| File No. 140233 | Committee Item No. 3 Board Item No. 6 |
|---|--|
| | D OF SUPERVISORS T CONTENTS LIST |
| Committee: Budget & Finance Sub-Co | ommittee Date April 30, 2014 |
| Board of Supervisors Meeting | Date May 6, 2014 |
| Cmte Board Motion Resolution Ordinance Legislative Digest Sudget and Legislative A Pouth Commission Report Introduction Form Department/Agency Covered MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 – Ethics Commission Award Letter Application Public Correspondence | ort er Letter and/or Report |
| OTHER (Use back side if additio | nal space is needed) |
| A poverfint Rusentation | Dated 4/23/14 |
| Completed by: Linda Wong Completed by: 2 | Date |

AMENDED IN COMMITTEE 4/30/14

FILE NO. 140233

ORDINANCE NO.

| 1 | [Public Employment - Amendment to the Annual Salary Ordinance for the Human Services |
|----|--|
| 2 | Agency - FYs 2013-14 and 2014-15] |
| 3 | Ordinance amending Ordinance No. 160-13 (Annual Salary Ordinance FYs 2013-2014 |
| 4 | and 2014-2015) to reflect the addition of 68 <u>53</u> new positions (16.85 <u>8.85</u> FTEs in |
| 5 | FY2013-14) at the Human Services Agency for implementation of additional work |
| 6 | associated with increased State and Federal funding. |
| 7 | |
| 8 | Note: Additions are <u>single-underlined italics Times New Roman</u> ; |
| 9 | deletions are <i>strikethrough italies Times New Roman</i> . |
| 10 | Board amendment additions are <u>double underlined.</u> |
| | Board amendment deletions are strikethrough normal. |
| 11 | |
| 12 | Be it ordained by the People of the City and County of San Francisco: |
| 13 | |
| 14 | Section 1. The hereinafter designated section and item of Ordinance No. 0160-13 |
| 15 | (Annual Salary Ordinance, FYs 2013-2014 and 2014-2015) is hereby amended as follows: |
| 16 | |
| 17 | Department: DSS |
| 18 | Program: CAL - FAMILY AND CHILDREN'S SERVICES |
| 19 | Subfund: 1G AGF AAA |
| 20 | Index Code: 45FCOH |
| 21 | |
| 22 | Amendment # of Pos Class and Item No Compensation Schedule |
| 23 | Add 0.25 1404 Clerk \$1,638 B \$1,990 |
| 24 | <u>Add 0.25 1404 Clerk \$1,638 B \$1,990</u> |
| 25 | Add 0.25,17 1404 Clerk \$1,638 B \$1,990 |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

Page 1

FILE NO.

ORDINANCE NO.

| | · | | | |
|----|-------------|-----------------------------|-------------------------------------|-------------------|
| 1 | Add | 0.25 .17 | 1404 Clerk | \$1,638 B \$1,990 |
| 2 | Add | 0.25 .17 | 1404 Clerk | \$1,638 B \$1,990 |
| 3 | <u>Add</u> | 0.25 .17 | 1404 Clerk | \$1,638 B \$1,990 |
| 4 | Add | 0.25,17 | 1408 Principal Clerk | \$2,242 B \$2,726 |
| 5 | Add | 0.25.17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| 6 | Add | 0.25,17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| 7 | Add | 0.25 . <u>17</u> | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| 8 | <u>Add</u> | 0.25 | 1822 Administrative Analyst | \$2,647 B \$3,217 |
| 9 | Add | 0.25.17 | 2944 Protective Services Supervisor | \$3,169 B \$4,044 |
| 10 | Add | 0.25 .17 | 2917 Program Support Analyst | \$3,169 B \$3,851 |
| 11 | Add | 0.25.17 | 1840 Junior Management Assistant | \$2,145 B \$2,607 |
| 12 | | | • | |
| 13 | Department: | DSS | | |
| 14 | Program: | CAO - ADMII | NISTRATIVE SUPPORT | |
| 15 | Subfund: | 1G AGF AAA | . | |

Index Code: 45ADSS

| Amendment # of Pos | Class and Item No | Compensation Schedule |
|----------------------------|-------------------------|-----------------------|
| Add 0.25 | 2913 Program Specialist | \$2,582 B \$3,138 |
| Add 0.25 | 2913 Program Specialist | \$2,582 B \$3,138 |
| Add 0.25 | 2913 Program Specialist | \$2,582 B \$3,138 |
| <u>Add</u> 0.25 <u>.17</u> | 2913 Program Specialist | \$2,582 B \$3,138 |
| <u>Add</u> 0.25.17 | 2913 Program Specialist | \$2,582 B \$3,138 |
| Add 0.25,17 | 2913 Program Specialist | \$2,582 B \$3,138 |
| Add 0.25,17 | 2913 Program Specialist | \$2,582 B \$3,138 |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

Page 2

| 1 | | <u>Add</u> | 0.25 .17 | 2917 Program Support Analyst | \$3,169 B \$3,851 |
|----|---|--------------|---------------------|--------------------------------|-------------------------|
| 2. | | <u>Add</u> · | 0.25 .17 | 1820 Junior Administrative And | ulyst \$2,014 B \$2,449 |
| 3 | | Add | 0.25,17 | 1820 Junior Administrative And | alyst \$2,014 B \$2,449 |
| 4 | | Add | 0.25 .17 | 0923 Manager II | \$3,661 B \$4,672 |
| 5 | · | | | | ÷ |
| 6 | | Department: | DSS | | |
| 7 | | Program: | CGU - DSS | CHILDCARE | |
| 8 | | Subfund: | 1G AGF AAA | 4 | |
| 9 | | Index Code: | 45CCOH | | |
| 10 | | | | | |
| 11 | | Amendment | # of Pos | Class and Item No | Compensation Schedule |
| 12 | , | Add | 0.25 .17 | 2919 Child Care Specialist | \$1,506 B \$1,827 |
| 13 | | | | | |
| 14 | | Department: | DSS | | |
| 15 | - | Program: | CAO - ADMII | NISTRATIVE SUPPORT | • |
| 16 | | Subfund: | 1G AGF AAA | | |
| 17 | | Index Code: | 45ADIN | | |
| 18 | | | | | |
| 19 | | Amendment | # of Pos | Class and Item No | Compensation Schedule |
| 20 | | Add | 0.25 .17 | 2913 Program Specialist | \$2,582 B \$3,138 |
| 21 | | | | | |
| 22 | | Department: | DSS | | |
| 23 | | Program: | CIM - IN-HO | ME SUPPORTIVE SERVICES | · S |
| 24 | | Subfund: | 1G AGF AAA | • | |
| 25 | | Index Code: | 45ASIH | | |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

| 1 | Amen | dment # of Pos | Class and Item No | Compensation Schedule |
|----|------------|-----------------------------|-------------------------------|-----------------------|
| 2 | <u>Add</u> | 0.25 .17 | 2320 Registered Nurse | \$4,015 B \$5,275 |
| 3 | <u>Add</u> | 0.25 .17 | 2904 Human Services Technicia | n \$1,980 B \$2,407 |
| 4 | <u>Add</u> | 0.25 | 2904 Human Services Technicia | n \$1,980 B \$2,407 |
| 5 | Add | 0.25 .17 | 2910 Social Worker | \$2,094 B \$2,545 |
| 6 | <u>Add</u> | 0.25 , <u>17</u> | 2910 Social Worker | \$2,094 B \$2,545 |
| 7 | Add | <u>0.25.17</u> | 2910 Social Worker | \$2,094 B \$2,545 |
| 8 | Add | 0.25 .17 | 2910 Social Worker | \$2,094 B \$2,545 |
| 9 | <u>Add</u> | 0.25 .17 | 2910 Social Worker | \$2,094 B \$2,545 |
| 10 | <u>Add</u> | 0.25 | 2910 Social Worker | \$2,094 B \$2,545 |
| 11 | <u>Add</u> | 0.25 | 2910 Social Worker | \$2,094 B \$2,545 |
| 12 | <u>Add</u> | 0.25 .17 | 2914 Social Work Supervisor | \$2,700 B \$3,282 |
| 13 | | | | |
| 14 | Depa | rtment: DSS | | |
| 15 | Progr | am: CAH – FO | OD STAMPS | |
| 16 | Subfu | ınd: 1G AGF A | AA | |

Index Code: 45FSOH

| Amendment | t # of Pos | Class and Item No | Compensation Schedule |
|-----------|---------------------|-------------------------|-----------------------|
| Add | 0.25 .17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| Add | 0.25.17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| Add | 0.25.17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| Add | 0.25 .17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| Add | 0.25.17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| Add | 0.25.17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

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|-----|-------------|----------------------------|-----------------------------------|-----------------------|
| 1 | Add | 0.25 .17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| 2 | Add | 0.25 .17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
| 3. | Add | 0.25 <u>.17</u> | 2907 Eligibility Worker Supervise | or \$2,582 B \$3,138 |
| 4 | | | | |
| 5 | Department: | DSS | | |
| 6 | Program: | CAO - ADMII | NISTRATIVE SUPPORT | |
| . 7 | Subfund: | 1G AGF AAA | | |
| 8 . | Index Code: | 45ADPE | | |
| 9 | | | | |
| 10 | Amendment | # of Pos | Class and Item No | Compensation Schedule |
| 11 | Add | 0.25 .17 | 1241 Personnel Analyst | \$2,280 B \$3,355 |
| 12 | Add | 0.25 | 1244 Senior Personnel Analyst | \$3,226 B \$3,921 |
| 13 | | | | • |
| 14 | Department: | DSS | | |
| 15 | Program: | CAG - CALW | ORKS | |
| 16 | Subfund: | 1G AGF AAA | | • |
| 17 | Index Code: | 45CWOH | | • |
| 18 | | | | |
| 19 | Amendment | # of Pos | Class and Item No | Compensation Schedule |
| 20 | <u>Add</u> | 0.25 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| 21 | Add | 0.25 .17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| 22 | Add | 0.25 .17 | 2574 Clinical Psychologist | \$3,263 B \$3,966 |
| 23 | Add | <u>0.25.07</u> | 2230 Physician Specialist | \$5,275 B \$7,554 |
| 24 | Add | 0.25,17 | 1404 Clerk | \$1,638 B \$1,990 |
| 25 | Add | 0.25 .17 | 2903 Eligibility Worker | \$2,033 B \$2,472 |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

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25

| Add | 0.25 | 2903 Eligibility Worker | \$2,033 B \$2,472 |
|------------|---------------------|------------------------------------|--------------------------|
| Add | 0.25 .17 | 2915 Program Specialist Supervisor | \$2,989 B \$3,633 |
| Add | 0.25.17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| Add | 0.25.17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| Add | 0.25,17 | 2916 Social Work Specialist | \$2,582 <u>B</u> \$3,138 |
| Add | 0.25 .17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| Add | 0.25 .17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| Add | -0.25 | -2916 Social Work Specialist | \$2,582 B \$3,138 |
| <u>Add</u> | 0.25 .17 | 2916 Social Work Specialist | \$2,582 B \$3,138 |
| <u>Add</u> | 0.25.17 | 9702 Emp. & Training Specialist I | \$2,115 B \$2,571 |
| Add | 0.25 | 9702 Emp. & Training Specialist I | \$2,115 B \$2,571 |
| <u>Add</u> | 0.25 ,17 | 1823 Sr. Administrative Analyst | \$3,087 B \$3,752 |
| <u>Add</u> | 0.25 | 1823 Sr. Administrative Analyst | \$3,087 B \$3,752 |
| <u>Add</u> | 0.25 | 1823 Sr. Administrative Analyst | \$3,087 B \$3,752 |
| Add | 0.25 | 1823 Sr. Administrative Analyst | \$3,087 B \$3,752 |
| Delete | 0.25 | 2907 Eligibility Worker Supervisor | \$2,582 B \$3,138 |
| Delete | 0.25 | 2907 Eligibility Worker Supervisor | \$2,582 B \$3,138 |

Mayor Lee, Supervisor Farrell BOARD OF SUPERVISORS

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| APPROVED AS TO CLASSIFICATION | APPROVED AS TO FORM |
|-------------------------------|--|
| DEPARTMENT OF HUMAN RESOURCES | DENNIS HERRERA, City Attorney By: M. J. Churcher |
| Micki Callahan, Director | |

Department of Human Resources

Deputy City Attorney

Item 3
File 14-0233
(Continued from April 23, 2014)

Departments:

Human Services Agency (HSA)

EXECUTIVE SUMMARY

Legislative Objective

• <u>File 14-0233</u> is an ordinance amending the FY 2013-14 and FY 2014-15 Annual Salary Ordinance to reflect the addition of 68 new positions (16.85 full-time equivalent positions [FTEs] in FY 2013-14 and 67.40 FTEs in FY 2014-15) at the Human Services Agency.

Key Points

- The 68 requested new positions are needed support the increased work associated with new State and Federal revenues tied to changes in law and additional program mandates. The new positions will result in HSA providing new and enhanced services.
- The salary and benefit costs for the proposed 16.85 FTEs in FY 2013-14 would be funded by HSA existing salary savings in the HSA FY 2013-14 budget. According to HSA, ongoing State and Federal funding will support these positions in FY 2014-15 and future years. The 68 requested positions will bring HSA's total number of authorized positions to 2,126 from 2,058, representing an increase of 3.3%.

Recommendations

- Amend the proposed salary ordinance to adjust the hire date for all requested positions from April 1, 2014 to June 1, 2014, reducing the total number of FTEs in FY 2013-14 by 11.46 FTEs from 16.85 FTEs to 5.39 FTEs, as reflected in Table 4 below and in the Attachment to this report.
- Amend the proposed salary ordinance (a) to reduce the total number of annualized HSA positions by 15 from 68 to 53, and (b) to reduce the total number of FTEs in FY 2013-14 by an additional 1.2 FTEs from 5.39 FTEs to 4.19 FTEs, as reflected in Table 4 below and in the Attachment to this report, for a total FTE reduction of 12.66 FTEs from 16.85 FTEs to 4.19 FTEs.
- Approve the proposed ordinance as amended.

MANDATE STATEMENT

Mandate Statement

Administrative Code Section 10.04 specifies that a salary ordinance identifying the number and rates of compensation for positions created is subject to approval by the Board of Supervisors.

DETAILS OF PROPOSED LEGISLATION

File 14-0233 is an ordinance amending the FY 2013-14 and FY 2014-15 Annual Salary Ordinance to reflect the addition of 68 new positions (16.85 full-time equivalent positions [FTEs] in FY 2013-14 and 67.40 FTEs in FY 2014-15) at the Human Services Agency. According to HSA, these positions are needed to implement the work associated with the increased state and federal revenues described in a previous Budget and Legislative Analyst report (File 14-0234) from April 23, 2014. The new positions will provide new and enhanced services in accordance with recent State and Federal changes in law and new program mandates. A brief summary of the requested positions by program is shown in Table 1 below.

Table 1: Overview of Positions in HSA Salary Ordinance Amendment

| Program | FY 13-14 Total Requested FTE | FY 14-15 Total Requested FTE | Number of Requested Positions |
|---|---------------------------------|---------------------------------|-------------------------------------|
| In-Home Supportive Services Admin | 2.75 | 11 | 11 |
| California Work Opportunity and Responsibility to Kids (CalWORKS) | 5.6 | 22.4 | 23 |
| CalFresh . | 2.25 | 9 | 9 |
| Family and Children's Services | 3.5 | 14 | 14 |
| Service Integration | 2.75 | 11 | 11 |
| TOTAL | 16.85 | 67.4 | 68 |

Additional HSA Positions

HSA is requesting to amend the Annual Salary Ordinance to add 68 new positions across five different HSA programs, to support the increased work associated with new state and federal revenues tied to changes in law and additional program mandates. Table 2 below details the 68 total positions being added by program, for a total of 16.85 FTE for FY 2013-14.

Table 2: Requested HSA Positions for FY 2013-14

| | FY 2013-14 FTE | Annualized No. of Positions |
|---|----------------|-----------------------------|
| Program | F1 2013-14 F1E | Aimailzed No. of Positions |
| In-Home Supportive Services | 0.25 | |
| 2320 - Registered Nurse | 0.25 | 1 |
| 2904 - Human Services Technician | 0.50 | 2 |
| 2910 - Social Worker | 1.75 | 7 |
| 2914 - Social Work Supervisor | 0.25 | 1 |
| SUBTOTAL | 2.75 | 11 |
| <u>CalWORKS</u> | | |
| 1241 - Personnel Analyst | 0.25 | 1 |
| 1244 - Senior Personnel Analyst | 0.25 | 1 |
| 1404 - Clerk | 0.25 | 1 |
| 1823 - Senior Administrative Analyst | 0.50 | 2 |
| 2230 - Physician Specialist | 0.10 | 1 |
| 2574 - Clinical Psychologist | 0.25 | 1 |
| 2903 - Eligibility Worker | 0.50 | 2 |
| 2913 – Program Specialist | 0.25 | 1 |
| 2915 – Program Specialist Supervisor | 0.25 | 1 |
| 2916 – Social Work Specialist | 2.25 | 9 |
| 2919 - Child Care Specialist | 0.25 | 1 · |
| 9702 – Employment & Training Specialist | 0.50 | 2 |
| SUBTOTAL | 5.60 | 23 |
| CalFresh | | |
| 2903 - Eligibility Worker | 2.00 | 8. |
| 2907 - Eligibility Worker Supervisor | 0.25 | 1 |
| SUBTOTAL | 2.25 | 9 |
| Family and Children's Services | | |
| 1404 - Clerk | 1.50 | 6 |
| 1408 - Principal Clerk | 0.25 | 1 |
| 1822 – Administrative Analyst | 0.25 | 1 |
| 1840 - Junior Management Assistant | 0.25 | 1 |
| 2916 - Social Work Specialist | 0.75 | 3 |
| 2917 - Program Support Analyst . | 0.25 | 1 |
| 2944 - Protective Services Supervisor | 0.25 | 1 |
| SUBTOTAL | 3.50 | 14 |
| Service Integration | | |
| 0923 - Manager II | 0.25 | . 1 |
| 1820 - Junior Administrative Analyst | 0.50 | 2 |
| 2913 - Program Specialist | 1.75 | 7 |
| 2917 - Program Support Analyst | 0.25 | 1 . |
| CURTOTAL | 2.75 | 11 |
| SUBTOTAL | 2.75 | 44 |

According to Mr. Derek Chu, Budget Director for HSA, the salary and benefit costs for the proposed 16.85 FTEs in FY 2013-14 would be funded by HSA existing salary savings in the HSA FY 2013-14 budget. According to Mr. Chu, HSA's projected year-end salary and fringe benefit surplus, based on actual expenditures through the pay period ending February 14, 2014, is \$10.8 million. Mr. Chu states that ongoing State and Federal funding will support these positions in FY 2014-15 and future years, including salaries, benefits, lease costs for additional office space, and additional ancillary expenditures.

HSA had previously assumed a position approval date of April 1, 2014 to determine an FTE per employee of 0.25 for FY 2013-14. Currently 49 of the 68 requested positions' work duties are being performed by temporary employees funded by temporary salaries or salary savings in HSA's FY 2013-14 budget; HSA has stated they already have a list of potential employees to hire on a permanent basis for 53 of the 68 requested positions.

HSA has 2,058 authorized FTEs in the FY 2013-14 Annual Salary Ordinance.¹ The 68 requested positions will bring HSA's total number of authorized positions to 2,126, representing an increase of 3.3%. The percentage increases are larger when detailed by the programs specifically being increased under this subject request, as shown in Table 3 below.

| Program | Authorized Positions | Requested New Positions | Total Positions | % Increase |
|--------------------------------|-------------------------|----------------------------|--------------------|------------|
| IHSS | 157 | 11 | 168 | 7.00% |
| CalWORKS | 171 | 19 | 190 | 11.10% |
| CalFresh | 189 | 9 | 198 | 4.80% |
| Family & Children's Services | 334 | 14 | 348 | 4.20% |
| Other (Administrative Support) | 384 | 14* | 398 | 3.70% |
| Other (Childcare - CalWORKS) | 13 | 1 | 14 | 7.70% |
| Total | 1,248 | 68 | 1,316 | 5.40% |

Table 3: Requested New Positions by Hiring Program

Budget and Legislative Analyst Recommended Reductions

The Budget and Legislative Analyst has reviewed the requested staff positions and recommends a reduction of 15 annualized positions, from 68 to 53, and a reduction of 12.66 FTEs in FY 2013-14 from 16.85 to 4.19 FTEs, as shown in Table 4 below. The Attachment to this report provides a position-by-position description of the recommended reductions. The Budget and Legislative Analyst's recommendations to reduce the remaining 53 positions (4.19 FTE in FY 2013-14) provide for a position hire date of June 1, 2014 instead of the requested April 1, 2014 hire date, based on when the remaining 53 positions can actually be filled in FY 2013-14. This adjustment (reflecting approximately 0.08 FTE per position vs. the originally requested 0.25 FTE per position) is reflected below in Table 4 and in the Attachment to this report.

^{*} This includes 11 positions in the Service Integration Group and 3 in CalWORKS

¹ HSA has 1,869.32 budgeted FTEs in the FY 2013-14 budget, net of required salary savings.

Table 4: Salary Ordinance Recommended Reductions by the Budget and Legislative Analyst

| Program | Requested FY 2013-'14 Total FTE | FY 2013-14 Total FTE Adjusted for June 1 Hire Date | Budget & Legislative Analyst Recommended FY 2013-14 Total FTE | Budget & Legislative Analyst Recommended FY 2013-14 FTE Reduction | Requested Number of Positions | Budget & Legislative Analyst Recommended Positions | Budget & Legislative Analyst Recommended Position Reduction |
|-----------------------------------|--|--|--|--|-------------------------------------|--|--|
| In-Home Supportive Services | 2.75 | 0.88 | 0.64 | 2.11 | 11 | 8 | 3 |
| CALWORKS | 5.6 | 1.79 | 1.31 | 4.29 | 23 | 17 | 6 |
| CALFRESH | 2.25 | 0.72 | 0.72 | 1.53 | 9 | 9 | . 0 |
| Family and Children's Services | 3.5 | 1.12 | 0.88 | 2.62 | 14 | 11 | . 3 |
| Service Integration | 2.75 | 0.88 | 0.64 | 2.11 | 11 | 8 | 3 |
| TOTAL | 16.85 | 5.39 | 4.19 | 12.66 | 68 | 53 | 15 |

As shown in Table 4 above, the Budget and Legislative Analyst also notes that adjusting just for the hire date (excluding any recommended position reductions) for the requested 68 positions from April 1, 2014 to June 1, 2014 would result in a total FTE count of 5.39 FTEs for FY 2013-14, or 11.46 FTEs less than the requested 16.85 FTEs. This adjustment is also reflected in Table 4 above and in the Attachment to this report.

RECOMMENDATIONS

- Amend the proposed salary ordinance to adjust the hire date for all requested positions from April 1, 2014 to June 1, 2014, reducing the total number of FTEs in FY 2013-14 by 11.46 FTEs from 16.85 FTEs to 5.39 FTEs, as reflected in Table 4 above and in the Attachment to this report.
- 2. Amend the proposed salary ordinance (a) to reduce the total number of annualized HSA positions by 15 from 68 to 53, and (b) to reduce the total number of FTEs in FY 2013-14 by an additional 1.2 FTEs from 5.39 FTEs to 4.19 FTEs, as reflected in Table 4 above and in the Attachment to this report, for a total FTE reduction of 12.66 FTEs (11.46 FTEs in Recommendation Number 1 above and 1.2 FTEs in this Recommendation Number 2) from 16.85 FTEs to 4.19 FTEs.
- 3. Approve the proposed ordinance as amended.

HSA Response to Budget and Legislative Analyst Recommendation

HSA has stated they agree with the Budget and Legislative Analyst's recommendations.

File 14-0233 ATTACHMENT: Budget and Legislative Analyst Recommended Position Reductions and Deletions

| Program | Requested FY 2013-'14 FTE | FY 2013-'14 FTE Adjusted for June 1 Hire Date | Budget & Legislative Analyst Recommended FY 2013-14 FTE | Budget & Legislative Analyst Recommended Reduction FY 2013-14 FTE | Number of Positions | Budget & Legislative Analyst Recommended Positions | Budget & Legislative Analyst Recommended Position Reduction |
|--|------------------------------|--|---|---|------------------------|---|---|
| In-Home Supportive | | | | | | | |
| <u>Services</u> | ŀ | | | - | | | |
| 2230 - Registered Nurse | 0.25 | 0.08 | 0.08 | 0.17 | . 1 | 1 | 0 |
| 2904 - Human Services Technician | 0.5 | 0.16 | 0.08 | 0.42 | 2 | 1 | 1 |
| 2910 - Social Worker | 1.75 | 0.56 | 0.4 | 1.35 | 7 | 5 | 2 |
| 2914 - Social Work Supervisor | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| SUBTOTAL | 2.75 | 0.88 | 0.64 | 2.11 | 11 | 8 | . 3 |
| CALWORKS | | | | | | | |
| 1241 - Personnel Analyst | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | O |
| 1244 - Senior Personnel Analyst | 0.25 | 0.08 | О | 0.25 | 1 | 0 | 1 |
| 1404 – Clerk | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 1823 - Senior Administrative Analyst | 0.5 | 0.16 | 0.08 | 0.42 | 2 | 1 | 1 |
| 2230 - Physician Specialist | 0.1 | 0.03 | 0.03 | 0.07 | 1 | 1 | 0 |
| 2574 - Clinical Psychologist | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 2903 - Eligibility Worker | 0.5 | 0.16 | 0.08 | 0.42 | 2 | , 1 | 1 |

| Program | Requested FY 2013-'14 FTE | FY 2013-'14 FTE Adjusted for June 1 Hire Date | Budget & Legislative Analyst Recommended FY 2013-14 FTE | Budget & Legislative Analyst Recommended Reduction FY 2013-14 FTE | Number of Positions | Budget & Legislative Analyst Recommended Positions | Budget & Legislative Analyst Recommended Position Reduction |
|---|------------------------------|--|---|---|------------------------|---|---|
| 2913 - Program Specialist | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 2915 - Program Specialist Supervisor | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 2916 - Social Work Specialist | 2.25 | 0.72 | 0.56 | 1.69 | 9 | 7 | 2 |
| 2919 - Childcare Specialist | 0.25 | 0.08 | 0.08 | 0.17 | . 1 | 1 | 0 |
| 9702 - Employment & Training Specialist | 0.5 | 0.16 | 0.08 | 0.42 | 2 | 1 | . 1 |
| SUBTOTAL | 5.6 | 1.79 | 1.31 | 4.29 | 23 | 17 | 6 |
| CALFRESH 2903 - Eligibility Worker 2907 - Eligibility Worker Supervisor | 2 0.25 | 0.64 | 0.64 0.08 | 1.36 0.17 | 8 | 8 | 0 |
| SUBTOTAL | 2.25 | 0.72 | 0.72 | 1.53 | 9 | 9 | 0 |
| Family and Children's Services | 4.5 | 0.48 | 0.22 | 1.10 | | 4 | |
| 1404 – Clerk | 1.5 | 0.48 | 0.32 | 1.18 0.17 | 6 | 4 | 2 |
| 1408 - Principal Clerk 1822 - Administrative Analyst | 0.25 | 0.08 | 0.08 | 0.25 | 1 | 0 | 1 |
| 1840 - Junior Management Assistant | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 2916 - Social Work Specialist | 0.75 | 0.24 | 0.24 | 0.51 | 3 | 3 | 0 |

| Program | Requested FY 2013-'14 FTE | FY 2013-'14 FTE Adjusted for June 1 Hire Date | Budget & Legislative Analyst Recommended FY 2013-14 FTE | Budget & Legislative Analyst Recommended Reduction FY 2013-14 FTE | Number of Positions | Budget & Legislative Analyst Recommended Positions | Budget & Legislative Analyst Recommended Position Reduction |
|--|------------------------------|--|---|---|------------------------|---|---|
| 2917 - Program Support Analyst | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| 2944 - Protective Services Supervisor | 0.25 | 0.08 | 0.08 | 0.17 | 1 | . 1 | 0 |
| SUBTOTAL | 3.5 | 1.12 | 0.88 | 2.62 | 14 | 11 | 3 |
| Service Integration | | | | | | | |
| 0923 - Manager II 1820 - Junior | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| Administrative Analyst | 0.5 | 0.16 | 0.16 | 0.34 | 2 | 2 | 0 |
| 2913 - Program Specialist | 1.75 | 0.56 | 0.32 | 1.43 | 7 | . 4 | 3 |
| 2917 - Program Support Analyst | 0.25 | 0.08 | 0.08 | 0.17 | 1 | 1 | 0 |
| SUBTOTAL | 2.75 | 0.88 | 0.64 | 2.11 | 11 | 8 | 3 |
| TOTAL | 16.85 | 5.39 | 4.19 | 12.66 | 68 | 53 | 15 |

CITY & COUNTY OF SAN FRANCISCO

VICES AGENCY

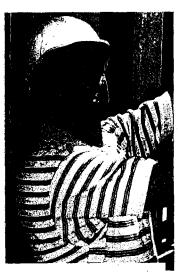
File# 14023 Committee Received in Committee 4/23/14 promotes well-being and self-sufficiency among individuals, families and communities Human Services Agency Supplemental Appropriation Request











Board of Supervisors, Budget and Finance Committee April 23, 2014

HSA Supplemental Appropriation

- Funds staff/programs to ensure HSA meets State-mandated requirements.
- Fully covers costs in FY13-14 and beyond with new revenue.

| Program | | 14 Revenue Ilions) | |
|--------------------------------|----------|-----------------------|------------|
| In-Home Supportive Services | <u> </u> | nens). 27.2 | \$ 28.4 |
| CalWORKs | \$ | 1.1 | \$ 9.3 |
| CalFresh & Service Integration | \$ | 0.2 | \$ 1.6 |
| Family and Children's Services | \$ | 1.0 | \$ 2.6 |
| CalWIN | \$ | 2.0 | \$ |
| Total* | \$: | 31.5 | \$ 41.8 |

Amends the annual salary ordinance to add 68 positions.

CalWORKs

FY 13/14 State budget added \$230.8 M in new funding (\$7.9 M in SF) to implement SB1041 & AB74 mandates:

- Shortened time for clients to work (from 48 months to 24 months)
- Engagement of parents with young children (previously exempted);
- Implementation of:
 - · Early standardized robust assessments
 - · Re-engagement services; and
 - Stabilization services, including intensive case management, for homelessness, DV, behavioral health needs

To comply, HSA will add staff (22.4 FTE), services, and employment subsidies to:

- Reduce employment plan enrollment time to 1 week.
- Provide family stabilization to remove barriers to work:
 - Case management
 - Expanded homeless child care,
 - Expanded behavioral health services—to remove barriers to work
- Create an SSI advocacy program to enroll eligible parents and children.
- Add 70-100 private sector subsidized employment slots; lengthen 140 Public Sector Trainee slots from 6 months to 1 year)
- Build Welfare to work data base to track client progress toward work.

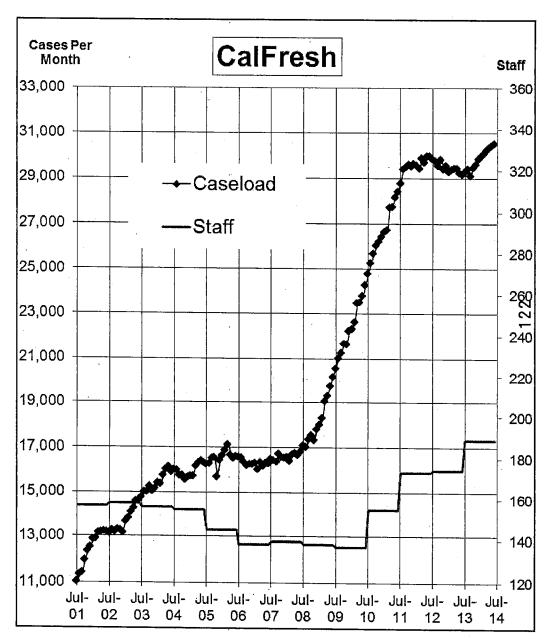
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CalFresh

Since FY05-06, 80% increase in cases; 30% increase in staff

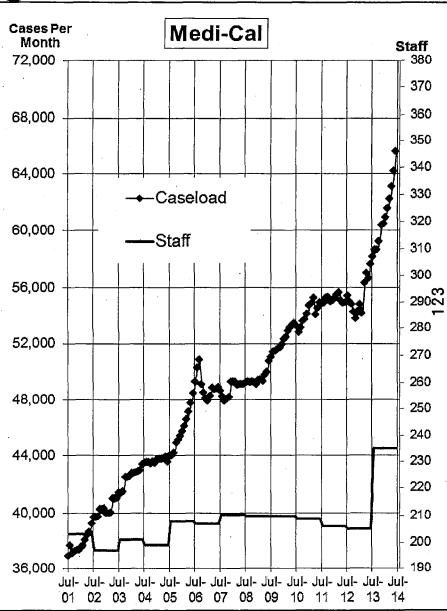
36,000 San Franciscans are eligible but not receiving CalFresh benefits.

- State requires counties to implement strategy to increase participation rates
- Increased Medi-Cal caseload (due to ACA) and CalFresh In-reach/Outreach will add thousands more CalFresh clients.
- Increased staffing needed to handle increased eligibility work accurately/timely
- \$1 in CalFresh benefits generates
 \$1.84 in local economic activity.
- CalFresh administrative allocation is caseload driven.



Service Integration

- Enormous growth in Medi-Cal (33,000+ applications since October) because of the expansion of Medi-Cal under the Affordable Care Act. Demand will continue to grow.
- HSA is also moving towards horizontal integration of its benefits programs to ensure clients receive all benefits they are entitled to
- In response to these challenges, HSA has invested in new technologies for lobby management, task assignment, and staff scheduling that allow managers to respond better to changes in client demand
 - Serve twice as many clients in Medi-Cal without twice the staff
- New analytical and systems support staff (11
 FTE) is critical for successfully using these
 technology to serve growing caseloads
 efficiently and improve overall service to clients



Family and Children's Services

2011 Statewide Katie A. lawsuit settlement requires Counties to:

- Provide intensive in-home and community-based mental health services to children who are in foster care or at imminent risk of removal from their families.
- Ensure services meet quality standards
- 1000 children to receive services in San Francisco

To meet the settlement requirements, HSA will:

- Expand access to enhanced mental health services and assessments, including intensive 2 treatment, therapeutic visitation, and wraparound support, by partnering with DPH Community Behavioral Health Services
- Enable more social workers to provide intensified, onsite, case management services by adding clerical support staff (7 FTE) and mobile tools
- Establish a robust infrastructure for compliance monitoring, training, policy development, and quality assurance to ensure improved outcomes for clients and agency compliance by adding social work and program specialists and regulatory compliance staff
- Restructure services at a new Child Protective Services Receiving Center in partnership with child mental health providers

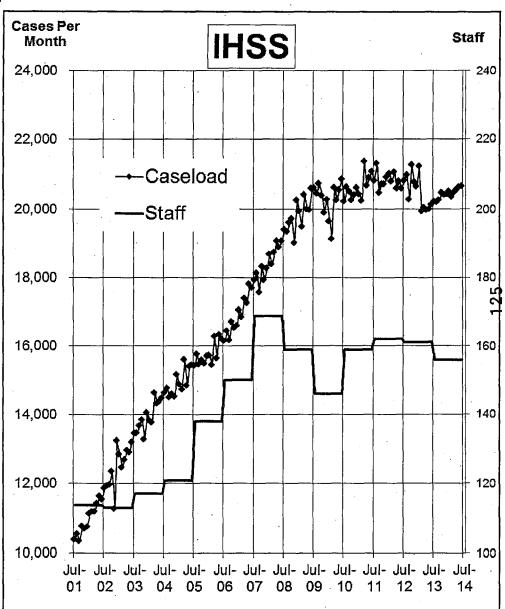
In-Home Supportive Services

IHSS clients must be reassessed annually.

- In San Francisco, social workers, with average caseloads of 390, are on-time with only 45% of clients.
- For the first half of last decade, staff levels grew with increased numbers of cases.
 Numbers of cases continued to grow during the recession, but staffing did not.

To comply, HSA will:

- Add 8 social workers and 2 technicians to ensure compliance and expedite response to client needs
- Add 1 IHSS nurse to provide case planning, quality assurance, and clinical expertise to ensure clients receive the care they need to remain safe at home.



CalWIN Technical Changes

CalWIN Augmentation

- CalWIN is a welfare eligibility system
- •It is managed by CSAC on behalf of an 18 county consortium comprised of most of California's larger counties
- •The State approves CalWIN's budget, and allocates to participating counties the funds needed to pay their shares of programming charges
- •Because of programming needed this 'ear to implement recent law changes (e.g., the ACA) HSA's allocation (revenue) and associated expenses are \$2.0 million higher than budgeted
- There is minimal impact on City General Funds

| Proposed CalWIN Budget: | |
|---|-------------|
| Modifications | FY13-14 |
| Source of Additional Funds: | |
| Increased CalWIN Allocation | \$1,966,710 |
| TOTALSOURCES | \$1,966,710 |
| Uses | |
| CalHEERS Interface | \$892,103 |
| CalHEERS Call Center *** **** | \$509,953 |
| Extend KinGAP and Foster Care | ¢407.460 |
| Benefits: CalFresh Utility Assistance and Work | \$197,162 |
| Incentives | \$118,816 |
| Semi-Annual Reporting: | \$125,554 |
| CalFresh Modernization and | |
| CalWORKs Redesign | \$135,609 |
| TOTAL USES S | \$1,979,197 |
| Net General Fund Impact | \$12,487 |

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IHSS Technical Changes

IHSS Change in Maintenance of Effort (MOE)

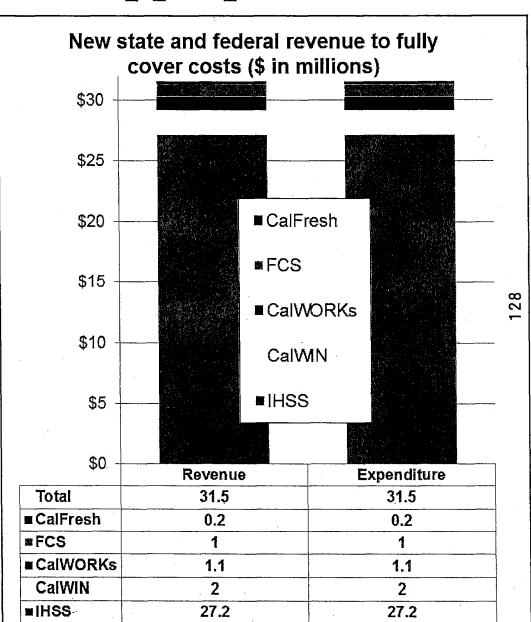
- •Request for \$27M in expenditures, offset by \$27M in revenue, per new rules resulting from a switch from "Share of Cost" to "Maintenance of Effort" funding methodology
- •No service impacts or change to the City General Fund cost of the program

| | Current Payment | New MoE Payment | Increase from |
|------------------------------|------------------------|-----------------|----------------------|
| IHSS Payment | Model | Model | Current Model |
| County Payment to Contractor | 107,000,000 | 107,000,000 | - |
| NEW County MoE Payment | - | 27,000,000 | 27,000,000 |
| County Share of Cost | 107,000,000 | 134,000,000 | 27,000,000 |
| Federal Revenue | 53,500,000 | 53,500,000 | = |
| State Revenue | 26,500,000 | 26,500,000 | - |
| NEW State Revenue | <u>-</u> | 27,000,000 | 27,000,000 |
| Revenues | 80,000,000 | 107,000,000 | 27,000,000 |
| Net County Share | 27,000,000 | 27,000,000 | - |

CITY & COUNTY OF SAN FRANCISCO

HSA Supplemental Appropriation

- HSA's supplemental budget request adds staff and services to meet state and federal mandates and to implement necessary technical budget adjustments.
- Additions are fully covered by state and federal revenue.



Office of the Mayor SAN FRANCISCO



EDWIN M. LEE MAYOR

TO:

Angela Calvillo, Clerk of the Board of Supervisors

FROM: ACMayor Edwin M. Lee Ye

RE:

Public Employment – Amendment to the Annual Salary Ordinance for the

Human Services Agency - FYs 2013-14 and 2014-15

DATE:

March 11, 2014

Attached for introduction to the Board of Supervisors is the ordinance amending Ordinance No 160-13 (Annual Salary Ordinance FYs 2013-2014 and 2014-2015) to reflect the addition of 68 new positions (16.85 FTEs in FY2013-14) at the Human Services Agency for implementation of additional work associated with increased state and federal funding.

Please note this item is cosponsored by Supervisor Farrell.

I request that this item be calendared in Budget and Finance Committee.

Should you have any questions, please contact Jason Elliott (415) 554-5105.