

BOARD of SUPERVISORS



City Hall
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MEMORANDUM

GOVERNMENT AUDIT AND OVERSIGHT COMMITTEE

SAN FRANCISCO BOARD OF SUPERVISORS

TO: Supervisor Dean Preston, Chair
Government Audit and Oversight Committee

FROM: Stephanie Cabrera, Assistant Clerk, Government Audit and Oversight Committee

DATE: November 3, 2022

SUBJECT: **COMMITTEE REPORT, BOARD MEETING**
Tuesday, November 8, 2022

The following file should be presented as a COMMITTEE REPORT at the regular Board meeting on Tuesday, November 8, 2022. This RESOLUTION was acted upon at the regular Government Audit and Oversight Committee meeting on Thursday, November 3, 2022, at 10:00 a.m., by the votes indicated.

Item No. 29 File No. 221090

[Urging the Continuation of Services After the Closure of the Tenderloin Center]

Resolution urging the Mayor's Office and Department of Public Health to ensure no gap in services for the hundreds of people served daily by the Tenderloin Center.

RECOMMENDED AS A COMMITTEE REPORT

Vote: Supervisor Dean Preston - Aye
Supervisor Connie Chan - Aye
Supervisor Rafael Mandelman - No

Cc: Board of Supervisors
Angela Calvillo, Clerk of the Board
Alisa Somera, Legislative Deputy
Anne Pearson, Deputy City Attorney

File No. 221090

Committee Item No. 2

Board Item No. 29

COMMITTEE/BOARD OF SUPERVISORS

AGENDA PACKET CONTENTS LIST

Committee: Government Audit and Oversight
Board of Supervisors Meeting:

Date: November 3, 2022
Date: November 8, 2022

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- Budget and Legislative Analyst Report
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- Department/Agency Cover Letter and/or Report
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- Public Correspondence

OTHER

- FYI Referral 102522 _____
- DPH PPT 110322 _____
- _____
- _____
- _____
- _____
- _____

Prepared by: Stephanie Cabrera
Prepared by: Stephanie Cabrera
Prepared by: _____

Date: October 28, 2022
Date: November 3, 2022
Date: _____

1 [Urging the Continuation of Services After the Closure of the Tenderloin Center]

2

3 **Resolution urging the Mayor’s Office and Department of Public Health to ensure no gap**
4 **in services for the hundreds of people served daily by the Tenderloin Center.**

5

6 WHEREAS, The Tenderloin Center, formerly known as the Linkage Center and located
7 at 1170 Market Street, was launched in January 2022, pursuant to an emergency declaration
8 by Mayor London Breed and her administration (the Administration), and was a landmark part
9 of the Tenderloin Initiative; and

10 WHEREAS, Despite the expiration of the Mayor’s declaration in March 2022, the
11 Tenderloin Center has continued operating and has already served over 104,230 guests,
12 serving up to 441 guests a day; and

13 WHEREAS, The Tenderloin Center offers a plethora of services, including meals,
14 restrooms, showers, laundry, overdose prevention services, enrollment in treatment and state
15 benefits, wound care, HIV/STI/COVID-19 testing, housing/shelter assessment, employment
16 services, and other activities and services; and

17 WHEREAS, Although some of these services, such as some harm reduction services,
18 have been offered by various providers for many years and continue being offered today,
19 other services offered at the Tenderloin Center, such as overdose prevention, showers, and
20 linkage to housing/benefits, are either unavailable in other locations or not as easily
21 accessible for the population served by the Tenderloin Center; and

22 WHEREAS, Overdose prevention services are a key part of the Tenderloin Center: at
23 least 249 overdoses have been reversed and thousands of doses of Naloxone distributed by
24 staff at the Tenderloin Center, undoubtedly saving many lives; and

25

1 WHEREAS, The most recent report by the Medical Examiner’s Office shows that San
2 Francisco’s overdose deaths remain at crisis levels, and 451 people have died from overdose
3 as of the end of September 2022; and

4 WHEREAS, The Mayor has announced her plan to close the Tenderloin Center in
5 December of 2022; and

6 WHEREAS, As of the writing of this Resolution, the Administration has yet to announce
7 any plan to ensure no gap in services for the hundreds of people served daily by the
8 Tenderloin Center;

9 WHEREAS, The Department of Public Health (DPH) prepared and recently released its
10 Overdose Prevention Plan, which includes plans to invest further into harm reduction services,
11 treatment, and create “Wellness Hubs” that will offer overdose prevention services, but has
12 offered no public information regarding the locations and precise timing for these
13 commitments; and

14 WHEREAS, Shutting down the Tenderloin Center without an operational replacement
15 nearby to offer services to the hundreds of people who utilize the center every day would
16 create an untenable situation in the Tenderloin, Civic Center, and surrounding neighborhoods;
17 and

18 WHEREAS, Leaving the Tenderloin and Civic Center without an operational site
19 nearby to offer overdose prevention services would place the people who currently rely on
20 those services at higher risk of overdosing; now, therefore, be it

21 RESOLVED, That the Board of Supervisors urges the Administration to commit to
22 ensuring that there is no gap in services from the closure of the Tenderloin Center; and, be it

23 FURTHER RESOLVED, That the Board urges the Administration to commit to ensure
24 that a replacement site and services are opened by the anticipated date of closure for the
25 Tenderloin Center; and, be it

1 FURTHER RESOLVED, That the Board urges the Administration to commit to ensure
2 that any replacements are reasonably situated to serve at minimum the people currently
3 served by the Tenderloin Center; and, be it

4 FURTHER RESOLVED, That the Board urges the Administration to immediately
5 publicly release its plan for ensuring that the people who utilize the Tenderloin Center will be
6 offered comparable services elsewhere upon closure of the Tenderloin Center; and, be it

7 FURTHER RESOLVED, That, in the event that no suitable replacements near the
8 Tenderloin Center can be mobilized or opened by the date of the Tenderloin Center's planned
9 closure, the Board of Supervisors urges the Administration to commit to extending operations
10 for the Tenderloin Center until such time as those replacement services become available to
11 ensure that the hundreds of people who are currently served by the Tenderloin Center are not
12 left without sufficient access to the resources currently offered there.

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Tenderloin Center Update

November 3, 2022



City & County of San Francisco
Department of Public Health



Tenderloin Center (TLC) Background



City & County of San Francisco
Department of Public Health

- DEM launched the TLC on January 18, 2022, as part of the **Tenderloin Emergency Initiative**, in partnership with DPH, HSH, HSA, and DPW. DPH took over the site on July 1, 2022.
- The TLC is one strategy in a multi-pronged plan to immediately stabilize the neighborhood, with the goals of:
 - Reducing overdose deaths
 - Increasing connections to health and human services
- The TLC serves approximately 400 people a day, 7-days a week at 1170 Market St. in UN Plaza.

Tenderloin Center Services & Impact

January 18 – October 27, 2022:

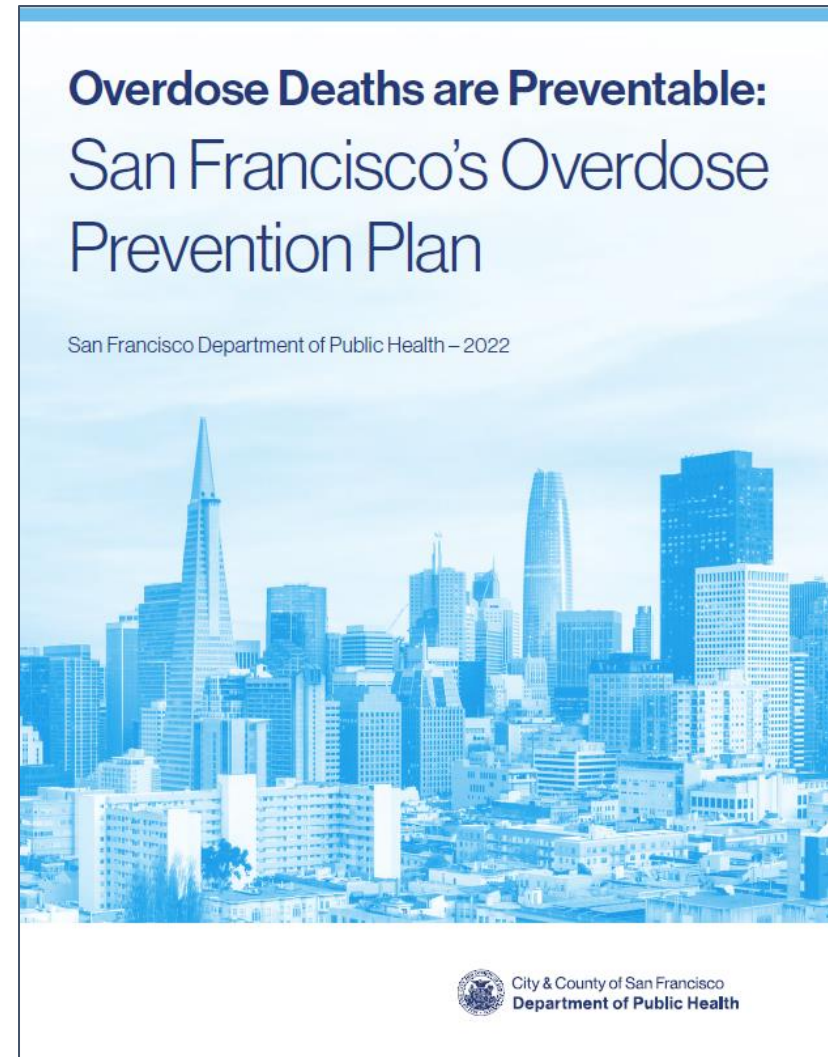
- 10 1,040 individuals placed into shelter and 211 individuals placed into permanent housing
- 10 637 completed enrollments into CalFresh, Medi-Cal, and CAAP
- 10 8,529 showers and 3,248 loads of laundry provided
- 10 Over 25,000 onsite behavioral health, physical health, social service and housing support activities provided
- 10 313 individuals connected with behavioral health services
- 10 272 overdoses reversed



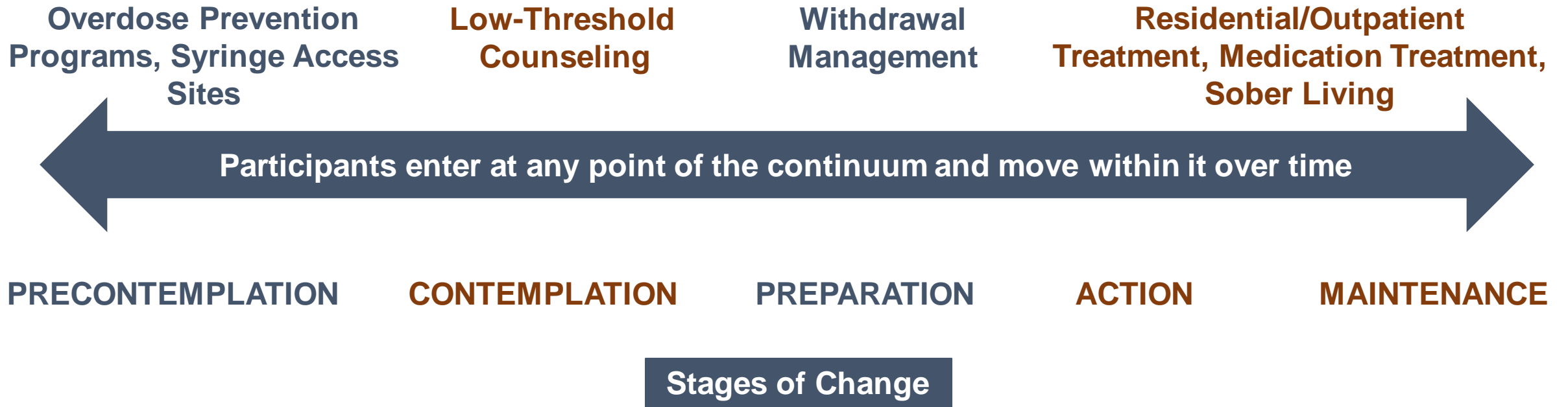
Efforts at TLC have aligned with Overdose Prevention Plan

Four-point comprehensive plan

1. Increase availability and accessibility of the continuum of substance use services
2. Strengthen community engagement and support for people at high risk for overdose
3. Implement a "whole City" approach to overdose prevention
4. Track overdose trends and related drug use metrics to measure success and inform program development and change



The TLC has been part of the continuum of evidence-based services that is saving lives...



...and the services are part of the larger, multi-pronged effort to reduce overdoses and public drug use

Progress made under Mental Health SF:

- Opening more than 250 new behavioral health residential care and treatment beds
 - Includes a drug sobering center (SoMa RISE), now open 24/7
- Expanded hours at the Behavioral Health Access Center (BHAC), the Office-based Buprenorphine Induction Clinic (OBIC) and BAART Market Street Clinic
- Established the Street Crisis Response Teams and the Street Overdose Response Team (SORT)
- Launched an Office of Coordinated Care within Behavioral Health Services
- Medications for addiction treatment and links to contingency management are offered to patients at Zuckerberg San Francisco General Hospital
- Behavioral Health Services Pharmacy delivers buprenorphine to many high-risk housing locations and areas without retail pharmacy access



Implementation of the Overdose Prevention Plan

- In 1-2 years:
 - Establish at least 2 Wellness Hubs that co-locate needed services and improve the health of people who use drugs
 - Open 70 additional residential step-down beds
 - Open 40 new beds for dual diagnosis transitional care for women in the Bayview
 - Increase the number of people receiving MAT by 20%
 - Increase the number of programs offering contingency management from three to five
 - Establish drop-in space with low-barrier therapy for people experiencing homelessness
 - Increase citywide naloxone distribution from 47,000 kits to 75,000 kits annually
 - Have naloxone available in 50% of supportive housing facilities



Wellness Hubs

- Neighborhood-based programs tailored to meet and improve the health of people who use drugs, with a specific focus on preventing overdose deaths.
- Services will include overdose prevention, access to treatment, and linkage to shelter and benefits.
- Goal is to open at least two wellness hubs within the next year in neighborhoods that are disproportionately affected by overdoses and public drug use, with the Tenderloin among the priority neighborhoods.
- Any new proposed site will include community engagement, including required Prop I notifications





NEXT STEPS

- Tenderloin Center
 - Explore options for extension of services
 - Develop TLC Service Transition and Post-Closure transition plans
- Implementation of SF Overdose Prevention Plan



From: [Somera, Alisa \(BOS\)](#)
To: [Cabrera, Stephanie \(BOS\)](#)
Subject: FW: In support of Government Audit and Oversight Committee Agenda item 221090: Continuation of Services After the Closure of the Tenderloin Center
Date: Friday, November 4, 2022 10:08:40 AM

Alisa Somera

Legislative Deputy Director
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102
415.554.7711 direct | 415.554.5163 fax
alisa.somera@sfgov.org

(VIRTUAL APPOINTMENTS) To schedule a “virtual” meeting with me (on Microsoft Teams), please ask and I can answer your questions in real time.

Due to the current COVID-19 health emergency and the Shelter in Place Order, the Office of the Clerk of the Board is working remotely while providing complete access to the legislative process and our services.

Click [HERE](#) to complete a Board of Supervisors Customer Service Satisfaction form.

The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation, and archived matters since August 1998.

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**From:** Lea McGeever <lea.mcgeeve@gmail.com>  
**Sent:** Thursday, November 3, 2022 10:06 AM  
**To:** Somera, Alisa (BOS) <alisa.somera@sfgov.org>  
**Cc:** Preston, Dean (BOS) <dean.preston@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>  
**Subject:** In support of Government Audit and Oversight Committee Agenda item 221090: Continuation of Services After the Closure of the Tenderloin Center

This message is from outside the City email system. Do not open links or attachments from untrusted

sources.

Hello,

I am writing to voice my support of the continuation of services that the Tenderloin center provides. I live down the street from the Tenderloin Center and so on a daily basis see the need for these services. If they're stopped, these poor people are just going to die on the streets. Some have already died in my doorway. It's a horrible thing that didn't and doesn't need to happen. We should be helping these people who need it the most, not punishing them. Please continue these love saving services.

Warmly,

Lea McGeever, D6 resident



Member, Board of Supervisors  
District 5



City and County of San Francisco

DEAN PRESTON

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DATE: October 26, 2022

TO: Angela Calvillo  
Clerk of the Board of Supervisors

FROM: Supervisor Preston  
Chairperson

RE: Government Audit and Oversight Committee  
COMMITTEE REPORTS

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Pursuant to Board Rule 4.20, as Chair of the Government Audit and Oversight Committee I have deemed the following matters to be of an urgent nature and request each be considered by the full Board on Tuesday, November 8, 2022, as a Committee Report:

1. [221090](#) - Resolution urging the Mayor's Office and Department of Public Health to ensure no gap in services for the hundreds of people served daily by the Tenderloin Center.

This matter will be heard at a regular Government Audit and Oversight Committee meeting on November 3, 2022, at 10am.

A handwritten signature in blue ink, appearing to read "Dean Preston".

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## MEMORANDUM

TO: Dr. Grant Colfax, Department of Public Health  
Tom Paulino, Liaison to the Board of Supervisors, Mayor's Office

FROM: Stephanie Cabrera, Assistant Clerk, Government Audit and Oversight  
Committee, Board of Supervisors

DATE: October 24, 2022

SUBJECT: LEGISLATION INTRODUCED

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The Board of Supervisors' Government Audit and Oversight Committee has received the following proposed legislation, introduced by Supervisor Preston on October 18, 2022:

**File No. 221090**

**Resolution urging the Mayor's Office and Department of Public Health to ensure no gap in services for the hundreds of people served daily by the Tenderloin Center.**

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102 or by email at: [Stephanie.Cabrera@sfgov.org](mailto:Stephanie.Cabrera@sfgov.org)

cc: Dr. Naveena Bobba, Department of Public Health  
Greg Wagner, Department of Public Health  
Sneha Patil, Department of Public Health  
Ana Validzic, Department of Public Health  
Tyra Fennel, Mayor's Office  
Susanna Conine-Nakano, Mayor's Office  
Andres Power, Mayor's Office

# Introduction Form

By a Member of the Board of Supervisors or Mayor

Time stamp  
or meeting date

I hereby submit the following item for introduction (select only one):

- 1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).
- 2. Request for next printed agenda Without Reference to Committee.
- 3. Request for hearing on a subject matter at Committee.
- 4. Request for letter beginning : "Supervisor  inquiries"
- 5. City Attorney Request.
- 6. Call File No.  from Committee.
- 7. Budget Analyst request (attached written motion).
- 8. Substitute Legislation File No.
- 9. Reactivate File No.
- 10. Topic submitted for Mayoral Appearance before the BOS on

Please check the appropriate boxes. The proposed legislation should be forwarded to the following:

- Small Business Commission
- Youth Commission
- Ethics Commission
- Planning Commission
- Building Inspection Commission

**Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form.**

Sponsor(s):

Subject:

The text is listed:

Signature of Sponsoring Supervisor:

For Clerk's Use Only