

File No. 100538

Committee Item No. \_\_\_\_\_

Board Item No. 31

### COMMITTEE/BOARD OF SUPERVISORS

#### AGENDA PACKET CONTENTS LIST

Board of Supervisors Meeting

Date May 11, 2010

#### Cmte Board

- |                          |                                     |  |
|--------------------------|-------------------------------------|--|
| <input type="checkbox"/> | <input type="checkbox"/>            | Motion                                       |
| <input type="checkbox"/> | <input checked="" type="checkbox"/> | Resolution                                   |
| <input type="checkbox"/> | <input type="checkbox"/>            | Ordinance                                    |
| <input type="checkbox"/> | <input type="checkbox"/>            | Legislative Digest                           |
| <input type="checkbox"/> | <input type="checkbox"/>            | Budget Analyst Report                        |
| <input type="checkbox"/> | <input type="checkbox"/>            | Legislative Analyst Report                   |
| <input type="checkbox"/> | <input type="checkbox"/>            | Youth Commission Report                      |
| <input type="checkbox"/> | <input type="checkbox"/>            | Introduction Form (for hearings)             |
| <input type="checkbox"/> | <input type="checkbox"/>            | Department/Agency Cover Letter and/or Report |
| <input type="checkbox"/> | <input type="checkbox"/>            | MOU  |
| <input type="checkbox"/> | <input type="checkbox"/>            | Grant Information Form                       |
| <input type="checkbox"/> | <input type="checkbox"/>            | Grant Budget                                 |
| <input type="checkbox"/> | <input type="checkbox"/>            | Subcontract Budget                           |
| <input type="checkbox"/> | <input type="checkbox"/>            | Contract/Agreement                           |
| <input type="checkbox"/> | <input type="checkbox"/>            | Award Letter                                 |
| <input type="checkbox"/> | <input type="checkbox"/>            | Application                                  |
| <input type="checkbox"/> | <input type="checkbox"/>            | Public Correspondence                        |

#### OTHER

(Use back side if additional space is needed)

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| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |
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Completed by: Annette Lonich Date May 6, 2010

Completed by: \_\_\_\_\_ Date \_\_\_\_\_

An asterisked item represents the cover sheet to a document that exceeds 25 pages.  
The complete document is in the file.

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

**INTRODUCTION FORM**

By a member of the Board of Supervisors or the Mayor

2010 MAY -4 PM 2:33

Time Stamp or  
Meeting Date

AK

I hereby submit the following item for introduction:

BY \_\_\_\_\_

- \_\_\_\_\_ 1. For reference to Committee:  
An ordinance, resolution, motion, or charter amendment.
- x   2. Request for next printed agenda without reference to Committee
- \_\_\_\_\_ 3. Request for Committee hearing on a subject matter.
- \_\_\_\_\_ 4. Request for letter beginning "Supervisor \_\_\_\_\_ inquires...".
- \_\_\_\_\_ 5. City Attorney request.
- \_\_\_\_\_ 6. Call file from Committee.
- \_\_\_\_\_ 7. Budget Analyst request (attach written motion).
- \_\_\_\_\_ 8. Substitute Legislation File Nos.
- \_\_\_\_\_ 9. Request for Closed Session
- \_\_\_\_\_ 10. Board to Sit as A Committee of the Whole

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

- Small Business Commission
- Youth Commission
- Ethics Commission
- Planning Commission
- Building Inspection Commission

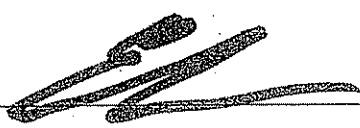
Note: For the Imperative Agenda (a resolution not on the printed agenda), use a different form.]

**Sponsor(s):** Supervisor Eric Mar  
**SUBJECT:** Supporting Outreach and Education to Prevent Power Service Disconnections in Relation to Smart Meters

The text is listed below or attached:

**Resolution Supporting Outreach and Education to Prevent Power Service Disconnections in Relation to Smart Meters.**

Signature of Sponsoring Supervisor: \_\_\_\_\_



**For Clerk's Use Only:**

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[Supporting Outreach and Education Regarding Smart Meters to Prevent Power Service Disconnections]

**Resolution supporting outreach and education regarding Smart Meters to prevent power service disconnections.**

WHEREAS, The City desires to protect its citizens from losing essential services such as power and utilities; and,

WHEREAS, Data from the Division of Ratepayer Advocates has shown an increase in PG&E's disconnections of service compared to the past year, particularly after the installation of Advanced Metering Infrastructure (AMI) or Smart Meters in April of 2009; and,

WHEREAS, Numerous complaints have been sent to consumer advocacy groups such as TURN (Toward Utility Rate Normalization) regarding skyrocketing bills that arose after the installation of Smart Meters; and,

WHEREAS, According to TURN, there are some cases where plausible explanations have not yet been given to justify these increased power bills; and

WHEREAS, According to the California Public Utilities Commission (CPUC), approximately 1000 complaints have been received regarding Smart Meters; and,

WHEREAS, Pacific Gas and Electric Company (PG&E) has admitted there are problems with Smart Meters such as non-functional, non-communicative, or problematically installed Smart Meters; and,

WHEREAS, Heightened consumer protections, in the form of educational assistance, monetary assistance, and communication with customers, are key to

1 preventing and limiting disconnection from essential utility services and possible  
2 overbilling; and,

3 WHEREAS, The City and County of San Francisco supports suspension of  
4 remote disconnections while the Public Utilities Commission conducts its investigation  
5 into the use of Smart Meters; now, therefore, be it

6 RESOLVED, That the Board of Supervisors of the City and County of San  
7 Francisco calls upon the CPUC to develop additional consumer protections to prevent  
8 service disconnections in the form of improved education, communication, and  
9 monetary assistance programs in cases of financial hardship; and, be it

10 FUTHER RESOLVED, That the Board of Supervisors of the City and County of  
11 San Francisco supports a moratorium on new Smart Meter installations, consistent with  
12 TURN's consumer advocacy efforts, as well as suspending remote disconnections until  
13 the CPUC ordered independent investigation on Smart Meters has issued its findings.

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