

Department of Human Services



Services for Homeless and At-Risk Families

September 24, 2015

Rec'd in Committee, File No. 150922. 9/24/15

2015 Homeless Count

- 627 people in 222 families were identified in the count
- 95% of people in families were sheltered
- 30 people in families were unsheltered

Homeless Prevention

Services Provided	Households Served
Family Rental Subsidies	234
Rental Assistance Grants (Eviction Prevention, Move-In)	1,057
Legal Assistance and Representation	1,888
Shelter Diversion (Families)	120

Centralized Intake & Family Shelters

<u>Program</u>	<u>No. of Beds/Families</u>	<u>Length of Stay</u>
Compass Connecting Point	Centralized intake only (not residential); assessment, wait list, shelter placement	N/A
Hamilton Family Emergency Center	14 one-night beds, 32 60-day beds, 8 cribs	One night-60 days
Compass Family Shelter	22 families	90-180 days
Hamilton Family Residence	27 families	90-180 days
St. Joseph's Family Center	10 families	90-180 days
First Friendship Family Shelter	50 one-night beds	Night-to-Night
Providence Shelter	20 one-night beds	Night-to-Night

Services Provided

90-180 Day Family Shelters

- Operate 24 hours/day, 7 days/week
- Meals that follow SF Shelter Nutrition Project menu
- Children's Activities Program
- Mailing address for clients
- Support services, including:
 - intake and assessment
 - case management
 - assistance in housing search and obtaining housing
 - benefits advocacy and assistance
 - referrals
 - conflict resolution
 - support groups, social events, organized activities
 - wellness checks
 - referral to health screenings, up-to-date immunizations
 - promote peer support, community building, and team building
 - income saving program

ACCESS

Accessible Child Care Expedited for the Shelter System

- Unique child care subsidy designed specifically to help families obtain child care in San Francisco
 - at least one child under 3 years old
 - living or formerly living in homeless or domestic violence shelters
- Expands opportunities for homeless children and their families to receive quality early care and education services through a mix of quality licensed centers and licensed family child care providers
- Serves approximately 120 children

Transitional Housing

- 12-24 month stays possible, many stays are shorter
- Goal is to prepare clients for transition to long-term housing and stability
- Services vary by site, including:
 - case management
 - educational/vocational planning
 - substance abuse/mental health counseling
 - job and housing search
 - workshops and peer support

Transitional Housing Units

Program	No. of Units	Serving...
Compass Clara House	13	Homeless families with minor children
Hamilton Transitional Housing Program	20	Homeless families with minor children
Cameo House	11	Women exiting the criminal justice system; single or with minor children
SafeHouse	10	Single women escaping prostitution

Family Permanent Supportive Housing Programs

<u>TYPE OF UNITS</u>	<u>TOTAL FAMILIES</u>
Shelter Plus Care (S+C)	198
Local Operating Subsidy Program (LOSP)	280
TOTAL	478

Services Provided

Permanent Supportive Housing

- Subsidized rents
- Intake and Assessment
- Outreach and Engagement (Services are voluntary)
- Case Management
- Clinical Services (at some sites)
- Benefits Advocacy and Assistance
- Information and Referral
- Mediation with Property Management, Housing Stability support
- Conflict Resolution
- Support Groups, Social Events and Organized Activities
- Community Meetings
- Food Pantries (at some sites)

Homeless Families in Child Welfare

- 5 year federal grant from Administration of Children and Families to incorporate “housing first” principles into child welfare services
- Partners include Homeless Prenatal Program, Housing Authority, Infant Parent Program, and Public Consulting Group
- Families receive access to immediate housing through rent subsidies, and permanent housing through Section 8 vouchers and Local Operating Subsidy Program units

Homeless Families in Child Welfare

- The project provides intensive wraparound services to provide stability so that once housed, they can complete child welfare case plans.
- Intensive mental health treatment and SSI advocacy services also provided
- The project is research driven, with 32 families per year randomly selected to participate

CalWORKs Housing Subsidy Program (HSP)

Implemented September 2014

Provides temporary rental subsidies and wrap around services for homeless CalWORKs families who meet the State eligibility criteria, including assistance with locating a unit and access to the following services:

- Welfare to Work Employment case management
 - Access to Jobs Now
 - Transportation
 - Child care
 - Housing Search and placement support
 - Housing retention and compliance case management
 - Episodic landlord negotiation support
 - Smart money coaching
 - Family Stabilization
 - SSI Case Management
 - And other benefits and services available to CW recipients
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- Total cumulative referrals: 921
 - Total families currently receiving housing subsidy: 162

Coordinated Entry for Homeless Families

- The federal Office of Housing and Urban Development (HUD) is requiring communities to implement a Coordinated Entry system for continuums receiving federal funds to provide housing and homeless services by 2017.
- HUD's primary goals for coordinated entry processes are that assistance be allocated as effectively as possible and that it be easily accessible no matter where or how homeless people seek housing and services.
- HSA is currently in the procurement process to identify a qualified applicant(s) to conduct data analysis, assist in service delivery planning and facilitate the design and implementation of a Coordinated Entry model for homeless families in San Francisco, including shelter, transitional housing, rapid rehousing subsidy, and permanent supportive housing programs.

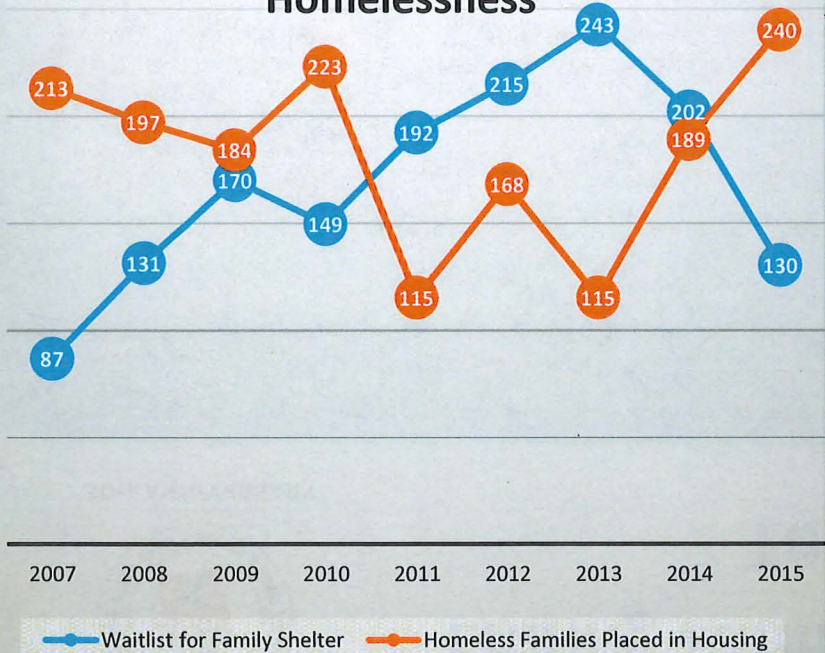


Ending Family Homelessness in San Francisco by 2019



We are headed in the right direction!

Impact of Housing on Family Homelessness



HOW WE GOT HERE:

- ✓ 86 new units of supportive housing
- ✓ ~150 new rapid re-housing subsidies for homeless families
- ✓ Prioritized homeless families for public housing units
- ✓ First-of-its-kind partnership between Hamilton Family Center & SFUSD

HOW WE'RE GOING TO GET THERE:

- ✓ Set aside 30% of affordable housing units for homeless families
- ✓ Continue scaling eviction prevention and rapid re-housing programs
- ✓ Develop a coordinated management system for homeless families

The waitlist for family shelter has dropped over **50%**

As of August 2015, there are 122 families on the waitlist – down from a high of 287



30TH ANNIVERSARY

www.hamiltonfamilycenter.org

Board in Committee. File no 150927 a/bul/cw



30TH ANNIVERSARY

Hamilton & SFUSD

Ending Family Homelessness Together!



Since December 2014, HFC has:

- ✓ Worked with 45 different SFUSD schools
- ✓ Received over 125 phone calls/emails on SFUSD hotline
 - 52 of these were simple consultation provided to SFUSD staff
 - 73 families referred to HFC for services, of which:
 - 26 evictions prevented
 - 18 families re-housed (moved from homelessness into permanent housing)
 - 8 families currently searching for housing
 - 21 families did not follow through, were not eligible or were referred to other programs
- ✓ Provided training and resources development for school staff
 - Attended four trainings
 - Reached over 200 pupil services staff
 - Produced three education videos for staff
 - Produced Quick-Reference Info Sheet
- ✓ Re-housed 174 families outside of SFUSD partnership

2015-2016 School Year Goals:

- Re-house at least 32 families and prevent evictions for at least 24 families
- Work with district to train appropriate staff as part of their regular professional development curriculum at start of each academic year
- Identify top five schools to focus on more in-depth outreach and training

Impact of HFC/SFUSD Partnership on # of Homeless Families

