

**From:** [Hickey, Jacqueline \(BOS\)](#)  
**To:** [BOS-Supervisors](#); [BOS-Legislative Aides](#)  
**Cc:** [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Ng, Wilson \(BOS\)](#); [Entezari, Mehran \(BOS\)](#); [De Asis, Edward \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [BOS-Operations](#)  
**Subject:** FW: TODAY: Pausing Transfers and Discharges of All Laguna Honda Residents  
**Date:** Thursday, July 28, 2022 4:30:06 PM  
**Attachments:** [7.28.22 LHH CEO Message - Pausing Transfers and Discharges of All Laguna Honda Residents \(Resident - English\).cleaned.pdf](#)  
[7.28.22 LHH CEO Message - Pausing Transfers and Discharges of All Laguna Honda Residents \(Staff\).cleaned.pdf](#)  
**Importance:** High

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**From:** Validzic, Ana (DPH) <[ana.validzic@sfdph.org](mailto:ana.validzic@sfdph.org)>  
**Sent:** Thursday, July 28, 2022 3:30 PM  
**To:** BOS-Legislative Aides <[bos-legislative\\_aides@sfgov.org](mailto:bos-legislative_aides@sfgov.org)>; BOS-Supervisors <[bos-supervisors@sfgov.org](mailto:bos-supervisors@sfgov.org)>  
**Subject:** TODAY: Pausing Transfers and Discharges of All Laguna Honda Residents  
**Importance:** High

Honorable Supervisors and Staff:

As you know, the Centers for Medicare and Medicaid Services (CMS) terminated Laguna Honda Hospital's participation in the Medicare and Medicaid Provider Participation Programs in April 2022. As a result, CMS required Laguna Honda to transfer or discharge all residents by mid-September. Finding appropriate placements at a new facility is a challenge and takes time. In many cases, residents have relied on us for their healthcare for years and their continued wellbeing is our highest priority.

This is an extremely challenging time for our community of residents and their families, our staff and all those who care about Laguna Honda Hospital. The transfer and discharge of residents has been challenging as many have complex healthcare needs. Yesterday, regulators agreed to the City's urgent request to pause all transfers at Laguna Honda Hospital.

**Accordingly, as of today, Laguna Honda will pause the discharge and transfer of all residents. This impacts approximately 600 residents.**

The Centers for Medicare & Medicaid Services (CMS), the California Department of Public Health (CDPH) and the California Department of Health Care Services (DHCS) are all in agreement with this decision. Laguna Honda continues to work towards recertification in the Medicare and Medicaid Provider Participation Programs.

Attached are copies of letters going out to staff and residents at Laguna Honda. As always, please let us know if you have any questions.

Best, Ana

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Ana Validzic (she/her)

Government Affairs Manager

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San Francisco  
Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Roland Pickens, MHA, FACHE  
Chief Executive  
San Francisco Health Network

July 28, 2022

## **Pausing Transfers and Discharges of All Laguna Honda Residents**

Dear Laguna Honda Residents and Families,

This is an extremely challenging time for our community of residents and their families, our staff and all those who care about Laguna Honda Hospital.

**I am writing to share that as of today, Laguna Honda will pause the discharge and transfer of all residents based on regulators agreeing to the City's urgent request to pause all transfers of residents at Laguna Honda.**

As you know, the Centers for Medicare and Medicaid Services (CMS) terminated Laguna Honda's participation in the Medicare and Medicaid Provider Participation Programs in April 2022. Another way to think about this is that CMS no longer sees Laguna Honda as part of their program. As a result, CMS required Laguna Honda to transfer or discharge all Medicare and Medicaid residents by mid-September.

The Closure Plan has had challenges and negative impacts for our community. As a result, Laguna Honda worked with, and at the direction of, CMS, the California Department of Public Health (CDPH) and the California Department of Health Care Services (DHCS) to pause the discharge and transfer of all residents.

At this time, we are not certain how long we will be allowed to pause transfers and discharges but will continue to keep our community updated with the latest information. We know the uncertainty is challenging but we hope this pause provides our community with relief.

We are committed to providing dedicated care to all Laguna Honda residents.

Sincerely,

**Roland Pickens, MHA, FACHE**

Chief Executive Officer, San Francisco Health Network &  
Interim Chief Executive Officer, Laguna Honda Hospital



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Health Network

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

Roland Pickens, MHA, FACHE  
Chief Executive  
San Francisco Health Network

July 28, 2022

## **Pausing Transfers and Discharges of All Laguna Honda Residents**

Dear Laguna Honda Staff,

This is an extremely challenging time for our community of residents and their families, our staff and all those who care about Laguna Honda Hospital.

**I am writing to share that as of today, Laguna Honda will pause the discharge and transfer of all residents based on regulators agreeing to the City's urgent request to pause all transfers of residents at Laguna Honda.**

As you know, the Centers for Medicare and Medicaid Services (CMS) terminated Laguna Honda's participation in the Medicare and Medicaid Provider Participation Programs in April 2022. Another way to think about this is that CMS no longer sees Laguna Honda as part of their program. As a result, CMS required Laguna Honda to transfer or discharge all Medicare and Medicaid residents by mid-September.

The Closure Plan has had challenges and negative impacts for our community. As a result, Laguna Honda worked with, and at the direction of, CMS, the California Department of Public Health (CDPH) and the California Department of Health Care Services (DHCS) to pause the discharge and transfer of all residents.

At this time, we are not certain how long we will be allowed to pause transfers and discharges but will continue to keep our community updated with the latest information. We know the uncertainty is challenging but we hope this pause provides our community with relief.

Thank you for supporting our residents and their families during this challenging time.

Sincerely,

**Roland Pickens, MHA, FACHE**  
Chief Executive Officer, San Francisco Health Network &  
Interim Chief Executive Officer, Laguna Honda Hospital