File No. 196388	Committee Item No. 21
	ARD OF SUPERVISORS KET CONTENTS LIST
Committee: Budget & Finance Sub	Committee Date May 1, 2019
Board of Supervisors Meeting	Date May 1, 2019  Date May 7, 2019
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	eport Cover Letter and/or Report rm ommission
OTHER (Use back side if add	itional space is needed)
Completed by: Linda Wong Completed by: Linda Wong	Date April 26, 2019  Date May 2, 2019

# AMENDED IN COMMITTEE 5/1/2019 RESOLUTION NO.

FILE NO. 190388

Not to Exceed \$100,947,391]

.12. 

Department of Public Health BOARD OF SUPERVISORS

Resolution approving Amendment No. 4 to the agreement between HealthRIGHT 360 and the Department of Public Health for fiscal intermediary check-writing services, to increase the agreement amount by \$8,606,414 for an amount not to exceed \$100,947,391; and to extend the term by 18 months from June 30, 2019, for a total agreement term of December 31, 2013, through December 31, 2020.

[Contract Amendment - HealthRIGHT 360 - Fiscal Intermediary Check-Writing Services -

WHEREAS, The Department of Public Health selected HealthRIGHT 360 to provide fiscal intermediary check-writing services through a competitive solicitation in 2008 and wishes to extend the contract under San Francisco Administrative Code, Chapter 21.42, in order develop a new competitive solicitation for these services; and

WHEREAS, Under this contract, HealthRIGHT 360 provides these services in order to enable behavioral health services to clients in community-based residential care facilities for adults and elderly people with mental illness, for mental health wraparound services, and for emergency housing stabilization services; now, therefore, be it

RESOLVED, That the Board of Supervisors hereby authorizes the Director of Public Health and the Director of the Office of Contract Administration/Purchaser, on behalf of the City and County of San Francisco, to execute an agreement with HealthRIGHT 360 to increase the agreement amount by \$8,606,414 for a total amount not to exceed \$100,947,391 and to extend the term by 18 months, from June 30, 2019, for a total agreement term of December 31, 2013, through December 31, 2020; and, be it

FURTHER RESOLVED, That the Board of Supervisors authorizes the Department of Public Health to enter into any amendments or modifications to the contract, prior to its final execution by all parties, that the Department determines, in consultation with the City Attorney, are in the best interest of the City, do not otherwise materially increase the obligations or liabilities of the City, are necessary or advisable to effectuate the purposes of the contract, and are in compliance with all applicable laws; and, be it

FURTHER RESOLVED, That within thirty (30) days of the contract being fully executed by all parties, the Director of Heath and/or the Director of the Office of Contract Administration/Purchaser shall provide the final contracts to the Clerk of the Board for inclusion into the official File No. 196388

RECOMMENDED:

Dr. Grant Colfax Director of Health

Department of Public Health BOARD OF SUPERVISORS

Item 1	Department:		
File 19-0388	Department of Public Health (DPH)		

## **EXECUTIVE SUMMARY**

## Legislative Objectives

• The proposed resolution would approve the fourth amendment to the contract between HealthRIGHT360 and the Department of Public Health (DPH) for fiscal intermediary checkwriting services, to (1) increase the contract amount by \$17,048,037 from \$83,899,354 to an amount not to exceed \$100,947,391, and (2) to extend the term by 18 months from the current end date of June 30, 2019 to a new end date of December 31, 2020.

## **Key Points**

- DPH entered into an agreement with Asian American Recovery Services, Inc. (AARS) in 2009 for AARS to provide fiscal intermediary check-writing services to pay non-contracted vendors for the provision of services required by DPH health service providers who cannot directly receive payments for services from third party payers, such as Medi-Cal, Medicare, and private insurance companies. AARS merged with Healthright360 in 2013.
- In November 2015, the Board of Supervisors approved a resolution authorizing the DPH to amend its contract with HealthRIGHT360 for fiscal intermediary check-writing services, increasing the total contract amount by \$54,985,970 from \$37,355,006 to \$92,340,976 (File 15-0869). The term of the existing contract is for five years and six months from December 31, 2013, through June 30, 2019. DPH entered into three interim contract amendments with HealthRIGHT360 to increase the contract amount to \$83,899,354, which is less than the authorized contract amount of \$92,340,976.

#### **Fiscal Impact**

- Actual and estimated expenditures under the contract between DPH and HealthRIGHT360 from December 31, 2013 through June 30, 2019 are \$73,593,137.
- DPH would like to reduce the requested increased amount by \$8,441,623 from \$17,048,037 to \$8,606,414 for a total not-to-exceed amount of \$100,947,391

#### **Policy Consideration**

• According to DPH, HealthRIGHT360 has met the requirements for the monitoring report objectives related to the contract's check-writing function. The items paid for by the checks issued by HealthRIGHT360 are not subject to performance monitoring through this contract because the items funded are not DPH contracted programs.

#### Recommendations

- Amend the proposed resolution to reduce the requested increased amount by \$8,441,623, from the requested \$17,048,037 to \$8,606,414.
- Approve the proposed resolution as amended.

## MANDATE STATEMENT

City Charter Section 9.118(b) states that any contract entered into by a department, board or commission that (1) has a term of more than ten years, (2) requires expenditures of \$10 million or more, or (3) requires a modification of more than \$500,000 is subject to Board of Supervisors approval.

## BACKGROUND

The Department of Public Health (DPH) entered into a contract with Asian American Recovery Services, Inc. (AARS) in 2009, following a competitive selection process. This contract was for AARS to provide fiscal intermediary check-writing services to pay non-contracted vendors for the provision of services required by DPH health service providers who cannot directly receive payments for services from third party payers, such as Medi-Cal, Medicare, and private insurance companies. Subsequently, AARS merged with HealthRIGHT360 in 2013.

In November 2015, the Board of Supervisors approved a resolution authorizing DPH to amend its contract with HealthRIGHT360 for fiscal intermediary check-writing services, increasing the total contract amount by \$54,985,970 from \$37,355,006 to \$92,340,976 (File 15-0869). The term of the existing contract is for five years and six months from December 31, 2013 through June 30, 2019. DPH entered into three interim contract amendments with HealthRIGHT360 to increase the contract amount to \$83,899,354, which is less than the authorized contract amount of \$92,340,976. <sup>1</sup>

Under the existing contract, HealthRIGHT360 serves as a fiscal intermediary providing reimbursement for the following services:

- Specialty Mental Health services providers to San Francisco Medi-Cal beneficiaries and eligible San Francisco Mental Health Plan (SFMHP) members. DPH uses non-contract providers to serve SFMHP members who reside in other California counties who have emergency or urgent care needs. Since non-contract providers are not considered "vendors" in the City's accounts payable system, the SFMHP needs a fiscal intermediary (contractor) mechanism to pay non-contract providers both in the city and out of county.
- Residential Care Facilities, a network of licensed mental health facilities that provide services to eligible mental health clients;
- Mental health wrap around services for mental health clients, which include fiscal management services in the form of direct check writing for services or expenses that will

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**BUDGET AND LEGISLATIVE ANALYST** 

<sup>&</sup>lt;sup>1</sup> DPH executed three signed contract amendments with HealthRIGHT360. The first amendment (July 1, 2015) increased compensation from \$37,355,006 to \$43,609,461 and the term from July 1, 2009 to June 30, 2012 to December 31, 2013 to June 30, 2016. The second amendment (July 1, 2016) extended the term from December 31, 2013 to June 30, 2016 to December 31, 2013 to June 30, 2018 and increased the amount from \$43,609,461 to \$79,720,710. The third amendment (July 1, 2018) extended the term from December 31, 2013 to June 30, 2018 to December 31, 2013 to June 30, 2019 and increased the amount from \$79,720,710 to \$83,899,354. The amendments did not exceed the total contract amount of \$92,340,976 or extend the term past June 30, 2019 as approved in November 2015 (File 15-0869).

- assist in a client's stabilization efforts such as emergency housing and food, transportation, clothing, and vocational training;
- Emergency stabilization housing services for homeless clients with special medical and behavioral needs. These providers are small hotel operators who have entered into a Memorandum of Understanding with DPH regarding the placement of clients at their buildings for a limited time period; and
- Parent Training Institute support services, such as food, childcare and transportation, to reduce barriers for participation in the Triple P parenting course sessions held at Family Resource Centers.

## **DETAILS OF PROPOSED LEGISLATION**

The proposed resolution would approve the fourth amendment to the contract between HealthRIGHT360 and the Department of Public Health (DPH) for fiscal intermediary checkwriting services, to (1) increase the contract amount by \$17,048,037 from \$83,899,354 to an amount not to exceed \$100,947,391, and (2) to extend the term by 18 months from the current end date of June 30, 2019 to a new end date of December 31, 2020.

According to Ms. Michelle Ruggels, Director of the DPH Business Office, the existing contract term needs to be extended for 18 months, with an associated increase in the contract amount, in order to complete a competitive solicitation process; DPH has been unable to do so because of the volume of solicitations currently in process by DPH. Ms. Ruggels states that the DPH does not expect to utilize the full 18 months to complete the process but if there is a transition in vendors, DPH wishes to ensure that both the completion of the solicitation process and a new contract may be implemented without a payment gap for services.

Under the proposed amendment, DPH intends to extend the HealthRIGHT360 contract for 18 months through December 31, 2020 to complete a solicitation process, and vendor transition, if applicable. According to Ms. Ruggels, DPH plans to issue a competitive solicitation process for a new contract before December 31, 2020 with a goal for the new contract to begin July 1, 2020.

## FISCAL IMPACT

Actual and estimated expenditures under the contract between DPH and HealthRIGHT360 from December 31, 2013 through June 30, 2019 are \$73,593,137, as shown in Table 1 below.

Table 1. Actual and Estimated Contract Expenditures from December 31, 2013 through June 30, 2019

	Total
December 31, 2013 - June 30, 2014	\$5,930,427
July 1, 2014 - June 30, 2015	14,310,217
July 1, 2015 - June 30, 2016	12,572,721
July 1, 2016 – June 30, 2017	13,010,253
July 1, 2017 – June 30, 2018	12,572,712
July 1, 2018 – June 30, 2019 (est.)	15,196 <u>,</u> 807
Total	\$73,593,137

Source: Department of Public Health

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**BUDGET AND LEGISLATIVE ANALYST** 

DPH anticipates contract expenditures of \$22,795,211 for the 18-month extension from July 1, 2019 through December 31, 2020, and a contingency of \$4,559,043². According to Ms. Ruggels, the total requested increased amount is incorrectly stated in the proposed resolution. Consequently, DPH would like to amend the proposed resolution to reduce the total requested increased amount by \$8,441,623 from \$17,048,037 to \$8,606,414 for a total not-to-exceed amount of \$100,947,391, as shown in Table 2 below.

Table 2. Projected Contract Expenditures over 18-Month Extension Period from July 1, 2019 through December 31, 2020

·	Total Expenses
July 1, 2019 – June 30, 2020	\$15,196,807
July 1, 2020 – December 31, 2020	7,598,404
Subtotal	<u>\$22,795,211</u>
Contingency Funds	4,559,043
Total Projected Expenditures	\$27,354,254
Total Actual Expenditures (see Table 1 above)	73,593,137
Total Proposed Not-to-Exceed Amount	\$100,947,391
Less Existing Not-to-Exceed Amount	<u>(92,340,976)</u>
Revised Total Requested Increased Amount	\$8,606,414

Source: Department of Public Health

According to Mr. Mario Moreno, Director of DPH's Contract Management and Compliance, approximately \$50,000 is the annual expended amount on check fees to HealthRIGHT360, with the balance of the funding used for direct expenses. HealthRIGHT360 is reimbursed at a rate of \$22 per check. While there is fluctuation in the number of checks written each year, Mr. Moreno states that a total of 2,190 checks were issued in FY 2017-18.

DPH will pay for the contract through a combination of DPH General Funds, City department work orders, and State and Federal grants.

## **POLICY CONSIDERATION**

According to Ms. Ruggels, HealthRIGHT360 has met the requirements for the monitoring report objectives related to the contract's check-writing function. The items paid for by the checks issued by HealthRIGHT360 are not subject to performance monitoring through this contract because the items funded are not DPH contracted programs. Ms. Ruggels states that an item or service paid for directly on behalf of a client is reflected in the individual client's treatment plan, and client improvement in stability and functioning — perhaps as a result of an item purchased through this contract — is measured through annual program reviews of the clinic that treats the client. For example, a clinic must utilize an assessment tool, delivered twice annually, that measures improvement in one of the measured domains for each of its clients: behavioral health needs, life domain functioning, and risk behaviors or strengths. The overall improvement is measured and reported through an annual performance review report.

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**BUDGET AND LEGISLATIVE ANALYST** 

<sup>&</sup>lt;sup>2</sup> DPH calculated a 12 percent contingency based on the contract budget for FY 2018-19, FY 2019-20, and FY 2020-21 (six months through December 31, 2020).

## \_RECOMMENDATIONS

- 1. Amend the proposed resolution to reduce the requested increased amount by \$8,441,623, from the requested \$17,048,037 to \$8,606,414.
- 2. Approve the proposed resolution as amended.

## City and County of San Francisco Office of Contract Administration Purchasing Division

#### Fourth Amendment

THIS AMENDMENT (this "Amendment") is made as of January 11, 2019 in San Francisco, California, by and between Health Right 360, 1735 Mission Street, San Francisco, CA 94103 ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

#### RECITALS

WHEREAS, this Agreement was competitively procured as required by San Francisco Administrative Code Chapter

21.1 through RFP-31-2008, Request for Proposals ("RFP's") issued on November 3, 2008 in which City selected Contractor as the highest qualified scorer pursuant to the RFP; and

WHEREAS, this Agreement was also procured under a Sole Source as authorized by San Francisco Administrative Code Chapter 21.42; and

WHEREAS, there is no Local Business Entity ("LBE") subcontracting participation requirement for this Agreement; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the Services required by City as set forth under this Agreement; and

WHEREAS, approval for this Agreement was obtained when the Civil Service Commission approved Contract number 2011-08/09 on April 4, 2016; and

WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to increase compensation, extend the term and update standard contractual clauses;

NOW, THEREFORE, Contractor and the City agree as follows:

- 1. Definitions. The following definitions shall apply to this Amendment:
  - a. Agreement. The term "Agreement" shall mean the Agreement dated December 31, 2013, Contract Number BPHM14000009, 1000003036 between Contractor and City as amended by the First Amendment Contract Numbers 1000003036, 0000095708, the Second Amendment Contract Numbers 1000003036, 0000095708, the Third Amendment, Contract Numbers 1000003036, 0000235158 and this Fourth Amendment.

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- b. Other Terms. Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.
- 2. Modifications to the Agreement. The Agreement is hereby modified as follows:
- a. Section 2 of the Agreement currently reads as follows:
- Term of the Agreement.

Subject to Section 1, the term of this Agreement shall be from December 31, 2013 to June 30, 2019.

Such section is hereby amended in its entirety to read as follows:

2. Term of the Agreement.

Subject to Section 1, the term of this Agreement shall be from December 31, 2013 to December 31, 2020.

- b. Section 5 of the Agreement currently reads as follows:
- 5. Compensation.

Compensation shall be made in monthly payments on or before the 30th day of each month for works set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 1st day of the immediately preceding month. In no event shall the amount of this Agreement exceed Eighty Three Million Eight Hundred Ninety Nine Thousand Three Hundred Fifty Four Dollars (\$83,899,354). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments,

Such Section is hereby amended in its entirety to read as follows:

## 5. Compensation.

Compensation shall be made in monthly payments on or before the 30th day of each month for works set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 1st day of the immediately preceding month. In no event shall the amount of this Agreement exceed One Hundred Million Nine Hundred Forty Seven Thousand Three Hundred Ninety One Dollars (\$100,947,391). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of

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Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

## Section 15 of the Agreement currently reads as follows::

#### 15. Insurance.

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- a. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- 1) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- 2) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence and \$2,000,000 general aggregate for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- 3) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- 4) Blanket Fidelity Bond (Commercia Blanket Bond) Limits in the amount of the Initial Payment provided for in the agreement
- 5) Professional liability insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 each claim with respect to negligent acts, errors or omissions in connection with the Services.
- . 6) Technology Errors and Omissions Liability coverage, with limits of \$1,000,000 each occurrence and each loss, and \$2,000,000 general aggregate. The policy shall at a minimum cover professional misconduct or lack of the requisite skill required for the performance of services defined in the contract and shall also provide coverage for the following risks:
  - (a) Liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in electronic form;
  - (b) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and

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- (c) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
- b. Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to provide:
- 1) Name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- 2) That such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought.
- c. All policies shall be endorsed to provide thirty (30) days' advance written notice to the City of cancellation for any reason, intended non-renewal, or reduction in coverages. Notices shall be sent to the City address set forth in the Section entitled "Notices to the Parties."
- d. Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- e. Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- f. Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- g. The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- h. If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.

Such Section is hereby amended in its entirety to read as follows:

#### 15. Insurance.

a. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:

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- 1) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- 2) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence and \$2,000,000 general aggregate for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- 3) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- 4) Blanket Fidelity Bond or Crime Policy with limits in the amount of any Initial Payment include under this agreement covering employee theft of money written with a per loss limit.
- 5) Professional liability insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 each claim with respect to negligent acts, errors or omissions in connection with the Services.
- 6) Technology Errors and Omissions Liability coverage, with limits of \$1,000,000 each occurrence and each loss, and \$2,000,000 general aggregate. The policy shall at a minimum cover professional misconduct or lack of the requisite skill required for the performance of services defined in the contract and shall also provide coverage for the following risks:
  - (a) Liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in electronic form;
  - (b) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and
  - (c) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
  - (d) Contractor shall maintain in force during the full life of the agreement Cyber and Privacy Insurance with limits of not less than \$1,000,000 per occurrence. Such insurance shall include coverage for liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in electronic form.
- b. Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to provide:
- 1) Name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.

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- 2) That such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought.
- c. All policies shall be endorsed to provide thirty (30) days' advance written notice to the City of cancellation for any reason, intended non-renewal, or reduction in coverages. Notices shall be sent to the City address set forth in the Section entitled "Notices to the Parties."
- d. Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- e. Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- f. Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- g. The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- h. If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.
- d. Section 22 of the Agreement currently reads as follows:
  - 22. Rights and Duties upon Termination or Expiration.

This Section and the following Sections of this Agreement shall survive termination or expiration of this Agreement:

- 8. Submitting false claims
- 9. Disallowance
- 10. Taxes
- 11. Payment does not imply acceptance of work
- 13. Responsibility for equipment
- 14. Independent Contractor; Payment of

Taxes and Other Expenses

- 24. Proprietary or confidential information of City
- 26. Ownership of Results
- 27. Works for Hire
- 28. Audit and Inspection of
- Records
- 48. Modification of Agreement.
- 49. Administrative Remedy for Agreement Interpretation.

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- 15. Insurance
- 16. Indemnification
- 17. Incidental and Consequential Damages
- 18. Liability of City
- 63. Protected Health Information

- 50. Agreement Made in California: Venue
- 51. Construction
- 52. Entire Agreement
- 56. Severability
- 57. Protection of private information

Subject to the immediately preceding sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

## Such Section is hereby amended to read as follows;

## 22. Rights and Duties upon Termination or Expiration.

This Section and the following Sections of this Agreement shall survive termination or expiration of this Agreement:

- 8. Submitting false claims
- 9. Disallowance
- 10. Taxes
- 11. Payment does not imply acceptance of work
- 13. Responsibility for equipment
- 14. Independent Contractor; Payment of
- Taxes and Other Expenses
- 15. Insurance
- 16. Indemnification
- 17. Incidental and Consequential
- Damages
- 18. Liability of City
- 63. Protected Health Information
- 65. Business Associate Agreement

- 24. Proprietary or confidential information of City
- 26. Ownership of Results
- 27. Works for Hire
- 28. Audit and Inspection of Records
- 48. Modification of Agreement.
- 49. Administrative Remedy for
- Agreement Interpretation.
- 50. Agreement Made in
- California; Venue
- 51. Construction
- 52. Entire Agreement
- 56. Severability
- 57. Protection of private information

Subject to the immediately preceding sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor

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shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

e. Section 65 is hereby added to the Agreement and reads as follows:

## 65. Business Associate Agreement.

The parties acknowledge that CITY is a Covered Entity as defined in the Healthcare Insurance Portability and Accountability Act of 1996 ("HIPAA") and is required to comply with the HIPAA Privacy Rule governing the access, use, disclosure, transmission, and storage of protected health information (PHI) and the Security Rule under the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act").

## The parties acknowledge that CONTRACTOR will:

- 1. Do at least one or more of the following:

  A. Create, receive, maintain, or transmit PHI for or on behalf of CITY/SFDPH (including storage of PHI, digital or hard copy, even if Contractor does not view the PHI or only does so on a random or infrequent basis); or
  - B. Receive PHI, or access to PHI, from CITY/SFDPH or another Business Associate of City, as part of providing a service to or for CITY/SFDPH, including legal, actuarial, accounting, consulting, data aggregation, management, administrative, accreditation, or financial; or
  - C. Transmit PHI data for CITY/SFDPH and require access on a regular basis to such PHI. (Such as health information exchanges (HIEs), e-prescribing gateways, or electronic health record vendors)

FOR PURPOSES OF THIS AGREEMENT, CONTRACTOR IS A BUSINESS ASSOCIATE OF CITY/SFDPH, AS DEFINED UNDER HIPAA. CONTRACTOR MUST COMPLY WITH AND COMPLETE THE FOLLOWING ATTACHED DOCUMENTS, INCORPORATED TO THIS AGREEMENT AS THOUGH FULLY SET FORTH HEREIN:

- a. Appendix E SFDPH Business Associate Agreement (BAA) (04-12-2018)
  - 1. SFDPH Attestation 1 PRIVACY (06-07-2017)
  - 2. SFDPH Attestation 2 DATA SECURITY (06-07-2017)
- 2. NOT do any of the activities listed above in subsection 1;
  Contractor is not a Business Associate of CITY/SFDPH. Appendix E and attestations are not required for the purposes of this Agreement.
- f. Section 66 is hereby added to the Agreement and reads as follows:

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## 66. Third Party Beneficiaries

No third parties are intended by the parties hereto to be third party beneficiaries under this Agreement, and no action to enforce the terms of this Agreement may be brought against either party by any person who is not a party hereto.

- g. Appendices A and A-1 dated 01/11/19 (i.e. January 1, 2019) are hereby added to the Agreement.
- h. Appendices B and B-1 dated 07/01/18 (i.e. July 1, 2018) are hereby replaced in their entirety with Appendices B and B-1 dated 01/11/19 (i.e. January 1, 2019).
- i. Appendix D, Protected Health Information and BAA is hereby replaced in its entirety with Appendix D, Reserved.
- j. Appendix F, Invoices dated 07/01/18 (July 1, 2018) are hereby replaced in their entirety with Appendix F, Invoices dated 01/11/19 (i.e. January 1, 2019).
- 3. Effective Date. Each of the modifications set forth in Section 2 shall be effective on and after the effective date of the agreement.
- 4. Legal Effect. Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

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,			CONTRACT			
Recommended by:			Health Right	360	•	
		(	-O1	•		
Greg Wagner		,	Vitka Eisen		)	
Acting Director of	•	•	Chief Execut	ive Director		
Health Department of						
Public Health			Supplier ID: (	0000018936		•
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Approved as to Form:						
Dennis J. Herrera City Attorne	ey	•				
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Deputy City Attorney				•		
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## Appendix A Scope of Services - DPH Behavioral Health Services

#### Terms

- Reports
- Evaluation
- Possession of Licenses/Permits
- Adequate Resources
- Admission Policy
- San Francisco Residents Only
- Grievance Procedure
- Infection Control, Health and Safety
- Aerosol Transmissible Disease Program, Health and Safety
- Acknowledgement of Funding
- Client Fees and Third Party Revenue
- DPH Behavioral Health (BHS) Electronic Health Records (EHR) System
- Patients' Rights
- Under-Utilization Reports
- Quality Improvement
- Working Trial Balance with Year-End Cost Report Harm Reduction
- Compliance with Behavioral Health Services Policies and Procedures
- Fire Clearance
- Clinics to Remain Open
- Compliance with Grant Award Notices

#### Description of Services

Services Provided by Attorneys

#### Terms

#### A. Contract Administrator:

In performing the Services hereunder, Contractor shall report to Edwin Batongbacal. Program Manager, Contract Administrator for the City, or his / her designee.

#### B. Reports:

Contractor shall submit written reports as requested by the City. The format for the content of such reports shall be determined by the City. The timely submission of all reports is a necessary and material term and condition of this Agreement, All reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

## Evaluation:

Contractor shall participate as requested with the City, State and/or Federal government in evaluative studies designed to show the effectiveness of Contractor's Services. Contractor agrees to meet the requirements of and participate in the evaluation program and management information systems of the City. The City agrees that any final written reports generated through the evaluation program shall be made available to Contractor within thirty (30) working days. Contractor may submit a written response within thirty working days of receipt of any evaluation report and such response will become part of the official report.

#### Possession of Licenses/Permits: D.

Contractor warrants the possession of all licenses and/or permits required by the laws and regulations of the United States, the State of California, and the City to provide the Services, Failure to maintain these licenses and permits shall constitute a material breach of this Agreement,

#### E. Adequate Resources:

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Contractor agrees that it has secured or shall secure at its own expense all persons, employees and equipment required to perform the Services required under this Agreement, and that all such Services shall be performed by Contractor, or under Contractor's supervision, by persons authorized by law to perform such Services.

#### F. Admission Policy:

Admission policies for the Services shall be in writing and available to the public. Except to the extent that the Services are to be rendered to a specific population as described in the programs listed in Section 2 of Appendix A, such policies must include a provision that clients are accepted for care without discrimination on the basis of race, color, creed, religion, sex, age, national origin, ancestry, sexual orientation, gender identification, disability, or AIDS/HIV status.

## G. San Francisco Residents Only:

Only San Francisco residents shall be treated under the terms of this Agreement. Exceptions must have the written approval of the Contract Administrator.

#### H. Grievance Procedure:

Contractor agrees to establish and maintain a written Client Grievance Procedure which shall include the following elements as well as others that may be appropriate to the Services: (1) the name or title of the person or persons authorized to make a determination regarding the grievance; (2) the opportunity for the aggrieved party to discuss the grievance with those who will be making the determination; and (3) the right of a client dissatisfied with the decision to ask for a review and recommendation from the community advisory board or planning council that has purview over the aggrieved service. Contractor shall provide a copy of this procedure, and any amendments thereto, to each client and to the Director of Public Health or his/her designated agent (hereinafter referred to as "DIRECTOR"). Those clients who do not receive direct Services will be provided a copy of this procedure upon request.

#### I. Infection Control, Health and Safety:

- (1) Contractor must have a Bloodborne Pathogen (BBP) Exposure Control plan as defined in the California Code of Regulations, Title 8, Section 5193, Bloodborne Pathogens (http://www.dir.ca.gov/title8/5193.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, training, immunization, use of personal protective equipment and safe needle devices, maintenance of a sharps injury log, post-exposure medical evaluations, and recordkeeping.
- (2) Contractor must demonstrate personnel policies/procedures for protection of staff and clients from other communicable diseases prevalent in the population served. Such policies and procedures shall include, but not be limited to, work practices, personal protective equipment, staff/client Tuberculosis (TB) surveillance, training, etc.
- (3) Contractor must demonstrate personnel policies/procedures for Tuberculosis (TB) exposure control consistent with the Centers for Disease Control and Prevention (CDC) recommendations for health care facilities and based on the Francis J. Curry National Tuberculosis Center: Template for Clinic Settings, as appropriate.
- (4) Contractor is responsible for site conditions, equipment, health and safety of their employees, and all other persons who work or visit the job site.
- (5) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as BBP and TB and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.

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- (6) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (7) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including safe needle devices, and provides and documents all appropriate training.
- (8) Contractor shall demonstrate compliance with all state and local regulations with regard to handling and disposing of medical waste.

## J. Aerosol Transmissible Disease Program, Health and Safety:

- (1) Contractor must have an Aerosol Transmissible Disease (ATD) Program as defined in the California Code of Regulations, Title 8, Section 5199, Aerosol Transmissible Diseases (http://www.dir.ca.gov/Title8/5199.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, screening procedures, source control measures, use of personal protective equipment, referral procedures, training, immunization, post-exposure medical evaluations/follow-up, and recordkeeping.
- (2) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as Aerosol Transmissible Disease and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (3) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (4) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including Personnel Protective Equipment such as respirators, and provides and documents all appropriate training.

## K. Acknowledgment of Funding:

Contractor agrees to acknowledge the San Francisco Department of Public Health in any printed material or public announcement describing the San Francisco Department of Public Health-funded Services. Such documents or announcements shall contain a credit substantially as follows: "This program/service/activity/research project was funded through the Department of Public Health, City and County of San Francisco."

#### L. Client Fees and Third Party Revenue:

- (1) Fees required by Federal, state or City laws or regulations to be billed to the client, client's family, Medicare or insurance company, shall be determined in accordance with the client's ability to pay and in conformance with all applicable laws. Such fees shall approximate actual cost. No additional fees may be charged to the client or the client's family for the Services. Inability to pay shall not be the basis for denial of any Services provided under this Agreement.
- (2) Contractor agrees that revenues or fees received by Contractor related to Services performed and materials developed or distributed with funding under this Agreement shall be used to increase the gross program funding such that a greater number of persons may receive Services. Accordingly, these revenues and fees shall not be deducted by Contractor from its billing to the City, but will be settled during the provider's settlement process.

## M. DPH Behavioral Health Services (BHS) Electronic Health Records (EHR) System

Treatment Service Providers use the BHS Electronic Health Records System and follow data reporting procedures set forth by SFDPH Information Technology (IT), BHS Quality Management and BHS Program Administration.

#### N. Patients' Rights:

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All applicable Patients' Rights laws and procedures shall be implemented.

#### O. Under-Utilization Reports:

For any quarter that CONTRACTOR maintains less than ninety percent (90%) of the total agreed upon units of service for any mode of service hereunder, CONTRACTOR shall immediately notify the Contract Administrator in writing and shall specify the number of underutilized units of service.

#### P. Quality Improvement: .

CONTRACTOR agrees to develop and implement a Quality Improvement Plan based on internal standards established by CONTRACTOR applicable to the SERVICES as follows:

- (1) Staff evaluations completed on an annual basis.
- (2) Personnel policies and procedures in place, reviewed and updated annually.
- (3) Board Review of Quality Improvement Plan.

## Q. Working Trial Balance with Year-End Cost Report

If CONTRACTOR is a Non-Hospital Provider as defined in the State of California Department of Mental Health Cost Reporting Data Collection Manual, it agrees to submit a working trial balance with the year-end cost report.

#### R. Harm Reduction

The program has a written internal Harm Reduction Policy that includes the guiding principles per Resolution # 10-00 810611 of the San Francisco Department of Public Health Commission.

#### S. Compliance with Behavioral Health Services Policies and Procedures

In the provision of SERVICES under BHS contracts, CONTRACTOR shall follow all applicable policies and procedures established for contractors by BHS, as applicable, and shall keep itself duly informed of such policies. Lack of knowledge of such policies and procedures shall not be an allowable reason for noncompliance.

#### T. Fire Clearance

Space owned, leased or operated by San Francisco Department of Public Health providers, including satellite sites, and used by CLIENTS or STAFF shall meet local fire codes. Providers shall undergo of fire safety inspections at least every three (3) years and documentation of fire safety, or corrections of any deficiencies, shall be made available to reviewers upon request,"

#### U. Clinics to Remain Open:

Outpatient clinics are part of the San Francisco Department of Public Health Community Behavioral Health Services (CBHS) Mental Health Services public safety net; as such, these clinics are to remain open to referrals from the CBHS Behavioral Health Access Center (BHAC), to individuals requesting services from the clinic directly, and to individuals being referred from institutional care. Clinics serving children, including comprehensive clinics, shall remain open to referrals from the 3632 unit and the Foster Care unit. Remaining open shall be in force for the duration of this Agreement. Payment for SERVICES provided under this Agreement may be withheld if an outpatient clinic does not remain open.

Remaining open shall include offering individuals being referred or requesting SERVICES appointments within 24-48 hours (1-2 working days) for the purpose of assessment and disposition/treatment planning, and for arranging appropriate dispositions.

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In the event that the CONTRACTOR, following completion of an assessment, determines that it cannot provide treatment to a client meeting medical necessity criteria, CONTACTOR shall be responsible for the client until CONTRACTOR is able to secure appropriate services for the client.

CONTRACTOR acknowledges its understanding that failure to provide SERVICES in full as specified in Appendix A of this Agreement may result in immediate or future disallowance of payment for such SERVICES, in full or in part, and may also result in CONTRACTOR'S default or in termination of this Agreement.

## V. Compliance with Grant Award Notices:

Contractor recognizes that funding for this Agreement may be provided to the City through federal, State or private grant funds. Contractor agrees to comply with the provisions of the City's agreements with said funding sources, which agreements are incorporated by reference as though fully set forth.

Contractor agrees that funds received by Contractor from a source other than the City to defray any portion of the reimbursable costs allowable under this Agreement shall be reported to the City and deducted by Contractor from its billings to the City to ensure that no portion of the City's reimbursement to Contractor is duplicated.

## 2. Description of Services

Contractor agrees to perform the following Services:

All written Deliverables, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

Detailed description of services are listed below and are attached hereto

Appendix A-1 HealthRIGHT360 Fiscal Administrator for BHS and Department of Homeless and Supportive Housing

3. Services Provided by Attorneys. Any services to be provided by a law firm or attorney to the City must be reviewed and approved in writing in advance by the City Attorney. No invoices for services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

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Contractor: HealthRIGHT360 Appendix A-1
Program: Fiscal Administrator – Check Writing Services 07/01/18 through 06/30/19

#### 1. Agency and Program Identification

Name:

HealthRIGHT360 Fiscal Administrator for BHS and Department of Homeless and

Supportive Housing

Address:

1563 Mission Street

San Francisco, CA 94103

Phone:

415-226-1775

2. Nature of Document (check one	2.	Nature	of Document	(check one
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New Renewal

Amendment Four

#### 3. Background

The San Francisco Department of Public Health's (SFDPH) Behavioral Health Services (BHS) solicited proposals from qualified vendors to serve as a FISCAL INTERMEDIARY (CONTRACTOR) for checkwriting services for four types of BHS services:

- 1) Private Provider Network (PPN);
- 2) Residential Care Facilities (RCFs);
- 3) Client wraparound services and related expenses; and
- 4) Emergency Stabilization Program via Department of Homeless and Supportive Housing

The four types of services are described as follows:

#### A. San Francisco Health Plan Private Provider Network (PPN):

On April 1, 1998, the Department assumed responsibility from the State for providing specialty mental health services to San Francisco Medi-Cal beneficiaries and other eligible San Francisco Mental Health Plan (SFMHP) members, including residents who are indigent and/or uninsured. Most of the providers of these services have a contract with BHS for the provision of these services. However, BHS utilizes non-contract providers to serve SFMHP members, who reside in other California counties, with emergency or urgent care needs. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP needs a FISCAL INTERMEDIARY (CONTRACTOR) mechanism to provide payment to non-contract providers, both within San Francisco County and out-of-county. A FISCAL INTERMEDIARY (CONTRACTOR) selected under this RFP will make claim payments to providers who are in the SFMHP Private Provider Network (PPN) but whose claims cannot be processed through the City's Controller's Office. (For the purposes of this RFP, a "provider" is defined as an entity that provides services directly to BHS clients.)

B. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs)

BHS has as one of its longest-standing missions the goal of achieving and maintaining optimal health for its clients in non-institutional settings, such as, licensed Residential Care Facilities (RCFs) and licensed Residential Care Facilities for the Elderly (RCFEs). BHS recognizes these licensed facilities as a key component within the continuum of care that assists its clients to live in a stable community setting.

BHS needs a fiscal intermediary mechanism to provide payment to several dozen providers, both within San Francisco and out-of-county. Many of these providers are small, home-like operations that are owner-

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Contractor: HealthRIGHT360 Appendix A-1
Program: Fiscal Administrator – Check Writing Services 07/01/18 through 06/30/19

occupied licensed facilities unable to contract with the City and County of San Francisco but who are willing to enter into a Memorandum of Agreement ("MOA") regarding placement of mental health clients at their facility. BHS enters into a MOA with each participating provider and agrees to pay to the provider a daily per diem for each client or bed utilized by mental health clients. Payments are made either monthly or quarterly for services rendered during the previous month or quarter, or in some cases payments are made in advance of services rendered.

#### C. Client Wraparound Services and Related Expenses

BHS needs a FISCAL INTERMEDIARY (CONTRACTOR) to provide check writing and tracking services to support the function of providing client wraparound and related services. These fiscal management services include: direct check writing for services or expenses that will assist in a client's stabilization efforts, such as for emergency housing needs or food, and for non-emergency services such as transportation, clothing, and vocational training. Additionally, consultants are occasionally hired for amounts up to approximately \$10,000 to assist in various efforts related to the service delivery system. Furthermore, vouchers and housing subsidies are needed for clients served by four different SFGH/UCSF case management programs: Citywide Case Management, CRT, ED, and Community Focus. Finally, there may be miscellaneous related costs that occur from time to time that require check writing.

#### D. Emergency Housing Program via Department of Homeless and Supportive Housing

The Department of Homelessness and Supportive Housing (HSH) requires a fiscal intermediary to provide payment to several providers within San Francisco. These providers are small hotel operators who have entered into a Memorandum of Agreement ("MOA") regarding placement of clients at their buildings for a limited time period. The Department of Homelessness and Supportive Housing enters into a MOA with each participating provider and agrees to pay to the provider a monthly rate for a specified number of rooms. Payments are made monthly or quarterly for services rendered during the previous month, or in some cases, payments are made in advance to secure the rooms.

Target populations are clients experiencing homelessness with special needs who are referred by the San Francisco Homeless Outreach Team (SFHOT). This fiscal intermediary service includes managing monthly rental payments for approximately 79 rooms at Kean, Riviera and Crystal hotels and up to 30 additional rooms at other sites identified throughout the year as necessary.

## 4. Services to be Provided

CONTRACTOR, will provide fiscal intermediary check-writing services for the BHS Section of the San Francisco Department of Public Health. The check-writing services will be provided for the three types of services offered by CHBS:

- 1. San Francisco Health Plan Private Provider Network (PPN),
- 2. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs), and
- 3. Client Wraparound Services and Related Expenses
- 4. Emergency Housing Stabilization Program via Department of Homeless and Supportive Housing

The FISCAL INTERMEDIARY (CONTRACTOR) will open and maintain a bank account to deposit contract funds, which are paid either weekly or monthly depending upon the type of service being paid for,

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Appendix A-1 07/01/18 through 06/30/19

and the FISCAL INTERMEDIARY (CONTRACTOR) will draw on such bank account funds on a weekly or monthly basis to pay BHS providers. The FISCAL INTERMEDIARY (CONTRACTOR) will not comingle BHS funds with non-BHS funds. BHS will require the FISCAL INTERMEDIARY (CONTRACTOR) to have adequate funds in the account(s) prior to writing and distributing checks against the account(s).

The FISCAL INTERMEDIARY (CONTRACTOR) will provide bank account status and an expenditure report by cost center to BHS monthly (See "General Procedures"), as well as an electronic file listing out information on checks issued. Additionally, a monthly invoice will be provided to BHS itemizing the total value of the checks, by cost center, and the value of the total check-writing fee. The monthly invoice will be required for reimbursement. Any bank interest earned in the bank account will be returned to BHS and any funds not utilized at the end of the fiscal year will be returned to BHS within 45 days, unless an alternative is negotiated. The FISCAL INTERMEDIARY (CONTRACTOR) will also keep records regarding an annual accounting of monies spent per provider and issue the annual Form 1099 to each provider, as necessary.

The price-per-check shall be as follows:

□ \$22 per check

This cost to BHS per check should be unrelated to the actual dollar value of the check and will be a fixed rate as determined by award of this RFP.

The FISCAL INTERMEDIARY (CONTRACTOR) shall provide a report each month following the month of check writing that displays:

- 1) To whom each check was paid,
- 2) Date of check,
- 3) Check number,
- 4) Date mailed,
- 5) Amount of check,
- 6) Account balance.
- 7) Individual cost center balances and
- 8) A monthly invoice indicating the value of the checks, by cost center and the total monthly check fee to be paid to the FISCAL INTERMEDIARY (CONTRACTOR).

## GENERAL PROCEDURES:

The procedures below are applicable to the check-writing services to be provided under this contract

- 1. Any disagreement about claims, payment inquiries, and other related issues from the providers will be handled and resolved by BHS.
- The FISCAL INTERMEDIARY (CONTRACTOR) will maintain accounting records and disclosures.
- The FISCAL INTERMEDIARY (CONTRACTOR) will adhere to BHS Confidentiality and Privacy requirements of maintaining provider financial information such as provider social security number, tax I.D. number, name, address, etc.

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Program: Fiscal Administrator - Check Writing Services 07/01/18 through 06/30/19

- 4. The FISCAL INTERMEDIARY (CONTRACTOR) will issue checks for claims based on authorized payment requests as submitted by the appropriate BHS Staff. See specific payment procedures for details about turnaround time for writing checks for the three types of BHS services.
- 5. The FISCAL INTERMEDIARY (CONTRACTOR) will be responsible for tracking all payments to each provider. The FISCAL INTERMEDIARY (CONTRACTOR) will keep individual provider's data of Federal ID number, report of monthly payment information, and generate annual Tax Form 1099 where applicable or requested by BHS. A final report (Annual Payment Summary) containing a summary of these 1099 records will be sent to BHS by January 31 of the New Year.
- The FISCAL INTERMEDIARY (CONTRACTOR) will develop and generate contract budget modifications as directed by BHS. The FISCAL INTERMEDIARY (CONTRACTOR) will obtain prior approval from BHS before changing a budget.
- The FISCAL INTERMEDIARY (CONTRACTOR) will comply with audit requirements as pursuant to the contract.
- 8. The FISCAL INTERMEDIARY (CONTRACTOR) will comply with cost report requirements as directed by BHS, including annual settlement and reconciliation procedures.
- The FISCAL INTERMEDIARY (CONTRACTOR) will provide access to financial records and internal back-up documents related to BHS funds as requested by BHS.
- 10. The FISCAL INTERMEDIARY (CONTRACTOR) will provide insurance for liability and malpractice as outlined in the insurance requirements attached. As well as any bonding required by the Dept

#### PAYMENT PROCEDURES:

## Private Practitioners Monthly Payment Procedures:

- The BHS Claims Supervisor or BHS Billing Manager will send multiple weekly batches of authorized request for payments to CONTRACTOR via encrypted e-mail message and followed by a confidential fax.
- CONTRACTOR will direct all claim and payment questions to the BHS Claims Supervisor or Billing Manager for solution.
- 3. CONTRACTOR will write checks based upon payment requests received, and return the checks within three business days from the date the request is received to the BHS Claims Supervisor. The BHS Claims Supervisor will reconcile check amounts against the payment request and Explanation of Benefits (EOBs) and then will mail checks to providers.

Residential Care Facility and Residential Care Facility for the Elderly Monthly Payment Procedures;

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- BHS will send authorized payment requests once a month to CONTRACTOR, Inc. via encrypted email message and followed by a confidential fax.
- CONTRACTOR will write checks based upon payment requests received and will mail the checks within five business days of receiving the request directly to the RCFs and RCFEs.
- 3. CONTRACTOR will direct all claim and payment questions to BHS for resolution.
- CONTRACTOR will mail a check and a photocopy of the invoice to each residential care provider no later than the 20th day of each month.
- 5. CONTRACTOR will send the following information monthly to the BHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. CONTRACTOR will also prepare an End-of-the-Year reconciliation report.

#### Client Wraparound Services Monthly Payment Procedures:

- BHS will send requests for payments to CONTRACTOR. CONTRACTOR will issue checks within
  five working days from the date the request is received. Checks will be distributed directly to the
  provider, or based on separate instructions.
- 2. CONTRACTOR will provide record keeping for all funding transactions.
- CONTRACTOR will pay all consultant expenses approved by BHS and is responsible for maintaining agreement with consultants.

The checks will be prepared by a staff accountant who forwards the checks and a copy of the payment request to the manager for review. The checks will be signed by the principal of the firm who will then forward the checks and payment requests to the appropriate persons. Monthly and annual reports will be prepared and maintained by the firm manager who will forward the required reports to BHS by the 15<sup>th</sup> of the following month.

#### Department of Homeless and Supportive Housing:

- 1. BHS will send requests for payments to the FISCAL INTERMEDIARY (CONTRACTOR) as they are received by BHS. The FISCAL INTERMEDIARY (CONTRACTOR) will issue and mail checks within five working/business days from the date the request is received via confidential fax. Original copy of the request will be mail to FISCAL INTERMEDIARY (Contractor) for record keeping. Checks will be mailed directly to the provider, or based on separate instructions.
- The FISCAL INTERMEDIARY (CONTRACTOR) will direct all claim and payment questions to the BHS Claims Supervisor or Billing Manager for solution. Hotel operators will not be contacted by FISCAL INTERMEDIARY (CONTRACTOR).

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Program: Fiscal Administrator – Check Writing Services 07/01/18 through 06/30/19

The FISCAL INTERMEDIARY (CONTRACTOR) will provide record keeping for all funding transactions.

4. The FISCAL INTERMEDIARY (CONTRACTOR) will send the following information monthly to the BHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. An End-of-the-Year reconciliation report is also required.

The FISCAL INTERMEDIARY (CONTRACTOR) will pay all expenses approved by the Department of Homeless and Supportive Housing

Reports to be provided by the FISCAL INTERMEDIARY (CONTRACTOR) to BHS/ Department of Homeless and Supportive Housing:

- 1. Monthly payment summary containing the following payment information: dollar amount of each check, check date, check numbers, and a copy of the authorized payment request marked "PAID" and date-stamped on the invoice to document the date of check mailing.
- 2. Annual payment summary on fiscal year basis.
- 3. Monthly photocopy of bank statement(s), which will be a separate account opened and maintained by FISCAL INTERMEDIARY (CONTRACTOR). FISCAL INTERMEDIARY (CONTRACTOR) will not co-mingle non-BHS funds in the bank account with BHS funds.
- 4. Monthly Fee Statement: FISCAL INTERMEDIARY (CONTRACTOR) will submit a monthly invoice detailing the value of all of the checks written, categorized by cost center, and the total value of the check fees to be paid to the FISCAL INTERMEDIARY (CONTRACTOR) within 15 working days following the end of the previous calendar month. The FISCAL INTERMEDIARY (CONTRACTOR) will not be entitled to any bank interest earned by the account. BHS will monitor fee statements and number of checks issued in each calendar month submitted by FISCAL INTERMEDIARY (CONTRACTOR).
- Monthly Accounts Payable Cost Center Report that contains revenue and expenditure detail by cost center and general ledger detail.

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## Appendix B Calculation of Charges

#### 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

#### (1) Cost Reimbursement (Monthly Reimbursement for Actual Expenditures within Budget):

CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15th) calendar day of each month for reimbursement of the actual costs for SERVICES of the preceding month. All costs associated with the SERVICES shall be reported on the invoice each month. All costs incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

#### B. Final Closing Invoice

#### (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

#### (2) Cost Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those costs incurred during the referenced period of performance. If costs are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon the effective date of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of an invoice or claim submitted by Contractor, and of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed twenty-five per cent (25%) of the General Fund and MHSA Fund of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of October 1 through March 31 of

1 | P a g c July 1, 2018, Appendix B FSP #1000003036

the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

#### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

Appendix B-1: Fiscal Intermediary (Budget & Fee)

#### B, COMPENSATION

Compensation shall be made in monthly payments on or before the 30<sup>th</sup> day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed One Hundred Million Nine Hundred Forty Seven Thousand Three Hundred Ninety One Dollars (\$100,947,391) for the period of December 31, 2013 through December 31, 2020.

CONTRACTOR understands that, of this maximum dollar obligation, \$4,559,042 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

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December 31, 2013 to June 30, 2014	\$5,930,427
July 1, 2014 to June 30, 2015	\$14,310,217
July 1, 2015 to June 30, 2016	\$12,572,722
July 1, 2016 to June 30, 2017	\$13,010,253
July 1, 2017 to June 30, 2018	\$12,572,712
July 1, 2018 to June 30, 2019	\$15,196,807
July 1, 2019 to June 30, 2020	\$15,196,807
July 1, 2020 to Dec 31, 2020	\$7,598,404
Subtotal	\$96,388,349
Contingency	\$4,559,042
TOTAL	\$100,947,391

CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

#### 3. Services of Attorneys

No invoices for Services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

#### 4. State or Federal Medi-Cal Revenues

- A. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.
- B. CONTRACTOR further understands and agrees that any State or Federal Medi-Cal funding in this Agreement subject to authorized Federal Financial Participation (FFP) is an estimate, and actual amounts will be determined based on actual services and actual costs, subject to the total compensation amount shown in this Agreement."

## 5. Reports and Services

No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.

 Monthly Financial Statements, Notification of Proposed Mergers and Notification of Intent to Sell or Lease 890 Hayes Street and/or 214 Haight Street.

3 | P a g e July 1, 2018, Appendix B FSP #1000003036

In consideration of City's subordination of CONTRACTOR'S Seismic and Safety Loan Program liens on 890 Hayes Street and 214 Haight Street, in 2016, and as a material term of this Agreement, CONTRACTOR shall:

A. Comply with all CITY's asset management and reporting requirements, including, but not limited to, providing SFDPH with monthly financial statements to the Chief Financial Officer located at 101 Grove, Room 308, San Francisco, CA 94110.

B. Provide written notification to SFDPH of any proposed merger negotiations, and obtain City approval of any such proposed merger negotiations prior to executing any documents regarding an intent to enter into merger negotiations or an intent to merge. SFDPH shall respond within 30 days from the date that CONTRACTOR provides a merger plan to SFDPH.

C, Provide written notification to SFDPH and the Mayor's Office of Housing and Community Development no less than one hundred twenty (120) days prior to any intent to sell or lease CONTRACTOR's properties located at 890 Hayes Street and/or 214 Haight Street, and obtain City's prior written approval of any sale or lease of such properties, which shall not be unreasonably withheld, conditioned, or delayed. Within 30 days of executing this Agreement, CONTRACTOR shall record a notice, substantially in a form acceptable to the City, against the properties located at 890 Hayes Street and/or 214 Haight Street setting forth City's rights and CONTRACTOR's obligations set forth in this Section 6(C).

4 | P a g e July 1, 2018, Appendix B FSP #1000003036

## HealthRIGHT360

Appendix 5-1: Fiscal Intermediary Budget and Fee Fiscal Year FY10/19

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Division	1	Funding Source		·	
BHS	General Fund	HMHMLT730416	240645-10000-10026703-0001	11,291,000	11,291,000
BHS	General Fund	HMHMCC730515	251984-10000-10001792-0001	777 B04:	777,804
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BHS	Project	HMHMOPMGDCAR-PHMGDC 17		1	
BHS	Project	HMHMOPMGDCAR-PHMGDC19	251984-17128-10031195-0002	460,754	460,754
BHS	Project	HMHMOPMGDCAR-PHMGDC12			
BHS	Grant	HCHPDTBCTLGR-HCPD171701	<u> </u>		
BHS	Grant	HCHPDTBCTLGR-HCPD211901	251974-10001-10032580-0002	25,000	25,000
BHS	Grant	HMHMCHGRANTS HMCH01 0900  9/1/08-8/31/10			
BHS	Grant	HMHMRCGRANTS HMM007-1105 CFDA#93.958 HMPATH12			
BHS	Grant	HMHMRCGRANTS HMM007-1701 CFDA#93,958			
BHS	Grant	HMHMRCGRANTS HMM007-1901 CFDA#93.958	251984-10000-13032564-0001	20,060	20,000
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BHS	Grant	HMCH01 0900 (Dept of Justice)	<del></del>	<b> </b>	
BHS	Project.	HMHMPROP63 1203			·
BHS	Project	HMHMPROP63 1703			·
BHS	Project.	HMHMPROP63 PMHS631906	251984-17158-10031199-0015	344,110	344,110
BHS	Project	HMHMPROP63 PMHS631906	251984-17166-10031199-0018	15,000	15,000
BHS	Project	HMHMPROP63 PMHS631907	251984-17158-10031199-0019	125,000	125,000
BHS.	Project	HMHMPROP63 PMHS631908	251984-17156-10031199-0022	75,800	75,000
BHS	Project	HMHMPROP63 PMHS631804	251984-17158-10031199-0021	7.5,000	75,000
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BHS	Project	HMHMPROP83 1114			
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3HS	Work Order	HMHMCP8828CH - Cap MediCai	251952-10000-10001794-0001	80,000	60,000
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3HS	Work Order	HMHMCHTHFCWO	251962-10002-10001803-0013	25,572 26,568	
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HS	Work Order	HMHMCHDCYFWO			
HS	Work Order	HMHMCHSTOP-WO			
HS	Work Order.	HMHMCHPTRIWO	261962-10002-10001799-0005	130,000	130,000
HS	Work Order	HMHMPROPES PMHS631904	251984-17156-10031199-0021	9,000	6,000
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Appendix F Invoice

5 | P a g e July 1, 2018, Appendix F FSP #1000003036

Appendix F PAGE A

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Appendix F

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Appendix F

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Appendix F PAGE A

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Appendix F PAGE A Control Number INVOICE NUMBER: M12 JL Ct. Blanket No.: BPHM TBD Contractor: HealthRIGHT360 - CW User Cd Address: 1735 Mission St., San Francisco, CA 94103 CL PO No.: POHM TBD 251984-17156-10031199-0019 Fund Source: Tel. No.: (415) 692-8225 BHS Fax No.: (415) Invoice Period: July 2018 Final invoice: (Check if Yes) Funding Term: 07/01/2018 - 06/30/2019 ACE Control Number: PHP Division: Behavioral Health Services REMAINING DELIVERED DELIVERED % OF % OF **DELIVERABLES** TOTAL CONTRACTED THIS PERIOD TO DATE TOTAL UDC Program/Exhibit UOS uos UDC UDS UDC UOS UDC UOS uos i UDC UDC MHSA Admin Expanses Unduplicated Counts for AIDS Use Only. **EXPENSES** EXPENSES % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET BALANCE Description Total Salaries 0.00% \$ \$ 0.00% \$ Fringe Benefits \$ \$ Total Personnel Expenses 0.00% \$ \$ Funds for Payment to Providers 0.00% \$ MHSA Admin Expenses \$ 125,000.00. 0.00% \$ S 125,000.00 251984-17156-10031199-0019 \$ \$ 0.00% \$ \$ 0.00% \$ \$ 0.00% \$ Total Operating Expenses 125,000.00 0.00% \$ 125,000.00 Capital Expenditures \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 125,000,00 \$ \$ 125,000.00 0.00% \$ 0.00% \$ Indirect Expenses TOTAL EXPENSES 125,000.00 \$ \$ 0.00% \$ 125,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory

Date

Prepared: 2/27/2019

Jul Amendment4 02-27

Appendix F PAGE A Control Number INVOICE NUMBER: M13 TBD Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM User Cd Ct, PO No.: POHM TBD Address: 1735 Mission St., San Francisco, CA 94103 251984-17156-10031199-0015 Fund Source: Tel. No.: (415) 692-8225 BHS Fax No.: (415) Invoice Period: July 2018 Final Involce: (Check If Yes) Funding Term: 07/01/2018 - 08/30/2019 ACE Control Number: PHP Division: 3Behavioral Health Services DELIVERED DELIVERED % OF REMAINING % OF **DELIVERABLES** THIS PERIOD TO DATE TOTAL TOTAL CONTRACTED sau UDC UOS. UDC UOS UDC uos UDC Program/Exhibit '. UOS UDC UOS UDC MHSA Adult SF First Client Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES** % OF REMAINING **EXPENSES** BUDGET Description BUDGET THIS PERIOD TO DATE BALANCE 0.00% \$ **Total Salaries** 0.00% Fringe Benefits 0.00% Total Personnel Expenses 0.00% Funds for Payment to Providers 0.00% \$ MHSA Adult SF First Client Expenses 52,000,00 52,000,00 (HMHMPROP63 - PMHS63 - 1805) 0.00% \$ 0.00% \$ 251984-17156-10031199-0015 \$ 0.00% Total Operating Expenses 52,000.00 0.00% \$ \$ 52,000.00 Capital Expanditures 0.00% \$ TOTAL DIRECT EXPENSES 52,000.00 \$ \$ 0.00% \$ 52,000.00 Indirect Expenses 0.00% \$ **TOTAL EXPENSES** 52,000.00 \$ 0.00% \$ 52,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT l certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated, Signature: Printed Name: Title: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory Date Jal Amendmenti 02-27

### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR

**COST REIMBURSEMENT INVOICE** Appendix F PAGE A Control Number INVOICE NUMBER: M14 18 JL TBD Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM User Cd Address: 1735 Mission St., San Francisco, CA 94103 TBD Ct. PO No.: POHM 251984-17156-10031199-0022 Fund Source: Tel. No.: (415) 692-8225 BHS Fax No.: (415) Invoice Period: , July 2018 Final Involce: (Check if Yes) Funding Term: 07/01/2018 - 06/30/2019 ACE Control Number: PHP Division: Behavioral Health Services DELIVERED % OF REMAINING % OF DELIVERED TOTAL DELIVERABLES TOTAL TO DATE TOTAL CONTRACTED THIS PERIOD UDC Program/Exhibit WDET MHSA Trainings UOS uos UOS UDC UOS UDC UDC UOS. UDC Unduplicated Counts for AIDS Use Only. **EXPENSES** EXPENSES % OF REMAINING BALANCE Description BUDGET THIS PERIOD TO DATE BUDGET 0.00% \$ Total Salaries \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ 0.00% \$ Funds for Payment to Providers WDET MHS Trainings 75,000,00 \$ \$ \$ 0.00% \$ 75,000.00 (HMHMPROP63 - PMHS63 - 1808) \$ \$ 0.00% \$ 251984-17156-10031199-0022 \$ 0.00% \$ \$ 0.00% \$ Total Operating Expenses 75,000.00 \$ 0.00% \$ 75,000.00 Capital Expenditures \$ \$ 0.00% \$ *TOTAL DIRECT EXPENSES* \$ 75,000.00 \$ \$ 0.00% \$ 75,000.00 Indirect Expenses \$ \$ 0.00% \$ TOTAL EXPENSES \$ 75,000.00 \$ \$ 0.00% \$ 75,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I cartify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Phone: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst

Authorized Signatory

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Send to:

1380 Howard St., 4th Floor San Francisco, CA 94103

Jul Amendments 02-27

Appendix F PAGE A Control Number INVOICE NUMBER: M15 18 Contractor: HealthRIGHT360 - CW Ct, Blanket No.: BPHM TBD User Cd CL PO No.: POHM TBD Address: 1735 Mission St., San Francisco, CA 94103 281984-17156-10031199-0017 Tel. No.: (415) 692-8225 Fund Source: BHS Fax No.: (415) Invoice Period: July 2018 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check If Yes) ACE Control Number: PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED % OF REMAINING % OF THIS PERIOD TO DATE TOTAL DELIVERABLES TOTAL CONTRACTED Program/Exhibit UDC UOS UDC JUOS UDC UOS UDC UOS UDC uos UDC UOS FMP Wrap Around - MHSA CYF #D!V/0! #DIV/0I Unduplicated Counts for AIDS Use Only. EXPENSES EXPENSES REMAINING % OF THIS PERIOD TO DATE BUDGET BALANCE Description BUDGET 0.00% \$ Total Salaries 0.00% \$ Fringe Benefits Total Personnel Expenses \$ Funds for payment to providers 30,000.00 0.00% \$ 30,000.00 FMP Wrap Around - MHSA CYF 0.00% \$ \$ 281984-17156-10031199-0017 \$ 0.00% \$ 0.00% \$ \$ 0.00% \$ Total Operating Expenses 30,000.00 0.00% \$ 30,000.00 Capital Expenditures \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 30,000,00 \$ 0.00% \$ \$ 30,000.00 Indirect Expenses \$ 0.00% \$ TOTAL EXPENSES 30.000,00 | \$ S 0.00% \$ 30,000.00 NOTES: Lesa: Initial Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103

Jul Amendment4 02-27

Authorized Signatory

Date

Prepared: 2/27/2019

### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR

COST REIMBURSEMENT INVOICE Appendix F PAGE A Control Number INVOICE NUMBER: M16 Ct. Blanket No.: BPHM TBD Contractor: HealthRIGHT360 - CW User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 892-8225 251984-17156-10031199-0015 BHS Fund Source: Fax No.: (415) Invoice Period: July 2018 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check If Yes) PHP Division: Behavioral Health Services Ace Control Number: % OF REMAINING DELIVERED DELIVERED TOTAL % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL Program/Exhibit UDS | UDC uos UO5 UDC UO5 UDC UOS | UDC. UDS UDC MHSA Adult Stabilization Rooms Unduplicated Counts for AIDS Use Only. **EXPENSES** EXPENSES % OF REMAINING Description BUDGET THIS PERIOD TO DATE BUDGET BALANCE 0.00% \$ 0.00% \$ Total Salaries Ennge Benefils Total Personnel Expenses 0.00% Funds for Payment to Providers 0.00% MHSA Adult Stabilization Rooms 251984-17156-10031199-0015 292,110.0D 0.00% 292,110.00 0.00% 0.00% 0.00% 0.00% \$ 0.00% \$ 0.00% \$ 292,110,00 Total Operating Expenses 0.00% \$ Capital Expenditures 0.00% \$ TOTAL DIRECT EXPENSES 292,110.00 \$ 0.00% \$ 110.00 Indirect Expenses 0.00% TOTAL EXPENSES 292,110.00 \$ 292,110.00 0.00% \$ Less: Initial Payment Recovery Other Adjustments (DPH, use only) NOTES: REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103

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Prepared: 2/27/2019

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Authorized Signatory

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Appendix F PAGE A

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Behavioral Health Services-Bu 1380 Howard St., 4th Floor San Francisco, CA 94103			Kisk			·	-	· · · · · · · · · · · · · · · · · · ·					
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Appendix F PAGE A

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accordance with the contract appro- claims are maintained in our office a			ider the provis	sion of the	at contrac	rt. Full Justi	ficatio	on and ba	ckup reci	ords for the	)SÐ
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Appendix F

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Jul Amendment4 02-27

Prepared; 2/27/2019

Appendix F PAGE A Control Number 502 INVOICE NUMBER: JL 18 Ct. Blanket No.: BPHM TBD Contractor: HealthRIGHT360 - CW User Cd Address: 1735 Mission St., San Francisco, CA 94103 TBD CL PO No.: POHM County General Fund Tel. No.: (415) 692-8225 Fund Source: BHS Fax No.: (415) July 2018 Invoice Period: (Check if Yes) Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: ACE Control Number: PHP Division: 3Behavioral Health Services DELIVERED DELIVERED REMAINING TOTAL CONTRACTED THIS PERIOD **DELIVERABLES** TOTAL TO DATE TOTAL UDC Program/Exhibit บอร UDC UOS uos UDC UOS UDC UOS UDC UOS CSS First Client Expenses Unduplicated Counts for AIDS Use Only. EXPENSES **EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET BALANCE Description 0.00% \$ Total Salaries \$ 0.00% \$ Fringe Benefits \$ Total Personnel Expenses \$ 0.00% \$ 0.00% \$ Funds for Payment to Providers SUD/ BOCC Expanses - HMHSOTHERSGF 181,797.00 0.00% \$ 181,797.00 CheckWriting Fees - HMHSOTHERSGF \$ 2,500.00 \$ 0.00% \$ 2,500.00 \$ 0.00% \$ 0.00% \$ Total Operating Expenses \$ 184,297,00 0.00% \$ 184,297.00 Capital Expenditures \$ 0.00% \$ TOTAL DIRECT EXPENSES 184,297.00 \$ 184,297.00 \$ 0.00% \$ Indirect Expenses 0.00% \$ \$ TOTAL EXPENSES 184,297,00 0.00% \$ 184,297.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBÜRSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursament is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory Date Jul Amendment4 02-27 Prepared: 2/27/2019

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ACORD ™ CERTIFICATE OF LIABILITY INSURANCE

Date3/21/19

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFOR CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELOW. THIS CERTIFICATE OF INSURANCE DOES NOT REPRESENTATIVE OR PRODUCER, AND THE CERTIFIC IMPORTANT: If the certificate holder is an ADDITIONAL IN and conditions of the policy, certain policies require an endorsement(s).	VELY AMENT CONSTITUTION  CATE HOLD  SURED, the	ID, EXTEND OR UTE A CONTRA PER. Policy(ies) musi	ALTER THE CO CT BETWEEN To be endorsed. If	OVERAGE AF THE ISSUING SUBROGATION	FORDED BY THE PINSURER(S), AUTHON IS WAIVED; sub	OLICIES IORIZED ject to the terms
PRODUCER		CONTACT	Sh	elaine Gonsa	lves	
Heffernan Insurance Brokers		NAME: PHONE			1 CAY	E D24 0070
1350 Carlback Avenue	•	(A/C,No,Ext): EMAIL		934-850D	(A/C,No): 92	5-934-8278
Walnut Creek, CA 94596 CA License #0564249		ADDRESS;		laineG@heffii		
ON LICCISC POSCILLA		INSURERS	AFFORDING	E	NAIC #	
INSURED		INSURER A:		nsurance Com		23582
HealthRIGHT 360		INSURER B:		an Insurance I	rance Company Company	. 18058 . . 16691
1563 Mission Street San Francisco, CA 94103		INSURER D:	Lloÿd's of Lor			15792
Sall Francisco, OA 94100		INSURER E:				
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CERTIFICATE HOLDER	Ť	CANCELLATIO			·	
City & County of San Francisco Dept. of Public Health 101 Grove Street, Rm. #402 San Francisco, CA 94102	-		E THEREOF, NOT		IES BE CANCELLED B ELIVERED IN ACCORI	

ACORD 25 (2010/05)

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### THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY.

### **HUMAN SERVICES LIABILITY ENDORSEMENT**

This endorsement modifies insurance provided by the following:

#### COMMERCIAL GENERAL LIABILITY COVERAGE PART

It is understood and agreed that the following extensions only apply in the event that no other more specific coverage for the indicated loss exposure is provided by your policy in addition to the coverages provided by the Commercial General Liability Coverage Part. If such other more specific coverage applies, the terms, conditions and limits of such other more specific coverage are the sole and exclusive coverage applicable under this policy, unless otherwise expressly stated on this endorsement. The following is a summary of the Limits of Insurance and additional coverages provided by this endorsement. For complete details on specific coverages, consult the policy's and this endorsement's contract wording.

Coverage Applicable	Limit of insurance	Page Number
Damage to Premises Rented to You	\$1,000,000	2
Extended Property Damage	Included	2
Non-Owned Watercraft	Less than 58 feet	2
Medical Payments	\$20,000	3
Medical Payments-Extended Reporting Period	3 years	3
Athletic Activities	Amended	3
Supplementary Payments – Bail Bonds	\$7,500	3
Supplementary Payment - Loss of Earnings	\$1,500 per day	3
Employee Indemnification Defense Coverage for Employee	\$25,000	3
Named Insured - Newly Acquired	Included	3
Named Insured - Broadened Named Insured	Included	. 4
Additional Insured - Medical Directors and Administrators	Included	.4
Additional Insured – Funding Source	included	4
Additional Insured – Home Care Providers	Included	4
Additional Insured - Managers, Landlords, or Lessors of Premises	Included	4
Additional Insured – Lessor of Leased Equipment – Automatic Status When Required in Lease Agreement With You	Included	4
Additional Insured - Grantors of Permits	Included	4
Additional Insured - Broad Form Vendors	included	5
Additional Insured - Grantor of Franchise	Included	5
Additional Insured – As Required by Contract	Included	6
Additional Insured – State or Political Subdivisions	Included	7
Limited Rental Lease Agreement Contractual Liability	\$100,000 limit	8
Damage to Property You Own, Rent or Occupy	\$50,000 limit	8
Transfer of Rights of Recovery Against Others To Us	Clarification	8
Duties in the Event of Occurrence, Claim or Suit	Included	8
Unintentional Failure to Disclose Hazards	Included	9
Liberalization	Included	9
Bodily Injury – includes Mental Anguish	Included	9
Personal and Advertising Injury – includes Abuse of Process, Discrimination	Included	9
Key and Lock Replacement – Janitorial Services Client Coverage	\$15,000 Limit	10

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#### A. Damage to Premises Rented to You

- 1. If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the word "fire" is changed to "fire, lightning, explosion, smoke or leakage from automatic fire protective systems" where it appears in:
  - a. The last paragraph of SECTION 1 COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions;
  - b. The first paragraph immediately following Exclusion j.(6) of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY under Subsection 2. Exclusions
  - c. SECTION III LIMITS OF INSURANCE, Paragraph 6.;
  - d. SECTION V DEFINITIONS, Paragraph 9.a.
- 2. If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the term "Fire insurance" is changed to "insurance for fire, lightning, explosion, smoke, or leakage from automatic fire protective systems" where it appears in:
  - SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS, Subsection 4. Other Insurance, Paragraph b. Excess Insurance, Items b.(1)(a)(ii).
- 3. The Damage to Premises Rented to You Limit shown on the Declarations is deleted and replaced by \$1,000,000. \$1,000,000 is the only limit of liability for Damage to Premises Rented to You and this limit will not be combined with the limit shown on the Declarations for this coverage. This is the most we will pay for all damage proximately caused by the same event, whether such damage results from fire, lightning, explosion, smoke, or leaks from automatic fire protective systems or any combination thereof.

Provided, however, that if you assume liability in a contract or agreement regarding the rental or lease of a premises on behalf of your client, this Damage to Premises Rented by You limit is superceded and replaced by the limit of insurance provided by Section I. Limited Rental Lease Agreement Contractual Liability of this endorsement. The term client as used in this section has the same meaning as provided by Section I. Limited Rental Lease Agreement Contractual Liability herein.

#### B. Extended "Property Damage"

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph a. is deleted and replaced by the following:

a. Expected or Intended Injury

"Bodily injury" or "property damage" expected or intended from the standpoint of the insured. This exclusion does not apply to "bodily injury" or "property damage" resulting from the use of reasonable force to protect persons or property.

#### C. Non-Owned Watercraft

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph g. (2) is deleted and replaced by the following:

- (2) A watercraft you do not own that is:
  - (a) Less than 58 feet long; and
  - (b) Not being used to carry persons or property for a charge;

This provision applies to any person, who with your consent, either uses or is responsible for the use of such a watercraft. This insurance is excess over any other valid and collectible insurance available to the insured whether primary, excess or contingent.

### D. Medical Payments - Limit Increased to \$20,000, Extended Reporting Period

If COVERAGE C MEDICAL PAYMENTS is not otherwise excluded from this Coverage Part:

- The Medical Expense Limit shown on the Declarations is deleted and replaced by \$20,000. \$20,000 is the only limit of insurance for Medical Expenses and this limit will not be combined with the limit shown on the Declarations for this coverage.
- 2. COVERAGE C MEDICAL PAYMENTS, Subsection 1. Insuring Agreement, Paragraph a(3)(b) is amended to read: provided that:
  - (b) The expenses are incurred and reported to us within three years of the date of the accident; and

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#### E. Athletic Activities

SECTION I – COVERAGES, COVERAGE C MEDICAL PAYMENTS, Subsection 2. Exclusions, Exclusion e. Athletic Activities is deleted and replaced with the following:

#### e. Athletic Activities

To a person injured while practicing or participating in any physical exercises or games, sports, or athletic contests. This exclusion shall not apply to an insured while providing instruction with respect to any physical exercises or games, sports, or athletic contests.

#### F. Supplementary Payments

Under the SUPPLEMENTARY PAYMENTS - COVERAGE A AND B provision, items 1.b. and 1.d. are amended as follows:

- 1. The limit for the cost of bail bonds is changed from \$250 to \$7,500; and
- 2. The limit for loss of earnings is changed from \$250 a day to \$1,500 a day.

#### G. Employee Indemnification Defense Coverage

Under the SUPPLEMENTARY PAYMENTS - COVERAGES A AND B provision, the following is added:

3. We will reimburse you for defense costs that you incur in the defense of an "employee" who is directly involved in a criminal proceeding that arises out of such "employee's" acts or omissions within the scope of their employment by you or while performing duties related to the conduct of your business and which would otherwise be covered by this insurance.

The most we will reimburse you for defense costs that you incur in the defense of an "employee" who is alleged to be directly involved in a criminal proceeding is \$25,000, subject to an aggregate limit of \$25,000 for all reimbursements that we make during the policy period on behalf of all "employees", regardless of the numbers of "employees", claims or "suits" brought or persons or organizations making claims or bringing "suits".

#### H. SECTION II - WHO IS AN INSURED is amended as follows:

- 1. If coverage for newly acquired or formed organizations is not otherwise excluded from this Coverage Part, Paragraph 3.a. is deleted and replaced with the following:
  - a. Coverage under this provision is afforded until the end of the policy period during which you acquired or formed the organization.
- 2. Each of the following is also an insured:

Broadened Named Insured – Any organization and subsidiary thereof which you control and actively manage (whether through ownership of voting securities, by contract or otherwise) on the effective date of this Coverage Part which is not named in the Declarations as a Named Insured, and which is also not insured under another similar policy, or would not have been insured but for such policy's termination or the exhaustion of its limits of insurance.

- 3. Each of the following is also an additional insured:
  - a. Medical Directors and Administrators Your medical directors and administrators, but only while acting within the scope of and during the course of their duties as such. Such duties do not include the furnishing or failure to furnish professional services as a physician or psychiatrist in the treatment of a patient.
  - b. Funding Source Any person or organization with respect to their liability arising out of:
    - (1) Their financial control of you; or
    - (2) Premises they own, maintain or control while you lease or occupy these premises.

This insurance does not apply to:

- (a) Any "occurrence" or offense which takes place after you cease to lease or occupy that premises; or
- (b) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- c. Home Care Providers At the first Named Insured's option, any person or organization under your direct supervision and control while providing on your behalf private home respite or foster home care for the developmentally disabled.
- d. Managers, Landlords, or Lessors of Premises Any person or organization with respect to their liability arising out of the ownership, maintenance or use of that part of the premises leased or rented to you subject to the following additional exclusions:

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Page 3 of 9

This insurance does not apply to:

- (1) Any "occurrence" which takes place after you cease to be a tenant in that premises; or
- (2) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- e. Lessor of Leased Equipment Automatic Status When Required in Lease Agreement With You Any person or organization from whom you lease equipment when you and such organization or person have agreed in writing in a contract or agreement that such person or organization is to be added as an additional insured on your policy. Such person or organization is an insured only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your maintenance, operation or use of equipment leased to you by such person or organization and only as specified by such written contract or agreement.

A person's or organization's status as an additional insured under this endorsement ends when their contract or agreement with you for such leased equipment ends.

With respect to the insurance afforded to these additional insureds, this insurance does not apply to any "occurrence" which takes place after the equipment lease expires.

- f. Grantors of Permits Any state or political subdivision granting you a permit in connection with your premises subject to the following additional provision:
  - (1) This insurance applies only with respect to the following hazards for which the state or political subdivision has issued a permit in connection with the premises you own, rent, or control and to which this insurance applies:
    - (a) The existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoist away openings, sidewalk vaults, street banners or decorations and similar exposures; or
    - (b) The construction, erection, or removal of elevators; or
    - (c) The ownership, maintenance, or use of any elevators covered by this insurance.
- g. Broad Form Vendors Any person(s) or organization(s) which or who is or are a vendor of "your products" with whom you agreed under a Written contract or agreement to add as an additional insured to your policy, but only with respect to "bodily injury" or "property damage" arising out of "your products" which are distributed or sold in the regular course of the vendor's business, subject to the following additional exclusions:

The insurance afforded the vendor does not apply to:

- "Bodily injury" or "property damage" for which the vendor is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the vendor would have in the absence of the contract or agreement;
- 2. Any express warranty unauthorized by you;
- 3. Any physical or chemical change the vendor intentionally made to the product;
- 4. Repackaging, except when unpacked solely for the purpose of inspection, demonstration, testing, or the substitution of parts under instructions from the manufacturer, and then repackaged in the original container;
- Any failure to make such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.
- Demonstration, installation, servicing or repair operations, except such operations performed at the vendor's premises in connection with the sale of the product;
- Products which, after distribution or sale by you, have been labeled or relabeled or used as a container, part or ingredient of any other thing or substance by or for the vendor; or
- 8. "Bodily injury" or "property damage" arising out of the negligence of the vendor for its own acts or omissions or those of its employees or anyone else acting on its behalf and which was not caused in whole or in part by you or any person or organization acting on your behalf. However, this exclusion does not apply to:
  - (a) The exceptions contained in Subparagraphs 4. or 6.; or
  - (b) Such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.

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The insurance provided to such additional insured vendor by this endorsement is further limited as follows:

- The additional insured is covered only for such sums that such additional insured is legally obligated to pay
  as damages under tort law principles to the injured party because of "bodily injury", "property damage" or
  "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy
  limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above in the first paragraph of this subsection q., whichever is less.

This insurance does not apply to any insured person or organization, from whom you have acquired such products, or any ingredient, part or container, entering into, accompanying or containing such products.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection g., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- h. Grantor of Franchise Any person(s) or organization(s) with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability as grantor of a franchise to you.

The insurance provided to such additional insured franchisor by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection h., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- i. As Required by Contract Any person or organization for whom "you" are performing operations, or to whom you are leasing, subleasing or otherwise entrusting the use or occupancy of premises owned by or rented to "you", only as specified under a written contract, lease, sublease or agreement that requires that such person or organization be added as an additional insured on "your" policy. Such person or organization is an additional insured only with respect to liability caused, in whole or in part, by the acts or omissions of the "Named Insured" in the performance of the "Named Insured's" ongoing operations for the additional insured or in connection with such premises owned by or rented to a "Named Insured", but in both instances only as specified under the written contract, lease, sublease or agreement. A person's or organization's status as an additional insured under this endorsement ends the earlier of when "your" on-going operations for that additional insured are completed or when "you" no longer are contractually required to include such person or organization as an additional insured under "your" policy.

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The insurance provided to an additional insured by this endorsement is limited as follows:

- 1. The additional insured is covered only for such damages which are caused, in whole or in part, by the acts or omissions of the "Named Insured" to which the additional insured is entitled to be indemnified by the "Named Insured" pursuant to the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection I, above and only for those sums that the additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits and policy conditions. This coverage does not apply for defense or indemnity of the additional insured if state or federal law does not permit indemnification of the additional insured by the "Named Insured" for the claim of the third party.
- 2 The limits of insurance are those set forth in the policy and Declarations or those specified in the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i., whichever is less.

With respect to the insurance afforded to an additional insured under this subsection i., the following exclusions are added:

- 1. This insurance does not apply if the written contract, lease, sublease or egreement referenced in the first paragraph of this subsection i. above was not executed by the "Named Insured" prior to the "occurrence" giving rise to the additional insured's potential liability.
- 2. This insurance does not apply to the additional insured's liability to indemnify, defend or hold harmless a third party.
- 3. This insurance does not apply to "bodily injury", "property damage" or "personal and advertising injury" for which the additional insured is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the additional insured would have in the absence of the contract or agreement.
- 4. "Bodily injury", "property demage" or "personal and advertising injury" arising out of the rendering of, or the failure to render, any professional architectural, engineering or, surveying services, including:
  - (a) The preparing, approving, or falling to prepare or approve, maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; and
  - (b) Supervisory, inspection, architectural or engineering activities.
- 5. "Bodily injury" or "property damage" occurring after:
  - (a) All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the site of the covered operations has been completed; or
  - (b) That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

#### Other Insurance

- 1. If specifically required by the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract, lease or sublease does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement,

#### Definitions

Solely for purposes of the insurance afforded to an additional insured by this endorsement;

"Named Insured" is defined as the entity to whom the insurance policy is issued as shown on the Declarations. "You" or "your" means a "Named Insured" as defined above.

j. State or Political Subdivisions – Any state or political subdivision with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability with respect to on-going operations performed by you or on your behalf for which the state or political subdivision has issued a permit or license.

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This insurance does not apply to:

- 1. "Bodily injury", "property damage" or "personal and advertising injury" arising out of operations performed for the state or political subdivision; or /
- 2. "Bodily injury" or "property damage" included within the "products-completed operations hazard".

The insurance provided to such additional insured state or political subdivision by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above, any coverage provided by this subsection k, to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

#### I. Limited Rental Lease Agreement Contractual Liability

The following is added to paragraph (2) of Exclusion b. Contractual Liability of SECTION I - COVERAGES, COVERAGE A. BODILY INJURY AND PROPERTY DAMAGE LIABILITY, under Subsection 2. Exclusions:

We agree to indemnify the Named Insured for their liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of their client, up to \$100,000 per "occurrence". This limit of insurance is the only limit of insurance for your liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of your client whether or not such contract qualifies as an "insured contract". This limit will not be combined with the Each Occurrence Limit set forth in Section III – Limits of Insurance and is included within and not in addition to the Each Occurrence Limit. This coverage extension only applies to rental lease agreements. This coverage is excess over any renter's liability insurance of the client.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

### J. Damage to Property You Own, Rent or Occupy

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2, Exclusions, Paragraph J. Damage to Property, Item (1) is deleted in its entirety and is replaced with the following:

Property you own, rent, or occupy, including any costs or expenses incurred by you, or any other person, organization or entity, for repair, replacement, enhancement, restoration or maintenance of such property for any reason, including prevention of injury to a person or damage to another's property, unless the damage to property is caused by your client, in which case we will provide coverage for such "property damage" for which you are legally obligated to pay up to a \$50,000 limit per "occurrence". This limit is the only limit of insurance for such "property damage" and will not be combined with the Each Occurrence Limit set forth in Section III — Limits of Insurance and will be included within and not be in addition to the Each Occurrence Limit. A client, as used in this provision, is defined as a person under your direct care and supervision for whom you are providing goods and/or services.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

#### K. Transfer of Rights of Recovery Against Others To Us

As a clarification, the following is added to SECTION IV – COMMERCIAL GENERAL LIABILITY CONDITIONS, Paragraph 8. Transfer of Rights of Recovery Against Others To Us:

Therefore, the insured can waive the insurer's Rights of Recovery prior to the occurrence of a loss, provided the waiver is expressly made in a written contract.

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#### L. Duties in the Event of Occurrence, Claim or Suit

- The requirement in Paragraph 2.a. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you
  must see to it that we are notified as soon as practicable of an "occurrence" or an offense which may result in a
  claim or a "suit", applies only when the "occurrence" or offense which may result in a claim or a "suit" is known to:
  - a. You, If you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation.
- 2. The requirement in Paragraph 2.b. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you must see to it that we receive notice of a claim or "suit" as soon as practicable will not be considered breached unless the breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation,

#### M. Unintentional Fallure to Disclose Hazards

It is agreed that, based on our reliance on your representations as to existing hazards, if you should unintentionally fail to disclose all such hazards prior to the beginning of the policy period of this Coverage Part, we shall not deny coverage under this Coverage Part because of such failure.

#### M. Liberalization

If we make a change which broadens coverage under this edition of this endorsement without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state, provided that this implementation date falls within 45 days prior to or during the policy period stated in the Declarations.

This Liberalization Clause does not apply to changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:

- 1. A subsequent edition of this endorsement; or
- 2. Another amendatory endorsement,

#### O. Bodily injury - Mental Anguish

SECTION V - DEFINITIONS, Paragraph 3, is deleted in its entirety and replaced by the following:

"Bodily Injury":

- a. Means bodily injury, sickness or disease sustained by a person, and includes mental anguish resulting from any of these; and
- b. Except for mental anguish, includes death resulting from the foregoing (Item a. above) at any time.

#### P. Personal and Advertising Injury - Abuse of Process, Discrimination

If COVERAGE B PERSONAL AND ADVERTISING INJURY LIABILITY COVERAGE is not otherwise excluded from this Coverage Part, the definition of "personal and advertising injury" is amended as follows:

- 1. SECTION V DEFINITIONS, Paragraph 14.b. is amended to read:
  - b. Malicious prosecution or abuse of process;
- 2. SECTION V DEFINITIONS, Paragraph 14. is amended to include the following:

"Personal and advertising injury" also means injury, including consequential "bodily injury", arising out of discrimination based on race, color, religion, sex, age or national origin, except when:

- (1) Done intentionally by or at the direction of, or with the knowledge or consent of:
  - (a) Any insured; or
  - (b) Any executive officer, director, stockholder, partner or member of the insured; or
- (2) Directly or indirectly related to the employment, former or prospective employment, termination of employment, demotion, failure to promote or application for employment of any person or persons by an insured; or
- (3) Directly or indirectly related to the sale, rental, lease or sublease or prospective sales, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any insured; or.
- (4) Insurance for such discrimination is prohibited by or held in violation of law, public policy, legislation, court decision or administrative ruling.

This coverage does not apply to fines or penalties imposed because of discrimination.

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#### Q. Key and Lock Replacement - Janitorial Services Client Coverage

- 1. We will pay for the cost to replace keys and locks at the "client's" premises due to theft or other loss to keys entrusted to you by your "client", up to a \$15,000 limit per occurrence/\$15,000 policy aggregate.
- 2. We will not pay for loss or damage resulting from theft or any other dishonest or criminal act that you or any of your partners, members, officers, "employees", "managers", directors, trustees, authorized representatives or any one to whom you entrust the keys of a "client" for any purpose commit, whether acting alone or in collusion with other persons.
- 3. The following, when used in this coverage only, are defined as follows:
  - a. "Client" means an individual, company or organization with whom you have a written contract or work order for your services for a described premises and you have billed for your services.
  - b. "Employee" means:
    - (1) Any natural person:
      - (a) While in your services or for 30 days after termination of service;
      - (b) Who you compensate directly by salary, wages or commissions; and
      - (c) Who you have the right to direct and control while performing services for you; or
    - (2) Any natural person who is furnished temporarily to you:
      - (a) To substitute for an "employee" as defined in Paragraph 1, above, who is on leave; or
      - (b) To meet seasonal or short-term workload conditions; while that person is subject to your direction and control and performing services for you.
    - (3) "Employee" does not mean:
      - (a) Any agent, broker, person leased to you by a labor leasing firm, factor, commission merchant, consignee, independent contractor or representative of the same general character; or
      - (b) Any "manager", director or trustee except while performing acts coming within the scope of the usual duties of an "employee".
  - c. "Manager" means a person serving in a directorial capacity for a limited flability company.

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### THIS ENDORSEMENT CHANGES THE POLICY, PLEASE READ IT CAREFULLY

### COMMERCIAL AUTOMOBILE BROAD FORM ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

#### Schedule

The premium for this endorsement is \$

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to this endorsement.)

#### SUMMARY OF COVERAGES

- I. 'Section II Liability Coverage
  - A. Broad Form Insured
  - B. Employee's as Insureds
  - C. Liability Coverage Extensions Supplementary Payments
  - D. Préjudgment Interest Coverage
  - E. Amendment of Fellow Employee Liability Exclusion
  - F. Additional Insured by Contract, Permit or Agreement
- II. Sections III and IV Physical Damage Coverage
  - A. Hired Car Physical Damage
  - B. Physical Damage Coverage Extensions
    - a. Transportation Expenses
    - b. Loss of Use Expenses
    - c. Extra Expense
  - C. Personal Effects Coverage
  - D. Accidental Discharge of Airbag
  - E. Lease/Loan Gap Coverage
  - F. Deductible Amendments
  - G. Towing and Labor
  - H. Rental Reimbursement
- III. Sections IV and V Conditions
  - A. Notice of and Knowledge of Occurrence
  - B. Unintentional Failure to Disclose Hazards
  - C. Hired Car Coverage Territory
  - D. Waiver of Subrogation
- IV. Sections V and VI Definitions
  - A. Mental Anguish
  - **B.** Additional Definitions
- V. Cancellation Conditions

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#### SECTION II – LIABILITY COVERAGE is amended as follows:

#### A. BROAD FORM INSURED

Paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A – Who is An Insured, are amended as follows:

- 1. For covered "autos", the Named Insured shown in the Declarations is amended to include:
  - a. Any legally incorporated subsidiary in which you own more than 50% of the voting stock on the effective date of the Coverage Form. However, the Named Insured does not include any subsidiary that is an "insured" under any other automobile policy or would be an "insured" under such a policy but for its termination or the exhaustion of its Limits of insurance.
  - b. Any organization that is newly acquired or formed by you during the policy period and over which you maintain majority ownership. However, the Named Insured does not include any newly formed or acquired organization:
    - (1) That is a joint venture or partnership,
    - (2) That is an "insured" under any other automobile policy,
    - (3) That has exhausted its Limits of Insurance under any other automobile policy, or
    - (4) That has been acquired or formed by you for more than 180 days unless you have given us written notice of the acquisition or formation by the end of such 180 day period or the end of the policy period, whichever occurs first.

Coverage does not apply to "bodily injury" or "property damage" that results from an "accident" that occurred before you formed or acquired the organization, or an "accident" that occurs before or after the end of the policy period.

#### B. EMPLOYEES AS INSUREDS

For covered "autos", paragraph 1, of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A -- Who is An insured, are amended as follows:

Any "employee" of yours while using a covered "auto" you don't own, hire or borrow in your business or your personal affairs.

#### C. LIABILITY COVERAGE EXTENSIONS - SUPPLEMENTARY PAYMENTS

Supplementary Payments (2) and (4) under paragraphs A.2.a of the BUSINESS AUTO COVERAGE FORM and A.4.a of the GARAGE COVERAGE FORM, are replaced by the following:

- (2) Up to \$2,500 for cost of ball bonds (including bonds for related traffic law violations) required because of an "accident" we cover. We do not have to furnish these bonds.
- (4) All reasonable expenses incurred by the "insured" at our request, including actual loss of earnings, up to \$500 a day because of time off from work.

#### D. PREJUDGMENT INTEREST COVERAGE

The following paragraph is added to Section II, LIABILITY COVERAGE, Supplementary Payments under Items A.2.a. of the BUSINESS AUTO COVERAGE FORM and A.4.a. of the GARAGE COVERAGE FORM:

(7) Prejudgment interest awarded against the "Insured" on that part of the judgment we pay. If we make an offer to pay the applicable limit of insurance, we will not pay any prejudgment interest based on that period of time after the offer.

### E. AMENDMENT OF FELLOW EMPLOYEE LIABILITY EXCLUSION

Paragraph B.5. Exclusions – Fellow Employee does not apply If the "bodily injury" results from the use of a covered "auto" you own or hire. The insurance provided under this provision is excess over any other collectible insurance.

#### F. ADDITIONAL INSURED BY CONTRACT, PERMIT OR AGREEMENT

The following is added to A.1. Who Is An Insured of Section II – Liability Coverage of the BUSINESS AUTO COVERAGE FORM and A.3.a. and A.3.b. if Section II – Liability Coverage of the GARAGE COVERAGE FORM:

Any person or organization that you are required to name as an additional insured in a written contract or agreement that is executed or signed by you prior to a "bodily injury" or "property damage" occurrence is an "Insured" for liability coverage. However, with respect to covered "autos", such person or organization is an insured only to the extent that person or organization qualifies as an "insured" under A.1. Who is an insured of Section II — Liability Coverage of the BUSINESS AUTO COVERAGE FORM or A.3. of Section II — Liability Coverage of the GARAGE COVERAGE FORM.

If specifically required by the written contract or agreement referenced in the paragraph above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.

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II. SECTION III – PHYSICAL DAMAGE COVERAGE of the BUSINESS AUTO COVERAGE FORM and SECTION IV – PHYSICAL DAMAGE COVERAGE of the GARAGE COVERAGE FORM are amended by adding the following:

#### A. HIRED CAR PHYSICAL DAMAGE

If hired "autos" are covered "autos" for Liability Coverage and if Comprehensive, Specified Causes of Loss or Collision Coverages are provided under this Coverage Form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire, subject to the following limit and applicable deductible:

The most we will pay for any one "accident" or "loss" to any hired "auto" is the lesser of:

- the actual cash value of the hired "auto". An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total "loss";
- 2. the cost to restore the hired "auto" to its "pre-accident physical condition"; or
- 3, \$50,000,

If a repair or replacement part restores the hired "auto" to better than its "pre-accident physical condition" we will not pay for the amount of the "betterment".

The deductible will be equal to the largest deductible applicable to any owned "auto" for that coverage. No deductible applies to "loss" caused by fire or lightning. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit, deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own.

#### B. PHYSICAL DAMAGE COVERAGE EXTENSIONS

Paragraph 4. – Coverage Extension of A. Coverage of the BUSINESS AUTO COVERAGE FORM and paragraph 3. – Coverage Extension – Loss of Use Expenses of Coverage A. Coverage of the GARAGE COVERAGE FORM is replaced by the following:

#### Coverage Extensions

#### a. Transportation Expenses

We will pay up to \$50 per day to a maximum of \$1,500 for temporary expense incurred by you because of the total theft of a covered "auto". We will pay only for those covered "autos" for which you carry either Comprehensive or Specified Causes of Loss Coverage. We will pay for temporary transportation expenses incurred during the period beginning 24 hours after the theft and ending, regardless of the policy's expiration, when the covered "auto" is returned to use or we pay for its "loss."

### b. Loss of Use Expenses

For Hired Auto, Physical Damage, we will pay expenses for which an "insured" becomes legally responsible to pay for loss of use of a vehicle rented or hired without a driver, under a written rental contract or agreement. We will pay for loss of use expenses if caused by:

- (1) Other than collision if the Declarations indicate that Comprehensive Coverage is provided for any covered "auto";
- (2) Specified Causes of Loss only if the Declarations indicate that Specified Causes of Loss Coverage is provided for any covered "auto"; or
- (3) Collision only if the Declarations indicate that Collision Coverage is provided for any covered "auto,"

However, the most we will pay for any expenses for loss of use is \$50 per day, to a maximum of \$1,500. The insurance provided by this provision is excess over any other collectible insurance.

#### c. Extra Expense

We will also pay for the expense of returning a stolen covered "auto" to you.

# C. PERSONAL EFFECTS COVERAGE

The following paragraph is added as A.5. of the BUSINESS AUTO COVERAGE FORM and A.4. of the GARAGE COVERAGE FORM, Personal Effects Coverage:

- 5. We will pay up to \$500 for "loss" to wearing apparel and other personal effects which are:
  - a. owned by an "insured"; and
  - b. In or on your covered "auto".

This coverage applies only in the event of a total theft of your covered "auto." No deductible applies to this coverage.

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#### D. ACCIDENTAL DISCHARGE OF AIRBAG

The following is added to Section B. Exclusions:

However, the exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airbag.

#### E. LEASE/LOAN GAP COVERAGE

If a long term leased or financed "auto" is a covered "auto", we will pay, in the event of a total "loss", your additional legal obligation to the lessor or financial institution for any difference between the actual cash value of the "auto" at the time of the "loss" and the "outstanding balance" of the lease or loan.

"Outstanding balance" means the amount you owe on the lease or loan at the time of "loss" less any amounts:

- 1. representing taxes;
- 2. overdue payments;
- 3. penalties, interest or charges resulting from overdue payments;
- additional mileage charges;
- 5. excess wear and tear charges;
- 6. lease termination fees;
- 7. security deposits not refunded by the lessor or financial institution;
- 8. costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease;
- 9. carry-over balances from previous loans or leases;
- 10.final payment due under a "balloon loan";
- 11.the dollar amount of any unrepaired damage which occurred prior to the "total loss" of a covered "auto"; and
- 12.any refunds payable or paid to you as a result of the early termination of a lease or loan agreement or as a result of the early termination of any warranty or extended agreement on a covered a "auto."

"Total loss" means a "loss" in which the cost of repairs plus the salvage value exceeds the actual cash value.

"Balloon loan" is a loan with periodic payments that are insufficient to repay the balance over the term of the loan, thereby requiring a large final payment.

# F, DEDUCTIBLE AMENDMENTS

The following are added to paragraph D. Deductible of the BUSINESS AUTO COVERAGE FORM;

If another policy or coverage form that is not an automobile policy or coverage form issued by this company applies to the same "accident", the following applies:

- 1. If the deductible under this coverage is the smaller (or smallest) deductible, it will be waived:
- 2. If the deductible under this coverage is not the smaller (or smallest) deductible, it will be reduced by the amount of the smaller (or smallest) deductible.

If a Comprehensive or Specified Causes of Loss Coverage "loss" from one "accident" involves two or more covered "autos", only the highest deductible applicable to those coverages will be applied to the "accident," if the cause of the loss is covered for those vehicles. This provision only applies if you carry Comprehensive or Specified Causes of Loss Coverage for those vehicles, and does not extend coverage to any covered "autos" for which you do not carry such coverage.

No deductible applies to glass if the glass is repaired, in a manner acceptable to us, rather than replaced.

#### G. TOWING AND LABOR

We will pay up to the following limits for towing and labor costs incurred each time a covered "auto" of the private passenger type or light truck is disabled:

- 1. \$100 for a covered "auto" rated and classified as a private passenger type vehicle.
- 2. \$150 for a covered "auto" rated and classified as a light truck type. For the purpose of this coverage light trucks are defined as a truck with a gross vehicle weight of 10,000 lbs, or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

However, the labor must be performed at the place of disablement.

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#### H. RENTAL REIMBURSEMENT

Section III - Physical Damage Coverage Item A. Coverage of the BUSINESS AUTO COVERAGE FORM or Section IV - Physical Damage Coverage Item A. Coverage of the GARAGE COVERAGE FORM is amended by adding the following:

This coverage applies only to a covered "auto" rated and classified as a private passenger or light truck type as follows:

- 1. We will pay for rental reimbursement expenses incurred by you for the rental of a private passenger or light truck type "auto" because of "loss" to a covered private passenger or light truck type "auto". Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered private passenger or light truck type "auto". We will pay only for those covered "autos" for which you carry comprehensive and collision coverage. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto". No deductibles apply to this coverage.
- 2. We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:
  - a. The number of days reasonably required to repair or replace the covered private passenger or light truck type "auto". If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered private passenger or light truck type "auto" and return it to you; or
  - b. 30 days.
- 3. Our payment is limited to the lesser of the following amounts:
  - a. Necessary and actual expenses incurred, or
  - \$50 per day, up to a maximum of \$1,500.
- 4. This coverage does not apply while there are spare or reserve private passenger or light truck type "autos" available to you for your operations.
- 5. If "loss" results from the total theft of a covered "auto" of the private passenger or light truck type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided under Section III - Physical Damage Coverage, A. Coverage, 4. Coverage Extension.

For purposes of this Rental Relmbursement coverage, light truck is defined as a truck with a gross vehicle weight of 10,000 lbs, or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry

# III. SECTION IV - BUSINESS AUTO CONDITIONS and SECTION V - GARAGE CONDITIONS are amended as follows:

#### A. NOTICE OF AND KNOWLEDGE OF OCCURRENCE

- 1. Your obligation in paragraph A.2.a., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss, relative to notification requirements apples only when the "accident" or "loss" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership:
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.
- 2. Your obligation in paragraph A.2.b., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss relative to providing us with documents concerning a claim or "suit" will not be considered breached unless the breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.

# B. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

The following is added to paragraph B.2. General Conditions - Concealment, Misrepresentation or Fraud;

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure.

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#### C. HIRED CAR - COVERAGE TERRITORY

Item (5).(a) of paragraph B.7. General Conditions – Policy Period, Coverage Territory is replaced by the following:

(5).(a) A covered "auto" is leased, hired, rented or borrowed without a driver for a period of 30 days or less; and

#### D. WAIVER OF SUBROGATION

The Transfer of Rights of Recovery Against Others To Us Loss Condition is amended by adding the following:

We waive any right of recovery we may have against any person or organization to the extent required of you by a written contract or agreement executed prior to any "accident" because of payments we make for damages under this coverage form.

### IV. SECTION V - DEFINITIONS of the BUSINESS AUTO COVERAGE FORM and SECTION VI - DEFINITIONS of the GARAGE COVERAGE FORM are amended as follows:

#### A. MENTAL ANGUISH

The definition of "bodily injury" in the DEFINITIONS section is replaced by the following:

"Bodily Injury" means bodily injury, sickness or disease sustained by any person, including mental anguish and death resulting from any of these.

#### **B. ADDITIONAL DEFINITIONS**

The following definitions are added:

"Betterment" means the amount of increase to the pre-damaged or pre-loss cash value of an "auto" attributed to the use of replacement parts which are of a type that are normally subject to repair and replacement during the useful life of an "auto" including but not limited to tires and batteries.

"Pre-accident physical condition" means the operational safety, function and appearance of the "auto" immediately prior to when the damage in question was sustained.

#### V. CANCELLATION CONDITION

Paragraph A.2, of the COMMON POLICY CONDITION - CANCELLATION applies except as follows:

If we cancel for any reason other than nonpayment of premium, we will mail or deliver to the First Named Insured written notice of cancellation at least 60 days before the effective date of cancellation. This provision does not apply in those states that require more than 60 days prior notice of cancellation.

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# CITY AND COUNTY OF SAN FRANCISCO OFFICE OF CONTRACT ADMINISTRATION

#### ASSIGNMENT AND ASSUMPTION AGREEMENT

THIS ASSIGNMENT (this "Assignment") is made as of 25th day of November 2013, in San Francisco, California, by and between Asian American Recovery Services, Inc. ("Assignor") and HealthRIGHT360 (Assignce").

#### RECITALS

WHEREAS, Assignor is a party to the Agreement (as defined below); and

WHEREAS, Assignor desires to assign the Agreement, and Assignee desires to assume the Agreement, each on the terms and conditions set forth herein;

NOW, THEREFORE, in consideration of the promises and the mutual covenants contained in this Assignment, and for other good and valuable consideration, the receipt and adequacy of which are hereby acknowledged, Assignor and Assignee agree as follows:

- Definitions. The following definitions shall apply to this Assignment:
- (a) Agreement. The term "Agreement" shall mean the Original Agreement dated May 11, 2009, between Assignor and City and County of San Francisco, a municipal corporation ("City"). The term "Agreement" shall include any amendments or modifications set forth in Appendix A attached hereto and made a part hereof.
  - (b) Effective Date, "Effective Date" shall mean December 31, 2013.
- (c) Other Terms. Terms used and not defined in this Assignment shall have the meanings assigned to such terms in the Agreement.
- 2. Assignment. Assignor hereby assigns, transfers and conveys to Assignee all of Assignor's right, title and interest in and to the Agreement and all of Assignor's duties and obligations thereunder, to the extent arising on or after the Effective Date.
- 3. Assumption. Assignee hereby accepts the assignment transfer and conveyance set forth in Section 2 and agrees to perform all of Assignor's duties and obligations under the Agreement, to the extent arising on or after the Effective Date.

### 4. Mutual Indemnities

- (a) Assignor. Assignor shall indemnify, defend and protect Assignee, and hold Assignee harmless from and against, any and all liabilities, losses, damages, claims, costs or expenses (including attorneys' fees) arising out of (a) any failure of Assignor to convey its interest pursuant to Section 2, free and clear of all third-party liens, claims or encumbrances or (b) any breach by Assignor of the Agreement or any other failure to perform or observe any of the duties or obligations of Assignor thereunder, to the extent such breach or failure arises prior to the Effective Date.
- (b) Assignee. Assignee shall indemnify, defend and protect Assignor, and hold Assignor harmless from and against, any and all liabilities, losses, damages, claims, costs or expenses (including attorneys' fees) arising out of any breach by Assignee of the Agreement or any other failure to perform or observe any of the duties or obligations thereunder assumed by Assignee pursuant to this Assignment.

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- 5. Governing Law. This Assignment shall be governed by the laws of the State of California, without regard to its conflict of laws principles.
- 6. **Headings**. All section headings and captions contained in this Assignment are for reference only and shall not be considered in construing this Assignment.
- 7. Entire Agreement. This Assignment sets forth the entire agreement between Assignor and Assignee relating to the Agreement and supersedes all other oral or written provisions.
- 8. Further Assurances. From and after the date of this Assignment, Assignor and Assignee agree to do such things, perform such acts, and make, execute, acknowledge and deliver such documents as may be reasonably necessary or proper and usual to complete the conveyance contemplated by this Assignment or as may be required by City.
- 9. Severability. Should the application of any provision of this Assignment to any particular facts or circumstances be found by a court of competent jurisdiction to be invalid or unenforceable, then (a) the validity of other provisions of this Assignment shall not be affected or impaired thereby and (b) such provision shall be enforced to the maximum extent possible so as to effect the intent of Assignor, Assignee and City.
- 10. Successors; Third-Party Beneficiaries. Subject to the terms of the Agreement, this Assignment shall be binding upon, and inure to the benefit of, the parties hereto and their successors and assigns. Except as set forth in Section 12, nothing in this Assignment, whether express or implied, shall be construed to give any person or entity (other than City and the parties hereto and their respective successors and assigns) any legal or equitable right, remedy or claim under or in respect of this Assignment or any covenants, conditions or provisions contained herein.
- 11. Notices. All notices, consents, directions, approvals, instructions, requests and other communications regarding this Assignment or the Agreement shall be in writing, shall be addressed to the person and address set forth below and shall be (a) deposited in the U.S. mail, first class, certified with return receipt requested and with appropriate postage, (b) hand delivered or (c) sent via facsimile (if a facsimile number is provided below). All communications sent in accordance with this Section shall become effective on the date of receipt. From time to time Assignor, Assignee or City may designate a new address for purposes of this Section by notice to the other signatories to this Assignment.

#### If to Assignor:

Asian American Recovery Services, Inc. Vitka Eisen, MSW, EdD 1115 Mission Road South San Francisco, CA 94080 Fax (650) 243-4889

# If to Assignee:

HealthRIGHT 360 Vitka Eisen, MSW, EdD 1735 Mission Street San Francisco, CA 94103 Phone (415) 762-1558 Fax (415) 692-8225

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If to City:

Department of Public Health Miclelle Ruggels Director of Operations, Community Programs 1380 Howard Street, Room 517 San Francisco, CA 94102 Fax (415) 255-3567

And

Department of Public Health Office of Contract Management & Compliance 1380 Howard Street, Room 419c San Francisco, CA 94103 Fax (415) 252-3088

Consent of City; No Release of Assignor; Waivers. Each of Assignor and Assignee acknowledges that the prior written consent of City to this Assignment is required under the terms of the Agreement. City shall be a third party beneficiary of this Assignment (other than Section 4) and shall have the right to enforce this Assignment. Neither this Assignment nor the consent of City set forth below shall release Assignor in whole or in part from any of its obligations or duties under the Agreement if Assignee fails to perform or observe any such obligation or duty. Assignor has entered into this Assignment and obtained such consent of City based solely upon Assignor's independent investigation of Assignee's financial condition and ability to perform under the Agreement, and Assignor assumes full responsibility for obtaining any further information with respect to Assignee or the conduct of its business after the date of this Assignment. Assignor waives any right to require City to (a) proceed against any person or entity including Assignee, (b) proceed against or exhaust any security now or hereafter held in connection with the Agreement, or (c) pursue any other remedy in City's power. Assignor waives any defense arising by reason of any disability or other defense of Assignee or any other person, or by reason of the cessation from any cause whatsoever of the liability of Assignee or any other person. Assignor shall not have and hereby waives any right of subrogation to any of the rights of City against Assignee or any other person and Assignor waives any right to enforce any remedy of Assignor against Assignee (including, without limitation, Section 4(b)) or against any other person unless and until all obligations to City under the Agreement and this Assignment have been paid and satisfied in full. Assignor waives any benefit of any right to participate in any collateral or security whatsoever now or hereafter held by City with respect to the obligations under the Agreement. Assignor authorizes City, without notice or demand and without affecting Assignor's liability hereunder or under the Agreement to: (i) renew, modify or extend the time for performance of any obligation under the Agreement; (ii) take and hold security for the payment of any obligation under the Agreement and exchange, enforce, waive and release such security; and (iii) release or consent to an assignment by Assignee of all or any part of the Agreement.

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Page 3 of 4

IN WITNESS WHEREOF, Assignor and Assignee have each duly executed this Assignment as of the date first referenced above.

ASSIGNOR

ASSIGNEE

ASIAN AMERICAN RECOVERY SERVICES,

**VENDOR NUMBER: 02448** 

Ву

Vitka Eisen, MSW, EdD
Title: Chief Executive Director

HEALTHRIGHT360

**VENDOR NUMBER: 08817** 

Ву Vitka Eisen, MSW, EdD

Title: Chief Executive Director

Subject to Section 12 of this Assignment, City hereby consents to the assignment and assumption described in Sections 2 and 3 of this Assignment.

CITY

Redommended by:

Signature for Department

Barbara Garcia, MPA

Printed Name

DIRECTOR, DEPARTMENT OF PUBLIC

HEALTH

Title and Department

Approved as to Form:

Dennis J. Herrera City Attorney

Kathy Murphy, Deputy City Attorney

Approved

Jacki Fong

Director of Office of Contract Administration/

Purchaser

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# APPENDIX A

Standard City Contrac	t			•	•
Original Agreement	P-500			Pages	1-21
• •		Appendix A		Pages	1-3 and attachments
		Appendix B		Page	1-3 and attachments
		Appendix C		Page	1
		Appendix D		Pages	1 .
		. Appendix E		Pages	1-4
		Appendix F		Pages	1-22
		Appendix G		Page	1-2
		Appendix H		Page	1
		Appendix I		Page	1
•		Appendix J	•	Page	1

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ACORD 25 (2010/05) The ACORD name and logo are registered marks of ACORD

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Policy Number: NTPKG0068202 Named Insured: HealthRIGHT360

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# ADDITIONAL INSURED - DESIGNATED PERSON OR ORGANIZATION

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

# SCHEDULE

Name of Additional Insured Person(s) or Organization(s)	·
The City & County of San Francisco, its officers, agents and employees	
	·
Information required to complete this Schedule, if not shown above, will be st	nown in the Declarations.

Section II - Who is An Insured is amended to include as an additional insured the person(s) or organization(s) shown in the Schedule, but only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your acts or omissions or the acts or omissions of those acting on your behalf:

- A. In the performance of your ongoing operations; or
- $\boldsymbol{\mathsf{B}}.$  In connection with your premises owned by or rented to you.

# THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

# ULTRA AUTO PLUS ENDORSEMENT

This endorsement modifies insurance provided under the following:

#### BUSINESS AUTO COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage form apply unless modified by the endorsement.

# EXTENDED CANCELLATION CONDITION

Paragraph 2.b. of the CANCELLATION Common Policy Condition is replaced by the following:

 b. 60 days before the effective date of cancellation if we cancel for any other reason.

# TEMPORARY SUBSTITUTE AUTO - PHYSICAL DAMAGE COVERAGE

Under paragraph C. – CERTAIN TRAILERS, MOBILE EQUIPMENT AND TEMPORARY SUBSTITUTE AUTOS of SECTION 1 – COVERED AUTOS, the following is added:

If Physical Damage coverage is provided by this Coverage Form, then you have coverage for:

Any "auto" you do not own while used with the permission of its owner as a temporary substitute for a covered "auto" you own that is out of service because of its breakdown, repair, servicing, "loss" or destruction.

# BROAD FORM NAMED INSURED

SECTION II - LIABILITY COVERAGE - A.1. WHO IS AN INSURED provision is amended by the addition of the following:

d. Any business entity newly acquired or formed by you during the policy period provided you own 50% or more of the business entity and the business entity is not separately insured for business auto Coverage, Coverage is extended up to a maximum of 180 days following acquisition or formation of the business entity. Coverage under this provision is afforded only until the end of the policy period.

# BLANKET ADDITIONAL INSURED

SECTION II - LIABILITY COVERAGE - A.1, WHO

IS AN INSURED provision is amended by the addition of the following:

- e. Any person or organization for whom you are required by an "Insured contract" to provide insurance is an "insured", subject to the following additional provisions:
  - (1) The "insured Contract" must be in effect during the policy period shown in the Declarations, and must have been executed prior to the "bodily injury" or "property damage".
  - (2) This person or organization is an "Insured" only to the extent you are liable due to your ongoing operations for that insured, whether the work is performed by you or for you, and only to the extent you are held liable for an "accident" occurring while a covered "auto" is being driven by you or one of your employees.
  - (3) There is no coverage provided to this person or organization for "bodily injury" to its employees, nor for "property damage" to its property.
  - (4) Coverage for this person or organization shall be limited to the extent of your negligence or fault according to the applicable principles of comparative negligence or fault.
  - (5) The defense of any claim or "suit" must be tendered by this person or organization as soon as practicable to all other insurers which potentially provide insurance for such claim or "suit".
  - (6) The coverage provided will not exceed the lesser of
    - (a) the coverage and/or limits of this policy; or

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- (b) the coverage and/or limits required by the "insured contract".
- (7) A person's or organization's status as an "insured" under this subparagraph d ends when your operations for that "insured" are completed.

# FELLOW EMPLOYEE COVERAGE - EXECUTIVE OFFICES

Exclusion 5. FELLOW EMPLOYEE of SECTION II – LIABILTY COVERAG – B. EXCLUDIONS is amended by the addition of the following:

This exclusion does not apply to liability incurred by your employees that are executive officers.

# PHYSICAL DAMAGE - ADDITIONAL TRANSPORTATION EXPENSE COVERAGE

The first sentence of paragraph A.4 of SECTION III – PHYSICAL DAMAGE COVERAGE is amended to add:

 We will pay for the expense of returning a stolen covered "auto" to you.

#### AIRBAG COVERAGE

Under paragraph B. – EXCLUSIONS of SECTION III. – PHYSICAL DAMAGE COVERAGE, the following is added:

The exclusion relating to mechanical breakdown'does not apply to the accidental discharge of an airbag.

# LEASE GAP COVERAGE

Under paragraph C - LIMIT OF INSURANCE OF SECTION III - PHYSICAL DAMAGE COVERAGE, the following is added:

- 4. the most we will pay for a total "loss" in any on "accident" is the greater of the following, subject to a \$1,500 maximum limit:
- Actual cash value of the damaged or stolen property as of the time of the "loss", less an adjustment for depreciation and physical condition; or
- b. Balance due under the terms of the loan or lease that the damaged covered "auto" is subject to at the time of the "loss", less any one or all of the following adjustments:

- Overdue payment and financial penalties associated with those payments as of the date of the "foss".
- Financial penalties imposed under a lease due to high mileage, excessive use or abnormal wear and tear.
- Costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease.
- Transfer or rollover balances from previous loans or leases.
- Final payment die under a "Balloon Loan".
- The dollar amount of any unrepaired damage that occurred prior to the total loss" of a covered "auto".
- Security deposits not refunded by a lessor.
- 8) All refunds payable or paid to you as a result of the early termination of a lease agreement or any warranty or extended service agreement on a covered "auto".
- 9) Any amount representing taxes.
- 10) Loan or lease termination fees.

# GLASS REPAIR - WAIVER OF DEDUCTIBLE

Under paragraph d. – DEDUCTIBLE of SECTION III – PHYSICAL DAMAGE COVERAGE, the following is added:

No deductible applies to glass damage if the glass is repaired rather than replaced.

# AMENDED DUTIES IN THE EVENT OF ACCIDENT, CLAIM, SUIT OR LOSS

The requirement in LOSS CONDITION 2.a. - DUTIES IN THE EVENT OF ACCIDENT, CLAIMS, SUIT OR LOSS - of SECTION IV - BUSINESS AUTO CONDITIONS that you must notify us of an "accident" applies only when the :accident is known to:

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- (1) You, if you are an individual;
- (2) A partner, if you are a partnership; or
- (3) An executive officer or insurance manager, if you are a corporation.

# UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

SECTION IV - BUSINESS AUTO CONDITIONS - B.2. is amended by the addition of the following:

If you unintentionally fail to disclose any hazards existing at the inception date of you policy, we will not deny coverage under this coverage Form because of such failure. However, this provision does not affect our right to collect additional premium or exercise our right of cancellation or non-renewal.

#### RESULTANT MENTAL ANGUISH COVERAGE

SECTION V - DEFINITIONS - C. is replaced by the following:

"Bodily injury" means bodily injury sickness or disease sustained by a person including mental anguish or death resulting from any of these.

#### HIRED AUTO PHYSICAL DAMAGE COVERAGE

If hired "autos" are covered "autos" for Liability coverage and if comprehensive, specified Causes of Loss or collision coverages are provided under this coverage form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire or borrow of the private passenger or light truck (10,000 lbs. Or less gross vehicle weight) type, subject to the following limit.

The most we will pay for loss to any hired "auto" is \$50,000 or actual Cash Value or cost of Repair, whichever is smallest, minus a deductible. The deductible will be equal to the largest deductible applicable to any owned "auto" of the private passenger or light truck type for that coverage. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit, deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own of the private passenger or light truck type.

# HIRED AUTO PHYSICAL DAMAGE COVERAGE - LOSS OF USE

SECTION III - PHYSICAL A.4.b Form does not

apply.

Subject to a maximum of \$1,000 per accident, we will cover loss of use of a hired "auto" if it results from an accident, you are legally liable and the lessor incurs an actual financial loss.

#### RENTAL REIMBURSEMENT COVERAGE

- A. This coverage applies only to a covered "auto" of the private passenger of light truck (10,000 lobs. Or less gross vehicle weight) type.
- B. We will pay for rental reimbursement expenses incurred by you for the rental of an "auto" because of a covered "loss" to a covered "auto." Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto." No deductible apply to this coverage.
- C. We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:
- 1. The number of days reasonably required to repair or replace the covered "auto." If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered "auto" and return it to you.
  - .2. 30 days.
- D. Our payment is limited to the lesser of the following amounts:
  - 1. Necessary and actual expenses incurred.
  - 2. \$50 per day
- E. this coverage does not apply while there are spare or reserve "autos" available to you for your operations.
- F. If "loss" results from the total theft of a covered "auto" of the private passenger type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided for under the PHYSICAL DAMAGE COVERAGE Coverage Extension.
- G. The Rental Reimbursement Coverage described above does not apply to a covered "auto" that is described or designated as a covered "auto" on Rental Reimbursement coverage form CA 99 23

AUDIO, VISUAL AND SATA ELECTRONIC

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# COMMERCIAL AUTO CA 71 10 09 05

#### **EQUIPMENT COVERAGE**

# A.Coverage

- We will pay with respect to a covered "auto" for "loss" to any electronic equipment that receives or transmits audio, visual or data signals and that is not designed solely for the reproduction of sound. This coverage applies only if the equipment is permanently installed in the covered "auto" at the time of the "loss" or the equipment is removable from a housing unit which is permanently installed in the covered 'auto" at the time of the :loss" or the equipment is removable from a housing unit which is permanently installed in the covered "auto" at the time of the "loss", and such equipment is designed to be solely operated by use of the power from the "auto's" electrical system, in or upon the covered "auto."
- We will pay with respect to a covered "auto" for "loss" to any accessories used with the electronic equipment described in paragraph A.1. above. However, this does not include tapes, records or discs.
- If audio, Visual and data Electronic Equipment Coverage form CA 99 60 or CA 99 94 is attached to this policy, then the Audio, visual and Data Electronic Equipment Coverage described above does not apply.

### **B.Exclusions**

The exclusions that apply to PHYSICAL DAMAGE COVERAGE, except for the exclusion relating to Audio, Visual and Data Electronic Equipment, also apply to this coverage. In addition, the following exclusions apply:

We will not pay for wither any electronic equipment or accessories used with such electronic equipment that is:

 Necessary for the normal operation of the covered "auto" for the monitoring of the covered "auto's" operating system: or

# 2. Both:

 a. an integral part of the same unit housing any sound reproducing equipment designed solely for the reproduction of sound if the sound reproducing equipment is permanently installed in the covered "auto"; and

 b. permanently installed in the opening of the dash or console normally used by the manufacturer for the installation of a radio.

#### C. Limit of Insurance

With respect to this coverage, the LIMIT OF INSURANCE provision of PHYSICAL DAMGE COVERAGE is replaced by the following:

- The most we will pay for "loss: to audio, visual or data electronic equipment and any accessories used with this equipment as a result of any one "accident" is the lesser of:
  - The actual cash value of the damaged or stolen property as of the time of the "loss"; or .
  - The cost of repairing or replacing the damaged or stolen property with other property of like kind and quality,
  - c. \$1,000
    - an adjustment for depreciation and physical condition will be made in determining actual cash value at the time of the "loss."

If a repair or replacement results in better than like kind or quality, we will not pay for the amount of the betterment.

# D. Deductible

- 1. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto coverage form's Comprehensive or Collision coverage, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by the applicable deductible shown in the Declarations. Any Comprehensive Coverage deductible shown in the Declarations does not apply to "loss" to audio, visual or data electronic equipment caused by fire or lightning.
- 2. If "loss" to the audio, visual or data electronic equipment or accessories used with this equipment is the result of a "loss" to the covered "auto" under the Business Auto Coverage form's specified Causes of Loss coverage, then for each covered

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# POLICY NUMBER: NTA 0026002

"auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by a \$100 deductible. .

- 3. If "loss" occurs solely to the audio, visual or data electronic equipment or accessories used with this equipment, then for each covered "auto" our obligation to pay for, repair, return or replace damaged or stolen property will be reduced by a \$100 deductible.
- 4. In the event that there is more than one applicable deductible, only the highest deductible will apply. In no event will more than one deductible apply.

# BLANKET WAIVER OF SUBROGATION

We waive the right of recovery we may have for payments made for "bodily injury" or "property damage" on behalf of the persons or organizations added as "insureds" under section II — LIABILITY COVERAGE \_ A.1.D. BROAD FORM NAMED INSURED and A.1.e. BLANKET ADDITION INSURED.

# PERSONAL EFFECTS COVERAGE

A. SECTION III-PHYSICAL DAMAGE COVERAGE, A.4. COVERAGE EXTENSIONS, is amended by adding the following:

# c. Personal Effects Coverage

For any Owned "auto" that is involved in a covered "loss", we will pay up to \$500 for "personal effects" that are lost or damaged as a result of the covered "loss", without applying a deductible.

- ${\bf B.}$  SECTION V DEFINITIONS is amended by adding the following:
- Q, "Personal effects" means your tangible property that is worn or carried by you, except for tools, jewelry, money, or securities.

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# Leung, Galen

From:

Fitzgerald, Elizabeth <elizabeth.fitzgerald@sfgov.org>

Sent:

Tuesday, December 24, 2013 12:07 PM

To:

Leung, Galen

Cc: Subject: Hansen, Matt; Craft, Junko RE: Fidelity Bond - question

Hi Galen,

The Crime Excess policy is acceptable. The Excess follows the prime coverage, should there be a claim in an amount greater than the prime policy the excess policy automatically kicks in.

Let me know if you have any questions.

Thanks,

From: Leung, Galen [Galen.Leung@sfmta.com] Sent: Tuesday, December 24, 2013 11:57 AM

To: Fitzgerald, Elizabeth Cc: Hansen, Matt; Craft, Junko Subject: RE: Fidelity Bond - question

Hi Liz. I'm not sure if you are in today, but if you are, can you please let me know in a reply to this message if Crime and Excess Crime Insurance is a way for a vendor to comply with the requirements for a Blanket Fidelity Bond? Thank you.

Galen Leung Supervising Purchaser, SFMTA 1 South Van Ness Ave., Room 6158 (415) 701-2465 (ext. 6-2465)

----Original Message-----From: Leung, Galen

Sent: Monday, December 23, 2013 10:50 AM

To: Craft, Junko; Fitzgerald, Elizabeth

Cc: Hansen, Matt

Subject: RE: Fidelity Bond - question

Hi Liz. Hi Matt. Happy Holidays!

Sorry to bother you, but I raised the question below to Junko and asked her to ask the Risk Manager's Office. More generally, if a professional services contract has an insurance section that includes language for a Blanket Fidelity Bond equal to the value of an initial payment, does Crime (and Excess Crime) insurance do the job of a Blanket Fidelity Bond?

Background:

A non-profit contractor has merged with another non-profit contractor and two professional services contracts are being Assigned & Assumed to the surviving entity. Both contracts had language stating that an Initial Payment of no more than 25% of the general fund portion of each year's budget will be made at the beginning of each year. The insurance certificate sent by DPH shows Crime insurance from Travelers with a limit of \$10,000,000 and Excess Crime insurance from Great American with a limit of \$10,000,000.

Hope this helps. Please let me know if you need a scan of the insurance certificate. Thank you.

Galen Leung Supervising Purchaser, SFMTA 1 South Van Ness Ave., Room 6158 (415) 701-2465 (ext. 6-2465):

----Original Message-----

From: Junko Craft [mailto:Junko.Craft@sfdph.org] Sent: Monday, December 23, 2013 9:22 AM

To: Fitzgerald, Elizabeth

Cc: Hansen, Matt

Subject: Fidelity Bond - question

Hi, Elizabeth,

Would you please review the attached insurance, and please confirm that "Crime" insurance is Fidelity Bond?.

(See attached file: City & County of SF.pdf)

thanks

Junko Craft, Contract Analyst Office of Contract Management & Compliance City and County of San Francisco Department of Public Health 1380 Howard Street, Room 419c San Francisco, CA 94103 Telephone (415) 255-3543 Fax (415) 252-3088

City and County of San Francisco
Office of Contract Administration
Purchasing Division
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4685

### Agreement between the City and County of San Francisco and

Asian American Recovery Services, Inc.

This Agreement is made this 11th day of May, 2009, in the City and County of San Francisco, State of California, by and between: 1115 Mission Road, South San Francisco, CA 94080, hereinafter referred to as "Contractor," and the City and County of San Francisco, a municipal corporation, hereinafter referred to as "City," acting by and through its Director of the Office of Contract Administration or the Director's designated agent, hereinafter referred to as "Purchasing."

#### Recitals

WHEREAS, the Department of Public Health, Community Behavioral Health Services and Housing, ("Department") wishes to secure fiscal intermediary check-writing services for Community Behavioral Health Services and Housing Section of the San Francisco Department of Public Health; and,

WHEREAS, a Request for Proposal ("RFP") was issued on November 3, 2008, and City selected Contractor as the highest qualified scorer pursuant to the RFP; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the services required by City as set forth under this Contract; and,

WHEREAS, approval for this Agreement was obtained when the Civil Service Commission approved Contract number 2011-08/09 on April 20, 2009;

Now, THEREFORE, the parties agree as follows:

1. Certification of Funds; Budget and Fiscal Provisions; Termination in the Event of Non-Appropriation. This Agreement is subject to the budget and fiscal provisions of the City's Charter. Charges will accrue only after prior written authorization certified by the Controller, and the amount of City's obligation hereunder shall not at any time exceed the amount certified for the purpose and period stated in such advance authorization. This Agreement will terminate without penalty, liability or expense of any kind to City at the end of any fiscal year if funds are not appropriated for the next succeeding fiscal year. If funds are appropriated for a portion of the fiscal year, this Agreement will terminate, without penalty, liability or expense of any kind at the end of the term for which funds are appropriated. City has no obligation to make appropriations for this Agreement in lieu of appropriations for new or other agreements. City budget decisions are subject to the discretion of the Mayor and the Board of Supervisors. Contractor's assumption of risk of possible non-appropriation is part of the consideration for this Agreement.

THIS SECTION CONTROLS AGAINST ANY AND ALL OTHER PROVISIONS OF THIS AGREEMENT.

2. Term of the Agreement. Subject to Section 1, the term of this Agreement shall be from July 1, 2009 through June 30, 2012.

The City shall have the sole discretion to exercise the following options pursuant to RFP31-2008 dated November 3, 2008 to extend the Agreement term:

Option 1: July 1, 2012 - June 30, 2013 Option 2: July 1, 2013 - June 30, 2014

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Option 3: July 1, 2014- June 30, 2015 Option 4: July 1, 2015 - June 30, 2016 Option 5: July 1, 2016 - June 30, 2017 Option 6: July 1, 2017 - June 30, 2018 Option 7: July 1, 2018 - June 30, 2019

- 3. Effective Date of Agreement, This Agreement shall become effective when the Controller has certified to the availability of funds and Contractor has been notified in writing.
- 4. Services Contractor Agrees to Perform. The Contractor agrees to perform the services provided for in Appendix A, "Description of Services," attached hereto and incorporated by reference as though fully set forth herein.
- 5. Compensation. Compensation shall be made in monthly payments on or before the 30th day of each month for work, as set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 15th day of the immediately preceding month. In no event shall the amount of this Agreement exceed Fifty Two Million Seven Hundred Thirty Eight Thousand Seventy Six Dollars (\$52,738,076). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

- 6. Guaranteed Maximum Costs. The City's obligation hereunder shall not at any time exceed the amount certified by the Controller for the purpose and period stated in such certification. Except as may be provided by laws governing emergency procedures, officers and employees of the City are not authorized to request, and the City is not required to reimburse the Contractor for, Commodities or Services beyond the agreed upon contract scope unless the changed scope is authorized by amendment and approved as required by law. Officers and employees of the City are not authorized to offer or promise, nor is the City required to honor, any offered or promised additional funding in excess of the maximum amount of funding for which the contract is certified without certification of the additional amount by the Controller. The Controller is not authorized to make payments on any contract for which funds have not been certified as available in the budget or by supplemental appropriation.
- 7. Payment; Invoice Format. Invoices furnished by Contractor under this Agreement must be in a form acceptable to the Controller, and must include a unique invoice number and must conform to Appendix F. All amounts paid by City to Contractor shall be subject to audit by City. Payment shall be made by City to Contractor at the address specified in the section entitled "Notices to the Parties."
- 8. Submitting False Claims; Monetary Penalties. Pursuant to San Francisco Administrative Code §21.35, any contractor, subcontractor or consultant who submits a false claim shall be liable to the City for three times the amount of damages which the City sustains because of the false claim. A contractor, subcontractor or consultant who submits a false claim shall also be liable to the City for the costs, including attorneys' fees, of a civil action brought to recover any of those penalties or damages, and may be liable to the City for a civil penalty of up to \$10,000 for each false claim. A contractor, subcontractor or consultant will be deemed to have submitted a false claim to the City if the contractor, subcontractor or consultant: (a) knowingly presents or causes to be presented to an officer or employee of the City a false claim or request for payment or approval; (b) knowingly makes, uses, or causes to be made or used a false record or statement to get a false claim paid or approved by the City; (c) conspires to defraud the City by getting a false claim allowed or paid by the City; (d) knowingly makes, uses, or causes to be made or used a false record or statement to conceal, avoid, or decrease an obligation to pay or transmit money or property to the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City, subsequently discovers the falsity of the claim, and fails to disclose the false claim to the City within a reasonable time after discovery of the false claim.

- 9. Disallowance. If Contractor claims or receives payment from City for a service, reimbursement for which is later disallowed by the State of California or United States Government, Contractor shall promptly refund the disallowed amount to City upon City's request. At its option, City may offset the amount disallowed from any payment due or to become due to Contractor under this Agreement or any other Agreement. By executing this Agreement, Contractor certifies that Contractor is not suspended, debarred or otherwise excluded from participation in federal assistance programs. Contractor acknowledges that this certification of eligibility to receive federal funds is a material terms of the Agreement.
- 10. Taxes. Payment of any taxes, including possessory interest taxes and California sales and use taxes, levied upon or as a result of this Agreement, or the services delivered pursuant hereto, shall be the obligation of Contractor. Contractor recognizes and understands that this Agreement may create a "possessory interest" for property tax purposes. Generally, such a possessory interest is not created unless the Agreement entitles the Contractor to possession, occupancy, or use of City property for private gain. If such a possessory interest is created, then the following shall apply:
- (1) Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that Contractor, and any permitted successors and assigns, may be subject to real property tax assessments on the possessory interest;
- (2) Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that the creation, extension, renewal, or assignment of this Agreement may result in a "change in ownership" for purposes of real property taxes, and therefore may result in a revaluation of any possessory interest created by this Agreement. Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report on behalf of the City to the County Assessor the information required by Revenue and Taxation Code section 480.5, as amended from time to time, and any successor provision.
- (3) Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that other events also may cause a change of ownership of the possessory interest and result in the revaluation of the possessory interest. (see, e.g., Rev. & Tax. Code section 64, as amended from time to time). Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report any change in ownership to the County Assessor, the State Board of Equalization or other public agency as required by law.
- (4) Contractor further agrees to provide such other information as may be requested by the City to enable the City to comply with any reporting requirements for possessory interests that are imposed by applicable law.
- 11. Payment Does Not Imply Acceptance of Work. The granting of any payment by City, or the receipt thereof by Contractor, shall in no way lessen the hability of Contractor to replace unsatisfactory work, equipment, or materials, although the unsatisfactory character of such work, equipment or materials may not have been apparent or detected at the time such payment was made. Materials, equipment, components, or workmanship that do not conform to the requirements of this Agreement may be rejected by City and in such case must be replaced by Contractor without delay.
- 12. Qualified Personnel. Work under this Agreement shall be performed only by competent personnel under the supervision of and in the employment of Contractor. Contractor will comply with City's reasonable requests regarding assignment of personnel, but all personnel, including those assigned at City's request, must be supervised by Contractor. Contractor shall commit adequate resources to complete the project within the project schedule specified in this Agreement.
- 13. Responsibility for Equipment. City shall not be responsible for any damage to persons or property as a result of the use, misuse or failure of any equipment used by Contractor, or by any of its employees, even though such equipment be furnished, rented or loaned to Contractor by City.
- 14. Independent Contractor; Payment of Taxes and Other Expenses
- a. Independent Contractor. Contractor or any agent or employee of Contractor shall be deemed at all times to be an independent contractor and is wholly responsible for the manner in which it performs the services and

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work requested by City under this Agreement. Contractor or any agent or employee of Contractor shall not have employee status with City, nor be entitled to participate in any plans, arrangements, or distributions by City pertaining to or in connection with any retirement, health or other benefits that City may offer its employees. Contractor or any agent or employee of Contractor is liable for the acts and omissions of itself, its employees and its agents. Contractor shall be responsible for all obligations and payments, whether imposed by federal, state or local law, including, but not limited to, FICA, income tax withholdings, unemployment compensation, insurance, and other similar responsibilities related to Contractor's performing services and work, or any agent or employee of Contractor providing same. Nothing in this Agreement shall be construed as creating an employment or agency relationship between City and Contractor or any agent or employee of Contractor. Any terms in this Agreement referring to direction from City shall be construed as providing for direction as to policy and the result of Contractor's work only, and not as to the means by which such a result is obtained. City does not retain the right to control the means or the method by which Contractor performs work under this Agreement.

Payment of Taxes and Other Expenses. Should City, in its discretion, or a relevant taxing authority such as the Internal Revenue Service or the State Employment Development Division, or both, determine that Contractor is an employee for purposes of collection of any employment taxes, the amounts payable under this Agreement shall be reduced by amounts equal to both the employee and employer portions of the tax due (and offsetting any credits for amounts already paid by Contractor which can be applied against this liability). City shall then forward those amounts to the relevant taxing authority. Should a relevant taxing authority determine a liability for past services performed by Contractor for City, upon notification of such fact by City, Contractor shall promptly remit such amount due or arrange with City to have the amount due withheld from future payments to Contractor under this Agreement (again, offsetting any amounts already paid by Contractor which can be applied as a credit against such liability). A determination of employment status pursuant to the preceding two paragraphs shall be solely for the purposes of the particular tax in question, and for all other purposes of this Agreement, Contractor shall not be considered an employee of City. Notwithstanding the foregoing, should any court, arbitrator, or administrative authority determine that Contractor is an employee for any other purpose, then Contractor agrees to a reduction in City's financial liability so that City's total expenses under this Agreement are not greater than they would have been had the court, arbitrator, or administrative authority determined that Contractor was not an employee.

#### 15. Insurance

- a. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- (1) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- (2) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence Combined Single Limit for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- (3) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence Combined Single Limit for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable
- (4) Blanket Fidelity Bond (Commercial Blanket Bond): Limits in the amount of the Initial Payment provided for in the Agreement
- (4) Professional liability insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 each claim with respect to negligent acts, errors or omissions in connection with professional services to be provided under this Agreement.
- , b. Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to provide:

- (1) Name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- (2) That such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought.
- c. Regarding Workers' Compensation, Contractor hereby agrees to waive subrogation which any insurer of Contractor may acquire from Contractor by virtue of the payment of any loss. Contractor agrees to obtain any endorsement that may be necessary to effect this waiver of subrogation. The Workers' Compensation policy shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- d. All policies shall provide thirty (30) days' advance written notice to the City of reduction or nonrenewal of coverages or cancellation of coverages for any reason. Notices shall be sent to the City address in the "Notices to the Parties" section:
- e. Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- f. Should any of the required insurance be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.
- g. Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- h. Before commencing any operations under this Agreement, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Failure to maintain insurance shall constitute a material breach of this Agreement.
  - i. Approval of the insurance by City shall not relieve or decrease the liability of Contractor hereunder.

#### 16. Indemnification

Contractor shall indemnify and save harmless City and its officers, agents and employees from, and, if requested, shall defend them against any and all loss, cost, damage, injury, liability, and claims thereof for injury to or death of a person, including employees of Contractor or loss of or damage to property, arising directly or indirectly from Contractor's performance of this Agreement, including, but not limited to, Contractor's use of facilities or equipment provided by City or others, regardless of the negligence of, and regardless of whether liability without fault is imposed or sought to be imposed on City, except to the extent that such indennity is void or otherwise unenforceable under applicable law in effect on or validly retroactive to the date of this Agreement, and except where such loss, damage, injury, liability or claim is the result of the active negligence or willful misconduct of City and is not contributed to by any act of, or by any omission to perform some duty imposed by law or agreement on Contractor, its subcontractors or either's agent or employee. The foregoing indemnity shall include, without limitation, reasonable fees of attorneys, consultants and experts and related costs and City's costs of investigating any claims against the City. In addition to Contractor's obligation to indemnify City. Contractor specifically acknowledges and agrees that it has an immediate and independent obligation to defend City from any claim which actually or potentially falls within this indemnification provision, even if the allegations are or may be groundless, false or fraudulent, which obligation arises at the time such claim is tendered to Contractor by City and continues at all times thereafter. Contractor shall indemnify and hold City harmless from all loss and liability, including attorneys' fees, court costs and all other litigation expenses for any infringement of the patent rights,

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copyright, trade secret or any other proprietary right or trademark, and all other intellectual property claims of any person or persons in consequence of the use by City, or any of its officers or agents, of articles or services to be supplied in the performance of this Agreement.

- 17. Incidental and Consequential Damages. Contractor shall be responsible for incidental and consequential damages resulting in whole or in part from Contractor's acts or omissions. Nothing in this Agreement shall constitute a waiver or limitation of any rights that City may have under applicable law.
- 18. Liability of City. CITY'S PAYMENT OBLIGATIONS UNDER THIS AGREEMENT SHALL BE LIMITED TO THE PAYMENT OF THE COMPENSATION PROVIDED FOR IN SECTION 5 OF THIS AGREEMENT. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, IN NO EVENT SHALL CITY BE LIABLE, REGARDLESS OF WHETHER ANY CLAIM IS BASED ON CONTRACT OR TORT, FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE SERVICES PERFORMED IN CONNECTION WITH THIS AGREEMENT.
- 19. Liquidated Damages Left blank by agreement of the parties. (Liquidated damages)
- 20. Default; Remedies. Each of the following shall constitute an event of default ("Event of Default") under this Agreement:
- (1) Contractor fails or refuses to perform or observe any term, covenant or condition contained in any of the following Sections of this Agreement:

8. Submitting false claims

10. Taxes

15. Insurance

24. Proprietary or confidential information of City

30. Assignment

37. Drug-free workplace policy,

53. Compliance with laws

55. Supervision of minors

57. Protection of private information

58. Graffiti removal

And, item 1 of Appendix D attached to this Agreement

- (2) Contractor fails or refuses to perform or observe any other term, covenant or condition contained in this Agreement, and such default continues for a period of ten days after written notice thereof from City to Contractor.
- (3) Contractor (a) is generally not paying its debts as they become due, (b) files, or consents by answer or otherwise to the filing against it of, a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction, (c) makes an assignment for the benefit of its creditors, (d) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of Contractor or of any substantial part of Contractor's property or (e) takes action for the purpose of any of the foregoing.
- (4) A court or government authority enters an order (a) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Contractor or with respect to any substantial part of Contractor's property, (b) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (c) ordering the dissolution, winding-up or liquidation of Contractor.
- b. On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of Contractor any Event of Default; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor all damages, losses, costs or expenses incurred by City as a result of such Event of Default and any liquidated damages due from Contractor pursuant to the terms of this Agreement or any other agreement.

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c. All remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The exercise of any remedy shall not preclude or in any way be deemed to waive any other remedy.

# 21. Termination for Convenience

- a. City shall have the option, in its sole discretion, to terminate this Agreement, at any time during the term hereof, for convenience and without cause. City shall exercise this option by giving Contractor written notice of termination. The notice shall specify the date on which termination shall become effective.
- b. Upon receipt of the notice, Contractor shall commence and perform, with diligence, all actions necessary on the part of Contractor to effect the termination of this Agreement on the date specified by City and to minimize the liability of Contractor and City to third parties as a result of termination. All such actions shall be subject to the prior approval of City. Such actions shall include, without limitation:
- (1) Halting the performance of all services and other work under this Agreement on the date(s) and in the manner specified by City.
  - (2) Not placing any further orders or subcontracts for materials, services, equipment or other items.
  - (3) Terminating all existing orders and subcontracts.
- (4) At City's direction, assigning to City any or all of Contractor's right, title, and interest under the orders and subcontracts terminated. Upon such assignment, City shall have the right, in its sole discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts.
- (5) Subject to City's approval, settling all outstanding liabilities and all claims arising out of the termination of orders and subcontracts.
- (6) Completing performance of any services or work that City designates to be completed prior to the date of termination specified by City.
- (7) Taking such action as may be necessary, or as the City may direct, for the protection and preservation of any property related to this Agreement which is in the possession of Contractor and in which City has or may acquire an interest.
- c. Within 30 days after the specified termination date, Contractor shall submit to City an invoice, which shall set forth each of the following as a separate line item:
- (1) The reasonable cost to Contractor, without profit, for all services and other work City directed Contractor to perform prior to the specified termination date, for which services or work City has not already tendered payment. Reasonable costs may include a reasonable allowance for actual overhead, not to exceed a total of 10% of Contractor's direct costs for services or other work. Any overhead allowance shall be separately itemized. Contractor may also recover the reasonable cost of preparing the invoice.
- (2) A reasonable allowance for profit on the cost of the services and other work described in the immediately preceding subsection (1), provided that Contractor can establish, to the satisfaction of City, that Contractor would have made a profit had all services and other work under this Agreement been completed, and provided further, that the profit allowed shall in no event exceed 5% of such cost.
- (3) The reasonable cost to Contractor of handling material or equipment returned to the vendor, delivered to the City or otherwise disposed of as directed by the City.
- (4) A deduction for the cost of materials to be retained by Contractor, amounts realized from the sale of materials and not otherwise recovered by or credited to City, and any other appropriate credits to City against the cost of the services or other work.

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- d. In no event shall City be liable for costs incurred by Contractor or any of its subcontractors after the termination date specified by City, except for those costs specifically enumerated and described in the immediately preceding subsection (c). Such non-recoverable costs include, but are not limited to, anticipated profits on this Agreement, post-termination employee salaries, post-termination administrative expenses, post-termination overhead or unabsorbed overhead, attorneys' fees or other costs relating to the prosecution of a claim or lawsuit, prejudgment interest, or any other expense which is not reasonable or authorized under such subsection (c).
- e. In arriving at the amount due to Contractor under this Section, City may deduct: (1) all payments previously made by City for work or other services covered by Contractor's final invoice; (2) any claim which City may have against Contractor in connection with this Agreement; (3) any invoiced costs or expenses excluded pursuant to the immediately preceding subsection (d); and (4) in instances in which, in the opinion of the City, the cost of any service or other work performed under this Agreement is excessively high due to costs incurred to remedy or replace defective or rejected services or other work, the difference between the invoiced amount and City's estimate of the reasonable cost of performing the invoiced services or other work in compliance with the requirements of this Agreement.
  - f. City's payment obligation under this Section shall survive termination of this Agreement.
- 22. Rights and Duties upon Termination or Expiration. This Section and the following Sections of this Agreement shall survive termination or expiration of this Agreement:
- 8. Submitting false claims
- 9. Disallowance
- 10. Taxes
- 1.1. Payment does not imply acceptance of work
- 13. Responsibility for equipment
- Independent Contractor; Payment of Taxes and Other Expenses
- 15. Insurance
- 16. Indemnification
- 17. Incidental and Consequential Damages
- 18. Liability of City
- 24. Proprietary or confidential information of City

- 26. Ownership of Results
- 27. Works for Hire
- 28. Audit and Inspection of Records
- 48. Modification of Agreement.
- 49. Administrative Remedy for Agreement Interpretation.
- 50. Agreement Made in California; Venue
- 51. Construction
- 52. Entire Agreement
- 56. Severability
- 57. Protection of private information

And, item 1 of Appendix D attached to this Agreement.

Subject to the immediately preceding subsection sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

23. Conflict of Interest. Through its execution of this Agreement, Contractor acknowledges that it is familiar with the provision of Section 15.103 of the City's Charter, Article III, Chapter 2 of City's Campaign and .

Governmental Conduct Code, and Section 87100 et seq. and Section 1090 et seq. of the Government Code of the State of California, and certifies that it does not know of any facts which constitutes a violation of said provisions and agrees that it will immediately notify the City if it becomes aware of any such fact during the term of this Agreement.

### 24. Proprietary or Confidential Information of City

a. Contractor understands and agrees that, in the performance of the work or services under this Agreement or in contemplation thereof, Contractor may have access to private or confidential information which may be owned or controlled by City and that such information may contain proprietary or confidential details, the disclosure of which to third parties may be damaging to City. Contractor agrees that all information disclosed by

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City to Contractor shall be held in confidence and used only in performance of the Agreement, Contractor shall exercise the same standard of care to protect such information as a reasonably prudent contractor would use to protect its own proprietary data.

- Contractor shall maintain the usual and oustomary records for persons receiving Services under this Agreement, Contractor agrees that all private or confidential information concerning persons receiving Services under this Agreement, whether disclosed by the City or by the individuals themselves, shall be held in the strictest confidence, shall be used only in performance of this Agreement, and shall be disclosed to third parties only as authorized by law. Contractor understands and agrees that this duty of care shall extend to confidential information contained or conveyed in any form, including but not limited to documents, files, patient or client records, facsimiles, recordings, telephone calls, telephone answering machines, voice mail or other telephone voice recording systems, computer files, e-mail or other computer network communications, and computer backup files, including disks and hard copies. The City reserves the right to terminate this Agreement for default if Contractor violates the terms of this section.
- Contractor shall maintain its books and records in accordance with the generally accepted standards for such books and records for five years after the end of the fiscal year in which Services are furnished under this Agreement. Such access shall include making the books, documents and records available for inspection, examination or copying by the City, the California Department of Health Services or the U.S. Department of Health and Human Services and the Attorney General of the United States at all reasonable times at the Contractor's place of business or at such other mutually agreeable location in California. This provision shall also apply to any subcontract under this Agreement and to any contract between a subcontractor and related organizations of the subcontractor, and to their books, documents and records. The City acknowledges its duties and responsibilities regarding such records under such statutes and regulations.
- The City owns all records of persons receiving Services and all fiscal records funded by this Agreement if Contractor goes out of business. Contractor shall immediately transfer possession of all these records if Contractor goes out of business. If this Agreement is terminated by either party, or expires, records shall be submitted to the City upon request.
- All of the reports, information, and other materials prepared or assembled by Contractor under this Agreement shall be submitted to the Department of Public Health Contract Administrator and shall not be divulged by Contractor to any other person or entity without the prior written permission of the Contract Administrator listed in Appendix A.
- Notices to the Parties. Unless otherwise indicated elsewhere in this Agreement, all written communications sent by the parties may be by U.S. mail, e-mail or by fax, and shall be addressed as follows:

To CITY:

Office of Contract Management and Compliance

Department of Public Health

1380 Howard Street Room 442

San Francisco, California 94103

FAX: e-mail: (415) 252-3088

Junko.Craft@sfdph.org

And:

Philip Tse

Office of Budget

1380 Howard Street 4th Floor

San Francisco, Ca 94103

FAX: e-mail; (415) 255-3529

Philip.Tse@sfdph.org

To CONTRACTOR:

Asian American Recovery Services, Inc.

1115 Mission Road

FAX:

(650) 243-4889

South San Francisco, CA 94080

e-mail:

tduong@AARS-inc.org

Any notice of default must be sent by registered mail.

- 26. Ownership of Results. Any interest of Contractor or its Subcontractors, in drawings, plans, specifications, blueprints, studies, reports, memoranda, computation sheets, computer files and media or other documents prepared by Contractor or its subcontractors in connection with services to be performed under this Agreement, shall become the property of and will be transmitted to City. However, Contractor may retain and use copies for reference and as documentation of its experience and capabilities.
- 27. Works for Hire. If, in connection with services performed under this Agreement, Contractor or its subcontractors create artwork, copy, posters, billboards, photographs, videotapes, audiotapes, systems designs, software, reports, diagrams, surveys, blueprints, source codes or any other original works of authorship, such works of authorship shall be works for hire as defined under Title 17 of the United States Code, and all copyrights in such works are the property of the City. If it is ever determined that any works created by Contractor or its subcontractors under this Agreement are not works for hire under U.S. law, Contractor hereby assigns all copyrights to such works to the City, and agrees to provide any material and execute any documents necessary to effectuate such assignment. With the approval of the City, Contractor may retain and use copies of such works for reference and as documentation of its experience and capabilities.

### 28. Audit and Inspection of Records

- a. Contractor agrees to maintain and make available to the City, during regular business hours, accurate books and accounting records relating to its work under this Agreement. Contractor will permit City to audit, examine and make excerpts and transcripts from such books and records, and to make audits of all invoices, materials, payrolls, records or personnel and other data related to all other matters covered by this Agreement, whether funded in whole or in part under this Agreement. Contractor shall maintain such data and records in an accessible location and condition for a period of not less than five years after final payment under this Agreement or until after final audit has been resolved, whichever is later. The State of California or any federal agency having an interest in the subject matter of this Agreement shall have the same rights conferred upon City by this Section.
- b. Contractor shall annually have its books of accounts audited by a Certified Public Accountant and a copy of said audit report and the associated management letter(s) shall be transmitted to the Director of Public Health or his /her designee within one hundred eighty (180) calendar days following Contractor's fiscal year end date. If Contractor expends \$500,000 or more in Federal funding per year, from any and all Federal awards, said audit shall be conducted in accordance with OMB Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations. Said requirements can be found at the following website address: http://www.whitehouse.gov/omb/circulars/a133/a133.html. If Contractor expends less than \$500,000 a year in Federal awards, Contractor is exempt from the single audit requirements for that year, but records must be available for review or audit by appropriate officials of the Federal Agency, pass-through entity and General Accounting Office. Contractor agrees to reimburse the City any cost adjustments necessitated by this audit report. Any audit report which addresses all or part of the period covered by this Agreement shall treat the service components identified in the detailed descriptions attached to Appendix A and referred to in the Program Budgets of Appendix B as discrete program entities of the Contractor.
- c. The Director of Public Health or his / her designee may approve of a waiver of the aforementioned audit requirement if the contractual Services are of a consulting or personal services nature, these Services are paid for through fee for service terms which limit the City's risk with such contracts, and it is determined that the work associated with the audit would produce undue burdens or costs and would provide minimal benefits. A written request for a waiver must be submitted to the DIRECTOR ninety (90) calendar days before the end of the Agreement term or Contractor's fiscal year, whichever comes first.
- d. Any financial adjustments necessitated by this audit report shall be made by Contractor to the City. If Contractor is under contract to the City, the adjustment may be made in the next subsequent billing by Contractor to the City, or may be made by another written schedule determined solely by the City. In the event Contractor is not under contract to the City, written arrangements shall be made for audit adjustments.

- 29. Subcontracting. Contractor is prohibited from subcontracting this Agreement or any part of it unless such subcontracting is first approved by City in writing. Neither party shall, on the basis of this Agreement, contract on behalf of or in the name of the other party. An agreement made in violation of this provision shall confer no rights on any party and shall be null and void.
- 30. Assignment. The services to be performed by Contractor are personal in character and neither this Agreement nor any duties or obligations hereunder may be assigned or delegated by the Contractor unless first approved by City by written instrument executed and approved in the same manner as this Agreement.
- 31. Non-Waiver of Rights. The omission by either party at any time to enforce any default or right reserved to it, or to require performance of any of the terms, covenants, or provisions hereof by the other party at the time designated, shall not be a waiver of any such default or right to which the party is entitled, nor shall it in any way affect the right of the party to enforce such provisions thereafter.
- Earned Income Credit (EIC) Forms. Administrative Code section 120 requires that employers provide their employees with IRS Form W-5 (The Earned Income Credit Advance Payment Certificate) and the IRS EIC Schedule, as set forth below. Employers can locate these forms at the IRS Office, on the Internet, or anywhere that Federal Tax Forms can be found, Contractor shall provide BIC Forms to each Bligible Employee at each of the following times: (i) within thirty days following the date on which this Agreement becomes effective (unless Contractor has already provided such EIC Forms at least once during the calendar year in which such effective date falls); (ii) promptly after any Eligible Employee is hired by Contractor; and (iii) annually between January 1 and January 31 of each calendar year during the term of this Agreement. Failure to comply with any requirement contained in subparagraph (a) of this Section shall constitute a material breach by Contractor of the terms of this Agreement. If, within thirty days after Contractor receives written notice of such a breach, Contractor fails to cure such breach or, if such breach cannot reasonably be cured within such period of thirty days, Contractor fails to commence efforts to cure within such period or thereafter fails to diligently pursue such cure to completion, the City may pursue any rights of remedies available under this Agreement or under applicable law. Any Subcontract entered into by Contractor shall require the subcontractor to comply, as to the subcontractor's Eligible Employees, with each of the terms of this section. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Section 12O of the San Francisco Administrative Code.

# 33. Local Business Enterprise Utilization; Liquidated Damages

a. The LBE Ordinance. Contractor, shall comply with all the requirements of the Local Business Enterprise and Non-Discrimination in Contracting Ordinance set forth in Chapter 14B of the San Francisco Administrative Code as it now exists or as it may be amended in the future (collectively the "LBE Ordinance"), provided such amendments do not materially increase Contractor's obligations or liabilities, or materially diminish Contractor's rights, under this Agreement. Such provisions of the LBE Ordinance are incorporated by reference and made a part of this Agreement as though fully set forth in this section. Contractor's willful failure to comply with any applicable provisions of the LBE Ordinance is a material breach of Contractor's obligations under this Agreement and shall entitle City, subject to any applicable notice and cure provisions set forth in this Agreement, to exercise any of the remedies provided for under this Agreement, under the LBE Ordinance or otherwise available at law or in equity, which remedies shall be cumulative unless this Agreement expressly provides that any remedy is exclusive. In addition, Contractor shall comply fully with all other applicable local, state and federal laws prohibiting discrimination and requiring equal opportunity in contracting, including subcontracting.

### b. · Compliance and Enforcement

If Contractor willfully fails to comply with any of the provisions of the LBE Ordinance, the rules and regulations implementing the LBE Ordinance, or the provisions of this Agreement pertaining to LBE participation, Contractor shall be liable for liquidated damages in an amount equal to Contractor's net profit on this Agreement, or 10% of the total amount of this Agreement, or \$1,000, whichever is greatest. The Director of the City's Human Rights Commission or any other public official authorized to enforce the LBE Ordinance (separately and collectively, the "Director of HRC") may also impose other sanctions against Contractor authorized in the LBE Ordinance, including declaring the Contractor to be irresponsible and ineligible to contract with the City for a period of up to five years or revocation of the Contractor's LBE certification. The Director of HRC will determine the

sanctions to be imposed, including the amount of liquidated damages, after investigation pursuant to Administrative Code §14B.17.

By entering into this Agreement, Contractor acknowledges and agrees that any liquidated damages assessed by the Director of the HRC shall be payable to City upon demand. Contractor further acknowledges and agrees that any liquidated damages assessed may be withheld from any monies due to Contractor on any contract with City.

Contractor agrees to maintain records necessary for monitoring its compliance with the LBE Ordinance for a period of three years following termination or expiration of this Agreement, and shall make such records available for audit and inspection by the Director of HRC or the Controller upon request.

#### 34. Nondiscrimination; Penalties

- a. Contractor Shall Not Discriminate. In the performance of this Agreement, Contractor agrees not to discriminate against any employee, City and County employee working with such contractor or subcontractor, applicant for employment with such contractor or subcontractor, or against any person seeking accommodations, advantages, facilities, privileges, services, or membership in all business, social, or other establishments or organizations, on the basis of the fact or perception of a person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of such protected classes, or in retaliation for opposition to discrimination against such classes.
- b. Subcontracts. Contractor shall incorporate by reference in all subcontracts the provisions of §§12B.2(a), 12B.2(c)-(k), and 12C.3 of the San Francisco Administrative Code (copies of which are available from Purchasing) and shall require all subcontractors to comply with such provisions. Contractor's failure to comply with the obligations in this subsection shall constitute a material breach of this Agreement.
- c. Nondiscrimination in Benefits. Contractor does not as of the date of this Agreement and will not during the term of this Agreement, in any of its operations in San Francisco, on real property owned by San Francisco, or where work is being performed for the City elsewhere in the United States, discriminate in the provision of bereavement leave, family medical leave, health benefits, membership or membership discounts, moving expenses, pension and retirement benefits or travel benefits, as well as any benefits other than the benefits specified above, between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of such employees, where the domestic partnership has been registered with a governmental entity pursuant to state or local law authorizing such registration, subject to the conditions set forth in §12B.2(b) of the San Francisco Administrative Code.
- d. Condition to Contract. As a condition to this Agreement, Contractor shall execute the "Chapter 12B Declaration: Nondiscrimination in Contracts and Benefits" form (form HRC-12B-101) with supporting documentation and secure the approval of the form by the San Francisco Human Rights Commission.
- e. Incorporation of Administrative Code Provisions by Reference. The provisions of Chapters 12B and 12C of the San Francisco Administrative Code are incorporated in this Section by reference and made a part of this Agreement as though fully set forth herein. Contractor shall comply fully with and be bound by all of the provisions that apply to this Agreement under such Chapters, including but not limited to the remedies provided in such Chapters. Without limiting the foregoing, Contractor understands that pursuant to §§12B.2(h) and 12C.3(g) of the San Francisco Administrative Code, a penalty of \$50 for each person for each calendar day during which such person was discriminated against in violation of the provisions of this Agreement may be assessed against Contractor and/or deducted from any payments due Contractor.
- 35. MacBride Principles—Northern Ireland. Pursuant to San Francisco Administrative Code §12F.5, the City and County of San Francisco urges companies doing business in Northern Ireland to move towards resolving employment inequities, and encourages such companies to abide by the MacBride Principles. The City and County of San Francisco urges San Francisco companies to do business with corporations that abide by the MacBride Principles. By signing below, the person executing this agreement on behalf of Contractor acknowledges and agrees that he or she has read and understood this section.

- 36. Tropical Hardwood and Virgin Redwood Ban. Pursuant to §804(b) of the San Francisco Environment Code, the City and County of San Francisco urges contractors not to import, purchase, obtain, or use for any purpose, any tropical hardwood, tropical hardwood wood product, virgin redwood or virgin redwood wood product.
- 37. Drug-Free Workplace Policy. Contractor acknowledges that pursuant to the Federal Drug-Free Workplace Act of 1989, the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited on City premises. Contractor agrees that any violation of this prohibition by Contractor, its employees, agents or assigns will be deemed a material breach of this Agreement.
- 38. Resource Conservation. Chapter 5 of the San Francisco Environment Code ("Resource Conservation") is incorporated herein by reference. Failure by Contractor to comply with any of the applicable requirements of Chapter 5 will be deemed a material breach of contract.
- 39. Compliance with Americans with Disabilities Act. Contractor acknowledges that, pursuant to the Americans with Disabilities Act (ADA), programs, services and other activities provided by a public entity to the public, whether directly or through a contractor, must be accessible to the disabled public. Contractor shall provide the services specified in this Agreement in a manner that complies with the ADA and any and all other applicable federal, state and local disability rights legislation. Contractor agrees not to discriminate against disabled persons in the provision of services, benefits or activities provided under this Agreement and further agrees that any violation of this prohibition on the part of Contractor, its employees, agents or assigns will constitute a material breach of this Agreement.
- 40. Sunshine Ordinance. In accordance with San Francisco Administrative Code §67.24(e), contracts, contractors' bids, responses to solicitations and all other records of communications between City and persons or firms seeking contracts, shall be open to inspection immediately after a contract has been awarded. Nothing in this provision requires the disclosure of a private person or organization's net worth or other proprietary financial data submitted for qualification for a contract or other benefit until and unless that person or organization is awarded the contract or benefit. Information provided which is covered by this paragraph will be made available to the public upon request.
- 41. Public Access to Meetings and Records. If the Contractor receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the San Francisco Administrative Code, Contractor shall comply with and be bound by all the applicable provisions of that Chapter. By executing this Agreement, the Contractor agrees to open its meetings and records to the public in the manner set forth in §§12L.4 and 12L.5 of the Administrative Code. Contractor further agrees to make-good faith efforts to promote community membership on its Board of Directors in the manner set forth in §12L.6 of the Administrative Code. The Contractor acknowledges that its material failure to comply with any of the provisions of this paragraph shall constitute a material breach of this Agreement. The Contractor further acknowledges that such material breach of the Agreement shall be grounds for the City to terminate and/or not renew the Agreement, partially or in its entirety.
- 42. Limitations on Contributions. Through execution of this Agreement, Contractor acknowledges that it is familiar with section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who contracts with the City for the rendition of personal services, for the furnishing of any material, supplies or equipment, for the sale or lease of any land or building, or for a grant, loan or loan guarantee, from making any campaign contribution to (1) an individual holding a City elective office if the contract must be approved by the individual, a board on which that individual serves, or the board of a state agency on which an appointee of that individual serves, (2) a candidate for the office held by such individual, or (3) a committee controlled by such individual; at any time from the commencement of negotiations for the contract until the later of either the termination of negotiations for such contract or six months after the date the contract is approved. Contractor acknowledges that the foregoing restriction applies only if the contract or a combination or series of contracts approved by the same individual or board in a fiscal year have a total anticipated or actual value of \$50,000 or more. Contractor further acknowledges that the prohibition on contributions applies to each prospective party to the contract; each member of Contractor's board of directors; Contractor's chairperson, chief executive officer, chief financial officer and chief operating officer; any person with an ownership interest of more than 20 percent in Contractor; any subcontractor listed in the bid or contract; and any committee that is sponsored or controlled by

Contractor. Additionally, Contractor acknowledges that Contractor must inform each of the persons described in the preceding sentence of the prohibitions contained in Section 1.126.

# 43. Requiring Minimum Compensation for Covered Employees

- a. Contractor agrees to comply fully with and be bound by all of the provisions of the Minimum Compensation Ordinance (MCO), as set forth in San Francisco Administrative Code Chapter 12P (Chapter 12P), including the remedies provided, and implementing guidelines and rules. The provisions of Chapter 12P are incorporated herein by reference and made a part of this Agreement as though fully set forth. The text of the MCO is available on the web at www.sfgov.org/olse/mco. A partial listing of some of Contractor's obligations under the MCO is set forth in this Section. Contractor is required to comply with all the provisions of the MCO, irrespective of the listing of obligations in this Section.
- b. The MCO requires Contractor to pay Contractor's employees a minimum hourly gross compensation wage rate and to provide minimum compensated and uncompensated time off. The minimum wage rate may change from year to year and Contractor is obligated to keep informed of the then-current requirements. Any subcontract entered into by Contractor shall require the subcontractor to comply with the requirements of the MCO and shall contain contractual obligations substantially the same as those set forth in this Section. It is Contractor's obligation to ensure that any subcontractors of any tier under this Agreement comply with the requirements of the MCO. If any subcontractor under this Agreement fails to comply, City may pursue any of the remedies set forth in this Section against Contractor.
- c. Contractor shall not take adverse action or otherwise discriminate against an employee or other person for the exercise or attempted exercise of rights under the MCO. Such actions, if taken within 90 days of the exercise or attempted exercise of such rights, will be rebuttably presumed to be retaliation prohibited by the MCO.
- d. Contractor shall maintain employee and payroll records as required by the MCO. If Contractor fails to do so, it shall be presumed that the Contractor paid no more than the minimum wage required under State law.
- e. The City is authorized to inspect Contractor's job sites and conduct interviews with employees and conduct and its of Contractor
- f. Contractor's commitment to provide the Minimum Compensation is a material element of the City's consideration for this Agreement. The City in its sole discretion shall determine whether such a breach has occurred. The City and the public will suffer actual damage that will be impractical or extremely difficult to determine if the Contractor fails to comply with these requirements. Contractor agrees that the sums set forth in Section 12P.6.1 of the MCO as liquidated damages are not a penalty, but are reasonable estimates of the loss that the City and the public will incur for Contractor's noncompliance. The procedures governing the assessment of liquidated damages shall be those set forth in Section 12P.6.2 of Chapter 12P.
- g. Contractor understands and agrees that if it fails to comply with the requirements of the MCO, the City shall have the right to pursue any rights or remedies available under Chapter 12P (including liquidated damages), under the terms of the contract, and under applicable law. If, within 30 days after receiving written notice of a breach of this Agreement for violating the MCO, Contractor fails to cure such breach or, if such breach cannot reasonably be cured within such period of 30 days, Contractor fails to commence efforts to cure within such period, or thereafter fails diligently to pursue such cure to completion, the City shall have the right to pursue any rights or remedies available under applicable law, including those set forth in Section 12P.6(c) of Chapter 12P. Each of these remedies shall be exercisable individually or in combination with any other rights or remedies available to the City.
- h. Contractor represents and warrants that it is not an entity that was set up, or is being used, for the purpose of evading the intent of the MCO.
- i. If Contractor is exempt from the MCO when this Agreement is executed because the cumulative amount of agreements with this department for the fiscal year is less than \$25,000, but Contractor later enters into an agreement or agreements that cause contractor to exceed that amount in a fiscal year, Contractor shall thereafter be required to comply with the MCO under this Agreement. This obligation arises on the effective date of the

agreement that causes the cumulative amount of agreements between the Contractor and this department to exceed \$25,000 in the fiscal year.

- 44. Requiring Health Benefits for Covered Employees. Contractor agrees to comply fully with and be bound by all of the provisions of the Health Care Accountability Ordinance (HCAO), as set forth in San Francisco Administrative Code Chapter 12Q, including the remedies provided, and implementing regulations, as the same may be amended from time to time. The provisions of Chapter 12Q are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the HCAO is available on the web at www.sfgov.org/olse. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12Q.
- a. For each Covered Employee, Contractor shall provide the appropriate health benefit set forth in Section 12Q.3 of the HCAO. If Contractor chooses to offer the health plan option, such health plan shall meet the minimum standards set forth by the San Francisco Health Commission.
- b. Notwithstanding the above, if the Contractor is a small business as defined in Section 12Q.3(e) of the HCAO, it shall have no obligation to comply with part (a) above.
- c. Contractor's failure to comply with the HCAO shall constitute a material breach of this agreement. City shall notify Contractor if such a breach has occurred. If, within 30 days after receiving City's written notice of a breach of this Agreement for violating the HCAO, Contractor fails to cure such breach or, if such breach cannot reasonably be cured within such period of 30 days, Contractor fails to commence efforts to cure within such period, or thereafter fails diligently to pursue such cure to completion, City shall have the right to pursue the remedies set forth in 12Q.5.1 and 12Q.5(f)(1-6). Each of these remedies shall be exercisable individually or in combination with any other rights or remedies available to City.
- d. Any Subcontract entered into by Contractor shall require the Subcontractor to comply with the requirements of the HCAO and shall contain contractual obligations substantially the same as those set forth in this Section. Contractor shall notify City's Office of Contract Administration when it enters into such a Subcontract and shall certify to the Office of Contract Administration that it has notified the Subcontractor of the obligations under the HCAO and has imposed the requirements of the HCAO on Subcontractor through the Subcontract. Each Contractor shall be responsible for its Subcontractors' compliance with this Chapter. If a Subcontractor fails to comply, the City may pursue the remedies set forth in this Section against Contractor based on the Subcontractor's failure to comply, provided that City has first provided Contractor with notice and an opportunity to obtain a cure of the violation.
- e. Contractor shall not discharge, reduce in compensation, or otherwise discriminate against any employee for notifying City with regard to Contractor's noncompliance or anticipated noncompliance with the requirements of the HCAO, for opposing any practice proscribed by the HCAO, for participating in proceedings related to the HCAO, or for seeking to assert or enforce any rights under the HCAO by any lawful means.
- f. Contractor represents and warrants that it is not an entity that was set up, or is being used, for the purpose of evading the intent of the HCAO.
- g. Contractor shall maintain employee and payroll records in compliance with the California Labor Code and Industrial Welfare Commission orders, including the number of hours each employee has worked on the City Contract.
  - h. Contractor shall keep itself informed of the current requirements of the HCAO.
- i. Contractor shall provide reports to the City in accordance with any reporting standards promulgated by the City under the HCAO, including reports on Subcontractors and Subtenants, as applicable.
- j. Contractor shall provide City with access to records pertaining to compliance with HCAO after receiving a written request from City to do so and being provided at least ten business days to respond.

- k. Contractor shall allow City to inspect Contractor's job sites and have access to Contractor's employees in order to monitor and determine compliance with HCAO.
- l. City may conduct random audits of Contractor to ascertain its compliance with HCAO. Contractor agrees to cooperate with City, when it conducts such audits.
- m. If Contractor is exempt from the HCAO when this Agreement is executed because its amount is less than \$25,000 (\$50,000 for nonprofits), but Contractor later enters into an agreement or agreements that cause Contractor's aggregate amount of all agreements with City to reach \$75,000, all the agreements shall be thereafter subject to the HCAO. This obligation arises on the effective date of the agreement that causes the cumulative amount of agreements between Contractor and the City to be equal to or greater than \$75,000 in the fiscal year.

# 45. First Source Hiring Program

- a. Incorporation of Administrative Code Provisions by Reference. The provisions of Chapter 83 of the San Francisco Administrative Code are incorporated in this Section by reference and made a part of this Agreement as though fully set forth herein. Contractor shall comply fully with, and be bound by, all of the provisions that apply to this Agreement under such Chapter, including but not limited to the remedies provided therein. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 83.
- b. First Source Hiring Agreement. As an essential term of, and consideration for, any contract or property contract with the City, not exempted by the FSHA, the Contractor shall enter into a first source hiring agreement ("agreement") with the City, on or before the effective date of the contract or property contract. Contractors shall also enter into an agreement with the City for any other work that it performs in the City. Such agreement shall:
- (1) Set appropriate hiring and retention goals for entry level positions. The employer shall agree to achieve these hiring and retention goals, or, if unable to achieve these goals, to establish good faith efforts as to its attempts to do so, as set forth in the agreement. The agreement shall take into consideration the employer's participation in existing job training, referral and/or brokerage programs. Within the discretion of the FSHA, subject to appropriate modifications, participation in such programs maybe certified as meeting the requirements of this Chapter. Failure either to achieve the specified goal, or to establish good faith efforts will constitute noncompliance and will subject the employer to the provisions of Section 83.10 of this Chapter.
- (2) Set first source interviewing, recruitment and hiring requirements, which will provide the San Francisco Workforce Development System with the first opportunity to provide qualified economically disadvantaged individuals for consideration for employment for entry level positions. Employers shall consider all applications of qualified economically disadvantaged individuals referred by the System for employment; provided however, if the employer utilizes nondiscriminatory screening criteria, the employer shall have the sole discretion to interview and/or hire individuals referred or certified by the San Francisco Workforce Development System as being qualified economically disadvantaged individuals. The duration of the first source interviewing requirement shall be determined by the FSHA and shall be set forth in each agreement, but shall not exceed 10 days. During that period, the employer may publicize the entry level positions in accordance with the agreement. A need for urgent or temporary hires must be evaluated, and appropriate provisions for such a situation must be made in the agreement.
- (3) Set appropriate requirements for providing notification of available entry level positions to the San Francisco Workforce Development System so that the System may train and refer an adequate pool of qualified economically disadvantaged individuals to participating employers. Notification should include such information as employment needs by occupational title, skills, and/or experience required, the hours required, wage scale and duration of employment, identification of entry level and training positions, identification of English language proficiency requirements, or absence thereof, and the projected schedule and procedures for hiring for each occupation. Employers should provide both long-term job need projections and notice before initiating the interviewing and hiring process. These notification requirements will take into consideration any need to protect the employer's proprietary information.

- (4) Set appropriate record keeping and monitoring requirements. The First Source Hiring Administration shall develop easy-to-use forms and record keeping requirements for documenting compliance with the agreement. To the greatest extent possible, these requirements shall utilize the employer's existing record keeping systems, be nonduplicative, and facilitate a coordinated flow of information and referrals.
- (5) Establish guidelines for employer good faith efforts to comply with the first source hiring requirements of this Chapter. The FSHA will work with City departments to develop employer good faith effort requirements appropriate to the types of contracts and property contracts handled by each department. Employers shall appoint a liaison for dealing with the development and implementation of the employer's agreement. In the event that the FSHA finds that the employer under a City contract or property contract has taken actions primarily for the purpose of circumventing the requirements of this Chapter, that employer shall be subject to the sanctions set forth in Section 83.10 of this Chapter.
  - (6) Set the term of the requirements.
  - (7) Set appropriate enforcement and sanctioning standards consistent with this Chapter.
- (8) Set forth the City's obligations to develop training programs, job applicant referrals, technical assistance, and information systems that assist the employer in complying with this Chapter.
- (9) Require the developer to include notice of the requirements of this Chapter in leases, subleases, and other occupancy contracts.
- c. Hiring Decisions. Contractor shall make the final determination of whether an Economically Disadvantaged Individual referred by the System is "qualified", for the position.
- d. Exceptions. Upon application by Employer, the First Source Hiring Administration may grant an exception to any or all of the requirements of Chapter 83 in any situation where it concludes that compliance with this Chapter would cause economic hardship.

# e. Liquidated Damages. Contractor agrees:

- (1) To be liable to the City for liquidated damages as provided in this section;
- (2) To be subject to the procedures governing enforcement of breaches of contracts based on violations of contract provisions required by this Chapter as set forth in this section;
- (3) That the contractor's commitment to comply with this Chapter is a material element of the City's consideration for this contract; that the failure of the contractor to comply with the contract provisions required by this Chapter will cause harm to the City and the public which is significant and substantial but extremely difficult to quantity; that the harm to the City includes not only the financial cost of funding public assistance programs but also the insidious but impossible to quantify harm that this community and its families suffer as a result of unemployment; and that the assessment of liquidated damages of up to \$5,000 for every notice of a new hire for an entry level position improperly withheld by the contractor from the first source hiring process, as determined by the FSHA during its first investigation of a contractor, does not exceed a fair estimate of the financial and other damages that the City suffers as a result of the contractor's failure to comply with its first source referral contractual obligations.
- (4) That the continued failure by a contractor to comply with its first source referral contractual obligations will cause further significant and substantial harm to the City and the public, and that a second assessment of liquidated damages of up to \$10,000 for each entry level position improperly withheld from the FSHA, from the time of the conclusion of the first investigation forward, does not exceed the financial and other damages that the City suffers as a result of the contractor's continued failure to comply with its first source referral contractual obligations;
- (5) That in addition to the cost of investigating alleged violations under this Section, the computation of liquidated damages for purposes of this section is based on the following data:

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- A. The average length of stay on public assistance in San Francisco's County Adult Assistance Program is approximately 41 months at an average monthly grant of \$348 per month, totaling approximately \$14,379; and
- B. In 2004, the retention rate of adults placed in employment programs funded under the Workforce Investment Act for at least the first six months of employment was 84.4%. Since qualified individuals under the First Source program face far fewer barriers to employment than their counterparts in programs funded by the Workforce Investment Act, it is reasonable to conclude that the average length of employment for an individual whom the First Source Program refers to an employer and who is hired in an entry level position is at least one year;

therefore, liquidated damages that total \$5,000 for first violations and \$10,000 for subsequent violations as determined by FSHA constitute a fair, reasonable, and conservative attempt to quantify the harm caused to the City by the failure of a contractor to comply with its first source referral contractual obligations.

(6) That the failure of contractors to comply with this Chapter, except property contractors, may be subject to the debarment and monetary penalties set forth in Sections 6.80 et seq. of the San Francisco Administrative Code, as well as any other remedies available under the contract or at law; and

Violation of the requirements of Chapter 83 is subject to an assessment of liquidated damages in the amount of \$5,000 for every new hire for an Entry Level Position improperly withheld from the first source hiring process. The assessment of liquidated damages and the evaluation of any defenses or mitigating factors shall be made by the FSHA.

- f. Subcontracts. Any subcontract entered into by Contractor shall require the subcontractor to comply with the requirements of Chapter 83 and shall contain contractual obligations substantially the same as those set forth in this Section.
- 46. Prohibition on Political Activity with City Funds. In accordance with San Francisco Administrative Code Chapter 12.G, Contractor may not participate in, support, or attempt to influence any political campaign for a candidate or for a ballot measure (collectively, "Political Activity") in the performance of the services provided under this Agreement. Contractor agrees to comply with San Francisco Administrative Code Chapter 12.G and any implementing rules and regulations promulgated by the City's Controller. The terms and provisions of Chapter 12.G are incorporated herein by this reference. In the event Contractor violates the provisions of this section, the City may, in addition to any other rights or remedies available hereunder, (i) terminate this Agreement, and (ii) prohibit Contractor from bidding on or receiving any new City contract for a period of two (2) years. The Controller will not consider Contractor's use of profit as a violation of this section.
- 47. Preservative-treated Wood Containing Arsenic. Contractor may not purchase preservative-treated wood products containing arsenic in the performance of this Agreement unless an exemption from the requirements of Chapter 13 of the San Francisco Environment Code is obtained from the Department of the Environment under Section 1304 of the Code. The term "preservative-treated wood containing arsenic" shall mean wood treated with a preservative that contains arsenic, elemental arsenic, or an arsenic copper combination, including, but not limited to, chromated copper arsenate preservative, ammoniacal copper zinc arsenate preservative, or ammoniacal copper arsenate preservative. Contractor may purchase preservative-treated wood products on the list of environmentally preferable alternatives prepared and adopted by the Department of the Environment. This provision does not preclude Contractor from purchasing preservative-treated wood containing arsenic for saltwater immersion. The term "saltwater immersion" shall mean a pressure-treated wood that is used for construction purposes or facilities that are partially or totally immersed in saltwater.
- 48. Modification of Agreement. This Agreement may not be modified, nor may compliance with any of its terms be waived, except by written instrument executed and approved in the same manner as this Agreement.
- 49. Administrative Remedy for Agreement Interpretation DELETED BY MUTUAL AGREEMENT OF THE PARTIES

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- 50. Agreement Made in California; Venue. The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California. Venue for all litigation relative to the formation, interpretation and performance of this Agreement shall be in San Francisco.
- 51. Construction. All paragraph captions are for reference only and shall not be considered in construing this Agreement.
- 52. Entire Agreement. This contract sets forth the entire Agreement between the parties, and supersedes all other oral or written provisions. This contract may be modified only as provided in Section 48, "Modification of Agreement."
- 53. Compliance with Laws. Contractor shall keep itself fully informed of the City's Charter, codes, ordinances and regulations of the City and of all state, and federal laws in any manner affecting the performance of this Agreement, and must at all times comply with such local codes, ordinances, and regulations and all applicable laws as they may be amended from time to time.
- 54. Services Provided by Attorneys. Any services to be provided by a law firm or attorney must be reviewed and approved in writing in advance by the City Attorney. No invoices for services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.
- 55. Supervision of Minors Left blank by agreement of the parties
- 56. Severability. Should the application of any provision of this Agreement to any particular facts or circumstances be found by a court of competent jurisdiction to be invalid or unenforceable, then (a) the validity of other provisions of this Agreement shall not be affected or impaired thereby, and (b) such provision shall be enforced to the maximum extent possible so as to effect the intent of the parties and shall be reformed without further action by the parties to the extent necessary to make such provision valid and enforceable.
- 57. Protection of Private Information. Contractor has read and agrees to the terms set forth in San Francisco Administrative Code Sections 12M.2, "Nondisclosure of Private Information," and 12M.3, "Enforcement" of Administrative Code Chapter 12M, "Protection of Private Information," which are incorporated herein as if fully set forth. Contractor agrees that any failure of Contactor to comply with the requirements of Section 12M.2 of this Chapter shall be a material breach of the Contract. In such an event, in addition to any other remedies available to it under equity or law, the City may terminate the Contract, bring a false claim action against the Contractor pursuant to Chapter 6 or Chapter 21 of the Administrative Code, or debar the Contractor.
- Graffiti Removal. Graffiti is detrimental to the health, safety and welfare of the community in that it 58. promotes a perception in the community that the laws protecting public and private property can be disregarded with impunity. This perception fosters a sense of disrespect of the law that results in an increase in crime; degrades the community and leads to urban blight; is detrimental to property values, business opportunities and the enjoyment of life; is inconsistent with the City's property maintenance goals and aesthetic standards; and results in additional graffiti and in other properties becoming the target of graffiti unless it is quickly removed from public and private property. Graffiti results in visual pollution and is a public nuisance. Graffiti must be abated as quickly as possible to avoid detrimental impacts on the City and County and its residents, and to prevent the further spread of graffiti. Contractor shall remove all graffiti from any real property owned or leased by Contractor in the City and County of San Francisco within forty eight (48) hours of the earlier of Contractor's (a) discovery or notification of the graffiti or (b) receipt of notification of the graffiti from the Department of Public Works. This section is not intended to require a Contractor to breach any lease or other agreement that it may have concerning its use of the real property. The term "graffiti" means any inscription, word, figure, marking or design that is affixed, marked, etched, scratched, drawn or painted on any building, structure, fixture or other improvement, whether permanent or temporary, including by way of example only and without limitation, signs, banners, billboards and fencing surrounding construction sites, whether public or private, without the consent of the owner of the property or the owner's authorized agent, and which is visible from the public right-of-way. "Graffiti" shall not include: (1) any sign or banner that is authorized by, and in compliance with, the applicable requirements of the San Francisco Public Works Code, the San Francisco Planning Code or the San Francisco Building Code; or (2) any mural or other painting or marking on the property that is protected as a work of fine art under the California Art Preservation Act (California

CMS# 6551 P-500 (5-09) Civil Code Sections 987 et seq.) or as a work of visual art under the Federal Visual Artists Rights Act of 1990 (17 U.S.C. §§ 101 et seq.).

Any failure of Contractor to comply with this section of this Agreement shall constitute an Event of Default of this Agreement.

- 59. Food Service Waste Reduction Requirements. Contractor agrees to comply fully with and be bound by all of the provisions of the Food Service Waste Reduction Ordinance, as set forth in San Francisco Environment Code Chapter 16, including the remedies provided, and implementing guidelines and rules. The provisions of Chapter 16 are incorporated herein by reference and made a part of this Agreement as though fully set forth. This provision is a material term of this Agreement. By entering into this Agreement, Contractor agrees that if it breaches this provision, City will suffer actual damages that will be impractical or extremely difficult to determine; further, Contractor agrees that the sum of one hundred dollars (\$100) liquidated damages for the first breach, two hundred dollars (\$200) liquidated damages for subsequent breaches in the same year is reasonable estimate of the damage that City will incur based on the violation, established in light of the circumstances existing at the time this Agreement was made. Such amount shall not be considered a penalty, but rather agreed monetary damages sustained by City because of Contractor's failure to comply with this provision.
- 60. Slavery Era Disclosure Left blank by agreement of the parties
- 61. Cooperative Drafting. This Agreement has been drafted through a cooperative effort of both parties, and both parties have had an opportunity to have the Agreement reviewed and revised by legal counsel. No party shall be considered the drafter of this Agreement, and no presumption or rule that an ambiguity shall be construed against the party drafting the clause shall apply to the interpretation or enforcement of this Agreement.
- 62. Dispute Resolution Procedure. A Dispute Resolution Procedure is attached under the Appendix G to address issues that have not been resolved administratively by other departmental remedies.
- 63. Additional Terms. Additional Terms are attached hereto as Appendix D and are incorporated into this Agreement by reference as though fully set forth herein.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the day first mentioned above.

CITY

Recommended by:

CONTRACTOR

Asian American Recovery Services, Inc.

Michell H. Katz, M.D. Director of Health

Approved as to Form:

Dennis J. Herrera

City Attorney

Rick Sheinfield Ву:

Deputy/City Attorney

By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood paragraph 35, the City's statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with

opporations that abide by the MacBride Principles.

Date

Date

Jeff Mori

Executive Director 1115 Mission Road

South San Francisco, CA 94080

City vendor number: 02448

Approved:

Naomi Kelly

Director Office of Contract Administration and Purchaser

Appendices

Services to be provided by Contractor

Calculation of Charges B:

C: Reserved

A:

D: Additional Terms

E; HIPAA Business Associate Agreement

F: Invoice

G: Dispute Resolution

JUL 21 2009

CBHS OFFICE OF CONTRACT MGMT, & COMPLIANCE

CBHS OFFICE OF CONTRACT MGMT, & COMPLIANCE

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May 11, 2009

### Appendix A

### COMMUNITY BEHAVIORAL HEALTH SERVICES

The following requirements are incorporated into Appendix A, as provided in this Agreement under Section 4. SERVICES.

### A. <u>Contract Administrator</u>:

In performing the SERVICES hereunder, CONTRACTOR shall report to Philip Tse, Contract Administrator for the CITY, or her designee.

#### B, Reports:

- (1) CONTRACTOR shall submit written reports as requested by the CITY. The format for the content of such reports shall be determined by the CITY. The timely submission of all reports is a necessary and material term and condition of this Agreement. All reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.
- (2) CONTRACTOR agrees to submit to the Director of Public Health or his designated agent (hereinafter referred to as "DIRECTOR") the following reports: Annual County Plan Data; Utilization Review Data and Quarterly Reports of De-certifications; Peer Review Plan, Quarterly Reports, and relevant Peer Review data; Medication Monitoring Plan and relevant Medication Monitoring data; Charting Requirements, Client Satisfaction Data, Program Outcome Data, and Data necessary for producing bills and/or claims in conformance with the State of California Uniform Method for Determining Ability to Pay (UMDAP; the state's sliding fee scale) procedures.

### C. Evaluation:

CONTRACTOR shall participate as requested with the CITY, State and/or Federal government in evaluative studies designed to show the effectiveness of CONTRACTOR'S SERVICES. CONTRACTOR agrees to meet the requirements of and participate in the evaluation program and management information systems of the CITY. The CITY agrees that any final written reports generated through the evaluation program shall be made available to CONTRACTOR within thirty (30) working days. CONTRACTOR may submit a written response within thirty working days of receipt of any evaluation report and such response will become part of the official report.

#### D. Possession of Licenses/Permits:

CONTRACTOR warrants the possession of all licenses and/or permits required by the laws and regulations of the United States, the State of California, and the CITY to provide the SERVICES. Failure to maintain these licenses and permits shall constitute a material breach of this Agreement.

Space owned, leased or operated by providers, including satellites, and used for SERVICES or staff shall meet local fire codes. Documentation of fire safety inspections and corrections of any deficiencies shall be made available to reviewers upon request.

### E. Adequate Resources:

CONTRACTOR agrees that it has secured or shall secure at its own expense all persons, employees and equipment required to perform the SERVICES required under this Agreement, and that all such SERVICES shall be performed by CONTRACTOR, or under CONTRACTOR'S supervision, by persons authorized by law to perform such SERVICES.

### F. Admission Policy:

Admission policies for the SERVICES shall be in writing and available to the public. Such policies must include a provision that clients are accepted for care without discrimination on the basis of race, color, creed, religion, sex, age, national origin, ancestry, sexual orientation, gender identification, disability, or AIDS/HIV status, except to the extent that the SERVICES are to be rendered to a specific population as described in Appendix A. CONTRACTOR shall adhere to Title XIX of the Social Security Act and shall conform to all applicable Federal and State statues and regulations. CONTRACTOR shall ensure that all clients will receive the same level of care regardless of client status or source of reimbursement when SERVICES are to be rendered.

### G. San Francisco Residents Only:

Only San Francisco residents shall be treated under the terms of this Agreement. Exceptions must have the written approval of the Contract Administrator.

### H. Grievance Procedure:

CONTRACTOR agrees to establish and maintain a written Client Grievance Procedure which shall include the following elements as well as others that may be appropriate to the SERVICES: (1) the name or title of the person or persons authorized to make a determination regarding the grievance; (2) the opportunity for the aggrieved party to discuss the grievance with those who will be making the determination; and (3) the right of a client dissatisfied with the decision to ask for a review and recommendation from the community advisory board or planning council that has purview over the aggrieved service. CONTRACTOR shall provide a copy of this procedure, and any amendments thereto, to each client and to the Director of Public Health or his/her designated agent (hereinafter referred to as "DIRECTOR"). Those clients who do not receive direct SERVICES will be provided a copy of this procedure upon request.

#### I. Infection Control, Health and Safety:

- (1) CONTRACTOR must have a Bloodborne Pathogen (BBP) Exposure Control plan as defined in the California Code of Regulations, Title 8, §5193, Bloodborne Pathogens (http://www.dir.ca.gov/title8/5193.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, training, immunization, use of personal protective equipment and safe needle devices, maintenance of a sharps injury log, post-exposure medical evaluations, and record keeping.
- (2) CONTRACTOR must demonstrate personnel policies/procedures for protection of staff and clients from other communicable diseases prevalent in the population served. Such policies and procedures shall include, but not be limited to, work practices, personal protective equipment, staff/client Tuberculosis (TB) surveillance, training, etc.
- (3) CONTRACTOR must demonstrate personnel policies/procedures for Tuberculosis (TB) exposure control consistent with the Centers for Disease Control and Prevention (CDC) recommendations for health care facilities and based on the Francis J. Curry National Tuberculosis Center: Template for Clinic Settings, as appropriate.
- (4) CONTRACTOR is responsible for site conditions, equipment, health and safety of their employees, and all other persons who work or visit the job site.
- (5) CONTRACTOR shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as BBP and TB and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (6) CONTRACTOR shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (7) CONTRACTOR assumes responsibility for procuring all medical equipment and supplies for use by their staff, including safe needle devices, and provides and documents all appropriate training.
- (8) CONTRACTOR shall demonstrate compliance with all state and local regulations with regard to handling and disposing of medical waste.

### Acknowledgment of Funding:

CONTRACTOR agrees to acknowledge the San Francisco Department of Public Health in any printed material or public announcement describing the San Francisco Department of Public Health-funded SERVICES. Such documents or announcements shall contain a credit substantially as follows: "This program/service/ activity/research project was funded through the Department of Public Health, CITY and County of San Francisco.'

### K. Client Fees and Third Party Revenue:

- (1) Fees required by federal, state or CITY laws or regulations to be billed to the client, client's family, or insurance company, shall be determined in accordance with the client's ability to pay and in conformance with all applicable laws. Such fees shall approximate actual cost. No additional fees may be charged to the client or the client's family for the SERVICES. Inability to pay shall not be the basis for denial of any SERVICES provided under this Agreement.
- (2) CONTRACTOR agrees that revenues or fees received by CONTRACTOR related to SERVICES performed and materials developed or distributed with funding under this Agreement shall be used to increase the gross program funding such that a greater number of persons may receive SERVICES. Accordingly, these revenues and fees shall not be deducted by CONTRACTOR from its billing to the CITY.
- (3) CONTRACTOR agrees that funds received by CONTRACTOR from a source other than the CITY to defray any portion of the reimbursable costs allowable under this Agreement shall be reported to the

CITY and deducted by CONTRACTOR from its billings to the CITY to ensure that no portion of the CITY'S reimbursement to CONTRACTOR is duplicated.

### L. Billing and Information System

CONTRACTOR agrees to participate in the CITY'S Community Mental Health Services (CMHS) and Community Substance Abuse Services (CSAS) Billing and Information System (BIS) and to follow data reporting procedures set forth by the CMHS/CSAS BIS and Quality Improvement Units.

### M. Patients Rights:

All applicable Patients Rights laws and procedures shall be implemented,

### N. <u>Under-Utilization Reports:</u>

For any quarter that CONTRACTOR maintains less than ninety percent (90%) of the total agreed upon units of service for any mode of service hereunder, CONTRACTOR shall immediately notify the Contract Administrator in writing and shall specify the number of underutilized units of service.

### O. Quality Improvement:

CONTRACTOR agrees to develop and implement a Quality Improvement Plan based on internal standards established by CONTRACTOR applicable to the SERVICES as follows:

- (1) Staff evaluations completed on an annual basis.
- (2) Personnel policies and procedures in place, reviewed and updated annually.
- (3) Board Review of Quality Improvement Plan.

# P. Compliance with Community Mental Health Services and Community Substance Abuse Services Policies and Procedures

In the provision of SERVICES under Community Mental Health Services or Community Substance Abuse Services contracts, CONTRACTOR shall follow all applicable policies and procedures established for contractors by Community Mental Health Services or Community Substance Abuse Services, as applicable, and shall keep itself duly informed of such policies. Lack of knowledge of such policies and procedures shall not be an allowable reason for noncompliance.

### Q. Working Trial Balance with Year-End Cost Report

If CONTRACTOR is a Non-Hospital Provider as defined in the State of California Department of Mental Health Cost Reporting Data Collection Manual, it agrees to submit a working trial balance with the year-end cost report.

### R. Harm Reduction

The program has a written internal Harm Reduction Policy that includes the guiding principles per Resolution # 10-00 810611 of the San Francisco Department of Public Health Commission.

#### 2. Description of Services

Detailed description of services are listed below and are attached hereto Appendix A-1 Fiscal Intermediary Services Contractor: Asian American necovery Services, Inc.

Fiscal Intermediary — Check Writing Co

Contract Term

06 / 30 / 10

Appendix A-01

Program: Services

City Fiscal Year (CBHS only): 07/09-06/10

07 / 01 / 09 through 06 / 30 / 10 Funding Source (AIDS Office & CHPP only):

### 1. Agency and Program Identification

Name:

Asian American Recovery Services, Inc., fiscal intermediary for

CBHS and HUH

Address:

1380 Howard Street, 4th Floor

San Francisco, CA 94103

Phone:

415-255-3500 / 415-554-2561 415-255-3529 / 415-554-2658

Fax:

Philip Tse, Budget Manager

Contact Name:

Terence Peneda, HUH Finance Manager

### 2. Nature of Document (check one)

New New

Renewal

| Modification

### 3. Background

The San Francisco Department of Public Health's (SFDPH) Community Behavioral Health Services (CBHS) solicited proposals from qualified vendors to serve as a FISCAL INTERMEDIARY (CONTRACTOR) for check-writing services for four types of CBHS services:

- 1) Private Provider Network (PPN);
- 2) Residential Care Facilities (RCFs);
- 3) Client wraparound services and related expenses; and
- 4) Emergency Stabilization Program via Housing and Urban Health

The four types of services are described as follows:

### A. San Francisco Health Plan Private Provider Network (PPN):

On April 1, 1998, the Department assumed responsibility from the State for providing specialty mental health services to San Francisco Medi-Cal beneficiaries and other eligible San Francisco Mental Health Plan (SFMHP) members, including residents who are indigent and/or uninsured. Most of the providers of these services have a contract with CBHS for the provision of these services. However, CBHS utilizes non-contract providers to serve SFMHP members, who reside in other California counties, with emergency or urgent care needs. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP needs a FISCAL INTERMEDIARY (CONTRACTOR) mechanism to provide payment to non-contract providers, both within San Francisco County and out-of-county. A FISCAL INTERMEDIARY (CONTRACTOR) selected under this RFP will make claim payments to providers who are in the SFMHP Private Provider Network (PPN) but whose claims cannot be processed through the City's Controller's Office. (For the purposes of this RFP, a "provider" is defined as an entity that provides services directly to CBHS clients.)

B. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs)
CBHS has as one of its longest-standing missions the goal of achieving and maintaining optimal health for its clients in non-institutional settings, such as, licensed Residential Care Facilities (RCFs) and licensed Residential Care Facilities for the Elderly (RCFEs). CBHS recognizes these licensed facilities as a key component within the continuum of care that assists its clients to live in a stable community setting.

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Contractor: Asian American Accovery Services, Inc.

Program: Fiscal Intermediary - Check Writing

Services

City Fiscal Year (CBHS only): 07/09-06/10

Contract Term

07 / 01 / 09 through 06 / 30 / 10

Appendix A-01

Funding Source (AIDS Office & CHPP only):

CBHS needs a fiscal intermediary mechanism to provide payment to several dozen providers, both within San Francisco and out-of-county. Many of these providers are small, home-like operations that are owner-occupied licensed facilities unable to contract with the City and County of San Francisco but who are willing to enter into a Memorandum of Agreement ("MOA") regarding placement of mental health clients at their facility. CBHS enters into a MOA with each participating provider and agrees to pay to the provider a daily per diem for each client or bed utilized by mental health clients. Payments are made either monthly or quarterly for services rendered during the previous month or quarter, or in some cases payments are made in advance of services rendered.

### C. Client Wraparound Services and Related Expenses

CBHS needs a FISCAL INTERMEDIARY (CONTRACTOR) to provide check writing and tracking services—to support the function of providing client wraparound and related services. These fiscal management services include: direct check writing for services or expenses that will assist in a client's stabilization efforts, such as for emergency housing needs or food, and for non-emergency services such as transportation, clothing, and vocational training. Additionally, consultants are occasionally hired for amounts up to approximately \$10,000 to assist in various efforts related to the service delivery system. Finally, there may be miscellaneous related costs that occur from time to time that require check writing.

### D. Emergency Housing Program via Housing and Urban Health (HUH)

HUH needs a fiscal intermediary mechanism to provide payment to several dozen providers within San Prancisco. Many of these providers are small hotel operations who are unable to contract with the City and County of San Francisco but who are willing to enter into a Memorandum of Agreement ("MOA") regarding placement of clients at their buildings. HUH enters into a MOA with each participating provider and agrees to pay to the provider a monthly rate for a specified number of rooms. Payments are made monthly or quarterly for services rendered during the previous month, or in some cases payments are made in advance of services rendered.

Target populations are homeless clients with special needs and are referred by specific DPH programs. This includes rooms at Kean Hotel for clients discharged from SFGH, rooms at Warfield, Page and the Admiral for Prop 36, rooms at Oakwood for Drug Court, and rooms at the Kiran, Warfield, and Bristol for the Sobering Center and Homeless Outreach Team (HOT). Thirty-one rooms are maintained for the Project Homeless Connect's clients who received services from the Homeless Outreach Team (HOT). Furthermore, vouchers and subsidies are needed for clients served by four different SFGH/UCSF case management programs: Citywide Case Management, CRT, ED, and Community Focus

SFGH/UCSF also maintains MOAs with their operators that include an agreed monthly rent and payment schedule.

### 4. Services to be Provided

CONTRACTOR. will provide fiscal intermediary check-writing services for the CBHS Section of the San Francisco Department of Public Health. The check-writing services will be provided for the three types of services offered by CHBS:

- 1. San Francisco Health Plan Private Provider Network (PPN),
- 2. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs), and
- 3. Client Wraparound Services and Related Expenses
- 4. Housing

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Contractor: Asian American Recovery Services, Inc.

Program: Services Fiscal Intermediary - Check Writing

Contract Term

07 / 01 / 09 through 06 / 30 / 10

Appendix A-01

City Fiscal Year (CBHS only): 07/09-06/10

Funding Source (AIDS Office & CHPP only):

The FISCAL INTERMEDIARY (CONTRACTOR) will open and maintain a bank account to deposit contract funds, which are paid either weekly or monthly depending upon the type of service being paid for, and the FISCAL INTERMEDIARY (CONTRACTOR) will draw on such bank account funds on a weekly or monthly basis to pay CBHS providers. The FISCAL INTERMEDIARY (CONTRACTOR) will not comingle CBHS funds with non-CBHS funds. CBHS will require the FISCAL INTERMEDIARY (CONTRACTOR) to have adequate funds in the account(s) prior to writing and distributing checks against the account(s).

The FISCAL INTERMEDIARY (CONTRACTOR) will provide bank account status and an expenditure report by cost center to CBHS monthly (See "General Procedures"), as well as an electronic file listing out information on checks issued. Additionally, a monthly invoice will be provided to CBHS itemizing the total value of the checks, by cost center, and the value of the total check-writing fee. The monthly invoice will be required for reimbursement. Any bank interest earned in the bank account will be returned to CBHS and any funds not utilized at the end of the fiscal year will be returned to CBHS within 45 days, unless an alternative is negotiated. The FISCAL INTERMEDIARY (CONTRACTOR) will also keep records regarding an annual accounting of monies spent per provider and issue the annual Form 1099 to each provider, as necessary.

The price-per-check shall be as follows:

☐ \$19.00 per check

This cost to CBHS per check should be unrelated to the actual dollar value of the check and will be a fixed rate as determined by award of this RFP.

The FISCAL INTERMEDIARY (CONTRACTOR) shall provide a report each month following the month of check writing that displays:

- 1). To whom each check was paid,
- 2) Date of check,
- 3) Check number,
- 4) Date mailed,
- 5) Amount of check,
- 6) Account balance,
- 7) Individual cost center balances and
- 8) A monthly invoice indicating the value of the checks, by cost center and the total monthly check fee to be paid to the FISCAL INTERMEDIARY (CONTRACTOR).

### GENERAL PROCEDURES:

The procedures below are applicable to the check-writing services to be provided under this contract

- 1. Any disagreement about claims, payment inquiries, and other related issues from the providers will be handled and resolved by CBHS.
- The FISCAL INTERMEDIARY (CONTRACTOR) will maintain accounting records and disclosures.

Contractor: Asian American Recovery Services, Inc.

Fiscal Intermediary - Check Writing

Program: Services

City. Fiscal Year (CBHS only): 07/09-06/10

Contract Term

Appendix A-01

07 / 01 / 09 through 06 / 30 / 10 Funding Source (AIDS Office & CHPP only):

- 3. The FISCAL INTERMEDIARY (CONTRACTOR) will adhere to CBHS Confidentiality and Privacy requirements of maintaining provider financial information such as provider social security number, tax I.D. number, name, address, etc.
- 4. The FISCAL INTERMEDIARY (CONTRACTOR) will issue checks for claims based on authorized payment requests as submitted by the appropriate CBHS Staff. See specific payment procedures for details about turnaround time for writing checks for the three types of CBHS services.
- 5. The FISCAL INTERMEDIARY (CONTRACTOR) will be responsible for tracking all payments to each provider. The FISCAL INTERMEDIARY (CONTRACTOR) will keep individual provider's data of Federal ID number, report of monthly payment information, and generate annual Tax Form 1099 where applicable or requested by CBHS. A final report (Annual Payment Summary) containing a summary of these 1099 records will be sent to CBHS by January 31 of the New Year.
- 6. The FISCAL INTERMEDIARY (CONTRACTOR) will develop and generate contract budget modifications as directed by CBHS. The FISCAL INTERMEDIARY (CONTRACTOR) will obtain prior approval from CBHS before changing a budget.
- 7. The FISCAL INTERMEDIARY (CONTRACTOR) will comply with audit requirements as pursuant to the contract.
- 8. The FISCAL INTERMEDIARY (CONTRACTOR) will comply with cost report requirements as directed by CBHS, including annual settlement and reconciliation procedures.
- 9. The FISCAL INTERMEDIARY (CONTRACTOR) will provide access to financial records and internal back-up documents related to CBHS funds as requested by CBHS.
- 10. The FISCAL INTERMEDIARY (CONTRACTOR) will provide insurance for liability and malpractice as outlined in the insurance requirements attached. As well as any bonding required by the Dept

### PAYMENT PROCEDURES:

### Private Practitioners Monthly Payment Procedures:

- 1. The CBHS Claims Supervisor or CBHS Billing Manager will send multiple weekly batches of authorized request for payments to CONTRACTOR via encrypted e-mail message and followed by a confidential fax.
- 2. CONTRACTOR will direct all claim and payment questions to the CBHS Claims Supervisor or Billing Manager for solution.
- 3. CONTRACTOR will write checks based upon payment requests received, and return the checks within three business days from the date the request is received to the CBHS Claims Supervisor. The CBHS Claims Supervisor will reconcile check amounts against the payment request and Explanation of Benefits (EOBs) and then will mail checks to providers.

Residential Care Facility and Residential Care Facility for the Elderly Monthly Payment Procedures:

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Contractor: Asian American Lecovery Services, Inc.

Program: Fiscal Intermediary - Check Writing

Contract Term

Services City Fiscal Year (CBHS only): 07/09-06/10 Appendix A-01

07 / 01 / 09 through 06 / 30 / 10 Funding Source (AIDS Office & CHPP only):

1. CBHS will send authorized payment requests once a month to CONTRACTOR, Inc. via encrypted e-mail message and followed by a confidential fax.

- 2. CONTRACTOR will write checks based upon payment requests received and will mail the checks within five business days of receiving the request directly to the RCFs and RCFEs.
- 3. CONTRACTOR will direct all claim and payment questions to CBHS for resolution.
- 4. CONTRACTOR will mail a check and a photocopy of the invoice to each residential care provider no later than the 20th day of each month.
- 5. CONTRACTOR will send the following information monthly to the CBHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. CONTRACTOR will also prepare an End-of-the-Year reconciliation report.

### Client Wraparound Services Monthly Payment Procedures:

- 1. CBHS will send requests for payments to CONTRACTOR, CONTRACTOR will issue checks within five working days from the date the request is received. Checks will be distributed directly to the provider, or based on separate instructions.
- 2. CONTRACTOR will provide record keeping for all funding transactions.
- 3. CONTRACTOR will pay all consultant expenses approved by CBHS and is responsible for maintaining agreement with consultants.

The checks will be prepared by a staff accountant who forwards the checks and a copy of the payment request to the manager for review. The checks will be signed by the principal of the firm who will then forward the checks and payment requests to the appropriate persons. Monthly and annual reports will be prepared and maintained by the firm manager who will forward the required reports to CBHS by the 15th of the following month.

### Housing and Urban Health Monthly Payment Procedures:

- 1. CBHS will send requests for payments to the FISCAL INTERMEDIARY (CONTRACTOR) as they are received by CBHS. The FISCAL INTERMEDIARY (CONTRACTOR) will issue and mail checks within five working/business days from the date the request is received via confidential fax. Original copy of the request will be mail to FISCAL INTERMEDIARY (Contractor) for record keeping. Checks will be mailed directly to the provider, or based on separate instructions.
- 2. The FISCAL INTERMEDIARY (CONTRACTOR) will direct all claim and payment questions to the CBHS Claims Supervisor or Billing Manager for solution. Hotel operators will not be contacted by FISCAL INTERMEDIARY (CONTRACTOR).
- 3. The FISCAL INTERMEDIARY (CONTRACTOR) will provide record keeping for all funding transactions.

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Contractor: Asian American ... ecovery Services, Inc.

Contract Term

Appendix A-01

Program: Services Fiscal Intermediary - Check Writing

Contract 1 cm

07 / 01 / 09 through 06 / 30 / 10

City Fiscal Year (CBHS only): 07/09-06/10

Funding Source (AIDS Office & CHPP only):

4. The FISCAL INTERMEDIARY (CONTRACTOR) will send the following information monthly to the CBHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. An End-of-the-Year reconciliation report is also required.

The FISCAL INTERMEDIARY (CONTRACTOR) will pay all expenses approved by HUH

Reports to be provided by the FISCAL INTERMEDIARY (CONTRACTOR) to CBHS/HUH:

- 1. Monthly payment summary containing the following payment information: dollar amount of each check, check date, check numbers, and a copy of the authorized payment request marked "PAID" and date-stamped on the invoice to document the date of check mailing.
- 2. Annual payment summary on fiscal year basis.
- 3. Monthly photocopy of bank statement(s), which will be a separate account opened and maintained by FISCAL INTERMEDIARY (CONTRACTOR), FISCAL INTERMEDIARY (CONTRACTOR) will not co-mingle non-CBHS funds in the bank account with CBHS funds.
- 4. Monthly Fee Statement: FISCAL INTERMEDIARY (CONTRACTOR) will submit a monthly invoice detailing the value of all of the checks written, categorized by cost center, and the total value of the check fees to be paid to the FISCAL INTERMEDIARY (CONTRACTOR) within 15 working days following the end of the previous calendar month. The FISCAL INTERMEDIARY (CONTRACTOR) will not be entitled to any bank interest earned by the account. CBHS will monitor fee statements and number of checks issued in each calendar month submitted by FISCAL INTERMEDIARY (CONTRACTOR).
- 5. Monthly Accounts Payable Cost Center Report that contains revenue and expenditure detail by cost center and general ledger detail.

## Appendix B Calculation of Charges

### 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

(1) Fee For Service (Monthly Reimbursement by Certified Units at Budgeted Unit Rates):

CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month, based upon the number of units of service that were delivered in the preceding month. All deliverables associated with the SERVICES defined in Appendix A times the unit rate as shown in the Appendices cited in this paragraph shall be reported on the invoice(s) each month. All charges incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

(2) Cost Reimbursement (Monthly Reimbursement for Actual Expenditures within Budget):
CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month for reimbursement of the actual costs for SERVICES of the preceding month. All costs associated with the SERVICES shall be reported on the invoice each month. All costs incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

#### B. Final Closing Invoice

(1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

(2) Cost Reimbursement

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those costs incurred during the referenced period of performance. If costs are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon execution of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed twenty-five per cent (25%) of the General Fund portion of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of October 1 through March 31 of

the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

Appendix B-1: Budget and Fee

### B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30<sup>th</sup> day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed Fifty Two Million Seven Hundred Thirty Eight Thousand Seventy Six Dollars (\$52,738,076) for the period of July 1, 2009 through June 30, 2012.

CONTRACTOR understands that, of this maximum dollar obligation, \$5,650,508 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

July 1, 2009 through June 30, 2010	\$15,695,856
July 1, 2010 through June 30, 2011	\$15,695,856
July 1, 2011 through June 30, 2012	\$15,695,856
July 1, 2009 through June 30, 2012	\$47,087,568

(3) CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

- C. CONTRACTOR agrees to comply with its Budget as shown in Appendix B in the provision of SERVICES. Changes to the budget that do not increase or reduce the maximum dollar obligation of the CITY are subject to the provisions of the Department of Public Health Policy/Procedure Regarding Contract Budget Changes. CONTRACTOR agrees to comply fully with that policy/procedure.
- D. No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.
  - E. In no event shall the CITY be liable for interest or late charges for any late payments.
- F. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.

### Asian American Recovery Services, Inc.

Appendix B-1	. 5/12/2009
(Fiscal Year 2009-2010)	Fee: \$19/check
Community Behavioral Health Services	
HMHMCC730515	9,778,802
HMHMCP751594	. 391,183
HMHMCP8828CH - Cap MediCal	145,936
HMHMCHSPMPWO	161,530
HMHMCHTBSSWO	41,121
HMHMCHDCYFWO	1,982
HMHMCHSTOP-WO	7,000
HMHMRCGRANTS HMM007 0905	56,991
HMHMRCGRANTS HMM007 0901	167,207
HMHMRCGRANTS HMCH01 0900 ((9/1/08-8/31/09)	11,545
HMHMPROP63	281,780
HMHMLT730416	1,828,720
HMHMOPMGDCAR-PHMC04	460,753
HCHTWCSOBRGF	25,000
Sub Total:	\$13,359,550
Housing (Emergency Hotels)	
HCHSHHOUSGGF	1,361,096
HMHMCC730515	85,000
HMHSPROP36	200,000
HMHMPROP63	217,210
HCHSHHQUSGPJ(HSA Work Order)	473,000
Sub Total:	\$2,336,306
Ground Total:	\$15,695,856

### Appendix C Insurance Waiver

### RESERVED

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### Appendix D Additional Terms

HIPA	

The parties acknowledge that CITY is a Covered Entity as defined in the Healthcare Insurance Portability as
Accountability Act of 1996 ("HIPAA") and is therefore required to abide by the Privacy Rule contained therein.
The parties further agree that CONTRACTOR falls within the following definition under the HIPAA regulations:
A Covered Entity subject to HIPAA and the Privacy Rule contained therein; or
A Business Associate subject to the terms set forth in Appendix E;
Not Applicable, CONTRACTOR will not have access to Protected Health Information.

### 2. THIRD PARTY BENEFICIARIES

No third parties are intended by the parties hereto to be third party beneficiaries under this Agreement, and no action to enforce the terms of this Agreement may be brought against either party by any person who is not a party hereto.

#### 3. CERTIFICATION REGARDING LOBBYING

CONTRACTOR certifies to the best of its knowledge and belief that:

- A. No federally appropriated funds have been paid or will be paid, by or on behalf of CONTRACTOR to any persons for influencing or attempting to influence an officer or an employee of any agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with the awarding of any federal contract, the making of any federal grant, the entering into of any federal cooperative agreement, or the extension, continuation, renewal, amendment, or modification of a federal contract, grant, loan or cooperative agreement.
- B. If any funds other than federally appropriated funds have been paid or will be paid to any persons for influencing or attempting to influence an officer or employee of an agency, a member of Congress, an officer or employee of Congress, or an employee of a member of Congress in connection with this federal contract, grant, loan or cooperative agreement, CONTRACTOR shall complete and submit Standard Form -111, "Disclosure Form to Report Lobbying," in accordance with the form's instructions.
- C. CONTRACTOR shall require the language of this certification be included in the award documents for all subawards at all tiers, (including subcontracts, subgrants, and contracts under grants, loans and cooperation agreements) and that all subrecipients shall certify and disclose accordingly.
- D. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

### 4. MATERIALS REVIEW

CONTRACTOR agrees that all materials, including without limitation print, audio, video, and electronic materials, developed, produced, or distributed by personnel or with funding under this Agreement shall be subject to review and approval by the Contract Administrator prior to such production, development or distribution. CONTRACTOR agrees to provide such materials sufficiently in advance of any deadlines to allow for adequate review. CITY agrees to conduct the review in a manner which does not impose unreasonable delays on CONTRACTOR'S work, which may include review by members of target communities.

### Appendix E HIPAA BUSINESS ASSOCIATE ADDENDUM

This Appendix contains requirements set forth in the Health Insurance Portability and Accountability Act (HIPAA) of 1996, Public Law 104-191 and the regulations promulgated thereunder by the U.S. Department of Health and Human Services and other applicable laws. The City and County of San Francisco, referred to in this agreement as CITY, is the Covered Entity and is referred to below as CE. The CONTRACTOR is the Business Associate, and is referred to below as Associate. The agreement between CITY and CONTRACTOR to which this Addendum is attached is referred to in this Addendum as the Contract.

This HIPAA Business Associate Addendum ("Addendum") supplements and is made a part of the contract ("Contract") by and between Covered Entity ("CE") and Business Associate ("Associate"), [and is effective as of April 14, 2003 for existing contracts and the effective date for future contracts]. RECITALS

- A. CE wishes to disclose certain information to Associate pursuant to the terms of the Contract, some of which may constitute Protected Health Information ("PHI") (defined below).
- B. CE and Associate intend to protect the privacy and provide for the security of PHI disclosed to Associate pursuant to the Contract in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA") and regulations promulgated thereunder by the U.S. Department of Health and Human Services (the "HIPAA Regulations") and other applicable laws.
- C. As part of the HIPAA Regulations, the Privacy Rule (defined below) requires CB to enter into a contract containing specific requirements with Associate prior to the disclosure of PHI, as set forth in, but not limited to, Title 45, Sections 164.502(e) and 164.504(e) of the Code of Federal Regulations ("CFR") and contained in this Addendum.

In consideration of the mutual promises below and the exchange of information pursuant to this Addendum, the parties agree as follows:

#### Definitions.

- A. Business Associate shall have the meaning given to such term under the Privacy Rule, including, but not limited to 45 CFR Section 160.103.
- B. Covered Entity shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 160.103.
- C. Data Aggregation shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 164.501.
- D. Designated Record Set shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 164.501.
- E. Health Care Operations shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 164.501.
  - F. Privacy Rule shall mean the HIPAA Regulation that is codified at 45 CFR Parts 160 and 164.
- G. Protected Health Information or PHI means any information, whether oral or recorded in any form or medium: (i) that relates to the past, present or future physical or mental condition of an individual; the provision of health care to an individual; or the past, present or future payment for the provision of health care to an individual; and (ii) that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 164.501. [45 CFR §§ 160.103 and 164.501]
- H. Protected Information shall mean PHI provided by CE to Associate or created or received by Associate on CE's behalf.

### 2. Obligations of Associate.

- A. Permitted Uses. Associate shall not use Protected Information except for the purpose of performing Associate's obligations under the Contract and as permitted under the Contract and Addendum. Further, Associate shall not use Protected Information in any manner that would constitute a violation of the Privacy Rule if so used by CE except that Associate may use Protected Information (i) for the proper management and administration of Associate, (ii) to carry out the legal responsibilities of Associate, or (iii) for Data Aggregation purposes for the Health Care Operations of CE. [45 CFR §§ 164.504(e)(2)(i), 164.504(e)(2)(ii)(A) and 164.504(e)(4)(i)]
- B. Permitted Disclosures. Associate shall not disclose Protected Information except for the purpose of performing Associate's obligations under the Contract and as permitted under the Contract and Addendum or in any manner that would constitute a violation of the Privacy Rule if disclosed by CE, except that Associate may disclose Protected Information (i) for the proper management and administration of Associate; (ii) to carry out the legal responsibilities of Associate; (iii) as required by law, or (iv) for Data Aggregation purposes for the Health Care Operations of CE.

To the extent that Associate discloses Protected Information to a third party, Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from such third party that such Protected Information will be held confidential as provided pursuant to this Addendum and only disclosed as required by law or for the purposes for which it was disclosed to such third party, and (ii) an agreement from such third party to immediately notify Associate of any breaches of confidentiality of the Protected Information, to the extent it has obtained knowledge of such breach. [45 CFR §§ 164.504(e)(2)(i), 164.504(e)(2)(i)(B), 164.504(e)(2)(ii)(A) and 164.504(e)(4)(ii)]

- C. Appropriate Safeguards. Associate shall implement appropriate safeguards as are necessary to prevent the use or disclosure of Protected Information otherwise than as permitted by this Contract. [45 CFR § 164.504(e)(2)(ii)(B)] Associate shall maintain a comprehensive written information privacy and security program that includes administrative, technical and physical safeguards appropriate to the size and complexity of the Associate's operations and the nature and scope of its activities.
- D. Reporting of Improper Use or Disclosure. Associate shall notify the compliance office of CB in writing of any use or disclosure of Protected Information otherwise than as provided for by the Contract and this Addendum within five (5) days of becoming aware of such use or disclosure. [45 CFR § 164.504(e)(2)(ii)(C)]. Such notice shall be sent to: DPH Compliance Office, Bldg. 10, Ward 15, 1001 Potrero Avenue, San Francisco, CA 94110.
- E. Associate's Agents. Associate shall ensure that any agents, including subcontractors, to whom it provides Protected Information, agree in writing to the same restrictions and conditions that apply to Associate with respect to such PHI. [45 CFR § 164.504(e)(2)(D)] Associate shall implement and maintain sanctions against agents and subcontractors that violate such restrictions and conditions and shall mitigate the effects of any such violation. (See 45 CFR §§ 164.530(f) and 164.530(e)(1))
- F. Access to Protected Information. Associate shall make Protected Information maintained by Associate or its agents or subcontractors in Designated Record Sets available to CE for inspection and copying within ten (10) days of a request by CE to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR Section 164.524. [45 CFR § 164.504(e)(2)(ii)(E)]
- G. Amendment of PHI. Within ten (10) days of receipt of a request from CE for an amendment of Protected Information or a record about an individual contained in a Designated Record Set, Associate or its agents or subcontractors shall make such Protected Information available to CE for amendment and incorporate any such amendment to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR Section 164.526. If any individual requests an amendment of Protected Information directly from Associate or its agents or subcontractors, Associate must notify CE in writing within five (5) days of the request. Any approval or denial of amendment of Protected Information maintained by Associate or its agents or subcontractors shall be the responsibility of CE. [45 CFR § 164.504(e)(2)(ii)(F)]
- H. Accounting Rights. Within ten (10) days of notice by CE of a request for an accounting of disclosures of Protected Information, Associate and its agents or subcontractors shall make available to CE the information required to provide an accounting of disclosures to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 CFR Section 164.528, as determined by CE. Associate agrees to implement a process that allows for an accounting to be collected and maintained by Associate and its agents or subcontractors for at least six (6) years prior to the request, but not before the compliance date of the Privacy Rule. At a minimum, such information shall include: (i) the date of disclosure; (ii) the name of the entity or person who received Protected Information and, if known, the address of the entity or person; (iii) a brief description of Protected Information disclosed; and (iv) a brief statement of purpose of the disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure. In the event that the request for an accounting is delivered directly to Associate or its agents or subcontractors, Associate shall within five (5) days of a request forward it to CE in writing. It shall be CE's responsibility to prepare and deliver any such accounting requested. Associate shall not disclose any Protected Information except as set forth in Sections 2.b. of this Addendum. [45 CFR §§ 164.504(e)(2)(ii)(G) and 165.528]
- I. Governmental Access to Records. Associate shall make its internal practices, books and records relating to the use and disclosure of Protected Information available to CE and to the Secretary of the U.S. Department of Health and Human Services (the "Secretary") for purposes of determining Associate's compliance with the Privacy Rule. [45 CFR § 164.504(e)(2)(ii)(H)] Associate shall provide to CE a copy of any Protected Information that Associate provides to the Secretary concurrently with providing such Protected Information to the Secretary.
- J. Minimum Necessary. Associate (and its agents or subcontractors) shall only request, use and disclose the minimum amount of Protected Information necessary to accomplish the purpose of the request, use or disclosure. [45 CFR § 164.514(d)(3)]
- K. Data Ownership. Associate acknowledges that Associate has no ownership rights with respect to the Protected Information.

- L. Retention of Protected Information. Notwithstanding Section 3.c of this Addendum, Associate and its subcontractors or agents shall retain all Protected Information throughout the term of the Contract and shall continue to maintain the information required under Section 2.h of this Addendum for a period of six (6) years after termination of the Contract. (See 45 CFR §§ 164.530(j)(2) and 164.526(d).
- M. Notification of Breach. During the term of this Contract, Associate shall notify the Compliance Office of the CE within twenty-four (24) hours of any suspected or actual breach of security, intrusion or unauthorized use or disclosure of PHI of which Associate becomes aware and / or any actual or suspected use or disclosure of data in violation of any applicable federal or state laws or regulations. Associate shall take (i) prompt corrective action to cure any such deficiencies and (ii) any action pertaining to such unauthorized disclosure required by applicable federal and state laws and regulations.

  Notification can occur by telephone at: (415) 642-5790.
- N. Audits, Inspection and Enforcement Involving the Use of Protected Information. Within ten (10) days of a written request by CE, Associate and its agents or subcontractors shall allow CE to conduct a reasonable inspection of the facilities, systems, books, records, agreements, policies and procedures relating to the use or disclosure of Protected Information pursuant to this Addendum for the purpose of determining whether Associate has complied with this Addendum; provided, however, that (i) Associate and CE shall mutually agree in advance upon the scope, timing and location of such an inspection, (ii) CE shall protect the confidentiality of all confidential and proprietary information of Associate to which CE has access during the course of such inspection; and (iii) CE shall execute a nondisclosure agreement, upon terms mutually agreed upon by the parties, if requested by Associate. The fact that CE inspects, or fails to inspect, or has the right to inspect, Associate's facilities, systems, books, records, agreements, policies and procedures does not relieve Associate of its responsibility to comply with this Addendum, nor does CE's (i) failure to detect or (ii) detection, but failure to notify Associate or require Associate's remediation of any unsatisfactory practices, constitute acceptance of such practice or a waiver of CE's enforcement rights under this Contract.

#### 3. Termination.

- A. Material Breach. A breach by Associate of any material provision of this Addendum, as determined by CE, shall constitute a material breach of the Contract and shall provide grounds for immediate termination of the Contract by CE pursuant to Section 20 of the Contract. [45 CFR § 164.504(e)(2)(iii)]
- B. Judicial or Administrative Proceedings. CE may terminate this Contract, effective immediately, if (i) Associate is named as a defendant in a criminal proceeding for a violation of HIPAA, the HIPAA Regulations or other security or privacy laws or (ii) a finding or stipulation that the Associate has violated any standard or requirement of HIPAA, the HIPAA Regulations or other security or privacy laws is made in any administrative or civil proceeding in which the party has been joined.
- C. Effect of Termination. Upon termination of this Contract for any reason, Associate shall, at the option of CE, return or destroy all Protected Information that Associate or its agents or subcontractors still maintain in any form, and shall retain no copies of such Protected Information. If return or destruction is not feasible, as determined by CE, Associate shall continue to extend the protections of Section 2 of this Addendum to such information, and limit further use of such PHI to those purposes that make the return or destruction of such PHI infeasible. [45 CFR § 164.504(e)(ii)(2)(I)] If CE elects destruction of the PHI, Associate shall certify in writing to CE that such PHI has been destroyed.
- 4. Limitation on Liability. Any limitations on liability set forth in the Contract shall not apply to the obligations set forth herein.
- 5. Disclaimer. CE makes no warranty or representation that compliance by Associate with this Addendum, HIPAA or the HIPAA Regulations will be adequate or satisfactory for Associate's own purposes. Associate is solely responsible for all decisions made by Associate regarding the safeguarding of PHI.
- 6. Certfication. To the extent that CE determines that such examination is necessary to comply with CE's legal obligations pursuant to HIPAA relating to certification of its security practices, CE or its authorized agents or contractors, may, at CE's expense examine Associate's facilities, systems, procedures and records as may be necessary for such agents or contractors to certify to CE the extent to which Associate's security safeguards comply with HIPAA, the HIPAA Regulations or this Addendum.
- 7. Amendment. The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of this Contract may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the Privacy Rule and other applicable laws relating to the security or confidentiality of PHI. The parties understand and agree that CE must receive satisfactory written assurance from Associate that Associate will adequately safeguard all Protected Information. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this Addendum embodying written assurances consistent with the standards and requirements of HIPAA, the Privacy Rule or other

applicable laws. CE may terminate this Contract upon thirty (30) days written notice in the event (i) Associate does not promptly enter into negotiations to amend this Contract when requested by CE pursuant to this Section or (ii) Associate does not enter into an amendment to this Contract providing assurances regarding the safeguarding of PHI that CE, in its sole discretion, deems sufficient to satisfy the standards and requirements of HIPAA and the Privacy Rule.

- 8. Assistance in Litigation or Administrative Proceedings. Associate shall make itself, and any subcontractors, employees or agents assisting Associate in the performance of its obligations under this Contract, available to CE, at no cost to CE, to testify as witnesses, or otherwise, in the event of litigation or administrative proceedings being commenced against CE, its directors, officers or employees based upon a claimed violation of HIPAA, the Privacy Rule or other laws relating to security and privacy, except where Associate or its subcontractor, employee or agent is a named adverse party.
- 9. No Third Party Beneficiaries. Nothing express or implied in this Contract is intended to confer, nor shall anything herein confer, upon any person other than CE, Associate and their respective successors or assigns, any rights, remedies, obligations or liabilities whatsoever.
- 10. Effect on Contract. Except as specifically required to implement the purposes of this Addendum, or to the extent inconsistent with this Addendum, all other terms of the Contract shall remain in force and effect.
- 11. Interpretation. The provisions of this Addendum shall prevail over any provisions in the Contract that may conflict or appear inconsistent with any provision in this Addendum. This Addendum and the Contract shall be interpreted as broadly as necessary to implement and comply with HIPAA and the Privacy Rule. The parties agree that any ambiguity in this Addendum shall be resolved in favor of a meaning that complies and is consistent with HIPAA and the Privacy Rule.

### Appendix F Invoice

# DEFARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F

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## DEPARTMENT OF PUBLIC HEALTH CONTRACT COST REIMBURSEMENT INVOICE

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•												PAGE A			
							INVOI	CE NUM	BER ;	M25	· JL	9			
Contractor: Aslan American R	ecover	y Servi	ces, It	ıç.			Ct. Blank	et No.:	врнм	TBD					
												User Cd			
Address: 1115 Mission Road, So	uth San	Franci	sca, C	A 9408	80		Ct P	O No.:	POHM	TBD					
Tel. No.: (650) 243-4888 Fax. No.: (650) 243-4889								Fund So	urce :	DCYF Child	care Wo	rk Order			
,,,,,,,, .								Invoice F	eriod :	July 2009					
Contract Term: 07/01/09 - 06/30/	10							Final Inv	volce :		(4	Check if Yes)			
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Jul 06-03

СИНБІСБАВІСНЕ ВІДІЗООВ ІНГОІСЕ

DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE EXHIBIT C-1 PAGE A Control Number INVOICE NUMBER: M26 .11 TBD Contractor: Asian American Recovery Services, Inc. Ct. Blanket No.: **BPHM** User Cd Address: 1115 Mission Road, South San Francisco, CA 94080 Ct. PO No.: POHM TBD Fund Source : DHS SPMP Work Order Invoice Period : July 2009 Contract Term: 07/01/09 - 06/30/10 Finai Invoice: (Check if Yes) PHP Division: Community Behavioral Health Services Ace Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Control Number : William Resident Co DELIVERED TOTAL DELIVERED REMAINING P/6 (O) DELIVERABLES CONTRACTED THIS PERIOD TO DATE TOTAL TOTAL UOS . UDC UOS UDC UOS UDC VOS UQS UDC EXPENSES EXPENSES REMAINING BUDGET THIS PERIOD TO DATE BDGT BALANCE Description #DIV/0! \$ \$ \$ \$ \$ #DIV/0! \$ Total Personnel Expenses \$ #DIV/0! \$ \$ #DIV/0! \$ #DIV/0! \$ #DIV/01 \$ \$ #DIV/0! \$ #DIV/0! \$ \$ 161,530,00 Other: Funds for payment to providers and \$ \$ \$ 161,530,00 #DIV/01 fee for check writing - HMHMCHSPMPWO -\$ \$ . . \$ 161,530,00 Total Operating Expenses \$ 161,530.00 #DIV/01 \$ \$ \$ \$ \$ 161,530.00 \$ \$ \$ 161,530.00 #DIV/01 \$ 161,530,00 \$ \$ \$ 161,530,00 NOTES: Less: Initial Payment Recovery Other Adjustments (DPH use only) I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Date: Telephone:

Jul New 06-03

DPH Fiscal Invoice Processing 1380 Howard St. - 4th Floor San Francisco, CA 94103

Tel. No.: (650) 243-4888

Fax No.: (650) 243-4889

Program/Exhibit

Mental Health Consultation

Unduplicated Counts for AIDS Use Only.

Total Salaries

Fringe Benefits

Occupancy

Operating Expenses:

Staff Travel

Materials and Supplies

Consultant/Subcontractor

General Operating

Capital Expenditures

Indirect Expenses

TOTAL EXPENSES

REIMBURSEMENT

Signature: Title:

Send to:

TOTAL DIRECT EXPENSES

CMHS/C5AS/CHS 6/3/2009 INVOICE

Date

DPH Authorization for Payment

Authorized Signatory

### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

EXHIBIT C-1 PAGE A Control Number INVOICE NUMBER: M27 JL Contractor: Asian American Recovery Services, Inc. Ct. Blankel No.: BPHM TBD User Cd Ct. PO No.: POHM TBD Address: 1115 Mission Road, South San Francisco, CA 94080 Tel. No.: (650) 243-4888 Fund Source : General Fund Fax No.: (650) 243-4889 Invoice Period: July 2009 Contract Term: 07/01/09 - 06/30/10 (Check if Yes) Final Invoice: Ace Control Number ! PHP Division: Community Behavioral Health Services DELIVERED DELIVERED REMAINING % OF TOTAL % O DELIVERABLES CONTRACTED THIS PERIOD TO DATE TOTAL TOTAL Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC Monthly Check-write 1 1 Unduplicated Counts for AIDS Use Only. EXPENSES REMAINING EXPENSES % OF BUDGET THIS PERIOD TODATE BDGT BALANCE Description Total Salaries \$ \$ #DIV/0! \$ Fringe Benefits 5 \$ \$ #DIV/0! \$ Total Personnel Expenses \$ \$ #DIV/0! \$ 310,393.00 Placement - HMHMCC730515 \$ \$ 310,393.00 Mission ACT - HMHMCC730515 212,856.00 \$ \$ 212,855.00 \$ Outpatient Expansion - HMHMCP751594 69,115.00 \$ \$ 69,115.00 100,650.00 100,650.00 Deaf Academy SB90 - HMHMCP751594 \$ \$ Managed Care - HMHMCC730515 161,018,00 \$ 161,018.00 \$ \$ Coordinator/Case Management - HMHMCC730515 142,164.00 \$ 142,164.00 \$ \$ 31,253.00 Outcome Project - HMHMCC730515 \$ \$ 31,253.00 IMD Alternatives - HMHMCC730515 15,006.00 \$ \$ 15,006.00 5 Mental Health Consultation - HMHMCP751594 144,072.00 \$ 144,072.00 \$ Mobile Crisls Treatment - HMHMCC730515 \$ 14,515.00 \$ \$ 14,515,00 Children's Acute Services - HMHMCP751594 62,701.00 -\$ \$ 62,701.00 \$ \$ AARS Fee - HMHMCC730515 \$ 20,325.00 \$ \$ \$ 20,325.00 Child Crisis - HMHMCP751594 \$ 14,250.00 \$ 14,250.00 \$ Golden Gate Beds - HMHMCC730515 758,454,00 5 \$ 758,454,00 \$ 2,056,771.00 \$ \$ 5 2,056,771.00 Total Operating Expenses Capital Expanditures \$ \$ \$ \$ 2,056,771,00 S \$ TOTAL DIRECT EXPENSES \$ \$ 2,056,771.00 \$ \$ \$ Indirect Expenses TOTAL EXPENSES \$ 2,056,771.00 \$ \$ 2,056,771.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Telephone: Title: DPH Authorization for Payment DPH Fiscal Invoice Processing Send to: 1380 Howard St. - 4th Floor San Francisco, CA 94103

1343

Jul New 06-03

Authorized Signatory

Date

CMHS/C9AS/GHS 6/3/2009 INVOICE

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F

CMHS/CSAS/CHS 6/3/2009 INVOICE

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### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

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Address: 1115 Mission Road, S	outh San F	rancisco, C	A 94080			Ct.	. PO No.:	POHM				
•							Fund	Source;	General	Fund .		
Tel. No.: (650) 243-4888 Fax No.: (650) 243-4889							Invoice	Period:	July 20	009		
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# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

EXHIBIT C-1 PAGE A

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Contractor: Asian American R	ecover	y Serv	ices, II	nc.			Ct. Blanke	t No.:	BPHM	TBD User Cd					
Address: 1115 Mission Road, So	uth Sar	r Franc	isco, C	A 9408	10		CL PO No.: POHM			TBD					
Tel. No.; (650) 243-4888 Tel. No.: (650) 243-4889								Fund So	urce ;	HMHMOPMGDCAR-PHMC04					
/ / // // / / / / / / / / / / / / / /								Involce P	eriod:	July 2009					
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Jul New 06-03

CMHS/CSAS/CHS 6/3/2009 INVOICE

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F PAGE A Control Number : INVOICE NUMBER: M31 JL Ct. Blanket No.: BPHM Contractor: Asian American Recovery Services, Inc. User Cd Ct. PO No.: POHM Address: 1115 Mission Road, South San Francisco, CA 94080 Fund Source: General Fund & Cap MediCal Tel. No .: (650) 243-4888 Fax No.: (650) 243-4889 Invoice Period; July 2009 Contract Term: 07/01/09 - 06/30/10 Final Invoice: (Check if Yes) PHP Division: Community Behavioral Health Services Ace Control Number: TOTAL DELIVERED DELIVERED % OF REMAINING % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL Program/Exhibit UOS | UDC uos VOS UDC UDC UOS UDC UOS UOS UDC UDC PPN-FMP 0% 100% (Children's Program) Unduplicated Counts for AIDS Use Only, **EXPENSES EXPENSES** % OF REMAINING THIS PERIOD TO DATE BUDGET Description BALANCE Total Salaries 0,00% Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ \$ 0.00% \$ Operating Expenses: Occupancy \$ \$ 0.00% \$ \$ Materials and Supplies 0.00% \$ \$ General Operating \$ \$ \$ 0.00% \$ Staff Travel \$ 0.00% \$ \$ Consultant/Subcontractor 0.00% Other: Funds for Payment to Providers 160,581.00 \$ \$ 0.00% \$ 160,581.00 Cap MediCal - HMHMCB99228CH - \$145,936 S \$ 0.00% General Fund- HMHMCP751594 -\$ 14,645 0.00% 0.00% 160,581.00 0.00% \$ Total Operating Expenses 160,581.00 Capital Expenditures \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 160,581,00 | \$ 0.00% \$ 160,581.00 Indirect Expenses \$ \$ 0.00% \$ TOTAL EXPENSES \$ 160,581.00 \$ 0.00% \$ \$ 160,581.00 NOTES: Less: Initial Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Title: Phone: Send to: DPH Fiscal Invoice Processing DPH Authorization for Payment 1380 Howard St 4th Floor San Francisco CA 94103-2614 Authorized Signatory Date Jul New 06-03 CMH5/CSAS/CHS 6/3/2009 INVOICE

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F

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Tel. No.: (650) 243-4888						•			<del>,</del>		<u> </u>	
Fax No.: (650) 243-4889				•			Invoice	Period:	July 20	009		
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## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

EXHIBIT C-1 PAGE A Control Number INVOICE NUMBER: M33 Ct. Blanket No.: BPHM TBD Contractor: Asian American Recovery Services, Inc. User Cd Address: 1115 Mission Road, South San Francisco, CA 94080 Ct. PO No.: POHM TBD Tel. No.: (650) 243-4888 Fund Source : DHS Stop Work Order Fax No.: (650) 243-4889 Invoice Period: July 2009 Contract Term: 07/01/09 - 06/30/10 Final Invoice : (Check if Yes) PHP Division: Community Behavioral Health Service: Ace Control Number: DELIVERED DELIVERED % DE TOTAL REMAINING % OF CONTRACTED THIS PERIOD TO DATE TOTAL DELIVERABLES TOTAL Program/Exhibit UOS UDC UOS UDC uos UDC UOS UDC UDC UOS UDC UOS 1 Stop 1 Unduplested County for AIDS Use Only. EXPENSES EXPENSES % OF REMAINING TO DATE BUDGET THIS PERIOD Description **BDGT** BALANCE Total Salaries #DIV/0! \$ \$ Fringe Benefits \$ #DIV/0! \$ Total Personnel Expenses \$ \$ \$ #DIV/0! \$ Operating Expenses: \$ #DIV/0! \$ Occupancy Materials and Supplies \$ \$ \$ #DIV/01 \$ #DIV/0! \$ General Operating \$ \$ \$ Staff Travel \$ #DIV/01 \$ \$ \$ Consultant/Subcontractor \$ \$ #DIV/0! \$ Other: Funds for Payment to Providers \$ 7,000.00 7,000.00 \$ \$ (HMHMCHSTOP-Work Order) \$ \$ #D1V/01 \$ #DIV/0! \$ \$ **Total Operating Expenses** \$ 7,000.00 \$ 7,000.00 Capital Expenditures \$ \$ \$ #DIV/0I \$ TOTAL DIRECT EXPENSES \$ 7,000.00 \$ \$ \$ 7,000,00 \$ \$ #DIV/0! \$ Indirect Expenses \$ 7,000.00 TOTAL EXPENSES \$ \$ \$ 7,000.00 NOTES: Less: Initial Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Date: Signature: Telephone: Title: DPH Authorization for Payment DPH Fiscal Invoice Processing Send to: 1380 Howard St. - 4th Floor San Francisco, CA 94103 Authorized Signatory Date

Jul New 06-04

CIAHSICSASICHS 6/4/2008 INVOICE

## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F PAGE A Control Number INVOICE NUMBER: M34 Ct. Blanket No.: BPHM Contractor: Asian American Recovery Services, Inc. User Cd Ct. PO No.: POHM Address: 1115 Mission Road, South Sen Francisco, CA 94080 Fund Source: General Fund Tel. No.: (650) 243-4888 Fax No.: (650) 243-4889 Invoice Period: July 2009 Contract Term: 07/01/09 - 06/30/10 Final Involce: (Check if Yes) PHP Division: Community Behavioral Health Services Ace Control Number: TOTAL DELIVERED DELIVERED % OF REMAINING % OF THIS PERIOD CONTRACTED TO DATE TOTAL **DELIVERABLES** TOTAL Program/Exhibit UOS UDC UOS UOS UDC UOS UDC UDC UOS UDC UOS UDC Alameda County 0% 100% 1 Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description BUDGET THIS PERIOD TO DATE BUDGET BALANCE Total Salaries 0.00% \$ 0.00% \$ Fringe Benefits \$ Total Personnel Expenses \$ \$ \$ 0.00% . \$ Operating Expenses: Occupancy 0.00% \$ Materials and Supplies \$ 0,00% \$ General Operating \$ \$ 0.00% \$ \$ Staff Travel \$ \$ 0.00% \$ Consultant/Subcontractor \$ 0.00% Other: Funds for Payment to Providers 1,873,600.00 1,873,600.00 0.00% \$ \$ -\$ (HMHMLT730416) - \$1,625,720 \$ 0.00% (HMHMCC730515) - \$ 247,880 0.00% \$ Total Operating Expenses 1,873,600.00 0.00% \$ 1,873,600.00 \$ Capital Expenditures \$ \$ 0.00% \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 1,873,600,00 \$ \$ 1,873,600.00 Indirect Expenses 0.00% \$. 1,873,600,00 TOTAL EXPENSES \$ \$ 0.00% \$ 1,873,600.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Phone: DPH Fiscal Invoice Processing DPH Authorization for Payment Send to: 1380 Howard St 4th Floor San Francisco CA 94103-2614 Authorized Signatory Date Jul New 06-03 CMHS/CSAS/CHS 6/3/2009 INVOICE

EXHIBIT C-1 PAGE A Control Number INVOICE NUMBER: M35 Ct. Blanket No.: BPHM TBD Contractor: Asian American Recovery Services, Inc. User Cd Address: 1115 Mission Road, South San Francisco, CA 94080 Ct. PO No.: POHM TBD Tel. No.: (650) 243-4888 Fund Source : DHS Work Order BSS/YTF Fax No.: (650) 243-4889 Invoice Period; July 2009 Contract Term: 07/01/09 - 06/30/10 Final Invoice: (Check if Yes) PHP Division: Community Behavioral Health Services Ace Control Number: % OF TOTAL DELIVERED DELIVERED % OF REMAINING CONTRACTED THIS PERIOD TO DATE TOTAL DELIVERABLES TOTAL UOS UDC Program/Exhibit UOS UDC UOS UDC UOS UDC vos UDC UOS UDC Children's Program "Unduplicated Counts for AIDS Use Only, EXPENSES EXPENSES REMAINING BUDGET THIS PERIOD TO DATE BDGT BALANCE Description Total Salaries #DIV/0I S \$ S Fringe Benefits \$ \$ #DIV/0! Total Personnel Expenses \$ \$ \$ Operating Expenses: \$ #DIV/01 Оссиралсу \$ \$ Materials and Supplies \$ #DIV/0! S \$ \$ General Operating \$ #DIV/0! \$ \$ \$ Staff Travel \$ \$ #DIV/01 \$ \$ Consultant/Subcontractor \$ #DIV/01 \$ \$ Other: Funds for Payment to Providers 41,121.00 \$ \$ \$ 41,121.00 (HMHMCHTBSSWO) \$ #DIV/01 \$ \$ \$ \$ #DIV/0! Ϊ\$ \$ 41,121.00 41,121.00 **Total Operating Expenses** \$ \$ Capital Expenditures \$ #DIV/01 \$ \$ TOTAL DIRECT EXPENSES 41,121.00 \$ S 41,121.00 \$ Indirect Expenses \$ \$ #DIV/0! \$ TOTAL EXPENSES 41,121.00 \$ \$ \$ 41,121.00 NOTES: Less: Initlal Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Date: Signature: Telephone: Title: Send to: DPH Fiscal Invoice Processing DPH Authorization for Payment 1380 Howard St. - 4th Floor San Francisco, CA 94103 Authorized Signatory Date

Jul New 06-03

CMHS/CSAS/CHS 6/3/2000 INVOICE |

EXHIBIT C-1 PAGE A Control Number INVOICE NUMBER: M36 Contractor: Asian American Recovery Services, Inc. Ct. Blanket No,: BPHM TBD User Cd Address: 1115 Mission Road, South San Francisco, CA 94080 Ct. PO No.: POHM TBD Tel. No.: (650) 243-4888 Fund Source : HCHTWCSOBRGF Fax No.: (650) 243-4889 Invoice Period : July 2009 Contract Term: 07/01/09 - 06/30/10 Final Invoice: (Check if Yes) PHP Division; Community Behavioral Health Services REMAINING DELIVERED DELIVERED TOTAL % OF % OF CONTRACTED THIS PERIOD TO DATE DELIVERABLES TOTAL TOTAL Program/Exhibit UOS UDC UOS UDC Uos UDC uos UDC DOS UDG บอร UDC McWillan Stabilization Program Undeplicated Counts for AIDS Use Only. **EXPENSES** EXPENSES REMAINING BUDGET TO DATE BDGT Description Total Salaries Ş \$ #DIV/0! 3 Fringe Benefits #DIV/0! \$ \$ \$ Total Personnel Expenses \$ \$ \$ #DIV/0I \$ Operating Expenses: #DIV/0! Оссиралсу Materials and Supplies 5 S #DIV/0! \$ General Operating #DIV/0! \$ \$ \$ Staff Travel \$ #DIV/0I \$ \$ Consultant/Subcontractor \$ \$ #DIV/01 \$ 25,000,00 Other: Funds for Payment to Providers \$ 25,000.00 (HCHTWCSOBRGF) #DIV/01 \$ #DIV/0! \$ Total Operating Expenses 25,000,00 25,000.00 Capital Expenditures \$ \$ #DIV/0! \$ TOTAL DIRECT EXPENSES 25,000.00 \$ \$ \$ 25,000.00 Indirect Expenses \$ #DIV/0! \$ 25,000.00 OTAL EXPENSES \$ \$ 25,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Telephone: Title: DPH Authorization for Payment DPH Fiscal Invoice Processing Send to: 1380 Howard St. - 4th Floor San Francisco, CA 94103 Authorized Signatory Date

Jul New 06-03

CMHS/CS//S/CHS 6/4/2000 INVOICE

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CMHS/CSAS/CHS 6/4/2009 INVOICE

Appendix F PAGE A

Control Number  INVOICE NUMBER: M38 JL 9  Ct. Blanket No.: BPHM  Contractor: Asian American Recovery Services, Inc.  Address: 1115 Mission Road, South San Francisco, CA 94080  Fund Source: SAMHSA-HMCH01-09  Tel. No.: (650) 243-4888  Fax No.: (650) 243-4889  Invoice Period: July 2009  Contract Term: 07/01/09 - 06/30/10  Final Invoice: (Cher	% OF TOTAL OS UDC
Contractor: Asian American Recovery Services, Inc.  Address: 1115 Mission Road, South San Francisco, CA 94080  Fund Source: SAMHSA-HMCH01-09  Tel. No.: (650) 243-4888  Fax No.: (650) 243-4889  Contract Term: 07/01/09 - 06/30/10  Final Invoice: (Chec	% OF TOTAL OS UDC
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I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimburg	
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Jul New 06-04

CMHS/CSAS/CHS 6/4/2009 INVOICE

### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR

COST REIMBURSEMENT INVOICE Appendix F PAGE A Control Number INVOICE NUMBER: M39 JL Ct. Blanket No.: BPHM Contractor: Aslan American Recovery Services, Inc. User Cd Ct. PO No.: POHM Address: 1115 Mission Road, South San Francisco, CA 94080 Fund Source: MHSA-Prop 63 Tel. No.: (650) 243-4888 Fax No.: (650) 243-4889 Invoice Period: July 2009 (Check if Yes) Contract Term: 07/01/09 - 06/30/10 Final Invoice: PHP Division: Community Behavioral Health Services Ace Control Number: DELIVERED DELIVERED % OF REMAINING % OF TO DATE CONTRACTED THIS PERIOD TOTAL DELIVERABLES TOTAL Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC 0% 100% Unduplicated Counts for AIDS Use Only. **EXPENSES** EXPENSES % OF REMAINING BUDGET BUDGET THIS PERIOD TO DATE BALANCE \$ 0.00% \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ \$ 0,00% \$ Operating Expenses: 0.00% \$ \$ Materials and Supplies 0.00% \$ \$ \$ \$ 0.00% \$ General Operating \$ \$ \$ \$ \$ 0.00% \$ Consultant/Subcontractor \$ \$ \$ 0,00% \$ Other: Funds for payment to providers 255,000.00 \$ \$ 0.00% \$ 255,000.00 (HMHMMHSA) \$ 0,00% \$ Total Operating Expenses 255,000.00 0.00% \$ 255,000.00 \$ \$ \$ 0.00% \$ Capital Expenditures \$ \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 255,000.00 \$ 255,000.00 \$ 0.00% Indirect Expenses \$ 255,000.00 \$ 0.00% \$ 255,000,00 TOTAL EXPENSES Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. DPH Fiscal Invoice Processing DPH Authorization for Payment

Jul New 06-03

1380 Howard St 4th Floor San Francisco CA 94103-2614

Title:

Signature:

Printed Name:

Send to:

Prop 63

Description

Total Salaries

Fringe Benefits

Occupancy

Staff Travel

CMHS/CSAS/CHS 8/4/2009 INVOICE

Date

Authorized Signatory

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Appendix F

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Appendix F PAGE A Control Number INVOICE NUMBER: H05 Ct. Blanket No.: BPHM Contractor: Asian American Recovery Services, Inc.(FI-Emergency Hotels) User Cd Ct. PO No.: POHM Address: 1115 Mission Road, South San Francisco, CA 94080 Fund Source: HMHMPROP63 Tel. No.: (650) 243-4888 Fax No.: (650) 243-4889 Invoice Period: July 2009 Contract Term: 07/01/09 - 06/30/10 Final Invoice: (Check if Yes) PHP Division: Community Behavioral Health Services Ace Control Number: TOTAL DELIVERED DELIVERED % OF REMAINING % OF TOTAL CONTRACTED THIS PERIOD TO DATE **DELIVERABLES** TOTAL Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC UOS · UDC 150 Ofis Transition #DIV/0! #DIVIOI Unduplicated Counts for AIDS Use Only, **EXPENSES** EXPENSES % OF REMAINING Description BUDGET THIS PERIOD TO DATE BUDGET BALANCE Total Salaries 0,00% Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ \$ Operating Expenses: Occupancy 0.00% \$ Materials and Supplies 0.00% \$ General Operating 0.00% \$ \$ Staff Travel 0.00% \$ \$ \$ Consultant/Subcontractor 0.00% 217,210.00 Other: Funds for Payment to Providers \$ 0,00% \$ 217,210.00 HMHMPROP63 0.00% \$ \$ S 0.00% \$. \$ \$ 217,210.00 0.00% \$ 217,210.00 Total Operating Expenses Capital Expenditures \$ \$ .0,00% TOTAL DIRECT EXPENSES \$ 217,210,00 \$ 0.00% \$ 217,210,00 Indirect Expenses \$ 0.00% TOTAL EXPENSES 217,210.00 | \$ \$ 0.00% \$ 217,210.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: **Phone:** DPH Fiscal Involce Processing Send to: DPH Authorization for Payment 1380 Howard St 4th Floor San Francisco CA 94103-2614 Authorized Signatory Date Jul 06-08 CMH5/CSAS/CHS6/8/2009 INVOICE

#### Appendix G

# Dispute Resolution Procedure For Health and Human Services Nonprofit Contractors 9-06

#### Introduction

The City Nonprofit Contracting Task Force submitted its final report to the Board of Supervisors in June 2003. The report contains thirteen recommendations to streamline the City's contracting and monitoring process with health and human services nonprofits. These recommendations include: (1) consolidate contracts, (2) streamline contract approvals, (3) make timely payment, (4) create review/appellate process, (5) eliminate unnecessary requirements, (6) develop electronic processing, (7) create standardized and simplified forms, (8) establish accounting standards, (9) coordinate joint program monitoring, (10) develop standard monitoring protocols, (11) provide training for personnel, (12) conduct tiered assessments, and (13) fund cost of living increases. The report is available on the Task Force's website at <a href="http://www.sigov.org/site/npcontractingtf">http://www.sigov.org/site/npcontractingtf</a> index.asp?id=1270. The Board adopted the recommendations in February 2004. The Office of Contract Administration created a Review/Appellate Panel ("Panel") to oversee implementation of the report recommendations in January 2005.

The Board of Supervisors strongly recommends that departments establish a Dispute Resolution Procedure to address issues that have not been resolved administratively by other departmental remedies. The Pauel has adopted the following procedure for City departments that have professional service grants and contracts with nonprofit health and human service providers. The Pauel recommends that departments adopt this procedure as written (modified if necessary to reflect each department's structure and titles) and include it or make a reference to it in the contract. The Pauel also recommends that departments distribute the finalized procedure to their nonprofit contractors. Any questions for concerns about this Dispute Resolution Procedure should be addressed to purchasing@sfgov.org.

#### Dispute Resolution Procedure

The following Dispute Resolution Procedure provides a process to resolve any disputes or concerns relating to the administration of an awarded professional services grant or contract between the City and County of San Francisco and nonprofit health and human services contractors.

Contractors and City staff should first attempt to come to resolution informally through discussion and negotiation with the designated contact person in the department.

If informal discussion has failed to resolve the problem, contractors and departments should employ the following steps:

- The contractor will submit a written statement of the concern or dispute addressed to the Contract/Program Manager who oversees the agreement in question. The writing should describe the nature of the concern or dispute, i.e., program, reporting, monitoring, budget, compliance or other concern. The Contract/Program Manager will investigate the concern with the appropriate department staff that are involved with the nonprofit agency's program, and will either convene a meeting with the contractor or provide a written response to the contractor within 10 working days.
- Step 2 Should the dispute or concern remain unresolved after the completion of Step 1, the contractor may request review by the Division or Department Head who supervises the Contract/Program Manager. This request shall be in writing and should describe why the concern is still unresolved and propose a solution that is satisfactory to the contractor. The Division or Department Head will consult with other Department and City staff as appropriate, and will provide a written determination of the resolution to the dispute or concern within 10 working days.
- Step 3 Should Steps 1 and 2 above not result in a determination of mutual agreement, the contractor may forward the dispute to the Executive Director of the Department or their designee. This dispute

shall be in writing and describe both the nature of the dispute or concern and why the steps taken to date are not satisfactory to the contractor. The Department will respond in writing within 10 working days.

In addition to the above process, contractors have an additional forum available only for <u>disputes that concern</u> <u>implementation of the thirteen policies and procedures recommended by the Nonprofit Contracting Task Force and <u>adopted by the Board of Supervisors</u>. These recommendations are designed to improve and streamline contracting, invoicing and monitoring procedures. For more information about the Task Force's recommendations, see the June 2003 report at <a href="http://www.sfgov.org/site/npcontractingtf">http://www.sfgov.org/site/npcontractingtf</a> index.asp?id=1270.</u>

The Review/Appellate Panel oversees the implementation of the Task Force report. The Panel is composed of both City and nonprofit representatives. The Panel invites contractors to submit concerns about a department's implementation of the policies and procedures. Contractors can notify the Panel after Step 2. However, the Panel will not review the request until all three steps are exhausted. This review is limited to a concern regarding a department's implementation of the policies and procedures in a manner which does not improve and streamline the contracting process. This review is not intended to resolve substantive disputes under the contract such as change orders, scope, term, etc. The contractor must submit the request in writing to purchasing@sfgov.org. This request shall describe both the nature of the concern and why the process to date is not satisfactory to the contractor. Once all steps are exhausted and upon receipt of the written request, the Panel will review and make recommendations regarding any necessary changes to the policies and procedures or to a department's administration of policies and procedures.

#### Appendix H

## SUBSTANCE ABUSE AND CRIME PREVENTION ACT ("PROPOSITION 36")

CONTRACTOR agrees to fully comply with all laws, regulations, policies and procedures related to the Substance Abuse and Crime Prevention Act (SACPA) of 2000 ("Proposition 36"), Chapter 2.5, Title 9, California Code of Regulations, as amended, including those specific portions of that Act repeated as follows. For the purposes of this subsection, "county" shall have the same meaning as "the City" elsewhere in this Agreement, and shall refer to the City and County of San Francisco:

- "(1) Title 9, Section 9530(f): With the exception of specific requirements included in (g), (h), and (i) of Section 9530, determination of allowable and allocable costs under the Act shall be made utilizing the guidelines contained in the Act and in cost principles published by the Federal Office of Management and Budget (OMB). The county shall follow OMB Circular A-87, "Cost Principles of State, Local and Indian Tribal Governments". Public and Private contractors shall follow OMB Circular A-122, "Cost Principles for Non-Profit Organizations".
- (2) Title 9, Section 9530(k)(2): The county shall monitor and document activities to ensure that funds are not used to supplant funds from any existing fund source or mechanism currently used to provide drug treatment services in the county.
- (3) Title 9, Section 9532(b)(1): Drug treatment programs in which clients are placed shall assess fees toward the cost of treatment based on their determination of a client's ability to pay in accordance with Section 11991.5 of the Health and Safety Code. Such fees shall be deducted from the drug treatment program's cost of providing services in accordance with Health and Safety Code Section 11987.9.
- (4) Title 9, Section 9535(e): The county shall retain all records documenting use of funds for a period of five years from the end of the fiscal year or until completion of the Department's annual audit and resolution of any resulting audit issues if the audit is not resolved within 5 years.
- (5) Title 9, Section 9545(a): Counties shall annually audit any public or private contractors with whom they have agreements and who expend \$300,000 or more in funds to ensure compliance with the provisions of the Act, the requirements of this Chapter, and the county terms and conditions under which the funds were awarded. Counties may, at their discretion, conduct such audits, contract for the performance of such audits, or require the public or private contractors to obtain such audits.
- (6) Title 9, Section 9545(b): The audit shall be conducted in accordance with generally accepted government auditing standards as described in "Government Auditing Standards (1994 Revision)", published for the United States General Accounting Office by the Comptroller General of the United States.
- (7) Title 9, Section 9545(d): The written audit report shall establish whether the contractor expended funds in accordance with the provisions of the Act, the requirements of this Chapter, and the county terms and conditions under which the funds were awarded.
- (8) Title 9, Section 9545(e): When a county audit finds that a public or private contractor has misspent funds (Section 9530), the county shall demand repayment from the contractor in the amount of such audit findings and shall deposit the recovered funds into the county's trust fund. Such recovery of funds shall be reported to the Department on the Annual Financial Status Report Substance Abuse and Crime Prevention Act of 2000" (Form 10096, New 10/01), and the specific amount recovered shall be identified in the "Comments/Remarks" line on the same report. The county shall maintain an audit trail to identify the specific audit periods for which recoveries are reported.
- (9) Title 9, Section 9545(g): Notwithstanding subsection (a) of Section 9545, any public or private contractor who is required to obtain a single audit pursuant to OMB Circular A-133 and who receives funding under the Act, shall ensure that the single audit addresses compliance with the requirements of the Act. The county may rely on the single audit as fulfilling its responsibilities in Section 9545(a).
- (10) Title 9, Section 9545(h): Audit work papers supporting the report shall be retained for a period of five years from the issuance of the audit report and the county shall make such work papers available to the Department upon request.

#### Appendix I

#### San Francisco Department of Public Health Privacy Policy Compliance Standards

As part of this Agreement, Contractor acknowledges and agrees to comply with the following:

In City's Fiscal Year 2003/04, a DPH Privacy Policy was developed and contractors advised that they would need to comply with this policy as of July 1, 2005.

As of July 1, 2004, contractors were subject to audits to determine their compliance with the DPH Privacy Policy using the six compliance standards listed below. Audit findings and corrective actions identified in City's Fiscal year 2004/05 were to be considered informational, to establish a baseline for the following year.

Beginning in City's Fiscal Year 2005/06, findings of compliance or non-compliance and corrective actions were to be integrated into the contractor's monitoring report.

Item #1: DPH Privacy Policy is integrated in the program's governing policies and procedures regarding patient privacy and confidentiality.

As Measured by: Existence of adopted/approved policy and procedure that abides by the rules outlined in the DPH Privacy Policy

Item #2: All staff who handle patient health information are oriented (new hires) and trained in the program's privacy/confidentiality policies and procedures.

As Measured by: Documentation showing individual was trained exists

Item #3: A Privacy Notice that meets the requirements of the Federal Privacy Rule (HIPAA) is written and provided to all patients/clients served in their threshold and other languages. If document is not available in the patient's/client's relevant language, verbal translation is provided.

As Measured by: Evidence in patient's/client's chart or electronic file that patient was "noticed." (Examples in English, Cantonese, Vietnamese, Tagalog, Spanish, Russian will be provided.)

Item #4: A Summary of the above Privacy Notice is posted and visible in registration and common areas of treatment facility.

As Measured by: Presence and visibility of posting in said areas. (Examples in English, Cantonese, Vietnamese, Tagalog, Spanish, Russian will be provided.)

Item #5: Each disclosure of a patient's/client's health information for purposes other than treatment, payment, or operations is documented.

As Measured by: Documentation exists.

Item #6: Authorization for disclosure of a patient's/client's health information is obtained prior to release (1) to providers outside the DPH Safety Net or (2) from a substance abuse program.

As Measured by: An authorization form that meets the requirements of the Federal Privacy Rule (HIPAA) is signed and in patient's/client's chart/file

#### Appendix J

#### **EMERGENCY RESPONSE**

CONTRACTOR will develop and maintain a Site Specific Emergency Response Plan for its service site. Such plan shall be in compliance with the Emergency Response Plan of the CITY'S Community Mental Flealth Services (CMHS) and Community Substance Abuse Services (CSAS). The site plan will be updated and submitted annually upon request to the DIRECTOR for review and approval. CONTRACTOR will train all employees regarding the provisions of the plan for their site.

In a declared emergency, CONTRACTOR'S employees shall become emergency workers and participate in the emergency response of the CITY'S CMHS and CSAS.

#### City and County of San Francisco Office of Contract Administration Purchasing Division

#### First Amendment

THIS AMENDMENT (this "Amendment") is made as of July 1, 2015, in San Francisco, California, by and between HealthRIGHT360 ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

#### RECITALS

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to increase the contract amount, and update standard contractual clauses;

WHEREAS, approval for this Agreement was obtained when the Civil Service Commission approved Contract number 2011-08/09 on April 20, 2009;

NOW, THEREFORE, Contractor and the City agree as follows:

- 1. **Definitions.** The following definitions shall apply to this Amendment:
- 1a. Agreement. The term "Agreement" shall mean the Agreement dated July 1, 2008 between Contractor and City, as amended by the:

First Amendment

This amendment.

- 1b. Contract Monitoring Division. Contract Monitoring Division. Effective July 28, 2012, with the exception of Sections 14B.9(D) and 14B.17(F), all of the duties and functions of the Human Rights Commission under Chapter 14B of the Administrative Code (LBE Ordinance) were transferred to the City Administrator, Contract Monitoring Division ("CMD"). Wherever "Human Rights Commission" or "HRC" appears in the Agreement in reference to Chapter 14B of the Administrative Code or its implementing Rules and Regulations, it shall be construed to mean "Contract Monitoring Division" or "CMD" respectively.
- 1c. Other Terms. Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.
- 2. Modifications to the Agreement. The Agreement is hereby modified as follows:
- 2a. Services Contractor Agrees to Perform. Section 4 is hereby replaced in its entirety to read as follows:
- 4. Services Contractor Agrees to Perform. The Contractor agrees to perform the services provided for in Appendix A, "Services to be provided by Contractor," attached hereto and incorporated by reference as though fully set forth herein.
- 2b. Section 5 of the Agreement currently reads as follows:

P-550 (9-15 DPH 5-15) HR360 CMS #7418 1 of 11

July 1, 2015

5. Compensation. Compensation shall be made in monthly payments on or before the 30th day of each month for work, as set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 15th day of the immediately preceding month. In no event shall the amount of this Agreement exceed Thirty Seven Million three Hundred Fifty Five Thousand Six Dollars (\$37,355,006). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

#### Such section is hereby amended in its entirety to reads as follows:

5. Compensation. Compensation shall be made in monthly payments on or before the 30th day of each month for work, as set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 15th day of the immediately preceding month. In no event shall the amount of this Agreement exceed Forty Three Million Six Hundred Nine Thousand Four Hundred Sixty One Dollars (\$43,609,461). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

- 2c. Submitting False Claims. Section 8. is hereby replaced in its entirety to read as follows:
- 8: Submitting False Claims; Monetary Penalties. Pursuant to San Francisco Administrative Code §21.35, any contractor, subcontractor or consultant who submits a false claim shall be liable to the City for the statutory penalties set forth in that section. A contractor, subcontractor or consultant will be deemed to have submitted a false claim to the City if the contractor, subcontractor or consultant: (a) knowingly presents or causes to be presented to an officer or employee of the City a false claim or request for payment or approval; (b) knowingly makes, uses, or causes to be made or used a false record or statement to get a false claim paid or approved by the City; (c) conspires to defraud the City by getting a false claim allowed or paid by the City; (d) knowingly makes, uses, or causes to be made or used a false record or statement to conceal, avoid, or decrease an obligation to pay or transmit money or property to the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City subsequently discovers the falsity of the claim, and fails to disclose the false claim to the City within a reasonable time after discovery of the false claim.
- 2d. Disallowance. Section 9. is hereby replaced in its entirety to read as follows:
- 9. Disallowance.
- a. Refund. If Contractor claims or receives payment from City for a service, reimbursement for which is later disallowed by the State of California or United States Government, Contractor shall promptly refund the disallowed amount to City upon City's request. At its option, City may offset the amount disallowed from any payment due or to become due to Contractor under this Agreement or any other Agreement. By executing this Agreement, Contractor certifies that Contractor is not suspended,

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debarred or otherwise excluded from participation in federal assistance programs. Contractor acknowledges that this certification of eligibility to receive federal funds is a material terms of the Agreement.

- b. Grant Terms. The funding for this Agreement is provided in full or in part by a Federal or State Grant to the City. As part of the terms of receiving the funds, the City is required to incorporate some of the terms into this Agreement. The incorporated terms may be found in Appendix K, "Grant Terms."
- 2e. Independent Contractor; Payment of Taxes and Other Expenses. Section 14 is hereby replaced in its entirety to read as follows:
- 14. Independent Contractor; Payment of Taxes and Other Expenses.
- Independent Contractor. Contractor or any agent or employee of Contractor shall be deemed at all times to be an independent contractor and is wholly responsible for the manner in which it performs the services and work requested by City under this Agreement. Contractor, its agents, and employees will not represent or hold themselves out to be employees of the City at any time. Contractor or any agent or employee of Contractor shall not have employee status with City, nor be entitled to participate in any plans, arrangements, or distributions by City pertaining to or in connection with any retirement, health or other benefits that City may offer its employees. Contractor or any agent or employee of Contractor is liable for the acts and omissions of itself, its employees and its agents. Contractor shall be responsible for all obligations and payments, whether imposed by federal, state or local law, including, but not limited to, FICA, income tax withholdings, unemployment compensation, insurance, and other similar responsibilities related to Contractor's performing services and work, or any agent or employee of Contractor providing same. Nothing in this Agreement shall be construed as creating an employment or agency relationship between City and Contractor or any agent or employee of Contractor. Any terms in this Agreement referring to direction from City shall be construed as providing for direction as to policy and the result of Contractor's work only, and not as to the means by which such a result is obtained. City does not retain the right to control the means or the method by which Contractor performs work under this Agreement. Contractor agrees to maintain and make available to City, upon request and during regular business hours, accurate books and accounting records demonstrating Contractor's compliance with this section. Should City determine that Contractor, or any agent or employee of Contractor, is not performing in accordance with the requirements of this Agreement, City shall provide Contractor with written notice of such failure. Within five (5) business days of Contractor's receipt of such notice, and in accordance with Contractor policy and procedure, Contractor shall remedy the deficiency. Notwithstanding, if City believes that an action of Contractor, or any agent or employee of Contractor, warrants immediate remedial action by Contractor, City shall contact Contractor and provide Contractor in writing with the reason for requesting such immediate action.
- Payment of Taxes and Other Expenses. Should City, in its discretion, or a relevant taxing authority such as the Internal Revenue Service or the State Employment Development Division, or both, determine that Contractor is an employee for purposes of collection of any employment taxes, the amounts payable under this Agreement shall be reduced by amounts equal to both the employee and employer portions of the tax due (and offsetting any credits for amounts already paid by Contractor which can be applied against this liability). City shall then forward those amounts to the relevant taxing authority. Should a relevant taxing authority determine a liability for past services performed by Contractor for City, upon notification of such fact by City, Contractor shall promptly remit such amount due or arrange with City to have the amount due withheld from future payments to Contractor under this Agreement (again, offsetting any amounts already paid by Contractor which can be applied as a credit against such liability). A determination of employment status pursuant to the preceding two paragraphs shall be solely for the purposes of the particular tax in question, and for all other purposes of this Agreement, Contractor shall not be considered an employee of City. Notwithstanding the foregoing, Contractor agrees to indemnify and save hamless City and its officers, agents and employees from, and, if requested, shall defend them against any and all claims, losses, costs, damages, and expenses, including attorney's fees, arising from this section.

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#### 2f. Section 15 Insurance is hereby replaced in its entirety to read as follows:

#### 15. Insurance

- a. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- 1) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- 2) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence and \$2,000,000 general aggregate for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- 3) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
  - 4) Blanket Fidelity Bond (Commercial Blanket Bond): Limits in the amount of the Initial Payment provided for in the Agreement
- 5) Professional liability insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 each claim with respect to negligent acts, errors or omissions in connection with the Services.
- 6) Technology Errors and Omissions Liability coverage, with limits of \$1,000,000 each occurrence and each loss, and \$2,000,000 general aggregate. The policy shall at a minimum cover professional misconduct or lack of the requisite skill required for the performance of services defined in the contract and shall also provide coverage for the following risks:
- (a) Liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in electronic form;
- (b) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and
- (c) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
- b. Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to provide:
- 1) Name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- 2) That such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought.
- c. All policies shall be endorsed to provide thirty (30) days' advance written notice to the City of cancellation for any reason, intended non-renewal, or reduction in coverages. Notices shall be sent to the City address set forth in the Section entitled "Notices to the Parties."

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- d. Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- e. Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- f. Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- g. The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- h. If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.

#### 2g. Section 20 Default; Remedies is hereby replaced in its entirety to read as follows:

#### 20. Default; Remedies.

- a. Each of the following shall constitute an event of default ("Event of Default") under this Agreement:
- (1) Contractor fails or refuses to perform or observe any term, covenant or condition contained in any of the following Sections of this Agreement:
- 8. Submitting False Claims: Monetary Penalties.
- 10. Taxes
- 15. Insurance
- 24. Proprietary or confidential information of City
- 30. Assignment

- 37. Drug-free workplace policy.
- 53. Compliance with laws
- 55, Supervision of minors
- 57. Protection of private information
- 64. Protected Health Information And , item 1 of Appendix D attached to this Agreement
- 2) Contractor fails or refuses to perform or observe any other term, covenant or condition contained in this Agreement, and such default continues for a period of ten days after written notice thereof from City to Contractor.
- 3) Contractor (a) is generally not paying its debts as they become due, (b) files, or consents by answer or otherwise to the filing against it of, a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction, (c) makes an assignment for the benefit of its creditors, (d) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of Contractor or of any substantial part of Contractor's property or (e) takes action for the purpose of any of the foregoing.

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- 4) A court or government authority enters an order (a) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Contractor or with respect to any substantial part of Contractor's property, (b) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (c) ordering the dissolution, winding-up or liquidation of Contractor.
- b. On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of Contractor any Event of Default; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor all damages, losses, costs or expenses incurred by City as a result of such Event of Default and any liquidated damages due from Contractor pursuant to the terms of this Agreement or any other agreement.
- c. All remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The exercise of any remedy shall not preclude or in any way be deemed to waive any other remedy.

## 2h. Section 22. Rights and Duties upon Termination of Expiration is hereby replaced in its entirety to read as follows:

#### 15. Rights and Duties upon Termination or Expiration.

This Section and the following Sections of this Agreement shall survive termination or expiration of this Agreement:

8.	Submitting false claims	24.	Proprietary or confidential information
			of City
9.	Disallowance	26.	Ownership of Results
10.	Taxes	27.	Works for Hire
11.	Payment does not imply acceptance of work	28.	Audit and Inspection of Records
13.	Responsibility for equipment	48.	Modification of Agreement.
14.	Independent Contractor; Payment of Taxes	49.	Administrative Remedy for Agreement
	and Other Expenses		Interpretation.
15.	Insurance	50.	Agreement Made in California; Venue
16.	Indemnification	51.	Construction
17.	Incidental and Consequential Damages	52.	Entire Agreement
18.	Liability of City	56.	Severability
		57.	Protection of private information
		64.	Protected Health Information
			And, item I of Appendix D attached
			to this Agreement
			$\varepsilon$

Subject to the immediately preceding sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

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- Section 24. Proprietary or Confidential Information of City is hereby replaced in its entirety to read as follows:
- 24. Proprietary or Confidential Information of City. Contractor understands and agrees that, in the performance of the work or services under this Agreement or in contemplation thereof, Contractor may have access to private or confidential information which may be owned or controlled by City and that such information may contain proprietary or confidential details, the disclosure of which to third parties may be damaging to City. Contractor agrees that all information disclosed by City to Contractor shall be held in confidence and used only in performance of the Agreement. Contractor shall exercise the same standard of care to protect such information as a reasonably prudent contractor would use to protect its own proprietary data.
- 2j. Section 25. Notices to the Parties is hereby replaced in its entirety to read as follows:

Subject to the immediately preceding sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

25. Notices to the Parties. Unless otherwise indicated elsewhere in this Agreement, all written communications sent by the parties may be by U.S. mail, e-mail or by fax, and shall be addressed as follows:

To CITY:

To CONTRACTOR:

Office of Contract Management and

Compliance

Department of Public Health

1380 Howard Street Room 442

San Francisco, California 94103

And: Judy Perillo

Office of Budget

1380 Howard Street 4th Floor

San Francisco, Ca 94103

HealthRIGHT360

1735 Mission Street

San Francisco, CA 94103

FAX: e-mail:

FAX:

e-mail:

e-mail:

FAX:

(415) 255-3529

(415) 252-3088

Judy Perillo@sfdph.org

Junko.Craft@sfdph.org

(415) 692-8225

tduong@healthright360.org

Either party may change the address to which notice is to be sent by giving written notice thereof to the other party. If e-mail notification is used, the sender must specify a Receipt notice. Any notice of default must be sent by registered mail.

- 2k. Section 28. Audit and Inspection of Records. is hereby replaced in its entirety to read as follows:
- 28. Audit and Inspection of Records. Contractor agrees to maintain and make available to the City, during regular business hours, accurate books and accounting records relating to its work under this Agreement. Contractor will permit City to audit, examine and make excerpts and transcripts from such books and records, and to make audits of all invoices, materials, payrolls, records or personnel and other data related to all other matters covered by this Agreement, whether funded in whole or in part under this Agreement. Contractor shall maintain such data and records in an accessible location and condition for a period of not less than five years after final payment under this Agreement or until after final audit has

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been resolved, whichever is later. The State of California or any federal agency having an interest in the subject matter of this Agreement shall have the same rights conferred upon City by this Section.

- 21. Replacing "Section 32. Earned Income Credit (EIC) Forms" Section with "Consideration of Criminal History in Hiring and Employment Decisions" Section. Section 32. "Earned Income Credit (EIC) Forms," is hereby replaced in its entirety to read as follows:
- 32. Consideration of Criminal History in Hiring and Employment Decisions.
- a. Contractor agrees to comply fully with and be bound by all of the provisions of Chapter 12T "City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions," of the San Francisco Administrative Code (Chapter 12T), including the remedies provided, and implementing regulations, as may be amended from time to time. The provisions of Chapter 12T are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the Chapter 12T is available on the web at www.sfgov.org/olse/fco. A partial listing of some of Contractor's obligations under Chapter 12T is set forth in this Section. Contractor is required to comply with all of the applicable provisions of 12T, irrespective of the listing of obligations in this Section. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12T.
- b. The requirements of Chapter 12T shall only apply to a Contractor's or Subcontractor's operations to the extent those operations are in furtherance of the performance of this Agreement, shall apply only to applicants and employees who would be or are performing work in furtherance of this Agreement, shall apply only when the physical location of the employment or prospective employment of an individual is wholly or substantially within the City of San Francisco, and shall not apply when the application in a particular context would conflict with federal or state law or with a requirement of a government agency implementing federal or state law.
- c. Contractor shall incorporate by reference in all subcontracts the provisions of Chapter 12T, and shall require all subcontractors to comply with such provisions. Contractor's failure to comply with the obligations in this subsection shall constitute a material breach of this Agreement.
- d. Contractor or Subcontractor shall not inquire about, require disclosure of, or if such information is received, base an Adverse Action on an applicant's or potential applicant for employment's, or employee's: (1) Arrest not leading to a Conviction, unless the Arrest is undergoing an active pending criminal investigation or trial that has not yet been resolved; (2) participation in or completion of a diversion or a deferral of judgment program; (3) a Conviction that has been judicially dismissed, expunged, voided, invalidated, or otherwise rendered inoperative; (4) a Conviction or any other adjudication in the juvenile justice system; (5) a Conviction that is more than seven years old, from the date of sentencing; or (6) information pertaining to an offense other than a felony or misdemeanor, such as an infraction.
- e. Contractor or Subcontractor shall not inquire about or require applicants, potential applicants for employment, or employees to disclose on any employment application the facts or details of any conviction history, unresolved arrest, or any matter identified in subsection 32(d), above. Contractor or Subcontractor shall not require such disclosure or make such inquiry until either after the first live interview with the person, or after a conditional offer of employment.
- f. Contractor or Subcontractor shall state in all solicitations or advertisements for employees that are reasonably likely to reach persons who are reasonably likely to seek employment to be performed under this Agreement, that the Contractor or Subcontractor will consider for employment qualified applicants with criminal histories in a manner consistent with the requirements of Chapter 12T.
- g. Contractor and Subcontractors shall post the notice prepared by the Office of Labor Standards Enforcement (OLSE), available on OLSE's website, in a conspicuous place at every workplace, job site, or other location under the Contractor or Subcontractor's control at which work is being done or will be done in furtherance of the performance of this Agreement. The notice shall be posted in English,

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Spanish, Chinese, and any language spoken by at least 5% of the employees at the workplace, job site, or other location at which it is posted.

h. Contractor understands and agrees that if it fails to comply with the requirements of Chapter 12T, the City shall have the right to pursue any rights or remedies available under Chapter 12T, including but not limited to, a penalty of \$50 for a second violation and \$100 for a subsequent violation for each employee, applicant or other person as to whom a violation occurred or continued, termination or suspension in whole or in part of this Agreement.

#### 2m. Section 42. Limitations on Contributions, is hereby replaced in its entirety to read as follows:

- 42. Limitations on Contributions. Through execution of this Agreement, Contractor acknowledges that it is familiar with section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who contracts with the City for the rendition of personal services, for the furnishing of any material, supplies or equipment, for the sale or lease of any land or building, or for a grant, loan or loan guarantee, from making any campaign contribution to (1) an individual holding a City elective office if the contract must be approved by the individual, a board on which that individual serves, or the board of a state agency on which an appointee of that individual serves, (2) a candidate for the office held by such individual, or (3) a committee controlled by such individual, at any time from the commencement of negotiations for the contract until the later of either the termination of negotiations for such contract or six months after the date the contract is approved. Contractor acknowledges that the foregoing restriction applies only if the contract or a combination or series of contracts approved by the same individual or board in a fiscal year have a total anticipated or actual value of \$50,000 or more. Contractor further acknowledges that the prohibition on contributions applies to each prospective party to the contract; each member of Contractor's board of directors; Contractor's chairperson, chief executive officer, chief financial officer and chief operating officer; any person with an ownership interest of more than 20 percent in Contractor, any subcontractor listed in the bid or contract; and any committee that is sponsored or controlled by Contractor. Additionally, Contractor acknowledges that Contractor must inform each of the persons described in the preceding sentence of the prohibitions contained in Section 1,126. Contractor further agrees to provide to City the names of each person, entity or committee described above,
- 2n. Section 48. Modification of Agreement, is hereby replaced in its entirety to read as follows:
- 48. Modification of Agreement. This Agreement may not be modified, nor may compliance with any of its terms be waived, except by written instrument executed and approved in the same manner as this Agreement. Contractor shall cooperate with Department to submit to the Director of CMD any amendment, modification, supplement or change order that would result in a cumulative increase of the original amount of this Agreement by more than 20% (CMD Contract Modification Form).
- 20. Sugar-Sweetened Beverage Prohibition. Section 58. is hereby replaced in its entirety to read as follows:
- 58. Sugar-Sweetened Beverage Prohibition. Contractor agrees that it will not sell, provide, or otherwise distribute Sugar-Sweetened Beverages, as defined by San Francisco Administrative Code Chapter 101, as part of its performance of this Agreement.
- 2p Food Service Waste Reduction. Section 59 is hereby replaced in its entirety to read as follows:
- 59. Food Service Waste Reduction Requirements. Contractor agrees to comply fully with and be bound by all of the provisions of the Food Service Waste Reduction Ordinance, as set forth in San Francisco Environment Code Chapter 16, including the remedies provided, and implementing guidelines and rules. The provisions of Chapter 16 are incorporated herein by reference and made a part of this Agreement as though fully set forth. This provision is a material term of this Agreement. By entering into this Agreement, Contractor agrees that if it breaches this provision, City will suffer actual damages that will be impractical or extremely difficult to determine; further, Contractor agrees that the sum of one

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hundred dollars (\$100) liquidated damages for the first breach, two hundred dollars (\$200) liquidated damages for the second breach in the same year, and five hundred dollars (\$500) liquidated damages for subsequent breaches in the same year is reasonable estimate of the damage that City will incur based on the violation, established in light of the circumstances existing at the time this Agreement was made. Such amount shall not be considered a penalty, but rather agreed monetary damages sustained by City because of Contractor's failure to comply with this provision.

- 2q. Protected Health Information. Section 64. is hereby replaced in its entirety to read as follows:
- 64. Protected Health Information. Contractor, all subcontractors, all agents and employees of Contractor and any subcontractor shall comply with all federal and state laws regarding the transmission, storage and protection of all private health information disclosed to Contractor by City in the performance of this Agreement. Contractor agrees that any failure of Contactor to comply with the requirements of federal and/or state and/or local privacy laws shall be a material breach of the Contract. In the event that City pays a regulatory fine, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible use or disclosure of protected health information given to Contractor or its subcontractors or agents by City, Contractor shall indemnify City for the amount of such fine or penalties or damages, including costs of notification. In such an event, in addition to any other remedies available to it under equity or law, the City may terminate the Contract.
- 2r. Delete Appendix A and replace in its entirety with Appendix A dated 7/1/15.
- 2s. Delete Appendix B (Calculation of Charges) and B-1 and replace in its entirety with Appendix B (Calculation of Charges) and B-1 dated 7/1/15.
- 2t. Add Appendix D (Additional Term) dated 7/1/15.
- 2u. Add Appendix E (Business Associate Addendum) dated 10/29/15.
- 2v. Add Appendix J (Declaration of Compliance) dated 7/1/15.
- 2w. Add Appendix K (Federal Grants DUNS #) dated 7/1/15.
- 3. Effective Date. Each of the modifications set forth in Section 2 shall be effective on and after date of this amendment.
- 4. Legal Effect. Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

IN WITNESS WHEREOF, Contractor and City have executed this Amendment as of the date first referenced above.

CITY

CONTRACTOR

Recommended by:

HealthRIGHT360

Barbara Garcia, MPA Director of Health

Vitka Eisen, MSW, EdD Chief Executive Director 1735 Mission Street San Francisco, CA 94103

Approved as to Form:

City vendor number: 08817

Dennis J. Herrera City Attorney

Deputy City Attorney

Approved:

Director of the Office of Contract Administration,

and Purchaser

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## Appendix A Services to be provided by Contractor

#### 1. Terms

#### A. <u>Contract Administrator</u>:

In performing the Services hereunder, Contractor shall report to Judy Perillo, Contract Administrator for the City, or his / her designee.

#### B. Reports:

Contractor shall submit written reports as requested by the City. The format for the content of such reports shall be determined by the City. The timely submission of all reports is a necessary and material term and condition of this Agreement. All reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

#### C. Evaluation:

Contractor shall participate as requested with the City, State and/or Federal government in evaluative studies designed to show the effectiveness of Contractor's Services. Contractor agrees to meet the requirements of and participate in the evaluation program and management information systems of the City. The City agrees that any final written reports generated through the evaluation program shall be made available to Contractor within thirty (30) working days. Contractor may submit a written response within thirty working days of receipt of any evaluation report and such response will become part of the official report.

#### D. Possession of Licenses/Permits;

Contractor warrants the possession of all licenses and/or permits required by the laws and regulations of the United States, the State of California, and the City to provide the Services. Failure to maintain these licenses and permits shall constitute a material breach of this Agreement.

#### E. Adequate Resources:

Contractor agrees that it has secured or shall secure at its own expense all persons, employees and equipment required to perform the Services required under this Agreement, and that all such Services shall be performed by Contractor, or under Contractor's supervision, by persons authorized by law to perform such Services.

#### F. Infection Control, Health and Safety:

- (1) Contractor must have a Bloodborne Pathogen (BBP) Exposure Control plan as defined in the California Code of Regulations, Title 8, Section 5193, Bloodborne Pathogens (http://www.dir.ca.gov/title8/5193.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, training, immunization, use of personal protective equipment and safe needle devices, maintenance of a sharps injury log, post-exposure medical evaluations, and recordkeeping.
- (2) Contractor must demonstrate personnel policies/procedures for protection of staff and clients from other communicable diseases prevalent in the population served. Such policies and procedures shall include, but not be limited to, work practices, personal protective equipment, staff/client Tuberculosis (TB) surveillance, training, etc.
- (3) Contractor must demonstrate personnel policies/procedures for Tuberculosis (TB) exposure control consistent with the Centers for Disease Control and Prevention (CDC)

recommendations for health care facilities and based on the Francis J. Curry National Tuberculosis Center: Template for Clinic Settings, as appropriate.

- (4) Contractor is responsible for site conditions, equipment, health and safety of their employees, and all other persons who work or visit the job site.
- (5) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as BBP and TB and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (6) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (7) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including safe needle devices, and provides and documents all appropriate training.
- (8) Contractor shall demonstrate compliance with all state and local regulations with regard to handling and disposing of medical waste.

#### G. Acknowledgment of Funding:

Contractor agrees to acknowledge the San Francisco Department of Public Health in any printed material or public announcement describing the San Francisco Department of Public Health-funded Services. Such documents or announcements shall contain a credit substantially as follows: "This program/service/activity/research project was funded through the Department of Public Health, City and County of San Francisco."

#### 2. Description of Services

Detailed description of services are listed below and are attached hereto

Appendix A-1 Fiscal Intermediary

## Appendix B Calculation of Charges

#### 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

(1) Fee For Service (Monthly Reimbursement by Certified Units at Budgeted Unit Rates):
CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month, based upon the number of units of service that were delivered in the preceding month. All deliverables associated with the SERVICES defined in Appendix A times the unit rate as shown in the Appendices cited in this paragraph shall be reported on the invoice(s) each month. All charges incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

#### B. Final Closing Invoice

#### (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon execution of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed \$3.6 Million (25%) of the General Fund and Prop63 portion of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment of \$3,6 Million shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of <u>Jamary through June</u> of the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

#### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

(CMS#7418)

Appendix B-1; Fiscal Intermediary(Budget & Fee)

#### B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30th day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed Forty Three Million Six Hundred Nine Thousand Four Hundred sixty One Dollars (\$43,609,461) for the period of July 1, 2009 through June 30, 3016.

CONTRACTOR understands that, of this maximum dollar obligation, \$4,406,291 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

January 1, 2014 through June 30, 2014	\$5,836,543
July 1, 2014 through June 30, 2015	\$17,284,460
July 1, 2015 through June 30, 2016	\$16,082,167
January 1, 2014 through June 30, 2016	\$39,203,170
Contingency	\$4,406,291
G, Total:	\$43,609,461

- (3) CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.
- C. CONTRACTOR agrees to comply with its Budget as shown in Appendix B in the provision of SERVICES. Changes to the budget that do not increase or reduce the maximum dollar obligation of the CITY are

(CMS#7418)

subject to the provisions of the Department of Public Health Policy/Procedure Regarding Contract Budget Changes. CONTRACTOR agrees to comply fully with that policy/procedure.

- D. No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.
  - E. In no event shall the CITY be liable for interest or late charges for any late payments.

F. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.

#### HealthRIGHT360

Appendix B-1 Fiscal Year 2015-2016

page 4

Dated: 7/1/15

15-16

Fee \$22 as of 1/1/14

Funding Notification 11/10/2015

			11/10/2015
Division		Funding Source	
CBHS	General Fund	HMHMLT730416	9,550,000
CBHS	General Fund	HMHMCC730515	657,804
CBHS	General Fund	HMHMCP751594	226,630
CBHS	General Fund	HMHMCP8828CH - Cap MediCal	60,000
CBHS	Work Order	HMHMCHTBSSWO :	38,572
CBHS	Work Order	HMHMCHTHFCWO	89,498
CBHS	Work Order	HMHMCHPTINWO :	80,000
		HMHMCHPTRIWO.	130,000
CBHS	Project	HMHMOPMGDCAR-PHMGDC 16	52,102
CBHS	Project	HMHMOPMGDCAR-PHMGDC16	408,652
,		HMHMRCGRANTS HMM007-1601	
CBHS	Grant	CFDA#93.958	51,076
CBHS	Grant	HMHMRCGRANTS HMPATH15	
CBHS	Project	HMHMPROP63 1603	30,000
CBHS	Project	HMHMPROP63 1606	15,000
CBHS	Project	HMHMPROP63 1508	50,000
CBHS	Project	HMHMPROP63 1604 :	36,000
CBHS	Project	HMHMPROP63 1605	60,000
CBHS	Project	HMHMPROP63 1607 :	200,000
CBHS	General Fund	HCHLENOWVRGF	450,000
Total:			12,185,334
HUH	UCSF dept of Psychiatry	HMHMCC730515	75,000
HUH	UCSF dept of Psychlatry	HCHSHHOUSGGF	70,000
HUH	SF Homeless Outreach Team	HCHSHHOUSGGF	2,136,000
HUH	SF Homeless Outreach Team	нснянноузесь	36,000
HUH .	150 Otis Transition	HCHSHCPSSIPJ	489,697
HUH	Adult Probation AB109	HCHSHSB109PJ	370,850
HUH .	Prop 63	HMHMPROP63 PMHS63-1605	292,110
HUH	Prop 63/AAIMS Program	HMHMPROP63 PMHS63-1513	
HUH		HCHSHS8678PJ	30,450
HUH	<b>]</b> .	HCHVHSVCSGR HCA062/14	15,000
HUH		HCHVHSVCSGR HCA062/14	70,879
SFGH	Medical Respite	HCHAPMEDRESP (GF)	118,024
SFGH	Medical Respite	HCHSHHOUSGGF	46,663
SFGH	EDCM Adrian Hotel	HGH1HAD40001 :	146,160
Total:			3,896,833
G. Total:			16,082,167

#### 1. PROTECTED HEALTH INFORMATION AND BAA

The parties acknowledge that CITY is a Covered Entity as defined in the Healthcare Insurance Portability and Accountability Act of 1996 ("HIPAA") and is required to comply with the HIPAA Privacy Rule governing the access, transmission, and storage of health information.

The parties acknowledge that CONTRACTOR is one of the following:

- CONTRACTOR will render services under this contract that include possession or knowledge of identifiable Protected Health Information (PHI), such as health status, health care history, or payment for health care history obtained from CITY. Specifically, CONTRACTOR will:
  - Create PHI
  - Receive PHI
  - e Maintain PHI
  - Transmit PHI and/or
  - Access PHI

The Business Associate Agreement (BAA) in Appendix E is required. Please note that BAA requires attachments to be completed.

CONTRACTOR will <u>not</u> have knowledge of, create, receive, maintain, transmit, or have access to any Protected Health Information (PHI), such as health status, health care history, or payment for health care history obtained from CITY.

The Business Associate Agreement is not required.

#### 2. THIRD PARTY BENEFICIARIES

No third parties are intended by the parties hereto to be third party beneficiaries under this Agreement, and no action to enforce the terms of this Agreement may be brought against either party by any person who is not a party hereto.

#### Appendix E



San Francisco Department of Public Health Business Associate Agreement

This Business Associate Agreement ("Agreement") supplements and is made a part of the contract or Memorandum of Understanding ("CONTRACT")] by and between the City and County of San Francisco, Covered Entity ("CE") and Contractor, Business Associate ("BA"). To the extent that the terms of the Contract are inconsistent with the terms of this Agreement, the terms of this Agreement shall control.

#### RECITALS

A. CE wishes to disclose certain information to BA pursuant to the terms of the Contract, some of which may constitute Protected Health Information ("PHI") (defined below).

B. CE and BA intend to protect the privacy and provide for the security of PHI disclosed to BA pursuant to the CONTRACT in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and regulations promulgated there under by the U.S. Department of Health and Human Services (the "HIPAA Regulations") and other applicable laws, including, but not limited to, California Civil Code §§ 56, et seq., California Health and Safety Code § 1280.15, California Civil Code §§ 1798, et seq., California Welfare & Institutions Code §§5328, et seq., and the regulations promulgated there under (the "California Regulations").

C. As part of the HIPAA Regulations, the Privacy Rule and the Security Rule (defined below) require CE to enter into a contract containing specific requirements with BA prior to the disclosure of PHI, as set forth in, but not limited to, Title 45, Sections 164.314(a), 164.502(a) and (e) and 164.504(e) of the Code of Federal Regulations

("C.F.R.") and contained in this Agreement.

D. BA enters into agreements with CE that require the CE to disclose certain identifiable health information to BA. The parties desire to enter into this Agreement to permit BA to have access to such information and comply with the BA requirements of HIPAA, the HITECH Act, and the HIPAA Regulations.

In consideration of the mutual promises below and the exchange of information pursuant to this Agreement, the parties agree as follows:

#### 1. Definitions.

- a. Breach means the unauthorized acquisition, access, use, or disclosure of PHI that compromises the security or privacy of such information, except where an unauthorized person to whom such information is disclosed would not reasonably have been able to retain such information, and shall have the meaning given to such term under the HITECH Act and HIPAA Regulations [42 U.S.C. Section 17921 and 45 C.F.R. Section 164.402], as well as California Civil Code Sections 1798.29 and 1798.82.
- b. Breach Notification Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and D.
- c. Business Associate is a person or entity that performs certain functions or activities that involve the use or disclosure of protected health information received from a covered entity, and shall have the meaning given to such term under the Privacy Rule, the Security Rule, and the HITECH Act, including, but not limited to, 42 U.S.C. Section 17938 and 45 C.F.R. Section 160.103.
- d. Covered Entity means a health plan, a health care clearinghouse, or a health care provider who transmits any information in electronic form in connection with a transaction covered under HIPAA Regulations, and shall have the meaning given

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#### San Francisco Department of Public Health Business Associate Agreement

to such term under the Privacy Rule and the Security Rule, including, but not limited to, 45 C.F.R. Section 160.103.

e. Data Aggregation means the combining of Protected Information by the BA with the Protected Information received by the BA in its capacity as a BA of another CE, to permit data analyses that relate to the health care operations of the respective covered entities, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.

f. Designated Record Set means a group of records maintained by or for a CE, and shall have the meaning given to such term under the Privacy Rule, including, but

not limited to, 45 C.F.R. Section 164.501.

g. Electronic Protected Health Information means Protected Health Information that is maintained in or transmitted by electronic media and shall have the meaning given to such term under HIPAA and the HIPAA Regulations, including, but not limited to, 45 C.F.R. Section 160.103. For the purposes of this Agreement, Electronic PHI includes all computerized data, as defined in California Civil Code Sections 1798.29 and 1798.82.

h. Electronic Health Record means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff, and shall have the meaning given to such term under the HITECT Act, including, but not limited to, 42 U.S.C. Section 17921.

i. Health Care Operations means any of the following activities: i) conducting quality assessment and improvement activities; ii) reviewing the competence or qualifications of health care professionals; iii) underwriting, enrollment, premium rating, and other activities related to the creation, renewal, or replacement of a contract of health insurance or health benefits; iv) conducting or arranging for medical review, legal services, and auditing functions; v) business planning development; vi) business management and general administrative activities of the entity. This shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.

Privacy Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts

160 and 164, Subparts A and E.

k. Protected Health Information or PHI means any information, including electronic PHI, whether oral or recorded in any form or medium; (i) that relates to the past, present or future physical or mental condition of an individual; the provision of health care to an individual; or the past, present or future payment for the provision of health care to an individual; and (ii) that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Sections 160.103 and 164.501. For the purposes of this Agreement, PHI includes all medical information and health insurance information as defined in California Civil Code Sections 56.05 and 1798.82.

 Protected Information shall mean PHI provided by CE to BA or created, maintained, received or transmitted by BA on CE's behalf.

m. Security Incident means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system, and shall have the meaning given to such term under the Security Rule, including, but not limited to, 45 C.F.R. Section 164.304.

n. Security Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and C.

o. Unsecured PHI means PHI that is not secured by a technology standard that renders PHI unusable, unreadable, or indecipherable to unauthorized individuals

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#### San Francisco Department of Public Health Business Associate Agreement

and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute, and shall have the meaning given to such term under the HITECH Act and any guidance issued pursuant to such Act including, but not limited to, 42 U.S.C. Section 17932(h) and 45 C.F.R. Section 164.402.

#### 2. Obligations of Business Associate.

a. Permitted Uses. BA may use, access, and/or disclose PHI only for the purpose of performing BA's obligations for or on behalf of the City and as permitted or required under the Contract [MOU] and Agreement, or as required by law. Further, BA shall not use PHI in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so used by CE. However, BA may use Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE [45 C.F.R.

Sections 164.502, 164.504(e)(2). and 164.504(e)(4)(i)].

b. Permitted Disclosures. BA shall disclose Protected Information only for the purpose of performing BA's obligations for or on behalf of the City and as permitted or required under the Contract [MOU] and Agreement, or as required by law. BA shall not disclose Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so disclosed by CE. However, BA may disclose Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE. If BA discloses Protected Information to a third party, BA must obtain, prior to making any such disclosure, (i) reasonable written assurances from such third party that such Protected Information will be held confidential as provided pursuant to this Agreement and used or disclosed only as required by law or for the purposes for which it was disclosed to such third party, and (ii) a written agreement from such third party to immediately notify BA of any breaches, security incidents, or unauthorized uses or disclosures of the Protected Information in accordance with paragraph 2. k. of the Agreement, to the extent it has obtained knowledge of such occurrences [42 U.S.C. Section 17932; 45 C.F.R. Section 164.504(e)]. BA may disclose PHI to a BA that is a subcontractor and may allow the subcontractor to create, receive, maintain, or transmit Protected Information on its behalf, if the BA obtains satisfactory assurances, in accordance with 45 C.F.R. Section 164,504(e)(1), that the subcontractor will appropriately safeguard the information [45 C.F.R. Section 164.502(e)(1)(ii)].

c. Prohibited Uses and Disclosures. BA shall not use or disclose PHI other than as permitted or required by the Contract and Agreement, or as required by law. BA shall not use or disclose Protected Information for fundraising or marketing purposes. BA shall not disclose Protected Information to a health plan for payment or health care operations purposes if the patient has requested this special restriction, and has paid out of pocket in full for the health care item or service to which the PHI solely relates [42 U.S.C. Section 17935(a) and 45 C.F.R. Section 164.522(a)(1)(vi)]. BA shall not directly or indirectly receive remuneration in exchange for Protected Information, except with the prior written consent of CE and as permitted by the HITECH Act, 42 U.S.C. Section 17935(d)(2), and the HIPAA regulations, 45 C.F.R. Section 164.502(a)(5)(ii); however, this prohibition shall not affect payment by CE to BA for services provided pursuant to the

Contract.

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- d. Appropriate Safeguards. BA shall take the appropriate security measures to protect the confidentiality, integrity and availability of PHI that it creates, receives, maintains, or transmits on behalf of the CE, and shall prevent any use or disclosure of PHI other than as permitted by the Contract or this Agreement, including, but not limited to, administrative, physical and technical safeguards in accordance with the Security Rule, including, but not limited to, 45 C.F.R. Sections 164.306, 164.308, 164.310, 164.312, 164.314 164.316, and 164.504(e)(2)(ii)(B). BA shall comply with the policies and procedures and documentation requirements of the Security Rule, including, but not limited to, 45 C.F.R. Section 164.316, and 42 U.S.C. Section 17931. BA is responsible for any civil penalties assessed due to an audit or investigation of BA, in accordance with 42 U.S.C. Section 17934(c).
- e. Business Associate's Subcontractors and Agents. BA shall ensure that any agents and subcontractors that create, receive, maintain or transmit Protected Information on behalf of BA, agree in writing to the same restrictions and conditions that apply to BA with respect to such PHI and implement the safeguards required by paragraph 2.d. above with respect to Electronic PHI [45 C.F.R. Section 164.504(e)(2) through (e)(5); 45 C.F.R. Section 164.308(b)]. BA shall mitigate the effects of any such violation.
- Accounting of Disclosures. Within ten (10) calendar days of a request by CE for an accounting of disclosures of Protected Information or upon any disclosure of Protected Information for which CE is required to account to an individual, BA and its agents and subcontractors shall make available to CE the information required to provide an accounting of disclosures to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.528, and the HITECH Act, including but not limited to 42 U.S.C. Section 17935 (c), as determined by CE. BA agrees to implement a process that allows for an accounting to be collected and maintained by BA and its agents and subcontractors for at least six (6) years prior to the request. However, accounting of disclosures from an Electronic Health Record for treatment, payment or health care operations purposes are required to be collected and maintained for only three (3) years prior to the request, and only to the extent that BA maintains an Electronic Health Record. At a minimum, the information collected and maintained shall include: (i) the date of disclosure; (ii) the name of the entity or person who received Protected Information and, if known, the address of the entity or person; (iii) a brief description of Protected Information disclosed; and (iv) a brief statement of purpose of the disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure [45 C.F.R. 164.528(b)(2)]. If an individual or an individual's representative submits a request for an accounting directly to BA or its agents or subcontractors, BA shall forward the request to CE in writing within five (5) calendar days.
- g. Access to Protected Information. BA shall make Protected Information maintained by BA or its agents or subcontractors in Designated Record Sets available to CE for inspection and copying within (5) days of request by CE to enable CE to fulfill its obligations under state law [Health and Safety Code Section 123110] and the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.524 [45 C.F.R. Section 164.504(e)(2)(ii)(E)]. If BA maintains Protected Information in electronic format, BA shall provide such information in electronic format as necessary to enable CE to fulfill its obligations under the HITECH Act and HIPAA Regulations, including, but not limited to, 42 U.S.C. Section 17935(e) and 45 C.F.R. 164.524.

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h. Amendment of Protected Information. Within ten (10) days of a request by CE for an amendment of Protected Information or a record about an individual contained in a Designated Record Set, BA and its agents and subcontractors shall make such Protected Information available to CE for amendment and incorporate any such amendment or other documentation to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R Section 164.526. If an individual requests an amendment of Protected Information directly from BA or its agents or subcontractors, BA must notify CE in writing within five (5) days of the request and of any approval or denial of amendment of Protected Information maintained by BA or its agents or subcontractors [45 C.F.R. Section 164.504(e)(2)(ii)(F)].

i. Governmental Access to Records. BA shall make its internal practices, books and records relating to the use and disclosure of Protected Information available to CE and to the Secretary of the U.S. Department of Health and Human Services (the "Secretary") for purposes of determining BA's compliance with HIPAA [45 C.F.R. Section 164.504(e)(2)(ii)(I)]. BA shall provide CE a copy of any Protected Information and other documents and records that BA provides to the Secretary concurrently with providing such Protected Information to the Secretary.

j. Minimum Necessary. BA, its agents and subcontractors shall request, use and disclose only the minimum amount of Protected Information necessary to accomplish the intended purpose of such use, disclosure, or request. [42 U.S.C. Section 17935(b); 45 C.F.R. Section 164.514(d)]. BA understands and agrees that the definition of "minimum necessary" is in flux and shall keep itself informed of guidance issued by the Secretary with respect to what constitutes "minimum necessary" to accomplish the intended purpose in accordance with HIPAA and HIPAA Regulations.

k. Data Ownership. BA acknowledges that BA has no ownership rights with respect to the Protected Information.

Notification of Breach. BA shall notify CE within 5 calendar days of any breach of Protected Information; any use or disclosure of Protected Information not permitted by the Agreement; any Security Incident (except as otherwise provided below) related to Protected Information, and any use or disclosure of data in violation of any applicable federal or state laws by BA or its agents or subcontractors. The notification shall include, to the extent possible, the identification of each individual whose unsecured Protected Information has been, or is reasonably believed by the BA to have been, accessed, acquired, used, or disclosed, as well as any other available information that CE is required to include in notification to the individual, the media, the Secretary, and any other entity under the Breach Notification Rule and any other applicable state or federal laws, including, but not limited, to 45 C.F.R. Section 164.404 through 45 C.F.R. Section 164.408, at the time of the notification required by this paragraph or promptly thereafter as information becomes available. BA shall take (i) prompt corrective action to cure any deficiencies and (ii) any action pertaining to unauthorized uses or disclosures required by applicable federal and state laws. [42 U.S.C. Section 17921; 42 U.S.C. Section 17932; 45 C.F.R. 164.410; 45 C.F.R. Section 164.504(e)(2)(ii)(C); 45 C.F.R. Section 164.308(b)]

m. Breach Pattern or Practice by Business Associate's Subcontractors and Agents. Pursuant to 42 U.S.C. Section 17934(b) and 45 C.F.R. Section 164.504(e)(1)(iii), if the BA knows of a pattern of activity or practice of a subcontractor or agent that constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this Agreement, the BA must take reasonable steps to cure the breach or end the violation. If the steps are



unsuccessful, the BA must terminate the contractual arrangement with its subcontractor or agent, if feasible. BA shall provide written notice to CE of any pattern of activity or practice of a subcontractor or agent that BA believes constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this Agreement within five (5) calendar days of discovery and shall meet with CE to discuss and attempt to resolve the problem as one of the reasonable steps to cure the breach or end the violation.

### 3. Termination.

Material Breach. A breach by BA of any provision of this Agreement, as determined by CE, shall constitute a material breach of the CONTRACT and this Agreement and shall provide grounds for immediate termination of the CONTRACT and this Agreement, any provision in the CONTRACT to the contrary

notwithstanding, [45 C.F.R. Section 164,504(e)(2)(iii)].

Judicial or Administrative Proceedings. CE may terminate the CONTRACT and this Agreement, effective immediately, if (i) BA is named as defendant in a criminal proceeding for a violation of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws or (ii) a finding or stipulation that the BA has violated any standard or requirement of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws is made in any administrative or civil proceeding

in which the party has been joined.

Effect of Termination. Upon termination of the CONTRACT and this Agreement for any reason, BA shall, at the option of CE, return or destroy all Protected Information that BA and its agents and subcontractors still maintain in any form, and shall retain no copies of such Protected Information. If return or destruction is not feasible, as determined by CE, BA shall continue to extend the protections and satisfy the obligations of Section 2 of this Agreement to such information, and limit further use and disclosure of such PHI to those purposes that make the return or destruction of the information infeasible [45 C.F.R. Section 164.504(e)(2)(ii)(J)]. If CE elects destruction of the PHI, BA shall certify in writing to CE that such PHI has been destroyed in accordance with the Secretary's guidance regarding proper destruction of PHI.

d. Civil and Criminal Penalties. BA understands and agrees that it is subject to civil or criminal penalties applicable to BA for unauthorized use, access or disclosure or Protected Information in accordance with the HIPAA Regulations and the HITECH

Act including, but not limited to, 42 U.S.C. 17934 (c).

Disclaimer. CE makes no warranty or representation that compliance by BA with this Agreement, HIPAA, the HITECH Act, or the HIPAA Regulations or corresponding California law provisions will be adequate or satisfactory for BA's own purposes. BA is solely responsible for all decisions made by BA regarding the safeguarding of PHI.

# 4. Amendment to Comply with Law.

The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of the CONTRACT or this Agreement may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations and other applicable state or federal laws relating to the security or confidentiality of PHI. The parties understand and agree that CE must receive satisfactory written assurance

6 Page

SFDPH Office of Compliance & Privacy Affairs - BAA version 10/29/15



from BA that BA will adequately safeguard all Protected Information. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this Agreement embodying written assurances consistent with the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations or other applicable state or federal laws. CE may terminate the Contract upon thirty (30) days written notice in the event (i) BA does not promptly enter into negotiations to amend the CONTRACT or this Agreement when requested by CE pursuant to this section or (ii) BA does not enter into an amendment to the Contract or this Agreement providing assurances regarding the safeguarding of PHI that CE, in its sole discretion, deems sufficient to satisfy the standards and requirements of applicable laws.

### 5. Reimbursement for Fines or Penalties.

In the event that CE pays a fine to a state or federal regulatory agency, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible use or disclosure of PHI by BA or its subcontractors or agents, then BA shall reimburse CE in the amount of such fine or penalties or damages within thirty (30) calendar days.

Office of Compliance and Privacy Affairs
San Francisco Department of Public Health
101 Grove Street, Room 330, San Francisco, CA 94102
Email: <a href="mailto:compliance.privacy@sfdph.org">compliance.privacy@sfdph.org</a>
Hotline (Toll-Free): 1-855-729-6040

### Appendix J

### THE DECLARATION OF COMPLIANCE

Each Fiscal Year, CONTRACTOR attests with a Declaration of Compliance that each program site has an Administrative Binder that contains all of the forms, policies, statements, and documentation required by Community Behavioral Health Services (CBHS). The Declaration of Compliance also lists requirements for site postings of public and client information, and client chart compliance if client charts are maintained. CONTRACTOR understands that the Community Programs Business Office of Contract Compliance may visit a program site at any time to ensure compliance with all items of the Declaration of Compliance.

# Appendix K

Systems for Award Management Federal Grants - DUNS Number

# Searcal Results | System for Award Managemen

View assistance for Search Results

# Search Results

# Current Search Terms: healthright\* 360\*

Your search for "healthright\* 360\*" returned the following results...

**Notice:** This printed document represents only the first page of your SAM search results. More results may print your complete search results, you can download the PDF and print it.

Entity

**HEALTHRIGHT 360** 

DUNS: 060142130

Expiration Date: 07/15/2016

Has Active Exclusion?: No

Purpose of Registration: All Awards

CAGE Code: 1ZLB6

DoDAAC:

Delinquent Federal Debt? No-

SAM | System for Award Hanagement 1.0

IBM v1.P.36.



**Note to all Users:** This is a Federal Government computer system. Use of this system constitutes consent to monitoring at all times.

# City and County of San Francisco Office of Contract Administration Purchasing Division

### Second Amendment

THIS AMENDMENT (this "Amendment") is made as of July 1, 2016, in San Francisco, California, by and between HealthRIGHT360 ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

### RECITALS .

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and

WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to increase the contract amount, extend the contract term and update Appendices;

WHEREAS, approval for this Amendment was obtained when the Civil Service Commission approved Contract number 2011-08/09 on April 4, 2016;

NOW, THEREFORE, Contractor and the City agree as follows:

- 1. Definitions. The following definitions shall apply to this Amendment:
- 1a. Agreement. The term "Agreement" shall mean the Agreement dated July 1, 2008 between Contractor and City, as amended by the:

First Amendment	Dated 1/12/16 Contract Number BPHM14000009, and
Second Amendment	This amendment.

- 1b. Contract Monitoring Division. Contract Monitoring Division. Effective July 28, 2012, with the exception of Sections 14B.9(D) and 14B.17(F), all of the duties and functions of the Human Rights Commission under Chapter 14B of the Administrative Code (LBE Ordinance) were transferred to the City Administrator, Contract Monitoring Division ("CMD"). Wherever "Human Rights Commission" or "HRC" appears in the Agreement in reference to Chapter 14B of the Administrative Code or its implementing Rules and Regulations, it shall be construed to mean "Contract Monitoring Division" or "CMD" respectively.
- 1c. Other Terms. Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.
- 2. Modifications to the Agreement. The Agreement is hereby modified as follows:

P-550 (9-15DPH 9-15) HR360 CW CMS #7418 1 of 5

July1 1, 2016

- 2a. Section 2. of the Agreement currently reads as follows:
- 2. Terms of the Agreement. Subject to Section 1, the term of this Agreement shall be from December 31, 2013 through June 30, 2016.

Such section is hereby amended in its entirety to read as follows:

- 2. Terms of the Agreement. Subject to Section 1, the term of this Agreement shall be from December 31, 2013 through June 30, 2018.
- 2b. Section 5 of the Agreement currently reads as follows:
- 5. Compensation. Compensation shall be made in monthly payments on or before the 30th day of each month for work, as set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 15th day of the immediately preceding month. In no event shall the amount of this Agreement exceed Forty Three Million Six Hundred Nine Thousand Four Hundred Sixty One Dollars (\$43,609,461). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

Such section is hereby amended in its entirety to reads as follows:

5. Compensation. Compensation shall be made in monthly payments on or before the 30th day of each month for work, as set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 15th day of the immediately preceding month. In no event shall the amount of this Agreement exceed Seventy Nine Million Seven Hundred Twenty Thousand Seven Hundred Ten Dollars (\$79,720,710). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

P-550 (9-15DPH 9-15) HR360 CW CMS #7418 2 of 5

July1 1, 2016

- 2c. Deleted Appendix B (Calculation of Charges), and replace in its entirety with Appendix B (Calculation of Charges) dated 7/1/16.
- 2d. Add Appendix A-1 dated 7/1/16.
- 2e. Add Appendix B-1 dated 7/1/16.
- 2f. Add Appendix L.
- 3. Effective Date. Each of the modifications set forth in Section 2 shall be effective on and after date of this amendment.
- 4. Legal Effect. Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

IN WITNESS WHEREOF, Contractor and City have executed this Amendment as of the date first referenced above.

CITY

Recommended by:

Date 5 9 16

Barbara Garcia, MPA Director of Health

Approved as to Form:

Dennis J. Herrera City Attorney CONTRACTOR

HealthRIGHT360

Vitka Eisen, MSW, EdD Chief Executive Director 1735 Mission Street

San Francisco, CA 94103

City vendor number: 08817

Dv.

Lathlacolly Lyden Date 5/10/16

Deputy City Attorney

Approved:

Jaci/Fong/ /CVV/MVPO
Director of the Office of Contract

Administration, and Purchaser

LECEINED

16 MAY 11 PM 3: 11

PURCHASING DEPARTMENT

530 P

P-550 (9-15DPH 9-15) HR360 CW CMS #7418 July 11, 2016

Date 5/5/2016

# Appendices:

Appendix A-1: Description of Services Appendix B Calculation of Charges Appendix B-1 Budget Summary

Appendix L Asset Management and Reporting Requirements

P-550 (9-15DPH 9-15) HR360 CW CMS #7418

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Contractor: HealthRIGHT360,
Program: Fiscal Administrator - Check Writing Services

Appendix A-01 Contract Term: 07/01/2016 through 06/30/2017

## 1. Agency and Program Identification

Name:

HealthRIGHT360, fiscal administrator for CBHS and Housing

Address:

1380 Howard Street, 4th Floor

San Francisco, CA 94103

Phone:

415-255-3500 / 415-255-3416

Fax:

415-255-3529 / 415-554-2658

Contact Name:

Shirley Giang, Budget Manager

# 2. Nature of Document (check one)

☐ New

Renewal

Modification

### 3. Background

The San Francisco Department of Public Health's (SFDPH) Community Behavioral Health Services (CBHS) solicited proposals from qualified vendors to serve as a FISCAL ADMINISTRATOR (CONTRACTOR) for check-writing services for four categories of services:

- 1) Private Provider Network (PPN);
- 2) Residential Care Facilities (RCFs);
- 3) Client wraparound services and related expenses; and
- 4) Emergency Stabilization Program via DPH's Housing section.

The four types of services are described as follows:

### A. San Francisco Health Plan Private Provider Network (PPN):

On April 1, 1998, the Department assumed responsibility from the State for providing specialty mental health services to San Francisco Medi-Cal beneficiaries and other eligible San Francisco Mental Health Plan (SFMHP) members, including residents who are indigent and/or uninsured. Most of the providers of these services have a contract with CBHS for the provision of these services. However, CBHS utilizes non-contract providers to serve SFMHP members who reside in other California counties, with emergency or urgent care needs. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP utilizes a FISCAL ADMINISTRATOR (CONTRACTOR) to provide payment to these non-contract providers, both within San Francisco County and out-of-county to fulfill the obligations of the San Francisco Mental Health Plan to provide necessary care to its clients.

B. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs)
CBHS has as one of its longest-standing missions the goal of achieving and maintaining optimal health for its clients in non-institutional settings, such as, licensed Residential Care Facilities (RCFs) and licensed Residential Care Facilities for the Elderly (RCFEs). CBHS recognizes these licensed facilities as a key component within the continuum of care that assists its clients to live in a stable community setting.

However, as these providers are small, home-like operations that are owner-occupied licensed facilities, the Department enters into a Memorandum of Agreement ("MOA") for placement of SFDPH mental health clients into these facilities, paying a daily per diem for each client or bed utilized by mental health clients. Payments are made either monthly or quarterly for services rendered during the previous month or quarter, or in some cases payments are made in advance of services rendered. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP utilizes a FISCAL

Document Date: 7/1/16

Page 1 of 6

Contract Term: 07/01/2016 through 06/30/2017

ADMINISTRATOR (CONTRACTOR) to provide payment to these non-contract residential care home owners, both within San Francisco County and out-of-county.

### C. Client Wraparound Services and Related Expenses

CBHS utilizes FISCAL ADMINISTRATOR (CONTRACTOR) to support the function of providing client wraparound and related services. These fiscal administration services include: direct check writing for a wide variety of services or expenses that will assist in a client's stabilization efforts, such as for emergency housing needs or food, and for non-emergency services such as transportation, clothing, and vocational training. These services are provided by a large range of entities, and are required on an emergency or asneeded basis. Additionally, consultants are utilized for amounts up to approximately \$10,000 to assist in efforts identified to improve the service delivery system, or to address an emergent issue. Fiscal Administration services may be used for miscellaneous related costs that occur on a one-time or limited basis.

### D. Emergency Housing Program via Housing and Urban Health (HUH)

The SFDPH Housing Section utilizes a fiscal administrator to provide payment to several dozen building owners within San Francisco. Many of these building owners operate small hotel operations, and make housing slots available to SFDPH through a Memorandum of Understanding (MOA) specifying a monthly rate for a specified number of rooms. Payments are made monthly or quarterly for services rendered during the previous month, or in some cases payments are made in advance of services rendered. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP utilizes a FISCAL ADMINISTRATOR (CONTRACTOR) to provide payment to these San Francisco building owners.

Target populations for housing placements include homeless clients with special needs who are referred by specific DPH programs, including for clients discharged from Zuckerberg San Francisco General Hospital (ZSFGH), or from the Sobering Center, as well as those referred by the San Francisco Homeless Outreach Team (HOT). Additionally, housing slots are maintained for SFDPH's Project Homeless Connect referrals. Finally, the Fiscal Administration services provide check writing for vouchers and subsidies needed for clients served by four different SFGH/UCSF case management programs: Citywide Case Management, CRT, ED, and Community Focus. (Can you spell these out Junko?)

SFGH/UCSF also maintains MOAs with their operators that include an agreed monthly rent and payment schedule.

### 4. Services to be Provided

CONTRACTOR. will provide fiscal administration services on behalf of the CBHS and Housing Sections of the San Francisco Department of Public Health. The check-writing services will be provided for the following categories::

- 1. San Francisco Health Plan Private Provider Network (PPN),
- 2. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs), and
- 3. Client Wraparound Services and Related Expenses
- 4. Housing

The FISCAL ADMINISTRATOR (CONTRACTOR) will open and maintain a bank account to deposit contract funds, which are paid either weekly or monthly depending upon the type of service being paid for,

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Contract Term: 07/01/2016 through 06/30/2017

and the FISCAL ADMINISTRATOR (CONTRACTOR) will draw on such bank account funds on a weekly or monthly basis to pay CBHS providers. The FISCAL ADMINISTRATOR (CONTRACTOR) will not comingle CBHS funds with non-CBHS funds. CBHS will require the FISCAL ADMINISTRATOR (CONTRACTOR) to have adequate funds in the account(s) prior to writing and distributing checks against the account(s).

The FISCAL ADMINISTRATOR (CONTRACTOR) will provide bank account status and an expenditure report by cost center to CBHS monthly (See "General Procedures"), as well as an electronic file listing out information on checks issued. Additionally, a monthly invoice will be provided to CBHS itemizing the total value of the checks, by cost center, and the value of the total check-writing fee. The monthly invoice will be required for reimbursement. Any bank interest earned in the bank account will be returned to CBHS and any funds not utilized at the end of the fiscal year will be returned to CBHS within 45 days, unless an alternative is negotiated. The FISCAL ADMINISTRATOR (CONTRACTOR) will also keep records regarding an annual accounting of monies spent per provider and issue the annual Form 1099 to each provider, as necessary.

The price-per-check shall be as follows:

□ \$22.00 per check

This cost to CBHS per check should be unrelated to the actual dollar value of the check and will be a fixed rate as determined by award of this RFP.

The FISCAL ADMINISTRATOR (CONTRACTOR) shall provide a report each month following the month of check writing that displays:

- 1) To whom each check was paid,
- 2) Date of check,
- 3) Check number,
- 4) Date mailed,
- 5) Amount of check,
- 6) Account balance,
- 7) Individual cost center balances and
- 8) A monthly invoice indicating the value of the checks, by cost center and the total monthly check fee to be paid to the FISCAL ADMINISTRATOR (CONTRACTOR).

### GENERAL PROCEDURES:

The procedures below are applicable to the check-writing services to be provided under this contract

- 1. Any disagreement about claims, payment inquiries, and other related issues from the providers will be handled and resolved by CBHS.
- 2. The FISCAL ADMINISTRATOR (CONTRACTOR) will maintain accounting records and disclosures.
- 3. The FISCAL ADMINISTRATOR (CONTRACTOR) will adhere to CBHS Confidentiality and Privacy requirements of maintaining provider financial information such as provider social security number, tax I.D. number, name, address, etc.

Document Date: 7/1/16

Contractor: HealthRIGHT360. Appendix A-01
Program: Fiscal Administrator - Check Writing Services Contract Term: 07/01/2016 through 06/30/2017

- 4. The FISCAL ADMINISTRATOR (CONTRACTOR) will issue checks for claims based on authorized payment requests as submitted by the appropriate CBHS Staff, See specific payment procedures for details about turnaround time for writing checks for the three types of CBHS services.
- 5. The FISCAL ADMINISTRATOR (CONTRACTOR) will be responsible for tracking all payments to each provider. The FISCAL ADMINISTRATOR (CONTRACTOR) will keep individual provider's data of Federal ID number, report of monthly payment information, and generate annual Tax Form 1099 where applicable or requested by CBHS. A final report (Annual Payment Summary) containing a summary of these 1099 records will be sent to CBHS by January 31 of the New Year.
- 6. The FISCAL ADMINISTRATOR (CONTRACTOR) will develop and generate contract budget modifications as directed by CBHS. The FISCAL ADMINISTRATOR (CONTRACTOR) will obtain prior approval from CBHS before changing a budget.
- The FISCAL ADMINISTRATOR (CONTRACTOR) will comply with audit requirements as pursuant to the contract.
- 8. The FISCAL ADMINISTRATOR (CONTRACTOR) will comply with cost report requirements as directed by CBHS, including annual settlement and reconciliation procedures.
- 9. The FISCAL ADMINISTRATOR (CONTRACTOR) will provide access to financial records and internal back-up documents related to CBHS funds as requested by CBHS.
- 10. The FISCAL ADMINISTRATOR (CONTRACTOR) will provide insurance for liability and malpractice as outlined in the insurance requirements attached. As well as any bonding required by the Dept

# PAYMENT PROCEDURES:

### Private Practitioners Monthly Payment Procedures:

- The CBHS Claims Supervisor or CBHS Billing Manager will send multiple weekly batches of authorized requests for payments to CONTRACTOR via encrypted e-mail message and followed by a confidential fax.
- 2. The FISCAL ADMINISTRATOR (CONTRACTOR) will direct all claim and payment questions to the CBHS Claims Supervisor or Billing Manager for solution.
- 3. The FISCAL ADMINISTRATOR (CONTRACTOR) will write checks based upon payment requests received, and return the checks within three business days from the date the request is received to the CBHS Claims Supervisor. The CBHS Claims Supervisor will reconcile check amounts against the payment request and Explanation of Benefits (EOBs) and then will mail checks to providers.

Residential Care Facility and Residential Care Facility for the Elderly Monthly Payment Procedures:

Document Date: 7/1/16

Page 4 of 6

Contractor: HealthRIGHT360. Appendix A-01
Program: Fiscal Administrator – Check Writing Services Contract Term: 07/01/2016 through 06/30/2017

1. CBHS will send authorized payment requests once a month to The FISCAL ADMINISTRATOR (CONTRACTOR), Inc. via encrypted e-mail message and followed by a confidential fax.

- The FISCAL ADMINISTRATOR (CONTRATOR) will write checks based upon payment requests received and will mail the checks within five business days of receiving the request directly to the RCFs and RCFEs.
- 3. The FISCAL ADMINISTRATOR (CONTRACTOR) will direct all claim and payment questions to CBHS for resolution.
- 4. The FISCAL ADMINISTRATOR (CONTRACTOR) will mail a check and a photocopy of the invoice to each residential care provider no later than the 20th day of each month.
- 5. The FISCAL ADMINISTRATOR (CONTRACTOR) will send the following information monthly to the CBHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. CONTRACTOR will also prepare an End-of-the-Year reconciliation report.

### Client Wraparound Services Monthly Payment Procedures:

- CBHS will send requests for payments to CONTRACTOR. CONTRACTOR will issue checks
  within five working days from the date the request is received. Checks will be distributed directly to
  the provider, or based on separate instructions.
- 2. The FISCAL ADMINISTRATOR (CONTRACTOR) will provide record keeping for all funding transactions.
- 3. The FISCAL ADMINISTRATOR (CONTRACTOR) will pay all consultant expenses approved by CBHS and is responsible for maintaining agreement with consultants.

The checks will be prepared by a staff accountant who will forward the checks and a copy of the payment request to a manager for review. The checks will be signed by the principal of the firm who will then forward the checks and payment requests to the appropriate persons. Monthly and annual reports will be prepared and maintained by the firm manager who will forward the required reports to CBHS by the 15<sup>th</sup> of the following month.

### Housing Section Monthly Payment Procedures:

- CBHS will send requests for payments to the FISCAL ADMINISTRATOR (CONTRACTOR) as
  they are received by CBHS. The FISCAL ADMINISTRATOR (CONTRACTOR) will issue and
  mail checks within five working/business days from the date the request is received via confidential
  fax. Original copy of the request will be mail to FISCAL ADMINISTRATOR (Contractor) for
  record keeping. Checks will be mailed directly to the provider, or based on separate instructions.
- 2. The FISCAL ADMINISTRATOR (CONTRACTOR) will direct all claim and payment questions to the CBHS Claims Supervisor or Billing Manager for solution. Hotel operators will not be contacted by FISCAL ADMINISTRATOR (CONTRACTOR).

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Contractor: HealthRIGHT360,
Program: Fiscal Administrator - Check Writing Services

Appendix A-01 Contract Term: 07/01/2016 through 06/30/2017

- The FISCAL ADMINISTRATOR (CONTRACTOR) will provide record keeping for all funding transactions.
- 4. The FISCAL ADMINISTRATOR (CONTRACTOR) will send the following information monthly to the CBHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. An End-of-the-Year reconciliation report is also required.

The FISCAL ADMINISTRATOR (CONTRACTOR) will pay all expenses approved by Housing Section

Reports to be provided by the FISCAL ADMINISTRATOR (CONTRACTOR) to CBHS/HUH:

- 1. Monthly payment summary containing the following payment information: dollar amount of each check, check date, check numbers, and a copy of the authorized payment request marked "PAID" and date-stamped on the invoice to document the date of check mailing.
- 2. Annual payment summary on fiscal year basis.
- Monthly photocopy of bank statement(s), which will be a separate account opened and maintained by FISCAL ADMINISTRATOR (CONTRACTOR). FISCAL ADMINISTRATOR (CONTRACTOR) will not co-mingle non-CBHS funds in the bank account with CBHS funds.
- 4. Monthly Fee Statement: FISCAL ADMINISTRATOR (CONTRACTOR) will submit a monthly invoice detailing the value of all of the checks written, categorized by cost center, and the total value of the check fees to be paid to the FISCAL ADMINISTRATOR (CONTRACTOR) within 15 working days following the end of the previous calendar month. The FISCAL ADMINISTRATOR (CONTRACTOR) will not be entitled to any bank interest earned by the account. CBHS will monitor fee statements and number of checks issued in each calendar month submitted by FISCAL ADMINISTRATOR (CONTRACTOR).
- 5. Monthly Accounts Payable Cost Center Report that contains revenue and expenditure detail by cost center and general ledger detail.

Document Date: 7/1/16

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# Appendix B Calculation of Charges

#### 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

(1) Fee For Service (Monthly Reimbursement by Certified Units at Budgeted Unit Rates):
CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month, based upon the number of units of service that were delivered in the preceding month. All deliverables associated with the SERVICES defined in Appendix A times the unit rate as shown in the Appendices cited in this paragraph shall be reported on the invoice(s) each month. All charges incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

## B. Final Closing Invoice

### (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon execution of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed \$3.6 Million (25%) of the General Fund and Prop63 portion of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment of \$3,6 Million shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of <u>January through June</u> of the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

HR CW (CMS#7418)

Appendix B-1: Fiscal Intermediary(Budget & Fee)

### B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30<sup>th</sup> day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed seventy Nine Million Seven Hundred Twenty Thousand Seven Hundred Ten Dollars (\$79,720,710) for the period of December 31, 2013 through June 30, 3018.

CONTRACTOR understands that, of this maximum dollar obligation, \$8,355,786 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

January 1, 2014 through June 30, 2014	\$5,836,543
July 1, 2014 through June 30, 2015	\$17,284,460
July 1, 2015 through June 30, 2016	\$16,081,727
July 1, 2016 through June 30, 2017	\$16,081,097
July 1, 2017 through June 30, 2018	\$16,081,097
January 1, 2014 through June 30, 2018	\$71,364,924
Contingency	\$8,355,786
G. Total:	\$79,720,710

(3) CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

- C. CONTRACTOR agrees to comply with its Budget as shown in Appendix B in the provision of SERVICES. Changes to the budget that do not increase or reduce the maximum dollar obligation of the CITY are subject to the provisions of the Department of Public Health Policy/Procedure Regarding Contract Budget Changes. CONTRACTOR agrees to comply fully with that policy/procedure.
- D. No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.
  - E. In no event shall the CITY be liable for interest or late charges for any late payments.

F. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.

# HealthRIGHT360

# Appendix B-1 Fiscal Year 2016-2017

			16-17
		Fee = \$22 per check, as of 1/1/14	
ivision		Funding Source	
BHS	General Fund	HMHMLT730416	9,550,000
BHS	General Fund	HMHMCC730515	632,804
BHS	Project	HMHMOPMGDCAR-PHMGDC 16	52,102
BHS	Project	HMHMOPMGDCAR-PHMGDC16	408,652
		HMHMRCGRANTS HMM007-1601	
CBHS	Grant	CFDA#93.958	14,639
BHS	Grant	HMHMRCGRANTS HMPATH15	
BHS	Project	HMHMPROP63 1603	30,000
BHS	Project	HMHMPROP63 1605	60,000
CBHS	Project	HMHMPROP63 1606	15,000
CBHS	Project	HMHMPROP63 1607	200,000
CBHS	Project	HMHMPROP63 1608	60,000
CBHS	Project	HMHMPROP63 1410	
CBHS	General Fund	HCHLENOWVRGF	570,000
CBHS	Grant	HMHMOPMGDCAR-PHMC04	
CBHS	General Fund	HCHTWCSOBRGF	
Sub Adu	It Total:		11,593,19
CBHS	General Fund	НМНМСР751594	201,630
CBHS	Work Order	HMHMCP8828CH - Cap MediCal	60,000
CBHS	Work Order	HMHMCHTBSSWO.	38,57
CBHS	Work Order	HMHMCHTHFCWO	26,56
CBHS	Work Order	HMHMCHPTINWO	80,00
CBHS	Work Order	HMHMCHPTRIWO	148,29
CBHS	Project	HMHMPROP63 1604	36,00
	Idren Total;		591,08
HUH	UCSF dept of Psychiatry	  HMHMCC730515	75,00
HUH	UCSF dept of Psychiatry	HCHSHHOUSGGF	70,00
HUH		1	2,100,00
HUH	SF Homeless Outreach Team	<u> </u>	36,00
HUH	150 Otis Transition	HCHSHCPSSIPJ	489,69
HUH.	Adult Probation SB678	HCHSHSB678PJ	
HUH	Adult Probation AB109	HCHSHSB109PJ	370,85
HUH	Prop 63	HMHMPROP63 PMHS63-1605	328,11
HUH	Prop 63/AAIMS Program	HMHMPROP63 PMHS63-1513	
HUH	7, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2, 2,	HCHSHS8678PJ	30,45
HUH		HCHVHSVCSGR HCA062/14	15,00
HUH		HCHVHSVCSGR HCA062/14	70,87
SFGH	Medical Respite	HCHAPMEDRESP (GF)	118,02
SFGH	Medical Respite	HCHSHHOUSGGF	46,66
SFGH	EDCM Adrian Hotel	HGH1HAD40001	146,16

G. lotal:

### APPENDIX L

## ASSET MANAGEMENT AND REPORTING REQUIREMENTS

In 2016, the San Francisco Board of Supervisors approved a resolution that authorized the subordination of two existing Seismic and Safety Loan Program loans, secured in part by real property commonly known as 890 Hayes Street and 214 Haight Street, to a new loan from the Nonprofit Finance Fund to HealthRIGHT 360 in the amount of \$8,500,000 for the construction of HealthRIGHT 360's new headquarters and clinic located at 1563 Mission Street. In consideration of the City and County of San Francisco having subordinated its Deeds of Trust on 890 Hayes Street and 214 Haight Street to the Nonprofit Finance Fund, HealthRIGHT 360 hereby agrees as follows:

So long as the Nonprofit Finance Funds Deeds of Trust remain on the 214 Haight and the 890 Hayes Street Properties (the "Effective Period"), HealthRIGHT 360 agrees as follows:

- 1. HealthRIGHT 360 shall provide quarterly financial statements for the entirety of HealthRIGHT 360 within sixty (60) days of the period's end for the calendar quarters ending September 30, December 31, March 31, and June 30 to the San Francisco Department of Public Health, Chief Financial Officer located at 101 Grove, Room 308, San Francisco, CA 94110.
- 2. HealthRIGHT 360 shall provide notice to the San Francisco Department of Public Health ("SFDPH") of any proposed merger negotiations in a timely manner. A timely manner shall mean that HealthRIGHT 360 will notify SFDPH with regard to potential mergers by informing SFDPH within three business days of the execution any documents regarding an intent to enter into merger negotiations or an intent to merge.
- 3. HealthRIGHT 360 shall obtain prior consent from SFDPH before filing any merger agreement with the California Secretary of State or any other Secretary of State, and such consent shall be timely, shall be considered in good faith, and shall not be unreasonably withheld by SFDPH. SFDPH's shall respond within 30 days from the date that HealthRIGHT 360 provides a merger plan to SFDPH. If the response from SFDPH exceeds 30 days, HealthRIGHT 360 shall provide notice to SFDPH that its response is overdue and provide SFDPH with an additional ten days to respond. If SFDPH continues to fail to respond this will be considered implied approval and HealthRIGHT 360 shall proceed with the merger.
- 4. HealthRIGHT 360 shall not place any additional deeds of trust on 890 Hayes Street and 214 Haight Street without the prior written approval of the Mayor's Office of Housing and Community Development ("MOHCD").
- 5. Health RIGHT 360 shall maintain compliance with updated MOHCD asset management requirements including, without limitation, maintaining capital reserves and required property insurance.

6. HealthRIGHT 360 agrees the failure to comply with any provision of this Appendix L shall be a material breach of this Agreement.

APPROVED:

Vitka Eisen, MSW, EdD

President & CEO HealthRIGHT 360

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# City and County of San Francisco Office of Contract Administration Purchasing Division

### Third Amendment

THIS AMENDMENT (this "Amendment") is made as of July 1, 2018 in San Francisco, California, by and between Health Right 360, 1735 Mission Street, San Francisco, CA 94103 ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

#### RECITALS

WHEREAS, this Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21.1 through RFP-31-2008, Request for Proposals ("RFP's") issued on November 3, 2008 in which City selected Contractor as the highest qualified scorer pursuant to the RFP; and

WHEREAS, there is no Local Business Entity ("LBE") subcontracting participation requirement for this Agreement; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the Services required by City as set forth under this Agreement; and

WHEREAS, approval for this Agreement was obtained when the Civil Service Commission approved Contract number 2011-08/09 on April 4, 2016; and

WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to add Appendices A and B for 2018-19, increase compensation, extend the term and update standard contractual clauses;

NOW, THEREFORE, Contractor and the City agree as follows:

- 1. **Definitions.** The following definitions shall apply to this Amendment:
  - a. Agreement. The term "Agreement" shall mean the Agreement dated December 31, 2013, Contract Number 1000003036 between Contractor and City as amended by the First Amendment Contract Numbers 1000003036, 0000095708, the Second Amendment Contract Numbers 1000003036, 0000095708 and this Third Amendment.
  - b. Other Terms. Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.
- 2. Modifications to the Agreement. The Agreement is hereby modified as follows:
- Section 2 of the Agreement currently reads as follows:
- 2. Term of the Agreement.

Subject to Section 1, the term of this Agreement shall be from December 31, 2013 to June 30, 2018.

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### Such section is hereby amended in its entirety to read as follows:

### Term of the Agreement.

Subject to Section 1, the term of this Agreement shall be from December 31, 2013 to June 30, 2019.

# b. Section 5 of the Agreement currently reads as follows:

# 5. Compensation.

Compensation shall be made in monthly payments on or before the 30th day of each month for works set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 1st day of the immediately preceding month. In no event shall the amount of this Agreement exceed Seventy Nine Million Seven Hundred Twenty Thousand Seven Hundred Ten Dollars (\$79,720,710). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

### Section 5 is hereby amended in its entirety to read as follows:

### 5. Compensation.

Compensation shall be made in monthly payments on or before the 30th day of each month for works set forth in Section 4 of this Agreement, that the Director of the Department of Public Health, in his or her sole discretion, concludes has been performed as of the 1st day of the immediately preceding month. In no event shall the amount of this Agreement exceed Eighty Three Million Eight Hundred Ninety Nine Thousand Three Hundred Fifty Four Dollars (\$83,899,354). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. No charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

### c. Section 16 is hereby amended in its entirety to read as follows:

### 16. Indemnification.

Contractor shall indemnify and save harmless City and its officers, agents and employees from, and, if requested, shall defend them against any and all loss, cost, damage, injury, liability, and claims thereof for injury to or death of a person, including employees of Contractor or loss of or damage to property, arising directly or indirectly from Contractor's performance of this Agreement, including, but not limited to, Contractor's use of facilities or equipment provided by City or others, regardless of the negligence of, and regardless of whether liability without fault is imposed or sought to be imposed on City, except to the extent that such indemnity is void  $2 \mid P \mid a \mid g \mid e$ 

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or otherwise unenforceable under applicable law in effect on or validly retroactive to the date of this Agreement, and except where such loss, damage, injury, liability or claim is the result of the active negligence or willful misconduct of City and is not contributed to by any act of, or by any omission to perform some duty imposed by law or agreement on Contractor, its subcontractors or either's agent or employee. The foregoing indemnity shall include, without limitation, reasonable fees of attorneys, consultants and experts and related costs and City's costs of investigating any claims against the City. In addition to Contractor's obligation to indemnify City, Contractor specifically acknowledges and agrees that it has an immediate and independent obligation to defend City from any claim which actually or potentially falls within this indemnification provision, even if the allegations are or may be groundless, false or fraudulent, which obligation arises at the time such claim is tendered to Contractor by City and continues at all times thereafter. Contractor shall indemnify and hold City harmless from all loss and liability, including attorneys' fees, court costs and all other litigation expenses for any infringement of the patent rights, copyright, trade secret or any other proprietary right or trademark, and all other intellectual property claims of any person or persons in consequence of the use by City, or any of its officers or agents, of articles or services to be supplied in the performance of this Agreement. Contractor shall also indemnify, defend and hold City harmless from all suits or claims or administrative proceedings for breaches of federal and/or state law regarding the privacy of health information, electronic records or related topics, arising directly or indirectly from Contractor's performance of this Agreement, except where such breach is the result of the active negligence or willful misconduct of City.

- d. Section 19 is hereby amended in its entirety to read to as follows:
- 19. Reserved. (Liquidated damages)"
- e. Section 20 is hereby amended in its entirety to read as follows:

### 20. Default; Remedies.

Each of the following shall constitute an event of default ("Event of Default") under this Agreement:

Contractor fails or refuses to perform or observe any term, covenant or condition contained in any of the following Sections of this Agreement:

8.	Submitting False Claims; Monetary	37.	Drug-free workplace policy
	Penalties.		
10.	Taxes	53.	Compliance with laws
15.	Insurance	55.	Supervision of minors
24.	Proprietary or confidential information of	57.	Protection of private information
	City		1
30.	Assignment		

Contractor fails or refuses to perform or observe any other term, covenant or condition contained in this Agreement, and such default continues for a period of ten days after written notice thereof from City to Contractor.

Contractor (a) is generally not paying its debts as they become due, (b) files, or consents by answer or otherwise to the filing against it of, a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction, (c) makes an assignment for the benefit of its creditors, (d) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of

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Contractor or of any substantial part of Contractor's property or (e) takes action for the purpose of any of the foregoing.

A court or government authority enters an order (a) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Contractor or with respect to any substantial part of Contractor's property, (b) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (c) ordering the dissolution, winding-up or liquidation of Contractor.

On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of Contractor any Event of Default; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor all damages, losses, costs or expenses incurred by City as a result of such Event of Default and any liquidated damages due from Contractor pursuant to the terms of this Agreement or any other agreement.

All remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The exercise of any remedy shall not preclude or in any way be deemed to waive any other remedy.

### f. Section 22 is hereby amended in its entirety to read as follows:

## 22. Rights and Duties upon Termination or Expiration.

This Section and the following Sections of this Agreement shall survive termination or expiration of this Agreement:

8.	Submitting false claims	24.	Proprietary or confidential information of City
	~	~ <	
9.	Disallowance	26.	Ownership of Results
10.	Taxes	27.	Works for Hire
11.	Payment does not imply acceptance of work	28.	Audit and Inspection of Records
13.	Responsibility for equipment	48.	Modification of Agreement.
14.	Independent Contractor; Payment of Taxes	49.	Administrative Remedy for Agreement
	and Other Expenses		Interpretation.
15.	Insurance	50.	Agreement Made in California; Venue
16.	Indemnification	51.	Construction
17.	Incidental and Consequential Damages	52.	Entire Agreement
18.	Liability of City	56.	Severability
		57 <b>.</b> ·	Protection of private information

Subject to the immediately preceding sentence, upon termination of this Agreement prior to expiration of the term specified in Section 2, this Agreement shall terminate and be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in

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connection with the performance of this Agreement, and any completed or partially completed work which, if this Agreement had been completed, would have been required to be furnished to City. This subsection shall survive termination of this Agreement.

g. Section 33 is hereby amended in its entirety to read as follows:

# 33. Local Business Enterprise Utilization; Liquidated Damages.

a. The LBE Ordinance. Contractor shall comply with all the requirements of the Local Business Enterprise and Non-Discrimination in Contracting Ordinance set forth in Chapter 14B of the San Francisco Administrative Code as it now exists or as it may be amended in the future (collectively the "LBE Ordinance"), provided such amendments do not materially increase Contractor's obligations or liabilities, or materially diminish Contractor's rights, under this Agreement. Such provisions of the LBE Ordinance are incorporated by reference and made a part of this Agreement as though fully set forth in this section. Contractor's willful failure to comply with any applicable provisions of the LBE Ordinance is a material breach of Contractor's obligations under this Agreement and shall entitle City, subject to any applicable notice and cure provisions set forth in this Agreement, to exercise any of the remedies provided for under this Agreement, under the LBE Ordinance or otherwise available at law or in equity, which remedies shall be cumulative unless this Agreement expressly provides that any remedy is exclusive. In addition, Contractor shall comply fully with all other applicable local, state and federal laws prohibiting discrimination and requiring equal opportunity in contracting, including subcontracting.

# b. Compliance and Enforcement

If Contractor willfully fails to comply with any of the provisions of the LBE Ordinance, the rules and regulations implementing the LBE Ordinance, or the provisions of this Agreement pertaining to LBE participation, Contractor shall be liable for liquidated damages in an amount equal to Contractor's net profit on this Agreement, or 10% of the total amount of this Agreement, or \$1,000, whichever is greatest. The Director of the City's Contracts Monitoring Division or any other public official authorized to enforce the LBE Ordinance (separately and collectively, the "Director of CMD") may also impose other sanctions against Contractor authorized in the LBE Ordinance, including declaring the Contractor to be irresponsible and ineligible to contract with the City for a period of up to five years or revocation of the Contractor's LBE certification. The Director of CMD will determine the sanctions to be imposed, including the amount of liquidated damages, after investigation pursuant to Administrative Code §14B.17. By entering into this Agreement, Contractor acknowledges and agrees that any liquidated damages assessed by the Director of the CMD shall be payable to City upon demand. Contractor further acknowledges and agrees that any liquidated damages assessed may be withheld from any monies due to Contractor on any contract with City. Contractor agrees to maintain records necessary for monitoring its compliance with the LBE Ordinance for a period of three years following termination or expiration of this Agreement, and shall make such records available for audit and inspection by the Director of CMD or the Controller upon request.

# h. Section 34 is hereby amended in its entirety to read as follows:

### 34. Nondiscrimination; Penalties.

a. Contractor Shall Not Discriminate. In the performance of this Agreement, Contractor agrees not to discriminate against any employee, City and County employee working with such contractor or subcontractor, applicant for employment with such contractor or subcontractor, or against

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any person seeking accommodations, advantages, facilities, privileges, services, or membership in all business, social, or other establishments or organizations, on the basis of the fact or perception of a person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of such protected classes, or in retaliation for opposition to discrimination against such classes.

- b. Subcontracts. Contractor shall incorporate by reference in all subcontracts the provisions of §§12B.2(a), 12B.2(c)-(k), and 12C.3 of the San Francisco Administrative Code (copies of which are available from Purchasing) and shall require all subcontractors to comply with such provisions. Contractor's failure to comply with the obligations in this subsection shall constitute a material breach of this Agreement.
- c. Nondiscrimination in Benefits. Contractor does not as of the date of this Agreement and will not during the term of this Agreement, in any of its operations in San Francisco, on real property owned by San Francisco, or where work is being performed for the City elsewhere in the United States, discriminate in the provision of bereavement leave, family medical leave, health benefits, membership or membership discounts, moving expenses, pension and retirement benefits or travel benefits, as well as any benefits other than the benefits specified above, between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of such employees, where the domestic partnership has been registered with a governmental entity pursuant to state or local law authorizing such registration, subject to the conditions set forth in §12B.2(b) of the San Francisco Administrative Code.
- d. Condition to Contract. As a condition to this Agreement, Contractor shall execute the "Chapter 12B Declaration: Nondiscrimination in Contracts and Benefits" form (Form CMD-12B-101) with supporting documentation and secure the approval of the form by the San Francisco Contracts Monitoring Division (formerly 'Human Rights Commission').
- e. Incorporation of Administrative Code Provisions by Reference. The provisions of Chapters 12B and 12C of the San Francisco Administrative Code are incorporated in this Section by reference and made a part of this Agreement as though fully set forth herein. Contractor shall comply fully with and be bound by all of the provisions that apply to this Agreement under such Chapters, including but not limited to the remedies provided in such Chapters. Without limiting the foregoing, Contractor understands that pursuant to §§12B.2(h) and 12C.3(g) of the San Francisco Administrative Code, a penalty of \$50 for each person for each calendar day during which such person was discriminated against in violation of the provisions of this Agreement may be assessed against Contractor and/or deducted from any payments due Contractor.
- i. Section 43 is hereby amended in its entirety to read as follows:
- 43. Requiring Minimum Compensation for Covered Employees.
- a. Contractor agrees to comply fully with and be bound by all of the provisions of the Minimum Compensation Ordinance (MCO), as set forth in San Francisco Administrative Code Chapter 12P (Chapter 12P), including the remedies provided, and implementing guidelines and rules. The provisions of Sections 12P.5 and 12P.5.1 of Chapter 12P are incorporated herein by reference and made a part of this Agreement as though fully set forth. The text of the MCO is available on the web at

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www.sfgov.org/olse/mco. A partial listing of some of Contractor's obligations under the MCO is set forth in this Section. Contractor is required to comply with all the provisions of the MCO, irrespective of the listing of obligations in this Section.

- b. The MCO requires Contractor to pay Contractor's employees a minimum hourly gross compensation wage rate and to provide minimum compensated and uncompensated time off. The minimum wage rate may change from year to year and Contractor is obligated to keep informed of the then-current requirements. Any subcontract entered into by Contractor shall require the subcontractor to comply with the requirements of the MCO and shall contain contractual obligations substantially the same as those set forth in this Section. It is Contractor's obligation to ensure that any subcontractors of any tier under this Agreement comply with the requirements of the MCO. If any subcontractor under this Agreement fails to comply, City may pursue any of the remedies set forth in this Section against Contractor.
- c. Contractor shall not take adverse action or otherwise discriminate against an employee or other person for the exercise or attempted exercise of rights under the MCO. Such actions, if taken within 90 days of the exercise or attempted exercise of such rights, will be rebuttably presumed to be retaliation prohibited by the MCO.
- d. Contractor shall maintain employee and payroll records as required by the MCO. If Contractor fails to do so, it shall be presumed that the Contractor paid no more than the minimum wage required under State law.
- e. The City is authorized to inspect Contractor's job sites and conduct interviews with employees and conduct audits of Contractor.
- f. Contractor's commitment to provide the Minimum Compensation is a material element of the City's consideration for this Agreement. The City in its sole discretion shall determine whether such a breach has occurred. The City and the public will suffer actual damage that will be impractical or extremely difficult to determine if the Contractor fails to comply with these requirements. Contractor agrees that the sums set forth in Section 12P.6.1 of the MCO as liquidated damages are not a penalty, but are reasonable estimates of the loss that the City and the public will incur for Contractor's noncompliance. The procedures governing the assessment of liquidated damages shall be those set forth in Section 12P.6.2 of Chapter 12P.
- g. Contractor understands and agrees that if it fails to comply with the requirements of the MCO, the City shall have the right to pursue any rights or remedies available under Chapter 12P (including liquidated damages), under the terms of the contract, and under applicable law. If, within 30 days after receiving written notice of a breach of this Agreement for violating the MCO, Contractor fails to cure such breach or, if such breach cannot reasonably be cured within such period of 30 days, Contractor fails to commence efforts to cure within such period, or thereafter fails diligently to pursue such cure to completion, the City shall have the right to pursue any rights or remedies available under applicable law, including those set forth in Section 12P.6(c) of Chapter 12P. Each of these remedies shall be exercisable individually or in combination with any other rights or remedies available to the City.
- h. Contractor represents and warrants that it is not an entity that was set up, or is being used, for the purpose of evading the intent of the MCO.

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i. If Contractor is exempt from the MCO when this Agreement is executed because the cumulative amount of agreements with this department for the fiscal year is less than \$25,000, but Contractor later enters into an agreement or agreements that cause contractor to exceed that amount in a fiscal year, Contractor shall thereafter be required to comply with the MCO under this Agreement. This obligation arises on the effective date of the agreement that causes the cumulative amount of agreements between the Contractor and this department to exceed \$25,000 in the fiscal year.

### j. Section 44 is hereby amended in its entirety to read as follows:

# 44. Requiring Health Benefits for Covered Employees.

Contractor agrees to comply fully with and be bound by all of the provisions of the Health Care Accountability Ordinance (HCAO), as set forth in San Francisco Administrative Code Chapter 12Q, including the remedies provided, and implementing regulations, as the same may be amended from time to time. The provisions of section 12Q.5.1 of Chapter 12Q are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the HCAO is available on the web at www.sfgov.org/olse. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12Q.

- a. For each Covered Employee, Contractor shall provide the appropriate health benefit set forth in Section 12Q.3 of the HCAO. If Contractor chooses to offer the health plan option, such health plan shall meet the minimum standards set forth by the San Francisco Health Commission.
- b. Notwithstanding the above, if the Contractor is a small business as defined in Section 12Q.3(e) of the HCAO, it shall have no obligation to comply with part (a) above.
- c. Contractor's failure to comply with the HCAO shall constitute a material breach of this agreement. City shall notify Contractor if such a breach has occurred. If, within 30 days after receiving City's written notice of a breach of this Agreement for violating the HCAO, Contractor fails to cure such breach or, if such breach cannot reasonably be cured within such period of 30 days, Contractor fails to commence efforts to cure within such period, or thereafter fails diligently to pursue such cure to completion, City shall have the right to pursue the remedies set forth in 12Q.5.1 and 12Q.5(f)(1-6). Each of these remedies shall be exercisable individually or in combination with any other rights or remedies available to City.
- d. Any Subcontract entered into by Contractor shall require the Subcontractor to comply with the requirements of the HCAO and shall contain contractual obligations substantially the same as those set forth in this Section. Contractor shall notify City's Office of Contract Administration when it enters into such a Subcontract and shall certify to the Office of Contract Administration that it has notified the Subcontractor of the obligations under the HCAO and has imposed the requirements of the HCAO on Subcontractor through the Subcontract. Each Contractor shall be responsible for its Subcontractors' compliance with this Chapter. If a Subcontractor fails to comply, the City may pursue the remedies set forth in this Section against Contractor based on the Subcontractor's failure to comply, provided that City has first provided Contractor with notice and an opportunity to obtain a cure of the violation.
- e. Contractor shall not discharge, reduce in compensation, or otherwise discriminate against any employee for notifying City with regard to Contractor's noncompliance or anticipated 8 | P a g e

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noncompliance with the requirements of the HCAO, for opposing any practice proscribed by the HCAO, for participating in proceedings related to the HCAO, or for seeking to assert or enforce any rights under the HCAO by any lawful means.

- f. Contractor represents and warrants that it is not an entity that was set up, or is being used, for the purpose of evading the intent of the HCAO.
- g. Contractor shall maintain employee and payroll records in compliance with the California Labor Code and Industrial Welfare Commission orders, including the number of hours each employee has worked on the City Contract.
  - h. Contractor shall keep itself informed of the current requirements of the HCAO.
- i. Contractor shall provide reports to the City in accordance with any reporting standards promulgated by the City under the HCAO, including reports on Subcontractors and Subtenants, as applicable.
- j. Contractor shall provide City with access to records pertaining to compliance with HCAO after receiving a written request from City to do so and being provided at least ten business days to respond.
- k. Contractor shall allow City to inspect Contractor's job sites and have access to Contractor's employees in order to monitor and determine compliance with HCAO.
- 1. City may conduct random audits of Contractor to ascertain its compliance with HCAO. Contractor agrees to cooperate with City when it conducts such audits.
- m. If Contractor is exempt from the HCAO when this Agreement is executed because its amount is less than \$25,000 (\$50,000 for nonprofits), but Contractor later enters into an agreement or agreements that cause Contractor's aggregate amount of all agreements with City to reach \$75,000, all the agreements shall be thereafter subject to the HCAO. This obligation arises on the effective date of the agreement that causes the cumulative amount of agreements between Contractor and the City to be equal to or greater than \$75,000 in the fiscal year.
- k. Section 49 is hereby amended in its entirety to read as follows:

# 49. Administrative Remedy for Agreement Interpretation.

- a. Negotiation; Alternative Dispute Resolution. The parties will attempt in good faith to resolve any dispute or controversy arising out of or relating to the performance of services under this Agreement by negotiation. The status of any dispute or controversy notwithstanding, Contractor shall proceed diligently with the performance of its obligations under this Agreement in accordance with the Agreement and the written directions of the City. If agreed by both parties in writing, disputes may be resolved by a mutually agreed-upon alternative dispute resolution process. Neither party will be entitled to legal fees or costs for matters resolved under this section.
- b. Government Code Claims. No suit for money or damages may be brought against the City until a written claim therefor has been presented to and rejected by the City in conformity with the provisions of San Francisco Administrative Code Chapter 10 and California Government Code Section 900, et seq. Nothing set forth in this Agreement shall operate to toll, waive or excuse Contractor's

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compliance with the Government Code Claim requirements set forth in Administrative Code Chapter 10 and Government Code Section 900, et seq.

- 1. Section 55 is hereby amended in its entirety to read as follows:
- 55. Reserved. "(Supervision of Minors)"
- m. Section 61 is hereby amended in its entirety to read as follows:

# 61. Cooperative Drafting.

This Agreement has been drafted through a cooperative effort of both parties, and both parties have had an opportunity to have the Agreement reviewed and revised by legal counsel. No party shall be considered the drafter of this Agreement, and no presumption or rule that an ambiguity shall be construed against the party drafting the clause shall apply to the interpretation or enforcement of this Agreement.

- n. Appendix B and B-1 dated 07/01/17 (i.e. July 1, 2017) are hereby replaced in their entirety with Appendix B and B-1 dated 07/01/18 (i.e. July 1, 2018).
- o. Appendix E, Business Associate Addendum to the Original Agreement dated 10/29/15 (i.e. October 29 1, 2015 is hereby deleted in its entirety and replaced with Appendix E dated 04/12/18 (i.e. April 12, 2018).
- p. Appendix F, Invoices dated 07/01/18 (July 1, 2018) are hereby added for 2018-19.
- 3. Effective Date. Each of the modifications set forth in Section 2 shall be effective on and after the effective date of the agreement.
- 4. Legal Effect. Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

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IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the day first mentioned above.

CITY

CONTRACTOR

Recommended by:

Barbara A. García, MPA

Director of Health

Department of Public Health

Health Right 360

Vitta Eisen

Chief Executive Director

Supplier ID: 0000018936

Approved as to Form:

Dennis J. Herrera City Attorney

Bv

June Van Nostern
Deputy City Attorney

Approved:

Jaci Fong

Director of the Office of Contract Administration, and

Purchaser

Received By: AUG 16 '18 PM 4:06 Purchasing Department

11 | 19 4 : July 1, 2018 P-550 (8-15; 4-16); FSP #1000003036

# Appendix B Calculation of Charges

## 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

#### (1) Cost Reimbursement (Monthly Reimbursement for Actual Expenditures within Budget):

CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15th) calendar day of each month for reimbursement of the actual costs for SERVICES of the preceding month. All costs associated with the SERVICES shall be reported on the invoice each month. All costs incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

### B. Final Closing Invoice

## (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

### (2) Cost Reimbursement;

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those costs incurred during the referenced period of performance. If costs are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon the effective date of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of an invoice or claim submitted by Contractor, and of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed twenty-five per cent (25%) of the General Fund and MHSA Fund of the CONTRACTOR'S allocation for the applicable fiscal year.

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CONTRACTOR agrees that within that fiscal year, this initial payment shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of October 1 through March 31 of the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

#### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

Appendix B-1: Fiscal Intermediary (Budget & Fee)

#### B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30th day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed Eighty Three Million Eight Hundred Ninety Nine Thousand Three Hundred Fifty Four Dollars (\$83,899,354) for the period of December 31, 2013 through June 30, 3019.

CONTRACTOR understands that, of this maximum dollar obligation, \$0.00 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

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December 31, 2013 through June 30, 2014	\$5,836,543
July 1, 2014 through June 30, 2015	\$17,284,460
July 1, 2015 through June 30, 2016	\$16,081,727
July 1, 2016 through June 30, 2017	\$15,383,010
July 1, 2017 through June 30, 2018	\$14,616,807
July 1, 2018 through June 30, 2019	\$14,696,807
Subtotal:	\$83,899,354
Contingency	\$0,00
Total:	\$83,899,354

CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

#### 3. Services of Attorneys

No invoices for Services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

#### 4. State or Federal Medi-Cal Revenues

- A. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.
- B. CONTRACTOR further understands and agrees that any State or Federal Medi-Cal funding in this Agreement subject to authorized Federal Financial Participation (FFP) is an estimate, and actual amounts will be determined based on actual services and actual costs, subject to the total compensation amount shown in this Agreement."

#### 5. Reports and Services

No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.

 Monthly Financial Statements, Notification of Proposed Mergers and Notification of Intent to Sell or Lease 890 Hayes Street and/or 214 Haight Street.

In consideration of City's subordination of CONTRACTOR'S Seismic and Safety Loan Program liens on 890 Hayes Street and 214 Haight Street, in 2016, and as a material term of this Agreement, CONTRACTOR shall:

A. Comply with all CITY's asset management and reporting requirements, including, but not limited to, providing SFDPH with monthly financial statements to the Chief Financial Officer located at 101 Grove, Room 308, San Francisco, CA 94110.

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B. Provide written notification to SFDPH of any proposed merger negotiations, and obtain City approval of any such proposed merger negotiations prior to executing any documents regarding an intent to enter into merger negotiations or an intent to merge. SFDPH shall respond within 30 days from the date that CONTRACTOR provides a merger plan to SFDPH.

C. Provide written notification to SFDPH and the Mayor's Office of Housing and Community Development no less than one hundred twenty (120) days prior to any intent to sell or lease CONTRACTOR's properties located at 890 Hayes Street and/or 214 Haight Street, and obtain City's prior written approval of any sale or lease of such properties, which shall not be unreasonably withheld, conditioned, or delayed. Within 30 days of executing this Agreement, CONTRACTOR shall record a notice, substantially in a form acceptable to the City, against the properties located at 890 Hayes Street and/or 214 Haight Street setting forth City's rights and CONTRACTOR's obligations set forth in this Section 6(C).

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#### HealthRIGHT360

Appendix B-1

		Date: 07/01/18	18-19	18-19
45/00/1000		Fes \$22 as of 1/1/14	Funding Notification #1 July 10, 2018	Amendment Two July 1, 2018
Division		Funding Source		
CBHS	General Fund	HMHMLT730416	40791000	10,791,000
CBHS	General Fund .	HMHMCC730515	7,7 804	777,804
свнѕ	Project	HMHMOPMGDCAR-PHMGDC 17		
CBHS	Project .	HMHMOPMGDCAR-PHMGDC18	360760	460,754
CBHS	Project	HMHMOPMGDCAR-PHMGDC12		
CBHS	Grant	HCHPDTBCTLGR-HCPD171701	<b>生物的物理的</b>	
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CBHS	Grant	CFA#93,150		
CBHS	Grent	HMCH01 0900 (Dept of Justice)		
CBHS	Project	HMHMPROP63 1203		
CBHS	Durlant	HMHMPROP63 1703	<u> </u>	
CBHS	Project		21 102 15 7 19866A AGA	54444
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CBHS	Project	HMHMPROP63 1908	75,000	75,000
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CBHS	Project	HMHMPROP63 1213		
CBHS	Project	HMHMPROP63 1114		1.
CBHS	General Fund.	HCHLENOWVRGF		9.:
CBHS	Grant	HMHMOPMGDCAR-PHMC04		
CBHS	General Fund	HCHTWCSOBRGF		

BHS		HMHMCP751694 ·	407,702	407,702
BHS	Work Order	HMHMCP8828CH - Cap MediCal	60,000	60,000
BHS	Work Order	HMHMCHSPMPWO		
BHS	Work Order	НМНМСНТВ\$\$WO	33,572	33,572
BHS	Work Order	HMHMCHTHECWO	26,668	26,568
CBHS		HMHMCHPTINWO	10,000	10,000
BHS	Work Order	HMHM731760		
CBHS .		HMHMCHDCYFWO		
BH\$		HMHMCHSTOP-WO		
BHS		HMHMCHPTRIWO	130,000	130,000
CBHS	Work Order	HMHMPROP63 1904	5000	6,000
CBHS	Project	HMHMPROP63 1903	20,000	30,000
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	Prop 63/AAIMS			
HUH	Program	HMHMPROP63 PMHS63-1513		
HUH		HCHSHS8678PJ		
HUH		HCHVHSVCSGR HCA062/14	<u> </u>	
HUH		HCHVHSVCSGR HCA062/14		
SFGH	Medical Respite	HCHAPMEDRESP (GF)		
SFGH	Medical Respite	HCHSHHOUSGGF		
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SFGH	EDCM Adrian Hotel	HCH4HADAOA01	1	
HUH	HRSA SPNS	HCHIVHSVCSGR HCA06/14		
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### Appendix E Business Associate Agreement

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### San Francisco Department of Public Health Business Associate Agreement

This Business Associate Agreement ("BAA") supplements and is made a part of the contract by and between the Citand County of San Francisco, the Covered Entity ("CE"), and Contractor, the Business Associate ("BA") (the "Agreement"). To the extent that the terms of the Agreement are inconsistent with the terms of this BAA, the terms of this BAA shall control.

#### RECITALS

- A. CE, by and through the San Francisco Department of Public Health ("SFDPH"), wishes to disclose certain information to BA pursuant to the terms of the Agreement, some of which may constitute Protected Health Information ("PHI") (defined below).
- B. For purposes of the Agreement, CE requires Contractor, even if Contractor is also a covered entity under HIPAA, to comply with the terms and conditions of this BAA as a BA of CE.
- C. CE and BA intend to protect the privacy and provide for the security of PHI disclosed to BA pursuant to the Agreement in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and regulations promulgated there under by the U.S. Department of Health and Human Services (the "HIPAA Regulations") and other applicable laws, including, but not limited to, California Civil Code §§ 56, et seq., California Health and Safety Code § 1280.15, California Civil Code §§ 1798, et seq., California Welfare & Institutions Code §§5328, et seq., and the regulations promulgated there under (the "California Regulations").
- D. As part of the HIPAA Regulations, the Privacy Rule and the Security Rule (defined below) require CE to enter into a contract containing specific requirements with BA prior to the disclosure of PHI, as set forth in, but not limited to, Title 45, Sections 164.314(a), 164.502(a) and (e) and 164.504(e) of the Code of Federal Regulations ("C.F.R.") and contained in this BAA.
- E. BA enters into agreements with CE that require the CE to disclose certain identifiable health information to BA. The parties desire to enter into this BAA to permit BA to have access to such information and comply with the BA requirements of HIPAA, the HITECH Act, and the corresponding Regulations.

In consideration of the mutual promises below and the exchange of information pursuant to this BAA, the parties agree as follows:

#### 1. Definitions.

- a. Breach means the unauthorized acquisition, access, use, or disclosure of PHI that compromises the security or privacy of such information, except where an unauthorized person to whom such information is disclosed would not reasonably have been able to retain such information, and shall have the meaning given to such term under the HITECH Act and HIPAA Regulations [42 U.S.C. Section 17921 and 45 C.F.R. Section 164.402], as well as California Civil Code Sections 1798.29 and 1798.82.
- b. Breach Notification Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and D.
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### San Francisco Department of Public Health Business Associate Agreement

- c. Business Associate is a person or entity that performs certain functions or activities that involve the use or disclosure of protected health information received from a covered entity, but other than in the capacity of a member of the workforce of such covered entity or arrangement, and shall have the meaning given to such term under the Privacy Rule, the Security Rule, and the HITECH Act, including, but not limited to, 42 U.S.C. Section 17938 and 45 C.F.R. Section 160.103.
- d. Covered Entity means a health plan, a health care clearinghouse, or a health care provider who transmits any information in electronic form in connection with a transaction covered under HIPAA Regulations, and shall have the meaning given to such term under the Privacy Rule and the Security Rule, including, but not limited to, 45 C.F.R. Section 160.103.
- e. Data Aggregation means the combining of Protected Information by the BA with the Protected Information received by the BA in its capacity as a BA of another CE, to permit data analyses that relate to the health care operations of the respective covered entities, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- f. Designated Record Set means a group of records maintained by or for a CE, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- g. Electronic Protected Health Information means Protected Health Information that is maintained in or transmitted by electronic media and shall have the meaning given to such term under HIPAA and the HIPAA Regulations, including, but not limited to, 45 C.F.R. Section 160.103. For the purposes of this BAA, Electronic PHI includes all computerized data, as defined in California Civil Code Sections 1798.29 and 1798.82.
- h. Electronic Health Record means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff, and shall have the meaning given to such term under the HITECH Act, including, but not limited to, 42 U.S.C. Section 17921.
- i. Health Care Operations shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- j. Privacy Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and E.
- k. Protected Health Information or PHI means any information, including electronic PHI, whether oral or recorded in any form or medium: (i) that relates to the past, present or future physical or mental condition of an individual; the provision of health care to an individual; or the past, present or future payment for the provision of health care to an individual; and (ii) that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Sections 160.103 and 164.501. For the purposes of this BAA, PHI includes all medical information and health insurance information as defined in California Civil Code Sections 56.05 and 1798.82.

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### San Francisco Department of Public Health Business Associate Agreement

- 1. Protected Information shall mean PHI provided by CE to BA or created, maintained, received or transmitted by BA on CE's behalf.
- m. Security Incident means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system, and shall have the meaning given to such term under the Security Rule, including, but not limited to, 45 C.F.R. Section 164.304
- u. Security Rule shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and C.
- o. Unsecured PHI means PHI that is not secured by a technology standard that renders PHI unusable. unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute, and shall have the meaning given to such term under the HITECH Act and any guidance issued pursuant to such Act including, but not limited to, 42 U.S.C. Section 17932(h) and 45 C.F.R. Section 164.402.

#### 2. Obligations of Business Associate.

- a. Attestations. Except when CE's data privacy officer exempts BA in writing, the BA shall complete the following forms, attached and incorporated by reference as though fully set forth herein, SFDPH Attestations for Privacy (Attachment 1) and Data Security (Attachment 2) within sixty (60) calendar days from the execution of the Agreement. If CE makes substantial changes to any of these forms during the term of the Agreement, the BA will be required to complete CE's updated forms within sixty (60) calendar days from the date that CE provides BA with written notice of such changes, BA shall retain such records for a period of seven years after the Agreement terminates and shall make all such records available to CE within 15 calendar days of a written request by CE.
- b. User Training. The BA shall provide, and shall ensure that BA subcontractors, provide, training on PHI privacy and security, including HIPAA and HITECH and its regulations, to each employee or agent that will access, use or disclose Protected Information, upon hire and/or prior to accessing, using or disclosing Protected Information for the first time, and at least annually thereafter during the term of the Agreement. BA shall maintain, and shall ensure that BA subcontractors maintain, records indicating the name of each employee or agent and date on which the PHI privacy and security trainings were completed. BA shall retain, and ensure that BA subcontractors retain, such records for a period of seven years after the Agreement terminates and shall make all such records available to CE within 15 calendar days of a written request by CE.
- c. Permitted Uses. BA may use, access, and/or disclose Protected Information only for the purpose of performing BA's obligations for, or on behalf of, the City and as permitted or required under the Agreement and BAA, or as required by law. Further, BA shall not use Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so used by CE. However, BA may use Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE [45 C.F.R. Sections 164.502, 164.504(e)(2), and 164.504(e)(4)(i)].

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### San Francisco Department of Public Health Business Associate Agreement

- d. Permitted Disclosures. BA shall disclose Protected Information only for the purpose of performing BA's obligations for, or on behalf of, the City and as permitted or required under the Agreement and BAA, or as required by law. BA shall not disclose Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so disclosed by CE. However, BA may disclose Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE. If BA discloses Protected Information to a third party, BA must obtain, prior to making any such disclosure, (i) reasonable written assurances from such third party that such Protected Information will be held confidential as provided pursuant to this BAA and used or disclosed only as required by law or for the purposes for which it was disclosed to such third party, and (ii) a written agreement from such third party to immediately notify BA of any breaches, security incidents, or unauthorized uses or disclosures of the Protected Information in accordance with paragraph 2 (n) of this BAA, to the extent it has obtained knowledge of such occurrences [42 U.S.C. Section 17932; 45 C.F.R. Section 164.504(e)]. BA may disclose PHI to a BA that is a subcontractor and may allow the subcontractor to create, receive, maintain, or transmit Protected Information on its behalf, if the BA obtains satisfactory assurances, in accordance with 45 C.F.R. Section 164.504(e)(1), that the subcontractor will appropriately safeguard the information [45 C.F.R. Section 164.502(e)(1)(ii)].
- e. Prohibited Uses and Disclosures. BA shall not use or disclose Protected Information other than as permitted or required by the Agreement and BAA, or as required by law. BA shall not use or disclose Protected Information for fundraising or marketing purposes. BA shall not disclose Protected Information to a health plan for payment or health care operations purposes if the patient has requested this special restriction, and has paid out of pocket in full for the health care item or service to which the Protected Information solely relates [42 U.S.C. Section 17935(a) and 45 C.F.R. Section 164.522(a)(1)(vi)]. BA shall not directly or indirectly receive remuneration in exchange for Protected Information, except with the prior written consent of CE and as permitted by the HITECH Act, 42 U.S.C. Section 17935(d)(2), and the HIPAA regulations, 45 C.F.R. Section 164.502(a)(5)(ii); however, this prohibition shall not affect payment by CE to BA for services provided pursuant to the Agreement.
- f. Appropriate Safeguards. BA shall take the appropriate security measures to protect the confidentiality, integrity and availability of PHI that it creates, receives, maintains, or transmits on behalf of the CE, and shall prevent any use or disclosure of PHI other than as permitted by the Agreement or this BAA, including, but not limited to, administrative, physical and technical safeguards in accordance with the Security Rule, including, but not limited to, 45 C.F.R. Sections 164.306, 164.308, 164.310, 164.312, 164.314 164.316, and 164.504(e)(2)(ii)(B). BA shall comply with the policies and procedures and documentation requirements of the Security Rule, including, but not limited to, 45 C.F.R. Section 164.316, and 42 U.S.C. Section 17931. BA is responsible for any civil penalties assessed due to an audit or investigation of BA, in accordance with 42 U.S.C. Section 17934(c).
- g. Business Associate's Subcontractors and Agents. BA shall ensure that any agents and subcontractors that create, receive, maintain or transmit Protected Information on behalf of BA, agree in writing to the same restrictions and conditions that apply to BA with respect to such PHI and implement the safeguards required by

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### San Francisco Department of Public Health Business Associate Agreement

paragraph 2.f. above with respect to Electronic PHI [45 C.F.R. Section 164.504(e)(2) through (e)(5); 45 C.F.R. Section 164.308(b)]. BA shall mitigate the effects of any such violation.

- h. Accounting of Disclosures. Within ten (10) calendar days of a request by CE for an accounting of disclosures of Protected Information or upon any disclosure of Protected Information for which CE is required to account to an individual, BA and its agents and subcontractors shall make available to CE the information required to provide an accounting of disclosures to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.528, and the HITECH Act, including but not limited to 42 U.S.C. Section 17935 (c). as determined by CE. BA agrees to implement a process that allows for an accounting to be collected and maintained by BA and its agents and subcontractors for at least seven (7) years prior to the request. However, accounting of disclosures from an Electronic Health Record for treatment, payment or health care operations purposes are required to be collected and maintained for only three (3) years prior to the request, and only to the extent that BA maintains ar Electronic Health Record. At a minimum, the information collected and maintained shall include: (i) the date of disclosure; (ii) the name of the entity or person who received Protected Information and, if known, the address of the entity or person; (iii) a brief description of Protected Information disclosed; and (iv) a brief statement of purpose of th disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure [45 C.F.R. 164.528(b)(2)]. If an individual or an individual's representative submits a request for an accounting directly to BA or its agents or subcontractors, BA shall forward the request to CE in writing within five (5) calendar days.
- i. Access to Protected Information. BA shall make Protected Information maintained by BA or its agents or subcontractors in Designated Record Sets available to CE for inspection and copying within (5) days of request by CE to enable CE to fulfill its obligations under state law [Health and Safety Code Section 123110] and the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.524 [45 C.F.R. Section 164.504(e)(2)(ii)(E)]. If BA maintains Protected Information in electronic format, BA shall provide such information in electronic format as necessary to enable CE to fulfill its obligations under the HITECH Act and HIPAA Regulations, including, but not limited to, 42 U.S.C. Section 17935(e) and 45 C.F.R. 164.524.
- j. Amendment of Protected Information. Within ten (10) days of a request by CE for an amendment of Protected Information or a record about an individual contained in a Designated Record Set, BA and its agents and subcontractors shall make such Protected Information available to CE for amendment and incorporate any such amendment or other documentation to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.526. If an individual requests an amendment of Protected Information directly from BA or its agents or subcontractors, BA must notify CE in writing within five (5) days of the request and of any approval or denial of amendment of Protected Information maintained by BA or its agents or subcontractors [45 C.F.R. Section 164.504(e)(2)(ii)(F)].
- k. Governmental Access to Records. BA shall make its internal practices, books and records relating to the use and disclosure of Protected Information available to CE and to the Secretary of the U.S. Department of Health and Human Services (the "Secretary") for purposes of determining BA's compliance with HIPAA [45 C.F.R. Section 5 | P a g e OCPA & CAT v4/12/2018

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### San Francisco Department of Public Health Business Associate Agreement

164.504(e)(2)(ii)(I)]. BA shall provide CE a copy of any Protected Information and other documents and records that BA provides to the Secretary concurrently with providing such Protected Information to the Secretary.

- 1. Minimum Necessary. BA, its agents and subcontractors shall request, use and disclose only the minimum amount of Protected Information necessary to accomplish the intended purpose of such use, disclosure, or request. [42 U.S.C. Section 17935(b); 45 C.F.R. Section 164.514(d)]. BA understands and agrees that the definition of "minimum necessary" is in flux and shall keep itself informed of guidance issued by the Secretary with respect to what constitutes "minimum necessary" to accomplish the intended purpose in accordance with HIPAA and HIPAA Regulations.
- m. Data Ownership. BA acknowledges that BA has no ownership rights with respect to the Protected Information.
- Information; any use or disclosure of Protected Information not permitted by the BAA; any Security Incident (except as otherwise provided below) related to Protected Information, and any use or disclosure of data in violation of any applicable federal or state laws by BA or its agents or subcontractors. The notification shall include, to the extent possible, the identification of each individual whose unsecured Protected Information has been, or is reasonably believed by the BA to have been, accessed, acquired, used, or disclosed, as well as any other available information that CE is required to include in notification to the individual, the media, the Secretary, and any other entity under the Breach Notification Rule and any other applicable state or federal laws, including, but not limited, to 45 C.F.R. Section 164.404 through 45 C.F.R. Section 164.408, at the time of the notification required by this paragraph or prompfly thereafter as information becomes available. BA shall take (i) prompt corrective action to cure any deficiencies and (ii) any action pertaining to unauthorized uses or disclosures required by applicable federal and state laws. [42 U.S.C. Section 17921; 42 U.S.C. Section 17932; 45 C.F.R. 164.410; 45 C.F.R. Section 164.504(e)(2)(ii)(C); 45 C.F.R. Section 164.308(b)]
- o. Breach Pattern or Practice by Business Associate's Subcontractors and Agents. Pursuant to 42 U.S.C. Section 17934(b) and 45 C.F.R. Section 164.504(e)(1)(iii), if the BA knows of a pattern of activity or practice of a subcontractor or agent that constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this BAA, the BA must take reasonable steps to cure the breach or end the violation. If the steps are unsuccessful, the BA must terminate the contractual arrangement with its subcontractor or agent, if feasible. BA shall provide written notice to CE of any pattern of activity or practice of a subcontractor or agent that BA believes constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this BAA within five (5) calendar days of discovery and shall meet with CE to discuss and attempt to resolve the problem as one of the reasonable steps to cure the breach or end the violation.
  - 3. Termination.

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### San Francisco Department of Public Health Business Associate Agreement

- a. Material Breach. A breach by BA of any provision of this BAA, as determined by CE, shall constitute a material breach of the Agreement and this BAA and shall provide grounds for immediate termination of the Agreement and this BAA, any provision in the AGREEMENT to the contrary notwithstanding. [45 C.F.R. Section 164.504(e)(2)(iii).]
- b. Judicial or Administrative Proceedings. CE may terminate the Agreement and this BAA, effective immediately, if (i) BA is named as defendant in a criminal proceeding for a violation of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws or (ii) a finding or stipulation that the BA has violated any standard or requirement of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws is made in any administrative or civil proceeding in which the party has been joined.
- c. Effect of Termination. Upon termination of the Agreement and this BAA for any reason, BA shall, at the option of CE, return or destroy all Protected Information that BA and its agents and subcontractors still maintain in any form, and shall retain no copies of such Protected Information. If return or destruction is not feasible, as determined by CE, BA shall continue to extend the protections and satisfy the obligations of Section 2 of this BAA to such information, and limit further use and disclosure of such PHI to those purposes that make the return or destruction of the information infeasible [45 C.F.R. Section 164.504(e)(2)(ii)(J)]. If CE elects destruction of the PHI, BA shall certify in writing to CE that such PHI has been destroyed in accordance with the Secretary's guidance regarding proper destruction of PHI.
- d. Civil and Criminal Penalties. BA understands and agrees that it is subject to civil or criminal penalties applicable to BA for unauthorized use, access or disclosure or Protected Information in accordance with the HIPAA Regulations and the HITECH Act including, but not limited to, 42 U.S.C. 17934 (c).
- e. Disclaimer. CE makes no warranty or representation that compliance by BA with this BAA, HIPAA, the HITECH Act, or the HIPAA Regulations or corresponding California law provisions will be adequate or satisfactory for BA's own purposes. BA is solely responsible for all decisions made by BA regarding the safeguarding of PHI.

#### 4. Amendment to Comply with Law.

The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of the Agreement or this BAA may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations and other applicable state or federal laws relating to the security or confidentiality of PHI. The parties understand and agree that CE must receive satisfactory written assurance from BA that BA will adequately safeguard all Protected Information. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this BAA embodying written assurances consistent with the updated standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations or other applicable state or federal laws. CE may terminate the Agreement upon thirty (30) days written notice in the event (i) BA does not promptly enter into negotiations to amend the Agreement or this BAA

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#### San Francisco Department of Public Health

#### Business Associate Agreement

when requested by CE pursuant to this section or (ii) BA does not enter into an amendment to the Agreement or this BAA providing assurances regarding the safeguarding of PHI that CE, in its sole discretion, deems sufficient to satisfy the standards and requirements of applicable laws.

#### 5. Reimbursement for Fines or Penalties.

In the event that CE pays a fine to a state or federal regulatory agency, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible access, use or disclosure of PHI by BA or its subcontractors or agents, then BA shall reimburse CE in the amount of such fine or penalties or damages within thirty (30) calendar days from City's written notice to BA of such fines, penalties or damages.

Attachment 1 – SFDPH Privacy Attestation, version 06-07-2017

Attachment 2 – SFDPH Data Security Attestation, version 06-07-2017

Office of Compliance and Privacy Affairs
San Francisco Department of Public Health
101 Grove Street, Room 330, San Francisco, CA 94102

Email: <u>compliance.privacy@sfdph.org</u> Hotline (Toll-Free): 1-855-729-6040

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Contractor:Name:	Health Right 360 (Check Writing)	Contractor Contractor	0000018936
	Leaning Gir son (Check Asimila)	City Vendor ID	

#### PRIVACY ATTESTATION

INSTRUCTIONS: Contractors and Partners who receive or have access to health or medical information or electronic health record systems maintained by SFDPH must complete this form. Retain completed Attestations in your files for a period of 7 years. Be prepared to submit completed attestations, along with evidence related to the following items, if requested to do so by SFDPH.

	Exceptions: If you believe that a requirement is Not Applicable to you, see instructions below in Section IV on how to request clarification or obtain a	n exceptio	on.
	ntractors.	7	7
	OUR ORGANIZATION	Yes	No*
	ve formal Privacy Policies that comply with the Health Insurance Portability and Accountability Act (HIPAA)?	1	1-
	ve a Privacy Officer or other individual designated as the person in charge of investigating privacy breaches or related incidents?	1 100 1	1.5.
lf yes	Name & Phone # Email:		
Re	quire health information Privacy Training upon hire and annually thereafter for all employees who have access to health information? [Retain	3	
do	cumentation of trainings for a period of 7 years.] [SFDPH privacy training materials are available for use; contact OCPA at 1-855-729-6040.]	70	
) Ha	ve proof that employees have signed a form upon hire and annually thereafter, with their name and the date, acknowledging that they have received	live.	
hea	alth information privacy training? [Retain documentation of acknowledgement of trainings for a period of 7 years.]		
Hav	ve (or will have if/when applicable) Business Associate Agreements with subcontractors who create, receive, maintain, transmit, or access SFDPH's		
1	olth information?		
Ass	ure that staff who create, or transfer health information (via laptop, USB/thumb-drive, handheld), have prior supervisorial authorization to do so	1357 1 25	
	D that health information is only transferred or created on encrypted devices approved by SFDPH Information Security staff?		
Contra	actors who serve patients/clients and have access to SFDPH PHI, must also complete this section.		
	cable: DOES YOUR ORGANIZATION	Yes	No*
Hav	re (or will have if/when applicable) evidence that SFDPH Service Desk (628-206-SERV) was notified to de-provision employees who have access to	31 7 68	
SFD	PH health information record systems within 2 business days for regular terminations and within 24 hours for terminations due to cause?		
Hav	e evidence in each patient's / client's chart or electronic file that a Privacy Notice that meets HIPAA regulations was provided in the patient's /		× ×
clie		9- 32	
	bly post the Summary of the Notice of Privacy Practices in all six Janguages in common patient areas of your treatment facility?		in and the second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second second secon
Doc	ument each disclosure of a patient's/client's health information for purposes other than treatment, payment, or operations?		
Wh	en required by law, have proof that signed authorization for disclosure forms (that meet the requirements of the HIPAA Privacy Rule) are obtained	1. 5	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
PRIC	OR to releasing a patient's/client's health information?		
ATTES	T: Under penalty of perjury, I hereby attest that to the best of my knowledge the information herein is true and correct and that I have authority to tractor listed above.	sign on b	ehalf of a
	ATTESTED by Privacy Officer or designated person Name: (print) Signature	Date	

IV. \*EXCEPTIONS: If you have answered "NO" to any question or believe a question is Not Applicable, please contact OCPA at 1-855-729-6040 or compliance.privacy@sfdph.org for a consultation. All "No" or "N/A" answers must be reviewed and approved by OCPA below.

EXCEPTION(S) APPROVED	Name	The state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the state of the s		Andrews State Company
by OCPA	(print)		Signature	Date

ATTACHMENT 2

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Contractor Name:	Health Right 360 (Check Writing)	Talah Bergaran	. Territoria	Contractor City Vendor ID	0000018936

#### DATA SECURITY ATTESTATION

INSTRUCTIONS: Contractors and Partners who receive or have access to health or medical information or electronic health record systems maintained by SFDPH must complete this form. Retain completed Attestations in your files for a period of 7 years. Be prepared to submit completed attestations, along with evidence related to the following items, if requested to do so by SFDPH.

Exceptions: If you believe that a requirement is Not Applicable to you, see instructions in Section III below on how to request clarification or obtain an exception.

)(	DES YOUR ORGANIZATION	Yes	No*
7	Conduct assessments/audits of your data security safeguards to demonstrate and document compliance with your security policies and the requirements of HIPAA/HITECH at least every two years? [Retain documentation for a period of 7 years]	·	: .
3	Use findings from the assessments/audits to identify and mitigate known risks into documented remediation plans?	_	T :
	Date of last Data Security Risk Assessment/Audit:		
	Name of firm or person(s) who performed the  Assessment/Audit and/or authored the final report:		
	Have a formal Data Security Awareness Program?		
)	Have formal Data Security Policies and Procedures to detect, contain, and correct security violations that comply with the Health Insurance Portability and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH)?		
	Have a Data Security Officer or other individual designated as the person in charge of ensuring the security of confidential information?		
	If Name & Phone # Email:	· . · .	
	Require Data Security Training upon hire and annually thereafter for all employees who have access to health information? [Retain documentation of trainings for a period of 7 years.] [SFDPH data security training materials are available for use; contact OCPA at 1-855-729-6040.]	· V	
	Have proof that employees have signed a form upon hire and annually, or regularly, thereafter, with their name and the date, acknowledging that they have received data security training? [Retain documentation of acknowledgement of trainings for a period of 7 years.]		
	Have (or will have if/when applicable) Business Associate Agreements with subcontractors who create, receive, maintain, transmit, or access SFDPH's health information?		
_	Have (or will have if/when applicable) a diagram of how SFDPH data flows between your organization and subcontractors or vendors (including named users, access methods, on-premise data hosts, processing systems, etc.)?		
	ATTEST: Under penalty of perjury, I hereby attest that to the best of my knowledge the information herein is true and correct and that I have authority d Contractor listed above.	to sign o	n behalf (
	ATTESTED by Data Security Officer or designated person (print)  Name: (print) Signature	ate	
	*EXCEPTIONS: If you have answered "NO" to any question or believe a question is Not Applicable, please contact OCPA at 1-855-729-6040 o compliance.privacy@sfdph.org for a consultation. All "No" or "N/A" answers must be reviewed and approved by OCPA below		
	EXCEPTION(S) APPROVED by OCPA (print)		

Appendix F Invoice

1 | P a g e July 1, 2018 FSP #1000003036

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Jul Amendment3 06-30-18

Prepared: 7/24/2018

Appendix F

	. 1		Contro	l Number							P	AGE A
	1					INVOICE	E NUMBI	ER:	M03	JL	18	<del></del>
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Contractor: HealthRIGHT360 - CW	1					OL DIAIR	rer IAO"	DELIM	LIDD		11	lser Cd
Address: 1735 Mission St., San Fran	neisco. CA 9	4103				Ct. PO N	lo.: POI	-IM	TBD			001 00
			1	-		Fund So	Lizoo.		251962-10	2000-400	01670	_0001
Tel. No.: (415) 692-8225				BHS		runa so	urce.		201902-10	1000-100	01070	-0001
Fax No.: (415)						Invoice F	Period:		July 20	18		
			L	OWNERS AND ADDRESS OF THE PERSONS ASSESSMENTS					<u> </u>			
Funding Term: 07/01/2018 - 06/30/2	.019	-				Final Inv	roice:		· ·	(C	heck if	Yes)
PHP Division: Behavioral Health Se	ervices					ACE Co	ntrol Nu	mber:	11/1/2014	<b>建图到</b>	30.19	130000
		OTAL		DELIVERED	DEUN	/ERED	0/.	OF	REMAI	INING I		% OF
<u> </u>		TRACTED	l l	HIS PERIOD		DATE	1	TAL	DELIVER			TOTAL
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					EXP	ENSES	EXP	ENSES	% (	OF.	RE	MAINING
Description				BUDGET	THIS	PERIOD	ТО	DATE	BUD			ALANCE
Total Salaries			\$		\$		\$			0.00%	\$	
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First for Daymont to Dravidon			-	····	100		<del> </del>			0.000/	φ	
Funds for Payment to Provider MH Consultation - Chid GF	S		\$	53,113,00	\$		\$		<del></del>	0.00%		E2 442 0
MH Consultation - Chid Rea	lianmont		\$	84,242.00			\$		<del> </del>	0.00%	<del></del>	53,113.0 84,242.0
Children's Acute Svcs - Child			\$	122,422.00		<del>-</del>	\$		<del> </del>	0.00%		122,422.0
Children's Acute Svcs - Children's Acute Svcs - Children's		nt	\$	131,350.00			\$			0.00%		131,350.0
FMP Wrap Around - Chid G		11	\$	2,325.00			\$		<del> </del>	.0.00%	<del></del>	2,325,0
Child Crisis - Child GF			\$	14,250.00			\$			0.00%		14,250,0
	***************************************		\$	-	\$		\$		1	0.00%		-
					1		1		T		, , ,	
Total Operating Expenses			\$	407,702.00	\$	-	\$	-		0.00%	\$	407,702.0
Capital Expenditures			\$	-	\$	-	\$	-		0.00%	\$	-
TOTAL DIRECT EXPENSES			\$	407,702.00		-	\$			0.00%	\$	407,702.0
Indirect Expenses	With the second second		\$	-	\$		\$	_		0.00%		-
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Other Adjustments (DPH use only)	):						-					
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I certify that the information provided a												
accordance with the contract approved	for services	provided under	the pro	vision of that cont	ract. Ful	l justificati	on and b	ackup red	cords for the	se		
claims are maintained in our office at t	he address in	dicated.										
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Jul Amendment3 06-30-18										Prepared:	7/24/20	018

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Appendix F

			Contro	ol Number							P	AGE A
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Contractor: HealthRIGHT360 -	CM							No.: BPHM				
Douglaston (legitingo(l) pop -	001							,			U	ser Cd
Address: 1735 Mission St., San	Francisco,	CA 94103		1			Ct. PO No.	POHM	TBD			
Tel. No.: (415) 692-8225 Fax No.: (415)			B	HS			Fund Soun	DB1	251984-1	0000-10	0017	12-0001
							Invoice Pe	rìod:	July 20	118		
Funding Term: 07/01/2018 - 06/	30/2019				•		Final Invoid	ce:		(0	Check i	if Yes)
PHP Division: Behavioral Health	Services						Ace Com	trol Number:				
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Description			BL	DGET	THIS P			DATE	BUD			ALANCE
Total Salaries			\$		\$	-	\$	٦.	<u> </u>	0.00%		
Fringe Benefits		78 A. S. C. C. C. C. C. C. C. C. C. C. C. C. C.	\$	-	\$		\$	*		0.00%		-
Total Personnel Expenses			\$		1\$		18		<del> </del>	0.00%	\$	
Funds for Payment to Pro	oviders		\$		\$		\$		+-,-	0.00%	\$	
Mission ACT				212,856.00	\$		\$	-		0.00%		212,856.00
Coordinator Case Mgt			\$	17,164.00	\$		\$	•	T .	0.00%		117,164.00
Outcome Project			\$	31,254.00	\$	-	\$ .	-		0.00%		31,254.00
IMD Alter Alternatives			\$	15,006,00	\$	-	\$	-		0.00%		15,006.00
Mobile Crisis	,		\$ .	9,516.00	\$		\$	-		0.00%	\$	9,516.00
Special Needs			\$	85,008.00	\$ .	!-	\$	-		0.00%	\$	85,008.00
Managed Care			\$	50,000.00	<del></del>	~	\$			0.00%	\$	50,000.00
HR360 Fee			\$	82,000.00	\$	~	\$			0.00%	\$	82,000.00
			\$		\$	-	\$	-	+	0.00%	\$	
Total Operating Expanses			\$	602,804.00.	\$		\$	-		0.00%	\$	602,804.00
Capital Expenditures			\$.	-	\$	-	\$		T .	0.00%		-
TOTAL DIRECT EXPENSES			\$	602,804.00	\$	7-	\$	-		0.00%	_	602,804.00
Indirect Expenses			\$ .	-	\$	-	\$	_		0.00%		
TOTAL EXPENSES			\$	602,804.00	\$		\$	-		0.00%	\$	602,804.00
Less: Initial Payment Recove					ļ		NOTES:					
Other Adjustments (DPH use	only)				ļ		-{					
REMBURSEMENT					\$		_					
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Behavioral Health Services-Bu	ageti invoi	ce Analyst	1	1		•						
1380 Howard St., 4th Floor San Francisco, CA 94103			Ì									
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Jul Amendment3 06-30-18

Prepared: 7/24/2018

Appendix F PAGE A

			Control	Number							PAC	SE A
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Contractor: HealthRIGHT360 - C	w					Ct, Blank	cet No.:	врнм	TBD	L		
					*				L		Use	er Cd
Address: 1735 Mission St., San F	rancisco,	CA 94103 r				Ct. PO N	lo.: POH	M	TBD			
Tel, No.: (415) 692-8225 Fax No.: (415)			В	HS		Fund So			251984-		031195	0002
						Invoice I	Period:		July 2	)18		
Funding Term: 07/01/2018 - 06/3	0/2019			•		Final Inv	oice:			(0	Check if Y	es)
PHP Division: Behavioral Health	Services					ACE Co	ntrol Nur	nber:	K800	etin i		
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Fringe Benefits			\$		\$	-	\$		-	0.00%		-
Total Personnel Expenses			\$	-	\$		\$	-		0.00%		-
Funds for Payment to Provid			\$		\$		\$	· -		0.00%		-
PPN - Adult - (Managed		111000 (0)	\$	52,102.00	\$		\$	-		0.00%	<del></del>	52,102.00
(HMHMOPMGD Traditions - MD - (Mana		IMGDC 18)		(00 CEO 00	\$		\$		<del> </del>	0.00%		-
(HMHMOPMGE		MGDC 18)		108,652.00	\$ .	-	\$			0.00%		08,652.00
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Appendix F

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Appendix F PAGE A Control Number INVOICE NUMBER: M11 JL TBD Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM TBD Tel. No.: (415) 692-8225 251962-10002-10001803-0012 Fund Source: BHS Fax No.: (415) Invoice Period: July 2018 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check If Yes) PHP Division: Behavioral Health Services ACE Control Number: TOTAL DELIVERED DELIVERED REMAINING % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL UOS | UDC Program/Exhibit UOS UDC uos UOS UDC UOS uos UDC MH Consultation - HSA WO TBS Shadow #DIV/01 #DIV/0I (Children's Program) Unduplicated Counts for AIDS Use Only. EXPENSES EXPENSES % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET BALANCE Description **Total Salaries** \$ 0.00% Fringe Benefits \$ 0.00% \$ \$ Total Personnel Expenses \$ 0.00% \$ Funds for Payment to Providers 0.00% \$ MH Consultation - HSA WO TBS Shadow \$ 33,572.00 \$ \$ 0.00% \$ 33,572.00 **HMHMCHTBSSWO** \$ 0.00% \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ Total Operating Expenses 33,572.00 \$ 0.00% 33,572.00 Capital Expenditures \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 33,572.00 \$ 0.00% 33,572,00 Indirect Expenses \$ \$ 0.00% \$ TOTAL EXPENSES 33,572.00 \$ \$ 0.00% \$ 33,572.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory Date

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Appendix F

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Appendix F PAGE A

INVOICE NUMBER:   M18   JL 18   TED   CL Blanket No.: BPHM   TED   User CL				Control	Number	~·····		•				PAG	ÆΑ
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Title   No.: (415) 692-8225	Contractor: HealthRIGHT360 - CV	1						Ct. Blank	et No.: BPHM	TBD			
Fax No.: (415)	Address: 1735 Mission St., San Fran	ncisco, CA	94103	*****	1			Ct. PO No	o.: POHM	TBD		Use	r Cd
Invoice Period:   July 2018   Final Invoice:   (Check if Yea)	Tel. No.: (415) 692-8225			Bh	15			Éund Sou	ırce;	251984-	17156-10	031199-	0015
Final Invoice:   Check If Yes	Fax No.: (415)							Involce P	eriod:	July 2	018		
Program/Exhibit	Funding Term; 07/01/2018 - 06/30/2	2019			•					1 3 3 7 2		heck if Y	es)
CONTRACTED   DELIVERED   TO DATE   REMAINING   TO TO DATE   DELIVERED   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO DATE   TO	ř							Ace Conf	trol Number:		· · · · · · · · · · · · · · · · · · ·		
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TOTAL EXPENSES \$ 292,110.00 \$ - \$ - 0.00% \$ 292,110.00  Less: Initial Payment Recovery Other Adjustments (DPH use only)  REIMBURSEMENT  I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated.  Signature:  Printed Name:  Title:  Phone:  DPH Authorization for Payment  Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103	TOTAL DIRECT EXPENSES				92,110.00	\$		\$	-			\$ 2	92,110.00
Less: Initial Payment Recovery Other Adjustments (DPH use only)  REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated.  Signature:  Printed Name:  Title:  Phone:  DPH Authorization for Payment  Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103				\$	00 440 00	\$	-			-		1 \$	तक बनत क
Other Adjustments (DPH use only)  REIMBURSEMENT  I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated.  Signature:  Date:  Printed Name:  Title:  Phone:  DPH Authorization for Payment  Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103				14 4	.52,110.00	<u>ΙΨ</u>	<del></del>				0,0076	1 4 2	92,110.00
I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated.  Signature:  Date:  Printed Name:  Title:  Phone:  Send to:  DPH Authorization for Payment  Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103		<u> </u>							·•				•
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							Authorize	ed Signator	ry ·		-	Date	В

Jul Amendment 06-30-18

Prepared: 7/24/2018

Appendix F

PAGE A Control Number INVOICE NUMBER: M17 JL Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM TBD User Cd TBD Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 692-8225 251962-10002-10001800-0002 Fund Source: BHS Fax No.: (415) Invoice Period: July 2018 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check if Yes) ACE Control Number: PHP Division: Community Behavioral Health Services DELIVERED DELIVERED REMAINING TOTAL % OF % OF CONTRACTED THIS PERIOD TO DATE TOTAL DELIVERABLES TOTAL UOS UDC Program/Exhibit UOS UDC UOS UDC VOS UDC UOS UDC UOS UDC MH Consultation - CFC WOFirst Five PTI 0% 100% Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET Description BALANCE Total Salaries 0.00% Fringe Benefits \$ 0.00% \$ \$ \$ Total Personnel Expenses \$ \$ \$ 0.00% \$ Operating Expenses: 0.00% \$ 0.00% \$ Funds for payment to providers 0.00% \$ \$ \$ \$ MH Consultation - CFC WO First Five PTI 10,000.00 \$ 10,000.00 \$ 0.00% \$ \$ 0.00% (HMHMCHPTINWO) \$ \$ 0.00% \$ Total Operating Expenses \$ 10,000.00 0.00% \$ 10,000.00 0.00% \$ Capital Expenditures \$ \$ 0,00% \$ TOTAL DIRECT EXPENSES 10,000.00 | \$ \$ 10,000.00 \$ Indirect Expenses \$ 0.00% \$ TOTAL EXPENSES \$ 10,000.00 \$ \$ 0.00% \$ 10,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St.; 4th Floor San Francisco, CA 94103 Authorized Signatory Date Jul Amendment3 05-30-18

Appendix F PAGE A

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Appendix F PAGE A Control Number INVOICE NUMBER: M19 Contractor: HealthRIGHT360 - CW TBD Ct. Blanket No.: BPHM User Cd TBD Address: 1735 Mission St., San Francisco, CA 94103 Ct PO No.: POHM Tel. No.: (415) 692-8225 251984-17156-10031199-0021 Fund Source: BHS Fax No.: (415) Invoice Period: July 2018 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check if Yes) ACE Control Number: PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED % OF REMAINING % OF CONTRACTED THIS PERIOD TO DATE TOTAL DELIVERABLES TOTAL Program/Exhibit UOS UDC UOS UDC UDC UOS | UDC UOS UDC UOS UDC MHSA TAY Client Expenses MHSA TAY Program Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD Description BUDGET TO DATE BALANCE Total Salaries 0.00% \$ \$ \$ Fringe Benefits \$ \$ 0.00% \$ 0.00% \$ Total Personnel Expenses \$ Funds for Payment to Providers 0.00% 75,000.00 MHSA TAY Client Expenses \$ 0.00% \$ 75,000,00 MHSA TAY Prorgam Expenses \$ \$ 0.00% (HMHMPROP63 - PMHS63 - 1804) \$ 0.00% \$ 75,000.00 \$ 75,000.00 Total Operating Expenses \$. 0.00% \$ Capital Expenditures \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 75,000.00 \$ 0.00% \$ 75,000.00 Indirect Expenses \$ 0.00% \$ \$ TOTAL EXPENSES 75,000.00 \$ \$ 0.00% \$ 75,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: DPH Authorization for Payment Behavloral Health Services-Budget/ Invoice Ana 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory Date Jul Amendment3 06-30-18 Prepared: 7/24/2018

Appendix F

PAGE A Control Number INVOICE NUMBER: M20 Ct. Blanket No.: BPHM TBD Contractor: HealthRIGHT360 - CW User Cd TBD. Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 692-8225 Fund Source: 251984-17156-10031199-0018 Fax No.: (415) BHS Invoice Period: July 2017 Funding Term: 07/01/2018 - 06/30/2019 Final Invoice: (Check if Yes) ACE Control Number: PHP Division: Behavioral Health Services REMAINING DELIVERED DELIVERED % OF TOTAL % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL UOS UDC UOS Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UD MHSA Older Adult Expenses Unduplicated Counts for AIDS Use Only. EXPENSES **EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET BALANCE **Total Salaries** 0.00% \$ \$ Fringe Benefits \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ \$ Funds for Payment to Providers \$ \$ 0.00% MHSA Older Adult Expenses 0.00% (HMHMPROP63 - PMHS63 - 1806) 15,000.00 0.00% \$ 15,000.0 \$ \$ 0.00% \$ 0.00% \$ 0.00% \$ \$ 0.00% \$ **Total Operating Expenses** 15,000.00 0.00% \$. 15,000.0 Capital Expenditures \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES 15,000.00 \$ 0.00% \$ \$ \$ 15,000.0 Indirect Expenses \$ 0.00% TOTAL EXPENSES 15,000,00 0.00% \$ 15,000.0 NOTES: Less: Initial Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Phone: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Authorized Signatory Date Jul Amendment3 06-30-18 Prepared: 7/24/2018

Appendix F

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Jul Amendment3 08-30-18

Prepared: 7/24/2018

## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F

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# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F

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## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

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Prepared: 7/24/2018

Date / /3/18 FIGATE OF LIABILITY I HIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A GONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). PRODUCER CONTACT Shelaine Gonsalves NAME: Heffernan Insurance Brokers PHONE 925-934-8500 1350 Carlback Avenue 925-934-8278 (A/C:No,Ext): Walnut Creek, CA 94596 FMAII: ShelaineG@heffins.com ADDRESS: CA License #0564249 INSURERS AFFORDING COVERAGE NAIC# INSURED INSURER A: Harleysville Insurance Company 23582 HealthRIGHT 360 INSURER B: Philadelphia Indemnity Insurance Company 1805B INSURER C: Great American Insurance Company 16691 1563 Mission Street INSURER D: San Francisco, CA 94103 COVERAGES CERTIFICATE NUMBER: **REVISION NUMBER:** THIS IS TO CERTIFY THAT POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. POLICY EFF (MM/DD/YYYY) POLICY EXP (MM/DD/YYYY) SUBR WVD INSR LTR TYPE OF INSURANCE ADDL INSR POLICY NUMBER LIMITE FACH OCCURRENCE GENERAL LIVABILITY \$1,000,000 DAMAGE TO RENTED x COMMERCIAL GENERAL LIABILITY x · MPA0000005959AL 07/01/18 07/01/19 \$1,000,000 PREMISES (En oncurrence X OCCUR MED EXP (Any one person) CLAIMS-MADE 10.000 PERSONAL & ADV INJURY \$1,000,000 GENERAL ABBREGATE \$3,000,000 GEN'L AGGREGATE LIMIT APPLIES PER PRODUCTS - COMPION AGG \$3,000,000 POLICY X PROJECT LOC COMBINED SINGLE LIMIT AUTOMOBILE LIABILITY \$1,000,000 (Earaccident) BADDD0005958AL 07/01/19 BODILY INJURY (Per person) χ ANY AUTO X. 07/01/18 SCHEDULED AUTOS ALL OWNED AUTOS BODILY INJURY (Per applicant) \$ NON-OWNED AUTOS PROPERTY DAMAGE x HIRED AUTOS х 3 х UMBRELLA LIAB DOCUR CMB0000005957AL 07/01/18 07/01/19 EACH OCCURRENCE \$10 000 000 EXCESS LIAB CLÀIMS-MADE AGGREGATE \$10,000,000 DED X RETENTION \$10,000 WORKERS COMPENSATION AND EMPLOYERS' LIABILITY WCSTATU TORYLIMITS OTHER YIN EL ÉÁCH ACCIDENT ANY PROPRIETOR/PARTNER/EXECUTIVE/ OFF/CER/MEMBER EXCLUDED? N/A E.L. DIBEASE - EA EMPLOYEE (Mendelory in N.H.) If yes, describe under DESCRIPTION OF OPERATIONS below EL DISEASE - POLICY LIMIT MPA0000005959AL CMB0000005957AL MPA0000005959AL Professional Liability 07/01/18 07/01/19 Each claim/aggregate \$1mm/\$3mm Excess Professional Liability 07/01/18 07/01/19 Each claim/aggregate \$3mm/\$3mm 07/01/18 07/01/19 Sexual Misconduct Each claim/appregate \$1mm/\$2mm PHSD1360850 07/01/18 07/01/19 \$10,000,000 Crime Limit Limit SAA024161703 07/01/18 07/01719 \$13,000,000 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required) Re: 890 Hayes, 214 Haight, 815 Buena Vista, 2024 Hayes City and County of San Prancisco, it's officers, agents, employees, Office of Contract Management and Compliance are included as additional insured (and primary) on General Liability and Antomobile Liability policies per the attached endorsaments, if required. CERTIFICATE HOLDER CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. City and County of San Francisco It's officers, agents & employees
Office of Contract Management & Compliance AUTHORIZED REPRÉSENTATIVE

ACORD 25 (2010/05)

101 Grove Street, Room 307 San Francisco CA 94102

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THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

## **HUMAN SERVICES LIABILITY ENDORSEMENT**

This endorsement modifies insurance provided by the following:

## COMMERCIAL GENERAL LIABILITY COVERAGE PART

It is understood and agreed that the following extensions only apply in the event that no other more specific coverage for the indicated loss exposure is provided by your policy in addition to the coverages provided by the Commercial General Liability Coverage Part. If such other more specific coverage applies, the terms, conditions and limits of such other more specific coverage are the sole and exclusive coverage applicable under this policy, unless otherwise expressly stated on this endorsement. The following is a summary of the Limits of Insurance and additional coverages provided by this endorsement. For complete details on specific coverages, consult the policy's and this endorsement's contract wording.

Coverage Applicable	Limit of Insurance	Page Number
Damage to Premises Rented to You	\$1,000,000	2
Extended Property Damage	Included	2
Non-Owned Watercraft	Less than 58 feet	2
Medical Payments	\$20,000	3
Medical Payments-Extended Reporting Period	3 years	3
Athletic Activities	Amended	3
Supplementary Payments – Bail Bonds	\$7,500	3
Supplementary Payment – Loss of Earnings	\$1,500 per day	3
Employee Indemnification Defense Coverage for Employee	\$25,000	3
Named Insured – Newly Acquired	Included	3
Named Insured - Broadened Named Insured	Included	4
Additional Insured - Medical Directors and Administrators	Included	4
Additional Insured - Funding Source	Included	4
Additional Insured – Home Care Providers	Included	4
Additional Insured - Managers, Landlords, or Lessors of Premises	Included	4
Additional Insured – Lessor of Leased Equipment – Automatic Status When Required in Lease Agreement With You	Included	4
Additional Insured – Grantors of Permits	Included	4
Additional Insured – Broad Form Vendors	. included	
Additional Insured - Grantor of Franchise	Included	5
Additional Insured – As Required by Contract	Included	6
Additional Insured - State or Political Subdivisions	Included	7
Limited Rental Lease Agreement Contractual Liability	\$100,000 limit	8
Damage to Property You Own, Rent or Occupy	\$50,000 limit .	В
Transfer of Rights of Recovery Against Others To Us	Clarification	8
Duties in the Event of Occurrence, Claim or Suit	Included	8
Unintentional Failure to Disclose Hazards	Included	9
Liberalization	Included	. 9
Bodily Injury - includes Mental Anguish	Included	9
Personal and Advertising Injury – includes Abuse of Process, Discrimination	Included	9
Key and Lock Replacement - Janitorial Services Client Coverage	\$15,000 Limit	10

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#### A. Damage to Premises Rented to You

- If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the word "fire" is changed to "fire, lightning, explosion, smoke or leakage from automatic fire protective systems" where it appears in:
  - a. The last paragraph of SECTION 1 COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2, Exclusions;
  - b. The first paragraph Immediately following Exclusion J.(6) of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY under Subsection 2. Exclusions
  - c. SECTION III LIMITS OF INSURANCE, Paragraph 6.;
  - d. SECTION V DEFINITIONS, Paragraph 9.a.
- 2. If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the term "Fire insurance" is changed to "insurance for fire, lightning, explosion, smoke, or leakage from automatic fire protective systems" where it appears in:
  - a. SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS, Subsection 4. Other Insurance, Paragraph b. Excess Insurance, items b.(1)(a)(ii).
- 3. The Damage to Premises Rented to You Limit shown on the Declarations is deleted and replaced by \$1,000,000. \$1,000,000 is the only limit of liability for Damage to Premises Rented to You and this limit will not be combined with the limit shown on the Declarations for this coverage. This is the most we will pay for all damage proximately caused by the same event, whether such damage results from fire, lightning, explosion, smoke, or leaks from automatic fire protective systems or any combination thereof.

Provided, however, that if you assume liability in a contract or agreement regarding the rental or lease of a premises on behalf of your client, this Damage to Premises Rented by You limit is superceded and replaced by the limit of insurance provided by Section I. Limited Rental Lease Agreement Contractual Liability of this endorsement. The term client as used in this section has the same meaning as provided by Section I. Limited Rental Lease Agreement Contractual Liability herein.

#### B. Extended "Property Damage"

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph a. is deleted and replaced by the following:

a. Expected or Intended Injury

"Bodily injury" or "property damage" expected or intended from the standpoint of the insured. This exclusion does not apply to "bodily injury" or "property damage" resulting from the use of reasonable force to protect persons or property.

## C. Non-Owned Watercraft

SECTION I - COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph g. (2) is deleted and replaced by the following:

- (2) A watercraft you do not own that is:
  - (a) Less than 58 feet long; and
  - (b) Not being used to carry persons or property for a charge;

This provision applies to any person; who with your consent, either uses or is responsible for the use of such a watercraft. This insurance is excess over any other valid and collectible insurance available to the insured whether primary, excess or contingent.

- D. Medical Payments Limit Increased to \$20,000, Extended Reporting Period
  - If COVERAGE C MEDICAL PAYMENTS is not otherwise excluded from this Coverage Part:
  - The Medical Expense Limit shown on the Declarations is deleted and replaced by \$20,000. \$20,000 is the only
    limit of insurance for Medical Expenses and this limit will not be combined with the limit shown on the Declarations
    for this coverage.
  - 2. COVERAGE C MEDICAL PAYMENTS, Subsection 1. Insuring Agreement, Paragraph a(3)(b) is amended to read: provided that:
    - (b) The expenses are incurred and reported to us within three years of the date of the accident; and

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Page 2 of 9

#### E. Athletic Activities

SECTION I - COVERAGES, COVERAGE C MEDICAL PAYMENTS, Subsection 2. Exclusions, Exclusion e. Athl Activities is deleted and replaced with the following:

#### e. Athletic Activities

To a person injured while practicing or participating in any physical exercises or games, sports, or athletic contests. This exclusion shall not apply to an insured while providing instruction with respect to any physical exercises or games, sports, or athletic contests.

#### F. Supplementary Payments

Under the SUPPLEMENTARY PAYMENTS - COVERAGE A AND B provision, items 1.b. and 1.d. are amended as follows:

- 1. The limit for the cost of ball bonds is changed from \$250 to \$7,500; and
- 2. The limit for loss of earnings is changed from \$250 a day to \$1,500 a day.

#### G. Employee Indemnification Defense Coverage

Under the SUPPLEMENTARY PAYMENTS - COVERAGES A AND B provision, the following is added:

3. We will reimburse you for defense costs that you incur in the defense of an "employee" who is directly involved in a criminal proceeding that arises out of such "employee's" acts or omissions within the scope of their employment by you or while performing duties related to the conduct of your business and which would otherwise be covered by this insurance.

The most we will reimburse you for defense costs that you incur in the defense of an "employee" who is alleged to be directly involved in a criminal proceeding is \$25,000, subject to an aggregate limit of \$25,000 for all reimbursements that we make during the policy period on behalf of all "employees", regardless of the numbers of "employees", claims or "suits" brought or persons or organizations making claims or bringing "suits".

#### H. SECTION II - WHO IS AN INSURED is amended as follows:

- 1. If coverage for newly acquired or formed organizations is not otherwise excluded from this Coverage Part, Paragraph 3.a. is deleted and replaced with the following:
  - a. Coverage under this provision is afforded until the end of the policy period during which you acquired or formed the organization.
- 2. Each of the following is also an insured:

Broadened Named Insured – Any organization and subsidiary thereof which you control and actively manage (whether through ownership of voting securities, by contract or otherwise) on the effective date of this Coverage Part which is not named in the Declarations as a Named Insured, and which is also not insured under another similar policy, or would not have been insured but for such policy's termination or the exhaustion of its limits of insurance.

- 3. Each of the following is also an additional insured:
  - a. Medical Directors and Administrators Your medical directors and administrators, but only while acting within the scope of and during the course of their duties as such. Such duties do not include the furnishing or failure to furnish professional services as a physician or psychiatrist in the treatment of a patient.
  - b. Funding Source Any person or organization with respect to their liability arising out of:
    - (1) Their financial control of you; or
    - (2) Premises they own, maintain or control while you lease or occupy these premises.

This insurance does not apply to:

- (a) Any "occurrence" or offense which takes place after you cease to lease or occupy that premises; or
- (b) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- c. Home Care Providers At the first Named Insured's option, any person or organization under your direct supervision and control while providing on your behalf private home respite or foster home care for the developmentally disabled.
- d. Managers, Landlords, or Lessors of Premises Any person or organization with respect to their liability arising out of the ownership, maintenance or use of that part of the premises leased or rented to you subject to the following additional exclusions:

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this insurar. does not apply to:

- (1) Any "occurrence" which takes place after you cease to be a tenant in that premises; or
- (2) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- e. Lesser of Leased Equipment Automatic Status When Required in Lease Agreement With You ~ Any person or organization from whom you lease equipment when you and such organization or person have agreed in writing in a contract or agreement that such person or organization is to be added as an additional insured on your policy. Such person or organization is an insured only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your maintenance, operation or use of equipment leased to you by such person or organization and only as specified by such written contract or agreement.

A person's or organization's status as an additional insured under this endorsement ends when their contract or agreement with you for such leased equipment ends.

With respect to the insurance afforded to these additional insureds, this insurance does not apply to any "occurrence" which takes place after the equipment lease expires.

- f. Grantors of Permits Any state or political subdivision granting you a permit in connection with your premises subject to the following additional provision:
  - (1) This insurance applies only with respect to the following hazards for which the state or political subdivision has issued a permit in connection with the premises you own, rent, or control and to which this insurance applies:
    - (a) The existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoist away openings, sidewalk vaults, street banners or decorations and similar exposures; or
    - (b) The construction, erection, or removal of elevators; or
    - (c) The ownership, maintenance, or use of any elevators covered by this insurance.
- g. Broad Form Vendors Any person(s) or organization(s) which or who is or are a vendor of "your products" with whom you agreed under a written contract or agreement to add as an additional insured to your policy, but only with respect to "bodily injury" or "property damage" arising out of "your products" which are distributed or sold in the regular course of the vendor's business, subject to the following additional exclusions:

The insurance afforded the vendor does not apply to:

- "Bodily injury" or "property damage" for which the vendor is obligated to pay damages by reason of the
  assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that
  the vendor would have in the absence of the contract or agreement;
- 2. Any express warranty unauthorized by you;
- 3. Any physical or chemical change the yendor intentionally made to the product;
- Repackaging, except when unpacked solely for the purpose of inspection, demonstration, testing, or the substitution of parts under instructions from the manufacturer, and then repackaged in the original container;
- Any failure to make such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.
- Demonstration, installation, servicing or repair operations, except such operations performed at the vendor's premises in connection with the sale of the product;
- Products which, after distribution or sale by you, have been labeled or relabeled or used as a container, part or ingredient of any other thing or substance by or for the vendor; or
- 8. "Bodlly injury" or "property damage" arising out of the negligence of the vendor for its own acts or omissions or those of its employees or anyone else acting on its behalf and which was not caused in whole or in part by you or any person or organization acting on your behalf. However, this exclusion does not apply to:
  - (a) The exceptions contained in Subparagraphs 4. or 6.; or
  - (b) Such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.

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The insurance provided to such additional insured vendor by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to p<sub>2</sub> as damages under tort law principles to the injured party because of "bodily injury", "property damage" of "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above in the first paragraph of this subsection g., whichever is less.
  - This insurance does not apply to any insured person or organization, from whom you have acquired such products, or any ingredient, part or container, entering into, accompanying or containing such products.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection g., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- h. Grantor of Franchise Any person(s) or organization(s) with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability as grantor of a franchise to you.

The insurance provided to such additional insured franchisor by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection h., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- i. As Required by Contract Any person or organization for whom "you" are performing operations, or to whom you are leasing, subleasing or otherwise entrusting the use or occupancy of premises owned by or rented to "you", only as specified under a written contract, lease, sublease or agreement that requires that such person or organization be added as an additional insured on "your" policy. Such person or organization is an additional insured only with respect to liability caused, in whole or in part, by the acts or omissions of the "Named Insured" in the performance of the "Named Insured's" ongoing operations for the additional insured or in connection with such premises owned by or rented to a "Named Insured", but in both instances only as specified under the written contract, lease, sublease or agreement. A person's or organization's status as an additional insured under this endorsement ends the earlier of when "your" on-going operations for that additional insured are completed or when "you" no longer are contractually required to include such person or organization as an additional insured under "your" policy.

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The insurance, sovided to an additional insured by this endorseme... is limited as follows:

- 1. The additional insured is covered only for such damages which are caused, in whole or in part, by the acts or omissions of the "Named Insured" to which the additional insured is entitled to be indemnified by the "Named Insured" pursuant to the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection it, above and only for those sums that the additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits and policy conditions. This coverage does not apply for defense or indemnity of the additional insured if state or federal law does not permit indemnification of the additional insured by the "Named Insured" for the claim of the third party.
- 2 The limits of insurance are those set forth in the policy and Declarations or those specified in the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i., whichever is less.

With respect to the insurance afforded to an additional insured under this subsection i., the following exclusions are added:

- This insurance does not apply if the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection it above was not executed by the "Named Insured" prior to the "occurrence" glving rise to the additional insured's potential liability.
- 2. This insurance does not apply to the additional insured's liability to indemnify, defend or hold harmless a third party.
- 3. This insurance does not apply to "bodily injury", "property damage" or "personal and advertising injury" for which the additional insured is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the additional insured would have in the absence of the contract or agreement.
- "Bodily injury", "property damage" or "personal and advertising injury" arising out of the rendering of, or the failure to render, any professional architectural, engineering or, surveying services, including:
  - (a) The preparing, approving, or failing to prepare or approve, maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; and
  - (b) Supervisory, inspection, architectural or engineering activities.
- 5. "Bodily Injury" or "property damage" occurring after:
  - (a) All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the site of the covered operations has been completed; or
  - (b) That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

## Other Insurance

- 1. If specifically required by the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above, any coverage provided by this endotsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract, lease or sublease does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the regularements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

#### Definitions

Solely for purposes of the insurance afforded to an additional insured by this endorsement:

"Named Insured" is defined as the entity to whom the insurance policy is issued as shown on the Declarations. "You" or "your" means a "Named Insured" as defined above.

j. State or Political Subdivisions – Any state or political subdivision with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability with respect to on-going operations performed by you or on your behalf for which the state or political subdivision has issued a permit or license.

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This insurance does not apply to:

- 1. "Bodily injury", "property damage" or "personal and advertising injury" arising out of operations perform the state or political subdivision; or
- "Bodily injury" or "property damage" included within the "products-completed operations hazard".
   The insurance provided to such additional insured state or political subdivision by this endorsement is furth, limited as follows:
- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above, any coverage provided by this subsection k. to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1, immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

#### I. Limited Rental Lease Agreement Contractual Liability

The following is added to paragraph (2) of Exclusion b. Contractual Liability of SECTION I - COVERAGES, COVERAGE A. BODILY INJURY AND PROPERTY DAMAGE LIABILITY, under Subsection 2. Exclusions:

We agree to indemnify the Named Insured for their liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of their client, up to \$100,000 per "occurrence". This limit of insurance is the only limit of insurance for your liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of your client whether or not such contract qualifies as an "insured contract". This limit will not be combined with the Each Occurrence Limit set forth in Section III – Limits of Insurance and is included within and not in addition to the Each Occurrence Limit. This coverage extension only applies to rental lease agreements. This coverage is excess over any renter's liability insurance of the client.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

## J. Damage to Property You Own, Rent or Occupy

SECTION: I - COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph j. Damage to Property, Item (1) is deleted in its entirety and is replaced with the following:

Property you own, rent, or occupy, including any costs or expenses incurred by you, or any other person, organization or entity, for repair, replacement, enhancement, restoration or maintenance of such property for any reason, including prevention of injury to a person or damage to another's property, unless the damage to property is caused by your client, in which case we will provide coverage for such "property damage" for which you are legally obligated to pay up to a \$50,000 limit per "occurrence". This limit is the only limit of insurance for such "property damage" and will not be combined with the Each Occurrence Limit set forth in Section III – Limits of Insurance and will be included within and not be in addition to the Each Occurrence Limit. A client, as used in this provision, is defined as a person under your direct care and supervision for whom you are providing goods and/or services.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

#### K. Transfer of Rights of Recovery Against Others To Us

As a clarification, the following is added to SECTION IV - COMMERCIAL GENERAL LIABILITY CONDITIONS, Paragraph 8. Transfer of Rights of Recovery Against Others To Us:

Therefore, the insured can waive the insurer's Rights of Recovery prior to the occurrence of a loss, provided the waiver is expressly made in a written contract.

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- L. Dufies in the Ever / Occurrence, Claim or Suit
  - 1. The requirement in Paragraph 2.a. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you must see to it that we are notified as soon as practicable of an "occurrence" or an offense which may result in a claim or a "suit", applies only when the "occurrence" or offense which may result in a claim or a "suit" is known to:
    - a. You, if you are an individual;
    - b. A partner, if you are a partnership; or
    - c. An executive officer or insurance manager, if you are a corporation.
  - 2. The requirement in Paragraph 2.b. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you must see to it that we receive notice of a claim or "suit" as soon as practicable will not be considered breached unless the breach occurs after such claim or "suit" is known to:
    - a. You, if you are an individual:
    - b. A partner, if you are a partnership; or
    - c. An executive officer or insurance manager, if you are a corporation.

### M. Unintentional Failure to Disclose Hazards

It is agreed that, based on our reliance on your representations as to existing hazards, if you should unintentionally fail to disclose all such hazards prior to the beginning of the policy period of this Coverage Part, we shall not deny coverage under this Coverage Part because of such failure.

#### N. Liberalization

If we make a change which broadens coverage under this edition of this endorsement without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state, provided that this implementation date falls within 45 days prior to or during the policy period stated in the Declarations.

This Liberalization Clause does not apply to changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:

- 1. A subsequent edition of this endorsement, or
- 2. Another amendatory endorsement.

#### O. Bodily Injury - Mental Anguish

SECTION V - DEFINITIONS, Paragraph 3. is deleted in its entirety and replaced by the following: "Bodily Injury":

- a. Means bodily injury, sickness or disease sustained by a person, and includes mental anguish resulting from any of these; and
- b. Except for mental angulsh, includes death resulting from the foregoing (Item a. above) at any time.
- P. Personal and Advertising Injury Abuse of Process, Discrimination

If COVERAGE B PERSONAL AND ADVERTISING INJURY LIABILITY COVERAGE is not otherwise excluded from this Coverage Part, the definition of "personal and advertising injury" is amended as follows:

- 1. SECTION V DEFINITIONS, Paragraph 14.b. is amended to read:
  - b. Malicious prosecution or abuse of process;
- 2. SECTION V DEFINITIONS, Paragraph 14, is amended to include the following:

"Personal and advertising injury" also means injury, including consequential "bodily injury", arising out of discrimination based on race, color, religion, sex, age or national origin, except when:

- (1) Done intentionally by or at the direction of, or with the knowledge or consent of:
  - (a) Any insured; or
  - (b) Any executive officer, director, stockholder, partner or member of the insured; or
- (2) Directly or indirectly related to the employment, former or prospective employment, termination of employment, demotion, failure to promote or application for employment of any person or persons by an insured; or
- (3) Directly or indirectly related to the sale, rental, lease or sublease or prospective sales, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any insured; or
- (4) Insurance for such discrimination is prohibited by or held in violation of law, public policy, legislation, court decision or administrative ruling.

This coverage does not apply to fines or penalties imposed because of discrimination.

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#### Q. Key and Lock Replacement - Janiforial Services Client Coverage

- 1. We will pay for the cost to replace keys and locks at the "client's" premises due to theft or other loss to a entrusted to you by your "client", up to a \$15,000 limit per occurrence/\$15,000 policy aggregate.
- 2. We will not pay for loss or damage resulting from theft or any other dishonest or criminal act that you or any of you partners, members, officers, "employees", "managers", directors, trustees, authorized representatives or any one to whom you entrust the keys of a "client" for any purpose commit, whether acting alone or in collusion with other persons.
- 3. The following, when used in this coverage only, are defined as follows:
  - a. "Client" means an individual, company or organization with whom you have a written contract or work order for your services for a described premises and you have billed for your services.
  - b. "Employee" means:
    - (1) Any natural person:
      - (a) While in your services or for 30 days after termination of service;
      - (b) Who you compensate directly by salary, wages or commissions; and
      - (c) Who you have the right to direct and control while performing services for you; or
    - (2) Any natural person who is furnished temporarily to you:
      - (a) To substitute for an "employee" as defined in Paragraph 1, above, who is on leave; or
      - (b) To meet seasonal or short-term workload conditions; while that person is subject to your direction and control and performing services for you.
    - (3) "Employee" does not mean:
      - (a) Any agent, broker, person leased to you by a labor leasing firm, factor, commission merchant, consignee, independent contractor or representative of the same general character; or
      - (b) Any "manager", director or trustee except while performing acts coming within the scope of the usual duties of an "employee".
  - c. "Manager" means a person serving in a directorial capacity for a limited liability company.

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#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

## COMMERCIAL AUTOMOBILE BROAD FORM ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

#### Schedule

The premium for this endorsement is \$

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to this endorsement.)

#### SUMMARY OF COVERAGES

- I. Section II Liability Coverage
  - A. Broad Form Insured
  - B. Employees as Insureds
  - C. Liability Coverage Extensions Supplementary Payments
  - D. Prejudgment Interest Coverage
  - E. Amendment of Fellow Employee Liability Exclusion
  - F. Additional Insured by Contract, Permit or Agreement
- II. Sections III and IV Physical Damage Coverage
  - A. Hired Car Physical Damage
  - B. Physical Damage Coverage Extensions
    - a. Transportation Expenses
    - b. Loss of Use Expenses
    - c. Extra Expense
  - C. Personal Effects Coverage
  - D. Accidental Discharge of Airbag
  - E, Lease/Loan Gap Coverage
  - F. Deductible Amendments
  - G. Towing and Labor
  - H. Rental Reimbursement
- III. Sections IV and V Conditions
  - A. Notice of and Knowledge of Occurrence
  - B. Unintentional Failure to Disclose Hazards
  - C. Hired Car Goverage Territory D. Walver of Subrogation
- IV. Sections V and VI Definitions
  - A. Mental Anguish
  - B. Additional Definitions
- V. Cancellation Conditions

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#### I. SECTION II - LIABILITY COVERAGE is amended as follows;

## A. BROAD FORM INSURED

Paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FOUNDER Coverage A – Who Is An Insured, are amended as follows:

- 1. For covered "autos", the Named Insured shown in the Declarations is amended to include:
  - a. Any legally incorporated subsidiary in which you own more than 50% of the voting stock on the effective date of the Coverage Form. However, the Named Insured does not include any subsidiary that is an "insured" under any other automobile policy or would be an "insured" under such a policy but for its termination or the exhaustion of its Limits of Insurance.
  - b. Any organization that is newly acquired or formed by you during the policy period and over which you maintain majority ownership. However, the Named Insured does not include any newly formed or acquired organization:
    - (1) That is a joint venture or partnership,
    - (2) That is an "insured" under any other automobile policy,
    - (3) That has exhausted its Limits of Insurance under any other automobile policy, or
    - (4) That has been acquired or formed by you for more than 180 days unless you have given us written notice of the acquisition or formation by the end of such 180 day period or the end of the policy period, whichever occurs first.

Coverage does not apply to "bodily injury" or "property damage" that results from an "accident" that occurred before you formed or acquired the organization, or an "accident" that occurs before or after the end of the policy period.

#### B. EMPLOYEES AS INSUREDS

For covered "autos", paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A – Who is An Insured, are amended as follows:

Any "employee" of yours while using a covered "auto" you don't own, hire or borrow in your business or your personal affairs.

#### C. LIABILITY COVERAGE EXTENSIONS - SUPPLEMENTARY PAYMENTS

Supplementary Payments (2) and (4) under paragraphs A.2.a of the BUSINESS AUTO COVERAGE FORM and A.4.a of the GARAGE COVERAGE FORM, are replaced by the following:

- (2) Up to \$2,500 for cost of bail bonds (including bonds for related traffic law violations) required because of an "accident" we cover; We do not have to furnish these bonds.
- (4) All reasonable expenses incurred by the "insured" at our request, including actual loss of earnings, up to \$500 a day because of time off from work.

#### D. PREJUDGMENT INTEREST COVERAGE

The following paragraph is added to Section II, LIABILITY COVERAGE, Supplementary Payments under items A.2.a. of the BUSINESS AUTO COVERAGE FORM and A.4.a. of the GARAGE COVERAGE FORM:

(7) Prejudgment interest awarded egainst the "insured" on that part of the judgment we pay. If we make an offer to pay the applicable limit of insurance, we will not pay any prejudgment interest based on that period of time after the offer.

#### E. AMENDMENT OF FELLOW EMPLOYEE LIABILITY EXCLUSION

Paragraph B.5. Exclusions – Fellow Employee does not apply if the "bodily injury" results from the use of a covered "auto" you own or hire. The insurance provided under this provision is excess over any other collectible insurance.

## F. ADDITIONAL INSURED BY CONTRACT, PERMIT OR AGREEMENT

The following is added to A.1. Who is An insured of Section II — Liability Coverage of the BUSINESS AUTO COVERAGE FORM and A.3.a. and A.3.b. if Section II — Liability Coverage of the GARAGE COVERAGE FORM:

Any person or organization that you are required to name as an additional insured in a written contract or agreement that is executed or signed by you prior to a "bodily injury" or "property damage" occurrence is an "insured" for liability coverage. However, with respect to covered "autos", such person or organization is an insured only to the extent that person or organization qualifies as an "insured" under A.1. Who is an insured of Section II — Liability Coverage of the BUSINESS AUTO COVERAGE FORM or A.3. of Section II — Liability Coverage of the GARAGE COVERAGE FORM.

If specifically required by the written contract or agreement referenced in the paragraph above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.

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II. SECTION III - PHYSICAL DAMAGE COVERAGE of the BUSINESS AUTO COVERAGE FORM and SECTION IV - PHYSICAL DAMAGE COVERAGE of the CARAGE COVERAGE FORM are amended by adding the following:

#### A. HIRED CAR PHYSICAL DAMAGE

If hired "autos" are covered "autos" for Liability Coverage and if Comprehensive, Specified Causes of Loss or Collision Coverages are provided under this Coverage Form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire, subject to the following limit and applicable deductible:

The most we will pay for any one "accident" or "loss" to any hired "auto" is the lesser of

- the actual cash value of the hired "auto". An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total "loss";
- 2. the cost to restore the hired "auto" to its "pre-accident physical condition"; or
- 3, \$50,000

If a repair or replacement part restores the hired "auto" to better than its "pre-accident physical condition" we will not pay for the amount of the "betterment".

The deductible will be equal to the largest deductible applicable to any owned "auto" for that coverage. No deductible applies to "loss" caused by fire or lightning. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit, deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own.

#### B. PHYSICAL DAMAGE COVERAGE EXTENSIONS

Paragraph 4. — Coverage Extension of A. Coverage of the BUSINESS AUTO COVERAGE FORM and paragraph 3. — Coverage Extension — Loss of Use Expenses of Coverage A. Coverage of the GARAGE COVERAGE FORM is replaced by the following:

#### Coverage Extensions

#### a. Transportation Expensés

We will pay up to \$50 per day to a maximum of \$1,500 for femporary expense incurred by you because of the total theft of a covered "auto". We will pay only for those covered "autos" for which you carry either Comprehensive or Specified Causes of Loss Coverage. We will pay for temporary transportation expenses incurred during the period beginning 24 hours after the theft and ending, regardless of the policy's expiration, when the covered "auto" is returned to use or we pay for its "loss."

#### b. Loss of Use Expenses

For Hired Auto, Physical Damage, we will pay expenses for Which an "insured" becomes legally responsible to pay for loss of use of a vehicle rented or hired without a driver, under a written rental contract or agreement. We will pay for loss of use expenses if caused by:

- (1) Other than collision if the Declarations indicate that Comprehensive Coverage is provided for any covered "auto";
- (2) Specified Causes of Loss only if the Declarations Indicate that Specified Causes of Loss Coverage is provided for any covered "auto"; or
- (3) Collision only if the Declarations Indicate that Collision Coverage is provided for any covered "auto."

However, the most we will pay for any expenses for loss of use is \$50 per day, to a maximum of \$1,500. The insurance provided by this provision is excess over any other collectible insurance.

## c. Extra Expense

We will also pay for the expense of returning a stolen covered "auto" to you.

#### C. PERSONAL EFFECTS COVERAGE

The following paragraph is added as A.5. of the BUSINESS AUTO COVERAGE FORM and A.4. of the GARAGE COVERAGE FORM, Personal Effects Coverage:

- 6. We will pay up to \$500 for "loss" to wearing apparel and other personal effects which are:
  - a. owned by an "insured"; and
  - b. in or on your covered "auto".

This coverage applies only in the event of a total theft of your covered "auto." No deductible applies to this coverage,

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#### D. ACCIDENTAL DISCHARGE OF AIRBAG

The following is added to Section B. Exclusions:

However, the exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airba,

#### E. LEASE/LOAN GAP COVERAGE

If a long term leased or financed "auto" is a covered "auto", we will pay, in the event of a total "loss", your additional legal obligation to the lessor or financial institution for any difference between the actual cash value of the "auto" at the time of the "loss" and the "outstanding balance" of the lease or loan.

"Outstanding balance" means the amount you owe on the lease or loan at the time of "loss" less any amounts:

- 1. representing taxes:
- 2. overdue payments;
- 3. penalties, interest or charges resulting from overdue payments;
- 4. additional mileage charges:
- 5. excess wear and tear charges;
- 6. lease termination fees;
- 7. security deposits not refunded by the lessor or financial Institution;
- 8. costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the
- 9. carry-over balances from previous loans or leases;
- 10.final payment due under a "balloon loan";
- 11.the dollar amount of any unrepaired damage which occurred prior to the "total loss" of a covered "auto"; and
- 12.any refunds payable or paid to you as a result of the early termination of a lease or loan agreement or as a result of the early termination of any warranty or extended agreement on a covered a "auto."
- "Total loss" means a "loss," in which the cost of repairs plus the salvage value exceeds the actual cash value.
- "Balloon loan" is a loan with periodic payments that are insufficient to repay the balance over the term of the loan, thereby requiring a large final payment.

#### F. DEDUCTIBLE AMENDMENTS

The following are added to paragraph D. Deductible of the BUSINESS AUTO COVERAGE FORM:

If another policy or coverage form that Is not an automobile policy or coverage form issued by this company applies to the same "accident", the following applies:

- 1. If the deductible under this coverage is the smaller (or smallest) deductible, it will be waived:
- 2. If the deductible under this coverage is not the smaller (or smallest) deductible, it will be reduced by the amount of the smaller (or smallest) deductible.

If a Comprehensive or Specified Causes of Loss Coverage "loss" from one "accident" involves two or more covered "autos". only the highest deductible applicable to those coverages will be applied to the "accident," if the cause of the loss is covered for those vehicles. This provision only applies if you carry Comprehensive or Specified Causes of Loss Coverage for those vehicles, and does not extend coverage to any covered "autos" for which you do not carry such coverage.

No deductible applies to glass if the glass is repaired, in a manner acceptable to us, rather than replaced.

#### G. TOWING AND LABOR

We will pay up to the following limits for towing and labor costs incurred each time a covered "auto" of the private passenger type or light truck is disabled:

- 1, \$100 for a covered "auto" rated and classified as a private passenger type vehicle.
- 2. \$150 for a covered "auto" rated and classified as a light truck type. For the purpose of this coverage light trucks are defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

However, the labor must be performed at the place of disablement.

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#### H. RENTAL REIMBUKSEMENT

Section III - Physical Damage Coverage Item A. Coverage of the BUSINESS AUTO COVERAGE FORM or Section IV - Physical Damage Coverage Item A. Coverage of the GARAGE COVERAGE FORM is amended by adding the following:

This coverage applies only to a covered "auto" rated and classified as a private passenger or light truck type as follows:

- 1. We will pay for rental reimbursement expenses incurred by you for the rental of a private passenger or light truck type "auto" because of "joss" to a covered private passenger or light truck type "auto". Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered private passenger or light truck type "auto". We will pay only for those covered "autos" for which you carry comprehensive and collision coverage. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto". No deductibles apply to this coverage.
- 2. We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:
  - a. The number of days reasonably required to repair or replace the covered private passenger or light truck type "auto". If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered private passenger or light truck type "auto" and return it to you; or
  - b. 30 days.
- 3. Our payment is limited to the lesser of the following amounts:
  - a. Necessary and actual expenses incurred, or
  - b. \$50 per day, up to a maximum of \$1,500.
- 4. This coverage does not apply while there are spare or reserve private passenger or light truck type "autos" available to you for your operations.
- 5. If "loss" results from the total theft of a covered "auto" of the private passenger or light truck type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided under Section III Physical Damage Coverage, A. Coverage, 4. Coverage Extension.

For purposes of this Rental Reimbursement coverage, light truck is defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

## III. SECTION IV - BUSINESS AUTO CONDITIONS and SECTION V - GARAGE CONDITIONS are amended as follows;

#### A. NOTICE OF AND KNOWLEDGE OF OCCURRENCE

- Your obligation in paragraph A.2.a., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss, relative to notification requirements applies only when the "accident" or "loss" is known to:
  - a. You, If you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.
- Your obligation in paragraph A.2.b., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss
  relative to providing us with documents concerning a claim or "suit" will not be considered breached unless the
  breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.

## B. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

The following is added to paragraph B.2. General Conditions - Concealment, Misrepresentation or Fraud:

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure.

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#### C. HIRED CAR - COVERAGE TERRITORY

Item (5).(a) of paragraph B.7. General Conditions - Policy Period, Coverage Territory is replaced by the follow. (5) (a) A covered "auto" is leased, hired, rented or borrowed without a driver for a period of 30 days or less; and

## D. WAIVER OF SUBROGATION

The Transfer of Rights of Recovery Against Others To Us Loss Condition is amended by adding the following:

We walve any right of recovery we may have against any person or organization to the extent required of you by a written contract or agreement executed prior to any "accident" because of payments we make for damages under this coverage form.

#### IV. SECTION V - DEFINITIONS of the BUSINESS AUTO COVERAGE FORM and SECTION VI - DEFINITIONS of the GARAGE COVERAGE FORM are amended as follows:

#### A. MENTAL ANGUISH

The definition of "bodily injury" in the DEFINITIONS section is replaced by the following:

"Bodily Injury" means bodily injury, sickness or disease sustained by any person, including mental anguish and death resulting from any of these.

#### B. ADDITIONAL DEFINITIONS

The following definitions are added:

"Betterment" means the amount of increase to the pre-damaged or pre-loss cash value of an "auto" attributed to the use of replacement parts which are of-a type that are normally subject to repair and replacement during the useful life of an "auto" including but not limited to tires and batteries.

"Pre-accident physical condition" means the operational safety, function and appearance of the "auto" immediately prior to when the damage in question was sustained.

#### V. CANCELLATION CONDITION

Paragraph A.2. of the COMMON POLICY CONDITION - CANCELLATION applies except as follows:

If we cancel for any reason other than nonpayment of premium, we will mail or deliver to the First Named Insured written notice of cancellation at least 60 days before the effective date of cancellation. This provision does not apply In those states that require more than 60 days prior notice of cancellation.

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London N. Breed Mayor

Grant Colfax, MD Director of Health

April 15, 2019

Angela Calvillo, Clerk of the Board Board of Supervisors 1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, CA 94102-4689

Dear Ms. Calvillo:

Attached please find attached a proposed resolution for Board of Supervisors approval of an amendment to the agreement between the Department of Public Health and HealthRIGHT 360 for fiscal intermediary check writing services.

We are submitting this contract for approval under San Francisco Charter Section 9.118.

The following is a list of accompanying documents:

- Proposed Resolution;
- Proposed Amendment 4;
- Amendments 1, 2, and 3;
- Assignment and Assumption Agreement, assigning the contract to HealthRIGHT 360 from Asian American Recovery Services;
- Form SFEC-126.

For questions on this matter, please contact me at (415) 255-3508, Jacquie Hale@SFDPH.org.

Sincerely,

Jąćquie Hale

Manager

Office of Contracts Management and Compliance

DPH Business Office

Grant Colfax, M.D., Director of Health cc:

Greg Wagner, Chief Financial Officer, DPH

Michelle Ruggels, Director, DPH Business Office

Mario Moreno, Director, DPH Office of Contract Management and Compliance

File No. 190388

# FORM SFEC-126: NOTIFICATION OF CONTRACT APPROVAL

(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information (Please print clearly.)

Name of City elective officer(s):	City elective office(s) held:						
Members, San Francisco Board of Supervisors	Members, San Francisco Board of Supervisors						
Contractor Information (Please print clearly.)							
Name of contractor: HealthRIGHT 360							
Please list the names of (1) members of the contractor's board of a financial officer and chief operating officer; (3) any person who he any subcontractor listed in the bid or contract; and (5) any political additional pages as necessary.  1. Trisha Walsh, Board Chair; James McElwee, Board Vice Chair; Deborah Koski; Barbara Kostick; Jemma Lavarias; Anji Mandavia Pointer; Ramona Shewl  2. Vitka Eisen, CEO; Tony Duong, CFO; Jegan Anandasakaran, Chandreas, VP, Community and Aftercare Programs; Jack Cheng, V Development; Leo D'Agostino, VP of Human Resources; Wane G Health Services; Dave Otto, Deputy Medical Officer; Densie Williams	as an ownership of 20 percent or more in the contractor; (4) all committee sponsored or controlled by the contractor. Use Brian B.C.I. Graham, Board Secretary; Yener Balan; at Ann McClanathan; Melyssa Mendoza; Paul Pitts; Karen E. IO; Ana Vales, Chief Healthcare Officer; Demetrius P of Healthcare Services; Rachel Cusick, VP of tarcia, VP of Programs; Mardell Gavriel, VP of Mental						
	and, vi of corporate compitation, April vinson, vi of						
Behavioral Health, Southern California 3.Persons with more than 20% ownership: N/A (nonprofit)							
4. Subcontractors listed in contract: N/A							
5. Political committees sponsored or controlled by contractor: N/A	4						
Contractor address:							
1735 Mission Street, San Francisco, CA 94103							
Date that contract was approved:	Amount of contract:						
\$100,947,391							
Describe the nature of the contract that was approved:							
Fiscal intermediary check writing services							
Comments:							
m' 11 (1 1 1' 11)							
This contract was approved by (check applicable):							
the City elective officer(s) identified on this form							
✓a board on which the City elective officer(s) serves San Francisco Board of Supervisors  Print Name of Board							
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☐ the board of a state agency (Health Authority, Housing Aut Board, Parking Authority, Redevelopment Agency Commiss							
Development Authority) on which an appointee of the City e							
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	•						
Print Name of Board							
Filer Information (Please print clearly.)							
Name of filer:	Contact telephone number:						
Angela Calvillo, Clerk of the Board	(415) 554-5184						
Address: City Hall, Room 244. 1 Dr. Carlton B. Goodlett Pl., San Francisco	E-mail: o, CA 94102 Board.of.Supervisors@sfgov.org						
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Signature of City Elective Officer (if submitted by City elective of	fficer) Date Signed						
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