

File No. 180648

Committee Item No. 3

Board Item No. 17

### COMMITTEE/BOARD OF SUPERVISORS

#### AGENDA PACKET CONTENTS LIST

Committee: Budget & Finance Committee

Date June 21, 2018

Board of Supervisors Meeting

Date July 10, 2018

#### Cmte Board

- |                                     |                                     |  |
|-------------------------------------|-------------------------------------|--|
| <input type="checkbox"/>            | <input type="checkbox"/>            | Motion                                       |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Resolution                                   |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Ordinance                                    |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Legislative Digest                           |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Budget and Legislative Analyst Report        |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Youth Commission Report                      |
| <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Introduction Form                            |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Department/Agency Cover Letter and/or Report |
| <input type="checkbox"/>            | <input type="checkbox"/>            | MOU  |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Grant Information Form                       |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Grant Budget                                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Subcontract Budget                           |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Contract/Agreement                           |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Form 126 – Ethics Commission                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Award Letter                                 |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Application                                  |
| <input type="checkbox"/>            | <input type="checkbox"/>            | Public Correspondence                        |

OTHER (Use back side if additional space is needed)

- |                          |                                     |                                |
|--------------------------|-------------------------------------|--------------------------------|
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | <u>PowerPoint presentation</u> |
| <input type="checkbox"/> | <input type="checkbox"/>            | _____                          |
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Completed by: Linda Wong

Date June 15, 2018

Completed by: Linda Wong

Date July 6, 2018

1 [Dignity Fund Community Needs Assessment - 2017-2018]

2  
3 **Resolution affirming and approving the 2017-2018 Dignity Fund Community Needs**  
4 **Assessment.**

5  
6 WHEREAS, The Department of Aging and Adult Services is required to conduct a  
7 participatory Dignity Fund Community Needs Assessment (DFCNA); and,

8 WHEREAS, The Needs Assessment process requires robust data collection in order to  
9 identify the strengths, opportunities, challenges, and gaps present in the current services  
10 landscape, to support an equitable and data-informed Service and Allocation Plan; and

11 WHEREAS, The Needs Assessment identified gaps in service visibility and outreach,  
12 support for in-home caregivers, and limitations in client data; and

13 WHEREAS, The Needs Assessment makes specific recommendations about  
14 expanded marketing campaigns, an updated Equity Analysis, and to support caregivers; and

15 WHEREAS, The Department of Aging and Adult Services plans to present their  
16 DFCNA to the Budget and Finance Committee together with their Budget Presentation on  
17 June 15, 2018, to be available on file with the Clerk of the Board of Supervisors in File  
18 No. 180574 which is hereby declared to be a part of this resolution as if set forth fully herein;  
19 and

20 WHEREAS, The City Charter requires that the Board of Supervisors shall consider and  
21 approve or disapprove, or modify, the Community Needs Assessment; and

22 WHEREAS, Following approval of the Needs Assessment, the Department of Aging  
23 and Adult Services will undertake the creation of a Service and Allocation plan in FY2018-  
24 2019; now, therefore, be it

25

1 RESOLVED, That the Board of Supervisors hereby approves the 2017-2018 Dignity  
2 Fund Community Needs Assessment.  
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Print Form

# Introduction Form

By a Member of the Board of Supervisors or Mayor

2018 JUN 12 PM 4:44  
 Time stamp  
 or meeting date

I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).
- 2. Request for next printed agenda Without Reference to Committee.
- 3. Request for hearing on a subject matter at Committee.
- 4. Request for letter beginning : "Supervisor [ ] inquiries"
- 5. City Attorney Request.
- 6. Call File No. [ ] from Committee.
- 7. Budget Analyst request (attached written motion).
- 8. Substitute Legislation File No. [ ]
- 9. Reactivate File No. [ ]
- 10. Topic submitted for Mayoral Appearance before the BOS on [ ]

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

- Small Business Commission
- Youth Commission
- Ethics Commission
- Planning Commission
- Building Inspection Commission

**Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form.**

Sponsor(s):

Cohen

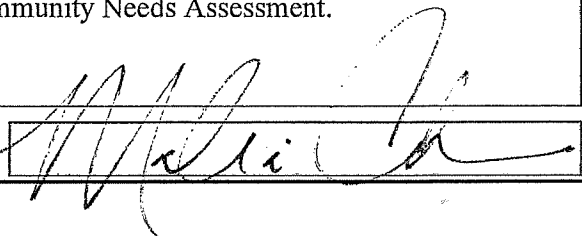
Subject:

Resolution affirming and approving the 2017-2018 Dignity Fund Community Needs Assessment.

The text is listed:

Resolution affirming and approving the 2017-2018 Dignity Fund Community Needs Assessment.

Signature of Sponsoring Supervisor:



For Clerk's Use Only

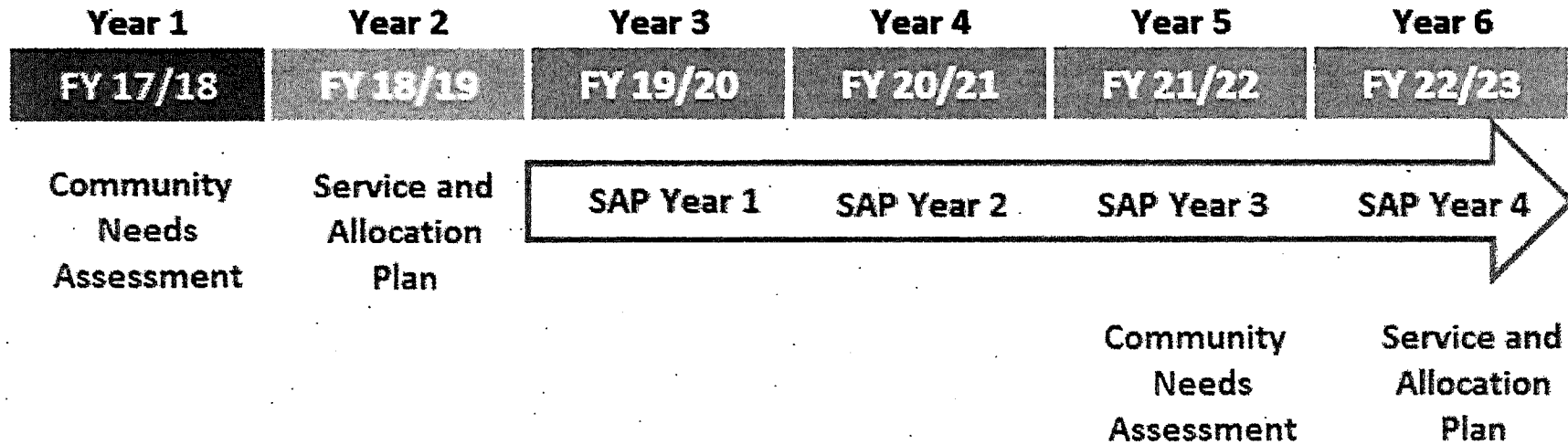
File #180648  
Received in Committee  
6/21/18

# **Dignity Fund Community Needs Assessment**

Shireen McSpadden, Executive Director  
Department of Aging & Adult Services  
June 21, 2018

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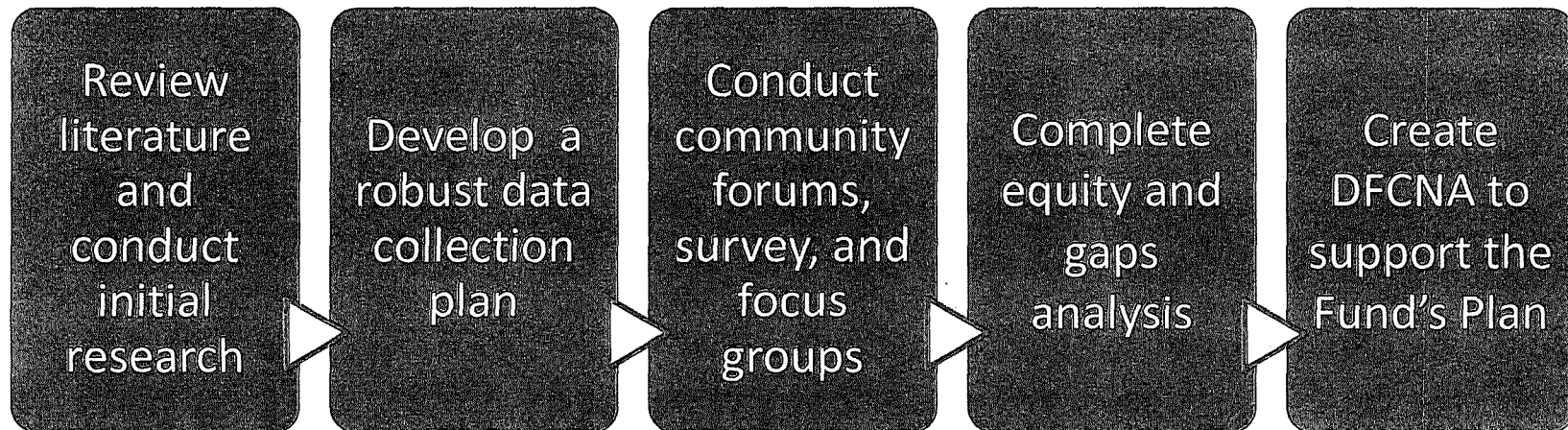
# Dignity Fund Planning Cycle



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# DFCNA Overview

Conduct a participatory Dignity Fund Community Needs Assessment (DFCNA) process rooted in **robust data collection** that will identify the **strengths, opportunities, challenges, and gaps** present in the current services landscape to support an **equitable and data-informed** Service and Allocation Plan



# DFCNA Mixed Methods Approach

## Qualitative Data

- Community Forums held in every district: 11
- Focus Groups with key communities: 29
- Total participants:
  - Consumers: 521
  - Providers: 223

## Community Survey

- Phone Survey (Probability sample)
- Online/Paper Survey (Convenience sample)
- Total participants:
  - Consumers: 1,127
  - Providers: 298

## Equity Analysis

- Service Participation:
  - At-risk populations
  - Across City districts
- Service funding across districts

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## DFCNA Findings: Strengths

(See report for full list)

- SF DAAS is serving 1 in 4 of city's older adults
  - 1 in 2 of low-income older adults
- Populations with presence of an equity factor tend to access services at a higher rate than overall population
- Consumers participating in existing programs view them favorably

# DFCNA Findings: Gaps and Recommendations

(See report for full list)

- 1) Consumers and service providers are often unaware of existing services – many do not know what is available or how to access support**
  - *Recommendations:* Conduct public outreach campaign about existing services; consider peer ambassador models to support service navigation
  
- 2) Many older adults and people with disabilities report experiences of ageism and ableism**
  - *Recommendations:* Conduct public marketing campaign to raise awareness and sensitivity to the needs of older adults and people with disabilities among the general public; support intergenerational programming

# DFCNA Findings: Gaps and Recommendations

(See report for full list)

## 3) **Adults with disabilities under age 60 access services at a lower rate than older adults**

- *Recommendations:* Enhance services that specifically focus on this population; consider department name change

## 4) **Caregivers would benefit from additional support**

- *Recommendation:* Expand services that support caregivers, particularly those with limited or no English-speaking proficiency

## 5) **Limitations in client data creates challenges in assessing service participation and completing equity analysis**

- *Recommendations:* Update Equity Analysis after first year under local SOGI requirement; work with service providers to improve data collection across all demographic fields

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# Dignity Fund: Next Steps

- Complete Services and Allocation Plan in FY 2018-19
- Further analyze needs of:
  - Communities of color
  - Adults with disabilities
  - LGBTQ population
  - Caregivers