

Department of Human Services



Women and Families

May 14, 2014

2013 Homeless Count Demographic Survey Information

- 27% of the population (approx. 1,738 people) were female
- 3% of the population (approx. 193 people) were transgender
- 70% of the population (approx. 4,505) were male

2013 Homeless Count

- 679 people in 132 families were identified in the count
- 95% of people in families were sheltered
- 34 people in families were identified outside

Homeless Prevention

Services Provided	Households Served
Family Rental Subsidies	214
Rental Assistance Grants (Eviction Prevention, Move-In)	1,057
Legal Assistance and Representation	1,888
Shelter Diversion (Families)	120
Ellis Act Legal Representation	130
Community Outreach Tenant Counseling	570

Annual Baseline Budgets

\$6,066,586

Addbacks

\$1,200,000

Adult Emergency Shelter

Shelter Site	Female	Male	TOTAL
Dolores Street: Santa Ana		28	28
Dolores Street: Santa Maria/Martha		57	57
Hospitality House		30	30
Lark Inn (18-24 Year Olds)	15	25	40
MSC-South	45	295	340
Next Door	166	168	334
Sanctuary	74	126	200
Providence	5	100	105
CURRENT TOTAL	305	829	1134
Interfaith Winter Shelter (Mid-November thru February)		60-110	
FY14-15 Women-Only Shelter	25		
FY14-15 Women-Only Winter Shelter (Mid-November thru February)	30		

Services Provided

Adult Emergency Shelters

- Shelters operate 11 – 24 hours/day, 7 days/week
- Meals that follow SF Shelter Nutrition Project menu
- Provide a mailing address for clients
- Single stop shelter reservation system and 311 Shelter Reservation Waitlist
- On-site storage at most sites
- Shelter security
- Provide support Services as available, including:
 - Orientation to shelter system and homeless service referrals
 - Housing referral to specific opportunities and general search assistance
 - Support groups and social events
 - Some case management

Centralized Intake & Family Shelters

Program	No. of Beds/Families	Length of Stay
Compass Connecting Point	Centralized intake only (not residential); assessment, wait list, shelter placement	N/A
Hamilton Family Emergency Center	14 one-night beds, 32 60-day beds, 8 cribs	One night-60 days
Compass Family Shelter	22 families	90-180 days
Hamilton Family Residence	27 families	90-180 days
St. Joseph's Family Center	10 families	90-180 days
First Friendship Family Shelter	50 one-night beds	Night-to-Night
Providence Shelter	20 one-night beds	Night-to-Night

Services Provided

90-180 Day Family Shelters

- Operate 24 hours/day, 7 days/week
- Meals that follow SF Shelter Nutrition Project menu
- Children's Activities Program
- Mailing address for clients
- Support services, including:
 - intake and assessment
 - case management
 - assistance in housing search and obtaining housing
 - benefits advocacy and assistance
 - referrals
 - conflict resolution
 - support groups, social events, organized activities
 - wellness checks
 - referral to health screenings, up-to-date immunizations
 - promote peer support, community building, and team building
 - income saving program

ACCESS

Accessible Child Care Expedited for the Shelter System

- Unique child care subsidy designed specifically to help families obtain child care in San Francisco
 - at least one child under 3 years old
 - living or formerly living in homeless or domestic violence shelters
- Expands opportunities for homeless children and their families to receive quality early care and education services through a mix of quality licensed centers and licensed family child care providers
- Serves approximately 80 children
- Will expand to 120 children in FY14-15

Transitional Housing

- 12-24 month stays possible, many stays are shorter
- Goal is to prepare clients for transition to long-term housing and stability
- Services vary by site, including:
 - case management
 - educational/vocational planning
 - substance abuse/mental health counseling
 - job and housing search
 - workshops and peer support

Transitional Housing Units

Program	No. of Units	Serving...
Compass Clara House	13	Homeless families with minor children
Hamilton Transitional Housing Program	20	Homeless families with minor children
Cameo House	11	Women exiting the criminal justice system; single or with minor children
SafeHouse	10	Single women escaping prostitution

Permanent Supportive Housing Programs

TYPE OF UNITS

NOTE: Women are served by all adult programs.

	Adult					TOTAL ADULT	Family	TOTAL
	General	Women Only	Senior	TAY	Vets		TOTAL FAMILY	
SRO Master Lease								
Care Not Cash (CNC)	1253	33				1286		2523
Non-CNC	1022	85	86			1193		
Pilot Program w/HUD \$				44		44		
Shelter Plus Care (S+C)	514		16		15	545	198	743
Local Operating Subsidy Program (LOSP)	260		31			291	194	485
TOTAL	3049	118	133	44	15	3359	392	3751

Services Provided

Permanent Supportive Housing

- One housing provider in adult programs is working with HSA to create a women-only floor within a mixed building
- Subsidized rents
- Intake and Assessment
- Outreach and Engagement (Services are voluntary)
- Case Management
- Clinical Services, Roving Behavioral Health support (at some sites)
- Benefits Advocacy and Assistance
- Information and Referral
- Mediation with Property Management, Housing Stability support
- Conflict Resolution
- Support Groups, Social Events and Organized Activities
- Community Meetings
- Food Pantries (at some sites)

Homeless Families in Child Welfare

- 5 year federal grant from Administration of Children and Families to incorporate “housing first” principles into child welfare services
- Partners include Homeless Prenatal Program, Housing Authority, Infant Parent Program, and Public Consulting Group
- Families receive access to immediate housing through rent subsidies, and permanent housing through Section 8 vouchers and Local Operating Subsidy Program units

Homeless Families in Child Welfare

- The project provides intensive wraparound services to provide stability so that once housed, they can complete child welfare case plans.
- Intensive mental health treatment and SSI advocacy services also provided
- The project is research driven, with 32 families per year randomly selected to participate