

CITY AND COUNTY OF SAN FRANCISCO, CALIFORNIA

MAYOR LONDON N. BREED

PROPOSED BUDGET

FISCAL YEARS 2021-2022 AND 2022-2023



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Executive Summary

SECTION 1

Mayor's Letter

June 1, 2021

Dear Residents of San Francisco,

I am honored to present the proposed balanced budget for the City and County of San Francisco for Fiscal Years (FY) 2021-2022 and 2022-2023.

Over the last two years our City has weathered significant challenges. At the beginning of 2020 we were experiencing historic low unemployment and strong economic activity. That changed rapidly with the onset of the COVID-19 pandemic and continues to change as we begin re-opening our economy.

Just a few months ago this upcoming budget process was poised to be painful and challenging. After closing an unprecedented \$1.5 billion shortfall the prior year, without layoffs or major cuts to public services, we were projecting a new \$653.2 million shortfall for the coming two years. Since then, the relief the City received from the American Rescue Plan has helped ensure we will be able to balance our budget without making deep cuts. Essentially, it will allow us to focus on helping our City and residents recover from the impacts of the pandemic and ensure our financial resiliency.

Our response to COVID-19 has been hailed as a national model. We have the lowest death rate of any major city in the United States and nearly 80 percent of our eligible residents are vaccinated. But in order to ensure all of our vulnerable communities have the opportunity to recover, this budget includes funding to sustain key COVID-19 responses including support for food security, shelter, vaccine distribution, testing, and the winding down of emergency operations.

Our small businesses, neighborhood commercial corridors, downtown core, and workers have suffered tremendously in the last year. San Francisco cannot recover without investing in our small businesses and our workforce. My budget includes significant funding to enhance job opportunities, provide financial assistance to small businesses, and direct economic relief to residents. We know that our recovery must have a focus on equity, so our recovery funding will have a focus on



an equitable recovery for those communities that were hit harder by this pandemic, and who frankly have suffered from disparate impacts long before COVID-19.

This budget also advances critical efforts to make our city a safer, cleaner, and more welcoming place for visitors and residents. This includes adding community ambassadors, who will greet and welcome visitors back to sections of the downtown corridor, the Tenderloin, Mid-Market, and UN Plaza areas. It includes funding for two police academy classes each year to ensure the department maintains its staffing levels as officers retire. We are also making significant investments to support victims' services and non-police focused responses to public safety issues, such as our street outreach teams who respond to individuals experiencing behavioral health crises and substance use disorder on our streets. The Community Guardians, who work throughout our city, will continue to build racial solidarity between our African American and Asian American communities.

We will make bold and meaningful investments in addressing homelessness and behavioral health needs of unhoused people in our City. Between the plans we announced last year in our Homelessness Recovery plan and the new investments we will make in this budget, this includes funding for 10,000 placements for people on the street, 2,500 new units of permanent supportive housing, and over 640 treatment beds. Preventing homelessness in the first place is also a key strategy. My budget will support over 7,000 households who are at risk of becoming homeless and distribute \$90 million in rental assistance to tenants who are behind on their rent.

This budget also maintains our ongoing funding commitment to the Dream Keeper Initiative which aims to improve outcomes for San Francisco's African American residents through investments in economic and workforce development, accountability and systems change, health and wellbeing, housing and homeownership, education, and the arts.

Our kids and families have had a difficult year. My budget focuses additional resources on helping our young people recover from a year of learning loss by expanding our Community Hubs to

provide in-person programming for over 20,000 kids this summer, enhance educational support, tutoring, student mental health, and support to reopen our schools.

In addition to all of these critical new investments, we must also prioritize the long term economic stability of the City so we are prepared to weather the next emergency. My budget responsibly utilizes one-time funding, reduces our structural deficit, and creates reserves to ensure we have future financial security.

These are just some key highlights of this budget, but the impacts of the COVID-19 pandemic reverberated through our entire City. We are also addressing other priorities, including the arts, transportation, infrastructure, affordable housing, and a wide range of other critical issues that are essential for San Francisco's success. I look forward to continuing to work with residents, stakeholders, and the Board of Supervisors to pass a budget that reflects our shared values.



London N. Breed
Mayor

Executive Summary

SAN FRANCISCO'S BUDGET

The budget for the City and County of San Francisco (the City) for Fiscal Years (FY) 2021-22 and FY 2022-23 is \$13.1 billion and \$12.8 billion, respectively. Just over half of the budget consists of self-supporting activities, primarily at the City's Enterprise departments, which focus on City-related business operations and include the Port, the Municipal Transportation Agency, the Airport, and the Public Utilities Commission. General Fund monies comprise the remaining half, which support public services such as public health, housing, support for those experiencing homelessness, safety and fire services, parks management, and others.

The City receives funds into its General Fund from a combination of local tax revenues, such as property,

transfer, sales, hotel, and business taxes, as well as state and federal resources, and fees for service.

Each year, the City makes decisions on how to allocate the City's budget based on the resources that are available and the priorities and needs of the City and its residents. The table below summarizes total spending in each of the next two years in the City's Major Service Areas.

The City and County of San Francisco is also a major employer. The proposed budget for FY 2021-22 includes salaries and benefits for 32,217 employees. This represents a 1.4 percent growth in the labor force compared to the FY 2020-21 budget.

Total Department Uses by Major Service Area	FY 2021-22 (\$ millions)	FY 2022-23 (\$ millions)
Community Health	2,821.4	2,757.9
Culture and Recreation	535.6	499.7
General Administration and Finance	1,484.3	1,392.8
General City Responsibilities	1,613.6	1,456.4
Human Welfare and Neighborhood Development	2,458.2	2,325.9
Public Protection	1,753.6	1,784.1
Public Works, Transportation and Commerce	4,731.9	4,725.6
Less Transfer Adjustments	(2,316.8)	(2,184.1)
Total Budget	13,081.7	12,758.3

BUDGET PROCESS

The City's budget process begins in September with preliminary revenue projections for the upcoming budget years. In December, the Mayor's Office and the Controller's Office issue budget instructions to departments, which contain detailed guidance on the preparation of departments' budget requests. Departments then prepare their budget requests and submit them to the Controller by mid-February. The Controller consolidates, verifies, and refines the departments' proposed budgets, and turns the proposals over to the Mayor's Office of Public Policy and Finance. From March through May, the Mayor's Office analyzes each budget proposal, examining policy and service implications, in order to meet

citywide needs and reflect the Mayor's goals and priorities for the upcoming year.

Concurrently, the Mayor conducts budget outreach with community members to obtain feedback on budget priorities. From February through May, the Mayor and the Mayor's Office of Public Policy and Finance staff conduct a comprehensive outreach process to understand the budget priorities of San Francisco's communities. For the proposed budget for FY 2021-22 and FY 2022-23, the Mayor and her office hosted a public meeting to obtain input on budget priorities and two town hall meetings. The Mayor also met with dozens of community groups

and stakeholders to understand community members' neighborhood and citywide priorities for the upcoming budget. All San Franciscans had the opportunity to share their budget feedback and priorities by emailing the Mayor's Office of Public Policy and Finance. Feedback from these various forums was used to make decisions about the upcoming budget.

The Mayor presents a balanced two-year budget proposal for departments by the first business day in June of each year. The Board of Supervisors' Budget and Appropriations Committee holds public hearings on the budget in June, makes recommendations for approval, and makes changes to the budget before it goes to the full Board. The entire budget is heard and must be voted on and approved by the full Board of Supervisors by August 1st. Finally, the budget returns to the Mayor for signature and final adoption.

In November of 2009, voters passed Proposition A, which amended the City Charter to require the City to transition to a two-year budget cycle for all departments beginning in FY 2012-13. Four departments have closed fixed two-year budgets (the Municipal Transportation Agency, the Public Utilities Commission, the Airport, and the Port). These four departments' budgets were open last year and are closed this year. However, due to

changes in revenue projections and operation expenditure needs, the Airport, Port, and Public Utilities Commission will be amending their existing FY 2021-22 budgets. All other departments retain a rolling two-year budget.

The Five-Year Financial Plan and Budget Instructions for Fiscal Years 2021-22 and 2022-23

In January 2021, the Mayor's Office, along with the Controller's Office and the Board of Supervisors' Budget and Legislative Analyst, released the City's Five-Year Financial Plan, which projected a General Fund deficit of \$411.1 million in FY 2021-22 and \$242.1 million in FY 2022-23, for a cumulative shortfall of \$653.2 million.

The January 2021 projected shortfall was meaningfully higher than deficits the City had faced in the most recent budget cycles, but was much less than the \$1.5 billion shortfall the City faced in the previous budget cycle. The projected shortfall was largely driven by slower-than-expected revenue recovery, future costs to respond to COVID-19, and unbudgeted labor costs. In order to close the projected shortfall, the Mayor issued budget instructions to departments requesting reduction proposals of 7.5 percent of ongoing adjusted General Fund support, with a 2.5 percent contingency should fiscal conditions worsen.

Five-Year General Fund Shortfall: January 2021 (\$ Millions)	FY 2021-22	FY 2022-23	FY 2022-24
Sources Increase / (Decrease)	(117.6)	268.5	487.2
Uses (Increase) / Decrease	(293.6)	(510.6)	(810.9)
Projected Cumulative Surplus / (Shortfall)	(411.1)	(242.1)	(323.7)
Two-Year Deficit	(653.2)		

Update to Prior Projections

In March 2021, the three offices released an update to the Five-Year Financial Plan, known as the March Update. For the upcoming two fiscal years, the projected two-year shortfall was reduced to \$22.9 million, an improvement of \$630.3 million from the \$653.2 million deficit projected in the January report.

This large shift in projections was driven by the anticipated federal aid from the Coronavirus Local Fiscal Recovery Fund of the American Rescue Plan Act of 2021 (ARPA), a modest increase in local tax revenue projections, altered reserve assumptions,

reduced projected cost to respond to COVID-19 in the upcoming fiscal year, and savings in projected salary and benefits costs. President Biden signed ARPA on March 11, 2021, which among many other things, provides direct and indirect funding to states and local governments. San Francisco's direct allocation, initially estimated at \$636.0 million, but confirmed to be \$624.8 million, will be received in two equal tranches, one in the current year (FY 2020-21) and one in FY 2021-22. The budget assumes the first half of the funds will be spent in FY 2021-22 and second half in FY 2022-23.

While the two-year projected deficit declined significantly from the January projection, it is largely due to one-time federal stimulus revenue. Even with assumed recovery of local revenues, the City continues to face a persistent structural deficit in

later years of the forecast, due in part to rising employee costs, increasing voter mandated baselines and set-asides, increased local support of existing entitlement programs, and growing citywide operating costs.

Five-Year General Fund Shortfall: March Update (\$ Millions)	FY 2021-22	FY 2022-23	FY 2023-24
Sources Increase / (Decrease)	255.8	466.0	577.5
Uses (Increase) / Decrease	(240.0)	(504.7)	(928.3)
Projected Cumulative Surplus / (Shortfall)	15.8	(38.7)	(350.7)
Two-Year Deficit	(22.9)		

BALANCING THE BUDGET

The projected two-year General Fund deficit of \$22.9 million was a dramatic improvement from last year's budget shortfall and from the initial projected deficit from January 2021, largely due to significant one-time sources that temporarily make up for the loss of local tax revenues as a result of COVID-19. However, while these one-time sources have allowed the City to avoid the painful cuts it otherwise would have needed to make in order to balance the budget, the non-recurring nature of the revenue requires the City to be measured in incurring new,

ongoing expenditures that would exacerbate the projected structural deficit as these one-time sources expire. Therefore, the Mayor's proposed budget seeks to be responsive to the City's most urgent needs as it exits the pandemic, while preserving long term financial sustainability.

The Mayor's proposed budget was balanced through a combination of revenue and expenditure solutions, while investing in key priorities such as COVID-19 recovery, behavioral health and

	FY 2021-22 (\$ millions)	FY 2022-23 (\$ millions)	FY 2023-24 (\$ millions)
Projected Surplus/(Shortfall)	15.8	(38.7)	(350.4)
Balancing Solutions			
Starting Fund Balance	157.6	-	-
General Fund Revenue Improvement, net of baselines and reserves	84.8	32.2	14.4
Departmental Revenue Improvement	97.8	25.1	24.1
Savings in Projected COVID Response Costs	26.3	(14.0)	-
Use of COVID Reserve	99.5	14.0	-
Employee Pension Improvement	(6.0)	(4.1)	38.4
Misc. Citywide & Departmental Savings	32.3	88.9	65.8
Total Solutions	492.3	142.1	142.7
General Fund Investments			
Revised Use of Economic Stabilization Reserve	(187.9)	-	-
COVID Response & Recovery Initiatives	(101.6)	(15.5)	(3.6)
Capital & One-Time Projects	(89.7)	(3.3)	(3.3)
Affordable Housing	(50.6)	-	-
Nonprofit Sustainability	(38.2)	(38.2)	(38.2)
Public Safety, Justice Innovations, & Victims' Services	(28.1)	(37.2)	(37.4)
Behavioral Health & Homelessness (non-Prop C)	(10.4)	(7.5)	(7.5)
Citywide Equity Investments	(1.6)	(1.7)	(1.8)
Total General Fund Investments	(508.1)	(103.4)	(91.8)
Adjusted Surplus/Shortfall	-	-	(299.5)

homelessness, public safety and justice reforms, and racial equity.

General Fund balancing solutions include:

- **Revenue & Fund Balance** – The Mayor’s proposed budget includes several notable revenue and fund balance assumptions:
 - **Fund Balance:** This budget appropriates projected FY 2020-21 surplus of \$157.6 million as starting fund balance in FY 2021-22. Additionally, the two-year budget assumes \$624.8 million of American Recovery Plan Act (ARPA) funding as fund balance, spread evenly over two years. This final allocation to San Francisco is slightly lower than estimated in the March Update.
 - **General Fund Revenue Improvement:** Revenue increases are driven largely by: improvements in excess ERAF property tax revenue per updated state guidance; growth in real property transfer tax due anticipated increases in large commercial real estate transfers and rates increases from November 2020 Proposition I; and growth in business tax as the City continues its economic recovery. Other local tax revenues, particularly hotel, sales, and parking taxes, are projected to remain below pre-pandemic levels in the budget years, but experience growth as the City regains visitors, commuters, and residents.
 - **Departmental Revenue Improvement:** In the Five-Year Financial Report, several departments, including the Department of Recreation and Parks, the Fire Department, and City Planning, projected continued revenue weakness due to ongoing impacts of COVID-19. Since the time of that report, departments have reported improved revised revenue projections, due to the acceleration of recovery and reopening efforts in San Francisco in recent months.
- **Savings in Projected COVID-19 Costs and Use of COVID-19 Reserve** – The March Update assumed a higher local cost to respond to COVID-19 in the upcoming fiscal year. Lower expected costs and use of the City’s COVID-19 reserve to fund those expenditures in the proposed two-year budget result in savings compared to prior projections.
- **Employee Pension Improvement** – Better-than-expected pension returns in FY 2020-21 result in near-term increased costs, but significant savings in FY 2023-24.

- **Miscellaneous Departmental and Citywide Savings** – The Mayor’s proposed budget includes a number of savings across citywide and departmental cost centers, including savings in debt payment costs due to project timeline changes, and savings from departments absorbing some non-personnel inflationary costs.

The Mayor’s proposed budget focuses discretionary General Fund spending in targeted priority areas:

- **Maintains Balance of Economic Stabilization Reserve** – The March Update to the Five-Year Financial assumed \$187.9 million use of the City’s Economic Stabilization Reserve. The Mayor’s Proposed Budget does not include that previously projected use of reserves, which represents a cost of \$187.9 million compared to reserve use assumptions in the Five-Year Financial Plan.
- **COVID-19 Response & Recovery Initiatives** – The proposed budget provides approximately \$384 million in funding over the two-years for COVID-19 response and recovery initiatives. These initiatives include additional support for emergency response programs in FY 2021-22, as well as additional community-based recovery supports for food security, vaccines, testing, mental health, workforce and small business relief, community hubs, arts, culture, and recreation.
- **Capital & One-time Projects** – The proposed budget includes \$208 million for projects from the City’s Capital Plan, including street and parks infrastructure improvements, an expansion of fiber to affordable housing sites, and community facility improvements. The proposed budget also includes funding to replace aging equipment in the Fire and Police departments, as well as funding to purchase a site for the LGBT Cultural Museum.
- **Affordable Housing** – The proposed budget provides \$10 million in new General Fund funding in FY 2021-22 to support new, innovative housing acquisitions through the Mayor’s Office of Housing and Community Development. The two-year budget also includes significant investments for infrastructure costs at the Hunters View HOPE SF site, and funding to support gap financing for an affordable housing project in SOMA.
- **Nonprofit Sustainability** – The proposed budget includes \$76.4 million over the two years for Cost of Doing Business (CODB), annualizing the one-time FY 2020-21 3 percent CODB, and funding an additional 3 percent ongoing increase in FY 2021-22 for General Fund-supported nonprofit contracts.

- **Public Safety, Justice Innovations, and Victims' Services** – The proposed budget includes \$65 million over the two years to support public safety, alternatives to law enforcement response, and enhanced victims' services.
- **Behavioral Health & Homelessness (non-Prop C)** – The Mayor's proposed budget leverages federal, state, and local dollars to invest over \$1.3 billion in homelessness and behavioral health. This historic investment includes additional General Fund support for safe parking sites and treatment programs.
- **Citywide Equity Investments** – The Mayor's proposed budget includes new funding for increased citywide equity initiative coordination, a citywide employee climate survey, and a new ongoing racial equity training for City employees.

Together, these solutions and expenditure increases result in a balanced two-year budget. Additional details can be found in the next section entitled "Highlights from the Fiscal Years 2021-22 and 2022-23 Budget."

HIGHLIGHTS FROM THE FISCAL YEARS 2021-22 AND 2022-23 BUDGET

The Mayor's proposed FY 2021-22 and FY 2022-23 budget closes the projected \$22.9 million two-year shortfall, and utilizes additional resources to make critical investments in:

- COVID-19 response and recovery;
- Public safety, justice innovations, and victims' services;
- Homelessness and behavioral health;
- Nonprofit sustainability and citywide equity initiatives;
- Capital and affordable housing; and
- Children and youth

COVID-19 Response and Recovery

While COVID-19 case rates remain low and vaccination rates are on the rise, the City will require an ongoing, yet reduced, COVID-19 response and recovery program lasting into the coming fiscal year and beyond. Starting in FY 2021-22, emergency operations functions will be integrated into normal departmental operations, making them more administratively efficient and operationally sustainable. The Mayor's proposed budget also includes significant levels of one-time

funding for enhanced economic recovery and community support programs, specifically targeted at populations most disproportionately impacted by the pandemic. Integral to all current and continuing COVID-19 response efforts are the community-based organizations who provide critical services including culturally and linguistically competent outreach and education for contact tracing and case investigation, outbreak management, community engagement, food access, and shelter support.

The Mayor's proposed budget invests approximately \$384.2 million over the next two years for these COVID-19 response and recovery efforts, with approximately \$50 million of reimbursement expected from the Federal Emergency Management Administration (FEMA). Various state and federal grants, unexpended funds from FY 2020-21, and an appropriation of \$113.5 million from the City's COVID reserve supports the remainder of the City's COVID-19 response and recovery efforts.

Major response and recovery initiatives funded in the Mayor's proposed budget include:

Food Security

Even as San Francisco moves towards reopening, the City expects to see increased levels of food insecurity throughout FY 2021-22. This budget invests \$41.4 million for food security programs, largely administered through community-based partners. These providers distribute food through both walk-up and drive-up pantries, as well as home-delivered groceries. Additionally, the Mayor's proposed budget provides a significant investment in the Department of Disability and Aging Services Nutrition and Great Plates Delivered programs, which ensure that at-risk seniors and individuals with disabilities in San Francisco have access to daily meals.

Workforce, Small Business, and Economic Relief

As the City emerges from this unexpected moment of economic crisis, San Francisco's small businesses, workforce, and vulnerable residents will require continued supports to recover from the stark impacts of the pandemic. The Mayor's proposed budget invests \$19.8 million to enhance workforce, small business, and economic relief investments for impacted communities. The Mayor's proposed budget also includes \$6 million to maintain support for the Community Resource Hubs, which provide a variety of support and referral services targeted to

low-income and vulnerable communities, through light-touch services to address residents' immediate needs and directly connect them with essential services. The Mayor's proposed budget also includes \$6 million to support various arts, cultural, and recreational programming that will be essential to revitalizing the City and its most impacted communities as the City emerges from COVID-19.

COVID-19 Shelter Response

Throughout FY 2020-21, the City and County of San Francisco sheltered approximately 2,500 unhoused COVID-19 vulnerable individuals in the Shelter-in-Place (SIP) hotels, allowing individuals experiencing homelessness to safely shelter during the pandemic. As the City continues to recover from the public health emergency, the Department of Homelessness and Supportive Housing (HSH) is initiating an exit plan to demobilize the SIP hotels. Through this demobilization process, HSH is beginning one of the largest rehousing initiatives in San Francisco history; in order to make this possible, the Mayor's proposed budget invests in the expansion of Permanent Support Housing (PSH) and scattered site housing. The Mayor's proposed budget also continues funding for Safe Sleep, which provides unhoused individuals a safe space to camp and maintain social distancing during the COVID-19 pandemic, at or near its current capacity of over 250 tents in FY 2021-22, and assumes a ramp-down of the program in FY 2022-23. Together, the Mayor's proposed two-year budget invests \$146.9 million in these various COVID-19 shelter response programs.

Public Health Response and Operations

The Mayor's proposed budget invests \$153.2 million to sustain various COVID-19 health operations and initiatives. The Department of Public Health will continue to focus on vaccination efforts in FY 2021-22, with an emphasis on project management, strategic outreach, active engagement with community and health system collaborative partners, and coordinated targeted events to reach "hard-to-reach" individuals as well as children 2-11 years old. This budget investment also continues medical, behavioral, and wraparound services in Shelter-in-Place locations, as well as to support COVID-19 data intelligence efforts such as the maintenance of all current dashboard and reports.

The Mayor's proposed budget includes \$5.8 million to support the City's COVID-19 Command Center,

which houses and supports the following major functions: providing a consistent voice for health protocols through the Joint Information Center (JIC), storing and distributing personal protective equipment (PPE), and managing the high-volume vaccination sites (HVV) at City College, Moscone Convention Center, and the SF Market. These operations are expected to continue through the first half of the fiscal year.

At the onset of the COVID-19 pandemic in 2020, San Francisco initiated a comprehensive, data-driven, and public health-focused response to the ongoing health threats and economic challenges facing the City and its residents. The most up-to-date information regarding the City's response to COVID-19, as well as details about how to access City services, can be found at www.sf.gov/topics/coronavirus-covid-19.

In addition to the approximately \$384 million of COVID-19 response investments described above, the Mayor's proposed budget allocates additional funding for the following economic recovery investments:

Downtown Ambassadors and Activation

It is essential for the City's long-term economic vitality that San Francisco welcome back office workers, tourists, and conventions. The Mayor's proposed two-year budget makes targeted investments centered around activating downtown spaces, and making the City a safer, more welcoming place for visitors and residents. Over the next two years, the Mayor's proposed budget will invest \$25.6 million in various programs aimed at safety, beautification, and activation of key downtown areas. This investment will support additional community ambassadors, who will welcome visitors and office workers back to sections of the downtown corridor, the Tenderloin, Mid-Market, and UN Plaza.

The Mayor's proposed budget also includes \$4.6 million over the two years to provide convention rent incentives at the Moscone Convention Center. This investment will help to attract convention business back to San Francisco by reducing the cost for events, making the City a more attractive place for returning convention business.

Hotel Tax for the Arts

Proposition E, passed by the voters in 2018, allocates a portion of the City's hotel tax revenue to various

arts and culture programs. Significant reductions in hotel tax revenue as a result of COVID-19 has led to projected funding shortfalls for these arts programs and organizations. The Mayor's proposed budget includes \$16.2 million to fully backfill the projected two-year shortfall, ensuring that arts programs and organizations can continue to operate and recover, and providing sufficient funding to allow programs funded through Proposition E to grow by 10 percent in FY 2021-22 and another 10 percent in FY 2022-23 to a total of \$28.5 million and \$31.4 million, respectively.

Support for Addressing Student Learning Loss & Education Recovery

Throughout the current fiscal year, the City invested over \$60 million for the Community Hubs Initiative (CHI) to support San Franciscans' most marginalized students and families impacted by school closures due to COVID-19, limited access to technology, inequitable access to healthy meals, and other factors that interrupted learning and emotional wellness due to COVID-19. During the school year, the CHIs provided in-person support to over 2,000 students. To expand its reach during the summer, the City will collaborate with San Francisco Unified School District, community organizations, and philanthropy to expand the CHI program into the 'Summer Together' Initiative, providing full-day, in-person programming for over 20,000 kids for throughout summer 2021.

The proposed budget also recognizes the continued work needed even as schools re-open to help lift these students and their families out of the profound impacts of the pandemic. The Mayor's proposed budget invests \$15 million of one-time funding to address learning loss through enhancing and expanding educational supports, out-of-school-time programming, and targeted high dose tutoring interventions.

Women and Families First Initiative

The Mayor's proposed budget includes \$6.0 million for the Women and Families First Initiative, intended to create opportunities for women and their children who are disproportionately impacted by the COVID-19 pandemic.

The Women and Families First Initiative, a partnership with the Office of Economic and Workforce Development (OEWD), the Human Rights Commission (HRC), the Department on the

Status of Women (DOSW), and non-profit service providers, will offer training programs that lead to career opportunities for up to 300 women in the fields of healthcare, technology, construction and emerging industries, with additional support for women who were laid off in the hospitality industry. In addition, the Office of Early Care and Education will support women with children as they return to work by offering a local childcare tuition credit to moderate-income families who struggle to afford the cost of childcare, offering support for up to 800 children and their families.

Trans Basic Income Pilot

The Mayor's Proposed Budget includes \$2 million over the two years to support a guaranteed income pilot for the City's trans community. This program will provide up to 130 trans or gender non-conforming San Franciscans with \$1,000 a month for either 6 months or a full year. This pilot will also include financial literacy education and wrap-around services to help participants improve their long-term economic status.

Jobs Now Workforce Program

Additionally, the Mayor's proposed budget includes over \$22.0 million in FY 2021-22 and FY 2022-23 for the JobsNow program in the Human Services Agency (HSA), which offers a broad array of employment services to clients who receive public benefits and are seeking opportunities towards self-sufficiency. Clients receive employment services tailored to their current level of job-readiness. The program ranges from soft skills training, Public Service Trainee (PST) internships with City departments, to job placements with local employers through the Wage Subsidy program. In addition to helping clients obtain work experience, the Wage Subsidy program financially assists local businesses by subsidizing the labor costs of the JobsNow program participant who work for them. The JobsNow program will serve over 2,500 individuals each year.

HSA Working Families Credit

In FY 2021-22, HSA expects to administer \$1.0 million in Working Families Credit (WFC) to around 4,000 recipients, as part of an effort to invest in the economic recovery of San Franciscans emerging from the COVID-19 pandemic. The WFC program will administer up to \$250 a year to families who qualify for the federal Earned Income Tax Credit (EITC) or California Earned Income Tax Credit

(CalEITC), and also to immigrants without social security numbers who qualify for CalEITC with their individual taxpayer identification number (ITIN).

Public Safety, Justice Innovations, and Victims' Services

As part of the FY 2020-21 budget, the Mayor introduced a roadmap for public safety system reform aimed at fundamentally changing the nature of public safety in San Francisco, and addressing structural inequities within law enforcement and crisis response. The Mayor's proposed FY 2021-22 and FY 2022-23 budget deepens this commitment to public safety with new initiatives aimed at ending the use of police in response to non-criminal activity, including expanding the existing Street Crisis Response Team, and funding the new Street Overdose Response Team and Wellness Response Team. The Mayor's proposed budget also adds new funding for programs that support victims of crimes, including specific programs to serve San Francisco's Asian and Pacific Islander (API) communities.

Non-Law Enforcement Response Teams

The Mayor's proposed budget supports a number of initiatives aimed at providing a non-law enforcement response to non-criminal calls for services. These investments include:

Street Wellness Response Team: The Mayor's proposed budget includes \$9.6 million over two years for five new units of a Street Wellness Response Team to improve outcomes for people in need on San Francisco's streets. The Street Wellness Response Team will provide an appropriate medical and social service response for people who require assistance, but do not have emergent behavioral health care needs. The Street Wellness Response Team will consist of community paramedics and emergency medical technicians (EMTs) from the San Francisco Fire Department (SFFD) and Homeless Outreach Team members, working with the Department of Homelessness and Supportive Housing. The teams will be dispatched to focus on well-being checks and situations that require immediate attention, but do not meet the threshold of an acute behavioral health crisis. This includes situations such as, but not limited to, people who appear to need wound care on the street, are lying down or appear unconscious in a doorway, or someone inappropriately clothed for the weather.

SFFD community paramedics, which also support the Street Crisis Response Team, will perform medical, behavioral, and social needs assessments, render immediate aid if needed, and along with the homeless outreach worker, will be able to offer meaningful connections to services and housing. The new team will be deployed on 12-hour shifts in an SFFD vehicle and have the ability to provide transportation services to individuals who might need that as part of the engagement.

This new Street Wellness Response Team will be able to respond directly to 911 and 311 calls for service, increasing the City's ability to respond to an increased spectrum of situations that armed police were previously answering. The team will analyze 911 and 311 calls for service to strategically assign teams to be in areas where there is high need and proactively respond to people in distress on the street who are not in an acute behavioral health crisis. Integrating these teams with 911 and 311 dispatch will also help with tracking data and outcomes to ensure efficacy of the program.

Street Overdose Response Team: The Mayor's proposed budget includes \$11.4 million over the next two fiscal years to fund a new Street Overdose Response Team (SORT). SORT is an immediate, street-based response for people experiencing homelessness with recent non-fatal overdose through engagement, care coordination, and low barrier treatment, including medication-assisted treatment (MAT). Team members will include peer specialists, substance abuse counselors, health workers, clinical behavioral health specialists, registered nurses, nurse practitioners, physicians and psychiatric NP's and psychiatrist. Individuals will be offered treatment as soon as possible after surviving an overdose, including low threshold starts for buprenorphine, referrals to local methadone clinics, and assistance to get into residential treatment programs. Care may be offered at initial contact, but most importantly follow up care is offered to individuals whether they initially accepted MAT treatment or not.

Street Crisis Response Teams: Launched in FY 2020-21, this team provides appropriate interventions and connections for people who experience behavioral health crises on the streets of San Francisco, in partnership with SFFD, the Department of Public Health, and members of the community. There are six crews that comprise

the Street Crisis Response Team, and each crew includes a community paramedic, a behavioral health clinician, and a peer behavioral health worker to address calls for service by both the 911 and 311 call centers. Through this team-based model, the Street Crisis Response Team responds to situations that involve adults who are suffering a behavioral health crisis and appear to need emergency assistance. These are calls that would have been previously answered by armed police officers. The Mayor's proposed budget includes an additional \$1.8 million annually in addition to the annual \$10.6 million approved in the prior year budget, increasing the total number of crews from six to seven.

Behavioral Health Response Team: In an effort to reduce the presence of sworn officers at public health sites, the Department of Public Health's (DPH) budget includes resources to replace Sheriff's deputies at Laguna Honda, Zuckerberg San Francisco General Hospital (ZSFGH), and other patient care sites with trained health care professionals and community members. Specific sites, such as ZSFGH's Emergency Department and Psychiatric Emergency Services will continue to have a Deputy Sheriff present, given history of staff and patient safety issues that cannot be fully prevented with clinical intervention or by the new health care security staffing. However, at most ZSFGH locations, psychiatry nurses will function as a Behavioral Emergency Response Team (BERT) to prevent crises. At Laguna Honda, Sheriff's deputies will be replaced by trained cadets, who are unarmed, unsworn civilian staff. Additionally, training on de-escalation, crisis management strategies, and trauma-informed care will be provided to all safety staff at public health sites.

Call Diversion Initiative

To support the successful coordination of these specialized response teams and ensure an effective transition to a non-law enforcement response, the Mayor's proposed budget includes resources to expand staffing at the 311-call center, and also adds resources to support a project manager to oversee the development and implementation of new call-taking and dispatching pathways.

Police Classes and Police Reform

While this budget makes significant investments in call diversion efforts, it will take a number of years for new programs to be fully ramped up. To support the level of public safety and police staffing that is

still needed in San Francisco, especially as the city reopens, the Mayor's proposed budget includes funding to support two police academy classes in each fiscal year to maintain the current staffing levels for the San Francisco Police Department. The proposed budget also includes increased funding for overtime in order to right-size the department's budget as events and tourism return to the City. Lastly, the Mayor's proposed budget continues funding for positions in the department's budget in order to support the requirements of California's SB 1421, which increases public access to police officer records, including use-of-force incidents.

Violence Prevention Expansion

To advance public safety and provide targeted support to members of San Francisco's API communities, the Mayor's proposed budget includes funding to support the expansion of community safety teams that will serve as a proactive presence providing outreach, support, and engagement in key neighborhood corridors throughout the City. This effort will be accomplished through an expansion of the Street Violence Intervention Program (SVIP) and partnership with community organizations rooted in San Francisco's API communities. This expansion will be coupled with funding to provide victim wraparound services and multi-racial bridge-building that is led by the API community, as well as legal support and advocacy.

The proposed budget also includes \$0.6 million in each fiscal year to provide escorts to older and disabled adults to ensure their safety on the streets of San Francisco. Companions can be scheduled to accompany eligible residents on a wide variety of daily activities, such as doctor's appointments, bank visits, and grocery shopping. These services will be delivered through a longtime community-based partner in the Department of Disability and Aging Services (DAS) network and will be available seven days a week.

Enhanced Support for Victims of Crime

The Mayor's proposed budget makes a significant investment in victim services. This includes a new Victims Rights Advocate, whose citywide position includes coordinating needed community-based wraparound services for victims, advocating for victims' rights in the criminal legal process, identifying systemic flaws that result in re-traumatization, and developing solutions to address these flaws.

Homelessness & Behavioral Health

The Mayor's proposed budget advances an historic expansion of homelessness and behavioral health investments initiated in the 2020 Homelessness Recovery Plan to address the housing and behavioral health needs of unhoused people in San Francisco, especially as the City and its residents recover from the COVID-19 pandemic. These efforts are in large part made possible by funding from the Our City Our Home (OCOH) measure, with appropriated revenues totaling \$805.7 million over FY 2021-22 and FY 2022-23. This funding is supplemented by significant levels of federal and state funds, the 2020 Health and Recovery General Obligation (G.O.) Bond, and local General Fund, in order to act big and bold to make meaningful progress on homelessness in San Francisco.

Advancing Record Expansion Announced in the 2020 Homelessness Recovery Plan

In July 2020, the Mayor announced a significant expansion of San Francisco's Permanent Supportive Housing (PSH) and commitment to rehouse people experiencing homelessness who were affected by the COVID-19 pandemic and sheltering in the City's Shelter-in-Place hotels. As part of that plan, the City is delivering on its commitments and opened new housing and low-barrier shelter sites, including:

- Expanding 1,500 new PSH units for adults and older adults, including two new hotel acquisitions partially funded through California's Project Homekey initiative;
- Continuing to fill 4,500 total PSH placements over two years, including leveraging the City's Local Subsidy Operating Program (LOSP) pipeline;
- Funding 225 new medium-term housing subsidies and workforce assistance, for adults and Transitional Age Youth;
- Continuing alternative housing and emergency shelter as part of the COVID-19 response, including a 120-RV shelter site, multiple Safe Sleeping sites, and emergency hotel rooms.
- Opening two new Navigation Centers serving adults and families in the Bayview, and Transitional Age Youth citywide;
- Providing problem-solving assistance for rapid intervention to prevent long-term homelessness;
- Planning for the reopening of 1,000 emergency shelter beds to a total of more than 2,100 emergency beds systemwide based on public health guidance;

Additional New Homelessness Investments

Over the next two years, the City will leverage over \$1 billion to continue and expand beyond those initiatives in the Homelessness Recovery Plan, adding up to another 4,000 housing placements, and significantly increasing homelessness prevention and shelter services in San Francisco.

This record housing expansion includes:

- Acquiring and operating 800 to 1,000 new units of Permanent Supportive Housing
- Adding another 330 additional PSH placements through new flex pool rental subsidy slots, 265-335 additional adult and TAY medium-term rental subsidy slots, and additional short-term rental assistance supports for 1,000-1,500 people experiencing homelessness
- Providing 887 new rental subsidies through Emergency Housing Choice Vouchers, allocated by the federal government as part of the 2021 American Rescue Plan Act (ARPA), in partnership with the Public Housing Authority

In addition, homelessness prevention and housing stabilization interventions will support up to 7,300 households impacted by COVID-19 and most at-risk of becoming homeless. Of this funding, \$6.0 million per year will be allocated to cap all PSH rents in the City's PSH portfolio at 30 percent of tenant income starting in FY 2021-22, which is expected to support 2,800 clients. Another \$6.0 million per year will be allocated to fully fund the City's Right to Counsel program, with specific attention to people at the highest risk of becoming homeless or being displaced.

The Mayor's proposed budget funds the continuation of a new 40-bed emergency shelter for families, as well as the establishment and ongoing operation of two new Safe Parking Sites, each designed to provide up to 100 spaces for people experiencing homelessness and living in their vehicles.

Finally, the Mayor's proposed budget invests in the City's commitment to rehouse people experiencing homelessness who are most vulnerable to COVID-19 and placed into Shelter-in-Place hotels in 2020. The budget assumes FEMA support ending as of September 30, 2021, and the alternative housing system becoming a fully locally-supported cost. To mitigate this cost and prioritize ongoing solutions to homelessness, including a record expansion in PSH, medium-term subsidies, problem solving funds and

re-opening emergency shelter beds, the Mayor's proposed budget assumes a gradual ramp-down of Shelter-in-Place hotels with the final hotel closing in the spring 2022. To implement this work as well as all the investments above, the proposed budget also includes a significant increase in staffing capacity for the department.

Behavioral Health and Overdose Prevention Efforts

The Mayor's proposed budget demonstrates substantial growth in the behavioral health capacity for the City. Not only will the City expand treatment bed options across the continuum of care, it will also enhance services and programming designed to serve the most vulnerable San Franciscans – people experiencing homelessness, and those transitioning into PSH with behavioral health challenges. Much of this expansion is attributable to the approximately \$300 million in OCOH funds allocated to mental health services over the two-year budget.

Key highlights of behavioral health initiatives funded in the budget include:

Expansion of treatment beds: In addition to the approximately 147 beds that were funded and announced in last year's budget, approximately 196 beds will be added across the continuum of care over the next two years. Bed types include Board and Care, Residential Step Down, Transitional Aged Youth (TAY) residential treatment, Managed Alcohol Program (MAP), and co-op housing beds. The two-year budget also includes \$122.3 million of funding for the acquisition and rehabilitation of new facilities.

Expanded services at the Behavioral Health

Access Center: The Mayor's proposed budget includes funding to expand services at the Behavioral Health Access Center to 24 hours per day, 7 day per week, a centralized drop-in mental health service center for people in need of immediate behavioral health care.

Increased services on the streets: The Mayor's proposed budget includes funding to create an additional Street Crisis Response Team, for a total of seven teams to provide appropriate interventions and connections for people who experience behavioral health crises on the streets of San Francisco. The two-year budget also expands DPH's capacity for its street medicine team that supports clients in the street, shelters, and at the new Health Resource Center, a dedicated outpatient clinic for people experiencing homelessness.

Expanded staffing for the Office of Care

Coordination: Additional resources within the Office of Care Coordination will be specifically focused on people exiting homelessness or transitioning from the carceral system.

New services for TAY and transgender clients:

The two-year budget includes new funding for TAY mental health, care coordination, and case management services, as well as for specialized mental health services for transgender people experiencing homelessness.

Overdose prevention efforts: Exacerbated by the COVID-19 pandemic, the number of accidental overdose fatalities in San Francisco in 2020 reached an historic high of 699. Synthetic opioids, such as illicitly manufactured fentanyl, are a primary driver in overdose deaths both nationally and locally. To address the significant increase in drug overdose deaths in San Francisco, the Mayor's budget invests \$13.5 million annually for several programs, including:

- **Expanding Medication Assisted Treatment (MAT) and Contingency Management** – This funding will increase opportunities for people who use drugs to engage in medications for addiction treatment, such as buprenorphine, and contingency management.
- **Street Overdose Response Team (SORT)** – As described above, SORT is an immediate, street-based response for people experiencing homelessness with recent non-fatal overdose through engagement, care coordination, and low barrier treatment, including MAT.
- **Establishing a Culture of Harm Reduction & Supportive Care into High-Risk Settings** – The two-year budget includes funding to expand low-threshold buprenorphine and contingency management to high-risk sites, including streets, Shelter-in-Place hotels, and PSH sites. Funding is also included to expand access to safe consumption supplies at medical and behavioral health treatment sites.
- **Increasing services for clients in shelters and PSH** – In partnership with the Department of Homelessness & Supportive Housing, DPH will expand its presence at and collaboration with PSH sites to provide additional support to shelters and SIP hotels. Roving behavioral health and physical health staff will provide onsite services and training and consultation to help build the capacity of on-site PSH staff.

Citywide Equity Investments and Nonprofit Sustainability

The Mayor's proposed budget seeks to prioritize equity, investing in resources to better serve City employees and ensure nonprofit sustainability. The below initiatives will support systemic change and progress, as well as meeting immediate equity needs for our City workforce and community.

The Dream Keeper Initiative

As part of the FY 2020-21 and FY 2021-22 budget, the Mayor announced a \$120 million investment over two years into the Black and African American community in San Francisco. The goal of the Dream Keeper Initiative is to improve outcomes for San Francisco's Black and African-American youth and their families, and to provide family-based navigation supports to ensure that the needs of all family members are addressed cohesively and comprehensively. With this coordinated approach, the Dream Keeper Initiative aims to break the cycle of poverty and involvement in the criminal justice system for the families in its programs, and ensure that new investments, including in youth development, economic opportunity, community-led change, arts and culture, workforce, and homeownership are accessible to San Francisco's families who are most in need. Throughout the past year, the Human Rights Commission has facilitated an extensive community-led process to allocate these funds to six focus areas – economic and workforce development, accountability and systems change, health and wellbeing, housing and homeownership, education, and the arts. The Mayor's proposed budget maintains the commitment to this community by continuing funding at \$60 million in each year.

Diversity, Equity, and Inclusion in the City's Workforce

This past year, Office of Racial Equity (ORE) worked with all City departments to develop racial equity action plans. These plans outline the City's vision, goals, and overarching strategies to address structural racism and racial disparities, and advance racial equity. In response to these plans, departments have re-prioritized resources to accommodate equity-focused staff, trainings, and other initiatives.

In order to maintain a consistent strategy and progress toward racial equity goals, the Mayor's

proposed budget includes centralized investments in the Office of Racial Equity and Department of Human Resources (DHR) to develop and implement a citywide equity approach and work directly with department-based equity staff. Additionally, in order to better understand the experiences of City employees, funding is included to implement a citywide equity climate survey. This survey will support a deeper understanding of what employees need to thrive and feel supported in their work. The survey results will help guide the DHR and ORE coordination of citywide equity governance. Additionally, funding is included for ORE to develop and implement a racial equity training. This training is expected to reach 5,000 City employees each year, and will be digitized in order to reach more employees. This coordinated approach will ensure that all employees are receiving consistent guidance, resources, and support in order to make our workplace more equitable. With a more coordinated, educated, and equitable approach, our City workforce will be able to better serve the San Francisco community.

Nonprofit Cost of Doing Business

Nonprofit organizations are important partners in providing essential services to San Francisco communities, including services in healthcare, homelessness services, child care, and workforce development, among many others. The proposed budget includes \$76.4 million over the two years for a cost of doing business (CODB) increase for nonprofits, annualizing the one-time 3 percent CODB included in the current year budget, and funding an additional 3 percent ongoing increase in FY 2021-22 for General Fund supported nonprofit contracts. This funding will help organizations address inflationary cost pressures, and will help ensure the sustainability of the City's nonprofit partners.

Fees & Fines Reform and the Financial Justice Project

Each year, the Treasurer's Office Financial Justice Project, in coordination with the Mayor's Office, reviews fees and fines paid to the City by San Francisco residents. This year, the fees associated with a variety of Medical Examiner services, obtaining a City ID Card, owner surrender of animal, and dog license late fees have been eliminated, and the costs once paid for by residents are now assumed by the City's General Fund. Additionally,

the Street Artist License Fee assessed by the Arts Commission is being reduced to provide relief to individual artists.

Capital, Affordable Housing, and One-Time Projects

With significant one-time resources available, the Mayor's proposed budget makes strategic investments in various one-time projects, including support for the City's Capital Plan and Affordable Housing.

Capital and Transportation Investments

The Mayor's proposed budget demonstrates a commitment to making responsible investments in the City's infrastructure including updates to roads, parks, and other City facilities. The Mayor's proposed budget includes \$97.2 million over the two years to support the annual Pay-As-You-Go program. These funds help to maintain basic infrastructure and invest in city assets including facility renovations, critical enhancements, and regular maintenance. The budget also includes \$110.8 million for Critical Repairs and Recovery Stimulus capital programs in FY 2021-22. Major capital projects include: fiber to affordable housing, retrofits to African American Art and Cultural Complex and Mission Cultural Center for Latino Arts, Chinatown Branch Library, and other essential streets and parks infrastructure improvements. The proposed budget makes smart investments that improve infrastructure, enhance service delivery, and reduce long-term liabilities.

The Mayor's proposed budget also increases General Fund support for voter-mandated transportation investments by \$36.1 million in FY 2021-22 and by \$64.9 million in FY 2022-23, which expands funding for improvements such as MUNI service restoration, state of good repair projects, and Vision Zero investments.

Affordable Housing

The Mayor's proposed budget makes a number of investments in affordable housing. Most notably, the budget includes \$10 million to support innovative housing preservation and production strategies. This investment will allow the Mayor's Office of Housing and Community Development to support projects otherwise limited by restrictions related to various financing streams and to provide creative preservation tools to assist homeowners. In addition to this

investment, the Mayor's proposed budget includes \$17.6 million in gap financing to support an affordable housing site in SOMA, and \$23 million to support infrastructure at a HOPE SF site in Hunters View.

Equipment and one-time telecommute support

The Mayor's proposed budget includes \$22.3 million to fund various equipment replacements for public safety departments, the Department of Public Health, the Department of Emergency Management, and the Department of Public Works. These investments help to reduce ongoing maintenance costs by replacing equipment that have exceeded its useful life. Additionally, recognizing the City workforce's evolving needs as it returns to work, the proposed budget includes an investment to support telecommute and other in-person needs.

Children & Youth

In addition to the significant \$15 million investment to support learning loss recovery, the Mayor's proposed budget makes a number of critical investments in children and youth in San Francisco.

Early Care and Education

The Mayor's proposed budget includes funding for early childhood and education that responds to immediate needs, strengthens the early learning system, and increases access to early learning programs. These efforts are funded by the June 2018 Proposition C that created the Babies and Families Fund, with revenues totaling \$348.8 million over FY 2021-22 and FY 2022-23. The proposed budget utilizes funds generated by Proposition C and other sources to support \$35.0 million each year for local child enrollment supports to increase access to early learning programs for low-moderate income families, \$25.0 million each year to provide financial support through existing teacher stipends to sustain the viability of early learning, \$5.0 million in FY 2022-23 for child health and well-being to proactively plan for the social emotional well-being of very young children, their families, and educators who care for them, and \$5.0 million in each year to support Family Resource Centers. The Office of Early Care and Education (OECE) developed a funding framework with community engagement, and will work closely with community stakeholders on a comprehensive plan for full spending of the funds, which became fully available in May 2021 with the end of litigation around Proposition C.

In FY 2022-23, the First Five San Francisco Children and Families Commission (CFC) and the OECE will unite under a new Department of Early Childhood (DEC), dedicated to early education, health, and well-being. DEC will be charged with developing and implementing an integrated early childhood funding plan and will work on issues and challenges faced by new parents and their children in San Francisco, ranging from the prenatal period through the early childhood years. To ensure that there is adequate staffing and organizational capacity, the proposed budget includes new positions to support administration and operations, grant administration, policy and community engagement, and data and evaluation.

Opportunities for All

The Mayor's proposed budget continues to invest \$4.8 million per year to extend the Opportunities for All (OFA) pilot, a youth internship program. Every OFA participant receives mentorship, a paid internship, and support to achieve employment, including job readiness and career training, and apprenticeships. OFA prioritizes equitable access to these opportunities through workforce connection, support, and job resources for jobseekers and employers.

SFUSD Student and Mental Health Services

The Mayor's proposed Budget continues \$1.8 million of funding annually to the San Francisco Unified School District for mental health services, including a Mobile Crisis Response Team that provides a non-police, age-appropriate response for children and youth experiencing behavioral health crises or in need of preventative care.

Financial Resiliency

The Mayor's proposed budget is able to make significant investments in a number of critical areas - COVID-19 response and recovery, public safety and violence prevention, homelessness and behavioral health, equity, and many others - in a way that is financially responsible. One-time sources, largely from the American Rescue Plan and prior year savings, enables the City to not rely upon the Rainy Day Reserve as originally projected. This allows the City to preserve reserves for future uncertainty and risk. Additionally, modest ongoing revenue growth and limited new ongoing expenditures result in a reduced structural deficit projection for FY 2023-24, reducing the projected deficit from \$350 million to \$299 million. The City will still need to carefully monitor ongoing revenue and expenditure trends, but the Mayor's proposed budget seeks to not compromise the City's financial position as it emerges from the pandemic and as one-time resources expire.

To hedge against future risk and uncertainty, the Mayor's proposed budget re-allocates unappropriated funds previously set aside to guard against unforeseen COVID-19 costs and revenue losses to create two new reserves - the Federal and State Emergency Grant Disallowance Reserve and the Fiscal Cliff Reserve. The Federal and State Emergency Grant Disallowance Reserve will help to manage against reimbursement disallowances from FEMA and other state and federal agencies. The Fiscal Cliff Reserve will help the City to manage future budget shortfalls following the spend-down of federal and state stimulus funds and other one-time sources used to balance the budget.

How to Use This Book

MAYOR'S PROPOSED TWO-YEAR BUDGET

The Mayor's proposed Fiscal Year (FY) 2021-22 and 2022-23 budget for the City and County of San Francisco (the City) contains citywide budgetary and fiscal policy information as well as detailed departmental budgets for General Fund and Enterprise Departments. The proposed budget is organized into the following sections:

EXECUTIVE SUMMARY includes the Mayor's Letter and the Executive Summary of the proposed budget, and provides a high-level overview of the City's budget, the changes from the prior budget year, an update on how the budget was balanced, and other high-level details on specific policy areas that are changing in the proposed budget.

SAN FRANCISCO: AN OVERVIEW provides a high-level overview of economic, demographic, and financial trends in San Francisco.

COVID-19 RESPONSE provides data and reporting of San Francisco's response to the COVID-19 pandemic. San Francisco's response to the coronavirus emergency is grounded in data, science, and facts. Since the onset of the pandemic, the City established key health indicators as an important tool to monitor the level of COVID-19 in the community, to assess the ability of our health care system to respond to the pandemic, and to inform the safe and gradual re-opening of San Francisco.

BUDGET PROCESS describes the various financial planning and budgeting processes and reports that inform the budget process.

BUDGET INFORMATION and SUMMARY TABLES provides technical information on the structure, policies, and processes that govern the City's budget development and implementation as well as high-level financial data summarizing the Mayor's proposed budget. Tables detail changes over a three-year period: FY 2020-21 budgeted, and the proposed FY 2021-22 and FY 2022-23 budgets. The variance column measures the dollar and position differences between fiscal years. Summary data is provided on a citywide basis and organized in a variety of ways, including by department, major service area, revenue or expenditure type, and by fund type.

DEPARTMENT BUDGETS provides budgetary information and operational priorities for each of the City's departments. Department information is organized alphabetically by department name and includes the following information:

- Services includes key services or divisions and functions.
- Budget Data Summary shows a summary of total expenditures and funded positions over time.
- Performance Measures illustrates the department's progress in meeting strategic goals.
- Budget Issues and Details explains any significant service level changes in Fiscal Year 2021-22 and 2022-23, and highlights key areas of focus.
- Organizational Chart depicts the department's organizational structure.
- Total Budget – Historical Comparison Chart illustrates the department's total revenue sources, expenditures, and funded positions over time

BONDED DEBT AND LONG-TERM OBLIGATIONS provides technical information as well as current data on the City's debt portfolio and other long-term obligations.

CAPITAL PROJECTS provides information on capital projects funded in the proposed budget. It provides an overview of the City's capital planning process and budget development. Capital projects generally include major construction of new or existing buildings, roads, and other investments in the City's physical infrastructure. Specific projects are detailed in this section.

INFORMATION and COMMUNICATION

TECHNOLOGY PROJECTS provides a summary of information technology (IT) projects funded in the proposed budget. It provides an overview of the City's IT planning process and budget development. IT projects generally refer to new investments and replacement of the City's technology infrastructure. Specific projects are detailed in this section.

ADDITIONAL RESOURCES provides additional information related to the City's budget and finances as well as a glossary of commonly-used terms.



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Christopher P. Morvill

Executive Director

*The Government Finance Officers Association of the United States and Canada (GFOA) presented a Distinguished Budget Presentation Award to the City and County of San Francisco, California for its annual budget for the fiscal year beginning July 1, 2019. In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

The Mayor's Office of Public Policy and Finance submitted an application to the GFOA Budget Award for the FY 2020-21 and FY 2021-22 Proposed Budget Book. As of June 1, 2021, we have not received notice of the outcome of the application.

This award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA to determine its eligibility for another award.

San Francisco: An Overview

SECTION 2



San Francisco: An Overview

CITY GOVERNANCE AND STRUCTURE

The City and County of San Francisco (the City) was established by Charter in 1850 and is a legal subdivision of the State of California. It is the only consolidated city and county in the State, exercising the governmental powers of both a city and a county under California law. The City's governance structure, codified in the City Charter of 1996, is similar in form to the federal government. The Mayor's Office comprises the Executive branch, while the Board of Supervisors and Superior Court act as the Legislative and Judicial branches, respectively.

The Mayor and all 11 members of the Board of Supervisors serve four-year terms. Mayoral elections are held during odd-numbered years, while Board of Supervisors elections are held in even-numbered years. Elections for the Board of Supervisors are staggered, with five or six seats being open each

election. Supervisors serve four-year terms and any vacancies are filled by mayoral appointment. Both the Mayor and members of the Board of Supervisors are limited to two terms.

Each of the City's 11 districts is represented by a member of the Board of Supervisors. Beginning in November 2000, the Board of Supervisors was elected by district for the first time since the 1970s. The Mayor appoints the heads of most city departments. Many departments are also advised by commissions or boards whose members are citizens appointed by the Mayor or, in some cases, by a combination of the Mayor, the Board of Supervisors, and other elected officials. Elected officials include the Assessor-Recorder, City Attorney, District Attorney, Public Defender, Sheriff, Superior Court Judges, and Treasurer.

ELECTED OFFICIALS

Mayor

London N. Breed

Board of Supervisors

Supervisor, District 1

Connie Chan

Supervisor, District 2

Catherine Stefani

Supervisor, District 3

Aaron Peskin

Supervisor, District 4

Gordon Mar

Supervisor, District 5

Dean Preston

Supervisor, District 6

Matt Haney

President, District 7

Myrna Melgar

Supervisor, District 8

Rafael Mandelman

Supervisor, District 9

Hillary Ronen

Supervisor, District 10

Shamann Walton

Supervisor, District 11

Ahsha Safaí

Assessor-Recorder

Joaquín Torres

City Attorney

Dennis J. Herrera

District Attorney

Chesa Boudin

Public Defender

Mano Raju

Sheriff

Paul Miyamoto

Superior Courts Presiding Judge

Garrett L. Wong

Treasurer

José Cisneros

Appointed Officials

City Administrator

Carmen Chu

Controller

Ben Rosenfield

Department Directors and Administrators

Academy of Sciences (SCI)	Scott Sampson, Ph.D.
Adult Probation (ADP)	Karen Fletcher
Airport (AIR/SFO)	Ivar Satero
Animal Care and Control (ACC)	Virginia Donohue
Arts Commission (ART)	Ralph Remington
Asian Arts Museum (AAM)	Jay Xu
Assessor-Recorder (ASR)	Joaquín Torres
Board of Appeals (BOA/PAB)	Julie Rosenberg
Board of Supervisors (BOS)	Angela Calvillo
Building Inspection (DBI)	Patrick O’Riordan
Child Support Services (CSS)	Karen M. Roye
Children and Families Commission (CFC/First 5)	Theresa Zighera
Children, Youth and Their Families (DCYF)	Maria Su
City Administrator (ADM)	Carmen Chu
City Attorney (CAT)	Dennis J. Herrera
City Planning (CPC)	Rich Hillis
Civil Service Commission (CSC)	Sandra Eng
Controller (CON)	Ben Rosenfield
Convention Facilities Management	John Noguchi
County Transportation Authority (SFCTA)	Tilly Chang
Disability and Aging Services (DAS)	Kelly Dearman
District Attorney (DAT)	Chesa Boudin
Economic and Workforce Development (ECN/OEWD)	Kate Sofis
Elections (REG)	John Arntz
Emergency Management (ECD/DEM)	Mary Ellen Carroll
Entertainment Commission	Maggie Weiland
Environment (ENV)	Deborah Raphael
Ethics (ETH)	LeeAnn Pelham
Fine Arts Museums (FAM)	Thomas Campbell
Fire (FIR)	Jeanine Nicholson
Health Service System (HSS)	Abbie Yant
Homelessness and Supportive Housing (HOM)	Shireen McSpadden

Human Resources (HRD/DHR)	Carol Isen
Human Rights Commission (HRC)	Sheryl Davis
Human Services Agency (HSA)	Trent Rhorer
Juvenile Probation (JPD)	Katherine Miller
Law Library (LLB)	Marcia R. Bell
Library (LIB)	Michael Lambert
Medical Examiner	Christopher Liverman
Municipal Transportation Agency (MTA)	Jeffrey Tumlin
Office of Community Investment and Infrastructure (OCII)	Sally Oerth
Office of Early Care and Education (OECE)	Ingrid Mezquita
Police Accountability (DPA)	Paul Henderson
Police (POL)	William Scott
Port (PRT)	Elaine Forbes
Public Defender (PDR)	Mano Raju
Public Health (DPH)	Dr. Grant Colfax
Public Utilities Commission (PUC)	Michael Carlin
Public Works (DPW)	Alaric Degrafinried
Recreation and Parks (REC)	Phil Ginsburg
Rent Board (RNT)	Robert Collins
Retirement System (RET)	Jay Huish
Sheriff (SHF)	Paul Miyamoto
Sheriff's Department of Accountability (SDA)	Vacant
Status of Women (WOM)	Kimberly Ellis
Superior Court (CRT)	T. Michael Yuen
Technology (TIS/DT)	Linda Gerull
Treasure Island Development Authority (TIDA)	Robert P. Beck
Treasurer/Tax Collector (TTX)	José Cisneros
War Memorial (WAR)	John Caldon

County Education Institutions

San Francisco Unified School District	Vincent Matthews
San Francisco Community College District	Rajen Vurdien

DEMOGRAPHIC AND ECONOMIC STATISTICS

Incorporated on April 15th, 1850, San Francisco is the fourth largest city in the state of California and geographically the smallest county. Occupying just 49 square miles of land, the city is located on a peninsula bounded by the Pacific Ocean to the west, San Francisco Bay to the east, the entrance to the Bay and the Golden Gate to the north, and San Mateo County to the south.

While the government has played a key role in San Francisco's development, the true wealth of the city resides in the creative and entrepreneurial spirit of its pioneering citizens. According to the latest estimates from the U.S. Census Bureau, the city's population on July 1, 2020 was 866,606 in 2020, a 1.4 percent decline from 2019. Between 2010 and its peak in 2018, the city added 74,157 new residents before losing 13,070 over the subsequent two years.

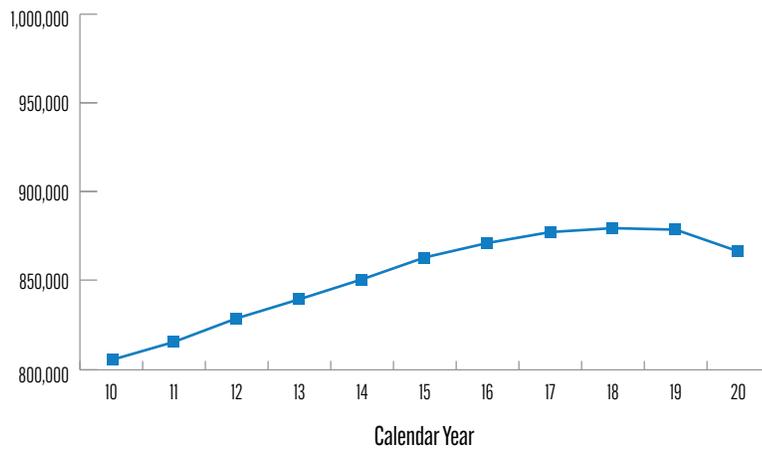
International immigration has been and continues to be a major driver of San Francisco's cultural

diversity. About 36 percent of the city's population over the age of five was born outside of the United States, and about 43 percent speak a language other than English at home. Immigration and its legacy contribute to a sense of diversity in San Francisco and positions the city's future labor force for success in the global economy.

According to the U.S. Census Bureau American Community Survey 2013-2017 5-Year Data, 40.5 percent of the San Francisco population identifies as white, 34.1 percent identifies as Asian, 15.2 percent identifies as Hispanic or Latino, 5.0 percent identifies as Black or African American, 4.2 percent identifies with two or more races, 0.3 percent identifies as Native Hawaiian and other Pacific Islander, and 0.2 percent identifies as American Indian and Alaska Native. Although the census data indicates San Francisco's Native American population is 0.2 percent, raw census data estimates the population to be 1.1 percent.

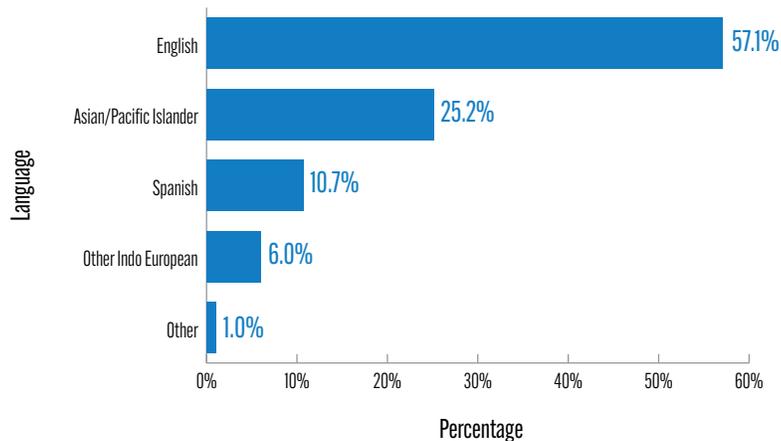
TOTAL POPULATION. >

Source: U.S. Census Bureau, County Population Estimates.



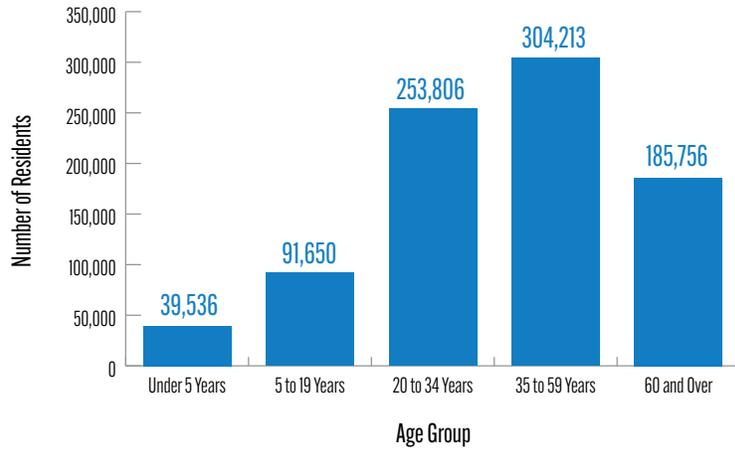
LANGUAGE SPOKEN AT HOME. >

Source: U.S. Census Bureau, 2013-2019 American Community Survey 5-years Estimate.



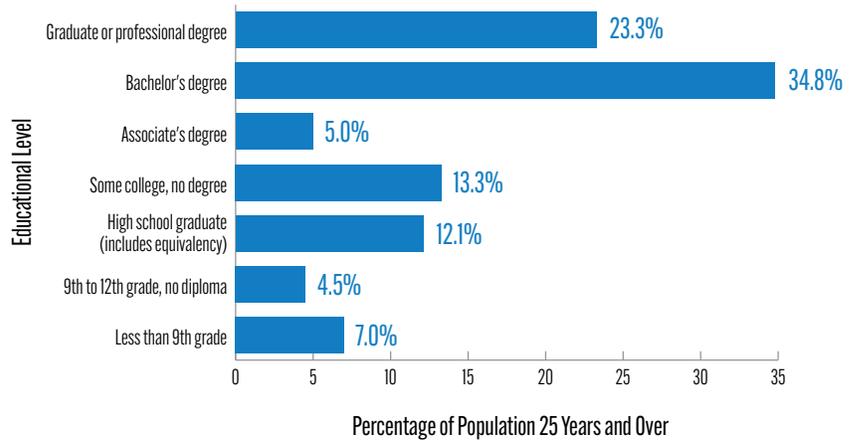
POPULATION BY AGE.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-years Estimate.



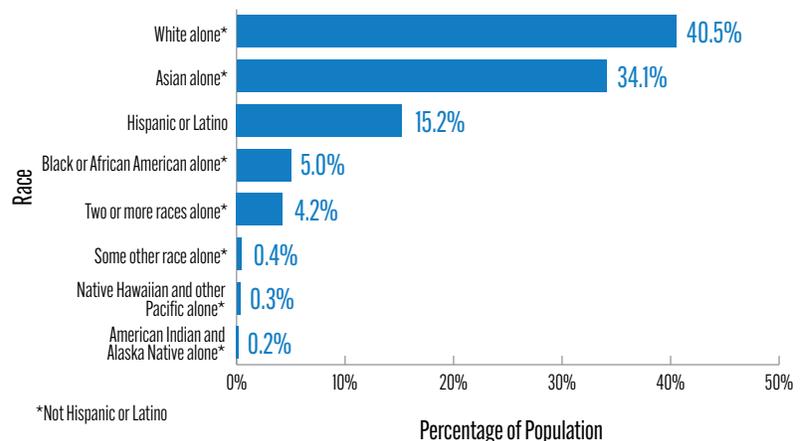
EDUCATIONAL ATTAINMENT.

Source: U.S. Census Bureau, 2015-2019 American Community Survey 5-years Estimate.



RACE IDENTIFICATION.

Source: U.S. Census Bureau, 2013-2017 American Community Survey 5-years Estimate.



LOCAL ECONOMY

San Francisco is at the center of a dynamic and innovative region with a long track record of creating jobs and opportunities, lasting social and cultural impacts, and tools and ideas that are used worldwide. While the COVID-19 emergency has led to a severe recession in the city, like elsewhere, the long-term fundamentals of the city's economy remain strong. The strength of San Francisco's economy comes from a diverse portfolio of well-established industries and businesses, as well as emerging and growing sectors. In addition to being an economic center for advanced, knowledge-based services such as professional and financial services, information technology and digital media, and healthcare, San Francisco is pushing to develop new and innovative fields in civic-based and green technologies to help grow its manufacturing sector. In 2019, there were over 763,000 jobs in San Francisco—the most at any point in the city's history.

However, amid the COVID-19 pandemic, the city lost tens of thousands of jobs, with tourism and service-related sectors faring the worst. According to the most recent available data from the Quarterly Census of Employment and Wages by the Bureau of Labor Statistics, the city lost more than 115,000 jobs at the height of the crisis in April 2020. At that time, the city's unemployment rate rose to 13 percent from 2.2 percent in two months. By March 2021, the San Francisco Metropolitan Division, which includes San Mateo County, had gained back 41,000, or 23 percent, of the 182,000 jobs lost from February to April 2020.

Before the COVID-19 pandemic, San Francisco had led economic growth in the Bay Area and California, and been at full employment for over three years. Although San Francisco represents only 2.2 percent of the State's population, it accounted for 9.5 percent of Gross Domestic Product growth in California from 2010 to 2019. During the same period, the city created 1 in 4 new jobs in the nine-county Bay Area.

COVID-19 Response and Recovery

Every one of San Francisco's residents, businesses, and workers has been deeply impacted by the pandemic, with communities and entrepreneurs of color experiencing more severe outcomes. Supporting neighborhood businesses, vulnerable workers, and community-serving nonprofits have been a central goal of San Francisco's COVID-19 response that will continue to shape the City's investments to advance economic recovery.

Since the beginning of the pandemic, San Francisco has provided immediate and ongoing relief for small businesses, including directing more than \$50 million in grants and loans to support more than 3,500 businesses. The grants and loans have complimented tens of millions of dollars in tax and fee deferrals and waivers as well as technical assistance programs to drive access to state and federal resources such as the Paycheck Protection Program. Additionally, to provide critical relief to impacted workers, especially those who cannot access state and federal aid, the City has delivered nearly \$25 million in funding to support 27,700 workers and families through programs like Right to Recover and the Family Relief Fund.

In the coming months and years, San Francisco will work in partnership with leaders in the public, private and nonprofit sectors to build a more robust, more resilient, and more equitable economy than before the pandemic. Though San Francisco experienced a historically strong period of economic expansion after the Great Recession, many San Franciscans did not see the benefits of that growth. To better support San Francisco's most impacted populations and expand the middle class during the next expansion, the City is making significant investments into small business programs, neighborhood economic development, affordable housing, nonprofit sustainability, and workforce development. Each new initiative furthers the goal of building an inclusive, equitable economy where every San Franciscan has the opportunity to live, work, and thrive in the city.

Economic Development Initiatives

San Francisco's economy has rebounded from the most severe impacts of the pandemic, with unemployment reaching 5.4 percent in March 2021, down from the peak of 12.6 percent in May 2020. However, the local economy is far from its previous levels – there are 67,000 fewer employed San Franciscans than at the start of 2020, with industries like hospitality, restaurants and arts, entertainment and recreation seeing the steepest employment declines. To catalyze economic recovery, bring back jobs and create new, sustainable career pathways accessible to all residents, the City will make targeted investments in key sectors with strong growth potential, including technology, professional services, manufacturing, nightlife and entertainment, tourism and hospitality, nonprofit, and retail.

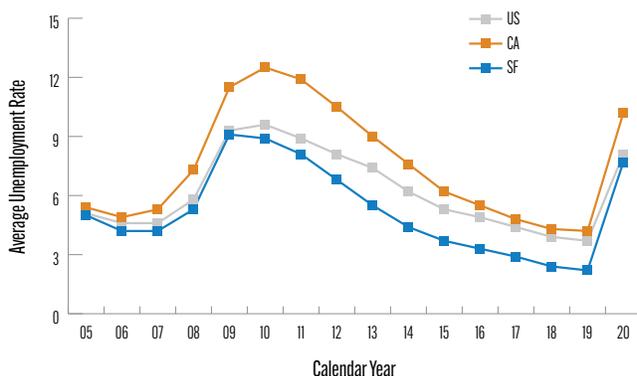
Additionally, through investments in the public spaces and business support programs, San Francisco will build on the momentum of initiatives like the “Save Our Small Businesses” ballot measure and the Shared Spaces program to make it easier to start and grow a business in the city. Starting a small business is a key driver of economic mobility and a critical pathway to the middle class for many families. The City’s investments and policies seek to foster a more inclusive environment for entrepreneurs and lower the financial and legal barriers to success for neighborhood businesses.

Workforce Development

San Francisco’s investment in workforce development programs will be critical in supporting working residents and those looking to enter or re-enter the labor force. The City will focus on sectors experiencing or expecting job growth to support new and long-term unemployed residents.

With record-high unemployment, the City will provide programs for those needing minor assistance in securing employment as well as for those needing full retraining and wraparound workforce services, including intensive barrier removal services and community outreach to connect vulnerable groups to career pathways better. New service delivery methods will also be developed to account for public health needs requiring social distancing and allowing for more remote work.

The City funds job-driven training programs in key sectors such as construction, healthcare, and technology. There are also investments to support dislocated hospitality workers and train job seekers in industries that emerge during recovery. These sector-driven academies combine vocational training in growing fields with supportive services, job placement, and post-placement support.



UNEMPLOYMENT RATE.

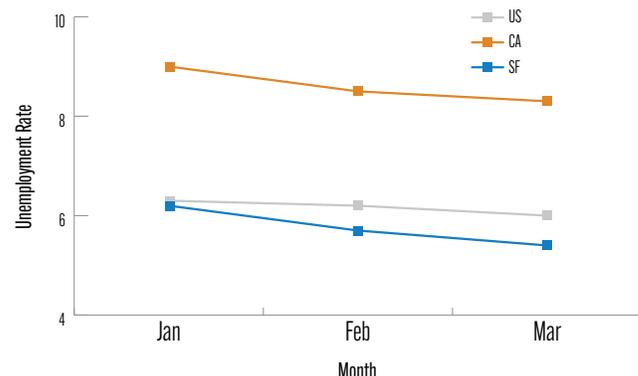
Source: Bureau of Labor Statistics.

Each academy’s curriculum is developed in concert with industry, labor, and educational partners to ensure that training is aligned to meet today’s job needs and that program graduates are ready to work immediately. In addition to job training programs, the City invests in community-based Job Centers to provide local residents with a seamless array of workforce services designed to assist job seekers with securing employment opportunities that will lead to self-sufficiency.

Job Center services include career planning, job search assistance, interview preparation, training workshops, unemployment information, access to computers, and supportive services such as childcare and transportation. Moving forward, the City will continue to invest in its successful workforce development programming while developing a comprehensive citywide strategy to align jobseeker education and training resources better. San Francisco remains committed to improving outcomes for job seekers, particularly for those facing multiple barriers to employment.

Positioned for Recovery

Fundamental strength across key sectors, combined with the implementation of long-term development projects and workforce development programs, has prepared San Francisco for a strong recovery after the COVID-19 emergency. Additionally, investments in equity initiatives are making the economy more inclusive, with the goal of ensuring historically underserved communities can share in the City’s success. Despite the current recession brought about by COVID-19, San Francisco’s long-term economic fundamentals—the quality of its workforce, business environment, technological base, and general quality of life—remain among the strongest of any city in the United States.



UNEMPLOYMENT RATE 2021.

Source: Bureau of Labor Statistics.

SAN FRANCISCO'S RESPONSE TO THE COVID-19 PANDEMIC

The COVID-19 pandemic is having a profound impact on San Francisco's community. More than a year after the first case emerged in March 2020, San Franciscans are reminded each day of the threat this virus poses to everyone's livelihoods.

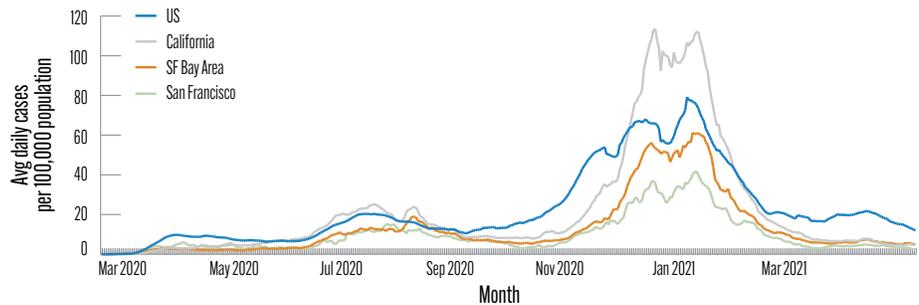
The City and County of San Francisco has had a robust performance measurement program for over 15 years. City departments track and report on performance measures, set performance targets in annual budgets, and update key performance indicators on the [San Francisco Scorecards website](#) throughout the year. When COVID-19 emerged in San Francisco, the City leveraged this expertise and repurposed systems and processes to support

decision-making, and ensure the City's strategies were based on science, data, and facts. This approach saved lives and also prepared the City for a stronger recovery.

Since early in the pandemic, the case rate in San Francisco (per 100,000 residents) has been consistently lower than the case rate in California and the United States as a whole. While COVID-19's effect on San Francisco is tragic, the hard work and dedication of front-line workers, City employees, partnerships with businesses and non-profits, and sustained efforts by San Franciscans to follow health guidelines, has protected communities from even greater losses.

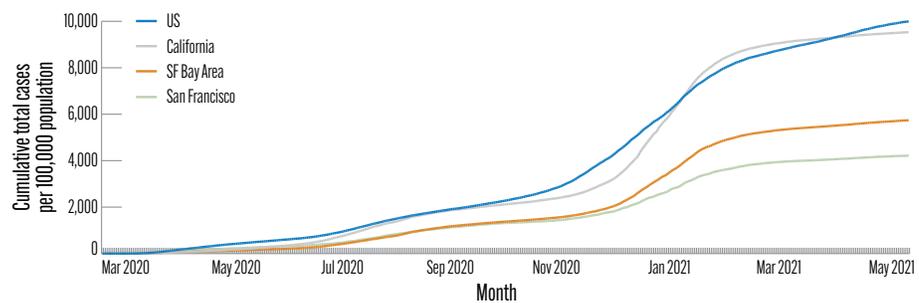
AVERAGE DAILY COVID-19 CASES PER 100,000 POPULATION (7-DAY AVERAGE)

Data through May 10, 2021



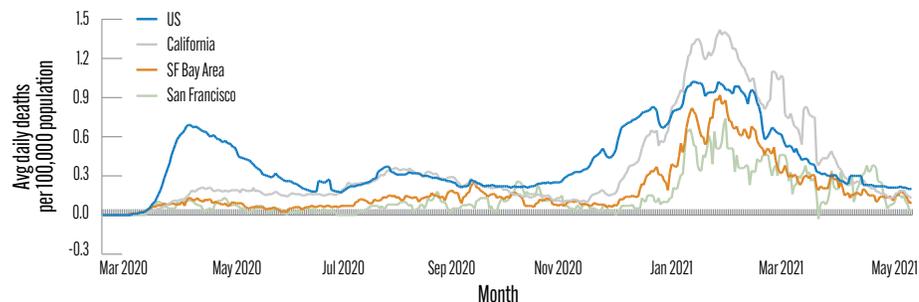
TOTAL COVID-19 CASES PER 100,000 POPULATION

Data through May 10, 2021



TOTAL COVID-19 DEATHS PER 100,000 POPULATION (7-DAY AVERAGE)

Data through May 10, 2021



The City reached an important milestone on April 6, 2021 – 50 percent of San Franciscans over the age of 16 received at least one dose of the vaccine. This is an enormous achievement. While the City celebrate this success, the City also know that the virus and its impacts will stay with communities for years to come. The strategies, tools, services, and partnerships developed during San Francisco’s initial response to COVID-19 equip the City to manage these new challenges. The following examples highlight some of these efforts to protect the city and support communities.

Mobilizing City Resources to Plan and Implement a Comprehensive Response

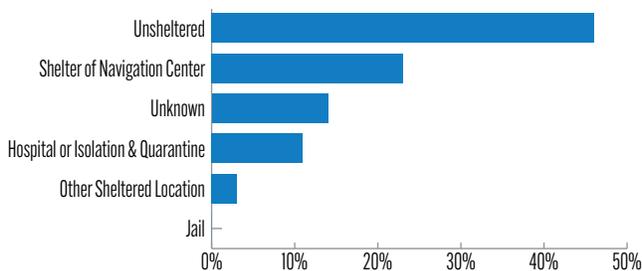
Number of City employees who have contributed directly to the COVID-19 response	Total staff hours spent on the COVID-19 response
16,016	3,687,940

*As of April 8, 2021

The way a community initially responds to disaster can determine how well it fares and how quickly it recovers. San Francisco was among the first counties in the United States to make an emergency declaration because of the pandemic. That declaration allowed the City to commit greater resources and staff to its response, and coordinate through a new organization focused on the emergency – the COVID-19 Command Center (CCC). Since March 2020, more than 16,000 City employees have spent 3.7 million hours responding to the COVID-19 pandemic through the CCC or their original departments.

Protecting Vulnerable People

COVID-19 impacted the City’s network of congregate shelter sites when clients needed to spread out to avoid exposure from each other. At the same time, many residents and workers diagnosed with COVID-19 could not safely isolate at home.

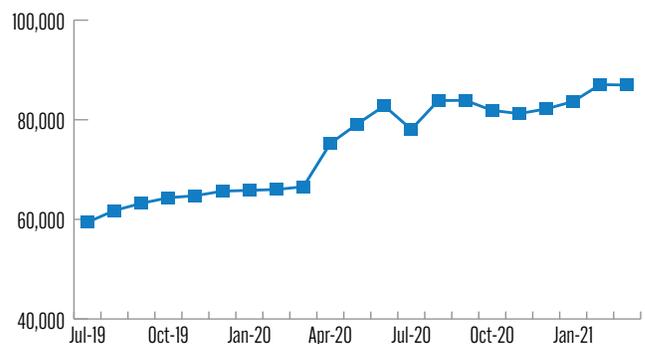


▲ SIP: PRIOR LIVING SITUATION

Data as of May 17, 2021

The City created temporary emergency shelter for San Francisco’s most vulnerable residents to help them safely isolate, quarantine, or shelter-in-place. This unprecedented response combined traditional shelters with private hotels, tent sites managed by the City, mobile trailers, and a variety of other services. Shelter-in-Place (SIP) facilities provided shelter to more than 10,000 people since March 2020.

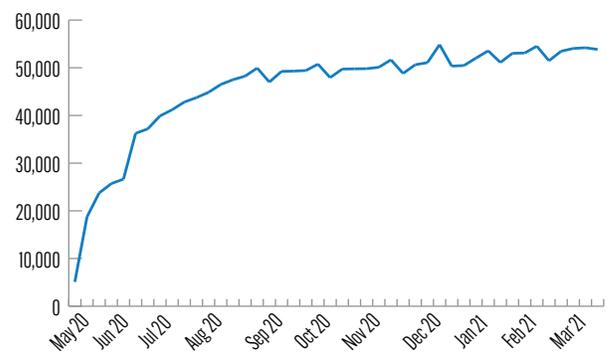
Prior to the pandemic, one in four San Franciscans lacked reliable access to healthy food. The spread of COVID-19 made it even more difficult for many people to afford and safely purchase nutritious meals. The City partnered with dozens of private and community-run organizations to provide food to San Francisco communities by offering funding, supplies, transportation, and staffing.



▲ ACTIVE INDIVIDUALS ENROLLED IN CALFRESH.

As part of the federal food assistance program, CalFresh provides monthly support to low-income San Franciscans. Following the City’s Shelter-in-Place order, applications for CalFresh assistance increased.

Data through March 2021

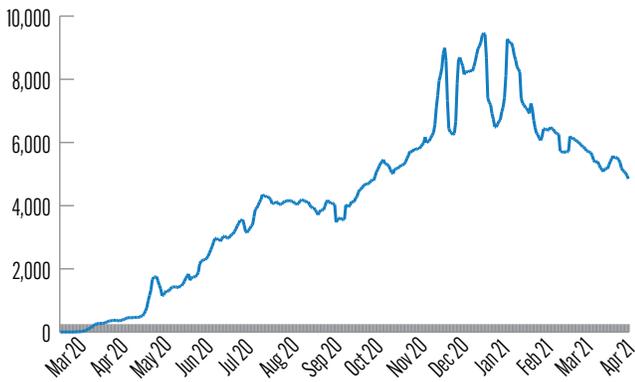


▲ GREAT PLATES SAN FRANCISCO.

As part of the federal food assistance program, CalFresh provides monthly support to low-income San Franciscans. Following the City’s Shelter-in-Place order, applications for CalFresh assistance increased.

Data through March 2021

Limiting the Spread of COVID-19 through Testing & Response



▲ ROLLING 7-DAY AVERAGE OF COVID-19 TESTS FOR SAN FRANCISCANS.

Includes all tests to San Franciscans from all providers.

Data through April 5, 2021

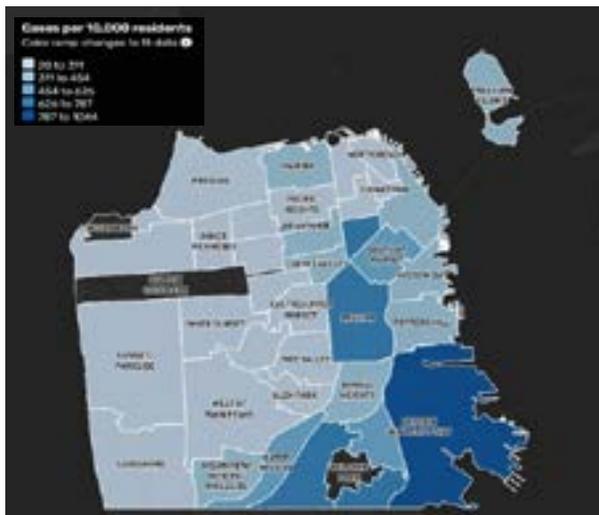
Testing is an important strategy for containing COVID-19 as it allows the City and other healthcare providers to identify infections quickly and help San Franciscans safely isolate to reduce the spread of the virus. The Department of Public Health (DPH) provided nearly half of all COVID-19 tests for San Franciscans during 2020, quickly expanding access

as the disease emerged and reaching a peak of more than 4,500 daily tests in December. The case investigation and contact tracing programs helped health experts to understand transmission within communities and identify people who were exposed.

Despite this success, COVID-19 has disproportionately affected communities of color because of a long history of institutionalized racism and structural inequities. Systemic racism and structural barriers to education, jobs, home ownership, and health care impact current housing conditions, job opportunities, and many other social determinants of health that are closely tied with COVID-19 risk factors.

DPH began monitoring test data for these types of disparities early in the City's response so that the City could address them head-on. The City's COVID-19 testing program has worked with public health experts and community advocates across San Francisco to remove barriers to testing and create culturally sensitive outreach strategies. One year later, the City continues to partner with community organizations to co-design and host testing events for the communities most impacted by COVID-19.

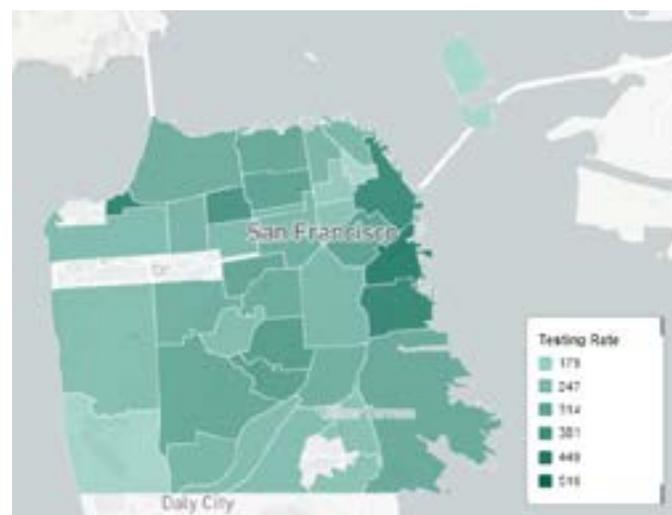
Learn more about how COVID-19 disproportionately impacts communities of color by visiting datasf.org/covid-19.



▲ CUMULATIVE COVID-19 CASES PER 10,000 RESIDENTS.

The map shows the rate of COVID-19 cases calculated as the total number of cases per 10,000 residents since testing began on March 2, 2020.

Data as of May 19, 2021



▲ COVID-19 TESTING RATE PER 1,000 RESIDENTS IN LAST 2 MONTHS.

The map shows testing rates by neighborhood during the previous two months. The testing data are mapped by resident address listed with each test.

Data from March 19, 2021 to May 17, 2021

Keeping the Community Informed

The CCC Joint Information Center (JIC) includes a diverse team of communications and public health professionals who develop actionable and accessible information and disseminate it throughout the community. The Joint Information Center has created and distributed more than 3 million posters, flyers, and door hangers in multiple languages across San Francisco. Their iconic blue and yellow signs are available as templates and have been used by counties throughout the Bay Area and beyond.

The Information & Guidance unit (I&G) develops guidance, FAQs, tip sheets and other documents to help employers, schools, healthcare facilities, and other service providers understand and implement safer practices. I&G has created 453 total documents as of April 2021, including 125 unique documents and 328 translations.

San Francisco's COVID-19 Data Tracker publishes dashboards, open data, and information about the City's response to help the public understand and participate in the City's work. Nearly 1 million people have viewed the Data Tracker more than 4.2 million times since its launch in April 2020, using dozens of dashboards on the City's key public health indicators, cases, vaccinations, alternative shelter programs, food support programs, and support for school reopening. These reports are frequently cited by local and national media, as well as governments across the US and even in other countries.

Number of public health guidance documents created	Total page views of SF COVID-19 Data Tracker
453	4,215,000

*As of April 8, 2021

Immunizing Communities

San Franciscans access vaccines through many providers. The federal government manages national vaccine distribution to states. California state government then allocates vaccines to large healthcare organizations that serve multiple counties, and to local agencies like San Francisco's Department of Public Health.

San Francisco is following the State's plan to prioritize vulnerable groups, beginning with seniors, healthcare workers, and people in long-term care facilities. The City is partnering with healthcare providers to operate vaccine sites for the general public.

As of April, more than 50 percent of San Francisco adults had received at least one dose of vaccine.

DPH is committed to using its limited supply of vaccines to support the most vulnerable communities. That includes expanding access in neighborhoods that have been most impacted by COVID-19 and historically underserved by healthcare systems. The City has been working with community leaders to remove barriers to accessing vaccines, and ensure that the City's strategies are sensitive to the traumas and history of mistreatment by medical systems.

San Francisco's vaccination program monitors key metrics about supply, distribution, and access every day to manage and improve its performance. In partnership with DataSF - the City's open data portal - it also publishes data that anyone can access online. Visit the San Francisco [COVID-19 Data Tracker](#) at datasf.org/covid-19 to see the latest results, or download a copy of the [City's vaccination plan](#) from DPH.

Supporting Safer School Reopening

Schools are vital to San Francisco community as they provide safe and supportive learning environments for students, they serve many social and cultural functions, they enable parents and guardians to participate in the workforce, and they directly employ many people. While the lack of in-person learning may disadvantage any student, it is particularly detrimental to households that do not have access to technologies that facilitate virtual learning or that rely on school services like meal programs, special education, counseling, recreational opportunities, and after-school programs. For all of these reasons, the CCC has supported schools in re-opening their doors to students and teachers by reviewing each school's health and safety plan and by conducting on-site assessments of their facilities.

SCHOOL SITE ASSESSMENTS

STATUS	SFUSD SCHOOLS	PRIVATE SCHOOLS
Letters of interest sent to SFDPH	102	127
Applications completed	102	124
Site assessments requested	102	123
Site assessments completed	102	123
Approvals	102	123

*Data through May 17, 2021

Supporting Local Businesses

San Francisco’s Black, Latino, API, and Indigenous communities have disproportionately suffered the pandemic’s health and economic impacts. As the City builds the foundation for economic recovery, there is an opportunity to build a stronger and more equitable economy—one centering on racial equity and economic justice.

Through the Office of Economic and Workforce Development, the City has worked to create programs targeted to communities of color and vulnerable populations who do not have equitable safety nets, and who have been historically excluded from wealth building opportunities in the city’s economy. Over \$52.5 million has gone to loan and grant programs to support more than 1,200 small businesses and their employees, and an additional \$17.7 million has gone to aid for workers.

San Francisco’s Economic Recovery Task Force (ERTF) has also guided the City’s efforts to sustain and revive local businesses, mitigate the impacts of COVID-19 on the most vulnerable residents, and build an equitable future. The Task Force’s Shared Spaces program promotes safer operations by allowing merchants and community groups to use sidewalks, streets, and other public spaces for a

TOTAL LOAN AND GRANTS FOR SMALL BUSINESSES AND WORKERS

Support for Small Businesses	
Hardship Emergency Loan Program	\$12M
African-American Revolving Loan Fund	\$6.3M
Latino Small Business Fund	\$3.2M
Small Business Resiliency Fund	\$2.5M
SF Shines for Reopening	\$2.9M
Neighborhood Mini-Grants and Women’s Mini-Grants	\$1.1M
SF Relief Grants and Supplemental Relief Grants	\$17.2M
SF Community Investment Loans	\$7.3M

Support for Workers	
Right to Recover	\$10.9M
Family Relief Fund	\$4.9M
Workers and Families First	\$1.6M
Immigrant Workers Fund	\$0.6M

*These amounts do not include funding from the proposed budget.

variety of restaurant and retail activities. As of April 2021, the City has issued more than 1,900 shared space permits.

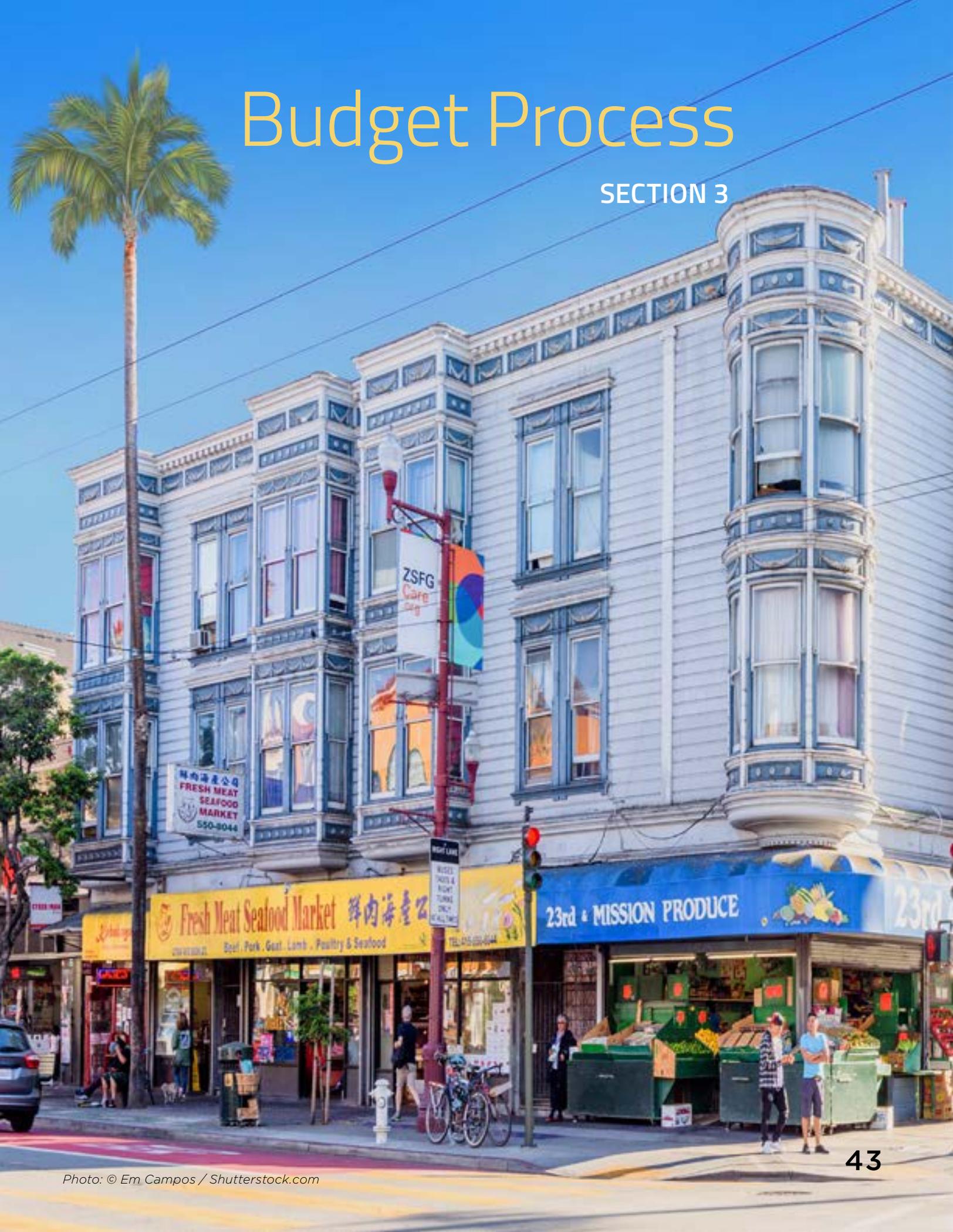
SHARED SPACES SITES. >

Shared Spaces has been a critical part of the City’s crisis response strategy to sustain the locally-owned small business sector in San Francisco. This program balance commercial activities with public spaces and transportation demands of the recovering economy.



Budget Process

SECTION 3



LONG-TERM FINANCIAL PLANNING PROCESS

The Constitution of the State of California requires all cities to adopt a balanced budget wherein revenues match expenditures. To ensure that San Francisco can meet its immediate needs while planning for long-term growth, the City has adopted a process that develops annual budgets alongside multi-year financial plans. This process assumed its current form with the passage of Proposition A on November 3, 2009, which replaced annual budgeting with two-year budgeting, and required additional long-term financial planning.

The sections below provide an understanding of the processes that guide San Francisco's multi-year and annual financial plans.

Multi-Year Financial Planning Process

The City operates on a two-year budget, which is guided by two fundamental components. The first consists of the City's revenue and expenditure projections, which are developed via four analytical assessments. The second consists of the City's financial and reserve policies, which assume unexpected fiscal pressures that may not be accounted for in the revenue and expenditure projections. In addition, the City's long-term information technology and capital needs are assessed through citywide processes. The components and processes that guide San Francisco's multi-year plans are described in more detail below.

Two-Year Budget Cycle

On November 3, 2009, voters approved Proposition A, amending the City Charter to stabilize spending by requiring two-year budgeting for all city departments and multi-year financial planning.

In Fiscal Year (FY) 2010-11, the City adopted two-year budgets for the following four departments: Airport, Port, Public Utilities Commission, and Municipal Transportation Agency. These four departments proposed fixed two-year budgets for FY 2020-21 and FY 2021-22. Due to changes in revenue projections and operating expenditure needs for FY 2021-22, the Airport, Port, and Public Utilities Commission will be amending their existing FY 2021-22 budgets. The rest of the City's departments will submit rolling two-year budgets over the same period. Two-year budgeting has been in effect for all departments since FY 2012-13.

Long-Term Operating Revenue and Expenditure Projections

The City's budget process is guided by operating revenue and expenditure projections. The Controller's Office, Mayor's Office, and the Board of Supervisors are responsible for the City's long-term financial planning. These three offices cooperate to produce four reports, including a Five-Year Financial Plan each odd calendar year, the Joint Report each even calendar year, and the Six- and Nine-Month Reports each February and May. Together, these reports provide the basis for developing the City's budget. The reports are described below and can be accessed online at [sfcontroller.org](https://www.sfcontroller.org).

The Controller's Six-Month Budget Status Report, published annually in early February, projects the year-end status of the City's General Fund and key special revenue and enterprise funds based on financial activity from July through December. Issues identified within this report can then be incorporated into mid-year budgetary adjustments as necessary.

The Four-Year Budget Projection ("Joint Report"), published each even calendar year, reports on projected citywide revenues and expenditures for the following four fiscal years. First required by voters in 1994, this analysis captures significant one-time budgetary items in addition to forecasting revenue and expenditure trends into the future. Beginning in FY 2011-12, the Joint Report was extended to forecast four years into the future (prior to FY 2011-12, the report projected three years into the future.) This change was required by Proposition A, which also required adoption of a biennial Five-Year Financial Plan. The Joint Report now serves as an "off-year" update to the Five-Year Financial Plan and projects out the remaining four years of the prior year's plan. This report was last published on March 31, 2021, as an update to the City's Five-Year Financial Plan for FY 2021-22 through FY 2025-26.

The Five-Year Financial Plan, published first in December of each odd calendar year and then updated in March, forecasts expenditures and revenues over a five-year period, proposes actions to balance revenues and expenditures during each year of the plan, and discusses strategic goals and corresponding resources for city departments. On January 15, 2021, the Mayor proposed the City's sixth Five-Year Financial Plan for Fiscal Years 2021-22

through 2025-26, which was updated on March 31, 2021 and adopted by the Board of Supervisors on April 21, 2021.

The Controller's Nine-Month Budget Status Report, published annually in early May, reports financial activity from July through March and includes the projected year-end status of the City's General Fund and key special revenue and enterprise funds. A comprehensive review of revenue and spending to date and discussions with financial officers at major city departments drive the report's year-end projections.

Taken as a whole, these reports are used by the Mayor's Office to prepare a balanced budget to propose to the Board of Supervisors each year and to plan for long-term financial needs. The reports provide information on the financial resources available to fund the City's programs and projections of future costs.

Capital and Information Technology Projections

As noted above, the City also engages in long-term planning for the City's infrastructure and information technology (IT) needs. Managed by the City Administrator, the City has completed comprehensive assessments of the City's near- and long-term capital and IT needs through the creation of the Ten-Year Capital Plan and the Information and Communications Technology (ICT) Plan, each of which is issued biennially in odd calendar years in conjunction with the City's Five-Year Financial Plan.

The Capital Plan is prepared under the guidance of the Capital Planning Committee (CPC), while the Committee on Information Technology (COIT) oversees the ICT Plan. Both committees work to identify, assess, and prioritize needs for the City as they relate to capital and IT investments. They also present departments with the opportunity to share information about the impact to operating costs that projects generate.

Funding for capital and technology is appropriated through the City's budget process. While the creation of the Capital and ICT Plans does not change their basic funding mechanisms, the priorities in the capital and IT budgets do reflect the policies and objectives identified in each respective plan.

Further information about capital and IT planning and expenditures can be found in the Capital

Planning and Information Technology sections of this book.

Financial Policies and Enhanced Reserves

The City's budget is further guided by financial policies that plan for unforeseen financial circumstances that cannot be factored into revenue and expenditure projections. Proposition A charges the Controller's Office with proposing to the Mayor and Board of Supervisors financial policies addressing reserves, use of volatile revenues, debt, and financial measures in the case of disaster recovery, and requires the City to adopt budgets consistent with these policies once approved.

In May 2010, legislation was adopted to codify the City's practice of maintaining an annual General Reserve for fiscal pressures not anticipated in the budget and to help the City mitigate the impact of multi-year downturns. This included augmentation of the existing Rainy Day Reserve and the creation of a new Budget Stabilization Reserve funded by excess receipts from volatile revenue streams.

Finally, independent auditors who certify the City's annual financial statements and credit ratings from the national bond rating agencies provide additional external oversight of the City's financial matters.

Mission-driven budgeting, as described by the City Charter, requires department budget requests to include goals, programs, targeted clients, and strategic plans. The requested budget must tie program funding proposals directly to specific goals. In addition, legislation passed by the Board of Supervisors requires performance standards to increase accountability. The City and County of San Francisco operates under a budget that balances all operating expenditures with available revenue sources and prior-year fund balance.

Governmental financial information statements are reported using the modified accrual basis of accounting. Revenues are recognized when they are measurable and available, and are considered available when they are collectible within the current period or soon enough thereafter to pay liabilities of the current period. Expenditures are generally recorded when a liability is incurred as under accrual accounting. However, debt service expenditures and expenditures related to vacation, sick leave, and claims and judgments are recorded only when payment is due.

ANNUAL BUDGET PROCESS

The City adopts annual budgets for all government funds on a substantially modified accrual basis of accounting, except for capital project funds and certain debt service funds that generally adopt project-length budgets.

The budget of the City is a detailed operating plan that identifies estimated costs and results in relation to estimated revenues.

The budget includes: the programs, projects, services, and activities to be provided during the fiscal year; the estimated resources (inflows) available for appropriation; and the estimated changes to appropriations. The budget represents a process through which policy decisions are deliberated, implemented, and controlled. The City Charter prohibits expending funds for which there is no legal appropriation.

Two-Year Budget Cycle

As described in the previous section, in November 2009, voters passed Proposition A, which amended the City Charter to require the City to transition to a two-year budget cycle for all departments by FY 2012-13. In FY 2010-11, the City adopted two-year budgets covering FY 2010-11 and FY 2011-12 for four early implementation departments: the Airport, Municipal Transportation Agency, Public Utilities Commission, and Port Commission. FY 2012-13 was the first year that all city departments submitted a two-year budget for FY 2012-13 and 2013-14. Also for the first time that year, the four early-implementation departments had a “fixed” two-year budget. This means that in the second year, these departments could only amend their budget if proposed revenues or expenditures were 5.0 percent above or below projections. All other departments retained a variable two-year budget and thus are open to changes and must be rebalanced as part of the next two-year budget. Moving to a fixed two-year budget for all departments would require the passage of legislation by the Board of Supervisors. The two-year budget is developed, approved, and implemented pursuant to the process described below.

Key Participants

- Citizens provide direction for and commentary on budget priorities throughout the annual budget process. Input from citizens at community policy meetings, stakeholder working groups convened by the Mayor’s Office, public budget hearings,

and communication with elected officials are all carefully considered in formulating the Mayor’s proposed budget.

- City departments prioritize needs and present balanced budgets for review and analysis by the Mayor’s Office of Public Policy and Finance.
- The multi-year budget projections described in the previous section as well as the Capital Planning Committee (CPC) and Committee on Information Technology (COIT) provide guidance to the Mayor’s Office on both long-term fiscal trends as well as citywide priorities for capital and IT investments.
- The Mayor, with the assistance of the Mayor’s Office of Public Policy and Finance, prepares and submits a balanced budget to the Board of Supervisors on an annual basis.
- The Board of Supervisors is the City’s legislative body and is responsible for amending and approving the Mayor’s proposed budget. The Board’s Budget and Legislative Analyst also participates in reviews of city spending and financial projections and makes recommendations to the Board on budget modifications.
- The Controller is the City’s Chief Financial Officer and is responsible for projecting available revenue to fund city operations and investments in both the near- and long-term. In addition, the City Services Auditor Division of the Controller’s Office is responsible for working with departments to develop, improve, and evaluate their performance standards.

Calendar and Process

Beginning in September and concluding in July, the annual budget cycle can be divided into three major stages (see calendar at the end of this section):

- Budget Preparation: budget development and submission to the Board of Supervisors
- Approval: budget review and enactment by the Board of Supervisors and budget signing by the Mayor.
- Implementation: department execution and budget adjustments.

Budget Preparation

Preliminary projections of Enterprise and General Fund revenues for the next fiscal year by the Controller’s Office and Mayor’s Office staff begin in September. Around this time, many departments begin budget planning to allow adequate input from

oversight commissions and the public. In December, budget instructions are issued by the Mayor's Office and the Controller's Office with detailed guidance on the preparation of department budget requests. The instructions contain a financial outlook, policy goals, and guidelines as well as technical instructions.

Three categories of budgets are prepared:

- General Fund department budgets: General Fund departments rely in whole or in part on discretionary revenue comprised primarily of local taxes such as property, sales, payroll, and other taxes. The Mayor introduces the proposed General Fund budget to the Board of Supervisors on June 1.
- Enterprise department budgets: Enterprise departments generate non-discretionary revenue primarily from charges for services that are used to support operations. The Mayor introduces the proposed Enterprise budgets to the Board of Supervisors on May 1.
- Capital and IT budgets: Capital and IT budget requests are submitted to the CPC and COIT for review. The recommendations for each committee are taken into account during the budget preparation process. The City's Ten-Year Capital Plan is brought before the Board of Supervisors and Mayor for approval concurrently with the General Fund and Enterprise department budgets.

Between December and early February, departments prepare their budget requests and submit them to the Controller by mid-February. The Controller consolidates and verifies all of the information that departments have submitted. The Controller submits departments' proposed budget requests to the Mayor's Office of Public Policy and Finance for review in early March.

From March through June, the Mayor and the Mayor's Office of Public Policy and Finance analyze each budget proposal, examining policy and service implications in order to meet citywide needs and reflect the Mayor's goals and priorities for the upcoming year. Concurrently, the Controller's Office certifies all revenue estimates.

From February through May, the Mayor and Mayor's Office of Public Policy and Finance staff conduct a comprehensive outreach process to understand the budget priorities of San Francisco's communities and address these priorities in the budget. For the proposed budget for FY 2021-22 and FY 2022-23, the Mayor held two town halls open to all members of the public. Additionally, the

Mayor and the Mayor's Office of Public Policy and Finance met with dozens of community groups to understand community members' neighborhood and citywide priorities for the upcoming budget. All San Franciscans also had the opportunity to email their budget priorities and feedback to the Mayor's Office of Public Policy and Finance. All feedback was used to make decisions about the upcoming budget that reflect the needs and priorities of San Francisco community members.

Total budget requests must be brought into balance with estimated total revenues, which requires the Mayor's Office of Public Policy and Finance to prioritize funding requests that typically exceed projected available revenues. Before the Mayor's proposed budget is introduced to the Board of Supervisors, the Controller ensures that the finalized budget is balanced and accurate.

Approval

Upon receiving the Mayor's proposed budget, the Budget and Finance Committee of the Board of Supervisors holds public hearings during the months of May and June to review departmental requests and solicit public input. The Budget and Finance Committee makes recommendations to the full Board for budget approval along with their proposed changes. Since budget review lapses into the new fiscal year, the Interim Budget—usually the Mayor's proposed budget—is passed by the Board as a continuing resolution and serves as the operating budget until the budget is finalized in late July. The Mayor typically signs the budget ordinance into law by August.

The Budget and Finance Committee works closely with the Board of Supervisor's Budget and Legislative Analyst (BLA), which develops recommendations on departmental budgets. Informed by departmental discussions that center on justifications for proposed expenses and comparison with prior year spending, the BLA forwards a report with recommended reductions. The Budget and Finance Committee reviews the Budget Analyst's recommended expenditure reductions, along with department and public input, before making final budget recommendations to the full Board of Supervisors.

Because the budget must be balanced, expenditure reductions that are made to General Fund departments represent unallocated monies that the Board of Supervisors can apply to new public

services or to offset proposed budget cuts. The Board of Supervisors generates a list of budget policy priorities that the Budget and Finance Committee uses to guide funding decisions on the unallocated pool of money. The Budget Committee then votes to approve the amended budget and forwards it to the full Board by June 30th.

As required by the City Charter, the Board of Supervisors must vote on the budget twice between July 15 and August 1. At the first reading, which occurs the first Tuesday after July 15, amendments may be proposed and, if passed by a simple majority, added to the budget. These amendments may be proposed by any member of the Board of Supervisors and can reflect further public input and/or Board policy priorities. At the second reading, the Board votes on the amended budget again, and, if passed, the budget is forwarded to the Mayor for final signature. If additional amendments are proposed during the second reading, the budget must go through another reading a week later. Final passage by the Board must occur before the August 1 deadline.

The Mayor has 10 days to approve the final budget, now called the Budget and Appropriation Ordinance. The Mayor may sign the budget as approved by the Board, making it effective immediately, or may veto any portion, whereupon the budget returns to the Board of Supervisors. The Board has ten-days to override any or all of the Mayor's vetoes with a two-thirds majority vote. In this case, upon Board vote, the

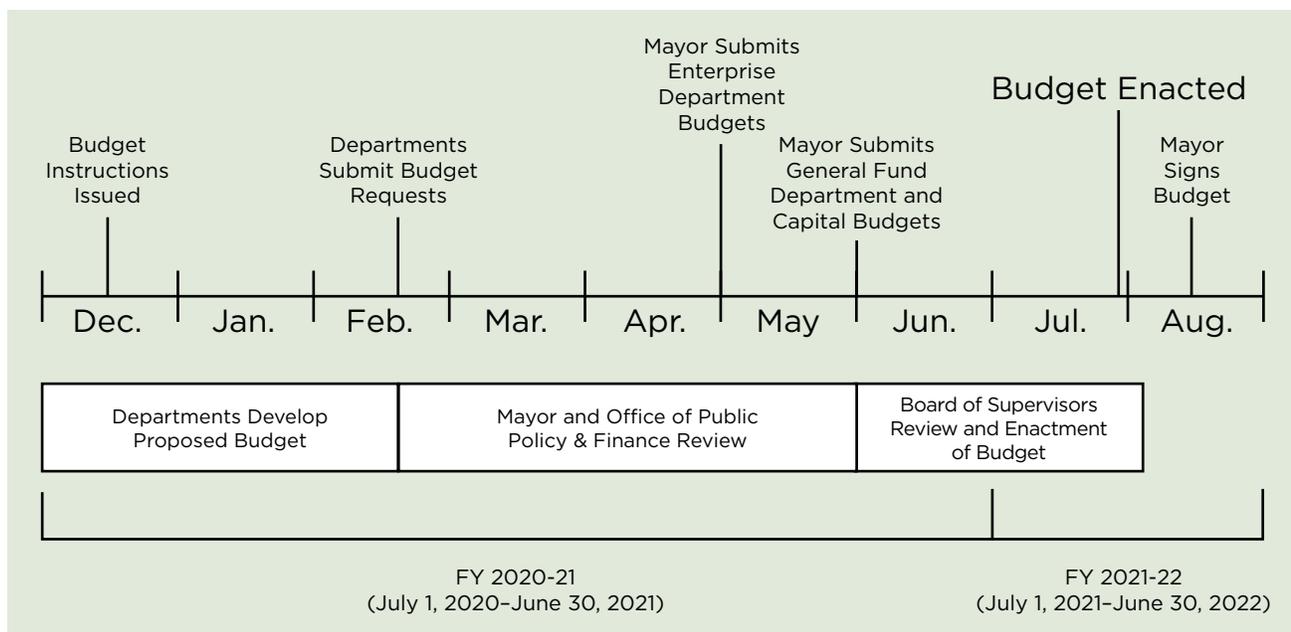
budget is immediately enacted, thus completing the budget process for the fiscal year.

Should the Mayor opt not to sign the budget within the ten-day period, the budget is automatically enacted but without the Mayor's signature of approval. Once the Budget and Appropriation Ordinance is passed, it supersedes the Interim Budget.

Implementation

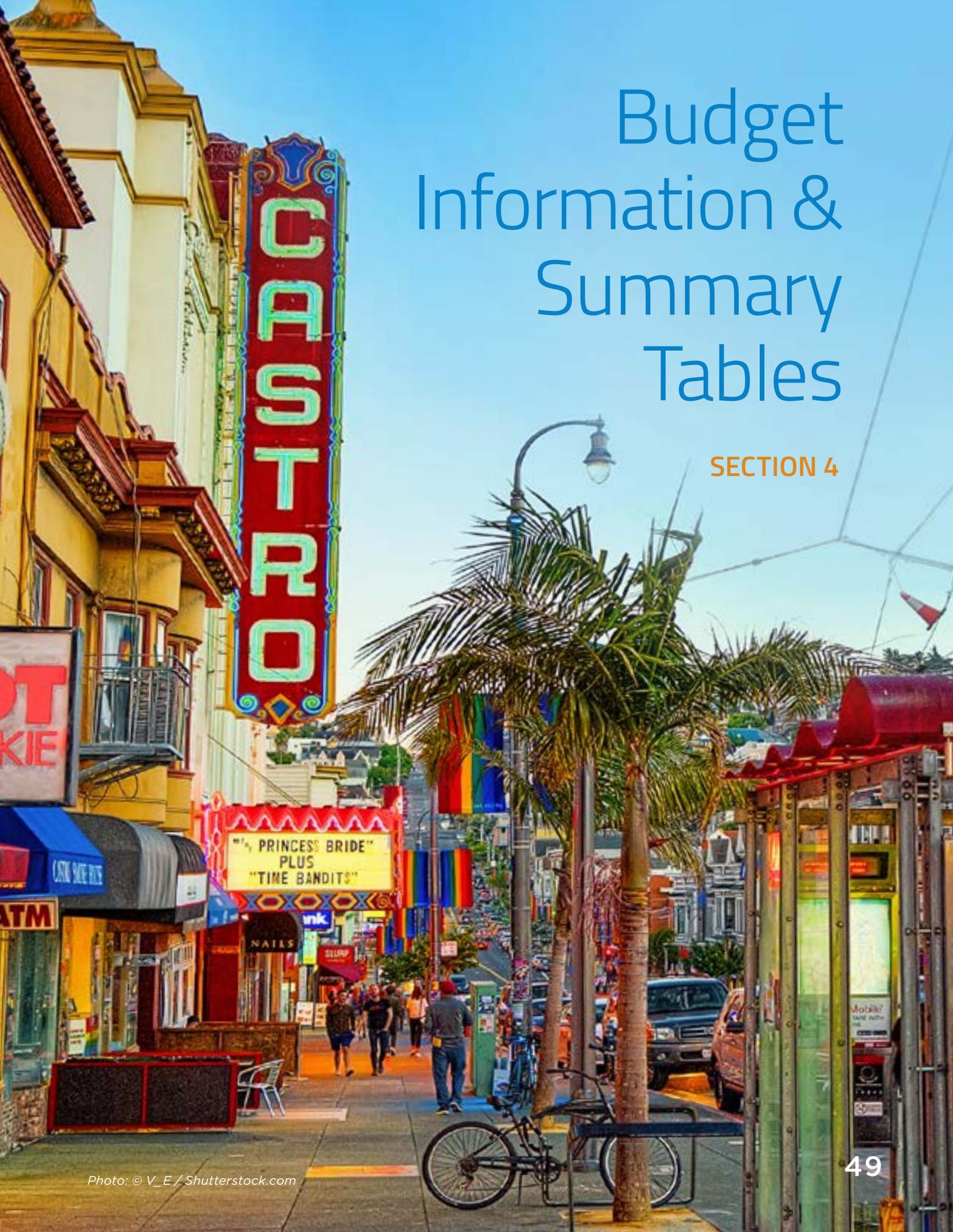
Responsibility for execution of the budget rests largely with departments. The Mayor's Office and the Controller's Office monitor department spending throughout the year and take measures to mitigate overspending or revenue shortfalls. Both offices, as well as the Board of Supervisors, also evaluate departments' achievement of performance measures on a periodic basis.

Budget adjustments during the fiscal year take place in two ways: through supplemental appropriation requests, and through grant appropriation legislation. Supplemental appropriation requests are made when a department finds that it has inadequate resources to support operations through the end of the year. Grant appropriations occur when an outside entity awards funding to a department. Both supplemental and grant appropriation requests require approval by the Board of Supervisors before going to the Mayor for final signature.



Budget Information & Summary Tables

SECTION 4



General Fund Revenue & Expenditure Trends

OVERVIEW

Each year, the City prepares a budgetary forecast of General Fund supported operating expenditures and revenues, and projects either a surplus or shortfall between the two. In odd-numbered years, the Mayor's Office works with the Controller's Office and the Board of Supervisors' Budget and Legislative Analyst to forecast revenue (based on the most current economic data) and expenditures (assuming no change to existing policies and services levels) in order to prepare the City's Five-Year Financial Plan. The most recent Five-Year Financial Plan was released in January 2021 and updated in March 2021. The March update projected surplus of \$15.8 million in FY 2021-22 and shortfalls of \$38.7 million, \$350.7

million, \$390.3 million, and \$499.3 million for FY 2022-23 through FY 2025-26, respectively.

The City is legally required to balance its budget each year. The Mayor's Proposed Two-Year Budget for FY 2021-22 and FY 2022-23 balances the two-year \$22.9 million shortfall with a combination of revenue and expenditure strategies, detailed in the Executive Summary above. The proposed FY 2021-22 budget totals \$13.1 billion, a \$532.9 million, or 3.9 percent, decrease over the FY 2020-21 budget. The proposed FY 2022-23 budget totals \$12.8 billion, a \$323.4 million, or 2.5 percent, decrease over the FY 2021-22 proposed budget.

TRENDS IN GENERAL FUND SOURCES

Total General Fund resources – which includes revenue, transfers, fund balance, and use of reserves are projected to increase by \$108.3 million in FY 2021-22, or 1.7 percent above the FY 2020-21 original budget, and slightly decrease by \$2.5 million, or 0.0 percent, in FY 2022-23.

Regular Revenues. General Fund revenues make up 47.9 and 50.0 percent of total General Fund resources in FY 2021-22 and FY2022-23, respectively. General Fund tax revenues have been profoundly affected by the pandemic. The revenue outlook for the City is closely tied to the recovery in the sectors most impacted or transformed in the past year: tourism, office, and small business. The extent to which changes in these sectors (prevalence of telecommuting, patterns of out-migration, resumption of conventions and international travel) are temporary or permanent will be critically important to the City's tax base. The budget broadly assumes General Fund revenue recovers to pre-pandemic levels by FY 2023-24, with a rapid growth during the two budget years. However, the impact of the pandemic on specific revenue line items such as hotel, sales, and parking tax are assumed to linger until FY 2025-26.

Regular revenues are budgeted to increase by \$200.4 million in FY 2021-22, 3.8 percent more than the FY

2020-21 original budget; and increase by \$390.1 million in FY 2022-23, 7.2 percent higher than the FY 2021-22 proposed budget. In FY 2021-22, the largest increases in General Fund revenues are in property, business, and transfer taxes, with increases of \$96.0 million, \$130.7 million, and \$212.1 million respectively from FY 2020-21 budget, partially offset by significant reductions in sales tax, hotel tax and federal subventions. In FY 2022-23, General Fund revenue continues to grow from FY 2021-22, with strength in property and transfer taxes, a new tax on executive pay, and rapid growth in business and hotel tax, as the city continues its recovery.

Use of Fund Balance and Use of Reserves. The proposed budget allocates \$782.5 million in General Fund year-end fund balance as a source in the two budget years, of which \$624.8 million is from the Coronavirus State and Local Fiscal Recovery Funds (CSLFRF) of the American Recovery Plan Act (ARPA) of March 2021. Due to timing and revenue recognition issues, this source is budgeted as "prior year fund balance" rather than as "federal subvention." The budget also withdraws \$267.5 million from reserves in the two budget years, including \$113.5 million from the COVID-19 Response and Economic Loss Reserve, \$149.0 million from the Business Tax Stabilization Reserve, and \$5.0 million from the Hotel Tax Contingency Reserve.

Detail about General Fund Revenues

Property Tax Revenue

The FY 2021-22 General Fund share of property tax revenue is budgeted at \$2,115.6 million, which is \$96.0 million (4.8 percent) more than the FY 2020-21 budget. The FY 2022-23 General Fund share of property tax revenue is budgeted at \$2,211.7 million, which is \$96.1 million (4.5 percent) more than the proposed FY 2021-22 budget. The largest driver of these year-to-year variances is related to excess Educational Revenue Augmentation Fund (ERAF) assumptions. Excess ERAF is budgeted at \$245.0 million in FY 2021-22, which is \$58.0 million (31.0 percent) more than the original FY 2020-21 budget, and \$260.1 million in FY 2022-23, which is \$15.1 million (6.2 percent) more than the FY 2021-22 proposed budget. In accordance with State Controller's Office guidance on the calculation of excess ERAF, the budget assumes ERAF is allocated to the School District for charter schools in the "in lieu" amount, and that historical "residual tax increment" in San Francisco is recognized in ERAF calculations, consistent with fiscal year 2020-21 Nine-Month Report projections.

Changes in property tax revenues will lag other COVID-19-induced revenue changes due to statutory deadlines related to the January 1 property lien date. FY 2020-21 revenues were largely based on values as of the January 1, 2020 lien date, which predated the pandemic in the United States. FY 2021-22 revenues are largely based on values as of January 1, 2021, and we anticipate significant growth in both the number and value of assessment appeals by the September 15 filing date. The FY 2021-22 locally assessed secured property roll growth budget assumption is essentially flat, as 3.2 growth in the working roll is offset by just under \$10 billion in assumed reductions in hotel, retail, office and multifamily residential assessed values, reflecting declines of 20 percent, 20 percent, 5 percent, and 3 percent, respectively. A 20 percent reduction in unsecured business property tax assessments is included in the projection, reflecting the possibility of business closures.

Business Tax Revenue

FY 2021-22 business tax revenue is budgeted at \$957.1 million, which is \$130.7 million (15.8 percent) more than what was budgeted in FY 2020-21. FY 2022-23 business tax revenue is budgeted at \$1,065.4 million, which is an additional \$108.3 million (11.3 percent) higher than the proposed FY 2021-22 budget. Business tax revenue is comprised

of business registration fees, administrative office tax, and gross receipts tax. The projected growth in this source is driven by our expectation of strong economic growth of 6 percent in tax year 2021 and 4 percent in tax year 2022 as businesses reopen to full capacity and recover from the COVID-19 public health emergency. In addition, we expect workers in office-using sectors to transition from near full-time telecommuting at the end of FY 2020-21 to an average of 25 percent telecommuting by the end of FY 2022-23, which could result in increased apportionments of gross receipts to the City.

Economic Growth. Revenues from business tax and registration fees have generally followed economic conditions in the City, primarily employment and wage growth. The response to the COVID-19 emergency has significantly affected them, and the City's economic condition is still in distress relative to pre-pandemic levels. The unemployment rate peaked at 12.6 percent in April 2020 and declined steadily since then, reaching 5.4 percent in March 2021, higher than at any point pre-pandemic since 2013. In January and February 2020, before shelter-in-place was first instituted, weekly initial claims for unemployment were less than 1,000. As of May 2021, weekly initial claims remained just over 4,000, a number which has remained level since October 2021. With low COVID-19 case rates and high vaccination rates, the City's economic condition is projected to continue improving.

Return to Office. Remote work occurring outside the City creates fiscal risk, because for certain categories of businesses, the gross receipts tax is dependent on their San Francisco payroll, and firms only need to calculate their San Francisco payroll expense for employees that physically work within the City's geographic boundaries. Approximately half of the workers in major tax-paying sectors such as Professional Services, Financial Services, and Information live outside of San Francisco. Some of the City's largest employers in these sectors have indicated that employees may be able to work from home permanently or with a hybrid schedule after COVID-19 restrictions have been lifted. For example, Twitter plans to let employees work from home indefinitely and Google expects most employees to work in the office a few days per week. Although some San Francisco residents who previously commuted out of the City are now telecommuting from within the City, many of these residents work for employers who do not have a nexus in the City, and thus are not subject to business taxes. In the long term, we expect

the number of days worked at home for employees in office-centric sectors to remain at 25 percent above pre-pandemic levels.

Sales Tax Revenue

In FY 2021-22, local sales tax revenue is budgeted at \$145.7 million, which is \$37.9 million (20.7 percent) less than what was budgeted in FY 2020-21. FY 2022-23 local sales tax revenue is budgeted at \$174.9 million, which is \$29.1 million (20.0 percent) higher than the proposed FY 2021-22 budget. The decline in FY 2021-22 is due to poor performance in in FY 2020-21, resulting in a much lower sales tax level from which the City must recover. Besides lower daytime population from the lack of travelers and in-commuters who shop and dine out, San Francisco also experienced significant out-migration of its residents during the COVID-19 public health emergency. Based on the change of address request data from the United States Postal Service, the City's population decreased by almost 10 percent from 2019 to 2020. As a result, sales tax collected from online retailers did not offset losses at brick-and-mortar stores in San Francisco, unlike nearly every other California county. Additionally, many businesses were closed or operating at reduced capacity during FY 2020-21, with restrictions slowly loosening up in Spring 2021. As businesses reopen to full capacity over FY 2021-22 and FY 2022-23, the budget assumes rapid growth in sales tax revenue from restaurant, hospitality and non-essential retail activity, but that it will not reach pre-pandemic levels until FY 2025-26.

Transient Occupancy (Hotel) Tax Revenue

The FY 2021-22 General Fund share of hotel tax revenue is budgeted at \$78.5 million, which is \$47.8 million (37.8 percent) less than what was budgeted in FY 2020-21. FY 2021-22 revenue is budgeted at \$235.3 million, an increase of \$156.9 million (199.9 percent) from the proposed FY 2020-21 budget. The decline in FY 2021-22 is due to the unprecedented drop off in hotel occupancy and rates in FY 2020-21, resulting in a much lower hotel tax level from which the City must recover. Global travel restrictions, the cancellation of conventions, and overall shape of the pandemic were among the factors which led to closure of a large portion of the City's hotels, and hotel tax was significantly depressed in FY 2020-21. The City's five-year forecast anticipates hotel tax returns to pre-pandemic levels by FY 2025-26, with pent-up demand for leisure travel initially driving growth in FY 2021-22 and the resumption of

large group events at full capacity contributing to additional rapid growth in FY 2022-23.

San Francisco's hotel tax is derived from hotel stays from individual business travelers, group events such as conferences and meetings, and leisure tourists. These visitors primarily travel to the City by air. In April 2020, at the height of the first peak of the COVID-19 pandemic, enplanements at SFO decreased by 97 percent compared to prior year. While air travel has grown since April 2020, the recovery in San Francisco has lagged other metropolitan areas, with FY 2020-21 average enplanements 78.9 percent less than FY 2019-20 enplanements. San Francisco International Airport's (SFO) geographic location lends itself to being the "gateway to Asia," and a hub for international travel, which is anticipated to lag domestic travel. The budgeted hotel tax amount assumes the recovery in hotel tax begins with visits to the City from domestic leisure tourists, with the return of business travelers, group events, and international visitors following, given the time needed to plan large gathering and reestablish policies for in-person business meetings. Conventions drive up hotel room rates through compression pricing, which is important to the full recovery of the City's hotel tax base.

Access Line and Utility User Tax Revenues

Fiscal Year FY 2021-22 access line tax revenue is budgeted at \$49.6 million, which is \$0.7 million (1.5 percent) more than what was budgeted in FY 2020-21. FY 2022-23 revenue is budgeted at \$51.3 million, or \$1.6 million (3.3 percent) higher than the proposed FY 2021-22 budget. Budgets reflect anticipated proposed inflationary increases to the access line tax rate as described in Business and Tax Regulations Code Section 784.

Fiscal Year FY 2021-22 utility user tax revenue is budgeted at \$77.7 million, which is \$3.4 million (4.2 percent) less than what was budgeted in FY 2020-21. FY 2022-23 revenue is budgeted at \$83.7 million, which is \$6.1 million (7.8 percent) higher than the proposed FY 2021-22 budget. The budget reflects increased commercial utility usage (primarily for gas and electric utilities) as COVID-19 restrictions are lifted and more workers return to the office, but lower than pre-pandemic levels due to continued telecommuting.

Parking Tax Revenues

Parking tax revenue is budgeted at \$55.9 million in FY 2021-22, which is \$3.5 million (5.8 percent) less

than what was budgeted in FY 2020-21. FY 2022-23 revenue is budgeted at \$68.8 million, which is \$12.9 million (23.1 percent) higher than the proposed FY 2021-22 budget. As the COVID-19 pandemic eases and businesses continue to reopen, parking tax revenues will increase, but they are not expected to reach pre-pandemic levels in the next two years due to an increase in employees working from home rather than commuting into the City.

Real Property Transfer Tax Revenue

Real property transfer tax (RPTT) revenue is budgeted at \$350.1 million in FY 2021-22, representing an increase of \$212.2 million (153.7 percent) above what was budgeted in FY 2020-21. In FY 2022-23, revenue is budgeted at \$373.9 million, an increase of \$23.8 million (6.8 percent) above the proposed FY 2021-22 budget. The budget includes the effects of November 2020 Proposition I, which doubled transfer tax rates on transactions greater than \$10.0 million. Transfer tax is anticipated to increase each year toward its rate-adjusted long-term average by FY 2023-24. Considering the highly volatile nature of this revenue source, the Controller's Office monitors collection rates throughout the fiscal year and provides regular updates to the Mayor and Board of Supervisors.

State and Federal Revenue

General Fund federal grants and subventions are budgeted at \$378.5 million in FY 2021-22, which is \$238.2 million (38.6 percent) less than what was budgeted in FY 2020-21. In FY 2022-23, federal grants and subventions are budgeted at \$312.7 million, which is \$66.3 million (17.5 percent) less than the proposed FY 2021-22 budget. The FY 2021-22 decrease is driven by a reduction of Federal Emergency Management Agency (FEMA) reimbursements and the expiration of Coronavirus Relief Funds (authorized by the CARES Act of March 2020) for COVID-19-related expenditures. In FY 2020-21, the budget assumed that a full year

of COVID-19 relief efforts were eligible for FEMA reimbursement, whereas in FY 2021-22, the budget assumes only expenditures made in the first quarter of FY 2021-22 will be eligible for reimbursement. The General Fund portion of the budget includes \$624.8 million of Coronavirus State and Local Fiscal Recovery Funds (CSLFRF) from the American Recovery Plan Act of March 2021. Due to timing and revenue recognition issues, those funds are budgeted as "Prior Year Fund Balance" instead of federal grants and subvention.

General Fund state grants and subventions are budgeted at \$836.5 million in FY 2021-22, which is \$75.4 million (9.9 percent) more than what was budgeted in FY 2020-21. In FY 2022-23, General Fund state grants and subventions are budgeted at \$787.0 million, which is \$49.5 million (5.9 percent) less than the proposed FY 2021-22 budget. The increase in FY 2021-22 is driven by growth in social service subventions, health and welfare realignment, health and mental health subvention and AB109, partially offset by reductions in health and welfare realignment in CalWORKs, public safety sales tax and other grants and subventions.

Operating Transfers-In

Transfers-in to the General Fund are budgeted at \$158.3 million in FY 2021-22, which is \$288.8 million (64.6 percent) less than what was budgeted in FY 2020-21. In FY 2022-23, transfers-in are budgeted at \$162.9 million, which is \$4.6 million (2.9 percent) more than the proposed FY 2022-23 budget. The large reduction in transfers in is due to the loss of one-time advance repayments associated with two recent voter approved taxes, the commercial rent tax (June 2018 Proposition C) and the homeless gross receipts tax (November 2018 Proposition C). The transfers in include a portion of Airport concessions revenue and 15 percent of commercial rent tax collections as authorized by June 2018 Proposition C.

USE TRENDS

Personnel Expenses

The proposed budget includes an increase in total labor costs of \$352.3 million, or 6.2 percent, from FY 2020-21 and an additional increase of \$175.1 million, or 2.9 percent, for all funds in FY 2021-22 and FY 2022-23, respectively. This total increase includes an increase in General Fund labor costs of \$176.2

million (6.8 percent) in FY 2022-22 and an additional increase of \$76.2 million (2.8 percent) in FY 2022-23. The change in FY 2021-22 and FY 2022-23 is driven by: cost of living adjustment increases for all City employees, increases in benefit costs that are partially offset by savings due to better-than-expected FY

2020-21 pension returns, and new positions to right-size City capacity for new programming.

Non-Personnel Expenses

General Fund non-personnel expenses—including professional services, materials and supplies, aid assistance, grants, capital projects and equipment, debt service, and contributions to reserves—will decrease by \$194.2 million (7.5 percent) to \$2.4 billion in FY 2021-22 and will decrease by \$227.8 million (9.6 percent) to \$2.2 billion in FY 2022-23. The decrease in FY 2021-22 is driven by lower deposits

into reserves, due to the FY 2020-21 one-time deposit to the Business Tax Stabilization Reserve.

Transfers Out

Transfers Out of the General Fund are budgeted at \$1,172.5 million and \$1,321.6 million in Fiscal Years 2021-22 and 2022-23, respectively, representing an increase of \$126.3 million in FY 2021-22 from the previous year and an increase of \$149.1 million in FY 2022-23. Changes are due to increases in mandatory baseline funded requirements, as well as increases in other General transfers, such as the transfer to the Hotel Tax for Arts Fund.

SPENDING MANDATES AND DISCRETIONARY SOURCES

In Fiscal Years 2021-22 and 2022-23, the General Fund will represent 48.2 and 49.4 percent of the City's total budget, respectively. General Fund discretionary spending capacity, however, is about 40 percent of the City's total budget due to voter-approved minimum spending requirements. San Francisco voters have passed ballot measures that require minimum spending levels for certain operations, including the Children's Baseline, the Transitional Youth Baseline, Our City Our Homes Baseline, Early Care and Education Baseline, the

Public Library Baseline, the Public Transportation Baseline, the City Services Auditor operations, the Municipal Symphony Baseline, the Homelessness and Supportive Housing Fund, Housing Trust Fund, Dignity Fund, Street Tree Maintenance Fund, Mission Bay Transportation Improvement Fund, and required reserve deposits. These requirements are discussed in detail in the Controller's discussion of the Mayor's Budget, also known as the Revenue Letter, published the second week of June 2021.

Fund Structure

The fund structure chart below maps out how the City's revenue and expenditures are organized within the budget. At its most basic, a budget is divided into revenues (sources) and expenses (uses). Budgets like San Francisco's (a consolidated city and county), contain a detailed organizational scheme to group, categorize, and identify revenues and expenses. The fund structure organizes both revenues and expenses into a system of layers, each offering a different level and type of detail. These layers can be queried in a number of different ways, depending on what type of information is sought. The tables displayed in the following pages summarize proposed revenues and expenditures by funding sources and uses at multiple levels,

by service area, and by full time equivalent (FTE) employee counts.

A **fund** is a high-level classification unit that is organized according to its purpose.

An **account** is a unique six digit code that identifies the general nature of a source or use, at its lowest level of detail. A value between 400000 and 499999 denotes a source, while a value between 500000 and 599999 denotes a use.

Accounts can be summarized at different levels. For the reports contained in this book, accounts are summarized at Level 5, into a 4 digit code. For example, accounts 501010 - Permanent Salaries and 501070 - Holiday Pay roll up to an Account Level 5 of 5010 - Salaries.

Budget Summary Tables

CONSOLIDATED SCHEDULE OF SOURCES AND USES

Sources of Funds	2021-2022			2022-2023		
	General Fund	Self Supporting	Total	General Fund	Self Supporting	Total
Prior Year Fund Balance	470,098,738	360,833,325	830,932,063	312,408,671	129,163,623	441,572,294
Prior Year Reserves	253,501,373	33,342,647	286,844,020	13,998,902	29,343,545	43,342,447
Regular Revenues	5,427,567,734	6,536,399,523	11,963,967,257	5,817,637,829	6,455,740,417	12,273,378,246
Transfers Into the General Fund	158,329,019	(158,329,019)	0	162,941,430	(162,941,430)	0
Sources of Funds Total	6,309,496,864	6,772,246,476	13,081,743,340	6,306,986,832	6,451,306,155	12,758,292,987

Uses of Funds	2021-2022			2022-2023		
	General Fund	Self Supporting	Total	General Fund	Self Supporting	Total
Gross Expenditures	5,555,281,905	7,993,660,660	13,548,942,565	5,495,262,874	7,955,925,100	13,451,187,974
Less Interdepartmental Recoveries	(594,890,833)	(593,904,360)	(1,188,795,193)	(611,603,242)	(605,575,338)	(1,217,178,580)
Capital Projects	114,754,315	271,841,108	386,595,423	36,323,976	174,900,358	211,224,334
Facilities Maintenance	2,982,114	60,352,149	63,334,263	2,657,969	61,417,219	64,075,188
Reserves	58,903,938	212,762,344	271,666,282	62,794,939	186,189,132	248,984,071
Transfers From the General Fund	1,172,465,425	(1,172,465,425)	0	1,321,550,316	(1,321,550,316)	0
Uses of Funds Total	6,309,496,864	6,772,246,476	13,081,743,340	6,306,986,832	6,451,306,155	12,758,292,987

CITY AND COUNTY OF SAN FRANCISCO MAJOR FUND BUDGETARY RECAP, FY 2021-22 (IN THOUSANDS OF DOLLARS)

Sources	General Fund	Special Revenue	Capital Projects	Debt Service	Enterprise	Internal Service	Other Agency/Trust	Total All Funds
Prior Year Fund Balance - 6/30/21 (est.)	470,099	172,600	-	-	184,790	3,381	63	830,932
Prior Year Reserves	253,501	30,343	3,000	-	-	-	-	286,844
Prior Year Sources Total	723,600	202,943	3,000	0	184,790	3,381	63	1,117,776
Property Taxes	2,115,600	248,134	-	268,957	-	-	-	2,632,691
Other Local Taxes	777,750	18,581	-	-	-	-	-	796,331
Business Taxes	957,140	556,670	-	-	-	-	-	1,513,810
Rents & Concessions	11,728	39,984	-	-	391,890	528	11,273	455,403
Fines and Forfeitures	4,035	11,335	-	18,406	113,250	-	-	147,026
Interest & Investment Income	36,247	4,087	2,293	-	32,395	-	415	75,437
Licenses, Permits & Franchises	27,944	9,234	-	-	19,413	-	-	56,591
Intergovernmental - State	836,482	182,850	207	800	126,028	-	-	1,146,367
Intergovernmental - Federal	378,512	227,802	-	-	212,420	-	-	818,734
Intergovernmental - Other	2,781	4,022	630	-	126,727	41	-	134,202
Charges for Services	255,111	117,765	-	-	3,446,861	633	311	3,820,680
Other Revenues	24,238	34,764	-	3,287	181,739	-	55,167	299,195
Other Financing Sources	-	(0)	67,500	-	-	-	-	67,500
Current Year Sources Total	5,427,568	1,455,228	70,630	291,451	4,650,723	1,202	67,166	11,963,967
Contribution Transfers In	-	449,714	-	-	722,751	-	-	1,172,465
Operating Transfer In	158,329	159	-	2,250	308,861	-	-	469,599
Transfers In Total	158,329	449,873	0	2,250	1,031,613	0	-	1,642,064
Available Sources Total	6,309,497	2,108,044	73,630	293,701	5,867,125	4,583	67,228	14,723,808
Uses								
Community Health	(1,056,434)	(314,360)	(10,100)	-	(1,384,066)	-	-	(2,764,961)
Culture & Recreation	(221,888)	(300,067)	(6,230)	-	-	-	(115)	(528,299)
General Administration and Finance	(475,678)	(212,437)	(36,443)	-	-	(4,583)	(65,138)	(794,278)
General City Responsibilities	(229,753)	(6,939)	-	(293,701)	-	-	-	(530,392)
Human Welfare & Neighborhood Development	(1,417,298)	(947,880)	(2,000)	-	-	-	-	(2,367,178)
Public Protection	(1,511,140)	(75,921)	(9,857)	-	(102,746)	-	-	(1,699,664)
Public Works, Transportation & Commerce	(221,712)	(189,816)	(9,000)	-	(3,965,689)	-	-	(4,386,217)
Current Year Uses Total	(5,133,902)	(2,047,419)	(73,630)	(293,701)	(5,452,501)	(4,583)	(65,253)	(13,070,988)
Contribution Transfers Out	(1,132,692)	(4,198)	-	-	(219,042)	-	-	(1,355,932)
Operating Transfer Out	(39,773)	(50,776)	-	-	(195,582)	-	-	(286,132)
Transfers Out Total	(1,172,465)	(54,975)	0	-	(414,624)	0	-	(1,642,064)
Proposed Uses Total	(6,306,368)	(2,102,394)	(73,630)	(293,701)	(5,867,125)	(4,583)	(65,253)	(14,713,053)
Fund Balance - 6/30/22 (est.)	3,129	5,650	-	-	-	-	1,976	10,755

CITY AND COUNTY OF SAN FRANCISCO MAJOR FUND BUDGETARY RECAP, FY 2022-23 (IN THOUSANDS OF DOLLARS)

Sources	General Fund	Special Revenue	Capital Projects	Debt Service	Enterprise	Internal Service	Other Agency/Trust	Total All Funds
Prior Year Fund Balance - 6/30/22 (est.)	312,409	37,660	-	2,422	86,990	2,029	63	441,572
Prior Year Reserves	13,999	29,344	-	-	-	-	-	43,342
Prior Year Sources Total	326,408	67,004	0	2,422	86,990	2,029	63	484,915
Property Taxes	2,211,700	258,924	-	268,957	-	-	-	2,739,581
Other Local Taxes	1,076,092	45,161	-	-	-	-	-	1,121,253
Business Taxes	1,065,350	551,306	-	-	-	-	-	1,616,656
Rents & Concessions	13,120	53,045	-	-	448,325	529	10,773	525,792
Fines and Forfeitures	3,088	11,475	-	15,986	114,051	-	-	144,600
Interest & Investment Income	38,307	4,087	-	-	37,325	-	415	80,134
Licenses, Permits & Franchises	27,997	9,099	-	-	19,413	-	-	56,509
Intergovernmental - State	787,011	157,730	-	800	125,928	-	-	1,071,470
Intergovernmental - Federal	312,187	204,380	-	-	193,460	-	-	710,026
Intergovernmental - Other	2,481	2,639	-	-	126,727	42	-	131,889
Charges for Services	256,048	130,529	-	-	3,439,539	642	311	3,827,069
Other Revenues	24,256	25,839	-	3,287	137,145	-	57,872	248,400
Other Financing Sources	-	-	-	-	-	-	-	0
Current Year Sources Total	5,817,638	1,454,213	0	289,030	4,641,914	1,213	69,370	12,273,378
Contribution Transfers In	-	442,638	-	-	878,913	-	-	1,321,550
Operating Transfer In	162,941	809	-	2,250	312,545	-	-	478,545
Transfers In Total	162,941	443,447	0	2,250	1,191,457	0	-	1,800,095
Available Sources Total	6,306,987	1,964,664	0	293,702	5,920,361	3,242	69,433	14,558,388
Uses								
Community Health	(1,062,425)	(227,108)	-	-	(1,412,150)	-	-	(2,701,683)
Culture & Recreation	(186,907)	(299,865)	-	-	-	-	(115)	(486,887)
General Administration and Finance	(409,821)	(200,630)	-	-	-	(3,242)	(68,990)	(682,682)
General City Responsibilities	(241,416)	(9,585)	-	(293,702)	-	-	-	(544,703)
Human Welfare & Neighborhood Development	(1,335,917)	(897,104)	-	-	-	-	-	(2,233,021)
Public Protection	(1,551,743)	(74,524)	-	-	(106,461)	-	-	(1,732,728)
Public Works, Transportation & Commerce	(191,364)	(197,023)	-	-	(3,967,144)	-	-	(4,355,532)
Current Year Uses Total	(4,979,593)	(1,905,840)	0	(293,702)	(5,485,755)	(3,242)	(69,105)	(12,737,236)
Contribution Transfers Out	(1,298,379)	(6,837)	-	-	(219,042)	-	-	(1,524,258)
Operating Transfer Out	(23,171)	(41,383)	-	-	(211,283)	-	-	(275,837)
Transfers Out Total	(1,321,550)	(48,220)	0	-	(430,325)	0	-	(1,800,095)
Proposed Uses Total	(6,301,143)	(1,954,061)	0	(293,702)	(5,916,080)	(3,242)	(69,105)	(14,537,332)
Fund Balance - 6/30/23 (est.)	5,844	10,603	-	(0)	4,281	(0)	328	21,057

SOURCES AND USES OF FUNDS EXCLUDING FUND TRANSFERS

	2020-2021 Budget	2021-2022 Proposed	Change from 2020-2021	2022-2023 Proposed	Change from 2021-2022
Sources of Funds					
Local Taxes	5,118,110,006	4,942,832,493	(175,277,513)	5,477,490,020	534,657,527
Licenses & Fines	177,341,918	203,616,725	26,274,807	201,109,204	(2,507,521)
Use of Money or Property	571,508,719	530,839,877	(40,668,842)	605,925,945	75,086,068
Intergovernmental Revenue - Federal	1,359,412,768	818,734,435	(540,678,333)	710,026,268	(108,708,167)
Intergovernmental Revenue - State	1,122,893,303	1,146,367,399	23,474,096	1,071,469,741	(74,897,658)
Intergovernmental Revenue - Other	108,308,660	134,201,514	25,892,854	131,888,621	(2,312,893)
Charges for Services	3,689,948,069	3,820,680,132	130,732,063	3,827,068,706	6,388,574
Other Revenues	461,559,653	366,694,682	(94,864,971)	248,399,741	(118,294,941)
Use of / (Deposit to) Fund Balance	1,005,549,153	1,117,776,083	112,226,930	484,914,741	(632,861,342)
Sources of Funds Subtotals	13,614,632,249	13,081,743,340	(532,888,909)	12,758,292,987	(323,450,353)
Uses of Funds					
Salaries & Wages	3,859,618,846	4,171,081,422	311,462,576	4,309,932,677	138,851,255
Fringe Benefits	1,818,997,554	1,859,849,431	40,851,877	1,896,099,820	36,250,389
Overhead	(70,500,485)	(66,371,144)	4,129,341	(69,114,101)	(2,742,957)
Professional & Contractual Services	3,141,609,620	3,035,179,740	(106,429,880)	2,871,283,282	(163,896,458)
Aid Assistance / Grants	1,930,147,756	1,719,519,385	(210,628,371)	1,608,171,973	(111,347,412)
Materials & Supplies	370,790,439	385,788,822	14,998,383	380,657,417	(5,131,405)
Equipment	32,048,884	47,482,948	15,434,064	19,049,689	(28,433,259)
Debt Service	1,416,493,356	1,342,251,900	(74,241,456)	1,365,680,935	23,429,035
Services of Other Departments	991,818,537	1,054,160,061	62,341,524	1,069,426,282	15,266,221
Expenditure Recovery	(1,122,248,656)	(1,188,795,193)	(66,546,537)	(1,217,178,580)	(28,383,387)
Budgetary Reserves	755,129,460	271,666,282	(483,463,178)	248,984,071	(22,682,211)
Facilities Maintenance	65,748,927	63,334,263	(2,414,664)	64,075,188	740,925
Capital Renewal	21,652,923	61,013,270	39,360,347	23,040,150	(37,973,120)
Capital Projects	403,325,088	325,582,153	(77,742,935)	188,184,184	(137,397,969)
Uses of Funds Subtotals	13,614,632,249	13,081,743,340	(532,888,909)	12,758,292,987	(323,450,353)

USES BY SERVICE AREA AND DEPARTMENT

Service Area: COMMUNITY HEALTH

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Public Health	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)
COMMUNITY HEALTH Total	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)

Service Area: CULTURE & RECREATION

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Academy Of Sciences	5,587,723	5,572,739	(14,984)	5,686,913	114,174
Arts Commission	23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)
Asian Art Museum	10,236,316	10,641,777	405,461	11,173,060	531,283
Fine Arts Museum	18,470,103	20,985,756	2,515,653	20,996,834	11,078
Law Library	1,937,106	2,033,206	96,100	2,130,773	97,567
Public Library	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350
Recreation & Park Commsn	231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)
War Memorial	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)
CULTURE & RECREATION Total	468,010,420	535,605,799	67,595,379	499,708,581	(35,897,218)

Service Area: GENERAL ADMINISTRATION & FINANCE

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Assessor / Recorder	39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)
Board of Supervisors	18,606,318	19,571,721	965,403	19,932,550	360,829
City Attorney	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647
City Planning	60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)
Civil Service Commission	1,286,033	1,388,312	102,279	1,418,696	30,384
Controller	75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)
Elections	24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)
Ethics Commission	4,724,515	6,551,078	1,826,563	7,458,201	907,123
Gen Svcs Agency-City Admin	471,084,939	552,356,529	81,271,590	548,807,090	(3,549,439)
Health Service System	12,102,328	12,570,769	468,441	12,908,805	338,036
Human Resources	108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)
Mayor	206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)
Retirement System	39,716,333	41,734,874	2,018,541	41,980,039	245,165
Treasurer/Tax Collector	42,671,873	45,106,315	2,434,442	45,663,290	556,975
GSA - Technology	131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)
GENERAL ADMINISTRATION & FINANCE Total	1,328,851,207	1,484,317,721	155,466,514	1,392,804,629	(91,513,092)

Service Area: GENERAL CITY RESPONSIBILITIES

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
General City / Unallocated	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)
GENERAL CITY RESPONSIBILITIES Total	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)

Service Area: HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Child Support Services	13,409,069	13,271,043	(138,026)	13,537,016	265,973
Children & Families Commsn	31,194,003	30,194,536	(999,467)	0	(30,194,536)
Children;Youth & Families	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)
Dept of Early Childhood	0	0	0	297,991,938	297,991,938
Environment	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
Homelessness Services	852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)
Human Rights Commission	11,205,068	13,618,732	2,413,664	13,825,105	206,373
Human Services Agency	1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)
Rent Arbitration Board	9,381,302	13,982,121	4,600,819	14,411,996	429,875
Status of Women	10,279,426	11,121,448	842,022	11,100,578	(20,870)
HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT Total	2,666,428,709	2,458,179,329	(208,249,380)	2,325,908,407	(132,270,922)

USES BY SERVICE AREA AND DEPARTMENT, *Continued*

Service Area: PUBLIC PROTECTION

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Adult Probation	41,818,109	48,018,313	6,200,204	48,684,399	666,086
District Attorney	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794
Emergency Management	117,088,290	122,439,115	5,350,825	126,117,005	3,677,890
Fire Department	412,290,704	438,643,187	26,352,483	441,731,555	3,088,368
Juvenile Probation	41,284,225	43,685,180	2,400,955	44,293,697	608,517
Police	667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668
Police Accountability	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867
Public Defender	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270
Sheriff	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)
Sheriff Accountability OIG	0	1,973,878	1,973,878	2,920,861	946,983
Superior Court	36,265,797	33,513,253	(2,752,544)	33,513,253	0
PUBLIC PROTECTION Total	1,688,044,492	1,753,600,751	65,556,259	1,784,134,255	30,533,504

Service Area: PUBLIC WORKS, TRANSPORTATION & COMMERCE

Department	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Airport Commission	1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138
Board Of Appeals - PAB	1,177,452	1,095,914	(81,538)	1,120,510	24,596
Building Inspection	89,501,462	89,993,382	491,920	91,391,585	1,398,203
Dept of Sanitation & Sts	0	0	0	6,000,000	6,000,000
Economic & Wrkfrce Dvlpmnt	96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)
GSA Public Works	351,913,006	352,636,030	723,024	357,344,929	4,708,899
Municipal Transprtn Agency	1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348	(33,330,809)
Port	124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459
Public Utilities Commissn	1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932
PUBLIC WORKS, TRANSPORTATION & COMMERCE Total	5,109,112,634	4,731,869,720	(377,242,914)	4,725,593,379	(6,276,341)
Expenditure Subtotals	15,838,179,097	15,398,518,864	(439,660,233)	14,942,373,684	(456,145,180)
Less Interdepartmental Recoveries And Transfers	(2,223,546,848)	(2,316,775,524)	(93,228,676)	(2,184,080,697)	132,694,827
Net Uses	13,614,632,249	13,081,743,340	(532,888,909)	12,758,292,987	(323,450,353)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION

Service Area: COMMUNITY HEALTH

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Public Health	HAD Public Health Admin	180,600,117	157,598,101	(23,002,016)	168,532,049	10,933,948
	HBH Behavioral Health	535,517,649	606,751,833	71,234,184	543,801,723	(62,950,110)
	HGH Zuckerberg SF General	996,821,628	1,050,225,190	53,403,562	1,070,800,393	20,575,203
	HHH Health At Home	8,236,557	8,769,180	532,623	9,000,654	231,474
	HJH Jail Health	37,890,187	38,439,952	549,765	39,766,391	1,326,439
	HLH Laguna Honda Hospital	307,386,752	321,140,844	13,754,092	318,835,849	(2,304,995)
	HNS Health Network Services	296,655,415	335,242,214	38,586,799	324,300,385	(10,941,829)
	HPC Primary Care	114,978,667	111,546,439	(3,432,228)	114,492,021	2,945,582
HPH Population Health Division	297,695,457	191,680,780	(106,014,677)	168,338,480	(23,342,300)	
Public Health Total		2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)
COMMUNITY HEALTH Total		2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)

Service Area: CULTURE & RECREATION

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Academy Of Sciences		5,587,723	5,572,739	(14,984)	5,686,913	114,174
Academy Of Sciences Total		5,587,723	5,572,739	(14,984)	5,686,913	114,174
Arts Commission	ART Administration	6,983,956	30,854,653	23,870,697	7,136,413	(23,718,240)
	ART Civic Design	180,503	189,465	8,962	194,968	5,503
	ART Community Investments	12,566,699	16,047,974	3,481,275	17,174,274	1,126,300
	ART Municipal Galleries	748,295	779,135	30,840	797,542	18,407
	ART Public Art & Collections	3,107,373	2,960,131	(147,242)	3,753,545	793,414
	ART Street Artist Program	175,189	204,916	29,727	208,823	3,907
Arts Commission Total		23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)
Asian Art Museum		10,236,316	10,641,777	405,461	11,173,060	531,283
Asian Art Museum Total		10,236,316	10,641,777	405,461	11,173,060	531,283
Fine Arts Museum		18,470,103	20,985,756	2,515,653	20,996,834	11,078
Fine Arts Museum Total		18,470,103	20,985,756	2,515,653	20,996,834	11,078
Law Library		1,937,106	2,033,206	96,100	2,130,773	97,567
Law Library Total		1,937,106	2,033,206	96,100	2,130,773	97,567
Public Library		151,700,834	171,192,006	19,491,172	172,321,356	1,129,350
Public Library Total		151,700,834	171,192,006	19,491,172	172,321,356	1,129,350
Recreation & Park Commsn	REC Admin Services	(2,116,977)	(3,503,330)	(1,386,353)	(3,627,023)	(123,693)
	REC Capital Division	50,335,034	38,712,235	(11,622,799)	19,220,931	(19,491,304)
	REC Operations	179,367,972	205,634,555	26,266,583	209,988,418	4,353,863
	REC Zoo	4,000,000	4,000,000	0	4,000,000	0
Recreation & Park Commsn Total		231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)
War Memorial		24,730,294	29,300,581	4,570,287	28,551,754	(748,827)
War Memorial Total		24,730,294	29,300,581	4,570,287	28,551,754	(748,827)
CULTURE & RECREATION Total		468,010,420	535,605,799	67,595,379	499,708,581	(35,897,218)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION, *Continued*

Service Area: GENERAL ADMINISTRATION & FINANCE

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Assessor / Recorder	ASR Administration	6,167,665	6,100,219	(67,446)	6,298,806	198,587
	ASR Exemptions	512,638	639,170	126,532	670,482	31,312
	ASR Personal Property	3,984,696	4,209,005	224,309	4,369,014	160,009
	ASR Public Service	1,354,311	1,059,997	(294,314)	1,131,363	71,366
	ASR Real Property	22,761,326	19,466,649	(3,294,677)	18,716,729	(749,920)
	ASR Recorder	3,052,947	3,042,335	(10,612)	3,203,501	161,166
	ASR Transactions	1,271,848	1,359,114	87,266	1,421,417	62,303
Assessor / Recorder Total		39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)
Board of Supervisors	BOS Assessment Appeals Board	701,348	782,972	81,624	798,287	15,315
	BOS Budget & Legis Analysis	2,363,745	2,440,567	76,822	2,440,567	0
	BOS Clerk Of The Board	4,289,305	4,611,585	322,280	4,664,396	52,811
	BOS Local Agency Formation Comm	341,240	341,240	0	341,668	428
	BOS Sunshine Ord Task Force	172,373	186,329	13,956	191,235	4,906
	BOS Supervisors	10,364,652	10,811,163	446,511	11,087,757	276,594
	BOS Youth Commission	373,655	397,865	24,210	408,640	10,775
Board of Supervisors Total		18,606,318	19,571,721	965,403	19,932,550	360,829
City Attorney		93,814,525	99,146,797	5,332,272	101,560,444	2,413,647
City Attorney Total		93,814,525	99,146,797	5,332,272	101,560,444	2,413,647
City Planning	CPC Administration	20,599,990	17,573,322	(3,026,668)	18,282,911	709,589
	CPC Citywide Planning	14,618,486	11,772,541	(2,845,945)	7,834,953	(3,937,588)
	CPC Community Equity	0	3,066,305	3,066,305	2,845,283	(221,022)
	CPC Current Planning	13,557,304	12,307,053	(1,250,251)	12,694,476	387,423
	CPC Environmental Planning	8,654,601	9,413,078	758,477	7,962,678	(1,450,400)
	CPC Executive Office	0	3,845,937	3,845,937	3,950,782	104,845
	CPC Zoning Admin & Compliance	3,015,733	4,441,223	1,425,490	4,490,538	49,315
City Planning Total		60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)
Civil Service Commission		1,286,033	1,388,312	102,279	1,418,696	30,384
Civil Service Commission Total		1,286,033	1,388,312	102,279	1,418,696	30,384
Controller	CON Accounting	12,029,596	13,044,091	1,014,495	13,354,480	310,389
	CON Administration	1,233,676	1,587,322	353,646	1,592,645	5,323
	CON Budget & Analysis	2,357,704	3,006,151	648,447	3,158,304	152,153
	CON City Services Auditor	22,639,017	23,441,420	802,403	22,270,063	(1,171,357)
	CON Citywide Systems	32,398,427	31,595,385	(803,042)	30,930,986	(664,399)
	CON Economic Analysis	582,671	618,233	35,562	632,050	13,817
	CON Payroll	3,357,535	3,587,149	229,614	3,738,408	151,259
	CON Public Finance	495,272	535,219	39,947	546,264	11,045
Controller Total		75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)
Elections	REG Elections Services	24,294,798	30,687,909	6,393,111	22,853,989	(7,833,920)
	REG Elections-Commission	93,531	69,088	(24,443)	71,011	1,923
Elections Total		24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)
Ethics Commission		4,724,515	6,551,078	1,826,563	7,458,201	907,123
Ethics Commission Total		4,724,515	6,551,078	1,826,563	7,458,201	907,123
Gen Svcs Agency-City Admin	ADM Administration	19,122,187	19,387,853	265,666	19,831,959	444,106
	ADM Animal Care And Control	8,484,264	9,528,984	1,044,720	9,712,599	183,615
	ADM City Administrator Prog	93,246,299	119,069,168	25,822,869	106,484,960	(12,584,208)
	ADM Community Invest-Infrastr	0	10	10	0	(10)
	ADM Convention Facilities Mgmt	78,103,224	88,547,791	10,444,567	96,919,182	8,371,391
	ADM Entertainment Commission	1,206,978	1,324,923	117,945	1,360,609	35,686
	ADM Internal Services	259,893,530	302,281,555	42,388,025	301,603,616	(677,939)
	ADM Medical Examiner	11,028,457	12,216,245	1,187,788	12,894,165	677,920
	Gen Svcs Agency-City Admin Total		471,084,939	552,356,529	81,271,590	548,807,090
Health Service System		12,102,328	12,570,769	468,441	12,908,805	338,036
Health Service System Total		12,102,328	12,570,769	468,441	12,908,805	338,036
Human Resources	HRD Administration	4,408,871	5,904,300	1,495,429	4,768,770	(1,135,530)
	HRD Employee Relations	4,790,304	7,886,644	3,096,340	5,665,097	(2,221,547)
	HRD Equal Emplmnt Opportunity	5,023,165	7,560,202	2,537,037	7,921,342	361,140
	HRD Recruit-Assess-Client Svc	11,661,501	12,192,480	530,979	12,552,373	359,893

USES BY SERVICE AREA, DEPARTMENT AND DIVISION, *Continued*

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Human Resources	HRD Workers Compensation	78,874,317	79,953,818	1,079,501	80,074,453	120,635
	HRD Workforce Development	3,272,612	4,363,307	1,090,695	4,002,262	(361,045)
Human Resources Total		108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)
Mayor	MYR Housing & Community Dev	197,016,642	218,753,365	21,736,723	150,345,614	(68,407,751)
	MYR Office Of The Mayor	9,290,514	9,687,764	397,250	9,879,418	191,654
Mayor Total		206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)
Retirement System	RET Administration	12,478,438	10,878,086	(1,600,352)	9,354,476	(1,523,610)
	RET Health Care Trust	2,117,865	2,396,354	278,489	2,396,354	0
	RET Investment	9,212,239	10,544,023	1,331,784	12,036,024	1,492,001
	RET Retirement Services	14,349,635	16,589,511	2,239,876	16,821,120	231,609
	RET SF Deferred Comp Program	1,558,156	1,326,900	(231,256)	1,372,065	45,165
Retirement System Total		39,716,333	41,734,874	2,018,541	41,980,039	245,165
Treasurer/Tax Collector	TTX Collection	24,291,456	26,005,668	1,714,212	27,188,427	1,182,759
	TTX Impact	3,652,899	3,708,121	55,222	2,925,827	(782,294)
	TTX Management	6,295,891	7,030,015	734,124	6,952,329	(77,686)
	TTX Treasury	8,431,627	8,362,511	(69,116)	8,596,707	234,196
Treasurer/Tax Collector Total		42,671,873	45,106,315	2,434,442	45,663,290	556,975
GSA - Technology	DT Administration	49,772,234	58,159,224	8,386,990	59,731,967	1,572,743
	DT Capital And Equipment	1,100,000	12,700,000	11,600,000	0	(12,700,000)
	DT Chief Technology Officer	(51,501)	0	51,501	0	0
	DT Communications	6,821,709	6,975,504	153,795	7,191,343	215,839
	DT Cybersecurity	7,930,995	8,748,444	817,449	8,923,091	174,647
	DT Enterprise Applications	6,947,964	6,342,254	(605,710)	6,499,027	156,773
	DT Infrastructure & Operations	29,587,612	24,300,393	(5,287,219)	26,014,484	1,714,091
	DT Innovation	1,000,501	1,057,379	56,878	1,069,576	12,197
	DT JUSTIS	2,691,679	3,001,199	309,520	3,053,968	52,769
	DT PMO	0	3,244,328	3,244,328	3,319,168	74,840
	DT Public Safety	12,958,236	13,991,023	1,032,787	14,269,212	278,189
	DT Rate Model DataSF	1,346,852	0	(1,346,852)	0	0
	DT Rate Model Usage	0	4,902,544	4,902,544	4,938,821	36,277
	DT Support Services	11,366,364	9,699,239	(1,667,125)	9,834,395	135,156
GSA - Technology Total		131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)
GENERAL ADMINISTRATION & FINANCE Total		1,328,851,207	1,484,317,721	155,466,514	1,392,804,629	(91,513,092)

Service Area: GENERAL CITY RESPONSIBILITIES

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
General City / Unallocated		1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)
General City / Unallocated Total		1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)
GENERAL CITY RESPONSIBILITIES Total		1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)

Service Area: HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Child Support Services		13,409,069	13,271,043	(138,026)	13,537,016	265,973
Child Support Services Total		13,409,069	13,271,043	(138,026)	13,537,016	265,973
Children & Families Commsn		31,194,003	30,194,536	(999,467)	0	(30,194,536)
Children & Families Commsn Total		31,194,003	30,194,536	(999,467)	0	(30,194,536)
Children;Youth & Families		285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)
Children;Youth & Families Total		285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)
Dept of Early Childhood		0	0	0	297,991,938	297,991,938
Dept of Early Childhood Total		0	0	0	297,991,938	297,991,938
Environment		41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
Environment Total		41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
Homelessness Services	HOM ADMINISTRATION	11,354,750	13,140,540	1,785,790	13,702,388	561,848
	HOM PROGRAMS	840,764,987	658,709,260	(182,055,727)	582,359,172	(76,350,088)
Homelessness Services Total		852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)
Human Rights Commission		11,205,068	13,618,732	2,413,664	13,825,105	206,373
Human Rights Commission Total		11,205,068	13,618,732	2,413,664	13,825,105	206,373
Human Services Agency	HSA Admin Support (HSA)	131,229,004	159,135,114	27,906,110	148,699,782	(10,435,332)
	HSA Aging & Adult Svc (DAAS)	435,011,663	453,050,213	18,038,550	433,452,806	(19,597,407)
	HSA Early Care & Education	372,767,178	288,364,115	(84,403,063)	0	(288,364,115)
	HSA Human Services (DHS)	473,189,627	467,938,924	(5,250,703)	477,397,047	9,458,123
Human Services Agency Total		1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)
Rent Arbitration Board		9,381,302	13,982,121	4,600,819	14,411,996	429,875
Rent Arbitration Board Total		9,381,302	13,982,121	4,600,819	14,411,996	429,875
Status of Women		10,279,426	11,121,448	842,022	11,100,578	(20,870)
Status of Women Total		10,279,426	11,121,448	842,022	11,100,578	(20,870)
HUMAN WELFARE & NEIGHBORHOOD DEVELOPMENT Total		2,666,428,709	2,458,179,329	(208,249,380)	2,325,908,407	(132,270,922)

USES BY SERVICE AREA, DEPARTMENT AND DIVISION, *Continued*

Service Area: PUBLIC PROTECTION

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Adult Probation		41,818,109	48,018,313	6,200,204	48,684,399	666,086
Adult Probation Total		41,818,109	48,018,313	6,200,204	48,684,399	666,086
District Attorney		73,721,806	80,064,379	6,342,573	82,036,173	1,971,794
District Attorney Total		73,721,806	80,064,379	6,342,573	82,036,173	1,971,794
Emergency Management	DEM Administration	38,811,524	34,358,099	(4,453,425)	36,711,101	2,353,002
	DEM Emergency Communications	38,017,600	39,124,692	1,107,092	40,030,925	906,233
	DEM Emergency Services	3,808,726	7,129,260	3,320,534	7,372,302	243,042
	DEM Homeland Security Grants	36,450,440	41,827,064	5,376,624	42,002,677	175,613
Emergency Management Total		117,088,290	122,439,115	5,350,825	126,117,005	3,677,890
Fire Department	FIR Administration	24,664,888	26,749,819	2,084,931	27,046,363	296,544
	FIR Airport	31,023,056	31,395,342	372,286	32,793,492	1,398,150
	FIR Capital Project & Grants	1,697,864	1,369,108	(328,756)	1,437,564	68,456
	FIR Fireboat	3,633,576	3,705,342	71,766	3,848,131	142,789
	FIR Investigation	2,549,173	2,986,882	437,709	3,098,620	111,738
	FIR Nert	329,646	332,913	3,267	339,908	6,995
	FIR Operations	299,952,518	317,056,550	17,104,032	322,383,517	5,326,967
	FIR Prevention	19,094,559	18,212,822	(881,737)	18,928,702	715,880
	FIR Support Services	25,409,021	26,745,278	1,336,257	27,450,331	705,053
	FIR Training	3,936,403	10,089,131	6,152,728	4,404,927	(5,684,204)
Fire Department Total		412,290,704	438,643,187	26,352,483	441,731,555	3,088,368
Juvenile Probation	JUV Children'S Baseline	2,596,845	0	(2,596,845)	0	0
	JUV General	10,353,510	11,357,815	1,004,305	11,347,271	(10,544)
	JUV Juvenile Hall	15,944,303	16,877,279	932,976	18,805,300	1,928,021
	JUV Log Cabin Ranch	0	2,664,157	2,664,157	2,676,755	12,598
	JUV Probation Services	12,389,567	12,785,929	396,362	11,464,371	(1,321,558)
Juvenile Probation Total		41,284,225	43,685,180	2,400,955	44,293,697	608,517
Police	POL - Airport	80,386,750	71,350,984	(9,035,766)	73,667,469	2,316,485
	POL - FOB - Field Operations	422,474,594	424,096,432	1,621,838	437,255,159	13,158,727
	POL - SOB - Special Operations	44,637,302	45,653,608	1,016,306	47,292,050	1,638,442
	POL Admin	120,392,456	120,555,265	162,809	130,863,279	10,308,014
Police Total		667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668
Police Accountability		10,415,143	9,398,996	(1,016,147)	9,620,863	221,867
Police Accountability Total		10,415,143	9,398,996	(1,016,147)	9,620,863	221,867
Public Defender		42,256,703	44,132,551	1,875,848	45,231,821	1,099,270
Public Defender Total		42,256,703	44,132,551	1,875,848	45,231,821	1,099,270
Sheriff		245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)
Sheriff Total		245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)
Sheriff Accountability OIG	SDA Inspector General	0	1,616,247	1,616,247	2,480,012	863,765
	SDA Sheriff Oversight	0	357,631	357,631	440,849	83,218
Sheriff Accountability OIG Total		0	1,973,878	1,973,878	2,920,861	946,983
Superior Court		36,265,797	33,513,253	(2,752,544)	33,513,253	0
Superior Court Total		36,265,797	33,513,253	(2,752,544)	33,513,253	0
PUBLIC PROTECTION Total		1,688,044,492	1,753,600,751	65,556,259	1,784,134,255	30,533,504

Service Area: PUBLIC WORKS, TRANSPORTATION & COMMERCE

Department	Division Description	2020-2021 Budget	2021-2022 Proposed	Change From 2020-2021	2022-2023 Proposed	Change From 2021-2022
Airport Commission	AIR Airport Director	9,979,460	8,875,156	(1,104,304)	8,472,734	(402,422)
	AIR Bureau Of Admin & Policy	38,042,007	34,206,596	(3,835,411)	35,235,137	1,028,541
	AIR Business & Finance	614,515,754	0	(614,515,754)	0	0
	AIR Capital Projects	75,996,373	56,024,330	(19,972,043)	56,074,473	50,143
	AIR Chief Development Office	0	13,218,066	13,218,066	13,310,112	92,046
	AIR Chief Information Office	0	38,076,419	38,076,419	38,170,765	94,346
	AIR Chief Operating Office	0	17,190,633	17,190,633	17,376,365	185,732
	AIR Chief Operating Officer	47,073,693	0	(47,073,693)	0	0
	AIR Commercial Office	0	35,483,462	35,483,462	35,300,005	(183,457)
	AIR Communications & Mrktng	20,722,052	0	(20,722,052)	0	0
	AIR Design & Construction	14,130,504	0	(14,130,504)	0	0
	AIR External Affairs	0	11,579,306	11,579,306	11,933,330	354,024
	AIR Facilities	207,540,479	217,477,046	9,936,567	216,980,180	(496,866)
	AIR Facilities; Maintenance	13,000,000	15,000,000	2,000,000	15,000,000	0
	AIR Financial Office	0	566,427,081	566,427,081	578,226,503	11,799,422
	AIR Fire Bureau	1,000,839	991,081	(9,758)	860,383	(130,698)
	AIR General	299,061,687	25,531,713	(273,529,974)	28,308,596	2,776,883
	AIR Operations & Security	105,050,083	106,754,425	1,704,342	107,986,580	1,232,155
	AIR Planning Division	7,409,253	12,195,018	4,785,765	12,276,058	81,040
	AIR Police Bureau	12,061,278	3,560,370	(8,500,908)	3,441,619	(118,751)
Airport Commission Total		1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138
Board Of Appeals - PAB		1,177,452	1,095,914	(81,538)	1,120,510	24,596
Board Of Appeals - PAB Total		1,177,452	1,095,914	(81,538)	1,120,510	24,596

USES BY SERVICE AREA, DEPARTMENT AND DIVISION, *Continued*

Building Inspection	DBI Administration	25,006,260	24,200,366	(805,894)	24,536,045	335,679
	DBI Inspection Services	45,385,749	46,657,600	1,271,851	47,586,334	928,734
	DBI Permit Services	19,109,453	19,135,416	25,963	19,269,206	133,790
Building Inspection Total		89,501,462	89,993,382	491,920	91,391,585	1,398,203
Dept of Sanitation & Sts		0	0	0	6,000,000	6,000,000
Dept of Sanitation & Sts Total		0	0	0	6,000,000	6,000,000
Economic & Wrkfrce Dvlpmnt	ECN Economic Development	23,784,318	61,332,106	37,547,788	41,480,334	(19,851,772)
	ECN Economic and Workforce Dev	(161,816)	137,458	299,274	26,963	(110,495)
	ECN Film Commission	1,452,390	1,200,000	(252,390)	1,225,000	25,000
	ECN Office of Small Business	2,770,352	2,883,624	113,272	2,996,200	112,576
	ECN Real Estate Development	17,371,716	17,488,283	116,567	17,557,674	69,391
	ECN Workforce Development	50,932,665	58,401,984	7,469,319	42,341,525	(16,060,459)
Economic & Wrkfrce Dvlpmnt Total		96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)
GSA Public Works	DPW Administration	(17,007,794)	(19,332,715)	(2,324,921)	(20,434,681)	(1,101,966)
	DPW Buildings	44,697,054	27,677,454	(17,019,600)	37,997,008	10,319,554
	DPW Infrastructure	109,730,974	141,265,663	31,534,689	131,199,652	(10,066,011)
	DPW Operations	214,492,772	203,025,628	(11,467,144)	208,582,950	5,557,322
GSA Public Works Total		351,913,006	352,636,030	723,024	357,344,929	4,708,899
Municipal Transprt Agency	MTAAW Agency-wide	275,235,831	161,898,543	(113,337,288)	140,656,850	(21,241,693)
	MTABD Board Of Directors	623,736	651,092	27,356	667,720	16,628
	MTACC CV-Captl Progr & Constr	131,171,758	64,967,195	(66,204,563)	40,064,267	(24,902,928)
	MTACO Communications	6,129,018	6,431,201	302,183	6,563,628	132,427
	MTAED Executive Director	2,477,752	3,282,718	804,966	3,363,259	80,541
	MTAFA Fit Finance & Info Tech	133,890,666	140,002,724	6,112,058	140,131,398	128,674
	MTAGA Government Affairs	1,706,572	1,738,052	31,480	1,778,350	40,298
	MTAHR Human Resources	22,305,315	22,465,768	160,453	23,001,905	536,137
	MTAPA Policy & Administration	329,802	345,308	15,506	354,424	9,116
	MTASA Safety	7,195,305	7,500,376	305,071	7,621,612	121,236
	MTASM Street Management	222,705,868	204,203,353	(18,502,515)	198,693,736	(5,509,617)
	MTATS Transit Svc Division	706,561,675	734,732,135	28,170,460	751,842,627	17,110,492
	MTATZ Taxi & Accessible Svc	35,697,364	39,301,692	3,604,328	39,449,572	147,880
	Municipal Transprt Agency Total		1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348
Port	PRT Engineering	6,011,637	5,337,121	(674,516)	5,449,932	112,811
	PRT Executive	7,758,267	8,109,807	351,540	8,232,787	122,980
	PRT Finance And Administration	29,092,076	22,488,904	(6,603,172)	32,408,284	9,919,380
	PRT Maintenance	18,993,635	18,764,170	(229,465)	23,485,789	4,721,619
	PRT Maritime	11,770,785	11,835,151	64,366	11,822,198	(12,953)
	PRT Planning & Environment	2,929,465	3,093,810	164,345	3,140,464	46,654
	PRT Port Commission (Portwide)	34,913,192	4,780,666	(30,132,526)	15,672,180	10,891,514
	PRT Real Estate & Development	13,333,001	18,077,466	4,744,465	18,214,920	137,454
Port Total		124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459
Public Utilities Commissn	HHP CleanPowerSF	226,493,735	227,935,217	1,441,482	227,514,226	(420,991)
	HHP Hetch Hetchy Water & Power	209,138,691	229,612,290	20,473,599	230,253,325	641,035
	PUB Public Utilities Bureaus	556,600	561,138	4,538	296,138	(265,000)
	WTR Water Enterprise	611,920,983	634,047,013	22,126,030	639,136,814	5,089,801
	WWE Wastewater Enterprise	385,844,898	411,947,327	26,102,429	415,339,414	3,392,087
Public Utilities Commissn Total		1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932
PUBLIC WORKS, TRANSPORTATION & COMMERCE Total		5,109,112,634	4,731,869,720	(377,242,914)	4,725,593,379	(6,276,341)
Expenditure Subtotals		15,838,179,097	15,398,518,864	(439,660,233)	14,942,373,684	(456,145,180)
Less Interdepartmental Recoveries And Transfers		(2,223,546,848)	(2,316,775,524)	(93,228,676)	(2,184,080,697)	132,694,827
Net Uses		13,614,632,249	13,081,743,340	(532,888,909)	12,758,292,987	(323,450,353)

AUTHORIZED POSITIONS, GRAND RECAP DETAIL

	Position Detail	2020-2021 Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Operating	Permanent	34,507.76	34,653.58	145.82	34,808.71	155.13
	Temporary	979.98	1,027.87	47.89	804.78	(223.09)
Non-Operating	Capital/Other	2,440.50	2,503.88	63.38	2,501.97	(1.91)
	Grant	326.32	325.96	(0.36)	327.62	1.66
Authorized Positions Total		38,254.56	38,511.29	256.73	38,443.08	(68.21)
Unfunded Positions	Attrition Savings	(3,656.10)	(3,410.36)	245.74	(3,384.96)	25.40
	Capital/Other	(2,820.50)	(2,883.88)	(63.38)	(2,881.97)	1.91
Unfunded Positions Total		(6,476.60)	(6,294.24)	182.36	(6,266.93)	27.31
Net Funded Positions		31,777.96	32,217.05	439.09	32,176.15	(40.90)

FUNDED POSITIONS, GRAND RECAP BY MAJOR SERVICE AREA AND DEPARTMENT TITLE

Service Area: A Public Protection

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
ADULT PROBATION	147.38	154.55	7.17	153.07	(1.48)
DISTRICT ATTORNEY	266.83	278.15	11.32	278.10	(0.05)
EMERGENCY MANAGEMENT	296.79	300.21	3.42	275.60	(24.61)
FIRE DEPARTMENT	1,641.24	1,669.74	28.50	1,665.65	(4.09)
JUVENILE PROBATION	183.61	178.45	(5.16)	179.31	0.86
POLICE	3,048.45	2,897.46	(150.99)	2,952.97	55.51
POLICE ACCOUNTABILITY	47.94	42.51	(5.43)	42.51	0.00
PUBLIC DEFENDER	188.44	186.88	(1.56)	186.87	(0.01)
SHERIFF	1,007.63	1,001.01	(6.62)	1,001.10	0.09
SHERIFF ACCOUNTABILITY OIG	0.00	7.70	7.70	13.00	5.30
Service Area: A Total	6,828.31	6,716.66	(111.65)	6,748.18	31.52

Service Area: B Public Works, Transportation & Commerce

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
AIRPORT COMMISSION	1,609.69	1,601.49	(8.20)	1,604.08	2.59
BOARD OF APPEALS	5.02	4.20	(0.82)	4.20	0.00
BUILDING INSPECTION	265.49	270.08	4.59	269.91	(0.17)
DEPT OF SANITATION & STS	0.00	0.00	0.00	0.00	0.00
ECONOMIC AND WORKFORCE DEVELOPMENT	104.69	109.25	4.56	106.52	(2.73)
GENERAL SERVICES AGENCY ? PUBLIC WORKS	1,063.07	1,052.51	(10.56)	1,048.70	(3.81)
MUNICIPAL TRANSPRTN AGENCY	5,519.75	5,583.61	63.86	5,586.06	2.45
PORT	231.81	222.72	(9.09)	222.53	(0.19)
PUBLIC UTILITIES COMMISSN	1,666.85	1,708.67	41.82	1,715.22	6.55
Service Area: B Total	10,466.37	10,552.53	86.16	10,557.22	4.69

Service Area: C Human Welfare & Neighborhood Development

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
CHILD SUPPORT SERVICES	66.22	66.06	(0.16)	65.73	(0.33)
CHILDREN AND FAMILIES COMMISSION	14.19	16.00	1.81	0.00	(16.00)
CHILDREN; YOUTH & THEIR FAMILIES	54.92	55.15	0.23	55.07	(0.08)
DEPT OF EARLY CHILDHOOD	0.00	0.00	0.00	61.74	61.74
ENVIRONMENT	70.70	68.39	(2.31)	67.97	(0.42)
HOMELESSNESS AND SUPPORTIVE HOUSING	156.97	221.57	64.60	192.12	(29.45)
HUMAN RIGHTS COMMISSION	22.91	22.57	(0.34)	23.02	0.45
HUMAN SERVICES	2,159.97	2,209.85	49.88	2,158.98	(50.87)
RENT ARBITRATION BOARD	35.15	46.74	11.59	49.61	2.87
STATUS OF WOMEN	5.38	6.92	1.54	6.88	(0.04)
Service Area: C Total	2,586.41	2,713.25	126.84	2,681.12	(32.13)

Service Area: D Community Health

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
PUBLIC HEALTH	7,161.30	7,379.76	218.46	7,316.06	(63.70)
Service Area: D Total	7,161.30	7,379.76	218.46	7,316.06	(63.70)

FUNDED POSITIONS, GRAND RECAP BY MAJOR SERVICE AREA AND DEPARTMENT TITLE, *Continued*

Service Area: E Culture & Recreation

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
ACADEMY OF SCIENCES	11.04	11.11	0.07	11.08	(0.03)
ARTS COMMISSION	28.42	28.52	0.10	28.50	(0.02)
ASIAN ART MUSEUM	53.29	52.29	(1.00)	52.23	(0.06)
FINE ARTS MUSEUM	104.60	104.30	(0.30)	105.13	0.83
LAW LIBRARY	2.30	2.32	0.02	2.32	0.00
PUBLIC LIBRARY	700.17	702.65	2.48	702.60	(0.05)
RECREATION AND PARK COMMISSION	911.71	928.12	16.41	945.43	17.31
WAR MEMORIAL	61.81	67.90	6.09	68.80	0.90
Service Area: E Total	1,873.34	1,897.21	23.87	1,916.09	18.88

Service Area: F General Administration & Finance

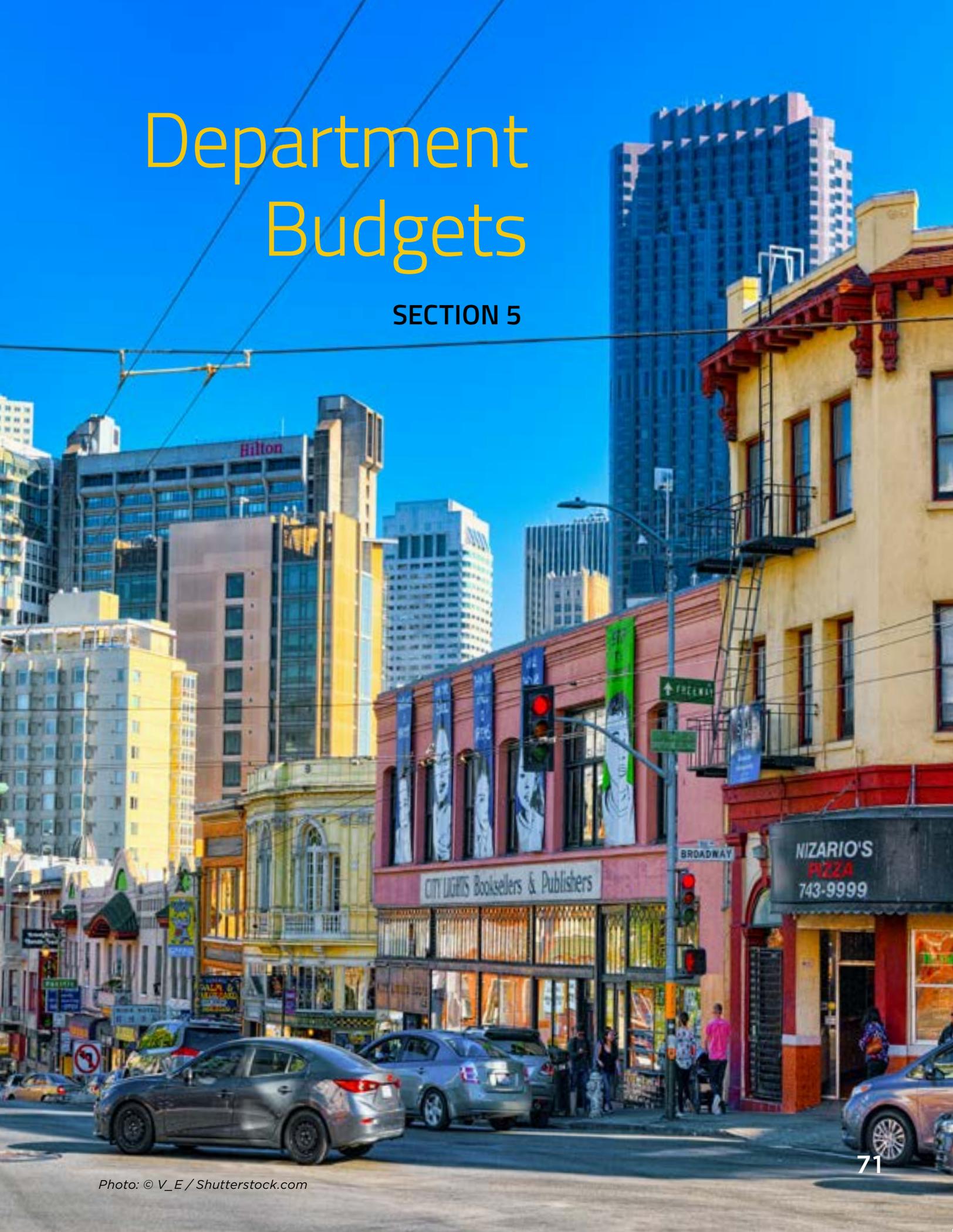
	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
ASSESSOR / RECORDER	161.69	164.37	2.68	167.29	2.92
BOARD OF SUPERVISORS	85.95	86.70	0.75	86.90	0.20
CITY ATTORNEY	309.80	312.91	3.11	313.08	0.17
CITY PLANNING	217.29	209.41	(7.88)	210.51	1.10
CIVIL SERVICE COMMISSION	5.79	6.00	0.21	6.00	0.00
CONTROLLER	248.19	252.33	4.14	256.20	3.87
ELECTIONS	61.20	80.29	19.09	59.22	(21.07)
ETHICS COMMISSION	22.78	30.50	7.72	32.33	1.83
GENERAL SERVICES AGENCY-CITY ADMIN	913.06	941.43	28.37	955.86	14.43
HEALTH SERVICE SYSTEM	47.12	47.17	0.05	47.17	0.00
HUMAN RESOURCES	177.28	201.12	23.84	191.39	(9.73)
MAYOR	76.06	82.81	6.75	84.24	1.43
RETIREMENT SYSTEM	106.83	113.01	6.18	117.75	4.74
GENERAL SERVICES AGENCY-TECHNOLOGY	223.75	230.29	6.54	230.29	0.00
TREASURER/TAX COLLECTOR	205.44	199.30	(6.14)	199.25	(0.05)
Service Area: F Total	2,862.23	2,957.64	95.41	2,957.48	(0.16)

Service Area: G General City Responsibilities

	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
GENERAL CITY / UNALLOCATED	0.00	0.00	0.00	0.00	0.00
Service Area: G Total	0.00	0.00	0.00	0.00	0.00
Report Grand Total:	31,777.96	32,217.05	439.09	32,176.15	(40.90)

Department Budgets

SECTION 5



Academy of Sciences

MISSION

The Academy of Sciences is an aquarium, planetarium, rainforest, and natural history museum in the heart of San Francisco's Golden Gate Park. It is a leading institution for biodiversity research and exploration, environmental education, and sustainability across the globe.

SERVICES

Although the Academy consists of divisions that run its operations, programs, and research departments, the only portion of the Academy that receives funding from the City and County of San Francisco through the annual budget is the Steinhart Aquarium.

THE STEINHART AQUARIUM is home to 40,000 live animals, representing more than 900 separate species from around the world. Established through a gift to the City, the Aquarium educates the public about aquatic species. The Aquarium has one of the most important fish collections in the world and the largest collection of Pacific invertebrates in the United States. Together, these two collections make the Academy a major center for ocean life. Its collections of reptiles, plants, and insects are also among the best in the world.

STRATEGIC INITIATIVES

- Revitalize human connections with the natural world, and be a powerful voice for biodiversity and environmental learning across the globe;
- Facilitate collaborative engagement, including community convenings, collective impact alliances, and partnering with BIPOC communities in pursuit of social justice;
- Provide science, technology, engineering, art, and museum (STEAM) education opportunities to all, especially currently underrepresented communities;
- Be a leader in workforce inclusivity, and enhance racial equity practices to ensure that opportunities reach and serve diverse communities; and
- Maintain viability as a public attraction through sustainable fiscal operations.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	5,587,723	5,572,739	(14,984)	5,686,913	114,174
Total FTE	11	11	0	11	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Provide STEM education opportunities to all members of the community						
Number of school-aged children participating in an Academy educational program	134,105	76,579	444,330	155,000	241,780	305,030
Number of hours worked by Careers in Science interns	7,181	5766	4,000	12,000	5,000	5,000
Number of Careers in Science Program interns	54	31	33	40	40	40
Promote workforce inclusivity						
Percent of management positions held by women	54%	50%	50%	50%	50%	50%
# of employees for whom scheduled performance appraisals were completed (SCI)	12	11	11	12	11	11
# of employees for whom performance appraisals were scheduled (SCI)	12	11	11	12	11	11
Maintain the Steinhart aquarium as a world class leading aquarium						
Percentage of randomly surveyed visitors rating the quality of the Aquarium as good or better	95.5%	96%	96%	90%	90%	90%
Number of public floor visitor engagements with education staff	3,153,650	2,193,518	110,000	3,100,000	500,000	1,000,000
Ensure unencumbered access to science learning experiences						
Number of visitors attending on San Francisco Neighborhood Free Days and Quarterly Free Days	33,835	17,414	0	26,000	10,000	10,000
City cost per visitor (SCI)	\$4.26	\$7.49	\$23.40	\$5.07	\$8.30	\$4.75
Educate and inspire the world						
Recycling rate of Academy waste	80%	78%	71%	81%	78%	81%
Percentage of staff who commute sustainably to the Academy	30%	63%	60%	30%	30%	30%
Number of volunteer hours	65,488	44,792.12	5,000	65,000	14,000	20,000
Number of visitors	1,332,080	815,703	238,762	1,125,000	631,500	1,050,000

BUDGET ISSUES AND DETAILS

The Academy of Sciences' proposed budget of \$5.6 million for Fiscal Year (FY) 2021-22 does not significantly differ from their FY 2020-21 budget.

The FY 2022-23 proposed budget of \$5.7 million is \$0.1 million or 2.0 percent slightly higher than the FY 2021-22 proposed budget. This increase is primarily due to capital funding.

Philanthropic Endeavors

The The Academy of Sciences' (Academy) fundraising efforts fundraising efforts are focused on large initiatives such as Coral Reefs, Tropical Rainforests, California Biodiversity, and Museum Accessibility for all. The initiatives align with the Academy's mission and leverage exhibits within the museum to inspire better understanding and conservation of the natural world.

Exhibits

The Academy exhibits and seasonal festivals bring science and nature to life for visitors of all ages. Exhibits often require years of planning, production, and execution. To more deeply connect guests with science concepts and ideas, the Academy public engagement specialists orchestrate more than 30 interactive presentations and activities throughout the Academy every day during operating hours. Due to COVID-19 restrictions, the Academy's

team has pivoted to increase the number of online experiences to aid in distance learning and informal science education.

Capital Investment

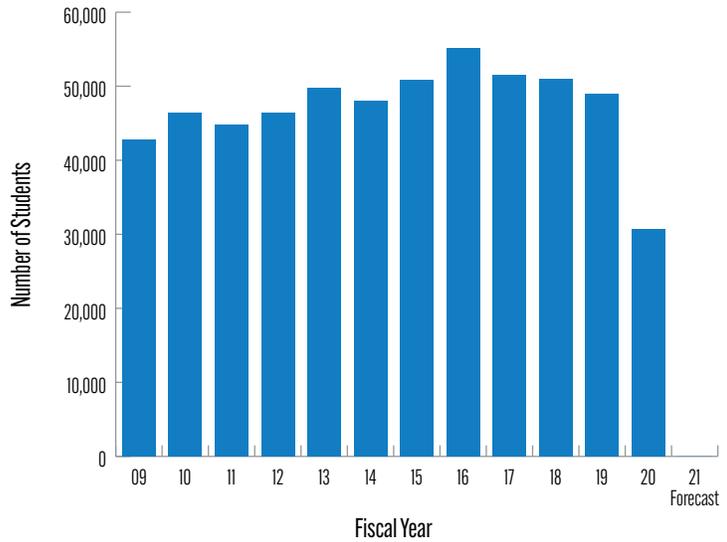
During FY 2021-22 and FY 2022-23, the Academy's proposed budget includes investment in facilities maintenance, building projects, and stationary engineers intended to keep Steinhart Aquarium in working order and ensure a safe environment for staff, visitors, and live animals. This investment in preventative maintenance will decrease future facilities maintenance costs and represents an investment of City resources.

Accessibility

The "Academy for All" initiative currently serves children and their families annually through free and low-cost programs, including free admission days, free field trips, and special programs targeting youth traditionally underrepresented in science fields. The Academy is a proud participant in the Mayor's Museums for All initiative as well as Opportunities for All internship program. From toddlers to teenagers, the Academy provide pathways for discovery, learning, and workforce development prioritizing youth from backgrounds historically underrepresented in STEM fields.

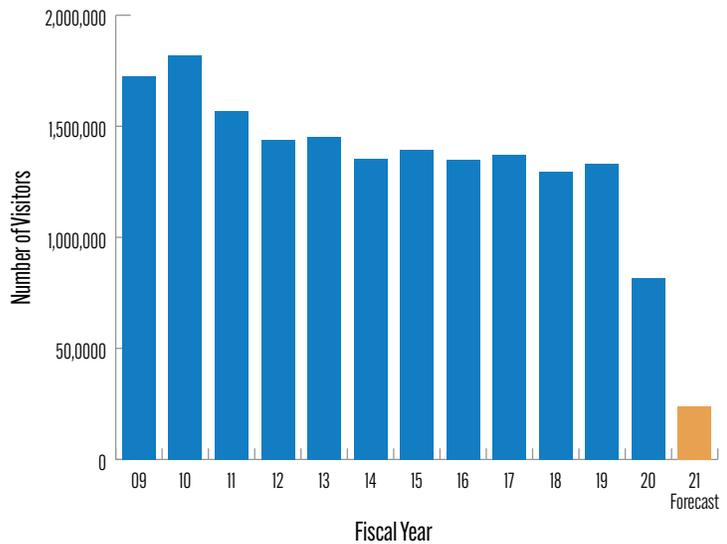
STUDENTS ADMITTED FREE.

Due to restrictions put into place due to COVID-19, the Academy experienced a low rate of students admitted for free. In future years, the Academy expects to return to past rates of admittance.

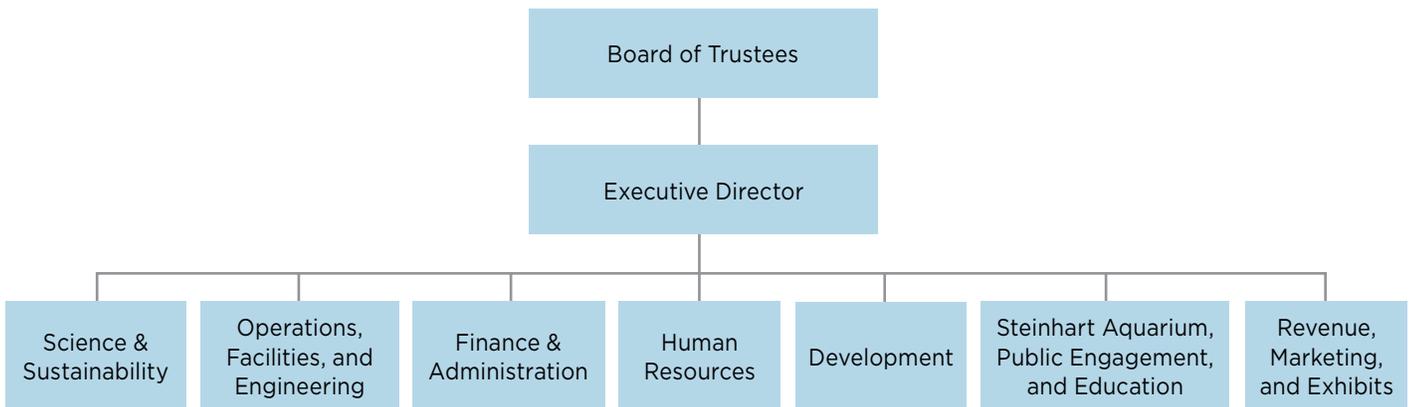


NUMBER OF VISITORS.

Due to COVID-19, the Academy experienced full museum closure for many months, resulting in the reduction of annual visitorship. In future years, the Academy expects to return to the usual rate of 1.3 million visitors per year.



ORGANIZATIONAL STRUCTURE: ACADEMY OF SCIENCES



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	11.04	11.11	0.07	11.08	(0.03)
Non-Operating Positions (cap/other)					
Net Operating Positions	11.04	11.11	0.07	11.08	(0.03)

General Fund Support	5,587,723	5,572,739	(14,984)	5,686,913	114,174
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Sources Total	5,587,723	5,572,739	(14,984)	5,686,913	114,174
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Uses - Operating Expenditures

Salaries	1,346,947	1,449,182	102,235	1,490,586	41,404
Mandatory Fringe Benefits	577,885	594,046	16,161	600,888	6,842
Non-Personnel Services	1,499,468	1,499,468		1,499,468	
Capital Outlay	603,398	318,568	(284,830)	484,496	165,928
Facilities Maintenance		100,000	100,000		(100,000)
Services Of Other Depts	1,560,025	1,611,475	51,450	1,611,475	
Uses Total	5,587,723	5,572,739	(14,984)	5,686,913	114,174

Uses - Division Description

SCI Academy Of Sciences	5,587,723	5,572,739	(14,984)	5,686,913	114,174
Uses by Division Total	5,587,723	5,572,739	(14,984)	5,686,913	114,174

Adult Probation

MISSION

The San Francisco Adult Probation Department (ADP) is an integral partner in the City's criminal justice system that serves and protects the community, furthers justice, and inspires change. ADP prioritizes racial equity, collaborates with the courts and numerous partners and community-based organizations, and provides evidence-based supervision and holistic and client-centered reentry services. ADP serves approximately 6,200 adult clients who are on court-ordered formal probation supervision, post release community supervision, mandatory supervision, and diversion programs.

SERVICES

The Adult Probation Department (ADP) provides services through the following divisions:

INVESTIGATIONS AND COURT SERVICES prepares presentence investigations, supplemental, and other reports for the Superior Court for a variety of scenarios including when individuals are charged with felony offenses, when clients have violated the conditions of their supervision, updates on client progress, reductions to misdemeanors, and recommendations for early termination of supervision. The reports include information from an evidence-based risk and needs assessment to aid the courts in sentencing decisions that are based on both needs and risk. Court Unit staff represent ADP at court hearings.

COMMUNITY SUPERVISION SERVICES provides supervision services, wraparound care, and referrals to treatment services to promote clients' success and ensure compliance with the terms and conditions of their supervision.

SPECIALIZED SERVICES closely monitors clients who have committed domestic violence related offenses and clients aged 18 to 25 years, who are assigned to the Department's Transitional Age Youth Units. Staff support both the Young Adult Court and the Interrupt, Predict, and Organize (IPO) Program.

INTENSIVE SUPERVISION SERVICES provides intensive supervision of clients released from state prison who are on post release community supervision, clients sentenced to mandatory supervision, and clients convicted of sex offenses. The Pre-Release Team coordinates the releases of individuals from county jail and state prison to community supervision by ADP.

TRAINING AND SPECIAL PROGRAMS oversees compliance with Proposition 63, ensuring that clients with a legal designation as a "prohibited person" do not own or possess firearms or ammunition. Staff also ensure that all mandatory training standards are met for both sworn and non-sworn staff.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	41,818,109	48,018,313	6,200,204	48,684,399	666,086
Total FTE	147	155	8	153	(2)

Services (continued)

REENTRY oversees the operation of ADP’s Community Assessment and Services Center (CASC), a one-stop, multi-service reentry center that specializes in working with individuals aged 18 and older who are justice-involved. Through the coordination of a seamless continuum of care and support, the Department aims to address complex individual needs, increase client well-being and success, and reduce recidivism.

ADMINISTRATIVE SERVICES provides victim restitution services, policy and applied research, fiscal management, personnel and payroll services, grants and contract administration, operational and performance analysis, capital improvements, and management information services.

STRATEGIC INITIATIVES

- Provide a continuum of integrated services designed to address the needs of clients and help them permanently exit the criminal justice system;
- Support high-risk clients in the community through legal and evidence-based supervision strategies designed to reduce recidivism and improve outcomes;
- Strengthen collaboration across agencies and community-based organizations to better address client and community needs;
- Support victims of crime recover from financial and emotional hardships;
- Prioritize racial equity to ensure a diverse and inclusive department that is well-positioned to identify and address the needs of the community and the vulnerable populations the Department serve;
- Develop and implement the Racial Equity Action Plan, which includes goals and objectives designed to advance the needs of people of color; and
- Focus on data quality and transparency efforts to improve the public reporting of client, staff, and services data.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Provide services that break the cycle of crime						
Number of COMPAS risk/needs assessments and reassessments conducted	1,385	1,166	730	1,300	1,150	1,150
Number of visits to the department by clients under community supervision	22,123	16,449	3,300	22,000	22,000	22,000
Percentage of individuals who successfully completed (terminated) probation	67%	79%	80%	80%	80%	80%
Percentage of individuals who successfully completed a term of Mandatory Supervision	78%	76%	80%	80%	80%	80%
Percentage of individuals who successfully completed Post Release Community Supervision after being on PRCS for at least 12 months	67%	80%	75%	80%	75%	75%
Percentage of reports submitted to the Court prior to sentencing	99%	98%	100%	100%	100%	100%
Total Active Probationers	2,954	2,972	2,700		N/A	N/A
Total Supervised Population	6,630	6,611	6,300		N/A	N/A
Support victims of crimes						
Percentage of identifiable victims for whom notification was attempted prior to the sentencing of the defendant	99%	98%	100%	100%	100%	100%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$48.0 million for the Adult Probation Department is \$6.2 million, or 15 percent higher, than the FY 2020-21 budget of \$41.8 million. This increase is largely due to the funding of a \$3.6 million Treatment Prevention Recovery program, as well as increases in salaries and benefits.

The FY 2022-23 proposed budget of \$48.7 million is \$0.7 million, or 1.4 percent, higher than the FY 2021-22 proposed budget of \$48.0 million. This increase is due to expenditures related to salaries and benefits.

Supervision of Vulnerable Individuals

The majority of ADP clients have moderate to high needs for therapeutic services and a moderate to high risk of re-offense. ADP supports the success of clients with complex needs using evidence-based community supervision services and high-quality, trauma-informed, culturally competent, reentry services that address critical destabilizers such as substance use, homelessness, unemployment, and mental health issues. The department's advanced supervision services and its enhanced service delivery model provided through the Community Assessment and Services Center (CASC) and more than 20 other community-based partnerships support the courts, ADP clients, and the City by providing a unique blend of justice, community support, and treatment that is equitable for all.

Treatment, Recovery, and Prevention

The Mayor's proposed budget invests \$3.6 million in each of the next two years to support a new treatment program for individuals exiting the justice system. This pilot model, Treatment, Recovery, and

Prevention (TRP), is a peer led, abstinence based, therapeutic teaching community and transitional housing program offering 105 beds with private baths. In addition to housing, the program co-locates services designed to offer a continuum of care, including detox, peer-led services, and cognitive behavioral interventions. The TRP also extends the hours of ADP's Community Assessment and Services Center (CASC) to 24/7 to ensure that residents have the help they need at any hour.

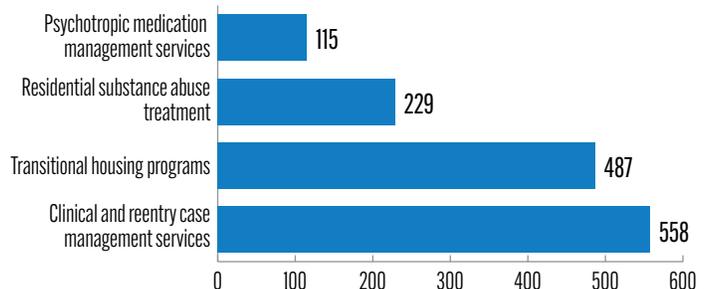
Comprehensive Reentry Services

ADP serves vulnerable populations by offering holistic and client-centered reentry services designed to promote autonomy and sustainable life changes. The CASC is the department's centralized hub for integrated reentry services. Here, individuals receive essential support services including meals, housing services, clinical and reentry case management, medication management, peer coaching, cognitive behavioral interventions, substance dependency and recovery services, education and employment services, barrier removal, and benefits enrollment assistance.

In response to COVID-19, and in an effort to continue to support vulnerable individuals, ADP quickly pivoted to launch its CASC services on a virtual platform and distributed tablets within the Department's housing programs to keep clients connected to essential services. To support the City's emergency ordinance addressing safe shelter alternatives for vulnerable persons experiencing homelessness, ADP led and funded an emergency housing program, in partnership with Recovery Survival Network and the San Francisco Pretrial

ADDRESSING BEHAVIORAL HEALTH & HOUSING NEEDS OF VULNERABLE CLIENTS (FY19-20).

Through the CASC and other community partnerships, clients can access an array of additional services including therapy, employment, educational, and supportive services.



Diversion Project, which was designed to provide safe supportive housing with critical support services to unhoused individuals exiting jail.

Racial Equity

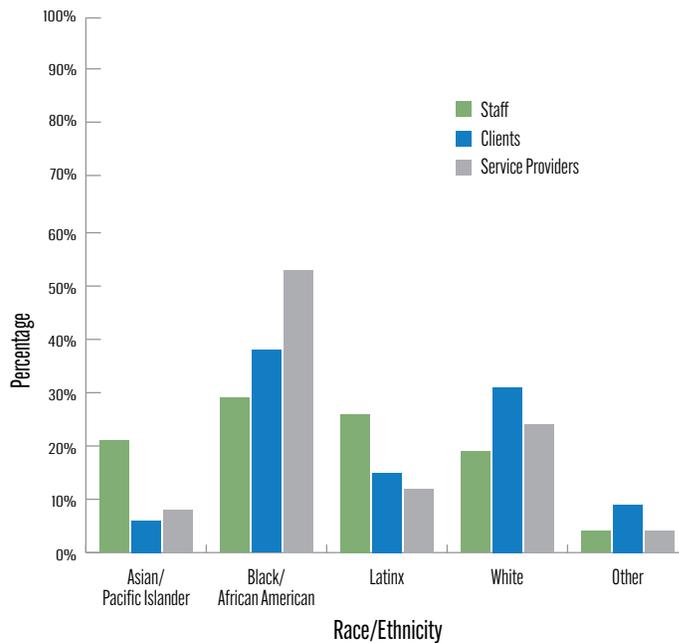
ADP remains committed to advancing racial equity. Some of the Department's current racial equity priorities include:

- Currently revising ADP's mission, vision, and values to ensure these statements address racial equity and reflect the goal of fostering an organizational culture committed to inclusion and belonging.

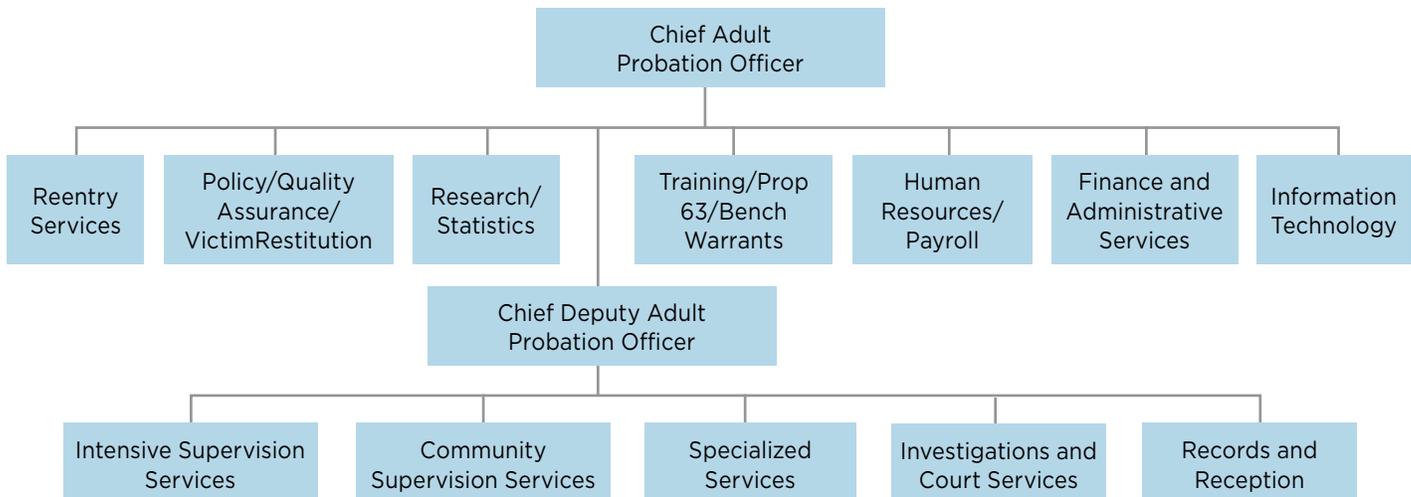
- Reviewing demographic characteristics of clients, staff, and funded service providers to assess whether ADP's staff and service providers are reflective of the individuals and community the Department serves.
- ADP was awarded two Substance Abuse and Mental Health Services Administration technical assistance opportunities, which focus on: Diversity, Equity, and Inclusion in Reentry and Engaging Clients for successful reentry. These opportunities are furthering access to and engagement in services with a focus on vulnerable populations.

DEMOGRAPHIC ALIGNMENT OF WHO ADP ARE, SERVE, & WORK WITH.

Snapshot data from three sources covering July-Sept. 2020; race/ethnicity categories vary based on source; as such the Asian/Pacific Islander category includes Asian, Pacific Islander, & Native Hawaiian; and the Other category includes Native American, Alaskan Native, Multiracial, & Other.



ORGANIZATIONAL STRUCTURE: ADULT PROBATION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	147.38	154.55	7.17	153.07	(1.48)
Non-Operating Positions (cap/other)					
Net Operating Positions	147.38	154.55	7.17	153.07	(1.48)

Sources

Intergovernmental: Federal	1,077,254	402,946	(674,308)	387,356	(15,590)
Intergovernmental: State	15,871,776	19,088,682	3,216,906	18,851,788	(236,894)
Charges for Services	2,500	2,500		2,500	
Expenditure Recovery		1,389	1,389	1,389	
General Fund Support	24,866,579	28,522,796	3,656,217	29,441,366	918,570
Sources Total	41,818,109	48,018,313	6,200,204	48,684,399	666,086

Uses - Operating Expenditures

Salaries	16,119,633	18,215,609	2,095,976	18,662,329	446,720
Mandatory Fringe Benefits	8,672,462	9,926,159	1,253,697	10,049,370	123,211
Non-Personnel Services	8,106,067	7,270,582	(835,485)	7,366,849	96,267
City Grant Program	4,730,309	9,005,146	4,274,837	8,958,160	(46,986)
Materials & Supplies	438,579	211,783	(226,796)	211,783	
Services Of Other Depts	3,751,059	3,389,034	(362,025)	3,435,908	46,874
Uses Total	41,818,109	48,018,313	6,200,204	48,684,399	666,086

Uses - Division Description

ADP Adult Probation	41,818,109	48,018,313	6,200,204	48,684,399	666,086
Uses by Division Total	41,818,109	48,018,313	6,200,204	48,684,399	666,086

Airport

MISSION

The San Francisco International Airport (SFO or the Airport) strives to be an exceptional airport in service to its communities. SFO is the Bay Area's largest airport by passenger volume.

SERVICES

The Airport provides services through the following divisions:

STRATEGY AND SOCIAL IMPACT creates and enhances partnerships within the City and with the Airport's neighboring communities; recruits and maintains a competent workforce; oversees internship programs for workforce development; and promotes diversity, equity and inclusion initiatives.

COMMERCIAL develops and manages the Airport's concessions program, public parking program and on-airport hotel, all of which generate non-airline revenue for the Airport, and provides the proper environment for existing and new businesses.

FINANCE ensures that Airport property and facilities achieve cost-efficiency; develops and implements innovative fiscal policies and solutions; manages the Airport's financial performance; and oversees medical services at the Airport.

PLANNING, DESIGN, AND CONSTRUCTION (PDC) plans and implements capital improvement projects and programs. The Planning team prepares long-range facility development studies and analyzes projects to support the development of the Airport's capital improvement program. The PDC team also oversees new construction projects, as well as improvements to buildings, utilities, and other airport systems.

FACILITIES MAINTENANCE keeps the airport facilities clean, safe, and running efficiently.

INFORMATION TECHNOLOGY AND TELECOMMUNICATIONS is a telecom, network, internet and hosting service provider to all entities operating at the Airport, including airlines, concession tenants and government agencies. It is also a corporate technology provider to the Airport Commission.

EXTERNAL AFFAIRS provides timely and accurate information regarding the Airport to the public, media, airlines, and neighboring communities; markets opportunities for new or expanded airline services; and develops SFO's federal and state policy agenda.

MUSEUMS provide a broad range of attractions for the traveling public and display exhibitions that reflect the cultural diversity of San Francisco.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138
Total FTE	1,610	1,601	(9)	1,604	3

Services (continued)

OPERATIONS AND SECURITY manages the airfield, public transportation, terminals, airport security program, and emergency procedures to provide the public with a safe, secure, efficient, and customer-friendly airport.

ENVIRONMENTAL SUSTAINABILITY develops environmental sustainability plans and coordinates sustainability efforts throughout the Airport.

STRATEGIC INITIATIVES

- Improve passenger confidence in traveling through SFO;
- Enhance the safety, health, and well-being of Airport Commission employees;
- Ensure the financial recovery, stability, and vitality of SFO & continued support of its business partners;
- Care for and support SFO's community and local workforce;
- Build resilience and future-proof the Airport by implementing new tools and technologies to address future pandemics; and
- Apply a racial equity lens in planning internal practices and systems, services to the traveling public, and community access to the Airport's economic opportunities.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Achieve net zero energy and zero waste by 2021						
Campus wide water savings per passenger relative to 2013 baseline	2.05	0	0	3.00	0	2.5
Percent of campus wide electricity use generated from Airport-owned renewable energy sources per Fiscal Year	0.2%	0.70%	0.90%	2.00%	1.20%	1.50%
Percent of campus wide waste, by mass, diverted from landfill (including ADC)	36.43%	46.00%	25.00%	80.00%	30.00%	50.00%
Reduction in terminal electricity usage per square foot as a percentage of 2013 baseline	0.56%	12.00%	15.00%	7.50%	5.00%	
Reduction in terminal natural gas usage per square foot as a percentage of 2013 baseline	-4.79%	7.00%	7.00%	7.50%	5.00%	5%
Be the industry leader in safety and security						
Annual percent of the Airport tenants' ground support equipment inventory that has had safety inspections conducted through its Ground Support Equipment Safety Inspection Program.	16%	7.25%	6.37%	15%	10%	15%
Number of Airport-controlled runway incursions	0	1	0	0	0	0
Number of Annual Access Control Events (ACE) classified as "Security Breach"	1	0	0	0	0	0
Care for and protect our airport communities						
All Title 21 requirements met (1 equals yes) California Code of Regulations Title 21 Chapter 6 Noise Standards	1	1	1	1	1	1
Annual recordable injury rate per 100 employees	6.8	5.6	5.2	6.5	6.0	6.5
Deliver exceptional business performance						
Amount of annual service payment to the City's General Fund, in millions	49.11	33.74	\$13.23	\$49.51	\$20.15	\$28.79
Annual percent of Non-Airline Revenue (as % of Total Operating Revenue)	50.9%	46.84%	36.07%	46.14%	34.16%	37.79%
Percent of small business participation in Concession Sector	35%	23%	25%	30%	25%	25%
Percent of small business participation in Construction Sector	20%	21%	15%	15%	15%	15%
Percent of tenant businesses with active Green Business certifications	24%	21%	60%	30%	80.00%	90%
Total Annual Non-Airline Revenue	\$531,569,228	\$433,505,085	\$245,795,254	\$534,347,000	\$303,081,222	\$372,693,222
Total concession revenue per enplaned passenger	\$11.18	\$11.57	\$12.05	\$10.97	\$11.14	\$10.96
Nurture a competitive air service market						
Airline cost per enplaned passenger in nominal dollars	\$17.90	\$24.33	\$63.94	\$21.49	\$51.17	\$36.59
Annual percent of total international passengers market share (as % of total SFO passenger traffic)	25.6%	25.50%	15.40%	27.10%	21.10%	
Average passport processing times in SFO's customs area (in minutes) compared to other US airports of comparable passenger traffic.	7.8	6.8	6.7	8.0	6.8	7.0
Percent change in domestic air passenger volume	-3.0%	-29.30%	-61.70%	0.60%	56.40%	46.00%
Revolutionize the passenger experience						
Overall rating of the airport (measured by passenger survey where 5 is outstanding and 1 is unacceptable)	4.06	4.15	4.25	4.15	4.20	4.20

BUDGET ISSUES AND DETAILS

The FY 2021-22 proposed budget of \$1.16 billion for the Airport is \$303 million, or 20.7 percent, lower than the FY 2020-21 approved budget of \$1.47 billion. This decrease is largely due to lower than projected passenger activity.

The FY 2022-23 proposed budget of \$1.18 billion is \$16.4 million, or 1.4 percent, higher than the FY 2021-22 proposed budget. This is largely driven by a slow projected return to passengers at the Airport.

COVID-19 Impact on Passenger Levels

The Airport's revenues are primarily driven by passenger levels. As the graphic on passenger levels indicates, through the first half of FY 2020-21, the COVID-19 pandemic continues to have a dramatic impact on SFO's passenger traffic. While there are encouraging signs that travel demand is beginning to recover, the Airport anticipates that the full recovery in air travel to pre-pandemic levels could take several years, as indicated in the graphics that show passenger enplanement scenarios. Expense control during the recovery period will remain essential in order to keep enterprise revenues and expenses in balance.

Enhancing Health, Safety and Security

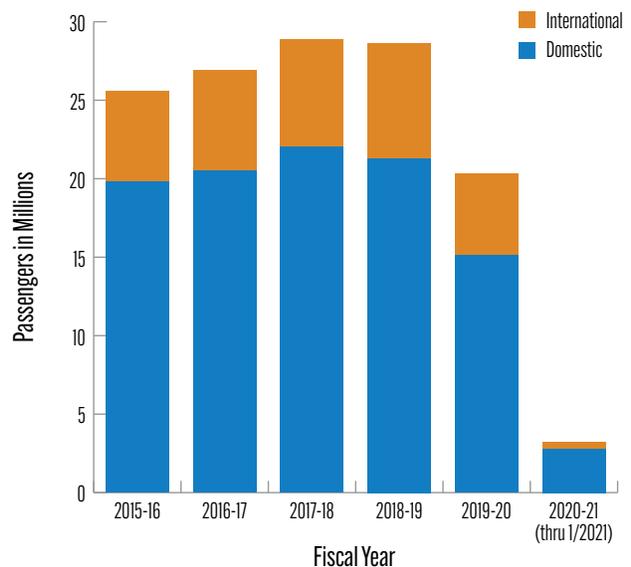
Passengers, employees, airlines, and tenants depend on Airport systems and processes to provide a safe and secure travel environment. The need to create and maintain a safe environment for passengers and employees at the Airport has been reinforced during the response to COVID-19. The Airport is committed to exceeding all aviation safety and security regulations, and has implemented measures to facilitate social distancing. Through the use of advanced technology, implementation of best practices, and industry expert assessments, the Airport continues to advance its safety and security profile.

Revolutionizing the Guest Experience

The Airport strives to revolutionize its guest experience by offering services and amenities that provide a seamless "door-to-door" passenger journey. The COVID-19 pandemic has only reinforced the Airport's focus on its strategic goal of earning the highest satisfaction ratings from guests among peer airports, as measured by the Airport Council International's "Airport Service Quality" (ASQ) survey and benchmarking program.

REDUCTION IN PASSENGER LEVELS DUE TO COVID-19.

COVID-19 had a dramatic impact on the number of passengers traveling through SFO every day. Passenger traffic remains less than 20 percent of pre-pandemic levels.



An enhanced guest experience benefits all travelers and supports SFO concessionaires – of which nearly 70 percent are locally-owned. Continued investment in hospitality has resulted in SFO being one of the nation’s top performing airports for retail, food, and beverage concessions. The Airport’s pop-up retail program facilitates small local business participation by providing opportunities for short-term permits with minimal start-up costs and ready-to-move-in facilities.

Investing In Capital

This year’s budget continues to support the implementation of the Airport’s Capital Improvement Plan (CIP). Due to the reduction in travel demand, the active portion of the Airport’s CIP has been scaled back from \$7.8 billion as of June 2020 to \$5.7 billion as of March 2021, a reduction of \$2.1 billion, which primarily reflects the suspension of capital projects or portions of ongoing projects. Approximately \$5.4 billion of the active CIP project costs have been financed to date, and many CIP projects have been completed, such as the new on-airport four-star Grand Hyatt hotel and second long-term parking garage. CIP highlights include the renovation of Harvey Milk Terminal 1, the addition of a secure connector between Terminal 2 and Terminal 3, an extension of the AirTrain System, major airfield improvements including the rehabilitation of Runway 10L-28R, and a sustainability focus on Net Zero energy projects.

Increasing Sustainability

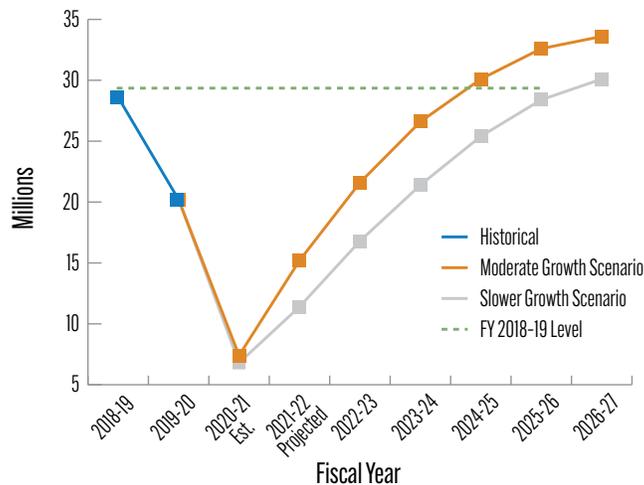
The Airport strives to be a leader in sustainability by developing guidelines and implementing initiatives to achieve long-term goals, including Airport-wide zero-waste generation, carbon-neutrality for Airport Commission-controlled operations, a 15 percent reduction in water usage per passenger, and net-zero energy buildings, among others.

Social Responsibility and Community Sustainability

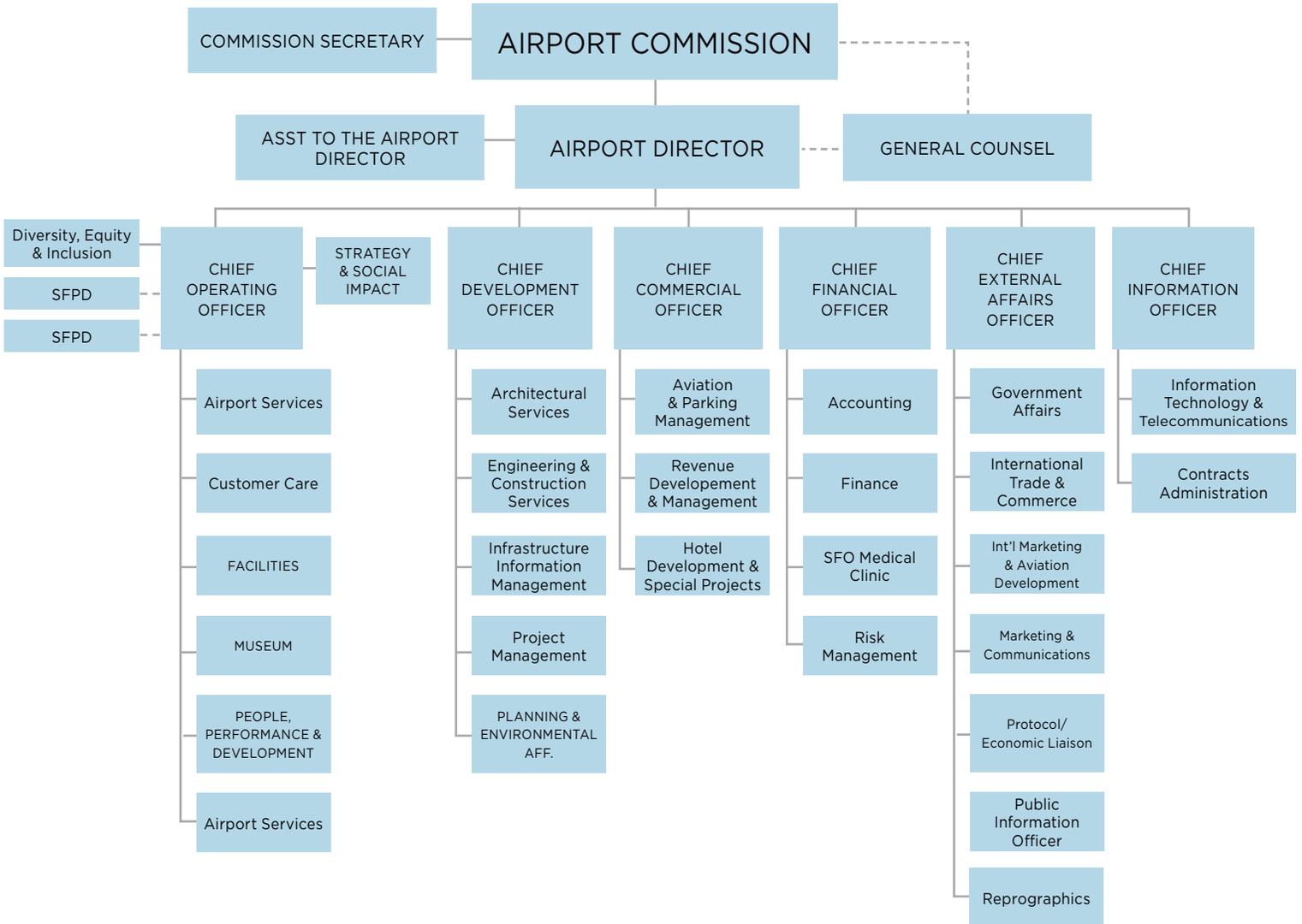
The Airport has a longstanding commitment to youth employment and maintain robust internship programs. SFO’s Summer High School Internship program focuses on airport operations and career pathways. The main goal of the program is to provide youth the opportunity to gain essential work skills, earn income, and assist the Airport in completing critical tasks. In the wake of COVID-19, interns will continue to support the Airport’s continued response to COVID-19 by identifying ways to keep vulnerable airport passengers and employees safe amid the global pandemic. Interns will be hired through the Mayor’s Opportunities for All (OFA) program, an initiative aimed at connecting young people of all backgrounds to paid employment, job training, and mentorship opportunities.

PASSENGER ENPLANEMENT SCENARIOS.

Moderate and slower growth passenger scenarios show SFO returning to FY 2018-19 passenger level between FY 2024-25 and FY 2026-27.



ORGANIZATIONAL STRUCTURE: AIRPORT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	1,855.39	1,848.26	(7.13)	1,851.08	2.82
Non-Operating Positions (cap/other)	(245.70)	(246.77)	(1.07)	(247.00)	(0.23)
Net Operating Positions	1,609.69	1,601.49	(8.20)	1,604.08	2.59

Sources

Fines, Forfeiture, & Penalties	1,358,000	497,000	(861,000)	497,000	
Interest & Investment Income	1,998,000	5,681,000	3,683,000	10,852,000	5,171,000
Rents & Concessions	259,366,000	161,330,000	(98,036,000)	208,458,000	47,128,000
Intergovernmental: Federal	320,790,499	148,074,748	(172,715,751)	141,945,252	(6,129,496)
Intergovernmental: State	6,001,000	6,000,000	(1,000)	6,000,000	
Charges for Services	861,410,000	814,136,000	(47,274,000)	855,269,000	41,133,000
Other Revenues	48,752,000	44,804,000	(3,948,000)	49,768,000	4,964,000
Expenditure Recovery	166,195	187,195	21,000	187,195	
IntraFund Transfers In	440,482,686	259,336,402	(181,146,284)	257,410,716	(1,925,686)
Unappropriated Fund Balance	77,151,574	84,627,085	7,475,511	12,437,354	(72,189,731)
Transfer Adjustment-Source	(551,892,492)	(362,082,728)	189,809,764	(363,871,677)	(1,788,949)

General Fund Support

Sources Total	1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138
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Uses - Operating Expenditures

Salaries	177,646,718	188,635,499	10,988,781	195,058,344	6,422,845
Mandatory Fringe Benefits	92,840,267	94,328,615	1,488,348	96,046,190	1,717,575
Non-Personnel Services	176,923,940	164,641,264	(12,282,676)	155,318,147	(9,323,117)
Capital Outlay	78,978,982	59,417,976	(19,561,006)	55,064,473	(4,353,503)
Debt Service	531,312,000	521,435,725	(9,876,275)	531,625,783	10,190,058
Facilities Maintenance	13,000,000	15,000,000	2,000,000	15,000,000	
Intrafund Transfers Out	440,482,686	259,336,402	(181,146,284)	257,410,716	(1,925,686)
Materials & Supplies	19,971,753	17,373,352	(2,598,401)	16,360,852	(1,012,500)
Overhead and Allocations	(5,914,351)	(5,266,357)	647,994	(5,382,966)	(116,609)
Services Of Other Depts	85,262,466	83,992,915	(1,269,551)	84,830,304	837,389
Transfers Out	25,173,863	23,031,713	(2,142,150)	35,031,713	12,000,000
Unappropriated Rev-Designated	270,387,824		(270,387,824)		
Transfer Adjustment - Uses	(440,482,686)	(259,336,402)	181,146,284	(257,410,716)	1,925,686
Uses Total	1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138

Uses - Division Description

AIR Airport Director	9,979,460	8,875,156	(1,104,304)	8,472,734	(402,422)
AIR Bureau Of Admin & Policy	38,042,007	34,206,596	(3,835,411)	35,235,137	1,028,541
AIR Business & Finance	614,515,754		(614,515,754)		
AIR Capital Projects	75,996,373	56,024,330	(19,972,043)	56,074,473	50,143
AIR Chief Development Office		13,218,066	13,218,066	13,310,112	92,046
AIR Chief Information Office		38,076,419	38,076,419	38,170,765	94,346
AIR Chief Operating Office		17,190,633	17,190,633	17,376,365	185,732
AIR Chief Operating Officer	47,073,693		(47,073,693)		
AIR Commercial Office		35,483,462	35,483,462	35,300,005	(183,457)
AIR Communications & Mrktng	20,722,052		(20,722,052)		
AIR Design & Construction	14,130,504		(14,130,504)		
AIR External Affairs		11,579,306	11,579,306	11,933,330	354,024
AIR Facilities	207,540,479	217,477,046	9,936,567	216,980,180	(496,866)
AIR Facilities; Maintenance	13,000,000	15,000,000	2,000,000	15,000,000	
AIR Financial Office		566,427,081	566,427,081	578,226,503	11,799,422
AIR Fire Bureau	1,000,839	991,081	(9,758)	860,383	(130,698)
AIR General	299,061,687	25,531,713	(273,529,974)	28,308,596	2,776,883
AIR Operations & Security	105,050,083	106,754,425	1,704,342	107,986,580	1,232,155
AIR Planning Division	7,409,253	12,195,018	4,785,765	12,276,058	81,040
AIR Police Bureau	12,061,278	3,560,370	(8,500,908)	3,441,619	(118,751)
Uses by Division Total	1,465,583,462	1,162,590,702	(302,992,760)	1,178,952,840	16,362,138

Arts Commission

MISSION

The San Francisco Arts Commission (ART) champions the arts as essential to daily life by investing in a vibrant arts community, enlivening the urban environment, and shaping innovative cultural policy. The Department values the transformative power of art as critical to strengthening neighborhoods, building infrastructure, and fostering positive social change. Additionally, the Department strives to ensure a vibrant San Francisco where creativity, prosperity, and progress go hand in hand.

SERVICES

The Arts Commission provides services through the following program areas:

COMMUNITY INVESTMENT

COMMUNITY ARTS AND EDUCATION promotes community revitalization through the arts in economically disadvantaged and underserved areas via six community cultural centers and the Arts Education Program.

CULTURAL EQUITY GRANTS awards project-based grants to San Francisco arts organizations and individual artists to nurture the continued growth of a vibrant arts scene that celebrates the City's diversity and its variety of cultural traditions.

STREET ARTISTS PROGRAM administers licenses to hundreds of local crafts people who sell handmade products in legal vending spaces, providing the City with a colorful marketplace year-round.

URBAN ENVIRONMENT

PUBLIC ART PROGRAM commissions new art for the City and is funded with two percent of the gross construction cost of city capital improvement projects, as mandated by the City's Art Enrichment Ordinance.

CIVIC ART COLLECTION oversees the care and maintenance of 4,000 objects in all media that comprise the City's \$90.0 million collection, which includes over 100 historic monuments.

CIVIC DESIGN REVIEW fulfills the Arts Commission's original charter mandate to review the design of all structures placed on city property to ensure the quality of the built environment in San Francisco.

SAN FRANCISCO ART COMMISSION GALLERIES present year-round curated exhibitions that both reflect regional diversity and position the Bay Area within an international art landscape.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)
Total FTE	28	29	1	29	0

STRATEGIC INITIATIVES

- Invest in a vibrant and equitable arts community to ensure affordability, sustainability, and recovery for individual artists and non-profit organizations;
- Enrich the urban environment by commissioning high-quality and diverse public artworks, ensuring the quality of the built environment, and preserving the City’s cultural assets;
- Raise the visibility of San Francisco’s arts community by collaborating with city partners to shape innovative cultural policy and recovery policy for the arts and culture sector;
- Utilize racial equity and accessibility as a key lens to assess agency-wide grant applications and guidelines, RFPs and RFQs, and artist agreements to ensure parity of artists receiving financial and exhibition opportunities; and
- Ensure consistent racial equity training for staff and Commission to advance the agency’s racial equity goals and action plan.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Number of arts and culture events funded by the Arts Commission in a year	752	422	450	730	720	720
Enliven the urban environment						
Number of permanently-sited artworks accessible to the public during the fiscal year	555	609	609	620	612	615
Invest in a vibrant arts community						
Number of artists and organizations attending technical assistance and capacity building workshops/year	504	385	350	350	375	400
Number of payments to individual artists by the Arts Commission	333	215	250	345	325	350
Total amount of direct investment in artists and arts organizations in San Francisco in a year	\$16,586,761	\$17,739,951	\$17,000,000	\$16,000,000	20,000,000	21,000,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$51.0 million for the Arts Commission is \$27.3 million, or 114.8 percent, higher than the FY 2020-21 budget of \$23.8 million. The significant increase in funding is largely related to a one-time capital project for the African American Art and Culture Complex.

The FY 2022-23 proposed budget of \$29.3 million is \$21.8 million, or 42.7 percent, decrease than the FY 2021-22 proposed budget. The primary driver for this decrease is due to the one-time capital funding in FY 2021-22.

COVID-19 Impact on Hotel Tax Arts Allocation

Hotel tax revenue allocated to ART supports San Francisco artists and arts organizations representing historically underserved communities through grants, technical assistance and capacity building, economic development, arts education initiatives, and community-based Cultural Centers. The Arts Commission (ART) recognizes that these funding opportunities were created through decades of community activism, arts advocacy, and

neighborhood cultural engagement. For FY 2021-22, the department will continue to strive toward providing equitable access to cultural resources and creating more sustainable impact across the arts ecosystem. In FY 2019-20, the Cultural Equity Endowment allocation awarded grants to 71 individual artists and 83 organizations. Of the grants awarded to individual artists, 79 percent identified as Black, Indigenous, and/or people of color (BIPOC). Of the organizations that received grants, 86 percent identified as BIPOC-serving.

The proposed budget for FY 2021-22 includes \$4.4 million General Fund subsidy to fill the gap in arts funding that has resulted from lower than expected hotel tax revenues as a result of the COVID-19 pandemic. In March 2021, the Mayor and the Board of Supervisors passed a mid-year budget supplemental that included \$24.0 million to backfill hotel tax losses in FY 2020-21. The ART received \$5.8 million from the supplemental to support programming in the Arts Impact Endowment Fund, Cultural Centers, and Cultural Equity Endowment.

COVID-19 Response and Economic Recovery

Arts Relief Fund

In FY 2019-20, \$1.5 million in Hotel Room Tax funds from the Arts Impact Endowment allocation were directed to the Center for Cultural Innovation to be re-granted for COVID-19 relief. This resulted in emergency grants to 65 organizations and 699 individual artists in the span of 10-weeks. Of the individual artist recipients, 66 percent identified as BIPOC. Of the organization recipients, 91 percent identified as BIPOC-serving.

Mayor's Economic Recovery Task Force

ART worked closely with members of the Arts, Culture, Hospitality, and Entertainment policy group, a sub-committee of the Mayor's Economic Recovery Task Force, to understand the creative ways in which arts and culture workers can contribute to the City's reopening and future sustainability. ART aligned recommendations from the Mayor's Economic Recovery Taskforce with its five-year (2019-2024) Cultural Services Allocation Plan that outlines community-developed funding priorities for the Arts Impact Endowment fund. Through those recommendations, ART developed grant programs in FY 2020-21 to support artists and arts organizations for Re-opening Safely, Universal Basic Income and an Arts Hub. Local artists and arts organizations will be integral from FY 2021-22 and beyond in the City's economic recovery efforts.

Arts and Recovery

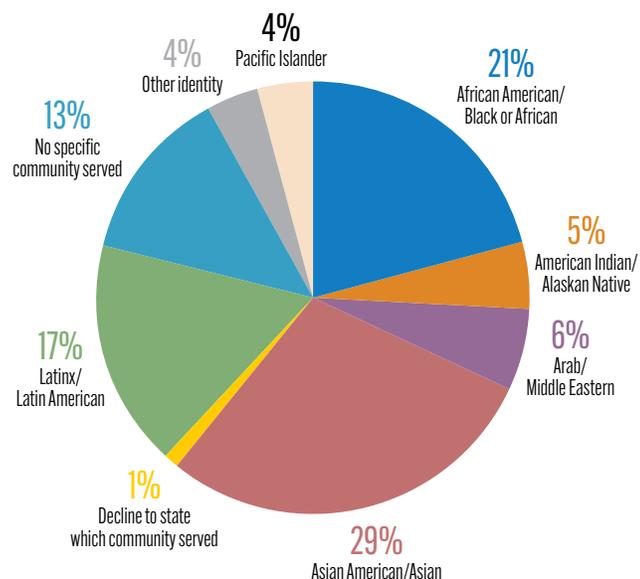
ART staff working in the COVID-19 Command Center (CCC) as Disaster Service Workers (DSWs) engaged artists to drive recovery efforts. ART staff in collaboration with the Public Library created an Artist in Residence program at the CCC to document the City's COVID-19 prevention, response and recovery operation for future generations. Other artist-led community projects developed from the CCC include artist-designed face masks and murals addressing the COVID-19 pandemic. The ART Galleries program developed a COVID-19 poster series titled HEROES: San Francisco Thanks Frontline Healthcare Workers. The initiative commissioned 10 artists to create posters, trumpeting public health messages, which appeared in kiosks downtown and were distributed to community clinics and emergency hotels.

Civic Art Collection

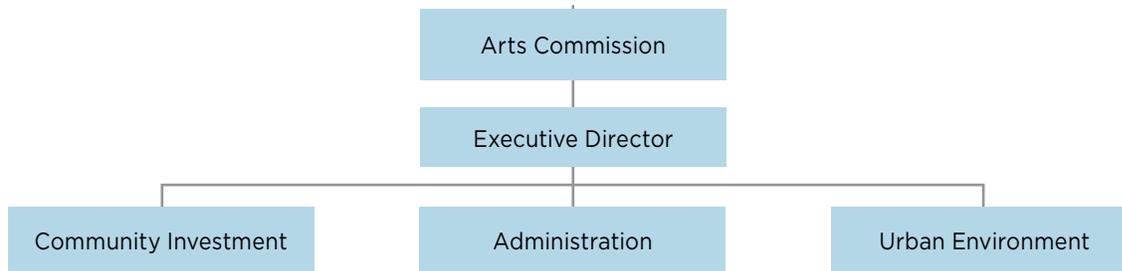
The Monuments and Memorials Advisory Committee (MMAC) is a body that will host hearings with community members and establish the criteria and guidelines by which to determine the future of historic monuments in the City's art collection. This initiative is a partnership between ART, the Human Rights Commission and the Recreation and Park Department. The MMAC's charge is to examine the history of monuments in the public realm in San Francisco, the individuals, events and ideals they venerate, and how the narratives associated with these monuments align—or do not—with San Francisco's values today. This advisory body will focus their research on the monuments and memorials within the Civic Art Collection.

CULTURAL EQUITY > ENDOWMENT ALLOCATIONS.

Of the organizations that received grants funded by the Arts Equity Endowment program, 86 percent identified as BIPOC-serving.



ORGANIZATIONAL STRUCTURE: ARTS COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	37.32	38.19	0.87	38.40	0.21
Non-Operating Positions (cap/other)	(8.90)	(9.67)	(0.77)	(9.90)	(0.23)
Net Operating Positions	28.42	28.52	0.10	28.50	(0.02)

Sources

Other Local Taxes	10,287,000	3,946,600	(6,340,400)	11,405,000	7,458,400
Licenses, Permits, & Franchises	117,872		(117,872)		
Intergovernmental: State	50,000	50,000			(50,000)
Intergovernmental: Other		1,123,884	1,123,884		(1,123,884)
Charges for Services	1,531,289	1,870,229	338,940	1,891,081	20,852
Other Revenues	127,000	77,000	(50,000)		(77,000)
Expenditure Recovery	3,503,985	2,555,914	(948,071)	4,075,889	1,519,975
Transfers In	57,317	7,574,016	7,516,699	1,250,823	(6,323,193)
IntraFund Transfers In		2,671	2,671	2,671	
General Fund Support	8,087,552	33,835,960	25,748,408	10,640,101	(23,195,859)
Sources Total	23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)

Uses - Operating Expenditures

Salaries	2,943,832	3,197,862	254,030	3,308,956	111,094
Mandatory Fringe Benefits	1,507,862	1,511,820	3,958	1,534,002	22,182
Non-Personnel Services	7,042,388	6,773,589	(268,799)	7,199,520	425,931
City Grant Program	7,684,053	10,053,809	2,369,756	12,535,656	2,481,847
Capital Outlay	50,000	24,347,976	24,297,976	911,625	(23,436,351)
Facilities Maintenance	259,977		(259,977)		
Materials & Supplies	25,229	25,229		25,229	
Overhead and Allocations	429,064	329,382	(99,682)	329,382	
Programmatic Projects	3,140,228	4,129,688	989,460	2,725,365	(1,404,323)
Services Of Other Depts	679,382	666,919	(12,463)	695,830	28,911
Uses Total	23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)

Uses - Division Description

ART Administration	6,983,956	30,854,653	23,870,697	7,136,413	(23,718,240)
ART Civic Design	180,503	189,465	8,962	194,968	5,503
ART Community Investments	12,566,699	16,047,974	3,481,275	17,174,274	1,126,300
ART Municipal Galleries	748,295	779,135	30,840	797,542	18,407
ART Public Art & Collections	3,107,373	2,960,131	(147,242)	3,753,545	793,414
ART Street Artist Program	175,189	204,916	29,727	208,823	3,907
Uses by Division Total	23,762,015	51,036,274	27,274,259	29,265,565	(21,770,709)

Asian Art Museum

MISSION

The Asian Art Museum (AAM) makes Asian art and culture accessible to everyone by connecting art to life. The Museum's mission is to inspire new ways of thinking by connecting diverse communities to historical and contemporary Asian art and culture through world-class collections, exhibitions, and programs.

SERVICES

The Asian Art Museum provides services through the following program areas:

COLLECTIONS and SPECIAL EXHIBITIONS contribute to the vitality of the Civic Center neighborhood and the wider San Francisco community by serving as an accessible source of cultural enrichment and a touchstone for visitors of all ages and experiences—from lifelong supporters to first-time museum visitors, visitors looking to connect with their heritage, kindergarten children listening to stories, and young artists creating their own new stories as they engage with the history, power, and beauty of Asian art.

EDUCATIONAL and OUTREACH PROGRAMS guide global and local audiences, online and on-site, in the understanding and appreciation of Asian art. Programs are designed to reach diverse audiences. The Museum features award-winning digital installations, knowledgeable docents, passionate storytelling volunteers, and informative in-gallery interpretations. Evening series with local thought-leaders in art, architecture, cuisine, and craft complement day programs for all ages. Family programs allow parents and children to explore exhibitions and collections together.

AAM's world-class library is open to the public for study. Through presentations and lecture workshops, volunteers work with curators to bring the Museum out of the galleries and into libraries, nursing homes, classrooms, and community centers across the City and around the Bay Area. The high school intern program allows dedicated teens to share their passion for the Museum and art. Twice a month, the Museum offers Family Fun Day featuring programs developed by these interns. For a fifth year, AAM has proudly served as the venue for the annual San Francisco Unified School District's (SFUSD) Art Festival. Over the course of the nine-day festival, the Museum displays student artwork, hosts performances, and invites SFUSD students and their families to visit AAM for free.

BUDGET DATA SUMMARY

	2020-21		2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22	
Total Expenditures	10,236,316	10,641,777	405,461	11,173,060	531,283	
Total FTE	53	52	(1)	52	0	

STRATEGIC INITIATIVES

- Provide a diversified portfolio of programs and exhibitions relevant to both local and global audiences;
- Reach and engage diverse audiences through integrated marketing and communications efforts that optimize the use of all platforms, with significantly increased emphasis on the Museum's digital engagement channels;
- Encourage creativity and collaboration through interdisciplinary team engagement, community outreach, community advisory engagement, and education programs for SFUSD and other local schools;
- Provide a sense of belonging to all current and potential audiences through the artwork the Museum choose to exhibit and the public and education programs the Museum develop;
- Maintain financial and programmatic sustainability; and
- Advance diversity and racial equity by training staff and implementing measures that ensure diversity and racial equity in volunteer, staff, and board member recruitment.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY22 Target	FY23 Target
Reach and engage expanded audiences					
Number of public program participants	23,000	20,107	13,041	40,000	29,250
Number of education program participants	27,244	15,235	14,993	37,000	22,400
Number of digital visits and social media followers	4,552,681	3,095,908	3,139,568	5,000,500	3,200,000
Illuminate Asian art and culture for a global audience					
Number of museum visitors	192,063	93,599	19,000	350,000	103,000
Foster and maintain a museum culture that promotes creativity and collaboration					
Number of museum members	12,733	7,548	4,108	15,500	9,000
# of employees for whom scheduled performance appraisals were completed (AAM)	52	49	50	53	50
# of employees for whom performance appraisals were scheduled (AAM)	52	50	50	53	50
Achieve financial sustainability by 2021					
City cost per visitor (AAM)	\$49.54	\$87	\$215	\$28.57	\$72

BUDGET ISSUES AND DETAILS

The Asian Art Museum's proposed budget of \$10.6 million for Fiscal Year (FY) 2021-22 is a \$0.4 million or 4 percent increase from their FY 2020-21 budget of \$10.2 million. The increase is primarily due to facilities maintenance funding and interdepartmental services.

The FY 2022-23 proposed budget of \$11.2 million is \$0.5 million or 5 percent higher than the FY 2021-22 proposed budget. The primary driver for this increase is due to capital funding.

Ongoing Priorities

The Asian Art Museum (AAM) continues to be committed to making Asian art accessible to all. The museum's institutional priorities are focused on:

1. Diversity, equity, accessibility, inclusion and community voice,
2. Rebuilding, retaining, and growing its audience,
3. Achieving a strong foundation, and

4. Paving the path forward with the development of a strategic plan and digital technology plan.

AAM strives to ensure stakeholders reflect the ethnic and cultural diversity of the Bay Area. AAM offers free admission to museum members, children 12 and under, SFUSD students, essential workers, active-duty military, and college students visiting as part of their coursework. General admission is free the first Sunday of every month through a privately sponsored program as well as during a variety of heritage celebration days throughout the year.

The AAM's exhibitions and programs focus on different time periods, from historical to contemporary, and different geographical areas of Asia. The Museum celebrates world-famous artists and emerging artists, including students participating in the annual San Francisco Unified School District's (SFUSD) Art Festival.

AAM actively supports local artists, and currently has on exhibition works by Zheng Chongbin, Channel Miller, Jennifer Wofford, and Jas Charanjiva. The museum has also partnered with a small local restaurant group to manage and operate the museum's café.

COVID-19 Safety Protocols

AAM is open to the public five days a week, Thursday through Sunday, closed on Tuesdays and Wednesdays.

Due to health guidelines, the museum was closed for most of 2020 and recently re-opened in March 2021. Currently, the museum must operate at reduced capacity, with enhanced safety, cleaning, and social distancing protocols in place. As a result, the number of visitors to the museum has been significantly reduced.

To ensure the safety of AAM staff and visitors, the museum put in place new measures to ensure the public's health and safety, including frequent cleaning of high-touch areas, plexiglass shields at the admissions desk, hand sanitizer stations throughout the museum, and reduced capacity to enable physical distancing. Visitors are required to

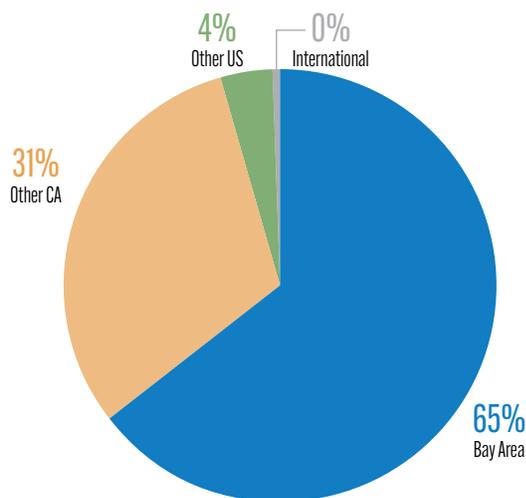
book their tickets online in advance with the new timed ticketing system.

The Museum's programs will continue to be offered in a mixture of virtual and limited on-site formats. AAM anticipates being able to welcome SFUSD classes back into the museum beginning in the fall of 2021 with gradually increasing capacity. The reduction in open weekdays will reduce maximum school tour capacity by 25 percent.

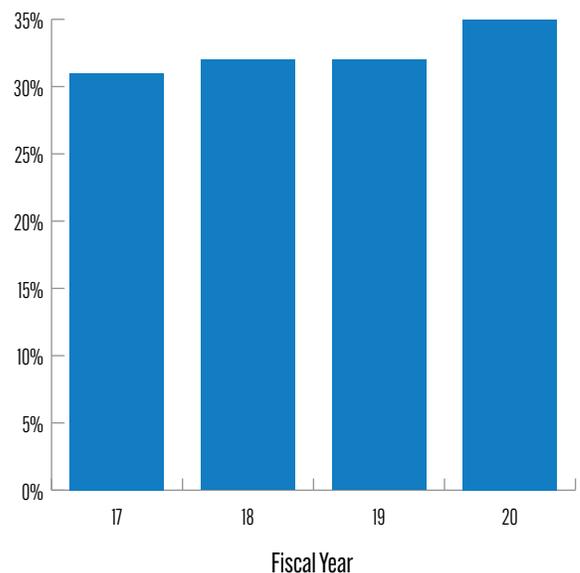
Capital or IT projects

The AAM opened in its Civic Center location in 2003. Protection and effective display of the City's priceless collection of Asian art requires diligent maintenance of the building. The building received LEED EBOM certification in December 2018 and capital investments are focused on maintaining efficient operations of aging equipment and ensuring the accessibility of the building to all visitors.

A new rooftop art terrace and exhibition pavilion are expected to open in May and July 2021, respectively. The transformed space will allow the Museum to increase its contribution to the vitality of the Civic Center neighborhood.

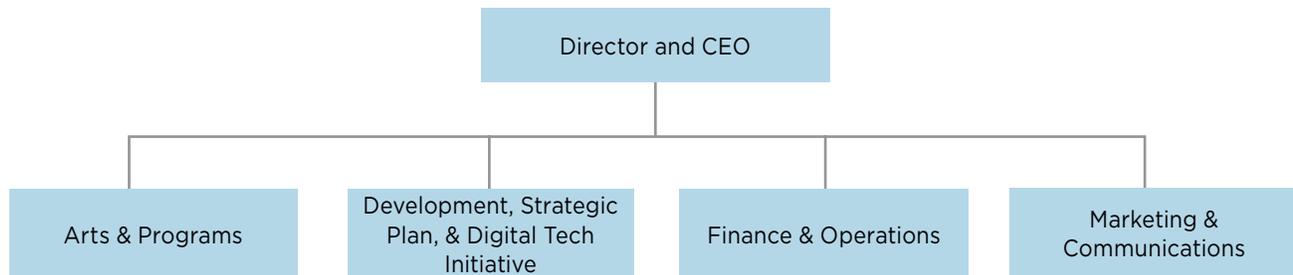


▲ VISITOR ORIGIN. In FY 2019-20, majority of the Asian Art Museum visitors are from the Bay Area and Other CA. Less attendance from International and Other US, due to travel restrictions resulting from the pandemic.



▲ PERCENT OF VISITORS ADMITTED FREE. More than one-third of all Museum visitors were admitted free of charge in FY 2019-20 through programs such as Free Sundays.

ORGANIZATIONAL STRUCTURE: ASIAN ART MUSEUM



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	53.29	52.29	(1.00)	52.23	(0.06)
Non-Operating Positions (cap/other)					
Net Operating Positions	53.29	52.29	(1.00)	52.23	(0.06)

Sources

Charges for Services	517,530	435,405	(82,125)	461,971	26,566
Unappropriated Fund Balance	18,849	17,805	(1,044)		(17,805)
General Fund Support	9,699,937	10,188,567	488,630	10,711,089	522,522
Sources Total	10,236,316	10,641,777	405,461	11,173,060	531,283

Uses - Operating Expenditures

Salaries	4,821,075	5,089,511	268,436	5,254,612	165,101
Mandatory Fringe Benefits	2,281,083	2,283,847	2,764	2,316,168	32,321
Non-Personnel Services	1,711,224	1,248,380	(462,844)	1,248,380	
Capital Outlay	299,939	325,000	25,061	575,000	250,000
Facilities Maintenance		306,495	306,495	321,820	15,325
Overhead and Allocations	32,840	24,902	(7,938)	24,902	
Services Of Other Depts	1,090,155	1,363,642	273,487	1,432,178	68,536
Uses Total	10,236,316	10,641,777	405,461	11,173,060	531,283

Uses - Division Description

AAM Asian Art Museum	10,236,316	10,641,777	405,461	11,173,060	531,283
Uses by Division Total	10,236,316	10,641,777	405,461	11,173,060	531,283

Assessor-Recorder

MISSION

The Department of the Assessor-Recorder (ASR) carries out the property tax-related functions governed by the State Constitution and local laws. The Department's core responsibility is to identify and assess the value of all taxable property in the City and County of San Francisco and apply all legal exemptions. Property tax funds public education and is the single largest revenue source supporting the City's general operations. The Department also records and maintains official records of the City, and collects transfer tax from changes in property ownership.

SERVICES

The Department of the Assessor-Recorder provides services through the following divisions:

REAL PROPERTY locates taxable property, identifies ownership, establishes taxable value, and reassesses property after a change in ownership and/or new construction.

BUSINESS PERSONAL PROPERTY manages and conducts routine audits of the business property filings of city businesses that pay property tax. In addition to real property, the equipment, supplies, and machinery owned by businesses to conduct their work is assessed annually.

TRANSACTIONS reviews and evaluates all recorded real estate transactions to determine their suitability for re-assessment.

EXEMPTIONS processes exemption requests and applies all legal exemptions to assessed property. Common exemptions include homeowner's exemptions, welfare exemptions, and exemptions for religious and educational institutions.

RECORDER provides the underlying framework for the City's real estate transactions and is responsible for recording legal documents that determine ownership of real property. The Recorder Division assesses and collects transfer taxes, and also maintains, indexes, and issues official copies of all recorded documents, such as public marriage certificates.

PUBLIC SERVICE provides information to the public for all Assessor-Recorder functions. The Public Service Division also provides translation services to customers and assists the public in accessing official city records.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)
Total FTE	162	164	2	167	3

STRATEGIC INITIATIVES

- Overhaul and modernize the City’s legacy property tax and recorder IT systems;
- Strengthen and standardize data collection and assessment practices to ensure fairness in taxation, including adjustments to policies and procedures with state law changes;
- Prioritize activities that drive the City’s economic recovery such as streamlining mapping, parcel management, and assessment of parcels that impact construction, including affordable housing construction;
- Implement the Department’s Racial Equity Action Plan, which includes providing ongoing racial equity training and development for leadership and staff; and
- Commit to ensuring all communities, especially immigrant and low-income communities, have access to financial resources and education.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Assess all taxable property within the City and County of San Francisco						
Board of Equalization (BOE)-required business property audits completed in the fiscal year for businesses within the City and County of San Francisco	334	328	213	303	250	303
In-progress new construction value added to secured working assessment roll in the fiscal year	\$7,220,000,000	\$4,844,212,108	\$3,769,000,000	\$3,500,000,000	\$3,500,000,000	\$3,580,000,000
Number of Real Property Supplemental and Escape Assessments	27,455	20,107	15,000	8160	5,150	6,360
Value (in billions) of secured working assessment roll (excluding State Board of Equalization (SBE) roll)	\$260.40	\$295.07 billion	\$301.67 billion	\$301.652 billion	\$299.56 billion	\$311.55 billion
Value of Real Property Supplemental and Escape Assessments	\$221,684,386	\$182,351,133	\$97,600,000	68400000	\$33,500,000	\$41,400,000
Collect documentary transfer tax due						
Value of transfer tax from non-recorded documents and under-reported transactions	\$3,287,357	\$4,805,485	\$26,825,700	\$1,500,000	\$1,500,000	\$1,000,000
Value of transfer tax from recorded documents	\$368,145,659	\$334,535,198	\$248,700,000	278400000	\$265,900,000	\$331,800,000
Effectively defend and resolve assessment appeals						
Number of appeals resolved in the fiscal year	1,612	994	1,135	1250	2500	2,500
Percentage of appeals resolved in the fiscal year where ASR’s value determination was upheld	81%	91%	92%	85%	50%	50%
Provide outstanding customer service						
Percentage of customers with a good or excellent experience when visiting ASR in the fiscal year	97%	99%	N/A	99%	99%	99%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$35.9 million for the Assessor-Recorder is \$3.2 million, or 8.3 percent, lower than the FY 2020-21 budget of \$39.1 million. This decrease is primarily driven by reduced costs related to the Property Assessment and Tax System (PATS) project.

The FY 2022-23 proposed budget of \$35.8 million for the Assessor-Recorder is \$0.1 million, or 0.2 percent, lower than the FY 2021-22 proposed budget. This decrease is caused by reductions in costs related to the PATS project and is partially offset by salary and benefits changes.

Goal-to-Roll

In 2020, the Assessor’s Office closed the roll on-time for the second year in a row. This effort was the continuation of a multi-year strategy to reverse a decades-old backlog of assessments. This backlog significantly impacted property taxpayers who

would sometimes receive tax bills containing multiple years of assessments, doubling or even tripling their required tax payment. Through technology improvements, standardization of work processes and performance expectations, the Office continues to meet performance targets ensuring continued fiscal health and supporting the City’s economic recovery through COVID-19.

Assessment and Revenue Growth

The 2020 assessed roll continued its growth trajectory increasing 7 percent over the prior year to \$302 billion. These assessments equate to \$3.6 billion in revenue for use on critical City programs.

Real Property Transfer Tax

The Assessor’s Office collects Real Property Transfer Tax (RPTT) upon changes in ownership. Over the last five years, RPTT has generated an average of \$338 million annually to support the

general fund and free community college. RPTT revenue has grown due to recent laws that increased tax rates on properties selling for more than \$5 million, as well as the Office's efforts to review and validate the information that ASR receive from taxpayers. The Recorder Division maintains a robust RPTT Audit Program that focuses on high value transactions to ensure that entities are not underreporting their transfer tax obligations. Since 2015, the Assessor's Office has recovered \$69 million due to this this program.

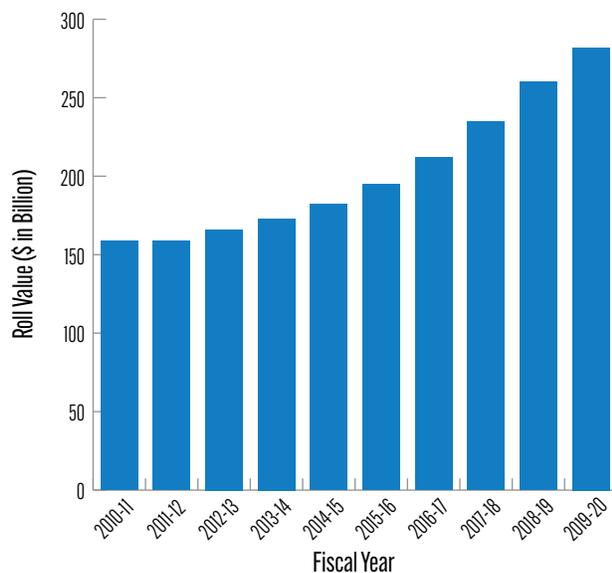
Modernizing Technology Systems

Through the City's Committee on Information Technology, the Assessor's office has invested millions of dollars in modernizing systems and improving technology. Two of the Department's major projects are highlighted below.

Property Assessment and Tax System - As one of the major IT initiatives in the City's Information & Communication Technology Plan for FY 2018-19 to FY 2021-22, the Mayor's Proposed Budget includes funding for the Offices of the Assessor-Recorder, Treasurer-Tax Collector and Controller to coordinate

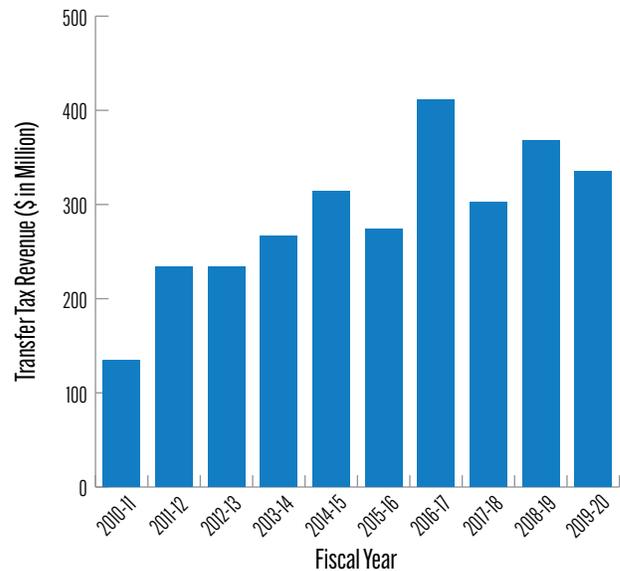
and integrate the replacement of the Assessor's property assessment system and Treasurer-Tax Collector/Controller property tax system. Together, the two systems enable the assessment, collection and legally required apportioning of approximately \$3.6 billion in annual revenues. In 2020, the Tax Collector's new tax billing and collection system went live. The property assessment system will go-live in multiple phases and has completed implementation of phase I which went live in January 2021. Together, the two systems will improve efficiency, aid in the delivery of customer service, reduce revenue at risk by allowing for more efficient collection and processing of property tax assessments, provide added transparency and build an infrastructure that is secure and resilient.

Recorder System Replacement Project - In 2020, the office focused on the design and implementation of a new system to replace the obsolete Recorder Information System. The new system began operation in August 2020 and has already improved Recorder division functionality including document recording, cashiering, imaging, and indexing of public records.



▲ VALUE OF CERTIFIED ASSESSMENT ROLL.

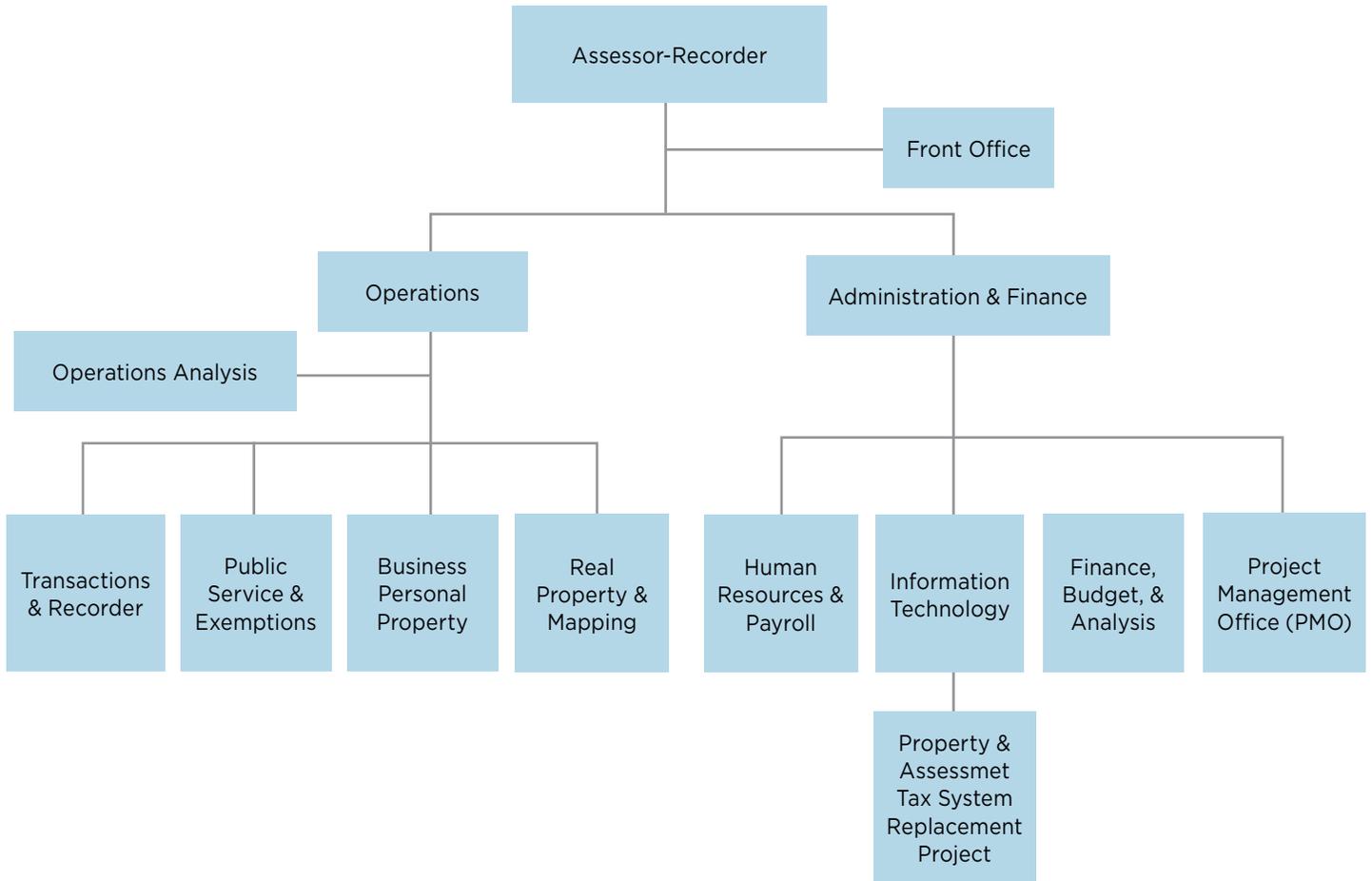
The Certified Assessment Roll (after non-reimbursable exemptions) value has increased each of the last ten years. In FY 2019-20, the Roll grew by 8 percent or \$22 billion.



▲ REAL PROPERTY TRANSFER TAX REVENUE BY YEAR.

The Real Property Transfer Tax is a volatile revenue source for the City, but years of an active real estate market have provided an average of \$338 million annually for the last five years.

ORGANIZATIONAL STRUCTURE: ASSESSOR-RECORDER



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	182.69	185.37	2.68	188.29	2.92
Non-Operating Positions (cap/other)	(21.00)	(21.00)		(21.00)	
Net Operating Positions	161.69	164.37	2.68	167.29	2.92

Sources

Charges for Services	3,537,719	3,805,285	267,566	3,880,129	74,844
Expenditure Recovery	3,473,306	3,531,406	58,100	3,531,435	29
Unappropriated Fund Balance	634,032	547,419	(86,613)	675,009	127,590
General Fund Support	31,460,374	27,992,379	(3,467,995)	27,724,739	(267,640)
Sources Total	39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)

Uses - Operating Expenditures

Salaries	16,763,976	18,389,557	1,625,581	19,429,619	1,040,062
Mandatory Fringe Benefits	7,726,796	8,091,373	364,577	8,374,775	283,402
Non-Personnel Services	1,531,516	1,640,334	108,818	1,439,663	(200,671)
Materials & Supplies	142,855	148,000	5,145	235,000	87,000
Overhead and Allocations	261,831	99,502	(162,329)	99,502	
Programmatic Projects	9,693,815	4,736,633	(4,957,182)	3,386,274	(1,350,359)
Services Of Other Depts	2,984,642	2,771,090	(213,552)	2,846,479	75,389
Uses Total	39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)

Uses - Division Description

ASR Administration	6,167,665	6,100,219	(67,446)	6,298,806	198,587
ASR Exemptions	512,638	639,170	126,532	670,482	31,312
ASR Personal Property	3,984,696	4,209,005	224,309	4,369,014	160,009
ASR Public Service	1,354,311	1,059,997	(294,314)	1,131,363	71,366
ASR Real Property	22,761,326	19,466,649	(3,294,677)	18,716,729	(749,920)
ASR Recorder	3,052,947	3,042,335	(10,612)	3,203,501	161,166
ASR Transactions	1,271,848	1,359,114	87,266	1,421,417	62,303
Uses by Division Total	39,105,431	35,876,489	(3,228,942)	35,811,312	(65,177)

Board of Appeals

MISSION

The Board of Appeals (BOA or PAB) provides the public with a final administrative review process for the issuance, denial, suspension, revocation, and modification of city permits as well as for certain decisions of the Zoning Administrator, Planning Commission, and Historic Preservation Commission.

SERVICES

The Board of Appeals (BOA) provides services through the following program areas:

Appeal Processing assists members of the public who want to file or respond to an appeal and those who want to learn more about the appeal process. BOA staff ensure that appeals are processed in conformance with the requirements of the City Charter and relevant codes, that appeals are decided at duty-noticed public hearings, and that the BOA issues timely decisions to uphold, overrule, or modify departmental decisions.

Public Notifications make it easier for the people of San Francisco to engage in city decisions that may affect the rights and livelihoods of individuals or the character of neighborhoods. The Department provides notification of and information regarding public hearings on appeals of city determinations. Information about the appeal process is available through a variety of means, including the Department's website, its office, and meetings at City Hall. Written materials are available in English, Spanish, Chinese and Tagalog. Staff members speak Spanish, Mandarin and Cantonese and utilize third-party Interpreter Services for other languages. The Department also offers a telephone bridge line upon request so that members of the public with disabilities can participate during the public comment portion of a hearing without physically attending. Additionally, American Sign Language interpretation is provided as needed and all hearings are broadcast live with real-time captioning.

Government Accountability The benchmarks used to assess the quality of customer service and delivery of departmental services include clearly articulated timelines for assigning hearing dates, established briefing schedules, and hearing protocols that create a fair and accessible process which affords all parties an equal opportunity to present their case. To ensure the appeals process is carried out in a timely manner, the BOA also benchmarks the timeliness of its determinations and issuance of written decisions and regularly tracks all appeals.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	1,177,452	1,095,914	(81,538)	1,120,510	24,596
Total FTE	5	4	(1)	4	0

STRATEGIC INITIATIVES

- Enhance the appeal process for all participants (the public, Board members, and staff) through the increased use of technology;
- Foster workplace development through cross-training employees to ensure coverage and service provisions at all times;
- Analyze and amend the Board’s rules of procedure and governing legislation to modernize appeal processing, enhance the public’s understanding of appeal rights and the appeal process, and eliminate inconsistencies;
- Develop a Racial Equity Action Plan to advance equity in all aspects of the Department’s work; and
- Collaborate with the Human Rights Commission’s “Engineering through Equity Program” to train all staff and commissioners.

PERFORMANCE MEASURES

	FY19	FY20	FY21		FY22	FY23
	Full Year	Full Year	Projected	Target	Target	Target
Measure the quality of our services and timeliness of decisions by tracking appeals						
Percentage of written decisions released within 15 days of final action	94%	89	88%	97%	90%	90%
Percentage of cases decided within 75 days of filing	69.23%	57	70%	60%	70%	70%

BUDGET ISSUES AND DETAILS

The Board of Appeals’ proposed budgets of \$1.1 million for Fiscal Year (FY) 2021-22 represents a \$0.1 million or 6.9 percent reduction from FY 2020-21 budget of \$1.2 million. The slight decrease is due to salaries and benefits savings.

The proposed FY 2022-23 budget of \$1.1 million does not significantly differ from their FY 2021-22 proposed budget.

Response to COVID-19

The Board of Appeals (BOA) is committed to helping the City respond to the COVID-19 pandemic. To that end, a Board staff member has been deployed full-time at the Emergency

Operations Center since October 2020 and will continue in this capacity as needed.

Commitment to Racial Equity and Inclusion

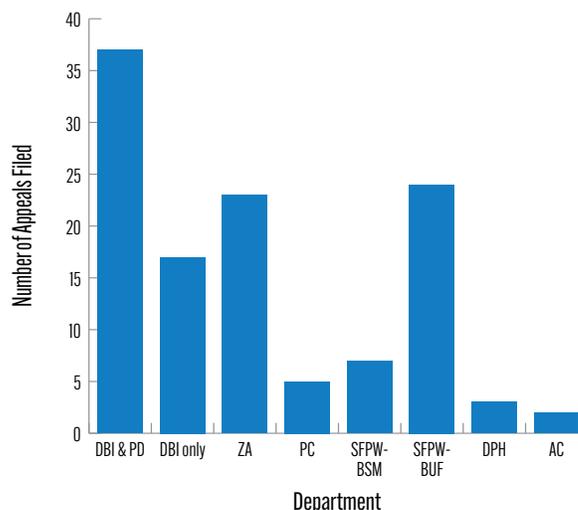
The Department increased the training budget so that BOA Commissioners and staff could avail themselves of training opportunities which focus on racial equity and inclusion.

Reducing Expenditures

The BOA has experienced a reduction in the volume of appeals related to the reduced volume of permit issuance. This has resulted in revenue shortfalls. Consequently, the department must reduce expenditures to balance the operating budget. The primary means of reducing expenditures in personnel through attrition savings.

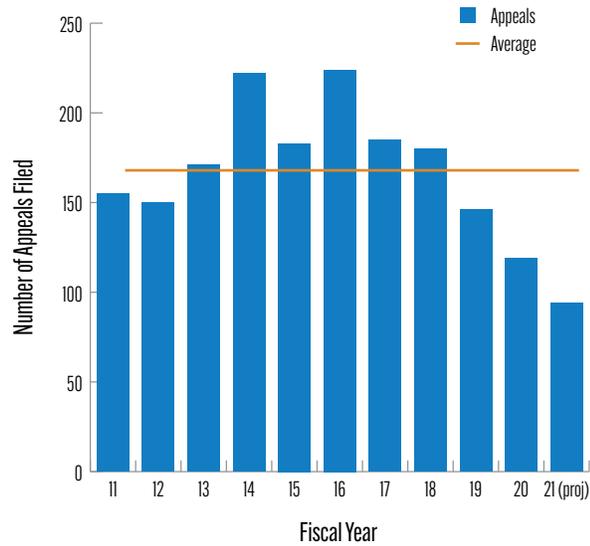
APPEAL DISTRIBUTION. >

The distribution of appeals heard based on the Department issuing the determination being appealed in FY 2019-20.

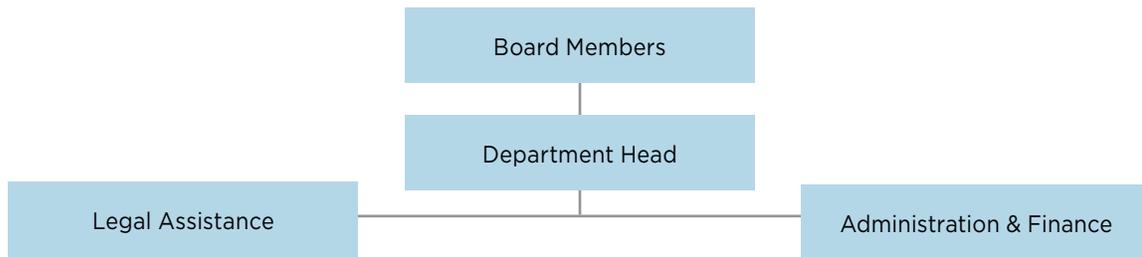


APPEAL VOLUME. >

The volume of appeals filed has dropped from its highest levels in FY 2015-16.



ORGANIZATIONAL STRUCTURE: BOARD OF APPEALS



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	5.02	4.20	(0.82)	4.20	
Non-Operating Positions (cap/other)					
Net Operating Positions	5.02	4.20	(0.82)	4.20	0.00

Sources

Charges for Services	1,177,452	1,095,914	(81,538)	1,120,510	24,596
General Fund Support		0		0	
Sources Total	1,177,452	1,095,914	(81,538)	1,120,510	24,596

Uses - Operating Expenditures

Salaries	504,142	458,393	(45,749)	473,670	15,277
Mandatory Fringe Benefits	314,576	250,248	(64,328)	255,532	5,284
Non-Personnel Services	80,692	61,700	(18,992)	61,700	
Materials & Supplies	9,398	9,398		9,398	
Services Of Other Depts	268,644	316,175	47,531	320,210	4,035
Uses Total	1,177,452	1,095,914	(81,538)	1,120,510	24,596

Uses - Division Description

BOA Board Of Appeals - PAB	1,177,452	1,095,914	(81,538)	1,120,510	24,596
Uses by Division Total	1,177,452	1,095,914	(81,538)	1,120,510	24,596

Board of Supervisors

MISSION

The Board of Supervisors (BOS or “Board”) is the legislative branch of government in the City and County of San Francisco. The Board of Supervisors responds to the needs of the people of San Francisco by adopting legislation, establishing policies, and assisting constituents. As stated in the City Charter, the Board of Supervisors provides for the public’s access to government meetings, documents, and records.

SERVICES

The Board of Supervisors provides services through the following divisions:

THE BOARD OF SUPERVISORS is comprised of 11 elected members who are responsible for adopting the City’s budget, appropriating funds, approving City laws, and establishing policies and procedures to improve the overall quality of life in San Francisco.

THE CLERK OF THE BOARD is the steward of the legislative record and manages the business and staff of the Department.

ASSESSMENT APPEALS BOARD adjudicates disputes between the Office of the Assessor-Recorder and property owners. It equalizes the valuation of the taxable property within the City for the purpose of taxation.

BUDGET AND LEGISLATIVE ANALYST provides fiscal and policy analyses, special studies, and management audit reports of City departments and programs for the Board.

LOCAL AGENCY FORMATION COMMISSION (LAFCO) reviews and approves jurisdictional boundary changes. LAFCo plays an advisory role for the Community Choice Aggregation energy program.

SUNSHINE ORDINANCE TASK FORCE advises the Board, and provides information to other city departments on appropriate ways to implement the Sunshine Ordinance in order to ensure that deliberations of commissions, boards, councils, and other agencies of the City are conducted before the people, and that City operations are open to the public’s review.

YOUTH COMMISSION is a body of 17 San Franciscans between the ages of 12 and 23 responsible for advising the Board and the Mayor on policies and laws related to young people.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	18,606,318	19,571,721	965,403	19,932,550	360,829
Total FTE	86	87	1	87	0

STRATEGIC INITIATIVES

- Provide public information and accommodations for equitable access to legislative matters that impact marginalized communities, as introduced by the Board of Supervisors;
- Conduct legislative processing, targeted neighborhood outreach, and civic engagement to resource marginalized communities;
- Provide timely website updates and public noticing, ensuring equitable accessibility for public participation;
- Provide referrals to City resources; and
- Promote diversity in the Department’s workforce by recruiting highly qualified candidates and fostering meaningful collaborative partnerships with City departments and community stakeholders.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Align resources to allow the Board to achieve its mission and duties to support open and participatory government						
Number of hits on BOS website	1,431,769	2,336,117	2,174,524	1,000,000	1,000,000	1,000,000
Percentage of vacancy notices posted within 30 days of expiration	100%	100%	100%	100%	100%	100%
Ensure accurate and comprehensive public access to information						
Average response time (in days) to Assessment Appeals Board public information requests	1.25	1.51	2.5	2.5	2.5	2.5
Percentage of Sunshine Ordinance Task Force complaints processed and scheduled in accordance with established timeframes	87.7%	65%	85%	100%	90%	100%
Percentage of Sunshine Ordinance Task Force meeting agendas continued due to improper notice and/or missed publication within required timeframes	0%	0%	0%	0%	0%	0%
Percentage of Youth Commission adopted resolutions and motions posted on the website within 48 hours after a meeting	100%	100%	100%	100%	100%	100%
Ensure equal opportunity to engage with the Board						
Percentage of Board meeting agendas posted on website at least 72 hours prior to meeting	100%	100%	100%	100%	100%	100%
Percentage of Youth Commission or Committee meeting notices, agendas and packets posted on the website at least 72 hours prior to the meeting.	99.5%	100%	100%	100%	100%	100%
Manage the Board effectively						
Percentage of Board or Committee meeting agendas continued due to improper notice and/or missed publication within required timeframes	0%	96%	100%	0%	0%	0%
Percentage of Board or Committee meeting minutes posted within 2 business days of meeting adjournment.	100%	100%	100%	100%	100%	100%
Strengthen the Board's accountability to City residents						
Percentage of Board, Committee, Commission and Task Force legislative or policy related documents posted on the web site within the mandated timeframes for public access	100%	100%	100%	100%	100%	100%
Percentage of identified Assessment Appeals Board filers notified of filing obligations for the Statement of Economic Interests (SEI) Form 700 and related forms within established time frames	100%	100%	100%	100%	100%	100%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$19.6 million for the Board of Supervisors is \$1.0 million, or 5.2 percent, higher than the FY 2020-21 budget of \$18.6 million. This increase is primarily due to salary and benefits changes.

The FY 2022-23 proposed budget of \$19.9 million for the Board of Supervisors is \$0.4 million, or 1.8 percent, higher than the FY 2021-22 proposed budget. This increase is primarily caused by salary and benefits changes.

Focus on Equity

The Office of the Clerk of the Board (the Clerk’s Office), designated by the City’s Charter to oversee

the affairs and records of the Board of Supervisors, has developed proactive strategies to ensure that the Department accounts for racial and socioeconomic disparities in the consideration of access to the legislative process. The Clerk’s Office waives fees for service for those who are unable to pay and continues to expand ways to facilitate public engagement, such as improving public comment processes, expanding language access, and providing information through virtual office hours, a COVID-19 Service Map, and newsletters.

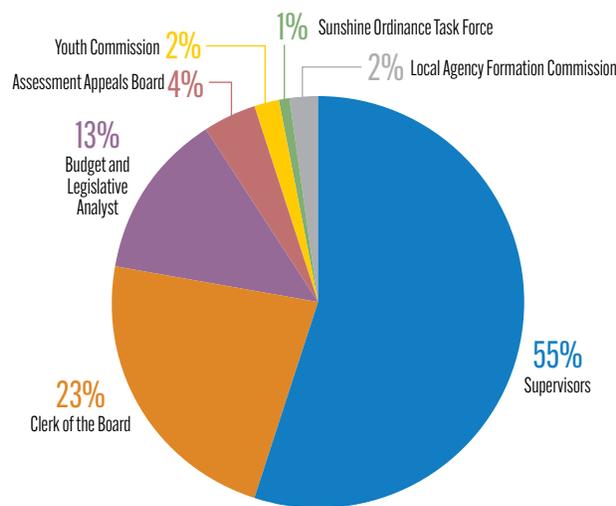
Community Outreach

Pursuant to the Admin Code Sec. 2.80-2.81, the Board designates outreach periodicals to reflect

the diversity in race and sexual orientation of San Francisco's residents. The Clerk's Office advertises City programs and services, vacancies for Boards and Commissions, and other public announcements in the designated newspapers that serve African American, Chinese, Hispanic, and LGBTQ communities as well as underserved neighborhoods. The Clerk's Office plans to expand its reach in the FY 2021-22 and FY 2022-23 budget as the COVID-19 health emergency and its continued impact have made community outreach even more relevant and critical.

Projected Increase in Assessment Appeals

For FY 2021-22 and FY 2022-23, the Assessment Appeals Board (AAB) projects a significant increase in appeals applications due to the economic downturn created by the COVID-19 pandemic. During the 2008 downturn, the AAB experienced a large backlog of appeals for several years. The Mayor's proposed budget includes funding for seasonal, temporary staff to help

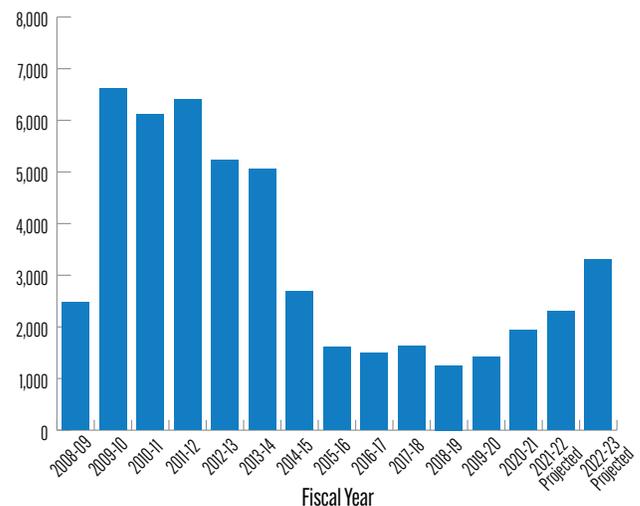


▲ PROPOSED BUDGET BY DIVISION. *The Board of Supervisors is made up of multiple divisions, the largest of which includes the elected Supervisors and their staff.*

the AAB process applications, hold hearings, and resolve disputes between taxpayers and the Assessor-Recorder in a timely manner.

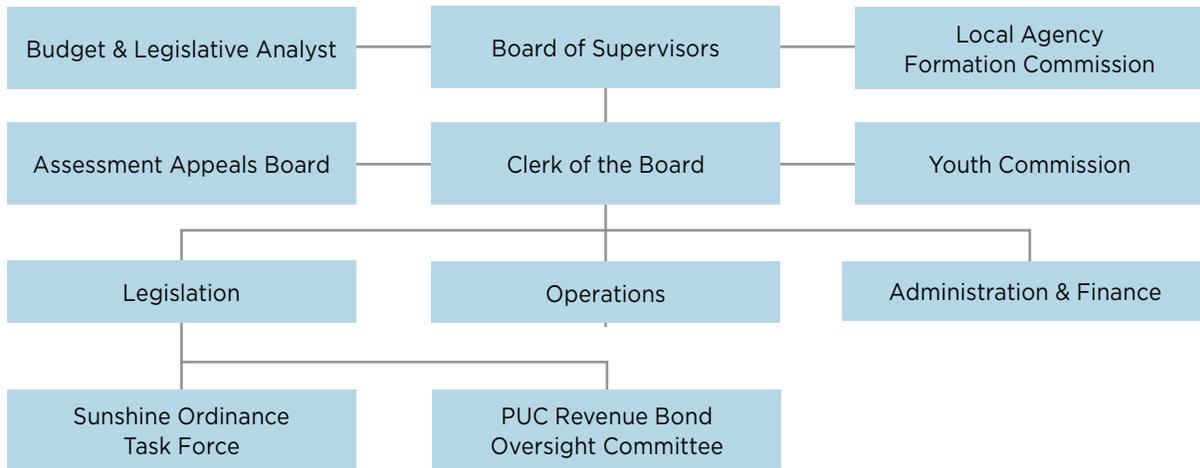
Redistricting Task Force

Every ten years, the Federal Government conducts a census to determine the number of individuals living in the United States. After the census is completed, the Charter requires the Director of Elections to determine whether the existing supervisorial districts meet the legal requirements established by federal, state, and local laws. If the existing supervisorial districts no longer comply with these legal requirements, the Charter requires the Board of Supervisors to convene a Redistricting Task Force to redraw the supervisorial district lines. The Redistricting Task Force will convene in early FY 2021-22, hold multiple community hearings to receive input from the people of San Francisco, and present a final plan outlining the new supervisorial district lines to the Board of Supervisors by April 2022.



▲ ASSESSMENT APPEALS APPLICATIONS. *The Assessment Appeals Board projects an increase in appeals applications in the upcoming budget. Applications previously increased after the 2008 economic downturn.*

ORGANIZATIONAL STRUCTURE: BOARD OF SUPERVISORS



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	85.95	86.70	0.75	86.90	0.20
Non-Operating Positions (cap/other)					
Net Operating Positions	85.95	86.70	0.75	86.90	0.20

Sources

Charges for Services	199,795	237,310	37,515	281,140	43,830
Expenditure Recovery	161,996	261,996	100,000	161,996	(100,000)
Unappropriated Fund Balance		42,765	42,765		(42,765)
General Fund Support	18,244,527	19,029,650	785,123	19,489,414	459,764
Sources Total	18,606,318	19,571,721	965,403	19,932,550	360,829

Uses - Operating Expenditures

Salaries	9,888,436	10,731,337	842,901	11,127,910	396,573
Mandatory Fringe Benefits	4,460,225	4,542,421	82,196	4,609,263	66,842
Non-Personnel Services	3,790,404	3,832,806	42,402	3,719,452	(113,354)
Materials & Supplies	96,416	96,916	500	96,916	
Services Of Other Depts	370,837	368,241	(2,596)	379,009	10,768
Uses Total	18,606,318	19,571,721	965,403	19,932,550	360,829

Uses - Division Description

BOS Assessment Appeals Board	701,348	782,972	81,624	798,287	15,315
BOS Budget & Legis Analysis	2,363,745	2,440,567	76,822	2,440,567	
BOS Clerk Of The Board	4,289,305	4,611,585	322,280	4,664,396	52,811
BOS Local Agency Formation Comm	341,240	341,240		341,668	428
BOS Sunshine Ord Task Force	172,373	186,329	13,956	191,235	4,906
BOS Supervisors	10,364,652	10,811,163	446,511	11,087,757	276,594
BOS Youth Commission	373,655	397,865	24,210	408,640	10,775
Uses by Division Total	18,606,318	19,571,721	965,403	19,932,550	360,829

Building Inspection

MISSION

The Department of Building Inspection (DBI) ensures that life and property within the City and County of San Francisco are safeguarded and provides a public forum for community involvement in that process. DBI oversees the effective, efficient, fair, and safe enforcement of Building, Housing, Plumbing, Electrical, and Mechanical Codes, along with Disability Access Regulations.

SERVICES

Permit Services is responsible for all permit processes from permit application submittal to permit issuance. The functions include screening, routing permits and plans for review, coordinating of building permit review, approving and issuing of construction permits including electrical, plumbing, and street space permits for public and private buildings within the City and County of San Francisco. Permit Services also assesses and collects fees for all structures, building enlargements, and changes of use. Additionally, it provides technical support for the Department in the areas of code development and information.

Inspection Services is responsible for inspecting buildings, structures, and sites within the City for compliance with applicable laws regulating construction, quality of materials, use of occupancy, location, and maintenance. Inspection Services also responds to complaints and is responsible for code enforcement. Inspection Services includes Building, Electrical, Plumbing, Housing, and Code Enforcement.

Administrative Services is responsible for fiscal management, purchasing, payroll and personnel, business analysis, records management, and information technology. Administrative services also includes the Development Impact Fee Collection Unit.

STRATEGIC INITIATIVES

- Review plans and issues building permits safeguarding life and property in compliance with city and state regulations;
- Perform inspections to enforce codes and standards to ensure safety and quality of life;
- Deliver the highest level of customer service;
- Utilize efficient and effective administrative practices;
- Engage and educate customers, contractors, and stakeholders on DBI's services, functions, and legislated programs;
- Advance racial equity by continuing to increase recruitment efforts to include a diverse applicant pool; and
- Expand and strengthen outreach efforts with diverse communities to ensure building safety throughout San Francisco.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	89,501,462	89,993,382	491,920	91,391,585	1,398,203
Total FTE	265	270	5	270	0

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23	
	Full Year	Full Year	Mid Year	Projected	Target	Target
Utilize efficient and effective administrative practices						
Percentage of Reports of Residential Building Records (3R reports) Produced Within Seven Business Days	97.7%	99%	99%	93%	93%	N/A
Percentage of Records Requests Processed Within 20 Business Days	97.9%	95%	100%	90%	90%	N/A
Review plans and issue permits safeguarding life and property in compliance with city and state regulations						
Percentage of Submitted Projects Audited for Quality Assurance by Supervisors	95%	78%	90%	92%	92%	N/A
Percentage of Site Permit Applications reviewed with construction valuation less than \$3,999,999 reviewed within 30 calendar days.	95%	74%	28%	85%	85%	N/A
Percentage of Site Permit Applications reviewed with construction valuation greater than \$4,000,000 reviewed within 42 calendar days.	92%	88%	48%	85%	85%	N/A
Percentage of Pre-Application Meetings Conducted by DBI Within 14 Calendar Days	100%	91%	92%	92%	92%	N/A
Percentage of Permit Applications for Other Buildings Reviewed Within 42 Calendar Days	98%	93%	90%	92%	92%	N/A
Percentage of Permit Applications for One and Two Family Dwellings Reviewed Within 28 Calendar Days	96%	97%	93%	92%	92%	N/A
Percentage of Permit Applications for Office and/or Commercial Buildings Reviewed Within 42 Calendar Days	99%	98%	94%	95%	92%	N/A
Percentage of Permit Applications for Multi-Family Residential and/or Mixed-Use Buildings Reviewed Within 42 Calendar Days	98%	96%	93%	92%	92%	N/A
Proactively engage and educate customers, contractors, and stakeholders on DBI's services, functions, and legislated programs						
Percent of property owners under the Mandatory Soft Story Seismic Retrofit Program that have complied with requirements	93.3%	80%	80%	N/A	100%	
Number of Seismic Safety Outreach Program (SSOP) ambassadors graduated from training	3,250	3,121	3,121		3,025	
Perform inspections to enforce codes and standards to ensure safety and quality of life						
Percentage of Non-Hazard Housing Inspection Complaints Responded to Within Three Business Days.	94.1%	89%	67%	85%	85%	N/A
Percentage of Non-Hazard Complaints Responded to Within Three Business Days	96.8%	98%	98%	85%	85%	N/A
Percentage of Life Hazards or Lack of Heat Complaints Responded to Within One Business Day	89.6%	85%	74%	100%	100%	N/A
Inspections per inspector/day (plumbing)	11.1	10	11	11	11	N/A
Inspections per inspector/day (electrical)	12.1	11	9	11	11	N/A
Inspections per inspector/day (building)	11.8	11	9	11	11	N/A
Deliver the highest level of customer service						
Percentage of Records Requests Processed Over-The-Counter	92.6%	90%	63%	85%	85%	N/A

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$90.0 million for the Department of Building Inspection (DBI) is \$0.5 million, or 0.5 percent, higher than the FY 2020-21 budget of \$89.5 million. This increase is primarily caused by salary and benefits changes and is partially offset by reduced costs for services performed by other City departments, supplies, and capital expenses.

The FY 2022-23 proposed budget of \$91.4 million for the Department of Building Inspection is \$1.4 million, or 1.6 percent, higher than the FY 2021-22 proposed budget. This increase is primarily caused by salary and benefits changes.

Technology Improvements

Over the past year, the Department has worked to increase online capabilities to respond to COVID-19. Customers can obtain electrical, plumbing and re-roofing permits online as well as make payments for all permits. The proposed budget includes funding to expand online services, update the department website, enhance reporting capabilities, and improve forms. These technology projects will improve customer access to services and streamline service delivery. Streamlined permitting services will support small businesses and economic recovery and assist the department in continued COVID-19 response.

Housing

The Department plays a role in preserving current housing stock as well as increasing housing production. The inspection divisions verify construction safety, responds to complaints and enforces codes to ensure housing habitability. The

department provides priority permitting processing for affordable housing developments to expedite housing production. The budget maintains funding for staff to conduct timely permit application intake, review and approval.

Equity

In FY 2020-21, the Department completed its Internal Racial Equity Plan. The plan's major focus areas are staff diversity, organizational culture improvement, and training program development. The budget includes staffing, training and membership funds to support a well-trained, diverse staff in delivering equitable permit and inspection services to all customers.

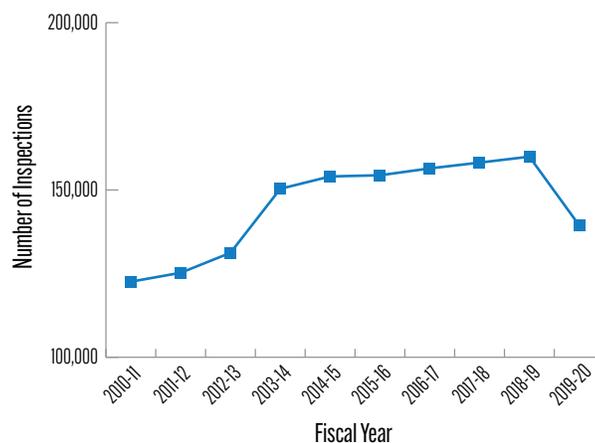
The Department of Building Inspection provides services to San Francisco's diverse communities. Through partnerships with community-based organizations, the Department targets code enforcement services to improve tenants' living conditions and preserve much needed affordable housing for San Francisco's neediest residents. The proposed budget includes funding for outreach and language translation.

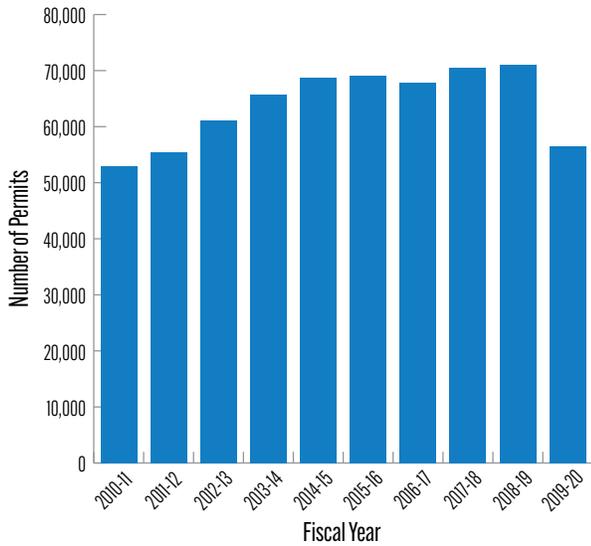
Construction Activity

The pandemic heavily impacted construction activity. Construction decline is reflected in decreases to issued permits and inspections. FY 2019-20 permit and inspection levels declined to FY 2011-12 levels. Construction is a major driver of economic recovery. Over the next two years, the Department will work with construction industry and other departments to assist in construction recovery through the provision of enhanced and equitable services.

TOTAL INSPECTIONS PERFORMED. >

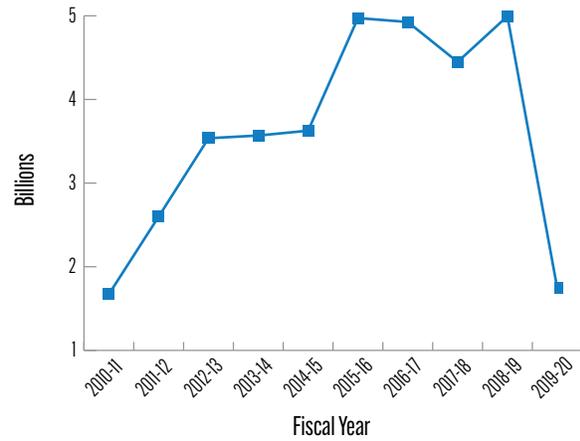
The total number of inspections performed in FY 2019-20 decreased by 20,511 from FY 2018-19 because of the impact of the COVID-19 emergency.





▲ TOTAL NUMBER OF PERMITS ISSUED.

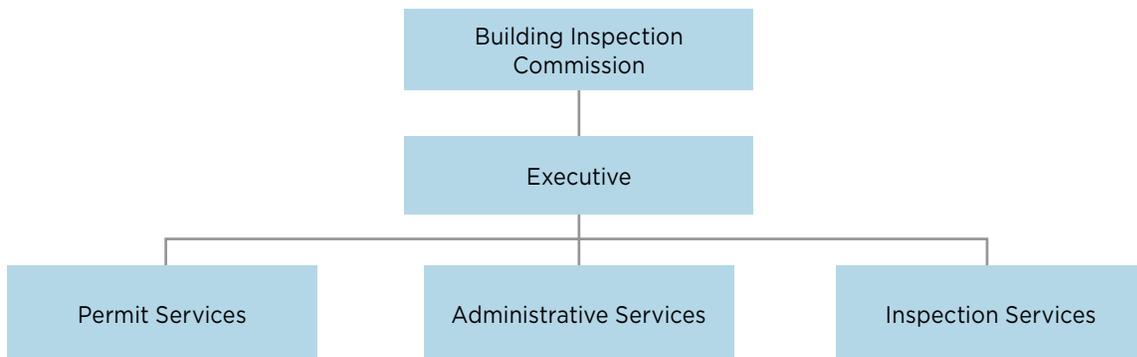
The COVID-19 emergency reduced the rate of new construction, bringing down the number of permits issued by DBI in FY 2019-20.



▲ TOTAL CONSTRUCTION VALUATIONS.

After rising steadily since the 2009 financial crisis, FY 2019-20 saw the value of construction projects currently in progress negatively impacted by the COVID-19 emergency.

ORGANIZATIONAL STRUCTURE: BUILDING INSPECTION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	286.49	291.08	4.59	290.91	(0.17)
Non-Operating Positions (cap/other)	(21.00)	(21.00)		(21.00)	
Net Operating Positions	265.49	270.08	4.59	269.91	(0.17)

Sources

Licenses, Permits, & Franchises	6,334,098	6,334,098		6,334,098	
Interest & Investment Income	2,500,000	2,500,000		2,500,000	
Charges for Services	38,437,569	42,128,097	3,690,528	42,128,097	
Expenditure Recovery	92,949	96,535	3,586	96,535	
IntraFund Transfers In	14,090,562	27,096,755	13,006,193	27,096,819	64
Unappropriated Fund Balance	28,479,493	11,592,005	(16,887,488)	12,989,310	1,397,305
Unappropriated Fund Balance	13,657,353	27,342,647	13,685,294	27,343,545	898
Transfer Adjustment-Source	(14,090,562)	(27,096,755)	(13,006,193)	(27,096,819)	(64)

General Fund Support

Sources Total	89,501,462	89,993,382	491,920	91,391,585	1,398,203
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Uses - Operating Expenditures

Salaries	32,439,066	35,417,525	2,978,459	36,614,014	1,196,489
Mandatory Fringe Benefits	16,244,569	16,340,818	96,249	16,580,395	239,577
Non-Personnel Services	5,513,557	5,537,960	24,403	5,537,960	
City Grant Program	5,230,314	5,230,314		5,230,314	
Capital Outlay	624,000		(624,000)		
Intrafund Transfers Out	14,090,562	27,096,755	13,006,193	27,096,819	64
Materials & Supplies	1,249,751	530,438	(719,313)	530,438	
Overhead and Allocations	1,759,138	1,426,525	(332,613)	1,426,525	
Services Of Other Depts	26,441,067	25,509,802	(931,265)	25,471,939	(37,863)
Transfer Adjustment - Uses	(14,090,562)	(27,096,755)	(13,006,193)	(27,096,819)	(64)
Uses Total	89,501,462	89,993,382	491,920	91,391,585	1,398,203

Uses - Division Description

DBI Administration	25,006,260	24,200,366	(805,894)	24,536,045	335,679
DBI Inspection Services	45,385,749	46,657,600	1,271,851	47,586,334	928,734
DBI Permit Services	19,109,453	19,135,416	25,963	19,269,206	133,790
Uses by Division Total	89,501,462	89,993,382	491,920	91,391,585	1,398,203

Child Support Services

MISSION

The Department of Child Support Services (CSS) works to empower parents to provide economic support for their children, thereby contributing to the well-being of families and children.

SERVICES

The Department of Child Support Services provides services through the following divisions:

CASE MANAGEMENT manages child support caseload and works with families to ensure that children are financially, medically, and emotionally supported. The Department delivers direct services to clients through the provision of a variety of programs focused on the economic security of the family and the safety of the child(ren).

LEGAL SERVICES provides initial and ongoing support to parents in the areas of paternity establishment, locating parents, requests for child and medical support orders from the court, enforcement and modification of support orders, and the collection and distribution of child support.

ADMINISTRATION provides policy direction and acts as the conduit to all federal, state, and local government agencies. Administration ensures compliance with personnel management regulations and all related memoranda of understanding and labor contracts, and assures the fiscal integrity of the Department as it relates to reporting, record-keeping, and procurement.

STRATEGIC INITIATIVES

- Increase child support collections and payment reliability;
- Improve caseworker processes and communication to understand customer satisfaction and whether customer needs are met;
- Aggregate and analyze performance data by race and ethnicity to identify any disparities in treatment or inequitable practices towards people of color and other traditionally marginalized groups; and
- Develop and implement new options for communicating with customers and enhance program outreach to deliver a clear and accurate image of programming to the public.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	13,409,069	13,271,043	(138,026)	13,537,016	265,973
Total FTE	66	66	0	66	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Increase support for California children						
San Francisco current collections as a percentage of current support owed	87.7%	86%	87%	84%	87%	87%
San Francisco cases with collections on arrears during the fiscal year as a percentage of all cases in San Francisco	72.57%	78%	70%	70%	70%	70%
Enhance program performance and sustainability						
Statewide current collections as a percentage of current support owed	66.5%	66%	66%	58%	66%	66%
Statewide cases with collections on arrears during fiscal year as a percentage of cases with arrears owed	63.9%	75%	60%	58%	60%	60%
Develop and strengthen collaborative partnerships						
Amount of child support collected by SF DCSS annually, in millions	\$26.1	\$27	\$26	\$26	\$26	\$26
Deliver excellent and consistent customer services statewide						
San Francisco orders established as a percentage of cases needing an order	93.07%	93%	93%	93%	93%	93%
Percentage of IV-D cases in San Francisco with paternity established for children in caseload born out of wedlock	103.92%	102.67%	101%	99%	100%	100%
Be innovative in meeting the needs of families						
Number of unemancipated children in San Francisco caseload	8,565	8,148	7,745	8,135	7,745	7,745
Number of unemancipated children in CSE counties caseloads	1,144,140	1,098,331	1,073,783	1,200,000	1,073,783	1,073,783

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$13.3 million for the Department of Child Support Services is \$0.1 million, or 1 percent, lower than the FY 2020-21 budget of \$13.4 million. The decrease is due to salary and benefits savings.

The FY 2022-23 proposed budget of \$13.5 million is \$0.3 million, or 2 percent, higher than the proposed FY 2021-22 budget of \$13.3 million. This is because of salary and benefits changes.

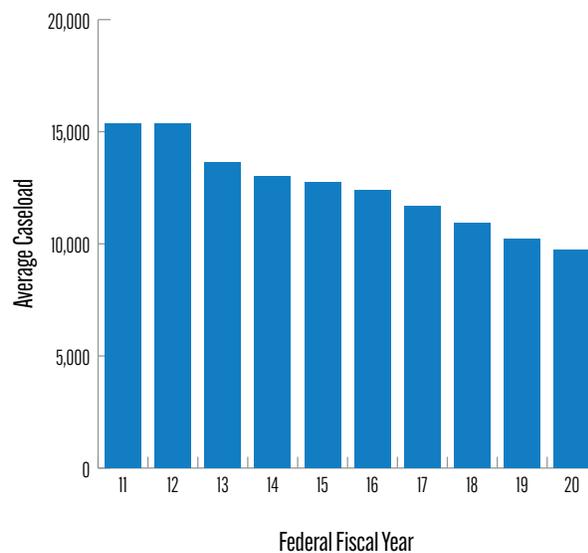
Simplifying Access and Expanding Eligibility

Child Support Services is proud to partner with the State of California to pilot two initiatives that aim to simplify processes and expand access to the Department’s program. The new online case opening application pilot will test changes to the current process in order to reduce the time and effort that parents must spend to request program services. Intuitive navigation, simplified wording, and enhanced privacy protections are some of the features that we look forward to testing.

Debt Reduction Program

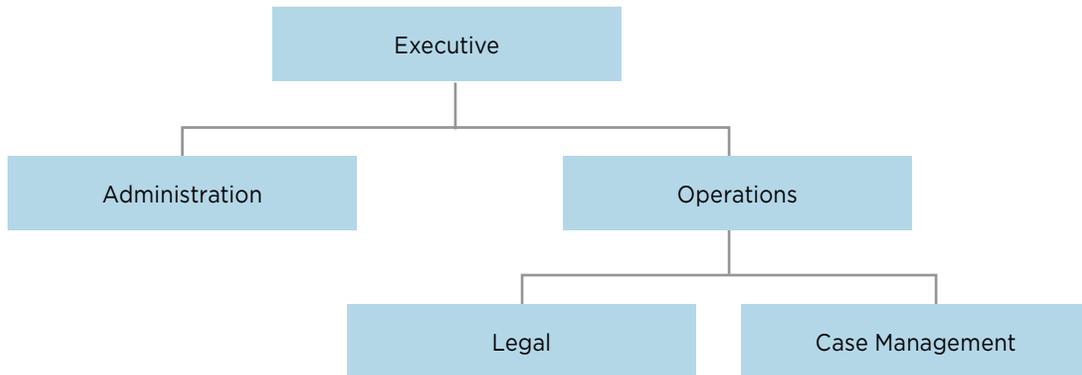
Current California law requires that low-income families that receive public benefits only receive the first \$50 of their monthly child support payment; the rest is redirected to pay back the cost of public benefits, such as CalWORKs. More than 70 percent of outstanding child support debt in California is

owed to the government, not to children. In San Francisco, 98 percent of parents paying support are fathers who are impoverished, lacking permanent housing, unemployed or underemployed. Child Support Services will partner with the State of California to test program and policy changes that will allow more parents to apply for debt relief through a simplified process with the goal of qualifying more parents for debt relief.



AVERAGE CASELOAD. Cases managed by CSS has decreased over the last several years, averaging 9,753 in Federal FY 2019-20.

ORGANIZATIONAL STRUCTURE: CHILD SUPPORT SERVICES



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	66.22	66.06	(0.16)	65.73	(0.33)
Non-Operating Positions (cap/other)					
Net Operating Positions	66.22	66.06	(0.16)	65.73	(0.33)

Sources

Intergovernmental: Federal	8,433,006	8,365,471	(67,535)	8,519,877	154,406
Intergovernmental: State	4,117,472	4,309,484	192,012	4,389,027	79,543
Other Revenues	691,928	453,000	(238,928)	480,000	27,000
Expenditure Recovery	166,663	143,088	(23,575)	148,112	5,024

General Fund Support

Sources Total	13,409,069	13,271,043	(138,026)	13,537,016	265,973
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Uses - Operating Expenditures

Salaries	6,897,163	7,332,135	434,972	7,549,846	217,711
Mandatory Fringe Benefits	3,969,517	4,022,593	53,076	4,058,301	35,708
Non-Personnel Services	350,094	212,348	(137,746)	162,348	(50,000)
Materials & Supplies	152,165	51,531	(100,634)	99,451	47,920
Services Of Other Depts	2,040,130	1,652,436	(387,694)	1,667,070	14,634
Uses Total	13,409,069	13,271,043	(138,026)	13,537,016	265,973

Uses - Division Description

CSS Child Support Services	13,409,069	13,271,043	(138,026)	13,537,016	265,973
Uses by Division Total	13,409,069	13,271,043	(138,026)	13,537,016	265,973

Children and Families Commission

MISSION

The mission of the San Francisco Children and Families Commission (First 5) is to advance a shared commitment to support young children, young children, from birth to age five, and their families, and their families with abundant opportunities to be healthy, to learn, and to grow.

SERVICES

First 5 provides services through the following areas:

SYSTEMS CHANGE serves as an overarching frame that supports and extends to the other three impact areas (Child Development/Early Care and Education, Family Support, and Child Health). In this work, First 5 partners closely with organizations, communities, individuals, and public agencies to align and coordinate efforts around clearly defined objectives that advance the well-being of all children from birth. As part of this collaboration, First 5 also seeks innovative approaches to the complex challenges facing young children and families in the City.

CHILD DEVELOPMENT/EARLY CARE AND EDUCATION supports young children's healthy development and readiness for school. First 5 focuses primarily on quality assessment and improvement of early care and education programs through its Quality Rating and Improvement System (QRIS) to ensure optimal child development and improved outcomes for all children. This work also involves leveraging opportunities for common approaches to quality early care and education at the regional, state, and national levels.

FAMILY SUPPORT strategies deepen and sustain the work of the San Francisco Family Resource Center (FRC) Initiative as a strong, effective foundation for family support services throughout the City. FRCs were established, in partnership with other city departments, to provide parents/caregivers and their families with opportunities to connect with each other, build parenting skills and knowledge of child development, and receive support in times of need or crisis.

CHILD HEALTH efforts include health and mental health consultation, inclusive educational practices, developmental screening, and centralized referral and tracking processes so that more children can be identified and linked to supportive services earlier in life. First 5 strives to help improve and integrate the child health care system by working with partners and stakeholders to articulate gaps, gather and communicate data, and build upon models of success to increase families' access to and utilization of services.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	31,194,003	30,194,536	(999,467)	0	(30,194,536)
Total FTE	14	16	2	0	(16)

STRATEGIC INITIATIVES

- Facilitate innovative work between organizations, communities, individuals, and public agencies to advance the well-being of children from birth to age eight and their families;
- Ensure all city-funded early care and education sites participate in the Quality Rating and Improvement System and meet quality standards;
- Provide family support programs and systems to improve families' ability to support children's life-long success;
- Establish a system of universal early identification and intervention for children birth to age five;
- Confront and disrupt structural inequities within the early childhood system of care that are a driving force behind opportunity gaps, adverse childhood experiences, and disproportionate outcomes for children and families; and
- Examine how racism and inequity affect internal and external policies, procedures, investments, and accountability metrics, in order to fundamentally shift practices, and model the expectation that San Francisco is a place where everyone's rights are protected.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY22 Target	FY23 Target
San Francisco establishes a system of universal early identification and intervention for children birth to five.					
Number of children screened for special needs	5,990	4,141	5,000	5,800	6,000
Organizations, communities, individuals and public agencies work together in new ways to advance the well-being of all children birth to eight and their families.					
Number of community grants and programs funded annually	53	51	55	50	50
Family support programs and systems improve families' ability to support children's life-long success.					
Percent of parents demonstrating skill improvement following Family Resource Center parent education class	78%	91%	70%	70%	70%
Number of parents served in Family Resource Centers (FRC)	8,441	6,818	5,000	9,000	9,000
Number of children 0-5 served in Family Resource Centers	3,478	2,697	1,500	2,500	2,500
Early Care and Education (ECE) programs in San Francisco meet the highest standards of quality to ensure optimal child development and improved outcomes for all children.					
Percent of funded classrooms with an environment rating of 5 or above	94%	0%	0	90%	0
Percent of funded classrooms achieving cut-off score on adult/child interactions	93%	0%	0	90%	0
Number of children 0-5 in Quality Connections Classrooms	7,725	7,836	7,000	8,000	8,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$30.2 million for First 5 is \$1.0 million, or 3.2 percent, lower than the FY 2020-21 budget of \$31.2 million. This decrease is due to reductions in state funding.

In FY 2022-23, First 5 will join the new Department of Early Childhood (DEC).

Supporting Young Children and Their Families

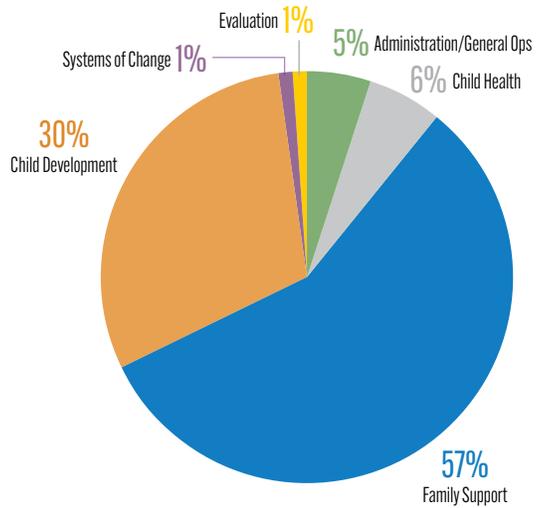
For FY 2021-2022, the Children and Families Commission (CFC) remains committed to prioritizing programs that provide direct services to the children and families of San Francisco, especially those adversely impacted by COVID-19 and the economic downturn. CFC plans to maintain funding for the City's Family Resource Centers (FRCs) and support community-based organizations that

offer critical services and resources to families, both virtually and remotely. CFC will also continue providing targeted support to childcare sites as they re-open under vastly different health and safety guidelines, with a specific focus on Family Child Care homes. Finally, CFC is focused on strengthening its internal staffing resources by filling vacant positions to better address future on-going administrative needs.

In FY 2022-23, CFC and the San Francisco Office of Early Care and Education (OECE) are planning to re-organize into a new City department dedicated to the education, health, and well-being of young children and their families. This will create a unified early childhood strategy for San Francisco. More information about the Department of Early Childhood can be found on page 181.

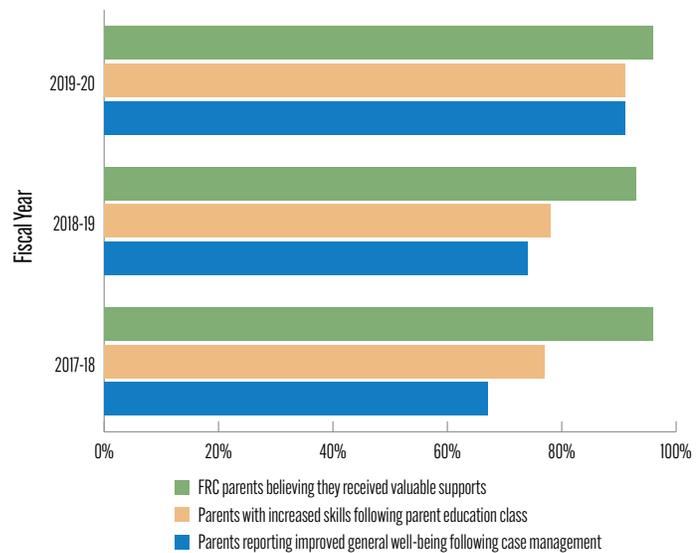
TOTAL PROPOSED SPENDING BY PROGRAM AREA, FY 2021-22.

In FY 2021-22, a majority of First 5's budget will be spent on Family Support, Child Development, and Child Health programs.

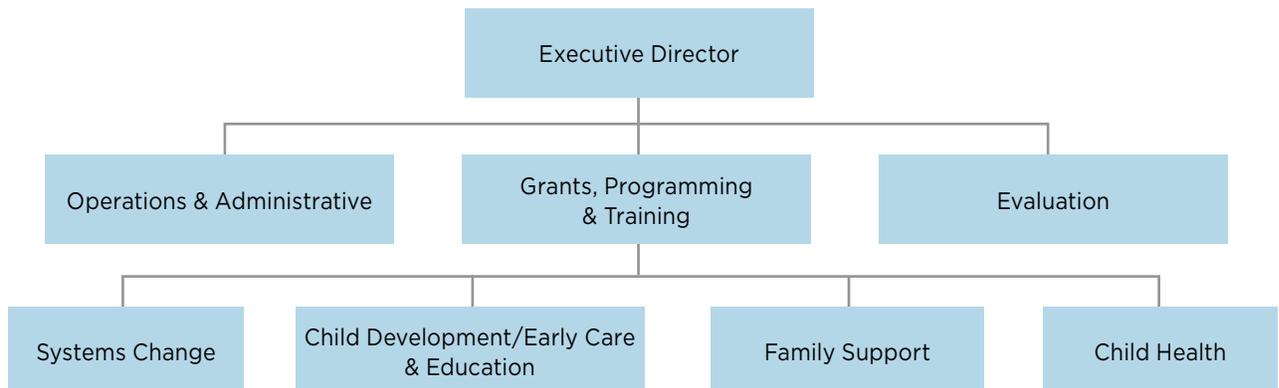


FAMILY RESOURCE CENTER PARTICIPANT REPORT.

From FY 2017-18 to FY 2019-20, parents who participated in the Family Resource Center reported that they received valuable support, increased their parenting skills, and improved their general well-being.



ORGANIZATIONAL STRUCTURE: CHILDREN AND FAMILIES COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	15.19	17.00	1.81		(17.00)
Non-Operating Positions (cap/other)	(1.00)	(1.00)			1.00
Net Operating Positions	14.19	16.00	1.81	0.00	(16.00)

Sources

Interest & Investment Income	150,000	100,000	(50,000)		(100,000)
Intergovernmental: Federal	418,456	592,985	174,529		(592,985)
Intergovernmental: State	9,512,478	8,989,522	(522,956)		(8,989,522)
Expenditure Recovery	17,704,292	17,954,292	250,000		(17,954,292)
Transfers In	175,000	282,496	107,496		(282,496)
Unappropriated Fund Balance	3,233,777	2,275,241	(958,536)		(2,275,241)

General Fund Support

Sources Total	31,194,003	30,194,536	(999,467)	0	(30,194,536)
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Uses - Operating Expenditures

Salaries	1,682,929	2,010,363	327,434	2	(2,010,361)
Mandatory Fringe Benefits	816,611	888,831	72,220	(2)	(888,833)
Non-Personnel Services	1,105,271	874,910	(230,361)		(874,910)
City Grant Program	25,729,177	24,313,152	(1,416,025)		(24,313,152)
Materials & Supplies	91,950	80,075	(11,875)		(80,075)
Programmatic Projects	154,230	158,370	4,140		(158,370)
Services Of Other Depts	1,613,835	1,868,835	255,000		(1,868,835)
Uses Total	31,194,003	30,194,536	(999,467)	0	(30,194,536)

Uses - Division Description

CFC Children & Families Commsn	31,194,003	30,194,536	(999,467)		(30,194,536)
Uses by Division Total	31,194,003	30,194,536	(999,467)	0	(30,194,536)

Children, Youth and Their Families

MISSION

The Department of Children, Youth and Their Families (DCYF) has administered San Francisco's powerful investments in children, youth, transitional age youth, and their families through the Children and Youth Fund since 1991. With a deep commitment to advancing equity and healing trauma, DCYF brings together government agencies, schools, community-based organizations to strengthen San Francisco communities to lead full lives of opportunity and happiness. The Department strives to make San Francisco a great place to grow up.

SERVICES

The Department of Children, Youth and Their Families (DCYF) provides services through the following divisions:

FINANCE AND ADMINISTRATIVE OPERATIONS oversees the budgeting, fiscal management, intergovernmental fiscal relations and negotiations, and internal operations of human resources, facilities, and information technology. The team plays a key role in ensuring the efficient and compliant allocation of resources; developing and implementing compliance and strategic policies; promoting internal organizational development with an equity lens; and leveraging cross-functional opportunities to support a dynamic and evolving working environment that strives to remain agile and responsive to staffing and community needs.

CITY & COMMUNITY PARTNERSHIPS develop and fosters strategic coordination and collaboration with partners across the community to bridge and strengthen the City's commitment to advancing education outcomes for TK-12, the secondary education system through the Free City College Program and enhancing access to career pathways for teens and transitional age youth across workforce readiness opportunities. The Students and Families Recovery with Inclusive and Successful Enrichment (SF RISE) commission coordinates with City leaders and philanthropic partners to resource and enhance educational, career pathways and mental health programs serving children, youth, and their families through the COVID-19 recovery efforts, including but not limited to the HealSF collaboration.

STRATEGIC INITIATIVES & POLICY includes the Data & Evaluation team managing data collection and analysis to inform equitable strategy development and the Department's five-year funding cycle; leads evaluation and data collection efforts through the Contract Management System, surveys, and program evaluations. Develops strategies and metrics to track progress in implementing the Department's Equity Action Plan in coordination with the City's Office of Racial Equity. Delivers high-quality outreach through various communication mediums, providing key coordination between the community, the media, internal and external stakeholders.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21		2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22	
Total Expenditures	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)	
Total FTE	55	55	0	55	0	

Services (continued)

PROGRAMS & PLANNING DIVISION manages department grants for approximately 400 programs by providing contracting and performance monitoring; provides technical assistance to grantees; evaluates non-profit services; plans, researches, develops, and implements the Department’s five-year strategic plan including Community Needs Assessment (CNA), Services Allocation Plan (SAP), and Request for Proposals (RFP); and convenes stakeholder and advisory bodies to promote systems alignment, support strategic development, and ensure partnership with community-based organizations to deliver rapid and sustained response to the COVID-19 pandemic.

STRATEGIC INITIATIVES

- Promote high-quality youth development programming that is innovative and effective in meeting the needs of San Francisco’s children, youth, and families;
- Support the development of stable, high-quality community-based organizations and programs through training, professional development, and capacity building;
- Provide leadership in developing collaborative solutions with other city agencies that effectively address disparities, inequities, and structural deficiencies;
- Prioritize children, youth, Transitional Age Youth, and families’ voices in informing funding approaches, best practices and areas of focus;
- Collaborate with city stakeholders to help set funding priorities, practices, and policies that are based on an equity framework;
- Promote youth and family-focused programming that specifically addresses racial disparities, especially those impacting African American, Latinx, Pacific Islander, and Low-Income Asian children, youth and families; and
- Prioritize engagement with communities of color to ensure that approaches are informed by the voices of those most likely to benefit.

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23
	Full Year	Full Year	Projected	Target	Target
Work collaboratively with other city stakeholders to ensure efficient use of resources					
Percent of SFUSD high school students who receive services at High School Wellness Centers	51.9%	51.9%	N/A	50%	50%
Number of participants in the DCYF-funded Young Adult Court Case Management program who successfully complete the requirements of the program	34	8	8	30	30
Provide leadership in developing high quality programs and strong community-based organizations in the interest of promoting positive outcomes					
Percent of DCYF-funded organizations that report satisfaction with the services and support they receive from DCYF	85%	N/A	N/A	90%	90%
Percent of DCYF University participants who attain a Certificate of Achievement for their Specialization	54.5%	N/A	N/A	65%	65%
Number of technical assistance and capacity building workshops offered by DCYF-funded providers	105	153	150	140	150
Number of DCYF-funded agencies that participate in DCYF technical assistance and capacity building offerings	132	119	125	125	125
Promote practice- and research-informed programs, seed innovation, and seek to address inequities in access and opportunity					
Percent of surveyed participants in DCYF-funded programs who report that there is an adult at the program who really cares about them	65.8%	62.8%	N/A	70%	70%
Number of youth who participate in job training, job shadows, internships, and paid or subsidized employment opportunities offered by DCYF-funded programs (all ages)	4,894	6,324	N/A	4,500	4,500
Number of snacks served by DCYF to children and youth in afterschool and summer programs	178,831	150,729	150,000	175,000	175,000
Number of participants in DCYF-funded Sports and Physical Activity programs	3,352	4,703	N/A	3,500	3,500
Number of participants in DCYF-funded Service Learning; Youth Leadership, Engagement and Organizing; and Youth-Led Philanthropy programs	1,673	1,842	N/A	1,600	1,600
Number of participants in DCYF-funded Mentorship programs	233	846	N/A	600	600
Number of participants in DCYF-funded Identity Formation programs	1,083	940	N/A	1,000	1,000
Number of participants in DCYF-funded Educational Supports programs	4,450	3,872	N/A	4,500	4,500
Number of participants in DCYF-funded Arts & Creative Expression and Science, Technology, Engineering and Math (STEM) programs	6,263	6,642	N/A	6,000	6,000
Number of meals served by DCYF to children and youth in afterschool and summer programs	256,179	264,376	290,000	252,000	252,000
Average daily attendance of DCYF-funded summer programs for youth in grades K-8	5,512	6,935	N/A	9,000	9,000
Average daily attendance of DCYF-funded comprehensive afterschool programs for youth in grades K-8	11,098	9,793	N/A	11,000	11,000
Prioritize children, youth, transitional age youth, and families’ voices in setting funding priorities					
Number of student participants at Youth Advocacy Day	159	N/A	100	150	
Number of community events at which DCYF provides outreach	64	75	70	60	

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$314.0 million for the Department of Children, Youth and their Families is \$28.7 million, or 10 percent, higher than the FY 2020-21 budget of \$285.4 million. This increase is driven by one-time funding to address COVID-19-related learning loss.

The FY 2022-23 proposed budget of \$297.3 million is \$16.7 million, or 5.3 percent, lower than the FY 2021-22 proposed budget. This reduction is driven by the loss of one-time funding mentioned above.

Partnerships with San Francisco Unified School District

In the Mayor's proposed budget, DCYF continues to fund a series of programs that partner with SFUSD to address learning losses due to COVID-19-related school closures and adapted school settings. For example, the two-year budget continues funding for Mental Health Supports for SFUSD students, at \$1.8 million per year. These Mental Health supports include a Mobile Crisis Response Team and training, implemented through a partnership with the Department of Public Health, which support community partners in providing same-day crisis intervention to children and youth experiencing anxiety and depression.

Community Hubs Initiative and Addressing Learning Loss

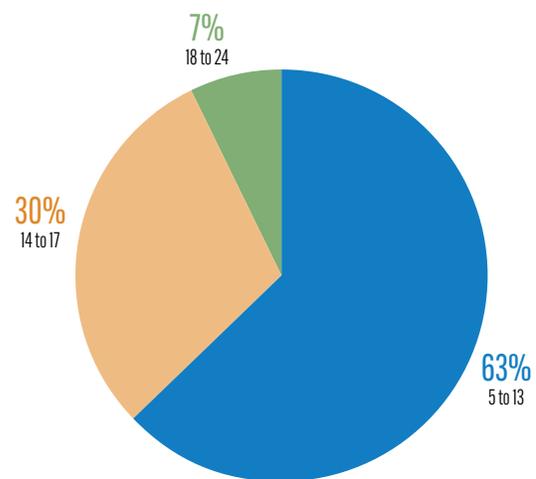
Throughout FY 2020-21, the City invested over \$60.0 million for the Community Hubs Initiative (CHI) to support San Franciscans' most marginalized students and families impacted by school closures due to COVID-19, limited access to technology, unequal access to healthy meals and other factors that interrupted learning and emotional wellness. During the school year, the CHIs provided in-person support to over 2,000 students. According to mid-year CHI feedback reports, 90 percent of parents/caregivers indicated that the CHI program supported their child in keeping up with their schoolwork and 95 percent of parents/caregivers indicated that their child feels safe at their CHI Program.

To expand reach during the Summer and grow the number of in-person programming to over 20,000 slots, a coalition of City Leadership, City Departments, SFUSD, community organizations and philanthropists are making historical contributions to the 'Summer Together' Initiative. Specifically, the

initiative provides full-day, in-person programming for prioritized SFUSD population. The priority population uses an equity lens and serves children and youth from low-income households; residents of HOPE SF, public housing, and single room occupancy hotels; youth experiencing homelessness; foster youth; and English Language Learners. The CHIs are comprised of over 80 locations and, with the support of Department of Technology (DT), are digitally connected and equipped spaces that are within walking distance from children's and youth's homes.

The proposed budget recognizes the continued work needed to help lift these students and their families out of the profound impacts of the pandemic by investing \$15.0 million of one-time funding, to be spent over the next three years. This funding will be used to address learning loss through enhancing and expanding Educational Supports, Out of School Time Programming, and targeted High Dose Tutoring interventions.

The Students and Families Recovery with Inclusive and Successful Enrichment (SF RISE) commission will continue to engage City leaders and philanthropic partners to identify enhance educational resources, career pathways and mental health programs serving children, youth, and their families through the COVID-19 recovery efforts.



▲ YOUTH SERVED BY AGE GROUP (FY 2019-20). Majority of the programs funded by DCYF serve the age group 5 to 13, followed by the age group 14 to 17.

Additionally, DCYF and SFUSD will continue to partner and navigate any new one-time Federal and State funding sources to maximize resources available to address learning loss and strengthen programming capacity.

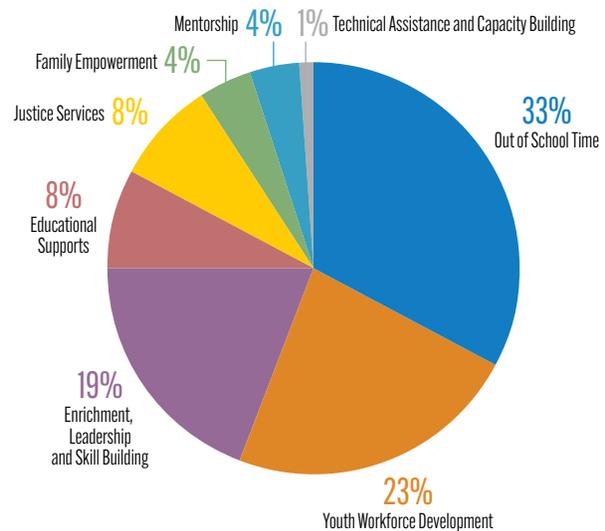
Free City College

The proposed budget continues to invest in the Free City College Program at City College of San Francisco (CCSF). This includes \$16.4 million in FY 2022-21 and \$16.9 million in FY 2022-23, which includes Consumer Price Index increase. Free City College covers the cost of tuition and associated expenses for all San Francisco residents, and offers an avenue to higher education for low-income communities with traditionally lower post-secondary education matriculation rates. Additionally, the City and DCYF continue to work with CCSF to leverage state and financial aid and expand program reporting requirements.

5-Year Grant Cycle

Every five years, DCYF embarks on a three-step grant-making cycle to implement the Children and Youth Fund, the last step of which is a Request for Proposals/Qualifications. The department uses data, research and the expertise of proposal readers in the community to fund programs that provide quality and equitable services to the most vulnerable young people and their families. DCYF's charter compels the process to distribute the Children and Youth Fund to children and youth with the highest needs receive maximum benefit from the Fund and that equity is a guiding principle of the funding process.

Due to pandemic-induced restrictions, DCYF sought Board of Supervisor Approval and received a one-year extension to continue the Community Needs Assessment (CNA) work - this ensures DCYF will leverage reopening opportunities for outreach and connect with children, youth and their families so that their needs and disparities are better understood, recognizing there is an opportunity to address the exacerbated inequities of this pandemic. DCYF will coordinate with various partners to



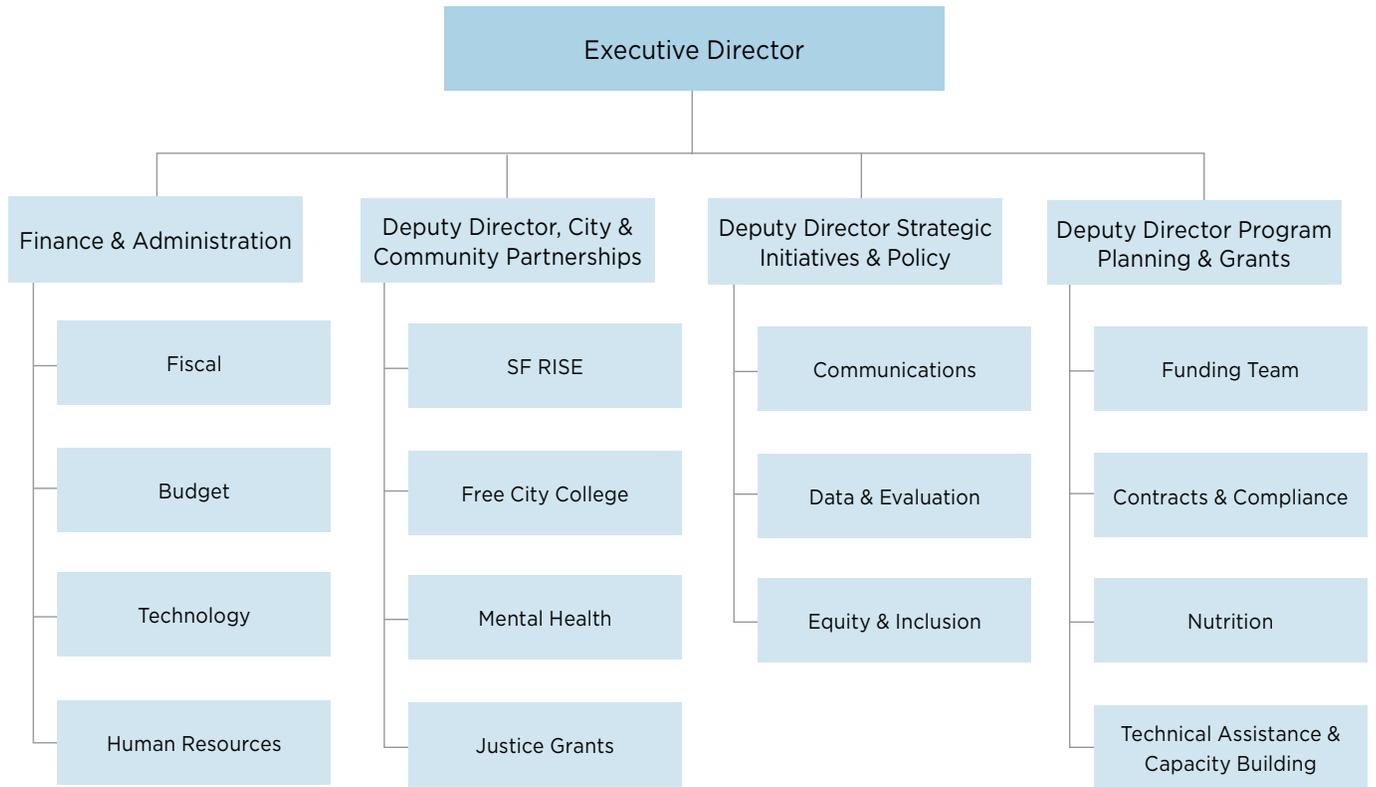
INVESTMENTS BY SERVICE AREA (FY 2020-21). DCYF invests a third of its funding in Out of School Time programs, followed by Youth Workforce Development and Enrichment, Leadership and Skill Building programs.

complement and enhance one another's resources, including the evaluation and learned lessons from the CHIs.

Measuring Program Outcomes

DCYF is committed to improving program quality and driving better outcomes for program participants. DCYF offers technical assistance and capacity building training workshops, cohorts, and other support to all its grantees. FY 2020-21 was a unique year of supporting a newly pivoted and expanded portfolio, bringing in expert providers to offer virtual courses to support the Chis and its aim to support the most vulnerable children and youth in distance learning with a nurturing environment. In FY 2021-22, DCYF will continue to respond to COVID-19, innovate and leverage academic and mental health supports to grantees running the CHIs. DCYF will engage with evaluation consultants to document and capture learned lessons, achievements, gaps, and other outcomes to inform the upcoming 5-Year Grant Cycle.

ORGANIZATIONAL STRUCTURE: CHILDREN, YOUTH AND THEIR FAMILIES



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	60.92	61.92	1.00	62.07	0.15
Non-Operating Positions (cap/other)	(6.00)	(6.77)	(0.77)	(7.00)	(0.23)
Net Operating Positions	54.92	55.15	0.23	55.07	(0.08)

Sources

Property Taxes	107,780,000	110,280,000	2,500,000	115,080,000	4,800,000
Interest & Investment Income	80,000	80,000		80,000	
Intergovernmental: Federal	1,592,175	1,111,299	(480,876)	1,111,000	(299)
Intergovernmental: State	3,139,178	11,422,901	8,283,723	5,395,617	(6,027,284)
Other Revenues	1,400,222	400,000	(1,000,222)	400,000	
Expenditure Recovery	3,467,104	3,806,554	339,450	3,806,554	
Transfers In	94,425,000	83,990,000	(10,435,000)	97,045,000	13,055,000
IntraFund Transfers In	5,060,000	6,058,329	998,329	6,788,329	730,000
Unappropriated Fund Balance	3,385,862	18,705,603	15,319,741	5,760,456	(12,945,147)
Transfer Adjustment-Source	(5,060,000)	(5,580,000)	(520,000)	(6,310,000)	(730,000)
General Fund Support	70,085,958	83,752,835	13,666,877	68,116,751	(15,636,084)
Sources Total	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)

Uses - Operating Expenditures

Salaries	6,547,757	7,116,310	568,553	7,359,600	243,290
Mandatory Fringe Benefits	3,157,084	3,281,836	124,752	3,314,715	32,879
Non-Personnel Services	8,585,115	7,845,502	(739,613)	6,120,843	(1,724,659)
City Grant Program	229,058,280	240,283,216	11,224,936	241,037,438	754,222
Intrafund Transfers Out	5,060,000	5,580,000	520,000	6,310,000	730,000
Materials & Supplies	297,649	352,649	55,000	352,649	
Programmatic Projects		16,089,909	16,089,909	55,370	(16,034,539)
Services Of Other Depts	37,709,614	39,058,099	1,348,485	39,033,092	(25,007)
Transfer Adjustment - Uses	(5,060,000)	(5,580,000)	(520,000)	(6,310,000)	(730,000)
Uses Total	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)

Uses - Division Description

CHF Children; Youth & Families	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)
Uses by Division Total	285,355,499	314,027,521	28,672,022	297,273,707	(16,753,814)

City Administrator's Office

MISSION

City Administrator's Office (ADM) comprises over 25 departments and programs that provide a broad range of services to other City departments and the public. Examples of the Agency's functions include public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

SERVICES

City Administrator's Office provides services through the following divisions:

311 CUSTOMER SERVICE CENTER (311) provides general information and creates trackable service requests over the phone, via mobile app, and online 24 hours a day to San Francisco residents, visitors, and businesses.

ANIMAL CARE AND CONTROL is responsible for the City's stray, injured, abandoned, and mistreated animals.

OFFICE OF CANNABIS coordinates with other city departments to review cannabis business license applications and ensure compliance with all applicable laws and regulations.

CIVIC ENGAGEMENT AND IMMIGRANT AFFAIRS (OCEIA) promotes civic participation and inclusive policies that improve the lives of San Francisco's residents, especially underserved and vulnerable immigrant communities.

COMMUNITY CHALLENGE GRANT PROGRAM provides matching grants to local residents, businesses, nonprofits, and other community groups to make physical improvements to their neighborhoods.

COMMITTEE ON INFORMATION TECHNOLOGY is the City's governing body for technology, advising the Mayor and Board of Supervisors, and guiding the City's technology policy.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	471,084,939	552,356,529	81,271,590	548,807,090	(3,549,439)
Total FTE	913	941	28	956	15

Services (continued)

CONTRACT MONITORING DIVISION ensures all city contracts comply with the Equal Benefits Ordinance and Local Business Enterprise and Non-Discrimination in Contracting Ordinance.

CONVENTION FACILITIES operates the Moscone Center and coordinates with the San Francisco Travel Association to promote San Francisco as a tourist and convention destination.

COUNTY CLERK'S OFFICE issues marriage licenses and municipal identification cards, performs civil ceremonies, and registers, certifies, and maintains records for domestic partnerships, notary publics, vital records, and other forms.

DIGITAL SERVICES PROGRAM implements the Digital Services Strategy, which helps streamline city services to be more consumer-focused, seamless, and intuitive for residents and visitors.

ENTERTAINMENT COMMISSION promotes entertainment and nightlife as part of the City's culture and economy, provides permits to the entertainment industry, and helps coordinate city services for major events.

FLEET MANAGEMENT provides procurement, maintenance, and fueling services for city vehicles.

GRANTS FOR THE ARTS provides funding for the arts in San Francisco, supporting the full spectrum of arts and cultural nonprofit organizations in the City.

OFFICE OF LABOR STANDARDS ENFORCEMENT (OLSE) enforces labor laws adopted by local voters and the Board of Supervisors.

MAYOR'S OFFICE ON DISABILITY (MOD) ensures that all programs, activities, services, and benefits operated or funded by the City are fully accessible to people with disabilities.

MEDICAL EXAMINER is mandated by state law to investigate sudden, unexpected, suspicious, and violent deaths in the City. The office also conducts drug and poison analysis.

PURCHASING (OFFICE OF CONTRACT ADMINISTRATION) supports the procurement of the material, equipment, and services essential to government operations.

REAL ESTATE DIVISION provides facilities maintenance, property management, consulting, and transaction services for the City's real estate portfolio.

REPROMAIL provides design, print, and mail services for all city departments.

RISK MANAGEMENT protects the City's financial interests through strategic risk analysis, facilitation of risk transfer, and creation and maintenance of collaborative risk management culture within all city departments.

OFFICE OF RESILIENCE AND CAPITAL PLANNING authors the biennially updated 10-year capital expenditure plan, develops annual capital budgets, staffs the Capital Planning Committee and Lifelines Council, and implements disaster mitigation programs, especially related to earthquake safety and sea-level rise.

TREASURE ISLAND DEVELOPMENT AUTHORITY (TIDA) manages the redevelopment of former Naval Station Treasure Island, and provides municipal services during the interim reuse of the Island.

STRATEGIC INITIATIVES

- Complete a multi-year effort to open new facilities that will improve the resilience and responsiveness of core City services, including seismically safe replacements for the Hall of Justice and Animal Care and Control;
- Provide support for the City's COVID-19 response and recovery efforts, including the coordination of Community Education and Response Teams and the development and management of the reopening plan for government services;
- Strengthen the City's resilience and recovery planning, including disaster mitigation through research, establishing technical standards, and earthquake retrofitting;
- Continue development of Treasure Island, ultimately providing up to 8,000 housing units, new commercial and retail space, and over 300 acres of parklands, wetlands, recreational sites, trails, and native habitat on the island by 2030; and
- Continue to deepen support of vulnerable populations through direct financial support, policy enforcement, process change, and prioritize equity considerations when providing public dollars or services.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Citywide Planning						
Average occupancy rate in City-owned buildings managed by Real Estate	100%	99.1%	99%	100%	99%	97%
Average per sq ft cost of City-operated buildings compared to listing rates in Civic Center	39%	42.6%	50%	70%	50.0%	50%
Average per sq ft cost of office space lease portfolio compared to market rates	54%	47.2%	55.0%	85%	60.0%	60%
Percentage of non-patrol, light duty fleet that uses green technologies	37.5%	38.1%	39%	40%	40.0%	40.0%
Economic and Community Development						
Number of attendees at programs and events supported by Grants For The Arts funding	10,860,341	25,490,300	10,100,000	11,000,000	11,000,000	11,000,000
Percentage of client post-convention survey ratings in the above average or higher category	83%	83%	N/A	80%	80%	80.0%
Equity and Inclusion						
Total Minimum Dollars Awarded to Local Business Enterprise and Non-Discrimination in Contracting Certified Firms (LBE, PUC-LBE, NPE, and SBA)	\$298,931,136	\$246,549,275	\$90,000,000	\$200,000,000	\$200,000,000	200,000,000
Total Number of Local Business Enterprise and Non-Discrimination in Contracting Certified Firms (LBE, PUC-LBE, NPE, and SBA)	1,367	1,409	1,300	1,400	1,400	1,400
Total number of awarded active CCSF contracts monitored by Contract Monitoring Division	1,400	1,347	1,450	1,500	1,500	1,500
Total Number of Equal Benefits Ordinance (12B) Compliant CCSF Vendors	22,000	22,417	23,000	23,000	23,000	23,000
Excellent Services						
Average annual maintenance cost per non-patrol, light duty vehicle	\$1,435	\$1,591.09	\$1,650	\$1,700	\$1,750	\$1,850.00
Percentage of 311 calls answered in 60 seconds	85.38%	87.6%	85%	70%	70.0%	70.0%
Percentage of 311 calls handled without a transfer	91.79%	91.8%	85%	90%	90%	90.0%
Percentage of Automated 311 Service Requests	65.8%	70.4%	72%	60%	60%	60.0%
Percentage of County Clerk customers assisted within ten minutes from the time they are ready to be served	87.1%	67.0%	N/A	90%	88%	88.0%
Percentage of live cat and dog releases	92%	93.0%	90%	85%	85%	85%
Percentage of repairs of non-patrol, light duty passenger vehicles performed in less than 3 days	76%	81.0%	78.0%	79%	80%	80.0%
Percentage of requests for plan reviews fulfilled within twenty business days by disability access	80.2%	84.0%	85.0%	85%	85%	85.0%
Percentage of requests for site reviews fulfilled within seven business days by disability access	92.9%	99.0%	100.0%	95%	95%	95.0%
Quality assurance percentage score for 311 Customer Service Center	96.1%	96.0%	92.0%	92%	92%	92.0%
Safety and Resilience						
Animal Welfare field service emergency response time (in minutes)	20.41	19.85 minutes	20	23	23	23

BUDGET ISSUES AND DETAILS

The Fiscal Year FY 2021-22 proposed budget of \$552.4 million for the City Administrator's Office is \$81.3 million, or 17.3 percent, higher than the FY 2020-21 budget of \$471.1 million. This increase is largely due to capital projects appropriations and new personnel cost for the Office of the Chief Medical Examiner, Office of Contract Administration, and other programs in City Administrator's Office.

The FY 2022-23 proposed budget of \$548.8 million for the City Administrator's Office is relatively flat compared to the FY 2021-22 proposed budget of \$552.4 million.

Aiding the City's COVID-19 Response

The City Administrator's Office (ADM) will continue to support COVID-19 response efforts through logistics, procurement, outreach, and recovery stimulus programs, including:

- Providing facilities management for the mass vaccination site at the Moscone Convention Center;

- Centralizing the purchase of Personal Protective Equipment (PPE) for City employees and vulnerable residents through the Office of Contract Administration;
- Tracking and reporting of citywide COVID-19 transmission and vaccination data through DataSF;
- Maintaining SF.GOV platforms for services and information, including CityTestSF appointments and vaccine eligibility notifications through Digital Services;
- Providing informational resources via 311's phone, mobile app, and online tools;
- Staffing the Economic Recovery Task Force's efforts to revive local businesses and employment, mitigate the economic hardships already affecting the most vulnerable San Franciscans, and build a resilient and equitable future.

As the City reopens, ADM will continue to play a role in economic recovery. For example, the Office of Resiliency and Capital Planning will be

overseeing \$349.2 million in capital investments over the next two years. Including projects like road repair, maintenance, roads, parks, and life safety facilities. In addition, \$4.6 million in rental incentives will make San Francisco competitive in retaining and attracting conventions at the Moscone Convention Center.

Meeting Performance Goals

The Office of the Chief Medical Examiner (OCME) has experienced a significant increase in cases, due mainly to the opioid epidemic. Over the last two fiscal years, cases increased 33 percent, and are expected to increase by another 15 percent in the current fiscal year. Medical, toxicology, and investigative staffing are being enhanced in the Mayor’s proposed budget to meet National Association of Medical Examiners’ industry standards on workload, responsiveness, and quality control.

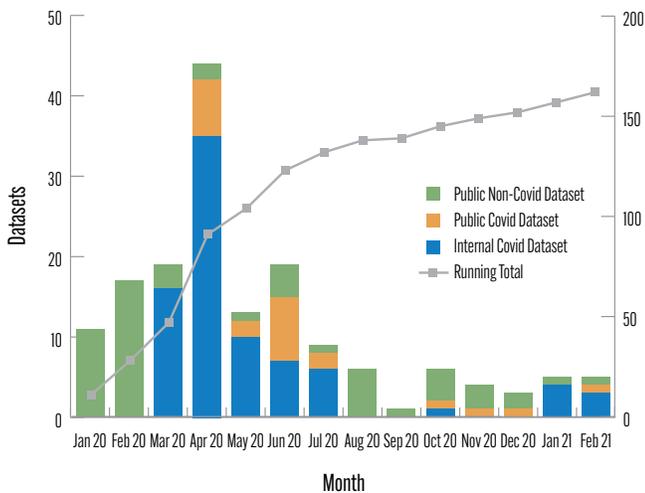
Similarly, in order to adequately address the increasing and increasingly complex workload of the Office of Contract Administration, additional positions are being funded to aid citywide purchasing and reporting. These positions will help promote transparency and adherence to the City’s purchasing rules as part of a wider effort to increase public integrity.

To support the investments to divert non-emergency calls away from law enforcement, the Mayor’s proposed budget includes new resources to augment staff at the 311 Customer Service Center. This additional staffing will provide the additional capacity needed to handle a higher call volume and dispatch appropriate response teams.

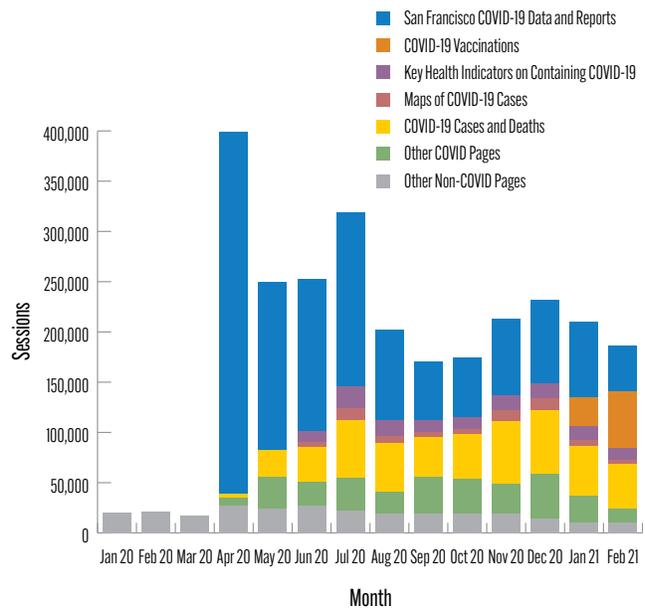
Finally, in order to implement November 2020’s Proposition B, which amended the City Charter to reorganize the Department of Public Works into two commission-led departments, ADM will be adding resources to convene and facilitate the new commissions, study and recommend a new Department structure, and ensure an efficient and effective transition.

Addressing Inequity

A number of ADM programs will aid small businesses and workers struggling to make ends meet while also addressing racial equity. Grants for the Arts will provide increased funding to artists and art organizations despite a loss of Hotel Tax revenue. The Office of Cannabis will award \$8.3 million in grants to over 60 small businesses in communities hit hardest by the war on drugs and the Contract Monitoring Division will encourage local small business development through the Contractor Development Program.



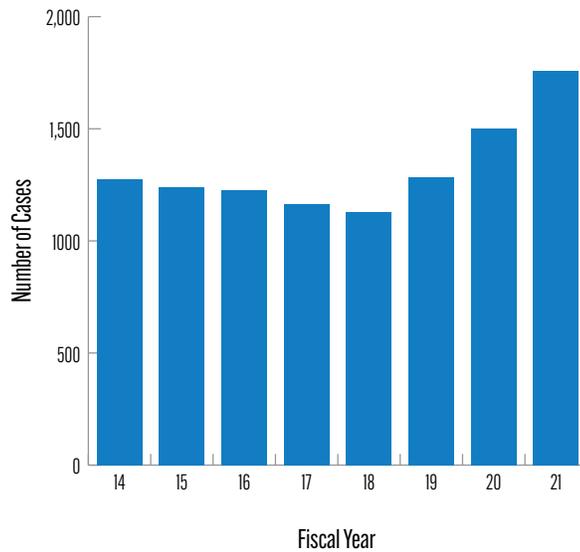
^ DATASF DATASETS PUBLISHED OVER TIME. DataSF published 105 COVID-19 Datasets between March 2020 and February 2021.



^ DATASF.ORG SESSIONS OVER TIME BY TOP FIVE COVID-19 REPORT PAGES. DataS.org COVID-19 Report Pages drew 2.4 million sessions between March 2020 and February 2021.

**OFFICE OF THE CHIEF
MEDICAL EXAMINER
CASELOAD TRENDS
SINCE FY 2013-14.**

The Office of the Chief Medical Examiner has seen a 56 percent increase in caseload since FY 2017-18.



ORGANIZATIONAL STRUCTURE: CITY ADMINISTRATOR’S OFFICE



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	939.60	969.97	30.37	985.86	15.89
Non-Operating Positions (cap/other)	(26.54)	(28.54)	(2.00)	(30.00)	(1.46)
Net Operating Positions	913.06	941.43	28.37	955.86	14.43

Sources

Property Taxes	1,855,000		(1,855,000)		
Business Taxes	2,500,000	2,500,000		2,500,000	
Other Local Taxes	13,203,000	5,065,200	(8,137,800)	14,639,000	9,573,800
Licenses, Permits, & Franchises	1,922,000	2,389,445	467,445	2,498,276	108,831
Fines, Forfeiture, & Penalties	1,725,000	525,000	(1,200,000)	525,000	
Rents & Concessions	29,394,182	39,496,432	10,102,250	50,140,560	10,644,128
Intergovernmental: State	625,799		(625,799)		
Intergovernmental: Other	826,076	901,266	75,190	902,047	781
Charges for Services	11,220,355	10,687,291	(533,064)	22,598,733	11,911,442
Other Revenues	20,525,885	17,767,779	(2,758,106)	20,272,125	2,504,346
Other Financing Sources		33,943,000	33,943,000		(33,943,000)
Expenditure Recovery	262,199,199	290,525,963	28,326,764	301,383,896	10,857,933
Transfers In	36,256,653	69,973,035	33,716,382	48,475,237	(21,497,798)
IntraFund Transfers In	1,000,000	1,000,000		1,000,000	
Unappropriated Fund Balance	25,739,055	2,706,363	(23,032,692)		(2,706,363)
Unappropriated Fund Balance	1,050,000		(1,050,000)		
Transfer Adjustment-Source	(1,000,000)	(1,000,000)		(1,000,000)	
General Fund Support	62,042,735	75,875,755	13,833,020	84,872,216	8,996,461
Sources Total	471,084,939	552,356,529	81,271,590	548,807,090	(3,549,439)

Uses - Operating Expenditures

Salaries	98,946,833	109,757,091	10,810,258	115,121,549	5,364,458
Mandatory Fringe Benefits	45,871,352	48,051,765	2,180,413	49,462,442	1,410,677
Non-Personnel Services	156,699,448	176,451,984	19,752,536	189,546,135	13,094,151
City Grant Program	27,248,940	27,141,873	(107,067)	26,634,115	(507,758)
Capital Outlay	7,962,525	30,256,713	22,294,188	4,392,183	(25,864,530)
Debt Service	39,058,476	63,911,479	24,853,003	62,866,287	(1,045,192)
Intrafund Transfers Out	1,000,000	1,000,000		1,000,000	
Materials & Supplies	14,981,122	15,557,689	576,567	15,561,448	3,759
Overhead and Allocations	6,624,998	7,073,277	448,279	7,073,277	
Programmatic Projects	6,649,698	512,195	(6,137,503)	533,285	21,090
Services Of Other Depts	66,791,547	73,642,463	6,850,916	77,616,369	3,973,906
Transfers Out	250,000		(250,000)		
Transfer Adjustment - Uses	(1,000,000)	(1,000,000)		(1,000,000)	
Uses Total	471,084,939	552,356,529	81,271,590	548,807,090	(3,549,439)

Uses - Division Description

ADM Administration	19,122,187	19,387,853	265,666	19,831,959	444,106
ADM Animal Care And Control	8,484,264	9,528,984	1,044,720	9,712,599	183,615
ADM City Administrator Prog	93,246,299	119,069,168	25,822,869	106,484,960	(12,584,208)
ADM Community Invest-Infrastr		10	10		(10)
ADM Convention Facilities Mgmt	78,103,224	88,547,791	10,444,567	96,919,182	8,371,391
ADM Entertainment Commission	1,206,978	1,324,923	117,945	1,360,609	35,686
ADM Internal Services	259,893,530	302,281,555	42,388,025	301,603,616	(677,939)
ADM Medical Examiner	11,028,457	12,216,245	1,187,788	12,894,165	677,920
Uses by Division Total	471,084,939	552,356,529	81,271,590	548,807,090	(3,549,439)

City Administrator's Office—Public Works

MISSION

The City Administrator's Office—San Francisco Public Works (DPW) cares for and builds the City's assets for the people of San Francisco.

SERVICES

San Francisco Public Works provides services through the following program areas:

Building Design and Construction: Provides planning, architecture, building management, project management, and other related services for the development of new and the modernization of existing buildings, facilities, and public landscapes.

Infrastructure Design and Construction: Provides engineering and construction management services through planning, design, and project management to produce new infrastructure that is sustainable and highly functional.

Street-Use and Mapping: Ensures a safe, accessible, and aesthetically pleasing public right-of-way, maintains the official City maps, issues public right-of way-permits, and inspects City streets.

Building Repair: Provides construction, repair, remodeling, and management services for City-owned facilities and provides emergency-repair services to ensure public safety operations are always functional.

Urban Forestry: Provides landscaping and maintenance of medians, tree planting and establishment, maintenance of City-owned trees, and operation of the City's cement shop.

Street Environmental Services: Keeps the City's streets, sidewalks, and other public spaces clean with mechanical and manual sweeping, graffiti abatement, power washing, and encampment cleanups.

Street and Sewer Repair: Oversees paving and street repair work, sewer repair, patch-paving, and pothole fixes. Repairs sidewalks and accessible curb ramps.

General Administration: Provides finance, accounting and budget preparation, capital planning and grant applications, contract administration, performance management, and information technology services.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	351,913,006	352,636,030	723,024	357,344,929	4,708,899
Total FTE	1,063	1,053	(10)	1,049	(4)

STRATEGIC INITIATIVES

- Reduce time to hire, strengthen recruitment and on-boarding processes for employees, and engage employees by improving low scoring areas from the employee engagement survey;
- Create a continuous improvement program, so employees can suggest and make changes to the Department's key services and work processes;
- Improve project delivery by adopting key metrics, gather, and incorporate feedback from customers and clients;
- Ensure long term maintenance, safety, design, and activation of public spaces;
- Add Government Alliance on Race and Equity trainings, continue the internal Racial Equity Working Group, and expand internal communication with staff to understand how historical and structural racism has impacted City government;
- Develop a Racial Equity Action Plan and focus on internal issues, such as hiring, promotional opportunities, discipline, and fostering a culture of inclusion and belonging; and
- Expand grant programs for entry-level positions and workforce development training.

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23
	Full Year	Full Year	Projected	Target	Target
Be the Best Place to Work					
Lost Workday Rate (due to injury or illness)	2.3	2.8	2.6	2.1	2.4
Preventable motor vehicle accident rate per 100 vehicles in Public Works fleet	8.9	8.4	8.1	8.1	7.3
Drive Innovation & Exceptional Service					
Percent of all approvals for property subdivisions and condominium conversions issued within 50 days	76%	85%	90%	90%	90%
Percentage of construction contracts advertised wherein the lowest bid received is within a range of 80% to 110% of the Architect-Engineer cost estimate	57.6%	51.9%	80%	80%	80.0%
Percentage of decisions rendered on street use permit requests within established time frames	92%	90%	95%	95%	95.0%
Percentage of graffiti requests abated within 48 hours (public property)	94.833%	86%	95%	95%	95.0%
Percentage of graffiti requests on private property inspected within three days	99.5%	100%	95%	95%	95.0%
Percentage of pothole service requests responded to within 72 hours	94.667%	93%	90%	90%	90.0%
Percentage of street cleaning requests abated within 48 hours	80.333%	91%	95%	95%	95.0%
Percentage of street use complaints responded to within service level agreement time frames	97%	92%	95%	95%	95.0%
Improve & Inspire Stewardship of Public Spaces					
Number of blocks of City streets paved or preserved	664	438	400	500	500
Number of curb miles mechanically swept	163,790	163,902	163,902	163,902	163,902
Number of pothole service orders received	2504	1782	1550	2325	1720
Number of street trees planted by Public Works	1327	1213	1200	6000	2900
Pavement Condition Index (PCI)	74	74	75	75	TBD
Percent of San Franciscans who rate the cleanliness of their neighborhood streets and sidewalks as good or very good (Biennial City Survey)	43.8%	N/A	N/A	51%	N/A
Percent of San Franciscans who rate the condition of their neighborhood sidewalk pavement and curb ramps as good or very good (Biennial City Survey)	57.8%	N/A	N/A	56%	N/A
Percentage of buildable locations with curb ramps in good condition		69.7%	70.9%	68.5%	71.0%
Volume of graffiti service orders received (private)	14,443	11460	15000	15,000	15000
Volume of graffiti service orders received (public)	17,129	24681	23955	39928	25498
Volume of street cleaning requests	136,392	139340	147288	157188	155803

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2022-23 proposed budget of \$352.6 million for the Department of Public Works is \$0.7 million, or 0.2 percent, higher than the FY 2020-21 budget of \$351.9 million. This increase is primarily due to additional street cleaning funding and one-time capital project appropriations.

The FY 2022-23 proposed budget of \$357.3 million is \$4.7 million, or 1.3 percent higher than the FY 2021-22 proposed budget. The increase is primarily related to the cost of living adjustments for salaries and benefits.

Supporting Small Business and Economic Recovery

Street and sidewalk cleanliness are critical to the environmental quality, health, safety, and livability of San Francisco. Public Works dispatches litter patrols for small items of trash, packer trucks for large items, and limited targeted steam cleaning services. The Mayor’s proposed budget also includes resources to ensure that key commercial corridors, including Civic Center/Tenderloin, Chinatown, Castro, Mission, and Bayview would be serviced weekly (four times a month).

In addition, as part of San Francisco’s COVID-19 Economic Recovery Task Force’s Shared Spaces program, the Bureau of Street-use and Mapping has

enabled businesses to conditionally use sidewalk and parking lane spaces within the public right-of-way to resume business when indoor dining and personal services were temporarily prohibited.

Prioritizing Programs with Demonstrated Outcomes and Centered around Equity

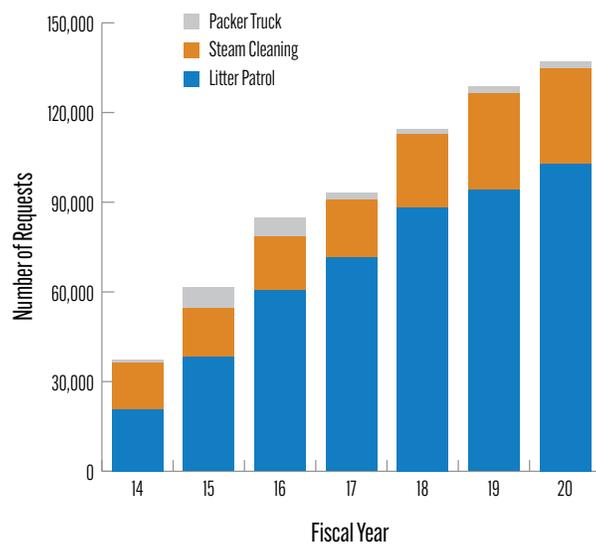
DPW programs, including curb ramps, tree planting and street resurfacing, have developed prioritization criteria that incorporate geographic equity to extend improvements to all of San Francisco’s neighborhoods. The curb ramp program, in coordination with the Mayor’s Office on Disability, prioritizes locations most requested by people with disabilities; the tree planting program focuses on areas where there is lower tree canopy cover, which usually corresponds with low-income and disadvantaged communities; and the street resurfacing program is prioritized based on a specific street’s regionally tracked Pavement Condition Index score.

Implementing Homelessness and Mental Health Programming

In partnership with the Department of Homelessness and Supportive Housing, DPW has designed and developed nine Navigation Centers to house San Francisco’s vulnerable unhoused

STREET CLEANING SERVICE REQUESTS BY SUBCATEGORY.

Street cleaning service request volume has increased every year since FY 2013-14. There was a 6.5 percent increase in street cleaning service requests from FY 2018-19 to FY 2019-20, with requests for litter patrol being the most common. The data provided intentionally excludes encampment service orders as a method for normalizing the annual comparison trends.



residents that provide access to safe shelter, while on-site case managers work to connect clients to public benefits, health services and permanent housing. Navigation Centers and existing temporary shelters have significantly expanded the Mayor's priority to bring unhoused residents indoors and on path to a safer, healthier and more stable living situation.

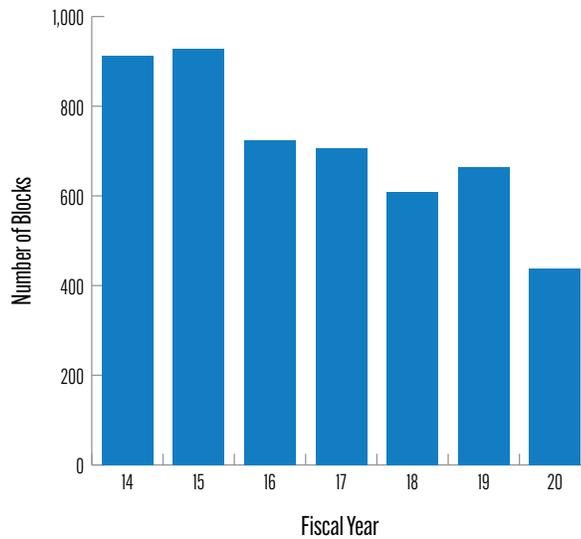
Continuing to Respond to COVID-19

Over the course of the COVID-19 pandemic, DPW has continued to be a service provider of choice for partner City departments, while expanding services to meet the changing needs of the City

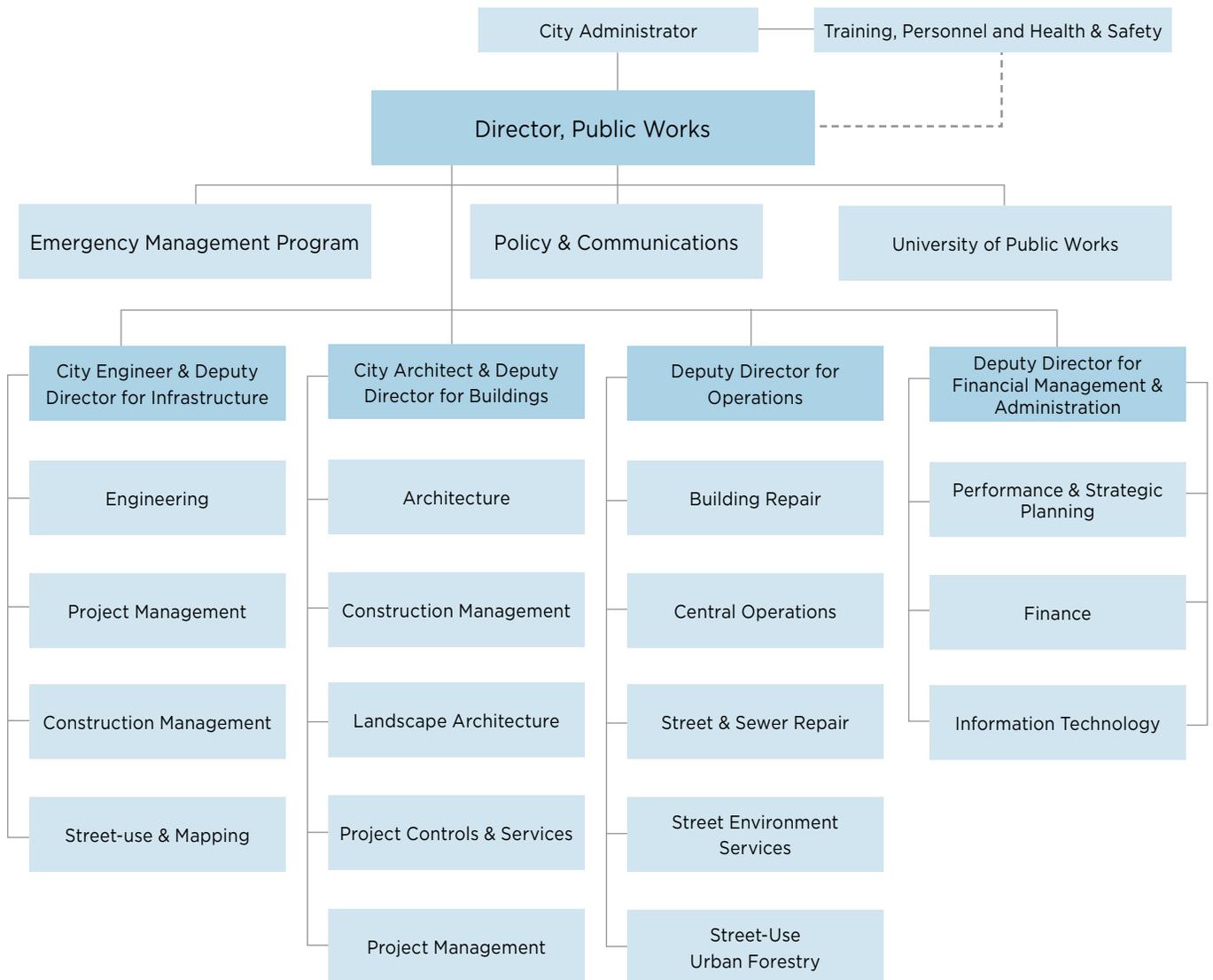
during this unprecedented moment in history. The Building Design and Construction division scouted locations and drew up plans for safe places to temporarily house unsheltered residents; the Bureau of Street and Sewer Repair graded parking lots to be used as COVID-19 testing and vaccine sites; staff from the Bureau of Street-use and Mapping were instrumental in the Shared Spaces program to help small businesses operate safely in the public right of way; and Central Operations greatly expanded the Pit Stop program that provides clean and safe public toilets, sinks, used needle receptacles and dog waste stations in San Francisco's most impacted neighborhoods.

BLOCKS RESURFACED ANNUALLY. >

San Francisco's streets are critical infrastructure, since 2014, over 600 blocks have been resurfaced on average each year.



ORGANIZATIONAL STRUCTURE: CITY ADMINISTRATOR'S OFFICE - PUBLIC WORKS



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	1,688.07	1,678.51	(9.56)	1,674.70	(3.81)
Non-Operating Positions (cap/other)	(625.00)	(626.00)	(1.00)	(626.00)	
Net Operating Positions	1,063.07	1,052.51	(10.56)	1,048.70	(3.81)

Sources

Licenses, Permits, & Franchises	295,500	133,000	(162,500)	523,000	390,000
Interest & Investment Income	1,622,806	41,661	(1,581,145)	41,661	
Intergovernmental: Federal	8,000,000		(8,000,000)		
Intergovernmental: State	53,835,142	56,065,142	2,230,000	57,565,142	1,500,000
Charges for Services	28,796,398	28,710,780	(85,618)	28,886,806	176,026
Other Revenues	(6,600,000)	2,524,372	9,124,372	6,311,000	3,786,628
Other Financing Sources		9,000,000	9,000,000		(9,000,000)
Expenditure Recovery	154,609,742	152,619,048	(1,990,694)	160,230,751	7,611,703
IntraFund Transfers In	3,115,697	2,471,714	(643,983)	2,902,304	430,590
Unappropriated Fund Balance	13,639,997	9,833,890	(3,806,107)	7,189,240	(2,644,650)
Transfer Adjustment-Source	(922,081)	(2,471,714)	(1,549,633)	(2,902,304)	(430,590)
General Fund Support	95,519,805	93,708,137	(1,811,668)	96,597,329	2,889,192
Sources Total	351,913,006	352,636,030	723,024	357,344,929	4,708,899

Uses - Operating Expenditures

Salaries	130,518,767	137,825,077	7,306,310	142,024,294	4,199,217
Mandatory Fringe Benefits	52,723,171	52,567,449	(155,722)	53,743,715	1,176,266
Non-Personnel Services	19,426,490	19,649,530	223,040	23,547,115	3,897,585
City Grant Program	25,229,902	8,388,660	(16,841,242)	8,388,660	
Capital Outlay	48,930,488	63,063,450	14,132,962	56,532,665	(6,530,785)
Facilities Maintenance	617,110	790,466	173,356	514,989	(275,477)
Intrafund Transfers Out	922,081	2,471,714	1,549,633	2,902,304	430,590
Materials & Supplies	6,930,555	5,732,858	(1,197,697)	5,748,058	15,200
Overhead and Allocations	117,819	7	(117,812)	3	(4)
Programmatic Projects	12,196,118	9,260,183	(2,935,935)	9,342,732	82,549
Services Of Other Depts	46,060,206	48,373,890	2,313,684	49,673,385	1,299,495
Transfers Out	3,098,525	3,098,525		3,098,525	
Unappropriated Rev-Designated	6,063,855	3,885,935	(2,177,920)	4,730,788	844,853
Transfer Adjustment - Uses	(922,081)	(2,471,714)	(1,549,633)	(2,902,304)	(430,590)
Uses Total	351,913,006	352,636,030	723,024	357,344,929	4,708,899

Uses - Division Description

DPW Administration	(17,007,794)	(19,332,715)	(2,324,921)	(20,434,681)	(1,101,966)
DPW Buildings	44,697,054	27,677,454	(17,019,600)	37,997,008	10,319,554
DPW Infrastructure	109,730,974	141,265,663	31,534,689	131,199,652	(10,066,011)
DPW Operations	214,492,772	203,025,628	(11,467,144)	208,582,950	5,557,322
Uses by Division Total	351,913,006	352,636,030	723,024	357,344,929	4,708,899

City Administrator's Office—Technology

MISSION

The Department of Technology is transforming City technology infrastructure, platforms and applications through the delivery of secure, human-centric solutions that foster innovation and promote public safety, digital equity and new government business services.

SERVICES

The Department of Technology provides comprehensive IT services under the following divisions:

ADMINISTRATION AND FINANCE delivers cost-effective IT Investment through strategic procurement, enterprise contract management, accounting and budgeting, and workforce planning.

BUSINESS PRODUCTIVITY AND PUBLIC COMMUNICATIONS provides fully operational digital workplaces and support services that enable employees to work collaboratively and securely across virtual and in-office environments. Robust community engagement is delivered with award-winning programming and virtual meeting services from SFGovTV.

CYBERSECURITY protects technology and data with security applications, monitoring, centralized incident and risk management, disaster preparedness, and cyber awareness education for City business systems and infrastructure.

DATA ARCHITECTURE AND MANAGEMENT integrates business data and systems, offers a comprehensive portfolio of enterprise applications to automate paper-based processes, and promotes transparent governance and data-driven government.

INFRASTRUCTURE AND OPERATIONS builds, operates, and maintains modern wired and wireless networks across the City and ensures data center and mission critical communications (data, voice, video) infrastructure continue to be resilient, high-performance, reliable, and secure. City infrastructure additionally delivers municipal broadband and Internet services to underserved communities in the City.

INNOVATION AND TECHNOLOGY PARTNERSHIPS drives a culture of curiosity and innovation, convening City agencies and technology industry partners to collaboratively improve City services and solve pressing challenges facing San Francisco residents.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)
Total FTE	224	230	6	230	0

STRATEGIC INITIATIVES

- Deliver a digital workplace to enable the future of work through enterprise applications, modern IT infrastructure, smart office enablement, and internal and external collaboration technologies for on-premise and remote city workers;
- Enhance cybersecurity efforts to secure networks and data, and remain vigilant against cyber threats;
- Leverage enterprise business systems to accelerate the transition and transformation to paperless, digital business processes and deliver quick system development, data-sharing capabilities, and enterprise analytics;
- Expand fiber connectivity to support community access to the internet, student distance learning, telemedicine, and municipal operations; and
- Develop a Racial Equity Action Plan that aligns with the Department’s Strategic Plan and implement insightful metrics to create racial equity within the workplace.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY22 Target	FY23 Target
Increase organizational performance					
Percent of projects completed on time, on budget and to specification within Fiscal Year	N/A	70.00%	70.00%	85%	70.00% 85%
Invest in IT infrastructure and communications					
Percent of Data Center Uptime	N/A	99.99%	99.97%	99.99%	99.90% 99.90%
Percent of E-mail System Uptime	N/A	99.97%	99.97	99.99%	99.99% 99.99%
Percent of Fiber Infrastructure Uptime	N/A	99.99%	99.99%	99.5%	99.95% 99.95%
Percent of Network Services Uptime	N/A	99.95%	99.95%	99.99%	99.99% 99.99%
Strengthen shared services delivery					
Percent of SFGOVTV Uptime	N/A	99.98%	99.00%	99%	99.00% 99.00%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$153.1 million for the Department of Technology is \$21.7 million, or 16.5 percent, higher than the FY 2020-21 budget of 131.5 million. The increase is primarily related to the increase in software contract costs.

The FY 2022-23 proposed budget of 144.9 million for the Department of Technology is \$8.3 million, or 5.4 percent, lower than the FY 2021-22 proposed budget. This is driven by cost savings from retiring the City’s old mainframe as well as right sizing contracts in the first budget year.

Accelerating a Digital City

The Mayor’s proposed budget includes resources to ensure that the Department can continue to modernize the City network, which will improve security, performance, reliability, and will significantly lower on-going operational costs while enabling new service such as Voice Over IP.

Additionally, the Mayor’s proposed budget includes funding that will allow the Department to accelerate digital City initiatives by delivering enterprise-level business applications that can be shared which

speeds modernization of City services as well as scalable infrastructure capacity and multiple secure cloud services.

Investing in JUSTIS

The Department’s modernization efforts to decommission the legacy Justice Tracking Information System (JUSTIS) mainframe will be finalized this year, propelling the Data Center of Excellence for JUSTIS reports, analytics, dashboards, and predictive analysis for data driven decision making to the next stage.

Protecting the City Against Cyber Attacks

The Mayor’s proposed budget invests in cybersecurity applications, system monitoring, employee training and risk management practices to protect from and respond to a cyber-attack that could compromise data and/or disrupt city essential services.

Consolidating Data Center Services Delivers Savings

The Department consolidated City data center services and saved \$2.0 million per year by moving to

a City-owned location that was designed with high speed connectivity, redundant operations, multi-level security. This on-premise, hybrid infrastructure connects to multiple cloud environments and capacity can be increased in multiple cost-effective ways to service City business needs into the future.

Ready for the Unexpected: Public Safety Systems

The Department ensures mission critical systems for police, fire, ambulance and public works radios, fiber, and wiring systems are always at the ready, including radio towers, radios, municipal fiber, network infrastructure, inside wiring for phones and network tools for new buildings and relocations.

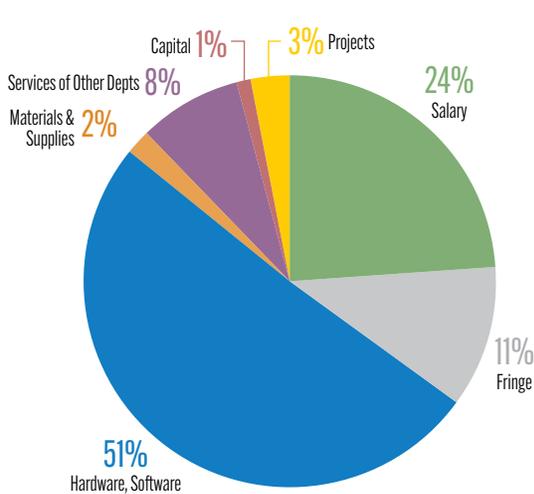
Mayor’s Racial Equity Initiative

The Department continues its work to close gaps in equitable community access to Internet by installing, operating and maintaining municipal broadband fiber. This work supported test sites, vaccination sites, distance and learning during the COVID-19 pandemic.

The Department is committed to strengthening the City and its workforce with technology solutions that make access to services more equitable. Captured in its Racial Equity Plan, Department efforts are consistent with and informed by the Mayor’s priorities and the Office of Racial Equity’s initiatives to catalyze long-term, meaningful change.

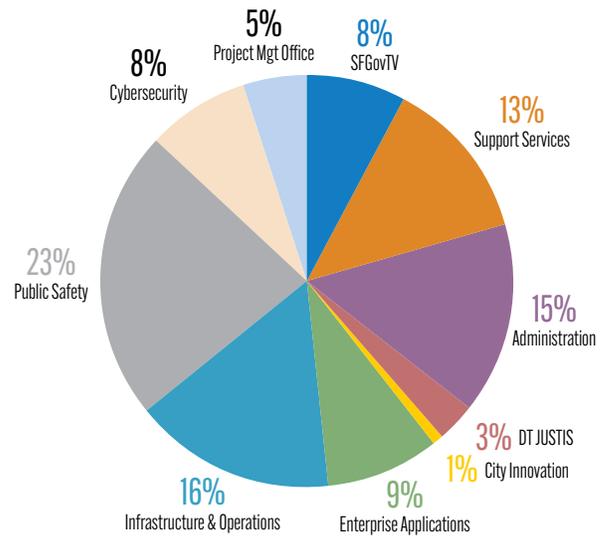
COVID-19 Recovery & Response

In addition to serving in the COVID-19 Command Center, Department staff support recovery projects, including emergency connectivity, technology distribution, and virtual coverage for City leadership meetings. The Department also delivered connectivity during the COVID-19 emergency to support telemedicine, homeless residents, shelters, seniors and low-income residents, including to Community Learning Hubs supporting student distance learning. The Office of Innovation’s spring cohort is focused on equitable economic recovery and SFGovTV continues to produce original content to highlight local, minority-owned business.



^ BUDGET USE BY EXPENDITURE TYPE.

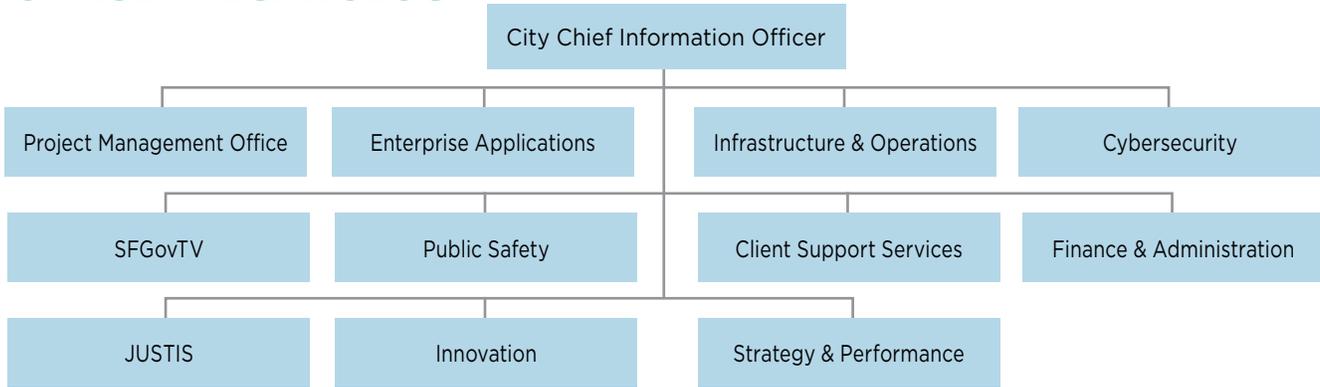
The majority of the Department of Technology’s budget goes to support hardware and software, including assisting employees with setting up remote work environments.



^ STAFF RESOURCE BY DIVISION.

The Department’ have staff that work on and support various technology projects and initiatives in the City, such as Public Safety, Cybersecurity, and SFGovTV.

ORGANIZATIONAL STRUCTURE: CITY ADMINISTRATOR'S OFFICE - TECHNOLOGY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	261.75	263.52	1.77	263.29	(0.23)
Non-Operating Positions (cap/other)	(38.00)	(33.23)	4.77	(33.00)	0.23
Net Operating Positions	223.75	230.29	6.54	230.29	0.00

Sources

Licenses, Permits, & Franchises	2,390,000	1,701,000	(689,000)	1,566,000	(135,000)
Rents & Concessions	825,449	528,265	(297,184)	529,104	839
Intergovernmental: Other	82,716	75,783	(6,933)	76,201	418
Other Financing Sources		2,500,000	2,500,000		(2,500,000)
Expenditure Recovery	121,268,330	127,637,970	6,369,640	132,527,173	4,889,203
IntraFund Transfers In	5,610,000	1,200,000	(4,410,000)	3,030,000	1,830,000
Unappropriated Fund Balance		4,077,188	4,077,188	2,979,419	(1,097,769)
Transfer Adjustment-Source	(5,610,000)	(1,200,000)	4,410,000	(3,030,000)	(1,830,000)
General Fund Support	6,906,150	16,601,325	9,695,175	7,167,155	(9,434,170)
Sources Total	131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)

Uses - Operating Expenditures

Salaries	30,880,149	34,788,312	3,908,163	35,981,569	1,193,257
Mandatory Fringe Benefits	14,383,162	15,032,347	649,185	15,236,648	204,301
Non-Personnel Services	63,892,765	71,790,512	7,897,747	72,317,231	526,719
Capital Outlay	1,723,160	14,221,991	12,498,831	1,800,000	(12,421,991)
Intrafund Transfers Out	5,610,000	1,200,000	(4,410,000)	3,030,000	1,830,000
Materials & Supplies	3,606,324	3,402,978	(203,346)	3,402,978	
Overhead and Allocations	787,075	918,286	131,211	918,286	
Programmatic Projects	5,521,500	1,711,500	(3,810,000)	3,780,000	2,068,500
Services Of Other Depts	10,611,511	11,255,605	644,094	11,408,340	152,735
Unappropriated Rev-Designated	66,999		(66,999)		
Transfer Adjustment - Uses	(5,610,000)	(1,200,000)	4,410,000	(3,030,000)	(1,830,000)
Uses Total	131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)

Uses - Division Description

DT Administration	49,772,234	58,159,224	8,386,990	59,731,967	1,572,743
DT Capital And Equipment	1,100,000	12,700,000	11,600,000		(12,700,000)
DT Chief Technology Officer	(51,501)		51,501		
DT Communications	6,821,709	6,975,504	153,795	7,191,343	215,839
DT Cybersecurity	7,930,995	8,748,444	817,449	8,923,091	174,647
DT Enterprise Applications	6,947,964	6,342,254	(605,710)	6,499,027	156,773
DT Infrastructure & Operations	29,587,612	24,300,393	(5,287,219)	26,014,484	1,714,091
DT Innovation	1,000,501	1,057,379	56,878	1,069,576	12,197
DT JUSTIS	2,691,679	3,001,199	309,520	3,053,968	52,769
DT PMO		3,244,328	3,244,328	3,319,168	74,840
DT Public Safety	12,958,236	13,991,023	1,032,787	14,269,212	278,189
DT Rate Model DataSF	1,346,852		(1,346,852)		
DT Rate Model Usage		4,902,544	4,902,544	4,938,821	36,277
DT Support Services	11,366,364	9,699,239	(1,667,125)	9,834,395	135,156
Uses by Division Total	131,472,645	153,121,531	21,648,886	144,845,052	(8,276,479)

City Attorney

MISSION

The City Attorney's Office (CAT) provides legal services to the Mayor's Office, the Board of Supervisors, other elected City officials, and all the departments, boards, and commissions that comprise the government of the City and County of San Francisco.

SERVICES

The City Attorney's Office provides services through the following divisions:

LITIGATION handles all claims and litigation filed against the City and prosecutes all civil actions in which the City is a plaintiff. Trial attorneys handle matters ranging from enforcement of the City's building codes to the civil prosecution of fraud, consumer protection, and affirmative litigation cases. The Office's litigators represent the City in approximately 7,500 actions annually, including labor, personal injury, property damage, child custody, welfare fraud, breach of contract, and workers' compensation matters.

GOVERNMENT acts as the City's general counsel. Attorneys in this division advise city officials and departments on a wide range of legal issues and draft all municipal ordinances and contracts. Their expertise covers every aspect of municipal government. Areas of specialization include: appellate advocacy; construction; contracts and intellectual property; environmental protection; finance and real estate; government ethics; health, education, and social services; labor relations; public utilities; taxation; telecommunications; and transportation.

NEIGHBORHOOD AND COMMUNITY SERVICES protects city residents, businesses, and neighborhoods by enforcing San Francisco's building, health, and public safety codes; prepares annual reviews; and makes available to the public a codification of city ordinances.

ADMINISTRATIVE SERVICES has responsibility over all operations of the department, including public policy, communications, finance, human resources, facilities, strategic relations, and technology infrastructure.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647
Total FTE	310	313	3	313	0

STRATEGIC INITIATIVES

- Provide advice and counsel to city departments on legal issues related to the administration of local government, and draft legislation expressing the desired policies of the City;
- Represent the City in civil litigation of critical importance to the welfare of the citizens of San Francisco;
- Retain and recruit quality employees by developing strategies for succession planning, as well as professional development and leadership training;
- Improve outreach, recruiting, and hiring to increase the racial diversity of the Office's workforce by leveraging the internship program, partnerships with law schools and municipal organizations, and relationships with professional organizations to get a more diverse applicant pool, as well as encourage diverse City Attorney's Office staff to serve as ambassadors to their communities to increase interest in joining the Office; and
- Create a Racial Equity Taskforce to help further enhance office culture and retain a diverse workforce so that everyone's professional development is fulfilling and rewarding.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Research and/or draft legislation, for all departments including Board of Supervisors, which expresses the desired policies of the City and County of San Francisco.						
Number of pieces of legislation researched and/or drafted for all departments, including the Board of Supervisors	480	387	385	480	390	450
Represent the City and County of San Francisco in civil litigation of critical importance to the welfare of the citizens of San Francisco, and the administration of local government						
Number of tort litigation cases opened	482	425	425	400	425	425
Provide advice and counsel to the Mayor, Board of Supervisors, and City departments and commissions, on legal issues of importance to the administration of local government						
Number of hours required to respond to requests for advice and counsel.	179,000	201,508	200,000	160,000	200,000	180,000
Maintain and increase specialized skills of staff						
Number of staff members participating in training programs produced for staff	283	133	135	200	150	200
Limit the financial liability of the City and County of San Francisco through the efficient management of personal injury and property damage claims						
Percent of claims settled	34%	35%	35%	38%	38%	38%
Number of claims opened	2,990	2,613	2,500	2,500	2,700	2,800

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$99.1 million for the City Attorney's Office is \$5.3 million, or 5.7 percent, higher than the FY 2020-21 budget of \$93.8 million. This increase is largely due to increased need for attorney services.

The FY 2022-23 proposed budget of \$101.6 million for the City Attorney is \$2.4 million, or 2.4 percent, higher than the FY 2021-22 proposed budget of \$99.1 million. This increase is largely due to increased need for attorney services.

The City Attorney's Office has four main budget priorities in the upcoming fiscal year.

Supporting Small Businesses and Economic Recovery

The Office is deeply involved in economic recovery for the City, providing expertise and advice on

tenant relief, rent forgiveness, fee waivers, grants and other programs. More legislative assignments are anticipated in the upcoming fiscal year as the City works to provide additional flexibility for retail and other businesses. This work will continue and grow into the next fiscal year as everyone pulls together to jumpstart the City's economy as vaccines becomes more widely available.

COVID-19 related Work

The City Attorney's Office has been involved in nearly every aspect of pandemic response. The need for COVID-19 related work is expected to remain through the next budget year, including an increase in vaccine-related matters. Already the office's work includes permits to set up testing systems; securing emergency protective equipment for frontline workers; procuring hotel rooms for

homeless residents and others; drafting emergency legislation; contact tracing; drafting all health orders and directives; analyzing and providing guidance on unprecedented legal questions; and securing federal reimbursement for pandemic expenses.

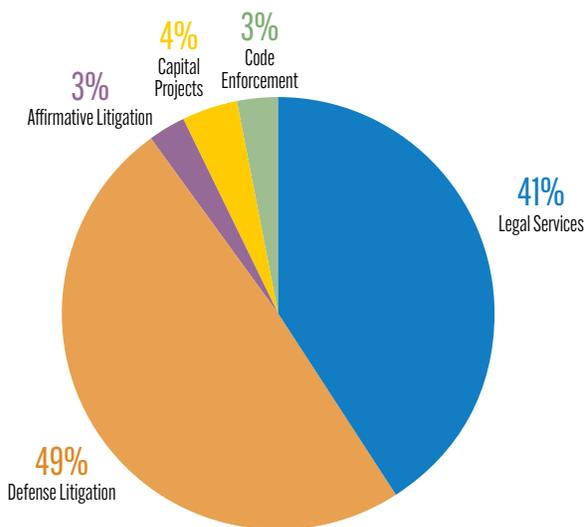
Homelessness/Housing

A core focus of the City Attorney’s Office is creating more affordable housing while simultaneously addressing the homeless crisis on San Francisco’s streets. This focus will remain in the next budget cycle. Simultaneously, the Office is implementing near-term responses and long-term solutions. These include securing legal settlements that fund new housing, finding more housing opportunities for homeless residents through conversion of tourist hotels and other methods to use properties for housing, both temporarily and long-term. The office’s work with the Planning Department and the Mayor’s Office of Housing

and Community Development is intensifying on a myriad of housing issues – affordable and inclusionary housing, development of housing projects, and implementation of State housing laws as the City works to increase housing supply.

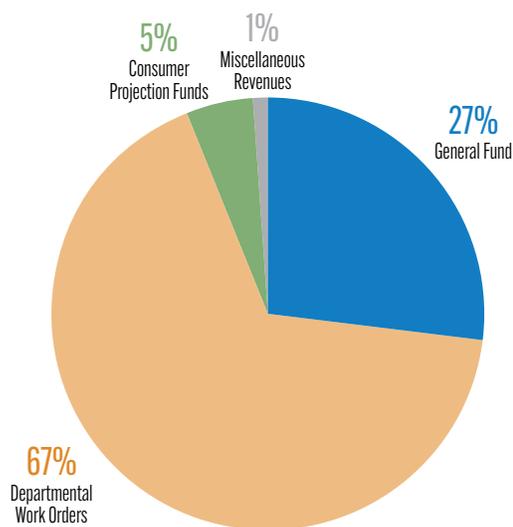
Emphasis on Equity

CAT approach to the law, both inside the courtroom and out, is done with an eye towards equity. The Office advise City departments on racial equity, including regarding ordinances and ballot initiatives. The Office also have been deeply involved in sanctuary issues around immigration and fighting to ensure that the 2020 U.S. Census is fair and accurate, both of which disproportionately affect communities of color. As general counsel to the Human Rights Commission, the Office advises the Office of Racial Equity, including on concrete steps to increase equity in the work of every City agency to be implemented in the coming year.



▲ FISCAL RESOURCES ALLOCATION.

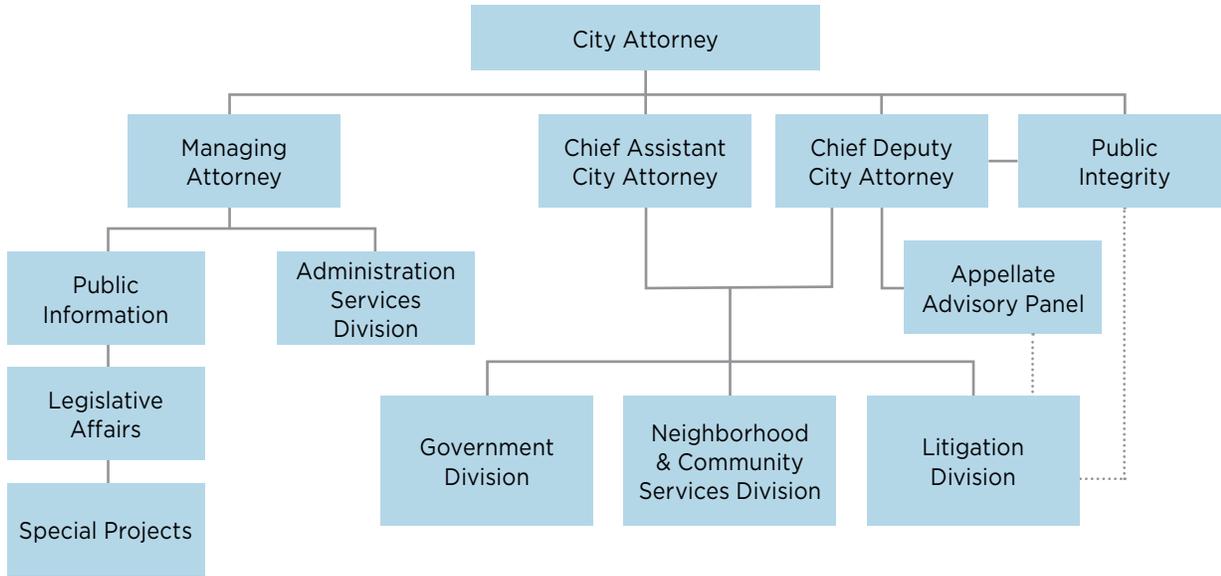
Almost half of the proposed FY 2021-22 fiscal resources are allocated to defense litigation.



▲ REVENUE SOURCES.

The majority of the City Attorney Office’s revenue stems from department work order recoveries.

ORGANIZATIONAL STRUCTURE: CITY ATTORNEY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	314.80	317.91	3.11	315.08	(2.83)
Non-Operating Positions (cap/other)	(5.00)	(5.00)		(2.00)	3.00
Net Operating Positions	309.80	312.91	3.11	313.08	0.17

Sources

Fines, Forfeiture, & Penalties	5,141,717	5,288,752	147,035	5,410,804	122,052
Intergovernmental: Other	400,000	400,000		400,000	
Expenditure Recovery	62,967,693	66,220,809	3,253,116	64,785,657	(1,435,152)
General Fund Support	25,305,115	27,237,236	1,932,121	30,963,983	3,726,747
Sources Total	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647

Uses - Operating Expenditures

Salaries	52,633,050	56,983,959	4,350,909	58,996,635	2,012,676
Mandatory Fringe Benefits	22,517,321	22,704,764	187,443	22,918,062	213,298
Non-Personnel Services	14,204,637	14,981,753	777,116	15,126,916	145,163
Materials & Supplies	155,000	139,500	(15,500)	155,000	15,500
Services Of Other Depts	4,304,517	4,336,821	32,304	4,363,831	27,010
Uses Total	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647

Uses - Division Description

CAT City Attorney	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647
Uses by Division Total	93,814,525	99,146,797	5,332,272	101,560,444	2,413,647

City Planning

MISSION

The Planning Department works to make San Francisco the world's most livable urban place—environmentally, economically, socially, and culturally.

SERVICES

The City Planning Department provides services through the following divisions:

CITYWIDE PLANNING maintains the City's General Plan, prepares neighborhood plans, and develops planning code controls and other regulations related to implementation of the General Plan.

CURRENT PLANNING reviews project applications, provides public information, and implements historic preservation programs.

ENVIRONMENTAL PLANNING prepares State and federally mandated environmental review documents for the City.

ZONING ADMINISTRATION AND COMPLIANCE administers, interprets, and enforces the City's Planning Code.

ADMINISTRATION includes the Director's Office, Commission functions, and the Director of Administration functions; this division provides Department-wide support in the areas of information technology, finance, legislative affairs, communications, personnel and training, and special projects such as the permit and project tracking system.

COMMUNITY EQUITY is charged with centering the Department's work on social and racial equity. Previously, this work was contained within the Citywide Division. This change elevates the Department's focus on community equity throughout the work and infuses it into the work of all the Department's Divisions with greater consistency and efficacy.

STRATEGIC INITIATIVES

- Create opportunities for new housing at all income levels throughout the City;
- Support existing and new small businesses;
- Foster excellent building and civic spaces design;
- Enhance customer service and organizational efficiency as a partner with the new Permit Center;
- Manage growth while planning for resilience and sustainability;
- Elevate racial and social equity and environmental justice in all aspects of the Department's work; and
- Advance opportunities for vulnerable households and communities of color while preserving cultural resources and stemming displacement.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)
Total FTE	217	209	(8)	211	2

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Streamline Project Approval Processes						
Total Volume: Total volume of new planning cases & building permits requiring departmental review	11,665	12624	12000	12000	12000	12000
Total Caseload: Total active caseload of planning cases and building permits	10,431	12912	12000	12600	12000	12000
Small Residential Addition Projects Not Requiring a Hearing: The average number of days from application being accepted by the Department to Action Date	180	180	180	180	180	180
Records Requests: Percentage of records requests responded to within 20 days	93%	95%	90%	90%	90%	90%
Public Projects: The average number of days from the application being accepted by the Department to final CEQA determination	29	48	30	30	30	30
Property Information Map : Average unique visitors per month	93,525	95032	85000	85,000	85000	85000
Pending Volume: Total planning cases & building permits awaiting initial departmental review	1,937	574	1800	600	1800	1800
Over-the-Counter Building Permits	5,671	4479	5500	5000	5500	5500
Monitoring Reports: Percent completion of all required planning, housing, and monitoring reports according to mandated or established publication schedules	90%	80%	100%	100%	100%	100%
Large, New Residential Construction Projects Requiring a Hearing: The average number of days from application being accepted by the Department to first Commission Hearing	586	533	540	540	540	540
Immediate Disclosure Requests: Percentage of immediate disclosure requests responded to within 11 days	83%	100%	75%	75%	75%	75%
Change of Use with No Additional Construction Requiring a Hearing: The average number of days from application being accepted by the Department to first Commission Hearing	177	200	180	180	180	180
Change of Use with No Additional Construction Not Requiring a Hearing: The average number of days from application being accepted by the Department to Action Date	76	606	90	90	90	90
Caseload per Planner: Average active caseload per planner of planning cases & building permits	21	170	150	250	150	150
Affordable Housing Projects: The average number of days from the application being accepted by the Department to first Commission Hearing	186	37	270	270	250	250
Build Neighborhoods & Public Spaces that Welcome All						
Legislation: Percentage of ordinances initiated by an elected official that are reviewed by the Commission within 90 days or continued at the request of the elected official	100%	100%	80%	80%	80%	80%
Historical Resource Evaluation Responses: Average number of days to complete Part I HRERs	74	86	90	90	90	90
Enforcement: Average number of days to escalate a valid complaint	64	102	90	90	90	90

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$62.4 million is \$2.0 million, or 3.3 percent, higher than the FY 2020-21 budget of \$60.4 million. This increase is primarily caused by costs associated with mandatory planning reviews and salary and benefits changes.

The FY 2022-23 budget of \$58.1 million is \$4.4 million, or 7.0 percent, lower than the FY 2021-22 proposed budget. This decrease is driven by reduced expenditure on mandatory planning reviews and contracts and is partially offset by salary and benefits changes.

Supporting Small Businesses through the Shared Spaces Program

Coordinated by Planning, the interagency Shared Spaces Program has helped over 2,800 locally-owned small businesses in San Francisco safely transition retail, dining, personal services and other activities outside during the COVID-19 pandemic. Shared Spaces has become critical way to address

economic recovery, social, and psychological wellbeing. Work to make the program permanent is ongoing, with an emphasis on maintaining and enhancing an equity focus. Planning is the City's lead Agency for Shared Spaces, collaborating with the Municipal Transportation Agency, SF Public Works, Entertainment Commission, Recreation and Parks, the Port, and the Fire Department.

Strategy and Housing Projects

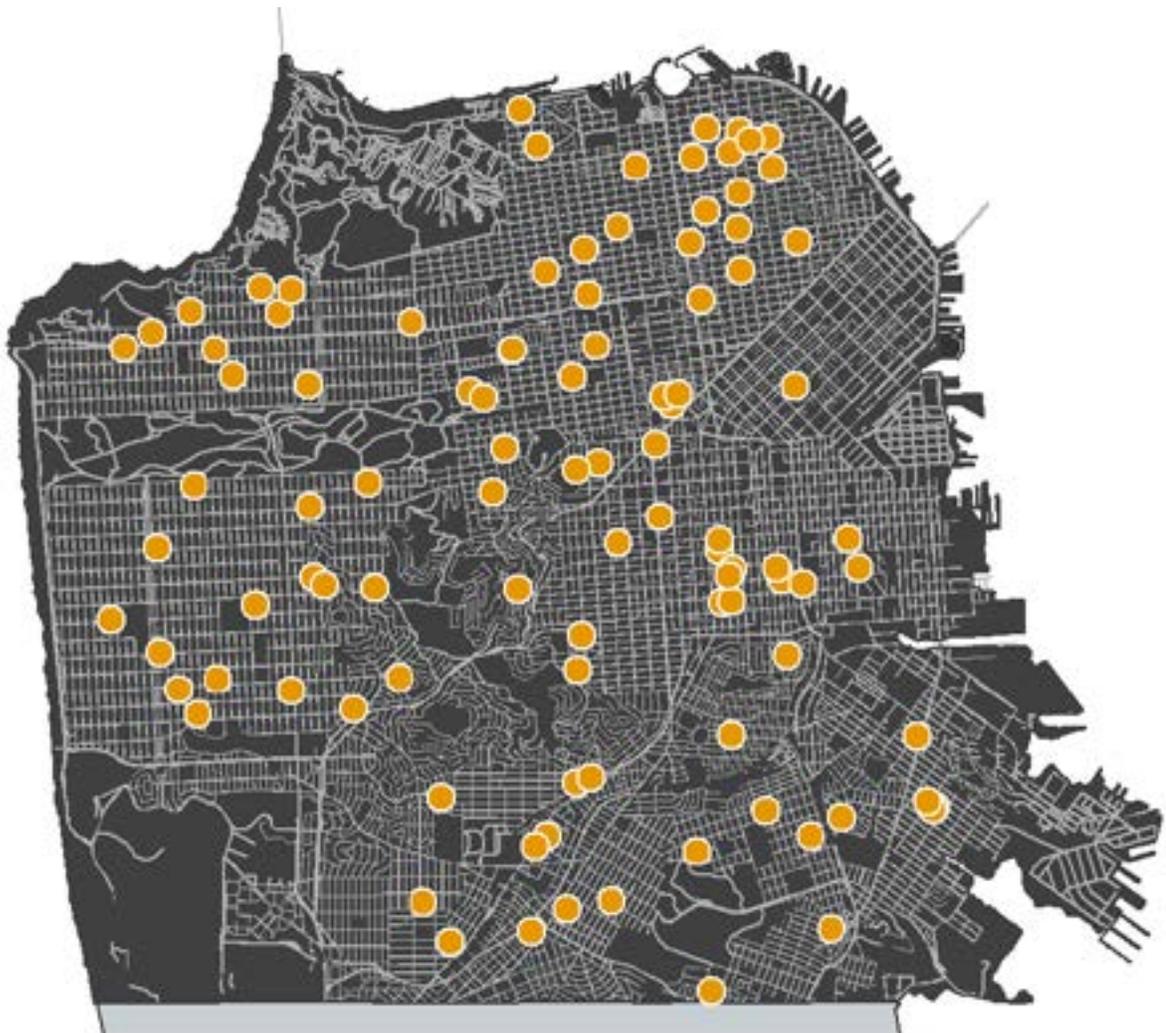
Keeping San Franciscans in their homes and providing new homes at all income levels remains a major effort of Planning. Additional resources have been dedicated to develop housing and planning strategies, particularly for westside neighborhoods, and to increase housing for all in areas of high housing opportunity. This effort seeks to address a legacy of exclusionary single-family zoning, historical down-zonings, and other regulatory barriers and to respond to the housing needs of those within these neighborhoods and across the

City. In the southeast neighborhoods, the Caltrain Stations Study will evaluate possible locations for relocated and new Caltrain stations in the Dogpatch and Bayview neighborhoods.

The Department is also working on the Islais Creek Adaptation Strategy and the Bayview Resilience Strategy. The former will develop a strategy to ensure the Islais Creek community is resilient to sea level rise and other flood hazards, while bolstering blue-collar jobs and land use and transportation amenities. The latter aims to build similar climate resiliency in the Bayview and Hunters Point neighborhoods while improving land use,

mobility, and cultural heritage through an inclusive community process.

Planning also continues to enhance the Department's development review function, particularly as it relates to housing projects. Significant pieces of state and local legislation have reshaped approval the CEQA, entitlement, and permitting requirements for density-bonus projects, affordable housing, and ADU projects. The Department has addressed this additional complexity and urgency by bolstering a specialist team that has partnered with MOHCD, OEWD, the City Attorney's Office, and the Mayor's Housing Coordinator Task Force to bring more housing with deeper affordability on-line, faster.



APPROVED ACCESSORY DWELLING UNITS .

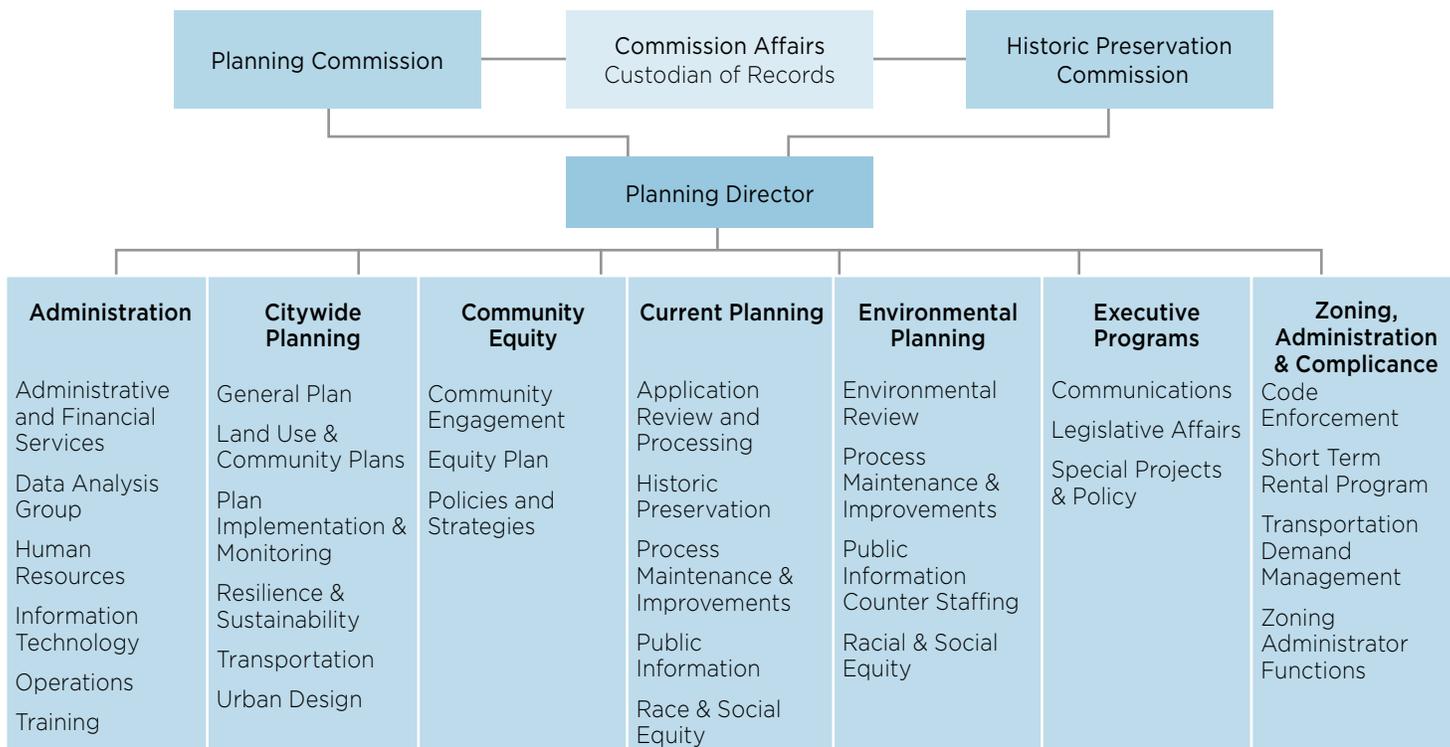
There have been 181 approved Accessory Dwelling Units across 104 sites in San Francisco.

SHARED SPACES SITES. >

The map shows the location of Shared Spaces across San Francisco, including sites whose Shared Spaces applications are still in progress.



ORGANIZATIONAL STRUCTURE: CITY PLANNING



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	235.71	228.83	(6.88)	229.93	1.10
Non-Operating Positions (cap/other)	(18.42)	(19.42)	(1.00)	(19.42)	
Net Operating Positions	217.29	209.41	(7.88)	210.51	1.10

Sources

Intergovernmental: Federal	95,000	1,945,000	1,850,000	45,000	(1,900,000)
Intergovernmental: State	1,531,000	1,200,000	(331,000)	700,000	(500,000)
Intergovernmental: Other	390,000	454,797	64,797	254,797	(200,000)
Charges for Services	45,418,270	44,619,578	(798,692)	43,716,402	(903,176)
Other Revenues	4,815,150	3,489,000	(1,326,150)	1,603,000	(1,886,000)
Expenditure Recovery	2,224,990	3,010,524	785,534	2,655,495	(355,029)
General Fund Support	5,971,704	7,700,560	1,728,856	9,086,927	1,386,367
Sources Total	60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)

Uses - Operating Expenditures

Salaries	26,525,778	27,674,502	1,148,724	28,813,600	1,139,098
Mandatory Fringe Benefits	12,715,781	12,474,916	(240,865)	12,741,416	266,500
Non-Personnel Services	3,516,899	4,132,473	615,574	2,785,693	(1,346,780)
Capital Outlay	10,405		(10,405)		
Materials & Supplies	699,970	490,495	(209,475)	490,495	
Overhead and Allocations	965,663	689,271	(276,392)	689,271	
Programmatic Projects	8,048,654	8,337,980	289,326	3,847,887	(4,490,093)
Services Of Other Depts	7,888,174	8,507,062	618,888	8,683,270	176,208
Unappropriated Rev-Designated	74,790	112,760	37,970	9,989	(102,771)
Uses Total	60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)

Uses - Division Description

CPC Administration	20,599,990	17,573,322	(3,026,668)	18,282,911	709,589
CPC Citywide Planning	14,618,486	11,772,541	(2,845,945)	7,834,953	(3,937,588)
CPC Community Equity		3,066,305	3,066,305	2,845,283	(221,022)
CPC Current Planning	13,557,304	12,307,053	(1,250,251)	12,694,476	387,423
CPC Environmental Planning	8,654,601	9,413,078	758,477	7,962,678	(1,450,400)
CPC Executive Office		3,845,937	3,845,937	3,950,782	104,845
CPC Zoning Admin & Compliance	3,015,733	4,441,223	1,425,490	4,490,538	49,315
Uses by Division Total	60,446,114	62,419,459	1,973,345	58,061,621	(4,357,838)

Civil Service Commission

MISSION

The Civil Service Commission (CSC) establishes, ensures, and maintains an equitable and credible merit system for public service employment for the citizens of San Francisco, and strives to consistently provide the best-qualified candidates for public service in a timely and cost-effective manner.

SERVICES

The Civil Service Commission provides services through the following divisions:

GENERAL DIVISION establishes rules, policies, and procedures to carry out the civil service merit system for public service employment; administers appeals and requests for hearings on the decisions of the Human Resources Director and the Municipal Transportation Agency's Director of Transportation; monitors the operation of the merit system through inspection services and audits; conducts surveys; sets salaries for elected officials; and administers the City's Employee Relations Ordinance.

TRAINING, EDUCATION, AND OUTREACH DIVISION educates the public on the Civil Service Commission's functions and services through publications and expanding information on its website; provides outreach, information, and notification of the Catastrophic Illness Program; and provides training and education about the merit system.

STRATEGIC INITIATIVES

- Expand employment opportunities by reviewing job classifications and minimum qualifications to determine if requirements are restrictive or applicable to the employee's ability to perform the work on the first day of employment;
- Ensure the timely resolution of appeals;
- Create training programs and management programs in partnerships with other departments and unions; and
- Review rules, policies, and procedures to determine if amendments are necessary to enforce changes and increase transparency.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	1,286,033	1,388,312	102,279	1,418,696	30,384
Total FTE	6	6	0	6	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target
Strengthen the Commission's ability to meet its Charter mandates and oversee the operation of the merit system					
The percentage of completed responses to Inspection Service requests within 60 days	73%	67%	60%	80%	80%
The number of merit system audits conducted and completed in the fiscal year	9	0	9	9	9
Ensure the timely resolution of appeals					
Percentage of appeals forwarded and resolved by the Commission in the fiscal year	70%	49	60%	70%	70%
Percentage of appeals and requests for hearings processed within seven days	100%	95%	98%	100%	100%
Create greater transparency and efficiencies in the Commission's procedures and communications					
The percentage of completed Inspection Service Requests	80%	67%	100%	100%	100%

• FY 2022-23 target performance measures unavailable.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$1.4 million for the Civil Service Commission is \$0.1 million, or 8 percent, higher than the FY 2020-21 budget of \$1.3 million. This slight increase is due to standard salary and benefits increases.

The FY 2022-23 proposed budget of \$1.4 million is unchanged from the FY 2021-22 budget.

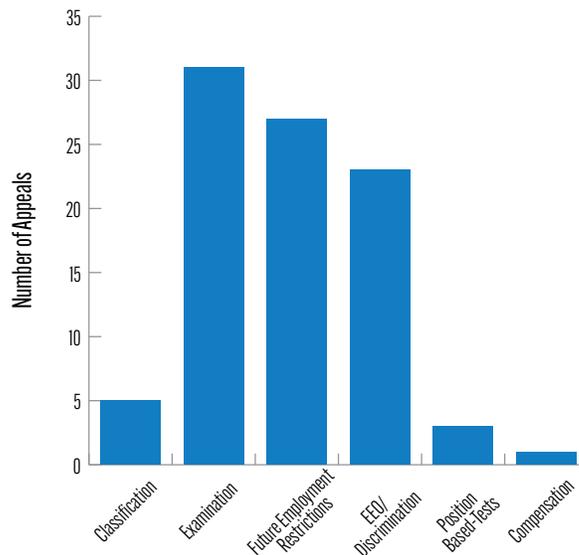
Overseeing the City's Merit System

The Civil Service Commission (CSC) continues to work with City departments to uphold its

Charter-mandated responsibilities and oversee the efficacy of the City's merit system. CSC is also partnering with the Office of Racial Equity and the Department of Human Resources to improve racial equity in hiring, promotions, and development opportunities. Due to this year's Shelter-in-Place policy, CSC expanded its digital accessibility and work functions. As in-person business begins to resume this year, CSC will continue providing these new digital services where possible and beneficial to City employees.

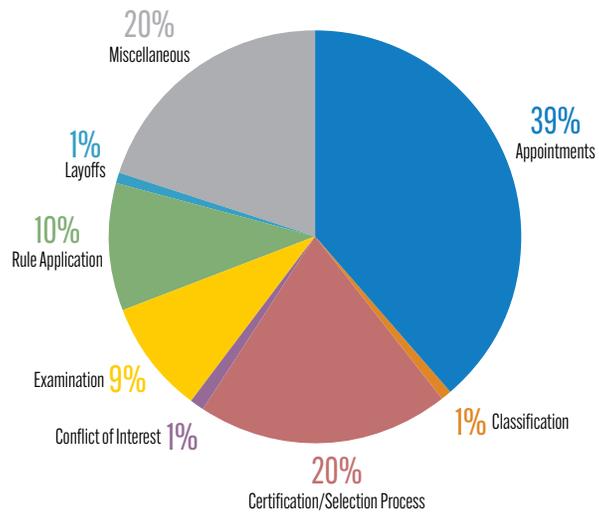
APPEALS. >

Most appeals in FY 2019-20 were examination, followed by future employment restrictions.

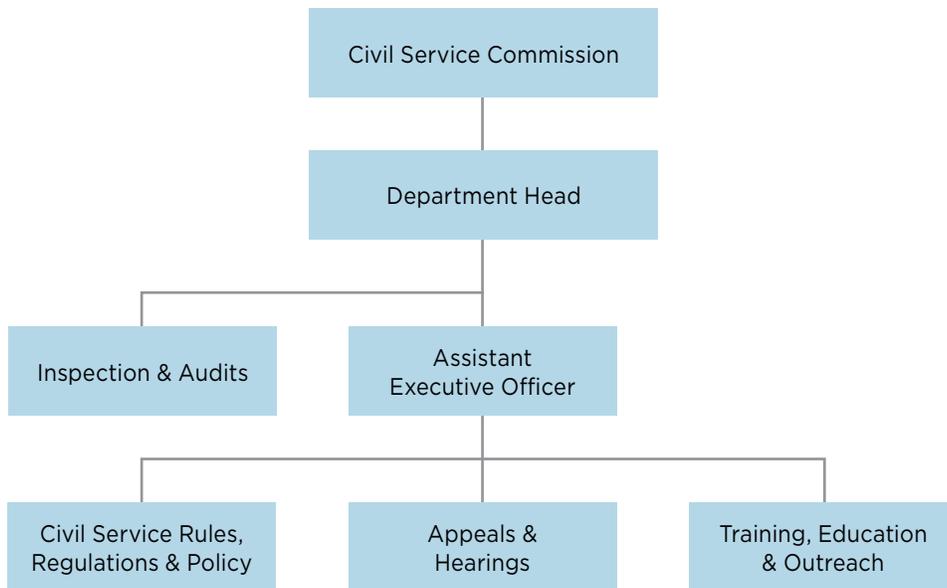


INSPECTION SERVICE REQUESTS. >

Majority of the inspection service requests in FY 2019-20 were appointments.



ORGANIZATIONAL STRUCTURE: CIVIL SERVICE COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	5.79	6.00	0.21	6.00	
Non-Operating Positions (cap/other)					
Net Operating Positions	5.79	6.00	0.21	6.00	0.00

Sources

Expenditure Recovery	360,839	360,839		360,839	
General Fund Support	925,194	1,027,473	102,279	1,057,857	30,384
Sources Total	1,286,033	1,388,312	102,279	1,418,696	30,384

Uses - Operating Expenditures

Salaries	684,949	766,580	81,631	793,422	26,842
Mandatory Fringe Benefits	309,025	322,821	13,796	325,516	2,695
Non-Personnel Services	32,795	28,795	(4,000)	28,795	
Materials & Supplies	3,395	3,395		3,395	
Services Of Other Depts	255,869	266,721	10,852	267,568	847
Uses Total	1,286,033	1,388,312	102,279	1,418,696	30,384

Uses - Division Description

CSC Civil Service Commission	1,286,033	1,388,312	102,279	1,418,696	30,384
Uses by Division Total	1,286,033	1,388,312	102,279	1,418,696	30,384

Community Investment and Infrastructure

MISSION

The Office of Community Investment and Infrastructure (OCII) is the Successor Agency to the San Francisco Redevelopment Agency (SFRA), which was dissolved under State law. OCII is responsible for development in Mission Bay, Transbay, and the Hunters Point Shipyard/Candlestick Point neighborhoods which collectively provide almost 22,000 new housing units and almost 13 million square feet of new commercial space; the management of significant assets in the City; and the development of over 7,000 affordable housing units and over 375 acres of parks.

SERVICES

OCII provides services through the following divisions:

MAJOR APPROVED DEVELOPMENT PROJECTS were previously approved by San Francisco Redevelopment Agency (SFRA). These development projects are located at Mission Bay North and South, Transbay, and Hunters Point Shipyard/Candlestick Point.

AFFORDABLE HOUSING ensures the development of affordable housing in the Major Approved Development Projects, as well as other housing obligations.

COMMUNITY DEVELOPMENT & WORKFORCE SERVICES promotes equal opportunity in contracts for professional design and construction services and in the workforce of contractors performing work on OCII-administered contracts.

ASSET MANAGEMENT & DEVELOPMENT SERVICES provides technical support to the Major Approved Development Projects, manages existing developer agreements, and manages SFRA assets and other real property that must be transferred from OCII to other entities pursuant to the State approved long-range property management plan.

FINANCE AND ADMINISTRATION provides financial and accounting oversight and reporting, debt management, records, and IT management for the Office's entire portfolio.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	527,300,000	565,800,000	38,500,000	N/A	N/A
Total FTE	55	55	0	N/A	N/A

STRATEGIC INITIATIVES

- Continue the wind-down of redevelopment activities, and the completion of existing enforceable obligations in the Major Approved Development Project Areas;
- Accelerate the production of new housing and the creation of new public infrastructure and open spaces;
- Invest in disadvantaged and at-risk communities while prioritizing connectivity, sustainability, and resilience;
- Maximize opportunities for local business and workers;
- Use low-cost public financing; and
- Invest in and value employees.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Maximize Opportunities for Local Businesses & Workers						
Percent of Contract Dollars Awarded to Small Business Enterprises for OCII Sponsored Projects	30.6%	45%	31%	21%	23%	22%
Invest in Disadvantaged Communities by Accelerating Delivery of New Housing						
Total number of new housing units completed by OCII	1072	798	468	152	218	
Number of new housing units completed by OCII Project Area--Transbay	548	613	316	0	0	
Number of new housing units completed by OCII Project Area--Mission Bay	493	119	152	152	141	
Number of new housing units completed by OCII Project Area--Candlestick Pt/Hunters Pt Shipyard Ph. 2	31	0	0	0	0	
Number of new housing units completed by OCII Project Area--Hunters Pt Shipyard Ph. 1	0	66	0	0	77	
Create New Public Infrastructure & Open Spaces						
Total number of new parks open to the public by OCII	2	3	7	10	1	4
Number of new parks open to the public by OCII Project Area--Transbay	0	0	0	0	0	0
Number of new parks open to the public by OCII Project Area--Mission Bay	1	3	0	3	1	4
Number of new parks open to the public by OCII Project Area--Candlestick Pt/Hunters Pt Shipyard Ph. 2	0	0	0	0	0	0
Number of new parks open to the public by OCII Project Area--Hunters Pt Shipyard Ph. 1	1	0	7	7	0	0

BUDGET ISSUES AND DETAILS

OCII is a separate legal entity from the City and County of San Francisco, while remaining under the legislative authority of the Board of Supervisors. Accordingly, the OCII budget is considered separately from the City and County budget. OCII operates with an annual budget, so only the FY 2021-22 proposed budget is presented here.

The FY 2021-22 proposed budget of \$565.8 million for OCII is \$38.5 million, or 7.3 percent, higher than the FY 2020-21 budget of \$527.3 million. The increase is primarily due to new bonds issued to support affordable housing projects.

OCII participates in redevelopment activities carried out by the former SFRA and related to enforceable obligations, including implementation of major development projects, creation of affordable housing, and property and asset management.

OCII funds its affordable housing and infrastructure programs primarily with bond proceeds generated by the issuance of tax allocation bonds. As of July 1, 2020, OCII will have long-term debt outstanding of \$758.6 million principal outstanding in tax allocation bonds. In FY 2021-22, OCII anticipates expending \$112.9 million on its debt program.

With respect to its current operations, OCII anticipates expending \$269.3 million for affordable housing, \$126.5 million for infrastructure, \$4.3 million for community development and workforce, \$3.2 million for property and asset management, and \$49.7 million for project management and administration.

Housing Obligations

One of OCII's most important missions is to ensure the completion of housing units. OCII's total

housing production obligation includes 21,834 units, of which over 7,000 will be affordable. Over 60 percent of these affordable units will be funded by OCII, and these OCII-funded units are known as OCII's Retained Affordable Housing Production Obligation, shown in the bar chart below.

In FY 2021-22, OCII will complete 218 housing units, which are comprised of OCII-funded affordable units in Mission Bay South and market rate with inclusionary units in Hunters Point Shipyard Phase 1. There are no completions scheduled in OCII-funded affordable, inclusionary affordable, or market rate units in Mission Bay North, Transbay, Hunters Point Shipyard Phase 1, and Hunters Point Shipyard Phase 2/Candlestick Point.

Land Use and Infrastructure

OCII contributes to livability through its delivery of public infrastructure, including parks, in mixed-income communities. At completion, Hunters Point Shipyard/Candlestick Point will include over 330 acres of parks, Mission Bay will include 41 acres of parks, and Transbay will include 3.5 acres of parks built by OCII.

In FY 2021-22, OCII will complete three parks, construction of a new street segment and a storm water pump station in Mission Bay.

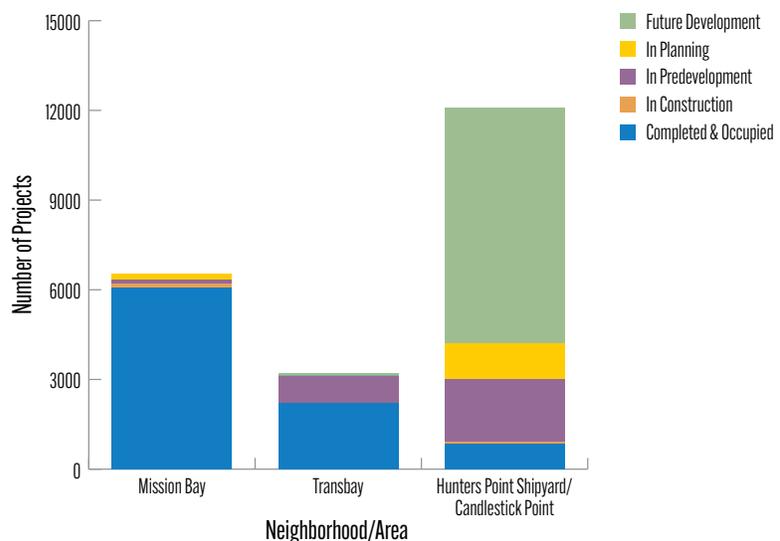
Community and Workforce Development

OCII's contributes to diversity, equity, and inclusivity through the implementation of a robust equal opportunity program for contracting and workforce. OCII monitors contracting and hiring for all phases of design and construction, including payment of prevailing wages. OCII works closely with private contractors, CityBuild, and community-based organizations to foster job creation for local workers and to improve the opportunities for small, local, minority and women-owned businesses to participate on OCII projects.

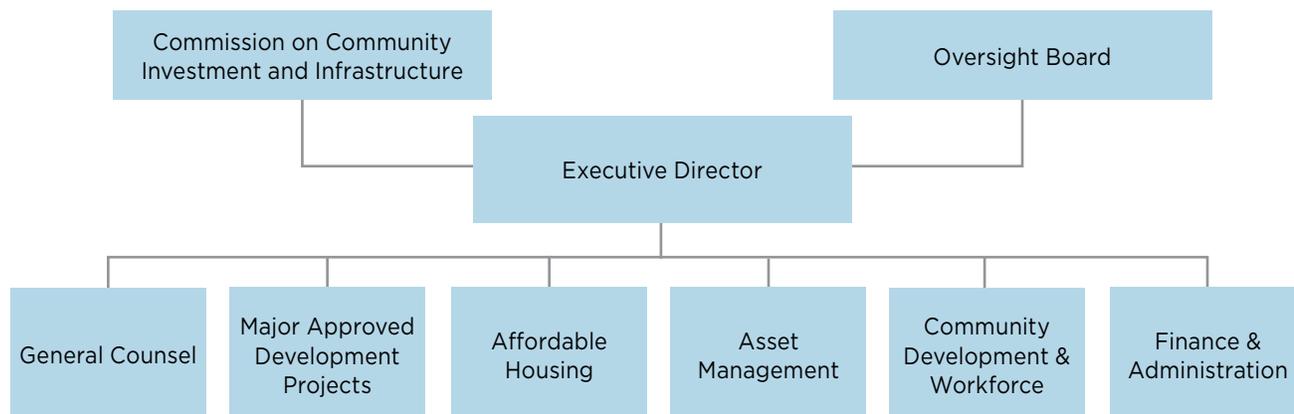
To date, OCII has worked with developers and contractors to award over \$5.6 billion in contracts with nearly \$1.7 billion or 30 percent credited to small business enterprises. Of this amount, \$898 million has been awarded to San Francisco-based small businesses. In addition, over 47,350 workers, of which 7,000 are San Francisco residents, have performed over 18 million construction hours on OCII-administered projects since 2012. To date, local residents have performed over 3.4 million hours, garnering \$151 million in wages.

AFFORDABLE HOUSING PROJECTS. >

There is over 7,000 OCII projects planned for future development in Hunters Point Shipyard/Candlestick Point.



ORGANIZATIONAL STRUCTURE: COMMUNITY INVESTMENT AND INFRASTRUCTURE



TOTAL BUDGET – HISTORICAL COMPARISON

	FY 20-21 Budgeted	FY 21-22 Proposed	YOY Difference
Sources			
Property Tax Increment - TAB Debt Service	\$ 63.2	\$ 75.3	\$ 12.0
Property Tax Increment - Debt Portfolio	\$ 2.3	\$ 2.0	\$ (0.3)
Property Tax Increment - Mission Bay	\$ 49.4	\$ 27.1	\$ (22.2)
Property Tax Increment - HPS2/CP	\$ 1.0	\$ 1.1	\$ 0.2
Property Tax Increment - State Owned TBY	\$ 21.7	\$ 30.2	\$ 8.5
Property Tax Increment - Other	\$ 7.9	\$ 8.3	\$ 0.4
Property Tax Increment - ACA	\$ 4.5	\$ 4.3	\$ (0.2)
Subtotal CY Property Tax Increment	\$ 149.9	\$ 148.3	\$ (1.6)
			\$ -
New Bonds - Housing	\$ -	\$ 119.8	\$ 119.8
New Bonds - Infra	\$ 15.5		\$ (15.5)
Subtotal CY New Bonds	\$ 15.5	\$ 119.8	\$ 104.3
Developer Payments	\$ 16.5	\$ 62.8	\$ 46.3
Subtotal CY Developer Payments	\$ 16.5	\$ 62.8	\$ 46.3
Rent & Lease Revenue	\$ 2.3	\$ 0.4	\$ (1.9)
Payments from Other Gov Entities	\$ 4.0	\$ 3.3	\$ (0.7)
Hotel Tax	\$ 4.5	\$ 4.5	\$ 0.0
Subtotal CY Other	\$ 10.8	\$ 8.2	\$ (2.6)
Fund Balance - Housing	\$ 97.3	\$ 77.4	\$ (19.9)
Fund Balance - Non-Housing	\$ 11.4	\$ 52.9	\$ 41.5
Subtotal CY Fund Balance	\$ 108.7	\$ 130.3	\$ 21.6
Prior Period Authority - Housing	\$ 24.9	\$ 29.1	\$ 4.2
Prior Period Authority - Non-Housing	\$ 201.0	\$ 67.3	\$ (133.6)
Subtotal CY Prior Period Authority	\$ 225.9	\$ 96.4	\$ (129.4)
Total CY Sources	\$ 527.3	\$ 565.8	\$ 38.6

TOTAL BUDGET – HISTORICAL COMPARISON, *Continued*

	FY 20-21	FY 21-22	YOY
	Budgeted	Proposed	Difference
Uses			
Uses - Operations			
Operational Salaries and Benefits	\$ 10.4	\$ 9.2	\$ (1.2)
Affordable Housing Services	\$ 1.4	\$ 1.1	\$ (0.3)
Rent	\$ 1.1	\$ 0.9	\$ (0.2)
Retiree Health and Pension Costs	\$ 4.2	\$ 4.6	\$ 0.4
Auditing & Accounting Services	\$ 0.3	\$ 0.3	\$ -
Legal Services	\$ 1.4	\$ 1.4	\$ 0.0
Planning & Infrastructure Rvw	\$ 6.7	\$ 6.7	\$ (0.0)
Real Estate Development Services	\$ 0.1	\$ 0.0	\$ (0.1)
Workforce Development Services	\$ 0.4	\$ 0.1	\$ (0.2)
Other Professional Services	\$ 4.6	\$ 10.9	\$ 6.3
Grants to Community-Based Organizations	\$ 2.4	\$ 4.1	\$ 1.7
Payments to Other Public Agencies	\$ 0.4	\$ 0.4	\$ -
Other Current Expenses	\$ 1.2	\$ 1.5	\$ 0.3
Subtotal CY Uses - Operations	\$ 34.6	\$ 41.2	\$ 6.6
Uses - Non-Operations			
Affordable Housing Loans	\$ 96.8	\$ 239.7	\$ 142.9
Development Infrastructure	\$ 196.8	\$ 98.7	\$ (98.1)
Pass-through to TJPA	\$ 21.1	\$ 30.2	\$ 9.1
Debt Service - OCII TAB Bonds	\$ 97.3	\$ 103.6	\$ 6.3
Public Art	\$ 1.1	\$ 1.1	\$ 0.0
Other Debt	\$ 19.9	\$ 6.3	\$ (13.7)
Subtotal CY Uses - Non-Operations	\$ 433.1	\$ 479.6	\$ 46.5
Prior Period Authority - Housing	\$ 24.9	\$ 29.1	\$ 4.2
Prior Period Authority - Non-Housing	\$ 34.7	\$ 16.0	\$ (18.8)
Subtotal CY Prior Period Authority	\$ 59.6	\$ 45.1	\$ (14.6)
Total CY Uses	\$ 527.3	\$ 565.8	\$ 38.6
Sources vs. Uses	\$ -	\$ -	\$ -

**Dollar amounts will be slightly off due to rounding.*

Controller

MISSION

The Department of the Controller’s Office works to ensure the City’s financial integrity and to promote efficient, effective, and accountable government. The Controller’s Office strives to be a model for good government and to make the City a better place to live and work.

SERVICES

The Department of the Controller’s Office provides services through the following divisions:

ACCOUNTING controls the financial activities of the City, which include the certification of funds for contracts, vendor payments, personnel requisitions, and the oversight of departmental expenditures to assess the overall fiscal condition of the City.

ADMINISTRATION manages the department’s internal financial, human resources, technology, and operational support services.

BUDGET AND ANALYSIS provides fiscal management and oversight, budgetary planning, and public policy analysis to support the development and management of the City’s budget. The division implements and controls budgetary changes, balances revenues with expenditures, and regularly projects and reports on financial, operational, and economic issues for a wide range of customers. A number of property tax functions, including calculation of the tax rate and allocation of revenues, are also housed in the division.

CITY SERVICES AUDITOR conducts financial and performance audits of city departments, agencies, concessions, and contracts. The division also runs the City’s Whistleblower Program.

CITY PERFORMANCE provides technical assistance, analysis and training for city departments to improve public service delivery. The division has broad authority for benchmarking, performance management, and best practices.

ECONOMIC ANALYSIS reports on pending city legislation that has potentially substantial economic impacts on the City, monitors the local economy, and produces research and special reports at the request of City officials.

PAYROLL provides payroll services for city employees and ensures compliance with city, state, and federal tax, wage and timekeeping regulations.

PUBLIC FINANCE administers the City’s General Fund debt obligations and generally oversees the City’s broader debt portfolio. The division provides low-cost debt financing of large-scale, long-term capital projects while managing market and credit risks.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)
Total FTE	248	252	4	256	4

Services (continued)

SYSTEMS manages major citywide enterprise systems that city departments use to support financial, payroll, procurement, human resources, learning management, employee and retiree benefits, budgeting, and reporting needs.

STRATEGIC INITIATIVES

- Ensure government is accountable to city residents;
- Support informed policy decisions;
- Safeguard the City’s long-term financial health;
- Provide high-quality financial services;
- Increase access to useful and timely information; and
- Invest in and value employees.

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23
	Full Year	Full Year	Projected	Target	Target
Ensure Government is Accountable to City Residents					
Percent of audit recommendations implemented within 2 years after report issuance.	90%	92%	96%	85%	85%
Percent of auditee ratings that are good or excellent	83%	97%	85%	85%	85%
Percent of client ratings for technical assistance projects that are good or excellent	100%	N/A	N/A	95%	95%
Increase Access to Useful & Timely Information					
Number of days to complete the City’s comprehensive financial report (CAFR) for the previous fiscal year	267	183	241	150	150
Provide High-Quality Financial Services & Systems					
City receives certificate of achievement for excellence in financial reporting from Government Finance Officers Association (1 equals yes)	Yes	Yes	Yes	Yes	Yes
Number of audit findings with questioned costs in annual Single Audit of federal grants	0	0	4	0	0
Number of findings of material weakness in annual City audit	0	0	2	0	0
Percent of payroll transactions not requiring correction	98.8%	99.25%	99.50%	99%	99%
Percent of scheduled time that financial systems are available for departmental use	100%	100%	99.90%	99.9%	99.90%
Percent of scheduled time that human capital systems are available for departmental use	100%	100%	99.90%	99.9%	99.90%
Safeguard the City’s Long-Term Financial Health					
Percent of 16 major departments that have been trained this year on cost recovery policies and procedures and related topics	81.25%	100%	100%	100%	100%
Percentage by which actual General Fund revenues vary from prior year revised budget estimates	5%	-4.35%	2.00%	2%	2.00%
Percentage by which actual revenues vary from mid-year estimates	4.18%	-3.58%	1.50%	1.5%	1.50%
Ratings of the City’s General Obligation Bonds from Moody’s	1	AAA	AAA	1	AAA
Stabilization reserve balance as a percentage of General Fund revenues	8.8%	10%	6.90%	10%	3.5%
Support Informed Policy Decisions					
Completion rate of ballot analysis by hearing date	100%	100%	N/A	100%	100%
Number of Data Academy Training Participants	1436	1,269	0	1,100	N/A
Percentage of OEA economic impact reports completed by the hearing date	100%	100%	100%	100%	100%

BUDGET ISSUES AND DETAILS

The Controller's Office Fiscal Year (FY) 2021-22 proposed budget of \$77.4 million is \$2.3 million, or 3.1 percent, higher than the FY 2020-21 budget of \$75.1 million. This increase is primarily due to salary and benefits changes and required spending on the City Services Auditor, and is partially offset by reduced costs for information technology projects.

The FY 2022-23 proposed budget of \$76.2 million for the Controller represents a \$1.2 million, or 1.5 percent, decrease from the FY 2021-22 proposed budget. This decrease is primarily due to reduced costs for information technology projects.

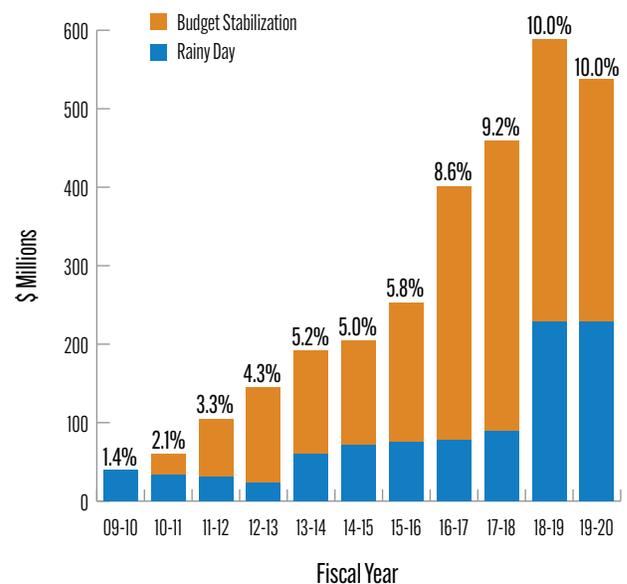
Public Integrity, Transparency & Accountability

The Controller's Office promotes accountability and transparency through its performance audits - which include audits of compliance with laws, regulations, policies, and contracts - and its Whistleblower Program's investigative functions, both of which are the responsibility of the Audits Division. In FY 2021-22, the Audits Division continues this work and plans to:

- Publish two remaining (of eight total planned) public integrity assessment preliminary reports, plus a final report summarizing the status of recommendations and implementation of mitigating controls.
- Administer the City's whistleblower hotline and continue to coordinate timely investigative referrals to the City Attorney, District Attorney, Ethics Commission, Department of Human Resources, and other departments with jurisdictional oversight, as needed.
- Develop relevant audit recommendations and ensure they get implemented.
- Work with other city departments to develop and implement plans to improve the City's financial system to better meet departments' contracting, reporting, and other business needs.

Equity

In the past year, the Controller's Office City Performance Division has worked with the Human Rights Commission (HRC) and its Office of Racial Equity (ORE) to plan, analyze and support the development of the Citywide Racial Equity Framework and the other tools needed to advance the City's goals in addressing racism and structural inequity. The Department's staff performed a citywide equity program inventory and analysis for HRC, conducted benchmarking research on their



GROWTH OF FINANCIAL STABILIZATION RESERVES.

The strength of the City's economy during the past decade, combined with financial management reforms, have driven improvement in the City's overall financial condition, which includes fully funding the City's economic stabilization reserves. Due to continued, projected deteriorating revenue, the City is eligible to withdraw from these reserves in FY 2021-22 and FY 2022-23 to balance the budget.

behalf, and supported the HRC with developing metrics, process analysis and planning as they worked to implement the City's ordinances and policies in this area.

With the citywide framework set and work initiated, Racial Equity is a key focus area for the Controller's Office. The department intends to take impactful citywide and departmental actions and continue to provide support to the ORE and the City in attaining its equity, inclusion and diversity goals. The Controller's Office Racial Equity Action Plan was implemented and published on December 31, 2020 which covers the next three-year period. The Plan includes and ensures: 1) the assessment of current conditions in seven key focus areas for all employees, including Workforce ethnicity, race and gender reporting (aggregated and to the extent employee privacy rights are ensured), for Black, Indigenous, and People of Color and others; 2) the identification of necessary staffing and resources to carry out the plan; 3) the process and metrics to timely set measurable goals and commitments; and 4) the planned actions to achieve racial equity within the department.

In FY 2021-22, the Controller's Office commits to accomplishing the following key actions:

- Implement an annual mentorship program for staff.
- Expand internship and fellowship opportunities.
- Review job announcement and examination plans, both citywide and departmental, to make them more inclusive and remove potential barriers to employment.
- Expand and track recruitment efforts and develop new recruitment pipelines.
- Provide training and resources on matters of equity to leadership and staff.
- Administer department-wide survey on equity, inclusion and diversity.

COVID-19 Support

The Controller's Office has been an integral part of the City's COVID-19 emergency response since February 2020. Over the course of the past two fiscal years, 184 Controller's Office staff, representing over 60 percent of the department, have participated in the City's COVID-19 response. The Controller's Office staff have been deployed to the Emergency Operations Center (EOC), the COVID-19 Command Center (CCC), and the Controller's Department Operations Center (DOC). In FY 2021-22, while most of the City's efforts and its employees will be able to focus on the transition to a new post-COVID-19 reality, the Controller's Office will continue to be heavily engaged in the financial aftermath of the pandemic. The City's Cost Recovery efforts are led and managed by the Controller's Office and will continue on for years after the incident has been declared over. Similarly, the budget and financial repercussions of the COVID-19 pandemic will command the Controller's Office attention for FY 2021-22 and beyond.

Major areas of support:

- **CCC support.** In addition to leading the EOC/CCC Finance & Admin Section, staff from the Controller's Office has also held pivotal roles in the following sections and branches: Policy Group, Reopening & Recovery, Logistics, Housing Group, Schools Hub, Testing Group, Advanced Planning, and Data Management. As the CCC transitions back to an EOC/DOC structure in FY 2021-22, the Controller's Office will continue to be the lead of the EOC's Finance & Admin Section, including the coordination of all FEMA cost recovery efforts.
- **Data management, reporting and dashboards.** The City has stood up a variety of data gathering, analysis and reporting functions in critical areas including medical (COVID-19 case rates,

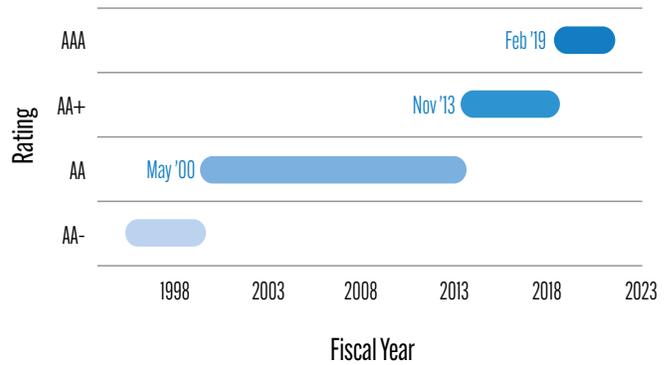
hospitalizations, hospital capacity, testing, vaccination), human services (housing, shelter, feeding, in-home support services) and other areas (mobility, essential workers, vulnerable populations). City Performance project managers and analysts work with DataSF and departments to build and maintain these tools and are continually responsive to requests from the emergency managers and stakeholders for new or changed information. Internal reporting is used for the business decisions made by the emergency operation and public reporting informs residents, stakeholders, leadership and other governments about the City's management of the COVID-19 disaster. Additionally, The Systems Division of the Controller's Office has created 28 Emergency Dashboards in the SF Reports & Analytics module within PeopleSoft and these dashboards are invaluable tools for employees citywide.

- **Finance and Administration Section of the CCC and the EOC.** Emergency payroll, contracts, procurement, cost recovery and Federal Emergency Management Agency (FEMA) claiming are the primary functions of the Finance & Admin Section. In the course of this work, the Controller's Office has automated many emergency management activities that were formerly manual. CON created an online ICS 214 form that is vital to the FEMA submission process and is used to track COVID-19 work activity citywide. The Department also created an online ICS 213 Healthcare Scarce Resource Request form that is integrated with the City's PeopleSoft Financial & Procurement System. The Payroll Division has run the City's payroll largely remotely - a capacity that was developed in anticipation of a major earthquake. The Cost Recovery Team has trained hundreds of city employees in complex tracking and claiming, provided coaching and expertise to other cities, and has met critical FEMA deadlines, insuring that San Francisco will receive the maximum reimbursement from the Federal government for the over one billion dollars spent to respond to COVID-19.

Systems Modernization

The SF Financials, SF Learning, SF People & Pay, SF Procurement and SF Reports & Analytics are citywide enterprise systems. The Controller's Office implemented and maintains these systems to provide standardization, transparency, and efficiency for the City's crucial business processes in the areas of finance, procurement, human resources, learning, benefits, payroll, and management reporting. The Department's proposed budget allocates staff and resources to maintain the systems and increase their

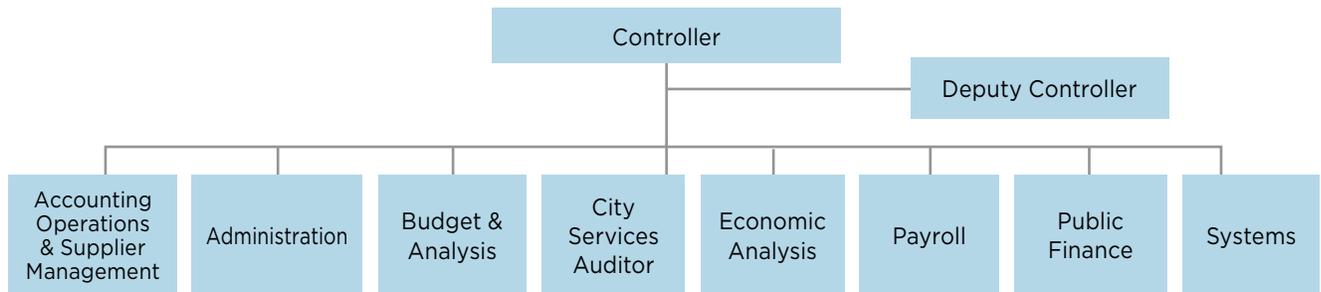
utility through annual upgrades and implementation of system enhancements. The FY 2021-22 and FY 2022-23 planned initiatives include the deployment of a new citywide budget system, new reporting tools to support and enhance Citywide equity and integrity initiatives, continued support of COVID-19 response through automation of business processes and enhanced inventory and cost recovery tracking and reporting, and upgrading the SF People & Pay, SF Learning and SF Reports & Analytics systems. Other projects include partnering with the Department of Human Resources to deploy the new Applicant Tracking system, expanding the functionality of the SF City Partner Supplier/Bidder Portal and SF Procurement systems to add inclusion, equity, and impacts tracking, and implementing additional business units in SF Financials and SF Procurement for key departments.



SAN FRANCISCO'S CREDIT RATING.

High credit ratings allow the City to issue debt at lower borrowing costs. The "AAA" classification indicates that the City presents minimal credit risk. The rating shown is from S&P, and the City has maintained the highest rating in 2021.

ORGANIZATIONAL STRUCTURE: CONTROLLER



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	297.00	300.10	3.10	300.20	0.10
Non-Operating Positions (cap/other)	(48.81)	(47.77)	1.04	(44.00)	3.77
Net Operating Positions	248.19	252.33	4.14	256.20	3.87

Sources

Property Taxes	67,000	67,000		67,000	
Intergovernmental: Other	150,000	254,800	104,800	254,800	
Charges for Services	440,000	440,000		440,000	
Other Revenues	1,000,000	1,000,000		1,000,000	
Expenditure Recovery	61,760,284	63,317,374	1,557,090	62,285,836	(1,031,538)
General Fund Support	11,676,614	12,335,796	659,182	12,175,564	(160,232)
Sources Total	75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)

Uses - Operating Expenditures

Salaries	32,824,243	36,595,055	3,770,812	38,447,627	1,852,572
Mandatory Fringe Benefits	15,014,693	15,442,569	427,876	15,854,038	411,469
Non-Personnel Services	14,535,240	14,858,350	323,110	13,812,264	(1,046,086)
Materials & Supplies	338,348	643,833	305,485	557,349	(86,484)
Overhead and Allocations					
Programmatic Projects	6,104,760	4,079,473	(2,025,287)	1,919,763	(2,159,710)
Services Of Other Depts	6,276,614	5,795,690	(480,924)	5,632,159	(163,531)
Uses Total	75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)

Uses - Division Description

CON Accounting	12,029,596	13,044,091	1,014,495	13,354,480	310,389
CON Administration	1,233,676	1,587,322	353,646	1,592,645	5,323
CON Budget & Analysis	2,357,704	3,006,151	648,447	3,158,304	152,153
CON City Services Auditor	22,639,017	23,441,420	802,403	22,270,063	(1,171,357)
CON Citywide Systems	32,398,427	31,595,385	(803,042)	30,930,986	(664,399)
CON Economic Analysis	582,671	618,233	35,562	632,050	13,817
CON Payroll	3,357,535	3,587,149	229,614	3,738,408	151,259
CON Public Finance	495,272	535,219	39,947	546,264	11,045
Uses by Division Total	75,093,898	77,414,970	2,321,072	76,223,200	(1,191,770)

County Education

MISSION

Funding for support staff at the San Francisco Unified School District's (SFUSD) County Education Office is legally required of San Francisco under the California Constitution.

SUMMARY

In Fiscal Year (FY) 2002-03, funding for programs and services at the County Education Office was diverted to the Department of Children, Youth and Their Families (DCYF), which administers funds in conjunction with the San Francisco Unified School District (SFUSD).

In March 2004, voters approved Proposition H, creating the Public Education Enrichment Fund (PEEF) and requiring that the City allocate General Fund revenue each year to support the Preschool for All program and programs at SFUSD. More information about the Preschool for All program, overseen by the Office of Early Care and Education in the Human Services Agency, can be found in that department's section.

In November 2014, with the passage of Proposition C (Prop C), voters reauthorized PEEF for another 26 years. The total provisional PEEF allocation to SFUSD in FY 2021-22 is \$89.6 million, a 10.3 percent increase from the FY 2020-21 contribution. Another \$101.4 million in total PEEF allocation to SFUSD is projected in FY 2022-23.

Notable prior changes to PEEF under Prop C include the removal of the emergency "trigger" option which allowed the City to defer a portion of the allocation during years of financial hardship, the ability to count in-kind services as a component of the allocation, and the restructuring of the reserve funds. Prop C revised the structure of the Rainy Day reserve, dissolving the single reserve structure and creating two new, separate reserves—a City Reserve and School Reserve. Withdrawal from the School Reserve is now allowed by a majority vote of the School Board.

District Attorney

MISSION

To promote justice by fostering accountability and repairing harms; to address root causes of crime and prevent recidivism; to center and support crime victims and survivors; to reduce mass incarceration and develop effective alternatives to incarceration; to eliminate racial and class inequities in the criminal legal system, and to promote public safety by using innovative, evidence-based approaches.

SERVICES

The District Attorney provides services through the following divisions:

FELONY CRIMINAL prosecutes serious and violent felony offenses through the following units: Homicide, Gang, Child and Sexual Assault, and Domestic Violence.

GENERAL CRIMINAL prosecutes felony and misdemeanor crimes through Intake, Misdemeanors, and General Felonies units.

WHITE COLLAR DIVISION investigates and prosecutes a variety of specialized crimes to include major fraud, public corruption, environmental, and consumer cases. This division consists of two units: Special Prosecutions and Economic Crimes.

DATA-DRIVEN AND COMMUNITY INFORMED STRATEGIES is a multi-disciplinary division, skilled in identifying and prosecuting individuals and criminal organizations that have an outsized impact on crime in the community.

INDEPENDENT INVESTIGATIONS BUREAU is tasked with the investigation of all incidents of officer-involved shootings, use of excessive force, in-custody deaths, and conviction review of cases involving officer misconduct.

INVESTIGATIONS is the sworn investigative branch of the Department.

TRAINING, CULTURE, DIVERSITY AND INCLUSION is a newly formed division that will oversee the Department's equity initiatives in relation to staff training, recruitment, hiring, and retention. The staff training curriculum will be redesigned and will take a holistic approach that gives all staff the tools, technology, data, and incentives to more effectively achieve the mission of the District Attorney's office.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794
Total FTE	267	278	11	278	0

Services (continued)

ALTERNATIVE PROGRAMS AND INITIATIVES includes all alternative courts, neighborhood court, and the juvenile unit.

VICTIM SERVICES provide support services, including crisis intervention and court accompaniment, to over 8,000 victims of crime annually.

Additional departmental service and support divisions include Executive Support, the Sentencing Program, Community Engagement, Communications, Policy and Planning, Information Technology, Finance and Administration, Legal Support, and Human Resources.

STRATEGIC INITIATIVES

- Expand supports for all crime victims, regardless of system involvement;
- Increase transparency and accountability by modernizing data systems and technology;
- Build organizational capacity to conduct research, analysis, and evaluation of innovative programs that prevent crime and promote public safety;
- Implement programs and policies that focus on restoration and healing rather than just punishment;
- Reduce racial disparities and overreliance on incarceration by expanding diversionary programs, minimizing the use of status-based sentencing enhancements, and resentencing individuals who have received excessive sentences;
- Enhance recruitment and training efforts to create a more diverse and inclusive workplace; and
- Build community trust in law enforcement through enhanced transparency, accountability, and equal enforcement of the law.

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23
	Full Year	Full Year	Projected	Target	Target
Promote the Fair Administration of Justice					
Median number of days (age) of Pending Officer Involved Shooting & In Custody Incidents	484	582	180	180	180
Hold Offenders Accountable					
Total Rate of Action Taken for Felony Incidents	68%	62%	65%	65%	65%
Misdemeanor Trial Conviction Rate	78%	85%	100%	100%	100%
Felony Trial Conviction Rate	87%	80%	100%	100%	100%
Charging Rate for Felony Incidents	60%	51%	55%	55%	55%
Effectively Prosecute Homicide Cases					
Median number of days (age) of Pending Homicide Cases	1,043	1,126	700	700	700
Homicide Unit Trial Conviction Rate	86%	100%	100%	100%	100%
Effectively Prosecute Child Abuse & Sexual Assault Cases					
Median number of days (age) of Pending Child Abuse & Sexual Assault Unit Cases	513	648	400	400	400
Child Abuse & Sexual Assault Trial Conviction Rate	86%	100%	100%	100%	100%
Assist Victims to Recover in the Aftermath of Crime					
Number of victims receiving an orientation to the criminal justice system (Services)	8,037	6,854	8,000	8,000	8,000
Number of victims provided with crisis intervention services (Services)	5,630	5,529	5,000	5,000	5,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$80.1 million for the District Attorney is \$6.3 million, or 8.6 percent, higher than the FY 2020-21 budget of \$73.7 million. The increase is primarily due to increased costs associated with salaries and benefits.

The FY 2022-23 proposed budget of \$82.0 million is \$2 million, or 2.5 percent, higher than the proposed FY 2021-22 proposed budget of \$80.1 million. This is largely driven by growth in staffing costs.

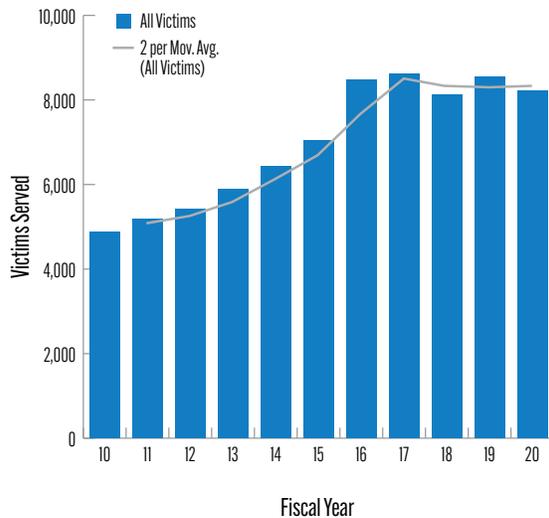
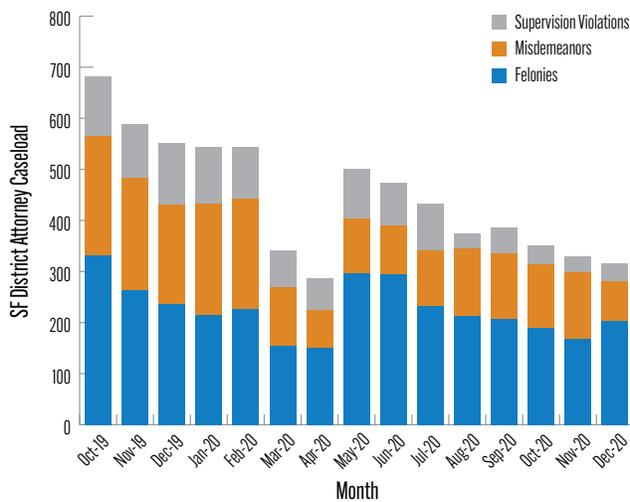
COVID-19 Response

After a year of suspended trials, the Court is poised to reopen safely by gradually reopening trial courtrooms. This will require the Office of the District Attorney to move from 30 percent in office work to larger but phased numbers of staff coming back into the office. The use of technology to conduct as many hearings and calendars will

continue to play a big part in the administration of justice within the Hall of Justice. Because the criminal justice system will begin to work through the backlog of cases, the Mayor’s proposed budget supports a \$2.6 million increase in the District Attorney’s budget in order to return staffing to pre-COVID-19 levels.

Independent Investigations Bureau

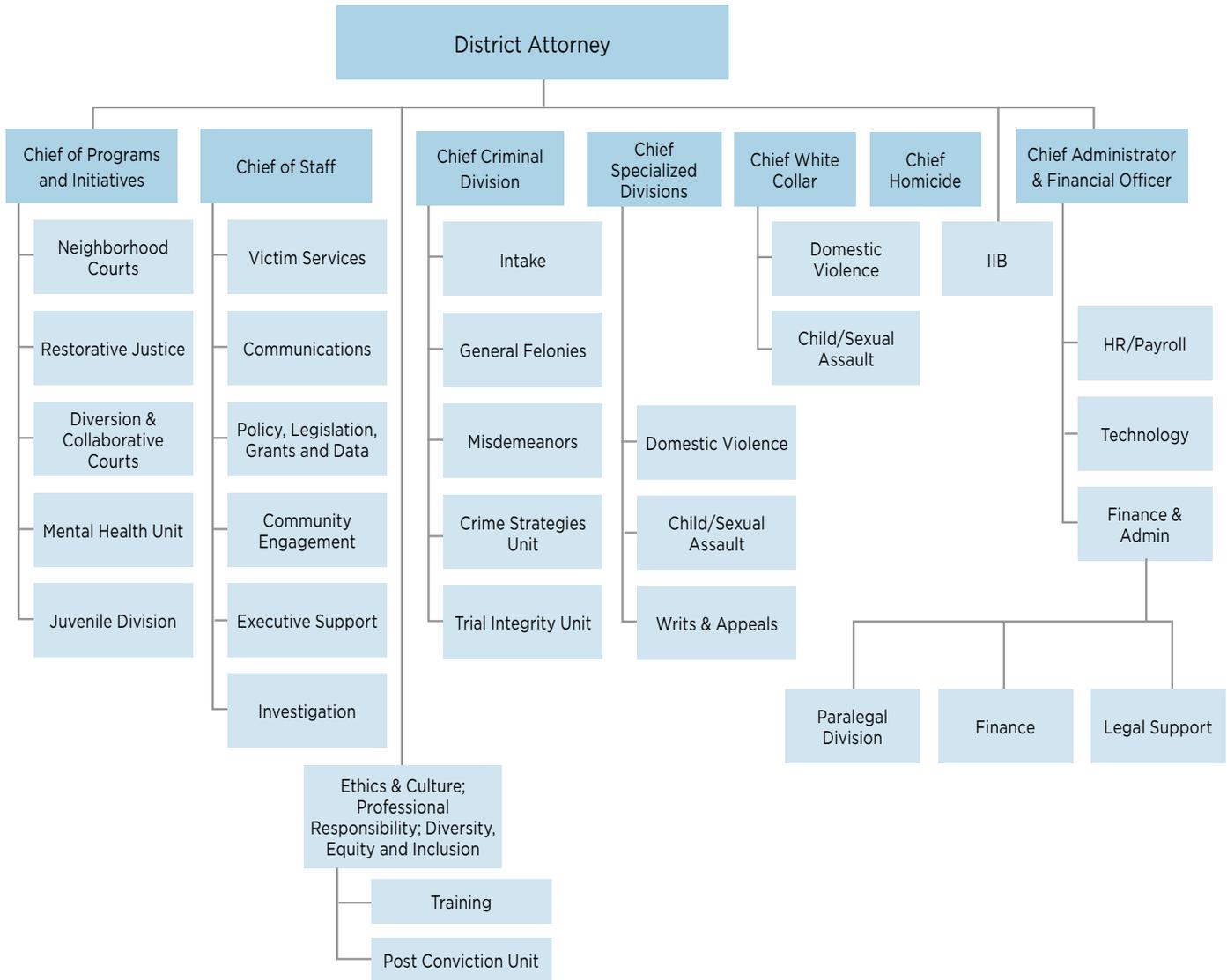
In its fifth year of funding, the Independent Investigations Bureau (IIB) is firmly in place as the entity investigating Officer Involved Shootings and other peace officer misconduct. The District Attorney’s Office has signed an MOU with the Police Department to be the lead agency responding to and investigating these matters. Since its inception, the IIB has an annual funding level of \$2.7 million.



▲ MONTHLY CASELOAD. *The District Attorney’s monthly caseload has declined since October 2019, which a significant drop in March and April of 2020, when Shelter-in-Place began in San Francisco.*

▲ VICTIMS SERVED BY THE DISTRICT ATTORNEY’S OFFICE. *From 2010-2016, the number of victims the District Attorney’s Office saw steadily increased. Over the past five years, this number has remained steady.*

ORGANIZATIONAL STRUCTURE: DISTRICT ATTORNEY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	284.83	302.15	17.32	302.10	(0.05)
Non-Operating Positions (cap/other)	(18.00)	(24.00)	(6.00)	(24.00)	
Net Operating Positions	266.83	278.15	11.32	278.10	(0.05)

Sources

Intergovernmental: Federal	3,114,160	2,942,076	(172,084)	2,942,076	
Intergovernmental: State	3,281,573	3,416,744	135,171	3,379,953	(36,791)
Charges for Services	749,568	749,568		749,568	
Expenditure Recovery	807,160	679,853	(127,307)	679,853	
Unappropriated Fund Balance	1,809,612	1,842,490	32,878	1,866,162	23,672
General Fund Support	63,959,733	70,433,648	6,473,915	72,418,561	1,984,913
Sources Total	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794

Uses - Operating Expenditures

Salaries	39,256,498	44,472,861	5,216,363	46,020,183	1,547,322
Mandatory Fringe Benefits	16,173,121	17,070,668	897,547	17,091,609	20,941
Non-Personnel Services	3,998,873	3,695,009	(303,864)	3,724,981	29,972
City Grant Program	1,143,707	1,164,077	20,370	1,149,493	(14,584)
Materials & Supplies	359,557	227,326	(132,231)	227,326	
Overhead and Allocations	(190,350)	(196,114)	(5,764)	(194,843)	1,271
Programmatic Projects	2,708,666	2,908,666	200,000	2,908,666	
Services Of Other Depts	10,271,734	10,721,886	450,152	11,108,758	386,872
Uses Total	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794

Uses - Division Description

DAT District Attorney	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794
Uses by Division Total	73,721,806	80,064,379	6,342,573	82,036,173	1,971,794

Early Childhood

MISSION

In FY 2022-23, First 5 San Francisco Children and Families Commission (CFC) and the Office of Early Care and Education (OECE) will unite under a new Department of Early Childhood, dedicated to early education, health, and well-being. Accordingly, the new Department of Early Childhood is charged with developing and implementing an integrated early childhood funding portfolio on behalf of young children and their families in San Francisco. The overarching aim and purpose of this work is to elevate public attention to the wide-ranging issues and challenges faced by new parents and their children in San Francisco from the prenatal period through the early childhood years. The new department will partner with public agencies and community organizations on developing equity-focused solutions that make San Francisco the best place in the nation for young children and their families. The new department will also seek out innovative science and research for better ways to support children’s achievement and success. Joint strategic planning activities for the new department launched early in 2021 and will continue throughout FY 2021-22 in order to finalize the vision, mission, strategies and measurable outcomes by which progress will be gauged over time.

SERVICES

Investment strategies and services will be outlined in a comprehensive joint Strategic Plan for the newly formed Department of Early Childhood. The planning process, ongoing throughout 2021, will engage as many as 1,400 parents of young children, especially those furthest from opportunity, to listen to their hopes and needs. It will draw on the collective wisdom and experience of educators and other dedicated professionals who work every day to care for, educate, support, and meet the many needs of young children and their families in the communities.

While specific initiatives, investments, and funding allocations will follow the release of the Strategic Plan later in 2021, it is anticipated that the broad array of services will reflect a holistic approach to child development encompassing the multiple community and service provider touchpoints in a child’s life from birth to age five, including: child care enrollment; child health, mental health, and early interventions for

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	0	0	0	297,991,938	297,991,938
Total FTE	0	0	0	62	62

identified special needs; family support; quality and capacity-building; system infrastructure supports; workforce development; and policy. By spring 2022, First 5 and OECE will issue new policies and funding solicitations aligned to the strategic plan for grantees and other community partners to begin implementing effective by FY 2022-23.

BUDGET ISSUES AND DETAILS

The Department of Early Childhood (DEC) will be an official City department in Fiscal Year (FY) 2022-23, combining the Children and Families Commission (CFC or First 5) and the Office of Early Care and Education (OECE) dedicated to early education, health, and well-being. The proposed budget for FY 2022-23 is \$298.0 million.

Strategic Planning for a New Department

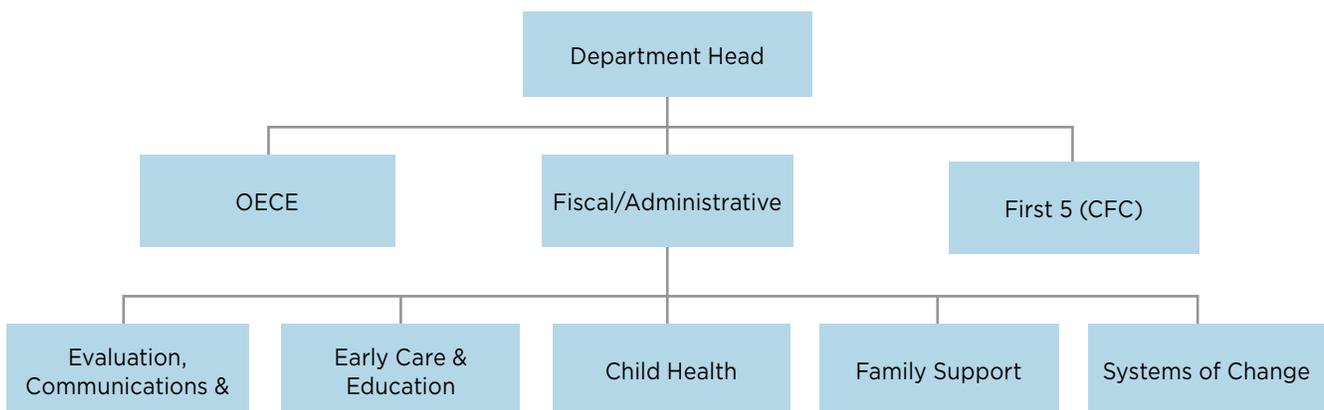
In FY 2022-23, the Department of Early Childhood (DEC) will officially begin operating as a fully functioning department made up of both the San Francisco Children and Families Commission (CFC) and the San Francisco Office of Early Care and Education (OECE).

As outlined above, the Strategic Planning process, which will form the basis of the investments and budget for the new department, will include extensive community and grantee engagement with key stakeholders to review what has worked and has

not worked within San Francisco’s current portfolio of programs and services, examine gaps that have led to stagnant or declining outcomes for young children, and consider innovations and strategies that up to now were not feasible for lack of revenue to support them. It will also have an intentional and central focus on equity and the disruption of racist practices and structures embedded within the service system that perpetuate disparities and racialized outcomes for young children and families.

Alongside the community engagement process, First 5 and OECE will work together throughout FY 2021-22 to create an administrative infrastructure and system for the DEC in order for it to function effectively starting in FY 2022-23. The agencies are committed to providing a seamless transition and will continue to operate in the ways the community has grown familiar with over the years, while bringing on new staff with in-depth knowledge and expertise.

ORGANIZATIONAL STRUCTURE: EARLY CHILDHOOD



Economic & Workforce Development

MISSION

The Office of Economic and Workforce Development (OEWD) advances equitable and shared prosperity for San Franciscans by growing sustainable jobs, supporting businesses of all sizes, creating great places to live and work, and helping everyone achieve economic self-sufficiency.

SERVICES

The Office of Economic and Workforce Development provides services through the following divisions:

BUSINESS DEVELOPMENT DIVISION attracts, supports, and retains businesses, with an emphasis on targeted industries.

BUSINESS SOLUTIONS leads interdepartmental permitting coordination to support a diversity of applicants navigating city processes.

FILM SF promotes San Francisco as a film destination by attracting and facilitating film, television, and other media productions.

INVEST IN NEIGHBORHOODS DIVISION provides customized programs and services to support businesses and community partners in commercial districts and neighborhoods.

JOINT DEVELOPMENT DIVISION manages major public-private real estate development projects in order to maximize public benefits, including the development of affordable housing, economic activity, jobs, and open space.

OFFICE OF SMALL BUSINESS and its Small Business Assistance Center are the primary information and support hub for businesses with fewer than 100 employees.

WORKFORCE DEVELOPMENT DIVISION coordinates the City's workforce system, connects employers to job seekers, and creates and implements job training programs, especially in growing industries such as technology, healthcare, hospitality and construction.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)
Total FTE	105	109	4	107	(2)

STRATEGIC INITIATIVES

- Facilitate a resilient and robust economy that helps businesses start, stay, and grow in San Francisco;
- Create economic prosperity for all residents, including the unemployed, underemployed, and hard to employ, by preparing, training, and connecting San Franciscans to sustainable jobs with strong career pathways;
- Support diverse and vibrant neighborhoods by strengthening and investing in small businesses, non-profits, community organizations, commercial corridors, and public spaces;
- Lead the approval and implementation of significant development projects to create space for jobs, recreation, community benefits, and housing affordable to a variety of income levels;
- Deliver excellent service through collaboration, transparency, and team member support within the Department and the diverse communities it serves;
- Ensure that OEWD's programs and services do not disadvantage or limit access, training, employment, or growth opportunities based on race through the work of the Racial Equity Committee; and
- Continue efforts to dismantle structural and institutional racism and build the capacity of the Department's staff and partners to apply racial equity principles to policy decisions, budgeting and grantmaking process, service delivery, and internal work culture.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Create economic prosperity for all residents, including the unemployed, underemployed and hard to employ, by preparing, training, and connecting San Franciscans to sustainable jobs with strong career pathways						
Placement rate of individuals 18 and older who complete a program in jobs that are either full-time or part-time	75.5%	67%	55%	65%	65%	60%
Facilitate a resilient and robust economy that helps businesses start, stay and grow - creating shared prosperity and a diverse and vibrant city						
Number of commercial shoot days	112	53	0	115	137	137
Number of film and tv shoot days	270	130	117	280	290	300
Number of film productions taking advantage of film incentive rebate program	4	0	0	4	4	4
Number of international trade delegations hosted or co-hosted	128	68	8	100	125	125
Number of permits issued	604	361	104	631	663	663
Revenues collected from film permits	\$205,980	\$107,150	\$40,500	\$214,200	\$214,200	\$247,000
Support diverse and vibrant neighborhoods by strengthening and investing in small businesses, non-profits, community organizations, commercial corridors and public spaces						
Annual Community Benefit District (CBD) revenue	\$76,188,286	\$69,806,526	\$37,821,492	\$96,271,000	\$96,271,000	\$96,271,000
Number of businesses receiving one-on-one technical assistance	2,093	4,539	2,100	2,100	2,100	2,100
Number of outreach events (ECN)	31	13	7	18	18	18
Number of small businesses assisted	3,887	6,548	3,500	3,500	3,500	3,500
Retail vacancy rate in targeted commercial corridors	12.927818%	13.2%	15.7%	10%	15.7%	15.7%

BUDGET ISSUES AND DETAILS

The Office of Economic and Workforce Development's proposed Fiscal Year (FY) 2021-22 budget of \$141.4 million is \$45.3 million, or 47.1 percent, higher than the FY 2020-21 budget of \$96.2 million. The increase is largely due to one-time economic recovery initiatives and enhanced reinvestment programs.

The FY 2022-23 proposed budget of \$105.6 million is a \$35.8 million, or 25.3 percent, decrease from its FY 2021-22 proposed budget. The decrease is due to the end of one-time economic recovery initiatives.

Strengthening and Investing in Neighborhoods

In FY 2021-22, OEWD will focus on recovering and rebuilding local neighborhoods through its Invest in Neighborhoods programs. These include business retention and relocation, small business disaster relief, neighborhood marketing and small business support, the Citywide Public Space Initiative, SF Shines, Healthy Retail SF, and the Small Business Development Center.

The Department will also be managing the San Francisco Hardship Emergency Loan Program and the African American Small Business Revolving Loan Fund, programs funded by Gives2SF that significantly expand existing OEWD services. Moreover, the division will continue the development and implementation of focused neighborhood stabilization programs and projects, including implementing key policies from the City's Economic Recovery Task Force.

Supporting and Retaining Nonprofits

The Nonprofit Sustainability Initiative will continue to support and retain nonprofits in San Francisco by enabling them to become owners of their spaces and incentivizing philanthropic investment in nonprofit stabilization and real estate. The program will continue to invest in financial assistance, professional services assessment tools, and other resources to help nonprofits that are deeply rooted in their communities to stabilize and overcome barriers to growth.

Create Space for Jobs, Housing, Recreation and Public Use

OEWD will continue to lead and coordinate significant mixed-use development projects,

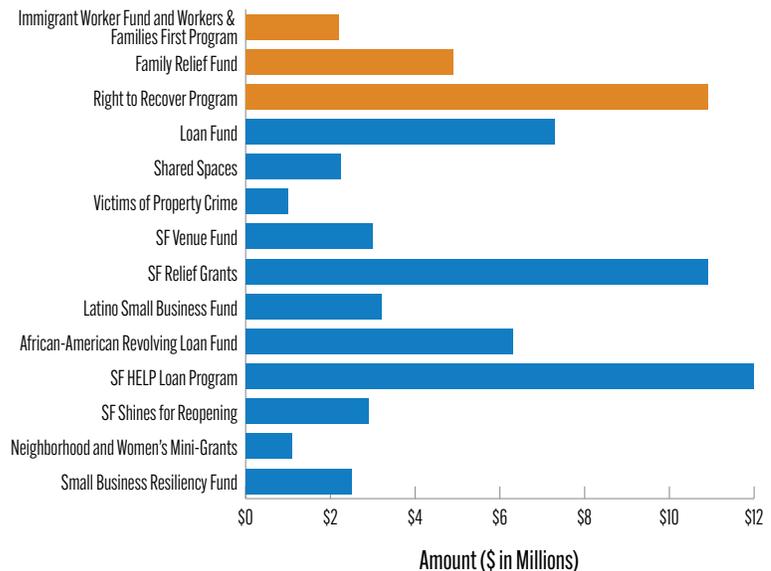
allowing the City to negotiate with developers to maximize public benefits from projects. In FY 2021-22, OEWD's Joint Development division will facilitate and push forward City approvals for development projects, which will create a large number of new housing units and other public benefits, including affordable housing, workforce training and employment opportunities, public parks and open space, implementation of transit and multi-modal transportation, streetscape improvements, and local manufacturing space.

Attracting and Growing Jobs

The Department will also continue to implement its successful sector-based economic development initiatives focused on priorities identified in the San Francisco Economic Strategy, including the technology, clean technology and green business, life sciences and health care, fashion, retail, manufacturing, tourism, nightlife/entertainment, automotive, financial and professional services, and nonprofit and international sectors. The Department remains focused on preparing and connecting San Franciscans to jobs in these key sectors while helping businesses start, stay, and grow in San Francisco.

COVID-19 DIRECT RELIEF TO SMALL BUSINESSES, WORKERS AND FAMILIES. >

Despite significant revenue shortfalls, the City has provided over \$70 million in direct relief to residents.



Workforce Development

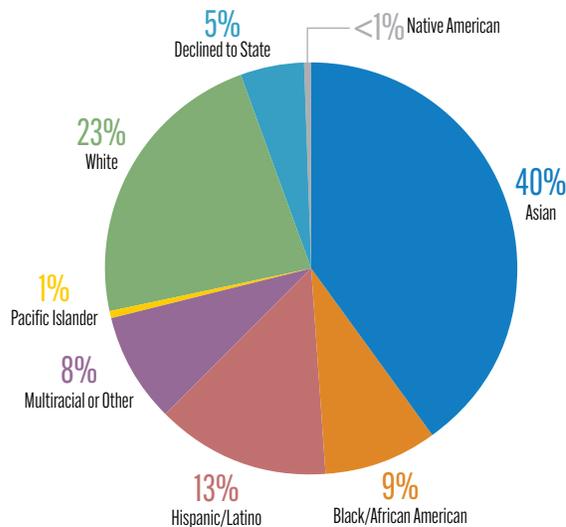
In FY 2021-22, OEWD’s Workforce Development Division will prioritize its citywide, neighborhood-based, and specialized Job Centers as San Francisco manages the employment-related challenges of the COVID-19 pandemic. The Department will continue to invest in Sector Training programs, particularly the CityBuild construction program, TechSF, and the HealthCare Academy. OEWD will continue to develop programs responsive to the local economy as the city emerges from this unexpected moment of economic crisis, and work with local employers to tailor the Department services to meet their workforce needs. OEWD will continue to facilitate and coordinate efforts among City departments to align workforce development services and advance racial equity through the Committee on Citywide Workforce Alignment.

Economic Recovery

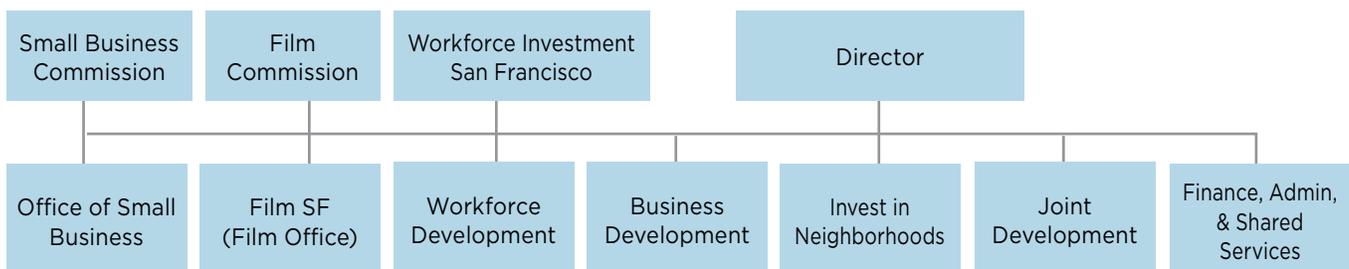
Over the next two years, the Mayor’s proposed budget invest \$14.8 million to spur economic activity by enhancing the safety, cleanliness, and beautification of key downtown areas. The funding will largely support additional community ambassadors, who will greet and welcome visitors and office workers back to sections of the downtown corridor, the Tenderloin, Mid-Market, and UN Plaza. Additionally, OEWD will be partnering with the Human Rights Commission (HRC) and the Department of the Status of Women (DOSW), and non-profit service providers to offer training programs that focus on supporting women affected by the COVID-19 pandemic. An allocation of \$1 million to OEWD will provide opportunities for up to 300 women in the fields of healthcare, technology, construction and emerging industries, with additional support for women who were laid off in the hospitality industry.

SMALL BUSINESS COVID-19 GRANT AND LOAN RECIPIENTS BY RACE.

The City has strived to provide small business support to a diverse communities.



ORGANIZATIONAL STRUCTURE: ECONOMIC & WORKFORCE DEVELOPMENT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	128.94	138.75	9.81	136.02	(2.73)
Non-Operating Positions (cap/other)	(24.25)	(29.50)	(5.25)	(29.50)	
Net Operating Positions	104.69	109.25	4.56	106.52	(2.73)

Sources

Business Taxes	350,000	350,000		350,000	
Other Local Taxes				2,500,000	2,500,000
Interest & Investment Income	8,728		(8,728)		
Intergovernmental: Federal	4,670,123	5,701,244	1,031,121	4,493,417	(1,207,827)
Intergovernmental: State	767,500	267,500	(500,000)	267,500	
Intergovernmental: Other	351,200	291,119	(60,081)	291,119	
Charges for Services	512,390	460,000	(52,390)	485,000	25,000
Other Revenues	16,676,190	16,770,836	94,646	16,789,764	18,928
Expenditure Recovery	5,334,172	4,941,019	(393,153)	4,941,019	
Transfers In	801,272	600,000	(201,272)	600,000	
IntraFund Transfers In		58,785	58,785	58,785	
Transfer Adjustment-Source	(1,272)		1,272		
General Fund Support	66,679,322	112,002,952	45,323,630	74,851,092	(37,151,860)
Sources Total	96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)

Uses - Operating Expenditures

Salaries	12,897,022	14,430,349	1,533,327	14,578,788	148,439
Mandatory Fringe Benefits	5,709,397	5,900,248	190,851	5,801,731	(98,517)
Non-Personnel Services	3,112,319	2,763,382	(348,937)	2,758,024	(5,358)
City Grant Program	33,968,831	76,031,250	42,062,419	38,030,758	(38,000,492)
Materials & Supplies	144,353	61,654	(82,699)	62,154	500
Overhead and Allocations	(1)		1		
Programmatic Projects	29,078,079	30,330,360	1,252,281	31,875,296	1,544,936
Services Of Other Depts	11,229,625	11,926,212	696,587	12,520,945	594,733
Transfers Out	11,272		(11,272)		
Transfer Adjustment - Uses	(1,272)		1,272		
Uses Total	96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)

Uses - Division Description

ECN Economic Development	23,784,318	61,332,106	37,547,788	41,480,334	(19,851,772)
ECN Economic and Workforce Dev	(161,816)	137,458	299,274	26,963	(110,495)
ECN Film Commission	1,452,390	1,200,000	(252,390)	1,225,000	25,000
ECN Office of Small Business	2,770,352	2,883,624	113,272	2,996,200	112,576
ECN Real Estate Development	17,371,716	17,488,283	116,567	17,557,674	69,391
ECN Workforce Development	50,932,665	58,401,984	7,469,319	42,341,525	(16,060,459)
Uses by Division Total	96,149,625	141,443,455	45,293,830	105,627,696	(35,815,759)

Elections

MISSION

To provide equitable access to election-related services and voting and to conduct elections that are free, fair, and functional. Administers elections and complies with all applicable federal, state, and local laws, including the Voting Rights Act, the Help America Vote Act, the Americans with Disabilities Act, and the City’s Language Access Ordinance.

SERVICES

The Department is comprised of 9 divisions, each responsible for processes and programs that are required to administer an election.

ADMINISTRATION: Provides oversight of the Department’s financial, personnel, administration, and general support services;

BALLOT DISTRIBUTION: Administers the vote-by-mail program and prepares ballot order and ballot distribution plans for each election;

CAMPAIGN SERVICES: Facilitates the filing of candidate nomination papers, ballot measures, and the proponent, opponent, rebuttal, and paid arguments that appear in the Voter Information Pamphlet;

ELECTION DAY SUPPORT: Recruits and trains poll workers to provide accessible and equitable voter services, and secures and operates polling places for each election;

INFORMATION TECHNOLOGY: Maintains the Department’s network, website, and database applications, including the Election Information Management System that stores voter records and integrates voter registration information with election-related processes;

POLLING PLACE OPERATIONS: Stores, tests, sets up, and distributes the voting equipment for each election, and organizes and distributes polling place supplies;

VOTER INFORMATION: Produces official ballots and Voter Information Pamphlets in multiple languages and formats, provides support to the Ballot Simplification Committee, and prepares and administers equitable and accessible voter outreach and education programs;

VOTER DATA ANALYSIS: Maintains the voter registration roll and conducts ongoing voter file maintenance in accordance with state and federal election law;

VOTER SERVICES: Conducts petition signature verification and facilitates early in-person voting services.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)
Total FTE	61	80	19	59	(21)

STRATEGIC INITIATIVES

- Provide fully equitable and accessible registration, outreach, and voting services to all eligible San Francisco residents;
- Strengthen collaboration with local community-based organizations and city agencies to provide meaningful voter education;
- Incorporate the impact of racial equity and vulnerable population issues into service, human resources, and budget decisions;
- Evaluate the potential adoption of the Voter's Choice Act voting center model in future San Francisco elections;
- Support the City's Redistricting Task Force, and update voter rolls and align precinct lines with new district boundary lines following redistricting; and
- Secure the City's voting system following the expiration of the current lease contract.

PERFORMANCE MEASURES

	FY19	FY20	FY21	FY22	FY23
	Full Year	Full Year	Projected	Target	Target
Implement an accessible vote-by-mail system					
Vote-by-mail turnout as a percentage of total turnout	65%	46%	91%	61%	85%
Vote-by-mail turnout	244,962	140,984	411,411	148,500	394,740
Expand programs serving new registrants					
Number of registered voters	500,516	503,899	521,099	500,000	540,000
Number of educational materials distributed	32,535	34,176	37,597	21,200	40,000
Ensure access for all residents and raise awareness through community partners					
Voter turnout	372,848	305,184	449,866	300,000	464,400
Turnout as a percentage of registration	74%	61%	86%	55%	86%
Percentage of returned undeliverable permanent vote-by-mail ballots	1%	1%	2.3%	2.5%	2%
Percentage of polling places staffed with bilingual Spanish-speaking pollworkers	65%	49%	59%	55%	60%
Percentage of polling places staffed with bilingual Filipino-speaking pollworkers	16%	9%	8%	10%	10%
Percentage of polling places staffed with bilingual Chinese-speaking pollworkers	62%	46%	62%	67%	67%
Percentage of polling place sidewalks surveyed for accessibility	100%	100%	100%	100%	100%
Number of second ballot requests from permanent vote-by-mail voters	2,178	9,425	24,658	4,725	20,000
Number of returned undeliverable permanent vote-by-mail ballots	3,779	517	9,113	7,875	7,875
Number of polling places with physically accessible entryways and voting areas	583	585	585	583	588
Number of polling places that accommodate additional HAVA equipment	583	588	588	583	588
Number of outreach events (REG)	237	394	195	300	300
Number of organizations contacted	830	1,300	800	840	840
Number of educational presentations	80	167	69	100	100
Number of educational presentation program attendees	73,238	2,657	1,880	1,144	1,880
Number of bilingual poll workers recruited	901	895	1,103	792	1,200
Average rating for the level of customer service provided (scale of 1-5)	4.3	4.4	4.3	5	5
# of employees for whom scheduled performance appraisals were completed (REG)	34	34	34	34	34
# of employees for whom performance appraisals were scheduled (REG)	34	34	34	34	34
Administer conditional voter registration					
Number of voters who voted conditionally	4,466	2,681	1,650	3,000	3,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$30.8 million for the Department of Elections is \$6.4 million, or 26.1 percent, higher than the FY 2021-22 budget of \$24.4 million. This increase is mainly due to the one-time cost of potential statewide special election.

The FY 2022-23 proposed budget of \$22.9 million is \$7.8 million, or 25.5 percent lower than the FY 2021-22 proposed budget. This decrease is due to the special election one-time appropriations in FY 2021-22 that will not continue in FY 2022-23.

Maintaining Equitable and Convenient Election Services

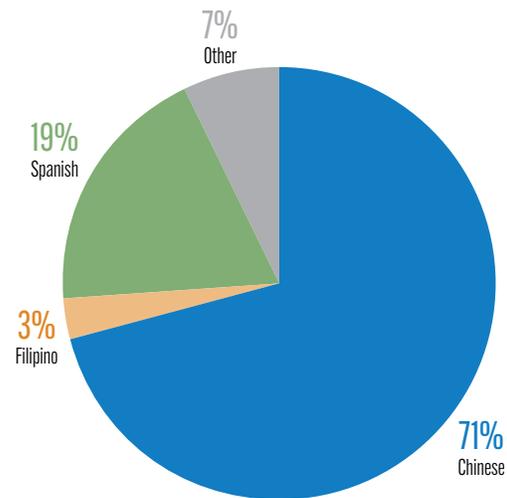
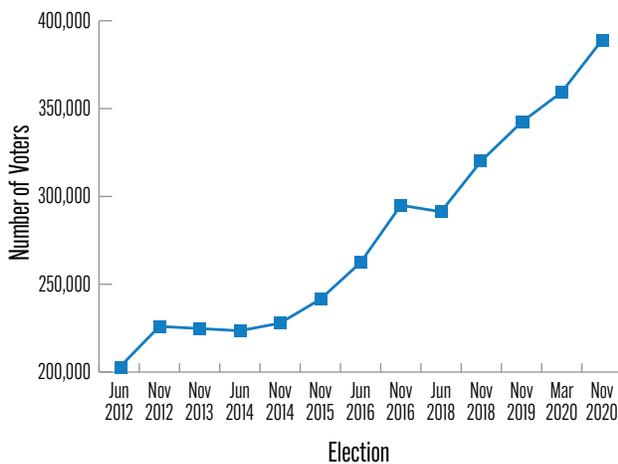
In FY 2021-22 and FY 2022-23 budget cycle, the Department of Election (REG) will conduct the June 7, 2022, Statewide Direct Primary Election and the November 8, 2022, Consolidated General Election as well as any potential special elections held in the City. For all elections, REG will work to provide equitable and convenient services for both potential and existing registrants, including those living in the City’s most vulnerable communities

and residing in neighborhoods with below City average voter turnout.

Essential voter services include the vote-by-mail program used by City voters who prefer to vote by mail; the early in-person voting program administered at the City Hall Voting Center; the ballot drop-off program offered throughout the City before Election Day; and the operation of the polling places on Election Day. The Department’s proposed budgets includes funding necessary to maintain these core election services, as well as funding for programs designed to improve the convenience and equity of election services for San Francisco’s most vulnerable populations.

Providing Accessible and Equitable Voter Outreach

REG plans to continue expanding voter education and outreach programs developed specifically for voters living in neighborhoods with turnout below the City average, voters who prefer to speak languages other than English, voters with disabilities, voters who are unhoused or housing insecure, and members of the City’s communities of color.



▲ PERMANENT VOTE-BY-MAIL VOTERS.

A growing number of voters in San Francisco choose to vote by mail.

▲ TRANSLATED ELECTION MATERIALS.

The Department strives to meet the needs of San Francisco’s multi-cultural, multi-lingual voting population.

Outreach strategies include distribution of digital and print materials, placement of news and radio advertisements, and broadcasting of public service announcements, all of which will be available in multiple languages and multiple formats. To supplement these strategies, the Department plans to continue collaborating with local community-based organizations that specialize in providing services to communities of color and other vulnerable populations.

Consequently, the REG’s proposed budget includes funding for both internal voter education and outreach programs and for outreach grants to local organizations who work with San Francisco’s most vulnerable communities.

Supporting City Redistricting and Conducting Subsequent Redrawing of Precinct Lines

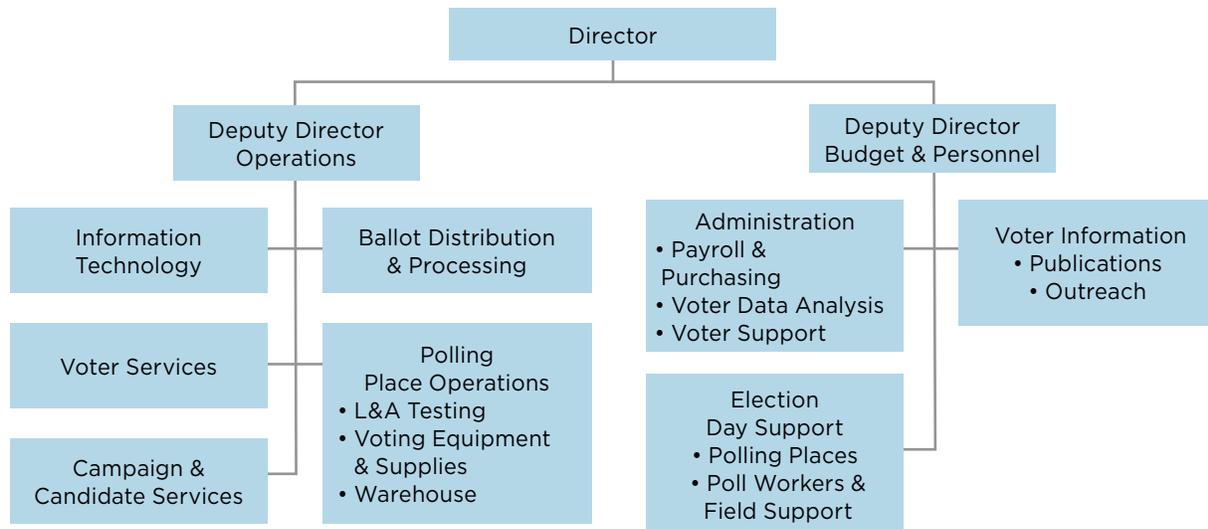
Following the release of 2020 Census data, a local Redistricting Task Force will, with the assistance

of a consultant hired by the Department, redraw the City’s Supervisorial District lines. In or around the same time, the California Citizens Redistricting Commission will adjust California’s state and federal voting district lines, including those for San Francisco. At the conclusion of this work, the REG will redraw the City’s precinct boundaries, produce new maps, update its voter registration roll, and provide outreach addressing how the new lines will affect local voters.

Preparing for a Potential Statewide Recall Election

On April 26, 2021, the California Secretary of State reported that enough signatures appear to have been collected to initiate a gubernatorial recall election in 2021. At the submission of the REG’s proposed budget, the details and timelines of the reimbursement process for the gubernatorial recall election are unknown; the proposed budget includes funding sufficient to conduct the gubernatorial recall election.

ORGANIZATIONAL STRUCTURE: ELECTIONS



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	61.20	80.29	19.09	59.22	(21.07)
Non-Operating Positions (cap/other)					
Net Operating Positions	61.20	80.29	19.09	59.22	(21.07)

Sources

Intergovernmental: State	2,668,750	4,623,500	1,954,750		(4,623,500)
Charges for Services	777,518	61,972	(715,546)	519,291	457,319
Expenditure Recovery	70,000	70,000			(70,000)
General Fund Support	20,872,061	26,001,525	5,129,464	22,405,709	(3,595,816)
Sources Total	24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)

Uses - Operating Expenditures

Salaries	6,976,682	9,582,828	2,606,146	7,410,644	(2,172,184)
Mandatory Fringe Benefits	2,004,547	2,194,163	189,616	2,044,802	(149,361)
Non-Personnel Services	13,179,906	15,622,152	2,442,246	10,916,605	(4,705,547)
City Grant Program	250,000	300,000	50,000	300,000	
Capital Outlay	31,465	21,700	(9,765)	21,700	
Materials & Supplies	413,001	790,401	377,400	490,401	(300,000)
Services Of Other Depts	1,532,728	2,245,753	713,025	1,740,848	(504,905)
Uses Total	24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)

Uses - Division Description

REG Elections Services	24,294,798	30,687,909	6,393,111	22,853,989	(7,833,920)
REG Elections-Commission	93,531	69,088	(24,443)	71,011	1,923
Uses by Division Total	24,388,329	30,756,997	6,368,668	22,925,000	(7,831,997)

Emergency Management

MISSION

The Department of Emergency Management (DEM) leads the City in planning, preparedness, communication, response, and recovery for daily emergencies, large-scale citywide events, and major disasters. DEM is the vital link in emergency communication between the public and first responders, providing key coordination and leadership to city departments, stakeholders, residents, and visitors.

SERVICES

The Department of Emergency Management provides services through the following divisions:

EMERGENCY COMMUNICATIONS personnel, commonly referred to as Public Safety Communications Dispatchers, are cross-trained to process police, medical, and fire emergency calls. In addition, dispatchers are responsible for monitoring and coordinating two-way radio communication with public safety responders and monitoring the status of field personnel through a computer-aided dispatch system.

EMERGENCY SERVICES personnel work closely with emergency responders, community partners, and residents to plan for, respond to, and quickly recover from both intentional and natural disasters. In addition, staff convenes and coordinates city agencies and other members of the community to prepare for special events and other anticipated incidents in order to ensure efficient, effective, and equitable responses to public safety issues. Emergency Services also provides timely and relevant emergency notifications to the community through AlertSF and serves as the City's primary link to state and federal emergency management and Homeland Security partners.

ADMINISTRATION AND SUPPORT provides the Department with payroll and personnel services; budget and accounting functions; IT systems planning and management; facility management; and other administrative functions.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	117,088,290	122,439,115	5,350,825	126,117,005	3,677,890
Total FTE	297	300	3	276	(24)

STRATEGIC INITIATIVES

- Improve the City’s resiliency and ability to recover from an emergency event or natural disaster;
- Ensure equity in emergency preparedness through the development of partnerships with community-serving organizations, educational institutions, neighborhood groups, and businesses;
- Meet current and new performance standards for answering 9-1-1 calls and dispatching police, fire, and medics; enhance and improve call-taking and dispatching capabilities with system upgrades to Computer Aided Dispatch and migration to a Next Generation 9-1-1 platform;
- Coordinate with the city, state, federal, and non-profit partners, and participate in regional training and exercises to collaboratively plan for and respond to large-scale emergencies;
- Pursue and leverage multiple federal grant funding opportunities to coordinate with city, state, federal, and non-profit partners to enhance regional public safety preparedness capabilities and initiatives;
- Collaborate with partners to help make San Francisco a leader in finding alternatives to traditional policing responses that improve outcomes for people in crisis, address racial disparities, and allow for equitable delivery of public safety services in the city; and
- Emphasize diversity and inclusion in the Department of Emergency Management’s recruiting practices and develop occupational pathways for those interested in pursuing a career in the field of Emergency Management.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	Projected	FY21 Target	FY22 Target	FY23 Target
Create a Thriving Workforce						
Number of new dispatchers successfully completing the training program	24	12	n/a	30	0	18
Percentage of staff that have at least one professional certification	90%	90%	n/a	90%	90%	90%
Educate & Engage Communities						
Number of preparedness presentations made	52	230	441	40	52	52
Percent of increase in number of AlertSF registrants	23%	32%	16%	20%	10%	10%
Social Media Engagement, Hits, and Impressions as provided through various social media platforms and analytics	11,309,140	22,541,323	21,623,038	200,000	400,000	400,000
Ensure a Prepared & Resilient City						
Number of exercises led by DES staff	23	10	3	23	15	15
Number of new emergency plans developed or existing emergency plans revised in the last 3 years	3	4	2	6	6	6
Number of training courses led by DES staff	8	15	5	10	10	10
Invest in the 911 Center						
Average daily emergency call volume	1,928	1,878	1,625		1,900	1,900
Average time (in minutes) from received to dispatch of Code 3 medical calls		1.88	1.9	2	2	2
Percentage of emergency calls answered within 10 seconds ("Ring Time")	90.2%	93.0%	91.0%	90%	90%	90%
Percentage of emergency calls answered within 15 seconds ("Answer Time")	91.4%	93.8%	92.0%	95%	95%	95%
Percentage of non-emergency calls answered within 1 minute	77.2%	84.3%	81.0%	80%	80%	80%
Response to code 3 medical calls (in minutes) in 90th percentile		3.43	3.57	2	2	2
Promote Strategic City initiatives						
Number of outstanding DEM tasks in the master improvement plan completed.		10	5	30	25	25
Strengthen Regional Relationships						
Percent of DEM awarded grant funds that are encumbered or have been spent.	60%	55%	51%	60%	60%	60%

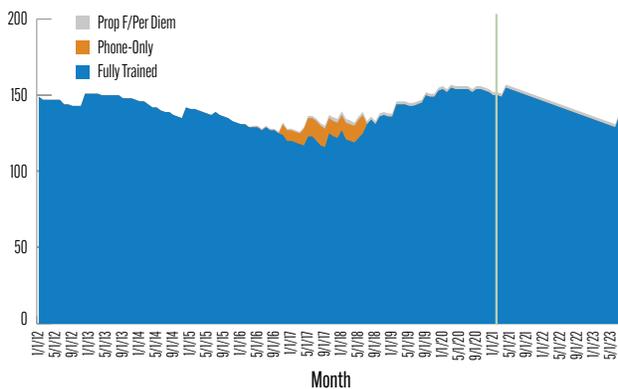
BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$122.4 million for the Department of Emergency Management (DEM) is \$5.4 million, or 4.6 percent, higher than the FY 2020-21 budget of \$117.1 million. This increase is due to additional grants and the continuance of DEM’s management of the COVID Command Center that is responsible for coordinating the City’s COVID-19 emergency response.

The FY 2022-23 proposed budget of \$126.1 million for DEM is \$3.7 million, or 3.0 percent, higher than the FY 2021-22 proposed budget. This increase is due to additional grants and the ramp-up of major information technology projects.

Maintain Call Performance for 9-1-1 Operations

For DEM’s 9-1-1 Operations, the ability to meet the performance standard of answering 90 percent of emergency calls with ten seconds is driven by two primary factors: the number of fully-trained dispatchers and overall call volume. Due to the economic impact of COVID-19 pandemic and lower call volume, DEM did not hire new dispatcher trainees in FY 2020-21, but will need to hold an academy class within the next budget cycle to recover from the ongoing attrition of veteran dispatchers.



▲ TOTAL EFFECTIVE STAFF LEVELS.

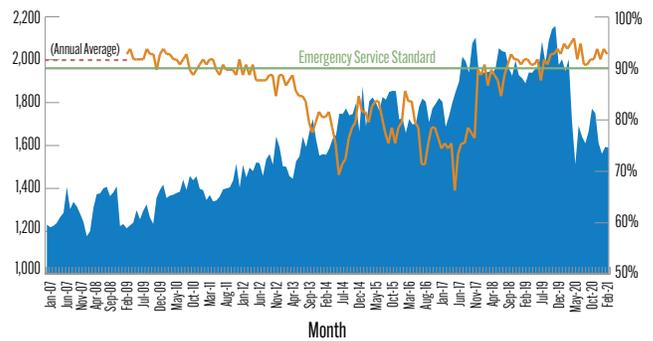
Due to COVID-19 related budget reductions, the Department of Emergency Management is projected to have fewer public safety dispatchers over the next couple of years.

Refresh Critical Public Safety Systems

Since FY 2013-14, DEM has led a multi-year initiative to replace the current 800 MHz Radio System with new technology to support over 10,000 mobile and handheld radios along with 26 City Departments and Outside Agencies operating daily on the system. Due to previous funding approved through The Committee on Information Technology (COIT) as part of its Major IT Projects Allocation, DEM is funded to cutover to the new Public Safety Radio System by December 30, 2021.

With the CAD Replacement Project, \$15 million has been allocated between FY 2021-22 and FY 2022-23. This funding level will account for salaries, consultant fees, interdepartmental workorders, and various other expenses to ensure the project remains on track for completion by June 2024. CAD is the primary public safety and Emergency Medical Services dispatch system for the City; interfaces with many other City systems including 3-1-1, thus provides essential services for those in need, and supports safe streets for everyone.

In addition, DEM will work closely with the State of California on the State-wide Next-Generation 9-1-1 (NG-911) initiative, which will modernize the way that 9-1-1 calls are delivered to DEM’s 911 Center. The initiative will improve 9-1-1 caller location accuracy



▲ SERVICE STANDARD V. AVERAGE DAILY EMERGENCY CALL VOLUME.

The Department of Emergency Management has exceeded the state standard for service since July 2019.

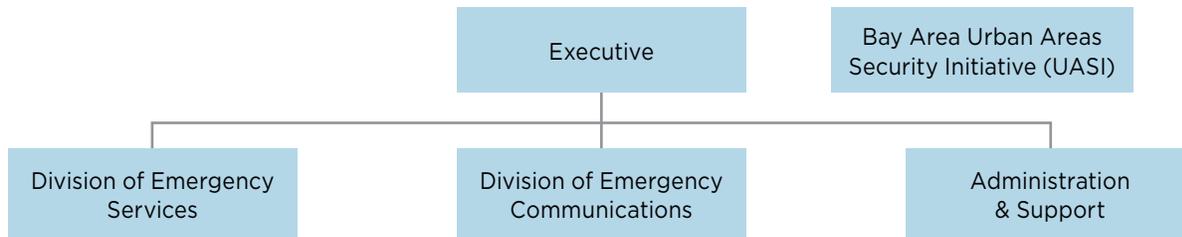
and pave the way for better data to get to the dispatch center, including multimedia, text messaging and video.

COVID-19 Response

As one of the lead Departments for the City's COVID-19 response, DEM will be allocated \$7.9

million to account for operating expenses through December 2021. The range of operating expenses include the continued use of Moscone South as the City's COVID-19 Command Center, temporary salary expenses, contract services for High Volume Vaccination sites, and public outreach and messaging costs.

ORGANIZATIONAL STRUCTURE: EMERGENCY MANAGEMENT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	298.79	301.21	2.42	276.60	(24.61)
Non-Operating Positions (cap/other)	(2.00)	(1.00)	1.00	(1.00)	
Net Operating Positions	296.79	300.21	3.42	275.60	(24.61)

Sources

Intergovernmental: Federal	44,177,302	41,827,064	(2,350,238)	42,002,677	175,613
Charges for Services	4,025	587,567	583,542	693,325	105,758
Expenditure Recovery	2,850,558	2,065,836	(784,722)	2,073,095	7,259
General Fund Support	70,056,405	77,958,648	7,902,243	81,347,908	3,389,260
Sources Total	117,088,290	122,439,115	5,350,825	126,117,005	3,677,890

Uses - Operating Expenditures

Salaries	40,312,881	45,682,650	5,369,769	44,184,760	(1,497,890)
Mandatory Fringe Benefits	15,107,022	15,405,448	298,426	15,457,815	52,367
Non-Personnel Services	29,764,838	36,146,862	6,382,024	36,130,084	(16,778)
Capital Outlay		309,840	309,840	385,133	75,293
Debt Service	5,091,257	5,381,074	289,817	5,395,526	14,452
Materials & Supplies	1,729,501	1,796,618	67,117	1,745,262	(51,356)
Overhead and Allocations					
Programmatic Projects	16,988,081	9,865,481	(7,122,600)	15,198,831	5,333,350
Services Of Other Depts	8,094,710	7,851,142	(243,568)	7,619,594	(231,548)
Uses Total	117,088,290	122,439,115	5,350,825	126,117,005	3,677,890

Uses - Division Description

DEM Administration	38,811,524	34,358,099	(4,453,425)	36,711,101	2,353,002
DEM Emergency Communications	38,017,600	39,124,692	1,107,092	40,030,925	906,233
DEM Emergency Services	3,808,726	7,129,260	3,320,534	7,372,302	243,042
DEM Homeland Security Grants	36,450,440	41,827,064	5,376,624	42,002,677	175,613
Uses by Division Total	117,088,290	122,439,115	5,350,825	126,117,005	3,677,890

Environment

MISSION

The mission of the San Francisco Department of the Environment (ENV) is to provide solutions that advance climate protection and enhance the quality of life for all San Franciscans. ENV implements change-making environmental policies and delivers programs and services directly to residents and businesses that help promote zero waste, protect human health, increase energy efficiency, prevent pollution, enhance biodiversity, and reduce personal vehicle trips. ENV also works in partnership with city agencies and the public to implement San Francisco's ambitious Climate Action Strategy (0-80-100-ROOTS) to reduce greenhouse gas emissions and strengthen community resilience.

SERVICES

The Department of the Environment provides services through the following program areas:

CLEAN TRANSPORTATION promotes alternatives to driving for residents, businesses, and city employees; encourages clean fuel technology and adoption; and monitors the renewable fuel composition of the city fleet.

CLIMATE tracks greenhouse gas emissions of citywide and municipal operations, and designs and coordinates policies to reduce the City's carbon footprint to align with San Francisco's climate action goals.

ENERGY provides technical and policy support, including professional energy-efficiency auditing, upgrade services, and incentives, to the residential and commercial sectors. This also includes facilitation of rooftop solar installations throughout the City, creation of codes and standards that achieve zero net carbon buildings, and strategic program development for energy storage and zero-emission vehicles that results in market transformation.

GREEN BUILDING furthers resource conservation in the construction, demolition, and maintenance of municipal building projects, and enhances the environmental performance of residential and commercial buildings in San Francisco.

GREEN BUSINESS helps San Francisco businesses adopt environmental practices that are sustainable as well as profitable, and recognizes partners with sustainable business practices for their efforts with the San Francisco Green Business seal.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
Total FTE	71	68	(3)	68	0

Services (continued)

ENVIRONMENTAL JUSTICE addresses air quality, energy infrastructure, and health concerns in communities that bear a disproportionate environmental burden, and helps to build healthier, more sustainable neighborhoods.

OUTREACH educates the public, including residents, businesses, visitors, and schools, about the City's environmental programs and policies to inspire and promote sustainable behavior change across neighborhoods, communities, and languages.

TOXICS REDUCTION promotes proper use and disposal of toxic products, and educates municipal, commercial, and residential clients on safer alternatives.

ZERO WASTE promotes waste prevention, recycling, and composting in the municipal, commercial, and residential sectors to bring the City closer to its goal of zero waste.

STRATEGIC INITIATIVES

- Develop policies and programs that support the City's climate action plan, which include sending zero waste to landfill, ensuring 80 percent of all trips are on sidewalks, bikes, or transit, and transitioning to 100 percent renewable energy;
- Improve affordability and support climate action by incentivizing cost-effective energy efficiency upgrades for residents and businesses;
- Protect fire responders, vulnerable populations, and all San Franciscans by reducing the impact of toxic chemicals in everyday lives;
- Expand biodiversity and compost initiatives to support healthy ecosystems and ensure the City meet carbon reduction goals through carbon sequestration; and
- Evaluate and improve the Department's internal and external policies and programs to better serve Black, Indigenous, and People of Color, and increase equitable representation in all levels of the Department's workforce.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Amplifying community action						
Number of interns and public service trainees recruited annually	70	30	80	80	80	80
Eliminating waste						
Average workday tons of refuse to primary landfill	1,599	1557.05	1600	1,600	1,600	1,600
Percentage of residential and small business refuse recovered through recycling and composting	57.0%	53%	55%	54%	55%	60%
Leading on climate action						
Greenhouse gas emissions percentage below 1990 levels	36%	41%	33%	33%	33%	41%
Percent of vehicles registered in San Francisco that are zero emission vehicles	4.2%	3.38%	5%	5.0%	5%	6%
Total publicly accessible zero emission vehicle charging and fueling stations	1400	1505	2000	1,200	1200	2500
Promoting healthy communities & ecosystems						
Percentage of SFE employees that have received racial equity and implicit bias training to ensure sustainability initiatives are equitable and accessible	100%	80%	100%	100%	100%	100%
Strengthening community resilience						
Incentive dollars provided to multi-family housing and commercial sector customers for energy efficiency upgrades	\$3,653,007	\$1506678	\$1,275,000	\$1,275,000	\$1,275,000	\$1,000,000
Number of certified Green Businesses (certified through the Green Business program) to improve environmental quality and affordability	314	330	440	365	380	350
Percentage of all Department of the Environment grant funds allocated to low-income communities or public housing	55%	50%	50%	50%	50%	50%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$21.6 million for the Department of the Environment changed by \$19.7 million, or 47.6 percent, less than the FY 2020-21 budget of \$41.3 million. This is primarily due to a reduction in one-time grant revenue from FY 2020-21.

The FY 2022-23 proposed budget of \$22.2 million is \$0.5 million, or 2.5 percent, slightly higher than its FY 2021-22 proposed budget. This is primarily due to an increase in interdepartmental services recovery.

On an annual basis, the Department's budget fluctuates depending on the timing and size of external grants.

Improving the Environment while Promoting Affordability

The Department of the Environment (ENV) implements energy efficiency programs - like the Bay Area Regional Energy Network (BayREN) and EnergyAccess SF - that provide greater affordability through utility savings for residents and small businesses. BayREN is a regional program focused on energy efficiency retrofits for multifamily properties with five or more units. Since 2013, ENV has completed retrofits in over 10,000 units. In partnership with San Francisco's community-lender, Mission Asset Fund, BayREN

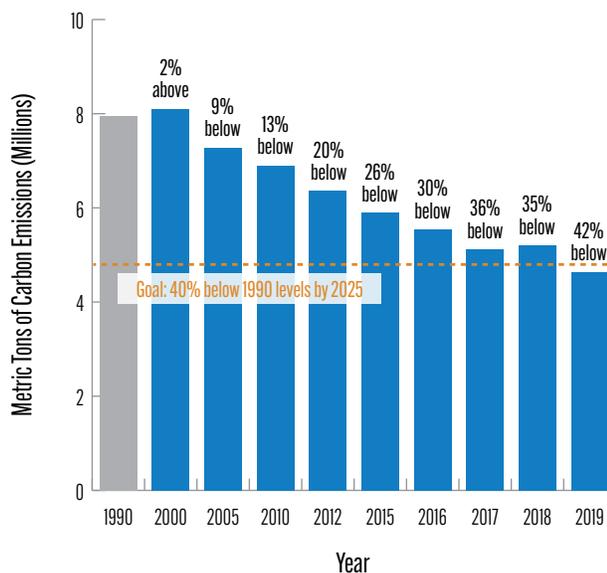
also offers a Microloan Program for small-dollar loans to Bay Area micro-businesses to finance the installation of energy efficient equipment such as LED lighting and more efficient refrigeration compressors. Another energy efficiency program, "EnergyAccess SF," is a government partnership with PG&E that aims to provide residents and small businesses in the Bayview-Hunters Point district with access to energy programs. Specifically, ENV staff assist them with selecting energy efficient appliances and equipment and finding rebates to reduce - or eliminate - upfront costs. These invaluable programs directly impact the lives of San Franciscans by improving essential services - like hot water, lighting, and building safety - all while reducing energy costs.

Sustainability and Economic Resilience for Small Businesses

ENV's thriving Green Business Program has helped hundreds of San Francisco small and medium-sized businesses save money while promoting sustainable operating practices. Through the Green Business certification program, ENV provides hands-on and free technical assistance to support businesses in achieving ENV's rigorous certification. ENV collaborates with other City agencies to set criteria for this program in multiple environmental categories, including energy

REDUCTION IN GREENHOUSE GAS EMISSIONS SINCE 1990.

San Francisco greenhouse gas emissions for energy, transportation, fuel, and waste dropped 42 percent below 1990 levels as of 2019. San Francisco exceeded its goal to reduce emissions by 40 percent by 2025. The 42 percent reduction is equivalent to taking 973,287 cars off the road.

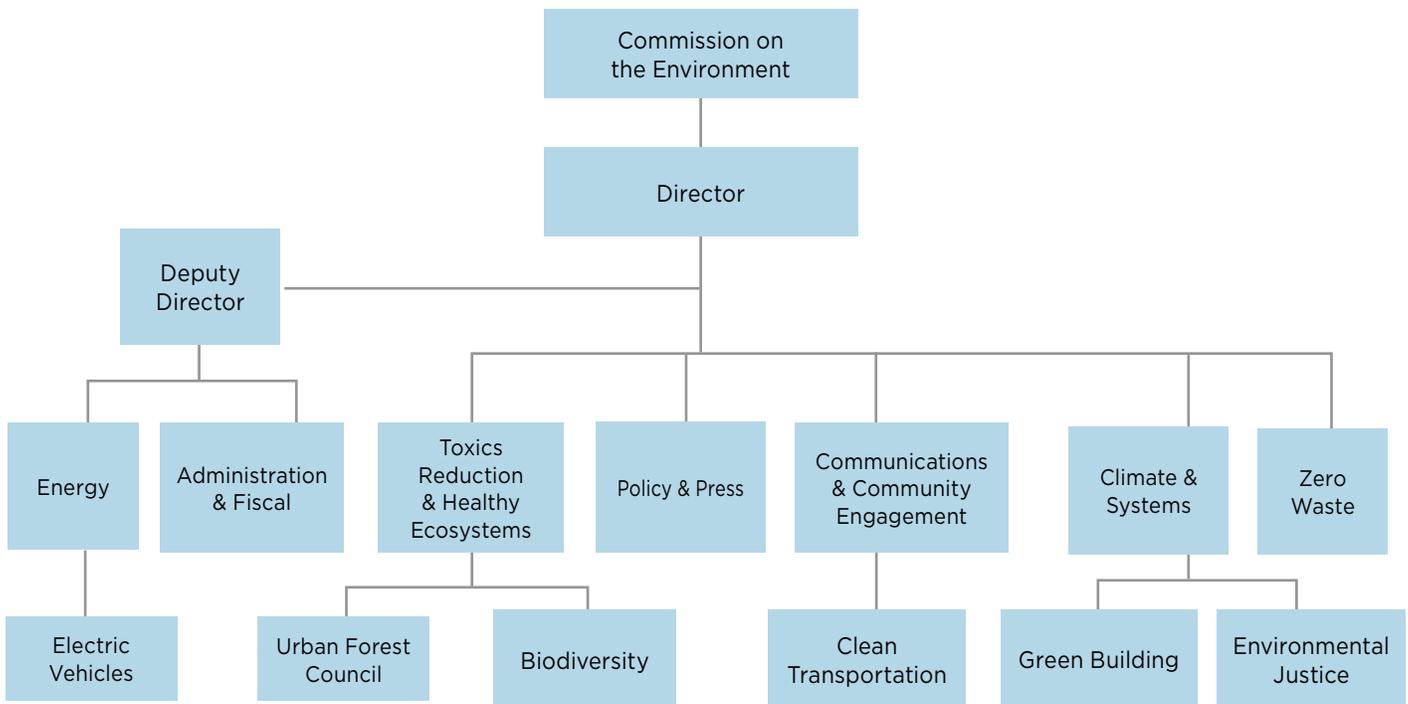


efficiency, water conservation, sustainable transportation, and waste and toxins reduction. In FY 2020-21, the San Francisco Green Business program provided over \$26,000 in the form of rebates and prebates for products and services that help businesses meet the program's standards, with priority given to businesses in underserved communities and those most impacted by COVID-19. Today, over 300 businesses are certified and proudly display the Green Business Program seal on their storefronts and web pages. Additionally, ENV is supporting the City's COVID-19 response efforts by conducting a multi-channel outreach campaign to build awareness among residents about safer, equally effective products that don't consist of asthma-inducing and other harsh chemicals. The initiative focuses on communities known to have the highest asthma and chronic obstructive pulmonary disease rates, such as in the Bayview, Mission, and Chinatown.

Confronting the Climate Crisis

ENV collaborates with other City departments, community-based organizations, professional associations, and residents to reduce carbon emissions while developing policies that protect all residents, businesses, and visitors from the harmful impacts of climate change. ENV is also responsible for measuring, monitoring, and communicating progress on the City's carbon reduction targets, and developing the City's collaborative Climate Action Plan. ENV's Environmental Justice team works to address or mitigate environmental burdens, increase access to environmental programs and benefits for disadvantaged communities, bring environmental initiatives to affordable and public housing sites, and improve health outcomes and quality of life for residents facing the greatest disparities. ENV's successful climate action initiatives and partnerships have led to the City's groundbreaking ordinance requiring all-electric infrastructure in new construction and are leading the implementation of this new ordinance.

ORGANIZATIONAL STRUCTURE: ENVIRONMENT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	86.93	84.12	(2.81)	83.70	(0.42)
Non-Operating Positions (cap/other)	(16.23)	(15.73)	0.50	(15.73)	
Net Operating Positions	70.70	68.39	(2.31)	67.97	(0.42)

Sources

Intergovernmental: State	16,033,198	600,500	(15,432,698)	600,500	
Charges for Services	16,882,472	16,349,630	(532,842)	16,644,750	295,120
Other Revenues	1,786,367	2,007,326	220,959	2,243,316	235,990
Expenditure Recovery	3,163,307	2,666,629	(496,678)	2,666,629	
Transfers In		1,677	1,677	1,677	
IntraFund Transfers In	4,264,733	3,872,867	(391,866)	3,932,259	59,392
Unappropriated Fund Balance	3,421,789		(3,421,789)		
Transfer Adjustment-Source	(4,264,733)	(3,872,867)	391,866	(3,932,259)	(59,392)

General Fund Support

Sources Total	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
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Uses - Operating Expenditures

Salaries	7,244,821	7,534,255	289,434	7,749,683	215,428
Mandatory Fringe Benefits	3,921,402	3,719,094	(202,308)	3,883,692	164,598
Non-Personnel Services	17,780,376	2,794,950	(14,985,426)	2,807,252	12,302
City Grant Program	568,294	421,444	(146,850)	421,922	478
Intrafund Transfers Out	6,458,349	3,872,867	(2,585,482)	3,932,259	59,392
Materials & Supplies	262,437	250,841	(11,596)	250,841	
Overhead and Allocations	2,582,682	480,696	(2,101,986)	479,614	(1,082)
Programmatic Projects	859,935	859,935		859,935	
Services Of Other Depts	5,379,442	5,564,547	185,105	5,703,933	139,386
Unappropriated Rev-Designated	494,128		(494,128)		
Transfer Adjustment - Uses	(4,264,733)	(3,872,867)	391,866	(3,932,259)	(59,392)
Uses Total	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110

Uses - Division Description

ENV Environment	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110
Uses by Division Total	41,287,133	21,625,762	(19,661,371)	22,156,872	531,110

Ethics Commission

MISSION

The mission of the Ethics Commission (ETH) is to promote and practice the highest standards of ethical behavior in government. The Commission acts as a filing officer, administers campaign finance, lobbying, and ethics programs; advises city departments on ethical matters, conducts policy analysis and issues reports; and performs audits, investigations, and administrative enforcement.

SERVICES

The Ethics Commission provides services through the following program areas:

PUBLIC DISCLOSURE AND COMPLIANCE GUIDANCE provides compliance and filing assistance for persons required to submit public disclosure statements and other filings, including political candidates and committees, lobbyists, city officials and employees, campaign and permit consultants, and major developers. Provides public access to disclosed information.

AUDITS conducts audits of campaign committees, publicly financed candidates, and lobbyists to ensure compliance with applicable state and local laws, and also verifies eligibility and disbursements from the Election Campaign Fund for publicly-matched funds to candidates for the Board of Supervisors and Mayor.

POLICY AND ADVICE provides formal and informal advice regarding the application of ethics, campaign finance, and lobbyist laws, and requirements for campaign consultants, permit consultants, and major developers; conducts policy analysis and legislative reviews; issues reports on programs and issues within the Commission's jurisdiction; and oversees the registration and regulation of campaign consultants and lobbyists.

INVESTIGATIONS AND ENFORCEMENT investigates complaints alleging violations of laws under the Commission's jurisdiction and pursues administrative enforcement when warranted.

STRATEGIC INITIATIVES

- Strengthen ethics, lobbying, and campaign finance laws to ensure that they are effective and enforceable in practice;
- Provide useful disclosure tools that support full compliance and strengthen public engagement in City elections and governance;
- Conduct independent oversight that promotes accountability in government through fair, timely, and thorough audits, investigations, and administrative enforcement; and
- Develop and implement a Racial Equity Action Plan to advance racial equity in services to the public and in departmental operations, policies, and practices.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	4,724,515	6,551,078	1,826,563	7,458,201	907,123
Total FTE	23	31	8	32	1

PERFORMANCE MEASURES

	FY19	FY20	FY21		FY22	FY23
	Full Year	Full Year	Projected	Target	Target	Target
Increase Accountability in Government						
Number of investigations opened during the fiscal year	34	20	10	30	35	45
Number of campaign committees and publicly financed candidate committees audited	10	4	22	10	15	18
Average age (in months) of open matters in preliminary review at end of the fiscal year	8.9	7.3	11	3	9	7
Enhance Transparency Through Public Disclosure						
Percentage of identified lobbyists filing reports on a timely basis	93.1%	98%	99%	92%	99%	99%
Percentage of expected campaign finance statements (Form 460) filed on time	84.6%	90%	94%	80%	93%	93%
Percentage of annual Statements of Economic Interests e-filed with the Ethics Commission on time	97.3%	94	95	92%	92%	95%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$6.6 million for the Ethics Commission is \$1.8 million, or 38.7 percent, increase than the FY 2020-21 budget of \$4.7 million. This increase in funding supports a new initiative for citywide ethics outreach and training and new staff in the investigation team to enhance government transparency and accountability efforts.

The FY 2022-23 proposed budget of \$7.5 million is \$0.9 million or 13.8 percent higher than the proposed FY 2021-22 budget. This increase is primarily due to a mandated deposit to the Election Campaign Fund.

Public Service that Builds Public Trust

With a mission to practice and promote the highest standards of integrity, the Ethics Commission works to deliver impactful programs and to support departments throughout City government in promoting fair, transparent, and accountable governmental decision making for the benefit of all San Franciscans.

In a series of public integrity assessments, it undertook to examine internal controls and limit future corruption risks in the City, the Controller's Office issued findings and preliminary recommendations to reinforce expectations of public transparency and strengthen adherence to existing standards of ethical behavior. Aligned with that work, the Ethics Commission has identified the review and strengthening of the City's ethics laws as its top policy priority. In addition, implementation of Budget and Legislative Analyst audit recommendations designed to strengthen the Commission's core audit and investigative functions continues to be a top operational priority. Among the policy and

operational goals for the Commission are:

- Developing stronger ethics and conflict of interest provisions in City law
- Establishing new post-filing compliance reviews for improved oversight and filer accountability
- Formalizing and implementing new approaches for training on ethics for City employees and contractors

Ethics@Work

The Mayor's proposed budget for FY 2021-22 and FY 2022-23 includes funding for the Ethics Commission to establish an ethics training and outreach team. The Ethics@Work initiative ensures City employees and contractors throughout the city government can be equipped with the tools to navigate ethical issues in public service effectively and actively contribute to a citywide culture of integrity. There is funding for four training specialists to pursue core anti-corruption work with departments citywide. Equipping the city's workforce with practical tools and information to constructively deal with ethical issues that can emerge in their work is also essential to sustain and support the highest standard of integrity in city government. The ethics training project will invest in training designed and delivered with a specific focus to help ensure the tools and information are relevant and impactful. Development of training components would consider and assess unique areas of risk given the nature of the department's work, and Ethics@Work modules will be regularly evaluated to ensure the training is effective.

Enforcement and Program Performance

The Mayor's proposed budget also includes new investigative resources that will enable case resolution times to be reduced to no more than 18

months on average from the date the Enforcement Division identifies allegations to be investigated to the date of final action by the Commission. Along with reducing case reduction times, the number, proportion, and severity of cases investigated by the Ethics Commission would increase, as would the Commission's capacity to initiate proactive investigations into matters that result in the most severe public harm to fair and accountable government.

In addition, the Mayor's proposed budget includes funding to ensure ETH can develop and implement standardized methods to track and regularly report on the performance of the department's core functions. Identifying effective program performance metrics and regularly evaluating and communicating them will enable the department to assess the effectiveness of core functions, use data to drive decision-making, and communicate ETH's work to the public.

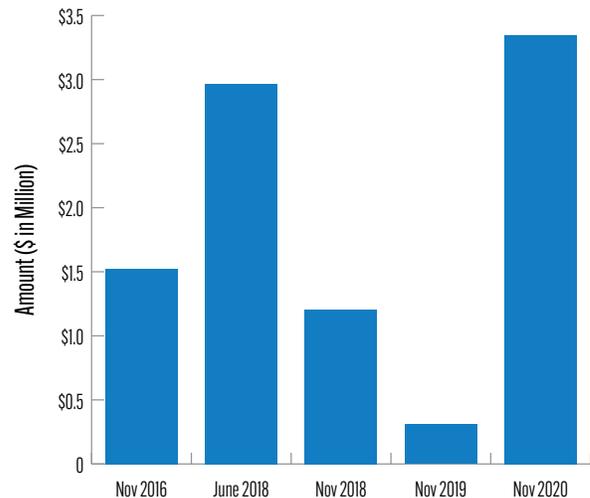
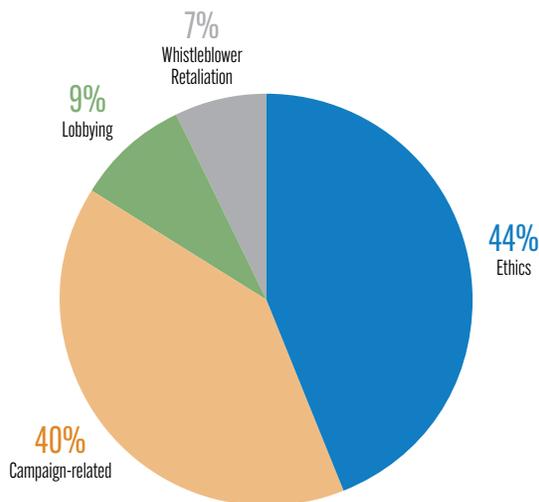
Citywide Form 700 E-Filing

To support improved transparency, the Ethics Commission is working to implement electronic filing for all designated filers of Form 700 – Statement of Economic Interests beginning in January 2022. This will enable roughly 3,500 designated

employees who currently file these public disclosure forms on paper with their departments to use the Commission's online filing system to submit their financial disclosure statements. In addition to supporting timely and improved access for the public to these Statement of Economic Interests disclosures, electronic filing will support designated City employees by making the filing process easier and more efficient.

Election Campaign Funds

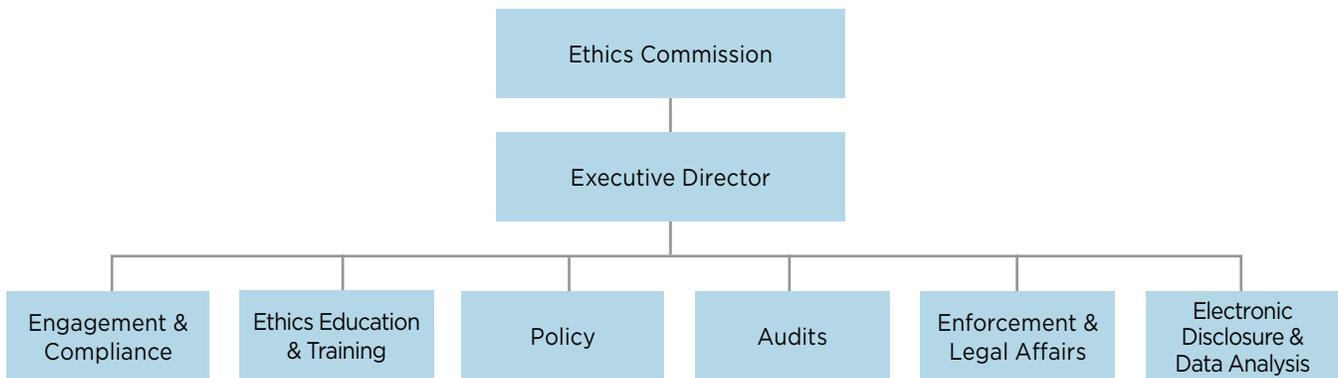
The Election Campaign Fund (Fund) is established in the City's Campaign Finance Reform Ordinance (CFRO) to fund the City's system of partial public financing for candidates for the Office of the Mayor and Board of Supervisors. The public financing system was created by San Francisco voters in 2000 and enables eligible candidates to qualify for a limited amount of public funds in their campaigns. Under City law, the Fund is capped at a maximum of \$7.0 million. Annual required allocations into the Fund are based on a formula in the law of \$2.75 per resident to ensure adequate program funding, with additional allocations required in the case of a Mayoral or Board of Supervisor vacancy. No more than 15 percent of the total in the Fund for any given election may be used for administering the public financing program.



▲ OPEN FORMAL INVESTIGATIONS. *The Commission's priority is to increase the number, proportion, and severity of cases investigated and initiate proactive investigations into matters that result in the most severe public harm to fair and accountable government.*

▲ PUBLIC CAMPAIGN FUNDS DISBURSED. *The Public Campaign Funds provide partial financing for candidates for the Office of the Mayor and the Board of Supervisors. In the November 2020 election, over \$3.0 million were disbursed to eligible candidates.*

ORGANIZATIONAL STRUCTURE: ETHICS COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	22.78	30.50	7.72	32.33	1.83
Non-Operating Positions (cap/other)					
Net Operating Positions	22.78	30.50	7.72	32.33	1.83

Sources

Licenses, Permits, & Franchises	92,000	92,000		92,000	
Fines, Forfeiture, & Penalties	62,750	62,750		62,750	
Charges for Services	2,450	2,450		2,450	
General Fund Support	4,567,315	6,393,878	1,826,563	7,301,001	907,123
Sources Total	4,724,515	6,551,078	1,826,563	7,458,201	907,123

Uses - Operating Expenditures

Salaries	2,840,721	4,043,216	1,202,495	4,432,197	388,981
Mandatory Fringe Benefits	1,217,115	1,631,980	414,865	1,745,926	113,946
Non-Personnel Services	223,918	272,433	48,515	263,433	(9,000)
City Grant Program				446,860	446,860
Materials & Supplies	23,508	59,508	36,000	23,508	(36,000)
Services Of Other Depts	419,253	543,941	124,688	546,277	2,336
Uses Total	4,724,515	6,551,078	1,826,563	7,458,201	907,123

Uses - Division Description

ETH Ethics Commission	4,724,515	6,551,078	1,826,563	7,458,201	907,123
Uses by Division Total	4,724,515	6,551,078	1,826,563	7,458,201	907,123

Fine Arts Museums

MISSION

The Fine Arts Museums of San Francisco (FAM) was formed in 1972 with the merger of the de Young and Legion of Honor museums. The Fine Arts Museums' mission is to connect the Museum's visitors with local and global art in order to promote their knowledge of and curiosity about the past, deepen their engagement with the art and ideas of today, and stimulate their creative agency in their own futures. FAM is further envisioned as a forum that stimulates community and visitor conversations and explorations by applying inclusive and equitable perspectives to the Museum's collections and the histories they embody, and to support Museum's staff to realize their potential in an inclusive and equitable workplace.

SERVICES

The de Young and Legion of Honor museums are operated by the Corporation of Fine Arts Museums (COFAM), a private nonprofit organization, on behalf of FAM. COFAM raises contributions, sells memberships, and conducts mission-related revenue earning activities to fund a significant portion of the programs and operations of the museums, supplemented by the City's funding for FAM.

FAM provides services through the following divisions:

GENERAL DIVISION is responsible for the security, building maintenance and related capital improvements, and utilities of the de Young and the Legion of Honor. It is also responsible for the security, conservation, and public display of the City's art collection.

The de Young is home to a world-class collection of American paintings; decorative arts and crafts; arts from Africa, Oceania, and the Americas; Western and non-Western textiles; and photography.

The Legion of Honor is known for its rich overview of European art history, from medieval times through the 20th century. It also houses an outstanding collection of ancient art and the largest collection of works on paper west of the Mississippi River.

ADMISSIONS is responsible for administering public entry into the two museums.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	18,470,103	20,985,756	2,515,653	20,996,834	11,078
Total FTE	105	104	(1)	105	1

STRATEGIC INITIATIVES

- Sustain and develop the City’s prestigious collections of world art;
- Mirror and model the diversity of San Francisco in hiring, exhibitions, accessibility, programs, and community outreach that welcomes the underserved;
- Contribute to San Francisco’s economy and civic pride as a must-see destination for local, national, and international visitors;
- Excel in operational and fiscal management of city resources;
- Continue to diversify staff through alternative recruitment strategies and updated outreach; and
- Increase engagement with BIPOC and other underrepresented groups to the Museums by becoming a more inclusive and welcoming environment for staff and visitors.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	Projected	FY21 Target	FY22 Target	FY23 Target
Create a dynamic, efficient, and financially secure organization						
City cost per visitor (All museums)	\$11.25	\$23.38	\$59.59	\$12.05	\$22.92	\$14.23
Number of participants in public programs	194,352	48,066	300,000	300,000	150,000	200,000
Lead as two of the major museums on the West Coast						
Number of de Young visitors	1,120,025	521,392	225,000	1,100,000	525,000	1,000,000
Number of Legion of Honor visitors	289,135	194,085	56,000	350,000	265,000	300,000
Number of paid memberships	107,900	88,885	78,600	100,000	85,000	100,000
Present extraordinary exhibitions and build on Collection's strengths						
Number of acquisitions through gifts, bequests and purchases	624	992	1,010	500	750	750
Number of exhibitions	16	18	13	16	17	18
Support education and engagement programs						
Number of all school children and youth participating in education programs	77,806	31,783	15,000	55,000	20,000	50,000
Number of San Francisco school children and youth participating in education programs	46,690	19,000	8,400	45,000	12,000	24,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$21.0 million for the Fine Arts Museums is a \$2.5 million, or 13.6 percent, increase than the FY 2020-21 budget of \$18.5 million. This increase is primarily due to capital funding.

The FY 2022-23 proposed budget of \$21.0 million does not significantly differ from their FY 2021-22 proposed budget.

Exhibitions that Embrace Inclusive and Equitable Narratives while Supporting Economic Recovery

The Museums offer a wide range of programs that expand knowledge and embrace diversity, equity, and inclusion values in order to provide audiences with an inclusive and equitable lens on historic and contemporary issues. This inclusive programming supports economic recovery by welcoming an expanded audience to the Museums. The Museums

will offer several major special exhibitions in FY 2021-22 covering a wide range of art and artists including the following which have already been announced:

- *Judy Chicago: A Retrospective* - Celebrates pioneering feminist artist Judy Chicago with the first retrospective of her work.
- *Wangechi Mutu: I Am Speaking, Are You Listening?* - Showcases a site-specific exhibition of new and recently created sculpture, collage, and film by visionary Kenyan American artist Wangechi Mutu.
- *Patrick Kelly: Runway of Love* - Celebrates the remarkable career and legacy of African American fashion designer Patrick Kelly.
- *Hung Liu: Golden Gate* - This new installation by renowned Bay Area artist Hung Liu, will combine new and existing work to highlight international and domestic narratives of migration.

Prioritizing Equitable Access to the Museums through Free Saturdays

The Museums ensure that the City’s collections are accessible to individuals and families from across the socio-economic spectrum. The Free Saturdays program was established in April 2019 to provide free General Admission to every San Francisco resident. In October 2019, the Museums expanded the program to all San Francisco Bay Area residents. Since its inception, the program has provided over 120,000 free visits including 40,000 first-time visitors.

As part of the Free Saturday program, the Museums provide a variety of complimentary public and family programming every Saturday. Free Saturday attendance has seen broad attendance increases including a 200 percent increase in families, 250 percent increase in low income households and 350 percent increase in diverse audiences.

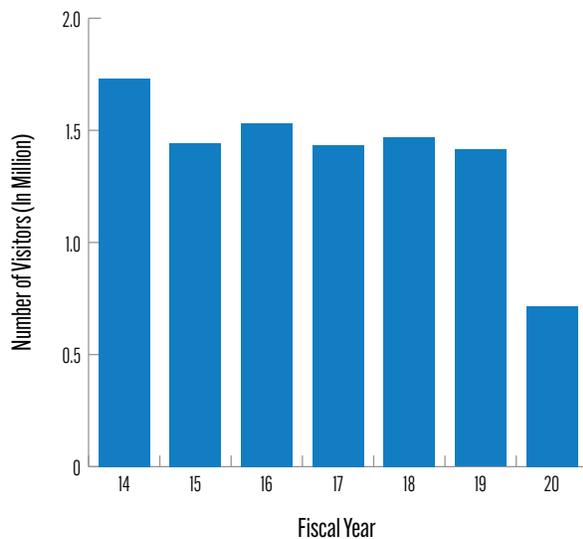
In addition to Free Saturdays, FAM provides free general admission for First Responders and all visitors with disabilities during regular hours. FAM continues to offer free general admission to all every

first Tuesday of the month. School group admission and programs are also free of charge, including for special exhibitions. Several Access Mondays each year provide free general and special exhibition admission and facilitated programs for individuals with disabilities. These combined programmatic efforts assist to increase diversity and financial accessibility at the museums, and to expand awareness in new communities.

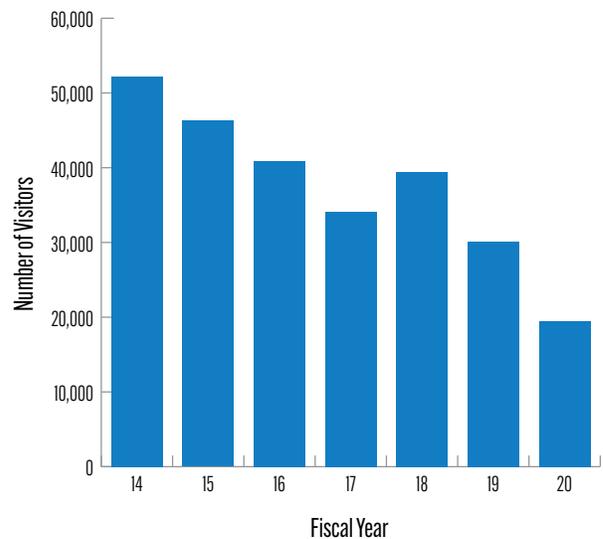
Capital and Technology Investments

Capital improvements essential for keeping the museum buildings in good working order and ensuring a safe environment for visitors, staff, and the collections include repairs to tower exterior panel supports at the de Young; and replacement of aging building systems at both facilities. Many capital investments at the Legion of Honor will be needed in advance of its centenary in 2024.

The Museums are implementing a new Collections Management System to modernize registration and improve access to the City’s collection of over 130,000 objects.

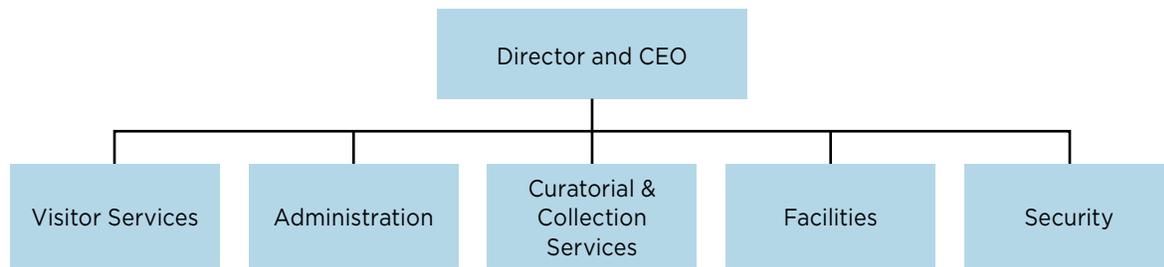


▲ ANNUAL VISITORS. *The Fine Arts Museums of San Francisco, comprising the de Young Museum and the Legion of Honor, is among the most visited arts institutions in the United States.*



▲ FREE STUDENT MUSEUM VISITS. *Museum visits and programming are provided free of charge at the Fine Arts Museums for thousands of local students each year.*

ORGANIZATIONAL STRUCTURE: FINE ARTS MUSEUM



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	104.60	104.30	(0.30)	105.13	0.83
Non-Operating Positions (cap/other)					
Net Operating Positions	104.60	104.30	(0.30)	105.13	0.83

Sources

Charges for Services	750,000	771,934	21,934	1,064,066	292,132
Expenditure Recovery	179,000	179,000		179,000	
Transfers In	373,614	266,836	(106,778)		(266,836)
General Fund Support	17,167,489	19,767,986	2,600,497	19,753,768	(14,218)
Sources Total	18,470,103	20,985,756	2,515,653	20,996,834	11,078

Uses - Operating Expenditures

Salaries	8,954,502	9,800,763	846,261	10,202,031	401,268
Mandatory Fringe Benefits	4,391,425	4,475,646	84,221	4,580,059	104,413
Non-Personnel Services	617,481	617,481		617,481	
Capital Outlay	422,456	1,399,579	977,123	1,020,258	(379,321)
Materials & Supplies	40,900	158,130	117,230	36,500	(121,630)
Overhead and Allocations	186,513	64,593	(121,920)	64,593	
Services Of Other Depts	3,856,826	4,469,564	612,738	4,475,912	6,348
Uses Total	18,470,103	20,985,756	2,515,653	20,996,834	11,078

Uses - Division Description

FAM Fine Arts Museum	18,470,103	20,985,756	2,515,653	20,996,834	11,078
Uses by Division Total	18,470,103	20,985,756	2,515,653	20,996,834	11,078

Fire Department

MISSION

The mission of the San Francisco Fire Department is to protect the lives and property of the people of San Francisco and its visitors from fires, natural disasters, accidents, hazardous materials incidents, and other causes requiring a rapid and skilled emergency response; serve the needs of its most vulnerable residents through community paramedicine, and save lives and reduce suffering by providing emergency medical services; prevent harm through prevention services and education programs; and to provide a work environment that is free from harassment and discrimination, and values health, wellness, cultural diversity, and equity.

SERVICES

The Fire Department provides services through the following divisions:

OPERATIONS fights fires, provides Emergency Medical Services (EMS) including transport to Hospitals and Community Paramedicine Services. Oversees specialized services such as Hazardous Materials units and Search and Rescue units, Cliff Rescues, Surf Rescues, Water Rescue Operations, and conducts disaster planning and preparedness training, such as the Neighborhood Emergency Response Team (NERT).

PREVENTION minimizes injuries, deaths, and property loss due to fire through code enforcement, public education, and inspection programs that detect and eliminate fire hazards.

INVESTIGATION determines, documents, and reports on the origin and cause of fires and explosions, and when appropriate, participates in arrests and assist in the prosecution of arson cases.

SUPPORT SERVICES manages the Department's facilities, equipment, and water supply systems and is responsible for all maintenance, repairs, and capital improvements.

TRAINING instructs and evaluates all Department staff and new recruits, and provides comprehensive Fire and EMS training to all staff.

FIREBOAT operates and maintains the City's three fireboats, rescue boats and rescue watercrafts and responds to Water Rescues and Fire Suppression on the San Francisco Bay and Piers.

AIRPORT provides fire services at the San Francisco International Airport, including Fire Suppression, EMS, Water Rescue, and other services.

ADMINISTRATION provides support and oversees the Department's programs in areas such as accounting and finance, planning and research, human resources, payroll, public information, the physician's office, and management information services.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	412,290,704	438,643,187	26,352,483	441,731,555	3,088,368
Total FTE	1,641	1,670	29	1,666	(4)

STRATEGIC INITIATIVES

- Ensure that the Department continues to provide the highest level of service possible;
- Maintain ambulance response times to Code 2 calls under 20 minutes and Code 3 calls under 10 minutes for at least 90 percent of service calls;
- Construct a state-of-the-art Fire Training Center while updating the Department's aging facilities and equipment;
- Ensure first responders have the necessary rescue tools and personal protective equipment to address emergency incidents and meet the demands of a growing city;
- Enhance the support for Department members by providing a comprehensive professional development program as well as expanding crucial resources available for physical, mental, and behavioral health and wellness;
- Have the Department's Racial Equity Advisory Committee, under the guidance of its Diversity, Equity and Inclusion Office, complete a comprehensive review process of the Department's practices and processes through the lens of racial equity; and
- Develop a Racial Equity Action Plan to be incorporated into the Department's upcoming strategic plan update.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Emphasize the Physical and Mental Health and Wellness of Department employees						
Number of Battalion Based/In-Service training hours	57,995	57,463	70,000	70,000	70,000	70,000
Number of new recruits trained	115	68	80	150	150	150
Number of probationary firefighter training hours	55,150	35,287	50,000	100,000	100,000	100,000
Prioritize Employee & Community Engagement						
Number of citizens trained in emergency techniques and procedures	1,118	586	650	1,600	1,600	1,600
Number of public education presentations	37	60	40	80	80	80
Provide the Highest Level of Service						
Number of Code 2 (Non Emergency) Incidents	63,318	60,364	60,000	55,000	55,000	60,000
Number of Code 3 (Emergency) Incidents	86,603	88,826	88,800	85,000	85,000	88,000
Number of fires extinguished	3,305	3,998	4,000	3,400	3,400	3,500
Number of fires investigated	207	241	240	300	300	300
Number of inspections made	22,752	20,776	20,700	22,000	22,000	23,000
Number of inspections resulting in violation	1,507	1,962	2,000	2,000	2,000	2,000
Number of new fire permits issued	4,231	3,000	4,500	4,500	4,500	4,500
Number of plans reviewed and approved	14,127	10,454	7,003	13,000	13,000	
Number of violation re-inspections made	1,253	1,792	2,000	1,000	1,000	1,000
Percentage of ambulances that arrive on-scene within 10 minutes to life-threatening medical emergencies	91.4%	91%	90%	90%	90%	90%
Percentage of ambulances that arrive on-scene within 20 minutes to non-life-threatening medical emergencies	93.48%	93%	90%	90%	90%	90%
Percentage of First Responders (Advanced Life Support) that arrive on-scene within 7 minutes to life-threatening medical emergencies	93.35%	93%	90%	90%	90%	90%
Percentage of First Responders (Basic Life Support) that arrive on-scene within 4 minutes 30 seconds to life-threatening medical emergencies	80.6%	77%	90%	90%	90%	90%
Roll time of first ALS-capable company to Code 3 incidents requiring possible medical care, in seconds - 90th Percentile	370	376	420	420	420	420
Roll time of first defibrillation-capable company to Code 3 incidents requiring possible medical care, in seconds - 90th percentile	317	328	300	300	300	300
Roll time of first transport-capable company to Code 3 incidents requiring possible medical care, in seconds - 90th Percentile	554	564	600	600	600	600
Roll time of first unit to respond to Code 3 incidents, in seconds - 90th percentile	315	328	300	300	300	300
Roll-time of first unit to respond to possible non-medical Code 3 incidents, in seconds - 90th percentile	482	329	300	300	300	300
Total arson arrests	21	35	40	60	60	60
Total number of arson incidents	130	140	150	220	220	220
Total number of responses to emergency incidents	310,649	311,586	320,000	320,000	320,000	325,000
Total response time (CRI) of first unit to Code 2 incidents, in seconds - 90th percentile	1,219	1,243	1,200	1,200	1,200	1,200
Total response time (CRI) of first unit to Code 3 incidents requiring possible medical care, in seconds - 90th percentile	475	489	480	480	480	480
Total response time (CRI) of first unit to Code 3 incidents, in seconds - 90th percentile	477	491	480	480	480	480
Total response time (CRI) of first unit to possible non-medical Code 3 incidents, in seconds - 90th percentile	482	493	500	500	500	500

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$438.6 million for the Fire Department is \$26.4 million, or 6.4 percent, higher than the FY 2020-21 budget of \$412.3 million. This increase is largely due to new funding for equipment, the new street response teams, and the upcoming Fire Training Facility capital project.

The FY 2022-23 proposed budget of \$441.7 million is \$3.1 million, or 0.7 percent, higher than the FY 2021-22 proposed budget. This increase is largely due to new funding for equipment and regular salary increases.

Equipment and Fleet Replacement

While the close of Fiscal Year 2020-21 represents the fulfillment of the current five-year equipment and fleet modernization initiative for the Fire Department, the Fire Department must plan to continue the successes and progress of these investments. In the proposed budget, the Mayor's Office establishes a new multi-year equipment plan to continue to support the Fire Department's Fire Suppression and EMS personnel with the tools and equipment required to perform their crucial tasks and responsibilities.

Supporting the City's Recovery Efforts

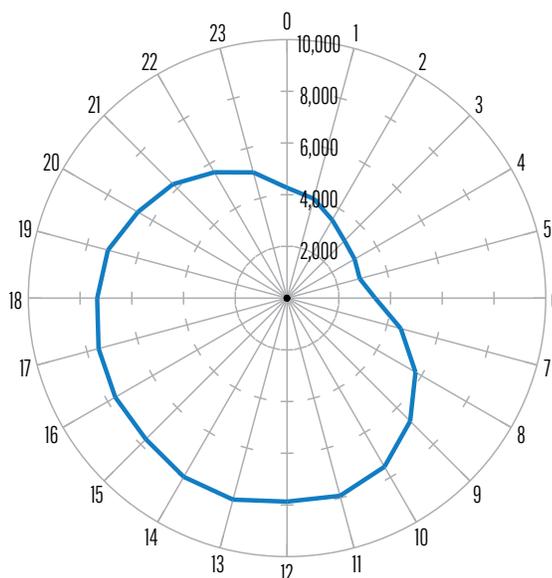
As the City looks to rebound and recover from the COVID-19 pandemic, the Fire Department plays a crucial part with its City partners to support small business and economic recovery. From such responsibilities as COVID-19 response and planning, safe sleeping sites, slow streets, shared spaces, and vaccination efforts, Fire Department staff have supported the City's COVID-19 response initiatives. As the City transitions into recovery, the Fire Department will continue to be a partner in those efforts, in addition to partnering with other City agencies to further many of the Mayor's housing initiatives.

Expansion of Community Paramedicine

As part of the Fire Department's Community Paramedicine efforts, the Department's EMS6 Unit and Street Crisis Response Teams, in conjunction with other City partners, have proven to be extremely successful at supporting the City's vulnerable populations. Community Paramedicine allows the Department's Paramedics and Emergency Medical Technicians (EMTs) to expand their roles in providing care to better meet

NUMBER OF CALLS FOR SERVICE BY HOUR 2020.

While the Fire Department provides service 24 hours a day, seven days a week, the majority of calls for service are from 9:00 AM to 8:00 PM.



the needs of the community, including the City's underserved populations. Investments in the Mayor's proposed budget expand those efforts, growing the Department's resources to better respond to homeless, wellness, behavioral health, and opioid calls.

Diversity, Equity, and Inclusion

With the release of its Racial Equity Action Plan (REAP) last year, the Department has outlined its plan for improving equity and opportunities for the San Francisco Fire Department, both internally for its employees as well as externally for communities. The Fire Department has prioritized equity in all of its efforts, and investments in the

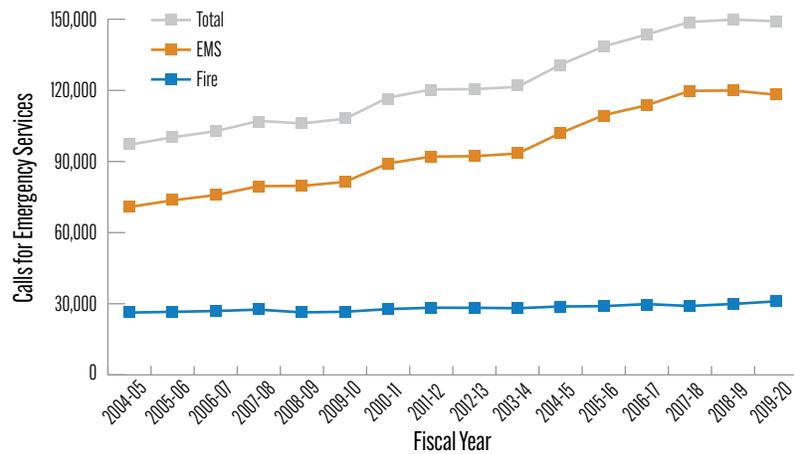
Mayor's proposed budget support those initiatives, including participation in the City EMT program as well as resources to formally establish its Diversity, Equity, and Inclusion Office and enhance recruitment efforts.

Mental Health Resources

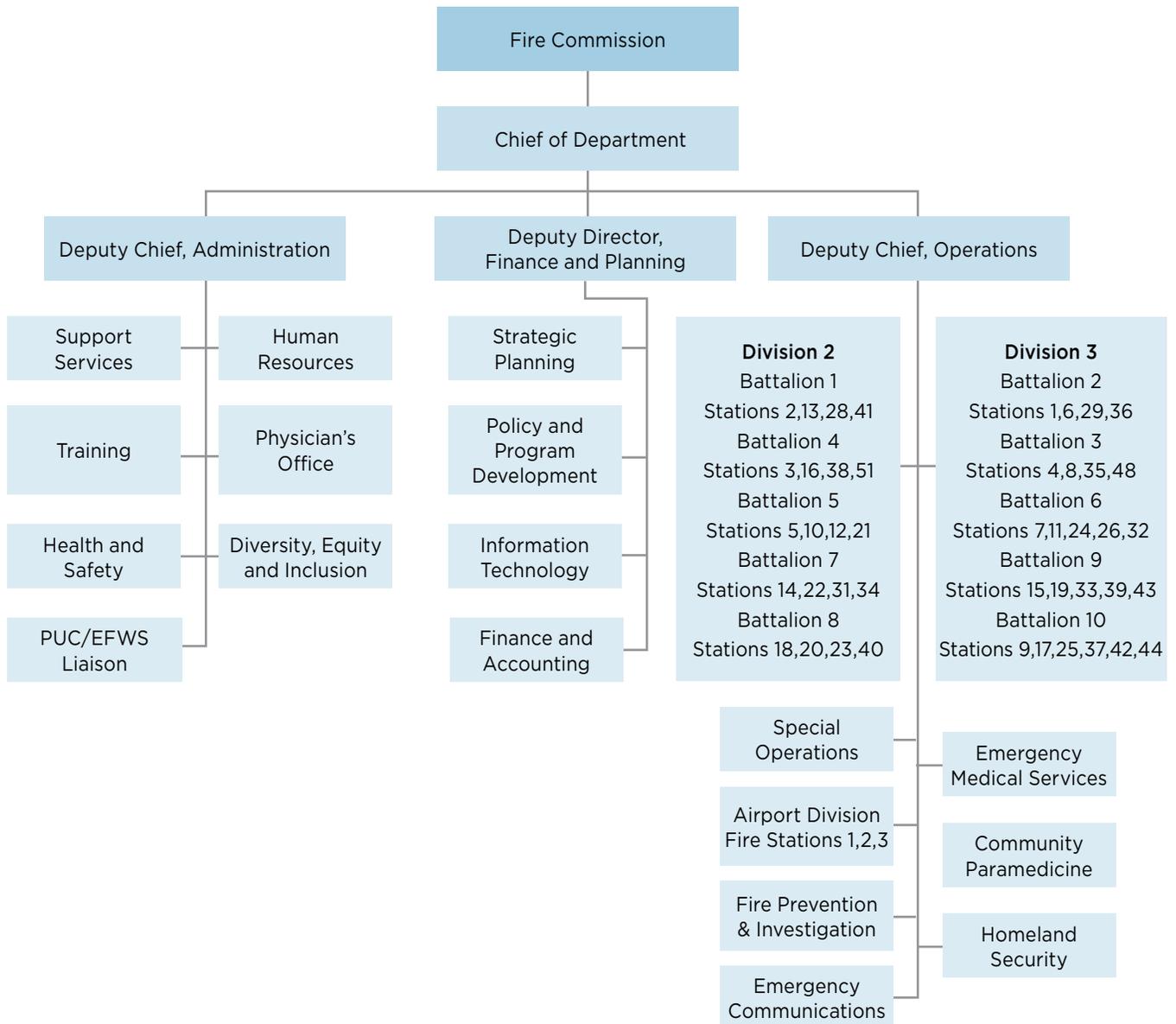
In recent years, the Fire Department (as well as the industry as a whole) has increased the focus on the behavioral health needs of first responders. In light of the current COVID-19 pandemic, the need for these supportive services has only increased. The Fire Department is working closely with other City agencies to expand those resources for Fire Department members as well as all City First Responders.

CALLS FOR EMERGENCY SERVICES.

Over the last 15 years, service calls for the Fire Department have steadily risen. However, this increase is largely attributed to calls for emergency medical services.



ORGANIZATIONAL STRUCTURE: FIRE DEPARTMENT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	1,732.01	1,748.74	16.73	1,744.65	(4.09)
Non-Operating Positions (cap/other)	(90.77)	(79.00)	11.77	(79.00)	
Net Operating Positions	1,641.24	1,669.74	28.50	1,665.65	(4.09)

Sources

Licenses, Permits, & Franchises	45,500	45,500		45,500	
Rents & Concessions	370,000	370,000		370,000	
Intergovernmental: Federal	1,267,894	1,290,721	22,827	1,290,721	
Intergovernmental: State	49,030,000	42,494,000	(6,536,000)	41,691,000	(803,000)
Charges for Services	48,793,549	45,138,880	(3,654,669)	45,138,880	
Expenditure Recovery	6,853,283	13,361,604	6,508,321	13,396,112	34,508
Transfers In	1,267,894	1,290,721	22,827	1,290,721	
IntraFund Transfers In	1,801,498	1,801,498		1,801,498	
Transfer Adjustment-Source	27,953,664	28,303,123	349,459	29,701,273	1,398,150
General Fund Support	274,907,422	304,547,140	29,639,718	307,005,850	2,458,710
Sources Total	412,290,704	438,643,187	26,352,483	441,731,555	3,088,368

Uses - Operating Expenditures

Salaries	279,134,740	294,197,815	15,063,075	306,283,984	12,086,169
Mandatory Fringe Benefits	90,598,839	89,821,010	(777,829)	89,971,334	150,324
Non-Personnel Services	2,842,142	3,099,814	257,672	3,101,959	2,145
Capital Outlay	2,920,957	8,842,410	5,921,453	4,937,672	(3,904,738)
Intrafund Transfers Out	1,801,498	1,801,498		1,801,498	
Materials & Supplies	5,905,713	6,189,566	283,853	5,974,922	(214,644)
Overhead and Allocations	143,593	184,389	40,796	184,389	
Programmatic Projects	3,650,000	8,050,000	4,400,000	2,475,000	(5,575,000)
Services Of Other Depts	27,094,720	28,258,183	1,163,463	28,802,295	544,112
Transfers Out	1,267,894	1,290,721	22,827	1,290,721	
Transfer Adjustment - Uses	(3,069,392)	(3,092,219)	(22,827)	(3,092,219)	
Uses Total	412,290,704	438,643,187	26,352,483	441,731,555	3,088,368

Uses - Division Description

FIR Administration	24,664,888	26,749,819	2,084,931	27,046,363	296,544
FIR Airport	31,023,056	31,395,342	372,286	32,793,492	1,398,150
FIR Capital Project & Grants	1,697,864	1,369,108	(328,756)	1,437,564	68,456
FIR Fireboat	3,633,576	3,705,342	71,766	3,848,131	142,789
FIR Investigation	2,549,173	2,986,882	437,709	3,098,620	111,738
FIR Nert	329,646	332,913	3,267	339,908	6,995
FIR Operations	299,952,518	317,056,550	17,104,032	322,383,517	5,326,967
FIR Prevention	19,094,559	18,212,822	(881,737)	18,928,702	715,880
FIR Support Services	25,409,021	26,745,278	1,336,257	27,450,331	705,053
FIR Training	3,936,403	10,089,131	6,152,728	4,404,927	(5,684,204)
Uses by Division Total	412,290,704	438,643,187	26,352,483	441,731,555	3,088,368

General City Responsibility

MISSION

General City Responsibility is a departmental designation for expenditures and revenues that are not directly attributable to one city department, or that are citywide in nature. Examples of citywide expenditures are voter mandated General Fund support for transit, libraries, and other baselines, the General Fund portion of retiree health premiums, nonprofit cost of doing business increases, required reserve deposits and debt service. These costs are budgeted in General City Responsibility rather than allocating costs to departments. Examples of citywide revenues deposited into General City Responsibility are undesignated property taxes, business taxes, and hotel taxes. These revenues are transferred to departments in the form of General Fund subsidy allocations.

TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized		4.00	4.00	4.00	
Non-Operating Positions (cap/other)		(4.00)	(4.00)	(4.00)	
Net Operating Positions	0.00	0.00	0.00	0.00	0.00

Sources

Property Taxes	2,376,017,881	2,384,040,462	8,022,581	2,480,140,462	96,100,000
Business Taxes	1,128,850,000	992,080,000	(136,770,000)	1,096,260,000	104,180,000
Other Local Taxes	672,990,000	786,387,231	113,397,231	1,090,014,865	303,627,634
Licenses, Permits, & Franchises	15,640,000	14,250,000	(1,390,000)	13,950,000	(300,000)
Fines, Forfeiture, & Penalties	17,572,650	21,853,182	4,280,532	18,486,148	(3,367,034)
Interest & Investment Income	17,204,238	30,020,000	12,815,762	32,080,000	2,060,000
Intergovernmental: Federal	82,130,000	49,457,356	(32,672,644)		(49,457,356)
Intergovernmental: State	4,590,000	4,590,000		4,590,000	
Charges for Services	21,815,563	23,574,264	1,758,701	23,574,264	
Other Revenues	3,593,222	4,436,883	843,661	4,436,883	
Transfers In	330,702,150	58,540,000	(272,162,150)	66,010,000	7,470,000
IntraFund Transfers In	1,124,668,808	843,652,320	(281,016,488)	673,192,295	(170,460,025)
Unappropriated Fund Balance	370,404,987	470,098,738	99,693,751	314,830,423	(155,268,315)
Unappropriated Fund Balance	156,500,000	253,501,373	97,001,373	13,998,902	(239,502,471)
Transfer Adjustment-Source	(599,080,000)	(40,400,000)	558,680,000	(37,560,000)	2,840,000
General Fund Support	(3,921,650,293)	(4,282,530,798)	(360,880,505)	(4,337,647,754)	(55,116,956)
Sources Total	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)

TOTAL BUDGET – HISTORICAL COMPARISON, *Continued*

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Uses - Operating Expenditures					
Mandatory Fringe Benefits	77,610,115	86,909,622	9,299,507	90,989,588	4,079,966
Non-Personnel Services	19,322,239	17,515,444	(1,806,795)	19,154,709	1,639,265
City Grant Program	24,833,405	22,421,163	(2,412,242)	38,368,067	15,946,904
Capital Outlay		12,000,000	12,000,000		(12,000,000)
Debt Service	379,360,753	293,700,745	(85,660,008)	293,702,245	1,500
Intrafund Transfers Out	1,124,668,808	844,250,559	(280,418,249)	673,790,534	(170,460,025)
Programmatic Projects	37,550,000	3,150,000	(34,400,000)	5,829,989	2,679,989
Services Of Other Depts	33,864,908	38,920,423	5,055,515	39,707,620	787,197
Transfers Out	520,748,959	276,179,117	(244,569,842)	269,578,797	(6,600,320)
Unappropriated Rev Retained	34,070,019	55,774,938	21,704,919	56,950,939	1,176,001
Unappropriated Rev-Designated	149,000,000	3,129,000	(145,871,000)	5,844,000	2,715,000
Transfer Adjustment - Uses	(599,080,000)	(40,400,000)	558,680,000	(37,560,000)	2,840,000
Uses Total	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)
Uses - Division Description					
GEN General City - Unallocated	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)
Uses by Division Total	1,801,949,206	1,613,551,011	(188,398,195)	1,456,356,488	(157,194,523)

Health Service System

MISSION

The San Francisco Health Service System (SFHSS) is dedicated to preserving and improving sustainable, quality health benefits and to enhancing the well-being of employees, retirees, and their families.

SERVICES

The San Francisco Health Service System (SFHSS) provides services to its members (employees, retirees, and their families) through the following divisions:

ADMINISTRATION develops policy recommendations, rates and benefits analysis, and plan designs that proactively manage health care costs, ensure access to quality care, and comply with local, state, and federal law. Administration also coordinates monthly Health Service Board meetings; oversees plan vendor selections and performance analysis; and maintains relationships with employers, city departments, plan vendors, and external partners.

MEMBER SERVICES provides health benefits counseling and enrollment support for the 124,231 SFHSS employee and retiree members and their dependents. A team of 21 benefits analysts and supervisors handles over 55,000 member interactions and 15,000 enrollments per year. In addition, the staff maintain regulatory compliance, membership rules, and conduct eligibility audits.

ENTERPRISE SYSTEMS AND ANALYTICS monitors network and telecom system performance; ensure data security and integrity; provides administrative analyses (including forecast modeling); analyzes cost, utilization, and quality of healthcare; and manages data exchanges and information technology related to member benefits administration such as eBenefits, Voice Over Internet Protocol (VOIP), call management, and customer relationship management (CRM).

COMMUNICATIONS oversees the distribution of member materials including annual Open Enrollment packets; produces virtual educational materials; executes communications campaigns; maintains a benefits website (received 732,552 page views in 2020); prepares reports and presentations; and reviews all vendor communications to SFHSS members.

WELL-BEING/EMPLOYEE ASSISTANCE PROGRAM supports emotional, mental, and physical well-being programs for SFHSS members to feel, live, and be “Better Every Day”. Programs include Employee

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	12,102,328	12,570,769	468,441	12,908,805	338,036
Total FTE	47	47	0	47	0

Services (continued)

Assistance Program (EAP), Well-Being@Work, group exercise classes and managing the Wellness Center, retiree services, healthy behavior campaigns, challenges, targeted interventions, and resources.

FINANCE ensures the timeliness and accuracy of thousands of financial transactions; conducts the Charter mandated ten-county survey; calculates annual premium rates; oversees the external annual financial audit of the Health Service Trust Fund; routinely reports to the Health Service Board, conducts contract renewals, coordinates vendor solicitations process, and administers vendor performance guarantee program monitoring.

STRATEGIC INITIATIVES

- Transform healthcare purchasing and delivery to provide quality, affordable, and sustainable care through value-driven decisions, programs, and services;
- Move toward an integrated delivery system, focusing on primary care and prevention through targeted and personalized care that improves clinical outcomes;
- Ensure that programs, services, and resources address the entire cycle of health, elevating engagement, and strengthening member knowledge and confidence in accessing and utilizing health plan benefits;
- Offer a spectrum of design, cost, and services and collaborate with the Department’s stakeholder organizations, agencies, and departments to deliver on the whole person perspective;
- Support members and their families in living holistically and fostering an environment of well-being, targeting the social determinants of health that affect a wide range of quality-of life-risks and outcomes;
- Center racial equity within city department, policies, practices, and budget in a formalized, intentional, specific, and explicit way. Address health disparities affecting historically marginalized communities, including Black, Indigenous and People of Color, and align incentives for systemic change; and
- Cultivate organizational excellence as a reflection of the inclusive standards, processes, and employee culture that engages and empowers staff to deliver the highest standard of member services.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Provide affordable, quality healthcare to City workers						
Percentage of departments with Wellness Champions	79.0%	79%	79%	82%	79%	82%
Promote an informed, transparent, effective governance						
Percentage of invoices aged greater than 30 days	0.83%	0%	0%	0%	0%	0%
Percentage of accounts current in premium payments (delinquent less than 60 days)	99.0%	99%	99%	100%	99%	99%
Percent of purchase orders created after invoice received	0.33%	0%	0%	100%	0%	0%
Number of findings of audit reports with reportable material weakness in annual external and internal audit	0	0/0	0/0	0	0	0
Ensure operational excellence						
Percentage of vendor contracts that include HSS specific performance guarantees	45%	72%	67%	100%	70%	75%
Percentage of vendor contracts that are current and final for the executed plan year	100%	95%	96%	100%	97%	99%
Percentage HSS Participation at SFERS Retirement Seminars	100%	1723	750	100%	1500	1500
Percentage of appeals responded to within 60 days and appeals not reaching the Health Service Board	95%	26%	29%	100%	50%	50%
Call abandonment rate	1.09%	1.01%	2.68%	5%	<3%	<3%
Average time to answer telephone calls (in seconds)	18.0	19 secs	64 secs	30	<60 secs	<60 secs
Average lobby wait time (in minutes)	21.65	19 mins	0 mins	10	<20 mins	<20 mins
Educate and empower HSS members						
Number of vaccinations at worksite/health fair-based flu clinics	4,349	4,482	2,400	4,450	2,950	3,245
Number of Unique Visitors to http://sfhss.org/	125,681	131,330	142,000	240,000	145,000 to 150,000	155,000 to 160,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$12.6 million for the Health Service System is \$0.5 million, or 3.9 percent, higher than the FY 2020-21 budget of \$12.1 million. The increase is primarily due to standard salary and benefits increases and the annualization of the Employee Assistance Program.

The FY 2022-23 proposed budget of \$12.9 million is \$0.3 million, or 2.7 percent, higher than the FY 2021-22 proposed. This is primarily due to standard increases in salary and benefits costs.

SFHSS continues to execute the multiyear Strategic Plan approved by the Health Services Board. While the work environment and economic conditions are more challenging, the goals of the plan are more relevant than ever. The near-term goals are to provide benefits and services to SFHSS members that are affordable and sustainable, provide choice and flexibility, reduce complexity and fragmentation in how service is provided, support the concept of Whole Person Health and Well-Being, and engage and support all members through their entire lifecycle with SFHSS.

Affordable and Sustainable | Provide Choice and Flexibility

SFHSS collaborates with benefit plan service vendors, health care providers and a vigilant team of industry consultants to monitor the cost,

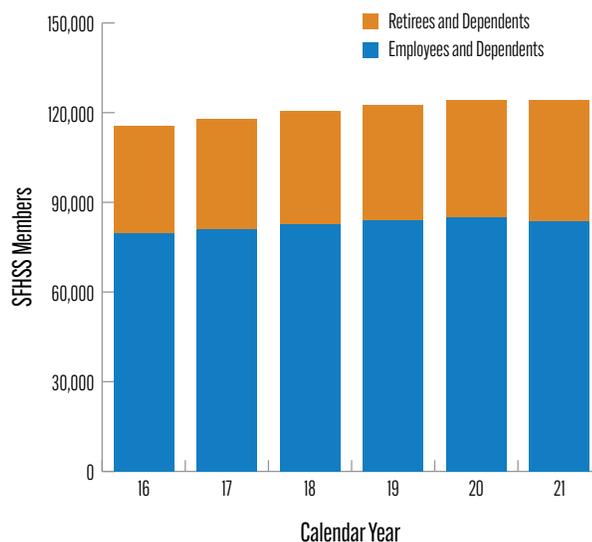
administrative performance, quality of care, and member experience. This is to reinforce the prudent use of resources to improve the health of all members over the long-term. Recently, SFHSS administered a multiyear Request for Proposal (RFP) process designed to create competition to maintain costs, increase choice, and secure a long-term commitment to provide equitable access to healthcare for all employees.

Reduce Complexity and Fragmentation | Support Whole Person Health and Well-Being

SFHSS administers a comprehensive suite of benefits to serve the varied needs of members, which can be complicated to navigate. As such, SFHSS staff are continuously trained to understand and support member needs. Communications staff provides ongoing education to engage members in maintaining their health and informing them on updates to their benefits to improve health literacy. SFHSS Well-Being manages programs for retirees and active employees. Increasing access to mental health support by enabling the Employee Assistance Program to help employees navigate the complexities of accessing mental health services and guiding members on healthy ways to manage stress is a priority during pandemic recovery.

HISTORIC CHANGE IN SFHSS ENROLLMENT. >

The number of employees, retirees and their dependents in SFHSS Medical Enrollment has steadily increased over the past five years with a slight decrease in 2021.



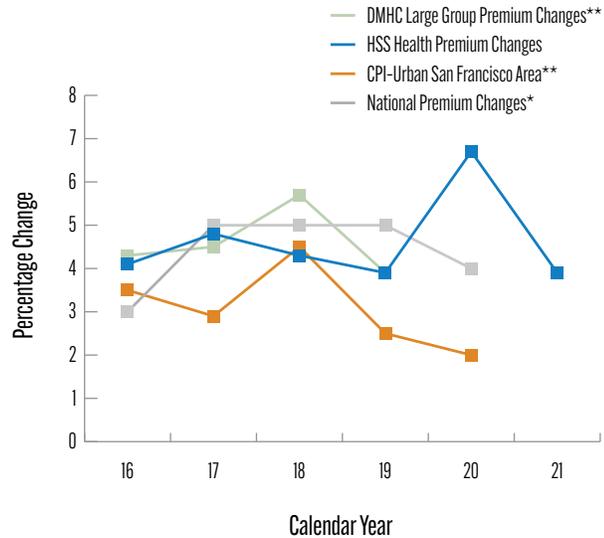
Engage and Support

SFHSS continues to leverage technology to efficiently engage and educate members on their benefits. During the past open enrollment, members chose the convenience of eBenefits to complete 82 percent of transactions. The Member Services team provided over 9,500 open enrollment consultations via the new telephonic

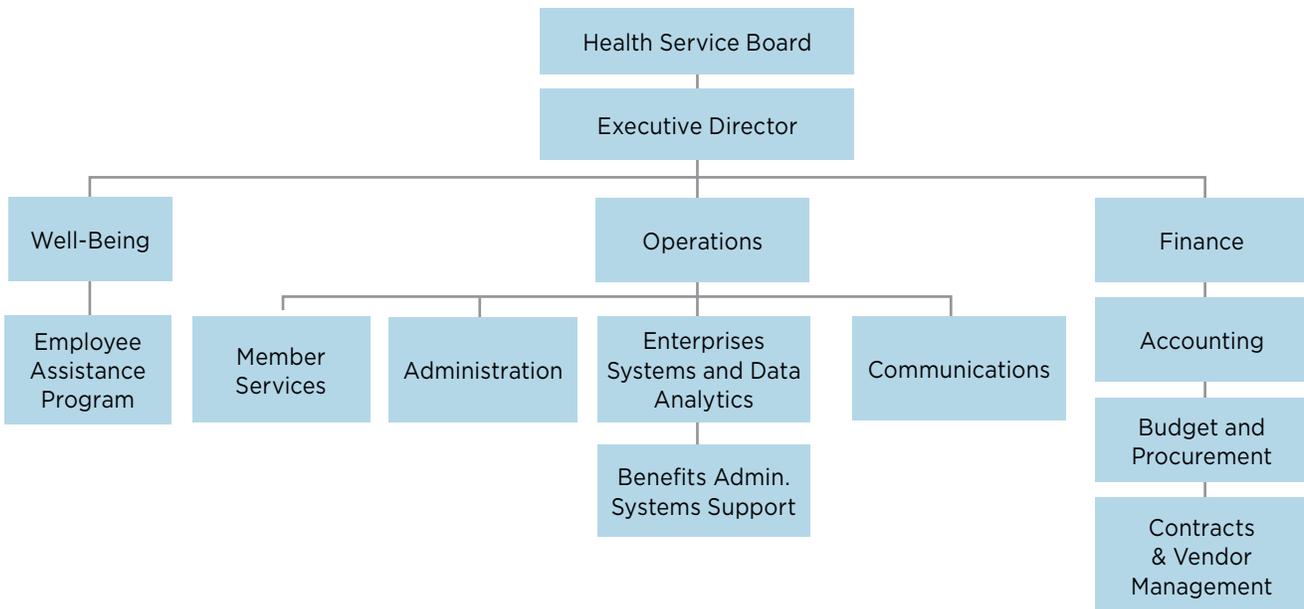
Voice Over Internet Protocol (VoIP) system and tracked issues in a separate Customer Relationship management (CRM) system. The SFHSS 360 initiative will integrate third-party systems such as case management, VoIP, benefits administration, content management, and member document management into a cohesive customer experience.

HISTORIC COMPARISON OF CHANGE IN SFHSS MEDICAL RATES, CALENDAR YEAR-OVER-YEAR. >

The rising cost of healthcare affects the economy at the local, state, and national level. Healthcare costs consistently outpace general inflation. SFHSS oversight has resulted in lower increases than the national or state average for large groups for four of the last five years. (Data on national trends from Kaiser/HRET Survey of Employer-Sponsored Health Benefits, 200 covered employers; data on California trends from Department of Managed Health Care).



ORGANIZATIONAL STRUCTURE: HEALTH SERVICE SYSTEM



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	54.73	56.32	1.59	56.55	0.23
Non-Operating Positions (cap/other)	(7.61)	(9.15)	(1.54)	(9.38)	(0.23)
Net Operating Positions	47.12	47.17	0.05	47.17	0.00

Sources

Charges for Services	9,131	9,131		9,131	
Other Revenues	625,297	625,958	661	625,958	
Expenditure Recovery	11,467,900	11,935,680	467,780	12,273,716	338,036
General Fund Support		0		0	
Sources Total	12,102,328	12,570,769	468,441	12,908,805	338,036

Uses - Operating Expenditures

Salaries	5,203,105	5,635,247	432,142	5,833,784	198,537
Mandatory Fringe Benefits	2,680,495	2,724,533	44,038	2,771,618	47,085
Non-Personnel Services	2,299,146	2,291,057	(8,089)	2,305,275	14,218
Materials & Supplies	49,085	47,717	(1,368)	71,362	23,645
Services Of Other Depts	1,870,497	1,872,215	1,718	1,926,766	54,551
Uses Total	12,102,328	12,570,769	468,441	12,908,805	338,036

Uses - Division Description

HSS Health Service System	12,102,328	12,570,769	468,441	12,908,805	338,036
Uses by Division Total	12,102,328	12,570,769	468,441	12,908,805	338,036

Homelessness and Supportive Housing

MISSION

The Department of Homelessness and Supportive Housing (HSH) strives to make homelessness in San Francisco rare, brief, and one-time, through the provision of coordinated, compassionate, and high-quality services.

SERVICES

The Department of Homelessness and Supportive Housing operates a comprehensive system of homeless services and housing called the Homelessness Response System. This system includes six core components:

Coordinated Entry organizes the Homelessness Response System with a common, population-specific assessment to match clients to the appropriate intervention, a centralized data system, and a prioritization method for referrals. Coordinated Entry serves three subpopulations: adults, families with children, and youth.

Street Outreach connects people living outside with the Homelessness Response System to access services, medical care, and shelter. This includes outreach and street engagement services provided through the San Francisco Homeless Outreach Team (SFHOT), Encampment Resolution Team (ERT), care coordination in partnership with the Department of Public Health, and referral to Coordinated Entry access points and resource centers. Resource centers provide shelter reservation services, and may include showers, food, and other basic services.

Problem Solving interventions prevent people from entering the Homelessness Response System, or help them quickly resolve their homelessness. Services may include one-time financial assistance, eviction prevention, legal services, and relocation programs such as the Homeward Bound program, family reunification, move-in assistance, and flexible grants to address housing and employment barriers.

Temporary Shelter provides temporary places for people to stay. It includes emergency shelter for adults, families with children, and youth. Temporary shelter also includes short-term, low-barrier Navigation Centers, stabilization beds for individuals unable to use shelter due to mental health or physical disabilities, and transitional housing programs.

Housing provides permanent solutions to homelessness through housing subsidies and placement, including time-limited Rapid Rehousing programs, rent subsidies, and permanent supportive housing.

Housing Ladder offers opportunities for residents of permanent supportive housing or rapid rehousing programs to relocate to housing in the private market using tenant-based rental subsidies.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)
Total FTE	157	222	65	192	(30)

STRATEGIC INITIATIVES

- Create alignment and standardization across homelessness interventions by implementing coordinated systems for adults, families with children, and youth;
- Implement performance accountability measures across the entire homelessness response system by December 2022;
- Achieve the following results through the Homelessness Recovery Plan: rehousing people experiencing homelessness who were sheltered in Shelter-in-Place Hotels during the COVID-19 pandemic, opening 1,500 new units of Permanent Supportive Housing and placing an additional 3000 people into existing Permanent Supportive Housing, increasing diversion and rehousing resources, and reactivating Congregate Shelter to the maximum COVID-informed capacity;
- End family homelessness by December 2022 through a combination of additional Rapid Rehousing, Rent Subsidies, Permanent Supportive Housing, and other interventions;
- Reallocate resources, develop new housing units, invest in new housing programs, and work on preventative strategies to reduce chronic homelessness among adults by 50 percent by 2022;
- Offer flexible, low-barrier housing models and tailored services to reduce youth homelessness by 50 percent by 2022;
- Convene HSH provider partnerships and make space for provider/government discourse; and
- Center equity across all funding allocations and programming, and continue to incorporate equity principles and practices in Coordinated Entry System.

PERFORMANCE MEASURES

	FY19	FY20	FY21		FY22	FY23
	Full Year	Full Year	Projected	Target	Target	Target
Homelessness Prevention (1)						
Number of adults that secured and/or maintained housing due to a homelessness prevention grant	800	304				
Number of families that secured and/or maintained housing due to a homelessness prevention grant	1,038	529				
Number of households that secured and/or maintained housing due to homelessness prevention grant			200		500	500
Temporary Shelter						
Percent of case managed families in individual room shelters that are placed in permanent or transitional housing, enter a treatment program, or reunite with family	68%	65%	55%	65%	65%	65%
Percentage of all available year-round adult homeless shelter beds used (2)	93.4%	74%	N/A	95%	95%	95%
Problem Solving						
Number of adults reunited with family or friends through the Homeward Bound program	511	359	125	700	160	630
Number of families reunited with family or friends through the Homeward Bound program	51	35	15	75	20	70
Rapid Rehousing						
Number of adults leaving homelessness due to rapid rehousing rental subsidy	35	184	150	100	285	75
Number of families leaving homelessness due to a rapid rehousing rental subsidy	168	163	200	150	200	100
Permanent Supportive Housing						
Number of adults leaving homelessness due to placement in permanent supportive housing	893	931	1155	1,000	2010	980
Number of families leaving homelessness due to placement in permanent supportive housing	99	58	70	75	55	65
Percent of formerly homeless households (includes adults and families) still in supportive housing or other appropriate placements after one year	94.8%	91	80%	95%	80%	80%

*FY 2020-21 targets were set prior to COVID-19 and do not reflect program closures and system constraints caused by the pandemic. Targets for FY 2021-22 and FY 2022-23 have been updated to reflect these changes.

1. The measure to track 'secured and/or maintained housing' changed in FY 2020-21 from reporting adults and families separately to reporting a combined households measure due to refined data reporting within HSH's Homeless Management Information System (HMIS).
2. Beginning March 2020, shelters paused intakes and decreased capacity to allow for social distancing. This impacted shelter occupancy percentage for FY 2019-20 and will continue to impact this measure in FY 2020-21.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$671.8 million for the Department of Homelessness and Supportive Housing is \$180.3 million, or 21.2 percent, lower than the FY 2020-21 budget of \$852.1 million. The decrease is due to loss of one-time COVID-19 response emergency funding and one-time state grant funds, partially offset by additional revenue for Our City, Our Home investments for housing acquisition.

The FY 2022-23 proposed budget of \$596.1 is \$75.8 million, or 11.3 percent, lower than the FY 2021-22 proposed budget. This reduction is driven by further reductions in projected COVID-19 response programming need, as well as loss of one-time Our City, Our Home revenue.

Funding a Historic Expansion in Housing and Homelessness Services

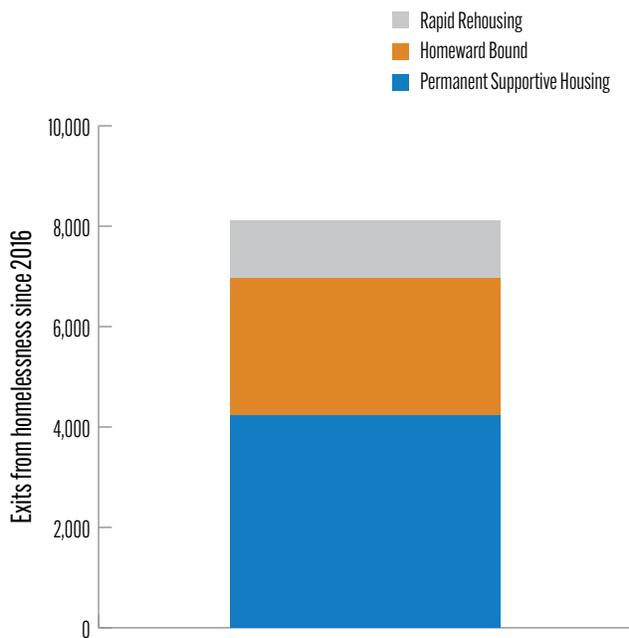
The Mayor's proposed FY 2021-22 and FY 2022-23 budget will provide significant levels of new

funding to advance and expand the work started through the 2020 Mayor's Homelessness Recovery Plan, including approximately \$800.0 million provided by the Our City, Our Home (OCOH) funding from a homelessness gross receipts tax approved by voters in November 2018. The Mayor's proposed budget reflects the priorities and central recommendations of the Our City, Our Home Advisory Committee. Additionally, the Mayor's record investment in homelessness and housing leverages other resources including federal funding from the American Rescue Plan Act, state, and federal emergency homelessness funding, the 2020 General Obligation Recovery bond funds and local General Fund resources.

Delivering on the Mayor's Homelessness Recovery Plan

In July 2020, the Mayor announced a significant expansion of San Francisco's Permanent Supportive Housing (PSH) and commitment to rehouse people experiencing homelessness who were affected by the COVID-19 pandemic. As part of that plan, the City is delivering on its commitments and opened new housing and low-barrier shelter sites, including:

- Expanding 1,500 new PSH units for adults and older adults, including scattered site housing through HSH's Flexible Housing Pool and two new hotel acquisitions partially funded through California's Project Homekey initiative.
- Continuing to fill 4,500 total PSH placements over two years, including leveraging the City's Local Subsidy Operating Program (LOSP) pipeline.
- Funding 225 new medium-term housing subsidies and with workforce assistance, for adults and Transitional Age Youth (TAY).
- Continuing alternative housing and emergency shelter as part of the COVID-19 response, including a 120-RV shelter site, multiple Safe Sleeping sites, and emergency hotel rooms.
- Opening two new Navigation Centers serving adults and families in the Bayview, and Transitional Age Youth citywide.
- New problem-solving assistance for rapid intervention to prevent long-term homelessness.



▲ EXITS FROM HOMELESSNESS JULY 2016-DECEMBER 2020. *Since July 2016, there have been 8,115 exits from homelessness through placements to permanent supportive housing, rapid rehousing, and Homeward Bound.*

- Planning for the reopening of 1,000 emergency shelter beds to a total of more than 2,100 emergency beds systemwide based on public health guidance.

Investing in a Record Expansion of Permanent Supportive and Emergency Housing

The Mayor’s proposed FY 2021-22 and FY 2022-23 invests in the acquisition and operation of 800 to 1,000 new units of permanent supportive housing through several sources, including American Rescue Plan Act funds, OCOH housing acquisition funds for adults, TAY and families, and General Obligation Recovery bond funding. The Mayor has formed an inter-agency housing acquisition strike team to move quickly to purchase tourist hotels, multi-family housing sites, Single Room Occupancy hotels and other sites suitable for permanent affordable housing.

The proposed budget also includes OCOH funding for 1,300 housing placements for families, TAY and adults in HSH’s flexible housing pool, funding privately owned rental housing with supportive services for people exiting homelessness. For immediate emergency housing, the Mayor’s proposed budget funds 265-335 medium-term subsidies with workforce services for adults and TAY.

Overall, the two-year proposed budget invests in approximately 2,400 to 2,600 permanent and medium-term housing placements. This investment will expand the City’s current portfolio of about 8,000 permanent supportive housing units to between 10,600 to 10,800 total units.

Record Investments to Prevent Homelessness in San Francisco

The Mayor’s proposed budget provides problem-solving and homeless prevention resources including financial assistance for approximately 2,000 households and eviction prevention and housing stabilization services for 2,500 households. These funds, in partnership with the Mayor’s Office of Housing and Community Development, will leverage \$26.0 million in federal CARES Act eviction and housing stabilization programs to maximize services for clients.

Additionally, prevention resources will ensure that all PSH unit rents are capped at 30 percent of tenant income, which will serve an estimated 2,800 households.

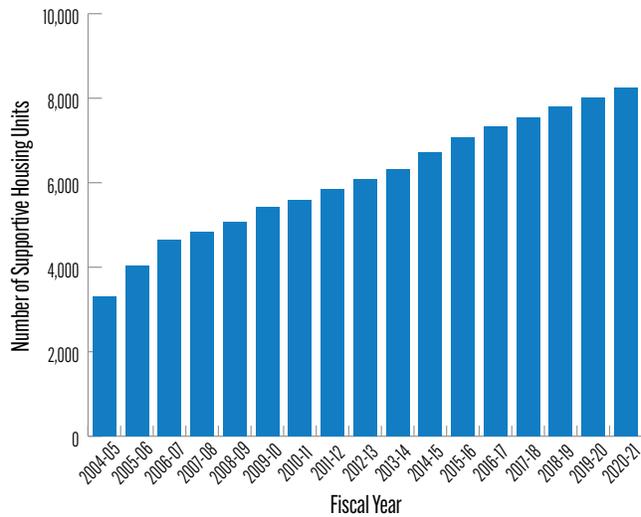
Expanding Shelter Services for Families and People Living in Vehicles.

The Mayor’s proposed budget funds \$13.0 million in FY 2021-22 and \$7.0 million in FY 2022-23 to establish and operate two new Safe Parking sites, each with up to 100 parking spaces, that serve people experiencing homelessness and living in their vehicles. The budget includes one-time funding in FY 2021-22 for infrastructure costs and ongoing operations and services funding; the initiative is supported by both General Fund and OCOH resources.

The proposed budget also supports the continuation of a new 40-bed emergency shelter for families, replacing capacity that closed during the COVID-19 pandemic, to better serve families and children experiencing emergency homelessness.

Continuing the COVID-19 Emergency Response to Protect Vulnerable Residents

The City’s COVID-19 response initiated several emergency shelter programs continuing into the next two fiscal years. The proposed budget supports the 120-space recreational vehicle (RV) shelter program in both fiscal years, currently located in the Bayview. The Mayor’s proposed budget also



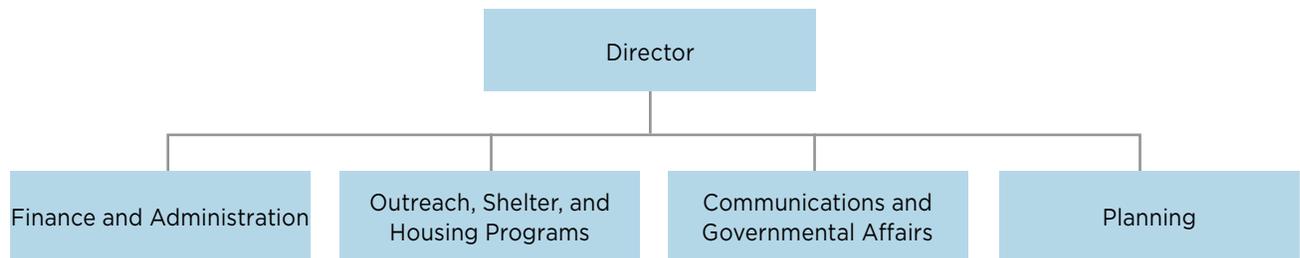
NUMBER OF PERMANENT SUPPORTIVE HOUSING UNITS. *The City continues to invest in permanent supportive housing. By the end of FY 2020-21, the City’s portfolio will have 8,251 units.*

supports approximately 262-slot capacity for the Safe Sleeping program in FY 2021-22 but scales back this program to a smaller intervention in FY 2022-23 to account for the reopening of the City's emergency shelters. In FY 2021-22, the City plans to gradually reopen its emergency shelter capacity for adults and TAY to 2,100 beds in accordance with public health guidelines.

The FY 2021-22 and 2022-23 proposed budget invests in the Mayor's commitment to rehouse people experiencing homelessness who are most

vulnerable to COVID-19 and placed into Shelter-in-Place hotels in 2020. The budget assumes Federal Emergency Management Agency (FEMA) support ending as of October 2021, and the alternative housing system becoming a fully locally-supported cost. To mitigate this cost and prioritize ongoing solutions to homelessness, including a record expansion in PSH, medium-term subsidies, problem solving funds and re-opening emergency shelter beds, the Mayor's proposed budget assumes a gradual ramp-down of Shelter-in-Place hotels with the final hotel closing in the spring of 2022.

ORGANIZATIONAL STRUCTURE: HOMELESSNESS AND SUPPORTIVE HOUSING



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	174.97	241.57	66.60	212.12	(29.45)
Non-Operating Positions (cap/other)	(18.00)	(20.00)	(2.00)	(20.00)	
Net Operating Positions	156.97	221.57	64.60	192.12	(29.45)

Sources

Business Taxes	295,165,125	249,800,000	(45,365,125)	265,945,693	16,145,693
Rents & Concessions	129,840	129,840		129,840	
Intergovernmental: Federal	203,340,441	61,903,149	(141,437,292)	61,990,658	87,509
Intergovernmental: State	89,564,069	10,713,576	(78,850,493)		(10,713,576)
Other Revenues	257,500	257,500		257,500	
Expenditure Recovery	8,240,645	7,204,671	(1,035,974)	7,212,518	7,847
IntraFund Transfers In	18,850,571	18,208,567	(642,004)	19,850,698	1,642,131
Unappropriated Fund Balance		49,218,926	49,218,926		(49,218,926)
Unappropriated Fund Balance		2,000,000	2,000,000		(2,000,000)
General Fund Support	236,571,546	272,413,571	35,842,025	240,674,653	(31,738,918)
Sources Total	852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)

Uses - Operating Expenditures

Salaries	16,743,230	26,366,521	9,623,291	23,847,750	(2,518,771)
Mandatory Fringe Benefits	6,792,590	9,648,036	2,855,446	9,570,746	(77,290)
Non-Personnel Services	27,052,660	28,196,230	1,143,570	30,096,230	1,900,000
City Grant Program	410,649,706	228,094,014	(182,555,692)	231,367,855	3,273,841
Capital Outlay		12,530,099	12,530,099		(12,530,099)
Aid Assistance	3,263,593	2,804,382	(459,211)	2,804,382	
Materials & Supplies	153,165	153,165		153,165	
Overhead and Allocations				1	1
Programmatic Projects	362,485,607	327,422,672	(35,062,935)	257,518,218	(69,904,454)
Services Of Other Depts	24,979,186	36,634,681	11,655,495	40,703,213	4,068,532
Uses Total	852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)

Uses - Division Description

HOM ADMINISTRATION	11,354,750	13,140,540	1,785,790	13,702,388	561,848
HOM PROGRAMS	840,764,987	658,709,260	(182,055,727)	582,359,172	(76,350,088)
Uses by Division Total	852,119,737	671,849,800	(180,269,937)	596,061,560	(75,788,240)

Human Resources

MISSION

The Department of Human Resources (DHR) uses fair and equitable practices to hire, develop, support, and retain a highly-qualified workforce.

SERVICES

Administration, Finance, Budget, and Information Service provides internal administrative support to ensure department operations are efficient.

Classification and Compensation classifies the City's positions and manages Memorandum of Understanding (MOU) and Municipal Code-provided compensation. In addition, the Classification and Compensation Division supports the following functions: civil service system through the management of classification actions and appeals; labor negotiations through the performance of salary surveys, costing, and contract administration; and payroll through the establishment and maintenance of rates of pay, premiums, and lump sum payments.

Diversity, Equity, and Inclusion is the Department of Human Resources (DHR) newest division. The division partners with other City departments and leads citywide efforts to create more equitable, inclusive workplaces, where all City employees feel valued, respected, and engaged at work.

Employment Services includes the following functions: Client Services Consulting, Public Safety Team, and Selection and Hiring Resources. Client Services Consulting provides human resources (HR) solutions to all city departments on employment, personnel, and disciplinary matters, as well as Civil Service Commission (CSC) rule application through direct and indirect services. Public Safety Team develops and administers complex, state-of-the-art, legally defensible selection processes for the sworn ranks of the San Francisco Fire Department, San Francisco Police Department, and San Francisco Sheriff's Department. Selection and Hiring Resources is responsible for miscellaneous staff examinations and operations.

Employee Relations negotiates and administers the provisions of collective bargaining agreements between the City and labor organizations representing city employees. Employee Relations staff

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)
Total FTE	177	201	24	191	(10)

Services (continued)

advise department personnel representatives in interpreting contract provisions; manages and reviews grievances related to contract interpretation and disciplinary action; determines bargaining unit assignments of city classifications; and conducts meet and confer sessions within the scope of representation.

Equal Employment Opportunity (EEO) and Leave Management provides direct services and consultation to all city departments, including investigating and resolving discrimination issues, preventing harassment, providing staff trainings, providing reasonable accommodation for individuals with disabilities, and establishing citywide leave management policies and protocols. EEO also prepares workforce composition reports.

Workers' Compensation administers workers' compensation benefits and all other benefits related to work injuries and illnesses, in compliance with state and local laws and regulations, and coordinates citywide safety and prevention efforts.

Workforce Development (WD) is committed to the professional and personal development of the City's workforce. WD develops and integrates an extensive curriculum of workshops designed to enhance individual or group capabilities. WD also provides data on the City's workforce, performance management services, recruitment services, and citywide apprenticeship program coordination.

STRATEGIC INITIATIVES

- Retain top talent while shaping the future workforce through the use of career development programs and expanded apprenticeship, fellowship, and internship opportunities;
- Implement new systems and utilize technological advances to reduce data vulnerabilities, increase productivity, add analytic capacity, and improve reporting;
- Improve employee well-being, satisfaction, and engagement through employee engagement tools and trainings;
- Champion diversity, equity, inclusion, and belonging by building, supporting, and retaining a workforce that reflects San Francisco's diverse community at all levels of employment;
- Develop policies and programs that support the City workforce through the COVID-19 response, business continuity, and economic recovery;
- Increase investment in DHR, particularly the Equal Employment Opportunity division, to ensure that the City workplace and employment-related decisions are free of bias, harassment, and discrimination; and
- Partner with the Office of Racial Equity and other City departments to lead citywide efforts to create more equitable, inclusive workplaces where all City employees feel valued, respected, and engaged at work.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Retain top talent while shaping the future workforce						
Percentage of employees that are provisional	0.24%	0.26%	0.25%	0.15%	0.25%	0.20%
Percent of wage rate calculations not requiring pay corrections	99.8%	100%	100%	100%	100%	100%
Number of position classifications in the Civil Service Plan	1,125	1,133	1,125	1,125	1,125	1,125
Average time between examination announcement closing and list adoption, in months	2	2	2 to 4 months	2	2 to 3 months	2
Improve employee well-being, satisfaction and engagement						
Workers' Compensation claims closing ratio	99.8%	100.6%	100.6%	101%	100%	100%
Claims per 100 FTEs (full time equivalents)	10.80	10	10	11	10	10
Average rating of DHR workshops by participants (1-5 scale)	4.6	4.5	4.4	4.4	4.4	4.4
Design and implement user-friendly practices						
Average rating by departments of their claims administration services (1-5 scale)	4.67	4.625	4.7	4.8	4.7	4.8
Champion diversity, fairness and equity						
Percentage of discrimination complaints investigated/closed within 6 months of receipt	80%	74%	80%	80%	85%	85%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$117.9 million for the Department of Human Resources is \$9.8 million, or 9.1 percent, higher than the FY 2020-21 budget of \$108.0 million. The increase is due to scheduled negotiations with labor unions, enhanced support of the Human Resources Modernization project, investments in the Equal Employment Opportunities division, and enhancements to diversity, equity, and inclusion programming.

The FY 2022-23 proposed budget of \$115.0 million is \$2.9 million, or 2.4 percent, lower than the FY 2021-22 proposed budget of \$117.9 million. The decrease is primarily due to the scheduled negotiations with Police and Fire unions, which will require fewer resources than the larger FY 2021-22 negotiations.

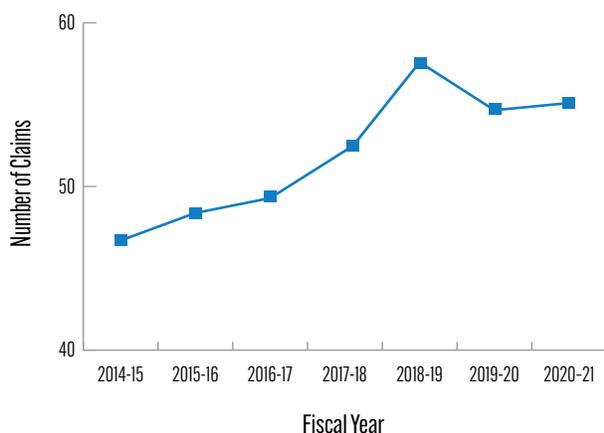
Diversity, Equity, and Inclusion

DHR is responsible for setting the tone and providing leadership for City departments to improve human resources strategies and results. The Mayor’s proposed budget includes funding for a citywide climate survey that will assess employees’ sense of workplace equity, so that DHR can build policies and practices specific to the needs of the City’s workforce. The budget also enhances the Diversity, Equity, and Inclusion (DEI) Division by adding staff to coordinate citywide

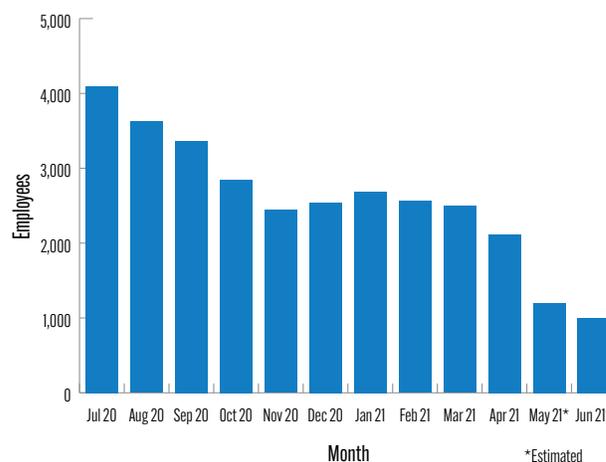
efforts, ensuring that all City departments are receiving the same guidance and implementing consistent policy improvements. As part of its Racial Equity Action Plan, DHR already identified five key areas of concentration to improve experiences and outcomes for Black, African American, and Latinx/Hispanic employees and applicants: barriers to entry and promotion; workplace climate; discipline; equal employment opportunities; and pay equity. In FY 2021-22, DHR will use the new Applicant Tracking System to track referral sources and implement strategies outlined in the diversity recruitment toolkit. DHR will evaluate job class minimum qualifications and the use of supplemental questionnaires, study alternative testing formats, research best practices, and create a Disciplinary Review process. These efforts will advance DHR’s vision of providing welcoming, inclusive, and supportive workplaces.

Equal Employment Opportunity Improvements

In response to challenges within the City’s equal employment opportunity practices, the Mayor’s FY 2021-22 proposed budget adds funding for a new EEO database that will support better processes and help track and manage cases efficiently, effectively, and with improved consistency. The budget also includes a significant investment in EEO staff,



COST OF WORKERS’ COMPENSATION CLAIMS. *The number of annual claims are projected to be slightly higher in FY 2020-21.*



CITYWIDE EMPLOYEES SERVING AS DSWS IN FY 2020-21. *While the number of City employees deployed to act as Disaster Service Workers (DSWs) during the COVID-19 crisis has steadily declined, there are still roughly 1,000 employees serving as DSWS.*

increasing the team by seven full-time staff who will focus on significantly reducing the amount of time it takes to complete EEO investigations. DHR will continue to work to restore confidence in the City's commitment to being a workplace free from harassment and discrimination and one in which every employee is included.

Collective Bargaining

In FY 2021-22, DHR will negotiate the collective bargaining agreements for 27 miscellaneous labor contracts, as part of the three-year bargaining cycle. The proposed budget includes funding for temporary staff and City Attorney support to assist with negotiations. DHR will negotiate Police and Fire collective bargaining agreements in FY 2022-23.

COVID-19 Response

DHR will continue to support the City's ongoing COVID-19 response, including continued mitigation, safety, and vaccine efforts. More than 11,000 City workers have served in a disaster service worker (DSW) capacity, aided by hundreds of emergency healthcare volunteers. As state and federal guidelines continue to change, DHR will update City policies related to leave, telecommuting, flexible work schedules, and safety. DHR is working with departments on a coordinated, safe, and equitable return to work for the 10,000 City employees who worked remotely for more than a year.

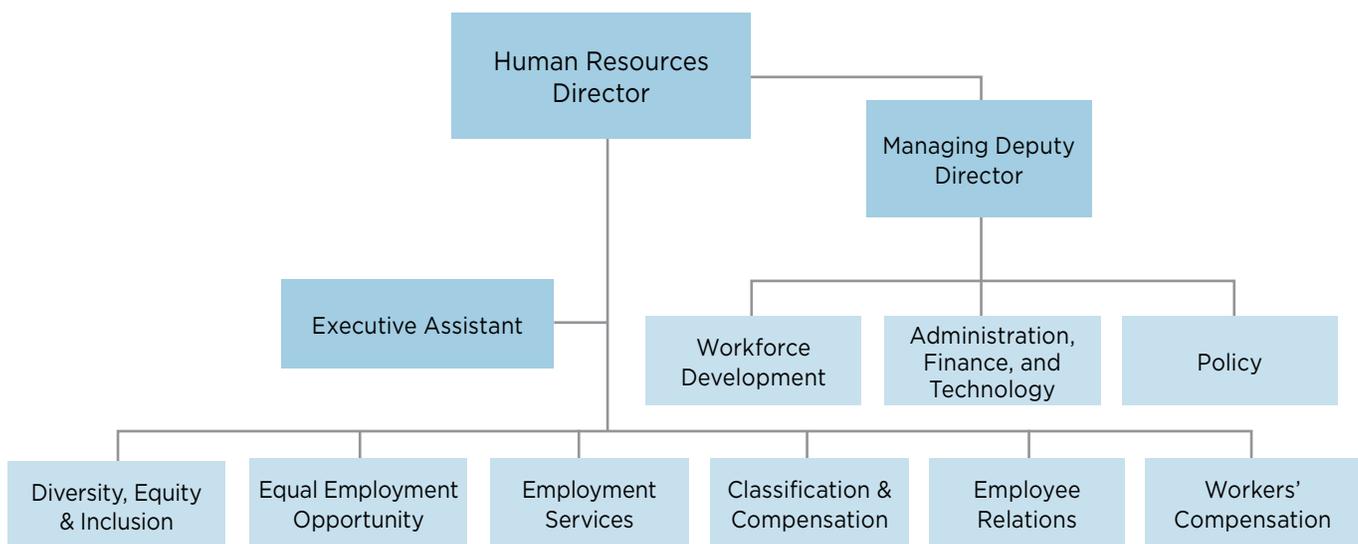
Human Resources Modernization

The Human Resources Modernization Project is a citywide initiative that seeks to build modern hiring and human resources practices that improve the experiences of City job seekers, HR professionals, and employees. DHR will continue to iterate on new applicant tracking system solutions to improve key metrics, including time-to-hire and candidate experience. The Mayor's proposed budget includes, for the first time, ongoing funding to operationalize the HR Modernization initiative and ensure its positive impact on City employees and applicants. In addition, DHR will continue to explore ways to improve the new employee onboarding experience and remote exam administration.

Workers' Compensation and Employee Safety

DHR's Workers' Compensation division strives to be innovative, accountable, and focused on achieving the best possible outcomes for City employees and departments. In the coming year, DHR will be implementing the third phase of the Banking Modernization Program, to become the first municipal workers' compensation program in California to pay medical providers electronically. Additionally, DHR will be expanding health & safety assessments for injury prevention, with a focus on workplace assaults.

ORGANIZATIONAL STRUCTURE: HUMAN RESOURCES



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	216.05	241.43	25.38	232.39	(9.04)
Non-Operating Positions (cap/other)	(38.77)	(40.31)	(1.54)	(41.00)	(0.69)
Net Operating Positions	177.28	201.12	23.84	191.39	(9.73)

Sources

Other Revenues	136,118	136,118		136,118	
Expenditure Recovery	88,403,831	90,584,491	2,180,660	94,041,873	3,457,382
General Fund Support	19,490,821	27,140,142	7,649,321	20,806,306	(6,333,836)
Sources Total	108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)

Uses - Operating Expenditures

Salaries	21,745,420	26,787,802	5,042,382	26,705,368	(82,434)
Mandatory Fringe Benefits	9,436,526	10,525,277	1,088,751	10,741,901	216,624
Non-Personnel Services	68,867,081	70,204,091	1,337,010	70,168,175	(35,916)
Materials & Supplies	432,843	355,516	(77,327)	355,516	
Overhead and Allocations					
Programmatic Projects	1,777,000	3,132,818	1,355,818	1,077,400	(2,055,418)
Services Of Other Depts	5,771,900	6,855,247	1,083,347	5,935,937	(919,310)
Uses Total	108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)

Uses - Division Description

HRD Administration	4,408,871	5,904,300	1,495,429	4,768,770	(1,135,530)
HRD Employee Relations	4,790,304	7,886,644	3,096,340	5,665,097	(2,221,547)
HRD Equal Emplmnt Opportunity	5,023,165	7,560,202	2,537,037	7,921,342	361,140
HRD Recruit-Assess-Client Svc	11,661,501	12,192,480	530,979	12,552,373	359,893
HRD Workers Compensation	78,874,317	79,953,818	1,079,501	80,074,453	120,635
HRD Workforce Development	3,272,612	4,363,307	1,090,695	4,002,262	(361,045)
Uses by Division Total	108,030,770	117,860,751	9,829,981	114,984,297	(2,876,454)

Human Rights Commission

MISSION

The Human Rights Commission (HRC), established in 1964 by City Ordinance, provides leadership and advocacy in securing, protecting, and promoting human rights for all people.

SERVICES

The Human Rights Commission provides services through the following divisions:

Civil Rights Division (CRD) offers citizens free mediation services to resolve discrimination complaints and engage in proactive outreach and enforcement efforts. The Civil Rights Division collaborates with other City and County departments to improve the Department's ability to identify and respond to community needs, with a focus on racial equity and disability accommodations in subsidized housing.

Community Engagement Division (CED) engages members of the public on current affairs and builds community capacity in areas including advocacy, education, workforce development, public health, and outreach. This division leads programs including, Community Roundtable, Stand Together SF, My Brothers and Sister's Keeper, Black to the Future Collaborative, Everybody Reads, and Community Conversations.

The Dream Keeper Initiative has a goal of improving outcomes for San Francisco's Black and African American youth and their families and will provide family-based navigation support to ensure that the needs of all family members are addressed cohesively and comprehensively.

Legislative Affairs works closely with the community, policymakers, and other City departments on policy issues. The team helps draft resolutions and implement ordinances and policies connected to the HRC.

Opportunities for All (OFA) provides access to career exploration and workforce development for San Francisco's youth and young adults. The initiative includes paid internships, mentorship, and pathways to employment, including job readiness, career training, and apprenticeship for participants ages 13 to 24. OFA focuses on equitable access to these opportunities through workforce connection, support, and job resources for job seekers and employers.

Office of Racial Equity (ORE) has authority to enact a citywide Racial Equity Framework, to direct Departments of the City and County of San Francisco to develop and implement mandated Racial Equity

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	11,205,068	13,618,732	2,413,664	13,825,105	206,373
Total FTE	23	23	0	23	0

Services (continued)

Action Plans, and to analyze the disparate impacts of pending ordinances, as well as various other policy and reporting functions.

Office of Sexual Harassment and Assault Response and Prevention (SHARP) collaborates with City Departments, law enforcement agencies, and community organizations to ensure that local government services are accountable and responsive to the needs of survivors of sexual violence.

STRATEGIC INITIATIVES

- Empower and resource communities most impacted by COVID-19, given the stark, racialized outcomes of the pandemic;
- Develop the Office of Racial Equity to build a Citywide effort towards racial justice while meeting and championing legislative, budgetary, and policy priorities;
- Strengthen the Office of Sexual Harassment, Assault Response, and Prevention (SHARP) survivor response system, by including survivors who have never reported;
- Grow support for community-led collectives;
- Amplify role as public advocates for persons experiencing discrimination in housing, employment and public accommodations; and
- Develop metrics for measuring and understanding the Department’s impact.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Address Discrimination Concerns of Public						
Total Inquiries & Intakes (Civil Rights Division - CRD)	942	849	1,020	1,000	1,200	1,300
Number of workshops, trainings and engagements (CRD, ORE and SHARP)	237	41	50	50	100	100
Number people engaged (Civil Rights Division, Office of Racial Equity and SHARP)	n/a	1,030	1,100	n/a	1,200	1,200
Cross Cultural Events & Programming						
Number of Public Meetings and Forums lead by HRC in the Community	59	285	72	120	172	172
Workforce Alignment						
Number of events through Opportunities For All program	20	80	80	10	80	80
Number of job placement through the Opportunities For All program	1,600	1,550	1,700	1,000	1,800	1,900
Youth Empowerment Programs						
Number of Education, Training & Awareness Events lead by HRC	79	43	45	30	45	45
Community Outreach and Empowerment Programs						
Number of Education, Training & Awareness Events lead by HRC	94	134	150	175	200	200
Number of Reoccurring Committee and Collaborative Meetings staffed by HRC	122	152	150	175	200	200

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$13.6 million for the Human Rights Commission is \$2.4 million, or 21.5 percent, higher than the FY 2020-21 budget of \$11.2 million. The increase is due to additional funding for the Dream Keeper Initiative and citywide diversity, equity, and inclusion programming.

The FY 2022-23 proposed budget of \$13.8 million is \$0.2 million, or 1.5 percent, higher than the FY 2021-22 proposed budget of \$13.6 million. The increase is due to salary and benefits changes.

The Department is increasing its budget to include additional support for the Dream Keeper Initiative, new support for the justice realignment programming, and enhancement of citywide equity initiatives.

Dream Keeper Initiative

The Dream Keeper Initiative is a citywide effort to reinvest funds from law enforcement into San Francisco’s Black and African American community. This initiative, which was started in last year’s budget, is part of Mayor Breed’s roadmap

for reforming public safety and addressing structural inequities in San Francisco. The Mayor's proposed budget maintains the commitment made in last year's budget and maintains the \$60 million annual investment in youth development, economic opportunity, community-led change, arts and culture, workforce, and homeownership are accessible to San Francisco's families who are most in need.

Office of Racial Equity

This year, the Office of Racial Equity (ORE) successfully developed San Francisco's first Citywide Racial Equity framework, led 52 City departments in the completion of Racial Equity Plans, managed and hired new staff members, created Budget Equity principles for the Mayor's Budget Office, and gave guidance to Departments and officials on equity initiatives and legislation. In response to deep-set racial disparities exacerbated

by the COVID-19 pandemic, HRC also supported an equitable citywide approach in the city's response.

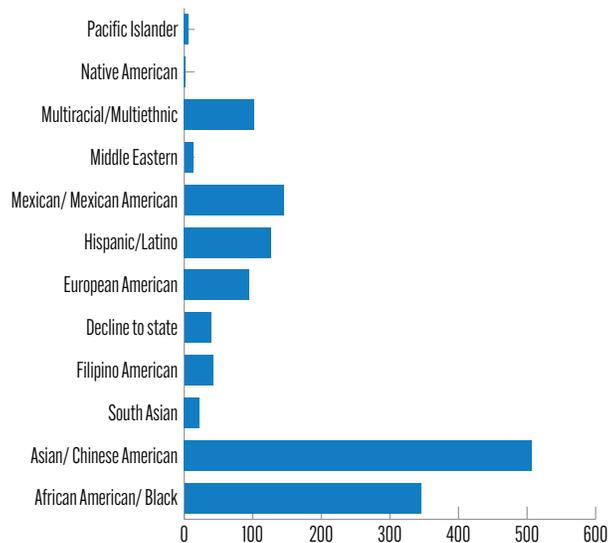
The Mayor's budget adds additional staff to ORE's team in order to help coordinate citywide efforts to improve racial equity. The budget also adds ongoing training funds for the curriculum development, implementation, and digitization of a racial equity training.

Justice Realignment

The Mayor's proposed budget includes new resources for an Asian and Pacific Islander (API) equity advisor within HRC, who will be charged with convening an API policy and planning body comprised of community leaders and stakeholders. This body will identify systemic issues of concern and develop recommendations that enable the City to better deploy resources and deliver services to the highest-needs Asian ethnic groups in the San Francisco community.

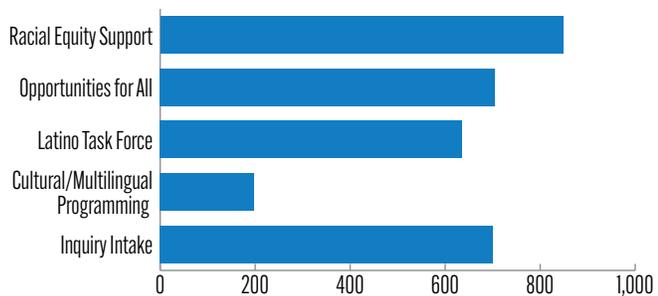
OFA INTERN DEMOGRAPHICS BREAKDOWN.

HRC is proud of the diversity of the Opportunity for All participants. The majority of participants are Asian, Chinese American, African American, and Black.

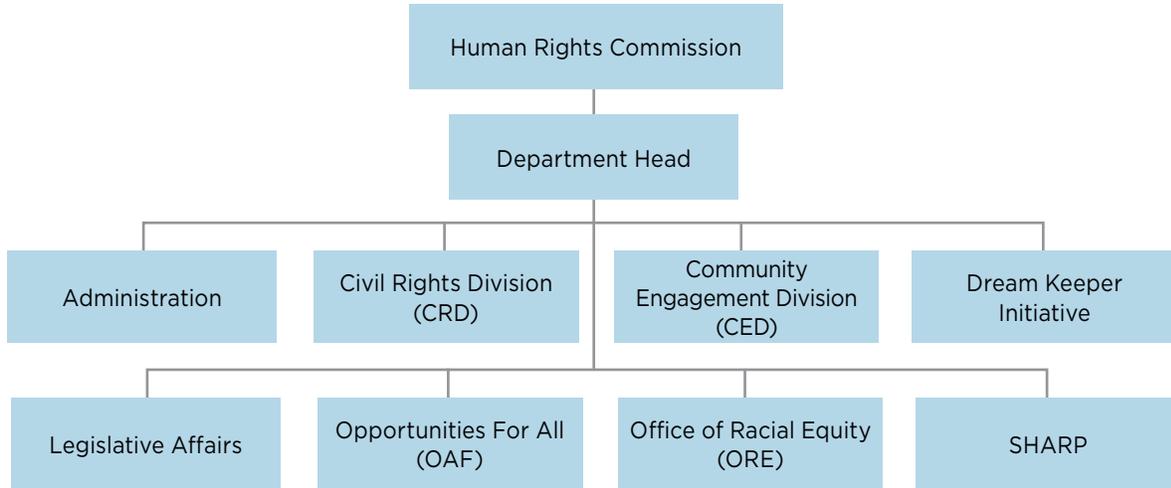


SNAPSHOT OF HRC ENGAGEMENTS.

In FY 2020-21, HRC convened a hosts workshops, webinars and community meetings across several initiatives. The most frequent topic of events was Racial Equity Support.



ORGANIZATIONAL STRUCTURE: HUMAN RIGHTS COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	26.91	32.57	5.66	32.02	(0.55)
Non-Operating Positions (cap/other)	(4.00)	(10.00)	(6.00)	(9.00)	1.00
Net Operating Positions	22.91	22.57	(0.34)	23.02	0.45

Sources

Expenditure Recovery	99,600	99,600		99,600	
General Fund Support	11,105,468	13,519,132	2,413,664	13,725,505	206,373
Sources Total	11,205,068	13,618,732	2,413,664	13,825,105	206,373

Uses - Operating Expenditures

Salaries	2,608,909	2,896,182	287,273	3,062,600	166,418
Mandatory Fringe Benefits	1,161,967	1,192,603	30,636	1,229,889	37,286
Non-Personnel Services	205,616	325,616	120,000	325,616	
City Grant Program	1,403,080	1,403,484	404	1,403,484	
Materials & Supplies	29,437	29,437		29,437	
Programmatic Projects	5,275,000	7,375,000	2,100,000	7,375,000	
Services Of Other Depts	521,059	396,410	(124,649)	399,079	2,669
Uses Total	11,205,068	13,618,732	2,413,664	13,825,105	206,373

Uses - Division Description

HRC Human Rights Commission	11,205,068	13,618,732	2,413,664	13,825,105	206,373
Uses by Division Total	11,205,068	13,618,732	2,413,664	13,825,105	206,373

Human Services Agency

MISSION

The Human Services Agency (HSA) is committed to delivering essential services that support and protect people, families, and communities. The Agency partners with neighborhood organizations and advocates for public policies that improve the well-being and economic opportunity for all San Franciscans.

SERVICES

Each year, the Human Services Agency's (HSA) 2,400-trained professionals connect more than 225,000 San Franciscans to 60+ essential services. HSA also funds strategic partnerships with hundreds of community-based providers who share the Department's vision and help extend HSA's reach into the community. The Human Services Agency is comprised of three separate departments.

The Department of Disability and Aging Services (DAS) coordinates services for older adults, veterans, people with disabilities, and their families to maximize safety, health, and independence. It has the following divisions:

IN-HOME SUPPORTIVE SERVICES (IHSS) allows more than 24,000 low-income older people, adults with disabilities, and individuals with visual impairments in San Francisco to live safely in their own homes, rather than in a skilled nursing facility or other long-term care setting. The program funds more than 22,000 individuals who work as Independent Providers assisting clients with domestic and personal care services.

PROTECTIVE SERVICES DIVISION is comprised of Adult Protective Services (APS), Public Guardian, Public Administrator, Public Conservator, and Representative Payee programs. Adult Protective Services operates on a 24-hour basis to assist older people over the age of 65, and adults with disabilities (18-64) who are experiencing abuse, exploitation, neglect, and/or self-neglect. The Public Guardian provides probate conservatorship services for adults who are substantially unable to provide for their own personal needs; the Public Administrator handles the estates of deceased San Franciscans when no family members are willing or able to act, the Public Conservator provides mental health conservatorship services for San Franciscans deemed gravely disabled due to serious mental illness, and the Representative Payee manages money for adults with disabilities who cannot effectively oversee their finances independently, and who voluntarily agree to have the Payee manage their money for them.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21		2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22	
Total Expenditures	1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)	
Total FTE	2,160	2,210	50	2,159	(51)	

Services (continued)

BENEFITS AND RESOURCE HUB (BRH) includes the County Veterans' Service Office (CVSO), the DAS Eligibility unit, the IHSS Independent Provider Assistance Center (IPAC), and DAS Intake. The HUB is a single stop location to address questions and needs for older adults, adults with disabilities, caregivers and veterans. The CVSO helps veterans and their dependents obtain veterans' benefits and entitlements. The IHSS Eligibility unit connects low-income San Francisco residents who are in need of home-care services to IHSS as well as health coverage through the Medi-Cal program. IPAC provides assistance to new and existing IHSS providers and recipients. DAS Intake provides information and referral services pertaining to older adults and adults with disabilities and, and takes reports of elder/dependent adult abuse, IHSS and CLF referrals, and requests for home-delivered meals.

The Department of Benefits and Family Support (BFS) (formerly called the Department of Human Services) offers programs and services that promote health, nutrition, safety, financial security, and more through the following divisions:

CALIFORNIA WORK OPPORTUNITY AND RESPONSIBILITY TO CHILDREN (CALWORKS) AND WELFARE-TO-WORK SERVICES provide financial assistance, family stabilization, housing assistance, case management, vocational counseling, job readiness training, behavioral health treatment, home visiting, transportation, and other supportive services designed to help low-income families to increase their income through employment and to thrive.

COUNTY ADULT ASSISTANCE PROGRAMS (CAAP) provide financial aid and supportive services such as shelter, Supplemental Security Income (SSI) Advocacy, substance abuse services, and employment services to eligible low-income San Francisco adult residents (without dependent children) to help them become self-sufficient.

FAMILY AND CHILDREN'S SERVICES (FCS) protects children from abuse and neglect; supports the well-being of children and families; and finds permanency for children through reunification, legal guardianship, or adoptions. This division operates the child abuse hotline, conducts investigations and case planning, provides case management for families and for children living at home and in foster care, and provides case management services to older youth (ages 18-21) to assist them with continuing education or trade schools, employment, and transitional housing. FCS also provides financial support to resource families, treatment centers, and the adoptive families and legal guardians of children exiting child welfare.

SF BENEFITSNET connects low-income San Francisco residents to free and low-cost health coverage through the Medi-Cal program and to nutrition assistance through the CalFresh program. The program also provides information and enrollment services to San Francisco residents who do not qualify for Medi-Cal to other subsidized health insurance through the Affordable Care Act-authorized health exchange.

The Office of Early Care and Education (OECE) helps ensure access to high-quality early care and education for all children. OECE will become its own department, independent of the Human Services Agency, in July 2022. Its services include:

Childcare funding OECE serves as a funder of services in child care centers and family child care homes that meet established quality standards. OECE funding helps families afford services, and helps programs close the gap to quality in high-cost San Francisco. OECE administers San Francisco's Preschool for All program providing all San Francisco four-year-olds access to a high-quality, half-day preschool program.

Public policy promotes local, state, and federal policy that advances early care and education opportunity for young children and their families, and strengthens the Early Care and Education (ECE) workforce.

Data and Evaluation measures the impact of early education on children's development and seeks to continuously improve the services and system for children and families.

STRATEGIC INITIATIVES

The Department of Disability and Aging Services

- Maintain a strong network of community-based services, strengthen the caregiver network, and support high-risk individuals to live in the community instead of institutional settings;
- Protect populations from abuse, neglect, and exploitation by developing specialized resources to address high-risk and complex needs and collaborating with community and government partners;
- Provide consumer-centered programs and use an equity lens to ensure services are culturally appropriate for the City's diverse low-income seniors and adults with disabilities, particularly those from communities of color;
- Address current and future population needs through large-scale planning efforts, and increase the use of evidence-based programs, performance measures, and data-sharing to maximize impact and outcomes; and
- Support and develop an engaged professional workforce prepared to work with older adults and people with disabilities.

Department of Benefits and Family Support

- Help low-income San Franciscans enroll in and maintain all of the public benefits for which they are eligible, including cash assistance, health insurance, food, and nutrition support, subsidized child care, and job training and placement;
- Create pathways to self-sufficiency for public assistance clients through employment, education, and related support services;
- Improve the safety of children and families in child welfare through evidence-based, culturally appropriate and family-centered safety assessment tools and practices;
- Enhance the well-being of foster youth by ensuring they have permanent, nurturing relationships;
- Improve use of data and modernize business processes, technology, and facilities to expand access to services, strengthen the customer experience, and make internal programs run more smoothly;
- Bring an equity lens to each stage in the hiring process and implement agency-wide transparency and inclusive acting assignment policy to give all qualified applicants the opportunity to be considered for temporary promotional opportunities; and
- Conduct an equity review of all discipline measures prior to implementation using a racial equity tool to consider the decision with an equity lens.

Early Care and Education

- Build a citywide early care and education system that enables all families with children 0-5 years old to access high-quality early education and care;
- Increase the percentage of children who are school-ready as indicated by the Kindergarten Observation Form, targeting African American children, Latino children, English language learners, low-income children, and children with disabilities;
- Streamline funding to ensure a seamless system for children, families, and providers with the intent of fully utilizing federal and state resources;
- Evaluate and improve strategies to recruit, retain, and promote San Francisco early educators; and
- Integrate with First 5 San Francisco so there is one centralized entity in San Francisco with the shared commitment to support children from birth to five - and their families - with abundant opportunities to be healthy, to learn, and to grow.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Help residents access employment (DHS)						
CalWorks: Current active CalWORKs caseload	2,895	3075	3000	2,930	3000	3000
WDD: Job placement rate for aided individuals receiving Workforce Development Division Services	62%	65%	N/A	65%	65%	61.2%
Help residents reach economic stability (DHS)						
12-month job retention rate for subsidized employment clients	57%	58%	N/A	55%	55%	55%
Average increase in earnings for graduates of subsidized employment program after 1 year CAAP:	92%	132%	N/A	80%	80%	80%
CAAP SSI award rate (excluding pending cases)	85.1%	89.3%	85.8%	80%	80%	80%
CAAP: Current active CAAP caseload	4,754	5,570		4,721	4,500	4,500
CAAP: Number of CAAP SSI Case Mgmt clients exiting county cash aid due to receipt of federal SSI benefits	388	367	188	375	174	174
CAAP: Percent of CAAP participants who left aid due to earned income from employment	N/A	16%	N/A	15%	17%	17%
CalFresh: Current active CalFresh caseload	35,975	57,106	N/A	44,996	55,000	55,000
CalFresh: Percent of eligible clients that are enrolled in CalFresh	N/A	56.3%	N/A	65%		
CalWorks: Percent of CalWORKs families who left aid due to earned income from employment	N/A	22%	N/A	23%	22%	22%
Medi-Cal: Current active Medi-Cal caseload	111,486	113,012		113,388	125,000	125,000
Number of public benefit applications approved during the reporting period (CAAP, CW, MC, CF and IHSS)	69,357	72,724		60,000	60,000	
Improve outcomes for children in the child welfare system (DHS)						
FCS: Percent of children discharged from foster care to permanency within 12 months (out of all children who entered care during a 12-month period)	N/A		N/A	41%	40.5%	40.5%
FCS: Percent of long-term foster care children discharged to permanency (out of all children who had been in care for at least 24 months)	24.5%	22.9%	N/A	29%	30.3%	30.3%
Improve service delivery, operations, and client experience (DHS)						
Personnel: Percent of required bilingual positions filled	91.5%	92%	N/A	90%	95%	95%
Protect children from abuse and neglect (DHS)						
FCS: Entry rate: Number of first-time entries to foster care per thousand children in the population	1.6	1.8		1.5	1.8	1.8
FCS: In-care rate: Number of children in foster care on a given day per thousand children in the population	4.4	3.9		4.3	3.9	3.9
FCS: Recurrence of maltreatment: Of all children with a substantiated allegation during the 12-month period, the percent that had another substantiated allegation within 12 months	N/A	N/A	N/A	9.5%	9.1	9.1
FCS: Total number of children in foster care	733	724		726	700	700
Enable all families with children 0-5 years old to access Affordable high quality early care and education (OECE)						
Percent of children ages 0 to 5 enrolled in City-funded high quality ECE programs	32.6%	24.7%	17.3%	30%	23.1%	23.1%
Percent of subsidy-eligible children ages 0 to 5 receiving subsidies	77.5%	66.7%	46.8%	70%	61.2%	61.2%
Maintain strong network of community-based services (DAAS)						
CLF: Number of unduplicated clients served by the Community Living Fund program in the past six months	358	400	400	400	400	400
CLF: Percent of care plan problems resolved/addressed on average, after one year of enrollment in Community Living Fund	N/A	N/A	60%	80%	80%	80%
CLF: Percent of clients with one or fewer admissions to an acute care hospital within a six month period	92%	92%	92%	85%	85%	85%
IHSS: Current active In Home Support Services caseload	22,487			22,500	22,500	22,500
IHSS: Percentage of IHSS applications processed within the mandated timeframe	80%	N/A	N/A	100%	100%	100%
IHSS: Percentage of IHSS case reassessments completed within the mandated timeframe	91%	N/A	N/A	100%	100%	100%
IR: Number of information and referral contacts regarding services for older adults and adults with disabilities (including follow-ups)	4,247	6,445	6,500	4,500	4,500	5,000
IR: Number of program intakes completed for services for older adults and adults with disabilities	14,457	16,219	15,000	15,000	15,000	15,000
IR: Percentage of calls to the DAAS Information and Referral Line abandoned	9%	9%	8%	8%	8%	8%
OCP: Number of home-delivered meals provided to older people	1,919,444	2,225,242		1,967,620	2,233,412	2,300,414
OCP: Number of meals served at centers for older people	954,026	1,267,178		950,342	950,342	950,342
OCP: Number of unduplicated clients enrolled in OCP programs	38,692	39,244		40,000	40,000	40,000
OCP: Total number of enrollments in OCP services	81,655	91,844		100,000	100,000	102,500
Protect populations from abuse, neglect, and financial exploitation (DAAS)						
APS: Percentage of initial face to face visits that were completed or attempted within the mandated timeframe	97%	98%	100%	100%	100%	100%
APS: Reports of abuse of seniors and adults with disabilities	6,968	7,024	7,000	7,000	7,000	7,000
PA: Number of new referrals to the Public Administrator	464	460	460	475	475	475

Performance Measures (continued on next page)

PERFORMANCE MEASURES, *Continued*

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
PA: Number of unique investigations active with the Public Administrator	701	807	800	800	800	800
PC: Number of new referrals to the Office of the Public Conservator	162	135	135	200	175	200
PC: Number of unique individuals with an active case with the Public Conservator (including referrals)	701	716	750	700	750	760
PC: Percent of referrals that had a previous conservatorship within the prior year	11%	9%	9%	20%	10%	60%
PG: Number of new referrals to the Public Guardian	111	72	57	125	80	120
PG: Number of unique individuals with an active case with the Public Guardian (including all accepted referrals)	337	351	330	375	350	375
PG: Percent of guardianship petitions filed within 30 days of receipt of completed referral	60%	50%	0%	80%	50%	70%
RP: Number of unique cases active with the Representative Payee	1,377	1304	1236	1,350	1,000	1,000
Provide consumer-centered programming to best address needs (DAAS)						
CVSO: Number of unduplicated veterans that received assistance	3,396	2,885	2,000	80%	3,200	3,400
CVSO: Total ongoing monthly benefits awarded to veterans supported by CVSO	\$359,153	\$263,080	\$150,000	\$250,000	\$250,000	\$300,000
PC: Percent of Public Conservator cases closed due to client stabilization (no longer gravely disabled)	72%	43%	60%	60%	60%	60%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$1,368.5 million for the Human Services Agency (HSA) is \$43.7 million, or 3.1 percent, less than the FY 2020-21 budget of \$1,412.2 million. The decrease is due to one-time revenue associated with commercial tax to support early childcare, partially offset by increased state funding.

The FY 2022-23 proposed budget of \$1,059.5 million for HSA is \$308.9 million, or 22.6 percent, less than the FY 2021-22 proposed budget. This is primarily due to the Office of Early Care and Education moving from HSA to the Department of Early Childhood (DEC) in FY 2022-23.

As the City begins to recover from the sharp economic downturn caused by the pandemic, the

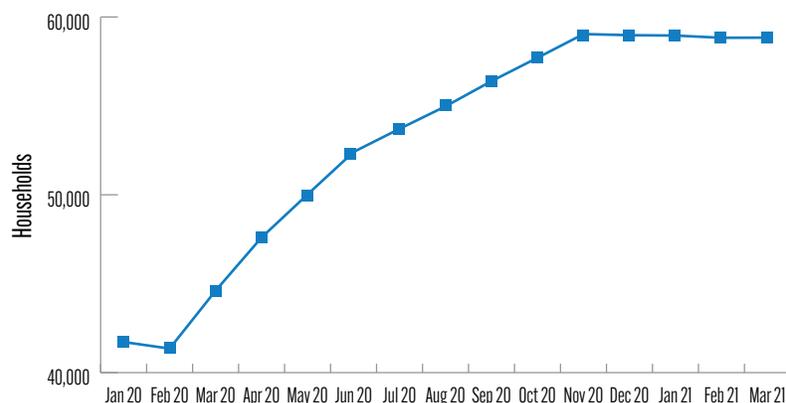
Human Services Agency expects to see increased demand for safety net services across the next fiscal year. HSA will leverage federal and state funding for its programs and continue to work closely with its community partners to respond to the economic crisis and meet the needs of vulnerable populations.

Responding to the Ongoing Impact of COVID-19

In FY 2020-21, HSA took a lead role in the City's emergency response to the COVID-19 public health emergency. In addition to the Agency's critical work on sheltering San Franciscans during the crisis, HSA - and especially DAS - has coordinated closely with partners to address the City's dramatic

CALFRESH CASELOAD BY MONTH.

The number of San Francisco households receiving CalFresh benefits grew steadily from February 2020 to December 2020.



spike in food insecurity. Even as the City moves toward reopening, the Department expects that increased levels of food insecurity will persist into FY 2021-22. The budget includes new funding to continue response efforts in FY 2021-22, including community-based food distribution programs, the City’s Isolation and Quarantine Helpline, and enhanced funding across the DAS nutrition network to serve a heightened number of older and disabled San Franciscans in need of food. HSA also plans to continue the Great Plates Delivered program through early FY 2021-22. The program has provided vital support to older adults to shelter-in-place and consistent business to a network of more than 75 neighborhood restaurants.

HSA’s budget also includes temporary staffing to support community-based feeding initiatives through the next fiscal year. This team will coordinate with community partners and philanthropy to develop and sustain a collaborative recovery effort.

Increased Public Benefits and Expanded Jobs Programs

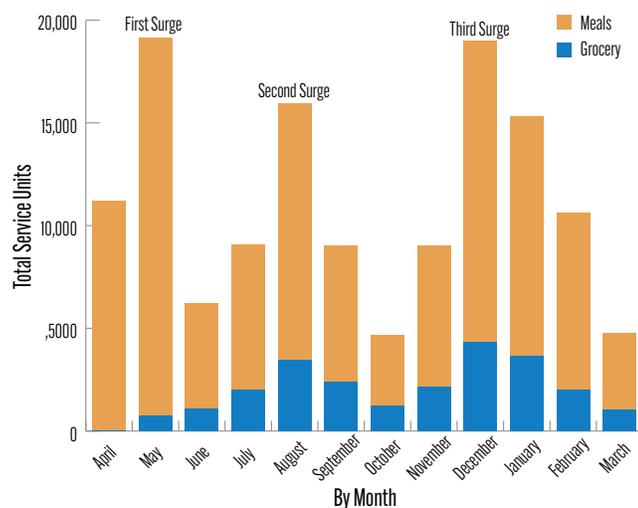
The Economic Support and Self-Sufficiency (ESSS) division, which encompasses HSA’s major cash aid and benefits programs as well as employment

services, has seen rising caseloads as a result of the recession in Medi-Cal and CalFresh. HSA expects elevated caseloads to continue in FY 2021-22 as pandemic unemployment benefits end and the work of long-term recovery begins. The City invested expanded resources in jobs programs in FY 2020-21 and Mayor’s proposed budget will continue the higher levels of investment in FY 2021-22 and FY 2022-23. The Jobs Now program will help return individuals to the workforce and support local business recovery through temporary wage subsidies. ESSS will also expand its capacity in Career Pathways, a City internship program that has a strong track record of bringing HSA clients into the permanent City workforce.

The ESSS division also plans to engage in multiple one-time economic recovery efforts, in order to further support San Francisco residents who have been negatively affected by the pandemic. These initiatives will provide flexible support to help clients engage in workforce services and bridge the digital divide for low-income job seekers. The Department will provide an additional year of the expanded Working Families Credit, which offers low- and moderate-income households with children a local tax credit of up to \$250 and reached 4,000 families in 2020.

ISOLATION/QUARANTINE FOOD HELPLINE - SERVICES DELIVERED THROUGHOUT THE COVID-19 PANDEMIC.

Since the beginning of the 2020 COVID-19 pandemic, HSA worked with community organizations to provide thousands of meals and groceries to low-income San Franciscans under isolation or quarantine protocols.



Family and Children’s Services Funding

The Family and Children’s Services (FCS) division continues to work towards a sustainable budget in the face of significantly reduced revenues resulting from the end of the Title IV-E waiver in the fall of 2019, which will leave the program with a revenue shortfall in FY 2021-22. New federal funding through the Families First Transition Act and the Families First Prevention Services Act along with relying on prior year savings across this budget will help offset the revenue loss.

In FY 2020-21, the State implemented a Family Urgent Response System (FURS) which coordinates state, regional, and local response during situations of instability to preserve caregiver and child relationships. In order to establish this system, the State provided funding to local jurisdictions to build and implement structures to support this effort. FCS will use this new funding to support its mobile crisis response effort, which began in FY 2019-20 in anticipation of this change.

Dignity Fund Growth and Community Needs Assessment

In FY 2020-21, the annual growth in the Dignity Fund of \$3.0 million per year was paused due to the budget deficit. Thanks to an improved budget outlook, the \$3.0 million growth mandated by Proposition I (2016) will resume in FY 2021-22. The Department plans to prioritize service categories in greatest need of augmentation. In conjunction with the Dignity Fund Oversight and Advisory Committee, DAS will seek to balance the deployment of funds across the Access & Empowerment, Caregiver Support, Housing Support, Nutrition & Wellness, and Self Care & Safety service groups based on both long-term capacity-building goals, as well as recognizing immediate needs in some areas.

In accordance with the schedule described in the Dignity Fund legislation, the Department will also embark in FY 2021-22 on its second Community Needs Assessment. This detailed, interactive evaluation of the ever-changing landscape for DAS community programs will then inform the second Services and Allocation Plan, which will be developed in the second year of the proposed budget, FY 2022-23.

Advancing Racial Equity

Advancing racial equity is one of HSA’s core values, and in 2020, the Department established its Diversity, Equity, Inclusion, and Belonging (DEIB) Office. The Office focuses on: staff engagement and involvement with racial equity work; implementation of agency-wide policy and procedural changes to reach equitable outcomes; opportunities for learning and dialogue about race; and collaboration with City and community partners to advance Citywide racial equity priorities.

In an effort to further recognize and help eliminate persistent and pervasive racial inequities in the City, in 2021, HSA drafted its Racial Equity Action Plan. The Plan was developed in collaboration with the Office of Racial Equity, City partners, and racial equity staff leaders and represents HSA’s blueprint to shape a more equitable reality for staff over the next three years. Addressing topics ranging from hiring, retention, and promotion to discipline, leadership, and workplace culture, this Plan details what the Agency needs to do to move the needle on racial equity. The proposed budget includes an investment in an expanded DEIB Office, using existing positions repurposed from within HSA, and adds funds to support implementation of the recruitment and training initiatives outlined in the plan.

Early Care and Education: Preserving System Capacity and Planning for Future Growth

The City’s early care and education (ECE) system is fragile and access to high-quality ECE, particularly for families with low incomes and children of color, has long been a challenge—one the pandemic has exacerbated. Over the past year, capacity in the system was greatly reduced in line with public health guidance that limited the number of spaces available in classrooms. The Office of Early Care and Education (OECE) implemented measures, including emergency funding and a \$25 million loan program, to mitigate the negative operational and financial impacts on the ECE system. Now, as the City reopens, OECE is prioritizing ECE system stability and recovery, while planning for longer-term growth enabled by the passage and legal resolution of Proposition C from June 2018.

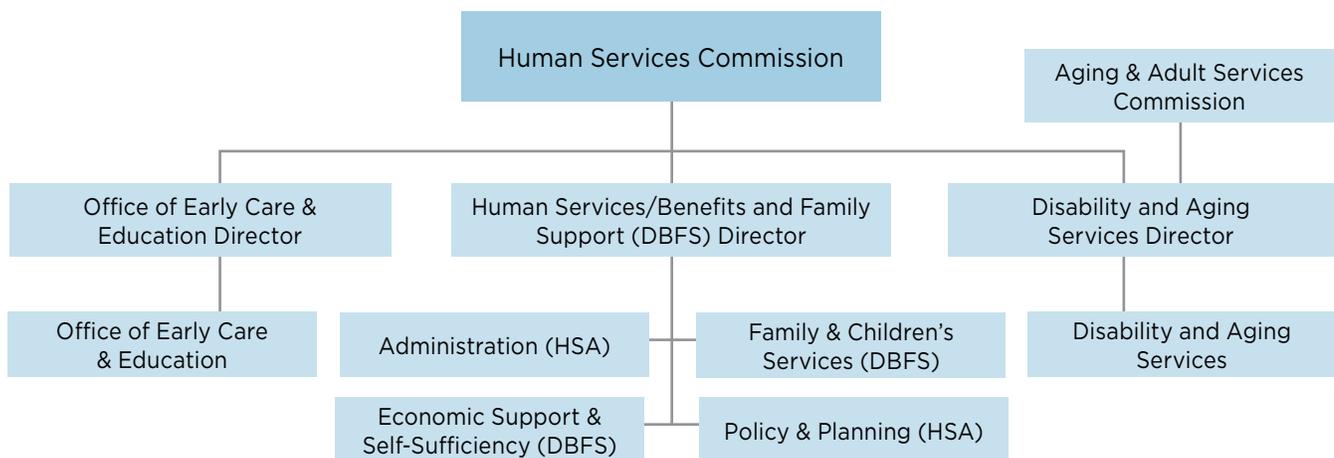
In FY 2021-22, OECE is committed to maintaining child enrollment and keeping subsidy programs whole, while also planning for system growth and ramping up investments in ECE workforce compensation. The April 2021 resolution of the Proposition C (2018) litigation will bring in new revenues for the City to increase its funding in these areas, reaching more children, families, and early educators across San Francisco.

Together, these investments aim to ensure an on-site, quality instructional experience for all children entering Kindergarten in 2022 and continued, priority service to children from at-risk populations - including the homeless, those engaged with child welfare, and those with special needs. Beyond that,

OECE will work to serve as many 3- and 4-year-olds from low-income households as possible and to mitigate impacts to the children of color who have disproportionately faced the pandemic's negative effects.

Finally, beginning in FY 2022-23, OECE and First 5 San Francisco Children and Families Commission (CFC) will unite under a new Department of Early Childhood (DEC), dedicated to child early education, health, and well-being. Accordingly, the new Department of Early Childhood is charged with developing and implementing an integrated early childhood funding portfolio on behalf of all young children and their families in San Francisco. More information about the Department of Early Childhood can be found on page 181.

ORGANIZATIONAL STRUCTURE: HUMAN SERVICES AGENCY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	2,171.97	2,221.85	49.88	2,170.98	(50.87)
Non-Operating Positions (cap/other)	(12.00)	(12.00)		(12.00)	
Net Operating Positions	2,159.97	2,209.85	49.88	2,158.98	(50.87)

Sources

Business Taxes	273,045,000	185,810,000	(87,235,000)		(185,810,000)
Interest & Investment Income	1,074,736	914,736	(160,000)	300,000	(614,736)
Rents & Concessions	194,000	194,000		194,000	
Intergovernmental: Federal	315,123,707	314,980,243	(143,464)	316,019,176	1,038,933
Intergovernmental: State	388,995,777	415,188,696	26,192,919	401,369,986	(13,818,710)
Charges for Services	1,608,079	1,608,079		1,608,079	
Other Revenues	6,238,092	8,698,838	2,460,746	175,838	(8,523,000)
Expenditure Recovery	39,949,633	39,892,433	(57,200)	21,949,331	(17,943,102)
Transfers In	6,271,102	8,029,000	1,757,898	8,029,000	
Unappropriated Fund Balance	3,588,367		(3,588,367)		
General Fund Support	376,108,979	393,172,341	17,063,362	309,904,225	(83,268,116)
Sources Total	1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)

Uses - Operating Expenditures

Salaries	219,425,405	239,598,950	20,173,545	240,771,099	1,172,149
Mandatory Fringe Benefits	114,461,102	117,118,535	2,657,433	117,144,718	26,183
Non-Personnel Services	47,185,430	46,779,893	(405,537)	52,368,025	5,588,132
City Grant Program	501,388,653	415,092,289	(86,296,364)	117,243,652	(297,848,637)
Capital Outlay		1,305,000	1,305,000	720,000	(585,000)
Aid Assistance	38,831,019	26,255,400	(12,575,619)	26,531,508	276,108
Aid Payments	382,794,565	396,220,585	13,426,020	418,941,060	22,720,475
Intrafund Transfers Out	18,850,571	18,208,567	(642,004)	19,850,698	1,642,131
Materials & Supplies	18,841,267	15,441,267	(3,400,000)	3,782,664	(11,658,603)
Other Support/Care of Persons	260,000	1,015,000	755,000	260,000	(755,000)
Programmatic Projects	680,000	19,797,661	19,117,661	680,000	(19,117,661)
Services Of Other Depts	69,479,460	70,629,264	1,149,804	61,233,389	(9,395,875)
Unappropriated Rev-Designated		1,025,955	1,025,955	22,822	(1,003,133)
Uses Total	1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)

Uses - Division Description

HSA Admin Support (HSA)	131,229,004	159,135,114	27,906,110	148,699,782	(10,435,332)
HSA Aging & Adult Svc (DAAS)	435,011,663	453,050,213	18,038,550	433,452,806	(19,597,407)
HSA Early Care & Education	372,767,178	288,364,115	(84,403,063)		(288,364,115)
HSA Human Services (DHS)	473,189,627	467,938,924	(5,250,703)	477,397,047	9,458,123
Uses by Division Total	1,412,197,472	1,368,488,366	(43,709,106)	1,059,549,635	(308,938,731)

Juvenile Probation

MISSION

It is the mission of the San Francisco Juvenile Probation Department to serve the needs of youth and families who are brought to the Department's attention with care and compassion; to identify and respond to the individual risks and needs presented by each youth; to engage fiscally sound and culturally humble strategies that promote the best interests of the youth; to provide victims with opportunities for restoration; to identify and utilize the least restrictive interventions and placements that do not compromise public safety; to hold youth accountable for their actions while providing them with opportunities and assisting them to develop new skills and competencies; and contribute to the overall quality of life for the citizens of San Francisco within the sound framework of public safety as outlined in the Welfare & Institutions Code.

SERVICES

The Juvenile Probation Department (JPD) provides services through the following divisions:

PROBATION SERVICES DIVISION provides pre- and post-adjudication services to youth who are alleged or have been found to have committed law violations and performs the duties and responsibilities mandated by the Welfare & Institutions Code. Deputy Probation Officers and Social Workers develop youth- and family-centered case plans that support youth to be successful in their homes and communities, deter deeper justice system involvement, provide opportunities, and help youth to complete court-ordered requirements. Probation Services receives and screens referrals from law enforcement, screens referrals for community-based diversion, conducts risk assessments, conducts investigations, prepares court reports, and makes dispositional recommendations. For youth who are placed on probation by the Court, Deputy Probation Officers conduct visits, make service referrals pursuant to the case plan, and enforce court-imposed conditions. For youth who are removed from their homes and placed in out-of-home placements by the Court, Deputy Probation Officers monitor the suitability of placements, conduct statutorily mandated site-visits, and prepare aftercare plans to facilitate a successful return home. Probation Services also provides reentry services to youth released from the California Division of Juvenile Justice to San Francisco.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	41,284,225	43,685,180	2,400,955	44,293,697	608,517
Total FTE	184	178	(6)	179	1

Services (continued)

JUVENILE HALL (JJC) is the official reception and detention center for youth who are detained as a result of an arrest for alleged criminal misconduct or a court order, including residents transferred in custody from other jurisdictions. San Francisco Juvenile Hall is a 150-bed, maximum-security facility operated 24 hours a day, seven days a week, and 365 days a year. Juvenile Hall counselors provide supervision, manage the daily needs of the youth, coordinate the delivery of vocational and educational programs, medical and behavioral health services, and facilitate access to lawyers and other advocate services. Programs are delivered in partnership with community organizations that engage youths with social, emotional, and recreational services designed to provide rehabilitative connectivity and linkages to ongoing support systems upon return to the community.

FINANCE & ADMINISTRATION DIVISION manages the administration and finance functions of the Department, including budget, fiscal, human resources, facilities, information technology, research, and planning.

STRATEGIC INITIATIVES

- Reimagine how the City addresses juvenile crime and delinquency – from referral through reentry – in collaboration with community and government partners; emphasizing research, evidence-based practices, and innovation; and sustainably addressing pervasive racial disparities throughout the system;
- Advance a Whole Family Engagement strategy that places racial equity at its center to ensure that all youth have full and equal access to opportunities, power, and resources; that advances youth- and family-centered case plans and goal development to help justice-involved youth thrive; and, that minimizes unnecessary or further justice system involvement; and
- Bolster equitable leadership development opportunities for Black, Latino, and Asian/Pacific Islander staff throughout the Department and pursue just transitions for staff whose positions may end with the closure of Juvenile Hall.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	Projected	FY21 Target	FY22 Target	FY23 Target
Provide a safe and secure environment for staff and detainees						
Juvenile hall population	45	20	14	50	24	24
Percent of Juvenile Justice Center youth grievances processed within two business days after filing	99.9%	100%	100%	100%	100%	100%
Reduce overtime expenditures in the entire department						
Annual overtime expenditures	\$1,357,641	\$921,422	\$1,000,000	\$1,400,000	\$500,000	\$ 335,000
Number of overtime hours incurred across the department	20,402	14,284	14,000	40,929	7,500	5,000
Reduce repeat offenders						
Percent of youth on wardship probation who incur a sustained finding for a new law violation	17%	21%	20%		15%	15%
Successful Completion of Probation						
Average length of stay (in days) from disposition to placement of youth in juvenile hall awaiting out of home placement	24	23	23	45	7	7
Percentage of youth who successfully complete the Evening Report Center Programs	63%	67%	75%	75%	75%	75%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$43.7 million for the Juvenile Probation Department is \$2.4 million, or 5.8 percent, higher than the FY 2020-21 budget of \$41.3 million. The increase is primarily due to additional work order support from other City departments, standard salary and benefits increases, and loss of state revenue.

The FY 2022-23 proposed budget of \$44.3 million is \$0.6 million, or 1.4 percent, higher than the FY 2021-22 proposed budget. The increase is due to standard increases in salary and benefits costs.

Centering Racial Equity in the Juvenile Justice System

San Francisco is engaged in unprecedented efforts to re-imagine the City's approach to youth justice, with racial equity at the forefront. City leadership has committed to broad system change, including the closure of Juvenile Hall, through a collaborative process that centers the voices of youth, families, and community. The Juvenile Probation Department (JPD) is committed to this process and to supporting the City's alternative to Juvenile Hall; until that time when an alternative is identified, JPD continues to budget for Juvenile Hall operations. Across all operations, JPD is pursuing a transformed approach to juvenile justice that can improve the lives of youths, families, and communities, by achieving the following organizational equity-centered goals:

- Reimagine how the City addresses juvenile crime, from referral through reentry, in collaboration with the community and the Department's system partners, emphasizing research and evidence-based practices, and sustainably addressing pervasive racial disparities throughout the system.
- Advance a Whole Family Engagement strategy that places racial equity at its center to ensure that all youth have equal access to successful outcomes, and that advances youth- and family-centered case plans and goal development, with the supports and resources necessary to help justice-involved youth thrive.
- Bolster equitable leadership development opportunities for Black, Latinx, and Asian/Pacific

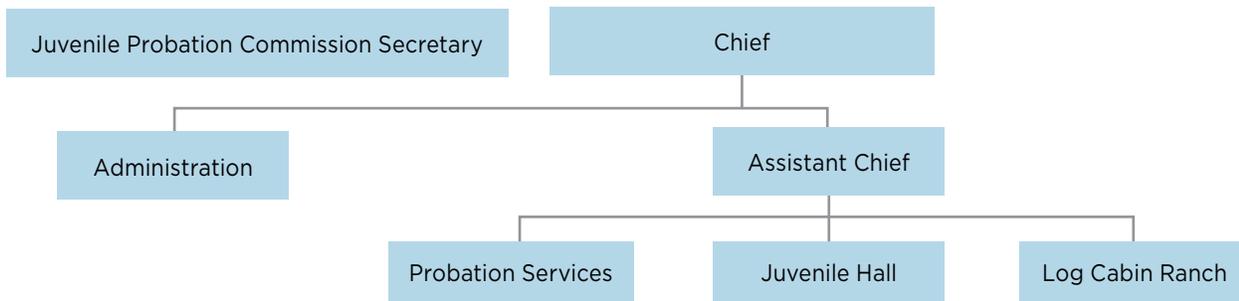
Islander staff throughout the Department, and pursue just transitions for staff whose positions may end with the closure of Juvenile Hall.

In order to sustainably address racial inequities, the Department continues to focus on the expansion of diversion opportunities to help young people successfully and permanently exit the justice system and thrive; organizational transformation that emphasizes racial equity within the workforce, and through the services provided; and, on right-sizing the justice system—including a 26 percent decline in the Probation Services workforce, to align with the decline in the Department's caseload. The Department approaches this work with a commitment to transparent, data-driven decision-making, grounded in authentic collaboration and partnership with the community.

Realignment of the Division of Juvenile Justice

On September 30, 2020, Governor Newsom signed Senate Bill 823, which shifts responsibility, and funding, for the custody, care, and supervision of youth who would have otherwise been eligible for the Division of Juvenile Justice (DJJ) from the state to counties. SB 823 will ultimately result in the closure of California's youth prisons, with juvenile court commitments to DJJ ceasing as of July 1, 2021. As mandated by SB 823, the Department, as chair of the Juvenile Justice Coordinating Council, has convened a subcommittee to develop a plan for youth who commit serious offenses—including those youth whom the Court commits to a secure program— to provide appropriate rehabilitation and supervision services in a local setting closer to their families and communities. The Department is dedicating considerable resources to the development of a plan that includes voices of community members most impacted by the juvenile justice system and advances community safety. Due to provisions in SB 823 that dictate that detention associated with cases originating in juvenile court shall occur in Juvenile Hall until age 25, the Department is already experiencing the impact of the law, and securely housing increasing numbers of young adults.

ORGANIZATIONAL STRUCTURE: JUVENILE PROBATION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	188.61	183.45	(5.16)	184.31	0.86
Non-Operating Positions (cap/other)	(5.00)	(5.00)		(5.00)	
Net Operating Positions	183.61	178.45	(5.16)	179.31	0.86

Sources

Intergovernmental: Federal	1,774,214	1,172,000	(602,214)	1,172,000	
Intergovernmental: State	9,382,892	11,655,887	2,272,995	11,685,088	29,201
Charges for Services	3,000	3,000		3,000	
Other Revenues	10,000	10,000		10,000	
Expenditure Recovery	180,000	180,000		180,000	
General Fund Support	29,934,119	30,664,293	730,174	31,243,609	579,316
Sources Total	41,284,225	43,685,180	2,400,955	44,293,697	608,517

Uses - Operating Expenditures

Salaries	18,719,764	18,988,673	268,909	19,706,014	717,341
Mandatory Fringe Benefits	9,578,800	10,819,926	1,241,126	11,065,151	245,225
Non-Personnel Services	5,979,435	4,938,492	(1,040,943)	4,881,382	(57,110)
City Grant Program	235,000	235,000		235,000	
Capital Outlay	536,846	884,139	347,293	879,346	(4,793)
Materials & Supplies	612,670	517,200	(95,470)	485,800	(31,400)
Programmatic Projects	1,865,886	2,920,029	1,054,143	2,883,192	(36,837)
Services Of Other Depts	3,755,824	4,381,721	625,897	4,157,812	(223,909)
Uses Total	41,284,225	43,685,180	2,400,955	44,293,697	608,517

Uses - Division Description

JUV Children'S Baseline	2,596,845		(2,596,845)		
JUV General	10,353,510	11,357,815	1,004,305	11,347,271	(10,544)
JUV Juvenile Hall	15,944,303	16,877,279	932,976	18,805,300	1,928,021
JUV Log Cabin Ranch		2,664,157	2,664,157	2,676,755	12,598
JUV Probation Services	12,389,567	12,785,929	396,362	11,464,371	(1,321,558)
Uses by Division Total	41,284,225	43,685,180	2,400,955	44,293,697	608,517

Law Library

MISSION

The Law Library (LLB) provides the people of San Francisco free access to legal information and specialized reference assistance in the use of those materials so they may preserve their rights and conduct their legal affairs.

SERVICES

The Law Library provides services through the following program areas:

COMPREHENSIVE LEGAL COLLECTION maintains electronic and print formats, including federal, state, and local laws, ordinances, regulations, and cases; court and legal forms; legal treatises, periodicals, texts, and encyclopedias; practice manuals, legal finding aids, and reference tools; legal materials and guides to meet the needs of both the public and legal professionals; legal resources and databases; and comprehensive archives of precedential cases, laws, regulations, and other essential materials.

PUBLIC ASSISTANCE provides assistance to professionals and the public in navigating the law and finding the information they need by providing legal research assistance; instruction on the use of complex legal databases; orientation in how to find and use legal resources; library-created reference guides; free seminars and legal educational programs for the public, and one-on-one legal information services.

CURRENCY AND ACCURACY OF THE LEGAL COLLECTION updates code and regulations, new case law reports, and current practice materials in print and electronic formats; processing, cataloging, and updating incoming materials daily to ensure their availability in the LLB's database system; deleting outdated materials; adding, maintaining, and regularly updating modules to the specialized library software systems; enhancing and adding databases as essential new legal products are developed; monitoring the range of legal information materials, both in print and in electronic formats, to determine what will best serve Law Library patrons; and periodically replacing public computers and legal reference software.

STRATEGIC INITIATIVES

- Help the community to locate legal resources that address their rights and legal needs through online resources such as tutorials, seminars, one on one reference assistance, comprehensive legal databases, resource guides, newsletters, and forms;
- Develop partnerships with local, state, and national legislators and agencies to expand outreach and awareness to the public about the free services and legal resources available at the law library;
- Ensure continued exceptional services by maintaining and supporting staff and facilitating their professional development; and
- Continue to support racial equity and engage staff awareness and practice of racial equity issues.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	1,937,106	2,033,206	96,100	2,130,773	97,567
Total FTE	2	2	0	2	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Promote access to justice for all San Franciscans						
Weekly hours of operation staffed by legal professionals to meet user needs	52	52-40	40	57	57	52
Promote community legal education						
Number of legal education program attendees	395	163	230	125	125	190
Patrons rating of legal seminars & educational programs	97%	100%	70%	85%	85%	75%
Provide free access to extensive legal databases						
Electronic, print & multimedia collection costs.	\$430,562	\$381,296	\$150,000	\$400,000	\$130,000	\$150,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$2.0 million for the Law Library is \$0.1 million, or 5.0 percent, higher than the FY 2020-21 budget of \$1.9 million. The increase is primarily related to the citywide work orders increase.

The FY 2022-23 proposed budget of \$2.1 million for the Law Library is \$0.1 million, or 4.8 percent, higher than the FY 2021-22 budget of \$2.0 million. The increase is primarily related to the citywide work orders increase.

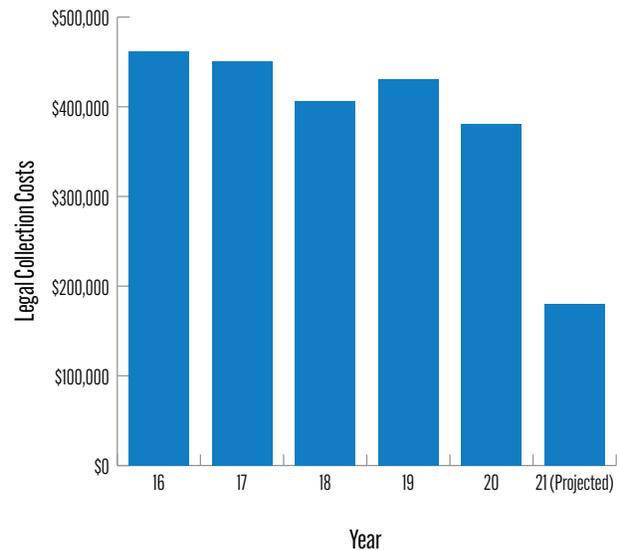
Professional Services

The Law Library serves the City as a free, legal information resource to everyone in San Francisco by continuing to provide comprehensive legal services, educational programs, informative reference guides, and print and electronic resources geared for both the public and legal community. The Law Library collaborates with other regional and state law libraries, the San Francisco Public Library, and other city departments to help citizens navigate important life issues including immigration, family law, employment, evictions and landlord-tenant disputes, elder law, and small business processes.

Electronic Resources

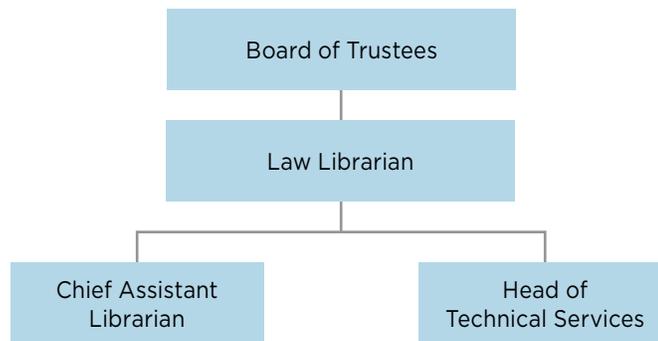
The Law Library’s electronic legal databases and resources are continually enhanced and updated as

conversions from print to electronic formats are made whenever feasible. Other upgrades include systems security, staff computers, and computer equipment for public access. The Law Library partners with the Bar Association of San Francisco, the courts, and other California County Law Libraries to share resources and provide professional legal information and education services.



LEGAL MATERIALS EXPENSES: DATABASES, PRINT, MULTIMEDIA. *LLB is projecting to collect significantly less filing fees in 2021.*

ORGANIZATIONAL STRUCTURE: LAW LIBRARY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	2.30	2.32	0.02	2.32	
Non-Operating Positions (cap/other)					
Net Operating Positions	2.30	2.32	0.02	2.32	0.00

General Fund Support	1,937,106	2,033,206	96,100	2,130,773	97,567
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Sources Total	1,937,106	2,033,206	96,100	2,130,773	97,567
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Uses - Operating Expenditures

Salaries	346,739	372,487	25,748	385,637	13,150
Mandatory Fringe Benefits	171,917	176,133	4,216	178,207	2,074
Materials & Supplies	6,000	6,000		6,000	
Services Of Other Depts	1,412,450	1,478,586	66,136	1,560,929	82,343
Uses Total	1,937,106	2,033,206	96,100	2,130,773	97,567

Uses - Division Description

LLB Law Library	1,937,106	2,033,206	96,100	2,130,773	97,567
Uses by Division Total	1,937,106	2,033,206	96,100	2,130,773	97,567

Mayor

MISSION

The Mayor’s Office (MYR) represents the people of the City and County of San Francisco and ensures that San Francisco is a place where all residents can live full lives in a safe, prosperous, and vibrant community.

SERVICES

The Mayor’s Office has executive leadership and citywide governance responsibilities, including budget development and public policy direction and implementation. Divisions within the Mayor’s Office provide a range of services to the public, including:

MAYOR’S OFFICE OF HOUSING AND COMMUNITY DEVELOPMENT (MOHCD) creates affordable housing opportunities for families and individuals, and funds essential services to build strong communities.

MAYOR’S OFFICE OF PUBLIC POLICY AND FINANCE develops and oversees administration and implementation of the Mayor’s policy initiatives, develops the City’s annual budget, provides fiscal oversight to city departments, and produces this budget book.

MAYOR’S OFFICE OF LEGISLATIVE AND GOVERNMENT AFFAIRS advocates for the City’s interest at the local, regional, state, and federal levels of government.

STRATEGIC INITIATIVES

- Create permanently affordable housing opportunities by building new affordable housing, helping households qualify for below market rate housing, and providing down payment assistance loans to income-qualified first-time homebuyers;
- Preserve affordable housing by acquiring rent-controlled properties at risk of converting to market-rate and partnering with the San Francisco Housing Authority to preserve existing public housing;
- Improve access to affordable housing and protect housing rights through housing counseling, application assistance, and eviction prevention services;
- Promote resiliency and economic self-sufficiency for families and individuals through community-based services rooted in racial equity;
- Stabilize communities through healthy physical, social, and business infrastructures, especially for those communities at risk of displacement; and
- Seek to advance opportunities and improve programmatic outcomes for Black, Brown, and low-income residents by assessing programs, contracts, and procurements to ensure they advance the City’s racial equity goals.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)
Total FTE	76	83	7	84	1

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Create permanently affordable housing						
Number of loans or other types of assistance to first time homebuyers	80	56	55	125	55	55
Number of new BMR ownership units created by private developers	11	47	222	49	65	130
Number of new BMR rental units created by private developers	196	379	227	123	175	118
Number of newly constructed low and moderate-income rental units completed with public financial assistance	246	804	883	768	910	899
Foster healthy communities and neighborhoods						
Number of community facilities and public space improvement projects assisted with capital funding	10	19	2	0	15	15
Number of individuals that received services related to fostering healthy communities and neighborhoods	7,820	7738	8926	6000	6000	6000
Improve access to affordable housing						
Number of individuals that received services related to accessing affordable housing	11,178	15,589	8,548	11,000	11,000	11,000
Preserve affordable housing						
Number of low-and-moderate income rental units rehabilitated or preserved with public financial assistance	2,259	523	452	257	622	412
Promote self-sufficiency for all and protect rights						
Number of individuals that received services related to self sufficiency and protection of rights	11,611	14148	8586	12000	12000	12000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$228.4 million for the Mayor's Office is \$22.1 million, or 10.7 percent, higher than the FY 2020-21 budget of \$206.3 million. This increase is primarily due to increased investments in affordable housing acquisition and development.

The FY 2022-23 proposed budget of \$160.2 million for the Mayor's Office is \$68.2 million, or 29.9 percent, less than the FY 2021-22 proposed budget. This decrease is primarily due to the expiration of one-time spending on affordable housing from the prior year.

Maximizing Affordable Housing Opportunities

In FY 2021-22 and 2022-23, the Mayor's Office of Housing and Community Development (MOHCD) will continue to expand its new construction pipeline of affordable housing projects, expand the supply of permanent supportive housing units serving homeless San Franciscans, and provide COVID-19 relief to affordable housing developments. In addition, the proposed budget directs considerable resources to advance racial equity through the non-displacement of communities of color, including through HOPE SF, the City's signature initiative to transform its most distressed public housing communities.

In Spring 2021, MOHCD will select developer teams for nine new projects across San Francisco serving

seniors, families, homeless people, and those living with HIV/AIDS. In FY 2021-22 and 2022-23, using Housing Trust Fund dollars and other sources, MOHCD will continue to expand development opportunities in previously underserved neighborhoods including Haight Ashbury, Laguna Honda, Sunset, Richmond, and along the southern waterfront.

The Mayor's proposed budget includes \$10 million to support innovative housing preservation strategies. This investment will allow the Mayor's Office of Housing and Community Development to acquire sites otherwise limited by restrictions related to various financing streams and to provide creative preservation tools to assist homeowners. In addition to this investment, the Mayor's proposed budget includes \$17.6 million in gap financing to support an affordable housing site in SOMA, and \$23 million to support infrastructure at a HOPE SF site in Hunters View.

MOHCD administers the Local Operating Subsidy Program which currently provides over 1,300 subsidized housing units for formerly homeless households, through a General Fund workorder from the Department of Homelessness and Supportive Housing (HSH); another 1,000 homeless units are in the pipeline, with nearly 700 of those new units expected to be occupied by June 2023.

Advancing COVID-19 Relief and Recovery

In alignment with HSH and with the Mayor’s COVID-19 recovery strategies, two residential hotels - acquired during the COVID-19 pandemic with emergency Homekey funds from the State of California - were added to the LOSP portfolio in 2020-2021. MOHCD will continue to partner with other City departments to pursue additional opportunities for homeless individuals and families.

In recognition of the impacts of COVID-19 in the City’s most disproportionately impacted neighborhoods, MOHCD grants and staffing resources will support a strong community-driven network of vaccination sites in public housing, eviction prevention services across Sunnydale and Potrero, and community learning hubs to aid distance learning across HOPE SF and RAD housing. With respect to operations and rent payment, MOHCD provided relief to affordable housing projects in 2020-21 and will continue in FY 2021-22 to respond to the lingering economic impacts of the crisis on the 22,000+ affordable housing units monitored by MOHCD.

In 2020, MOHCD quickly adjusted existing programs to be responsive to homeowners suffering job loss due to the pandemic. While first mortgage payments are covered by the current moratoriums

on foreclosure, HOA payment are not covered. The COVID-19 HELP program pays HOA dues for a full year while homeowners recover from job loss caused by the pandemic. Additionally, as foreclosure moratoriums are lifted in calendar years 2021 and 2022, MOHCD will utilize the Housing Trust Fund to offer relief to approximately 40 of the City’s most vulnerable homeowners at risk of losing their home because they are not able to pay back mortgage payments incurred during the pandemic.

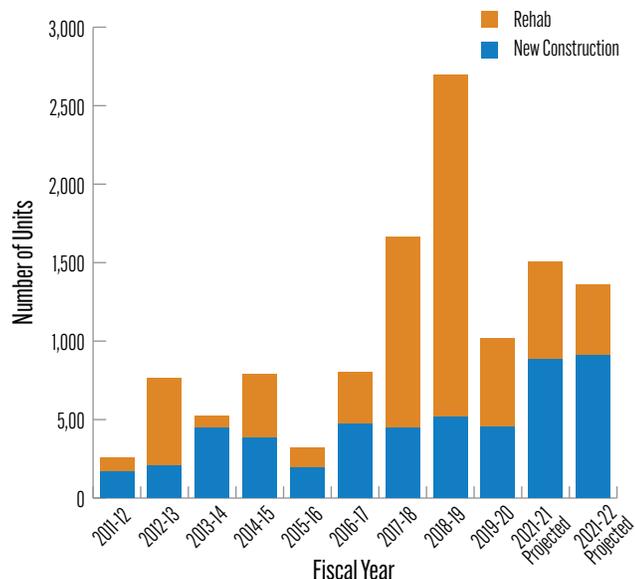
In FY 2021-22, MOHCD’s community development grants will prioritize COVID-19-informed programming and will continue to support tenants facing eviction with full scope legal representation, as well as assist individuals with counseling to help prevent eviction or loss of housing.

Fostering Healthy Communities and Neighborhoods

MOHCD’s community development grants program consists of federal Department of Housing and Urban Development (HUD) entitlement, General Fund, Housing Trust Fund, and the South of Market Community Stabilization Fund. The proposed budget continues \$1 million in additional funding which began in FY 2020-21 to launch the African American Stabilization Initiative, supporting organizations offering programs grounded and informed by the African American residents they

NUMBER OF AFFORDABLE UNITS COMPLETED. >

The Mayor’s Office of Housing and Community Development constructs and rehabilitates affordable housing across the City to mitigate displacement and keep people housed.

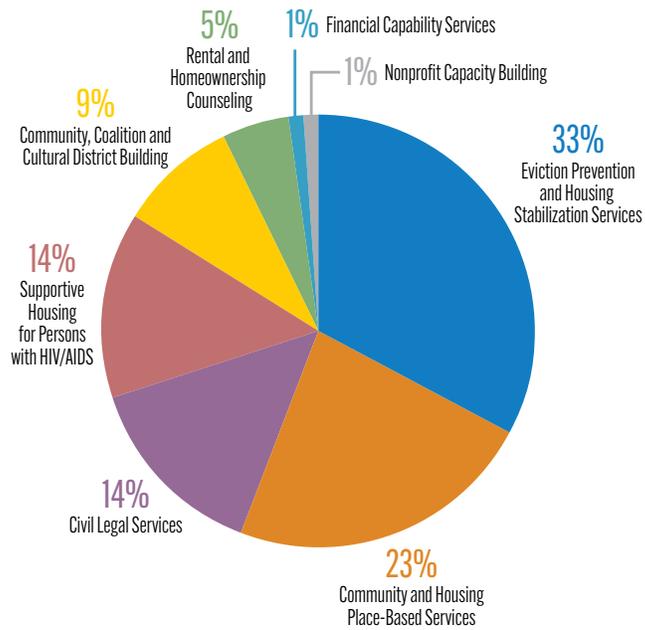


intend to. Additionally, the budget includes a \$1 million expansion to this program to support capacity building and technical assistance to these same organizations. The proposed budget continues the current year \$750,000 increase in full scope eviction defense services and will also strengthen the provision of rental subsidies. The 2021-23 budget includes an expansion of over \$500,000 in funding for rental subsidies specifically supporting the transgender community, those living with HIV/AIDS, and those individuals and families that have been displaced by Ellis Act and landlord move-in related evictions.

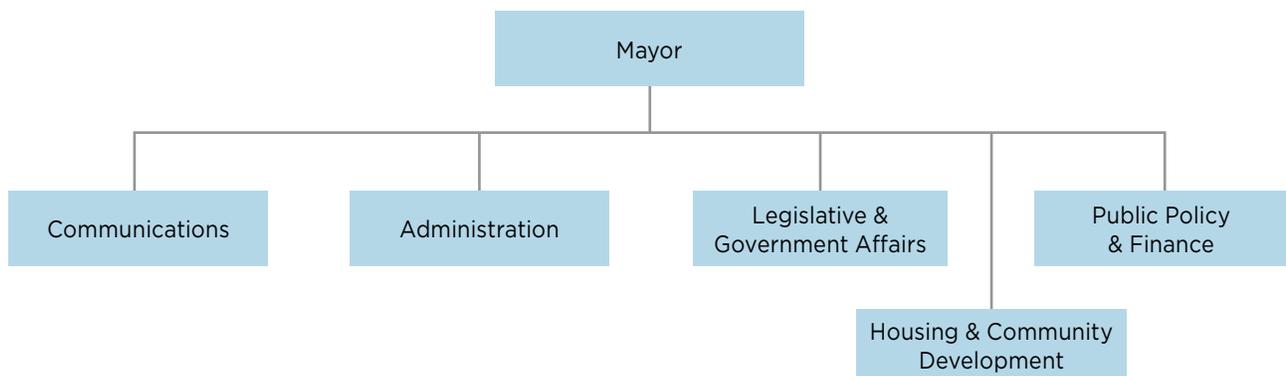
In FY 2021-22, the budget includes a third year of support for the City’s groundbreaking cultural districts program and anticipates supporting the adoption of a number of district-specific strategic planning reports entitled the Cultural Heritage, Housing and Economic Stabilization Strategy (CHHESS) Reports. This program is designed to celebrate and strengthen the unique cultural identities of San Francisco’s communities and currently encompasses eight different cultural districts, with as many as three others in current consideration by the community.

MOHCD GRANTS BY PROGRAM AREA, FY 2020-21.

The largest portion of new funding in the budget is dedicated to the purchasing of power, with building utility resilience and racial equity efforts being the second- and third-largest categories of new spending.



ORGANIZATIONAL STRUCTURE: MAYOR



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	180.86	186.11	5.25	186.54	0.43
Non-Operating Positions (cap/other)	(104.80)	(103.30)	1.50	(102.30)	1.00
Net Operating Positions	76.06	82.81	6.75	84.24	1.43

Sources

Other Local Taxes	2,430,000	932,000	(1,498,000)	2,694,000	1,762,000
Interest & Investment Income	104,816		(104,816)		
Rents & Concessions	5,030,000	5,030,000		5,030,000	
Intergovernmental: Federal		18,707,742	18,707,742		(18,707,742)
Intergovernmental: Other	3,168,673	3,277,909	109,236	2,917,701	(360,208)
Other Revenues	78,347,517	1,445,034	(76,902,483)	1,445,034	
Other Financing Sources		(1)	(1)		1
Expenditure Recovery	14,864,254	21,319,039	6,454,785	25,814,645	4,495,606
Transfers In	200,000	19,341,000	19,141,000	246,000	(19,095,000)
IntraFund Transfers In		58,454	58,454	58,454	
Unappropriated Fund Balance	3,747,412	4,242,550	495,138	3,500,000	(742,550)
Transfer Adjustment-Source	(200,000)	(17,600,000)	(17,400,000)		17,600,000
General Fund Support	98,614,484	171,687,402	73,072,918	118,519,198	(53,168,204)
Sources Total	206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)

Uses - Operating Expenditures

Salaries	9,002,118	10,292,094	1,289,976	10,820,803	528,709
Mandatory Fringe Benefits	3,481,888	3,826,055	344,167	3,939,596	113,541
Non-Personnel Services	2,969,930	2,630,117	(339,813)	2,605,000	(25,117)
City Grant Program	63,314,520	75,302,371	11,987,851	76,044,473	742,102
Capital Outlay	1,195,152	1,195,152			(1,195,152)
Aid Assistance		2,800,000	2,800,000	2,000,000	(800,000)
Debt Service	3,282,895	3,481,321	198,426	3,431,764	(49,557)
Materials & Supplies	30,000	30,000		30,000	
Other Support/Care of Persons	108,165,977	110,381,603	2,215,626	43,008,991	(67,372,612)
Overhead and Allocations	4,425,105	4,969,437	544,332	4,925,744	(43,693)
Programmatic Projects	4,038,089	7,073,639	3,035,550	6,598,089	(475,550)
Services Of Other Depts	4,251,613	4,501,109	249,496	4,570,572	69,463
Transfers Out	2,450,000	19,850,000	17,400,000	2,250,000	(17,600,000)
Unappropriated Rev Retained	(100,131)	(291,769)	(191,638)		291,769
Transfer Adjustment - Uses	(200,000)	(17,600,000)	(17,400,000)		17,600,000
Uses Total	206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)

Uses - Division Description

MYR Housing & Community Dev	197,016,642	218,753,365	21,736,723	150,345,614	(68,407,751)
MYR Office Of The Mayor	9,290,514	9,687,764	397,250	9,879,418	191,654
Uses by Division Total	206,307,156	228,441,129	22,133,973	160,225,032	(68,216,097)

Municipal Transportation Agency

MISSION

The Municipal Transportation Agency (MTA) connects San Francisco through a safe, equitable, and sustainable transportation system. The MTA's goals are to: Create a safer transportation experience for everyone; Make transit and other sustainable modes of transportation the most attractive and preferred means of travel; Improve the quality of life and environment in San Francisco and the region; and Create a workplace that delivers outstanding service.

SERVICES

The San Francisco Municipal Transportation Agency (SFMTA) plans, designs, builds, operates, regulates, and maintains one of the most diverse transportation networks in the world. The SFMTA operates five modes of public transit, including bus, trolleybus, light rail trains, historic streetcars, and the City's iconic cable cars, and provides infrastructure for safe walking, bicycling, and driving. In addition, the SFMTA manages traffic engineering and enforcement, on- and off-street public parking, paratransit services and permitting, and regulates private transit vehicles, including taxis.

The SFMTA consists of nine main divisions: Transit; Sustainable Streets; Capital Programs and Construction; Taxis and Accessible Services; Finance and Information Technology; Human Resources; System Safety; Communications and Marketing; and Government Affairs. In addition to the nine divisions, the Central Subway Program and Race, Equity and Inclusion Office also report directly to the Director of Transportation.

Transit Division (Muni) The Transit Division operates the Municipal Railway, also known as Muni. It provides safe, reliable, and accessible public transit service throughout San Francisco. In addition to the planning, scheduling, and delivery of transit services, the Division also maintains the fleet, facilities, and infrastructure needed to deliver Muni services. Muni is the oldest publicly owned and operated transit system in the United States and the largest system in the San Francisco Bay Area. Muni accounts for close to 45 percent of all transit trips in the nine-county region, and is the eighth-largest transit system in the United States, with more than 225 million annual boardings.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21		2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22	
Total Expenditures	1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348	(33,330,809)	
Total FTE	5,520	5,584	64	5,586	2	

Services (continued)

Sustainable Streets Division (SSD) The Sustainable Streets Division provides multimodal transportation planning, engineering, and operational improvements to San Francisco's transportation system to support sustainable community and economic development. SSD plans, designs, implements, and maintains the City's transportation infrastructure and regulations to support San Francisco's mobility needs as the City changes and grows. SSD initiates and coordinates improvements to the City's street, transit, bicycle, pedestrian, and parking infrastructure, thereby meeting the goals and objectives of the Transit First Policy, as well as supporting the SFMTA's Strategic Plan.

Capital Programs & Construction Division (CP&C) The Capital Programs & Construction Division improves the City's transportation infrastructure by managing and delivering quality capital improvements that meet the City's needs and long-term objectives. To implement the SFMTA's Capital Improvement Program, the Division's professional services include design, engineering, project and contract management, contract administration, cost and schedule control, quality assurance, and procurement administration.

Taxis and Accessible Services (TAS) The Taxis and Accessible Services Division (TAS) represents a combination of two distinct functions of the SFMTA, which substantially overlap in the regulation of taxis. Accessible Services is a core support function for all modes of travel. TAS ensures that transit, pedestrian, bike facilities and taxi services are accessible to seniors and people with disabilities. This Division also oversees the SFMTA Paratransit program. Taxi Services' core function is to license and regulate the private taxi industry to ensure that drivers and vehicles are safe, that taxi service is accessible to the disability community, and service is available regardless of trip origin or destination at prices that are transparent.

In addition to the regulatory oversight of the taxi industry, TAS manages six emerging mobility permit programs. These programs are: commuter shuttles; private transit services; and shared bicycles, scooters, electric mopeds, and cars.

Finance and Information Technology Division (FIT) The Finance and Information Technology (FIT) Division provides strategic advice and information to support organizational decision-making and improved financial management. FIT's responsibilities include accounting, budgeting, facility management, grants procurement and administration, and information technology.

Human Resources Division (HR) SFMTA's Human Resources Division (HR) provides support services including: recruitment, hiring, employment and labor relations, payroll, organizational development and training, employee wellness, equal employment opportunity, and workers' compensation.

System Safety Division The System Safety Division maintains records for all collisions, incidents, and hazards; conducts internal safety audits and vehicle safety reviews; develops corrective action plans; and performs inspections and mandated safety certifications.

Communications, Marketing and Outreach The Communications Marketing and Outreach Division is responsible for internal and external communications that engage and share information with customers, stakeholders, and the public. The Division is responsible for media and public relations, marketing, special events, creative services, community outreach, and customer service.

Government Affairs The Government Affairs Division is responsible for coordinating, developing, advancing, and monitoring the SFMTA's legislative and policy interests at the local, state, and federal levels. The Division also includes Regulatory Affairs responsibilities. The Government Affairs Division works to ensure that a supportive policy and regulatory environment exists to advance the capital project and policy priorities of the Agency.

STRATEGIC INITIATIVES

- Ensure fair treatment, access, opportunity, and advancement through addressing racial and social inequities;
- Promote safe streets and travel options free from transportation-related injuries;
- Prioritize the most efficient forms of transportation to connect communities and promote economic opportunity, health, and cultural activity;
- Support the city and its economic recovery with reliable transit service and a street system that maximizes the movement of people and goods;
- Reduce carbon emissions and pollution, especially in the most-impacted communities;
- Prepare the transportation system for rapid economic, environmental, and social change;
- Engage transparently with the public to understand community needs and ensure the efficient use of public resources; and
- Deliver effective projects and services to meet the needs of the public.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
1. Create a safer transportation experience for everyone						
Muni collisions per 100,000 vehicle miles	5.9	5.8	4.9	5.8		
SFPD-reported Muni-related crimes per 100,000 miles	4.01	2.92	1.9	3.9		
2. Make transit and other sustainable modes of transportation the most attractive and preferred means of travel						
Customer rating: Overall satisfaction with Muni	63%	N/A	N/A	76%		
Muni average weekday boardings	708,352	531,130	165,332	772,103		
Muni on-time performance	55.0%	52.3%	46%	85%		
Percentage of Muni trips with service gaps	17.3%	18.20%	11%	13%		
Percentage of scheduled service hours delivered	94.3%	N/A	N/A	98.5%		
3. Improve the quality of life and environment in San Francisco and the region						
Muni cost per revenue hour	N/A	N/A	N/A	\$246.84		
Muni cost per unlinked trip	N/A	N/A	N/A	\$3.96		
Muni farebox recovery ratio	N/A	N/A	N/A	26.7%		
Paratransit on-time performance	79%	91.70%	99%	88%		
Percentage of eligible population utilizing free or discounted Muni fare programs (Free Muni for Youth)	29.4%	24.90%	6%	74%		
Percentage of eligible population utilizing free or discounted Muni fare programs (Lifeline)	31.8%	12.70%	3%	32%		
4. Create a workplace that delivers outstanding service						
Employee wellness program utilization rate	17.4%	N/A	N/A	27%		
Hazardous traffic signal reports: % responded to and repaired within two hours	99.0%	99.4%	99%	92%		
Muni customer complaints per 100,000 miles	75.27	73.87	65.7	64.4		
Parking meter malfunction reports: % responded to and repaired within 48 hours	94.0%	95.2%	95%	90%		
Traffic and parking control requests: % investigated and responded to within 90 days	79.6%	45.8%	38%	90%		
Workplace injuries per 200,000 hours	13.24	13.1	13.1	11.8		

*MTA's Strategy Plan is in process, official targets for FY22 and FY23 will be finalized in Fall 2021

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$1,387.5 million for the San Francisco Municipal Transportation Agency is \$158.5 million, or 10.3 percent, lower than the FY 2020-21 budget of \$1,546.0 million. This decrease is primarily due to reduced spending on capital projects.

The FY 2022-23 proposed budget of \$1,354.2 million for the Municipal Transportation Authority is \$33.3 million, or 2.4 percent, less than the FY 2021-22 proposed budget. This decrease is primarily due to reduced spending on capital projects.

Operating Budget Investments

The FY 2021-22 SFMTA operating budget makes relatively small adjustments to the adopted FY 2021-22 SFTMA budget, as the SFMTA is in the middle of its two-year budget cycle. New investments in this budget include investing \$26.1 million to return funds to the Streets and Signals Capital Programs, \$11.0 million in pandemic-related programs, including Slow Streets and Temporary Emergency Transit Lanes, and \$71.5 million to restore to 85 percent of pre-pandemic service by January 2022.

Stimulus Funds

Federal aid has helped close the operating deficit created by reduced ridership during the COVID-19 emergency. The FY 2021-22 operating budget assumes the use of the remaining \$86.0 million of HR 133 funds available to the SFMTA.

Revenues continue to be below historic levels, resulting in 29.6 percent of the SFMTA budget being covered by one-time funds in FY 2021-22. The SFMTA is expecting at least an additional \$300.0 million in federal aid through the upcoming federal American Jobs Plan.

Service Restoration

On May 15, Muni Subway service was restored at all stations from the Embarcadero to West Portal stations. The expenditure plan for FY 2021-22 currently assumes a 15 percent service increase to reach 85 percent of pre-pandemic service by January 2022. This restoration will be reviewed in February 2022 alongside one-time investments in human and capital infrastructure to support further successful restoration of service. Additional service restoration is dependent on the growth of sustainable revenues, such as transit fares.

Subway Improvements

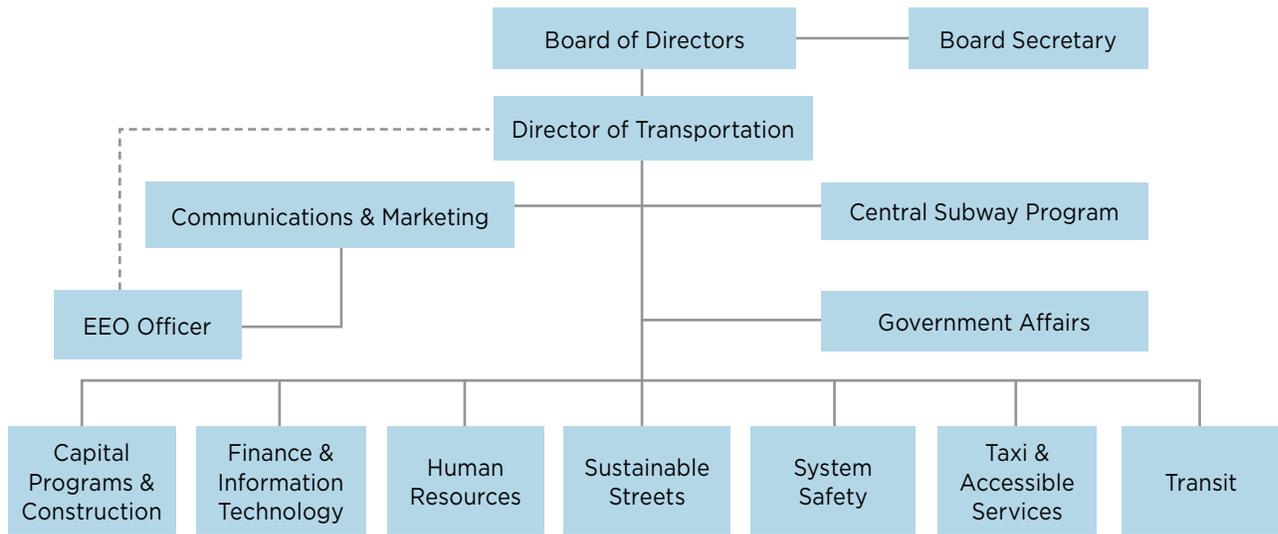
The extended subway shutdown during the COVID-19 emergency was an opportunity for the SFMTA to accelerate necessary upgrades and maintenance work. During normal service, maintenance crews can only work a few hours a day while trains are not running. During the pandemic, the SFMTA has been able to improve both the customer experience and the core functionality of the subway system. Wi-Fi is now available in subway tunnels, and both the West Portal and Castro stations have new art projects. Other important repairs and improvements include track grinding for smoother, quieter rides; tunnel lighting for improved safety; and new signage at the Castro and Church stations to help with navigation.

SFMTA AUGUST SERVICE RESTORATION >

98 percent of residents and 100 percent of equity neighborhoods will be within 0.25 mile of a Muni stop.



ORGANIZATIONAL STRUCTURE: MUNICIPAL TRANSPORTATION AGENCY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	6,002.52	6,068.61	66.09	6,071.06	2.45
Non-Operating Positions (cap/other)	(482.77)	(485.00)	(2.23)	(485.00)	
Net Operating Positions	5,519.75	5,583.61	63.86	5,586.06	2.45

Sources

Licenses, Permits, & Franchises	18,449,628	19,412,844	963,216	19,412,844	
Fines, Forfeiture, & Penalties	92,309,110	110,884,283	18,575,173	110,884,283	
Interest & Investment Income	15,199,156	9,700,560	(5,498,596)	9,700,560	
Rents & Concessions	135,773,977	155,487,566	19,713,589	155,487,566	
Intergovernmental: Federal	181,365,313	62,603,250	(118,762,063)	51,514,460	(11,088,790)
Intergovernmental: State	55,292,816	59,239,733	3,946,917	59,239,733	
Intergovernmental: Other	102,875,420	126,727,381	23,851,961	126,727,381	
Charges for Services	195,127,345	263,042,699	67,915,354	239,501,692	(23,541,007)
Other Revenues	111,453,188	50,720,790	(60,732,398)	14,670,000	(36,050,790)
Expenditure Recovery	3,593,583	3,506,356	(87,227)	3,459,254	(47,102)
Transfers In	271,540,073	313,633,953	42,093,880	328,554,684	14,920,731
IntraFund Transfers In	184,412,350	29,189,500	(155,222,850)	38,986,814	9,797,314
Unappropriated Fund Balance	183,859,093	44,605,340	(139,253,753)	14,425,417	(30,179,923)
Transfer Adjustment-Source	(388,710,390)	(284,204,098)	104,506,292	(295,045,340)	(10,841,242)
General Fund Support	383,490,000	422,970,000	39,480,000	476,670,000	53,700,000
Sources Total	1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348	(33,330,809)

Uses - Operating Expenditures

Salaries	553,520,219	589,720,582	36,200,363	609,033,823	19,313,241
Mandatory Fringe Benefits	288,320,400	292,528,739	4,208,339	300,330,002	7,801,263
Non-Personnel Services	250,632,275	248,468,731	(2,163,544)	258,048,731	9,580,000
Capital Outlay	196,048,408	96,042,948	(100,005,460)	34,440,000	(61,602,948)
Debt Service	23,380,098	14,778,250	(8,601,848)	22,980,227	8,201,977
Intrafund Transfers Out	184,412,350	29,189,500	(155,222,850)	38,986,814	9,797,314
Materials & Supplies	74,050,846	74,041,918	(8,928)	74,041,918	
Overhead and Allocations	(35,836,939)	(36,366,475)	(529,536)	(36,302,399)	64,076
Programmatic Projects	164,000		(164,000)		
Services Of Other Depts	85,308,972	90,499,989	5,191,017	91,617,046	1,117,057
Transfers Out	204,298,040	255,014,598	50,716,558	256,058,526	1,043,928
Unappropriated Rev Retained	139,964,383	17,805,475	(122,158,908)		(17,805,475)
Unappropriated Rev-Designated	(29,522,000)		29,522,000		
Transfer Adjustment - Uses	(388,710,390)	(284,204,098)	104,506,292	(295,045,340)	(10,841,242)
Uses Total	1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348	(33,330,809)

Uses - Division Description

MTAAW Agency-wide	275,235,831	161,898,543	(113,337,288)	140,656,850	(21,241,693)
MTABD Board Of Directors	623,736	651,092	27,356	667,720	16,628
MTACC CV-Capitl Progr & Constr	131,171,758	64,967,195	(66,204,563)	40,064,267	(24,902,928)
MTACO Communications	6,129,018	6,431,201	302,183	6,563,628	132,427
MTAED Executive Director	2,477,752	3,282,718	804,966	3,363,259	80,541
MTAFA Fit Finance & Info Tech	133,890,666	140,002,724	6,112,058	140,131,398	128,674
MTAGA Government Affairs	1,706,572	1,738,052	31,480	1,778,350	40,298
MTAHR Human Resources	22,305,315	22,465,768	160,453	23,001,905	536,137
MTAPA Policy & Administration	329,802	345,308	15,506	354,424	9,116
MTASA Safety	7,195,305	7,500,376	305,071	7,621,612	121,236
MTASM Street Management	222,705,868	204,203,353	(18,502,515)	198,693,736	(5,509,617)
MTATS Transit Svc Division	706,561,675	734,732,135	28,170,460	751,842,627	17,110,492
MTATZ Taxi & Accessible Svc	35,697,364	39,301,692	3,604,328	39,449,572	147,880
Uses by Division Total	1,546,030,662	1,387,520,157	(158,510,505)	1,354,189,348	(33,330,809)

Police Accountability

MISSION

The Department of Police Accountability (DPA) is committed to providing the City and County of San Francisco with independent and impartial law enforcement oversight through investigations, policy recommendations, and performance audits to ensure that the City reflects the values and concerns of the community it serves.

SERVICES

The Department of Police Accountability provides service through the following divisions:

Investigations Unit investigates and makes findings on civilian complaints of police misconduct or neglect of duty and investigates all officer-involved shootings that result in injury.

Audit Unit conducts regular performance audits on police officer use of force and how the San Francisco Police Department handles claims of officer misconduct.

Legal and Policy Unit presents misconduct cases to the San Francisco Police Chief and to the Police Commission, as designated by the Police Commission's Disciplinary Penalty and Referral Guidelines. Attorneys also make recommendations on Police Department policies or practices to enhance police-community relations while ensuring effective police services.

Mediation and Outreach Unit provide a forum for officers and complainants to have discussions regarding complaints. The Outreach program seeks to reach communities that have historically been economically, racially, culturally, or linguistically isolated from police services.

STRATEGIC INITIATIVES

- Address civilian complaints of police misconduct professionally and efficiently;
- Facilitate corrective action in response to complaints;
- Investigate all officer-involved shootings for police misconduct;
- Regularly audit the Police Department's internal policies on use-of-force and officer misconduct;
- Educate vulnerable populations about their rights and resources through community outreach and engagement;
- Establish audit and investigation functions to address biased policing; and
- Provide internships and job training opportunities for students from underrepresented backgrounds.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867
Total FTE	48	43	(5)	43	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY23 Target
Address civilian complaints of police misconduct professionally and efficiently					
Number of Cases Closed During the Reporting Period	679	722	720	720	720
Number of Cases Closed During the Reporting Period per FTE Investigator	37	42	48	48	48
Number of Cases Sustained During the Reporting Period (1)	70	53			N/A
Percentage of Sustained Cases Completed within the One-Year Statute of Limitations Under Government Code 3304	100%	100	100	100%	100
Percentage of Sustained Cases that Resulted in Corrective or Disciplinary Action by the Chief or Police Commission	90%	70	80%	90%	90
Facilitate corrective action in response to complaints					
Number of Findings of Policy, Procedure, or Practice Failure Identified in the DPA Caseload During the Reporting Period (2)	27	11			N/A
Number of Policy, Procedure, and Practice Recommendations Presented to SFPD or Police Commission During the Reporting Period (2)	2	201			N/A

1. The DPA does not provide a target percentage of sustained complaints because such a target may give the impression that the agency's mission is to find misconduct where there is none. However, the measurement is used comparatively to evaluate agency workload and performance, as well as to evaluate caseload.

2. The DPA does not provide a numerical target for the number of policy, procedure and/or practice failures in the DPA caseload because such a target may give the impression that the agency's mission is to find a particular number of policy, procedure and/or practice failures where there may be none. The DPA's goal is to make policy, procedure and/or practice recommendations that address policy, procedure and/or practice failures identified in the DPA's cases.

BUDGET ISSUES AND DETAILS

The FY 2021-22 proposed budget of \$9.4 for the Department of Police Accountability is \$1.0 million, or 10 percent, lower than the FY 2020-21 approved budget of \$10.4 million. This decrease is largely due to changing the department's non-personnel and personnel funding in line with historic spending and operational needs.

The FY 2022-23 proposed budget of \$9.6 million is \$0.2 million, or 2.4 percent, higher than the FY 2021-22 proposed budget. This is driven by standard salary and benefits increases.

Accountability and Racial Equity

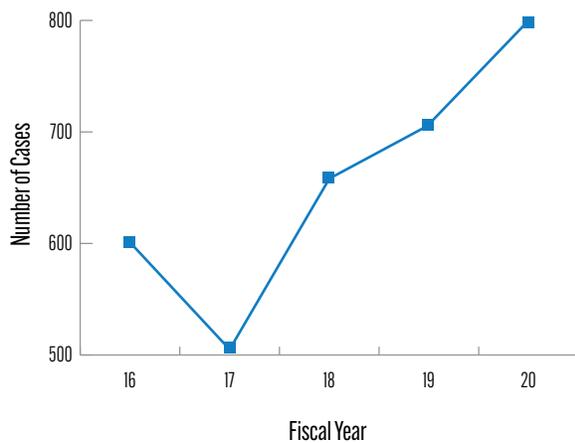
The Mayor's proposed budget newly includes three ongoing staff to lead and support SB1421 services. DPA will continue to fulfill its duties under SB1421, a landmark police accountability and transparency law. Additionally, DPA will leverage existing departmental resources for programs to increase racial equity in retention, promotions, hiring, recruitment, leadership, and professional development.

Sheriff Cases

DPA will continue to investigate complaints against the Sheriff's Office until the creation and implementation of the Sheriff's Department of Accountability (SDA). Under a revised Letter of Agreement, DPA will accept investigative referrals from the Sheriff's Office and increase its jurisdiction to receive complaints directly from the public and outside agencies.

Upcoming Audits

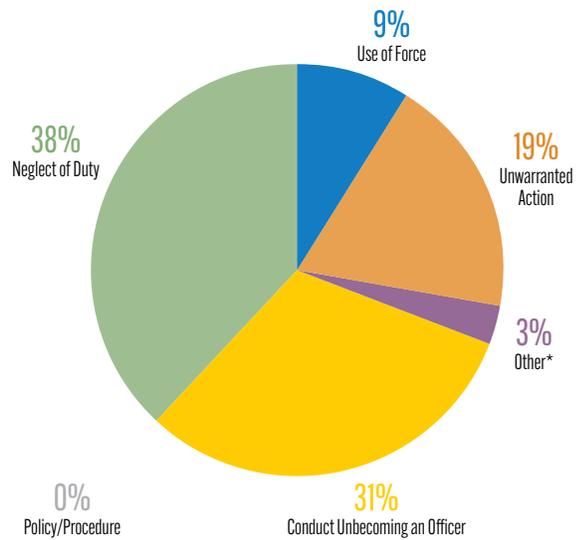
DPA will conduct a biased policing audit under its charter-mandated authority to conduct periodic audits of the San Francisco Police Department (SFPD). DPA will also audit SFPD to understand how the department is performing internal investigations into allegations of explicit bias and how effectively it is engaging the community on issues of bias. DPA intends for the audit reports to provide SFPD with proactive tools to identify and correct issues of bias within the department.



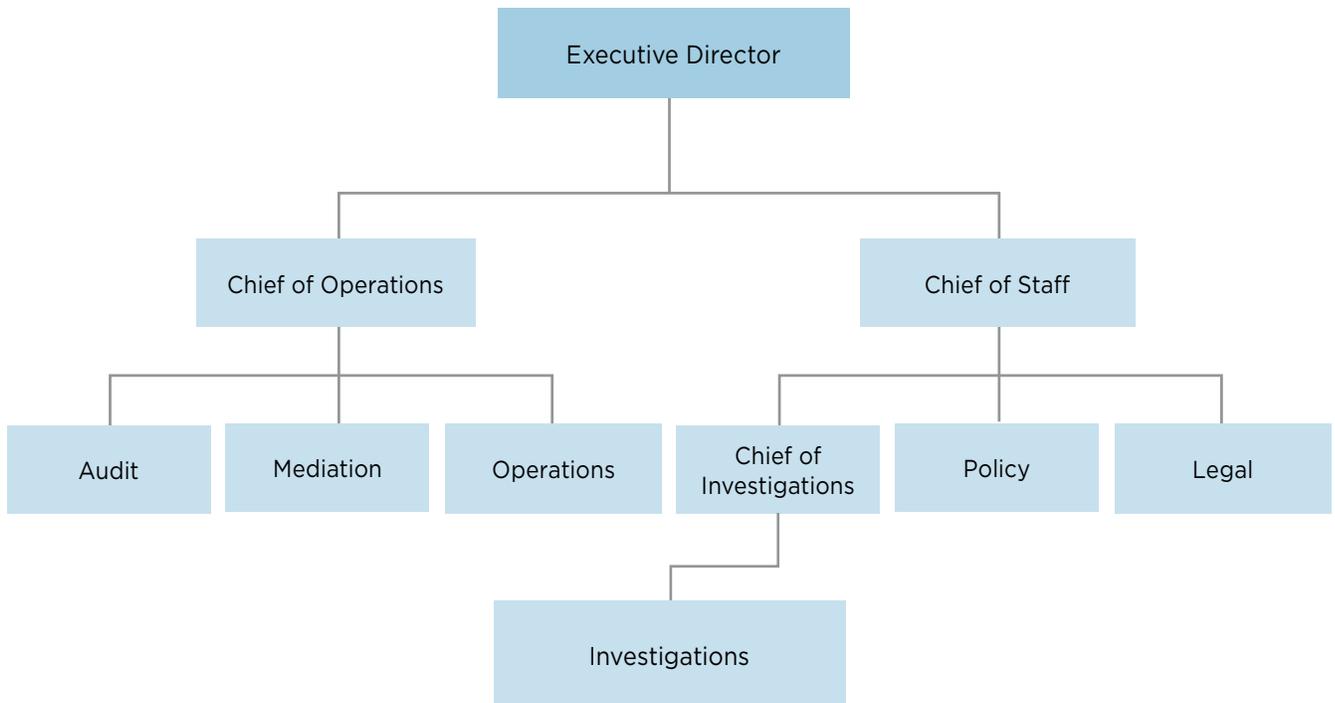
5 YEAR COMPARISON OF OPENED CASES. *The number of cases that DPA reviews each year has steadily increased, resulting in a 33 percent growth between 2016 and 2020.*

2020 CASE ALLEGATIONS. >

Allegations describe the type of officer misconduct. Multiple allegations are usually investigated for each case that is presented to DPA. In 2020, 1,844 new allegations were brought against 974 officer involvements (some officers were the subject of multiple investigations). The most common allegations were Neglect of Duty, Conduct Unbecoming an Officer, and Unwarranted Action, which made up a combined 87 percent of all allegations.



ORGANIZATIONAL STRUCTURE: POLICE ACCOUNTABILITY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	49.94	44.51	(5.43)	44.51	
Non-Operating Positions (cap/other)	(2.00)	(2.00)		(2.00)	
Net Operating Positions	47.94	42.51	(5.43)	42.51	0.00

Sources

Expenditure Recovery	208,000	128,000	(80,000)	128,000	
General Fund Support	10,207,143	9,270,996	(936,147)	9,492,863	221,867
Sources Total	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867

Uses - Operating Expenditures

Salaries	6,173,633	5,630,236	(543,397)	5,827,887	197,651
Mandatory Fringe Benefits	2,638,221	2,258,999	(379,222)	2,277,407	18,408
Non-Personnel Services	444,336	344,336	(100,000)	344,336	
Materials & Supplies	34,918	34,918		34,918	
Programmatic Projects	160,000	100,000	(60,000)	100,000	
Services Of Other Depts	964,035	1,030,507	66,472	1,036,315	5,808
Uses Total	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867

Uses - Division Description

DPA Police Accountability	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867
Uses by Division Total	10,415,143	9,398,996	(1,016,147)	9,620,863	221,867

Police Department

MISSION

The San Francisco Police Department (SFPD) is committed to ensuring safety while maintaining respect for all. The Department provides responsive policing through collaboration with the community, and works to maintain and build trust and respect.

SERVICES

The Police Department coordinates public services through three distinct areas; the Office of the Chief of Staff, Operations, and the Strategic Management Bureau.

THE OFFICE OF THE CHIEF OF STAFF:

The Office is responsible for overseeing the various bureaus, divisions, and units that provide overall administrative and logistical support to the department, which in turn, enables law enforcement services to be provided to the public. In addition, the Office includes the Public and Government Affairs and Strategic Communications units.

- **ADMINISTRATION** provides technical and administrative support, works to increase overall department efficiency, and ensures that daily functions are carried out effectively. The Administration Bureau consists of Crime Information Services, Fleet, Forensic Services, Property, Staff Services, and Training.
- **RISK MANAGEMENT** is comprised of the Legal Division, Internal Affairs, and the Investigative Services Division to ensure that the professional conduct of members is maintained.

OPERATIONS:

The Assistant Chief of Operations is responsible for coordinating all aspects of frontline public safety services that are required of a law enforcement agency. The Crime Strategies Division assists in developing a strategic plan to addressing crime trends and coordinates racial equity in the response.

- **AIRPORT** is responsible for the safety of the millions of people who travel through the San Francisco International Airport. Police personnel handle security, traffic control, and perform law enforcement duties and support the security programs and emergency procedures of the Airport to provide the public with a safe, secure, efficient, and customer-friendly airport.
- **FIELD OPERATIONS** is the largest bureau providing enforcement, patrol, crime prevention, and supplemental police services. In an effort to protect life and property, members work closely with the community to prevent crimes using community engagement techniques.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668
Total FTE	3,048	2,897	(151)	2,953	56

Services (continued)

- **INVESTIGATIONS** provides investigative and crime solving services by identifying and arresting suspects and preparing cases for prosecution. The Bureau includes the Forensic Services and Investigations divisions.
- **SPECIAL OPERATIONS** is responsible for the overall security of the City through the use of specialized units. The Police Department’s Traffic and Transportation Commander at the Municipal Transportation Agency is responsible for the safety of the public using all forms of transportation, and includes the Traffic Unit and Muni Enforcement, Task Force, and Response teams.

STRATEGIC MANAGEMENT BUREAU:

The Strategic Management Bureau coordinates implementation of the Department’s Collaborative Reform efforts. It includes the Professional Standards and Principled Policing Unit and Fiscal and Technology Divisions. The Bureau coordinates and monitors the implementation of U.S. Department of Justice (USDOJ) recommendations and the Department’s strategic plan through the process of updating directives, performing and reporting on the Department’s progress, and providing the necessary technical support for implementing reforms.

STRATEGIC INITIATIVES

- Build strong partnerships with the community and city agencies for addressing community-wide challenges that impact safety with respect;
- Improve ability to respond in a timely, informed, unbiased, and procedurally just way, and work towards a collaborative resolution;
- Align on a shared vision and transparent way of measuring safety with respect in order to work better with each other and the community;
- Instill safety with respect to how the Department organizes, evaluates performance, recruits, trains, promotes, rewards, deploys, and leads; and
- Develop a future-focused, longer-term strategic plan for a more modern, evolving, and inclusive Department with input from internal and external stakeholders.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Measure and Communicate						
UCR: Number UCR Part I violent offenses reported	5,854	5664	4744	6343	4625	4510
UCR: Number of UCR Part I violent offenses reported per 100,000 population	662	640	536	717	523	510
UCR: Number of UCR Part I property offenses reported per 100,000 population	5,427	5280	4142	5928	4038	3937
UCR: Number of UCR Part I property offenses reported	47,990	46693	36630	52426	35714	34821
UCR: Number of UCR homicides per 100,000 population	5.1	4.75	6	0	0	0
Percentage of citations for top five causes of collisions	42%	54%	50%	50%	50%	50%
Number of 'driving under the influence' arrests	332	295	254	550	550	550
Firearm seizures	901	961	740	1688	814	895
Improve Responsiveness						
Number of traffic collisions that result in injuries	3,287	2973	2462	2961	2216	1994
Number of traffic collisions that result in fatalities	34	22	0	0	0	0
Number of moving citations issued	43,286	30569	0		0	0
Number of collisions where the officer is at fault	37	57	0	0	0	0
Median Response Time to Priority C Calls (Minutes)	78.5	56.51	60	60	60	60
Median Response Time to Priority B Calls (Minutes)	20.9	18.72	20	20	20	20
Median Response Time to Priority A Calls (Minutes)	7.3	5.48	8	8	8	8

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$661.7 million for the Police Department is \$6.2 million, or 1 percent, lower than the FY 2020-21 budget of \$667.9 million. The decrease is primarily due to a significant reduction in a work order from the Airport because of the decrease in the need for Airport police officers.

The FY 2022-23 proposed budget of \$689.1 million is \$27.4 million, or 4.1 percent, higher than the FY 2021-22 proposed budget due to increased costs from adding backfill academy classes and other salary and benefits increases.

Reform Sustainability and Transparency

San Francisco Police Department (SFPD) continues its progress on the Collaborative Reform Initiative (CRI) recommendations. As of May 2021 SFPD has submitted recommendation packets for 253 of the 272 (93 percent) to the California Department of Justice for approval. Of the submitted packets, 175 are in substantial compliance, 42 are in external validation, and 36 are in external review. SFPD aims to continue its progress on reform and the long-term sustainability of this work.

SFPD is committed to cultivating a diverse membership that represents the community it serves. The proposed budget includes two Academy classes per fiscal year to backfill anticipated sworn losses due to separations. Changes made to recruitment and examination processes has

dramatically improved the diversity of classes. From 2017 to 2020, approximately 70 percent of recruits are people of color.

In 2018, California adopted two transparency laws—Senate Bill 1421 and Assembly Bill 748—requiring police departments to release full investigation files and body-worn camera footage within a mandated timeframe under the California Public Records Act. The proposed budget continues funding for ten positions that support this state transparency legislation.

Training and Professional Development

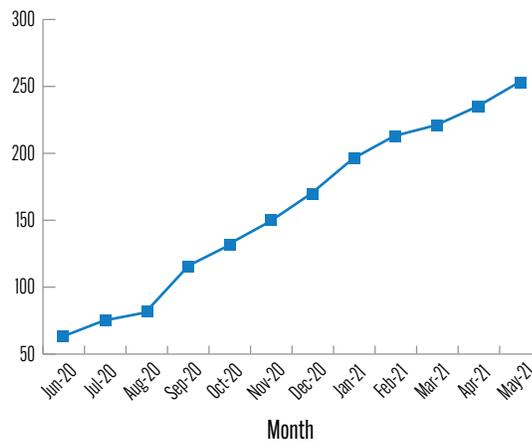
An important part of reform sustainability is the development of future leaders. SFPD’s Leadership Development Institute provides opportunities for professional and personal development and to enhance leadership skills at all levels of the organization.

Gun Violence Reduction

Although the City has seen reductions in crime as a result of COVID-19, gun violence remains a major safety concern. As of April 2021, shooting-related injuries increased 181 percent as compared to the same period in 2020. SFPD received a \$1.5 million state grant to (1) reduce homicides and shootings, (2) decrease violent recidivism and victimization while lowering the overall net use of arrests, and (3) to build trust and legitimacy between SFPD

COLLABORATIVE REFORM INITIATIVE RECOMMENDATIONS PROGRESS.

The Police Department has been making steady progress on Department of Justice recommended reforms. This graph represents the number of Collaborative Reform Initiative recommendations submitted to the consultants Hillard Heintze and/or California Department of Justice for substantial compliance, external validation, or external review.



and residents most impacted by gun violence. This strategy combines elements of procedural justice, intensive life coaching, and case management through a cognitive behavioral therapy model with aspects of focused deterrence. SFPD has partnered with community-based organizations and educational institutions to address root causes of gun violence and support individuals that are most at-risk.

Efficiency Gains Through Technology

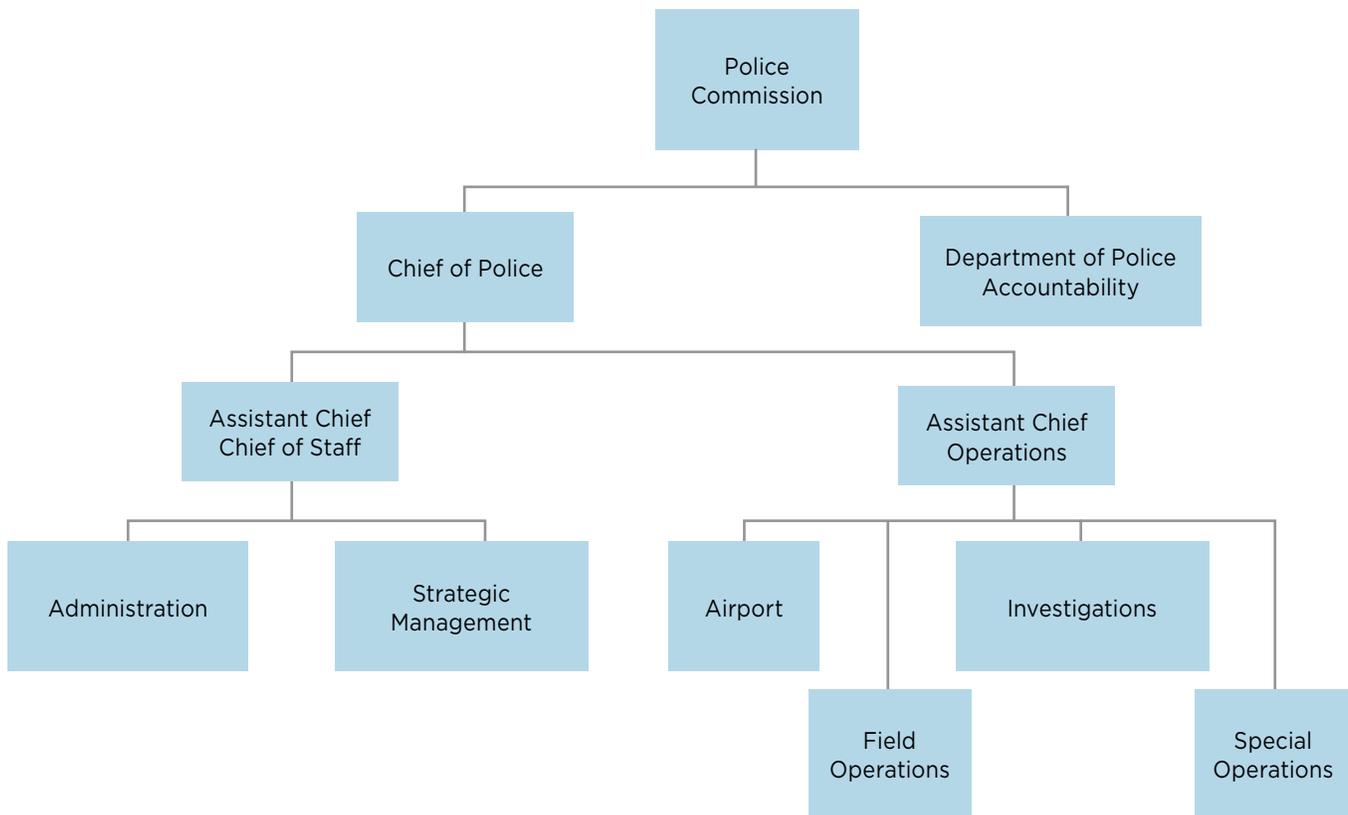
The Federal Bureau of Investigation's Uniform Crime Reporting Program has transitioned to the National

Incident-Based Reporting System (NIBRS) to improve crime data quality. To aid with this system transition and compliance SFPD received a \$5.4 million federal grant.

Fleet Upgrades

The proposed budget includes an ongoing \$3.0 million investment to replace 118 vehicles of SFPD's aging fleet over two years. Over one third of the Department's fleet has more than 150,000 miles and 545 vehicles are more than 10 years old, resulting in increased maintenance costs.

ORGANIZATIONAL STRUCTURE: POLICE DEPARTMENT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	3,079.22	2,928.46	(150.76)	2,983.97	55.51
Non-Operating Positions (cap/other)	(30.77)	(31.00)	(0.23)	(31.00)	
Net Operating Positions	3,048.45	2,897.46	(150.99)	2,952.97	55.51

Sources

Licenses, Permits, & Franchises	1,015,918	978,654	(37,264)	979,210	556
Fines, Forfeiture, & Penalties	852,000	835,985	(16,015)	854,344	18,359
Intergovernmental: Federal	831,234	1,821,232	989,998	821,232	(1,000,000)
Intergovernmental: State	50,694,294	41,679,511	(9,014,783)	40,793,336	(886,175)
Charges for Services	8,799,356	9,024,754	225,398	9,102,414	77,660
Other Revenues	17,000		(17,000)		
Expenditure Recovery	16,127,501	7,756,135	(8,371,366)	8,070,357	314,222
Unappropriated Fund Balance	254,819		(254,819)		
Transfer Adjustment-Source	80,386,750	71,350,984	(9,035,766)	73,667,469	2,316,485
General Fund Support	508,912,230	528,209,034	19,296,804	554,789,595	26,580,561
Sources Total	667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668

Uses - Operating Expenditures

Salaries	422,148,845	423,573,416	1,424,571	447,331,244	23,757,828
Mandatory Fringe Benefits	149,481,261	139,513,728	(9,967,533)	142,980,414	3,466,686
Non-Personnel Services	18,132,437	18,757,815	625,378	18,925,814	167,999
City Grant Program		166,122	166,122	166,122	
Capital Outlay	774,215	4,916,592	4,142,377	4,553,553	(363,039)
Materials & Supplies	5,948,124	5,678,754	(269,370)	5,878,754	200,000
Programmatic Projects	10,003,292	5,279,308	(4,723,984)	4,386,046	(893,262)
Services Of Other Depts	61,402,928	63,770,554	2,367,626	64,856,010	1,085,456
Uses Total	667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668

Uses - Division Description

POL - Airport	80,386,750	71,350,984	(9,035,766)	73,667,469	2,316,485
POL - FOB - Field Operations	422,474,594	424,096,432	1,621,838	437,255,159	13,158,727
POL - SOB - Special Operations	44,637,302	45,653,608	1,016,306	47,292,050	1,638,442
POL Admin	120,392,456	120,555,265	162,809	130,863,279	10,308,014
Uses by Division Total	667,891,102	661,656,289	(6,234,813)	689,077,957	27,421,668

Port

MISSION

The Port of San Francisco (PRT) manages the waterfront as a gateway to a world-class city and advances environmentally and financially sustainable maritime, recreational, and economic opportunities to serve the City, Bay Area region, and California.

SERVICES

The Port provides services through the following divisions:

ENGINEERING provides project and construction management, engineering design, facility inspection, contracting, code compliance review, and permit services for all Port facilities.

MARITIME manages and markets cruise and cargo shipping, ship repair, commercial and sport fishing, ferry and excursion operations, visiting military and ceremonial vessels, and other harbor services.

MAINTENANCE repairs piles, piers, roofs, plumbing and electrical systems, and street cleaning along the Port's 7.5 miles of waterfront property.

PLANNING shepherds the use of Port lands consistent with the goals and policies of the Waterfront Land Use Plan, maintains and amends Plan policies, leads community planning projects for specified waterfront areas, provides environmental review and stewardship, plans for sea level rise, and administers land use regulatory review of projects on Port property.

REAL ESTATE oversees all property and lease development and management for the Port's commercial and industrial property.

ADMINISTRATION directs Port resources to meet strategic goals, guides capital planning, and manages the Port's support services including human resources, accounting, finance and procurement, business services, and information systems.

EXECUTIVE leads the implementation of the Port's strategic goals and objectives, develops policy with the Port Commission, and provides for cross-divisional collaboration and communication.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459
Total FTE	232	223	(9)	223	0

STRATEGIC INITIATIVES

- Enhance and balance the Port's maritime and economic purpose, history, and changing relationship with the City;
- Lead the City's effort to protect residents and businesses from flood risks, and reduce seismic risk to Port property;
- Improve relationships with the community, city agency partners, and the media to strengthen public understanding of Port projects and mission;
- Increase racial diversity and engagement in workforce training, contracting and leasing opportunities, and at waterfront parks and open spaces;
- Implement Port-wide practices that protect the environment and promote ecological balance, such as achieving zero waste in operations and construction;
- Promote diverse business opportunities and living wage jobs, affordable housing in new waterfront communities, and integrated public transit service; and
- Increase operating revenues and new capital sources to address the Port's deferred maintenance backlog.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY22 Target	FY23 Target	
Economic Vitality: Attract and retain maritime and non-maritime commerce to contribute to the long term viability of the Port and the City						
Overall Port Vacancy Rate	5.80%	2.36%	11%	9.00%	9%	
Total automobiles imports and exports	77,052	118,589	107,000	100,000	113,300	
Total cargo tonnage - Bulk	1,508,065	1,250,479	1,100,000	1,350,000	1,166,990	
Total number of cruise ship calls	83	57	0	125	108	
Total number of cruise ship passengers	280,124	185,518	0	315,000	521,000	
Engagement: Promote the richness the Port has to offer through education, marketing, and maintaining strong relationships with Port users and stakeholders						
Number of presentations to community groups	6	32	41	36	31	
Number of social media impressions	7,500,000	3,563,173	1,500,000	3,500,000	4,000,000	
Total number of community meetings held to discuss ongoing Port projects and programs	31	49	62	32	49	
Livability: Ensure Port improvements result in advances in the environment, social equity and quality of life for San Francisco residents and visitors						
Local Business Enterprise (LBE) participation --% of contracts awarded to LBEs	62%	62%	50%	50%	50%	
Total number of ferry passengers transiting through Port managed facilities	5,481,968	3,956,557	2,830,983	5,770,500	4,246,474	
Renewal: Enhance and balance the Port's maritime and economic purpose, rich history, and its changing relationship with the City, so the waterfront continues to be a treasured destination						
Annual Capital Budget, in millions	\$28.13	\$19M	\$25.7	\$53.16	\$7.5	
Cost per square foot of apron replacement (in dollars)	\$123.40	0	\$190	\$190	\$190.00	
Cubic feet of pile and deck removed per fiscal year	12,000	0	6,000	100,000	100,000	
Maintenance cost per square foot of Port facilities (in dollars)	\$0.94	\$1.03	\$1.12	\$1.17	\$1.17	
Number of unscheduled repairs of sewer pumps	20	7	11	11	11	
Percentage of preventative maintenance of sewer pumps performed on schedule	69%	34%	87%	87%	87%	
Total number of projects in defined development process	13	13	13	13	13	
Stability: Maintain the Port's financial strength for future generations by addressing the growing backlog of deferred Port maintenance and managing waterfront assets to meet the City's and the Port's long-term goals						
Net Portwide Revenue/Designation to Capital (Gross Revenues minus Gross Expenditures, in millions)	\$20.97	\$23.58	0	13.77	\$0	
Net Revenue, Real Estate (Gross Revenues minus Gross Expenditures in millions)	\$81.12	\$68.6M	\$28.47	\$72.83	\$29.33	
Outstanding receivables as a percent of annual billed revenue	1.90%	31.7%	25%	2.5%	15%	
The Port's debt service coverage ratio	7.57	3.48	0%	6.36	2.09	

BUDGET ISSUES AND DETAILS

The Port’s proposed Fiscal Year (FY) 2021-22 budget of \$92.5 million is \$32.3 million, or 25.9 percent, lower than the FY 2020-21 budget of \$124.8 million. This decrease is largely the result of a decline in capital investments driven by projected revenue losses.

The FY 2022-23 proposed budget of \$118.4 million is \$25.9 million, or 28.0 percent, higher than the FY 2021-22 proposed budget. This increase is largely the result of returning revenues.

Positioning the Port for Economic Recovery

The COVID-19 pandemic has had a significant impact on Port operating revenue. Due to its reliance on tourism and hospitality including restaurants, retail and cruises, the Port has lost over \$56 million, nearly half of its revenue, since March 2020. While the Port expects recovery to begin in FY 2021-22, it projects a five-year period to restore revenue to pre-pandemic levels. To manage this loss, the Port has taken short-term action to reduce its FY 2021-22 operating budget, constrain capital and defund prior year capital projects. Additionally, in 2021 the Port will launch an economic recovery initiative to ensure its long-term financial health. This effort will develop revenue enhancement, expenditure reduction and operating efficiency proposals for implementation in the FY 2022-23 and FY 2023-24 budget. The economic recovery initiative seeks to stabilize the Port’s operating budget, allow the Port to fund annual capital investment at pre-pandemic levels and restore fund balance to at least 20 percent of operating expenses.

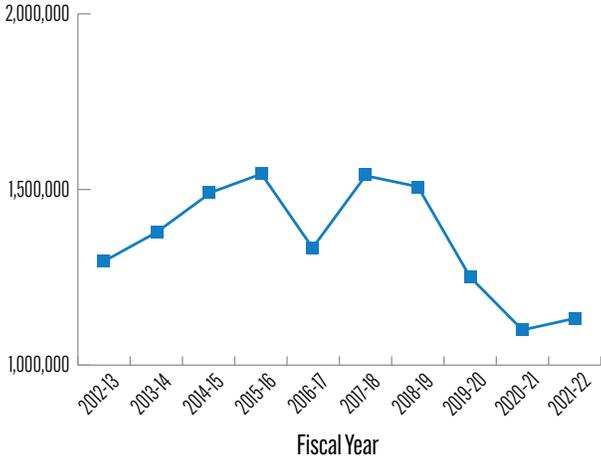
Waterfront Resilience Program

The Port established the Waterfront Resilience Program (WRP) to ensure resilience of the 7.5 mile waterfront and key regional and citywide assets in the face of hazards including earthquakes, flooding and sea level rise. The WRP comprises two initiatives. First, in August 2018 the Port entered into the San Francisco Waterfront Storm Risk Management Study General Investigation with the United States Army Corps of Engineers. This flood study will take approximately five years, identify vulnerabilities and recommend strategies to reduce flood risks. Recommended strategies will be submitted for consideration by the Assistant Secretary of the Army and the U.S. Congress for federal investment and implementation.

Second, in November 2018 voters approved Proposition A, a \$425 million General Obligation Bond, to fund seismic and flood mitigation improvements to the Embarcadero Seawall. The Port estimates that immediate life safety upgrades will cost approximately \$500 million and be complete by 2026, with full infrastructure improvements likely to cost \$5 billion over 30 years. In 2020 the Port completed a Multi-Hazard Risk Assessment (MHRA) which evaluated earthquake and flood scenarios to determine potential damage and disruption to critical city systems and the lives of people along the northern waterfront. The MHRA improved the Port’s understanding of the risks and consequences of earthquakes and flooding and will guide Proposition A project selection. By December

VOLUME OF CARGO. >

The Port of San Francisco has seen a dramatic decrease in cargo traffic since FY 2018-19, resulting in lower revenues.



2021, the Port will complete an adaptation plan to direct the Waterfront Resilience Program's long-term efforts and the Port will also identify Proposition A-funded projects.

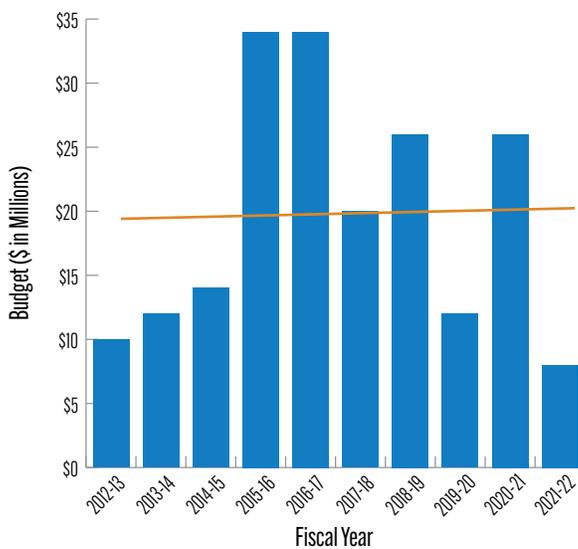
Pursuing Equity

Under Port Commission leadership the Port has long prioritized racial equity and will continue to do so in FY 2021-22. In the current fiscal year the Port integrated elements of its Racial Equity Action Plan into its five-year Strategic Plan to embed equity in the organization's resource allocation, planning and decision-making. In FY 2021-22 the Port will

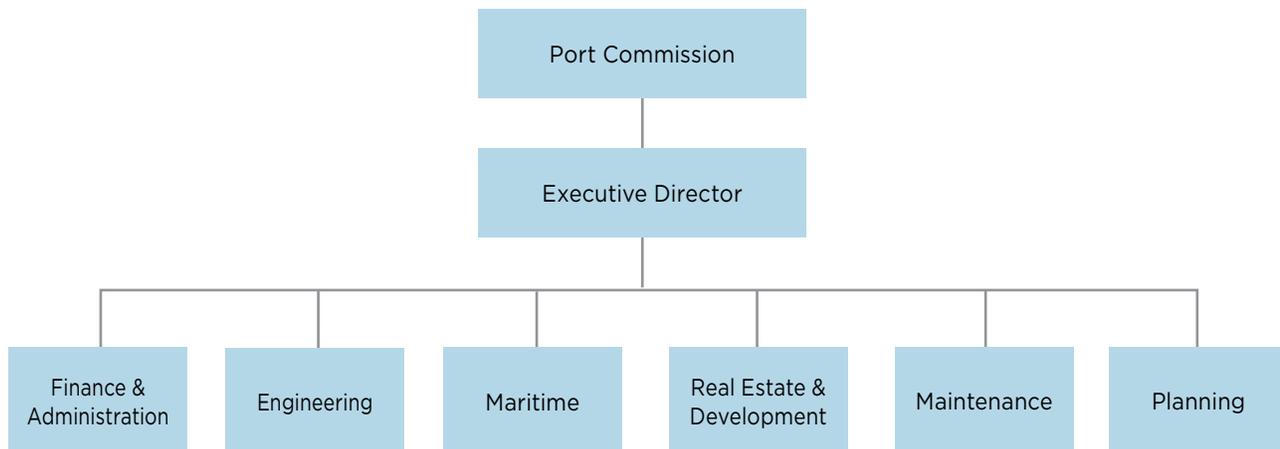
facilitate a culture of acceptance through mandatory staff training and development of policies and practices promoting inclusion of black, indigenous and people of color (BIPOC), women, differently abled people, and LGBTQIA+ individuals. The Port will also conduct outreach to increase racial diversity of hiring pools and will provide leadership opportunities to BIPOC employees. To support external equity efforts, the Port will implement a \$1 million loan program to provide Port-connected local business enterprises with access to capital, increasing their financial capacity and future ability to engage in business with the City.

ANNUAL CAPITAL BUDGET. >

COVID-19's affect on revenue streams has caused erratic spending on the Port's capital projects.



ORGANIZATIONAL STRUCTURE: PORT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	293.81	285.72	(8.09)	285.53	(0.19)
Non-Operating Positions (cap/other)	(62.00)	(63.00)	(1.00)	(63.00)	
Net Operating Positions	231.81	222.72	(9.09)	222.53	(0.19)

Sources

Fines, Forfeiture, & Penalties	1,314,600	1,868,876	554,276	2,669,742	800,866
Interest & Investment Income	1,086,875	1,014,052	(72,823)	773,149	(240,903)
Rents & Concessions	46,580,762	60,574,521	13,993,759	69,881,759	9,307,238
Intergovernmental: Federal	317,495	1,742,107	1,424,612		(1,742,107)
Charges for Services	10,959,843	17,175,841	6,215,998	25,849,745	8,673,904
Other Revenues	9,408,475	10,094,198	685,723	9,366,872	(727,326)
Expenditure Recovery	17,500	17,500		17,500	
IntraFund Transfers In	27,095,192	33,936,720	6,841,528	7,854,180	(26,082,540)
Unappropriated Fund Balance	55,116,508		(55,116,508)	9,867,787	9,867,787
Transfer Adjustment-Source	(27,095,192)	(33,936,720)	(6,841,528)	(7,854,180)	26,082,540

General Fund Support

Sources Total	124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459
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Uses - Operating Expenditures

Salaries	28,011,977	28,638,675	626,698	29,608,700	970,025
Mandatory Fringe Benefits	14,762,798	14,274,956	(487,842)	14,359,807	84,851
Non-Personnel Services	11,266,191	14,481,260	3,215,069	14,481,260	
Capital Outlay	15,369,688	(19,204,880)	(34,574,568)	4,602,648	23,807,528
Carry-Forward Budgets Only		(8,180,647)	(8,180,647)		8,180,647
Debt Service	3,722,974	6,879,558	3,156,584	6,879,558	
Intrafund Transfers Out	27,095,192	33,936,720	6,841,528	7,854,180	(26,082,540)
Materials & Supplies	931,924	866,924	(65,000)	866,924	
Overhead and Allocations	1,725,559	930,936	(794,623)	930,936	
Programmatic Projects	23,660,569	12,499,494	(11,161,075)	12,499,594	100
Services Of Other Depts	25,318,665	28,492,786	3,174,121	29,884,144	1,391,358
Transfers Out	31,713	31,713		31,713	
Unappropriated Rev Retained		12,776,320	12,776,320		(12,776,320)
Unappropriated Rev-Designated				4,281,270	4,281,270
Transfer Adjustment - Uses	(27,095,192)	(33,936,720)	(6,841,528)	(7,854,180)	26,082,540
Uses Total	124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459

Uses - Division Description

PRT Engineering	6,011,637	5,337,121	(674,516)	5,449,932	112,811
PRT Executive	7,758,267	8,109,807	351,540	8,232,787	122,980
PRT Finance And Administration	29,092,076	22,488,904	(6,603,172)	32,408,284	9,919,380
PRT Maintenance	18,993,635	18,764,170	(229,465)	23,485,789	4,721,619
PRT Maritime	11,770,785	11,835,151	64,366	11,822,198	(12,953)
PRT Planning & Environment	2,929,465	3,093,810	164,345	3,140,464	46,654
PRT Port Commission (Portwide)	34,913,192	4,780,666	(30,132,526)	15,672,180	10,891,514
PRT Real Estate & Development	13,333,001	18,077,466	4,744,465	18,214,920	137,454
Uses by Division Total	124,802,058	92,487,095	(32,314,963)	118,426,554	25,939,459

Public Defender

MISSION

The Public Defender’s Office (PDR) delivers competent, effective, and ethical legal representation to over 20,000 indigent persons accused of crimes or involved in conservatorship matters in San Francisco.

SERVICES

The Public Defender provides services through the following divisions:

FELONY UNIT provides legal representation to individuals charged with felony offenses, including those charged with serious and violent offenses like murder, manslaughter, sex, gang, Three Strikes, fraud, robbery, burglary, criminal threats, assault, weapon possession, and narcotic offenses.

MISDEMEANOR UNIT provides legal representation to individuals charged with misdemeanor offenses, including persons charged with assault and battery, driving under the influence, theft, weapon possession, vandalism, and domestic violence.

JUVENILE UNIT provides legal representation to youth on delinquency matters and is responsible for meeting the educational, social, and behavioral health needs of youth in order to ensure their long-term success at home, school, and in the community.

MENTAL HEALTH UNIT provides representation to clients at all stages of the involuntary treatment commitment process, and ensures that clients receive effective mental health treatment.

SPECIALTY COURTS, CLEAN SLATE AND REENTRY UNITS work to reduce recidivism. The Specialty Courts—Drug Court, Behavioral Health Court and the Community Justice Center—employ evidence-based practices to obtain positive social outcomes. The Clean Slate/Reentry units eliminate barriers to employment and link clients to essential services.

IMMIGRATION DEFENSE UNIT provides legal representation to individuals who are incarcerated and facing deportation.

BUDGET DATA SUMMARY

	2020-21		2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22	
Total Expenditures	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270	
Total FTE	188	187	(1)	187	0	

STRATEGIC INITIATIVES

- Provide competent, vigorous, and ethical legal representation to indigent persons accused of crimes or involved in conservatorship matters in San Francisco;
- Protect vulnerable populations and advocate for clients' release, and provide re-entry services to clients upon release;
- Ensure fair and transparent treatment of all cases, including providing immigrant representation;
- Advocate for law enforcement transparency and accountability;
- Address and combat racial inequities throughout the criminal legal system through public defense strategies and policy change; and
- Recruit, hire, train, support, and mentor diverse public defenders to ensure that the Office reflects the clients PDR serve.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Advocate for Clients' Release						
Clients provided pre-arraignment legal consultation	3,360			2,000		
Number of bail motions filed by the Bail Unit	593			800		
Provide alternatives to incarceration						
Number of carryover participants in Drug Court	78	80	80	80	60	60
Number of dismissals of Drug Court client cases	31	15	15	30	25	25
Number of Drug Court cases in bench warrant status	72	60	60	50	40	40
Number of new participants in Drug Court	98	150	119	120	100	100
Provide expungement services						
Number of applicants/individuals receiving legal consultation and referrals via drop in services and telephone conferences	6,756	3518	2090	6000	6000	6000
Number of motions filed on behalf of the clients under Clean Slate	1,581	1242	1298	1,400	1,400	1,400
Provide immigration representation						
Total applications for immigration relief filed	224	401	203	220	216	216
Total immigration bond hearings held	56	20	14	50	20	20
Provide Re-entry Services to Clients						
Number of clients evaluated for referral to services including shelter, housing, drug treatment, mental health treatment, educational and vocational services	311	298	228	300	300	300
Number of clients referred to services including shelter, housing, drug treatment, mental health treatment, educational and vocational services	244	214	146	200	200	200
Provide Services for Children of Incarcerated Parents						
Number of clients evaluated for referral and referred to services including shelter, housing, drug treatment, mental health treatment, educational and vocational services	75	77	54	80	75	75
Provide training to staff						
Number of training programs offered to staff	155	165	180	171	160	160
Represent defendants effectively						
Number of felony matters handled	10,098	9128	6773	11,237	10,085	10,646
Number of juvenile matters handled	2,978	2874	2475	3,116	2,500	2,300
Number of mental health clients represented	3,945	2994	3200	3,900	3400	3600
Number of misdemeanor matters handled	4,486	3874	3036	4,700	4,285	4,083

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$44.1 million for the Public Defender is \$1.9 million, or 4.4 percent higher than the FY 2020-21 budget of \$42.3 million. The increase is primarily due to permanently adding three positions in the Pretrial Release Unit that were previously limited-term.

The FY 2022-23 proposed budget of \$45.2 million is \$1.1 million, or 2.5 percent, higher than the FY 2021-22 proposed budget. This is largely due to increases in salary and benefits costs.

Budget Changes for 2021-22 and 2022-23

In addition to meeting its constitutional mandate to provide vigorous legal representation to indigent individuals accused of crimes or facing deportation, the Public Defender's Office must support its clients in a myriad of ways due to the current economic and health crises created by COVID-19.

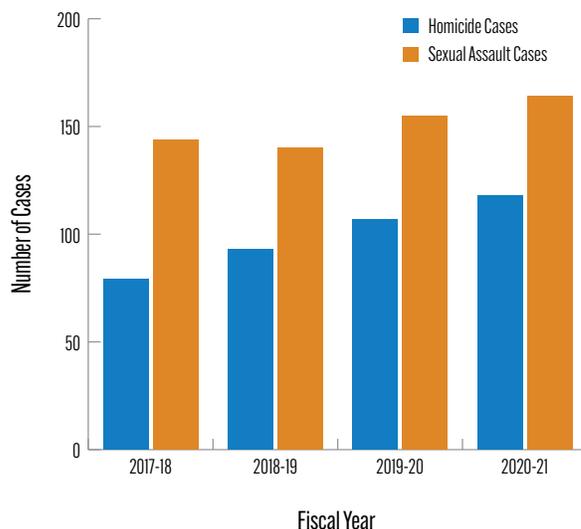
Public defender clients are among the most vulnerable San Franciscans. Over 80 percent are people of color and over 50 percent are Black. Many suffer from mental illness and/or substance use issues, food insecurity, medical issues, and homelessness. Representing people who have been marginalized because of their race, ethnicity, mental health and economic status requires compassionate and aggressive legal advocacy in the courtroom as well as strategic and robust advocacy for services and systemic changes to the criminal legal system outside the courtroom.

Advocating Inside and Outside the Courtroom

The pandemic has caused the courts to limit the number of hearings and jury trials, which means that attorney caseloads have surged. Public Defender misdemeanor attorneys carry individual caseloads approximately 25 percent higher than in previous years, now with an average of 130 cases for each individual lawyer. The workload associated with felony cases has likewise swelled from last year, with the most impactful increases occurring in the number of homicides and other complex, time-and-labor intensive cases in which the Office's clients face the prospect of life in prison. Still, even with these challenges, the department's felony attorneys resolved over 1,400 cases in 2020.

In addition to advocating for clients in the courtroom on criminal cases, the Public Defender's Office:

- Provides holistic, trauma-informed, culturally-sensitive reentry services;



▲ FELONY SPECIAL SET CASES HANDLED.

The Public Defender's Office has handled an increasing number of homicide and sexual assault cases over the past four years.

- Works to prevent system-involvement by representing clients in Behavioral Health Court, Drug Court, Veterans Court, Young Adult Court, Criminal Justice Court, Parole Court, and other alternative courts;
- Provides post-conviction relief by seeking expungement and "clean slate" remedies to remove barriers to the Office's clients securing housing and employment;
- Collaborates with community-based organizations to engage with the City's youth, disrupt the school-to-prison pipeline, and advance educational, economic, and health opportunities through the "Magic" program (B Magic and Mo' Magic);
- Represents immigrants locked in immigration detention facilities and facing deportation;
- Advocates for more fairness and racial equity in all parts of the criminal legal system through legislative advocacy around law enforcement transparency and accountability; transforming systems that over-criminalize and disproportionately incarcerate people of color; and investment in community-based approaches that foster economic and social advancement for those impacted by the criminal legal system.

Protecting Vulnerable Populations during COVID-19

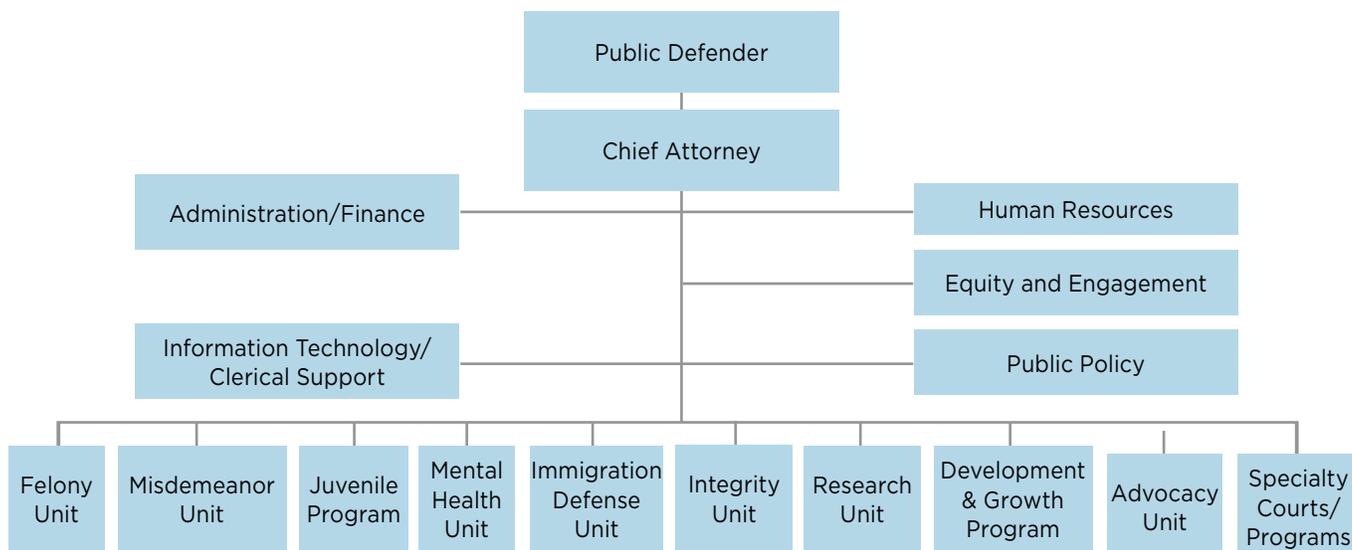
The Public Defender has spent the past year advocating for the Office's incarcerated clients who are at tremendous risk of contracting COVID-19, and the Office continue to focus on reducing the populations of those detained in the San Francisco County Jail,

state prisons, juvenile hall, and federal immigration detention facilities. The Department's Reentry Unit team has then made every effort to ensure that clients are connected with housing and treatment services once they exit custody.

The Mayor's proposed budget includes funding to continue positions in the Pre-Trial Release Unit

(PRU) that were added temporarily as a pilot in the 2017-2018 budget. The PRU meets with clients after they are booked into jail but before arraignment, plays a crucial role in reducing the jail population. Pre-arraignment representation increases the likelihood of release at arraignment by providing attorneys the time needed to compile a robust case for release.

ORGANIZATIONAL STRUCTURE: PUBLIC DEFENDER



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	191.44	192.93	1.49	191.12	(1.81)
Non-Operating Positions (cap/other)	(3.00)	(6.05)	(3.05)	(4.25)	1.80
Net Operating Positions	188.44	186.88	(1.56)	186.87	(0.01)

Sources

Intergovernmental: Federal	240,790	43,122	(197,668)	43,122	
Intergovernmental: State	348,450	417,000	68,550	417,000	
Charges for Services		7,944	7,944		(7,944)
Expenditure Recovery	92,000	92,000		92,000	
General Fund Support	41,575,463	43,572,485	1,997,022	44,679,699	1,107,214
Sources Total	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270

Uses - Operating Expenditures

Salaries	27,495,210	29,406,156	1,910,946	30,434,387	1,028,231
Mandatory Fringe Benefits	11,203,660	11,163,879	(39,781)	11,219,336	55,457
Non-Personnel Services	1,258,672	1,200,616	(58,056)	1,192,672	(7,944)
Materials & Supplies	245,809	136,809	(109,000)	136,809	
Services Of Other Depts	2,053,352	2,225,091	171,739	2,248,617	23,526
Uses Total	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270

Uses - Division Description

PDR Public Defender	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270
Uses by Division Total	42,256,703	44,132,551	1,875,848	45,231,821	1,099,270

Public Health

MISSION

The mission of the Department of Public Health (DPH) is to protect and promote the health of all San Franciscans.

SERVICES

The Department of Public Health provides services through the following divisions:

SAN FRANCISCO HEALTH NETWORK (SFHN) is the City's only complete care system. The network includes primary care for all ages, dentistry, emergency and trauma treatment, medical and surgical specialties, diagnostic testing, skilled nursing and rehabilitation, and behavioral health. University of California, San Francisco (UCSF) physicians provide research and teaching expertise. SFHN includes:

- **ZUCKERBERG SAN FRANCISCO GENERAL (ZSFG)** is a licensed general acute care hospital owned and operated by the City and County of San Francisco. ZSFG provides a full complement of inpatient, outpatient, emergency, skilled nursing, diagnostic, mental health, and rehabilitation services for adults and children. Additionally, ZSFG is the designated trauma center for the 1.5 million residents of San Francisco and northern San Mateo County.
- **LAGUNA HONDA HOSPITAL (LHH)** provides a full range of skilled nursing services to adult residents of San Francisco who are disabled or chronically ill, including specialized care for those with wounds, head trauma, stroke, spinal cord and orthopedic injuries, HIV/AIDS, and dementia.
- **AMBULATORY CARE** includes primary care, HIV/AIDS health services, mental health and substance abuse treatment, maternal and child healthcare, and jail health services.
- **TRANSITIONS** oversees client flow throughout the system of care, from acute hospitalization to outpatient settings and housing. Transitions ensures that individuals who are in need of additional support are placed at the appropriate levels of care and are provided the necessary care to ensure their recovery.

POPULATION HEALTH DIVISION (PHD) is responsible for protecting and improving health, and promoting health equity for all San Francisco residents. This division addresses public health concerns, including consumer safety, health promotion and disease prevention, and the monitoring of threats to the public's health. Through PHD, the Department assesses and monitors the health status of San Francisco and implements traditional and innovative public health interventions.

The division consists of eleven integrated branches: Environmental Health Protection and Sustainability; Community Health Equity and Promotion; Disease Prevention and Control; Emergency Medical Services; Public Health Preparedness and Response; Public Health Accreditation and Quality Improvement; Applied Research, Community Health Epidemiology, and Surveillance; Center for Innovation and Learning; Center for Public Health Research; Bridge HIV (HIV research); and the Operations, Finance, and Grants Management Branch.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)
Total FTE	7,161	7,380	219	7,316	(64)

STRATEGIC INITIATIVES

- Respond and adapt to the COVID-19 Pandemic in collaboration with other City agencies and community organizations;
- Ensure equitable access to all by reducing economic barriers to health and addressing health disparities;
- Build a sustainable and inclusive workforce through creating an anti-racist workplace culture that respects, values, and invests in people through training, policy, and accountability; improving hiring and retention to increase the number and mobility of staff from underrepresented racial groups, and spreading those gains to increase inclusion all protected groups;
- Re-envision the behavioral health system to expand access to care and care coordination for improved outcomes; and
- Complete the implementation of Epic, the department’s Electronic Health Record system.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Ensure Equitable Access to All						
Percentage of Black/African-American patients with hypertension who have Blood Pressure control (1)		53.0%	48.0%	48.7%	53.8%	58.4%
Percentage of San Francisco Residents with Health Coverage	96.5%	96.2%	96.2%	96.7%	96.5%	97.0%
Protect & Promote the Health of all San Franciscans						
Total managed care program enrollees in the San Francisco Health Network, the City's health system	88,425	90,193	102,000	93,000	108,000	105,000
Number of participants in the Healthy San Francisco program for uninsured residents	13,697	13,479	15,700	13,100	16,500	15,100
Number of new HIV diagnoses (2)	197	166	132	146	106	80
Percent of HIV infected patients who are virally suppressed within one year of diagnosis (3)	78%	81%	83%	85%	85%	85%
Provide San Franciscans with World-Class Care						
Average Daily Population at Laguna Honda Hospital	746	745.5	709.42	755	765	765
Short Stay residents discharged from Laguna Honda Hospital to the community with lengths of stay of 100 days or less	65.4%	57.5%	58.3%	90%	45%	80%
Average Daily Population at Zuckerberg San Francisco General Hospital	316.2	297.7	289.6	295	295	295
Zuckerberg San Francisco General Hospital's Occupancy Rate	111%	104%	101%	95%	95%	95%
Percentage of time that Zuckerberg San Francisco General Hospital's Emergency Department is unable to accept lower-priority emergency cases	46.9%	42.8%	27.6%	30%	30%	30%
Percentage of primary care patients rating their provider as 9 or 10 overall on the San Francisco Health Network patient satisfaction survey	77.3%	74.1%	73.2%	81.5%	82%	82%
Number of intake assessments completed by Jail Health Services	14,194	11,845	10,000	12,800	10,500	11,000
Number of unique mental health clients in treatment	20,382	17,762	20,500	20,500	21,525	22,601
Number of unique mental health clients under 19 years of age	3,962	3,844	4,400	4,300	4,620	4,851
Percentage of new mental health clients who are homeless	34.7%	33.9%	40%	43%	40%	40%
Percentage of mental health clients who are satisfied with quality of services	91.3%	88.1%	90%	92%	92%	92%
Number of unique substance use disorder clients in treatment	5,975	5,392	6,230	6,236	6,637	6,968
Percentage of homeless clients among substance use disorder treatment admissions	51.97%	66%	58%	58%	58%	58%
Percentage of substance use disorder clients who are satisfied with quality of services	91.5%	89%	90%	92%	92%	92%
Percentage of readmissions to Psychiatric Inpatient Hospitals within 30 days of discharge		17.1%	16.2%	16.2%	15.4%	14.6%

1. This denominator has been changed from prior years to now include only those patients with a core medical visit in the last one year. Target values are adjusted accordingly.
 2. Data is collected annually based on calendar year (CY). Projected value is preliminary data for CY2020. Target values are for CY21 and CY22.
 3. Data is collected annually based on calendar year (CY) diagnoses. Projected value is for CY2019 diagnoses. Target values are for CY20 and CY21 new diagnoses.

BUDGET ISSUES AND DETAILS

The FY 2021-22 proposed budget of \$2.82 billion for the Department of Public Health is \$45.6 million, or 2 percent, higher than the FY 2020-21 approved budget of \$2.77 billion. This increase is largely due to continued but reduced COVID-19 response, offset by increased behavioral health investments funded by Our City Our Home revenue, as well as inflationary costs.

The FY 2022-23 proposed budget of \$2.75 billion is \$63.5 million, or 2.3 percent, lower than the FY 2021-

22 proposed budget. This reduction is driven by projected decreased needs for COVID-19 response programming.

Implementing the Racial Equity Action Plan

Starting in 2021, DPH’s Office of Health Equity finalized the department’s Racial Equity Action Plan and began implementation. Implementation of this

plan is a top priority for DPH. The plan includes investments of \$750,000 in FY 2021-22 annualizing to \$1.4 million in FY 2022-23 for increased staffing for training, coordination, and data analysis for the following areas:

- Policy and program development for responding to and preventing bias in the workplace;
- Implementation of staff and community support activities and recruitment programs;
- Development of data systems, tracking, analysis, evaluation and reporting of data, and the required annual reports to the Health Commission and Board of Supervisors;
- Extensive anti-racism, racial equity, and implicit bias training for all DPH Staff.

Re-Envisioning Staffing for Security Services

To address racial equity concerns and issues with safety for patients and staff, the department has been working with staff and community stakeholders on a plan to reduce visible law enforcement presence in locations throughout the department and network, replacing law enforcement with staff trained in health care security and patient experience. This change will reduce security services provided by the San Francisco Sheriff's department and operationalize Psychiatric Nurses to function as a Behavioral Emergency Response Team (BERT) to prevent crises by performing early-stage de-escalation, rounding, patient standby services, and assist in giving emergent medications and the initiation and application of restraints. Zuckerberg San Francisco General Hospital (ZSFG) has piloted the use of BERT over the past year with significant positive results. Overall, the net cost of the conversion will be \$1.8 million annually.

Re-envisioning Our Behavioral Health System of Care and Supporting Our Most Vulnerable

The Mayor's proposed spending plan for Our City, Our Home (OCOH) provides significant increase in new residential treatment beds, programming, capacity and coordination for Behavioral Health Services to better serve people experiencing homelessness (PEH) and those transitioning into permanent supportive housing. The plan adds \$42.2 million of new programming in addition to the \$50.9 million of previously approved programs as part of the FY 2020-22 budget process for a total of \$93.1 million. In addition, the spending plan includes \$122.3 million of one-time costs for site acquisition.

Increasing Bed Capacity

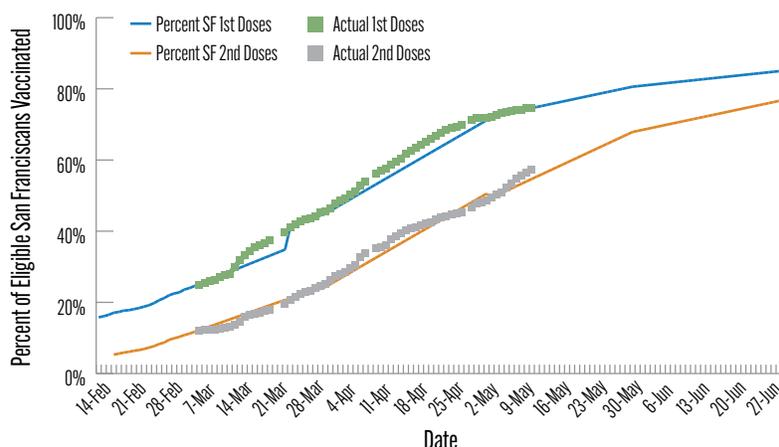
Bed capacity is critical to provide both treatment and stabilization as well as long term care for clients who cannot be stably housed. The Mayor's proposed budget includes \$11.4 million annually to increase bed capacity by approximately 196 additional beds. Bed types include Board and Care, Residential Step Down, Transitional Aged Youth (TAY) residential treatment, Managed Alcohol Program (MAP), and co-op housing beds. The spending plan also includes \$76.8 million in FY 2021-22 and \$45.5 million in FY 2022-23 funded from one-time prior year sources for the acquisition and rehabilitation of new facilities.

Increasing Services in the Streets

Street Crisis Response Team - Launched in FY 2020-21, this new program provides appropriate interventions and connections for people who experience behavioral health crises on the streets of San Francisco, in partnership with the San Francisco

SF COVID-19 VACCINATION. >

DPH projects that 76.9 percent of San Franciscans will have had their 2nd dose of the COVID-19 vaccine by the end of June 2021.



Fire Department. The proposed budget includes an additional \$1.8 million annually to create an additional Street Crisis Response Team for a total of seven teams to serve the City.

Expanding Street Medicine Capacity - The Mayor's proposed budget includes \$2.7 million annually for expanding street medicine capacity that supports clients in the street, shelters and at the new Health Resource Center, a dedicated outpatient clinic for PEH. New costs will support increases in clinical and peer staffing, and transportation to get clients to services and treatment.

Expanding Services at the Behavioral Health Access Center

The spending plan includes an additional \$2 million in FY 2022-23 and ongoing to continue to expand the hours at the Behavioral Health Access Center, a centralized drop-in Mental Health Service Center for people in need of immediate behavioral health care.

Targeted Services for Transgender and TAY clients

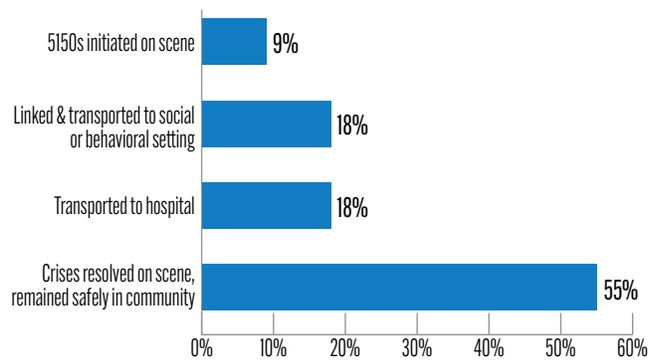
Recognizing the needs of transgender and TAY clients, the proposed budget carves out \$1.3 million annually for TAY mental health, care coordination, and case management services, and \$1.0 million annually for specialized transgender mental health services, specifically for transgender people experiencing homelessness.

Preventing Overdose

To address the significant increase in drug overdose deaths in San Francisco, the Mayor's budget invests \$13.5 million annually for the following four priorities:

Expand Medication Assisted Treatment and Contingency Management - \$5.4 million - To expand proven effective treatment strategies, this funding increases opportunities for people who use drugs to receive medications for addiction treatment and contingency management. Medication Assisted Treatment (MAT) for opiate use disorder reduces an individual's risk of overdose and improves health outcomes overall. Contingency management (CM) is an evidence-based behavioral therapy utilized to treat stimulant use disorders by utilizing tangible reinforcements, such as gift cards, to incentivize healthier behavior.

Street Overdose Response Team (SORT) - \$5.4 million - SORT is a new initiative providing



STREET CRISIS RESPONSE TEAM ENGAGEMENTS. *The goal of the San Francisco Street Crisis Response Team is to provide rapid, trauma-informed response to calls for service about people experiencing crisis in public spaces in order to reduce law enforcement encounters and unnecessary emergency room use. The SCRT now has three teams that are fully operational in the Tenderloin, Mission-Castro, and Bayview districts. These teams operate 7 days per week, 12 hours per day. A fourth team launched in the Waterfront/Chinatown/North Beach area on 5/10/21 with limited hours. SCRT hopes to have 6 teams fully operational by end of the summer that will include 24 hour coverage 7 days per week.*

a street-based response for people experiencing homelessness with a recent non-fatal overdose through engagement, care coordination, and low barrier treatments like MAT. Team members will include peer specialists, substance abuse counselors, health workers, clinical behavioral health, medical, and psychiatric professionals. People who use drugs will be offered treatment and assistance after surviving an overdose, either through initial contact and/or through follow-up outreach, regardless of whether treatment is initially accepted.

Establish a Culture of Harm Reduction & Supportive Care in High-Risk Settings - \$2.8 million - This funding expands low threshold buprenorphine and contingency management to high-risk sites including streets, SIPs, and PSH. This also increases access to low barrier harm reduction resources, including open-access or drop-in therapy to the public, either at a central site, as added services at an existing site, or through street-level engagement. Funds will also be used to expand access to safe consumption supply kits at medical and behavioral health treatment sites. The kits are

designed to reduce adverse health consequences from drug use.

Increasing Services for Clients in Shelters and Permanent Supportive Housing (PSH) - \$7.7 million

DPH will expand its presence at and collaboration with PSH sites and provide additional support to shelters and SIP hotels. Roving behavioral health and physical health staff will provide onsite services. Another important element of this initiative involves building the capacity of onsite PSH staff through training and consultation.

Additional Behavioral Health Investments

Beyond programs funded by OCOH for people experiencing homelessness, the Mayor's proposed budget includes \$0.5 million for three new positions to expand the coordination, care management and peer support for the Conservatorship Program. An additional \$1.3 million is proposed to expand the Educationally Related Mental Health Services (ERMHS) programs for qualifying students in San Francisco Unified School District (SFUSD) and will support additional assessments and services. The increases in the ERMHS program is offset with increases in Medi-Cal and funding from SFUSD.

COVID-19 Response

While San Francisco COVID-19 vaccination rates are rising and cases remain at relatively low levels, the City will require an ongoing (although substantially reduced) COVID-19 response and recovery program lasting into the coming fiscal year and beyond. Starting in FY 2021-22, these functions will be integrated into normal departmental operations, making them more administratively efficient and operationally sustainable. A majority of these functions will be housed within DPH, although other functions will rest with different departments including the Department of Emergency Management, the Human Services Agency, and the Department of Homelessness and Supportive Housing.

DPH will budget \$123.6 million of new expenditures for the following functions in FY 2021-22:

COVID-19 Disease Response Unit (CDRU) -

The CDRU, comprised of case investigation (CI), contact tracing (CT), and outbreak management (OBM), will be staffed to manage up to 36 new

cases and associated contacts and limited outbreak responses.

Community Engagement and Equity -

Community engagement efforts will prioritize populations and settings most impacted by COVID-19 and in priority neighborhoods with most health disparities. Community equity liaisons will be assigned to impacted populations and priority neighborhoods will align and coordinate with the Community Branch, DPH's Offices of Health Equity and External Government Affairs, as well as with other City Departments including the Emergency Operations Center (EOC) and the Mayor's Office.

COVID-19 Data Intelligence - Allocated resources will support all current dashboards and reports as a "maintenance" model, prioritizing data integrity and completeness, monitoring various external and internal data sources, and executing current quality control processes.

DPH Operational Sustainability - San Francisco Health Network and Population Health Division will be returning to "New Normal" Operations with the goal of returning to pre-COVID-19 state over the first half of FY 2021-22. Allocated resources will address the backlog of delayed inpatient and outpatient medical, surgical, diagnostic, and behavioral health services as well as increased operating costs to maintain CDC and CDPH infection and control protocols for disinfection cleaning and cohorting/isolation of staff and patients/residents. ZSFG and Primary Care will continue to provide some level of community and mobile vaccination and testing capacity.

COVID-19 Task Force (Department Operational Center - DOC) -

Allocated resources will support standing up the COVID-19 Task Force, as a hybrid organization model between a traditional Incident Command System structure and established DPH operational structures, in order to facilitate the eventual integration of COVID-19-related services into assigned DPH programs, units or clinics.

Non- Health System Surge Capacity -

Allocated resources will continue to provide medical, behavioral, and wraparound services including targeted testing and vaccination via DPH's Whole Person Integrated Care team in Shelter-in-Place locations. Contract vendors will administrate end-to-end services for Isolation and Quarantine (I&Q) sites.

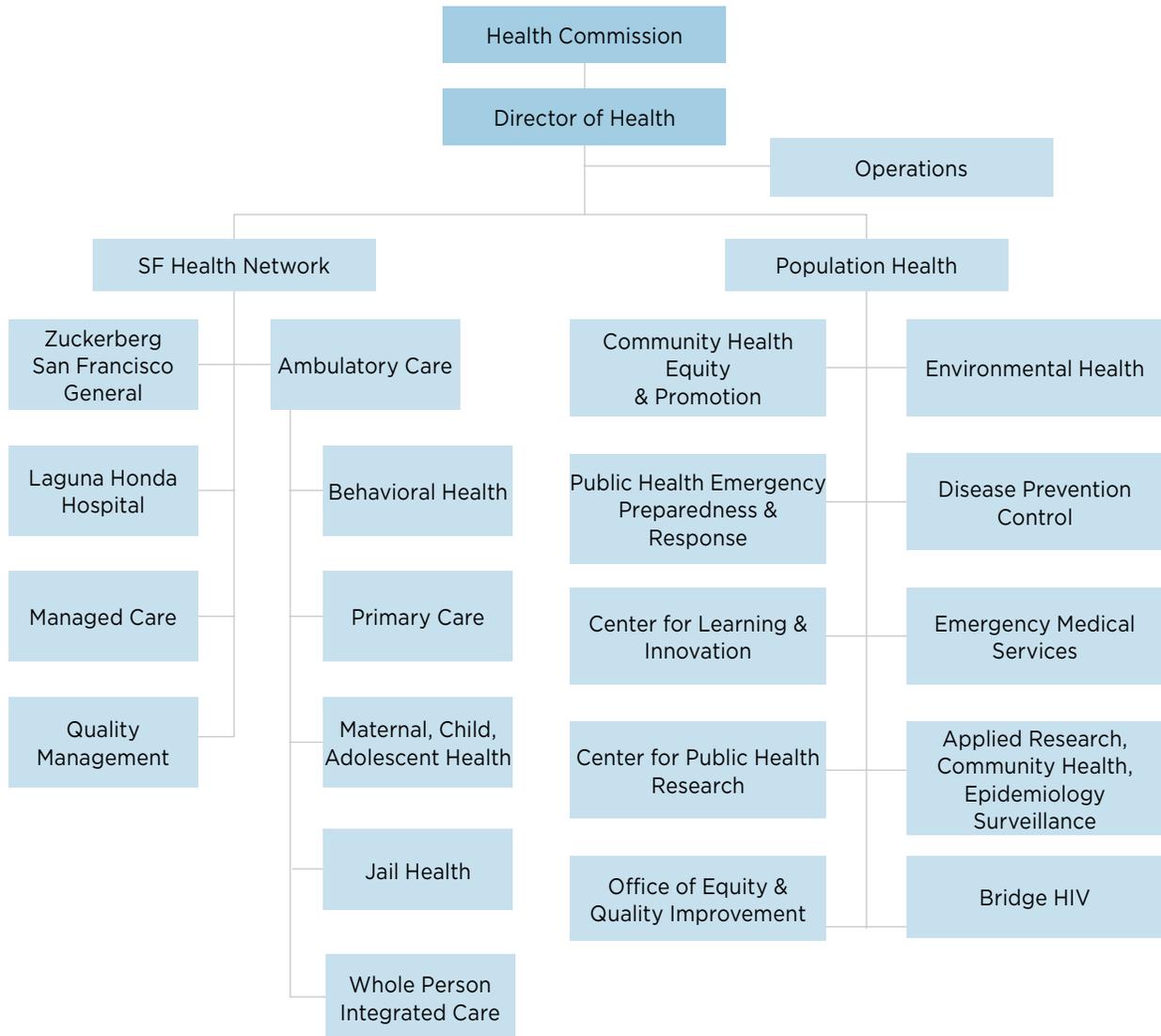
COVID-19 Vaccination - With the assumption that 80 percent of eligible individuals will be vaccinated when the CCC begins transition into an EOC/DPH structure, allocated resources will prioritize project management, strategic outreach, active engagement with community and health system collaborative partners, and coordinated targeted events to reach “hard-to-reach” individuals as well as children 2-11 years old.

DPH COVID-19 Testing Operations and Laboratories - The majority of COVID-19 tests will be performed by three third-party contractors, who will provide both community physical sites/events as well as mobile teams. SFHN clinical settings will continue to provide onsite testing and support a limited team for mobile testing. School outbreaks testing, not surveillance, will be supported via one of the three contracted vendors.

Transfer of Local Emergency Medical System Agency to Department of Emergency Management

DPH will transfer the Local Emergency Medical System Agency (LEMSA) to the Department of Emergency Management (DEM) to strengthen the connection between emergency response and medical oversight. LEMSA monitors, evaluates, and regulates the City’s emergency medical system (EMS) in collaboration with San Francisco’s hospitals and community EMS providers. Responsibility for LEMSA’s operations and budget will transfer to DEM on July 1, and both DEM and DPH will collaborate to facilitate the transition through FY 2021-22. This transfer shifts approximately \$2.5 million in funding from DPH’s budget and into DEM’s, but does not impact budgeted service levels.

ORGANIZATIONAL STRUCTURE: PUBLIC HEALTH



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized		7,487.22	7,487.22	7,425.05	(62.17)
Non-Operating Positions (cap/other)		(107.46)	(107.46)	(108.99)	(1.53)
Net Operating Positions	0.00	7,379.76	7,379.76	7,316.06	(63.70)

Sources

Business Taxes	98,400,000	83,270,000	(15,130,000)	88,650,000	5,380,000
Licenses, Permits, & Franchises	5,180,250	11,034,065	5,853,815	10,887,880	(146,185)
Fines, Forfeiture, & Penalties	5,016,715	5,016,681	(34)	5,016,715	34
Interest & Investment Income	228,000	228,015	15	227,995	(20)
Rents & Concessions	658,030	747,990	89,960	747,990	
Intergovernmental: Federal	180,478,705	94,050,680	(86,428,025)	74,613,925	(19,436,755)
Intergovernmental: State	330,104,695	412,175,489	82,070,794	364,189,093	(47,986,396)
Intergovernmental: Other	64,575	64,575		64,575	
Charges for Services	1,173,055,452	1,199,346,722	26,291,270	1,157,802,400	(41,544,322)
Other Revenues	37,289,516	39,629,050	2,339,534	26,247,481	(13,381,569)
Other Financing Sources		9,100,000	9,100,000		(9,100,000)
Expenditure Recovery	48,855,011	56,433,803	7,578,792	56,185,401	(248,402)
Transfers In	112,681,554	91,354,139	(21,327,415)	94,563,485	3,209,346
IntraFund Transfers In	20,340,439	13,081,460	(7,258,979)	12,815,530	(265,930)
Unappropriated Fund Balance	3,643,459	68,240,000	64,596,541		(68,240,000)
Unappropriated Fund Balance	7,000,000	1,000,000	(6,000,000)		(1,000,000)
Transfer Adjustment-Source	(130,794,110)	(102,482,615)	28,311,495	(105,373,131)	(2,890,516)
General Fund Support	883,580,138	839,104,479	(44,475,659)	971,228,606	132,124,127
Sources Total	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)

Uses - Operating Expenditures

Salaries	899,810,026	996,714,523	96,904,497	1,022,090,381	25,375,858
Mandatory Fringe Benefits	398,035,490	409,083,730	11,048,240	415,790,908	6,707,178
Non-Personnel Services	824,051,063	919,360,123	95,309,060	894,062,319	(25,297,804)
City Grant Program	10,949,500	10,949,500		10,949,500	
Capital Outlay	13,929,235	26,284,888	12,355,653	3,983,870	(22,301,018)
Debt Service	12,717,028	14,553,271	1,836,243	20,614,571	6,061,300
Facilities Maintenance	3,715,819	3,901,613	185,794	4,096,690	195,077
Intrafund Transfers Out	20,340,439	13,081,460	(7,258,979)	12,815,530	(265,930)
Materials & Supplies	142,731,466	160,199,039	17,467,573	168,088,141	7,889,102
Overhead and Allocations	2,242,608	4,203,079	1,960,471	3,090,972	(1,112,107)
Programmatic Projects	339,026,211	132,052,802	(206,973,409)	76,272,585	(55,780,217)
Services Of Other Depts	121,990,611	136,841,615	14,851,004	135,447,602	(1,394,013)
Transfers Out	110,453,671	89,401,155	(21,052,516)	92,557,601	3,156,446
Unappropriated Rev Retained	6,583,372	7,250,350	666,978	3,380,406	(3,869,944)
Transfer Adjustment - Uses	(130,794,110)	(102,482,615)	28,311,495	(105,373,131)	(2,890,516)
Uses Total	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)

Uses - Division Description

HAD Public Health Admin	180,600,117	157,598,101	(23,002,016)	168,532,049	10,933,948
HBH Behavioral Health	535,517,649	606,751,833	71,234,184	543,801,723	(62,950,110)
HGH Zuckerberg SF General	996,821,628	1,050,225,190	53,403,562	1,070,800,393	20,575,203
HHH Health At Home	8,236,557	8,769,180	532,623	9,000,654	231,474
HJH Jail Health	37,890,187	38,439,952	549,765	39,766,391	1,326,439
HLH Laguna Honda Hospital	307,386,752	321,140,844	13,754,092	318,835,849	(2,304,995)
HNS Health Network Services	296,655,415	335,242,214	38,586,799	324,300,385	(10,941,829)
HPC Primary Care	114,978,667	111,546,439	(3,432,228)	114,492,021	2,945,582
HPH Population Health Division	297,695,457	191,680,780	(106,014,677)	168,338,480	(23,342,300)
Uses by Division Total	2,775,782,429	2,821,394,533	45,612,104	2,757,867,945	(63,526,588)

Public Library

MISSION

The Public Library (LIB) is dedicated to providing free and equal access to information, knowledge, independent learning, and reading for the community. The Library consists of the Main Library at Civic Center, 27 branch libraries geographically distributed throughout San Francisco, four Bookmobiles that travel around the City, and digital library collection via sfpl.org. In addition to the Library's collection of over 3.8 million items in various formats and more than 50 languages, the Library offers high-speed internet through free wireless and public access computers as well as educational, cultural, and literary programming.

SERVICES

The Public Library provides services through the following strategic areas:

Premier Urban Library fosters a connected community through shared experiences, equitable access to quality resources, and inclusive environments.

LITERACY AND LEARNING provides robust collections, resources, services, and programs that support reading, and address the changing literacy and learning needs of the 21st century.

YOUTH ENGAGEMENT enriches the City's youth with early literacy programs, summer learning activities, homework help, outreach to schools, and expanded teen services with emphasis on technology access and media literacy.

DIGITAL STRATEGIES ensures equitable access to public technology and resources.

PARTNERSHIPS FOR EXCELLENCE enables city agencies and community based organizations to leverage the Library's resources, strengthens the services and programs offered, and helps reach larger audiences.

STRATEGIC INITIATIVES

- Provide accessible and welcoming library facilities to meet the needs of all San Franciscans;
- Deliver robust collections, services, and programs to promote literacy and learning;
- Engage youth in learning, workforce development, and personal growth opportunities;
- Provide access to innovative information services through access to high-speed broadband, technology, and the library's virtual presence;
- Support the economic recovery and resiliency of San Francisco with targeted programs and services; and
- Implement the San Francisco Public Library's departmental racial equity plan.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350
Total FTE	700	703	3	703	0

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Be the Premier Public Library in the Nation						
How patrons rate the quality of library staff assistance at the Main and Branch Libraries and Bookmobiles on a scale of 1-10	8.9	8.4	N/A	9.1	9.0	9.0
Number of library cardholders	454,689	533,606	540,000	474,300	550,800	561,816
Number of persons entering San Francisco Main and Branch libraries, Bookmobiles, Jail and Re-Entry Services and Juvenile Justice Center	5,921,679	3,817,570	322,609	5,216,836	2,863,178	4,718,000
Number of reference and technology questions answered annually at the Main Library and branch libraries including Bookmobiles, Jail and Re-Entry Services and Juvenile Justice Center	973123	456,578	60,000	855,068	469,561	773,752
Value of services and items offered freely through the library	\$212,073,024	\$215,881,722	\$350,000,000	\$245,054,672	\$400,000,000	\$425,000,000
Develop Strong Community Partnerships						
Number of community group uses of library meeting rooms	2083	1,641	0	1,960	410	821
Number of patron contacts made by the SFPL Social Service team	4,227	5,097	3,822	5,500	4,200	5,000
Engage Youth in Learning, Workforce & Personal Growth						
Number of children and teens receiving instruction via school visits or library visits	82,295	43,495	7,000	83,000	34,564	82,295
Number of children and teens registered for Summer Stride	21,905	23,131	4,192	24,335	5,000	15,000
Number of programs provided (youth)	13,024	7,684	333	13,500	5,470	13,024
Number of youth attending programs	412,258	236,726	66,248	435,000	173,148	412,258
Percentage of Storytime participants who report spending more time engaged in early literacy activities with their children.		100%	70%	95%	80%	85%
Excel in Management and Professional Development						
Expenditures per Number of Visits	\$23.09	\$38.33	\$480.58	\$34.99	\$55.64	\$35.74
Provide Access to Innovative Information Services						
Average number of wi-fi users per day at the Main and Branch Libraries	12,783	9,755	5,800	13,000	7,000	8,000
Number of hours used by patrons at public computer terminals, including both reserved and walk-in use	513,815	339,419	4,000	468,900	351,675	334,091
Number of online engagements via social networking applications	499,708	748,946	822,603	665,500	900,000	1,000,000
Provide Facilities to Meet 21st Century Needs						
How patrons rate the cleanliness and maintenance of library facilities on a scale of 1 to 10	8.2	N/A	N/A	8.4	8.5	8.5
Number of high and moderate security incidents reported in Library facilities	1,014	671	50	900	490	807
Support & Celebrate Reading and Learning						
Circulation of eBooks and eMedia	3,820,903	4,795,764	5,851,810	5,000,000	6,853,733	7,869,186
Circulation of physical books and materials	7,909,721	6,128,298	2,250,000	8,253,929	6,000,000	5,820,000
Collection expenditures as a percentage of total operating expenditures	11.3%	11.0%	13.5%	10.7%	13.0%	13.5%
Number of people attending adult programs	91,395	63,080	61,073	82,000	38,386	91,395
Number of physical items in languages other than English added to the library's collection	67,093	47,813	25,000	60,000	30,000	60,000
Number of physical materials added to the collection	396,380	324,650	165,000	380,278	275,000	365,000
Number of programs provided (adult)	5,526	4,325	540	5,500	2,321	5,526
Number of uses of the Library's subscription databases by staff and public	5,341,065	6,817,076	14,188,219	6,200,000	16,000,000	18,000,000
Percentage of adult participants in digital learning classes who applied their skills	87%	89.0%	N/A	90%	90%	90%
Percentage of job skills program participants who report applying skills learned in work-related activities		100%	N/A	90%	90%	90%

BUDGET ISSUES AND DETAILS

The proposed Fiscal Year (FY) 2021-22 budget of \$171.2 million for the Library is \$19.5 million, or 13.0 percent higher than the FY 2020-2021 budget of \$151.7 million. The increase is due to restarting capital projects that were previously paused and enhancements to community-oriented programs.

The FY 2022-23 proposed budget of \$172.3 million for the Library is \$1.1 million, or 1.0 percent higher than the FY 2021-22 proposed budget. This change is due to capital projects and enhancements to community-oriented programs.

The Library continuously enhances its library collections based on usage each cycle, refreshes its technology and building infrastructure, and considers ways in which the Library can better meet the needs of San Francisco's diverse communities in the future. The Library purchases materials in various formats and multiple languages to support the City's diverse community. Enhancements to the Library budget are responsive to usage data and community requests. Print books remain the primary material format for patrons; however, eMedia circulation continues to grow. With \$20.8

million allocated in FY 2021-22 and \$21.6 million in FY 2022-23, collections investments represent about 13 percent of the Library operating budget.

Equity and Recovery

In addition to the long-standing budget priorities associated with operating a premier urban library, the Library has added two categorical budget priorities: Racial Equity and Economic Recovery.

In June 2018, the San Francisco Public Library (Library) was named Library of the Year by Gale/Library Journal for its active promotion of San Francisco's values of inclusion, diversity, and equity and its ability to create programs and policies that support those democratic values. The Library is an essential resource for the City's diverse communities, offering an equitable and safe space for people of all ages to gather, gain knowledge, and participate in shared experiences.

Bolstering equitable access to the collections and an equitable organization are priorities for the Library. In FY 2021-22, the Library will expand access for residents in the Dogpatch and in Hunter's View by investing in collections hubs—book vending machines that will house a small collection and facilitate holds pick-up for patrons. The Library's FY 2022-23 budget includes funds for a collections hub at Treasure Island and also for community engagement with Tenderloin residents to help the Main Library better serve the neighborhood, one of the City's most economically disadvantaged communities. The Library will invest \$800,000 each year to build a bridge to library use for local low-income families through the Scholars at Home program. For Library staff, the department will invest in racial equity training to create a culture, space, and workplace that is accessible and welcoming to all current and future employees.

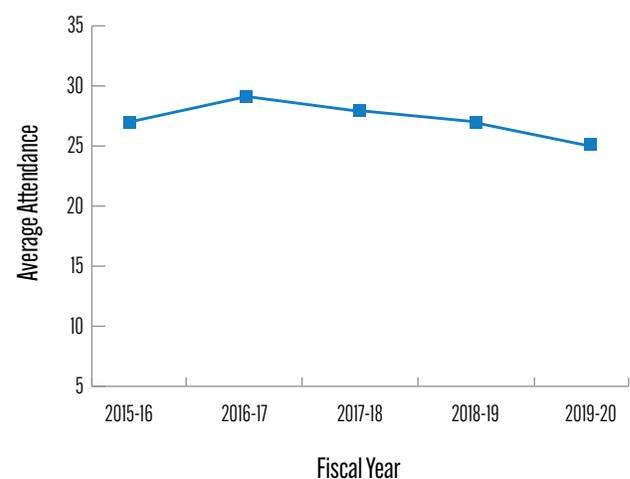
The Library plans to contribute to San Francisco's economic recovery with financial empowerment initiatives, employment opportunities, and support for the struggling local cultural sector. Effective September 16, 2019, the Library eliminated overdue fines for all Library patrons, and this policy will continue. To contribute directly to recovery beyond successful established programs like Work It and Tech Time, the Library will invest further in partnership with other City departments. The Smart Money Coaching program, offered through the Office of Treasurer & Tax Collector (TTX), will be doubled from one financial coach five days/week to two beginning in FY 2021-22.

The Library is also expanding its support for San Francisco's youth with increased investments in the YouthWorks program administered by the Department of Children, Youth & Their Families (DCYF), and for local artists through Cultural Equity Grants and Artist Branch Residencies via the Arts Commission (ART).

Investing in the Future

In FY 2016-17, the Library began to invest in its Library Improvements for Tomorrow (LIFT) capital program, which includes the renovation of Mission and Chinatown branch libraries and a new construction project for Ocean View branch library. The Library's FY 2018-19 budget fully funded the Mission branch library renovation at an estimated \$19.8 million. The Library's FY 2021-22 and FY 2022-23 budget funds \$10.2 million to the Chinatown branch renovation (budget estimate: \$29.4 million) and the same amount to the Ocean View construction and \$3.5 million to the Ocean View construction project (budget estimate \$47.0 million). The Library anticipates funding the remaining amount in future budget cycles.

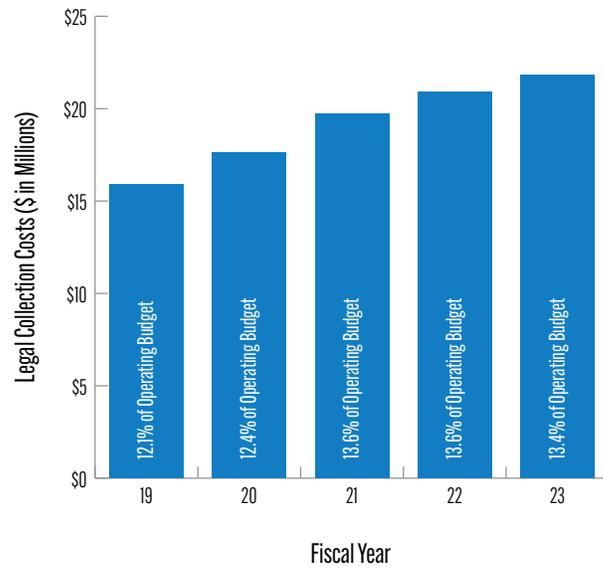
In addition to these capital investments, the Library's budget funds ongoing facility renewal and enhancement needs, facility master plans to determine overall system needs, planning for future library designs that are responsive to the community, and the evolution of library services.



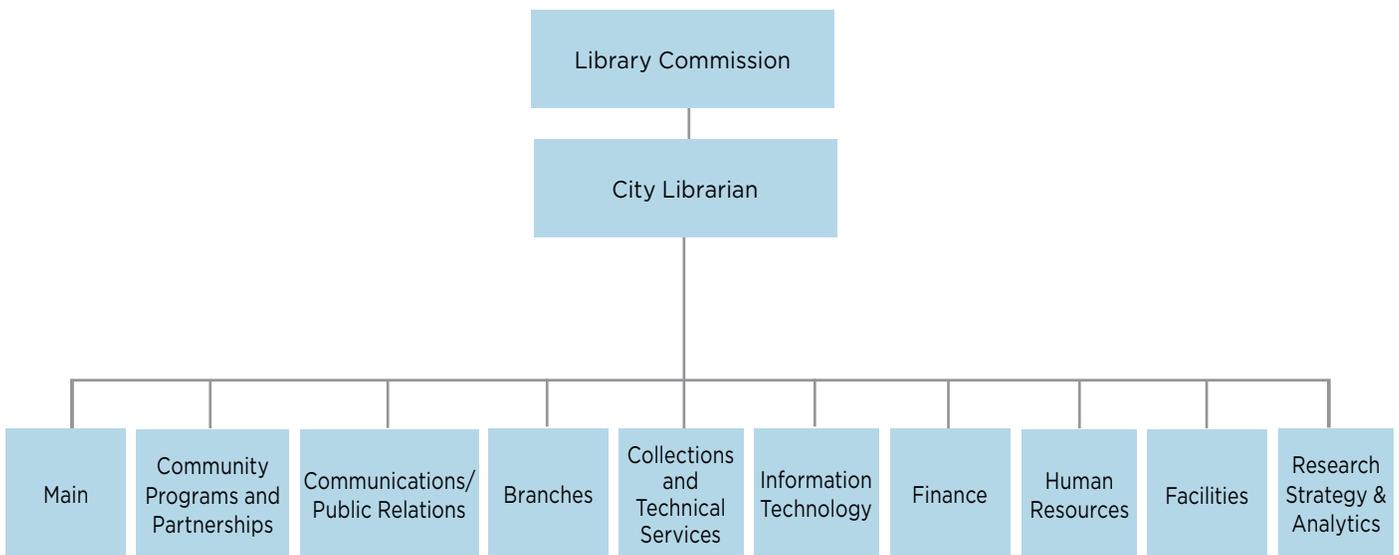
▲ LIBRARY EVENT ATTENDANCE - 5 YEAR TREND. *As an indicator of SFPL's dedication to programming events that interest residents, event attendance over the last five years has remained consistent.*

COLLECTIONS BUDGET - 5 YEAR TREND.

SFPL collections budget is expected to grow to meet demands for both physical and digital books.



ORGANIZATIONAL STRUCTURE: PUBLIC LIBRARY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	700.17	702.65	2.48	702.60	(0.05)
Non-Operating Positions (cap/other)					
Net Operating Positions	700.17	702.65	2.48	702.60	(0.05)

Sources

Property Taxes	67,360,000	68,927,000	1,567,000	71,922,000	2,995,000
Interest & Investment Income	237,400	237,400		237,400	
Rents & Concessions	26,115	26,115		26,115	
Intergovernmental: State	230,000	230,000		230,000	
Charges for Services	170,000	175,000	5,000	175,000	
Other Revenues	20,000	20,000		20,000	
Expenditure Recovery	73,416	75,661	2,245	78,341	2,680
Transfers In	20,000	20,000		20,000	
IntraFund Transfers In	6,850,000	8,293,955	1,443,955	10,227,538	1,933,583
Unappropriated Fund Balance	3,863,903	5,540,830	1,676,927	62,500	(5,478,330)
Transfer Adjustment-Source	(6,850,000)	(8,293,955)	(1,443,955)	(10,227,538)	(1,933,583)
General Fund Support	79,700,000	95,940,000	16,240,000	99,550,000	3,610,000
Sources Total	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350

Uses - Operating Expenditures

Salaries	62,036,283	66,750,604	4,714,321	69,067,309	2,316,705
Mandatory Fringe Benefits	37,677,571	38,504,263	826,692	39,172,498	668,235
Non-Personnel Services	9,039,705	9,309,331	269,626	9,415,945	106,614
City Grant Program	500,000	500,000		500,000	
Capital Outlay	7,557,900	17,916,855	10,358,955	11,024,438	(6,892,417)
Intrafund Transfers Out	6,850,000	8,293,955	1,443,955	10,227,538	1,933,583
Materials & Supplies	22,939,827	24,704,724	1,764,897	25,275,724	571,000
Overhead and Allocations	405	383	(22)	383	
Services Of Other Depts	11,949,143	13,505,846	1,556,703	13,258,705	(247,141)
Unappropriated Rev-Designated				4,606,354	4,606,354
Transfer Adjustment - Uses	(6,850,000)	(8,293,955)	(1,443,955)	(10,227,538)	(1,933,583)
Uses Total	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350

Uses - Division Description

LIB Public Library	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350
Uses by Division Total	151,700,834	171,192,006	19,491,172	172,321,356	1,129,350

Public Utilities Commission

MISSION

The Public Utilities Commission (PUC) provides customers with high quality, efficient, and reliable water, power, and wastewater services in a manner that values environmental and community interests and sustains the resources entrusted in their care.

SERVICES

The San Francisco Public Utilities Commission provides services through the following enterprises and bureaus:

WATER ENTERPRISE is responsible for collecting, treating, and distributing water to 2.7 million residential, commercial, and industrial customers in the Bay Area. Two unique features of the system stand out: the drinking water provided is among the purest in the world and the system for delivering that water is almost entirely gravity-fed, requiring little to no fossil fuel consumption. Since 2010, the enterprise has also managed the City's Auxiliary Water Supply System for firefighting and disaster response.

WASTEWATER ENTERPRISE collects, transmits, treats, and discharges sanitary and stormwater flows generated within the City for the protection of public health and environmental safety. San Francisco is one of only two cities in California with a combined sewer system. The system offers significant environmental benefits because it captures and treats both stormwater and urban street runoff, in addition to sewage from homes and businesses. This protects public health, the San Francisco Bay, and the Pacific Ocean.

CLEANPOWERSF is San Francisco's Community Choice Aggregation (CCA) program, launched in May 2016 with a mission of providing a cleaner electricity alternative at affordable rates. CleanPowerSF offers two products: the "Green" product comprised of 40 percent renewable energy and priced competitively with PG&E's default electricity service, and the "SuperGreen" product comprised of 100 percent renewable energy, priced at a small premium over the CleanPowerSF "Green" product rate. CleanPowerSF now serves approximately 376,000 customers in San Francisco.

HETCH HETCHY WATER AND POWER is comprised of the Power Enterprise and the upcountry operations of the Water Enterprise. This includes the collection and conveyance of approximately 85 percent of the City's water supply and the generation and transmission of electricity from Hetch Hetchy Reservoir. The Hetch Hetchy Power System is the clean energy backbone for the City and County of San Francisco, powering

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932
Total FTE	1,667	1,709	42	1,715	6

Services (continued)

municipal facilities and the City's retail electricity customers. The City's diverse energy portfolio of hydroelectric, solar, and biogas generation has a zero greenhouse gas (GHG) emission profile.

PUC BUREAUS provide infrastructure planning as well as managerial and administrative support to the PUC.

STRATEGIC INITIATIVES

- Provide reliable service and value to customers by optimizing the operations, maintenance, replacement, and improvement of all assets in the most cost-effective manner;
- Focus on efficiency, effectiveness, and accountability across the organization;
- Attract, retain, and develop an effective workforce, reflective and supportive of the City's communities, that consistently delivers high-quality services to stakeholders;
- Assure financial integrity and sustainability, meeting today's operating and capital investment needs while managing risk and long-term affordability for the future;
- Foster trust and engagement with the Department's customers, employees, and the communities the Department serve through open and timely communication and education;
- Manage the resources entrusted to the Department's care to ensure environmental and community health;
- Commit to the fair treatment of people of all races, cultures, and incomes and affirm diversity, inclusiveness, and respect as the agency's core value. The Department recognize the need to proactively take on structural racism and prioritize racial equity in both policy and practice;
- Identify a Racial Equity Lead in each Enterprise to is work with leadership and frontline staff around developing Racial Equity Plans.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY22 Target	FY23 Target
1. Provide Reliable Services and Assets					
Percent of dry weather main sewer overflows per 100 miles of main sewer	2.5%	1.5%	1.56%	4%	2.6%
Percent of in-city service connections without water for more than four hours due to unplanned outage	0.85%	.7%	.60%	0.1%	.1%
Percent of street light outages complying with 48-hour SFPUC response goal; simple street light repaired	71%	61%	100%	100%	100%
System renewal and replacement rates for In-City Water distribution mains (percent)	0.93%	12.6%	11.5%	1.25%	11%
System renewal and replacement rates for Wastewater pipelines (percent)	1.1%	N/A	13.2%	1.5%	15%
2. Achieve Organizational Excellence					
Number of employees over the maximum permissible overtime threshold	27	N/A	0	0	0
3. Build an Effective Workforce					
Number of promotions	299	184	114	248	150
Time to hire	226	178	233	206	163
4. Maintain Financial Sustainability					
Average Residential Power bill as percent of median income in San Francisco	0.56%	.55%	.65%	0.53%	.65%
Average Residential Wastewater bill as percent of median income in San Francisco	0.74%	.77%	.80%	1.4%	.85%
Average Residential Water bill as percent of median income in San Francisco	0.62%	.64%	.66%	1.1%	.73%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$1,504.1 million for the Public Utilities Commission is \$70.1 million, or 4.9 percent, higher than the FY 2020-21 budget of \$1,434.0 million. This increase is primarily caused by increased power costs in the Hetch Hetchy Enterprise and salary and benefits changes and is partially offset by reduced debt service costs in the Water Enterprise.

The FY 2022-23 proposed budget of \$1,512.5 million for the Public Utilities Commission is \$8.4 million,

or 0.6 percent, more than the FY 2021-22 proposed budget. This increase is primarily caused by salary and benefits changes.

The San Francisco Public Utilities Commission (SFPUC) is currently operating under a fixed 2-year budget. However, due to the budgetary uncertainty surrounding the impact of COVID-19, the SFPUC is adjusting the FY 2021-22 budget to update revenue projections and expenditures in line with current priorities.

Equity

The most notable change to the FY 2021-22 budget is an increase in operating funds to allow the department to implement the Racial Equity Action Plan according to the Office of Racial Equity (ORE) and the Public Utilities Commission's mandate. The budget includes a new core Racial Equity team to lead the work and incorporates dedicated staff in both the Water and Wastewater Enterprises to support their diverse staff throughout the regional service territory. Additional investments in equity relate to systems upgrades and staffing in Human Resources and IT to execute the highly prescriptive mandates around systems, the Human Resources process, and analysis.

Also scheduled to open in FY 2021-22 is the new Southeast Community Center which includes space for childcare services, a non-profit workspace, a multi-purpose community room, and event space. The Community Center is owned and operated by SFPUC and will provide a range of social services supporting workforce development and education for Southeast residents of all ages.

COVID-19 Response

The SFPUC budget ensures ongoing high-quality delivery of essential water, wastewater, and power services. The delivery of these services is critical for the protection of health and safety, especially as the SFPUC supports the City's larger response efforts to

the COVID-19 pandemic. This budget also includes investments related to technology in order to support a remote workforce.

Supporting Local Economic Recovery Through Capital Investments

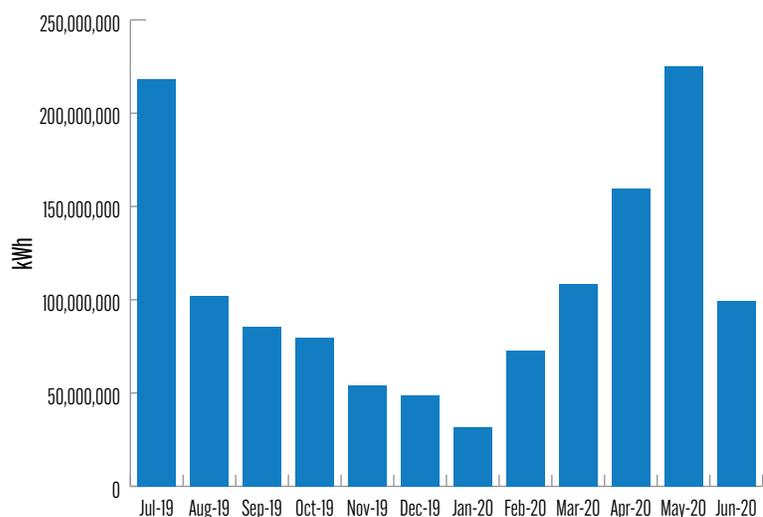
SFPUC is underway with the Sewer System Improvement Program (SSIP), which includes 70 projects across San Francisco. Upgrades to the aging facilities of Hetchy Water and Hetchy Power are also under way, including the rehabilitation of several reservoirs and powerhouses. SFPUC also continues to invest in the diversification of water resources, including completing the San Francisco groundwater supply project and advancing the regional groundwater storage and recovery project. These continued investments will serve as an engine for economic and employment recovery in San Francisco and will strengthen the region's essential infrastructure.

Increasing Costs for Purchase of Power

As the Power Enterprise utilizes the PG&E electricity distribution grid to deliver power to its customers, PG&E fees and tariffs represent a substantial portion of power purchases costs. PG&E has filed a proposed change to its wholesale distribution tariff which is scheduled to take effect before the end of FY 2020-21 and which will significantly increase costs for the Power Enterprise in FY 2021-22.

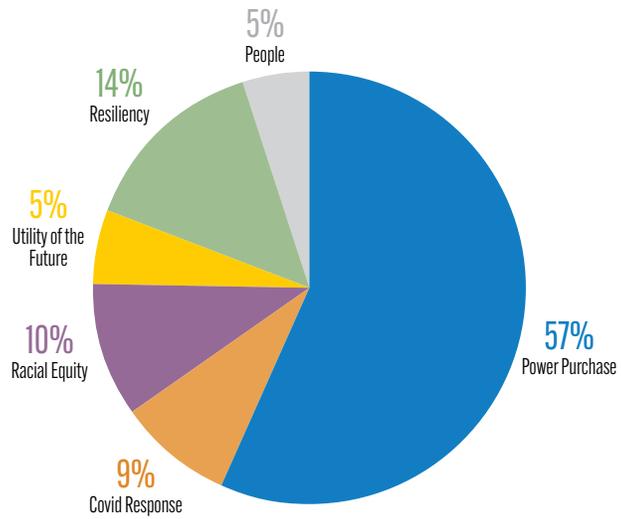
HETCH HETCHY KWH POWER GENERATION. >

In FY 2019-20, the month of May had the highest net power generation at Hetch Hetchy of 225,208,184 kWh.

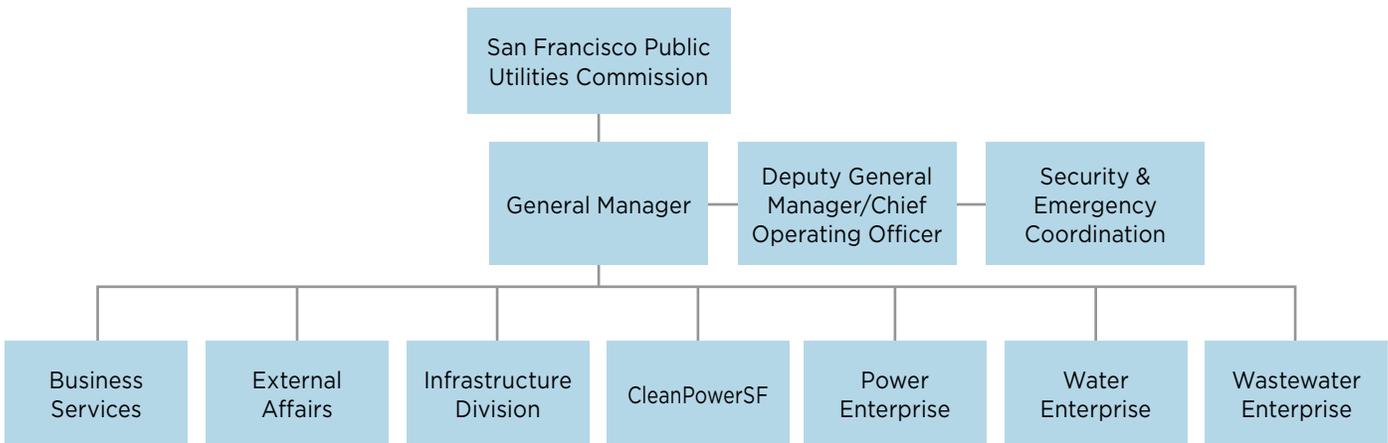


FY 2021-22 NEW FUNDING BY BUDGET THEME.

The largest portion of new funding in the budget is dedicated to the purchasing of power, with building utility resilience and racial equity efforts being the second- and third-largest categories of new spending.



ORGANIZATIONAL STRUCTURE: PUBLIC UTILITIES COMMISSION



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	2,382.84	2,450.88	68.04	2,462.72	11.84
Non-Operating Positions (cap/other)	(715.99)	(742.21)	(26.22)	(747.50)	(5.29)
Net Operating Positions	1,666.85	1,708.67	41.82	1,715.22	6.55

Sources

Interest & Investment Income	16,275,000	15,999,000	(276,000)	15,999,000	
Rents & Concessions	13,471,900	13,934,400	462,500	13,934,400	
Charges for Services	1,173,675,754	1,240,011,472	66,335,718	1,239,528,474	(482,998)
Other Revenues	50,314,296	39,688,374	(10,625,922)	39,688,374	
Expenditure Recovery	137,964,430	152,907,471	14,943,041	153,125,469	217,998
Transfers In	46,549,000	45,819,538	(729,462)	45,819,538	
IntraFund Transfers In	238,484,489	246,470,866	7,986,377	246,384,875	(85,991)
Unappropriated Fund Balance	39,853,527	41,557,730	1,704,203	50,259,662	8,701,932
Transfer Adjustment-Source	(282,633,489)	(292,285,866)	(9,652,377)	(292,199,875)	85,991

General Fund Support

Sources Total	1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932
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Uses - Operating Expenditures

Salaries	258,340,078	283,239,440	24,899,362	293,799,654	10,560,214
Mandatory Fringe Benefits	116,970,917	120,638,042	3,667,125	122,647,399	2,009,357
Non-Personnel Services	353,679,755	401,316,134	47,636,379	401,316,232	98
City Grant Program	2,900,012	2,831,524	(68,488)	2,831,524	
Capital Outlay	25,679,811	20,805,948	(4,873,863)	19,586,438	(1,219,510)
Debt Service	407,574,163	406,820,533	(753,630)	406,820,533	
Facilities Maintenance	46,809,021	41,632,689	(5,176,332)	42,532,689	900,000
Intrafund Transfers Out	238,484,489	246,470,866	7,986,377	246,384,875	(85,991)
Materials & Supplies	32,496,512	35,085,699	2,589,187	35,085,699	
Overhead and Allocations	(95,736,643)	(82,907,131)	12,829,512	(84,903,758)	(1,996,627)
Programmatic Projects	3,725,000	3,900,000	175,000	2,294,642	(1,605,358)
Services Of Other Depts	104,333,465	101,813,901	(2,519,564)	102,102,659	288,758
Transfers Out	47,251,137	47,145,137	(106,000)	46,645,137	(500,000)
Unappropriated Rev Retained	156,063,500	167,596,069	11,532,569	167,596,069	
Unappropriated Rev-Designated	18,017,179		(18,017,179)		
Transfer Adjustment - Uses	(282,633,489)	(292,285,866)	(9,652,377)	(292,199,875)	85,991
Uses Total	1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932

Uses - Division Description

HHP CleanPowerSF	226,493,735	227,935,217	1,441,482	227,514,226	(420,991)
HHP Hetch Hetchy Water & Power	209,138,691	229,612,290	20,473,599	230,253,325	641,035
PUB Public Utilities Bureaus	556,600	561,138	4,538	296,138	(265,000)
WTR Water Enterprise	611,920,983	634,047,013	22,126,030	639,136,814	5,089,801
WWE Wastewater Enterprise	385,844,898	411,947,327	26,102,429	415,339,414	3,392,087
Uses by Division Total	1,433,954,907	1,504,102,985	70,148,078	1,512,539,917	8,436,932

Recreation and Parks

MISSION

The Recreation and Park Department (REC) strives to foster the well-being of San Francisco's diverse community by maintaining beautiful parks, preserving the environment, and providing enriching recreational activities. REC maintains more than 220 parks, playgrounds, and open spaces, including Camp Mather, the Marina Yacht Harbor, six municipal golf courses, and other recreational facilities and urban forestry areas.

SERVICES

The Recreation and Park Department provides services through the following divisions:

RECREATION provides a broad range of recreation programming and opportunities in four key areas – community services, cultural arts, sports and athletics, and leisure services – in 25 full-service recreation facilities and nine swimming pools across San Francisco.

GOLDEN GATE PARK manages park maintenance, the Japanese Tea Garden, Kezar Stadium, the Botanical Garden, and the Conservatory of Flowers.

PARKS maintain the City's neighborhood and regional parks, natural areas and open spaces, and also manages turf maintenance and golf courses.

STRUCTURAL MAINTENANCE conducts preventative maintenance on all built infrastructure and completes small capital projects throughout the Recreation and Park system.

CAPITAL AND PLANNING plans and delivers major capital renovations along with new park land and amenities to improve access and services for all residents.

PARTNERSHIPS works with community groups, non-profits, foundations, and others in the private sector who are interested in supporting parks and programs for San Francisco.

STRATEGIC INITIATIVES

- Inspire public space by renovating outdated parks and playgrounds and building new parks;
- Inspire play by overcoming language barriers and increasing participation in recreational activities for residents living in low-income neighborhoods;
- Strengthen the safety, health, and well-being of San Francisco's youth and seniors;
- Inspire investment by identifying public investment strategies in partnership with the Mayor, Board of Supervisors, the Park Recreation and Open Space Advisory Committee, SF Parks Alliance, and the parks community; and
- Inspire the Recreation and Parks team by using data-driven decision-making for all programs and operations and providing job trainings and career pathways.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)
Total FTE	912	928	16	945	17

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Inspire Investment						
Number of recreation and park volunteer hours	194,930	111,922	1,000	195,000	220,000	
Rate of Engagement: number of digital media recipients	95,532	897,427		200,000	1,000,000	
Rate of Engagement: number of public meetings for in-person engagement	204	113		450	25	
Rate of Engagement: number of social media followers	41,103	187,240		35,000	200,000	
Inspire Place						
Annual work order completion rate	91.3%	80%	75%	90%	75%	75%
Citywide Average Park Score	92%	91.55%	NA	90%	91%	91%
Operating Investment Per Acre of San Francisco Parks Maintained (Excluding Golf and Natural Areas)	\$17,482	19,603	5	\$18,000	19,000	20,000
Park acres per 1,000 residents	4.7	4.7	5	4.1	4.7	4.7
Percentage of graffiti work orders completed within 48 hours	84%	83%	85	78%	75%	75%
Percentage of San Franciscans who rate the condition of recreation center and clubhouse buildings as good or excellent (biennial City Survey)	78%	N/A	N/A	78%	70%	70%
Percentage of San Franciscans who rate the quality of the City's park landscaping and plantings as good or excellent (biennial City Survey)	84%	N/A	N/A	84%	70%	70%
Percentage of seismically updated recreation facilities	74%	71%	N/A	80%	71%	71%
Inspire Play						
Number of recreation course registrations	74,425	43,175		60,000	60,000	62,000
Percentage of program registrants receiving scholarships	12.1%	11%	N/A	10%	15%	12%
Percentage of recreation courses with 70% capacity of class size	84.4%	85%	N/A	70%	70%	70%
Satisfaction rate among recreation program participants	94%	93%	92	94%	92%	92%
Total number of park facility permits issued (picnic tables, playfields, special events)	105,489	63,293	10,000	92,000	90,000	92,000
Inspire Stewardship						
Percentage of diverted waste material	41%	41%	N/A	45%	41%	45%
Percentage reduction in potable water use compared to SFPUC baseline	-31.5%	-24%	-10%	-25%	-5%	-2%
Tree replacement ratio	1.6	2.5	1.8	2	2	2
Inspire Team						
Percentage of facilities with high-speed internet connections	62%	67	70	70%	75%	78%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$244.8 million for the Recreation and Park Department is \$13.3 million, or 5.7 percent, higher than the FY 2020-21 budget of \$231.6 million. The increase is largely due to one-time new capital project and program.

The FY 2022-23 proposed budget of \$229.6 million is \$15.3 million, or 6.2 percent, lower than the FY 2021-22 proposed budget. This decrease is due to one-time capital project appropriations in FY 2021-22 that will not continue in FY 2022-23.

Continuation and Expansion of Equity Programs and Services

The proposed budget will create an Equity Action and Planning Implementation Team to lead, direct, and implement the Department's Racial Equity Action Plan. The team will focus on internal equity—recruitment, hiring, training, mentorship, promotive opportunities, performance management, leadership development, and culture; and on

external equity—closing the gaps and improving access to quality parks and open space for historically marginalized communities in San Francisco.

The proposed budget will continue funding the Reequity program so that children under 18 and living in public housing, shelters, or affordable housing developments assisted by the Mayor's Office of Housing and Community Development can receive free access to Recreation and Parks programs and work opportunities.

The Department, in partnership with the San Francisco Human Services Agency will expand the Park Stop workforce development program to provide park users with healthy and safe parks, open spaces, and facilities. The Park Stop program provides clean and safe public toilets, supervises used-needle receptacles, and pet waste stations.

The proposed budget will provide a new Drowning Prevention program to be offered to children and

youth at the Emergency Child and Youth Care and Community Hubs. The State has recognized the importance of teaching basic swimming to prevent drowning courses to children and youth, and that such courses are allowed to be provided during the pandemic and under public health guidelines.

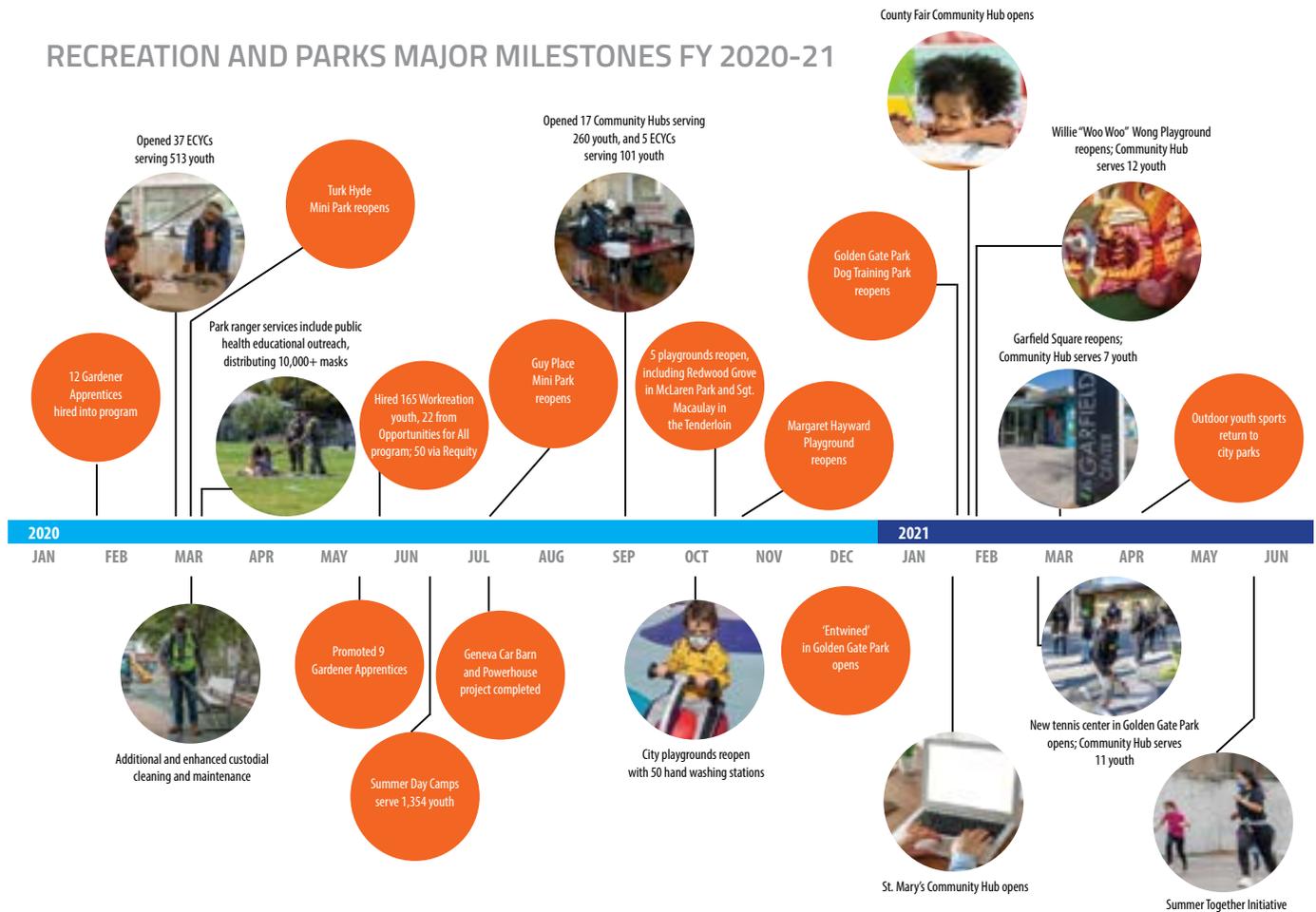
The proposed budget will provide free public wifi in recreation centers and outdoor spaces to support the City's vision for full and equitable access to digital technology so all San Francisco residents and communities can thrive, regardless of demographics. This project will help bridge the gap in digital equity that has been magnified by the pandemic.

The Department will offer fully operational Gardener Apprenticeship cohorts throughout the rolling

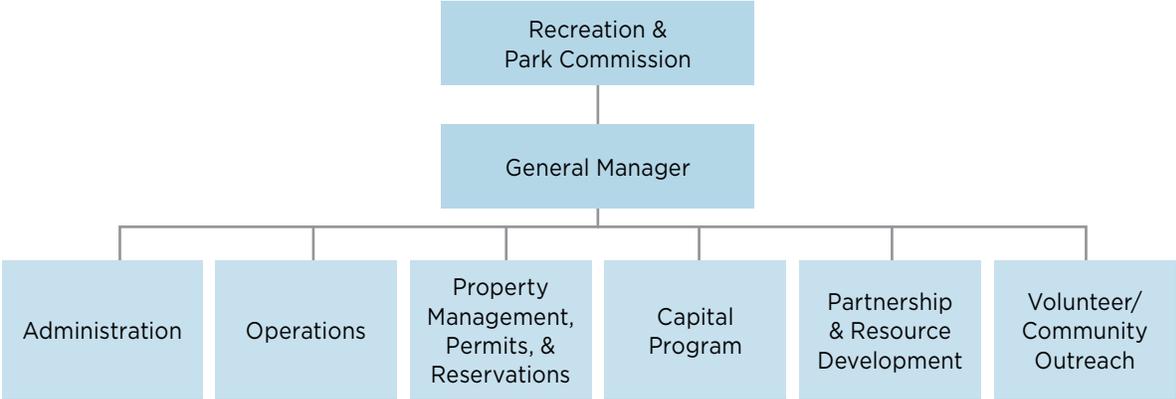
18-month training program. Initiated in 2010, the Gardener Apprenticeship program has developed into one of the City's most robust and successful workforce development programs and is the first state certified apprenticeship in the horticultural trade in the country.

The proposed budget will fund a major renovation and facility upgrades to the Golden Gate Park Senior Center, upgrade the seismically unsafe recreation facility at Kezar Pavilion to be used both as a destination recreation hub for the surrounding communities and also as a disaster response asset when required, construct a new recreation center at the Herz Playground adjacent to McLaren Park serving HOPE SF residents and Visitacion Valley Middle and Elementary schools.

RECREATION AND PARKS MAJOR MILESTONES FY 2020-21



ORGANIZATIONAL STRUCTURE: RECREATION AND PARKS



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	934.71	952.12	17.41	969.43	17.31
Non-Operating Positions (cap/other)	(23.00)	(24.00)	(1.00)	(24.00)	
Net Operating Positions	911.71	928.12	16.41	945.43	17.31

Sources

Property Taxes	67,360,000	68,927,000	1,567,000	71,922,000	2,995,000
Interest & Investment Income	590,932	2,292,978	1,702,046		(2,292,978)
Rents & Concessions	14,191,527	15,490,000	1,298,473	17,042,000	1,552,000
Intergovernmental: State	370,500	377,000	6,500	170,000	(207,000)
Intergovernmental: Other		630,000	630,000		(630,000)
Charges for Services	26,033,345	33,478,343	7,444,998	42,231,853	8,753,510
Other Revenues	34,903,558	12,332,695	(22,570,863)	4,331,980	(8,000,715)
Other Financing Sources		900,000	900,000		(900,000)
Expenditure Recovery	3,485,614	3,611,911	126,297	3,607,635	(4,276)
Transfers In	15,806,533	14,341,500	(1,465,033)	10,811,555	(3,529,945)
IntraFund Transfers In	8,297,889	9,591,918	1,294,029	10,506,753	914,835
Unappropriated Fund Balance	773,723	10,329,983	9,556,260	2,361,246	(7,968,737)
Unappropriated Fund Balance	450,000	3,000,000	2,550,000	2,000,000	(1,000,000)
Transfer Adjustment-Source	(24,104,422)	(23,933,418)	171,004	(21,318,308)	2,615,110
General Fund Support	83,426,830	93,473,550	10,046,720	85,915,612	(7,557,938)
Sources Total	231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)

Uses - Operating Expenditures

Salaries	79,677,705	87,515,730	7,838,025	92,585,171	5,069,441
Mandatory Fringe Benefits	38,730,973	40,185,383	1,454,410	41,011,411	826,028
Non-Personnel Services	22,848,912	24,176,846	1,327,934	24,479,749	302,903
City Grant Program	850,031	853,973	3,942	853,973	
Capital Outlay	52,294,954	42,288,442	(10,006,512)	22,709,429	(19,579,013)
Debt Service	1,740,135	1,807,135	67,000	1,807,135	
Facilities Maintenance	1,347,000	1,603,000	256,000	1,609,000	6,000
Intrafund Transfers Out	8,297,889	9,591,918	1,294,029	10,506,753	914,835
Materials & Supplies	5,988,507	5,943,507	(45,000)	5,943,507	
Overhead and Allocations	(4,444,375)	282,679	4,727,054	687,960	405,281
Programmatic Projects	5,596,467	9,231,728	3,635,261	7,291,974	(1,939,754)
Services Of Other Depts	26,955,720	30,329,523	3,373,803	30,603,017	273,494
Transfers Out	15,806,533	14,341,500	(1,465,033)	10,811,555	(3,529,945)
Unappropriated Rev-Designated		625,514	625,514		(625,514)
Transfer Adjustment - Uses	(24,104,422)	(23,933,418)	171,004	(21,318,308)	2,615,110
Uses Total	231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)

Uses - Division Description

REC Admin Services	(2,116,977)	(3,503,330)	(1,386,353)	(3,627,023)	(123,693)
REC Capital Division	50,335,034	38,712,235	(11,622,799)	19,220,931	(19,491,304)
REC Operations	179,367,972	205,634,555	26,266,583	209,988,418	4,353,863
REC Zoo	4,000,000	4,000,000		4,000,000	
Uses by Division Total	231,586,029	244,843,460	13,257,431	229,582,326	(15,261,134)

Rent Arbitration Board

MISSION

The Residential Rent Stabilization and Arbitration Board's (RNT) mission is to protect tenants from excessive rent increases and unjust evictions, while assuring landlords fair and adequate rents; to provide fair and even-handed treatment for both tenants and landlords through efficient and consistent administration of the rent law; to promote the preservation of sound, affordable housing; and to maintain the ethnic and cultural diversity that is unique to San Francisco.

SERVICES

The Rent Arbitration Board provides services through the following program areas:

PUBLIC INFORMATION AND COUNSELING provides information to the public regarding the Rent Ordinance and rules and regulations, as well as other municipal, state, and federal ordinances in the area of landlord/tenant law.

HEARINGS AND APPEALS consists of Administrative Law Judges (ALJs) who are supervised by two Senior Administrative Law Judges. ALJs conduct arbitrations and mediations to resolve disputes between landlords and tenants, and issue decisions in accordance with applicable laws.

HOUSING INVENTORY AND FEE will assist with the newly created housing inventory which requires certain information about all unit to be provided to the department and a subsequent license to be issued as well as assisting with the collection of the fee to fund the department.

STRATEGIC INITIATIVES

- Efficiently process tenant and landlord petitions by streamlining the system, including processing some petitions and applications without hearings where appropriate;
- Educate tenants and landlords on the complex Rent Ordinance;
- Make all applicable documents available in Chinese, Spanish, and Filipino to ensure all information is accessible to a diverse community; and
- Strengthen data sharing with other departments to ease the workload and increase the ability to provide fair treatment in resolving disputes.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	9,381,302	13,982,121	4,600,819	14,411,996	429,875
Total FTE	35	47	12	50	3

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	Projected	FY21 Target	FY22 Target	FY23 Target
Increase collaboration with other City agencies						
Number of Days to respond to no-fault eviction reports provided to the Planning Department	1.68	0.86	14	14	14	14
Process tenant and landlord petitions efficiently						
Average number of days for Administrative Law Judges to submit decisions for review	20.56	20.84	25	25	25	25
Average number of days needed to process allegations of wrongful evictions	2.02	2.7	2	2	2	2
Provide effective information to tenants and landlords						
Average number of days to post a summary of amendments to the Rent Ordinance and Rules and Regulations on the website	0	3.4	7	7	7	7
Support limited English proficient communities						
Number of discrete documents in languages other than English	607	677	677	643	690	700
Number of locations where translated documents are available	825	900	913	913	925	935

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$14.0 million for the Rent Arbitration Board is \$4.6 million, or 49.0 percent, higher than the FY 2020-21 budget of \$9.4 million. This increase is primarily due to increased costs associated with implementing the new Rental Housing Inventory and associated office space needs.

The FY 2022-23 proposed budget of \$14.4 million is \$0.4 million, or 3.1 percent, higher than the FY 2021-22 proposed budget. This increase is primarily due to salary and benefits changes.

Ensuring Equity, Inclusion and Accessibility

The Rent Arbitration Board (RNT) is committed to an equitable and inclusive workplace. By Board of Supervisors' and Mayoral mandate, through the Office of Racial Equity (ORE), RNT created a comprehensive Racial Equity Action Plan to address racial disparities within the department. RNT continues to improve its service delivery to San Francisco's diverse community. The department's diverse and multilingual staff strive to make the Rent Board accessible to all residents of the City while meeting the needs of each member of the public in their preferred language. To be able to serve the whole community and ensure everyone can access the services it provides, RNT translates its materials and provides interpreters for many of the hearings it conducts in multiple languages. In order to continue these efforts, RNT continues to track its performance as it maintains over 500 documents in languages other than English.

Housing Inventory and Other Legislative Changes

The impact of recent legislative changes will significantly increase the department's workload over the coming years. New legislation requires owners of residential housing units in San Francisco to report certain information to the Rent Board about units that are not owner-occupied. The Rent Board will use this information to create and maintain a Housing Inventory of all subject units in the city. The Rent Board will then issue a license to the owner, which will be required in order to impose annual and/or banked rent increases. The department is creating a new division called the Housing Inventory and Fee unit to assist it with this new responsibility. It will also begin to work with the City's SF311 Customer Service Center to help serve the needs of its residents. The new legislation applies to approximately 235,000 units within 93,000 parcels in the City. In addition, the department will begin collecting the Rent Board Fee on its own in future years, a function that was carried out by the Tax Collector's Office in prior years.

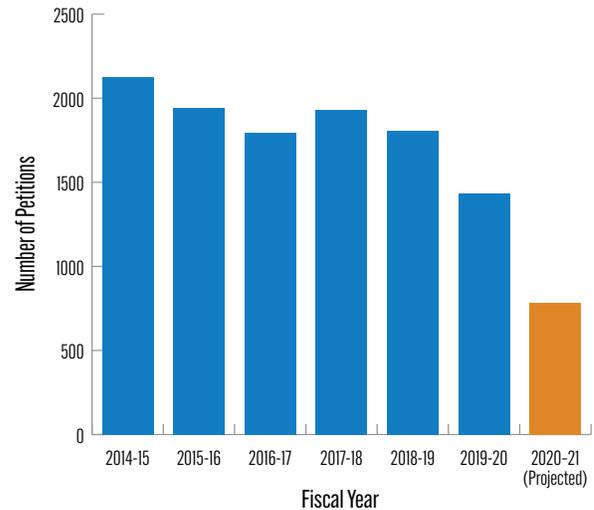
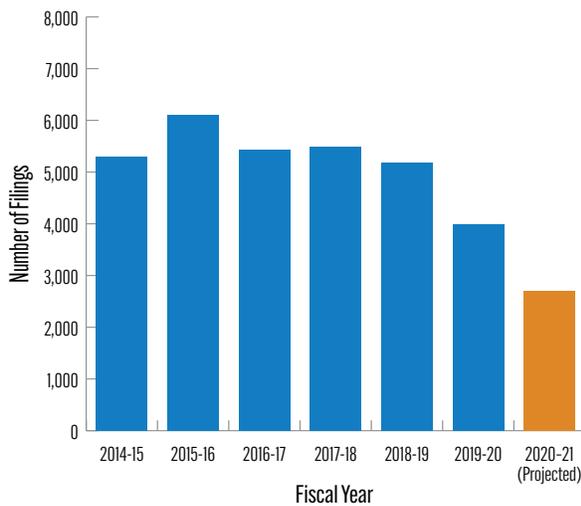
Other changes include a recent amendment to the Rent Ordinance that extends eviction controls to units constructed after June 13, 1979 (including live-work units), and units that have undergone substantial rehabilitation. Previously, these units were entirely exempt from the Rent Ordinance, including eviction controls and rent regulations, as well as payment of the Rent Board fee. Under the new legislation, these units remain exempt from rent regulations, but are now covered by the Rent Ordinance for all other purposes.

As in previous years, the mandatory seismic upgrades to over 5,000 buildings with approximately 50,000 rental units continue to significantly impact the department’s workload. Due to the COVID-19 pandemic, some of the deadlines for compliance were extended, but the department should continue to see significant filings as a result of these requirements in the years to come.

Improved Data Sharing

RNT continues to streamline and standardize its data-sharing practices with other city departments.

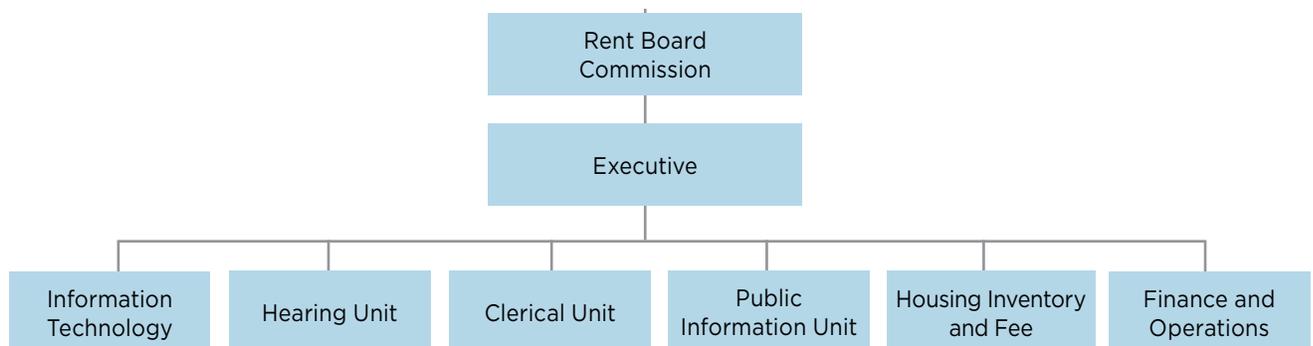
For example, its partnership with the Planning Department, RNT continues to increase its effectiveness in providing data and documents in a timely manner, which in turn helps expedite related permitting and decision-making processes. In addition, the new Housing Inventory will also provide additional data and information that will benefit other departments, and RNT is planning how to create a new system that will allow other city departments to obtain needed data on a self-service basis, in order to increase efficiency and effectiveness.



TOTAL FILINGS. *The Rent Board processes filings from landlords requesting passthroughs or other exemptions. The number of filings submitted has steadily decreased since FY 2018-19, with the COVID-19 emergency further reducing the volume of filings received over FY 2019-20 and 2020-21.*

TOTAL PETITIONS. *The Rent Board accepts petitions from renters and landlords seeking arbitration of disputes, reporting issues with housing conditions, or otherwise seeking the Rent Board’s assistance with conflicts relating to the Rent Control Ordinance. The volume of these petitions has gradually declined since FY 2014-15, with a steeper decline during the COVID-19 emergency over FY 2019-20 and 2020-21.*

ORGANIZATIONAL STRUCTURE: RENT ARBITRATION BOARD



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	35.15	46.74	11.59	49.61	2.87
Non-Operating Positions (cap/other)					
Net Operating Positions	35.15	46.74	11.59	49.61	2.87

Sources

Charges for Services	8,951,302	13,982,121	5,030,819	14,411,996	429,875
Unappropriated Fund Balance	430,000		(430,000)		

General Fund Support

Sources Total	9,381,302	13,982,121	4,600,819	14,411,996	429,875
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Uses - Operating Expenditures

Salaries	4,962,715	6,749,603	1,786,888	7,328,790	579,187
Mandatory Fringe Benefits	2,372,847	2,876,830	503,983	3,050,846	174,016
Non-Personnel Services	466,558	2,517,558	2,051,000	2,069,558	(448,000)
Materials & Supplies	37,749	71,749	34,000	37,749	(34,000)
Overhead and Allocations	203,180	83,330	(119,850)	83,330	
Services Of Other Depts	1,338,253	1,683,051	344,798	1,841,723	158,672
Uses Total	9,381,302	13,982,121	4,600,819	14,411,996	429,875

Uses - Division Description

RNT Rent Arbitration Board	9,381,302	13,982,121	4,600,819	14,411,996	429,875
Uses by Division Total	9,381,302	13,982,121	4,600,819	14,411,996	429,875

Retirement System

MISSION

The Retirement System (RET) works to secure, protect, and prudently invest the City's pension trust accounts, administer mandated benefit programs, and provide promised benefits.

SERVICES

The Retirement System provides services through the following divisions:

ADMINISTRATION directs the overall administration of the Retirement System, including implementation of Retirement Board policies and directives; implementation of legislative changes to the Retirement System; legal and procedural compliance of all activities of the Retirement System; administration of member retirement counseling and pension payment processing; administration of the disability application and hearing officer process; and management of the Retirement System's information technology, budget, and financial systems.

RETIREMENT SERVICES provides retirement counseling for more than 44,000 active and inactive members and more than 30,000 retired members and beneficiaries; maintains historical employment data and retirement accounts for both active and retired members; calculates and processes all benefits payable as a result of a member's retirement, death, or termination of employment; disburses monthly retirement allowances to retirees and beneficiaries; and maintains Retirement System financial records and reporting in compliance with all applicable legal and regulatory requirements.

INVESTMENT manages and invests the San Francisco Employee Retirement System (SFERS) Trust in accordance with the investment policy of the Retirement Board; monitors the performance of external investment managers; and maintains information and analysis of capital markets and institutional investment opportunities.

DEFERRED COMPENSATION oversees and administers the City's Deferred Compensation Plan (SFDCP). The City's Deferred Compensation Plan and Trust are established separately from, and are independent of, the Retirement System's Defined Benefit Plan.

STRATEGIC INITIATIVES

- Prudently invest SFERS Trust to achieve full funding of City's pension liabilities;
- Educate employees about retirement planning and financial wellness;
- Enhance member experience through the SFERS 24/7 self-service web portal for active and retired members;
- Establish operational risk management and quality assurance programs for retirement services
- Support a qualified and sustainable workforce; and
- Recruit investment talent through the Toigo Foundation in order to advance racial equity.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	39,716,333	41,734,874	2,018,541	41,980,039	245,165
Total FTE	107	113	6	118	5

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Educate Employees About Retirement Readiness						
Percentage of eligible City employees who participate in the Deferred Compensation Plan	54.4%	54.6%	56%	50%	50%	50%
Total number of visitors to main website (mysfers.org)	185,317	270,062	283,565	215,000	297,743	312,630
Enhance Member Experience Through Self-Service Website						
Average number of SFERS members logging into the SFERS secure member portal per month	12,766	15,452	16,224	12,750	17,035	17,886
Prudently Invest the Trust Assets						
Return on investment ranking of 50th percentile or better among public pension plans with assets in excess of \$1 billion, using 5-year average return (1 equals yes)	1	1	1	1	1	1

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$41.7 million for the San Francisco’s Employee Retirement System is \$2.0 million, or 5.1 percent, higher than the FY 2020-21 budget of \$39.7 million. The increase is due to strategic enhancements to the Investment Division.

The Department’s FY 2022-23 proposed budget of \$42.0 million is \$0.2 million, or 0.6 percent, higher than the FY 2021-22 proposed budget. The increase is due to increases in salary and benefits costs.

The entirety of the Department’s budget is funded from the San Francisco Employee’s Retirement System (SFERS) Trust or through reimbursements

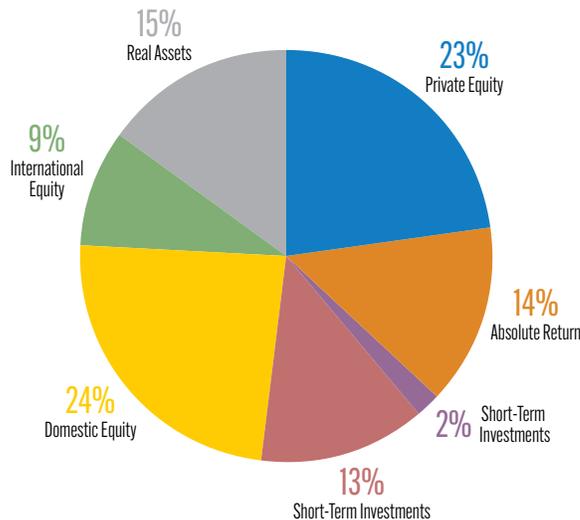
from the San Francisco Deferred Compensation Plan (SFDCP) recordkeeper.

Building out the SFERS Investment Team

Over the past decade, the SFERS Trust has more than doubled in size – the market value of the SFERS Trust was \$31.6 billion as of February 28, 2021. Over the past seven years, SFERS has generated risk-adjusted returns that rank in the top 5 percent of its public pension peers. Since the City started funding additional professional investment staff for the Department in 2014, the Investment team has generated excess returns of \$3.3 billion compared to median public pension peers. SFERS is again at an

ASSET ALLOCATION AS OF JUNE 30, 2020—FAIR VALUE.

Details the asset allocation of the SFERS trust, showing the types of investments that the City has made. The two largest categories are National Equity and Private Equity.



inflection point and needs additional resources to maintain its recent investment success. The Mayor’s Proposed budget therefore expands the SFERS professional investment team. The Investment Division will continue to manage the significant number of complex investment strategies, including a direct and co-investment strategy, recently approved by the Retirement Board in its 2020 asset allocation strategy. These additional investment staff resources will also help ensure that the SFERS Trust is invested prudently, positioned to match the City’s need for a well-funded trust to pay promised

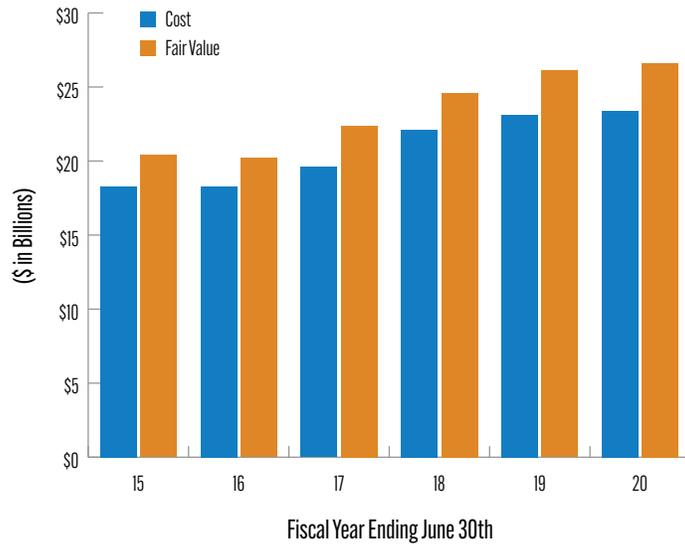
pension benefits, and offsetting the need for more significant employer contributions.

Operational Risk Management and Quality Assurance

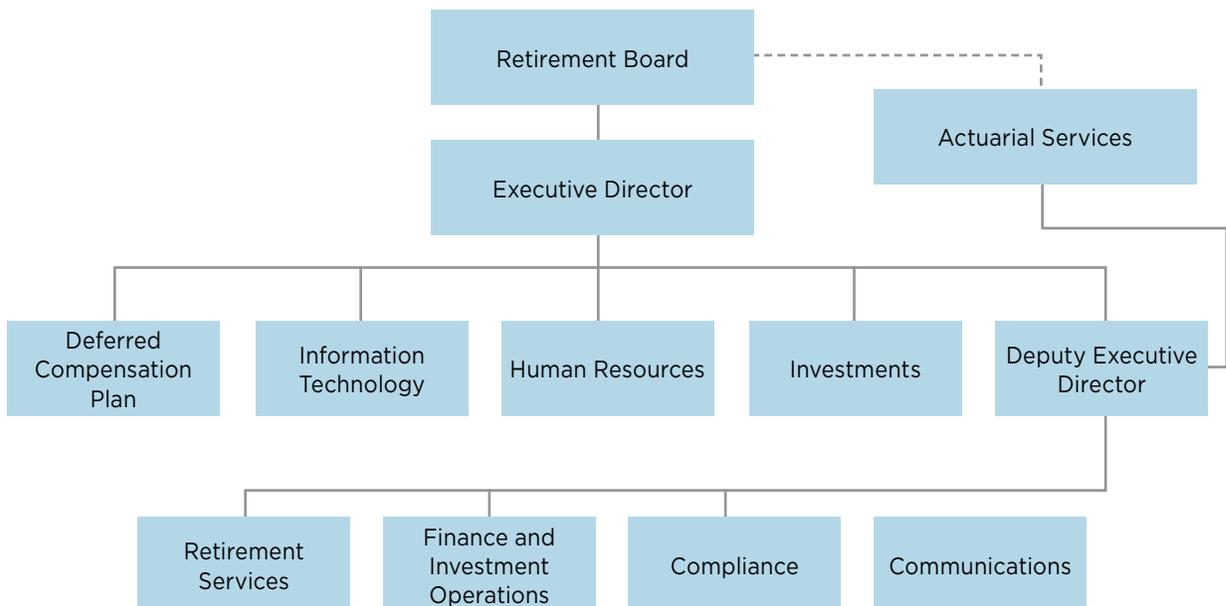
The Mayor’s proposed budget also includes modest funding for additional resources to continue building-out its professional quality audit staff. These staff support the Retirement Board’s governance initiative to establish an operational risk management and quality assurance team in the Retirement Services Division.

PLAN NET POSITION AS OF JUNE 30, 2020 (\$ BILLIONS).

Represents the five-year growth of the SFERS trust by actual cost and fair value. In 2020, the Fair Value of SFERS investments reached \$26.6 billion.



ORGANIZATIONAL STRUCTURE: RETIREMENT SYSTEM



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	106.83	113.01	6.18	117.75	4.74
Non-Operating Positions (cap/other)					
Net Operating Positions	106.83	113.01	6.18	117.75	4.74

Sources

Interest & Investment Income	254,775	401,000	146,225	401,000	
Charges for Services	1,740,460	1,796,139	55,679	1,796,139	
Contributions Ret/HSS/HlthCare	37,794,402	39,897,974	2,103,572	40,097,974	200,000
Expenditure Recovery	110,000	110,000		110,000	
General Fund Support	(183,304)	(470,239)	(286,935)	(425,074)	45,165
Sources Total	39,716,333	41,734,874	2,018,541	41,980,039	245,165

Uses - Operating Expenditures

Salaries	17,202,449	19,389,900	2,187,451	20,911,215	1,521,315
Mandatory Fringe Benefits	6,821,147	7,210,117	388,970	7,657,691	447,574
Non-Personnel Services	5,750,485	6,168,269	417,784	6,063,269	(105,000)
Capital Outlay	73,368	38,602	(34,766)	19,385	(19,217)
Materials & Supplies	255,000	295,000	40,000	295,000	
Overhead and Allocations	62,151	10,075	(52,076)	10,075	
Services Of Other Depts	5,586,191	6,647,176	1,060,985	6,695,290	48,114
Unappropriated Rev-Designated	3,965,542	1,975,735	(1,989,807)	328,114	(1,647,621)
Uses Total	39,716,333	41,734,874	2,018,541	41,980,039	245,165

Uses - Division Description

RET Administration	12,478,438	10,878,086	(1,600,352)	9,354,476	(1,523,610)
RET Health Care Trust	2,117,865	2,396,354	278,489	2,396,354	
RET Investment	9,212,239	10,544,023	1,331,784	12,036,024	1,492,001
RET Retirement Services	14,349,635	16,589,511	2,239,876	16,821,120	231,609
RET SF Deferred Comp Program	1,558,156	1,326,900	(231,256)	1,372,065	45,165
Uses by Division Total	39,716,333	41,734,874	2,018,541	41,980,039	245,165

Sheriff Accountability

MISSION

The Department of Sheriff Accountability will finalize the vision, mission, strategies, and measurable outcomes in FY 2021-22.

SERVICES

In November 2020, the voters of San Francisco passed Proposition D to create a new department tasked with oversight of the Sheriff's Department. The Mayor's proposed budget includes a new department, the Sheriff's Department of Accountability (SDA). SDA will have two divisions: 1) the Sheriff's Department Oversight Board, and 2) the Office of the Inspector General.

The Sheriff's Department Oversight Board will consist of seven members, three selected by the Mayor and four selected by the Board of Supervisors. This Board will have the power to appoint and review the performance of the Inspector General; evaluate the operations and services of the Office of the Inspector General; and gather public input regarding the Sheriff's Department capacities and jail conditions.

The Office of the Inspector General will be led by the Inspector General, who will be selected by the Sheriff's Department Oversight Board. The Office of the Inspector General will have the power to investigate complaints against employees and contractors of the Sheriff's Department; investigate in-custody deaths; recommend disciplinary action by the Sheriff; recommend changes to the use of force policy; monitor the Sheriff's Department operations; and refer cases to the District Attorney or the City Ethics Commission.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	0	1,973,878	1,973,878	2,920,861	946,983
Total FTE	0	8	8	13	5

BUDGET ISSUES AND DETAILS

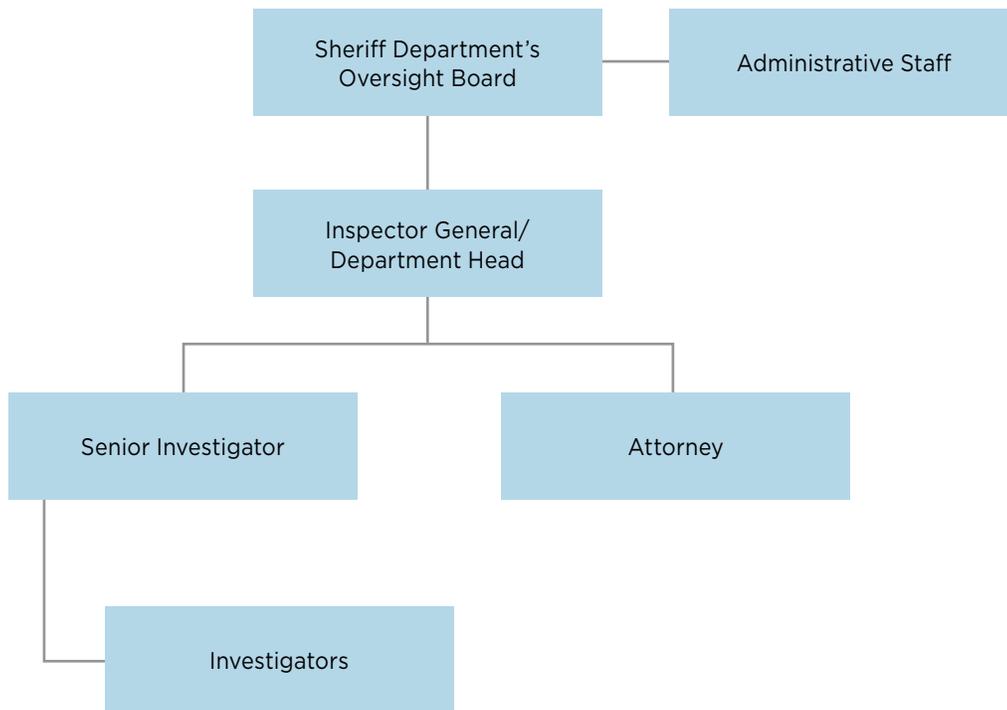
Establishing the Sheriff's Department of Accountability

In November 2020, San Francisco voters passed Proposition D to establish the Sheriff's Department of Accountability (SDA). The Department's proposed budget for fiscal Year (FY) 2021-22 is \$2.0 million.

The FY 2022-23 proposed budget of \$2.9 million is \$0.9 million, or 48 percent, higher than the FY 2021-22 proposed budget. The increase is due to the annualization of salaries and benefits for new employees.

The Mayor's proposed budget for Fiscal Year 2021-22 and 2022-23 includes all required costs that are outlined in Proposition D. These costs include staffing of the Sheriff's Department of Accountability, both of the Sheriff's Department Oversight Board and the Office of the Inspector General, as well as operational costs to get offices up and running and begin staff trainings.

ORGANIZATIONAL STRUCTURE: SHERIFF ACCOUNTABILITY



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized		7.70	7.70	13.00	5.30
Non-Operating Positions (cap/other)					
Net Operating Positions	0.00	7.70	7.70	13.00	5.30
General Fund Support		1,973,878	1,973,878	2,920,861	946,983
Sources Total	0	1,973,878	1,973,878	2,920,861	946,983
Uses - Operating Expenditures					
Salaries		973,009	973,009	1,729,808	756,799
Mandatory Fringe Benefits		426,700	426,700	721,886	295,186
Non-Personnel Services		571,826	571,826	464,346	(107,480)
Materials & Supplies		2,343	2,343	4,821	2,478
Uses Total	0	1,973,878	1,973,878	2,920,861	946,983
Uses - Division Description					
SDA Inspector General		1,616,247	1,616,247	2,480,012	863,765
SDA Sheriff Oversight		357,631	357,631	440,849	83,218
Uses by Division Total	0	1,973,878	1,973,878	2,920,861	946,983

Sheriff

MISSION

The San Francisco Sheriff's Office (Sheriff) provides for the safe, secure, humane, and constitutional detention of persons arrested or under court order; operates county jail facilities, including educational, vocational, and transitional programs; operates alternative sentencing for in-custody and out-of-custody community programs; provides law enforcement services for a number of City and County facilities and the surrounding area; provides bailiffs to ensure the security of all juvenile, adult, civil, and criminal courts; and executes criminal and civil warrants and court orders.

SERVICES

The Sheriff's Department provides services through the following divisions and units:

ADMINISTRATION AND PROGRAMS DIVISION (APD) manages employee recruiting, background investigation, and training. Targeted training in crisis intervention, implicit bias, gender awareness, and supervision is provided for both sworn and non-sworn personnel. APD also manages Community Programs in support of in-custody and out-of-custody justice-involved-individuals' re-entry into the community with reduced recidivism. Community Programs also supports pre-sentencing alternatives to incarceration such as own recognizance (OR) release and supervised pretrial release. APD also manages the work of Human Resources and Criminal Investigations.

CUSTODY OPERATIONS DIVISION (COD) operates two county jail facilities and one Intake and Release Center, the Zuckerberg San Francisco General Hospital Security Ward, the Inmate Classification Unit, and the Central Warrants and Records Unit. The Custody Division is responsible for ensuring the safety and constitutional rights of incarcerated individuals while establishing an environment that facilitates programs, treatment, and educational opportunities.

FIELD OPERATIONS DIVISION (FOD) provides law enforcement services to many city departments while also providing mutual aid to other law enforcement agencies upon request. This division includes the Civil Section; Transportation Unit; Warrant Services Unit; Municipal Transportation Agency (MTA); Medical Examiner; Public Library; CPC Edgewood; Emergency Services Unit and Special Response Team; Canine Unit; Sheriff's Patrol Units for DPH at Zuckerberg San Francisco General Hospital, Laguna Honda Hospital,

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)
Total FTE	1,008	1,001	(7)	1,001	0

Services (continued)

and community clinics; Department of Emergency Management Patrol Unit; Public Utilities Commission Building Security; City Hall Security Patrol Unit; and the Court Security Unit that provides security staffing for the courtrooms at the Civic Center Courthouse, Hall of Justice Courts and building security, Family Courts at the Juvenile Justice Center, and the Community Justice Court.

PLANNING AND PROJECTS DIVISION (PPD) is responsible for developing operational efficiencies. PPD examines current operations and possible new assignments. PPD works with all other San Francisco Sheriff’s Office divisions. PPD manages facilities maintenance, storekeeping/supplies and capital planning work in support of physical infrastructure, including multiple jail facilities. PPD also manages the work of Fleet Management and Technical Services. Technical Services is responsible for radios, phones, computers, data collection, data analysis, maintenance of the jail management system, and the production of performance data.

STRATEGIC INITIATIVES

- Provide for the secure and safe detention of persons arrested or under a court order;
- Maintain public safety following the closure of the Hall of Justice, and continue to explore alternatives to incarceration;
- Keep COVID-19 out of San Francisco jails;
- Improve data collection, reporting capability, and transparency with upgrades to information technology infrastructure;
- Provide alternative sentencing options, as well as education, skill development, counseling, and crime prevention programs in jail;
- Continue to hire, train, and prepare staff at all levels to be representative of and accountable to the people of San Francisco; and
- Maintain an inclusive environment where people of all backgrounds can thrive.

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
1. Maintain a culturally-diverse force of well-trained, professional Deputy Sheriffs who are dedicated to public service, the enforcement of law, and the protection of the lives and property of all people in San Francisco.						
Percent of sworn staff who completed 24-hour Crisis Intervention Training	8.16%		50%	50%	N/A	N/A
Percent of sworn staff who completed mandated POST and State and Board of Community Corrections Advanced Officer Training	85%		26%	95%	N/A	N/A
Percentage-point difference between the percent of non-male SFSO deputized staff and of the non-male population of City and County of San Francisco (2010 Census)	34%		35%	30%	N/A	N/A
Percentage-point difference between the percent of non-white SFSO deputized staff and of the non-white population of City and County of San Francisco (2010 Census)	13%		21%	15%	N/A	N/A
2. Maintain and operate a safe and secure jail system while providing effective programs, education, and treatment.						
Average daily population (ADP) in custody in SF County jails	1,322		1,091	1,150	N/A	N/A
Average daily population (ADP) in custody in SF County jails as a percentage of rated capacity of SF County jails	87%		60%	93%	N/A	N/A
Average length of stay in jail (days)	32		58	65	N/A	N/A
Number of unique individuals booked into the county jail	12,108		9,975	17,000	N/A	N/A
Percent of inmate suicide attempts successfully prevented by deputized staff	100%		100%	100%	N/A	N/A
Percent of persons in the Cover Program (30+ days) and were released to the community who were arraigned on a new offense or held on probation or parole violations in SF within one-year post-release	35%		expected	25%	N/A	N/A
Percent of persons in the Resolve to Stop the Violence Program (30+ days) and were released to the community who were arraigned on a new offense or held on probation or parole violations in SF within one-year post-release	42%		expected	25%	N/A	N/A
Percent of persons in the Roads to Recovery Program (30+ days) and were released to the community who were arraigned on a new offense or held on probation or parole violations in SF within one-year post-release	55%		expected	35%	N/A	N/A

PERFORMANCE MEASURES, *Continued*

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Percent of persons in the Sisters Program (30+ days) and were released to the community who were arraigned on a new offense or held on probation or parole violations in SF within one-year post-release	42%		expected	35%	N/A	N/A
Percent of unique individuals booked for the first time in San Francisco of total unique individuals booked	33%		35%	25%	N/A	N/A
3. Maintain effective alternatives to incarceration for individuals who are eligible through sentencing and pretrial assignment by the courts to remain out of custody.						
Number of people released by the Courts to the Pre-Trial Diversion Program pre-arraignment	579		expected	180	N/A	N/A
Number of people sentenced to county jail who served their sentence out of custody (in an alternative to incarceration)	299		expected	1,100	N/A	N/A
Percent of individuals re-arrested for non-compliance with program requirements or on new charges within one-year-post release after successfully participating in the sentenced Electronic Monitoring Program	10%		expected	5%	N/A	N/A
Percent of individuals re-arrested for non-compliance with program requirements or on new charges within one-year-post release after successfully participating in the sentenced Residential Treatment Program	2%		expected	20%	N/A	N/A
Percent of individuals re-arrested for non-compliance with program requirements or on new charges within one-year-post release after successfully participating in the sentenced Work Alternative Program	0%		expected	5%	N/A	N/A
4. Execute and enforce criminal and civil warrants, civil process, orders issued by the Courts, Board of Supervisors, or orders issued by any legally authorized department or commission.						
Number of civil emergency protective/restraining orders served	1,021		549	1,250	N/A	N/A

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$270.1 million for the Sheriff's Department is \$25.1 million, or 10.2 percent, higher than the FY 2020-21 budget of \$245.0 million. The increase is largely due to salary and benefit increases, as well as investments in software to improve data tracking and analyses, staff and software for the Body Worn Cameras initiative, and backfilling of inmate welfare programming that used to be supported with alternate revenues.

The FY 2022-23 proposed budget of \$260.9 million is \$9.2 million, or 3.4 percent, lower than the FY 2021-22 proposed budget. The decrease is driven by savings in salaries and benefits as a result of reduced service provision and therefore staffing cost needs.

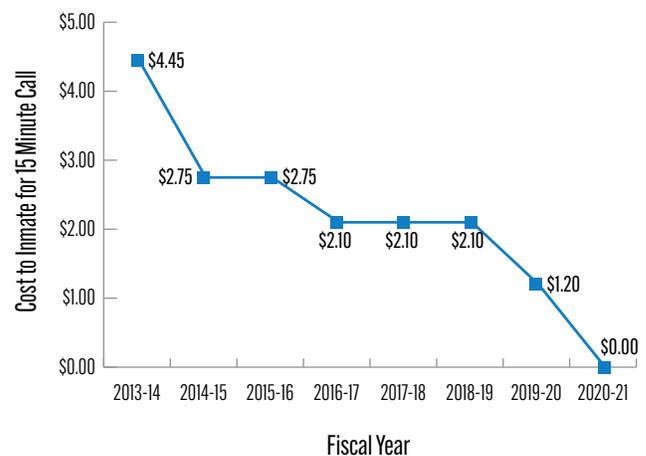
Transparency and Data

The Mayor's proposed budget includes ongoing support for a new jail management system (JMS). The new JMS technology will increase staff efficiencies with new data fields and analytics. The ability to more effectively capture and analyze data will help the Sheriff's Office better support the unique needs of people in their custody at different points of their stays.

Body Worn Camera Initiative

In support of principled policing goals, the Mayor's proposed budget invests in personnel and data storage to fully operationalize the body-worn camera initiative. The use of body worn cameras

by San Francisco Sheriff's deputies is correlated with improved safety and security metrics for incarcerated individuals and the deputies themselves. Body worn cameras have become a vital investigative and evidence gathering tool and provide a level of transparency that is critical in enhancing community trust.



SAN FRANCISCO: FIRST COUNTY IN NATION TO ELIMINATE PHONE CHARGES.

Shows how a 15 minute phone call, which cost inmates \$4.45 in 2013, are now free. This has greatly benefited the quality of living in San Francisco County jails and improved the ease of connection to friends and families. San Francisco is proud to have been the first county in the nation to make this important policy reform.

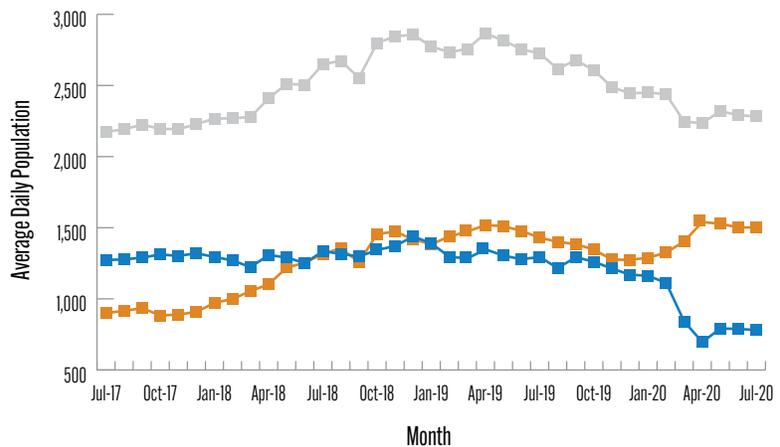
Criminal Justice Reforms

The Mayor’s proposed budget includes funding to make phone calls in San Francisco’s jail completely free for incarcerated individuals. In FY 2020-21, San Francisco became the first county in the nation to eliminate phone charges for incarcerated individuals and their families. National research has shown that communication between incarcerated people and their loved ones can increase safety within jails, decrease recidivism, and improve reentry outcomes.

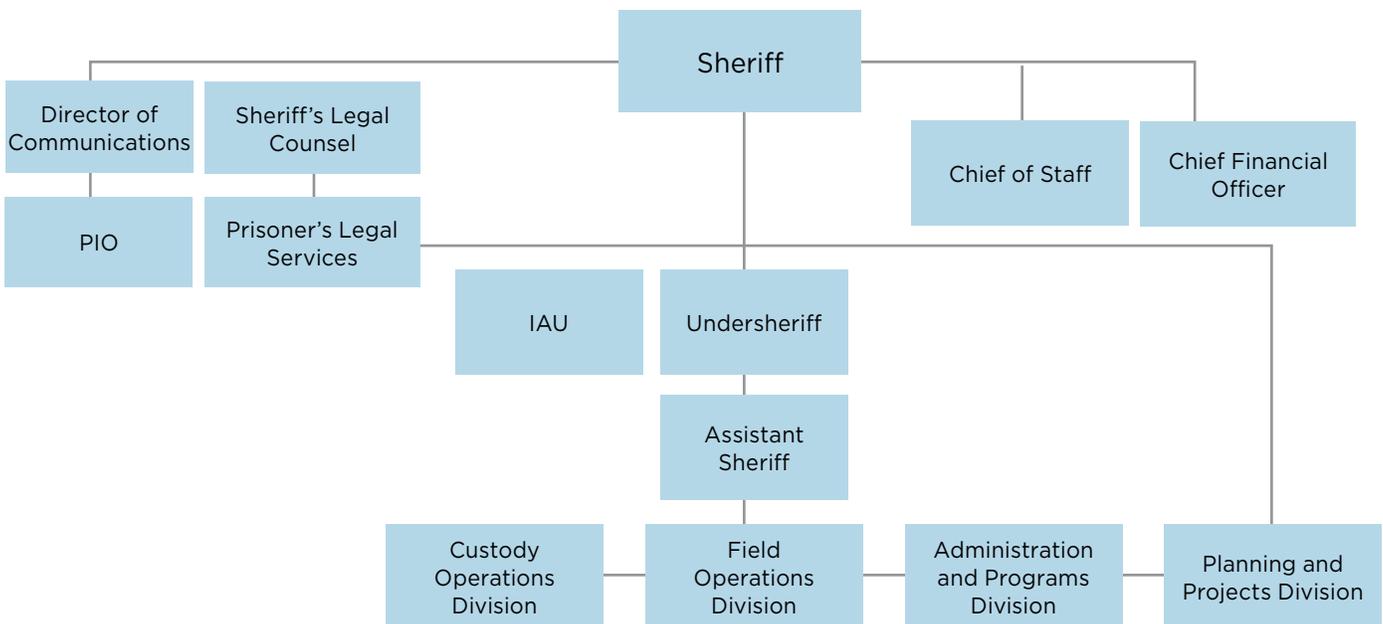
To further reduce financial burdens for incarcerated individuals, the Sheriff’s Office also eliminated mark-up on items sold in the City and County jail commissaries. The Sheriff’s Office worked closely with the Mayor’s Office, the Treasurer and Tax Collector’s Financial Justice Project, and community advocates to implement these criminal justice reform initiatives.

SAN FRANCISCO COUNTY JUSTICE-INVOLVED POPULATION IN-CUSTODY & OUT-OF-CUSTODY.

Details the average daily justice-involved population in San Francisco County’s in-custody and out-of-custody programs. Since October 2019, there has been a significant decline in the in-custody justice-involved population.



ORGANIZATIONAL STRUCTURE: SHERIFF



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	1,007.63	1,002.01	(5.62)	1,002.10	0.09
Non-Operating Positions (cap/other)		(1.00)	(1.00)	(1.00)	
Net Operating Positions	1,007.63	1,001.01	(6.62)	1,001.10	0.09

Sources

Fines, Forfeiture, & Penalties	193,610	193,610		193,610	
Interest & Investment Income	3,000		(3,000)		
Intergovernmental: Federal	175,000		(175,000)		
Intergovernmental: State	26,854,944	31,572,532	4,717,588	31,216,762	(355,770)
Charges for Services	1,219,603	1,219,603		1,219,603	
Other Financing Sources		9,857,000	9,857,000		(9,857,000)
Expenditure Recovery	28,019,413	29,672,137	1,652,724	26,784,989	(2,887,148)
Unappropriated Fund Balance	1,821,528	26,986	(1,794,542)	33,686	6,700
General Fund Support	186,725,515	197,533,742	10,808,227	201,458,021	3,924,279
Sources Total	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)

Uses - Operating Expenditures

Salaries	130,732,901	139,512,269	8,779,368	142,169,949	2,657,680
Mandatory Fringe Benefits	67,699,392	71,612,613	3,913,221	71,207,375	(405,238)
Non-Personnel Services	14,317,627	15,220,664	903,037	14,715,320	(505,344)
City Grant Program	10,073,123	10,271,390	198,267	10,271,390	
Capital Outlay	756,912	11,769,120	11,012,208	1,020,435	(10,748,685)
Materials & Supplies	6,481,386	7,375,906	894,520	6,874,818	(501,088)
Services Of Other Depts	14,951,272	14,313,648	(637,624)	14,647,384	333,736
Uses Total	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)

Uses - Division Description

SHF Sheriff	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)
Uses by Division Total	245,012,613	270,075,610	25,062,997	260,906,671	(9,168,939)

Status of Women

MISSION

The Department on the Status of Women (WOM) advances the equitable treatment and the socioeconomic, political and educational advancement of women and girls in San Francisco through policies, legislation, and programs that focus primarily on women in need.

SERVICES

As part of a strategic shift to create a greater impact and serve more San Franciscans while building a more diverse and efficient city government through gender-responsive, racially equitable policies and programs, the Department has identified three core service areas to catalyze transformative change in the lives of women, girls, and gender-nonconforming people: (1) Health and Safety, (2) Economic Security, and (3) Civic Engagement and Political Empowerment.

Through these three areas, the Department aims to improve the whole lives of the targeted communities, including their health, wealth, physical safety, and well-being. DOSW's programming is designed to not just create balance when it comes to the construct of gender, but also to empower women, girls, and gender-nonconforming people with the tools and resources to build pathways to healthy and prosperous futures.

Health and Safety: In the long 40-year tradition of combatting gender-based violence, the Department will continue its grants program and the convening of community-based organizations, government agencies, and other partners in a collaborative effort to eradicate gender-based and family violence. Through the Department's new Violence Education Intervention and Prevention (VEIP) program, the Department will also continue to coordinate initiatives aimed at combatting human trafficking, including the innovative Safety, Opportunity & Lifelong Relationships Program (SF SOL) to support youth who have experienced or are at risk of sexual exploitation or trafficking. New programming and services will expand into other more holistic health matters, like girls in sports and mental health access for women, girls, and gender-nonconforming people in the most marginalized communities.

Economic Security: Financial empowerment and independence have been the greatest driver of gender equity around the world. The ability to financially care for oneself is crucial in combatting a host of issues where gender disparity is jarring. The Department is expanding its focus to include services that support financial stability around jobs and employment, housing, financial literacy, impact investing, and other avenues to economic success, as well as exploring partnerships to bring pilot programs like universal basic income to the Department's core constituencies.

Civic Engagement & Political Empowerment: Benefiting from democracy only occurs if citizens and residents are active, engaged, and educated to leverage the tools available to make an impact in their

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	10,279,426	11,121,448	842,022	11,100,578	(20,870)
Total FTE	5	7	2	7	0

communities. The Department will be providing new services in the areas of civic engagement and political empowerment through a host of trainings, educational workshops, and public service campaigns with the goal of getting women, girls, and gender-nonconforming people registered to vote, educated on critical issues, and actively participating in all levels of government.

STRATEGIC INITIATIVES

- Advance women and family economic security through City policies and programs;
- Maintain and enhance a safety net for survivors of violence through the Gender-Based Violence Prevention and Intervention Grant Program;
- Expand housing and security through policies and programs to reduce homelessness amongst women and girls; and
- Incorporate a racial equity lens in all operations, which include internal and external citywide policies and programs.

PERFORMANCE MEASURES

	FY19	FY20	FY21		FY22	FY23
	Full Year	Full Year	Projected	Target	Target	Target
Advance the human rights of women and girls in the workforce, services, and budget of city government						
Number of City programs and agencies reviewed under the Women's Human Rights Ordinance (CEDAW).	2	4	3	4	2	2
Number of educational forums conducted on gender equality in the workplace.	5	2	2	3	2	2
Number of resolutions passed by the Commission on the Status of Women recognizing important women and girls' achievements and promoting gender equality and human rights	41	31	24	24	24	24
End Violence Against Women						
Hours of supportive services by department-funded shelters, crisis services, transitional housing, advocacy, prevention and education annually	33,685	36,177	32,000	32,000	32,000	32,000
Number of calls to crisis lines annually	8,647	13,276	12,000	12,000	12,000	12,000
Number of individuals served in shelters, crisis services, transitional housing, advocacy, prevention, and education annually	18,481	19,561	20,000	22,000	20,000	20,000
Number of individuals turned away from shelters annually	705	2,810	500	1,000	500	500
Number of shelter bed-nights annually	7,068	6,301	4,000	4,000	4,000	4,000
Number of transitional housing bed nights annually	20,017	21,008	20,000	12,000	20,000	20,000
Percent of people accessing services for which English is not a primary language.	15%	15%	40%	40%	40%	40%
Maintain a positive, healthy, joyful workplace						
Percent of staff completing Preventing Workplace Harassment Training	100%	100%	100%	100%	100%	100%

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$11.1 million for the Department on the Status of Women is \$0.8 million, or 8.2 percent, higher than the FY 2020-21 budget of \$10.3 million. This is due to salary and benefits costs.

The Department's FY 2022-23 proposed budget of \$11.1 million is unchanged from their FY 2021-22 proposed budget.

Grants Program

The Department's grants program distributes funds to community-based nonprofit organizations that provide essential programs and services to over 20,000 individuals annually. The grant allocation for Fiscal Year FY 2021-22 will fund programs in the

expanded programmatic areas, including Health and Safety, Economic Security, and Civic Engagement and Political Empowerment.

Gender Equity

San Francisco leads the nation in extending a human rights framework to personal health and safety, economic independence, workplace equity, and access to public resources. The Department's mandate has grown to include monitoring the representation of women in City property, including statues, street names, and buildings, and ensuring the City upholds reproductive rights through the restriction of contracting and travel funds to states that limit abortion access.

Economic Security

One of the greatest predictors of success is economic security, which is why beginning this year, the Department will expand programming to focus on economic security for women, girls, and gender-nonconforming people through resources, education, and other financial support systems. In the Department's continual efforts to address homelessness, the Department has entered into an expanded contract with the Mary Elizabeth Inn to ensure survivors of domestic and intimate partner violence and other women have access to safe and secure housing. With regards to supporting small business and economic recovery, the Department will continue to expand collaborations with organizations like the Small Business Commission, Office of Early Care and Education, Office of Economic Workforce Development, and the Chamber of Commerce.

Equitable Spending

Recognizing historical shortcomings of the Department as it relates to funding allocations' alignment with demographical information around race, moving forward all grant funding in the three core service areas will have increased requirements for data reporting, as well as greater monitoring and collection by the Department. Applying a

racial equity lens, the Department is committed to ensuring communities most impacted and in need of support receive an equitable share of the Department's resources.

Data Reliability

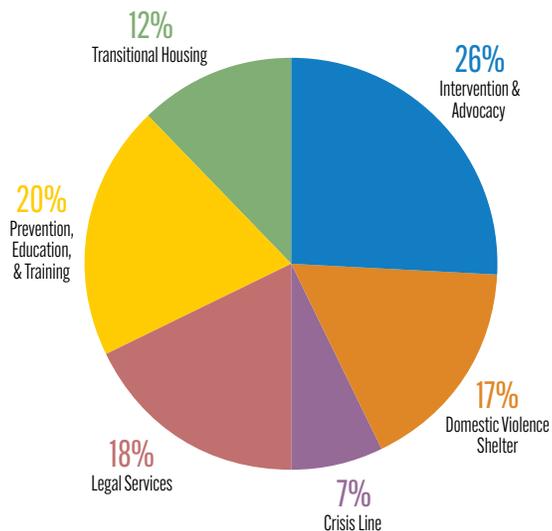
Bad data leads to wrong outcomes. Beginning in Fiscal Year FY 2021-22, the Department will invest in procuring information-technology solutions to create greater accuracy in our data and reporting, efficiency in the Department's operations, as well as increased accountability and management of precious public dollars. Technological solutions are intended to help streamline workflows, reduce errors, and decrease time spent manually processing fiscal and programmatic data.

Pandemic Relief

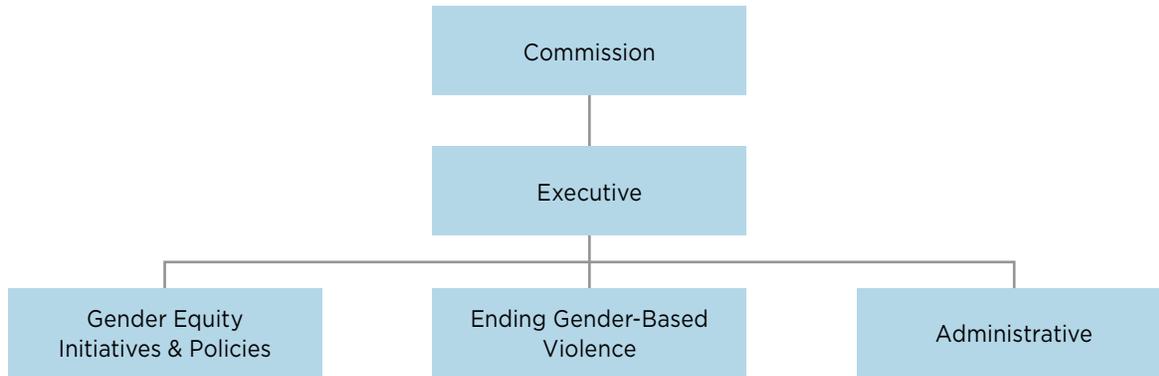
The impacts of the pandemic have exacerbated many of the most challenging and pressing issues the Department has long aimed to address. The Department will advocate for a systemwide, gender-equitable recovery and connect target communities to resources and programming to help them build foundations for a healthy and prosperous future.

DOSW FY 20-21 CITY GRANTS PROGRAM. >

The Department of the Status of Women's grant funds serves a variety of women and gender service areas. The top funded program area is intervention and advocacy, followed by prevention, education, and training.



ORGANIZATIONAL STRUCTURE: STATUS OF WOMEN



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	6.75	7.92	1.17	6.88	(1.04)
Non-Operating Positions (cap/other)	(1.37)	(1.00)	0.37		1.00
Net Operating Positions	5.38	6.92	1.54	6.88	(0.04)

Sources

Licenses, Permits, & Franchises	310,000	220,000	(90,000)	220,000	
Other Revenues	46,000	100,000	54,000	100,000	
Unappropriated Fund Balance	53,126	53,126			(53,126)
General Fund Support	9,870,300	10,748,322	878,022	10,780,578	32,256
Sources Total	10,279,426	11,121,448	842,022	11,100,578	(20,870)

Uses - Operating Expenditures

Salaries	639,404	886,450	247,046	914,000	27,550
Mandatory Fringe Benefits	284,757	333,855	49,098	337,596	3,741
Non-Personnel Services	144,736	105,736	(39,000)	105,736	
City Grant Program	8,754,814	9,588,144	833,330	9,535,018	(53,126)
Materials & Supplies	17,428	10,728	(6,700)	10,728	
Services Of Other Depts	438,287	196,535	(241,752)	197,500	965
Uses Total	10,279,426	11,121,448	842,022	11,100,578	(20,870)

Uses - Division Description

WOM Status Of Women	10,279,426	11,121,448	842,022	11,100,578	(20,870)
Uses by Division Total	10,279,426	11,121,448	842,022	11,100,578	(20,870)

Superior Court

MISSION

The Superior Court (CRT) assures equal access, fair treatment, and the just and efficient resolution of disputes for all people asserting their rights under the law in the City and County of San Francisco.

SERVICES

The Superior Court of California, County of San Francisco is a state entity that serves the City and County of San Francisco. Article VI of the California Constitution establishes the judicial branch, which includes the Superior Court, as a separate and equal branch of government under the Judicial Council of California. Two legislative acts have relieved the City and County from future funding responsibility for court operations and facilities:

THE LOCKYER-ISENBERG TRIAL COURT FUNDING ACT OF 1997 designated the Judicial Council, rather than counties, as the entity responsible for allocation of funding for all Superior Court operations throughout the State. In exchange for relief from funding court operations, counties must make a fixed perpetual annual maintenance of effort (MOE) payment to the State that is equal to what counties allocated for court operations in Fiscal Year (FY) 1994-95. All future costs of court operations will be funded by the State and allocated by the Judicial Council.

THE TRIAL COURT FACILITIES ACT OF 2002 mandated that ownership and responsibility for all court facilities be transferred from counties to the Judicial Council. In exchange for relief from court facilities responsibilities, counties must make a fixed county facilities payment (CFP) to the State that is based on an average of what was expended on court facilities maintenance during FY 1995-96 through FY 1999-00. All future costs of maintaining court facilities will be funded by the State and allocated by the Judicial Council.

Since 1998, the City and County of San Francisco has made MOE payments to the State for relief from court operations responsibility, and since 2009, the City has made a county facilities payment for relief from court facilities responsibility.

State legislative requirements and constitutional separation preclude local government from reviewing judicial branch budgets. However, the exceptions to this are judicial supplemental benefits and the following county-funded program that is managed by the Superior Court:

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	36,265,797	33,513,253	(2,752,544)	33,513,253	0

Services (continued)

INDIGENT DEFENSE PROGRAM provides funding for outside legal counsel in cases that represent a conflict of interest for the Public Defender and is constitutionally mandated. The Superior Court works in partnership with the Bar Association of San Francisco to provide highly qualified counsel for adults and minors charged with criminal offenses whenever the Public Defender has a conflict of interest or is otherwise unavailable.

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$33.5 million for Superior Court of San Francisco (CRT) largely unchanged from the FY 2020-21 budget.

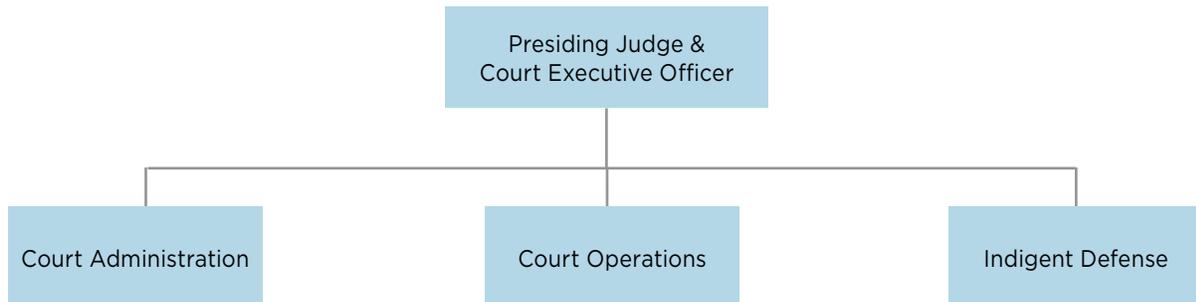
The FY 2022-23 proposed budget of \$33.5 million is also unchanged from the FY 2021-22 budget.

Multidisciplinary Representation Program

In 2021-22, a Multidisciplinary Representation Program Coordinator's position will be added to strengthen

and enhance legal representation for parties involved in the indigent defense program and juvenile justice system. The primary role will be to support attorneys with a team of experienced social workers and family engagement specialists to support the mental health of these clients with the aim to improve client outcomes and well-being.

ORGANIZATIONAL STRUCTURE: SUPERIOR COURT



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized					
Non-Operating Positions (cap/other)					
Net Operating Positions					
Sources					
Fines, Forfeiture, & Penalties	3,000		(3,000)		
Charges for Services	1,582,236		(1,582,236)		
Unappropriated Fund Balance	1,217,308		(1,217,308)		
General Fund Support	33,463,253	33,513,253	50,000	33,513,253	
Sources Total	36,265,797	33,513,253	(2,752,544)	33,513,253	0
Uses - Operating Expenditures					
Mandatory Fringe Benefits	665,000	665,000		665,000	
Non-Personnel Services	35,531,443	32,827,253	(2,704,190)	32,827,253	
Services Of Other Depts	69,354	21,000	(48,354)	21,000	
Uses Total	36,265,797	33,513,253	(2,752,544)	33,513,253	0
Uses - Division Description					
CRT Superior Court	36,265,797	33,513,253	(2,752,544)	33,513,253	
Uses by Division Total	36,265,797	33,513,253	(2,752,544)	33,513,253	0

Treasurer-Tax Collector

MISSION

The Department of the Treasurer-Tax Collector (TTX) serves as the banker, collection agent, and investment officer for the City and County of San Francisco.

SERVICES

The Department of the Treasurer-Tax Collector provides services through the following divisions:

BUSINESS TAX implements and enforces the business tax and fees ordinances for the City. In addition, this division collects license fees for the Department of Public Health (DPH), Police, Fire, and Entertainment departments.

PROPERTY TAX bills, collects, records, and reports payments of secured and unsecured property taxes, and special assessments. The division works directly with taxpayers on issues related to condominium conversions, new developments, special assessments and taxation due to improvements. The Property Tax division also processes refunds due to property owners.

DELINQUENT REVENUE is the official collection arm of the City. It is authorized to collect all of the City's accounts receivable that exceed \$300 and are at least 90 days overdue. The division collects debt for DPH, Municipal Transportation Agency (SFMTA), Library (SFPL), Fire, Planning, Ethics, Building Inspection, Port, San Francisco Airport (SFO), and the Public Utilities Commission (SFPUC), as well as delinquent business and unsecured property taxes.

INVESTMENT and BANKING administers and controls the investment of all monies in the Treasurer's custody. This division's goal is to maximize interest income while preserving the liquidity and safety of the principal. The division also manages all of the City's banking relationships and accounts.

CASHIER processes all payments to the City for fees and taxes collected by the Department as well as other revenues from other departments, including SFMTA, DPH and water payments for the SFPUC.

TAXPAYER ASSISTANCE provides tax information to the public. The division is the primary contact for all in person inquiries, updates website content, and manages the relationship with the City's 311 call center. 311 serves as the primary phone and online contact for the Department.

FINANCIAL EMPOWERMENT designs, pilots, and expands programs and policies that help low income families build economic security and mobility.

FINANCIAL JUSTICE assesses and reforms how fees and fines impact the cities' most vulnerable residents.

Services (continued on next page)

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	42,671,873	45,106,315	2,434,442	45,663,290	556,975
Total FTE	205	199	(6)	199	0

Services (continued)

ACCOUNTING AND RECONCILIATION prepares financial reports for each section, posts payments, adjusts and balances accounts, and performs related accounting duties in the City’s financial accounting system for all revenues collected. The unit also generates various collection reports for the Department of the Controller.

PRODUCT MANAGEMENT AND INFORMATION TECHNOLOGY supports over 30 applications ranging from Mainframe and server based to cloud, in order to develop a robust tax and collections ecosystem. The division works across the Department to facilitate business process improvements in all areas of the Department’s work and with other departments.

STRATEGIC INITIATIVES

- Maximize revenue by building and executing high-quality collections and compliance systems that balance equity, security, and ease of use;
- Assess and reform fines, fees, and financial penalties that have a disproportionate impact on low-income people and people of color;
- Manage the City’s Treasury service to increase operational efficiency and decrease cost;
- Manage the City’s investment portfolio to preserve capital, maintain liquidity, and enhance yield;
- Provide high-quality customer service and diverse channels that support all San Franciscans; and
- Equip San Franciscans with knowledge, skills, and resources to strengthen their financial health and well-being

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Expand access to City government by placing information and transactions online						
Number of web-enabled transactions completed online using the City's SFGOV Online Services portal	292,809	196,661	200,000	200,000	200,000	200,000
Maintain low property tax delinquency rates						
Percentage of delinquency rate of secured property taxes	1%	2%	1%	1%	1%	1%
Maximize interest earnings for San Francisco by processing payments efficiently						
Total Number of Bank Accounts Managed	266	245	245	260	245	260
Total Number of Outgoing Wires Processed	575	682	682	575	682	575
Total Number of Returned Items Processed	4,234	2,685	2,685	3,800	2,685	3,800
Maximize revenue through intensive collection activity						
Amount of the total for business taxes	\$85,000,000	\$55,000,000	\$60,000,000	\$60,000,000	60,000,000	\$60,000,000
Amount of revenue through summary judgments	\$2,503,272	\$2,461,769.70	\$11,410,190	\$1,500,000	\$1,500,000	\$1,500,000
Amount of the total for non-business taxes	\$26,000,000	\$37,000,000	\$48,500,000	\$48,500,000	40,500,000	43,500,000
Amount of total revenue collected on all delinquent debts	\$111,000,000	\$92,000,000	\$110,000,000	\$110,000,000	\$110,000,000	\$110,000,000
	0					0
Promote compliance with the Business Tax Ordinance						
Amount collected through 3rd party taxes	\$616,908,661	\$522,857,974	\$630,000,000	\$630,000,000	\$630,000,000	\$630,000,000
Amount collected through business registration	\$47,480,851	\$13,015,182	\$45,000,000	\$45,000,000	\$45,000,000	\$45,000,000
Number of businesses registered	121,729	102,549	105,000	105,000	105,000	105,000
Number of regulatory department licenses issued	21,539	16,809	20,000	20,000	20,000	20,000
Number of taxpayer audits completed	893	776	625	625	625	625
Provide quality customer service						
Number of property tax refunds processed	11,247	6,024	8,000	8,000	10,000	9,000
Provide superior customer service to all customers through the City Payment Center in City Hall						
Average number of days to close 311 service tickets	2.66	1.94	3	3	3	3
Number of 311 service tickets received	22,959	19,072	21,000	21,000	21,000	21,000

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$45.1 million for the Department of the Treasurer-Tax Collector is \$2.4 million, or 5.7 percent, higher than the FY 2020-21 budget of \$42.7 million. This increase is primarily caused by salary and benefits changes and software license fees.

The FY 2022-23 proposed budget of \$45.7 million for the Treasurer-Tax Collector is \$0.6 million, or 1.2 percent, higher than the FY 2021-22 proposed budget. This increase is primarily caused by salary and benefits changes.

Supporting Small Business and Economic Recovery

The Office of the Treasurer & Tax Collector in partnership with the Mayor and Board of Supervisors has taken several unprecedented actions to provide relief to City businesses to address the economic downturn. These include business tax and fee relief for small businesses and deferral of the Annual Business Tax filing and FY 2020-21 business registration renewal.

Many of the deferred deadlines converged on April 30, 2021. These deadlines don't usually fall on the same day and are not related to relief, so the Office conducted extensive outreach to small business to make them aware of the actions they needed to take.

The Office simultaneously implemented Proposition F, the business tax overhaul approved by San Francisco voters in 2020. It became effective on January 1, 2021 and the Office moved to immediately make businesses aware of the changes, such as elimination of Payroll Expense Tax and rate changes to the Gross Receipts Tax.

Because of extensive outreach from the Office to property owners and the encouragement of penalty waivers, more than 99 percent of secured property tax revenue was collected on time, providing billions in revenue to support the City's recovery.

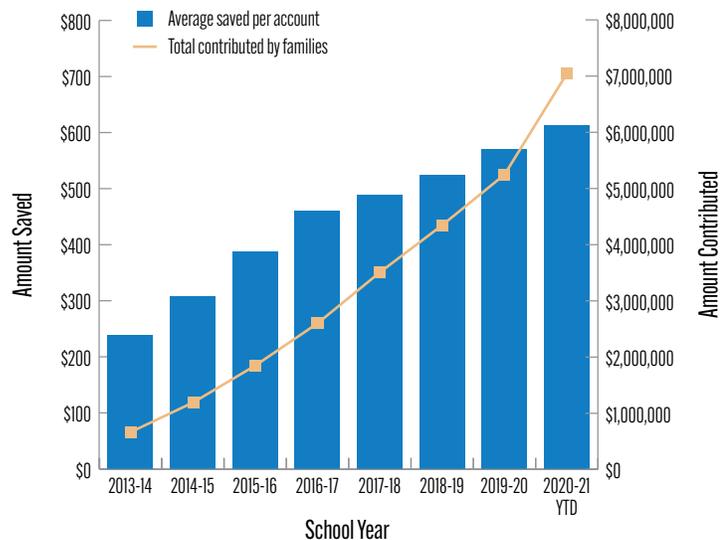
Programs Centered Around Equity

The Financial Justice Project led a multitude of reforms to fines and fees disparately impacting low-income communities of color. Highlights include: making all City jail phone calls free and eliminating commissary markups; working in coalition to replicate statewide the City's work to eliminate administrative fees charged to people exiting criminal justice system; and issuing a report on pandemic-related fine and fee discounts.

The Office of Financial Empowerment (OFE) amplified government resources meant for small businesses and low-income residents impacted by the pandemic and issued a report about the

KINDERGARTEN TO COLLEGE SAVINGS BY FAMILIES.

Through the Kindergarten to College program, children enrolled in the San Francisco Unified School District are provided a savings account. Since its inception, family savings have grown each year.



response of banks related to consumer and small business relief. OFE's Kindergarten to College program now manages 46,000 college savings accounts for San Francisco Unified School District students, resulting in families saving \$5.1 million for college. K2C also implemented an equity incentive pilot for incoming Kindergarten students from low-income families, encouraging college savings by increasing their initial seed money.

When City agencies sought to quickly provide cash assistance to people in need, the Office leveraged its banking contracts and financial empowerment work to provide a quick and safe way for residents to receive cash through the programs run by the Human Services Agency, Office of Economic and Workforce Development, and the Human Rights Commission.

The Office also worked closely with guaranteed income pilots, including the Abundant Birth Project, to identify how the payments would be taxed, and whether they would jeopardize the recipient's benefits. The Office worked closely with HSA and the San Francisco Public Housing Authority to secure waivers for several benefit and housing programs. The Office is currently staffing the Guaranteed Income Advisory Group to develop a robust playbook for future work in this area.

OFE's Smart Money Coaching program is partnering with the Department of Homelessness and Supportive

Housing, to deliver financial coaching to at-risk transitional-age youth (TAY) through the Rising Up campaign. Smart Money Coaching is providing one-on-one financial coaching to TAY through all phases of the Rising Up program to support their financial capability and address their unique financial challenges.

FJP collaborated with the District Attorney's Office and San Francisco Superior Court to develop the CONNECTION To Services Program, where people struggling with homelessness can clear all outstanding quality of life citations if they receive 20 hours of social services help from a provider of their choice.

Continuing to Respond to COVID-19

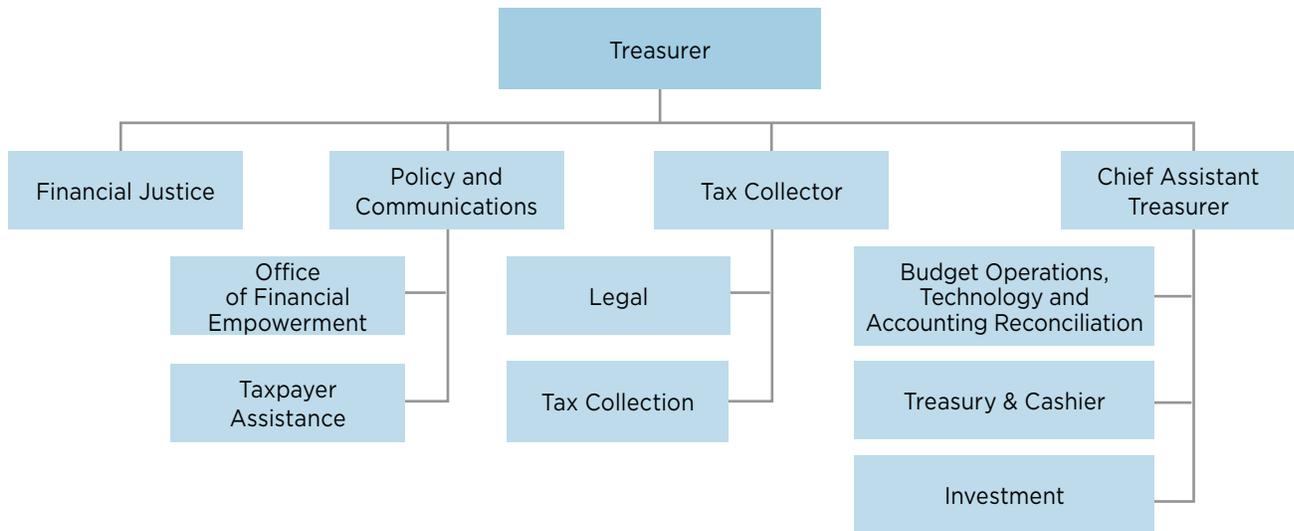
The work of the Office to move payments for City services online translated into seamless ongoing payments for many City departments during the pandemic. The Office will continue to extend contactless payments Citywide while reducing costs and improving banking practices. The Office will implement additional business tax and fee deferrals to provide relief to San Francisco businesses, including deferral of FY 2021-22 business registration renewal, as well as FY 2020-21 and FY 2021-22 License Fees.

The Office will continue to provide high quality customer service using new modes of engagement that are direct, real time and contactless, while providing opportunities modified in-person payments.

	Original Deadline	New Deadline
Business Registration Renewal -FY 2020-21	June 1, 2020	April 30, 2021
Annual Business Taxes (2020)	March 1, 2021	April 30, 2021
2020-21 License Fees	March 31, 2020	November 1, 2021
2021-22 License Fees	March 31, 2021	November 1, 2021
Business Registration Renewal - FY 2021-22 - \$25 million or less in 2020 gross receipts	May 31, 2021	November 1, 2021
Business Registration Renewal - FY 2021-22 - more than \$25 million 2020 gross receipts	May 31, 2021	June 30, 2021
Delinquency Date for Point of Sale and Weights and Measures	Anything billed after March 2020	November 1, 2021

TABLE: BUSINESS TAX AND FEE DEFERRALS. *The City supported business tax and fee deferrals during the COVID-19 pandemic to support small business and economic recovery.*

ORGANIZATIONAL STRUCTURE: TREASURER-TAX COLLECTOR



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	207.44	201.30	(6.14)	201.25	(0.05)
Non-Operating Positions (cap/other)	(2.00)	(2.00)		(2.00)	
Net Operating Positions	205.44	199.30	(6.14)	199.25	(0.05)

Sources

Property Taxes	450,000	450,000		450,000	
Interest & Investment Income	6,124,762	6,226,329	101,567	6,226,329	
Charges for Services	4,036,751	3,735,609	(301,142)	3,735,609	
Other Revenues	1,930,730	1,807,958	(122,772)	1,004,524	(803,434)
Expenditure Recovery	6,852,719	6,815,002	(37,717)	7,602,110	787,108
General Fund Support	23,276,911	26,071,417	2,794,506	26,644,718	573,301
Sources Total	42,671,873	45,106,315	2,434,442	45,663,290	556,975

Uses - Operating Expenditures

Salaries	20,664,049	21,915,930	1,251,881	22,549,069	633,139
Mandatory Fringe Benefits	9,360,729	9,225,603	(135,126)	9,479,176	253,573
Non-Personnel Services	5,447,627	6,795,734	1,348,107	6,195,871	(599,863)
City Grant Program	138,951	500	(138,451)	500	
Materials & Supplies	108,390	97,682	(10,708)	97,682	
Overhead and Allocations	65,570		(65,570)	(258)	(258)
Programmatic Projects	800,000	800,000		800,000	
Services Of Other Depts	6,086,557	6,270,866	184,309	6,541,250	270,384
Uses Total	42,671,873	45,106,315	2,434,442	45,663,290	556,975

Uses - Division Description

TTX Collection	24,291,456	26,005,668	1,714,212	27,188,427	1,182,759
TTX Impact	3,652,899	3,708,121	55,222	2,925,827	(727,294)
TTX Management	6,295,891	7,030,015	734,124	6,952,329	(77,686)
TTX Treasury	8,431,627	8,362,511	(69,116)	8,596,707	234,196
Uses by Division Total	42,671,873	45,106,315	2,434,442	45,663,290	556,975

War Memorial

MISSION

The War Memorial and Performing Arts Center manages, maintains, and operates safe, accessible, world-class venues to promote cultural, educational, and entertainment opportunities in a cost-effective manner for enjoyment by the public, while best serving the purposes and beneficiaries of the War Memorial Trust.

SERVICES

FACILITIES MANAGEMENT. Responsible for the management, oversight, and delivery of daily engineering, maintenance, custodial, security, and stage and technical services to support facilities' operations; management and administration of tenant occupancies and coordination of tenant services; and planning, coordination, and implementation of regular and periodic facilities maintenance and capital improvement projects.

BOOKING AND EVENT SERVICES. Responsible for the booking of the War Memorial Opera House, Davies Symphony Hall, Herbst Theatre, The Green Room, Wilsey Center and Zellerbach Rehearsal Hall rental facilities.

WAR MEMORIAL TRUST ADMINISTRATION. Ensures that the War Memorial, a group of facilities entrusted to the City's care by the 1921 War Memorial Trust Agreement, upholds its specific duties and responsibilities under the Trust, including providing rent-free space and facilities for the San Francisco Posts of the American Legion, a named beneficiary of the Trust.

STRATEGIC INITIATIVES

- Provide first-class facilities that are accessible to all residents and visitors for cultural, educational, and entertainment activities;
- Offer affordable spaces for non-profit organizations that support veterans or provide cultural, artistic, and educational programming;
- Create and implement policy on racial equity in collaboration with the Department's Racial Equity Committee; and
- Maintain, upgrade, and preserve important historic facilities and capital assets for the future.

BUDGET DATA SUMMARY

	2020-21	2021-22		2022-23	
	Original Budget	Proposed Budget	Change from 2020-21	Proposed Budget	Change from 2021-22
Total Expenditures	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)
Total FTE	62	68	6	69	1

PERFORMANCE MEASURES

	FY19 Full Year	FY20 Full Year	FY21 Projected	FY21 Target	FY22 Target	FY23 Target
Increase partnerships and collaborations						
Veterans' use of meeting rooms	861	5	800	432	800	
Maximize utilization of the Performing Arts Center						
Atrium Theater percentage of days rented	73%	N/A	13%	60%	39%	73%
Atrium Theater performances/events	67		0	65	36	67
Davies Symphony Hall percentage of days rented	89%	N/A	33%	85%	48%	89%
Davies Symphony Hall performances/events	241		16	223	130	241
Green Room percentage of days rented	55%	N/A	9%	55%	30%	55%
Green Room performances/events	191		32	187	103	191
Herbst Theatre percentage of days rented	69%	N/A	5%	80%	37%	69%
Herbst Theatre performances/events	216		3	219	117	216
Opera House percentage of days rented	96%	N/A	27%	95%	52%	96%
Opera House performances/events	173		6	141	93	173
Zellerbach Rehearsal Hall performances/events	8		0	6	4	8

BUDGET ISSUES AND DETAILS

The Fiscal Year (FY) 2021-22 proposed budget of \$29.3 million for the War Memorial is \$4.6 million, or 18.5 percent, higher than the FY 2020-21 budget of \$24.7 million. The increase is primarily due to increasing earned revenue from rent and concession due to reopening, and capital funding.

The FY 2022-23 proposed budget of \$28.6 million represents a \$0.7 million, or 2.6 percent, decrease from the FY 2021-22 proposed budget of \$29.3 million. This is primarily due to a decline in one-time capital funding from FY 2021-22.

COVID-19 RESPONSE

The War Memorial has played an important role in the City's response and as of March 2021:

- Deployed 25 Disaster Service Workers who served almost 9,000 hours;
- Partnered with the American Red Cross on blood drives to collect 1,200 units of blood that will treat as many as 3,200 patients; and
- Provided logistical support to the Homeless Outreach Team and the Emergency Medical Services Agency.

COVID-19 RECOVERY

As a cornerstone of San Francisco's performing arts community, the War Memorial's successful reopening will play a crucial role in reinvigorating the City's economy. A report released in March

2021 by the Bay Area Council Economic Institute shows that in a typical year the War Memorial supports more than 9,000 jobs and is directly connected to \$428 million of economic activity. This department will be needed to generate the spending that will create jobs for artists and restaurant, hotel, and transit workers. The War Memorial has secured \$25,000 in private funding to conduct an equity analysis of its work. It will be partnering with licensees to support programs that promote equity, including the San Francisco Symphony's "Adventures in Music" program and the San Francisco Opera's "Diversity, Equity and Community" programs, and will continue to maintain low rental fees for its diverse array of nonprofit licensees, such as the African American Shakespeare Company and Gay Asian Pacific Alliance. The War Memorial will also collaborate with the San Francisco Posts of the American Legion to safely reopen veterans meeting rooms, which host free meetings and events year-round that are vital to social connectivity for San Francisco's veterans.

CAPITAL INVESTMENTS

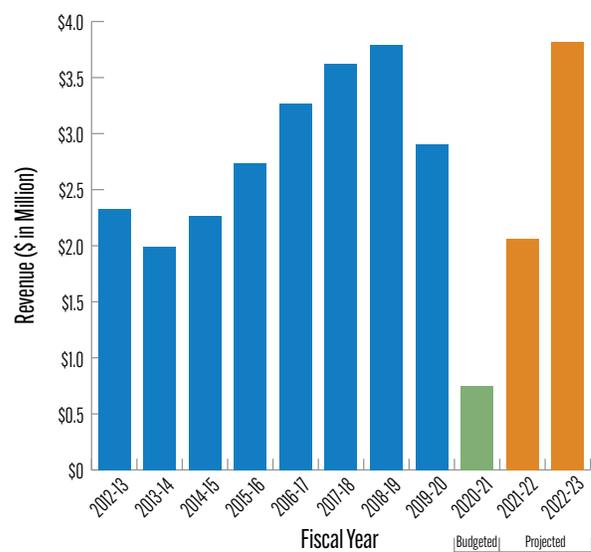
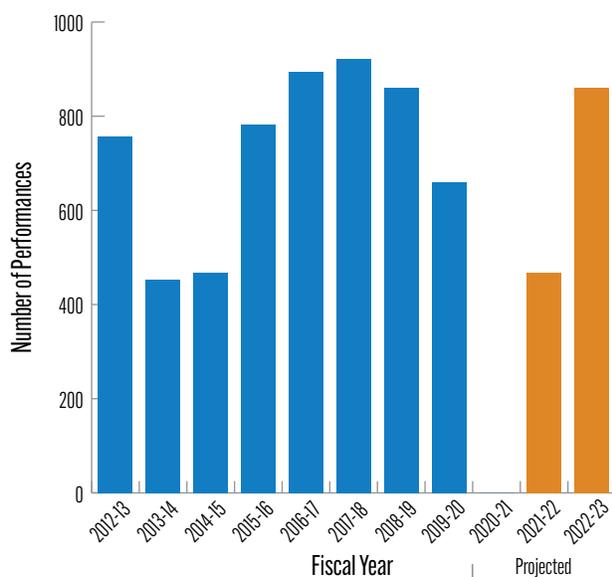
During the closure of venues due to COVID-19, the War Memorial partnered with resident companies to execute \$5.5 million in privately funded capital improvement projects, including seating replacement and ADA upgrades in the

Opera House and LED lighting conversion in Davies Symphony Hall. The department also completed modernization of one passenger elevator in Davies Symphony Hall under the management of San Francisco Public Works.

STAFF REORGANIZATION

The War Memorial is implementing a reorganization of its staffing structure to modernize operations, improve service to the public, and address inequities. A newly created Director of Finance and Administration position will provide increased oversight of purchasing and contracting to

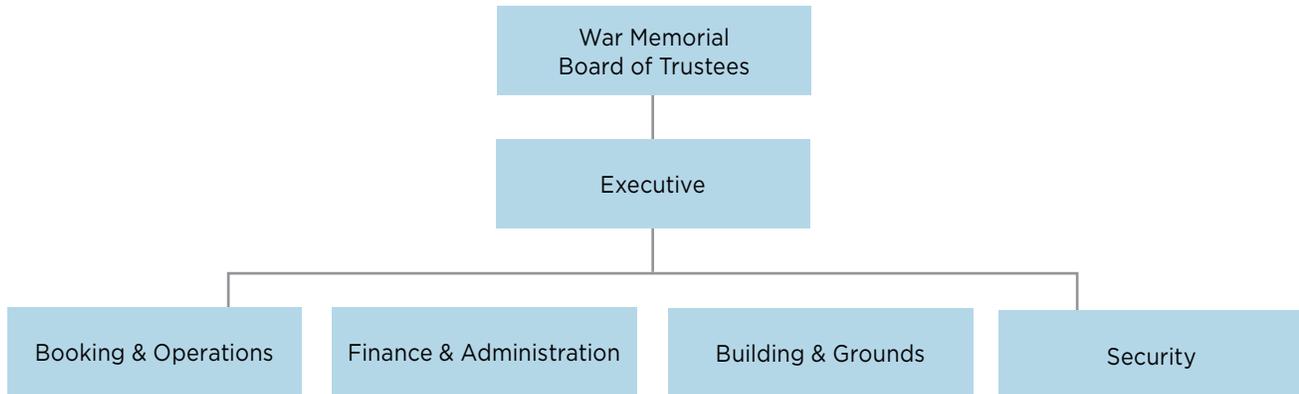
enhance waste and fraud prevention. In addition to budget and finance, this position will oversee human resources and administrative operations, thereby increasing efficiency in the department's provision of services to the community and ensuring that programs are designed with a focus on equity. The department is also implementing its first ever Public Information Officer to increase transparency and communication with the public. Further, the War Memorial is reclassifying administrative positions to address inequities by ensuring that employees receive equal pay for equal work.



▲ TOTAL ANNUAL PERFORMANCES. After being closed for portions of FYs 2012-13 through 2015-16 to accommodate the Veterans Building renovation, total performances in War Memorial facilities returned to historical levels and continued to increase. That growth was disrupted by the COVID-19 public health emergency, which resulted in declines for FYs 2019-20 and 2021-22. The department anticipates a return to historical levels in FY 2022-23.

▲ ANNUAL EARNED REVENUE. The COVID-19 pandemic significantly impacted the War Memorial's earned revenue. The department anticipates a return to historical levels of earned revenue in FY 2022-23.

ORGANIZATIONAL STRUCTURE: WAR MEMORIAL



TOTAL BUDGET – HISTORICAL COMPARISON

Authorized Positions	2020-2021 Original Budget	2021-2022 Proposed Budget	Change From 2020-2021	2022-2023 Proposed Budget	Change From 2021-2022
Total Authorized	61.81	67.90	6.09	68.80	0.90
Non-Operating Positions (cap/other)					
Net Operating Positions	61.81	67.90	6.09	68.80	0.90

Sources

Rents & Concessions	753,713	2,064,017	1,310,304	3,820,781	1,756,764
Charges for Services		199,021	199,021	545,608	346,587
Other Financing Sources		2,200,000	2,200,000		(2,200,000)
Expenditure Recovery	258,559	258,466	(93)	273,987	15,521
Transfers In	13,714,445	14,326,268	611,823	14,354,072	27,804
Unappropriated Fund Balance	750,000	750,000			(750,000)
General Fund Support	9,253,577	9,502,809	249,232	9,557,306	54,497
Sources Total	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)

Uses - Operating Expenditures

Salaries	6,175,352	7,348,347	1,172,995	7,821,719	473,372
Mandatory Fringe Benefits	3,370,681	3,528,779	158,098	3,603,130	74,351
Non-Personnel Services	2,053,893	1,341,552	(712,341)	1,390,967	49,415
Capital Outlay	252,631	2,780,263	2,527,632	609,276	(2,170,987)
Debt Service	9,253,577	9,502,809	249,232	9,557,306	54,497
Materials & Supplies	298,657	278,657	(20,000)	302,500	23,843
Services Of Other Depts	3,325,503	4,520,174	1,194,671	5,266,856	746,682
Uses Total	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)

Uses - Division Description

WAR War Memorial	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)
Uses by Division Total	24,730,294	29,300,581	4,570,287	28,551,754	(748,827)

Bonded Debt & Long-Term Obligations

SECTION 6



Bonded Debt & Long-Term Obligations

MISSION

The Office of Public Finance is housed within the Controller's Office and provides and manages low-cost debt financing for large-scale, long-term capital projects and improvements that produce social and economic benefit to the City and its citizens while balancing market and credit risk with appropriate benefits, mitigations, and controls.

STRATEGIC ISSUES

- Maintain cost-effective access to capital markets through prudent debt management policies and practices.
- Maintain moderate debt levels with effective planning and coordination with City departments.
- Finance significant capital projects or improvements through long-term debt financing and, if cost effective, alternate financing mechanisms such as public/private partnerships.
- Structure long-term financings to minimize transaction specific risk and total debt portfolio risk to the City.
- Maintain the highest practical credit rating.
- Maintain good investor relationships through timely dissemination of material financial information.

BACKGROUND

The City and County of San Francisco is the fourth largest city in California and the 17th largest city nationally. The City is one of the few cities in California that has a sizeable portfolio of outstanding general obligation bonds described in more detail below. Additionally, the City enjoys national recognition among investors in municipal debt obligations as a high-profile economic center of one of the country's largest, most vibrant metropolitan areas. Investor interest benefits the City in the form of lower interest rates and lower annual debt service expenditures compared to other California cities.

The Office of Public Finance utilizes four principal types of municipal debt to finance long-term

capital projects: general obligation (G.O.) bonds, lease revenue bonds, certificates of participation (COPs), and special tax bonds.

The City relies on the issuance of G.O. bonds to leverage property tax receipts for voter-approved capital expenditures for the acquisition, improvement, and/or construction of real property such as libraries, hospitals, parks, and cultural and educational facilities.

The City utilizes lease revenue bonds and COPs to leverage General Fund receipts (such as local taxes, fees, and charges) to finance capital projects and acquisitions, many of which provide a direct revenue benefit or cost savings to the City. Debt service payments for lease revenue bonds and

COPs are typically paid from revenues of the related project or fees, taxes, or surcharges imposed on users of the project. The City utilizes its commercial paper certificates of participation program from time to time to provide interim financing for approved project costs in connection with the acquisition, improvement, renovation, and construction of real property and the acquisition of capital equipment and vehicles in anticipation of issuing long-term financings.

The City has utilized Mello-Roos Community Facilities Districts (“CFDs”) and other special tax districts to assist in the financing of public benefits, infrastructure and community facilities. These districts facilitate improvements to real property providing public benefits in connection with new development in the City.

RATINGS

The City’s general obligation bond debt, which carries the City’s strongest ratings, is rated Aaa by Moody’s, AAA by Standard & Poor’s, and AA+ by Fitch. The City’s COPs and lease revenue bonds are rated Aa1/Aa2 by Moody’s, AA+ by Standard & Poor’s, and AA/AA+ by Fitch Ratings. The ratings are one to two rating levels below the City’s G.O. bond ratings, which reflects a normal relationship between G.O. bonds and lease revenue bonds. This difference can be attributed in part to the strength of the ad valorem property tax pledge for G.O. bonds. The City has no legal obligation or authority to levy taxes for repayment of lease debt, only the authority to appropriate rent for the use of the facilities financed when the facilities have use and occupancy.

Moody’s

In March 2018, Moody’s upgraded the City’s general obligation bond rating to Aaa from Aa1, recognizing the City’s exceptionally strong financial position as well as strong financial policies, conservative budgeting, and proactive management, very strong socioeconomic profile, and large and diverse revenue sources. At the same time, Moody’s also upgraded the rating for the City’s lease revenue bonds and COPs to Aa1 from Aa2 for those secured by “more essential” assets and those with a demonstrated, stable non-pledged revenue source that provides strong coverage of debt service payments. Similarly, Moody’s upgraded the rating for the City’s lease revenue bonds and COPs to Aa2 from Aa3 for those secured by “less essential” assets. Moody’s affirmed these ratings in February 2019. At the time, the

outlook for the City’s long-term ratings was “Stable.” On June 18, 2020, Moody’s revised the City’s outlook to “negative,” citing the economic and fiscal impact of the Coronavirus pandemic due to the City’s relatively volatile revenue sources including business, tourism, and property related taxes.

Standard & Poor’s

In February 2019, Standard & Poor’s upgraded the City’s general obligation bond rating to AAA from AA+. The upgrade from Standard & Poor’s reflects the City’s very strong economy, budgetary performance and flexibility, and improved reserves, as well as the City’s very strong management conditions. At the time, Standard & Poor’s also upgraded the ratings for the City’s lease revenue bonds and COPs to AA+ from AA. Standard & Poor’s affirmed the City’s long-term rating but revised its outlook as “Negative” as of February 3, 2021, citing direct health and safety social risks associated with the COVID-19 pandemic, including governmental and individual actions intended to minimize pandemic risks, reflected in drop-offs in tourism and tax revenue, contributing to potential credit deterioration during the next two years.

Fitch Ratings

In January 2016, Fitch Ratings upgraded the City’s general obligation bond rating to AA+ from AA. At the same time, Fitch also upgraded the rating on the City’s lease revenue bonds and COPs to AA from AA-, with the exception of Series 2006 and 2007 Open Space Fund lease revenue bonds, which were upgraded to AA+ from AA. Fitch Ratings affirmed the City’s long-term ratings in February 2021, but revised its outlook to “Negative” based on its rating framework. The Fitch report explained, “[t]he Negative Outlook reflects the magnitude of the revenue loss and budget gaps in addition to uncertainty about the pace of recovery sensitive to changes to work habits, pressure on commercial real estate and travel-related activity, as well as the execution risk surrounding the [C]ity’s efforts to reduce spending. The Negative Outlook indicates the direction the rating is likely to move over a one- to two-year period; however, it does not imply that a rating change is inevitable.”

DEBT PROFILE

Pursuant to the City Charter, the City must have voter authorization to issue G.O. bonds and lease revenue bonds. In the case of G.O. bonds, authorization is required by a two-thirds

TABLE 1: GENERAL OBLIGATION BONDS (AS OF APRIL 1, 2021)

Bond Authorization Name	Election Date	Authorized Amount	Series	Bonds Issued	Bonds Outstanding	Authorized & Unissued
Seismic Safety Loan Program	11/3/92	\$350,000,000	1994A	\$35,000,000	-	
			2007A	\$30,315,450	\$17,151,740	
			2015A	\$24,000,000	-	
<i>Reauthorization to Repurpose for Affordable Housing</i>	11/8/16		2019A	\$72,420,000	\$71,525,000	
			2020C	\$102,580,000	\$102,580,000	
Clean & Safe Neighborhood Parks	2/5/08	\$185,000,000	2008B	\$42,520,000	-	
			2010B	\$24,785,000	-	
			2010D	\$35,645,000	\$32,910,000	
			2012B	\$73,355,000	-	
			2016A	\$8,695,000	\$6,855,000	
San Francisco General Hospital & Trauma Center Earthquake Safety	11/4/08	\$887,400,000	2009A	\$131,650,000	-	
			2010A	\$120,890,000	-	
			2010C	\$173,805,000	\$160,465,000	
			2012D	\$251,100,000	\$139,315,000	
			2014A	\$209,955,000	\$145,960,000	
Earthquake Safety and Emergency Response Bond	6/8/10	\$412,300,000	2010E	\$79,520,000	-	
			2012A	\$183,330,000	-	
			2012E	\$38,265,000	\$26,755,000	
			2013B	\$31,020,000	\$15,860,000	
			2014C	\$54,950,000	\$38,175,000	
			2016C	\$25,215,000	\$20,450,000	
Road Repaving & Street Safety	11/8/11	\$248,000,000	2012C	\$74,295,000	-	
			2013C	\$129,560,000	\$66,195,000	
			2016E	\$44,145,000	\$35,795,000	
Clean & Safe Neighborhood Parks	11/6/12	\$195,000,000	2013A	\$71,970,000	\$36,785,000	
			2016B	\$43,220,000	\$22,255,000	
			2018A	\$76,710,000	\$43,145,000	
			2019B	\$3,100,000	-	
Earthquake Safety and Emergency Response Bond	6/3/14	\$400,000,000	2014D	\$100,670,000	\$69,920,000	
			2016D	\$109,595,000	\$68,985,000	
			2018C	\$189,735,000	\$132,715,000	
Transportation and Road Improvement	11/4/14	\$500,000,000	2015B	\$67,005,000	\$39,985,000	
			2018B	\$174,445,000	\$98,115,000	
			2020B	\$135,765,000	\$135,765,000	
Affordable Housing Bond	11/3/15	\$310,000,000	2016F	\$75,130,000	\$46,130,000	
			2018D	\$142,145,000	\$98,120,000	
			2019C	\$92,725,000	\$25,225,000	
Public Health and Safety Bond	6/7/16	\$350,000,000	2017A	\$173,120,000	\$112,175,000	
			2018E	\$49,955,000	\$35,195,000	
			2020D-1	\$111,925,000	\$111,925,000	
			2020D-2	\$15,000,000	-	
Embarcadero Seawall Earthquake Safety	11/6/18	\$425,000,000	2020A	\$49,675,000	\$9,475,000	\$375,325,000
Affordable Housing Bond	11/5/19	\$600,000,000	2021A	\$254,585,000	\$254,585,000	\$345,415,000
Earthquake Safety and Emergency Response Bond	3/3/20	\$628,500,000	2021B-1	\$69,215,000	\$69,215,000	
			2021B-2	\$11,500,000	\$11,500,000	
Health and Recovery Bond	11/4/20	\$487,500,000				\$487,500,000
SUBTOTAL		\$5,978,700,000		\$4,014,205,450	\$2,301,206,740	\$1,964,494,550
General Obligation Refunding Bonds				Bonds Issued		Bonds Outstanding
Series 2011-R1		Dated Issued 11/9/12		\$339,475,000	\$120,760,000	
Series 2015-R1		2/25/15		\$293,910,000	\$220,830,000	
Series 2020-R1		5/7/20		\$195,250,000	\$195,250,000	
SUBTOTAL				\$828,635,000	\$536,840,000	
TOTALS		\$5,978,700,000		\$4,842,840,450	\$2,838,046,740	\$1,964,494,550

¹ Section 9.106 of the City Charter limits issuance of general obligation bonds of the City to 3% of the assessed value of all taxable real and personal property, located within the City and County.

² Of the \$35,000,000 authorized by the Board of Supervisors in February 2007, \$30,315,450 has been drawn upon to date pursuant to the Credit Agreement described under "General Obligation Bonds."

Source: Office of Public Finance, City and County of San Francisco.

majority vote. In the case of lease revenue bonds, authorization is required by a simple majority vote in order fund new money capital projects.

As of April 1, 2021, the total amount of G.O. bonds authorized by the voters but not yet issued was be \$1.96 billion. Of the total principal amount of \$4.84 billion of GO bonds originally issued from these authorizations, \$2.84 billion remains outstanding. Table 1 lists the City's outstanding and unissued G.O. bonds by series and authorization. Additionally, the table includes a list of G.O. bonds that were issued for refunding purposes.

Table 1 does not include the approximately \$638 million in General Obligation bonds still anticipated to be issued in FY 2020-21 for the Transportation and Road Improvement, Health and Recovery, and Earthquake Safety and Emergency bond programs, nor does it reflect the \$200 million new issuances expected in FY 2021-22 shown in Table 2 below.

Debt service on the City's G.O. bonds is repaid from taxes levied on all real and personal property within the City boundaries.

Outstanding debt managed by the Office of Public Finance includes G.O. bonds, lease revenue bonds, and COPs. Of the \$5.1 billion in projected outstanding debt and other long-term obligations, \$72.2 million or 1.4 percent will be in variable rate bonds. In addition, there are long-

term obligations issued by public agencies whose jurisdictions overlap the boundaries of the City in whole or in part. See overlapping debt obligations described below.

As shown above in Table 2, the FY 2021-22 budget provides \$477.8 million for the payment of net debt service on \$5.1 billion in debt and other long-term obligations.

General Obligation Bonds

As stated above, the City's issuance of G.O. bonds must be approved by at least two-thirds of the voters. In addition, the principal amount of bonds outstanding at any one time must not exceed three percent of the assessed value of all taxable real and personal property located within the boundaries of the City.

For debt management and federal expenditure requirements, and because large-scale capital improvement projects are typically completed over a number of years, bonds are usually issued in installments over time. For that reason, and because G.O. bonds are repaid in the interim, the full amount of G.O. bonds authorized by the electorate typically exceeds the amount of G.O. bonds outstanding.

Long-Term Obligations

The City's Long-Term Obligations shown in Table 2, include lease revenue bonds and COPs. Pursuant to the Charter, lease revenue bonds must be approved

TABLE 2: PROJECTED OUTSTANDING G.O. BONDS & LONG-TERM OBLIGATIONS DEBT SERVICE FOR FISCAL YEAR 2021-2022

Principal Outstanding	
General Obligation Bonds (as of 4/1/21)	\$2,838,046,740
Minus Expected 6/15/21 Principal Payment	(290,515,457)
Plus Expected New FY 2021-22 Issuance	637,785,000
Plus Expected New FY 2022-23 Issuance	<u>200,000,000</u>
Total General Obligation Bonds	\$3,385,316,283
Long-Term Obligations ¹ (as of 4/1/21)	\$1,556,601,861
Plus Expected New FY 2021-22 Issuance	<u>130,000,000</u>
Total Long-Term Obligations	\$1,686,601,861
Total Principal Expected Outstanding (as of 4/1/21)	
Plus Expected New FY 2020-21 and FY-2021-22 Issuance	\$5,071,918,14
Projected Fiscal Year 2021-2022 Net Debt Service	
General Obligation Bonds	\$350,898,681
Long-Term Obligations	<u>123,876,755</u>
Total Annual Debt Service	\$477,775,436

¹Includes certificates of participation, lease revenue bonds and certain equipment leases.

by a simple majority of the voters. As with G.O. bonds, there is often a significant delay between the date of voter authorization and the time the lease obligations are issued. As shown in Table 2, as of July 1, 2021, the City will have roughly \$1.6 billion in projected Long-Term Obligations outstanding. Including approximately \$130.0 million of COPs to be issued in FY 2021-22 for Hall of Justice Improvements and Department of Public Health Facilities projects, the City estimates this number will increase to \$1.7 billion by the end of FY 2021-22. The gross debt service payment, including other fiscal charges, for FY 2021-22 is estimated to be \$123.9 million.

In 1994, voters approved Proposition B, which authorized the issuance of up to \$60.0 million in lease revenue bonds for the acquisition and construction of a combined dispatch center for the City's emergency 9-1-1 communication system and for the emergency information and communications equipment for the center. To date, \$45.9 million of Proposition B lease revenue bonds have been issued and there is approximately \$14.0 million in remaining authorization. There are no current plans to issue additional debt under the Proposition B authorization.

In March 2000, voters approved Proposition C, which extended a two and one-half cent per \$100 in assessed valuation property tax set-aside for the benefit of the Recreation and Park Department (the Open Space Fund). Proposition C also authorized the issuance of lease revenue bonds or other forms of indebtedness payable from the Open Space Fund. The City issued \$27.0 million and \$42.4 million of such Open Space Fund lease revenue bonds in October 2006 and October 2007, respectively. The City issued refunding lease revenue bonds to refinance the remaining outstanding amounts of the Series 2006 and Series 2007 Open Space Fund lease revenue bonds in August 2018.

In November 2007, voters approved Proposition D, which renewed a two and one-half cent per \$100 in assessed valuation property tax set-aside for the benefit of the Library (the Library Preservation Fund) and authorized the City to issue lease revenue bonds or other types of debt to construct and improve library facilities. The City issued Library Preservation Fund lease revenue bonds in the amount of \$34.3 million in March 2009 and refinanced these obligations with the issuance of refunding lease revenue bonds in August 2018.

Commercial Paper Program

The Board authorized on March 17, 2009 and the Mayor approved on March 24, 2009 the establishment of a not-to-exceed \$150.0 million Lease Revenue Commercial Paper Certificates of Participation Program (the CP Program). Under the proposed CP Program, Commercial Paper Notes (the CP Notes) will be issued from time to time to pay approved project costs in connection with the acquisition, improvement, renovation, and construction of real property and the acquisition of capital equipment and vehicles in anticipation of long-term or other takeout financing to be issued when market conditions are favorable. Projects are eligible to access the CP Program once the Board and the Mayor have approved the project and the long-term, permanent financing for the project. The Board authorized on July 16, 2013 and the Mayor approved on July 25, 2013 an additional \$100.0 million of commercial paper for a total authorized CP Program of \$250.0 million.

In February 2014, the City executed a letter of credit facility with State Street Bank and Trust Company (State Street Bank) with a maximum principal amount of \$100 million that was scheduled to expire in February of 2019. In December 2018, the City extended the original letter of credit issued by State Street Bank by an additional three years to February 2022.

In May 2016, the City executed two letter of credit facilities totaling \$150.0 million with State Street Bank (\$75.0 million) and U.S. Bank, N.A. (\$75.0 million). Both credit facilities were extended in May 2021 by three years to May 2023.

As of June 2021, the outstanding principal amount of CP Notes was \$28.6 million with a weighted average interest rate of 0.12 percent. The CP Program currently provides interim financing for the following projects: Animal Care and Control Facility Renovation, Hall of Justice Projects, HOPE SF, Housing Trust Fund Projects, San Francisco General Hospital Rebuild of Furnishings, Fixtures & Equipment (FF&E) Program, and the Tom Waddell Homeless Services Center. The CP program has previously financed other various projects including: War Memorial Veterans Building Seismic Upgrade and Improvements, Port Facilities, Moscone Convention Center Expansion, 900 Innes, and Department of Public Works' capital equipment.

TABLE 3: CALCULATION OF DEBT LIMIT RATIO

Assessed Valuation (as of 8/1/20)	\$320,261,548,583
Less Exemptions	(18,852,387,894)
Net Assessed Value (as of 8/1/20)	\$301,409,160,689
Legal Debt Capacity (3 percent of Assessed Valuation)	\$9,042,274,821
Outstanding G.O. Bonds (as of 4/1/21)	\$2,838,046,740
G.O. Debt Ratio	0.94%
Unused Capacity	\$6,204,228,080

Overlapping Debt Obligations

Overlapping debt obligations are long-term obligations that are often sold in the public credit markets by public agencies whose boundaries overlap the boundaries of the City in whole or in part. In many cases, overlapping debt obligations issued by a public agency are payable only from the revenues of the public agency, such as sales tax receipts, property taxes, and special taxes generated within the City's boundaries. Overlapping debt obligations of the City have been issued by public agencies such as the Successor Agency to the San Francisco Redevelopment Agency (OCII), Association of Bay Area Governments (ABAG), the Bayshore-Hester Assessment District, the Bay Area Rapid Transit District (BART), the San Francisco Community College District, and the San Francisco Unified School District.

DEBT LIMIT

The City's debt limit for outstanding G.O. bond principal is governed by Section 9.106 of the City's Charter and is subject to Article XIII of the State Constitution. Under the Charter, the City's outstanding G.O. bond principal is limited to three percent of the assessed value of all taxable real and personal property located within the jurisdiction of the City and County of San Francisco.

As indicated in Table 3, the City has a current G.O. bond limit of \$9.04 billion, based upon the Controller's Certificate of Assessed Valuation released on August 1, 2020 (FY 2020-21 AV). As of April 1, 2021, the City has \$2.84 billion of G.O. bonds outstanding, which results in a G.O. bond debt to assessed value ratio of 0.94 percent. Based

on the FY 2020-21 AV, the City's remaining legal capacity for G.O. bond debt is \$6.2 billion. The FY 2021-22 AV will be released in August 2021 and will likely result in modest growth in the City's G.O. bond debt capacity.

The City has \$1.96 billion in voter authorized and unissued G.O. bonds. The amount of authorized but unissued debt is not included in the debt limit calculation since the limit applies only to outstanding bonds. Principal on previously issued bonds is repaid on a continuous basis allowing for additional debt capacity despite continued authorization for the issuance of new debt. Furthermore, debt capacity will increase or decrease as the City's total assessed property value changes.

CITIZENS' GENERAL OBLIGATION BOND OVERSIGHT COMMITTEE

In March 2002, San Francisco voters approved Proposition F creating the Citizens' General Obligation Bond Oversight Committee (the Committee). The purpose of the Committee is to inform the public about the expenditure of G.O. bond proceeds. The Committee actively reviews and reports on the expenditure of taxpayers' money in accordance with the voter authorization. The Committee provides oversight for ensuring that (1) G.O. bond proceeds are expended only in accordance with the ballot measure, and (2) no G.O. bond funds are used for any administrative salaries or other general governmental operating expenses, unless specifically authorized in the ballot measure for such G.O. bonds.

TABLE 4: ENTERPRISE DEPARTMENT BOND PRINCIPAL OUTSTANDING AND DEBT SERVICE FOR FISCAL YEAR 2021-2022

Agency	Principal Amount ⁵ Outstanding As of 7/1/20	Expected New Issuance	Total	Fiscal Year 2020-2021 Principal and Interest Payments
PUC ¹	\$5,909,175,000	\$350,000,000	\$6,259,175,000	\$387,065,648
SFMTA	323,075,000	-	323,075,000	23,380,098
Port Commission ²	78,297,454	-	78,297,454	6,820,531
Airport Commission ^{3,4}	7,951,185,000		7,951,185,000	531,312,000
	\$14,261,732,454	\$350,000,000	\$14,611,732,454	\$948,578,277

¹ Does not include outstanding or expected WIFIA and SRF loan issuances

² Includes South Beach Harbor

³ Current outstanding as of June 15, 2020

⁴ Reflects proposed debt service budget as of June 15, 2020. FY 2020/21 budget has not been approved

⁵ Reflects only Revenue Bond and does not reflect outstanding Commercial Paper

Proposition F provides that all ballot measures seeking voter authorization for G.O. bonds subsequent to the 2002 adoption of Proposition F must provide that 0.1 percent of the gross proceeds from the proposed bonds be deposited in a fund established by the Controller's Office and appropriated by the Board at the direction of the Committee to cover the Committee's costs. The Committee, which was initially convened on January 9, 2003, continuously reviews existing G.O. bond programs. The Committee issue reports on the results of its activities to the Board of Supervisors at least once a year.

Since the Committee was convened in 2003, the voters have approved approximately \$5.63 billion in G.O. Bonds to fund various bond programs such as Clean and Safe Neighborhood Parks Bonds, Earthquake Safety and Emergency Response Bonds, Road Repaving & Street Safety Bonds, San Francisco General Hospital Bonds, Transportation and Road Improvement Bonds, Affordable Housing Bonds, Public Health and Safety Bonds, Seawall, and Health and Recovery Bonds.

ENTERPRISE DEPARTMENT PRINCIPAL OUTSTANDING AND DEBT SERVICE FOR FISCAL YEAR 2021-2022

Certain Public Service Enterprise departments of the City and County of San Francisco have outstanding revenue bond indebtedness that does not require discretionary City funding for their support. The departments include the Airport Commission, Municipal Transportation Agency (MTA), Port Commission, and the Public Utilities Commission (PUC). These departments have issued revenue bonds to leverage operating revenues to finance capital projects and acquisitions, many of which provide a direct revenue benefit or cost savings to the public. Table 4 shows the total estimated FY 2021-22 principal outstanding and debt service payments due for these enterprise departments. As of July 1, 2021, the Public Service Enterprise Departments are expected to have approximately \$14.6 billion principal outstanding, with \$800.0 million expected to be issued by the end of FY 2021-22. The FY 2021-22 budget provides for an annual debt service payment of \$945.0 million for Public Service Enterprise departments bonds.

Capital Projects

SECTION 7



Capital Projects

THE CAPITAL PLANNING PROCESS

Beginning in FY 2005-06, San Francisco centralized its capital planning process by enacting legislation that required the creation of a multi-year capital plan. As a result, while departments receive funds annually for capital projects, the City strategizes, prioritizes, and plans for capital expenditures on a ten-year timeframe.

This process is guided by the Ten-Year Capital Plan (the Plan). Every other year, the City Administrator submits the proposed Plan to the Mayor and Board of Supervisors (Board), as required under Section 3.20 of the Administrative Code. The Plan provides an assessment of the City's capital infrastructure needs and a financing plan for addressing those needs. The Plan is a coordinated citywide approach to long-term infrastructure planning covering the City's General Fund departments, as well as enterprise departments and external agencies. Under the authority of the City Administrator, the Office of Resilience and Capital Planning prepares the Plan and presents it to the Capital Planning Committee (CPC) for review. The Plan is then submitted to the Board by March 1 for approval no later than May 1 every odd-numbered year.

Following the Plan's adoption, the CPC proposes a rolling two-year capital budget for consideration by the Board during the regular budget process. The most recent Plan was approved on April 19, 2021.

The capital budget for the current year was updated on the following timeline:

- **January 22:** Budget requests due from departments
- **April 30:** Complete review of General Fund departments budget requests
- **May 10:** Capital Planning Committee approval of General Fund department budget requests
- **July 31:** Citywide proposed budget, including capital budget, submitted to the Board of Supervisors

About the Ten-Year Capital Plan

The City's current Ten-Year Capital Plan recommends total investments over \$38 billion between Fiscal Years 2021-22 and 2030-31. The proposed projects address capital needs related to eight service areas: Affordable Housing; Economic and Neighborhood Development; General Government; Health and Human Services; Infrastructure and Streets; Public Safety; Recreation, Culture, and Education; and Transportation. Table 1 shows how the Plan recommends investment across these service areas.

The most recently approved Plan more than doubles the first Ten-Year Plan's original level of total investment and nearly doubles the original General Fund department investment to \$5 billion. However, the annual Pay-As-You-Go Program (projects funded with cash and requiring no financing) has decreased from \$2.2 billion to \$1.2 billion over the ten-year horizon. This is lower than the previous funding level due to COVID-19 related impacts on the Plan's earlier years. Some of this loss in revenue is made up by Certificate of Participation (COP) investments. The Plan anticipates \$765 million in Certificates of Participation (COPs), also known as General Fund debt, over the next 10 years. COPs are backed by a physical asset in the City's capital portfolio and repayments are appropriated each year out of the General Fund. While the overall COP program is \$200 million lower than the previous Plan, it makes significant commitments in the early years to address reductions

TABLE 1: FISCAL YEAR 2022-31 CAPITAL PLAN INVESTMENTS BY SERVICE AREA

Capital Plan Funding Amounts (Funding in Millions)	FY 2022-26	FY 2027-31	Plan Total
Affordable Housing	1,891	732	2,622
Economic and Neighborhood Development	3,564	2,053	5,616
General Government	35	127	162
Health and Human Services	739	93	832
Infrastructure and Streets	6,396	34,157	10,553
Public Safety	992	276	1,268
Recreation, Culture, and Education	2,466	1,508	3,974
Transportation	9,342	3,577	12,919
Total	25,424	12,523	37,947

in the Pay-Go Program and support projects to promote economic stimulus and racial equity.

Funding principles from the Plan that help establish capital priorities for the City are to:

- Address legal or regulatory mandates;
- Protect life safety and minimize physical danger to those who work in and use City infrastructure and facilities;
- Enhance resiliency and eliminate racial and social disparities so that all San Franciscans may thrive;
- Ensure asset preservation and sustainability, i.e., timely maintenance and renewal of existing infrastructure;
- Serve programmatic or planned needs, i.e. formal objectives of an adopted plan or action by the City’s elected officials; and
- Promote economic development with projects that are expected to increase revenue, improve government effectiveness, or reduce operating costs.

Capital-Related Policies

The City’s Ten-Year Capital Plan is financially constrained, meaning that it lists funded as well as deferred projects that are selected based on fiscally responsible and transparent policies. The FY 2022-31 Capital Plan generally retains most policies and practices set in prior year plans, including restrictions around debt issuance, in order to meet key objectives such as:

- Growing the Pay-As-You-Go program at a rate that allows the City to address its facilities backlog;

- Funding Street Resurfacing to maintain a Pavement Condition Index (PCI) to a state of good repair with a score of 75;
- Prioritizing the City’s curb ramp program and barrier removal projects to improve accessibility for all;
- Prioritizing regulatory requirements, life safety concerns, and the maintenance of current assets in order to reduce the City’s backlog of deferred capital projects;
- Keeping property tax rates at or below 2006 levels; and
- Funding critical enhancements to cover unexpected capital needs and emergencies as well as projects that are not good candidates for debt financing.

Operating Impacts of Capital Projects

The vast majority of projects in the City’s Capital Plan and Budget address the needs of existing assets and are not expected to substantially impact operating costs. For those projects where a substantial operational impact is expected, San Francisco Administrative Code Section 3.20 states, “The capital expenditure plan shall include a summary of operating costs and impacts on City operations that are projected to result from capital investments recommended in the plan.” This operations review includes expected changes in the cost and quality of city service delivery

Such operational planning is a foundational component of the pre-development planning for the City’s large-scale capital projects, and is included in

the Plan whenever possible. In practice, because projects are often described in the Plan so far in advance of their construction, and even before pre-planning is complete, operating impacts are typically not available in detail at the time of Plan publication. More often, operating impacts are presented to the Capital Planning Committee as project plans come into focus.

Departments present future one-time and on-going costs of their projects to the Capital Planning Committee as part of the funding approval process. The Capital Planning Committee considers recurring salary and benefits costs, other operating costs such as maintenance, and any anticipated recurring revenues to understand the net operating impacts of major projects. Considerations for the costs of stand-alone facilities include on-going costs like staffing and utilities, as well as one-time costs like furniture, fixtures, and equipment. The near-term impacts of major projects are reflected in the projected sources and uses of the City's Five-Year Financial Plan, issued every other year. In addition, renewal needs and condition assessments for all facilities and infrastructure are modeled before a project is funded. These models are updated annually as a part of the capital planning process.

Eligible Capital Project Types

Capital projects funded through the annual budget are considered part of the Plan's Pay-As-You-Go (Pay-Go) Program. Debt-financed projects are typically funded through supplemental appropriations and considered outside of the annual budgeting process. Projects funded through the Pay-As-You-Go Program fall into one of five general funding categories defined below:

ADA Facility Transition Plan and ADA Right-of-Way: ADA Facility investments are barrier removal projects on public buildings. ADA Right-of-Way projects correspond to on-demand curb ramp work. These dedicated ADA projects represent a small fraction of the accessibility improvements the Plan funds, as capital projects frequently include accessibility upgrades that are not counted as separate line items..

Routine Maintenance: Projects that provide for the day-to-day maintenance of existing buildings and infrastructure, including labor costs. Unlike renewals and enhancements, these annual

expenditures are often a mix of capital and operating expenses, and they can be used for minor renewals according to department needs.

Street Resurfacing: This funding is used to maintain a citywide average Pavement Condition Index (PCI) score of 75.

Critical Enhancement: An investment that increases an asset's value or useful life and changes its use. Critical enhancement projects include emergency repairs and improvements that address growth or other priority capital needs that are not good candidates for debt financing due to size or timing.

Facility and Right-of-Way Infrastructure

Renewals: An investment that preserves or extends the useful life of existing facilities or infrastructure.

The categories of spending captured in the Capital Budget mirror those of San Francisco's Ten-Year Capital Plan and enable the City to chart trends, measure capital spending in terms of best practices, and report against the City's targets for state of good repair spending.

Historical Capital Accomplishments

The City's first Ten-Year Capital Plan was adopted on June 20, 2006, and recommended \$16 billion in total investments and \$3 billion in General Fund investments through FY 2014-15. Since its adoption, nearly all of the high-priority projects identified in the first Plan have been accomplished while planned General Fund investments have surpassed \$5 billion.

General Obligation (G.O.) Bonds and Certificates of Participation

Prior to 2008, San Francisco voters had not authorized any G.O. bonds since 2000, which contributed to the City's infrastructure maintenance backlog. Since 2008, voters have approved nearly \$5.6 billion in G.O. bonds for hospitals, clinics, parks, police stations, firefighting facilities, public safety operations, transportation, streets, shelter, and affordable housing. Recent levels of investment are higher than at any other time in the City's history. New bonds are only issued as old ones are retired and/or the City's base of net assessed value grows. This policy has ensured that property tax rates for San Francisco residents and businesses have not increased since 2006.

Certificates of Participation (COPs), which are repaid from the General Fund, are another financing method used to address infrastructure projects. COPs are reserved for projects with a revenue source, such as the Moscone Convention Center, or for critical improvements such as those at the War Memorial Veterans Building and the Animal Care and Control Facility. COP issuances are limited to an amount that results in debt service that is no more than 3.25 percent of the discretionary General Fund budget.

Pay-As-You-Go Capital Investments

The annual General Fund investment in the Pay-As-You-Go Program will be \$46.3 million in FY 2021-22 and \$50.9 million in FY 2022-23. These funds go toward maintaining basic infrastructure and investing in City assets including facility renovations, street repaving, right-of-way renewals, ADA improvements, critical enhancements, and regular maintenance. Over the past five years, the City has invested more than \$650 million in the Pay-As-You-Go program. Since FY 2014-15 the Capital Budget has met or exceeded the Plan-recommended level, however, in FY 2020-21 and FY 2021-22 budget constraints prevented full funding of the Pay-As-You-Go Program.

Integration of Impact Fees

In the early 2000's, several planning initiatives to transform former industrial areas into new neighborhoods in east San Francisco were partially funded by impact fees. Projects funded by these impact fees include pedestrian and streetscape enhancements, transportation improvements, new parks, library assets, and childcare facilities. The impact fees are managed by the Interagency Planning Implementation Committee (IPIC) in collaboration with the Citizens' Advisory Committee for each plan area. Annual revenues from these sources are projected to be \$30.2 million in FY 2021-22 and \$10.1 million in FY 2022-23.

Streets Program

In addition to providing a safer and smoother ride for users, streets with a higher PCI score last longer and are less expensive to maintain, which results in operating savings in future years. A block with a PCI score of 85-100 is in excellent condition and does not require any treatment. In 2011, the City's streets were at an average PCI score of 63 and declining quickly. Since then, the City has made streets funding a top priority and, with the help of voters,

passed the Road Repaving and Streets Safety Bond, which provided funding to increase the City's overall PCI score to 67. Now at 75, San Francisco is continuing to improve its citywide average PCI score with large SB1 investments from the Pay-As-You-Go program, complemented by General Fund. This will save the City millions on future street repaving costs, save Muni on vehicle repair costs, and reduce citizens' annual car maintenance costs. However, given near-term financial constraints, at the Plan recommended funding levels the PCI is projected to drop to 74 during this 10-year cycle.

Recent Major Projects

Since 2008, the City has completed or broken ground on a number of major projects, including:

- Met the 2014 goal of producing and preserving 10,000 affordable units by 2020;
- Opened new City office building at 49 South Van Ness, which features a 39,000 square foot One-Stop Permitting Center;
- Completed the Animal Care and Control replacement animal shelter at 1419 Bryant Street;
- Opened the Embarcadero SAFE Navigation Center and expanded the Division Circle Navigation Center;
- Completed and opened HSH Headquarters and Client Access Point at 440 Turk Street, funded by the 2016 Public Health and Safety G.O. Bond;
- Achieved a citywide PCI of 75. All districts have had at least one-third of their blocks resurfaced since 2009;
- Completed New Calaveras Dam construction, the largest WSIP project, and began refilling Calaveras Reservoir;
- Completion of the Zuckerberg San Francisco General Hospital and Trauma Center;
- Completed Phase 1 of the Salesforce Transit Center Project;
- Opening the Mix at SFPL, a digital media lab for teens at the Main Library, and the Bridge at Main, a center that prioritizes community literacy and learning;
- Renovation of the Bayview Opera House for greater accessibility and community use;
- Completed the Downtown San Francisco Ferry Terminal Expansion Project;
- Completion of a new Cruise Ship Terminal at Pier 27;
- Modernization of the City's 100+ year-old sewer system;
- Improvements to the City's Emergency Firefighting Water System;

- Completion of the Public Safety Building, housing the Police Department's command center and South Station, as well as a new Mission Bay Fire Station;
- Replacement of seismically vulnerable Fire Stations 5 and 16;
- Construction of a new Medical Examiner's Office and city morgue;
- Designed, constructed, or upgraded thousands of curb ramps to comply with ADA standards; and

Proposed Capital Budget for Fiscal Years 2021-22 and 2022-23

The proposed FY 2021-22 and FY 2022-23 budget funds capital investment at \$349.2 million for General Fund departments over the two-year period.

The proposed budget includes funding the General Fund Capital Budget in FY 2021-22 at \$46.3 million, and FY 2022-23 at \$50.9 million. In order to address the shortfall caused by COVID-19 in FY 2021-22 the budget also proposes a \$60.8 million Critical Repairs Program and a \$50 million Recovery Stimulus Program. The Recovery Stimulus Program will be funded by \$40.5 million in General Fund and \$9.5 million in Certificates of Participation. In addition, the proposed Capital Budget recommends \$30.4 million in funding for community priorities such as affordable housing, parks, and sidewalks from the General Fund in FY 2021-22. Additional revenues for capital investments come from non-General Fund sources, such as Impact Fees, state and federal grants, and locally generated revenues

and fees. These revenue sources total \$85.6 million in FY 2021-22 and \$61.1 million in FY 2022-23.

The continued investment in capital even in difficult years demonstrates the City's dedication to making responsible choices and taking care of its infrastructure, roads, parks, and life safety facilities. In so doing, the proposed budget makes smart investments that improve infrastructure, enhance service delivery, reduce long-term costs and liabilities, and better insulate the City from the effects of future economic downturns.

Highlights from the FY 2021-22 and FY 2022-23 proposed Capital Budget include funding for:

- Investment in bringing fiber to affordable housing to address the digital divide;
- Significant investment in improvements to City-owned shelters and planning for future retrofits
- Retrofits to the African American Art and Culture Complex and Mission Cultural Center for Latino Arts;
- Funding for Chinatown Branch Library Renovation;
- On-going curb ramp improvements and barrier removals for improved accessibility citywide; as well as investment in new sidewalks in Bayview;
- Funding for essential parks infrastructure such as fields, courts, forestry, fencing, and erosion control;
- Increased investment in Street Tree Planting and Establishment.

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2021-2022 Budget	2022-2023 Budget	
Academy Of Sciences	10016949	Sci - Facility Maintenance	Sci - Facilities Maintenance	GF Annual Authority Ctrl	318,568	334,496	
	10034475	Structural Steel Paint Renewal	Structural Steel Paint Renewal	GF Annual Authority Ctrl	0	150,000	
	10037337	Iconic Tanks Window Leaks	Iconic Tanks Window Leaks	GF Annual Authority Ctrl	100,000	0	
Academy Of Sciences Total					418,568	484,496	
Airport Commission	10003760	AC Airfield Unallocated-Ordina	Airfield Improvements-Unalloc	SFIA-Capital Projects Fund	21,500,000	21,500,000	
	10004055	AC Air Support Unallocated-Ord	Airport Support-Unalloc	SFIA-Capital Projects Fund	13,514,330	13,564,473	
	10004134	AC Groundside Unallocated-Ord	Roadway Improvements-Unalloc	SFIA-Capital Projects Fund	3,000,000	3,000,000	
	10004334	AC Terminals Unallocated-Ordin	Terminal Renovations-Unalloc	SFIA-Capital Projects Fund	3,500,000	3,500,000	
	10004436	AC Utilities Unallocated-Ordin	Utility Improvements-Unalloc	SFIA-Capital Projects Fund	13,500,000	13,500,000	
	10016644	Facility Maintenance	Facility Maintenance	SFIA-Operating Fund	15,000,000	15,000,000	
Airport Commission Total					70,014,330	70,064,473	
Arts Commission	10005832	AR Civic Collection Capital	CCCA - CIP CONSERVE	GF Continuing Authority Ctrl	125,000	125,000	
			CCCA - CIP RESTO	GF Continuing Authority Ctrl	125,000	250,000	
			CCCA - CIP STRUCT	GF Continuing Authority Ctrl	0	250,000	
	10005835	AR MCCLA HVAC	MCCLA HVAC	GF Continuing Authority Ctrl	725,000	0	
			AR Civic Collection Maint	Civic Collection - Maintenance	GF Continuing Authority Ctrl	116,788	122,628
	10016794	AR Cultural Centers Maint	Cultural Centers - Maintenance	GF Continuing Authority Ctrl	156,188	163,997	
	10037702	AAACC Retrofit CR RS COPs	AAACC Retrofit CR	GF Continuing Authority Ctrl	3,100,000	0	
			AAACC Retrofit RS	GF Continuing Authority Ctrl	10,000,000	0	
	10037703	MCCLA Retrofit CR RS COPs	MCCLA Retrofit RS	GF Continuing Authority Ctrl	10,000,000	0	
	Arts Commission Total					24,347,976	911,625
Asian Art Museum	10016504	Aam - Facility Maintenance	Facility Maintenance	GF Annual Authority Ctrl	306,495	321,820	
	10030853	AA Exterior Building Maintenanc	Exterior Building Maintenance	GF Annual Authority Ctrl	0	50,000	
	10030854	AA Museum Repair Projects	Accessibility Compliance	GF Annual Authority Ctrl	150,000	150,000	
	10034665	AAM assess R&R fire sprinkler	AAM assess R&R fire sprinkler	GF Annual Authority Ctrl	175,000	175,000	
	10034670	AAM HVAC control system	AAM HVAC control system	GF Annual Authority Ctrl	0	200,000	
	Asian Art Museum Total					631,495	896,820
Emergency Management	10035936	Lighting Rods Replacement	Lighting Rods Replacement	GF Continuing Authority Ctrl	161,588	0	
	10035937	Condenser Coil Replacement	Condenser Coil Replacement	GF Continuing Authority Ctrl	148,252	0	
	10035938	Balcony Galvanized Panels Repl	Balcony Galvanized Panels Repl	GF Continuing Authority Ctrl	0	385,133	
Emergency Management Total					309,840	385,133	
Fine Arts Museum	10009026	Legion Of Honor - Masonry	Legion of Honor - Masonry	GF Continuing Authority Ctrl	0	100,000	
	10009030	Dey - Tower Exterior Repairs	deY - Tower Exterior Repairs	GF Continuing Authority Ctrl	500,000	500,000	
	10016869	Fam Facility Maintenance	Fam - Facilities Maintenance	GF Annual Authority Ctrl	233,579	245,258	
	10033352	de young VESDA System	Replace component of VESDA	GF Continuing Authority Ctrl	40,000	0	
	10034751	Legion Roof AHU 2 Well	Legion Roof AHU 2 Well	GF Annual Authority Ctrl	225,000	0	
	10034782	de Young Tower Fans/Controls	de Young Tower Fans/Controls	GF Annual Authority Ctrl	66,000	0	
	10035985	Legion Laylight Shades	Legion Laylight Shades	GF Annual Authority Ctrl	175,000	175,000	
	10037632	De Young Server Room AC	de Young Server Room AC	GF Annual Authority Ctrl	160,000	0	
	Fine Arts Museum Total					1,399,579	1,020,258
	Fire Department	10016871	FD Underground Storage Tank Mo	Underground Storage Tank Monit	GF Continuing Authority Ctrl	426,351	447,669
10016875		FD Various Facility Maintenanc	Various Facility Maintenance P	GF Continuing Authority Ctrl	942,757	989,895	
Fire Department Total					1,369,108	1,437,564	
GSA Public Works	10031502	PW Islais Crk Brg Rehab	Reserve- Project	GF Continuing Authority Ctrl	0	2,120,000	
	10033504	PW Alemany Intrchnng Improve P2	Reserve- Project	GF Continuing Authority Ctrl	400,000	0	
	10033865	PW VL CR and Sub-Sdwik Bsmnt	Curb Ramps Basements CR	GF Continuing Authority Ctrl	4,000,000	0	
	10034075	PW Harvey Milk Plaza	Reserve- Project	GF Continuing Authority Ctrl	300,000	0	
	10034763	PW Curb Ramps Budget	Reserve- Project	GF Continuing Authority Ctrl	450,312	4,061,028	
	10034764	PW Street Resurfacing Budget	Reserve- Project	SR RMRA City Capital Funding	16,038,000	16,368,000	
				SR RMRA County Capital Funding	8,262,000	8,432,000	
				SR Road	3,672,000	4,012,000	
				SR Special Gas Tax St Impvmt	7,128,000	7,788,000	
	10034784	PW Street Tree Est Budget	Reserve- Project	GF Continuing Authority Ctrl	2,500,000	0	
	10034786	PW Plazas Budget	Reserve- Project	GF Continuing Authority Ctrl	123,323	129,489	
	10034787	PW Pothole Repairs Budget	Reserve- Project	GF Continuing Authority Ctrl	1,303,115	1,368,270	
	10034788	PW Facilities Maint Budget	Reserve- Project	GF Continuing Authority Ctrl	490,466	514,989	
	10034790	PW Urgent Repairs Budget	Reserve- Project	GF Continuing Authority Ctrl	300,000	442,378	
	10034791	PW SIRP Sidewalk Budget	Reserve- Project	GF Continuing Authority Ctrl	847,236	889,598	
				SR Other Special Revenue	1,100,000	1,155,000	
	10034792	PW ASAP Sidewalk Budget	Reserve- Project	GF Continuing Authority Ctrl	699,802	734,792	
				SR Other Special Revenue	400,000	420,000	
	10034845	PW MO Living Alleys Budget	Reserve- Project	SR Market & Octavia CI	500,000	500,000	
	10034846	PW MO Sidewalk Greening Budget	Reserve- Project	SR Market & Octavia CI	100,000	100,000	
	10034851	PW Operations Yard Budget	Reserve- Project	GF Continuing Authority Ctrl	300,000	0	
	10034852	PW Median Maintenance Budget	Reserve- Project	GF Continuing Authority Ctrl	147,298	154,663	
	10034853	PW Landslide/ Rockfall Budget	Reserve- Project	GF Continuing Authority Ctrl	155,873	165,000	
	10034854	PW Street Structures Budget	Reserve- Project	GF Continuing Authority Ctrl	742,847	360,000	
	10035238	PW Better Market St 5th-8th	Better Mkt St 5th-8th RS		3,000,000	0	
	10035773	PW TJPA TC IPIC Program	TJPA City Park	SR Transit Center District	(10,044,000)	0	
	10036482	PW Tree Planting and Establish	Reserve- Project	GF Continuing Authority Ctrl	500,000	525,000	
	10036514	PW MO BMS 10th Octavia Budget	Reserve- Project	SR Market & Octavia CI	500,000	0	
	10036515	PW MO HUB Public Realm Budget	Reserve- Project	SR Market & Octavia CI	11,468,372	3,470,000	
	10037647	PW Fence Repairs Budget	Reserve- Project	GF Continuing Authority Ctrl	125,000	150,646	
	10037648	PW EN Water/Dog/Potrero Budget	Reserve- Project	SR Eastern Neighborhood CI	0	2,241,000	

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2021-2022 Budget	2022-2023 Budget		
GSA Public Works	10037666	PW Bayview Infill Sidewalk Imp	Infill Sidewalks Bayview CR		2,000,000	0		
	10037748	Stockton St Widening	Stockton St Widening	GF Continuing Authority Ctrl	2,700,000	0		
	10037751	Carnaval Capital Work	Carnaval Capital Work	GF Continuing Authority Ctrl	2,000,000	0		
GSA Public Works Total					62,209,644	56,101,853		
Gen Svcs Agency-City Admin	10001289	ADRE Capital Improvements	1SVN Exterior Building Renewal	GF Continuing Authority Ctrl	250,000	0		
			1SVN FPS ER Generator	GF Continuing Authority Ctrl	0	1,000,000		
			1SVN HVAC Renewal	GF Continuing Authority Ctrl	200,000	0		
			25VN Elevator Control Upgrade	GF Continuing Authority Ctrl	0	1,000,000		
			555 7th Cooling Tower Replcmnt	GF Continuing Authority Ctrl	250,000	0		
			Brooks Hall Fire Panel	GF Continuing Authority Ctrl	250,000	0		
			City Hall Dome Leaks Repair	GF Continuing Authority Ctrl	250,000	500,000		
			City Hall Steam Loop Maintenanc	GF Continuing Authority Ctrl	300,000	0		
			Justice Facilities Improvement	GF Continuing Authority Ctrl	1,000,000	0		
			10001290	ADNB CCG IPIC Partnership	Eastern Neighborhoods Grant	SR Eastern Neighborhood CI	200,000	200,000
	10001291	ADRE Facilities Maintenance	25VN Building Waterproofing	GF Continuing Authority Ctrl	300,000	0		
			35-45 Onondaga Project	GF Continuing Authority Ctrl	250,000	0		
			CH Wheelchair Lift & Door Oper	GF Continuing Authority Ctrl	250,000	0		
			City Hall Interior Finishes	GF Continuing Authority Ctrl	300,000	0		
			HOJ Facilities Maintenance	GF Annual Authority Ctrl	273,000	286,650		
			10005806	ADDA Disability Capital Projs	Cadend311299	GF Continuing Authority Ctrl	390,750	0
			Gsa Admin Ada Transition Plan	GF Continuing Authority Ctrl	285,000	0		
			Homeless Shelters	GF Continuing Authority Ctrl	350,000	0		
			10005814	Moscone Conv Fac Capital Proje	Moscone Conv Fac Capital Proje	SR Conv Fac Fd-Continuing	1,000,000	1,000,000
			10016763	ADDA Access Barrier Removal	Critical Access Repair & Maint	GF Continuing Authority Ctrl	300,000	0
	10016766	ADAD Facilities Maintenance	GSA Facilities Maintenance	GF Annual Authority Ctrl	386,222	405,533		
	10030895	ADFM Fleet Capital Improvement	950 Bryant Roof Replacement	GF Continuing Authority Ctrl	90,000	0		
	10037698	1SVN CR COPs	1SVN Bathrooms CR	1SVN Bathrooms CR	1,300,000	0		
			1SVN Elevator & Escalator CR	1SVN Elevator & Escalator CR	800,000	0		
			CH HVAC Cooling Tower CR	CH HVAC Cooling Tower CR	475,000	0		
			CH HVAC Duct Cleaning CR	CH HVAC Duct Cleaning CR	800,000	0		
			CH HVAC Heat Pumps CR	CH HVAC Heat Pumps CR	5,000,000	0		
			CH Elevators CR	CH Elevators CR	2,000,000	0		
			HOJ Boiler Refractory CR	HOJ Boiler Refractory CR	2,000,000	0		
			HOJ Boiler Rm Heat Exch CR	HOJ Boiler Rm Heat Exch CR	1,600,000	0		
			HOJ Chiller 1 CR	HOJ Chiller 1 CR	1,200,000	0		
			10037700	CH Elevators CR COPs	COPs Contingency CR	3,000,000	0	
	10037701	HOJ HVAC CR COPs	COPs Contingency RS	COPs Contingency RS	2,000,000	0		
Produce Mkt Reinvestment RS			Produce Mkt Reinvestment RS	3,000,000	0			
10037704			COPs Contingency	COPs Contingency CR	3,000,000	0		
10037709			Produce Mkt Reinvestment RS	Produce Mkt Reinvestment RS	3,000,000	0		
Gen Svcs Agency-City Admin Total					30,049,972	4,392,183		
General City / Unallocated			10037745	Cultural Museums	Cultural Museums	GF Continuing Authority Ctrl	12,000,000	0
General City / Unallocated Total					12,000,000	0		
Homelessness Services			10037697	260 Golden Gate Seismic	260 GG Seismic Retrofit	CP SF Capital Planning	1,500,000	0
			10037710	MSC South Repairs CR	MSC South Kitchen CR	GF Continuing Authority Ctrl	6,468,000	0
			10037711	Next Door Repairs CR	Next Door Repairs Ph 2 CR	GF Continuing Authority Ctrl	2,000,000	0
	10037718	525 5th St.& 1001 Polk Seismic	Seismic Retrofit Planning	CP SF Capital Planning	500,000	0		
Homelessness Services Total					12,468,000	0		
Human Services Agency	10037672	1235 Mission Elevator MODRN	1235 Mission Elevator MODRN	GF Continuing Authority Ctrl	855,000	720,000		
	10037673	1235 Mission window REPLC	1235 Mission window REPLC	GF Continuing Authority Ctrl	450,000	0		
Human Services Agency Total					1,305,000	720,000		
Juvenile Probation	10016881	Juv - Facilities Maintenance	Juv - Facilities Maintenance	GF Annual Authority Ctrl	384,139	403,346		
			YGC HVAC Activities	GF Annual Authority Ctrl	0	476,000		
			YGC High Pressure Boiler	GF Continuing Authority Ctrl	500,000	0		
Juvenile Probation Total					884,139	879,346		
Mayor	10023246	Public Housing Rebuild Fund	Public Housing Rebuild Fund	GF Continuing Authority Ctrl	1,195,152	0		
Mayor Total					1,195,152	0		
Municipal Transprtn Agency	10001719	MT Administration	Adm General Administration-UND	Transit	1,500,000	0		
	10010140	MS TSF-COMplete ST (BIKE&PED)	Tsf-Complete Streets (Bike& Pe	Sustainable Streets	433,363	0		
	10011998	Transit Capital Maintenance (O	Transit Capital Maintenance (O	Transit	23,541,007	0		
	10012000	MT Tsf-Transit Svc&Reliability	MT Tsf-Svc&Reliability FY20-21	Transit	288,909	0		
	10012001	MT Tsf-Transit Srv Exp&Realib	MT Tsf-Svc Exp&Realibi FY20-21	Transit	4,622,538	0		
	10031008	MT Ipic-eastern Neighborhood	Ipic-eastern Neighborhood	Transit	1,155,000	250,000		
	10031009	MT Ipic-market Octavia	Ipic-market Octavia Transit-(m	Transit	11,415,860	2,210,000		
	10034129	MT SFMTA Pop Growth Alloc	FY21 Prop B Alloc For Transit	Transit	150,000	0		
			FY22 Prop B Alloc For Transit	Transit	13,185,000	14,830,000		
	10034131	MS SFMTA POP GROWTH ALLOC SSD	FY21 Prop B Alloc for SSD	Sustainable Streets	50,000	0		
			FY22 Prop B Alloc for SSD	Sustainable Streets	14,395,000	14,940,000		
	10035880	MS IPIC SOMA	MS IPIC SOMA	Sustainable Streets	9,219,500	0		
	10035881	MT IPIC SOMA	MT IPIC SOMA	Transit	9,121,000	0		
	10035882	MT IPIC HUB	MT IPIC HUB	Transit	2,464,620	2,210,000		
10037660	IPIC Transit Center Area Plan	IPIC Transit Center Area Plan	Transit	2,000,000	0			
Municipal Transprtn Agency Total					93,541,797	34,440,000		
Police	10009500	Hazmat Abatement	Hazmat Abatement	GF Continuing Authority Ctrl	29,482	30,956		
	10020722	Var Loc-Misc Fac Maint Proj	Various Locations Fac Maint Pr	GF Continuing Authority Ctrl	153,444	161,116		
	10030970	BBR SFPD Maint and Rpr	District Station Community Rm	GF Annual Authority Ctrl	250,000	0		

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2021-2022 Budget	2022-2023 Budget	
Police	10030970	BBR SFPD Maint and Rpr	Fire Panel Replacements	GF Annual Authority Ctrl	200,000	200,000	
			Paint/Waterproof PS Exterior	GF Continuing Authority Ctrl	50,000	50,000	
			Police Facilities Roofs Repair	GF Continuing Authority Ctrl	250,000	125,000	
			Police Stations Security Enhanc	GF Continuing Authority Ctrl	125,000	125,000	
			Police Stn Security Enhancemnt Range Truss Replacement	GF Continuing Authority Ctrl	260,000	220,000	
Police Total					1,517,926	1,112,072	
Port	10010831	PO Cargo Maint Dredging	Cargo Maint Dredging	Port Operating	(3,111,651)	0	
	10010896	PO Port Property Dev Feasibili	Propery Dev Feasib'ty Consult	Port Operating	(7,219)	0	
	10010940	PO Port ADA Transition Plan	Port Ada Transition Plan	Port Operating	(272,846)	0	
	10011023	PO Pier 80/92/96 Track Maint.	Pier 80/92/96 Track Maint.	Port Operating	(213,279)	0	
	10011067	PO Pier Repair	Pier Repair	Port Operating	(15,831)	0	
	10011116	PO Amador St Forced Sewer Main	Amador St Forced Sewer Main	Port Operating	(2,195,073)	0	
	10011124	PO Seawall & Marginal Wharf Re	Seawall&Marginal Wharf Rep Prj	Port Operating	605,222	605,222	
	10011136	PO Roof Repair Project	Roof Repair Project	Port Operating	(670,384)	0	
	10011149	PO Env'tal Assessment & Remedi	Env'tal Assess&Remed Proj	Port Operating	(7,146)	0	
	10011152	PO Utilities Project	Utilities Project	Port Operating	(450,741)	0	
	10011255	PO Pier Structure Rpr Prjt Ph	Pier Structure Rpr Prjt Ph li	Port Operating	(3,239,963)	0	
	10011284	PO Pier Bldgs Ladders & Skylig	PierBldgs Ladders&Skylight Rep	Port Operating	(1,031,731)	0	
	10011291	PO Inventory Material	Pier Structure Repair Material	Port Operating	(297,894)	0	
	10011317	PO Crane Painting & Upgrade Pr	Crane Painting & Upgrade Proj	Port Operating	(9,633)	0	
	10011365	PO P35 Repairs & Impv 2010A	P35 Substructure Repair	Port Operating	(2,965,364)	0	
	10011378	PO AC34 Improvements	Ac34 Improvements	Port Operating	(1,694)	0	
	10011391	PO N Waterfront Historic Pier	NW Historic Pier Structure Rep	Port Operating	(6,206)	0	
	10011395	PO SF Port Marina Repairs & Up	Marina Repairs & Upgrades	Port-South Beach Harbor	1,059,232	1,140,218	
	10011402	PO SF Bay Fill Removal	Sf Bay Fill Removal	Port Operating	(1,951,000)	0	
	10027478	PO Wharf J9 SWL & Deck Repa	Wharf J9 Swl & Deck Repair Pro	Port Operating	(1,758,822)	0	
	10030991	PO Ferry Building Plaza Improv	Ferry Building Plaza Improveme	Port Operating	(150,000)	0	
	10032237	PO Seawall Resiliency Project	General Planning Activities	Port Operating	(11,500,000)	0	
	10032260	PO SF Shipyard Repair Project	Shipyard Operations	Port Operating	(1,417,903)	0	
	10032987	PO Amador St. Improvement Proj	Amador St	Port Operating	(3,800,000)	0	
	10032988	PO Capital Proj Implement Team	Capital Proj Implement Team	Port Operating	857,208	857,208	
	10032989	PO P90 Grain Silo Demolition	P90 Grain Silo demolition proj	Port Operating	(1,150,000)	0	
	10032990	PO Cap Proj Contingency Fund	Emergency and ADA Projects	Port Operating	500,000	0	
				Project Overages	Port Operating	1,000,000	0
	10033000	PO Pier 19&23 Leasing Improve	Pier 19 Leasing improvement	Port Operating	(657,073)	0	
	10033008	PO Concrete Pile Repair Crew	Concrete Pile Repair Crew	Port Operating	(799,993)	0	
	10033012	PO Roundhouse Enhance Proj	Roundhouse Enhancement Proj	Port Operating	(596,850)	0	
	10035116	PO Facility Condition Assessm.	Facility Condition Assessment	Port Operating	1,000,000	0	
	10035589	PO FY2019 Port Security Grant	PO Hyde St Hb Security Harden	Port-Capital	78,484	0	
				PO Maritime Support Vessel	Port-Capital	161,087	0
				PO Portwide CCTV Refresh	Port-Capital	77,924	0
	10036012	PO Southern Waterfront Beautif	Southern Waterfront Beautifica	Port Operating	2,000,000	2,000,000	
	10036013	PO P80 Berth C Fendering Upgra	P80 Berth C Fendering Upgrade	Port Operating	375,000	0	
	10037494	PO FY2020 Port Security Grant	PO CCTV System	Port-Capital	45,000	0	
				PO Perimeter Fencing	Port-Capital	446,112	0
				PO Security Lighting	Port-Capital	937,500	0
10037604	Insurance Deductible	Insurance Deductible	Port Operating	750,000	0		
10037605	PO Hyde Street Harbor Cleanup	PO Hyde Street Harbor Cleanup	Port Operating	1,000,000	0		
Port Total					(27,385,527)	4,602,648	
Public Health	10009223	HG Ucsf Research Facility	Ucsf Research Facility	SFGH-Operating Fund	100,000	0	
	10016877	HG Misc Fac Maint Proj	Misc Fac Maint Proj	SFGH-Operating Fund	1,706,820	1,792,160	
	10016878	HL Dph - Facilities Maintenanc	Dph - Facilities Maintenance (LHH-Operating Fund	1,474,640	1,548,370	
	10030937	HC Dph System Wide Security Im	Dph System Wide Security Impro	GF Continuing Authority Ctrl	150,000	300,000	
	10032737	HG Emergency Power	Reserve- Project	SFGH-Operating Fund	250,000	0	
	10032775	HC Window Replacement CM SA SE	Reserve- Project	GF Continuing Authority Ctrl	0	250,000	
	10033176	HA DPH Facilities Maintenance	101 Grove FM	GF Annual Authority Ctrl	82,737	86,874	
			CBHS Facility	GF Annual Authority Ctrl	171,666	180,249	
			PC Clinic FM	GF Annual Authority Ctrl	465,750	489,037	
	10034589	HL Roof replacement-admin bdgs	Roof replacement - L Wing	LHH-Operating Fund	0	800,000	
	10034591	HL Cooling Center	Cooling Center	LHH-Operating Fund	0	975,000	
	10034618	HG Freight Elevator Modernizat	ZSFG - Freight Elevator Modern	SFGH-Operating Fund	200,000	400,000	
	10035871	HL Exterior Building Repairs	Exterior Building Repairs	LHH-Operating Fund	0	450,000	
	10035872	HL Emergency Stair Egress Repa	Emergency Stair Egress Repairs	LHH-Operating Fund	250,000	250,000	
	10036526	DPH GO Bond Planning	DPH GO Bond Planning	CP SF Capital Planning	1,000,000	0	
	10037346	HL Admin Bldg Fire Alarm	Admin Bldg Fire Alarm	LHH-Operating Fund	500,000	0	
	10037705	LHH Emergency Power CR	LHH Emergency Power CR		7,600,000	0	
10037706	ZSFG Childcare Ctr RS	ZSFG Childcare Ctr RS		1,500,000	0		
Public Health Total					15,451,613	7,521,690	
Public Library	10009363	LB Capital Improvement Project	LB Capital Improvement Project	SR Library Fund - Continuing	1,500,000	1,500,000	
	10032980	LB-SFPL Roofing Replacemnt Prj	SFPL Roofing Replacemnt - Main	SR Library Fund - Continuing	1,500,000	0	
	10034331	LB-SFPL Oceanview Capital Prj	SFPL Oceanview Branch Capital	SR Library Fund - Continuing	1,000,000	2,500,000	
	10034333	LB-SFPL Chinatown Renovation	SFPL Chinatown Branch Renovati	SR Library Fund - Continuing	3,943,955	6,227,538	
	10037347	LIB Workplace Reconfiguration	LIB Workplace Reconfiguration	SR Library Fund - Continuing	350,000	0	
	10037712	Chinatown Lib Renov RS	Chinatown Lib Renovation RS	GF Continuing Authority Ctrl	8,000,000	0	

CAPITAL PROJECTS

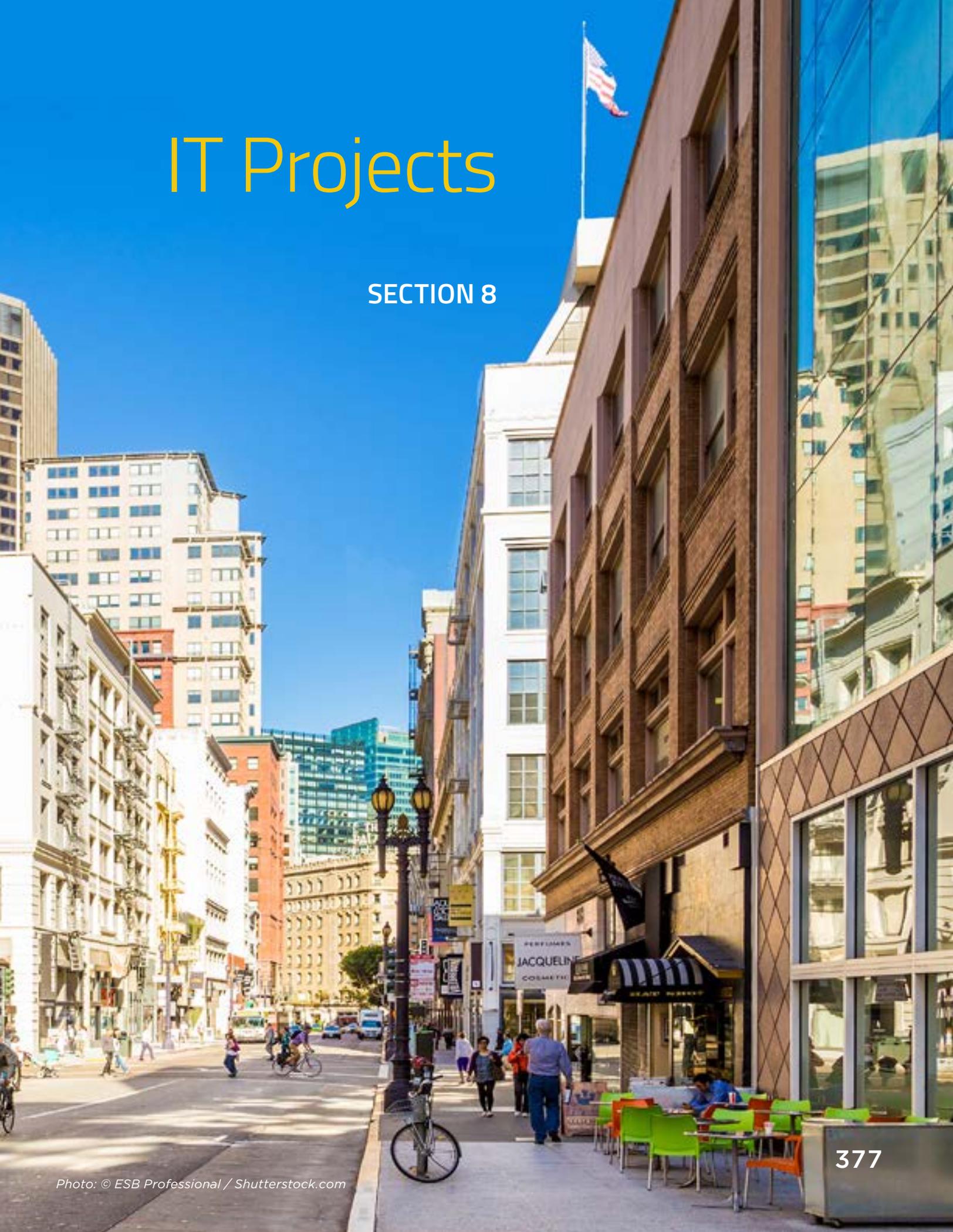
Department	Project Code	Project Title	Activity Title	Fund Title	2021-2022 Budget	2022-2023 Budget
Public Library Total					16,293,955	10,227,538
Public Utilities Commissn	10014854	Natural Resources Planning	Natural Resources Planning	SFWD-Operating Fund	996,490	996,490
	10015046	Long Term Monitoring & Permit	Long Term Monitoring & Permit	SFWD-Operating Fund	7,758,969	7,758,969
	10016956	Hetchy Water - Facilities Main	Facilities Maint	Hetchy Operating Fund	6,334,000	6,334,000
	10016972	Awss Maintenance - Cdd	Awss Maintenance - Cdd	SFWD-Operating Fund	1,500,000	1,500,000
	10016976	Watershed Structure Projection	Watershed Structure Projection	SFWD-Operating Fund	3,486,000	3,486,000
	10025172	Wecc/Nerc Compliance	Wecc/Nerc Compliance	Hetchy Operating Fund	1,559,557	2,459,557
	10025206	Water Resources Planning And D	Water Resources Planning/Budge	SFWD-Operating Fund	500,000	500,000
	10025207	Treasure Island - Maintenance	Treasure Island - Maintenance	Hetchy Operating Fund	4,016,000	4,016,000
			Treasure Island - Wastewater	CWP-Operating Fund	2,109,500	2,109,500
			Treasure Island - O & M	CWP-Operating Fund	2,250,000	2,250,000
	10025208	525 Golden Gate - O & M	525 Golden Gate - O & M	CWP-Operating Fund	936,000	936,000
				Hetchy Operating Fund	584,000	584,000
				SFWD-Operating Fund	1,520,544	1,520,544
	10025209	525 Golden Gate - Lease Paymen	525 Golden Gate - Lease Paymen	CWP-Operating Fund	2,424,344	2,424,344
				Hetchy Operating Fund	1,248,217	1,248,217
				SFWD-Operating Fund	9,832,719	9,832,719
	10025211	Retrofit Grant Program	Retrofit Grant Program	SFWD-Operating Fund	481,862	481,862
	10025762	Low Impact Development	FY22 Low Impact Development	CWP-Operating Fund	1,194,808	1,194,808
	10025785	Youth Employment & Environment	Youth Employment & Environ Bud	CWP-Operating Fund	697,000	697,000
				Hetchy Operating Fund	150,000	150,000
				SFWD-Operating Fund	1,290,000	1,290,000
	10036187	CleanPowerSF Capital Budget	CleanPowerSF Capital Budget	CleanPowerSF Capital Fund	2,432,829	2,432,829
Public Utilities Commissn Total					53,302,839	54,202,839
Recreation & Park Commsn	10013093	RP Open Space Acquisition	Os Acquisition-Budget	SR Open Space-Continuing	3,374,800	3,550,250
	10013099	RP ADA Compliance	ADA Compliance-Budget	GF Continuing Authority Ctrl	600,000	600,000
	10013127	RP Buchanan Street Mall	Buchanan St-budget	SR Market & Octavia Cl	3,100,000	0
	10013164	RP Kezar Pavillion	Reserve	GF Continuing Authority Ctrl	600,000	0
	10013173	RP Concession Maintenance	Concession Maintenance	GF Continuing Authority Ctrl	269,000	269,000
	10013223	RP Trails-Twin Peaks	Budget	CP R&P Capital Impvt-Oth	500,000	0
	10013254	RP Marina DBW Loan Reserve	Marina Dbw Loan Reserve	SR R&P-Marina Yacht Harbor	79,100	82,100
	10013259	RP MYH E Harbor Sediment Rmd	East Harbor Sediment Remediat	SR R&P-Marina Yacht Harbor	1,817,590	0
	10013274	RP Erosion Cntrl/Rtaining Wall	Erosion Control & Retaining Wa	GF Continuing Authority Ctrl	525,000	525,000
	10013280	RP Forestry	Forestry	GF Continuing Authority Ctrl	600,000	600,000
	10013283	RP Field Rehabilitation	Field Rehabilitation-Budget	GF Continuing Authority Ctrl	550,000	550,000
	10013292	RP Gateways/Borders/Bollards	Gateways/Borders/Bollars/Fenci	GF Continuing Authority Ctrl	223,000	223,000
	10013296	RP General Facility Renewal	General Facility Renewal Budge	GF Continuing Authority Ctrl	750,000	2,550,000
	10013347	RP Golf Capital	Golf Program	SR Golf Fund -Continuing	374,486	374,486
	10013359	RP Irrigation Systems	Irrigation Systems	GF Continuing Authority Ctrl	500,000	500,000
	10013373	RP Camp Mather Capital Renewal	Camp Mather Facility Renewal B	GF Continuing Authority Ctrl	496,000	496,000
	10013433	RP 2012 NP Contingency Master	Np Contingency	CPRPF 12 CLN&SF NEIG PK S2013A	16,646	0
	10013442	RP 2012 Citywide Prks/Programs	Citywide Parks & Programs	CPRPF 12 CLN&SF NEIG PK S2016B	26,112	0
				CPRPF 12 CLN&SF NEIG PK S2018A	2,250,220	0
	10013588	RP Paving	Paving	GF Continuing Authority Ctrl	500,000	500,000
	10013593	RP Playing Fields Replacement	Playing Fields Replacement	GF Continuing Authority Ctrl	2,332,000	2,482,000
	10013617	RP Pump Replacement Project	Pump Replacement Project-Budget	GF Continuing Authority Ctrl	300,000	300,000
	10013653	RP Emergency Repairs	Emergency Repairs Budget	GF Continuing Authority Ctrl	500,000	500,000
	10013659	RP Court Resurfacing	Court Resurfacing	GF Continuing Authority Ctrl	500,000	500,000
	10013668	RP Security and Lighting	Security and Lighting-Cameras	GF Continuing Authority Ctrl	250,000	200,000
	10013675	RP Signage & Information Sys	Signage & Information System	GF Continuing Authority Ctrl	50,000	50,000
	10016942	RP General Facilities Maintena	General Facilities Maint-Budge	GF Annual Authority Ctrl	548,000	548,000
	10016944	RP Mather Facilities Maint	Mather Facilities Maint-Budget	GF Annual Authority Ctrl	202,000	202,000
	10016948	RP Marina YH Facilities Maint	Myh-Facilities Maintenance-Bud	SR R&P-Marina Yacht Harbor	338,000	338,000
	10024391	RP M Dolores Playground Resrve	Mission Dolores Pg Fac Maint R	GF Continuing Authority Ctrl	15,000	15,000
	10031044	RP Yacht Harbor-dredging	Marina Dredging	SR R&P-Marina Yacht Harbor	200,000	206,000
	10031217	RP 11th Street And Natoma Park	Clean-A-Rama Janitorial Svc	SR Market & Octavia Cl	3,100,000	0
	10031220	RP Floor Resurfacing Project	Floor Resurfacing Project	GF Continuing Authority Ctrl	100,000	100,000
	10032369	RP Civic Center Pg Maint Fund	Civic Center Pg Maint Fund	GF Continuing Authority Ctrl	15,000	15,000
	10032971	RP Alarm Maintenance	Alarm Maintenance	GF Continuing Authority Ctrl	200,000	200,000
	10032972	RP Playground Maintenance	Playground Maintenance	GF Continuing Authority Ctrl	700,000	700,000
	10033273	RP 2020 Bond Planning	Reserve	SR Eastern Neighborhood Cl	3,588,287	3,588,287
	10033303	RP Fencing	Fencing	GF Continuing Authority Ctrl	250,000	250,000
	10034673	RP Herz Recreation Center	Budget	GF Continuing Authority Ctrl	600,000	0
	10035933	RP OS Contingency - GEN - NEW	OS Contingency - GEN- Budget	SR Open Space-Continuing	2,024,880	2,130,150
	10036165	RP Botanical Garden Nursery	Botanical Garden Nursery	GF Continuing Authority Ctrl	150,000	0
	10036166	RP Community Garden Maint	Community Garden Maint	GF Continuing Authority Ctrl	25,000	25,000
	10037377	RP Waste Receptacle/Park Furn	Waste Receptacle/ParkFurniture	GF Continuing Authority Ctrl	100,000	100,000
	10037407	RP McLaren Vis. Ave. Corridor	Budget	CP R&P Capital Impvt-Sta	207,000	0
	10037408	RP McLaren Neighborhood Connec	Budget	CP R&P Capital Impvt-Oth	130,000	0
	10037667	RP GGP Senior Center	Budget	GF Continuing Authority Ctrl	550,000	0
	10037713	Stow Lake ADA Repair CR	Stow Lake ADA Repair CR		900,000	0
	10037749	9th Lincoln GGP Entrance Imprv	9th Lincoln GGP Entrance Imprv	GF Continuing Authority Ctrl	2,800,000	0
	10037752	Jackson Park Playground	Jackson Park Playground	GF Continuing Authority Ctrl	5,000,000	0
Recreation & Park Commsn Total					42,827,121	23,269,273
Sheriff	10013792	SH Repair Of Roof On Jail Faci	County Jail	GF Continuing Authority Ctrl	250,000	250,000

CAPITAL PROJECTS

Department	Project Code	Project Title	Activity Title	Fund Title	2021-2022 Budget	2022-2023 Budget
Sheriff	10013797	Roads & Urban Forestry	Cj 5 Road Maintenance	GF Continuing Authority Ctrl	50,000	50,000
	10016951	Shf - Facilites Maintenance	Shf - Facilities Maintenance	GF Annual Authority Ctrl	517,276	543,140
			Shf - Jail Maintenance - Hoj	GF Annual Authority Ctrl	168,853	177,295
	10034780	CJ2 Laundry Improvement	CJ2 Laundry Room	GF Continuing Authority Ctrl	450,000	0
	10037645	CJ3 Annex - Shower Door	CJ3 Annex - Shower Door	GF Continuing Authority Ctrl	223,120	0
	10037714	CJ2 Elevators CR	CJ2 Elevators CR		4,000,000	0
	10037715	Fire Life Safety CR	CJ2 Fire Life Safety CR		1,000,000	0
			CJ5 Fire Life Safety CR		407,000	0
	10037716	CJ5 Sec Electronics CR	CJ5 Sec Electronics CR		4,450,000	0
	Sheriff Total					11,516,249
War Memorial	10016982	War - Facility Maintenance	War - Facility Maintenance	SR WAR - Annual Authority Ctrl	580,263	609,276
	10037717	Davies Hall Elevators CR	Davies Hall Elevators CR		2,200,000	0
War Memorial Total					2,780,263	609,276
GSA - Technology	10033388	DT Fiber to Public Housing	Fiber to Public Housing	GF Continuing Authority Ctrl	10,000,000	0
	10033389	DT VOIP Facilities Remediation	VoIP Facilities Remediation	GF Continuing Authority Ctrl	600,000	1,000,000
	10037678	DT City Hall WiFi Improvements	DT City Hall WiFi Improvements	GF Continuing Authority Ctrl	200,000	0
	10037708	Fiber Backbone CR	Fiber Backbone CR		2,500,000	0
GSA - Technology Total					13,300,000	1,000,000
Capital Projects Total					441,749,039	275,299,522

IT Projects

SECTION 8



Information & Communication Technology Projects

THE COMMITTEE ON INFORMATION TECHNOLOGY (COIT)

Investment in information and communications technology (IT or ICT) enables the City and County to enhance city services, facilitate resident and visitor engagement, and utilize data to better inform leaders and policymakers. The City plans, funds, and coordinates IT projects through the Committee on Information Technology (COIT). COIT is responsible for advising the Mayor and Board of Supervisors (Board) on technology matters and setting overall technology direction for the City.

Every other year, COIT publishes the City's Information and Communication Technology Plan (ICT Plan) to proactively plan, fund, and implement the City's technology efforts to align with the Mayor's goals on equity and government accountability. The ICT Plan for Fiscal Years (FY) 2021-22 through 2025-26 was proposed by the Mayor and adopted by the Board in the spring of 2021. Visit the COIT website at sfcoit.org/strategy for the FY 2022-26 ICT plan.

INFORMATION AND COMMUNICATION TECHNOLOGY PLAN (ICT PLAN)

The adopted Five-Year ICT Plan presents a vision of government services that are available and universally accessible in times of crisis and beyond.

This vision reflects the increased importance technology has played in a pandemic that restricts in-person interactions. The Plan outlines a path to coordinate technology investments and improve city services.

The ICT plan identifies three strategic IT goals:

- Online and Accessible City Services Residents Can Use
- City Operations that are Efficient and Cost-Effective
- IT Infrastructure You Can Trust

FY 2021-22 and FY 2022-23 Proposed ICT Budget

COIT recommends strategic investments in technology projects citywide. The FY 2021-22 and FY 2022-23 Mayor's proposed budget provides \$14.3 million in funding for the following projects in FY 2021-22:

1. City Telecom Modernization

Phone systems across the City are relying on aging technology and require replacement. The City will convert more than 35,000 phone lines from more than 100 telephone systems to VoIP.

2. Citywide Web Redesign

Following COIT's adoption of the City's Digital Services Strategy, the Digital Services Team is redesigning the City's main website, sf.gov. The project will develop more online services, making it easier for residents to access city services and easier for staff to support.

3. Computer Aided Dispatch (CAD) Replacement

The City's CAD system is a tool for tracking field personnel of the City's police, fire, sheriff and other public safety agencies. The current system was purchased in 2001 and is at end-of-life.

4. Hiring Modernization

The Department of Human Resources is modernizing its hiring practices by using an integrated and modular approach to acquiring a new applicant tracking system. Through this project, the City will build intuitive, user-friendly tools that help candidates find the right opportunities in government, and help managers and HR professionals hire the right talent while staying true to the merit-based system.

5. JUSTIS and Mainframe Retirement

The San Francisco Superior Court is moving from the mainframe Court Management System to Thomson Reuters CTRAK case management system for criminal cases. To continue essential criminal justice operations, the City must remove dependencies on the mainframe and replicate functionality within the JUSTIS Hub.

6. Network Modernization

As a foundational system, all city departments rely on the City's fiber network to support their critical systems and applications. The proposed budget includes funding to support the continued work of the Department of

Technology to redesign the network with the goal of making it more efficient and resilient.

7. Public Safety and Public Service Radio Replacement

The Public Safety and Public Service Radio Replacement Project will upgrade the citywide radio communications system used primarily by the City's public safety agencies. The new technology will support over 9,000 mobile and handheld radios, with ten city departments and four outside agencies operating daily on the system.

8. Replacement of the Property Assessment and Tax System

The Assessor, Treasurer-Tax Collector, and Controller are replacing the property tax system in order to better support document capture, reporting, storage maintenance, conversion migration services, and management.

9. SF Budget, Performance Measurement, Projections & Reporting Project

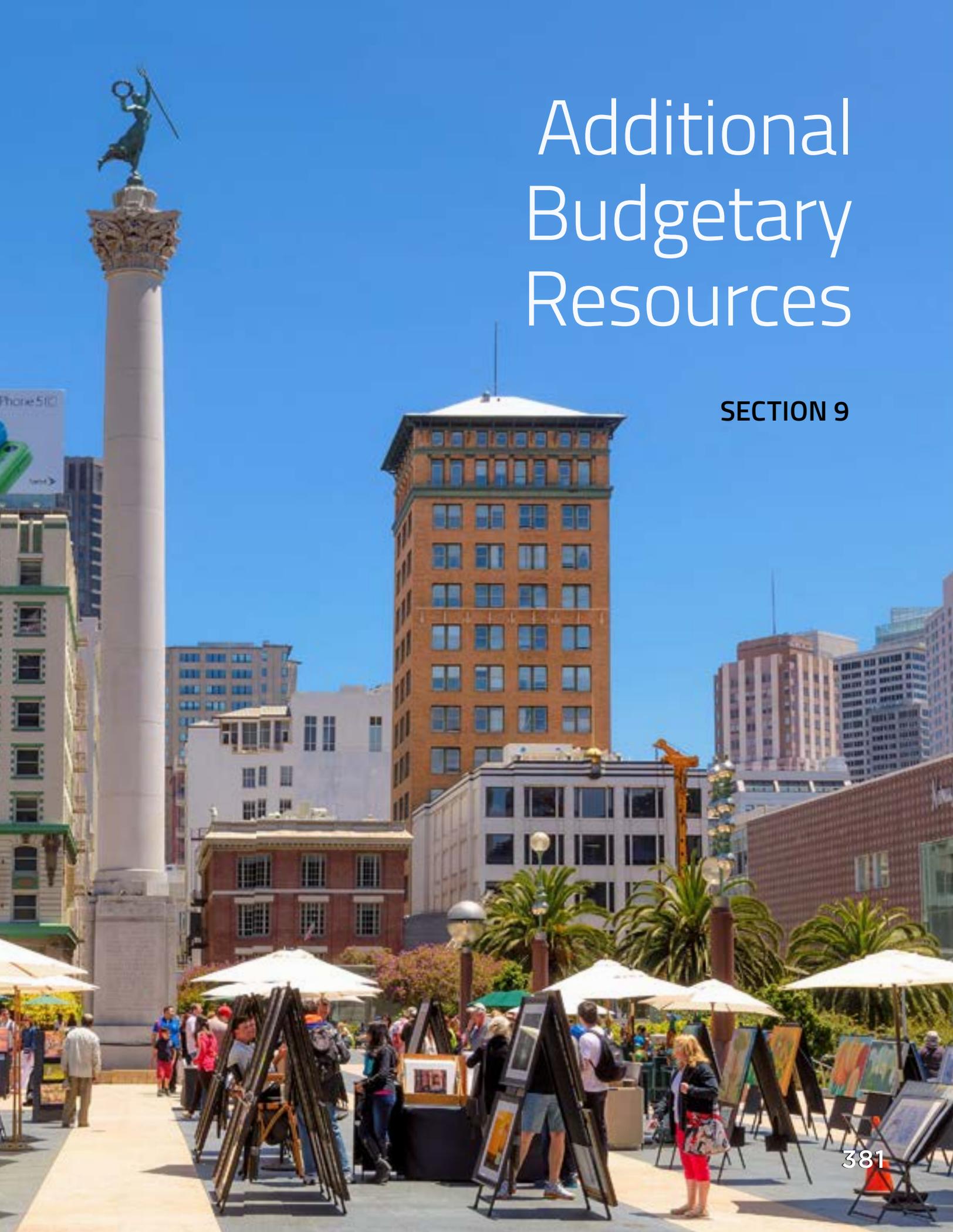
The City's budget system is end-of-life and requires replacement. A modern, fully supported system will improve resilience and ensure system performance during the budget process in order to meet the legal requirement to produce budget and salary ordinances.

10. SF Cloud Expansion

The City uses four central data centers to support daily operations. The Department of Technology seeks to enhance the provisioning and functionality of Infrastructure-as-a-Service (IaaS) and Platform-as-a-Service (PaaS) services for city departments. In the next year, the City will optimize data center space and on-premise cloud infrastructure, and investigate the adoption of a public cloud provider.

Additional Budgetary Resources

SECTION 9



Additional Budgetary Resources

The Mayor's proposed Fiscal Years (FY) 2021-22 and 2022-23 budget for the City and County of San Francisco (the City), published on June 1, is one of several financial documents that can be a resource to the public. Other sources of financial information include:

Consolidated Budget and Appropriation Ordinance, FY 2021-22 and FY 2022-23

The Consolidated Budget and Appropriation Ordinance (BAO) contains the City's sources of funds and their uses, detailed by department. This document provides the legal authority for the City to spend funds during the fiscal year. The BAO is released annually with the Board's passage and the Mayor's signing of the final budgets. An interim BAO is passed by a continuing resolution of the Board and provides the City's interim operating budget between the end of the fiscal year on June 30 and when the final budget is passed.

Annual Salary Ordinance, FY 2021-22 and FY 2022-23

The Annual Salary Ordinance (ASO) is the legal document that authorizes the number of positions and job classifications in departments for the budgeted fiscal years. The ASO is passed at the same time as the BAO.

Comprehensive Annual Financial Report

The City's Comprehensive Annual Financial Report (CAFR) summarizes the performance of all revenue sources and accounts for total expenditures in any given fiscal year. The CAFR for the fiscal year ending June 30, 2020 is currently available. The FY 2020-21 CAFR will be made available by the Controller after the fiscal year has closed and the City's financial reports have been reviewed and certified.

Five-Year Financial Plan and Joint Report

The City's Five-Year Financial Plan forecasts expenditures and revenues during the five-year period, proposes actions to balance revenues and expenditures during each year of the plan, and discusses strategic goals and corresponding resources for city departments. The Plan is published each odd calendar year by the Controller's Office, the Mayor's Office of Public Policy and Finance, and the Board of Supervisors' Budget and Legislative Analyst. In even calendar years, the Five-Year Financial Plan Update, commonly known as the Joint Report, is issued.

Obtaining Budget Documents and Resources

Copies of these documents are distributed to the SFPL Main Library. They may also be viewed online at the City's web site (www.sfgov.org) and at the following City Hall locations:

Mayor's Office of Public Policy and Finance

1 Dr. Carlton B. Goodlett Place, Room 288

Phone: (415) 554-6114

sfmayor.org/budget

Controller's Office

1 Dr. Carlton B. Goodlett Place, Room 316

Phone: (415) 554-7500

sfcontroller.org

Clerk of The Board of Supervisors

1 Dr. Carlton B. Goodlett Place, Room 244

Phone: (415) 554-5184

sfbos.org

For more information regarding San Francisco's budget, finance, and performance measurements, please visit the web sites below.

SF Performance Scorecards

Regularly-updated information on the efficiency and effectiveness of San Francisco government in eight highlighted service areas, including livability, public health, safety net, public safety, transportation, environment, economy, and finance.

sfgov.org/scorecards

SF Open Book

A clear look at San Francisco's fiscal and economic health.

openbook.sfgov.org

SF Open Data

The central clearinghouse for data published by the City and County of San Francisco.

data.sfgov.org

Commonly Used Terms

ACCRUAL BASIS ACCOUNTING – An accounting methodology that recognizes revenues or expenditures when services are provided.

AMERICAN RESCUE PLAN ACT OF 2021 (ARPA) – A COVID-19 stimulus package that is \$1.9 trillion for economic relief.

ANNUALIZATION – Adjusting a partial year revenue or expense to reflect a full year's worth of income or spending.

APPROPRIATION – Legislative designation of money to a department, program, or project for a particular use, including operations, personnel, or equipment.

ATTRITION SAVINGS – Salary savings that result when positions at a department are vacant.

BALANCED BUDGET – A budget in which revenues equal expenditures, with no deficit.

BALANCING – Process of making revenues match expenditures within each departmental budget and within the City budget as a whole.

BASE BUDGET – The budget predicated on maintaining the existing level of services and operations. The City and County of San Francisco require two-year budgeting annually, and the second year of the budget becomes the base budget for the following budget cycle.

BASELINE – (1) The annualized budget for the current fiscal year, which serves as the starting point for preparing the next fiscal year's budget. (2) A required minimum of spending for a specific purpose.

BOND – A debt investment in which an investor loans money to an entity that borrows the funds for a defined period of time at a fixed interest rate. Bonds are used by companies and governments to finance a variety of projects and activities.

BUDGET AND APPROPRIATION ORDINANCE (BAO) – The legislation that enacts the annual two-year budget. Formerly the Annual Appropriation Ordinance (AAO).

BUDGET CYCLE – The period of time in which the City's financial plan for the upcoming fiscal year is developed; submitted to, reviewed, and enacted by the Board of Supervisors and signed by the Mayor; and implemented by city departments.

CAPITAL BUDGET – Funds to acquire land, plan and construct new buildings, expand or modify existing buildings, and/or purchase equipment related to such construction.

CAPITAL EXPENDITURE – Expenditures creating future benefits, used to acquire or upgrade physical assets such as equipment or property.

CARRYFORWARD – Funds remaining unspent at year-end that a department requests permission to spend during the following fiscal year. Some funds carry forward automatically at year-end.

CASH BASIS ACCOUNTING – An accounting methodology that recognizes revenues and expenditures when payments are actually made.

COMPREHENSIVE ANNUAL FINANCIAL REPORT (CAFR) – The City's Annual Financial Report, which summarizes the performance of all revenue sources and accounts for total expenditures in the prior fiscal year.

CORONAVIRUS (COVID-19) – An illness caused by a virus that can spread from person to person that has created a global pandemic.

CORONAVIRUS AID, RELIEF, AND ECONOMIC SECURITY ACT (CARES ACT) – A \$2.2 trillion economic stimulus bill in response to the economic fallout of the COVID-19 pandemic.

COST-OF-LIVING ADJUSTMENT (COLA) – A regularly scheduled adjustment to salaries, aid payments, or other types of expenditures to reflect the cost of inflation.

COUNTY-WIDE COST ALLOCATION PLAN (COWCAP) – The County-Wide Cost Allocation Plan is developed annually by the Controller's Office and calculates the overhead rate charged to each department for its share of citywide overhead costs, such as payroll, accounting, and operations.

DEFICIT – An excess of expenditures over revenues.

ENTERPRISE DEPARTMENT – A department that does not require a General Fund subsidy because it generates its own revenues by charging fees for services.

FIDUCIARY FUND – Used to account for assets held in trust by the government for the benefit of individuals or other entities. Government employee pension funds are an example of a fiduciary fund. Fiduciary funds are one of the three broad types of government funds, the other two being governmental and proprietary funds.

FISCAL YEAR – The twelve-month budget cycle. San Francisco's fiscal year runs from July 1st to June 30th.

FRINGE – The dollar value of employee benefits such as health and dental, which varies from position to position.

FULL-TIME EQUIVALENT (FTE) – One or more employees who cumulatively work 40 hours/week.

FUND – Government budgets are made up of funds that organize and account for specific resources. Each fund is considered a separate accounting entity.

FUND BALANCE – The amount of funding that remains in a given fund at the end of the fiscal year.

GENERAL FUND – The largest of the City's funds, the General Fund is a source for discretionary spending and funds many of the basic municipal services such as public safety, health and human services, and public works. Primary revenue sources include local taxes such as property, sales, payroll, and other taxes.

GENERAL FUND DEPARTMENT – A department that receives an annual appropriation from the City's General Fund.

GOVERNMENTAL FUND – The City's basic operating fund, includes the General Fund and Capital projects. One of the three broad types of government funds, the other two being the fiduciary fund and the proprietary fund.

INTERIM BUDGET – The citywide budget that is in effect for the first two months of the fiscal year, during the lag period between July 1—the date on which the Board of Supervisors must technically submit its budget—until mid-August when the new budget is signed into effect by the Mayor. The Mayor's proposed budget serves as the interim budget.

MAJOR AND PROPRIETARY FUND – Used to account for a government's on-going activities and operations, the proprietary fund includes enterprise funds (which account for activities in which a fee is charged to external user) and internal service funds (used for services provided to other funds or departments). One of the three broad types of government funds, the other two being the fiduciary fund and the governmental fund.

MAYOR'S PROPOSED BUDGET – The citywide budget submitted to the Board of Supervisors by the Mayor's Office, by May 1 for selected Enterprise and other departments and June 1 for all remaining departments, that makes recommendations and estimates for the City's financial operations for the ensuing fiscal year.

MEMORANDUM OF UNDERSTANDING (MOU)

– A binding agreement between two parties.

ORDINANCE – A proposed or enacted law. Typically prepared by the City Attorney.

RAINY DAY CITY AND SCHOOL RESERVES

– Funds that are legally set-aside by the City Charter, Section 9.113.5, with the intent of protecting the City from being negatively impacted by the economy's boom-bust cycle. Generally, the Rainy Day Reserve requires that money be saved when revenue growth exceeds a certain level (in good economic times) in order to create a cushion during economic downturns. Pursuant to Proposition C, approved by San Francisco voters in November of 2014, the original Rainy Day Reserve was split into two separate reserves—the City Reserve for use by the City and the School Reserve for use by the San Francisco Unified School District.

RESOLUTION – A type of legislation. Typically prepared by the sponsoring department or a member of the Board of Supervisors and generally directed internally.

REVISED BUDGET – The department's budget at the end of the fiscal year. Over the course of the fiscal year, the department's original budget may be amended to reflect supplemental appropriations, and receipt of unbudgeted grants.

SALARY ORDINANCE – The legislation that grants departments the authority to fill a specified number of positions during the fiscal year. Note that this is not the same as having the funding to fill that number of positions. Formerly the Annual Salary Ordinance (ASO). This legislation is passed at the same time as the Budget and Appropriation Ordinance.

SPECIAL FUND – Any fund other than the General Fund. Revenues in special funds are non-discretionary.

SURPLUS – An excess of revenue over expenditures.

TECHNICAL ADJUSTMENT – Changes made by the Mayor's Office to the Mayor's proposed budget after it has been submitted to the Board of Supervisors.

TWO-YEAR BUDGETING – The citywide process (beginning Fiscal Year 2012-13) of budgeting each year for the next two fiscal years.