

1 [Accept and Expend In-Kind Gift - Retroactive - Various Providers - Consulting Services -
2 Valued at \$443,040]

3 **Resolution retroactively authorizing the Mayor’s Office, through the Office of Civic**
4 **Innovation, to accept an in-kind gift of consulting services valued at \$443,040 from**
5 **various providers from March 1, 2022, through October 28, 2022, in connection with the**
6 **Civic Bridge Program.**

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8 WHEREAS, The Office of Civic Innovation (OCI) matches pro bono private sector
9 talent with departments of the City and County of San Francisco (“City”) to address specific
10 policy or operational challenges facing those departments; and

11 WHEREAS, Under OCI’s Civic Bridge program, departments identify service needs
12 that could benefit from innovative solutions, and are matched with private companies, non-
13 profit organizations, and individuals (“Partners”) that can donate consulting services to help
14 departments on these needs; and

15 WHEREAS, The Partners will offer their consulting services free of charge in order to
16 help develop strategies and solutions to improve City service delivery; and

17 WHEREAS, For the 2022 cohort the following departments received the following
18 services from the Partners for the value of the in-kind services identified for each project:

- 19 • The Department on the Status of Women (DOSW) received assistance from
20 Zendesk, Inc. with creating a roadmap for a centralized data system to monitor
21 gender-based program performance and improve service delivery valued at
22 \$99,840; and
- 23 • The Department of Police Accountability received assistance from ZS
24 Associates, Inc. to develop a platform that allows residents to look up their
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1 complaint case status and information in order to build transparency in the police
2 complaint process worth \$99,840; and

- 3 • Office of Economic & Workforce Development received assistance from Harvard
4 Business School Community Partners in developing a strategy and theory of
5 change model to support the identification of top execution initiatives/goals and
6 related services and programs to drive an equitable small business recovery
7 response after the pandemic worth \$149,760; and
- 8 • The Planning Department received assistance from US Digital Response to
9 identify a set of key performance indicators (KPIs) for the City's Tenderloin
10 Community Action Plan (TCAP) and develop a framework for the City to
11 measure the KPIs over time worth \$93,600; and

12 WHEREAS, The Donor Agreements with the Partners to provide consulting services on
13 a volunteer basis to the City are on file with the Clerk of the Board of Supervisors in File
14 No. 230066; and

15 WHEREAS, The consulting services are valued at a total of \$443,040; and

16 WHEREAS, The City has an indemnification provision in all the donor agreements
17 which provides for mutual indemnification with the exception of acts and omissions arising
18 from the sole negligence of the City or the donor; and

19 WHEREAS, The gifts do not require amendments to the Annual Salary Ordinance; and

20 WHEREAS, The Donor Agreements do not reimburse City for its indirect costs; now,
21 therefore, be it

22 RESOLVED, That the Board of Supervisors retroactively approves the in-kind gifts
23 valued at \$443,040 and hereby authorizes, through the Office of Civic Innovation to accept the
24 in-kind gifts of consulting services described above, substantially in the form of the donor
25 agreements on file with the Clerk of the Board of Supervisors, in File No. 230066, with such

1 changes or modifications, as may be acceptable to the Mayor and the City Attorney and which
2 do not materially increase the obligations and liabilities of the City or reduce the services to
3 the City; and, be it

4 FURTHER RESOLVED, That within thirty (30) days of the donor agreements being
5 fully executed by all parties, the Office of Civic Innovation shall provide a copy of the final
6 agreements to the Clerk of the Board for inclusion to the official file.

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Approved:

/s/ _____

Office of the Mayor

Approved:

/s/ _____

Office of the Controller