



**City and County of San Francisco**  
**Meeting Minutes**  
**Government Audit and Oversight Committee**

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

*Members: Mark Farrell, Sean Elsbernd, David Chiu*

*Clerk: Alisa Miller (415) 554-4447*

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Monday, October 29, 2012

1:00 PM

City Hall, Committee Room 263

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**Special Meeting**

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**Present:** 2 - Mark Farrell, and David Chiu

**Absent:** 1 - Sean Elsbernd

## MEETING CONVENED

*The meeting convened at 1:18 p.m.*

## REGULAR AGENDA

*File Nos. 120839 and 120840 were heard together.*

### **120839 [Hearing - Civil Grand Jury Report - Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock]**

Hearing on the recently published 2011-2012 Civil Grand Jury report entitled "Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock." (Clerk of the Board)

09/04/12; RECEIVED AND ASSIGNED to Government Audit and Oversight Committee.

*Heard in Committee. Speakers: Mario Choi, Foreperson Pro Tem, and Mort Raphael (Civil Grand Jury); Cindy Czerwin (Mayor's Office); Jon Walton, Chief Information Officer (Department of Technology); Ian Hart (Budget and Legislative Analyst's Office); Mike Dearman, Chief Information Officer (SF International Airport); presented information concerning the matter and answered questions raised throughout the hearing. David Pilpel; spoke on various concerns regarding the Civil Grand Jury report.*

#### **FILED by the following vote:**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

**120840 [Board Response - Civil Grand Jury Report - Deja Vu All Over Again: San Francisco's City Technology Needs a Culture Shock]**

Resolution responding to the Presiding Judge of the Superior Court on the findings and recommendations contained in the 2011-2012 Civil Grand Jury report entitled "Deja Vu All Over Again San Francisco's City Technology Needs a Culture Shock" and urging the Mayor to cause the implementation of accepted findings and recommendations through his/her department heads and through the development of the annual budget. (Clerk of the Board)

09/04/12; RECEIVED AND ASSIGNED to Government Audit and Oversight Committee.

*Heard in Committee. Speakers: Mario Choi, Foreperson Pro Tem, and Mort Raphael (Civil Grand Jury); Cindy Czerwin (Mayor's Office); Jon Walton, Chief Information Officer (Department of Technology); Ian Hart (Budget and Legislative Analyst's Office); Mike Dearman, Chief Information Officer (SF International Airport); presented information concerning the matter and answered questions raised throughout the hearing. David Pilpel; spoke on various concerns regarding the Civil Grand Jury report.*

**AMENDED, AN AMENDMENT OF THE WHOLE BEARING SAME TITLE by the following vote:**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

**RECOMMENDED AS AMENDED by the following vote:**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

*File Nos. 120841 and 120842 were heard together.*

**120841 [Hearing - Civil Grand Jury Report - Better MUNI Service Needed, Without Switchbacks: An Investigation into the San Francisco Municipal Transportation Agency]**

Hearing on the recently published 2011-2012 Civil Grand Jury report entitled "Better MUNI Service Needed, Without Switchbacks: An Investigation into the San Francisco Municipal Transportation Agency." (Clerk of the Board)

09/04/12; RECEIVED AND ASSIGNED to Government Audit and Oversight Committee.

*Heard in Committee. Speakers: Mario Choi, Foreperson Pro Tem, Sharon Gadberry, Jack Saroyan, and Jack Tworney (Civil Grand Jury); John Haley, Director of Transit Operations (Municipal Transportation Agency); presented information concerning the matter and answered questions raised throughout the hearing. David Pilpel; spoke on various concerns regarding the Civil Grand Jury report.*

**FILED by the following vote:**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

**120842 [Board Response - Civil Grand Jury Report - Better MUNI Service Needed, Without Switchbacks: An Investigation into the San Francisco Municipal Transportation Agency]**

Resolution responding to the Presiding Judge of the Superior Court on the findings and recommendations contained in the 2011-2012 Civil Grand Jury report entitled "Better MUNI Service Needed, Without Switchbacks: An Investigation into the San Francisco Municipal Transportation Agency" and urging the Mayor to cause the implementation of accepted findings and recommendations through his/her department heads and through the development of the annual budget. (Clerk of the Board)

09/04/12; RECEIVED AND ASSIGNED to Government Audit and Oversight Committee.

*Heard in Committee. Speakers: Mario Choi, Foreperson Pro Tem, Sharon Gadberry, Jack Saroyan, and Jack Tworney (Civil Grand Jury); John Haley, Director of Transit Operations (Municipal Transportation Agency); presented information concerning the matter and answered questions raised throughout the hearing. David Pilpel; spoke on various concerns regarding the Civil Grand Jury report.*

**AMENDED, AN AMENDMENT OF THE WHOLE BEARING SAME TITLE**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

**RECOMMENDED AS AMENDED by the following vote:**

Ayes: 2 - Farrell, Chiu

Absent: 1 - Elsbernd

## ADJOURNMENT

*The meeting adjourned at 4:15 p.m.*