

1 [Housing Code – Residential Hotel Notice Posting Requirement.]

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3 **Ordinance amending the San Francisco Housing Code by amending Section 1002 to**  
4 **add subsection (f) requiring residential hotel owners/operators to post a notice**  
5 **advising hotel occupants that they may telephone the City's Customer Service Center**  
6 **at 311 to report alleged violations of the Housing Code; adopting findings, including**  
7 **environmental findings.**

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NOTE: Additions are *single-underline italics Times New Roman*;  
9 deletions are ~~*strike-through italics Times New Roman*~~.  
Board amendment additions are double-underlined;  
10 Board amendment deletions are ~~strikethrough normal~~.

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11 Be it ordained by the People of the City and County of San Francisco:

12 Section 1. Findings.

13 Section 2. The San Francisco Housing Code is hereby amended by amending Section  
14 1002, to read as follows:

15 SEC. 1002. ADDITIONAL SUBSTANDARD CONDITIONS: ELECTRICAL OUTLETS,  
16 ELEVATORS, ILLEGAL CONVERSION OF RESIDENTIAL HOTELS, AND RESIDENTIAL  
17 HOTEL MAIL RECEPTACLES AND NOTICE POSTING.

18 In addition to the provisions set forth in Section 1001 of this chapter prescribed by  
19 California Health and Safety Code, Division 13, Part 1.5, State Housing Law, Sections  
20 17920.3 et seq., the following conditions are considered substandard:

21 (a) Electrical Outlets. Habitable rooms and kitchens with insufficient number of  
22 electrical convenience outlets as required by Section 504 of this Code.

23 (b) Elevators. Lack of elevator service as required by Section 713 of this Code.

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1 (c) Illegal Conversion of Residential Hotels. Illegal conversion of any residential unit  
2 of a residential hotel, or improper recordkeeping as defined and required by Chapter 41 of the  
3 San Francisco Administrative Code.

4 (d) Mold and Mildew. The existence of mold and mildew which is chronic or severe  
5 as defined by Chapter 4 of this code.

6 (e) Residential Hotel Mail Receptacles. Lack of an individual mail receptacle for  
7 each residential unit in a residential hotel, as required by Section 41E of the San Francisco  
8 Administrative Code. The hotel owner is responsible for making arrangements with the United  
9 States Postal Service for the installation of these receptacles and delivery of mail thereto.  
10 Installation and maintenance of the mail receptacles shall meet all of the specifications and  
11 requirements of the United States Postal Service. Compliance with United States Postal  
12 Service specifications and requirements, and delivery of mail by the United States Postal  
13 Service, will not be enforced by the Department of Building Inspection.

14 (f) Residential Hotel Notice Posting Requirement. The owner or operator of a residential  
15 hotel, as defined in Chapter 41 of the San Francisco Administrative Code, shall post a notice approved  
16 by the Department of Building Inspection notifying the occupants that they may contact the City and  
17 County of San Francisco's 24x7 Customer Service Center at 311 to report alleged violations of this  
18 Code. The notice shall be posted in a conspicuous location at the lobby. If there is no lobby, the notice  
19 shall be posted in the public entranceway.

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21 APPROVED AS TO FORM:  
22 DENNIS J. HERRERA, City Attorney

23 By: \_\_\_\_\_  
24 JUDITH A. BOYAJIAN  
25 Deputy City Attorney

Supervisors Campos and Chiu  
BOARD OF SUPERVISORS