

Requested Data for Thursday's Hearing

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Mon 7/25/2022 1:46 PM

To: Thornhill, Jackie (BOS) <jackie.thornhill@sfgov.org>

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Hi Jackie,

See below for the requested data for Thursday's hearing from Dignity Health hospitals Saint Francis Memorial Hospital and St. Mary's Medical Center.

1. Data on bed/staffing capacity and the total number of people served by psychiatric emergency services across your hospital/hospital system
 - a. 24 staffed beds - Saint Francis Adult Behavioral Health
 - i. FY21 - 1,379 cases
 - ii. Ran the service line despite an \$8 million loss in FY21
 - b. 15 staffed bed - Adolescent In-Patient Psychiatric Care - St. Mary's Medical Center
 - i. FY21 - 819 cases.
 - ii. Ran the service line despite a \$4.5 million loss in FY21
2. Data on the average length of stay in psychiatric emergency services across your hospital/hospital system. The average length of stay is 4 - 7 Days.
3. Data on placements in longer-term treatment for psychiatric emergency services across your hospital/hospital system. Very low to none as state hospitals have a long waiting list with justice-involved or conserved patients getting priority. The [State Auditor's 2019 LPS Report](#) found wait times of more than one year for patients to be accepted to state mental health hospitals.
4. Details of any plans to expand your hospital/health system's psychiatric emergency services capacity? Saint Francis Memorial Hospital and St. Mary's Medical Center continue to serve a large population of psychiatric patients from both San Francisco and our neighboring counties. From data that the SF Department of Emergency Management pulled for us, Dignity Health sees 30% of behavioral/mental health ambulance traffic, the highest among our public and private hospital partners. We don't plan to expand our psychiatric emergency services capacity as we believe we are doing our fair share. We look forward to partnering within SF and other regions to get psychiatric patients to a lower level of care. We know a regional solution is necessary as around 40% of our patients in our adult behavioral health unit are from outside of San Francisco. Below is the SFDEM data pull on behavioral health transports by the hospital system.

Behavioral Health Ambulance Transports Jan 2021 through Feb 2022*		
Hospital System	n	percentage

Dignity	6911	30%
Sutter	6517	29%
ZSFG	4341	19%
UCSF	3001	13%
Kaiser	1275	6%
Chinese	242	1%
Seton	246	1%
VA	322	1%
Total	22749	100%
*Compiled by SFDEM, using ICD-10 codes to find behavioral health transports		

5. Details of any efforts to improve placement rates for your hospital/health system's psychiatric emergency services patients? We would be interested in working to improve placement rates for our psychiatric emergency patients to acute-diversion units, residential treatment, and other lower levels of care. Currently, many of those programs prioritize patients referred from City sources. We also see promise in the Cal-AIM reforms put into place by the Federal and State governments and are interested in working to increase linkage services for our patients throughout the health care network.

-Alex

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Alexander Mitra

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Saint Francis Memorial Hospital & St. Mary's Medical Center

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Dignity | Collaboration | Justice | Stewardship | Excellence

Dignity Health

Saint Francis Memorial Hospital | 900 Hyde St. | San Francisco, CA 94109 | (415) 353-6473

St. Mary's Medical Center | 450 Stanyan St. | San Francisco, CA 94117 | (415) 750-5894

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