

1 [Board Response - Civil Grand Jury Report – Capacity to Serve]

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3 **Resolution responding to the Presiding Judge of the Superior Court on the findings**  
4 **and recommendations contained in the 2024-2025 Civil Grand Jury Report, entitled**  
5 **“Capacity to Serve: Setting Social Services Nonprofits Up for Success;” and urging the**  
6 **Mayor to cause the implementation of accepted findings and recommendations**  
7 **through his department heads and through the development of the annual budget.**  
8

9 WHEREAS, Under California Penal Code, Section 933 et seq., the Board of  
10 Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior  
11 Court on the findings and recommendations contained in Civil Grand Jury Reports; and

12 WHEREAS, In accordance with California Penal Code, Section 933.05(c), if a finding or  
13 recommendation of the Civil Grand Jury addresses budgetary or personnel matters of a  
14 county agency or a department headed by an elected officer, the agency or department head  
15 and the Board of Supervisors shall respond if requested by the Civil Grand Jury, but the  
16 response of the Board of Supervisors shall address only budgetary or personnel matters over  
17 which it has some decision making authority; and

18 WHEREAS, Under San Francisco Administrative Code, Section 2.10(a), the Board of  
19 Supervisors must conduct a public hearing by a committee to consider a final report of the  
20 findings and recommendations submitted, and notify the current foreperson and immediate  
21 past foreperson of the Civil Grand Jury when such hearing is scheduled; and

22 WHEREAS, In accordance with San Francisco Administrative Code, Section 2.10(b),  
23 the Controller must report to the Board of Supervisors on the implementation of  
24 recommendations that pertain to fiscal matters that were considered at a public hearing held  
25 by a Board of Supervisors Committee; and

1 WHEREAS, The 2024-2025 Civil Grand Jury Report, entitled "Capacity to Serve:  
2 Setting Social Services Nonprofits Up for Success" ("Report") is on file with the Clerk of the  
3 Board of Supervisors in File No. 250584, which is hereby declared to be a part of this  
4 Resolution as if set forth fully herein; and

5 WHEREAS, The Civil Grand Jury has requested that the Board of Supervisors respond  
6 to Finding Nos. F2, F3, and F4, as well as Recommendation Nos. R2.3, R3.2, and R4.1,  
7 contained in the subject Report; and

8 WHEREAS, Finding No. F2 states: "Approval Delays Undermine Grant Effectiveness.  
9 The lengthy, uncertain, complex process to award and approve grants drives up costs to the  
10 city; undermines grantees' operations by requiring that they tolerate long funding delays; and  
11 makes it harder for program leads to adapt grants quickly to evolving social needs;" and

12 WHEREAS, Finding No. F3 states: "Skill and Tooling Shortages Impede the Grant  
13 Process. City departments responsible for making grants, as well as those responsible for  
14 approvals, often do not have enough staff skilled in navigating the grantmaking process, and  
15 do not have appropriate software tools to assist them. This worsens grantmaking delays and  
16 uncertainties and distorts grantmaking practices;" and

17 WHEREAS, Finding No. F4 states: "Monitoring Doesn't Lead to Timely Corrective  
18 Action. The city's monitoring and audit processes often take multiple years to correct even  
19 serious cases of nonprofit mismanagement, undermining public trust and government  
20 efficiency;" and

21 WHEREAS, Recommendation No. R2.3 states: "By March 31, 2026, the city should  
22 enact an ordinance specifying procurement policy improvements that apply generally to social  
23 services grantmaking. The ordinance should address:

- 24 • Streamlining processes for nonprofits to qualify to bid for social services grants.

- Clarifying and reducing the number of reviewers required for social services grants and the time within which they must complete reviews.
- Clarifying and generalizing sole sourcing authority for appropriate social services grant procurement and accountability for unbiased sole sourcing decisions;”

The improvements should be operative by July 1, 2026;” and

WHEREAS, Recommendation No. R3.2 states: “By June 1, 2026, the Mayor’s Office should present to the Board of Supervisors a budgeting and staffing plan for ensuring procurement efficiency as it applies to social services grants (and if appropriate, other grants and contracts). The plan should identify appropriate funding sources to scale reviewer staffing with demand and address known succession and retention issues for procurement staff;” and

WHEREAS, Recommendation No. R4.1 states: “By December 31, 2025, the Board of Supervisors should direct the Budget and Legislative Analyst to prepare a report on the time elapsed from when the Nonprofit Monitoring Program identifies management problems to when the problems are corrected. The report should be published by June 30, 2026;” and

WHEREAS, In accordance with California Penal Code, Section 933.05(c), the Board of Supervisors must respond, within 90 days of receipt, to the Presiding Judge of the Superior Court on Finding Nos. F2, F3, and F4, as well as Recommendation Nos. R2.3, R3.2, and R4.1 contained in the subject Report; now, therefore, be it

RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the Superior Court that they \_\_\_\_\_ with Finding No. F2 for the following reasons:  
\_\_\_\_\_ ; and, be it

FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge of the Superior Court that they \_\_\_\_\_ with Finding No. F3 for the following reasons:  
\_\_\_\_\_ ; and, be it

1 FURTHER RESOLVED, That the Board of Supervisors reports to the Presiding Judge  
2 of the Superior Court that they \_\_\_\_\_ with Finding No. F4 for the following reasons:  
3 \_\_\_\_\_; and, be it

4 FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation  
5 No. R2.3 \_\_\_\_\_; and, be it

6 FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation  
7 No. R3.2 \_\_\_\_\_; and, be it

8 FURTHER RESOLVED, That the Board of Supervisors reports that Recommendation  
9 No. R4.1 \_\_\_\_\_; and, be it

10 FURTHER RESOLVED, That the Board of Supervisors urges the Mayor to cause the  
11 implementation of the accepted findings and recommendations through his department heads  
12 and through the development of the annual budget.