



March 28, 2016

**The Honorable Members of the Board of Supervisors
City and County of San Francisco
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102**

Subject: Approval of PARCS-replacement contract with Skidata, Inc.

Honorable Members of the Board of Supervisors:

The SFMTA is requesting your approval to execute an agreement with Skidata, Inc. to for the equipment, software and professional services required to install and maintain a new access and revenue-control system at 22 parking facilities, for a total not to exceed \$19,319,270, and a term not to exceed beyond June 30, 2029.

The following summarizes the Skidata contract. Further detailed information is included in the report to be presented to the SFMTA Board of Directors at their April 19, 2016 meeting and available at this link (<https://www.sfmta.com/about-sfmta/organization/divisions-and-units/board-directors>).

Parking Access and Revenue Control Systems (PARCS) are in place at 22 off-street parking facilities. The PARCS equipment – which includes barrier gates, ticket dispensers, cashier stations, pay-on-foot machines, and the computer hardware and software that controls them – controls access to the facilities, tracks patron length-of-stay, and accepts and tracks payment of parking fees. The PARCS equipment currently in city garages has been in place for almost fifteen years and is well past its useful life. New PARCS equipment will bring up-to-date technology to the garages that will: enhance revenue-security, assure PCI-DSS compliance of garage operations, and improve customer service through enhanced efficiency of operations. The Parking section has thus undertaken a project to a) procure and install new PARCS equipment, and b) enter into a long-term maintenance agreement to ensure the new PARCS equipment is well maintained, uptime of equipment is maximized, and PCI-DSS compliance is routinely reviewed and assured, all of which will result in an improved customer experience.

Recommendation:

The Board of Supervisors approves the contract with Skidata, Inc. for the equipment, software and professional services required to install and maintain a new access and revenue-control system at 22 parking facilities, for a total not to exceed \$19,319,270, and a term not to exceed beyond June 30, 2029.

Should you have any questions or require more information, please contact Ted Graff, Director of Parking for SFMTA. Thank you for your support of SFMTA and the transportation system.

Sincerely,

A handwritten signature in blue ink, appearing to read 'E. Reiskin', with a long horizontal flourish extending to the right.

Edward D. Reiskin
Director of Transportation