File No.	231161	

Committee Item No. 2 Board Item No. 27

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: Rules Committee

Board of Supervisors Meeting

Date Nov 27, 2023

Date December 5, 2023

Cmte Board

	Motion Resolution Ordinance Legislative Digest Budget and Legislative Analyst Report Youth Commission Report Introduction Form Department/Agency Cover Letter and/or Report Memorandum of Understanding (MOU) Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Form 126 - Ethics Commission Award Letter Application Form 700 Information/Vacancies (Boards/Commissions) Public Correspondence
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Completed by:	Victor Young	Date	November 21, 2023
Completed by:	-	Date	

1	[Administrative Code - Surveillance Technology Policy - Police Department - Automatic License Plate Readers]		
2			
3	Ordinance ame	ending and approving the Surveillance Technology Policy governing the	
4	use of Automa	tic License Plate Readers by the Police Department; and making the	
5	required findin	gs in support of said approvals.	
6 7	NOTE:	Unchanged Code text and uncodified text are in plain Arial font. Additions to Codes are in <u>single-underline italics Times New Roman font</u> .	
8		Deletions to Codes are in <i>strikethrough italics Times New Roman font</i> . Board amendment additions are in <u>double-underlined Arial font</u> . Board amendment deletions are in strikethrough Arial font.	
9		Asterisks (* * * *) indicate the omission of unchanged Code subsections or parts of tables.	
10			
11	Be it orda	ained by the People of the City and County of San Francisco:	
12			
13	Section 1	I. Background.	
14	(a) Term	s used in this ordinance shall have the meaning set forth in Administrative	
15	Code Chapter 19B ("Chapter 19B").		
16	(b) Chapter 19B regulates City Departments' acquisition and use of Surveillance		
17	Technology. Under Section 19B.5, City Departments that possessed or were using		
18	Surveillance Technology before Chapter 19B took effect in July 2019, must obtain Board of		
19	Supervisors approval by ordinance of a Surveillance Policy for each type of existing		
20	Surveillance Te	chnology. Under Section 19B.2, a Department must obtain Board of	
21	Supervisors app	proval by ordinance of a Surveillance Technology Policy before: (1) seeking	
22	funds for Surve	llance Technology; (2) acquiring or borrowing new Surveillance Technology;	
23	(3) using new or existing Surveillance Technology for a purpose, in a manner, or in a location		
24	not specified in a Surveillance Technology Policy ordinance approved by the Board in		
25	accordance with	Chapter 19B; (4) entering into agreement with a non-City entity to acquire,	

share, or otherwise use Surveillance Technology; or (5) entering into an oral or written
 agreement under which a non-City entity or individual regularly provides the Department with
 data or information acquired through the entity's use of Surveillance Technology.

(c) Under Section 19B.2(b), the Board of Supervisors may approve a Surveillance 4 5 Technology Policy ordinance under Section 19B.2(a) only if: (1) the Department seeking 6 Board of Supervisors approval first submits to the Committee on Information Technology 7 ("COIT") a Surveillance Impact Report for the Surveillance Technology to be acquired or 8 used; (2) based on the Surveillance Impact Report, COIT develops a Surveillance Technology 9 Policy for the Surveillance Technology to be acquired or used by the Department; and (3) at a 10 public meeting at which COIT considers the Surveillance Technology Policy, COIT recommends that the Board of Supervisors adopt, adopt with modifications, or decline to 11 12 adopt the Surveillance Technology Policy for the Surveillance Technology to be acquired or 13 used.

(d) Under Section 19B.4, the City policy is that the Board of Supervisors will approve a
Surveillance Technology Policy ordinance only if it determines that the benefits that the
Surveillance Technology Policy ordinance authorizes outweigh its costs, that the Surveillance
Technology Policy ordinance will safeguard civil liberties and civil rights, and that the uses and
deployments of the Surveillance Technology under the ordinance will not be based upon
discriminatory or viewpoint-based factors or have a disparate impact on any community or
Protected Class\.

(e) On July 27, 2021, the Board of Supervisors approved the Police Department's
 Surveillance Technology Policy for Automatic License Plate Readers in Ordinance No. 116-21
 and made the required findings.

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25 ****

Section 2. Automatic License Plate Readers ("ALPR"): Police Department Use and Proposed
 Amendments.

3 (a) Current Status, Purpose, and Use. The Police Department currently possesses and uses ALPR. The Police Department uses ALPR to (1) locate stolen or wanted vehicles, or 4 5 other vehicles that are the subject of investigation; (2) apprehend wanted persons subject to 6 arrest warrants or who are otherwise lawfully sought by law enforcement; (3) locate victims, 7 witnesses, suspects, missing children, adults, and/or elderly individuals, including in response 8 to Amber Alerts and Silver Alerts and others associated with a law enforcement investigation; 9 (4) assist with criminal investigations initiated by local, state, and regional public safety departments by identifying vehicles associated with targets of criminal investigations; (5) 10 identify potential threats to critical infrastructure sites; and (6) investigate major crimes as 11 12 authorized by law.

13 (b) Amendments. The Police Department proposed amendments to the Surveillance 14 Technology Policy for ALPR to (1) clarify that the Police Department will comply with 15 California Civil Code Section 1798.90.55 and will not sell, share, or transfer ALPR information 16 except as allowed by law; (2) update the file formats for ALPR data; (3) update the applicable 17 Police Department policies regarding ALPR; (4) expand the sources of information that the 18 Police Department is allowed to use to stop a vehicle that the ALPR alert system has 19 identified; (5) expand the list of providers and sources of funds that may support and maintain 20 the surveillance technology and associated data with ALPR; (6) update the data security 21 safeguards from unauthorized access and control to also include Police Department vendors; 22 and (7) allow the policy to be used for systems and technology outside of the traditional 23 vehicle-mounted ALPR system to include stationary, semi-fixed, and smart phone or web applications. 24

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1 (c) Amended Surveillance Technology Policy for ALPR. On September 21, 2023, the 2 Police Department submitted to COIT Surveillance Technology Policy amendments for Police 3 Department's ALPR. A copy of the Police Department's Surveillance Technology Policy amendments for ALPR is in Board File No. 231161, and is incorporated herein by reference. 4 (d) Public Hearing. On September 21, 2023, COIT held a public hearing on the Police 5 6 Department's Surveillance Technology Policy amendments for ALPR, which they considered 7 the proposed amendments. 8 (e) COIT Recommendation. On September 21, 2023, COIT voted to recommend the 9 Police Department's Surveillance Technology Policy amendments for ALPR to the Board of 10 Supervisors for approval. 11 12 Section 3. Findings. The Board of Supervisors hereby finds that the benefits of the 13 Police Department's Surveillance Technology Policy Amendments for ALPR outweigh its 14 costs and risks, that the Policy Amendments will safeguard civil liberties and civil rights, and 15 that the uses and deployments of the Police Department's ALPR, as set forth in the Policy 16 Amendments, will not be based upon discriminatory or viewpoint-based factors or have a 17 disparate impact on any community or Protected Class. 18 Section 4. Approval of Policy. The Board of Supervisors hereby approves the Police 19 20 Department's Surveillance Technology Policy Amendments for ALPR under which the Police 21 Department may continue to use ALPR. 22 23 Section 5. Effective Date. This ordinance shall become effective 30 days after enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the 24 25

1	ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board		
2	of Supervisors overrides the Mayor's veto of the ordinance.		
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7	DAVID CHIU, City Attorney		
8	By: /s/ ALICIA CABRERA		
9	Deputy City Attorney		
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LEGISLATIVE DIGEST

[Administrative Code - Police Department Surveillance Technology Policy for Automatic License Plate Readers]

Ordinance amending and approving the Surveillance Technology Policy governing the use of Automatic License Plate Readers by the Police Department; and making the required findings in support of said approvals.

Existing Law

On July 27, 2021, the Board of Supervisors approved the Police Department's Surveillance Technology Policy for Automatic License Plate Readers ("ALPR") in Ordinance No. 116-21 and made the required findings.

Amendments to Current Law

The Police Department proposed amendments to the Surveillance Technology Policy for ALPR to (1) clarify that the Police Department will comply with California Civil Code Section 1798.90.55 and will not sell, share, or transfer ALPR information except as allowed by law; (2) update the file formats for ALPR data; (3) update the applicable Police Department policies regarding ALPR; (4) expand the sources of information that the Police Department is allowed to use to stop a vehicle that the ALPR alert system has identified; (5) expand the list of providers and sources of funds that may support and maintain the surveillance technology and associated data with ALPR; (6) update the data security safeguards from unauthorized access and control to also include Police Department vendors; and (7) allow the policy to be used for systems and technology outside of the traditional vehicle-mounted ALPR system to include stationary, semi-fixed, and smart phone or web applications.

Background Information

On September 21, 2023, Committee on Information Technology held a public hearing on the Police Department's Surveillance Technology Policy amendments for ALPR, which they considered and approved the proposed amendments.

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Committee on Information Technology



Office of the City Administrator

То:	Members of the Board of Supervisors	
From:	Carmen Chu, City Administrator	
	Jillian Johnson, Director, Committee of Information Technology	
Date:	May 18, 2021	
Subject:	Legislation introduced to approve Surveillance Technology Policy for Police	
Department use of non-City entity surveillance cameras		

In compliance with Section 19B of the City and County of San Francisco's Administrative Code, the City Administrator's Office is pleased to submit the Surveillance Technology Policy for the Police Department's use of non-City entity surveillance cameras.

To engage the public in discussion on the role of government surveillance, the Committee on Information Technology (COIT) and its subcommittee the Privacy and Surveillance Advisory Board (PSAB) held 4 public meetings between March and April to review and approve the policy. All details of these discussions are available at sf.gov/coit.

The following page provides greater detail on the review process for the Surveillance Technology Policy, and COIT's recommended course of action.

If you have questions on the review process please direct them to Jillian Johnson, Director of the Committee on Information Technology (COIT).

Non-City Entity Surveillance Cameras

Department	Authorized Uses		
Police Department	 Temporary live monitoring during an exigency as defined by San Francisco Administrative Code, Section 19B, or Significant Events with public safety concerns, or investigations relating to active misdemeanor and felony violations. Temporary live monitoring will cease, and the connection will be severed within 24 hours after the non- city entity has provided access to SFPD. SFPD shall not record live monitoring however, if misdemeanor or felony violations are observed, nothing in this policy ordinance prohibits SFPD from deferring to authorized use No. 2 or No. 3 of this section. Requesting, obtaining, and reviewing historical video footage for purposes of gathering evidence relevant to a criminal investigation. Requesting, obtaining, and reviewing historical video footage for purposes of gathering evidence relevant to a a criminal investigation. 		

Non-City Entity Surveillance Cameras Public Meeting Dates:

Date	Meeting
March 25, 2022	Privacy and Surveillance Advisory Board (PSAB)
March 31, 2022	Privacy and Surveillance Advisory Board (PSAB)
April 7, 2022	Committee on Information Technology (COIT)
April 21, 2022	Committee on Information Technology (COIT)

COIT recommends the following action be taken on the policy:

- Approve the Non-City Entity Cameras Surveillance Technology Policy for the Police Department.

Committee on Information Technology



Office of the City Administrator

To:	Members of the Board of Supervisors
From:	Carmen Chu, City Administrator Jillian Johnson, Director, Committee of Information Technology
Date:	October 26, 2023
Subject:	Legislation introduced to approve Surveillance Technology Policy Amendments for the

Police Department's Automated License Plate Reader ("ALPR") Technology In compliance with Section 19B of the City and County of San Francisco's Administrative Code, the City Administrator's Office is pleased to submit the Surveillance Technology Policy Amendments for the Police Department's Automated License Plate Reader ("ALPR") Technology. To engage the public in discussion on the role of government surveillance, the Committee on Information Technology (COIT) and its subcommittee the Privacy and Surveillance Advisory Board (PSAB) held 2 public meetings for Automated License Plate Reader ("ALPR") Amendments between August and September 2023 to review and approve the policy. All details of these discussions are available at sf.gov/coit.

The following page provides greater detail on the review process for the Surveillance Technology Policy, and COIT's recommended course of action.

If you have questions on the review process please direct them to Jillian Johnson, Director of the Committee on Information Technology (COIT).

Automated License Plate Reader Amendments

Department	Authorized Uses
Police Department	 Locate stolen, wanted, and or other vehicles that are the subject of investigation To apprehend wanted persons subject to arrest warrants or who are otherwise lawfully sought by law enforcement. To locate victims, witnesses, suspects, missing children, adults, and/or elderly individuals, including in response to Amber Alerts and Silver Alerts and others associated with a law enforcement investigation. To assist with criminal investigations initiated by local, state and regional public safety departments by identifying vehicles associated with targets of criminal investigations. Counter-terrorism: Identify potential threats to critical infrastructure sites. For other law enforcement purposes as authorized by law: Investigations of major crime

Automated License Plate Reader ("ALPR") Amendments Public Meeting Dates

Date	Meeting
August 24, 2023	Privacy and Surveillance Advisory Board (PSAB)
September 21, 2023	Committee on Information Technology (COIT)

COIT recommends the following action be taken on the policy:

- Approve the Surveillance Technology Policy Amendments for the Police Department's Automated License Plate Reader ("ALPR") Technology



Surveillance Technology Policy

Automated License Plate Reader (ALPR) Police Department

The City and County of San Francisco values privacy and protection of San Francisco residents' civil rights and civil liberties. As required by San Francisco Administrative Code, Section 19B, the Surveillance Technology Policy aims to ensure the responsible use of ALPR itself as well as any associated data, and the protection of City and County of San Francisco residents' civil rights and liberties.

PURPOSE AND SCOPE

The Department's mission is to protect life and property, prevent crime and reduce the fear of crime by providing service with understanding, response with compassion, performance with integrity and law enforcement with vision.

The Surveillance Technology Policy ("Policy") defines the manner in which the ALPR will be used to support this mission, by describing the intended purpose, authorized and restricted uses, and requirements.

This Policy applies to all to department personnel that use, plan to use, or plan to secure ALPR data, including employees, contractors, and volunteers. Employees, consultants, volunteers, and vendors while working on behalf of the City with the Department are required to comply with this Policy.

POLICY STATEMENT

The authorized use of ALPR technology for the Department is limited to the following use cases and is subject to the requirements listed in this Policy.

Authorized Use(s):

Locate stolen, wanted, and or other vehicles that are the subject of investigation

To apprehend wanted persons subject to arrest warrants or who are otherwise lawfully sought by law enforcement.

To locate victims, witnesses, suspects, missing children, adults, and/or elderly individuals, including in response to Amber Alerts and Silver Alerts and others associated with a law enforcement investigation.

To assist with criminal investigations initiated by local, state and regional public safety departments by identifying vehicles associated with targets of criminal investigations.

Counter-terrorism: Identify potential threats to critical infrastructure sites.

For other law enforcement purposes as authorized by law: Investigations of major crimes.

On an annual basis, the Department will evaluate the impact of the technology on the following measures:

Prohibited use cases include any uses not stated in the Authorized Use Case section.

• An ALPR alert will not, on its own, identify an individual, reveal racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, information concerning an individual person's sex life or sexual orientation.

- An ALPR alert alone does not substantiate law enforcement response or contact. Contacting an individual solely based on an ALPR alert in the absence of confirming disposition of the vehicle (stolen or recovered), verifying that the observed license plate number matches the ALPR data, and verifying the reason a vehicle or owner is wanted or of interest shall be prohibited.
- No SFPD member shall access ALPR data for any use other than the authorized use cases herein
- ALPR scanning is limited to vehicles exposed to public view.
- No content captured by ALPR cameras other than license plate and vehicle information, geo-location, and time date of capture, shall constitute <u>the sole</u> cause for police enforcement.
- Pursuant to Section 1798.90.55 of the California Civil Code, SFPD shall not sell, share, or transfer ALPR information, except to another public agency, and only as otherwise permitted by California state law. ALPR information shall not be sold, shared, or transferred to out-of-state or federal agencies without a court order or warrant issued by a California court. For purposes of this section, the provision of data hosting or towing services shall not be considered the sale, sharing, or transferring of ALPR information.

BUSINESS JUSTIFICATION

ALPR supports the Department's mission and provides important operational value in the following ways:

ALPR readers allow for automatic and efficient identification of license plates that may be associated with criminal activity or missing persons. The identification of a license plate allows SFPD to recover a victim's vehicle, investigate a crime and lawfully apprehend suspects. SFPD is able to protect life and property using this technology.

In addition, ALPR promises to benefit residents in the following ways:

	Edu	ucation		
	Cor	mmunity Development		
	Hea	alth		
	Env	vironment		
V	Crir	minal Justice	On-street enforcement of: Stolen Vehicles; Amber Alerts; Unregis Wanted Criminals; Parking Violations; Be on the Lookout (BOLO), investigations	
	Job	S		
	Но	using		
	Oth	ner		
ALPR	will	benefit the departmer	nt in the following ways:	
Bene	efit	De	scription	Quantity
		Financial Savings		
5	Z	Time Savings		
5	Z	Staff Safety		
		Data Quality		
		Other		

POLICY REQUIREMENTS

This Policy defines the responsible data management processes and legally enforceable safeguards required by the Department to ensure transparency, oversight, and accountability measures. Department use of surveillance technology and information collected, retained, processed or shared by surveillance technology must be consistent with this Policy; must comply with all City, State, and Federal laws and regulations; and must protect all state and federal Constitutional guarantees.

Specifications:	The software and/or fin technology must be ke		operate the surveillance of maintained.	
Safety:	technology should not	be operated in	ated in a safe manner. Surveillance a way that infringes on resident civil sonal injury or property damage.	
	Personally Identifiable	Information (PI	collection, and retention of I) to what is strictly necessary to ne surveillance technology.	
	case. All data collected	by the surveilla	uired to execute the authorized use ance technology, including PII, shall ata Classification Standard.	
	accomplish the intende	ed purpose of the used to ident	lected that is not necessary to ne surveillance technology, including tify persons or private information, Il PII from raw data.	
	Data types can take the form video, audio, still images. Data formats can take the form of XML, PDF, HTML, Plain Text, JPEG, etc. The surveillance technology collects the following data types and formats:			
Data Collection:	• Video in MOV <u>,</u>	mpg, mp4, AVI	<u>and other</u> format <u>s</u>	
	Still images fro	m cameras in P	DF <u>, jpg, pmg and other</u> format <u>s</u>	
	The surveillance techno	ology collects th	ne following data types:	
	Data Type(s)	Format(s)	Classification	
	Digital images of vehicle license plates and their associated vehicles	Encoded and stored in SQL <u>or NoSQL</u>	Level 3	
	Date and time the license plate passes a digital-image site where an ALPR is located	SQL server datetime <u>or</u> <u>NO SQL</u>	Level 3	

	Decals identifying that ALPR is in use will be placed on marked patrol vehicles outfitted with ALPR. Decals will not be placed on unmarked vehicles outfitted with ALPR, as it poses operational and officer safety issues. Posted signs are not logistically feasible as marked patrol vehicles are constantly reassigned based on operational needs, which fluctuate.
Notification:	Department includes the following items in its public notice:
	 Information on the surveillance technology Description of the authorized use Type of data collected Will persons be individually identified Data retention Department identification Contact information
	All parties requesting access must adhere to the following rules and processes (please refer to the data sharing section to ensure all information covered in that section is also included below): US DOJ's *California Law Enforcement Telecommunications System (CLETS) rules and regulations, NCRIC ALPR policy, current Department Notice on ALPR use, Dept. Bulletin 15-221 and DGO 10.08, and all other applicable SFPD policies. SFPD members must be approved to access the ALPR data and the data must be tied to an investigation or other authorized uses.and per. *CLETS is the computer network that connects public safety agencies across the state to criminal histories, driver records, and other databases. DOJ grants each public safety agency's access.
Access:	Officers shall not stop a vehicle solely based on an ALPR alert. Before stopping a vehicle based on an ALPR alert for a stolen or felony want, the officer conducting the stop shall: 1. Visually verify the alphanumeric characters on the plate of the suspect vehicle to be detained, AND 2. Verify through CLETS or through the Department of Emergency Management (dispatch has CLETS access) that the license plate on the
	vehicle to be detained is currently listed on the DOJ database as stolen or wanted, or 3. Verify through other law enforcement information sources.
	Other ALPR alerts (e.g. 852 "auto boost", 459 "burglary", 10-43 "of interest to special investigation", etc.) do not provide officers with justification to conduct a traffic stop or detain a vehicle and the

	occupants. Sufficient probable cause has not been established to stop a "vehicle of interest" that is the focus of a criminal investigation. These alerts may provide officers with additional instructions or information when a vehicle is located. Officers should follow the instructions on the alert, use discretion, and have independent probable cause to justify a traffic stop.
	A. Department employees Once collected, the following roles and job titles are authorized to access and use data collected, retained, processed or shared by the surveillance technology.
	 Sworn members, Civilian Crime analysts, Radio Shop Technicians (access to hardware) The following providers are required to support and maintains the surveillance technology and its associated data to ensure it remains functional:
	 NCRICNCRIC and/or any other vendor utilized by the hostsDepartment may host the ALPR data repositories. Vehicle Theft Abatement Funds, the Department operational budget or grant funds may pay for maintenance.
	B. Members of the public ALPR data is classified as Level 3 Sensitive. ALPR data has previously been deemed as exempt from the California Public Records Act, however each request submitted by a member of the public will be reviewed to determine whether the data can be released. SFPD shall comply with the requirements of the Federal and State Constitutions, and federal and State civil procedure laws and rules.
	Department shall secure PII against unauthorized or unlawful processing or disclosure; unwarranted access, manipulation or misuse; and accidental loss, destruction, or damage. Surveillance technology data collected and retained by the Department shall be protected by the safeguards appropriate for its classification level(s).
Data Security:	To protect surveillance technology information from unauthorized access and control, including misuse, Departments shall, at minimum, apply the following safeguards:
	Northern California Regional Intelligence Center (NCRIC) <u>or and any other</u> <u>ALPR vendor(s) utilized by the Department</u> hosts the ALPR data collected by SFPD equipment. Only Authorized SFPD members with an account can access the repository of data via the Back Office Server Software (BOSS) application <u>or other vendor applications</u> . SFPD Information Technology Division and Special Investigations Division will not grant user access to ALPR data unless they are approved to do so. All SFPD members are

	required to comply with CLETS and department written directives. Non- compliance may result in progressive discipline measures.
	If the ALPR data is not exempt from California Public Records Act, SFPD will comply with the California Public Records Act, the San Francisco Sunshine Ordinance, the requirements of the federal and State Constitutions, and federal and State civil procedure laws and rules.
	SFPD will endeavor to ensure that other agencies or departments that may receive data collected by [the Surveillance Technology Policy that it operates] will act in conformity with this Surveillance Technology Policy.
	For internal and externally shared data, shared data shall not be accessed, used, or processed by the recipient in a manner incompatible with the authorized use cases stated in this Policy.
	SFPD shall ensure proper administrative, technical, and physical safeguards are in place before sharing data with other CCSF departments, outside government entities, and third-party providers or vendors. (See Data Security)
	SFPD shall ensure all PII and restricted data is de-identified or adequately protected to ensure the identities of individual subjects are effectively safeguarded.
Data Sharing:	Each department that believes another agency or department receives or may receive data collected from its use of STs should consult with its assigned deputy city attorney regarding their response.
	The Department currently participates in the following sharing practices:
	 A. Internal Data Sharing Department shares the following data with the recipients: District Attorney's Office for use as evidence to aid in prosecution, in accordance with laws governing evidence; Public Defender's Office or criminal defense attorney via the District
	Attorney's Office in accordance with California discovery laws Data sharing occurs at the following frequency: as-needed
	Before sharing data with any recipients, the Department will use the following procedure to ensure appropriate data protections are in place:
	Confirm the purpose of the data sharing aligns with the department's mission.
	Consider alternative methods other than sharing data that can accomplish the same purpose. Redact names, scrub faces, and ensure all PII is removed in accordance
	with the department's data policies.

	 Review of all existing safeguards to ensure shared data does not increase the risk of potential civil rights and liberties impacts on residents. Evaluation of what data can be permissibly shared with members of the public should a request be made in accordance with the San Francisco's <u>Sunshine Ordinance</u>. Ensure shared data will be done in a cost-efficient manner and exported in a clean, machine-readable format. External Data Sharing Department shares the following data with the recipients: •NCRIC Liaw enforcement partners, as part of a criminal or administrative investigation; Parties to civil litigation, or other third parties, in response to a valid Court Order. Data sharing occurs at the following frequency: as-needed. To ensure that entities receiving data collected by the surveillance technology comply with the Surveillance Technology Policy, Department shall: Comply with all applicable laws, rules, and regulations, including but not limited to, to the extent applicable, the California Values Act (Government Code Section 7284 et seq.).
	response to a public information request, the department will redact PII as it will be considered investigative/evidentiary material. The Department may use its discretion when releasing investigative/evidentiary material per SFPD DGO 3.16.
Data Retention:	 Department may store and retain raw PII data only as long as necessary to accomplish a lawful and authorized purpose. Please list data retention schedules (i.e., x type of data will be retained for 1 year) based on the following categories: Permanent records (i.e., records that are essential): shall be retained and preserved indefinitely Current records (i.e., records for operational necessity, ready reference, convenience): record retention schedules may vary but generally less than 10 years Storage records (i.e., records retained offsite): record retentions may vary but generally less than 10 years The Department's data retention period and justification are as follows: SFPD defers to the NCRIC retention standard: ALPR records are maintained for 12 months from capture. If a record is connected to a

	criminal investigation or criminal intelligence file it may be retained for 5
	years. ALPR <u>t</u> Technology data associated with a criminal investigation may be downloaded onto an electronic storage device or printed. Downloaded, copied, and printed data shall be maintained in accordance with applicable local, state and federal evidentiary laws, to include retaining the data through the adjudication of a case in a recognized court of law, as well as allotment of time for an appeals process and statute of limitations.
	ALPR does not collect PII data and as such PII data shall not be kept in a form which permits identification of data subjects
	Departments must establish appropriate safeguards for PII data stored for longer periods.
	Data will be stored in the following location:
	Local storage
	 Vendor managed storage Department of Technology Data Center
	□ Software as a Service Product
	Cloud Storage Provider
	Upon completion of the data retention period, Department shall dispose of data in the following manner:
	Practices: ALPR data are cleared after 1 year from capture unless associated with a criminal investigation.
	Processes and Applications: If ALPR data is associated with a criminal
	investigation and must be disposed of due to retention schedule, confidential information shall be disposed of according to SFPD
	Department Notice 20-166:
Data Dianagali	https://www.sanfranciscopolice.org/sites/default/files/2020- 08/SFPDNotice20.116.20200804.pdf
Data Disposal:	00/011 Ditottecz0.110.2020004.pdf
	CLETS Information (print-outs, CDs, Flash Drives, Diskettes or any other storage media) no longer has a necessary law enforcement purpose,
	members shall dispose of it in the following manner:
	• Hard copies and print-outs - with the exception of staples and paper clips - shall be placed in the gray colored Shred Works shredding bins.
	Facility Coordinators, or other designated SFPD employees, shall ensure
	that these bins are always located in a secure area of the SFPD facility.
	• If a member has stored CLETS Information on any electronic storage media, the member shall be responsible for its proper destruction.

Training:	To reduce the possibility that surveillance technology or its associated data will be misused or used contrary to its authorized use, all individuals requiring access must receive training on data security policies and procedures. At the very least, department shall require all elected officials, employees, consultants, volunteers, and vendors working with the technology on its behalf to read and formally acknowledge all authorized and prohibited uses. Department shall also require that all individuals requesting data or regularly requiring data access receive appropriate training before being granted access to systems containing PII.
	NCRIC or other vendors utilized by the Department provides training information to the Department.

COMPLIANCE

Department shall oversee and enforce compliance with this Policy using the following methods:

These policies will have the same compliance requirements as all Department Written Directives and Police Commission Resolutions.

The Department shall assign the following personnel to oversee Policy compliance by the Department and third-parties.

Deputy Chief of Investigations, Lieutenant of Special Investigations Division.

In addition, each member of the department belongs to a chain of command. The Officer in Charge (OIC) of that chain of command is responsible for overseeing compliance with all SFPD written directives and the surveillance technology polices. If allegations arise that a member is not in compliance, the OIC will initiate an investigation and will take the appropriate action which could include an investigation of misconduct by Internal Affairs.

Sanctions for violations of this Policy include the following:

San Francisco Police Department will conduct an internal investigation though the Chief of Staff/Internal Affairs (IA) Unit. The results of the investigation will be reported to the Chief of Police, who will determine the penalty for instances of misconduct. Under San Francisco Charter section A8.343, the Chief may impose discipline of up to a 10-day suspension on allegations brought by the Internal Affairs Division or the DPA. Depending on the severity of the allegation of misconduct, the Chief or the DPA may elect to file charges with the Police Commission for any penalty greater than the 10-day suspension. Any discipline sought must be consistent with principles of just cause and progressive discipline and in accordance with the SFPD Disciplinary Guidelines.

If a Department is alleged to have violated the Ordinance under San Francisco Administrative Code Chapter 19B, Department shall post a notice on the Department's website that generally describes any corrective measure taken to address such allegation.

Department is subject to enforcement procedures, as outlined in San Francisco Administrative Code Section 19B.8.

DEFINITIONS

Personally Identifiable Information:	Information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual.
Raw Data:	Information collected by a surveillance technology that has <u>not</u> been processed and cleaned of all personal identifiable information. The distribution and use of raw data is tightly restricted.
Exigent Circumstances	An emergency involving imminent danger of death or serious physical injury to any person that requires the immediate use of Surveillance Technology or the information it provides.

AUTHORIZATION

Section 19B.4 of the City's Administrative Code states, "It is the policy of the Board of Supervisors that it will approve a Surveillance Technology Policy ordinance only if it determines that the benefits the Surveillance Technology ordinance authorizes outweigh its costs, that the Surveillance Technology Policy ordinance will safeguard civil liberties and civil rights, and that the uses and deployments of the Surveillance Technology under the ordinance will not be based upon discriminatory or viewpoint-based factors or have a disparate impact on any community or Protected Class."

QUESTIONS & CONCERNS

Public:

Members of the public can register complaints with the Department of Police Accountability (DPA). DPA, by Charter authority, receives and manages all citizen complaints relating to SFPD. DPA manages, acknowledges and responds to complaints from members of the public.

Department shall acknowledge and respond to concerns in a timely and organized response. To do so, Department shall:

SFPD will update the SFPD public website to include surveillance technology policies and will include a general email address for public inquiries. The general email box will be assigned to a staff member in the Chief's Office.

City and County of San Francisco Employees:

All questions regarding this policy should be directed to the Chief of Police at SFPDChief@sfgov.org. Similarly, questions about other applicable laws governing the use of the surveillance technology or the issues related to privacy should be directed to the Chief of Police at SFPDChief@sfgov.org.

APPENDIX A: Surveillance Technology Policy Requirements

The following section shows all Surveillance Technology Policy requirements in order as defined by the San Francisco Administrative Code, Section 19B.

1. A description of the product and services addressed by the Surveillance Technology, including the identity of any provider(s) whose services are essential to the functioning or effectiveness of the Surveillance Technology equipment or services for the intended purpose.

Vehicle-mounted Automated License Plate Recognition (ALPR) technology shall be used to automate the processing of vehicle license plate information by transforming images into alphanumeric characters with optical recognition software and storing those images, plate information and related metadata, including time and geo-location information. Vehicle-mounted Automated License Plate Recognition (ALPR) technology automates the processing of vehicle license plate and compliance information.

uses specially-designed cameras mounted on law enforcement vehicles to capture digital images of license plates and vehicles as they drive through the streets;

alphanumeric characters are translated using optical character recognition (OCR) software to enable;

- Searches full plates, with color pictures of identified vehicles for plate read verification
- Partial plate searches that return possible matches to assist with identifying suspects' vehicles
- stores the images, plate information, and related metadata in a restricted-access database;
- compares the license plate characters with state, local law enforcement and customized hotlists;

Mobile ALPR Systems

Mobile ALPR Systems assist on-street patrol officers checking for criminal activity by capturing and analyzing license plates against known databases. The cameras are mounted securely below the lightbar for limited visual interference.

Features and Benefits

Offers high resolution coverage for a full lane of traffic with up to two concurrent vehicles in the field of view. Instantly checks captured plates against one or more databases of interest to immediately alert officers of hits. Increases spatial awareness for improved officer safety.

Enhances proactive, preventative enforcement by enabling more intelligent investigations. ALPR database stores all collected data in a central location to support data analysis, data queries and reporting for law enforcement investigations.

System Components

Mobile ALPR Camera(s) – Each System has 1 to 4 dual (IR and color) mobile cameras.

Mobile ALPR Processor – Each processor simultaneously supports up to 4 mobile cameras.

Brackets – A variety of camera mounting brackets for various vehicles and light-bar designs.

In-car software – PAGIS software provides the graphical user interface (GUI) and in-car application. It compares ALPR images against federal, local or customized hotlists and sends alert when a match occurs.

Other Existing ALPR Systems Available

Stationary – Cameras may be permanently affixed to a specific location like a traffic light, telephone pole or at entrances of facilities or freeway exit ramps.

Semi-Stationary – ALPR system is located on a trailer which can be moved to different locations as operational needs change.

Smartphone Applications – Mobile applications can be uploaded onto patrol officer's Department issued smartphones and use the smartphone's camera capabilities.

SFPD does not have access to, own, lease or use Stationary ALPR cameras or Smartphone ALPR applications. Should the Department expand its ALPR inventory by acquiring or procuring either the Stationary, Semi-Fixed, Smartphone or Mobile application ALPR systems -t+he Department will <u>continue to</u> comply with the ALPR Surveillance Technology Policy Ordinance, authorized use cases, <u>and</u> prohibitions.-and impact report should the Department acquire or procure either the Stationary or Mobile application ALPR systems.

2. A description of the purpose(s) for which the Surveillance Technology equipment or services are proposed for acquisition, including the type of data that may be collected by the Surveillance Technology equipment or services.

Technology Use:

ALPR readers allow for automatic and efficient identification of license plates that may be associated with criminal activity or missing persons. The identification of a license plate allows SFPD to act quickly and respond to an associated crime, recover a victim's vehicle, investigate a crime and lawfully apprehend suspects. SFPD is able to protect life and property using this technology.

PII:

False. PII is not collected by ALPR technology

3. The uses that are authorized, the rules and processes required prior to such use, and uses of the Surveillance Technology that will be expressly prohibited.

Authorized Uses:

Locate stolen, wanted, and or other vehicles that are the subject of investigation

To locate victims, witnesses, suspects, missing children, adults, and/or elderly individuals, including in response to Amber Alerts and Silver Alerts and others associated with a law enforcement investigation.

To assist with criminal investigations initiated by local, state, federal, and regional public safety departments by identifying vehicles associated with targets of criminal investigations.

Counter-terrorism: Identify potential threats to critical infrastructure sites.

For other law enforcement purposes as authorized by law: Investigations of major crimes.

Rules:

Prohibited Uses:

Officers shall not stop a vehicle solely based on an ALPR alert. Before stopping a vehicle based on an ALPR alert for a stolen or felony want, the officer conducting the stop shall:
 Visually verify the alphanumeric characters on the plate of the suspect vehicle to be detained, andAND
 Verify through the Department of Emergency Management (dispatch) or through a Ca. DOJ's California Law Enforcement Telecommunications System (CLETS) computer return that the license plate on the vehicle to be detained is currently listed on the DOJ database as stolen or wanted, or verify through other law enforcement information sources.

Other ALPR alerts (e.g. 852,459, 10-43, etc.) do not provide officers with justification to conduct a traffic stop or detain a vehicle and the occupants. Sufficient probable cause has not been established to stop a "vehicle of interest" that is the focus of a criminal investigation.

These alerts may provide officers with additional instructions or information when a vehicle is located. Officers should follow the instructions on the alert, use discretion, and have independent probable cause to justify a traffic stop.

- 2. No SFPD member shall access ALPR data for any use other than the authorized use cases herein
- 3. Manual entry to trigger an ALPR alert, such as for canvassing or locating a victim, witness or missing person, shall be prohibited except to aid in an active investigation or active criminal court case.
- 4. ALPR scanning is limited to vehicles exposed to public view.
- No content captured by ALPR cameras other than license plate and vehicle information, geo-location information, and time date of capture, shall constitute <u>the sole</u> cause for police enforcement.

4. A description of the formats in which information collected by the Surveillance Technology is stored, copied, and/or accessed.

Data Type	Formats STP	
Digital images of vehicle license plates and their associated vehicles Date and time the license plate passes a digital- image site where an ALPR is located	Encoded and stored in SQL, <u>No SQL</u> . <u>Video in MOV, MPG, MP4, AVI and other formats</u> . <u>Still images in PDF, JPG, PNG and other formats</u> SQL server datetime, <u>No SQL</u> .	
5. The specific categories and titles of individuals who are authorized by the Department to access or use the collected information, including restrictions on how and under what circumstances data collected with Surveillance Technology can be analyzed and reviewed, and the rules and processes required prior to access or use of the information.		
Employee Job Classification & Title: Police Officers, investigators, Sergeants, Crime Analysts, Lieutenants of SID, or their designee, Deputy Chief of Investigations, Assistant Chiefs and Chief of Police		
Department:		
SFPD		
If applicable, contractor or vendor name:		
NCRIC <u>and/or any other vendors utilized by the Department</u> , NICRIC <u>and/or any other vendors'</u> database vendor a nd NCRIC _partner agencies		
Rules and processes requi	red prior to data access or use:	

NCRIC<u>and/or any other vendors utilized by the Department</u> hosts the ALPR data repositories accessed by a database provided by a vendor available on the SFPD Network for approved users. SFPD IT and SID do not provide access to SFPD members who are not approved users. All SFPD members are required to comply with department written directives. Non-compliance results in progressive discipline measures as outlined under the Compliance Section of this Policy.

6. The general safeguards that protect information from unauthorized access, including encryption and access control mechanisms.

All users of NCRIC ALPR equipment or accessing NCRIC ALPR Data are required to acknowledge that they have read and understood the NCRIC ALPR Policy prior to use of the ALPR System. Only law enforcement NCRIC vendor partners have access to the database.

7. The limited time period, if any, that information collected by the Surveillance Technology will be routinely retained, the reason such retention period is appropriate to further the purpose(s) enumerated in the Surveillance Technology Policy, the process by which the information is regularly deleted after that period lapses, and the specific conditions that must be met to retain information beyond that period

Retention:

NCRIC advises ALPR data retention of 12 months. If a record is connected to a criminal investigation or criminal intelligence file it may be retained for five years.

ALPR Technology data associated with a criminal investigation may be downloaded onto an electronic storage device or printed. Downloaded, copied, and printed data shall be maintained in accordance with applicable local, state and federal evidentiary laws, to include retaining the data through the adjudication of a case in a recognized court of law, as well as allotment of time for an appeals process and statute of limitations.

Reason for retention:

NCRIC policy and SFPD Retention schedule

Deletion process:

NCRIC advises ALPR data retention of 12 months from date of capture. If a record is connected to a criminal investigation or criminal intelligence file it may be retained for 5 years.

ALPR Technology data associated with a criminal investigation may be downloaded onto an electronic storage device or printed. Downloaded, copied, and printed data shall be maintained in accordance with applicable local, state and federal evidentiary laws, to include retaining the data through the adjudication of a case in a recognized court of law, as well as allotment of time for an appeals process and statute of limitations.

Retention exemption conditions:

if general counsel determines that ALPR data can be disclosed in response to a public information request, the department will redact information linked to an individual as it will be considered investigative material.

8. How collected information can be accessed or used by members of the public, including criminal defendants

Will the data be accessible to the public:

ALPR data associated with a criminal investigation will not be accessible to the public. Members of the public can submit a public information request. The Department will defer to general counsel and the SFPD legal unit to determine whether the request can be fulfilled.

How it can be accessed: https://www.sanfranciscopolice.org/get-service/public-records-request

9. Which governmental agencies, departments, bureaus, divisions, or units that may receive data collected by the Surveillance Technology operated by the Department, including any required justification or legal standard necessary to share that data and how it will ensure that any entity receiving such data complies with the Surveillance Technology Policy.

Name of agency: District Attorney's Office for use as evidence to aid in prosecution, in accordance with laws governing evidence; Public Defender's Office or criminal defense attorney via the District Attorney's Office in accordance with California discovery laws; Other law enforcement offices as part of a criminal or administrative investigation; Parties to civil litigation, or other third parties, in response to a valid Court Order; From NCRIC: Only law enforcement personnel that have access to the ALPR database and have: 1. Agreed to the vendors' privacy policies and non-disclosure agreement. 2. A criminal case or incident number/name. 3. A lawful purpose with a need to know and right to know the information.

ALPR data collected by SFPD and hosted by NCRIC is not used for the enforcement of Immigration Laws. SFPD complies with SF Admin Code Section 12H and 12I.

Justification: Past and current practice associated with the NCRIC partnership

10. The training required for any individual authorized to use the Surveillance Technology or to access information collected by the Surveillance Technology

Training required:

true

Description of training:

Only persons trained in the use of the NCRIC ALPR system, including its privacy and civil liberties protections, shall be allowed access to NCRIC ALPR Data. Training content shall consist of:

- Legal authorities, developments, and issues involving the use of ALPR Data and technology

Current NCRIC vendors' Policiesy regarding appropriate use of NCRIC ALPR systems;

- Evolution of ALPR and related technologies, including new capabilities and associated risks;

- Technical, physical, administrative, and procedural measures to protect the security of ALPR Data against

unauthorized access or use; and

Practical exercises in the use of the NCRIC ALPR system

raining shall be updated as technological, legal, and other changes that affect the use of the NCRIC ALPR system occur. In no case shall a person utilize the NCRIC ALPR system if he/she has not completed training in more than a year.

11. The mechanisms to ensure that the Surveillance Technology Policy is followed, including internal personnel assigned to ensure compliance with the policy, internal recordkeeping of the use of the technology or access to

information collected by the technology, technical measures to monitor for misuse, any independent person or entity with oversight authority, and the sanctions for violations of the policy

Oversight process:

Should a member of the department uncover a violation of ALPR, they will notify the Internal Affairs Unit which will conduct an internal investigation through the Chief of Staff/Internal Affairs Unit. The results of the investigation will be reported to the Chief of Police, who may take disciplinary, or policy/procedure action as indicated in the Compliance section of this policy.

Compliance personnel titles:

Q-60 Lieutenant in Special Investigations Division (SID) and Deputy Chief of Investigations, SFPD

12. What procedures will be put in place by which members of the public can register complaints or concerns, or submit questions about the deployment or use of a specific Surveillance Technology, and how the Department will ensure each question and complaint is responded to in a timely manner.

Complaint procedures:

Members of the public can register complaints about SFPD activities with the Department of Police Accountability (DPA), South Van Ness Ave 8th Floor, San Francisco, CA 94103, (415) 241-7711, https://sf.gov/departments/departmentolice-accountability. DPA, by Charter authority, receives and manages all citizen complaints relating to SFPD use of orce, misconduct, or allegations that a member has not properly performed a duty. DPA manages, acknowledges, and esponds to complaints from members of the public.

complaints from members of the public will be forwarded to the Department of Police Accountability (DPA) for nvestigation. DPA manages the complaint responses.

Departmental follow-up process:

DPA manages the complaint follow- up process. The Surveillance Technology Polices will have the same procedural authority as any Department Written Directive. Non-compliance can result in progressive discipline or sustained complaints.

1embers of the public can register complaints with the Department of Police Accountability <u>https://sfgov.org/dpa/complaints</u>. Members of the public can register questions and concerns or submit questions via calls or emails at 311.org

Concerns and Inquiries: Department shall acknowledge and respond to complaints and concerns in a timely and organized response, and in the following manner: The Department has included a 19B Surveillance Technology Policy page on its public website : https://www.sanfranciscopolice.org/your-sfpd/policies/19b-surveillance-technology-policies. This page includes an email address for public inquiries: SFPDChief@sfgov.org. This email is assigned to several staff members in the Chief's Office who will respond to inquiries within 48 hours.

Allegation procedures:

Members of the public may submit written notice of an alleged violation of Chapter 19B to <u>SFPDChief@sfgov.org</u>.

If the Department takes corrective measures in response to such an allegation, the Department will post a notice that generally describes the corrective measures taken to address such allegation.

If the Department finds the allegation to be unfounded and subsequently does not take corrective measures, the Department may respond to the complainant directly confirming the justified use of the technology.

Surveillance Technology Policy Amendment Automatic License Plate Readers (ALPR)





CITY & COUNTY OF SAN FRANCISCO

Police Department

November 27, 2023

Safety with Respect

SF Admin Code 19B Requirements

Department drafts Impact Report (SIR) and Technology Policy (STP) that address:

- Technology Description
- List Specific Authorized Uses & Prohibitions to Restrict Mission Creep
- Types of Data Captured by Technology
- Potential Civil Liberties Impacts & Mitigation Measures
- Data Security, Access, Retention, Sharing Restrictions and Disposal Methods
- Cost of Technology & Funding Source
- Resident and Department Benefits
- Compliance Measures
- Directions for members of the public to ask questions, submit public information requests, file a complaint or submit an allegation of non-compliance with 19B

Safety with Respect

3

SF Admin Code 19B Hearing Requirements

SIR and STP must be discussed publicly and consider feedback from:

- Privacy Surveillance Advisory Board (PSAB) Evaluates surveillance technologies used by the City and County of SF 7 members representing the Controller's Office, Data SF, Contracts/OCA, SFO IT Governance, Digital Services and COIT.
- Committee on Information Technology(COIT) Governance body that makes decisions regarding City and County of SF's technology 16 members representing City Administrator's office, Dept. of Technology, Mayor's Office of Innovation, BOS, DHR, SFPUC, Public Library, SFO, DEM, HSA, HRC
- Board of Supervisors Committee Rules Committee
- Board of Supervisors



ALPR 19B Approval Process – 2020

Surveillance Technology Policy (STP) and Surveillance Impact Report (SIR)



In 2020, SFPD only had vehicle-mounted ALPR. 19B policy also applied to semi-fixed, fixed and smart phone application ALPR

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Reasons for ALPR 19B STP's Minor Amendments

- Vendor specific language limited Department's ability to seek emerging ALPR technology with new vendors
- > Data formats listed in STP prohibited vendor platform expansion
- Funding source only pointed to SFPD operational budget which doesn't allow for any other funding sources to be used to purchase or maintain APLR equipment

ALPR Amendment 19B Approval Process-2023



Questions?

SAN FRANCISCO POLICE DEPARTMENT

11.27.23

San Francisco Board of Supervisors San Francisco City Hall 1 Dr. Carlton B. Goodlett Place San Francisco, CA

Re: Item 2 — <u>231161</u> Administrative Code - Surveillance Technology Policy - Police Department - Automatic License Plate Readers

Honorable Members of the San Francisco Board of Supervisors,

I am writing on behalf of the Golden Gate Restaurant Association (GGRA) to express our support of the proposed legislation that would allow the San Francisco Police Department (SFPD) to use Automated License Plate Readers (ALPR) to address public safety issues in San Francisco. Our organization is a nonprofit industry organization that helps restaurants and food service businesses in San Francisco to survive and strive; through education, advocacy, and promotional events. In a membership survey from April 2023, the top priority of membership was public safety and crime. In a follow up survey in September, 97% of responses had experienced graffiti or vandalism in the past 30 days. We believe this legislation will help address our members' top concerns.

San Francisco faces significant crime and safety challenges, including high rates of property crime compared to other major U.S. cities, as well as understaffing of our police force, and more. These public safety concerns not only impact the daily lives of San Franciscans and the greater Bay Area but also unduly damage the public profile of our beloved city. It's critical that we implement solutions that address crime and support the acquisition of resources that foster safety. ALPR technology has proven to be a critical tool in helping law enforcement agencies across the state of California, and beyond, obtain the objective evidence they need to solve crimes in the community. Already utilized in approximately 1,000 agencies in California and dozens in the Bay Area, including but not limited to Oakland, Berkeley, San Mateo, Alameda County, Concord, Richmond, Palo Alto, and San Jose, ALPR systems allow for comprehensive collaboration between regional agencies. Crime cannot be solved in silos and as the use of this technology expands, San Francisco must proactively participate in the broader safety network and utilize effective public safety technologies available to help address crime.

While recognizing we must immediately address crime issues within our communities, it cannot come at the expense of our collective values of justice and equity. Notably, the platform emphasizes collecting objective evidence while preserving privacy. ALPR systems do not include facial recognition technology or alerts containing personally identifiable information, data will never be sold to third parties, and all data is stored securely in the AWS cloud and encrypted end to end. In accordance with 19B policy, LPR uses are strictly limited to public safety purposes like recovering stolen vehicles, apprehending individuals with outstanding warrants, investigating crimes, responding to Amber Alerts, etc., and alerts are focused specifically on vehicle-based data.

Lastly, funding for this technology is provided through the state and will not be an added cost to the City. Let's use all the tools available to address crime through an approach that is ethical and objective. I urge members of the Board to approve this item and help our city thrive again.

Thank you for your consideration and willingness to engage on this important policy matter.

Sincerely

auris Thomas

Laurie Thomas Executive Director Golden Gate Restaurant Association (GGRA) laurie@ggra.org