

1 [Paratransit Broker and Operating Agreement - Transdev Services, Inc. - Not to Exceed  
2 \$142,902,104]

3 **Resolution approving Contract No. SFMTA-2016-17, Paratransit Broker and Operating**  
4 **Agreement, with Transdev Services, Inc., to provide paratransit brokerage and**  
5 **transportation services, in an amount not to exceed \$142,902,104 for a five-year term**  
6 **beginning July 1, 2016, with an option for a five-year extension.**

7  
8 WHEREAS, For the past 35 years, the San Francisco Municipal Transportation Agency  
9 (SFMTA) has contracted out paratransit services to a paratransit broker, who in turn manages  
10 subcontracts with paratransit service providers, monitors service quality, administers client  
11 eligibility, manages the sale of fare instruments, and acts on behalf of the SFMTA as the  
12 principal customer service representative for paratransit services; and

13 WHEREAS, The current Paratransit Broker Agreement began on April 1, 2010, for a  
14 five-year, three-month period and was amended to extend the term to June 30, 2016; and

15 WHEREAS, SFMTA issued a Request for Proposals (RFP) to solicit proposals for the  
16 new contract period beginning July 1, 2016, and ending June 30, 2021, with an optional five-  
17 year extension; the RFP allowed the proposers to submit an Option A proposal (a  
18 decentralized brokerage model) and/or an Option B proposal (allowing the contractor to  
19 provide both brokerage functions and transportation services); and

20 WHEREAS, SFMTA received an Option A proposal and an Option B proposal from one  
21 firm, Transdev Services, Inc. (Transdev), on December 4, 2015; and

22 WHEREAS, Transdev's Option B proposal was rated highest; and

23 WHEREAS, On May 3, 2016, the SFMTA Board of Directors adopted Resolution No.  
24 16-058, authorizing the Director of Transportation to execute Contract No. SFMTA-2016-17,  
25 Paratransit Broker and Operating Agreement with Transdev Services, Inc., to provide

1 paratransit brokerage and transportation services, in an amount not to exceed \$142,902,104,  
2 for a term beginning July 1, 2016, and ending June 30, 2021, with an option for a five-year  
3 extension; now, therefore, be it

4 RESOLVED, That the Board of Supervisors approves Contract No. SFMTA-2016-17,  
5 Paratransit Broker and Operating Agreement, with Transdev Services, Inc. (Agreement), to  
6 provide paratransit brokerage and transportation services, in an amount not to exceed  
7 \$142,902,104, and for a term beginning July 1, 2016, and ending June 30, 2021, with an  
8 option for a five-year extension; and be it

9 FURTHER RESOLVED, That the Board of Supervisors authorizes the SFMTA to enter  
10 into any amendments or modifications to the Agreement (including, without limitation, the  
11 exhibits to those documents), prior to its execution, that the Director of Transportation  
12 determines, in consultation with the City Attorney, are in the best interest of the City, do not  
13 materially increase the obligations or liabilities of the City, are necessary or advisable to  
14 effectuate the purposes of the Agreement, or this Resolution, and are in compliance with all  
15 applicable laws, including the City's Charter; and be it

16 FURTHER RESOLVED, That within 30 days of the Agreement being fully executed by  
17 all parties, the final Agreement shall be provided to the Clerk of the Board for inclusion in the  
18 official file.

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