

From: [Carroll, John \(BOS\)](#)
To: [Julia M. Adams](#); [Thornhill, Jackie \(BOS\)](#); [Board of Supervisors. \(BOS\)](#)
Cc: [Preston, Dean \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#)
Subject: RE: Comments for Board of Supervisors Government Audit and Oversight Committee - File No. 211118
Date: Thursday, January 6, 2022 11:23:15 AM
Attachments: [image001.png](#)

Thank you for your message. I'm adding your comments to the file for this hearing matter, and by copy of this message to the board.of.supervisors@sfgov.org email address it will be sent to the full membership of the Board of Supervisors for their review.

Regards,

John Carroll
Assistant Clerk

Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415) 554-4445

(VIRTUAL APPOINTMENTS) To schedule a virtual meeting with me (on Microsoft Teams), please ask and I can answer your questions in real time.

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From: Julia M. Adams <jma717@gmail.com>
Sent: Thursday, January 6, 2022 8:00 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>; Thornhill, Jackie (BOS) <jackie.thornhill@sfgov.org>
Subject: Comments for Board of Supervisors Government Audit and Oversight Committee

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I prepared the following comments for the Board of Supervisors Government Audit and Oversight Committee, which is holding a hearing on the Castro Street PUC project today. I believe it is item 7 on the agenda. Unfortunately, I have work obligations and am unable to attend the meeting to give comment personally. Can you please share my comments with the committee?

Thank you for giving me the time to speak today and to Supervisor Mandelman for holding this hearing.

My name is Julia Adams and my wife and I live on Castro Street between 19th and 20th. Over the years, we've received notices about film screenings and other efforts to inform us of street closures and other disruptions. Those notices have arrived in the mail and/or taped to our gate. When we saw the large sign of the water sewage work which vaguely notified us of the project that was supposed to last from 2020-2022 we thought we would be notified on a more regular basis with issues that directly affect us, such as street drilling and scaping, noise and the like.

Last year the Civil Grand Jury investigated the Van Ness Corridor Project, with the theme of missed opportunities. It seems the PUC has learned nothing from the investigation that occurred JUST LAST YEAR.

Castro Street between 19th and 20th has been ripped up and repaved more than 7 times since 2020. We have NEVER received a written notice to our home either by mail or taped to the gate. Further, they ripped up the street in front of our garage, making car use impossible multiple times. We never knew when this would occur until we opened the garage door. Like many San Franciscans, we are working from home when we can and the noise generated from the NUMEROUS times the street was ripped up has been exceptionally difficult. Just yesterday, we learned Castro Street will be repaved next week and we only know about it because we are conducting construction on our home - the PUC informed our construction team that parking spaces will be unavailable - how is it that even after elected officials are involved the PUC continues to show absolutely no regard for the people of this City?

Even after being in touch directly with the Supervisor and his staff, the PUC continued to rip up streets and make the use of our garage impossible to the point where we had to contact staff directly to make sure we could use our car after 5pm at night.

Who is at the helm? What is being done? This is outrageous conduct and the carelessness by city workers on this project gives all of government a bad reputation.

We urge the Board of Supervisors to have government agencies like the PUC adhere to the same standards that private companies adhere to for construction projects that affect city residents. City agencies should be more cognizant of city residents, full stop.

Thank you,
Julia Adams