

From: [Jasbir Dhuga](#)
To: [Board of Supervisors \(BOS\)](#); [MahmoodStaff](#)
Subject: Subject Line: Public Question for Hearing File No. 251222 (Grid Resilience & AV Protocols)
Date: Friday, January 2, 2026 8:18:16 AM

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Target: Department of Emergency Management (DEM) & SFMTA

"Between 9:40 AM (when power was lost) and 1:09 PM (when the substation fire occurred), the city had nearly 3.5 hours where 7,000 traffic signals were dark. Why was no emergency order issued during this 3.5-hour window to clear autonomous vehicles from the roads *before* the fire department needed to respond to the second emergency?"

Target: PG&E Executives

"PG&E has stated the substation fire occurred at 1:09 PM, yet outages began at 9:40 AM. Does PG&E acknowledge that the 3.5-hour delay in resolving the initial grid instability created the traffic conditions that subsequently delayed emergency vehicles from reaching the substation fire itself?"

Signed
J.S.Dhuga

From: [Carroll, John \(BOS\)](#)
To: [M Eilo](#); [Board of Supervisors \(BOS\)](#)
Subject: RE: Transportation needs PUBLIC POWER!
Date: Monday, January 5, 2026 10:23:53 AM
Attachments: [image001.png](#)

Thank you for your comment letter.

By copy of this message to the board.of.supervisors@sfgov.org email address, your comments will be forwarded to the full membership of the Board of Supervisors.

John Carroll
Assistant Clerk
Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415)554-4445



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From: M Eilo <blinkpopshift@gmail.com>
Sent: Monday, December 22, 2025 8:30 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Transportation needs PUBLIC POWER!

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This is the last straw. End PGE now. Multiple friends were stuck taking multiple busses for hours or paying for rides they can't afford just because we keep letting PGE exist.

In 1996 there was a very similar fire in that same substation that caused a blackout. Did they update infrastructure to prevent it happening again? No. Instead they hiked rates to pay their fucking CEO millions a year and their shareholders a huge return.

I want what Sac has: municipal power. Time to catch up with the times only 75 years late.

From: [Kendrick Lewallen](#)
To: [Board of Supervisors \(BOS\)](#)
Subject: PG&E power outage personal story
Date: Monday, January 5, 2026 9:41:45 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear supervisors, of San Francisco thank you for your time. I come to you as a constituent of district 6 and I would like to address the negligence of pg&e.

As a tenant living at 1190 Mission St. The entire building was impacted. I have lived in San Francisco for over 14 years as a resident in San Francisco. I've never experienced anything like the power outage that residents experienced across the city. Especially in my neighborhood SOMA even worse the Richmond' district. As you are aware our trinity building 1190 mission street, from December 20 to December 23rd without electricity! PG&E failed us as a community tremendously . The results are, spoiled food, I personally couldn't take care of tasks that needed to be taken care of due to the stress the anxiety that induced not to mention, I have PTSD I watched my mother pass in front of me earlier this year back in August. She also experienced the power outage. She was living off of a respirator, and she was grasping for air. Begging for help, I absolutely felt helpless in that moment near the end of her life..

Furthermore, I continuously called PG&E, vocalizing my frustration, and also bringing up the fact that the community, families and children were suffering immensely! Additionally I also looked around at other buildings surrounding us, seeing the fact my neighbors all had their electricity back, yet we didn't. This was very alarming. I found out after speaking with a security guard in my lobby that our building had a generator that was full,according to her, PG&E would not authorize our available fueled generator. I brought it up to PG&E. I couldn't ever get answers and then the only answer I did get was you can submit a request about the generator to our team that handles this and it will take two days for them to respond while we were in a power outage. This is absolutely a mockery of a company when they can't get back to you about your buildings generator that could have restored power to the entire building.

Why is it that it would take two days for the higher ups to address that issue this doesn't make any sense whatsoever and I believe that PG&E should not exist here in San Francisco because they have plaid guilty to murder. back in 2018 in fact, not that long ago as your are aware the campfire killed 84 people and that was due to PG&E's negligence! Fast forward to 2025, SOMA San Francisco on eighth street a substation caught on fire and could have exploded. Why did the substation catch on fire? No one really knows there are no answers yet and I believe that PG&E probably knows but isn't being transparent with the public about this issue. I'm deeply alarmed by their lack of compassion,their lack of care about the 4000 residence that remained without power for four days while other residents in the city of San Francisco were able to get their electricity back within 24 hours.

This also seems to be a reoccurring issue in the Richmond District. Apparently the Richmond District has been without power multiple times during the month of December 2025..

It's a shame that I even have to write to you today about this particular issue, but it's important that we all collectively speak out against PG&E's lackluster practices. We should have an option to select a different energy provider, considering the negligence of PG&E has been absolutely ridiculous and irresponsible.

This truly mess with many people Christmas plans. Ultimately making many in our community upset. I have heard pg&e won't properly compensate individuals for their losses.

Moreover, I had to get a hotel room to fill some kind of sanity to I can be productive, needed to charge my phone. I was told that my hotel room would be comped by PG&E. They've told me I should call 211 and that 211 should have some type of voucher for us to get a hotel room, however 211 said that they do not offer any type of voucher for hotel rooms to be covered. I also had to get take out multiple times. I spent over \$400 because of this outage not to mention I probably have lost \$450 worth of food in my refrigerator. I have yet to file a claim with PG&E because I have just been so busy after the power outage. The origin of my personal frustration with this issue is a simple fact I had so much going on at that time and had to get ready for a job that I took in another town temporarily, so it's been very frustrating to say the least,

I'm sorry that this letter is coming to you so late, but I hope that you guys are able to see that these issues are very important and impact us as a community and we should really consider an alternative to PG&E and PG&E should be held accountable for financial losses of residence

Thanks again for taking the time to read my statement it's important for everyone's voice to be heard. Happy new year may this be a better year than last.

Kendrick Lewallen