



Hearing on Public Receptacles

Public Safety and Neighborhood Services Committee

March 13, 2025



Public Receptacle Collection Program

PUBLIC REFUSE RECEPTACLE COLLECTION: The SF Recology Companies collect from ~3,000 public refuse receptacles around the City.

- "1st pass" scheduled collection done by all curbside routes
 - All public cans serviced on first pass by over 100 routes
- "2nd pass" Dedicated PRC Routes provide scheduled collection as well as respond to 311 requests
 - Approximately 2,000 public cans serviced on second pass (10am-6:30pm)
- "3rd pass" Heavy foot traffic areas and high 311 related requests

Adjusting Service to Meet City Needs

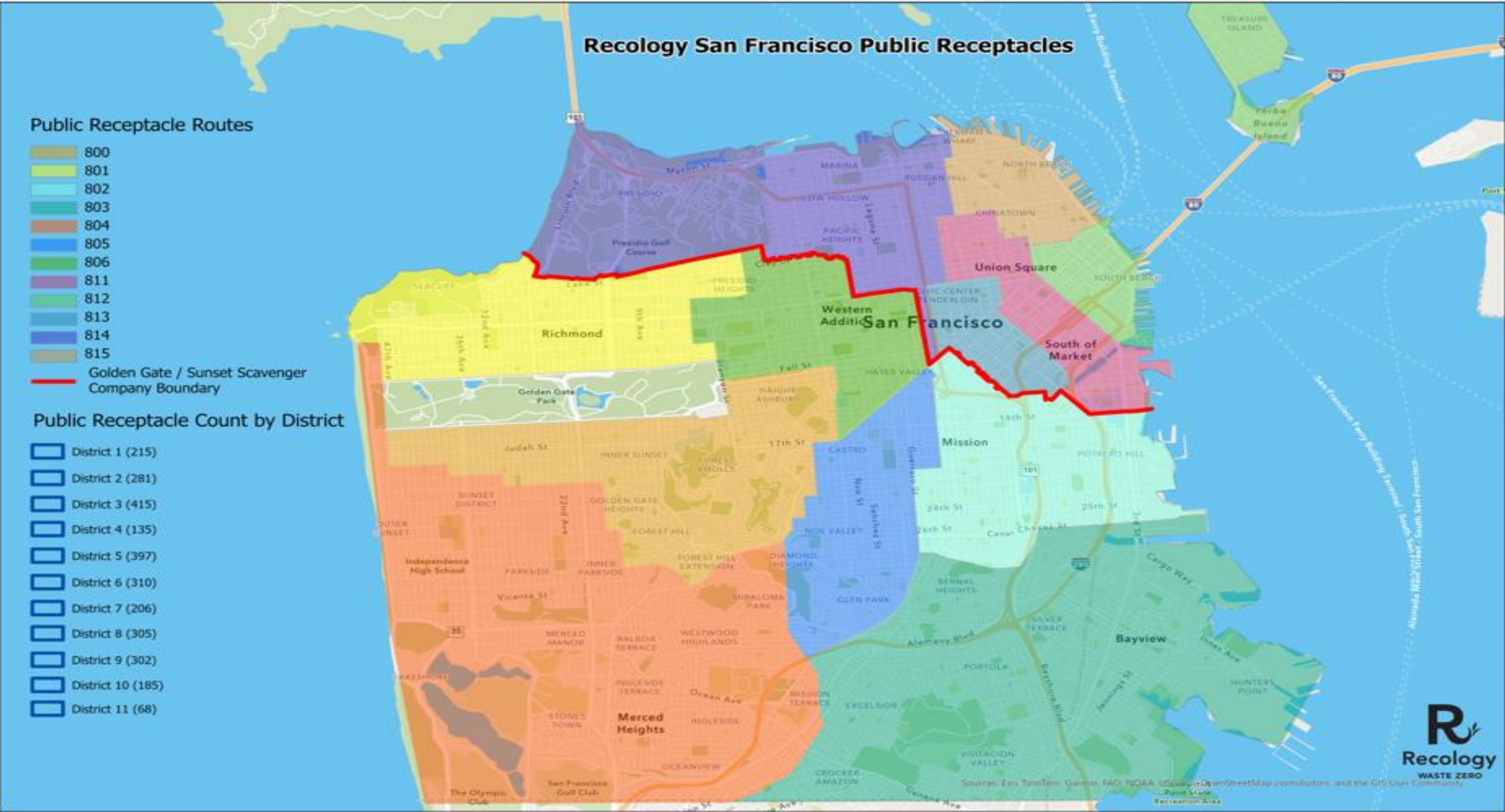
Events and Service Modifications

- Lunar New Year Parade
- Italian Heritage Parade
- First Thursdays
- NBA All Star Weekend
- Asia-Pacific Economic Cooperation (APEC)

Recology and DPW meet weekly to ensure service needs are met



Public Receptacle Collection Program



Service Level Agreement (SLA)

- 2-hour response for overflow requests
- 8-hour response for sensor requests
- Service 5-foot radius around receptacle (bagged and bundled material)
- Secure receptacles after service
- Replace liners, locks and doors (DPW provides parts and material)



311 Requests – Sensor and Overflow Requests

- Overflow requests down by over 20% YOY
- Sensor requests down by over 30% YOY (*normalized)
- Sensor's trigger notification at 80% full
- Currently ~800 sensors
- Connected Worker App

Rate Year	Sensor Requests	Overflow Requests	Total 311 Requests	Receptacles w / Sensors
2023	*79,961	21,441	101,402	
2024	87,890	16,935	104,825	~800

Clean Street Carts

Neighborhood	Clean Street Carts	Service Area
Chinatown	68	Golden Gate
North Beach	74	Golden Gate
Tenderloin	257	Golden Gate
Castro	38	Sunset Scavenger
Mission	273	Sunset Scavenger
Richmond	29	Sunset Scavenger



Public Receptacle Summary

- All public receptacles are serviced daily
- 75% of receptacles receive multiple collections each day
- Recology partners with DPW to ensure needs of the City are met
- Overflow requests down by over 20% YOY





Thank you

