SFPD Police Staffing Performance

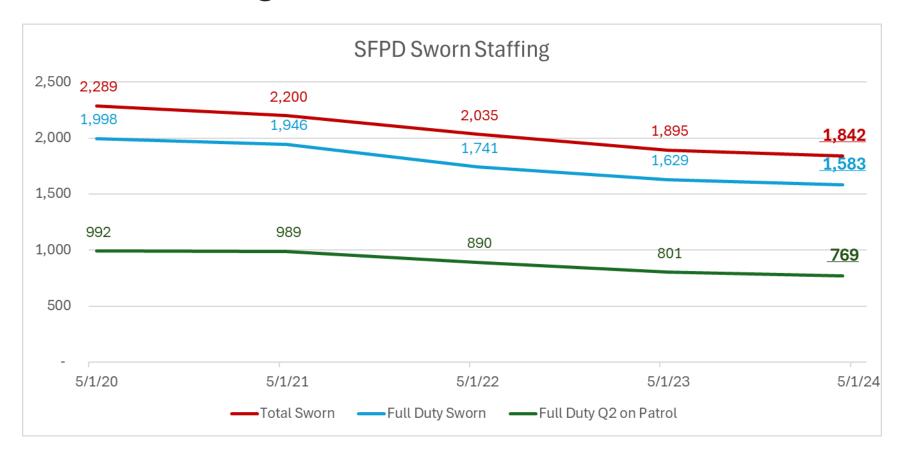


CITY & COUNTY OF SAN FRANCISCO

San Francisco Police Department

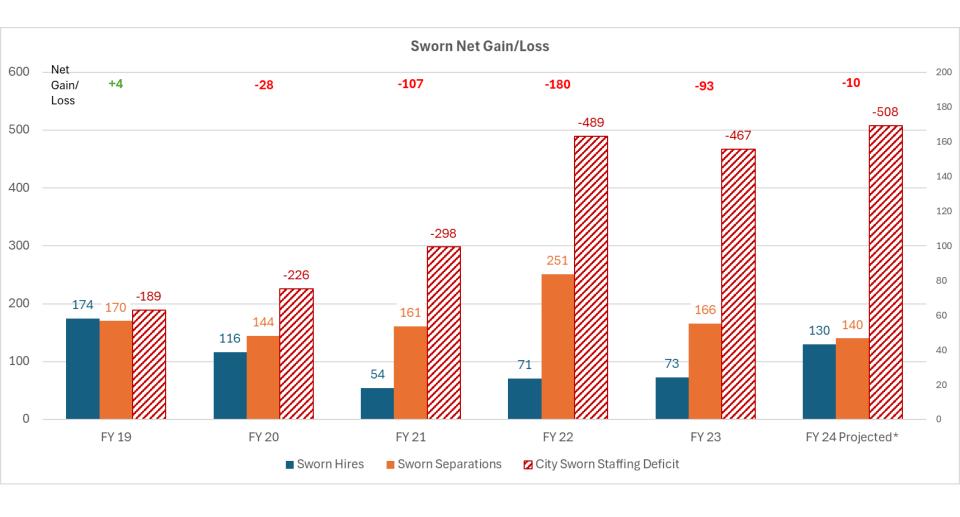
Police Staffing – Metrics

Sworn Staffing



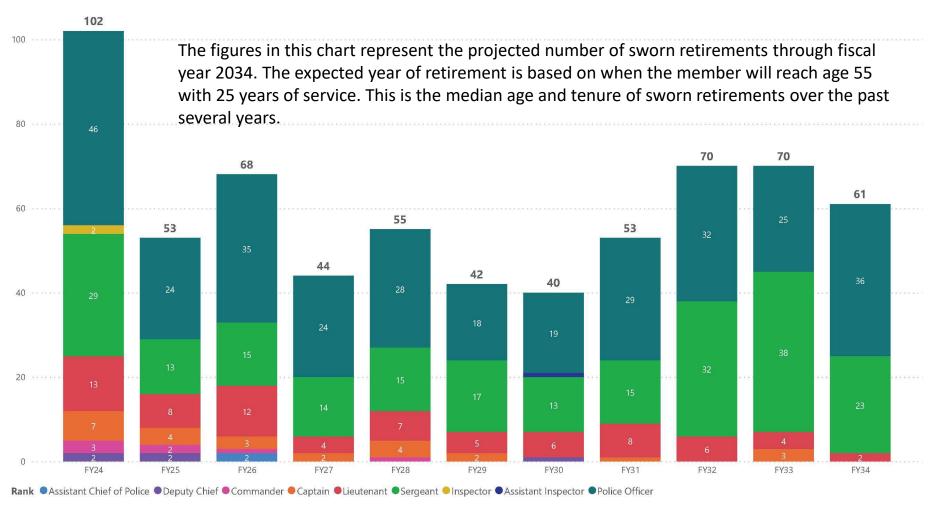
Police Staffing – Metrics

Staffing, Hiring, & Separations



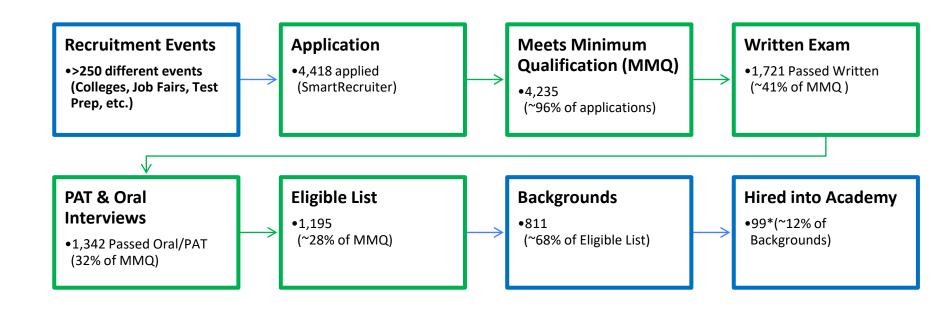
Police Staffing – Metrics

Fiscal Year of Possible Retirement by Rank



SFPD Hiring Process

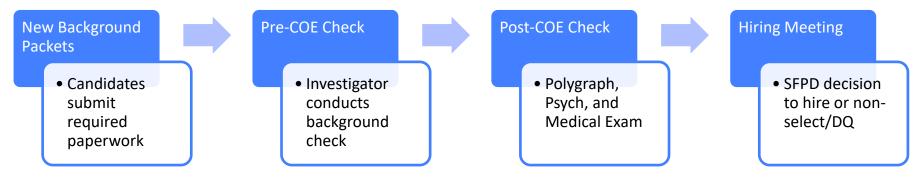
(11/1/2022 - 4/24/2024)



Applicant Drop-off Rates

Application (100%) MMQ (96%) Written Exam (30%) Cral/PAT (27%) Backgrounds (18%) Hired (2.2%)

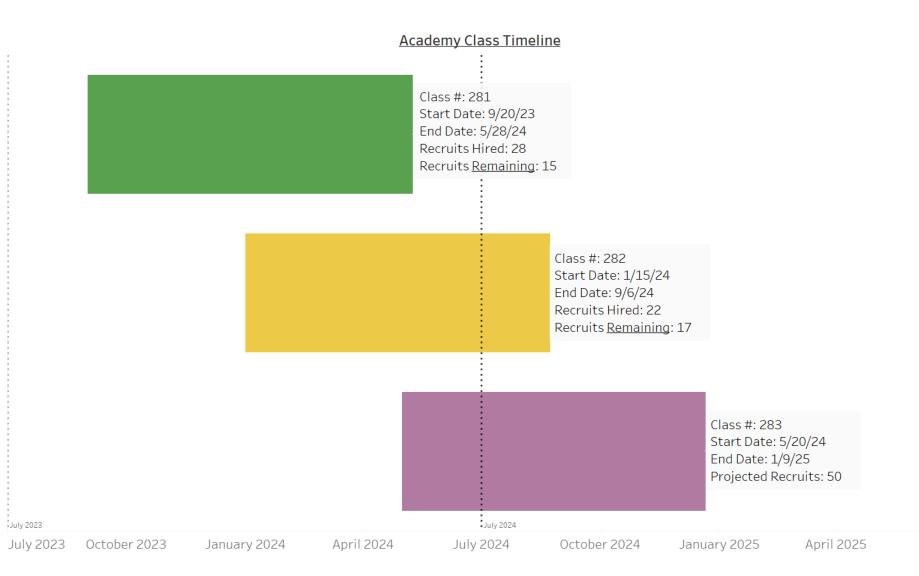
Backgrounds Process



	Total Packets Received	In Progress	Completed	
			Non-select/DQ	Selected for Hire
2023	623	252	293	45 hired + 31 for May '24
2024 YTD	212	206	6	0

- 31 Recruits selected for Academy Class 283 (May 20th, 2024)
- Next Hiring Meeting is scheduled on May 17th

Background numbers are approximate since most files are still processed and tracked via paper



Process Improvements and Solutions

Outreach

- Modern branding: Join SFPD
- Social media improvements and focused outreach (universities and law enforcement)
- Train team to use source tracking to measure outreach efficacy
- Maximize appropriate comms tools to increase conversion (>1000 active text messages)

Application and Assessment

- Add automated self-certification questions to expedite screening
- Improve process for laterals
- Use exam score and status fields in SmartRecruiters to allow for bulk actions

Vetting and Background

- Build custom process so all milestones are captured in SmartRecruiters
- New Background Check system (Guardian)
- New full-time civilian investigators and additional part-time Prop Fs
- Additional medical exam options and availability for candidates

Partnership with All-Star Talent

High level goals:

- 1. Develop marketing strategies for recruitment
- 2. Develop a new and consistent branding for SFPD
- 3. Targeted advertisement by leveraging technology
- 4. Develop a Recruitment Strategic Plan Report

Began assessment of SFPD recruitment practices Begin developing strategic marketing plan and recommendations	Research and interview internal staff for new media campaigns	Implement new targeted recruitment and marketing strategies	Analyze results Continue, modify, and adapt campaigns and strategies	Develop recruitment strategic report
Month 1	Month 2	Month 3	Month 6	Month 12
(March 2024)	(April 2024)	(May 2024)	(August 2024)	(February 2025)

Police Staffing - DHR Updates

Implementing and Tracking a New Hiring Process

- Provides more transparency into the hiring process and facilitates pipeline management.
- Developed a new, live data feed for police to build dashboards.

New Pre-Employment Vendor

New system saves approximately 4 weeks in hiring process

Tracking Background Process

- Mapping backgrounding stages in Applicant Tracking System.
 - 1. Clear understanding of funnel post-eligible list creation
 - 2. Creates accountability by reporting on time-in-stage
 - 3. Using data to predict likely timing from existing pipeline

Police Staffing - Civilianization

Civilian Positions

- Budgeted positions filled: 624
- Budgeted vacancies: 139
- Budgeted GFS vacancies: 101
- Other filled positions
 - Prop F: 224

Police Staffing - Civilianization

Non-Patrol Officers

Bureau	Unit	Count
Administration Bureau	Academy	22
Administration Bureau	Field Training Office	1
Administration Bureau	Property Section	6
Administration Bureau	Staff Services	8
Bureau of Investigations	Burglary	2
Bureau of Investigations	Crime Gun Investigative Center	4
Bureau of Investigations	Crime Scene Invest.	16
Bureau of Investigations	General Work	2
Bureau of Investigations	Homicide	1
Bureau of Investigations	Robbery	1
Bureau of Investigations	Special Investigations	7
Bureau of Investigations	Strategic Investigations Unit	8
Bureau of Investigations	Violence Reduction Team	17
Chief of Staff	Chief of Staff	2
Chief's Office	Chief's Office	4
Field Operations Bureau	Community Engagement Division	3
Field Operations Bureau	Field Operations Bureau	51
Special Operations Bureau	Homeland Security Unit	9
Special Operations Bureau	Traffic Enforcement	26
Special Operations Bureau	Muni Division	3
Special Operations Bureau	Tactical Company	41
Strategic Management Bureau	Professional Standards & PP	3
Grand Total	Grand Total	237

Although not considered patrol, many assignments here are not administrative. i.e. – SWAT

This table consists of only Full Duty Officers (Q2) as of 4/29/2024

Thank you.

Questions?