

CITY & COUNTY OF SAN FRANCISCO, CALIFORNIA

MAYOR'S 2020-2021 & 2021-2022

PROPOSED BUDGET

MAYOR LONDON N. BREED



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COVER PHOTO. Sunrise view overlooking the Corona Heights neighborhood, Corona Heights Park and downtown San Francisco. Photographer Michael Victor, a third generation San Franciscan, is known for capturing San Francisco's stunning architecture, diverse neighborhoods, and breathtaking cityscapes. © Copyright Michael Victor.

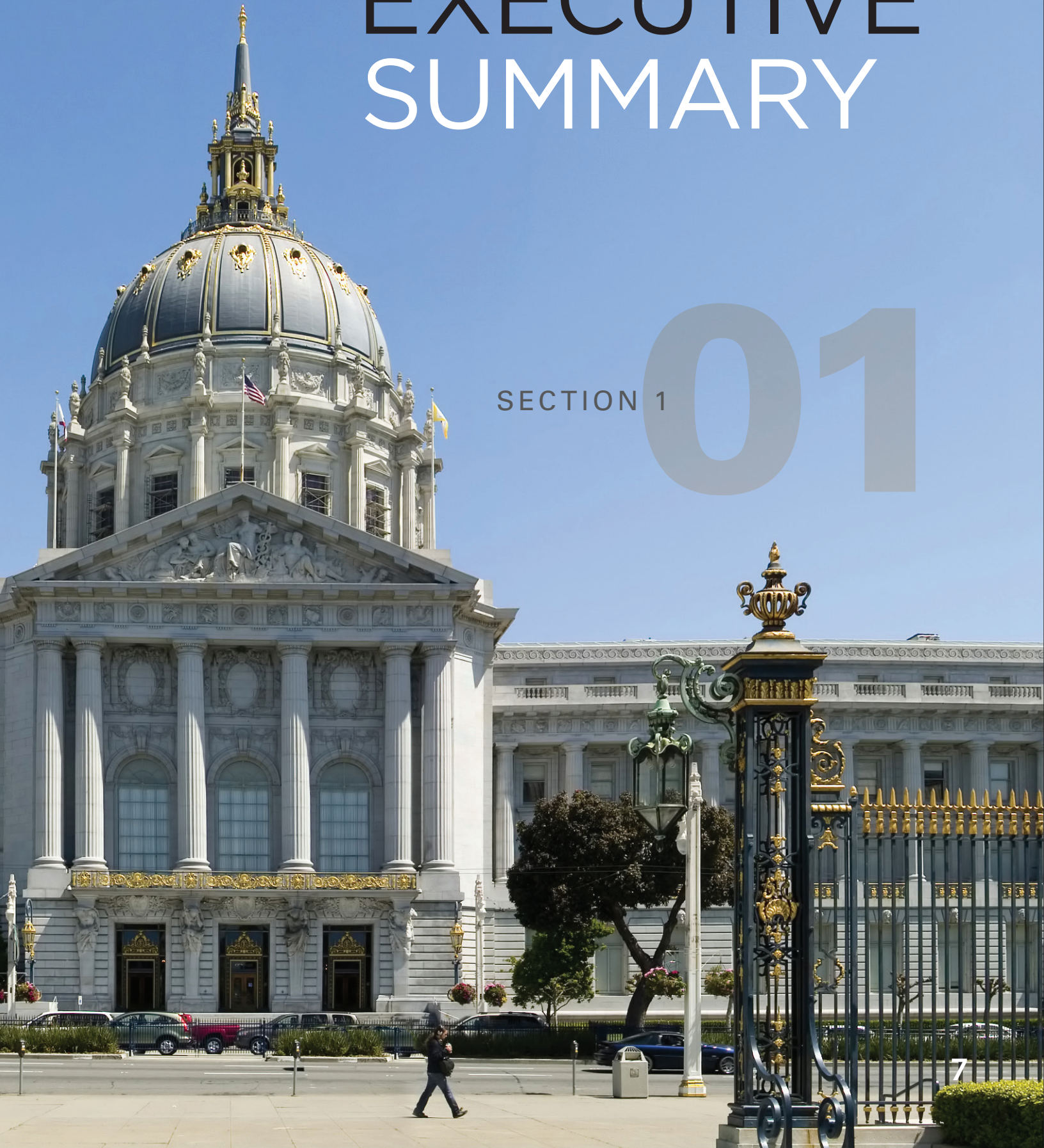
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EXECUTIVE SUMMARY

SECTION 1

01



MAYOR'S LETTER

July 31, 2020

Dear Residents of San Francisco,

I am honored to present the proposed balanced budget for the City and County of San Francisco for Fiscal Years (FY) 2020-2021 and 2021-2022. This budget closes our unprecedented projected \$1.5 billion two-year shortfall in a way that preserves jobs and minimally impacts services, while also making key investments in our shared priorities of advancing equity, and addressing mental health and homelessness.

At the beginning of this year we were in a very different place as a City. We were experiencing historic low unemployment, robust economic activity, and strong tax revenues. The public health and economic impacts of the COVID-19 crisis on our communities were not only unexpected, but stark and immediate. When crafting this budget, it was a priority that it be balanced responsibly with a focus on preserving jobs and critical services, while also recognizing the significant challenges that still lie ahead for San Francisco.

The proposed budget fully draws down the City's main economic reserves over three years, while maintaining a healthy balance for the uncertainties we face. It utilizes new revenue from the consensus business tax measure before the voters in November, and responsibly reduces departmental and citywide expenditures, allowing us to preserve our core services without laying off city workers. However, given our economic conditions, this budget also requires shared sacrifice. In order to preserve jobs for our thousands of city employees who provide critical public services for our residents each and every day, including helping us fight the COVID-19 pandemic, I have asked our labor partners for their support in agreeing to delay scheduled wage increases.

We are going to be living with COVID-19 for at least a year. In order to support our communities who are being impacted by this disease, this budget includes significant investment in our COVID-19 response including testing, personal protective equipment, housing, food security, and support for our most vulnerable. We must have a strong and sustained



response to this disease so we can re-open our economy, get our kids back to school safely, and live healthy lives.

Despite the economic challenges we face, we cannot stop making progress toward our shared priorities of addressing equity, homelessness, and mental health. My proposed budget includes a plan to expand homelessness and mental health programming funded both by new revenue from the consensus business tax measure before the voters this November and prioritizing our existing resources. This includes 1,500 new units of supportive housing to help people exit homelessness, more mental health beds, and improving the system of care for the people struggling with mental illness and addiction.

This budget also acknowledges the structural inequities that continue to impact our city's African American community, resulting from generations of disinvestment. My budget redirects \$120 million over the next two years from law enforcement to

the African American community on top of additional investments focused on supporting public education, mental health and wellness, housing, economic justice, and advocacy. This investment has been the direct result of advocacy by members of this community and they will continue to guide how these dollars are spent and our future investments.

I look forward to continuing to work with residents, the Board of Supervisors, and stakeholders to pass a budget that reflects these shared values.

A handwritten signature in blue ink that reads "London Breed". The signature is fluid and cursive, with the first name "London" and the last name "Breed" clearly distinguishable.

London N. Breed

Mayor

EXECUTIVE SUMMARY

SAN FRANCISCO'S BUDGET

The budget for the City and County of San Francisco (the City) for Fiscal Years (FY) 2020–21 and FY 2021–22 is \$13.7 billion and \$12.6 billion, respectively. Roughly half of the budget consists of self-supporting activities, primarily at the City's Enterprise departments, which focus on City-related business operations and include the Port, the Municipal Transportation Agency, the Airport, and the Public Utilities Commission. General Fund monies comprise the remaining half, which support public services such as Public Health, housing, support for those experiencing homelessness, Police and Fire Services, Recreation and Parks, and others.

The City receives funds into its General Fund from a combination of local tax revenues, such as property,

transfer, sales, hotel, and business taxes, as well as state and federal resources supporting health and human services programming, and fees for service.

Each year, the City makes decisions on how to allocate the City's budget based on the resources that are available and the priorities and needs of the City and its residents. The table below summarizes total spending in each of the next two years in the City's Major Service Areas.

The City and County of San Francisco is also a major employer. The proposed budget for FY 2020–21 includes salaries and benefits for 31,853 employees. This represents a 0.2 percent growth in the labor force compared to the FY 2019–20 budget.

Total Department Uses by Major Service Area	FY 2020-21 (\$ millions)	FY 2020-21 (\$ millions)
Community Health	2,771.3	2,576.4
Culture and Recreation	468.5	463.5
General Administration and Finance	1,317.1	1,317.3
General City Responsibilities	1,848.2	1,474.3
Human Welfare and Neighborhood Development	2,637.3	2,209.4
Public Protection	1,697.6	1,680.2
Public Works, Transportation and Commerce	5,107.8	4,951.5
Less Transfer Adjustments	(2,165.5)	(2,067.3)
Total Budget	13,682.4	12,605.4

BUDGET PROCESS

In a typical year, the City's budget process begins in September with preliminary revenue projections for the upcoming budget years. In December, the Mayor's Office and the Controller's Office issue budget instructions to departments, which contain detailed guidance on the preparation of departments' budget requests. Departments then prepare budget requests and submit to the Controller by mid-February. The Controller consolidates, verifies, and refines the departments' proposed budgets, and turns the proposals over to the Mayor's Office of

Public Policy and Finance. From March through May, the Mayor's Office analyzes each budget proposal, examining policy and service implications in order to meet citywide needs and reflect the Mayor's goals and priorities for the upcoming year.

Concurrently, the Mayor conducts budget outreach to obtain feedback from the community on budget priorities. From February through May, the Mayor and Mayor's Office of Public Policy and Finance staff conduct a comprehensive outreach process to

understand the budget priorities of San Francisco’s communities and address these priorities in the budget.

The Mayor presents a balanced two-year budget proposal by June 1. The Board of Supervisors’ Budget and Finance Committee holds public hearings on the budget in June, makes recommendations for approval, and makes changes to the budget before it goes to the full Board. The entire budget is heard and must be voted on and approved by the full Board of Supervisors by August 1. Finally, the budget returns to the Mayor for signature and final adoption.

In order to allow the City to be responsive to the COVID-19 emergency and to ensure sufficient time to understand the economic impacts, the Mayor and the Board of Supervisors agreed to an updated schedule for the FY 2020-21 and FY 2021-22 budget process which extended the process by two months. After originally releasing budget instructions for the upcoming two-year budget in December 2019, the Mayor reissued instructions to departments in May 2020 to reflect the revised budget shortfall. Departments were instructed to submit new budget proposals to aid the Mayor in developing a balanced budget in June and July. Under this new time frame, the Mayor must introduce a balanced two-year budget by August 1, 2020. Following the Budget and Finance Committee phase and the full Board phase, the budget will go to the Mayor for signature and final adoption by October 1, 2020.

For the FY 2020-21 and FY 2021-22 budget cycle, public outreach was done virtually in response to the COVID-19 emergency. All San Franciscans had the opportunity to share their budget priorities online through an online feedback form.

In December 2019, the Board of Supervisors passed new budget transparency legislation. For the FY 2020-21 and FY 2021-22 budget, the legislation required all departments to host one public meeting regarding their budget priorities before February 14. Starting in December 2020, the legislation requires most departments to hold two public meetings: one for initial public input and a second for the department to present on its proposed budget. Departments deemed designated agencies are exempt from the first input meeting requirement, but must provide an alternative method (e.g., an online form) for public input.

In November of 2009, voters passed Proposition A, which amended the City Charter to require the City to transition to a two-year budget cycle for all departments beginning in FY 2012-13. Five departments had closed fixed two-year budgets (the Municipal Transportation Agency, the Public Utilities Commission, the Airport, the Port, and Child Support Services) in FY 2019-20. These five departments’ budgets will be open in FY 2020-21. In FY 2020-21, all departments, including those that typically have closed two-year budgets, will have rolling two-year budgets.

JANUARY 2020 JOINT REPORT AND BUDGET INSTRUCTIONS FOR FISCAL YEARS 2020-21 AND 2021-22

In January 2020, the Mayor’s Office, along with the Controller’s Office and the Board of Supervisors Budget and Legislative Analyst, released the update to the City’s Five-Year Financial Plan, known as the Joint Report, which projected a General Fund deficit of \$195 million in FY 2020-21 and \$224 million in FY 2021-22.

The January 2020 projected shortfall was meaningfully higher than deficits the City had faced in the most recent budget cycles. Growing expenditures, particularly salary, benefit, and other

January 2020 Joint Report: Projected Two-Year Shortfall	FY 2020-21 (\$ millions)	FY 2020-21 (\$ millions)
Sources Increase / (Decrease)	89.0	346.0
Uses (Increase) / Decrease	(284.0)	(570.0)
Projected General Fund Surplus / (Shortfall)	(195.0)	(224.0)

citywide costs, were outpacing slower growth in revenues. The Mayor issued budget instructions to departments requesting reduction proposals of 3.5 percent growing to 7 percent of adjusted General Fund support.

MARCH AND MAY 2020 UPDATE TO THE JOINT REPORT AND REVISED BUDGET INSTRUCTIONS FOR FISCAL YEAR 2020-21 AND 2021-22

In March 2020, the three offices released a limited update to the January 2020 Joint Report. By March 2020, the City's financial outlook had taken a sharp turn from the prior January projections – an immediate result of the COVID-19 health emergency and its economic impact on the City's finances. The March 2020 update to the Joint Report provided a preliminary range of revenue

losses as compared to the January 2020 projection, which were estimated at between \$167 million to \$287 million for FY 2019-20, \$333 million and \$584 million for FY 2020-21, and \$220 million to \$388 million for FY 2021-22. As a result of these updated projections, the projected shortfalls through FY 2021-22 were estimated to be between \$1.1 billion and \$1.7 billion.

March 2020 Joint Report Update: Preliminary Revenue Impacts on Projected Shortfall	FY 2019-20		FY 2020-21		FY 2021-22	
	Limited	Extended	Limited	Extended	Limited	Extended
Prior Projection (January 2020)	-	-	(195)	(195)	(224)	(224)
Change from Prior Projection	(167)	(287)	(333)	(584)	(220)	(388)
Updated March 2020 Projection	(167)	(287)	(528)	(779)	(444)	(612)
Projected Three-Year Shortfall						
<i>Limited Impact</i>					<i>(1,139)</i>	
<i>Extended Impact</i>					<i>(1,678)</i>	

A more complete update to the January 2020 Joint Report was published in May 2020, incorporating both updated revenue and expenditure projections. This report showed that the fiscal impact of the

COVID-19 emergency would be closer to the extended impact scenario projected in March, resulting in a three-year shortfall of \$1.7 billion.

May 2020 Joint Report: Updated Projection and Three-Year Shortfall	FY 2019-20	FY 2020-21	FY 2021-22	FY 2022-23	FY 2023-24
Current Fiscal Year	(246.2)				
Future Fiscal Years		(753.9)	(735.4)	(1,016.4)	(1,088.5)
Projected Shortfalls	(246.2)	(753.9)	(735.4)	(1,016.4)	(1,088.5)
FY 2019-20 – FY 2021-22 Total			(1,735.5)		

In May 2020, the Mayor issued a rebalancing plan to close the \$246 million current year shortfall. Because the economic impacts of COVID-19 hit so late in the fiscal year, the rebalancing plan largely consisted of reducing one-time expenditures and other new programs that had not started, and did not result in layoffs or severe service impacts.

The Mayor also issued revised budget instructions to departments in order to close the projected \$1.5

billion deficit for the two-year budget—a more than three-fold increase from the January projections.

Departments were required to submit reductions to adjusted General Fund support of 10 percent growing to 15 percent in the second year of the budget. In considering reductions, the Mayor instructed departments to prioritize core department functions providing critical government services, with a focus on services accessed by San Francisco's most vulnerable populations and with an equitable lens towards service allocation. The City's non-General Fund departments also had to contend with significant losses in revenue, especially for the City's two main transportation agencies: the San Francisco Municipal Transportation Agency and the San Francisco International Airport.

May 2020 Joint Report: Projected Two-Year Shortfall	FY 2020-21 (\$ millions)	FY 2020-21 (\$ millions)
Sources Increase / (Decrease)	(650.0)	(188.0)
Uses (Increase) / Decrease	(104.0)	(547.0)
Projected General Fund Surplus / (Shortfall)	(754.0)	(735.0)

BALANCING THE BUDGET

The General Fund deficit of approximately \$1.5 billion over the next two years was driven largely by sharp declines in revenue due to the COVID-19 emergency and continued growth in expenditures. The Mayor's proposed budget closes the shortfall responsibly, preserving jobs and with minimal impact to services.

The Mayor's proposed budget was balanced through a combination of revenue and expenditure solutions, while also investing in key priorities such as racial equity, behavioral health and homelessness, and continued response to COVID-19.

	FY 2020-21 (\$ millions)	FY 2021-22 (\$ millions)
Shortfall Projection:		
May Shortfall	(758)	(733)
July Revenue Update	(153)	-
Total Shortfall	(911)	(733)
Balancing Solutions:		
Use of Reserves	157	183
Revenue: Assume Ongoing Excess ERAF	117	81
Revenue: November 2020 Business Tax Measure	100	200
Salaries and Benefits: Wage Increase Deferral	55	215
Citywide: Debt, Real Estate, Capital, and Inflationary Savings	179	242
Departmental: Meet Target Reductions & Other Cost Changes	249	172
Total Solutions	857	1,092
General Fund Investments:		
Behavioral Health and Homelessness (non-Prop C)	(35)	(27)
Reinvestment of Public Safety Funding & Other Equity Initiatives	(79)	(71)
COVID-19 Response Costs	(93)	-
Total General Fund Investments	(207)	(98)
Adjusted Shortfalls	(261)	261
Fund Balance Adjustment	261	(261)
Two Year Total	-	-

The two-year \$1.5 billion shortfall was projected in May 2020 as part of the Joint Report Update. Since then, the Controller's Office has further downgraded revenue projections for the upcoming fiscal year as the economic impacts of COVID-19 worsen. Better than projected revenue news from the Department of Public Health and the state budget offset some of these revenue losses, resulting in a net revenue downgrade of \$153 million. As a result, the projected total shortfall increased to \$1.6 billion over the two years.

Balancing solutions include:

- **Use of Reserves** – The Mayor's proposed budget fully draws down the City's main economic reserves over three years in accordance with Charter and Administrative Code provisions, a total of approximately \$500 million over the three years. This equates to \$340 million in use of reserves in the two budget years. The City maintains approximately \$500 million in other reserves, which will be used to hedge against the significant fiscal and economic risks in the upcoming years.

- **Revenue** – The Mayor’s proposed budget includes two notable revenue assumptions:
 - **Ongoing Excess ERAF** – The recently adopted state budget affirms that the City will continue to recognize excess revenue from the Educational Revenue Augmentation Fund (ERAF). Given the uncertainty around this revenue source, it had been the City’s policy to recognize and appropriate excess ERAF on an annual basis, allocating 50 percent of the revenue for one-time uses, and the other 50 percent to other ongoing uses. In the deliberations to close its \$54 billion shortfall, the state did not revise the formula to entirely claw back this source of revenue for its budget balancing purposes, but rather proposed some minor changes to the formula, thereby mitigating the local risks around this revenue source. As a result, the Mayor’s proposed budget assumes excess ERAF as an ongoing revenue source and utilizes most of the revenue for general budget balancing.
 - **November 2020 Business Tax Reform Measure** – A measure to revamp the City’s gross receipts tax is currently slated for the November 2020 ballot. This measure would generate significant short and long-term financial benefits, if approved by voters. For the upcoming two-year budget period, the measure would allow the City to “unlock” approximately \$300 million of one-time money for the General Fund by creating a “backstop tax” for two legally-contested taxes that are currently being assessed. In the longer-term, ongoing benefits would be achieved as higher tax rates and other features are phased in, generating in excess of \$150 million annually. The Mayor’s proposed budget assumes the receipt of these revenues.
 - **Salaries and Benefits** – The Mayor’s proposed budget assumes savings from a two-year deferral of wage increases for all City employees. In accordance with negotiated MOUs, wage increases set to go into effect on July 1, 2020 were delayed six months due to the projected deficit exceeding \$200 million for FY 2020-21 in the March 2020 Joint Report update. In order to preserve jobs and services, the Mayor asked all employee unions to further defer the remaining scheduled wage increases over the period of the two-year budget. All City employee unions have closed labor contracts in FY 2020-21, and the wage increase deferrals have yet to be negotiated with all employee unions. If an agreement is not reached between the City and its labor unions, the budget would need to be rebalanced through additional reductions, primarily service and job reductions.
 - **Citywide** – The Mayor’s proposed budget achieves significant savings in variety of citywide cost centers. These include departments absorbing inflationary cost increases; not fully funding recommended levels for capital, equipment, and technology; changes to health and pension rates; and savings in debt, real estate, and one-time move costs due to project delays and more favorable market conditions.
 - **Departmental** – The Mayor’s proposed budget assumes a number of departmental budget savings. As part of the Mayor’s budget instructions, departments submitted proposals to reduce 10 percent of adjusted General Fund support in FY 2020-21, growing to 15 percent in FY 2021-22. The savings assumed here represent minimally impactful reductions to departmental budgets, including savings associated with vacant positions, modest reductions to grant allocations, and other efficiencies. Also assumed are significant one-time revenues from the Department of Public Health. These savings are offset by known cost increases across the City, including the increased cost of safely operating a socially distanced and vote-by-mail election for November 2020.
- The Mayor’s proposed budget focuses discretionary General Fund spending in targeted priority areas:
- **Behavioral Health & Homelessness** – The Mayor’s proposed budget includes funding to maintain investments in behavioral health beds, rental assistance and subsidy programs, and other critical behavioral health and homelessness programming. The proposed budget also makes new investments to expand crisis response, seeds funding for the Office of Coordinated Care in the Department of Public Health, and includes one-time funding to support the purchase of hotels to provide long-term housing for the City’s homeless residents.
 - **Reinvestment of Public Safety Funding & Other Equity Initiatives** – The Mayor’s proposed budget acknowledges the structural inequities impacting the city’s African American community, resulting from generations of disinvestment. The proposed budget includes significant funding for this priority, including \$120 million over two-years, predominately supported through the redirection of resources from law enforcement agency budgets, to elevate communities who have been left behind for far too long. The proposed budget also includes \$15 million in one-time support to the San Francisco Unified School District to ultimately support San Francisco’s most vulnerable students.

- **COVID-19 Response** – The proposed budget includes significant new resources to maintain a robust response to the public health emergency, including testing, contact tracing, food security initiatives, and other community health responses.

Additional details can be found in the next section entitled “Highlights from the Fiscal Years 2020-21 and 2021-22 Budget.”

Together, the solutions and expenditure increases noted above result in a balanced two-year budget. However, the budget is balanced on a number of assumptions that could change in the coming months. It is important to continue to be mindful of the historic uncertainty that the City faces during this public health emergency and subsequent recession.

HIGHLIGHTS FROM THE FISCAL YEARS 2020-21 AND 2021-22 BUDGET

The Mayor’s proposed FY 2020-21 and FY 2021-22 budget closes the projected \$1.5 billion two-year shortfall in a way that preserves jobs and minimally impacts services, while also making key investments in shared priorities. This section highlights the areas of greatest investment in the upcoming two-year budget. In particular, it provides additional details on:

- Continuing to make progress on homelessness and behavioral health;
- Prioritizing racial equity in the allocation of resources; and,
- Maintaining a robust response to the ongoing COVID-19 pandemic.

Continuing to Make Progress on Homelessness and Behavioral Health

Even in the face of extreme economic constraint, it is more important than ever to prioritize making meaningful progress toward addressing the challenges the City faces related to homelessness and mental health. The Mayor’s proposed budget includes a number of critical investments in these priority areas, to be predominately funded by the passage of the November 2020 Business Tax Reform measure, which would unlock dedicated revenue for these purposes, allocated by the November 2018 Proposition C (Prop C) measure.

Continuing Investments in Navigation Centers and Emergency Shelters

Addressing the homelessness crisis in San Francisco continues to be a top priority for the City and its residents. In the last City budget, the Mayor invested significant new funding in evidence-based solutions across the homelessness response system that prevent homelessness, provide critical services to people experiencing homelessness, and support those exiting homelessness and accessing permanent housing. Despite new economic constraints, the proposed FY 2020-21 and FY 2021-22 budget largely continues these investments, including continued

operating funding for expanded shelter beds. This fiscal year, the City plans to open a first-of-its-kind Transitional Age Youth Navigation Center at 888 Post St., which will open in Fall 2020 and provide beds for young people ages 18-24, and a new SAFE Navigation Center at 1925 Evans Ave. in the Bayview.

Implementing the City’s Homelessness Recovery Plan

The COVID-19 pandemic has brought about major new economic pressures and even greater health and shelter needs for unhoused people. It has also caused the City’s shelter system to be constrained to about 50 percent of total capacity in order to protect the safety of clients and staff. In response to these COVID-19 impacts, the City has opened more than 20 hotels with over 2,500 rooms for vulnerable residents to isolate, quarantine, and shelter in place, as well as 120 RVs and additional safe sleeping villages and sites.

Over the next two years, the City will leverage over \$500 million from a variety of federal, state, and local sources to fund the City’s new Homelessness Recovery Plan. Through this plan, the City will continue the emergency homelessness response initiatives outlined above in the short-term, and make 6,000 adult placements in housing and shelter available over the next two years. This plan ensures that homeless residents who have been moved into Shelter in Place hotels during the COVID-19 pandemic do not return to the streets. These placements include new and existing permanent supportive housing, maintained safe sleeping sites, and reactivation of spaces in the shelter system at a safe capacity with COVID-19 modifications in place.

Through the Homelessness Recovery Plan, the City will acquire or lease 1,500 new permanent supportive housing units over the next two years, the largest one-time expansion in the City in 20 years. In addition to these new units, the City will place

approximately 1,500 adults in permanent supportive housing each year, by optimizing a pipeline of 566 units in construction through the City's Local Operating Subsidy Program, bringing 145 new units online through the 833 Bryant project, and maximizing turnover within the City's current permanent supportive housing portfolio.

Additionally, the City plans to reactivate its adult shelter system up to approximately 1,000 beds, reopening more placements for people experiencing homelessness while maintaining necessary spacing and public safety measures for clients and staff. Once the COVID-19 pandemic has subsided, shelter capacity will return to pre-COVID-19 levels, reopening approximately another 1,000 placements in existing shelter locations.

Funding for the Homelessness Recovery Plan is largely dependent on continued FEMA reimbursement through FY 2020-21 for emergency shelter and housing initiatives, as well as the passage of the Business Tax Reform measure and the Health and Recovery General Obligation Bond, which San Franciscans will vote on in November 2020. Other sources assumed in the Mayor's proposed budget to help fund this expansion plan include: new state Project Homekey funding, new state homelessness funding from the Governor's FY 2020-21 budget, federal funding sources, and local General Fund, including \$23 million in one-time permanent supportive housing acquisition funds. About 20 percent of the total sources for the Homelessness Recovery Plan, including Health and Recovery General Obligation Bond funds and federal Emergency Solutions Grant homelessness funds, will be appropriated as separate legislation from the Mayor's proposed budget.

Should the Business Tax Reform measure pass in November 2020, approximately \$550 million will be made available for addressing homelessness. Any funding not currently allocated to implement the City's Homelessness Recovery Plan described above will be available for additional programming such as family housing, Transitional Age Youth housing, and homelessness prevention, and will be allocated according to the formula set by the 2018 tax measure legislation.

Preserving and Expanding Critical City Pilots and Programs

The Mayor's proposed budget includes funding for several other critical investments in permanent

supportive housing, emergency shelter, and eviction prevention.

Over the next two years, the City will further expand its Local Operating Subsidy Program beyond the new units identified in the Homelessness Recovery Plan, by funding 227 newly constructed units specifically for families, seniors, and veterans. The Mayor's proposed budget also continues innovative pilots for emergency shelter and eviction prevention that would otherwise end within the next two fiscal years. The two-year budget adds \$0.8 million of General Fund funding in FY 2021-22 to continue the family shelter pilot program at Buena Vista Horace Mann School, which serves families experiencing homelessness in two Mission District school zones. The budget also adds \$2 million over the two-year budget to open and operate a new vehicle triage center once the current 30-vehicle site, temporarily located at Balboa Park Upper Yard, closes to complete development of a 133-new affordable housing complex. Under the Mayor's Office of Housing and Community Development, another \$3.8 million in funding will be allocated to continue housing subsidy pilots to help vulnerable residents remain housed and prevent displacement and eviction. This includes \$1 million to fund housing subsidies for transgender and gender non-conforming San Franciscans, \$2 million to fund housing subsidies for seniors and HIV+ residents, and \$0.8 million to fund emergency rental assistance for tenants in both private and subsidized housing (including San Francisco Housing Authority units) who have fallen behind on rent and are in danger of being displaced.

Initiating Mental Health SF to Overhaul Mental Health Services

The proposed budget supports the first phase of implementation of Mental Health SF, a comprehensive overhaul of San Francisco's mental health system. The plan, co-sponsored by the Mayor and approved unanimously by the Board of Supervisors in December 2019, guarantees mental health care to all San Franciscans who lack insurance or who are experiencing homelessness. Major components of the legislation include establishing the Mental Health Services Center, a centralized access point for patients who are in need of services; creating the Office of Coordinated Care; piloting a Crisis Response Street Team for engaging people on the street experiencing mental health or substance use related crises; and,

increasing capacity for Mental Health and Substance Use Services residential treatment centers, secure inpatient hospitalization, and transitional and residential treatment beds.

The Mayor's proposed budget utilizes funds specified for mental health initiatives from the Business Tax Reform measure on the November 2020 ballot. If approved by voters, the measure would unlock approximately \$28.1 million in FY 2020-21 and \$38.4 million of ongoing funding beginning in FY 2021-22 for the Department of Public Health (DPH) to initiate the following:

- **Establishing the Office of Coordinated Care (OCC)** - will streamline the delivery of mental health and substance use services across the City. In many ways, the OCC will serve as the engine of Mental Health SF implementation. Core staff for the OCC will include a team of case managers to work with residents needing extra support to access and engage in services, such as those experiencing homelessness and/or those involved with the criminal justice system.
- **Piloting a Crisis Response Team** - in partnership with the San Francisco Fire Department, the new Crisis Response Team aims to provide appropriate interventions and connections for people who experience behavioral health crises on the streets of San Francisco. Each team will include a community paramedic, a behavioral health clinician, and a behavioral health peer, and will be dispatched to address calls for service by both the 911 and 311 call centers. Through a co-responder model, the street crisis teams can respond to suicide or self-harm calls, calls for basic medical treatment, and aid clients who are presenting as disoriented, or who have other symptoms of intoxication or psychosis. In addition, clients can be referred for additional services and would be supported with peer navigation and case management as appropriate. The goal for this new team is to provide an appropriate non-law enforcement response to behavioral health situations and reduce unnecessary usage of hospital emergency rooms.
- **Increasing behavioral health bed capacity and reducing wait times** - while DPH operates and contracts for over 2,000 behavioral health beds across a continuum of care, it is clear that not everyone who needs a behavioral health bed can access one when needed, and the department has lacked a systematic approach to identify gaps in its system of care. In late 2019, as part of its ongoing mental health reform efforts, DPH

identified an innovative solution to its behavioral health bed optimization challenge: bed simulation modeling. The effort identified needs in several key areas, and the Mayor's proposed budget includes funding to add the recommended beds and improve data systems to continue this work in the future. The budget also continues an \$8 million investment in healing center, substance use recovery, and residential treatment beds previously funded in last year's budget with one-time ERAF revenue, and permanently funds them ongoing.

- **Expand services at the Behavioral Health Access Center to weekends and evenings** - Mental Health SF calls for the creation of a Mental Health Service Center to serve as a central access portal for uninsured and homeless San Franciscans seeking access to mental health care. Mental Health SF will expand an existing centralized drop-in center for people in need of immediate behavioral health care. The Center provides another designated destination for first responders, strengthening behavioral health coordination with public safety partners. The Center will provide expanded capacity for several levels of care, including pharmacy services and care coordination. The first step in realizing the vision for the Mental Health Service Center is to expand staffing and hours at the City's existing Behavioral Health Access Center—a program where individuals in need of behavioral health services are connected to DPH's network of service providers.

The proposed budget also sets aside \$5 million over the two-year budget to accelerate the implementation of the Office of Coordinated Care and the Crisis Response Team, rather than wait for the outcome of the November ballot measure.

Prioritizing Racial Equity in the Allocation of Resources

Following the death of George Floyd in May 2020 while in police custody, San Francisco has accelerated work to concretely address systematic racism and the disparate outcomes in economic opportunity, housing, and health indicators for San Francisco's African American community. The Mayor's proposed budget reflects and enables these efforts by prioritizing budget investments that serve San Francisco's African American community.

Reinvestment of Public Safety Funding to Support Racial Equity

The Mayor's proposed budget reinvests \$120 million in funds over two years, predominately from the

City's law enforcement agencies, towards efforts to repair the legacy of racially disparate policies on health, housing, and economic outcomes for African Americans.

Throughout June and July 2020, the Human Rights Commission (HRC) facilitated a public process through which members of the community could voice their perspectives and ideas about how to most effectively reallocate funding in the budget. Based on priorities identified from 13 community meetings, an online survey of youth and the general public, and recommendations submitted via email, reinvested funds will be allocated to the Department of Public Health, the Office of Economic and Workforce Development, and the Human Rights Commission, with 60 percent of funds directed for mental health, wellness and homelessness, and 35 percent for education, youth development, and economic opportunity. The specific allocations will be determined through a community process, to be led by the Human Rights Commission and guided by the department's report on the reinvestment of law enforcement resources into the African American community. The disbursement of funds will be discussed, tracked, and evaluated on an ongoing basis through the Human Rights Commission's continuing process of community engagement.

The remainder of the redirected law enforcement funds in the Mayor's proposed budget will be allocated for a thorough planning process in FY 2020-21 to divert non-emergency, low priority calls for service away from the Police Department to non-law enforcement agencies. The goal is to redirect these calls to effective, safe, and community-based alternatives, and end the use of police as the City's response to calls involving behavioral health crises, unsheltered individuals, and non-emergent, low-priority situations. Led by the Human Rights Commission, this process will engage professional facilitation and be guided by a steering committee comprised of experts in the areas of public safety, behavioral health, and homelessness. This steering committee will focus on making recommendations for alternative response models that can replace an armed response safely and effectively, with recommendations to be considered for the FY 2021-22 budget.

Furthermore, the Mayor's proposed budget redirects \$7 million from the Juvenile Probation Department toward the Department of Children,

Youth, and their Families (DCYF) to augment support for African American-led justice organizations and justice organizations that serve a majority of African American participants.

Equity and Opportunity for San Francisco Youth

The Mayor's proposed budget also includes funding to support vulnerable populations throughout San Francisco, prioritizing several children- and youth-focused initiatives that will ensure more equitable outcomes for future generations of San Franciscans.

The Mayor's proposed budget provides \$15 million in one-time support to the San Francisco Unified School District (SFUSD) to support students who have been disproportionately impacted by the COVID-19 emergency and the resulting school closures. This funding will offer much-needed financial relief to the school district, enabling it to provide the resources necessary to support San Francisco's public school students.

The Mayor's proposed budget also invests a total of \$12.5 million to extend stipend programs for SFUSD teachers in high turnover schools and for educators in the City's early care and education system. The proposed budget includes \$5 million to extend stipends for credentialed educators at SFUSD's High-Potential Schools, which typically serve communities and schools that experience significant teacher turnover. The proposed budget also includes \$7.5 million to extend Early Care Educator Stipends through FY 2021-22, an effort initiated during last year's budget to address workforce retention and compensation pressures in City-funded early learning and education programming. The Mayor's proposed budget furthermore adds \$5.5 million over the two years to extend the Opportunities for All (OFA) pilot, a youth internship program initiated in last year's budget. Every OFA participant receives mentorship, a paid internship, and support to achieve employment, including job readiness and career training, and apprenticeships. OFA prioritizes equitable access to these opportunities through workforce connection, support, and job resources for jobseekers and employers.

Lastly, the Mayor's proposed budget allocates another \$4 million over two years to be distributed by the Office of Racial Equity within the Human Rights Commission, to maintain and prioritize ongoing community involvement and responsive programming.

Maintaining a Robust Response to the Ongoing Health Pandemic

The Mayor’s proposed budget further assumes the continuation of a comprehensive, data-driven, and public health-focused response to the ongoing health threats and economic challenges posed by the COVID-19 pandemic. The most up-to-date information regarding the City’s response to COVID-19, as well as details about how to access City services, can be found at www.sf.gov/topics/coronavirus-covid-19.

COVID-19 Command Center Priorities

In total, the Mayor’s proposed budget allocates nearly \$450 million in new expenditures to ensure the City has the financial resources to meet citywide priorities set forth by the COVID-19 Command Center (C3), the centralized emergency operations center coordinating the response across City departments. Those priorities include:

- Ensure the health and safety of COVID-19-vulnerable populations and essential workers
- Reduce COVID-19 transmission throughout San Francisco
- Respond to surges for medical services
- Maintain public education about COVID-19
- Coordinate with citywide re-opening and recovery initiatives
- Plan for and coordinate during multi-hazard incidents
- Prioritize equity and represent community needs in response planning and implementation

To support this major effort, the City expects to leverage existing staff resources, \$446.1 million in new investments described in this section, and several new federal and state grants. The primary source of existing resources within the City are staff that are redeployed as disaster service workers (DSWs). DSWs dedicate their time to COVID-19 response assignments in lieu of their typical job duties. The Mayor’s proposed budget also assumes \$247 million of reimbursement from the Federal Emergency Management Administration (FEMA), estimating FEMA will cover 50 percent of eligible costs through the duration of the fiscal year. Further offsetting the local General Fund expenses is federal funding from the Coronavirus Aid, Relief, and Economic Security Act, or the CARES Act, passed by Congress in March 2020. San Francisco received a total of \$174.5 million from the state and local allocations of the CARES Act’s Coronavirus Relief Fund, around \$92 million of which will cover

COVID-19 response expenses in the FY 2019-20 fiscal year. The remaining \$82.1 million helps to offset expenses in the FY 2020-21 budget. All together, the City’s General Fund will support \$93 million for COVID-19 response efforts.

The table below shows overall COVID-19 investments for the City.

COVID-19 Response Budget	FY 2020-21 (\$ millions)
Emergency Communications and Coordination	16.5
Health and Human Services	246.7
Housing and Shelter Programs	182.9
Total - All Programs	446.1

Emergency communications and coordination accounts for about 4 percent of the overall COVID-19 response budget at \$16.5 million. These funds support the continuing operation of the COVID-19 Command Center (C3), including facilities costs at Moscone South, where most of the efforts are coordinated, staffing costs for temporary communications, planning, and leadership positions, and a communications and messaging budget for public outreach and education campaigns. The budget assumes most of these costs will be eligible for FEMA reimbursement.

Health and human services make up the most significant portion of this budget, at \$246.7 million in total expenditures. Most expenses within this category have also been assumed as eligible for reimbursement from FEMA, resulting in an estimated local cost of approximately \$146 million. The largest expense in this group is testing for residents and essential workers, projected at \$55.9 million for the fiscal year. Other major costs include PPE for health and frontline workers, expanding staff and operational capacity within the City’s hospitals and skilled nursing facilities, medical transit services, outbreak management teams, community outreach focused on prevention, and contact tracing. These services are each a key part of preventing, containing, and mitigating the health impacts of COVID-19 in San Francisco.

Also within the health and human services budget for the response is funding to address food insecurity, a shared City priority in this time of pervasive public health risks and deep economic uncertainty for many residents. In total, \$45.7 million in new expenditures have been allocated for food programs. The proposed budget provides for continued support for food access through local

food banks, food programs for seniors, and meal delivery for households needing to isolate and/or quarantine. Community-based providers—including the San Francisco Marin Food Bank, the Department of Disability and Aging Services' network of providers, and other nonprofits—are at the heart of this effort.

The proposed budget also allocates significant resources to address the needs of unsheltered residents, whose challenges within the COVID-19 environment and economic downturn have become even greater. In response, the Department of Homelessness and Supportive Housing, the Human Services Agency, and partners at the C3 have set up a multitude of short-term initiatives to provide shelter, food, and medical care for the City's most vulnerable residents, including leasing over 2,500 hotel rooms for vulnerable residents to be able to safely shelter in place. The Mayor's Homelessness Recovery Plan, reflected in this budget, will continue emergency homelessness response initiatives in the short-term, and make 6,000 housing and shelter placements available over the next two years for people experiencing homelessness through Coordinated Entry. The plan is further discussed in an earlier section of the Executive Summary.

Integral to these response efforts across all branches of C3 are the community-based organizations who will provide critical services including multi-lingual outreach and education for contact tracing and case investigation, outbreak management, community engagement, food access, and shelter support. Their relationships within their communities strengthen the City's ability to engage and understand the needs of all communities for a more informed and effective response to the pandemic.

Ultimately, the proposed COVID-19 budget represents the best understanding of the response requirements and the available state and federal financial resources at the time. Given the incredibly fluid nature of this pandemic, the City's response will continue to adapt to ensure the most successful outcomes. As part of that adaptation, the actual allocation of resources across all City initiatives is likely to vary throughout the fiscal year.

Economic recovery and community support

In addition to the immediate health-oriented response, the City has rolled out a number of other economic recovery programs in the past several months, which will continue through FY 2020-21. Leading these efforts is the COVID-19 Economic Recovery Task Force, a multi-sector group charged with guiding the City's efforts to sustain and recover

local businesses and employment, and mitigate the economic hardships that are already affecting the most vulnerable San Franciscans. This group will lay the groundwork for economic recovery as the City makes progress towards containing COVID-19.

A key part of community support since the onset of COVID-19 has been the Emergency Child and Youth Care (ECYC) Program. In response to school closures and the Stay Home Order, the Department of Children, Youth and their Families (DCYF) partnered with its existing community-based organizations, the Recreation and Parks department, and the Office of Early Care & Education to rapidly stand up youth and childcare programs for essential workers, disaster service workers, and families in need, including providing daily meals. Due to the San Francisco Unified School District's current plans for limited re-opening during the school year, DCYF is further expanding its child and youth care to include Community Learning Hubs that will provide full-day, in-person programming. The Hubs will support children and youth's access to technology for distance learning and provide additional enrichment programming including STEAM, literacy, and nature-based outdoor play and education. The Hubs will serve high-needs children and youth, including children and youth from low-income households, foster youth, and English Language Learners.

The Give2SF COVID-19 Response and Recovery Fund has also been a major source for investment in economic recovery-focused initiatives. In March 2020, the City established Give2SF, a fund for the City to accept tax-deductible donations to fund efforts in three priority areas (1) food security; (2) access to housing; and (3) security for workers and small businesses. Give2SF raised over \$28 million in FY 2019-20 and has dedicated funds to various programs, including:

- Meal programs for seniors
- Grocery gift cards for undocumented and mixed-status households
- Food pantries for low-income San Franciscans
- Small business emergency grants
- Small business no-interest loans
- Financial assistance for rent, mortgage, and other housing costs

Funds directed towards these efforts will continue to be disbursed throughout FY 2020-21. The most up-to-date information about Give2SF can be found at www.sf.gov/give-city-respond-covid-19.

HOW TO USE THIS BOOK

MAYOR'S PROPOSED TWO-YEAR BUDGET

The Mayor's proposed Fiscal Year (FY) 2020-21 and 2021-22 budget for the City and County of San Francisco (the City) contains citywide budgetary and fiscal policy information as well as detailed departmental budgets for General Fund and Enterprise Departments. The proposed budget is organized into the following sections:

EXECUTIVE SUMMARY includes the Mayor's Letter and the Executive Summary of the proposed budget, and provides a high-level overview of the City's budget, the changes from the prior budget year, an update on how the budget was balanced, and other high-level details on specific policy areas that are changing in the proposed budget.

SAN FRANCISCO: AN OVERVIEW provides a high-level overview of economic, demographic, and financial trends in San Francisco.

PERFORMANCE MEASURES track progress of how the City is delivering services and programs, using data to assess whether the City is effective in achieving intended goals. These results assist City leadership in making data-driven policy decisions to deliver services efficiently, effectively, and strategically to residents and stakeholders.

BUDGET PROCESS describes the various financial planning and budgeting processes and reports that inform the budget process.

BUDGET INFORMATION AND SUMMARY TABLES provides technical information on the structure, policies, and processes that govern the City's budget development and implementation as well as high-level financial data summarizing the Mayor's proposed budget. Tables detail changes over a three-year period: FY 2019-20 budgeted, and the proposed FY 2020-21 and FY 2021-22 budgets. The variance column measures the dollar and position differences between fiscal years. Summary data is provided on a citywide basis and organized in a variety of ways, including by department, major service area, revenue or expenditure type, and by fund type.

DEPARTMENT BUDGETS provides budgetary information and operational priorities for each of the City's departments. Department information is organized alphabetically by department name and includes the following information:

- Services includes key services or divisions and functions.
- Budget Data Summary shows a summary of total expenditures and funded positions over time.
- Budget Issues and Details explains any significant service level changes in Fiscal Year 2020-21 and 2021-22, and highlights key areas of focus.
- Total Budget - Historical Comparison Chart illustrates the department's total revenue sources, expenditures, and funded positions over time.

BONDED DEBT AND LONG-TERM OBLIGATIONS provides technical information as well as current data on the City's debt portfolio and other long-term obligations.

CAPITAL PROJECTS provides information on capital projects funded in the proposed budget. It provides an overview of the City's capital planning process and budget development. Capital projects generally include major construction of new or existing buildings, roads, and other investments in the City's physical infrastructure. Specific projects are detailed in this section.

INFORMATION AND COMMUNICATION

TECHNOLOGY PROJECTS provides a summary of information technology (IT) projects funded in the proposed budget. It provides an overview of the City's IT planning process and budget development. IT projects generally refer to new investments and replacement of the City's technology infrastructure. Specific projects are detailed in this section.

ADDITIONAL RESOURCES provides additional information related to the City's budget and finances as well as a glossary of commonly-used terms.



GOVERNMENT FINANCE OFFICERS ASSOCIATION

*Distinguished
Budget Presentation
Award*

PRESENTED TO

**City and County of San Francisco
California**

For the Fiscal Year Beginning

July 1, 2019

Christopher P. Morrill

Executive Director

*The Government Finance Officers Association of the United States and Canada (GFOA) presented a Distinguished Budget Presentation Award to the City and County of San Francisco, California for its annual budget for the fiscal year beginning July 1, 2019. In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

This award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA to determine its eligibility for another award.

SECTION 2

02

SAN FRANCISCO: AN OVERVIEW



SAN FRANCISCO: AN OVERVIEW

CITY GOVERNANCE AND STRUCTURE

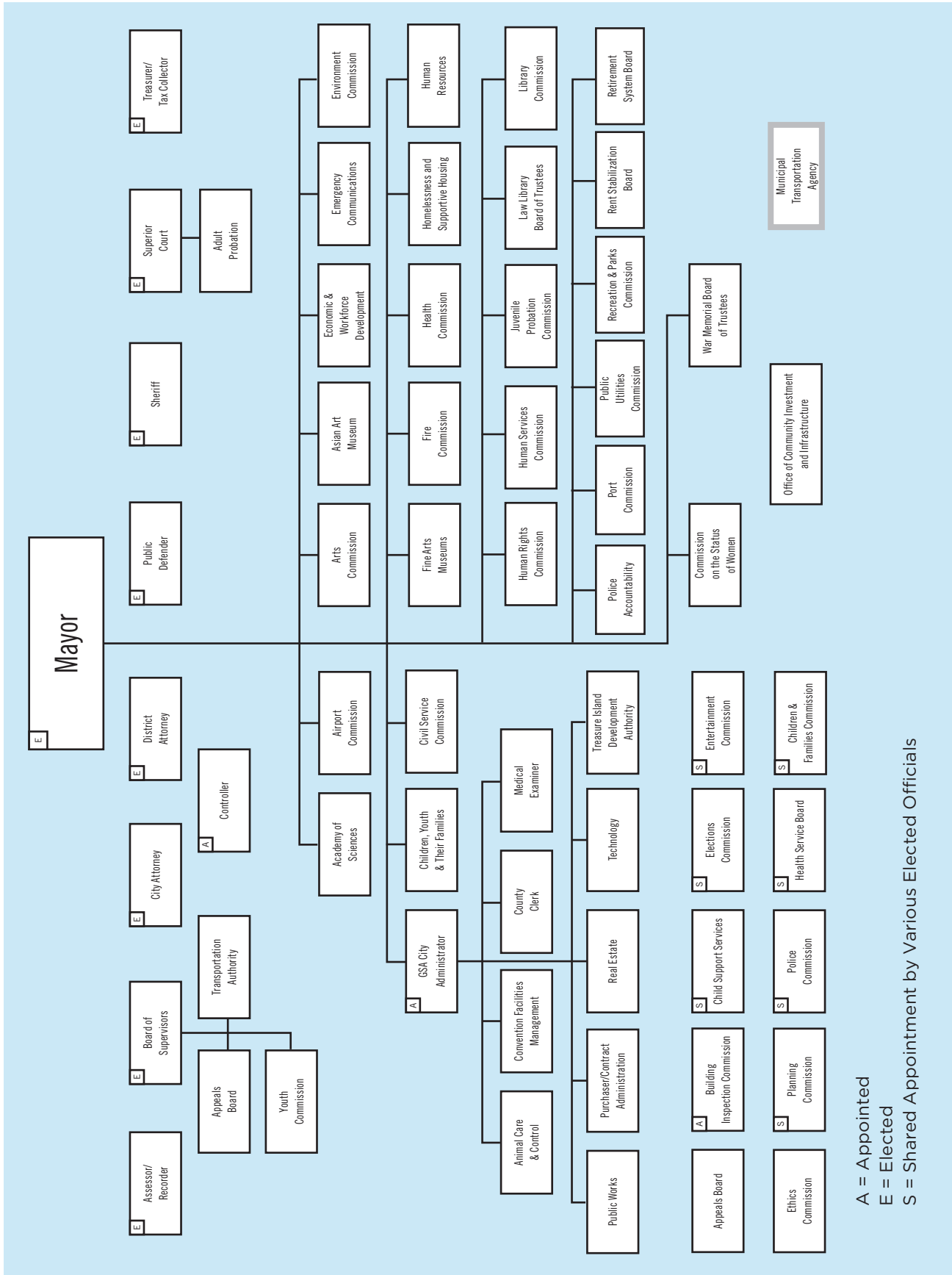
The City and County of San Francisco (the City) was established by Charter in 1850 and is a legal subdivision of the State of California. It is the only consolidated city and county in the State, exercising the governmental powers of both a city and a county under California law. The City's governance structure, codified in the City Charter of 1996, is similar in form to the federal government. The Mayor's Office comprises the Executive branch, while the Board of Supervisors and Superior Court act as the Legislative and Judicial branches, respectively.

The Mayor and all 11 members of the Board of Supervisors serve four-year terms. Mayoral elections are held during odd-numbered years, while Board of Supervisors elections are held in even-numbered years. Elections for the Board of Supervisors are staggered, with five or six seats being open each

election. Supervisors serve four-year terms and any vacancies are filled by mayoral appointment. Both the Mayor and members of the Board of Supervisors are limited to two terms.

Each of the City's 11 districts is represented by a member of the Board of Supervisors. Beginning in November 2000, the Board of Supervisors was elected by district for the first time since the 1970s. The Mayor appoints the heads of most city departments. Many departments are also advised by commissions or boards whose members are citizens appointed by the Mayor or, in some cases, by a combination of the Mayor, the Board of Supervisors, and other elected officials. Elected officials include the Assessor-Recorder, City Attorney, District Attorney, Public Defender, Sheriff, Superior Court Judges, and Treasurer.

SAN FRANCISCO: AN OVERVIEW



ELECTED OFFICIALS

Mayor

London N. Breed

Board of Supervisors

Supervisor, District 1

Sandra Lee Fewer

Supervisor, District 2

Catherine Stefani

Supervisor, District 3

Aaron Peskin

Supervisor, District 4

Gordon Mar

Supervisor, District 5

Dean Preston

Supervisor, District 6

Matt Haney

President, District 7

Norman Yee

Supervisor, District 8

Rafael Mandelman

Supervisor, District 9

Hillary Ronen

Supervisor, District 10

Shamann Walton

Supervisor, District 11

Ahsha Safaí

Assessor-Recorder

Carmen Chu

City Attorney

Dennis J. Herrera

District Attorney

Chesa Boudin

Public Defender

Mano Raju

Sheriff

Paul Miyamoto

Superior Courts Presiding Judge

Garrett L. Wong

Treasurer

José Cisneros

Appointed Officials

City Administrator

Naomi Kelly

Controller

Ben Rosenfield

Department Directors and Administrators

Academy of Sciences (SCI)	Scott Sampson, Ph.D.
Adult Probation (ADP)	Karen Fletcher
Aging and Adult Services (DAAS)	Shireen McSpadden
Airport (AIR/SFO)	Ivar Satero
Animal Care and Control (ACC)	Virginia Donohue
Arts Commission (ART)	Rebekah Krell
Asian Arts Museum (AAM)	Jay Xu
Assessor-Recorder (ASR)	Carmen Chu
Board of Appeals (BOA/PAB)	Julie Rosenberg
Board of Supervisors (BOS)	Angela Calvillo
Building Inspection (DBI)	Patrick O’Riordan
Child Support Services (CSS)	Karen M. Roye
Children and Families Commission (CFC/First 5)	Ingrid Mezquita
Children, Youth and Their Families (DCYF)	Maria Su
City Administrator (ADM)	Naomi Kelly
City Attorney (CAT)	Dennis J. Herrera
City Planning (CPC)	Rich Hillis
Civil Service Commission (CSC)	Sandra Eng
Controller (CON)	Ben Rosenfield
Convention Facilities Management	John Noguchi
Office of Community Investment and Infrastructure (OCII)	Nadia Sesay
County Transportation Authority (SFCTA)	Tilly Chang
District Attorney (DAT)	Chesa Boudin
Office of Economic and Workforce Development (ECN/OEWD)	Joaquin Torres
Elections (REG)	John Arntz
Emergency Management (ECD/DEM)	Mary Ellen Carrol
Entertainment Commission	Maggie Weiland
Environment (ENV)	Deborah Raphael
Ethics (ETH)	LeeAnn Pelham
Fine Arts Museums (FAM)	Thomas Campbell
Fire (FIR)	Jeanine Nicholson
Health Service System (HSS)	Abbie Yant

Homelessness and Supportive Housing (HOM)	Abigail Stewart-Kahn
Human Resources (HRD/DHR)	Micki Callahan
Human Rights Commission (HRC)	Sheryl Davis
Human Services Agency (HSA)	Trent Rhorer
Juvenile Probation (JPD)	Katherine Miller
Law Library (LLB)	Marcia R. Bell
Library (LIB)	Michael Lambert
Medical Examiner	Amy P. Hart
Municipal Transportation Agency (MTA)	Jeffrey Tumlin
Office of Early Care and Education (OECE)	Ingrid Mezquita
Police Accountability (DPA)	Paul Henderson
Police (POL)	William Scott
Port (PRT)	Elaine Forbes
Public Defender (PDR)	Mano Raju
Public Health (DPH)	Dr. Grant Colfax
Public Utilities Commission (PUC)	Harlan Kelly, Jr.
Public Works (DPW)	Alaric Degrafinried
Recreation and Parks (REC)	Phil Ginsburg
Rent Board (RNT)	Robert Collins
Retirement System (RET)	Jay Huish
Sheriff (SHF)	Paul Miyamoto
Status of Women (WOM)	Carol Sacco
Superior Court (CRT)	T. Michael Yuen
Technology (TIS/DT)	Linda Gerull
Treasure Island Development Authority (TIDA)	Robert P. Beck
Treasurer/Tax Collector (TTX)	José Cisneros
War Memorial (WAR)	John Caldon

County Education Institutions

San Francisco Unified School District	Vincent Matthews
San Francisco Community College District	Dianna Gonzales

DEMOGRAPHIC AND ECONOMIC STATISTICS

Incorporated on April 15th, 1850, San Francisco is the fourth largest city in the state of California and geographically the smallest county. Occupying just 49 square miles of land, the City is located on a peninsula bounded by the Pacific Ocean to the west, San Francisco Bay to the east, the entrance to the Bay and the Golden Gate to the north, and San Mateo County to the south.

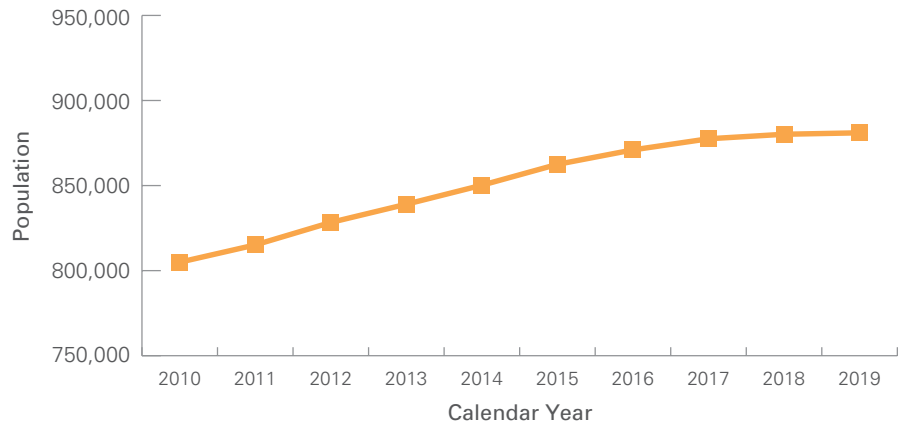
While government has played a key role in San Francisco's development, the true wealth of the City resides in the creative and entrepreneurial spirit of its pioneering citizens. According to the latest estimates from the U.S. Census Bureau, the City's population

was 881,549 in 2019, a 0.1 percent increase from 2018. Between 2010 and 2019, the City added 76,044 new residents. San Francisco now has more residents than at any other time in its history.

International immigration has been and continues to be a major driver of San Francisco's cultural diversity. More than 36 percent of the City's population over the age of five was born outside of the United States, and about 43 percent speak a language other than English at home. Immigration and its legacy contribute to a sense of diversity in San Francisco and positions the City's future labor force for success in the global economy.

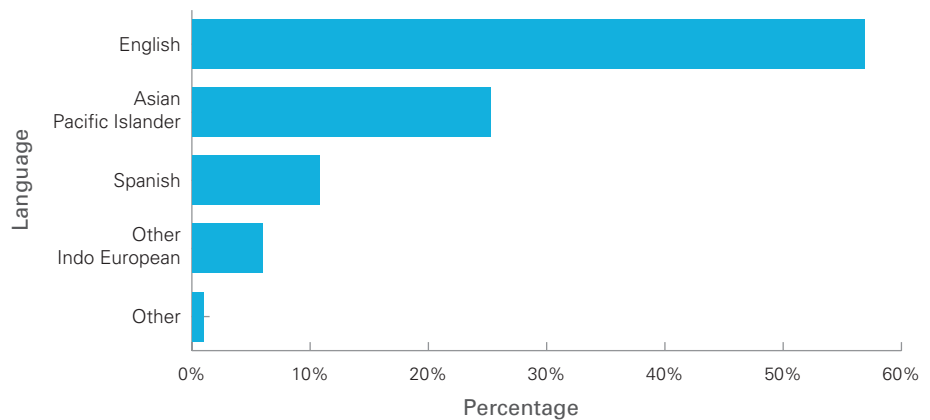
TOTAL POPULATION.

Source: U.S. Census Bureau, Estimates of Resident Population.



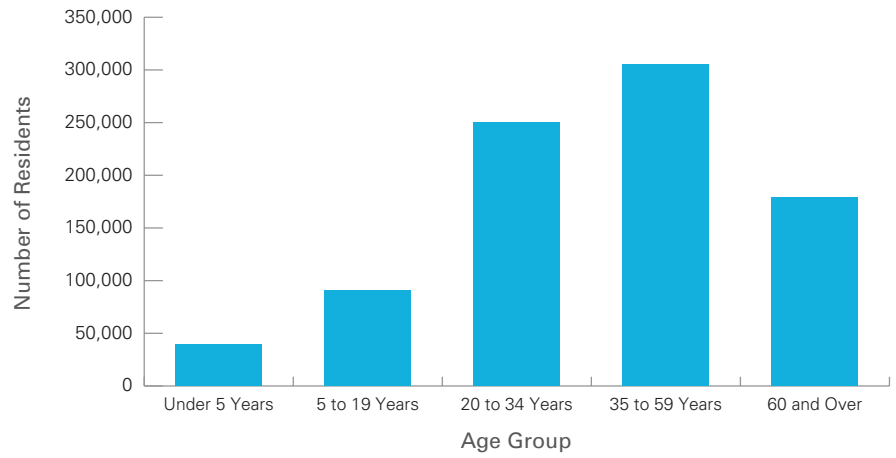
LANGUAGE SPOKEN AT HOME.

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-year Estimates



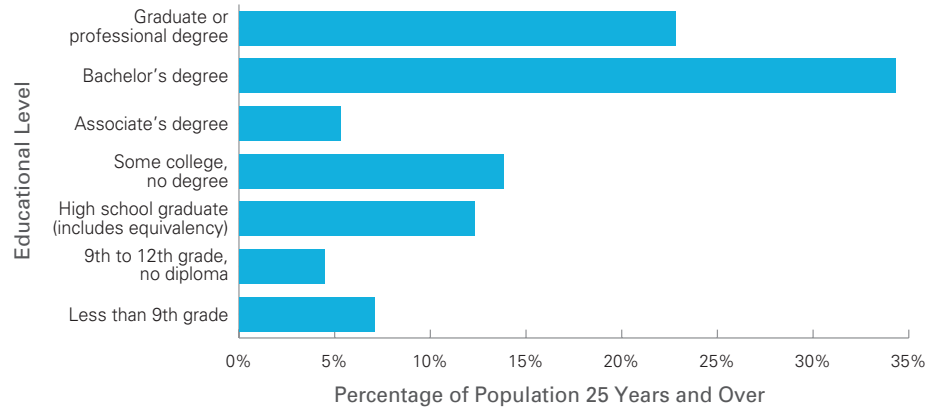
POPULATION BY AGE.

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-year Estimates



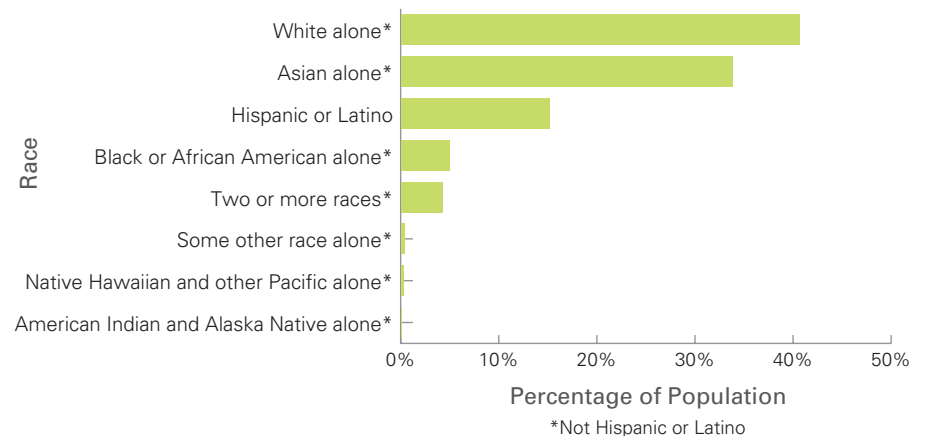
EDUCATIONAL ATTAINMENT.

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-year Estimates.



RACE IDENTIFICATION.

Source: U.S. Census Bureau, 2014-2018 American Community Survey 5-year Estimates.



LOCAL ECONOMY

San Francisco is at the center of a dynamic and innovative region that has a long track record of creating jobs and opportunities, lasting social and cultural impacts, and tools and ideas that are used worldwide. While the COVID-19 emergency has led to a severe recession in the city, like elsewhere, San Francisco has fared better than many other places, and the long-term fundamentals of the city's economy remain strong. The strength of San Francisco's economy comes from a diverse portfolio of well-established industries and businesses, as well as emerging and growing sectors. In addition to being an economic center for advanced, knowledge-based services such as professional and financial services, information technology and digital media, and healthcare, San Francisco is pushing to develop new and innovative fields in civic-based and green technologies to help grow its manufacturing sector. In 2019, there were over 762,000 jobs in San Francisco—more than at any point in the City's history.

Though San Francisco has seen historically strong economic growth since the Great Recession, many San Franciscans have not experienced the benefits of the recovery, and some communities have felt left behind by the recent influx of wealth. To support disadvantaged populations and protect the middle class, the City is making significant investments into small business programs, neighborhood economic development, affordable housing, nonprofit sustainability, and workforce development. Each new initiative furthers the goal of building an inclusive, equitable economy where every San Franciscan has the opportunity to live, work, and thrive in the city.

Leading the Regional and State Economy

As recently as of March 2020, San Francisco was tied with Marin for the second-lowest unemployment rate (3.1 percent) among California's 58 counties. Since the COVID-19 shutdown, unemployment rate has spiked and reached 12.5 percent by June 2020.

Tourism, cultural, and entertainment industries have been particularly badly hit. By June, hotel and restaurant employment had dropped by 40 percent in the San Francisco metro division (including San Mateo county), and performing arts had lost more than two-thirds of its employment in the two-county area.

Prior to the COVID-19 shutdown, San Francisco had been at virtually full employment for over three years. Growth in San Francisco had exceeded expectations. The Employment Development Department had projected 127,000 new jobs for the Metro Division between 2016 and 2026. San Francisco alone had added more 50,000 jobs within 3 years, before the shutdown.

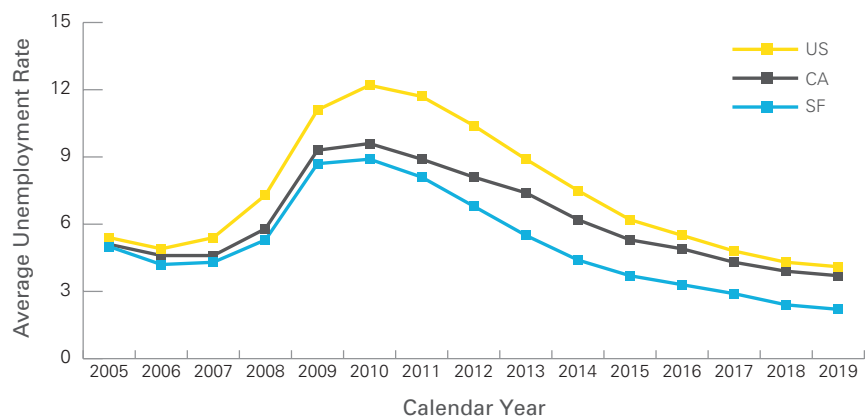
Although San Francisco represents only 2.2 percent of the State's population, it accounted for 9 percent of Gross Domestic Product growth in California from 2010 to 2018. During the same period, nearly 1 in 4 new jobs in the nine-county Bay Area was created in San Francisco.

Economic Development Initiatives

To support our neighborhoods and small businesses, prepare us for recovery, and mitigate further job losses, the City has launched COVID-19 response programs that have provided over 1,200 businesses with up to \$12.5 million in grants as of July 10, 2020.

UNEMPLOYMENT RATE.

Source: Bureau of Labor Statistics.



The City will continue to make targeted investments in key sectors to catalyze economic recovery and create good, sustainable jobs for all residents with a focus on historically marginalized and vulnerable populations. These sectors include: technology, professional services, manufacturing, nightlife and entertainment, tourism and hospitality, nonprofit, and retail.

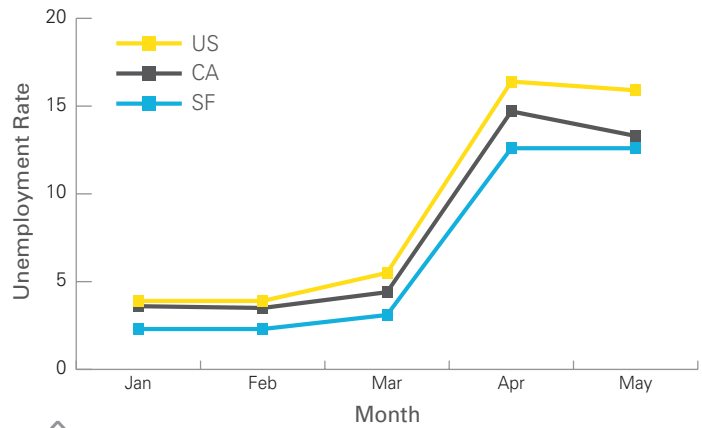
Throughout the COVID-19 crisis, the City has remained committed to meeting its regional housing goals and has continued to entitle major, masterplan mixed-use development projects. Since the March 16, 2020 Shelter-In-Place health order, the City has approved over 5,300 units of new housing, including 1,860 units of permanently affordable housing. These units range from very low-income, serving formerly homeless families, to low- and moderate-income, including the first dedicated educator housing units at Balboa Reservoir. Additionally, these projects will generate thousands of near-term construction jobs and eventually permanent jobs in the fields of retail, hospitality, commercial office, technology, life science and production, distribution, and repair.

Workforce Development

San Francisco's investment in workforce development programs will be critical in supporting working residents and those looking to enter or re-enter the labor force. The City will place special focus on sectors experiencing or expecting job growth as we work to support our newly and long-term unemployed residents.

With record high unemployment, the City will provide programs for those needing minor assistance in securing employment as well as for those needing full retraining and wraparound workforce services, including intensive barrier removal services and community outreach to better connect vulnerable groups to career pathways. New service delivery methods will also be developed to account for public health needs requiring social distancing and allowing for more remote work.

The City funds job-driven training programs in key sectors such as construction, healthcare, hospitality, and technology. These sector-driven academies combine vocational training in growing fields with supportive services, job placement, and post-placement support. Each academy's curriculum is developed in concert with industry partners to ensure that training is aligned to meet today's job needs and that program graduates are



UNEMPLOYMENT RATE 2020: Source: Bureau of Labor Statistics.

ready to work immediately. In addition to job training programs, the City invests in 15 community-based Access Points to provide local residents with a seamless array of workforce services designed to assist job seekers with securing employment opportunities that will lead to self-sufficiency.

Access Point services include career planning, job search assistance, interview preparation, training workshops, unemployment information, access to computers, and supportive services such as childcare and transportation. Moving forward, the City will continue to invest in its successful workforce development programming while developing a comprehensive citywide strategy to better align jobseeker education and training resources. San Francisco remains committed to improving outcomes for jobseekers, particularly for those facing multiple barriers to employment.

Positioned for Recovery

Fundamental strength across key sectors, combined with the implementation of long-term development projects and workforce development programs, has prepared San Francisco for a strong recovery after the COVID-19 emergency. Additionally, investments in equity initiatives are making the economy more inclusive, with the goal of ensuring historically underserved communities can share in the City's success. Despite the current recession brought about by COVID-19, San Francisco's long-term economic fundamentals—the quality of its workforce, business environment, technological base, and general quality of life—remain among the strongest of any city in the United States.

SAN FRANCISCO PERFORMANCE MEASUREMENT

For the past 15 years, San Francisco has had a robust performance measurement program, tracking and reporting on performance measures for all City departments, setting performance targets in the Mayor’s budget books, and providing regular updates on the City’s key performance indicators on the San Francisco Scorecards website.

For San Francisco’s COVID-19 response, this performance measurement culture quickly ramped up to set up data tracking systems to support decision-making to ensure the response is based on science, data and facts. The Controller’s Office, DataSF, the Department of Public Health, and the Human Services Agency, among others, created new internal management dashboards and public reporting tools.

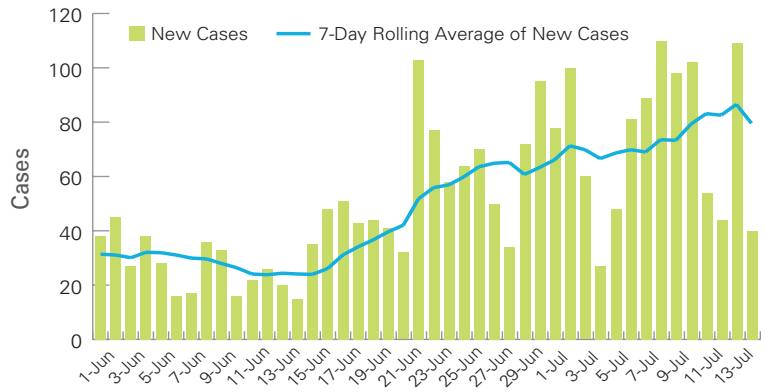
The Controller’s Office and Mayor’s Office will work with all City departments to confirm performance targets for key departmental performance measures prior to mid-year reporting in January 2021.

Highlights from the COVID-19 response performance measurement and Performance Scorecards indicators follows.

COVID-19 DATA AND REPORTING

San Francisco established key health indicators as an important tool to monitor the level of COVID-19 in the community, to assess the ability of our health care system to respond to the pandemic, and to inform the safe and gradual re-opening of San Francisco. Each of the eight indicators covering the hospital system, cases, testing, contact tracing, and personal protective equipment has four color levels to show where we are in relation to our targets and are updated daily.

In addition to tracking the overall number of cases, hospitalizations, and deaths related to COVID-19,



7-DAY AVERAGE OF NEW CASES PER DAY.

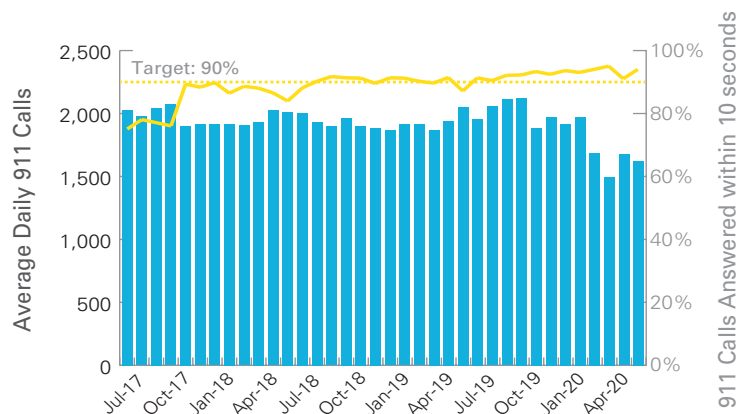
Number of new COVID-19 cases in San Francisco per day and the 7-day rolling average of new cases. The rolling average is the average of new cases for a particular day and the prior six days, which shows the trend of new cases. Cases are shown on the day the positive test was collected.

health officials also analyze how the virus has impacted specific groups or communities. Public reporting includes demographics, housing status, and the suspected means of virus transmission for confirmed COVID-19 cases and deaths in San Francisco, as well as maps of cases and deaths.

Reporting on the progress of social services programs the City has established to support San Francisco residents provides the public and policymakers with up-to-date information. The City’s Alternative Housing Program provides emergency, temporary housing and shelter for vulnerable populations who cannot safely shelter in place. The current public health crisis has made it even more difficult for many people to afford and safely purchase nutritious meals. Citywide food support programs have expanded to programs and established new food programs and partnerships to address these needs. To learn more and view the most updated data, visit datasf.org/covid19.

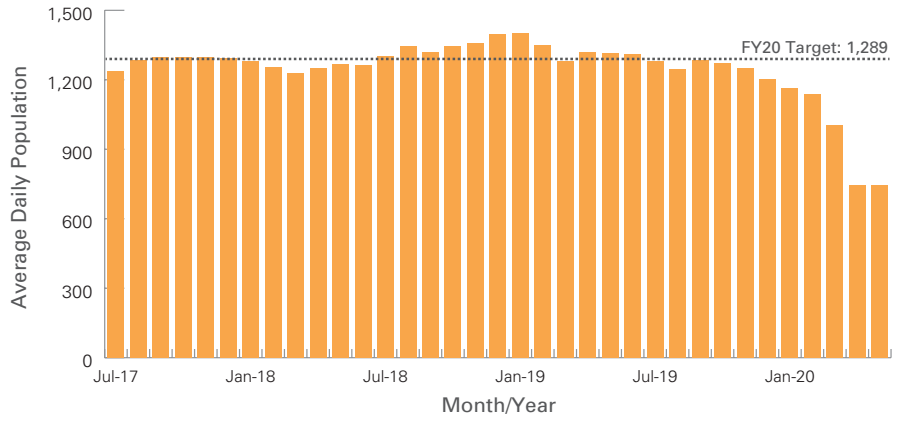
911 CALL VOLUME & RESPONSE.

The Department of Emergency Management has met the target of responding to 911 emergency calls within 10 seconds 90 percent of the time in FY 2019-20, even before call volume decreased in March 2020.



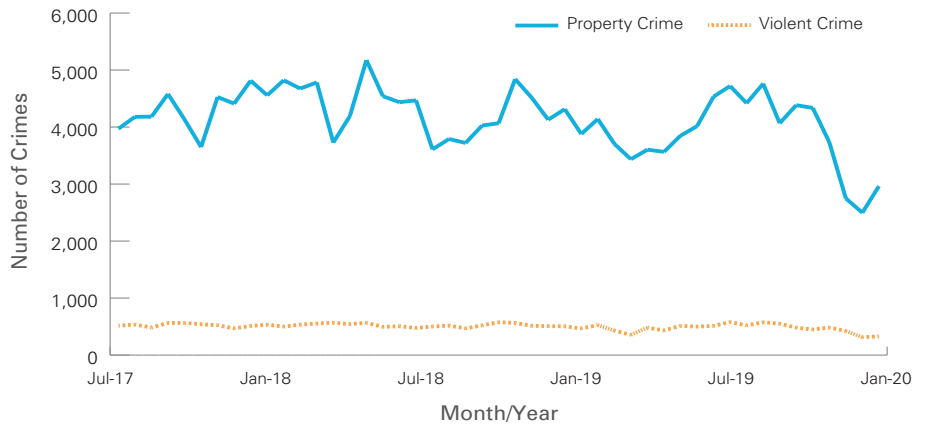
JAIL POPULATION.

Average daily population in the City's jails had been decreasing since September 2019 before dropping over 40 percent by April 2020 to 743.



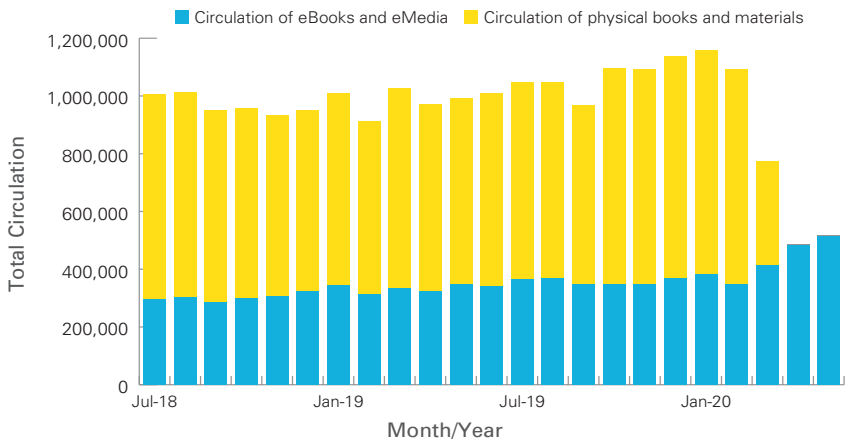
CRIME.

Property and violent crime decreased in FY 2019-20.



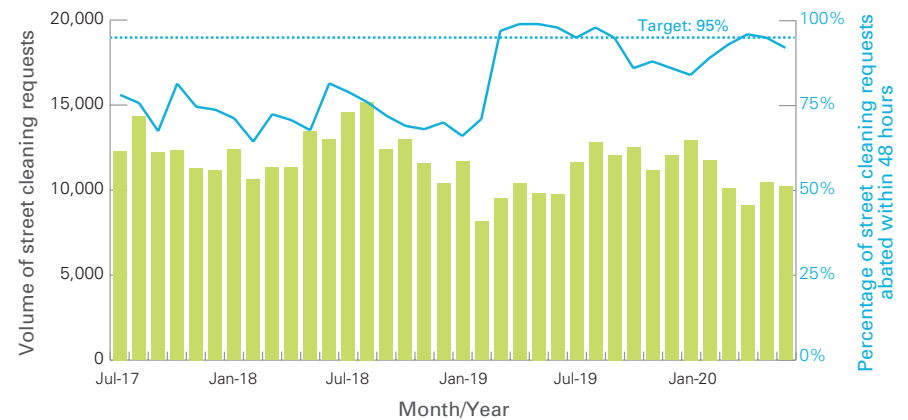
LIBRARY CIRCULATION.

With the closure of the City's libraries due to the Shelter-in-Place order, more San Franciscans utilized the Library's electronic offerings rather than physical books and materials.



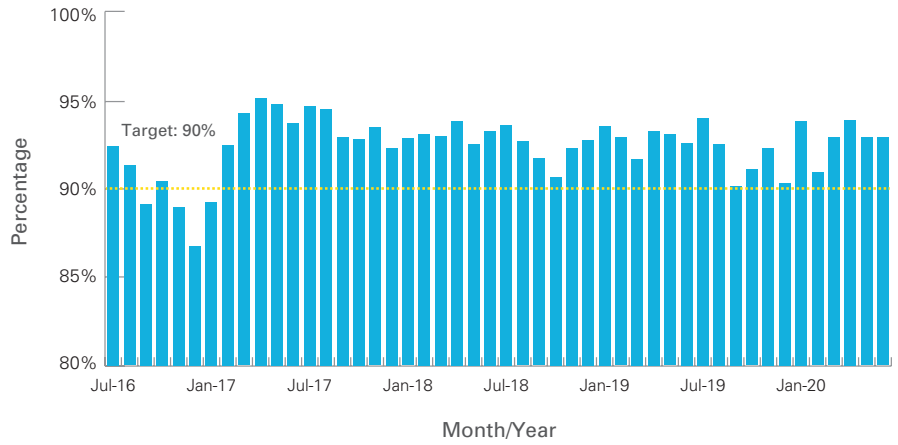
STREET CLEANING RESPONSE.

In FY 2019-20, the Department of Public Works received over 10,000 street cleaning requests per month. As requests decreased in March 2020, response times increased, sometimes meeting their 95 percent target.



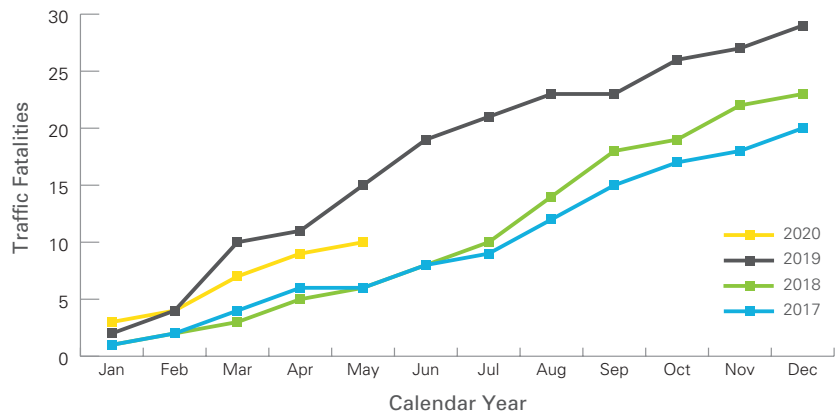
AMBULANCE RESPONSE.

Ambulances arrived on-site to life-threatening emergencies within 10 minutes over the target 90 percent of the time in FY 2019-20.



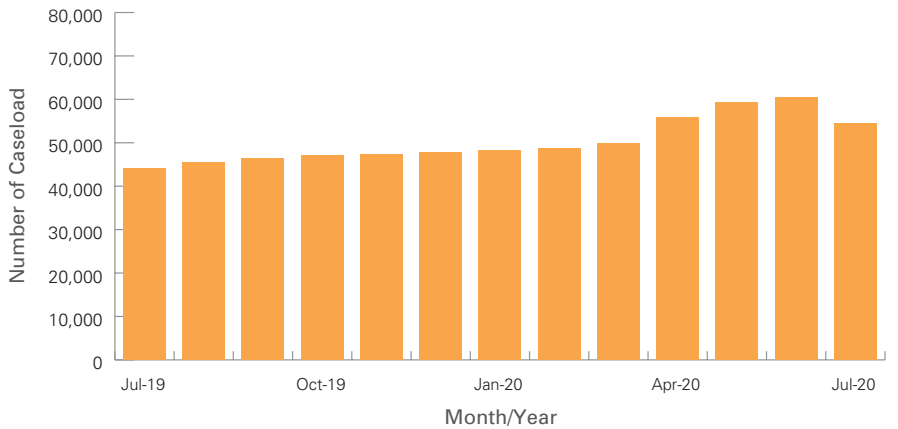
TRAFFIC FATALITIES.

In 2019 San Francisco saw 29 traffic-related deaths, an increase from 2017 and 2018 which represented the two lowest years of traffic-related deaths on record.



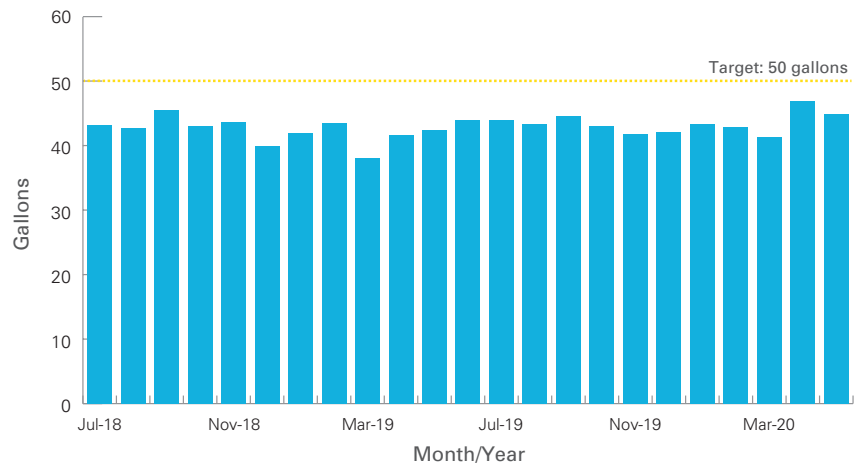
CalFresh.

As part of the federal food assistance program, CalFresh provides monthly support to low-income San Franciscans. Following the City's Shelter-in-Place order, applications for CalFresh assistance increased.



RESIDENTIAL WATER USE.

Water sold to San Francisco residential customers remained under the goal of 50 gallons per capita per day, though increased during the Shelter-in-Place.



BUDGET PROCESS

SECTION 3

03



LONG-TERM FINANCIAL PLANNING PROCESS

The Constitution of the State of California requires all cities to adopt a balanced budget wherein revenues match expenditures. To ensure that San Francisco can meet its immediate needs while planning for long-term growth, the City has adopted a process that develops annual budgets alongside multi-year financial plans. This process assumed its current form with the passage of Proposition A on November 3, 2009, which replaced annual budgeting with two-year budgeting, and required additional long-term financial planning.

The sections below provide an understanding of the processes that guide San Francisco's multi-year and annual financial plans.

Multi-Year Financial Planning Process

The City operates on a two-year budget, which is guided by two fundamental components. The first consists of the City's revenue and expenditure projections, which are developed via four analytical assessments. The second consists of the City's financial and reserve policies, which assume unexpected fiscal pressures that may not be accounted for in the revenue and expenditure projections. In addition, the City's long-term information technology and capital needs are assessed through citywide processes. The components and processes that guide San Francisco's multi-year plans are described in more detail below.

Two-Year Budget Cycle

On November 3, 2009, voters approved Proposition A, amending the City Charter to stabilize spending by requiring two-year budgeting for all city departments and multi-year financial planning.

In Fiscal Year (FY) 2010-11, the City adopted two-year budgets for the following four departments: Airport, Port, Public Utilities Commission, and Municipal Transportation Agency. These four departments intended to propose fixed, two-year budgets for FY 2020-21 and FY 2021-22, but given likely changes in revenue projections in these fiscal years, they proposed a rolling two-year budget. The rest of the City's departments will submit rolling two-year budgets over the same period. Two-year budgeting has been in effect for all departments since FY 2012-13.

Long-Term Operating Revenue and Expenditure Projections

The City's budget process is guided by operating revenue and expenditure projections. The Controller's Office, Mayor's Office, and the Board of Supervisors are responsible for the City's long-term financial planning. These three offices cooperate to produce four reports, including a Five-Year Financial Plan each odd calendar year, the Joint Report each even calendar year, and the Six- and Nine-Month Reports each February and May. Together, these reports provide the basis for developing the City's budget. The reports are described below and can be accessed online at sfcontroller.org.

The Controller's Six-Month Budget Status Report, published annually in early February, projects the year-end status of the City's General Fund and key special revenue and enterprise funds based on financial activity from July through December. Issues identified within this report can then be incorporated into mid-year budgetary adjustments as necessary.

The Four-Year Budget Projection ("Joint Report"), published each even calendar year, reports on projected citywide revenues and expenditures for the following four fiscal years. First required by voters in 1994, this analysis captures significant one-time budgetary items in addition to forecasting revenue and expenditure trends into the future. Beginning in FY 2011-12, the Joint Report was extended to forecast four years into the future (prior to FY 2011-12, the report projected three years into the future.) This change was required by Proposition A, which also required adoption of a biennial Five-Year Financial Plan. The Joint Report now serves as an "off-year" update to the Five-Year Financial Plan and projects out the remaining four years of the prior year's plan. This report was last published on March 31, 2020, and was revised on May 13, 2020, as an update to the City's Five-Year Financial Plan for FY 2019-20 through FY 2023-24.

The Five-Year Financial Plan, published first in December of each odd calendar year and then updated in March, forecasts expenditures and revenues over a five-year period, proposes actions to balance revenues and expenditures during each year of the plan, and discusses strategic goals and

corresponding resources for city departments. On January 9, 2019, the Mayor proposed the City's fifth Five-Year Financial Plan for Fiscal Years 2019-20 through 2023-24, which was adopted by the Board of Supervisors on April 16, 2019, and updated on May 13, 2020.

The Controller's Nine-Month Budget Status Report, published annually in early May, reports financial activity from July through March and includes the projected year-end status of the City's General Fund and key special revenue and enterprise funds. A comprehensive review of revenue and spending to date and discussions with financial officers at major city departments drive the report's year-end projections.

Taken as a whole, these reports are used by the Mayor's Office to prepare a balanced budget to propose to the Board of Supervisors each year and to plan for long-term financial needs. The reports provide information on the financial resources available to fund the City's programs and projections of future costs.

Capital and Information Technology Projections

As noted above, the City also engages in long-term planning for the City's infrastructure and information technology (IT) needs. Managed by the City Administrator, the City has completed comprehensive assessments of the City's near- and long-term capital and IT needs through the creation of the Ten-Year Capital Plan and the Information and Communications Technology (ICT) Plan, each of which is issued biennially in odd calendar years in conjunction with the City's Five-Year Financial Plan.

The Capital Plan is prepared under the guidance of the Capital Planning Committee (CPC), while the Committee on Information Technology (COIT) oversees the ICT Plan. Both committees work to identify, assess, and prioritize needs for the City as they relate to capital and IT investments. They also present departments with the opportunity to share information about the impact to operating costs that projects generate.

Funding for capital and technology is appropriated through the City's budget process. While the creation of the Capital and ICT Plans does not change their basic funding mechanisms, the priorities in the capital and IT budgets do reflect the policies and objectives identified in each respective plan.

Further information about capital and IT planning and expenditures can be found in the Capital Planning and Information Technology sections of this book.

Financial Policies and Enhanced Reserves

The City's budget is further guided by financial policies that plan for unforeseen financial circumstances that cannot be factored into revenue and expenditure projections. Proposition A charges the Controller's Office with proposing to the Mayor and Board of Supervisors financial policies addressing reserves, use of volatile revenues, debt, and financial measures in the case of disaster recovery, and requires the City to adopt budgets consistent with these policies once approved.

In May 2010, legislation was adopted to codify the City's practice of maintaining an annual General Reserve for fiscal pressures not anticipated in the budget and to help the City mitigate the impact of multi-year downturns. This included augmentation of the existing Rainy Day Reserve and the creation of a new Budget Stabilization Reserve funded by excess receipts from volatile revenue streams.

Finally, independent auditors who certify the City's annual financial statements and credit ratings from the national bond rating agencies provide additional external oversight of the City's financial matters.

Mission-driven budgeting, as described by the City Charter, requires department budget requests to include goals, programs, targeted clients, and strategic plans. The requested budget must tie program funding proposals directly to specific goals. In addition, legislation passed by the Board of Supervisors requires performance standards to increase accountability. The City and County of San Francisco operates under a budget that balances all operating expenditures with available revenue sources and prior-year fund balance.

Governmental financial information statements are reported using the modified accrual basis of accounting. Revenues are recognized when they are measurable and available, and are considered available when they are collectible within the current period or soon enough thereafter to pay liabilities of the current period. Expenditures are generally recorded when a liability is incurred as under accrual accounting. However, debt service expenditures and expenditures related to vacation, sick leave, and claims and judgments are recorded only when payment is due.

ANNUAL BUDGET PROCESS

The City adopts annual budgets for all government funds on a substantially modified accrual basis of accounting, except for capital project funds and certain debt service funds that generally adopt project-length budgets.

The budget of the City is a detailed operating plan that identifies estimated costs and results in relation to estimated revenues.

The budget includes: the programs, projects, services, and activities to be provided during the fiscal year; the estimated resources (inflows) available for appropriation; and the estimated changes to appropriations. The budget represents a process through which policy decisions are deliberated, implemented, and controlled. The City Charter prohibits expending funds for which there is no legal appropriation.

Two-Year Budget Cycle

As described in the previous section, in November 2009, voters passed Proposition A, which amended the City Charter to require the City to transition to a two-year budget cycle for all departments by FY 2012-13. In FY 2010-11, the City adopted two-year budgets covering FY 2010-11 and FY 2011-12 for four early implementation departments: the Airport, Municipal Transportation Agency, Public Utilities Commission, and Port Commission. FY 2012-13 was the first year that all city departments submitted a two-year budget for FY 2012-13 and 2013-14. Also for the first time that year, the four early-implementation departments had a “fixed” two-year budget. This means that in the second year, these departments could only amend their budget if proposed revenues or expenditures were 5.0 percent above or below projections. All other departments retained a variable two-year budget and thus are open to changes and must be rebalanced as part of the next two-year budget. Moving to a fixed two-year budget for all departments would require the passage of legislation by the Board of Supervisors. The two-year budget is developed, approved, and implemented pursuant to the process described below.

Key Participants

- Citizens provide direction for and commentary on budget priorities throughout the annual budget

process. Input from citizens at community policy meetings, stakeholder working groups convened by the Mayor’s Office, public budget hearings, and communication with elected officials are all carefully considered in formulating the Mayor’s proposed budget.

- City departments prioritize needs and present balanced budgets for review and analysis by the Mayor’s Office of Public Policy and Finance.
- The multi-year budget projections described in the previous section as well as the Capital Planning Committee (CPC) and Committee on Information Technology (COIT) provide guidance to the Mayor’s Office on both long-term fiscal trends as well as citywide priorities for capital and IT investments.
- The Mayor, with the assistance of the Mayor’s Office of Public Policy and Finance, prepares and submits a balanced budget to the Board of Supervisors on an annual basis.
- The Board of Supervisors is the City’s legislative body and is responsible for amending and approving the Mayor’s proposed budget. The Board’s Budget and Legislative Analyst also participates in reviews of city spending and financial projections and makes recommendations to the Board on budget modifications.
- The Controller is the City’s Chief Financial Officer and is responsible for projecting available revenue to fund city operations and investments in both the near- and long-term. In addition, the City Services Auditor Division of the Controller’s Office is responsible for working with departments to develop, improve, and evaluate their performance standards.

Calendar and Process

The budget cycle typically begins in September and concludes in July, the annual budget process can be divided into three major stages (see calendar at the end of this section):

- Budget Preparation: budget development and submission to the Board of Supervisors
- Approval: budget review and enactment by the Board of Supervisors and budget signing by the Mayor.
- Implementation: department execution and budget adjustments.

Budget Preparation

Preliminary projections of Enterprise and General Fund revenues for the next fiscal year by the Controller's Office and Mayor's Office staff begin in September. Around this time, many departments begin budget planning to allow adequate input from oversight commissions and the public. In December, budget instructions are issued by the Mayor's Office and the Controller's Office with detailed guidance on the preparation of department budget requests. The instructions contain a financial outlook, policy goals, and guidelines as well as technical instructions.

Three Categories of budgets are prepared:

- General Fund department budgets: General Fund departments rely in whole or in part on discretionary revenue comprised primarily of local taxes such as property, sales, payroll, and other taxes. The Mayor introduces the proposed General Fund budget to the Board of Supervisors on June 1.
- Enterprise department budgets: Enterprise departments generate non-discretionary revenue primarily from charges for services that are used to support operations. The Mayor introduces the proposed Enterprise budgets to the Board of Supervisors on May 1.
- Capital and IT budgets: Capital and IT budget requests are submitted to the CPC and COIT for review. The recommendations for each committee are taken into account during the budget preparation process. The City's Ten-Year Capital Plan is brought before the Board of Supervisors and Mayor for approval concurrently with the General Fund and Enterprise department budgets.

Between December and early February, departments prepare their budget requests and submit them to the Controller by mid-February. The Controller consolidates and verifies all of the information that departments have submitted. The Controller submits departments' proposed budget requests to the Mayor's Office of Public Policy and Finance for review in early March.

From March through June, the Mayor and the Mayor's Office of Public Policy and Finance analyze each budget proposal, examining policy and service implications in order to meet citywide needs and reflect the Mayor's goals and priorities for the

upcoming year. Concurrently, the Controller's Office certifies all revenue estimates.

From February through May, the Mayor and Mayor's Office of Public Policy and Finance staff conduct a comprehensive outreach process to understand the budget priorities of San Francisco's communities and address these priorities in the budget. All San Franciscans also had the opportunity to note their budget priorities online through a new feedback website. All feedback was used to make decisions about the upcoming budget that reflect the needs and priorities of San Francisco community members.

Total budget requests must be brought into balance with estimated total revenues, which requires the Mayor's Office of Public Policy and Finance to prioritize funding requests that typically exceed projected available revenues. Before the Mayor's proposed budget is introduced to the Board of Supervisors, the Controller ensures that the finalized budget is balanced and accurate.

Approval

Upon receiving the Mayor's proposed budget, the Budget and Finance Committee of the Board of Supervisors holds public hearings during the months of May and June to review departmental requests and solicit public input. The Budget and Finance Committee makes recommendations to the full Board for budget approval along with their proposed changes. Since budget review lapses into the new fiscal year, the Interim Budget—usually the Mayor's proposed budget—is passed by the Board as a continuing resolution and serves as the operating budget until the budget is finalized in late July. The Mayor typically signs the budget ordinance into law by mid-August.

The Budget and Finance Committee works closely with the Board of Supervisor's Budget and Legislative Analyst (BLA), which develops recommendations on departmental budgets. Informed by departmental discussions that center on justifications for proposed expenses and comparison with prior year spending, the BLA forwards a report with recommended reductions. The Budget and Finance Committee reviews the Budget Analyst's recommended expenditure reductions, along with department and public input, before making final budget recommendations to the full Board of Supervisors.

Because the budget must be balanced, expenditure reductions that are made to General Fund departments represent unallocated monies that the Board of Supervisors can apply to new public services or to offset proposed budget cuts. The Board of Supervisors generates a list of budget policy priorities that the Budget and Finance Committee uses to guide funding decisions on the unallocated pool of money. The Budget Committee then votes to approve the amended budget and forwards it to the full Board by June 30th.

As required by the City Charter, the Board of Supervisors must vote on the budget twice between July 15 and August 1. At the first reading, which occurs the first Tuesday after July 15, amendments may be proposed and, if passed by a simple majority, added to the budget. These amendments may be proposed by any member of the Board of Supervisors and can reflect further public input and/or Board policy priorities. At the second reading, the Board votes on the amended budget again, and, if passed, the budget is forwarded to the Mayor for final signature. If additional amendments are proposed during the second reading, the budget must go through another reading a week later. Final passage by the Board must occur before the August 1 deadline.

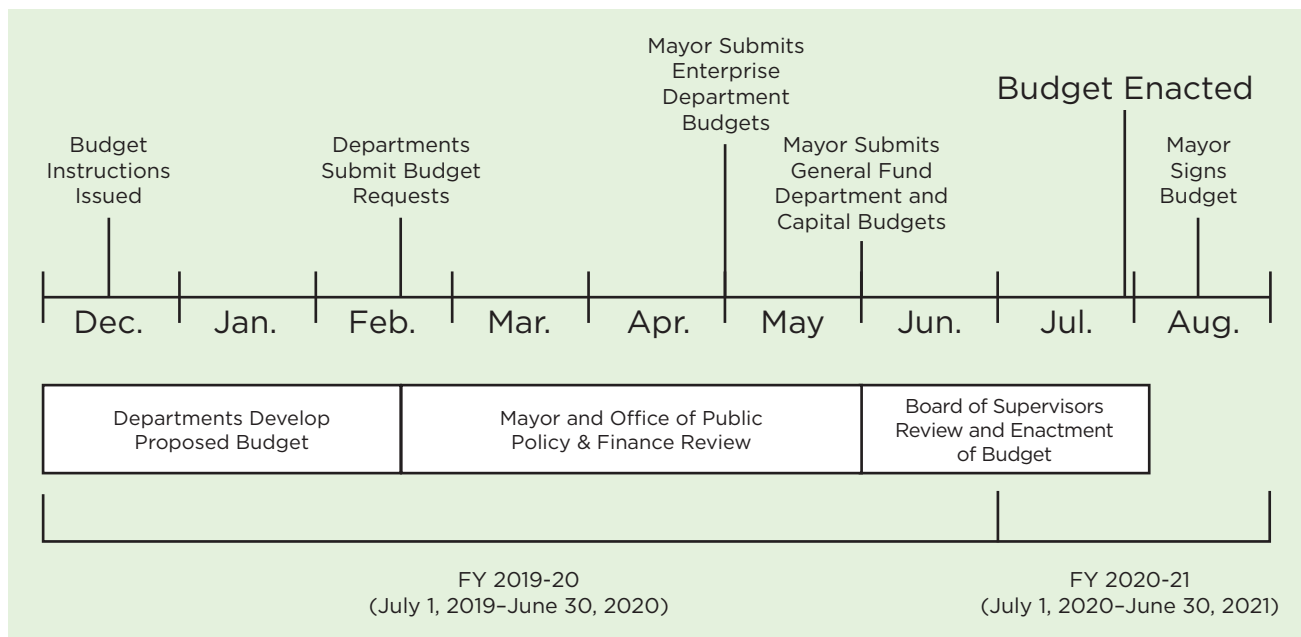
The Mayor has 10 days to approve the final budget, now called the Budget and Appropriation Ordinance. The Mayor may sign the budget as

approved by the Board, making it effective immediately, or may veto any portion, whereupon the budget returns to the Board of Supervisors. The Board has ten-days to override any or all of the Mayor's vetoes with a two-thirds majority vote. In this case, upon Board vote, the budget is immediately enacted, thus completing the budget process for the fiscal year. Should the Mayor opt not to sign the budget within the ten-day period, the budget is automatically enacted but without the Mayor's signature of approval. Once the Budget and Appropriation Ordinance is passed, it supersedes the Interim Budget.

Implementation

Responsibility for execution of the budget rests largely with departments. The Mayor's Office and the Controller's Office monitor department spending throughout the year and take measures to mitigate overspending or revenue shortfalls. Both offices, as well as the Board of Supervisors, also evaluate departments' achievement of performance measures on a periodic basis.

Budget adjustments during the fiscal year take place in two ways: through supplemental appropriation requests, and through grant appropriation legislation. Supplemental appropriation requests are made when a department finds that it has inadequate resources to support operations through the end of the year.

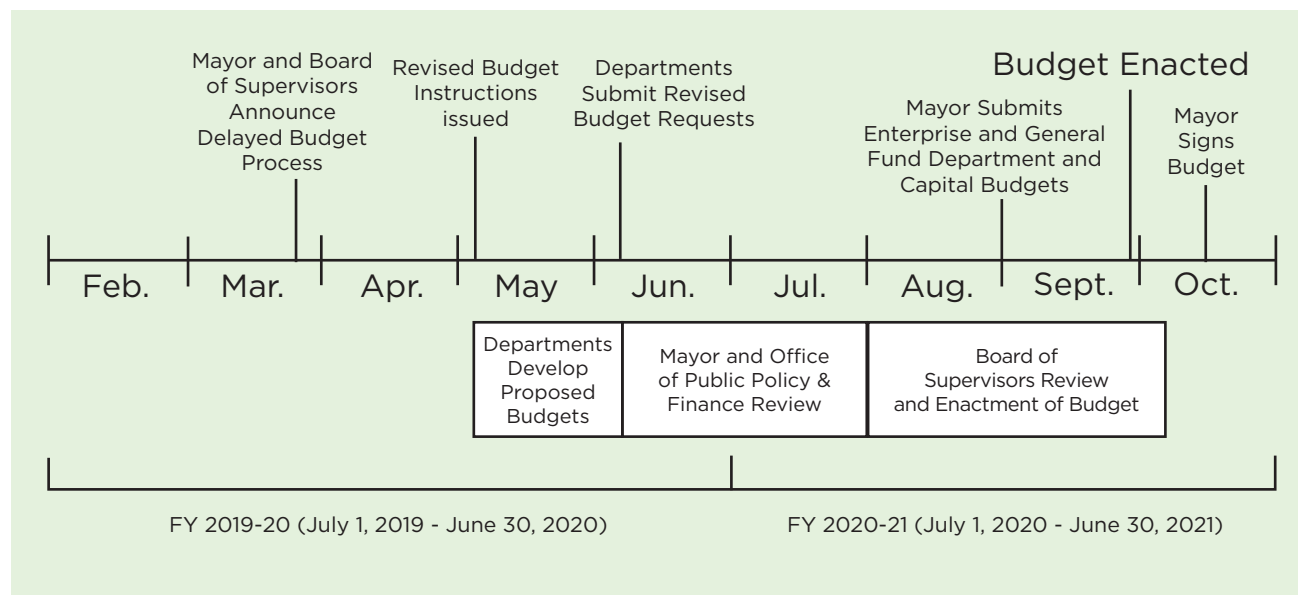


Grant appropriations occur when an outside entity awards funding to a department. Both supplemental and grant appropriation requests require approval by the Board of Supervisors before going to the Mayor for final signature.

FY 2020-21 and 2021-22 Revised Budget Timeline

To allow for the necessary City response to COVID-19 and to ensure the City had enough time to incorporate updated economic projections into its budget process, the Mayor and Board of Supervisors agreed to an updated schedule for FY 2020-21 and FY 2021-22 budget process.

The Mayor reissued Budget Instructions to departments in May and departments were instructed to submit new department proposals to aid the Mayor in developing the proposed balanced budget in June and July. The Mayor introduced a balanced interim budget at the Board of Supervisors on June 1, 2020 to support essential city spending from July through September while the budget process concludes. Under this new time frame, the Mayor must introduce a balanced budget by August 1, 2020. Following the Budget and Finance Committee Phase and the full Board phase, the budget will go to the Mayor for approval and signature by October 1, 2020.



An aerial photograph of a city street intersection. The central focus is a crosswalk with vibrant, multi-colored stripes in shades of red, orange, yellow, green, blue, and purple. A white rectangular box is superimposed over the center of the crosswalk, containing the title text. The surrounding street is paved in grey, and utility poles with a complex network of white wires crisscross the scene. A white car is visible on the left side of the crosswalk, and two dark blue cars are at the bottom. Pedestrians are scattered across the crosswalk and sidewalks. The overall scene is brightly lit, suggesting a sunny day.

BUDGET INFORMATION & SUMMARY TABLES

SECTION 4

04

GENERAL FUND REVENUE & EXPENDITURE TRENDS

OVERVIEW

Each year, the City prepares a budgetary forecast of General Fund supported operating expenditures and revenues, and projects either a surplus or shortfall between the two. In odd-numbered years, the Mayor's Office works with the Controller's Office and the Board of Supervisors' Budget and Legislative Analyst to forecast revenue (based on the most current economic data) and expenditures (assuming no change to existing policies and services levels) in order to prepare the City's Five Year Financial Plan. The most recent Five-Year Financial Plan update was released in January 2019 and updated in May 2020. The May update

projected cumulative shortfalls of \$753.9 million, \$735.4 million, \$1,016.4 million and \$1,088.5 million for FY 2020-21 through FY 2023-24, respectively.

The City is legally required to balance its budget each year. The Mayor's Proposed Two-Year Budget for FY 2020-21 and FY 2021-22 balances the two-year \$1,489.3 million shortfall with a combination of strategies. The proposed FY 2020-21 budget totals \$13.7 billion, a \$1,371.7 million, or 11.1 percent, increase over the FY 2019-20 budget. The proposed FY 2021-22 budget totals \$12.6 billion, a \$1,077.1 million, or 7.9 percent, decrease over the FY 2020-21 proposed budget.

REVENUE TRENDS

Total General Fund resources – which includes revenue, transfers, fund balance, and use of reserves – are projected to increase by \$53.5 million in FY 2020-21, or 0.9 percent above the FY 2019-20 original budget, and decrease by \$382.3 million, or 6.2 percent, in FY 2021-22. General Fund revenues make up 84 and 91 percent of total General Fund resources in FY 2020-21 and FY 2021-22, respectively.

General fund tax revenues have been profoundly affected by the pandemic, and the revenue outlook for the City will continue to be closely tied to the health emergency. The 7-day average of daily COVID-19 cases in the City exceeded 100 in mid-July, more than double the level at the end of June. On July 17th, the City was placed on the State's "watch list," which closed some businesses that had been allowed to open, such as malls, indoor restaurants, and bars. Until the health emergency abates, COVID-19 will continue to negatively affect revenues in the City.

Revenues are budgeted to decrease by \$447.8 million in FY 2020-21, 7.9 percent lower than the FY 2019-20 original budget; and increase by \$58.6 million in FY 2021-22, 1.1 percent higher than the FY 2020-21 proposed budget. In FY 2020-21, the largest declines in General Fund revenues are in

business, hotel, and transfer taxes, with decreases of \$219.2 million, \$262.9 million, and \$158.1 million respectively from FY 2019-20 budget, partially offset by significant one-time subventions from the state and federal government related to COVID-19 relief. In FY 2021-22, General Fund revenue increases slightly from FY 2020-21; as the economy begins to recover, local tax revenues are expected to grow, but the City loses one-time COVID-19 relief funds.

In addition to revenue, the proposed budget allocates \$370.9 million in General Fund year-end fund balance from prior years as a source, which is split \$361.2 million in FY 2020-21 and \$9.8 million in FY 2021-22. The budget also draws \$488.1 million from reserves in the two budget years, including allocations from the Rainy Day (\$171.8 million), Budget Stabilization (\$167.3 million), and Business Tax Stabilization Reserves (\$149.0 million). Furthermore, the proposed budget assumes \$629.6 million of transfers-in to the General Fund from other funds, of which approximately half is related to the assumption that a November 2020 ballot measure passes, which would enable the City to access monies from the Commercial Rent Tax (June 2018 Proposition C) and Homeless Gross Receipts Tax (November 2018 Proposition C) subject to refund due to litigation.

General Fund Revenues

Property Tax Revenue

The FY 2020-21 General Fund share of property tax revenue is budgeted at \$2,019.6 million, which is \$63.6 million (3.3 percent) more than the FY 2019-20 budget. The FY 2021-22 General Fund share of property tax revenue is budgeted at \$1,976.9 million, which is \$42.7 million (2.1 percent) lower than the proposed FY 2020-21 budget. The largest driver of these year-to-year variances is related to excess Educational Revenue Augmentation Fund (ERAF) assumptions. Excess ERAF is budgeted at \$187.0 million in FY 2020-21, which is \$2.0 million (1.1 percent) more than FY 2019-20 budget, and \$143.0 million in FY 2021-22, which is \$44 million (23.5 percent) less than the FY 2020-21 proposed budget.

Changes in property tax revenues lag other recessionary revenue losses due to statutory deadlines that key off the annual property lien date of January 1st. FY 2020-21 revenues are largely based on values as of the January 1, 2020 lien date. Locally assessed secured property roll growth as of that date is 7.7 percent over the FY 2019-20 lien date of January 1, 2019. While taxable values grew substantially between those dates, the FY 2020-21 budget also contains precautions for sharp increases in unpaid property taxes (especially unsecured business property) and assessment appeals from hotels, retail, entertainment, and multi-unit apartment properties.

The FY 2021-22 locally assessed secured property roll growth budget assumption is almost flat at 0.2 percent. Hotel, retail, and office assessed values are assumed reduced by \$8.5 billion, reflecting declines of 20 percent, 20 percent, and 7 percent, respectively. A 20 percent reduction in unsecured business property tax assessments is included in the projection, reflecting the possibility of business closures prior to the January 1, 2021 lien date.

Business Tax Revenue

FY 2020-21 business tax revenue is budgeted at \$831.4 million, which is \$219.0 million (20.9 percent) less than what was budgeted in FY 2019-20. FY 2021-22 business tax revenue is budgeted at \$1,030.9 million, which is an additional \$199.5 million (24.0 percent) higher than the proposed FY 2020-21 budget. Business tax revenue is comprised of payroll tax, business registration fee, administrative office tax, and gross receipts tax.

Revenues from business tax and registration fees follow economic conditions in the City, primarily employment and wage growth. The response to the COVID-19 emergency has significantly affected revenues in the City. The unemployment rate in the City rose to 12.6 percent in April and remains at 12.5 percent in June, the most recent data available. At the end of March, weekly initial unemployment claims peaked at about 27,000. Though weekly initial claims fell in the following weeks, since early May, initial claims have been around 5,000 weekly, more than five times higher than the average number of initial claims in the two months before the March 17 shelter-in-place order. Since March, thousands of businesses have closed, temporarily or permanently. While the duration and severity of the recession are influenced by a variety of factors and is difficult to forecast, the scenario of a lingering virus emergency and a prolonged and deep recession is viewed as credible.

Additionally, the increasing trend of working-from-home for business tax payers creates fiscal risk for the City. Approximately half of the workers in major tax-paying sectors such as Professional Services, Financial Services, and Information live outside of San Francisco. Extended periods of working-at-home during the emergency may affect how much of a business's payroll expense and gross receipts is apportionable to San Francisco. Some of the City's largest private employers have instructed their employees to telecommute whenever possible, as evidenced by BART ridership declining almost 90 percent from its pre-COVID-19 baseline ridership. Businesses owe payroll tax only on their employees physically working within the City. For certain categories of businesses, the gross receipts tax is also dependent on their San Francisco payroll. Thus, the sharp rise in telecommuting will result in reduced business taxes. Although some San Francisco residents who previously commuted out of the City are now telecommuting from within the City, many of these residents work for employers who do not have a nexus in the City, and thus are not subject to business taxes.

In the medium- to long-term, if this trend leads to these employees relocating out of the San Francisco area, this could have a larger impact on the City's financial situation, but such a scenario is not considered for these projections.

Sales Tax Revenue

In FY 2020-21, local sales tax revenue is budgeted at \$183.7 million, which is \$20.4 million (10.0 percent) less than what was budgeted in FY 2019-20. FY 2021-22 local sales tax revenue is budgeted at \$185.3 million, which is \$1.6 million (0.9 percent) higher than the proposed FY 2020-21 budget. The decline in FY 2020-21 is due to anticipated losses in the sale of taxable goods at restaurants, hotels, and non-essential retail because of the COVID-19 pandemic. Many San Francisco businesses are closed or operating at significantly reduced capacity, and consumers are spending less in certain categories because of fewer opportunities and economic uncertainty. To support small businesses, the State allowed eligible businesses to defer sales and use tax payments over a period of 12 months. The expiration of the deferral program contributes to the small increase in FY 2021-22.

Transient Occupancy (Hotel) Tax Revenue

The FY 2020-21 General Fund share of hotel tax revenue is budgeted at \$126.2 million, which is \$262.9 million (67.6 percent) less than what was budgeted in FY 2019-20. FY 2021-22 revenue is budgeted at \$233.0 million, an increase of \$106.7 million (84.5 percent) from the proposed FY 2020-21 budget. The significant decline in FY 2020-21 is due to the far-reaching impact of the pandemic on San Francisco's travel and hospitality industries. San Francisco's hotels are, on average, in the higher-priced tiers and rely on business travelers and tourists who arrive by air. Because of the COVID-19 pandemic, air travel is perceived as highly risky, and higher tier hotels are expected to be the slowest class of hotels to recover in this economic climate. Large gatherings and conferences, which normally drive up rates through compression pricing, remain prohibited in the City. Many San Francisco hotels have been forced to close, and occupancy rates have reached an all-time low. The projected recovery of hotel tax revenue in FY 2021-22 is largely based on the assumption that visitors feel comfortable traveling again due to a public health breakthrough like a vaccine or mitigating therapeutic.

Access Line and Utility User Tax Revenues

Fiscal Year FY 2020-21 access line tax revenue is budgeted at \$48.9 million, which is equal to what was budgeted in FY 2019-20. FY 2021-22 revenue is budgeted at \$52.0 million, or \$3.1 million (6.3 percent) higher than the proposed FY 2020-21 budget.

Budgets reflect anticipated proposed inflationary increases to the access line tax rate as described in Business and Tax Regulations Code Section 784.

Fiscal Year FY 2020-21 utility user tax revenue is budgeted at \$81.1 million, which is \$17.6 million (17.9 percent) less than what was budgeted in FY 2019-20. FY 2021-22 revenue is budgeted at \$89.0 million, which is \$7.9 million (9.7 percent) higher than the proposed FY 2020-21 budget. The budget reflects lower commercial utility usage (primarily for gas and electric utilities), as businesses operate at lower levels of service and require their office workers to telecommute from home through part of FY 2020-21.

Parking Tax Revenues

Parking tax revenue is budgeted at \$59.4 million in FY 2020-21, which is \$23.7 million (28.5 percent) less than what was budgeted in FY 2019-20. FY 2021-22 revenue is budgeted at \$84.6 million, which is \$25.2 million (42.5 percent) higher than the proposed FY 2021-22 budget. Historically, parking tax revenues have correlated with business activity and employment, although ride-sharing has disrupted that pattern in recent years. With the COVID-19 pandemic, the City expects lower levels of business activity to depress parking tax revenues.

Real Property Transfer Tax Revenue

Real property transfer tax (RPTT) revenue is budgeted at \$138.0 million in FY 2020-21, representing a decrease of \$158.1 million (53.4 percent) below what was budgeted in FY 2019-20. In FY 2021-22, revenue is budgeted at \$253.4 million, an increase of \$115.4 million (83.6 percent) above the proposed FY 2020-21 budget. The budget assumes that market uncertainty will result in fewer transfers of commercial properties in FY 2020-21, but the City will return to its long-term average in the following fiscal year. Considering the highly volatile nature of this revenue source, the Controller's Office monitors collection rates throughout the fiscal year and provides regular updates to the Mayor and Board of Supervisors.

State and Federal Revenue

General Fund federal grants and subventions are budgeted at \$615.9 million in FY 2020-21, which is \$335.9 million (120.0 percent) more than what was budgeted in FY 2019-20. In FY 2021-22, federal grants and subventions are budgeted at \$293.6 million, which is \$322.4 million (52.3 percent) less than the proposed FY 2020-21 budget. The FY

2020-21 increase is driven by anticipated one-time Federal Emergency Management Agency (FEMA) reimbursements for COVID-19-related expenditures (\$236.4 million) and Federal Coronavirus Relief Fund (\$82.1 million).

General Fund state grants and subventions are budgeted at \$761.3 million in FY 2020-21, which is \$44.6 million (5.5 percent) less than what was budgeted in FY 2019-20. In FY 2021-22, General Fund state grants and subventions are budgeted at \$733.0 million, which is \$28.3 million (3.7 percent) less than the proposed FY 2020-21 budget. The decreases in both years are driven by lower sales tax-based subventions – public safety sales tax, health and welfare realignment, and AB109 – partially offset by the County General Fund’s share of one-time State realignment backfill (\$22.2 million) in FY 2020-21.

EXPENDITURE TRENDS

Personnel Expenses

The proposed budget includes an increase in total labor costs of \$135 million, or 2 percent, and an additional increase of \$92.6 million, or 2 percent, for all funds in FY 2020-21 and FY 2021-22, respectively. This total increase includes an increase in General Fund labor costs of \$15 million (1 percent) in FY 2020-21 and an additional increase of \$1.6 million (0.1 percent) in FY 2021-22. The minimal change in FY 2020-21 and FY 2021-22 is due to the assumption of a two-year delay of wage increases for all City employees, and some minor increases in benefit costs.

Non-Personnel Expenses

General Fund non-personnel expenses—including professional services, materials and supplies, aid assistance, grants, capital projects and equipment, debt service, and contributions to reserves—will

Charges for Services

General Fund charges for services are budgeted at \$235.6 million in FY 2020-21, which is \$3.2 million (1.4 percent) more than what was budgeted in FY 2019-20. General Fund charges for services are budgeted at \$223.8 million in FY 2021-22, which is \$11.6 million (4.9 percent) less than the proposed FY 2020-21 budget.

Operating Transfers In

Transfers in to the General Fund are budgeted to increase by \$283.6 million (173.5 percent) in FY 2020-21 compared to the FY 2019-19 original budget, then decrease by \$264.6 million (59.2 percent) in FY 2021-22. This pattern is largely due to the assumption that a proposed November 2020 ballot measure to modify business taxes passes, which would enable the City to access monies from the Commercial Rent Tax (June 2018 Proposition C) and Homeless Gross Receipts (November 2018 Proposition C).

increase by \$38.5 million (1 percent) to \$3.5 billion in FY 2020-21 and will decrease by \$386.9 million (11 percent) to \$3.2 billion in FY 2021-22. The decrease in FY 2021-22 is due to the change from one-time expenditures related to the COVID-19 response and the Business Tax measure.

Transfers Out

Transfers Out of the General Fund are budgeted at \$1,030.6 million and \$1,226.9 million in Fiscal Years 2020-21 and 2021-22, respectively, representing a decrease of \$281.5 million in FY 2020-21 from the previous year and an increase of \$196.3 million in FY 2021-22. Changes are due to reductions in mandatory baseline funded requirements, as well as reductions in other General transfers, such as the transfer to the Convention Facilities Fund.

SPENDING MANDATES AND DISCRETIONARY SOURCES

In Fiscal Years 2020-21 and 2021-22, the General Fund will represent 45.3 and 46.1 percent of the City’s total budget, respectively. General Fund discretionary spending capacity, however, is less than 30 percent of the City’s total budget due to voter-approved minimum spending requirements. San Francisco voters have passed ballot measures that require minimum spending levels for certain operations, including the Children’s Baseline, the Transitional Youth Baseline, the Public Library

Baseline, the Public Transportation Baseline, the City Services Auditor operations, the Municipal Symphony Baseline, the Homelessness and Supportive Housing Fund, Housing Trust Fund, Dignity Fund, Street Tree Maintenance Fund, required reserve deposits, and Police Department minimum staffing requirements. These requirements are discussed in detail in the Controller’s discussion of the Mayor’s Budget, also known as the Revenue Letter, published the second week of August 2020.

FUND STRUCTURE

The fund structure chart below maps out how the City's revenue and expenditures are organized within the budget. At its most basic, a budget is divided into revenues (sources) and expenses (uses). Budgets like San Francisco's (a consolidated city and county), contain a detailed organizational scheme to group, categorize, and identify revenues and expenses. The fund structure organizes both revenues and expenses into a system of layers, each offering a different level and type of detail. These layers can be queried in a number of different ways, depending on what type of information is sought. The tables displayed in the following pages summarize proposed revenues and expenditures by funding sources and uses at multiple levels,

by service area, and by full time equivalent (FTE) employee counts.

A **fund** is a high-level classification unit that is organized according to its purpose.

An **account** is a unique six digit code that identifies the general nature of a source or use, at its lowest level of detail. A value between 400000 and 499999 denotes a source, while a value between 500000 and 599999 denotes a use.

Accounts can be summarized at different levels. For the reports contained in this book, accounts are summarized at Level 5, into a 4 digit code. For example, accounts 501010 - Permanent Salaries and 501070 - Holiday Pay roll up to an Account Level 5 of 5010 - Salaries.

BUDGET SUMMARY TABLES

CONSOLIDATED SCHEDULE OF SOURCES AND USES

Sources of Funds	2020-2021			2021-2022		
	General Fund	Self Supporting	Total	General Fund	Self Supporting	Total
Prior Year Fund Balance	361,157,463	458,660,072	819,817,535	9,767,286	127,820,480	137,587,766
Prior Year Reserves	156,500,000	22,157,353	178,657,353	331,590,000	27,342,647	358,932,647
Regular Revenues	5,231,593,385	7,452,317,131	12,683,910,516	5,290,154,268	6,818,636,575	12,108,790,843
Transfers Into the General Fund	447,095,113	(447,095,113)	0	182,536,618	(182,536,618)	0
Sources of Funds Total	6,196,345,961	7,486,039,443	13,682,385,404	5,814,048,172	6,791,263,084	12,605,311,256

Uses of Funds	2020-2021			2021-2022		
	General Fund	Self Supporting	Total	General Fund	Self Supporting	Total
Gross Expenditures	5,453,016,701	8,047,607,870	13,500,624,571	5,102,057,684	8,071,055,550	13,173,113,234
Less Interdepartmental Recoveries	(573,220,274)	(551,295,273)	(1,124,515,547)	(590,967,292)	(581,129,302)	(1,172,096,594)
Capital Projects	37,075,874	389,953,536	427,029,410	33,864,988	226,535,475	260,400,463
Facilities Maintenance	1,886,087	61,551,441	63,437,528	2,303,442	61,737,521	64,040,963
Reserves	246,970,019	568,839,423	815,809,442	39,844,019	240,009,171	279,853,190
Transfers From the General Fund	1,030,617,554	(1,030,617,554)	0	1,226,945,331	(1,226,945,331)	0
Uses of Funds Total	6,196,345,961	7,486,039,443	13,682,385,404	5,814,048,172	6,791,263,084	12,605,311,256

CITY AND COUNTY OF SAN FRANCISCO MAJOR FUND BUDGETARY RECAP, FY 2020-21 (IN THOUSANDS OF DOLLARS)

Sources	General Fund	Special Revenue	Capital Projects	Debt Service	Enterprise	Internal Service	Other Agency/Trust	Total All Funds
Prior Year Fund Balance - 6/30/20 (est.)	361,157	101,575	250	-	356,293	479	63	819,818
Prior Year Reserves	156,500	13,657	8,500	-	-	-	-	178,657
Prior Year Sources Total	517,657	115,233	8,750	0	356,293	479	63	998,475
Property Taxes	2,019,600	242,500	-	437,359	-	-	-	2,699,459
Other Local Taxes	657,990	40,920	-	-	-	-	-	698,910
Business Taxes	831,400	971,910	-	-	-	-	-	1,803,310
Rents & Concessions	10,948	27,736	-	-	455,756	825	11,500	506,765
Fines and Forfeitures	2,338	12,407	-	15,823	94,982	-	-	125,549
Interest & Investment Income	23,490	4,448	1,977	-	34,559	-	269	64,743
Licenses, Permits & Franchises	23,175	10,168	-	-	18,450	-	-	51,793
Intergovernmental - State	761,295	237,928	-	800	122,709	-	-	1,122,731
Intergovernmental - Federal	615,938	204,626	-	-	538,084	-	-	1,358,648
Intergovernmental - Other	2,870	2,502	-	-	102,875	61	-	108,309
Charges for Services	257,295	110,667	-	-	3,321,225	450	311	3,689,948
Other Revenues	25,254	127,763	-	-	249,563	-	51,164	453,745
Other Financing Sources	-	-	-	-	-	-	-	0
Current Year Sources Total	5,231,593	1,993,575	1,977	453,982	4,938,203	1,336	63,243	12,683,911
Contribution Transfers In	-	365,998	-	-	664,620	-	-	1,030,618
Operating Transfer In	447,095	1,339	-	2,260	261,687	-	-	712,380
Transfers In Total	447,095	367,337	0	2,260	926,306	0	-	1,742,998
Available Sources Total	6,196,346	2,476,145	10,727	456,242	6,220,803	1,815	63,306	15,425,383
Uses								
Community Health	(1,150,901)	(243,010)	(7,000)	-	(1,321,550)	-	-	(2,722,461)
Culture & Recreation	(158,441)	(292,609)	(9,846)	-	-	-	(115)	(461,010)
General Administration and Finance	(353,959)	(258,466)	(1,050)	-	-	(1,815)	(59,626)	(674,917)
General City Responsibilities	(190,344)	(7,616)	-	(456,242)	-	-	-	(654,202)
Human Welfare & Neighborhood Development	(1,464,790)	(1,078,157)	-	-	-	-	-	(2,542,946)
Public Protection	(1,457,256)	(73,525)	-	-	(111,410)	-	-	(1,642,191)
Public Works, Transportation & Commerce	(182,039)	(191,282)	7,419	-	(4,144,428)	-	-	(4,510,330)
Current Year Uses Total	(4,957,728)	(2,144,665)	(10,477)	(456,242)	(5,577,388)	(1,815)	(59,741)	(13,208,057)
Contribution Transfers Out	(1,006,971)	(7,394)	-	-	(164,775)	-	-	(1,179,140)
Operating Transfer Out	(23,646)	(317,528)	(250)	-	(222,434)	-	-	(563,857)
Transfers Out Total	(1,030,618)	(324,922)	(250)	-	(387,208)	0	-	(1,742,998)
Proposed Uses Total	(5,988,346)	(2,469,587)	(10,727)	(456,242)	(5,964,597)	(1,815)	(59,741)	(14,951,055)
Fund Balance - 6/30/21 (est.)	208,000	6,558	(0)	-	256,206	-	3,564	474,328

CITY AND COUNTY OF SAN FRANCISCO MAJOR FUND BUDGETARY RECAP, FY 2021-22 (IN THOUSANDS OF DOLLARS)

Sources	General Fund	Special Revenue	Capital Projects	Debt Service	Enterprise	Internal Service	Other Agency/Trust	Total All Funds
Prior Year Fund Balance - 6/30/21 (est.)	9,767	41,026	-	2,305	84,427	-	63	137,588
Prior Year Reserves	331,590	27,343	-	-	-	-	-	358,933
Prior Year Sources Total	341,357	68,369	0	2,305	84,427	0	63	496,520
Property Taxes	1,976,900	242,414	-	437,359	-	-	-	2,656,673
Other Local Taxes	924,130	46,512	-	-	-	-	-	970,642
Business Taxes	1,030,900	531,690	-	-	-	-	-	1,562,590
Rents & Concessions	15,451	56,084	-	-	574,699	826	11,470	658,530
Fines and Forfeitures	3,088	11,236	-	16,102	114,595	-	-	145,020
Interest & Investment Income	16,530	4,344	-	-	30,638	-	269	51,780
Licenses, Permits & Franchises	23,688	10,172	-	-	19,413	-	-	53,272
Intergovernmental - State	733,024	129,722	-	800	120,849	-	-	984,394
Intergovernmental - Federal	293,577	183,271	-	-	49,792	-	-	526,641
Intergovernmental - Other	2,885	2,569	-	-	126,727	62	-	132,244
Charges for Services	245,657	119,321	-	-	3,657,480	483	311	4,023,252
Other Revenues	24,325	63,487	-	-	202,224	-	53,717	343,753
Other Financing Sources	-	-	-	-	-	-	-	0
Current Year Sources Total	5,290,154	1,400,820	0	454,261	4,896,418	1,371	65,766	12,108,791
Contribution Transfers In	-	405,965	-	-	820,980	-	-	1,226,945
Operating Transfer In	182,537	1,339	-	2,260	318,077	-	-	504,213
Transfers In Total	182,537	407,304	0	2,260	1,139,057	0	-	1,731,158
Available Sources Total	5,814,048	1,876,493	0	458,825	6,119,902	1,371	65,829	14,336,469
Uses	-	-	-	-	-	-	-	-
Community Health	(1,002,281)	(184,966)	-	-	(1,340,189)	-	-	(2,527,437)
Culture & Recreation	(168,053)	(281,395)	-	-	-	-	(115)	(449,563)
General Administration and Finance	(362,712)	(220,095)	-	-	-	(870)	(60,687)	(644,364)
General City Responsibilities	(182,290)	(9,119)	-	(458,825)	-	-	-	(650,234)
Human Welfare & Neighborhood Development	(1,265,100)	(850,947)	-	-	-	-	-	(2,116,047)
Public Protection	(1,440,470)	(68,579)	-	-	(112,716)	-	-	(1,621,765)
Public Works, Transportation & Commerce	(165,323)	(195,008)	-	-	(4,187,053)	-	-	(4,547,384)
Current Year Uses Total	(4,586,229)	(1,810,109)	0	(458,825)	(5,639,958)	(870)	(60,802)	(12,556,794)
Contribution Transfers Out	(1,201,912)	(8,891)	-	-	(219,042)	-	-	(1,429,845)
Operating Transfer Out	(25,033)	(42,728)	-	-	(233,552)	-	-	(301,313)
Transfers Out Total	(1,226,945)	(51,619)	0	-	(452,594)	0	-	(1,731,158)
Proposed Uses Total	(5,813,174)	(1,861,728)	0	(458,825)	(6,092,552)	(870)	(60,802)	(14,287,952)
Fund Balance - 6/30/22 (est.)	874	14,765	-	-	27,350	501	5,027	48,517

SOURCES AND USES OF FUNDS EXCLUDING FUND TRANSFERS

	2019-2020 Budget	2020-2021 Proposed	Change from 2019-2020	2021-2022 Proposed	Change from 2020-2021
Sources of Funds					
Local Taxes	4,962,227,710	5,201,679,207	239,451,497	5,189,905,082	(11,774,125)
Licenses & Fines	202,750,088	177,341,918	(25,408,170)	198,292,023	20,950,105
Use of Money or Property	842,318,698	571,508,719	(270,809,979)	710,310,210	138,801,491
Intergovernmental Revenue - Federal	483,595,240	1,358,647,957	875,052,717	526,640,690	(832,007,267)
Intergovernmental Revenue - State	1,108,567,291	1,122,731,443	14,164,152	984,394,229	(138,337,214)
Intergovernmental Revenue - Other	119,511,781	108,308,660	(11,203,121)	132,244,038	23,935,378
Charges for Services	3,702,008,094	3,689,948,069	(12,060,025)	4,023,251,658	333,303,589
Other Revenues	390,365,526	453,744,543	63,379,017	343,752,913	(109,991,630)
Use of / (Deposit to) Fund Balance	502,343,803	998,474,888	496,131,085	496,520,413	(501,954,475)
Sources of Funds Subtotals	12,313,688,231	13,682,385,404	1,368,697,173	12,605,311,256	(1,077,074,148)
Uses of Funds					
Salaries & Wages	3,835,197,575	3,873,317,376	38,119,801	3,881,458,871	8,141,495
Fringe Benefits	1,725,598,438	1,822,516,057	96,917,619	1,906,927,397	84,411,340
Overhead	(88,342,420)	(70,761,965)	17,580,455	(73,014,080)	(2,252,115)
Professional & Contractual Services	2,524,346,023	3,113,956,593	589,610,570	2,810,438,410	(303,518,183)
Aid Assistance / Grants	1,509,695,651	1,870,426,116	360,730,465	1,513,830,775	(356,595,341)
Materials & Supplies	360,913,347	372,065,614	11,152,267	372,016,301	(49,313)
Equipment	52,198,218	33,674,221	(18,523,997)	28,580,444	(5,093,777)
Debt Service	1,641,502,975	1,493,374,335	(148,128,640)	1,698,737,231	205,362,896
Services of Other Departments	987,810,615	992,056,224	4,245,609	1,034,137,885	42,081,661
Expenditure Recovery	(1,115,883,508)	(1,124,515,547)	(8,632,039)	(1,172,096,594)	(47,581,047)
Budgetary Reserves	421,218,458	815,809,442	394,590,984	279,853,190	(535,956,252)
Facilities Maintenance	66,499,462	63,437,528	(3,061,934)	64,040,963	603,435
Capital Renewal	119,891,683	21,652,923	(98,238,760)	23,380,150	1,727,227
Capital Projects	273,041,714	405,376,487	132,334,773	237,020,313	(168,356,174)
Uses of Funds Subtotals	12,313,688,231	13,682,385,404	1,368,697,173	12,605,311,256	(1,077,074,148)

USES BY SERVICE AREA AND DEPARTMENT

Service Area: COMMUNITY HEALTH

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Public Health	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)
COMMUNITY HEALTH Total	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)

Service Area: CULTURE & RECREATION

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Academy Of Sciences	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Arts Commission	28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494
Asian Art Museum	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)
Fine Arts Museum	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792
Law Library	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Public Library	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117
Recreation & Park Commsn	219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)
War Memorial	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216
CULTURE & RECREATION Total	487,776,168	468,510,600	(19,265,568)	463,455,277	(5,055,323)

Service Area: GENERAL ADMINISTRATION & FINANCE

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Assessor / Recorder	42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)
Board of Supervisors	18,235,268	18,524,621	289,353	18,764,809	240,188
City Attorney	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889
City Planning	55,665,484	60,599,482	4,933,998	60,238,591	(360,891)
Civil Service Commission	1,336,124	1,286,033	(50,091)	1,335,250	49,217
Controller	74,639,619	75,305,412	665,793	73,326,304	(1,979,108)
Elections	26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)
Ethics Commission	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919
Gen Svcs Agency-City Admin	526,530,214	468,889,276	(57,640,938)	513,424,102	44,534,826
Health Service System	12,087,904	12,102,328	14,424	12,396,531	294,203
Human Resources	111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059
Mayor	326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)
Retirement System	127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656
Treasurer/Tax Collector	41,674,064	42,854,933	1,180,869	43,073,548	218,615
GSA - Technology	140,490,276	131,336,225	(9,154,051)	131,543,388	207,163
GENERAL ADMINISTRATION & FINANCE Total	1,609,143,389	1,317,143,964	(291,999,425)	1,317,310,473	166,509

Service Area: GENERAL CITY RESPONSIBILITIES

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
General City / Unallocated	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)
GENERAL CITY RESPONSIBILITIES Total	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)

Service Area: HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Child Support Services	13,565,487	13,409,069	(156,418)	13,435,971	26,902
Children & Families Commsn	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)
Children; Youth & Families	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780
Environment	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)
Homelessness Services	367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)
Human Rights Commission	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)
Human Services Agency	1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)
Rent Arbitration Board	9,144,677	9,381,302	236,625	10,290,761	909,459
Status of Women	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999
HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT Total	1,863,651,745	2,637,288,405	773,636,660	2,209,405,327	(427,883,078)

USES BY SERVICE AREA AND DEPARTMENT

Service Area: PUBLIC PROTECTION

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Adult Probation	41,881,466	41,947,876	66,410	42,734,866	786,990
District Attorney	73,590,411	73,699,841	109,430	74,276,210	576,369
Emergency Management	96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)
Fire Department	424,133,020	412,600,634	(11,532,386)	413,272,458	671,824
Juvenile Probation	42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)
Police	692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242
Police Accountability	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)
Public Defender	41,273,445	41,537,449	264,004	40,701,505	(835,944)
Sheriff	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083
Superior Court	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
PUBLIC PROTECTION Total	1,720,288,016	1,697,576,229	(22,711,787)	1,680,221,996	(17,354,233)

Service Area: PUBLIC WORKS, TRANSPORTATION & COMMERCE

Department	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Airport Commission	1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)
Board Of Appeals - PAB	1,163,817	1,177,452	13,635	1,203,911	26,459
Building Inspection	96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)
Economic & Wrkfrc Dvlpmnt	86,874,531	91,875,941	5,001,410	91,000,042	(875,899)
GSA Public Works	386,726,519	353,484,346	(33,242,173)	353,854,009	369,663
Municipal Transprt Agency	1,283,050,927	1,546,030,662	262,979,735	1,387,520,158	(158,510,504)
Port	146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)
Public Utilities Commissn	1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100
PUBLIC WORKS, TRANSPORTATION & COMMERCE Total	4,632,230,818	5,107,823,982	475,593,164	4,951,490,754	(156,333,228)
Expenditure Subtotals	14,791,340,412	15,847,835,853	1,056,495,441	14,672,606,550	(1,175,229,303)
Less Interdepartmental Recoveries And Transfers	(2,477,652,181)	(2,165,450,449)	312,201,732	(2,067,295,294)	98,155,155
Net Uses	12,313,688,231	13,682,385,404	1,368,697,173	12,605,311,256	(1,077,074,148)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Service Area: COMMUNITY HEALTH

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Public Health	HAD Public Health Admin	157,930,398	181,721,155	23,790,757	189,549,076	7,827,921
	HBH Behavioral Health	446,435,136	537,163,455	90,728,319	511,761,613	(25,401,842)
	HGH Zuckerberg SF General	990,916,291	993,057,268	2,140,977	1,014,385,524	21,328,256
	HHH Health At Home	8,695,411	8,236,557	(458,854)	8,306,480	69,923
	HJH Jail Health	36,963,392	37,948,131	984,739	37,293,902	(654,229)
	HLH Laguna Honda Hospital	298,785,191	308,058,792	9,273,601	304,141,553	(3,917,239)
	HNS Health Network Services	263,582,557	293,574,488	29,991,931	274,766,238	(18,808,250)
	HPC Primary Care	101,258,852	114,849,167	13,590,315	118,409,100	3,559,933
	HPH Population Health Division	122,461,814	296,707,190	174,245,376	117,799,694	(178,907,496)
Public Health Total		2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)
COMMUNITY HEALTH Total		2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)

Service Area: CULTURE & RECREATION

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Academy Of Sciences		6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Academy Of Sciences Total		6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Arts Commission	ART Administration	6,850,215	6,983,956	133,741	6,969,418	(14,538)
	ART Civic Design	255,758	180,503	(75,255)	182,754	2,251
	ART Community Investments	19,053,404	12,256,231	(6,797,173)	13,292,314	1,036,083
	ART Municipal Galleries	752,944	748,295	(4,649)	753,750	5,455
	ART Public Art & Collections	1,625,577	3,104,841	1,479,264	3,235,897	131,056
	ART Street Artist Program	173,078	175,189	2,111	176,376	1,187
Arts Commission Total		28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494
Asian Art Museum		12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)
Asian Art Museum Total		12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)
Fine Arts Museum		19,568,018	18,470,103	(1,097,915)	19,185,895	715,792
Fine Arts Museum Total		19,568,018	18,470,103	(1,097,915)	19,185,895	715,792
Law Library		2,140,990	1,937,106	(203,884)	2,009,543	72,437
Law Library Total		2,140,990	1,937,106	(203,884)	2,009,543	72,437
Public Library		171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117
Public Library Total		171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117
Recreation & Park Commsn	REC Admin Services	(1,732,650)	(2,223,905)	(491,255)	(3,502,950)	(1,279,045)
	REC Capital Division	29,831,331	50,335,034	20,503,703	27,094,175	(23,240,859)
	REC Operations	187,286,619	179,717,600	(7,569,019)	190,315,910	10,598,310
	REC Zoo	4,184,800	4,000,000	(184,800)	4,000,000	0
Recreation & Park Commsn Total		219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)
War Memorial		27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216
War Memorial Total		27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216
CULTURE & RECREATION Total		487,776,168	468,510,600	(19,265,568)	463,455,277	(5,055,323)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Service Area: GENERAL ADMINISTRATION & FINANCE

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Assessor / Recorder	ASR Administration	6,620,834	6,188,665	(432,169)	6,194,044	5,379
	ASR Exemptions	512,848	512,638	(210)	479,496	(33,142)
	ASR Personal Property	4,278,556	3,984,696	(293,860)	4,017,944	33,248
	ASR Public Service	1,301,553	1,354,311	52,758	1,465,778	111,467
	ASR Real Property	24,865,661	22,881,486	(1,984,175)	18,043,565	(4,837,921)
	ASR Recorder	2,804,382	3,052,947	248,565	3,043,037	(9,910)
	ASR Transactions	1,717,533	1,271,848	(445,685)	1,245,197	(26,651)
Assessor / Recorder Total		42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)
Board of Supervisors	BOS Assessment Appeals Board	770,615	701,348	(69,267)	706,171	4,823
	BOS Budget & Legis Analysis	2,363,745	2,363,745	0	2,363,745	0
	BOS Clerk Of The Board	4,457,602	4,294,505	(163,097)	4,323,794	29,289
	BOS Local Agency Formation Comm	297,342	297,342	0	297,342	0
	BOS Sunshine Ord Task Force	156,832	172,373	15,541	179,335	6,962
	BOS Supervisors	9,866,725	10,314,653	447,928	10,510,287	195,634
	BOS Youth Commission	322,407	380,655	58,248	384,135	3,480
Board of Supervisors Total		18,235,268	18,524,621	289,353	18,764,809	240,188
City Attorney		91,435,217	94,250,523	2,815,306	95,645,412	1,394,889
City Attorney Total		91,435,217	94,250,523	2,815,306	95,645,412	1,394,889
City Planning	CPC Administration	19,375,177	20,744,001	1,368,824	21,114,251	370,250
	CPC Citywide Planning	12,152,956	14,646,986	2,494,030	12,271,379	(2,375,607)
	CPC Current Planning	13,550,851	13,557,304	6,453	13,612,188	54,884
	CPC Environmental Planning	7,580,076	8,669,014	1,088,938	10,238,739	1,569,725
	CPC Zoning Admin & Compliance	3,006,424	2,982,177	(24,247)	3,002,034	19,857
City Planning Total		55,665,484	60,599,482	4,933,998	60,238,591	(360,891)
Civil Service Commission		1,336,124	1,286,033	(50,091)	1,335,250	49,217
Civil Service Commission Total		1,336,124	1,286,033	(50,091)	1,335,250	49,217
Controller	CON Accounting	11,945,015	12,209,490	264,475	12,493,965	284,475
	CON Administration	1,499,117	1,393,676	(105,441)	1,240,245	(153,431)
	CON Budget & Analysis	2,223,760	2,357,704	133,944	2,423,143	65,439
	CON City Services Auditor	20,079,495	22,492,192	2,412,697	21,765,730	(726,462)
	CON Citywide Systems	34,553,528	32,398,427	(2,155,101)	30,853,592	(1,544,835)
	CON Economic Analysis	581,786	582,671	885	588,748	6,077
	CON Payroll	3,268,387	3,362,535	94,148	3,438,337	75,802
	CON Public Finance	488,531	508,717	20,186	522,544	13,827
Controller Total		74,639,619	75,305,412	665,793	73,326,304	(1,979,108)
Elections	REG Elections Services	26,588,861	24,308,570	(2,280,291)	23,182,135	(1,126,435)
	REG Elections-Commission	92,258	93,531	1,273	94,584	1,053
Elections Total		26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)
Ethics Commission		11,606,418	4,649,516	(6,956,902)	5,123,435	473,919
Ethics Commission Total		11,606,418	4,649,516	(6,956,902)	5,123,435	473,919
Gen Svcs Agency-City Admin	ADM Administration	16,478,428	19,183,865	2,705,437	22,380,054	3,196,189
	ADM Animal Care And Control	26,256,778	8,484,264	(17,772,514)	9,532,361	1,048,097
	ADM City Administrator Prog	94,558,879	90,495,679	(4,063,200)	90,857,187	361,508
	ADM Community Invest-Infrastr	300,961	1	(300,960)	1	0
	ADM Convention Facilities Mgmt	96,295,478	78,103,224	(18,192,254)	92,987,830	14,884,606
	ADM Entertainment Commission	1,085,653	1,206,978	121,325	1,264,788	57,810
	ADM Internal Services	280,373,430	260,386,808	(19,986,622)	285,276,061	24,889,253
	ADM Medical Examiner	11,180,607	11,028,457	(152,150)	11,125,820	97,363
Gen Svcs Agency-City Admin Total		526,530,214	468,889,276	(57,640,938)	513,424,102	44,534,826
Health Service System		12,087,904	12,102,328	14,424	12,396,531	294,203
Health Service System Total		12,087,904	12,102,328	14,424	12,396,531	294,203
Human Resources	HRD Administration	8,650,859	4,575,208	(4,075,651)	3,351,356	(1,223,852)
	HRD Employee Relations	4,658,598	4,816,840	158,242	7,051,056	2,234,216
	HRD Equal Emplmtn Opportunity	4,865,372	5,116,644	251,272	5,129,570	12,926
	HRD Recruit-Assess-Client Svc	11,459,376	11,817,355	357,979	10,792,815	(1,024,540)
	HRD Workers Compensation	79,234,074	78,874,317	(359,757)	81,240,544	2,366,227
	HRD Workforce Development	3,061,193	3,272,612	211,419	3,305,694	33,082

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Human Resources Total		111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059
Mayor	MYR Housing & Community Dev	317,206,973	186,172,599	(131,034,374)	142,834,416	(43,338,183)
	MYR Office Of The Mayor	9,576,233	9,308,515	(267,718)	9,102,383	(206,132)
Mayor Total		326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)
Retirement System	RET Administration	9,104,338	12,105,859	3,001,521	13,633,065	1,527,206
	RET Health Care Trust	94,356,386	2,117,865	(92,238,521)	2,250,365	132,500
	RET Investment	8,506,294	9,327,739	821,445	9,481,376	153,637
	RET Retirement Services	14,444,837	14,606,714	161,877	14,897,179	290,465
	RET SF Deferred Comp Program	1,535,782	1,584,656	48,874	1,603,504	18,848
Retirement System Total		127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656
Treasurer/Tax Collector	TTX Collection	23,342,611	24,431,968	1,089,357	25,618,016	1,186,048
	TTX Impact	0	3,627,899	3,627,899	2,371,952	(1,255,947)
	TTX Management	10,924,852	6,303,391	(4,621,461)	6,501,333	197,942
	TTX Treasury	7,406,601	8,491,675	1,085,074	8,582,247	90,572
Treasurer/Tax Collector Total		41,674,064	42,854,933	1,180,869	43,073,548	218,615
GSA - Technology	DT Administration	55,069,544	49,704,571	(5,364,973)	49,653,161	(51,410)
	DT Capital And Equipment	2,460,523	900,000	(1,560,523)	636,637	(263,363)
	DT Chief Technology Officer	2,030,530	(51,501)	(2,082,031)	(51,918)	(417)
	DT Communications	6,639,198	6,629,724	(9,474)	6,678,476	48,752
	DT Cybersecurity	6,100,036	8,095,995	1,995,959	8,228,997	133,002
	DT Enterprise Applications	4,843,047	6,947,964	2,104,917	6,975,050	27,086
	DT Infrastructure & Operations	35,482,156	29,587,612	(5,894,544)	27,746,988	(1,840,624)
	DT Innovation	866,653	1,000,501	133,848	1,004,225	3,724
	DT JUSTIS	2,971,911	2,849,907	(122,004)	2,879,926	30,019
	DT Public Safety	12,367,242	12,958,236	590,994	14,672,482	1,714,246
	DT Rate Model DataSF	1,306,446	1,346,852	40,406	1,346,852	0
	DT Support Services	10,352,990	11,366,364	1,013,374	11,772,512	406,148
GSA - Technology Total		140,490,276	131,336,225	(9,154,051)	131,543,388	207,163
GENERAL ADMINISTRATION & FINANCE Total		1,609,143,389	1,317,143,964	(291,999,425)	1,317,310,473	166,509

Service Area: GENERAL CITY RESPONSIBILITIES

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
General City / Unallocated		2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)
General City / Unallocated Total		2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)
GENERAL CITY RESPONSIBILITIES Total		2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)

Service Area: HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Child Support Services		13,565,487	13,409,069	(156,418)	13,435,971	26,902
Child Support Services Total		13,565,487	13,409,069	(156,418)	13,435,971	26,902
Children & Families Commsn		31,157,712	31,019,003	(138,709)	30,968,671	(50,332)
Children & Families Commsn Total		31,157,712	31,019,003	(138,709)	30,968,671	(50,332)
Children;Youth & Families		313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780
Children;Youth & Families Total		313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780
Environment		25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)
Environment Total		25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)
Homelessness Services	HOM ADMINISTRATION	9,224,114	11,748,097	2,523,983	11,283,519	(464,578)
	HOM PROGRAMS	358,466,704	838,317,563	479,850,859	551,083,601	(287,233,962)
Homelessness Services Total		367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)
Human Rights Commission		7,771,538	8,930,068	1,158,530	8,800,736	(129,332)
Human Rights Commission Total		7,771,538	8,930,068	1,158,530	8,800,736	(129,332)
Human Services Agency	HSA Admin Support (HSA)	129,513,561	131,838,003	2,324,442	138,610,975	6,772,972
	HSA Aging & Adult Svc (DAAS)	379,266,603	431,994,561	52,727,958	401,807,210	(30,187,351)
	HSA Early Care & Education	134,940,474	371,867,178	236,926,704	271,274,323	(100,592,855)
	HSA Human Services (DHS)	431,616,540	473,789,627	42,173,087	471,973,554	(1,816,073)
Human Services Agency Total		1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)
Rent Arbitration Board		9,144,677	9,381,302	236,625	10,290,761	909,459
Rent Arbitration Board Total		9,144,677	9,381,302	236,625	10,290,761	909,459
Status of Women		19,259,078	9,629,426	(9,629,652)	9,769,425	139,999
Status of Women Total		19,259,078	9,629,426	(9,629,652)	9,769,425	139,999
HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT Total		1,863,651,745	2,637,288,405	773,636,660	2,209,405,327	(427,883,078)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Service Area: PUBLIC PROTECTION

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Adult Probation		41,881,466	41,947,876	66,410	42,734,866	786,990
Adult Probation Total		41,881,466	41,947,876	66,410	42,734,866	786,990
District Attorney		73,590,411	73,699,841	109,430	74,276,210	576,369
District Attorney Total		73,590,411	73,699,841	109,430	74,276,210	576,369
Emergency Management	DEM Administration	27,611,976	40,188,324	12,576,348	25,454,060	(14,734,264)
	DEM Emergency Communications	39,259,979	38,017,600	(1,242,379)	37,923,323	(94,277)
	DEM Emergency Services	4,063,443	3,808,726	(254,717)	3,864,907	56,181
	DEM Homeland Security Grants	25,395,307	36,450,440	11,055,133	36,367,212	(83,228)
Emergency Management Total		96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)
Fire Department	FIR Administration	25,834,400	24,665,658	(1,168,742)	25,083,938	418,280
	FIR Airport	30,200,452	31,023,056	822,604	31,536,241	513,185
	FIR Capital Project & Grants	4,308,878	1,697,864	(2,611,014)	942,747	(755,117)
	FIR Fireboat	3,744,439	3,633,576	(110,863)	3,993,283	359,707
	FIR Investigation	2,586,208	2,549,173	(37,035)	2,567,654	18,481
	FIR Nert	477,846	329,646	(148,200)	331,317	1,671
	FIR Operations	304,383,719	300,257,678	(4,126,041)	301,453,574	1,195,896
	FIR Prevention	22,934,598	19,098,559	(3,836,039)	17,946,141	(1,152,418)
	FIR Support Services	25,031,816	25,409,021	377,205	25,457,985	48,964
	FIR Training	4,630,664	3,936,403	(694,261)	3,959,578	23,175
Fire Department Total		424,133,020	412,600,634	(11,532,386)	413,272,458	671,824
Juvenile Probation	JUV Children'S Baseline	2,136,852	2,596,845	459,993	1,906,797	(690,048)
	JUV General	11,930,908	10,360,510	(1,570,398)	9,616,017	(744,493)
	JUV Juvenile Hall	17,592,031	16,651,112	(940,919)	16,218,604	(432,508)
	JUV Probation Services	11,180,995	12,573,580	1,392,585	12,897,846	324,266
Juvenile Probation Total		42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)
Police	POL - Airport	78,072,176	80,386,750	2,314,574	81,180,136	793,386
	POL - FOB - Field Operations	437,305,664	428,924,594	(8,381,070)	435,045,971	6,121,377
	POL - SOB - Special Operations	44,071,154	44,884,769	813,615	45,508,529	623,760
	POL Admin	132,873,322	119,998,018	(12,875,304)	114,039,737	(5,958,281)
Police Total		692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242
Police Accountability		11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)
Police Accountability Total		11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)
Public Defender		41,273,445	41,537,449	264,004	40,701,505	(835,944)
Public Defender Total		41,273,445	41,537,449	264,004	40,701,505	(835,944)
Sheriff		260,818,489	246,058,221	(14,760,268)	246,306,304	248,083
Sheriff Total		260,818,489	246,058,221	(14,760,268)	246,306,304	248,083
Superior Court		35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
Superior Court Total		35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
PUBLIC PROTECTION Total		1,720,288,016	1,697,576,229	(22,711,787)	1,680,221,996	(17,354,233)

Service Area: PUBLIC WORKS, TRANSPORTATION & COMMERCE

Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Airport Commission	AIR Airport Director	9,807,838	9,979,460	171,622	10,318,581	339,121
	AIR Bureau Of Admin & Policy	35,926,906	38,042,007	2,115,101	40,151,112	2,109,105
	AIR Business & Finance	661,002,660	614,518,457	(46,484,203)	773,524,840	159,006,383
	AIR Capital Projects	33,110,000	75,996,373	42,886,373	56,096,100	(19,900,273)
	AIR Chief Operating Officer	43,522,598	47,615,290	4,092,692	50,523,873	2,908,583
	AIR Communications & Mrktng	21,226,400	20,742,052	(484,348)	25,323,945	4,581,893
	AIR Design & Construction	13,236,524	14,130,504	893,980	14,409,480	278,976
	AIR Facilities	206,287,710	208,021,090	1,733,380	214,803,586	6,782,496
	AIR Facilities; Maintenance	15,500,000	13,000,000	(2,500,000)	17,500,000	4,500,000
	AIR Fire Bureau	717,494	1,000,839	283,345	895,670	(105,169)
	AIR General	61,034,240	297,707,575	236,673,335	82,158,435	(215,549,140)
	AIR Operations & Security	94,132,694	105,286,584	11,153,890	121,995,286	16,708,702
	AIR Planning Division	8,280,844	7,409,253	(871,591)	14,569,957	7,160,704
	AIR Police Bureau	15,587,610	12,133,978	(3,453,632)	12,698,953	564,975
Airport Commission Total		1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)
Board Of Appeals - PAB		1,163,817	1,177,452	13,635	1,203,911	26,459
Board Of Appeals - PAB Total		1,163,817	1,177,452	13,635	1,203,911	26,459

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Building Inspection	DBI Administration	27,424,578	25,240,346	(2,184,232)	24,034,288	(1,206,058)
	DBI Inspection Services	50,549,158	45,987,901	(4,561,257)	45,934,667	(53,234)
	DBI Permit Services	18,527,807	19,374,382	846,575	19,359,539	(14,843)
Building Inspection Total		96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)
Economic & Wrkfrce Dvlpmnt	ECN Economic Development	35,125,691	22,005,818	(13,119,873)	20,456,773	(1,549,045)
	ECN Economic and Workforce Dev	92,422	0	(92,422)	0	0
	ECN Film Commission	1,452,390	1,452,390	0	1,452,390	0
	ECN Office of Small Business	3,129,487	2,770,352	(359,135)	2,743,870	(26,482)
	ECN Real Estate Development	16,761,248	17,363,716	602,468	17,361,392	(2,324)
	ECN Workforce Development	30,313,293	48,283,665	17,970,372	48,985,617	701,952
Economic & Wrkfrce Dvlpmnt Total		86,874,531	91,875,941	5,001,410	91,000,042	(875,899)
GSA Public Works	DPW Administration	(18,077,942)	(15,989,655)	2,088,287	(16,671,981)	(682,326)
	DPW Buildings	32,888,437	44,869,205	11,980,768	44,024,853	(844,352)
	DPW Infrastructure	166,161,094	110,213,169	(55,947,925)	128,101,238	17,888,069
	DPW Operations	205,754,930	214,391,627	8,636,697	198,399,899	(15,991,728)
GSA Public Works Total		386,726,519	353,484,346	(33,242,173)	353,854,009	369,663
Municipal Transprt Agency	MTAAW Agency-wide	141,801,017	275,235,831	133,434,814	163,066,733	(112,169,098)
	MTABD Board Of Directors	764,569	623,736	(140,833)	628,877	5,141
	MTACC CV-Capitl Progr & Constr	70,428,030	131,171,758	60,743,728	84,523,828	(46,647,930)
	MTACO Communications	7,274,098	6,129,018	(1,145,080)	6,161,307	32,289
	MTAED Executive Director	866,728	2,477,752	1,611,024	3,171,409	693,657
	MTAFA Fit Finance & Info Tech	118,047,809	133,890,666	15,842,857	136,649,295	2,758,629
	MTAGA Government Affairs	1,375,057	1,706,572	331,515	1,719,475	12,903
	MTAHR Human Resources	37,621,954	22,305,315	(15,316,639)	22,028,389	(276,926)
	MTAPA Policy & Administration	0	329,802	329,802	332,369	2,567
	MTASA Safety	4,416,859	7,195,305	2,778,446	7,229,691	34,386
	MTASM Street Management	176,087,512	222,705,868	46,618,356	196,478,882	(26,226,986)
	MTATS Transit Svc Division	690,444,012	706,561,675	16,117,663	726,360,548	19,798,873
	MTATZ Taxi & Accessible Svc	33,923,282	35,697,364	1,774,082	39,169,355	3,471,991
Municipal Transprt Agency Total		1,283,050,927	1,546,030,662	262,979,735	1,387,520,158	(158,510,504)
Port	PRT Engineering	6,497,813	6,011,637	(486,176)	6,068,244	56,607
	PRT Executive	6,611,029	7,758,267	1,147,238	7,820,789	62,522
	PRT Finance And Administration	26,745,098	29,252,350	2,507,252	30,349,325	1,096,975
	PRT Maintenance	41,015,218	19,074,050	(21,941,168)	19,173,857	99,807
	PRT Maritime	14,389,486	11,770,785	(2,618,701)	11,647,928	(122,857)
	PRT Planning & Environment	3,391,677	2,929,465	(462,212)	2,945,084	15,619
	PRT Port Commission (Portwide)	35,582,694	34,813,192	(769,502)	17,673,106	(17,140,086)
	PRT Real Estate & Development	12,614,806	13,333,001	718,195	14,484,146	1,151,145
Port Total		146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)
Public Utilities Commissn	HHP CleanPowerSF	212,909,309	226,493,735	13,584,426	226,471,096	(22,639)
Department	Division Description	2019-2020 Budget	2020-2021 Proposed	Change From 2019-2020	2021-2022 Proposed	Change From 2020-2021
Public Utilities Commissn	HHP Hetch Hetchy Water & Power	230,158,274	209,138,691	(21,019,583)	218,830,940	9,692,249
	PUB Public Utilities Bureaus	291,600	556,600	265,000	291,600	(265,000)
	WTR Water Enterprise	604,666,778	612,092,819	7,426,041	633,391,094	21,298,275
	WWE Wastewater Enterprise	363,666,181	385,844,898	22,178,717	404,467,113	18,622,215
Public Utilities Commissn Total		1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100
PUBLIC WORKS, TRANSPORTATION & COMMERCE Total		4,632,230,818	5,107,823,982	475,593,164	4,951,490,754	(156,333,228)
Expenditure Subtotals		14,791,340,412	15,847,835,853	1,056,495,441	14,672,606,550	(1,175,229,303)
Less Interdepartmental Recoveries And Transfers		(2,477,652,181)	(2,165,450,449)	312,201,732	(2,067,295,294)	98,155,155
Net Uses		12,313,688,231	13,682,385,404	1,368,697,173	12,605,311,256	(1,077,074,148)

AUTHORIZED POSITIONS, GRAND RECAP DETAIL

	Position Detail	2019-2020 Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Operating	Permanent	34,310.10	34,535.92	225.82	34,683.19	147.27
	Temporary	850.57	991.37	140.80	869.36	(122.01)
Non-Operating	Capital/Other	2,409.19	2,429.50	20.31	2,454.05	24.55
	Grant	324.16	326.32	2.16	324.90	(1.42)
Authorized Positions Total		37,894.02	38,283.11	389.09	38,331.50	48.39
Unfunded Positions	Attrition Savings	(3,320.43)	(3,620.84)	(300.41)	(3,623.91)	(3.07)
	Capital/Other	(2,789.19)	(2,809.50)	(20.31)	(2,834.05)	(24.55)
Unfunded Positions Total		(6,109.62)	(6,430.34)	(320.72)	(6,457.96)	(27.62)
Net Funded Positions		31,784.40	31,852.77	68.37	31,873.54	20.77

FUNDED POSITIONS, GRAND RECAP BY MAJOR SERVICE AREA AND DEPARTMENT TITLE

Service Area: A Public Protection

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
ADULT PROBATION	154.40	148.12	(6.28)	148.58	0.46
DISTRICT ATTORNEY	275.34	267.09	(8.25)	267.01	(0.08)
EMERGENCY MANAGEMENT	279.47	296.79	17.32	277.96	(18.83)
FIRE DEPARTMENT	1,676.77	1,641.24	(35.53)	1,637.24	(4.00)
JUVENILE PROBATION	212.68	189.63	(23.05)	187.59	(2.04)
POLICE	3,202.79	3,055.12	(147.67)	3,059.38	4.26
POLICE ACCOUNTABILTY	50.17	48.54	(1.63)	42.22	(6.32)
PUBLIC DEFENDER	189.08	185.34	(3.74)	180.69	(4.65)
SHERIFF	1,031.38	1,005.29	(26.09)	999.42	(5.87)
Service Area: A Total	7,072.08	6,837.16	(234.92)	6,800.09	(37.07)

Service Area: B Public Works, Transportation & Commerce

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
AIRPORT COMMISSION	1,591.93	1,614.80	22.87	1,653.46	38.66
BOARD OF APPEALS	5.00	5.02	0.02	5.02	0.00
BUILDING INSPECTION	269.08	269.20	0.12	269.20	0.00
ECONOMIC AND WORKFORCE DEVELOPMENT	105.66	105.69	0.03	105.04	(0.65)
GENERAL SERVICES AGENCY ? PUBLIC WORKS	1,070.99	1,066.87	(4.12)	1,059.24	(7.63)
MUNICIPAL TRANSPRTN AGENCY	5,477.28	5,519.75	42.47	5,569.64	49.89
PORT	246.15	232.21	(13.94)	232.21	0.00
PUBLIC UTILITIES COMMISSN	1,690.00	1,678.61	(11.39)	1,696.19	17.58
Service Area: B Total	10,456.09	10,492.15	36.06	10,590.00	97.85

Service Area: C Human Welfare & Neighborhood Development

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
CHILD SUPPORT SERVICES	76.73	66.22	(10.51)	69.70	3.48
CHILDREN AND FAMILIES COMMISSION	15.00	14.19	(0.81)	15.03	0.84
CHILDREN; YOUTH & THEIR FAMILIES	54.87	54.92	0.05	54.92	0.00
ENVIRONMENT	64.90	70.70	5.80	70.26	(0.44)
HOMELESSNESS AND SUPPORTIVE HOUSING	132.34	168.39	36.05	162.80	(5.59)
HUMAN RIGHTS COMMISSION	23.19	22.91	(0.28)	21.80	(1.11)
HUMAN SERVICES	2,141.36	2,161.72	20.36	2,163.36	1.64
RENT ARBITRATION BOARD	37.42	35.15	(2.27)	39.75	4.60
STATUS OF WOMEN	6.10	5.38	(0.72)	6.10	0.72
Service Area: C Total	2,551.91	2,599.58	47.67	2,603.72	4.14

Service Area: D Community Health

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
PUBLIC HEALTH	6,886.00	7,176.39	290.39	7,083.26	(93.13)
Service Area: D Total	6,886.00	7,176.39	290.39	7,083.26	(93.13)

Service Area: E Culture & Recreation

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
ACADEMY OF SCIENCES	12.00	11.04	(0.96)	11.04	0.00
ARTS COMMISSION	30.27	28.42	(1.85)	28.40	(0.02)

FUNDED POSITIONS, GRAND RECAP BY MAJOR SERVICE AREA AND DEPARTMENT TITLE

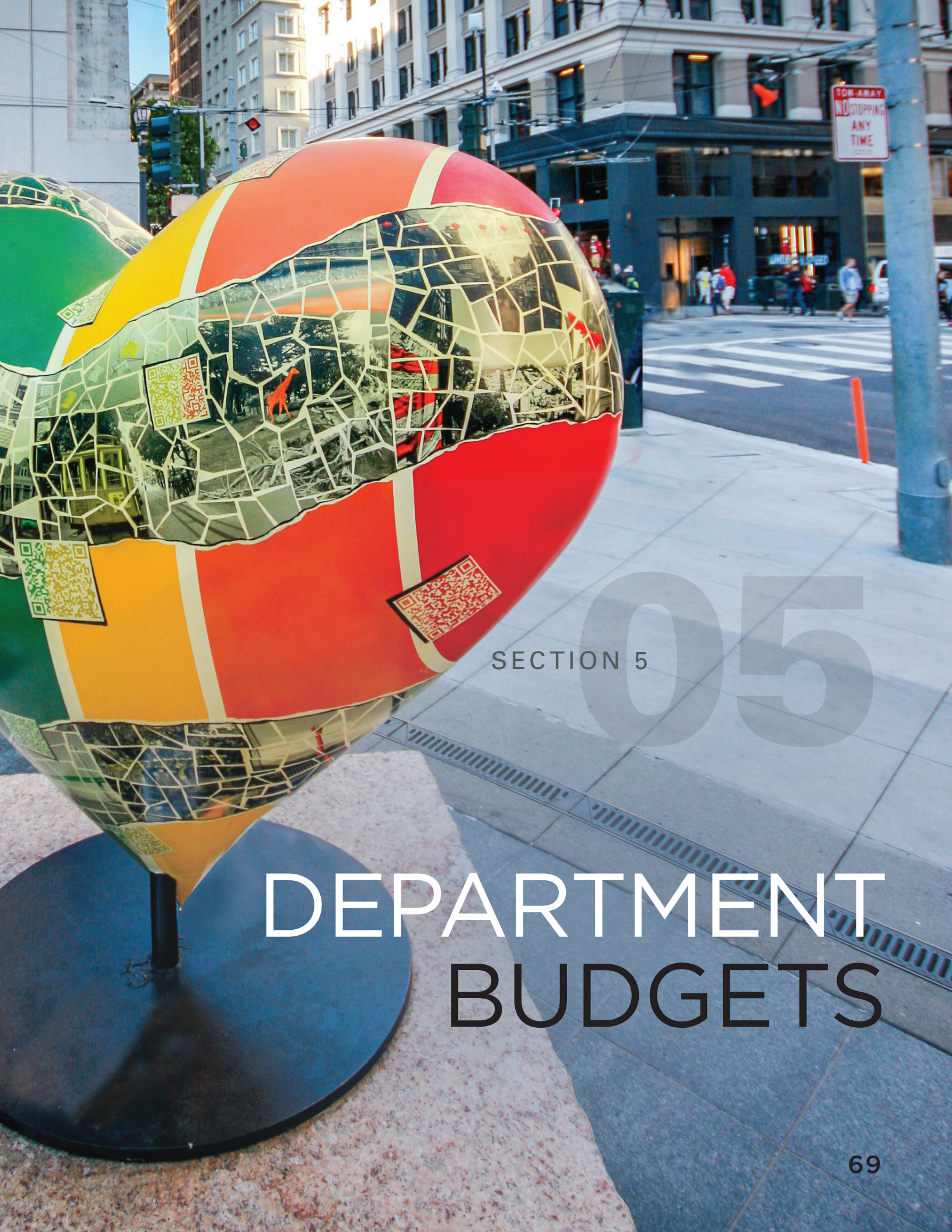
	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
ASIAN ART MUSEUM	57.51	53.29	(4.22)	53.29	0.00
FINE ARTS MUSEUM	109.22	104.60	(4.62)	104.60	0.00
LAW LIBRARY	3.00	2.30	(0.70)	2.30	0.00
PUBLIC LIBRARY	701.06	701.32	0.26	701.62	0.30
RECREATION AND PARK COMMISSION	939.65	914.50	(25.15)	958.10	43.60
WAR MEMORIAL	70.61	61.81	(8.80)	66.11	4.30
Service Area: E Total	1,923.32	1,877.28	(46.04)	1,925.46	48.18

Service Area: F General Administration & Finance

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
ASSESSOR / RECORDER	170.93	161.69	(9.24)	161.72	0.03
BOARD OF SUPERVISORS	84.51	85.45	0.94	85.42	(0.03)
CITY ATTORNEY	310.19	311.61	1.42	311.61	0.00
CITY PLANNING	221.67	217.29	(4.38)	216.90	(0.39)
CIVIL SERVICE COMMISSION	6.01	5.79	(0.22)	6.00	0.21
CONTROLLER	250.30	248.98	(1.32)	249.00	0.02
ELECTIONS	75.97	61.20	(14.77)	59.33	(1.87)
ETHICS COMMISSION	23.26	22.34	(0.92)	24.35	2.01
GENERAL SERVICES AGENCY-CITY ADMIN	917.06	917.24	0.18	913.19	(4.05)
HEALTH SERVICE SYSTEM	49.69	47.12	(2.57)	47.12	0.00
HUMAN RESOURCES	172.40	178.52	6.12	183.32	4.80
MAYOR	77.89	76.16	(1.73)	74.52	(1.64)
RETIREMENT SYSTEM	105.48	108.83	3.35	109.41	0.58
GENERAL SERVICES AGENCY-TECHNOLOGY	220.42	221.55	1.13	224.68	3.13
TREASURER/TAX COLLECTOR	208.45	206.44	(2.01)	204.44	(2.00)
Service Area: F Total	2,894.23	2,870.21	(24.02)	2,871.01	0.80

Service Area: G General City Responsibilities

	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
GENERAL CITY / UNALLOCATED	0.77	0.00	(0.77)	0.00	0.00
Service Area: G Total	0.77	0.00	(0.77)	0.00	0.00
Report Grand Total:	31,784.40	31,852.77	68.37	31,873.54	20.77



SECTION 5

05

DEPARTMENT BUDGETS

< *Photo: drserg/Shutterstock.com*

ACADEMY OF SCIENCES

MISSION

The Academy of Sciences is an aquarium, planetarium, rainforest, and natural history museum in the heart of San Francisco’s Golden Gate Park. It is a leading institution for biodiversity research and exploration, environmental education, and sustainability across the globe.

SERVICES

Although the Academy consists of divisions that run its operations, programs, and research departments, the only portion of the Academy that receives funding from the City and County of San Francisco through the annual budget is the Steinhart Aquarium.

THE STEINHART AQUARIUM is home to 40,000 live animals, representing more than 900 separate species from around the world. Established through a gift to the City, the Aquarium educates the public about aquatic species. The Aquarium has one of the most important fish collections in the world and the largest collection of Pacific invertebrates in the United States. Together, these two collections make the Academy a major center for ocean life. Its collections of reptiles, plants, and insects are also among the best in the world.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Total FTE	12	11	(1)	11	0

BUDGET ISSUES AND DETAILS

The Academy of Sciences' proposed budget of \$5.6 million for both Fiscal Year (FY) 2020-21 and FY 2021-22, represents a 15.0 percent decrease from FY 2019-20 of \$6.6 million. This decrease is primarily due to reduced capital and facilities maintenance funding.

In response to the latest guidelines from local and state public health authorities and to respect the health and safety of the community, the Academy of Sciences is temporarily closed to the public.

Exhibits

Academy exhibits and seasonal festivals bring science and nature to life for visitors of all ages. Exhibits often require years of planning, production, and execution. To more deeply connect guests with science concepts and ideas, our public engagement specialists orchestrate more than 30 interactive presentations and activities throughout the Academy every day. Dino Days took over the East Garden to celebrate the fascinating creatures that roamed Earth 75-65 million years ago. The Skin exhibit explored the shape-shifting and adaptable nature of skin. It featured specimens from Academy collections, immersive media, and multisensory, hands-on components that reveal the diversity of skin across organisms.

Capital Investment

During Fiscal Years 2020-21 and 2021-22, the Academy will benefit from investment in facilities maintenance, building projects, and stationary engineers intended to keep Steinhart Aquarium in excellent working order and ensure a safe environment for staff, visitors, and live animals. This investment in preventative maintenance will decrease future facilities maintenance costs and represents an investment of City resources.

Accessibility

The "Academy for All" initiative currently serves children and their families annually through free and low-cost programs including free admission days, free field trips, and special programs targeting youth traditionally underrepresented in science fields. The Academy is a proud participant in the Mayor's Museums for All initiative as well as Opportunities for All internship program. From toddlers to teenagers, we provide pathways for discovery, learning, and workforce development prioritizing youth from backgrounds historically underrepresented in STEM fields.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	12.00	11.04	(0.96)	11.04	
Non-Operating Positions (cap/other)					
Net Operating Positions	12.00	11.04	(0.96)	11.04	0.00
General Fund Support	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Sources Total	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Uses - Operating Expenditures					
Salaries	1,424,782	1,346,947	(77,835)	1,361,450	14,503
Mandatory Fringe Benefits	586,256	577,885	(8,371)	599,064	21,179
Non-Personnel Services	1,699,468	1,499,468	(200,000)	1,499,468	
Capital Outlay	925,000	603,398	(321,602)	318,568	(284,830)
Facilities Maintenance	288,950		(288,950)		
Services Of Other Depts	1,652,228	1,560,025	(92,203)	1,786,094	226,069
Uses Total	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Uses - Division Description					
SCI Academy Of Sciences	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)
Uses by Division Total	6,576,684	5,587,723	(988,961)	5,564,644	(23,079)

ADULT PROBATION

MISSION

The San Francisco Adult Probation Department (ADP) is an integral partner in the City’s criminal justice system and contributes to public safety through its court services, evidence-based supervision, and treatment referral functions. ADP supervises approximately 6,500 adult clients who are on court-ordered formal probation supervision, post release community supervision, mandatory supervision and diversion programs.

SERVICES

The Adult Probation Department provides services through the following divisions:

INVESTIGATIONS AND COURT SERVICES prepares presentence investigations and supplemental reports for the Superior Court when individuals are charged with felony offenses or have violated the conditions of their probation, resulting in a new charge or technical violations. The reports include an evidence-based risk and needs assessment to aid the courts in sentencing decisions that are risk-based. Court Unit staff represent ADP at court hearings.

COMMUNITY SUPERVISION SERVICES provides supervision services, wraparound care, and referrals to treatment services to promote clients’ success, and ensure compliance with the terms and conditions of their probation.

SPECIALIZED SERVICES closely monitors clients who have committed domestic violence related offenses and clients aged 18 to 25 years, who are assigned to the Department’s Transitional Age Youth Units. Staff support both the Young Adult Court and the Interrupt, Predict and Organize (IPO) Program.

INTENSIVE SUPERVISION SERVICES provides intensive supervision of clients released from state prison who are on post release community supervision, clients sentenced to mandatory supervision, and clients convicted of sex offenses. The Pre-Release Team coordinates the releases of individuals from county jail and state prison to community supervision by ADP.

TRAINING AND SPECIAL PROGRAMS oversees compliance with Proposition 63, ensuring that clients with a legal designation as a “prohibited person” do not own or possess firearms or ammunition. Staff also ensure that all mandatory training standards are met for both sworn and non-sworn staff.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	41,881,466	41,947,876	66,410	42,734,866	786,990
Total FTE	154	148	(6)	149	1

Services (continued)

REENTRY oversees the operation of ADP's Community Assessment and Services Center (CASC), a one-stop multi-service reentry center that specializes in working with individuals aged 18 and older who are justice-involved. Through the coordination of a seamless continuum of care and support, the Department aims to increase successful outcomes and reduce recidivism.

ADMINISTRATIVE SERVICES provides victim restitution services, policy and applied research, fiscal management, personnel and payroll services, grants and contract administration, operational and performance analysis, capital improvements, and management information services.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$41.9 million for the Adult Probation Department is largely unchanged from the FY 2019-20. This slight decrease is largely due to maintaining vacant positions and grant reductions.

The FY 2021-22 proposed budget of \$42.7 million is \$0.8 million, or 1.9 percent, higher than the FY 2020-21 proposed budget of \$41.9 million. This increase is due to expenditures related to new grant funding.

Supervision of High Risk and High Need Individuals

The majority of the ADP clients have a moderate to high risk of re-offense and moderate to high needs for therapeutic services. Clients require intensive supervision and services in the community.

ADP supports the success of its clients using evidence-based community supervision services and high-quality, trauma-informed, culturally competent reentry services that address critical destabilizers such as substance use, homelessness, unemployment, and mental health. ADP continues to implement evidence-based supervision strategies that are effective in reducing recidivism and improving client outcomes. The department's enhanced service delivery model provided through our Community Assessment and Services Center (CASC) and other community-based partnerships supports the City's public safety efforts by investing in reentry and rehabilitative services.

Key Partnerships and Comprehensive Reentry Services

ADP continues to offer comprehensive services and partner in efforts that address racial and ethnic disparities and a safe reduction of the jail population. ADP is a proud partner in the Law Enforcement Assisted Diversion (LEAD) Program. LEAD is a community-based alternative to jail

that is designed to provide case management and supportive services to address client needs and reduce criminal behavior. APD's CASC location serves as the main office for LEAD.

ADP also partners with the Department of Public Health (DPH) and community-based organizations in the Safety and Justice Challenges (SJC). SJC is an initiative funded by the MacArthur Foundation specifically designed to address racial and ethnic disparities and to safely reduce the jail population.

Additionally, ADP is partnering with DPH, UCSF Citywide, and the Felton Institute on the Supporting Treatment & Reducing Recidivism (STARR) program, which is designed to meet critical community care needs in San Francisco. STARR will provide residential treatment beds, outpatient case management, and wraparound support services for adults with co-occurring substance use disorder and mental health (SUD/MH) needs who have had contact with the criminal justice system. STARR will centralize intake, assessment, and triage at the CASC, enabling individuals who are diverted or discharged from jail to immediately access SUD/MH treatment options, with multiple levels of engagement. APD will support the STARR program with extended CASC hours into the evenings, filling a critical gap in services.

CASC is a centralized hub for comprehensive reentry services. At the CASC, individuals receive essential support services including meals, housing services, clinical and reentry case management, medication management and distribution, peer coaching, cognitive behavioral interventions, substance dependency and recovery services, education and employment services, barrier removal, and benefits enrollment assistance.

ADP's enhanced service delivery model provided through the CASC and community-based

partnerships continues to support the City's efforts toward public safety by investing in reentry and rehabilitative services.

Racial Equity and Quality Assurance

The Department continues to refine efforts to collect, analyze, and report meaningful data designed to examine racial and ethnic disparities in community supervision and to improve the

effectiveness of its supervision strategies and reentry services. ADP is implementing a new case management system. The system will automate operations in accordance with evidence-based practices and capture both descriptive and inferential statistical analyses that are necessary for informing policy decisions, program planning, utilization of resources, and research and evaluation initiatives.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	155.40	148.12	(7.28)	148.58	0.46
Non-Operating Positions (cap/other)	(1.00)		1.00		
Net Operating Positions	154.40	148.12	(6.28)	148.58	0.46

Sources

InterGovernmental Rev-Federal	358,848	1,077,254	718,406	2,003,410	926,156
Intergovernmental Rev-State	17,224,112	15,936,153	(1,287,959)	14,232,729	(1,703,424)
Charges for Services	2,500	2,500		2,500	
Other Revenues	368,225		(368,225)		
General Fund Support	23,927,781	24,931,969	1,004,188	26,496,227	1,564,258
Sources Total	41,881,466	41,947,876	66,410	42,734,866	786,990

Uses - Operating Expenditures

Salaries	16,844,111	16,204,358	(639,753)	16,254,953	50,595
Mandatory Fringe Benefits	7,655,992	8,717,504	1,061,512	8,842,933	125,429
Non-Personnel Services	8,954,083	8,106,067	(848,016)	8,242,493	136,426
City Grant Program	3,765,358	4,730,309	964,951	5,815,858	1,085,549
Capital Outlay	53,700		(53,700)		
Materials & Supplies	478,724	438,579	(40,145)	322,541	(116,038)
Services Of Other Depts	4,129,498	3,751,059	(378,439)	3,256,088	(494,971)
Uses Total	41,881,466	41,947,876	66,410	42,734,866	786,990

Uses - Division Description

ADP Adult Probation	41,881,466	41,947,876	66,410	42,734,866	786,990
Uses by Division Total	41,881,466	41,947,876	66,410	42,734,866	786,990

AIRPORT

MISSION

The San Francisco International Airport (SFO or the Airport) strives to be an exceptional airport in service to its communities. SFO is the Bay Area’s largest airport by passenger volume.

SERVICES

The Airport provides services through the following divisions:

STRATEGY AND SOCIAL IMPACT creates and enhances partnerships within the City and with the Airport’s neighbors; recruits and maintains a competent workforce; oversees internship programs for workforce development; and promotes diversity, equity and inclusion initiatives.

COMMERCIAL develops and manages the Airport’s concessions program, public parking program and on-airport hotel, all of which generate non-airline revenue for the Airport, and provides the proper environment for existing and new businesses.

FINANCE ensures that airport property and facilities achieve cost-efficiency; develops and implements innovative fiscal policies and solutions; manages the Airport’s financial performance; and oversees medical services at the Airport.

PLANNING, DESIGN, AND CONSTRUCTION plans and implements capital improvement projects and programs. The Planning team prepares long-range facility development studies and analyzes projects to support the development of the Airport’s capital improvement program. The Design and Construction teams oversee new construction projects, as well as improvements to buildings, utilities, and other airport systems.

FACILITIES MAINTENANCE keeps the airport facilities clean, safe, and running efficiently.

INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS is a telecom, network, internet and hosting service provider to all entities operating at the Airport, including airlines, concession tenants and government agencies. It is also a corporate technology provider to the Airport Commission.

EXTERNAL AFFAIRS provides timely and accurate information regarding the Airport to the public, media, airlines, and neighboring communities; markets opportunities for new or expanded airline services; and develops SFO’s federal and state policy agenda.

MUSEUMS provide a broad range of attractions for the traveling public and display exhibitions that reflect the cultural diversity of San Francisco.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)
Total FTE	1,592	1,615	23	1,653	38

Services (continued)

OPERATIONS AND SECURITY manages the airfield, public transportation, terminals, airport security program, and emergency procedures to provide the public with a safe, secure, efficient, and customer-friendly airport.

ENVIRONMENTAL SUSTAINABILITY develops environmental sustainability plans and coordinates sustainability efforts throughout the Airport.

BUDGET ISSUES AND DETAILS

The FY 2020-21 proposed budget of \$1,465.6 million for the Airport is \$246.2 million, or 20.2 percent, higher than the FY 2019-20 approved budget of \$1,219.4 million. This increase is largely due to revenue from federal relief funds and capital expenditures.

The FY 2021-22 proposed budget of \$1,435.0 million is \$30.6 million, or 2.1 percent, lower than the FY 2020-21 proposed budget. This is largely driven by one-time federal funding in FY 2020-21 for COVID-19 response that does not continue in FY 2021-22.

Enhancing Health, Safety, and Security

Passengers, employees, airlines, and tenants depend on Airport systems and processes to provide a safe and secure travel environment. The need to create and maintain a safe environment for passengers and employees at the Airport has been reinforced during the response to COVID-19. The Airport is committed to exceeding all aviation safety and security regulations, and is implementing measures to facilitate social distancing. Through the use of advanced technology, implementation of best practices, and industry expert assessments, the Airport continues to advance its safety and security profile.

Revolutionizing the Guest Experience

The Airport strives to revolutionize its guest experience by offering services and amenities that provide a seamless “door-to-door” passenger journey. The COVID-19 pandemic has only reinforced the Airport’s focus on its strategic goal of earning the highest satisfaction ratings from guests among peer airports, as measured by the Airport Council International’s “Airport Service Quality” (ASQ) survey and benchmarking program.

An enhanced guest experience benefits all travelers and supports SFO concessionaires – of which nearly 70 percent are locally-owned. Continued investment in hospitality has resulted in SFO being one of the nation’s top performing airports for retail, food, and beverage concessions. The Airport’s pop-up retail program facilitates small local business participation

by providing opportunities for short-term permits with minimal start-up costs and ready-to-move-in facilities.

Investing in Capital

This year’s budget continues to support the implementation of the Airport’s \$7.8 billion Capital Improvement Plan (CIP), of which \$5 billion has been financed to date. CIP highlights include the renovation of Harvey Milk Terminal 1, a new on-airport four-star Grand Hyatt hotel, a second long-term parking garage, an extension of the AirTrain System, airfield repairs, and sea wall improvements. In light of the impacts of COVID-19 on air travel demand, the Airport is reviewing the remainder of its CIP to determine which projects should proceed and which should be suspended.

Increasing Sustainability

The Airport strives to be a leader in sustainability by developing guidelines and implementing initiatives to achieve long-term goals, including Airport-wide zero-waste generation, carbon-neutrality for Airport Commission-controlled operations, a 15 percent reduction in water usage per passenger, and net-zero energy buildings, among others.

Social Responsibility and Community Sustainability

The Airport has a longstanding commitment to youth employment and maintain robust internship programs. SFO’s Summer High School Internship program focuses on airport operations and career pathways. The main goal of the program is to provide youth the opportunity to gain essential work skills, earn income, and assist the Airport in completing critical tasks. In the wake of COVID-19, interns will support the Airport’s continued response to COVID-19 by identifying ways to keep vulnerable airport passengers and employees safe amid the global pandemic. Interns will be hired through the Mayor’s Opportunities for All (OFA) program, an initiative aimed at connecting young people of all backgrounds to paid employment, job training, and mentorship opportunities.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	1,835.93	1,860.50	24.57	1,902.23	41.73
Non-Operating Positions (cap/other)	(244.00)	(245.70)	(1.70)	(248.77)	(3.07)
Net Operating Positions	1,591.93	1,614.80	22.87	1,653.46	38.66

Sources

Fines, Forfeiture, & Penalties	1,304,000	1,358,000	54,000	1,520,000	162,000
Interest & Investment Income	23,367,000	1,998,000	(21,369,000)	3,373,000	1,375,000
Rents & Concessions	368,108,533	259,366,000	(108,742,533)	333,477,000	74,111,000
InterGovernmental Rev-Federal	23,010,000	320,790,499	297,780,499	45,010,000	(275,780,499)
Intergovernmental Rev-State	3,001,000	6,001,000	3,000,000	6,001,000	
Charges for Services	791,264,000	861,410,000	70,146,000	1,106,093,000	244,683,000
Other Revenues	55,081,000	48,752,000	(6,329,000)	52,025,000	3,273,000
Expenditure Recovery	80,000	166,195	86,195	187,195	21,000
IntraFund Transfers In	132,986,000	440,482,686	307,496,686	324,970,892	(115,511,794)
Unappropriated Fund Balance	62,430,613	77,151,574	14,720,961		(77,151,574)
Transfer Adjustment-Source	(241,258,628)	(551,892,492)	(310,633,864)	(437,687,269)	114,205,223
General Fund Support					
Sources Total	1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)

Uses - Operating Expenditures

Salaries	174,037,536	178,176,818	4,139,282	181,434,244	3,257,426
Mandatory Fringe Benefits	95,472,795	93,082,076	(2,390,719)	110,563,257	17,481,181
Non-Personnel Services	157,180,973	177,173,940	19,992,967	218,122,392	40,948,452
Capital Outlay	35,100,438	79,308,482	44,208,044	61,083,272	(18,225,210)
Debt Service	584,377,291	531,312,000	(53,065,291)	675,397,718	144,085,718
Facilities Maintenance	15,500,000	13,000,000	(2,500,000)	17,500,000	4,500,000
Intrafund Transfers Out	132,986,000	440,482,686	307,496,686	324,970,892	(115,511,794)
Materials & Supplies	20,595,903	19,971,753	(624,150)	20,803,471	831,718
Operating Transfers Out	51,549,363	25,173,863	(26,375,500)	46,115,613	20,941,750
Overhead and Allocations	(6,694,474)	(5,914,351)	780,123	(5,791,197)	123,154
Services Of Other Depts	92,203,693	85,265,169	(6,938,524)	89,424,226	4,159,057
Unappropriated Rev-Designated	50,000	269,033,712	268,983,712	20,316,822	(248,716,890)
Transfer Adjustment - Uses	(132,986,000)	(440,482,686)	(307,496,686)	(324,970,892)	115,511,794
Uses Total	1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)

Uses - Division Description

AIR Airport Director	9,807,838	9,979,460	171,622	10,318,581	339,121
AIR Bureau Of Admin & Policy	35,926,906	38,042,007	2,115,101	40,151,112	2,109,105
AIR Business & Finance	661,002,660	614,518,457	(46,484,203)	773,524,840	159,006,383
AIR Capital Projects	33,110,000	75,996,373	42,886,373	56,096,100	(19,900,273)
AIR Chief Operating Officer	43,522,598	47,615,290	4,092,692	50,523,873	2,908,583
AIR Communications & Mrktng	21,226,400	20,742,052	(484,348)	25,323,945	4,581,893
AIR Design & Construction	13,236,524	14,130,504	893,980	14,409,480	278,976
AIR Facilities	206,287,710	208,021,090	1,733,380	214,803,586	6,782,496
AIR Facilities; Maintenance	15,500,000	13,000,000	(2,500,000)	17,500,000	4,500,000
AIR Fire Bureau	717,494	1,000,839	283,345	895,670	(105,169)
AIR General	61,034,240	297,707,575	236,673,335	82,158,435	(215,549,140)
AIR Operations & Security	94,132,694	105,286,584	11,153,890	121,995,286	16,708,702
AIR Planning Division	8,280,844	7,409,253	(871,591)	14,569,957	7,160,704
AIR Police Bureau	15,587,610	12,133,978	(3,453,632)	12,698,953	564,975
Uses by Division Total	1,219,373,518	1,465,583,462	246,209,944	1,434,969,818	(30,613,644)

ARTS COMMISSION

MISSION

The San Francisco Arts Commission (ART) champions the arts as essential to daily life by investing in a vibrant arts community, enlivening the urban environment, and shaping innovative cultural policy. The Department values the transformative power of art as critical to strengthening neighborhoods, building infrastructure, and fostering positive social change. Additionally, the Department strives to ensure a vibrant San Francisco where creativity, prosperity, and progress go hand in hand.

SERVICES

The Arts Commission provides services through the following program areas:

COMMUNITY INVESTMENT

COMMUNITY ARTS AND EDUCATION promotes community revitalization through the arts in economically disadvantaged and underserved areas via six community cultural centers and the Arts Education Program.

CULTURAL EQUITY GRANTS awards project-based grants to San Francisco arts organizations and individual artists to nurture the continued growth of a vibrant arts scene that celebrates the City’s diversity and its variety of cultural traditions.

STREET ARTISTS PROGRAM administers licenses to hundreds of local crafts people who sell handmade products in legal vending spaces, providing the City with a colorful marketplace year-round.

URBAN ENVIRONMENT

PUBLIC ART PROGRAM commissions new art for the City and is funded with two percent of the gross construction cost of city capital improvement projects, as mandated by the City’s Art Enrichment Ordinance.

CIVIC ART COLLECTION oversees the care and maintenance of 4,000 objects in all media that comprise the City’s \$90 million collection, which includes over 100 historic monuments.

CIVIC DESIGN REVIEW fulfills the Arts Commission’s original charter mandate to review the design of all structures placed on city property to ensure the quality of the built environment in San Francisco.

SAN FRANCISCO ART COMMISSION GALLERIES present year-round curated exhibitions that both reflect regional diversity and position the Bay Area within an international art landscape.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494
Total FTE	30	28	(2)	28	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$23.4 million for the Arts Commission is \$5.3 million, or 18.3 percent, lower than the FY 2019-20 budget of \$28.7 million. The decrease is primarily due to the projected reduction in hotel tax revenue which dedicates a portion of hotel tax growth to new and existing arts and culture programming. The FY 2021-22 proposed budget of \$24.6 million is \$1.2 million, or 5.0 percent, slightly higher than the FY 2020-21 proposed budget. The primary driver for this increase is due to the projected recovery for the hotel tax revenue loss.

Grant Funding

Proposition E provides funding for two existing programs, the Culture Centers and Cultural Equity Grants, as well as establishes a third new program, the Arts Impact Endowment. The latter is guided by a five-year Cultural Service Allocation Plan. The current Plan prioritizes arts education, grants to individual arts, and general operating support for arts and culture organizations.

All ART hotel tax revenue supports San Francisco artists and arts organizations representing historically underserved communities through grants, technical assistance and capacity building, economic development, arts education initiatives, and the community-based Cultural Centers. The Arts Commission recognizes that these funding opportunities were created through decades of community activism, arts advocacy, and neighborhood cultural engagement. The department will continue to strive toward providing equitable access to cultural resources and creating more sustainable impact across the arts ecosystem. In FY 2020-21, ART will provide a total of \$7.3 million to 161 artists and organizations.

Response and Recovery

ART is proud to have supported the Mayor's Arts & Artists Relief Fund, in partnership with Grants

for the Arts. The emergency relief program, the first of its kind in the country, supported artists and arts organizations that anchor the City's already vulnerable and vitally important cultural communities. This \$1.8 million fund, administered by the Center for Cultural Innovation (CCI), helped mitigate COVID-19 related financial losses that the arts communities are facing. The Fund offered up to \$2,000 to individual artist applicants and up to \$25,000 to arts and culture organizations, depending on budget size. 700 individual artists were supported along with 65 arts and culture organizations.

ART is now working closely with members of the Arts, Culture, Hospitality, and Entertainment policy group, a sub-committee of the Mayor's Economic Recovery Task Force, to understand the creative ways arts and culture workers can contribute to the City's reopening and future sustainability. ART is revising the five-year Cultural Services Allocation Plan to support the recommendations the Task Force generates.

Civic Art Collection

In response to the national Black Lives Matter movement and corresponding social justice activism in the City, ART is partnering with the Human Rights Commission and Recreation and Parks to implement an assessment of the City's civic art collection through a racial equity lens. Focused on monuments and memorials, the process will include robust community engagement, and creation of criteria to determine what pieces are removed from public view. ART is researching best practices, as well as relying on experience gleaned from removing Early Days from Civic Center in 2018. ART believes representation matters, and will continue to create artwork that reflects San Francisco values, and the diverse communities we serve.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	39.17	37.32	(1.85)	37.30	(0.02)
Non-Operating Positions (cap/other)	(8.90)	(8.90)		(8.90)	
Net Operating Positions	30.27	28.42	(1.85)	28.40	(0.02)

Sources

Other Local Taxes	13,639,000	10,287,000	(3,352,000)	11,315,700	1,028,700
Licenses, Permits, & Franchises	153,527	117,872	(35,655)	121,486	3,614
Intergovernmental Rev-State		50,000	50,000	50,000	
Charges for Services	1,516,428	1,531,289	14,861	1,533,540	2,251
Other Revenues	50,000	127,000	77,000	127,000	
Expenditure Recovery	1,127,604	3,503,985	2,376,381	3,507,482	3,497
Operating Transfers In	3,019,551	57,317	(2,962,234)	54,890	(2,427)
Unappropriated Fund Balance	89,830		(89,830)		
General Fund Support	9,115,036	7,774,552	(1,340,484)	7,900,411	125,859
Sources Total	28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494

Uses - Operating Expenditures

Salaries	3,151,146	2,943,832	(207,314)	2,941,714	(2,118)
Mandatory Fringe Benefits	1,485,571	1,505,874	20,303	1,548,265	42,391
Non-Personnel Services	4,642,054	7,041,844	2,399,790	7,005,068	(36,776)
City Grant Program	7,846,193	7,373,585	(472,608)	7,373,585	
Capital Outlay	5,486,604	50,000	(5,436,604)	175,000	125,000
Facilities Maintenance	389,265	259,977	(129,288)	272,976	12,999
Materials & Supplies	25,229	25,229		25,229	
Overhead and Allocations	(37,335)	429,064	466,399	429,064	
Programmatic Projects	5,085,108	3,140,228	(1,944,880)	4,149,297	1,009,069
Services Of Other Depts	637,141	679,382	42,241	690,311	10,929
Uses Total	28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494

Uses - Division Description

ART Administration	6,850,215	6,983,956	133,741	6,969,418	(14,538)
ART Civic Design	255,758	180,503	(75,255)	182,754	2,251
ART Community Investments	19,053,404	12,256,231	(6,797,173)	13,292,314	1,036,083
ART Municipal Galleries	752,944	748,295	(4,649)	753,750	5,455
ART Public Art & Collections	1,625,577	3,104,841	1,479,264	3,235,897	131,056
ART Street Artist Program	173,078	175,189	2,111	176,376	1,187
Uses by Division Total	28,710,976	23,449,015	(5,261,961)	24,610,509	1,161,494

ASIAN ART MUSEUM

MISSION

The Asian Art Museum (AAM) makes Asian art and culture accessible to everyone by connecting art to life. The Museum’s mission is to inspire new ways of thinking by connecting diverse communities to historical and contemporary Asian art and culture through world-class collections, exhibitions, and programs.

SERVICES

The Asian Art Museum provides services through the following program areas:

COLLECTIONS AND SPECIAL EXHIBITIONS contribute to the vitality of the Civic Center neighborhood and the wider San Francisco community by serving as an accessible source of cultural enrichment and a touchstone for visitors of all ages and experiences—from lifelong supporters to first-time museumgoers, visitors looking to connect with their heritage, kindergarten children listening to stories, and young artists creating their own new stories as they engage with the history, power, and beauty of Asian art.

EDUCATIONAL AND OUTREACH PROGRAMS guide global and local audiences, online and on-site, in the understanding and appreciation of Asian art. Programs are designed to reach diverse audiences. The Museum features award-winning digital installations, knowledgeable docents, passionate storytelling volunteers, and informative in-gallery interpretations. Evening series with local thought-leaders in art, architecture, cuisine, and craft complement day programs for all ages. Family programs allow parents and children to explore exhibitions and collections together.

AAM’s world-class library is open to the public for study. Through presentations and lecture workshops, volunteers work with curators to bring the Museum out of the galleries and into libraries, nursing homes, classrooms, and community centers across the City and around the Bay Area. The high school intern program allows dedicated teens to share their passion for the Museum and art. Twice a month, the Museum offers Family Fun Day featuring programs developed by these interns. For a fifth year, AAM has proudly served as the venue for the annual San Francisco Unified School District’s (SFUSD) Art Festival. Over the course of the nine-day festival, the Museum displays student artwork, hosts performances, and invites SFUSD students and their families to visit AAM for free.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)
Total FTE	58	53	(5)	53	0

BUDGET ISSUES AND DETAILS

The Asian Art Museum's proposed budgets of \$10.2 million for both Fiscal Year (FY) 2020-21 and FY 2021-22 represents a \$1.8 million or 14.9 percent decrease from FY 2019-20 of \$12.0 million. This decrease is primarily due to reduced capital and facilities maintenance funding.

In response to the latest guidelines from local and state public health authorities and to respect the health and safety of the community, the Asian Art Museum is temporarily closed to the public.

Capital Improvements

The Asian Art Museum opened in its Civic Center location in 2003. The protection and effective display of the City's priceless collection of Asian art requires diligent maintenance of the building. The building received LEED EBOM certification in December 2018, and capital investments are focused on maintaining efficient operations of aging equipment and ensuring the accessibility of the building to all visitors.

Equitable Access

The Museum seeks to make Asian art and culture more accessible to the public. The Museum's

stakeholders reflect the ethnic and cultural diversity of the Bay Area. AAM offers free admission to museum members, children 12 and under, members of the US Armed Forces, and college students visiting as part of their coursework. General admission is free the first Sunday of every month through a privately-sponsored program as well as during a variety of heritage celebration days throughout the year.

Our exhibitions and programs focus on different time periods, from historical to contemporary, and different geographical areas of Asia. The Museum celebrates world-famous artists and emerging artists, including students participating in the annual San Francisco Unified School District's (SFUSD) Art Festival.

The Museum's private investment in a new exhibition pavilion, anticipated to open in summer/fall 2020, is part of its artistic transformation. It also allows the Museum to contribute to the vitality of the Civic Center neighborhood by inviting the community and visitors to experience the City's magnificent Asian art collection and celebrate diversity, equity, accessibility, and inclusion.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	57.51	53.29	(4.22)	53.29	
Non-Operating Positions (cap/other)					
Net Operating Positions	57.51	53.29	(4.22)	53.29	0.00

Sources

Charges for Services	695,000	517,530	(177,470)	517,530	
Unappropriated Fund Balance	17,161	18,849	1,688	24,824	5,975
General Fund Support	11,321,155	9,699,937	(1,621,218)	9,621,256	(78,681)
Sources Total	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)

Uses - Operating Expenditures

Salaries	5,229,427	4,821,075	(408,352)	4,828,329	7,254
Mandatory Fringe Benefits	2,292,289	2,281,083	(11,206)	2,350,788	69,705
Non-Personnel Services	2,113,996	1,711,224	(402,772)	1,248,380	(462,844)
Capital Outlay	865,000	299,939	(565,061)	481,495	181,556
Facilities Maintenance	326,917		(326,917)		
Overhead and Allocations	37,813	32,840	(4,973)	32,840	
Services Of Other Depts	1,167,874	1,090,155	(77,719)	1,221,778	131,623
Uses Total	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)

Uses - Division Description

AAM Asian Art Museum	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)
Uses by Division Total	12,033,316	10,236,316	(1,797,000)	10,163,610	(72,706)

ASSESSOR-RECORDER

MISSION

The Department of the Assessor-Recorder (ASR) carries out the property tax-related functions governed by the State Constitution and local laws. The Department’s core responsibility is to identify and assess the value of all taxable property in the City and County of San Francisco and apply all legal exemptions. Property tax funds public education and is the single largest revenue source supporting the City’s general operations. The Department also records and maintains official records of the City, and collects transfer tax from changes in property ownership.

SERVICES

The Department of the Assessor-Recorder provides services through the following divisions:

REAL PROPERTY locates taxable property, identifies ownership, establishes taxable value, and reassesses property after a change in ownership and/or new construction.

BUSINESS PERSONAL PROPERTY manages and conducts routine audits of the business property filings of city businesses that pay property tax. In addition to real property, the equipment, supplies, and machinery owned by businesses to conduct their work is assessed annually.

TRANSACTIONS reviews and evaluates all recorded real estate transactions to determine their suitability for re-assessment.

EXEMPTIONS processes exemption requests and applies all legal exemptions to assessed property. Common exemptions include homeowner’s exemptions, welfare exemptions, and exemptions for religious and educational institutions.

RECORDER provides the underlying framework for the City’s real estate transactions and is responsible for recording legal documents that determine ownership of real property. The Recorder Division assesses and collects transfer taxes, and also maintains, indexes, and issues official copies of all recorded documents, such as public marriage certificates.

PUBLIC SERVICE provides information to the public for all Assessor-Recorder functions. The Public Service Division also provides translation services to customers and assists the public in accessing official city records.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)
Total FTE	171	162	(9)	162	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$39.2 million for the Assessor-Recorder is \$2.9 million, or 6.8 percent, lower than the FY 2019-20 budget of \$42.1 million. This decrease is primarily driven by reduced personnel expenses and costs related to the Property Assessment and Tax System (PATS) project.

The FY 2021-22 proposed budget of \$34.5 million for the Assessor-Recorder is \$4.8 million, or 12.1 percent, lower than the FY 2020-21 proposed budget. This decrease is caused by reductions in costs related to the PATS project.

Major Accomplishments

In FY 2019-20, the Department of the Assessor-Recorder accomplished a multi-year Goal to Roll initiative that eliminated the backlog and closed the assessment roll on time for the first time in more than two decades. This meant that all changes in ownership and new construction transactions completed before January 1, 2019 was assessed for the 2019 tax year. This was a significant accomplishment for the Department, for taxpayers who benefited by receiving timely and transparent tax bills from the Treasurer and Tax Collector, and for local resources, including the following:

- Through FY 2018-19, cumulative revenues exceeded expectations by over \$500 million.
- At over 32 percent, San Francisco led California's 58 counties in property tax base growth over the last three years.
- Compared to just five years ago, this new tax base has meant increased bonding capacity of over \$2.6 billion.
- Rapid assessment growth vis-à-vis education funding requirements resulted in the one-time return of \$545 million in ERAF funds to the city which resulted in millions allocated for affordable housing, children services, educator wages, and homeless and behavioral health services.
- Quicker resolution of outstanding assessment appeals means we have almost halved our risk of refunding property taxes from adverse appeals decisions from \$328 million to roughly \$170 million.

As a result of completing the initiative and its citywide impacts, SPUR recognized the Department with the 2020 San Francisco Good Government Award.

Modernizing the City's Property Assessment and Tax Systems

As one of the major IT initiatives in the City's Information & Communication Technology Plan for FY 2018-19 to FY 2021-22, the Mayor's Proposed Budget includes funding for the Offices of the Assessor-Recorder, Treasurer-Tax Collector, and Controller to coordinate and integrate the replacement of the Assessor's property assessment system and Treasurer-Tax Collector/Controller property tax system. Together, the two systems enable the assessment, collection and legally required apportioning of approximately \$3.3 billion in annual revenues and will offer an enhanced user experience. The joint project will improve efficiency, deliver better customer service, reduce revenue at risk by allowing for more efficient collection and processing of property tax assessments, provide added transparency and build an infrastructure that is secure and resilient. The Assessor's Office system will go-live in multiple phases, with the first phase projecting to go-live in December 2020.

Recorder System Replacement Project

In FY 2019-20, the Department completed the launch, design, and development of a new system to replace the obsolete Recorder Information System. Over the next year, the Department will test and train staff to implement the new system, which will provide the key functions of recording, cashiering, imaging, and indexing of public records related to real property and other official records such as marriage certificates. The future system closely integrates with the new property assessment solution, has robust functionality and enables the Department to better integrate cross-departmental business processes, establish organizational efficiencies, and provide better customer service.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	195.93	182.69	(13.24)	182.72	0.03
Non-Operating Positions (cap/other)	(25.00)	(21.00)	4.00	(21.00)	
Net Operating Positions	170.93	161.69	(9.24)	161.72	0.03

Sources

Charges for Services	3,320,580	3,537,719	217,139	3,527,643	(10,076)
Expenditure Recovery	3,406,174	3,473,306	67,132	3,339,370	(133,936)
Unappropriated Fund Balance	342,882	634,032	291,150	617,068	(16,964)
General Fund Support	35,031,731	31,601,534	(3,430,197)	27,004,980	(4,596,554)
Sources Total	42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)

Uses - Operating Expenditures

Salaries	17,770,310	16,763,976	(1,006,334)	16,770,596	6,620
Mandatory Fringe Benefits	7,852,550	7,726,796	(125,754)	8,110,663	383,867
Non-Personnel Services	1,745,124	1,542,516	(202,608)	1,464,841	(77,675)
Capital Outlay	27,391		(27,391)		
Materials & Supplies	116,174	152,855	36,681	152,034	(821)
Overhead and Allocations		261,831	261,831	261,831	
Programmatic Projects	11,745,900	9,813,975	(1,931,925)	4,839,469	(4,974,506)
Services Of Other Depts	2,843,918	2,984,642	140,724	2,889,627	(95,015)
Uses Total	42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)

Uses - Division Description

ASR Administration	6,620,834	6,188,665	(432,169)	6,194,044	5,379
ASR Exemptions	512,848	512,638	(210)	479,496	(33,142)
ASR Personal Property	4,278,556	3,984,696	(293,860)	4,017,944	33,248
ASR Public Service	1,301,553	1,354,311	52,758	1,465,778	111,467
ASR Real Property	24,865,661	22,881,486	(1,984,175)	18,043,565	(4,837,921)
ASR Recorder	2,804,382	3,052,947	248,565	3,043,037	(9,910)
ASR Transactions	1,717,533	1,271,848	(445,685)	1,245,197	(26,651)
Uses by Division Total	42,101,367	39,246,591	(2,854,776)	34,489,061	(4,757,530)

BOARD OF APPEALS

MISSION

The Board of Appeals (BOA or PAB) provides the public with a final administrative review process for the issuance, denial, suspension, revocation, and modification of city permits as well as for certain decisions of the Zoning Administrator, Planning Commission, and Historic Preservation Commission.

SERVICES

The Board of Appeals (BOA) provides services through the following program areas:

APPEAL PROCESSING assists members of the public who want to file or respond to an appeal and those who want to learn more about the appeal process. BOA staff ensure that appeals are processed in conformance with the requirements of the City Charter and relevant codes, that appeals are decided at duly-noticed public hearings, and that the BOA issues timely decisions to uphold, overrule, or modify departmental decisions.

PUBLIC NOTIFICATIONS make it easier for the people of San Francisco to engage in city decisions that may affect the rights and livelihoods of individuals or the character of neighborhoods. The Department provides notification of and information regarding public hearings on appeals of city determinations. Information about the appeal process is available through a variety of means, including the Department’s website, its office, and meetings at City Hall. Written materials are available in English, Spanish, Chinese and Tagalog. Staff members speak Spanish, Mandarin and Cantonese and utilize third-party Interpreter Services for other languages. The Department also offers a telephone bridge line upon request so that members of the public with disabilities can participate during the public comment portion of a hearing without physically attending. Additionally, American Sign Language interpretation is provided as needed and all hearings are broadcast live with real-time captioning.

GOVERNMENT ACCOUNTABILITY The benchmarks used to assess the quality of customer service and delivery of departmental services include clearly articulated timelines for assigning hearing dates, established briefing schedules, and hearing protocols that create a fair and accessible process which affords all parties an equal opportunity to present their case. To ensure the appeals process is carried out in a timely manner, the BOA also benchmarks the timeliness of its determinations and issuance of written decisions and regularly tracks all appeals.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	1,163,817	1,177,452	13,635	1,203,911	26,459
Total FTE	5	5	0	5	0

BUDGET ISSUES AND DETAILS

The Board of Appeals' proposed budgets of \$1.2 million for both Fiscal Year (FY) 2020-21 and FY 2021-22 represents a 1.2 percent increase from FY 2019-20 of \$1.2 million, and does not significantly differ from their FY 2019-20 budget.

Impact of COVID-19 Pandemic

The Board of Appeals has experienced a reduction in the volume of appeals and permit filing since the COVID-19 pandemic, resulting in revenue shortfalls. As a result, the department must reduce expenditures to balance the operating budget.

The primary means of reducing expenditures in FY 2020-21 and 2021-22 is lowering costs associated with in-person hearings. Since the shelter-in-place order on March 17, 2020, BOA has been conducting meetings remotely via an online platform and will continue to have remote hearings in FY 2020-21.

The Board modestly increased the amount for interdepartmental services, including the Department of Technology, the Controller's Office, and the Reproduction Mail Services, to ensure adequate support to meet operational needs.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-20 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	5.00	5.02	0.02	5.02	
Non-Operating Positions (cap/other)					
Net Operating Positions	5.00	5.02	0.02	5.02	0.00

Sources

Charges for Services	1,163,817	1,177,452	13,635	1,203,911	26,459
General Fund Support		0		0	
Sources Total	1,163,817	1,177,452	13,635	1,203,911	26,459

Uses - Operating Expenditures

Salaries	499,907	504,142	4,235	504,142	
Mandatory Fringe Benefits	273,136	314,576	41,440	326,538	11,962
Non-Personnel Services	74,192	80,692	6,500	80,692	
Materials & Supplies	9,398	9,398		9,398	
Services Of Other Depts	307,184	268,644	(38,540)	283,141	14,497
Uses Total	1,163,817	1,177,452	13,635	1,203,911	26,459

Uses - Division Description

BOA Board Of Appeals - PAB	1,163,817	1,177,452	13,635	1,203,911	26,459
Uses by Division Total	1,163,817	1,177,452	13,635	1,203,911	26,459

BOARD OF SUPERVISORS

MISSION

The Board of Supervisors (BOS or “Board”) is the legislative branch of government in the City and County of San Francisco. The Board of Supervisors responds to the needs of the people of San Francisco by adopting legislation, establishing policies, and assisting constituents. As stated in the City Charter, the Board of Supervisors provides for the public’s access to government meetings, documents, and records.

SERVICES

The Board of Supervisors provides services through the following divisions:

THE BOARD OF SUPERVISORS is comprised of 11 elected members who are responsible for adopting the City’s budget, appropriating funds, approving City laws, and establishing policies and procedures to improve the overall quality of life in San Francisco.

THE CLERK OF THE BOARD is the steward of the legislative record and manages the business and staff of the Department.

ASSESSMENT APPEALS BOARD adjudicates disputes between the Office of the Assessor-Recorder and property owners. It equalizes the valuation of the taxable property within the City for the purpose of taxation.

BUDGET AND LEGISLATIVE ANALYST provides fiscal and policy analyses, special studies, and management audit reports of City departments and programs for the Board.

LOCAL AGENCY FORMATION COMMISSION (LAFCO) reviews and approves jurisdictional boundary changes. LAFCo plays an advisory role for the Community Choice Aggregation energy program.

SUNSHINE ORDINANCE TASK FORCE advises the Board, and provides information to other city departments on appropriate ways to implement the Sunshine Ordinance in order to ensure that deliberations of commissions, boards, councils, and other agencies of the City are conducted before the people, and that City operations are open to the public’s review.

YOUTH COMMISSION is a body of 17 San Franciscans between the ages of 12 and 23 responsible for advising the Board and the Mayor on policies and laws related to young people.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	18,235,268	18,524,621	289,353	18,764,809	240,188
Total FTE	85	85	0	85	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$18.5 million for the Board of Supervisors is \$0.3 million, or 1.6 percent, higher than the FY 2019-20 budget of \$18.2 million. This increase is primarily due to salary and benefit changes.

The FY 2021-22 proposed budget of \$18.8 million for the Board of Supervisors does not significantly differ from the FY 2020-21 proposed budget.

Charter Mandated Services

The Office of the Clerk of the Board, under the auspices of the Board of Supervisors, is designated by the City's Charter to oversee the affairs and records of the Board of Supervisors, the legislative process and Board and Committee proceedings. The Charter also requires that the Board of Supervisors provide direct services that support open and participatory government including the requirements of the Maddy Act, which mandates the Clerk of the Board publish an annual listing of vacancies for active boards, commissions, and committees. Charter-mandated positions and programs include members of the Board of Supervisors, legislative assistants, the Clerk of the Board, and committee clerks, the Assessment Appeals Board, the Sunshine Ordinance Task Force, the Youth Commission, and Budget and Legislative Analyst.

Responding to the COVID-19 Emergency

Under the California Emergency Act, the Board of Supervisors is the local governing body charged with taking an active role concurring in the Mayor's declaration of local emergency, and the actions taken to meet the COVID-19 local emergency. In response, the Board has provided public hearings and the opportunity for public comment on each Mayoral declaration to ensure each short-term emergency policy reflects a coordinated strategy to meet the emergency in San Francisco.

Driven by its mission to provide services to the Board of Supervisors, the Office of the Clerk of the Board in collaboration with SFGovTV and the Department of Technology, tested various systems and provided documentation for hosting all meetings remotely since the shelter-in-place order took effect. Additionally, the Office of the Clerk of the Board (Clerk's Office) made adjustments to the myriad of processes to ensure business continuity and to facilitate the public's access to information in the new environment. The Clerk's Office continues to innovate and explore ways to serve the residents including the vulnerable population and the people with disabilities.

Youth Commission Initiatives

With the proposed budget, the Youth Commission will expand its outreach efforts in recruiting youth in underserved and marginalized schools and communities to be applicants for the Youth Commission while staff will continue their work on youth capacity building, youth advocacy, and legislative support.

Local Agency Formation Commission

In FY 2019-20, the Local Agency Formation Commission (LAFCo) led a major survey of gig workers with its special studies authority under the Cortese-Knox Hertzberg Act. When the final report is released this summer, the City will have a wide breadth of data on this workforce. The LAFCo also produced a report on power disconnections that revealed more than 15,000 customers get their power turned off annually because they can't afford to pay their bills. The LAFCo will delve further into geographic and racial disparities and is poised to propose policy solutions that reduce disconnections and prioritize low-income households. This ongoing work will be key for LAFCo in its mandated advisory role to CleanPowerSF.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	84.51	85.45	0.94	85.42	(0.03)
Non-Operating Positions (cap/other)					
Net Operating Positions	84.51	85.45	0.94	85.42	(0.03)

Sources

Charges for Services	158,750	199,795	41,045	218,310	18,515
Expenditure Recovery	161,996	161,996		161,996	
General Fund Support	17,914,522	18,162,830	248,308	18,384,503	221,673
Sources Total	18,235,268	18,524,621	289,353	18,764,809	240,188

Uses - Operating Expenditures

Salaries	9,606,498	9,822,455	215,957	9,906,904	84,449
Mandatory Fringe Benefits	4,145,759	4,432,309	286,550	4,585,067	152,758
Non-Personnel Services	4,004,954	3,802,604	(202,350)	3,802,104	(500)
Materials & Supplies	106,366	96,416	(9,950)	96,916	500
Services Of Other Depts	371,691	370,837	(854)	373,818	2,981
Uses Total	18,235,268	18,524,621	289,353	18,764,809	240,188

Uses - Division Description

BOS Assessment Appeals Board	770,615	701,348	(69,267)	706,171	4,823
BOS Budget & Legis Analysis	2,363,745	2,363,745		2,363,745	
BOS Clerk Of The Board	4,457,602	4,294,505	(163,097)	4,323,794	29,289
BOS Local Agncy Formation Comm	297,342	297,342		297,342	
BOS Sunshine Ord Task Force	156,832	172,373	15,541	179,335	6,962
BOS Supervisors	9,866,725	10,314,653	447,928	10,510,287	195,634
BOS Youth Commission	322,407	380,655	58,248	384,135	3,480
Uses by Division Total	18,235,268	18,524,621	289,353	18,764,809	240,188

BUILDING INSPECTION

MISSION

The Department of Building Inspection (DBI) ensures that life and property within the City and County of San Francisco are safeguarded and provides a public forum for community involvement in that process. DBI oversees the effective, efficient, fair, and safe enforcement of Building, Housing, Plumbing, Electrical, and Mechanical Codes, along with Disability Access Regulations.

SERVICES

PERMIT SERVICES is responsible for all permit processes from permit application submittal to permit issuance. The functions include screening, routing permits and plans for review, coordinating of building permit review, approving and issuing of construction permits including electrical, plumbing, and street space permits for public and private buildings within the City and County of San Francisco. Permit Services also assesses and collects fees for all structures, building enlargements, and changes of use. Additionally, it provides technical support for the Department in the areas of code development and information.

INSPECTION SERVICES is responsible for inspecting buildings, structures, and sites within the City for compliance with applicable laws regulating construction, quality of materials, use of occupancy, location, and maintenance. Inspection Services also responds to complaints and is responsible for code enforcement. Inspection Services includes Building, Electrical, Plumbing, Housing, and Code Enforcement.

ADMINISTRATIVE SERVICES is responsible for fiscal management, purchasing, payroll and personnel, business analysis, records management, and information technology. Administrative services also includes the Development Impact Fee Collection Unit.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)
Total FTE	269	269	0	269	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$90.6 million for the Department of Building Inspection (DBI) is \$5.9 million, or 6.1 percent, lower than the FY 2019-20 budget of \$96.5 million. This decrease is caused by the end of one-time costs related to the new Permit Center and offset by increases in fringe benefit and supplies costs.

The FY 2021-22 proposed budget of \$89.3 million for the Department of Building Inspection is \$1.3 million, or 1.4 percent, lower than the FY 2020-21 proposed budget. This decrease is primarily caused by decreases in spending on vehicles and supplies.

Housing Development

The Department of Building Inspection continues to focus on meeting the Mayor's priority of increasing and expediting housing production. The Department will continue to ensure adequate staff provide timely review, approval, and inspection of housing. Over the next year, the Department will continue its focus on Additional Dwelling Units (ADUs) and Affordable Housing projects through participation in streamlined and coordinated reviews with other permitting agencies and through the implementation of Ordinance 190-214. This ordinance waives DBI plan review, building

inspection, records management and site surcharge fees for 100 percent affordable housing projects and ADU projects. The Department will also move to 49 South Van Ness in summer 2020, which will house the City's new customer-focused Permit Center that will help to streamline the process of obtaining construction, special events, and business permits, and to take permitting digital.

Equitable Services

In recent years, DBI has increased its outreach efforts to provide equitable services throughout the city. DBI funds the Code Enforcement Outreach (CEOP) and Single-Room Occupancy (SRO) programs to improve tenants' living conditions in rental units. The Department has increased this funding to provide expanded services for code enforcement outreach activities in traditional rental units, Single-Room Occupancies, and non-traditional housing spaces. Services are targeted to very-low or low-income residents, as well as limited-English or non-English speaking residents, in the Mission, Tenderloin and Chinatown. DBI provides outreach activities to help members of the public access DBI services, and also continues to work in collaboration with community-based organizations to provide multi-lingual seismic trainings throughout the city.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	290.08	290.20	0.12	290.20	
Non-Operating Positions (cap/other)	(21.00)	(21.00)		(21.00)	
Net Operating Positions	269.08	269.20	0.12	269.20	0.00

Sources

Licenses, Permits, & Franchises	6,519,756	6,334,098	(185,658)	6,334,098	
Interest & Investment Income	985,000	2,500,000	1,515,000	2,500,000	
Charges for Services	61,761,649	38,437,569	(23,324,080)	38,437,569	
Expenditure Recovery	174,905	92,949	(81,956)	93,587	638
IntraFund Transfers In	933,444	14,190,562	13,257,118	27,196,819	13,006,257
Unappropriated Fund Balance	27,060,233	29,580,660	2,520,427	14,620,593	(14,960,067)
Unappropriated Fund Balance		13,657,353	13,657,353	27,342,647	13,685,294
Transfer Adjustment-Source	(933,444)	(14,190,562)	(13,257,118)	(27,196,819)	(13,006,257)
General Fund Support					
Sources Total	96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)

Uses - Operating Expenditures

Salaries	32,738,738	32,906,062	167,324	32,906,638	576
Mandatory Fringe Benefits	15,292,122	16,445,543	1,153,421	16,980,259	534,716
Non-Personnel Services	5,034,887	5,613,557	578,670	5,622,357	8,800
City Grant Program	5,230,314	5,230,314		5,230,314	
Capital Outlay	210,000	855,000	645,000		(855,000)
Intrafund Transfers Out	933,444	14,190,562	13,257,118	27,196,819	13,006,257
Materials & Supplies	500,700	1,349,751	849,051	670,863	(678,888)
Overhead and Allocations	1,262,102	1,759,138	497,036	1,759,138	
Services Of Other Depts	36,232,680	26,443,264	(9,789,416)	26,158,925	(284,339)
Transfer Adjustment - Uses	(933,444)	(14,190,562)	(13,257,118)	(27,196,819)	(13,006,257)
Uses Total	96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)

Uses - Division Description

DBI Administration	27,424,578	25,240,346	(2,184,232)	24,034,288	(1,206,058)
DBI Inspection Services	50,549,158	45,987,901	(4,561,257)	45,934,667	(53,234)
DBI Permit Services	18,527,807	19,374,382	846,575	19,359,539	(14,843)
Uses by Division Total	96,501,543	90,602,629	(5,898,914)	89,328,494	(1,274,135)

CHILD SUPPORT SERVICES

MISSION

The Department of Child Support Services (CSS) works to empower parents to provide economic support for their children, thereby contributing to the well-being of families and children.

SERVICES

The Department of Child Support Services provides services through the following divisions:

CASE MANAGEMENT manages child support caseload and works with families to ensure that children are financially, medically, and emotionally supported. The Department delivers direct services to clients through the provision of a variety of programs focused on the economic security of the family and the safety of the child(ren).

LEGAL SERVICES provides initial and ongoing support to parents in the areas of paternity establishment, locating parents, requests for child and medical support orders from the court, enforcement and modification of support orders, and the collection and distribution of child support.

ADMINISTRATION provides policy direction and acts as the conduit to all federal, state, and local government agencies. Administration ensures compliance with personnel management regulations and all related memoranda of understanding and labor contracts, and assures the fiscal integrity of the Department as it relates to reporting, record-keeping, and procurement.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	13,565,487	13,409,069	(156,418)	13,435,971	26,902
Total FTE	77	66	(11)	70	4

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$13.4 million for the Department of Child Support Services is \$0.2 million, or 1.2 percent, lower than the FY 2019-20 budget of \$13.6 million. The decrease is due to salary and benefits savings.

The FY 2021-22 proposed budget of \$13.4 million for the Department of Child Support Services is largely unchanged from the FY 2020-21 proposed budget.

Compromise of Arrears Program

Recent changes to California's child support program payment distribution policies prioritize debt owed to families over debt owed to the government. This change allows greater flexibility for parents who participate in the statewide Compromise of Arrears Program (COAP), a debt-relief option that waives up to 90 percent of government-owed child support debt for qualifying parents. Based on the payment distribution changes, CSS anticipate that more parents will participate and qualify to have their government-owed child support debt reduced through COAP.

Reliable and Equitable Support for Families

The Department's child support order establishment model applies inclusive and non-threatening early intervention principles. CSS caseworkers focus on encouraging and educating parents regarding their responsibilities within the program and the role of the Department. These strategies allow CSS to avoid outcomes resulting in a high percentage of default support orders rates, which are less reliable for families.

Support Order Modification

Assistance to vulnerable families includes ensuring that support orders align with a parent's ability to pay. When circumstances change due to job displacement, new dependent obligations, or other factors, CSS works with parents to recalculate support obligations and, for parents who agree, CSS offer options to finalize support orders without needing to attend a court hearing.

Innovative Partnerships

The Department will continue to develop innovative solutions that bring debt relief and financial support to San Francisco families by partnering with stakeholders, other city departments, and funders. These partnerships provide successful pathways to financial success, better family relationships, and improved communication between the parent and the Department.

Improving Court Access and Filings Remotely

The Department collaborated with the Court to implement full child support hearings remotely the first week of May 2020. All IV-D child support hearings are conducted telephonically. The Department attorney, the parties, and court certified interpreter services appear in court remotely with a court reporter present in the courtroom. Evidence is shared electronically among the parties and the Court and the Department is able to print documents directly to the courtroom printer.

In anticipation of increased modification motions to the Court related to changes in parental income and employment status, the Department implemented an electronic process where parties may sign stipulations to establish, modify, and file support orders through the Court's e-filing service provider. This process saves time for parents and staff, limits the volume of paper exchanging hands, and meets social distancing standards.

Keeping Our Promise to Families

The San Francisco Promise Project will study the impact of child support debt on parents who owe past-due child support to the government. Parents who qualify for San Francisco Promise Project services receive short-term zero interest loans of up to \$5,000 to repay past-due child support debt that is owed to the custodial party and waiver of all assigned arrears owed to San Francisco County as public assistance reimbursement. Child Support Services has partnered with Promise and Tipping Point Community to evaluate the types of programs and services that are most helpful to families.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	76.73	66.22	(10.51)	69.70	3.48
Non-Operating Positions (cap/other)					
Net Operating Positions	76.73	66.22	(10.51)	69.70	3.48

Sources

InterGovernmental Rev-Federal	8,848,696	8,433,006	(415,690)	8,433,006	
Intergovernmental Rev-State	4,558,419	4,117,472	(440,947)	4,117,472	
Other Revenues		691,928	691,928	714,478	22,550
Expenditure Recovery	158,372	166,663	8,291	171,015	4,352
General Fund Support					
Sources Total	13,565,487	13,409,069	(156,418)	13,435,971	26,902

Uses - Operating Expenditures

Salaries	7,412,125	6,897,163	(514,962)	7,252,074	354,911
Mandatory Fringe Benefits	3,689,855	3,969,518	279,663	4,252,119	282,601
Non-Personnel Services	237,085	350,094	113,009	414,648	64,554
Materials & Supplies	100,281	152,165	51,884	75,530	(76,635)
Services Of Other Depts	2,126,141	2,040,129	(86,012)	1,441,600	(598,529)
Uses Total	13,565,487	13,409,069	(156,418)	13,435,971	26,902

Uses - Division Description

CSS Child Support Services	13,565,487	13,409,069	(156,418)	13,435,971	26,902
Uses by Division Total	13,565,487	13,409,069	(156,418)	13,435,971	26,902

CHILDREN AND FAMILIES COMMISSION

MISSION

The mission of the San Francisco Children and Families Commission (First 5) is to advance a shared commitment to support young children, from birth to five, and their families with abundant opportunities to be healthy, to learn, and to grow.

SERVICES

First 5 provides services through the following areas:

SYSTEMS CHANGE serves as an overarching frame that supports and extends to the other three impact areas (Child Development/Early Care and Education, Family Support, and Child Health). In this work, First 5 partners closely with organizations, communities, individuals, and public agencies to align and coordinate efforts around clearly defined objectives that advance the well-being of all children from birth. As part of this collaboration, First 5 also seeks innovative approaches to the complex challenges facing young children and families in the City.

CHILD DEVELOPMENT/EARLY CARE AND EDUCATION supports young children’s healthy development and readiness for school. First 5 focuses primarily on quality assessment and improvement of early care and education programs through its Quality Rating and Improvement System (QRIS) to ensure optimal child development and improved outcomes for all children. This work also involves leveraging opportunities for common approaches to quality early care and education at the regional, state, and national levels.

FAMILY SUPPORT strategies deepen and sustain the work of the San Francisco Family Resource Center (FRC) Initiative as a strong, effective foundation for family support services throughout the City. FRCs were established, in partnership with other city departments, to provide parents/caregivers and their families with opportunities to connect with each other, build parenting skills and knowledge of child development, and receive support in times of need or crisis.

CHILD HEALTH efforts include health and mental health consultation, inclusive educational practices, developmental screening, and centralized referral and tracking processes so that more children can be identified and linked to supportive services earlier in life. First 5 strives to help improve and integrate the child health care system by working with partners and stakeholders to articulate gaps, gather and communicate data, and build upon models of success to increase families’ access to and utilization of services.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)
Total FTE	15	14	(1)	15	1

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$31.0 million for First 5 is \$0.1 million, or 0.4 percent, lower than FY 2019-20 budget of \$31.2 million. This decrease is due to reductions in state funding and transfers from other City departments.

The FY 2021-22 proposed budget of \$31.0 million for First 5 is not significantly different from the FY 2020-21 proposed budget.

Stabilizing San Francisco's Child Care System

With projected future revenue shortfalls, the Children and Families Commission (CFC) is committed to prioritizing programs that provide direct services to the children and families of San Francisco, especially those adversely impacted by COVID-19 and the economic downturn. CFC had to contend with funding cuts from some of its

joint partners and state and federal grants. CFC has shifted funds from its large group trainings, on-site technical assistance, and administrative operations to minimize the cuts to the Family Resource Centers (FRCs) and to provide targeted support to child care sites planning to resume operations, with a specific focus on Family Child Care homes. Staff travel, training, and professional development has been put on hold for the next 18 months.

With major cuts in state and federal early care and education grants, CFC will also continue to work closely with the Office of Early Care and Education (OECE) to ensure that San Francisco's child care system remains stable and strong, and that children's readiness for school continues to be nurtured through high quality learning opportunities at home and in their community.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	15.77	15.19	(0.58)	16.03	0.84
Non-Operating Positions (cap/other)	(0.77)	(1.00)	(0.23)	(1.00)	
Net Operating Positions	15.00	14.19	(0.81)	15.03	0.84

Sources

Interest & Investment Income	250,000	150,000	(100,000)	150,000	
InterGovernmental Rev-Federal	900,000	418,456	(481,544)	418,456	
Intergovernmental Rev-State	9,659,250	9,512,478	(146,772)	9,276,518	(235,960)
Expenditure Recovery	18,319,184	17,704,292	(614,892)	17,704,292	
Operating Transfers In	125,000		(125,000)		
Unappropriated Fund Balance	1,904,278	3,233,777	1,329,499	3,419,405	185,628
General Fund Support					
Sources Total	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)

Uses - Operating Expenditures

Salaries	1,776,820	1,682,929	(93,891)	1,787,327	104,398
Mandatory Fringe Benefits	828,963	816,961	(12,002)	886,929	69,968
Non-Personnel Services	1,450,286	1,105,271	(345,015)	864,314	(240,957)
City Grant Program	24,951,532	25,554,177	602,645	25,555,999	1,822
Materials & Supplies	231,500	91,950	(139,550)	103,991	12,041
Programmatic Projects	113,271	154,230	40,959	158,370	4,140
Services Of Other Depts	1,805,340	1,613,485	(191,855)	1,611,741	(1,744)
Uses Total	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)

Uses - Division Description

CFC Children & Families Commsn	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)
Uses by Division Total	31,157,712	31,019,003	(138,709)	30,968,671	(50,332)

CHILDREN, YOUTH AND THEIR FAMILIES

MISSION

The Department of Children, Youth and Their Families (DCYF) has administered San Francisco’s powerful investments in children, youth, transitional age youth, and their families through the Children and Youth Fund since 1991. With a deep commitment to advancing equity and healing trauma, DCYF brings together government agencies, schools, and community based organizations to strengthen communities to lead full lives of opportunity and happiness.

SERVICES

The Department of Children, Youth and Their Families (DCYF) provides services through the following divisions:

PROGRAMS AND PLANNING DIVISION manages department grants for roughly 400 programs by providing contracting, fiscal and performance monitoring; provides technical assistance to grantees; conducts data analyses and evaluates department services; plans, researches, develops, and implements the Department’s five-year strategic plan including Community Needs Assessment (CNA), Services Allocation Plan (SAP), and Request for Proposals (RFP); and convenes and manages stakeholder and advisory bodies to promote systems alignment, support strategic development, and ensure rapid and sustained response to the COVID-19 pandemic.

DATA AND EVALUATION DIVISION manages primary data collection and analysis to inform equitable strategy development and the planning cycle; leads all evaluation and data collection efforts including through the Contract Management System, surveys, and Program Observation; interfaces directly with funding teams to set evaluation priorities; and oversees external evaluation contracts and facilitates data use agreements.

FINANCE AND OPERATIONS DIVISION manages the administration and finance functions of the Department, including budget, fiscal, human resources, facilities, and information technology.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780
Total FTE	55	55	0	55	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$264.1 million for the Department of Children, Youth & Their Families is \$49.8 million, or 15.9 percent, lower than the FY 2019-20 budget of \$313.9 million. This decrease is primarily due reductions in the Children and Youth Fund and removal of expired one-time funding from FY 2019-20.

The FY 2021-22 proposed budget of \$266.9 million is \$2.8 million, or 1.1 percent, higher than the FY 2020-21 proposed budget of \$264.1 million. This is primarily due to the redirection of Juvenile Probation funds toward DCYF and renewal of funding that was anticipated to expire after FY 2020-21.

Partnerships with San Francisco Unified School District

The Department of Children, Youth and Their Families (DCYF) continues to fund a series of programs that strengthen education and comprehensive services in San Francisco Unified School District (SFUSD) schools. In addition, there is a commitment to partner with SFUSD to address potential learning losses due to school closures and adapted school settings as a response to COVID-19. The proposed budget includes ongoing and adjusted commitments. To ensure San Francisco children are receiving a quality K-12 education, the proposed budget includes investment in an existing teacher retention program that provides stipends to credentialed educators working at “High-Potential Schools.” Fiscal Year 2020-21 is the second year of these funds. These schools typically serve historically underserved communities and experience significant teacher turnover.

Due to SFUSD’s limited re-opening, DCYF is also expanding its child and youth care to include Community Learning Hubs, which will provide full-day, in-person programming for 5,000 to 6,000 SFUSD students. This will support children and youth’s access to technology for distance learning and provide additional enrichment programming, including STEAM, literacy, and nature-based outdoor play and education. The Hubs will provide safe and digitally connected spaces within walking distance from children’s homes, and will be staffed by community based organization providers with strong track records of implementing high-quality and culturally humble programming. The Hub participants will be selected using an equity lens and Hubs will

serve children and youth from low-income households; residents of HOPE SF, public housing, and single room occupancy hotels; youth experiencing homelessness; foster youth; and English Language Learners.

Free City College

The proposed budget continues to invest in the Free City College Program at City College of San Francisco (CCSF). This includes \$15.7 million in FY 2020-21 and \$16.4 million in FY 2021-22. Free City College covers the cost of tuition and associated expenses for all San Francisco residents, and offers an avenue to higher education for low-income communities with traditionally lower post-secondary education matriculation rates. Additionally, the City and DCYF will work with CCSF to leverage state and financial aid and expand program reporting requirements.

5-Year Grant Cycle

Every five years, DCYF embarks on a three-step grant-making cycle to implement the Children and Youth Fund, the last step of which is a Request for Proposals/Qualifications. The department uses data, research and the expertise of proposal readers in the community to fund programs that provide quality services to the most vulnerable young people and their families. In FY 2019-20, the second year of the department’s 5-year cycle, DCYF directly funded 347 programs from 165 agencies for a total of \$107.8 million in grants. FY 2019-20 is also marked by the impacts of the COVID-19 pandemic.

DCYF grantees faced funding reductions due to the financial downturn from the COVID-19 pandemic. In order to ensure that grantees did not see harmful reductions to their programming for communities, Mayor Breed transferred \$7 million from the Juvenile Probation Department (JPD) to DCYF. The funds will be distributed to prioritize Black-led justice organizations and justice organizations with more than 69 percent African American participants. The remaining funds will be distributed across DCYF grantees with a focus on equity and ongoing service provision.

In response to school closures and the shelter-in-place mandate, DCYF partnered with its existing Community Based Organizations (CBOs), the Recreational & Park Department (REC) and the Office of Early Care & Education (OECE) to rapidly respond.

With these partners, DCYF began the Emergency Child & Youth Care (ECYC) Program to support essential workers, disaster service workers, and families in need. DCYF also committed to providing over 29,000 nutritious meals to children and youth in the ECYC Program. Detailed information about the programs can be found at dcyf.org. DCYF's year-end reports will present grantee performance measure results and participant demographic information for the FY 2019-20 fiscal year, based on data entered in the DCYF Contract Management System (CMS), youth satisfaction surveys and adjustments made in the last quarter of the year to ensure continuity of services coupled with rapid and sustained response efforts to the pandemic.

Measuring Program Outcomes

DCYF is committed to improving program quality and driving better outcomes for program

participants. DCYF offers training workshops, cohorts, conferences, and other support to all its grantees. FY 2019-20 was the second year of a newly expanded portfolio of training opportunities, bringing in expert providers to offer an expanded set of courses to build the capacity of the nonprofit network and its impact to our most vulnerable children and youth.

Federal and State Grants

DCYF's budget reflects changes to its federal and state funds for justice services-related programmatic work. DCYF coordinates with partner public safety departments to administer these funds and continues to actively pursue available grants. DCYF's budget maintains capacity in its children's nutrition program, leveraging federal dollars that cover a portion of each meal's costs.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	59.41	60.92	1.51	60.92	
Non-Operating Positions (cap/other)	(4.54)	(6.00)	(1.46)	(6.00)	
Net Operating Positions	54.87	54.92	0.05	54.92	0.00

Sources

Property Taxes	104,470,000	107,780,000	3,310,000	107,740,000	(40,000)
Interest & Investment Income	80,000	80,000		80,000	
InterGovernmental Rev-Federal	1,513,578	1,592,175	78,597	1,178,168	(414,007)
Intergovernmental Rev-State	5,799,362	3,139,178	(2,660,184)	3,139,178	
Other Revenues	400,000	1,400,222	1,000,222	400,000	(1,000,222)
Expenditure Recovery	3,469,071	3,479,704	10,633	3,496,504	16,800
Operating Transfers In	121,365,000	79,425,000	(41,940,000)	88,555,000	9,130,000
IntraFund Transfers In	6,100,000	5,060,000	(1,040,000)	5,660,000	600,000
Unappropriated Fund Balance	7,654,667	3,385,862	(4,268,805)		(3,385,862)
Transfer Adjustment-Source	(6,100,000)	(5,060,000)	1,040,000	(5,660,000)	(600,000)
General Fund Support	69,175,058	63,795,234	(5,379,824)	62,315,305	(1,479,929)
Sources Total	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780

Uses - Operating Expenditures

Salaries	6,496,123	6,547,757	51,634	6,547,700	(57)
Mandatory Fringe Benefits	2,984,645	3,193,863	209,218	3,292,764	98,901
Non-Personnel Services	8,745,925	8,685,115	(60,810)	6,637,771	(2,047,344)
City Grant Program	254,780,335	207,680,156	(47,100,179)	212,538,167	4,858,011
Intrafund Transfers Out	6,100,000	5,060,000	(1,040,000)	5,660,000	600,000
Materials & Supplies	252,649	297,649	45,000	252,649	(45,000)
Services Of Other Depts	40,667,059	37,672,835	(2,994,224)	37,635,104	(37,731)
Transfer Adjustment - Uses	(6,100,000)	(5,060,000)	1,040,000	(5,660,000)	(600,000)
Uses Total	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780

Uses - Division Description

CHF Children; Youth & Families	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780
Uses by Division Total	313,926,736	264,077,375	(49,849,361)	266,904,155	2,826,780

CITY ADMINISTRATOR'S OFFICE

MISSION

City Administrator's Office (ADM) comprises over 25 departments and programs that provide a broad range of services to other city departments and the public. Examples of the Agency's functions include public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

SERVICES

City Administrator's Office provides services through the following divisions:

311 CUSTOMER SERVICE CENTER (311) provides prompt, courteous, and professional customer service over the phone and online 24 hours a day to San Francisco residents, visitors, and businesses seeking general information and government services.

ANIMAL CARE AND CONTROL is responsible for the City's stray, injured, abandoned, and mistreated animals.

OFFICE OF CANNABIS coordinates with other city departments to review cannabis business license applications and ensure compliance with all applicable laws and regulations.

CIVIC ENGAGEMENT AND IMMIGRANT AFFAIRS (OCEIA) promotes civic participation and inclusive policies that improve the lives of San Francisco's residents, especially underserved and vulnerable immigrant communities.

COMMUNITY CHALLENGE GRANT PROGRAM provides matching grants to local residents, businesses, nonprofits, and other community groups to make physical improvements to their neighborhoods.

COMMITTEE ON INFORMATION TECHNOLOGY is the City's governing body for technology, advising the Mayor and Board of Supervisors, and guiding the City's technology policy.

CONTRACT MONITORING DIVISION ensures all city contracts comply with the Equal Benefits Ordinance and Local Business Enterprise and Non-Discrimination in Contracting Ordinance.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	526,530,214	468,889,276	(57,640,938)	513,424,102	44,534,826
Total FTE	917	917	0	913	(4)

Services (continued)

CONVENTION FACILITIES operates the Moscone Center and coordinates with the San Francisco Travel Association to promote San Francisco as a tourist and convention destination.

COUNTY CLERK'S OFFICE issues marriage licenses and municipal identification cards, performs civil ceremonies, and registers, certifies, and maintains records for domestic partnerships, notary publics, vital records, and other forms.

DIGITAL SERVICES PROGRAM implements the Digital Services Strategy, which helps streamline city services to be more consumer-focused, seamless, and intuitive for residents and visitors.

ENTERTAINMENT COMMISSION promotes entertainment and nightlife as part of the City's culture and economy, provides permits to the entertainment industry, and helps coordinate city services for major events.

FLEET MANAGEMENT provides procurement, maintenance, and fueling services for city vehicles.

GRANTS FOR THE ARTS provides funding for the arts in San Francisco, supporting the full spectrum of arts and cultural nonprofit organizations in the City.

OFFICE OF LABOR STANDARDS ENFORCEMENT (OLSE) enforces labor laws adopted by local voters and the Board of Supervisors.

MAYOR'S OFFICE ON DISABILITY (MOD) ensures that all programs, activities, services, and benefits operated or funded by the City are fully accessible to people with disabilities.

MEDICAL EXAMINER is mandated by state law to investigate sudden, unexpected, suspicious, and violent deaths in the City. The office also conducts drug and poison analysis.

PURCHASING (OFFICE OF CONTRACT ADMINISTRATION) supports the procurement of the material, equipment, and services essential to government operations.

REAL ESTATE DIVISION provides facilities maintenance, property management, consulting, and transaction services for the City's real estate portfolio.

REPROMAIL provides design, print, and mail services for all city departments.

RISK MANAGEMENT protects the City's financial interests through strategic risk analysis, facilitation of risk transfer, and creation and maintenance of collaborative risk management culture within all city departments.

OFFICE OF RESILIENCE AND CAPITAL PLANNING authors the biennially updated 10-year capital expenditure plan, develops annual capital budgets, staffs the Capital Planning Committee and Lifelines Council, and implements disaster mitigation programs, especially related to earthquake safety and sea-level rise.

TREASURE ISLAND DEVELOPMENT AUTHORITY (TIDA) manages the redevelopment of former Naval Station Treasure Island, and provides municipal services during the interim reuse of the Island.

BUDGET ISSUES AND DETAILS

The Fiscal Year FY 2020-21 proposed budget of \$468.9 million for the City Administrator's Office is \$57.6 million, or 10.9 percent, lower than the FY 2019-20 budget of \$526.5 million. This decrease is largely due to the expiration of one-time capital projects budgeted in FY 2019-20, one-time decreases in Convention Center costs, and the transfer of lease expenditures for the Department of Health and Department of Technology's to these departments' budgets.

The FY 2021-22 proposed budget of \$513.4 million for the City Administrator's Office is \$44.5 million higher, or 9.5 percent higher, than the FY 2020-

21 proposed budget. This is largely driven by an increase in City rent and lease costs, as well as an increase in Convention Center costs.

Improving City Spaces to Better Serve Residents

The City Administrator's Office is overseeing a multi-year effort to open new facilities that will improve the resilience and responsiveness of core City services. Oncoming buildings will create seismically safe replacements for the Hall of Justice, establish a customer-focused Permit Center at 49 South Van Ness, and modernize the services being provided to animals and people by Animal Care and Control.

Modernizing Permitting in San Francisco

The opening of a customer-focused Permit Center at 49 South Van Ness will co-locate almost all of the City's permitting departments into one location, creating a streamlined one stop shop for residents to obtain business, construction, and special events permits from multiple departments. In addition, the Digital Services Program will provide an end-to-end digital permitting service to accompany the 49 South Van Ness project, which will allow residents to obtain permits online as well as in person. Ultimately, these changes to the physical and digital permitting world will make it much easier and faster to open and run a business, have a community event, and increase all types of housing in San Francisco.

Participation in the City's COVID-19 Response and Recovery Work

In the upcoming fiscal year, the City Administrator's Office will continue to provide key logistical and purchasing support for the City's COVID-19 response and recovery efforts. The City Administrator's Office will continue facilities management of the COVID-19 Command Center and a temporary homeless shelter at the Moscone Convention Center; the purchasing of Personal Protective Equipment (PPE) through the Office of Contract Administration; the coordination of Community Education and Response Teams (CERT) to improve Shelter in Place compliance; and the tracking and reporting of citywide data through DataSF. In addition, the City Administrator's Office is supporting City reopening and recovery efforts by developing and managing the reopening plan for government services.

Supporting Vulnerable Populations

Through direct financial support, policy enforcement, and process change, the City Administrator's Office will continue to deepen its support of vulnerable populations and prioritize equity considerations when providing public dollars or services throughout the next budget cycle. The Mayor's proposed budget includes recently awarded state grants that will provide funding to equity applicants seeking to participate in the cannabis industry. The City Administrator's Office budget also continues funding for neighborhood beautification for underserved communities through Community Challenge Grants and for immigrant support through the Office of Civic Engagement and Immigrant Affairs. Both Grants for the Arts and the Entertainment Commission are also engaged in multi-year efforts to engage a wider, more representative group of stakeholders in order to lift up traditionally underserved groups.

Divisions such as the Office of Labor Standards Enforcement and the Mayor's Office on Disability will continue to enforce local, state, and federal laws to aid vulnerable populations in the City. In this budget cycle, a newly revamped workforce development program run by Risk Management and the Contract Monitoring Division will increase participation of Local Business Enterprises on city public construction projects and decrease barriers to participation.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	943.84	944.55	0.71	941.19	(3.36)
Non-Operating Positions (cap/other)	(26.78)	(27.31)	(0.53)	(28.00)	(0.69)
Net Operating Positions	917.06	917.24	0.18	913.19	(4.05)

Sources

Business Taxes	2,100,000	2,500,000	400,000	2,500,000	
Other Local Taxes	16,667,000	13,203,000	(3,464,000)	14,523,300	1,320,300
Licenses, Permits, & Franchises	2,024,195	1,922,000	(102,195)	2,292,000	370,000
Fines, Forfeiture, & Penalties	525,000	1,725,000	1,200,000	525,000	(1,200,000)
Rents & Concessions	65,714,563	29,394,182	(36,320,381)	55,340,952	25,946,770
Intergovernmental Rev-State	601,640	256,980	(344,660)		(256,980)
Intergovernmental Revenue-Othe	1,061,086	826,076	(235,010)	892,572	66,496
Charges for Services	23,588,803	11,220,355	(12,368,448)	21,852,192	10,631,837
Other Revenues	21,237,185	20,525,885	(711,300)	18,656,840	(1,869,045)
Expenditure Recovery	255,229,928	262,199,199	6,969,271	281,636,055	19,436,856
Operating Transfers In	39,054,486	36,256,653	(2,797,833)	44,477,983	8,221,330
IntraFund Transfers In	3,000,000	1,000,000	(2,000,000)	1,000,000	
Unappropriated Fund Balance	3,951,164	25,739,055	21,787,891	1,362,860	(24,376,195)
Unappropriated Fund Balance	350,000	1,050,000	700,000		(1,050,000)
Transfer Adjustment-Source	(3,000,000)	(1,000,000)	2,000,000	(1,000,000)	
General Fund Support	94,425,164	62,070,891	(32,354,273)	69,364,348	7,293,457
Sources Total	526,530,214	468,889,276	(57,640,938)	513,424,102	44,534,826

Uses - Operating Expenditures

Salaries	96,211,847	99,560,903	3,349,056	98,887,732	(673,171)
Mandatory Fringe Benefits	42,833,916	46,065,836	3,231,920	47,403,516	1,337,680
Non-Personnel Services	172,692,254	154,500,050	(18,192,204)	175,651,358	21,151,308
City Grant Program	32,864,604	26,444,121	(6,420,483)	30,667,383	4,223,262
Capital Outlay	35,049,208	7,962,525	(27,086,683)	5,549,222	(2,413,303)
Debt Service	28,085,625	39,058,476	10,972,851	58,141,772	19,083,296
Facilities Maintenance	596,635		(596,635)	475,000	475,000
Intrafund Transfers Out	3,000,000	1,000,000	(2,000,000)	1,000,000	
Materials & Supplies	17,040,652	14,981,122	(2,059,530)	15,570,620	589,498
Operating Transfers Out		250,000	250,000		(250,000)
Overhead and Allocations	6,237,272	6,624,998	387,726	6,624,998	
Programmatic Projects	39,316,216	6,649,698	(32,666,518)	2,063,867	(4,585,831)
Services Of Other Depts	51,601,985	66,791,547	15,189,562	72,388,634	5,597,087
Unappropriated Rev-Designated	4,000,000		(4,000,000)		
Transfer Adjustment - Uses	(3,000,000)	(1,000,000)	2,000,000	(1,000,000)	
Uses Total	526,530,214	468,889,276	(57,640,938)	513,424,102	44,534,826

Uses - Division Description

ADM Administration	16,478,428	19,183,865	2,705,437	22,380,054	3,196,189
ADM Animal Care And Control	26,256,778	8,484,264	(17,772,514)	9,532,361	1,048,097
ADM City Administrator Prog	94,558,879	90,495,679	(4,063,200)	90,857,187	361,508
ADM Community Invest-Infrastr	300,961	1	(300,960)	1	
ADM Convention Facilities Mgmt	96,295,478	78,103,224	(18,192,254)	92,987,830	14,884,606
ADM Entertainment Commission	1,085,653	1,206,978	121,325	1,264,788	57,810
ADM Internal Services	280,373,430	260,386,808	(19,986,622)	285,276,061	24,889,253

CITY ADMINISTRATOR’S OFFICE–PUBLIC WORKS

MISSION

The City Administrator’s Office—San Francisco Public Works (DPW) cares for and builds the City’s assets for the people of San Francisco.

SERVICES

San Francisco Public Works provides services through the following program areas:

BUILDING DESIGN AND CONSTRUCTION provides comprehensive planning, project management, architecture, building construction management, contract support and compliance monitoring, hazardous materials investigation, materials testing, quality assurance, and control services for the development of new buildings and the modernization of existing buildings, facilities, and public urban landscapes.

BUILDING REPAIR provides quality construction, repair, remodeling, and facility maintenance management services to city-owned facilities, and operates the City’s various drawbridges.

INFRASTRUCTURE DESIGN AND CONSTRUCTION provides engineering planning, project development, design, construction management, and consulting services for a range of capital improvement projects and maintains the City’s right-of-way infrastructure, including streets, structures, sidewalks, curb ramps, and streetscapes.

STREET AND SEWER REPAIR is responsible for street paving and repair, sewer repair, and pothole filling. In addition, the bureau constructs curb ramps and repairs stairways, landings, retaining walls, walkways, curbs, gutters, and sidewalks around city-maintained trees.

STREET ENVIRONMENTAL SERVICES uses mechanical street sweepers and manual crews to clean streets and curbs, remove graffiti, and provide proactive cleaning in known areas of high need.

STREET USE AND MAPPING ensures that city sidewalks and streets are safe and accessible by permitting and inspecting the use of the public right-of-way. The bureau also maintains the official city map.

URBAN FORESTRY maintains the City’s street trees, median landscaping, and pocket parks.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	386,726,519	353,484,346	(33,242,173)	353,854,009	369,663
Total FTE	1,071	1,067	(4)	1,059	(8)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$353.5 million for the Department of Public Works is \$33.2 million, or 8.6 percent, lower than the FY 2019-20 budget of \$386.7 million. This decrease is primarily due to one-time capital project appropriations in FY 2019-20 that will not continue in FY 2020-21.

The FY 2021-22 proposed budget of \$353.9 million for the Department of Public Works Department of Public Works is relatively flat compared to the FY 2020-21 proposed budget of \$353.5 million.

Keeping the City's Streets Clean

Street and sidewalk cleanliness are important to the environmental quality, health, and safety of San Francisco. Public Works dispatches litter patrols for small items, packer trucks for large items, and steam cleaning services – which are categorized as general, feces-related, and urine-related – 24 hours a day, seven days a week to meet its goal of responding to 95 percent of cleaning requests within 48 hours. The total volume of street cleaning requests has climbed significantly over the past five years as San Francisco's population continues to rise. To help meet the City's goal, Public Works has implemented several new strategies to reduce the number of street and sidewalk cleaning requests. One example is the Pit Stop Program, which provides staffed public restrooms, and the disposal of syringes and pet waste bags. Public Works also has added dedicated alley crews that provide nightly cleaning services to preempt public complaints and expanded targeted street cleaning programs in many neighborhoods.

Robust Street Resurfacing Program

The proposed street resurfacing budget is comprised of local and state sources. This allocation will continue to fund a robust street resurfacing program that ensures the City meets its target of reaching a Pavement Condition Index (PCI) of 75 by 2025. Achieving this score, which signifies city streets are in "good" condition, will result in lower vehicle maintenance costs for all vehicle operators, including the Municipal Transportation Agency; make the roads safer for people who bike and walk; and reduce long-term need for capital investments in street resurfacing. The DPW's ambitious street resurfacing plan has allowed the City to meet its pavement goals over the past few years. As a result,

Public Works crews can now increase the amount of work needed to fix streets that are in poor and difficult condition. During FY 2018-19, Public Works resurfaced 664 blocks, filled 14,971 potholes, and constructed 1,846 curb ramps.

Creating Housing for the Homeless Population

In partnership with the Department of Homelessness and Supportive Housing, DPW has designed and developed eight Navigation Centers to shelter San Francisco's vulnerable homeless population, who are often fearful of accessing traditional shelter and services. Navigation Centers provide access to safer shelter while case managers work to connect homeless residents to public benefits, health services and permanent housing. Public Works is continuing to design and build these innovative facilities, and currently has two new centers underway at 1925 Evans Ave. and 888 Post St., and will be completed in early 2021.

Investing in Capital Improvements

Public Works continues to deliver capital projects funded by major bond programs that include the 2014 Earthquake Safety and Emergency Response Bond and the 2016 Public Health and Safety Bond that address the critical need to construct and improve first response facilities. As such, the DPW is overseeing construction of the new Ambulance Deployment and Traffic Company and Forensic Services Division facilities and renovating the Maxine Hall and Southeast health centers. Additional projects include the City office building and permitting center at 49 South Van Ness Ave., and the new Animal Care and Control headquarters. Public Works is making significant progress on rebuilding the Third Street Bridge; as well as various street pavement and sewer replacement projects; and completing streetscape projects throughout the City that improve safety for pedestrians, bicyclists and vehicles, and make the City's neighborhoods more vibrant and enjoyable for residents and visitors.

Job Opportunities for San Francisco Residents and Businesses

As Public Works builds libraries, recreation centers, fire stations, streetscapes, and other public amenities, the department prioritizes working with local workers and construction companies. In FY

2018-19, more than 57 percent, or \$143.5 million, of Public Works' construction contracts were awarded to Local Business Enterprises (LBE) prime contractors. Public Works also offers on the job training to prepare San Franciscans for jobs in skilled

trades through its apprenticeship programs and brings in college and high school aged youth to work alongside architects, engineers, communications professionals, and operations crews as part of its competitive summer internship program.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	1,660.32	1,691.87	31.55	1,684.24	(7.63)
Non-Operating Positions (cap/other)	(589.33)	(625.00)	(35.67)	(625.00)	
Net Operating Positions	1,070.99	1,066.87	(4.12)	1,059.24	(7.63)

Sources

Licenses, Permits, & Franchises	581,254	295,500	(285,754)	438,000	142,500
Fines, Forfeiture, & Penalties	37,375		(37,375)		
Interest & Investment Income	41,661	1,622,806	1,581,145	41,661	(1,581,145)
InterGovernmental Rev-Federal	11,771,400	8,000,000	(3,771,400)		(8,000,000)
Intergovernmental Rev-State	39,528,450	53,835,142	14,306,692	53,995,142	160,000
Charges for Services	36,042,668	28,796,398	(7,246,270)	29,628,401	832,003
Other Revenues	8,345,000	(6,600,000)	(14,945,000)	10,118,680	16,718,680
Other Financing Sources	2,750,000		(2,750,000)		
Expenditure Recovery	147,133,986	156,638,946	9,504,960	160,832,402	4,193,456
IntraFund Transfers In	540,701	3,115,697	2,574,996	2,498,743	(616,954)
Unappropriated Fund Balance	1,795,075	13,598,522	11,803,447	11,857,080	(1,741,442)
Unappropriated Fund Balance	500,000		(500,000)		
Transfer Adjustment-Source	(540,701)	(922,081)	(381,380)	(2,498,743)	(1,576,662)
General Fund Support	138,199,650	95,103,416	(43,096,234)	86,942,643	(8,160,773)
Sources Total	386,726,519	353,484,346	(33,242,173)	353,854,009	369,663

Uses - Operating Expenditures

Salaries	112,257,285	130,999,150	18,741,865	131,610,873	611,723
Mandatory Fringe Benefits	55,338,275	52,848,563	(2,489,712)	55,022,109	2,173,546
Non-Personnel Services	23,119,726	18,884,959	(4,234,767)	22,562,970	3,678,011
City Grant Program	11,485,895	26,136,825	14,650,930	10,136,825	(16,000,000)
Capital Outlay	113,686,048	48,988,081	(64,697,967)	60,414,213	11,426,132
Facilities Maintenance	4,315,587	617,110	(3,698,477)	490,466	(126,644)
Intrafund Transfers Out	540,701	922,081	381,380	2,498,743	1,576,662
Materials & Supplies	5,408,092	6,799,694	1,391,602	5,532,829	(1,266,865)
Operating Transfers Out	3,098,525	3,098,525		3,098,525	
Overhead and Allocations	(8,418,305)	(26)	8,418,279	(22)	4
Programmatic Projects	14,674,307	12,873,962	(1,800,345)	10,823,810	(2,050,152)
Services Of Other Depts	51,761,084	46,173,648	(5,587,436)	47,967,991	1,794,343
Unappropriated Rev-Designated		6,063,855	6,063,855	6,193,420	129,565
Transfer Adjustment - Uses	(540,701)	(922,081)	(381,380)	(2,498,743)	(1,576,662)
Uses Total	386,726,519	353,484,346	(33,242,173)	353,854,009	369,663

Uses - Division Description

DPW Administration	(18,077,942)	(15,989,655)	2,088,287	(16,671,981)	(682,326)
DPW Buildings	32,888,437	44,869,205	11,980,768	44,024,853	(844,352)
DPW Infrastructure	166,161,094	110,213,169	(55,947,925)	128,101,238	17,888,069
DPW Operations	205,754,930	214,391,627	8,636,697	198,399,899	(15,991,728)
Uses by Division Total	386,726,519	353,484,346	(33,242,173)	353,854,009	369,663

CITY ADMINISTRATOR'S OFFICE-TECHNOLOGY

MISSION

The Department of Technology (TIS) provides innovative, reliable, and secure technology business solutions that support and empower City College of San Francisco (CCSF) agencies and City departments in their delivery of high-quality government services for the public.

SERVICES

The Department of Technology provides services through the following divisions:

ADMINISTRATION AND FINANCE optimizes IT investment through strategic procurement, contract management, accounting and budgeting, and workforce planning.

BUSINESS PRODUCTIVITY AND PUBLIC COMMUNICATIONS enhances the delivery of high-quality services by strengthening strategic planning, project management, performance assessment, and the production of public meetings and award-winning SFGovTV programs.

CYBERSECURITY fortifies City technology and data with centralized incident and risk management, identity and access oversight, disaster preparedness, and cyber awareness education.

DATA ARCHITECTURE AND MANAGEMENT delivers integrated business systems and a comprehensive portfolio of enterprise applications for paperless work processes, streamline business process, and promote transparent governance.

INNOVATION AND TECHNOLOGY PARTNERSHIPS drives a culture of curiosity and convenes City agencies and technology partners to collaboratively improve City services and solve challenges.

PUBLIC SAFETY SYTEMS (RADIO SYSTEMS) AND WIRING cultivates resilient, state-of-the-art radio and communications systems relied upon by first-responders, and delivering internet services for municipal facilities as well as underserved communities in City of San Francisco.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	140,490,276	131,336,225	(9,154,051)	131,543,388	207,163
Total FTE	220	222	2	225	3

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$131.3 million for the Department of Technology is \$9.2 million, or 6.5 percent lower than the FY 2019-20 budget of \$140.5 million. The decrease is primarily related to the expiration of one-time capital and project expenditures from the previous fiscal year and reduced contractual cost in technology licenses.

The FY 2021-22 proposed budget of \$131.5 million for the Department of Technology is relatively flat compared to the FY 2020-21 proposed budget of \$131.3 million.

Modernizing Government IT

Over the past two and a half years, the Department of Technology (TIS) assessed 250 network closets, reduced occupied data center space six times, increased network speed by 15 percent, expanded the Power of Ethernet program, and deployed VoIP services. Modernizing the City's network will save millions of dollars and secures city data and systems into the future.

Modern telephony will also save the City \$6 million per year. Current efforts to centralize infrastructure will eliminate redundant equipment as well as enable decommissioning expensive legacy hardware. Consolidating core elements and adding disaster recovery infrastructure improves the reliability and resiliency of essential city communications.

Building a Data-Driven Government

The TIS continues to build and expand data as a service to provide data environments and domains that enable easy data access, integration, analysis, dashboards and applications. Additionally, TIS continues building the SFCloud environment to consolidate equipment and efficiently manage servers and data storage for various city departments. Hundreds of terabytes of storage have been added to the 1,900 primary and secondary server environments.

Investing in JUSTIS

Eight departments await the decommissioning of the Justice Tracking Information System (JUSTIS) program mainframe and the rebuilding of reporting, analytics, dashboards, and predictive analysis that will support data-driven decision-making.

Closing the Digital Divide

The Department leverages and expands fiber to support municipal operations and close gaps in community access to home internet (connecting 3,700+ public housing units and nearly 15,000 residents to date). The COVID-19 pandemic highlighted this critical work for student distance learning and telemedicine.

A Fortified Cyber City

Threats to government networks have increased in volume and sophistication. The TIS continues to invest in cybersecurity—training, best practices, and technologies—that monitor and neutralize threat, preventing compromised data, or disruptions to enterprise systems.

Data Center Power

Centralized IT infrastructure helps deliver efficient and secure services. The TIS is modernizing the City's network and decommissioning the 200 Paul Data Center. While immediate savings is the primary goal, these efforts will also reduce cost over time and deliver mission critical City operations.

Customer Service Matters

The TIS's Service Desk provides 24/7 support for resolving IT service requests, incidents, project requests, O365 email setup, and application access. The TIS will continue providing 52 departments with cost-effective, premier support services.

Ready for the Unexpected: Public Safety Systems

Public Safety ensures public safety (police, fire, ambulance, public works) radios, fiber, and wiring systems are operated with no disruption. These mission critical systems include radio towers, radios, radio software system centers, and fiber network infrastructure. These services are provided twenty-four hours a day, seven days a week and also include inside wiring for phones and network for new buildings and moves.

Innovate and Create with Enterprise Tools

An inclusive portfolio of enterprise applications saved cost, streamlines workflows with paperless processes and creates smart business operations.

The TIS leverages existing enterprise systems (MS Teams, ServiceNow, Salesforce, DocuSign, Adobe, GIS, Powerapps, Google Apps) to accelerate

business transformation and deliver quick system development, data-sharing capabilities and enterprise analytics.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	261.42	259.55	(1.87)	262.68	3.13
Non-Operating Positions (cap/other)	(41.00)	(38.00)	3.00	(38.00)	
Net Operating Positions	220.42	221.55	1.13	224.68	3.13

Sources

Licenses, Permits, & Franchises	2,728,400	2,390,000	(338,400)	2,390,000	
Interest & Investment Income	55,000		(55,000)		
Rents & Concessions	824,657	825,449	792	826,265	816
Intergovernmental Revenue-Other	91,338	82,716	(8,622)	84,037	1,321
Expenditure Recovery	124,011,852	121,268,330	(2,743,522)	121,631,588	363,258
Operating Transfers In	6,875,162		(6,875,162)		
IntraFund Transfers In		5,610,000	5,610,000	4,000,000	(1,610,000)
Unappropriated Fund Balance	1,705,447	305,352	(1,400,095)		(305,352)
Transfer Adjustment-Source	(6,875,162)	(5,610,000)	1,265,162	(4,000,000)	1,610,000
General Fund Support	11,073,582	6,464,378	(4,609,204)	6,611,498	147,120
Sources Total	140,490,276	131,336,225	(9,154,051)	131,543,388	207,163

Uses - Operating Expenditures

Salaries	30,255,061	30,727,234	472,173	31,228,690	501,456
Mandatory Fringe Benefits	13,409,950	14,442,545	1,032,595	15,124,818	682,273
Non-Personnel Services	63,933,981	64,117,540	183,559	62,394,694	(1,722,846)
Capital Outlay	6,229,747	1,523,160	(4,706,587)	1,358,628	(164,532)
Intrafund Transfers Out		5,610,000	5,610,000	4,000,000	(1,610,000)
Materials & Supplies	4,965,169	3,606,324	(1,358,845)	4,778,724	1,172,400
Operating Transfers Out	6,875,162		(6,875,162)		
Overhead and Allocations	(9,487)	787,075	796,562	787,075	
Programmatic Projects	10,225,162	5,521,500	(4,703,662)	4,511,500	(1,010,000)
Services Of Other Depts	11,414,192	10,610,847	(803,345)	10,857,969	247,122
Unappropriated Rev-Designated	66,501		(66,501)	501,290	501,290
Transfer Adjustment - Uses	(6,875,162)	(5,610,000)	1,265,162	(4,000,000)	1,610,000
Uses Total	140,490,276	131,336,225	(9,154,051)	131,543,388	207,163

Uses - Division Description

DT Administration	55,069,544	49,704,571	(5,364,973)	49,653,161	(51,410)
DT Capital And Equipment	2,460,523	900,000	(1,560,523)	636,637	(263,363)
DT Chief Technology Officer	2,030,530	(51,501)	(2,082,031)	(51,918)	(417)
DT Communications	6,639,198	6,629,724	(9,474)	6,678,476	48,752
DT Cybersecurity	6,100,036	8,095,995	1,995,959	8,228,997	133,002
DT Enterprise Applications	4,843,047	6,947,964	2,104,917	6,975,050	27,086
DT Infrastructure & Operations	35,482,156	29,587,612	(5,894,544)	27,746,988	(1,840,624)
DT Innovation	866,653	1,000,501	133,848	1,004,225	3,724
DT JUSTIS	2,971,911	2,849,907	(122,004)	2,879,926	30,019
DT Public Safety	12,367,242	12,958,236	590,994	14,672,482	1,714,246
DT Rate Model DataSF	1,306,446	1,346,852	40,406	1,346,852	
DT Support Services	10,352,990	11,366,364	1,013,374	11,772,512	406,148
Uses by Division Total	140,490,276	131,336,225	(9,154,051)	131,543,388	207,163

CITY ATTORNEY

MISSION

The City Attorney’s Office (CAT) provides legal services to the Mayor’s Office, the Board of Supervisors, other elected City officials, and all the departments, boards, and commissions that comprise the government of the City and County of San Francisco.

SERVICES

The City Attorney’s Office provides services through the following divisions:

LITIGATION handles all claims and litigation filed against the City and prosecutes all civil actions in which the City is a plaintiff. Trial attorneys handle matters ranging from enforcement of the City’s building codes to the civil prosecution of fraud, consumer protection, and affirmative litigation cases. Our litigators represent the City in approximately 7,500 actions annually, including labor, personal injury, property damage, child custody, welfare fraud, breach of contract, and workers’ compensation matters.

GOVERNMENT acts as the City’s general counsel. Attorneys in this division advise city officials and departments on a wide range of legal issues and draft all municipal ordinances and contracts. Their expertise covers every aspect of municipal government. Areas of specialization include: appellate advocacy; construction; contracts and intellectual property; environmental protection; finance and real estate; government ethics; health, education, and social services; labor relations; public utilities; taxation; telecommunications; and transportation.

NEIGHBORHOOD AND COMMUNITY SERVICES protects city residents, businesses, and neighborhoods by enforcing San Francisco’s building, health, and public safety codes; prepares annual reviews; and makes available to the public a codification of city ordinances.

ADMINISTRATIVE SERVICES has responsibility over all operations of the department, including public policy, communications, finance, human resources, facilities, strategic relations, and technology infrastructure.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889
Total FTE	310	312	2	312	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$94.3 million for the City Attorney's Office is \$2.8 million, or 3.1 percent, higher than the FY 2019-20 budget of \$91.4 million. This increase is largely due to litigation costs.

The FY 2021-22 proposed budget of \$95.6 million for the City Attorney is \$1.4 million, or 1.5 percent, higher than the FY 2020-21 proposed budget of \$94.3 million. This increase is largely due to litigation costs.

Pandemic Response

The City Attorney's Office is involved on every level in San Francisco's COVID-19 pandemic response, drafting and executing all Declarations of Emergency, Health Orders and Mayoral Directives; playing a central role in enforcement of those new rules; writing emergency contracts for needed equipment and supplies, including personal protective equipment for front-line workers; securing hotels for the homeless, front-line workers and those needing to isolate during the pandemic; and addressing legal questions and issues arising from this public health emergency, including Charter amendments, ballot initiatives, and legislative requests.

Creating Equitable Opportunities

The City Attorney continues to use the power of the law to help marginalized communities, including helping to defeat the federal government's unlawful attempt to skew the 2020 Census, which would have diverted federal funding and political representation from areas where it is most needed; cracking down on landlords who were illegally discriminating against low-income tenants by refusing to accept government housing vouchers; and defeating a new federal rule that would have allowed for discrimination in health care.

Housing

The City Attorney's Office plays a major role as the City works to tackle homelessness and implement a wide range of housing options. The office works on the planning, development, and construction of housing projects, navigation centers, and other alternative housing. This includes conducting legal research, drafting legislation, implementing policies, and negotiating various types of financing, real estate, and service contracts. For example, the office has or is currently negotiating development agreements for mixed-use projects that produce or fund affordable housing, including at Park Merced, Treasure Island/Yerba Buena Island, the former Schlage Lock site, India Basin, 3333 California Street, Balboa Reservoir, and others. The Office assisted with the issuance of over \$122 million in multifamily housing revenue bonds in 2019, with another \$640 million in multifamily housing revenue bonds expected to issue in 2020.

Government Accountability

The City Attorney's Office launched a public integrity investigation in 2020 as part of its ongoing legal actions to uncover waste, fraud or abuse of taxpayer dollars. The office has also successfully challenged the federal government's unlawful attempts to deny or restrict funding for health care, food assistance, and other programs that support working-class residents.

Safe, Reliable and Affordable Electricity

The City Attorney's Office is at the center of the initiative to acquire PG&E's electrical infrastructure in San Francisco to provide safe, reliable, and affordable power through a system that is accountable to residents and taxpayers.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	314.50	316.61	2.11	316.61	
Non-Operating Positions (cap/other)	(4.31)	(5.00)	(0.69)	(5.00)	
Net Operating Positions	310.19	311.61	1.42	311.61	0.00

Sources

Fines, Forfeiture, & Penalties	4,504,990	5,141,717	636,727	5,141,717	
Intergovernmental Revenue-Othe	400,000	400,000		400,000	
Expenditure Recovery	62,237,667	62,967,693	730,026	64,371,106	1,403,413
General Fund Support	24,292,560	25,741,113	1,448,553	25,732,589	(8,524)
Sources Total	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889

Uses - Operating Expenditures

Salaries	52,440,099	52,944,889	504,790	52,957,879	12,990
Mandatory Fringe Benefits	21,232,949	22,636,730	1,403,781	23,300,265	663,535
Non-Personnel Services	13,344,162	14,209,387	865,225	14,924,690	715,303
Materials & Supplies	155,000	155,000		155,000	
Services Of Other Depts	4,263,007	4,304,517	41,510	4,307,578	3,061
Uses Total	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889

Uses - Division Description

CAT City Attorney	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889
Uses by Division Total	91,435,217	94,250,523	2,815,306	95,645,412	1,394,889

CITY PLANNING

MISSION

The Planning Department works to make San Francisco the world’s most livable urban place—environmentally, economically, socially, and culturally.

SERVICES

The City Planning Department provides services through the following divisions:

CITYWIDE PLANNING maintains the City’s General Plan, prepares neighborhood plans, and develops planning code controls and other regulations related to implementation of the General Plan.

CURRENT PLANNING reviews project applications, provides public information, and implements historic preservation programs.

ENVIRONMENTAL PLANNING prepares State and federally mandated environmental review documents for the City.

ZONING ADMINISTRATION AND COMPLIANCE administers, interprets, and enforces the City’s Planning Code.

ADMINISTRATION includes the Director’s Office, Commission functions, and the Director of Administration functions; this division provides Department-wide support in the areas of information technology, finance, legislative affairs, communications, personnel and training, and special projects such as the permit and project tracking system.

BUDGET DATA SUMMARY

	2019-20		2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21	
Total Expenditures	55,665,484	60,599,482	4,933,998	60,238,591	(360,891)	
Total FTE	222	217	(5)	217	0	

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$60.6 million is \$4.9 million, or 8.9 percent, higher than the FY 2019-20 budget of \$55.7 million.

This increase is due to increases in expenditures for multi-year contract projects and mandatory planning reviews.

The FY 2021-22 budget of \$60.2 million is \$0.4 million, or 0.6 percent, lower than the FY 2020-21 proposed budget. This decrease is driven by reduced expenditure on the mandatory planning reviews and multi-year contracts relative to the prior year.

Priority Projects and Associated Revenues

This budget will fund programs and projects with a focus on the Mayor's priorities, particularly housing. The Department's budget work program is dominated by permit and application review and processing. This work is critical to ensure approval of housing projects at all levels of affordability. Approximately two-thirds of environmental review work is anticipated to be for private development projects - both those that directly create housing units and those that generate fees dedicated to affordable housing - and one-third for City-sponsored projects. The Department anticipates preparing approximately 10 Environmental Impact Reports as well as a large number of Community Plan Evaluations that allow for streamlined review for projects in plan areas such as the recently

adopted Central SoMa plan area. In addition to permit and application review, other highlights of work the Department will perform are land use and transportation citywide planning, including resilience and sustainability projects. The Department also expects to complete work on a sea level rise assessment, a draft Sustainable Neighborhoods Framework, and a draft Islais Creek flood and adaptation study.

Importantly, the Department will bolster community stabilization work, particularly in at-risk neighborhoods. By keeping people in the homes they already have, the City can meet the challenges of gentrification while facilitating appropriate new development.

Process Improvements

All of Planning's work is supported with a variety of process improvements, including several projects connected with the move to 49 South Van Ness, that increase transparency and efficiency in project review and processing. Other process improvements will continue and expand, particularly The Department's housing implementation program. This effort helps craft and operationalize new local and state-level legislation that will dramatically streamline approval of affordable and market rate housing. All this work furthers the Department's commitment to ensuring the City remains an inclusive community with economic stability, diversity, and a high quality of life.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	237.14	235.71	(1.43)	235.32	(0.39)
Non-Operating Positions (cap/other)	(15.47)	(18.42)	(2.95)	(18.42)	
Net Operating Positions	221.67	217.29	(4.38)	216.90	(0.39)

Sources

InterGovernmental Rev-Federal	95,000	95,000		45,000	(50,000)
Intergovernmental Rev-State	1,375,000	1,531,000	156,000		(1,531,000)
Intergovernmental Revenue-Othe	518,594	390,000	(128,594)	405,600	15,600
Charges for Services	42,890,072	45,418,270	2,528,198	46,834,915	1,416,645
Other Revenues	3,459,892	4,815,150	1,355,258	4,025,302	(789,848)
Expenditure Recovery	1,813,777	2,224,990	411,213	2,183,892	(41,098)
Unappropriated Fund Balance		(74,790)	(74,790)	(121,586)	(46,796)
General Fund Support	5,513,149	6,199,862	686,713	6,865,468	665,606
Sources Total	55,665,484	60,599,482	4,933,998	60,238,591	(360,891)

Uses - Operating Expenditures

Salaries	26,532,724	26,537,419	4,695	26,496,152	(41,267)
Mandatory Fringe Benefits	12,122,444	12,718,553	596,109	13,121,767	403,214
Non-Personnel Services	3,139,484	3,701,840	562,356	5,112,840	1,411,000
Capital Outlay	10,475	10,405	(70)		(10,405)
Materials & Supplies	555,065	803,774	248,709	603,774	(200,000)
Overhead and Allocations	656,755	965,663	308,908	965,663	
Programmatic Projects	5,366,988	7,973,654	2,606,666	5,599,282	(2,374,372)
Services Of Other Depts	7,281,549	7,888,174	606,625	8,339,113	450,939
Uses Total	55,665,484	60,599,482	4,933,998	60,238,591	(360,891)

Uses - Division Description

CPC Administration	19,375,177	20,744,001	1,368,824	21,114,251	370,250
CPC Citywide Planning	12,152,956	14,646,986	2,494,030	12,271,379	(2,375,607)
CPC Current Planning	13,550,851	13,557,304	6,453	13,612,188	54,884
CPC Environmental Planning	7,580,076	8,669,014	1,088,938	10,238,739	1,569,725
CPC Zoning Admin & Compliance	3,006,424	2,982,177	(24,247)	3,002,034	19,857
Uses by Division Total	55,665,484	60,599,482	4,933,998	60,238,591	(360,891)

CIVIL SERVICE COMMISSION

MISSION

The Civil Service Commission (CSC) establishes, ensures, and maintains an equitable and credible merit system for public service employment for the citizens of San Francisco, and strives to consistently provide the best-qualified candidates for public service in a timely and cost-effective manner.

SERVICES

The Civil Service Commission provides services through the following divisions:

GENERAL DIVISION establishes rules, policies, and procedures to carry out the civil service merit system for public service employment; administers appeals and requests for hearings on the decisions of the Human Resources Director and the Municipal Transportation Agency’s Director of Transportation; monitors the operation of the merit system through inspection services and audits; conducts surveys; sets salaries for elected officials; and administers the City’s Employee Relations Ordinance.

TRAINING, EDUCATION, AND OUTREACH DIVISION educates the public on the Civil Service Commission’s functions and services through publications and expanding information on its website; provides outreach, information, and notification of the Catastrophic Illness Program; and provides training and education about the merit system.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	1,336,124	1,286,033	(50,091)	1,335,250	49,217
Total FTE	6	6	0	6	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$1.3 million is \$0.1 million, or 3.7 percent, lower than the FY 2019-20 budget of \$1.3 million. These savings are from holding positions vacant.

The FY 2021-22 budget of \$1.3 million is \$0.1 million, or 3.8 percent, higher than the FY 2020-21 proposed budget. This increase is due to no longer holding vacancies.

Overseeing the City's Merit System

In its Charter mandated role, the Civil Service Commission (CSC) works closely with departments and unions to create equitable opportunities for everyone by supporting departments' compliance with the merit system in their hiring processes. This

includes meeting with different groups, advising, conducting training sessions, and developing or amending CSC Rules and policies. Individuals or groups who contact elected officials and the Board of Supervisors for such requests also reach out the Civil Service Commission. With the COVID-19 pandemic and Shelter-in-Place Order, the City is facing new challenges. The Civil Service Commission is prepared to respond to all stakeholders in this new environment.

CSC will continue to oversee the merit system as an appellate and policy-making body, conduct equity research, and develop projects that align with the Mayor's policy priorities. The department continues to search for methods to improve services and meet its Charter-mandated obligations.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	6.01	5.79	(0.22)	6.00	0.21
Non-Operating Positions (cap/other)					
Net Operating Positions	6.01	5.79	(0.22)	6.00	0.21

Sources

Expenditure Recovery	360,839	360,839		360,839	
General Fund Support	975,285	925,194	(50,091)	974,411	49,217
Sources Total	1,336,124	1,286,033	(50,091)	1,335,250	49,217

Uses - Operating Expenditures

Salaries	740,383	684,949	(55,434)	710,353	25,404
Mandatory Fringe Benefits	312,286	309,025	(3,261)	328,824	19,799
Non-Personnel Services	35,795	32,795	(3,000)	28,795	(4,000)
Materials & Supplies	3,395	3,395		3,395	
Services Of Other Depts	244,265	255,869	11,604	263,883	8,014
Uses Total	1,336,124	1,286,033	(50,091)	1,335,250	49,217

Uses - Division Description

CSC Civil Service Commission	1,336,124	1,286,033	(50,091)	1,335,250	49,217
Uses by Division Total	1,336,124	1,286,033	(50,091)	1,335,250	49,217

COMMUNITY INVESTMENT AND INFRASTRUCTURE

MISSION

The Office of Community Investment and Infrastructure (OCII) is the Successor Agency to the San Francisco Redevelopment Agency (SFRA), which was dissolved under State law. OCII is responsible for development in Mission Bay, Transbay, and the Hunters Point Shipyard/ Candlestick Point neighborhoods which collectively provide over 22,000 new housing units and 14 million square feet of new commercial space; the management of significant assets in the City; and the development of over 7,000 affordable housing units and over 400 acres of parks.

SERVICES

OCII provides services through the following divisions:

MAJOR APPROVED DEVELOPMENT PROJECTS were previously approved by San Francisco Redevelopment Agency (SFRA). These development projects are located at Mission Bay North and South, Transbay, and Hunters Point Shipyard/Candlestick Point.

AFFORDABLE HOUSING ensures the development of affordable housing in the Major Approved Development Projects, as well as other housing obligations.

COMMUNITY DEVELOPMENT & WORKFORCE SERVICES promote equal opportunity in contracts for professional design and construction services and in the workforce of contractors performing work on OCII-administered contracts.

ASSET MANAGEMENT & DEVELOPMENT SERVICES provide technical support to the Major Approved Development Projects, manages existing developer agreements, and manages SFRA assets and other real property that must be transferred from OCII to other entities pursuant to the State approved long-range property management plan.

FINANCE AND ADMINISTRATION provides financial and accounting oversight and reporting, debt management, records, and IT management for the Office's entire portfolio.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	521,300,000	527,300,000	6,000,000	N/A	N/A
Total FTE	55	55	0	N/A	N/A

BUDGET ISSUES AND DETAILS

OCII is a separate legal entity from the City and County of San Francisco, while remaining under the legislative authority of the Board of Supervisors. Accordingly, the OCII budget is considered separately from the City and County budget. OCII operates with an annual budget, so only the FY 2020-21 proposed budget is presented here.

The FY 2020-21 proposed budget of \$527.3 million for OCII is \$6.0 million more than the FY 2019-20 budget of \$521.3 million. The change is primarily due to an increase in infrastructure reimbursement in Mission Bay, an increase in new affordable housing loans, and an increase in property tax increment due to pledged increment growth, offset by draws on prior year funds for existing affordable housing loans and construction projects.

OCII participates in redevelopment activities carried out by the former SFRA and related to enforceable obligations, including implementation of major development projects, creation of affordable housing, and property and asset management.

OCII funds its affordable housing and infrastructure programs primarily with bond proceeds generated by the issuance of tax allocation bonds. As of July 1, 2020, OCII will have long-term debt outstanding of \$800.4 million principal outstanding in tax allocation bonds. In FY 2020-21, OCII anticipates expending \$118.6 million on its debt program.

With respect to its current operations, OCII anticipates expending \$122.2 million for affordable housing, \$237.5 million for infrastructure, \$2.5 million for community development and workforce, \$4.4 million for property and asset management, and \$42.1 million for project management and administration.

Housing Obligations

One of OCII's most important missions is to ensure the completion of housing units. OCII's total housing production obligation includes 21,820 units, of which over 7,000 will be affordable. Over 60 percent of these affordable units will be funded by OCII, and these OCII-funded units are known

as OCII's Retained Affordable Housing Production Obligation.

In FY 2020-21, OCII will complete 152 housing units, which are comprised of OCII-funded affordable units in Mission Bay South.

Land Use and Infrastructure

OCII contributes to livability through its delivery of public infrastructure, including parks, in mixed-income communities. At completion, Hunters Point Shipyard/Candlestick Point will include over 330 acres of parks, Mission Bay will include 49 acres of parks, and Transbay will include four acres of parks built by OCII.

In FY 2020-21, OCII will complete ten parks, including seven in Hunters Point Shipyard/Candlestick Point and three in Mission Bay. In FY 2020-21, OCII will also complete construction of a new street segment and a storm water pump station in Mission Bay.

Community and Workforce Development

OCII's contributes to diversity, equity, and inclusivity through the implementation of a robust equal opportunity program for contracting and workforce. OCII monitors contracting and hiring for all phases of design and construction, including payment of prevailing wages. OCII works closely with private contractors, CityBuild, and community-based organizations to foster job creation for local workers and to improve the opportunities for small, local, minority and women-owned businesses to participate on OCII projects.

To date, OCII has worked with developers and contractors to award over \$5.5 billion in contracts with over \$1.6 billion, or 30 percent, credited to small business enterprises. Of this amount, \$877 million has been awarded to San Francisco-based small businesses. In addition, over 45,610 workers, of which 6,720 are San Francisco residents, have performed over 16 million construction hours on OCII-administered projects since 2012. To date, local residents have performed nearly 3.2 million hours, garnering \$139 million in wages.

TOTAL BUDGET – HISTORICAL COMPARISON

	FY19-20 Budgeted	FY20-21 Proposed	YOY Difference
Sources			
Property Tax Increment - TAB Debt Service	\$ 74.6	\$ 63.2	\$ (11.4)
Property Tax Increment - Debt Portfolio	\$ 2.3	\$ 2.3	\$ 0.1
Property Tax Increment - Mission Bay	\$ 47.9	\$ 49.4	\$ 1.5
Property Tax Increment - HPS2/CP	\$ 0.3	\$ 1.0	\$ 0.6
Property Tax Increment - State Owned TBY	\$ 8.9	\$ 21.7	\$ 12.8
Property Tax Increment - Other	\$ 5.7	\$ 7.9	\$ 2.2
Property Tax Increment - ACA	\$ 4.4	\$ 4.5	\$ 0.0
Subtotal CY Property Tax Increment	\$ 144.1	\$ 149.9	\$ 5.9
New Bonds - Housing	\$ 25.4	\$ -	\$ (25.4)
New Bonds - Infra	\$ 15.3	\$ 15.5	\$ 0.2
Subtotal CY New Bonds	\$ 40.7	\$ 15.5	\$ (25.2)
Developer Payments	\$ 16.7	\$ 16.5	\$ (0.2)
Subtotal CY Developer Payments	\$ 16.7	\$ 16.5	\$ (0.2)
Rent & Lease Revenue	\$ 0.9	\$ 2.3	\$ 1.3
Loan Repayments	\$ 5.9	\$ -	\$ (5.9)
Payments from Other Gov Entities	\$ 4.4	\$ 4.0	\$ (0.4)
Hotel Tax	\$ 4.5	\$ 4.5	\$ (0.0)
Subtotal CY Other	\$ 15.8	\$ 10.8	\$ (5.0)
Fund Balance - Housing	\$ 74.1	\$ 97.3	\$ 23.2
Fund Balance - Non-Housing	\$ 6.6	\$ 11.4	\$ 4.8
Subtotal CY Fund Balance	\$ 80.7	\$ 108.7	\$ 28.0
Prior Period Authority - Housing	\$ 67.4	\$ 24.9	\$ (42.5)
Prior Period Authority - Non-Housing	\$ 156.0	\$ 201.0	\$ 45.0
Subtotal CY Prior Period Authority	\$ 223.4	\$ 225.9	\$ 2.5
Total CY Sources	\$ 521.3	\$ 527.3	\$ 5.9
Uses			
Uses - Operations			
Operational Salaries and Benefits	\$ 9.3	\$ 10.4	\$ 1.0
Affordable Housing Services	\$ 1.8	\$ 1.4	\$ (0.4)
Rent	\$ 0.7	\$ 1.1	\$ 0.4
Retiree Health and Pension Costs	\$ 3.9	\$ 4.2	\$ 0.2
Auditing & Accounting Services	\$ 0.2	\$ 0.3	\$ 0.0
Legal Services	\$ 1.4	\$ 1.4	\$ 0.1
Planning & Infrastructure Rvw	\$ 5.4	\$ 6.7	\$ 1.3
Real Estate Development Services	\$ 0.2	\$ 0.1	\$ (0.1)
Workforce Development Services	\$ 0.4	\$ 0.4	\$ (0.0)
Other Professional Services	\$ 3.6	\$ 4.6	\$ 1.0
Grants to Community-Based Organizations	\$ 1.7	\$ 2.4	\$ 0.8
Payments to Other Public Agencies	\$ 6.3	\$ 0.4	\$ (6.0)
Other Current Expenses	\$ 1.1	\$ 1.2	\$ 0.1
Subtotal CY Uses - Operations	\$ 36.1	\$ 34.6	\$ (1.5)

TOTAL BUDGET – HISTORICAL COMPARISON, *Continued*

	FY19-20 Budgeted	FY20-21 Proposed	YOY Difference
Uses - Non-Operations			
Affordable Housing Loans	\$ 98.9	\$ 96.8	\$ (2.1)
Development Infrastructure	\$ 149.1	\$ 196.8	\$ 47.7
Pass-through to TJPA	\$ 8.6	\$ 21.1	\$ 12.5
Debt Service - OCII TAB Bonds	\$ 101.9	\$ 97.3	\$ (4.6)
Public Art	\$ 1.1	\$ 1.1	\$ 0.0
Other Debt	\$ 7.6	\$ 19.9	\$ 12.3
Subtotal CY Uses - Non-Operations	\$ 367.2	\$ 433.1	\$ 65.8
Prior Period Authority - Housing	\$ 67.4	\$ 24.9	\$ (42.5)
Prior Period Authority - Non-Housing	\$ 50.6	\$ 34.7	\$ (15.8)
Subtotal CY Prior Period Authority	\$ 118.0	\$ 59.6	\$ (58.4)
Total CY Uses	\$ 521.3	\$ 527.3	\$ 5.9
Sources vs. Uses	\$ -	\$ -	\$ -

CONTROLLER

MISSION

The Department of the Controller’s Office works to ensure the City’s financial integrity and to promote efficient, effective, and accountable government. The Controller’s Office strives to be a model for good government and to make the City a better place to live and work.

SERVICES

The Department of the Controller’s Office provides services through the following divisions:

ACCOUNTING controls the financial activities of the City, which include the certification of funds for contracts, vendor payments, personnel requisitions, and the oversight of departmental expenditures to assess the overall fiscal condition of the City.

ADMINISTRATION manages the department’s internal financial, human resources, technology, and operational support services.

BUDGET AND ANALYSIS provides fiscal management and oversight, budgetary planning, and public policy analysis to support the development and management of the City’s budget. The division implements and controls budgetary changes, balances revenues with expenditures, and regularly projects and reports on financial, operational, and economic issues for a wide range of customers. A number of property tax functions, including calculation of the tax rate and allocation of revenues, are also housed in the division.

CITY SERVICES AUDITOR conducts financial and performance audits of city departments, agencies, concessions, and contracts. The division also runs the City’s Whistleblower Program.

CITY PERFORMANCE provides technical assistance, analysis and training for city departments to improve public service delivery. The division has broad authority for benchmarking, performance management, and best practices.

ECONOMIC ANALYSIS reports on pending city legislation that has potentially substantial economic impacts on the City, monitors the local economy, and produces research and special reports at the request of City officials.

PAYROLL provides payroll services for city employees and ensures compliance with city, state, and federal tax, wage and timekeeping regulations.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	74,639,619	75,305,412	665,793	73,326,304	(1,979,108)
Total FTE	250	249	(1)	249	0

Services (continued)

PUBLIC FINANCE administers the City's General Fund debt obligations and generally oversees the City's broader debt portfolio. The division provides low-cost debt financing of large-scale, long-term capital projects while managing market and credit risks.

SYSTEMS manages major citywide enterprise systems that city departments use to support financial, payroll, procurement, human resources, learning management, employee and retiree benefits, budgeting, and reporting needs.

BUDGET ISSUES AND DETAILS

The Controller's Office Fiscal Year (FY) 2020-21 proposed budget of \$75.3 million is \$0.7 million, or 0.9 percent, higher than the FY 2019-20 budget of \$74.6 million. This increase is driven by required spending on the City Services Auditor.

The FY 2021-22 proposed budget of \$73.3 million for the Controller represents a \$2.0 million, or 2.6 percent, decrease from the FY 2019-20 budget. This decrease is driven by reductions in spending on information technology projects.

COVID-19 Support

The Controller's Office has been working in the COVID-19 emergency response since February 2020. A majority of the Controller's staff have been deployed to the Emergency Operations Center (EOC) or supported the Controller's Department Operations Center (DOC) via teleworking.

The City stood up a variety of data gathering, analysis and reporting functions in critical areas including medical, human services, and other areas. City Performance project managers and analysts work with DataSF and departments to build and maintain these tools and are responsive to requests from emergency managers and stakeholders for new information. Internal reporting is used for the business decisions made by the emergency operation and public reporting informs residents, stakeholders, leadership and other governments about the City's emergency management.

City Performance staff are deployed as disaster service workers in various parts of the emergency operation. They have staffed the Human Services Branch, the Logistics sections of the EOC, site development for the hotel shelter program, cleaning and feeding services for the congregate housing and single room occupancy hotels effort, the COVID-19 testing ramp-up, the reopening effort, and other functions.

The Finance and Administration Section of the EOC and the Controller's DOC are entirely managed and staffed by the Controller's Office. Emergency payroll, contracts, procurement, cost recovery and Federal Emergency Management Agency claiming are their primary functions. In the course of this work, the Controller's Office has automated many emergency management activities that were formerly manual. The Department's payroll division has run the City payroll entirely remotely—a capacity that was developed in anticipation of a major earthquake. The cost recovery team has trained hundreds of city employees in complex tracking and claiming, provided coaching and expertise to other cities, and has met critical deadlines, ensuring that San Francisco will receive the maximum reimbursements from the Federal government.

Systems Modernization

Technology implemented and maintained by the Controller's Office provides standardization, transparency, and efficiency for the City's crucial business processes. The Department's proposed budget allocates staff and resources to maintain the systems and increase their utility through annual upgrades and implementation of system enhancements. Key initiatives planned for FY 2020-21 and FY 2021-22 include development and implementation of reporting solutions related to Citywide equity initiatives, continued support of COVID-19 response through automation of business processes and enhanced inventory and cost recovery tracking and reporting, and system modernization projects. Systems modernization projects include replacing the City's budget system and supporting the implementation of the Citywide Property Tax and Applicant Tracking projects.

Equity

City Performance has worked with the Human Rights Commission (HRC) and its Office of

Racial Equity (ORE) to plan, analyze and support the development of the Citywide Racial Equity Framework and the other tools needed to advance the City's goals in addressing racism and structural inequity. Staff performed a citywide equity program inventory and analysis for HRC,

conducted benchmarking research on their behalf, and supported the HRC with developing metrics, process analysis and planning as they worked to implement the City's ordinances and policies in this area. Depending on the HRC's and ORE's needs in FY 2020-21, this support will continue.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	298.07	297.79	(0.28)	297.00	(0.79)
Non-Operating Positions (cap/other)	(47.77)	(48.81)	(1.04)	(48.00)	0.81
Net Operating Positions	250.30	248.98	(1.32)	249.00	0.02

Sources

Property Taxes	67,000	67,000		67,000	
Intergovernmental Revenue-Othe	150,000	150,000		150,000	
Charges for Services	405,000	440,000	35,000	440,000	
Other Revenues	1,000,000	1,000,000		1,000,000	
Expenditure Recovery	60,662,117	61,626,904	964,787	60,195,806	(1,431,098)
General Fund Support	12,355,502	12,021,508	(333,994)	11,473,498	(548,010)
Sources Total	74,639,619	75,305,412	665,793	73,326,304	(1,979,108)

Uses - Operating Expenditures

Salaries	32,802,676	32,921,859	119,183	33,006,412	84,553
Mandatory Fringe Benefits	14,246,247	15,056,971	810,724	15,556,822	499,851
Non-Personnel Services	14,976,267	14,797,685	(178,582)	14,549,835	(247,850)
Materials & Supplies	318,775	363,348	44,573	334,888	(28,460)
Overhead and Allocations					
Programmatic Projects	5,690,063	5,888,935	198,872	3,636,122	(2,252,813)
Services Of Other Depts	6,605,591	6,276,614	(328,977)	6,242,225	(34,389)
Uses Total	74,639,619	75,305,412	665,793	73,326,304	(1,979,108)

Uses - Division Description

CON Accounting	11,945,015	12,209,490	264,475	12,493,965	284,475
CON Administration	1,499,117	1,393,676	(105,441)	1,240,245	(153,431)
CON Budget & Analysis	2,223,760	2,357,704	133,944	2,423,143	65,439
CON City Services Auditor	20,079,495	22,492,192	2,412,697	21,765,730	(726,462)
CON Citywide Systems	34,553,528	32,398,427	(2,155,101)	30,853,592	(1,544,835)
CON Economic Analysis	581,786	582,671	885	588,748	6,077
CON Payroll	3,268,387	3,362,535	94,148	3,438,337	75,802
CON Public Finance	488,531	508,717	20,186	522,544	13,827
Uses by Division Total	74,639,619	75,305,412	665,793	73,326,304	(1,979,108)

COUNTY EDUCATION

MISSION

Funding for support staff at the San Francisco Unified School District's (SFUSD) County Education Office is legally required of San Francisco under the California Constitution.

SUMMARY

In Fiscal Year (FY) 2002-03, funding for programs and services at the County Education Office was diverted to the Department of Children, Youth and Their Families (DCYF), which administers funds in conjunction with the San Francisco Unified School District (SFUSD).

In March 2004, voters approved Proposition H, creating the Public Education Enrichment Fund (PEEF) and requiring that the City allocate General Fund revenue each year to support the Preschool for All program and programs at SFUSD. More information about the Preschool for All program, overseen by the Office of Early Care and Education in the Human Services Agency, can be found in that department's section.

In November 2014, with the passage of Proposition C (Prop C), voters reauthorized PEEF for another 26 years. The total provisional PEEF allocation to SFUSD in FY 2020-21 is \$81.2 million, a 17.1 percent decrease from the FY 2019-20 contribution. This decrease is partially driven by the expiration of one-time excess Educational Reserve Augmentation Fund paid by the City in the previous year. Another \$90.9 million in total PEEF allocation to SFUSD is projected in FY 2021-22.

Notable prior changes to PEEF under Prop C include the removal of the emergency "trigger" option which allowed the City to defer a portion of the allocation during years of financial hardship, the ability to count in-kind services as a component of the allocation, and the restructuring of the reserve funds. Prop C revised the structure of the Rainy Day reserve, dissolving the single reserve structure and creating two new, separate reserves—a City Reserve and School Reserve. Withdrawal from the School Reserve is now allowed by a majority vote of the School Board.

DISTRICT ATTORNEY

MISSION

The District Attorney’s Office (DAT) collaborates with the City’s diverse communities and law enforcement agencies to make San Francisco safe. The department engages in public education, crime prevention, and serving victims of crime while maintaining its traditional role of investigating, charging, and prosecuting all criminal violations occurring within the City and County of San Francisco.

SERVICES

The District Attorney provides services through the following divisions:

FELONY CRIMINAL prosecutes serious and violent felony offenses through the following units: Homicide, Gang, Child and Sexual Assault, and Domestic Violence.

GENERAL CRIMINAL prosecutes felony and misdemeanor crimes through Intake, Misdemeanors, and General Felonies units.

WHITE COLLAR DIVISION investigates and prosecutes a variety of specialized crimes to include major fraud, public corruption, environmental, and consumer cases. This division consists of two units: Special Prosecutions and Economic Crimes.

DATA-DRIVEN AND COMMUNITY INFORMED STRATEGIES is a multi-disciplinary division, skilled in identifying and prosecuting individuals and criminal organizations that have an outsized impact on crime in our community.

INDEPENDENT INVESTIGATIONS BUREAU is tasked with the investigation of all incidents of officer-involved shootings, use of excessive force, in-custody deaths, and conviction review of cases involving officer misconduct.

INVESTIGATIONS is the sworn investigative branch of the Office.

TRAINING, CULTURE, DIVERSITY AND INCLUSION is a newly formed Division that will oversee the Department’s equity initiatives in relation to staff training, recruitment, hiring, and retention. The staff training curriculum will be redesigned and will take a holistic approach that gives all staff the tools, technology, data, and incentives to more effectively achieve our Department’s mission.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	73,590,411	73,699,841	109,430	74,276,210	576,369
Total FTE	275	267	(8)	267	0

Services (continued)

ALTERNATIVE PROGRAMS AND INITIATIVES includes all alternative courts, neighborhood court, and the juvenile unit.

VICTIM SERVICES provide support services, including crisis intervention and court accompaniment, to over 8,000 victims of crime annually.

Additional departmental service and support divisions include Executive Support, the Sentencing Program, Community Engagement, Communications, Policy and Planning, Information Technology, Finance and Administration, Legal Support, and Human Resources.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$73.7 million for the District Attorney is \$0.1 million, or 0.1 percent, higher than the FY 2019-20 budget of \$73.6 million. The increase is primarily due to increases in office lease costs.

The FY 2021-22 proposed budget of \$74.3 million is \$0.6 million, or 0.8 percent, higher than the FY 2020-21 proposed budget. This is largely driven by growth in office lease costs.

Public Safety Services and Programs

The Office of the District Attorney continues to be forward-thinking in its approach to ensuring public safety and combatting crime in the 21st century. In line with citywide Mayoral priorities, DAT focuses on ensuring that all residents and families thrive as they interact with the criminal justice system, especially the most vulnerable and those who have been historically subjected to discrimination within the criminal justice system.

Over the last few years, the DAT has put a premium on supporting victims of crime and witnesses to crime by promoting services within the Department's halls and in the community to enable residents and families to be supported and restored in the aftermath of significant trauma. DAT recently implemented a policy that allows victims and witnesses of police violence to be eligible to receive victim's compensation. This policy aims to fill a void

in current California victims' compensation laws that exclude victims of crimes who lack law enforcement officer corroboration of their victim status or who were perceived to have contributed to the violence.

DAT continues to focus on providing excellent city services to those impacted by crime by keeping its core alternative to traditional prosecution programs intact. With the creation of the Neighborhood Courts, the Crime Strategies Unit, the Economic Crimes Against Workers Unit, the Alternative Sentencing Program, the Sentencing Commission, Conviction Review and many other initiatives, the DAT continues to be innovative in the public safety arena with a keen focus on implementing strategies that are proven to be effective at reducing crime while combating the racial inequities so prevalent in traditional prosecutions.

During the pandemic and beyond, evolving technology will continue to play an integral part in how the DAT does business. Due to the pandemic, the DAT has expedited the development of paperless processes to enable remote work for a large portion of staff. This budget includes federal grant resources to enhance the Department's ability to continue operations while ensuring the safety of its staff, residents and all involved in the criminal justice system. Lastly, this Department, through the budget, is committed to constantly evaluating and aligning its vision and priorities to address the realities affecting San Francisco's residents and visitors.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	295.34	285.09	(10.25)	285.01	(0.08)
Non-Operating Positions (cap/other)	(20.00)	(18.00)	2.00	(18.00)	
Net Operating Positions	275.34	267.09	(8.25)	267.01	(0.08)

Sources

InterGovernmental Rev-Federal	2,538,883	3,114,160	575,277	2,939,160	(175,000)
Intergovernmental Rev-State	3,648,511	3,283,786	(364,725)	3,203,123	(80,663)
Charges for Services	749,568	749,568		749,568	
Expenditure Recovery	795,888	807,160	11,272	807,160	
Unappropriated Fund Balance	1,853,873	1,809,612	(44,261)	1,814,807	5,195
General Fund Support	64,003,688	63,935,555	(68,133)	64,762,392	826,837
Sources Total	73,590,411	73,699,841	109,430	74,276,210	576,369

Uses - Operating Expenditures

Salaries	40,493,916	39,302,155	(1,191,761)	39,300,839	(1,316)
Mandatory Fringe Benefits	15,570,818	16,190,499	619,681	16,650,905	460,406
Non-Personnel Services	3,290,607	3,913,873	623,266	3,835,982	(77,891)
City Grant Program	1,679,236	1,143,707	(535,529)	1,143,707	
Materials & Supplies	465,012	359,557	(105,455)	228,205	(131,352)
Overhead and Allocations	(172,000)	(190,350)	(18,350)	(195,229)	(4,879)
Programmatic Projects	2,708,666	2,708,666		2,708,666	
Services Of Other Depts	9,554,156	10,271,734	717,578	10,603,135	331,401
Uses Total	73,590,411	73,699,841	109,430	74,276,210	576,369

Uses - Division Description

DAT District Attorney	73,590,411	73,699,841	109,430	74,276,210	576,369
Uses by Division Total	73,590,411	73,699,841	109,430	74,276,210	576,369

ECONOMIC & WORKFORCE DEVELOPMENT

MISSION

The Office of Economic and Workforce Development (OEWD) advances equitable and shared prosperity for San Franciscans by growing sustainable jobs, supporting businesses of all sizes, creating great places to live and work, and helping everyone achieve economic self-sufficiency.

SERVICES

The Office of Economic and Workforce Development provides services through the following divisions:

BUSINESS DEVELOPMENT DIVISION attracts, supports, and retains businesses, with an emphasis on targeted industries.

BUSINESS SOLUTIONS leads interdepartmental permitting coordination to support a diversity of applicants navigating city processes.

FILM SF promotes San Francisco as a film destination by attracting and facilitating film, television, and other media productions.

INVEST IN NEIGHBORHOODS DIVISION provides customized programs and services to support businesses and community partners in commercial districts and neighborhoods.

JOINT DEVELOPMENT DIVISION manages major public-private real estate development projects in order to maximize public benefits, including the development of affordable housing, economic activity, jobs, and open space.

OFFICE OF SMALL BUSINESS and its Small Business Assistance Center are the primary information and support hub for businesses with fewer than 100 employees.

WORKFORCE DEVELOPMENT DIVISION coordinates the City’s workforce system, connects employers to job seekers, and creates and implements job training programs, especially in growing industries such as technology, healthcare, hospitality and construction.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	86,874,531	91,875,941	5,001,410	91,000,042	(875,899)
Total FTE	106	106	0	105	(1)

BUDGET ISSUES AND DETAILS

The Office of Economic and Workforce Development's proposed Fiscal Year (FY) 2020-21 budget of \$91.9 million is \$5.0 million, or 5.8 percent, higher than the FY 2019-20 budget of \$86.9 million. The increase is largely driven by continued focus on core programs and new grant funding.

The FY 2021-22 proposed budget of \$91.0 million is \$0.9 million, or 1.0 percent, decrease than its FY 2020-21 proposed budget. The is largely due to the end of pilot programs and reductions to various grants.

Strengthening and Investing in Neighborhoods

In FY 2020-21, OEWD will focus on recovering and rebuilding local neighborhoods through its Invest in Neighborhoods programs. These include business retention and relocation, small business disaster relief, neighborhood marketing and small business support, the Citywide Public Space Initiative, SF Shines, Healthy Retail SF, and the Small Business Development Center. The Department will also be managing the San Francisco Hardship Emergency Loan Program and the African American Small Business Revolving Loan Fund, programs funded by Gives2SF that significantly expand existing OEWD services. Moreover, the division will continue the development and implementation of focused neighborhood stabilization programs and projects, including implementing key policies from the City's Economic Recovery Task Force.

Supporting and Retaining Nonprofits

The Nonprofit Sustainability Initiative will continue to support and retain nonprofits in San Francisco by enabling them to become owners of their spaces and incentivizing philanthropic investment in nonprofit stabilization and real estate. The program will continue to invest in financial assistance, professional services assessment tools, and other resources to help nonprofits that are deeply rooted in their communities to stabilize and overcome barriers to growth.

Create Space for Jobs, Housing, Recreation and Public Use

OEWD will continue to lead and coordinate significant mixed-use development projects,

allowing the City to negotiate with developers to maximize public benefits from projects. In FY 2020-21, OEWD's Joint Development division will facilitate and push forward City approvals for development projects, which will create a large number of new housing units and other public benefits, including affordable housing, workforce training and employment opportunities, public parks and open space, implementation of transit and multi-modal transportation, streetscape improvements, and local manufacturing space.

Attracting and Growing Jobs

The Department will also continue to implement its successful sector-based economic development initiatives focused on priorities identified in the San Francisco Economic Strategy, including the technology, clean technology and green business, life sciences and health care, fashion, retail, manufacturing, tourism, nightlife/entertainment, automotive, financial and professional services, and nonprofit and international sectors. The Department remains focused on preparing and connecting San Franciscans to jobs in these key sectors while helping businesses start, stay, and grow in San Francisco.

Workforce Development

In FY 2020-21, OEWD's Workforce Development Division will prioritize its citywide, neighborhood-based, and specialized Job Centers as San Francisco manages the employment-related challenges of the COVID-19 pandemic. The Department will continue to invest in Sector Training programs, particularly the CityBuild construction program, TechSF, and our Healthcare Academy. OEWD will continue to develop programs responsive to the local economy as the city emerges from this unexpected moment of economic crisis, and work with local employers to tailor our services to meet their workforce needs. OEWD will continue to facilitate and coordinate efforts among City departments to align workforce development services and advance racial equity through the Committee on Citywide Workforce Alignment.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	128.92	128.94	0.02	128.04	(0.90)
Non-Operating Positions (cap/other)	(23.26)	(23.25)	0.01	(23.00)	0.25
Net Operating Positions	105.66	105.69	0.03	105.04	(0.65)

Sources

Business Taxes	350,000	350,000		350,000	
Interest & Investment Income	8,728	8,728		8,728	
InterGovernmental Rev-Federal	4,930,736	4,670,123	(260,613)	4,485,713	(184,410)
Intergovernmental Rev-State	500,000	767,500	267,500	267,500	(500,000)
Intergovernmental Revenue-Othe	160,000	351,200	191,200	351,200	
Charges for Services	512,390	512,390		512,390	
Other Revenues	15,917,695	16,676,190	758,495	16,702,681	26,491
Expenditure Recovery	4,730,019	5,334,172	604,153	4,827,440	(506,732)
Operating Transfers In	801,272	801,272		801,272	
Transfer Adjustment-Source	(1,272)	(1,272)		(1,272)	
General Fund Support	58,964,963	62,405,638	3,440,675	62,694,390	288,752
Sources Total	86,874,531	91,875,941	5,001,410	91,000,042	(875,899)

Uses - Operating Expenditures

Salaries	12,992,007	13,009,644	17,637	12,947,402	(62,242)
Mandatory Fringe Benefits	5,461,451	5,758,591	297,140	5,904,519	145,928
Non-Personnel Services	5,457,216	3,222,819	(2,234,397)	3,080,529	(142,290)
City Grant Program	45,494,803	29,422,831	(16,071,972)	26,413,799	(3,009,032)
Materials & Supplies	66,117	144,353	78,236	66,117	(78,236)
Operating Transfers Out	11,272	11,272		11,272	
Overhead and Allocations		(1)	(1)	1	2
Programmatic Projects	6,491,830	29,078,079	22,586,249	31,223,667	2,145,588
Services Of Other Depts	10,901,107	11,229,625	328,518	11,354,008	124,383
Transfer Adjustment - Uses	(1,272)	(1,272)		(1,272)	
Uses Total	86,874,531	91,875,941	5,001,410	91,000,042	(875,899)

Uses - Division Description

ECN Economic Development	35,125,691	22,005,818	(13,119,873)	20,456,773	(1,549,045)
ECN Economic and Workforce Dev	92,422		(92,422)		
ECN Film Commission	1,452,390	1,452,390		1,452,390	
ECN Office of Small Business	3,129,487	2,770,352	(359,135)	2,743,870	(26,482)
ECN Real Estate Development	16,761,248	17,363,716	602,468	17,361,392	(2,324)
ECN Workforce Development	30,313,293	48,283,665	17,970,372	48,985,617	701,952
Uses by Division Total	86,874,531	91,875,941	5,001,410	91,000,042	(875,899)

ELECTIONS

MISSION

The Department of Elections (REG) conducts all public federal, state, district, and municipal elections in the City and County. The Department is responsible for conducting elections under the rules and regulations established by federal, state, and local laws – notably, the Voting Rights Act, the Help America Vote Act, the Americans with Disabilities Act, and the City’s Language Access Ordinance; maintaining an open process that inspires public confidence in the election system; providing and improving upon a public outreach and education plan to engage eligible potential voters in San Francisco; and continuing to improve its services by streamlining processes and anticipating the future needs of San Francisco voters.

SERVICES

The Department of Elections provides services through the following program areas:

ADMINISTRATION provides oversight of the Department’s financial, personnel, administration, and general support services.

BALLOT DISTRIBUTION administers the vote-by-mail program for all voters and prepares the ballot order and ballot distribution plan.

CAMPAIGN SERVICES provides information, and facilitates the filing of, candidate nomination papers, ballot measures, and the proponent, opponent, rebuttal, and paid arguments that appear in the Voter Information Pamphlet.

ELECTION DAY SUPPORT recruits and trains poll workers, all of whom administer mandated procedures and provide service to a linguistically and culturally diverse voter population; and secures voting sites throughout San Francisco following the guidelines set by the Americans with Disabilities Act (ADA), the Help America Vote Act (HAVA), and the Secretary of State’s Office (SOS).

INFORMATION TECHNOLOGY is responsible for network infrastructure, production of data reports, and maintenance of the Department’s website and database applications. Information Technology also oversees operations of the Election Management System used to organize and integrate voter registration information with election-related processes.

POLLING PLACE OPERATIONS conducts testing of voting equipment prior to every election to confirm it functions properly; manages storage, maintenance, and distribution of voting equipment; and prepares supplies and materials to be used at polling places on Election Day.

VOTER INFORMATION produces San Francisco’s official ballots and Voter Information Pamphlets in English, Chinese, Spanish, Filipino, and accessible formats; provides support to the Ballot Simplification

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)
Total FTE	76	61	(15)	59	(2)

Services (continued)

Committee; provides community and voter outreach; and produces and disseminates multilingual informational about services provided by the Department.

VOTER DATA ANALYSIS administers the voter roll and conducts ongoing voter file maintenance procedures.

VOTER SERVICES conducts petition signature verification and facilitates early voting at voting centers.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$24.4 million for the Department of Elections is \$2.3 million, or 8.5 percent, lower than the FY 2019-20 budget of \$26.7 million. This decrease is mainly due to the fact that the City and County will hold only one election in FY 2020-21, as opposed to two elections in the previous fiscal year.

The FY 2021-22 proposed budget of \$23.3 million is \$1.1 million, or 4.6 percent lower than the FY 2020-21 proposed budget. This decrease is due to relatively higher election cost in FY 2020-21 compares to FY 2021-22.

Facilitating Universal Vote-by-Mail and Accessible Vote-by-Mail

Pursuant to Executive Order N-64-20 signed by Governor Newsom and subsequent passage of Assembly Bill 860, the Department will send vote-by-mail (VBM) ballots and open the accessible vote-by-mail (AVBM) system to all registered voters for the November 3, 2020, Consolidated General Election.

Every City voter will be able to return their voted VBM or AVBM ballot by mail using the official, postage-paid return envelope, which will be mailed to all voters or at any in-person voting location. Every voter will also be able to utilize the Department's toll-free hotline or online ballot tracking system to follow the processing of their vote-by-mail ballots, starting with printing and assembly, and ending with collection and counting.

Consequently, the REG's proposed FY 2020-21 budget includes funding for printing, assembling, mailing, and processing over 510,000 vote-by-mail ballots (the current number of voters registered in San Francisco).

Providing In-Person Voting Options

In addition to mailing VBM ballots to all registered voters and allowing universal access to the AVBM system, the Department will maintain in-person

voting sites for voters who want or need to pick up replacement ballots, register conditionally and vote provisionally, or request in-person voting assistance. To protect public health, the REG will adopt new pandemic-related health and safety protocols at its in-person voting sites.

All in-person voting sites operated for the November 3 election will continue to provide bilingual paper ballots in English and either Chinese, Spanish or Filipino. Additionally, certain locations will provide facsimile (reference) ballots in Burmese, Japanese, Korean, Thai, and/or Vietnamese. Finally, all in-person voting sites will continue to maintain accessible voting equipment and tools and will be staffed with poll workers trained to offer personal and language assistance to all voters.

Consequently, the REG's proposed budget includes funding to secure, staff, and provide voting services at in-person voting sites.

Delivering Voter Education and Outreach

To educate voters about the November 3, 2020 election, the Department plans to implement a comprehensive, multilingual, multi-format outreach plan. Proposed outreach strategies include mailings and digital notices as well as multimedia presentations and resources for voters and local organizations. The current outreach plan also includes continued collaboration with community partners who serve members of vulnerable and hard-to-reach populations, including seniors and voters with disabilities, members of the language minority groups, voters who are experiencing homelessness, and residents of neighborhoods with turnout below the City average.

Consequently, the Department's proposed budget includes funding to develop and share up-to-date outreach materials, as well as allotments for local outreach partnerships.

Preparing for City Redistricting

Local law requires the Department to determine whether district lines will need to be redrawn by a Redistricting Task Force (RTF) following each federal decennial census. The proposed budget includes

funding to secure a consultant to support the RTF, as well as related expenditures for some of the administrative, outreach, translation, programming, and cartographic work the RTF is expected to complete.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	75.97	61.20	(14.77)	59.33	(1.87)
Non-Operating Positions (cap/other)					
Net Operating Positions	75.97	61.20	(14.77)	59.33	(1.87)

Sources

InterGovernmental Rev-Federal	100,000		(100,000)		
Intergovernmental Rev-State	2,100,000	2,668,750	568,750	748,500	(1,920,250)
Charges for Services	641,709	777,518	135,809	58,128	(719,390)
Expenditure Recovery	140,000	70,000	(70,000)	70,000	
General Fund Support	23,699,410	20,885,833	(2,813,577)	22,400,091	1,514,258
Sources Total	26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)

Uses - Operating Expenditures

Salaries	8,381,690	6,976,682	(1,405,008)	6,781,258	(195,424)
Mandatory Fringe Benefits	1,959,696	2,004,547	44,851	2,038,511	33,964
Non-Personnel Services	12,967,275	13,181,078	213,803	12,148,462	(1,032,616)
City Grant Program	250,000	250,000		250,000	
Capital Outlay	230,225	31,465	(198,760)		(31,465)
Materials & Supplies	413,814	413,001	(813)	490,401	77,400
Programmatic Projects	712,000		(712,000)		
Services Of Other Depts	1,766,419	1,545,328	(221,091)	1,568,087	22,759
Uses Total	26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)

Uses - Division Description

REG Elections Services	26,588,861	24,308,570	(2,280,291)	23,182,135	(1,126,435)
REG Elections-Commission	92,258	93,531	1,273	94,584	1,053
Uses by Division Total	26,681,119	24,402,101	(2,279,018)	23,276,719	(1,125,382)

EMERGENCY MANAGEMENT

MISSION

The Department of Emergency Management (DEM) leads the City in planning, preparedness, communication, response, and recovery for daily emergencies, large-scale citywide events, and major disasters. DEM is the vital link in emergency communication between the public and first responders, providing key coordination and leadership to city departments, stakeholders, residents, and visitors.

SERVICES

The Department of Emergency Management provides services through the following divisions:

EMERGENCY COMMUNICATIONS personnel, commonly referred to as Public Safety Communications Dispatchers, are cross-trained to process police, medical, and fire emergency calls. In addition, dispatchers are responsible for monitoring and coordinating two-way radio communication with public safety responders and monitoring the status of field personnel through a computer-aided dispatch system.

EMERGENCY SERVICES personnel work closely with emergency responders, community partners, and residents to plan for, respond to, and quickly recover from both intentional and natural disasters. In addition, staff convenes and coordinates city agencies and other members of the community to prepare for special events and other anticipated incidents in order to ensure efficient, effective, and equitable responses to public safety issues. Emergency Services also provides timely and relevant emergency notifications to the community through AlertSF and serves as the City’s primary link to state and federal emergency management and Homeland Security partners.

ADMINISTRATION AND SUPPORT provides the Department with payroll and personnel services; budget and accounting functions; IT systems planning and management; facility management; and other administrative functions.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)
Total FTE	279	297	18	278	(19)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$118.5 million for the Department of Emergency Management (DEM) is \$22.1 million, or 23.0 percent, higher than the FY 2019-20 budget of \$96.3 million. This is largely due to additional grants and DEM's role in managing the emergency operations center that is responsible for coordinating the City's COVID-19 emergency response.

The FY 2021-22 proposed budget of \$103.6 million for DEM is \$14.9 million, or 12.5 percent, lower than the FY 2020-21 proposed budget. This is due to the expiration of the emergency operations center.

Maintain Call Performance for 9-1-1 Operations

For Department of Emergency Management (DEM)'s 9-1-1 Operations, the ability to meet the performance standard of answering 90 percent of emergency calls with ten seconds is driven by two primary factors: the number of fully-trained dispatchers and overall call volume. Over the past few years, the City has addressed these factors with a multi-year hiring plan designed to steadily improve response times during this difficult period.

Refresh Critical Public Safety Systems

Since FY 2013-2014, DEM has led a multi-year initiative to replace the current 800MHz Radio System with new technology to support over 7,000

mobile and handheld radios along with ten City departments and four outside agencies operating daily on the system. For FY 2020-21, prior year funding approved through The Committee on Information Technology as part of its Major IT Projects Allocation will allow DEM to cutover to the new Public Safety Radio System by June 30, 2021.

For the Computer-aided Dispatch (CAD) Replacement Project, \$3.3 million has been allocated between FY 2020-21 and FY 2021-22 to define the overall project scope and document program requirements. This funding level will account for salary expenses for the Project Management Team, consultant fees, and interdepartmental workorder expenses to ensure this project remains on track for completion by June 2024.

COVID-19 Response

DEM is one of the lead agencies coordinating the City's COVID-19 response. The proposed budget allocates \$15.5 million in new funding for DEM and its partners at the COVID-19 Command Center to continue emergency operations, communications, and planning for FY 2020-21. The range of operating expenses include the continued use of Moscone South as the City's temporary Emergency Operations Center, temporary salary expenses, and public outreach and messaging costs.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	284.47	298.79	14.32	279.96	(18.83)
Non-Operating Positions (cap/other)	(5.00)	(2.00)	3.00	(2.00)	
Net Operating Positions	279.47	296.79	17.32	277.96	(18.83)

Sources

InterGovernmental Rev-Federal	25,395,307	44,212,491	18,817,184	36,367,212	(7,845,279)
Charges for Services	4,025	4,025		4,025	
Expenditure Recovery	2,552,581	2,850,558	297,977	2,897,020	46,462
General Fund Support	68,378,792	71,398,016	3,019,224	64,341,245	(7,056,771)
Sources Total	96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)

Uses - Operating Expenditures

Salaries	38,044,104	40,312,881	2,268,777	38,397,886	(1,914,995)
Mandatory Fringe Benefits	14,268,253	15,107,022	838,769	15,419,393	312,371
Non-Personnel Services	22,678,257	29,764,838	7,086,581	29,451,814	(313,024)
Capital Outlay	1,640,000		(1,640,000)		
Debt Service	5,382,146	5,091,257	(290,889)	5,414,429	323,172
Materials & Supplies	941,438	1,729,501	788,063	1,542,266	(187,235)
Programmatic Projects	5,138,705	18,364,881	13,226,176	5,200,181	(13,164,700)
Services Of Other Depts	8,237,802	8,094,710	(143,092)	8,183,533	88,823
Uses Total	96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)

Uses - Division Description

DEM Administration	27,611,976	40,188,324	12,576,348	25,454,060	(14,734,264)
DEM Emergency Communications	39,259,979	38,017,600	(1,242,379)	37,923,323	(94,277)
DEM Emergency Services	4,063,443	3,808,726	(254,717)	3,864,907	56,181
DEM Homeland Security Grants	25,395,307	36,450,440	11,055,133	36,367,212	(83,228)
Uses by Division Total	96,330,705	118,465,090	22,134,385	103,609,502	(14,855,588)

ENVIRONMENT

MISSION

The mission of the San Francisco Department of the Environment (ENV) is to provide solutions that advance climate protection and enhance the quality of life for all San Franciscans. ENV implements change-making environmental policies and delivers programs and services directly to residents and businesses that help promote zero waste, protect human health, increase energy efficiency, prevent pollution, enhance biodiversity, and reduce personal vehicle trips. ENV also works in partnership with city agencies and the public to implement San Francisco’s ambitious Climate Action Strategy (0-80-100-ROOTS) to reduce greenhouse gas emissions and strengthen community resilience.

SERVICES

The Department of the Environment provides services through the following program areas:

CLEAN TRANSPORTATION promotes alternatives to driving for residents, businesses, and city employees; encourages clean fuel technology and adoption; and monitors the renewable fuel composition of the city fleet.

CLIMATE tracks greenhouse gas emissions of citywide and municipal operations, and designs and coordinates policies to reduce the City’s carbon footprint to align with San Francisco’s climate action goals.

ENERGY provides technical and policy support, including professional energy-efficiency auditing, upgrade services, and incentives, to the residential and commercial sectors. This also includes facilitation of rooftop solar installations throughout the City, creation of codes and standards that achieve zero net carbon buildings, and strategic program development for energy storage and zero-emission vehicles that results in market transformation.

GREEN BUILDING furthers resource conservation in the construction, demolition, and maintenance of municipal building projects, and enhances the environmental performance of residential and commercial buildings in San Francisco.

GREEN BUSINESS helps San Francisco businesses adopt environmental practices that are sustainable as well as profitable, and recognizes partners with sustainable business practices for their efforts with the San Francisco Green Business seal.

ENVIRONMENTAL JUSTICE addresses air quality, energy infrastructure, and health concerns in communities that bear a disproportionate environmental burden, and helps to build healthier, more sustainable neighborhoods.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)
Total FTE	65	71	6	70	(1)

Services (continued)

OUTREACH educates the public, including residents, businesses, visitors, and schools, about the City's environmental programs and policies to inspire and promote sustainable behavior change across neighborhoods, communities, and languages.

TOXICS REDUCTION promotes proper use and disposal of toxic products, and educates municipal, commercial, and residential clients on safer alternatives.

ZERO WASTE promotes waste prevention, recycling, and composting in the municipal, commercial, and residential sectors to bring the City closer to its goal of zero waste.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$41.3 million for the Department of the Environment is \$15.5 million, or 60.0 percent, higher than the FY 2019-20 budget of \$25.8 million. This is largely due to growth of grant funding.

The FY 2021-22 proposed budget of \$23.2 million is \$18.1 million, or 43.8 percent, decrease than its FY 2020-21 proposed budget. This is largely due to reduction in one-time grant revenue.

On an annual basis, the Department's budget fluctuates depending on the timing and size of external grants.

Improving the Environment while Promoting Affordability

ENV implements energy efficiency programs- like the Bay Area Regional Energy Network (BayREN)- that provide greater affordability through utility savings for residents and small businesses. BayREN is a regional program focused on energy efficiency retrofits for multifamily properties with five or more units. Since 2013, ENV has completed retrofits in over 10,000 units. In partnership with San Francisco's community-lender, Mission Asset Fund, BayREN also offers a Microloan Program for small-dollar loans to Bay Area micro-businesses to finance the installation of energy efficient equipment such as LED lighting and more efficient refrigeration compressors. Another energy efficiency program, the "Keep It Tuned" program, optimizes refrigeration equipment in small food and beverage businesses by providing low- to no-cost predictive and preventive maintenance and equipment replacement. These invaluable programs have a direct impact on the lives of San Franciscans by improving essential services - like hot water, lighting, and building safety - all while reducing energy costs.

Sustainability and Economic Resilience for Small Businesses

ENV's thriving green business program has helped hundreds of San Francisco businesses save money while promoting sustainable practices and operations. Through the Green Business certification program, ENV provides hands-on and free technical assistance to support businesses in achieving ENV's rigorous certification. ENV collaborates with other City agencies to set criteria for this program in multiple environmental categories, including energy efficiency, water conservation, sustainable transportation, and waste and toxics reduction. Today, over 350 businesses are certified and proudly display the Green Business Program seal on their storefronts.

Protecting Health by Promoting Safer Cleaning & Disinfecting Products

Due to the COVID-19 challenge, more San Franciscans are using cleaning and disinfecting products and may be exposing themselves to unnecessary hazardous chemicals. In FY 2020-21, ENV is conducting a multi-channel outreach campaign to build awareness among City residents about safer products that get the job done without using asthma-causing chemicals. In addition to more traditional advertising, staff will conduct safe, socially distant direct engagement with residents and businesses throughout the City. The new initiative will focus on communities that are known to have the highest rates of asthma and chronic obstructive pulmonary disease. This initiative also builds on the foundation of an existing, successful program whereby ENV and City janitorial staff partner to identify safer products for human and environmental health, which are then utilized at municipal sites. Calling themselves the "Green Team," the collaboration between ENV and City janitorial staff has increased the percentage of safer cleaning products purchased by the City.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	85.68	86.93	1.25	86.49	(0.44)
Non-Operating Positions (cap/other)	(20.78)	(16.23)	4.55	(16.23)	
Net Operating Positions	64.90	70.70	5.80	70.26	(0.44)

Sources

Intergovernmental Rev-State	4,673,216	16,033,198	11,359,982	2,346,811	(13,686,387)
Intergovernmental Revenue-Othe	1,080		(1,080)		
Charges for Services	16,691,314	16,882,472	191,158	16,335,687	(546,785)
Other Revenues	1,994,287	1,786,367	(207,920)	1,673,071	(113,296)
Expenditure Recovery	2,438,624	3,163,307	724,683	2,846,857	(316,450)
IntraFund Transfers In	3,834,257	4,264,733	430,476	4,242,124	(22,609)
Unappropriated Fund Balance		3,421,789	3,421,789		(3,421,789)
Transfer Adjustment-Source	(3,834,257)	(4,264,733)	(430,476)	(4,242,124)	22,609
General Fund Support					
Sources Total	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)

Uses - Operating Expenditures

Salaries	6,365,043	7,244,821	879,778	7,200,601	(44,220)
Mandatory Fringe Benefits	3,427,141	3,921,326	494,185	3,964,052	42,726
Non-Personnel Services	7,861,912	17,780,376	9,918,464	3,854,870	(13,925,506)
City Grant Program	561,437	568,294	6,857	567,404	(890)
Intrafund Transfers Out	3,834,257	6,458,349	2,624,092	4,242,124	(2,216,225)
Materials & Supplies	204,241	262,437	58,196	258,437	(4,000)
Overhead and Allocations	601,726	2,582,682	1,980,956	487,195	(2,095,487)
Programmatic Projects	834,888	859,935	25,047	859,935	
Services Of Other Depts	5,942,133	5,379,518	(562,615)	5,551,646	172,128
Unappropriated Rev-Designated		494,128	494,128	458,286	(35,842)
Transfer Adjustment - Uses	(3,834,257)	(4,264,733)	(430,476)	(4,242,124)	22,609
Uses Total	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)

Uses - Division Description

ENV Environment	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)
Uses by Division Total	25,798,521	41,287,133	15,488,612	23,202,426	(18,084,707)

ETHICS COMMISSION

MISSION

The mission of the Ethics Commission (ETH) is to promote and practice the highest standards of ethical behavior in government. The Commission acts as a filing officer, administers campaign finance, lobbying, and ethics programs; advises city departments on ethical matters, conducts policy analysis and issues reports; and performs audits, investigations, and administrative enforcement.

SERVICES

The Ethics Commission provides services through the following program areas:

PUBLIC DISCLOSURE AND COMPLIANCE GUIDANCE provides compliance and filing assistance for persons required to submit public disclosure statements and other filings, including political candidates and committees, lobbyists, city officials and employees, campaign and permit consultants, and major developers. Provides public access to disclosed information.

AUDITS conducts audits of campaign committees, publicly financed candidates, and lobbyists to ensure compliance with applicable state and local laws, and also verifies eligibility and disbursements from the Election Campaign Fund for publicly-matched funds to candidates for the Board of Supervisors and Mayor.

POLICY AND ADVICE provides formal and informal advice regarding the application of ethics, campaign finance, and lobbyist laws, and requirements for campaign consultants, permit consultants, and major developers; conducts policy analysis and legislative reviews; issues reports on programs and issues within the Commission's jurisdiction; and oversees the registration and regulation of campaign consultants and lobbyists.

INVESTIGATIONS AND ENFORCEMENT investigates complaints alleging violations of laws under the Commission's jurisdiction and pursues administrative enforcement when warranted.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919
Total FTE	23	22	(1)	24	2

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$4.6 million for the Ethics Commission is \$7.0 million, or 59.9 percent, decrease than the FY 2019-20 budget of \$11.6 million. This significant decrease is only due to the Elections Campaign fund containing the maximum allowable value of \$7.0 million. This value far exceeds the projected needed disbursement over the coming two fiscal years, therefore, no new budget is needed in this fund.

The FY 2021-22 proposed budget of \$5.1 million for the Ethics Commission is \$0.5 million, or 10.2 percent, higher than the FY 2020-21 proposed budget. This is largely due to new staff to support government transparency and accountability efforts.

Delivering Most Essential Mandates

Sustaining the basic functioning of core voter-enacted reforms will be a top priority, including the City's partial public financing system for qualified candidates to engage diverse voices and enhance voter participation in City campaigns. Ensuring the public has meaningful access to information about campaign and lobbying activities in the City and the financial interests of City decision makers will continue to require compliance by filers subject to those disclosure requirements. Work ongoing at the Commission to improve its core oversight and accountability functions through more effective audits and more impactful enforcement delayed by COVID-19 emergency operations must continue to be implemented. Each of these requires prioritizing using technology to convert all remaining paper-based programs and services into digital processes so they can function efficiently and effectively in a fully remote environment.

The Commission will prioritize its programs and operations for FY 2020-21 and FY 2021-22 informed by several essential guiding principles:

- Priority operations for the foreseeable future must support the continuity of Commission services while advancing Public Health and Safety in a COVID-19 environment.
- Public disclosure must support and expand meaningful public engagement.
- Core outreach, oversight, and accountability mandates must implement programmatic and business process improvements to support their effectiveness.
- The Commission must deploy all available staffing resources with maximum flexibility to meet core business needs.

The COVID-19 public health emergency and the City's public policy responses to challenge longstanding systemic and structural inequities are fundamentally re-shaping the services local government provides to the public. These developments only further underscore how deeply San Franciscans must rely on City government to ensure it reflects the highest standards of integrity in all its decision making. The Ethics Commission remains committed to supporting that end by leveraging all resources invested in its vital mission with focus, flexibility, and creativity in its continued service to the public.

Election Campaign Fund

The Election Campaign Fund (Fund) is established in the City's Campaign Finance Reform Ordinance (CFRO) for purposes of funding the City's system of public financing for candidates for the Office of the Mayor and Board of Supervisors. The public financing system was created by San Francisco voters in 2000 and enables candidates to qualify for a limited amount of public funds in their campaigns. Under CFRO, the Fund is capped at a maximum of \$7.0 million. Annual required allocations to the Fund are based on a formula of \$2.75 per resident, with additional allocations required in the case of a Mayoral or Board of Supervisor vacancy. No more than 15 percent of the total in the Fund for any given election may be used for administering the public financing program. The Mayor's proposed budget ensures adequate deposit to the Fund. Since the FY 2020-21 beginning balance of the Fund is at the maximum allowable value of \$7.0 million; therefore, no new budget is needed.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	23.26	22.34	(0.92)	24.35	2.01
Non-Operating Positions (cap/other)					
Net Operating Positions	23.26	22.34	(0.92)	24.35	2.01

Sources

Licenses, Permits, & Franchises	92,000	92,000		92,000	
Fines, Forfeiture, & Penalties	62,750	62,750		62,750	
Charges for Services	2,450	2,450		2,450	
General Fund Support	11,449,218	4,492,316	(6,956,902)	4,966,235	473,919
Sources Total	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919

Uses - Operating Expenditures

Salaries	2,915,771	2,788,689	(127,082)	3,020,259	231,570
Mandatory Fringe Benefits	1,187,509	1,194,148	6,639	1,331,895	137,747
Non-Personnel Services	246,744	223,918	(22,826)	215,433	(8,485)
City Grant Program	6,803,704		(6,803,704)		
Materials & Supplies	60,708	23,508	(37,200)	23,508	
Programmatic Projects	81,712		(81,712)		
Services Of Other Depts	310,270	419,253	108,983	532,340	113,087
Uses Total	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919

Uses - Division Description

ETH Ethics Commission	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919
Uses by Division Total	11,606,418	4,649,516	(6,956,902)	5,123,435	473,919

FINE ARTS MUSEUMS

MISSION

The Fine Arts Museums of San Francisco (FAM) was formed in 1972 with the merger of the de Young and Legion of Honor museums, offering residents and visitors to the City an overview of artistic achievement spanning from ancient times to the present. The Fine Arts Museums’ mission is to provide, through the development and utilization of collections, exhibitions, education, and community outreach programs, a rich and diversified experience of art and culture for Bay Area, Northern California, and national and international audiences.

SERVICES

The de Young and Legion of Honor museums are operated by the Corporation of Fine Arts Museums (COFAM), a private nonprofit organization, on behalf of FAM. COFAM raises contributions, sells memberships, and conducts mission-related revenue earning activities to fund a significant portion of the programs and operations of the museums, supplemented by the City’s funding for FAM.

FAM provides services through the following divisions:

GENERAL DIVISION is responsible for the security, building maintenance and related capital improvements, and utilities of the de Young and the Legion of Honor. It is also responsible for the security, conservation, and public display of the City’s art collection.

The de Young is home to a world-class collection of American paintings; decorative arts and crafts; arts from Africa, Oceania, and the Americas; Western and non-Western textiles; and photography.

The Legion of Honor is known for its rich overview of European art history, from medieval times through the 20th century. It also houses an outstanding collection of ancient art and the largest collection of works on paper west of the Mississippi River.

ADMISSIONS is responsible for administering public entry into the two museums.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792
Total FTE	109	105	(4)	105	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$18.5 million for the Fine Arts Museums is \$1.1 million, or 5.6 percent, decrease than the FY 2019-20 budget of \$19.6 million. This decrease was largely due to reduced capital funding and attrition savings.

The FY 2021-21 proposed budget of \$19.2 million is \$0.7, or 3.9 percent, higher than the FY 2020-21 proposed budget. The primary driver for this increase is due to capital funding.

In response to the latest guidelines from local and state public health authorities and to respect the health and safety of the community, the de Young and Legion of Honor museums are temporarily closed to the public.

Exhibitions and Education Programs

The Museums offer a wide range of programs that foster connections, expand knowledge, and stimulate curiosity among broad and diverse audiences. The Museums will offer several major special exhibitions covering a wide range of art and artists, including the de Young Open, a community art exhibition of Bay Area artists; Frida Kahlo: Appearances Can Be Deceiving, celebrating the life and art of Frida Kahlo and Last Supper in Pompeii, showcasing art and artifacts from Pompeii, Italy.

Free Saturdays and Equitable Opportunities for All

The Museums ensure that the City's collections are accessible to individuals and families from across the socio-economic spectrum. The Free Saturdays program was established in April 2019 to provide free General Admission to every San Francisco resident. In October 2019, the Museums expanded

the program to all San Francisco Bay Area residents. Since its inception, the program has provided over 75,000 free visits including 38,000 first-time visitors.

As part of the Free Saturday program, the Museums provide a variety of complimentary public and family programming every Saturday. Free Saturday attendance has seen broad attendance increases including a 250 percent increase in families, 300 percent increase in low income households and 400 percent increase in diverse audiences.

In addition to Free Saturdays, FAM provides free general admission for all visitors with disabilities during regular hours. FAM continues to offer free general admission to all every first Tuesday of the month. School group admission and programs are also free of charge, including for special exhibitions. Several Access Mondays each year provide free general and special exhibition admission and facilitated programs for individuals with disabilities. These combined programmatic efforts assist to increase diversity and financial accessibility at the museums, and to expand awareness in new communities.

Capital and Technology Investments

Capital improvements essential for keeping the museum buildings in good working order and ensuring a safe environment for visitors, staff, and the collections include assessment and repairs to tower exterior panel supports at the de Young; and replacement of aging building systems at both facilities.

The Museums are implementing a new Collections Management System to modernize registration and improve access to the City's collection of over 130,000 objects stored and exhibited.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	109.22	104.60	(4.62)	104.60	
Non-Operating Positions (cap/other)					
Net Operating Positions	109.22	104.60	(4.62)	104.60	0.00

Sources

Charges for Services	1,275,230	750,000	(525,230)	750,000	
Expenditure Recovery	179,000	179,000		179,000	
Operating Transfers In	90,000	373,614	283,614	388,781	15,167
Unappropriated Fund Balance	61,610		(61,610)		
General Fund Support	17,962,178	17,167,489	(794,689)	17,868,114	700,625
Sources Total	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792

Uses - Operating Expenditures

Salaries	9,376,755	8,954,502	(422,253)	8,967,344	12,842
Mandatory Fringe Benefits	4,375,994	4,391,425	15,431	4,527,207	135,782
Non-Personnel Services	811,548	617,481	(194,067)	617,481	
Capital Outlay	950,000	422,456	(527,544)	569,579	147,123
Facilities Maintenance	211,863		(211,863)		
Materials & Supplies	41,400	40,900	(500)	40,900	
Overhead and Allocations	192,534	186,513	(6,021)	186,513	
Services Of Other Depts	3,607,924	3,856,826	248,902	4,276,871	420,045
Uses Total	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792

Uses - Division Description

FAM Fine Arts Museum	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792
Uses by Division Total	19,568,018	18,470,103	(1,097,915)	19,185,895	715,792

FIRE DEPARTMENT

MISSION

The Fire Department (FIR) protects the lives and property of the people of San Francisco from fires, natural disasters, and hazardous materials incidents; provides emergency medical services; prevents fires through prevention and education programs; and provides a work environment that values health, wellness, and cultural diversity, free of harassment and discrimination.

SERVICES

The Fire Department provides services through the following divisions:

OPERATIONS provides firefighting services and Emergency Medical Services (EMS) including transport to Hospitals. Oversees specialized services such as Hazardous Materials units and Search and Rescue units, Cliff Rescues, Surf Rescues, Water Rescue Operations and conducts disaster planning and preparedness training, such as the Neighborhood Emergency Response Team (NERT).

PREVENTION minimizes injuries, deaths, and property loss due to fire through code enforcement, public education, and inspection programs that detect and eliminate fire hazards.

INVESTIGATION determines, documents, and reports on the origin and cause of fires and explosions, and when appropriate, participates in arrests and assist in the prosecution of arson cases.

SUPPORT SERVICES manages the Department’s facilities, equipment, and water supply systems and is responsible for all maintenance, repairs, and capital improvements.

TRAINING instructs and evaluates all Department staff and new recruits, and provides comprehensive Fire and EMS training to all staff.

FIREBOAT operates and maintains the City’s three fireboats, rescue boats and rescue watercrafts and responds to Water Rescues and Fire Suppression on the San Francisco Bay and Piers.

AIRPORT provides fire services at the San Francisco International Airport, including Fire Suppression, EMS, Water Rescue, and other services.

ADMINISTRATION provides support and oversees the Department’s programs in areas such as accounting and finance, planning and research, human resources, payroll, public information, the physician’s office, and management information services.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	424,133,020	412,600,634	(11,532,386)	413,272,458	671,824
Total FTE	1,677	1,641	(36)	1,637	(4)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$412.6 million for the Fire Department is \$11.5 million, or 2.7 percent, lower than the FY 2019-20 budget of \$424.1 million. This decrease is primarily due to the cancellation of the fire academy, maintaining vacant positions, and reductions to equipment.

The FY 2021-22 proposed budget of \$413.3 million is \$0.7 million, or 0.2 percent, higher than the FY 2020-21 proposed budget. This increase is largely due to new funding for equipment.

The Fire Department provides crucial emergency services for the City's residents and visitors, serving as a safety net for many of the City's most vulnerable populations. Over the past few years, the Department has emphasized the need for strategic planning efforts to prepare for and address the needs of the FIR in the present and near future. Given the importance of the services that the FIR provides and the increasing demand for these services, the need for the continuation of these initiatives is imperative in the current economic climate.

Appropriate Staffing Levels

With the changing health environment, FIR must be able to adjust and adapt to the needs of emergency response. With the new challenges of COVID-19, the Department must be able to both fully protect its work force while at the same time plan for any staffing contingencies or shifts in service delivery as needed. Ensuring appropriate staffing levels for the Department, including for Emergency Medical Services, is a key priority for the FIR. This includes front-line ambulance personnel as well as the Department's extremely successful EMS6 program, which serves the City's most vulnerable residents.

Equipment and Fleet Replacement

FY 2020-21 represents the fulfillment of the current five-year equipment and fleet modernization initiative for the Fire Department. This plan has

served to provide the Department's Fire Suppression and EMS personnel with much needed funding for upgraded tools, equipment, and vehicles that are outdated and in need of replacement. This proposed budget includes investment in the Department's fleet and equipment inventory, which will result in long term operation and financial efficiencies.

Supporting Housing Initiatives

The department is currently involved in furthering many of the Mayor's housing initiatives. By partnering with other City agencies, the Department will continue to allocate resources to these initiatives, which include such efforts as street safety planning for emergency access to expedited review and approval of housing projects. In addition, FIR staff support a number of the City's COVID-19 response initiatives, including shared space and safe sleeping site projects.

Focus on Community Paramedicine

FIR's EMS6 Unit, which pairs paramedic captains with professionals from the Department of Public Health and other City partners, has proven to be extremely successful at directing high users of the City's emergency services to more appropriate resources. Recent investments in this program has allowed the FIR to expand and grow this program and has allowed the Department to dispatch resources to help these populations as part of the City's COVID-19 emergency response.

Mental Health Resources

In recent years, the FIR has increased the focus on the behavioral health needs of first responders. In light of the current COVID-19 pandemic, the need for these supportive services has only increased. The Department is working closely with other City agencies to expand those resources for Fire Department members as well as all City First Responders.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	1,756.77	1,721.24	(35.53)	1,716.24	(5.00)
Non-Operating Positions (cap/other)	(80.00)	(80.00)		(79.00)	1.00
Net Operating Positions	1,676.77	1,641.24	(35.53)	1,637.24	(4.00)

Sources

Licenses, Permits,& Franchises	45,500	45,500		45,500	
Rents & Concessions	370,000	370,000		370,000	
InterGovernmental Rev-Federal	1,267,894	1,267,894		1,267,894	
Intergovernmental Rev-State	52,820,000	49,030,000	(3,790,000)	52,320,000	3,290,000
Charges for Services	54,677,417	48,793,549	(5,883,868)	48,793,549	
Expenditure Recovery	6,420,787	6,853,283	432,496	7,073,434	220,151
Operating Transfers In	1,267,894	1,267,894		1,267,894	
IntraFund Transfers In	1,801,498	1,801,498		1,801,498	
Unappropriated Fund Balance	1,700,000		(1,700,000)		
Transfer Adjustment-Source	27,131,060	27,953,664	822,604	28,466,849	513,185
General Fund Support	276,630,970	275,217,352	(1,413,618)	271,865,840	(3,351,512)
Sources Total	424,133,020	412,600,634	(11,532,386)	413,272,458	671,824

Uses - Operating Expenditures

Salaries	284,759,440	279,434,740	(5,324,700)	278,902,377	(532,363)
Mandatory Fringe Benefits	86,548,882	90,603,999	4,055,117	92,893,129	2,289,130
Non-Personnel Services	2,846,912	2,846,912		2,846,912	
Capital Outlay	13,173,994	2,920,957	(10,253,037)	1,942,747	(978,210)
Facilities Maintenance	1,241,822		(1,241,822)		
Intrafund Transfers Out	1,801,498	1,801,498		1,801,498	
Materials & Supplies	5,905,713	5,905,713		5,905,713	
Operating Transfers Out	1,267,894	1,267,894		1,267,894	
Overhead and Allocations	168,288	143,593	(24,695)	143,593	
Programmatic Projects	2,592,056	3,650,000	1,057,944	2,850,000	(800,000)
Services Of Other Depts	26,895,913	27,094,720	198,807	27,787,987	693,267
Transfer Adjustment - Uses	(3,069,392)	(3,069,392)		(3,069,392)	
Uses Total	424,133,020	412,600,634	(11,532,386)	413,272,458	671,824

Uses - Division Description

FIR Administration	25,834,400	24,665,658	(1,168,742)	25,083,938	418,280
FIR Airport	30,200,452	31,023,056	822,604	31,536,241	513,185
FIR Capital Project & Grants	4,308,878	1,697,864	(2,611,014)	942,747	(755,117)
FIR Fireboat	3,744,439	3,633,576	(110,863)	3,993,283	359,707
FIR Investigation	2,586,208	2,549,173	(37,035)	2,567,654	18,481
FIR Nert	477,846	329,646	(148,200)	331,317	1,671
FIR Operations	304,383,719	300,257,678	(4,126,041)	301,453,574	1,195,896
FIR Prevention	22,934,598	19,098,559	(3,836,039)	17,946,141	(1,152,418)
FIR Support Services	25,031,816	25,409,021	377,205	25,457,985	48,964
FIR Training	4,630,664	3,936,403	(694,261)	3,959,578	23,175
Uses by Division Total	424,133,020	412,600,634	(11,532,386)	413,272,458	671,824

GENERAL CITY RESPONSIBILITY

MISSION

General City Responsibility is a departmental designation for expenditures and revenues that are not directly attributable to one city department, or that are citywide in nature. Examples of citywide expenditures are voter mandated General Fund support for transit, libraries, and other baselines, the General Fund portion of retiree health premiums, nonprofit cost of doing business increases, required reserve deposits and debt service. These costs are budgeted in General City Responsibility rather than allocating costs to departments. Examples of citywide revenues deposited into General City Responsibility are undesignated property taxes, business taxes, and hotel taxes. These revenues are transferred to departments in the form of General Fund subsidy allocations.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	0.77		(0.77)		
Non-Operating Positions (cap/other)					
Net Operating Positions	0.77	0.00	(0.77)	0.00	0.00

Sources

Property Taxes	2,476,113,710	2,456,442,082	(19,671,628)	2,413,742,082	(42,700,000)
Business Taxes	1,050,270,000	1,133,850,000	83,580,000	1,058,550,000	(75,300,000)
Other Local Taxes	1,144,376,000	672,990,000	(471,386,000)	942,130,000	269,140,000
Licenses, Permits, & Franchises	17,655,000	15,640,000	(2,015,000)	15,640,000	
Fines, Forfeiture, & Penalties	20,376,620	17,572,650	(2,803,970)	18,601,679	1,029,029
Interest & Investment Income	69,982,242	17,204,238	(52,778,004)	10,244,238	(6,960,000)
InterGovernmental Rev-Federal		82,130,000	82,130,000		(82,130,000)
Intergovernmental Rev-State	4,590,000	4,590,000		4,590,000	
Charges for Services	12,922,486	21,815,563	8,893,077	21,815,563	
Other Revenues	50,000	50,000		50,000	
Operating Transfers In	60,327,650	330,702,150	270,374,500	76,843,900	(253,858,250)
IntraFund Transfers In	845,991,677	1,081,022,620	235,030,943	589,831,323	(491,191,297)
Unappropriated Fund Balance	210,637,653	361,157,463	150,519,810	12,072,007	(349,085,456)
Unappropriated Fund Balance	87,636,000	156,500,000	68,864,000	331,590,000	175,090,000
Transfer Adjustment-Source	(9,100,000)	(599,080,000)	(589,980,000)	(36,500,000)	562,580,000
General Fund Support	(3,940,607,804)	(3,904,410,296)	36,197,508	(3,984,891,249)	(80,480,953)
Sources Total	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)

TOTAL BUDGET – HISTORICAL COMPARISON, *Continued*

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Uses - Operating Expenditures					
Salaries	153,664		(153,664)		
Mandatory Fringe Benefits	80,162,327	77,610,115	(2,552,212)	81,987,081	4,376,966
Non-Personnel Services	11,963,290	19,347,239	7,383,949	21,198,189	1,850,950
City Grant Program	32,041,209	10,108,405	(21,932,804)	10,108,405	
Debt Service	548,109,330	456,241,732	(91,867,598)	458,825,482	2,583,750
Intrafund Transfers Out	891,591,677	1,081,022,620	189,430,943	589,831,323	(491,191,297)
Operating Transfers Out	396,769,116	504,031,857	107,262,741	269,870,070	(234,161,787)
Programmatic Projects	1,050,000	18,150,000	17,100,000	4,650,000	(13,500,000)
Services Of Other Depts	34,032,006	33,774,483	(257,523)	34,494,974	720,491
Unappropriated Rev Retained	34,568,615	38,970,019	4,401,404	38,970,019	
Unappropriated Rev-Designated	29,880,000	208,000,000	178,120,000	874,000	(207,126,000)
Transfer Adjustment - Uses	(9,100,000)	(599,080,000)	(589,980,000)	(36,500,000)	562,580,000
Uses Total	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)
Uses - Division Description					
GEN General City - Unallocated	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)
Uses by Division Total	2,051,221,234	1,848,176,470	(203,044,764)	1,474,309,543	(373,866,927)

HEALTH SERVICE SYSTEM

MISSION

The San Francisco Health Service System (SFHSS), negotiates, administers, and manages health and other benefits for active employees, retirees, and dependents from four employers: City and County of San Francisco, San Francisco Unified School District, City College of San Francisco, and San Francisco Superior Court. HSS is dedicated to preserving and improving sustainable, quality health benefits, and to enhancing the well-being of members and their families.

SERVICES

The San Francisco Health Service System provides services through the following divisions:

ADMINISTRATION develops policy recommendations, rates and benefits analysis, and plan designs that proactively manage health care costs, ensure access to quality care, and comply with local, state, and federal law. Administration also coordinates monthly Health Service Board meetings; oversees plan vendor selections and performance analysis; and maintains relationships with employers, city departments, plan vendors, and external partners.

FINANCE ensures the timeliness and accuracy of thousands of financial transactions; conducts the Charter-mandated ten-county survey; calculates annual premium rates; oversees the annual external audit of the Health Service Trust Fund; routinely reports to the Health Service Board, conducts contract renewals, coordinates vendor solicitations, and administers Vendor Performance programs.

MEMBER SERVICES provides health benefits counseling and enrollment support for the more than 117,850 HSS members and dependents (covered lives); maintains regulatory compliance and membership rules; and conducts eligibility audits.

COMMUNICATIONS oversees the distribution of annual Open Enrollment packets; maintains a benefits website with 127,000 visits each year; prepares reports and presentations; manages information requests; and reviews all vendor communications to HSS members for clarity and accuracy.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	12,087,904	12,102,328	14,424	12,396,531	294,203
Total FTE	50	47	(3)	47	0

Services (continued)

WELL-BEING/EMPLOYEE ASSISTANCE PROGRAM supports emotional, mental, and physical well-being for SFHSS members (employees, retirees, and family members) to be “Better Every Day,” live healthily, and feel good, by providing easily accessible resources and tools.

ENTERPRISE SYSTEMS AND ANALYTICS monitors network performance and trends; provides administrative analyses (including forecast modeling); analyzes cost, utilization, and quality of healthcare; responds to informational requests; and manages data exchanges and information technology related to benefits administration.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$12.1 million for the Health Service System is 0.1 percent higher than the FY 2019-20 budget of \$12.1 million. This is primarily due to an increase in Employee Assistance Programming, which offsets savings from holding positions vacant and pausing some in-person Well-Being programming.

The FY 2021-22 proposed budget of \$12.4 million is \$0.3 million, or 2.4 percent, higher than the FY 2020-21 proposed budget. This is driven by the ongoing increase to EAP and renewal of Well-Being services.

Fostering a Culture of Well-Being

The impact of COVID-19 on SFHSS members’ mental health and well-being is of great concern to the City. The Employee Assistance Program (EAP) was expanded in April 2020 to include a mobile well-being application for first responders. Additionally, all SFHSS members can now access twenty-four hours a day, seven days a week EAP services from qualified providers in addition to SFHSS EAP staff. Virtual well-being activities and classes are currently being provided, and financial coaching and healthy weight programs, such as the Diabetes Prevention Program, will be provided remotely in 2020.

Strategic Plan Implementation

Implementation of SFHSS’ Strategic Plan 2020-2022 continues to prioritize members’ diverse needs through responsive design and timely delivery of healthcare services. The goal is to provide quality health care at an affordable cost for current and future members when they become ill or develop a chronic condition, and to support members throughout their life to maintain good health and well-being. SFHSS services have been consistently provided throughout the COVID-19 pandemic.

Data Driven Decisions

SFHSS takes an evidence-based and data-led approach to improving the quality of care and understanding the social conditions affecting member health. In 2020, SFHSS began using a dedicated Social Determinants of Health and Race Equity framework. The All Payer Claims Database enables evaluation of healthcare quality, trend cost and utilization, plan design, and population health metrics.

Advancing Health Literacy

Providing accessible and transparent benefit information and increasing member engagement is an SFHSS strategic goal. In 2019, the Department updated its website and expanded its communications team to implement best practices for presenting health benefits and well-being information to SFHSS’s diverse member population. In 2020, SFHSS will host its first virtual Open Enrollment and provide members with benefits information and counseling for new hires and retirees. A webinar and podcast series will be available to educate members throughout the year about benefits and the importance of preventative care, mental health, and well-being.

Expanding eBenefits

During the 2019 Open Enrollment, eBenefits were expanded to over 42,533 active and retired members. Members can enroll online at their convenience without submitting a paper enrollment form. The eBenefits are designed to increase accuracy, shorten processing time, and provide more time for staff to assist members with making benefit elections. It is available throughout the year to new hires and retirees, members with qualifying events, and those without qualifying events based on new COVID-19 Internal Revenue Service (IRS) regulations. During the 2020 Open Enrollment, eBenefits will be extended to all SFUSD employees.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	56.38	54.73	(1.65)	54.73	
Non-Operating Positions (cap/other)	(6.69)	(7.61)	(0.92)	(7.61)	
Net Operating Positions	49.69	47.12	(2.57)	47.12	0.00

Sources

Charges for Services	9,131	9,131		9,131	
Other Revenues	624,637	625,297	660	625,958	661
Expenditure Recovery	11,454,136	11,467,900	13,764	11,761,441	293,541
General Fund Support		0		1	1
Sources Total	12,087,904	12,102,328	14,424	12,396,531	294,203

Uses - Operating Expenditures

Salaries	5,432,981	5,203,105	(229,876)	5,203,163	58
Mandatory Fringe Benefits	2,662,009	2,680,495	18,486	2,771,758	91,263
Non-Personnel Services	1,804,258	2,299,146	494,888	2,401,639	102,493
Materials & Supplies	45,130	49,085	3,955	47,717	(1,368)
Services Of Other Depts	2,143,526	1,870,497	(273,029)	1,972,254	101,757
Uses Total	12,087,904	12,102,328	14,424	12,396,531	294,203

Uses - Division Description

HSS Health Service System	12,087,904	12,102,328	14,424	12,396,531	294,203
Uses by Division Total	12,087,904	12,102,328	14,424	12,396,531	294,203

HOMELESSNESS AND SUPPORTIVE HOUSING

MISSION

The Department of Homelessness and Supportive Housing (HSH) strives to make homelessness in San Francisco rare, brief, and one-time, through the provision of coordinated, compassionate, and high-quality services.

SERVICES

The Department of Homelessness and Supportive Housing operates a comprehensive system of homeless services and housing called the Homelessness Response System. This system includes six core components:

COORDINATED ENTRY organizes the Homelessness Response System with a common, population-specific assessment to match clients to the appropriate intervention, a centralized data system, and a prioritization method for referrals. Coordinated Entry serves three subpopulations: adults, families with children, and youth.

STREET OUTREACH connects people living outside with the Homelessness Response System to access services, medical care, and shelter. This includes outreach and street engagement services provided through the San Francisco Homeless Outreach Team (SFHOT), Encampment Resolution Team (ERT), care coordination in partnership with the Department of Public Health, and referral to Coordinated Entry access points and resource centers. Resource centers provide shelter reservation services, and may include showers, food, and other basic services.

PROBLEM SOLVING interventions prevent people from entering the Homelessness Response System, or help them quickly resolve their homelessness. Services may include one-time financial assistance, eviction prevention, legal services, and relocation programs such as the Homeward Bound program, family reunification, move-in assistance, and flexible grants to address housing and employment barriers.

TEMPORARY SHELTER provides temporary places for people to stay. It includes emergency shelter for adults, families with children, and youth. Temporary shelter also includes short-term, low-barrier Navigation Centers, stabilization beds for individuals unable to use shelter due to mental health or physical disabilities, and transitional housing programs.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)
Total FTE	132	168	36	163	(5)

Services (continued)

HOUSING provides permanent solutions to homelessness through housing subsidies and placement, including time-limited Rapid Rehousing programs, rent subsidies, and permanent supportive housing.

HOUSING LADDER offers opportunities for residents of permanent supportive housing or rapid rehousing programs to relocate to housing in the private market using tenant-based rental subsidies.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$850.1 million for the Department of Homelessness and Supportive Housing is \$482.4 million, or 131.2 percent, higher than the FY 2019-20 budget of \$367.7 million. This significant increase is largely due to the inclusion of revenue from November 2018's gross receipt tax in the budget, which can be accessed only if the City's Business Tax Reform measure passes on San Francisco's November 2020 ballot. The increase is also due to several new one-time revenue sources that fund the City's COVID-19 response and homelessness system expansion efforts, including state Project Homekey funds and FEMA reimbursement funds.

The FY 2021-22 proposed budget of \$562.4 million for Department of Homelessness and Supportive Housing is \$287.7 million, or 33.8 percent, lower than the FY 2020-21 proposed budget of \$850.1 million. This is largely due to the one-time nature of the COVID-19 relief sources used in FY 2020-21. The FY 2021-22 budget does continue to recognize ongoing Prop C revenue and corresponding expenditures in housing, shelter, prevention, and diversion services to address the homelessness crisis.

Protecting Vulnerable Populations from COVID-19

As part of its COVID-19 response, the City has opened more than 20 hotels with over 2,500 rooms for vulnerable residents to isolate, quarantine and shelter in place, as well as 120 RVs and additional safe sleeping villages and sites. In the short-term, the Mayor's proposed budget assumes continued federal, state and local funding for Shelter in Place hotel rooms, an RV site, and safe sleeping sites.

The Mayor's newly announced Homelessness Recovery Plan will include additional placements so that the City can ensure homeless residents who have been moved into Shelter-in-Place hotels during the COVID-19 pandemic do not return to the streets. These exits include new and existing Permanent Supportive Housing, maintaining safe sleeping sites, and reactivating some spaces in the shelter system

at a safe capacity with COVID-19 modifications in place to protect clients and staff.

Homelessness Recovery Plan and Historic Expansion of Permanent Supportive Housing

Over the next two years, the City will leverage over \$500 million from a variety of federal, state, and local sources to implement the City's new Homelessness Recovery Plan, as San Francisco endures and eventually emerges from the COVID-19 pandemic. This plan will continue emergency homelessness response initiatives in the short-term and make 6,000 adult placements available over the next two years for people experiencing homelessness through Coordinated Entry. As part of this plan, the Mayor's proposed budget includes new revenue sources to acquire or lease 1,500 new units of Permanent Supportive Housing in the next two years, the largest one-time expansion in the City in 20 years. In addition to the new units, the City will place approximately 1,500 adults in permanent supportive housing each year, by optimizing a pipeline of 566 new units in construction through the City's Local Operating Subsidy Program, bringing 145 new units online through the 833 Bryant project, and maximizing turnover within the City's current permanent supportive housing portfolio. Above and beyond these placements, the City will also bring online another 227 newly constructed units specifically for families, seniors, and veterans through the Local Operating Subsidy Program. Together, these investments represent a historic expansion in the City's capacity to provide people experiencing homelessness with permanent housing through an evidence-based, critical intervention.

Funding for the Homelessness Recovery Plan is dependent on the passage of two measures on the November 2020 ballot—the Business Tax Reform measure and the Health and Recovery General Obligation Bond, in addition to activating further state and local funding sources. Funds unlocked by the tax measure will provide additional critical

funding for housing, mental health services, shelter, prevention, and diversion services to address the homelessness crisis. The majority of these sources and corresponding expenditures are appropriated in the HSH's budget. However, some additional revenue, such as future Health and Recovery General Obligation Bond funds and federal Emergency Solutions Grant homelessness funds, will be appropriated through separate legislation.

Leveraging State Funds through the Project Homekey Initiative

As part of the Homeless Recovery Plan, the Mayor's proposed budget adds \$23 million in one-time acquisition funds to leverage the state's new Project Homekey Initiative funding. Combined with state funds, this investment will enable the City to implement the first phase of the Mayor's Homelessness Recovery Plan by creating up to 300 new units of permanent supportive housing for adults experiencing chronic homelessness.

Under the Project Homekey program, San Francisco plans to partner with the state to acquire and rehabilitate hotels, apartment buildings, or other multi-unit housing for occupancy in early 2021. Once acquired, the Mayor's proposed budget supports ongoing social services and subsidy costs for Homekey-funded buildings.

Expanding Navigation Centers and Emergency Shelter

Navigation Centers provide low-barrier shelter to homeless individuals along with case management services to help individuals exit homelessness while providing health services and income support. Navigation Centers allow individuals to bring their partners, pets and possessions, reducing the barriers that prevent people from using shelter. An evolution of Navigation Centers, SAFE (Shelter

Access for Everyone) Navigation Centers build off of the successful aspects of Navigation Centers while making them more scalable, sustainable, and cost effective. In addition to continuing operations and services at the City's current Navigation Centers, the FY 2020-21 and FY 2021-22 proposed budget includes additional state funding to operate a new Navigation Center at 888 Post Street exclusively for Transitional Age Youth ages 18 to 24, and open a new SAFE Navigation Center at 1925 Evans Street to expand shelter and services in the Bayview.

The Mayor's proposed budget also adds \$0.8 million of General Fund in FY 2021-22 to continue the family shelter pilot program at Buena Vista Horace Mann School, which serves families experiencing homelessness in two Mission District school zones. Last fiscal year's budget funded the two-year pilot program in partnership with the San Francisco Unified School District to provide safe shelter for families with school-age children.

To address vehicular homelessness, the Mayor's proposed budget provides \$2.0 million over two years to open and operate a new vehicle triage center once the current 30-vehicle site, temporarily located at Balboa Park Upper Yard, closes to complete development of a 133-new affordable housing complex. HSH's Vehicle Encampment Resolution Team, a part of the San Francisco Homeless Outreach Team, and partners work with people living in their vehicles to link to services and more stable housing. The San Francisco 2019 Point-in-Time Count found 8,011 people experiencing homelessness in San Francisco on any given night, of which 65 percent of people experiencing homelessness in San Francisco were living unsheltered. A majority of the increase in people experiencing unsheltered homelessness was the result of a higher number of people living in vehicles.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	147.04	186.39	39.35	180.80	(5.59)
Non-Operating Positions (cap/other)	(14.70)	(18.00)	(3.30)	(18.00)	
Net Operating Positions	132.34	168.39	36.05	162.80	(5.59)

Sources

Business Taxes	14,300,000	295,165,125	280,865,125	255,750,000	(39,415,125)
Rents & Concessions	129,840	129,840		129,840	
InterGovernmental Rev-Federal	51,981,078	202,540,441	150,559,363	61,816,332	(140,724,109)
Intergovernmental Rev-State	52,900,456	89,564,069	36,663,613		(89,564,069)
Other Revenues	257,500	257,500		257,500	
Expenditure Recovery	8,401,351	8,240,645	(160,706)	8,251,563	10,918
Operating Transfers In	20,500,000		(20,500,000)		
IntraFund Transfers In	17,873,142	18,850,571	977,429	19,161,319	310,748
General Fund Support	201,347,451	235,317,469	33,970,018	217,000,566	(18,316,903)
Sources Total	367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)

Uses - Operating Expenditures

Salaries	13,935,506	18,007,493	4,071,987	17,441,696	(565,797)
Mandatory Fringe Benefits	5,939,851	7,061,380	1,121,529	7,274,632	213,252
Non-Personnel Services	30,165,887	26,997,660	(3,168,227)	27,000,006	2,346
City Grant Program	200,226,822	407,121,698	206,894,876	222,325,733	(184,795,965)
Capital Outlay	53,200		(53,200)		
Aid Assistance	3,263,593	3,263,593		3,263,593	
Materials & Supplies	153,165	153,165		153,165	
Overhead and Allocations	320,000		(320,000)		
Programmatic Projects	94,125,631	362,485,606	268,359,975	253,582,647	(108,902,959)
Services Of Other Depts	19,507,163	24,975,065	5,467,902	31,325,648	6,350,583
Uses Total	367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)

Uses - Division Description

HOM ADMINISTRATION	9,224,114	11,748,097	2,523,983	11,283,519	(464,578)
HOM PROGRAMS	358,466,704	838,317,563	479,850,859	551,083,601	(287,233,962)
Uses by Division Total	367,690,818	850,065,660	482,374,842	562,367,120	(287,698,540)

HUMAN RESOURCES

MISSION

The Department of Human Resources (DHR) uses fair and equitable practices to hire, develop, support, and retain a highly-qualified workforce.

SERVICES

ADMINISTRATION, FINANCE, BUDGET, AND INFORMATION SERVICE provides internal administrative support to ensure department operations are efficient.

CLASSIFICATION AND COMPENSATION classifies the City’s positions and manages Memorandum of Understanding (MOU) and Municipal Code-provided compensation. In addition, the Classification and Compensation Division supports the following functions: civil service system through the management of classification actions and appeals; labor negotiations through the performance of salary surveys, costing, and contract administration; and payroll through the establishment and maintenance of rates of pay, premiums, and lump sum payments.

DIVERSITY, EQUITY, AND INCLUSION is the Department of Human Resources (DHR) newest division. The division partners with other City departments and leads citywide efforts to create more equitable, inclusive workplaces, where all City employees feel valued, respected, and engaged at work.

EMPLOYMENT SERVICES includes the following functions: Client Services Consulting, Public Safety Team, and Selection and Hiring Resources. Client Services Consulting provides human resources (HR) solutions to all city departments on employment, personnel, and disciplinary matters, as well as Civil Service Commission (CSC) rule application through direct and indirect services. Public Safety Team develops and administers complex, state-of-the-art, legally defensible selection processes for the sworn ranks of the San Francisco Fire Department, San Francisco Police Department, and San Francisco Sheriff’s Department. Selection and Hiring Resources is responsible for miscellaneous staff examinations and operations.

EMPLOYEE RELATIONS negotiates and administers the provisions of collective bargaining agreements between the City and labor organizations representing city employees. Employee Relations staff advise department personnel representatives in interpreting contract provisions; manages and reviews grievances related to contract interpretation and disciplinary action; determines bargaining unit assignments of city classifications; and conducts meet and confer sessions within the scope of representation.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059
Total FTE	172	179	7	183	4

Services (continued)

EQUAL EMPLOYMENT OPPORTUNITY (EEO) AND LEAVE MANAGEMENT provides direct services and consultation to all city departments, including investigating and resolving discrimination issues, preventing harassment, providing staff trainings, providing reasonable accommodation for individuals with disabilities, and establishing citywide leave management policies and protocols. EEO also prepares workforce composition reports.

WORKERS' COMPENSATION administers workers' compensation benefits and all other benefits related to work injuries and illnesses, in compliance with state and local laws and regulations, and coordinates citywide safety and prevention efforts.

WORKFORCE DEVELOPMENT (WD) is committed to the professional and personal development of the City's workforce. WD develops and integrates an extensive curriculum of workshops designed to enhance individual or group capabilities. WD also provides data on the City's workforce, performance management services, recruitment services, and citywide apprenticeship program coordination.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$108.5 million for the Department of Human Resources is \$3.5 million, or 3.1 percent, lower than the FY 2019-20 budget of \$111.9 million. This is primarily due to decrease in workers compensation and increased revenue from City departments for human resources and workforce development support.

The FY 2021-22 proposed budget of \$110.9 million for Department of Human Resources is \$2.4 million, or 2.2 percent, higher than the FY 2020-21 proposed budget. This increase is primarily due to preparations for collective bargaining.

Responding to COVID-19

DHR has tackled various emergency responsibilities as part of the City's ongoing COVID-19 response. Since February 2020, DHR has deployed and tracked more than 9,000 disaster service workers (DSWs); recruited, processed, and deployed emergency volunteers; developed and adapted trainings for DSWs, volunteers, and remote workers; developed new Citywide policies related to paid leave, telecommuting, etc.; and worked with labor partners to address various workforce concerns.

Diversity, Equity & Inclusion (DEI)

DHR is working to ensure the City is a workplace where all employees are valued, respected, and included, with fair and equitable systems and processes. DHR's new DEI Director is developing a toolkit of best practices for departments, as well as a restorative mediation program to address workplace disputes. In FY 2020-21, the EEO Division will update harassment

prevention trainings for all City staff. In addition, the Workforce Development Division met the City's FY 2019-20 goal of providing the Managing Implicit Bias course to all department heads and commissioners, while also improving hiring recruitment outreach to underserved communities.

Public Safety Exam Audit

The Employment Services Division's Public Safety Team develops and administers selection processes for the sworn ranks of San Francisco public safety departments. In FY 2020-21, DHR will collaborate with the Civil Service Commission, Police Department, and Sheriff's Office to review current entry-level and promotion exams to ensure that testing processes identify candidates who possess the requisite ethics, judgment, and temperament to serve as San Francisco law enforcement officers.

Workers' Compensation Safety & Cost Savings

The Workers' Compensation Division will increase staffing for new safety responsibilities as part of the citywide COVID-19 pandemic response, including oversight of an expanded nurse triage phone service for COVID-19 inquiries, data analysis for prevention, and oversight of medical care. Additionally, DHR will continue to implement its Alternative Dispute Resolution programs with the San Francisco Police Officers Association and San Francisco Firefighters Association to resolve claim-related disputes faster and reduce costs.

Human Resources Modernization

The Hiring Modernization Project is a Committee on Information Technology (COIT)-funded, citywide

initiative that seeks to define and build modern hiring practices that improve the experiences of City job applicants, hiring managers, and HR professionals. DHR will implement a new applicant tracking system solution in FY 2020-21, significantly improving the experiences of the City's job applicants, which number in the hundreds of thousands annually. In addition to implementing this new system, DHR will explore ways to administer exams remotely. Remote exams will support the City's efforts to comply with the Health Officer's directives and could reduce costs related to in-person test administration.

Labor Negotiations

The Employee Relations Division is responsible for negotiating all non-Municipal Transportation Agency (MTA) labor contracts for City employees. It also conducts all required meet-and-confer sessions with labor, as required under the City Charter and state law, should a department, the Mayor's Office, or the Board of Supervisors seek to change wages, hours, or other working conditions. In FY 2020-21, DHR will negotiate memoranda of understanding with the San Francisco Police Officers' Association, San Francisco Fire Fighters Union Local 798, and the Police and Fire Chiefs Municipal Executives' Associations. DHR will negotiate all other contracts in FY 2021-22.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	212.25	217.29	5.04	221.32	4.03
Non-Operating Positions (cap/other)	(39.85)	(38.77)	1.08	(38.00)	0.77
Net Operating Positions	172.40	178.52	6.12	183.32	4.80

Sources

Other Revenues	130,837	136,118	5,281	136,118	
Expenditure Recovery	89,088,298	88,514,831	(573,467)	90,444,828	1,929,997
General Fund Support	22,710,337	19,822,027	(2,888,310)	20,290,089	468,062
Sources Total	111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059

Uses - Operating Expenditures

Salaries	21,016,575	21,910,077	893,502	22,437,170	527,093
Mandatory Fringe Benefits	8,685,797	9,489,289	803,492	9,627,042	137,753
Non-Personnel Services	70,117,228	68,980,867	(1,136,361)	71,193,243	2,212,376
Materials & Supplies	340,143	432,843	92,700	355,516	(77,327)
Overhead and Allocations					
Programmatic Projects	6,205,680	1,888,000	(4,317,680)	500,000	(1,388,000)
Services Of Other Depts	5,564,049	5,771,900	207,851	6,758,064	986,164
Uses Total	111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059

Uses - Division Description

HRD Administration	8,650,859	4,575,208	(4,075,651)	3,351,356	(1,223,852)
HRD Employee Relations	4,658,598	4,816,840	158,242	7,051,056	2,234,216
HRD Equal Emplmnt Opportunity	4,865,372	5,116,644	251,272	5,129,570	12,926
HRD Recruit-Assess-Client Svc	11,459,376	11,817,355	357,979	10,792,815	(1,024,540)
HRD Workers Compensation	79,234,074	78,874,317	(359,757)	81,240,544	2,366,227
HRD Workforce Development	3,061,193	3,272,612	211,419	3,305,694	33,082
Uses by Division Total	111,929,472	108,472,976	(3,456,496)	110,871,035	2,398,059

HUMAN RIGHTS COMMISSION

MISSION

The Human Rights Commission (HRC), established in 1964 by City Ordinance, provides leadership and advocacy in securing, protecting, and promoting human rights for all people.

SERVICES

The Human Rights Commission provides services through the following divisions:

DISCRIMINATION, COMPLAINTS, INVESTIGATION, AND MEDIATION DIVISION investigates and mediates complaints of discrimination and non-compliance in employment, housing, and public accommodation. In addition, this division is charged with implementing the Sanctuary City Ordinance by assisting the public in filing, mediating, and investigating complaints of non-compliance.

POLICY AND SOCIAL JUSTICE DIVISION collaborates closely with other governmental agencies, community-based organizations, and members of the community to address a wide range of civil rights and social justice issues affecting the residents of San Francisco.

COMMUNITY RELATIONS DIVISION engages members of the public on current affairs and builds community capacity in areas including advocacy, education, and outreach. This division leads programs including My Brother’s and Sister’s Keeper, Black to the Future Collaborative, Everybody Reads, and Community Conversations, as well as community engagement on workforce development issues.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)
Total FTE	23	23	0	22	(1)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$8.9 million for the Human Rights Commission is \$1.2 million, or 14.9 percent, higher than the FY 2019-20 budget of \$7.8 million. The increase reflects the redirection of public safety departments funding to community programming. This increase also offsets reductions made by holding position vacancies.

The FY 2021-22 proposed budget of \$8.8 million for the Human Rights Commission is \$0.1 million, or 1.4 percent, lower than the FY 2020-21 proposed budget. This decrease is primarily due to salaries and benefits savings from holding positions vacant.

Reinvesting Public Safety Funds into the Community

The Human Rights Commission (HRC) facilitated 13 public meetings in June and July 2020, during which community members voiced their opinions on how to best reallocate \$120 million in funding over two years from the City's public safety departments, toward efforts to repair the legacy of racially disparate policies on outcomes for African Americans. Based on priorities identified at these meetings, reinvested funds will be allocated to the Department of Public Health, the Office of Economic and Workforce Development, and HRC. The specific allocations will be determined through a community-centered process led by HRC and guided by the Department's report on the reinvestment of public safety funds into the African American community. The disbursement of funds will be discussed, tracked, and evaluated continuously through HRC's ongoing process of community engagement.

The remaining redirected funds in the Mayor's proposed budget will be allocated toward a

thorough planning process in FY 2020-21 to divert non-violent service calls away from the Police Department and to non-law enforcement agencies. HRC will lead this process with professional facilitators and a steering committee including experts in the areas of public safety, behavioral health, and homelessness. This steering committee will provide recommendations for alternative response models to replace armed responses safely and effectively. Recommendations from this process will be considered in the FY 2021-22 budget.

Opportunities For All

In October of 2018, the Mayor launched the Opportunities for All (OFA) program as a priority initiative. OFA addresses economic inequality by ensuring that all young people can be part of San Francisco's thriving economy. OFA is meant to support youth and provide opportunities for skill development and preparation for work. OFA addresses inequity and disparity by addressing various systemic challenges, including parts of workforce development, access to education, and the income gap.

Office of Racial Equity

To address racial inequities across the City and advance toward equitable outcomes for all communities, the Office of Racial Equity (ORE) seeks to advance racial equity in San Francisco and repair harm done by government policy decisions that have created, upheld, or exacerbated racial disparities. ORE will consult with city departments to aid them in establishing tailored plans to address racial disparities within their department and within their service delivery and outcomes.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	26.27	26.91	0.64	22.80	(4.11)
Non-Operating Positions (cap/other)	(3.08)	(4.00)	(0.92)	(1.00)	3.00
Net Operating Positions	23.19	22.91	(0.28)	21.80	(1.11)

Sources

Expenditure Recovery	90,000	99,600	9,600	99,600	
General Fund Support	7,681,538	8,830,468	1,148,930	8,701,136	(129,332)
Sources Total	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)

Uses - Operating Expenditures

Salaries	2,659,633	2,608,909	(50,724)	2,476,249	(132,660)
Mandatory Fringe Benefits	1,133,728	1,161,967	28,239	1,136,846	(25,121)
Non-Personnel Services	272,197	205,616	(66,581)	205,616	
City Grant Program	1,309,661	1,403,080	93,419	1,403,080	
Materials & Supplies	9,837	29,437	19,600	29,437	
Programmatic Projects	1,740,000	3,000,000	1,260,000	3,000,000	
Services Of Other Depts	646,482	521,059	(125,423)	549,508	28,449
Uses Total	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)

Uses - Division Description

HRC Human Rights Commission	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)
Uses by Division Total	7,771,538	8,930,068	1,158,530	8,800,736	(129,332)

HUMAN SERVICES AGENCY

MISSION

The Human Services Agency (HSA) promotes well-being and self-sufficiency among individuals, families, and communities in San Francisco.

SERVICES

The Department of Disability and Aging Services (DAS) provides services through the following divisions:

IN-HOME SUPPORTIVE SERVICES (IHSS) allows more than 22,000 low-income elderly, disabled and/or blind San Franciscans to live safely in their own homes, rather than in a nursing home or other group care facility. The program funds more than 19,000 individuals as independent providers. IHSS workers assist clients with domestic and personal care services. The program works with hospitals and other medical facilities to ensure that home care services are in place at the time of discharge, which helps to mitigate hospital readmissions.

PROTECTIVE SERVICES DIVISION is comprised of Adult Protective Services (APS), Public Guardian, Public Administrator, Public Conservator, and Representative Payee programs. Adult Protective Services operates on a 24-hour basis to assist elders (65+) and adults with disabilities/dependent adults (18-64) who are experiencing abuse, exploitation, neglect, and/or self-neglect. The Public Guardian provides probate conservatorship services for older adults and adults with disabilities who are substantially unable to provide for their own personal needs. The Public Administrator handles the estates of deceased San Franciscans when no family members are willing or able to act. The Public Conservator provides mental health conservatorship services for San Franciscans deemed gravely disabled due to mental illness. The Representative Payee manages money for adults with disabilities who cannot manage their own funds and who voluntarily agree to have the Payee manage their money for them.

OFFICE OF COMMUNITY PARTNERSHIPS (OCP) works with community-based organizations to provide a wide range of programs and services including nutrition programs, community-service centers, case management, and legal services for older adults and adults with disabilities. These critical programs help

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20		2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21	
Total Expenditures	1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)	
Total FTE	2,141	2,162	21	2,163	1	

Services (continued)

combat food insecurity and isolation, as well as provide “at risk” individuals assistance to remain in their homes. In addition, OCP also manages long-term care initiatives including the Community Living Fund (CLF) and Support at Home. CLF is used to fund services, or a combination of goods and services, that help individuals who are currently, or at imminent risk of being, institutionalized. It is intended to reduce unnecessary institutionalization by providing older people and younger adults with disabilities with options for where and how they receive assistance, care and support allowing them to remain in, or return to, their community. Support at Home is a home-care voucher program for older adults and adults with disabilities who have unmet home care needs due to financial challenges. It targets individuals who are typically described as having an “upper poor” income, or up to 100 percent of the area median income, and are not eligible for other subsidized home care programs like IHSS.

BENEFITS AND RESOURCE HUB (HUB) includes the County Veterans’ Service Office (CVSO), the IHSS Eligibility unit, the IHSS Independent Provider Assistance Center (IPAC), and Integrated Intake. The HUB is a single stop location to address questions and needs for older adults, people with disabilities, caregivers and veterans. The CVSO helps veterans and their dependents obtain veterans’ benefits and entitlements. The IHSS Eligibility unit connects low-income San Francisco residents who are in need of home-care services to IHSS as well as health coverage through the Medi-Cal program. IPAC provides assistance to new and existing IHSS providers and recipients. Integrated Intake provides 24-hour information and assistance services pertaining to adults with disabilities and seniors, and takes reports of elder/dependent adult abuse, IHSS and CLF referrals, and requests for home-delivered meals.

The Department of Human Services provides services through the following program areas:

CALIFORNIA WORK OPPORTUNITY AND RESPONSIBILITY TO CHILDREN (CALWORKS) AND WELFARE-TO-WORK SERVICES provide financial assistance, family stabilization, housing assistance, case management, vocational counseling, job readiness training, behavioral health treatment, home visiting, transportation, and other supportive services designed to help low-income families to increase their income through employment and to thrive.

COUNTY ADULT ASSISTANCE PROGRAMS (CAAP) provide financial aid and supportive services such as shelter, Supplemental Security Income (SSI) Advocacy, substance abuse services, and employment services to eligible low-income San Francisco adult residents (without dependent children) to help them become self-sufficient.

FAMILY AND CHILDREN’S SERVICES (FCS) protects children from abuse and neglect; supports the well-being of children and families; and finds permanency for children through reunification, legal guardianship, or adoptions. This division operates the child abuse hotline, conducts investigations and case planning, provides case management for families and for children living at home and in foster care, and provides case management services to older youth (ages 18-21) to assist them with continuing education or trade schools, employment, and transitional housing. FCS also provides financial support to resource families, treatment centers, and the adoptive families and legal guardians of children exiting child welfare.

SF BENEFITSNET connects low-income San Francisco residents to free and low-cost health coverage through the Medi-Cal program and to nutrition assistance through the CalFresh program. The program also provides information and enrollment services to San Francisco residents who do not qualify for Medi-Cal to other subsidized health insurance through the Affordable Care Act-authorized health exchange.

The Office of Early Care and Education performs the following services:

CHILDCARE FUNDING OECE serves as a funder of services in child care centers and family child care homes that meet established quality standards. OECE funding helps families afford services, and helps programs close the gap to quality in high-cost San Francisco. OECE administers San Francisco’s Preschool for All program providing all San Francisco four-year-olds access to a high-quality, half-day preschool program.

Services (continued)

PUBLIC POLICY promotes local, state, and federal policy that advances early care and education opportunity for young children and their families, and strengthens the Early Care and Education (ECE) workforce.

DATA AND EVALUATION measures the impact of early education on children's development and seeks to continuously improve the services and system for children and families.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$1,409.5 million for the Human Services Agency (HSA) is \$334.2 million, or 31.1 percent, higher than the FY 2019-20 budget of \$1,075.3 million. The growth is due to COVID-19 response expenses for food security programs, a substantial increase in aid assistance payments, and most significantly, the inclusion of early care and education funding that will be placed on reserve pending the outcome of a November 2020 business tax ballot measure.

The FY 2021-22 proposed budget of \$1,283.7 million for the Human Services Agency is \$125.8 million, or 8.9 percent, lower than the FY 2020-21 proposed budget. This is due to one-time expenses for the COVID-19 response and the tax measure going away in the second year of the proposed budget.

As a provider of safety net services, the sharp economic downturn caused by the COVID-19 pandemic will escalate demand for HSA services across the next fiscal year. HSA will leverage federal and state funding for its programs and continue to work closely with its community partners to respond to the economic crisis and meet the needs of vulnerable populations. HSA staff are also coordinating critical services at the City's COVID-19 Command Center, including a major expansion of food security programs to ensure all residents have access to food in this time of great need and economic uncertainty.

Increased Public Benefits and Expanded Jobs Programs

The Economic Support and Self-Sufficiency (ESSS) division, which encompasses HSA's major cash aid and benefits programs, anticipates increased enrollments as a result of the recession. The CalWORKs and County Adult Assistance Programs (CAAP) budgets include substantial increases in federal, state, and local funding to cover cash assistance to San Franciscans in need. In addition to increases in applications, many benefits renewals were delayed during the shelter-in-place, but will

come due later in the fall. The proposed budget includes additional overtime funding to allow staff to manage this impending workload.

The State budget greatly increased funding for the CalWORKs program and HSA will invest this funding to expand its employment services capacity. The Workforce Development Division (WDD) aims to assist hundreds of public benefits recipients as well as dozens of small businesses by growing its wage subsidy program. The program pairs job-ready candidates with Bay Area private employers, while paying a substantial portion of the employee's wages for up to six months. The division will reconfigure its budget and staffing to increase this program's capacity, while continuing to support subsidized employment through nonprofit and public sector opportunities as well.

Change in Federal Funding for Child Welfare Services

Title IV-E revenue historically provided uncapped federal funding for eligible costs in child welfare and during this period, HSA made investments in various preventive services to strengthen its child welfare programs. While the end of the waiver in September 2019 causes a significant shortfall in revenues in HSA's budget, Congress passed some relief in December 2019, under the Families First Transitions Act that will help to offset these losses in FY 2020-21 and into FY 2021-22. Nonetheless, to help begin to address the long-term shortfall, the Family and Children's Services (FCS) division will implement cost reductions and hold some positions vacant as it restructures its staffing.

Prioritizing Equity and Preserving System Capacity in Child Care

Access to high-quality ECE, particularly for families with low incomes and children of color, has long been a challenge. The COVID-19 pandemic has exacerbated this. Overall capacity in the system has been greatly reduced by public health guidance that limits the number of spaces available

in classrooms. This impacts programs operationally and financially – child to teacher ratios have been halved, and maintaining a healthy and safe classroom environment involves a long list of health precaution procedures that further inflate costs. Despite the increased costs, State’s rates to providers will be, at best, static.

OECE is crafting its response strategy with two goals in mind. First, ensure an on-site, quality instructional experience for all children entering Kindergarten in 2021 and prioritize services to children from at-risk populations – including homeless, engaged with child welfare, and those with special needs. Second, OECE aims to maintain as much capacity as possible in the early care and education (ECE) system, helping stabilize its core non-profit and small business providers in the face of higher costs and static State revenues.

Finally, should San Francisco voters pass the proposed business tax measure in November, OECE will be able to greatly expand its efforts with \$433 million in funding over the two-year budget and ongoing revenues from the new tax. Throughout 2018 and 2019, OECE hosted a series of community engagement sessions to create a framework for this funding. Based on that framework, revenues from this tax measure will go towards increasing early

care and education workforce equity, increasing access to early care and education for children, and building greater capacity at OECE to implement expanded programs.

Providing Critical Supports for Sheltering-in-Place to Older Adults and Adults with Disabilities

Despite cost-saving measures, including the loss of an annual \$3 million increase to the Dignity Fund due to economic triggers in the law, the Department of Disability and Aging Services (DAS), and its provider community have stepped up to ensure they can safely provide services to older adults. They have quickly reconfigured and expanded their nutrition programming, turning the large, congregate meals programs into delivery or take-out efforts and enrolling many more eligible, low-income seniors. Meal programs are also a significant new expense in the COVID-19 response budget, with over \$45 million in funding dedicated to addressing food insecurity, including for seniors and adults with disabilities. The Office of Community Partnerships (OCP) is also working with its many community-based organization partners to foster programmatic adaptations which employ creative solutions—technology-related and otherwise—to deliver services safely given the changed environment.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	2,178.21	2,173.72	(4.49)	2,175.36	1.64
Non-Operating Positions (cap/other)	(36.85)	(12.00)	24.85	(12.00)	
Net Operating Positions	2,141.36	2,161.72	20.36	2,163.36	1.64

Sources

Business Taxes		273,045,000	273,045,000	160,140,000	(112,905,000)
Interest & Investment Income	237,189	1,074,736	837,547	1,074,736	
Rents & Concessions	194,000	194,000		194,000	
InterGovernmental Rev-Federal	284,762,206	315,123,707	30,361,501	298,005,495	(17,118,212)
Intergovernmental Rev-State	374,686,880	388,995,777	14,308,897	389,489,000	493,223
Intergovernmental Revenue-Othe	200,000		(200,000)		
Charges for Services	1,608,079	1,608,079		1,608,079	
Other Revenues	8,385,796	6,238,092	(2,147,704)	9,765,092	3,527,000
Expenditure Recovery	41,285,876	39,949,633	(1,336,243)	39,375,609	(574,024)
Operating Transfers In	42,537,000	4,729,000	(37,808,000)	4,729,000	
Unappropriated Fund Balance	1,519,333	3,588,367	2,069,034		(3,588,367)
General Fund Support	319,920,819	374,942,978	55,022,159	379,285,051	4,342,073
Sources Total	1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)

Uses - Operating Expenditures

Salaries	213,520,550	219,759,743	6,239,193	217,374,686	(2,385,057)
Mandatory Fringe Benefits	106,215,430	114,476,764	8,261,334	118,162,763	3,685,999
Non-Personnel Services	47,960,874	47,800,430	(160,444)	50,903,342	3,102,912
City Grant Program	232,256,154	498,146,551	265,890,397	366,610,238	(131,536,313)
Capital Outlay	950,017		(950,017)		
Aid Assistance	23,944,470	39,081,019	15,136,549	29,929,462	(9,151,557)
Aid Payments	356,689,143	382,119,565	25,430,422	404,071,189	21,951,624
Intrafund Transfers Out	17,873,142	18,850,571	977,429	19,161,319	310,748
Materials & Supplies	3,842,381	18,841,267	14,998,886	3,841,267	(15,000,000)
Other Support/Care of Persons	10,000	260,000	250,000	260,000	
Programmatic Projects	6,380,000	680,000	(5,700,000)	680,000	
Services Of Other Depts	65,695,017	69,473,459	3,778,442	70,878,598	1,405,139
Unappropriated Rev-Designated				1,793,198	1,793,198
Uses Total	1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)

Uses - Division Description

HSA Admin Support (HSA)	129,513,561	131,838,003	2,324,442	138,610,975	6,772,972
HSA Aging & Adult Svc (DAAS)	379,266,603	431,994,561	52,727,958	401,807,210	(30,187,351)
HSA Early Care & Education	134,940,474	371,867,178	236,926,704	271,274,323	(100,592,855)
HSA Human Services (DHS)	431,616,540	473,789,627	42,173,087	471,973,554	(1,816,073)
Uses by Division Total	1,075,337,178	1,409,489,369	334,152,191	1,283,666,062	(125,823,307)

JUVENILE PROBATION

MISSION

It is the mission of the San Francisco Juvenile Probation Department to serve the needs of youth and families who are brought to our attention with care and compassion; to identify and respond to the individual risks and needs presented by each youth; to engage fiscally sound and culturally humble strategies that promote the best interests of the youth; to provide victims with opportunities for restoration; to identify and utilize the least restrictive interventions and placements that do not compromise public safety; to hold youth accountable for their actions while providing them with opportunities and assisting them to develop new skills and competencies; and contribute to the overall quality of life for the citizens of San Francisco within the sound framework of public safety as outlined in the Welfare & Institutions Code.

SERVICES

The Juvenile Probation Department (JPD) provides services through the following divisions:

PROBATION SERVICES DIVISION provides pre- and post-adjudication services to youth who are alleged or have been found to have committed law violations, and performs the duties and responsibilities mandated by the Welfare & Institutions Code. Deputy Probation Officers and Social Workers develop youth- and family-centered case plans that support youth to be successful in their homes and communities, deter deeper justice system involvement, provide opportunities, and help youth to complete court-ordered requirements. Probation Services receives and screens referrals from law enforcement, screens referrals for community-based diversion, conducts risk assessments, conducts investigations, prepares court reports, and makes dispositional recommendations. For youth who are placed on probation by the Court, Deputy Probation Officers conduct visits, make service referrals pursuant to the case plan, and enforce court-imposed conditions. For youth who are removed from their homes and placed in out-of-home placements by the Court, Deputy Probation Officers monitor the suitability of placements, conduct statutorily mandated site-visits, and prepare aftercare plans to facilitate a successful return home. Probation Services also provides reentry services to youth released from the California Division of Juvenile Justice to San Francisco.

JUVENILE HALL (JJC) is the official reception and detention center for youth who are detained as a result of an arrest for alleged criminal misconduct or a court order, including residents transferred in custody from

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)
Total FTE	213	190	(23)	188	(2)

Services (continued)

other jurisdictions. San Francisco Juvenile Hall is a 150-bed, maximum-security facility operated 24 hours a day, seven days a week, and 365 days a year. Juvenile Hall counselors provide supervision, manage the daily needs of the youth, coordinate the delivery of vocational and educational programs, medical and behavioral health services, and facilitate access to lawyers and other advocate services. Programs are delivered in partnership with community organizations that engage youths with social, emotional, and recreational services designed to provide rehabilitative connectivity and linkages to ongoing support systems upon return to the community.

FINANCE & ADMINISTRATION DIVISION manages the administration and finance functions of the Department, including budget, fiscal, human resources, facilities, information technology, research, and planning.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$42.2 million is \$0.7 million, or 1.5 percent, lower than the FY 2019-20 budget of \$42.8 million. This decrease is primarily due to salary and benefit savings from removing vacant positions.

The FY 2021-22 proposed budget of \$40.6 million is \$1.5 million, or 3.7 percent, lower than the FY 2020-21 proposed budget. This is mainly due to salary and benefits savings.

Transforming Juvenile Justice

The Department is actively engaged in efforts to reimagine how the City addresses juvenile crime, arrests, and detention, including the Mayor's Blue Ribbon Panel on Juvenile Justice Reform and the Close Juvenile Hall Working Group, as well as internal transformative strategic planning efforts. After a period of significant executive transition, the Department is seizing the opportunity presented by this critical moment in San Francisco's juvenile justice system to advance an ambitious review and reform of operations from referral through reentry, grounded in research and evidence-based practices, and in collaboration with the community and our system partners.

Meeting Families' Basic Needs

Justice-involved and at-risk youth are often compelled to prioritize meeting their immediate and basic needs over participating in the very services that can build on their strengths, address trauma, and create opportunities. This challenge is currently exacerbated by the sudden and ongoing health and economic impacts of the COVID-19 pandemic,

which have been particularly pronounced in many of the communities the Department serves. The Department is redoubling its efforts to reach out to clients and ensure that their basic needs are met and prioritized. Further, the Department is advancing a Whole Family Engagement strategy to involve families in defining and reaching identified goals, identifying strengths and needs, and developing youth- and family-centered case plans with the supports and resources necessary to help justice-involved youth thrive. The Department is partnering closely with other child- and family-focused city agencies to coordinate and best leverage resources to support the community.

Data-Driven Operations

The Department will continue to improve the quality and effectiveness of the services provided to justice-involved youth by designing data-driven business processes, policies, and procedures; advancing the use of technology and automation; and, developing and implementing Department metrics. By leveraging the investment in a comprehensive case management system, the Department will promote efficiencies internally, and improve data-sharing and collaboration with all partners involved in the continuum of service delivery for justice-involved youth. These efforts will help to address the persistent gap between probation and the community; improve collaboration and communication; and, strengthen key partnerships and service coordination to ensure that the complex needs of justice-involved youth are met through in-house service provision, multi-partner collaboration, and referral and linkage services.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	217.22	194.63	(22.59)	192.59	(2.04)
Non-Operating Positions (cap/other)	(4.54)	(5.00)	(0.46)	(5.00)	
Net Operating Positions	212.68	189.63	(23.05)	187.59	(2.04)

Sources

InterGovernmental Rev-Federal	2,046,805	1,774,214	(272,591)	1,774,214	
Intergovernmental Rev-State	7,079,464	9,415,165	2,335,701	9,255,448	(159,717)
Charges for Services	3,000	3,000		3,000	
Other Revenues	10,000	10,000		10,000	
Expenditure Recovery	180,000	180,000		180,000	
General Fund Support	33,521,517	30,799,668	(2,721,849)	29,416,602	(1,383,066)
Sources Total	42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)

Uses - Operating Expenditures

Salaries	21,503,790	19,334,568	(2,169,222)	18,842,720	(491,848)
Mandatory Fringe Benefits	9,485,871	9,800,545	314,674	10,045,805	245,260
Non-Personnel Services	5,284,581	6,040,708	756,127	5,076,500	(964,208)
City Grant Program	235,000	235,000		235,000	
Capital Outlay	1,717,567	536,846	(1,180,721)	384,139	(152,707)
Materials & Supplies	552,670	612,670	60,000	582,670	(30,000)
Programmatic Projects	301,952	1,865,886	1,563,934	1,865,885	(1)
Services Of Other Depts	3,759,355	3,755,824	(3,531)	3,606,545	(149,279)
Uses Total	42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)

Uses - Division Description

JUV Children'S Baseline	2,136,852	2,596,845	459,993	1,906,797	(690,048)
JUV General	11,930,908	10,360,510	(1,570,398)	9,616,017	(744,493)
JUV Juvenile Hall	17,592,031	16,651,112	(940,919)	16,218,604	(432,508)
JUV Probation Services	11,180,995	12,573,580	1,392,585	12,897,846	324,266
Uses by Division Total	42,840,786	42,182,047	(658,739)	40,639,264	(1,542,783)

LAW LIBRARY

MISSION

The Law Library (LLB) provides the people of San Francisco free access to legal information and specialized reference assistance in the use of those materials so they may preserve their rights and conduct their legal affairs.

SERVICES

The Law Library provides services through the following program areas:

COMPREHENSIVE LEGAL COLLECTION maintains electronic and print formats, including federal, state, and local laws, ordinances, regulations, and cases; court and legal forms; legal treatises, periodicals, texts, and encyclopedias; practice manuals, legal finding aids, and reference tools; legal materials and guides to meet the needs of both the public and legal professionals; legal resources and databases; and comprehensive archives of precedential cases, laws, regulations, and other essential materials.

PUBLIC ASSISTANCE provides assistance to professionals and the public in navigating the law and finding the information they need by providing legal research assistance; instruction on the use of complex legal databases; orientation in how to find and use legal resources; library-created reference guides; free seminars and legal educational programs for the public, and one-on-one legal information services.

CURRENCY AND ACCURACY OF THE LEGAL COLLECTION updates code and regulations, new case law reports, and current practice materials in print and electronic formats; processing, cataloging, and updating incoming materials daily to ensure their availability in the LLB's database system; deleting outdated materials; adding, maintaining, and regularly updating modules to the specialized library software systems; enhancing and adding databases as essential new legal products are developed; monitoring the range of legal information materials, both in print and in electronic formats, to determine what will best serve Law Library patrons; and periodically replacing public computers and legal reference software.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Total FTE	3	2	(1)	2	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$1.9 million for the Law Library is \$0.2 million, or 9.5 percent, lower than the FY 2019-20 budget of \$2.1 million. The decrease is primarily related to the department holding one position vacant to generate salaries saving.

The FY 2021-22 proposed budget of \$2.0 million for the Law Library is relatively flat compared to the FY 2020-21 proposed budget of \$1.9 million.

Professional Services

The Law Library serves the City as a free, legal information resource to everyone in San Francisco by continuing to provide comprehensive legal services, educational programs, informative reference guides, and print and electronic resources geared for both the public and legal community. The Law Library collaborates with

other regional and state law libraries, the San Francisco Public Library, and other city departments to help citizens navigate important life issues including immigration, family law, employment, evictions and landlord-tenant disputes, elder law, and small business processes.

Electronic Resources

The Law Library's electronic legal databases and resources are continually enhanced and updated as conversions from print to electronic formats are made whenever feasible. Other upgrades include systems security, staff computers, and computer equipment for public access. The Law Library partners with the Bar Association of San Francisco, the courts, and other California County Law Libraries to share resources and provide professional legal information and education services.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	3.00	2.30	(0.70)	2.30	
Non-Operating Positions (cap/other)					
Net Operating Positions	3.00	2.30	(0.70)	2.30	0.00
General Fund Support	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Sources Total	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Uses - Operating Expenditures					
Salaries	441,629	346,739	(94,890)	346,739	
Mandatory Fringe Benefits	210,918	171,917	(39,001)	176,068	4,151
Materials & Supplies	6,000	6,000		6,000	
Services Of Other Depts	1,482,443	1,412,450	(69,993)	1,480,736	68,286
Uses Total	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Uses - Division Description					
LLB Law Library	2,140,990	1,937,106	(203,884)	2,009,543	72,437
Uses by Division Total	2,140,990	1,937,106	(203,884)	2,009,543	72,437

MAYOR

MISSION

The Mayor’s Office (MYR) represents the people of the City and County of San Francisco and ensures that San Francisco is a place where all residents can live full lives in a safe, prosperous, and vibrant community.

SERVICES

The Mayor’s Office has executive leadership and citywide governance responsibilities, including budget development and public policy direction and implementation. Divisions within the Mayor’s Office provide a range of services to the public, including:

MAYOR’S OFFICE OF HOUSING AND COMMUNITY DEVELOPMENT (MOHCD) creates affordable housing opportunities for families and individuals, and funds essential services to build strong communities.

MAYOR’S OFFICE OF PUBLIC POLICY AND FINANCE develops and oversees administration and implementation of the Mayor’s policy initiatives, develops the City’s annual budget, provides fiscal oversight to city departments, and produces this budget book.

MAYOR’S OFFICE OF LEGISLATIVE AND GOVERNMENT AFFAIRS advocates for the City’s interest at the local, regional, state, and federal levels of government.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)
Total FTE	78	76	(2)	75	(1)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$195.5 million for the Mayor's Office is \$131.3 million, or 40.2 percent, lower than the FY 2019-20 budget of \$326.8 million. This decrease is due to the expiration of one-time ERAF funding.

The FY 2021-22 proposed budget of \$151.9 million for the Mayor's Office is \$43.5 million, or 22.3 percent, less than the FY 2020-21 proposed budget of \$195.5 million. This decrease is due to a reduction in developer exaction revenues to support loans issued by the City for affordable housing development.

Maximizing Affordable Housing

In 2014, the City committed to creating 30,000 new and rehabilitated housing units in San Francisco by 2020, including 10,000 units permanently affordable to low-income households. The Mayor's Office of Housing and Community Development (MOHCD) is on track to meet this important goal and will continue its deep investment in affordable housing development and preservation, while also providing eligible low and middle-income first-time homebuyers resources to assist in the purchase of market-rate housing.

The proposed budget includes a \$5.6 million increase over two years for the Housing Trust Fund baseline, which will grow to \$39.6 million in FY 2020-21 and \$42.4 million in FY 2021-22. This increase will supplement the 2015 and 2019 Affordable Housing General Obligation Bonds to maximize affordable housing preservation and production. Funding from the Housing Trust Fund and Inclusionary Housing fee revenue will also support the continued operation and development of DAHLIA, the San Francisco Housing Portal.

The proposed budget also includes significant resources to preserve existing affordability of units with expiring rent restrictions, as well as the replacement of existing units which are beyond normal repair/rehabilitation. In addition, the proposed budget directs considerable resources to advance HOPE SF, the City's signature initiative to transform its most distressed public housing communities through the creation of new, equitable mixed-income communities. The physical transformation of these communities to be healthier, sustainable, and permanently affordable will be

implemented in tandem with support services to current residents so that they can thrive and avoid displacement.

Fostering Healthy Communities and Neighborhoods

MOHCD's community development grants program consists of federal Department of Housing and Urban Development (HUD) entitlement, state funds, general fund, housing trust fund, and the South of Market Community Stabilization Fund which will soon be supplemented by fees generated development within area covered by the new Central SoMa Plan. The budget contains \$1 million in additional funding which began in FY 2020-21 to supplement essential legal services to residents in the Western Addition, Excelsior and OMI. With the passage of Proposition F, the "No Eviction Without Representation Act of 2018," San Francisco was the first city in America in which all residents facing eviction have a right to legal counsel. The City increased their financial support to this effort by another \$0.3 million in FY 2019-20, which will extend into FY 2020-21. These funds support a strong network of MOHCD-funded legal service organizations, along with the development of a centralized and coordinated referral system for client intake, referral and case management, in order to ensure that all residents facing eviction have access to high-quality legal representation.

In FY 2020-21, MOHCD's community development grants will provide 1,800 tenants facing eviction with full scope legal representation, as well as assist 4,500 individuals with counseling to help prevent eviction or loss of housing; provide more than 3,600 individuals with increased access to housing; assist in the submission of 200,000 applications submitted for affordable housing rental opportunities; provide more than 6,700 individuals with free legal counseling and representation to protect recent immigrants, along with victims of consumer fraud, domestic violence, employment discrimination and housing discrimination; provide over 3,800 individuals with skill development training and support to increase their economic self-sufficiency, academic achievement and/or job readiness; assist more than 5,200 individuals with financial literacy and homeownership counseling to build assets and become economically self-sufficient; and provide 3,000 residents of

affordable housing with increased access to high-speed internet.

In FY 2020-21, MOHCD will launch its second year of support for the City's groundbreaking cultural districts program, the first of its kind in the nation.

This program is designed to celebrate and strengthen the unique cultural identities of San Francisco's communities and currently has expanded from five districts at the beginning of FY 2020-21 to eight districts, with a number of others in current consideration by the community.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	178.50	180.96	2.46	171.82	(9.14)
Non-Operating Positions (cap/other)	(100.61)	(104.80)	(4.19)	(97.30)	7.50
Net Operating Positions	77.89	76.16	(1.73)	74.52	(1.64)

Sources

Other Local Taxes	3,135,000	2,430,000	(705,000)	2,673,000	243,000
Interest & Investment Income		104,816	104,816		(104,816)
Rents & Concessions	5,030,000	5,030,000		5,030,000	
Intergovernmental Revenue-Othe	2,958,527	3,168,673	210,146	3,168,673	
Other Revenues	33,622,517	78,347,517	44,725,000	21,297,517	(57,050,000)
Expenditure Recovery	12,581,830	14,864,254	2,282,424	22,019,599	7,155,345
Operating Transfers In	61,290,000	200,000	(61,090,000)		(200,000)
IntraFund Transfers In	45,600,000		(45,600,000)		
Unappropriated Fund Balance	3,590,690	3,947,412	356,722	3,813,514	(133,898)
Transfer Adjustment-Source		(200,000)	(200,000)		200,000
General Fund Support	158,974,642	87,588,442	(71,386,200)	93,934,496	6,346,054
Sources Total	326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)

Uses - Operating Expenditures

Salaries	9,170,475	9,000,452	(170,023)	8,809,434	(191,018)
Mandatory Fringe Benefits	3,353,263	3,483,554	130,291	3,498,291	14,737
Non-Personnel Services	2,778,984	2,969,930	190,946	3,133,176	163,246
City Grant Program	52,318,660	52,470,478	151,818	59,918,817	7,448,339
Capital Outlay	3,318,471	1,195,152	(2,123,319)	1,195,152	
Aid Assistance	18,600,000		(18,600,000)	3,800,000	3,800,000
Debt Service	3,427,726	3,282,895	(144,831)	3,356,564	73,669
Materials & Supplies	98,000	48,000	(50,000)	48,000	
Operating Transfers Out	8,800,000	2,450,000	(6,350,000)	2,250,000	(200,000)
Other Support/Care of Persons	171,114,968	108,165,977	(62,948,991)	52,902,725	(55,263,252)
Overhead and Allocations	2,392,854	4,425,105	2,032,251	4,548,653	123,548
Programmatic Projects	47,239,089	4,038,089	(43,201,000)	4,281,089	243,000
Services Of Other Depts	4,170,716	4,251,613	80,897	4,194,898	(56,715)
Unappropriated Rev Retained		(100,131)	(100,131)		100,131
Transfer Adjustment - Uses		(200,000)	(200,000)		200,000
Uses Total	326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)

Uses - Division Description

MYR Housing & Community Dev	317,206,973	186,172,599	(131,034,374)	142,834,416	(43,338,183)
MYR Office Of The Mayor	9,576,233	9,308,515	(267,718)	9,102,383	(206,132)
Uses by Division Total	326,783,206	195,481,114	(131,302,092)	151,936,799	(43,544,315)

MUNICIPAL TRANSPORTATION AGENCY

MISSION

We connect San Francisco through a safe, equitable, and sustainable transportation system. Our goals are to: Create a safer transportation experience for everyone; Make transit and other sustainable modes of transportation the most attractive and preferred means of travel; Improve the quality of life and environment in San Francisco and the region; and Create a workplace that delivers outstanding service.

SERVICES

The San Francisco Municipal Transportation Agency (SFMTA) plans, designs, builds, operates, regulates, and maintains one of the most diverse transportation networks in the world. The SFMTA operates five modes of public transit, including bus, trolleybus, light rail trains, historic streetcars, and the City’s iconic cable cars, and provides infrastructure for safe walking, bicycling, and driving. In addition, the SFMTA manages traffic engineering and enforcement, on- and off-street public parking, paratransit services and permitting, and regulates private transit vehicles, including taxis.

The SFMTA consists of nine main divisions: Transit; Sustainable Streets; Capital Programs and Construction; Taxis and Accessible Services; Finance and Information Technology; Human Resources; System Safety; Communications and Marketing; and Government Affairs. In addition to the nine divisions, the Central Subway Program and Race, Equity and Inclusion Office also report directly to the Director of Transportation.

TRANSIT DIVISION (MUNI) The Transit Division operates the Municipal Railway, also known as Muni. It provides safe, reliable, and accessible public transit service throughout San Francisco. In addition to the planning, scheduling, and delivery of transit services, the Division also maintains the fleet, facilities, and infrastructure needed to deliver Muni services. Muni is the oldest publicly owned and operated transit system in the United States and the largest system in the San Francisco Bay Area. Muni accounts for close to 45 percent of all transit trips in the nine-county region, and is the eighth-largest transit system in the United States, with more than 225 million annual boardings.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	1,283,050,927	1,546,030,662	262,979,735	1,387,520,158	(158,510,504)
Total FTE	5,477	5,520	43	5,570	50

Services (continued)

SUSTAINABLE STREETS DIVISION (SSD) The Sustainable Streets Division provides multimodal transportation planning, engineering, and operational improvements to San Francisco's transportation system to support sustainable community and economic development. SSD plans, designs, implements, and maintains the City's transportation infrastructure and regulations to support San Francisco's mobility needs as the City changes and grows. SSD initiates and coordinates improvements to the City's street, transit, bicycle, pedestrian, and parking infrastructure, thereby meeting the goals and objectives of the Transit First Policy, as well as supporting the SFMTA's Strategic Plan.

CAPITAL PROGRAMS & CONSTRUCTION DIVISION (CP&C) The Capital Programs & Construction Division improves the City's transportation infrastructure by managing and delivering quality capital improvements that meet the City's needs and long-term objectives. To implement the SFMTA's Capital Improvement Program, the Division's professional services include design, engineering, project and contract management, contract administration, cost and schedule control, quality assurance, and procurement administration.

TAXIS AND ACCESSIBLE SERVICES (TAS) The Taxis and Accessible Services Division (TAS) represents a combination of two distinct functions of the SFMTA, which substantially overlap in the regulation of taxis. Accessible Services is a core support function for all modes of travel. TAS ensures that transit, pedestrian, bike facilities and taxi services are accessible to seniors and people with disabilities. This Division also oversees the SFMTA Paratransit program. Taxi Services' core function is to license and regulate the private taxi industry to ensure that drivers and vehicles are safe, that taxi service is accessible to the disability community, and service is available regardless of trip origin or destination at prices that are transparent. In addition to the regulatory oversight of the taxi industry, TAS manages six emerging mobility permit programs. These programs are: commuter shuttles; private transit services; and shared bicycles, scooters, electric mopeds, and cars.

FINANCE AND INFORMATION TECHNOLOGY DIVISION (FIT) The Finance and Information Technology (FIT) Division provides strategic advice and information to support organizational decision-making and improved financial management. FIT's responsibilities include accounting, budgeting, facility management, grants procurement and administration, and information technology.

HUMAN RESOURCES DIVISION (HR) SFMTA's Human Resources Division (HR) provides support services including: recruitment, hiring, employment and labor relations, payroll, organizational development and training, employee wellness, equal employment opportunity, and workers' compensation.

SYSTEM SAFETY DIVISION The System Safety Division maintains records for all collisions, incidents, and hazards; conducts internal safety audits and vehicle safety reviews; develops corrective action plans; and performs inspections and mandated safety certifications.

COMMUNICATIONS, MARKETING AND OUTREACH The Communications Marketing and Outreach Division is responsible for internal and external communications that engage and share information with customers, stakeholders, and the public. The Division is responsible for media and public relations, marketing, special events, creative services, community outreach, and customer service.

GOVERNMENT AFFAIRS The Government Affairs Division is responsible for coordinating, developing, advancing, and monitoring the SFMTA's legislative and policy interests at the local, state, and federal levels. The Division also includes Regulatory Affairs responsibilities. The Government Affairs Division works to ensure that a supportive policy and regulatory environment exists to advance the capital project and policy priorities of the Agency.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$1,546.0 million for the San Francisco Municipal Transportation Agency is \$263.0 million, or 20.5 percent, higher than the FY 2019-20 budget of 1,283.1 million. This increase is due to one-time use of fund balance for capital projects.

The FY 2021-22 proposed budget of \$1,387.5 million for the Municipal Transportation Authority is \$158.5 million, or 10.3 percent, less than the FY 2020-21 proposed budget of \$1,546.0 million. This decrease is due to the one-time use of fund balance in FY 2020-21.

The MTA has two-year fixed operating and capital budgets, and FY 2020-21 represents the first year of the upcoming two-year cycle. The Department has therefore updated its FY 2020-21 and FY 2021-22 budgets in this proposed budget.

The budget is a statement of the SFMTA's values: running a safe, equitable transportation system; limiting our carbon footprint; and creating a workplace that delivers excellent customer service. The budget includes critical transportation services for those who need it the most, while providing the foundation for a strong economic recovery in San Francisco throughout the COVID-19 public health crisis.

Equity and Inclusion

The FY 2020-21 budget continues to fund key programs that meet the needs of historically disadvantaged neighborhoods and populations. The SFMTA has one of the most progressive fare policies in the country and currently provides free fares to low- and moderate-income riders who are seniors, disabled, or youths between the ages of 5 to 18. The SFMTA also offers passes up to 50 percent off full fare value to other low- and moderate-income riders via its Lifeline Program, serving another 20,000 customers monthly.

The Muni Equity Strategy funds operating and capital improvement projects to ensure that Muni service levels in eight historically disenfranchised neighborhoods are equal to, or exceed, those in other areas of the City. Based on a strategy developed in partnership with housing and transportation equity advocates, it uses a neighborhood-based approach to improve the transit routes for: Chinatown, Western Addition, Tenderloin/ South of Market, Mission, Bayview, Visitacion Valley, Outer Mission/Excelsior, and Oceanview/Ingleside.

To ensure that the SFMTA embodies racial and social equity, the SFMTA created the Office of Race, Equity, and Inclusion. While this Office will implement policies and practices to enhance racial and social equity within the SFMTA workforce, it will also analyze performance metrics and data related to the Agency's services and identify opportunities to more directly measure and achieve equitable service outcomes.

Operational Sustainability and Reliability

This budget ensures the completion of a number of projects that will substantially improve Muni

operations and reliability across the City. These include opening the Central Subway and bringing online 68 new expansion light rail trains. As these Muni-focused initiatives become operational, other efficiencies, including service realignments, will help offset the increased costs to the transit system.

Capital Investments

In addition to its operating budget, the SFMTA submits a fixed two-year capital budget.

The SFMTA's capital projects continue to reflect the SFMTA Board of Directors' adopted policies and plans, including the SFMTA Strategic Plan, Vision Zero SF, Transit First, the San Francisco Pedestrian Strategy, the SFMTA Bicycle Strategy, the City's Climate Action Strategy, the City and County of San Francisco Adopted Area Plans, and the San Francisco Transportation Plan.

Through the ongoing Muni Forward program, the SFMTA makes transit service a safer, more reliable and, more viable travel option for more San Franciscans. Muni Forward's implementation and expansion of the Muni Rapid Network of core routes serves nearly 70 percent of all Muni customers. Major corridor projects under construction include: 16th Street Improvement Project (22 Fillmore), 38 Geary Rapid Project, 7 Haight Noriega Rapid Project, and the L Taraval Improvement Project. Service improvements may include creating new transit-only lanes, implementing traffic signal priority to reduce trip times, adding traffic calming medians and pedestrian bulbs, and building new bus boarding islands to reduce loading times.

Over the past several years, the SFMTA upgraded its entire fleet of buses and is in the process of replacing and expanding its light-rail fleet. The SFMTA is also currently launching an Electric Bus Pilot Program that will procure nine all-electric motor coaches for use in evaluating the technology ahead of the Agency's next major fleet procurement, scheduled for 2025.

The SFMTA also worked with the Golden State Warriors and community stakeholders to ensure that the opening of the Chase Center was safe, efficient, and sustainable. To facilitate travel to and from Mission Bay, the Agency constructed a new UCSF/Chase Center (16th Street) platform and launched two new bus routes.

Priority Areas

Vision Zero: Making the City Safe and Livable by Eliminating Traffic Fatalities

Every year, approximately 30 people lose their lives, and over 500 more are severely injured on City streets. Vision Zero SF is San Francisco's street safety policy, adopted in 2014, that commits the City to build better and safer streets, educate the public on traffic safety, enforce traffic laws, and adopt policy changes to reduce traffic fatalities and injuries. The policy's goal is to reach zero fatalities by 2024.

In 2019, the SFMTA added nine miles of parking-protected bike lanes, an increase of 47 percent, and began expediting critical safety improvements on the High Injury Network with improvements. The Agency will also continue to make comprehensive, long-term safety enhancements through major capital projects.

Improving Access to Transportation

With ongoing guidance from stakeholder groups and the broader public, the SFMTA continues to operate and manage the City's transportation system to exceed the standards set by the Americans with Disabilities Act (ADA). The SFMTA strives to make transportation more accessible and reliable for seniors and people with disabilities, and to support reliable, convenient, and equitable mobility for all San Franciscans.

Central Subway: Connecting People. Connecting Communities.

The Central Subway Project is a 1.7-mile extension of the existing Third Street Light Rail line from

Caltrain to Chinatown, providing four new stations: a street level station at Brannan and Bryant, and underground stations at Yerba Buena/Moscone, Union Square/Market Street, and Chinatown.

When complete, the T-Third rail line will provide a rapid transit connection from neighborhoods in San Francisco's southeast to the rapidly developing Mission Bay and SOMA districts, BART system, Union Square shopping and hotels, and the densest neighborhood in the western United States, Chinatown. It will provide a second route from Caltrain to downtown San Francisco, and will serve a series of major destinations, including UCSF Medical Center at Mission Bay, the Chase Center, and the Moscone Center.

Van Ness Improvement Project

The Van Ness Improvement Project will introduce bus rapid transit (BRT) service to Van Ness Avenue between Lombard and Market Streets, as well as South Van Ness Avenue between Market and Mission Streets. Implementation of BRT service along Van Ness Avenue is anticipated to reduce transit travel times, address ridership growth, and improve schedule reliability.

Building Progress Program

The Building Progress Program is a \$1.2 billion multi-year effort to repair, renovate, and modernize the SFMTA's aging facilities in order to keep the City moving. The program currently includes the expansion of the Muni Metro East Facility and the Potrero Yard Modernization Project.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	5,981.28	6,002.52	21.24	6,055.64	53.12
Non-Operating Positions (cap/other)	(504.00)	(482.77)	21.23	(486.00)	(3.23)
Net Operating Positions	5,477.28	5,519.75	42.47	5,569.64	49.89

Sources

Licenses, Permits, & Franchises	19,797,319	18,449,628	(1,347,691)	19,412,844	963,216
Fines, Forfeiture, & Penalties	108,095,333	92,309,110	(15,786,223)	110,884,283	18,575,173
Interest & Investment Income	4,568,823	15,199,156	10,630,333	9,700,560	(5,498,596)
Rents & Concessions	149,106,441	135,773,977	(13,332,464)	155,487,566	19,713,589
InterGovernmental Rev-Federal	4,062,514	181,365,313	177,302,799	4,782,205	(176,583,108)
Intergovernmental Rev-State	53,366,452	55,292,816	1,926,364	59,239,733	3,946,917
Intergovernmental Revenue-Othe	113,844,353	102,875,420	(10,968,933)	126,727,381	23,851,961
Charges for Services	262,142,213	195,127,345	(67,014,868)	273,042,699	77,915,354
Other Revenues	15,837,483	111,453,188	95,615,705	66,386,720	(45,066,468)
Expenditure Recovery	2,948,524	3,593,583	645,059	3,700,037	106,454
Operating Transfers In	324,804,482	271,540,073	(53,264,409)	347,267,253	75,727,180
IntraFund Transfers In	43,081,073	184,412,350	141,331,277	72,234,568	(112,177,782)
Unappropriated Fund Balance	25,081,073	183,859,093	158,778,020	39,057,804	(144,801,289)
Transfer Adjustment-Source	(290,005,156)	(388,710,390)	(98,705,234)	(332,563,495)	56,146,895
General Fund Support	446,320,000	383,490,000	(62,830,000)	432,160,000	48,670,000
Sources Total	1,283,050,927	1,546,030,662	262,979,735	1,387,520,158	(158,510,504)

Uses - Operating Expenditures

Salaries	533,779,827	553,520,219	19,740,392	564,980,316	11,460,097
Mandatory Fringe Benefits	266,019,778	288,319,619	22,299,841	308,707,735	20,388,116
Non-Personnel Services	235,272,762	250,632,275	15,359,513	258,048,731	7,416,456
Capital Outlay	89,717,483	196,048,408	106,330,925	86,385,591	(109,662,817)
Debt Service	25,915,831	23,380,098	(2,535,733)	23,361,615	(18,483)
Intrafund Transfers Out	43,081,073	184,412,350	141,331,277	72,234,568	(112,177,782)
Materials & Supplies	78,536,496	74,050,846	(4,485,650)	74,041,918	(8,928)
Operating Transfers Out	246,924,083	204,298,040	(42,626,043)	260,328,927	56,030,887
Overhead and Allocations	(35,874,356)	(35,836,939)	37,417	(36,167,961)	(331,022)
Programmatic Projects		164,000	164,000		(164,000)
Services Of Other Depts	82,105,751	85,309,753	3,204,002	89,503,535	4,193,782
Unappropriated Rev Retained		139,964,383	139,964,383	18,658,678	(121,305,705)
Unappropriated Rev-Designated	7,577,355	(29,522,000)	(37,099,355)		29,522,000
Transfer Adjustment - Uses	(290,005,156)	(388,710,390)	(98,705,234)	(332,563,495)	56,146,895
Uses Total	1,283,050,927	1,546,030,662	262,979,735	1,387,520,158	(158,510,504)

Uses - Division Description

MTAAW Agency-wide	141,801,017	275,235,831	133,434,814	163,066,733	(112,169,098)
MTABD Board Of Directors	764,569	623,736	(140,833)	628,877	5,141
MTACC CV-Captl Progr & Constr	70,428,030	131,171,758	60,743,728	84,523,828	(46,647,930)
MTACO Communications	7,274,098	6,129,018	(1,145,080)	6,161,307	32,289
MTAED Executive Director	866,728	2,477,752	1,611,024	3,171,409	693,657
MTAFA Fit Finance & Info Tech	118,047,809	133,890,666	15,842,857	136,649,295	2,758,629

POLICE ACCOUNTABILITY

MISSION

The Department of Police Accountability (DPA) is committed to providing the City and County of San Francisco with independent and impartial law enforcement oversight through investigations, policy recommendations, and performance audits to ensure that the City reflects the values and concerns of the community it serves.

SERVICES

The Department of Police Accountability provides service through the following divisions:

INVESTIGATIONS UNIT investigates and makes findings on civilian complaints of police misconduct or neglect of duty and investigates all officer-involved shootings that result in injury.

AUDIT UNIT conducts regular performance audits on police officer use of force and how the Police Department handles claims of officer misconduct.

LEGAL AND POLICY UNIT presents misconduct cases to the Police Chief and to the Police Commission, as designated by the Police Commission’s Disciplinary Penalty and Referral Guidelines. Attorneys also make recommendations on Police Department policies or practices to enhance police-community relations while ensuring effective police services.

MEDIATION AND OUTREACH UNITS provide a forum for officers and complainants to have discussions regarding complaints. The Outreach program seeks to reach communities that have been economically, racially, culturally, or linguistically isolated from police services.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)
Total FTE	50	49	(1)	42	(7)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$10.5 million for the Department of Police Accountability is \$1.0 million, or 8.9 percent, lower than the FY 2019-20 budget of \$11.6 million. The decrease is due to maintaining vacant positions.

The FY 2021-22 proposed budget of \$9.3 million for the Department of Police Accountability is \$1.2 million, or 11.2 percent, lower than the FY 2020-21 proposed budget. This decrease is due to further salary and benefits savings.

Bias Audit

In 2020, the Department of Police Accountability (DPA) received a complaint asking the Department to “conduct an investigation into whether SFPD personnel and management have complied with department policies prohibiting racial discrimination.” DPA’s charter specifies that biennial audits are feasible to accomplish with DPA’s existing audit staff and Professional Services budget. The proposed budget funds a one-time equity study to analyze SFPD bias investigations and compare them

with San Francisco’s overall Equal Employment Opportunity (EEO) complaints of internal bias and discrimination.

Sheriff’s Department Misconduct Investigations

In 2019, DPA assumed responsibility for Sheriff’s Department misconduct investigations. DPA took over several complex ongoing investigations and now provides independent investigations of deputy misconduct allegations and associated policy recommendations.

SB 1421 and AB748 Compliance

Starting in 2019, Senate Bill 1421 changed California law by granting widespread public access to thousands of reports and findings of police officer misconduct that were previously confidential. The proposed budget maintains four positions to support DPA’s efforts to comply with state law by addressing requests for archived records that span 36 years of investigation files and require digitization, manual review, and redaction by trained legal staff.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	51.94	50.54	(1.40)	44.22	(6.32)
Non-Operating Positions (cap/other)	(1.77)	(2.00)	(0.23)	(2.00)	
Net Operating Positions	50.17	48.54	(1.63)	42.22	(6.32)

Sources

Expenditure Recovery	208,000	208,000		208,000	
General Fund Support	11,349,966	10,317,143	(1,032,823)	9,136,261	(1,180,882)
Sources Total	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)

Uses - Operating Expenditures

Salaries	6,414,499	6,250,824	(163,675)	5,323,270	(927,554)
Mandatory Fringe Benefits	2,616,354	2,671,030	54,676	2,357,446	(313,584)
Non-Personnel Services	1,113,358	444,336	(669,022)	444,336	
Materials & Supplies	378,704	34,918	(343,786)	34,918	
Programmatic Projects	160,000	160,000		160,000	
Services Of Other Depts	875,051	964,035	88,984	1,024,291	60,256
Uses Total	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)

Uses - Division Description

DPA Police Accountability	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)
Uses by Division Total	11,557,966	10,525,143	(1,032,823)	9,344,261	(1,180,882)

POLICE DEPARTMENT

MISSION

The San Francisco Police Department (SFPD) is committed to ensuring safety while maintaining respect for all. The Department provides responsive policing through collaboration with the community, and works to maintain and build trust and respect.

SERVICES

The Police Department coordinates public services through three distinct areas; the Office of the Chief of Staff, Operations, and the Strategic Management Bureau.

THE OFFICE OF THE CHIEF OF STAFF:

The Office is responsible for overseeing the various bureaus, divisions, and units that provide overall administrative and logistical support to the department, which in turn, enables law enforcement services to be provided to the public. In addition, the Office includes the Public and Government Affairs and Strategic Communications units.

- **ADMINISTRATION** provides technical and administrative support, works to increase overall department efficiency, and ensures that daily functions are carried out effectively. The Administration Bureau consists of Crime Information Services, Fleet, Forensic Services, Property, Staff Services, and Training.
- **RISK MANAGEMENT** is comprised of the Legal Division, Internal Affairs, and the Investigative Services Division to ensure that the professional conduct of members is maintained.

OPERATIONS:

The Assistant Chief of Operations is responsible for coordinating all aspects of frontline public safety services that are required of a law enforcement agency. The Crime Strategies Division assists in developing a strategic plan to addressing crime trends and coordinates racial equity in the response.

- **AIRPORT** is responsible for the safety of the millions of people who travel through the San Francisco International Airport. Police personnel handle security, traffic control, and perform law enforcement duties and support the security programs and emergency procedures of the Airport to provide the public with a safe, secure, efficient, and customer-friendly airport.
- **FIELD OPERATIONS** is the largest bureau providing enforcement, patrol, crime prevention, and supplemental police services. In an effort to protect life and property, members work closely with the

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242
Total FTE	3,203	3,055	(148)	3,059	4

Services (continued)

community to prevent crimes using community engagement techniques.

- **INVESTIGATIONS** provides investigative and crime solving services by identifying and arresting suspects and preparing cases for prosecution. The Bureau includes Forensic Services and Investigations divisions.
- **SPECIAL OPERATIONS** is responsible for the overall security of the City through the use of specialized units. The Police Department's Traffic and Transportation Commander at the Municipal Transportation Agency is responsible for the safety of the public using all forms of transportation, and includes the Traffic Unit and Muni Enforcement, Task Force, and Response teams.

STRATEGIC MANAGEMENT BUREAU (SMB):

The Strategic Management Bureau coordinates implementation of the Department's Collaborative Reform efforts. It includes the Professional Standards and Principled Policing Unit and Fiscal and Technology Divisions. The Bureau coordinates and monitors the implementation of U.S. Department of Justice (USDOJ) recommendations and the Department's strategic plan through the process of updating directives, performing and reporting on the Department's progress, and providing the necessary technical support for implementing reforms.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$674.2 million for the Police Department is \$18.1 million, or 2.6 percent, lower than the FY 2019-20 budget of \$692.3 million. The decrease is primarily due to savings from maintaining or eliminating vacant positions, reducing vehicles, and a decreasing overtime spending.

The FY 2021-22 proposed budget of \$675.8 million is \$1.6 million, or 0.2 percent, higher than the FY 2020-21 proposed budget due to increases in lease agreements.

Reimagining Public Safety

On June 20, 2020, the Mayor announced a plan to fundamentally alter the nature of policing in San Francisco. The Mayor issued a set of policies to address immediate police reforms as well as structural inequities that have resulted in disproportionate and longstanding injuries to the African American community. The Department will play a role in achieving the Mayor's four key objectives:

1. Ending the use of police in response to non-criminal activity;
2. Addressing police bias and strengthening accountability;
3. Demilitarizing the police; and
4. Promoting economic justice.

Each of these steps will be guided by a collaborative community process. The Human

Rights Commission has begun a public process where members of San Francisco's African American community can provide input on how public safety funds should be reallocated. Throughout FY 2020-21, working groups will convene to develop recommendations on how best to reduce the use of police to respond to calls that could otherwise be handled by unarmed partners. These recommendations will be developed in advance of next year's budget deliberations, with some recommendations implemented on a rolling basis.

Reinvesting Police Funding

The FY 2020-21 and FY 2021-22 budget makes significant reductions to the SFPD's budget in order to redirect funds toward efforts that will counteract structural inequalities that have led to disproportionate harm to the African American community. Diverted funds from the Police Department include: the elimination of vacant sworn positions, thereby not growing the size of the police force; elimination of vacant civilian positions; elimination of planned replacement vehicles; elimination of the department's settlement and judgements fund; and cuts to the department's overtime budget. Taken together, these reductions equal approximately \$40 million in each budget year, as compared to the previously adopted FY 2020-21 budget, will be redirected from the SFPD to community-led efforts to repair the legacy of racially disparate policies on health, housing, and economic outcomes for African Americans.

Ongoing Reform & Transparency

In 2018, two new state transparency laws – SB1421 and AB748 – required that California police departments release full investigation files and body worn camera footage within a mandated time frame. These laws also require that the Department identifies, digitizes, and redacts all relevant retroactive records. More than 13,000 files had been requested by May 1, 2018. To

support the Department’s continued efforts to comply with these transparency laws, the FY 2020-21 budget extends support for the digitization of documents, redaction, technological migration and storage, and eleven staff. This investment aligns with Department’s goal to be more transparent and accountable to the communities it serves.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	3,232.79	3,085.89	(146.90)	3,090.38	4.49
Non-Operating Positions (cap/other)	(30.00)	(30.77)	(0.77)	(31.00)	(0.23)
Net Operating Positions	3,202.79	3,055.12	(147.67)	3,059.38	4.26

Sources

Licenses, Permits, & Franchises	1,015,918	1,015,918		1,015,918	
Fines, Forfeiture, & Penalties	1,108,953	852,000	(256,953)	883,765	31,765
InterGovernmental Rev-Federal	968,235	831,234	(137,001)	656,234	(175,000)
Intergovernmental Rev-State	52,983,934	50,694,294	(2,289,640)	52,484,294	1,790,000
Intergovernmental Revenue-Othe	17,000		(17,000)		
Charges for Services	7,880,154	8,799,356	919,202	9,024,754	225,398
Other Revenues		17,000	17,000	17,000	
Expenditure Recovery	18,261,025	16,374,968	(1,886,057)	17,810,376	1,435,408
Unappropriated Fund Balance		254,819	254,819		(254,819)
Unappropriated Fund Balance	1,500,000		(1,500,000)		
Transfer Adjustment-Source	78,072,176	80,386,750	2,314,574	81,180,136	793,386
General Fund Support	530,514,921	514,967,792	(15,547,129)	512,701,896	(2,265,896)
Sources Total	692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242

Uses - Operating Expenditures

Salaries	446,391,455	427,241,822	(19,149,633)	427,109,773	(132,049)
Mandatory Fringe Benefits	146,444,914	150,091,313	3,646,399	154,106,368	4,015,055
Non-Personnel Services	18,092,702	18,132,437	39,735	16,810,437	(1,322,000)
Capital Outlay	8,636,250	774,215	(7,862,035)	538,444	(235,771)
Facilities Maintenance	165,919		(165,919)		
Materials & Supplies	5,795,419	5,948,124	152,705	5,773,103	(175,021)
Programmatic Projects	5,583,177	10,603,292	5,020,115	4,554,993	(6,048,299)
Services Of Other Depts	61,212,480	61,402,928	190,448	66,881,255	5,478,327
Uses Total	692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242

Uses - Division Description

POL - Airport	78,072,176	80,386,750	2,314,574	81,180,136	793,386
POL - FOB - Field Operations	437,305,664	428,924,594	(8,381,070)	435,045,971	6,121,377
POL - SOB - Special Operations	44,071,154	44,884,769	813,615	45,508,529	623,760
POL Admin	132,873,322	119,998,018	(12,875,304)	114,039,737	(5,958,281)
Uses by Division Total	692,322,316	674,194,131	(18,128,185)	675,774,373	1,580,242

PORT

MISSION

The Port of San Francisco (PRT) manages the waterfront as a gateway to a world-class city and advances environmentally and financially sustainable maritime, recreational, and economic opportunities to serve the City, Bay Area region, and California.

SERVICES

The Port provides services through the following divisions:

ENGINEERING provides project and construction management, engineering design, facility inspection, contracting, code compliance review, and permit services for all Port facilities.

MARITIME manages and markets cruise and cargo shipping, ship repair, commercial and sport fishing, ferry and excursion operations, visiting military and ceremonial vessels, and other harbor services.

MAINTENANCE repairs piles, piers, roofs, plumbing and electrical systems, and street cleaning along the Port’s 7.5 miles of waterfront property.

PLANNING shepherds the use of Port lands consistent with the goals and policies of the Waterfront Land Use Plan, maintains and amends Plan policies, leads community planning projects for specified waterfront areas, provides environmental review and stewardship, plans for sea level rise, and administers land use regulatory review of projects on Port property.

REAL ESTATE oversees all property and lease development and management for the Port’s commercial and industrial property.

ADMINISTRATION directs Port resources to meet strategic goals, guides capital planning, and manages the Port’s support services including human resources, accounting, finance and procurement, business services, and information systems.

EXECUTIVE leads the implementation of the Port’s strategic goals and objectives, develops policy with the Port Commission, and provides for cross-divisional collaboration and communication.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)
Total FTE	246	232	(14)	232	0

BUDGET ISSUES AND DETAILS

The Port's proposed Fiscal Year (FY) 2020-21 budget of \$124.9 million is \$21.9 million, or 14.9 percent, lower than the FY 2019-20 budget of \$146.8 million. This decrease is largely the result of a decline in one-time capital investments from the prior year due to projected revenues loss.

The FY 2021-22 proposed budget of \$110.2 million is \$14.8 million, or 11.8 percent, lower than the FY 2020-21 proposed budget. The primary driver for this decrease is due to the continue reduction in capital projects from the previous year.

Positioning the Port for Economic Recovery

The COVID-19 pandemic will have a significant impact on the Port's Fiscal Year 2020-21 and FY 2021-22 revenue budget. In FY 2020-21, the Port projects that its operating revenue will fall by nearly 48 percent compared to the FY 2019-20 budget and by nearly 17 percent the subsequent year. The Port expects to experience losses across its real estate and maritime portfolios with the largest impacts coming from those tenants, including restaurant and retail, which serve visitors to San Francisco. To manage this revenue loss, the Port will reduce its operating budget, constrain its capital budget to focus on life-safety projects, defund prior year capital projects, and draw upon fund balance.

The Port plans to position itself for the eventual economic recovery by funding a \$10 million project in the FY 2020-21 budget. While the final impact of the pandemic remains unknown, the Port's future economic stability will almost certainly involve new concepts in real estate occupancy and management and require the organization to operate more efficiently. This \$10 million fund will provide the Port with the flexibility to respond to this crisis with research, efficiency improvements, and new revenue generating investments. All expenditures from this fund would be subject to approval by the Port Commission.

Stewarding Parks and Open Space

The Port's network of parks and open spaces continues to expand, growing from 77 acres in

2010 to 91 acres in 2020. This expansion includes the construction of Crane Cove Park, a seven-acre park adjacent to Pier 70, which will open in 2020 in compliance with all public health mandates. The first year of park maintenance will be provided by the contractor who constructed the park. Part of the maintenance cost of Crane Cove Park will be offset by special tax revenue from a new community facilities district to be established over the Pier 70 Orton Development.

Development Projects

Despite the economic uncertainty created by COVID-19, the Port continues to make progress in the construction of new mixed income waterfront neighborhoods at Pier 70 and Mission Rock. Construction of the utilities, streets, and sidewalks at the mixed-use Pier 70 project is well underway as is rehabilitation of one of the site's historic buildings. While the San Francisco real estate market is evolving in response to the pandemic, the Port anticipates that the \$1 billion Mission Rock project will break ground in fall of 2020. These development projects will help revitalize the waterfront, improve Port facilities, and remove approximately \$90 million of deferred maintenance from the Port's capital backlog over the next ten years.

Waterfront Resilience Program

The Port's 7.5-mile jurisdiction includes the Embarcadero Seawall, transportation networks like BART and Muni, critical utilities, and key emergency response facilities. This infrastructure is at risk from earthquakes, flooding, and sea level rise. To ensure resilience of the waterfront in the face of these hazards, the Port established the Waterfront Resilience Program. In August 2018 the Port entered into the San Francisco Waterfront Storm Risk Management Study General Investigation with the United States Army Corps of Engineers. These recommended strategies will be submitted for consideration by the Assistant Secretary of the Army and the U.S. Congress for federal investment and implementation.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	302.15	294.21	(7.94)	295.21	1.00
Non-Operating Positions (cap/other)	(56.00)	(62.00)	(6.00)	(63.00)	(1.00)
Net Operating Positions	246.15	232.21	(13.94)	232.21	0.00

Sources

Fines, Forfeiture, & Penalties	3,341,000	1,314,600	(2,026,400)	2,190,408	875,808
Interest & Investment Income	600,000	1,086,875	486,875	1,565,400	478,525
Rents & Concessions	102,342,268	46,580,762	(55,761,506)	71,236,569	24,655,807
InterGovernmental Rev-Federal		317,495	317,495		(317,495)
Charges for Services	18,927,300	10,959,843	(7,967,457)	17,250,239	6,290,396
Other Revenues	11,057,000	9,408,475	(1,648,525)	9,361,881	(46,594)
Expenditure Recovery	10,000	17,500	7,500	17,500	
IntraFund Transfers In	24,962,694	26,995,192	2,032,498	9,855,106	(17,140,086)
Unappropriated Fund Balance	10,570,253	55,257,197	44,686,944	8,540,482	(46,716,715)
Transfer Adjustment-Source	(24,962,694)	(26,995,192)	(2,032,498)	(9,855,106)	17,140,086
General Fund Support					
Sources Total	146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)

Uses - Operating Expenditures

Salaries	30,015,888	28,068,751	(1,947,137)	27,996,303	(72,448)
Mandatory Fringe Benefits	14,542,417	14,786,433	244,016	15,233,155	446,722
Non-Personnel Services	12,157,810	11,426,191	(731,619)	11,461,444	35,253
Capital Outlay	19,472,015	15,369,688	(4,102,327)	5,743,120	(9,626,568)
Debt Service	7,714,231	3,722,974	(3,991,257)	6,743,609	3,020,635
Intrafund Transfers Out	24,962,694	26,995,192	2,032,498	9,855,106	(17,140,086)
Materials & Supplies	1,598,255	931,924	(666,331)	931,924	
Operating Transfers Out	1,081,713	31,713	(1,050,000)	31,713	
Overhead and Allocations	70,287	1,725,559	1,655,272	1,725,559	
Programmatic Projects	15,734,897	23,560,569	7,825,672	13,098,306	(10,462,263)
Services Of Other Depts	21,908,878	25,318,945	3,410,067	27,197,346	1,878,401
Unappropriated Rev-Designated	22,551,430		(22,551,430)		
Transfer Adjustment - Uses	(24,962,694)	(26,995,192)	(2,032,498)	(9,855,106)	17,140,086
Uses Total	146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)

Uses - Division Description

PRT Engineering	6,497,813	6,011,637	(486,176)	6,068,244	56,607
PRT Executive	6,611,029	7,758,267	1,147,238	7,820,789	62,522
PRT Finance And Administration	26,745,098	29,252,350	2,507,252	30,349,325	1,096,975
PRT Maintenance	41,015,218	19,074,050	(21,941,168)	19,173,857	99,807
PRT Maritime	14,389,486	11,770,785	(2,618,701)	11,647,928	(122,857)
PRT Planning & Environment	3,391,677	2,929,465	(462,212)	2,945,084	15,619
PRT Port Commission (Portwide)	35,582,694	34,813,192	(769,502)	17,673,106	(17,140,086)
PRT Real Estate & Development	12,614,806	13,333,001	718,195	14,484,146	1,151,145
Uses by Division Total	146,847,821	124,942,747	(21,905,074)	110,162,479	(14,780,268)

PUBLIC DEFENDER

MISSION

The Public Defender’s Office (PDR) delivers competent, effective, and ethical legal representation to over 20,000 indigent persons accused of crimes or involved in conservatorship matters in San Francisco.

SERVICES

The Public Defender provides services through the following divisions:

FELONY UNIT provides legal representation to individuals charged with felony offenses, including those charged with serious and violent offenses like murder, manslaughter, sex, gang, Three Strikes, fraud, robbery, burglary, criminal threats, assault, weapon possession, and narcotic offenses.

MISDEMEANOR UNIT provides legal representation to individuals charged with misdemeanor offenses, including persons charged with assault and battery, driving under the influence, theft, weapon possession, vandalism, and domestic violence.

JUVENILE UNIT provides legal representation to youth on delinquency matters and is responsible for meeting the educational, social, and behavioral health needs of youth in order to ensure their long-term success at home, school, and in the community.

MENTAL HEALTH UNIT provides representation to clients at all stages of the involuntary treatment commitment process, and ensures that clients receive effective mental health treatment.

SPECIALTY COURTS, CLEAN SLATE AND REENTRY UNITS work to reduce recidivism. The Specialty Courts—Drug Court, Behavioral Health Court and the Community Justice Center—employ evidence-based practices to obtain positive social outcomes. The Clean Slate/Reentry units eliminate barriers to employment and link clients to essential services.

IMMIGRATION DEFENSE UNIT provides legal representation to individuals who are incarcerated and facing deportation.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	41,273,445	41,537,449	264,004	40,701,505	(835,944)
Total FTE	189	185	(4)	181	(4)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$41.5 million for the Public Defender is \$0.3 million, or 0.6 percent higher than the FY 2019-20 budget of \$41.3 million. The increase is primarily due to materials and supplies related to COVID-19, increases in benefits, and increases in lease costs.

The FY 2021-22 proposed budget of \$40.7 million is \$0.8 million, or 2 percent, lower than the FY 2020-21 proposed budget. This is largely due to salary and benefits savings.

Advocating for the Most Marginalized Inside and Outside the Courtroom

The Public Defender's clients are indigent, over 50 percent are Black, and over 80 percent are people of color. A large number experience homelessness, mental illness, and/or substance use issues.

In addition to advocating for clients during criminal cases, the office also:

- Steers clients to treatment in Behavioral Health Court, Drug Court, Veterans Court, and other collaborative courts;
- Works to clear people's records so they can seek employment;
- Makes every effort to keep youth out of the system through our "Magic" programs;
- Represents immigrants facing deportation in immigration court;
- Advocates for changes in laws and policies to make the criminal legal system more fair and equitable.

Protecting Vulnerable Populations During COVID-19

The Public Defender's incarcerated and detained clients are at tremendous risk during the COVID-19

crisis. It is impossible for incarcerated people to practice social distancing in overcrowded facilities, where people are often forced to share lavatories and small sleeping quarters.

Since the beginning of COVID-19, the Public Defender's Office has focused on reducing the populations of the San Francisco County Jail, state prisons, juvenile hall, and federal immigration detention facilities. The Department's advocacy has included filing bail motions, litigating in court, negotiating with judges, prosecutors, and probation, and using new State laws to help eligible people get released from state prison early. Moreover, the Department's Reentry Unit has made every effort to ensure that clients are connected with housing and treatment services once they exit custody.

Advocating for Law Enforcement Transparency and Accountability

The Public Defender's Integrity Unit and Policy Unit are focused on eradicating violence and the mistreatment of marginalized communities, particularly communities of color, by police and other law enforcement agencies, and are actively working on the following efforts: Increasing law enforcement transparency and accountability by removing procedural obstacles that make it difficult to hold them accountable; acting as a check on law enforcement's abuse of power; working with the community on ways to transform the systems that over-criminalize and disproportionately incarcerate people of color; and advocating for investment in community based approaches that truly foster economic, social, and political advancement for those impacted by the criminal legal system.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	194.08	188.34	(5.74)	183.69	(4.65)
Non-Operating Positions (cap/other)	(5.00)	(3.00)	2.00	(3.00)	
Net Operating Positions	189.08	185.34	(3.74)	180.69	(4.65)

Sources

InterGovernmental Rev-Federal	192,150	240,790	48,640	65,790	(175,000)
Intergovernmental Rev-State	383,000	350,663	(32,337)	270,000	(80,663)
Expenditure Recovery	100,000	92,000	(8,000)	92,000	
General Fund Support	40,598,295	40,853,996	255,701	40,273,715	(580,281)
Sources Total	41,273,445	41,537,449	264,004	40,701,505	(835,944)

Uses - Operating Expenditures

Salaries	27,490,992	26,976,592	(514,400)	26,174,215	(802,377)
Mandatory Fringe Benefits	10,599,501	10,998,024	398,523	11,000,526	2,502
Non-Personnel Services	1,197,672	1,263,672	66,000	1,197,672	(66,000)
Materials & Supplies	136,809	245,809	109,000	136,809	(109,000)
Services Of Other Depts	1,848,471	2,053,352	204,881	2,192,283	138,931
Uses Total	41,273,445	41,537,449	264,004	40,701,505	(835,944)

Uses - Division Description

PDR Public Defender	41,273,445	41,537,449	264,004	40,701,505	(835,944)
Uses by Division Total	41,273,445	41,537,449	264,004	40,701,505	(835,944)

PUBLIC HEALTH

MISSION

The mission of the Department of Public Health (DPH) is to protect and promote the health of all San Franciscans.

SERVICES

The Department of Public Health provides services through the following divisions:

SAN FRANCISCO HEALTH NETWORK (SFHN) is the City’s only complete care system. The network includes primary care for all ages, dentistry, emergency and trauma treatment, medical and surgical specialties, diagnostic testing, skilled nursing and rehabilitation, and behavioral health. University of California, San Francisco (UCSF) physicians provide research and teaching expertise. SFHN includes:

- **ZUCKERBERG SAN FRANCISCO GENERAL (ZSFG)** is a licensed general acute care hospital owned and operated by the City and County of San Francisco. ZSFG provides a full complement of inpatient, outpatient, emergency, skilled nursing, diagnostic, mental health, and rehabilitation services for adults and children. Additionally, ZSFG is the designated trauma center for the 1.5 million residents of San Francisco and northern San Mateo County.
- **LAGUNA HONDA HOSPITAL (LHH)** provides a full range of skilled nursing services to adult residents of San Francisco who are disabled or chronically ill, including specialized care for those with wounds, head trauma, stroke, spinal cord and orthopedic injuries, HIV/AIDS, and dementia.
- **AMBULATORY CARE** includes primary care, HIV/AIDS health services, mental health and substance abuse treatment, maternal and child healthcare, and jail health services.
- **TRANSITIONS** oversees client flow throughout the system of care, from acute hospitalization to outpatient settings and housing. Transitions ensures that individuals who are in need of additional support are placed at the appropriate levels of care and are provided the necessary care to ensure their recovery.

POPULATION HEALTH DIVISION (PHD) is responsible for protecting and improving health, and promoting health equity for all San Francisco residents. This division addresses public health concerns, including consumer safety, health promotion and disease prevention, and the monitoring of threats to the public’s health. Through PHD, the Department assesses and monitors the health status of San Francisco and implements traditional and innovative public health interventions.

The division consists of eleven integrated branches: Environmental Health Protection and Sustainability; Community Health Equity and Promotion; Disease Prevention and Control; Emergency Medical Services; Public Health Preparedness and Response; Public Health Accreditation and Quality Improvement; Applied Research, Community Health Epidemiology, and Surveillance; Center for Innovation and Learning; Center for Public Health Research; Bridge HIV (HIV research); and the Operations, Finance, and Grants Management Branch.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)
Total FTE	6,886	7,176	290	7,083	(93)

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$2,771.3 million for the Department of Public Health is \$344.3 million, or 14.2 percent, higher than the FY 2019-20 budget of \$2,427.0 million. This increase is driven by over \$200 million in one-time expenditures related to the COVID-19 response and the inclusion of potential expenses for mental health programs, largely dependent on a business tax measure passing in November 2020. Increased expenditures are offset by savings in debt service and facilities costs.

The FY 2021-22 proposed budget of \$2,576.4 million for the Department of Public Health is \$194.9 million, or 7 percent, lower than the proposed FY 2020-21 proposed budget due to the expiration of one-year COVID-19 response expenses.

Over the next fiscal year and likely into FY 2021-22, the Department of Public Health will dedicate significant resources responding to the COVID-19 pandemic, which accounts for over \$200 million of new expenditures in DPH's proposed budget for FY 2020-21. Details about the Department of Public Health and the City's coordinated response are discussed in the Executive Summary of this book.

In addition to addressing the health impacts and risks of COVID-19, the proposed budget for DPH invests in several other initiatives critical to strengthening the department and expanding health services for vulnerable residents.

Investing in San Francisco Health Network's (SFHN) Quality Management

The proposed budget creates a centralized Quality Management (QM) Department for SFHN, merging the QM departments of Laguna Honda Hospital and Zuckerberg San Francisco General Hospital. A centralized and strengthened Quality Management function aims to address incidents of medication diversion and staff misconduct at LHH, respond to increased State regulations for reporting quality and compliance issues, and changes in workflows due to the implementation of Epic—DPH's new integrated electronic health records system. It also expands the current Office of Compliance and Privacy Affairs with additional staff to further ensure appropriate coverage of regulatory and legal patient protections that are essential to providing quality care.

Strengthening Human Resources

Through its strategic planning process, DPH has identified human resources (HR) improvements as a top priority, including accelerating hiring times, staff retention, and improving employee experience. Additional staffing in HR will provide additional support for HR services within the department, reduce vacancies to support programs with regulatory requirements, as well as make timely, permanent hires to fill critical vacancies in Behavioral Health and other divisions. In addition, it will build administrative infrastructure needed to execute on key new priorities including the COVID-19 response and beginning the implementation for Mental Health SF.

Maternal Child Health Equity Initiatives

DPH is moving forward with three programs targeted at improving the health of pregnant women and young families through its Office of Health Equity and Maternal Child and Adolescent Health Program as part of its approach to eliminate racial health disparities

First is the Doula Access Project, which was initiated through a local community-based organization with startup funds from the San Francisco Health Plan and California Pacific Medical Center to launch a doula program for women on Medi-Cal, focused on African American and Pacific Islander women. Second is the Abundant Birth Project, an income supplement pilot program for African American and Pacific Islander pregnant women. This program will be managed by Expecting Justice, a DPH-led collective impact project to eliminate the racial disparity in preterm births. Third, DPH's Office of Health Equity is supporting grant-funded community outreach program as part of the State's Perinatal Equity program. The program will try to address birth outcome and health disparities, and includes the establishment of a digital community engagement platform to provide direct communication between DPH programs and communities.

Initiating Mental Health SF

The proposed budget also includes funding to begin the implementation of Mental Health SF (MHSF), a comprehensive overhaul of San Francisco's mental health system that guarantees mental health care to

all San Franciscans who lack insurance or who are experiencing homelessness. The budget proposes to use funding from the Business Tax Reform measure on the November ballot, which, if approved by voters, would provide \$28.1 million in FY 2020-21 and \$38.4 million of ongoing funding beginning in FY 2021-22 for expanded mental health services, as outlined in the MHSF legislation. The budget also sets aside General Fund dollars to accelerate the implementation of two key components of MHSF: the Office of Coordinated Care and the Crisis Response Team pilot, rather than wait for the outcome of the November ballot measure.

The primary programs within MHSF include the Office of Coordinated Care (OCC), a new crisis response team, increasing behavioral health bed capacity, and expanding hours at the Behavioral Health Access Center to weekends and evenings.

The OCC will streamline the delivery of mental health and substance use services across the City, serving as the engine of MHSF implementation. A

new crisis response team, a partnership with the San Francisco Fire Department, will provide appropriate interventions and connections for people who experience behavioral health crises on the streets of San Francisco. Each team will include a community paramedic, a behavioral health clinician, and a behavioral health peer and will be dispatched to address calls for service by both the 911 and 311 call centers.

The proposed budget also includes funding for more behavioral health beds, as identified in DPH's bed simulation modeling work, and makes permanent the bed expansion initiated in last year's budget with one-time ERAF revenues. Finally, MHSF calls for the creation of a Mental Health Service Center that will serve as a central access portal for uninsured and homeless San Franciscans seeking access to mental health care. The proposed budget invests funds towards the first step in realizing this vision by expanding staffing and services at the City's existing Behavioral Health Access Center—a program where individuals in need of behavioral health services are connected to DPH's network of service providers.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	6,977.07	7,267.19	290.12	7,180.95	(86.24)
Non-Operating Positions (cap/other)	(91.07)	(90.80)	0.27	(97.69)	(6.89)
Net Operating Positions	6,886.00	7,176.39	290.39	7,083.26	(93.13)

Sources

Business Taxes	5,700,000	98,400,000	92,700,000	85,300,000	(13,100,000)
Licenses, Permits, & Franchises	10,032,588	5,180,250	(4,852,338)	5,180,250	
Fines, Forfeiture, & Penalties	2,241,000	5,016,715	2,775,715	5,016,715	
Interest & Investment Income	210,000	228,000	18,000	228,000	
Rents & Concessions	658,030	658,030		658,030	
InterGovernmental Rev-Federal	58,744,671	180,478,705	121,734,034	57,392,401	(123,086,304)
Intergovernmental Rev-State	376,672,359	330,104,695	(46,567,664)	295,479,131	(34,625,564)
Intergovernmental Revenue-Othe	109,803	64,575	(45,228)	64,575	
Charges for Services	1,133,634,739	1,173,055,452	39,420,713	1,100,646,740	(72,408,712)
Other Revenues	35,088,441	33,017,628	(2,070,813)	32,646,457	(371,171)
Expenditure Recovery	49,451,598	48,855,011	(596,587)	48,976,472	121,461
Operating Transfers In	127,481,341	112,681,554	(14,799,787)	101,981,482	(10,700,072)
IntraFund Transfers In	22,760,670	20,340,439	(2,420,231)	11,031,460	(9,308,979)
Unappropriated Fund Balance	5,000,000	3,643,459	(1,356,541)	14,000,000	10,356,541
Unappropriated Fund Balance		7,000,000	7,000,000		(7,000,000)
Transfer Adjustment-Source	(131,588,178)	(130,794,110)	794,068	(110,784,886)	20,009,224
General Fund Support	730,831,980	883,385,800	152,553,820	928,596,353	45,210,553
Sources Total	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)

TOTAL BUDGET – HISTORICAL COMPARISON, *Continued*

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Uses - Operating Expenditures					
Salaries	867,429,094	901,762,874	34,333,780	893,537,840	(8,225,034)
Mandatory Fringe Benefits	368,002,764	398,823,839	30,821,075	412,864,358	14,040,519
Non-Personnel Services	793,835,460	821,491,722	27,656,262	806,483,241	(15,008,481)
City Grant Program		10,949,500	10,949,500	10,949,500	
Capital Outlay	14,880,414	16,240,634	1,360,220	9,554,066	(6,686,568)
Aid Assistance	25,000		(25,000)		
Debt Service	32,829,801	12,717,028	(20,112,773)	25,307,019	12,589,991
Facilities Maintenance	3,538,870	1,404,420	(2,134,450)	1,474,640	70,220
Intrafund Transfers Out	22,760,670	20,340,439	(2,420,231)	11,031,460	(9,308,979)
Materials & Supplies	142,371,631	142,731,466	359,835	154,642,974	11,911,508
Operating Transfers Out	108,827,508	110,453,671	1,626,163	99,753,426	(10,700,245)
Overhead and Allocations	1,170,826	2,242,608	1,071,782	2,242,605	(3)
Programmatic Projects	74,856,375	334,387,987	259,531,612	127,626,673	(206,761,314)
Services Of Other Depts	125,931,178	121,980,753	(3,950,425)	125,619,184	3,638,431
Unappropriated Rev Retained	2,157,629	6,583,372	4,425,743	6,111,080	(472,292)
Transfer Adjustment - Uses	(131,588,178)	(130,794,110)	794,068	(110,784,886)	20,009,224
Uses Total	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)
Uses - Division Description					
HAD Public Health Admin	157,930,398	181,721,155	23,790,757	189,549,076	7,827,921
HBH Behavioral Health	446,435,136	537,163,455	90,728,319	511,761,613	(25,401,842)
HGH Zuckerberg SF General	990,916,291	993,057,268	2,140,977	1,014,385,524	21,328,256
HHH Health At Home	8,695,411	8,236,557	(458,854)	8,306,480	69,923
HJH Jail Health	36,963,392	37,948,131	984,739	37,293,902	(654,229)
HLH Laguna Honda Hospital	298,785,191	308,058,792	9,273,601	304,141,553	(3,917,239)
HNS Health Network Services	263,582,557	293,574,488	29,991,931	274,766,238	(18,808,250)
HPC Primary Care	101,258,852	114,849,167	13,590,315	118,409,100	3,559,933
HPH Population Health Division	122,461,814	296,707,190	174,245,376	117,799,694	(178,907,496)
Uses by Division Total	2,427,029,042	2,771,316,203	344,287,161	2,576,413,180	(194,903,023)

PUBLIC LIBRARY

MISSION

The Public Library (LIB) is dedicated to providing free and equal access to information, knowledge, independent learning, and reading for the community. The Library consists of the Main Library at Civic Center, 27 branch libraries geographically distributed throughout San Francisco, four Bookmobiles that travel around the City, and digital library collection via sfpl.org. In addition to the Library's collection of over 3.8 million items in various formats and more than 50 languages, the Library offers high-speed internet through free wireless and public access computers as well as educational, cultural, and literary programming.

SERVICES

The Public Library provides services through the following strategic areas:

PREMIER URBAN LIBRARY fosters a connected community through shared experiences, equitable access to quality resources, and inclusive environments.

LITERACY AND LEARNING provides robust collections, resources, services, and programs that support reading, and address the changing literacy and learning needs of the 21st century.

YOUTH ENGAGEMENT enriches the City's youth with early literacy programs, summer learning activities, homework help, outreach to schools, and expanded teen services with emphasis on technology access and media literacy.

DIGITAL STRATEGIES ensures equitable access to public technology and resources.

PARTNERSHIPS FOR EXCELLENCE enables city agencies and community based organizations to leverage the Library's resources, strengthens the services and programs offered, and helps reach larger audiences.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117
Total FTE	701	701	0	702	1

BUDGET ISSUES AND DETAILS

The proposed Fiscal Year (FY) 2020-21 budget of \$152.3 million for the Library is \$19.3 million, or 11.3 percent lower than the FY 2019-2020 budget of \$171.6 million. The decreases are primarily due to the delay of major capital projects.

The FY 2021-22 proposed budget of \$157.5 million for the Library is \$5.2 million, or 3.4 percent higher than the FY 2020-21 proposed budget. This change is largely due to an increase of funds for the Department's reserve.

Expanding Services and Resources

The Public Library's proposed budget ensures access to materials in multiple formats and languages for our diverse community. In response to the growing demand on eCollections, the Library increased the Adult eCollection budget by another 10 percent in FY 2021-22 to continue providing the service at the current level for eBooks & eMedia platforms. LIB's budget also continues to invest in online learning platforms for the public, Smart money financial coaching, and homework help for students – of particular importance for students during distance learning.

In FY 2021-22 the Department plans to expand access to collections to residents in the Dogpatch,

a growing neighborhood in the City, by investing in a book vending machine to house a small collection and facilitate holds pick-up for patrons. The Department will leverage this technology to engage with the community and community-based organizations and connect patrons with other Library services and branch locations.

Equity, Inclusion, and Shared Prosperity

In June 2018, the San Francisco Public Library was named Library of the Year by Gale/Library Journal for its active promotion of San Francisco's values of inclusion, diversity, and equity and its ability to create programs and policies that support those democratic values. The Department is an essential resource for the City's diverse communities, offering an equitable and safe space for people of all ages to gather, gain knowledge and participate in shared experiences. LIB will continue to provide the virtual services that it ramped up during spring 2020 to support our community, including Digital Storytime, jobs skills and resume help, and STEM programming. In addition, LIB will implement its contact-free SFPL To Go library materials pickup service in accordance with public health guidelines in FY 2020-21, so patrons can access physical materials.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	701.06	701.32	0.26	701.62	0.30
Non-Operating Positions (cap/other)					
Net Operating Positions	701.06	701.32	0.26	701.62	0.30

Sources

Property Taxes	65,295,000	67,360,000	2,065,000	67,337,000	(23,000)
Interest & Investment Income	237,400	237,400		237,400	
Rents & Concessions	26,115	26,115		26,115	
Intergovernmental Rev-State	220,000	230,000	10,000	230,000	
Charges for Services	465,800	170,000	(295,800)	175,000	5,000
Other Revenues	20,000	20,000		20,000	
Expenditure Recovery	70,992	73,416	2,424	73,416	
Operating Transfers In	20,000	20,000		20,000	
IntraFund Transfers In	29,013,199	6,850,000	(22,163,199)	2,000,000	(4,850,000)
Unappropriated Fund Balance	9,106,921	4,434,383	(4,672,538)	62,500	(4,371,883)
Transfer Adjustment-Source	(29,013,199)	(6,850,000)	22,163,199	(2,000,000)	4,850,000
General Fund Support	96,130,000	79,700,000	(16,430,000)	89,270,000	9,570,000
Sources Total	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117

Uses - Operating Expenditures

Salaries	61,812,616	62,137,274	324,658	62,186,977	49,703
Mandatory Fringe Benefits	35,325,932	37,726,580	2,400,648	39,029,437	1,302,857
Non-Personnel Services	9,377,921	9,152,705	(225,216)	9,167,455	14,750
City Grant Program	600,000	500,000	(100,000)	500,000	
Capital Outlay	30,560,099	7,557,900	(23,002,199)	2,996,900	(4,561,000)
Intrafund Transfers Out	29,013,199	6,850,000	(22,163,199)	2,000,000	(4,850,000)
Materials & Supplies	21,507,500	22,998,702	1,491,202	25,015,702	2,017,000
Overhead and Allocations	405	405		405	
Services Of Other Depts	12,407,755	12,197,748	(210,007)	12,234,667	36,919
Unappropriated Rev-Designated				6,319,888	6,319,888
Transfer Adjustment - Uses	(29,013,199)	(6,850,000)	22,163,199	(2,000,000)	4,850,000
Uses Total	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117

Uses - Division Description

LIB Public Library	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117
Uses by Division Total	171,592,228	152,271,314	(19,320,914)	157,451,431	5,180,117

PUBLIC UTILITIES COMMISSION

MISSION

The Public Utilities Commission (PUC) provides customers with high quality, efficient, and reliable water, power, and wastewater services in a manner that values environmental and community interests and sustains the resources entrusted in their care.

SERVICES

The San Francisco Public Utilities Commission provides services through the following enterprises and bureaus:

WATER ENTERPRISE is responsible for collecting, treating, and distributing water to 2.7 million residential, commercial, and industrial customers in the Bay Area. Two unique features of the system stand out: the drinking water provided is among the purest in the world and the system for delivering that water is almost entirely gravity-fed, requiring little to no fossil fuel consumption. Since 2010, the enterprise has also managed the City’s Auxiliary Water Supply System for firefighting and disaster response.

WASTEWATER ENTERPRISE collects, transmits, treats, and discharges sanitary and stormwater flows generated within the City for the protection of public health and environmental safety. San Francisco is one of only two cities in California with a combined sewer system. The system offers significant environmental benefits because it captures and treats both stormwater and urban street runoff, in addition to sewage from homes and businesses. This protects public health, the San Francisco Bay, and the Pacific Ocean.

CLEANPOWERSF is San Francisco’s Community Choice Aggregation (CCA) program, launched in May 2016 with a mission of providing a cleaner electricity alternative at affordable rates. CleanPowerSF offers two products: the “Green” product comprised of 40 percent renewable energy and priced competitively with PG&E’s default electricity service, and the “SuperGreen” product comprised of 100 percent renewable energy, priced at a small premium over the CleanPowerSF “Green” product rate. CleanPowerSF now serves approximately 376,000 customers in San Francisco.

HETCH HETCHY WATER AND POWER is comprised of the Power Enterprise and the upcountry operations of the Water Enterprise. This includes the collection and conveyance of approximately 85 percent of the City’s water supply and the generation and transmission of electricity from Hetch Hetchy Reservoir. The Hetch Hetchy Power System is the clean energy backbone for the City and County of San Francisco, powering municipal facilities and the City’s retail electricity customers. The City’s diverse energy portfolio of hydroelectric, solar, and biogas generation has a zero greenhouse gas (GHG) emission profile.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100
Total FTE	1,690	1,679	(11)	1,696	17

PUC BUREAUS provide infrastructure planning as well as managerial and administrative support to the PUC.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$1,434.1 million for the Public Utilities Commission is \$19.3 million, or 1.6 percent, higher than the FY 2019-20 budget of \$1,411.7 million. This increase is driven by the continued expansion of CleanPowerSF and increasing debt service costs in the Wastewater Enterprise, offset by reduced spending in the Hetch Hetchy Enterprise.

The FY 2021-22 proposed budget of \$1,483.5 million for the Public Utilities Commission is \$5.2 million, or 3.4 percent, more than the FY 2020-21 proposed budget of \$1,434.1 million. This increase is driven by increased operational costs across most Enterprises and increased debt service expenditures in the Water and Wastewater Enterprises.

Providing Essential Services

SFPUC's FY 2020-21 and FY 2021-22 budget ensures ongoing high-quality delivery of essential water, wastewater, and power services. The delivery of these services is critical for the protection of health and safety, especially as the SFPUC supports the City's larger response efforts to the COVID-19 pandemic.

Supporting Customers and a Diverse Workforce

SFPUC's budget is also about people – customers and staff. The SFPUC recognizes the difficult financial situations many of their customers are currently facing. As such, the budget expands customer assistance programs for residential and commercial (including non-profit) customers, while also maintaining community engagement and workforce initiatives. Additionally, the budget includes the hiring of an Equity and Inclusion Manager, as well as key Human Resources positions to underscore the SFPUC's ongoing commitment to equity and culturally competent professional development of its diverse staff.

Supporting Local Economic Recovery Through Capital Investments

SFPUC's Capital Budget will invest over \$1.3 billion in the next 2 years in various projects in San Francisco and throughout the regional water, wastewater and power system. SFPUC's largest capital investments

are the Water Systems Improvement Program (WSIP), which is over 97 percent completed, and the Sewer System Improvement Program (SSIP), which includes 70 projects with 31 percent completed. Upgrades to the aging facilities of Hetchy Water and Hetchy Power are also under way, including the rehabilitation of several reservoirs and powerhouses. SFPUC also continues to invest in the diversification of water resources, including completing the San Francisco groundwater supply project and advancing the regional groundwater storage and recovery project. These continued investments will serve as an engine for economic and employment recovery in San Francisco, and will strengthen the region's essential infrastructure.

Resiliency

Water diversification, stormwater management, dam safety and now pandemic response remain part of SFPUC's resiliency planning investments. The budget includes funding to respond to these challenges while continuing to deliver reliable water, power and wastewater services to customers. In addition, environmental stewardship remains at the forefront of the SFPUC's work. CleanPowerSF, which provides San Franciscans with a municipally-run affordable and reliable clean energy alternative, is one of the Commission's highest priorities. The May 2019 CleanPowerSF enrollment met the Commission's adopted goal of citywide implementation goal of July 2019. As a result, more than 380,000 residents and businesses now receive renewable energy and high-quality service through CleanPowerSF.

Financial sustainability is also one of SFPUC's core strategic goals, and despite reductions in SFPUC's revenue projections due to COVID-19, this budget allows the department to continue to provide essential services to the public, while maintaining financial resiliency and preserving the department's budgetary reserves for future uncertainties.

Utility of the Future

Finally, this budget prepares the SFPUC to become utility of the future, now. Utilizing proven and modern technologies is especially important in the department's service area, where technology is core and customers expect and deserve reliable, rapid

and efficient service with an emphasis on equity. The budget proposal will allow the SFPUC to implement innovative technologies and practices such as Cloud infrastructure, managing biosolids in

a manner that benefits the environment, and implementing security enhancements to ensure SFPUC's customers' confidential information continues to remain safe and secure.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	2,376.35	2,394.60	18.25	2,435.32	40.72
Non-Operating Positions (cap/other)	(686.35)	(715.99)	(29.64)	(739.13)	(23.14)
Net Operating Positions	1,690.00	1,678.61	(11.39)	1,696.19	17.58

Sources

Interest & Investment Income	5,671,759	16,275,000	10,603,241	15,999,000	(276,000)
Rents & Concessions	13,940,064	13,471,900	(468,164)	13,934,400	462,500
Charges for Services	1,172,100,135	1,173,675,754	1,575,619	1,232,784,354	59,108,600
Other Revenues	41,350,665	50,314,296	8,963,631	45,186,374	(5,127,922)
Expenditure Recovery	148,994,110	137,964,430	(11,029,680)	150,319,024	12,354,594
Operating Transfers In	35,825,000	46,549,000	10,724,000	47,434,000	885,000
IntraFund Transfers In	274,174,603	235,829,704	(38,344,899)	242,577,490	6,747,786
Unappropriated Fund Balance	28,395,409	40,025,363	11,629,954	22,828,691	(17,196,672)
Transfer Adjustment-Source	(308,759,603)	(279,978,704)	28,780,899	(287,611,490)	(7,632,786)
General Fund Support					
Sources Total	1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100

Uses - Operating Expenditures

Salaries	259,028,164	259,790,989	762,825	262,273,535	2,482,546
Mandatory Fringe Benefits	110,840,256	117,568,356	6,728,100	122,412,623	4,844,267
Non-Personnel Services	320,087,496	355,987,666	35,900,170	383,246,578	27,258,912
City Grant Program	3,006,480	2,900,012	(106,468)	2,831,524	(68,488)
Capital Outlay	24,217,230	26,539,480	2,322,250	20,151,482	(6,387,998)
Debt Service	394,563,383	407,574,163	13,010,780	430,982,862	23,408,699
Facilities Maintenance	37,374,480	46,809,021	9,434,541	42,424,881	(4,384,140)
Intrafund Transfers Out	274,174,603	236,329,704	(37,844,899)	243,077,490	6,747,786
Materials & Supplies	31,980,281	32,496,512	516,231	34,236,817	1,740,305
Operating Transfers Out	34,680,137	46,751,137	12,071,000	45,864,137	(887,000)
Overhead and Allocations	(98,416,789)	(95,736,643)	2,680,146	(96,457,361)	(720,718)
Programmatic Projects	2,845,115		(2,845,115)		
Services Of Other Depts	99,283,792	104,337,195	5,053,403	105,389,159	1,051,964
Unappropriated Rev Retained	203,304,397	156,063,500	(47,240,897)	167,596,069	11,532,569
Unappropriated Rev-Designated	23,482,720	16,694,355	(6,788,365)	7,033,537	(9,660,818)
Transfer Adjustment - Uses	(308,759,603)	(279,978,704)	28,780,899	(287,611,490)	(7,632,786)
Uses Total	1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100

Uses - Division Description

HHP CleanPowerSF	212,909,309	226,493,735	13,584,426	226,471,096	(22,639)
HHP Hetch Hetchy Water & Power	230,158,274	209,138,691	(21,019,583)	218,830,940	9,692,249
PUB Public Utilities Bureaus	291,600	556,600	265,000	291,600	(265,000)
WTR Water Enterprise	604,666,778	612,092,819	7,426,041	633,391,094	21,298,275
WWE Wastewater Enterprise	363,666,181	385,844,898	22,178,717	404,467,113	18,622,215
Uses by Division Total	1,411,692,142	1,434,126,743	22,434,601	1,483,451,843	49,325,100

RECREATION AND PARKS

MISSION

The Recreation and Park Department (RPD) strives to foster the well-being of San Francisco’s diverse community by maintaining beautiful parks, preserving the environment, and providing enriching recreational activities. RPD maintains more than 200 parks, playgrounds, and open spaces, including Camp Mather, the Marina Yacht Harbor, six municipal golf courses, and other recreational facilities and urban forestry areas.

SERVICES

The Recreation and Park Department provides services through the following divisions:

RECREATION provides a broad range of recreation programming in four key areas – community services, cultural arts, sports and athletics, and leisure services – in 25 full-service recreation facilities and nine swimming pools across San Francisco.

GOLDEN GATE PARK manages park maintenance, the Japanese Tea Garden, Kezar Stadium, the Botanical Garden, and the Conservatory of Flowers.

PARKS maintains the City’s neighborhood and regional parks, natural areas and open spaces, and also manages turf maintenance and golf courses.

STRUCTURAL MAINTENANCE conducts preventative maintenance and completes small capital projects throughout the Recreation and Park system.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)
Total FTE	940	915	(25)	958	43

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$231.8 million for the Recreation and Park Department is \$12.3 million, or 5.6 percent, higher than the FY 2019-20 budget of \$219.6 million. The increase is largely due to new capital projects.

The FY 2021-22 proposed budget of \$217.9 million is \$13.9 million, or 6.0 percent, lower than the FY 2020-21 proposed budget. This decrease is due to capital project reductions.

CRAFTING AN EQUITY BUDGET

The Recreation and Park's budget submission was informed by its Commission approved Strategic Plan, Operational Plan, and Capital Plan, as well as its Equity Lens and Metrics. The Strategic Plan outlined the department's strategies and objectives, the Operational Plan set the two-year plan initiatives, and the Capital Plan addressed the development, renovation, replacement and maintenance of capital assets and the acquisition of real property. The Equity Lens and Metrics were applied to specifically address the Department's work in disadvantaged neighborhoods and low-income communities so that all Recreation and Park users have access to clean, safe, and fun parks and programs.

MAINTAINING CORE PROGRAMS

RPD is facing a revenue deficit of \$15.9 million in FY 2020-21 due to public health restrictions on the Department's revenue generating operations.

In the face of budgeting changes, the RPD proposed budget focuses on three key areas. First, maintaining core services that provide critical government functions. Second, evaluating all operations for realignment with the City's COVID-19 restrictions and guidelines. Third, prioritizing services for vulnerable populations and focus on equity by providing services for historically underserved communities.

CONTINUATION OF EQUITY PROGRAMS AND SERVICES

The proposed budget will continue funding the Reequity program so that children under 18 and living in public housing, shelters, or affordable housing developments assisted by the Mayor's Office of Housing and Community Development (MOHCD) can receive free access to Recreation and Parks programs and work opportunities. Furthermore, in partnership with the San Francisco Human Services Agency (HSA) and Urban Alchemy, the Department's will continue its Park Stop program. Park Stop will provide safe needle disposal and pet waste bags in addition to universal toilet access. To help finance the Park Stop program, federal and state revenue is leveraged by hiring single adults either under the CalFresh-ABAWDs (Able-Bodied Adults Without Dependents), CalFresh, PAES or General Assistance models, as restroom monitors in the Park Stop program.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	962.65	937.50	(25.15)	981.10	43.60
Non-Operating Positions (cap/other)	(23.00)	(23.00)		(23.00)	
Net Operating Positions	939.65	914.50	(25.15)	958.10	43.60

Sources

Property Taxes	65,295,000	67,360,000	2,065,000	67,337,000	(23,000)
Interest & Investment Income	195,000	590,932	395,932	195,000	(395,932)
Rents & Concessions	19,367,323	14,191,527	(5,175,796)	19,935,003	5,743,476
Intergovernmental Rev-State	1,020,108	370,500	(649,608)	170,000	(200,500)
Charges for Services	36,700,566	26,033,345	(10,667,221)	31,873,601	5,840,256
Other Revenues	5,870,691	34,903,558	29,032,867	11,928,441	(22,975,117)
Expenditure Recovery	3,718,490	3,485,614	(232,876)	3,554,257	68,643
Operating Transfers In	12,376,543	15,806,602	3,430,059	15,264,274	(542,328)
IntraFund Transfers In	12,374,866	8,297,889	(4,076,977)	10,084,422	1,786,533
Unappropriated Fund Balance	1,650,200	773,723	(876,477)	2,806,591	2,032,868
Unappropriated Fund Balance	3,606,051	450,000	(3,156,051)		(450,000)
Transfer Adjustment-Source	(24,751,409)	(24,104,491)	646,918	(25,348,696)	(1,244,205)
General Fund Support	82,146,671	83,669,530	1,522,859	80,107,242	(3,562,288)
Sources Total	219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)

Uses - Operating Expenditures

Salaries	82,381,148	79,941,618	(2,439,530)	84,612,462	4,670,844
Mandatory Fringe Benefits	37,041,184	38,855,062	1,813,878	40,437,714	1,582,652
Non-Personnel Services	22,985,576	22,848,912	(136,664)	23,593,412	744,500
City Grant Program	952,031	850,031	(102,000)	850,031	
Capital Outlay	34,534,158	52,382,529	17,848,371	29,110,607	(23,271,922)
Debt Service	1,740,135	1,740,135		1,740,135	
Facilities Maintenance	1,500,500	1,347,000	(153,500)	1,403,000	56,000
Intrafund Transfers Out	12,374,866	8,297,889	(4,076,977)	10,084,422	1,786,533
Materials & Supplies	6,258,207	6,138,507	(119,700)	6,258,507	120,000
Operating Transfers Out	12,376,543	15,806,602	3,430,059	15,264,274	(542,328)
Overhead and Allocations	(1,062,373)	(4,588,010)	(3,525,637)	(4,202,094)	385,916
Programmatic Projects	7,447,433	5,356,467	(2,090,966)	5,812,080	455,613
Services Of Other Depts	26,226,275	26,956,478	730,203	28,291,281	1,334,803
Unappropriated Rev Retained	(62,126)		62,126		
Unappropriated Rev-Designated	(372,048)		372,048		
Transfer Adjustment - Uses	(24,751,409)	(24,104,491)	646,918	(25,348,696)	(1,244,205)
Uses Total	219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)

Uses - Division Description

REC Admin Services	(1,732,650)	(2,223,905)	(491,255)	(3,502,950)	(1,279,045)
REC Capital Division	29,831,331	50,335,034	20,503,703	27,094,175	(23,240,859)
REC Operations	187,286,619	179,717,600	(7,569,019)	190,315,910	10,598,310
REC Zoo	4,184,800	4,000,000	(184,800)	4,000,000	
Uses by Division Total	219,570,100	231,828,729	12,258,629	217,907,135	(13,921,594)

RENT ARBITRATION BOARD

MISSION

The Residential Rent Stabilization and Arbitration Board's (RNT) mission is to protect tenants from excessive rent increases and unjust evictions, while assuring landlords fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the rent law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

SERVICES

The Rent Arbitration Board provides services through the following program areas:

PUBLIC INFORMATION AND COUNSELING provides information to the public regarding the Rent Ordinance and rules and regulations, as well as other municipal, state, and federal ordinances in the area of landlord/tenant law.

HEARINGS AND APPEALS consists of Administrative Law Judges (ALJs) who are supervised by two Senior Administrative Law Judges. The ALJs conduct arbitrations and mediations to resolve disputes between landlords and tenants, and issue decisions in accordance with applicable laws.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	9,144,677	9,381,302	236,625	10,290,761	909,459
Total FTE	37	35	(2)	40	5

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$9.4 million for the Rent Arbitration Board is \$0.2 million, or 2.6 percent, higher than the FY 2019-20 budget of \$9.1 million. This increase is primarily due to increased expenditures on workspace infrastructure and the services of other City departments.

The FY 2021-22 proposed budget of \$10.3 million is \$0.9 million, or 9.7 percent, higher than the FY 2020-21 proposed budget of \$9.4 million. This increase is due to salary and benefit cost changes.

Improved Data Sharing

The Rent Arbitration Board (RNT) continues to streamline and standardize its data-sharing practices with other city departments. For example, its partnership with the Planning Department, RNT continues to increase its effectiveness in providing data and documents in a timely manner, which in turn helps expedite related permitting and decision-making processes. The department received over 850 data requests from partner departments in FY 2019-20, a figure which has seen steady increases over the last few years, and which is expected to further increase in the future.

Ensuring Accessibility

RNT continues to improve its service delivery to San Francisco's diverse community. To be able to serve the whole community and ensure everyone can access the services it provides, RNT translates its materials and provides interpreters for many of the hearings it conducts in multiple languages. In order to continue these efforts, RNT continues to track its performance as it maintains over 500 documents in languages other than English.

Legislative Changes

The impact of recent legislative changes will continue to increase the department's workload

over the coming years. These changes include a recent amendment to the Rent Ordinance that extends eviction controls to units constructed after June 13, 1979 (including live-work units), and units that have undergone substantial rehabilitation.

Previously, these units were entirely exempt from the Rent Ordinance, including eviction controls and rent regulations, as well as payment of the Rent Board fee. Under the new legislation, these units remain exempt from rent regulations, but are now covered by the Rent Ordinance for all other purposes.

As in previous years, the mandatory seismic upgrades to over 5,000 buildings with approximately 50,000 rental units continue to significantly impact the department's workload. The majority of petitions for work done to these buildings should be filed with the department in the next few years, as they must be filed within five years of the completion of the work to be eligible. The increases in related hardship applications filed by tenants who cannot afford certain passthroughs also continue to impact the department's workload, as will newly amended and expanded requirements for filing buyout agreements with the Department. Lastly, the amendments that became effective for Owner (OMI) or Relative Move-In (RMI) evictions in late 2017 have significantly reduced the overall filing of these kinds of eviction notices, from 348 in FY 2016-17 to an estimated 196 in FY 2019-20. However, the overall workload based on these notices has increased, including interrelated OMI/RMI Rescission requests, which are projected at 72 for the FY 2019-20 fiscal year, up from 14 in FY 2016-17. These are examples of a significant structural change to much of the department's workload, which often requires more work per filing, but may also result in a lower number of filings.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	37.42	35.15	(2.27)	39.75	4.60
Non-Operating Positions (cap/other)					
Net Operating Positions	37.42	35.15	(2.27)	39.75	4.60

Sources

Charges for Services	8,394,677	8,951,302	556,625	10,290,761	1,339,459
Unappropriated Fund Balance	750,000	430,000	(320,000)		(430,000)
General Fund Support					
Sources Total	9,144,677	9,381,302	236,625	10,290,761	909,459

Uses - Operating Expenditures

Salaries	5,351,494	4,962,715	(388,779)	5,497,814	535,099
Mandatory Fringe Benefits	2,336,173	2,372,847	36,674	2,689,302	316,455
Non-Personnel Services	289,558	466,558	177,000	466,558	
City Grant Program	120,000		(120,000)		
Materials & Supplies	37,749	37,749		37,749	
Overhead and Allocations	14,374	203,180	188,806	203,180	
Services Of Other Depts	995,329	1,338,253	342,924	1,396,158	57,905
Uses Total	9,144,677	9,381,302	236,625	10,290,761	909,459

Uses - Division Description

RNT Rent Arbitration Board	9,144,677	9,381,302	236,625	10,290,761	909,459
Uses by Division Total	9,144,677	9,381,302	236,625	10,290,761	909,459

RETIREMENT SYSTEM

MISSION

The Retirement System (RET) works to secure, protect, and prudently invest the City’s pension trust accounts, administer mandated benefit programs, and provide promised benefits.

SERVICES

The Retirement System provides services through the following divisions:

ADMINISTRATION directs the overall administration of the Retirement System, including implementation of Retirement Board policies and directives; implementation of legislative changes to the Retirement System; legal and procedural compliance of all activities of the Retirement System; administration of member retirement counseling and pension payment processing; administration of the disability application and hearing officer process; and management of the Retirement System’s information technology, budget, and financial systems.

RETIREMENT SERVICES provides retirement counseling for more than 44,000 active and inactive members and more than 30,000 retired members and beneficiaries; maintains historical employment data and retirement accounts for both active and retired members; calculates and processes all benefits payable as a result of a member’s retirement, death, or termination of employment; disburses monthly retirement allowances to retirees and beneficiaries; and maintains Retirement System financial records and reporting in compliance with all applicable legal and regulatory requirements.

INVESTMENT manages and invests the San Francisco Employee Retirement System (SFERS) Trust in accordance with the investment policy of the Retirement Board; monitors the performance of external investment managers; and maintains information and analysis of capital markets and institutional investment opportunities.

DEFERRED COMPENSATION oversees and administers the City’s Deferred Compensation Plan (SFDCP). The City’s Deferred Compensation Plan and Trust are established separately from, and are independent of, the Retirement System’s Defined Benefit Plan.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656
Total FTE	105	109	4	109	0

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$39.7 million for the Retirement System is \$88.2 million or 68.9 percent lower than the FY 2019-20 budget of \$127.9 million. This decrease is driven by the removal of the Retiree Health Care Trust Fund from the Retirement System's budget.

The FY 2021-22 proposed budget of \$41.9 million is \$2.1 million, or 5.3 percent, higher than the FY 2020-21 proposed budget. This is primarily driven by salary and benefit changes.

Investment Strategic Plan

The San Francisco Employees' Retirement System (SFERS) is at an inflection point and needs to evolve to maintain its recent investment success. A larger professional investment team will be required to manage the significant number of complex investment strategies in which SFERS is currently invested, to evaluate additional strategies for potential future investment, and to invest more prominently in co-investments. Over the past five years, SFERS has generated risk-adjusted returns

that rank in the top 5 percent of its public pension peers. As pension liabilities continue to grow, SFERS needs to invest in additional professional investment resources to ensure that the SFERS trust is invested prudently and positioned to match the City's need for a well-funded trust to pay promised pension benefits.

Operational Risk Management and Quality Assurance

The Department's budget also includes funding for a professional quality audit staff to support the Retirement Board's governance initiative to establish an operational risk management and quality assurance team in the Retirement Services Division. This team will support the Operational Risk Manager in identifying, measuring, and reporting operational risk associated with the administration of the pension plan, as well as recommending and implementing business process improvements, controls and training to mitigate those operational risks.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	105.48	108.83	3.35	109.41	0.58
Non-Operating Positions (cap/other)					
Net Operating Positions	105.48	108.83	3.35	109.41	0.58

Sources

Interest & Investment Income	296,000	254,775	(41,225)	255,011	236
Charges for Services	1,534,782	1,740,460	205,678	1,796,139	55,679
Contributions Ret/HSS/HlthCare	126,006,855	37,794,402	(88,212,453)	39,897,974	2,103,572
Expenditure Recovery	110,000	110,000		110,000	
General Fund Support		(156,804)	(156,804)	(193,635)	(36,831)
Sources Total	127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656

Uses - Operating Expenditures

Salaries	16,241,381	17,459,304	1,217,923	17,628,668	169,364
Mandatory Fringe Benefits	6,241,388	6,930,371	688,983	7,176,596	246,225
Non-Personnel Services	5,201,838	5,791,485	589,647	5,942,535	151,050
Capital Outlay	103,222	73,368	(29,854)	62,290	(11,078)
Materials & Supplies	255,000	275,000	20,000	275,000	
Overhead and Allocations		62,151	62,151	62,151	
Services Of Other Depts	5,890,823	5,586,905	(303,918)	5,691,346	104,441
Unappropriated Rev-Designated	94,013,985	3,564,249	(90,449,736)	5,026,903	1,462,654
Uses Total	127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656

Uses - Division Description

RET Administration	9,104,338	12,105,859	3,001,521	13,633,065	1,527,206
RET Health Care Trust	94,356,386	2,117,865	(92,238,521)	2,250,365	132,500
RET Investment	8,506,294	9,327,739	821,445	9,481,376	153,637
RET Retirement Services	14,444,837	14,606,714	161,877	14,897,179	290,465
RET SF Deferred Comp Program	1,535,782	1,584,656	48,874	1,603,504	18,848
Uses by Division Total	127,947,637	39,742,833	(88,204,804)	41,865,489	2,122,656

SHERIFF

MISSION

The Sheriff's Department (SHF) provides for the safe, secure, humane, and constitutional detention of persons arrested or under court order; operates county jail facilities, including educational, vocational, and transitional programs; operates alternative sentencing for in-custody and out-of-custody community programs; provides law enforcement services for a number of City and County facilities and the surrounding area; provides bailiffs to ensure the security of all juvenile, adult civil and criminal courts; and executes criminal and civil warrants and court orders.

SERVICES

The Sheriff's Department provides services through the following divisions and units:

ADMINISTRATION AND PROGRAMS DIVISION (APD) manages employee recruiting, background investigation and training. Staff training is provided on a regular schedule as required by the California Commission on Peace Officer Standards and Training (POST) as well as the California Board of State and Community Corrections (BSCC). Targeted training in crisis intervention, implicit bias, gender awareness, and supervision is also provided for both sworn and non-sworn personnel. APD also manages Community Programs in support of in-custody and out-of-custody justice-involved-individuals' re-entry into the community with reduced recidivism. Community Programs also supports pre-sentencing alternatives to incarceration such as own recognizance (OR) release and supervised pretrial release. APD also manages the work of Human Resources and Criminal Investigations.

CUSTODY OPERATIONS DIVISION (COD) operates three county jail facilities and one Intake and Release Center, the Zuckerberg San Francisco General Hospital Security Ward, the Inmate Classification Unit and the Central Warrants and Records Unit. The Custody Division is responsible for ensuring the safety and constitutional rights of incarcerated individuals while establishing an environment that facilitates programs, treatment, and educational opportunities.

FIELD OPERATIONS DIVISION (FOD) provides law enforcement services to many City departments while also providing mutual aid to other law enforcement agencies upon request. This division includes the Civil Section; Transportation Unit; Warrant Services Unit; Municipal Transportation Agency (MTA); Medical Examiner; Public Library; Emergency Services Unit and Special Response Team; Canine Unit; Sheriff's Patrol

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083
Total FTE	1,031	1,005	(26)	999	(6)

Services (continued)

Units for DPH at Zuckerberg San Francisco General Hospital, Laguna Honda Hospital, and community clinics; Department of Emergency Management Patrol Unit; Public Utilities Commission Building Security; City Hall Security Patrol Unit; and the Court Security Unit that provides security staffing for the courtrooms at the Civic Center Courthouse, Hall of Justice Courts and building security, Family Courts at the Juvenile Justice Center and the Community Justice Court.

PLANNING AND PROJECTS DIVISION (PPD) is responsible for developing operational efficiencies. PPD examines current operations and possible new assignments. PPD works with all other San Francisco Sheriff's Department divisions. PPD manages facilities maintenance, storekeeping/supplies, and capital planning work in support of the Department's physical infrastructure, including multiple jail facilities. PPD also manages the work of Fleet Management and Technical Services. Technical Services is responsible for radios, phones, computers, data collection, data analysis, maintenance of the jail management system, and the production of performance data.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$246.1 million for the Sheriff's Department is \$14.8 million, or 5.7 percent lower than the FY 2019-20 budget of \$260.8 million. This is due to reductions in overtime and personnel costs in anticipation of the closure of County Jail 4 and reduced staffing in the courts.

The FY 2021-22 proposed budget of \$246.3 million represents a \$0.2 million, or a 0.1 percent, increase from the FY 2020-21 proposed budget. This growth is due to a change one-time savings in debt financing from FY 2020-21.

County Jail 4 Closure

Closing County Jail 4 has long been part of the City's plan to exit staff and operations from the seismically unsafe wing of the Hall of Justice. With a rapidly declining jail population, accelerated in part by COVID-19, the Board of Supervisors passed legislation in the spring of 2020 to set a closure date of November 2020. The proposed budget reflects a reduction in staff and operating costs due to the closure of this facility anticipated in the fall.

Criminal Justice Reforms

The Mayor's proposed budget adds funding to support the San Francisco Pretrial Diversion Project (SFPDP) to facilitate effective alternatives to fines, criminal prosecution, and detention. Since FY 2015-16, the Department's contract with SFPDP has more than doubled in support of efforts to reduce the jail population. Today, almost two thirds of San Francisco's justice-involved population are managed out-of-custody. Recent court rulings have also required judges to consider both ability-to-pay and non-monetary alternatives when setting

bail or release conditions, prompting SFPD to more regularly and more quickly conduct public safety assessments (PSAs). The PSA helps judges make release determinations by using multiple factors to predict a defendant's likelihood to miss a court date or to re-offend.

Building on commitments made in last year's budget, the Mayor's proposed budget includes funding to ensure phone calls in San Francisco's jails remain completely free for incarcerated individuals. To further reduce financial burdens for incarcerated individuals, the Sheriff's Office also eliminated mark-up on the items sold in the commissary within County jails. The Sheriff's Office worked closely with the Mayor's Office, the Treasurer and Tax Collector's Financial Justice Project, and community advocates to implement these criminal justice reform initiatives.

Efficiency, Transparency & Accountability

The proposed budget continues to support a new jail management system (JMS) to replace the current legacy IT system, which has been operating for decades. The new JMS technology will increase staff efficiencies in custody and out-of-custody operations with new data fields and analytics, and make data that's key to criminal justice reform more easily available. The department is also planning to implement a new scheduling system to reduce the time spent on administrative duties and data entry, allowing for more accurate, real-time staffing data to help further reduce overtime expenses. The proposed budget for the Sheriff's Office also includes funds for outfitting additional deputies with body worn cameras (BWCs) and compliance with the state's Racial and Identity Profiling Act (RIPA).

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	1,031.38	1,005.29	(26.09)	999.42	(5.87)
Non-Operating Positions (cap/other)					
Net Operating Positions	1,031.38	1,005.29	(26.09)	999.42	(5.87)

Sources

Fines, Forfeiture, & Penalties	193,610	193,610		193,610	
Interest & Investment Income	3,000	3,000		3,000	
InterGovernmental Rev-Federal	107,239	175,000	67,761		(175,000)
Intergovernmental Rev-State	29,836,370	26,960,827	(2,875,543)	23,488,650	(3,472,177)
Charges for Services	1,744,403	1,219,603	(524,800)	1,219,603	
Other Revenues	169,626		(169,626)		
Expenditure Recovery	28,359,645	28,019,413	(340,232)	29,388,649	1,369,236
Operating Transfers In				1,246,107	1,246,107
Unappropriated Fund Balance	1,393,236	1,821,528	428,292	8,000	(1,813,528)
General Fund Support	199,011,360	187,665,240	(11,346,120)	190,758,685	3,093,445
Sources Total	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083

Uses - Operating Expenditures

Salaries	150,473,665	130,440,529	(20,033,136)	130,414,383	(26,146)
Mandatory Fringe Benefits	59,456,885	67,397,015	7,940,130	67,027,062	(369,953)
Non-Personnel Services	15,378,328	15,037,627	(340,701)	15,733,028	695,401
City Grant Program	8,926,965	10,073,123	1,146,158	10,073,123	
Capital Outlay	2,683,659	756,912	(1,926,747)	686,129	(70,783)
Facilities Maintenance	622,339		(622,339)		
Materials & Supplies	7,622,112	7,401,743	(220,369)	7,115,505	(286,238)
Services Of Other Depts	15,654,536	14,951,272	(703,264)	15,257,074	305,802
Uses Total	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083

Uses - Division Description

SHF Sheriff	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083
Uses by Division Total	260,818,489	246,058,221	(14,760,268)	246,306,304	248,083

STATUS OF WOMEN

MISSION

The Department on the Status of Women (WOM) advances the equitable treatment and the socioeconomic, political and educational advancement of women and girls in San Francisco through policies, legislation, and programs that focus primarily on women in need.

SERVICES

ENDING GENDER-BASED VIOLENCE programming began in San Francisco in 1980 with a \$75,000 grant to the first domestic violence shelter in California. Today, San Francisco's Gender-Based Violence (GBV) Prevention and Intervention Grants Program is an \$8 million grant program addressing violence and homelessness prevention. The program funds over 28 organizations in six core service areas: crisis lines, intervention and advocacy, legal services, prevention and education, emergency shelter, and transitional housing.

The Department also facilitates the policy work of the Family Violence Council, the first in the state to develop a coordinated strategy to address child abuse, domestic violence, and elder abuse. The Council's work has resulted in an annual data report, new initiatives to recover guns from homes, and new protocols for responding to family violence.

GENDER EQUITY INITIATIVES identify and address gender discrimination and advance the rights of and opportunities for women and girls. The Department advances women's rights, accountability, and gender equity in governance by analyzing City appointments, workforce, operations, and service impact using a data-driven, intersectional, human rights-based gender lens that focuses on vulnerable populations and underserved communities. The Department monitors the status of women and girls throughout San Francisco, investigates inequities, and proposes remedies through collaborations and partnerships that provide resources, expertise, and technical assistance to City officials and agencies.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999
Total FTE	6	5	(1)	6	1

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$9.6 million for the Department on the Status of Women is \$9.6 million, or 50.0 percent, lower than the FY 2019-20 budget of \$19.3 million. This is due to an expiration of a one-time \$9.0 million state grant that was budgeted in FY 2019-20 to support a new program in the department over a multi-year period.

The FY 2021-22 proposed budget of \$9.8 million is \$0.1 million, or 1.5 percent, higher than the FY 2020-21 proposed budget. This is primarily due to one-time salary and benefits savings.

Gender-Based Violence Prevention and Intervention Grant Program

The Department's grants program distributes funds to community-based nonprofit organizations that provide essential programs and services to over 20,000 individuals annually. The grant allocation for Fiscal Year (FY) 2020-21 will continue to fund programs such as transitional housing, emergency shelters, legal services, employment services, and innovative violence prevention strategies for underserved and vulnerable populations, including survivors of sex trafficking and sex workers. The GBV funding will also support essential direct

services to individuals most impacted by cycles of poverty, exploitation, violence, and incarceration.

Gender Equity in San Francisco

Through the work of the Department, San Francisco leads the nation in extending a human rights framework to personal health and safety, economic independence, workplace equity, and access to public resources. The Department's mandate has grown to include monitoring the representation of women in City property, including statues, street names, and buildings, and ensuring the City upholds reproductive rights through the restriction of contracting and travel funds to states that limit abortion access.

Combatting Human Trafficking

In 2019, the California Department of Social Services (CDSS) awarded the Department a three-year grant to fund the Commercially Sexually Exploited Children (CSEC) Placement and Services program. The collaboration team continues to work on developing a model of care that offers a continuum of housing placement options and coordinated multi-disciplinary services to create better outcomes for vulnerable and underrepresented youth in San Francisco.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	7.87	6.75	(1.12)	7.10	0.35
Non-Operating Positions (cap/other)	(1.77)	(1.37)	0.40	(1.00)	0.37
Net Operating Positions	6.10	5.38	(0.72)	6.10	0.72

Sources

Licenses, Permits, & Franchises	310,000	310,000		310,000	
Intergovernmental Rev-State	9,339,308		(9,339,308)		
Other Revenues	46,000	46,000		46,000	
Unappropriated Fund Balance	43,274	53,126	9,852	53,126	
General Fund Support	9,520,496	9,220,300	(300,196)	9,360,299	139,999
Sources Total	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999

Uses - Operating Expenditures

Salaries	698,362	639,404	(58,958)	723,727	84,323
Mandatory Fringe Benefits	298,957	284,757	(14,200)	331,329	46,572
Non-Personnel Services	150,736	144,736	(6,000)	144,736	
City Grant Program	8,341,584	8,104,814	(236,770)	8,104,814	
Materials & Supplies	10,728	17,428	6,700	17,428	
Programmatic Projects	9,339,308		(9,339,308)		
Services Of Other Depts	419,403	438,287	18,884	447,391	9,104
Uses Total	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999

Uses - Division Description

WOM Status Of Women	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999
Uses by Division Total	19,259,078	9,629,426	(9,629,652)	9,769,425	139,999

SUPERIOR COURT

MISSION

The Superior Court (CRT) assures equal access, fair treatment, and the just and efficient resolution of disputes for all people asserting their rights under the law in the City and County of San Francisco.

SERVICES

The Superior Court of California, County of San Francisco is a state entity that serves the City and County of San Francisco. Article VI of the California Constitution establishes the judicial branch, which includes the Superior Court, as a separate and equal branch of government under the Judicial Council of California. Two legislative acts have relieved the City and County from future funding responsibility for court operations and facilities:

THE LOCKYER-ISENBERG TRIAL COURT FUNDING ACT OF 1997 designated the Judicial Council, rather than counties, as the entity responsible for allocation of funding for all Superior Court operations throughout the State. In exchange for relief from funding court operations, counties must make a fixed perpetual annual maintenance of effort (MOE) payment to the State that is equal to what counties allocated for court operations in Fiscal Year (FY) 1994-95. All future costs of court operations will be funded by the State and allocated by the Judicial Council.

THE TRIAL COURT FACILITIES ACT OF 2002 mandated that ownership and responsibility for all court facilities be transferred from counties to the Judicial Council. In exchange for relief from court facilities responsibilities, counties must make a fixed county facilities payment (CFP) to the State that is based on an average of what was expended on court facilities maintenance during FY 1995-96 through FY 1999-00. All future costs of maintaining court facilities will be funded by the State and allocated by the Judicial Council.

Since 1998, the City and County of San Francisco has made MOE payments to the State for relief from court operations responsibility, and since 2009, the City has made a county facilities payment for relief from court facilities responsibility.

State legislative requirements and constitutional separation preclude local government from reviewing judicial branch budgets. However, the exceptions to this are judicial supplemental benefits and the following county-funded program that is managed by the Superior Court:

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)

Services (continued)

INDIGENT DEFENSE PROGRAM provides funding for outside legal counsel in cases that represent a conflict of interest for the Public Defender and is constitutionally mandated. The Superior Court works in partnership with the Bar Association of San Francisco to provide highly qualified counsel for adults and minors charged with criminal offenses whenever the Public Defender has a conflict of interest or is otherwise unavailable.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$36.4 million for Superior Court of San Francisco is \$0.8 million, or 2.3 percent, higher than the FY 2019-20 budget of \$35.5 million. This is due to an increase in the budget for the Indigent Defense Administration (IDA), which is funded through the Superior Court.

The FY 2021-22 proposed budget of \$33.6 million is \$2.8 million, or 7.7 percent, lower than the FY 2020-21 proposed budget. This is primarily

because the Court will no longer need to make payments on a construction fund.

The Superior Court receives funding from the City for indigent defense programs, which assign attorneys to individuals and families in cases that represent a conflict of interest to the Public Defender. Attorneys with the Bar Association of San Francisco (BASF) provide legal representation in both criminal defense and foster care cases.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized					
Non-Operating Positions (cap/other)					
Net Operating Positions					
Sources					
Fines, Forfeiture, & Penalties	4,000	3,000	(1,000)		(3,000)
Charges for Services	2,109,648	1,582,236	(527,412)		(1,582,236)
Operating Transfers In	666,359		(666,359)		
Unappropriated Fund Balance		1,217,308	1,217,308		(1,217,308)
General Fund Support	32,759,405	33,563,253	803,848	33,563,253	
Sources Total	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
Uses - Operating Expenditures					
Mandatory Fringe Benefits	665,000	665,000		665,000	
Non-Personnel Services	34,814,773	35,631,443	816,670	32,877,253	(2,754,190)
Services Of Other Depts	59,639	69,354	9,715	21,000	(48,354)
Uses Total	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
Uses - Division Description					
CRT Superior Court	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)
Uses by Division Total	35,539,412	36,365,797	826,385	33,563,253	(2,802,544)

TREASURER-TAX COLLECTOR

MISSION

The Department of the Treasurer-Tax Collector (TTX) serves as the banker, collection agent, and investment officer for the City and County of San Francisco.

SERVICES

The Department of the Treasurer-Tax Collector provides services through the following divisions:

BUSINESS TAX implements and enforces the business tax and fees ordinances for the City. In addition, this division collects license fees for the Department of Public Health (DPH), Police, Fire, and Entertainment departments.

PROPERTY TAX bills, collects, records, and reports payments of secured and unsecured property taxes, and special assessments. The division works directly with taxpayers on issues related to condominium conversions, new developments, special assessments and taxation due to improvements. The Property Tax division also processes refunds due to property owners.

DELINQUENT REVENUE is the official collection arm of the City. It is authorized to collect all of the City's accounts receivable that exceed \$300 and are at least 90 days overdue. The division collects debt for DPH, Municipal Transportation Agency (SFMTA), Library (SFPL), Fire, Planning, Ethics, Building Inspection, Port, San Francisco Airport (SFO), and the Public Utilities Commission (SFPUC), as well as delinquent business and unsecured property taxes.

INVESTMENT AND BANKING administers and controls the investment of all monies in the Treasurer's custody. This division's goal is to maximize interest income while preserving the liquidity and safety of the principal. The division also manages all of the City's banking relationships and accounts.

CASHIER processes all payments to the City for fees and taxes collected by the Department as well as other revenues from other departments, including SFMTA, DPH and water payments for the SFPUC.

TAXPAYER ASSISTANCE provides tax information to the public. The division is the primary contact for all in person inquiries, updates website content, and manages the relationship with the City's 311 call center. 311 serves as the primary phone and online contact for the Department.

FINANCIAL EMPOWERMENT designs, pilots, and expands programs and policies that help low income families build economic security and mobility.

Services (continued on next page)

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	41,674,064	42,854,933	1,180,869	43,073,548	218,615
Total FTE	208	206	(2)	204	(2)

Services (continued)

FINANCIAL JUSTICE assesses and reforms how fees and fines impact our cities' most vulnerable residents.

ACCOUNTING AND RECONCILIATION prepares financial reports for each section, posts payments, adjusts and balances accounts, and performs related accounting duties in the City's financial accounting system for all revenues collected. The unit also generates various collection reports for the Department of the Controller.

PRODUCT MANAGEMENT AND INFORMATION TECHNOLOGY supports over 30 applications ranging from Mainframe and server based to cloud, in order to develop a robust tax and collections ecosystem. The division works across the Department to facilitate business process improvements in all areas of our work and with other departments.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$42.9 million for the Department of the Treasurer-Tax Collector is \$1.2 million, or 2.8 percent, higher than the FY 2019-20 budget of \$41.7 million. This increase is largely due to increased costs associated with a change in how the City accounts for its banking costs and the new Property Assessment and Tax System (PATS).

The FY 2021-22 proposed budget of \$43.1 million for the Treasurer-Tax Collector is \$0.2 million, or 0.5 percent, higher than the FY 2020-21 proposed budget of \$42.9 million. This increase is driven by software costs associated with the PATS project.

Backbone of City Operations

The Office of the Treasurer & Tax Collector serves as the City's banker, investment officer and tax and delinquent revenue collector and continues to efficiently expand these services to better meet the needs of other City departments and San Francisco residents. In the past year, the Office used this core competency to support citywide efforts, such as cashiering at the new Permit Center, increasing compliance with credit card industry standards, and centralizing electronic payments. To promote efficiency and reduce the burden on small businesses, the Office is working to bring remaining business licenses and permits onto the unified license bill.

Making Government More Accountable

In FY 2019-20 the Office implemented new taxes that were approved by voters, including the Commercial Rents Tax, Homelessness Gross Receipts Tax, and the Traffic Congestion Mitigation Tax. These implementations did not require any additional funding or FTEs. Planning has already begun for Cannabis Tax implementation, which becomes effective in January 2021. The Office also provides ongoing expertise to the business tax reform efforts and other new tax ballot initiatives.

The Office improved customer service and taxpayer compliance with a new website, instructional videos, and a renewed focus on the taxpayer and staff experience, including ongoing investment and engagement in business process redesign.

IT Projects

The Office put significant financial and staff resources towards the replacement of the property tax system while continuing to focus on consolidating, redesigning and creating new online business tax filing and payment portals to simplify and improve customer experience and keep up with the demands posed by new taxes.

Creating Equitable Opportunities for Everyone

Over the past year, the Financial Justice Project led a multitude of reforms to fines and fees disparately impacting low-income communities of color. Highlights include clearing 88,000 outstanding holds placed on driver's licenses for missing traffic court; launching Museums for All, which allows free entry to museums with a public benefits card; and making phone calls from jail free and ending markups on jail store items. The Project also issued a report calling for reform in how the government currently takes parent's child support payments to pay back the cost of public assistance.

The Office of Financial Empowerment (OFE) issued an in-depth report on student loan debt and its disproportionate impact on Bay Area communities of color. OFE's Smart Money Coaching program has served more than 2,300 City social service clients and is working to expand to more of the City community. The Kindergarten to College Program has opened more than 43,000 college savings accounts for all San Francisco Unified School District students from Kindergarten to ninth grade, resulting in families saving \$4.7 million for college through the program.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	213.45	208.44	(5.01)	206.44	(2.00)
Non-Operating Positions (cap/other)	(5.00)	(2.00)	3.00	(2.00)	
Net Operating Positions	208.45	206.44	(2.01)	204.44	(2.00)

Sources

Property Taxes	450,000	450,000		450,000	
Interest & Investment Income	6,446,758	6,124,762	(321,996)	6,124,762	
Charges for Services	4,036,751	4,036,751		4,036,751	
Other Revenues	1,234,194	1,930,730	696,536	676,829	(1,253,901)
Expenditure Recovery	4,722,499	6,852,719	2,130,220	6,881,624	28,905
General Fund Support	24,783,862	23,459,971	(1,323,891)	24,903,582	1,443,611
Sources Total	41,674,064	42,854,933	1,180,869	43,073,548	218,615

Uses - Operating Expenditures

Salaries	21,242,235	20,759,992	(482,243)	20,554,726	(205,266)
Mandatory Fringe Benefits	9,081,158	9,405,336	324,178	9,593,241	187,905
Non-Personnel Services	4,229,987	5,490,137	1,260,150	5,845,211	355,074
City Grant Program	500	138,951	138,451	500	(138,451)
Materials & Supplies	106,958	108,390	1,432	88,119	(20,271)
Overhead and Allocations	(1,240)	65,570	66,810		(65,570)
Programmatic Projects	800,000	800,000		800,000	
Services Of Other Depts	6,214,466	6,086,557	(127,909)	6,191,751	105,194
Uses Total	41,674,064	42,854,933	1,180,869	43,073,548	218,615

Uses - Division Description

TTX Collection	23,342,611	24,431,968	1,089,357	25,618,016	1,186,048
TTX Impact		3,627,899	3,627,899	2,371,952	(1,255,947)
TTX Management	10,924,852	6,303,391	(4,621,461)	6,501,333	197,942
TTX Treasury	7,406,601	8,491,675	1,085,074	8,582,247	90,572
Uses by Division Total	41,674,064	42,854,933	1,180,869	43,073,548	218,615

WAR MEMORIAL

MISSION

The War Memorial & Performing Arts Center manages, maintains, and operates safe, accessible, world-class venues to promote cultural, educational, and entertainment opportunities in a cost-effective manner for enjoyment by the public, while best serving the purposes and beneficiaries of the War Memorial Trust.

SERVICES

FACILITIES MANAGEMENT is responsible for the management, oversight, and delivery of daily engineering, maintenance, custodial, security, and stage/technical services to support facilities’ operations; management and administration of tenant occupancies and coordination of tenant services; and planning, coordination, and implementation of regular and periodic facilities maintenance and capital improvement projects.

BOOKING, MARKETING, AND EVENT SERVICES is responsible for the booking of the Opera House, Davies Symphony Hall, Herbst Theatre, Green Room, and Zellerbach Rehearsal rental facilities.

WAR MEMORIAL TRUST ADMINISTRATION ensures that the War Memorial, a group of facilities entrusted to the City’s care by the 1921 War Memorial Trust Agreement, upholds its specific duties and responsibilities under the Trust, including providing rent-free space and facilities for the San Francisco Posts of the American Legion, a named beneficiary of the Trust.

BUDGET DATA SUMMARY

	2019-20	2020-21		2021-22	
	Original Budget	Proposed Budget	Change from 2019-20	Proposed Budget	Change from 2020-21
Total Expenditures	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216
Total FTE	71	62	(9)	66	4

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2020-21 proposed budget of \$24.7 million for the War Memorial is \$2.9 million, or 10.3 percent, lower than the FY 2019-20 budget of \$27.6 million. The decrease is primarily due to holding positions vacant to generate salary and benefit savings and lower facility maintenance cost.

The FY 2021-22 proposed budget of \$26.6 million represents a \$1.8 million, or 7.4 percent, increase from the FY 2020-21 proposed budget of \$24.7 million. This is largely due to increase in facility management services.

Providing Excellent Patron and Tenant Service

During Fiscal Year 2020-21, and in partnership with resident and non-resident performing arts licenses, the War Memorial (WAR) will continue efforts to improve the patron and guest experience in the Performing Arts Center facilities. This includes:

- Designing and implementing health and safety upgrades to facility amenities to prevent the spread of COVID-19 as venues reopen;
- Facilitating the creation of COVID-19 safety plans for tenants and licensees, and assisting with obtaining City approvals as needed; and
- Upgrading concessionaire facilities and amenities through private funding to enhance the quality and efficiency of food and beverage service for patrons and guests.

Partnering with Veterans Organizations

The Department will continue working with local veterans through the American Legion War Memorial Commission to promote the Veterans' Gallery following a successful presentation of *Violins of Hope*, an exhibit that featured violins from the holocaust. The violins were displayed in the gallery and used in concerts presented by multiple performing arts groups and nonprofit cultural organizations.

Investing in Capital Projects

The WAR continues to invest in the maintenance, preservation, and capital upgrades of the Performing Arts Center cultural assets to ensure their continued safe and proper operation.

In conjunction with the San Francisco Opera and San Francisco Ballet, the WAR will support the privately funded replacement of the orchestra level seats in the Opera House. The Department will work with resident companies to design the seating, which will replace the original seating installed in 1932. The seating replacement will include improvements to accessibility, ADA compliance, and sightlines for patrons.

Supporting Economic Recovery

The WAR is actively collaborating with City Departments and nonprofit partners to safely reopen entertainment venues, which help facilitate economic recovery by drawing visitors to local businesses and public spaces.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2019-2020 Original Budget	2020-2021 Proposed Budget	Change From 2019-2020	2021-2022 Proposed Budget	Change From 2020-2021
Total Authorized	70.61	61.81	(8.80)	66.11	4.30
Non-Operating Positions (cap/other)					
Net Operating Positions	70.61	61.81	(8.80)	66.11	4.30

Sources

Rents & Concessions	3,271,304	753,713	(2,517,591)	1,883,974	1,130,261
Charges for Services	430,860		(430,860)	179,936	179,936
Expenditure Recovery	242,763	258,559	15,796	258,559	
Operating Transfers In	13,834,576	13,714,445	(120,131)	14,024,015	309,570
Unappropriated Fund Balance	446,877	750,000	303,123	750,000	
General Fund Support	9,357,476	9,253,577	(103,899)	9,466,026	212,449
Sources Total	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216

Uses - Operating Expenditures

Salaries	7,055,628	6,175,352	(880,276)	6,600,877	425,525
Mandatory Fringe Benefits	3,380,839	3,370,681	(10,158)	3,688,841	318,160
Non-Personnel Services	1,160,754	2,053,893	893,139	1,686,360	(367,533)
Capital Outlay	650,000	252,631	(397,369)	280,263	27,632
Debt Service	9,357,476	9,253,577	(103,899)	9,466,026	212,449
Facilities Maintenance	426,315		(426,315)		
Materials & Supplies	308,657	298,657	(10,000)	298,657	
Services Of Other Depts	5,244,187	3,325,503	(1,918,684)	4,541,486	1,215,983
Uses Total	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216

Uses - Division Description

WAR War Memorial	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216
Uses by Division Total	27,583,856	24,730,294	(2,853,562)	26,562,510	1,832,216

BONDED DEBT & LONG-TERM OBLIGATIONS

SECTION 6

06



BONDED DEBT & LONG-TERM OBLIGATIONS

MISSION

The Office of Public Finance is housed within the Controller's Office and provides and manages low-cost debt financing for large-scale, long-term capital projects and improvements that produce social and economic benefit to the City and its citizens while balancing market and credit risk with appropriate benefits, mitigations, and controls.

STRATEGIC ISSUES

- Maintain cost-effective access to capital markets through prudent debt management policies and practices.
- Maintain moderate debt levels with effective planning and coordination with City departments.
- Finance significant capital projects or improvements through long term debt financing and, if cost effective, alternate financing mechanisms such as public/private partnerships.
- Structure long-term financings to minimize transaction specific risk and total debt portfolio risk to the City.
- Maintain the highest practical credit rating.
- Maintain good investor relationships through timely dissemination of material financial information.

BACKGROUND

The City and County of San Francisco (the City) is the fourth largest city in California and the 16th largest city nationally. The City is one of the few cities in California that has a sizeable portfolio of outstanding general obligation bonds described in more detail below. Additionally, the City enjoys national recognition among investors in municipal debt obligations as a high-profile economic center of one of the country's largest, most vibrant metropolitan areas. Investor interest benefits the City in the form of lower interest rates and lower annual debt service expenditures compared to other California cities.

The Office of Public Finance utilizes four principal types of municipal debt to finance long-term

capital projects: general obligation (G.O.) bonds, lease revenue bonds, certificates of participation (COPs), and special tax bonds.

The City relies on the issuance of G.O. bonds to leverage property tax receipts for voter-approved capital expenditures for the acquisition, improvement, and/or construction of real property such as libraries, hospitals, parks, and cultural and educational facilities.

The City utilizes lease revenue bonds and COPs to leverage General Fund receipts (such as local taxes, fees, and charges) to finance capital projects and acquisitions, many of which provide a direct revenue benefit or cost savings to the City. Debt service payments for lease revenue bonds and

COPs are typically paid from revenues of the related project or fees, taxes, or surcharges imposed on users of the project. The City utilizes its commercial paper certificates of participation program from time to time to provide interim financing for approved project costs in connection with the acquisition, improvement, renovation, and construction of real property and the acquisition of capital equipment and vehicles in anticipation of issuing long-term financings.

The City has utilized Mello-Roos Community Facilities Districts (“CFDs”) and other special tax districts to assist in the financing of public benefits, infrastructure and community facilities. These districts facilitate improvements to real property providing public benefits in connection with new development in the City.

RATINGS

The City’s general obligation bond debt, which carries the City’s strongest ratings, is rated Aaa by Moody’s, AAA by Standard & Poor’s and AA+ by Fitch. The City’s COPs and lease revenue bonds are rated Aa1/Aa2 by Moody’s, AA+ by Standard & Poor’s, and AA/AA+ by Fitch Ratings. The ratings are one to two rating levels below the City’s G.O. bond ratings, which reflects a normal relationship between G.O. bonds and lease revenue bonds. This difference can be attributed in part to the strength of the ad valorem property tax pledge for G.O. bonds. The City has no legal obligation or authority to levy taxes for repayment of lease debt, only the authority to appropriate rent for the use of the facilities financed when the facilities have use and occupancy.

Moody’s

In March 2018, Moody’s upgraded the City’s general obligation bond rating to Aaa from Aa1, recognizing the City’s exceptionally strong financial position as well as strong financial policies, conservative budgeting, and proactive management, very strong socioeconomic profile, and large and diverse revenue sources. At the same time, Moody’s also upgraded the rating for the City’s lease revenue bonds and COPs to Aa1 from Aa2 for those secured by “more essential” assets and those with a demonstrated, stable non-pledged revenue source that provides strong coverage of debt service payments. Similarly, Moody’s upgraded the rating for the City’s lease revenue bonds and COPs to Aa2 from Aa3 for those secured by “less essential” assets. Moody’s affirmed these ratings in February

2019. At the time, the outlook for the City’s long-term ratings was “Stable”. On June 18, 2020, Moody’s revised the City’s outlook to “negative,” citing the economic and fiscal impact of the COVID-19 pandemic due to the City’s relatively volatile revenue sources including business, tourism and property related taxes.

Standard & Poor’s

In February 2019, Standard & Poor’s upgraded the City’s general obligation bond rating to AAA from AA+. Standard & Poor’s current outlook for the City’s long-term rating is “Stable”. The upgrade from Standard & Poor’s reflects the City’s very strong economy, budgetary performance and flexibility, and improved reserves, as well as the City’s very strong management conditions. At the time, Standard & Poor’s also upgraded the ratings for the City’s lease revenue bonds and COPs to AA+ from AA. Standard and Poor’s affirmed the City’s long-term debt ratings in March 2020.

Fitch Ratings

In January 2016, Fitch Ratings upgraded the City’s general obligation bond rating to AA+ from AA. At the same time, Fitch also upgraded the rating on the City’s lease revenue bonds and COPs to AA from AA-, with the exception of Series 2006 and 2007 Open Space Fund lease revenue bonds, which were upgraded to AA+ from AA. The outlook for the City’s long-term ratings is “Stable”. Fitch’s rating recognizes the City’s strong economic growth, strong budgetary and fiscal policies, exceptionally strong operating performance, strong financial management and oversight, and moderate long-term liability burden. Fitch affirmed the City’s long-term debt ratings in March 2020.

DEBT PROFILE

Pursuant to the City Charter, the City must have voter authorization to issue G.O. bonds and lease revenue bonds. In the case of G.O. bonds, authorization is required by a two-thirds majority vote. In the case of lease revenue bonds, authorization is required by a simple majority vote in order fund new money capital projects.

As of July 1, 2020, the total amount of G.O. bonds authorized by the voters but not yet issued will be \$2.18 billion. Of the \$2.15 billion G.O. bonds outstanding as of July 1, 2020, a total principal amount of \$4.14 billion was originally issued. Table 1 lists the City’s outstanding and unissued G.O. bonds

TABLE 1: GENERAL OBLIGATION BONDS (AS OF JULY 1, 2020)

Bond Authorization Name	Election Date	Authorized Amount	Series	Bonds Issued	Bonds Outstanding	Authorized & Unissued
Seismic Safety Loan Program	11/3/92	\$350,000,000	1994A	\$35,000,000	-	
			2007A	\$30,315,450	\$17,151,740	
			2015A	\$24,000,000	-	
<i>Reauthorization to Repurpose for Affordable Housing</i>	11/8/16		2019A	\$72,420,000	\$71,525,000	\$188,264,550
Clean & Safe Neighborhood Parks	2/5/08	\$185,000,000	2008B	\$42,520,000	-	
			2010B	\$24,785,000	-	
			2010D	\$35,645,000	\$32,910,000	
			2012B	\$73,355,000	-	
			2016A	\$8,695,000	\$6,855,000	-
San Francisco General Hospital & Trauma Center Earthquake Safety	11/4/08	\$887,400,000	2009A	\$131,650,000	-	
			2010A	\$120,890,000	-	
			2010C	\$173,805,000	\$160,465,000	
			2012D	\$251,100,000	\$139,315,000	
			2014A	\$209,955,000	\$145,960,000	-
Earthquake Safety and Emergency Response Bond	6/8/10	\$412,300,000	2010E	\$79,520,000	-	
			2012A	\$183,330,000	-	
			2012E	\$38,265,000	\$26,755,000	
			2013B	\$31,020,000	\$15,860,000	
			2014C	\$54,950,000	\$38,175,000	
			2016C	\$25,215,000	\$20,450,000	-
Road Repaving & Street Safety	11/8/11	\$248,000,000	2012C	\$74,295,000	-	
			2013C	\$129,560,000	\$66,195,000	
			2016E	\$44,145,000	\$35,795,000	-
Clean & Safe Neighborhood Parks	11/6/12	\$195,000,000	2013A	\$71,970,000	\$36,785,000	
			2016B	\$43,220,000	\$22,255,000	
			2018A	\$76,710,000	\$43,145,000	
			2019B	\$3,100,000	-	-
Earthquake Safety and Emergency Response Bond	6/3/14	\$400,000,000	2014D	\$100,670,000	\$69,920,000	
			2016D	\$109,595,000	\$68,985,000	
			2018C	\$189,735,000	\$132,715,000	-
Transportation and Road Improvement	11/4/14	\$500,000,000	2015B	\$67,005,000	\$39,985,000	
			2018B	\$174,445,000	\$98,115,000	\$258,550,000
Affordable Housing Bond	11/3/15	\$310,000,000	2016F	\$75,130,000	\$46,130,000	
			2018D	\$142,145,000	\$98,120,000	
			2019C	\$92,725,000	\$25,225,000	-
Public Health and Safety Bond	6/7/16	\$350,000,000	2017A	\$173,120,000	\$112,175,000	
			2018E	\$49,955,000	\$35,195,000	\$126,925,000
Embarcadero Seawall Earthquake Safety	11/6/18	\$425,000,000	2020A	\$49,675,000	\$9,475,000	\$375,325,000
Affordable Housing Bond	11/5/19	\$600,000,000				\$600,000,000
Earthquake Safety and Emergency Response Bond	3/3/20	\$628,500,000				\$628,500,000
SUBTOTAL		\$5,491,200,000		\$3,313,635,450	\$1,615,636,740	\$2,177,564,550
General Obligation Refunding Bonds	Issued			Bonds Issued	Outstanding	
Series 2011-R1	11/9/12			\$339,475,000	\$120,760,000	
Series 2015-R1	2/25/15			\$293,910,000	\$220,830,000	
Series 2020-R1	5/7/20			\$195,250,000	\$195,250,000	
SUBTOTAL				\$828,635,000	\$536,840,000	
TOTALS		\$5,491,200,000		\$4,142,270,450	\$2,152,476,740	\$2,177,564,550

¹ Section 9.106 of the City Charter limits issuance of general obligation bonds of the City to 3% of the assessed value of all taxable real and personal property, located within the City and County.

² Of the \$35,000,000 authorized by the Board of Supervisors in February 2007, \$30,315,450 has been drawn upon to date pursuant to a Credit Agreement.

Source: Office of Public Finance, City and County of San Francisco.

TABLE 2: PROJECTED OUTSTANDING G.O. BONDS & LONG-TERM OBLIGATIONS DEBT SERVICE FOR FISCAL YEAR 2020-2021

Principal Outstanding	
General Obligation Bonds (as of 7/1/20)	\$2,152,476,740
Plus Expected New FY 2020-21 Issuance	<u>819,505,000</u>
Total General Obligation Bonds	\$2,971,981,740
Long-Term Obligations ¹ (as of 7/1/20)	\$1,504,652,148
Plus Expected New FY 2020-21 Issuance	<u>155,100,000</u>
Total Long-Term Obligations	\$1,659,752,148
Total Principal Outstanding (as of 7/1/20)	
Plus Expected New FY 2020-21 Issuance	\$4,631,733,888
Projected Fiscal Year 2020-2021 Debt Service	
General Obligation Bonds	\$366,090,607
Long-Term Obligations	123,874,824
Total Annual Debt Service	\$489,965,431

¹Includes certificates of participation, lease revenue bonds and certain equipment leases.

by series and authorization. Additionally, the table includes a list of G.O. bonds that were issued for refunding purposes.

Table 1 does not include the approximately \$820 million in General Obligation bonds anticipated to be issued in FY 2020-21 for the Earthquake Safety and Emergency Response, Affordable Housing, Public Health and Safety, Transportation and Road Improvement, and Preservation and Seismic Safety bond programs.

Debt service on the City's G.O. bonds is repaid from taxes levied on all real and personal property within the City boundaries.

Outstanding debt managed by the Office of Public Finance includes G.O. bonds, lease revenue bonds and COPs. Of the \$4.6 billion in projected outstanding debt and other long-term obligations, \$72.2 million or 1.6 percent will be in variable rate bonds. In addition, there are long-term obligations issued by public agencies whose jurisdictions overlap the boundaries of the City in whole or in part. See overlapping debt obligations described below.

As shown above in Table 2, the FY 2020-21 budget provides \$490.0 million for the payment of debt service on \$4.6 billion in debt and other long-term obligations.

General Obligation Bonds

As stated above, the City's issuance of G.O. bonds must be approved by at least two-thirds of the voters. In addition, the principal amount of bonds outstanding at any one time must not exceed 3 percent of the assessed value of all taxable real and personal property located within the boundaries of the City.

For debt management and federal expenditure requirements, and because large-scale capital improvement projects are typically completed over a number of years, bonds are usually issued in installments over time. For that reason, and because G.O. bonds are repaid in the interim, the full amount of G.O. bonds authorized by the electorate typically exceeds the amount of G.O. bonds outstanding.

Long-Term Obligations

The City's "Long-Term Obligations" shown in Table 2, include lease revenue bonds and COPs. Pursuant to the Charter, lease revenue bonds must be approved by a simple majority of the voters. As with G.O. bonds, there is often a significant delay between the date of voter authorization and the time the lease obligations are issued. As shown in Table 2, as of July 1, 2020, the City will have roughly \$1.5 billion in projected Long-Term Obligations outstanding. Including \$155.1 million of COPs to be issued in FY 2020-21 for Animal Care and Control and the Hall of Justice (Acquisitions) projects, the

City estimates this number will increase to \$1.7 billion by the end of FY 2020-21. The gross debt service payment, including other fiscal charges, for FY 2020-21 is estimated to be \$123.9 million.

In 1994, voters approved Proposition B, which authorized the issuance of up to \$60.0 million in lease revenue bonds for the acquisition and construction of a combined dispatch center for the City's emergency 9-1-1 communication system and for the emergency information and communications equipment for the center. To date, \$45.9 million of Proposition B lease revenue bonds have been issued and there is approximately \$14.0 million in remaining authorization. There are no current plans to issue additional debt under the Proposition B authorization.

In March 2000, voters approved Proposition C, which extended a two and one-half cent per \$100 in assessed valuation property tax set-aside for the benefit of the Recreation and Park Department (the Open Space Fund). Proposition C also authorized the issuance of lease revenue bonds or other forms of indebtedness payable from the Open Space Fund. The City issued \$27.0 million and \$42.4 million of such Open Space Fund lease revenue bonds in October 2006 and October 2007, respectively. The City issued refunding lease revenue bonds to refinance the remaining outstanding amounts of the Series 2006 and Series 2007 Open Space Fund lease revenue bonds in August 2018.

In November 2007, voters approved Proposition D, which renewed a two and one-half cent per \$100 in assessed valuation property tax set-aside for the benefit of the Library (the Library Preservation Fund) and authorized the City to issue lease revenue bonds or other types of debt to construct and improve library facilities. The City issued Library Preservation Fund lease revenue bonds in the amount of \$34.3 million in March 2009 and refinanced these obligations with the issuance of refunding lease revenue bonds in August 2018.

Commercial Paper Program

The Board authorized on March 17, 2009 and the Mayor approved on March 24, 2009 the establishment of a not-to-exceed \$150.0 million Lease Revenue Commercial Paper Certificates of Participation Program (the CP Program). Under the proposed CP Program, Commercial Paper

Notes (the CP Notes) will be issued from time to time to pay approved project costs in connection with the acquisition, improvement, renovation, and construction of real property and the acquisition of capital equipment and vehicles in anticipation of long-term or other takeout financing to be issued when market conditions are favorable. Projects are eligible to access the CP Program once the Board and the Mayor have approved the project and the long-term, permanent financing for the project. The Board authorized on July 16, 2013 and the Mayor approved on July 25, 2013 an additional \$100.0 million of commercial paper for a total authorized CP Program of \$250.0 million.

In February 2014, the City executed a letter of credit facility with State Street Bank and Trust Company (State Street Bank) with a maximum principal amount of \$100 million that was scheduled to expire in February of 2019. In December 2018 the City extended the original letter of credit issued by State Street Bank by an additional three years to February 2022.

In May 2016, the City executed two letter of credit facilities totaling \$150 million with State Street Bank (\$75 million) and U.S. Bank, N.A. (\$75 million). Both credit facilities expire in May 2021.

As of June 2020, the outstanding principal amount of CP Notes was \$114.0 million with a weighted average interest rate of 0.19 percent. The CP Program currently provides interim financing for the following projects: Animal Care and Control Facility Renovation, Hall of Justice Projects, HOPE SF, Housing Trust Fund Projects, San Francisco General Hospital Rebuild of Furnishings, Fixtures & Equipment (FF&E) Program, and the Tom Waddell Homeless Services Center. The CP program has previously financed other various projects including: War Memorial Veterans Building Seismic Upgrade and Improvements, Port Facilities, Moscone Convention Center Expansion, 900 Innes, and Department of Public Works' capital equipment.

Transbay Transit Center Interim Financing

The Board authorized on May 3, 2016 and the Mayor approved on May 13, 2016 the establishment of a not-to-exceed \$260.0 million Lease Revenue Commercial Paper Certificates of Participation ("Short-Term Certificates") to meet cash flow needs during the construction of the Transbay Transit Center.

TABLE 3: CALCULATION OF DEBT LIMIT RATIO

Assessed Valuation (as of 8/1/19)	\$281,683,409,781
Less Exemptions	(610,103,581)
Net Assessed Value (as of 8/1/19)	\$281,073,306,200
Legal Debt Capacity (3% of Assessed Valuation)	\$8,432,199,186
Outstanding G.O. Bonds (as of 7/1/20)	\$2,152,476,740
G.O. Debt Ratio	0.77%
Unused Capacity	\$6,279,722,446

The Short-Term Certificates originally consisted of \$160.0 million of direct placement revolving certificates with Wells Fargo, expiring in January 2022, and \$100.0 million of direct placement revolving certificates with Bay Area Toll Authority, which expired December 31, 2018. Of the \$260.0 million authorized, \$103.0 million was drawn. On May 19, 2020, the outstanding balance on the Wells Fargo financing facility of \$76.0 million was paid off by bond proceeds from the City and County of San Francisco Community Facilities District No. 2014-1 (Transbay Transit Center) Special Tax Bonds, Series 2020B.

Overlapping Debt Obligations

Overlapping debt obligations are long-term obligations that are often sold in the public credit markets by public agencies whose boundaries overlap the boundaries of the City in whole or in part. In many cases overlapping debt obligations issued by a public agency are payable only from the revenues of the public agency, such as sales tax receipts, property taxes, and special taxes generated within the City's boundaries. Overlapping debt obligations of the City have been issued by public agencies such as the Successor Agency to the San Francisco Redevelopment Agency (OCII), Association of Bay Area Governments (ABAG), the Bayshore-Hester Assessment District, the Bay Area Rapid Transit District (BART), the San Francisco Community College District, and the San Francisco Unified School District.

DEBT LIMIT

The City's debt limit for outstanding G.O. bond principal is governed by Section 9.106 of the City's Charter and is subject to Article XIII of the State Constitution. Under the Charter, the City's

outstanding G.O. bond principal is limited to 3 percent of the assessed value of all taxable real and personal property located within the jurisdiction of the City and County of San Francisco.

As indicated in Table 3, the City has a current G.O. bond limit of \$8.4 billion, based upon the Controller's Certificate of Assessed Valuation released on August 1, 2019 (FY 2019-20 AV). As of July 1, 2020, the City will have \$2.15 billion of G.O. bonds outstanding, which results in a G.O. bond debt to assessed value ratio of 0.77% percent. Based on the FY 2019-20 AV, the City's remaining legal capacity for G.O. bond debt is \$6.2 billion. The FY 2020-21 Assessed Valuation will be released in August 2020 and will likely result in modest growth in the City's G.O. bond debt capacity.

The City has \$2.18 billion in voter authorized and unissued G.O. bonds. The amount of authorized but unissued debt is not included in the debt limit calculation since the limit applies only to outstanding bonds. Principal on previously issued bonds is repaid on a continuous basis allowing for additional debt capacity despite continued authorization for the issuance of new debt. Furthermore, debt capacity will increase or decrease as the City's total assessed property value changes.

CITIZENS' GENERAL OBLIGATION BOND OVERSIGHT COMMITTEE

In March 2002, San Francisco voters approved Proposition F creating the Citizens' General Obligation Bond Oversight Committee (the Committee). The purpose of the Committee is to inform the public about the expenditure of General Obligation bond proceeds. The Committee actively reviews and reports on the expenditure of taxpayers' money in accordance with the voter

TABLE 4: ENTERPRISE DEPARTMENT BOND PRINCIPAL OUTSTANDING AND DEBT SERVICE FOR FISCAL YEAR 2020-2021

Agency	Principal Amount ⁵ Outstanding As of 7/1/20	Expected New Issuance	Total	Fiscal Year 2020-2021 Principal and Interest Payments
PUC ¹	\$5,909,175,000	\$350,000,000	\$6,259,175,000	\$387,065,648
SFMTA	323,075,000	-	323,075,000	23,380,098
Port Commission ²	78,297,454	-	78,297,454	6,820,531
Airport Commission ^{3,4}	7,951,185,000		7,951,185,000	531,312,000
	\$14,261,732,454	\$350,000,000	\$14,611,732,454	\$948,578,277

1 Does not include outstanding or expected WIFIA and SRF loan issuances

2 Includes South Beach Harbor

3 Current outstanding as of June 15, 2020

4 Reflects proposed debt service budget as of June 15, 2020. FY2020/21 budget has not been approved

5 Reflects only Revenue Bond and does not reflect outstanding Commercial Paper

authorization. The Committee provides oversight for ensuring that (1) General Obligation bond proceeds are expended only in accordance with the ballot measure, and (2) no General Obligation bond funds are used for any administrative salaries or other general governmental operating expenses, unless specifically authorized in the ballot measure for such General Obligation bonds.

Proposition F provides that all ballot measures seeking voter authorization for General Obligation bonds subsequent to the 2002 adoption of Proposition F must provide that 0.1 percent of the gross proceeds from the proposed bonds be deposited in a fund established by the Controller's Office and appropriated by the Board at the direction of the Committee to cover the Committee's costs. The Committee, which was initially convened on January 9, 2003, continuously reviews existing G.O. bond programs. The Committee issue reports on the results of its activities to the Board of Supervisors at least once a year.

Since the Committee was convened in 2003, the voters have approved approximately \$5.14 billion in G.O. Bonds to fund various bond programs such as Clean and Safe Neighborhood Parks Bonds, Earthquake Safety and Emergency Response Bonds, Road Repaving & Street Safety Bonds, San Francisco General Hospital Bonds, Transportation

and Road Improvement Bonds, Affordable Housing Bonds, Public Health and Safety Bonds, and Seawall Bonds.

ENTERPRISE DEPARTMENT PRINCIPAL OUTSTANDING AND DEBT SERVICE FOR FISCAL YEAR 2020-2021

Certain Public Service Enterprise departments of the City and County of San Francisco have outstanding revenue bond indebtedness that does not require discretionary City funding for their support. The departments include the Airport Commission, Municipal Transportation Agency (MTA), Port Commission and the Public Utilities Commission (PUC). These departments have issued revenue bonds to leverage operating revenues to finance capital projects and acquisitions, many of which provide a direct revenue benefit or cost savings to the public. Table 4 shows the total estimated FY 2020-21 principal outstanding and debt service payments due for these enterprise departments. As of July 1, 2020, the Public Service Enterprise Departments are expected to have approximately \$14.2 billion principal outstanding, with \$350 million expected to be issued by the end of fiscal year 2020-21. The fiscal year 2020-21 budget provides for an annual debt service payment of \$948 million for Public Service Enterprise departments bonds.

CAPITAL PROJECTS

SECTION 7

07



CAPITAL PROJECTS

THE CAPITAL PLANNING PROCESS

Beginning in Fiscal Year (FY) 2005-06, San Francisco centralized its capital planning process by enacting legislation that required the creation of a multi-year capital plan. As a result, while departments receive funds annually for capital projects, the City strategizes, prioritizes, and plans for capital expenditures on a ten-year timeframe.

This process is guided by the Ten-Year Capital Plan (the Plan). Every other year, the City Administrator submits the proposed Plan to the Mayor and Board of Supervisors (Board), as required under Section 3.20 of the Administrative Code. The Plan provides an assessment of the City’s capital infrastructure needs and a financing plan for addressing those needs. The Plan is a coordinated citywide approach to long-term infrastructure planning covering the City’s General Fund departments, as well as enterprise departments and external agencies. Under the authority of the City Administrator, the Office of Resilience and Capital Planning prepares the Plan and presents it to the Capital Planning Committee (CPC) for review. The Plan is then submitted to the Board by March 1 for approval no later than May 1 every odd-numbered year.

Following the Plan’s adoption, the CPC proposes a rolling two-year capital budget for consideration by the Board during the regular budget process. The most recent Plan was approved on April 30, 2019.

The capital budget for the current year was updated on the following timeline:

- **JANUARY 11:** Budget requests due from departments
- **APRIL 30:** Complete review of General Fund departments budget requests
- **JUNE 29:** Capital Planning Committee approval of General Fund department budget requests
- **JULY 31:** Citywide proposed budget, including capital budget, submitted to the Board of Supervisors

About the Ten-Year Capital Plan

The City’s current Ten-Year Capital Plan recommends total investments over \$39 billion between Fiscal Years 2019-20 and 2028-29. The proposed projects address capital needs related to seven service areas: Economic and Neighborhood Development; General Government; Health and Human Services; Infrastructure and Streets; Public Safety; Recreation, Culture, and Education; and Transportation. Table 1 shows how the Plan recommends investment across these service areas.

The most recently approved Plan more than doubles the first Ten-Year Plan’s original level of total investment and nearly doubles the original General Fund department investment to \$5 billion. The annual Pay-As-You-Go program (projects funded with cash and requiring no financing) has increased from \$1 billion to \$2.2 billion over the ten-year horizon. In addition, San Francisco has established a Capital Planning Fund to support predevelopment efforts to prepare a pipeline of shovel-ready projects and help deliver debt-financed projects on-time and on-budget.

TABLE 1: FISCAL YEAR 2020-29 CAPITAL PLAN INVESTMENTS BY SERVICE AREA

Capital Plan Funding Amounts (Funding in Millions)	FY 2020-24	FY 2025-29	Plan Total
Economic and Neighborhood Development	4,229	2,923	7,152
General Government	162	162	324
Health and Human Services	493	123	616
Infrastructure and Streets	6,344	3,306	9,650
Public Safety	818	493	1,632
Recreation, Culture, and Education	1,610	493	2,103
Transportation	13,703	3,962	17,665
Total	27,359	11,784	39,143

Funding principles from the Plan that help establish capital priorities for the City are to:

- Address legal or regulatory mandates;
- Protect life safety and enhance resilience to minimize physical danger to those who work in and use City infrastructure and facilities;
- Ensure asset preservation and sustainability, i.e., timely maintenance and renewal of existing infrastructure;
- Serve programmatic or planned needs, i.e. formal objectives of an adopted plan or action by the City’s elected officials; and
- Promote economic development with projects that are expected to increase revenue, improve government effectiveness, or reduce operating costs.
- Fully funding the City’s on-going curb ramps program, and continuing to prioritize barrier removal projects to improve accessibility for all;
- Prioritizing regulatory requirements, life safety concerns, and the maintenance of current assets in order to reduce the City’s backlog of deferred capital projects;
- Keeping property tax rates at or below 2006 levels; and
- Funding critical enhancements to cover unexpected capital needs and emergencies as well as projects that are not good candidates for debt financing.

Capital-Related Policies

The City’s Ten-Year Capital Plan is financially constrained, meaning that it lists funded as well as deferred projects that are selected based on fiscally responsible and transparent policies. The FY 2020-2029 Capital Plan generally retains most policies and practices set in prior year plans, including restrictions around debt issuance, in order to meet key objectives such as:

- Growing the Pay-As-You-Go program by seven percent per year;
- Fully funding Street Resurfacing to reach a Pavement Condition Index (PCI) to a state of good repair with a score of 75 by FY 2024-25;

Operating Impacts of Capital Projects

The vast majority of projects in the City’s Capital Plan and Budget address the needs of existing assets and are not expected to substantially impact operating costs. For those projects where a substantial operational impact is expected, San Francisco Administrative Code Section 3.20 states, “The capital expenditure plan shall include a summary of operating costs and impacts on City operations that are projected to result from capital investments recommended in the plan.” This operations review includes expected changes in the cost and quality of city service delivery.

Such operational planning is a foundational component of the pre-development planning for the City’s large-scale capital projects, and is included in the Plan whenever possible. In practice, because projects are often described in the Plan so far in

advance of their construction, and even before pre-planning is complete, operating impacts are typically not available in detail at the time of Plan publication. More often, operating impacts are presented to the Capital Planning Committee as project plans come into focus.

Departments present future one-time and on-going costs of their projects to the Capital Planning Committee as part of the funding approval process. The Capital Planning Committee considers recurring salary and benefits costs, other operating costs such as maintenance, and any anticipated recurring revenues to understand the net operating impacts of major projects. Considerations for the costs of stand-alone facilities include on-going costs like staffing and utilities, as well as one-time costs like furniture, fixtures, and equipment. The near-term impacts of major projects are reflected in the projected sources and uses of the City's Five-Year Financial Plan, issued every other year. In addition, renewal needs and condition assessments for all facilities and infrastructure are modeled before a project is funded. These models are updated annually as a part of the capital planning process.

Eligible Capital Project Types

Capital projects funded through the annual budget are considered part of the Plan's Pay-As-You-Go (Pay-Go) Program. Debt-financed projects are typically funded through supplemental appropriations and considered outside of the annual budgeting process. Projects funded through the Pay-As-You-Go Program fall into one of five general funding categories defined below:

ADA Facility Transition Plan and ADA Right-of-Way: ADA Facility investments are barrier removal projects on public buildings. ADA Right-of-Way projects correspond to on-demand curb ramp work. These dedicated ADA projects represent a small fraction of the accessibility improvements the Plan funds, as capital projects frequently include accessibility upgrades that are not counted as separate line items.

Routine Maintenance: Projects that provide for the day-to-day maintenance of existing buildings and infrastructure, including labor costs. Unlike renewals and enhancements, these annual expenditures are often a mix of capital and operating expenses, and they can be used for minor renewals according to department needs.

Street Resurfacing: This funding is used to achieve a citywide average Pavement Condition Index (PCI) score of 75.

Critical Enhancement: An investment that increases an asset's value or useful life and changes its use. Critical enhancement projects include emergency repairs and improvements that address growth or other priority capital needs that are not good candidates for debt financing due to size or timing.

Facility and Right-of-Way Infrastructure Renewals: An investment that preserves or extends the useful life of existing facilities or infrastructure.

The categories of spending captured in the Capital Budget mirror those of San Francisco's Ten-Year Capital Plan and enable the City to chart trends, measure capital spending in terms of best practices, and report against the City's targets for state of good repair spending.

Historical Capital Accomplishments

The City's first Ten-Year Capital Plan was adopted on June 20, 2006, and recommended \$16 billion in total investments and \$3 billion in General Fund investments through Fiscal Year (FY) 2014-15. Since its adoption, nearly all of the high-priority projects identified in the first Plan have been accomplished while planned General Fund investments have surpassed \$5 billion.

General Obligation (G.O.) Bonds and Certificates of Participation

Prior to 2008, San Francisco voters had not authorized any G.O. bonds since 2000, which contributed to the City's infrastructure maintenance backlog. Since 2008, voters have approved nearly \$4 billion in G.O. bonds for hospitals, clinics, parks, police stations, firefighting facilities, public safety operations, transportation, streets, shelter, and affordable housing. Recent levels of investment are higher than at any other time in the City's history. New bonds are only issued as old ones are retired and/or the City's base of net assessed value grows. This policy has ensured that property tax rates for San Francisco residents and businesses have not increased since 2006.

Certificates of Participation (COPs), which are repaid from the General Fund, are another financing method used to address infrastructure projects. COPs are reserved for projects with a revenue source, such as the Moscone Convention Center, or

for critical improvements such as those at the War Memorial Veterans Building and the Animal Care and Control Facility. COP issuances are limited to an amount that results in debt service that is no more than 3.25 percent of the discretionary General Fund budget.

Pay-As-You-Go Capital Investments

The annual Pay-As-You-Go investment in the first year of the Ten-Year Capital Plan published in 2006 was \$40 million. This annual investment will be \$71.1 million in FY 2020-21 and \$71.1 million in FY 2021-22. These funds go toward maintaining basic infrastructure and investing in city assets including facility renovations, street repaving, right-of-way renewals, ADA improvements, critical enhancements, and regular maintenance. Over the past five years, the City has invested more than \$650 million in the Pay-As-You-Go program. Though the Plan-recommended funding level has not always been possible, since FY 2014-15 the Capital Budget has met or exceeded the Plan-recommended level; however, in FY 2020-21 and FY 2021-22 budget constraints prohibit the full funding of the Pay-As-You-Go Program.

Integration of Impact Fees

The adoption in the early 2000s of several planning initiatives on the east side of San Francisco to transform former industrial areas into new neighborhoods included the collection of impact fees to fund new infrastructure needs. Projects funded by these impact fees include pedestrian and streetscape enhancements, transportation improvements, new parks, library assets, and childcare facilities. The impact fees are managed by the Interagency Planning Implementation Committee (IPIC) in collaboration with the Citizens' Advisory Committee for each plan area. Annual revenues received from these sources have increased from \$9.3 million in FY 2010-11 to a projected \$37.1 million in FY 2020-21 and \$36.0 million in FY 2021-22.

Streets Program

In addition to providing a safer and smoother ride for users, streets with a higher PCI score last longer and are less expensive to maintain, which results in operating savings in future years. A block with a PCI score of 85-100 is in excellent condition and does not require any treatment. A block with a PCI of 70-84 costs \$31,000 to repair, whereas a block with

a PCI score of 50-69 costs \$129,000 to repair. A block with a PCI of 49 or less can cost up to \$520,000 to repair. As of 2011, the City's streets were at an average PCI score of 63 and declining quickly. Since then, the City has made streets funding a top priority and, with the help of voters, passed the Road Repaving and Streets Safety Bond, which provided funding to increase the City's overall PCI score to 67. Now at 74, San Francisco is continuing to improve its citywide average PCI score with large SB1 investments from the Pay-As-You-Go program, complemented by General Fund. This will save the City millions on future street repaving costs, save Muni on vehicle repair costs, and reduce citizens' annual car maintenance costs.

Recent Major Projects

Since 2008, the City has completed or broken ground on a number of major projects, including:

- Completion of the Zuckerberg San Francisco General Hospital and Trauma Center;
- Completion of the Branch Library Improvement Program that built eight new and renovated another 16 branch libraries while adding a new support services facility;
- Seismic retrofit of the War Memorial Veterans Building;
- Opening the Mix at SFPL, a digital media lab for teens at the Main Library, and the Bridge at Main, a center that prioritizes community literacy and learning;
- Completion of major park renovations including Mission Dolores, Joe DiMaggio, and West Sunset;
- Renovation of the Bayview Opera House for greater accessibility and community use;
- Construction of the Transbay Transit Center;
- Construction of the Central Subway;
- Renovation of Terminal 3 East at San Francisco International Airport;
- Completion of a new Cruise Ship Terminal at Pier 27;
- Modernization of the City's 100+ year-old sewer system;
- Renovation of the Southeast Water Pollution Control Plant;
- Improvements to the City's Emergency Firefighting Water System;
- Completion of the Public Safety Building, housing the Police Department's command center and

Southern Station, as well as a new Mission Bay Fire Station;

- Replacement of seismically vulnerable Fire Stations 5 and 16;
- Construction of a new Medical Examiner’s Office and city morgue;
- Resurfacing of thousands of blocks across the City—1,300 in the last two years;
- Designed, constructed, or upgraded thousands of curb ramps to comply with ADA standards; and
- Opened the City’s first Navigation Centers for people experiencing street homelessness.

Proposed Capital Budget for Fiscal Years 2020-21 and 2021-22

The proposed FY 2020-21 and FY 2021-22 budget funds capital investment at \$280.6 million for General Fund departments over the two-year period.

The proposed budget includes funding the Pay-As-You-Go Capital Budget in FY 2020-21 at \$71.1 million, and the proposed Pay-As-You-Go capital investment level for FY 2021-22 is \$71.1 million. Additional revenues for capital investments come from non-General Fund sources, such as Impact Fees, state and federal grants, and locally generated revenues and fees. These revenue sources total \$84.5 million in FY 2020-21 and \$53.9 million in FY 2021-22.

The continued investment in capital even in difficult years demonstrates the City’s dedication to making

responsible choices and taking care of its infrastructure, roads, parks, and life safety facilities. In so doing, the proposed budget makes smart investments that improve infrastructure, enhance service delivery, reduce long-term costs and liabilities, and better insulate the City from the effects of future economic downturns.

Highlights from the FY 2020-21 and FY 2021-22 proposed Pay-As-You-Go Capital Budget include funding for:

- Investment in bringing fiber to affordable housing to address the digital divide;
- Completion of the rehabilitation of Islais Creek Bridge, as well as other major street structures;
- Major public safety projects such as the Justice Facilities Improvement Program;
- Bike and pedestrian safety initiatives such as Vision Zero and the Sidewalk Improvements and Repair and Accelerated Sidewalk Abatement programs;
- On-going curb ramp improvements and barrier removals for improved accessibility citywide;
- Funding for essential parks infrastructure such as fields, courts, forestry, fencing, and erosion control.
- Capital improvements targeted in areas of high-growth new development to address bicyclist and pedestrian safety, streetscape improvements, and parks; and
- Predevelopment planning funds to advance future public health and safety projects.

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2020-2021 Budget	2021-2022 Budget
Academy Of Sciences	10016949	Sci - Facility Maintenance	Campus Wide	GF Annual Authority Ctrl	303,398	318,568
Academy Of Sciences Total					303,398	318,568
Airport Commission	10003760	AC Airfield Unallocated-Ordina	Airfield Improvements-Unalloc	SFIA-Capital Projects Fund	24,702,965	21,500,000
	10004055	AC Air Support Unallocated-Ord	Airport Support-Unalloc	SFIA-Capital Projects Fund	15,000,000	13,000,000
	10004134	AC Groundside Unallocated-Ordin	Roadway Improvements-Unalloc	SFIA-Capital Projects Fund	986,373	3,586,100
	10004334	AC Terminals Unallocated-Ordin	Terminal Renovations-Unalloc	SFIA-Capital Projects Fund	(247,239)	3,500,000
	10004436	AC Utilities Unallocated-Ordin	Utility Improvements-Unalloc	SFIA-Capital Projects Fund	15,000,000	13,500,000
	10016644	Facility Maintenance	Facility Maintenance	SFIA-Operating Fund	13,000,000	17,500,000
	10030890	AC Terminal 1 Program	Terminal 1 Program-unallocated	SFIA-Capital Projects Fund	(455,726)	0
	10030891	AC Terminal 3 Program	Terminal 3 Program-unallocated	SFIA-Capital Projects Fund	20,000,000	0
Airport Commission Total					87,986,373	72,586,100
Arts Commission	10005832	AR Civic Collection Capital	CCCA - CIP RESTO	GF Continuing Authority Ctrl	0	125,000
	10005837	AR DIF-Market & Octavia	Patricia's Green Rotating Art	SR Market & Octavia Cl	50,000	50,000
	10016793	AR Civic Collection Maint	Civic Collection - Maintenance	GF Continuing Authority Ctrl	111,227	116,788
	10016794	AR Cultural Centers Maint	Cultural Centers - Maintenance	GF Continuing Authority Ctrl	148,750	156,188
Arts Commission Total					309,977	447,976
Asian Art Museum	10003463	AA Emergency Leak Repair	Emergency Leak Repair	GF Annual Authority Ctrl	28,426	0
	10016504	Aam - Facility Maintenance	Facility Maintenance	GF Annual Authority Ctrl	271,513	306,495
	10034665	AAM assess R&R fire sprinkler	AAM assess R&R fire sprinkler	GF Annual Authority Ctrl	0	175,000
Asian Art Museum Total					299,939	481,495
Fine Arts Museum	10009030	Dey - Tower Exterior Repairs	deY - Tower Exterior Repairs	GF Continuing Authority Ctrl	200,000	250,000
	10016869	Fam Facility Maintenance	Fam - Facilities Maintenance	GF Annual Authority Ctrl	222,456	233,579
	10033352	de young VESDA System	Replace component of VESDA	GF Continuing Authority Ctrl	0	20,000
	10034782	de Young Tower Fans/Controls	de Young Tower Fans/Controls	GF Annual Authority Ctrl	0	66,000
Fine Arts Museum Total					422,456	569,579
Fire Department	10016875	FD Various Facility Maintenanc	Various Facility Maintenance P	GF Continuing Authority Ctrl	897,864	942,747
Fire Department Total					897,864	942,747
GSA Public Works	10002250	WU 2128d- Ucc Settlement	2128D- Bsm Non-Labor	SR Other Special Revenue	196,000	0
	10008998	WA Eser1 Master Project	Eser1 Master Project	CPXCF 10 EQ SFTY&EMY RE S2014C	(2,338,024)	0
	10012730	PW Transit Center Stscp Budget	Reserve- Project	CPXCF CFD Spcl Tax Bd S19A-TTC	(9,000,000)	0
	10031502	PW Islais Crk Brg Rehab	Reserve- Project	GF Continuing Authority Ctrl	0	2,120,000
	10031890	PW TCFSD Bldg Const	Reserve- Project	CPXCF 10 EQ SFTY&EMY RE S2014C	2,338,024	0
	10032288	PW Prop B Stscp Master Account	Reserve- Project	CPSIF 2011 RD REPV&ST SFY-12C	41,494	0
				CPSIF 2011 RD REPV&ST SFY-13C	597,726	0
				CPSIF 2011 RD REPV&ST SFY-16E	941,925	0
	10034763	PW Curb Ramps Budget	Reserve- Project	GF Continuing Authority Ctrl	3,000,948	1,450,312
	10034764	PW Street Resurfacing Budget	Reserve- Project	GF Continuing Authority Ctrl	5,928,024	4,978,594
				SR RMRA City Capital Funding	15,681,714	16,164,228
				SR RMRA County Capital Funding	8,368,286	8,625,772
				SR Road	3,068,951	2,867,138
				SR Special Gas Tax St Impvt	5,751,049	5,372,862
	10034786	PW Plazas Budget	Reserve- Project	GF Continuing Authority Ctrl	116,894	123,323
	10034787	PW Pothole Repairs Budget	Reserve- Project	GF Continuing Authority Ctrl	2,112,852	900,000
	10034788	PW Facilities Maint Budget	Reserve- Project	GF Continuing Authority Ctrl	467,110	490,466
	10034790	PW Urgent Repairs Budget	Reserve- Project	GF Continuing Authority Ctrl	401,250	428,813
	10034791	PW SIRP Sidewalk Budget	Reserve- Project	GF Continuing Authority Ctrl	803,068	847,236
				SR Other Special Revenue	2,268,360	2,268,360
	10034792	PW ASAP Sidewalk Budget	Reserve- Project	GF Continuing Authority Ctrl	273,390	288,427
				SR Other Special Revenue	323,483	323,483
	10034845	PW MO Living Alleys Budget	Reserve- Project	SR Market & Octavia Cl	2,000,000	500,000
	10034846	PW MO Sidewalk Greening Budget	Reserve- Project	SR Market & Octavia Cl	100,000	100,000
	10034851	PW Operations Yard Budget	Reserve- Project	GF Continuing Authority Ctrl	150,000	0
	10034852	PW Median Maintenance Budget	Reserve- Project	GF Continuing Authority Ctrl	139,619	147,298
	10034853	PW Landslide/ Rockfall Budget	Reserve- Project	GF Continuing Authority Ctrl	147,747	155,873
	10034854	PW Street Structures Budget	Reserve- Project	GF Continuing Authority Ctrl	1,025,613	742,847
	10034892	PW AB D03 Fern Alley West Impr	Reserve- Project	GF Continuing Authority Ctrl	200,000	0
	10036363	PW CS Ped Byc and Stcp Budget	Reserve- Project	SR Eastern Neighborhood Cl	200,000	0
	10036482	PW Tree Planting and Establish	Reserve- Project	GF Continuing Authority Ctrl	572,500	500,000
	10036492	PW Stscp Median Est and Maint	Reserve- Project	GF Continuing Authority Ctrl	100,000	0
	10036513	PW CS Design & Planning Budget	Reserve- Project	SR Eastern Neighborhood Cl	100,000	0
	10036514	PW MO BMS 10th Octavia Budget	Reserve- Project	SR Market & Octavia Cl	0	500,000
	10036515	PW MO HUB Public Realm Budget	Reserve- Project	SR Market & Octavia Cl	0	9,018,680
GSA Public Works Total					46,078,003	58,913,712
Gen Svcs Agency- City Admin	10001289	ADRE Capital Improvements	1650M Entry Door Replacement	GF Continuing Authority Ctrl	75,000	0
			City Hall Cooling Tower Replac	GF Continuing Authority Ctrl	0	475,000
			City Hall Dome Leaks Repair	GF Continuing Authority Ctrl	0	250,000
			City Hall HVAC BMS Replacement	GF Continuing Authority Ctrl	84,540	0
			City Hall HVAC Duct Cleaning	GF Continuing Authority Ctrl	0	800,000
			City Hall HVAC Parts Replcmt	GF Continuing Authority Ctrl	1,447,013	0
			City Hall Steam Loop Maintenanc	GF Continuing Authority Ctrl	0	300,000
			HOJ Elevator Brain Replacement	GF Continuing Authority Ctrl	260,000	2,340,000
	10001290	ADNB CCG IPIC Partnership	Eastern Neighborhoods Grant	SR Eastern Neighborhood Cl	200,000	200,000
	10001291	ADRE Facilities Maintenance	25VN Building Waterproofing	GF Continuing Authority Ctrl	200,000	0
			HOJ Facilities Maintenance	GF Annual Authority Ctrl	260,000	273,000

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2020-2021 Budget	2021-2022 Budget
Gen Svcs Agency-City Admin	10005814	Moscone Conv Fac Capital Proje	Moscone Conv Fac Capital Proje	SR Conv Fac Fd-Continuing	1,000,000	1,000,000
	10016766	ADAD Facilities Maintenance	GSA Facilities Maintenance	GF Annual Authority Ctrl	367,830	386,222
	10030899	ADRE 49SVN Project	LIIF Funds	GF Continuing Authority Ctrl	1,949,401	0
	10035310	ADRE HOJ Relo - CPC	Planning	CP SF Capital Planning	1,050,000	0
	10035488	ADCP Union Sqr Prk, Rec, &OS	Fee Revenue	SR Union Sq Prk, Rec, OS fee	600,000	0
Gen Svcs Agency-City Admin Total					7,493,784	6,024,222
Juvenile Probation	10016881	Juv - Facilities Maintenance	Juv - Facilities Maintenance	GF Annual Authority Ctrl	365,846	384,139
			YGC High Pressure Boiler	GF Continuing Authority Ctrl	171,000	0
Juvenile Probation Total					536,846	384,139
Mayor	10023246	Public Housing Rebuild Fund	Public Housing Rebuild Fund	GF Continuing Authority Ctrl	1,195,152	1,195,152
Mayor Total					1,195,152	1,195,152
Municipal Transprtn Agency	10001719	MT Administration	Adm General Administration-UND	Transit	1,500,000	1,500,000
	10009630	MTA Rev Bond S2012B - Parking	Interest - S2012B Parking	Sustainable Streets	89,740	0
	10010131	MS IPIC-Eastern Neighborhood	Ipic-Eastern Neighborhood	Sustainable Streets	985,000	0
	10010137	MS IPIC-Market Octavia	Ipic-Market Octavia	Sustainable Streets	395,000	3,650,000
	10010140	MS TSF-COMLETE ST (BIKE&PED)	Tsf-Complete Streets (Bike& Pe	Sustainable Streets	3,073,967	1,634,880
	10011820	Mta-Wide Facilities Maint Proj	Mta-Wide Facilities Maint Proj	Transit	30,490,654	0
	10011920	MTA Rev Bond S2017 - Transit	Interest - S2017 Bond Transit	Transit	4,507,581	0
	10011921	MTA Rev Bond S2014 - Transit	Interest - S2014 Bond Transit	Sustainable Streets	2,117,497	0
	10011999	Tsf-Transit Cap Maint & Progra	Tsf-Transit Capital Maint(Repl	Transit	54,553,308	22,780,200
	10012000	MT Tsf-Transit Svc&Reliability	MT Tsf-Svc&Reliability FY20-21	Transit	2,049,311	1,089,920
	10012001	MT Tsf-Transit Svc Exp&Realitb	MT Tsf-Svc Exp&Realitb FY20-21	Transit	32,788,992	17,438,720
	10015554	Ocean Beach Project	Ocean Beach Project	Sustainable Streets	250,000	0
	10034129	MT SFMTA Pop Growth Alloc	FY20 Prop B Alloc for Transit	Transit	14,720,000	13,150,000
	10034131	MS SFMTA POP GROWTH ALLOC SSD	FY20 Prop B Alloc for SSD	Sustainable Streets	16,597,464	14,400,000
	10035880	MS IPIC SOMA	MS IPIC SOMA	Sustainable Streets	6,830,000	2,390,000
	10035881	MT IPIC SOMA	MT IPIC SOMA	Transit	100,000	1,819,000
	10035882	MT IPIC HUB	MT IPIC HUB	Transit	677,620	4,031,720
10036268	MS Parking Meter Replacement	Parking Meter Replacement	Sustainable Streets	22,000,000	0	
Municipal Transprtn Agency Total					193,726,124	83,884,440
Police	10009500	Hazmat Abatement	Hazmat Abatement	GF Continuing Authority Ctrl	28,078	35,000
	10020722	Var Loc-Misc Fac Maint Proj	Various Locations Fac Maint Pr	GF Continuing Authority Ctrl	146,137	153,444
	10030970	BBR SFPD Maint and Rpr	Lk Merced Acous Baffing Repair Range Truss Replacement	GF Continuing Authority Ctrl	100,000	0
Police Total					424,215	188,444
Port	10011124	PO Seawall & Marginal Wharf Re	Seawall&Marginal Wharf Rep Prj	Port Operating	1,763,929	605,222
			Port-Capital	3,000,000	0	
	10011395	PO SF Port Marina Repairs & Up	Marina Repairs & Upgrades	Port-South Beach Harbor	1,327,652	1,268,433
	10032988	PO Capital Proj Implement Team	Capital Proj Implement Team	Port Operating	140,097	1,494,465
	10033001	PO P26 Deluge System Mod	P 26 Deluge System modificat'n	Port Operating	383,167	0
	10033011	PO RH 2 HVAC Sys. Improvement	RH 2 HVAC System Improvement	Port Operating	138,836	0
	10034100	PO Pier 1 Generator Project	Pier 1 Generator Project	Port Operating	1,000,000	0
	10036004	PO Facility Maint Repair P 50	Facility Maintenance/Repair P50	Port Operating	493,000	0
	10036005	PO Pier 24-26 Water Pipe Leak	Pier 24-26 Water Pipe Leak	Port Operating	100,000	0
	10036010	PO P29.5 ParkingExhaust System	P29	Port Operating	454,000	0
	10036012	PO Southern Waterfront Beautif	Southern Waterfront Beautifica	Port Operating	2,000,000	2,000,000
	10036013	PO P80 Berth C Fendering Upgra	P80 Berth C Fendering Upgrade	Port Operating	0	375,000
	10036014	PO P70 Upland Soil Cap	P70 Upland Soil Cap	Port Operating	2,000,000	0
10036015	PO P70 Sediment Cap	P70 Sediment Cap	Port Operating	2,500,000	0	
Port Total					15,300,681	5,743,120
Public Health	10009223	HG Ucsf Research Facility	Ucsf Research Facility	SFGH-Operating Fund	100,000	0
	10016877	HG Misc Fac Maint Proj	Misc Fac Maint Proj	SFGH-Operating Fund	1,625,540	1,706,820
	10016878	HL Dph - Facilities Maintenanc	Dph - Facilities Maintenance (LHH-Operating Fund	1,404,420	1,474,640
	10032737	HG Emergency Power	Reserve- Project	SFGH-Operating Fund	0	250,000
	10033176	HA DPH Facilities Maintenance	101 Grove FM	GF Annual Authority Ctrl	78,797	82,737
			CBHS Facility	GF Annual Authority Ctrl	163,491	171,666
			PC Clinic FM	GF Annual Authority Ctrl	443,571	465,750
	10034617	HG Childcare Center	ZSFG Childcare Center	SFGH-Operating Fund	0	1,000,000
	10034953	DPH GO Bond Planning	DPH GO Bond Planning	CP SF Capital Planning	1,000,000	0
	10036526	DPH GO Bond Planning	DPH GO Bond Planning	CP SF Capital Planning	6,000,000	0
Public Health Total					10,815,819	5,151,613
Public Library	10009363	LB Capital Improvement Project	LB Capital Improvement Project	SR Library Fund - Continuing	800,000	500,000
	10032980	LB-SFPL Roofing Replacem Proj	SFPL Roofing Replacem - Main	SR Library Fund - Continuing	1,000,000	1,500,000
	10034331	LB-SFPL Oceanview Capital Prj	SFPL Oceanview Branch Capital	SR Library Fund - Continuing	2,500,000	0
	10034333	LB-SFPL Chinatown Renovation	SFPL Chinatown Branch Renovati	SR Library Fund - Continuing	2,500,000	0
	10035840	RIC Br Senior Playground Prjt	RIC Senior Playground	SR Library Fund - Continuing	50,000	0
Public Library Total					6,850,000	2,000,000
Public Utilities Commissn	10014244	Sf Electrical Reliability/Tran	Sf Electrical Reliability/Tran	Hetchy Capital Projects Fund	3,100,000	0
	10014854	Natural Resources Planning	Natural Resources Planning	SFWD-Operating Fund	1,050,000	996,490
	10015023	Landscape Conservation Program	Landscape Conservation Program	SFWD-Operating Fund	1,000,000	0
	10015046	Long Term Monitoring & Permit	Long Term Monitoring & Permit	SFWD-Operating Fund	9,219,000	7,758,969
	10016956	Hetchy Water - Facilities Main	Facilities Maint	Hetchy Operating Fund	5,960,000	6,334,000
	10016972	Awss Maintenance - Cdd	Awss Maintenance - Cdd	SFWD-Operating Fund	1,500,000	1,500,000
	10016976	Watershed Structure Projection	Watershed Structure Projection	SFWD-Operating Fund	3,486,000	3,486,000
	10025172	Weccc/Nerc Compliance	Weccc/Nerc Compliance	Hetchy Operating Fund	3,069,402	2,459,557

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2020-2021 Budget	2021-2022 Budget
Public Utilities Commissn	10025206	Water Resources Planning And D	Water Resources Planning/Budge	SFWD-Operating Fund	500,000	500,000
	10025207	Treasure Island - Maintenance	Treasure Island - Maintenance	Hetchy Operating Fund	3,825,000	4,016,000
				SFWD-Operating Fund	1,350,000	1,390,500
				CWP-Operating Fund	1,432,000	1,475,000
	10025208	525 Golden Gate - O & M	525 Golden Gate - O & M	CWP-Operating Fund	2,124,165	1,293,000
				Hetchy Operating Fund	1,277,275	779,000
				SFWD-Operating Fund	5,628,083	2,868,544
	10025209	525 Golden Gate - Lease Paymen	525 Golden Gate - Lease Paymen	CWP-Operating Fund	2,423,943	2,424,344
				Hetchy Operating Fund	1,248,010	1,248,217
				SFWD-Operating Fund	9,167,143	9,832,719
	10025211	Retrofit Grant Program	Retrofit Grant Program	SFWD-Operating Fund	700,000	481,862
	10025762	Low Impact Development	Low Impact Development	CWP-Operating Fund	681,000	681,000
	10025785	Youth Employment & Environment	Youth Employment & Environ Bud	CWP-Operating Fund	697,000	697,000
				Hetchy Operating Fund	150,000	150,000
			SFWD-Operating Fund	1,290,000	1,290,000	
10036187	CleanPowerSF Capital Budget	CleanPowerSF Capital Budget	CleanPowerSF Capital Fund	1,898,497	2,432,829	
Public Utilities Commissn Total					62,776,518	54,095,031
Recreation & Park Commsn	10013005	RP Downtown Park Fund	Downtown Park Fund	SR Downtown Park	328,094	0
	10013093	RP Open Space Acquisition	Os Acquisition Interest	SR Open Space-Continuing	240,000	0
			Os Acquisition-Budget	SR Open Space-Continuing	3,476,000	3,611,500
	10013099	RP ADA Compliance	Ada Compliance-Budget	GF Continuing Authority Ctrl	600,000	600,000
	10013127	RP Buchanan Street Mall	Buchanan St-budget	SR Market & Octavia Cl	0	3,039,298
	10013145	RP Open Space Contingency WORK	OS Contingency - Commission	SR Open Space-Continuing	(1,600,000)	0
	10013170	RP Gene Friend Rec Center	Budget	SR Eastern Neighborhood Cl	25,000,000	0
	10013173	RP Concession Maintenance	Concession Maintenance	GF Continuing Authority Ctrl	242,000	269,000
	10013183	RP COF Community Opprtny Fnd	Community Opportunity Fund	CPRPF 08 CLN&SF NEIG PK S2008B	2,790	0
				CPRPF 08 CLN&SF NEIG PK S2010B	9,149	0
				CPRPF 08 CLN&SF NEIG PK S2010D	1,188	0
				CPRPF 08 CLN&SF NEIG PK S2012B	36,569	0
	10013254	RP Marina DBW Loan Reserve	Marina Dbw Loan Reserve	SR R&P-Marina Yacht Harbor	121,000	93,000
	10013259	RP MYH E Harbor Sediment Rmd	East Harbor Sediment Remediat	SR R&P-Marina Yacht Harbor	1,817,590	1,817,590
	10013267	RP Juri Commons	Juri Commons - Budget	SR Eastern Neighborhood Cl	175,000	0
	10013270	RP Portsmouth Square Improveme	Transit Center -Portsmouth Squ	CPXCF CFD Spol Tax Bd S19A-TTC	9,000,000	0
	10013274	RP Erosion Cntrl/Rtaining Wall	Erosion Control & Retaining Wa	GF Continuing Authority Ctrl	200,000	525,000
	10013280	RP Forestry	Forestry	GF Continuing Authority Ctrl	1,000,000	700,000
	10013283	RP Field Rehabilitation	Field Rehabilitation-Budget	GF Continuing Authority Ctrl	325,000	550,000
	10013288	RP Open Space Commnty Gardens	Os Community Gardens-Budget	SR Open Space-Continuing	275,000	275,000
	10013292	RP Gateways/Borders/Bollards	Gateways/Borders/Bollars/Fenci	GF Continuing Authority Ctrl	163,000	223,000
	10013296	RP General Facility Renewal	General Facility Renewal Budge	GF Continuing Authority Ctrl	800,000	800,000
	10013347	RP Golf Capital	Golf Program	SR Golf Fund -Continuing	374,486	374,486
	10013359	RP Irrigation Systems	Irrigation Systems	GF Continuing Authority Ctrl	900,000	500,000
	10013373	RP Camp Mather Capital Renewal	Camp Mather Facility Renewal B	GF Continuing Authority Ctrl	445,000	496,000
	10013433	RP 2012 NP Contingency Master	Np Contingency	CPRPF 12 CLN&SF NEIG PK S2013A	68,245	0
	10013442	RP 2012 Citywide Prks/Programs	Citywide Parks & Programs	CPRPF 12 CLN&SF NEIG PK S2016B	277,991	0
	10013588	RP Paving	Paving	GF Continuing Authority Ctrl	300,000	500,000
	10013593	RP Playing Fields Replacement	Playing Fields Replacement	GF Continuing Authority Ctrl	1,095,000	2,232,000
	10013615	RP Parking Revenue Cntrl Equip	Parking-Rev Cntrl Equip-Hold	GF Continuing Authority Ctrl	500,000	0
	10013617	RP Pump Replacement Project	Pump Replacement Project-Budge	GF Continuing Authority Ctrl	200,000	300,000
	10013653	RP Emergency Repairs	Emergency Repairs Budget	GF Continuing Authority Ctrl	500,000	500,000
	10013659	RP Court Resurfacing	Court Resurfacing	GF Continuing Authority Ctrl	300,000	500,000
	10013668	RP Security and Lighting	Cameras	GF Continuing Authority Ctrl	200,000	200,000
	10013675	RP Signage & Information Sys	Signage & Information System-B	GF Continuing Authority Ctrl	50,000	50,000
	10016942	RP General Facilities Maintena	General Facilities Maint-Budge	GF Annual Authority Ctrl	535,000	548,000
	10016944	RP Mather Facilities Maint	Mather Facilities Maint-Budget	GF Annual Authority Ctrl	159,000	202,000
	10016948	RP Marina YH Facilities Maint	Myh-Facilities Maintenance-Bud	SR R&P-Marina Yacht Harbor	338,000	338,000
	10024391	RP M Dolores Playground Resrve	Mission Dolores Pg Fac Maint R	GF Continuing Authority Ctrl	15,000	15,000
	10027635	RP India Basin Remediation	GF & O/S	GF Continuing Authority Ctrl	100,000	100,000
	10031217	RP 11th Street And Natoma Park	11th Street And Natoma Park Ac	SR Market & Octavia Cl	0	3,039,298
	10031220	RP Floor Resurfacing Project	Floor Resurfacing Project	GF Continuing Authority Ctrl	100,000	100,000
10032365	RP Jose Coronado Playground	Budget	SR Eastern Neighborhood Cl	(1,533,000)	0	
10032367	RP GGP Middle Lake	Budget	GF Continuing Authority Ctrl	1,050,000	0	
10032369	RP Civic Center Pg Maint Fund	Budget	GF Continuing Authority Ctrl	15,000	15,000	
10032971	RP Alarm Maintenance	Budget	GF Continuing Authority Ctrl	200,000	200,000	
10032972	RP Playground Maintenance	Budget	GF Continuing Authority Ctrl	700,000	700,000	
10033273	RP 2020 Bond Planning	Reserve	CP SF Capital Planning	450,000	0	
			SR Eastern Neighborhood Cl	0	3,588,287	
10033303	RP Fencing	Fencing	GF Continuing Authority Ctrl	250,000	250,000	
10034463	RP GGP Pagoda	Budget	GF Continuing Authority Ctrl	1,150,000	0	
10035933	RP OS Contingency - GEN - NEW	OS Contingency - GEN- Budget	SR Open Space-Continuing	2,085,600	2,085,600	
10036165	RP Botanical Garden Nursery	Botanical Garden Nursery	GF Continuing Authority Ctrl	181,000	150,000	
10036166	RP Community Garden Maint	Community Garden Maint	GF Continuing Authority Ctrl	25,000	25,000	
Recreation & Park Commsn Total					53,243,702	29,512,059
Sheriff	10016951	Shf - Facilites Maintenance	Shf - Facilities Maintenance	GF Annual Authority Ctrl	492,644	517,276
			Shf - Jail Maintenance - Hoj	GF Annual Authority Ctrl	160,812	168,853
Sheriff Total					653,456	686,129

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2020-2021 Budget	2021-2022 Budget
War Memorial	10016982	War - Facility Maintenance	War - Facility Maintenance	SR WAR - Annual Authority Ctrl	252,631	280,263
War Memorial Total					252,631	280,263
GSA - Technology	10033388	DT Fiber to Public Housing	Fiber to Public Housing	GF Continuing Authority Ctrl	900,000	636,637
	10033389	DT VOIP Facilities Remediation	VoIP Facilities Remediation	GF Continuing Authority Ctrl	0	400,000
GSA - Technology Total					900,000	1,036,637
Capital Projects Total					490,466,938	324,441,426

IT PROJECTS

SECTION 8

08



INFORMATION & COMMUNICATION TECHNOLOGY PROJECTS

THE COMMITTEE ON INFORMATION TECHNOLOGY (COIT)

Investment in information and communications technology (IT or ICT) enables the City and County to enhance city services, facilitate resident and visitor engagement, and utilize data to better inform leaders and policymakers. The City plans, funds, and coordinates IT projects through the Committee on Information Technology (COIT). COIT is responsible for advising the Mayor and Board of Supervisors (Board) on technology matters and setting overall technology direction for the City.

Every other year, COIT publishes the City's Information and Communication Technology Plan (ICT Plan) to proactively plan, fund, and implement the City's technology efforts to align with the Mayor's goals on equity and government accountability. The ICT Plan for Fiscal Years (FY) 2019-20 through 2023-24 was proposed by the Mayor and adopted by the Board in the spring of 2019.

INFORMATION AND COMMUNICATION TECHNOLOGY PLAN (ICT PLAN)

The adopted Five-Year ICT Plan presents a vision of a responsive and transparent digital city with easy-to-use and accessible services for every resident, visitor, business, and employee.

This vision builds on the progress made since COIT developed the first ICT Plan and envisioned how the City will proactively plan for and invest in technology. The Plan outlines a path to coordinate technology investments and improve city services.

The ICT plan identifies four strategic IT goals:

- Support and maintain critical infrastructure
- Prepare and protect city systems
- Make city operations more efficient and effective
- Improve the customer service experience

FY 2020-21 and FY 2021-22 Proposed ICT Budget

COIT recommends strategic investments in technology projects citywide. The FY 2020-21 and FY 2021-22 Mayor's proposed budget provides \$22.7 million in funding for the following projects:

1. City Telecom Modernization

Phone systems across the City are relying on aging technology and require replacement. The City will convert more than 35,000 phone lines from more than 100 telephone systems to VoIP.

2. Citywide Web Redesign

Following COIT's adoption of the City's Digital Services Strategy, the Digital Services Team is redesigning the City's main website, sf.gov. The project will develop more online services, making it easier for residents to access city services and easier for staff to support.

3. Computer Aided Dispatch (CAD) Replacement

The City's CAD system is a tool for tracking field personnel of the City's police, fire, sheriff and other public safety agencies. The current system was purchased in 2001 and is at end-of-life.

4. Hiring Modernization

The Department of Human Resources is modernizing its hiring practices by using an integrated and modular approach to acquiring a new applicant tracking system. Through this project, the City will build intuitive, user-friendly tools that help candidates find the right opportunities in government, and help managers and HR professionals hire the right talent while staying true to the merit-based system.

5. JUSTIS and Mainframe Retirement

The San Francisco Superior Court is moving from the mainframe Court Management System to Thomson Reuters CTRAK case management system for criminal cases. To continue essential criminal justice operations, the City must remove dependencies on the mainframe and replicate functionality within the JUSTIS Hub.

6. Network Modernization

As a foundational system, all city departments rely on the City's fiber network to support their critical systems and applications. The proposed budget includes funding to support the continued work of the Department of

Technology to redesign the network with the goal of making it more efficient and resilient.

7. Public Safety and Public Service Radio Replacement

The Public Safety and Public Service Radio Replacement Project will upgrade the citywide radio communications system used primarily by the City's public safety agencies. The new technology will support over 9,000 mobile and handheld radios, with ten city departments and four outside agencies operating daily on the system.

8. Replacement of the Property Assessment and Tax System

The Assessor, Treasurer-Tax Collector, and Controller are replacing the property tax system in order to better support document capture, reporting, storage maintenance, conversion migration services, and management.

9. SF Budget, Performance Measurement, Projections & Reporting Project

The City's budget system is end-of-life and requires replacement. A modern, fully supported system will improve resilience and ensure system performance during the budget process in order to meet the legal requirement to produce budget and salary ordinances.

10. SF Cloud Expansion

The City uses four central data centers to support daily operations. The Department of Technology seeks to enhance the provisioning and functionality of Infrastructure-as-a-Service (IaaS) and Platform-as-a-Service (PaaS) services for city departments. In the next year, the City will optimize data center space and on-premise cloud infrastructure, and investigate the adoption of a public cloud provider.

ADDITIONAL BUDGETARY RESOURCES

SECTION 9

09



ADDITIONAL BUDGETARY RESOURCES

The Mayor's proposed Fiscal Years (FY) 2020-21 and 2021-22 budget for the City and County of San Francisco (the City), published on July 31, is one of several financial documents that can be a resource to the public. Other sources of financial information include:

Consolidated Budget and Appropriation Ordinance, FY 2020-21 and FY 2021-22

The Consolidated Budget and Appropriation Ordinance (BAO) contains the City's sources of funds and their uses, detailed by department. This document provides the legal authority for the City to spend funds during the fiscal year. The BAO is released annually with the Board's passage and the Mayor's signing of the final budgets. An interim BAO is passed by a continuing resolution of the Board and provides the City's interim operating budget between the end of the fiscal year on June 30 and when the final budget is passed.

Annual Salary Ordinance, FY 2020-21 and FY 2021-22

The Annual Salary Ordinance (ASO) is the legal document that authorizes the number of positions and job classifications in departments for the budgeted fiscal years. The ASO is passed at the same time as the BAO.

Comprehensive Annual Financial Report

The City's Comprehensive Annual Financial Report (CAFR) summarizes the performance of all revenue sources and accounts for total expenditures in any given fiscal year. The CAFR for the fiscal year ending June 30, 2019 is currently available. The FY 2019-20 CAFR will be made available by the Controller after the fiscal year has closed and the City's financial reports have been reviewed and certified.

Five-Year Financial Plan and Joint Report

The City's Five-Year Financial Plan forecasts expenditures and revenues during the five-year period, proposes actions to balance revenues and expenditures during each year of the plan, and discusses strategic goals and corresponding resources for city departments. The Plan is published each odd calendar year by the Controller's Office, the Mayor's Office of Public Policy and Finance, and the Board of Supervisors' Budget and Legislative Analyst. In even calendar years, the Five-Year Financial Plan Update, commonly known as the Joint Report, is issued.

OBTAINING BUDGET DOCUMENTS AND RESOURCES

Copies of these documents are distributed to the SFPL Main Library. They may also be viewed online at the City's web site (www.sfgov.org) and at the following City Hall locations:

Mayor's Office of Public Policy and Finance

1 Dr. Carlton B. Goodlett Place, Room 288
Phone: (415) 554-6114
sfmayor.org/budget

Controller's Office

1 Dr. Carlton B. Goodlett Place, Room 316
Phone: (415) 554-7500
sfcontroller.org

Clerk of The Board of Supervisors

1 Dr. Carlton B. Goodlett Place, Room 244
Phone: (415) 554-5184
sfbos.org

For more information regarding San Francisco's budget, finance, and performance measurements, please visit the web sites below.

SF Performance Scorecards

Regularly-updated information on the efficiency and effectiveness of San Francisco government in eight highlighted service areas, including livability, public health, safety net, public safety, transportation, environment, economy, and finance.
sfgov.org/scorecards

SF Open Book

A clear look at San Francisco's fiscal and economic health.
openbook.sfgov.org

SF Open Data

The central clearinghouse for data published by the City and County of San Francisco.
data.sfgov.org

COMMONLY USED TERMS

ACCRUAL BASIS ACCOUNTING – An accounting methodology that recognizes revenues or expenditures when services are provided.

ANNUALIZATION – Adjusting a partial year revenue or expense to reflect a full year’s worth of income or spending.

APPROPRIATION – Legislative designation of money to a department, program, or project for a particular use, including operations, personnel, or equipment.

ATTRITION SAVINGS – Salary savings that result when positions at a department are vacant.

BALANCED BUDGET – A budget in which revenues equal expenditures, with no deficit.

BALANCING – Process of making revenues match expenditures within each departmental budget and within the City budget as a whole.

BASELINE – (1) The annualized budget for the current fiscal year, which serves as the starting point for preparing the next fiscal year’s budget. (2) A required minimum of spending for a specific purpose.

BOND – A debt investment in which an investor loans money to an entity that borrows the funds for a defined period of time at a fixed interest rate. Bonds are used by companies and governments to finance a variety of projects and activities.

BUDGET AND APPROPRIATION ORDINANCE (BAO) – The legislation that enacts the annual two-year budget. Formerly the Annual Appropriation Ordinance (AAO).

BUDGET CYCLE – The period of time in which the City’s financial plan for the upcoming fiscal year is developed; submitted to, reviewed, and enacted by the Board of Supervisors and signed by the Mayor; and implemented by city departments.

CORONAVIRUS (COVID-19) – An illness caused by a virus that can spread from person to person that has created a global pandemic.

CAPITAL BUDGET – Funds to acquire land, plan and construct new buildings, expand or modify existing buildings, and/or purchase equipment related to such construction.

CAPITAL EXPENDITURE – Expenditures creating future benefits, used to acquire or upgrade physical assets such as equipment or property.

CARRYFORWARD – Funds remaining unspent at year-end that a department requests permission to spend during the following fiscal year. Some funds carry forward automatically at year-end.

CASH BASIS ACCOUNTING – An accounting methodology that recognizes revenues and expenditures when payments are actually made.

COMPREHENSIVE ANNUAL FINANCIAL REPORT (CAFR) – The City’s Annual Financial Report, which summarizes the performance of all revenue sources and accounts for total expenditures in the prior fiscal year.

COST-OF-LIVING ADJUSTMENT (COLA) – A regularly scheduled adjustment to salaries, aid payments, or other types of expenditures to reflect the cost of inflation.

COUNTY-WIDE COST ALLOCATION PLAN (COWCAP) – The County-Wide Cost Allocation Plan is developed annually by the Controller’s Office and calculates the overhead rate charged to each department for its share of citywide overhead costs, such as payroll, accounting, and operations.

DEFICIT – An excess of expenditures over revenues.

ENTERPRISE DEPARTMENT – A department that does not require a General Fund subsidy because it generates its own revenues by charging fees for services.

FIDUCIARY FUND – Used to account for assets held in trust by the government for the benefit of individuals or other entities. Government employee pension funds are an example of a fiduciary fund. Fiduciary funds are one of the three broad types of government funds, the other two being governmental and proprietary funds.

FISCAL YEAR – The twelve-month budget cycle. San Francisco’s fiscal year runs from July 1st to June 30th.

FRINGE – The dollar value of employee benefits such as health and dental, which varies from position to position.

FULL-TIME EQUIVALENT (FTE) – One or more employees who cumulatively work 40 hours/week.

FUND – Government budgets are made up of funds that organize and account for specific resources. Each fund is considered a separate accounting entity.

FUND BALANCE – The amount of funding that remains in a given fund at the end of the fiscal year.

GENERAL FUND – The largest of the City’s funds, the General Fund is a source for discretionary spending and funds many of the basic municipal services such as public safety, health and human services, and public works. Primary revenue sources include local taxes such as property, sales, payroll, and other taxes.

GENERAL FUND DEPARTMENT – A department that receives an annual appropriation from the City’s General Fund.

GOVERNMENTAL FUND – The City’s basic operating fund, includes the General Fund and Capital projects. One of the three broad types of government funds, the other two being the fiduciary fund and the proprietary fund.

INTERIM BUDGET – The citywide budget that is in effect for the first two months of the fiscal year, during the lag period between July 1—the date on which the Board of Supervisors must technically submit its budget—until mid-August when the new budget is signed into effect by the Mayor. The Mayor’s proposed budget serves as the interim budget.

MAJOR AND PROPRIETARY FUND – Used to account for a government’s on-going activities and operations, the proprietary fund includes enterprise funds (which account for activities in which a fee is charged to external user) and internal service funds (used for services provided to other funds or departments). One of the three broad types of government funds, the other two being the fiduciary fund and the governmental fund.

MAYOR’S PROPOSED BUDGET – The citywide budget submitted to the Board of Supervisors by the Mayor’s Office, by May 1 for selected Enterprise

and other departments and June 1 for all remaining departments, that makes recommendations and estimates for the City’s financial operations for the ensuing fiscal year.

MEMORANDUM OF UNDERSTANDING (MOU) – A binding agreement between two parties.

ORDINANCE – A proposed or enacted law. Typically prepared by the City Attorney.

RAINY DAY CITY AND SCHOOL RESERVES – Funds that are legally set-aside by the City Charter, Section 9.113.5, with the intent of protecting the City from being negatively impacted by the economy’s boom-bust cycle. Generally, the Rainy Day Reserve requires that money be saved when revenue growth exceeds a certain level (in good economic times) in order to create a cushion during economic downturns. Pursuant to Proposition C, approved by San Francisco voters in November of 2014, the original Rainy Day Reserve was split into two separate reserves—the City Reserve for use by the City and the School Reserve for use by the San Francisco Unified School District.

RESOLUTION – A type of legislation. Typically prepared by the sponsoring department or a member of the Board of Supervisors and generally directed internally.

REVISED BUDGET – The department’s budget at the end of the fiscal year. Over the course of the fiscal year, the department’s original budget may be amended to reflect supplemental appropriations, and receipt of unbudgeted grants.

SALARY ORDINANCE – The legislation that grants departments the authority to fill a specified number of positions during the fiscal year. Note that this is not the same as having the funding to fill that number of positions. Formerly the Annual Salary Ordinance (ASO). This legislation is passed at the same time as the Budget and Appropriation Ordinance.

SPECIAL FUND – Any fund other than the General Fund. Revenues in special funds are non-discretionary.

SURPLUS – An excess of revenue over expenditures.

TECHNICAL ADJUSTMENT – Changes made by the Mayor’s Office to the Mayor’s proposed budget after it has been submitted to the Board of Supervisors.

TWO-YEAR BUDGETING – The citywide process (beginning Fiscal Year 2012-13) of budgeting each year for the next two fiscal years.