

AMENDMENT THREE
TO
HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT
BETWEEN
BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.
AND
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

This Amendment Three to the Housing and Homelessness Incentive Program Agreement has an Effective Date of July 1, 2024 between Blue Cross of California Partnership Plan, Inc. and its affiliates ("Anthem" or "MCP") and the City and County of San Francisco, a municipal corporation, acting by and through the San Francisco Department of Public Health ("HHIP Grantee"), referenced collectively as parties and individually as party.

RECITALS

- A. Anthem and HHIP Grantee previously entered into a Housing and Homelessness Incentive Program Agreement ("Agreement"); and
- B. Pursuant to Section 6 of the Agreement, the parties desire to execute this Amendment Three to amend the Agreement to provide for the following changes to the Agreement:

THEREFORE, IT IS AGREED:

- I. Exhibit A-1 (BEST Neighborhoods) of the Agreement is deleted in its entirety and replaced with the Exhibit A-1 attached to this Amendment Three to include additional funding amount for BEST Neighborhood program year 2.
- II. Exhibit A-4 (Street Medicine Vehicles) of the Agreement is deleted in its entirety and replaced with the Exhibit A-4 attached to this Amendment Three to amend the Effective Date.

Upon acceptance by the parties, this Amendment Three, as of the Effective Date hereof, shall become a part of the Agreement, and all provisions of the Agreement not specifically inconsistent herewith shall remain in full force and effect.

(Signature page follows)

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be duly executed.

**SAN FRANCISCO DEPARTMENT OF PUBLIC
HEALTH**

DocuSigned by:
Naveena Bobba
Signature: 52BC36E46CB9439...

Name: Naveena Bobba

Deputy Director of Health
Date: _____

Approved as to Form:
David Chiu
City Attorney

DocuSigned by:
Arnulfo Medina
By: 71CE0E756B8346E...
Arnulfo Medina
Deputy City Attorney
12/10/2024 | 4:43 PM PST

**BLUE CROSS OF CALIFORNIA PARTNERSHIP
PLAN, INC. (Anthem)**

Signature: _____

Name: Les Ybarra

Date: 12/12/2024

EXHIBIT A-1
BEST Neighborhoods

HHIP is for Anthem California Medicaid/Medi-Cal business only. Unless otherwise defined in this Agreement, all defined terms shall have the meanings set forth in the DHCS HHIP All Plan Letter 22-007.

Under the Program, Anthem will advance funds (See Total Grant Amount) as a grant to assist Anthem with meeting HHIP metrics during the Program measurement periods. If this Program Agreement between Anthem and HHIP Grantee is terminated for any reason, HHIP Grantee understands and agrees that it will repay all unspent grant funds to MCP.

1. Grantee Information:

Grantee Name: San Francisco Department of Public Health ("DPH")	Primary Contact for Grant: Name: Karen Lancaster Email: karen.lancaster@sfdph.org Phone: 628 217-7719
Grantee Address: 1076 Howard St 2 nd Floor San Francisco, CA 94103	County Served: San Francisco

2. Description of Grant/Investment: HHIP Grantee will expand street-based services in San Francisco by creating Bridge and Engagement Services Team (BEST) Neighborhood engagement teams to provide rapid, trauma-informed behavioral and physical health assessments; community-based therapeutic interventions to promote healing, wellness, and positive community participation; and linkages to benefits, housing and community resources. The engagement teams will be composed of street-based clinicians and peers in assigned neighborhoods, with focused and phased interventions to support clients in transitioning to ongoing care and services.

3. HHIP Measures to be Impacted: The following HHIP measures are intended to be successfully impacted/achieved by the grant. The HHIP Grantee has reviewed and understands the definitions and expectations of the intended impacted DHCS HHIP metrics below:

Priority Area 1: Partnership and Capacity to Support Referrals for Services	Priority Area 2: Infrastructure to Coordinate and Meet Member Housing Needs	Priority Area 3: Delivery of Services and Member Engagement
☐ 1.1 Engagement with the CoC (Continuum of Care)	☒ 2.1 Connection with street medicine team (<i>DHCS Priority Measure</i>)	☒ 3.3 MCP members experiencing homelessness who were successfully engaged in ECM
☐ 1.2 Connection and Integration with the local Homeless Coordinated Entry System (<i>DHCS Priority Measure</i>)	☐ 2.2 MCP Connection with the local Homeless Management Information System (HMIS) (<i>DHCS Priority Measure</i>)	☒ 3.4 MCP members experiencing homelessness receiving at least one housing related Community Supports (<i>DHCS Priority Measure</i>)
☒ 1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing-related Community Supports		☐ 3.5 MCP members who were successfully housed (<i>DHCS Priority Measure</i>)
☐ 1.4 Partnerships with counties, CoC, and/or		☐ 3.6 MCP members who remained

organizations that deliver housing services with whom the MCP has a data sharing agreement that allows for timely information exchange and member matching (<i>DHCS Priority Measure</i>)		successfully housed (<i>DHCS Priority Measure</i>)
☒ 1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention (aligns with HHAP-3)		

4. **HHIP Grantee Deliverables/Reporting:**

- Establish BEST Neighborhood teams in assigned neighborhoods
- BEST Neighborhood Teams link and navigate clients to housing and benefits, and will receive training on how to submit online Medi-Cal applications
- BEST Neighborhood Teams support SFDPH Enhanced Care Management through linkage and engagement with Enhanced Care Management and Community Supports.
- By December 1, 2025, provide a report of:
 - o Number of MCP members who received BEST Neighborhood services, January 1, 2024 to October 31, 2025
 - o Number of MCP members referred to an MCP-contracted CalAIM Community Supports provider for a housing-related CalAIM Community Support, January 1, 2024 to October 31, 2025
 - o Number of MCP members referred to Enhanced Care Management by the BEST Neighborhood program, January 1, 2024 to October 31, 2025
- MCP may request additional reporting for Best Neighborhood Program Year 2 including:
 - o Narrative update on program success, challenges and lessons learned along with staffing and onboarding update
 - o Number of MCP members who received BEST neighborhood services in a given reporting period

5. **Anthem Responsibilities:**

- a. Identify a point of contact to serve as a liaison for HHIP grant.
- b. Participate as necessary in any planning activities, system/program design, or any other necessary meetings to implement activities being funded by the HHIP grant. Work with HHIP grantee on determining how HHIP investments are sustained through other CalAIM mechanisms.
- c. Distribute funds to HHIP Grantee based on Disbursement Intervals below.
- d. Periodically meet with HHIP Grantee to monitor progress on achieving anticipated HHIP metrics. Engage with HHIP Grantee on strategies to improve/address challenges to meeting HHIP metrics.

6. **Total Grant Amount:** Six hundred and twenty-six thousand dollars and zero cents (\$626,000.00)

7. **Effective Dates:** Year 1: 07/01/2024 – 06/30/2025
Year 2: 01/01/2025 – 06/30/2026

8. **Disbursement Intervals:**

Year 1: Fifty-nine thousand dollars and zero cents (\$59,000) upon initial execution of agreement

Year 2: Five hundred sixty-seven thousand dollars and zero cents (\$567,000) upon execution of this Amendment Three

(Remainder of page is intentionally left blank.)

EXHIBIT A-4
Street Medicine Vehicles

HHIP is for Anthem California Medicaid/Medi-Cal business only. Unless otherwise defined in this Agreement, all defined terms shall have the meanings set forth in the DHCS HHIP All Plan Letter 22-007.

Under the Program, Anthem will advance funds (See Total Grant Amount) as a grant to assist Anthem with meeting HHIP metrics during the Program measurement periods. If this Program Agreement between Anthem and HHIP Grantee is terminated for any reason, HHIP Grantee understands and agrees that it will repay all unspent grant funds to MCP.

1. Grantee Information:

Grantee Name: San Francisco Department of Public Health (“DPH”)	Primary Contact for Grant: Name: John Grimes Email: john.grimes@sfdph.org Phone: 628-233-0692
Grantee Address: 555 Stevenson St San Francisco, CA 94105	County Served: San Francisco

2. Description of Grant/Investment: HHIP Grantee will procure vehicles for use by HHIP Grantee’s Street Medicine Program, Enhanced Care Management (ECM) Street Medicine team, and Bridge and Engagement Services Team (BEST) Neighborhoods Teams. Use of these vehicles will enable team members to provide care and services for a greater number of clients, as well as the teams to transport clients to needed health and housing services, Community Supports and shelter.

3. HHIP Measures to be Impacted: The following HHIP measures are intended to be successfully impacted/achieved by the grant. HHIP Grantee has reviewed and understands the definitions and expectations of the intended impacted DHCS HHIP metrics below:

Priority Area 1: Partnership and Capacity to Support Referrals for Services	Priority Area 2: Infrastructure to Coordinate and Meet Member Housing Needs	Priority Area 3: Delivery of Services and Member Engagement
☐ 1.1 Engagement with the Continuum of Care (CoC)	☒ 2.1 Connection with street medicine team (<i>DHCS Priority Measure</i>)	☒ 3.3 MCP members experiencing homelessness who were successfully engaged in ECM
☐ 1.2 Connection and Integration with the local Homeless Coordinated Entry System (<i>DHCS Priority Measure</i>)	☐ 2.2 MCP Connection with the local Homeless Management Information System (HMIS) (<i>DHCS Priority Measure</i>)	☒ 3.4 MCP members experiencing homelessness receiving at least one housing related Community Supports (<i>DHCS Priority Measure</i>)
☒ 1.3 Identifying and addressing barriers to providing medically appropriate and cost-effective housing-related Community Supports		☐ 3.5 MCP members who were successfully housed (<i>DHCS Priority Measure</i>)
☐ 1.4 Partnerships with counties, CoC, and/or organizations that deliver housing services with whom the MCP has a data sharing agreement that allows for timely information exchange and member matching (<i>DHCS Priority Measure</i>)		☐ 3.6 MCP members who remained successfully housed (<i>DHCS Priority Measure</i>)

☒ 1.6 Partnerships and strategies the MCP will develop to address disparities and equity in service delivery, housing placements, and housing retention (aligns with HHAP-3)		
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4. **HHIP Grantee Deliverables/Reporting:**

Obtain and put into service one vehicle each for:

- DPH Street Medicine program,
- Street Medicine ECM program, and
- BEST Neighborhoods Team.

5. **Anthem Responsibilities:**

- a. Identify a point of contact to serve as a liaison for HHIP grant.
- b. Participate as necessary in any planning activities, system/program design, or any other necessary meetings to implement activities being funded by the HHIP grant.
- c. Distribute funds to HHIP Grantee based on Disbursement Intervals below.
- d. Periodically meet with HHIP Grantee to monitor progress on achieving anticipated HHIP metrics. Engage with HHIP Grantee on strategies to improve/address challenges to meeting HHIP metrics.

6. **Total Grant Amount:** Sixteen thousand four hundred forty-two dollars and zero cents (\$16,442.00)

7. **Effective Date:** 07/01/23-12/31/25

8. **Disbursement Intervals:** Full Total Grant Amount as described in Section 6 above to be paid upon execution of this Agreement.

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