SAN FRANCISCO
HUMAN SERVICES AGENCY

Human Services Agency FY 2026-27 and FY 2027-28 Proposed Budget

June 10, 2026

Human Services Agency Overview

HSA is comprised of two city departments, shared administrative support, and one mission:

Our Departments

SAN FRANCISCO HUMAN SERVICES AGENCY
Department of Benefits and Family Support

SAN FRANCISCO HUMAN SERVICES AGENCY
Department of Disability and Aging Services

Our Shared Support

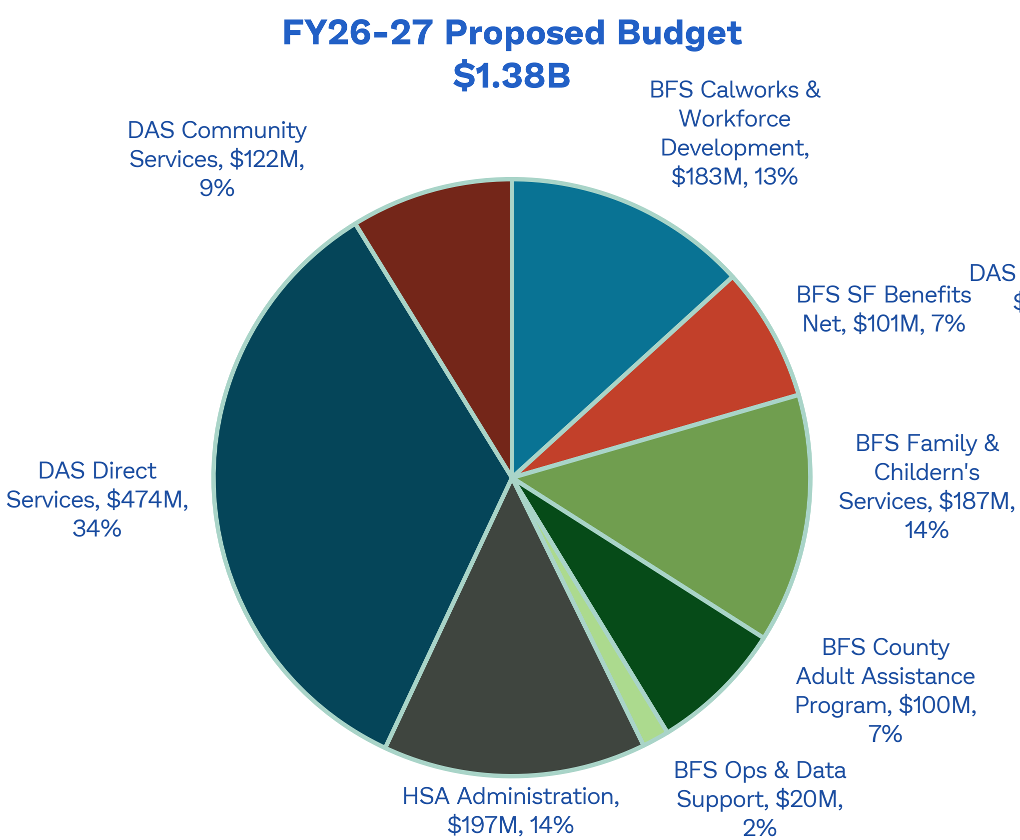
Administration
HR, Facilities, Contracts, Budget and Fiscal, Communications, IT, Planning, Investigations/Program Integrity, and Disaster Preparedness/Response

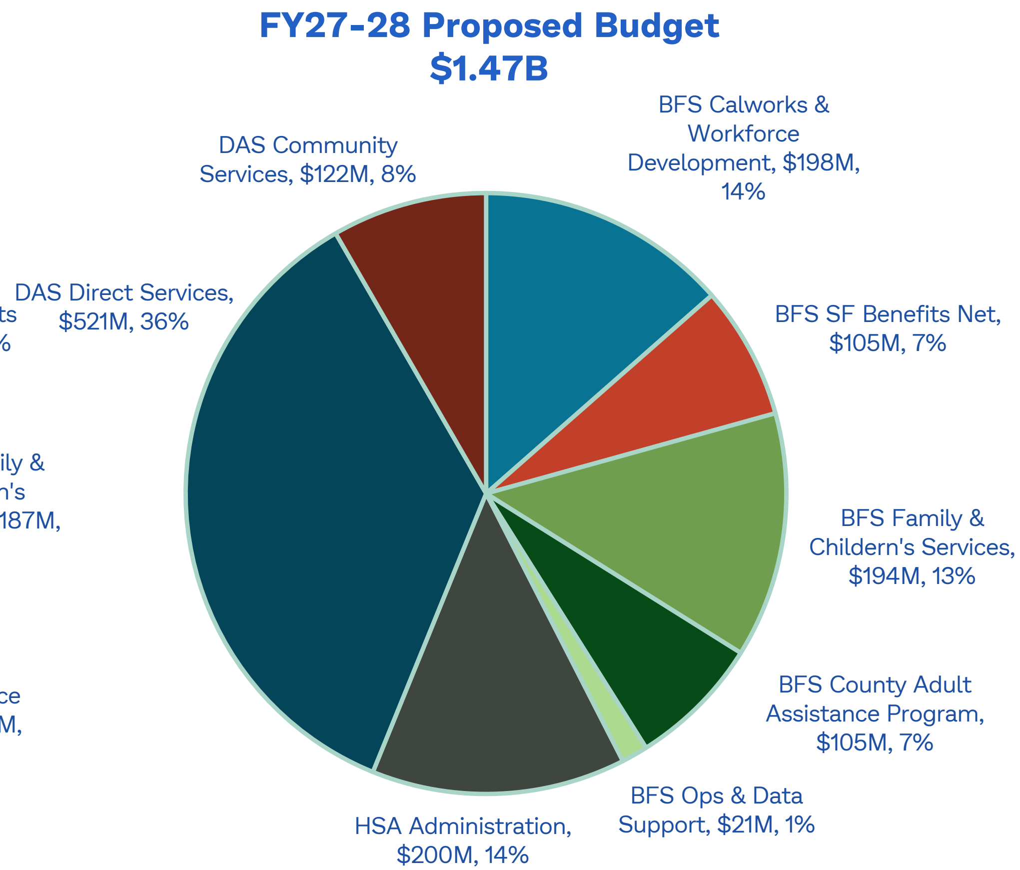
Our Mission

We are committed to delivering essential services that support and protect people, families, and communities. We partner with neighborhood organizations and advocate for public policies to improve well-being and economic opportunity for all San Franciscans.

HSA Proposed FY 2026-27 and FY 2027-28 Budget

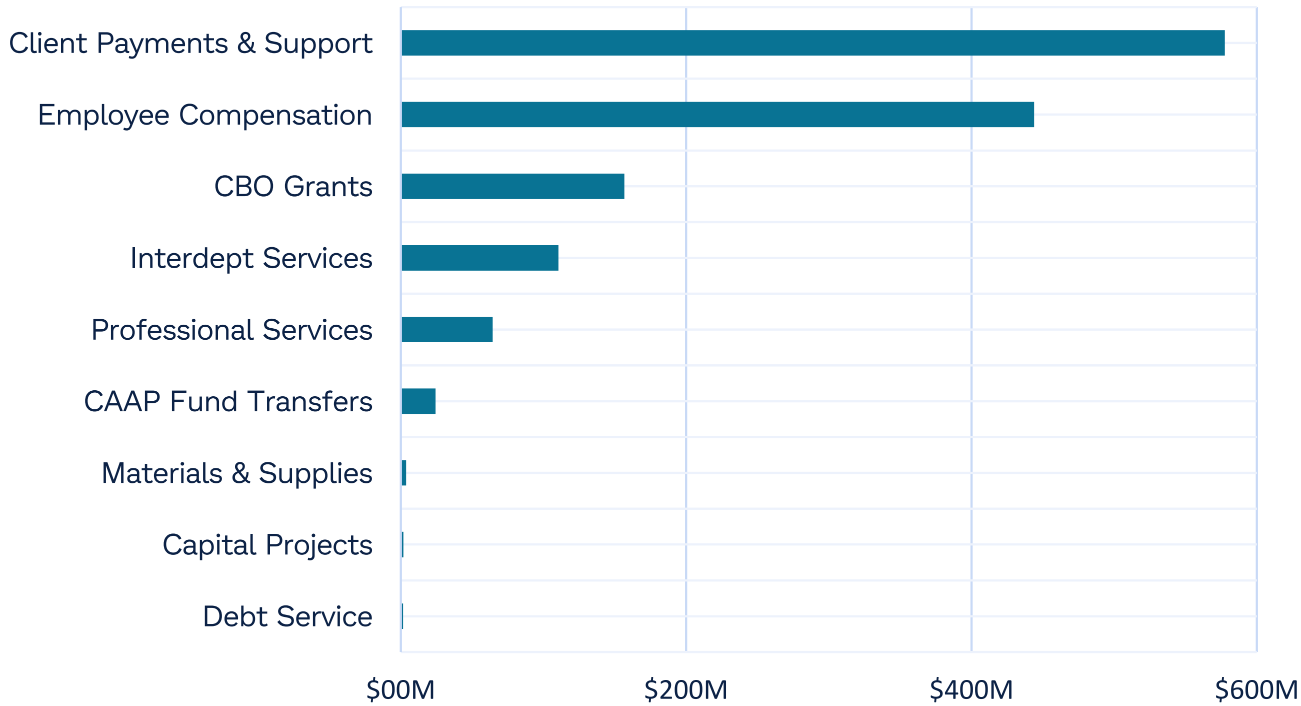
By Division

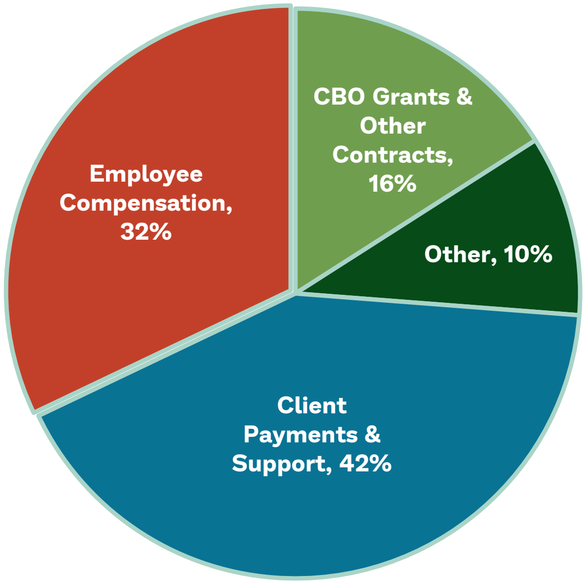




HSA FY 2026-27 Proposed Budget $1.38B

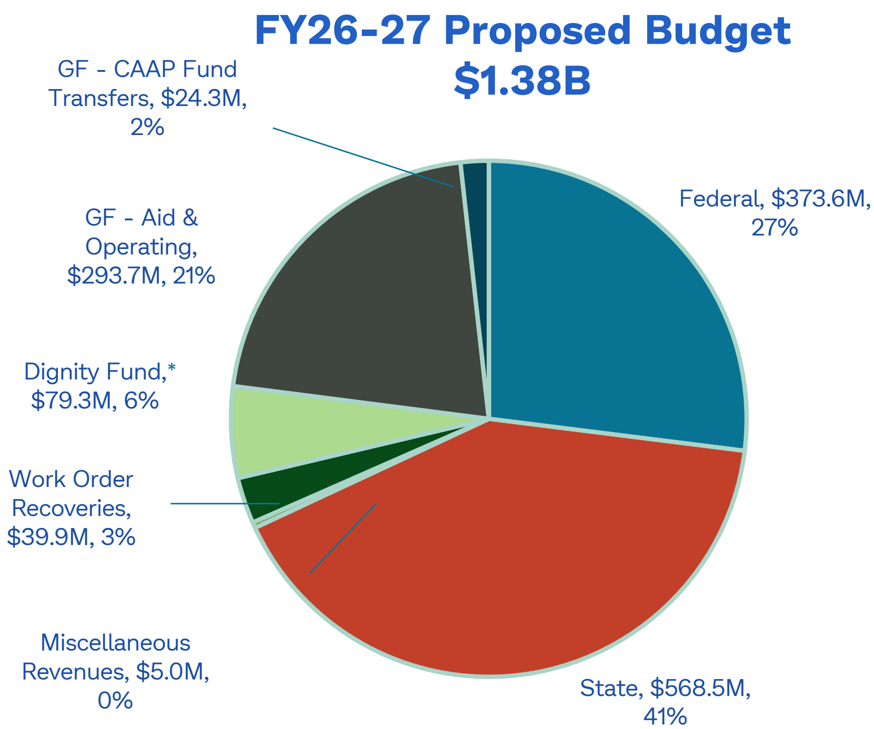
By Type of Expenditure

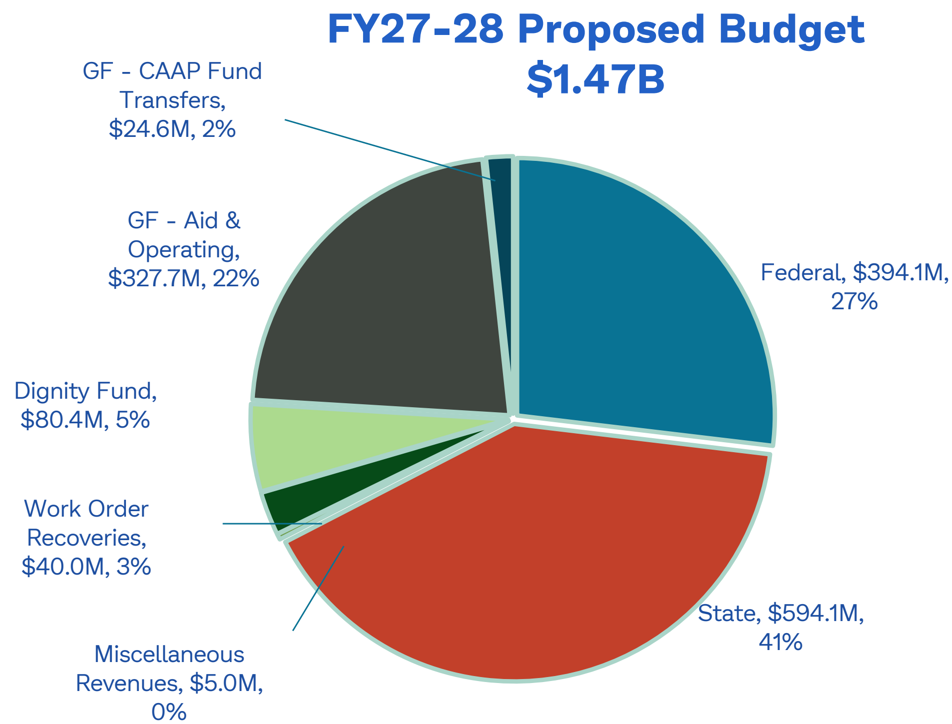




HSA Proposed FY 2026-27 and FY 2027-28 Budget

By Fund Source



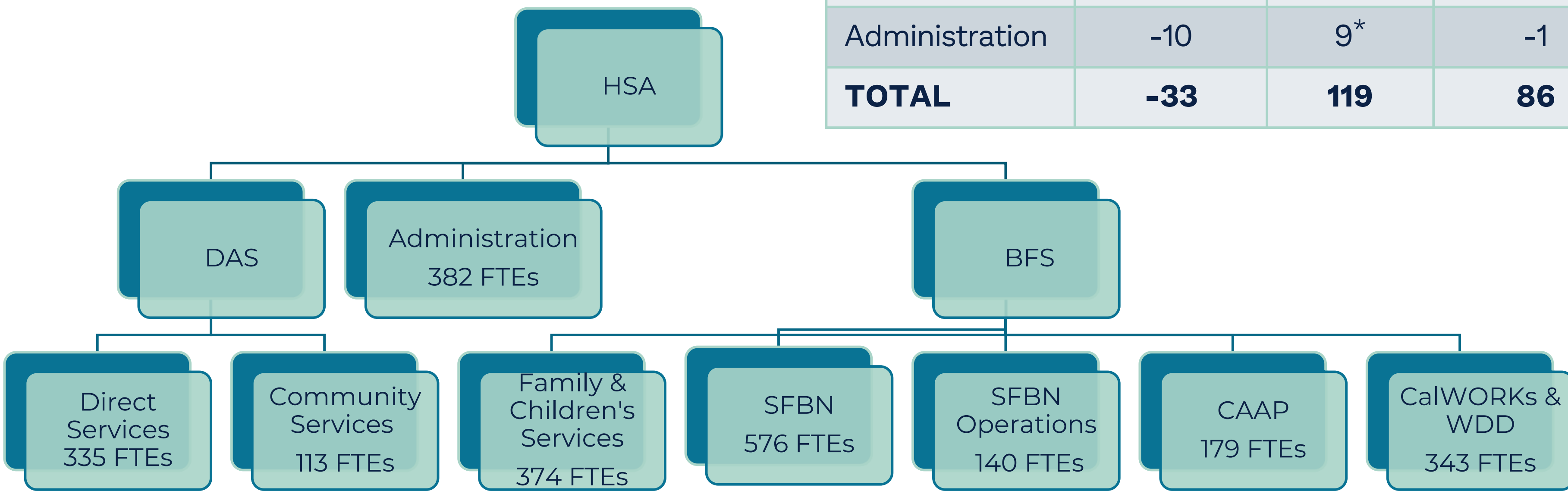


*Dignity Fund includes baseline & supplemental General Fund

HSA FY 2026-27 Org Chart

Budgeted FTEs 2,442

Division	Reduced FTEs	HR1 FTEs	Net Change
BFS	-21	110	89
DAS	-2	0	-2
Administration	-10	9*	-1
TOTAL	**-33**	**119**	**86**



*Includes 6 positions added to Investigations and offset by adjustment to attrition (cost neutral change).

HSA/BFS GF Budget Solutions: FY27 $7.5M / $17.5M FY28

Expenditure Category (in millions)	FY26-27 GF	FY27-28 GF
CBO Grant Reductions – Discontinuing targeted employment services and service no longer needed due to updated work participation requirements in CalWORKs	$1.8M	$1.8M
Aid Assistance – reduced length of emergency housing assistance from 2-4 years to 1 year in Temporary Assistance for Displaced Persons Program	$0.9M	$0.9M
Aid Payments - Increased CAAP aid savings available to support CAAP Prop F programming, in lieu of new GF	$0.7M	$0.7M
Position Deletions (total 31 FTES) **–** handled through administrative efficiencies, cost effectiveness analysis, organizational restructuring and workload rebalancing	$4.1M	$4.4M
Other Personnel savings – reflects attrition placeholder to be planned in FY27	--	$9.6M
Grand Total – **General Fund Savings**	**$7.5M**	**$17.5M**

DAS GF Budget Solutions: FY27 & FY28 $3.2 million

Expenditure Category (in millions)	FY26-27 GF	FY27-28 GF
CBO grant reductions	**$3.0M**	**$3.0M**
Access & Empowerment – 3 grants	$0.7M	$0.7M
Case Management & Care Navigation – 2 grants	$0.4M	$0.4M
Community Connection & Engagement – 14 grants	$1.8M	$1.8M
Self-Care & Safety – 2 grants	$0.1M	$0.1M
Positions – 2 vacancy deletions, 1 substitution	**$0.2M**	**$0.2M**
Grand Total – General Fund Savings	**$3.2M**	**$3.2M**

Dignity Fund: $3 Million Annual Growth

Dignity Fund growth in FY27 will support core services

Planned use of growth funding	Amount
Stabilization Reserve – mitigate financial impacts of ADR variability	$ 1,155,000
CODB – Cost of Doing Business	$ 285,000
Sustain Baseline Funding for Core Services	
Alzheimer's Day, Senior Companion	$ 381,000
SF Connected	$ 540,000
Respite Caregiving	$ 239,000
Case Management, Community Service Centers	$ 250,000
New Services – HIV/Aging	$ 150,000
Total	**$3,000,000**

H.R. 1 & Other Major Policy Changes

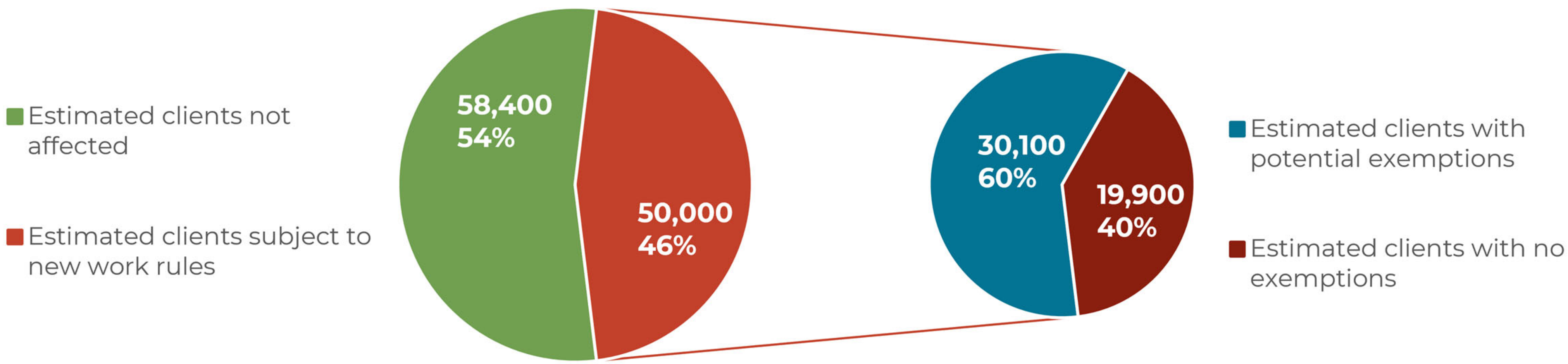
CalFresh

- Eliminates work requirement exemptions for Able Bodied Adults Without Dependents (ABAWD), veterans, unhoused individuals, families with older children, persons age 60-64, and former foster youth
- Reduced Federal cost-sharing for eligibility (50% to 25% Federal share)

Medi-Cal

- More frequent benefit redeterminations (bi-annually instead of annually) for Affordable Care Act (ACA) expansion population
- New work requirements also for ACA expansion population
- Enrollment freeze for undocumented adults and premiums for existing undocumented adult clients (state change)

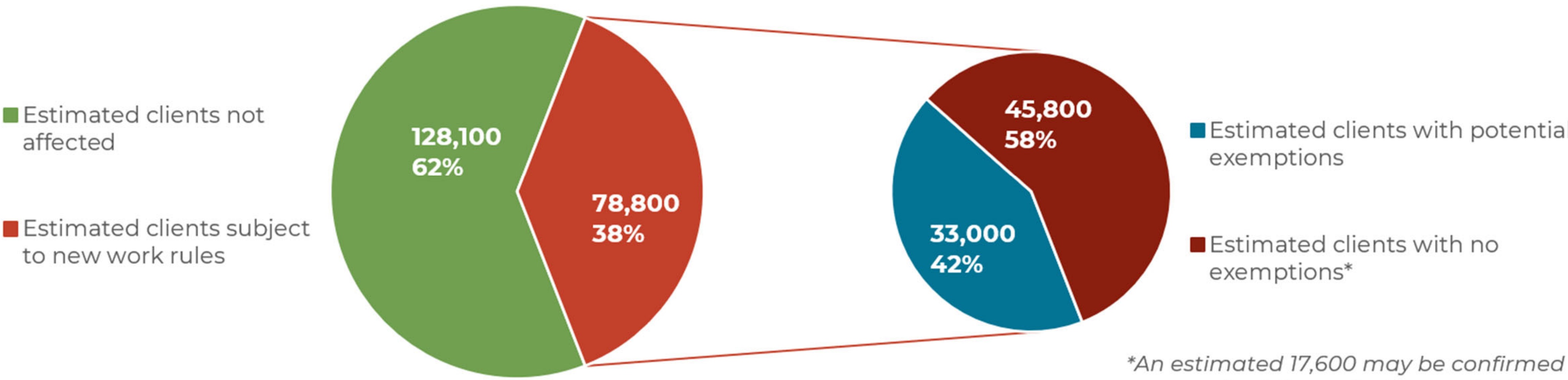
Project HR 1 Impacts: CalFresh Work Requirements



Source: CalSAWS Data, March 2026

Note: Figures may not sum exactly due to rounding. These figures are estimated based on current information and may change as implementation rolls out.

Projected HR 1 Impacts: Medi-Cal Work Requirements



*An estimated 17,600 may be confirmed as compliant through data matching

Source: CalSAWS Data, March 2026

Note: Figures may not sum exactly due to rounding. These figures are estimated based on current information and may change as federal and state guidance is finalized.

H.R. 1 – HSA Approach to Minimizing Disenrollments

New Staffing*

- **Eligibility (77 FTEs)**
  - Will support increased client workload volume, mitigate service backlogs, and reduce chance of eligibility determination errors
  - Goal is to prevent avoidable loss of benefits due to administrative capacity
- **Workforce Development (66 FTEs)**
  - Will support clients in maintaining their eligibility by connecting them to work-related activities and job readiness programs
- **HR / Investigations (11 FTEs)**
  - Will augment capacity in training, payroll and employee support (HR), as well as appeals and overpayments (Investigations)

*Annualized totals

H.R. 1 – HSA Approach (cont.)

- **Maximize Exemptions**
  - CalFresh regulations allow attestation by individuals who are 'unfit for work' when supported by worker's assessment
- **Augment Workforce Services**
  - Repurpose existing HSA budget to expand program placements in various work experience, job training, and community service programs
- **HSA Re-Organization**
  - Re-organizing Eligibility and Workforce staff to streamline the client experience
- **Technology**
  - Implement technological approaches to help new and existing eligibility/workforce services staff handle the increased HR1 workload
- **Advocacy, Partnerships, and Community Engagement**
  - Advocating with CWDA for increased state resources
  - Partnering with the Mayor's Office of Innovation, DPH, OEWD, and other city stakeholders
  - Educating clients, community partners, the media, and other City stakeholders

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Thank you!

www.sfhsa.org