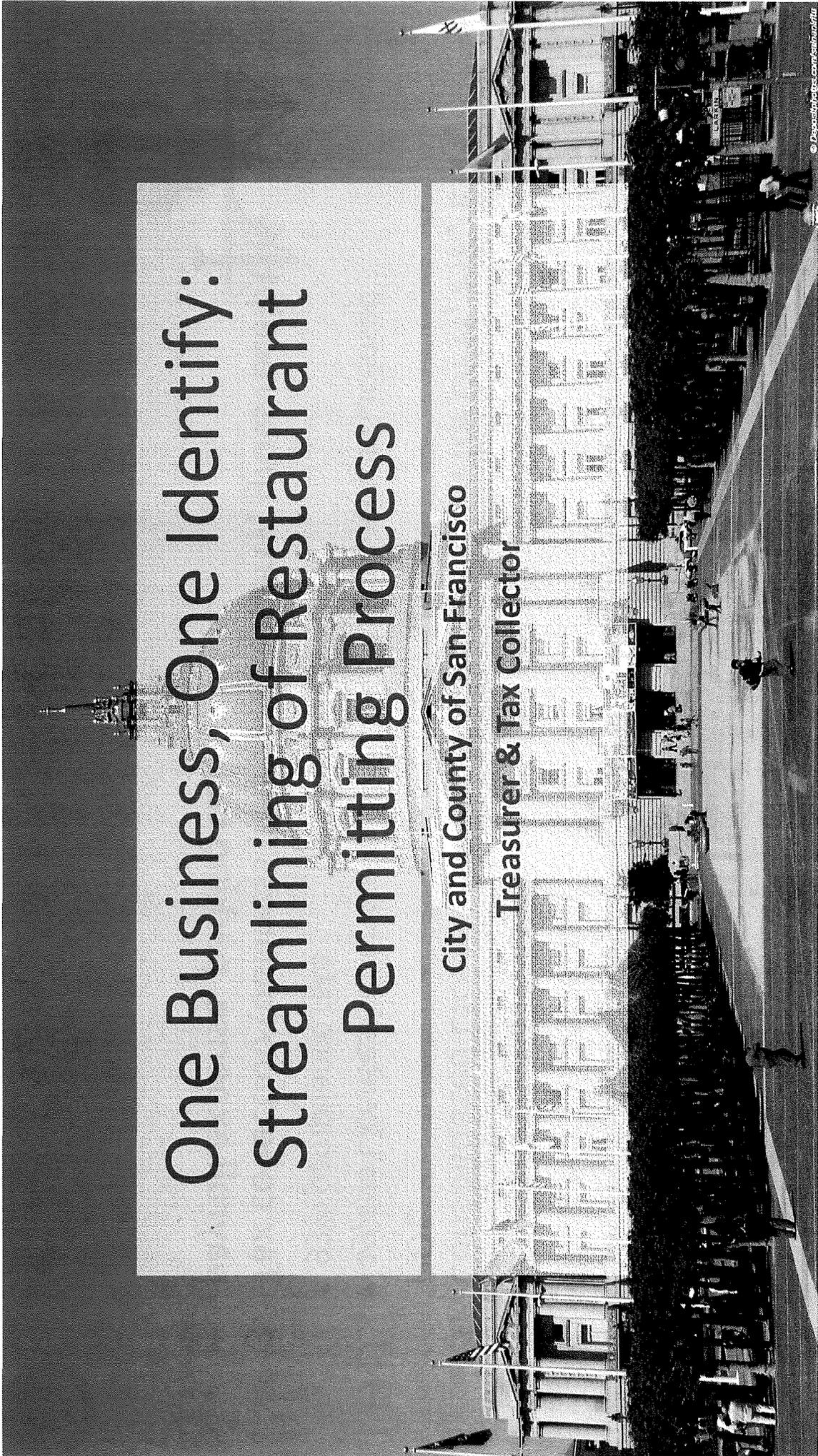


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One Business, One Identify: Streamlining of Restaurant Permitting Process

City and County of San Francisco

Treasurer & Tax Collector



TTX Role in Business Licensing & Permitting

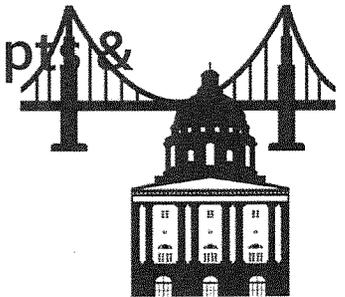
1. Business Registration

- 130,000 Registered Businesses in San Francisco

2. Consolidated License Billing / Administration for DPH, FIR, ENT, POL

- 19,000 Licenses Administered by TTX- 4,216 Restaurants Licensed
- 93% compliance rate

3. Tax collection (business personal property, gross receipts & payroll expense, parking tax)



TTX Business Tax & License Enhancements

- Streamlined billing for over 6600 businesses

Consolidated Billing

2013

2014

Online Business Updates

Account updates
Payment

- Data look ups created for partner agencies
- Participation with SF Open Data

Data Democratization

2015

2016

Online Business Registration

- 3 week processing reduced to 15 minutes
- Consolidation of ASR New Business Registration

- Expanded partnership with DPH
- Paperless processing of permits/license info

Full Digitization

2017



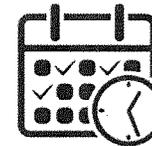
TTX Improvements since 2013

Business Account Number (BAN) is the primary key across partner departments– “one business, one city identify”

REDUCED STAFFING



REDUCED LAPSE TIME



INCREASED REVENUE



INCREASED EFFICIENCY



IMPROVED CUSTOMER SERVICE



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Questions

What Else Would You Like to Know



