

File No. 240685

Committee Item No. _____

Board Item No. 50

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: _____

Date: _____

Board of Supervisors Meeting

Date: June 18, 2024

Cmte Board

- Motion
- Resolution
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- Legislative Digest
- Budget and Legislative Analyst Report
- Youth Commission Report
- Introduction Form
- Department/Agency Cover Letter and/or Report
- MOU
- Grant Information Form
- Grant Budget
- Subcontract Budget
- Contract/Agreement
- Form 126 – Ethics Commission
- Award Letter
- Application
- Public Correspondence

OTHER

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Prepared by: Lisa Lew

Date: June 14, 2024

Prepared by: _____

Date: _____

1 [Commending OCEIA’s Community Ambassadors Program]

2

3 **Resolution commending the Office of Civic Engagement and Immigrant Affairs**
4 **(OCEIA’s) Community Ambassadors Program and its ambassadors for their excellence,**
5 **professionalism, and tireless dedication to the City and County of San Francisco.**

6

7 WHEREAS, The Community Ambassadors Program (CAP) is a community safety and
8 neighborhood engagement program of the Office of Civic Engagement and Immigrant Affairs
9 (OCEIA) that started in 2010 in the Bayview and Visitacion Valley neighborhoods in response
10 to cultural and linguistic tensions, increased violence, and the need for better community
11 safety options; and

12 WHEREAS, OCEIA’s Community Ambassadors Program is the only non-police City-
13 operated ambassador program in San Francisco; and

14 WHEREAS, The Mayor’s budget proposes to fund the ambassador program in
15 FY2024-2025, but to reduce funding to zero in year two of the budget, effectively ending the
16 longstanding OCEIA Community Ambassadors Program; and

17 WHEREAS, OCEIA’s Community Ambassadors Program currently operates in the
18 Bayview, Visitacion Valley, Portola, Chinatown, Haight-Ashbury, Lower Haight, Hayes Valley,
19 Fillmore, Mid-Market, Tenderloin, Mission, and Outer Sunset neighborhoods; and

20 WHEREAS, CAP’s community ambassadors promote multilingual community safety by
21 providing safety escorts, reporting emergencies and crime to medical and emergency
22 services, reporting hazards and street cleanliness issues, assisting merchants, helping the
23 homeless by conducting wellness checks and providing referrals for help, and informing the
24 community and visitors about the resources that the City offers; and

25

1 WHEREAS, In addition to hiring ambassador job positions directly, CAP is also a job
2 training program for the City & County of San Francisco in partnership with the Human
3 Services Agency (HSA) and JobsNow! to increase the number of ambassadors; and

4 WHEREAS, OCEIA’s Community Ambassadors Program consists of over 60 dedicated
5 ambassadors, in addition to program and administrative staff, many of whom have served the
6 city for years; and

7 WHEREAS, OCEIA’s community ambassadors are often residents of the
8 neighborhoods they serve and the teams are tailored to the linguistic needs of those
9 communities, and are often the bridge between the community and the City; and

10 WHEREAS, In FY22-23, CAP engaged in over 262,000 interactions with the
11 community, including over 55,000 merchant visits, 70,000 wellness checks, 250 crisis
12 response and interventions, including 8 lifesaving overdose responses; and

13 WHEREAS, OCEIA’s community ambassadors receive robust trainings on violence
14 prevention, de-escalation, trauma, substance use, mental health, and homelessness, are
15 CPR & First Aid Certified, and are trained to administer life-saving NARCAN; and

16 WHEREAS, OCEIA Ambassadors work with almost every aspect of a community,
17 whether it’s education, law enforcement, homelessness, business, maintenance, or sanitation;
18 and

19 WHEREAS, OCEIA Ambassadors are required to go through about 30 sessions of
20 training on violence prevention, de-escalation, trauma, substance use, mental health, and
21 homelessness, are CPR & First Aid Certified and trained to administer life-saving NARCAN;
22 and

23 WHEREAS, About half of the Ambassadors are bilingual, and speak a total of eight
24 different languages, and are trained to work with and talk to diverse communities to be
25

1 effective at communicating either culturally or linguistically with the diverse population in the
2 City; and

3 WHEREAS, Ambassadors must be knowledgeable about community-based
4 organizations, City programs and services and have extensive knowledge about where to
5 send people and where to refer them; and

6 WHEREAS, OCEIA provides detailed information to the public about the Community
7 Ambassador Program through its website and regular reports; now, therefore, be it

8 RESOLVED, That the San Francisco Board of Supervisors recognizes the OCEIA
9 Community Ambassadors Program as a nationally-recognized model program demonstrating
10 excellence in the field; and, be it

11 FURTHER RESOLVED, That the San Francisco Board of Supervisors applauds the
12 hardworking staff of OCEIA's Community Ambassadors Program and its ambassadors for
13 their excellence, professionalism, and tireless dedication to the City and County of San
14 Francisco; and, be it

15 FURTHER RESOLVED, That the San Francisco Board of Supervisors supports the
16 ongoing operation of OCEIA's Community Ambassadors Program without interruption within
17 the City and County of San Francisco; and, be it

18 FURTHER RESOLVED, That the Clerk of the Board shall transmit a copy of this
19 Resolution to the Office of Civic Engagement and Immigrant Affairs (OCEIA) and the City
20 Administrator's Office.

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Introduction Form

(by a Member of the Board of Supervisors or the Mayor)



I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee (Ordinance, Resolution, Motion or Charter Amendment)
- 2. Request for next printed agenda (For Adoption Without Committee Reference)
(Routine, non-controversial and/or commendatory matters only)
- 3. Request for Hearing on a subject matter at Committee
- 4. Request for Letter beginning with "Supervisor inquires..."
- 5. City Attorney Request
- 6. Call File No. from Committee.
- 7. Budget and Legislative Analyst Request (attached written Motion)
- 8. Substitute Legislation File No.
- 9. Reactivate File No.
- 10. Topic submitted for Mayoral Appearance before the Board on

The proposed legislation should be forwarded to the following (please check all appropriate boxes):

- Small Business Commission Youth Commission Ethics Commission
- Planning Commission Building Inspection Commission Human Resources Department

General Plan Referral sent to the Planning Department (proposed legislation subject to Charter 4.105 & Admin 2A.53):

- Yes No

(Note: For Imperative Agenda items (a Resolution not on the printed agenda), use the Imperative Agenda Form.)

Sponsor(s):

Supervisors Preston, Walton, Chan, Ronen, Engardio, Peskin

Subject:

Resolution Commending OCEIA's Community Ambassadors Program

Long Title or text listed:

Resolution commending OCEIA's Community Ambassadors Program and its ambassadors for their excellence, professionalism, and tireless dedication to the City and County of San Francisco

Signature of Sponsoring Supervisor: