

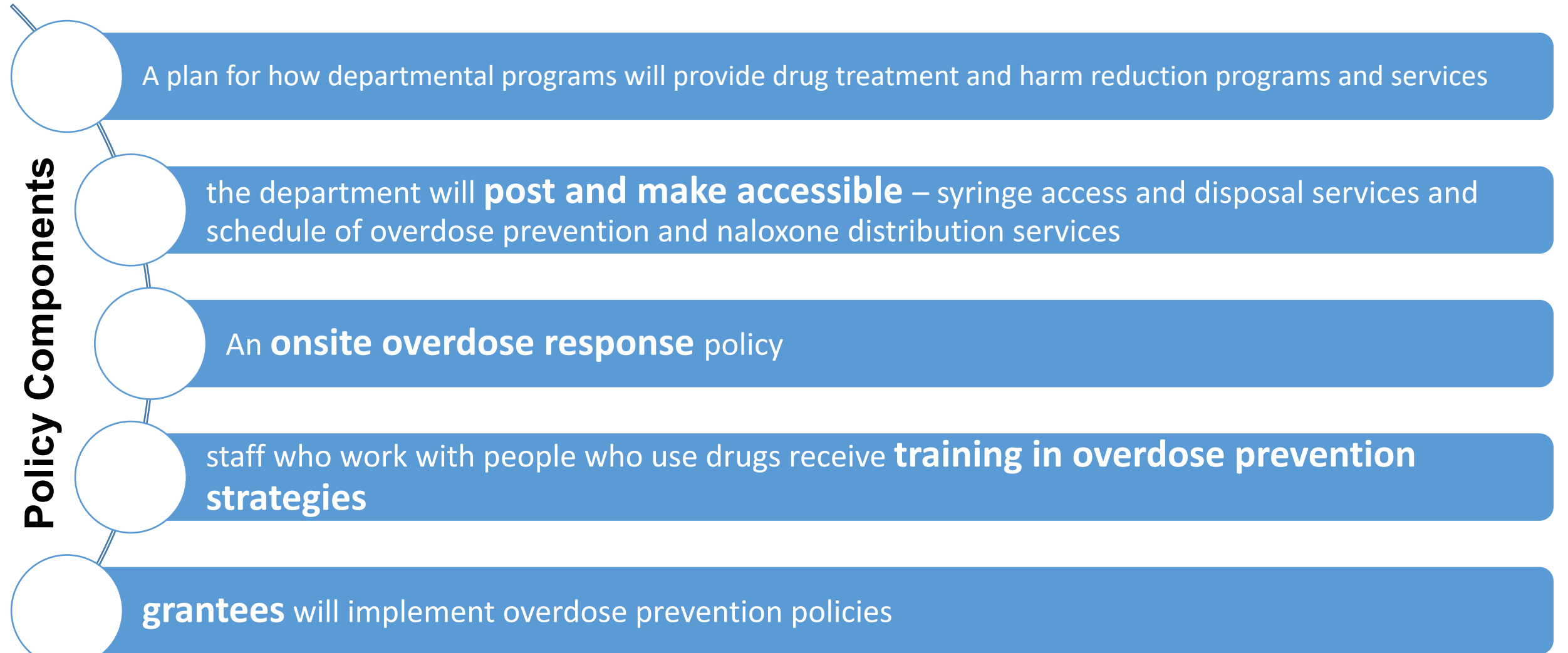
# Departmental Overdose Prevention Policies

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Public Safety & Neighborhood Services

February 24<sup>th</sup>, 2022

# Policy Components



# Interdepartmental Collaborative Process

- DPH, HSH, HSA, and DEM committed to a collective and collaborative approach to overdose prevention.
  - Adopted a set of guiding principles and shared policy components

## Summer 2021

- BOS Passes Ordinance 084-21



## Summer - Fall 2021

- Interdepartmental group adopts shared vision
- Departments assess and draft policies
- Departments meet to discuss trainings



## Winter 2021

- Departments circulate Departmental Overdose Prevention Policies for internal adoption
- Launched resource webpage to support HSH, HSA, and DEM
- Submit 2021 Departmental Overdose Prevention Policies to Board of Supervisors



## Summer 2022

- Overdose prevention e-learning training modules go live

# DPH Overdose Prevention Policy



**San Francisco Department of Public Health**

Eileen Loughran | Community Health Equity and Promotion (CHEP)

# Existing Work: DPH's Commitment to Overdose Prevention

- Clients served across DPH include people who use drugs who may be at risk of overdose
- Long history of providing direct treatment services and supporting harm reduction as an effective strategy for overdose prevention
  - Health Commission Resolution
  - Existing contract requirements for BHS, CHEP HIV/HCV



## San Francisco Health Network

Direct health services that DPH provides to thousands of insured and uninsured residents of San Francisco, including those most socially and medically vulnerable.

- **Behavioral Health Services** - Largest provider of mental health and substance use prevention, early intervention, and treatment services in SF.



## Population Health Division

Engage in core public health functions such as outreach and community engagement, health inspections, communicable disease surveillance, research, and public health preparedness and planning.

# DPH's Overdose Prevention Policy Development: Internal Process

- Met with DPH leadership across 13 Divisions/Branches to review legislation and current practices
- Conducted a DPH-wide assessment
  - Understand existing efforts across divisions, identify areas for improvement and resource needs
- Developed a DPH-wide Policy
  - Overdose prevention resource SFgov webpage
  - Overdose prevention training requirements
  - Established procedures in the event of an onsite overdose

# DPH Progress & Future Approaches

## Resource Posting:

- 1) Syringe Access & Disposal Services
- 2) Schedule of overdose prevention and naloxone distribution services

- Launched an SFGov webpage

<https://sf.gov/information/overdose-prevention-resources>

- Supply Schedules
- Links to MH & SUD Resources
- Training Resources
- Low-Barrier Programs
- Recovery & Sobriety Supports

## Overdose prevention resources

Life-saving harm reduction supplies including Naloxone/Narcan, clean syringes and drug treatment information

### Harm Reduction Supplies

Citywide Naloxone/Narcan and Harm Reduction Supply Access [2022 Schedule](#)

### Mental Health & Substance Use Resources

[Mental Health & Substance Use Resources](#)

[Mental health and Substance Use Treatment Beds](#)

[Street Overdose Response Team](#)

### Training Resources

National Harm Reduction Coalition's [Narcan Training Video](#) (20 minutes)

National Harm Reduction Coalition's [Narcan Training Video with Spanish subtitles](#) (20 minutes)

### Low-Barrier Programs

[DOPE Project](#)

[National Harm Reduction Coalition Resource Center](#)

[San Francisco Aids Foundation Overdose Prevention](#)

[Glide SF Programs](#)

[Harm Reduction Therapy Center Schedule & Brochure](#)

[Homeless Youth Alliance Programs](#)

[St. James Infirmary Syringe Access & Harm Reduction](#)

### Recovery and Sobriety Supports

Mutual Support Groups (Alcoholics and Narcotics Anonymous):

- [LifeRing Secular Recovery](#)
- [Intercounty Fellowship of Alcoholics Anonymous - San Francisco and Marin](#)
- [Find Recovery - AA Meetings in San Francisco](#)
- [San Francisco Area of Narcotics Anonymous](#)
- [Find Recovery - NA Meetings in San Francisco](#)

## Overdose Prevention Training

- E-Learning Module in Development
- Will be initially available to city staff, DPH contracted providers



Summer 2022

# DPH Progress & Future Approaches

## Overdose Response Policies

- Established DPH Overdose Response Policy and Procedures
  - Grantees – BHS & CHEP existing policies
  - Supply distribution



## DPH Overdose Prevention Champion

- Identified Overdose Prevention Champions
  - Champion role may include:
    - Training tracking
    - Supply coordination and ordering
    - Grantee evaluation







DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

# HSH Overdose Prevention Policy

Public Safety and Neighborhood Services  
Thursday, February 24, 2022

<http://hsh.sfgov.org>



# HSH's Overdose Prevention Policy

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- 2021 Overdose Prevention Policy Development:
  - Surveyed program teams from our six core service components to identify:
    - Existing work related to overdose prevention and harm reduction.
    - Areas where **policy catalyzes expansion** of overdose prevention services.
  - Drew on **shared framework** principles with input from DPH, DEM, and HSA.
- Submitted **HSH 2021 Overdose Prevention Policy** with **supplemental report** in December 2021.

Approach: HSH ***includes***, rather than ***excludes***, substance users from services.



# Existing Work: Overdose Prevention

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## • **Housing:**

- Housing First approach.
- Training.
- Harm reduction and overdose response policies.
- Post harm reduction and drug treatment information.
- Partnership with DPH and DOPE – overdose prevention in PSH: naloxone dispensers, "brave buttons".

## • **Outreach (SFHOT):**

- Naloxone and training.

## • **Coordinated Entry (CE) & Problem Solving:**

- Harm reduction approach.

## • **Adult and TAY Shelters:**

- Harm reduction & overdose prevention policies
- Naloxone, sharps containers.
- Trainings



# Future Approaches and Changes

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- Integrate HSH's 2021 Overdose Prevention Policy into **service provider agreements** on a rolling basis.
- **Develop protocols** for each Homelessness Response System core component.
- Roll out **trainings** for staff and providers.
- Identify **fiscal/other resources** needed to support implementation.
- Explore opportunities for further **interdepartmental collaboration**.



SAN FRANCISCO  
HUMAN SERVICES AGENCY

# Human Services Agency's Overdose Prevention Policy FY 2021-22



# Interdepartmental Partnership



- Shelter-in-Place Hotels
  - ✓ Partnered with DPH, HSH, SF AIDS Foundation, and the DOPE Project
  - ✓ Trained CBOs on Harm Reduction, OD prevention & response
  - ✓ Stocked naloxone, safer consumption supplies, fentanyl test strips
- Shared Citywide Framework of Principles
  - ✓ City + CBO partners = a system of comprehensive services
  - ✓ Need new & creative strategies to engage, motivate, and intervene
  - ✓ Culturally competent, non-judgmental services
  - ✓ Strategies to reduce harm
  - ✓ Relapse are expected, not “failure of treatment”.
  - ✓ Input and feedback from community/consumers



# SFSHA: Existing Work: Prevention & Treatment

- Trained staff at 1235 Mission St, our primary service center for CAAP, on how to identify an overdose and administer naloxone
- Trained team of DAS nurses who support clients with higher acuity needs and visit clients in their homes
- Refer clients to trusted partners for drug treatment and harm reduction services
- RAMS is onsite at some of our service centers to provide on-site drug and alcohol counseling



# SFHSA: Future Approaches and Changes

- Training:
  - Always someone onsite to respond at all SFHSA's service sites
  - All 2,400 HSA staff will be strongly encouraged to take training
  - All CBO partners will be strongly encouraged to have staff train
- Linkage to Drug Treatment and Harm Reduction Services
- Public postings and communications
- System to track use of naloxone and overdose incidents







City and County  
of San Francisco

# HSOC Overdose Prevention Policy

Policy Development and Key Components



# HSOC Policy Development

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- 2021: DEM participated in **interdepartmental working group** to establish shared principles.
- HSOC is a team of participating departments that each have overdose reversal trainings and tracking procedures.
- DEM, in partnership with HSOC partner departments, is responsible for **ensuring HSOC has structures in place** to support staff who respond to overdoses.



# Four Key Policy Components

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**(1) During operations, HSOC will provide relevant referrals.**

**(2) HSOC shares information about naloxone, drug treatment, abstinence based recovery services, and harm reduction services.**

**(3) Overdose Prevention Training is required for HSOC staff.**

**(4) Follow onsite reversal and response protocols with naloxone easily accessible.**