

Workforce Development Division

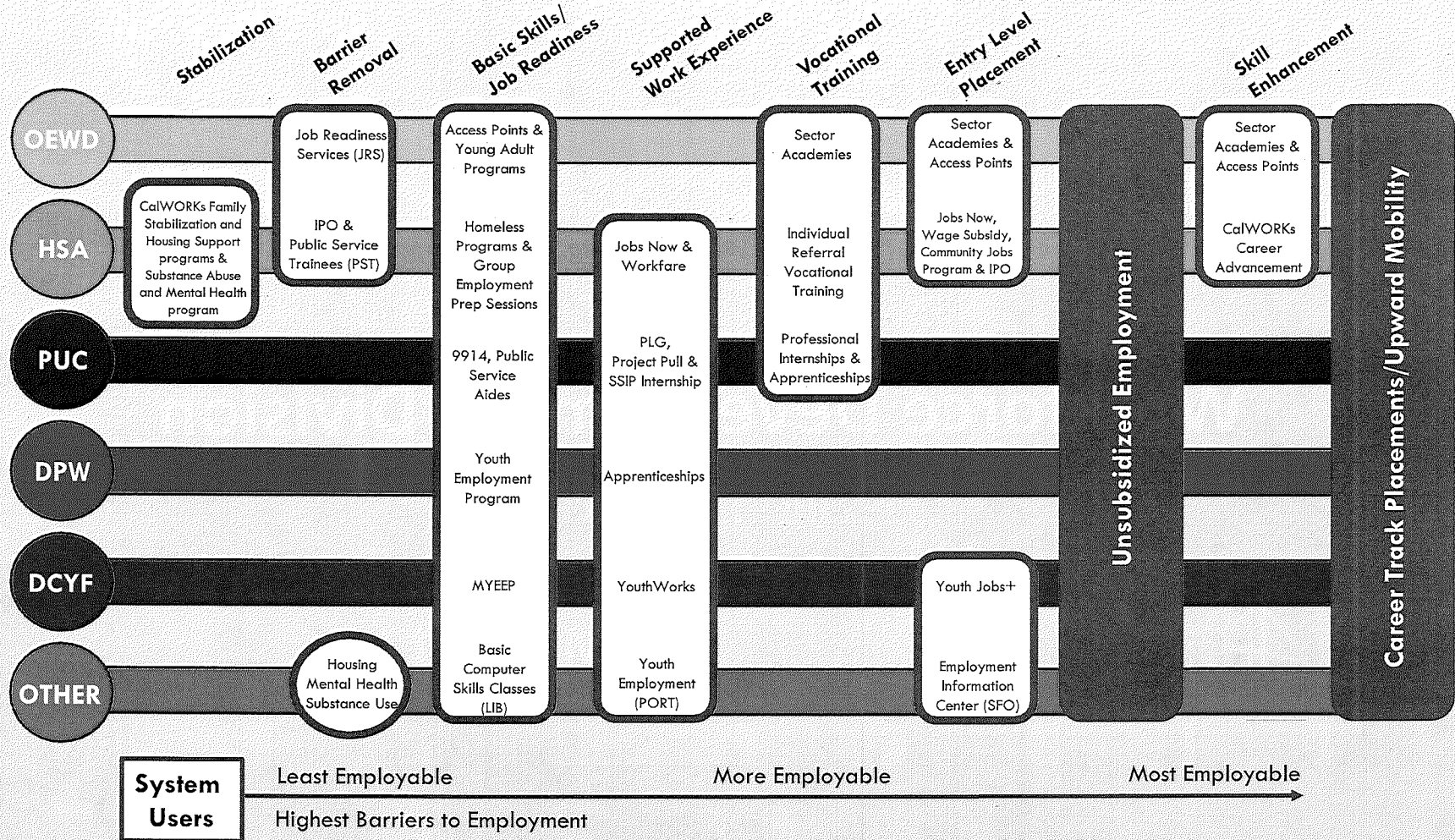


May 2017

170282
Cuantito +
PESANO
05/17/2017

PRELIMINARY DRAFT

Workforce Development Services Summary, by Department



OEWD serves 67% of the unemployed African-American population in San Francisco

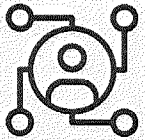


Source: U.S. Census Bureau, 2015 American Community Survey, 1-Year Estimates.
Source: OEWD Data Systems, FY 2015-16. Clients.

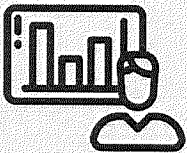
Strategic Priorities



- Hardest to serve San Francisco residents with **barriers to employment** including **low-income** and persons on **public assistance** into upwardly mobile careers



- **Workers current employed** needing additional skills attainment to lead to higher-paying jobs and improved economic self-sufficiency

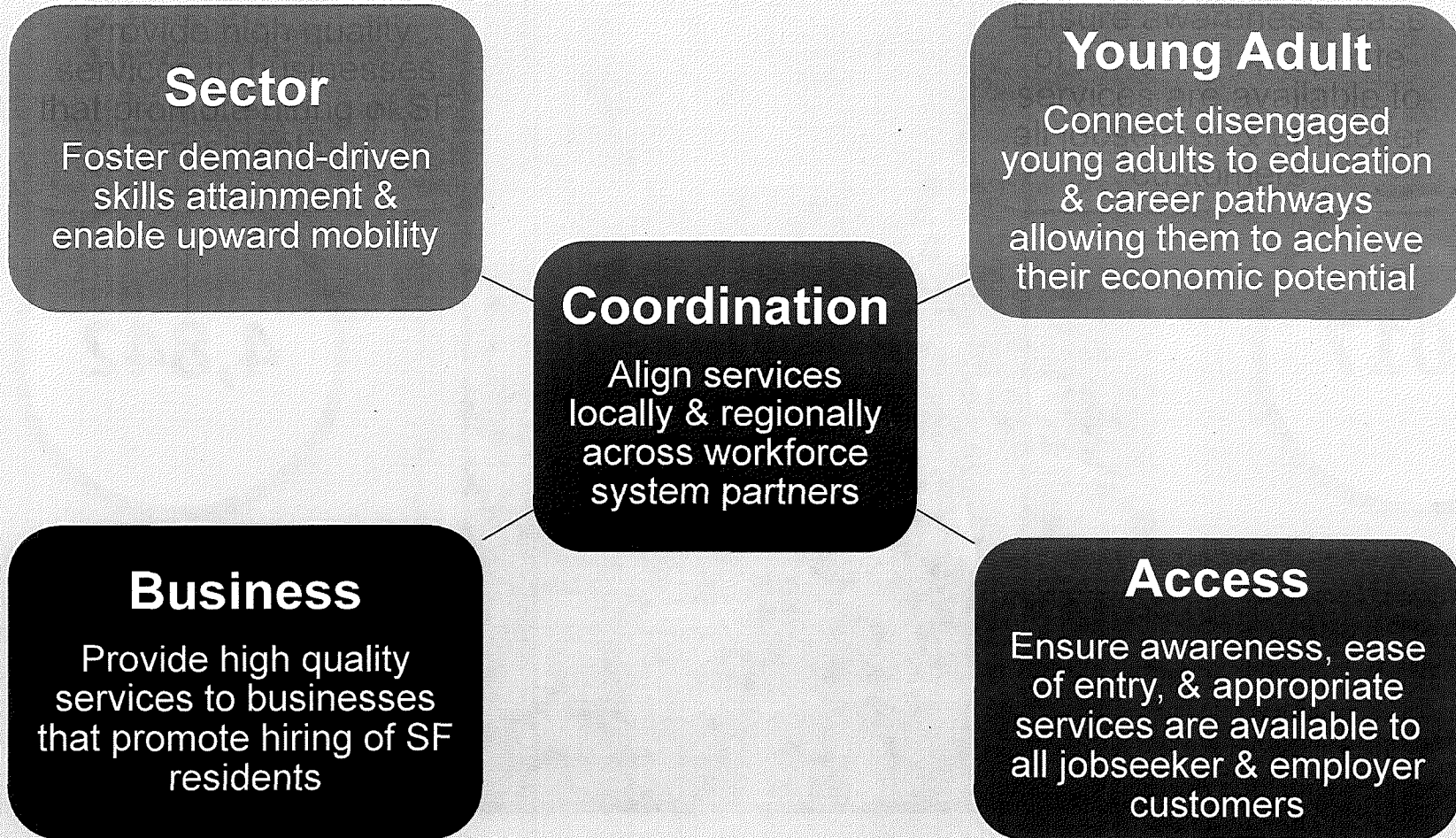


- Implement **proven models** to **increase outcomes**; **demand-driven** and **customer-driven** service delivery with virtual system accessible 24/7



- Increase **coordination** of providers, CBOs and **alignment** with City Departments (HSA, DCYF, PUC, DPW), local and regional

Workforce Approach



Workforce by the Numbers: Enrollment

PY 15-16

July 1, 2015 to June 30, 2016

6,017

**Total Participants Served by
the Workforce Development
Division.**

Peopled served represents the number of participants enrolled in a myriad of workforce services that will ultimately lead to self-sufficiency.



PY 16-17

July 1, 2016 to March 31, 2017

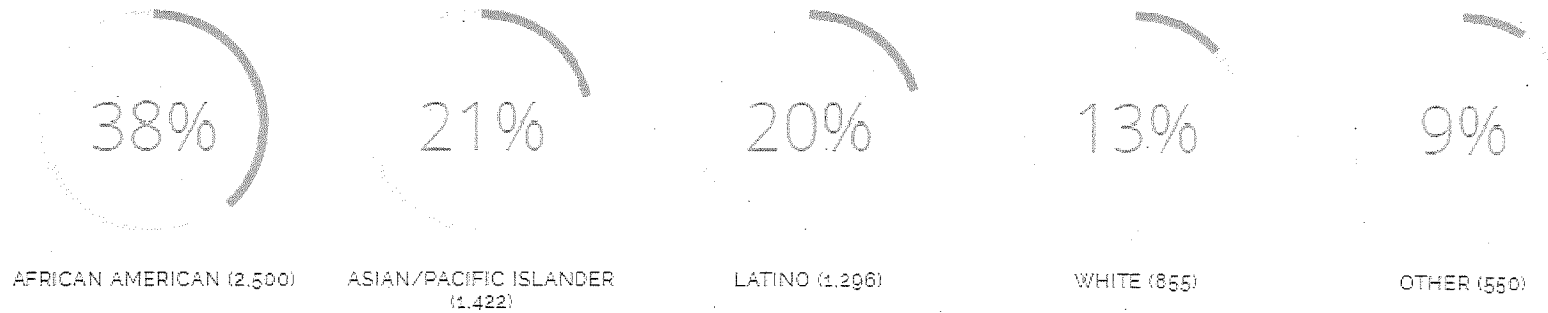
4,842

**Total Participants Served by
the Workforce Development
Division.**

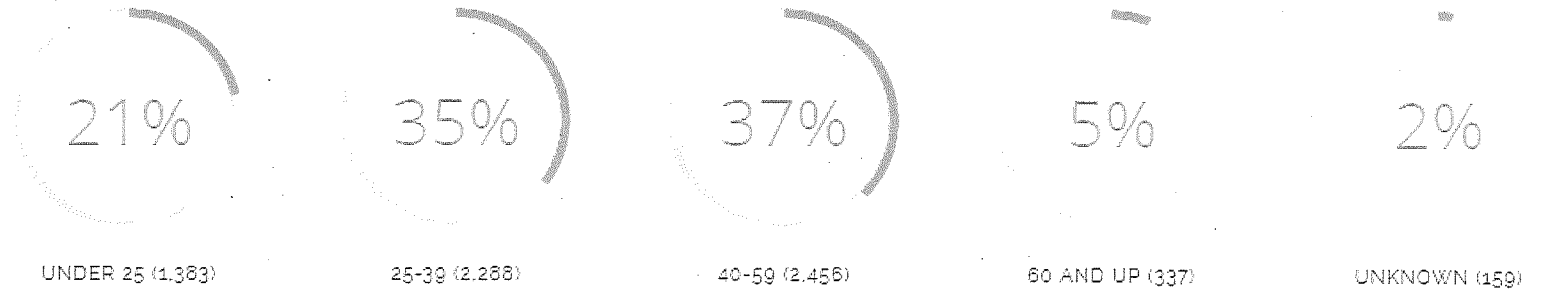
Peopled served represents the number of participants enrolled in a myriad of workforce services that will ultimately lead to self-sufficiency.

Workforce by the Numbers: PY 15-16 Placement Outcomes

Participants Served by Race & Ethnicity



Participants Served by Age



Next Steps: New Services as of July 2017

Retention Pilot: The Retention pilot is aimed at identifying, intervening and ensuring that participants placed into employment but in danger of losing their job are able to retain that employment over time.

Job Readiness Services: barrier removal that prevent jobseekers from making full use of workforce services and/or being eligible for employment.

Business Coordinators: employer engagement and job development for first source and other employers to create job leads and work with service providers to place appropriate candidates.

Young Adult Subsidized Employment: classroom-based workforce services and job readiness training followed by a transitional job in a competitive industry. Targets youth transitioning out of other city-supported programs

Next Steps: Citywide Workforce Development Plan

As mandated by Chapter 30 of the San Francisco Administrative Code, the Alignment Committee is required to submit to the Workforce Investment San Francisco (WISF) Board a Citywide Workforce Development Plan. The five-year Plan provides an assessment of the City's anticipated workforce development needs and opportunities, and the recommended goals, strategies and funding needed to meet those challenges. This vision for the City's workforce development system is guided by numerous data sources, including the City Workforce Services Inventory and labor market information.



Five Recommendations for Improving Workforce Development System Performance

- 1. Contribute to breaking the cycle of poverty for San Francisco residents through targeted outreach and service delivery.**
- 2. Develop a Workforce Transit Map to show how clients navigate the workforce development system.**
- 3. Build data sharing infrastructure across City workforce development departments.**
- 4. Actively use demand-side relationships and data to guide workforce development programming.**
- 5. Continue to streamline procurement and contracting across City workforce development departments.**



Connect with us

Workforce Development Division
1 South Van Ness Avenue – 5th Floor
San Francisco, CA 94103

Workforce.Development@sfgov.org

Main Line: (415) 701-4848

Fax: (415) 701-4897

Join our Email List: oewd.org/email

Read the Annual Report: www.sfoewd.org/report/team/workforce

 oewd.org

 fb.com/sfoewd

 [@sfoewd](https://twitter.com/sfoewd)