

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information <i>(Please print clearly.)</i>
Name of contractor: Kaiser Foundation Health Plan, Inc., Northern California Kaiser Foundation Health Plan, Inc., Southern California

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. Please see attachment.
2. Please see attachment.
3. Kaiser Permanente is one of the nation's largest not-for-profit prepaid group practice plans, which represents a partnership between Kaiser Foundation Health Plan, Inc. and Kaiser Foundation Hospitals and the Permanente Medical Groups. As such, there is no owner, shareholders or sponsor.

Health Plans and Hospitals are nonprofit corporations whose capital is available for charitable, educational, research and related purposes and are generally exempt from federal and state income taxes. No individual or entity has any ownership interest in Health Plans or Hospitals.

4. Not applicable
5. Not applicable

Contractor address:	
<i>Northern California:</i> Kaiser Foundation Health Plan, Inc. 1950 Franklin Street Oakland, CA 94612	
<i>Southern California:</i> Kaiser Foundation Health Plan, Inc. 393 East Walnut Street Pasadena, CA 91188	

Date that contract was approved: 8/2/2016	Amount of contracts: (Estimated for CY 2017) \$373,909,247
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Describe the nature of the contract that was approved: Medical Health Insurance: Kaiser Permanente Traditional Plan, HMO and Senior Advantage with Part D.

Comments: *The amount of this contract is based on the most recent actuarial information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors
Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information (Please print clearly.)	
Name of filer: Angela Calvillo, Clerk of the Board	Contact telephone number: (415) 554-5184
Address: City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102	E-mail: Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Peggy Nevin for Angela Calvillo

8/4/16

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

Health Service System – City and County of San Francisco
Attachment to Form SFEC-126:
Notification of Contract Approval
May 2016

- **Please list the names of (1) members of the contractor’s board of directors.**

Here are the members of the Kaiser Foundation Hospitals and Health Plan Boards of Directors:

Bernard J. Tyson

Chairman and CEO of Kaiser Permanente

Ramon Baez

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Regina Benjamin, MD, MBA

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Jeff Epstein

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Leslie Stone Heisz

Kaiser Foundation Hospitals and Health Plan Boards of Directors

David F. Hoffmeister

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Judith A. Johansen, JD

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Kim J. Kaiser

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Philip A. Marineau

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Edward Pei

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Meg Porfido, JD

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Richard P. Shannon, MD

Kaiser Foundation Hospitals and Health Plan Boards of Directors

Cynthia A. Telles, PhD

Kaiser Foundation Hospitals and Health Plan Boards of Directors



A. Eugene Washington, MD, MPH

Kaiser Foundation Hospitals and Health Plan Boards of Directors

For more information on the members of our Boards of Directors, please go to <http://share.kaiserpermanente.org/bio/>.

- **Please list the names of (2) the contractor's chief executive officer, chief financial officer, and chief operating officer.**

Bernard J. Tyson

Chairman and CEO of Kaiser Permanente

Kathy Lancaster

Executive Vice President and Chief Financial Officer, Kaiser Foundation Hospitals and Health Plan

We do not have a "Chief Operating Officer" for Hospitals and Health Plan — following are the other members of our National Leadership Team:

Gregory A. Adams

Executive Vice President, Kaiser Foundation Hospitals and Health Plan, Inc.; Group President

Anthony A. Barrueta

Senior Vice President, Government Relations

Raymond J. Baxter, PhD

Senior Vice President, Community Benefit, Research and Health Policy

Vanessa M. Benavides

Senior Vice President and Chief Compliance and Privacy Officer, Kaiser Foundation Hospitals and Health Plan, Inc.

Benjamin K. Chu, MD, MPH, MACP

President, Kaiser Permanente Southern California Region; Group President, Kaiser Permanente Southern California and Georgia Regions; Executive Vice President, Kaiser Foundation Hospitals and Kaiser Foundation Health Plan, Inc.

Chuck Columbus

Senior Vice President and Chief Human Resources Officer, Kaiser Foundation Hospitals and Health Plan, Inc.

Patrick T. Courneya, MD

Executive Vice President, Hospitals, Quality and Care Delivery Excellence; Chief Medical Officer, Medicare Advantage, Cost and Prescription Drug Plans

Richard D. Daniels

Executive Vice President and Chief Information Officer, Kaiser Foundation Hospitals and Health Plan, Inc.



Donna Lynne, DrPH

Executive Vice President, Kaiser Foundation Hospitals and Health Plan, Inc.; Group President, Kaiser Permanente Colorado, Hawaii, Oregon and Washington

Arthur M. Southam, MD, MBA, MPH

Executive Vice President, Health Plan Operations

Mark S. Zemelman

Senior Vice President and General Counsel

Edward M. Ellison, MD

Executive Medical Director/Chairman of the Board, Southern California Permanente Medical Group; Chairman of the Board and CEO, The Southeast Permanente Medical Group; co-CEO, National Permanente Executive Committee, The Permanente Federation, LLC

Robert M. Pearl, MD

Executive Director and CEO, The Permanente Medical Group; President and CEO, Mid-Atlantic Permanente Medical Group; co-CEO, National Permanente Executive Committee, The Permanente Federation, LLC

Geoffrey S. Sewell, MD, FACP

President and Executive Medical Director, Hawaii Permanente Medical Group, Inc.; Chairman, National Permanente Executive Committee, The Permanente Federation, LLC

Chris Grant

Executive Vice President, Chief Operating Officer, Kaiser Permanente, The Permanente Federation

David Bell, MD

Executive Vice President of Leadership and People Strategy, The Permanente Federation; Corporate Vice President and Associate Medical Director for Professional Development and Service, Hawaii Permanente Medical Group

Pat Conolly, MD

Executive Vice President of Information Technology and Chief Information Officer, The Permanente Federation; Associate Executive Director, The Permanente Medical Group

Pauline Fox

Executive Vice President and Chief Legal Officer, The Permanente Federation, LLC; Interim General Counsel, Colorado Permanente Medical Group

Michael Kanter, MD

Executive Vice President of Quality and Chief Medical Officer, The Permanente Federation; Medical Director, Quality and Clinical Analysis, Southern California Permanente Medical Group

Daryl Kurozawa, MD, FACS

Executive Vice President of Products/Sales & Marketing, The Permanente Federation; Associate Medical Director, Sales & Marketing, Service Delivery Planning and Community Benefit, Hawaii Permanente Medical Group



Sharon Levine, MD

Executive Vice President, External Affairs, Communications and Brand Strategy, The Permanente Federation; Director and Senior Advisor of Public Policy, Pharmacy, and Professional Development, The Permanente Medical Group

Paul Minardi, MD

Executive Vice President, Finance and Strategy, The Permanente Federation; Medical Director, Business Management, Southern California Permanente Medical Group

Rochele Thornburg

Executive Vice President, Leadership and People Strategy, The Permanente Federation; Vice President, Strategy, Leadership, and Communications, Hawaii Permanente Medical Group

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(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information <i>(Please print clearly.)</i>
Name of contractor: Blue Shield of California
<i>Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.</i>
(1) members of the contractor's board of directors: <ul style="list-style-type: none"> • Paul Markovich • Robert Lee, Chairman • Doug Busch • Gary Cohen • Evelyn Dilsaver • Helen DuPlessis, M.D., M.P.H. • Hector Flores, M.D. • Alan Fohrer • Kristina M. Leslie • Leon E. Panetta • Mohammad H. Qayoumi, Ph.D.
(2) the contractor's chief executive officer, chief financial officer and chief operating officer; <p>Paul Markovick, President & CEO Michael Murray, Senior Vice President and Chief Financial Officer</p>
(3) any person who has an ownership of 20 percent or more in the contractor; <p>Blue Shield is a Not-for-Profit Mutual Benefit Corporation.</p>
(4) any subcontractor listed in the bid or contract; and <p>Blue Shield currently contracts with the following vendors to provide cost-effective, quality healthcare services:</p> <ul style="list-style-type: none"> • Accent Company, Omaha, NE (2003) – Accent provides investigation and recovery functions related to workers' compensation and third-party liability. • Xerox, Sandy, UT (2011) – Xerox provides member enrollment data entry services. • TPUSA, Los Angeles, CA (2007) – TPUSA assists with handling calls from Individual and Family Plan (IFP) members as well as eligibility and billing questions for members with portfolio plans.

- **Optum, Waltham, MA (2003)** – Optum currently administers Blue Shield’s Predictive Triage Engine, disease management programs; a suite high-risk case management programs; chronic complex, prenatal, and musculoskeletal case management programs CareTips clinical care gap messaging for members and providers; and our NurseHelp 24/7 program.
- **American Specialty Health Plans, San Diego, CA (1994)** – American Specialty Health Plans provides access to their chiropractic, acupuncture, and podiatry networks.
- **Argus Health Systems, Kansas City, MO (1999)** – Argus Health Systems provides claims processing for pharmacy benefits. Blue Shield provides pharmacy benefit management, pharmacy network, formulary, prior authorization, and member services internally.
- **Healthways, Franklin, TN (2013)** - Healthways provides the online wellness platform and content for Wellvolution including the Wellbeing Tracker and Daily Challenge.
- **VAL Health, Paoli, PA (2014)** – VAL Health manages a financial incentive program designed using behavioral economics theory integrated with wellness programs
- **CVS Specialty Redlands, CA (2005) and Walgreens Specialty, Beaverton, OR (2013)** – CVS Specialty and Walgreens Specialty provides specialty pharmacy services.
- **Dental Benefit Providers, Columbia, MD (1988)** – Dental Benefit Providers serves as Blue Shield’s dental plan administrator.
- **DST Output, El Dorado Hills, CA (2002)** – DST Output provides production services for explanation of benefits documents.
- **Arvato, Valencia, CA (2015)** – Arvato provides production services for ID cards.
- **Hewlett Packard, Plano, TX (2001)** – Hewlett Packard provides information systems and reporting services.
- **Trizetto Cognizant, Englewood, CO (2015)** - Trizetto Cognizant provides information systems and reporting services.
- **HealthEquity, Draper, UT (2012)** – HealthEquity provides integrated HSA/HRA/FSA consumer directed healthcare services for our high deductible health plans (HDHP).
- **Healthwise, Boise, ID (2005)** – Healthwise, a nonprofit consumer health content provider, supplies a robust health and wellness knowledgebase product for use on our website, www.blueshieldca.com.
- **Hinduja Global Solutions Inc., Warrenville, IL. (2011)** – Hinduja provides claims edit resolution services.
- **LabCorp, Burlington, NC (1997)** – LabCorp provides access to a national network of clinical laboratories.
- **Language Line, Monterey, CA (2002)** – Language Line provides language services to assist non-English speaking members.
- **Magellan Health Services, Avon, CT (2012)** – Magellan Health Services serves as Blue Shield’s Mental Health Service Administrator (MHSA), providing mental health/substance abuse network administration, claims, customer service, care management, and medical management. Additionally, they administer our LifeReferrals 24/7 program and a Behavioral Health Depression Management Program that integrates with our disease management program.
- **MES Vision, Santa Ana, CA (1984)** – Medical Eye Services serves as Blue Shield’s vision plan administrator.
- **National Imaging Associates, Columbia, MD (1999)** – National Imaging Associates provides prior authorization and medical management for outpatient radiology services, including CAT scans, MRIs/MRAs, nuclear cardiology, bone densitometry, and PET scanning.
- **PrimeMail, Eagan, MN (2008)** – PrimeMail provides mail service for pharmacy benefits. Blue Shield provides pharmacy benefit management, pharmacy network, formulary, prior authorization, and member services internally.
- **Quest Diagnostics, Madison, NJ (2008)** – Quest Diagnostics provides onsite and remote biometric screening services and immunization services.
- **SourceHOV, LLC, Dallas, TX. (2007)** – SourceHOV provides paper claims and correspondence mailroom, imaging and data entry services, including image viewing capabilities, claims edit resolution, correspondence activation, small group enrollment, claim credit backs, and pre-denial audits.
- **TeleTech Financial Services Management, LLC, Englewood, CO (2001)** – TeleTech assists with handling phone calls for IFP members, eligibility and billing questions for members with portfolio plans, and providers.
- **eviCore, Inc., Plainville CT (2011)** – eviCore provides prior authorization for spine surgery and interventional pain procedures.

- **Partners in Care Foundation, San Fernando, CA (2015)** – Partners in Care Foundation currently administers a home visit component of Shield Support care management, as well as a pilot of Evidence-Based Self- Management Programs for members with chronic conditions (provided as an additional option for members enrolled in BSC disease management program).
- **The Health Trust, San Jose, CA (2015)** – The Health Trust currently administers a pilot of Evidence-Based Self- Management Program for members with chronic conditions (provided as an additional option for members enrolled in BSC disease management program).

Please note that Blue Shield providers are neither agents nor employees of the plan but are independent contractors. Blue Shield cannot be held liable for the negligence, wrongful acts or omissions of any person receiving or providing services, including any physician, hospital or other provider.

(5) any political committee sponsored or controlled by the contractor.

EmPAC

Contractor address:
50 Beale Street, San Francisco CA 94105

Date that contract was approved: 8/2/2016

Amount of contract: (Estimated for CY 2017)
\$ 314,669,244

Describe the nature of the contract that was approved:
Medical Coverage: Blue Shield Flex Funded HMO for Actives and Early Retirees, and MAPD/COB for Retirees.

Comments:

*The amount of this contract is based on the most recent actuarial information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form _____

a board on which the City elective officer(s) serves San Francisco Board of Supervisors
Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information (Please print clearly.)

Name of filer:
Angela Calvillo, Clerk of the Board

Contact telephone number:
(415) 554-5184

Address:
City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102

E-mail:
Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Regan Nevin for Angela Calvillo

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

8/4/16

Date Signed

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NOTIFICATION OF CONTRACT APPROVAL
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City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information <i>(Please print clearly.)</i>
Name of contractor: DENTAL BENEFIT PROVIDERS OF CALIFORNIA, INC., an indirect subsidiary of UnitedHealth Group [Pacific Union]
<p><i>Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.</i></p> <p>1. The Dental Benefit Providers of California, Inc. Directors are:</p> <ul style="list-style-type: none"> ■ Kirk Eugene Andrews ■ Brandon Eric Cuevas ■ Andrew Joseph Fabula ■ Kenneth Mark Sheldon ■ Paul Ryan Toler. <p>2. The Dental Benefit Providers of California, Inc. officers include:</p> <ul style="list-style-type: none"> ■ President: Kirk Eugene Andrews ■ CFO: William David Aliski (Note: the Board is in the process of appointing Paul Ryan Toler as CFO) <p>3. Dental Benefit Providers, Inc. is 100% shareholder of Dental Benefit Providers of California, Inc.</p> <p>4. We provide most of our core services directly through the UnitedHealth Group family of companies. This allows us to offer affordable solutions through integrated data elements and systems, streamlined implementations and unified account management support.</p> <p>We do work with a variety of external vendors and subcontractors and have listed some of these third parties and the different capacities in which we interact with them. Due to the broad spectrum of UnitedHealth Group businesses and variations in the contractual relationships we have with each vendor or subcontractor, this list is subject to change and should not be considered exhaustive. We will be responsible for holding our vendors to the same standards and requirements to which we agree. We will accept responsibility to the extent that our subcontracted vendor fails to meet any contractual obligation assumed by us.</p> <p>Following are examples of non-affiliated organizations with which we subcontract for dental services:</p> <ul style="list-style-type: none"> ■ Careington augments our national dental network. We have been working with Careington since 2010. ■ Datamatics Global Services (formerly Tricom) performs data entry of some of our claims in India. We have been working with this company since 2005. ■ Diversified Dental Service augments our dental networks in Mississippi and Nevada. We have been working with Diversified Dental since 2005.

- **Emdeon** assists with HIPAA transactions and code sets. We have been working with Emdeon since 1997.
- **GfK Custom Research** conducts our member surveys. We have been working with GfK since 2010.
- **P & R Dental Strategies, Inc.** performs utilization review for our commercial dental business. We have been working with P&R since 2005.
- **PPOUSA** adds additional dental providers nationally. We have been working with PPOUSA since 2008.
- **The Premier Dental Group, Inc.** augments our dental network in Minnesota. We have been working with Premier Dental Group since 2007.
- **Scion Dental, Inc.** handles utilization review, and network recruitment. We have been working with Scion since 2009.
- **SourceHOV** (formerly HOV Services) receives and images paper claims. UnitedHealth Group has used this subcontractor since 1998 and we began using them for dental claims in 2005.
- **Southland Benefit Solutions, LLC**, provides our network lease in Alabama.
- **TeleTech** receives all incoming provider phone calls in Lipa City, Philippines. UnitedHealth Group has used this subcontractor since 1996 and we began using TeleTech for dental provider calls in 2006.
- **The TriZetto Group, Inc.** supports and maintains our claims system. We have been working with TriZetto since 2002.
- **Verisk Health** performs special investigating unit (SIU) services in support of the fraud, waste and abuse program. We have been working with this company since 2012.

In addition, due to the nature of UnitedHealth Group's corporate structure, some functions are handled by affiliates.

5. In California, corporate contributions are legal, and all of our political giving is through the United HealthCare Services, Inc. corporate entity, which registers as a major donor committee with the state. We are happy to provide additional information at the parent company level (UnitedHealth Group) for states other than California, upon request.

Contractor address:
 Dental Benefit Providers of California, Inc.
 3110 Lake Center Drive
 Santa Ana, CA 92704

Date that contract was approved: 8/2/2016	Amount of contract:(estimated for CY 2017) \$ 344,095
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Describe the nature of the contract that was approved:
 DMO Dental Coverage for both active and retirees

Comments:
 *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors

Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information <i>(Please print clearly.)</i>	
Name of filer: Angela Calvillo, Clerk of the Board	Contact telephone number: (415) 554-5184
Address: City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102	E-mail: Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Regan Nevin for Angela Calvillo

8/4/16

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed

**FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)**

City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information *(Please print clearly.)*

Name of contractor: United HealthCare Services, Inc. (for City Plan)

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

1. The United HealthCare Services, Inc. Directors are :
 - William C. Ballard, Jr.
 - Edson Bueno, M.D.
 - Richard T. Burke
 - Robert J. Darretta
 - Stephen J. Hemsley
 - Michele J. Hooper
 - Rodger A. Lawson
 - Douglas W. Leatherdale
 - Glenn M. Renwick
 - Kenneth I. Shine, M.D.
 - Gail R. Wilensky, Ph.D.
2. The United HealthCare Services, Inc. Officers include:
CEO and President: Stephen J. Hemsley
CFO: David S. Wichmann
COO: Dirk McMahon
3. No person owns 20 percent or more in the contractor.
4. We provide most of our core services directly through the UnitedHealth Group family of companies. This enables us to offer affordable solutions through integrated data elements and systems, streamlined implementations and unified account management support.

We do work with a variety of external vendors and subcontractors and have listed some of these third parties and the different capacities in which we interact with them. Due to the broad spectrum of UnitedHealth Group businesses and variations in the contractual relationships we have with each vendor or subcontractor, this list is subject to change and should not be considered exhaustive.

VENDORS AND SUBCONTRACTORS

ID CARDS

Our member medical ID cards are produced by Fiserv Output Solutions, a business unit of Fiserv, Inc. Fiserv, headquartered in Stafford, Texas, is a provider of business-critical communications to the financial services, health care, telecommunications, investment services and retail markets.

HEALTH INFORMATION

Various internal and external sources provide health content to our member website, **myuhc.com**. Each resource maintains relationships with various health professionals who write, edit and review the content created for the site. We screen each vendor for accuracy and independence of content.

OVERPAYMENT IDENTIFICATION VENDORS

We contract with a number of vendors to identify overpayments. These vendors perform a variety of audits, including, but not limited to, credit balance, data mining, COB, contract audits, DRG audits, workers' compensation and subrogation. Generally, these vendors do not perform collections on the overpayments they identify in an effort to reduce the number of vendors approaching physicians. A collection vendor is assigned to collect these overpayments.

OVERPAYMENT COLLECTION VENDORS

We contract with a number of vendors to collect overpayments that are identified internally or from an overpayment identification vendor. Overpayment collection vendors are responsible for sending the initial overpayment notification letter and will follow up with the physician on outstanding balances through phone calls or subsequent recovery letters. These vendors help resolve physician disputes/appeals.

SURVEYS

We conduct an annual member satisfaction survey based upon the HEDIS 3.0 standards.

Administration of the CAHPS survey is a joint effort between the Survey Research Studies division of OptumInsight (a UnitedHealth Group company) and the Center for the Study of Services (CSS). CSS is certified by NCQA as a CAHPS survey vendor.

NETWORK LEASING

We own the majority of networks we use for providing health care coverage. However, we use leased or vendor networks where it is not feasible to develop our own network. Vendor networks must comply with the same quality standards we use for our own networks. Vendor network compensation varies based on market demands and the customary practices of the local marketplace. We retain responsibility for claim processing. In addition, we oversee all quality issues, including quality control of the physicians and other health care professionals in the network.

SHARED SAVINGS PROGRAM

We use Viant, Three Rivers Physician's Network, First Health Networks and MultiPlan's national network of hospitals, physicians and other health care professionals to provide discounts to our customers for non-network claims through our Shared Savings Program (SSP).

SOCIAL SECURITY ADVOCACY ASSISTANCE

Social Security advocacy assistance is provided through another vendor. Claim specialists are trained to educate, guide and monitor the application process for Social Security disability benefits. We then consider offering assistance through Social Security Advocacy for the Disabled.

LEGAL

We hold our vendors to the same standards and requirements to which we agree. We accept responsibility to the extent that our subcontracted vendor fails to meet any contractual obligation we assume.

5. In California, corporate contributions are legal, and all of our political giving is reported by United HealthCare Services, Inc., a corporate entity that registers as a major donor committee with the state. We are happy to provide additional information at the parent company level (UnitedHealth Group, Inc.) for states other than California, upon request.

Contractor address:
UnitedHealth Group Center
9900 Bren Road East
Minnetonka, Minnesota 55343

Date that contract was approved: 8/2/2016

Amount of contract: (Estimated for CY 2017)
\$79,493,483

Describe the nature of the contract that was approved: Self-Insured Medical Plan and Prescription Drug sponsored by CCSF and whose claims administration is outsourced to UnitedHealth Services, Inc., as well as a fully insured Plan for Medicare A and B retirees

Comments:* The amount of this contract is based on the most recent actuarial information and will change due to actual claims, employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors

Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information (Please print clearly.)

Name of filer: Angela Calvillo, Clerk of the Board	Contact telephone number: (415) 554-5184
Address: City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102	E-mail: Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Peggy Neven for Angela Calvillo
Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

8/4/16
Date Signed

FORM SFEC-126:
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City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information <i>(Please print clearly.)</i>	
Name of contractor: Vision Service Plan (VSP)	
<p><i>Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.</i></p>	
<p>1) Matthew Alpert, O.D, Mark Bronstein, M.D., M.M.M., Walter Grubbs., Fred Howard, Gordon W. Jennings, O.D, Randy D. Lee, O.D., Rob Lynch, Dan Mannen, O.D., F.A.A.O., Leslie A. Murphy, CPA, Mary Anne Murphy, O.D., Gary Sheppard, J.D., Stuart J. Thomas, O.D., Ryan Wineinger, O.D.</p>	
<p>2) James Michael McGrann, President/CEO, Kate Renwick-Espinosa, VSP Vision Care President, Don Ball, CFO/Global, Les Passuello, CFO/Vision Care, Chief Operating Officer is not applicable.</p>	
<p>3) not applicable, as VSP is a nonprofit corporation</p>	
<p>4) not applicable</p>	
<p>5) not applicable</p>	
Contractor address: 3333 Quality Drive, Rancho Cordova, CA 95670	
Date that contract was approved: 8/2/2016	Amount of contract:(estimated for CY 2017) \$5,160,000
Describe the nature of the contract that was approved: Vision insurance	
Comments: *The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.	

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors

Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

Print Name of Board

Filer Information <i>(Please print clearly.)</i>	
Name of filer: Angela Calvillo, Clerk of the Board	Contact telephone number: (415) 554-5184
Address: City Hall, Room 244, 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102	E-mail: Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Peggy Nevin for Angela Calvillo

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

8/4/16

Date Signed

FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL
(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information *(Please print clearly.)*

Name of City elective officer(s):

Members, Board of Supervisors

City elective office(s) held:

Members, Board of Supervisors

Contractor Information *(Please print clearly.)*

Name of contractor:

Aetna Life Insurance Company

Please list the names of (1) members of the contractor's board of directors; (2) the contractor's chief executive officer, chief financial officer and chief operating officer; (3) any person who has an ownership of 20 percent or more in the contractor; (4) any subcontractor listed in the bid or contract; and (5) any political committee sponsored or controlled by the contractor. Use additional pages as necessary.

(1) Contractor (Aetna) Board of Directors

- Fernando Aguirre, Former Chairman, President and Chief Executive Officer Chiquita Brands International, Inc.
- Mark T. Bertolini Chairman, Chief Executive Officer and President Aetna
- Frank M. Clark, Former Chairman and Chief Executive Officer Commonwealth Edison Company
- Betsy Z. Cohen, Chief Executive Officer The Bancorp, Inc
- Molly J. Coye, M.D., Chief Innovation Officer UCLA Health System
- Roger N. Farah, President, Chief Operating Officer and Director Ralph Lauren Corporation
- Jeffrey E. Garten, Juan Trippe Professor in the Practice of International Trade, Finance and Business, Yale University
- Ellen M. Hancock, Former President of Jazz Technologies, Inc., Former Chairman and Chief Executive Officer of Exodus Communications, Inc.
- Richard J. Harrington, Chairman The Cue Ball Group, Former President and Chief Executive Officer The Thomson Corporation
- Edward J. Ludwig, Former Chairman and Chief Executive Officer Becton, Dickinson and Company
- Joseph P. Newhouse, John D. MacArthur Professor of Health Policy and Management Harvard University
- Olympia J. Snowe, Chairman and Chief Executive Officer, Olympia Snowe, LLC, Former U. S. Senator

(2) Contractor (Aetna) Chief Executive Officer/Chief Financial Officer/Chief Operating Officer

- Mark T. Bertolini Chairman, Chief Executive Officer
- Karen S. Lynch, President
- Shawn Guertin, Senior Executive Vice President, Chief Financial Officer
- Meg McCarthy is Executive Vice President, Operations & Technology.

(3) Any person who has an ownership of 20% or more

- Aetna is a publically traded company with no one person or entity having 20% or more ownership

(4) Any subcontractor listed in the bid.

- Affiliated Customer Services
- Allsup
- Computer Sciences Corporation
- Coventry Priority Services
- IBM Daksh
- International Beneficiary Locators, Inc.
- Intracorp
- Open Solutions and Harland (formerly BISYS)
- Perot
- The Rawlings Company

(5) Any Political committee sponsored or controlled by the contractor

- Aetna Political Action Committee (PAC)
 - i. Aetna PAC is a bipartisan political action committee, an organization that enables company employees to have a voice with legislators who make laws and policy that have a direct impact on the way the company does business. Its purpose is to collect voluntary contributions from eligible Aetna employees

and then use these funds to support candidates for federal and state political office in accordance with applicable election laws.

Contractor address:
151 Farmington Avenue
Hartford, CT 06156

Date that contract was approved: 8/2/2016

Amount of contract: (estimated for CY 2017)

- Life (basic): \$940,000
- Life (Supplemental): \$2,500,000
- Long Term Disability(LTD): \$6,870,000

TOTAL: \$10,310,000

Describe the nature of the contract that was approved:

- 1.) Basic Group Life and Supplemental Life, and;
- 2.) Long Term Disability Insurance

Comments:

*The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.

This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors

Print Name of Board

the board of a state agency (Health Authority, Housing Authority Commission, Industrial Development Authority Board, Parking Authority, Redevelopment Agency Commission, Relocation Appeals Board, Treasure Island Development Authority) on which an appointee of the City elective officer(s) identified on this form sits

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Angela Calvillo, Clerk of the Board

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Board.of.Supervisors@sfgov.org

Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Regina Neman for Angela Calvillo
Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

8/4/16
Date Signed

**FORM SFEC-126:
NOTIFICATION OF CONTRACT APPROVAL**
(S.F. Campaign and Governmental Conduct Code § 1.126)

City Elective Officer Information <i>(Please print clearly.)</i>	
Name of City elective officer(s): Members, Board of Supervisors	City elective office(s) held: Members, Board of Supervisors

Contractor Information <i>(Please print clearly.)</i>
Name of contractor: Best Doctors, Inc.

<p>1) <i>Please list the names of members of the contractor's board of directors:</i></p> <ul style="list-style-type: none"> • Douglas Donahue, • Bradley Langer, • Jeffrey Meskin, • Jeff Price, • Peter McClennen, • Nancy Falchuk, • Douglas Maine, • Elizabeth Allen, • Ignacio Rivera, and • Jack Wolf <p>2) <i>the contractor's chief executive officer, chief financial officer and chief operating officer:</i></p> <ul style="list-style-type: none"> • Peter McClennen, CEO • John MacLean, CFO • John Vavarias, COO <p>3) <i>any person who has an ownership of 20 percent or more in the contractor:</i></p> <ul style="list-style-type: none"> • No one person has ownership of 20 percent or more of the company. <p>4) <i>any subcontractor listed in the bid or contract:</i></p> <ul style="list-style-type: none"> • N/A <p>5) <i>any political committee sponsored or controlled by the contractor.</i></p> <ul style="list-style-type: none"> • N/A

Contractor address: 60 State Street #600, Boston, MA, 02109

Date that contract was approved: 8/2/2016	Amount of contract: (estimated for CY 2017) \$ 1,118,880
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Describe the nature of the contract that was approved: Best Doctors provides a Second Medical Opinion benefit, beyond what is offered through Health Plans.
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<p>Comments:</p> <p>*The amount of this contract is based on the most recent information and will change due to employee resignations, new hires, terminations and other attrition factors, as well as member selections at the time of qualifying events.</p>
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This contract was approved by (check applicable):

the City elective officer(s) identified on this form

a board on which the City elective officer(s) serves: San Francisco Board of Supervisors

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Signature of City Elective Officer (if submitted by City elective officer)

Date Signed

Peggy Heron for Angela Calvillo

8/4/16

Signature of Board Secretary or Clerk (if submitted by Board Secretary or Clerk)

Date Signed