

1 [Accept and Expend In-Kind Gift - Retroactive - Consulting Services, Various Providers -  
2 Valued at \$750,400]

3 **Resolution retroactively authorizing the Department of Technology to accept an in-kind**  
4 **gift of consulting services valued at \$750,400 from various providers during FY2018-**  
5 **2019.**

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7 WHEREAS, The Office of Civic Innovation (OCI) at the Department of Technology  
8 matches pro bono private sector talent with departments of the City and County of San  
9 Francisco (“City”) to address specific policy or operational challenges facing those  
10 departments; and

11 WHEREAS, Under OCI’s Civic Bridge program, departments identify service needs  
12 that could benefit from innovative solutions and private companies, non-profit organizations  
13 and individuals offer to donate consulting services to help departments on these needs; and

14 WHEREAS, In 2018 the Civic Bridge program sought assistance with projects for the  
15 following departments: OCI, DataSF, Public Works, Department of Police Accountability,  
16 Mayor’s Office of Housing and Community Development, Department of Public Health and  
17 Office of Transgender Initiatives, Department of Emergency Management; and

18 WHEREAS, Private sector companies and individuals, and non-profits (the Partners)  
19 offered their consulting services free of charge in order to help develop strategies and  
20 solutions to improve City service delivery; and

21 WHEREAS, The following departments received the following services from the  
22 Partners;

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- 1           • OCI received \$76,800 in services from Adobe to create a repeatable process to  
2           share and replicate innovations developed through OCI programs among City  
3           departments;
- 4           • DataSF received \$76,800 in services from Adobe to improve its approach to data  
5           sharing and integration to better meet the needs of departments and those they  
6           serve by reviewing similar programs, providing case studies and suggesting  
7           architectural principles for data infrastructure;
- 8           • Public Works Pit Stop program received \$80,000 in services from Digitalist to  
9           develop operating procedures, establish locations, and collect and present relevant  
10          data that will enable the program to expand efficiently and effectively;
- 11          • Department of Police Accountability received \$120,000 in services from Slalom LLC  
12          to define the process for filing and processing complaints, exchanging information  
13          and tracking cases;
- 14          • Mayor’s Office of Housing and Community Development received \$80,000 in  
15          services from Civic Consulting USA to assist in determining how it can ensure that  
16          all tenants receive free legal counsel in accordance with the “No Eviction Without  
17          Representation Act of 2018” by co-designing a referral system that will enable local  
18          legal aid organizations to understand real-time service capacity, and effectively  
19          intake, prioritize and direct requests for legal counsel program;
- 20          • Department of Public Health’s Street Medicine program received \$76,800 in  
21          services from fuseproject to share the program’s learnings with a larger community  
22          of practice of public health providers looking for innovative harm reduction programs  
23          to address the opioid epidemic;
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- 1 • Public Works program received \$80,000 in services from Harvard Business School  
2 Community Partners to analyze peer cities and develop recommendations for  
3 improving street cleanliness;
- 4 • Office of Transgender Initiatives received \$80,000 in services from Civic Consulting  
5 USA to assist and improve access to services by helping create a more user-  
6 centered manual, translating than manual into four languages and furthering a  
7 digital outreach;
- 8 • Department of Emergency Management received \$80,000 in services from Marty  
9 Low Associates, dba the Cosine Collective, to determine the viability of the nurse-  
10 triage concept to more effectively and efficiently handle medical calls that do not  
11 require an ambulance; and

12 WHEREAS, Adobe, Civic Consulting USA, Digitalist, fuseproject, Harvard Business  
13 School Community Partners, and Slalom LLC provided consulting services as part of the Civic  
14 Bridge project free of charge as an in-kind gift to the City; and

15 WHEREAS, The Donor Agreements with the Partners to provide consulting services on  
16 a volunteer basis to the City for a term of sixteen weeks are on file with the Clerk of the Board  
17 of Supervisors in File No. 190933; and

18 WHEREAS, This Resolution is retroactive because this is the first year the Department  
19 of Technology has administered the Civic Bridge program and overseen the donation process;  
20 and

21 WHEREAS, The consulting services are valued at a total of \$750,400; and

22 WHEREAS, The gifts do not require amendments to the Annual Salary Ordinance;  
23 now, therefore, be it

24 RESOLVED, That the Board of Supervisors approves the in-kind gifts valued at  
25 \$750,400, and hereby retroactively authorizes, through the Department of Technology Office

1 of Civic Innovation to accept the in-kind gifts of consulting services described above,  
2 substantially in the form of the donor agreements on file with the Clerk of the Board of  
3 Supervisors, in File No. 190933, with such changes or modifications, as may be acceptable to  
4 the Director of the Department of Technology and the City Attorney and which do not  
5 materially increase the obligations and liabilities of the City or reduce the services to the City.

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1 Recommended: Approved: \_\_\_\_\_

2 London N. Breed

3 \_\_\_\_\_ Mayor

4 Linda Gerull Approved: \_\_\_\_\_

5 Chief Information Officer Ben Rosenfield

6 Executive Director, Department of Technology Controller

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