

1 [CITY INFORMATION TELEPHONE NUMBERS ON BUSINESS CARDS]  
2 URGING CITY DEPARTMENTS TO BETTER INFORM SAN FRANCISCO RESIDENTS BY  
3 PRINTING TELEPHONE NUMBERS FOR SERVICES AND WHERE TO FIND  
4 INFORMATION ON THE BACK OF CITY EMPLOYEES' BUSINESS CARDS.

5  
6 WHEREAS, City departments should find creative and useful ways to better inform  
7 San Francisco residents; and,

8 WHEREAS, City residents would benefit by knowing where to call with common  
9 complaints and requests; and,

10 WHEREAS, Members of the public would benefit by City employees' business cards  
11 having telephone numbers for City services printed on the back; now, therefore, be it

12 RESOLVED, That the Board of Supervisors urges City departments to identify  
13 telephone numbers within their department that would be useful to members of the public if  
14 printed on the back of City employees' business cards; and, be it

15 FURTHER RESOLVED, That the Board of Supervisors urges City departments to  
16 identify employees who interact with members of the public and commonly share their  
17 business cards with City residents; and, be it

18 FURTHER RESOLVED, That the Board of Supervisors urges City Departments to print  
19 the telephone numbers of useful City services on the back of the employees' business cards;  
20 and, be it

21 FURTHER RESOLVED, That a copy of this resolution be forwarded to his Honor, the  
22 Mayor, and all Directors of City departments and agencies.

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24  
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City and County of San Francisco

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1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

Tails  
Resolution

File Number: 991928

Date Passed:

Resolution urging City departments to better inform San Francisco residents by printing telephone numbers for services and where to find information on the back of City employees' business cards.

October 18, 1999 Board of Supervisors — ADOPTED

Ayes: 9 - Ammiano, Bierman, Brown, Katz, Kaufman, Leno, Teng, Yaki, Yee  
Absent: 2 - Becerril, Newsom

File No. 991928

I hereby certify that the foregoing Resolution was ADOPTED on October 18, 1999 by the Board of Supervisors of the City and County of San Francisco.

Gloria L. Young  
Clerk of the Board

OCT 29 1999

Date Approved

Mayor Willie L. Brown Jr.