

FILE NO. 230123

Petitions and Communications received from February 2, 2023, through February 9, 2023, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on February 14, 2023.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information will not be redacted.

From the Office of the Mayor, submitting Executive Directive No. 23-01: Housing for All. Copy: Each Supervisor. (1)

From the Office of the Mayor, making the following appointment to the following body. Copy: Each Supervisor. (2)

Pursuant to Charter, Section 4.135:

Historic Preservation Commission

- Victoria Gray - term ending December 31, 2026

From the Controller's Office, pursuant to San Francisco Charter, Section F1.102 of Appendix F, submitting an Annual Report on Park Maintenance.

Copy: Each Supervisor. (3)

From the Office of Civic Engagement & Immigrant Affairs, submitting the 2023 Language Access Compliance Summary Report. Copy: Each Supervisor. (4)

From the Department of Public Health, pursuant to Ordinance No. 108-19, submitting a San Francisco Housing Conservatorship Annual Evaluation Report. Copy: Each Supervisor. (5)

From Plastiq, Inc., submitting a California WARN Act Notice in accordance with California Labor Code, Section 1401-1408 LC. Copy: Each Supervisor. (6)

From the Department on the Status of Women, submitting a Monthly Update on the Status of Abortion Rights Memorandum. Copy: Each Supervisor. (7)

From the Department of Public Health, submitting the annual Treatment on Demand (TOD, or Prop T) Report for Fiscal Year 2021-2022. Copy: Each Supervisor. (8)

From various departments, pursuant to Administrative Code, Section 12B.5-1.3, submitting Chapter 12B Waiver Request Forms. 2 Contract. Copy: Each Supervisor. (9)

From the California Public Utilities Commission, regarding a webinar on the Equity Initiatives and Clean Energy Access Grant Program. Copy: Each Supervisor. (10)

From Karen, regarding funding for the San Francisco Police Department.  
Copy: Each Supervisor. (11)

From Barry and Marcie Dardis, regarding treatments for addiction.  
Copy: Each Supervisor. (12)

From members of the public, regarding a Hearing of the Board of Supervisors on the Draft San Francisco Reparations Plan and Dream Keeper Initiative updates, File No. 230078; and a Resolution accepting the Draft San Francisco Reparations Plan, File No. 230109. 20 Letters. Copy: Each Supervisor. (13)

From members of the public, regarding a Motion discontinuing remote participation by members of the Board of Supervisors (Board) at meetings of the Board and its committees for reasons related to COVID-19; and discontinuing remote public comment by members of the public at meetings of the Board and its committees.  
File No. 221008. 25 Letters. Copy: Each Supervisor. (14)

From Patrick Monette-Shaw, regarding a Hearing of the Board of Supervisors sitting as a Committee of the Whole on Tuesday, May 9, 2023, to hold a public hearing on Laguna Honda Hospital's Strategy for Recertification and the Submission of a Closure and Patient Transfer and Relocation Plan. File No. 230035.  
Copy: Each Supervisor. (15)

From the Grover Cleveland Democratic Club, regarding graffiti in District 4.  
Copy: Each Supervisor. (16)

From John Niven, regarding an assault and robbery. Copy: Each Supervisor. (17)

From James Carroll, regarding Ann Hsu. Copy: Each Supervisor. (18)

From Vernon, regarding Urban Alchemy. Copy: Each Supervisor. (19)

From Patricia Arack, regarding electric vehicles and bicycles.  
Copy: Each Supervisor. (20)

From Dennis Hong, regarding a potential Ordinance de-appropriating \$292,674 from District 7 General City Responsibility (GEN) and re-appropriating \$128,000 to the Department of Children, Youth and Their Families (CHF) for creating a community space, a sports hub, and teen workforce development program in District 7.  
File No. 220876. Copy: Each Supervisor. (21)

From Eugene Chow, regarding fees for police reports. Copy: Each Supervisor. (22)

From Sevana Panosian, regarding a Resolution condemning Azerbaijan's Blockade of the Armenians of Nagorno-Karabakh (Artsakh) and ongoing human rights violations. File No. 230107. Copy: Each Supervisor. (23)

From the Japanese American Citizens League San Francisco, regarding a potential Resolution declaring February 19th to be an Annual Day of Remembrance to commemorate the signing of Executive Order 9066 in the City and County of San Francisco, which resulted in the wrongful incarceration of Americans of Japanese ancestry during World War II. File No. 230141. Copy: Each Supervisor. (24)

From Katya George, regarding John F. Kennedy Drive. Copy: Each Supervisor. (25)

From members of the public, regarding GrowSF's Safe Streets Pledge. 190 Letters. Copy: Each Supervisor. (26)

From Carl Nelson, regarding details of an arrest. Copy: Each Supervisor. (27)

From the Health Service System, submitting the Health Service Board's revised Governance Policies, pursuant to Charter, Section 4.104. Copy: Each Supervisor. (28)

# Item 1

**From:** [Ng, Wilson \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS-Operations](#); [PEARSON, ANNE \(CAT\)](#)  
**Subject:** Mayor's Executive Directive No. 23-01: Housing For All  
**Date:** Wednesday, February 8, 2023 3:45:14 PM  
**Attachments:** [Executive Directive 23-01 Housing for All.pdf](#)  
[image001.png](#)

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Dear Supervisors,

Please see the attached Mayor's Executive Directive No. 23-01: Housing For All, issued on February 7, 2023.

Sincerely,

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**Wilson L. Ng**

Deputy Director of Operations

San Francisco Board of Supervisors

1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102

Web: [www.sfbos.org](http://www.sfbos.org)



Click [here](#) to complete a Board of Supervisors Customer Service Satisfaction form

**Disclosures:** Personal information that is provided in communications to the Clerk of the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

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**From:** Paulino, Tom (MYR) <tom.paulino@sfgov.org>

**Sent:** Wednesday, February 8, 2023 3:33 PM

**To:** Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>; Somera, Alisa (BOS) <alisa.somera@sfgov.org>; Ng, Wilson (BOS) <wilson.l.ng@sfgov.org>

**Subject:** Executive Directive

Hi all,

Please see the Mayor's Executive Directive issued yesterday attached to this email, and feel free to

let me know if you need anything else.

Cheers,

**Tom Paulino**

He/Him

Liaison to the Board of Supervisors

Office of the Mayor

City and County of San Francisco



Executive Directive 23-01

**Housing for All**

*February 7, 2023*

San Francisco needs to fundamentally change how we approve and build housing. Our housing shortage drives out families, forces workers into long commutes, puts seniors at risk, and is a significant contributor to the top challenges we need to tackle, including homelessness, climate change, and our economic recovery. The causes of this shortage are broad, and they include blatant obstructionism and well-intentioned but ill-advised laws that have choked housing production.

San Francisco can and should be a statewide leader on housing. We have taken the first step by being one of the first cities in the Bay Area to have our Housing Element fully certified by the state. San Francisco's 2023 Housing Element puts forward an ambitious plan for meeting the City's housing needs, setting forth hundreds of specific policies and actions that the City must fulfill over the next eight years.

Now, we must take the next step to implement these policies and actions so we can truly be a City that delivers on a vision of Housing for All. I am directing departments to remove barriers to housing construction, reform outdated zoning restrictions, and find long-term solutions for creating more affordable housing. Doing so will support our continued economic recovery and ensure that San Francisco remains a welcoming City celebrated for its racial, cultural, and economic diversity.

As a critical first step toward accomplishing my goal of providing Housing for All, this Executive Directive focuses on three specific areas critical to initial Housing Element implementation: (i) establishing a clear accountability and oversight structure, (ii) holding departments responsible for specific actions in alignment with Housing Element goals and actions, and (iii) setting accelerated timelines for the proposal of high-impact legislation. I am pushing each of my departments to find new ways to streamline, rather than obstruct, the construction of housing.

By focusing on a specific set of near-term actions, this Executive Directive lays the groundwork for the City to unlock our housing pipeline, accelerate the approval of new housing projects, and create additional capacity for all types of housing across San Francisco. Much work remains as we push to fully implement the plans set forth in our Housing Element, and this is just the beginning.



**Directives:**

Through this Executive Directive, I hereby direct the following:

**I. Housing Element Accountability and Oversight**

The City shall create a system of centralized authority and oversight for the implementation of Housing Element policies and actions, including a centralized Interagency Implementation Team to which all departments are accountable and an Affordable Housing Working Group that will advise the City on strategies for meeting its affordable housing needs.

**1. Provide Direction and Oversight through an Interagency Implementation Team:**

The Mayor's Office shall immediately convene an Interagency Implementation Team, comprised of the Director of the Planning Department, Director of the Mayor's Office of Housing and Community Development, Director of Development for the Office of Economic and Workforce Development, and the Director of Housing Delivery, involving other relevant City departments as appropriate. This Interagency Implementation Team shall have the authority to direct City Departments to take specific actions to achieve the outcomes detailed in the Housing Element, with a focus on:

- a. Oversight: Oversee the implementation of Housing Element programs and actions, in collaboration with Planning Department staff;
- b. Direction: Provide direction to City departments to ensure that all relevant City stakeholders advance the actions of the Housing Element, including by establishing clear permitting timelines across all permitting departments;
- c. Action Plan: Create a Housing Element Action Plan that describes specific next steps to achieve the goals and actions set forth in the Housing Element. The Action Plan shall set forth specific actions, based each department's Housing Delivery Performance Assessment and Improvement Plan (Item #3, below), to which the Interagency Implementation Team will hold each department accountable. This Housing Element Action Plan shall be presented for the Mayor's consideration on or before **July 1, 2023**.
- d. Reporting: Track all aspects of this executive directive and progress towards the Housing Element Action Plan; meet with the Mayor monthly to present the City's progress towards the Housing Element actions and goals.

2. **Affordable Housing Implementation and Funding Strategy:** The Mayor's Office of Housing and Community Development (MOHCD) and Planning Department (Planning) staff shall develop a near-term plan for convening City leadership, staff, policymakers, affordable housing advocates, and industry experts to collaborate on an Affordable Housing Implementation and Funding Strategy.



- a. Purpose: The Purpose of this Affordable Housing Implementation and Funding Strategy is to provide concrete recommendations to achieve and sustain public funding from local, state, federal, and private sources, which is needed to achieve the City's RHNA targets of building over affordable 46,000 units by 2031.
- b. Deadline: MOHCD and Planning shall bring this proposal to the Interagency Implementation Team by **February 28, 2023**.

## II. Required Administrative Actions

All City Departments, including the Planning Department (Planning), the Office of Economic and Workforce Development (OEWD), the Mayor's Office of Housing and Community Development (MOHCD), the Office of Community Investment and Infrastructure (OCII), the Treasure Island Development Authority (TIDA), the Department of Building Inspection (DBI), the Department of Public Works (PW), the Port of San Francisco (Port), San Francisco Public Utilities Commission (SFPUC), the Permit Center, the Mayor's Office on Disability (MoD), the Fire Department, the Recreation and Parks Department, and the San Francisco Municipal Transportation Agency (SFMTA), shall be responsible for achieving the goals and actions set forth in San Francisco's Housing Element. In addition to completing a Housing Delivery Performance Assessment and Improvement Plan (#3, below), certain departments shall take additional steps as specifically directed below.

3. **Housing Delivery Performance Assessment and Improvement Plan:** Each of the departments specifically listed above shall be responsible for producing and implementing a Housing Delivery Performance Assessment and Improvement Plan, which, in addition to any specific measures necessary to achieve the Housing Element goals, shall analyze existing housing permitting performance and propose measures to reduce permitting timelines, including by requiring concurrent review of permits to the greatest extent feasible. This Housing Delivery Performance Assessment and Improvement Plan shall include the following:
  - a. Role: Describe the Department's role(s) in housing production.
  - b. Performance Assessment: Analyze average permitting timelines for housing-related approvals, including a list of the types of permits and approvals that each Department reviews and average current review times for each element, and propose reduced timelines. Include any standards the Department uses during its review.
  - c. Housing Coordinator: Assess the efficacy of each Housing Coordinator or Housing Coordination team (as established in Executive Directive 17-02); propose improvements to the Housing Coordinator program in furtherance of the 2023 Housing Element goals.



- d. **Process Improvements:** List completed housing process improvements (e.g., those completed in accordance with Executive Directives 18-01, 17-02 & 13-01, which remain in effect) and describe any remaining or new internal and interdepartmental process improvements needed to meet the Housing Element goals, including specific steps and timeframes for completing each improvement.
- e. **Capacity Assessment and Plan:** Evaluate existing departmental capacity to accomplish internal and interdepartmental process improvements; propose a plan using existing resources and, if justified, new resources to reduce permitting timelines and accomplish the goals and actions of the Housing Element.
- f. **Deadline:** Provide this Housing Delivery Performance Assessment and Improvement Plan to the Interagency Implementation Team by **May 1, 2023** for incorporation into the 2023 Housing Element Action Plan (described in #1(d) above).

4. **Mayor's Office of Housing and Community Development:** The Mayor's Office of Housing and Community Development, shall focus the City's efforts to increase affordable housing production, including through the following actions:
  - a. **Funding:** In alignment with the Affordable Housing Implementation and Funding Strategy (#2, above), develop a plan for securing additional funding for affordable housing development and preservation, to be presented to the Interagency Implementation Team by January 31, 2024.
  - b. **Cost Reduction:** Evaluate the government constraints that increase the costs associated with affordable housing development; in consultation with any other relevant departments such as SFPUC, PW, MoD, and the Contract Monitoring Division, propose improvements to internal processes and policies that will significantly reduce the per-unit cost of affordable housing production. Include these process improvements and policy proposals in MOHCD's Housing Delivery Performance Assessment and Improvement Plan.
5. **San Francisco Public Utilities Commission:** As part of its Housing Delivery Performance Assessment and Improvement Plan (#3, above), the SFPUC shall evaluate its role in providing critical infrastructure to housing development projects and propose concrete improvements and timelines for discrete actions to expedite housing production, including the challenges associated with bringing public power to housing projects, including delays associated with the delivery of services to these projects by the Pacific Gas & Electric Company. SFPUC shall also report on permits and processes that are slowing housing projects and take action to reduce current processing and approval times by at least 50% by February 1, 2024.
6. **Public Works:** As part of its Housing Delivery Performance Assessment and Improvement Plan (#3, above), Public Works shall report current processing times in the



Bureau of Street Use and Mapping Permits Division for right-of-way permits, subdivision maps, and encroachment permits that are slowing housing projects and take action to reduce current approval times by at least 50% by February 1, 2024.

7. **San Francisco Municipal Transportation Agency:** As part of its Housing Delivery Performance Assessment and Improvement Plan (#3, above), SFMTA shall report on the current backlog and processing times in the Streets Division that are slowing housing projects and take action to reduce current approval times by at least 50% by February 1, 2024.
8. **Department of Building Inspection:** As part of its Housing Delivery Performance Assessment and Improvement Plan (#3, above), DBI shall report current processing times for building permits that are slowing housing projects and take action to reduce current approval times by at least 50% by February 1, 2024.
9. **Planning:** As part of its Housing Delivery Performance Assessment and Improvement Plan (#3, above), Planning shall also report on permits and processes that are slowing housing projects and take action to reduce current processing and approval times by at least 50% by February 1, 2024. Planning shall eliminate the existing Preliminary Project Assessment process and establish new procedures for providing early design feedback to large projects by February 1, 2024.
10. **Additional Permitting Improvements:** In addition to reducing permitting timelines by at least 50% as described above, each department listed in items #5-9 above (SFPUC, Public Works, SFMTA, DBI, and Planning) shall provide a project applicant with an exhaustive list of outstanding application materials needed to deem an application complete within 30 days of receipt of a development application; once a complete application has been received, in no case shall initial department review of a complete application take longer than 30 days.
11. **Permit Center:** In addition to completing a Housing Delivery Performance Assessment and Improvement Plan (#3, above), the Permit Center shall collaborate with the Department of Building Inspection, Planning, and other departments to allow all housing permits to be processed via electronic plan review, which allows for parallel departmental action on permits, by July 1, 2023. The Permit Center shall also work with relevant departments to include in its May 1 plan a proposal for a new, more efficient system for tracking construction permits under review by the City, with full implementation by December 31, 2025.

### III. Timelines for Proposal of Legislative Actions

To ensure that the City acts promptly to reform the policies and processes that pose the greatest barriers to housing production, relevant departments shall complete the following Housing Element implementing actions within the deadlines described below:



12. **Reform Restrictive Zoning Controls:** The Planning Department shall develop rezoning proposals that will allow the City to accommodate its RHNA capacity, in accordance with Housing Element Action 7.1.1. The Planning Department shall present rezoning proposals to the Mayor in a timely manner to fulfill the goals of the Housing Element, but no later than January 31, 2024.
13. **Reduce Procedural Requirements that Impede Housing Production:** By May 1, 2023, the Planning Department, in consultation with OEWD, shall advance an initial package of legislation that will remove unnecessary fees and procedural constraints that obstruct the development of housing, including, but not limited to, eliminating Conditional Use Authorizations for certain types of housing development.
14. **Revise Inclusionary Housing Requirements:** Within 30 days of the issuance of recommendations of the Controller's Inclusionary Housing Technical Advisory Committee, the Planning Department shall propose modifications to the City's inclusionary housing program that will increase overall housing production while serving the City's affordable housing goals and shall draft legislation to be proposed to the Board of Supervisors.
15. **Remove Barriers for Office-to-Residential Conversions:** By April 1, 2023, the Planning Department and Department of Building Inspection shall propose legislation to amend code requirements to facilitate the conversion of existing office uses to residential uses in Downtown San Francisco to spur Downtown recovery efforts.
16. **Create New Funding Mechanisms:** By February 14, 2023, OEWD and the Controller's Office shall advance legislation to create new financing opportunities for pipeline projects that have been unable to advance due to financing constraints. This effort shall include legislation that establishes guidelines on funding eligibility and authorizes the creation of new infrastructure finance districts.

This Executive Directive takes effect immediately and will remain in place until rescinded by future written communication.

A handwritten signature in blue ink that reads "London Breed".

London N. Breed  
Mayor, City and County of San Francisco

**From:** [Mchugh, Eileen \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [Young, Victor \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [PEARSON, ANNE \(CAT\)](#); [Paulino, Tom \(MYR\)](#); [Fennell, Tyra \(MYR\)](#)  
**Subject:** TIME SENSITIVE: Mayoral Nomination - HPC  
**Date:** Wednesday, February 8, 2023 8:35:00 PM  
**Attachments:** [Clerk's Memo 2.8.23.pdf](#)  
[Victoria Gray Appointment 2023.pdf](#)  
[Bio.pdf](#)  
[V Gray Form 700.pdf](#)

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Dear Supervisors,

The Office of the Mayor submitted the attached, complete nomination package. Please see the memo from the Clerk of the Board for more information and instructions.

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-5184 | Fax: (415) 554-5163  
[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)



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## MEMORANDUM

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Date: February 8, 2023  
To: Members, Board of Supervisors  
From: *AC* Angela Calvillo, Clerk of the Board  
Subject: Mayoral Nomination - Historic Preservation Commission

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The Office of the Mayor submitted the following complete nomination package pursuant to Charter, Section 4.135. This nomination is subject to approval by the Board of Supervisors and deemed approved if the Board fails to act within 60 days. The final regularly scheduled Board meeting is April 4, 2023. (Final date to approve is Saturday, April 8, 2023).

**Nomination to the Historic Preservation Commission:**

- Victoria Gray - Seat 4 (Historian) - term ending December 31, 2026

**Pursuant to Board Rule 2.18.1, the Clerk of the Board shall refer the motion to the Rules Committee for a hearing and consideration to meet the April 4, 2023, deadline.**

c: Matt Dorsey- Rules Committee Chair  
Alisa Somera - Legislative Deputy  
Victor Young - Rules Clerk  
Anne Pearson - Deputy City Attorney  
Tom Paulino - Mayor's Legislative Liaison  
Tyra Fennell - Director of Commission Affairs

OFFICE OF THE MAYOR  
SAN FRANCISCO



LONDON N. BREED  
MAYOR

### Notice of Appointment

February 7, 2023

San Francisco Board of Supervisors  
City Hall, Room 244  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

Honorable Board of Supervisors:

Pursuant to Charter Section 4.135, of the City and County of San Francisco, I make the following reappointment:

**Victoria Gray** to seat 4 (Historian) of the Historic Preservation Commission with a term ending December 31, 2026, formerly held by Richard Johns.

I am confident that Ms. Gray will serve our community well. Attached are her qualifications to serve, which demonstrate how her reappointment represents the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

Should you have any question about this reappointment, please contact my Director of Appointments, Tyra Fennell, at 415.554.6696.

Sincerely,

A handwritten signature in blue ink that reads "London Breed".

London N. Breed  
Mayor, City and County of San Francisco



## **Victoria R. Gray**

Victoria Gray is a native San Franciscan and currently serves as a Vice President and Director for Bonhams & Butterfields Auction House as well as Head of the San Francisco office. Victoria holds a Bachelor's degree in Art History from Bucknell University and also completed a 6 month course of intensive Historical research studies at Syracuse University in Florence, Italy.

A practicing Art Historian for 2 decades Victoria worked for Sotheby's Auction House in New York prior to joining Bonhams & Butterfields in San Francisco in 2003. Victoria's tenure at Bonhams started the Fine European & American Furniture and Decorative Arts Department where she focused solely on collections of important furniture and decorations. Victoria was responsible for putting together the catalogue for the collections and assisting with the research and writing of scholarly essays, highlighting the local historical context around each piece. In 2005 she moved into the Trusts & Estates Department working with large public and private collections from estates.

In 2007 and 2008 Victoria worked regularly in Bonhams' Hong Kong office helping to drive the company's expansion in the Asian Market including holding the first wine auction in Hong Kong in 2007. In 2008 Victoria was relocated to Bonhams' New York office where she was Head of the Trusts & Estates Department on the East Coast for 5 years. In 2012 Victoria was relocated back to the San Francisco office where she runs the Trusts & Estates group for Northern California in addition to serving as Head of the San Francisco office. Victoria advises trust officers, estate planning attorneys, wealth managers, certified public accountants and professional fiduciaries on all aspects of tangible personal property including appraisals, conservation, restoration, auctions and private treaty sales.

In Victoria's current capacity she is responsible for the historical research and writing of scholarly essays surrounding important Bay Area estate collection. In recent years this has included the handling of some of the most historically important San Francisco figures and families such as Helene & Charles Templeton Crocker of the Big Four and Charlotte and George Shultz. Victoria has also advised, researched and successfully handled the auctions of historically important items such a relief sculptures from the Palace of Fine Arts and longtime San Francisco institutions such as the bars Henry Africa and Eddie Rickenbacker's.

In addition to her Trusts & Estates responsibilities Victoria has also served as one of Bonhams chief auctioneers since 2014, selling auctions ranging from wine, guns, jewelry, Asian Works of Art and Fine Art. Victoria is a frequent lecturer and often speaks on topics including the art market, primary source research topics and conservation issues to groups including Santa Clara University, ArtTable, Society of Trusts & Estates Practitioners, American College of Trusts & Estate Counsel, Peninsula Estate Planning Council and local historical societies.

When not working Victoria enjoys spending time with her husband and three-year-old twins. She currently serves on the executive committee for the Edgewood Auxiliary of the Edgewood Center for Children and Families. Victoria is a native San Francisco, born and raised in the city and enjoys showing her family and friends all the city has to offer.

STATEMENT OF ECONOMIC INTERESTS  
COVER PAGE  
A PUBLIC DOCUMENT

Please type or print in ink.

NAME OF FILER (LAST) (FIRST) (MIDDLE)  
GRAY VICTORIA RICHARDSON  
1. Office, Agency, or Court San Francisco PLANNING DEPARTMENT  
Agency Name (Do not use acronyms)  
HISTORIC PRESERVATION COMMISSION, Commissioner  
Division, Board, Department, District, if applicable Your Position

► If filing for multiple positions, list below or on an attachment. (Do not use acronyms)

Agency: \_\_\_\_\_ Position: \_\_\_\_\_

## 2. Jurisdiction of Office (Check at least one box)

State  Judge, Retired Judge, Pro Tem Judge, or Court Commissioner (Statewide Jurisdiction)  
 Multi-County  County of \_\_\_\_\_  
 City of San Francisco  Other \_\_\_\_\_

## 3. Type of Statement (Check at least one box)

Annual: The period covered is January 1, 2022, through December 31, 2022.  
-or- The period covered is \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_, through December 31, 2022.  
 Assuming Office: Date assumed \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
 Leaving Office: Date Left \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
(Check one circle.)  
 The period covered is January 1, 2022, through the date of leaving office.  
-or-  The period covered is \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_, through the date of leaving office.

Candidate: Date of Election \_\_\_\_\_ and office sought, if different than Part 1: \_\_\_\_\_

## 4. Schedule Summary (required)

► Total number of pages including this cover page: 4

**Schedules attached**

Schedule A-1 - Investments - schedule attached  
 Schedule A-2 - Investments - schedule attached  
 Schedule B - Real Property - schedule attached

Schedule C - Income, Loans, & Business Positions - schedule attached  
 Schedule D - Income - Gifts - schedule attached  
 Schedule E - Income - Gifts - Travel Payments - schedule attached

-or-  None - No reportable interests on any schedule

## 5. Verification

1812 Scott Street, San Francisco, CA 94115  
MAILING ADDRESS STREET CITY STATE ZIP CODE  
(Business or Agency Address Recommended - Public Document)

DAYTIME TELEPHONE NUMBER

(415) 254-4996

EMAIL ADDRESS

Richardson.victoria@gmail.com

I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my knowledge the information contained herein and in any attached schedules is true and complete. I acknowledge this is a public document.

I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Date Signed

(month, day, year)

1/24/2023

Signature

(File the originally signed paper statement with your filing official.)

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#)  
**Subject:** FW: Issued: Updated Park Scores Dashboard & Annual Report (FY 2021-22)  
**Date:** Thursday, February 2, 2023 3:26:00 PM  
**Attachments:** [FY2022 Park Maintenance Standards Annual Report\\_0.pdf](#)

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Dear Supervisors,

Please see the attached Controller's Annual Report on Park Maintenance.

Also please find the Park Scores Dashboard [here](#).

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-7703 | Fax: (415) 554-5163  
[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** Reports, Controller (CON) <[controller.reports@sfgov.org](mailto:controller.reports@sfgov.org)>  
**Sent:** Thursday, February 2, 2023 10:00 AM  
**To:** BOS-Legislative Aides <[bos-legislative\\_aides@sfgov.org](mailto:bos-legislative_aides@sfgov.org)>; BOS-Supervisors <[bos-supervisors@sfgov.org](mailto:bos-supervisors@sfgov.org)>; Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Mchugh, Eileen (BOS) <[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org)>  
**Subject:** Issued: Updated Park Scores Dashboard & Annual Report (FY 2021-22)

Honorable Board of Supervisors,

Pursuant to Charter § [F1.102 of Appendix F](#) which requires the department to annually conduct a performance audit of the City's public park maintenance and cleaning operations, the City Services Auditor of the Controller's Office issued the updated San Francisco Park Maintenance Scores Dashboard and annual Park Maintenance Standards Selected Highlights report on February 1, 2023.

Please refer to the distribution e-mail below.

Office of the Controller  
City & County of San Francisco



Today the City Performance Unit of the Controller's Office is issuing the updated San Francisco Park Maintenance Scores Dashboard, together with the latest annual Park Maintenance Standards Selected Highlights report. Since 2005, the Controller's Office has worked with the Recreation and Parks Department to evaluate the City's public parks based on a set list of standards and features. Generally, each City park has a different set of features to be evaluated, ranging from dog play areas and athletic fields to restrooms and table seating areas.

### **The Dashboard**

The Park Maintenance Scores Dashboard is an interactive and accessible way the public can explore the highest- and lowest-scoring parks or look up a favorite park and get feature-level details on the maintenance. This year, the dashboard has been greatly expanded to better showcase evaluation data and trends.



*Users can select various features to view which City parks they appear in and how they scored.*



*Along with informing the public, the dashboard supports the Recreation and Parks Department's operational decision-making, with the ultimate goal of continuous park maintenance improvement.*

[View the dashboard](#)

[Download the report](#)

## **The Report**

The short report that accompanies the dashboard summarizes the results of park evaluations conducted between July 2021 and June 2022. (Due to the COVID-19 pandemic, evaluations were paused from April 2020 to July 2021.)

Notable highlights include:

- The Recreation and Parks Department's citywide average maintenance score goal is 90%, and it met or exceeded that target in FY2019 (92%), FY2020 (92%), and FY2022 (91%). This recent performance led to the target goal increasing to 91% for FY2022 and beyond.
- After an analysis of best practices, the Recreation and Parks Department developed a new standard for mapping Equity Zones in FY2022 based on the Environmental Justice Communities tool developed by the San Francisco Planning Department. Parks in Equity Zones scored an average of 89% in FY2022, down 2 percentage points from the citywide average.

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This is a send-only email address.

For questions about the report, please email Project Manager Sherman Luk at [sherman.luk@sfgov.org](mailto:sherman.luk@sfgov.org).

For media queries, please contact Communications Manager Alyssa Sewlal at [alyssa.sewlal@sfgov.org](mailto:alyssa.sewlal@sfgov.org) or (415) 694-3261.

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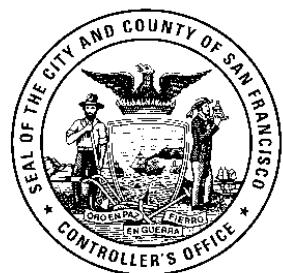
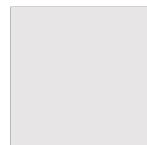
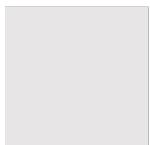
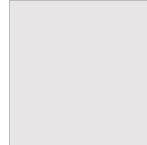
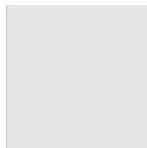
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# Park Maintenance Standards

Selected Highlights | FY2021-22



February 1, 2023

CITY PERFORMANCE



City and County of San Francisco  
Office of the Controller  
City Services Auditor

## About the Controller's Office

The Controller serves as the chief accounting officer and auditor for the City and County of San Francisco. We are responsible for governance and conduct of key aspects of the City's financial operations, including:

- Operating the City's financial systems and issuing its financial procedures.
- Maintaining the City's internal control environment.
- Processing payroll for City employees.
- Managing the City's bonds and debt portfolio.
- Processing and monitoring the City's budget.

We conduct audits and produce regular reports on the City's financial and economic condition and the operations and performance of City government.

## About City Performance

The City Services Auditor (CSA) was created in the Office of the Controller through an amendment to the San Francisco City Charter that was approved by voters in November 2003. Within CSA, *City Performance* ensures the City's financial integrity and promotes efficient, effective, and accountable government.

City Performance Goals:

- City departments make transparent, data-driven decisions in policy development and operational management.
- City departments align programming with resources for greater efficiency and impact.
- City departments have the tools they need to innovate, test, and learn.

### City Performance Team:

Natasha Mihal, *Director*

Sherman Luk, *Project Manager*

Craig Dermody, *Performance Analyst*



### Recreation and Parks Department Project Sponsors:

Denny Kern, *Director of Operations*

Lydia Zaverukha, *Asset Manager*

Benjamin Wan, *Operations Analyst*



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### Or visit:

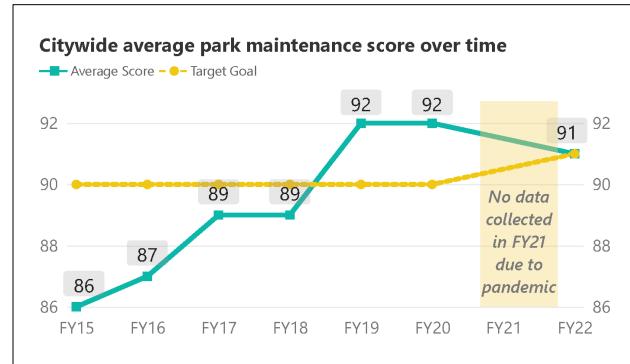
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# Executive Summary

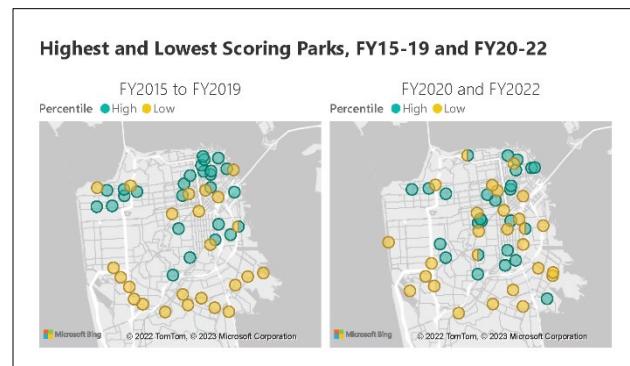
Under an amendment approved by voters in 2003, [Appendix F](#) of the City Charter requires the City Services Auditor division of the Controller's Office (CON) to work in cooperation with the Recreation and Parks Department (RPD) to establish objective and measurable park maintenance standards, and to assess the extent to which the City's parks meet those standards on an annual basis.

This report highlights the results of evaluations from July 2021 to June 2022 (Fiscal Year 2022). Due to the COVID pandemic, evaluations were paused from April 2020 to July 2021. For more information, visit the [San Francisco Park Maintenance Scores online dashboard](#). RPD and CON have established maintenance standards for all parks, such as whether a building is free of graffiti or a drinking fountain works. A park's maintenance score is the percent of these standards that are met. A perfect score of 100% would mean the park passed all applicable maintenance standards. See the *Methodology* section in the Appendix for more information and a scoring example. **FY22 park maintenance scores were generally unchanged from pre-pandemic levels in FY20. RPD met or exceeded its target goal for the citywide average score in FY19, FY20, and FY22.** To date, scores have risen significantly since FY15 when the program's current methodology was adopted.

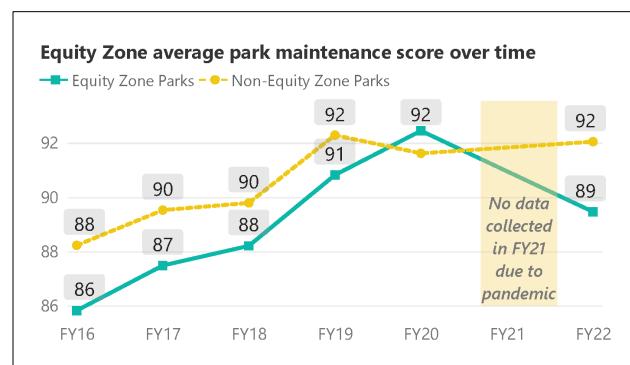
- The citywide average score was 91% in FY22, down 1 percentage point from FY20.
- Since FY15, the citywide score has increased by an average of 0.8 percentage points each year.
- The citywide average score met its target goals in FY19, FY20, and FY22. This recent performance led to the target goal increasing to 91% in FY22.



- From FY15-FY19, the City's highest-scoring parks were concentrated in the northern part of the City while its lowest-scoring parks were concentrated in the south and east.
- FY20-FY22 saw this trend reversed, with a more equitable distribution of both high- and low-scoring parks across the entire City.



- Parks in *Equity Zones*—communities negatively impacted by environmental health risks—scored an average of 89% in FY22, down 3 percentage points from a high of 92% in FY20.
- Non-Equity Zone parks scored an average of 92% in FY22, slightly above the citywide average.



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# Introduction

## Background

The Controller's Office (CON) works in close cooperation with the Recreation and Parks Department (RPD) to evaluate the City's park maintenance and cleaning operations. CON and RPD developed objective and measurable standards of maintenance for each park. Each quarter, CON and RPD staff conduct park evaluations across the City to assess each park's adherence to these maintenance standards. On an annual basis, CON analyzes and aggregates the results of these evaluations as part of its public reporting. This is the 15<sup>th</sup> annual park maintenance standards report based on the results of evaluations from FY19-20 and FY21-22. Due to the COVID-19 pandemic, park evaluations were paused from April 2020 to July 2021. As a result, no evaluation data is available for FY20-21.

This report contains selected highlights from the [Park Maintenance Scores Dashboard](#). The highlights presented in this report are based on evaluations of RPD properties conducted by RPD and CON staff over the course of the fiscal year (July 1 through June 30). Each park has a different set of features to be evaluated—such as an athletic field or a park's trees. Each feature is scored based on how many park maintenance standards it meets (or fails to meet). Feature scores make up each park's maintenance score, which in turn are aggregated to make up the citywide average score. For more information on how scores are calculated, see the *Methodology* and *Park Maintenance Scoring Fictitious Example* in the Appendix.

## Report Content

The primary purpose of this report is to present the public with the latest park maintenance data trends and evaluations. This report is comprised of four sections: Citywide Park Scores (the performance of the park system broadly), Selected Park Scores (notable trends in specific parks), Equity Zones (looking at the maintenance of parks in communities affected by environmental health risks), and Feature Scores (notable trends of specific park features). At the end of the report is an Appendix, which contains additional resources and an explanation of how scores are calculated.

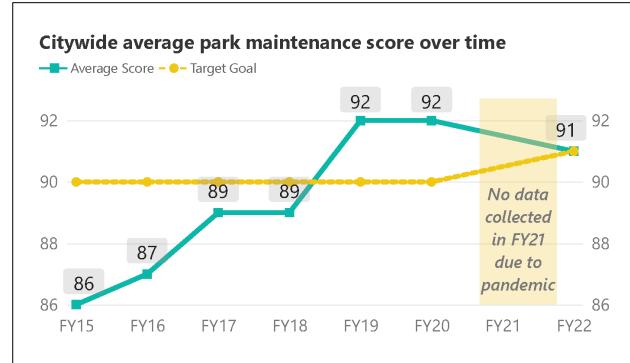
A secondary purpose of the report and dashboard is to support RPD's operational decision-making, with the ultimate goal of continuous park maintenance improvement. Park maintenance scores are also important because the citywide average score is one of the key performance indicators in [RPD's Strategic Plan](#) under "Strategy 1: Inspire Place." This performance indicator is also included in both the [Mayor's Budget Book](#) and the Controller's Office [Annual Performance Results](#) and [City Scorecards](#).

# Citywide Park Scores

Citywide scores reflect the overall maintenance quality of the parks system. The City [revised its park maintenance evaluation methodology](#) in FY15 to improve analysis and reporting of maintenance challenges. RPD sets a target goal for the citywide average score each year for [San Francisco's Annual Performance Results](#).

## Citywide Average Score

- The citywide average park maintenance score is calculated as the mean of each fiscal year's annual park scores.
- The citywide average score was 91% in FY22, meeting its annual performance goal.
- Since FY15, the citywide score has increased by an average of 0.8 percentage points annually.



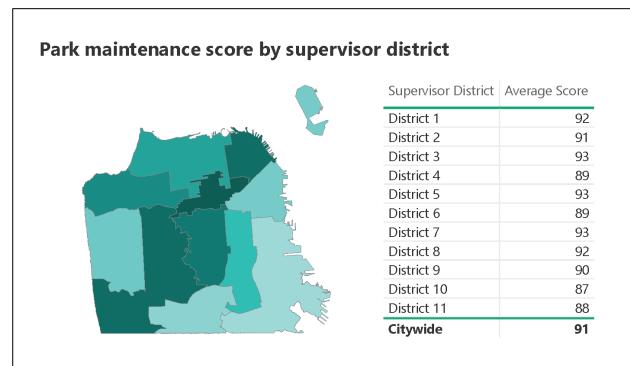
## Percent of Parks Scoring 85%+

- In addition to the target goal set for the Annual Performance Results, RPD also tracks the percent of parks which receive a score of 85% or higher. A score above 85% generally indicates a park is well-maintained and its features are in good condition.
- 89% of parks scored over this benchmark in FY22, up 2 percentage points from FY20.



## Supervisor District Average Scores

- Each of the City's *Supervisor Districts* receives an average park maintenance score, measured as the average of each districts' annual park scores.
- The highest average district score was 93% in FY22 while the lowest was 87%.
- Districts scored similarly, with 10 of 11 scoring within +/- 2 points of the FY22 citywide average of 91%. The spread of district scores continues to narrow: FY22 results compare favorably to FY15 when only 7 of 11 districts scored within +/- 2 percentage points of the citywide average.



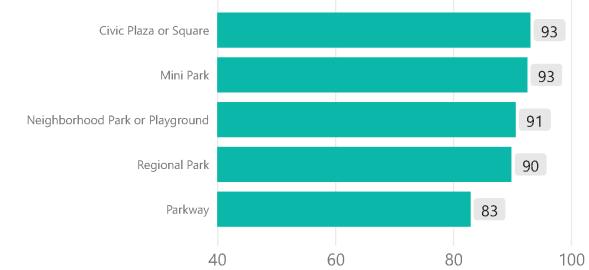
# Selected Park Scores

166 parks across the City are evaluated as part of the park maintenance evaluation program. In San Francisco, every resident is less than a 10 minute walk from a park; comparing year-over-year scores of specific parks allows residents to better grasp how their neighborhood parks' maintenance changes over time.

## Park Type Average Scores

- Parks are classified into different types to help RPD more equitably compare the scores of different kinds of parks.
- Regional Parks (e.g. Golden Gate Park) and Parkways (e.g. Lower Great Highway) may be the largest parks, but 88% of all evaluated parks are Neighborhood Parks or Mini Parks.

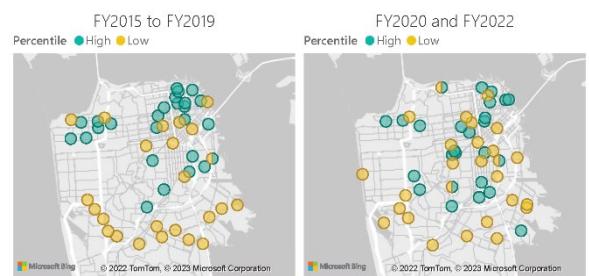
Average maintenance scores by park type in FY2022



## Highest- and Lowest-Scoring Parks

- Tracking highest- and lowest-scoring parks is important to ensure all neighborhoods have access to high quality parks. From FY15 to FY19, top-scoring parks were concentrated in the north while low-scoring parks were in the south/east.
- FY20 and FY22 saw a more even distribution of highest- and lowest-scoring parks across the City.

Highest and Lowest Scoring Parks, FY15-19 and FY20-22



## Largest Park Score Changes

- From FY20 to FY22, 37% of parks saw their average score increase by a median of +3.0 percentage points. 58% of parks experienced a score decline by a median of -4.5 points.
- The median change for all parks was -1.2 percentage points from FY20 to FY22.

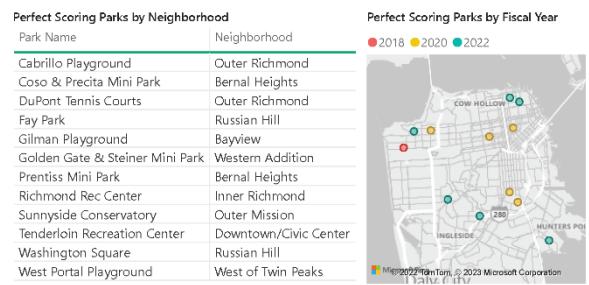
Highest and lowest score park changes from FY2020-FY2022

Top Ten Score Increases		Top Ten Score Decreases	
Park Name	Score Change	Park Name	Score Change
Seward Mini Park	+20.1	McKinley Square	-19.7
George Christopher Playground	+17.1	Lessing & Sears Mini Park	-16.8
Lower Great Highway	+17.1	Hilltop Park	-16.5
Palace of Fine Arts	+15.8	Eugene Friend Rec Center	-13.4
Golden Gate Heights Park	+15.5	Golden Gate & Steiner Mini Park	-12.3
Ina Coolbrith Park	+13.3	Richmond Rec Center	-11.9
Japantown Peace Plaza	+13.3	Cayuga Playground	-11.5
Corona Heights Park	+11.9	Angelo J. Rossi Playground	-11.2
Buena Vista Park	+11.2	Franklin Square	-10.3
SOMA West Skate Park	+10.9	Little Hollywood Park	-9.9

## Perfect-Scoring Parks

- 6 parks received perfect scores of 100% in FY22: DuPont Tennis Courts, Fay Park, Gilman Playground, Sunnyside Conservatory, Washington Square, and West Portal Playground. This was the highest number of perfect scores in a single year.
- There were 5 perfect-scoring parks in FY20, none in FY19, and 1 in FY18.

Parks receiving perfect annual maintenance scores



# Equity Zones

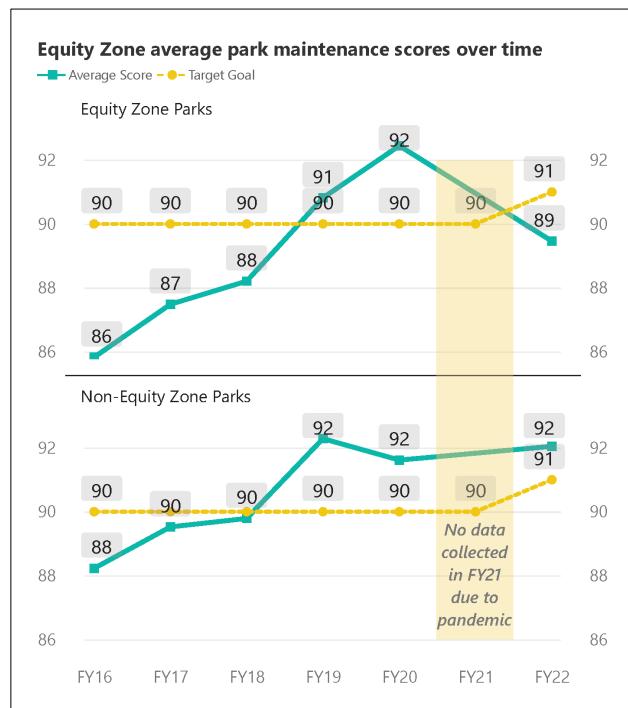
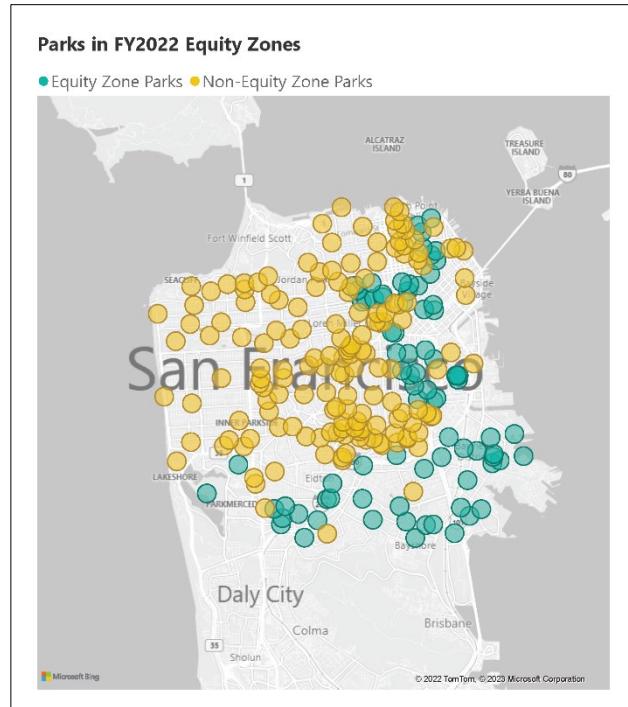
*Equity Zones* are neighborhoods disproportionately affected by environmental health risks. High-quality parks in Equity Zones can help to mitigate these risks. After an analysis of best practices, RPD developed a new standard for mapping Equity Zones in FY22 based on the [Environmental Justice Communities](#) tool developed by the San Francisco Planning Department. The new standard helps RPD meet its [Strategic Plan objectives](#).

## FY22 Equity Zone Parks

- In FY22, 67 out of the total 166 parks in the park maintenance evaluation program were located in Equity Zones. The full list of Equity Zone parks broken out by neighborhood is shown below.
  - *Mission* - 14 parks
  - *Bayview* - 10 parks
  - *Western Addition* - 8 parks
  - *Downtown/Civic Center* - 6 parks
  - *Visitacion Valley* - 5 parks
  - *Ocean View and Outer Mission* - 4 parks
  - *Chinatown and Excelsior* - 3 parks
  - *South of Market and Lakeshore* - 2 parks
  - *Crocker Amazon, North Beach, Nob Hill, and Bernal Heights* - 1 park
- The number of Equity Zone parks may change year-over-year based on annual changes in the underlying environmental health and socio-economic data.

## Equity Zone and Non-Equity Zone Average Scores

- The average park maintenance score for parks in Equity Zones was 89% in FY22, down 3 percentage points from FY20.
- FY20 saw Equity Zone parks score higher than non-Equity Zone parks for the first time.
- The average park maintenance score for non-Equity Zone parks was 92%, unchanged from FY2020.

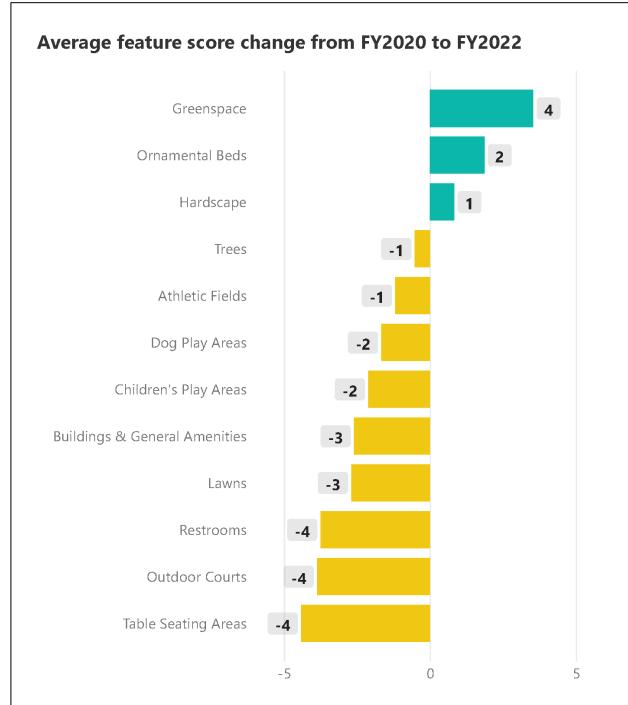


# Feature Scores

Analyzing feature scores separately from park scores lets residents find the parks best suited to their interests, like a well-maintained tennis court, dog play area, or garden. RPD also uses feature scores to better plan maintenance needs across the park system by identifying the features with the most maintenance issues.

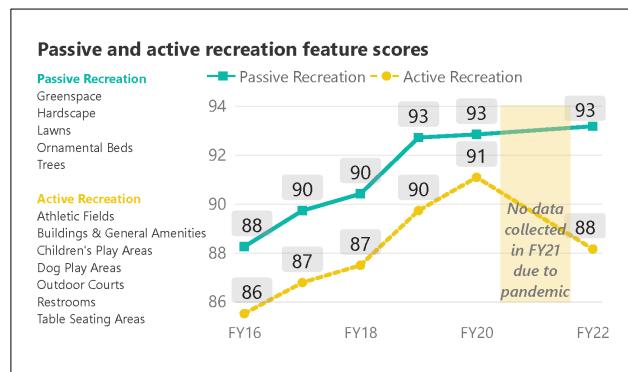
## FY22 Citywide Feature Scores

- Citywide average feature scores are calculated as the average of all annual scores for a particular feature across all parks in the City. Comparing feature scores against one another is not advised, as some features have more or stricter maintenance standards to meet. However, comparing annual changes within each feature can reveal notable maintenance trends over time.
- Most Feature scores declined from FY20 to FY22, with the exceptions of Greenspace (+4 percentage points), Ornamental Beds (+2 points), and Hardscape (+1 point).
- The features which saw the largest year-over-year score decreases were Restrooms (-4 percentage points), Table Seating Areas (-4 points), and Outdoor Courts (-4 points).



## Passive Recreation and Active Recreation Scores

- "Passive Recreation" features (those which are indirectly used—Greenspace, Hardscape, Lawns, Ornamental Beds, and Trees) scored 93% in FY22 while "Active Recreation" features (those which are directly used—Athletic Fields, Buildings & General Amenities, Children's Play Areas, Outdoor Courts, Restrooms, and Table Seating Areas) scored 88%.
- These scores are calculated as the average of each feature's annual citywide score, grouped into Passive Recreation or Active Recreation.
- Historically, Active Recreation scores trail Passive Recreation scores by ~3 percentage points because they require more frequent maintenance, especially when park attendance surges.



# Appendix

## Links and Resources

All information presented in this report are publicly accessible. To explore the data and trends highlighted in this report, visit the Park Maintenance Scores online dashboard under the **Dashboard** section below. The dashboard is an interactive web page with park maintenance data visualized and organized together for convenience and clarity. To view current and historic annual park maintenance scores, click on either of the links in the **Datasets** section. Use the links in the **Reports** section to see other previous annual reports, to read RPD's latest update to their Strategic Plan, or to learn more about Equity Zones and the FY22 transition to using *Environmental Justice Communities*. Explore the links in the **Standards** section to download a comprehensive list of park maintenance standards and to learn more about park maintenance scores.

### Maintenance Scores Dashboard

[RPD Park Maintenance Scores Dashboard](#)

### Park Evaluation Datasets

[Annual Park Evaluation Scores, 2015-2022](#)

(current standards and methodology)

[Annual Park Evaluation Scores, 2005-2014](#)

(former standards and methodology)



### Park Evaluation and Related Reports

[Park Maintenance Standards Annual Reports](#)

(Controller's Office Website)

[RPD Strategic Plan, 2021-2025 Update](#)

[Environmental Justice Communities Framework](#)



### Park Maintenance Standards

[RPD Park Maintenance Standards](#)

[RPD Park Maintenance Scores Website](#)



## Methodology

In FY22, there were 295 park maintenance **standards**. These standards—such as the presence of hazardous trash on the ground—are categorized into 31 **elements**. Elements are related to some quality or goal of park maintenance like Cleanliness, Equipment, or Lighting. Every park has **features**, such as Athletic Fields, Restrooms, or Dog Play Areas. An evaluator will check every maintenance standard for each feature in a park. If a standard fails inspection (e.g. a Lawn has too many weeds) then its entire element (e.g. Turf Maintenance) would fail inspection. An element can only pass inspection if all its underlying maintenance standards pass inspection. After an evaluator inspects all standards, a feature score can be calculated as the number of passing elements divided by the total number of elements (including failing elements). This process is repeated until every feature in the park has a score. The park score is then calculated as the average of all its feature scores.

## Park Maintenance Scoring Fictitious Example: San Francisco Park

Maintenance Standard	Evaluation Result	Element Score	Feature Score	Park Score			
Hazardous litter	Pass →	Cleanliness 0 points →	Greenspace 1/2 points = 50% →	(50% + 100% + 33% + 67%) / 4 = 63%			
Large, abandoned item	Fail →						
Plants intrude on path	Pass →	Pruning 1 point →					
Plants obstruct signage	Pass →						
Bulging chain link	Pass →	Fencing 1 point →					
Sharp fence edge	Pass →						
Gate cannot open	Pass →						
Pool of standing water	Fail →	Drainage 0 points →	Dog Play Areas 1/3 points = 33% →				
Feces or bagged feces	Pass →	Cleanliness 0 points →					
Large spot of litter	Fail →						
Broken dog bag dispenser	Pass →	Equipment 1 point →					
Light source is too dark	Pass →	Lighting 1 point →	Restrooms 2/3 points = 67% →				
Light source is broken	Pass →						
Chipping wall paint	Pass →	Paint 1 point →					
Paint touch-up colors do not match	Pass →						
Gender or hours sign not posted	Fail →	Signage 0 points →					
Sign text is illegible	Fail →						

A park maintenance score of 0% means every element failed (an element fails if one or more standards fail). A park maintenance score of 100% means that all standards under all elements passed. In this hypothetical example, the park received a score of 63% based on the Restrooms, Dog Play Areas, Buildings & Amenities, and Greenspace feature scores.

## Item 4

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Entezari, Mehran \(BOS\)](#)  
**Subject:** FW: 2023 San Francisco Language Access Compliance Summary Report  
**Date:** Thursday, February 2, 2023 4:28:54 PM  
**Attachments:** [2023 Language Access Compliance Summary Report.pdf](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)

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Dear Supervisors,

Please see the attached 2023 Language Access Compliance Summary Report.

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-5184 | Fax: (415) 554-5163  
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**From:** Rivas, Jorge (ADM) <[Jorge.Rivas@sfgov.org](mailto:Jorge.Rivas@sfgov.org)>  
**Sent:** Wednesday, February 1, 2023 4:59 PM  
**To:** Engagement, Civic (ADM) <[civic.engagement@sfgov.org](mailto:civic.engagement@sfgov.org)>  
**Subject:** 2023 San Francisco Language Access Compliance Summary Report

Dear City Leaders and Colleagues,

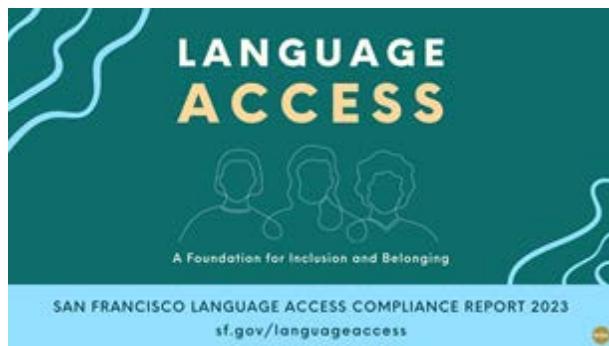
I am excited to share the [2023 Language Access Compliance Summary Report](#). The Summary Report evaluates citywide compliance and progress with the San Francisco Language Access Ordinance (LAO). The Office of Civic Engagement & Immigrant Affairs (OCEIA) is required to submit this annual report to the San Francisco Board of Supervisors and the San Francisco Immigrant Rights Commission by February 1<sup>st</sup>. This year's report covers Fiscal Year 2021-2022. The report was completed and transmitted today.

The 2023 Language Access Compliance Summary Report provides an overview of the City's language access activities. This includes City departments' self-reported compliance data, activities conducted by language access community grantees, and related accessibility efforts such as the adoption and phased implementation of the City's Digital Accessibility and Inclusion Standard. This report also includes recommendations on ways the City can improve the accessibility of Department programs and services, along with tools and resources to support Departments in their compliance work.

I invite you all to read it! Thank you for your leadership and partnership. Please contact me or OCEIA staff at [civic.engagement@sfgov.org](mailto:civic.engagement@sfgov.org) if you have any questions or need additional information about this report.

Happy Lunar New Year!

Jorge Rivas



**Click the image to view the report, or visit:**

<https://sf.gov/languageaccess>

**To view online dashboards for individual departments, visit:**

<https://sf.gov/data/language-access-ordinance-compliance-data>

**Jorge Rivas | Executive Director | He, Him, His**

Office of Civic Engagement & Immigrant Affairs | City & County of San Francisco

1155 Market Street, 1<sup>st</sup> Floor, San Francisco, CA 94103

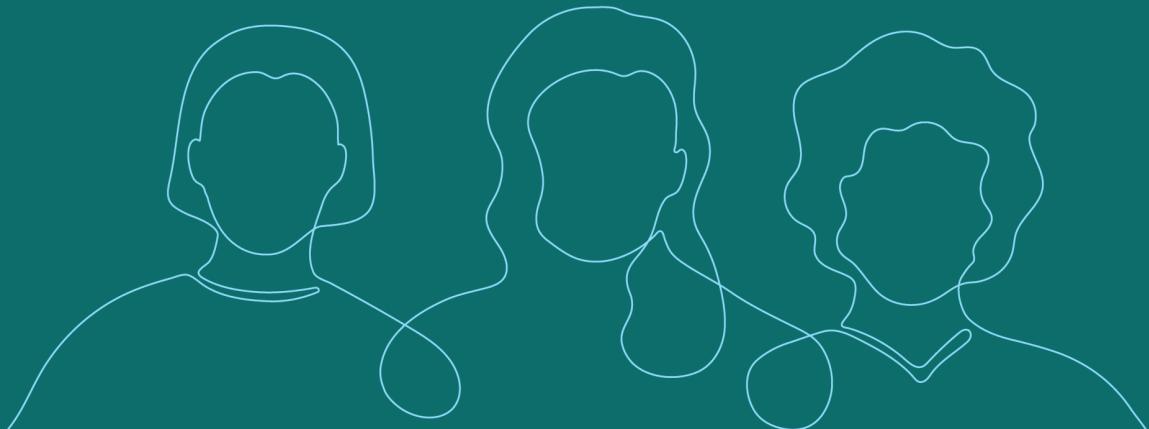
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# LANGUAGE ACCESS

A Foundation for Inclusion and Belonging



**SAN FRANCISCO LANGUAGE ACCESS  
COMPLIANCE SUMMARY REPORT 2023**

# LANGUAGE ACCESS

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COMPLIANCE SUMMARY REPORT 2023



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SAN FRANCISCO OFFICE OF  
CIVIC ENGAGEMENT  
& IMMIGRANT AFFAIRS

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## ABOUT THIS REPORT

**This report is dedicated to the many diverse immigrant communities that call San Francisco home and the languages that they speak.**

The annual Language Access Compliance Summary Report evaluates Citywide compliance and progress with the San Francisco Language Access Ordinance (LAO). As required by the LAO, the annual report is submitted to the San Francisco Board of Supervisors and the San Francisco Immigrant Rights Commission by February 1 of each year. This year's report covers Fiscal Year 2021-2022 (July 1, 2021 to June 30, 2022).

In addition to overseeing compliance, the Office of Civic Engagement and Immigrant Affairs (OCEIA) assists City departments to better meet the language needs of San Francisco's Limited English Proficient (LEP) residents and workers. These services include trainings, tools, resources, and technical assistance to increase capacity and provisioning for language access. On a limited basis, OCEIA's Language Access Unit also provides language assistance during public meetings to support the San Francisco Board of Supervisors and Immigrant Rights Commission.



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# INTRODUCTION

At a time in our country when we are witnessing efforts to restrict civic participation and education about systemic inequities, San Francisco offers a different model – one in which we celebrate diversity as our strength. Cities are safer and healthier when community members can report an emergency, or get information about COVID-19 testing and vaccinations, regardless of what language they speak. Cities are more prosperous when their workers and business owners can contribute and thrive. San Francisco benefits when all of its residents know that they belong – and that starts with making sure all residents are welcome, seen, heard and understood, which cannot be accomplished without linguistic and cultural competency.

Language access is civic engagement at its most fundamental level. For our Limited English Proficient (LEP) and newcomer community members, language access ensures that San Franciscans can understand information about City services, programs, and policies, and can communicate with City agencies, policymakers and elected officials.

Nearly 43% of San Franciscans speak a language other than English at home. This means that access for a significant portion of our community hinges on culturally competent, multilingual information. Providing information and services in multiple languages allows for greater participation, improved health and economic outcomes, and ultimately makes our City more responsive.

This year's Language Access Compliance Summary Report highlights ways in which City agencies are striving to build belonging through the provision of language services and development of language access plans. Collectively, Departments are investing more in language services and striving to hire more bilingual employees, though we continue to see fluctuations in LEP interactions with Departments after a spike driven by the COVID-19 pandemic. With 100% of the required Departments successfully submitting reports this year, and 80% of them having written language access policies in place, the number of City agencies continuing to strengthen language access capacity is increasing.

Also featured in this year's report are important efforts by community-based partners to build awareness of language rights and resources, and innovative models to grow community-based multilingual capacity. These initiatives are paired with important monitoring and technical assistance efforts with City departments. Other important collaborations this year include the implementation of the City's Digital Accessibility and Inclusion Standard, which centers language access along with other guidelines to ensure accessibility across languages, abilities, and education levels.

There is still work to be done to enhance the quality and efficacy of language access efforts in San Francisco and truly build a language justice movement. City departments can strengthen their language access planning, coordination, and outreach through intentional efforts and adequate resourcing. They can also prioritize remote (telephonic and digital) mechanisms for client interactions that they have relied on since the pandemic to relay important information and facilitate enrollment in services and programs. Lastly, one of the most important steps City departments can take is to revise and improve their data collection processes that measure interactions with LEP residents. This would enable a more detailed analysis of the state of language access in San Francisco, which would benefit both City departments and the residents we serve.

San Francisco remains a national leader in language access, though much remains to be done to continue fighting for full inclusion. Building a movement toward language justice requires investment and intention. Our work must be thoughtful and proactive. We must make every effort to remove barriers to participation and actively cultivate belonging.

**May our welcoming values be visible in the way we do our work, in the way we treat others, and in the very words and languages that we use to conduct our business; and may everyone in San Francisco feel a sense of belonging.**

Richard Whipple, Deputy Director

# LAO AND REPORT SUMMARY

## Language Access Mandates and Local Ordinance Overview

Language justice is advanced through many intersecting federal, state, and local laws and policies. The federal government recently affirmed its commitment to language access through action by the Justice Department. On November 21, 2022, Attorney General Merrick Garland issued a memorandum urging federal agencies to strengthen their engagement with Limited English Proficient (LEP) individuals by reviewing their language access practices and policies.<sup>1</sup> Building on the requirements of Executive Order 13166,<sup>2</sup> this memorandum encourages federal agencies and federal funding recipients to evaluate the current accessibility of programs, resources, and information for LEP individuals and identify areas for improvement. The memorandum also recommends consideration of agencies' digital communications, to see if virtual content can be adapted to be more welcoming to LEP community members.

The Migration Policy Institute reported in 2021 that there are more than 40 language access laws in existence across 40 states and local jurisdictions.<sup>3</sup> San Franciscans have had a local language access law since 2001, when the City and County of San Francisco (the City) adopted its first language access policy as the Equal Access to Services Ordinance. The City amended the ordinance in 2009, renaming it the Language Access Ordinance (LAO) and designating the Office of Civic Engagement and Immigrant Affairs (OCEIA) as the Department responsible for oversight of the City's compliance with the policy. The LAO was amended again in 2016; this is the version of the ordinance that exists today.

<sup>1</sup> Memorandum for Heads of Federal Agencies, Heads of Civil Rights Offices, and General Counsels, "Strengthening the Federal Government's Commitment to Language Access," issued on November 21, 2022 by the Office of the Attorney General.

<sup>2</sup> Executive Order 13166, "Improving Access to Services for Persons with Limited English Proficiency," signed on August 16, 2000.

<sup>3</sup> Migration Policy Institute, "A Framework for Language Access: Key Features of U.S. State and Local Language Access Laws and Policies," published in October 2021.

The LAO requires that all public-serving City departments in San Francisco provide equal access to information and services for LEP individuals. This means that Departments must inform members of the public that they have the right to language assistance and must deliver the same quality of information and services to LEP individuals as they give to English speakers. In addition, Departments must track their language access activities and report compliance data on an annual basis. OCEIA staff members are available throughout the year to provide language access tools and guidance to Departments.

<b>City Department Responsibilities</b>	<b>OCEIA Responsibilities</b>
<ul style="list-style-type: none"><li>• Designate a language access liaison</li><li>• Develop, adopt, and implement a Department-specific language access policy</li><li>• Coordinate and provision for language services</li><li>• Determine and budget for Departmental language needs</li><li>• Comply with all requirements of the LAO</li></ul>	<ul style="list-style-type: none"><li>• Train Departments on LAO compliance and reporting requirements</li><li>• Develop tools, style guides, and resources to assist Departments with implementation</li><li>• Identify language services vendors and coordinate Citywide contracting with the Office of Contract Administration</li><li>• Provide language access consultations and technical assistance to Departments</li><li>• Monitor and report compliance to the Immigrant Rights Commission and the Board of Supervisors</li></ul>

## THRESHOLD LANGUAGES

**The three threshold languages are currently Spanish, Chinese, and Filipino.**

Under the LAO, a “threshold language” in San Francisco is a language population that has at least 10,000 or more Limited English Proficient (LEP) persons.<sup>4</sup>

## EMERGING LANGUAGES

**Departments are also encouraged to translate information for Emerging Language Populations.**

The LAO defines “Emerging Language Populations” as language populations that comprise at least 2.5% but less than 5% of San Francisco’s population and use a Department’s services, or at least 5,000 but fewer than 10,000 city residents, who speak a shared language other than English.<sup>5</sup>

## Department Compliance Process

Departments must engage in language access activities throughout the year to comply with the LAO.

The annual compliance cycle begins in the late spring/summer, when Departments are required to send their language access liaisons to OCEIA’s LAO compliance training. This training provides an overview of Departments’ obligations under the LAO, recommendations for data collection and reporting, and links to language access tools and resources that Departments can use during their day-to-day operations. This training is also an opportunity to highlight current language access needs in the City and promote collaboration on language access strategies across Departments.

<sup>4</sup> San Francisco Administrative Code, Sec. 91.1(b)(7).

<sup>5</sup> San Francisco Administrative Code, Sec. 91.2.

Key dates	Activity required
Spring / Summer	Language access liaisons attend the annual LAO compliance training
By September 1	The electronic compliance report submission form is available
By October 1	Departments submit their compliance information online
By February 1	OCEIA publishes the Language Access Compliance Summary Report

Departments submit their self-reported annual compliance data through an online form, available by September 1 of each year. Departments are asked to share information across multiple areas relevant to language access.

This includes:

- Whether they have an existing language access policy
- The number of bilingual staff employed by the Department
- The number of bilingual staff certified by the Department of Human Resources (DHR)
- The number of translations completed during the fiscal year
- The number of phone interpretations conducted during the fiscal year
- The quality of language services and the quality control methods used
- The total dollar amount the Department spent on language access
- The total number of in-language interactions with the public

Departments are required to submit their data by October 1 of each year. OCEIA staff members then analyze the results and identify Citywide language access compliance progress and trends. This information is included in the annual Language Access Compliance Summary Report, which is published on February 1 of each year.

## SPOTLIGHT: VITAL INFORMATION

One key mandate of the LAO is that Departments translate all vital information shared with the public. Understanding what counts as vital is important for complying with the LAO's translation directive.

The LAO addresses the meaning of "vital information" in Section 91.5, "Translation of Materials and Signage."

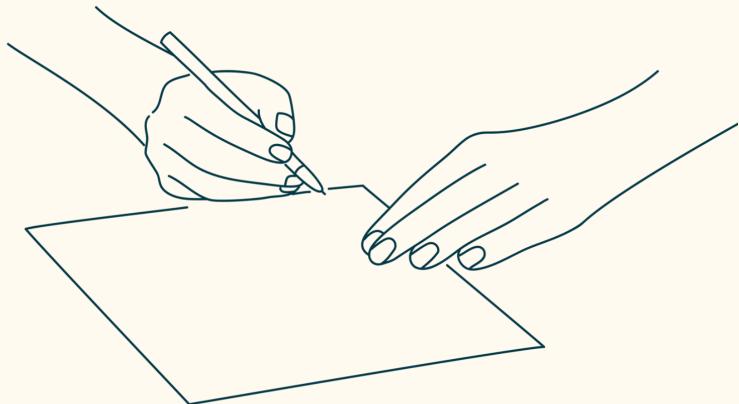
### Part (a) of Section 91.5 explains as follows:

- "Except as provided in subsection 91.5(g), Departments shall translate the following written materials that provide vital information to the public about the Department's services or programs into the language(s) spoken by a Substantial Number of Limited English Speaking persons." (See table on next page.)

When training language access liaisons on the core LAO requirements, OCEIA encourages them to think about vital information as covering any Department written materials that affect the rights, benefits, duties, and/or privileges of the public.

### Part (c) of Section 91.5 gives the following additional guidance:

- "Departments shall prioritize the translation of written materials by giving highest priority to materials that affect public safety and critical services." <sup>6</sup>



<sup>6</sup> San Francisco Administrative Code, Sec. 91.5.

# Vital Information:

## As defined by LAO Section 91.5, "Translation of Materials and Signage"

- **applications** or **forms** to participate in a Department's program or activity or to receive its benefits or services;
- **written notices** of rights to, determination of eligibility for, award of, denial of, loss of, or decreases in benefits or services, including the right to appeal any Department's decision;
- **written tests** that do not assess English language competency, but test competency for a particular license or skill for which knowledge of written English is not required;
- **notices** advising Limited English Speaking Persons of free language assistance;
- **materials**, including publicly-posted documents, explaining a Department's services or programs;
- **complaint forms**;
- any other **written documents related to direct services to the public** that could impact the community or an individual seeking services from or participating in a program of a Department.<sup>7</sup>

<sup>7</sup> San Francisco Administrative Code, Sec. 91.5 (emphasis added).

# Report Preview

This report provides an overview of the language access activities that have taken place in San Francisco over the past fiscal year. This includes City departments' self-reported compliance data, activities conducted by language access community grantees, and related accessibility efforts such as the adoption and phased implementation of the City's Digital Accessibility and Inclusion Standard. This report also includes recommendations on ways the City can improve the accessibility of Department programs and services, along with tools and resources to support Departments in their compliance work.

During the last fiscal year (July 1, 2021 - June 30, 2022), Departments continued responding to the COVID-19 pandemic and adapting to hybrid remote/in-person services. After increases in Limited English Proficient (LEP) client interactions and translated materials during Fiscal Year (FY) 2020-2021, Department compliance data this year showed various changes in LEP client interactions and an overall decrease in translated materials. Telephonic interpretations also decreased, but in-person interpretations increased by 153% since the previous fiscal year. Though the previous four years have shown a declining trend in the number of bilingual employees Citywide, the past year's data reflected a modest increase of 124 bilingual employees. Data from the past year also showed an overall increase in City budgeting expenditures for language services.

In addition to Departments' efforts, language access community grantees are vital partners in building language access capacity, services, and justice in San Francisco. Since 2012, OCEIA has provided grants to community-based organizations that work directly with LEP community members in San Francisco. Through these grants, community-based organizations educate community members about language rights, conduct translation and interpretation projects, organize events and workshops, conduct spot checks of City services and departments,<sup>8</sup> assist community

<sup>8</sup> A spot check is a process through which individuals evaluate the language accessibility of Department programs, services, and information. They do this by navigating through City information systems and seeking services from Department offices in non-English languages as an LEP community member seeking services would.



members in filing language access complaints, and more. This report describes the mission and vision of the grantees, the scope of their language access grants, and outcomes from their work during the past fiscal year.

This report also covers the Digital Accessibility and Inclusion Standard, which the Committee on Information Technology (COIT) adopted on November 18, 2021. A first of its kind in San Francisco, the standard establishes guidelines for City departments to meet in order to ensure the inclusivity and accessibility of their websites and public-facing digital content. This report describes the efforts that supported the standard's development and adoption, the key requirements of the policy, the timeline for its implementation, and links to resources for Departments.

The recommendations section of this report consists of key takeaways and guidance on strategies that Departments can use to improve their compliance with the LAO in the year ahead. These recommendations take into consideration multiple sources of information about the current state of language access in San Francisco, such as: Departments' self-reported compliance data, feedback from community-based organizations, and supplemental data sources like language access complaints and spot check information. Subject matter areas that are addressed by this year's recommendations include City departments' recorded telephonic message systems and websites, outreach, staff training practices, and language access capacity-building. These directives can help Departments improve and expand communications and services to LEP clients, strengthen language access planning, and maintain thorough data collection practices and internal training.

# FINDINGS

## Introduction

This is the third Language Access Compliance Summary Report to be issued during the COVID-19 pandemic. The City's response to the public health crisis and economic downturn since spring 2020 has correlated with several notable fluctuations in Departments' language access activities.

For example, the City's pivot to remote work may have affected its delivery methods of language services, with translations of written documents increasing during both Fiscal Year (FY) 2019-2020 and FY 2020-2021. The number of Limited English Proficient (LEP) client interactions has fluctuated, with a notable spike in Filipino interactions during FY 2020-2021. The total language access services expenditures increased dramatically in FY 2019-2020, followed by a decrease to close to its previous levels in FY 2020-2021.

Aggregate compliance data from FY 2021-2022 (July 1, 2021 to June 30, 2022) showed some declines, returning Departments' language access activities closer to pre-pandemic levels, and increases in other measures. In the past year, there has been a decrease in LEP client interactions with Departments in Cantonese, Filipino, Russian, and Spanish, most notably with Filipino LEP users. However, LEP client interactions in Mandarin and Vietnamese increased.

### Department Compliance

**55**

Departments required to file reports

**55**

Departments filed reports

**42**

Departments attended OCEIA's LAO training

**44**

Departments have a written LAO policy

The number of materials translated during this reporting period decreased, most notably with Russian and Vietnamese. Meanwhile, the number of bilingual staff across the City increased this year by 124 people, countering the downward trend in bilingual staffing that the City had experienced since FY 2017-2018. In-person interpretations increased by 153%, with particularly high increases in non-threshold languages like Russian (480%) and Vietnamese (301%). There was also a 23% Citywide increase in spending for language services compared to the previous fiscal year.

## LEP Client Interactions

LEP Client Interactions track the total number of LEP individuals who used a City department's services. This key data point provides a big-picture look at how many LEP clients each Department served. Departments can use one of three methods to collect this information:

- **Intake Method** (Recommended): Information collected during the Department's intake process for all clients (members of the public who are served by or interact with the Department), including appointments, walk-ins, public events, and outreach.
- **Survey Method:** Conducting an annual survey of all contacts with the public made by the Department during a period of at least two weeks.
- **Telephonic Interpretation Method:** Calculating the annual total number of requests for telephonic interpretation services.

Departments' aggregate interactions with LEP clients decreased by 28% from the previous fiscal year, from approximately 1.2 million to fewer than 870,000 LEP client interactions. The largest decreases in LEP interactions were with Filipino-speaking (94%), followed by Russian-speaking (15%) and Spanish-speaking (10%) clients. However, some of the changes may be explained by report submissions from specific Departments and updates to the way they collect and track LEP data.

## **Data collection deep dive: Filipino LEP interactions**

Following a dramatic increase in FY 2020-2021, the number of interactions with LEP Filipino users dropped in FY 2021-2022, returning to levels similar to those of previous years. The spike in the previous reporting period was driven by data from Digital Services (a division of the City Administrator's Office). In FY 2020-2021, Digital Services calculated the number of user visits to the most highly trafficked web pages in languages other than English, including San Francisco's COVID-19 resource pages.

Closer examination of the data showed that many IP addresses accessing the page were actually from the Philippines (more than triple the domestic amount), suggesting that users found that sf.gov had credible information about COVID-19 in Filipino and used it as a resource. The City Administrator's Office attributed the decrease during FY 2021-2022 to reduced demand for their COVID-19 informational pages in all languages, compared to the previous fiscal year.

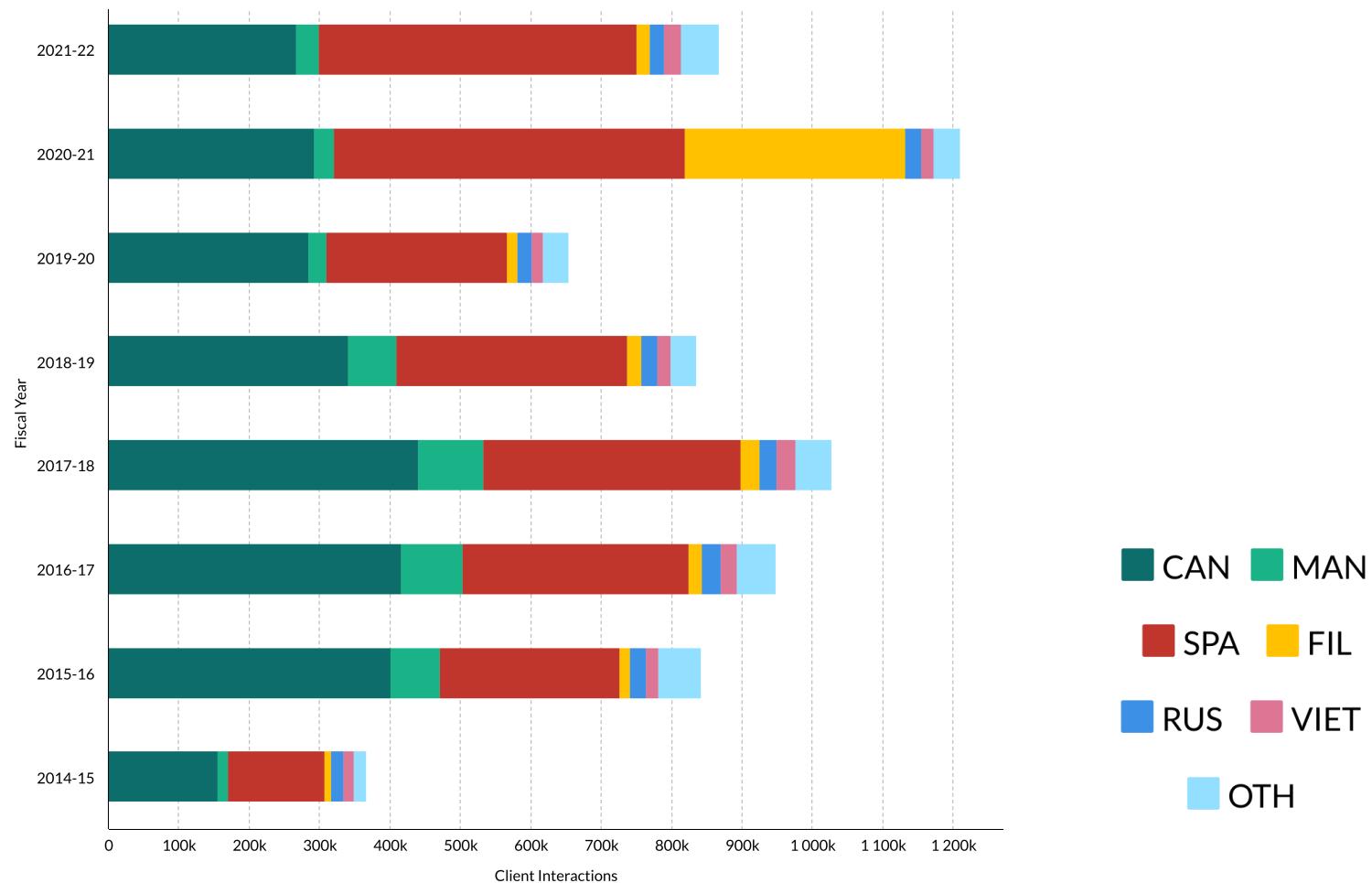
Russian interactions decreased by 15%, from over 22,000 to about 19,000. Spanish interactions decreased by 10%, from about 498,600 to fewer than 451,000. Cantonese interactions decreased from over 292,000 to fewer than 268,000, an 8% decrease.

However, LEP client interactions in other languages experienced a significant increase from over 37,600 to about 53,700 clients, a 43% increase from the previous fiscal year. Vietnamese interactions increased by 38%, from about 17,700 clients to over 24,500 clients. Mandarin interactions increased from fewer than 29,000 to about 32,000, an 11% increase from the previous fiscal year.

Disaggregated analysis provides additional information on LEP interactions with City departments. When viewed in isolation, of the 47 departments that recorded LEP interactions during FY 2020-2021 and FY 2021-2022, **59.6% saw an increase** in LEP interactions, **38.3% saw a decrease**, and 2.1% remained the same. Seventeen departments did not report any LEP interactions during either fiscal year.

Additionally, while there was an overall 28% decrease in LEP interactions since the previous reporting period, the picture changes significantly when isolating the webpage visit-based data from Digital Services, which is submitted collectively with data from the City Administrator's Office (ADM). When controlling for ADM data for the purpose of minimizing the influence of Digital Services' international user statistics on local data, there is actually an 8.5% increase (60,202) in LEP interactions across City agencies and departments for FY 2021-2022.

## Total Client Interactions by Language, Over Time



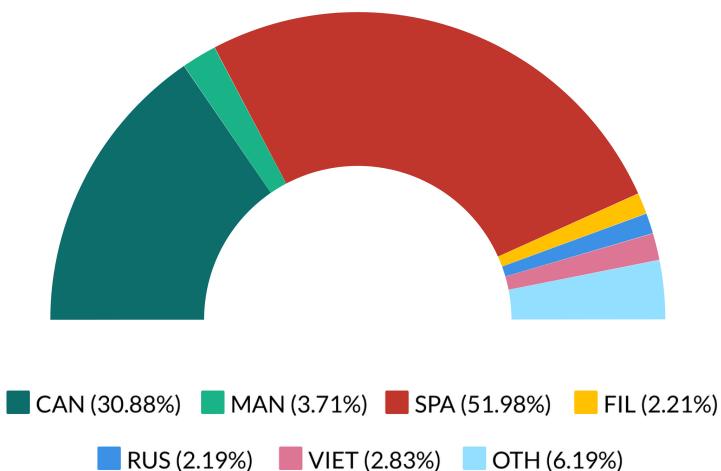
The Department of Public Health (DPH) saw the largest increase in the number of LEP interactions, with 32,310 more LEP interactions in FY 2021-2022 (an 8.3% increase). Emergency Management's 911 Operations saw the highest percentage increase, recording 19,049 more LEP interactions in FY 2021-2022 (a 1,264% increase).

Departments that reported increases in LEP client interactions identified various potential causes for this fluctuation. The Department of Elections attributed the increase to its proactive outreach and education on the availability of translated voting materials and services. The Human Services Agency (HSA), which reported an increase of nearly 29,000 LEP clients utilizing HSA's services during the past year, associated this trend with impacts from the pandemic and the economy. The Department of the Environment and the Department of Child Support Services also attributed their increases in LEP client interactions to pandemic-related factors.

During this reporting period, out of a total of 22,370,110 client interactions across all Departments, 867,574 (3.9%) were with LEP clients. This percentage is slightly less than last year, when 4.6% of interactions were with LEP clients. At the beginning of the pandemic during FY 2019-2020, Departments showed a decrease in LEP client interactions, followed by a significant increase in LEP client interactions during FY 2020-2021. With the decline reported for FY 2021-2022, LEP client interactions moved closer to pre-pandemic levels.

Across all LEP client interactions during the past fiscal year, 450,966 (52%) were in Spanish, 267,911 (31%) were in Cantonese, 32,180 (4%) were in Mandarin, 24,572 (3%) were in Vietnamese, 19,208 (2%) were in Filipino, 19,004 (2%) were in Russian, and 53,733 (6%) were in other languages.

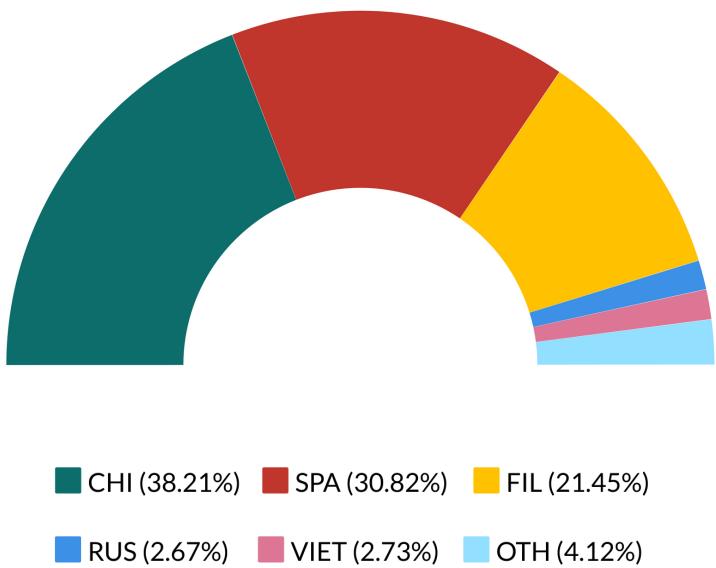
### Total Client Interactions by Language, FY 2021-2022



## Translated Materials

This data measure refers to the number of written materials that Departments translated during the fiscal year. During the compliance reporting process, Departments are asked to list the total number of materials translated and upload a log listing each translated document, the languages into which it has been translated, and the name of the person(s) who reviewed each translation for accuracy and appropriateness.

### Total Translated Materials by Language, FY 2021-2022



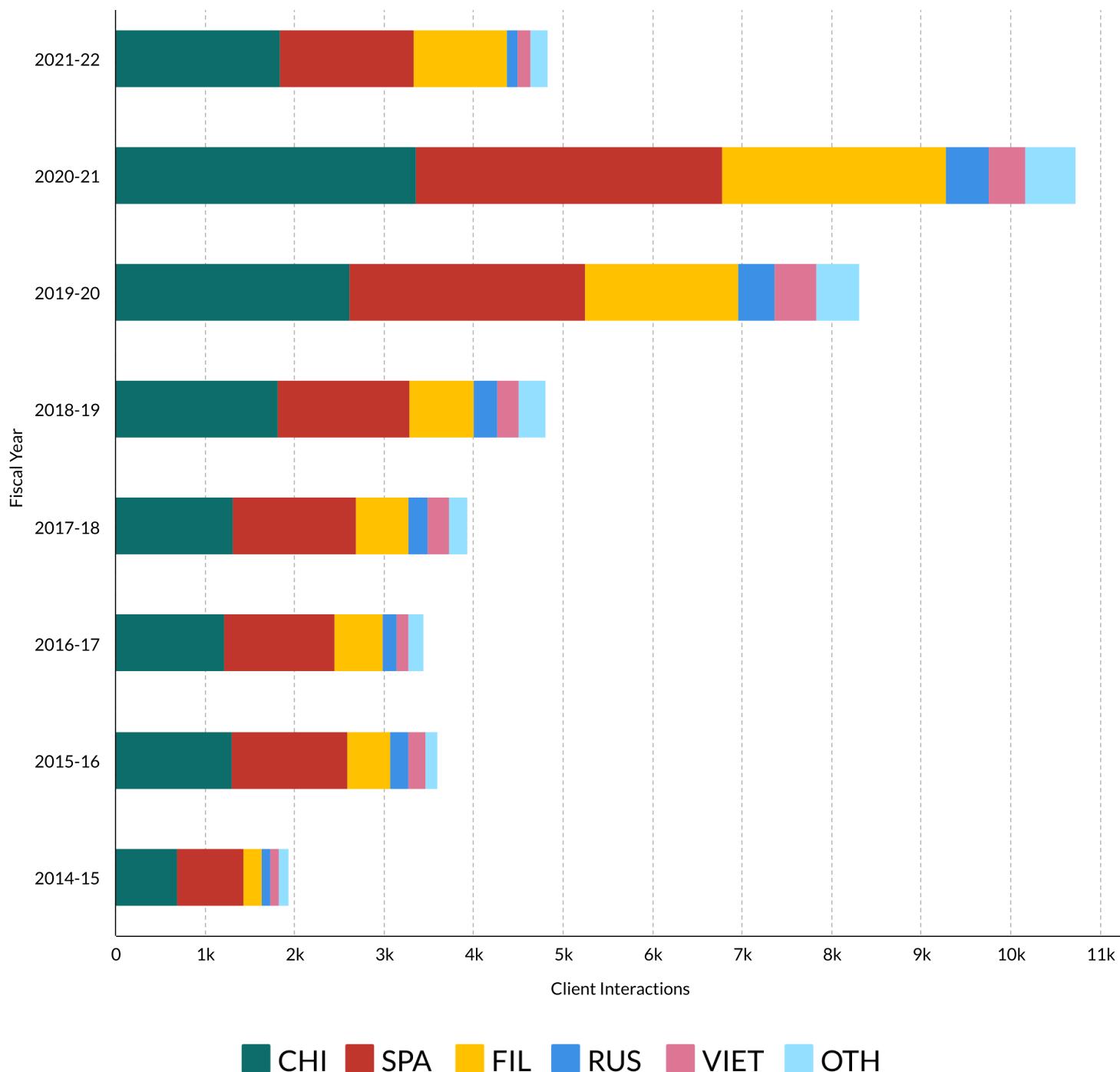
Translation reviewers can be bilingual staff members or employees who obtain quality checks from external individuals, such as translation vendors or bilingual staff from community-based organizations whose clients receive services from the Department. Translation reviews should focus on assessing a document's readability, meaning, and grammar.

During the past fiscal year, out of 4,834 total translated materials Citywide, there were 1,847 (38%) in Chinese, 1,490 (31%) in Spanish, 1,037 (21%) in Filipino, 129 (3%) in Russian, 132 (3%) in Vietnamese, and 199 (4%) in other languages.

The total number of translated materials decreased by 55% since the previous fiscal year, from 10,730 to 4,834. This decrease followed a 29% increase in translations during FY 2020-2021. The largest decreases were in Russian (73%), followed by Vietnamese (67%), and other languages (65%). The decrease in the number of translated materials this year returned the City to slightly above the pre-pandemic levels of FY 2018-2019, during which there were 4,803 translated materials produced Citywide.

Noting a decrease in their overall number of translations this fiscal year, the Human Services Agency (HSA) explained that many of its pandemic-related documents had already been translated by the City or by the State of California. Most eligibility forms and applications for HSA programs are also translated by the State and provided to the county.

## Total Translated Materials by Language, Over Time



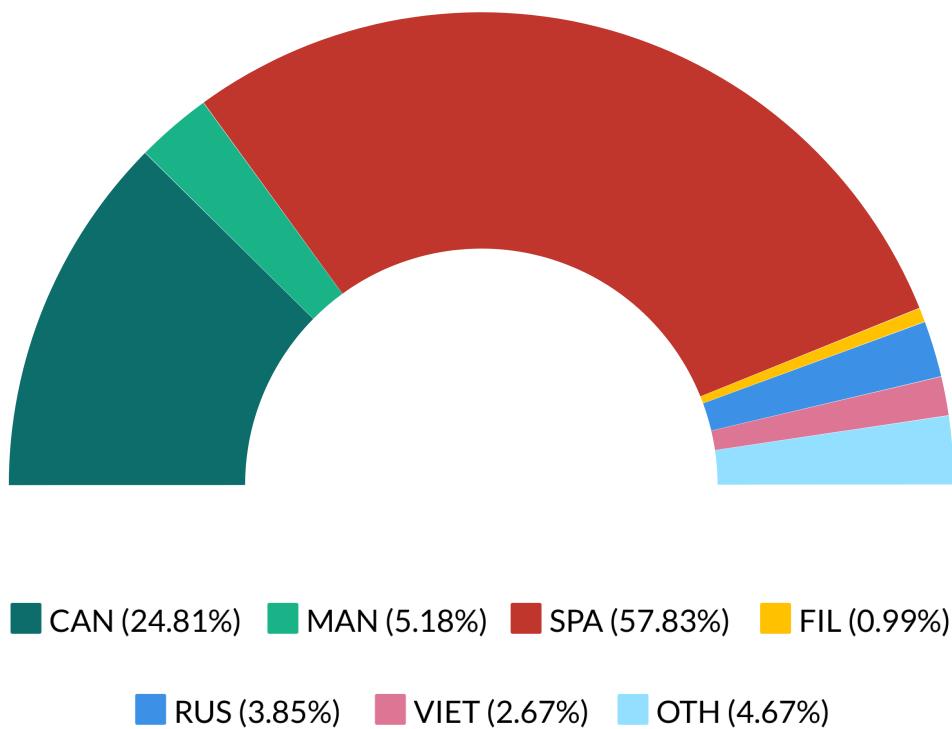
## Telephonic Interpretation

Departments are also asked to report the total volume of LEP callers, call volume by language, and the name of all interpretation service providers used, such as bilingual staff or a language services vendor.

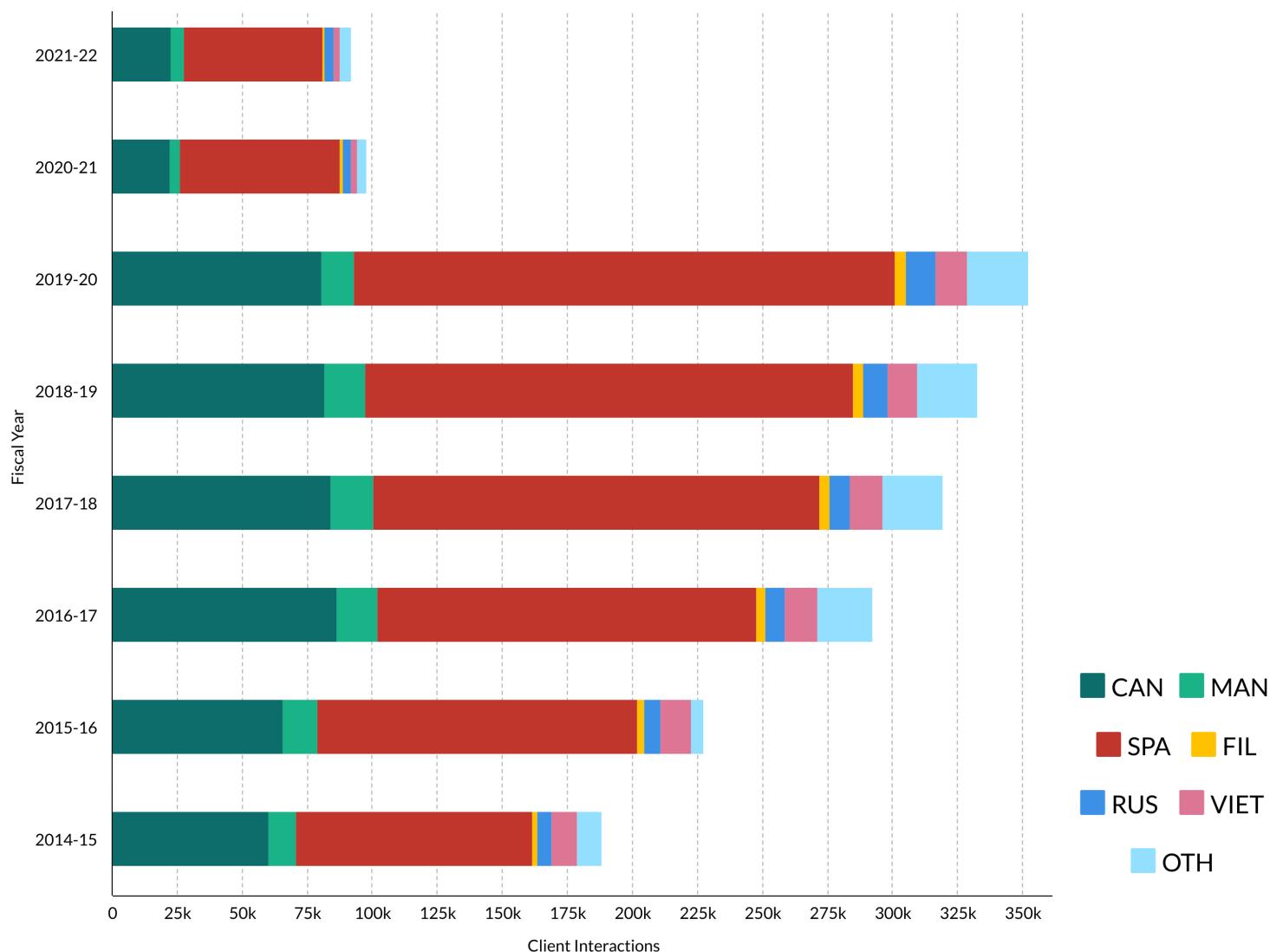
Of 92,097 total phone interpretations in the past fiscal year, 53,256 (58%) were in Spanish, 22,848 (25%) were in Cantonese, 4,772 (5%) were in Mandarin, 3,547 (4%) were in Russian, 2,463 (3%) were in Vietnamese, 913 (1%) were in Filipino, and 4,298 (5%) were in other languages.

Telephonic interpretations dropped by 6% since the previous fiscal year, with the largest decreases occurring in Filipino and Spanish. Filipino phone interpretations decreased by 14% from over 1,000 to about 900, while those for Spanish decreased by 14% from about 61,000 to 53,000. Vietnamese phone interpretations decreased by about 40 (2%).

### Total Telephonic Interpretations by Language, FY 2021-2022



## Total Telephonic Interpretations by Language, Over Time



Phone interpretations increased for Mandarin (by 24%, from about 3,800 to 4,700), Russian (by 17%, from about 3,000 to 3,500), and Cantonese (by 2%, from about 22,300 to 22,800). Telephonic interpretations increased by 19% for other languages, from 3,600 to 4,300.

Although telephonic interpretations decreased overall, some Departments noted significant increases in their use of phone interpretation. The Human Services Agency (HSA) attributed their increase in telephonic interpretations – from 14,733 calls in FY 2020-2021 to 17,151 calls in FY 2021-2022 – to increased caseloads, pandemic-related changes to workplace protocols, and working with an additional interpretation service provider.

## In-Person Interpretation

Departments are required to report the number of times their employees provided in-person interpretation or language assistance services in each language.

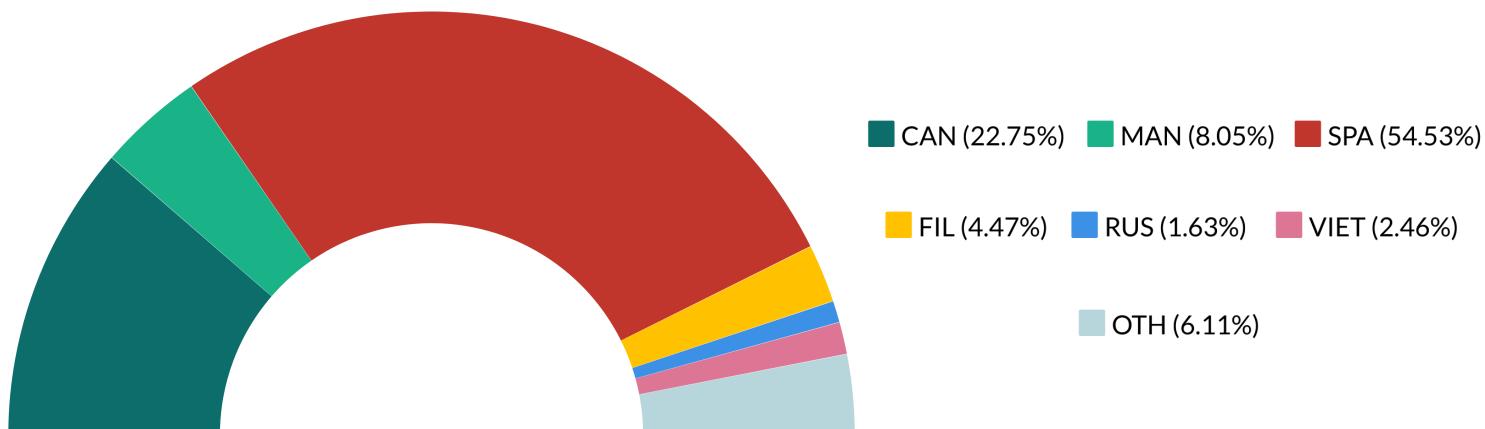
Departments' compliance reporting shows that in-person interpretations increased compared to the previous fiscal year in all languages.

Of 43,990 total in-person interpretations, 23,986 (55%) were in Spanish, 10,009 (23%) were in Cantonese, 3,540 (8%) were in Mandarin, 1,967 (4%) were in Filipino, 1,080 (2%) were in Vietnamese, 719 (2%) were in Russian, and 2,689 (6%) were in other languages.

In-person interpretations increased by 153% since the previous fiscal year, from 17,420 to 44,000.

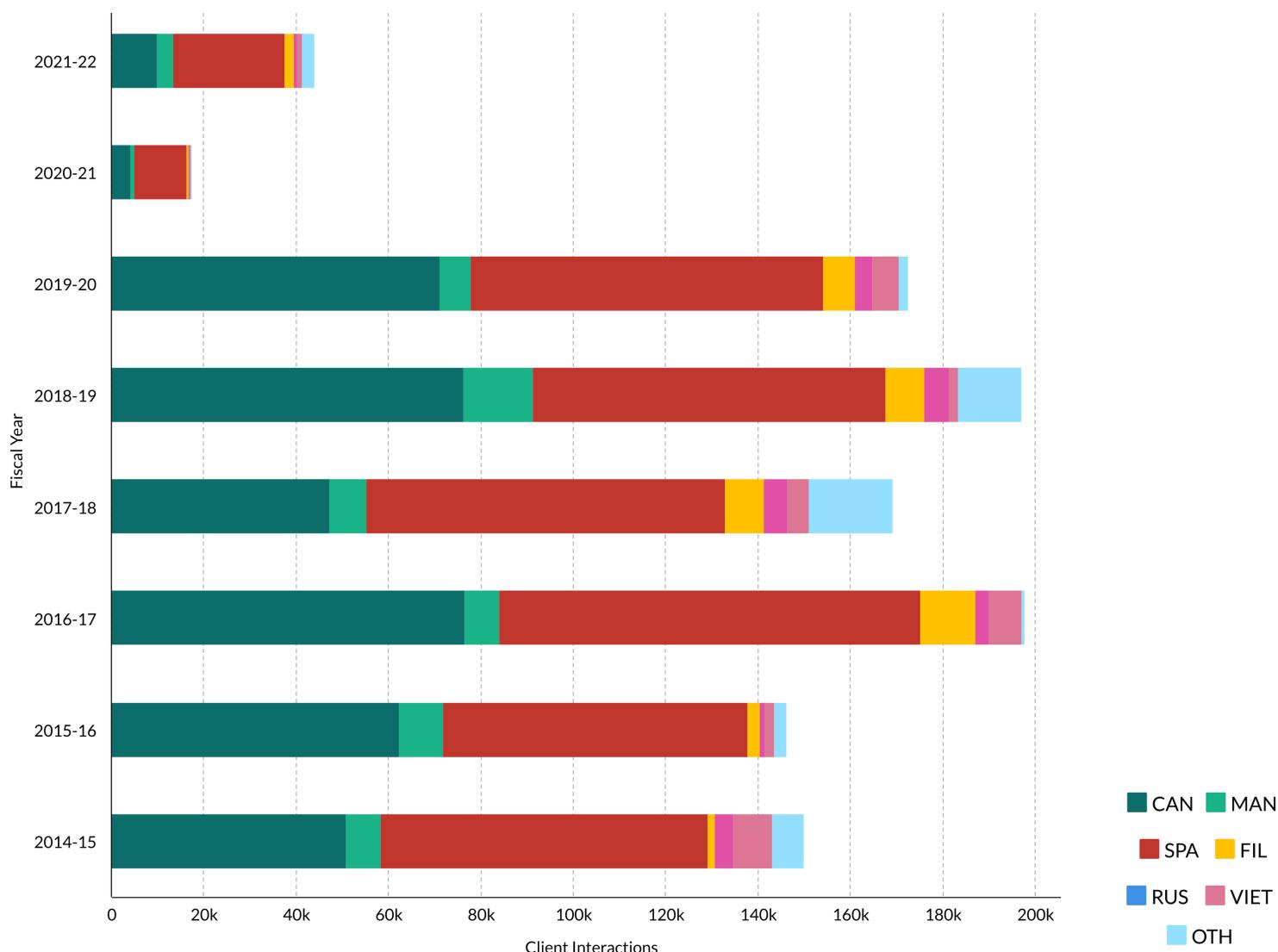
In-person interpretations increased for Russian (by 480%, from 124 to 719), Mandarin (by 316%, from 850 to 3,540), Vietnamese (by 301%, from about 270 to 1,080), Filipino (by 248%, from about 570 to nearly 2,000), Cantonese (by 140%, from fewer than 4,200 to about 10,000) and Spanish (by 112%, from about 11,300 to nearly 24,000). Interpretation in other languages saw the largest increase, from 141 interactions to nearly 2,700 interactions during the fiscal year.

### Total In-Person Interpretations by Language, FY 2021-2022



This trend may reflect the impact of the pandemic on Department operations as in-person public services have gradually resumed, though in-person interpretations were still much lower than pre-pandemic levels. The Department of Elections attributed its increase in in-person interpretations during FY 2021-2022 to the two elections that took place during the year. Only one election was held during the previous year, FY 2020-2021. The Human Services Agency (HSA) explained that the likely cause of its increase in in-person interpretations was an uptick in caseloads and application and eligibility screenings. The Department of Child Support Services attributed its increase to a relaxation of some pandemic protocols and the return to in-person services.

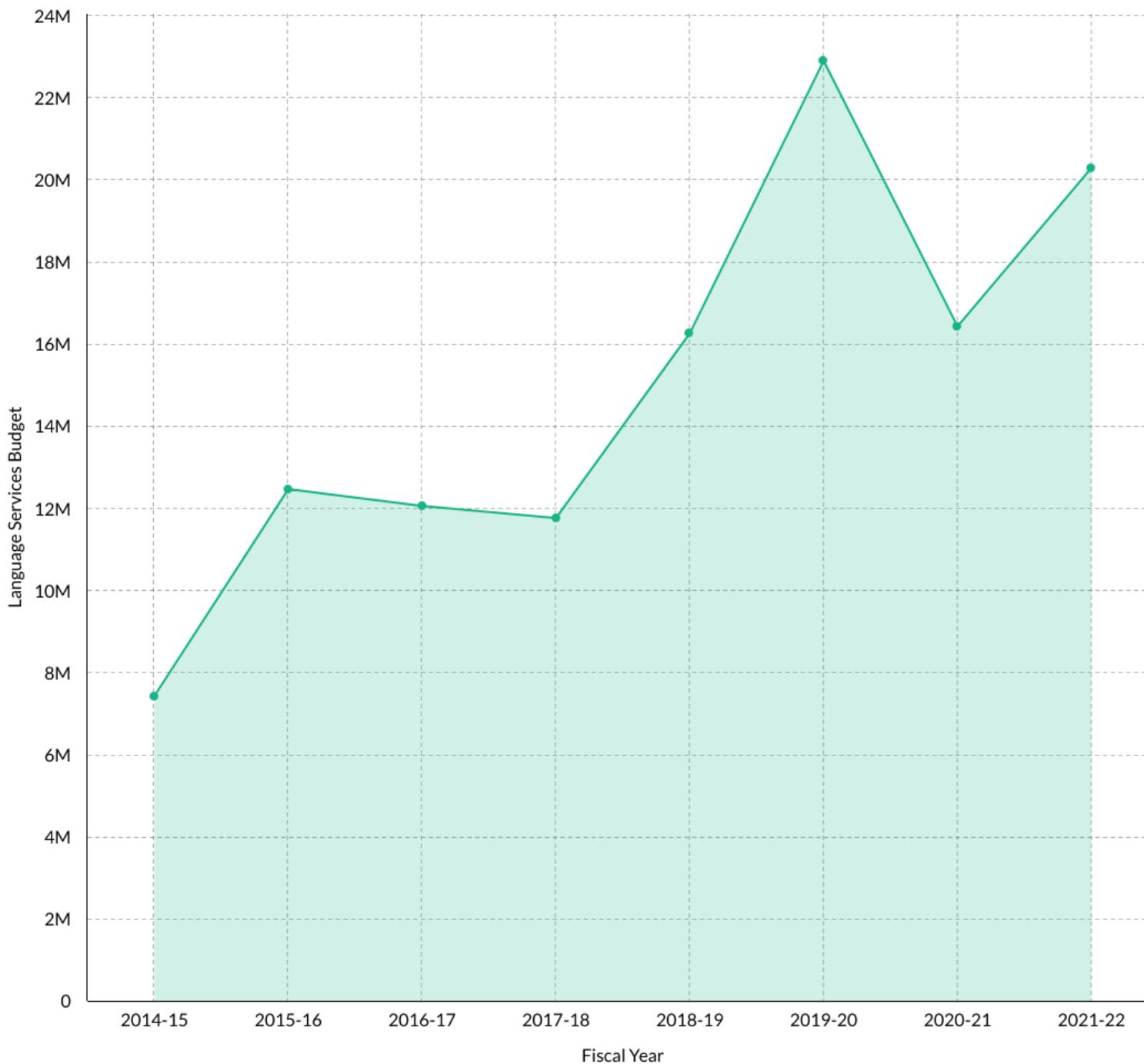
## Total In-Person Interpretations by Language, Over Time



## Increase in Language Services Budget

The amount of money City departments spent on language services increased by 23%, from about \$16.4 million in FY 2020-2021 to nearly \$20.3 million during FY 2021-2022.

### Language Services Budget, Over Time



## Top five Departments that showed the greatest language services budget increase:

1

### Board of Supervisors

The Board of Supervisors increased its budget from \$4,653 in FY 2020-2021 to \$35,000 in FY 2021-2022, a **652% increase**.

2

### Planning Department

The Planning Department increased its budget from \$19,359 in FY 2020-2021 to \$59,232 in FY 2021-2022, a **206% increase**.

3

### Office of the Assessor-Recorder

The Office of the Assessor-Recorder increased its budget from \$8,177 in FY 2020-2021 to \$24,416 in FY 2021-2022, a **199% increase**.

4

### Department of Elections

The Department of Elections increased its budget from \$1,892,623 in FY 2020-2021 to \$4,667,953 in FY 2021-2022, a **147% increase**.

5

### Public Utilities Commission

The Public Utilities Commission increased its budget from \$88,375 in FY 2020-2021 to \$178,276 in FY 2021-2022, a **102% increase**.



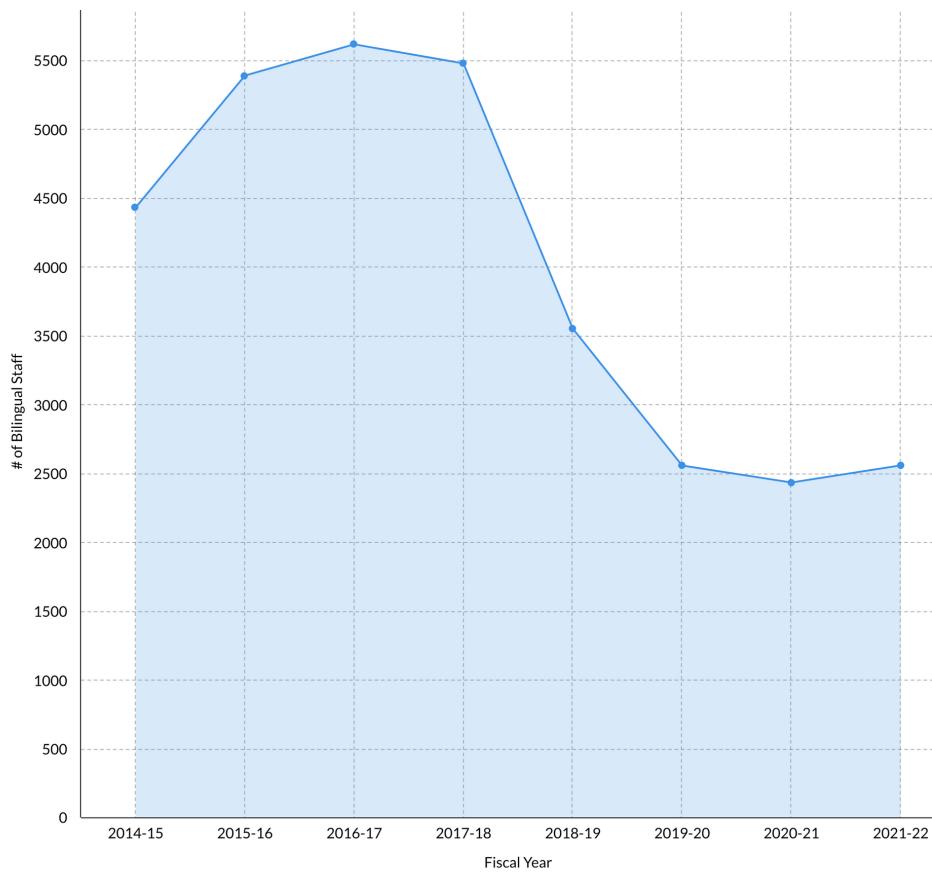
## Increase in Bilingual Staffing

Departments also share information about their bilingual employees. The reporting tool distinguishes between bilingual employees and certified bilingual employees who have passed a language proficiency test. This test may be administered by the Department of Human Resources (DHR) or by the hiring Department. The total number of bilingual public contact employees includes those who are certified as well as those who are self-designated as proficient in a language other than English.

In the past fiscal year, the number of bilingual staff increased slightly to 2,556, a 5% increase of 124 bilingual staff from the previous year. Between FY 2019-2020 and FY 2020-2021, the number of bilingual staff had decreased by 123 (4.8%) from 2,555 to 2,432 bilingual employees. With this uptick, the City has increased bilingual staff numbers back to the levels seen just before the pandemic, but still far below the recorded high of 5,614 bilingual employees in FY 2016-2017.

Intentional recruitment and hiring practices are likely to influence bilingual staffing levels. For example, the Department of Elections attributed its increase in bilingual employees to the Department's proactive approach to outreach, which encouraged bilingual applicants to apply for open positions.

### Total Bilingual Staff, Over Time

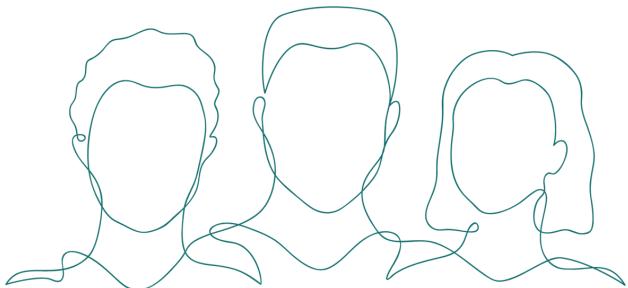


# SNAPSHOT OF

# SAN FRANCISCO

**865,933**

Total population



**34.1%**

Foreign-born residents

**18.8%**

Residents identify as LEP

**109**

Languages spoken in  
San Francisco

**127**

Languages spoken in the  
Bay Area

**1 in 3 San Francisco  
residents is an  
immigrant.**

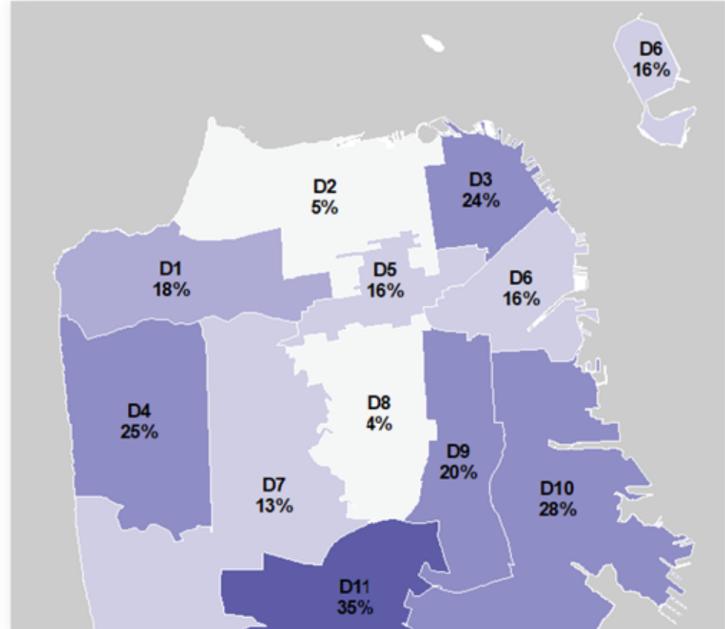
With 34.1% of its residents born outside of the U.S., San Francisco remains one of the most culturally and linguistically diverse cities in the country.

**42.7%**

Residents (over the age of 5)  
speak a language other than  
English at home

# District Data

San Francisco's Supervisorial Districts, from the highest to lowest percent LEP population



Source: United States Census Bureau's 2017-2021 American Community Survey

District	Total Population	LEP Population	% LEP
11	87,143	30,675	35%
10	71,354	19,836	28%
4	77,463	19,521	25%
3	72,589	17,548	24%
9	81,187	15,853	20%
1	73,920	13,082	18%
5	85,820	13,758	16%
6	58,022	9,152	16%
7	79,703	10,045	13%
2	66,385	3,095	5%
8	74,103	3,200	4%

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

### Introduction

Since 2012, OCEIA has funded the Language Access Community Grants program as part of a strategic effort to partner with community-based organizations in order to advance language access rights. The grant program seeks to expand community knowledge and participation in Citywide efforts to improve language services.

Through the program, San Francisco organizations lead initiatives that increase local capacity to meet the language access needs of underserved immigrant communities in San Francisco.

### Specifically, organizations focus on three areas:

- 1 Building community-based language access leadership through community outreach and education;
- 2 Working collaboratively to assess, evaluate, and document language access needs in the community and ensure City departments are effectively communicating with and delivering services to residents who speak languages other than English; and
- 3 Building community capacity to deliver community-based interpretation and translation services.

Grantees must demonstrate cultural and linguistic competence, a history of assisting and serving San Francisco communities, extensive knowledge of neighborhood services, issues and resources, and credibility and capacity to reach members of underserved Limited English Proficient (LEP) communities.

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

### Language Access Community Grantee Activities

During Fiscal Year (FY) 2021-2022, the language access community grantees educated a total of 12,723 individuals about their language rights. They distributed more than 7,900 educational written materials and organized a total of 67 events and workshops about language access. Grantees received 112 language access-related complaints about City departments for inadequate language services. In addition to their funded outreach programs, many organizations also addressed unmet LEP community needs by providing interpretation while helping people navigate services and programs. The grantees completed approximately 1,106 hours of interpretation to help community members access City services and an additional 364 interpretation hours to assist them with other needs, resulting in 1,470 total interpretation hours.

The FY 2021-2022 language access community grantees included:

#### Asociación Mayab



Asociación Mayab was founded in 2004 by a group of Maya immigrants concerned about the loss of the language and values of their ancient culture and by the lack of culturally and linguistically appropriate services for the estimated 30,000 Maya immigrants living in the San Francisco Bay Area.

The organization focuses its work on three areas:

1. social and emergency support,
2. community advocacy, and
3. cultural preservation, which includes language, dance, and embroidery classes.<sup>9</sup>

<sup>9</sup> [Asociacion Mayab Profile, Alliance for California Traditional Arts.](#)

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

### Language Access Network

The Language Access Network of San Francisco (LANSF) is a coalition of seven community-based organizations, funded by OCEIA since 2012 to provide community education on language access and feedback to City departments on best practices in serving LEP communities.



LANSF assesses community access needs through conducting spot checks, collecting narratives, and identifying and sharing best practices. LANSF also supports City departments by participating in Language Access Advisory Committees, meeting with City departments to discuss language access needs and practices, and helping to address emergency language access situations.

Beyond the network's community-facing work, LANSF is also available as a resource and thought partner to City agencies that are seeking to improve the accessibility of their programs and services.<sup>10</sup>

### LANSF consists of the following organizations:

- Chinese for Affirmative Action (CAA) - lead and fiscal agent
- African Advocacy Network (AAN)
- Arab Resource and Organizing Center (AROC)
- Central American Resource Center of San Francisco (CARECEN SF)
- Filipino Community Center (FCC)
- Mujeres Unidas y Activas (MUA)
- People Organizing to Demand Environmental and Economic Rights (PODER)

<sup>10</sup>Office of Civic Engagement and Immigrant Affairs, "Language Access Basics for Liaisons," presented on August 3-4, 2022.

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

### Language Access Network

## Department Spot Checks



LANSF continued conducting spot checks during FY 2021-2022, which informs OCEIA about the current state of language access compliance in San Francisco. Through spot checks, advocates from LANSF community-based organizations navigate Department offices and information systems to evaluate the language accessibility of City programs, services, and information.

From July 1, 2021 to June 30, 2022, LANSF conducted 116 spot checks. Of these, 10 were completed in person, 105 were conducted telephonically, and one was completed online. When asked to rate the overall quality of language services received, approximately 67% of respondents rated their interactions with City departments as Fair/Neutral, Positive, or Very Positive and 33% of respondents gave Negative or Very Negative ratings. When rating the customer service provided during interactions, 72% of respondents scored City departments as Fair/Neutral, Positive, or Very Positive and 28% gave a rating of Negative or Very Negative.

The checks were spread across more than 25 City departments and were conducted for the three threshold languages (Chinese, Spanish, and Filipino), Arabic and Tigrinya.

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

### Self-Help for the Elderly



Self-Help for the Elderly (SHE) provides assistance and support to seniors in the San Francisco Bay Area. The organization first began serving seniors in San Francisco's Chinatown community in 1966. Today, Self-Help for the Elderly serves over 40,000 older adults per year in San Francisco, San Mateo, Santa Clara, Alameda, and Contra Costa Counties. Services include health care, home care, social services, cleaning, nutrition support, housing, and more. SHE also supports models of community interpretation service delivery for the City and addresses community needs through partnering with OCEIA on citizenship workshops.

### Southeast Asian Community Center



The Southeast Asian Community Center (SEACC) is a non-profit organization serving Southeast Asian communities locally and nationally. SEACC's programs support self-sufficiency, economic viability, advocacy, community empowerment, leadership development, acculturation, and cultural preservation. The organization also advises and finances small businesses in the Greater San Francisco Bay Area.

# SPOTLIGHT:

## LANGUAGE ACCESS COMMUNITY GRANTS

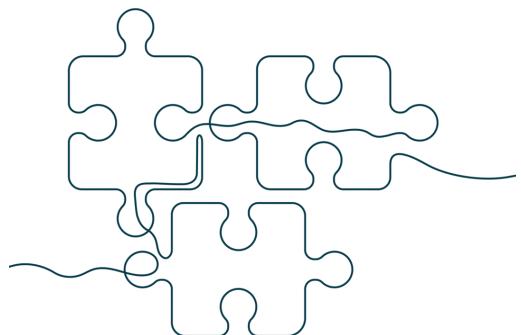
### South of Market Community Action Network



The South of Market Community Action Network (SOMCAN) was formed in 2000 by community leaders from youth, senior, veteran, Filipino, and housing organizations to address growing gentrification and displacement issues in SoMa. SOMCAN provides culturally competent direct services across a range of issue areas – from tenants' rights to Filipino language access. SOMCAN also uplifts the voices of immigrant, people-of-color, and low-income communities in local policy-making decisions so civic offices are accountable to their needs.

### Conclusion

Language access community grantees made significant progress advancing language justice in San Francisco during the last fiscal year. By educating stakeholders and working directly with LEP community members, organizations played a key role in addressing gaps and ensuring San Franciscans could access the supportive services they needed.



# SPOTLIGHT:

## DIGITAL ACCESSIBILITY AND INCLUSION STANDARD

### Introduction

On November 18, 2021, San Francisco's Committee on Information Technology (COIT) adopted the City's first Digital Accessibility and Inclusion Standard. This landmark standard establishes guidelines that Departments must follow to ensure that their digital products – websites and public-facing virtual content – are inclusive and accessible across a broad range of measures. The standard will hold a vital role in advancing equal access and language justice in the City as Departments increasingly use digital platforms to communicate with the public.



### What is Digital Accessibility?

Digital accessibility is about how to design the digital environment so that everyone can use it and is important for the disability community, such as those with a range of visual, auditory, mobility and cognitive abilities, as well as people with language barriers and English language learners.<sup>11</sup>

Digital accessibility is central to ensuring equity across all City information and services.

### Background

The Digital Accessibility and Inclusion Standard was developed in partnership with the Committee on Information Technology (COIT), Digital Services, the Mayor's Office on Disability, and the Office of Civic Engagement and Immigrant Affairs (OCEIA).

<sup>11</sup>City and County of San Francisco, "Introduction to the Digital Accessibility and Inclusion Standard (DAIS) Webinar," presented on October 20, 2022, Slides 17-18.

# SPOTLIGHT:

## DIGITAL ACCESSIBILITY AND INCLUSION STANDARD

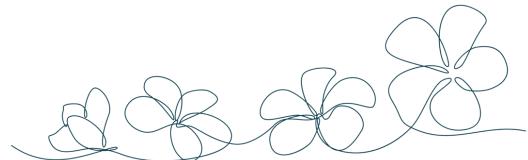
The COVID-19 health emergency highlighted the need for consistency across Departments, as sf.gov became the primary digital site for San Francisco residents to find updated information about the City's pandemic response. The need for collaborative improvement on digital accessibility throughout City government was also emphasized by respondents to the 2021 SF Disability Community Technology Survey.

The survey found that access to technology was a vital resource for the public in receiving COVID-19 services and information, as well as maintaining social connections during the pandemic. Primary barriers to accessing the internet included affordability, unreliability, and concerns about online security. Focus group participants also raised the lack of accessibility of digital content and services as a key barrier.<sup>12</sup>

A survey that focused on language accessibility identified similar barriers for Limited English Proficient (LEP) community members in San Francisco. Conducted by OCEIA, the Language Access Community Survey found that after language, LEP respondents identified technology as the second most common barrier to accessing information about the services they needed.<sup>13</sup>

### Main Requirements

The standard establishes requirements for both new and existing digital content. These elements include considerations of language access, clarity of language, and compliance with the Americans with Disabilities Act (ADA).



<sup>12</sup>City and County of San Francisco, "Introduction to the Digital Accessibility and Inclusion Standard (DAIS) Webinar," presented on October 20, 2022, Slides 15-16.

<sup>13</sup>[2022 Language Access Compliance Summary Report](#), published January 31, 2022.

# SPOTLIGHT:

## DIGITAL ACCESSIBILITY AND INCLUSION STANDARD

### New content:

All new City and County of San Francisco websites, online applications, and digital content are required to:

- Follow San Francisco's equitable design requirements and Level AA of the most recent [Web Content Accessibility Guidelines](#).
- Provide human translation of vital information in the threshold languages defined by the Language Access Ordinance (LAO).
- Provide vital information for the public at a 5th grade level (or a summary of information in cases where technical or legal language is necessary).

### Existing content:

Departments must ensure that existing content meets these requirements by 2024.

### **Implementation Timeline**

The implementation structure of the standard includes three major milestones for Departments to complete. The first was reached on November 18, 2022, one year after the standard's adoption. By this date, Departments were required to have developed a plan to review existing digital content for compliance with the standard.

**The remaining milestones include:**

May 2023	May 2024
Within 18 months of the standard's adoption, Departments must complete their review of existing content for compliance. They should follow Digital Services guidelines for accessibility review.	Within two years and six months of the standard's adoption, Departments must correct issues found with existing content. They should follow the Mayor's Office on Disability guidelines for resolving issues. At minimum, this must include a plan to make existing content accessible on request. They must provide a clear way for members of the public to request equally effective access through a reasonable modification as defined by guidelines for ADA Title II.

# SPOTLIGHT:

## DIGITAL ACCESSIBILITY AND INCLUSION STANDARD

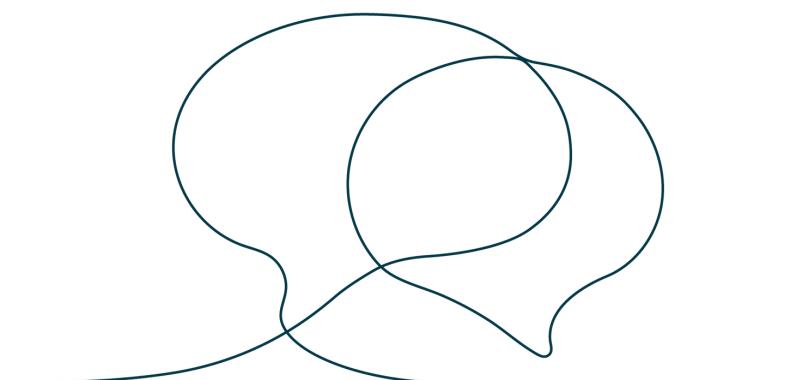
### Plain Language

Departments can make enormous strides in improving the accessibility of their digital content by using plain language wherever possible.

Plain language is	Plain language is not
Clear and direct	Oversimplified
Useful	Changing meaning
Simple and easy to read	Imprecise

Writing in plain language benefits all users. This can include, for example, people with low literacy levels, people with low vision, people with dyslexia, people with limited internet access or data plans, people who are skimming information in a hurry, and more.

Another advantage of plain language is that this content can more easily be translated into other languages.



# SPOTLIGHT:

## DIGITAL ACCESSIBILITY AND INCLUSION STANDARD

### Language Access

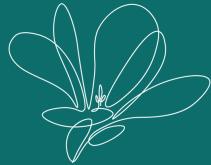
When referring to human translation of digital content, the standard directs Departments to prioritize vital information. But what information that Departments make available to the public counts as “vital”?

Departments can look to the Language Access Ordinance (LAO) for guidance and specific examples. The LAO describes the meaning of vital information in Section 91.5, “Translation of Materials and Signage.” This report features quoted LAO content and an explanation about vital information in the report summary section.

OCEIA is available as a resource to Departments during implementation of the standard. Questions about whether specific digital content constitutes vital information can be directed to OCEIA for guidance by emailing [language.access@sfgov.org](mailto:language.access@sfgov.org).

### Tools and resources:

- San Francisco [Digital Accessibility and Inclusion Standard](#)
- [Web Content Accessibility Guidelines \(WCAG\) 2.1](#)
- [Digital Services Accessibility Tools and Resources](#): Collection of resources for testing accessibility and resources on creating accessible products, like pdfs.
- [Office of Civic Engagement and Immigrant Affairs Language Access Ordinance Resource Library](#): Resources for language translation and compliance with the Language Access Ordinance.
- [Reasonable Modification Policy](#): Explanation of the City's Reasonable Modification Policy and process for implementation.
- [Lep.gov](#): Federal clearinghouse for language access tools and resources.
- [Plainlanguage.gov](#): Federal resource for plain language writing tools.



**"At its core, structural belonging holds a radically inclusive vision because it requires mutual power, access, and opportunity among all groups and individuals."**

Othering & Belonging Institute, UC Berkeley

# RECOMMENDATIONS

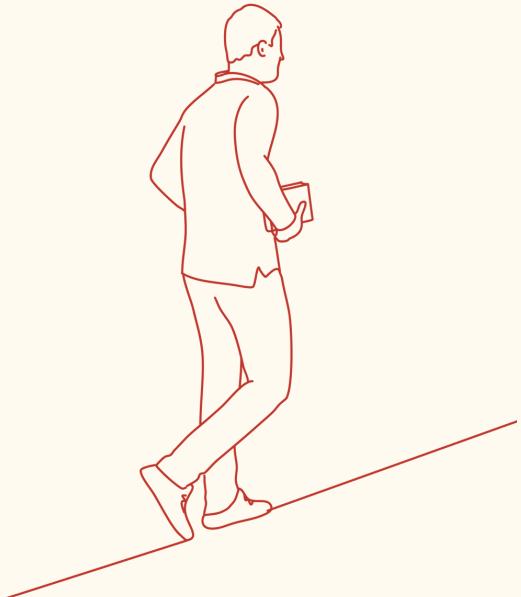
## Looking Back

In last year's Language Access Compliance Summary Report, OCEIA recommended that City agencies and departments:

- Strengthen their language assistance capacity by increasing bilingual staffing levels and language services budgets;
- Improve accessibility through continued digital and telephonic language services adaptation; and
- Increase language services planning and coordination for public health crises, disasters, and emergencies.

Departments showed some improvements in these areas over the past fiscal year. Citywide bilingual staffing levels and language services budgets increased. Departments also engaged in language services planning and coordination for emergencies.

In addition, Departments increased the Citywide number of in-person interpretations during the last fiscal year. Being prepared to provide successful language services through both remote and in-person models will be important as Departments continue transitioning from remote services to hybrid models that include in-person services.



# Looking Forward: Recommendations to Continue Strengthening Local Language Access

Departments can strengthen their compliance with the Language Access Ordinance (LAO) by making operational improvements in a few key areas. The following recommendations are informed by Departments' self-reported LAO compliance data, spot checks and language access complaints, and feedback from local advocates and community-based organizations.

## Improve Remote Access to Departmental Information and Services:

**Prioritize the remote accessibility of Departmental information and services in other languages.**

### Telephonic Message Systems and Recordings:

During the past fiscal year, multiple spot checks and language access complaints identified telephonic message systems as a problem area for Departments. Some Departments used recorded message systems in English only, while others had outdated or nonoperational phone tree lines for other languages. Operational changes adopted during the pandemic were often the primary cause of issues with these systems. Departments should work with IT staff and qualified bilingual staff or language services vendors to set up or update their multilingual telephonic message systems. OCEIA's LAO Liaison Library has resources to support this effort, including glossaries and a one-page guidance memo for developing multilingual telephonic message scripts. The script tool appears in this report after the Interpretation Coordination Checklist.

## Digital Content:

Departments are also at various levels of advancement regarding translation of digital content. The next two years should catalyze increased translation and website localization activities as Departments adapt their content to comply with the City's Digital Accessibility and Inclusion Standard. This includes human translation of vital information in the threshold languages (Spanish, Chinese, and Filipino). Readers can navigate to the Digital Accessibility and Inclusion Standard section of this report for more information.

## **Strengthen Language Access Planning, Coordination, and Outreach:**

### **Prioritize inclusion through advance planning and coordinated outreach to Limited English Proficient (LEP) communities in-language.**

Departments could increase Limited English Proficient (LEP) client interactions by conducting more in-language outreach. This includes outreach for specific public meetings and events, as well as outreach about regular programs and services that Departments have available. Partnering with ethnic media and connecting reporters with in-language interviews about the services available to their community is one strategy for successfully engaging LEP community members. Sharing in-language materials about upcoming meetings in advance, with prominent instructions for requesting language services, can make it easier for LEP individuals to learn about and participate in events. This is important both in clarifying logistics for participation and in showing that their perspectives are valued.



## **Identify languages spoken by LEP individuals who use Departments' services and tailor language services to fit their needs.**

The LAO requires that Departments convey all vital information in the threshold languages, which currently are Spanish, Chinese, and Filipino. Beyond this requirement, Departments should make services and information available in other languages that meet the needs of community members.

For example, the Public Utilities Commission (SFPUC) expanded translations of information about its affordability program to include Vietnamese, Russian, Samoan, and Arabic. The Department translated more than 250 documents on its affordability initiatives, which help people with low incomes pay water, power, and sewer bills. LEP client participation in the affordability programs increased after the Department expanded its translations.

**More information about the SFPUC's in-language outreach efforts can be found on the next page.**



# City Department Feature: Public Utilities Commission



## Q & A with SFPUC Language Access Liaison Jim Chien

**Q. How did your Department select which additional languages to prioritize for language services?**

**A.** We know that many San Franciscans primarily speak and read languages other than English, Chinese, Spanish, and Filipino. We set out to better understand how to expand language access to critical supportive programs at SFPUC by consulting with the City's language diversity data sets, communicators who worked in the City's Joint Information Center during the COVID emergency, and SFPUC staff who are very active in different communities.

**Q. What did you learn from this research?**

**A.** For example, our Clean Power SF team worked closely with the Samoan community in the Bayview and shared that many Samoan-speaking folks were greatly impacted by COVID and couldn't afford to pay water and power bills. Previous survey and application results also indicated that our LEP customers strongly favor receiving information in their native languages, so expanding language access expands our ability to effectively communicate with our communities.

**Q. How did this change the way you approached outreach to LEP community members?**

**A.** During earlier Emergency Customer Assistance Program campaigns, we were already utilizing tactics like:

- Representative imagery

(continued on next page)

- Fully professionally translated program FAQs and print applications
- Robust in-language advertising and outreach plans geotargeted to LEP communities
- All translation materials are professionally translated and reviewed by internal bilingual staff twice

But we didn't have very high levels of non-English language applications. We hypothesized that there were too many places where folks were running into English-language materials and needing to navigate them to find in-language materials.

**Q. What specific practices did your Department integrate into your LAO approach this year?**

**A.** This year, we added other tactics to test whether we could better reach communities who primarily speak languages other than English:

- Created professionally translated in-language program pages with unique urls so that we could send people directly to in-language web pages.
- Custom in-language vanity urls.
- Created in-language "bridges"-- meaning that someone could go from an in-language ad to a url, a webpage, or a digital application, all in professionally translated languages so that it was a seamless experience.
- We also added in-language links at the top of outreach materials that were going out in English, so that if someone was coming across an English-language email, for example, they could see their language right at the top and click there to be taken to the appropriate language bridge.
- Fully digitalized in-language applications.

It was a lot of work for this team! But the results were overwhelming. Our in-language applications to our Customer Assistance Program increased by 800% year over year.

## Promote Thorough Data Collection Practices and Trainings:

### Improve current data collection processes and track language access activities consistently for accurate reporting.

Departments should prioritize using reliable internal data collection processes, which is important for monitoring LEP client needs and trends across years. This will help ensure that they have accurate data to report in 2023 for total LEP client interactions, telephonic interpretations, in-person interpretations, translated documents, and other measures included in the LAO compliance reporting form. Multiple data collection approaches are listed on the annual reporting form, including: intake, annual survey, and number of telephonic interpretation requests. OCEIA typically recommends using the intake option so Departments can more easily capture and track LEP client interactions as they take place.

### Provide regular training to frontline workers and operations staff about Department-specific language services protocols.

Departments should continuously educate staff on their internal processes for arranging interpretation and translation services. Beyond engaging bilingual staff or contacting a vendor for interpretation, Departments should also train staff on their practices for preparing for interpretation at public meetings and events. This year, OCEIA is introducing a new tool to support Departments in planning public-facing events with language access in mind.

**View sample language access tools on the following pages.**

# INTERPRETATION COORDINATION

## A CHECKLIST FOR CITY DEPARTMENTS

### Best practices to integrate interpretation into your event planning

#### 1. Plan and staff your event with your intended audience in mind

To set up your event, plan the appropriate logistics and staffing that will be needed for interpretation to go as smoothly as possible.

##### Start by doing the following:

- Identify your Limited English Proficient (LEP) audience's points of participation and communication flow
- Identify how many interpreters are needed per language
- Contact a service provider to book interpreters for your event

#### 2. Prepare in-language outreach materials

Outreach materials should be translated in the target language(s) of your audience. Materials should include event and contact information, such as access information (virtual/remote) or address and location.

#### 3. Create an interpreter information packet

Send any relevant information to the interpreters as early as possible in advance of the event.

##### For example:

- ✓ Event details, including point of contact for interpreters, venue access, and check-in instructions
- ✓ Agenda, program, and run of show
- ✓ List of event host(s), speakers, panelists, and moderators
- ✓ Event materials, presentations, websites, scripts, or planned talking points
- ✓ Past relevant language glossaries if available, for term consistency
- ✓ Copies of in-language outreach materials used to promote the event

# INTERPRETATION COORDINATION

## A CHECKLIST FOR CITY DEPARTMENTS

### 4. Meet with interpreters before your event

#### IN-PERSON EVENTS

**Schedule interpreters to arrive early to go over the program.**

- Designate support staff for equipment distribution and collection
- Test equipment for clear signal
- Coordinate with interpreters to ensure they are positioned where they can hear and will not interfere with each other
- Remind event participants to speak slowly to allow for the best interpretation possible

#### VIRTUAL EVENTS

**Schedule a virtual run-through to ensure smooth transitions.**

- Test interpreters' connectivity, access, and signal clarity
- Establish lines of communication among interpreters, tech monitors, and event organizers/moderators
- Work with interpreters to coordinate:
  - Making general announcements in-language and using scripts
  - In what order the interpreters will speak
  - How interpreters will signal transitions
- Remind event participants to speak slowly to allow for the best interpretation possible

### 5. Follow up after the event and discuss lessons learned

**Identify lessons learned from your event to support future planning**

**For example:**

- Take note of what worked smoothly to establish future protocols
- If you host future events on the same subject matter, consider creating a language or term glossary
- Provide space for feedback and suggestions on improving coordination

# SAMPLE TELEPHONIC MESSAGE SCRIPT FOR CITY DEPARTMENTS

## **THIS DOCUMENT IS FOR GUIDANCE PURPOSES ONLY**

According to the San Francisco Language Access Ordinance: If your Department has a general telephonic message in English, this message should also be available in each of the City's threshold languages or (where applicable) in languages where there is a "Concentrated Number of Limited English Speaking Persons."

**Departments are encouraged to record telephonic messages with information about:**

- Business hours
- Office location(s)
- Services offered
- Means of accessing services
- Availability of free language assistance
- For Boards or Commissions, the messages should also include: the time, date, and place of meetings.

## **THIS IS A SUGGESTED MESSAGE. ADJUST AS NEEDED FOR YOUR DEPARTMENT**

1. "This is a multilingual message."
2. "Thank you for calling (Department name)."
3. "We provide (summary of types of services) to (population served)."
4. "If this is an emergency and you need immediate assistance, press (number) or call (phone number e.g., 911)."
5. "We are located at (Department address)."
6. "Our business hours are (day of the week) through (day of the week) from (time) to (time)."
7. "If you receive this message during our business hours, it is because we are either assisting another client or away from our desk."
8. "Please leave your name, phone number and a detailed message after the tone and we will return your call as soon as possible."
9. "Thank you."

Provide information in the threshold languages and any other languages typically spoken by LEP clients.

For example:

- **Chinese:** "這是一個含多種語言的口訊"
- **Spanish:** "Este es un mensaje multilingüe"
- **Filipino:** "Ito ay isang mensahe sa iba't-ibang wika"

# DEPARTMENT HIGHLIGHTS

All Department compliance  
data required by the LAO  
can be viewed online at:

[sf.gov/languageaccess](http://sf.gov/languageaccess)

# DEPARTMENT LIST FISCAL YEAR 2021-2022

Adult Probation	Public Health, Department of
Arts Commission	Public Library
Asian Art Museum	Public Utilities Commission
Assessor-Recorder	Recreation and Parks
Appeals, Board of	Rent Board
Board of Supervisors (Clerk)	San Francisco International Airport
Building Inspection	San Francisco Zoo
Child Support Services	Sheriff, Office of
Children, Youth and Their Families, Department of	Status of Women, Department on the Treasurer and Tax Collector
District Attorney	War Memorial
Economic and Workforce Development, Office of	
Elections, Department of	<b>City Administrator Departments</b>
Emergency Management (911)	311 (Customer Service)
Environment, Department of	Animal Care and Control
Ethics Commission	Cannabis, Office of
Fine Arts Museums of San Francisco	City Administrator (Central Office)
Fire Department	City Hall Events
Homelessness and Supportive Housing, Department of	Civic Engagement and Immigrant Affairs, Office of
Human Rights Commission	County Clerk
Human Services Agency	Labor Standards Enforcement, Office of
Juvenile Probation	Mayor's Office on Disability
Mayor's Office	Medical Examiner
Mayor's Office of Housing and Community Development	Public Works, Department of
Municipal Transportation Agency	Real Estate Division
Planning Department	Resilience and Capital Planning, Office of
Police Accountability, Department of	Transgender Initiatives, Office of
Police Department	Treasure Island Development Authority
Port of San Francisco	
Public Defender	

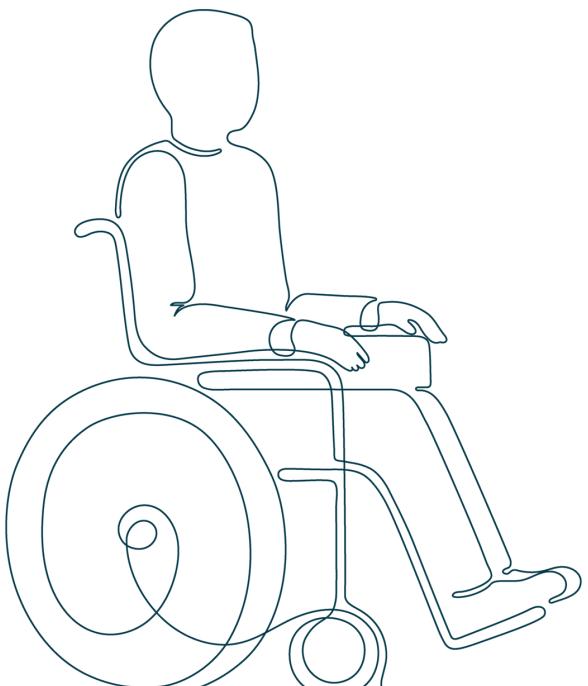
Department	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
Adult Probation	\$ 39,923	✓	✓	✓
Arts Commission	\$ 6,816	✓	✓	✓
Asian Art Museum	\$ 1,266	✓	—	—
Assessor-Recorder	\$ 24,416	✓	✓	✓
Appeals, Board of	\$ 0	✓	—	✓
Board of Supervisors (Clerk)	\$ 35,000	✓	✓	—
Building Inspection	\$ 2,715,260	✓	✓	✓
Child Support Services	\$ 15,600	✓	✓	✓
Children, Youth and Their Families, Department of	\$ 6,583	✓	✓	✓

Department	Total budget for language access	Has a written policy	Training for public contact staff	Completed mandatory LAO training
District Attorney	\$ 106,505	✓	✓	—
Economic and Workforce Development, Office of	\$ 0	No response	No response	✓
Elections, Department of	\$ 4,667,953	✓	✓	✓
Emergency Management (911)	\$ 68,343	✓	✓	✓
Environment, Department of	\$ 21,527	✓	✓	✓
Ethics Commission	\$ 0	✓	✓	✓
Fine Arts Museums of San Francisco	\$ 0	—	—	✓
Fire Department	\$ 6,579	—	✓	✓
Homelessness and Supportive Housing, Department of	\$ 115,368	✓	✓	✓

Department	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
Human Rights Commission	\$ 13,000	No response	✓	✓
Human Services Agency	\$ 1,222,941	✓	✓	✓
Juvenile Probation	\$ 26,306	✓	✓	✓
Mayor's Office	\$ 0	No response	✓	—
Mayor's Office of Housing and Community Development	\$ 7,004	✓	✓	✓
Municipal Transportation Agency	\$ 921,834	✓	✓	✓
Planning Department	\$ 59,232	✓	✓	✓
Police Accountability, Department of	\$ 6,480	No response	✓	✓
Police Department	\$ 92,060	✓	✓	✓

Department	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
Port of San Francisco	\$ 2,886	✓	✓	✓
Public Defender	\$ 65,480	✓	✓	✓
Public Health, Department of	\$ 7,822,993	No response	No response	—
Public Library	\$ 683,384	✓	✓	✓
Public Utilities Commission	\$ 178,276	✓	—	✓
Recreation and Parks	\$ 24,973	✓	✓	✓
Rent Board	\$ 142,384	✓	✓	✓
San Francisco International Airport	\$ 13,099	✓	✓	✓
San Francisco Zoo	\$ 0	✓	✓	✓

Department	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
<b>Sheriff, Office of</b>	<b>\$ 127,423</b>	✓	✓	—
<b>Status of Women, Department on the</b>	<b>\$ 2,171</b>	✓	✓	✓
<b>Treasurer and Tax Collector</b>	<b>\$ 99,081</b>	✓	✓	✓
<b>War Memorial</b>	<b>\$ 2,057</b>	✓	—	—



City Administrator Departments	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
311	\$ 59,991	✓	✓	✓
Animal Care and Control	\$ 12,581	✓	✓	—
Cannabis, Office of	\$ 0	✓	✓	✓
*City Administrator	N/A	✓	✓	✓
City Hall Events	\$ 0	—	✓	—
Civic Engagement and Immigrant Affairs, Office of	**\$ 839,875	✓	✓	✓
County Clerk	N/A	✓	✓	✓

\* Reporting for all Office of the City Administrator divisions not otherwise listed.

\*\* The budget reported by the Office of Civic Engagement and Immigrant Affairs (OCEIA) includes Office of the City Administrator, OCEIA, and City Administrator divisions that do not submit separate budgets or reports.

<b>City Administrator Departments</b>	 Total budget for language access	 Has a written policy	 Training for public contact staff	 Completed mandatory LAO training
<b>Labor Standards Enforcement, Office of</b>	<b>\$ 0</b>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>
<b>Mayor's Office on Disability</b>	<b>\$ 12,767</b>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>
<b>Medical Examiner</b>	<b>\$ 1,035</b>	<span style="color: black;">—</span>	<span style="color: green;">✓</span>	<span style="color: black;">—</span>
<b>Public Works, Department of</b>	<b>\$ 4,479</b>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>	<span style="color: black;">—</span>
<b>Real Estate Division</b>	<b>\$ 0</b>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>
<b>Resilience and Capital Planning, Office of</b>	<b>\$ 0</b>	<span style="color: black;">No response</span>	<span style="color: black;">No response</span>	<span style="color: black;">—</span>
<b>Transgender Initiatives, Office of</b>	<b>\$ 1,560</b>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>	<span style="color: green;">✓</span>
<b>Treasure Island Development Authority</b>	<b>\$ 0</b>	<span style="color: black;">—</span>	<span style="color: green;">✓</span>	<span style="color: black;">—</span>

# About OCEIA

**The Office of Civic Engagement and Immigrant Affairs (OCEIA) is a policy, compliance, direct services, and grantmaking office.**

OCEIA's innovative programs and initiatives focus on Civic Engagement, Community Safety, Immigrant Assistance and Integration, and Language Access. Core projects include: the Community Ambassadors Program (CAP), San Francisco Pathways to Citizenship Initiative, DreamSF Fellows, Community Interpreters Training, Immigrant Support Hub, and community assistance grants.

In addition to overseeing compliance, OCEIA assists City departments, the Mayor's Office, and the Board of Supervisors to better meet the needs of residents and workers for whom English is not a primary language. These services include trainings, tools, resources, and technical assistance to increase capacity and provisioning for language access services. On a limited basis, OCEIA's Language Access Unit also provides direct translation and interpretation assistance.



OCEIA

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**OCEIA** SAN FRANCISCO OFFICE OF  
CIVIC ENGAGEMENT  
& IMMIGRANT AFFAIRS

# Item 5

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Housing Conservatorship Annual Report  
**Date:** Friday, February 3, 2023 8:53:00 AM  
**Attachments:** [SF Housing Conservatorship Local Report 2023.pdf](#)  
[Outlook-1514414697.png](#)

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Hello,

Please see below and attached regarding a report from Department of Public Health, Housing Conservatorship Working Group.

Regards,

**Richard Lagunte**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
(415) 554-5184 | (415) 554-5163  
[richard.lagunte@sfgov.org](mailto:richard.lagunte@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

Pronouns: he, him, his

**Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors' website or in other public documents that members of the public may inspect or copy.

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**From:** Almeida, Angelica (DPH) <[angelica.almeida@sfdph.org](mailto:angelica.almeida@sfdph.org)>  
**Sent:** Thursday, February 2, 2023 4:04 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Cc:** Altman, Claire (DPH) <[claire.altman@sfdph.org](mailto:claire.altman@sfdph.org)>; Validzic, Ana (DPH) <[ana.validzic@sfdph.org](mailto:ana.validzic@sfdph.org)>  
**Subject:** Housing Conservatorship Annual Report

To: Angela Calvillo, Clerk of the Board

On behalf of the Housing Conservatorship Working Group, it is my pleasure to submit our annual report pursuant to Health Code Ordinance 108-19- Housing Conservatorships.

Of course, please let me know if there any questions.

\*\*\*\*\*

Angelica M. Almeida, Ph.D.  
PSY23814

Director, Adult/Older Adult System of Care

San Francisco Department of Public Health  
1380 Howard Street, 4th Floor  
San Francisco, CA 94103

Tel: 415-255-3722 | Fax: 415-255-3798

[angelica.almeida@sfdph.org](mailto:angelica.almeida@sfdph.org)



San Francisco Health Network  
Behavioral Health Services

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January 2023

# San Francisco Housing Conservatorship

Annual Evaluation Report

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# Executive Summary

San Francisco's Housing Conservatorship Program is designed to serve individuals who are deemed unable to care for their health and well-being due to co-occurring serious mental illness and substance use disorder, using the least restrictive and most clinically appropriate treatment options. The Program was conceived in September 2018 through California Senate Bill 1045, and later amended in Senate Bill 40. Local implementation in San Francisco was authorized by Mayor London Breed and the Board of Supervisors in June 2019, and a 12-member Working Group was established to evaluate the overall effectiveness of the Housing Conservatorship and its impact on individuals and local systems of care.

Throughout the course of this program partner agencies have continued to collaborate with existing providers to support stabilization of eligible persons in the community and provide services in less restrictive settings, including Assisted Outpatient Treatment.

San Francisco's Administrative Code (Sec. 5.37-1 – 5.37-5) sets the requirements for the Working Group's evaluation, as well as a timeline for submitting a preliminary evaluation report.<sup>1</sup> The Working Group is charged with reporting on the following:

1. An assessment of the number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved under Chapter 5;
2. The effectiveness of these conservatorships in addressing the short- and long-term needs of those persons, including a description of the services they received;
3. The impact of conservatorships established pursuant to Chapter 5 on existing conservatorships established pursuant to Division 4 of the California Probate Code or Chapter 3 of the California Welfare and Institutions Code, and on mental health programs provided by the City;
4. The number of detentions for evaluation and treatment under WIC §5150 of the California Welfare and Institutions Code that occurred in San Francisco during the evaluation period, broken down by the type of authorized person who performed the detention (e.g., peace officer or designated member of a mobile crisis team); and
5. Where a detention for evaluation and treatment under WIC §5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention.

## Report Summary

This report provides context on the background and implementation of the San Francisco Housing Conservatorship Program, as well as an overview of key partners and eligibility criteria. To the extent possible, the report includes findings available to address the evaluation requirements above.

This is the third Housing Conservatorship evaluation report, and at the end of Fiscal Year 2021/22, there were two people being served by the Housing Conservatorship pilot, with both individuals having transitioned to LPS Conservatorship since that time. Services provided include psychiatric respite, intensive case management,

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<sup>1</sup> Evaluation requirements are outlined in Sec. 5.37-1 – 5.37-5 of San Francisco's Administrative Code: <https://sfbos.org/sites/default/files/o0108-19.pdf>

psychiatry and medication management, peer support, and remaining in housing with intensive wrap around services.

Since this program launched, four petitions have been filed with the court, and a total of three individuals have been placed on a Housing Conservatorship. As such, the impact and effectiveness of the program are limited. This report also builds upon the baseline exploration of the findings from prior annual evaluations—including an estimate of WIC §5150 holds in Fiscal Year 2021/22—as well as insights into the conditions for ongoing data collection, tracking, and analysis.

# Introduction

In September 2018, California Governor Jerry Brown signed Senate Bill 1045 (SB 1045), the Housing Conservatorship Program, into law. SB 1045 created a five-year mental health conservatorship pilot program for adults with serious mental illness and substance use disorder treatment needs who meet strict eligibility requirements, with a focus on providing housing and wraparound services.

SB 1045 was revised in October 2019 when Governor Newsom signed Senate Bill 40 (SB 40) into law. SB 40 made technical amendments to SB 1045, including adding a Temporary Conservatorship requirement, clarifying the role of Assisted Outpatient Treatment (AOT), including additional due process protections, and reducing the length of the conservatorship to six months. San Francisco Mayor London Breed and the Board of Supervisors authorized local implementation of SB 1045 in the City and County of San Francisco in June 2019 and established a Housing Conservatorship Working Group to evaluate the effectiveness of the pilot program.

This report provides an overview of San Francisco's Housing Conservatorship pilot and an annual evaluation update based on the requirements outlined in Chapter 5 of San Francisco's Administrative Code (Sec. 5.37-1 – 5.37-5). At the end of Fiscal Year 2021/22, there were two people being served by the Housing Conservatorship pilot, with both individuals still under a conservatorship. Since this program launched, four petitions have been filed with the court, and a total of three individuals have been placed on a Conservatorship. As such, the impact and effectiveness of the program are limited.

## **The San Francisco Housing Conservatorship Program**

The intent of Housing Conservatorship is to help people who are deemed unable to care for their health and well-being due to co-occurring serious mental illness and substance use disorder, and to treat individuals with the least restrictive and most clinically appropriate intervention needed for the protection of the person.

As of October 2022, San Francisco's Office of the Public Conservator currently oversees the care of 652 individuals under existing law, the Lanterman-Petris-Short Act (LPS). The LPS Act went into full effect in 1972 and provides counties with the ability to seek conservatorship of individuals who are considered gravely disabled due to serious mental illness or chronic alcoholism. Conservatorship under LPS does not provide for mental health conservatorship due to the impacts of substance use disorder, outside of alcohol. Housing Conservatorship creates a new type of mental health conservatorship for these individuals who are not currently covered under existing law.

## **Eligibility**

To qualify for conservatorship, a process authorized through court proceedings, an individual must be dual-diagnosed with a serious mental illness and with a substance use disorder as defined by the law, and received evaluation for a psychiatric emergency eight or more times in a 12-month period under an

involuntary hold under California Welfare and Institutions Code (WIC) §5150.<sup>2</sup> In addition, the individual must have been provided with opportunities to engage in voluntary treatment, and the Office of the Public Conservator must determine through their initial investigation and prior to submitting a petition to the court, that a Housing Conservatorship is the least restrictive intervention for the protection of the individual. At the time that the Housing Conservatorship pilot was authorized for implementation in San Francisco, the Department of Public Health estimated approximately 50-100 individuals eligible under the criteria above.

### **Referral and Engagement**

A person may be referred for an evaluation to determine eligibility for Housing Conservatorship by the Sheriff, Director of Health, Director of the Human Services Agency, or their designees. Directors of agencies that provide comprehensive evaluation or facilities that provide intensive treatment, such as hospitals that perform psychiatric evaluations, may also refer an individual if the individual meets the eligibility criteria.

Housing Conservatorship in San Francisco is designed to maximize engagement in voluntary treatment and other appropriate housing options before the Office of the Public Conservator submits a petition for conservatorship. This commitment has allowed for the diversion of multiple individuals away from conservatorship by linking individuals to housing, intensive case management and outpatient behavioral health care, and residential treatment. This element of the Conservatorship exceeds current laws and practices under LPS conservatorships. Housing Conservatorship includes due process protections and the right to be represented by the Public Defender. Housing Conservatorships will terminate after six months unless there is a demonstrated, continued need for conservatorship services. The Office of the Public Conservator is required to submit a report to the court every 60 days to demonstrate the continued need for conservatorship. Furthermore, the Office of the Public Conservator must request termination of the conservatorship before the expiration date if the person's condition no longer warrants it. Like LPS conservatorship, persons will be provided with an individualized treatment plan, including wrap-around services, trauma-informed and gender responsive treatment, and placement in a setting that is appropriate to meet their service needs. After exiting Housing Conservatorship, the Department of Homelessness and Supportive Housing will provide permanent supportive housing to individuals who are able to live in an independent level of care. It should be noted that these cases are particularly complex, with a high rate of conserved individuals experiencing homelessness and a relative shortage of housing available to those generally in need in San Francisco.

### **Housing Conservatorship Partners**

San Francisco's Housing Conservatorship pilot is designed to be a collaborative and responsive program regarding both implementation and oversight. Key partners include:

#### **Public Conservator**

The Office of the Public Conservator is responsible for investigating all referrals for the Housing Conservatorship program and determining that individuals who are referred meet the strict program requirements. The City Attorney will represent the Public Conservator in court for the Housing Conservatorship program. The Public Conservator has established a specialized unit within the program's team of clinicians that will have responsibility for closely overseeing all individuals who are

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<sup>2</sup> A WIC §5150 hold is issued to individuals who present an imminent danger to themselves or others, or are gravely disabled due to a mental disorder.

served by the Housing Conservatorship program.

### **Care Team**

Implementation of the Housing Conservatorship pilot leverages existing Care Team staff from the City's Assisted Outpatient Treatment (AOT) program, including a program manager (psychologist), three clinicians, and two team members to provide peer and family support.

### **Working Group**

In compliance with the Administrative Code, the City and County of San Francisco has created a Housing Conservatorship Working Group to evaluate the effectiveness of the pilot implementation. The Working Group is tasked with submitting annual reports to the Board of Supervisors, Mayor's office, and the State Legislature. Facilitation and administration of the Working Group is managed by San Francisco's Department of Public Health. The Working Group is comprised of 12 members, appointed as follows:

- *Vacant*, Seat 1, representative of disability rights advocacy groups, appointed by the Mayor
- Jessica Lehman, Seat 2, representative of disability rights advocacy groups, appointed by the Board of Supervisors
- Simon Pang, Seat 3, representative of labor unions, appointed by the Mayor
- Jennifer Esteen, Seat 4, representative of labor unions, appointed by the Board of Supervisors
- Rachel Berman, Seat 5, representative of organizations providing direct services to homeless individuals or families, appointed by the Mayor
- Sara Shortt, Seat 6, representative of organizations providing direct services to homeless individuals or families, appointed by the Board of Supervisors
- Dr. Mark Leary, Seat 7, an employee of a hospital located in San Francisco with experience in mental health and substance use disorders, appointed by the Director of Health
- Marlo Simmons, Seat 8, an employee of the Behavioral Health Services program of the Department of Public Health, appointed by the Director of Health
- Jose Orbeta, Seat 9, an employee of the Department of Public Health, appointed by the Director of Health
- Jill Nielsen, Seat 10, an employee of the Human Services Agency, appointed by the Director of the Human Services Agency
- Nikon Guffey, Seat 11, an employee of the Department of Homelessness and Supportive Housing, appointed by the Director of the Department of Homelessness and Supportive Housing
- *Vacant*, Seat 12, an employee of the San Francisco Police Department, appointed by the Chief of Police

## **Other Partners**

San Francisco's Housing Conservatorship pilot leverages key partners from across the local system of care, and individuals will have access to a wide range of services that are responsive to their treatment needs. Key partners include the courts, the Public Defender's Office, the City Attorney's office, the Department of Disability and Aging Services, Zuckerberg San Francisco General Hospital, and the Department of Public Health's Whole Person Care program.

# Housing Conservatorship Evaluation

Central to the launch of San Francisco's Housing Conservatorship pilot is ongoing and informative evaluation, designed to gauge the success of the program as it develops and highlight opportunities for enhancement. The following sections of this report summarize the pilot's evaluation requirements, as well as corresponding methods.

## Evaluation Requirements

SB 40 and the San Francisco Administrative Code (Sec. 5.37-1 – 5.37-5) have charged the Housing Conservatorship Working Group with managing an evaluation of the pilot's overall effectiveness. According to the San Francisco Administrative Code, annual evaluation reports to the Mayor and Board of Supervisors are to include the following findings:

1. An assessment of the number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved under Chapter 5;
2. The effectiveness of these conservatorships in addressing the short- and long-term needs of those persons, including a description of the services they received;
3. The impact of conservatorships established pursuant to Chapter 5 on existing conservatorships established pursuant to Division 4 of the California Probate Code or Chapter 3 of the California Welfare and Institutions Code, and on mental health programs provided by the City;
4. The number of detentions for evaluation and treatment under WIC §5150 of the California Welfare and Institutions Code that occurred in San Francisco during the evaluation period, broken down by the type of authorized person who performed the detention (e.g., peace officer or designated member of a mobile crisis team); and
5. Where a detention for evaluation and treatment under WIC §5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention<sup>3</sup>.

In order to promote the efforts of the Working Group and ensure a high-quality, objective evaluation, the Department of Public Health and Department of Disability and Aging Services have contracted with Harder+Company Community Research to lead the evaluation as an external partner. Harder+Company has worked closely with the Working Group to review the requirements of this evaluation, discuss appropriate evaluation methods, and develop protocols to gather necessary data and feedback from partners.

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<sup>3</sup> This annual evaluation meets the reporting requirements set out in San Francisco's Administrative Code. For a full list of annual reporting requirements, including those outlined in SB 40, please see Appendix B.

## Evaluation Methods

Methods for this evaluation were designed in collaboration between Harder+Company Community Research, the Department of Public Health, and the Department of Disability and Aging Services, with input from the Housing Conservatorship Working Group. These evaluation methods were selected to address the evaluation requirements set out in local San Francisco ordinance, as well as in SB 40:

- **Analysis of client-level data.** Evaluation of the Housing Conservatorship pilot's effectiveness at the individual level will be largely determined using client-level data gathered from multiple local agencies. Using descriptive and inferential statistical analysis, these data will be used to examine changes in client outcomes and the overall demographic landscape of those conserved.
- **Analysis of population-level data.** One of the potential indicators of the Housing Conservatorship pilot's impact is the presence of any change in the total number of WIC §5150 evaluations and detentions across San Francisco. The pilot's evaluation will track population-level counts of 5150s over time, beginning with Fiscal Year 2018-19<sup>4</sup>.
- **Provider feedback.** The evaluation team sent an online survey to 17 service providers who had been directly involved in the program. The goal of this was to gather impressions of the pilot. Seven individuals responded to the survey, providing overall feedback on the pilot. Given the small sample size, findings cannot be generalized to all service providers involved in the program.
- **Individual client interviews.** The working group felt that feedback from people directly affected was very important to include in the evaluation. The evaluation team attempted to conduct interviews with the two individuals conserved under the San Francisco Housing Conservatorship in order to gauge overall experience and attitude toward the pilot program. While both individuals were engaged in interviews, given their level of impairment, the evaluation team was unable to yield any information to include in this report.

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<sup>4</sup> 5150 estimates do not include data from all psychiatric units and emergency departments in San Francisco. These limitations are detailed further in the following section.

## Evaluation Findings

This section details, to the extent possible, the evaluation findings required by San Francisco Administrative Code.

### Conserved Individuals and System-Level Impact

Evaluation requirements 1-3 outlined in San Francisco Administrative Code (Sec. 5.37-1 – 5.37-5) call for reporting on the number and status of conserved individuals, the overall effectiveness of their conservatorships, and the broader impact of the Housing Conservatorship pilot on existing services in San Francisco.

1. An assessment of the number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved under Chapter 5.
2. The effectiveness of these conservatorships in addressing the short-term and long-term needs of those persons, including a description of the services they received.
3. The impact of conservatorships established pursuant to Chapter 5 on existing conservatorships established pursuant to Division 4 of the California Probate Code or Chapter 3 of the California Welfare and Institutions Code, and on mental health programs provided by the City.

1 new petition for housing conservatorship was filed during the Fiscal Year 2021-22. 2 people were conserved under Chapter 5 at the end of the fiscal year.

Conservatees have access to the complete range of services offered by the Department of Public Health. Services provided to current persons conserved include psychiatric respite, intensive case management, psychiatry and medication management, peer support, and remaining in housing with intensive wrap around services. Both individuals have seen transitioned from Housing Conservatorship to LPS Conservatorship and continue to be served. One conservatee was engaged in behavioral health care prior to conservatorship.

The Department of Public Health and Department of Disability and Aging Services takes a client-centered and recovery-oriented approach in supporting individuals. Service planning is individualized and, whenever possible, includes the conservatee. Planning includes partnering with existing providers, the hospital, and Placement Team to determine the needs and appropriate resources to stabilize persons conserved pursuant to Chapter 5 and how best to support them. This is reviewed regularly (at least every 60 days as required) to ensure that an individual's needs are being met and they are placed at the least restrictive setting.

The low number of petitions filed in FY 2021-22 is contributed in part by San Francisco's commitment to providing a range of voluntary services, which include appropriate housing options. However, barriers to implementation identified by the Working Group and city teams have also included limited referrals received from partners, extensive noticing and documentation requirements, a high level of patient's rights protections, and challenges receiving confidential patient records from private hospitals (which are required prior to commencing the formal noticing process for individuals on the pathway towards conservatorship).

### Consumer and Collaborative Partners Feedback

Feedback from collaborative partners and consumers was limited. Seven service providers, including a conservator, court official, hospital worker, and social worker, responded to the online survey to provide overall reflections on the pilot program. Four of the individuals (57%) reported having referred someone to the

housing conservatorship program. Most respondents (87%) reported that the program as a whole was not at all effective, including not bringing effective in reducing cycling through behavioral health crises. However, most said that the program was supportive in helping people with behavioral health and substance use needs and reduces deterioration in the community (57% respectively).

The evaluation team invited the two conserved individuals to participate in telephone interviews. However, due to their level of impairment, the interviews did not yield any data to include in this report.

### **WIC §5150 Evaluations in San Francisco**

The evaluation requirements outlined in San Francisco Administrative Code (Sec. 5.37-1 – 5.37-5) also call for reporting on the total number of WIC §5150 detentions performed during the evaluation period, broken down by the type of authorized person who performed the detentions:

1. The number of detentions for evaluation and treatment under WIC §5150 of the California Welfare and Institutions Code that occurred in San Francisco during the evaluation period, broken down by the type of authorized person who performed the detention (e.g., peace officer or designated member of a mobile crisis team); and
2. Where a detention for evaluation and treatment under WIC §5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention.

This annual evaluation report includes available data on WIC §5150 detentions performed in San Francisco during Fiscal Year 2021-22. This population-level data will be used in subsequent annual evaluations as a comparison to examine any change in the total number of WIC §5150 evaluations and detentions across San Francisco. The comparison of data points before and after the implementation of the Housing Conservatorship pilot may be one useful way to measure the impact of the program.

Data on the total number of WIC §5150 evaluations and detentions that occurred in San Francisco during Fiscal Year 2021-22 is derived from two primary sources: (1) The EPIC electronic health records, which tracks the individuals seen at Zuckerberg San Francisco General Hospital's Psychiatric Emergency Services (PES) department, and (2) direct outreach to local hospitals treating individuals placed on WIC §5150 holds.

**EPIC data.** Records retrieved from the EPIC electronic health record indicate a total of 2,501 WIC §5150 holds at PES in Fiscal Year 2021-22, attributed to 1,985 unique individuals. Most individuals identified as male (66%), and the highest reported age range was 30-39 years old (31%). As in the previous years, individuals identifying as Black/African American were significantly overrepresented within the population assessed at PES (29%).

Individuals seen at PES in Fiscal Year 2021-22 had an average of 2.0 visits per person and 83% utilized emergent medical services over the course of the year. In terms of connections to care, 26% had an identified medical home, 15% had an assigned intensive case manager, 37% were connected to a non ICM mental health provider, 4.6% were being served under an LPS conservatorship, and while 64% are known to have experienced homelessness in the last year only 31% had been assessed for Coordinated Entry. This speaks to the critical need for improving connections to ongoing behavioral health care and housing to support individuals experiencing behavioral health crises.

In total, 425 of these individuals were detained at PES *at least* twice over the

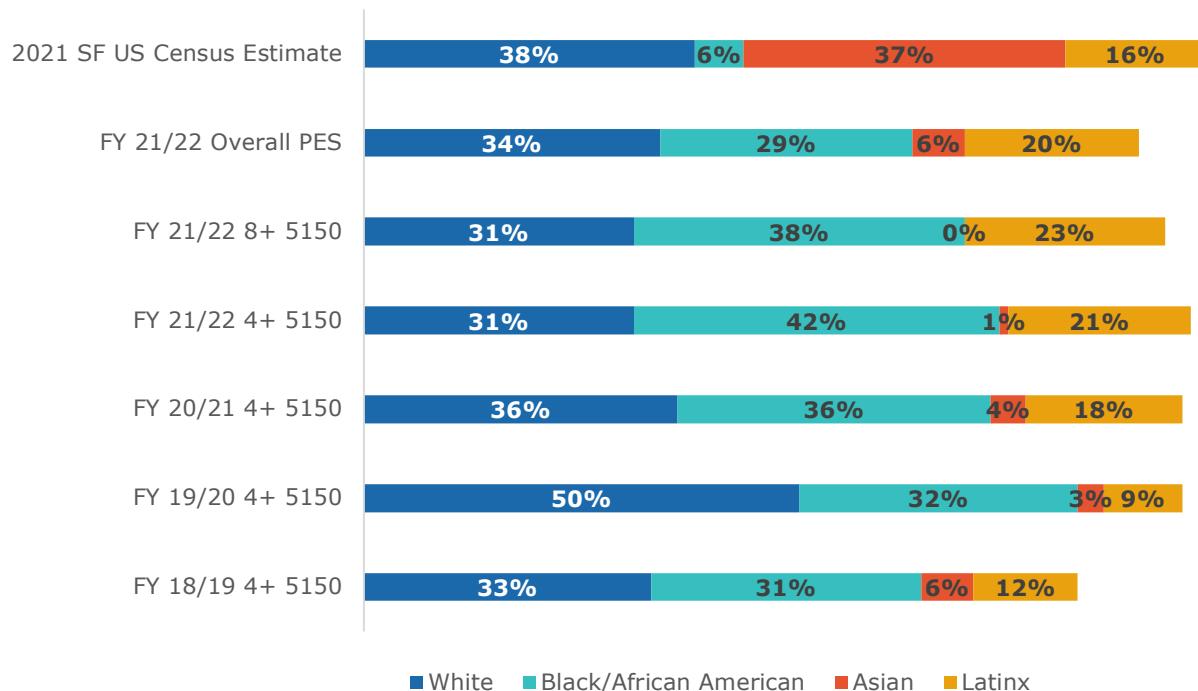
### **WIC §5150 Detentions**

Partial estimate of population-wide WIC §5150 holds in San Francisco for Fiscal Year 2021-22: **13,669\***

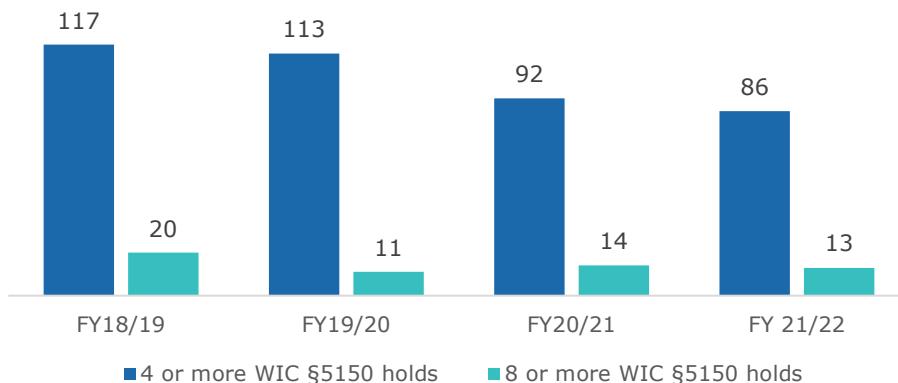
\*Includes data on total instances from Psychiatric Emergency Services at Zuckerberg San Francisco General Hospital, and from five local medical centers

course of the year, 86 individuals were detained four or more times, and 13 were detained eight or more times under WIC §5150. Black/African American individuals are significantly overrepresented among individuals with 4 or more WIC §5150 holds (42%) and even more so among individual with eight or more (50%) in comparison to the overall population of San Francisco which is estimated to be 6% (see Exhibit 1).

**Exhibit 1. Racial/ethnic demographic comparison (four most common categories) of individuals with four or more WIC §5150 detentions over the last four fiscal years, individuals with eight or more WIC §5150 detentions, the overall PES population, and of San Francisco**



Compared to the last three years, the number of individuals with 4 or more WIC §5150 holds in San Francisco has decreased over time, from 117 individuals in Fiscal Year 2018/19 to 86 individuals in Fiscal Year 2021-22. While the number of individuals with 8 or more WIC §5150 has also gone down slightly when comparing across the four years, there has been a modest increase from last year (see Exhibit 2).

**Exhibit 2. Number of individuals with WIC §5150 holds over time**

**Local hospital data.** To compile a more comprehensive estimate of WIC §5150 holds across San Francisco, outreach was conducted with several local providers through the Hospital Council of Northern and Central California. In addition to PES, five hospital systems shared *aggregated* WIC §5150 totals for Fiscal Year 2021-22 (i.e., estimated totals did not include unique identifiers that could be matched across hospitals): California Pacific Medical Center; Kaiser Permanente; Saint Francis Memorial Hospital; Saint Mary's Medical Center; and the University of California, San Francisco. In total, these five providers reported 11,168 WIC §5150 holds. While this count is an increase from last year, the difference is likely attributable in notable part to the inclusion of additional hospital data this year compared to last year where the estimate as an aggregate of four hospital systems.

Data received from local hospitals is de-identified and aggregated, therefore it is not possible to ascertain the number of unique *individuals* detained under WIC §5150 in their facilities. Additionally, data did not include information related to demographics, homeless status, or other characteristics. However, combining the total count of detentions with that retrieved from EPIC provides a somewhat robust estimate of citywide WIC §5150 detentions. Although hospitals in the city are required to submit data as part of this collaborative program, the data sharing process is currently being refined. SFPDH and the program implementation team is actively working with the Hospital Council of Northern California to address gaps in data sharing for ongoing coordination of care opportunities.

**Exhibit 3. Partial total of WIC §5150 detentions that occurred in San Francisco during the evaluation period**

Data Source	Unique Individuals	Total 5150 Count
SFPDH: Coordinated Care Management System (CCMS)	1,642	2,501
Local hospital systems	-	11,168
<b>Total WIC §5150 detentions</b>	-	<b>13,669</b>

Improving the quality and consistency of data compiled from local hospitals, as well as the total number of hospitals reporting data, in an ongoing aim of the evaluation. Moving forward, getting towards a more precise count of WIC §5150 holds across San Francisco will require a streamlined workflow, with involvement from multiple partners. Continued efforts to resolve these limitations are discussed

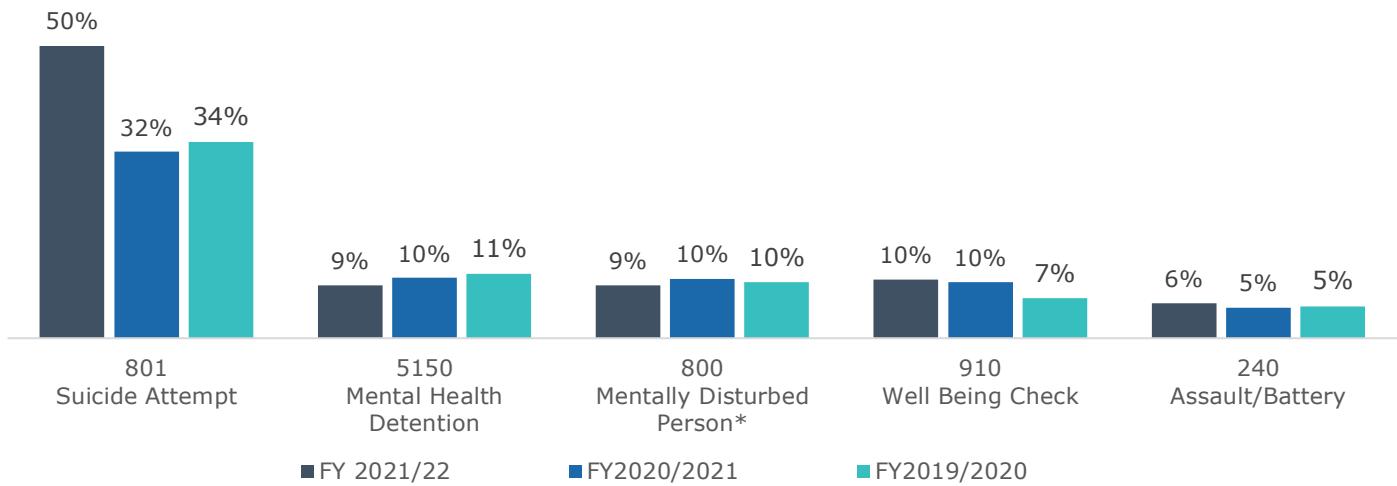
further in the final section of this report.

### **Peace Officer Involvement in WIC §5150 Evaluations**

In addition to tracking the total number of WIC §5150 holds in San Francisco, the Administrative Code (Sec. 5.37-1 – 5.37-5) charges the evaluation with further examining instances where peace officers were involved, to address the question of why a peace officer was the appropriate individual to respond to these cases. Reporting on this question is especially relevant with the launch of the Street Crisis Response Team (SCRT) through the Mental Health SF legislation that offers an alternative to peace officer involvement in behavioral health crises across San Francisco.

To explore the issue of officer involvement in holds and detentions, the Fiscal Year 2021-22 Housing Conservatorship evaluation includes records of all 2,481 WIC §5150 detentions initiated by San Francisco Police Department (SFPD). One method of exploring whether an officer-involved WIC §5150 detention was appropriate, is to examine the reasons the calls were placed to emergency services. Among all 911 emergency service calls handled by SFPD that ended in a WIC §5150 detentions, half of these calls were placed because of a suicide attempt. The five most frequent call reasons from the sample are displayed below, along with their official codes from the computer aided dispatch (CAD) system (see Exhibit 4). These top five call types constitute approximately four-fifths (84%) of the total sample. Comparison to the previous fiscal year demonstrates a similar distribution of emergency service call types received and designated to SFPD, with an exception for an increase in calls due to suicide attempt.

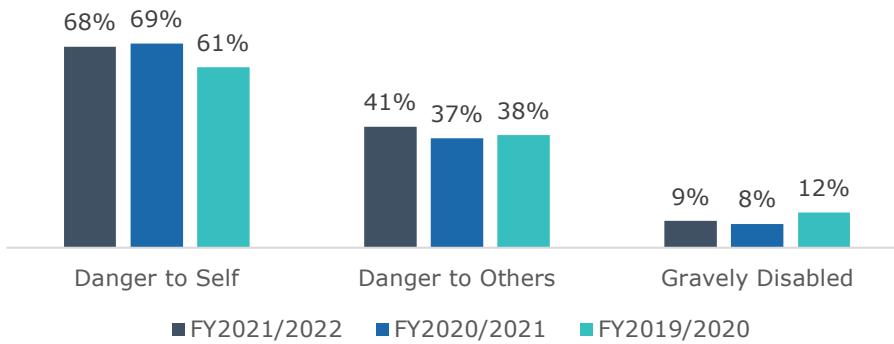
**Exhibit 4. Five Most Common Reasons for Calls to Emergency Services Resulting in a Detention, with CAD Codes, FY 2021/22, FY2020/21 and FY2019/20**



*Note: The term "mentally disturbed person" does not have a clear definition and is widely considered offensive and outdated, but it appears as it is included in current CAD codes.*

The Working Group also reviewed peace officers' stated reason for performing WIC §5150 detentions, as another potential proxy for appropriateness of their involvement (see Exhibit 5). More than two-thirds of the detentions were made because the officers involved determined the detained individuals to be a danger to themselves. Slightly over two-fifths were deemed a danger to others, and 9% were determined to be gravely disabled. Data show similar trends from the prior fiscal year, with a slight increase in the percentage of officer involved detentions stated as individuals to be a danger to themselves.

**Exhibit 5. Officers' Justification for Performing Detentions\***



**\*Totals exceed 100% because some individuals were detained under multiple justifications (e.g., danger to self and others)**

While the CAD code summarizing the reason for each call to emergency services and officers' stated evidence for performing the detentions stated offer some insight into reasons for the WIC §5150 detentions, these data likely do not offer a full picture of events leading up to calls, or callers' specific descriptions of incidents. Emergency services calls made through 911 are often responded to by SFPD who are designated to these calls. New programs through Mental Health SF and other city initiatives, including the Street Crisis Response Team, offer an opportunity to identify alternative responses to individuals experiencing a behavioral health crisis

in the community.

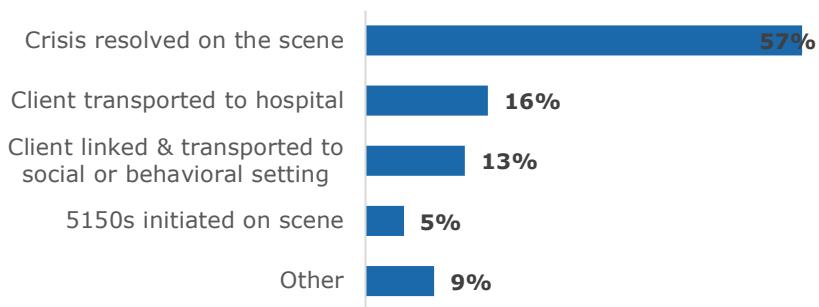
### **Street Crisis Response Team Involvement in WIC §5150 Evaluations**

Through the Mental Health SF (MHSF) initiative, efforts are underway to identify needs and alternatives to peace officer involvement in behavioral health crises. One such alternative under the MHSF initiative is the Street Crisis Response Team (SCRT), a pilot program launched in November 2020 designed to help people who are experiencing a behavioral health crisis. Each SCRT team consists of community paramedics, behavioral health clinicians, and behavioral health peer specialists who are dispatched from 911 calls that are coded as 800b or calls that involve a “mentally disturbed person” where there is no active violence or a weapon present.

From November 2020 to November 2022, SCRT handled a total of 13,563 calls. SCRT also received 91% of all 911 emergency calls that were classified by the CAD code as calls dispatched to for individual in a behavioral health distress with no weapons involved.

Data for SCRT also includes client engagement outcomes. From the 6,913 client engagements by SCRT in Fiscal Years 2020/21 and 2021/22, over half (57%) were resolved on the scene with the client remaining safely in the community. Some clients were also transported to the hospital or linked and transported to a social or behavioral setting (29% respectively) and finally 5% of all SCRT client engagement resulted in a 5150 on the scene.

**Exhibit 6. Street Crisis Response Team Client Engagement Outcomes**



These data on the number of calls handled and client outcomes altogether point to SCRT's successes. With planned increases in capacity and engagement, SCRT will continue to be a promising alternative to peace officer involvement and add to efforts in San Francisco to identify and provide less restrictive service and treatment options for individuals in need of care.

# Pilot Reflections

With only three individuals conserved throughout the program, it is difficult to draw meaningful conclusions about the effectiveness of the Housing Conservatorship pilot. San Francisco's commitment to providing voluntary treatment and services, as well as appropriate housing options, has likely contributed to the low number of conservatorships. Additionally, there were barriers to implementation that will be discussed further below.

## Working Group Considerations

At the time of the Housing Conservatorship preliminary report's submission, in January 2020, members of the Working Group identified a select list of issues and considerations that were then memorialized in the report. This section contains an overview of each of these topics, an update on progress made in the last two years, and a discussion of next steps when applicable. The issues and considerations of note are as follows:

- **Obstacles for implementation:** Working group members noted obstacles to implementation including requirements for detailed documentation from hospitals as outlined in Senate Bill 40, requirements for noticing individuals, and hospital participation. Although these strict requirements were intentionally added to the legislation to protect people's rights and recognize racial disparities, the limitations of the existing legislation have led to insurmountable obstacles to fully realize the intent of the Housing Conservatorship Program and serve those who meet criteria.
- **Data collection limitations:** Limitations around data collection on WIC §5150 holds from *all* local hospitals and emergency departments in San Francisco limits the Working Group's ability to determine effectiveness of the Housing Conservatorship pilot and to analyze needs at a holistic level. SFDPH continues to work closely with the Hospital Council of Northern and Central California to establish working relationships with local medical centers and gather as much data as possible from individual hospitals. In the time since the preliminary report's submission, data on WIC §5150 holds was received from five additional hospital systems. While untracked records of WIC §5150 holds undoubtedly still exist across San Francisco, the partial tally included in this year's report represents the most accurate estimate to date. As of January 1, 2023, two pieces of legislation went into effect that will support data sharing at a population and client level, including Senate Bill 929 and Assembly Bill 2242. SFDPH is working to update delegated agreements and memorandums of understanding with all local hospitals to support care coordination and data sharing efforts.
- **Law enforcement data:** To fully respond to the evaluation requirement that calls for explaining why a peace officer was the most appropriate person to execute a WIC §5150 hold, further data should be extracted from existing police records. In addition to an analysis of SFPD incidents resulted in WIC §5150 holds, this annual report summarizes preliminary findings from SCRT's involvement with responding to behavioral health related emergency calls. As the San Francisco Police Department is responding to calls initiated by 911 in most situations, this area of opportunity should be revisited as city initiatives are fully implemented.

**Silos across departments:** In the past year, Working Group members have engaged in in-depth discussion around voluntary service engagement, overall outreach strategies, the role of housing placement in the overall service model, and if there is a way to systematically ensure consistent offering of voluntary services and housing. Members of the Housing Conservatorship Care Team have worked to engage individuals who may be eligible for services, offering less restrictive options whenever possible including the offer of voluntary services. Twenty-nine such individuals have been connected to AOT for treatment. Working Group Members have also highlighted the impact of a systemic lack of affordable housing. While not unique to San Francisco, available data indicates high rates of individuals who experience behavioral health crises also experiencing homelessness. This highlights the risk that without access to housing options, it is very challenging to successfully receive behavioral health services, making it likely for individuals to cycle in and out of crisis.

To date, 27 total notices have been delivered to 14 unique individuals, informing them that they are on a potential path to Housing Conservatorship. At the time of this report's submission, there are no petitions for Housing Conservatorship currently awaiting court approval. Care Team members have also worked to educate partners on referral eligibility and pathways, delivering fourteen formal presentations in the past year, and five additional informal sessions.

- **Address racial disparities in §5150 holds.** Racial and ethnic comparison figures suggest an extremely high rate of African American individuals detained under WIC §5150 holds across San Francisco, when compared to the overall demographic characteristics of San Francisco. When this rate is examined within the larger context of a declining number of African Americans residing in San Francisco, the Working Group is concerned that a disproportionate number of African Americans could be conserved under the pilot program. In the last year, the Working Group continued to closely track the extent of racial disparities highlighted in the detentions under WIC §5150, with regard to both single and repeat holds, as well as the risk of unintentional impact of court ordered treatment with communities of color. As with previous reports, African American individuals are significantly overrepresented in the population of those with WIC §5150 holds and among the population served by PES. The Working Group recognizes the racial disparity is symptomatic of long-standing structural discrimination prevalent in our society and systems. These findings affirm the Working Group's commitment to racial equity, not only in future discussions around conserved individuals but also in how future implementation can mitigate bias. The Working Groups identified the following steps to explore this disparity more comprehensively and to introduce programmatic changes to further promote sensitivity against racial bias:
  - Additional data collection to determine whether the population served by Housing Conservatorship disproportionately impacts people of color and especially African American individuals:
    - Continue to monitor race/ethnicity data for individuals placed on a WIC §5150 holds across systems and community-based interventions.
    - Review demographic data for individuals served by Housing Conservatorship and landscape of WIC §5150 holds and those served through other conservatorship programs.

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- Continue to support SFDPH data collection efforts from private hospitals in San Francisco, including demographic data, to compare to the demographic data currently available through CCMS
- Implement engagement strategies to guard against racial bias:
  - Currently, individuals recommended for Housing Conservatorship are provided with written and verbal noticing at the 5th, 6th, and 7th WIC §5150 holds, along with an offer of voluntary services outlining opportunities for voluntary engagement in treatment and services which is based upon a treatment plan involving relevant providers and involved parties. The workgroup recommends that each treatment plan reflects that the team has considered culturally responsive service needs which is then reflected by one or more component in the offer of voluntary services.

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## **Appendix A: Housing Conservatorship Fact Sheet**

### **WHAT IS HOUSING CONSERVATORSHIP?**

In September 2018, the California Governor approved Senate Bill 1045 (SB 1045), or the Housing Conservatorship Program, creating a pilot program that allows for the conservatorship of adults with serious mental illness and substance use disorder treatment needs who meet strict eligibility requirements. Housing conservatorship is designed to help individuals who cycle in and out of crisis and are incapable of caring for their health and well-being due to co-occurring serious mental illness and substance use disorder. SB 1045 was revised in October 2019 when California Gov. Gavin Newsom signed Senate Bill 40 (SB 40) into law. SB 40 clarified the role of Assisted Outpatient Treatment, includes a Temporary Conservatorship, and reduces the conservatorship time to six months.

The San Francisco Board of Supervisors and Mayor London Breed authorized local implementation of SB 1045 in the City and County of San Francisco in June 2019, and established a Housing Conservatorship Working Group to evaluate the effectiveness of the implementation of SB 1045.

Conservatorship is an important benefit for people who need a high level of care, and an important tool in the spectrum of services and treatment that the City of San Francisco provides.

### **WHO IS HOUSING CONSERVATORSHIP DESIGNED TO HELP?**

Housing conservatorship is designed to help individuals who cycle in and out of crisis and are incapable of caring for their health and well-being due to co-occurring serious mental illness and substance use disorder. Additionally, housing conservatorship is only granted if the individual has repeatedly refused appropriate voluntary treatments and is not eligible for other programs including Assisted Outpatient Treatment (AOT, often called Laura's Law) or existing conservatorship options. If placed on a conservatorship, an individual will be provided with individualized treatment in the least restrictive setting to support their path to recovery and wellness and ultimately transition into permanent supportive housing at the end of the conservatorship process.

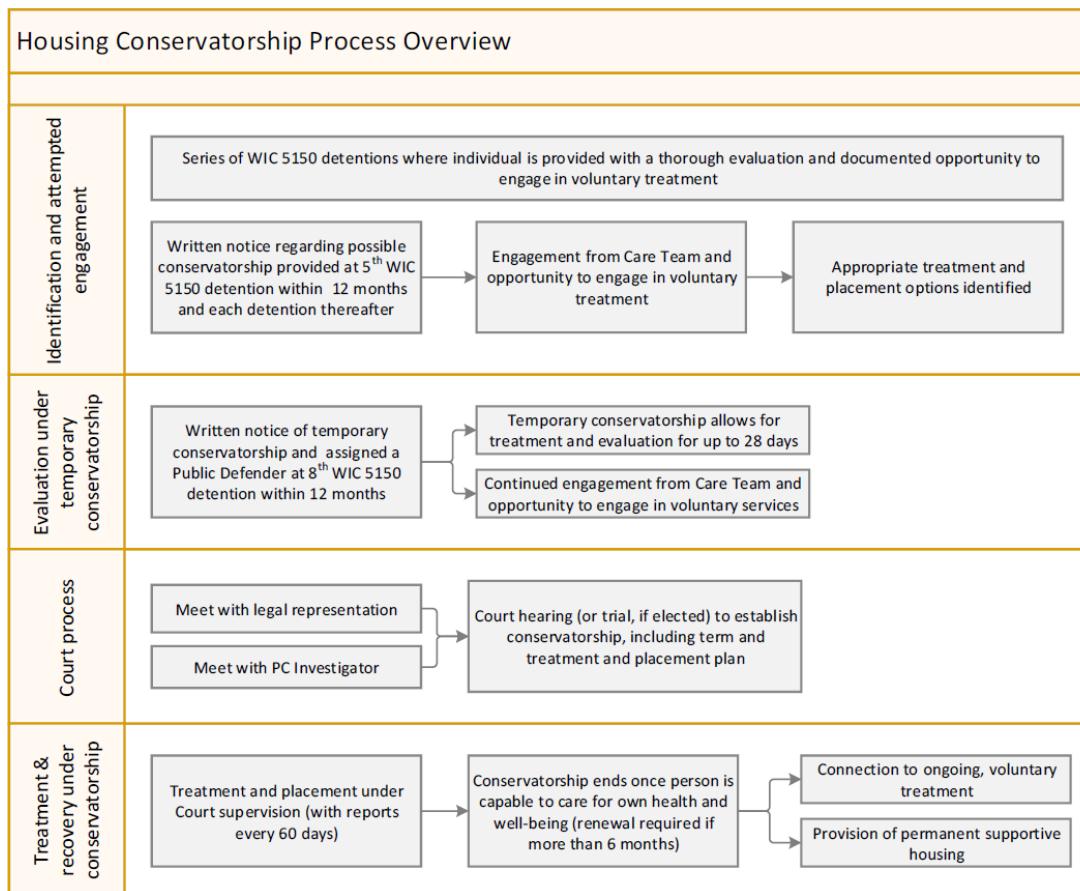
The San Francisco Department of Public Health (SFDPH) estimates that 50 to 100 individuals will be eligible to participate annually. Currently, about 600 individuals are receiving care under conservatorship as provided in existing law, the Lanterman-Petris-Short Act (LPS). LPS conservatorship has been in place since 1972 and does not include substance use disorder as part of the criteria for being conserved.

To be eligible for housing conservatorship, which is authorized through court proceedings, an individual must meet all of the following criteria:

- 1) Be at least 18 years of age;
- 2) Be diagnosed with a serious mental illness as defined by law (WIC 5452(e));
- 3) Be diagnosed with a substance use disorder as defined by law (WIC 5452(f));
- 4) As a result of (2) and (3), the individual has functional impairments or a psychiatric history demonstrating that without treatment it is more likely than not that the person will decompensate to functional impairment in the near future;
- 5) Be incapable of caring for their own health and well-being due to a serious mental illness and substance use disorder;
- 6) Have eight or more 5150 detentions in a 12-month period;

- 7) Have been provided with opportunities to engage in voluntary treatment, including an offer of permanent housing following treatment;
- 8) Assisted Outpatient Treatment has been determined to be insufficient or, as a matter of law, the individual does not meet the criteria for Assisted Outpatient Treatment;
- 9) Conservatorship is the least restrictive option for the protection of the individual.

Under the law, a person may be referred for an evaluation to determine eligibility by the Sheriff, Director of Health, Director of the Human Services Agency, or their designees. Directors of agencies that provide comprehensive evaluation or facilities that provide intensive treatment – such as hospitals that perform psychiatric evaluations – may also refer an individual if they meet the eligibility criteria.



## HOW ARE PATIENTS' RIGHTS PROTECTED?

Housing conservatorship strictly defines patient eligibility criteria in order to ensure appropriate application of the law and to protect individual rights. Housing conservatorship requires at least three opportunities to engage patients in voluntary treatment before a referral for conservatorship is made. San Francisco is committed to ensuring that a voluntary treatment pathway is offered at every point of contact with the behavioral health system. Additionally, housing conservatorship specifically defines the rights of the individual, including due process protections and the right to be represented by the public defender. Further, under housing conservatorship, a person cannot be ordered or forced to take medication.

## HOW LONG DOES A HOUSING CONSERVATORSHIP LAST?

Housing conservatorships will terminate after six months unless there is a demonstrated, continued need for conservatorship services. This differs from LPS conservatorships, which terminate after one year unless the Office of the Public Conservator seeks a renewal. In all cases, the court and the person's care team must end the conservatorship before the expiration date if the person's condition no longer warrants it.

## HOW DO PEOPLE GET INTO HOUSING?

Similar to LPS conservatorship, individuals who are served through the housing conservatorship program will be provided with wraparound care, treatment and housing in a setting that is appropriate to meet their needs. The City is committed to providing care and treatment as well as supportive housing on an ongoing basis, even once the conservatorship has terminated.

## WHAT MAKES HOUSING CONSERVATORSHIP DIFFERENT FROM OTHER KINDS OF CONSERVATORSHIP?

An LPS mental health conservatorship is a legal procedure through which the Superior Court appoints a conservator to authorize psychiatric treatment of a person who meets a narrow legal definition of grave disability by reason of a serious mental illness. This procedure is established in the California Welfare and Institutions Code (WIC) as the Lanterman-Petris-Short conservatorship or "LPS," named after the state assemblyman and senators who wrote the legislation, which went into effect in 1972. In San Francisco, the conservatorship process is a close collaboration of several public agencies. The Office of the Public Conservator is located within the Department of Disability and Aging Services, in the Human Services Agency. The program works closely with the Superior Court and the Department of Public Health to authorize, carry out and oversee treatment for individuals under conservatorship. The program supports overall health and well-being through case management and service coordination.

Senate Bill 1045 fills a gap in current law by creating a new type of conservatorship to serve a small group of people who have been offered but are unable to accept voluntary services due to serious mental illness and substance use disorder.

The definition of "grave disability" that governs the existing LPS mental health conservatorship does not account for the effects of psychoactive substances other than alcohol. This is insufficient in today's San Francisco, in which many psychiatric emergency encounters involve methamphetamine use. Patients cycle in and out of crisis because once the substance clears from their systems, they are released, often back into a triggering environment where the substance use starts again and leads to behaviors that put them or others in danger. Housing conservatorship seeks to fill this gap by providing an avenue to support these individuals to achieve stability, prevent further deterioration and transition into permanent supportive housing.

## HOW WILL HOUSING CONSERVATORSHIP BE EVALUATED?

The Department of Public Health will work with an external evaluator to provide reports to the Housing Conservatorship Working Group and the State of California, in accordance with the Health Code and Welfare and Institutions Code.

For questions or information, please contact [housing.conservatorship-workgroup@sfdph.org](mailto:housing.conservatorship-workgroup@sfdph.org)

## **Appendix B: List of Data Points Required for Evaluation**

### **San Francisco Administrative Code**

1. An assessment of the number and status of persons who have been recommended for a Housing Conservatorship, evaluated for eligibility for a Housing Conservatorship, and/or conserved under Chapter 5;
2. The effectiveness of these conservatorships in addressing the short- and long-term needs of those persons, including a description of the services they received;
3. The impact of conservatorships established pursuant to Chapter 5 on existing conservatorships established pursuant to Division 4 of the California Probate Code or Chapter 3 of the California Welfare and Institutions Code, and on mental health programs provided by the City;
4. The number of detentions for evaluation and treatment under Section 5150 of the California Welfare and Institutions Code that occurred in San Francisco during the evaluation period, broken down by the type of authorized person who performed the detention (e.g., peace officer or designated member of a mobile crisis team);
5. Where a detention for evaluation and treatment under Section 5150 was performed by a peace officer, an explanation as to why the peace officer was the appropriate person to perform the detention.

### **Senate Bill 40**

1. An assessment of the number and status of persons who have been conserved under Chapter 5 (commencing with Section 5450), the effectiveness of these conservatorships in addressing the short- and long-term needs of those persons, and the impact of conservatorships established pursuant to that chapter on existing conservatorships established pursuant to Division 4 (commencing with Section 1400) of the Probate Code or Chapter 3 (commencing with Section 5350) and on mental health programs provided by the county or the city and county;
2. The service planning and delivery process for persons conserved pursuant to Chapter 5 (commencing with Section 5450);
3. The number of persons conserved pursuant to Chapter 5 (commencing with Section 5450) who are placed in locked, acute psychiatric, hospital, rehabilitation, transitional, board and care, or any other facilities or housing types, and the duration of the confinement or placement in each of the facilities or housing types, including descriptions and analyses of the various types of confinement or placements and the types of onsite wraparound or other services, such as physical and behavioral health services;
4. The number of persons conserved pursuant to Chapter 5 (commencing with Section 5450) placed in another county and the types of facilities and the duration of the placements, including the types of onsite wraparound or other services, such as physical and behavioral health services;

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5. The number of persons conserved pursuant to Chapter 5 (commencing with Section 5450) by the conserving county who receive permanent supportive housing in any county during their conservatorship, whether permanent supportive housing was provided during the conservatorship, and the wraparound services or other services, such as physical and behavioral health services, provided;
6. The number of persons conserved pursuant to Chapter 5 (commencing with Section 5450) who are able to maintain housing and the number who maintain contact with the treatment system after the termination of the conservatorship, including the type and level of support they were receiving at the time they were conserved pursuant to Chapter 5 (commencing with Section 5450);
7. The number of persons conserved pursuant to Chapter 5 (commencing with Section 5450) who successfully complete substance use disorder treatment programs;
8. The incidence and rate of persons conserved pursuant to Chapter 5 (commencing with Section 5450) who have been detained pursuant to WIC §5150 subsequent to termination of the conservatorship at 6, 12, and 24 months following conservatorship;
9. An analysis of demographic data of persons conserved pursuant to Chapter 5 (commencing with Section 5450), including gender, race, color, religion, ancestry, national origin, ethnic group identification, age, mental disability, physical disability, medical condition, marital status, and sexual orientation;
10. A survey of the individuals conserved pursuant to Chapter 5 (commencing with Section 5450) and an analysis of the effectiveness of the placements and services they were provided while conserved;
11. The substance use relapse rate of persons conserved pursuant to Chapter 5 (commencing with Section 5450) at 6, 12, and 24 months following conservatorship, to the extent this information can be obtained;
12. The number of deaths of persons conserved pursuant to Chapter 5 (commencing with Section 5450) within 6, 12, and 24 months following conservatorship, and the causes of death, to the extent this information can be obtained;
13. A detailed explanation for the absence of any information required in paragraph (11) or paragraph (12) that was omitted from the evaluation.



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**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: WARN Notice for Plastiq Inc. Feb 2023  
**Date:** Friday, February 3, 2023 12:03:00 PM  
**Attachments:** [WARN Notice to Government \(Feb 2023\).pdf](#)

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Hello,

Pursuant to *California Labor Code Section 1401 – 1408 LC*, attached is a California WARN Act notice submitted by Plastiq, Inc.

Regards,

**Richard Lagunte**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
(415) 554-5184 | (415) 554-5163  
[richard.lagunte@sfgov.org](mailto:richard.lagunte@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

Pronouns: he, him, his

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**From:** Waltonstaff (BOS) <[waltonstaff@sfgov.org](mailto:waltonstaff@sfgov.org)>  
**Sent:** Friday, February 3, 2023 11:27 AM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** FW: WARN Notice for Plastiq Inc. Feb 2023

**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670

District 10 Community Events Calendar: <https://bit.ly/d10communityevents>

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**From:** Marci Bennett <[marci@plastiq.com](mailto:marci@plastiq.com)>  
**Sent:** Friday, February 03, 2023 11:15 AM  
**Subject:** WARN Notice for Plastiq Inc. Feb 2023

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## NOTICE

**To:** California Employee Development Department, Workforce Services Division  
PO Box 826880, MIC 69  
Sacramento, CA 94280  
Via email: [eddwarnnotice@edd.ca.gov](mailto:eddwarnnotice@edd.ca.gov)

Joshua Arce, Director, Workforce Development  
San Francisco Office of Economic and Workforce Development  
1 South Van Ness Avenue, 5th Floor  
San Francisco, CA 94103

Mayor London Breed  
City and County of San Francisco  
1 Dr Carlton B. Goodlett Place, Room 200  
San Francisco, CA 94102

Supervisor Shamann Walton, President  
San Francisco City and County Board of Supervisors  
1 Dr Carlton B. Goodlett Place, Room 282  
San Francisco, CA 94102

**From:** Marci Bennett

**Date:** February 3, 2023

**Re:** Notice Pursuant to Worker Adjustment and Retraining Notification (“WARN”) Act  
and the California Worker Adjustment and Retraining Notification Act

Please be advised that Plastiq, Inc. (the “Company”) intends to implement a “reduction in force” at its facility located at 595 Market St., Floor 10, San Francisco, CA 94105 (the “Facility”).

Due to a decision to reduce headcount throughout the Company, and to the extent the WARN Act and/or the California Worker Adjustment and Retraining Notification Act may apply, the Company believes it is prudent to provide this notice to you and to all affected Company employees to advise you that it will be implementing a “reduction in force” at the Facility beginning April 4, 2023 and that the Company will be terminating the employment of all of the employees referenced in the below chart as of that date. There will be no positions with the Company into which these employees will be able to bump, and the terminations are expected to be permanent. None of the affected employees are represented by a union or other employee organization. At the present time, the Company does not anticipate closing the entire Facility. A list of the job titles of positions to be affected and the number of affected employees in each job classification is included at the end of this notice.

The following positions will be affected:

<b>Job Title</b>	<b>Number of Employees Holding Position</b>
Account Executive	1
Account Manager, Accept	1
Analyst, Data Lead	1
Analytics Manager	1
Assistant General Counsel, Commercial	1
Associate Analyst, Risk Operations	1
Associate Analyst, Strategy and Financial Operations	1
Associate DevOps Engineer	1
Associate Product Manager	1
Nearside CEO	1
Chief Revenue Officer	1
Compliance Manager	1
Customer Service Associate	3
Customer Service Content Manager	1
Director, Procure to Pay Process	1
Director, Engineering	1

Director, Product Management	1
Director, Recruiting	1
Enterprise Account Executive	1
Enterprise Biller Account Executive	1
Enterprise Sales Development Representative	1
Executive Assistant	1
Head of Design	1
Head of Partnerships	1
Junior Account Executive	1
Manager, Engineering	1
Manager, New Business Account Executive	1
Manager, Technical Program Management	1
Partnerships Manager	1
Payroll Accounting Manager	1
People Operations Supervisor	1
People Operations Systems Analyst	1
Principal Product Designer	1
Principal Product Manager	1
Principal React Native Mobile Engineer	1
Principal Site Reliability Engineer	1
Principal Software Engineer	1
Risk Operations Analyst	1
Security Architect	1
Senior Account Executive, SaaS	1
Senior Customer Service Associate	1
Senior Data Analyst	1
Senior Engineering Manager	1
Senior FP&A Manager, GTM	1

Senior Manager, Customer Service	1
Senior Manager, Data Engineering	1
Senior Manager, Engineering	2
Senior Manager, New Business Account Executive	1
Senior Manager, Product Management	1
Senior People Ops Coordinator	1
Senior Procure to Pay Analyst	1
Senior Product Manager	1
Senior Revenue Accountant	1
Senior Risk Data Analyst	1
Senior Sales Operations Manager	1
Senior Software Engineer	4
Senior Software Quality Assurance Engineer	1
Software Architect	1
Software Engineer	2
Software Engineering Manager	1
Staff Designer, Web and Customer Acquisition	1
Staff IT Support Engineer	2
Staff Product Designer	1
Staff Product Manager	1
Staff Software Engineer	5
Staff Software Engineer, Quality	1
Vice President, FP&A	1
Vice President, Product Marketing	1

A copy of the WARN Notice sent to individual employees is enclosed.

Should you have any questions regarding this notice or need further information, please contact Marci Bennett at [marci@plastiq.com](mailto:marci@plastiq.com).

The giving of this notice shall not constitute an acknowledgement by the Company of any obligations under federal or California WARN in the event that the effects of the reductions are such that federal or California WARN requirements do not apply.



**Marci Bennett**

Plastiq | VP, People  
Email: [marci@plastiq.com](mailto:marci@plastiq.com)



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# NOTICE

---

**To:** California Employee Development Department, Workforce Services Division  
PO Box 826880, MIC 69  
Sacramento, CA 94280  
Via email: [eddwarnnotice@edd.ca.gov](mailto:eddwarnnotice@edd.ca.gov)

Joshua Arce, Director, Workforce Development  
San Francisco Office of Economic and Workforce Development  
1 South Van Ness Avenue, 5th Floor  
San Francisco, CA 94103

Mayor London Breed  
City and County of San Francisco  
1 Dr Carlton B. Goodlett Place, Room 200  
San Francisco, CA 94102

Supervisor Shamann Walton, President  
San Francisco City and County Board of Supervisors  
1 Dr Carlton B. Goodlett Place, Room 282  
San Francisco, CA 94102

**FROM:** Marci Bennett

**DATE:** February 3, 2023

**RE:** Notice Pursuant to Worker Adjustment and Retraining Notification (“WARN”) Act  
and the California Worker Adjustment and Retraining Notification Act

---

Please be advised that Plastiq, Inc. (the “Company”) intends to implement a “reduction in force” at its facility located at 595 Market St., Floor 10, San Francisco, CA 94105 (the “Facility”).

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<b>Associate DevOps Engineer</b>	1
<b>Associate Product Manager</b>	1
<b>Nearside CEO</b>	1
<b>Chief Revenue Officer</b>	1
<b>Compliance Manager</b>	1
<b>Customer Service Associate</b>	3
<b>Customer Service Content Manager</b>	1
<b>Director, Procure to Pay Process</b>	1
<b>Director, Engineering</b>	1
<b>Director, Product Management</b>	1
<b>Director, Recruiting</b>	1
<b>Enterprise Account Executive</b>	1
<b>Enterprise Biller Account Executive</b>	1
<b>Enterprise Sales Development Representative</b>	1
<b>Executive Assistant</b>	1
<b>Head of Design</b>	1
<b>Head of Partnerships</b>	1
<b>Junior Account Executive</b>	1
<b>Manager, Engineering</b>	1
<b>Manager, New Business Account Executive</b>	1
<b>Manager, Technical Program Management</b>	1
<b>Partnerships Manager</b>	1
<b>Payroll Accounting Manager</b>	1
<b>People Operations Supervisor</b>	1
<b>People Operations Systems Analyst</b>	1
<b>Principal Product Designer</b>	1
<b>Principal Product Manager</b>	1
<b>Principal React Native Mobile Engineer</b>	1
<b>Principal Site Reliability Engineer</b>	1
<b>Principal Software Engineer</b>	1
<b>Risk Operations Analyst</b>	1
<b>Security Architect</b>	1

<b>Senior Account Executive, SaaS</b>	<b>1</b>
<b>Senior Customer Service Associate</b>	<b>1</b>
<b>Senior Data Analyst</b>	<b>1</b>
<b>Senior Engineering Manager</b>	<b>1</b>
<b>Senior FP&amp;A Manager, GTM</b>	<b>1</b>
<b>Senior Manager, Customer Service</b>	<b>1</b>
<b>Senior Manager, Engineering</b>	<b>2</b>
<b>Senior Manager, New Business Account Executive</b>	<b>1</b>
<b>Senior Manager, Product Management</b>	<b>1</b>
<b>Senior People Ops Coordinator</b>	<b>1</b>
<b>Senior Procure to Pay Analyst</b>	<b>1</b>
<b>Senior Product Manager</b>	<b>1</b>
<b>Senior Revenue Accountant</b>	<b>1</b>
<b>Senior Risk Data Analyst</b>	<b>1</b>
<b>Senior Sales Operations Manager</b>	<b>1</b>
<b>Senior Software Engineer</b>	<b>4</b>
<b>Senior Software Quality Assurance Engineer</b>	<b>1</b>
<b>Software Architect</b>	<b>1</b>
<b>Software Engineer</b>	<b>2</b>
<b>Software Engineering Manager</b>	<b>1</b>
<b>Staff Designer, Web and Customer Acquisition</b>	<b>1</b>
<b>Staff IT Support Engineer</b>	<b>2</b>
<b>Staff Product Designer</b>	<b>1</b>
<b>Staff Product Manager</b>	<b>1</b>
<b>Staff Software Engineer</b>	<b>5</b>
<b>Staff Software Engineer, Quality</b>	<b>1</b>
<b>Vice President, FP&amp;A</b>	<b>1</b>
<b>Vice President, Product Marketing</b>	<b>1</b>
<b>Vice President, Marketing</b>	<b>1</b>

A copy of the WARN Notice sent to individual employees is enclosed.

Should you have any questions regarding this notice or need further information, please contact Marci Bennett at [marci@plastiq.com](mailto:marci@plastiq.com).

The giving of this notice shall not constitute an acknowledgement by the Company of any obligations under federal or California WARN in the event that the effects of the reductions are such that federal or California WARN requirements do not apply.

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: Monthly Update on the Status of Abortion Rights  
**Date:** Wednesday, February 8, 2023 1:55:00 PM  
**Attachments:** [Monthly Update on the Status of Abortion Rights 2.8.23.pdf](#)

---

Hello,

Please see below and attached for the Monthly Update on the Status of Abortion Rights Memorandum, provided by the Department on the Status of Women.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** Boskovich, Alex (WOM) <alex.boskovich@sfgov.org>  
**Sent:** Wednesday, February 8, 2023 12:56 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>; Mchugh, Eileen (BOS) <[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org)>  
**Cc:** Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Ellis, Kimberly (WOM) <[kimberly.n.ellis@sfgov.org](mailto:kimberly.n.ellis@sfgov.org)>; Battung, Lauren Alexandra (WOM) <[lauren.battung@sfgov.org](mailto:lauren.battung@sfgov.org)>  
**Subject:** Monthly Update on the Status of Abortion Rights

Good afternoon,

On behalf of the Department on the Status of Women, please see the attached Monthly Update on the Status of Abortion Rights Memorandum. I look forward to supporting the Board of Supervisors and their staff around any questions or requests for additional information.

Thank you,

Alex Boskovich, MSW | Project Manager for Strategic Initiatives  
**San Francisco Dept. on the Status of Women**  
c: (408) 373-4099 | *Engage. Educate. Empower.*



City and County of San Francisco  
**Department on the Status of Women**



London N. Breed  
Mayor

Date: February 8, 2023

To: Mayor London Breed; Members of the Board of Supervisors; City Attorney David Chiu; Dr. Grant Colfax, Director of the Department of Public Health; Dr. Sheryl Davis, Executive Director of the Human Rights Commission and other interested stakeholders.

Cc: Sean Elsbernd, Chief of Staff to Mayor London Breed; Andrea Bruss, Deputy Chief of Staff to Mayor London Breed; Eileen Mariano, Policy Advisor to Mayor London Breed; Chiamaka Ogwuegbu, Racial Equity Policy Advisor to Mayor London Breed; Julie Wilensky, Deputy City Attorney to City Attorney David Chiu; Rebekah Krell, Director of Policy and Legislative Affairs to City Attorney David Chiu; Kimberly Ellis, Director of the Department on the Status of Women; Dr. Claire Horton, San Francisco Health Network Chief Medical Officer of the Department of Public Health; Angela Yip, Communications and Legislative Analyst to City Administrator Carmen Chu

From: Alex Boskovich, Strategic Initiatives Project Manager, Department on the Status of Women

Subject: Monthly Update on the Status of Abortion Rights

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The following update memo provides an overview of abortion laws in individual states, as well as local and statewide efforts to protect patients' access to reproductive healthcare. Our goal is to provide monthly updates to keep the Mayor and other key internal stakeholders apprised of developments in this new, ever-changing post-Roe landscape.

### I. Current Snapshot of Abortion Access across the Nation

- Abortion remains banned in at least [13 states](#) (Alabama, Arkansas, Idaho, Kentucky, Louisiana, Mississippi, Missouri, Oklahoma, South Dakota, Tennessee, Texas, West Virginia and Wisconsin). The Idaho Supreme Court recently upheld three state laws on abortion, including a ban at conception, a ban after six weeks of pregnancy and a civil enforcement measure. According to a public [summary statement prepared by Court staff](#), "[N]othing about the majority's decision prevents the voters of Idaho from answering the deeply moral and political question of abortion at the polls. If the people of Idaho are dissatisfied with these new laws, they can elect new legislators."
- A [new Kaiser Family Foundation poll](#) released on February 1, 2023, found widespread confusion among adults in the U.S. surrounding the legality and availability of medication abortion and emergency contraceptives since the Dobbs decision. Notably, "half of women (49%) are unsure as to whether medication abortion is legal in the state they live in, including 41% of women ages 18-49, and at least half of women

ages 50 and older (58%), Black women (57%), Hispanic women (51%), and 48% of White women.”

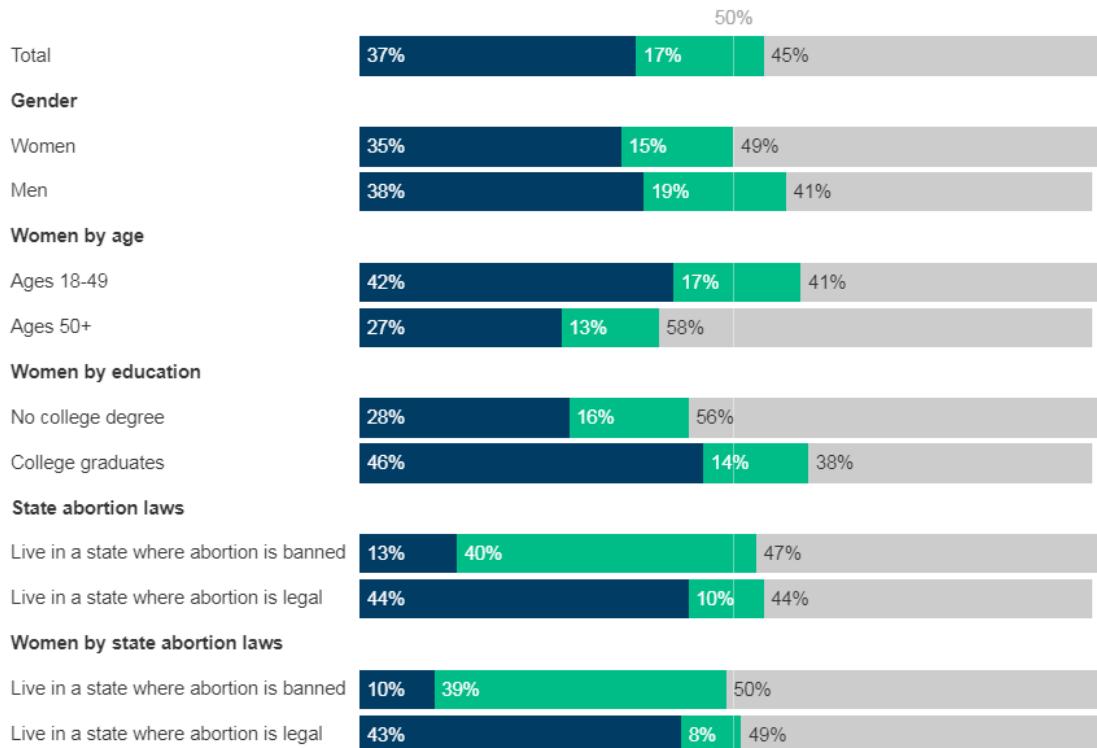


Filling the need for trusted information on national health issues

## Nearly Half Of Adults Aren't Sure If Medication Abortion Is Legal In Their State

As far as you know is medication abortion legal in your state?

■ Yes, it is legal ■ No, it is not legal ■ Unsure



NOTE: States with full abortion bans as of 2/1/23: AL, AR, ID, KY, LA, MS, MO, OK, SD, TN, TX, WI, WV. See topline for full question wording.

SOURCE: KFF Health Tracking Poll (January 17-24, 2023) • [PNG](#)



- Last November, the [Alliance Defending Freedom](#), a coalition of abortion opponents who successfully overturned Roe v. Wade through the Dobbs decision, filed a federal [lawsuit in Texas](#) challenging the Food and Drug Administration's authority to approve the use of [mifepristone](#) for nonsurgical abortion in 2000. [According to the Center for Reproductive Rights, the outcome of the lawsuit could lead to a "nationwide ban on medication abortion" with a greater impact than Dobbs.](#) Medication abortion accounts for more than [half of all abortions in the U.S.](#)
- On February 1, 2023, [20 Republican State Attorney Generals signed onto a letter discouraging the nation's two largest retail pharmacies, Walgreens and CVS, from moving forward with their publicly stated intention to provide the abortion pill in states where the law still currently allows.](#)

## II. Federal Policy Update

- The Biden Administration announced the release of a [Presidential Memorandum on Further Efforts to Protect Access to Reproductive Healthcare Services](#) on what would have been the 50<sup>th</sup> anniversary of Roe v. Wade on January 22, 2023, in an effort to reaffirm its commitment to protecting legal access to medication abortion and safeguarding patient safety and security. The [Memorandum](#) directs federal officials to take the following action within 60 days of its issuance:
  - i. "[T]he Secretary of Health and Human Services (HHS), in consultation with the Attorney General and the Secretary of Homeland Security (DHS), to consider new guidance to support patients, providers, and pharmacies who wish to legally access, prescribe, or provide mifepristone—no matter where they live."
  - ii. "[T]he Secretary of HHS, in consultation with the Attorney General and the Secretary of DHS, to consider new actions to ensure that patients can access legal reproductive care, including medication abortion from a pharmacy, free from threats or violence."
  - iii. "The Attorney General and the Secretaries of HHS and DHS will also provide recommendations to the White House Interagency Task Force on Reproductive Healthcare Access, which was established by President Biden in Executive Order 14076, on additional ways to address barriers faced by patients, providers, and pharmacies in safely and legally accessing or providing medication abortion, consistent with evidence-based requirements set by the FDA."
- Former San Francisco District Attorney and California Attorney General and U.S. Senator, [Vice President Kamala Harris](#) reiterated the Administration's commitment to reproductive rights and freedom at a speech delivered on the anniversary of Roe v. Wade in Florida, where abortion care providers and advocates are suing to overturn the state's 15-week ban.
- On January 30, 2023, HHS and the Departments of Labor and Treasury, proposed new rules to clarify and broaden access [to birth control coverage under the Affordable Care Act](#), including creating an independent pathway for patients to directly receive contraceptive services through a willing provider without cost while also leaving in place existing religious exemptions for entities and individuals with objections.

## III. State Policy Update

- The California State Assembly adopted [House Resolution 6](#), introduced by California Women's Caucus Vice Chair and Bay Area Assemblymember Aguiar-Curry representing Napa, Solano and Sonoma counties, to commemorate what would have been the 50<sup>th</sup> anniversary of Roe v. Wade and urge the President and Congress to pass federal legislation to guarantee "the right to reproductive freedom, including abortion and contraception." All [Bay Area Caucus](#) Assemblymembers, including San Francisco Assemblymember and Caucus Chair Ting, coauthored the resolution. The State Senate also passed a similar resolution ([Senate Resolution 9](#)) authored by

California Women's Caucus Chair and Bay Area Senator Skinner and coauthored by BAARC Press Conference Speaker Senator Wahab.

#### **IV. San Francisco Bay Area Abortion Rights Coalition Press Conference**

- In partnership with Mayor London N. Breed, the Department on the Status of Women (DOSW), announced the launch of the San Francisco Bay Area Abortion Rights Coalition (BAARC) with public officials, reproductive healthcare service providers and community advocates from across the nine-county region and state on Wednesday, January 25, on the Mayor's Balcony in San Francisco City Hall. The BAARC initiative, developed and led by DOSW with strong support from Mayor Breed and the Board of Supervisors, represents the first ever regional collective of municipal and county governments and reproductive health and justice stakeholders committed to reinforcing the local reproductive healthcare delivery system and wraparound services in the post-Roe era.
- Speakers included San Francisco Mayor Breed, Director Ellis, District Attorney Jenkins, Public Health Director Dr. Colfax as well as cross-jurisdictional partners:
  - i. State Senator Aisha Wahab, the first Afghan-American woman elected to public office in the country and whose district includes southern Alameda County and portions of Santa Clara County,
  - ii. Contra Costa District Attorney Diana Becton, the first woman, the first African American and the first person of color to serve as Contra Costa District Attorney since the office was established in 1850. Becton is also the Past President of the National Association of Women Judges.
  - iii. Planned Parenthood Northern California CEO Gilda Gonzales, representing essential reproductive healthcare service providers in San Francisco, Contra Costa, Marin, Napa, Solano and Sonoma counties and active supporter of the California Future of Abortion Council.
- Footage of the BAARC press conference that took place last month is available on [SFGovTV](#), as well as the Department's [Instagram](#) and TikTok: [@sfdosw](#). Additionally, DOSW distributed a post press statement through the Department's newsletter on January 27, 2023.
- Prior to the press conference, [DOSW released a reproductive healthcare resource guide](#) on what would have been the 50<sup>th</sup> anniversary of Roe v. Wade. The guide is located on the Department's Instagram account and lists local and regional abortion care providers, including the [Women's Option Center at Zuckerberg San Francisco General](#) and [Planned Parenthood Northern California](#), which provides abortion and other reproductive healthcare services at its San Francisco Health Center.
- DOSW will continue to further establish the coordination table as well as subcommittees with BAARC stakeholders to develop policy, service delivery and funding recommendations by April 30, 2023.

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: Treatment on Demand Report for FY21-22  
**Date:** Thursday, February 9, 2023 1:19:00 PM  
**Attachments:** [2-9-23\\_BofS\\_LTR\\_TOD.pdf](#)  
[Treatment on Demand \(Prop T\) FY2021-22.pdf](#)

---

Hello,

Please see below and attached for the annual Treatment on Demand (TOD, or Prop T) Report for FY2021-22, submitted by the Department of Public Health.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** Validzic, Ana (DPH) <ana.validzic@sfdph.org>  
**Sent:** Thursday, February 9, 2023 11:31 AM  
**To:** BOS-Supervisors <bos-supervisors@sfgov.org>; BOS-Legislative Aides <bos-legislative\_aides@sfgov.org>; BOS-Operations <bos-operations@sfgov.org>  
**Cc:** Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Bobba, Naveena (DPH) <naveena.bobba@sfdph.org>; Kunins, Hillary (DPH) <hillary.kunins@sfdph.org>  
**Subject:** Treatment on Demand Report for FY21-22

Honorable Members of the Board of Supervisors and Staff,

On behalf of Dr. Hillary Kunins, I am pleased to submit our annual Treatment on Demand (TOD, or Prop T) Report for FY2021-22. This report presents an overview of publicly funded substance use disorder (SUD) treatment and services and risk-reduction and engagement activities in San Francisco. It also reviews funding and budget for these programs; data on service utilization and wait times; accomplishments and programmatic expansion; opportunities for continued growth; and considerations for additional measures of unmet need.

We welcome the ongoing collaboration of our city partners, including the Board of Supervisors, as we continue to improve our metrics and strengthen our continuum of care and services.

Best, Ana

\*\*\*\*\*

[Ana Validzic \(she/her\)](#)

Government Affairs Manager

San Francisco Department of Public Health

[ana.validzic@sfdph.org](mailto:ana.validzic@sfdph.org) | 650.503.9536 (cell)

\*\*\*\*\*

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# San Francisco Department of Public Health



City and County of San Francisco  
London N. Breed  
Mayor



San Francisco Health Network  
Behavioral Health Services

Hillary Kunins, MD, MPH, MS  
Director, Behavioral Health Services and Mental Health SF

1380 Howard Street, 5<sup>th</sup> Floor, San Francisco, CA 94103  
Phone: (415) 255-3400 Fax: (415) 255-3567  
hillary.kunins@sfdph.org

February 9, 2023

San Francisco Board of Supervisors  
City Hall  
1 Dr. Carlton B Goodlett Place  
San Francisco, CA 94102

Honorable Members of the Board of Supervisors,

I am pleased to submit our annual Treatment on Demand (TOD, or Prop T) Report for FY2021-22. This report presents an overview of publicly funded substance use disorder (SUD) treatment and services and risk-reduction and engagement activities in San Francisco. It also reviews funding and budget for these programs; data on service utilization and wait times; accomplishments and programmatic expansion; opportunities for continued growth; and considerations for additional measures of unmet need. We welcome the ongoing collaboration of our city partners, including the Board of Supervisors, as we continue to improve our metrics and strengthen our continuum of care and services.

Sincerely,

*Hillary Kunins*

Hillary Kunins, MD, MPH, MS



# **Treatment on Demand (Prop T)**

## **2021-2022 Report**

**February 9, 2023**

**San Francisco Department of Public Health  
Behavioral Health Services**

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## I. Executive Summary

This report provides an overview of the San Francisco Department of Public Health's (SFDPH's) treatment and engagement services to meet demand for publicly funded SUD treatment in accordance with the 2008 Treatment on Demand Act (Prop T). In addition to providing treatment, we also aim for our services to prevent overdose death—a significant issue for San Francisco—and to address the needs of people who use substances but are not ready to enter treatment. A major challenge in the treatment of addiction is that many people with a substance use disorder do not express an interest in or “demand” for treatment, so rather, our approach is to offer a continuum of services, aiming to engage people in care, motivate behavior change, and support recovery and community integration.

Funded primarily by Drug Medi-Cal and City General Funds, SFDPH's Behavioral Health Service (BHS) contracts with a network of agencies to offer residential treatment and residential step-down living, outpatient treatment, including specialized opioid treatment services, and case management. Additional substance use disorder treatment and linkage to care is provided across SFDPH's San Francisco Health Network, including in primary care, whole-person integrated care (street medicine), and in the hospital. SFDPH also offers life-saving, risk reduction services and engagement for people not ready to reduce or stop their substance use.

In FY 2021-22, SFDPH enrolled 4,534 individuals in substance use disorder (SUD) treatment under Medi-Cal and provided linkage, primary-care, hospital-based, risk reduction, and low-threshold services for many more. Sixty-four percent of clients admitted into SUD treatment were experiencing homelessness and 46% of these clients received a mental health service at the same time. Opioids, methamphetamine, and alcohol use disorders were the most common primary diagnoses of clients entering Medi-Cal SUD treatment. During 2021, the overdose death rate decreased while SUD treatment admissions for fentanyl increased.

SFDPH expanded programs and services across the continuum of care in FY2021-22. Highlights include:

- Released an [Overdose Prevention Plan](#) which aims to, by 2025, reduce overdoses in San Francisco by 15%; reduce racial disparities in overdose deaths by 30%; and increase the number of people receiving medications for addiction treatment by 30%.
- Under Mental Health San Francisco (MHSF), opened a drug sobering center; opened over 160 new residential care and treatment beds in 2022; undertook planning the implementation of a new service center; launched centralized care coordination; responded to street crises with special teams designed as an alternative to law enforcement; and expanded case management and navigation services.
- Expanded access to opioid and alcohol treatment services, as well as contingency management for stimulant use disorders.

- Increased naloxone distribution for the reversal of opioid overdose.
- Expanded hours of operations at the Behavioral Health Access Center, Office-Based Induction Center, the Behavioral Health Pharmacy, and BAART methadone clinic.
- Completed several performance improvement projects that resulted in a reduction in wait times and improvements in patient flow from hospital and justice settings to treatment.

SFDPH assesses treatment demand and success meeting that demand using several measures. in San Francisco. Each measure has strengths and limitations, and we continually work to both assess and improve our measures and to better address unmet need. In FY2021-22:

- During FY2021-22, the average occupancy rate in our general residential treatment services was 91% and the average occupancy rate in residential step-down was 94%.
- We observed declining enrollment in specialty SUD treatment in 2021, but at the same time saw an increase in city-wide prescribing of the effective medication, buprenorphine. This reflects both individuals seeking and receiving treatment in other SFDPH and non-SFDPH settings and increased access to buprenorphine medication for opioid use disorder in these settings.
- 81% percent of our admissions to general residential treatment entered through our withdrawal management service in less than one day. The overall median time for admission into residential treatment was 4 days. The median time for admission to opioid treatment programs was less than one day. All these measures improved compared to the prior year.
- In calendar year 2021, the average duration of retention in our Drug Medi-Cal services was 143 days. Retention in treatment is the single best predictor of positive outcomes.
- 69% of clients enrolled in outpatient treatment maintained abstinence or showed a reduction of alcohol and other drug use.

In 2023, SFPDH will continue to implement the initiatives described in its recently released overdose prevention plan; use data to improve surveillance, evaluate programs, and lead systems change; continue to implement and strengthen MHSF initiatives; strengthen our inventory of treatment beds; implement CalAIM, California's Medi-Cal reform, to generate further growth and improvement in behavioral healthcare available under Medi-Cal; and enhance SUD leadership capacity and programmatic oversight and support. SFDPH is also actively discussing additional data sources that may help us to better estimate unmet need for SUD treatment in San Francisco.

## II. Introduction

This report is being submitted in compliance with the 2008 Treatment on Demand Act (TOD), Proposition T, which requires the San Francisco Department of Public Health (SFDPH) to report to the Board of Supervisors each year on its plans to meet demand for substance use disorder (SUD) treatment. The intent of this act is to ensure that the City has adequate SUD treatment capacity to meet the community demand for publicly funded SUD treatment.

The TOD Act amended Chapter 19 of the San Francisco City & County Administrative Code to include Section 19A.30 as follows:

1. *The Department of Public Health shall maintain an adequate level of free and low-cost medical substance abuse services and residential treatment slots commensurate with the demand for these services.*
2. *Demand shall be measured by the total number of filled medical substance abuse slots<sup>1</sup> plus, the total number of individuals seeking such slots as well as the total number of filled residential treatment slots<sup>2</sup> plus, the number of individuals seeking such slots.*
3. *The City and County shall be flexible in providing various treatment modalities for both residential substance abuse treatment services and medical substance abuse treatment services.*
4. *The Department of Public Health shall report to the Board of Supervisors by February 1st of each year with an assessment of the demand for substance abuse treatment and present a plan to meet this demand. This plan should also be reflected in the City budget.*
5. *The City and County shall not reduce funding, staffing or the number of substance abuse treatment slots available for as long as slots are filled or there is any number of individuals seeking such slots.*

Proposition T was enacted prior to the federal Mental Health and Addiction Equity Act of 2008, and Affordable Care Act (ACA) of 2010. Following the ACA, California's landscape for SUD funding and services changed substantially. In 2016, California expanded Drug Medi-Cal (DMC) benefits under its Federal 1115 Medicaid waiver, to bring parity and improved SUD services to California's public sector programs. This waiver permitted California counties to develop a Drug Medi-Cal Organized Delivery System (DMC-ODS), which restructured county SUD services as a managed care plan rather than fee for service. This process increased reimbursement and fiscal stability and introduced the requirement of a formal assessment of medical necessity to match clients to services. Under the DMC-ODS system of care, SFDPH has expanded the range and

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<sup>1</sup> In Prop T, medical substance abuse slots mean outpatient Opioid Treatment Program (OTP) capacity and does not include capacity for all medication assisted treatments (MAT) for opioid or alcohol dependence, including the use of buprenorphine, naloxone, and naltrexone, whether offered within or outside of a federally licensed OTP.

<sup>2</sup> Residential treatment slots mean Residential Treatment bed capacity.

types of services provided, including services not available when TOD was chartered.<sup>3</sup> Since then, San Francisco has also continued to expand funding for low-threshold SUD treatment to increase access to on-demand care.

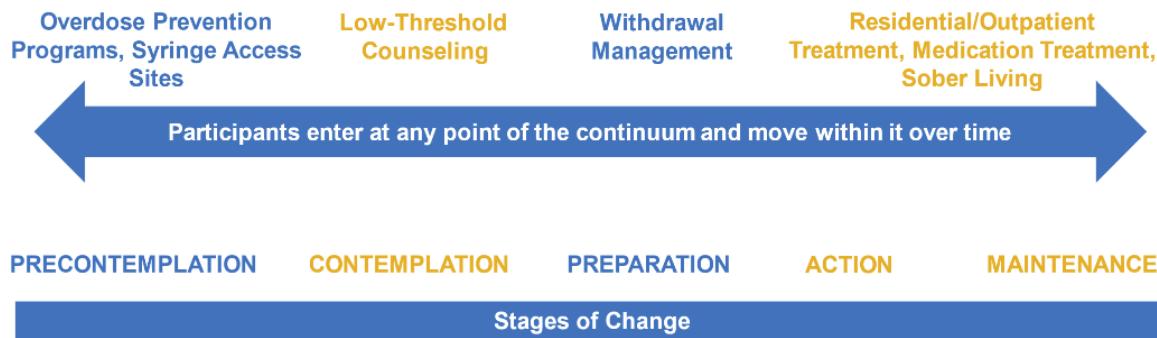
This report provides an overview of SFDPH's FY2021-22 funding, treatment capacity and services for SUD provided through DMC-ODS, other state and federal grants, and expanded low-threshold services. Low-threshold services are not reimbursable under DMC-ODS but increasingly form critical parts of SFDPH's continuum of care for people who use drugs or have substance use disorders, particularly among people experiencing homelessness. Many of these low-threshold services have been developed in coordination with Mental Health San Francisco and funded through Proposition C (Our City Our Home).

Finally, this report describes SFDPH's response to the health consequences of substance use, including San Francisco's high rate of drug overdose. These consequences disproportionately impact people experiencing homelessness, especially individuals from underserved racial and ethnic communities.

### III. Overview of SFDPH SUD Treatment and Care Services

The goal of SFDPH SUD services is to provide treatment and care services to help people improve their health, increase their access to healthcare, and recover from substance use disorders. The department achieves these goals by offering a continuum of evidenced-based care that saves lives.

**Figure 1. SFDPH Continuum of SUD Services**

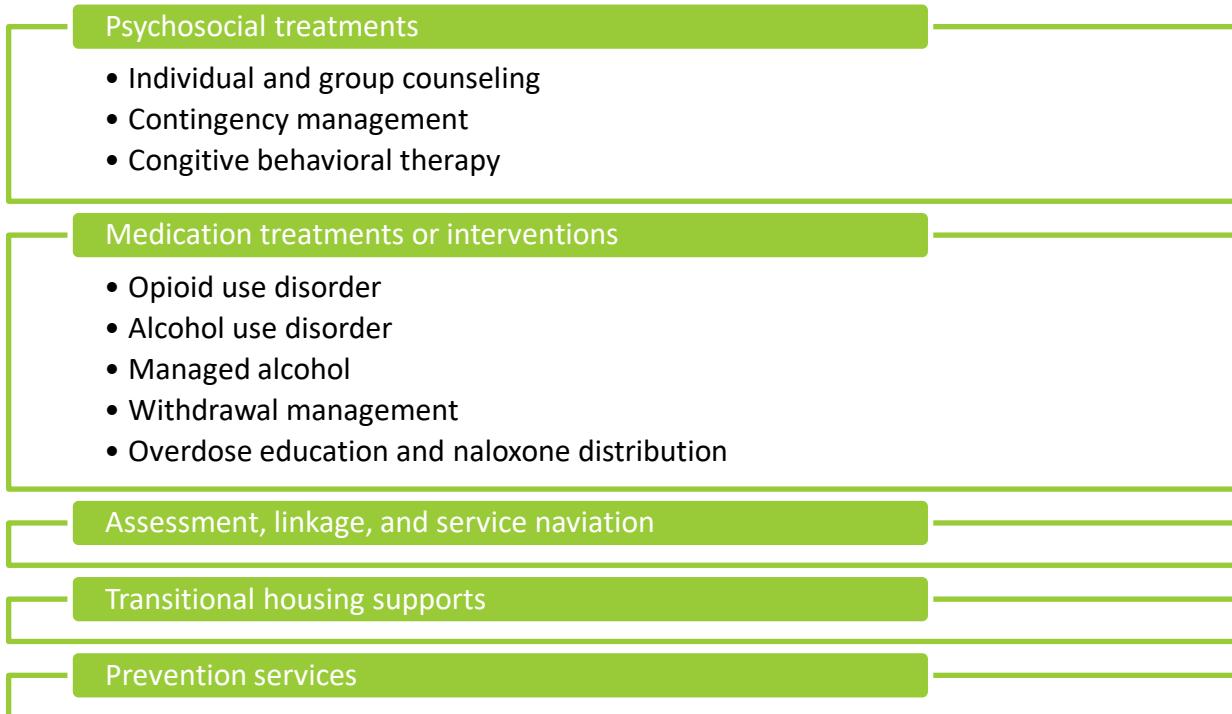


SUD services include a range of treatment and care services, including psychosocial treatments (e.g., counseling or therapy and contingency management); medication treatments or interventions; assessment, linkage, and service navigation; transitional housing support; and prevention services. In San Francisco, treatment for substance use disorders is provided in so-called 'specialty care' settings, which include residential and outpatient settings. Various living settings offer treatment, including step-down, transitional, and recovery housing. SUD treatment is also delivered in primary care, hospital, and correctional settings, and in

<sup>3</sup> See Figure 1 below describing services provided under Drug Medi-Cal's Organized Delivery System of care.

partnership with programs providing street-based services. Participants may enter the SUD service continuum at any point on their journey towards recovery and health.

**Figure 2. Continuum of SUD Treatment Services in San Francisco**



Nationally, less than 10% of people with an active substance use disorder actually receive treatment, mainly because they do not perceive their need for treatment, despite experiencing impairment and serious consequences from their addiction. For this reason, SFDPH works aggressively to offer other life-saving and risk reduction services to people not ready to reduce or stop their substance use, in addition to treating people who are ready to receive treatment.

### **Specialty Care Demographics and Providers**

In FY 2021-22, SFDPH enrolled 4,534 individuals in specialty care SUD treatment and provided prevention, linkage, primary-care, hospital-based, and low-threshold services for many more.<sup>4</sup> Overall, 64% of clients admitted into specialty care SUD treatment experienced homelessness and 46% of these clients received a mental health service at the same time. 42% were white, 26% African-American and 20% Latino/a.<sup>5</sup> The number of African-American and Latino/a clients in SUD treatment were disproportionate to their relative population in San Francisco.<sup>6</sup>

Opioids, methamphetamine, and alcohol use disorders were the primary diagnoses of clients entering specialty SUD treatment. Opioids, methamphetamine, and cocaine were the most

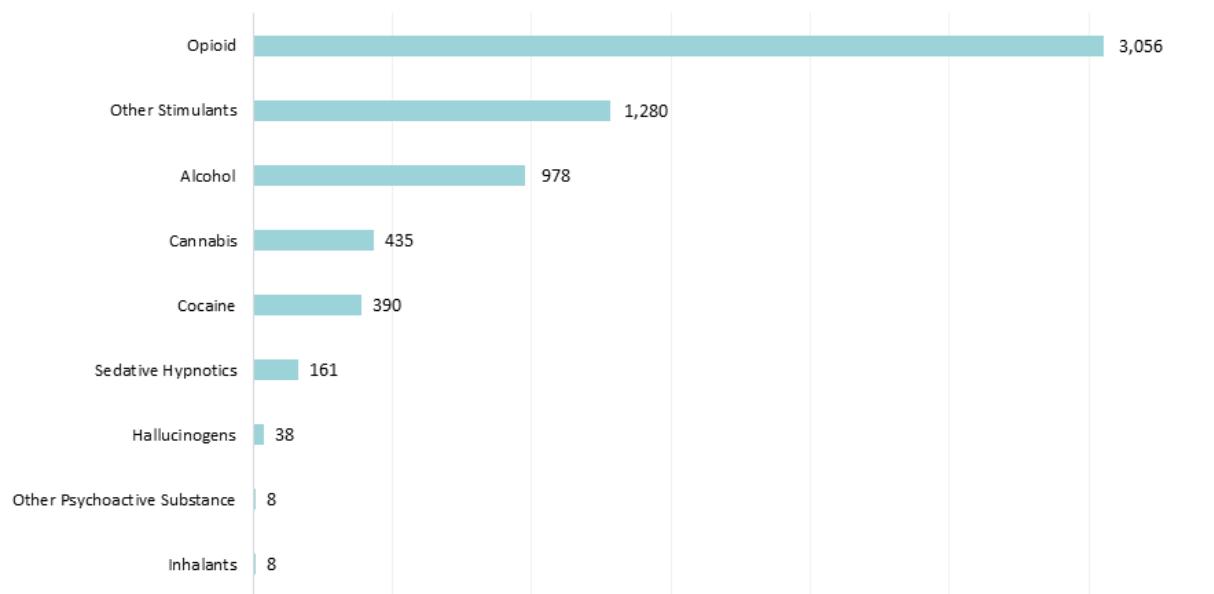
<sup>4</sup> Source: Avatar substance use treatment admissions in FY 2021-22.

<sup>5</sup> Source: BHS Avatar data reported to EQRO, FY 2021-22.

<sup>6</sup> Census 2020: Relative San Francisco Population Size, 5% African American, 15% Latino/a, 44% White, 34% Asian.

common substances used among people who died of SUD-related drug overdose and toxicity. During 2021, the overdose death rate decreased but SUD treatment admissions for fentanyl increased significantly.<sup>7</sup>

**Figure 3. Primary substances treated for clients receiving services in FY21-22<sup>8</sup>**



\*Primary substances for clients receiving services in FY21-22; each episode has an associated primary substance so clients with more than one treatment episode may be represented with more than one primary substance.

In FY2021-22, SFDPH's Behavioral Health Service (BHS), contracted and funded a network of 36 community-based agencies to provide specialty SUD treatment services and programs. These SUD programs serve the City's uninsured and publicly enrolled Drug Medi-Cal Organized Delivery System clients. Services include residential, residential step-down, intensive outpatient, outpatient, case management and opioid treatment services. Additional substance use disorder treatment and linkage to care is provided by SFDPH's primary care department, hospital, and street-based medicine services. The department also funds a broad range of low-threshold SUD outreach, prevention and emergency services through federal block grants and city general funds.

### **Drug Medi-Cal Treatment and Services and Low-Threshold Programs**

The following are general descriptions of treatment and services provided through:

<sup>7</sup> Substance Use Trends in San Francisco through 2021, Center on Substance Use and Health accessed via <https://www.csuhsf.org/substance-use-trends-san-francisco>

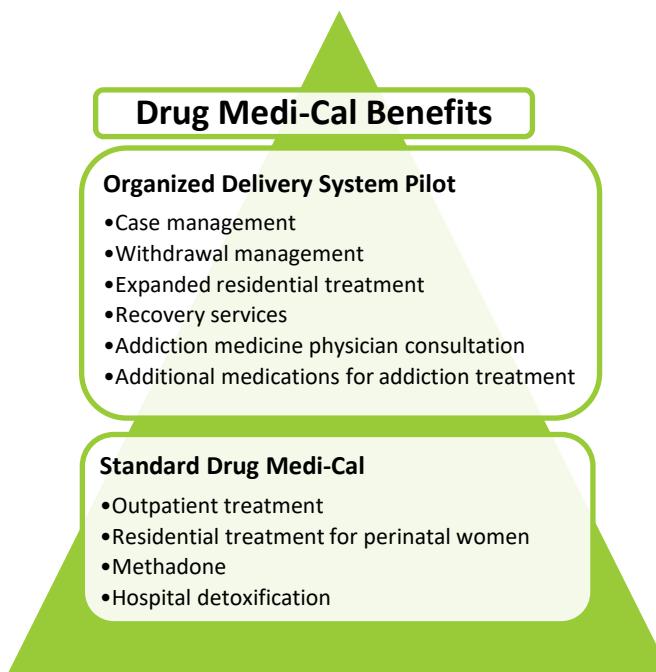
<sup>8</sup> Source: SFDPH presentation for California Department of Health Care Services, External Quality Review Organization, August 2022.

- SFDPH's Drug Medi-Cal organized delivery system of care
- Low-threshold treatment services for substance use disorders.

### *Drug Medi-Cal Organized Delivery Services*

Drug Medi-Cal is a primary funding source for San Francisco's public sector, specialty SUD treatment services. For Drug Medi-Cal to pay for covered services, eligible Medi-Cal members must receive substance use disorder (SUD) services at a Drug Medi-Cal certified program (see Figure 4). In July 2017, San Francisco enrolled in California's expanded Drug Medi-Cal Organized Delivery System pilot (DMC-ODS). This pilot increased reimbursement for SUD services and required SFDPH to provide an extended continuum of certified programs compliant with national standards outlined in the American Society of Addiction Medicine (ASAM) Treatment Criteria for Addictive, Substance-Related, and Co-Occurring Conditions. The new DMC-ODS treatment services include case management, withdrawal management, residential treatment, recovery services, addiction medicine physician consultation, and medications for addiction treatment. The goal of this expanded continuum is to provide clients with appropriate medically necessary SUD services to support recovery.

**Figure 4. Drug Medi-Cal Standard Program and Organized Delivery System Program**



California's new population health reform to Medi-Cal, called California's Advancing and Innovating Medi-Cal (CalAIM) will generate further growth and improvement in behavioral healthcare available under Medi-Cal. CalAIM will reduce the documentation burden on clinicians; drive further integration between mental health and SUD programming; expand contingency management and peer services; and improve data sharing across San Francisco's safety net programs.

## Opioid Treatment Program Services

Opioid Treatment Programs (OTP) are a subset of Drug Medi-Cal funded services. OTPs are federally regulated clinics that provide daily or several times weekly medications for the treatment of severe opioid use disorders including methadone, buprenorphine, naltrexone, and individual and group counseling to patients and their loved ones. Buprenorphine and naltrexone are also available through other non-OTP DMC-ODS services (e.g., outpatient treatment), as well as outside the specialty care system (e.g., in hospitals and federally qualified health centers). San Francisco also offers medication for opioid use disorders through its Office-based Buprenorphine Induction Clinic (OBIC) located in the same building as the SFDPH BHS-operated pharmacy at 1380 Howard Street in the South of Market neighborhood.

## *Expanded Low-Threshold Services for Addiction Treatment and Overdose Prevention*

In 2021-22, San Francisco broadened access to multiple low-threshold services. This included expanded access to medications for addiction treatment (such as buprenorphine for opioid use disorders, naltrexone for alcohol use disorders, contingency management therapy for methamphetamine use disorder) and increased distribution of naloxone for the reversal of opioid overdose. Additional details on low-threshold program expansion are below.

### Expanded buprenorphine access

SFDPH's Whole Person Integrated Care (WPIC) and Street Medicine programs provide low-threshold access to buprenorphine at the new Maria X Martinez Health Resource Center, shelters and navigation centers, syringe access sites, parks, among other sites. In 2021-2022, WPIC prescribed buprenorphine to 700 unduplicated patients. WPIC staff and our partners worked closely with the BHS pharmacy to ensure patients have easy access to buprenorphine availability and pick-up.

### Expanded opioid treatment access and services

In FY2021-2022, the department began offering extended hours at the Office-Based Induction Center (OBIC) and BAART Market Street Opioid Treatment Program to increase access to services. SFDPH also expanded linkage to treatment and case management services under the HOUDINI LINK program at Zuckerberg San Francisco General Hospital (ZSFGH) , which serves individuals newly starting medications for opioid use disorder while hospitalized.

### Naloxone distribution growth

Building upon the longstanding success of community naloxone distribution programs, in 2021, BHS pharmacy expanded distribution of naloxone to strengthen its overdose prevention service. In FY21-22, more than 21,000 naloxone kits were distributed by SFDPH and its community partners.

### Expanded hours to access care

The Behavioral Health Access Center (BHAC), located at 1380 Howard Street, extended its hours to weekday evenings (5 p.m. to 7 p.m.) in June 2022, as part of the expansion of behavioral

health access programs under MHSF. Further expansion of BHAC hours—to 9 a.m. to 5 p.m. on weekends—is planned for early 2023.

#### Growth in alcohol treatment

In FY2021-22, the department launched a 10-bed managed alcohol program for people with severe alcohol use disorders. This supportive housing program provides medical supervision and social support alongside measured doses of alcohol to stabilize drinking patterns for individuals at high risk for relapse, hospitalization, and other negative consequences of alcohol use.

#### Contingency management

In 2019, San Francisco’s methamphetamine task force recommended low-threshold contingency management (CM) for the treatment of methamphetamine use disorders. CM is a behavioral therapy in which positive behavioral changes, such as a reduction in the use of methamphetamine, are 'reinforced' or rewarded, using incentives. Contingency management for stimulant use disorder has been provided for years through OBIC, the Stimulant Treatment Outpatient Program (STOP) at Citywide Clinic, and at the San Francisco AIDS Foundation since 2019 (via the PROP and PROP for All programs, which serve men who have sex with men and transgender women). Beginning in August 2022, the number of contingency management sites run by the San Francisco AIDS Foundation were expanded, and SFDPH also added this service to the Bayview Navigation Center.

The State Department of Health Care Services (DHCS) will also launch a Drug Medi-Cal Contingency Management pilot program for stimulant use disorder in early 2023. Three local programs have signed up to be a part of the pilot and aim to serve 280 clients in its first year.

BHS also offers contingency management for opioid use disorder through several programs, including the Bridge Clinic, and the HOUDINI and JUNO programs.

## **IV. SUD Funding and Treatment Capacity**

In FY2021-22, the city budgeted \$75,116,342 for SUD treatment and services in specialty care (see Table 1). This included \$26,784,583 funded through Medi-Cal and \$26,082,382 funded through General Funds. Additional low-threshold SUD services are funded outside this system of care.<sup>9</sup> Medi-Cal and General Funds largely fund contracted community-based organizations (CBOs) to provide SUD treatment and/or prevention programs. SFDPH also received \$10,224,371 through federal subsidies and the Substance Abuse Prevention and Treatment Block Grant (SABG) program. In FY 2021-22, the department received funding under Proposition C (\$4,817,174) to open and operate the SoMa RISE drug sobering center and provide other services for people experiencing homelessness. Funding for Substance Use

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<sup>9</sup> See sections III and VI describing SFDHP Low-threshold treatment programs and services.

Services also includes an annual 3% increase for cost of living and cost of doing business.

**Table 1. Total SUD Specialty Care Funding by Funding Source\* (Fiscal Year 2020-2022)**

Funding Source	Fiscal Year 20-21	Fiscal Year 21-22
<b>County General Fund</b>	\$26,477,240	\$26,082,382
<b>Federal &amp; State Drug Medi-Cal</b>	\$26,308,238	\$26,784,583
<b>Substance Abuse Block Grant</b>	\$8,943,364	\$10,224,371
<b>Proposition C</b>	\$0	\$4,369,425
<b>Grants/Work Orders/Other</b>	\$9,642,947	\$7,655,581
<b>Total</b>	<b>\$71,371,789</b>	<b>\$75,116,342</b>

\*Does not include primary care or all whole-person integrated care services.

Since 2018 SFDPH has realized Drug Medi-Cal revenues for residential treatment; and since 2019, for outpatient treatment and case management. See Table 2 for additional details.

**Table 2. Total SUD Funding by Specialty Service Type (Fiscal Year 2020-2022)**

Service	Fiscal Year 20-21	Fiscal Year 21-22
<b>Residential Treatment &amp; Residential Step-Down</b>	\$22,589,760	\$21,865,056
<b>Withdrawal Management</b>	\$7,037,480	\$10,884,407
<b>Outpatient</b>	\$9,690,967	\$9,791,645
<b>Opioid Treatment Programs</b>	\$20,635,517	\$23,283,856
<b>Additional Outpatient Treatment, Engagement, and Prevention</b>	\$11,070,238	\$9,432,012
<b>HIV Health Services</b>	\$43,603	\$0
<b>HIV Prevention Services</b>	\$304,224	\$307,115
<b>Total</b>	<b>\$71,371,789</b>	<b>\$75,564,091</b>

Table 3 outlines the FY 2021-22 annual contracted specialty SUD service capacity and includes the number of unduplicated clients (UDC) subsequently enrolled (served) within each type of treatment. The majority of these contracted SUD services are funded through Drug Medi-Cal or federal block grant dollars. The lack of DMC-ODS reimbursement for non-clinical supportive services, and the board and care component of residential step-down and other transitional

housing services, poses a challenge to maintaining and expanding these needed services.<sup>10</sup>

**Table 3. Treatment Capacity and Services for Fiscal Year 2021-2022**

Fiscal Year 2021-22		
Service Type	Capacity (at single point in time)	Actual # Served (unduplicated w/in category)
Withdrawal Management	58	1,090
Residential Treatment & Step-Down Housing	392	804
Other Residential Treatment	50	296
Outpatient	1,240	896
Opioid Treatment Program (Methadone Maintenance)	4,030	2,753
San Francisco Health Network Primary Care	—	>800
Whole Person Integrated Care	—	688
SUD Prevention, Linkage, and Outreach	—	474

Not included in Table 3 are contracted programs funded through General Funds, Medi-Cal Specialty Mental Health, or Mental Health San Francisco (MHSF), which serve individuals with both substance use disorders and mental health needs. As of October 2022, these services include 18 dual diagnosis residential treatment beds, 129 Mental Health Rehabilitation and 165 Psychiatric Skilled Nursing Facility locked subacute beds, and 724 Board and Care. Of these, MHSF added 31 Locked Subacute Beds,<sup>11</sup> 99 Board and Care Beds and 28 low-threshold respite beds at Hummingbird Valencia.

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<sup>10</sup> See next Section IV below. Additional Residential Step-down beds are needed based upon utilization data.

<sup>11</sup> In FY2020-21, Locked Subacute (31 beds) were contracted out of county under MHSF.

**Table 4: Additional Residential Service Modalities for People with SUD and Mental Health Needs**

<b>FY 2021-22</b>	
<b>Additional Service Modalities for People with SUD Not Included in TOD</b>	<b>Contracted Capacity (beds)</b>
Mental Health Residential (Locked Subacute)	160
Dual Diagnosis MH	18
Crisis Residential	44
Hummingbird <sup>12</sup>	58
Psychiatric SNF	165
MH Rehab/Board & Care	724
<b>Total Additional SUD Service Capacity</b>	<b>1,169</b>

## **V. Assessing Demand, Access, Utilization and Outcomes**

SFDPH uses several measures to assess demand for treatment—and our success in meeting that demand—in San Francisco. Each measure has strengths and limitations, and we continually work to both assess and improve our measures and to better address unmet need. Below, we describe both the measures currently used in this report, and measures of unmet need under consideration for future use. We also review performance improvement activities.

### **Current Measures of Demand**

For FY2021-22, our measures of demand, and how well we are meeting demand, include:

- Enrollment in SUD treatment among SFHN beneficiaries with SUD
- Occupancy rates in SUD residential treatment
- SUD treatment admissions within and outside of specialty care settings
- Wait times for admission to treatment
- Measures of retention, rates of abstinence or reduction in substance use and client satisfaction

We discuss each of these in greater detail below.

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<sup>12</sup> Hummingbird Valencia opened Spring 2021. Located at 2601 Mission Street, it is the second of two behavioral respite programs operated by PRC/Baker Places. It operates as a behavioral health respite center for adults experiencing homelessness who have behavioral health and substance use disorders. The facility serves adult residents of San Francisco, particularly in the Mission District, who are frequent users of crisis and inpatient services and typically the hardest to engage in treatment.

### *Enrollment in SUD Treatment Among SFHN Beneficiaries with SUD*

The California Department of Health Care Services uses a measure called the population-specific enrollment rate to assess the availability and accessibility of DMC-ODS services in each county.<sup>13</sup> Within the San Francisco Health Network (SFHN) in 2021,<sup>14</sup> we examined SUD treatment enrollment rates among 11,691 patients with a SUD diagnosis, including those diagnosed in its primary and specialty care clinics or Zuckerberg San Francisco General Hospital. Of those diagnosed with SUD, 4,534 (39%) received SUD treatment through BHS-SUD services (See Table 5), substantially higher than the national average of 10%. Additional patients received SUD treatment in primary care or through its Whole Person Integrated Care (WPIC) programs.

**Table 5. San Francisco Health Network clients diagnosed with substance use disorder who received SUD behavioral health treatment services in 2019 and 2021**

SFHN Patients Who Received SUD Treatment <sup>15</sup>	2019	2020	2021
Number of Patients with Substance Use Disorder Diagnosis	15,752	11,570	11,691
Number of Patients who Received Substance Use Disorder Treatment	5,811 (37%)	4,896 (42%)	4,534 (39%)

### *Occupancy Rates in Residential Treatment*

We track demand for residential services by monitoring service utilization and enrollment numbers. During FY2021-22, the average occupancy rate in our general residential treatment services was 91% and the average occupancy rate in residential step-down was 94%. Enrollment in our specialty forensic and perinatal services was lower, but these services also reached full capacity in late 2022.

<sup>13</sup> San Francisco's CY2021 population specific SUD enrollment rate for Medi-Cal beneficiaries, also called its penetration rate, was 1.57%. This was nearly double the average penetration rate for all county plans (0.85%) and large county plans (0.93%). San Francisco's Medi-Cal eligible population is 216,072. (Source: DHCS Medi-Cal Approved Annual Claims reported for calendar year 2021 [not fiscal year])

<sup>14</sup> The San Francisco Health Network consists of SFDPH system of clinics and hospitals serving 86,090 patients (as of 2/1/20) enrolled through Medi-Cal, Healthy San Francisco, Healthy Workers, and the Healthy Kids programs.

<sup>15</sup> SUD rates from Epic and Avatar client data matched by name and date of birth.

**Table 6: Occupancy Rates: SUD Residential Treatment Programs**

Residential Treatment (capacity*)	Average Occupancy Rate, FY 21-22
General Residential (174) (Acceptance Place, Ferguson House, Friendship House, HR360, Latino Commission)	91%
Forensic Residential (40) (Salvation Army)	63%
Perinatal/Women's (35) (Women's Hope, Epiphany, Casa Aviva)	66%
Residential Step Down (193) (Jelani, Casa Olin, HR360)	94%

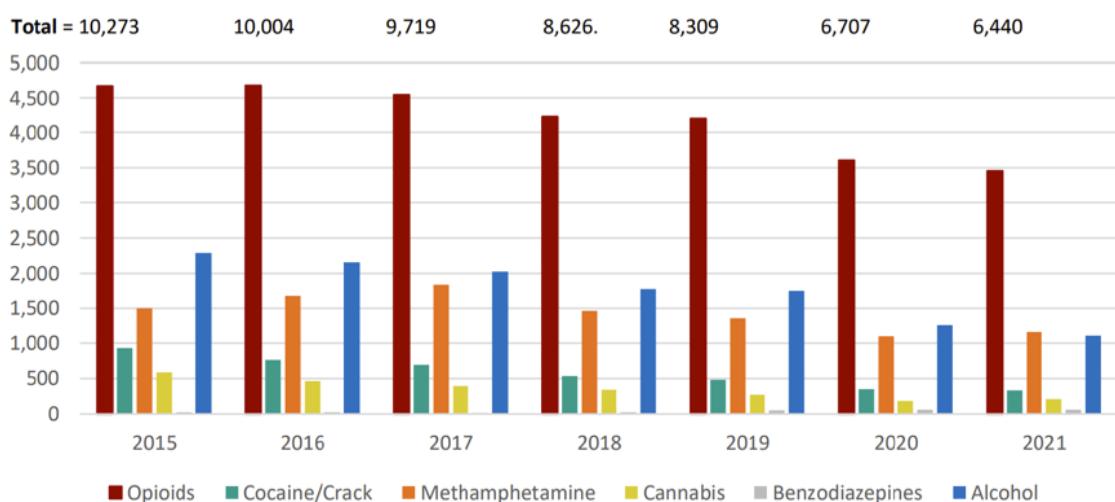
\*as of 10/1/2022 on [www.findtreatment-sf.org](http://www.findtreatment-sf.org)

The current availability of SUD residential treatment beds can be viewed at [www.findtreatment-sf.org](http://www.findtreatment-sf.org).

*SUD treatment admissions within and outside of specialty care settings*

Despite the high relative service enrollment among SFHN patients with SUD diagnoses, our data indicate overall declining enrollment in specialty SUD treatment in 2021 (Figure 5).

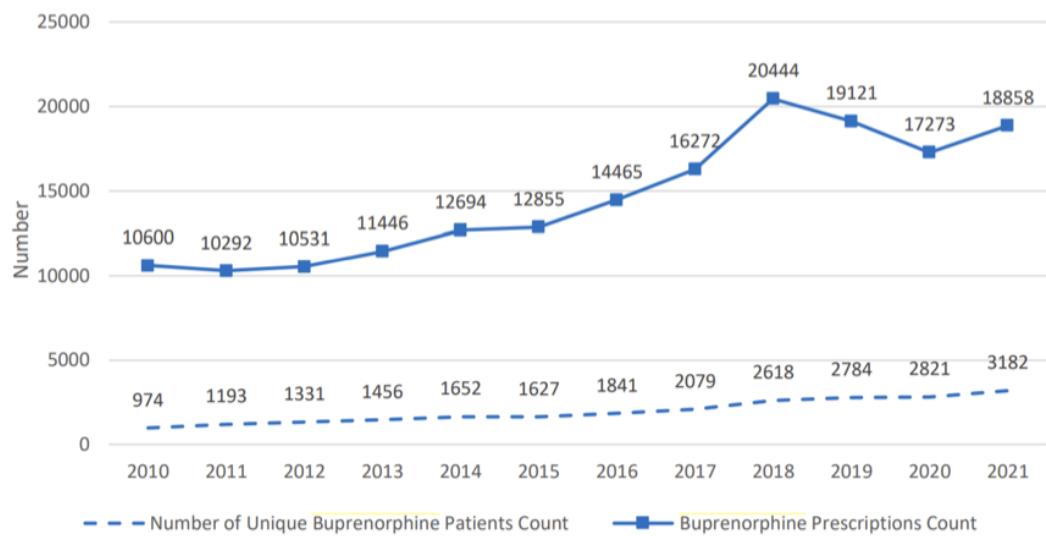
**Figure 5. Number of Admissions to Programs Specialty Substance Use Disorder Treatment Settings by Primary Substances in CCSF, 2015-2021<sup>16</sup>**



<sup>16</sup> Admissions data includes publicly funded and methadone maintenance treatment, excluding the Veterans Administration. Each admission does not necessarily represent a unique individual because individuals may have been admitted to treatment more than once in a given period. Source: *Substance Use Trends in San Francisco through 2021*. Accessed at [https://www.csuhf.org/\\_files/ugd/91710f\\_af336537b8a04ca8a686f24444f9ee54.pdf](https://www.csuhf.org/_files/ugd/91710f_af336537b8a04ca8a686f24444f9ee54.pdf).

At the same time, there has been an increase in city-wide prescribing of the effective medication, buprenorphine (Figure 6).

**Figure 6: Annual Number of Buprenorphine Prescriptions and Number of Unique Patients Receiving Buprenorphine Prescriptions in CCSF, 2010-2021<sup>17</sup>**



We believe declining enrollment in specialty SUD treatment partly reflects individuals seeking and receiving treatment in other SFDPH and non-SFDPH settings (e.g., through primary care, Whole Person Integrated Care, and low-threshold treatment programs). It also reflects increased access to buprenorphine medication for opioid use disorder in these settings.

#### *Wait times for admission to treatment*

The Department uses wait times to assess whether we are able to provide timely access to treatment.<sup>18</sup> In FY2021-22 the median time from treatment request to admission into withdrawal management was less than one day. Following withdrawal management, clients were referred to residential treatment. Eighty-one (81%) percent of clients admitted to general residential treatment were transferred directly from withdrawal management with no additional wait. For individuals not entering residential treatment through withdrawal management, the median time to admission was 4 days following their assessment. This is lower than 5 to 7 days wait reported for FY2020-21. Lastly, the median time for admission to

<sup>17</sup> Data includes all buprenorphine prescriptions issued outside of substance use disorder treatment programs. Source: *Substance Use Trends in San Francisco through 2021*. Accessed at [https://www.csuhsc.org/\\_files/ugd/91710f\\_af336537b8a04ca8a686f24444f9ee54.pdf](https://www.csuhsc.org/_files/ugd/91710f_af336537b8a04ca8a686f24444f9ee54.pdf).

<sup>18</sup> BHS measures SUD residential timeliness and accessibility in several ways, including time from first request to assessment, time from assessment to admission, and CalOMS client reported wait for residential services.

our opioid treatment programs was less than one day.<sup>19</sup>

**Table 7: Timeliness of Care**

Service Modality	Capacity*	Median Time to Admission
Withdrawal Management**	58 beds	<1 day
90-day Residential Treatment	249 beds	4 days
Opioid Treatment	4,030	<1 day

\*as of 10/21/2022 from [www.findtreatment-sf.org](http://www.findtreatment-sf.org)

\*\*81% of clients access general residential treatment through residential withdrawal management in <1 day.

#### *Measures of retention, reduction in substance use and client satisfaction*

In assessing our ability to provide effective treatment, we consider whether those who access care remain in care, whether their substance use decreases, and client satisfaction with the services they receive.

##### Retention and reduction in substance use

In calendar year 2021, the average duration of retention in DMC-ODS services was 143 days.<sup>20</sup> Retention in treatment is the single best predictor of positive outcomes. Our rate of client retention in treatment is longer than statewide averages, and significantly higher than national averages. In our FY2021-2022 survey of clients enrolled in outpatient treatment, 69% maintained abstinence or show a reduction of alcohol and other drug use.<sup>21</sup>

##### Client satisfaction

In SFDPH's *Fall 2021 SUD Treatment Perception Survey* of clients participating in SFDPH funded services, 90% of 958 survey participants<sup>22</sup> indicated that they were satisfied with their treatment services provided.<sup>23</sup>

#### **Measures of Unmet Need Under Consideration for Future Use**

SFDPH is actively pursuing additional data sources that may help us to better estimate unmet need for SUD treatment in San Francisco.

<sup>19</sup> Source: FY2021-2022 Avatar LoC to Admission data

<sup>20</sup> Source: Behavioral Health Concepts-EQRO CY2021

<sup>21</sup> Source: CalOMS Objective B2 for period 7/1/21-6/30/22.

<sup>22</sup> 90% of 958 survey participants rated satisfaction with SUD services at 3.5 or above on a 5-point scale.

<sup>23</sup> *Fall 2021 Consumer Perception Survey Report* (both System-level and individual program reports) can be found on our public BHS website:

[https://www.sfdph.org/dph/files/CBHSdocs/QM2021/Fall\\_2021\\_Substance\\_Use\\_Programs.pdf](https://www.sfdph.org/dph/files/CBHSdocs/QM2021/Fall_2021_Substance_Use_Programs.pdf)

### *Population size estimate of people who use drugs (UC San Francisco analysis)*

Under a contract with SFDPH, UC San Francisco is undertaking an analysis to estimate how many people inject or smoke illicit drugs in the city by matching different data sets. This measure would not capture how many of these individuals are seeking or receiving treatment but would provide a population estimate of people who may be eligible (and need) treatment. An estimate should be available this year.

### *Health Interview Survey Data*

Two existing interview surveys may also help inform our understanding of unmet need: the California Health Interview Survey and the National Survey on Drug Use and Health.

**The California Health Interview Survey (CHIS)** is a state-funded telephone survey conducted by researchers at UC Los Angeles, which asks participants:

1. Whether they have sought help for a mental health or substance use issue, and
2. Whether they have received help for that issue.

The difference between the first and second question represents an estimate of the unmet need gap.

**The National Survey on Drug Use and Health (NSDUH)** is a nationwide, population-level survey administered by the Substance Abuse and Mental Health Services Administration (SAMHSA). The NSDUH asks participants whether they have received treatment for SUD or a mental health diagnosis. The survey is performed annually.

However, although the CHIS and the NSDUH research teams willingly share local data, SFDPH does not have currently analytic staff to analyze these data.

### **Opportunities for Improvement**

The department performs continuous quality surveillance and identifies ongoing opportunities for quality improvement. Selected two-year performance improvement projects (PIPs) are identified and reported annually to DHCS as part of the state's EQRO (Evaluation Quality Review Organization) oversight. FY2021-22 PIP initiatives included:

#### 1. Improved Flow of Hospitalized Clients

In FY2021-2022, the SFDPH SUD team concluded a two-year PIP that aimed to increase referrals from Zuckerberg San Francisco General Hospital (ZSFGH) to SFDPH contracted SUD services, including SUD residential treatment. In this effort, BHS worked with hospital staff from ZSFGH's Psychiatric Emergency Services (PES), Psychiatric Inpatient Service and the Addiction Care Team

to standardize screening, assessment and referral of patients identified with SUD.<sup>24</sup>

- Of 2,625 ZSFGH patients admitted and screened for possible SUD, 782 were diagnosed with SUD, 251 successfully entered residential treatment; and the remaining were triaged to mental health, medical respite and other specialty services.<sup>25</sup>
- Among clients referred by the Addiction Care Team in FY2020-21, 74 patients were successfully discharged from the hospital to SUD Residential Treatment, compared to 22 patients in 2019, an increase of 237%.<sup>26</sup> These enhanced triage interventions will be sustained by the Behavioral Health Access Center and Office of Coordinated Care.

## 2. Reduced Time from Initial Assessment to Admission to Residential Treatment

In FY 2021-22, the SFDPH SUD team concluded a one-year PIP aimed at reducing the number of days between the SFDPH Level of Care (LoC) assessment and SUD residential treatment admission. The staff from three residential programs participated in quality improvement processes to improve their assessment and intake services. By fiscal year end, the department's median residential admission time was reduced to 4 days.<sup>27</sup>

## 3. Improved Treatment Access for Spanish Speaking Clients

The department identified greater need for SUD access to residential services for Spanish speaking clients through placement data and posted bed availability on its [findtreatment-sf.org](http://findtreatment-sf.org) website.<sup>28</sup> In June 2022, SFDPH launched SoMa RISE Drug Sobering Center and the Minna Project Transitional Residential Dual Diagnosis programs with sustainable Spanish-language staffing and capacity.

## 4. Improved Flow for In-Custody and Justice-Involved Clients

In response to public comment at the March 2021 Treatment on Demand hearing, the department worked with Jail Health, the Adult Probation Department (APD) and Pre-trial Diversion Program to streamline referral for justice-involved clients needing SUD (and mental health) services. Together with APD, in June 2022, the department launched the Minna Project, a 75-bed transitional residence for dually diagnosed individuals with justice-involvement. The department also launched SoMa RISE drug sobering center, to provide an alternative to

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<sup>24</sup> This ZSFGH screening, diagnosis, and referral to treatment is a form of SBIRT (Screening, Brief Intervention and Referral to Treatment), which is a NIDA sponsored best practice that significantly improves care and reduces the cost and harm of substance use.

<sup>25</sup> From May 2020-December 2021.

<sup>26</sup> ACT data is for calendar year 2019 & 2020. Source SFDPH BHS Final FY 2020-21 DMC-ODS Quality Improvement Workplan Evaluation Report.

<sup>27</sup> FY2021-2022 Data: Avatar LoC Time to SUD residential treatment admission. For annual change, admissions within the 10-day benchmark increased from 83% (FY2020-21) to 88% (FY2021-22).

<sup>28</sup> SFDPH contracts for outpatient SUD services are provided through Horizons Unlimited, Mission Council on Alcohol Abuse and the Latino Commission. Both programs provide outpatient treatment for native Spanish speakers.

incarceration for clients experiencing a drug-related crisis.

Beyond PIPs, additional programmatic improvements and growth since the last report are discussed below.

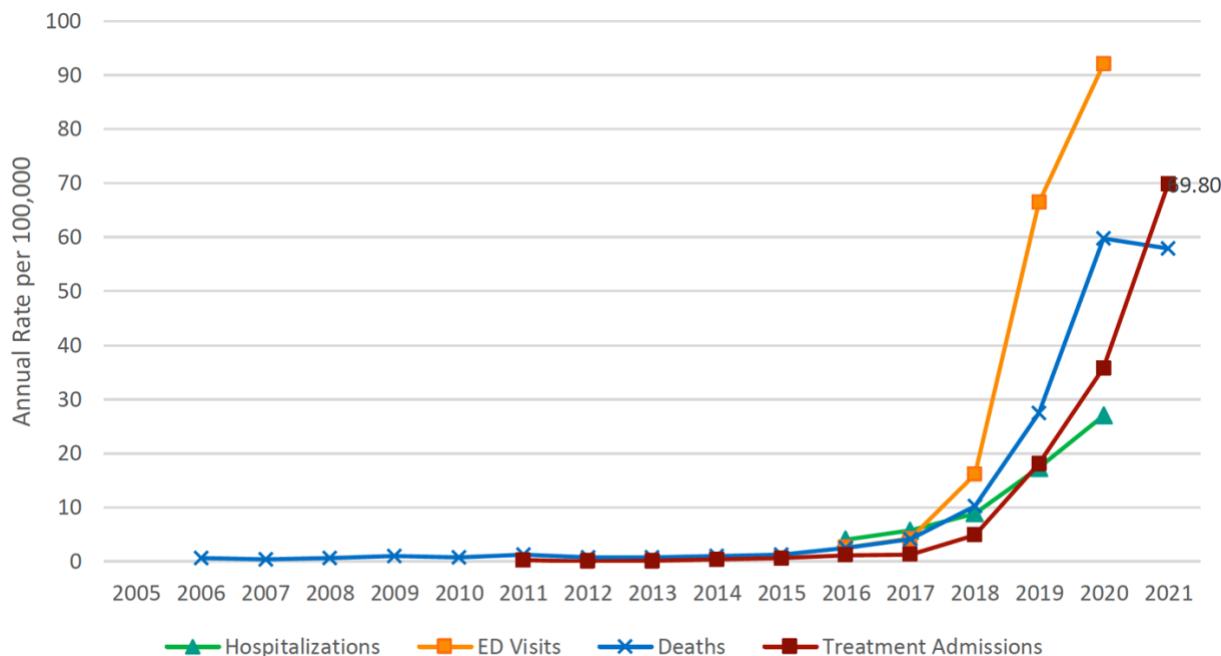
## VI. Programmatic Growth and Opportunities

This year, SFDPH substance use programming grew substantially, including implementation of much of Mental Health San Francisco, the introduction of an Overdose Prevention Plan, and more. In the coming year, we hope to continue to grow and shape our services to address unmet need for SUD services in San Francisco.

### Growth and Opportunities in Engagement and Overdose Prevention

Although locally, overdose deaths have declined since a peak in 2020, in general, substance-use related emergency department visits, hospitalizations and overdose deaths have steadily increased over the last decade, similar to national trends. Beginning in 2017, in particular, overdose deaths involving fentanyl, either alone or in combination with other drugs like heroin and methamphetamine, increased exponentially in San Francisco (See Figure 5). In 2021, males aged 40-59 years, and Black/African Americans had the highest rates of overdose mortality, almost entirely due to fentanyl.<sup>29</sup>

**Figure 5. Fentanyl-Related Hospitalizations, Emergency Department (ED) Visits, and Deaths, (2006-2021)**



<sup>29</sup> Source: *Substance Use Trends in San Francisco through 2021*. Accessed at [https://www.csuhf.org/\\_files/ugd/91710f\\_af336537b8a04ca8a686f24444f9ee54.pdf](https://www.csuhf.org/_files/ugd/91710f_af336537b8a04ca8a686f24444f9ee54.pdf).

In response to the steep rise in drug overdose deaths, SFDPH added and expanded services to address the overdose epidemic. Prop C funding, intended to address the housing and health needs of people experiencing homelessness, has enabled SFDPH to increase access to naloxone and other overdose prevention services; increase access to medication treatment services; and establish assertive outreach and offer linkage to care for clients who have experienced non-fatal overdose, through the specialized Street Overdose Response Teams (SORT). These teams respond immediately to reported overdoses, including to individuals who are discharged from San Francisco emergency departments following non-fatal overdose.

In the summer of 2022, SFDPH also launched the SoMa RISE drug sobering center, where individuals experiencing intoxication or drug-related crisis from methamphetamines and opioids can receive supportive care, connection to treatment, as well as food, showers, and other services. This center, now open 24/7, provides a safe and welcoming space and opportunities to engage and link people to ongoing care. SFDPH also previously opened Hummingbird Valencia, a mental health respite program which accepts clients with mental health and substance use disorders.

In September 2022, SFDPH released [“Overdose Deaths are Preventable: San Francisco’s Overdose Prevention Plan”](#) which introduced new and enhanced strategies to lower disparities and morbidity associated with drug use in San Francisco and includes measurable goals to reduce overdose deaths and increase treatment among people at high risk. The plan set ambitious goals to:

- Reduce overdoses in San Francisco by 15% by 2025
- Reduce racial disparities in overdose deaths by 30% by 2025
- Increase the number of people receiving medications for addiction treatment by 30% by 2025

To meet these goals, the four strategies outlined in the report include:

1. Expanding availability and accessibility of the continuum of substance use services
2. Strengthening community engagement and support for at high-risk individuals
3. Increasing coordination among City departments
4. Tracking overdose trends and related drug use data to inform ongoing public health responses.

SFDPH has subsequently formed an Office of Overdose Prevention.

#### *Engagement and Overdose Prevention Opportunities for 2023*

In 2023, SFPDH will continue to implement the breadth of initiatives described in its recently released overdose prevention plan and use data to improve surveillance, evaluate its programs and lead systems change. In successfully doing so, SFDPH anticipates making needed progress towards its goals of reducing overdose deaths, reducing overdose disparities and increasing

receipt of treatment. We recognize that ongoing progress depends in part on maintaining existing successful programs: under Prop C, approximately a total of \$15M are currently used to fund substance use-related services both within the specialty care SUD treatment system and more broadly, across SFDPH programs and services, including increased access to SUD medication treatment (\$4.9M); contingency management (\$900,000); the Street Overdose Response Team (\$5.9M); low threshold therapy at a new drop-in space (\$1M); residential step-down facilities (\$1.2M); and safe consumption supplies (\$500,000). These programs have been and remain important pieces of the continuum of substance use services in San Francisco but, due to significant revenue reductions in Prop C, decision makers will be considering options in Spring 2023 that could reduce spending on Prop C-funded programs to align with reduced revenues.

To expand our ability to engage individuals in care to improve their health and recovery, and to reduce overdose deaths, SFDPH's goal is to open several neighborhood-based wellness hubs that will include overdose prevention services; linkages to on-site health care, including medication treatment for addiction and wound care; and connection to social services including benefits and housing resources. SFDPH also envisioned wellness hubs to have a safe consumption component, however, we first need to ensure we can operate a safe consumption component consistent with state and federal law. SFDPH continues to work towards being prepared for when the City can move forward with wellness hubs with comprehensive overdose prevention and recognizes that additional funding is also needed to support wellness hubs.

We also recognize that additional investments are needed to improve engagement in care among individuals experiencing SUD, especially among individuals experiencing homelessness and using drugs publicly. The recently announced reorganization of the Street Crisis Response Teams will enable SFDPH to strengthen follow up, engagement, and linkage to behavioral health care, including substance use treatment.

### **Service Growth under Mental Health San Francisco**

Enacted in 2019, Mental Health San Francisco (MHSF) is improving behavioral health services for people living in San Francisco with serious mental health issues and/or substance use disorders who are experiencing homelessness and are uninsured, enrolled in Medi-Cal, or enrolled in Healthy San Francisco. The legislation directed the department to expand behavioral health services to include new Street Crisis Response Teams, a Mental Health Service Center, an Office of Coordinated Care, and the addition of 400 new mental health beds and facilities. Each has had an impact on available avenues into SUD treatment.

#### *New Beds and Facilities (NB&F)*

SFDPH opened over 160 new residential care and treatment beds in 2022, making significant progress toward the goal of 400 new beds for clients with mental health or substance use

needs. Since 2020, BHS has added over 250 new beds to its residential care system. Information on the expansion of NB&F is available here: [sf.gov/residential-care-and-treatment](https://sf.gov/residential-care-and-treatment).

**The Minna Project**, also known as Dual Diagnosis Transitional Care for Justice-Involved Clients, opened in June 2022 in a refurbished hotel at 509 Minna Street. The Minna Project is a joint collaboration between SFDPH and the Adult Probation Department. Clients may enroll in up to 1-2 years of transitional residential housing while receiving onsite outpatient mental health care treatment and supportive counseling to ease the transition to independent living. As of February 2023, the Minna Project had enrolled 63 clients, with referrals from the justice system, San Francisco Health Network, and residential treatment facilities.

**SoMa RISE**, a drug sobering center, opened in June 2022 at 1076 Howard Street in the South of Market neighborhood. Open 24/7, SoMa RISE provides a safe space for people who are intoxicated by drugs to come off the streets, rest and stabilize, and get connected to care and services. The facility works closely with the Street Crisis Response Team, who drop off clients with appropriate needs. Since September 2022, SoMa RISE has served approximately 900 clients per month.

#### NB&F Priorities for 2023

In the upcoming year, SFDPH is focused on pursuing all available opportunities to purchase and open as many additional facilities as possible. These include adding 70 residential step-down beds; acquiring a building to be the permanent location of 20 Managed Alcohol Program (MAP) beds, expanded from the 10 beds in operation since the program opened in 2020; and develop a new dual diagnosis transitional residence for women. The department has also contracted for a new bed optimization study to analyze the number and types of beds needed to assure zero wait times through the system. The results of this study, expected in Spring 2023, will inform future investments in the BHS residential system of care.

#### *Mental Health Service Center*

Mental Health SF legislations directed the department to develop a Mental Health Service Center (MHSC). The MHSC is to serve as behavioral health access center to provide assessment, access to urgent care services, a pharmacy and drug sobering. The options for developing this center were evaluated by the Controller's office. BHS proposes creating a MHSC that functions as a single-site ambulatory care clinic with engagement and assessment services to provide care for patients while they bridge to sustained treatment options.

The MHSC will co-locate existing BHAC, BHS Pharmacy, and the Office-Based Buprenorphine Induction Clinic (OBIC) programs and add new space for the Office of Coordinated Care to provide direct care services. The program will work closely with SoMa RISE drug sobering center and the Crisis Stabilization Unit, expected to open in 2024. These programs will be connected by transportation and OCC case management services.

In preparation for opening the MHSC, the hours and services of existing BHAC, BHS Pharmacy, and the Office- Based Buprenorphine Induction Clinic (OBIC) programs currently housed at 1380

Howard Street have already expanded. The Office of Coordinated Care services are also expanding.

#### MHSC Priorities for 2023

Over the course of 2023, the MHSC project team will refine the vision for how these programs will be delivered at the MHSC. SFDPH is also searching for potential buildings for the MHSC that would allow the relocation of BHAC, BHS Pharmacy, and OBIC from their current site at 1380 Howard Street. However, this goal is subject to real estate availability and financing constraints.

#### *Street Crisis Response Team*

The Street Crisis Response Team (SCRT) is intended to provide a community health approach to clinical interventions and care coordination for people who experience behavioral health crises in San Francisco. Over its first two years of operation (from November 2020 to November 2022), SCRT handled over 14,000 crisis calls and engaged with nearly 7,000 people in crisis. In April 2021, the SCRT–Office of Coordinated Care team (SCRT-OCC) launched to conduct follow-ups with individuals seen by SCRT. Since May 2022, SCRT-OCC has followed up with over 80% of clients engaged by SCRT each month. Since July 2022, the SCRT call response rate has increased to nearly 80% of all behavioral health crisis calls, demonstrating the program’s success as an alternative to law enforcement. Outcomes and metrics for SCRT are available at [sf.gov/street-crisis-response-team](https://sf.gov/street-crisis-response-team).

#### SCRT Priorities for 2023

To effectively assist people in crisis and better coordinate street response, the City will consolidate SCRT and the Street Wellness Response Team into an expanded Street Crisis Response Team that will respond to a comprehensive array of behavioral health crisis calls and wellness checks. The Fire Department will be the operations lead for the City’s consolidated SCRT. SFDPH plans to deploy neighborhood-based teams of clinicians and peer health workers as part of SCRT and the Office of Coordinated Care to perform intensive street-based care. These neighborhood-based teams will work closely with the reconfigured SCRT to ensure rapid and reliable follow-up, referrals, and consultation. The teams will support connection to withdrawal management (detox), sobering centers, and substance use treatment; connection to acute and non-acute mental health care; coordination with HSH, for shelter, housing, and coordinated entry assessments; and linkage to ongoing behavioral health care and intensive case management when indicated. The neighborhood-based teams will also work closely with City departments involved in street conditions work, including HSH, SFFD, SFPD, and the Department of Emergency Management.

#### *Office of Coordinated Care*

The Office of Coordinated Care (OCC) provides coordinated access to mental health and substance use services across the City's behavioral health system. The OCC facilitates transitions for patients between systems of care and across levels of care, as well as centralizes

the coordination of care. The OCC established and expanded operations in 2022. Key milestones included:

- Launching care coordination and field-based linkage services for priority populations.
- Upgrading technology systems to enable effective data tracking and communications between providers.
- Major upgrades to the OCC's Behavioral Health Access Line (BHAL) call center platform in November 2021 have improved tracking of calls and decreased hold times from two minutes to 21 seconds on average. Building off these technical improvements, in September 2022, the BHAL team began the process of streamlining the customer experience to allow the linkage of clients directly to treatment options during an initial call, rather than as a call back.
- The OCC's Behavioral Health Access Center (BHAC), located at 1380 Howard Street, extended its hours to weekday evenings (5 p.m. to 7 p.m.) in June 2022.

Additionally, SFDPH is expanding case management services in the existing outpatient treatment system, including:

- Expanding high-support intensive case management (ICM) programs and linkage programs. ICM programs provide comprehensive mental health and substance use disorder treatment with the highest level of wraparound services for patients with complex behavioral health needs. It is a key MHSF goal to reduce the time individuals wait to access ICM services. To help achieve this goal, funds were added in 2022 to ten existing ICM contracts to increase capacity and support staff retention.
- New case management services based at outpatient clinics: Mobile Outreach Teams at SFDPH mental health clinics and navigators at nonprofit substance use disorder clinics. SFDPH has contracted with ten substance use disorder clinics run by nonprofit providers to hire patient navigators, who coordinate health care delivery with other services for clients at the clinic and help improve retention in treatment programs.

#### OCC and Case Management Expansion Priorities for 2023

Among other goals, the OCC intends to begin reporting metrics and outcomes for OCC clients and to secure staff in 2023 to expand Medi-Cal eligibility and enrollment services for OCC clients. The Behavioral Health Access Center (BHAC) will complete the expansion of its hours under MHSF to weekday evenings and weekends by early 2023.

SFDPH will also release a request for proposals in January 2023 to contract new intensive case management (ICM) programs to meet the diverse geographical and cultural needs of the MHSF priority population.

#### **Additional Priorities and Opportunities for the Next Year**

The department has identified additional goals and opportunities for the coming year beyond those noted above for MHSF. Within our system of behavioral health care, upcoming priorities

include building up leadership capacity, strengthening access to care, and expanding programmatic oversight. We also are working to implement CARE Court by October 1, 2023.

#### *Strengthening Access to and Oversight of Care*

To oversee our full portfolio of SUD services, SFDPH intends to reshape the leadership structure to have both medical and administrative lead roles, allowing greater capacity for programmatic oversight, supervision of clinical services. Additionally, within the OCC's Behavioral Health Access Line, the department seeks to add more clinical resources to co direct, co-implement, and follow through on care. We seek to strengthen our programmatic oversight to monitor contracts and provide provider and programming support.

In addition to adding new beds and facilities under MHSF, it is the department's priority to maintain and strengthen its existing inventory of treatment slots. To those ends:

- We are working to maintain staffing to re-open 10 beds at Epiphany House, a SUD program for pregnant women and women with children.
- We are sustaining the availability of beds at the Ashbury House, which offers treatment for mothers with children. The City worked to stabilize its funding after eligibility under CalWORKs changed, limiting enrollment.

#### *Community Assistance, Recovery and Empowerment (CARE) Court Implementation*

CARE Court is a new state-legislated program to connect specific individuals with schizophrenia and other psychotic disorders to clinically appropriate, community-based services. Certain people with co-occurring substance use disorders may be eligible. All counties are required to open a CARE Court under State law. San Francisco has agreed to be part of the first cohort of counties to implement CARE Court. With adequate funding, hiring support, and prioritization, we expect to be able to implement CARE Court by the legislated start date of October 1, 2023.

With one-time State funding of \$4.3 million for initial planning and start-up, we are hiring investigative and assessment personnel and building program infrastructure to meet program requirements including engagement of the referred individual; creating a voluntary treatment plan, or if needed, a court-ordered treatment plan; and meeting the strict timelines set forth by CARE Court. Ongoing funding will be needed to expand treatment services for referred individuals and meet the continuing costs of conducting engagement and assessments. Our capacity to enroll those who are approved through the petition and investigation process will be dependent on availability of these resources.

While not a barrier to implementation, we must also consider the potential displacement of individuals who otherwise would have accessed treatment slots that will instead be filled by CARE Court clients. Currently, there is a wait list for intensive case management services. The State has acknowledged these challenges but has not provided further guidance. We expect to make a fuller proposal this spring.

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** 2 Approved Requests to Waive 12B Requirements  
**Date:** Thursday, February 9, 2023 1:27:00 PM  
**Attachments:** [2 Approved Requests to Waive 12B Requirements.pdf](#)

---

Hello,

Please see attached for 2 Approved Requests to Waive 12B Requirements.

**Requester:** Vicky Griffith

**Department:** PUC

**Waiver Justification:** 12B.5-1(d)(1) (No Vendors Comply)

**Supplier ID:** 0000019536

**Requested total cost:** \$15,724.00

**Short Description:** Waiver request for Gilton Solid Waste for disposal and recycling of used tires.

**Requester:** Helen Wu

**Department:** PUC

**Waiver Justification:** 12B.5-1(d)(1) (No Vendors Comply)

**Supplier ID:** 0000037808

**Requested total cost:** \$2,302.00

**Short Description:** to pay the Hazardous Waste Generation and Handling Fee for BCTD project location Illinois and Mariposa

Sincerely,

**Joe Adkins**

**Office of the Clerk of the Board**

**San Francisco Board of Supervisors**

**1 Dr. Carlton B. Goodlett Place, Room 244**

**San Francisco, CA 94102**

**Phone: (415) 554-5184 | Fax: (415) 554-5163**

**[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)**

**From:** [CCSF IT Service Desk](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** CMD12B0002163 - "Request to Waive 12B Requirements" has been Approved by (PUC) Department Head (Ivy Fine)  
**Date:** Tuesday, February 7, 2023 5:23:55 PM  
**Attachments:** [ccsfLogoPic.png](#)

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## Contract Monitoring Division

SF Board of Supervisors,

This is to inform you that CMD12B0002163 - 'Request to Waive 12B Requirements' has been approved by (PUC) Department Head (Ivy Fine).

### Summary of Request

**Requester:** Helen Wu

**Department:** PUC

**Waiver Justification:** 12B.5-1(d)(1) (No Vendors Comply)

**Supplier ID:** 0000037808

**Requested total cost:** \$2,302.00

**Short Description:** to pay the Hazardous Waste Generation and Handling Fee for BCTD project location Illinois and Mariposa

[Take me to the CMD 12B Waiver Request](#)

For additional questions regarding this waiver request please contact  
[cmd.equalbenefits@sfgov.org](mailto:cmd.equalbenefits@sfgov.org)

Thank you.

Ref:TIS4013346\_1kFjKv6TsnzTyF7MdnGs

**From:** [CCSF IT Service Desk](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** CMD12B0002142 - "Request to Waive 12B Requirements" has been Approved by (PUC) Department Head (Steve Ritchie)  
**Date:** Thursday, February 2, 2023 12:41:48 PM  
**Attachments:** [ccsfLogoPic.png](#)

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## Contract Monitoring Division

SF Board of Supervisors,

This is to inform you that CMD12B0002142 - 'Request to Waive 12B Requirements' has been approved by (PUC) Department Head (Steve Ritchie).

### Summary of Request

**Requester:** Vicky Griffith

**Department:** PUC

**Waiver Justification:** 12B.5-1(d)(1) (No Vendors Comply)

**Supplier ID:** 0000019536

**Requested total cost:** \$15,724.00

**Short Description:** Waiver request for Gilton Solid Waste for disposal and recycling of used tires.

[Take me to the CMD 12B Waiver Request](#)

For additional questions regarding this waiver request please contact  
[cmd.equalbenefits@sfgov.org](mailto:cmd.equalbenefits@sfgov.org)

Thank you.

Ref:TIS4003322\_1IybDukr3nBeqN6E8w2Z

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Somera, Alisa \(BOS\)](#)  
**Subject:** FW: CPUC: CBO grant funding informational webinar - 02/15 @ 10am  
**Date:** Friday, February 3, 2023 8:43:00 AM  
**Attachments:** [image001.png](#)  
[CPUC CBO Grant Webinar Flyer.pdf](#)

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Hello,

Please see below and attached regarding a webinar on Equity Initiatives and Clean Energy Access Grant Program conducted by the California Public Utilities Commission.

Regards,

**Richard Lagunte**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
(415) 554-5184 | (415) 554-5163  
[richard.lagunte@sfgov.org](mailto:richard.lagunte@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

Pronouns: he, him, his

**Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors' website or in other public documents that members of the public may inspect or copy.

---

**From:** Rubang, Andrew <[Andrew.Rubang@cpuc.ca.gov](mailto:Andrew.Rubang@cpuc.ca.gov)>  
**Sent:** Friday, February 3, 2023 8:16 AM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>; Administrator, City (ADM) <[city.administrator@sfgov.org](mailto:city.administrator@sfgov.org)>; Breed, Mayor London (MYR) <[mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)>; Sider, Dan (CPC) <[dan.sider@sfgov.org](mailto:dan.sider@sfgov.org)>; Carroll, Maryellen (DEM) <[maryellen.carroll@sfgov.org](mailto:maryellen.carroll@sfgov.org)>  
**Subject:** CPUC: CBO grant funding informational webinar - 02/15 @ 10am

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning, San Francisco:

The CA Public Utilities Commission (“CPUC”) is excited to introduce an opportunity for community-based organization (“CBO”) grant funding to assist in CPUC participation. My team, the Business and Community Outreach office, will hold an informational webinar on *Wednesday, February 15, 2023, from 10am - noon.*

Register Today: <https://cpuc.webex.com/weblink/register/r80f73f4e4e1298fec46f875b3f086390>

The purpose of the *Equity Initiatives and Clean Energy Access Grant Program* is to increase the breadth and depth of voices providing input on issues affecting state residents, especially those in diverse and low-income communities, hard to reach customers, tribal communities, individuals with access and functional needs, and frontline communities experiencing the impact of climate change. Feel free to pass the attached flyer and CPUC’s [Informational Webinars \(ca.gov\)](#) website to all your non-profit and CBO partners and encourage all to register.

Have a great weekend!

Andrew



**Andrew B. Rubang, JD, MPA**

Local Government and Community Liaison  
CA Public Utilities Commission | Executive Division

P: (628) 221-1556 | E: [andrew.rubang@cpuc.ca.gov](mailto:andrew.rubang@cpuc.ca.gov)  
505 Van Ness Ave., San Francisco, CA 94102  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov) | [Facebook](#) | [Twitter](#) | [Instagram](#) | [YouTube](#)



# California Public Utilities Commission



## Equity Initiatives and Clean Energy Access Grant Program Webinar

Please join the CPUC on February 15, 2023 from 10 a.m. -11:30 a.m. for an informational webinar on the draft Equity Initiatives and Clean Energy Access Grant Program (draft grant program).

### Background:

**AB 179 (Ting)** signed by Governor Gavin Newsom appropriates \$30,000,000 in funding to expand the scope of public participation to include community-based organizations that have not historically engaged with matters before the California Public Utilities Commission.

The purpose of the funding is to increase the breadth and depth of voices providing input on issues affecting state residents, especially those in diverse and low-income communities, hard to reach customers, individuals with access and functional needs, and frontline communities experiencing the impact of climate change.

CPUC staff will provide an overview of the draft grant program and a Q&A session will provide attendees with an opportunity to share their opinions and ask questions on the issues discussed.

More information on the CPUC [Informational Webinars](#) page.

### WEBINAR

#### CBO Grant Webinar

**FEBRUARY 15, 2023**  
**10 a.m. – Noon**

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### QUESTION AND ANSWER SESSION AFTER STAFF PRESENTATION.

Questions? Contact Asia Powell at [asia.powell@cpuc.ca.gov](mailto:asia.powell@cpuc.ca.gov)

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Somera, Alisa \(BOS\)](#)  
**Subject:** FW: Supporting Law Enforcement - SFPD  
**Date:** Thursday, February 2, 2023 1:32:00 PM

---

John Bullock  
Office of the Clerk of the Board  
San Francisco Board of Supervisor  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
(415) 554-5184  
[BOS@sfgov.org](mailto:BOS@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**Disclosures:** Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.

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**From:** Clouds Rest <[cloudsrest789@gmail.com](mailto:cloudsrest789@gmail.com)>  
**Sent:** Thursday, February 2, 2023 1:20 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>; Peskin, Aaron (BOS) <[aaron.peskin@sfgov.org](mailto:aaron.peskin@sfgov.org)>; PeskinStaff (BOS) <[peskinstaff@sfgov.org](mailto:peskinstaff@sfgov.org)>; Preston, Dean (BOS) <[dean.preston@sfgov.org](mailto:dean.preston@sfgov.org)>; Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Stefani, Catherine (BOS) <[catherine.stefani@sfgov.org](mailto:catherine.stefani@sfgov.org)>  
**Cc:** Clouds Rest <[cloudsrest789@gmail.com](mailto:cloudsrest789@gmail.com)>  
**Subject:** Supporting Law Enforcement - SFPD

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors:  
In light of the horrific murder of Tyre Nichols, I wish to express my support of the City's law enforcement personnel, including the SFPD, and believe that diverting ADDITIONAL FUNDING -- as opposed to defunding -- towards mass hiring and training of law enforcement officers is the only approach to enhancing and ensuring a diverse, properly trained police force. I have always respected and have had positive interactions with the SFPD. We continue to experience rampant theft, robbery, vandalism and organized crime in the City and taking money away from law enforcement makes absolutely no sense. The citizens of SF deserve and need a fully functional police force who can protect us from

harm. We want equitable administration of justice. We can only hope that you care enough about us to do the right thing. Build up the SFPD so we can only again be a safe, clean City by the Bay. Thank you.

Karen

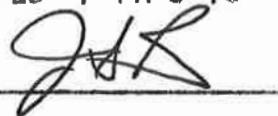
mobile (415) 992-2489

Dardis.com  
Barry & Marcie Dardis  
220 29<sup>th</sup> Ave NE  
Great Falls, MT 59404  
ddardis@dardis.com  
406-868-0697

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

2023 FEB -7 PM 3:16

BY



San Francisco CA  
City Council  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA. 9410

Dear Members;

Marcie and I are recovering alcoholics with 38 years of sobriety.  
We are presently on the Board of Directors of Rocky Mountain treatment center  
an inpatient facility in Great Falls, MT.

Marcie is an LPN and LAC (licensed addiction counselor,)  
She has been the Clinical Director of treatment centers for 15 years.  
She developed process and procedure for one of the first MICA (mentally  
impaired chemically addicted) groups in the country.

We have watched the conditions of the addicted persons living on the streets of  
your city. We understand the empathy you have toward their condition and  
wellbeing.

I would like to tell you about and experience I had with a family and their drug  
addicted son. During a pre-intervention meeting the Mother said, "You know if  
we had spent more time and had better communication with John I don't think he  
would be an addict.

I said, "Let me change what you said slightly. If we had spent more time with John  
he wouldn't have cancer. It doesn't make sense does it?"

Addiction is a disease and must be treated as such. The primary ways addicts find  
recovery is through significant other, medical intervention, or court order. In this  
case the first two options are not likely, leaving the court order option as the only  
resource.

If you really intend to help these persons and not enable the progression of their  
disease, they must receive detox and intensive inpatient treatment. This would

require arrest and incarceration in a long term treatment facility. I am sure such a facility is not available and must be developed. I would suggest an alliance with a military reservation. Where living facilities could be arranged and security is available. Treasure Island would have been ideal but I know you have plans for its development. To enable this population will only multiply the homelessness, crime and death.

Please contact Marcie and I if you wish to explore a course of action.

Best regards;

Barry & Marcie Dardis

*By Dardis*  
*Marcie Dardis*

Cc: Dr. Brice Addison, addictionologist, Great Falls Mt.

Jeff Quackenbush, Facility Director Rocky Mountain Treatment Center.



SAN FRANCISCO BRANCH

Item 13

FILE #230078

BSS II

HARD COPY

NAACP

July 30, 2019

## FOR IMMEDIATE RELEASE

**We have a plan. The time to act on reparations is now.**

By Rev. Dr. Amos C. Brown

Finally. It only took 150 years, but at last a substantive, realistic, and responsible national plan for slavery reparations has been put forward.

Question is, will the purportedly liberal and benevolent San Francisco be a leader in this effort, or will it continue to enact policies that have forced an exodus of African American families, culture, and heritage from this city?

It is no longer time to seize the moment. The moment has been seized.

Last week, I attended the NAACP convention in Detroit, where we passed a viable measure that provides reparations to African Americans in the form of resources in the areas of housing, economic empowerment, funding for historically black colleges, and health care, including mental health. Rather than provide money to individuals, we felt the need for solutions that will ultimately end regressive systems created by a damaging history of enslavement and oppression.

It is a detrimental system that can be seen in plain view in San Francisco, a city that proclaims to fight for its vulnerable, but has instead pushed policies prompting black flight.

In droves, we moved here from the South during the 1940s to help build ships and other industrial-related goods for the WWII effort. After the war ended, we were passed over for what jobs remained from the massive industrial effort. Our neighborhoods were left in aimless economic desolation, with run-down housing and schools.



Rather than address the problems, city leaders worked to push them out of sight and mind. So-called “urban renewal” projects aiming to improve our neighborhoods encouraged gentrification and the closing of black businesses and cultural centers. While the African American population in San Francisco peaked at about 13.4 percent in 1970, by 2010 it was cut in half, even though the city grew. And our population continues to dwindle.

With a renewed national movement – and, most importantly, a substantive plan – in place to right the wrongs of a sordid historical injustice, San Francisco has an opportunity to be a leader in reversing its African American exodus.

In keeping with the NAACP resolution achieved in Detroit, here are some steps San Francisco can take to achieve successful reparations:

- 1. On education:** A coalition of political, spiritual, and social betterment agencies must unite to identify and carry out collaborative, comprehensive remedial programs to help families catch up and move beyond abysmal low achievement.
- 2. On economic empowerment:** A coalition of the city’s economic powers, including its high tech communities, must unite to identify and carry out solutions that ensure equal opportunity for African American workers and small businesses. That includes engaging with the San Francisco African American Chamber of Commerce to provide pathways for black contractors, entrepreneurs and technology gurus to receive a fair share of contracts and participation in our booming economy and tourism industry.
- 3. On housing:** The city and county must strengthen its human rights commission to become a true watchdog ensuring African Americans can regain much-needed access to fair and affordable housing, particularly for those who have been, and are currently being, pushed out.
- 4. On heritage:** The NAACP, faith community and allies are calling the city to do for the African American community what it did for the Asian community when it provided a space in the Civic Center for the Asian Art Museum. The



city should also do the same for the Fillmore Heritage Center, ensuring the center becomes a watering hole for African American community members, a place to come together and celebrate their culture and history and to maintain the presence of the black community's dwindling heritage in San Francisco.

**5. On mental and physical health:** We need to focus on providing comparative health systems to the African American community, in part through the San Francisco Department of Public Health and West Side Community Mental Health. Resources need to address black community members who are suffering from post-traumatic stress syndrome from violence, and from many other residual mental and physical effects that have resulted from a dark history of slavery and generations of discrimination. This has led to a long list of detrimental conditions, such as depression, asthma, diabetes and hypertension. The city's highly funded and capable public and private health sectors must collaborate on programs promoting mental and physical treatment, wellness and nutrition, in order to cease the cycles that have negatively impacted multiple generations of African Americans.

The national conversation has begun. After the Detroit convention, it is apparent that it is not going away.

San Francisco is a city that prides itself on liberal ideologies that aim to empower and uplift the underserved. As aforementioned, we must put our money and political resources where our mouths are. The time to talk is over. The time to act is now.



**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [BOS Legislation, \(BOS\)](#)  
**Subject:** 16 Letters regarding File Nos. 230078 and 230109  
**Date:** Tuesday, February 7, 2023 11:50:00 AM  
**Attachments:** [16 Letters regarding File Nos. 230078 and 230109.pdf](#)

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Hello,

Please see attached for 16 letters regarding File No. 230078 (Item No. 26 on today's agenda) and File No. 230109 (Item No. 34 on today's agenda).

**File No. 230078** - Hearing - Committee of the Whole - Draft San Francisco Reparations Plan and Dream Keeper Initiative Updates - February 7, 2023, at 3:00 p.m.

**File No. 230109** - Accepting the Draft San Francisco Reparations Plan of the African American Reparations Advisory Committee

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**From:** [Dee Seligman](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** File#230078 Item #26; File#230109 Item #34  
**Date:** Monday, February 6, 2023 1:02:58 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

For all supervisors:

I live in District 5, but this request is for ALL supervisors:

Please vote AYE to accept or to amend the Draft Reparations Plan of the San Francisco African Americans Advisory Committee.

Why: The long history of discrimination against African Americans here in San Francisco provides historical evidence of redlining; removal of homeowners and renters by so-called "urban renewal", displacing about 20,000 persons as the Fillmore was gentrified; the significant racial wealth gap (far below the AMI for many Black San Franciscans); the high percentage of foster children (65% compared to the state average of 33%) sent out of county to foster parents; and significant disparities in investments in schools and support staff between predominantly White and predominantly Black and Brown schools in San Francisco are all matters that should compel you to vote to ACCEPT or AMEND this plan.

To Accept/or Reject/or Amend: If you judge that amendments of any recommendation are necessary, please vote to AMEND, not to reject, this plan. This Committee has listened to public comment and thought carefully about the the best ways to repair the systemic discrimination against San Francisco's Black community. It is time our BOS makes it possible for our Black community to be increased, not decreased, in size. San Francisco's soul depends on its diversity, including our African American brothers and sisters.

Sincerely,

Dee Seligman, Ph.D.

**From:** [Eric Debbane](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** RE: Reparations Plan.  
**Date:** Monday, February 6, 2023 12:34:01 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

As a resident of San Francisco for over forty years, I am voicing my strong opposition to any reparations plan.

In my opinion this will cause a vast number of non African American middle class residents to flee the city causing a complete collapse of it's economy which is already struggling. Strikes me as being very biased and racist. We cannot afford this !

Eric Debbane

**From:** [L Dill](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Say What??? Reconsider Reparation plan!!! SF!  
**Date:** Monday, February 6, 2023 11:29:48 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Happy Monday 2-6-2023....

In the wake of the tragic George Floyd murder, Covid-19 lockdowns and the Defund the Police movement, a special committee was formed at the direction of the San Francisco Board of Supervisors (City Council) to study reparations to Black residents of the city. Initially convening June 2020, the committee created a 60-page analysis and action plan. The resulting document entitled *Draft San Francisco Reparations Plan* was presented to the Board of Supervisors January 2023, resulting in immediate condemnation from across the city, by a multitude of San Franciscans, the subject reaching heated debate by analysts and activists across the nation. It has been largely misunderstood; readers, reporters and national media alike have been led to believe The Plan is about righting a wrong due to slavery prior to 1863, but digging into the 60 pages, we see very clearly it strays far beyond that.

#### FROM THE START, IT'S UNLAWFUL

We have federal and state laws which exist to prevent a government's awarding of resources to groups of people based on race, gender or ethnicity, in terms of employment, contracts and education. But this is precisely what The Plan aims to do. The Plan clearly violates California Prop 209, as well as the 14th Amendment to the US Constitution. In fact, the Plan committee laments this legal dilemma in its opening paragraphs, reiterated throughout its 60-pages, then pivots to a call to action: Let's focus on organizing a repeal of Prop 209 in California. Realistically, the repeal of any state proposition is a very high hurdle (along with the Federal 14th Amendment issue). If instead the reparations committee seeks to ignore the laws, this would guarantee an avalanche of lawsuits from the start, dooming their effort. Yet, though unlawful, authors of the reparations plan submitted it anyway. At this stage, The Plan is dead in the water.

#### IT'S CURIOUSLY INCOMPLETE

Reading through 60-pages, readers are struck by an obvious omission: no details of who would be liable to pay reparations. The Plan spells out which Black San Franciscans would be eligible to receive reparations, largely based on years being resident in the city and several categories of victimhood. Yet, as for paying out

those monies, there is no indication whether individual residents would be responsible (forced) to fork over funds, or just a portion of residents, or businesses, or government agencies. Have The Plan's authors formulated the answer to this very important detail yet? Outraged San Franciscans want to know.

## IT'S RACIST AND MIMICS APARTHEID

At the crux of criticism is The Plan's desire to levy a reparations tax (though by law, only voters may approve or reject a proposed tax); its blueprint to establish neo-Apartheid segregation and rule in San Francisco, encompassing a massive separation of the Black minority community (approx 5% of the city's population) into a preferred, prioritized class of residents through funding of Black-owned banks, a Black health care system, a Black-run education system with Black cultural-centric curriculum, Black-priority home ownership, Black community spaces, even Black mental health therapists to counter alleged current "White Supremacy" curriculum; it also seeks cancellation of Black consumers' credit card debt and loans, along with exemptions for property tax and business taxes for Black recipients. A new, successor reparations management committee will be formed once the current committee closes ("sunsets") this June 2023. This new committee aims to receive all reparations funds, empowered to manage the disbursements to Black recipients. The committee seeks to operate outside the auspices of the City of San Francisco government. This is absolutely ludicrous.

## A WALLED-OFF BLACK POPULATION

The Plan's authors seek to self-impose a psychological "walling-off" of their own Black community in the southeast section of the city from the rest of San Francisco. Such a drastic separation would be accomplished by replacement of San Francisco's current integrated education, health care, banking, town squares, tech hubs, housing and cultural aspects, with Black-only or Black-emphasized counterparts. At a time in our city's history (and indeed the history of our nation), the last thing San Francisco should ever consider is to fully segregate any portion of the population by race, enclosed by a wall literal or figurative, even if that segment of the population desires it. No good has ever come from walling-off residents (*think historic ghettos, Berlin, the racial segregation walls of Detroit and Miami's past Jim Crow era*).

## SCORCHED EARTH

Fiscally, this Plan is not only unfeasable, it would destroy the city. Total lump-sum payouts of \$5 million to qualified Black recipients could exceed the city's annual budget nearly twenty-fold. Moreover, annual subsidies to qualified Black recipients would perpetually siphon funds from the rest of the city, essentially laying San Francisco in financial ruin. Residents would leave. Home values would tank.

Businesses would flee.

## NOTE

The Draft Plan is just that, a *draft*. It is subject to revision, deletion, deliberation, partial or total rejection. The Draft has been presented to the San Francisco 11-member Board of Supervisors (our City Council), who will hold numerous hearings, inviting public comment. A vote on the Draft Plan is scheduled to be held in June 2023. Therefore, this RejectThePlan.com website will be updated as the days and weeks progress towards that June vote. Content and analysis will be updated here along the way. Be sure to bookmark this site and return often.

## CONCLUSION

This is an incredibly unserious, incomplete, unlawful, impossible to fulfill and astonishingly exploitive plan, already igniting racial tension, thrusting propaganda onto a gullible and vulnerable segment of San Francisco's population. Any city hall official who's read all 60 pages would not support it. Those officials who regardless support it anyway need to take a hard look in the mirror - and decide if they should continue serving in office.

Thank You for your consideration,

Community Bay Area Member

Sent from my iPhone

**From:** [Monica D](#)  
**To:** [Board of Supervisors \(BOS\)](#); [ChanStaff \(BOS\)](#); [StefaniStaff \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [EngardioStaff \(BOS\)](#); [Preston, Dean \(BOS\)](#); [DorseyStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff, \[BOS\]](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Reparation  
**Date:** Monday, February 6, 2023 9:53:03 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

We, taxpayers, who were never slave owners in a state where it never held slaves, do NOT want to be paying taxes for Black Reparation. You are asking for a lawsuit!

~Asian taxpayer

**From:** [CHRISTINE CORDARO](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reparations  
**Date:** Monday, February 6, 2023 8:47:51 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

Please, please please to NOT endorse this proposal from the Reparations committee! It is not only financially irresponsible and impossible but is also racist, divisive and likely unconstitutional!

Money alone does NOTHING to solve the longstanding problems in the Black community. However, access to education, good jobs and healthcare do!

Please stop this fantasy!

Christine Cordaro

Sent from my iPad

**From:** [Charles Bush](#)  
**To:** [Board of Supervisors \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [ChanStaff \(BOS\)](#); [StefaniStaff \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [EngardioStaff \(BOS\)](#); [Preston, Dean \(BOS\)](#); [DorseyStaff \(BOS\)](#); [MelegaStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Subject:** REJECT the Reparations Plan  
**Date:** Monday, February 6, 2023 8:41:29 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the Board of Supervisors:

I urge you to REJECT the Reparations Plan now before you. It is unacceptable for at least three reasons.

First, it is patently unconstitutional under both the federal and state constitutions.

Second, it would bankrupt the City many times over.

Third, it is racist in the worse sense of the term, creating a privileged class defined entirely by race.

Thank you for your attention.

Charles Bush  
2673 Pine Street

**From:** [E. Gittleman, ESH Consultants](#)  
**To:** [Board of Supervisors \(BOS\): ChanStaff \(BOS\)](#)  
**Subject:** reparations  
**Date:** Sunday, February 5, 2023 5:38:55 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please do not approve the reparations plan that will be discussed on February 7. Reparations will only result in a bigger split between the various ethnic groups in the city. Making current citizens and future citizens of San Francisco responsible for activities that occurred prior to the civil war will result in reverse discrimination. Are we a city that goes from one extreme to the other just to get votes in the future.

None of my ancestors resided in the United States until after 1910. Why should we be held accountable for actions beyond our control prior to the civil war. There are members of the African American community whose ancestors did not reside in the United State until the 20th Century. Why would anyone think they deserve reparations. The next step will be providing reparations to the Asian community for treatment of Chinese workers brought to the US to build the railroads. What about reparations for Japanese Americans due to the internment camps that were established on the west coast, especially in California. Should the Irish, Germans, and other Europeans get reparations due to how they were treated as immigrant workers?

Should California request that Germany send me reparations for the over 100 members of my family that died during the holocaust? Almost none of whom I know the names as my long since deceased parents know who they were.

It would be better to use the funds (at a lower level) to increase education and work training for the underprivileged. Sending checks out will become a scam and a lot of the funds will end up in the hands of the wrong people. CA has a record of not properly overseeing these money giveaways. Just look at how much was stolen in Covid funds.

Do not vote in favor. In fact vote to abolish the commission.

Elliot Gittleman  
City of San Francisco, District 1  
esh.fire@sbcglobal.net

**From:** [DAVID GREENBERG](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** "Reparations" Plan  
**Date:** Sunday, February 5, 2023 4:57:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors:

The proposed plan to extort money from San Francisco taxpayers (none of whom have owned slaves, and most of whom have no slave-owning ancestors) and gift it to black San Franciscans (none of whom have been slaves, and many of whom probably *do* have slave-owning ancestors, who were known to rape their female slaves) is insane.

Even if this were not the case, the odious concept of trans-generational guilt, which the proposed measure embraces, is at odds with both fairness and logic. Maybe the city should focus instead on apprehending and punishing those who are themselves guilty of crimes, rather than encouraging crime by weakening the police and turning a blind eye to drug trafficking and related violence.

If this plan is approved, it will only accelerate the exodus of taxpayers from San Francisco, which is a consequence of your high-tax, soft-on-crime policies. You and your ilk have already hobbled a once great city. The real beneficiaries of the "Reparations" Plan will be conservative Republicans, who will rightly portray this foolishness as yet another example of the inability of leftists like yourselves to govern America's cities.

David A. Greenberg  
San Francisco, CA

**From:** [Gary Decad](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reparations Plan  
**Date:** Sunday, February 5, 2023 4:35:05 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Another insane idea by the BOS. The City is a mess and this is what you come up with?

**From:** [May Mosquera](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reparations is not right!  
**Date:** Sunday, February 5, 2023 3:52:04 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it make concern,

Reparations for one race is absolute racism! To choose one race to give reparations is a crime! How about the Native Americans, Asians , Latinos and Middle Easterners etc who also have contributed to America progress ! My tax dollars is going to paying \$ 5 million to each African American. That money should be spent to improve education, job opportunities and health care.

Where is the money coming from to pay for the reparations? From us tax payers?!? It's so scandalous! I work so hard to better my life! To achieve my goals without any handouts! This will only create racial divisions and it not solve all of problems! What is the purpose of reparations to lessen the guilt of the Whites who have been paying the sins of their ancestors!

This need to be voted by San Franciscan not some back door politicians who want to make this reparations pass !  
Shame on you! Stop this progressive propaganda!

For the people by the people!

Concerned Citizen,  
May Mosquera

Reparations is not fair  
Sent from my iPhone

Sent from my iPhone

Sent from my iPhone

**From:** [Steven O'Connor](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reparations  
**Date:** Sunday, February 5, 2023 3:35:14 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Board,

I am an SF native and resident. I pay taxes like crazy.

The reparations proposal is not the right to way to create fairness. What about non-Black poor people? They get nothing? And do rich Black folks get the \$5 million?

100's of thousands of white (and black) boys died in the Civil War. Billions have been paid in welfare. Enough is enough already. I'm Jewish, do the Egyptians owe me money for slavery?

There are better ways to work for equity in SF!!

Thank you,  
Steven O'Connor  
88 Perry Street No. 525  
SF, CA 94107

**From:** [LRamlan](#)  
**To:** [ChanStaff \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** RE: REPARATIONS  
**Date:** Sunday, February 5, 2023 3:29:30 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**The REPARATIONS PLAN is absurd - DON'T PASS IT!!!!!!**

**From:** [Joe Williams](#)  
**To:** [Richard Thalheimer](#)  
**Cc:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Re: Reject the Reparations plan please!  
**Date:** Sunday, February 5, 2023 7:17:49 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Wow !! Excellent. So well stated. This whole thing is a fiasco. Brought to you by the same people that allowed a CCP Spy balloon to take photos of our major defensive air bases. And everything else. This is so insane. Wait a second — Mexicans killed white guys at the Alamo. So I want a million also. From the Mexicans. The blacks destroyed downtown Portland. Where's my checks ?!  
Sickening.

Joe

On Feb 5, 2023, at 7:12 PM, Richard Thalheimer <[richard.thalheimer@gmail.com](mailto:richard.thalheimer@gmail.com)> wrote:

To the Clerk:

Please distribute this to the SF Board of Supervisors for me? Thanks so much!

Dear Board Members,

Regarding the Draft Reparations Plan, I would like to register my strong opposition, based on these points:

1. We have federal and state laws which exist to prevent a government awarding of resources to groups of people based on race, gender or ethnicity.
2. No details have been given of who would be liable to pay reparations. The Plan spells out which Black San Franciscans would be eligible to receive reparations, largely based on years being resident in the city and several categories of victimhood. Yet, as for paying out those monies, there is no indication whether individual residents would be responsible (forced) to fork over funds, or just a portion of residents, or businesses, or government agencies.
3. The Plan's desire to levy a reparations tax (though by law, only voters may approve or reject a proposed tax); its blueprint to establish neo-

Apartheid segregation and rule in San Francisco, encompassing a massive separation of the Black minority community (approx 5% of the city's population) into a preferred, prioritized class of residents through funding of Black-owned banks, a Black health care system, a Black-run education system with Black cultural-centric curriculum, Black-priority home ownership, Black community spaces.

4. The Plans authors seek to self-impose a psychological "walling-off" of their own Black community in the southeast section of the city from the rest of San Francisco. Such a drastic separation would be accomplished by replacement of San Francisco's current integrated education, health care, banking, town squares, tech hubs, housing and cultural aspects, with Black-only or Black-emphasized counterparts. At a time in our city's history (and indeed the history of our nation), the last thing San Francisco should consider is to fully segregate any portion of the population by race, enclosed by a wall - literal or figurative, even if that segment of the population desires it..

5. Fiscally, this Plan is not only unfeasible, it would destroy the city. Total lump-sum payouts of \$5 million to each qualified Black recipient could exceed the city's annual budget nearly twenty-fold. Moreover, annual subsidies to qualified Black recipients would perpetually siphon funds from the rest of the city, essentially leaving San Francisco in financial ruin.

For these reasons and more, I strongly urge that it be rejected.

Sincerely,

Richard Thalheimer  
3330 California St #1  
SF 94118

**From:** [Richard Thalheimer](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reject the Reparations plan please!  
**Date:** Sunday, February 5, 2023 7:12:19 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To the Clerk:

Please distribute this to the SF Board of Supervisors for me? Thanks so much!

Dear Board Members,

Regarding the Draft Reparations Plan, I would like to register my strong opposition, based on these points:

1. We have federal and state laws which exist to prevent a government awarding of resources to groups of people based on race, gender or ethnicity.
2. No details have been given of who would be liable to pay reparations. The Plan spells out which Black San Franciscans would be eligible to receive reparations, largely based on years being resident in the city and several categories of victimhood. Yet, as for paying out those monies, there is no indication whether individual residents would be responsible (forced) to fork over funds, or just a portion of residents, or businesses, or government agencies.
3. The Plan's desire to levy a reparations tax (though by law, only voters may approve or reject a proposed tax); its blueprint to establish neo-Apartheid segregation and rule in San Francisco, encompassing a massive separation of the Black minority community (approx 5% of the city's population) into a preferred, prioritized class of residents through funding of Black-owned banks, a Black health care system, a Black-run education system with Black cultural-centric curriculum, Black-priority home ownership, Black community spaces.
4. The Plans authors seek to self-impose a psychological "walling-off" of their own Black community in the southeast section of the city from the rest of San Francisco. Such a drastic separation would be accomplished by replacement of San Francisco's current integrated education, health care, banking, town squares, tech hubs, housing and cultural aspects, with Black-only or Black-emphasized counterparts. At a time in our city's history (and indeed the history of our nation), the last thing San Francisco should consider is to fully segregate any portion of the population by race, enclosed by a wall - literal or figurative, even if that segment of the population desires it..
5. Fiscally, this Plan is not only unfeasible, it would destroy the city. Total lump-sum payouts of \$5 million to each qualified Black recipient could exceed the city's annual budget nearly twenty-fold. Moreover, annual subsidies to qualified Black recipients would perpetually siphon funds from the rest of the city, essentially leaving San

Francisco in financial ruin.

For these reasons and more, I strongly urge that it be rejected.

Sincerely,

Richard Thalheimer  
3330 California St #1  
SF 94118

**From:** [Cary Fulbright](#)  
**To:** [Board of Supervisors \(BOS\): Marjorie Fulbright: Cary Fulbright](#)  
**Subject:** Fw: Reject the Plan  
**Date:** Sunday, February 5, 2023 6:26:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

On one side of my family one of my ancestors came to America as an indentured servant and worked without pay for seven years for someone else.

On the other side of my family one of my ancestors came to America in 1861, was promptly drafted, and had to sign his Union army draft papers with an "X" because he couldn't write and couldn't speak or understand English.

My wife's family came to America fleeing anti-Jewish pogroms in Russia and Romania.

Please tell us that this qualifies us for reparations.

Regards,

Cary Fulbright

On Sunday, February 5, 2023 at 05:22:07 PM PST, Marjorie Fulbright <fulbrightm@yahoo.com> wrote:

Hello! I am a homeowner and long-time taxpayer in San Francisco. I am against your reparations plan as I believe it will cause racism and further divide San Franciscans instead of bringing them together. AND, you are already wasting too much money on homelessness without actually solving the problem. Let's make San Francisco a better place not a more divided and dangerous place.

[Marjorie Fulbright](#)

**From:** [Marjorie Fulbright](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Reject the Plan  
**Date:** Sunday, February 5, 2023 5:28:59 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello! Please distribute this to all the Supervisors. Thank you!

Hello! I am a homeowner and long-time taxpayer in San Francisco. I am against your reparations plan as I believe it will cause racism and further divide San Franciscans instead of bringing them together. AND, you are already wasting too much money on homelessness without actually solving the problem. Let's make San Francisco a better place not a more divided and dangerous place.

Marjorie Fulbright

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation, \(BOS\)](#)  
**Subject:** 3 Letters regarding File Nos. 230078 and 230109  
**Date:** Thursday, February 9, 2023 1:40:00 PM  
**Attachments:** [3 Letters regarding File Nos. 230078 and 230109.pdf](#)

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Hello,

Please see attached for 3 letters regarding File Nos. 230078 and 230109.

**File No. 230078** - Hearing - Committee of the Whole - Draft San Francisco Reparations Plan and Dream Keeper Initiative Updates - March 14, 2023, at 3:00 p.m.

**File No. 230109** - Accepting the Draft San Francisco Reparations Plan of the African American Reparations Advisory Committee

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [Young, Victor \(BOS\)](#)  
**Subject:** 16 Letters regarding File No. 221008  
**Date:** Monday, February 6, 2023 9:49:00 AM  
**Attachments:** [16 Letters regarding File No. 221008.pdf](#)

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Hello,

Please see attached 16 letters regarding File No. 221008, which is Item No. 5 on this morning's Rules Committee agenda.

- **File No. 221008:** Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW:  
**Date:** Monday, February 6, 2023 9:38:31 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Lisa Awbrey <[weegreenmea@gmail.com](mailto:weegreenmea@gmail.com)>  
**Sent:** Monday, February 06, 2023 9:37 AM  
**To:** Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>  
**Subject:**

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Walton:

First of all, congratulations on your reelection to public office. Secondly, I fully support the continuation of the public's remote access to public hearings going forward. It just so happens that today @11AM, I have a doctor's appointment that's been scheduled for 2 months that I cannot miss. Consequently, I am unable to physically attend today's meeting at the Rules Committee where this critical issue will be heard.

I am temporarily physically disabled with mobility issues; I cannot attend public hearings at City Hall in person. I have attended many past hearings (in person and remotely) on subjects that are near and dear to my heart, things like public transportation, unhoused people, affordable housing, redistricting, public education and policing in San Francisco. San Franciscans like me are the eyes and the ears of San Francisco. We care deeply about our neighborhoods and have mostly good ideas for solutions to our problems. And, as you well know, we are the people who elect our individual district supervisors. We are also the people who adopt storm drains and who are NERT volunteers and who volunteer at our libraries and minister to elders and unhoused people living in our neighborhoods. We have daily experience of these events and therefore have critical insight into these problems. Limiting our access to you at public hearings by requiring that we physically be in the building is a terrible idea and is undemocratic. Please do not create more obstacles and barriers between us, the people and you, our elected leaders. City Hall is the People's House and all San Franciscans must have full and complete access to the important decision making and policy making that happens there. Please support all San Franciscans remote access to meetings and hearings to do with policy making and governance at City Hall.

Thank you for your attention to this important matter.  
Very truly yours,  
Lisa Awbrey

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Mayor and BOS Need to Prioritize Ending Drug Markets in SF  
**Date:** Monday, February 6, 2023 9:36:02 AM

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Natalie Gee 朱凱勤, Chief of Staff  
Supervisor Shamann Walton, District 10  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
Direct: 415.554.7672 | Office: 415.554.7670  
District 10 Community Events Calendar: <https://bit.ly/d10communityevents>

-----Original Message-----

From: Allen Burke <ab94107@icloud.com>  
Sent: Sunday, February 05, 2023 5:39 AM  
To: Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Waltonstaff (BOS) <waltonstaff@sfgov.org>  
Subject: Mayor and BOS Need to Prioritize Ending Drug Markets in SF

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Walton,

I'm a San Francisco resident who sees a failure by the Mayor and Board of Supervisors to address the fentanyl-fueled drug epidemic that is devastating our city. You must make ending open-air drug markets the number one priority of this year's budget cycle. The drug epidemic is linked to all of the problems San Francisco faces, including homelessness, mental health, public safety, and economic vitality. I'm demanding that you take action along the following lines:

**Law Enforcement:** The District Attorney and the Police Department must work together to arrest and prosecute drug dealers in San Francisco, as well as coordinate with state and federal law enforcement to address cartels bringing drugs to the city.

**City-Sponsored Recovery Programs:** Recovery has to be the goal. City departments need to work cross-functionally to make this happen, even if it sometimes means compelling treatment, in order to give users the chance to live healthy lives.

I know that completely eradicating drug use is unrealistic. What I'm demanding is a visible reduction in the open air drug sales and use that is eroding our city. San Francisco should be a place where those who are not involved in drug sales and drug use are not negatively impacted by drug sales and drug use.

Sincerely,  
Your Name  
Allen Burke

Sent from my iPhone

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Please do not discontinue remote access and public comments to BOS hearings  
**Date:** Monday, February 6, 2023 9:35:52 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Iris Biblowitz <irisbiblowitz@hotmail.com>  
**Sent:** Sunday, February 05, 2023 8:36 AM  
**To:** Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>; Safai, Ahsha (BOS) <[ahsha.safai@sfgov.org](mailto:ahsha.safai@sfgov.org)>; Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Mandelman, Rafael (BOS) <[rafael.mandelman@sfgov.org](mailto:rafael.mandelman@sfgov.org)>; Preston, Dean (BOS) <[dean.preston@sfgov.org](mailto:dean.preston@sfgov.org)>; RonenOffice (BOS) <[ronenoffice@sfgov.org](mailto:ronenoffice@sfgov.org)>; Chan, Connie (BOS) <[connie.chan@sfgov.org](mailto:connie.chan@sfgov.org)>; Melgar, Myrna (BOS) <[myrna.melgar@sfgov.org](mailto:myrna.melgar@sfgov.org)>; Peskin, Aaron (BOS) <[aaron.peskin@sfgov.org](mailto:aaron.peskin@sfgov.org)>; Engardio, Joel (BOS) <[joel.engardio@sfgov.org](mailto:joel.engardio@sfgov.org)>; Stefani, Catherine (BOS) <[catherine.stefani@sfgov.org](mailto:catherine.stefani@sfgov.org)>  
**Subject:** Please do not discontinue remote access and public comments to BOS hearings

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors of the Rules Committee and all Supervisors-

I'm asking you to stand firmly against discontinuing remote access for the public to make watch, listen, and make comments at all Board of Supervisors hearings, Agenda #5, item #221008. I speak as a nurse, a senior, and person with multiple disabilities resulting from my work.

Senior and people with disabilities have often been left out of important narratives and decisions. It's been a constant fight over the years, despite the American with Disabilities Act (that passed in 1990). And despite the fact that about 10% of people in San Francisco report disabilities, and 30% are seniors (often with unreported disabilities).

COVID brought tragedies and suffering to this city and to the world, but one of the rare benefits was that we learned how to create access to many different services online, and to spread that availability throughout the city. Although cases of COVID are going down in most places in the world, including in the Bay Area, the numbers of people with disabilities are not going down.

Please don't exclude people with disabilities from weighing in on important issues. Yes, people can email like I'm doing now, but there's nothing like calling in with updated information, responding thoughtfully to what the Supervisors and everyone else is saying, to have your voice heard. I would have thought this was a no brainer, but evidently not.

Thank you - Iris Biblowitz, RN

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Urgent: Opposition to limiting remote participation  
**Date:** Monday, February 6, 2023 9:35:23 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Jessica Lehman <jessica@sdaction.org>  
**Sent:** Sunday, February 05, 2023 3:16 PM  
**To:** Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; Engardio, Joel (BOS) <joel.engardio@sfgov.org>  
**Cc:** Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Elsbernd, Sean (MYR) <sean.elsbernd@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Bohn, Nicole (ADM) <nicole.bohn@sfgov.org>; Dearman, Kelly (HSA) <kelly.dearman@sfgov.org>; Duning, Anna (MYR) <anna.duning@sfgov.org>; Gerull, Linda (TIS) <linda.gerull@sfgov.org>  
**Subject:** Re: Urgent: Opposition to limiting remote participation

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Department of Technology has created a system to offer secure remote public comment for all meetings that are on sfgovtv, at NO additional expense. They held a demo recently with the SF Mayor's Office on Disability. Details here:  
[https://docs.google.com/document/d/1twt0wlYHylb6gzDbEps\\_9Mdqr27WzjblkFTPxpnE5zE/edit](https://docs.google.com/document/d/1twt0wlYHylb6gzDbEps_9Mdqr27WzjblkFTPxpnE5zE/edit)

On Fri, Feb 3, 2023, at 4:21 PM, Jessica Lehman wrote:

Dear Supervisors,

In preparation for Monday's Rules Committee meeting, please see this letter signed by more than 100 organizations, urging you to vote NO on legislation that would limit remote public comment in any way.

[https://docs.google.com/document/d/1SWzjNv8d9aOL3gZt9gNTB2\\_XeZETnuoT3IgwaWF4I-k/edit](https://docs.google.com/document/d/1SWzjNv8d9aOL3gZt9gNTB2_XeZETnuoT3IgwaWF4I-k/edit)

Thank you!

Jessica Lehman  
Senior and Disability Action  
cell (510) 427-7535

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Rules Committee. Hearing on call-in access to meetings. February 5, 2023, 10:00 AM  
**Date:** Monday, February 6, 2023 9:34:16 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Judi Gorski <judigorski@gmail.com>  
**Sent:** Sunday, February 05, 2023 4:16 PM  
**To:** Engardio, Joel (BOS) <joel.engardio@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>  
**Cc:** Judi - gmail Gorski <judigorski@gmail.com>  
**Subject:** Rules Committee. Hearing on call-in access to meetings. February 5, 2023, 10:00 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Supervisor Joel Engardio and all other Supervisors,

I speak for myself and many neighbors, residents and voters of San Francisco in my district, District 4, who want and need to continue to be able to make public comments by phone (and maybe video) for government meetings. The option of calling in, rather than having to come down to City Hall, makes it possible for so many people to share their input and perspectives, including disabled people, parents, working people, seniors, people who live far from City Hall, people who cannot afford to pay for parking or make the time-consuming trip on the limited public transportation available. For myself, the time needed to get back and forth from City Hall is two hours minimum without factoring in the duration of attending the meetings or hearings.

Please do what is necessary to keep remote public comment accessible to your constituents.

Thank you in advance for your consideration of this request.

Sincerely,  
Judi Gorski

D4 Resident 40+ years

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Comments on Proposed SF Reparations Plan  
**Date:** Monday, February 6, 2023 9:33:56 AM

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Natalie Gee 朱凱勤, Chief of Staff  
Supervisor Shamann Walton, District 10  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
Direct: 415.554.7672 | Office: 415.554.7670  
District 10 Community Events Calendar: <https://bit.ly/d10communityevents>

-----Original Message-----

From: Marc Brenman <mbrenman001@comcast.net>  
Sent: Sunday, February 05, 2023 5:28 PM  
To: ChanStaff (BOS) <chanstaff@sfgov.org>; StefaniStaff, (BOS) <stefanistaff@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; EngardioStaff (BOS) <EngardioStaff@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; DorseyStaff (BOS) <DorseyStaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; HRC-Reparations <reparations@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Info, HRC (HRC) <hrc.info@sfgov.org>; richie@greenbergnation.com  
Subject: Comments on Proposed SF Reparations Plan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors:

I am a long-term San Francisco resident, a taxpayer, and a property owner. I wish to make comments on the draft reparations plan for San Francisco. It's not an entirely bad idea, since many African-American have suffered discrimination in SF. On the other hand, so have members of many other groups. Why should African-Americans be singled out for reparations? California was never a slave state.

Many efforts have been made over the decades to remedy the adverse effects of non-slavery discrimination suffered by African-Americans. These include desegregation, integration, civil rights nondiscrimination laws and their enforcement, disadvantaged business enterprise programs, a City Human Rights Commission, school lunch programs, quotas, preferences, affirmative action, equal employment opportunity, and diversity and inclusion programs.

Any amount of money the City Council decides to give to African-Americans should have the costs and expenditures of these programs deducted from that amount. The only people eligible should be those who have lived in SF their whole lives and who can trace their ancestors back to slavery in the United States. There should also be means testing, so that those who don't need the money don't receive it.

It is incorrect to claim that life in SF has been an unalloyed tragedy for African-Americans. Before World War II, there were very few in the City. Many came to the City to work in war industries in World War II. This was a great opportunity for them, since they escaped poverty in the South. Many lived in housing formerly occupied by Japanese-Americans who were incarcerated in World War II. Should those African-American be punished for taking advantage of the incarcerated Japanese-Americans? They should certainly not be rewarded for it.

A city government as rife with corruption and poor management as SF should not undertake another program with so many opportunities for typical poor decision-making and management. Look at the fiasco of the school renaming commission and the fact that SFUSD is \$125 million in deficit, despite falling enrollment and rising property tax revenues. Look at the horrendous failure of City government in dealing with the homelessness problem. Money keeps getting thrown at the problem, to no avail whatsoever. Look at the Van Ness BRT project and the Central Subway project, both of which ran hugely over schedule and budget. The City Council should solve the City's current governance problems first, before undertaking yet another very expensive program.

Thank you for considering these thoughts. Please let me know if you have questions or need more information.

Sincerely,  
Marc Brenman  
2636 Bryant St.  
SF, CA 94110  
[Mbrenman001@comcast.net](mailto:Mbrenman001@comcast.net)

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Please vote NO on motion 221008 [Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees]  
**Date:** Monday, February 6, 2023 9:33:38 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Lea McGeever <lea.mcgeever@gmail.com>  
**Sent:** Sunday, February 05, 2023 6:46 PM  
**To:** Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Waltonstaff (BOS) <waltonstaff@sfgov.org>  
**Cc:** Raia Small <raia@sdaction.org>  
**Subject:** Please vote NO on motion 221008 [Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees]

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Supervisor Walton,

My name is Lea McGeever and I live in D6. I am writing in solidarity with Senior and Disability Action and asking you to **vote NO on motion 221008** during the Rules Committee tomorrow, Monday the 6th. Here are the following reasons you should do so:

- 
- 
- Video conferencing has allowed many
- **disabled people, seniors, poor and working-class people, parents, teachers, child care providers, Black, Indigenous, people of color to participate** in Board of Supervisors hearings, commission meetings, and other public events -- some for the first time
- 
-

- It is vital that the City and County of San Francisco commit to continuing a telephone and video option for all public meetings,
- **complete with ASL, captioning, and interpretation.**
- 
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- 
- Many working people can't take time off from day jobs, when most meetings are held, but can call in and speak for a couple of minutes when their turn comes.
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- 
- **Many disabled and immunocompromised people and their family members and caregivers cannot risk coming in person and getting COVID, or transportation and other barriers prevent in-person attendance.**
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- 
- Parents, educators, and caregivers for young children cannot take a break to come to a meeting but can call in while with children.
- 
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- 
- **Many low-income people and Black, indigenous people of color live far from City Hall, making it hard to come in person to have their voices heard.**
- 
- 
- 
- Remote participation should be allowed for
- all, rather than only as a “reasonable accommodation.” Requiring people to identify as disabled and ask for an accommodation ahead of time adds a barrier that makes it less likely for people to participate, and nondisabled people also have valid reasons to participate remotely.

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- **Increased public engagement should be celebrated rather than prevented. There is little to be gained and much to be lost by eliminating remote public comment.**
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- 
- The SF Department of Technology has found
- a way to offer remote public comment for all meetings that are on sfgovtv through webex. This will cost the city NO additional funding and allow full access, including a video option for Deaf people using ASL. But if the city goes with the reasonable accommodations
- option through the Clerk's office, it will require staffing and funding.
- 
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- 
- **More than**
- **100 community organizations want San Francisco to keep a remote public comment option to ensure that people can share input on housing, transportation, health, racial equity, and other issues.**
- 
- 
- 
- Many cities around the Bay Area and around
- the country are offering remote public comment by phone and video. These include Oakland, San Jose, Walnut Creek, Detroit and Washington, DC.
- **Is San Francisco going to fall behind on civic participation?**
-

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Please KEEP Remote Public Comment  
**Date:** Monday, February 6, 2023 9:32:05 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)

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**Natalie Gee** 朱凱勤, Chief of Staff

**Supervisor Shamann Walton, District 10**

1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282

**Direct:** 415.554.7672 | **Office:** 415.554.7670

**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Curtis Bradford <CBradford@tndc.org>  
**Sent:** Monday, February 06, 2023 9:30 AM  
**To:** Walton, Shamann (BOS) <shamann.walton@sfgov.org>  
**Subject:** Please KEEP Remote Public Comment

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Supervisor Walton. Today at Rules Committee, you will hear a proposal to end Remote Public Comment.

I urge you to please vote NO. Please KEEP Remote Public Comment for all BOS meetings.

The option of calling in, rather than having to come down to City Hall, makes it possible for so many people to share their input and perspectives, including disabled people, parents, working people, seniors, people who live far from City Hall, and others who are usually less likely to be heard.

I realize that can add to the length of meetings and longer days, but the fact that so many people do call in to have their voice heard is actually evidence that people do care and so many people want and need to be included in the discussions.

I have many folks, seniors and disabled in particular, that I work with who have not been able to participate in our system of government until now because they are unable to get to City Hall for hearings, or sit and wait at City Hall to have their chance to be heard. Remote Comment allows them to participate for the first time. It is empowering and inspiring to them. Please, don't end their chance to continue being a valued partner and voice in this great City.

I thank you for your support in ensuring ALL San Franciscans have the opportunity to be heard.

**Curtis Bradford**

Community Organizing Manager  
(He/Him/His)  
[cbradford@tndc.org](mailto:cbradford@tndc.org)

**c** 415-426-8982

Tenderloin Neighborhood Development Corporation  
201 Eddy St.  
San Francisco, CA 94102

[tndc.org](http://tndc.org)



*At TNDC, we believe that everyone deserves to thrive. We support tenants and community members in building transformative communities through Homes, Health, and Voice. Together, we can build a future with economic and racial equity. Join us at [tndc.org](http://tndc.org)!*

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Agenda Item #5, Board File #221008 - against  
**Date:** Monday, February 6, 2023 9:30:38 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Pam Hofmann <pshofmann@hotmail.com>  
**Sent:** Sunday, February 05, 2023 9:37 PM  
**To:** Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>  
**Subject:** Re: Agenda Item #5, Board File #221008 - against

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please continue to allow remote dial-in public comment from members of the public during both full Board meetings and during meetings of the Board's various sub-Committees.

Pamela Hofmann

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Keep Remote Public Comment  
**Date:** Monday, February 6, 2023 9:30:32 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Maria Schulman <[maria.schulman@gmail.com](mailto:maria.schulman@gmail.com)>  
**Sent:** Sunday, February 05, 2023 9:41 PM  
**To:** Safai, Ahsha (BOS) <[ahsha.safai@sfgov.org](mailto:ahsha.safai@sfgov.org)>; Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>  
**Subject:** Keep Remote Public Comment

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

It is vital that the City and County of San Francisco commit to continuing a telephone and video option for all public meetings, complete with ASL, captioning, and interpretation. Many working people can't take time off from day jobs, when most meetings are held, but can call in and speak for a couple of minutes when their turn comes. Many disabled and immuno- compromised people and their family members and caregivers cannot risk coming in person and getting COVID, or transportation and other barriers prevent in-person attendance. Parents, educators, and caregivers for young children cannot take a break to come to a meeting but can call in while with children. Continuing to offer a remote participation option for public meetings will only serve to elevate the diverse voices of our community and create stronger and better decision-making. Dedicated city staff have proven that remote meetings are possible, and we are grateful.

Remote participation should be allowed for all, rather than only as a "reasonable accommodation." Requiring people to identify as disabled adds a barrier that makes it less likely for people to participate, and nondisabled people also have valid reasons to participate remotely. While some meetings have gone extremely long due to callers, there is scant evidence that more than a couple meetings have had callers from outside the Bay Area. Increased public engagement should be celebrated rather than prevented. There is little to be gained and much to be lost by eliminating remote public comment.

San Francisco has always valued rich community discussion. Let's preserve and expand participation from seniors, people with disabilities, working people, parents, and everyone. We know now that remote participation is possible. Every public meeting MUST continue to have an option for members of the public to view and make comments from any location. Please vote no on legislation limiting or ending remote participation options

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: Preserving Remote Public Comment in San Francisco City Hall meetings.  
**Date:** Monday, February 6, 2023 9:29:45 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** Julianne Fisher <juliesearching@yahoo.com>  
**Sent:** Monday, February 06, 2023 1:27 AM  
**To:** Julie Fisher <juliesearching@yahoo.com>  
**Subject:** Preserving Remote Public Comment in San Francisco City Hall meetings.

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

- Dear Board of Supervisors,
- Today, I hope that each of you will preserve the transparency that remote public comment and remote access offers to all of us. San Francisco City Hall already has technology which had been bringing the voices of our citizens to you. And also allows your voices to be heard by them. Whether they are homebound, unable to travel, caring for elders, children, their clients or if they are ill themselves Remote Public Comment Access connects us together.
- The SF Department of Technology has found a way to offer remote public comment for all meetings that are on sfgovtv through webex. This will cost the city NO additional funding and allow full access, including a video option for Deaf people using ASL.
- 
- More than 100 community organizations want San Francisco to keep a remote public comment option to ensure that people can share input on housing, transportation, health, racial equity, and other issues.

- Cities around the Bay Area and around the country are offering remote public comment by phone and video including Oakland, San Jose, Walnut Creek, Detroit and Washington, DC.
- 
- **There is a lot of talk recently about keeping democracy functioning and preserved as we build better communities. Keeping remote public access available is part of that practice.**
- 

**Please keep San Francisco moving forward together.**

Thank you for your consideration of this request.

Respectfully,

Julienne Fisher  
415 307-1213

**From:** [Walton, Shamann \(BOS\)](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** FW: 22108 Limiting Teleconferencing and Remote Public Call-In DO NOT SUPPORT  
**Date:** Monday, February 6, 2023 9:25:36 AM

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**Natalie Gee** 朱凱勤, Chief of Staff  
**Supervisor Shamann Walton, District 10**  
1 Dr. Carlton B. Goodlett Pl, San Francisco | Room 282  
**Direct:** 415.554.7672 | **Office:** 415.554.7670  
**District 10 Community Events Calendar:** <https://bit.ly/d10communityevents>

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**From:** T Flandrich <tflandrich@yahoo.com>  
**Sent:** Monday, February 06, 2023 8:50 AM  
**To:** Dorsey, Matt (BOS) <matt.dorsey@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>  
**Cc:** Ronen, Hillary <hillary.ronen@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Engardio, Joel (BOS) <joel.engardio@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>  
**Subject:** 22108 Limiting Teleconferencing and Remote Public Call-In DO NOT SUPPORT

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please continue remote access to not only Board of Supervisors meetings but to ALL City hearings! The single upside of COVID is that all San Franciscans had the opportunity to participate in public discourse, and for many this was the first time that they could publicly voice their concerns, their support.

Thank you for voting to keep the practice of access for all San Franciscans in place!

Theresa Flandrich

**From:** [Elisa Smith](#)  
**To:** [Walton, Shamann \(BOS\)](#); [ChanStaff \(BOS\)](#); [Joel Engardio](#); [MandelmanStaff, \[BOS\]](#); [Stefani, Catherine \(BOS\)](#); [MelialarStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Ronen, Hillary](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** remote call-in during Board of Supervisors" meetings  
**Date:** Sunday, February 5, 2023 4:25:03 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon Board of Supervisors,

I formally request for remote call-in to be allowed during all Board of Supervisors' meetings where public comment is allowed, because I work Monday through Friday from 8:00 a.m. to 5:00 p.m. with only a one-hour lunch from 12:00 p.m. to 1:00 p.m.; therefore, I am not able to go to City Hall to sit in on meetings to give public comment. Remote call-in for San Francisco citizens is therefore (obviously) vital.

Thank you so much,

Elisa Smith  
D4 Resident

**From:** [Elisa Smith](#)  
**To:** [Walton, Shamann \(BOS\)](#); [ChanStaff \(BOS\)](#); [Joel Engardio](#); [MandelmanStaff, \[BOS\]](#); [Stefani, Catherine \(BOS\)](#); [MelialarStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Ronen, Hillary](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** remote call-in during Board of Supervisors" meetings  
**Date:** Sunday, February 5, 2023 4:24:59 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon Board of Supervisors,

I formally request for remote call-in to be allowed during all Board of Supervisors' meetings where public comment is allowed, because I work Monday through Friday from 8:00 a.m. to 5:00 p.m. with only a one-hour lunch from 12:00 p.m. to 1:00 p.m.; therefore, I am not able to go to City Hall to sit in on meetings to give public comment. Remote call-in for San Francisco citizens is therefore (obviously) vital.

Thank you so much,

Elisa Smith  
D4 Resident

**From:** [Joe A. Kunzler](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Subject:** Fwd: Motion 221008 - the Remote Testimony Resolution  
**Date:** Friday, February 3, 2023 4:04:44 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To ensure the Board gets this message.

JOE SENDS

----- Forwarded message -----

From: **Joe A. Kunzler** <[growlernoise@gmail.com](mailto:growlernoise@gmail.com)>  
Date: Fri, Feb 3, 2023 at 2:24 PM  
Subject: Motion 221008 - the Remote Testimony Resolution  
To: Board of Supervisors (BOS) <[Board.of.Supervisors@sfgov.org](mailto:Board.of.Supervisors@sfgov.org)>  
Cc: <[ChanStaff@sfgov.org](mailto:ChanStaff@sfgov.org)>, <[marstaff@sfgov.org](mailto:marstaff@sfgov.org)>, <[RonenStaff@sfgov.org](mailto:RonenStaff@sfgov.org)>, StefaniStaff, (BOS) <[stefanistaff@sfgov.org](mailto:stefanistaff@sfgov.org)>, <[EngardioStaff@sfgov.org](mailto:EngardioStaff@sfgov.org)>, <[hknight@sfchronicle.com](mailto:hknight@sfchronicle.com)>, <[ashanks@sfxaminer.com](mailto:ashanks@sfxaminer.com)>, <[Aaron.Peskin@sfgov.org](mailto:Aaron.Peskin@sfgov.org)>, <[Dean.Preston@sfgov.org](mailto:Dean.Preston@sfgov.org)>, Joe K. <[growlernoise@gmail.com](mailto:growlernoise@gmail.com)>, <[Shamann.Walton@sfgov.org](mailto:Shamann.Walton@sfgov.org)>, <[Hillary.Ronen@sfgov.org](mailto:Hillary.Ronen@sfgov.org)>, <[richie@greenbergnation.com](mailto:richie@greenbergnation.com)>, <[hello@togethersf.org](mailto:hello@togethersf.org)>, <[contact@growsf.org](mailto:contact@growsf.org)>, <[Catherine.Stefani@sfgov.org](mailto:Catherine.Stefani@sfgov.org)>

Dear SF Board of Supervisors and Staff;

I'm going to be acute about [this Motion 221008 of yours](#).

For contrast, Washington State is celebrating [almost a year of guaranteed remote testimony from HB 1329](#). Actually works up here as per the above link.

*Meanwhile*, San Francisco is working to shut down remote testimony.

Supervisor Catherine "Maverick" Stefani is out ill and using remote access.

I just find it incredibly sickening and frankly cruel that the fear of the other in SF of all places has taken hold while the greatest voice for courage is ill.

What Supervisor Catherine Stefani once created in freedom's safest place and the ultimate pwnage of the NRA is now surrounded by fentanyl and fear.

What an impeachable act under the cloak of good intentions to silence all of the public.

I really hope you Supervisors think about what you are doing and why. I thought you wanted to serve the public.

Note the CC line. Check it again. Trust me when I say this: People are going to see your answer.

My doors are open to discuss this, but I have a 3 PM crisis meeting to attend about... YOU.

Like a Stefani, the rest I submit;

Joe A. Kunzler  
360-499-4997  
[gowlernoise@gmail.com](mailto:gowlernoise@gmail.com)

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [Young, Victor \(BOS\)](#)  
**Subject:** FW: Opposition to motion discontinuing remote public comment (File #22108)  
**Date:** Monday, February 6, 2023 12:03:00 PM

---

Dear Supervisors,

Please see the below communication.

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-7703 | Fax: (415) 554-5163  
[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** Shaila Nathu <[shailanathu@gmail.com](mailto:shailanathu@gmail.com)>  
**Sent:** Monday, February 6, 2023 9:07 AM  
**To:** Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Walton, Shamann (BOS) <[sshumann.walton@sfgov.org](mailto:sshumann.walton@sfgov.org)>; Safai, Ahsha (BOS) <[ahsha.safai@sfgov.org](mailto:ahsha.safai@sfgov.org)>  
**Cc:** MandelmanStaff, [BOS] <[mandelmanstaff@sfgov.org](mailto:mandelmanstaff@sfgov.org)>; Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Young, Victor (BOS) <[victor.young@sfgov.org](mailto:victor.young@sfgov.org)>; Ginny LaRoe <[glaroe@firstamendmentcoalition.org](mailto:glaroe@firstamendmentcoalition.org)>; Northern California Society of Professional Journalists Freedom of Information Committee <[spjnorcalfoi@gmail.com](mailto:spjnorcalfoi@gmail.com)>; staff@mediaworkers.org  
**Subject:** Opposition to motion discontinuing remote public comment (File #22108)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Members of the Rules Committee of the City and County of San Francisco:

The Freedom of Information Committee of the [Society of Professional Journalists](#), [Northern California Professional Chapter](#), [First Amendment Coalition](#), [Pacific Media Workers Guild \(The NewsGuild-Communications Workers of America Local 39521\)](#), and [Californians Aware](#), nonpartisan organizations that champion government transparency and the rights of the press and public to observe and engage in civic affairs, strongly oppose the rescission of the Board of Supervisors' March 17, 2020 motion allowing remote public comment. As the pandemic era showed, remote public

comment broadens and encourages participatory democracy, fostering a more informed and engaged public, and enhances the ability of journalists to gauge public attitudes toward the issues that City policy-makers are tackling. Journalists covering government meetings benefit from hearing from a range of engaged residents and can share that more varied range of public comment with their readers. Unfortunately, members of the public who care deeply about the issues affecting the City are often unable to attend Board or committee meetings in-person for a variety of reasons, including personal health issues and family and/or work obligations.

Recession of remote public comment, if approved, will preclude many individuals who are immunocompromised but not eligible for protection under the Americans with Disabilities Act or who are living in the same household as someone that is immunocompromised from participating in public meetings. All members of the public should remain able to communicate their concerns, ideas, and advice to the people who shape and execute City policy. San Francisco should lead the way in increasing public participation in civic affairs.

We, therefore, urge the Rules Committee to support continued remote public comment.

Thank you for your consideration of this important issue.

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [Young, Victor \(BOS\)](#)  
**Subject:** FW: Keep remote meeting access in San Francisco  
**Date:** Monday, February 6, 2023 12:23:00 PM

---

Dear Supervisors,

Please see the below communication.

Thank you,

Eileen McHugh  
Executive Assistant  
Office of the Clerk of the Board  
Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244  
San Francisco, CA 94102-4689  
Phone: (415) 554-5184 | Fax: (415) 554-5163  
[eileen.e.mchugh@sfgov.org](mailto:eileen.e.mchugh@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** VIVIAN IMPERIALE <[zizivaga@comcast.net](mailto:zizivaga@comcast.net)>  
**Sent:** Sunday, February 5, 2023 12:34 PM  
**To:** Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>; Safai, Ahsha (BOS) <[ahsha.safai@sfgov.org](mailto:ahsha.safai@sfgov.org)>  
**Cc:** Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>; Young, Victor (BOS) <[victor.young@sfgov.org](mailto:victor.young@sfgov.org)>  
**Subject:** Keep remote meeting access in San Francisco

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Members of the Rules Committee:

Do not accept or forward Supervisor Mandelman's proposal to eliminate the public's ability to call in to meetings to provide their comments. This is a valid and necessary way for people to participate in government affairs and decision-making.

Many people have schedules that preclude a trip to City Hall. Many people have physical limitations that make such a trip undoable.

People have different communication styles: some like to testify in person; some like to write; some like to phone in.

These factors should not eliminate their participation.

Thank you.

Vivian Imperiale

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [Young, Victor \(BOS\)](#)  
**Subject:** 7 Letters regarding File No. 221008  
**Date:** Thursday, February 9, 2023 1:35:00 PM  
**Attachments:** [7 Letters regarding File No. 221008.pdf](#)

---

Hello,

Please see attached for 7 letters regarding File No. 221008.

**File No. 221008** - Limiting Teleconferencing and Remote Public Comment at Meetings of the Board of Supervisors and its Committees

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation, \(BOS\)](#)  
**Subject:** FW: Please add final testimony to File 200035 — Fwd: CMS Acts on Issue Committee of the Whole Failed to Discuss: CMS Orders LHH Expedite Hiring a Licensed Nursing Home Administrator Agenda Item #36, Board File 230035  
**Date:** Monday, February 6, 2023 4:53:00 PM  
**Attachments:** [5 Additional Testimony 4 to Board of Supes LHH CoW Hearing 23-02-02.pdf](#)

---

Hello,

Please see below and attached for communication from Patrick Monette-Shaw regarding File No. 230035.

**File No. 230035** - Hearing - Committee of the Whole - Laguna Honda Hospital's Strategy for Recertification and the Submission of a Closure and Patient Transfer and Relocation Plan - May 9, 2023, at 3:00 p.m.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** pmonette-shaw <[pmonette-shaw@earthlink.net](mailto:pmonette-shaw@earthlink.net)>  
**Sent:** Friday, February 3, 2023 2:38 PM  
**To:** Somera, Alisa (BOS) <[alisa.somera@sfgov.org](mailto:alisa.somera@sfgov.org)>  
**Cc:** Calvillo, Angela (BOS) <[angela.calvillo@sfgov.org](mailto:angela.calvillo@sfgov.org)>  
**Subject:** Please add final testimony to File 200035 — Fwd: CMS Acts on Issue Committee of the Whole Failed to Discuss: CMS Orders LHH Expedite Hiring a Licensed Nursing Home Administrator Agenda Item #36, Board File 230035

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Ms. Somera,

Please add only the PDF version of this final testimony to the Post-Pack Public correspondence file for last Tuesday's Committee of the Whole hearing on LHH, Board File 230035.

I would also like this PDF file added to the full Board of Supervisors "Petitions and Communications" file on Tuesday 2/7/23.

Many thanks,

Patrick

----- Forwarded Message -----

**Subject:** CMS Acts on Issue Committee of the Whole Failed to Discuss: CMS Orders LHH Expedite Hiring a Licensed Nursing Home Administrator Agenda Item #36, Board File 230035

**Date:** Fri, 3 Feb 2023 14:30:17 -0800

**From:** pmonette-shaw <[pmonette-shaw@earthlink.net](mailto:pmonette-shaw@earthlink.net)>

**Reply-To:** [pmonette-shaw@earthlink.net](mailto:pmonette-shaw@earthlink.net)

**To:** [Connie.Chan@sfgov.org](mailto:Connie.Chan@sfgov.org), [Catherine.Stefani@sfgov.org](mailto:Catherine.Stefani@sfgov.org), [Aaron.Peskin@sfgov.org](mailto:Aaron.Peskin@sfgov.org), [Joel.Engardio@sfgov.org](mailto:Joel.Engardio@sfgov.org), [Dean.Preston@sfgov.org](mailto:Dean.Preston@sfgov.org), [Matt.Dorsey@sfgov.org](mailto:Matt.Dorsey@sfgov.org), [Myrna.Melgar@sfgov.org](mailto:Myrna.Melgar@sfgov.org), [Rafael.Mandelman@sfgov.org](mailto:Rafael.Mandelman@sfgov.org), [Hillary.Ronen@sfgov.org](mailto:Hillary.Ronen@sfgov.org), [Shamann.Walton@sfgov.org](mailto:Shamann.Walton@sfgov.org), [Ahsha.Safai@sfgov.org](mailto:Ahsha.Safai@sfgov.org), [ChanStaff@sfgov.org](mailto:ChanStaff@sfgov.org), [MelgarStaff@sfgov.org](mailto:MelgarStaff@sfgov.org), [DorseyStaff@sfgov.org](mailto:DorseyStaff@sfgov.org)

**CC:** Angela Calvillo' <[Angela.Calvillo@sfgov.org](mailto:Angela.Calvillo@sfgov.org)>, Somera, Alisa (BOS) <[alisa.somera@sfgov.org](mailto:alisa.somera@sfgov.org)>, Frances.Hsieh@sfgov.org, Kelly.Groth@sfgov.org, [Angelina.Yu@sfgov.org](mailto:Angelina.Yu@sfgov.org), [Robyn.Burke@sfgov.org](mailto:Robyn.Burke@sfgov.org), [Dominica.Donovan@sfgov.org](mailto:Dominica.Donovan@sfgov.org), [Giles.Feinberg@sfgov.org](mailto:Giles.Feinberg@sfgov.org), [Mick.DelRosario@sfgov.org](mailto:Mick.DelRosario@sfgov.org), [Sam.Logan@sfgov.org](mailto:Sam.Logan@sfgov.org), [Sunny.Angulo@sfgov.org](mailto:Sunny.Angulo@sfgov.org), [Calvin.Yan@sfgov.org](mailto:Calvin.Yan@sfgov.org), [Sarah.S.Souza@sfgov.org](mailto:Sarah.S.Souza@sfgov.org), [Melody.Hsu@sfgov.org](mailto:Melody.Hsu@sfgov.org), [Tita.Bell@sfgov.org](mailto:Tita.Bell@sfgov.org), [Kit.Lam@sfgov.org](mailto:Kit.Lam@sfgov.org), [Simon.Timony@sfgov.org](mailto:Simon.Timony@sfgov.org), [Jonathan.Goldberg@sfgov.org](mailto:Jonathan.Goldberg@sfgov.org), [Kyle.Smealie@sfgov.org](mailto:Kyle.Smealie@sfgov.org), [Preston.Kilgore@sfgov.org](mailto:Preston.Kilgore@sfgov.org), [Melissa.G.Hernandez@sfgov.org](mailto:Melissa.G.Hernandez@sfgov.org), [Jennifer.M.Bolen@sfgov.org](mailto:Jennifer.M.Bolen@sfgov.org), [Madison.R.Tam@sfgov.org](mailto:Madison.R.Tam@sfgov.org), [Bryan.Dahl@sfgov.org](mailto:Bryan.Dahl@sfgov.org), [Leo.Alfaro@sfgov.org](mailto:Leo.Alfaro@sfgov.org), [Mahanaz.Ebadi@sfgov.org](mailto:Mahanaz.Ebadi@sfgov.org), [Jennifer.Fieber@sfgov.org](mailto:Jennifer.Fieber@sfgov.org), [Emma.Heiken@sfgov.org](mailto:Emma.Heiken@sfgov.org), [Lila.Carrillo@sfgov.org](mailto:Lila.Carrillo@sfgov.org), [Jen.Low@sfgov.org](mailto:Jen.Low@sfgov.org), [Mike.Farrah@sfgov.org](mailto:Mike.Farrah@sfgov.org), [Jackie.Thornhill@sfgov.org](mailto:Jackie.Thornhill@sfgov.org), [Jackie.Prager@sfgov.org](mailto:Jackie.Prager@sfgov.org), [Ross.Green@sfgov.org](mailto:Ross.Green@sfgov.org), [Heather.World@sfgov.org](mailto:Heather.World@sfgov.org), [Santiago.Lerma@sfgov.org](mailto:Santiago.Lerma@sfgov.org), [Nikita.Saini@sfgov.org](mailto:Nikita.Saini@sfgov.org), [Ana.Herrera@sfgov.org](mailto:Ana.Herrera@sfgov.org), [Jennifer.Ferrigno@sfgov.org](mailto:Jennifer.Ferrigno@sfgov.org), [Percy.Burch@sfgov.org](mailto:Percy.Burch@sfgov.org), [Tracy.Gallardo@sfgov.org](mailto:Tracy.Gallardo@sfgov.org), [Natalie.Gee@sfgov.org](mailto:Natalie.Gee@sfgov.org), [Lindsey.Lopez@sfgov.org](mailto:Lindsey.Lopez@sfgov.org), [Lauren.L.Chung@sfgov.org](mailto:Lauren.L.Chung@sfgov.org), [Ernest.E.Jones@sfgov.org](mailto:Ernest.E.Jones@sfgov.org), [Bill.Barnes@sfgov.org](mailto:Bill.Barnes@sfgov.org), [Jeff.Buckley@sfgov.org](mailto:Jeff.Buckley@sfgov.org)

## Patrick Monette-Shaw

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975 Sutter Street, Apt. 6

San Francisco, CA 94109

Phone: (415) 292-6969 • e-mail:  
[pmonette-shaw@earthlink.net](mailto:pmonette-shaw@earthlink.net)

February 2, 2023

San Francisco Board of Supervisors

The Honorable Aaron Peskin, Board President  
The Honorable Connie Chan, Supervisor, District 1  
The Honorable Catherine Stefani, Supervisor, District 2  
The Honorable Joel Engardio, Supervisor, District 4  
The Honorable Dean Preston, Supervisor, District 5  
The Honorable Matt Dorsey, Supervisor, District 6  
The Honorable Myrna Melgar, Supervisor, District 7  
The Honorable Rafael Mandelman, Supervisor, District 8  
The Honorable Hillary Ronen, Supervisor, District 9  
The Honorable , Supervisor Shamann Walton, District 10  
The Honorable Ahsha Safai, Supervisor, District 11  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

Agenda Item #36, Board File 230035: **Committee of the Whole Hearing on**  
**Laguna Honda Hospital**  
**CMS Orders LHH Expedite Hiring a Licensed**  
**Nursing Home Administrator and Other Follow-Up**  
**Questions**

Dear Board President Peskin, and Members of the Board of Supervisors,

It was good hearing Supervisor Melgar ask during today's *Committee of the Whole* hearing "What are you going to do about it, and hold SFDPH accountable?"

Fortunately, among many the questions the Board of Supervisors should have addressed on January 31, CMS has preemptively asked the most important question for you the following day: CMS all but ordered LHH on February 1 to conduct a nationwide search and expedite immediately hiring a licensed Nursing Home Administrator (NHA) at LHH.

CMS directed LHH to provide a more detailed timeline before February 15 about Laguna Honda's plan to hire and on-board Licensed NHA's (plural) and to speed up job postings for those two positions that were delayed to April 30.

Since LHH last had a licensed NHA 18 years ago in 2004 — Larry Funk — hiring a NHA is long, long overdue!

The Board of Supervisors should have mandated LHH expedite hiring of NHA's without CMS ordering that for you!

Here's additional questions the Board of Supervisors should ask by moving your planned May 9 follow-up Committee of the Whole hearing up to an earlier date:

1. Even though CMS has essentially ordered LHH rapidly hire and on board licensed NHA's, will the Board direct SFDPH to immediately conduct a nationwide search to rapidly hire a licensed Nursing Home Administrator? It's clear CMS is losing its patience on this issue.

2. Will the Board pass a new Resolution requiring LHH's contractor, Health Services Advisory (HSAG) group to quickly evaluate the pilot organizational structure LHH CEO Pickens introduced last June 30 to evaluate effectiveness of the organizational structure as Health Commissioner Guillermo requested on August 2?

Again, CMS expressed on February 1 its concern that LHH is dragging its feet in installing permanent leadership at senior managers LHH who have appropriate nursing home experience — that Roland Pickens, Baljeet Sangha, and other LHH senior managers (including Chief Nursing Officer Terri Dentoni) do not possess nursing home experience.

3. On January 6 LHH acting CEO Roland Pickens withheld key information from the Board of Supervisors. His PowerPoint presentation rightly asserted LHH's *Revised Closure Plan* required by the *Settlement Agreement* was submitted to CMS on December 21, but he only told you CMS had not yet accepted and approved the *Revised Closure Plan*.

Pickens wrongly withheld telling you truthfully that CMS' February 1 letter announcing the extension to the pause on mandatory discharges and transfers had clearly noted that CMS had suggested edits and changes to LHH's *Revised Closure Plan* on January 13 and again on January 18. Then, CMS complained on February 1 — the day after your first *Committee of the Whole* hearing — “*we have not yet received a revised version [of the proposed Revised Closure Plan] in response* [to its January 13 and January 18 suggestions for changes].”

The Board of Supervisors should ask Pickens why he didn't tell you that CMS requested changes to the *Revised Closure Plan*. You should also ask him why LHH did not incorporate CMS's requested changes into the *Revised Closure Plan* and resubmit it in the 19 days between January 13 and your hearing on January 31.

4. Will you direct LHH to find out why its *Plan of Correction* (PoC) over the 12 patient death citations it received in December 20 has not yet been approved yet by CDPH? Was there something wrong with that PoC?
5. Since CMS approved LHH's initial “*Root Cause Analysis*” report on December 12, will you pass a Motion directing SFDPH to release that document to you and to members of the public immediately, since additional deficiencies requiring smaller potentially subsequent “*Root Cause Analysis*” reports are separate and distinct from the initial *RCA* CMS approved on December 12?
6. Will the Board pass a new Resolution requesting that CMS, CDPH, and DHHS approve a written waiver request to prevent LHH from having to permanently eliminate 120 beds from LHH?
7. Will the Board pass a new Resolution supporting stalled legislation in the U.S. Congress “*grandfathering*” allowing skilled nursing facilities can continue to have double- and triple-occupancy rooms sharing a single bathroom?
8. Will you direct LHH halt working on the Capital Project to remodel LHH's three-person rooms to two-person rooms until we obtain a permanent waiver for triple-occupancy room for LHH, or

until Federal legislation grandfathering in triple-occupancy rooms is signed into law?

9. Will you pass a new Resolution urging CMS and CDPH to resume new admissions to LHH pending re-certification since LHH is down to a patient census of only 545 residents as of January 22 (not 567 residents that Roland Pickens wrongly stated during your January 31 hearing)?
10. Will you direct SFDPH to rapidly report the lost Medi-Cal revenue through the end of the Second Quarter of the current fiscal year to see how much more it has grown since the \$29.7 million is lost revenue through the end of the First Quarter on September 30, 2022
11. Will you pass a Resolution to DHHS and CMS halting any further discharges from LHH pending re-certification of the facility in November, beyond the now temporary May 19 potential resumption of discharges?
12. Will this Board pass legislation requiring that SFDPH immediately create a repatriation program to return LHH patients who were involuntarily discharged last June and July to out-of-county facilities back to LHH?
13. Will this Board introduce and pass a Motion directing SFDPH to permanently halt the disastrous 18-year “*flow project*” completely?
14. Will you pass a new Resolution to reinstate former Supervisor Sean Elsbernd’s Resolution 200-05 requiring LHH resume quarterly reporting of admission data to LHH to resume monitoring of the “*flow project*” of dumping SFGH behavioral health patients into LHH?
15. What actions will this Board of Supervisors take to set up independent oversight over LHH, since the Health Commissions so-called oversight has been totally inadequate?
16. Will this Board direct SFDPH and the Health Commission to explore funding sources to add new capacity of skilled nursing facilities, sub-acute care units, and facilities for people with behavioral health problems in separate new or rehabilitated facilities since the City only has 2,161 skilled nursing beds following the loss of 1,500 beds since 1992?
17. Since Mr. Pickens and the team of SFGH managers have so badly mismanaged LHH by following acute-care hospital regulations rather than Federal Nursing Home regulations, will you advocate for removing Pickens and his team, and bring in managers who have deep experience running skilled nursing facilities?

Respectfully submitted,

**Patrick Monette-Shaw**

*Columnist,  
Westside Observer Newspaper*

cc: Angela Calvillo, Clerk of the Board  
Alisa Somera, Legislative Deputy Director to the Clerk of the Board

# Patrick Monette-Shaw

975 Sutter Street, Apt. 6  
San Francisco, CA 94109  
Phone: (415) 292-6969 • e-mail: [pmonette-shaw@earthlink.net](mailto:pmonette-shaw@earthlink.net)

February 2, 2023

San Francisco Board of Supervisors

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The Honorable Connie Chan, Supervisor, District 1

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The Honorable Hillary Ronen, Supervisor, District 9

The Honorable , Supervisor Shamann Walton, District 10

The Honorable Ahsha Safai, Supervisor, District 11

1 Dr. Carlton B. Goodlett Place

San Francisco, CA 94102

**The Board of Supervisors failed to ask an important question on January 31.**

**So, CMS preemptively asked the most important question for you the following day, and essentially answered it for the Board: CMS all but ordered LHH on February 1 to conduct a nationwide search and expedite immediately hiring a licensed Nursing Home Administrator (NHA) at LHH.**

Agenda Item #36, Board File 230035: **Committee of the Whole Hearing on Laguna Honda Hospital CMS Orders LHH Expedite Hiring a Licensed Nursing Home Administrator and Other Follow-Up Questions**

Dear Board President Peskin, and Members of the Board of Supervisors,

It was good hearing Supervisor Melgar ask during today's *Committee of the Whole* hearing "What are you going to do about it, and hold SFDPH accountable?"

Fortunately, among many the questions the Board of Supervisors should have addressed on January 31, CMS has preemptively asked the most important question for you the following day: CMS all but ordered LHH on February 1 to conduct a nationwide search and expedite immediately hiring a licensed Nursing Home Administrator (NHA) at LHH.

CMS directed LHH to provide a more detailed timeline before February 15 about Laguna Honda's plan to hire and on-board Licensed NHA's (plural) and to speed up job postings for those two positions that were delayed to April 30.

Since LHH last had a licensed NHA 18 years ago in 2004 — Larry Funk — hiring a NHA is long, long overdue!

The Board of Supervisors should have mandated LHH expedite hiring of NHA's without CMS ordering that for you!

Here's additional questions the Board of Supervisors should ask by moving your planned May 9 follow-up Committee of the Whole hearing up to an earlier date:

1. Even though CMS has essentially ordered LHH rapidly hire and on board licensed NHA's, will the Board direct SFDPH to immediately conduct a nationwide search to rapidly hire a licensed Nursing Home Administrator? It's clear CMS is losing its patience on this issue.
2. Will the Board pass a new Resolution requiring LHH's contractor, Health Services Advisory (HSAG) group to quickly evaluate the pilot organizational structure LHH CEO Pickens introduced last June 30 to evaluate effectiveness of the organizational structure as Health Commissioner Guillermo requested on August 2?

**CMS is concerned LHH is dragging its feet installing permanent senior manager leadership at LHH who have appropriate nursing home experience — that Roland Pickens, Baljeet Sangha, and other LHH senior managers (including Chief Nursing Officer Terri Dentoni) do not possess.**

Again, CMS expressed on February 1 its concern that LHH is dragging its feet in installing permanent leadership at senior managers LHH who have appropriate nursing home experience — that Roland Pickens, Baljeet Sangha, and other LHH senior managers (including Chief Nursing Officer Terri Dentoni) do not possess nursing home experience.

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Pickens wrongly withheld telling you truthfully that CMS' February 1 letter announcing the extension to the pause on mandatory discharges and transfers had clearly noted that CMS had suggested edits and changes to LHH's *Revised Closure Plan* on January 13 and again on January 18. Then, CMS complained on February 1 — the day after your first *Committee of the Whole* hearing — "we have not yet received a revised version [of the proposed *Revised Closure Plan*] in response [to its January 13 and January 18 suggestions for changes]."

The Board of Supervisors should ask Pickens why he didn't tell you that CMS requested changes to the *Revised Closure Plan*. You should also ask him why LHH did not incorporate CMS's requested changes into the *Revised Closure Plan* and resubmit it in the 19 days between January 13 and your hearing on January 31.

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11. Will you pass a Resolution to DHHS and CMS halting any further discharges from LHH pending re-certification of the facility in November, beyond the now temporary May 19 potential resumption of discharges?

---

**Mr. Pickens only told you on January 31 CMS had not yet accepted and approved the *Revised Closure Plan*.**

**He wrongly withheld telling you truthfully CMS had suggested edits and changes to LHH's *Revised Closure Plan* on January 13 and again on January 18. Then CMS complained on February 1 it had not yet received a revised version in response to their January 13 and 18 suggestions.**

**You should also ask Pickens why LHH did not incorporate CMS's requested changes and resubmit the *Closure Plan* in the 19 days between January 13 and your hearing on January 31. "**

---

Was there something wrong with that PoC?

February 2, 2023

**CMS Orders LHH Expedite Hiring a Licensed Nursing Home Administrator and Other Follow-Up Questions**

Page 3

12. Will this Board pass legislation requiring that SFDPH immediately create a repatriation program to return LHH patients who were involuntarily discharged last June and July to out-of-county facilities back to LHH?
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---

**Since Mr. Pickens and the team of SFGH managers have so badly mismanaged LHH by following acute-care regulations, will the Board of Supervisors quickly advocate for removing Pickens and his team, and bring in managers with deep experience running skilled nursing facilities? //**

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Respectfully submitted,

**Patrick Monette-Shaw**

*Columnist,*

*Westside Observer* Newspaper

cc: Angela Calvillo, Clerk of the Board  
Alisa Somera, Legislative Deputy Director to the Clerk of the Board

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: Statement Against Incendiary Graffiti In D4  
**Date:** Wednesday, February 8, 2023 2:13:00 PM

---

Hello,

Please see below and attached for communication from the Grover Cleveland Democratic Club regarding graffiti in District 4.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
**[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)**

---

**From:** Grover Cleveland Democratic Club <[groverdemssf@tutanota.com](mailto:groverdemssf@tutanota.com)>  
**Sent:** Sunday, January 29, 2023 11:19 PM  
**To:** Engardio, Joel (BOS) <[joel.engardio@sfgov.org](mailto:joel.engardio@sfgov.org)>; Lam, Kit (BOS) <[Kit.Lam@sfgov.org](mailto:Kit.Lam@sfgov.org)>; Jennylam <[jennylam@sfusd.edu](mailto:jennylam@sfusd.edu)>; Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** Statement Against Incendiary Graffiti In D4

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Grover Cleveland Democratic Club wholly condemns graffiti in District 4 which seems to attack Supervisor Joel Engardio, parent advocate and legislative aide Kit Lam, school board member Jenny Lam, and Lowell High School.

Such graffiti turns peaceful neighborhoods like the Sunset into the Tenderloin and degrades the quality of life in the city, which does not augur well for this city's recovery, and demoralizes those who wish to have safe streets and great public schools.

We believe, based on conversations with parents of children at Lowell that the culprits may be Lowell students; these students should be immediately expelled. We do not want graffiti gangs turning Lowell into a cesspit, and more of this will happen if merit admissions are scrapped.

The Grover Cleveland Democratic Club Of San Francisco is a forum for moderate and conservative Democrats who feel left out of the elite circles of the city we call home. We support clean streets, a tough approach on crime, business friendly taxation and

regulations, common sense, and a better quality of life for all in this city. We must secure a safe and prosperous future for our children in San Francisco.

--

Sent with Tutanota, enjoy secure & ad-free emails.

JENNY LAM  
IS  
A SEGREG-  
ATIONIST  
BRING BACK  
LOWELL  
LOTTERY

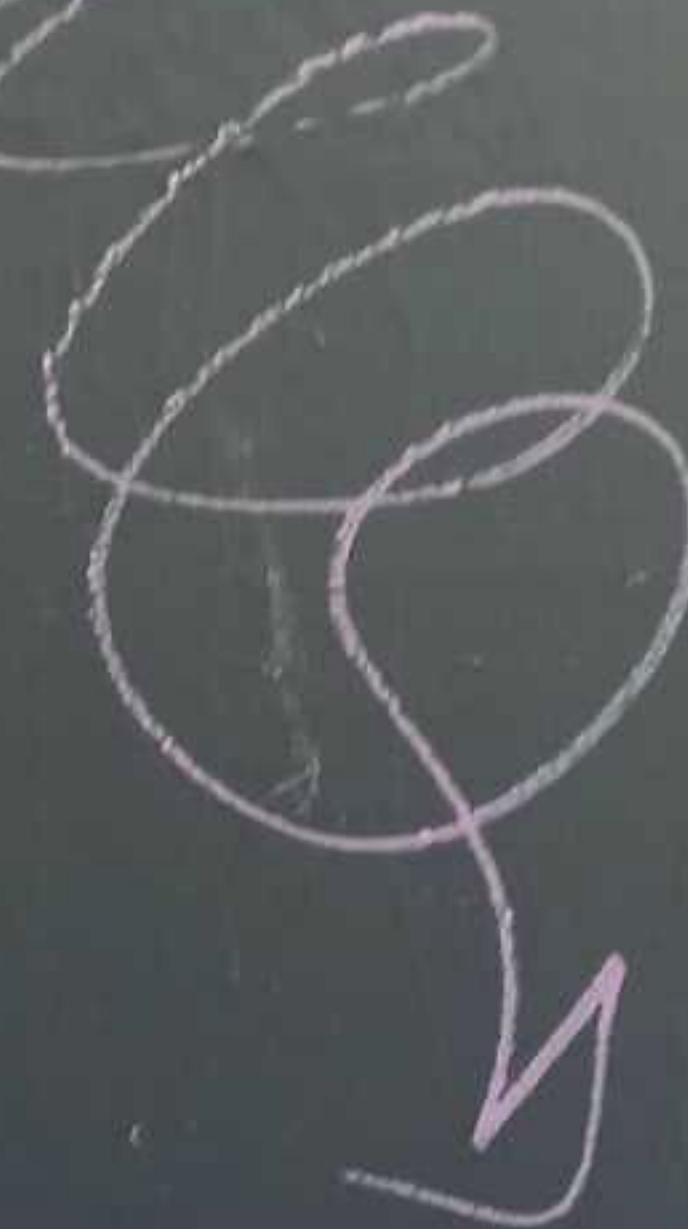
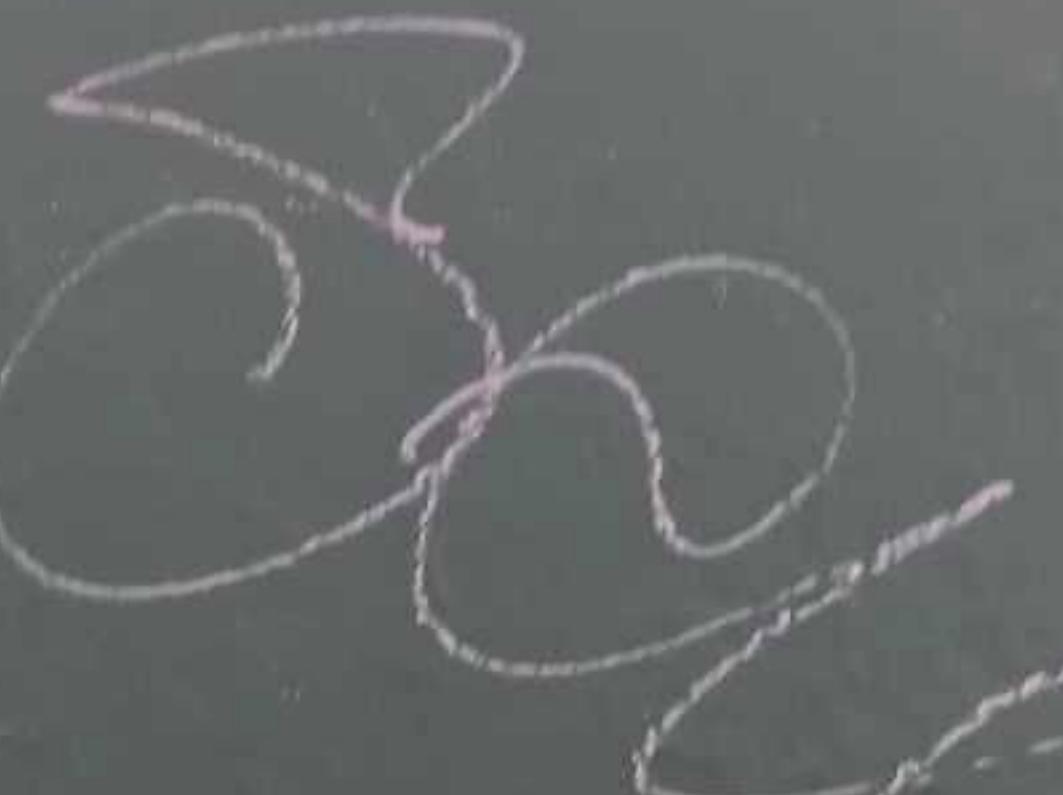
-Brook  
I SUPPORT MORE  
BLACK & BROWN  
STUDENTS AT  
LOWELL

JENNY  
AND  
MAN KIT  
LAM  
RUN A  
SHAM  
JOEL  
SEGREGATES  
LOWELL  
COP-LOVING  
ASS HOLE

-DmookSe

JOEL ENCARGIO  
IS RACIST

-Dnoorle



FUCK ENGARDIO

FUCK LAM

BOTH MAN KIT AND JENNY  
SCHOOL SEGREGATIONIST

ASSHOLES

-Smokk



FUCK  
ENGARDIO  
-Smash





FUCK  
ENGARDIO



**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: letter to the Board  
**Date:** Wednesday, February 8, 2023 2:17:00 PM  
**Attachments:** [An open letter to the Mayor.docx](#)

---

Hello,

Please see attached for communication from John Niven regarding an assault and robbery.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** John R. Niven <[john@nivino.com](mailto:john@nivino.com)>  
**Sent:** Tuesday, January 31, 2023 2:17 PM  
**To:** Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>  
**Subject:** letter to the Board

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

*John R. Niven*  
(805) 544-6496  
[john@nivino.com](mailto:john@nivino.com)

## **An open letter to the Mayor, District Attorney, Police Chief and Board of Supervisors.**

My name is John. I am 82 years old. Last Saturday at 3 o'clock in the afternoon on Jefferson Street in a busy part of the Marina District I was violently assaulted, severely beaten and robbed. A gang of five men all dressed in black with hoods and masks attacked me from behind. I was at the front door of my daughter's house about to go in. As a group, they beat me demanding my wallet and went through my pockets which were empty. That seemed to agitate them, more beating. Next, they went after my watch. They were unable to unfasten the clasp as it is sort of a tricky deal. This caused even more agitation and beating. Finally, I just took the watch off and gave it to them. Then they started yelling at me for my car keys. At that point I simply was unable to respond. Eventually they got frustrated and ran off to an awaiting escape car. All very organized and efficient. They were obviously pros. Given the time of day and the location, the brazenness of this is stunning.

Bystanders called 911. I should say here that it happened so fast that bystanders had no opportunity to intervene. The police and paramedics arrived to find me dazed and sitting on the ground in a pool of blood, my back leaned up against the front door of my daughter's house.

All of the first responders were wonderful. Professional, competent and courteous. And beyond that, genuinely concerned and caring. And the staff and the doctor at the ER where I spent five hours after this ordeal were nothing short of marvelous. All these people on the front line are doing the best that they can. In conversations with each of them, universally, you could sense their frustration. They are short-staffed, underfunded, underappreciated and over restricted by nonsensical policies, procedures and protocols instituted by the bloated bureaucracy of our city's government.

This has gotten far beyond simply a call for action. Further demands for accountability are a waste of time. Tragically, we have now reached the point where it becomes necessary to assign blame. That blame falls squarely at the feet of each and every one of the individuals to whom this letter is addressed. Each of you should look down and see the ugliness of this staring right back at you. With all the money that you have spent and all of the time that you have wasted nothing has been accomplished. Quite the contrary, it seems to be getting worse. Whatever role each of you have played in this, you have failed.

On behalf of all those who have in the past endured similar tragedies and all of those in the future whom may also face this same nightmare I ask, no I demand, that each of you respond publicly. Don't bother with your expressions of sympathy nor your empty promises of papier-mâché fixes. We have had enough of that. It's time for real, serious, tough and effective action. This will undoubtedly take a great deal of personal courage and require risking your political capital. Are you up to the task?

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: Subject: Ann Hsu  
**Date:** Wednesday, February 8, 2023 2:18:00 PM

---

Hello,

Please see below for communication from James Carroll regarding Ann Hsu.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** james carroll <jcarr778@gmail.com>  
**Sent:** Wednesday, July 27, 2022 11:31 AM  
**To:** Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>  
**Subject:** Subject: Ann Hsu

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I sincerely hope that Ann Hsu is not asked to resign or disciplined in any way for speaking out re poor academic performance of black/brown kids. Ann simply stated the obvious. We need more people like Ann.

James Carroll  
District 2

Sent from [Mail](#) for Windows

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: New Urban Alchemy branding  
**Date:** Wednesday, February 8, 2023 2:20:00 PM

---

Hello,

Please see below for communication from Vernon regarding Urban Alchemy.

Sincerely,

Joe Adkins  
Office of the Clerk of the Board  
San Francisco Board of Supervisors  
1 Dr. Carlton B. Goodlett Place, Room 244  
San Francisco, CA 94102  
Phone: (415) 554-5184 | Fax: (415) 554-5163  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

-----Original Message-----

From: [vernonleon@gmail.com](mailto:vernonleon@gmail.com) <[vernonleon@gmail.com](mailto:vernonleon@gmail.com)>  
Sent: Thursday, February 2, 2023 5:35 PM  
To: Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
Subject: New Urban Alchemy branding

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

I'm not fond of the new Urban Alchemy branding. Their original Illuminati-esque logo was odd, but okay. The new camouflage combined with hoods and balaclavas gives a sense of guerrilla warfare. That symbolism has a legitimate place as a display of resistance, but they are placed on the streets as enforcers of the law, whether or not the city wants to acknowledge it so it feels a bit like downtown SF is being policed by an inept military force. They've also introduced 3 gray bars on the sleeves- I believe. Maybe there is some other symbolism, but it rings of blue lives matter for me. I hope they get rid of the new branding.

Vernon

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: EVs in San Francisco vs Bike Promotion  
**Date:** Wednesday, February 8, 2023 2:26:00 PM

---

Hello,

Please see below for communication from Patricia Arack regarding Electric Vehicles and bicycles.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** Patricia Arack <parack@ccsf.edu>  
**Sent:** Saturday, February 4, 2023 3:29 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>; Peskin, Aaron (BOS) <[aaron.peskin@sfgov.org](mailto:aaron.peskin@sfgov.org)>; Engardio, Joel (BOS) <[joel.engardio@sfgov.org](mailto:joel.engardio@sfgov.org)>; Engardio, Joel (BOS) <[joel.engardio@sfgov.org](mailto:joel.engardio@sfgov.org)>; Chan, Connie (BOS) <[connie.chan@sfgov.org](mailto:connie.chan@sfgov.org)>; Melgar, Myrna (BOS) <[myrna.melgar@sfgov.org](mailto:myrna.melgar@sfgov.org)>; ChanStaff (BOS) <[chanstaff@sfgov.org](mailto:chanstaff@sfgov.org)>; Walton, Shamann (BOS) <[shamann.walton@sfgov.org](mailto:shamann.walton@sfgov.org)>; Preston, Dean (BOS) <[dean.preston@sfgov.org](mailto:dean.preston@sfgov.org)>; Mandelman, Rafael (BOS) <[rafael.mandelman@sfgov.org](mailto:rafael.mandelman@sfgov.org)>; Ronen, Hillary <[hillary.ronen@sfgov.org](mailto:hillary.ronen@sfgov.org)>; Dorsey, Matt (BOS) <[matt.dorsey@sfgov.org](mailto:matt.dorsey@sfgov.org)>; Safai, Ahsha (BOS) <[ahsha.safai@sfgov.org](mailto:ahsha.safai@sfgov.org)>; Stefani, Catherine (BOS) <[catherine.stefani@sfgov.org](mailto:catherine.stefani@sfgov.org)>  
**Subject:** EVs in San Francisco vs Bike Promotion

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Here is another Chron article about how California is promoting EVs to fight climate change [except in SF]. What is the BOS doing to encourage SF drivers to change to zero emission vehicles? Are you installing charge stations? Offering incentives to residents to transition to electric vehicles? Or are you prioritizing policies that just favor 3% of the population who ride bikes?

You and the SFMTA are public servants for ALL taxpaying residents, not just bikers. Getting drivers into EVs is vastly more important and effective (see your own Climate Change Plan) to fight climate change than biking, but I see no urgency on the BOS to do that. Why not? Sometimes I think it must be because you own stock in oil and gas. Why else would you ignore this vastly more effective effort to combat climate change? I am greatly concerned about this.

Perhaps a more reasonable and less possessed SFMTA general manager than Jeff Tumlin would help moderate this puzzling obsession by SF City Government with biking and bikers to the detriment of everyone else, especially small business who have lost parking, working people who need their cars to get to work and back, and families who need their cars. Recently Mr. Tumlin insisted at a public meeting for the Richmond District residents that his obsession with biking was for the benefit of people who drive cars. This is a convoluted and twisted logic which completely ignores how his policies are currently harming residents and many businesses with crowded and dangerous streets and loss of parking.

<https://www.sfchronicle.com/politics/article/california-electric-vehicles-17737234.php>

Patricia Arack  
Concerned Residents of the Sunset

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [BOS Legislation, \(BOS\)](#)  
**Subject:** FW: Hello SF BoS - ,Distct 7 needs your help  
**Date:** Wednesday, February 8, 2023 2:29:00 PM

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Hello,

Please see below for communication from Dennis Hong regarding File No. 220876.

**File No. 220876** - Appropriation and De-Appropriation - District 7 Participatory Budgeting - General City Responsibility - \$292,674; SFMTA - Vision Zero Projects - \$77,500 - FY2022-2023

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** Dennis Hong <dennisjames888@yahoo.com>  
**Sent:** Sunday, February 5, 2023 12:20 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>; Mayor London Breed <[clondon.breed@sfgov.org](mailto:clondon.breed@sfgov.org)>  
**Cc:** Dennis James <dennisjames888@yahoo.com>; MelgarStaff (BOS) <[melgarstaff@sfgov.org](mailto:melgarstaff@sfgov.org)>; Melgar, Myrna (BOS) <[myrna.melgar@sfgov.org](mailto:myrna.melgar@sfgov.org)>; Miraloma Park Improvement Club <[miralomapark@gmail.com](mailto:miralomapark@gmail.com)>  
**Subject:** Hello SF BoS - ,Distct 7 needs your help

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning honorable members of the SF BoS and everyone. It's Sunday February 5th. I hope you all had a good time with this years Chinese Lunar New Year celebrations and that grand parade last night. They say when it rains on this special event it means good luck.

I trust you are all doing well. It's Dennis here, a San Francisco Native and resident/home owner, going on seventy eight + years. Live in District 7, Miraloma Park since the early 70's prior to that it was in District 3.

I'm sorry I will not be able to physically join you with your 2/7/203 but will remote in

with this meeting. I just got your agenda the other day online and and hope its not too late, but wanted to take the opportunity to chime in here. So lets get started. I have missed several of my calls to 311 that are still open, most are safety and liability issues.

But that's next. At the moment, in my opinion I really need your to help with our District 7's proposed Budget here because I believe its related. Our district 7 supervisor and staff have worked so hard with reaching out to the community in preparing this budget. Even thru out the past years, don't get me wrong, there are critical issues. Unfortunately several of my items were not on this list but I think they should be - then maybe they still belong on the 311 list.

With all that said, can we please have your vote and support for our District 7 budget; this shows up on your agenda set for 2/7/2023 as below as Item #1 ' below:

1. 220876 [Appropriation and De-Appropriation - District 7 Participatory Budgeting - General City Responsibility - \$292,674; SFMTA - Vision Zero Projects - \$77,500 - FY2022-2023] Sponsor: Melgar Ordinance de-appropriating \$292,674 from District 7 General City Responsibility (GEN) and re-appropriating \$128,000 to the Department of Children, Youth and Their Families (CHF) for creating a community space, a sports hub, and teen workforce development program in District 7; \$50,000 to the Department of Emergency Management (DEM) for neighborhood and community building activities in District 7; \$114,674 to the Department of Public Works (DPW) for a parklet installation in public space, increased refuse bins installations, and cleaning supplies for District 7; and de-appropriating \$77,500 from San Francisco Municipal Transportation Agency (SFMTA) and re-appropriating \$77,500 for improving traffic flow and pedestrian safety, and building a pedestrian island for District 7 Vision Zero projects at SFMTA in Fiscal Year (FY) 2022-2023.

Thanks for getting the SF Housing Element DEIR off to a good start.

Best wishes, stay xxsafe and healthy. We all appreciate all that you do for this wonderful city. Could someone let me know that my email has been received?

## **Dennis**

In closing, if anyone has any question to my email, good or bad please feel free to get back to me.

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: Police Bill: Charge fees to file police reports or to call 911  
**Date:** Wednesday, February 8, 2023 2:30:00 PM

---

Hello,

Please see below for communication from Eugene Chow regarding fees for police reports.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** Eugene Chow <echow8490@gmail.com>  
**Sent:** Tuesday, February 7, 2023 1:35 AM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** Police Bill: Charge fees to file police reports or to call 911

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,  
I ask you to create a bill to charge fees to people who file a police report. There are certain exceptions you can make. or to charge a fee to people who call 911.

Yes, I have a minor criminal record, but many cops are cool people.

Sincerely,

Eugene Chow  
[echow8490@gmail.com](mailto:echow8490@gmail.com)  
650.218.0446

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation \(BOS\)](#)  
**Subject:** FW: Pc #32  
**Date:** Wednesday, February 8, 2023 2:33:00 PM

---

Hello,

Please see below for communication from Sevana Panosian regarding File No. 230107.

**File No. 230107 - Condemning Azerbaijan's Blockade Of Artsakh**

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** Sevana Panosian <[sevanapanosian@icloud.com](mailto:sevanapanosian@icloud.com)>  
**Sent:** Tuesday, February 7, 2023 3:26:31 PM  
**To:** Cabrera, Stephanie (BOS) <[stephanie.cabrera@sfgov.org](mailto:stephanie.cabrera@sfgov.org)>  
**Subject:** Pc #32

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon,

My name is Sevana Panosian-I am a native of San Francisco and active member of the San Francisco ARMENIAN community -I am here to address the resolution condemning Azerbaijan's Blockade of the Armenians of Nagorno Karabagh (Artsakh) and ongoing human rights violations. I'm also an English teacher and volunteer with two NGOs currently supporting teachers in Armenia- teach for Armenia and hidden roads initiative, which place and support teachers in some of the border regions of Armenia, and has teachers currently working with the students in artsakh under dire circumstances- no heat for the children, no food, and yet, attempting to maintain a semblance of normalcy under the humanitarian threat by Azerbaijan.

2. First I want to thank all of you for continuously supporting the Republic of Artsakh

and the 120,000 Armenians living in their ancestral homelands.

3. The blockade of the Lachin Corridor started December 12th and is entering its 58th day cutting off food, medicine, fuel, and other vital supplies. Imagine my colleagues teaching English in freezing conditions - just yesterday they had to cancel recess so the children wouldn't exert energy and get more hungry due to the lack of food.

4. Furthermore, the Armenian American community in the San Francisco Bay Area is still recovering from the devastating and unprecedented hate crimes that took place in 2020 against my church, Saint Gregory ARMENIAN Apostolic church, and kzc ARMENIAN school the school my children attended. I'm still shocked that these hateful attacks are open cases.

5. Congress is introducing a bipartisan resolution to take immediate steps to (1) demand the immediate re-opening of the Lachin Corridor and access to Nagorno-Karabakh; and (2) provide humanitarian assistance for the Armenian people impacted by the Azerbaijani blockade of the Lachin Corridor, including food, supplies and medical assistance; and (3) end all United States military and economic assistance to Azerbaijan pursuant to Section 907 of the FREEDOM Support Act and take all necessary steps to hold the Azerbaijani regime accountable for its crimes, including sanctions.

The current blockade of Artsakh is also impossible to misinterpret as anything other than genocidal, meant to starve Armenians and force them out of Artsakh. If it weren't obvious enough from their regular shut-downs of vital utilities like gas, power and internet access, and now complete isolation from the outside world.

I ask that the Board support the current resolution in support of Artsakh - I thank the seven members who have already supported this and have dedicated themselves to speaking up for human rights, and ask all of you for unanimous support for Artsakh, and the San Francisco ARMENIAN community which has been an active part of the fabric of our great city.

Thank you, Sevana Panosian

Sent from my iPhone

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS Legislation \(BOS\)](#)  
**Subject:** FW: bos 2  
**Date:** Thursday, February 9, 2023 1:16:00 PM  
**Attachments:** [BOS support DOR resolution 2023.docx](#)

---

Hello,

Please see attached for communication from the Japanese American Citizens League San Francisco Chapter regarding File No. 230141.

**File No. 230141** - Annual Day of Remembrance in Commemoration of the Signing of Executive Order 9066 - February 19<sup>th</sup>

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

---

**From:** judy hamaguchi <judy.hamaguchi@gmail.com>  
**Sent:** Thursday, February 9, 2023 12:07 PM  
**To:** Board of Supervisors (BOS) <board.of.supervisors@sfgov.org>  
**Cc:** Judy Hamaguchi <judy.hamaguchi@gmail.com>; Preston, Dean (BOS) <dean.preston@sfgov.org>; Smeallie, Kyle (BOS) <kyle.smeallie@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>  
**Subject:** Fwd: bos 2

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Begin forwarded message:

**From:** judy hamaguchi <judy.hamaguchi@gmail.com>  
**Subject: bos 2**

**Date:** February 9, 2023 at 12:01:31 PM PST  
**To:** Judy Hamaguchi <[judy.hamaguchi@gmail.com](mailto:judy.hamaguchi@gmail.com)>  
**Cc:** Judy Hamaguchi <[judy.hamaguchi@gmail.com](mailto:judy.hamaguchi@gmail.com)>

February 9, 2023



To the Board of Supervisors:

As President of the Japanese American Citizens League San Francisco Chapter, I am writing in strong support of the resolution **Annual Day of Remembrance in Commemoration of the Signing of Executive Order 9066 February 19<sup>th</sup>**, introduced by Supervisor Preston and Supervisor Chan, that will be put to a first and final vote on Tuesday, February 14. Thank you for your support of a commemorative resolution marking the 80<sup>th</sup> anniversary of the signing of Executive Order 9066 last year. This year, we mark the 35<sup>th</sup> anniversary of the passage of the Civil Liberties Act of 1988, historic national legislation that brought an important measure of redress and reparations to our community. SFJACL, as a member for many years of the Day of Remembrance Consortium, and supporter of civil rights, human rights, and the preservation of Japanese American history, understands that this Annual Day of Remembrance will further the educational efforts against racism and create an awareness of the trauma when lives are wrongly disrupted.

I urge you to adopt this year's resolution. Thank you for your continued leadership on important civil rights issues.

Sincerely,

Judy Hamaguchi

President, SFJACL

**From:** [Board of Supervisors \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** FW: JFK  
**Date:** Thursday, February 9, 2023 1:29:00 PM

---

Hello,

Please see below for communication from Katya George regarding John F. Kennedy Drive.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

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**From:** Katya George <Katya.George.497278715@p2a.co>  
**Sent:** Monday, February 6, 2023 5:32 PM  
**To:** Board of Supervisors (BOS) <[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)>  
**Subject:** JFK

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

A compromise for John F. Kennedy Drive was reached in 2007 that allowed all users of Golden Gate Park to share the roads. It is time to reopen JFK Drive back to the way it was before COVID. The select few that are the most vocal are doing us all a disservice that want a reasonable compromise.

Please reopen JFK Drive like it was before COVID!

Regards,  
Katya George  
San Francisco, CA 94117

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** 190 Letters regarding GrowSF's Safe Streets Pledge  
**Date:** Thursday, February 9, 2023 1:48:00 PM  
**Attachments:** [190 Letters regarding GrowSF's Safe Streets Pledge.pdf](#)

---

Hello,

Please see attached for 190 letters regarding GrowSF's Safe Streets Pledge.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

**From:** [Stanell Company](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Wednesday, February 8, 2023 11:32:12 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from [Mail](#) for Windows

**From:** [Stanell Company](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Wednesday, February 8, 2023 11:32:12 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from [Mail](#) for Windows

**From:** [Ann Morelli](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Monday, February 6, 2023 3:56:09 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Ann Morelli

Sent from my iPhone

**From:** [Alexander Castro](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 8:32:46 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Alexander Castro

**From:** [Alexander Castro](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 8:32:46 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Alexander Castro

**From:** [Olga Lozovskaya Kaplan](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 8:21:35 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

**Olga (Lozovskaya) Kaplan**

**From:** [Olga Lozovskaya Kaplan](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 8:21:35 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--  
**Olga (Lozovskaya) Kaplan**

**From:** [Pat Kilduff](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 5:08:37 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Pat Kilduff](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 5:08:37 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Michael Anders](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 3:51:43 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Michael Anders](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 3:51:43 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Gitanjali Bhushan](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 3:04:50 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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Thank you.

**From:** [Gitanjali Bhushan](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 3:04:50 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [John Spinale](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 2:40:53 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

John Spinale  
[jspinale@gmail.com](mailto:jspinale@gmail.com)  
[www.linkedin.com/in/johnspinale/](http://www.linkedin.com/in/johnspinale/)  
@jspinale

**From:** [John Spinale](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 2:40:53 PM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

John Spinale  
[jspinale@gmail.com](mailto:jspinale@gmail.com)  
[www.linkedin.com/in/johnspinale/](http://www.linkedin.com/in/johnspinale/)  
[@jspinale](https://twitter.com/jspinale)

**From:** [John F. Hughes](#)  
**To:** [Engardio, Joel \(BOS\)](#); [Melgar, Myrna \(BOS\)](#)  
**Cc:** [EngardioStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 2:07:21 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**John F Hughes**  
**District 7 Voter**

**From:** [McDonnell, Emily](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronan, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 11:55:26 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Emily McDonnell  
94110

**From:** [Ernest Gomes](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 11:16:21 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I would like to add that the amount of petty theft to support these addictions has become unacceptable to people working hard to have nice stuff.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Ernest Gomes](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 11:16:20 AM

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I would like to add that the amount of petty theft to support these addictions has become unacceptable to people working hard to have nice stuff.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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Thank you.

**From:** [Tristan Zier](#)  
**To:** [Stefani, Catherine \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 10:33:35 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Tristan Zier](#)  
**To:** [Stefani, Catherine \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 10:33:35 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Tami Epstein](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 7:32:12 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl and all drugs should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin and throughout the city deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. **All San Franciscans deserve a city without open drug activity including consumption, which has become normalized and one that enforces the law.**

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Tami Epstein

**From:** [Tami Epstein](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Sunday, February 5, 2023 7:32:09 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl and all drugs should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Tami Epstein

**From:** [Andrea Kopitz](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:14:16 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Best,  
Andrea  
San Francisco Resident  
94114

**From:** [Andrea Kopitz](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:14:16 PM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Best,  
Andrea  
San Francisco Resident  
94114

**From:** [Karen](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 9:48:25 PM

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Dear Supervisors, I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time. The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws. I support GrowSF's "Safe Streets Pledge" and I hope you do too. Thank you.

**From:** [Karen](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 9:48:23 PM

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Dear Supervisors, I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time. The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws. I support GrowSF's "Safe Streets Pledge" and I hope you do too. Thank you.

**From:** [Caroline Cretti](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 8:02:06 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Andrea Galvin](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 7:33:17 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Andrea Galvin](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 7:33:17 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [ALICE XAVER](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 7:12:50 PM

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Dear Supervisors,

We believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Alice & Chris Xavier  
D7

**From:** [ALICE XAVER](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 7:12:46 PM

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Dear Supervisors,

We believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Alice & Chris Xavier  
D7

**From:** [Mikayla Posk](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 6:32:20 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Mikayla Posk](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 6:32:12 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Islam Sharabash](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Meigar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** Safe Streets Pledge  
**Date:** Saturday, February 4, 2023 5:57:59 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

As a new father I am constantly questioning if San Francisco is a safe place to raise a family. I love this city, my wife and I met here and we've lived here for ten years, we want to stay and it feels like home.

But it's really hard to ignore people passed out on the bus, shit on the street, and having to be constantly vigilant when out with my kid.

I distinctly remember when my son was 6 weeks old I took him on a morning walk in the panhandle. I turned on Masonic towards haight street and got into what I thought was a normal conversation with someone who said "cute kid". A few minutes into the conversation they started rambling about how they're friends with someone in ms-13 and got their friends to kill someone on their behalf. I smiled and nodded and got out of the conversation.

Obviously this is bullshit and it became clear they were out of their minds. But it's the sort of interaction that I never had growing up, wouldn't want anyone else to have around kids, and don't want for myself.

That's why I'm writing to support GrowSF's "Safe Streets Pledge".

Thank you

**From:** [Islam Sharabash](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Meigar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
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Thank you

**From:** [Matt Brezina](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 5:49:27 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Matt Brezina](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Crystal Banks](#)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 5:29:06 PM

---

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Dear Supervisor Chan,

I'm a resident of District 1. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Crystal Banks (Candidate running for mayor of SF for 2023.)

**From:** [Crystal Banks](#)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Crystal Banks (Candidate running for mayor of SF for 2023.)

**From:** [Rita Yee](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 5:12:44 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Rita Yee](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Gordon Wintrob](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 4:53:28 PM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

Gordon Wintrob

310-980-5887

[gwintrob@gmail.com](mailto:gwintrob@gmail.com)

**From:** [Gordon Wintrob](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
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Thank you.

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Gordon Wintrob  
310-980-5887  
[gwintrob@gmail.com](mailto:gwintrob@gmail.com)

**From:** [Fatieh Khodjasteh](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:57:37 PM

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**From:** [Fatieh Khodjasteh](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
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Thank you.

**From:** [Chris Bunga](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:51:13 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Chris Bunga

Sent from my iPhone

**From:** [Chris Bunga](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:51:13 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Chris Bunga

Sent from my iPhone

**From:** [Maureen Barry](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:44:57 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Maureen Barry](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:44:56 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Richard Ash](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:33:39 PM

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Dear Supervisors,

Hey there! I hope this email finds you well. I just wanted to touch base with you about something that's been on my mind recently. As you know, the issue of illegal drug dealing in our city, particularly in neighborhoods like Tenderloin and SOMA, has been a major concern for all of us. It's heartbreaking to think that these dealers are not only breaking the law but also taking innocent lives.

As a resident of San Francisco, I believe that it's our duty to make sure that these criminals face the consequences of their actions. The people of this city deserve to live in a safe and secure environment, free from the fear of drug-related crime. It's unacceptable for children to have to walk to school and be accosted by drug dealers, and for seniors to have to walk on streets littered with dirty needles and human waste.

That's why I wanted to express my support for GrowSF's "Safe Streets Pledge". I think it's a great step in the right direction towards creating a safer city for all of us. I hope you'll consider supporting it as well.

Thanks for taking the time to read my email, and for all the great work you do for our community.

Best regards,  
Richard

692 Valencia St.  
San Francisco, CA 94110

**From:** [Richard Ash](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:33:39 PM

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Dear Supervisors,

Hey there! I hope this email finds you well. I just wanted to touch base with you about something that's been on my mind recently. As you know, the issue of illegal drug dealing in our city, particularly in neighborhoods like Tenderloin and SOMA, has been a major concern for all of us. It's heartbreaking to think that these dealers are not only breaking the law but also taking innocent lives.

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Thanks for taking the time to read my email, and for all the great work you do for our community.

Best regards,  
Richard

692 Valencia St.  
San Francisco, CA 94110

**From:** [Susan Naset](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:25:28 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Susan Naset](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:25:27 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Giff Brooks](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:16:57 PM

---

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Thank you.

**From:** [Giff Brooks](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 3:16:57 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Townsend Walker](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:51:49 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Townsend Walker

Larkin Street

San Francisco

**From:** [Andrey Skripnikov](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:28:40 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Andrey Skripnikov](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:28:40 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Alya Briceno](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:15:41 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Alya Briceno

Sent from my iPhone

**From:** [Alya Briceno](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:15:41 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Alya Briceno

Sent from my iPhone

**From:** [Mark Viden](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:11:30 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Mark Viden](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 2:11:30 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Kelley Carroll](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:59:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I've lived in SF for 13 years, I have a small business in the SOMA and live in Hayes Valley... my walk to and from work becomes sadder by the year:( The new potency of fentanyl and meth is hurting our city, nation, world. THIS is a drug problem, we need to take bold steps. Arrest the dealers, build more semi temporary shelters, outlaw sleeping on the streets, find grants to attract mental health and harm reduction specialist, think hard reduction! Give homeless users the option of jail or treatment with a bed, all with pragmatic compassion.

Thank you for all your hard work, really, thank you.

Kelley Carroll

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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Thank you.

**From:** [Kelley Carroll](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
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Thank you.

**From:** [Thalia Productions](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:52:17 PM

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**From:** [Thalia Productions](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
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**Date:** Saturday, February 4, 2023 1:52:17 PM

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Thank you.

**From:** [Dena Aslanian-Williams](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:48:19 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Dena

**Dena Aslanian-Williams**

Realtor

Luxury Property Specialist

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**Compass**

[1699 Van Ness Avenue](#)  
[San Francisco, CA 94109](#)

---

O [415 766 6601](#)

C [415 407 4381](#)

Dena.Williams@Compass.com  
[denawilliams@msn.com](mailto:denawilliams@msn.com)

Cal BRE # 01355644

**From:** [Nathan Prabhu](#)  
**To:** [Preston, Dean \(BOS\)](#)  
**Cc:** [PrestonStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:35:56 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Preston,

I'm a resident of District 5. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Nathan Prabhu

**From:** [Nathan Prabhu](#)  
**To:** [Preston, Dean \(BOS\)](#)  
**Cc:** [PrestonStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:35:56 PM

---

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Dear Supervisor Preston,

I'm a resident of District 5. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Nathan Prabhu

**From:** [Thomas Yaussy](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:35:45 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from [Mail](#) for Windows

**From:** [Paul Gomory](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:24:59 PM  
**Attachments:** [signature\\_image001\\_0.png](#)

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**Paul Gomory**

Mob: [+1 415 297 3380](tel:+14152973380) Text/SMS/WhatsApp

Tel: +1 415 641 7847

Email : [paul@gomory.com](mailto:paul@gomory.com)



**From:** [Vinay Kashyap](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:14:55 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Vinay Kashyap

**From:** [Vinay Kashyap](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:14:55 PM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Vinay Kashyap

**From:** [Sohrab Saeb](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:06:49 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Useless Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Sohrab Saeb](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 1:06:49 PM

---

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Dear Useless Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Chiara Wine](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:59:43 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Please also address the root of the crime not just shuffling offenders and the blight they bring to another nearby location. I recently read the neighbors on Capp street are being terrorized by sex traffickers and their customers. The idea to close down Capp street as a solution is ludicrous. This only move the activity to the closest open street and spreads the blight. This lesson should have been learned after the idea of shutting down the illegal stolen goods trade at 24th street BART plaza by barricading it did nothing but move the practice to adjacent streets. What we need and want is enforcement of current laws not just moving the chess pieces.

Thank you.

**From:** [Arlene Jeung](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:53:38 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Arlene Jeung](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:53:29 PM

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

From: [Anne Fougeron](#)  
To: [Chen, Corinne \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Perkin, Aaron \(BOS\)](#); [Engardio, Joe \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Molgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Brown, Hillary](#); [Walton, Shannan \(BOS\)](#); [Safai, Aishba \(BOS\)](#)  
Cc: [safestreetsgroup.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
Subject: I support GrowSF's "Safe Streets Pledge"  
Date: Saturday, February 4, 2023 12:29:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Anne Fougeron  
2022 Maybeck Award Recipient  
Fougeron Architecture  
521 Francisco Street  
San Francisco, CA 94133  
W 415 641 5744  
C 415 603 6333  
[https://url.avanan.click/v2/\\_\\_\\_\\_www.fougeron.com\\_\\_\\_\\_YXAzDnNmZHQuOmE6bzo50WEwNmU3MDY0YTkyYTRkZTZlOWjMGZkOdhkZjc2MDa2OmNjNjQ6NDE4OTQ3YjZjNzFjYmJwOTJiOGFjMWJiYTnhNTZmMjg3MjVkJdkMTIOTViN2E3Mjk0OWZhMzkwNzcyYzkyYzpz0OkY](https://url.avanan.click/v2/____www.fougeron.com____YXAzDnNmZHQuOmE6bzo50WEwNmU3MDY0YTkyYTRkZTZlOWjMGZkOdhkZjc2MDa2OmNjNjQ6NDE4OTQ3YjZjNzFjYmJwOTJiOGFjMWJiYTnhNTZmMjg3MjVkJdkMTIOTViN2E3Mjk0OWZhMzkwNzcyYzkyYzpz0OkY)

**From:** [Rickmer Kose](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:28:04 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Rickmer Kose](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:28:04 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Joyce Yee](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:14:28 PM

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Dear Supervisors,

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The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Joyce Yee](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:14:26 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Peter Rapier](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:14:02 PM

---

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Dear Supervisors,

This comes by way of GrowSF's "Safe Streets Pledge".

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

Ultimately we know that the dealers are working for someone and we will need to do detective work to trace this as far up the chain as we can. Many dealers will need rehab themselves to get away from this way of getting money.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

Thank you.  
Peter Rapier

**From:** [Peter Rapier](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:14:02 PM

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Thank you.  
Peter Rapier

**From:** [Jay Hinman](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:10:27 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Jay Hinman

**From:** [Jay Hinman](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:10:27 PM

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Thank you.

Jay Hinman

**From:** [Michael Romero](#)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Calvillo, Angela \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [ChanStaff \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:07:50 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor Chan,

I'm a resident of District 1. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Michael Romero](#)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Calvillo, Angela \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [ChanStaff \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:07:50 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Michael Romero](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:04:04 PM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Michael Romero](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:04:04 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Harper Lindstrom](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:03:54 PM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Harper Lindstrom  
18th Ave.  
94122

Sent from my iPhone

**From:** [Harper Lindstrom](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 12:03:52 PM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Harper Lindstrom  
18th Ave.  
94122

Sent from my iPhone

**From:** [Ben Coyne](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:49:52 AM

---

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Dear Supervisors,

Please listen to your citizens. We are all sad to see the city deteriorate. Please let us know what we need to do to , or who needs to be voted out , to start to make meaningful change.

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Ben Coyne](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:49:52 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Chad Kellogg](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:47:40 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Chad Kellogg  
14 Dearborn Street

Sent from a mobile device

**From:** [Chad Kellogg](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:47:40 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Chad Kellogg  
14 Dearborn Street

Sent from a mobile device

**From:** [Kathleen Hynes](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:42:50 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent via the Samsung Galaxy S10e, an AT&T 5G Evolution capable smartphone  
Get [Outlook for Android](#)

**From:** [milotrauss@gmail.com](mailto:milotrauss@gmail.com)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:38:32 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Milo Trauss  
Noe Valley

**From:** [milotrauss@gmail.com](mailto:milotrauss@gmail.com)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
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Thank you,  
Milo Trauss  
Noe Valley

**From:** [Joerg Herrmann](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:38:02 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Joerg Herrmann

**From:** [Joerg Herrmann](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:38:02 AM

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Thank you.  
Joerg Herrmann

**From:** [Bronwyn Brunner](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:27:35 AM

---

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Dear Supervisors,

I believe that **dealers** of deadly fentanyl should be arrested and **prosecuted to the fullest extent of the law**, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

**The regular, law-abiding residents of San Francisco deserve safe streets free of crime.** Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I sincerely hope you do too.

Thank you.

Bronwyn Brunner  
[Bronwynbrunner@gmail.com](mailto:Bronwynbrunner@gmail.com)

**From:** [Bronwyn Brunner](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:27:35 AM

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Thank you.

Bronwyn Brunner  
[Bronwynbrunner@gmail.com](mailto:Bronwynbrunner@gmail.com)

**From:** [Stefano Carissimo](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:21:44 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

- Stefano

**From:** [Stefano Carissimo](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:21:43 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

- Stefano

**From:** [Courtney Klinge](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:18:24 AM

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Courtney Klinge  
District 3  
9 Fallon Place  
94133

**From:** [Courtney Klinge](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:18:13 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Courtney Klinge  
District 3  
9 Fallon Place  
94133

**From:** [Marla Kadlecek](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:15:33 AM

---

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Hello, I am adding a personal note to this form letter: we are the Kadlecek family - Doug, Marla, Portia (15) and Kai (12). We have been living in this city for over two decades, we are double property owners with tenants, business owners in San Francisco and the kids attend public school. We are the epitome of middle class, long term, local people trying to make it in the city and raise children here. We've seen this city through tough times and good times but never like this.

In the last few years, we have watched the kids' schools close, parks become decimated, stores we frequented go out of business, homes and cars continue to be broken into, garbage, human waste and drug paraphernalia litter the streets and my kids don't go out alone after sunset especially my 15 year old daughter.

We are trying to live here - to keep a sense of life and hope and prosperity. We could have moved but we bought another house at 28th and Anza and we support our local businesses. But we won't do this forever if something doesn't change. This city is pushing out the life blood of the future. My children have learned to avoid needles and bodies on the streets. We pick up garbage that surrounds our neighborhood and there are no cans anywhere to toss it.

Why should we stay here and keep trying in a broken, dirty, dangerous and apathetic city? What are we to tell our kids why they can't go in a park after sundown? My daughter plays softball at Lang park and once the sun sets it's besieged by homeless addicts. They do a needle walk before practice so they can play on the fields.

Do something. Wake up. Help the citizens trying to stay here and make this city what it should be - a beautiful, peaceful, diverse thriving place where people can live their best lives. The middle class citizens are being pushed out of here and you won't have a city after long but just a wasteland of drug addicts and chaos. Time is ticking. 90% of our friends have left and ask us constantly why we choose to stay here. Do you have an answer?

Respectfully, Marla Kadlecek

Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Marla Kadlecek](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:15:33 AM

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Respectfully, Marla Kadlecek

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [allison arieff](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:13:02 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Allison Arieff

Sent from my iPhone.

**From:** [allison arieff](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:13:00 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Allison Arieff

Sent from my iPhone.

**From:** [W.W.](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:07:34 AM

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Thank you.

Will Wenham

**From:** [W.W.](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:07:33 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Will Wenham

**From:** [Will Moss](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:06:42 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Will Moss](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:06:42 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Daniel E Shea](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:03:17 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Danny Shea  
[danny@dannyshea.com](mailto:danny@dannyshea.com)  
(415) 269-5795  
Sent from my iPhone

**From:** [Daniel E Shea](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:03:17 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Danny Shea  
[danny@dannyshea.com](mailto:danny@dannyshea.com)  
(415) 269-5795  
Sent from my iPhone

**From:** [Michael Jones](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:00:01 AM

---

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Dear Supervisors,<BR><BR>I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.<BR><BR>The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.<BR><BR>I support GrowSF's "Safe Streets Pledge" and I hope you do too.<BR><BR>Thank you.

Sent from my iPad

**From:** [Michael Jones](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 11:00:01 AM

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Sent from my iPad

**From:** [Sunny Evans](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:56:46 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Sunny Evans](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:56:46 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Eric Nytko](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:55:11 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Eric Nytko](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Tony Fox](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:54:33 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Tony Fox  
Tenderloin resident

Sent from my iPhone

**From:** [Tony Fox](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:54:33 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Tony Fox  
Tenderloin resident

Sent from my iPhone

**From:** [Calvin Lau](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:53:58 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Calvin Lau](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:53:57 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Debojyoti Ghosh](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:53:32 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

Debojyoti Ghosh  
[debojyoti.ghosh@gmail.com](mailto:debojyoti.ghosh@gmail.com)  
<http://debog.github.io/>

**From:** [Debojyoti Ghosh](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
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Thank you.

--

Debojyoti Ghosh  
[debojyoti.ghosh@gmail.com](mailto:debojyoti.ghosh@gmail.com)  
<http://debog.github.io/>

**From:** [Emmanuel Delvaux](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:51:27 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Emmanuel Delvaux](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:51:25 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [DeAnn Work](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:51:07 AM

---

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Thank you.

**From:** [DeAnn Work](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:51:07 AM

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Thank you.

**From:** [Nicholas Lipanovich](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:49:23 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Nick Lipanovich - Sunset resident and ex-SOMA resident

Sent from my iPhone

**From:** [Nicholas Lipanovich](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:49:23 AM

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Thank you,

Nick Lipanovich - Sunset resident and ex-SOMA resident

Sent from my iPhone

**From:** [Annette Billingsley](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:45:06 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Annette Billingsley](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:45:06 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [mark@thechieftain.com](mailto:mark@thechieftain.com)  
**To:** [Chan\\_Connie\\_\(BOS\)](mailto:Chan_Connie_(BOS).); [Stefani\\_Catherine\\_\(BOS\)](mailto:Stefani_Catherine_(BOS).); [Peskin\\_Aaron\\_\(BOS\)](mailto:Peskin_Aaron_(BOS).); [Engardio\\_Joel\\_\(BOS\)](mailto:Engardio_Joel_(BOS).); [Preston\\_Dean\\_\(BOS\)](mailto:Preston_Dean_(BOS).); [Dorsey\\_Matt\\_\(BOS\)](mailto:Dorsey_Matt_(BOS).); [Melgar\\_Myrna\\_\(BOS\)](mailto:Melgar_Myrna_(BOS).); [Mandelman\\_Rafael\\_\(BOS\)](mailto:Mandelman_Rafael_(BOS).); [Ronen\\_Hillary\\_](mailto:Ronen_Hillary_.); [Walton\\_Shamann\\_\(BOS\)](mailto:Walton_Shamann_(BOS).); [Safai\\_Ahsha\\_\(BOS\)](mailto:Safai_Ahsha_(BOS).); [debbie@thechieftain.com](mailto:debbie@thechieftain.com)  
**Cc:** [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo\\_Angela\\_\(BOS\)](mailto:Calvillo_Angela_(BOS).); [Board\\_of\\_Supervisors\\_\(BOS\)](mailto:Board_of_Supervisors_(BOS).)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:43:53 AM

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Mark & Deborah Nagle  
Cell: 415-850-3327  
The Chieftain Irish Pub  
198 5th St,  
SF, CA 95401

**From:** [Tobias Wacker](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:38:12 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Jay Hoffman](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:36:15 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Jay Hoffman](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:36:15 AM

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Thank you.

Sent from my iPhone

**From:** [Fiona Thomas](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge!"  
**Date:** Saturday, February 4, 2023 10:35:03 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

By not responding to these criminals you are complicit in the genocide of San Francisco's vulnerable populations.

Thank you.

**From:** [Fiona Thomas](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge!"  
**Date:** Saturday, February 4, 2023 10:35:02 AM

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Thank you.

**From:** [Dawn Ho](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:34:40 AM

---

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Thank you.

**From:** [Dawn Ho](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Andrew Tully](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:32:58 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Andrew Tully](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:32:58 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Nina Block](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:28:06 AM

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Dear Supervisors, I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time. The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws. I support GrowSF's "Safe Streets Pledge" and I hope you do too. Thank you.

**From:** [Nina Block](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:28:04 AM

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**From:** [Anna Maria Pellizzari](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [StefaniStaff, \(BOS\)](#); [PeskinStaff \(BOS\)](#); [EngardioStaff \(BOS\)](#); [PrestonStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [RonenStaff \(BOS\)](#); [WaltonStaff \(BOS\)](#); [SafaiStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge" [Preston is my district's Supervisor]  
**Date:** Saturday, February 4, 2023 10:25:29 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors (in particular, my Supervisor, Dean Preston:

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you,  
Anna Maria Pellizzari

**From:** [doron@starboardnet.com](mailto:doron@starboardnet.com)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:22:49 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Brian Fisher](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:19:34 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Brian Fisher](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:19:34 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Susan VanKuiken](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:15:05 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Susan VanKuiken  
Citizen of our beloved SanFrancisco since 1994

Sent from my iPhone

**From:** [Susan VanKuiken](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:15:03 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Susan VanKuiken  
Citizen of our beloved SanFrancisco since 1994

Sent from my iPhone

**From:** [Kate Connally](#)  
**To:** Engardio, Joel (BOS); Peskin, Aaron (BOS); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); Preston, Dean (BOS); [Ronen, Hillary](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:14:27 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Kate Connally](#)  
**To:** Engardio, Joel (BOS); Peskin, Aaron (BOS); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); Preston, Dean (BOS); [Ronan, Hillary](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:14:27 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Lee Wittlinger](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:14:26 AM

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

----- This transmission may contain information that is intended to be confidential and solely for the use of Silver Lake, and those persons or entities to whom it is directed. It is not to be reproduced, retransmitted, or in any other manner distributed. If you received this message in error, please notify the sender and delete this message from your system.

**From:** [Frances Tom](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:11:33 AM

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [dемian fitzgerald](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:11:32 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [dемian fitzgerald](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:11:32 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPad

**From:** [Frances Tom](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:11:30 AM

---

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Sent from my iPhone

**From:** [Daniel Bowermaster](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:10:41 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Dan Bowermaster  
Lower Haight

**From:** [Daniel Bowermaster](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:10:41 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Dan Bowermaster  
Lower Haight

**From:** [Linda Cano](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:08:51 AM

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Linda Cano

**From:** [Linda Cano](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:08:50 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Linda Cano

**From:** [Alan Billingsley](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:08:50 AM

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Thank you.

**From:** [Alan Billingsley](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:08:50 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [John Doherty](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:07:15 AM

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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Thank you.

**From:** [John Doherty](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:07:15 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Isaac Babbs](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:07:07 AM

---

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Dear Supervisors,

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

Isaac Babbs

[isaacbabb@gmail.com](mailto:isaacbabb@gmail.com)

**From:** [Isaac Babbs](#)  
**To:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:07:07 AM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

--

Isaac Babbs  
[isaacbabb@gmail.com](mailto:isaacbabb@gmail.com)

**From:** [Natasha Hopkinson](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:06:05 AM  
**Attachments:** [PastedGraphic-2.tiff](#)

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.



NATASHA HOPKINSON  
1001 VAN NESS AVE  
THE COTERIE UNIT 810  
SAN FRANCISCO, CA 94109  
917-407-1731  
[NATASHAHOPKINSON@POST.HARVARD.EDU](mailto:NATASHAHOPKINSON@POST.HARVARD.EDU)

**From:** [Natasha Hopkinson](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [safestreets@growsf.org](#); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Saturday, February 4, 2023 10:06:03 AM  
**Attachments:** [PastedGraphic-2.tiff](#)

---

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Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.



NATASHA HOPKINSON  
1001 VAN NESS AVE  
THE COTERIE UNIT 810  
SAN FRANCISCO, CA 94109  
917-407-1731  
[NATASHAHOPKINSON@POST.HARVARD.EDU](mailto:NATASHAHOPKINSON@POST.HARVARD.EDU)

**From:** [Vignesh Balagopalakrishnan](#)  
**To:** [Stefani, Catherine \(BOS\)](#)  
**Cc:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Calvillo, Angela \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [StefaniStaff, \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 11:43:52 PM

---

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Dear Supervisor Stefani, I'm a resident of District 2. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time. The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws. I support GrowSF's "Safe Streets Pledge" and I hope you do too. Thank you.

Please act on this problem, we really need some interventions so SF continues to be a safe and welcoming city in the future.

Thanks,  
Vignesh

**From:** [Vignesh Balagopalakrishnan](#)  
**To:** [Stefani, Catherine \(BOS\)](#)  
**Cc:** [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Calvillo, Angela \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Ronen, Hillary](#); [Engardio, Joel \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Board of Supervisors \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [StefaniStaff, \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 11:43:52 PM

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Please act on this problem, we really need some interventions so SF continues to be a safe and welcoming city in the future.

Thanks,  
Vignesh

**From:** [Sunset Boy](#)  
**To:** [Melgar, Myrna \(BOS\)](#)  
**Cc:** [MelgarStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 8:41:16 PM

---

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Dear Supervisor Melgar,

I'm a resident of District 7. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.  
Charles Higueras

Sent from my iPhone

**From:** [Sunset Boy](#)  
**To:** [Melgar, Myrna \(BOS\)](#)  
**Cc:** [MelgarStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 8:41:16 PM

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Dear Supervisor Melgar,

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Thank you.  
Charles Higueras

Sent from my iPhone

**From:** [Nathan Gheen](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [StefaniStaff, \(BOS\)](#); [PeskinStaff \(BOS\)](#); [EngardioStaff \(BOS\)](#); [PrestonStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [RonenStaff \(BOS\)](#); [WaltonStaff \(BOS\)](#); [SafaiStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 7:48:09 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

The regular, law-abiding residents of San Francisco deserve safe streets free of crime. Children in the Tenderloin deserve to be able to walk to school without being accosted by drug dealers. Seniors in SOMA deserve to be able to walk to the grocery store without having to step over dirty needles and human waste. All San Franciscans deserve a city that enforces our laws.

I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Nathan Gheen, RN

**From:** [Nathan Gheen](#)  
**To:** [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [StefaniStaff, \(BOS\)](#); [PeskinStaff \(BOS\)](#); [EngardioStaff \(BOS\)](#); [PrestonStaff \(BOS\)](#); [DorseyStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [RonenStaff \(BOS\)](#); [WaltonStaff \(BOS\)](#); [SafaiStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 7:48:09 PM

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Nathan Gheen, RN

**From:** [scott@nk-interactive.com](mailto:scott@nk-interactive.com)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 3:41:03 PM

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Dear Supervisor Chan,

I'm a resident of District 1. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Thanks,

Scott (28 year resident of San Francisco, small business owner, father of two girls attending SFUSD)

Scott Jacques  
Principal & Owner  
+1 415.260.6702  
[scott@nk-interactive.com](mailto:scott@nk-interactive.com)  
[Connect on LinkedIn](#)



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**EXPLORE:** [Our Work](#) / [Our Clients](#) / [2021 Year in Review](#)

**From:** [scott@nk-interactive.com](mailto:scott@nk-interactive.com)  
**To:** [Chan, Connie \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 3:40:48 PM

---

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Dear Supervisor Chan,

I'm a resident of District 1. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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Thank you.

Thanks,

Scott (28 year resident of San Francisco, small business owner, father of two girls attending SFUSD)

Scott Jacques  
Principal & Owner  
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[Connect on LinkedIn](#)



We Architect, Design, and Build Industry-Leading Websites and Digital Tools for the AEC Sector.

EXPLORE: [Our Work](#) / [Our Clients](#) / [2021 Year in Review](#)

**From:** [Sachin Agarwal](#)  
**To:** [Melgar, Myrna \(BOS\)](#)  
**Cc:** [MelgarStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 1:01:55 PM

---

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Dear Supervisor Melgar,

I'm a resident of District 7. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Sachin Agarwal](#)  
**To:** [Melgar, Myrna \(BOS\)](#)  
**Cc:** [MelgarStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Dorsey, Matt \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 1:01:55 PM

---

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Dear Supervisor Melgar,

I'm a resident of District 7. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

**From:** [Neil Dahlke](#)  
**To:** [Dorsey, Matt \(BOS\)](#)  
**Cc:** [DorseyStaff \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#); [Peskin, Aaron \(BOS\)](#); [Engardio, Joel \(BOS\)](#); [Preston, Dean \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [Ronen, Hillary](#); [Walton, Shamann \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [safestreets@growsf.org](mailto:safestreets@growsf.org); [Calvillo, Angela \(BOS\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** I support GrowSF's "Safe Streets Pledge"  
**Date:** Friday, February 3, 2023 12:55:41 PM

---

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Dear Supervisor Dorsey,

I'm a resident of District 6. I believe that dealers of deadly fentanyl should be arrested and prosecuted to the fullest extent of the law, and that illegal open-air drug dealing in the Tenderloin, Soma, and other neighborhoods should not be tolerated. We must enforce our laws against criminals who are flagrantly breaking them and killing people in the process. These dealers, who have killed more San Franciscans than Covid, should face appropriate consequences, including jail time.

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I support GrowSF's "Safe Streets Pledge" and I hope you do too.

Thank you.

Carl Nelson, BL0492  
CHCF, E5A 133 L  
P.O. Box 213040  
Stockton, CA 95213

RECEIVED  
BOARD OF SUPERVISORS  
SAN FRANCISCO

2023 FEB -7 AM 9:12

BY J.A BOS-11

January 31, 2023

San Francisco Board of Supervisors  
1 Dr. Carlton B. Goodlett Pl., #244  
San Francisco, CA 94102

RE: Retrieval of \$8,000 Confiscated on March 30, 2014 by then San Francisco Police Sergeant Sean Pedromo, Star # 1140 While Carl Nelson, Booking Number 2014-00664861, was Detained in the San Francisco County Jail

To Whom It May Concern:

My name is Carl Ray Nelson. I am A prisoner in the California Department of Corrections and Rehabilitation (CDCR) at California Health Care Facility (CHCF) in Stockton (a state prison). My Booking Number was 2014-00664861.

I have been waiting for eight (8) years for Lieutenant (then Sergeant) Sean Pedromo to return the eight thousand dollars (\$8,000) he confiscated from my home, a stationary mobile home, after he arrested me and I asked him to take possession of it and give it to my daughter, which he never did, as proven by the fact that 2 years and 3 months later Sergeant Pedromo took "evidence" photos of it even though it was not used as evidence in my case. As a matter of fact, my request for then Sergeant Pedromo to retrieve my \$8,000 for me was used by him to search my home for the weapon used in the case against me at that time, based on information that a Sheriff's Deputy at the San Francisco County Jail received. (See the attached documents as detailed below.)

Attached you will find:

- 1) the arrest information of my 03/13/2014 arrest. As a side note, you will see that I had \$3,624.86 in my pockets when I was arrested, that was put on my books. Also, I currently have over \$20,000 on my prison Inmate Trust Account; so, this endeavor is not motivated by desperation. It's based on the fact that the \$8,000 belongs to me and then Sergeant Pedromo retrieved it from exactly where I told him I hid it — in that tinfoil in the photo.
- 2) (a) Photograph of the \$8,000 with the tinfoil I wrapped it in, bearing the date stamp "07/12/2016," 2 years 3 months after Sergeant Pedromo retrieved it from my home; (b) Photographs of a .25 caliber handgun bearing the date stamp "07/12/2016," 2 years 3 months after Sergeant Pedromo retrieved it from my home (included here for context); (c) Photographs of a .357 Magnum revolver bearing the stamps "Evidence Revolver Left View Photo 2" and "Evidence Revolver Serial Number Photo 3," retrieved from my home by Sergeant Pedromo (included here for context).

3) (a) Page 142 of the Clerk's Transcripts detailing the fact that Sergeant Pedromo retrieved the \$8,000 I am requesting be returned to me, along with the .357 Magnum revolver alleged to have been used in the crime I was accused of committing; (b) The Certificate of the Clerk authenticating those Transcripts.

It is respectfully and formally requested that the Sheriff look into this matter (perhaps tucked away in an evidence box or something) and provide me with instructions on how I may recover my \$8,000 from where I am currently incarcerated.

I would like to thank you in advance for your time and consideration in this matter and look forward to your receptive response.

Sincerely,

A handwritten signature in blue ink that reads "Carl Ray Nelson Jr." The signature is fluid and cursive, with "Carl" and "Ray" on the first line and "Nelson Jr." on the second line.

Carl Ray Nelson

cc: Carl Ray Nelson's Records



Robert Williams

1044 Griffith

SF 94103

## Inmate Property Inventory Report

45 North Ridge

SF Ca 94124

Print Date/Time: 03/13/2014 14:16  
Login ID: woods1256

San Francisco Sheriff  
ORI Number: CA0380000

Inmate: NELSON, CARL

Booking Number: 2014-00664861

### Possessions

Possession	Condition	Quantity	Location	Container	Bag #
* SD - Sealed Envelope	?	1	Property Room	Rack	R0557
Description: \$3624.86 TO BOOKS					
*PD-Clothing Seized As Evidence		1	Property Room	Rack	R0557
Description: SHIRT, JACKET					
Pants		1	Property Room	Rack	R0557
Description: BLK					
Shoes		1	Property Room	Rack	R0557
Description: WHI					
Undergarment		1	Property Room	Rack	R0557
Description:					
Socks		1	Property Room	Rack	R0557
Description:					

### Issued Items

Item	Condition	Size	Color	Quantity	Issued By

This certifies that the above items are correct.

Officer: \_\_\_\_\_

Date: \_\_\_\_\_

Mar 13 2014

Inmate: \_\_\_\_\_

Date: \_\_\_\_\_

Mar 13 2014



# Booking Card

NELSON, CARM

Print Date/Time: 03/13/2014 14:08  
Login ID: zamora1270

San Francisco Sheriff  
ORI Number: CA0380000



\*2014-00664861\*

Booking #:	2014-00664861	Booking Date/Time:	03/13/2014 13:43	<input checked="" type="checkbox"/>
Jacket #:	367382	Inmate #:	374414	<input type="checkbox"/>
Address:	93A ARBOR 00000			
Phone #:		DOB:	04/05/1954	Race: white
SSN:		Age:	59	Sex: M
Hair Color:	Brown	Eyes:	Hazel	Height: 5 ft 11 in
				Weight: 175.0
Prisoner Type:	Criminal	Incarceration Reason:	*On View Booking	
Facility:		Pod/Block:	Cell:	Bed:

Charge:	01A	187(a) PC/F	MURDER	NO WAY
State			Warrant Number:	
Offense/Charge Date:	03/13/2014 13:45		Case Tracking #:	2014-00213309
Case Tracking ORI:	CA0380100		Bond/Bail Set Date:	03/13/2014 13:48
Bond/Bail Set Type:	Bond		Bond Post Date:	
Severest:	No		Court Date/Time:	
Charge:	04	422 PC/F	Docket Number:	
State			Bond/Bail Set Amt:	\$99999999.00
Offense/Charge Date:	03/13/2014 13:45		Bond Post Amt:	
Case Tracking ORI:	CA0380100		CRIMINAL THREATS	
Bond/Bail Set Type:	Bond		Warrant Number:	
Bond Posted By:			Case Tracking #:	2014-00213309
Severest:	No		Bond/Bail Set Date:	03/13/2014 13:49
Charge:	04	245(a)(2) PC/F	Bond Post Date:	
State			Court Date/Time:	
Offense/Charge Date:	03/13/2014 13:45		Docket Number:	
Case Tracking ORI:	CA0380100		Bond/Bail Set Amt:	\$25000.00
Bond/Bail Set Type:	Bond		Bond Post Amt:	
Bond Posted By:			ASSAULT WITH A FIREARM	
Severest:	No		Warrant Number:	
Charge:	00	NOT IN TABLE FEL/F	Case Tracking #:	2014-00213309
State			Bond/Bail Set Date:	03/13/2014 14:07
Offense/Charge Date:	03/13/2014 13:45		Bond Post Date:	
Case Tracking ORI:	CA0380100		Court Date/Time:	
Bond/Bail Set Type:	Bond		Docket Number:	
Bond Posted By:			Bond/Bail Set Amt:	\$125000.00
Severest:	No		Bond Post Amt:	
Charge:	00	NOT IN TABLE FEL/F	CODE IS NOT LISTED IN TABLE - FELONY	
State			Warrant Number:	
Offense/Charge Date:	03/13/2014 13:45		Case Tracking #:	2014-00213309
Case Tracking ORI:	CA0380100		Bond/Bail Set Date:	03/13/2014 14:07
Bond/Bail Set Type:	Bond		Bond Post Date:	
Bond Posted By:			Court Date/Time:	
Severest:	No		Docket Number:	
Charge:	00	NOT IN TABLE FEL/F	CODE IS NOT LISTED IN TABLE - FELONY	
State			Warrant Number:	
Offense/Charge Date:	03/13/2014 13:45		Case Tracking #:	2014-00213309
Case Tracking ORI:	CA0380100		Bond/Bail Set Date:	03/13/2014 14:08
Bond/Bail Set Type:	Bond		Bond Post Date:	
Bond Posted By:			Court Date/Time:	
Severest:	No		Docket Number:	
			Bond/Bail Set Amt:	\$75000.00
			Bond Post Amt:	



# Booking Card

NELSON, CARL

Print Date/Time: 03/13/2014 14:08  
Login ID: zamora1270

San Francisco Sheriff  
ORI Number: CA0380000



\*2014-00664861\*

Charge:  
CA0380000 00 NOT IN TABLE FEL/F CODE IS NOT LISTED IN TABLE - FELONY

Offense/Charge Date: 03/13/2014 13:45 Warrant Number: Court Date/Time:  
Case Tracking ORI: CA0380100 Case Tracking #: 2014-00213309 Docket Number:  
Bond/Bail Set Type: Bond/Bail Set Date: Bond/Bail Set Amt:  
Bond Posted By: Bond Post Date: Bond Post Amt:

Severest: No

Charge:  
State 15 30305(b)(1) PC/F GANG MEMBER IN POSSESSION OF AMMUNITION

Offense/Charge Date: 03/13/2014 13:45 Warrant Number: Court Date/Time:  
Case Tracking ORI: CA0380100 Case Tracking #: 2014-00213309 Docket Number:  
Bond/Bail Set Type: Bond Bond/Bail Set Date: 03/13/2014 13:55 Bond/Bail Set Amt: \$50000.00/  
Bond Posted By: Bond Post Date: Bond Post Amt:

Severest: No

Charge:  
CA0380000 00 NOT IN TABLE MISD /M CODE IS NOT LISTED IN TABLE - MISD

Offense/Charge Date: 03/13/2014 13:56 Warrant Number: Court Date/Time:  
Case Tracking ORI: CA0380100 Case Tracking #: 2014-00213309 Docket Number:  
Bond/Bail Set Type: Bond/Bail Set Date: Bond/Bail Set Amt:  
Bond Posted By: Bond Post Date: Bond Post Amt:

Severest: No

Release Date/Time: Released By:  
Release Reason: Released to ORI:  
Released To:

I will have opportunity to contact family or counsel.

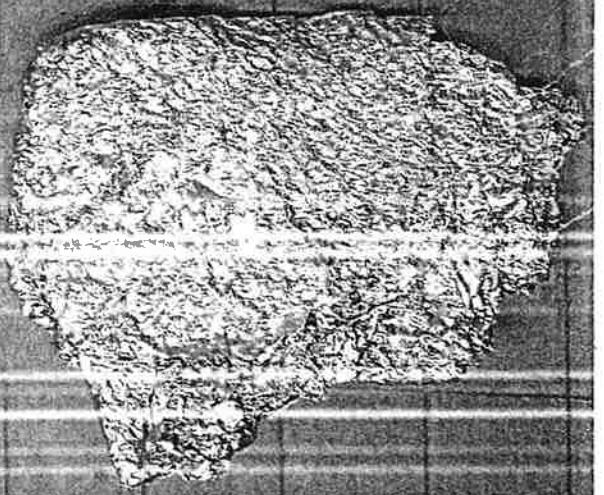
Inmate Signature: \_\_\_\_\_

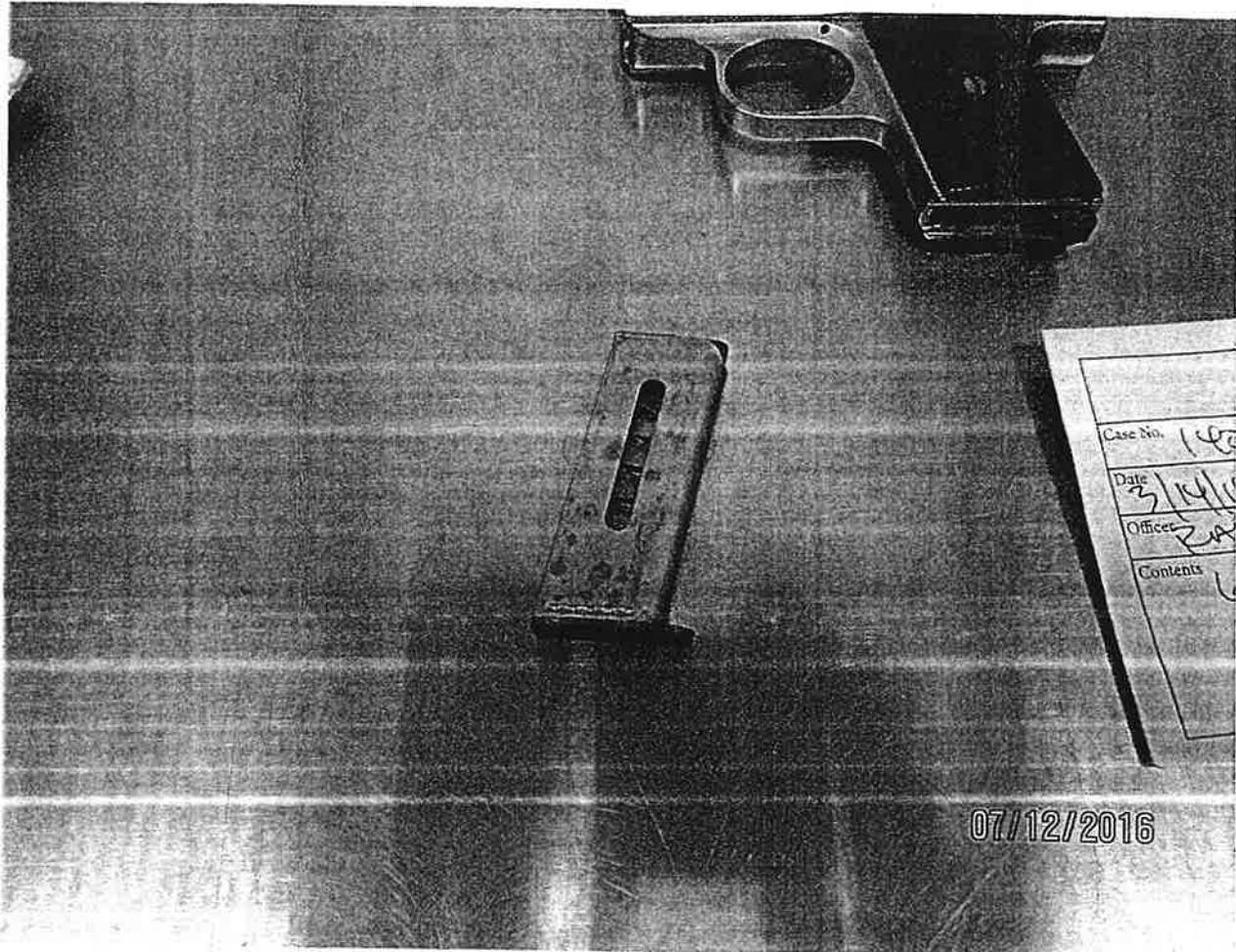
Booking Officer(s): \_\_\_\_\_

Reviewed By: # \_\_\_\_\_

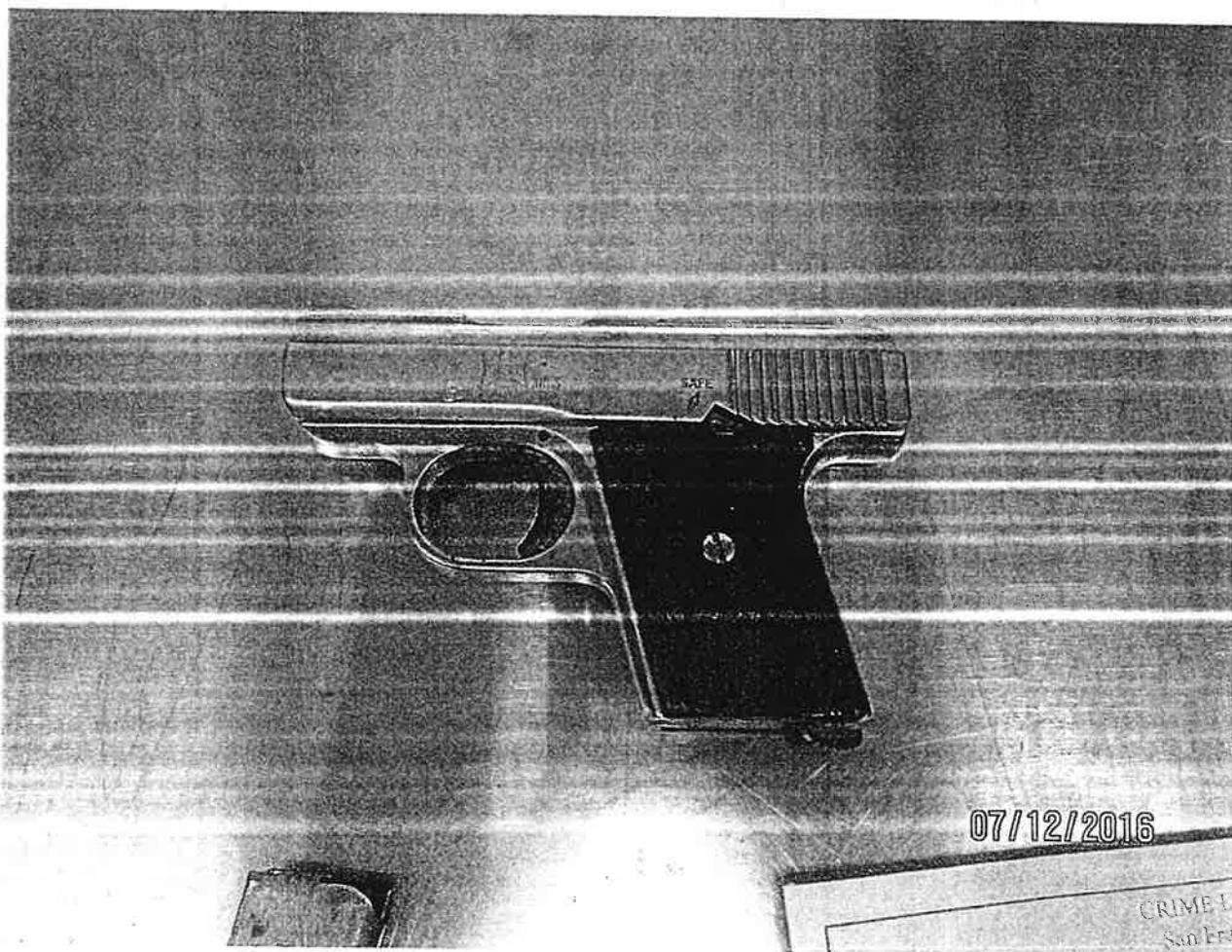
Date/Time

07/12/2016





07/12/2016

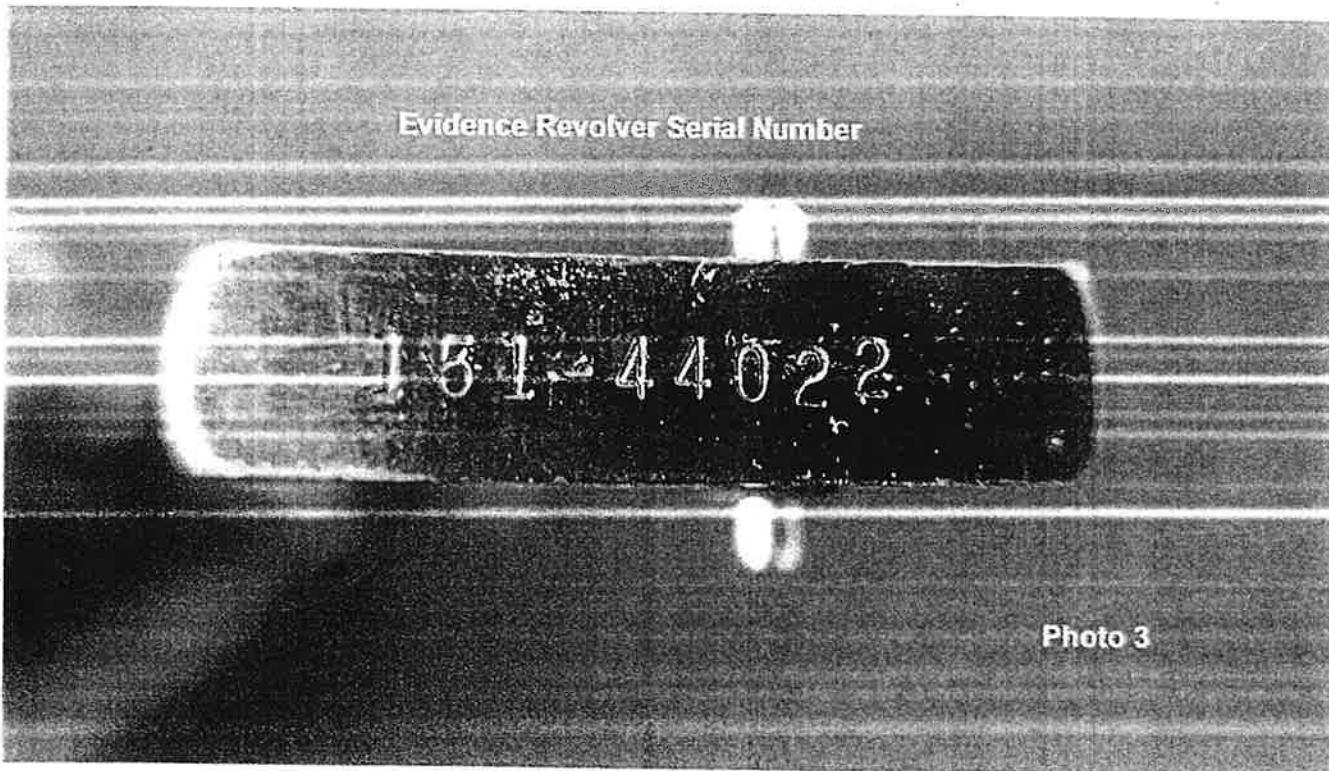


07/12/2016



**Evidence Revolver Left View**

**Photo 2**



**Evidence Revolver Serial Number**

**Photo 3**

1       Backup was provided by Officers Walter Contreras (star 1082), Julian Hermosura  
2 (star 1998), Tom Hauscarriague (star 2332) and Jamie Lee Garon (star 1684); as well as  
3 Sergeants Elisha Turner (star 780), Benjamin Smith (star 15), and Lloyd Martin (star  
4 1180). The officers detained three individuals, performed cold shows to Link and  
5 Hernandez, and let all three go

6       Sgt. Sean Pedromo (star 1140) took over the investigation, and Matt Sullivan (star  
7 1761) found the registered owner of the RV that the suspect was believed to have run to  
8 was Carl Ray Nelson, the defendant. Hernandez identified Nelcon's photo and a photo of  
9 another man as looking similar to the shooter. Sgt. Pedromo applied for and was granted  
10 a search warrant.

11      Nelson eventually exited the RV, was detained by officers on the scene, and  
12 transported to Ingleside Station. A shotgun, two semi-automatic pistols, and various types  
13 of ammunition were found in the RV. At the station, Sgt. Pedromo interviewed Nelson  
14 and recorded the conversation.

15      In a Supplemental narrative written weeks later, Sgt. Pedromo mentions that after his  
16 interview with Nelson, while transporting him to County Jail in a police vehicle, Nelson  
17 asked Sgt. Pedromo to retrieve \$8000 from a secret compartment in the mobile home and  
18 to give it to his daughter. The money was hidden in a cabinet under the sink. The  
19 following day, March 14, 2014, Sgt. Sullivan told Pedromo that a Deputy at the San  
20 Francisco County Jail received information that Nelson hid the firearm used in the  
21 shooting inside the mobile home. Twelve days later, on March 26, Pedromo was  
22 subpoenaed to appear at the preliminary hearing in this case. On March 30, two days  
23 before the hearing, Pedromo re-entered the mobile home "pursuant to Nelson's request"  
24 as well as to search for the firearm. The money was found under the sink. Next to the  
25 sink, in the garbage chute, Pedromo found a red beanie containing an unloaded revolver  
26 and five rounds of .38 special ammunition.

27  
28

SUPERIOR COURT OF CALIFORNIA  
CITY AND COUNTY OF SAN FRANCISCO

ENDORSED  
FILED  
Superior Court of California  
County of San Francisco

JAN 14 2020

THE PEOPLE OF THE STATE OF CALIFORNIA,

vs.

CARL NELSON,

Plaintiff /  
Respondent.

Defendant /  
Appellant.

CLERK OF THE COURT  
BY DINO CARLOS

Deputy Clerk

A158964  
SCN 221970

CERTIFICATE OF CLERK

I, T. Michael Yuen, Court Executive Officer of the Superior Court, of and for the City and County of San Francisco, State of California, hereby certify that the foregoing Clerk's and Reporter's transcripts constitute the complete and correct record on appeal.

The transcripts on appeal were mailed or delivered to the respective parties of record as detailed in the attached Certificate of Mailing and/or Delivery.

Given under my hand and the seal of the Superior Court of the State of California, in and for the City and County of San Francisco, on January 14, 2020.

DATED: January 14, 2020

T. MICHAEL YUEN  
CHIEF EXECUTIVE OFFICER

BY:

  
DINO CARLOS  
Deputy Clerk

SUPERIOR COURT OF CALIFORNIA  
CITY AND COUNTY OF SAN FRANCISCO

ENDORSED  
FILED  
Superior Court of California  
County of San Francisco

JAN 14 2020

THE PEOPLE OF THE STATE OF CALIFORNIA,

vs.

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Plaintiff /  
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Defendant /  
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CLERK OF THE COURT  
BY: DINO CARLOS

A158964  
SCN 221970

Deputy Clerk

**CERTIFICATE OF MAILING AND/OR DELIVERY**

I, T. Michael Yuen, Court Executive Officer of the Superior Court, of and for the City and County of San Francisco, State of California, hereby certify that on January 14, 2020, I mailed or caused to be delivered the original and true copies of the Clerk's and Reporter's Transcripts on Appeal in the above-entitled action by depositing said transcripts consisting of:

**CLERK'S TRANSCRIPT:** Pages 001-897; Declaration (*Sealed*) Pages 138-139, Pitchess (*Sealed*) Pages 183-191, Declaration (*Sealed*) Pages 196-197, Documents (*Sealed*) Pages 209-213, Declaration (*Sealed*) Pages 236-241, Pitchess (*Sealed*) Pages 387-391, Probation Officer's Case Summary and Recommendation (*Confidential*) Pages 791-806

**REPORTER'S TRANSCRIPT:** Preliminary hearing 4/2/14; 4/29/15, 6/12/15, 6/17/15, 10/5/15, 9/16/16, 8/13/18, 8/14/18, 8/15/18, 8/22/18, 8/23/18, 8/27/18, 8/28/18, 8/29/18, 8/30/18, 9/4/18, 9/10/18, 9/11/18, 9/12/18, 9/13/18, 10/23/19

in a sealed box(es) or envelope(s) by certified mail for pickup by the U.S. Postal Service at San Francisco, CA, by Federal Express, or by transmittal via messenger, addressed as follows:

COURT OF APPEAL  
350 McALLISTER ST.  
SAN FRANCISCO, CA 94102

ATTORNEY GENERAL  
455 GOLDEN GATE AVE., #11000  
SAN FRANCISCO, CA 94102

FIRST DISTRICT APPELLATE PROJECT  
475 FOURTEENTH STREET, SUITE 650  
OAKLAND, CA 94612

and that the persons on whom said service was made have their office at a place where there is delivery service by mail or messenger, and there is a regular communication by mail/messenger between the place of mailing and the place so addressed.

DATED: January 14, 2020

T. MICHAEL YUEN  
COURT EXECUTIVE OFFICER

BY:

  
DINO CARLOS  
Deputy Clerk

**From:** [Board of Supervisors \(BOS\)](#) on behalf of [Board of Supervisors, \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#)  
**Subject:** Health Services Board Revised Governance Policies  
**Date:** Friday, February 10, 2023 8:41:00 AM  
**Attachments:** [Health Services Board Revised Governance Policies.pdf](#)

---

Hello,

Please see attached the new Health Service Board Governance Policies submitted by the San Francisco Health Service System pursuant to Charter, Section 4.104.

Sincerely,

**Joe Adkins**  
**Office of the Clerk of the Board**  
**San Francisco Board of Supervisors**  
**1 Dr. Carlton B. Goodlett Place, Room 244**  
**San Francisco, CA 94102**  
**Phone: (415) 554-5184 | Fax: (415) 554-5163**  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) | [www.sfbos.org](http://www.sfbos.org)

## **Somera, Alisa (BOS)**

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**From:** Mchugh, Eileen (BOS)  
**Sent:** Thursday, February 9, 2023 9:33 PM  
**Subject:** FW: Health Service Board Revised Governance Policies  
**Attachments:** Letter to Clerk of the Board-HSB New Policies Adopted 2023.pdf; December 30, 2022 Health Service Board Notice of Public Hearing.pdf; January 12, 2023 HSB Regular Meeting Agenda Final.pdf; HSB Governance Policies and Terms of Reference Revised 1-2023.pdf

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**From:** Lopez, Holly (HSS) <holly.lopez@sfgov.org>  
**Sent:** Wednesday, February 8, 2023 5:07 PM  
**To:** Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>  
**Subject:** Health Service Board Revised Governance Policies

Dear Angela Calvillo,

The Health Service Board (HSB) recently revised its Governance Policies. I am submitting the new Health Service Board Governance Policies pursuant to the below Charter Section and confirming the 10-day Notice was provided for the Health Service Board hearing that adopted the policies.

**SEC. 4.104. BOARDS AND COMMISSIONS – RULES AND REGULATIONS.**

(a) Unless otherwise provided in this Charter, each appointive board, commission or other unit of government of the executive branch of the City and County shall:

1. Adopt rules and regulations consistent with this Charter and ordinances of the City and County. No rule or regulation shall be adopted, amended or repealed, without a public hearing. At least ten days' public notice shall be given for such public hearing. All such rules and regulations shall be filed with the Clerk of the Board of Supervisors.

Thank you,  
Holly

**Holly Lopez**

Executive Assistant to Executive Director Abbie Yant RN, MA  
Health Service Board Secretary  
Pronouns: She, Her, Hers ([What is this?](#))

1145 Market Street, 3<sup>rd</sup> Floor  
San Francisco, CA 94103  
(628) 652-4646 OFFICE  
[sfhss.org](http://sfhss.org)

**SAN FRANCISCO  
HEALTH SERVICE SYSTEM**  
Affordable, Quality Benefits & Well-Being

**SAN FRANCISCO  
HEALTH SERVICE SYSTEM**

February 8, 2023

Dear Angela Calvillo, Clerk of the Board of Supervisors,

The Health Service Board (HSB) recently revised its Governance Policies. I am submitting the new Health Service Board Governance Policies pursuant to the below Charter Section and confirming the 10-day Notice was provided for the Health Service Board hearing that adopted the policies.

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1. Adopt rules and regulations consistent with this Charter and ordinances of the City and County. No rule or regulation shall be adopted, amended or repealed, without a public hearing. At least ten days' public notice shall be given for such public hearing. All such rules and regulations shall be filed with the Clerk of the Board of Supervisors.

**Attached Documents:**

- December 30, 2022 Notice of Public Hearing
- January 12, 2023 HSB Regular Meeting Agenda Final
- HSB Governance Policies and Terms of Reference Revised 1-2023

Thank you,

Holly Lopez  
Board Secretary  
San Francisco Health Service System



# HEALTH SERVICE BOARD

## CITY & COUNTY OF SAN FRANCISCO

**Randy Scott**  
President

**Mary Hao**  
Vice President

**Karen Breslin**  
Commissioner

**Chris Canning**  
Commissioner

**Stephen Follansbee, M.D**  
Commissioner

**Claire Zvanski**  
Commissioner

**Abbie Yant, MA, RN**  
Executive Director  
Health Service System

**Holly Lopez**  
Executive Secretary

**Tel: (628) 652-4646**  
**Fax: (628) 652-4703**  
[www.sfhss.org](http://www.sfhss.org)

**December 30, 2022**

## NOTICE OF PUBLIC HEARING

## HEALTH SERVICE BOARD

Notice is hereby given that the San Francisco Health Service Board will hold a Public Hearing to adopt revised Health Service Board Governance Terms of Reference and Policies. The Health Service Board reviews the Governance Terms of Reference and Policies at least every three years and was last revised in February 2022.

The Health Service Board will hear this matter at the regular meeting on Thursday, January 12, 2023, at 1:00 pm, which shall be held in person at San Francisco City Hall Room 416 and via teleconference pursuant to the Health Service Board Resolution No. 22-11. Revised Governance Terms of Reference and Policies materials will be publicly posted on Friday, December 30, 2022.

Any person wishing to receive additional information may contact the Board Secretary by telephone: 628-652-4646, email [health.service.board@sfgov.org](mailto:health.service.board@sfgov.org), or mail attn: Board Secretary, 1145 Market Street 3<sup>rd</sup> Floor, San Francisco, CA, 94103.



# HEALTH SERVICE BOARD

## CITY & COUNTY OF SAN FRANCISCO

**Randy Scott**  
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Commissioner

**Abbie Yant, MA, RN**  
Executive Director  
Health Service System

**Holly Lopez**  
Executive Secretary

**TEL (628) 652-4646**  
**FAX (628) 652-4703**  
<http://www.sfhss.org/>

## HEALTH SERVICE BOARD

### NOTICE AND REGULAR MEETING AGENDA

Thursday, January 12, 2022, 1:00 pm  
City Hall, Room 416  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

and

VIRTUAL PRESENTATION BY SFGOV TV and Webex

## Remote Meeting Access

Watch at 1:00 pm on January 12, 2022 (via [SFGovTV schedule](#))

Click the link to join the meeting - <https://bit.ly/3PZilq3>

Public Comment Call-In: 415-655-0001 / Access Code: **2481 453 5729**

### Providing Public Comment:

Dial **415-655-0001** and then enter access code **2481 453 5729** then #

1. Press # again to enter the meeting as an ATTENDEE
2. You will hear a beep when you join the meeting as a participant.
  - a. Stop and LISTEN
  - b. Wait for Public Comment to be announced.
3. When Public Comment is called, dial \* then **3** to be added to the speaker line.
4. You will then hear "You have raised your hand to ask a question, please wait to speak until the host calls on you." Callers will hear silence when waiting for their turn to speak.
5. To withdraw your question, press \* then **3**. – you will hear: "You have lowered your hand."
6. When the system message says "Your line has been unmuted" - **THIS IS YOUR TIME TO SPEAK.**
7. When the President or Commission Secretary states "Welcome Caller," you are encouraged to state your name clearly. As soon as you speak, you will have **3 minutes** to provide your comments.
8. Once your 3 minutes have expired, you will be moved out of the speaker line and back as a participant in the meeting. You will hear "Your line has been muted."
9. Participants who wish to speak on other public comment periods can stay on the meeting line and listen for the next public comment opportunity.

### Best Practices when calling in for Public Comment:

- Call from a quiet location
- Speak slowly and clearly
- Turn down any televisions or radios around you
- Address the Commission as a whole, do not address individual Commissioners

### Written Public Comment

Persons unable to attend the meeting may submit written public comments regarding an agenda item. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. Written public comments expected to be part of the official record should be submitted to the Board email, [health.service.board@sfgov.org](mailto:health.service.board@sfgov.org), and **received by 5 pm on Wednesday, January 11th** before the meeting. Members can also call 628-652-4646 with any questions.

All comments received by the deadline will be forwarded to Board members, summarized and read aloud by the Board Secretary during the specific agenda item, and included in the meeting minutes. In the body of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

**1. CALL TO ORDER:**

**2. ROLL CALL:**

President Randy Scott-  
Vice President Mary Hao-  
Commissioner Karen Breslin-  
Commissioner Chris Canning-  
Commissioner Stephen Follansbee, M.D-  
Commissioner Claire Zvanski-

**3. RESOLUTION ALLOWING TELECONFERENCED MEETINGS UNDER CALIFORNIA GOVERNMENT CODE SECTION 54953(e): (Action)**

Presented by President Scott

The Health Service Board will consider the passage of a resolution that would give it, and all of its subcommittees, authority to meet remotely for the next 30 days.

DOCUMENTS ATTACHED: Health Service Board Resolution Findings to Allow Teleconference Meetings Draft

STAFF RECOMMENDATION: Accept and approve the Health Service Board Resolution Findings to Allow Teleconference Meetings

PUBLIC COMMENT:

ACTION:

**4. GENERAL PUBLIC COMMENT – An opportunity for members of the public to comment on any matter within the Board’s jurisdiction that is not on the agenda, including requesting that the Board place a matter on a future agenda.**

PUBLIC COMMENT:

**5. APPROVAL (with possible modifications) OF THE MINUTES OF THE MEETINGS SET FORTH BELOW: (Action)**

Presented by President Scott

DOCUMENTS ATTACHED:

November 2, 2022, HSB Governance Committee Meeting Minutes to Be Approved

December 8, 2022, HSB Regular Meeting Minutes to be Approved

December 13, 2022, HSB Governance Committee Meeting Minutes to be Approved

PUBLIC COMMENT:

ACTION:

**6. PRESIDENT’S REPORT: (Discussion)**

Presented by President Scott

DOCUMENTS ATTACHED: No written report.

PUBLIC COMMENT:

**7. DIRECTOR'S REPORT: (Discussion)**

Presented by Abbie Yant, SFHSS Executive Director

DOCUMENTS ATTACHED: January 12, 2023, Director's Report

PUBLIC COMMENT:

**8. SFHSS FINANCIAL REPORT AS OF NOVEMBER 30, 2022: (Discussion)**

Presented by Iftikhar Hussain, SFHSS Chief Financial Officer

DOCUMENTS ATTACHED:

SFHSS Financial Reporting as of November 30, 2022, Memo

SFHSS Financial Reporting as of November 30, 2022, Presentation

PUBLIC COMMENT:

**9. MAYOR'S BUDGET INSTRUCTIONS FOR THE SFHSS GENERAL FUND BUDGET FOR FISCAL YEAR 2023-2024 AND FISCAL YEAR 2024-2025: (Discussion)**

Presented by Iftikhar Hussain, SFHSS Chief Financial Officer

In accordance with the adopted Budget Approval Process legislation (Administrative Code Section 3.3) most departments need to hold one public meeting for public input on its departmental budget priorities after the Mayor issues budget instructions in December, and one hearing at least 15 days later and no later than February 14th to solicit public input on their budget submissions. Links to dates of these hearings and department budget submissions shall be posted on the Controller website <https://sf.gov/topics/budget>.

DOCUMENTS ATTACHED: The Mayor's Budget Instructions for the SFHSS General Fund Administration Budget for the Fiscal Year 2023-24 and Fiscal Year 2024-2025 Memo and Presentation.

PUBLIC COMMENT:

**10. BOARD EDUCATION: HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT (HIPAA) TRAINING: (Discussion)**

Presented by Rin Coleridge, Enterprise System and Analytics Director

DOCUMENTS ATTACHED: Board Education: Health Insurance Portability and Accountability Act (HIPAA) Training

PUBLIC COMMENT:

**GOVERNANCE COMMITTEE MATTERS**

**11. APPROVAL OF REVISIONS TO THE HEALTH SERVICE SYSTEM GOVERNANCE POLICIES AND TERMS OF REFERENCE: (Action)**

Presented by Committee Chair Follansbee

The Governance Committee met on November 2, 2022, to initiate the review process and presented to the full Board on November 10, 2022. The Committee designated four areas to review 1. Policy 210 regarding reinsurance (“stop-loss insurance”), 2. review audit and compliance language, 3. guidelines to address policy exceptions, and 4. outline a process for accepting legal settlement funds. The Committee met on December 13, 2022 and recommends changes to three areas HSB Terms of Reference 101: Health Service Board Terms of Reference, Policy 210: Contingency Reserve Policy and Methodology and Policy 213: Legal Settlement Policy.

**DOCUMENTS ATTACHED:**

Memo Request for Approval of Health Service Board Governance Policies and Terms of Reference

HSB Terms of Reference 101: Health Service Board Terms of Reference Draft Changes

HSB Governance Policy 210: Contingency Reserve Policy and Methodology Draft Changes

HSB Governance Policy 213: Legal Settlement Policy Draft

**STAFF RECOMMENDATION:** Approve changes to the Health Service Board Terms of Reference 101: Health Service Board Terms of Reference and the Governance Policy 210: Contingency Reserve Policy and Methodology. Approve the new Governance Policy 213: Legal Settlement Policy.

**PUBLIC COMMENT:**

**ACTION:**

**Rates and Benefits**

**12. PRESENTATION ON THE 2023 RATES AND BENEFITS CALENDAR FOR THE PLAN YEAR 2024 (Discussion)**

Presented by Abbie Yant, Executive Director

DOCUMENTS ATTACHED: Rates and Benefits Calendar Schedule for Plan Year 2024

**PUBLIC COMMENT:**

**13. APPROVE THE JUNE 30, 2022 INCURRED BUT NOT REPORTED (IBNR) RESERVE AND CONTINGENCY RESERVE AMOUNTS FOR SELF-FUNDED AND FLEX-FUNDED HEALTH PLANS (Action):**

Presented by Mike Clarke, Aon

DOCUMENTS ATTACHED: June 30, 2022 Incurred But Not Reported (IBNR) Reserve and Contingency Reserve Amounts for Self-Funded and Flex-Funded Health Plans Report

**STAFF RECOMMENDATION:** Approve the June 30, 2022 IBNR and Contingency Reserve Amounts for Self-Funded and Flex-Funded Health Plans

**PUBLIC COMMENT:**

**ACTION:**

## REGULAR BOARD MEETING MATTERS

### **14. VOTE ON WHETHER TO HOLD CLOSED SESSION FOR MEMBER APPEAL (Action):**

Presented by President Scott

PUBLIC COMMENT:

ACTION:

**Closed session under California Constitution Article I, Section 1; the Confidentiality of Medical Information Act, California Civil Code §§ 56 et seq; and the Health Insurance Portability and Accountability Act, 42 U.S.C. §§ 1320d et seq.**

**RECONVENE IN CLOSED SESSION**

### **15. VOTE TO ELECT WHETHER TO DISCLOSE ANY OR ALL DISCUSSION HELD IN CLOSED SESSION: (San Francisco Administrative Code Section 67.12(a)) (Action):**

Presented by President Scott

ACTION:

### **16. POSSIBLE REPORT ON ACTION TAKEN IN CLOSED SESSION (Government Code Section 54957.1 and San Francisco Administrative Code Section 67.12(b)) (Action):**

Presented by President Scott

ACTION:

### **14. REPORTS AND UPDATES FROM CONTRACTED HEALTH PLAN REPRESENTATIVES: (Discussion)**

PUBLIC COMMENT:

### **15. ADJOURNMENT:**

**Health Service Board and Health Service System Website: <http://www.sfhss.org>**

#### **Summary of Health Service Board Rules Regarding Public Comment**

1. A member of the public has up to three (3) minutes to make pertinent public comments before action is taken on any agenda item.
2. A member may comment on any matter within the Board's jurisdiction as designated on the agenda.
3. Members may submit their comments by email to [health.service.board@sfgov.org](mailto:health.service.board@sfgov.org) by 5 pm the day before the meeting start time. These comments will be made part of the official public record and shall be brought to the attention of the Health Service Board. All comments received by the deadline will be forwarded to Board members, summarized and read aloud by the Board Secretary during the specific agenda item, and included in the meeting minutes. In the subject line of your email, indicate the meeting date and the specific agenda item number. If you do not specify an agenda item, your emailed public comment will be read under general comment.

## **Knowing Your Rights Under the Sunshine Ordinance**

Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils, and other agencies of the City and County of San Francisco exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. For more information on your rights under the Sunshine Ordinance or to report a violation of the ordinance, visit the Sunshine Ordinance Task Force website at <http://www.sfgov.org/sunshine>.

## **Summary of Health Service Board Rules Regarding Cell Phones and Pagers**

The ringing and use of cell phones, pagers, and similar sound-producing electronic devices are prohibited at Health Service Board and committee meetings. The Chair of the meeting may order the removal of any person(s) in violation of this rule from the meeting room. The Chair of the meeting may allow an expelled person to return to the meeting following an agreement to comply with this rule. The complete rules are outlined in Chapter 67A of the San Francisco Administrative Code.

## **Disability Access and Accommodation**

Regular Health Service Board meetings are held at City Hall, 1 Dr. Carlton B. Goodlett Place, in Hearing Room 416 at 1:00 PM on the second Thursday of each month. The closest accessible BART station is Civic Center, three blocks from City Hall. Accessible MUNI lines serving this location are #42 Downtown Loop and the #71 Haight/Noriega and the F Line to Market and Van Ness and the Metro stations at Van Ness and Market and Civic Center. For more information about MUNI accessible services, call (415) 923-6142. There is accessible parking in the vicinity of City Hall at Civic Center Plaza adjacent to Davies Hall and the War Memorial Complex. Accessible seating for persons with disabilities (including those using wheelchairs) will be available. To obtain a disability-related modification or accommodation, including auxiliary aids or services, to participate in the meeting, please contact Holly Lopez, at 628-652-4646 at least 48 hours before the meeting, except for Monday meetings, for which the deadline is 4:00 pm the previous Friday.

## **Sensitivity to Chemical-based Products**

To assist the City's effort to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity, or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City accommodate these individuals.

## **Location of Materials**

If any materials related to an item on this agenda have been distributed to the Health Service Board after the distribution of the agenda packet, those materials are available for public inspection at the Health Service System during normal office hours. For more information, please contact Holly Lopez at 628-652-4646 or email [holly.lopez@sfgov.org](mailto:holly.lopez@sfgov.org). The following email has been established to contact all members of the Health Service Board: [health.service.board@sfgov.org](mailto:health.service.board@sfgov.org). Health Service Board telephone number: 628-652-4646

## **Lobbyist Registration and Reporting Requirements**

Individuals and entities influencing or attempting to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112; web site [www.sfgov.org/ethics](http://www.sfgov.org/ethics).

**GOVERNANCE POLICIES  
AND  
TERMS OF REFERENCE**

Revised January 2023

**SAN FRANCISCO  
HEALTH SERVICE SYSTEM**

Affordable, Quality Benefits & Well-Being

**Health Service Board Governance Manual**

Terms of Reference #	Tab #	Page #	Description	Originally Adopted	Date of Review & Amendment	Date of Review & Amendment
101	2	3	Health Service Board Terms of Reference	2/22/2007	02/14/2019	2/10/2022
102	3	10	President of Health Service Board Terms of Reference	2/22/2007	02/14/2019	2/10/2022
103	4	12	Vice President of Health Service Board Terms of Reference	2/22/2007	02/14/2019	2/10/2022
104	5	13	Executive Director Terms of Reference	2/22/2007	02/14/2019	2/10/2022
105	6	16	Budget and Finance Committee Terms of Reference	2/22/2007	02/14/2019	2/10/2022
106	7	18	Governance Committee Terms of Reference	2/22/2007	02/14/2019	2/10/2022

Policy #	Tab #	Page #	Description	Originally Adopted	Date of Review & Amendment	Date of Review & Amendment
201	8	20	Board Operations Policy	2/22/2007	02/14/2019	2/10/2022
202	9	27	Board Education Policy	2/22/2007	02/14/2019	2/10/2022
203	10	38	Board Performance Evaluation Policy	2/22/2007	02/14/2019	2/10/2022
204	11	40	Executive Director Performance Evaluation Policy	2/22/2007	02/14/2019	2/10/2022
205	12	42	Monitoring and Reporting Policy	2/22/2007	02/14/2019	2/10/2022
206	13	44	Board Communications Policy	2/22/2007	02/14/2019	2/10/2022
207	14	47	Service Provider and Vendor Selection Policy	2/22/2007	02/14/2019	2/10/2022
208	15	51	Strategic Planning Policy	2/22/2007	02/14/2019	2/10/2022
209	16	54	Investment Policy	1/5/2017	1/5/2020	2/10/2022
210	17	60	Contingency Reserve Policy and Methodology	3/8/2008	3/14/2013	2/10/2022
211	18	62	Self-Funded Plans' Rate Stabilization Policy	3/8/2008	1/8/2015	2/10/2022
212	19	66	IBNR Reserve Policy and Methodology	3/14/2013	3/14/2019	2/10/2022
213	20	68	Legal Settlement Policy	1/12/2023		

Reference Documents	Tab #		Description			Updated
	20		San Francisco Administrative Charter & Admin Codes			2/10/2022
	21		SFHSS Membership Rules effective January 1, 2022			2/10/2022

# **SAN FRANCISCO HEALTH SERVICE SYSTEM**

Affordable, Quality Benefits & Well-Being

## **101: HEALTH SERVICE BOARD TERMS OF REFERENCE**

### **Introduction**

- 1) The San Francisco Health Service System (“SFHSS”) is dedicated to providing outstanding health and other employee benefits to its members while adhering to the highest standards of customer service.
- 2) To carry out its mission and the responsibilities of the SFHSS, as set out in the City Charter (“Charter”) and San Francisco Administrative Code (“Administrative Code”), the Health Service Board (“Board”) has established clear roles and responsibilities for itself, and the other parties involved in the governance and management of the SFHSS.
- 3) The Board has established these terms of reference to confirm and build upon the Board’s statutory duties. In the event of a conflict between the City Charter or the Administrative Code and the terms of reference or governance policies adopted by the Board, the City Charter and Administrative Code will prevail.

### **Duties and Responsibilities**

#### **General Duties**

- 4) Consistent with Charter section 12.201, the Board and each committee of the Board shall confine its activities to policy matters and matters coming before it as an appeals Board.
- 5) The Board’s duties fall into two broad categories:
  - a) Designing benefit plans and benefit changes and determining rates under Charter section A8.422 subject to final approval by the Board of Supervisors; and
  - b) Health and welfare plan and fund administration in connection with:
    - i) The Health SFHSS Trust Fund, under Charter section 12.203;
    - ii) Benefit plans adopted under Charter section A8.422; and
    - iii) Benefit plans are administered by the Board under Charter section 4.102.

#### **Plan Adoption and Benefit Design**

- 6) Under Charter section A8.422, the Board has an important role to play in designing health benefit plans and amendments thereto for adoption by the Board of Supervisors:
  - a) The Board shall have power, and it shall be its duty by a majority vote of the entire membership of the Board, to adopt a plan or plans for rendering medical care to SFHSS members, or for obtaining and carrying insurance against such costs or for such care. Such plan or plans as may be adopted shall not become effective until approved by ordinance of the Board of Supervisors, adopted by three-fourths of its members (Charter § A8.422); and

# **SAN FRANCISCO HEALTH SERVICE SYSTEM**

**Affordable, Quality Benefits & Well-Being**

- b) Consistent with the plan year set by the Board, at a public meeting, the Board shall review and determine the adequacy of health care provided for SFHSS members and the adequacy of rates and benefits and the compensation paid for all services rendered, and it may make such plan revisions as it deems equitable, however, such revisions shall not become effective until approved by ordinance of the Board of Supervisors adopted by three-fourths of its members.

7) To facilitate carrying out the duties set out in paragraph 6 above, the Board shall approve:

- a) The annual benefit and rate-setting process; and
- b) The Rates and Benefits Review cycle will guide the goals/objectives for the Board so that they can carry out the health care adequacy review as set forth in section 6) b).

**Board Governance**

8) The Board is responsible for ensuring effective governance practices in respect of the Board.

9) The Board shall approve, and amend, as necessary:

- a) An Annual Statement of Purpose (Charter § 4.102);
- b) Rules and regulations consistent with the Charter and Ordinances at least annually (Charter § 4.104(1));
- c) Terms of reference describing the roles and responsibilities of the Board, Board committees, Board officers, the Executive Director, and, if applicable a Medical Director;
- d) Any governance-related policies necessary to help ensure appropriate governance practices at SFHSS; and
- e) A Board Education Plan.

10) The Board shall:

- a) Elect a President and Vice-President of the Board on an annual basis;
- b) Establish standing or ad hoc committees or task forces as necessary;
- c) Upon the recommendation of the President, appoint Board members and a chair to each standing committee, ad hoc committee, and task force;
- d) Ensure that a Board orientation and continuing education program is in place to assist Board members in securing the knowledge they require to properly execute their duties;
- e) Annually conduct a Board performance evaluation, in which Board members may evaluate the performance and practices of the Board during the prior year and suggest opportunities for improvement;
- f) When budget permits, approve travel requests by Board members for education or other business purposes pertaining to SFHSS; and

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g) Ensure that a record of Board and Committee meeting proceedings is maintained as required under the *San Francisco Sunshine Ordinance*, Administrative Code, Chapter 67.

## **Benefit Administration**

- 11) The Board shall ensure the administration of health and wellness plans adopted by the Board of Supervisors under Charter section A8.422, and health and welfare plans established by the Mayor and the Board of Supervisors under Charter section 4.102.
- 12) The Board shall ensure that SFHSS management implements benefit and administration policies to ensure the efficient and effective administration of all benefit plans it administers, addressing, for example, membership rules, the annual rates, and benefits setting process, service quality standards, member communications, open enrolment rules, the confidentiality of member data, and performance evaluation of vendors.
- 13) The Board shall establish and, at least annually, review and if necessary, amend the SFHSS Rules to comply with Internal Revenue Code section 125.

## **Investment Administration**

- 14) The Board shall administer the SFHSS Trust Fund in accordance with the Charter solely for the benefit of the active and retired members of the SFHSS and their covered dependents. (Charter § 12.203)
- 15) The Board shall have control of the administration and investment of the SFHSS Trust Fund provided that all investments shall be of the character legal for insurance companies in California. (Charter § A8.429)
- 16) In keeping with its fiduciary duty to prudently administer the SFHSS Trust Fund, the Board shall be responsible for:
  - a) Approving a written investment policy statement, and reviewing, confirming, or amending such policy at least annually. The policy statement is outlined in the 209: **SFHSS TRUST FUND INVESTMENT POLICY**.
  - b) Ensuring qualified parties are appointed to manage SFHSS Trust Fund assets.
  - c) Ensuring regular compliance monitoring in regard to the investment policy statement.
  - d) Ensuring ongoing review of the investment performance of the Health Service Trust Fund.

## **Rates and Accounting**

- 17) The Board shall adopt funding policies to ensure the financial health and integrity of each flex and self-funded plan, and shall be reviewed annually and, when necessary, amend said policies. The funding policy shall also address other reserves to be held in the SFHSS Trust Fund. The policy may address, among other things, appropriate contingency reserve targets for unanticipated needs and claims that are incurred but not reported (“IBNR”), the actuarial methodologies and assumptions to be used in determining reserves, and subsidies.

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18) As outlined in the City Ordinance, prior to the second Monday in January in the year, or such time consistent with the plan year set by the Board, the Board shall ensure a survey is conducted of the 10 largest counties in California, other than the City and County of San Francisco, to determine the average contribution made by each employer of such county to health benefit coverage. Based on the survey, the Board shall determine the average contribution made with respect to each employee by the 10 counties toward the health care plans provided for their employees, and shall certify to the Board of Supervisors the amount of such average contribution. (Charter § A8.423)

19) The Board shall:

- a) Ensure that management implements mechanisms to collect all required contributions to the Health SFHSS Trust Fund and to make all distributions in a timely manner;
- b) Ensure historical records on rates and costs are maintained;
- c) Ensure appropriate financial and operational controls are established by management;
- d) Ensure funding is in place to provide for the annual independent financial audit;
- e) Review with management significant accounting policy changes, as required; and
- f) Review and accept the annual audited financial statements and external auditors' management letter and take corrective action if required.

## **Organizational Planning & Risk Management**

20) The Board shall annually approve:

- a) A strategic plan, which may include a mission statement for the SFHSS, the broad direction and goals of the SFHSS, and the specific projects that must be completed to fulfill SFHSS' direction and goals;
- b) The SFHSS annual General Fund and the Healthcare Sustainability Fund Budget;
- c) The basic SFHSS organizational structure; and
- d) Outsourcing strategies with respect to cores SFHSS services, i.e., whether certain activities will be performed by an outside agent rather than SFHSS staff.

21) The Board shall ensure management develops, over time, on an ongoing system of operational risk management to include health plan audits and compliance plans that management reports to the Board at least annually on such system. This may be accomplished as part of the strategic planning process if deemed appropriate by SFHSS management and the Board.

## **Human Resources**

22) The Board shall:

- a) Appoint an Executive Director and determine the duties and responsibilities of the position;

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- b) Establish a process for evaluating the performance of the Executive Director, and annually evaluate the Executive Director accordingly;
- c) Establish and annually review the compensation of the Executive Director within the ranges of the classification set for the position; and
- d) Ensure the Executive Director documents the delineation of SFHSS managerial authority and responsibility in the event the Executive Director is absent or unavailable to perform the Executive Director's duties for an extended period, along with any related procedures to ensure continuity in SFHSS operations. The Executive Director shall review such documentation, and any updates thereto with the Board, from time to time, subject to open meeting law requirements.

## **Communications**

23) The Board shall:

- a) Ensure that an annual report describing its activities, and file such report with the Mayor and the Clerk of the Board of Supervisors; (Charter §4.103)
- b) Hold meetings open to the public and encourage the participation of interested persons; (Charter § 4.104.2)
- c) Conduct meetings in accordance with the *San Francisco Sunshine Ordinance* (San Francisco Administrative Code, Chapter 67), and the *Ralph M. Brown Act* (California Government Code, Section 54950 et seq.);
- d) Ensure that information is obtained and disseminated to the members of the SFHSS with regard to plan benefits and costs thereof; (Charter § A8.423) and
- e) Work with the Executive Director to ensure other mechanisms and procedures are in place to enable accurate, coordinated, and effective communication between the SFHSS and its stakeholders, including plan members, the City, other participating SFHSS employers, and employee groups.

## **Legislation and Litigation**

24) The Board may, in closed session, consider and approve recommendations made by the Executive Director or legal counsel concerning settlements or other legal actions involving SFHSS.

## **Selection of Vendors**

25) The Board shall establish policies to help ensure effective and prudent selection of service providers.

26) The Board recognizes that it is neither effective nor efficient for the Board to be involved in the selection of all service providers. Accordingly, the Board shall be responsible for approving the awarding of final contracts for the following primary service providers named below:

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- a) Actuaries;
- b) Plan Administrators;
- c) Hearing officers or firms providing the services of hearing officers;
- d) Third-party administrators retained for services in connection with non-Charter benefits and with contract values in excess of \$500,000 annually;
- e) External information technology consultants retained for services with contract values in excess of \$500,000;
- f) Services of a Medical Director;
- g) Investment managers or advisors; and
- h) Other service providers, as may be determined by the Board.

27) It is recognized and understood that the following services are provided or coordinated by various departments within the City:

- a) Financial and operational audit services;
- b) Custody services;
- c) Legal services;
- d) Investment management and advisory services; and
- e) Information technology services.

28) The Board shall communicate to the Executive Director regarding secondary service providers or classes of services providers, which the Executive Director shall be authorized to select, and the Board shall determine the controls to be put in place with respect to such authority; such as, for example, dollar limits on expenditure authority.

**Monitoring**

29) The Board shall ensure that appropriate monitoring and reporting practices are established and documented within SFHSS.

30) The Board shall periodically review compliance with, and the continued appropriateness of, any policies adopted by the Board including, but not limited to, policies in the following areas:

- a) Governance policies and terms of reference;
- b) Benefit design policy;
- c) Funding policies:
  - i) Rate Stabilization Reserve policy;

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- ii) Incurred But Not Reported ("IBNR") policy; and
- iii) Contingency Reserves policy.
- d) Investment policy;
- e) Health Service System rules;
- f) Communication policy; and
- g) Accounting policy.

31) The Board shall monitor periodically:

- a) The levels of the reserves (on not less than a quarterly basis);
- b) The adequacy of rates, including a retrospective review of rate-setting; and
- c) The investment performance and costs of the Health System Trust Fund.

32) The Board shall ensure periodic performance reviews of key service providers including, but not limited to, insurance carriers and third-party administrators relative to pre-established performance criteria.

33) The Board shall ensure the periodic monitoring of usage and participation levels by members within SFHSS health plans, and the general affordability of the plans it administers.

34) The Board shall monitor the levels of service quality provided by the SFHSS health plans, and other benefit plans sponsored by the SFHSS, developing over time the methodologies necessary to do so.

35) The Board shall monitor:

- a) Implementation of the Strategic Plan; and
- b) Compliance with the SFHSS Operating Budget.

36) At least annually, the Board shall review the performance of:

- a) The Executive Director; and
- b) The Board itself.

### **Review**

37) The Board shall review these terms of reference at least every three years.

### **History**

38) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, February 10, 2022, and January 12, 2023.

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**102: PRESIDENT OF THE HEALTH SERVICE BOARD TERMS OF REFERENCE**

**Introduction**

- 1) Unless otherwise agreed by the Board, at its regular meeting in June of each year, the Board shall elect one Board member to serve as President. The President shall take office at the regular July meeting in July immediately following the election and the President's term shall continue until the assumption of office by the next President at the regular meeting in the following July.

**Duties and Responsibilities**

- 2) The President shall exercise the powers and shall perform the duties and functions as specified herein:
  - a) Preside at all Board meetings, ensuring that such meetings are conducted efficiently and in accordance with the *San Francisco Sunshine Ordinance* (Administrative Code, Chapter 67), the *Ralph M. Brown Act* (California Government Code, section 54950 et seq.), and the policies of the Board;
  - b) Recommend to the Board the creation of task forces or ad hoc committees of the Board, and the appointment of members and a chair to each standing committee, ad hoc committee, and task force. Recommendations concerning membership and chairs of standing committees are generally to be made by the President at the Board meeting following the meeting at which the President is elected;
  - c) Authenticate by his or her signature when necessary, or when required by law, all documents authorized by the Board;
  - d) Call special meetings. Special meetings may be called by the President; however, they must be called by the President upon the written request of a majority of the members of the Board or authorization by a majority of the Board at a prior meeting. This provision must be implemented in a manner consistent with applicable open meeting laws;
  - e) In situations that call for a spokesperson to speak on behalf of the SFHSS, the President shall consult with the Executive Director and determine whether the President, Executive Director or another individual should serve as a spokesperson in the situation in question;
  - f) Review the agenda of each Board meeting with the Executive Director prior to the meeting;
  - g) Be available to assist committee chairs in carrying out their duties; and
  - h) Be available to assist the Executive Director in the orientation process for new Board members.

**Review**

- 3) The Board shall review these terms of reference at least every three years.

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## **History**

- 4) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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**103: SFHSS VICE PRESIDENT OF THE BOARD TERMS OF REFERENCE**

**Introduction**

- 1) Unless otherwise agreed by the Board, at its regular meeting in June of each year, the Board shall elect one Board member to serve as Vice President. The Vice President so elected shall take office at the regular meeting in July immediately following the election and the Vice President's term shall continue until the assumption of office by the next Vice President at the regular meeting in the following July.

**Duties and Responsibilities**

- 2) The Vice-President shall assume the duties of the President when the President is absent, or when the President shall designate the Vice-President to act. In the event of death, resignation, removal from office, or permanent disability of the President, the Vice-President shall temporarily act for the President until such time as an election can be held to elect a new President.

**Review**

- 3) These terms of reference shall be reviewed by the Board at least every three years.

**History**

- 4) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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## **104: SFHSS EXECUTIVE DIRECTOR TERMS OF REFERENCE**

### **Introduction**

- 1) The Executive Director shall hold office at the pleasure of the Board and shall be responsible to the Board as a Board, but not to any individual member or committee thereof. (Charter §12.201)
- 2) The Executive Director shall provide leadership for the SFHSS in implementing programs necessary to achieve the mission, goals, and objectives established by the Board, and shall manage the day-to-day affairs of SFHSS in accordance with the Charter.
- 3) The Executive Director is the executive ultimately responsible for the entire operations of SFHSS. The Executive Director shall ensure proper delegation of duties to senior management and staff to maximize the efficiency and effectiveness of SFHSS resources.
- 4) The Executive Director shall provide support to the Board and its committees in establishing all policies of the Board including identifying and analyzing issues requiring Board policy and providing policy options and clear, well-supported policy recommendations for consideration by the Board or its committees.
- 5) In addition to having operational responsibility for SFHSS, the Executive Director is responsible for assisting and supporting the Board and its standing committees in carrying out the duties and responsibilities set out in their respective terms of reference.

### **Duties & Responsibilities**

#### **Governance**

- 6) The Executive Director shall assist the Board in its governance functions by:
  - a) Recommending terms of reference and other policies to ensure appropriate governance practices;
  - b) Coordinating new Board member education and training and additional education within budget limitations in accordance with the Board Education Policy and Board Education Plan; and:
  - c) Coordinating Board member travel within budget limitations.

#### **Benefits Administration and Operations**

- 7) The Executive Director shall direct and oversee all SFHSS administrative and operational activities including:
  - a) Developing and implementing all policies necessary to ensure the effective administration of member benefits and reporting to the Board, and directing administrative staff involved in the delivery of service to plan members and in SFHSS operations;
  - b) Developing and recommending a strategic plan to the Board;

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- c) Developing an annual operating budget, as well as applicable departmental budgets, and presenting them to the Board for approval as part of the City's budget process;
- d) Ensuring a system of operational risk management is in place, which addresses, among other things, sound records, data management, and security;
- e) Ensuring prudent fiscal management, oversight, and reporting of SFHSS operations;
- f) Negotiating and executing agreements, and authorizing payments related to the administration of SFHSS and the appointment of all service providers, consistent with the operating budget and internal SFHSS controls;
- g) Ensuring effective and timely communication with members and stakeholders on matters relating to SFHSS administration; and
- h) Representing the SFHSS at the Board of Supervisors and other City departments on the budget and other matters affecting the SFHSS.

## **Human Resources**

- 8) Consistent with the City's Administrative Code, applicable civil service rules, the operating budget, and collective bargaining agreements, the Executive Director shall hire, direct, supervise, and when appropriate, terminate senior executives of the SFHSS and shall oversee the hiring, management, and termination of staff. The Executive Director shall manage the employee grievance process relating to SFHSS staff in accordance with the City Charter, Administrative Code, and the collective bargaining agreements; and shall inform the Board of any issues as appropriate.
- 9) The Executive Director shall ensure ongoing assessment of SFHSS human resource needs and the development of appropriate human resource programs and procedures, including succession planning and coordination with other City departments as necessary.

## **Legislation and Litigation**

- 10) The Executive Director shall carry out the following duties with the advice of legal counsel as necessary:
  - a) Monitor trends regarding legislation that may have a significant impact on SFHSS;
  - b) Report to the Board on legislative proposals that could significantly affect the SFHSS, and recommend whether the Board should take any action;
  - c) Manage and coordinate, with legal counsel, all legal proceedings involving SFHSS;
  - d) Provide recommendations to the Board concerning member appeals, settlements, or other legal actions involving SFHSS;
  - e) Make recommendations or proposals to the Board on a proactive basis regarding Charter amendments that are consistent with the SFHSS' mission; and

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- f) Recommend to the Board that obsolete provisions of the Administrative Code be eliminated, or that various provisions of the Administrative Code be amended to reflect Charter amendments or new or revised State legislation.

**Service Providers**

11) The Executive Director shall:

- a) Initiate and conduct the solicitations for contracts, and shall apprise the Board of information regarding the selection process;
- b) Negotiate and execute all serviceprovider/vendor agreements;
- c) Appoint those service providers for which the Board has delegated appointing authority to the Executive Director, in accordance with the Service Provider/Vendor Selection Policy or other Board action; and
- d) Regularly monitor the performance of all SFHSS service providers, and report regularly to the Board on such monitoring efforts.

**Monitoring and Reporting**

12) The Executive Director shall ensure that monitoring and control mechanisms are in place to ensure that policies and procedures are properly implemented and that the operations of the SFHSS are effective.

13) The Executive Director shall provide the Board with relevant, appropriate, and timely information to enable it to properly carry out its oversight responsibilities. The Executive Director shall also apprise the Board in a timely manner of all significant issues, problems, or developments pertaining to SFHSS, and provide recommended courses of action as appropriate.

**Review**

14) The Board shall review these terms of reference at least every three years.

**History**

15) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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## **105: SFHSS BUDGET AND FINANCE COMMITTEE TERMS OF REFERENCE**

### **Introduction**

- 1) The Board has established the Budget and Finance Committee to assist the Board in the financial oversight of the SFHSS, including oversight of all audits of the SFHSS and the budgeting process. These financial oversight duties may be performed as a committee of the whole.

### **Composition**

- 2) Upon the recommendation of the President, the Budget and Finance Committee shall be comprised of three Board members including the Committee Chair, all of whom shall be appointed by the Board.
- 3) The Executive Director shall designate a staff member to provide administrative support to the Budget and Finance Committee.

### **Operational Rules**

- 4) The Budget and Finance Committee shall adhere to the following operational rules:
  - a) The presence of a majority shall constitute a quorum;
  - b) All actions of the Budget and Finance Committee shall be by a vote of the majority of the members present at a meeting of the Finance Committee, provided a quorum is present;
  - c) To be effective, all actions of the Budget and Finance Committee shall be approved by the Board;
  - d) The Budget and Finance Committee shall meet at least annually, or more often if it deems necessary.
- 5) The Budget and Finance Committee may establish other operational rules, procedures, calendars, and agendas for the Committee, as necessary, provided they are consistent with the Charter and Cityordinances, and Board policies.
- 6) The Budget and Finance Committee shall periodically review its terms of reference and advise the Governance Committee with respect to modifications, as appropriate.

### **Duties and Responsibilities**

#### **Audits and Examinations**

- 7) The Budget and Finance Committee shall:
  - a) Provide clear direction to SFHSS that the independent financial auditor is accountable to share a report to the Board;

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- i. Budget and Finance Chair, in consultation with Board President, CFO, and Executive Director, will make a recommendation for the report to be submitted directly to the Committee or directly to the full Board for its review.
- b) Receive presentations from SFHSS management or the external financial auditor regarding the annual audited financial statements, review any responses by management, and recommend any appropriate actions to the Board;
- c) Provide the appropriate forum to review and comment on finalized management letters submitted by the financial auditor, review management's responses thereto, and provide recommendations to the Board, as appropriate; and
- d) Provide the appropriate forum for handling all policy-related matters with respect to audits, examinations, and investigations or inquiries by local, state, or federal agencies in conjunction with the Executive Director and SFHSS staff.

**Annual Budgeting Process**

8) The Budget and Finance Committee shall:

- a) Review the annual Administrative Budget and the Healthcare Sustainability Fund Budget of the SFHSS and all requested modifications and supplements thereto;
- b) Recommend the Administrative Budget and the Healthcare Sustainability Fund Budgets to the Board for approval; and
- c) Monitor SFHSS budget variance reports every quarter and recommend appropriate action to the Board and Executive Director, if necessary.

**Other**

9) The Budget and Finance Committee shall:

- a) Review any significant changes in accounting practices or policies that may impact SFHSS' financial status;
- b) Report regularly to the Board on its activities; and
- c) Perform any other duties assigned by the Board.

**Review**

10) The Board shall review these terms of reference at least every three years.

**History**

11) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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**106: SFHSS GOVERNANCE COMMITTEE TERMS OF REFERENCE**

**Introduction**

- 1) The Board has established the Governance Committee to assist the Board in:
  - a) Developing, overseeing, and implementing the governance policies and practices of the Board and its committees; and
  - b) Coordinating the performance evaluations of the Board and the Executive Director
- 2) Upon the recommendation of the President, the Governance Committee shall be comprised of three Board members, including the committee chair, all of whom shall be appointed by the Board.
- 3) The Executive Director shall designate a staff member to provide administrative support to the Governance Committee.

**Operational Rules**

- 4) The Governance Committee shall adhere to the following operational rules:
  - a) The presence of a majority shall constitute a quorum;
  - b) All actions of the Governance Committee shall be by a vote of the majority of the members present at a meeting of the Committee, provided a quorum is present;
  - c) All actions of the Governance Committee shall be approved by the Board to be effective, unless otherwise provided herein; and
  - d) The Governance Committee shall meet at least annually.
- 5) The Governance Committee shall establish other operational rules, procedures, calendars, and agendas for the Committee, as necessary, provided they are consistent with the Charter, City ordinances, and Board policies.

**Duties and Responsibilities**

- 6) The Governance Committee shall:
  - a) In consultation with the Executive Director, develop and recommend to the Board terms of reference for the:
    - i) Board;
    - ii) Committees of the Board;
    - iii) President and Vice President of the Board; and
    - iv) Executive Director. Periodically recommend to the Board such amendments to the terms of reference as may be necessary or advisable;

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- b) Recommend to the Board any modifications to the committee structure of the Board, e.g., the addition or elimination of any committees;
- c) Review, develop and recommend to the Board for approval, new governance policies as maybe necessary, and review existing governance policies in accordance with the schedule for review established within each policy;
- d) Recommend to the Board a Board Education Plan and updates thereto;
- e) Co-ordinate the implementation of the annual Board performance evaluation policy, including approving and amending as necessary any surveys or similar forms used in the evaluation;
- f) Coordinate the implementation of the annual Executive Director performance evaluation policy. The Committee shall recommend to the Board the criteria to be used in evaluating the performance of the Executive Director, and shall have the authority to approve minor amendments as necessary to any surveys or similar instruments used to perform the evaluation;
- g) Monitor compliance with governance-related policies, rules, and legislation, and address any alleged violations;
- h) Report regularly to the Board on its activities; and
- i) At the request of the Board, undertake such other governance-related initiatives as may be necessary or desirable to contribute to the success of SFHSS.

**Review**

- 7) The Board shall review this policy at least every three years.

**History**

- 8) These terms of reference were adopted by the Board on February 22, 2007; amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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**201: SFHSS BOARD OPERATIONS POLICY**

**Purpose**

- 1) This Board Operations Policy is intended to set out the manner in which the Board shall conduct its business and includes guidelines addressing, among other things, the appointment of officers, the establishment of committees, and the conduct of meetings.

**Board Composition**

- 2) Under Charter Section 12.200, the Board consists of seven members:
  - a) One member of the Board of Supervisors appointed by the President of the Board of Supervisors;
  - b) Two members to be appointed by the Mayor. (The two members appointed by the Mayor shall be appointed in accordance with the requirements set forth in Charter section 3.100 and Charter sections 12.100 –12.103.)
  - c) One member is appointed by the Controller. If the Board fails to calendar the Controller's nomination for consideration at a meeting to occur not later than 60 days after receipt of the Controller's written notice of nomination, the Controller's nominee shall be deemed approved.
  - d) Three members elected from the active and retired members of the SFHSS from among their number.
- 3) The term of office of each member, except the member of the Board of Supervisors, shall be five years.
- 4) Vacancies on the Board:
  - a) A vacancy on the Board appointed by the Mayor shall be filled by the Mayor.
  - b) A vacancy in the Controller's appointed position shall be filled by the Controller and confirmed by the Board.
  - c) A vacancy in an elected office on the Board shall be filled by a special election within 90 days after the vacancy occurs unless a regular election is to be held within six months after such vacancy shall have occurred. (Charter section 12.200).

**Election of President and Vice President**

- 5) There shall be a President and Vice President of the Board each of whom shall be a Board member. (SHFSS Rules and Regulations, A3)
- 6) At its regular meeting in June of each year, the Board shall elect one Board member to serve as President and one Board member to serve as Vice President. The President and Vice President shall take office at the regular meeting in the month of July immediately following the election and

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their terms shall continue until the assumption of office by the next President and Vice President at the regular meeting in the following July. (SFHSS Membership Rules and Regulations, A3(a))

- 7) In electing a President and Vice-President, it is expected that, at a minimum, the following criteria will be considered:
  - a) Demonstrated leadership abilities;
  - b) Committee and committee chairperson experience; and
  - c) Time availability.
- 8) If an officer vacates his office prior to the end of his term, an election shall be held at the next regular meeting of the Board to select a new officer who shall take office immediately upon election and shall hold office for the unexpired term. Notwithstanding the foregoing, so long as there is no President, the Vice President shall act as President until a new President is elected and takes office. (SFHSS Membership Rules and Regulations, A3(b))
- 9) Neither President nor Vice President may hold such office for more than two consecutive one-year terms. This two-term limit shall not include service for any unexpired term pursuant herein. (SFHSS Membership Rules and Regulations, A3(c))

## **Board Committees**

- 10) Based on the recommendations of the President, the Board shall:
  - a) Approve the establishment of standing and ad hoc committees; and
  - b) Annually approve the members and chairs of standing and ad hoc committees.
- 11) The standing committees of the Board shall be as follows:
  - a) Budget and Finance Committee
  - b) Governance Committee
- 12) The Governance Committee shall be responsible for recommending to the Board terms of reference for each standing committee of the Board.
- 13) Committees shall be comprised of not more than three Board members, one of whom shall be the committee chair.
- 14) In the event of a vacancy on any standing or ad hoc committee, the President shall appoint a replacement to hold office for the balance of the unexpired term.
- 15) The term of office for chairs of standing committees shall be one year. No chair of a standing committee may hold such office for more than two consecutive one-year terms. This two-term limit shall not include service for any unexpired term as set forth above.

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- 16) Members and chairs of ad hoc committees shall serve until the dissolution of the committee, or until the Board determines otherwise.
- 17) In the absence of a committee chair, the committee chair may designate in advance another committee member to act as chair for a particular meeting, failing which the remaining committee members shall designate one of themselves to act as chair for such meeting.
- 18) The Executive Director shall designate a staff member to provide administrative support to each committee.

**Meetings of the Board and Committees**

- 19) The time and location of Board meetings shall be as follows:
  - a) Regular meetings of the Board shall be held at 1:00 p.m. on the second Thursday of the month at City Hall Room 416, San Francisco, or at such other time or place as the Board, at a prior regular meeting, may designate. In the event this day is a holiday, the meeting shall be held on the third Thursday unless otherwise determined by the Board. (SFHSS Membership Rules and Regulations, A1(a))
  - b) Special meetings of the Board may be called at any time by the President or by a majority of the Board, however, special meetings of the Board for closed sessions with legal counsel may precede or follow the regular meeting of the Board. (SFHSS Membership Rules and Regulations, A1(b))
- 20) All meetings shall be open and public, and all persons shall be permitted to attend any meetings of the Board. Notwithstanding the foregoing, the Board may meet in closed session when authorized by the Ralph M. Brown Act of the State of California (the "Brown Act"), the San Francisco Sunshine Ordinance, Chapter 67 of the San Francisco Administrative Code, and Charter section 4.104(2). (SFHSS Membership Rules and Regulations, A1(c))

**Committee Meetings**

- 21) Standing committees shall meet at times and places agreed to by the committee. Ad hoc committees shall meet as required.
- 22) If possible, committee meetings shall take place at City Hall, San Francisco. To assist committee members in planning to attend meetings, each standing committee shall if feasible, establish an annual forward agenda or meeting schedule.

**Teleconferencing**

- 23) Board members may not participate by teleconference in Board or committee meetings except as may occur during a state of emergency and/or otherwise allowed under State and Local law.
- 24) Advisors and other vendors may participate by teleconference at Board and committee meetings to the extent permitted by law.

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**Calendar, Meeting Materials, Minutes**

- 25) The agenda for Board and committee meetings shall be prepared by the Executive Director and, if time permits, reviewed and approved by the President or committee chair respectively. Board and committee members may request that the Executive Director, President, or committee chair calendar any item for a Board or committee meeting, and such requests maybe made at or outside a Board or committee meeting. The Executive Director, President, and committee chairs shall make a good faith effort to ensure all such requests are calendared within a reasonable period of time.
- 26) Consent agendas may be used to address items that staff considers to be routine and non-controversial. The consent agenda may be approved by one motion if no member of the Board or public wishes to comment or ask questions about any item on the consent agenda. If a comment or discussion on any item is desired by anyone, the item will be removed from the consent agenda and will be considered separately by the Board.
- 27) The Board shall receive an advance calendar and the related meeting materials no later than the Friday preceding the next scheduled meeting.
- 28) Only items that have been calendared will be heard by the Board at any meeting. The Board may consider emergency items provided they have been noticed in writing at least 24 hours inadvarce of the Board meeting, consistent with the Ralph M. Brown Act.
- 29) A request that a calendared item be heard out of order shall be presented at the start of the meeting to the President. The President shall decide if the request shall be granted based on the reason for the request.
- 30) All calendared matters to be postponed shall be announced at the start of the meeting. During a meeting, any Board member or any interested party may request postponement of an action. The President shall approve or reject any request to postpone an action being considered by the Board at its meeting, subject to the discretion of the full Board.
- 31) With respect to minutes:
  - a) The Secretary to the Board shall record in the minutes the time and place of each Board and committee meeting, the names of the Board members present, all official acts of the Board or committee, and the votes of the members; and
  - b) The minutes shall be written and presented for correction and approval within a reasonable time. The minutes, or a true copy thereof, shall be certified by the Board Secretary.

**Resolutions**

- 32) The term "resolution" shall mean any action of the Board which prescribes or defines inwritten form a Board policy or decision.

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33) The Board shall enact and adopt resolutions as follows:

- a) At any regular or special Board meeting, any Board member may move for the adoption of a resolution which may be stated orally or in writing;
- b) The Executive Director shall be responsible for performing, or causing to be performed, all necessary research and analysis to support resolutions prior to their adoption by the Board;
- c) Prior to adoption, the proposed resolution shall be prepared by the Executive Director in proper format and the Executive Director may, if necessary, forward the resolution to the City Attorney's Office for approval as to format and legality. The proposed resolution shall thereafter be presented to the Board for action; and
- d) An adopted resolution shall be signed and dated by the President and the Executive Director.

34) All adopted resolutions shall be numbered in an orderly sequence and shall be retained in the office of the Executive Director. The resolutions shall be readily accessible to members of the SFHSS and the public at large.

35) The Executive Director shall notify the Board of any legislative or court action which would require the rescinding, amending, or modifying a Board resolution.

**Quorum, Rules of Order, and Voting**

- 36) The presence of a majority of the members of an appointive Board, commission, or other units of government shall constitute a quorum for the transaction of business by such body. Unless otherwise required by the Charter, the affirmative vote of a majority of the members shall be required for the approval of any matter, except that the Operations Policy or Membership Rules may provide that, with respect to matters of procedure, the body may act by the affirmative vote of a majority of the members present, so long as the members present constitute a quorum. (Charter section 4.104)
- 37) The majority of the members of each committee shall constitute a quorum, and committees may act by a majority of the members present at a committee meeting provided, however, that a quorum is in attendance.
- 38) Board and committee members may not vote by proxy and must be present at a meeting in order to vote.
- 39) Except as otherwise provided in this Operations Policy, Robert's Rules of Order in its latest revision shall guide the Board as to rules of order in the event of a dispute among Board members.
- 40) When a Board member desires to address the Board, the member shall seek recognition by addressing the presiding officer. When recognized, the Board member shall proceed to speak, confining his remarks to the question before the Board. No discussion shall take place until a resolution or motion has been moved and seconded, or until a calendared item has been introduced. (SFHSS Membership Rules and Regulations, A6)

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- 41) The Board may take action only upon a motion by a Board member, seconded by another Board member.
- 42) Each member of the Board present at a regular or special meeting must vote “yes” or “no” when a question is put unless excused from voting by a motion adopted by a majority of the members present. (Charter section 4.104)
- 43) Tie votes shall be handled as follows:
  - a) A tie vote on an affirmative motion shall be deemed to be a failure to adopt such motion, and the matter or request before the Board is denied; and
  - b) A tie vote on a negative motion shall be deemed to be a failure to adopt such motion, but the matter or request remains before the Board for action.
- 44) Nothing in this policy shall prohibit the President or a committee chair from making or seconding a motion, voting on a motion, and otherwise participating as a Board member.
- 45) A motion to reconsider a Board action can only be proposed by a Board member who voted with the prevailing side, however, a Board member who is not eligible to move to reconsider may briefly state their reasons for reconsideration. If the Board does not consent to hear the matter, the request is denied, and the previous action is final.
- 46) Requests for rulings on moot or hypothetical questions will not be permitted by the Board.

**Attendance**

- 47) Except in the event of a notified absence (defined below), each member of the Board is expected to attend each regular or special meetings of the Board and each meeting of any committees on which they serve. The Commission Secretary shall maintain a record of members' attendance.
- 48) A Board member's absence shall constitute a notified absence where the Board member, in advance of the meeting, informs the Commission Secretary that the member will be absent. An absence due to unforeseen circumstances such as illness or emergency shall also qualify as a notified absence where the member reports such absence to one of the above-mentioned parties as soon as reasonably possible. The Commission Secretary shall record as non-notified all absences involving neither advance notice nor unforeseen circumstances.
- 49) The Commission Secretary shall report all instances of non-notified absences as well as any instance of three consecutive absences of a member from Board or committee meetings in a fiscal year to the member's appointing authority.
- 50) At the end of each fiscal year, the Commission Secretary shall submit a written report to the appointing authorities of the Board detailing each Board member's attendance at all meetings of the Board and its committees for that fiscal year.

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**Public Comment**

- 51) Before taking a vote on any action item, the Board shall ask for public comment. Each speaker shall be limited to three (3) minutes of comments with respect to each action item. This rule may be waived at the discretion of the presiding officer, or by a vote of a majority of the Board members present. The Board Secretary may be asked to time each speaker and to notify such speaker when the time limit has expired. Notwithstanding the foregoing, when a large number of speakers wish to comment on a particular action item, a reasonable overall time limit may be placed on public comment for such action item, and each speaker may thereby be limited to a period of comment that is less than three minutes. (SFHSS Membership Rules and Regulations, A5)
- 52) Speakers who wish to make public comment may be requested to fill out speaker cards in advance provided, however, that a speaker may nevertheless choose to remain anonymous. (SFHSS Membership Rules and Regulations, A5)
- 53) Each speaker's comments must be pertinent to the item under consideration by the Board. The presiding officer of the meeting shall be the sole judge of such pertinence and may limit comments to the extent they do not pertain to the item under consideration or are duplicative of points made by previous speakers. Members of the Board need not respond after each speaker's comments. (SFHSS Membership Rules and Regulations, A5)
- 54) Members of the public may address the Board on any matter within the Board's jurisdiction during the "Other Business" item on the agenda. No formal action shall be taken on any matter raised during such agenda item unless such action is permitted under the Brown Act and the Sunshine Ordinance. (SFHSS Membership Rules and Regulations, A5)
- 55) If an agenda item is continued from one meeting to another, any member of the public who commented on such item at the initial meeting need not be permitted to comment on such item at the next meeting. This rule shall not apply, however, if the agenda item is modified in any manner after the initial meeting. (SFHSS Membership Rules and Regulations, A5)
- 56) Members of the public who disrupt a meeting by making noise, speaking out of turn, or otherwise refusing to comply with these Rules shall be given a warning and an opportunity to correct their behavior. Thereafter, the Board may take action to have any such member(s) removed from the meeting. (SFHSS Membership Rules and Regulations, A5)

**Review**

- 57) The Board shall review this policy at least every three years.

**History**

- 58) This policy was adopted by the Board on February 22, 2007, and amended on April 9, 2015. February 14, 2019, and February 10, 2022.

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## **202: SFHSS BOARD EDUCATION POLICY**

### **Policy Objectives**

- 1) The Board recognizes that Board members come to the Board with varying levels of knowledge and experience in the health and other employee benefits areas and that all Board members can benefit from a formal Board education program. Furthermore, a well-designed Board education program will benefit SFHSS and its members and therefore justifies prudent budgeting for, and expenditure of SFHSS administrative funds and resources.
- 2) The objectives of this policy are to establish policy guidelines to help ensure:
  - a) Board members have an adequate opportunity and assistance to acquire the knowledge they need to effectively carry out their SFHSS Board member duties; and
  - b) Any expenditure of SFHSS funds or resources is prudent, cost-effective, and consistent with the best interests of the Board, SFHSS, and its beneficiaries.

### **Assumptions**

- 3) This policy sets out various expectations concerning the efforts Board members should make to educate themselves on matters pertaining to health and other employee benefits. It is understood that any actual efforts undertaken by the Board or individual Board members shall be contingent on the availability of budget resources.
- 4) Though there may be limited resources available to fund attendance at educational conferences, a Board education policy is nevertheless necessary to define and guide other approaches to education available to the Board.
- 5) No single method of educating Board members is optimal – therefore, a Board education program should include a variety of educational methods and tools.

### **General Provisions**

- 6) As fiduciaries, Board members are required to be knowledgeable of all matters concerning health and employee benefits policy and oversight. Accordingly, and within the constraints of available resources:
  - a) Board members agree to develop and maintain an adequate level of knowledge and understanding of relevant issues pertaining to SFHSS oversight and policy-setting throughout their terms on the Board; and
  - b) Board members agree to pursue appropriate education across a range of employee-benefitrelated areas, including:
    - i) Governance and fiduciary duty;
    - ii) Health and welfare plan design; Funding of health and welfare plans;

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- iii) Actuarial science;
- iv) Benefits administration; and
- v) The regulatory and legal environment in which SFHSS operates.

7) In addition to technical knowledge, the Board recognizes that the Board training program should provide Board members with an understanding of the environment in which SFHSS operates, including the SFHSS's relationship to the Board of Supervisors, SFHSS participating employers, and other City departments.

8) The Board considers the following types of vehicles to be appropriate for training its Board members and encourages Board members to take advantage of them, where budget resources permit:

- a) External conferences, seminars, workshops, roundtables, and similar events (collectively "conferences");
- b) Meetings of associations or other similar bodies within the health and welfare industry;
- c) In-house educational seminars or briefings by staff, City Administration, Board serviceproviders, or other special advisors;
- d) Relevant periodicals, journals, textbooks, or similar materials; and
- e) Electronic media including webinars and podcasts.

9) Where budget resources permit, the Executive Director shall, on an ongoing basis, identify appropriate educational opportunities and include details of such through electronic means to Board members and in Board meeting packages for Board members' consideration. Board members are also encouraged to suggest educational programs that may provide value to the Board. Conferences requiring overnight lodging or other significant travel-related expenses should include an average of at least 5 hours of substantive educational content per day.

10) Board members shall attempt to meet the following minimum goals, provided sufficient budget resources are available:

- a) To secure, over time, a useful level of understanding in each of the topic areas listed in paragraph 6b above;
- b) To attend at least one conference annually, which includes at least 5 hours of substantive educational content per day of the conference; (Recommended conferences are listed in Appendix 1 of this policy)
- c) Regularly attend online educational events, e.g., webinars identified as relevant to the Board; and

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- d) Participate in in-house educational seminars or briefings that may be organized from time to time.
- 11) Board members shall annually complete the City training program on the Sunshine Ordinance and any other training programs mandated by the City. Attendance at such programs will be documented and reported to the Board Secretary on an annual basis.

## **Education Plan**

- 12) The Board shall adopt a Board Education Plan covering a 1-3-year period and shall update the Plan as necessary.
- 13) The Board Education Plan may set out the educational goals of the Board, with key topics to be covered over time by the Board and individual board members, and shall cover both external and in-house education efforts. The Plan shall include a tentative schedule of topics to be addressed and associated timing.

## **Orientation Program**

- 14) A formal orientation program, covering the general topic areas outlined in paragraphs 6b and 7 above will be developed by the Executive Director for new Board members. The orientation program will aim to ensure that new Board members are in a position to contribute fully to Board and committee deliberations, and effectively carry out their duties as soon as possible after joining the Board.
- 15) As part of the orientation process, new Board members shall, within 45 days of their election or appointment to the Board, be provided one or more general orientation sessions during which they shall be:
  - a) Briefed by the Executive Director on the history, background, and structure of SFHSS;
  - b) Oriented by the Executive Director and President on current issues before the Board;
  - c) Provided an overview of the current health plans and benefits, the benefit and funding policies of the Board, and how all such plans, benefits, and policies have evolved;
  - d) Introduced to members of senior management;
  - e) Provided a tour of SFHSS offices;
  - f) Briefed on their fiduciary duties, conflict of interest guidelines, *The Brown Act*, the *Sunshine Ordinance* and other pertinent legislation;
  - g) Provided with:
    - i. A Board Member Reference Manual (the contents of which are listed in Appendix 2 of this policy);

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- ii. A listing of recommended educational programs; and
- iii. Other relevant information and documentation are deemed appropriate by the Executive Director.

16) Within 30 days of being appointed or elected to the Board or leaving the Board, Board members must complete a *Statement of Economic Interest and any other disclosure forms required by law*. The Board Secretary shall provide new Board members with any necessary assistance. Thereafter, Board members shall complete, and file said disclosure forms on an annual basis, or consistent with the requirements of applicable laws.

17) As part of the orientation process, the Executive Director shall also make available a series of in-house education seminars for the benefit of new Board members, generally within four (4) months of their election or appointment to the Board. Seminars will be designed and scheduled in consultation with the Board member(s) in question. Although intended for new Board members, any Board member may attend. The seminars will cover, at a minimum, basic health, and welfare-related topics including health plan design, actuarial topics, SFHSS operations, legislation, and trust/fiduciary law.

18) The Executive Director shall review and update the Board Reference Manual as needed. A master copy of the Board Member Reference Manual will be available for use by Board members at the SFHSS offices.

**Continuing Education – In-House Education Seminars**

19) Annually, the Executive Director shall, after seeking Board input, identify at least two (2) topics of relevance to the Board, and shall organize one or more in-house educational sessions on these topics. Such sessions may be appended to regular Board or committee meetings or be organized as stand-alone sessions.

**Attendance at Conferences & Association Meetings**

20) Approval for attendance and reimbursement of travel expenses in connection with educational conferences or association meetings will be in accordance with the provisions set out in the SFHSS Board Travel Policy.

**Reporting**

21) Board members shall inform the Executive Director, for information purposes, of all health and welfare-related conferences attended, whether funded by SFHSS or not.

22) Attendees shall complete a brief written assessment of the quality and relevance of each conference attended (see Conference Attendance Form). The Executive Director shall review these assessments and update the list of recommended conferences as appropriate.

23) Upon returning from a conference, attendees may report to the Board on information or knowledge attained at the conference for the benefit of Board members who did not attend.

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24) On an annual basis, the Board Secretary shall submit a report to the Board on the educational activities of the Board completed in the prior year. At a minimum, the report will summarize the implementation of the Board Education Plan including for example:

- a) Attendance by Board members at conferences during the year;
- b) Webinars made available to Board members;
- c) Education sessions held during Board meetings;
- d) Special in-house educational sessions held during the year; and
- e) Other educational activities undertaken during the year.

**Review**

25) The Board shall review this policy at least every year.

**History**

26) The Board adopted this policy on February 22, 2007, amended it on April 9, 2015, February 14, 2019, and further amended it on February 10, 2022.

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## **APPENDIX**

### **Suggested Conferences, Seminars, and Webinars**

The following associations or conference organizers have been found to provide informative educational conferences and webinars. Conferences typically also contain five (5) hours of substantive educational content per day, as required by the Board's travel policy. Board members are encouraged to visit their websites as a first step in identifying potential conferences to attend.

#### **International Foundation of Employee Benefit Plans**

**Organizes an annual conference and other conferences and seminars throughout the year**

**Contact:**

P.O. Box 69  
Brookfield, WI 53008-0069  
(888) 334-3327

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**APPENDIX**

**Board Member Reference Manual**

**A Board Member Reference Manual shall include the following materials**

- 1) Most recent plan descriptions or member handbooks
- 2) Most recent Annual Report
- 3) Organizational chart
- 4) Contact information for the Executive Director and Board members
- 5) Listing of current committee assignments
- 6) Relevant City Charter and Administrative Code provisions
- 7) Terms of reference and Board policies
- 8) Glossary of key health and welfare administration terms and definitions
- 9) SFHSS Membership Rules and Regulations

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## **APPENDIX**

### **Travel Policy**

#### **Travel Authorization**

- 1) Each Board member is generally limited to one seminar or conference requiring travel outside of San Francisco County and/or overnight lodging per fiscal year. No more than one conference per year may involve travel to a destination outside the United States.
- 2) As a general rule, Board members should incur only those expenses that a reasonable and prudent person would incur when traveling on official business.
- 3) Attendance by Board members at seminars and conferences requiring travel outside of San Francisco County and/or overnight lodging requires prior approval of the Board and is subject to the limits set out in paragraph 1.
- 4) Attendance by Board members at association meetings, due diligence visits, or other Board business requiring travel outside of San Francisco County and/or overnight lodging also requires prior Board approval.
- 5) All requests for business travel require approval in advance by the Board. A travel authorization form must be completed by the requestor and signed by the President of the Board or designee.
  - a) Information required for authorization includes:
    - i. Dates of travel and location
    - ii. The business purpose of travel/training/conference
    - iii. Estimated expenses including, but not limited to, when applicable, registration fee, cost of air ticket, other transportation costs, and lodging must be itemized with details or any changes made by the Controller.
  - b) The authorization form must be forwarded to Chief Financial Officer ("CFO") to approve the use of funds and confirm all City requirements are met.
  - c) The CFO shall forward the authorization form to the Executive Director for final preauthorization approval.
- 6) The acceptance of any gifts which enable Board members to attend seminars and conferences requires prior approval of the Board in strict compliance with Fair Political Practices Commission Regulations, section 18944.2.
- 7) Review and approval of educational travel will depend on the cost, substance, and quality of the seminar or conference. As a general rule, travel to a conference or seminar outside of San Francisco County and/or requiring overnight lodging should only be approved if the conference/seminar agenda contains an average of five (5) hours of substantive educational

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content per day. The Board may waive this requirement if the best interests of SFHSS would be served by such a waiver.

- 8) The Board recognizes that Board members are often considered experts in their professional fields or as having considerable experience as a Board member. As such, they may often be asked to speak at conferences. While SFHSS encourages the exchange of professional information, it must be evident that such speaking engagements would provide value to SFHSS before attendance is authorized on SFHSS' behalf.

## **Cost of Administration**

- 9) Travel expenses of Board members shall be direct costs of administration to SFHSS and may not be paid through third-party contracts without the express approval of the Board or the Executive Director. Board members shall comply with applicable requirements for expenses paid or reimbursed by third parties.

## **Authorized Expenses**

- 10) Authorized travel expenses include lodging, transportation costs, registration or attendance fees, meals, and other costs reasonably and necessarily incurred when the Board member is required to travel on official SFHSS Board business.

## **Limitation on Allowance of Time and Expenses**

- 11) Allowance for time and expense shall not exceed that which is usual and reasonable as claimed by others to that precise destination. Normally, travel and arrival the evening before is authorized when meeting, conference, or seminar agendas calendar substantive content prior to 9:30 a.m. When substantive content continues after 5:00 p.m., lodging for that night is authorized. Reasonable additional expenses, e.g., lodging and per diem for extra days either before or after a conference, will be reimbursed if such extension results in lower overall trip costs.

## **Limitation on Car Rental**

- 12) Normally, Board members shall be expected to use an airport shuttle service to metropolitan destinations unless it is more economical to rent a car, pay for parking, fuel, etc. Reimbursement of alternative modes of transportation will be limited to the cost of the airport shuttle service unless otherwise justified, e.g., for reasons of personal safety or scheduling conflicts. As the City is self-insured, auto insurance is not reimbursable.

## **Cancellation of Travel and Lodging Arrangements**

- 13) Normally, Board members are responsible for the timely cancellation of travel and lodging arrangements made on their behalf so that no costs will be incurred by SFHSS.

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**Transportation Expense In Lieu Of Airfare**

- 14) Airfare should be booked for economy/coach class only. Air tickets must be purchased in advance to take advantage of the most economical fares available. If the airline charges for checked luggage, only the cost of the first checked bag may be reimbursed.
- 15) Board members have the option of purchasing air tickets from a City-approved vendor or online directly. If Board members choose to purchase air travel online directly, they must document and demonstrate this option is the most economical by obtaining a comparative quote from a City vendor for the travel dates.

**Lodging Expense**

- 16) The most economical and practical accommodations available considering the purpose of the meeting, and other relevant factors will be reimbursed. For travel within the United States, the maximum reimbursement is the Federal per-diem General Services Administration ("GSA") rate for lodging. To stay within the maximum rates, conference discount rates and "government rates" should be used whenever possible.
- 17) In situations where lodging at GSA rates are not available, or business circumstances require the Board members to stay in a hotel that exceeds the federal per diem rate, reimbursement will be allowed if justified by business need, the most economical and practical lodging rates can be demonstrated, and pre-approval by the President of the Board is obtained.

**Filing Claims**

- 18) Claims for reimbursement of travel expenses shall be submitted to SFHSS Finance staff within 30 days following completion of the travel for which such expenses are claimed.
- 19) Supporting documentation including, but not limited to, approved travel authorization forms, air or other itinerary, conference/meeting/workshop schedules and agendas, original itemized receipts, and proof of payment documents, must be submitted and itemized when filing travel claims.

**Cash Advances**

- 20) Cash advances will not be allowed unless specifically approved by the Board.

**Expenses for Spouses**

- 21) Expenses of travel companions, including spouses, are not reimbursable by SFHSS.

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## APPENDIX 4

### Education Resource Page

- 1) [California Health Care Foundation](#)
  - [Events](#)
  - [Media](#)
  - [Topics](#)
  - [Projects](#)
  - [Collections](#)
  - [Investment](#)
- 2) [America's Health Insurance Plans](#)
  - [Issues](#)
  - [Research](#)
  - [News](#)
  - [Resources](#)
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- 3) [Kaiser Family Foundation](#)
  - [Newsroom](#)
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- 4) [California Healthline](#)
  - [Spotlight](#)
  - [Daily Addition](#)
  - [Innovations](#)
- 5) [Employee Benefit News](#)
  - [Retirement](#)
  - [Employer Strategies](#)
  - [Regulation](#)
- 6) [International Foundation for Employee Benefits Health Service Board](#)

members are provided with membership

  - [Trustee Resources](#)
  - [Annual conferences](#)
  - [Virtual Education](#) and [CEBS](#) Learning Center.
  - [News](#) – log into your account to sign up for the daily newsletter.
- 7) [Catalyst for Payment Reform](#)
  - [The Latest](#)
  - [Resource Library](#)
  - [Upcoming Events](#)
  - [Newsletter](#)
- 8) [Pacific Business Group on Health](#)
  - [Key Strategies](#)
  - [Programs](#)
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- 9) [Integrated Healthcare Association](#)
- 10) [Employee Benefits Research Institute](#)

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## **203: SFHSS BOARD PERFORMANCE EVALUATION POLICY**

### **Objectives**

- 1) The Board recognizes that annual Board evaluations have become an accepted best practice in the area of Board governance. Accordingly, in keeping with the Board's desire to reflect best practices in all of its operations, the Board has adopted this Board Performance Evaluation Policy.
- 2) The objective of this policy is to set out a process by which the Board may engage in periodic self-assessment to continuously develop and improve its effectiveness as a governing body.

### **Principles**

- 3) The Board performance evaluation process should include the participation of all Board members and be consistent with the provisions of *The Sunshine Ordinance* and *The Brown Act*, California Government Code sections 54950.
- 4) Management input into the Board's performance may be highly beneficial to the evaluation process, provided SFHSS management is given whatever level of anonymity it desires in the process.
- 5) The scope of the Board performance evaluation and any resulting actions should be limited to the activities and decision-making practices of the Board and Board members. Separate policies or practices will be used to evaluate the performance of the Executive Director.

### **Roles & Responsibilities**

- 6) The Governance Committee shall be responsible for coordinating the implementation of this policy, including the approval of any survey forms or similar instruments to be used in the evaluation process, and the making of recommendations to the Board for addressing issues arising out of the evaluation.

### **Board Member Surveys**

- 7) In about the fourth quarter of each fiscal year, the Governance Committee shall review any survey tools to be used in the evaluation process and make modifications as appropriate. Due to cost considerations, it is expected that the evaluation will normally be administered using a survey.
- 8) The purpose of any Board survey instrument shall be to provide Board members with a framework for reviewing the performance of the Board and for raising, in an anonymous manner if desired, any concerns or suggestions Board members may have to improve the Board's performance. Survey forms may take any format deemed appropriate by the Governance Committee but must provide an opportunity for Board members to provide written comments or suggestions.
- 9) In about the fourth quarter of each year, copies of any Board surveys to be used will be distributed to each Board member with instructions for completing and submitting the survey.

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- 10) Board members are required to complete and submit the survey within 14 days of receiving it. The Governance Committee shall determine the method for distributing, submitting, and tabulating the Survey, e.g., mail, internet, etc. Any summary report of findings will display the findings in a confidential manner.

## **Management Input**

- 11) The Executive Director shall have the option of providing input on the Board's performance from members of SFHSS management or staff using the same survey instrument used by Board members. Alternatively, the Executive Director may develop a separate survey tailored for use by management and staff and shall review the survey with the Governance Committee. Any such surveys shall provide an opportunity for written comments and suggestions.
- 12) The Executive Director shall determine which members of SFHSS management or staff shall be invited to complete a Board evaluation survey. Such surveys shall be completed and tabulated in a manner that ensures anonymity. To that end, the Executive Director shall invite as many members of management and staff as is reasonable and appropriate.
- 13) The Executive Director shall approve the summary of management's survey results prior to the results being shared with any member of the Board.

## **Reporting**

- 14) Board and management survey results shall be summarized by an independent party, be determined by the Governance Committee, and reviewed by the Governance Committee. Based on the results, the Governance Committee shall develop Committee recommendations for the Board's consideration.
- 15) The Governance Committee Chair shall report to the Board on the discussions, conclusions, and any recommendations of the Governance Committee.
- 16) The Board's discussions and any actions arising out of the evaluation shall be summarized in the Boardminutes.

## **Interviews**

- 17) The Governance Committee may recommend to the Board that in certain years the above surveys be replaced or supplemented with personal interviews of Board members and management by an independent party to obtain more detailed or robust results.

## **Review**

- 18) The Board shall review this policy at least once every three years.

## **History**

- 19) The Board adopted this policy on February 22, 2007; amended it on April 9, 2015, February 14, 2019, and February 10, 2022.

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## **204: SFHSS EXECUTIVE DIRECTOR PERFORMANCE EVALUATION POLICY**

### **Background and Purpose**

- 1) The Board believes that selecting, directing, and evaluating the SFHSS Executive Director is one of its most important responsibilities. In keeping with this responsibility, the Board has adopted this policy, which sets out an annual process to be followed in assessing the Executive Director's performance and communicating the results to the Executive Director.

### **Policy Guidelines**

- 2) The Governance Committee shall be responsible for coordinating the Executive Director's performance evaluation process.
- 3) The Governance Committee, in consultation with the Executive Director, shall develop the criteria to be used in performing the evaluation. Quantitative criteria shall weigh 65% within the overall evaluation and qualitative criteria shall weigh 35%.

### **Qualitative Criteria**

- 4) Qualitative criteria will generally be evaluated using a survey instrument or similar tool, to be developed by the Governance Committee and refined over time, with input from the Board as appropriate. Assessments of qualitative criteria by Board members that correspond to above or below "Satisfactory Performance" must be accompanied by examples and comments or they will not be considered. In cases where such assessments were not accompanied by examples or comments, the party responsible for administering the survey shall follow up with Board members and encourage them to provide such commentary.
- 5) All members of the Board are expected to complete the survey instruments or tools developed by the Governance Committee as part of the Executive Director's evaluation.

### **Quantitative Criteria**

- 6) Quantitative criteria shall reflect the strategic plan and shall be developed and refined over time as SFHSS develops methods for obtaining any necessary data and developing meaningful measures of performance.
- 7) To the extent possible, the Governance Committee shall obtain the necessary information or data to assess the quantitative criteria from independent sources, e.g., from the financial auditor.

### **Timing & Process**

- 8) In the fourth quarter of each calendar year, Board members shall be provided copies of an evaluation survey addressing qualitative criteria and will have two weeks to complete and return them. Accompanying the survey will be a report from the Executive Director containing the Executive Director's assessment and any supporting information and documentation the Executive Director believes may be of value to the Board members in completing the survey.

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- 9) The Chair of the Governance Committee shall work with the Executive Director and other parties as necessary to gather and synthesize any data and information necessary to assess the objective criteria.
- 10) The Chair of the Governance Committee, with the assistance of the Board Secretary, shall ensure that all the information necessary to facilitate the evaluation of the Executive Director (quantitative and qualitative) is tabulated and summarized in a report, and will review the results with the Governance Committee. Any Board member input provided shall not be anonymous.
- 11) In a closed session, the Chair of the Governance Committee shall present to the Board a summary of the evaluation results along with the Committee's findings and recommendations for Board discussion and approval. A summary of the evaluation will be placed in the Executive Director's personnel file.
- 12) The Executive Director shall be allowed to attend any meetings of the Board or its committees at which the Executive Director's performance is to be reviewed and discussed and the Executive Director shall have an opportunity to respond to any of the Board's findings prior to the Board completing its evaluation. Such meetings will be held in closed sessions, as provided for by applicable open meeting laws. If the Executive Director chooses not to attend the Board meeting at which the Board finalizes the Executive Director's performance evaluation, the Chair of the Governance Committee and the President of the Board shall subsequently meet with the Executive Director to review the Executive Director's evaluation.
- 13) Minor changes to the Executive Director Evaluation Survey may be made by the Governance Committee provided, however, the survey continues to reflect the subjective evaluation criteria approved by the Board. Material changes to the Survey shall be reviewed with the Board.
- 14) The Governance Committee shall generally hold a mid-year review with the Executive Director to assess progress, adjust goals and objectives if necessary, and identify potential issues or concerns. The Governance Committee shall report the results of the mid-year review to the Board along with any recommended adjustments to the evaluation criteria.

**Compensation and Bonuses**

- 15) The Board annually shall review the Executive Director's compensation and consider changes that may be feasible under existing City policies or programs.

**Review**

- 16) The Board shall review this policy at least every three years.

**History**

- 17) This policy was adopted by the Board on February 22, 2007, and amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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**205: SFHSS MONITORING AND REPORTING POLICY**

**Introduction**

- 1) In carrying out its responsibility to monitor and oversee the operations of the SFHSS, the Board receives numerous reports on various topics, from different parties, and with different frequencies. While some of the reports are ad hoc in nature, many are routine. The Board has adopted this policy to help ensure that the system of routine reporting is clear and systematic and will evolve over time to continue to meet Board needs.

**Policy Guidelines**

- 2) The Board shall be provided the routine reports including, but not limited to, those outlined in Appendix 1 of this policy with the frequency set out in Appendix 1.
- 3) Requests by Board members for additional routine reports shall require Board approval and an amendment to Appendix 1 of this policy.

**Review**

- 4) The Board shall review this policy at least every three years.

**History**

- 5) The Board adopted this policy on February 22, 2007, amended it on April 9, 2015, February 14, 2019, and February 10, 2022

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**APPENDIX 1**

**Scheduled Board Reports**

#	Report Name	Frequency of Report	Prepared By	Presented By	Description/Purpose
Governance Reports					
1	Report to Mayor	Annually	Executive Director	Executive Director	Charter Section 4.103 requires the Board to file an annual report of activities with the Mayor's Office & Clerk of the Board of Supervisors
2	Board Education Plan	Annually	Governance Committee	Chair of Governance Committee	Summarizes the Board education goals and tentative schedule/timing of selected topics
3	Board Education Report	Annually	Governance Committee	Chair of Governance Committee	Summarizes Board training and educational activities (both internal and external) and individual Board members.
4	Board Performance Report	Annually	Governance Committee	Chair of Governance Committee	Summarizes the results of the Board self-evaluation process, including follow-up actions.
5	Executive Director Evaluation Report	Annually	Governance Committee	Chair of Governance Committee	Summarizes the results of the Executive Direction evaluation process.
Investment Reports					
6	Investment Policy Compliance Report	Annually	CFO	TBD	An assessment of the extent to which the Board's investment policy statement was compiled during the year.
7	Investment Performance	Annually	CFO	TBD	Summarizes investment performance of Health Service Trust Fund in the past year
Benefits Administration and Member services Reports					
8	Member Services Review	Annually	COO	TBD	Assessment of the adequacy of health care provided for members, fee schedules, compensation paid for all services rendered, and the general affordability of administered plans
9	Demographics Report	Annually	ESA	TBD	Review of the member participation levels with the health plans
10	10-County Report	Annually	Finance	TBD	Summarizes results from a survey of the 10 largest counties in California that assessed the average contribution made by county employees' health benefit coverage
Funding and Accounting Reports					
11	Audit Report	Annually	External Auditor	External Auditor	Review of annual audited financial statements and external auditor's management letter.
12	Report of Reserves	Quarterly	CFO	CFO	Summarizes the levels of the reserves.
Operations and Risk Management Reports					
13	Service Provider Review	Annually	Executive Director	Executive Director	Assessment of the performance of key service providers, including but not limited to insurance carriers and third-party administrators, relative to pre-established performance criteria
14	Risk Management Report	Annually	Executive Director	Executive Director	Summarizes ongoing system of operational risk management

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## **206: SFHSS BOARD COMMUNICATIONS POLICY**

### **Introduction & Objectives**

- 1) Effective, coordinated, and accurate communication by the Board and Board members is essential to ensuring compliance with fiduciary obligations and to achieving operational effectiveness. To help achieve this, the Board has adopted this policy to guide Board member communications. The policy is intended to:
  - a) Ensure efficient and effective communications among Board members, staff, service providers, and stakeholders;
  - b) Serve and protect the interests of plan members and beneficiaries through consistent and accurate communication; and
  - c) Maintain a reputation of professionalism and integrity.

### **Principles**

- 2) The Board is most effective when it communicates as one body with a single voice.

### **Definitions**

- 3) Throughout this policy, the term "communication" shall refer to all forms of communication including written, oral, or electronic communications.

### **Guidelines**

#### **Communication with Board Members and Staff**

- 4) Board members shall communicate in a respectful, honest, and constructive manner during all Board and committee meetings, and in all interactions with staff, service providers, and the public at large.
- 5) Only the Board or a committee may request information from staff or assign work to the Executive Director.

### **Public Communications**

- 6) Public communications on the part of the Board or SFHSS shall generally occur through a spokesperson designated by the Board or the Executive Director respectively. The designated spokesperson for the Board shall normally be the President or the Executive Director. The Board expects that the President and Executive Director shall confer to determine which of them shall act as spokesperson on a case-by-case basis.
- 7) In carrying out their duties, spokesperson(s) shall:
  - a) Confer with the Executive Director, President, the Board, or City Attorney as appropriate prior to engaging in official communications;

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- b) Communicate only official positions of the Board and not make unilateral commitments on the part of the Board; and
- c) Report back to the Board on any communications undertaken in their capacity as a spokesperson.

8) Board members who are not designated spokespersons, and who nevertheless wish to communicate publicly on matters relating to the SFHSS, shall take all reasonable steps to ensure that they communicate the policies, positions, and deliberations of the Board clearly and accurately.

9) As a courtesy, Board members are encouraged to appraise the President and the Executive Director of any public communications they may have concerning the SFHSS. At a minimum, however, Board members shall inform the Executive Director and the President or Vice-President of any communication they engage in that might reasonably be expected to result in media exposure for the SFHSS.

10) Board members are strongly advised to review in advance with the President and the Executive Director any communications they intend to make or release publicly, and to make any modifications recommended by them regarding the accuracy of such communications.

11) If any Board member publicly communicates a personal opinion that is inconsistent with a policy or decision of the Board, they shall disclose to their audience that they are expressing a personal opinion and that such opinion does not reflect the policies or decisions of the Board.

12) If a Board member votes with the losing side on an issue, the member is expected to nevertheless respect and support the decision of the majority. Reconsideration of Board actions may occur consistent with the Board Operations Policy. The Board recognizes that some Board members must function in capacities other than that of a Board member and, as such, may believe they must express publicly their disagreement with a decision of the Board. In such instances, the Board expects that they shall do so in an open, constructive, and professional manner.

**Communication with Members and Beneficiaries**

13) The Board does not intend to unduly restrain communications by Board members with plan members and beneficiaries. The Board also recognizes that Board members are generally not qualified to communicate technical details concerning the SFHSS and its numerous benefit plans and that providing inaccurate or incomplete information to members may cause confusion or harm. Accordingly, Board members shall exercise judgment and discretion whenever communicating with plan members and beneficiaries, and shall be aware of and comply with the following guidelines to protect the SFHSS, Board members, and, most importantly, plan members and beneficiaries:

- a) Board members may communicate general information or simple, factual, information to members and beneficiaries only where there is no risk of communicating inaccurate or conflicting information;

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- b) Board members may not provide plan members or beneficiaries with education, advice, or technical information pertaining to the benefit provisions of SFHSS. Instead, Board members should refer such members or beneficiaries to the SFHSS website, the SFHSS Member Services Department, or the Executive Director, as appropriate;
- c) Board members who, in their capacity as members of the Board, wish to meet with groups of plan members, beneficiaries, or stakeholders, for the purposes of conducting a meeting, presentation, or similar exchange shall exercise discretion and may:
  - i. Inform the Executive Director and, when possible, arrange for an SFHSS staff person to be present at the meeting to help ensure all communications accurately reflect the policies, positions, or benefit provisions of SFHSS; or
  - ii. Provide the Executive Director copies of the written materials the Board member intends to distribute at the meeting.

### **External Communications – Service Providers**

- 14) Board members agree to abide by the black-out period provisions pertaining to service providers as specified in the Service Provider Selection Policy.
- 15) Individual Board members shall not direct or otherwise assign work to service providers. Instead, all direction or requests to service providers shall occur at a Board, or committee meeting, or be channeled through the Executive Director. Furthermore, Board members shall not direct plan members to contact service providers directly. They should be directed to contact SFHSS staff.

### **Review**

- 16) This policy shall be reviewed at least every three years.

### **History**

- 17) This policy was adopted by the Board on February 22, 2007, and amended on April 9, 2015, February 14, 2019, and February 10, 2022.

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**207: SFHSS SERVICE PROVIDER AND VENDOR SELECTION POLICY**

**Purpose**

- 1) The Service Provider/Vendor Selection Policy is intended to establish general guidelines by which service providers will be selected, evaluated, or terminated by SFHSS.

**Roles and Responsibilities**

- 2) The role of the Board with respect to the selection of service providers is to:
  - a) Establish appropriate policies to help ensure prudent and sound selection decisions are made including, but not limited to, providing input to management about broad policy directions or specific goals and guidelines, prior to the drafting of a Request for Proposals ("RFP");
  - b) Monitor compliance with such policies;
  - c) Approve the award of a contract with the following primary service providers:
    - i. Actuary;
    - ii. Plan Administrators;
    - iii. Hearing officers or firms providing the services of hearing officers;
    - iv. Third-party administrators retained for services in connection with non-charterbenefits and with contract values in excess of \$500,000 annually;
    - v. Information technology consultants retained for services with contract values in excess of \$500,000;
    - vi. Medical Director; and
    - vii. Other service providers, as may be determined by the Board.
- 3) The Executive Director shall be responsible for selecting service providers/vendors other than the above primary service providers, consistent with the operating budget and other applicable policies of the Board and the City and County of San Francisco, and for keeping the Board apprised of such appointments when material.
- 4) Notwithstanding paragraph 3 above, if the Executive Director determines that specific circumstances suggest that it would be prudent for the Board to approve the award of a contract to a particular service provider that is not a primary service provider, the Executive Director may elect to submit a selected service provider to the Board for its approval.
- 5) The Executive Director and department personnel shall initiate and conduct the solicitation for contracts and shall apprise the SFHSS Board about the selection process.

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- 6) It is recognized and understood that the following services are provided or coordinated by various departments within the City:
  - a) Financial and operational audit services;
  - b) Custody services;
  - c) Legal services;
  - d) Investment management and advisory services; and
  - e) Information technology services.
- 7) The Executive Director shall be responsible for ensuring that all necessary search and due diligence activities are carried out, with assistance from external advisors or experts as required.

## **The Search Process**

### **General Guidelines**

- 8) The selection of all service providers shall be made in the best interests of SFHSS members and beneficiaries in keeping with the fiduciary responsibilities of the Board and staff and will be consistent with the SFHSS and City policies.
- 9) The Board and the Executive Director shall make a good faith effort to retain and utilize the services of disadvantaged business enterprises, on a primary or sub-contract basis, when those services or products are provided consistent with the fiduciary responsibilities of the Board and staff.

### **Black-Out Periods**

- 10) The Board shall initiate a “black-out period” when notified that SFHSS will initiate a search process resulting in the release of an RFP, Request for Qualifications (“RFQ”), other formal solicitations for the selection of a primary service provider, or the expansion of a relationship with an existing primary service provider.
- 11) Black-out periods will be instituted at a Board or committee meeting. Written notification will be issued to all Board members that are not present at said meeting. A black-out period may also be instituted between Board meetings at the discretion of a Board acting as a committee of the whole. The Executive Director shall provide written notification to all Board members of all black-out periods instituted between Board or committee meetings as soon as possible. Board members shall comply with the black-out period restrictions upon receipt of the Executive Director’s notification.
- 12) The initiation of a black-out period, and the types of providers to which it applies, will be specified in the minutes of the Board meeting at which it was approved or ratified by the Board. Where it is not possible to specifically define the types of service providers to which a black-out period applies, Board members shall make good faith efforts to comply with the intent of the black-out period provisions by

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taking all reasonable efforts to determine if service providers they may communicate with are potential candidates in an SFHSS process.

- 13) During black-out periods, Board members shall not communicate with service providers who may provide the types of services for which the solicitation is being issued, except during Board or committee meetings. Board members who need to communicate with such service providers for reasons unrelated to SFHSS business agree to disclose such needs in writing to the Executive Director and the Board prior to undertaking such communications. Disclosure to the Board shall be made at a meeting of the Board. If time does not permit timely disclosure to the Board, the Board member shall then provide written disclosure of the intended communication to the President, or the Vice President if the Board member in question is the President.
- 14) During black-out periods, service providers participating in or considering participating in an SFHSS search process shall not communicate with Board members except during Board or committee meetings. This requirement shall be included in all RFPs and RFQs issued by SFHSS. Any service provider found to violate the black-out provision may be subject to disqualification from the search process by the Board.
- 15) Board members found to have knowingly violated the black-out provisions may be subject to any penalties or other actions of the Board as set out in the SFHSS Statement of Incompatible Activities or the Code of Conduct.
- 16) For black-out period provisions, communications include telephone conversations, letters, and e-mail.
- 17) A black-out period will cease when a successful bidder has been selected to a contract or agreement with SFHSS, enters signs into a contractual arrangement with HSS or the City and County of San Francisco, or the search process is otherwise ended by the Board.

## **Contracts**

- 18) The Executive Director shall negotiate and execute all agreements approved in connection with service providers. In negotiating contracts or contract renewals, the Executive Director may seek the assistance of Board members as appropriate.
- 19) All contracts and similar arrangements for the engagement of service providers shall comply with applicable laws and regulations.
- 20) Annually, the Executive Director shall provide the Board a two-year budget which provides details on the types of services that SFHSS will be issuing solicitations for during that time period. The notice of the "black-out" will serve as a notification that SFHSS has created an RFP or RFQ. The Board shall approve the award of the contract.

## **Monitoring and Reporting**

- 21) All service providers shall be subject to regular monitoring of performance and expenditures and periodic reviews, as appropriate, throughout the term of their contract. Criteria for review may

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include performance, staff satisfaction, the competitiveness of fees, quality of reporting, the accuracy of assumptions and forecasts, and adherence to budget.

- 22) The Executive Director shall report regularly to the Board on all monitoring efforts involving service providers, identifying any material issues or actions taken in a timely fashion.
- 23) All monitoring and reporting provisions contained in this policy serve as minimum requirements. If more stringent requirements are established within other policies of SFHSS, such requirements will prevail.
- 24) The Executive Director shall report to the Board any material failures by named service providers to comply with the terms of their contract.

**Review**

- 25) The Board shall review this policy at least every three years.

**History**

- 26) The Board adopted this policy on February 22, 2007, and amended it on April 9, 2015, February 14, 2019, and February 10, 2022.

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## **208: SFHSS STRATEGIC PLANNING POLICY**

### **Introduction**

- 1) Like every complex organization, SFHSS continually faces new challenges and opportunities and has limited resources with which to address them. Organizational success requires that SFHSS have an effective planning process to set SFHSS' strategic direction, identify specific business priorities, effectively allocate resources to such priorities, and plan for their successful completion. The Board has established this Strategic Planning Policy to provide guidance to the SFHSS's planning process.

### **Objectives**

- 2) The objectives of the Strategic Planning Policy are to:
  - a) Ensure SFHSS actively and systematically plans for the future needs of the SFHSS; and
  - b) Facilitate consensus by the Board and the Executive Director on the direction, needs, and priorities of the SFHSS.

### **Principles**

- 3) An effective planning process should strike an appropriate balance between ensuring a systematic approach to planning, encouraging creativity in identifying business issues and solutions, and ensuring sufficient flexibility to respond to changing circumstances.

### **Policy Guidelines**

#### **Roles and Responsibilities**

- 4) The Executive Director shall be responsible for:
  - a) Identifying risks, opportunities, and needs of the SFHSS;
  - b) Identifying and prioritizing business initiatives; and
  - c) Recommending a Strategic Plan to the Board for its consideration.
- 5) The Board shall be responsible for playing a policy and oversight role in the planning process which will include:
  - a) Approving the Strategic Planning Policy and any amendments thereto;
  - b) Providing the Executive Director with input into the broad direction of the SFHSS and possible initiatives to be included in the Strategic Plan;
  - c) Approving the Strategic Plan and ensuring adequate resources are in place to successfully implement it; and
  - d) Monitoring the implementation of the Strategic Plan.

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**The Annual Planning Process**

- 6) In approximately the fourth quarter of each calendar year, the Executive Director shall present and discuss the following issues with the Board:
  - a) The status of the current year's Strategic Plan which can be in the form of the draft annual report;
  - b) Current business needs, risks, or opportunities of the SFHSS; and
  - c) A prioritized list of proposed business initiatives with supporting rationale.
- 7) Based on the above review and discussions, the Executive Director with input from senior staff shall prepare a draft Strategic Plan. The Executive Director shall have discretion in determining the most effective or appropriate format for the Strategic Plan, however, it is expected that the plan will generally include the following components:
  - a) The SFHSS mission statement including any necessary detail or elaboration;
  - b) A discussion of current business needs, risks, and opportunities;
  - c) Proposed business initiatives accompanied by rationale and appropriate analysis, data, and parameters including for example:
    - i. Expected outcomes of each initiative;
    - ii. Timelines for completion;
    - iii. Assignment of responsibilities for implementation;
    - iv. Resource implications;
    - v. Risk analysis; and
    - vi. Criteria for assessing the success of the initiative.
- 8) In the first quarter of each year, the Executive Director shall present the draft Strategic Plan to the Board for its consideration and approval.
- 9) Should the Executive Director determine that changing circumstances will not allow the Executive Director to meet a particular parameter associated with a Strategic Plan initiative, the Board shall be informed in a timely manner.

**Review of Strategic Plan Status**

- 10) The Executive Director shall review the status of each initiative in the Strategic Plan mid-year.

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**Strategic Session**

- 11) As a separate but complementary element of the SFHSS's strategic planning process, the Board shall strive to organize at least one strategic session annually to engage in informal strategic discussions and related education or information-sharing. The focus of such sessions may vary each year but should be a forward-looking attempt to identify and understand trends or issues that may affect the future of health care. The session should allow for more informal interaction among board members, senior staff, and potentially service providers or stakeholders. The strategic session may, but need not, result in specific initiatives for inclusion in the strategic plan.

**Review**

- 12) The Board shall review this policy at least every three years.

**History**

- 13) The Board adopted this policy on February 22, 2007, and amended it on April 9, 2015, February 14, 2019, and February 10, 2022

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## **209: SFHSS TRUST FUND INVESTMENT POLICY**

### **Background and Purposes**

- 1) The SFHSS was established through a City Charter amendment in 1937. (Charter section A8.420.) Charter Section 12.203 established the Health Service System Fund ("SFHSS Trust Fund") and provides:
  - a) The Health Service System fund shall be a trust fund administered by the Health Service Board in accordance with the provisions of this Charter solely for the benefit of the active and retired members of the Health Service System and the covered dependents. The City and County, School District, and Community College District shall each contribute to the Health Service System Fund amount sufficient to efficiently administer the Health Service System.

The SFHSS Trust Fund was established to facilitate the contributions and disbursements of the System, while also providing a funding source to ensure payments could be made if disbursements exceeded contributions for a period of time. See also Charter section A8.429, which provides that:

- b) The health service board shall determine and certify to the controller the amount to be paid monthly by the members of the system to the health service system fund for the purposes of the system hereby created. The controller shall deduct said sums from the compensation of the members and shall deposit the same with the treasurer of the City and County to the credit of the health service system fund. Such deductions shall not be deemed to be a reduction of compensation under any provision of this Charter.
  - c) The health service board shall have control of the administration and investment of the health service system fund, provided that all investments shall be of the character legal for insurance companies in California. Disbursements from the fund shall be made only upon audit by the controller and the controller shall have and exercise the accounting and auditing powers over the health service system fund which are vested in him by this Charter with respect to all other municipal boards, officers, and commissions

The purpose of this Investment Policy Statement is to set forth the objectives and constraints on the Fund and to establish appropriate guidelines and options for investing Fund assets. This statement is intended to incorporate sufficient flexibility to accommodate current and future economic and market conditions, as well as any changes in applicable statutory and regulatory requirements.

### **Definitions**

- 2) Please use the following definitions.
  - a) Recordkeeper: The term "Recordkeeper" shall mean the individual, entity, or organization responsible for maintaining and updating the information regarding the Fund balance, reserves, and other duties necessary to maintain the proper accounting of the Fund.

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- b) Custodian: The term "Custodian" shall mean the custodian bank which holds the assets of the Fund.
- c) Investment Advisor: The term "Investment Advisor" shall mean a registered investment advisor who the Board may, but is not required to, retain to provide advice or other assistance to the Board with respect to the Fund investments and administration.

## **Statement of Investment Goals and Objectives**

- 3) The purchase and administration of health and other benefits necessitate significant cash inflows and outflows in the Fund. Therefore, the primary objective of the Fund is to act as a temporary repository of assets before such assets are disbursed. The Fund's investment objectives include the following:
  - a) Safety: To maintain the safety of the principal and ensure that investment of the Fund assets are undertaken in a manner that seeks to preserve capital while complying with relevant statutory requirements;
  - b) Liquidity: To maintain sufficient liquidity to enable HSS to meet all obligations when due;
  - c) Cost Control: To control costs of administering the Fund and managing Fund Assets while assuring sufficient flexibility to meet future needs; and
  - d) Return on Investment: To enable the Fund to maximize return within reasonable and prudent levels of risk consistent with investment objectives with low-risk assets.

## **Fiduciary Standards**

- 4) The Board is the fiduciary for the SFHSS Trust Fund and is charged with governing the Fund. As Trustees of the Fund, Board members are fiduciaries. As fiduciaries, the Board members must comply with applicable fiduciary standards including, but not limited to, the prudent person standard set forth in California Constitution Article 16, Section 17(c); the California Uniform Prudent Investor Act ("UPIA"); and California Government Code Section 53600.3.

In addition, the SFHSS Board Governance Manual requires that the Board shall be responsible for approval and subsequent review of a written policy statement, ensuring responsible management thereof, compliance with the policy, and ongoing review of investment performance.

## **Use of Investment Advisor and Other Professionals**

- 5) The Board may retain a registered investment advisor ("Investment Advisor") to provide advice and other assistance to the Board to help it fulfill its obligations with respect to the Fund investments and administration. The Investment Advisor's services and the fees charged for those services must be set out in a written agreement with the Board under which the Investment Advisor acknowledges that it is a co-fiduciary with respect to the SFHSS Trust Fund.

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## **6) Allocation of Responsibilities**

a) **Board's Responsibilities:** As set forth in Charter section A8.429, the Board "shall have control of the administration and investment of the health service system fund, provided that all investments shall be of the character legal for insurance companies in California." (Charter Section A8.429; see also California Insurance Code sections 1170-1202 and Government Code sections 53600 et seq.) In performing this function, the Board shall:

- i. Prepare and maintain a written investment policy statement (e.g., this Statement), review the statement periodically, and make changes to such statement, as appropriate from time to time;
- ii. Designate certain investments that may be made under the SFHSS Trust Fund;
- iii. Establish and implement a disciplined process for selecting, monitoring, and retaining or terminating investments;
- iv. Take appropriate action if investment objectives are not met or investment policies or guidelines are not followed.

The Board shall also:

- v. Select and monitor the performance and fees of the Investment Advisor, if retained, a Recordkeeper and other providers for the SFHSS Trust Fund as it deems appropriate; and
- vi. Review all agreements between the SFHSS Trust Fund and service providers to ensure adherence to statutory requirements.

b) **Controller Responsibilities:** The Controller shall have the responsibilities set out by law, which shall include:

- i. Deducting the requisite amounts, as determined by the Board, from the members' compensation;
- ii. Depositing such amounts with the Treasurer; and
- iii. Exercising accounting and auditing powers over the SFHSS Trust Fund.

c) **Custodian's Responsibilities:** The Custodian is responsible for safekeeping the SFHSS Trust Fund's assets. The duties and responsibilities of the Custodian include:

- i. Maintaining possession of the SFHSS Trust Fund assets (directly or through a sub-custodian);
- ii. Collecting all income and dividends owed to the SFHSS Trust Fund;
- iii. Settling all transactions (buy-sell orders);

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- iv. Valuing the SFHSS Trust Fund's holdings; and
- v. Providing monthly reports that detail transactions, cash flows, securities held, their current value, and other portfolio statistics in accordance with the California Government Code.

d) **Investment Advisor's Responsibilities:** The Investment Advisor, if retained shall provide investment advice to the Board concerning the investment of Fund assets consistent with the investment objectives, policies, and constraints included in the Investment Policy Statement, as amended from time to time. The investment Advisor's responsibilities include:

- i. Assisting in the creation, review, and revision of a written investment policy statement;
- ii. Assisting in the establishment and implementation of a disciplined process for selecting, monitoring, and retaining or terminating investments;
- iii. Providing independent and unbiased information;
- iv. Assisting in investment option mapping where deemed appropriate;
- v. Assisting in the control of investment expenses, including helping to negotiate investment, record keeper, and other service provider fees;
- vi. Reporting annual investment performance results to enable the Board to evaluate investment performance in light of existing goals and objectives;
- vii. Performing such other services for the SFHSS Trust Fund as agreed to by the Board and the Investment Advisor from time to time.

e) **Treasurer's Responsibilities:** The Treasurer shall be responsible for those funds required for daily cash flow and all additional funds delegated to the Treasurer for investment that exceeds the amounts for daily cash flows and reserves.

## **Investment Options**

7) The Board, with the assistance of the Investment Advisor, if retained, shall consider several factors when determining the most prudent course of investing the SFHSS Trust Fund's assets in excess of the amount needed for daily cash flow and reserves, including:

- a) The goals and constraints of the SFHSS Trust Fund (see Section 3.0 Statement of Objectives above);
- b) The investment's track record;
- c) The performance as compared to an appropriate benchmark;
- d) The investment risk;

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- e) The vestment strategy, any changes investment strategy, and adherence to stated strategy over time;
- f) The fees and expenses associated with the investment;
- g) Qualitative characteristics, including, but not limited to, management strategy, the strategy of assets under management, turnover, and recent portfolio activity in view of the current market conditions; and
- h) Qualitative characteristics, including, but not limited to, management strategy, the strategy of assets under management, turnover, and recent portfolio activity in view of the current market conditions; and
- i) Such other information as the Board and Investment Advisor deems appropriate. In selecting investment options for the SFHSS Trust Fund, the Board shall comply with California Government Code, Section 53600, and may not invest in any investments not specifically authorized by California Code, Section 53600. In general, Section 54600 limits local agency investment funds to high-quality, fixed-income securities with maturities of less than five years. Securities with a maturity of greater than five years require approval by the Board of Supervisors. For example, permitted securities include:
  - i. Obligations of the United States Government (“Treasuries”), federal agencies, municipalities, and negotiable Certificates of Deposits (“CD”) are allowed with a maximum maturity of five years;
  - ii. Medium-term corporate bonds (“A” or better) and asset-backed securities with a maximum maturity of five years;
  - iii. Repurchase agreements with a maximum maturity of one year;
  - iv. Commercial paper with a maximum maturity of 280 days;
  - v. Bankers’ acceptance notes with a maximum maturity of 180 days. Prohibited securities include, but are not limited to, Commercial Mortgage-Backed Securities, high yield bonds, convertibles, non-United States denominated investment-grade bonds, emerging market debt, equities, commodities, real estate, hedge funds, and private equity. Additional guidelines on permissible and prohibited investments are set forth in Government Code sections 536001 to 53610 attached hereto.
- j) The following options currently satisfy the above factors:
  - i. Investment assets in the City of San Francisco’s Treasury Pool (which complies with California Government Code 53600). Investment in the City and County of San Francisco’s Treasury Pool also meets Section 16 of the Health Service Board’s Governance Manual (reference above). If adopted, the Board shall receive quarterly written updates on the performance of the Treasury Pool and annual updates from

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Treasurer and Tax Collector staff;

- ii. Investing assets with external investment managers to run a portfolio that will comply with the California Government Code; or
- iii. Making direct purchase of investment assets. Investment options #2 and #3 above are limited to investing the funds balance less: (i) obligations (funds required for daily cash flow); and (ii) reserves.

## **Monitoring of Investments**

8) The Board shall decide the most appropriate options for investment of the SFHSS Trust Fund, and shall monitor the investment options on an ongoing quarterly basis. No less than every three years the Board shall review the SFHSS Trust Funds' performance in detail. Material changes in market conditions or changes to the investment team managing the Fund assets or the team's strategy would require a timelier review.

## **Review**

9) The Board shall review this Investment Policy Statement periodically, but not less than every three years, to determine whether the investment objectives are still relevant. It is not expected that this Statement will change frequently. In particular, short-term changes in the financial markets should not require adjustments to this Investment Policy Statement.

10) This Investment Policy Statement acknowledges that Section 53600 of the Government Code is more restrictive than the California Insurance Code, however, both must be considered when investing Fund assets.

11) The City and County of San Francisco's Treasury Pool's investment priorities of safety, liquidity, and return should align with the objectives of the SFHSS Trust Fund. The Treasury Pool's Investment Policy is reviewed and monitored by the Treasury Oversight Committee pursuant to City and County Administrative Code Section 10.80-1.

## **Effective Date**

12) The policy is effective immediately upon Board approval. This Investment Policy Statement shall guide the Board and the Investment Advisor, if retained, shall remain in effect until amended by the Board. Nothing contained in this Statement shall provide to any participant or beneficiary the right to challenge the terms of this Investment Policy Statement. Subject to relevant statutory requirements, the Board shall have full discretion as to how it selects and monitors the investments and the application of this Investment Policy Statement to any specific situation.

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## **210: SFHSS CONTINGENCY RESERVE POLICY**

### **Policy Objectives**

- 1) It is prudent for an administrator of a self-funded and flex-funded benefit programs to establish a Contingency Reserve, otherwise known as excess loss reserve, to absorb financial strain brought about by adverse claims experience. A Contingency Reserve is funding reserve to cover the risk of claims in excess of the expected claims target used in the underwriting rate setting process.
- 2) Independent of the ability of a self-funded benefit plan to access external dollars to fund adverse experiences, it is prudent and sound to consider implementing a Contingency Reserve. It allows the Plan Sponsor to establish a budget based on a predetermined funding level and maintain that structure regardless of claims experience level.
- 3) Establishment of the Contingency Reserve serves the same purpose as external stop loss in insurance, and therefore external stop loss insurance will not be purchased except where required by the health plan.

### **Contingency Reserve Policy**

- 1) This policy standardizes the SFHSS ***Contingency Reserve*** setting methodology for self-funded health plans. The purpose of the Contingency Reserve is to establish reserve funds that are available in the event claims are in excess of target costs. The Contingency Reserve policy is specific to SFHSS' flex and self-funded health care plans:
  - a) Flex-Funded HMO Plans (non-capitated costs), Self-Funded PPO
  - b) Self-Funded Dental PPO Plan (for Actives only)

The methods specified in this document will be applied for Contingency Reserve estimation as of at the end of each fiscal year.

### **Definitions**

- 2) ***Contingency Reserve:*** Any actuarial estimate is based upon the information available at a point in time and is subject to unforeseen and random events. At any point in time, estimated reserves may be higher or lower than required. Future funding projections will generate revenue that may be higher or lower than actual experience. Multiple factors impact the eventual experience of the self-funded and flex funded health plans. The range of plausible results around the best estimate rates would consider:
  - a) Random variation from expected claims;
  - b) Credibility of the experience;
  - c) Fluctuations in large claims experience;
  - d) Vendor processing stability;

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- e) Changes in COBRA enrollment; and
- f) Catastrophic events and whether to make allowance or not.

The Contingency Reserve is intended to immunize against such adverse experience. *Large Claims Reserve*: a subset of the Contingency Reserve. The Contingency Reserve accounts for all claims over the projected claims target level. The Large Claims Reserve accounts for all large claims over a certain threshold. Since all large claims over the threshold are also over the projected claims target level, they are already being accounted for in the Contingency Reserve.

## **Contingency Reserve Methodology**

- 3) To establish the Contingency Reserve(s), linear regression is used, specifically:
  - a) The City and County of San Francisco's third-party administrator(s) provide either 36 or 48 months of claim data which the actuarial consultant firm summarizes by incurred and paid period. This data is separate for each line of coverage (medical, pharmacy, and dental) and each plan.
  - b) These amounts are converted to a per employee per month ("PEPM") basis and linear regression is performed on the monthly PEPM values.
  - c) The regression data is used to determine the predicted monthly values and the corresponding monthly variances, as well as the predicted annual claims per employee per year ("PEPY") and corresponding variance PEPY.
  - d) Using the predicted claims PEPY and variance PEPY, the expected value is calculated at particular level of confidence. This is done by using the normal distribution. For our analysis, we use three levels of potential excess cost; confidence levels of 95%, 97%, and 99%.
  - e) The gross Contingency Reserve is the difference between the cost at a particular confidence level and the projected PEPY costs times the anticipated enrollment, plus a margin between 0% and 10%.
  - f) The actuarial consultant firm presents the analysis at the three levels of confidence (95%, 97%, and 99%) to the HS Board for final determination of the approved contingency reserve amount for each plan

## **Review**

- 4) The Board shall review this policy at least every three years.

## **Policy History**

- 5) The Board adopted this policy on March 12, 2008, and amended it on March 14, 2013, February 13, 2014, February 10, 2022, and January 12, 2023.

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## **211: SFHSS SELF-FUNDED PLANS' RATE STABILIZATION POLICY**

### **Policy Objectives**

- 1) The objective of a stabilization reserve is to spread any underwriting surpluses or shortfalls into the future year's premium calculation in an even-handed manner such that the Employers and membership are not subject to volatile year-over-year changes in premium.

### **Rate Stabilization Policy**

- 2) This policy standardizes the methodology that will be used to incorporate the impact of prior year revenue surpluses and shortfalls against projected expense in future self-funded plans' premium rate requirements. The purpose of a Stabilization Policy is to even out the premium fluctuations year-to-year.
- 3) The SFHSS flex and self-funded health plans covered by this policy include:
  - a) Flex-Funded/Self-Funded HMO Plan(s)
  - b) Self-Funded PPO Plan
  - c) Self-Funded Dental PPO (for Actives only)
- 4) As described in the Methodology section below, a rolling three-year period will be used to reflect prior year revenue surpluses and shortfalls against projected expense in the flex or self-funded plan.
- 5) The methods specified in this document will be applied annually during the rate-setting process to plan year premium rates using the revenue excess or shortfall experienced during the prior plan years.
- 6) The actuarial consultant firm presents the recommendation and supporting analysis to the Board for approval of the stabilization reserve calculation each year during the rate-setting process.

### **Definitions**

- 7) Contingency Reserve: Any actuarial estimate is based upon the information available at a point in time and is subject to unforeseen and random events. At any point in time, estimated reserves may be higher or lower than required. Future funding projections will generate revenue that may be higher or lower than actual experience.
- 8) Multiple factors impact the eventual experience of the self-funded health plans. The range of plausible results around the best estimate rates would consider:
  - a) Random variation from expected claims;
  - b) Credibility of the experience;
  - c) Fluctuations in large claims experience;

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- d) Vendor processing stability;
- e) Changes in COBRA enrollment; and
- f) Catastrophic events and whether to make allowance or not.

## **Methodology**

- 9) The flex or self-funded plans' premium rates for plan year X will consist of the following five components:
  - a) Estimated incurred claims cost for plan year X
  - b) Estimated cost of administering the claims over plan year X
  - c) Estimated cost of any fixed component (e.g. capitation to medical groups or pooling charges) over plan year X
  - d) Estimated change in the Contingency Reserve over plan year X
  - e) Factor reflecting revenue surplus or shortfall experience from prior plan years administrative costs, and, if applicable, any other fixed components) are common to the in-force premium rates. Unlike the change in IBNR (Incurred but not reported), which is implicitly included in the projection of incurred claims, the Contingency Reserve is added as a component of each plan's targeted year-end funding level. The anticipated change in the Contingency Reserve is factored into the rate requirements as the fourth component of the self-funded plans' premium rates.

The first three components of the self-funded plans' premium rates (incurred claims, administrative costs, and, if applicable, any other fixed components) are common to the in-force premium rates. Unlike the change in Incurred But Not Reported ("IBNR") claims, which are implicitly included in the projection of incurred claims, the Contingency Reserve is added as a component of each plan's targeted year-end funding level. The anticipated change in the Contingency Reserve is factored into the rate requirements as the fourth component of the self-funded plans' premium rates.

The fifth component of flex or self-funded plans' premium rates "Factor reflecting revenue excess or shortfall experience from prior plan years", is the focus of this policy.

The methodology used to determine the "Factor reflecting revenue excess or shortfall experience from prior plan years" varies by plan. The revenue excess or shortfall in any plan year will be determined by comparing the following two amounts:

- a) Expected Revenue = Expected incurred claims + Expected administration costs + Expected fixed component(s) (if applicable) + Expected change in Contingency Reserve. The expected revenue amount will be based on the per capita estimates for the plan year aggregated using the actual plan year enrollment.

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b) Actual Revenue = Actual incurred claims + Actual administration costs + Actual fixed component(s) (if applicable) + Actual change in Contingency Reserve

Example:

The self-insured PPO

For plan year X, this component equates to one-third of the cumulative difference between prior years' revenue and expense less prior years' release of this amount.

Revenue excess in year X-2 = \$90

Premium rates for plan year X includes an offset of \$30, i.e. one-third of \$90, thus leaving a balance of \$60

Revenue excess in year X-1 = \$90

Premium rates for plan year X+1 includes an offset of \$50, i.e. one-third of the accumulation of \$150  $((\$90 - \$30) + \$90 = \$150)$ , thus leaving a balance of \$100

Revenue shortfall in year X = -\$70

Premium rates for plan year X+2 includes an offset of \$10, i.e. one-third of the accumulation of \$30  $((\$90 - \$30) + (\$90 - \$50) - \$70 = \$30)$ , thus leaving a balance of \$20

Allocation of cumulative revenue surplus or shortfall across categories of membership. To develop the premium rate factor, allocation of the cumulative revenue surplus or shortfall across categories of membership (employees/non-Medicare retirees) is proportional and is based on the aggregate of the projected claims costs, administration costs, fixed component(s) costs (if applicable), and Contingency Reserve increase/decrease over the plan year in question.

An illustration is provided below:

The projected claims costs, administration costs, fixed component(s) costs (if applicable), and Contingency Reserve increase/decrease over the plan year for the self-funded PPO in year X are expected to be \$60 million and this is split across membership categories as follows:

Employees: \$20 million

Non-Medicare Retirees: \$10 million

There is also a cumulative revenue excess amount of \$6 million to be allocated across membership categories, the allocation in the calculation of premiums for plan year X would be as follows:

Employees: \$4 million

Non-Medicare Retirees: \$2 million

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**Review**

10) The Board shall review this policy and methodology at least every three years.

**Policy History**

11) The Board adopted this policy on March 12, 2008, amended it on March 14, 2013, February 13, 2014, January 8, 2015, and February 10, 2022.

12) This policy has been applied to City Plan (now referred to as the self-funded PPO) annually since 2007.

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## **212: SFHSS IBNR Reserve Policy and Methodology**

### **Policy Objectives**

- 1) There is a lag between the time period when a medical service is rendered to the time that a claim is submitted and fully settled in payment. It is prudent for a flex or self-funded plan to set aside funds for IBNR reserves. An IBNR reserve, otherwise known as an operating reserve, is an estimate of the unpaid claims liability for run-out claims. To accurately project the self-funded plan's outstanding claims liability, the Board actuary will estimate the cost of the claims rendered but not paid based on experience.

### **IBNR Reserve Policy**

- 2) This policy standardizes the ***IBNR Reserve*** setting methodology for the SFHSS self-funded plans. The IBNR Reserve policy is specific to the self-funded plans for which SFHSS maintains reserves, i.e., the following plans:
  - a) Flex-Funded HMO Plans (non-capitated costs)
  - b) Self-Funded PPO Plan
  - c) Self-Funded Dental PPO Plan (for Actives only)
- 3) The methods specified in this document will be applied for IBNR Reserve estimation as of June 30th of each year at the end of each fiscal year.

### **Definitions**

- 4) Please use the following definitions.
  - a) ***IBNR Reserve***: Reserve(s) calculated to pay for the outstanding liability of estimated run-out claim costs that have been incurred before a given date but have not paid as of the given date.
  - b) ***Developmental Method***: The method by which the IBNR liability is estimated based on claim run-out patterns which are assumed to remain stable over time.
  - c) ***Projection Method***: The IBNR liability estimate produced by the Developmental Method is adjusted for months where data is considered non-credible using the Projection Method based on the change in costs per exposure unit over time. The IBNR liability is further adjusted to reflect actuarial assumptions related to a number of factors/contingencies which could impact reserve adequacy. Such factors/contingencies include: change in claim payment cycles, plan design, insurance carriers, large dollar claims, emerging claim trends, provider contract changes, seasonality, and other factors.

### **IBNR Reserve Methodology**

- 5) The reserves at the end of each plan year will equate to the sum of the estimated future cost of IBNR claims as that date of the estimated cost of administering these claims.

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The IBNR reserves will be based on the historical claims experience of each plan. Actuarial analysis of this experience will be completed to develop factors that are applied to paid claims data to estimate the potential run-out of the claims post-fiscal year-end. Where plan-specific claims data is deemed less than fully credible, additional normative claims data can be utilized to supplement the analysis performed. The Board's actuarial consultant firm applies the Developmental Method and Projection Method to set the IBNR reserves.

The estimated cost of administering the run-out claims will reflect the terms and conditions of the plan administrator responsible for setting the relevant plan's claims. The Actuarial consultant firm presents IBNR Reserve recommendations and supporting analysis to the Board for approval.

## **Review**

- 6) The Board shall review this policy at least every three years.

## **History**

- 7) The Board adopted this policy on March 12, 2008, and amended it on March 14, 2013, February 13, 2014, and February 10, 2022.

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## **213: LEGAL SETTLEMENT POLICY**

### **Policy Objectives**

SFHSS manages self-funded and flex-funded plans and may participate in legal claims to resolve disputes with providers. The resolution of the dispute may involve payments to SFHSS. This policy describes the acceptance and use of these settlements.

### **Settlement Policy**

- 1) The settlement funds will be accepted and deposited in the medical trust fund for the health plan that most closely matches the claim.
- 2) The funds will be used in the underwriting rate setting process to set applicable health plan future rates, employer contributions and member contributions.
- 3) The underwriting rate setting process will consider the stability of the rates in determining the number of years for which rates will be adjusted.

### **Review**

- 4) The Board shall review this policy at least every three years.

### **Policy History**

- 5) The Board adopted this policy on January 12, 2023.

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**CHARTER AND ADMINISTRATIVE**

**CODE SECTIONS**

**APPLICABLE TO**

**THE SAN FRANCISCO**

**HEALTH SERVICE SYSTEM**

**Updated 2/10/2022**

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## CHARTER SECTIONS

### 1. CHARTER SECTION 3.100 –EXECUTIVE BRANCH MAYOR – POWERS AND DUTIES.

The Mayor shall be the chief executive officer and the official representative of the City and County, and shall serve full time in that capacity. The Mayor shall devote his or her entire time and attention to the duties of the office, and shall not devote time or attention to any other occupation or business activity. The Mayor shall enforce all laws relating to the City and County, and accept service of process on its behalf.

The Mayor shall have responsibility for:

- 1) General administration and oversight of all departments and governmental units in the executive branch of the City and County;
- 2) Coordination of all intergovernmental activities of the City and County;
- 3) Receipt and examination of complaints relating to the administration of the affairs of the City and County, and timely delivery of notice to the complainant of findings and actions taken;
- 4) Assurance that appointees to various governmental positions with the City and County are qualified and are as representative of the communities of interest and diverse population of the City and County as is reasonably practicable, and are representative of both sexes;
- 5) Submission of ordinances and resolutions by the executive branch for consideration by the Board of Supervisors;
- 6) Presentation before the Board of Supervisors of a policies and priorities statement setting forth the Mayor's policies and budget priorities for the City and County for the ensuing fiscal year;
- 7) Appearance, in person, at one regularly-scheduled meeting of the Board of Supervisors each month to engage in formal policy discussions with members of the Board;
- 8) Introduction before the Board of Supervisors of the annual proposed budget or multi-year budget which shall be initiated and prepared by the Mayor. The Mayor shall seek comments and recommendations on the proposed budget from the various commissions, officers and departments; and
- 9) Preparation of and introduction to the Board of Supervisors of supplemental appropriations.

The Mayor shall have the power to:

- 10) Speak and be heard with respect to any matter at any meeting of the Board of Supervisors or any of its committees, and shall have a seat but no vote on all boards and commissions appointed by the Mayor;
- 11) As provided in Section [3.103](#) of this Charter, veto any ordinance or resolution passed by the Board of Supervisors;
- 12) Subject to the fiscal provisions of this Charter and budgetary approval by the Board of Supervisors, appoint such staff as may be needed to perform the duties and carry out

the responsibilities of the Mayor's office, provided that no member of the staff shall receive a salary in excess of seventy percent of that paid the Mayor. For purposes of this provision, staff does not include the City Administrator, department heads or employees of departments placed under his or her direction by Section [3.104](#).

Notwithstanding any other provisions or limitations of this Charter to the contrary, the Mayor may not designate nor may the City and County employ on the Mayor's behalf any person to act as deputy to the Mayor or any similar employment classification, regardless of title, whose responsibilities include but are not necessarily limited to supervision of the administration of any department for which the City Administrator, an elected official other than the Mayor or an appointed board or commission is assigned responsibility elsewhere in this Charter;

- 13) Designate a member of the Board of Supervisors to act as Mayor in the Mayor's absence from the state or during a period of temporary disability;
- 14) In the case of an emergency threatening the lives, property or welfare of the City and County or its citizens, the Mayor may direct the personnel and resources of any department, command the aid of other persons, and do whatever else the Mayor may deem necessary to meet the emergency;

In meeting an emergency, the Mayor shall act only with the concurrence of the Board of Supervisors, or a majority of its members immediately available if the emergency causes any member of the Board to be absent. The Mayor shall seek the Board's concurrence as soon as is reasonably possible in both the declaration of an emergency and in the action taken to meet the emergency. Normal notice, posting and agenda requirements of the Board of Supervisors shall not be applicable to the Board's actions pursuant to these provisions;

- 15) Make an appointment to fill any vacancy in an elective office of the City and County until a successor shall have been elected;
- 16) Subject to the provisions of Charter Section [2.113](#), submit to the voters a declaration of policy or ordinance on any matter on which the Board of Supervisors is empowered to pass;
- 17) Have and exercise such other powers as are provided by this Charter or by law for the chief executive officer of a City and County;
- 18) Unless otherwise specifically provided, make appointments to boards and commissions which shall be effective immediately and remain so, unless rejected by a two-thirds vote of the Board of Supervisors within 30 days following transmittal of Notice of Appointment. The Notice of Appointment shall include the appointee's qualifications to serve and a statement how the appointment represents the communities of interest, neighborhoods and diverse populations of the City and County;
- 19) Appoint department heads subject to the provisions of this Charter; and
- 20) Prepare and submit schedule of rates, fees and other similar charges to the Board of Supervisors.

(Amended by Proposition C, Approved 11/6/2007; Proposition C, Approved 11/2/2010)

## 2. CHARTER SECTION 4.102 -BOARDS AND COMMISSIONS – POWERS AND DUTIES.

Unless otherwise provided in this Charter, each appointive board, commission or other unit of government of the executive branch of the City and County shall:

- 1) Formulate, evaluate and approve goals, objectives, plans and programs and set policies consistent with the overall objectives of the City and County, as established by the Mayor and the Board of Supervisors through the adoption of City legislation;
- 2) Develop and keep current an Annual Statement of Purpose outlining its areas of jurisdiction, authorities, purpose and goals, subject to review and approval by the Mayor and the Board of Supervisors;
- 3) After public hearing, approve applicable departmental budgets or any budget modifications or fund transfers requiring the approval of the Board of Supervisors, subject to the Mayor's final authority to initiate, prepare and submit the annual proposed budget on behalf of the executive branch and the Board of Supervisors' authority under Section 9.103;
- 4) Recommend to the Mayor for submission to the Board of Supervisors rates, fees and similar charges with respect to appropriate items coming within their respective jurisdictions;
- 5) Unless otherwise specifically provided, submit to the Mayor at least three qualified applicants, and if rejected, to make additional nominations in the same manner, for the position of department head, subject to appointment by the Mayor;
- 6) Remove a department head; the Mayor may recommend removal of a department head to the commission, and it shall be the commission's duty to act on the Mayor's recommendation by removing or retaining the department head within 30 days; failure to act on the Mayor's recommendation shall constitute official misconduct;
- 7) Conduct investigations into any aspect of governmental operations within its jurisdiction through the power of inquiry, and make recommendations to the Mayor or the Board of Supervisors;
- 8) Exercise such other powers and duties as shall be prescribed by the Board of Supervisors; and
- 9) Appoint an executive secretary to manage the affairs and operations of the board or commission.

In furtherance of the discharge of its responsibilities, an appointive board, commission or other unit of government may:

- 10) Hold hearings and take testimony; and
- 11) Retain temporary counsel for specific purposes, subject to the consent of the Mayor and the City Attorney.

Each board or commission, relative to the affairs of its own department, shall deal with administrative matters solely through the department head or his or her designees, and any dictation, suggestion or interference herein prohibited on the part of any member of a board or commission shall constitute official misconduct; provided, however, that nothing herein contained shall restrict the board or commission's powers of hearing and inquiry as provided in this Charter.

### **3. CHARTER SECTION 4.103 -BOARDS AND COMMISSIONS – ANNUAL REPORT.**

As of the operative date of this Charter and until this requirement is changed by the Board of Supervisors, each board and commission of the City and County shall be required by ordinance to prepare an annual report describing its activities, and shall file such report with the Mayor and the Clerk of the Board of Supervisors. The Annual Report can be included in the Annual Statement of Purpose as provided for in Section 4.102(2).

### **4. CHARTER SECTION 4.104 -BOARDS AND COMMISSIONS – RULES AND REGULATIONS.**

- a) Unless otherwise provided in this Charter, each appointive board, commission or other unit of government of the executive branch of the City and County shall:
  - 1) Adopt rules and regulations consistent with this Charter and ordinances of the City and County. No rule or regulation shall be adopted, amended or repealed, without a public hearing. At least ten days' public notice shall be given for such public hearing. All such rules and regulations shall be filed with the Clerk of the Board of Supervisors.
  - 2) Hold meetings open to the public and encourage the participation of interested persons. Except for the actions taken at closed sessions, any action taken at other than a public meeting shall be void. Closed sessions may be held in accordance with applicable state statutes and ordinances of the Board of Supervisors.
  - 3) Keep a record of the proceedings of each regular or special meeting. Such record shall indicate how each member voted on each question. These records, except as may be limited by state law or ordinance, shall be available for public inspection.
- b) The presence of a majority of the members of an appointive board, commission or other unit of government shall constitute a quorum for the transaction of business by such body. The term "presence" shall include participation by teleconferencing or other electronic means as authorized by Government Code Section 54953(b) or any successor legislation after the Board of Supervisors has adopted an ordinance pursuant to subsection (c) allowing such participation when the member is physically unable to attend in person, as certified by a health care provider, due to the member's pregnancy, childbirth, or related condition. The Board of Supervisors may also, as part of a parental leave policy adopted pursuant to subsection (c), authorize a member of a board or commission to participate in meetings by teleconferencing or other electronic means when the member is absent to care for his or her child after birth of the child, or after placement of the child with the member or the member's immediate family for adoption or foster care. Unless otherwise required by this Charter, the affirmative vote of a majority of the members shall be required for the approval of any matter, except that the rules and regulations of the body may provide that, with respect to matters of procedure the body may act by the affirmative vote of a majority of the members present, so long as the members present constitute a quorum. All appointive boards, commissions or other units of government shall act by a majority, two-thirds, three-fourths or other vote of all members. Each member present at a regular or special meeting shall vote "yes" or "no" when a question is put.

unless excused from voting by a motion adopted by a majority of the members present.

- c) Notwithstanding the provisions of Charter Section 10.101, the Board of Supervisors shall provide by ordinance for parental leave policies for members of appointive boards, commissions or other units of government, including, but not limited to, authorization to participate in meetings by teleconferencing or other electronic means pursuant to subsection (b) and subject to the restrictions listed in that subsection.

(Amended by Proposition B, Approved 11/7/2006)

## **5. CHARTER SECTION 12.200 -HEALTH SERVICE BOARD.**

There shall be a Health Service Board which shall consist of seven members as follows: one member of the Board of Supervisors, to be appointed by the President of the Board of Supervisors; two members appointed by the Mayor pursuant to Section 3.100, one of whom shall be an individual who regularly consults in the health care field, and the other a doctor of medicine; one member nominated by the Controller and three members elected from the active and retired members of the System from among their number. Elections shall be conducted by the Director of Elections in a manner prescribed by ordinance. Elected members need not reside within the City and County.

Not later than April 1, 2013 the Controller shall nominate a candidate for appointment to the Health Services Board for a two-year term commencing on May 15, 2013. The Controller shall transmit a written notice of nomination to the Health Services Board. The Controller's nominee shall be subject to the approval of the Health Services Board. If the Health Services Board fails to calendar the Controller's nomination for consideration at a meeting to occur not later than 60 days after receipt of the Controller's written notice of nomination, the Controller's nominee shall be deemed approved. All subsequent appointments of Controller's nominees shall be for a five-year term and be subject to the same procedure. The Controller's nominee may not vote on his or her successor.

The terms of Health Service Board members, other than the ex officio members, shall be five years, and shall expire on May 15 of each year, with the exception that the term of the Board member that begins in May 2011 shall be three (3) years, and shall expire in May 2014, and the term of the Board member that begins in May 2013 term shall be two (2) years, and shall expire in May 2015.

The appointee nominated by the Controller shall succeed the elected member whose term expires at 12:00 noon on May 15, 2013. In the event the elected member whose term expires on May 15, 2013, leaves the Board prior to that date, the Controller shall nominate a successor to fill the unexpired term according to the procedures set forth above.

A vacancy on the Board appointed by the Mayor shall be filled by the Mayor. A vacancy on the Board of an appointee nominated by the Controller shall be filled for the unexpired term

according to the procedures set forth above for Controller's nominees. Avacancy in an elective office on the Board shall be filled by a special election within 90 days after the vacancy occurs unless a regular election is to be held within six monthsafter such vacancy shall have occurred.

The Health Service Board shall:

- 1) Establish and maintain detailed historical costs for medical andhospital care and conduct an annual review of such costs;
- 2) Apply benefits without special favor or privilege;
- 3) Put such plans as provided for in Section A8.422 into effect and Conduct and administer the same and contract therefor and use the funds of the System;
- 4) Make rules and regulations for the administration of business of theHealth Service System, the granting of exemptions and the admission to the System of persons who are hereby made members, and such other officers and employees as may voluntarily become members with the approval of the Board; and
- 5) Receive, consider and, within 60 days after receipt, act upon anymatter pertaining to the policies of, or appeals from, the Health Service System submitted to it in writing by any member or any person who has contracted to render medical care to the members.

Except as otherwise specifically provided, the Health Service Board shall have the powers and duties and shall be subject to the limitations of Charter Sections 4.102, 4.103 and 4.104.

Subject to the requirements of state law and the budgetary and fiscal provisionsof the Charter, the Health Service Board may make provision for heath or dental benefits for residents of the City and County of San Francisco as provided in Section A8.421.

(Amended November 2004; Proposition F, Approved 11/2/2010; Proposition C,Approved 11/8/2011)

## **6. CHARTER SECTION 12.201 -MEDICAL DIRECTOR AND HEALTH SERVICES ADMINISTRATOR.**

The Health Service Board may appoint a full-time or part-time medical director. He or she shall hold office at its pleasure. The medical director shall be responsible to the Board as a board, but not to any individual member or committee thereof. The Health Service Board shall appoint a full-time administrator with experience in administering health plans or in comparable work, who shall hold office at the Health Service Board's pleasure. The Health Services administrator shall administer the HealthService System in accordance with the provisions of this Charter and the rules, regulations and policies of the Health Service Board. The Board and each committee ofthe Board shall confine its activities to policy matters and to matters coming before it as an appeals board. The Board shall prepare its rules, regulations and policies so that they are clear, definite and complete and so that they can be readily administered by the Health Services administrator.

(Amended November 2004)

## **7. CHARTER SECTION 12.202 -MEMBERSHIP IN HEALTH SERVICES YSTEM.**

The members of the System shall consist of all officers and permanent employees of the City and County, the Unified School District, the Community CollegeDistrict, and such other officers, employees, dependents and retirees as provided by ordinance.

## **8. CHARTER SECTION 12.203 -HEALTH SERVICE SYSTEM FUND.**

The Health Service System fund shall be a trust fund administered by the HealthService Board in accordance with the provisions of this Charter solely for the benefit of the active and retired members of the Health Service System and their covered dependents. The City and County, School District and Community College District shall each contribute to the Health Service System Fund amounts sufficient to efficientlyadminister the Health Service System.

## **9. CHARTER SECTION A8.420 -ESTABLISHMENT OF AND MEMBERSHIP IN HEALTH SERVICE SYSTEM.**

A health service system is hereby established. Said system shall be administeredby the human resources department subject to the approval of the health service board. The members of the system shall consist of all permanent employees, which shall include officers of the City and County, of the San Francisco Unified School District, and of the Parking Authority of the City and County of San Francisco and such other employees as may be determined by ordinance, subject to such conditions and qualifications as the Board of Supervisors may impose, and such employees as may be determined by collective bargaining agreement. Any employee who adheres to the faith or teachings of any recognized religious sect, denomination or organization and, in accordance with its creed, tenets or principles, depends for healing upon prayers in the practice of religion shall be exempt from the system upon filing annually with the human resources department an affidavit stating such adherence and dependence and disclaiming any benefits under the system. The human resources department shall havethe power to exempt any person whose compensation exceeds the amount deemed sufficient for self-coverage and any person who otherwise has provided for adequate medical care. Any claim or request for exemption denied by the human resources department may be appealed to the health services board.

## **10. CHARTER SECTION A8.421 -ADOPTION OF PLANS FOR RESIDENTS.**

Subject to the requirements of state law and the budgetary and fiscal provisionsof the Charter, the Health Service Board is authorized by a two-thirds vote of the entiremembership of the Health Service Board to adopt a plan or plans or make other provisions for health or dental benefits for residents of the City and County of San Francisco. Such plan or plans shall not

become effective until approved by an ordinance of the Board of Supervisors adopted by three-fourths of its members. Residents shall not by virtue of enrolling in such plan or plans become members of the Health Service System. The Health Service System Fund shall not be used to provide any benefits under this section. The Health Service Board shall adopt rules and regulations to administer this section.

The determinations made under this section, including but not limited to whether to adopt a plan or plans, what benefits to offer, determination of eligibility, and the fixing and allocation of the cost of any plan or plans, are within the sole discretion of the City and County and its officials.

(Amended November 2004)

## **11. CHARTER SECTION A8.422 -ADOPTION OF PLANS FOR MEMBERS.**

The board shall have power and it shall be its duty by a majority vote of the entire membership of the health service board to adopt a plan or plans for rendering medical care to members of the system, or for the indemnification of the cost of said care, or for obtaining and carrying insurance against such costs or for such care.

Such plan or plans as may be adopted, shall not become effective until approved by ordinance of the Board of Supervisors, adopted by three-fourths of its members.

The Board of Supervisors shall secure an actuarial report of the costs and effort of any proposed change in the benefits of the health service system or rates of contribution before enacting an ordinance or before voting to submit any proposed Charter amendment providing for such change.

(Amended November 2004; Proposition C, Approved 11/8/2011)

## **12. CHARTER SECTION A8.423 -REVISION OF SCHEDULES AND COMPENSATION.**

In January of each year, or at such other time consistent with the Plan Year set by the Health Service Board, or at such other time consistent with the Plan Year set by the Health Service Board, at a public hearing, the Health Service Board shall review and determine the adequacy of medical care provided for members of the system and the adequacy of fee schedules and the compensation paid for all services rendered and it may make such revisions therein as it deems equitable but such revisions shall not become effective until approved by ordinance of the Board of Supervisors adopted by three-fourths of its members.

Commencing in 1973, the Health Service Board shall, prior to the second Monday in January in each year, or at such other time consistent with the Plan Year set by the Health Service Board, conduct a survey of the 10 counties in the State of California, other than the City and County of San Francisco, having the largest populations to determine the average contribution made by each such county toward the providing of health care plans, exclusive

of dental care, for each employee of such county. The Health Service Board may promulgate rules and regulations for the survey to allow for unavoidable gaps in survey data and to insure a consistent methodology from year to year. In accordance with said survey, the Health Service Board shall determine the average contribution made with respect to each employee by said 10 counties toward the health care plans provided for their employees and on or before the second Monday in January of each year, or at such other time consistent with the Plan Year set by the Health Service Board, the Health Service Board shall certify to the Board of Supervisors the amount of such average contribution. For the purposes of Section A8.428, the amount of such average contribution shall be "the average contribution."

The Health Service Board shall have the responsibility to obtain and disseminate information to its members with regard to plan benefits and costs thereof. All expenses in connection with obtaining and disseminating said information, the investment of such fund or funds as may be established, including travel and transportation costs, member wellness programs, actuarial expenses and expenses incurred to reduce health care costs, shall be borne by the system from reserves in the health service fund but only upon adoption of a resolution by the Health Service Board approving such expenses.

(Amended November 2004; Proposition C, Approved 11/8/2011)

### **13. CHARTER SECTION A8.424 -SPECIFICITY REQUIRED.**

Each plan for medical care shall make detailed and specific provision for the benefits to be provided there under and for the rates of contribution required to support the plan.

### **14. CHARTER SECTION A8.425 -PERSONS COVERED.**

Each plan may make provision for the participation in the benefits of the system by the dependents of members, retired City and County employees, temporary City and County employees, such other dependents of deceased and retired City and County employees as the Board of Supervisors may authorize by ordinance, teachers and other employees of the San Francisco Unified School District retired under the San Francisco City and County Employees' Retirement System and resigned employees of the City and County and resigned teachers and employees of the school district whose resignations occur after June 15, 1955, and within 30 days immediately prior to the date on which, but for their resignations, they would have become retired members of the said Retirement System, on whose relinquishment of retirement allowances as permitted by the Charter occurs after such date and resigned employees of the San Francisco Unified School District not otherwise included. A resigned employee or teacher is one whose employment has terminated other than by retirement, discharge or death or who has relinquished retirement allowances. The purpose of empowering the health service board to make provision for the participation in the benefits of the system to the afore mentioned resigned teachers and employees of the San Francisco Unified School District is to enable them, subject to the health service board's exercise of its power, to participate in the benefits of the system after

transferring to the State Teachers' Retirement System from the San Francisco City and County Employees' Retirement System. The purpose of empowering the health service board to make provision for participation in the benefits of the system by the aforementioned resigned employees of the City and County and other resigned employees of San Francisco Unified School District is to permit the health service board to have power to treat them the same as it treats resigned teachers and employees of the San Francisco Unified School District.

As used in this section, and for the purpose of this section, the terms "City and County employees" and "employees of the City and County" shall include officers and employees of the Parking Authority of the City and County of San Francisco.

In addition to "the average contributions" in Subsection (b) of Section A8.428, the Board of Supervisors may provide by ordinance for additional funds from the City and County to pay the full cost of any plan for medical benefits adopted under Sections A8.422 or A8.423 for current members of the Board of Supervisors. The Board of Supervisors may also provide by ordinance for the continuation in any plan by former supervisors who agree to and do pay the full cost of such benefit.

(Amended March 2000)

## **15. CHARTER SECTION A8.426 -RIGHT OF SELECTION.**

No member of the health service system shall be required to accept the services or medical supplies of any physician (physician includes physicians and surgeons, optometrists, dentists, chiropodists and osteopathic and chiropractic practitioners licensed by California State Law and within the scope of their practice as defined by California State Law), person licensed to treat human diseases without the use of drugs, nurse, pharmacist or hospital selected by the health service board, but, subject to rules and regulations of that board, every member shall have the right to select, of his or her own choice, a duly licensed physician, as defined herein, person licensed to treat human diseases without the use of drugs, nurse, pharmacist, hospital or other agency of medical care as herein defined, who or which is made available through health service system plans; and the health service board shall make provision for the exercise of such selection; and is hereby expressly prohibited from entering into any exclusive contract for the rendering of said service.

A duly licensed physician, as defined herein, person licensed to treat human diseases without the use of drugs, nurse, pharmacist, hospital, or other agency of medical care shall have the right to furnish such services or medical supplies at uniform rates of compensation to be fixed by the health service board.

(Amended by Proposition C, Approved 11/8/2011)

## **16. CHARTER SECTION A8.427 -EFFECT OF OTHER CHARTER PROVISIONS.**

Except as otherwise specifically provided herein, all provisions of the Charter shall be fully applicable to the health service board, the health service system and its administrator, medical director and employees in the same manner that they apply to other boards, commissions, and departments of the City and County.

(Amended November 2004)

## **17. CHARTER SECTION A8.428 -HEALTH SERVICE SYSTEM TRUST FUND.**

There is hereby created a health service system trust fund. The costs of the health service system shall be borne by the members of the system and Retired Persons, the City and County of San Francisco because of its members and Retired Persons, the Parking Authority of the City and County of San Francisco because of its members and Retired Persons, the San Francisco Unified School District because of its members and Retired Persons and the San Francisco Community College District because of its members and Retired Persons.

### **a) Definitions.**

**"Credited Service"** means years of employment with the Employers or the former Redevelopment Agency of the City and County of San Francisco (the "Redevelopment Agency") or the Successor Agency to the Redevelopment Agency of the City and County of San Francisco (the "Successor Agency"), provided that for any employee of the Redevelopment Agency or Successor Agency, the employee became an employee of the Redevelopment Agency before September 1, 2010 and became an employee of the City and County without a break in service after January 31, 2012 and before March 1, 2015.

**"Employers"** as used in this section means the City and County of San Francisco ("City and County"), the San Francisco Unified School District ("School District") and/or the San Francisco Community College District ("Community College District"). Employers shall also include the Superior Court of California, County of San Francisco ("Superior Court"), to the extent the Superior Court participates in the City's Health Service System, under Section A8.428(e).

**"Hired on or Before January 9, 2009"** as used in this section means employees hired on or before January 9, 2009, by the City and County, the School District, the Community College District, or the Redevelopment Agency, excluding the following categories of employees: (1) as-needed employees who have never earned 1,040 or more hours of compensation during any 12-month period ending on or before January 9, 2009; (2) employees who have separated from employment with the Employers or the Redevelopment Agency on or before January 9, 2009, and have less than 5 years of Credited Service with the Employers or the Redevelopment Agency; (3) former employees of the Redevelopment Agency who became employees of the City and County after February 28, 2015; (4) former employees of

the Redevelopment Agency who left employment with the Redevelopment Agency and became employees of the City and County before February 1, 2012; and (5) former employees of the Redevelopment Agency who have received retiree health care coverage under the Public Employees Medical and Hospital Care Act (PEMCHA) on or before February 28, 2015.

**"PERS"** as used in this section shall mean the Public Employees' Retirement System of the State of California.

**"Plan Year"** as used in section A8.423 shall mean the twelve month period beginning on each July 1 and ending on June 30, or such other 12 month period as maybe determined by the Health Service Board.

**"Registered as Domestic Partners"** as used in this section means persons who have established a domestic partnership according to the provisions of Chapter 62 of the San Francisco Administrative Code, or California state law, as amended from time to time, or the law of the city or county in which they reside or of the state outside of California in which they reside. Persons who live in a state, city, or county that does not recognize domestic partnership who submit a completed and notarized City and County Health Service System Declaration of Domestic Partnership Form to the Health Service System shall also be considered domestic partners under this section. Domestic partners who have formed their domestic partnership only by notarization of a declaration of Domestic Partnership as provided in Chapter 62 of the San Francisco Administrative Code shall not be recognized or treated as a domestic partnership under this Section unless and until the domestic partnership is registered or certified.

**"Retirement System"** as used in this section shall mean the San Francisco City and County Employees' Retirement System.

**"Retired under the San Francisco City and County Employees' Retirement System"** as used in this section includes persons who retire for service; retire for disability; or who receive a retirement or vesting allowance from the Retirement System.

A **"Retired Person"** as used in this section means:

- 1) A former member of the health service system, Hired on or Before January 9, 2009, retired under the Retirement System and/or PERS (hereinafter, "Retired Employee who was Hired on or Before January 9, 2009");
- 2) The surviving spouse or surviving domestic partner of an active employee of the Employers Hired on or Before January 9, 2009, provided that the surviving spouse or surviving domestic partner and the active employee have been married or Registered as Domestic Partners for a period of at least one year prior to the death of the active employee;

- 3) The surviving spouse or surviving domestic partner of a Retired Employee who was Hired on or Before January 9, 2009, provided that the surviving spouse or surviving domestic partner and the Retired Employee who was Hired on or Before January 9, 2009 have been married or Registered as Domestic Partners for a period of at least one year prior to the death of the Retired Employee who was Hired on or Before January 9, 2009;
- 4) A former member of the health service system, hired by the Employers on or after January 10, 2009, and retired under the Retirement System and/or PERS for disability, or retired under the Retirement System or PERS: (i) within 180 days of separation from employment from the Employers; and (ii) with 10 or more years of Credited Service with the Employers (hereinafter, "Retired Employee who was Hired on or After January 10, 2009");
- 5) The surviving spouse or surviving domestic partner of an active employee of the Employers hired by the Employers on or after January 10, 2009, with 10 or more years of Credited Service with the Employers, who died in the line of duty where the surviving spouse or surviving domestic partner is entitled to a death allowance from the Retirement System as a result of the death in the line of duty, provided that the surviving spouse or surviving domestic partner and the active employee have been married or Registered as Domestic Partners for a period of at least one year prior to the death of the active employee; or
- 6) The surviving spouse or surviving domestic partner of a Retired Employee who was Hired on or After January 10, 2009, provided that the surviving spouse or surviving domestic partner and the Retired Employee who was Hired on or After January 10, 2009, have been married or Registered as Domestic Partners for a period of at least one year prior to the death of the Retired Employee who was Hired on or

After January 10, 2009.

b) **Employer Contributions.**

The City and County, the School District and the Community College District shall each contribute to the health service fund amounts sufficient for the following purposes, and subject to the following limitations:

- 1) All funds necessary to efficiently administer the health service system.
- 2) The City and County, the School, District and the Community College District shall contribute to the health service system fund with respect to each of their members an amount equal to the lesser of "the average contribution," as certified by the health service board in accordance with the provisions of Section A8.423, or the cost of the plan selected by the member.
- 3) **Retired Employees Who Were Hired on or Before January 9, 2009.**

For Retired Persons identified in A8.428 Subsections (a)(1), (a)(2) and (a)(3), the Employers shall contribute to the health service fund, amounts subject to the following limitations: Monthly contributions required from Retired Persons and the surviving spouses and surviving domestic partners of active employees and

Retired Persons participating in the system shall be equal to the monthly contributions required from members in the system for health coverage excluding health coverage or subsidies for health coverage paid for active employees as a result of collective bargaining, with the following modifications:

- (i) the total contributions required from Retired Persons who are also covered under Medicare shall be reduced by an amount equal to the amount contributed monthly by such persons to Medicare;
- (ii) because the monthly cost of health coverage for Retired Persons may be higher than the monthly cost of health coverage for active employees, the City and County, the School District and the Community College District shall contribute funds sufficient to defray the difference in cost to the system in providing the same health coverage to Retired Persons and the surviving spouses and surviving domestic partners of active employees and Retired Persons as is provided for active employee members excluding health coverage or subsidies for health coverage paid for active employees as a result of collective bargaining;
- (iii) after application of Subsections (3), (3)(i) and (3)(ii), the City and County, the School District and the Community College District shall contribute 50% of Retired Persons' remaining monthly contributions.

4) **Retired Employees Who Were Hired on or After January 10, 2009 - Categories of Employees Eligible for 100% Employer Contribution.**

For Retired Persons identified in A8.428 Subsections (a)(4), (a)(5) and (a)(6), the Employers shall contribute 100% of the employer contribution established in A8.428 Subsection (b)(3) for:

- (i) A Retired Employee who was Hired on or After January 10, 2009, with 20 or more years of Credited Service with the Employers; and their surviving spouses or surviving domestic partners;
- (ii) The surviving spouses or surviving domestic partners of active employees hired on or after January 10, 2009, with 20 or more years of Credited Service with the Employers;
- (iii) Retired Persons who retired for disability; and their surviving spouses or surviving domestic partners; and
- (iv) The surviving spouses or surviving domestic partners of active employees who died in the line of duty where the surviving spouse or surviving domestic partner is entitled to a death allowance as a result of the death in the line of duty.

(v)

5) **Retired Employees Who Were Hired on or After January 10, 2009 - Categories of Employees Eligible for 50%-75% Employer Contribution.**

For Retired Persons identified in A8.428 Subsections (a)(4), (a)(5) and (a)(6), the

Employers shall contribute:

- (i) 50% percent of the employer contribution established in A8.428 Subsection (b)(3) for a Retired Employee who was Hired on or After January 10, 2009, with, at least 10 but less than 15 years of Credited Service with the Employers; their surviving spouses or surviving domestic partners; and the surviving spouses or surviving domestic partners of active employees hired on or after January 10, 2009, with at least 10 but less than 15 years of Credited Service with the Employers; and
- (ii) 75% percent of the employer contribution established in A8.428 Subsection (b)(3) for a Retired Employee who was Hired on or After January 10, 2009, with at least 15 but less than 20 years of Credited Service with the Employers; their surviving spouses or surviving domestic partners; and the surviving spouses or surviving domestic partners of active employees hired, on or after January 10, 2009, with at least 15 but less than 20 years of Credited Service with the Employers.

6) **Retired Employees Who Were Hired on or After January 10, 2009 - Categories of Employees Eligible for Access to Retiree Medical Benefits Coverage.**  
An employee hired on or after January 10, 2009, and retired under the Retirement System or PERS with five (5) or more years Credited Service with the Employers, shall be eligible to receive health benefits as a member of the health service system, provided that he or she makes monthly contributions equal to one hundred percent, (100%) of the total premiums for health coverage as established by the Health Service Board, including the total cost for dependent coverage. At such time as he or she becomes eligible to receive benefits under A8.428 Subsection (a)(4), the Employers shall contribute the amounts established in A8.428 Subsections (b)(4), (b)(5), and (c), as applicable.

7) **Chart Summarizing Employer Contributions Under A8.428 Subsections (b)(4), (b)(5) and (b)(6) For Employees Hired on or After January 10, 2009.**

Years of Credited Service At Retirement	Percentage of Employer Contribution Established in A8.428 Subsection (b)(3)
1. <u>Less than 5 years of Credited Service with the Employers (except for the surviving spouses or surviving domestic partners of active employees who died in the line of duty)</u>	<u>No Retiree Medical Benefits Coverage</u>
2. <u>At least 5 but less than 10 years of Credited Service with the Employers; or greater than 10 years of Credited Service with the Employers but not eligible to receive benefits under Subsections (a)(4), (b)(4) and (b)(5) (A8.428 Subsection (b)(6))</u>	<u>0%</u> <u>Access to Retiree Medical Benefits Coverage, Including Access to Dependent Coverage, But No Employer Contribution; Employee Pays Health Insurance Premium</u>

3. At least 10 but less than 15 years of Credited Service with the Employers  <b>(A8.428 Subsection (b)(5))</b>	50%
4. At least 15 but less than 20 years of Credited Service with the Employers  <b>(A8.428 Subsection (b)(5))</b>	75%
5. At least 20 years of Credited Service with the Employers; Retired Persons who retired for disability; surviving spouses or surviving domestic partners of active employees who died in the line of duty  <b>(A8.428 Subsection (b)(4))</b>	100%

The above chart is a simplified summary of Employer contributions under A8.428 Subsections (b)(4), (b)(5) and (b)(6) for employees hired on or after January 10, 2009. The express language of Subsections (b)(4), (b)(5) and (b)(6), and not the summary chart or its content, shall determine Employer contributions.

**8) Employees Who Separated From Employment on or Before June 30, 2001, and Who Retired on or After January 7, 2012.**

Notwithstanding any other provisions of A8.428 for Retired Persons who separated from employment on or before June 30, 2001, and who retired on or after January 7, 2012, the monthly contributions required from such Retired Persons, and the surviving spouses and surviving domestic partners of active employees and such Retired Persons participating in the system, shall be equal to the monthly contributions required from members in the system for health coverage, excluding health coverage or subsidies for health coverage paid for employees as a result of collective bargaining, with the following modifications:

- (i) the total contributions required from Retired Persons who are also covered under Medicare shall be reduced by an amount equal to the amount contributed monthly by such persons to Medicare; and
- (ii) because the monthly cost of health coverage for Retired Persons may be higher than the monthly cost of health coverage for active employees, the City and County, the School District and the Community College District shall contribute funds sufficient to defray the difference in cost to the system in providing the same health coverage to Retired Persons and the surviving spouses and surviving domestic partners of active employees

and Retired Persons as is provided for active employee members excluding health coverage or subsidies for health coverage paid for active employees as a result of collective bargaining.

- c) The City and County, the San Francisco Unified School District and the San Francisco Community College District shall contribute to the health service system fund 50% of the monthly contributions required for the first dependent of Retired Persons in the system. Except as hereinbefore set forth, the City and County, the School District and the Community College District shall not contribute to the health service system fund any sums on account of participation in the benefits of the system by members' dependents, except surviving spouses and surviving domestic partners, Retired Persons' dependents, except surviving spouses and surviving domestic partners, persons who retired and elected not to receive benefits from the Retirement System; resigned employees and teachers defined in Section A8.425, and any employee whose compensation is fixed in accordance with Sections A8.401, A8.403, or A8.404 of this Charter and whose compensation therein includes an additional amount for health and welfare benefits or whose health service costs are reimbursed through any fund established for said purpose by ordinance of the Board of Supervisors. Notwithstanding any other provision of Charter Section A8.428, the City and County, the San Francisco Unified School District and the San Francisco Community College District shall not contribute to the health service system fund any contributions for the first dependent of a Retired Person who separated from employment on or before June 30, 2001, and who retired on or after January 7, 2012.
- d) It shall be the duty of the Board of Supervisors, the Board of Education and the Governing Board of the Community College District annually to appropriate to the health service system fund such amounts as are necessary to cover the respective obligations of the City and County, the School District and the Community College District hereby imposed. Contributions to the health service system fund of the City and County, of the School District and of the Community College District shall be charged against the general fund or the school, utility, bond or other special fund concerned.
- e) To the extent the Superior Court elects to participate in the City's Health Service System for the provision of active and retiree health care benefits, Superior Court employees shall be treated the same as City employees for the purposes of vesting, employer contribution rates, and benefit levels, in accordance with the Trial Court Employment Protection and Governance Act and applicable State law. The Superior Court shall pay all administrative and health care costs related to the Superior Court's covered employees or retirees as a participating Employer. The Superior Court may withdraw from participation in the City's Health Service System at any time, which shall not require an amendment to this Charter.
- f) Notwithstanding the retiree health care eligibility requirements set forth above, a former employee of the Redevelopment Agency Hired on or Before January 9, 2009 must have been employed by the City and County after January 9, 2009 to

be eligible for retiree health care coverage under this section. In adopting the Charter amendment revising Sections A8.428 and A8.432 on November 4, 2014 the voters do not intend that it affect the rights of former employees of the Redevelopment Agency Hired on or Before January 9, 2009, who were already eligible for retiree healthcare coverage as of November 4, 2014.

g) The purpose of the January 10, 2009, Charter amendment is to amend Section A8.428 to change the required years of service and employer retiree health care contribution amounts for employees hired on or after January 10, 2009. Nothing in that Charter amendment shall expand or contract the groups of employees eligible for retiree health care benefits beyond those groups eligible as of June 3, 2008.

(Amended November 1984; November 2000; November 2004; Proposition B, Approved 6/3/2008; Proposition C, Approved 11/8/2011; Proposition D, Approved 11/4/2014)

## **18. CHARTER SECTION A8.429 -CONTRIBUTIONS TO FUND.**

The health service board shall determine and certify to the controller the amount to be paid monthly by the members of the system to the health service system fund for the purposes of the system hereby created. The controller shall deduct said sums from the compensation of the members and shall deposit the same with the treasurer of the City and County to the credit of the health service system fund.

Such deductions shall not be deemed to be a reduction of compensation under any provision of this Charter.

The health service board shall have control of the administration and investment of the health service system fund, provided that all investments shall be of the character legal for insurance companies in California. Disbursements from the fund shall be made only upon audit by the controller and the controller shall have and exercise the accounting and auditing powers over the health service system fund which are vested in him by this Charter with respect to all other municipal boards, officers and commissions.

## **19. CHARTER SECTION A8.430 -"MEDICAL CARE" DEFINED.**

The term "medical care" shall be defined by the health service board. All acts performed and services rendered under the provisions of this section shall be performed in accordance with the provisions as to professional conduct prescribed by the statutes of the State of California regulating such professional conduct and services.

## **20. CHARTER SECTION A8.431 -LIMITATION OF CLAIMS BY MEMBERS.**

Except as herein provided, members of the system shall have and possess no claim or recourse against any of the funds of the municipality by virtue of the adoption or operation of any plan for rendering medical care, indemnifying costs of said care or carrying insurance against such costs, but except as herein provided, the claim and recourse of any such

member shall be limited solely to the funds of the system. All expenses of the system shall be paid exclusively from the health service system fund, and, except as herein provided, the City and County and the San Francisco Unified School District shall not appropriate or contribute funds in any manner for the purposes of the system hereby established and provided.

## **21. CHARTER SECTION A8.431-1 -SEVERABILITY.**

Any Section or part of any Section in this Charter, insofar as it should conflict with the provisions of Charter Sections 12.200 through 12.203 or A8.420 through A8.431, or with any part thereof, shall be superseded by the contents of Charter Sections 12.200 through 12.203 or A8.420 through A8.431. Charter Sections 12.200 through 12.203 or A8.420 through A8.431 shall be interpreted to be consistent with all federal and state laws, rules and regulations. If any of the words, phrases, clauses, sentences, subsections, or provisions of Charter Sections 12.200 through 12.203 or A8.420 through A8.431 are held to be invalid or unconstitutional by a final judgment of a court, such decision shall not affect the validity of the remaining words, phrases, clauses, sentences, subsections, or provisions of Charter Sections 12.200 through 12.203 or A8.420 through A8.431. If any words, phrases, clauses, sentences, subsections, or provisions of Charter Sections 12.200 through 12.203 or A8.420 through A8.431 are held invalid as applied to any person, circumstance, employee or category of employee, such invalidity shall not affect any application of Charter Sections 12.200 through 12.203 or A8.420 through A8.431 which can be given effect. Charter Sections 12.200 through 12.203 or A8.420 through A8.431 shall be broadly construed to achieve their stated purpose.

(Added by Proposition C, Approved 11/8/2011)

## ADMINISTRATIVE CODE SECTIONS

### 22. ADMINISTRATIVE CODE SECTION 16.550. PURPOSE.

- a) The Charter of the City and County of San Francisco provides that the trustees of the Retirement Board, who are entrusted with the administration of the San Francisco City and County Employees' Retirement System ("Retirement System"), shall include three trustees elected from the active and retired members of the Retirement System. As used in this Article XIII, a retired member of the Retirement System shall mean a person who is in receipt of a retirement allowance relating to his or her membership in the Retirement System.
- b) The Charter of the City and County of San Francisco provides that the trustees of the Health Service Board, who are entrusted with the administration of the San Francisco City and County Employees' Health Service System ("Health Service System"), shall include four trustees elected from the active and retired members of the Health Service System. For the purposes of a Health Service System election, a retired member of the Health Service System shall mean a person who is a member of the Health Service System retired under the Retirement System, State Teachers Retirement System ("STRS"), Public Employees Retirement System ("PERS"), and the surviving spouse of an active employee and the surviving spouse of a retired employee, provided that the surviving spouse and the active or retired employee have been married for a period of at least one year prior to the death of the active or retired employee.
- c) The Charter of the City and County of San Francisco provides that the trustees of the Retiree Health Care Trust Fund, who are entrusted with providing a funding source to defray the cost of the City's and Participating Employers' obligations to pay for health coverage for retired persons and their survivors entitled to health care coverage under Charter Section [A8.428](#), shall include two trustees elected from active employees and retired members of the Health Service System. One of the elected trustees shall be an active City or Participating Employer employee member and one shall be a retired City or Participating Employer member as of the date of their respective elections. For the purposes of a Retiree Health Care Trust Fund election, an active member of the Health Service System shall mean an active City employee or active employee of a Participating Employer. For the purposes of a Retiree Health Care Trust Fund election, a retired member of the Health Service System shall mean a person who retired from City employment, or from a Participating Employer, and who is a member of the Health Service System retired under the Retirement System, STRS, or PERS, and the surviving spouse or domestic partner of an active employee and the surviving spouse or domestic partner of a retired employee, provided that the surviving spouse or domestic partner and the active or retired employee have been married for a period of at least one year prior to the death of the active or retired employee. As used in this section, Participating Employer means the San Francisco Unified School District and the San Francisco Community College District, following a resolution by these employers' respective governing boards to participate in the Retiree Health Care Trust Fund.

- d) Retirement System and Health Service System members have an interest in knowing who has spent significant amounts of money to support or oppose candidates for the Retirement Board, the Health Service Board, and the Retiree Health Care Trust Fund Board. In selecting a candidate to represent their interests on these bodies, members will benefit from increased transparency in the election process. Information about the persons or entities who are spending significant funds in support of particular candidates will provide valuable information that will aid members' voting decisions.
- e) The failure to abide by election procedure obligations and deadlines in San Francisco Administrative Code Sections [16.550-16.565](#) shall not invalidate an election if the election has been conducted fairly and in substantial compliance with and conformity to the legal requirements.
- f) Whenever the term of office of such an elected trustee expires or whenever a vacancy occurs in such an office so that an election is necessary to fill a present or expected vacancy, the following provisions shall govern the election procedure.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord.378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008 Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **23. ADMINISTRATIVE CODE SECTION 16.551. RETIREMENT BOARD, HEALTH SERVICE BOARD OR RETIREE HEALTH TRUST FUND BOARD TOORDER ELECTIONS.**

If a vacancy occurs, or will occur, in the office of an elected trustee prior to the date that the term of that office expires, the Retirement Board, Health Service Board or Retiree Health Trust Fund Board shall order a special election to fill the vacancy for the unexpired portion of the term of office, unless another election to a Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board office is scheduled to be completed within six months after the vacancy has, or shall, occur, in which case the elections shall be combined; provided, however, that a separate special election shall be required if the election which has already been scheduled will occur too soon to nominate and select candidates for the more recent vacancy. Whenever the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board orders an election, the respective Board shall specify whether the Department of Elections or an unbiased independent contractor ("Contractor") shall conduct the election. Special elections may be held on an expedited basis as determined by the Department of Elections. The first Retiree Health Care Trust Fund Board election shall be a special election conducted by the Department of Elections.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord.378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **24. ADMINISTRATIVE CODE SECTION 16.552. DATES OF ELECTION.**

Whenever an election is necessary, either at the completion of a term of office or to fill an unexpired term of office, the Retirement Board, Health Service Board or RetireeHealth Trust Fund Board shall specify the dates during which ballots may be marked and delivered. However, the dates designated by the Retirement Board, Health Service Board or Retiree Health Trust Fund Board shall not be within one month before or after an election which has been otherwise scheduled and which involves residents of the City and County of San Francisco as electors, unless the Department of Elections agrees to the dates.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

## **25. ADMINISTRATIVE CODE SECTION 16.553. NOTICE TO MEMBERS AND RETIRED MEMBERS; NOMINATION OF MEMBERS AND RETIRED MEMBERS.**

The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall thereafter notify the members of the Retirement System or Health Service System respectively of the following:

- a) The necessity for an election;
- b) The procedure for nomination and selection of candidates to serve on the Board;
- c) The disclosure requirements set forth in Sections [16.553-1](#), [16.553-2](#), [16.553-3](#), and [16.553-4](#); and
- d) The dates that ballots may be marked and delivered and the procedure for voting.

The period of time during which nominations may be made shall be set by the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board, but in no event shall be less than 31 days. Any person nominated to serve as a trustee of the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall, on forms provided by the respective Board for this purpose, and by the date set by the respective Board, verify acceptance of the nomination and agree to serve if elected before he or she may be listed as a candidate.

In any election for membership on the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board, when only one candidate has filed nomination papers, the Department of Elections or Contractor shall not conduct an election and shall declare the sole candidate to be a member of the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **26. ADMINISTRATIVE CODE SECTION 16.553-1. CANDIDATE INTENTION STATEMENTS.**

Candidates seeking election to the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall file with the Ethics Commission, signed under penalty of perjury, a candidate intention statement in a manner specified, and on a form provided, by the Ethics Commission.

(Added by Ord. 285-08, File No. 081190, App. 12/5/2008; amended by Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **27. ADMINISTRATIVE CODE SECTION 16.553-2. – CANDIDATE DISCLOSURE REQUIREMENTS.**

- a) **Statement of Economic Interests (Form 700).** Each candidate for Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board elections shall file, by the filing of a candidate intention statement, a Statement of Economic Interests (Form 700) disclosing the information required by the disclosure category for the office sought by the candidate established in the Conflict of Interest Code. Candidates shall file such statements with the Ethics Commission. This statement shall not be required if the candidate has filed, within the previous 90 days, a statement at disclosure category one with the Ethics Commission.
- b) **Reporting by Candidates.**
  - 1) **Initial Statement of Organization.** Any candidate for the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall file an initial statement of organization with the Ethics Commission.
    - a. **Campaign Bank Account.** Upon the filing of an initial statement of organization, the candidate shall establish or identify one campaign bank account at an office of a financial institution located in San Francisco. All contributions made to the candidate, or to a person on behalf of the candidate, shall be deposited in the account. All expenditures made by the candidate in support of his or her election to the Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall be made from the account.
  - 2) **Semiannual Statements.** Candidates shall file semiannual statements that comply with the requirements of California Government Code Section 84211 each year no later than July 31 for the period ending June 30, and no later than January 31 for the period ending December 31.
  - 3) **Preelection Statements.** Candidates shall file preelection statements that comply with the requirements of California Government Code Sections 84200.8 and 84211, and San Francisco Campaign and Governmental Conduct Code Section [1.135](#).
  - 4) **Late Contribution Reports.** Any candidate that receives a late contribution shall file a late contribution report within 24 hours of receiving the late contribution. For purposes of this Section [16.553-2](#), “late contribution” shall mean a contribution, including a loan, that totals in the aggregate one thousand dollars (\$1,000) or more and is made during the period beginning 90 days before the first day on which

ballots may be submitted to the Department of Elections or Contractor and ending on the last day on which ballots may be submitted to the Department of Elections or Contractor. The candidate shall report his or her full name and street address, the date and amount of the late contribution, and whether the contribution was made in the form of a loan. The candidate shall also report the full name of the contributor, his or her street address, occupation, and the name of his or her employer, or if self-employed, the name of the business.

- 5) **Termination Statements.** Candidates shall be responsible for filing the above statements, until they file a termination statement with the Ethics Commission that indicates they are no longer holding office and have no further financial activity to disclose.
- 6) **Forms and Filing.** The Ethics Commission shall specify the forms candidates shall use to file the above statements and the manner in which candidates shall electronically file those statements.
- c) **Mass Mailings.** For the purposes of this Section [16.553-2](#), "mass mailing" shall be defined as set forth in the California Political Reform Act, California Government Code section 81000 *et seq.*, provided that the mass mailing advocates for or against one or more candidates for Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board.
- 1) **Filing Requirements.** Candidates that pay for mass mailings shall, within five working days after the distribution of the mass mailing, file a copy of the mass mailing and an itemized disclosure statement with the Ethics Commission. Within the final 16 days before the election, candidates that pay for mass mailing shall file a copy of the mass mailing and the itemized disclosure statement within 48 hours of the date of the distribution of the mass mailing.
- 2) **Disclaimers.** Mass mailings, door hangers, flyers, posters, oversized campaign buttons, bumper stickers, or print advertisements shall include the following disclaimer statements, printed in at least 12-point font: "Paid for by \_\_\_\_\_ (insert the name of the filer)." and "Financial disclosures are available at [sfethics.org](http://sfethics.org)."

(Added by Ord. 285-08, File No. 081190, App. 12/5/2008; amended by Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **28. ADMINISTRATIVE CODE SECTION 16.554. NOTICE TO DEPARTMENT OF ELECTIONS OR CONTRACTOR.**

The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall notify the Department of Elections or Contractor at least 120 days prior to the first day that ballots may be marked and delivered (hereafter referred to as the "First Voting Day") that an election shall be held.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

## **29. ADMINISTRATIVE CODE SECTION 16.555. NOTICE TO DEPARTMENT; APPOINTMENT OF ELECTION OFFICERS.**

The Department of Elections or Contractor shall notify each department, office and agency of the City and County of San Francisco (hereunder referred to as "department") at least 90 days prior to the First Voting Day that the department must designate an employee who shall serve as Election Officer for that department and must inform the Department of Elections or Contractor at least 60 days prior to the First Voting Day of the identity of such officer. The Department of Elections or Contractor shall supply each department with a form which can be returned to the Department of Elections or Contractor which identifies the employee who has been designated Election Officer. If any department has not designated an Election Officer by the appointed deadline, the Department of Elections or Contractor shall treat the department head as the Election Officer until such designation has been made.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

## **30. ADMINISTRATIVE CODE SECTION 16.556. INSTRUCTIONS TO ELECTION OFFICERS.**

The Department of Elections or Contractor shall provide written instructions to each Election Officer at least 21 days prior to the First Voting Day, informing such officer of dates on which ballots will be distributed and collected and the procedure to be followed for their distribution and collection. If any department has failed to designate an Election Officer by the time that the Department of Elections or Contractor sends these written instructions, the Department of Elections or Contractor shall thereafter treat the administrative head of the department as the Election Officer until another employee has been designated as such by that department.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

## **31. ADMINISTRATIVE CODE SECTION 16.557. DELIVERY OF BALLOTS AND NAMES OF ELIGIBLE VOTERS TO DEPARTMENT OF ELECTIONS OR CONTRACTOR.**

The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall furnish the Department of Elections or Contractor with the names of the eligible nominees at least 35 days prior to the First Voting Day.

The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall also furnish the Department of Elections or Contractor with a list of the members and retired members of the Retirement System or Health Service System respectively eligible to vote ("voters") in the election at the same time that it furnishes the names of the eligible nominees. A supplemental list shall be furnished to the Department of Elections or Contractor within two days of the First Voting Day, which list shall provide the names of

eligible voters not included on the original list. These lists shall be in the format required by the Department of Elections or Contractor. These lists shall include the last known addresses for the members and retired members. For the active members, at the election of the entity conducting the election the department address shall be provided as an alternative.

Upon request, the City's Health Service System shall provide all information to Contractor, or the Department of Elections necessary to conduct the Retiree Health Care Trust Fund Board nomination and election process including, but not limited to, information regarding voter lists, voter contact information and Health Service System membership status.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. 212-18, File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

### **32. ADMINISTRATIVE CODE SECTION 16.558. BALLOTS TO CONTAIN INSTRUCTIONS FOR VOTING.**

Each ballot shall contain instructions printed on it informing the voters of the procedure to be used in marking the ballot. Each ballot, or ballot return envelope, shall inform the voter that there are three ways to return the ballot:

- a) By placing the ballot in the signed and sealed return envelope provided by the Contractor or the Department of Elections in the container maintained for such purpose by the Election Officer of the voter's department, or by otherwise using the collection procedure arranged for by the Election Officer;
- b) By delivering the signed and sealed return envelope provided by the Contractor or the Department of Elections with the ballot enclosed personally to the Department of Elections or the Contractor; and
- c) By placing a stamp on the ballot return envelope and mailing the ballot and envelope to the Department of Elections or the Contractor.

The instructions shall also note the date by which ballots must be delivered to be counted.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

### **33. ADMINISTRATIVE CODE SECTION 16.559. – BALLOTS TO BE PLACED IN ADDRESSED ENVELOPES; EXTRA BALLOTS.**

- a) Members. Each ballot and ballot return envelope shall be mailed in a separate envelope addressed to each employee eligible to vote at the member's individual address provided by the Retirement System, Health Service System Retiree Health Trust Fund Board. In the alternative, at the election of the entity conducting the election

of the entity conducting the election, ballots shall be delivered in care of his or her department.

- b) Retired Members. Each ballot and ballot return envelope shall be mailed in a separate envelope addressed to the retired member at the address provided by the Retirement System, Health Service System or Retiree Health Trust Fund Board.
- c) Additional ballots shall be printed and available for members and retiredmembers of the Retirement System or Health Service System who are eligible to votebut did not receive an individually addressed ballot.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

#### **34. ADMINISTRATIVE CODE SECTION 16.560. DELIVERY OF BALLOTS AND INSTRUCTIONS TO ELECTION OFFICERS**

- a) Members. The Department of Elections or Contractor shall cause the ballots and accompanying envelopes to be mailed or delivered pursuant to Section 16.559(a) not later than 10 days prior to the First Voting Day, along with written instructions for their proper distribution and collection and any other pertinent guidelinesas set out in these provisions or as otherwise applicable.
- b) Retired Members. The Department of Elections or Contractor shall depositin the mail the ballots and accompanying envelopes to each retired member at least 10 business days prior to the First Voting Day.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008)

#### **35. ADMINISTRATIVE CODE SECTION 16.561. DUTIES OF ELECTION OFFICERS.**

Each Election Officer shall:

- a) Prior to the date that ballots are delivered, inform the department or employee responsible for distributing paychecks to employees of the department of the dates during which ballots are to be distributed to employees and of the responsibility of the Payroll Department to make arrangements to distribute a ballot by a date that will allow each voter at least three days to mark and deliver the ballot;
- b) Upon receipt of the ballots, coordinate his or her efforts and those of the Payroll Department to ensure that the ballots are ready to be distributed by a date that will allow each voter at least three days to mark and deliver the ballot;
- c) Provide notice to employees who are in the Retirement System or Health Service System but would not be likely to receive ballots, such as employees on the temporary payroll, that ballots are available;
- d) Provide ballots to employees pursuant to the procedure established by the Department of Elections or Contractor;
- e) Establish and maintain a collection procedure so that employees have a convenient

method of returning ballots, which method shall, where possible, make use of at least one container in which ballots can be placed; and

f) Return the ballots which have been received or otherwise collected according to the collection procedure established by such officer to the Department of Elections or Contractor, either personally or by the inter-office mail system, in a timely manner so that the ballots will be delivered to the Department of Elections or Contractor by the date established by the Retirement Board, the Health Service Board or Retiree Health Care Trust Fund Board as the final date for such delivery.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

### **36. ADMINISTRATIVE CODE SECTION 16.562. RESERVED.**

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; repealed by Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

### **37. ADMINISTRATIVE CODE SECTION 16.563. COUNTING OF BALLOTS AND CERTIFICATION OF NEW TRUSTEE.**

- a) The Department of Elections or Contractor shall thereafter count the ballots in such a manner that the identity of the individual casting any particular ballot will not be disclosed. Each ballot shall be counted so long as it has been properly marked, signed and delivered. The Department of Elections or Contractor shall certify the new Health Service Board or Retiree Health Care Trust Fund Board trustee.
- b) Within five days of the close of voting and prior to certification, the Retiree Health Care Trust Fund Board secretary shall attest to the Department of Elections or Contractor that there is one retired member trustee and one active member trustee candidate to fill the two elected Retiree Health Care Trust Fund Board trustee positions. For purposes of Retiree Health Care Trust Fund Board elections, the date of the election shall be the day the election is certified by the Department of Elections or Contractor. In the event that the active member candidate with the highest number of votes is no longer an active member on the day the election is certified, the Department of Elections or Contractor shall certify the active member candidate with the next highest number of votes. In the event that the retired member candidate with the highest number of votes is no longer a retired member on the day the election is certified, the Department of Elections or Contractor shall certify the retired member candidate with the next highest number of votes.
- c) Within five days of the close of voting and prior to certification, the Executive Director of the Retirement System shall attest to the Department of Elections or Contractor whether there is a retired member serving as trustee on the Retirement Board:

- 1) If, at that time, there is no retired member serving as trustee, the Department of Elections or Contractor shall certify the individual receiving the highest number of votes as the newly elected trustee of the Retirement Board.
- 2) If, at that time, there is a retired member serving as trustee, the Department of Elections or Contractor shall certify the member (not a retired member) receiving the highest number of votes as the newly elected trustee of the Retirement Board.

Where there is no vacancy, the Department of Elections or Contractor shall certify the new Retirement Board trustee as close to the expiration of the term as reasonably possible.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 287-94, App. 8/4/94; Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

### **38. ADMINISTRATIVE CODE SECTION 16.564. RETIREMENT BOARD, HEALTH SERVICE BOARD OR RETIREE HEALTH TRUST FUND BOARD TO REIMBURSE DEPARTMENT OF ELECTIONS.**

The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall reimburse the Department of Elections for the actual expenses incurred by it in conducting Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board elections respectively. The Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board shall pay all Contractor expenses when the respective Board specifies that a Contractor conduct a Retirement Board, Health Service Board or Retiree Health Care Trust Fund Board election.

(Added by Ord. 512-80, App. 10/29/80; amended by Ord. 378-95, App. 12/7/95; Ord. 285-08, File No. 081190, App. 12/5/2008; Ord. [212-18](#), File No. 170738, App. 9/14/2018, Eff. 10/15/2018)

### **39. ADMINISTRATIVE CODE SECTION 16.565. GIVING, RECEIVING ANYTHING OF VALUE IN CONSIDERATION OF VOTING PROHIBITED.**

- a) No person shall directly or through any other person pay, lend, or contribute or offer or promise to pay, lend, or contribute, any money or other valuable consideration to or for any voter or to or for any other person to:
  - 1) Induce any person to:
    - (A) Vote at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
    - (B) Refrain from voting at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
    - (C) Vote or refrain from voting at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election for or against any particular person or measure; or

- 2) Reward any person for having:
  - (A) Voted at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
  - (B) Refrained from voting at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election; or
  - (C) Voted or refrained from voting at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election for or against any particular person or measure.
- b) No person may directly or through any other person solicit, accept, receive, agree to accept, or contract for, before, during or after a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election, any money, gift, loan, or other valuable consideration, offer, place, or employment for himself or herself or any other person because he or she or any other person:
  - 1) Voted or agreed to vote at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
  - 2) Refrained or agreed to refrain from voting at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
  - 3) Voted, agreed to vote, refrained from voting, or agreed to refrain from voting for or against any particular person or measure at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election; or
  - 4) Induced any other person to:
    - (A) Vote or agree to vote at any Retirement Board, Health Service Board or Retiree Health Trust Fund Board election;
    - (B) Refrain from voting or agree to refrain from voting at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election; or
    - (C) Vote, agree to vote, refrain from voting, or agree to refrain from voting for or against any particular person or measure at a Retirement Board, Health Service Board or Retiree Health Trust Fund Board election.
- c) Any person violating any of the provisions of this section shall be guilty of a misdemeanor and, upon a final judgment of conviction of same, shall be removed from office and may also be subject to a penalty of not more than six months in jail and/or fine of not more than \$1,000, as well as removal.
- d) "Person" means an individual, partnership, corporation, association, firm or other organization or entity, however organized.
- e) Nothing in this section shall prohibit the following:
  - 1) Making an expenditure for, offering, providing, accepting or receiving transportation to or from the polls; or
  - 2) Making an expenditure for, organizing or attending a gathering providing complimentary food, beverages and/or entertainment, provided that no valuable consideration is offered, promised, solicited, accepted or received in

consideration of the conduct described in subsection (a); or

- 3) Making expenditures for the organization and conduct of get-out-the-vote rallies.
- f) Pursuant to the procedures set forth in San Francisco Charter Sections 15.102 and C3.699-10 et seq., the Ethics Commission shall adopt regulations consistent with this Section for the purpose of implementing this Section while avoiding any application that would prohibit conduct protected by the United States Constitution or the California Constitution.

(Added by Ord. 285-08, File No. 081190, App. 12/5/2008)

## **40. ADMINISTRATIVE CODE SECTION 16.700. PARTICIPATION.**

The following shall be eligible to participate in the Health Service System:

- a) City and County Employees.
  - 1) All permanent employees of the City and County of San Francisco whose normal workweek at the time of inclusion in the system is not less than twenty (20) hours;
  - 2) All regularly scheduled provisional employees of the City and County of San Francisco whose normal workweek at the time of inclusion in the system is not less than twenty (20) hours;
  - 3) All other employees of the City and County of San Francisco, including "as needed" employees, who have worked one thousand and forty hours (1040) in any consecutive twelve (12) month period and whose normal workweek at the time of inclusion in the system is not less than twenty (20) hours.
- b) Elected Officials.
- c) All Members of The Following Boards And Commissions During Their Time In Service To The City And County Of San Francisco:
  - (1) Access Appeals Commission
  - (2) Airport Commission
  - (3) Art Commission
  - (4) Asian Art Commission
  - (5) Board of Education
  - (6) Board of Appeals
  - (7) Building Inspection Commission
  - (8) Civil Service Commission
  - (9) Commission on the Aging
  - (10) Commission on the Environment
  - (11) Commission on the Status of Women
  - (12) Community College District Governing Board
  - (13) Concourse Authority
  - (14) Elections Commission
  - (15) Entertainment Commission
  - (16) Ethics Commission

- (17) Fine Arts Museums Board of Trustees
- (18) Fire Commission
- (19) Film and Video Arts Commission
- (20) First Five Commission
- (21) Health Commission
- (22) Health Service Board
- (23) Human Rights Commission
- (24) Human Services Commission
- (25) Juvenile Probation Commission
- (26) Law Library Board of Trustees
- (27) Library Commission
- (28) Municipal Transportation Authority
- (29) Planning Commission
- (30) Police Commission
- (31) Port Commission
- (32) Public Utilities Commission
- (33) Public Works Commission
- (34) Recreation and Parks Commission
- (35) Residential Rent Stabilization and Arbitration Board
- (36) Retiree Health Care Trust Fund Board
- (37) Retirement Board
- (38) Sanitation and Streets Commission
- (39) Sheriff's Department Oversight Board
- (40) Small Business Commission
- (41) Sunshine Ordinance Task Force
- (42) War Memorial and Performing Arts Center Board
- (43) Youth Commission

- d) All Officers and Employees as Determined Eligible by The Board of Education of the San Francisco Unified School District.
- e) All Officers and Employees as Determined Eligible by The Governing Board of the San Francisco Community College District.
- f) All Officers and Employees as Determined Eligible by The Governing Bodies of the San Francisco Transportation Authority, San Francisco Parking Authority, San Francisco Redevelopment Agency, Treasure Island Development Authority, San Francisco Superior Court and Any Other Employees as Determined Eligible by Ordinance.
- g) All Retirees, Surviving Spouses, Surviving Domestic Partners and Resigned Employees. For The Purposes of This Chapter, Resigned Employees Shall Have the Same Meaning as Used in Section A8.425 Of The Charter.
- h) All Dependents of the Foregoing Categories as They Are Determined Eligible By The Appropriate Governing Body.

(Amended by Ord. 67-86, App. 3/7/86; Ord. 289-00, File No. 001549, App. 12/22/2000; Ord. 181-04, File No. 040741, App. 7/22/2004; Ord. 46-15, File No. 131122, App. 4/17/2015, Eff. 5/17/2015)

## 41. ADMINISTRATIVE CODE SECTION 16.701. ELIGIBILITY FOR EMPLOYER CONTRIBUTIONS.

The following shall be eligible to receive contributions for participation in the Health Service System as set forth below:

- a) Members of boards and commissions referenced above in Section 16.700(c) and retirees, surviving spouse and domestic partners referenced above in Section 16.700(g), shall receive only the Charter-determined contribution. Members of boards and commissions who were in service on the effective date of this ordinance shall maintain the same types of benefits during their term of service.
  - (i) Except as may otherwise be required under state or federal law, the surviving spouse or surviving domestic partner of an active employee who is killed in the performance of his or her duty shall continue to receive health benefits under the same terms and conditions provided to the employee prior to the death, or prior to the accident or injury that caused the death.
- b) Employees referenced above in Section 16.700(a), elected officials referenced above in Section 16.700(b), members of the San Francisco Unified School District referenced above in Section 16.700(d) and members of the San Francisco Community College District referenced above in Section 16.700(e) shall receive both the Charter-determined contribution and collectively bargained contributions. Notwithstanding the foregoing, employees referenced above in Section 16.700(a), who are not in active service for more than twelve (12) weeks, shall be required to pay the Health Service System for the full premium cost of membership in the Health Service System, unless the employee shall be on sick leave, workers' compensation, mandatory administrative leave, approved personal leave following family care leave, disciplinary suspensions or on a layoff holdover list where the employee verifies they have no alternative coverage. In accordance with the City's obligations under the Meyers-Milias-Brown Act, the Department of Human Resources shall establish rules and regulations governing whether employees who, after inclusion in the system, work less than twenty (20) hours per week, shall lose eligibility in the system or whether the employee shall be required to make additional contributions to the system.
- c) Dependents of employees referenced above in Section 16.700(a) shall only receive collectively bargained contributions. Dependents of elected officials referenced above in Section 16.700(b) shall only receive contributions specified by ordinance. Dependents of members referenced above in Sections 16.700(d), (e) and (f) shall only receive the contributions specified by the appropriate governing body. Dependents of board and commission members referenced above in Section 16.700(c) shall receive no contribution. Dependents of retired employees referenced above in Section 16.700(g) shall receive contributions only as provided by the Charter.
- d) Resigned employees referenced above in Section 16.700(g) shall not receive any contribution.
- e) Those subgroups referenced above in Section 16.700(f) shall receive contributions as determined by their respective employers.

(Added by Ord. 48-95, App. 3/10/95; amended by Ord. 289-00, File No. 001549, App. 12/22/2000)

## **42. ADMINISTRATIVE CODE SECTION 16.702. HEALTH SERVICE; BOARD COMPOSITION.**

In any election for membership on the Health Service Board when only one candidate has filed nomination papers and no person has filed a declaration of write-incandidacy, the Director of Elections shall not conduct an election and shall declare the sole candidate to be a member of the Board.

(Added by Ord. 439-96, App. 11/8/96)

## **43. ADMINISTRATIVE CODE SECTION 16.704. -REMEDYING DISCRIMINATION AGAINST EMPLOYEES IN SAME-SEX MARRIAGES OR IN SAME-SEX DOMESTIC PARTNERSHIPS.**

- a) **Findings and Purpose.** The City and County of San Francisco (City) finds that its own employees with same-sex spouses or same-sex domestic partners suffer both dignitary and economic harm as a result of discriminatory federal laws. In particular, as a result of discriminatory treatment under federal tax laws that impose taxes on health care coverage provided to employees with same-sex, but not those with opposite-sex, spouses, City employees with same-sex spouses or same-sex domestic partners suffer not only the indignities of being treated as second-class citizens by their own government; they also suffer measurable financial harm that is concrete, persistent, and significant, and in some cases immense.

The City is committed to the equitable principle that all City employees receive equal pay for equal work. That principle is unattainable for City employees with same-sex spouses or same-sex domestic partners so long as: (1) state law prevents same-sex couples from marrying; (2) federal law treats the value of employer contributions for same-sex spouses' or same-sex domestic partners' health insurance premiums as taxable income, and does not tax employer subsidies for opposite-sex spouses' health insurance premiums; and (3) federal law prevents the use of pre-tax dollars by employees to pay health insurance premiums for their same-sex spouses or same-sex domestic partners, while allowing the use of pre-tax dollars by employees to pay health insurance premiums for their opposite-sex spouses.

In an effort to offset the discriminatory impact of federal taxation on same-sex spouse and same sex-domestic partner health insurance premiums, and to come closer to achieving the equitable principle of equal pay for equal work, this Section 16.704 requires the City to make payments to City employees who are provided subsidies for, and/or who pay all or part of the premiums for, their same-sex spouses' or same-sex domestic partners' health insurance premiums.

- b) For each City employee Health Service System member who is subject to federal taxation on health insurance premiums (both medical and dental) paid by the City for a same-sex spouse, or same-sex domestic partner, the City shall pay an amount equal to twenty (20%) percent of the portion of the employee's health insurance premiums attributable to the same-sex spouse, or same-sex partner, as determined by the San Francisco Health Service System. These payments shall not be part of the employee's base pay, are not payments made as compensation for hours of employment, and shall not be included in any overtime or premium pay calculations.
- c) Operative Date. This Section 16.704 shall become operative on July 1, 2013.
- d) Expiration. This Section 16.704 shall expire in its entirety, or as applied specifically to one or more of the following three groups of City employees – employees with same-sex spouses who married in California; employees with same-sex spouses who married outside of California; and employees with same-sex domestic partners – if, and when, the City Attorney's Office certifies to the Mayor and the Board of Supervisors that one or more of those groups of City employees are no longer subject to discriminatory federal income taxation of health insurance premiums attributable to their same-sex spouses or same-sex domestic partners. This Ordinance shall continue to apply to those groups of City employees listed above who continue to be subject to discriminatory federal income tax on health insurance premiums attributable to their same-sex spouses or same-sex domestic partners.

(Added by Ord. [34-13](#), File No. 121124, App. 3/12/2013, Eff. 4/11/2013, Oper. 7/1/2013)

#### **44. ADMINISTRATIVE CODE SECTION 16.900. ESTABLISHMENT OF A CAFETERIA PLAN.**

The San Francisco Health Services System may establish an employee cafeteria plan as provided and regulated under Section 125 of Title 26 of the United States Internal Revenue Code.

(Added by Ord. 175-88, App. 4/28/88; amended by Ord. 370-88, App. 8/10/88; Ord. 105-00, File No. 000536, App. 5/26/2000; Ord. 3-12, File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

#### **45. ADMINISTRATIVE CODE SECTION 16.901. PURPOSE.**

The purpose of this plan is to extend to employees of the City and County of San Francisco, San Francisco Unified School District, San Francisco Community College District, the Superior Court of California, County of San Francisco and the San Francisco County Transportation Authority (Participating Employers), those types of benefits that ordinarily accrue from participation in a cafeteria plan. The City and County of San Francisco does not and cannot represent or guarantee that any particular federal or state income, payroll or other tax consequence will occur by reason of an employee's participation in this plan. The participant should consult with his or her own attorney or other representative regarding all tax consequences of participation in this plan.

(Added by Ord. 175-88, App. 4/28/88; amended by Ord. 370-88, App. 8/10/88; Ord. 3-12, File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

## **46. ADMINISTRATIVE CODE SECTION 16.902. ADMINISTRATION BY THE SAN FRANCISCO HEALTH SERVICE SYSTEM.**

The cafeteria plan established pursuant to this Article may be administered by the San Francisco Health Service System which may prescribe such forms, and adopt such rules and regulations as are necessary to carry out the purposes of the plan. The San Francisco Health Service System shall also have the authority to amend the plan to ensure compliance with applicable laws and regulations, to reflect changes in benefit offerings by the City and County of San Francisco or Participating Employers, and to make modifications for the reasonable administration of the plan. The San Francisco Health Service System may contract with a financially responsible independent contractor to administer and coordinate the plan.

(Added by Ord. 175-88, App. 4/28/88; amended by Ord. 370-88, App. 8/10/88; Ord. 105-00, File No. 000536, App. 5/26/2000; Ord. 3-12, File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

## **47. ADMINISTRATIVE CODE SECTION 16.903. NO COST TO CITY AND COUNTY.**

This cafeteria plan shall be administered free of direct cost to, or appropriation by, the City and County of San Francisco or the Participating Employers. Except as herein provided, all such costs shall be borne by the participants or by any plan administrator appointed hereunder, except to the extent that any subsequent ordinance or appropriation might provide expressly to the contrary. Nothing contained in this Section shall be deemed to prohibit the inclusion of a hold harmless provision in any contract between the City and any plan administrator appointed hereunder, which provision has been approved by the City's Risk Manager pursuant to Administrative Code Section 1.24.

(Added by Ord. 175-88, App. 4/28/88; amended by Ord. 370-88, App. 8/10/88; Ord. 105-00, File No. 000536, App. 5/26/2000; Ord. 3-12, File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

## **48. ADMINISTRATIVE CODE SECTION 16.904. VOLUNTARY EMPLOYEE BENEFITS.**

Based upon individual authorized deductions, the Controller is hereby authorized to deduct and collect monies from the salaries or wages of employees of the City and County of San Francisco, San Francisco Community College District, and the Superior Court of California, County of San Francisco, in accordance with San Francisco Administrative Code Sections 16.91 and 16.92. Pursuant to Section 125, this voluntary authorized deduction shall not be revocable by the employee during the cafeteria plan year unless the revocation and new election are in conformance with Section 125 and the terms of the plan.

(Added by Ord. 370-88, App. 8/10/88; amended by Ord. 130-90, App. 4/12/90; Ord. 162-92, App. 6/10/92; Ord. 105-00, File No. 000536, App. 5/26/2000; Ord. [3-12](#), File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

#### **49. ADMINISTRATIVE CODE SECTION 16.905. CAFETERIA PLAN BENEFITS.**

The Board of Supervisors hereby approves the inclusion of those benefit plans qualifying under the employee cafeteria plan as provided and regulated under Section 125 of Title 26 of the United States Code as well as the medical care plans adopted by the Health Service Board and approved by the Board of Supervisors annually under Section A8.422 of the Charter and Administrative Code Section 16.703 and which medical plans are on file with the Clerk of the Board of Supervisors.

(Added by Ord. 370-88, App. 8/10/88; amended by Ord. 130-90, App. 4/12/90; Ord. 162-92, App. 6/10/92; Ord. 105-00, File No. 000536, App. 5/26/2000; Ord. [3-12](#), File No. 111246, App. 1/12/2012, Eff. 2/11/2012)

#### **50. ADMINISTRATIVE CODE SECTION 16.906. HEALTH SYSTEM MEMBERSHIP OF FORMER SUPERVISORS.**

After leaving office as a member of the Board of Supervisors, a former Supervisor may still participate in any plan of the Health Service System, provided that the former Supervisor agrees to, and for so long as he or she does, pay the full cost of such benefit, as determined by the Health Service Board.

(Added by Ord. 13-91, App. 1/15/91)

#### **51. ADMINISTRATIVE CODE SECTION 21.02. DEFINITIONS.**

As used in this Chapter the following words shall have the following respective meanings:

"Bid" shall mean a bid, quotation, or other offer, other than a Proposal, from a person or entity to sell a Commodity or Service to the City at a specified price.

"Bidder" shall mean any person or entity which submits a Bid.

"City" shall mean the City and County of San Francisco.

"Code" or "this Code" shall mean the most current version of the San Francisco Charter and the San Francisco Municipal Code.

"Commodity" shall mean products, including materials, equipment and supplies, purchased by the City. "Commodity" shall specifically exclude legal and litigation related contracts or contracts entered into pursuant to settlement of legal proceedings, and employee benefits, including, without limitation, health plans, retirement or deferred

compensation benefits, insurance and flexible accounts, provided by or through the City's Human Resources Department or the Retirement Board.

"Contractor" shall mean any corporation, partnership, individual, sole proprietorship, joint venture or other legal entity which enters into a contract to sell Commodities or Services to the City.

"Contracting Officer" shall mean the City employee who is authorized to execute a contract, which may be either the Department head or a person designated in writing by the Department head, board or commission as having the authority to sign contracts for the Department. A designation of authority to sign contracts on behalf of a Department may specify authority to sign a single contract, specified classes of contracts, or all contracts entered into by a Department.

"Electronic" shall mean electrical, digital, magnetic, optical, electromagnetic or other similar technology for conveying documents or authorizations, excluding facsimile.

"General Services" shall mean those services that are not Professional Services. General Services include, but are not limited to, janitorial, security guard, pest control, parking lot management, and landscaping services.

"Minimum Competitive Amount" shall mean (i) for the procurement of Commodities and Professional Services, the "Minimum Competitive Amount" as defined in Section [6.40\(a\)](#) of the Administrative Code, which shall be \$110,000 and (ii) for the procurement of General Services, an amount equivalent to the "Threshold Amount" as defined in Section [6.1](#) of the Administrative Code which shall be \$600,000, provided that on January 1, 2020 and every five years thereafter, the Controller shall recalculate the Minimum Competitive Amount (and the Threshold Amount from which the Minimum Competitive Amount for General Services is calculated) to reflect any proportional increase in the Urban Regional Consumer Price Index from January 1, 2015, rounded to the nearest \$1,000.

"Offer" shall mean a Bid or Proposal submitted to the City in response to an invitation for Bids or a Request for Proposals. "Offer" may include a response to a request for qualifications if no further ranking prior to Contractor selection is contemplated by the procurement process.

"Offeror" shall mean a person or entity that submits an Offer to the City to provide Commodities or Services.

"Professional Services" shall mean those services which require extended analysis, the exercise of discretion and independent judgment in their performance, and/or the application of an advanced, specialized type of knowledge, expertise, or training customarily acquired either by a prolonged course of study or equivalent experience in the field. Professional service providers include, but are not limited to, licensed professionals

such as architects, engineers, and accountants, and non-licensed professionals such as software developers and financial consultants.

"Proposal" shall mean a response to a request for Proposals issued by the City for Commodities or Services, or a response to a request for qualifications if no further ranking prior to Contractor selection is contemplated by the procurement process.

"Proposer" shall mean a person or entity that submits a Proposal in response to a request for Proposals issued by the City.

"Purchase Order" shall mean an authorization document designated as such by the Purchaser for the procurement of Commodities or Services, whether issued in a paper or electronic format, including blanket purchase orders for purchases involving multiple payments.

"Purchaser" shall mean the Purchaser of Commodities or Services of the City and County of San Francisco, or his or her designee(s).

"Quotation" shall mean an Offer to supply Commodities or Services to the City for a specified price (and possibly subject to other terms and conditions) which is acquired without the use of advertising to solicit Bids.

"Services" shall mean Professional Services and General Services. "Services" shall specifically exclude grants to a nonprofit entity to provide services to the community, which may include incidental purchases of commodities; legal and litigation related services or contracts entered into pursuant to settlement of legal proceedings; and services related to employee benefits, including, without limitation, health plans, retirement or deferred compensation benefits, insurance and flexible accounts, provided by or through the San Francisco Health Service System, the Retirement Board or the Retiree Health Care Trust Fund.

"Solicitation" shall mean an invitation for Bids, request for Quotations, request for qualifications, or request for Proposals issued by the City for the purpose of soliciting Bids, Quotations, or Proposals to perform a City contract.

"Technology Store" shall mean the City-wide, multiple award contract for the procurement of certain Commodities and Services awarded pursuant to the "Request for Proposal for Computer Hardware, Software, Peripherals and Appropriate Network, Consulting, Maintenance, Training and Support Services," and any successor contracts thereto.

(Added by Ord. 156-99, File No. 990743, App. 6/2/99; amended by Ord. [9-11](#), File No. 101007, App. 1/7/2011; Ord. [3-12](#), File No. 111246, App. 1/12/2012, Eff. 2/11/2012; Ord. [46-15](#), File No. 131122, App. 4/17/2015, Eff. 5/17/2015; Ord. [108-15](#), File No. 150175, App. 7/2/2015, Eff. 8/1/2015)