

1 [Urging the Controller's Office to undertake a performance audit of the J Church Metro line]

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3 **Resolution urging the Controller's Office undertake a performance audit of the J**  
4 **Church Metro line.**

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6 WEREAS, According to a 2007 study by the MTA, more than 18,000 people ride the J  
7 Church on a daily basis during the work week; and

8 WHEREAS, The J Church has continued to fall well below the 85% on time  
9 performance goals set by MUNI with Proposition E in 1999; and

10 WHEREAS, The J Church travels between the Embarcadero and Balboa Station  
11 crossing through San Francisco's Duboce Park, Castro and Noe Valley neighborhood and  
12 Mission District; and

13 WHEREAS; San Franciscan's who depend on the J Church should be able to expect a  
14 reliable form of transit that has an on time performance rate of more than 65% of the time;  
15 and

16 WHEREAS; Since 2004, the J Church has yet to achieve an on time performance of  
17 more than 69%; now, therefore be it

18 RESOLVED; That the Board of Supervisors calls on the Controller's office to  
19 immediately undertake a performance audit of the J Church; and be it further

20 RESOLVED; That the Controller's office should compare the frequency and on time  
21 percentage rate of the J Church to all other Muni Metro lines in the City and County of  
22 San Francisco as well as SFMTA data on the length and frequency of trains run on the J,  
23 comparing planned headways to actual headways (time between trains), and comparing  
24 actual headways and train length to otherlight rail lines, weighted for relative ridership; and be  
25 it further

1 RESOLVED; That the Controller's office studies SFMTA's Fleet Plan, Short Range  
2 Transit Plan, and Transit Effectiveness Project list of proposed improvements (capital and  
3 operating) for the J-Church and any additional data available from SFMTA and/or its Transit  
4 Effectiveness Project, particularly regarding operational strategies and planned improvements  
5 to reliability and expansion of capacity.  
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