

1 [Urging California Department of Social Service to provide automated translations of IHSS
2 Notices of Action].

3 **Resolution encouraging the California Department of Social Services, Adult Services**
4 **Branch, to modify the State computer system (CMIPS) which generates Notices of**
5 **Action to In-Home Supportive Services consumers, so that Notices can be generated in**
6 **languages other than English and Spanish.**

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8 WHEREAS, the City and County of San Francisco is committed to providing equal
9 access to information and services to non-English speaking citizens; and,

10 WHEREAS, San Francisco has taken steps to proclaim itself a "City of Refuge" for
11 immigrants of all backgrounds; and,

12 WHEREAS, San Francisco is a multilingual city which has large and diverse immigrant
13 population, much of which is monolingual or possesses limited proficiency in the English
14 language; and

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16 WHEREAS, government must be sensitive to the needs of the limited-English
17 proficiency and monolingual community and the challenges faced by non-English speaking
18 immigrants, and is committed to enhancing communication with the members of this
19 community and should acknowledge the specific language needs of many of these
20 immigrants; and

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22 WHEREAS, CMIPS, the State's computer system which generates Notices of Actions
23 for In-Home Supportive Services consumers can only generate automated Notices of Action
24 in English and Spanish; and,

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1 WHEREAS; local entities would have to incur additional costs to create systems to
2 automate Notices of Action in other languages and,

3 WHEREAS; non English speaking consumers of IHSS are entitled to IHSS Notices of
4 Action in their own languages now, therefore, be it

5 RESOLVED, That the City and County of San Francisco urges the California
6 Department of Social Services, Adult Services Branch, to make the necessary changes to the
7 CMIPS computer system to provide IHSS Notices of Action various languages.
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