



Tenderloin Center Update

November 3, 2022



City & County of San Francisco
Department of Public Health



Tenderloin Center (TLC) Background



City & County of San Francisco
Department of Public Health

- DEM launched the TLC on January 18, 2022, as part of the **Tenderloin Emergency Initiative**, in partnership with DPH, HSH, HSA, and DPW. DPH took over the site on July 1, 2022.
- The TLC is one strategy in a multi-pronged plan to immediately stabilize the neighborhood, with the goals of:
 - Reducing overdose deaths
 - Increasing connections to health and human services
- The TLC serves approximately 400 people a day, 7-days a week at 1170 Market St. in UN Plaza.

Tenderloin Center Services & Impact

January 18 – October 27, 2022:

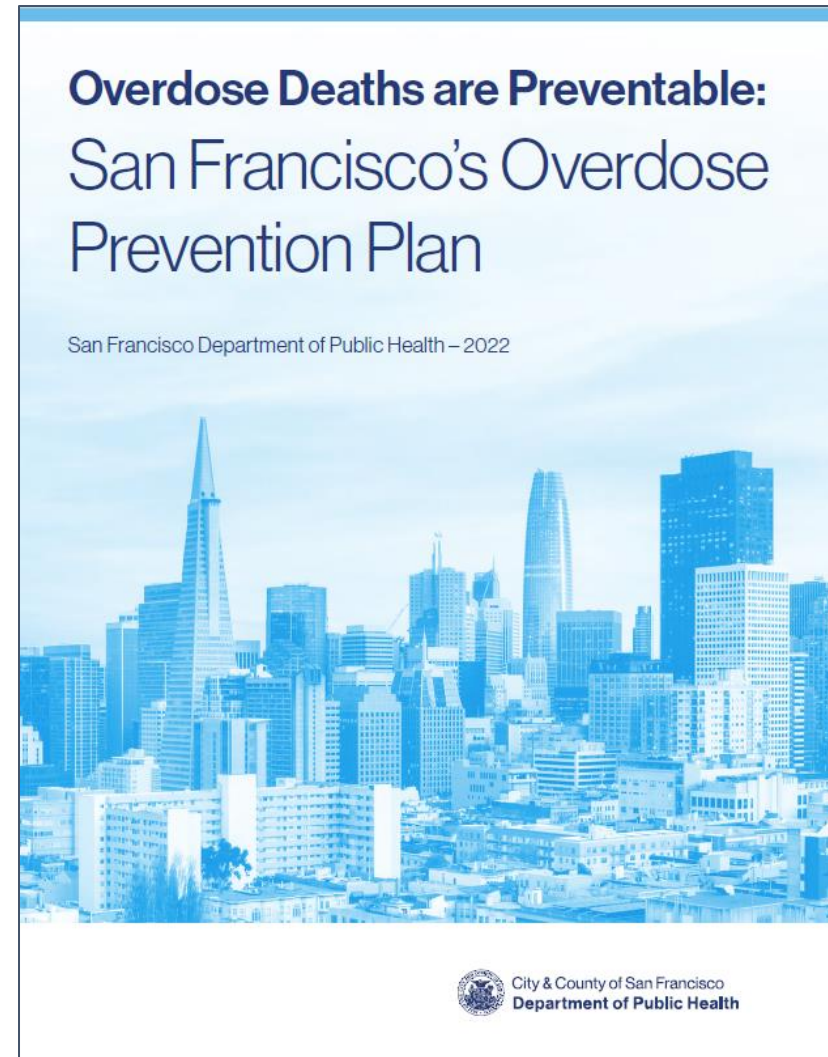
- 10 1,040 individuals placed into shelter and 211 individuals placed into permanent housing
- 10 637 completed enrollments into CalFresh, Medi-Cal, and CAAP
- 10 8,529 showers and 3,248 loads of laundry provided
- 10 Over 25,000 onsite behavioral health, physical health, social service and housing support activities provided
- 10 313 individuals connected with behavioral health services
- 10 272 overdoses reversed



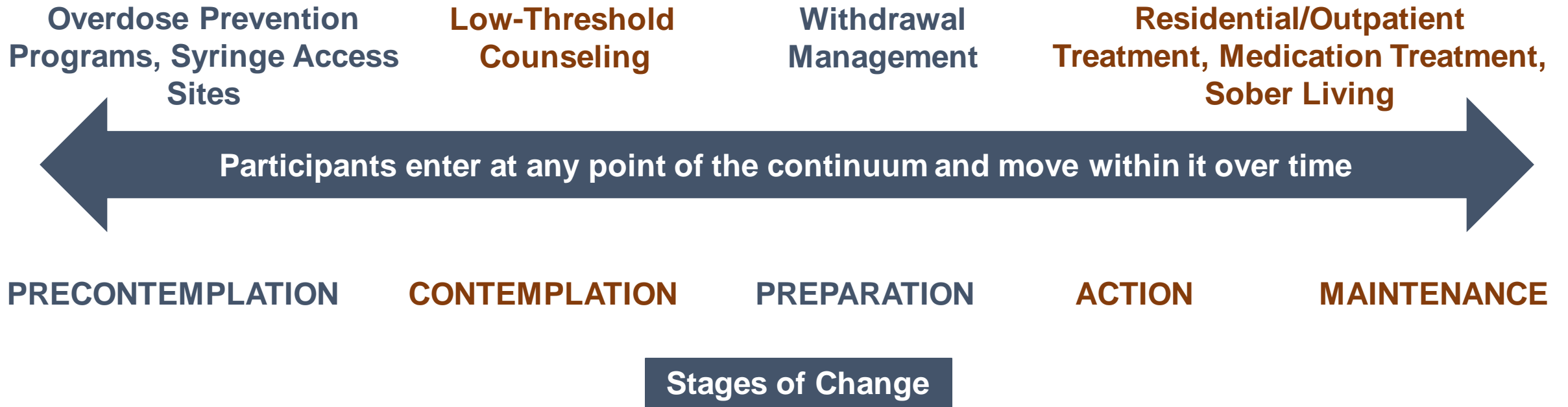
Efforts at TLC have aligned with Overdose Prevention Plan

Four-point comprehensive plan

1. Increase availability and accessibility of the continuum of substance use services
2. Strengthen community engagement and support for people at high risk for overdose
3. Implement a "whole City" approach to overdose prevention
4. Track overdose trends and related drug use metrics to measure success and inform program development and change



The TLC has been part of the continuum of evidence-based services that is saving lives...



...and the services are part of the larger, multi-pronged effort to reduce overdoses and public drug use

Progress made under Mental Health SF:

- Opening more than 250 new behavioral health residential care and treatment beds
 - Includes a drug sobering center (SoMa RISE), now open 24/7
- Expanded hours at the Behavioral Health Access Center (BHAC), the Office-based Buprenorphine Induction Clinic (OBIC) and BAART Market Street Clinic
- Established the Street Crisis Response Teams and the Street Overdose Response Team (SORT)
- Launched an Office of Coordinated Care within Behavioral Health Services
- Medications for addiction treatment and links to contingency management are offered to patients at Zuckerberg San Francisco General Hospital
- Behavioral Health Services Pharmacy delivers buprenorphine to many high-risk housing locations and areas without retail pharmacy access



Implementation of the Overdose Prevention Plan

- In 1-2 years:
 - Establish at least 2 Wellness Hubs that co-locate needed services and improve the health of people who use drugs
 - Open 70 additional residential step-down beds
 - Open 40 new beds for dual diagnosis transitional care for women in the Bayview
 - Increase the number of people receiving MAT by 20%
 - Increase the number of programs offering contingency management from three to five
 - Establish drop-in space with low-barrier therapy for people experiencing homelessness
 - Increase citywide naloxone distribution from 47,000 kits to 75,000 kits annually
 - Have naloxone available in 50% of supportive housing facilities



Wellness Hubs

- Neighborhood-based programs tailored to meet and improve the health of people who use drugs, with a specific focus on preventing overdose deaths.
- Services will include overdose prevention, access to treatment, and linkage to shelter and benefits.
- Goal is to open at least two wellness hubs within the next year in neighborhoods that are disproportionately affected by overdoses and public drug use, with the Tenderloin among the priority neighborhoods.
- Any new proposed site will include community engagement, including required Prop I notifications





NEXT STEPS

- Tenderloin Center
 - Explore options for extension of services
 - Develop TLC Service Transition and Post-Closure transition plans
- Implementation of SF Overdose Prevention Plan

