



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

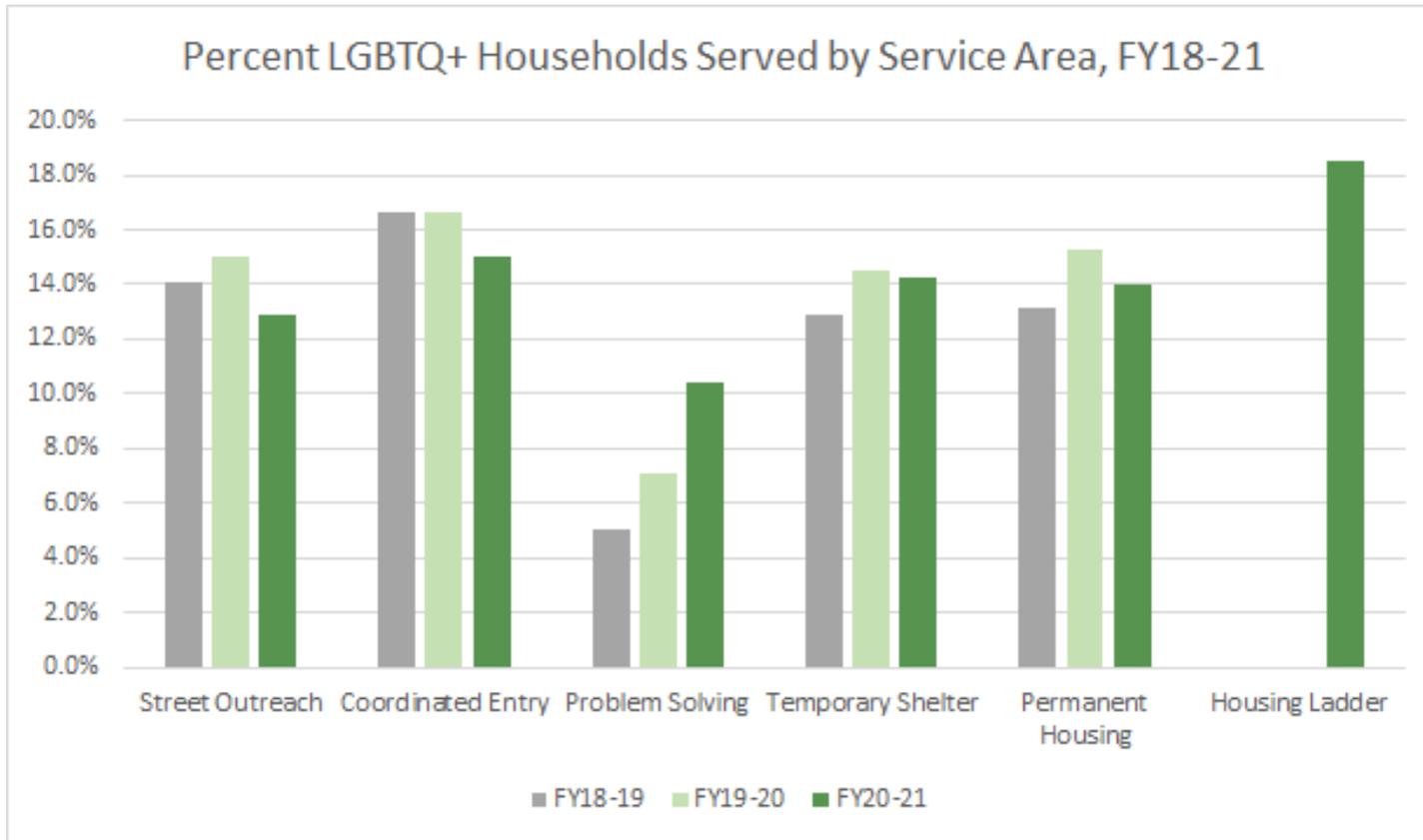
# FY19-21 SOGI Reports

Board of Supervisors | Government Accountability and Oversight  
October 21, 2021

<http://hsh.sfgov.org>



# FY18-21 SOGI Data – Overview



- FY21 Benchmark:  
**12-27%** LGBTQ+ households served.
- LGBTQ+ households served (% and number)
  - 15.0% - 1,670 (FY18-19)
  - 15.3% - 2,073 (FY19-20)
  - 14.2% - 2,472 (FY20-21)

*\*Includes duplicates. Excludes households w/ incomplete data.*



# FY18-21 SOGI Data – Trans and GNC Data

- Steady increase in number and percent of transgender and gender non-confirming households served.
- HSH has identified low percentage of trans male clients served as a gap.

Household Gender Identity	FY18-19	FY19-20	FY20-21
Transgender (Total)	165 households (1.5%)	254 households (1.9%)	319 households (1.9%)
<i>Trans Male</i>	23 households (0.2%)	48 households (0.4%)	50 households (0.3%)
<i>Trans Female</i>	142 households (1.3%)	206 households (1.5%)	269 households (1.6%)
Gender Non-Conforming	74 households (0.7%)	116 households (0.9%)	144 households (0.9%)



# SOGI Data Collection – Department

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• Continued to **streamline data in ONE System** to improve data quality:

- FY17-18: Limited data.
- FY18-19: Increased data. 7 of 12 programs compliant.
- FY19-20: Increased data. 9 of 10 programs compliant.
- FY20-21: All programs compliant.

• Number of households included in the report increasing as result of expanded services and improved data quality.

FY18-19: **11,093** → FY19-20: **13,516** → FY20-21: **16,750**



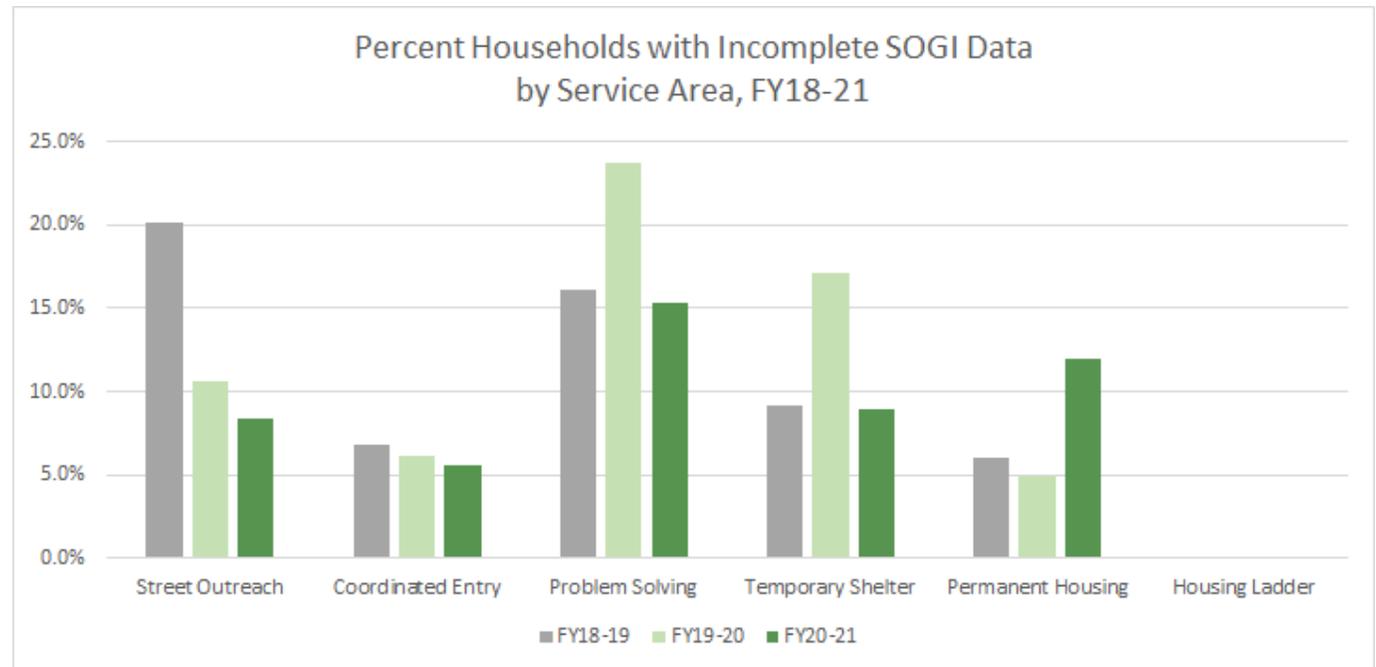
# FY19-21 – Data Quality Improvements

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• Overall percent of clients w/ incomplete data decreasing:

- 10% in FY19-20
- 8% in FY20-21

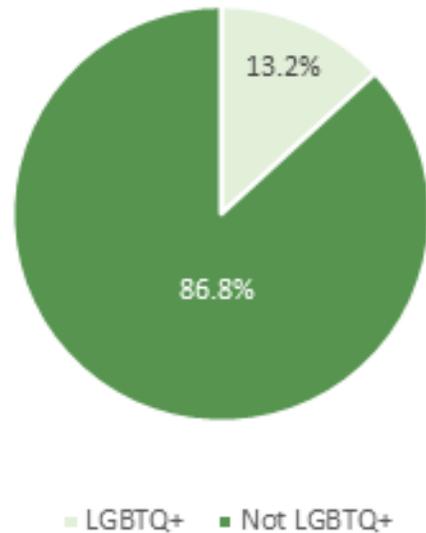
• **Goal:** continue improving data quality by streamlining data into ONE System and improving trainings.





# COVID-19 Interventions – SOGI Data

SIP Hotels, Trailers, and Congregate -  
Percent LGBTQ+ By Head of Household



Gender Identity	Number	Percent
Male	2219	66%
Female	1062	32%
Trans Male	7	0%
Trans Female	57	2%
Genderqueer / Gender Non-Binary	18	1%
Client doesn't know	0	0%

Sexual Orientation	Number	Percent
Straight/Heterosexual	2565	87%
Gay/Lesbian/Same-Gender Loving	190	6%
Bisexual	144	5%
Not Listed	18	1%
Questioning/Unsure	20	1%



# FY19-20 Programs to Increase LGBTQ+ Access

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- HSH funded Larkin Street Youth Services provided 38 units of **Transitional Housing** for LGBTQ+ youth, including 6 units for trans youth.
- **Host Homes** pilot program: City funded the SF LGBT Center to place 25 LGBTQ+ youth experiencing homelessness in the spare room of a trained community member.
- HSH participation in the **Grand Challenge**, which sets goals and strategies to end homelessness for youth of color and LGBTQ+ youth.
- **SOGI 101 and cultural humility trainings** for staff across the system.
- SFHOT and OTI coordination to refer LGBTQ+ individuals at highest risk for COVID-19 to **SIP hotel rooms**.



# FY20-21 Programs to Increase LGBTQ+ Access

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- Invested \$425,000 in Coordinated Entry for TGNC youth experiencing homelessness (Larkin/SF LGBT Center)
- The **TGIJP** began providing Problem Solving Services at 123 10th St. Access Point.
- Funded 25 slots of **Rapid Rehousing** for family survivors of DV and Human Trafficking at the Asian Women's Shelter, which has special programs for LGBTQ+ survivors of DV.
- Opened first **Navigation Center for TAY**
  - 24% of clients served since opening are LGBTQ+
- Designated LGBTQ+ spaces in SIP hotels.



# Next Steps to Improve LGBTQ+ Access

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## • Planned FY21-22 Programming Includes:

- Reopening **Jazzie's Place** (LGBTQ+-focused at Dolores St. Shelter) with operational changes.
  - **Coordinated Entry Community Needs Assessment:** policies that ensure equitable access to the HRS, considering factors including sexual orientation & gender identity.
  - Planned implementation of a **direct cash transfer** pilot program for youth, with hopes of reaching additional LGBTQ+ youth.
  - Investing **\$100,000 in flexible housing assistance** for LGBTQ+ TAY awaiting placement in shelter or HSH Housing.
  - Continue and enhance **SOGI trainings**.
- Continue to improve data quality by increasing % of households in ONE and conducting more staff trainings.
- Hire **Chief Equity Officer** to help lead equity work.



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Thank you.

Questions?

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