

Proposition T Annual Report Substance Use Disorders Timely Access Report

May 27, 2021
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Drug Medi Cal: Organized Delivery System

Quality Strategy Evolution

National



1. Timely Access
2. Network Adequacy
3. Client Satisfaction

2018: California DMC-ODS (DHCS) pilots Aligns Substance Use Disorder Services with County Medi-Cal Managed Health Plans

DMC-ODS must:

1. Use a benefit design modeled after the American Society for Addiction Medicine (ASAM) Criteria, covering a broad continuum of SUD treatment and support services
2. **Specify standards for quality and access**
3. Require providers to deliver evidence-based care, including medication management
4. Coordinate with physical and mental health services
5. Act as a managed care plan for SUD treatment services

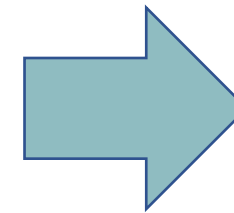


Timely Access

Average Time to Access (Q3/Q4 FY19-20 & FY 20-21 estimate)

	Time to Access¹	SUD Treatment Service	Reference standard	Target
1.	Same Day	Opioid Treatment Programs	SFDPH standard ² DHCS standard ³	<24hr <3days
		Perinatal Residential Treatment	SFDPH standard DHCS standard	<24hr <3days
2.	24 to 48 hr	Withdrawal Management (Detox) Residential	DHCS urgent care ⁴	24-48H
		Withdrawal Management (Detox) Outpatient	DHCS urgent care	24-48H
3.	1 to 8 days	Residential Treatment	DHCS routine care ⁵	<10day
4.	1 to 2 wks	Residential Step-Down with outpatient care*	DMC-ODS	N/A
5.	1 to 3 wks	Outpatient Treatment*	DHCS routine care	<10day
		Intensive Outpatient Treatment	DHCS routine care	<10day

Network Adequacy	
Opioid Treatment Programs Residential - Perinatal Residential - Jail	Good
Withdrawal Management Residential – General Residential – Dual Competent	Adequate
Residential – Spanish language* Residential Step-Down** Outpatient Treatment** Residential – Dual Complex Medical**	* Provider shortage **Planned Expansions



(New) MHSF:
Network Adequacy
Team





External Quality Review Organization: Annual

- **Demographics and distribution of services**
- **Quality: Timeliness, outcomes, satisfaction**
- **Information Systems**
- **Performance Improvement Projects (required)**
- **Client focus groups**
- **Issue Corrective Plans**

DHCS Medi-Cal Team: Annual

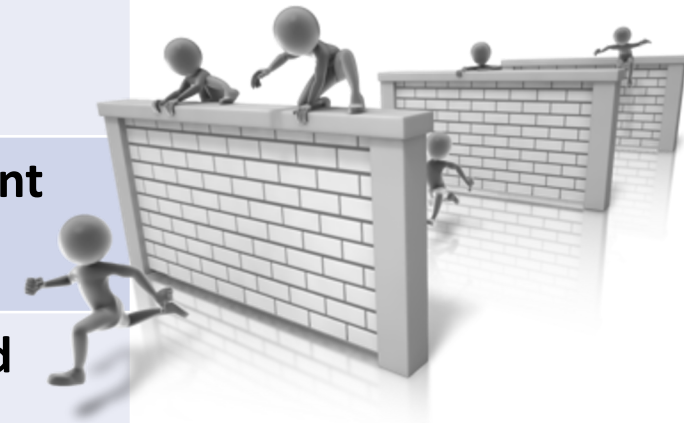
- **Cost/Utilization data**
- **Conduct Focus Groups**
- **Issue Corrective Plans**





Low-Threshold Services

New (FY20-21)	Planned
Tele-buprenorphine at 3 sites	Drug Sobering Center (MHSF)
Addiction Services SIP Hotels	Expand Tele-buprenorphine
Expanded Buprenorphine St Medicine/Pharmacy	Expand Contingency Management
Naloxone in Primary Care & Harm Reduction Sites	Embedded SUD Counselors and Peer Navigators
Managed Alcohol Program In SIP Hotels	MHSF Overdose Prevention (under development)





Questions are the path to learning