

**AMENDMENT NUMBER THREE
TO
THE HOUSING AND HOMELESSNESS INCENTIVE PROGRAM AGREEMENT
BETWEEN
SAN FRANCISCO HEALTH AUTHORITY dba SAN FRANCISCO HEALTH PLAN
AND
SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH**

This Amendment Number Three (“Amendment”) to the Housing and Homelessness Incentive Program Agreement (“Agreement”) between San Francisco Health Authority doing business as the **San Francisco Health Plan** (“Health Plan” or “MCP”), and the City and County of San Francisco (“City”), a municipal corporation, acting by and through the San Francisco Department of Public Health (“HHIP Grantee”), referenced collectively as parties and individually as party, is effective November 1, 2024.

RECITALS

WHEREAS, Health Plan and HHIP Grantee previously entered into a Housing and Homelessness Incentive Program Agreement (“Agreement”); and

WHEREAS, under its Office of Coordinated Care (OCC), the San Francisco Department of Public Health is working to continue its expansion of street-based services by operating BEST Neighborhoods; and

WHEREAS, pursuant to Section 7 of the Agreement, the parties desire to execute this Amendment Number Three to amend the Agreement to provide for changes to the Agreement.

NOW, THEREFORE, in consideration of the mutual promises set forth below, the Parties agree to amend the Agreement as follows:

1. Exhibit A-1a (BEST Neighborhoods 01/01/2025 - 06/30/2026), is incorporated into the Agreement upon execution of this Amendment Number Three attached hereto. HHIP funds shall be disbursed upon execution of this Amendment Number Three.

(Signature page follows)

IN WITNESS WHEREOF, the parties have executed this Amendment Three as of the date first hereinabove written. Except as modified above, all terms and conditions of the Agreement, as previously amended, shall remain the same.

San Francisco Health Plan

Signature _____

Print Name: _____

Title: _____

Date: _____

**City and County of San Francisco, by and
through San Francisco Department of Public
Health**

DocuSigned by:
Signature: Naveena Bobba
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Print Name: Naveena Bobba

Title: Deputy Director of Health

Date: 02/26/2025 | 2:47 PM PST

Approved as to Form:
DAVID CHIU
City Attorney

DocuSigned by:
By: Arnulfo Medina
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Arnulfo Medina
Deputy City Attorney
02/25/2025 | 3:03 PM PST

EXHIBIT A-1a
BEST Neighborhoods
January 2025 - June 2026

HHIP is for Medi-Cal only. Unless otherwise defined in this Agreement, all defined terms shall have the meanings set forth in the DHCS HHIP All Plan Letter 22-007.

Under the Program, Medi-Cal Managed Care Plan (“MCP”) will advance funds (See Total Grant Amount) as a grant to assist MCP with meeting HHIP metrics and/or performance goals. If this Program Agreement between MCP and HHIP Grantee is terminated for any reason, HHIP Grantee understands and agrees that it will repay all unspent grant funds pursuant to Section 4 (Term and Termination) of the Agreement.

1. Grantee Information:

Grantee Name: SF Department of Department of Public Health (“DPH”)	Primary Contact for Grant: Name: Karen Lancaster Email: [REDACTED] Phone: [REDACTED]
Grantee Address: [REDACTED] San Francisco, CA 94103	County Served: San Francisco

2. Description of Grant/Investment: Under the Office of Coordinated Care (OCC), HHIP Grantee is working to continue its expansion of street-based services by operating the Bridge and Engagement Services Team: Neighborhoods (BEST Neighborhoods) engagement teams to provide rapid, trauma-informed behavioral and physical health assessments; community-based therapeutic interventions to promote healing, wellness, and positive community participation; and linkages to benefits, housing and community resources. The new engagement teams are composed of street-based clinicians, peers, nurses and psychiatric practitioners in assigned neighborhoods. The integrated teams will be working 6 days a week with focused and phased interventions to support clients in transitioning to ongoing care and services.

3. Project Scope: The OCC is the primary conduit for HHIP Grantee to accept, triage, and respond to referrals for follow up and linkage to behavioral and physical health care from hospitals, clinics and other non-medical street-based programs across the city. The BEST Neighborhood teams will be directed to reach people for linkage/follow up. The team works closely with other street teams within the City such as Street Crisis Response team, The Homeless Outreach Team, and Community Ambassadors.

The OCC BEST Neighborhoods teams will:

- Respond to referrals and provide targeted engagement, assessment, care planning and linkage to other street and four walls health services.
- Assess for 5150 holds and Lanterman-Petris-Short (LPS) Conservatorship, in compliance with all applicable laws, regulations, and policies and procedures.
- Connect clients to low-threshold services for immediate psychiatric or medical need, such as Street Medicine, or Managed Alcohol Program
- Connect clients to other linkage and care managers from OCC, BEST Enhanced Care Management (ECM), additional SFHN ECM, and Intensive Case Management (ICM) teams
- BEST Neighborhoods Peers will
 - Link and navigate clients to housing and benefits
 - Support SFDPH Street Medicine health teams in:
 - engagement and relationship building with people experiencing homelessness.
 - linkage and engagement to Street Medicine ECM and Community Supports.

- Support clients with a street based Medi-Cal enrollment processes, which would otherwise need to be done in four walls centers.
4. **Sustainability Plan:** HHIP Grantee’s Behavioral Health Services Department has secured a portion of ongoing funding for future fiscal years and is optimistic about additional ongoing funding opportunities that are in process.
5. **HHIP Grantee Deliverables / Reporting:** HHIP Grantee will provide Health Plan with a complete grant progress and final report of all activities, purchases, and vendor acquired services via email at [REDACTED] following the below due dates using the most current Health Plan Grant Reporting Template.

6. **Project Deliverables:**

Exclusions – Describe any specific components that are excluded from this project
N/A

Major milestones (first six months)	
Deliverable	Delivery Date
Onboarding and Training of new staff	July 2025 - August 2025
Resource Guide updates / revisions	August 2025
100% of Staff Trained and Actively Delivering Services	September 2025
Report Name	Report Due Date
Progress Report	Due on or before 07/01/2025
Final Report	Due on or before 06/30/2026

Final Report		Due on or before 6/30/2026
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7. **Total Grant Amount:** Two million two hundred sixty-eight thousand dollars and zero cents (\$2,268,000.00) for 18-months of operations
8. **Effective Date:** 01/01/2025 - 06/30/2026
9. **Disbursement Intervals:**
- a. Seven hundred fifty-six thousand dollars and zero cents (\$756,000.00) upon execution of this Amendment Number Three.
 - b. Seven hundred fifty-six thousand dollars and zero cents (\$756,000.00) upon completion of the first six months’ deliverables as outlined in Section 5. of this Amendment.

- c. Seven hundred fifty-six thousand dollars and zero cents (\$756,000.00) at the end of the grant term period or no later than June 30, 2026, with the stipulation that all program deliverables have been satisfied.

- 10. Recovery and/or Return of Fund Disbursement:** Health Plan has a right to recover and HHIP Grantee agrees to return any unspent funds to Health Plan within sixty (60) business days upon notification of the following reasons:
- a. HHIP Grantee fails to carry out the full scope of services outlined in the Agreement.
 - b. HHIP Grantee uses the funds for a different purpose other those outlined in its application project budget without prior approval.
 - c. HHIP Grantee ceases operations during the grant period.
 - d. The Agreement or this Exhibit A-1a is terminated before the grant is completed.

HHIP Grantee will have thirty (30) business days to respond to any recoupment request from Health Plan before further action is taken.

(Remainder of this page is intentionally left blank.)