

1 [Urging California Department of Social Service to provide automated translations of IHSS
2 Notices of Action].

3 **Resolution encouraging the California Department of Social Services, Adult Services**
4 **Branch, to modify the State computer system (CMIPS) which generates Notices of**
5 **Action to In-Home Supportive Services consumers, so that Notices can be generated in**
6 **languages other than English and Spanish.**

7
8 WHEREAS, the City and County of San Francisco is committed to providing equal
9 access to information and services to non-English speaking citizens; and,

10 WHEREAS, San Francisco has taken steps to proclaim itself a "City of Refuge" for
11 immigrants of all backgrounds; and,

12
13 WHEREAS, San Francisco is a multilingual city which has large and diverse immigrant
14 population, much of which is monolingual or possesses limited proficiency in the English
15 language; and

16 WHEREAS, government must be sensitive to the needs of the limited-English
17 proficiency and monolingual community and the challenges faced by non-English speaking
18 immigrants, and is committed to enhancing communication with the members of this
19 community and should acknowledge the specific language needs of many of these
20 immigrants; and

21
22 WHEREAS, CMIPS, the State's computer system which generates Notices of Actions
23 for In-Home Supportive Services consumers can only generate automated Notices of Action
24 in English and Spanish; and,

1 WHEREAS; local entities would have to incur additional costs to create systems to
2 automate Notices of Action in other languages and,

3 WHEREAS; non English speaking consumers of IHSS are entitled to IHSS Notices of
4 Action in their own languages now, therefore, be it

5 RESOLVED, That the City and County of San Francisco urges the California
6 Department of Social Services, Adult Services Branch, to make the necessary changes to the
7 CMIPS computer system to provide IHSS Notices of Action various languages.
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City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Tails
Resolution

File Number: 050712

Date Passed:


Resolution encouraging the California Department of Social Services, Adult Services Branch, to modify the State computer system (CMIPS) which generates Notices of Action to In-Home Supportive Services consumers, so that Notices can be generated in languages other than English and Spanish.

April 26, 2005 Board of Supervisors — ADOPTED

Ayes: 10 - Alioto-Pier, Ammiano, Daly, Dufty, Elsbernd, Ma, Maxwell,
Mirkarimi, Peskin, Sandoval
Absent: 1 - McGoldrick

File No. 050712

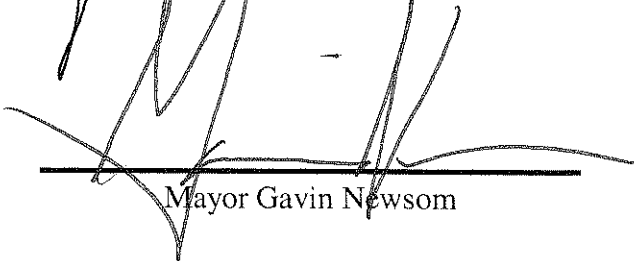
I hereby certify that the foregoing Resolution was ADOPTED on April 26, 2005 by the Board of Supervisors of the City and County of San Francisco.



Gloria L. Young
Clerk of the Board

MAY 06 2005

Date Approved



Mayor Gavin Newsom