

1 [National Public Safety Telecommunicators' Week.]
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3 **Resolution commending the San Francisco Emergency Communications Department,**
4 **its entire dispatch team and proclaiming the week of April 13th through April 19th, 2003**
5 **as National Public Safety Telecommunicators' Week in the City and County of San**
6 **Francisco.**

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8 WHEREAS, Everyday thousands of calls for help are answered by dedicated public
9 safety dispatchers in San Francisco; and,

10 WHEREAS, Public Safety dispatchers at the Emergency Communications Department
11 are expected to respond instantaneously and efficiently to dispatch calls for help to local
12 police and fire departments, facilitating the execution of emergency rescue and law-
13 enforcement operations of the entire city; and,

14 WHEREAS, Eliciting critical information from persons who are many times traumatized,
15 frightened, anxious, and distressed, while at the same time exhibiting compassion, patience,
16 and understanding, requires the skills of a highly trained public safety dispatch professional;
17 and,

18 WHEREAS, Public Safety dispatchers have recently undergone and continue to
19 undergo extensive training allowing them to provide critical life-saving medical and fire
20 dispatch services to the community; and,

21 WHEREAS, Public Safety dispatchers are the driving force behind our Nation's
22 emergency rescue services, and although they are not as visible as the men and women who
23 arrive at the scene of emergencies, they are just as important; and,
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1 WHEREAS, Their actions have contributed to the successful apprehension of
2 criminals, prevention of injuries and the preservation of property and life itself; now, therefore,
3 be it

4 RESOLVED, That the Board of Supervisors of the City and County of San Francisco
5 does hereby formally commend the Emergency Communications Department and its entire
6 public dispatch team for having processed a total of 1,630,309 calls, of which 90% were for
7 police services and 10% were for medical and fire services in the last fiscal year; and, be it

8 FURTHER RESOLVED, That the Board of Supervisors does hereby proclaim the week
9 beginning April 13th - 19th, 2003 as National Public Safety Telecommunicators' Week in the
10 City and County of San Francisco in honor of the men and women whose diligence and
11 professionalism keep our city and community safe.

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City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102-4689

Tails Resolution

File Number: 030591

Date Passed:

Resolution commending the San Francisco Emergency Communications Department, its entire dispatch team and proclaiming the week of April 13th through April 19th, 2003 as National Public Safety Telecommunicators' Week in the City and County of San Francisco.

April 15, 2003 Board of Supervisors — ADOPTED

Ayes: 10 - Ammiano, Daly, Dufty, Gonzalez, Hall, Maxwell, McGoldrick,
Newsom, Peskin, Sandoval
Excused: 1 - Ma

File No. 030591

I hereby certify that the foregoing Resolution was ADOPTED on April 15, 2003 by the Board of Supervisors of the City and County of San Francisco.



Date Approved

Gloria L. Young
Clerk of the Board

Mayor Willie L. Brown Jr.