



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# Abode Services: Problem Solving Fiscal Agent Grant Agreement 3rd Amendment

Budget and Finance Committee | July 16, 2025



# Proposed Amendment Details

- **Resolution:** Approve the **third amendment** to the grant agreement between HSH and **Abode Services** for **Problem Solving Fiscal Agent services**.
- **Term:**
  - Current Term: August 1, 2022 – August 31, 2025
  - Amended Term: **August 1, 2022 – June 30, 2027**
- **Amount:** Increases not-to-exceed amount by **\$7,236,514** for a total not-to-exceed amount of **\$17,136,514**.
- **Commission approval:** June 5, 2025

# Grant Agreement Overview

- **Abode Services (Abode)** provides Fiscal Agent Services to HSH-funded grantees providing problem solving services for people experiencing homelessness.
- HSH implemented this **fiscal agent 'intermediary' model** in 2022, to shift work from direct services providers to a dedicated team at Abode.
- Using a fiscal agent ensures **greater efficiency** (payments go out in 48 hours or less) and allows for greater verification and security.
- Abode is the Fiscal Agent for almost all problem solving providers across the Homelessness Response System.

# Program Context

- Of the funds Abode dispersed in FY 23-24, **81% were for move-in assistance** (rental deposit, first month's rent, etc.).
- In Fiscal Year 23-24, Abode provided problem solving financial assistance that **resolved homelessness for 814 households**.
- 100% funded through **Prop C** Our City, Our Home dollars.

## HSH Problem-Solving

- Clients can be referred for problem-solving through Access Points, Shelters, and other programs.
- Resolutions are primarily move-in assistance, but can also fund furniture or other needs.
- Average assistance per resolution = \$4,164



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# Questions?

Thank you!