

File No. 240994

Committee Item No. 19

Board Item No. \_\_\_\_\_

## COMMITTEE/BOARD OF SUPERVISORS

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Committee: Budget and Finance Committee Date December 4, 2024

Board of Supervisors Meeting Date \_\_\_\_\_

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Completed by: Brent Jalipa Date November 26, 2024

Completed by: Brent Jalipa Date \_\_\_\_\_

1 [Grant Agreement Amendment - Mid-Market Foundation - Mid-Market/Tenderloin Community-  
2 Based Safety Program - Not to Exceed \$68,851,756]

3 **Resolution approving Amendment No. 5 to a grant agreement between the Office of**  
4 **Economic and Workforce Development and Mid-Market Foundation, for management of**  
5 **the Mid-Market/Tenderloin Community-Based Safety Program; to increase the grant**  
6 **amount by \$7,761,186 for a total not to exceed amount of \$68,851,756 for the period of**  
7 **July 1, 2022, through June 30, 2025; effective upon approval of this Resolution by the**  
8 **Board of Supervisors; and to authorize the Executive Director of the Office of**  
9 **Economic and Workforce Development to enter into amendments or modifications to**  
10 **the contract prior to its final execution by all parties that do not materially increase the**  
11 **obligations or liabilities to the City and are necessary to effectuate the purposes of the**  
12 **agreement.**

13  
14 WHEREAS, The Office of Economic and Workforce Development (OEWD) selected  
15 the Mid-Market Foundation (MMF) through a Request for Proposals to provide as-needed  
16 project based support services under that certain Grant Agreement by and between City and  
17 MMF, dated as of July 1, 2022 (Original Agreement), as amended by that certain First  
18 Amendment to Grant Agreement, dated as of November 14, 2022 (Amendment No. 1 ), which  
19 increased the contract amount to \$20,499,000, as authorized by Board of Supervisor's  
20 Resolution No. 468-22, adopted on November 8, 2022, as further amended by that certain  
21 Second Amendment to Grant Agreement, dated as of March 21, 2023 (Amendment No. 2),  
22 which increased the contract amount to \$30,090,570, as authorized by Board of Supervisor's  
23 Resolution No. 110-23, adopted on March 21, 2023; as further amended by that certain Third  
24 Amendment to Grant Agreement, dated as of October 1, 2023 (Amendment No. 3), which  
25

1 increased the contract amount to \$61,090,570, as authorized by Board of Supervisor's  
2 Resolution No. 373-23, adopted on July 2023, 2023; the Original Agreement, together with  
3 Amendment No. 1, Amendment No. 2, Amendment No. 3 and Amendment No. 4 are  
4 collectively referred to as the "Agreement", and have a term of 36 months; and

5 WHEREAS, Under the Agreement, the MMF is to expand the Mid-Market Community-  
6 Based Safety Program, implement it in alignment with the goals of the 2022 Tenderloin  
7 Emergency Initiative, and deploy an average of 225 community ambassadors to  
8 approximately 80 block faces in a contiguous area within the boundaries of the operation, for  
9 a three-year period; and

10 WHEREAS, Through Amendment No. 5, OEWD seeks to increase the Agreement  
11 amount by \$7,761,186 for a total not to exceed amount of \$68,851,754 for a term  
12 commencing on July 1, 2022, through June 30, 2025; and increase the service area and the  
13 hours that the services will be operated; and

14 WHEREAS, Charter, Section 9.118 requires Board of Supervisors' approval of  
15 Amendment No. 5 because this amendment would have an impact of more than \$500,000 to  
16 the Agreement, as previously authorized for Amendment No. 3 and Amendment No. 4; now,  
17 therefore, be it

18 RESOLVED, That in accordance with Charter, Section 9.118, the Board of Supervisors  
19 hereby authorizes the Executive Director of OEWD, on behalf of the City and County of San  
20 Francisco, to amend the Agreement with the Mid-Market Foundation to increase the  
21 Agreement amount by \$7,761,186 for a total not to exceed amount of \$68,851,756 for a term  
22 commencing on July 1, 2022, through June 30, 2025; and, be it

23 FURTHER RESOLVED, That the Board of Supervisors authorizes OEWD to enter into  
24 any amendments or modifications to Amendment No. 5, prior to its final execution by all  
25 parties, that the Department determines, in consultation with the City Attorney, are in the best

1 interest of the City, do not otherwise materially increase the obligations or liabilities of the City,  
2 are necessary or advisable to effectuate the purposes of the contract, and are in compliance  
3 with all applicable laws; and, be it

4 FURTHER RESOLVED, That within thirty (30) days of Amendment No. 5 being fully  
5 executed by all parties, the Executive Director of OEWD and/or the Director of Office of  
6 Contract Administration/Purchaser shall provide the final contract to the Clerk of the Board for  
7 inclusion in the official file (File No. 240994).

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<p><b>Item 19</b> <b>File 24-0994</b></p>	<p><b>Department:</b> Office of Economic Workforce Development (OEWD) Department of Emergency Management (DEM)</p>
<p><b>EXECUTIVE SUMMARY</b></p>	
<p style="text-align: center;"><b>Legislative Objectives</b></p>	
<ul style="list-style-type: none"> <li>The proposed resolution would approve Amendment No. 5 to the grant agreement between the Office of Economic and Workforce Development (OEWD) and Mid-Market Foundation for management of the Mid-Market/Tenderloin Community-Based Safety Program, increasing the not-to-exceed amount by \$7,761,188, for a total not to exceed \$68,851,756, and authorize the OEWD Executive Director to make further immaterial amendments to the grant agreement.</li> </ul>	
<p style="text-align: center;"><b>Key Points</b></p>	
<ul style="list-style-type: none"> <li>In 2022, OEWD executed a grant agreement with Mid-Market Foundation to provide community ambassador services in the Mid-Market/Tenderloin area. The grant agreement has since been amended four times, extending the term through June 2025 and increasing the not-to-exceed amount to \$61,090,570.</li> <li>Mid-Market Foundation subcontracts to Urban Alchemy, Code Tenderloin, and Next Street for ambassador staffing, the Tenderloin Community Benefits District for park maintenance, and with Urban Place Consulting for program administration. Urban Alchemy is the primary subgrantee. When the Board last reviewed this contract in July 2023, the program was expected to begin ramping down services in FY 2024-25.</li> <li>Because street conditions in the area have not improved, DEM, OEWD, and the Mayor’s Office increased funding for the program in FY 2024-25 by \$7,761,188. This includes: (a) \$4 million for maintaining FY 2023-24 ambassador staffing, (b) \$2.3 million for extending hours from 7pm to 11:30pm along Market Street, and (c) \$1.4 million in additional staffing for Willow and Ellis Streets.</li> </ul>	
<p style="text-align: center;"><b>Fiscal Impact</b></p>	
<ul style="list-style-type: none"> <li>The proposed Amendment No. 5 would increase the not-to-exceed amount of the grant by \$7,761,186, for a total not to exceed \$68,851,756. This increase is funded by the City’s General Fund (\$6.6 million) and interdepartmental work orders. The program is not funded beyond FY 2024-25. OEWD and DEM have agreed to reduce the not-to-exceed amount of the grant agreement by \$4,061,168, for a total not to exceed \$64,790,570.</li> </ul>	
<p style="text-align: center;"><b>Policy Consideration</b></p>	
<ul style="list-style-type: none"> <li>The City intends to issue a new RFP to continue the ambassador program beyond FY 2024-25. The Mid-Market Foundation provides detailed data on the outputs of ambassador activities, but it does not track the outcomes of the program, such as crime levels and street conditions in the Mid-Market and Tenderloin areas. Prior to issuing the RFP, we recommend that the Board of Supervisors request OEWD and DEM provide objective outcome standards to determine when to ramp down the program and to include a ramp down plan in the RFP.</li> </ul>	
<p style="text-align: center;"><b>Recommendation</b></p>	
<ul style="list-style-type: none"> <li>Approval of the proposed resolution is a policy matter for the Board of Supervisors.</li> </ul>	

**MANDATE STATEMENT**

City Charter Section 9.118(b) states that any contract entered into by a department, board or commission that (1) has a term of more than ten years, (2) requires expenditures of \$10 million or more, or (3) requires a modification of more than \$500,000 is subject to Board of Supervisors approval.

**BACKGROUND**

In 2021, after conducting a competitive solicitation, the Office of Economic and Workforce Development (OEWD) executed a grant agreement with the Mid-Market Foundation to provide community ambassador services in the Mid-Market/Tenderloin area, for a term of one year and an amount not to exceed \$4,500,000. In December 2021, OEWD amended the agreement to increase the not-to-exceed amount to \$5,250,000.

In 2022, OEWD entered into a new grant agreement with Mid-Market Foundation for a term of nine months, from July 2022 through March 2023, and an amount not to exceed \$9,000,000. The grant agreement has since been amended four times, as shown in Exhibit 1 below.

**Exhibit 1: Mid-Market Foundation Grant Agreement Amendments**

Amendment	Date	Approval	Description
Original Agreement	7/1/2022	OEWD	Term of 9 months from 7/1/2022 – 3/31/2023, amount not to exceed \$9,000,000
No. 1	11/8/2022	Board of Supervisors (File 22-1058)	Extended term through 6/30/2023, increased amount to \$20,490,000
No. 2	3/21/2023	Board of Supervisors (File 23-0041)	Extended term through 10/15/2023, increased amount to \$33,590,570
No. 3	7/18/2023	Board of Supervisors (File 23-0681)	Extended term through 6/30/2025, increased amount to \$60,590,570
No. 4	11/1/2023	OEWD	Increased amount to \$61,090,570

Source: Previous contract amendments

In 2023, the Department of Emergency Management (DEM) assumed programmatic responsibility from OEWD to manage the City’s ambassador programs, including the Mid-Market Foundation agreement. DEM added a new Street Ambassador Program Coordinator (0922 Manager I) to oversee these programs. OEWD reduced its staffing for the ambassador programs from 0.30 full-time equivalent (FTE) employees to 0.15 FTE employees and has retained fiscal management of the programs.

**Current Contract & Ambassador Deployment**

When the Board of Supervisors last considered this contract in July 2023, the contract budget was \$21.5 million for FY 2023-24 and \$16 million for FY 2024-25. These amounts reflected the amount appropriated for the contract in the FY 2023-24 – FY 2024-25 budget and a planned

ramp-down of ambassador services in FY 2024-25. According to DEM staff, street conditions had not improved by the end of FY 2023-24, so the Department requested additional funding to maintain the program's service levels into FY 2024-25.

The FY 2024-25 OEWD budget included a \$4 million General Fund enhancement for this program, increasing the funding available for this contract from \$16 million to \$20 million. The purpose of this increase was to increase ambassador staffing in FY 2024-25 so that it was similar to FY 2023-24 levels, rather than ramp the program down.<sup>1</sup> In addition, \$1.5 million of work order funding from the Department of Homelessness and Supportive Housing (HSH), Department of Public Health (DPH), and the Human Services Agency (HSA) was added to the OEWD budget for this program to increase ambassador staffing on Willow and Ellis Streets, where those departments have offices or programming. In October 2024, the Mayor's Office added \$2.29 million to the OEWD budget, to extend hours of the program along Market Street from the current 7:00 am – 7:00 pm to 7:00 am – 11:30 pm. Together, these changes to the FY 2024-25 program total \$7.8 million, increasing the budget for this year's grant from \$16 million to \$23.8 million. This increase in funding has not been added to the contract, which still includes a \$16 million grant budget for the year.

## DETAILS OF PROPOSED LEGISLATION

The proposed resolution would approve Amendment No. 5 to the grant agreement between OEWD and Mid-Market Foundation for management of the Mid-Market/Tenderloin Community-Based Safety Program, increasing the grant amount by \$7,761,186, for a total not to exceed \$68,851,756, and authorize the OEWD Executive Director to make further immaterial amendments to the grant agreement. The term of the grant would not change and ends on June 30, 2025.

On November 25, 2024, the OEWD and DEM Executive Directors submitted a letter to the Budget and Finance Committee Chair indicating that they would accept an amendment to reduce the not-to-exceed amount of the grant agreement by \$4,061,168, for a total not to exceed \$64,790,570. This would allow the continuation of current service levels through April 2025.

Under the grant agreement, Mid-Market Foundation manages the Mid-Market Community-Based Safety Program, with the purpose of ensuring safety and inviting public space, overdose prevention, and to connect people to services.

### Services

The Mid-Market Foundation subcontracts with several organizations that provide the following services

- Urban Alchemy: community ambassadors

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<sup>1</sup> In addition to these expansions, the ambassador program has expanded operations in the past year at Market and Van Ness Streets, Mint Plaza, Polk and Larkin Streets, Fulton Plaza, and the 500 block of Stevenson Street (which was later reassigned to another contract).

- Code Tenderloin: outreach and street cleaning
- Next Street: outreach and street cleaning
- Tenderloin Community Benefit District: Park stewardship
- Urban Place Consulting: program administration

**Urban Alchemy**

Urban Alchemy’s scope of work includes recruiting, training, and deploying community ambassadors to provide visitors, residents, and businesses with resource information (including emergency medical and law enforcement requests), interrupting negative behavior (such as public urination, noise, and littering), de-escalating mental health events, reversing overdoses, preventing or interrupting violence and other crimes, and light trash pick-up (including needle disposal). Exhibit 2 below shows these activities for FY 2022-23 and FY 2023-24, as reported by the Mid-Market Foundation. The data includes activities provided by Urban Alchemy as well as three other subcontractors: Code Tenderloin, Next Street, and Tenderloin Community Benefit District (TLCBD).

**Exhibit 2: Mid-Market Community Ambassador Activities, FY 2022-23 and FY 2023-24 Monthly Averages**

<b>Activity</b>	<b>FY 2022-23 (Monthly Average)</b>	<b>FY 2023-24 (Monthly Average)</b>
Positive Engagements	80,709	163,066
Inviting Space Interventions	20,843	52,879
De-Escalation Interventions	2,535	7,310
311 Calls	146	386
911 Calls	12	73
Overdose Reversals	8	19
Needle Removals	5,698	7,017
Trash Bags Filled	2,982	4,942
<b>Total Ambassador Hours</b>	<b>530,572</b>	<b>428,171</b>
Average Monthly Ambassador Hours	44,211	35,681
Blockfaces w/Ambassador Presence (Monthly Average)	78	93.25

Source: DEM and OEWD

The data shows that ambassador activities increased from FY 2022-23 to FY 2023-24 despite a reduction in monthly ambassador hours. While Mid-Market Foundation provides detailed data on the outputs of ambassador activities, it does not track the outcomes of the program, such as crime levels and street conditions in the Mid-Market and Tenderloin areas. Outcome data may be more useful than ambassador activity data in measuring the effectiveness of the ambassador program.



**Urban Place Consulting**

Urban Place Consulting is a private firm subcontracted by the Mid-Market Foundation to take “total responsibility” for the management, administration, and operations of the Mid-Market Foundation, including managing the Urban Alchemy contract, managing the Foundation’s finances, conducting marketing and outreach for the Mid-Market Foundation and Mid-Market Business Association, and preparing invoices and periodic reports for the City.

**Performance and Fiscal Monitoring**

The grant agreement requires that the Mid-Market Foundation complete ongoing program evaluation, including through community surveys. In addition, the grantee provides OEWD with periodic deployment reports, which are summarized in Exhibit 2 above.

The most recent community survey was completed between July and August 2024 and included 104 respondents. Respondents were residents, employees, business owners, visitors, and students. According to the survey, 85 percent of respondents felt that the Mid-Market/Tenderloin area was cleaner or somewhat cleaner than it was six months earlier, while 15 percent felt that it was not at all cleaner. 53 percent of respondents felt that the area was much or somewhat safer than six months earlier, while 48 percent felt that the area was at the same level of safety or less safe. 61 percent of respondents felt somewhat or very safe during Urban Alchemy’s program hours of 7 am to 7 pm, but 53 percent of respondents felt not safe after 7 pm.

OEWD staff reviewed Mid-Market Foundation’s financial documents as part of the FY 2023-24 Citywide Fiscal and Compliance Monitoring program and identified 14 findings. A follow-up letter in August 2024 found that the actions taken by Mid-Market Foundation to address the findings were satisfactory and that the foundation is now in conformance with City financial and governance standards for non-profits.

The Department of Homelessness and Supportive Housing (HSH) reviewed Urban Alchemy’s financial documents as part of the FY 2023-24 Citywide Fiscal and Compliance Monitoring program. HSH identified two findings related to time tracking on timesheets and Urban Alchemy having less than 30 days of operating cash. Both findings had been identified in previous fiscal years as well.

**FISCAL IMPACT**

The proposed Amendment No. 5 would increase the not-to-exceed amount of the grant by \$7,761,186, for a total not to exceed \$68,851,756. Payments to Mid-Market Foundation are based on deliverables provided, which are typically monthly, quarterly, and semi-annual reports provided to the City. The sources and uses of funds for FY 2024-25 are shown in Exhibit 3 below.

**Exhibit 3: Sources and Uses of Funds, FY 2024-25**

Sources	Original Amount	Increase Amount	Total Amount
General Fund	\$4,800,000	\$6,299,063	\$11,099,063
Opioid Settlement Funding	11,200,000	-	11,200,000
Work Order – HSH	-	785,116	785,116
Work Order – HSA	-	338,506	338,506
Work Order – DPH	-	338,500	338,500
<b>Total Sources</b>	<b>\$16,000,000</b>	<b>\$7,761,186</b>	<b>\$23,761,186</b>

Uses	Original Amount	Increase Amount	Total Amount
Mid-Market Foundation & Urban Place	\$850,400	0	\$850,400
Ambassador Program Baseline	\$14,015,600	-	\$14,015,600
Urban Alchemy Field Office	384,000	-	384,000
Subgrant for Neighborhood Safety Improvements <sup>2</sup>	750,000	-	750,000
Increase Ambassador Staffing to FY 2023-24 Levels		4,000,000	4,000,000
Market Street Extended Hours	-	2,299,000	2,299,000
Ellis Street Expansion	-	785,120	785,120
Willow Alley Expansion	-	677,066	677,066
<b>Total Uses</b>	<b>\$16,000,000</b>	<b>\$7,761,186</b>	<b>\$23,761,186</b>

Source: Proposed contract amendment, OEWD. Totals may not add due to rounding.

As noted above, OEWD and DEM have agreed to reduce the not-to-exceed amount of the grant agreement by \$4,061,168, for a total not to exceed \$64,790,570.

The City intends to issue a new RFP to continue the ambassador program beyond FY 2024-25. The program is not funded beyond FY 2024-25 and would require a budget appropriation to continue into FY 2025-26.

**POLICY CONSIDERATION**

As noted above, Mid-Market Foundation provides detailed data on the outputs of ambassador activities, but it does not track the outcomes of the program, such as crime levels and street conditions in the Mid-Market and Tenderloin areas. According to Sam Dodge, DEM Director of

<sup>2</sup> Subgrants may include activations, support to small businesses and filling vacancies, and pro-social programming. Funds would be programmed as sub-grants to organizations, which could include Urban Alchemy.

Street Response Coordination, preliminary data from a researcher associated with the Stanford Impact Lab shows that the Urban Alchemy ambassador program reduced crime in its implementation area by 52 percent after 12 months and reduced drug crime by 80 percent after 12 months, and that crime was not pushed to other areas. However, the analysis is unpublished and unavailable for our review.

Prior to issuing the RFP, we recommend that the Board of Supervisors request OEWD and DEM provide objective outcome standards to determine when to ramp down the program and to include a ramp down plan in the RFP. Such outcomes could include the count and severity of 911 calls, public safety incidents, public nuisance incidents (such as public drug dealing, drug use, and other disruptive street behavior), the number of visitors to Civic Center Plaza and Tenderloin Children's playground, and sales tax revenue. These outcomes should be evaluated within the Mid-Market community ambassador deployment area during program hours.

In addition, as we noted in our prior reports on this agreement, the program structure is expensive as it includes the Mid-Market Foundation, the grantee, Urban Place Consulting, a subgrantee firm that manages the Mid-Market Foundation's administrative functions, Urban Alchemy, a subgrantee which provides ambassadors but also requires funding for its supervisors and executive management, as well as subgrantees Code Tenderloin, Next Street, and Tenderloin Community Benefit District (TLCBD). By contracting directly with ambassador providers, the City could have at least \$850,400 per year in administrative costs for this service.

## RECOMMENDATION

Approval of the proposed resolution is a policy matter for the Board of Supervisors.

**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**FIFTH AMENDMENT  
TO GRANT AGREEMENT**

*BETWEEN*

CITY AND COUNTY OF  
SAN FRANCISCO

*AND*

**MID-MARKET FOUNDATION  
FSP CONTRACT NUMBER: 1000026131**

**MID-MARKET TENDERLOIN COMMUNITY BASED SAFETY PROGRAM**

This AMENDMENT of the JULY 1, 2022 Grant Agreement (the "Agreement") is dated as of NOVEMBER 1, 2024 and is made in the City and County of San Francisco, State of California, by and between MID-MARKET FOUNDATION a California nonprofit public benefit corporation ("Grantee") and the City and County of San Francisco, a municipal corporation ("City") acting by and through the Office of Economic and Workforce Development ("OEWD").

RECITALS

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through Request for Proposals ("RFP") 217, Program Area A: **Mid-Market/Tenderloin Community-Based Safety Program**, issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 468-22 on November 8, 2022, approving the First Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the "**First Resolution**"); and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 110-23 on March 21, 2023, approving the Second Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the "**Second Resolution**"), and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 373-23 on July 18, 2023, approving the Third and Fourth Amendments in accordance with the requirements of San Francisco Charter Section 9.118 (the "**Third Resolution**"), and

WHEREAS, the San Francisco Board of Supervisors adopted **Resolution No. 000-00** on **THIS** date, approving this Fifth Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the "**Fourth Resolution**"),

WHEREAS, Grantee has submitted to the Agency the Application Documents (as hereinafter defined) seeking a grant for the purpose of funding the matters set forth in the Grant Plan (as defined in the Agreement); and

WHEREAS, City and Grantee desire to enter into this Amendment to memorialize their continued relationship and modify the Agreement to **increase the contract amount, update the scope,**

**update standard contractual clauses, and update invoicing and payment instructions, on the terms and conditions set forth herein; and**

WHEREAS, City and Grantee desire to execute this amendment to update the prior Agreement.

**NOW, THEREFORE**, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the mutual covenants and obligations of the parties contained herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, City and Grantee agree to amend said Grant Agreement as follows:

**1. Definitions.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Grant Agreement.

a. **Agreement.** The term “Agreement” shall mean that certain Agreement dated **July 1, 2022** between Grantee and City, as amended by the:

<b>First Amendment,</b>	dated <b>November 14, 2022</b>
<b>Second Amendment,</b>	dated <b>March 21, 2023</b>
<b>Third Amendment,</b>	dated <b>October 1, 2023, and</b>
<b>Fourth Amendment,</b>	dated <b>November 1, 2023.</b>

b. **Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Grant Agreement.

**2. San Francisco Labor and Employment Code.** As of January 4, 2024, San Francisco Administrative Code Chapters 21C (Miscellaneous Prevailing Wage Requirements), 12B (Nondiscrimination in Contracts), 12C (Nondiscrimination in Property Contracts), 12K (Salary History), 12P (Minimum Compensation), 12Q (Health Care Accountability), 12T (City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions), and 12U (Sweatfree Contracting) are redesignated as Articles 102 (Miscellaneous Prevailing Wage Requirements), 131 (Nondiscrimination in Contracts), 132 (Nondiscrimination in Property Contracts), 141 (Salary History), 111 (Minimum Compensation), 121 (Health Care Accountability), 142 (City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions), and 151 (Sweatfree Contracting) of the San Francisco Labor and Employment Code, respectively. Wherever this Agreement refers to San Francisco Administrative Code Chapters 21C, 12B, 12C, 12K, 12P, 12Q, 12T, and 12U, it shall be construed to mean San Francisco Labor and Employment Code Articles 102, 131, 132, 141, 111, 121, 142, and 151, respectively.

**3. Modifications to the Agreement.** The Grant Agreement is hereby modified as follows:

(a) **Section 5.1.** Section 5.1 ("Maximum Amount of Grant Funds") of the Grant Agreement currently reads as follows:

“5.1 **Maximum Amount of Grant Funds.** The amount of the Grant Funds authorized for disbursement hereunder shall not exceed **SIXTY ONE MILLION NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$61,090,570)**, during the Term of the Agreement, plus any Contingent Amount (as defined below) authorized by City and certified as available by the Controller (collectively, the “Grant Amount”).”

*Such section is hereby amended to read as follows (changes in **bold**):*

“5.1 **Maximum Amount of Grant Funds.** The amount of the Grant Funds authorized for disbursement hereunder exceed **SIXTY-EIGHT MILLION EIGHT HUNDRED FIFTY-ONE THOUSAND SEVEN HUNDRED FIFTY-SIX** Dollars (**\$68,851,756**) during the Term of the Agreement, plus any Contingent Amount (as defined below) authorized by City and certified as available by the Controller (collectively, the “Grant Amount”).”

(b) **Section 12.1.** Section 12.1 (“Proprietary or Confidential Information of City”) of the Grant Agreement is hereby deleted and replaced in its entirety to read as follows:

“12.1 **Proprietary or Confidential Information.** Grantee understands and acknowledges that, in the performance of this Agreement or in contemplation thereof, Grantee may have access to private or confidential information that may be owned or controlled by City, or be provided to Grantee by individuals or organizations in the course of Grantee’s performance under this Agreement, and that such information may contain proprietary or confidential information, the disclosure of which to third parties may be damaging to City or those such individuals or organizations that provided the information. Grantee agrees that all information disclosed to Grantee under this Agreement shall be held in confidence and used only in the performance of this Agreement. Grantee shall exercise the same standard of care to protect such information as a reasonably prudent nonprofit entity would use to protect its own proprietary or confidential data. At the request of City or termination or expiration of this Agreement, Grantee shall promptly return all confidential data given to or collected by Grantee, and/or destroy such data in any form or medium in which Grantee stores the data.”

(c) **Section 16.21.** Section 16.21 (“Compliance with Other Laws”) of the Grant Agreement is hereby amended in its entirety to read as follows (changes in **bold**):

“16.21 **Compliance with Other Laws.**

(a) Without limiting the scope of any of the preceding sections of this Article 16, Grantee shall keep itself fully informed of City’s Charter, codes, ordinances and regulations and all state, and federal laws, rules and regulations affecting the performance of this Agreement and shall at all times comply with such Charter codes, ordinances, and regulations rules and laws.

(b) **Grantee represents that it is in good standing with the California Attorney General’s Registry of Charitable Trusts and will remain in good standing during the term of this Agreement. Grantee shall immediately notify City of any change in its eligibility to perform under the Agreement. Upon City request, Grantee shall provide documentation demonstrating its compliance with applicable legal requirements. If Grantee will use any subcontractors/subgrantees/subrecipients to perform the Agreement, Grantee is responsible for ensuring they are also in compliance with the California Attorney General’s Registry of Charitable Trusts at the time of grant execution and for the duration of the agreement. Any failure by Grantee or any subcontractors/subgrantees/subrecipients to remain in good standing with applicable requirements shall be a material breach of this Agreement.”**

(d) **Appendix A.** Appendix A-4, Budget, of the Fourth Amendment displays the total amount of **\$61,090,570.**

Such section is hereby superseded in its entirety by Appendix A-5, Budget, which is attached hereto and incorporated herein by this reference and displays the budget as herein modified.

(e) **Appendix B** Appendix B-4, Definition of Grant Plan, of the Fourth Amendment describes the services to be provided.

Such section is hereby superseded in its entirety by Appendix B-5, which is attached hereto and incorporated herein by this reference and displays the services to be provided under this Amendment.

- (f) **Appendix C.** Appendix C-4, Invoicing and Payment Instructions, of the Grant Agreement describes the process for requesting funding.

Such section is hereby superseded in its entirety by Appendix C-5, Invoicing and Payment Instructions, which is attached hereto and incorporated herein by this reference and displays the updated invoicing and payment instructions.

4. **Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after **November 1, 2024.**

5. **Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Grant Agreement shall remain unchanged and in full force and effect.

*[Signatures appear on following page]*

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to the Grant Agreement to be duly executed as of the date first specified herein.

**CITY:**

**CITY AND COUNTY OF SAN FRANCISCO,  
a municipal corporation, acting by and  
through its OFFICE OF ECONOMIC AND  
WORKFORCE DEVELOPMENT**

**GRANTEE:**

**MID-MARKET FOUNDATION, a California  
nonprofit public benefit corporation**

By:

\_\_\_\_\_

Sarah Dennis-Phillips  
Executive Director

**Approved as to Form:**

David Chiu  
City Attorney

By:

\_\_\_\_\_

Mary Kamikihara  
Deputy City Attorney

BY:

\_\_\_\_\_

Print Name: Steve Gibson

Title: Executive Director

Federal Tax ID #: 85-0892059

City Supplier Number: 0000047252



**Appendix A-5  
Budget**

<b>Budget Line Item</b>	<b>Description</b>	<b>Due Date</b>	<b>A5 Additions</b>	<b>Final Total Budget</b>
Deliverable 1	Task 1.1. Foundational Program Plan	7/31/2022		\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022		\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report Jul 2022	8/10/2022		\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report Aug 2022	9/10/2022		\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report Sep 2022	10/10/2022		\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report October 2022	11/10/2022		\$1,000,000.00
Deliverable 7	Task 1.4 1st Quarterly Report	10/14/2022		\$2,000,000.00
Deliverable 8	Task 1.3 Monthly Report November 2022	12/10/2022		\$1,000,000.00
Deliverable 9	Task 1.3 Monthly Report December 2022	1/10/2023		\$2,000,000.00
Deliverable 10	Task 1.3 Monthly Report January 2023	2/10/2023		\$1,000,000.00
Deliverable 11	Task 1.4 2nd Quarterly Report	1/14/2023		\$2,000,000.00
Deliverable 12	Task 1.5 Semi-Annual Report 1	1/14/2023		\$1,500,000.00
Deliverable 13	Task 1.3 Monthly Report February 2023	3/10/2023		\$100,000.00
Deliverable 14	Task 1.3 Monthly Report March 2023	4/10/2023		\$87,500.00
Deliverable 15	Task 1.3 Monthly Report April 2023	5/10/2023		\$837,500.00
Deliverable 16	Task 1.4 3rd Quarterly Report	4/14/2023		\$950,570.00
Deliverable 17	Task 1.3 Monthly Report May 2023	6/10/2023		\$837,500.00
Deliverable 18	Task 1.3 Monthly Report June 2023	7/10/2023		\$687,500.00
Deliverable 19	Task 1.4 4th Quarterly Report	7/10/2023		\$500,000.00
Deliverable 20	Task 1.5 Semi-Annual Report 2	7/10/2023		\$90,000.00
Deliverable 21	Task 1.3 Monthly Report July 2023	8/10/2023		\$2,500,000.00
Deliverable 22	Task 1.3 Monthly Report August 2023	9/10/2023		\$1,500,000.00
Deliverable 23	Task 1.3 Monthly Report September 2023	10/10/2023		\$1,500,000.00
Deliverable 24	Task 1.4 5th Quarterly Report	10/10/2023		\$250,000.00
Deliverable 25	Task 1.4 Quarterly TLCBD Park Stewards Report 1	10/10/2023		\$250,000.00
Deliverable 26	Task 1.3 Monthly Report October 2023	11/10/2023		\$1,500,000.00
Deliverable 27	Task 1.3 Monthly Report November 2023	12/10/2023		\$1,542,400.00
Deliverable 28	Task 1.3 Monthly Report December 2023	1/10/2024		\$1,541,600.00
Deliverable 29	Task 1.4 6th Quarterly Report	1/10/2024		\$750,000.00
Deliverable 30	Task 1.4 Quarterly TLCBD Park Stewards Report 2	1/10/2024		\$250,000.00
Deliverable 31	Task 1.5 Semi-Annual Report 3	1/10/2024		\$750,000.00
Deliverable 32	Task 1.3 Monthly Report January 2024	2/10/2024		\$1,041,600.00
Deliverable 33	Task 1.3 Monthly Report February 2024	3/10/2024		\$1,041,600.00
Deliverable 34	Task 1.3 Monthly Report March 2024	4/10/2024		\$1,041,600.00
Deliverable 35	Task 1.4 7th Quarterly Report	4/10/2024		\$750,000.00
Deliverable 36	Task 1.4 Quarterly TLCBD Park Stewards Report 3	4/10/2024		\$250,000.00

Deliverable 37	Task 1.3 Monthly Report April 2024	5/10/2024		\$1,041,600.00
Deliverable 38	Task 1.3 Monthly Report May 2024	6/10/2024		\$1,041,600.00
Deliverable 39	Task 1.3 Monthly Report June 2024	6/20/2024		\$1,041,600.00
Deliverable 40	Task 1.4 8th Quarterly Report	6/20/2024		\$500,000.00
Deliverable 41	Task 1.4 Quarterly TLCBD Park Stewards Report 4	6/20/2024		\$250,000.00
Deliverable 42	Task 1.5 Semi-Annual Report 4	6/20/2024		\$500,000.00
Deliverable 43	Task 1.3 Monthly Report July 2024	8/10/2024		\$2,041,600.00
Deliverable 44	Task 1.3 Monthly Report August 2024	9/10/2024		\$2,041,600.00
Deliverable 45	Task 1.3 Monthly Report September 2024	10/10/2024		\$2,041,600.00
Deliverable 46	Task 1.4 9th Quarterly Report	10/10/2024		\$500,000.00
Deliverable 47	Task 1.3 Monthly Report October 2024	11/10/2024	\$856,750.00	\$2,148,350.00
Deliverable 48	Task 1.3 Monthly Report November 2024	12/10/2024	\$880,150.00	\$2,130,150.00
Deliverable 49	Task 1.3 Monthly Report December 2024	1/10/2025	\$791,600.00	\$1,791,600.00
Deliverable 50	Task 1.4 10th Quarterly Report	1/10/2025		\$500,000.00
Deliverable 51	Task 1.5 Semi-Annual Report 5	1/10/2025		\$500,000.00
Deliverable 52	Task 1.3 Monthly Report January 2025	2/10/2025	\$754,000.00	\$1,754,000.00
Deliverable 53	Task 1.3 Monthly Report February 2025	3/10/2025	\$1,254,250.00	\$2,004,250.00
Deliverable 54	Task 1.3 Monthly Report March 2025	4/10/2025	\$1,508,000.00	\$2,258,000.00
Deliverable 55	Task 1.4 11th Quarterly Report	4/10/2025		\$750,000.00
Deliverable 56	Task 1.3 Monthly Report April 2025	5/10/2025	\$254,250.00	\$1,004,250.00
Deliverable 57	Task 1.3 Monthly Report May 2025	6/10/2025		\$750,000.00
Deliverable 58	Task 1.3 Monthly Report June 2025	6/30/2025		\$250,000.00
Deliverable 59	Task 1.4 12th Quarterly Report	6/30/2025		\$250,000.00
Deliverable 60	Task 1.5 Semi-Annual Report 6	6/30/2025		\$250,000.00
Deliverable 61	Task 2.1 Ellis Street Monthly Report; Oct 2024	11/10/2024	\$98,140.00	\$98,140.00
Deliverable 62	Task 2.1 Ellis Street Monthly Report; Nov 2024	12/10/2024	\$98,140.00	\$98,140.00
Deliverable 63	Task 2.1 Ellis Street Monthly Report; Dec 2024	1/10/2025	\$98,140.00	\$98,140.00
Deliverable 64	Task 2.1 Ellis Street Monthly Report; Jan 2025	2/10/2025	\$98,140.00	\$98,140.00
Deliverable 65	Task 2.1 Ellis Street Monthly Report; Feb 2025	3/10/2025	\$98,140.00	\$98,140.00
Deliverable 66	Task 2.1 Ellis Street Monthly Report; Mar 2025	4/10/2025	\$98,140.00	\$98,140.00
Deliverable 67	Task 2.1 Ellis Street Monthly Report; Apr 2025	5/10/2025	\$98,140.00	\$98,140.00
Deliverable 68	Task 2.1 Ellis Street Monthly Report; May 2025	6/10/2025	\$98,140.00	\$98,140.00
Deliverable 69	Task 3.1 Willow Monthly Report; Oct 2024	11/10/2024	\$135,410.00	\$135,410.00
Deliverable 70	Task 3.2 Willow Monthly Report; Nov 2024	12/10/2024	\$67,700.00	\$67,700.00
Deliverable 71	Task 2.3 Ellis Street Monthly Report; Dec 2024	1/10/2025	\$67,700.00	\$67,700.00
Deliverable 72	Task 3.4 Willow Monthly Report; Jan 2025	2/10/2025	\$67,700.00	\$67,700.00
Deliverable 73	Task 3.5 Willow Monthly Report; Feb 2025	3/10/2025	\$67,700.00	\$67,700.00
Deliverable 74	Task 3.6 Willow Monthly Report; Mar 2025	4/10/2025	\$67,700.00	\$67,700.00
Deliverable 75	Task 3.7 Willow Monthly Report; Apr 2025	5/10/2025	\$135,456.00	\$135,456.00
Deliverable 76	Task 3.8 Willow Monthly Report; May 2025	6/10/2025	\$67,700.00	\$67,700.00
		<b>Total</b>	<b>\$7,761,186.00</b>	<b>\$68,851,756.00</b>

**Appendix B-5**  
**Definition of Grant Plan**

The term “Grant Plan” shall mean

**I. PROJECT NAME/TITLE**

Mid-Market/Tenderloin Community-Based Safety Program

**II. PROJECT DESCRIPTION**

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and save lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents and businesses.

**III. PROJECT DEFINITIONS**

**City** – City and County of San Francisco

**City Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Chris Corgas, Deputy Director of Community Economic Development  
[christopher.corgas@sfgov.org](mailto:christopher.corgas@sfgov.org)  
415-554-6661

Andre Torrey, DEM, Street Ambassador Coordinator  
[Andre.torrey@sfgov.org](mailto:Andre.torrey@sfgov.org)  
415-509-8086

Sam Dodge, DEM, Director, Street Response Coordination Division  
[Sam.dodge@sfgov.org](mailto:Sam.dodge@sfgov.org)

Crezia Tano, Chief Operating Officer  
[crezia.tano@sfgov.org](mailto:crezia.tano@sfgov.org)  
415-554-5185

**DEM** – Department of Emergency Management, a department of the City

**City Team Approval/Authorization** – As requested within this contract Shall be in writing to the grantee and appropriate sub-vendor.

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson, Executive Director, Mid-Market Business Association & Foundation  
[steve@urbanplaceconsulting.com](mailto:steve@urbanplaceconsulting.com)  
562-243-3389

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

**Service Area** – An area bound by Mission, Van Ness, Geary, Mason, including Eddy to Powell Street Bart Station area, down Market Street to Fourth and down Fourth to Mission as depicted below:



#### IV. DESCRIPTION OF SERVICES

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

Grantee shall deploy an average of 42,289 hours of community Ambassadors/Practitioners each month through October 2024 and 41,575 each month thereafter within the boundaries of the service area. Ambassadors/Practitioners shall be deployed daily at least within the hours between 7am to 7pm unless other shift times are pre-authorized by the City Team, such as extended hours staffing at Fulton mall and UN Plaza, and may be extended at the Grantee’s discretion with City Team approval. Placements, hours, area of service, and protocols for Ambassador/Practitioner services shall be developed, monitored, and updated as needed in coordination with City Team. Grantee shall consult with and obtain final approval from City Team of any changes in operations or services on a Macro level. Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to

obtain final approval of City Team but will be reported to City Team after the fact. Staffing provided with non-city funds including UC Law SF will be dis-aggregated if possible in reporting.

Ambassadors/Practitioners' roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be facilitators of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors/Practitioners shall engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors/Practitioners will not provide security services and may not engage with individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police. If these activities are observed staff is required to call and report the activity to SFPD.

Specifically, Grantee shall:

- Be responsible for contributing to culture change in the area included in City efforts including but not limited to the Drug Market Agency Command Center and Tenderloin Community Action Plan by creating a deployment strategy to cover the Service Area.
- Coordinate closely with City Team and other relevant City departments and partners, including the San Francisco Police Department, Community Benefit Districts and other ambassador programs, as appropriate.
- Continue ongoing and semi-annual evaluation, including via community surveys
- Plan for program ramp down and transition in advance of the grant term end
- Plan and implement additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety Ambassador/Practitioner services
- Participate in regular coordination meetings with City Team at which operational and deployment plans shall be discussed and approved by City. City Team review and approval shall extend, but not be limited, to:
  - Deployment area, hours, and level of service
  - Ambassador/Practitioner training programs and quality control procedures
  - Ambassador/Practitioner uniforms and standards of conduct
  - Incident reporting procedures
  - Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to obtain final approval of City Team, but will be reported to City Team after the fact.
- Subcontract to one or more vendors who shall:
  - Comply with all operational and deployment standards and procedures set by City Team for Grantee, and all other terms as set forth by Grantee
  - Take responsibility for operations within the service area, deploying roving or fixed post-style Ambassadors/Practitioners as agreed to in the deployment plan.
  - Ensure Ambassador/Practitioner coverage is efficient across blocks, taking care to deploy the minimum number of Ambassadors/Practitioners needed to safely provide coverage and to maximize the coverage of the program
  - Coordinate with the Tenderloin Community Benefit District (TLCBD) to implement the Tenderloin Park Stewards Program, and with any other ambassador or service programs working in the same area, as directed, including SOMA West Community Benefit District (CBD), Civic Center CBD, Mid-Market CBD, and St. Anthony's Foundation.

- Make periodic adjustments to deployment plan in coordination with City Team and community stakeholder priorities and with final approval from City Team, including extending beyond the initial deployment map to additional community “hot spots,” provided the area is safe for Ambassadors/Practitioners.
- Provide a thorough and comprehensive training. This training proposed by the subcontractor or vendors shall be pre-approved by the City Team. This training must be documented, including subjects, sample training materials, training sequence, and updates on training cohorts/employees trained reported quarterly.
- Hire and train Ambassadors/Practitioners who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
- Hire and train Ambassadors/Practitioners who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services
- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests and make 911 reports as issues are identified in any part of the operation’s geographic boundary
- Provide weekly deployment reports, hours and monthly deployment plans which include a fixed monthly cost
- Maintain an ambassador “hub” in the Tenderloin that will support Ambassadors/Practitioners and supervisors in maintaining a safe and healthy presence

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

**Prevailing Wages.** Grantee agrees to comply with, and require its contractors to pay, prevailing wages for any labor in connection with a "public work" as defined under California Labor Code Section 1720 *et seq.* (which includes certain construction or maintenance work if paid for in whole or in part out of public funds). Grantee agrees to provide evidence to City of the payment of prevailing wages upon request, and to cooperate with the City in any investigation relating to this requirement.

## V. TASKS AND DELIVERABLES

### Task 1. General Requirements

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

#### **Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over what period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

**Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City Team within 14 calendar days after each month or as soon as practical for the entirety of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month, and should indicate which program area the deployments correspond to (e.g. TLCBD Park Stewards Program, Mid-Market/Tenderloin Safety Program, UC Law SF and other staffing provided with non-city funds if practical, etc).

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations, including UC Law SF and other staffing provided with non-city funds if practical, etc).
- a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador overdose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance and quality control issues and how they are being addressed; training accomplishments; communications accomplishments and press.
- Map of deployment over the previous month.

If Grantee falls 20% behind monthly goal for hours of Ambassador/Practitioner services in any month, there shall be a meeting to evaluate grantee's workflow and develop a plan to get service delivery on track. If grantee falls more than 30% behind monthly service delivery goals, there shall be biweekly meetings with City Team evaluating progress. Further, OEWD may delay or deny approval of monthly and quarterly reports until such time service delivery is improved, and funding may be withheld until services are successfully delivered.

**Task 1.3 Deliverables**

- Monthly Reports beginning with July 2022 to be provided within 14 days after each month for the entirety of the grant term, except for the final monthly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City Team within 14 calendar days or as soon as practical after each quarter for the entirety of the grant term. Quarterly Financial Reports shall include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee’s match contributions; and Form 990 (for first quarterly report only). Quarterly reports shall document performance and status of all active subcontracts for service under this grant, including for the TLCBD Park Steward Program.

**Task 1.4 Deliverables**

- Quarterly Report beginning with July to September 2022 to be provided within 14 days or as soon as practical after each quarter for the entirety of the grant term, except for the final quarterly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

**Task 1.5** Grantee shall provide Semi-Annual reports to the City Team within 14 calendar days or as soon as practical after each 6-month period, for the entirety of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives. Semi-annual reports shall include updates to the Ramp Down Plan identified in Task 1.2 to reflect current conditions, as needed.

**Task 1.5 Deliverables**

- Semi Annual Reports beginning with July to December 2022 to be provided within 14 days after each 6-month period, except for the final semiannual report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

Grantee will be paid based on deliverables which must be completed, submitted to City Team for joint review by DEM and OEWD, and approved by OEWD Program Manager before the grant term end.

**Task 2: 600 Block Ellis Street Community, Engagement, and Outreach**

Grantee shall deploy Community Engagement Outreach Practicioners and support staff (Community Engagement Outreach Supervisor, Community Engagement Deputy Director, and Bay Area Operations Deputy Manager) along the 600 Block of Ellis Street. Ambassadors/Practicioners shall be deployed daily (7 days a week) for 10.5 hours a day between 7:00 AM and 5:30 PM, unless other shift times are pre-authorized by the City Team. The weekly hours breakdown for the aforementioned role shall be as follows, unless modifications are authorized by City Team:

- Community Engagement Outreach Practicioners: 360 hours, weekly
- Community Engagement Outreach Supervisor: 108 hours, weekly
- Community Engagement Outreach Deputy Director: 20 hours, weekly
- Bay Area Operations Deputy Manager: 2 hours, weekly

Deployment will take place through April 30, 2025.

Ambassadors/Practicioners under this task will engage in the following activities:

- Positive Engagements: Ambassadors/Practicioners shall consistently engage with clients, staff, small business, and neighbors (housed and unhoused), to build positive relationships and serve as a community connector by providing clients, staff, small businesses, and neighbors with resource information and service connections.



- **Inviting Space Interventions:** Ambassadors/Practitioners shall invite clients, staff, small businesses, and neighbors to participate in creating a safe and inviting spaces for all. “All,” in this context, is defined as everyone, including people experiencing homelessness. This is accomplished through maintaining common spaces and ensuring sidewalks are clear of debris. Ambassadors/Practitioners shall make a good faith effort to interrupt negative behavior in this area including, but not limited to public urination, defecation, littering, and general noise disturbances. Ambassadors/Practitioners and other associated staff shall contact local authorities for activities that may endanger staff and the public.
- **De-Escalation Interventions:** Ambassadors/Practitioners will assist with relational and other interventions to help contain mental health episodes, to reverse overdose events, to prevent or interrupt street violence, or to prevent crime so long as it does not endanger Ambassadors/Practitioners. Solutions may include referring individuals to appropriate service personnel like EMTs, outreach workers for unhoused populations, or law enforcement.
- **Custodial and Sanitation Services:** Ambassadors/Practitioners shall assist with light trash pick-up which includes needle pickup and disposal. Ambassadors/Practitioners shall refer to dispatch or San Francisco 311 for more significant custodial or sanitation needs.

Ambassadors/Practitioners’ roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be facilitators of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors/Practitioners shall engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors/Practitioners will not provide security services and may not engage with individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police. If these activities are observed staff is required to call and report the activity to law enforcement.

Additionally, Grantee shall

- **Subcontract to one or more vendors who shall:**
  - Comply with all operational and deployment standards and procedures set by City Team for Grantee, and all other terms as set forth by Grantee
  - Take responsibility for operations within the service area, deploying roving or fixed post-style Ambassadors/Practitioners as agreed to in the deployment plan.
  - Ensure Ambassador/Practitioner coverage is efficient across blocks, taking care to deploy the minimum number of Ambassadors/Practitioners needed to safely provide coverage and to maximize the coverage of the program
  - Provide a thorough and comprehensive training. This training proposed by the subcontractor or vendors shall be pre-approved by the City Team. This training must be documented, including subjects, sample training materials, training sequence, and updates on training cohorts/employees trained reported quarterly.
  - Hire and train Ambassadors/Practitioners who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
  - Hire and train Ambassadors/Practitioners who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services

- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests and make 911 reports as issues are identified in any part of the operation's geographic boundary
- Provide weekly deployment reports, hours and monthly deployment plans which include a fixed monthly cost.

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

### **Task 2.1: Montly Reporting**

Grantee shall provide Monthly reports to the City Team within 14 calendar days after each month or as soon as practical for the entirety of the grant term. Monthly reports for this area shall include: Total monthly Ambassador hours logged; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month.

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador over dose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance and quality control issues and how they are being addressed; training accomplishments; communications accomplishments and press.

If Grantee falls 20% behind monthly goal for hours of Ambassador/Practitioner services in any month, there shall be a meeting to evaluate grantee's workflow and develop a plan to get service delivery on track. If grantee falls more than 30% behind monthly service delivery goals, there shall be biweekly meetings with City Team evaluating progress. Further, OEWD may delay or deny approval of monthly and quarterly reports until such time service delivery is improved, and funding may be withheld until services are successfully delivered.

### **Task 2.1 Deliverable**

- Monthly Reports beginning with October 2024 to be provided within 14 days after each month for the entirety of the grant term, except for the final monthly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.
- Grantee may combine this submission with other due submissions, unless otherwise notified by City's Team.

### **Task 3: 700 Block of Polk Street and Willow Alley Safety and Engagement**

Grantee shall deploy Community Engagement Outreach Practicioners and a Community Engagement Outreach Supervisor along the 700 Block of Polk Street and Willow Alley, which runs 1 block perpindicular to Polk Street approximatley mid-block in San Francisco. Ambassadors/Practitioners shall

be deployed daily (7 days a week) for 10.5 hours a day between 7:00 AM and 5:30 PM, unless other shift times are pre-authorized by the City Team. Deployment will take place through June 30, 2025.

Ambassadors/Practitioners under this task will engage in the following activities:

- **Positive Engagements:** Ambassadors/Practitioners shall consistently engage with clients, staff, small business, and neighbors (housed and unhoused), to build positive relationships and serve as a community connector by providing clients, staff, small businesses, and neighbors with resource information and service connections.
- **Inviting Space Interventions:** Ambassadors/Practitioners shall invite clients, staff, small businesses, and neighbors to participate in creating a safe and inviting spaces for all. “All,” in this context, is defined as everyone, including people experiencing homelessness. This is accomplished through maintaining common spaces and ensuring sidewalks are clear of debris. Ambassadors/Practitioners shall make a good faith effort to interrupt negative behavior in this area including, but not limited to public urination, defecation, littering, and general noise disturbances. Ambassadors/Practitioners and other associated staff shall contact local authorities for activities that may endanger staff and the public.
- **De-Escalation Interventions:** Ambassadors/Practitioners will assist with relational and other interventions to help contain mental health episodes, to reverse overdose events, to prevent or interrupt street violence, or to prevent crime so long as it does not endanger Ambassadors/Practitioners. Solutions may include referring individuals to appropriate service personnel like EMTs, outreach workers for unhoused populations, or law enforcement.
- **Custodial and Sanitation Services:** Ambassadors/Practitioners shall assist with light trash pick-up which includes needle pickup and disposal. Ambassadors/Practitioners shall refer to dispatch or San Francisco 311 for more significant custodial or sanitation needs.

Ambassadors/Practitioners’ roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be facilitators of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors/Practitioners shall engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors/Practitioners will not provide security services and may not engage with individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police. If these activities are observed staff is required to call and report the activity to law enforcement.

Additionally, Grantee shall

- **Subcontract to one or more vendors who shall:**
  - Comply with all operational and deployment standards and procedures set by City Team for Grantee, and all other terms as set forth by Grantee
  - Take responsibility for operations within the service area, deploying roving or fixed post-style Ambassadors/Practitioners as agreed to in the deployment plan.
  - Ensure Ambassador/Practitioner coverage is efficient across blocks, taking care to deploy the minimum number of Ambassadors/Practitioners needed to safely provide coverage and to maximize the coverage of the program
  - Provide a thorough and comprehensive training. This training proposed by the subcontractor or vendors shall be pre-approved by the City Team. This training must be

documented, including subjects, sample training materials, training sequence, and updates on training cohorts/employees trained reported quarterly.

- Hire and train Ambassadors/Practitioners who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
- Hire and train Ambassadors/Practitioners who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services
- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests and make 911 reports as issues are identified in any part of the operation's geographic boundary
- Provide weekly deployment reports, hours and monthly deployment plans which include a fixed monthly cost

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

### **Task 3.1: Monthly Reporting**

Grantee shall provide Monthly reports to the City Team within 14 calendar days after each month or as soon as practical for the entirety of the grant term. Monthly reports for this area shall include: Total monthly Ambassador hours logged; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month.

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador over dose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance and quality control issues and how they are being addressed; training accomplishments; communications accomplishments and press.
- Map of deployment over the previous month.

If Grantee falls 20% behind monthly goal for hours of Ambassador/Practitioner services in any month, there shall be a meeting to evaluate grantee's workflow and develop a plan to get service delivery on track. If grantee falls more than 30% behind monthly service delivery goals, there shall be biweekly meetings with City Team evaluating progress. Further, OEWD may delay or deny approval of monthly and quarterly reports until such time service delivery is improved, and funding may be withheld until services are successfully delivered.

### **Task 3.1 Deliverable**

- Monthly Reports beginning with October 2024 to be provided within 14 days after each month for the entirety of the grant term, except for the final monthly report, which must

be completed, submitted, and approved by the Project Manager before the end of the grant term.

- Grantee may combine this submission with other due submissions, unless otherwise notified by City's Team.

Grantee will be paid based on deliverables which must be completed, submitted to City Team for joint review by DEM and OEWD, and approved by OEWD Program Manager before the grant term end.

## Appendix C-5 Invoicing and Payment Instructions

### Instructions:

- I. Grantee will submit a “**Funding Request**” and “**Schedule 1 To Request for Funding**” (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [owd.ap@sfgov.org](mailto:owd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. ***NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to [owd.ap@sfgov.org](mailto:owd.ap@sfgov.org) on or before the term end date.***
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or

upon earlier expiration of this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org)

Re: **MID-MARKET/ TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM-AMENDMENT 5**

Pursuant to Section 5.3 of the Grant Agreement (the “Grant Agreement”) dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** (“Grantee”) and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which funds are being requested: \_\_\_\_\_

Total Amount Requested in this Request: \$\_\_\_\_\_

Maximum Amount of Grant Funds Specified in Section 5.1 of the Grant Agreement: **\$ 68,851,756.00**

Total of All Grant Funds Disbursed Prior to this Request: \$\_\_\_\_\_

Grantee certifies that:

(a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.

(b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.

(c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;

(d) No Event of Default has occurred and is continuing;



(e) The person submitting this request through the City’s approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City’s statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION**, a California Non-Profit Public Benefit Corporation

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

Budget Line Item	Description	Amount
Deliverable 44	Task 1.3 Monthly Report August 2024	
Deliverable 45	Task 1.3 Monthly Report September 2024	
Deliverable 46	Task 1.4 9th Quarterly Report	
Deliverable 47	Task 1.3 Monthly Report October 2024	
Deliverable 48	Task 1.3 Monthly Report November 2024	
Deliverable 49	Task 1.3 Monthly Report December 2024	
Deliverable 50	Task 1.4 10th Quarterly Report	
Deliverable 51	Task 1.5 Semi-Annual Report 5	
Deliverable 52	Task 1.3 Monthly Report January 2025	
Deliverable 53	Task 1.3 Monthly Report February 2025	
Deliverable 54	Task 1.3 Monthly Report March 2025	
Deliverable 55	Task 1.4 11th Quarterly Report	
Deliverable 56	Task 1.3 Monthly Report April 2025	
Deliverable 57	Task 1.3 Monthly Report May 2025	
Deliverable 58	Task 1.3 Monthly Report June 2025	
Deliverable 59	Task 1.4 12th Quarterly Report	
Deliverable 60	Task 1.5 Semi-Annual Report 6	
Deliverable 61	Task 2.1 Ellis Street Monthly Report; Oct 2024	
Deliverable 62	Task 2.1 Ellis Street Monthly Report; Nov 2024	
Deliverable 63	Task 2.1 Ellis Street Monthly Report; Dec 2024	
Deliverable 64	Task 2.1 Ellis Street Monthly Report; Jan 2025	
Deliverable 65	Task 2.1 Ellis Street Monthly Report; Feb 2025	
Deliverable 66	Task 2.1 Ellis Street Monthly Report; Mar 2025	
Deliverable 67	Task 2.1 Ellis Street Monthly Report; Apr 2025	
Deliverable 68	Task 2.1 Ellis Street Monthly Report; May 2025	
Deliverable 69	Task 3.1 Willow Monthly Report; Oct 2024	
Deliverable 70	Task 3.2 Willow Monthly Report; Nov 2024	
Deliverable 71	Task 2.3 Ellis Street Monthly Report; Dec 2024	
Deliverable 72	Task 3.4 Willow Monthly Report; Jan 2025	
Deliverable 73	Task 3.5 Willow Monthly Report; Feb 2025	
Deliverable 74	Task 3.6 Willow Monthly Report; Mar 2025	
Deliverable 75	Task 3.7 Willow Monthly Report; Apr 2025	
Deliverable 76	Task 3.8 Willow Monthly Report; May 2025	
<b>Total Amount Invoiced:</b>		

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;
- (2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;

(3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;

(4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**

**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**GRANT AGREEMENT**

between

CITY AND COUNTY OF SAN FRANCISCO

and

**MID-MARKET FOUNDATION**  
**FSP Contract Number: 1000026131**

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**THIS GRANT AGREEMENT** (“Agreement”) is made as of **JULY 1, 2022**, in the City and County of San Francisco, State of California, by and between **MID-MARKET FOUNDATION**, a California nonprofit public benefit corporation (“Grantee”) and the **CITY AND COUNTY OF SAN FRANCISCO**, a municipal corporation (“City”) acting by and through **THE OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT** (“Department”),

**RECITALS**

**WHEREAS**, Grantee has applied to the Department for a **MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM** grant to fund the matters set forth in a grant plan; and summarized briefly as follows:

**to partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program; and**

**WHEREAS**, this Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through RFP 217 (Area A - Mid-Market/Tenderloin Community-Based Safety Program), a Request for Proposal (“RFP”) issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

**WHEREAS**, the City and Grantee intended for this Agreement to start on **JULY 1, 2022**; and

**WHEREAS**, the City and Grantee are just now executing this Agreement due to COVID-19 and administrative related delays; and

**WHEREAS**, the City and Grantee, each by their conduct, initiated their contractual relationship consistent with the terms and conditions of this Agreement, despite the delayed execution; and

**WHEREAS**, the City and Grantee intend for this Agreement to cover the period of **JULY 1, 2022** to **MARCH 31, 2023**, despite this delay; and

WHEREAS, the City and Grantee anticipate this Agreement may be amended to increase funds upon approval of the Board of Supervisors, and that if such increase is not approved that City and Grantee may enter an amendment to, among other things, modify the timing of the funding disbursements set forth in the Budget (as defined herein); and

**WHEREAS**, City desires to provide such a grant on the terms and conditions set forth herein:

**NOW, THEREFORE**, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the premises and the mutual covenants contained in this Agreement and for other good and valuable consideration, the receipt and adequacy of which is acknowledged, the parties agree as follows:

## **ARTICLE 1 DEFINITIONS**

**1.1 Specific Terms.** Unless the context otherwise requires, the following capitalized terms (whether singular or plural) shall have the meanings set forth below:

- (a) “**ADA**” shall mean the Americans with Disabilities Act (including all rules and regulations thereunder) and all other applicable federal, state and local disability rights legislation, as the same may be amended, modified or supplemented from time to time.
- (b) “**Application Documents**” shall mean collectively: (i) the grant application submitted by Grantee, including all exhibits, schedules, appendices and attachments thereto; (ii) all documents, correspondence and other written materials submitted with respect to the grant application; and (iii) all amendments, modifications or supplements to any of the foregoing approved in writing by City.
- (c) “**Budget**” shall mean the budget attached hereto as part of Appendix B.
- (d) “**Charter**” shall mean the Charter of City.
- (e) “**Contractor**” shall have the meaning as “Grantee” if used in this Agreement, as certain City contracting requirements also apply to grants of the City of San Francisco.
- (f) “**Controller**” shall mean the Controller of City.
- (g) “**Eligible Expenses**” shall have the meaning set forth in Appendix A.
- (h) “**Event of Default**” shall have the meaning set forth in Section 11.1.
- (i) “**Fiscal Quarter**” shall mean each period of three (3) calendar months commencing on July 1, October 1, January 1 and April 1, respectively.
- (j) “**Fiscal Year**” shall mean each period of twelve (12) calendar months commencing on July 1 and ending on June 30 during which all or any portion of this Agreement is in effect.
- (k) “**Funding Request**” shall have the meaning set forth in Section 5.3(a).
- (l) “**Grant**” shall mean this Agreement.

- (m) “**Grant Funds**” shall mean any and all funds allocated or disbursed to Grantee under this Agreement.
- (n) “**Grant Plan**” shall have the meaning set forth in Appendix B.
- (o) “**Indemnified Parties**” shall mean: (i) City, including the Department and all commissions, departments, agencies and other subdivisions of City; (ii) City's elected officials, directors, officers, employees, agents, successors and assigns; and (iii) all persons or entities acting on behalf of any of the foregoing.
- (p) “**Losses**” shall mean any and all liabilities, obligations, losses, damages, penalties, claims, actions, suits, judgments, fees, expenses and costs of whatsoever kind and nature (including legal fees and expenses and costs of investigation, of prosecuting or defending any Loss described above) whether or not such Loss be founded or unfounded, of whatsoever kind and nature.
- (q) “**Publication**” shall mean any report, article, educational material, handbook, brochure, pamphlet, press release, public service announcement, web page, audio or visual material or other communication for public dissemination, which relates to all or any portion of the Grant Plan or is paid for in whole or in part using Grant Funds.

**1.2 Additional Terms.** The terms “as directed,” “as required” or “as permitted” and similar terms shall refer to the direction, requirement, or permission of the Department. The terms “sufficient,” “necessary” or “proper” and similar terms shall mean sufficient, necessary or proper in the sole judgment of the Department. The terms “approval,” “acceptable” or “satisfactory” or similar terms shall mean approved by, or acceptable to, or satisfactory to the Department. The terms “include,” “included” or “including” and similar terms shall be deemed to be followed by the words “without limitation”. The use of the term “subcontractor,” “successor” or “assign” herein refers only to a subcontractor (“subgrantee”), successor or assign expressly permitted under Article 13.

**1.3 References to this Agreement.** References to this Agreement include: (a) any and all appendices, exhibits, schedules, attachments hereto; (b) any and all statutes, ordinances, regulations or other documents expressly incorporated by reference herein; and (c) any and all amendments, modifications or supplements hereto made in accordance with Section 17.2. References to articles, sections, subsections or appendices refer to articles, sections or subsections of or appendices to this Agreement, unless otherwise expressly stated. Terms such as “hereunder,” herein or “hereto” refer to this Agreement as a whole.

**1.4 Order of Precedence.** Grantee agrees to perform the services described below in accordance with the terms and conditions of this Agreement, implementing task orders, the RFP, and Grantee’s proposal dated June 22, 2021. The RFP and Grantee’s proposal are incorporated by reference as though fully set forth herein. Should there be a conflict of terms or conditions, this Agreement shall control over the RFP and the Grantee’s proposal. If the Appendices to this Agreement include any standard printed terms from the Grantee, Grantee agrees that in the event of discrepancy, inconsistency, gap, ambiguity, or conflicting language between the City’s terms and Grantee’s printed terms attached, the City’s terms shall take precedence, followed by the procurement issued by the department, Grantee’s proposal, and Grantee’s printed terms, respectively.

**ARTICLE 2**  
**APPROPRIATION AND CERTIFICATION OF GRANT FUNDS;**  
**LIMITATIONS ON CITY'S OBLIGATIONS**

**2.1 Risk of Non-Appropriation of Grant Funds.** This Agreement is subject to the budget and fiscal provisions of the Charter. City shall have no obligation to make appropriations for this Agreement in lieu of appropriations for new or other agreements. Grantee acknowledges that City budget decisions are subject to the discretion of its Mayor and Board of Supervisors. Grantee assumes all risk of possible non-appropriation or non-certification of funds, and such assumption is part of the consideration for this Agreement.

**2.2 Certification of Controller.** Charges will accrue only after prior written authorization certified by the Controller, and the amount of City's obligation shall not at any time exceed the amount certified for the purpose and period stated in such advance authorization.

**2.3 Automatic Termination for Nonappropriation of Funds.** This Agreement shall automatically terminate, without penalty, liability or expense of any kind to City, at the end of any Fiscal Year if funds are not appropriated for the next succeeding Fiscal Year. If funds are appropriated for a portion of any Fiscal Year, this Agreement shall terminate, without penalty, liability or expense of any kind to City, at the end of such portion of the Fiscal Year.

**2.4 SUPERSEDURE OF CONFLICTING PROVISIONS.** IN THE EVENT OF ANY CONFLICT BETWEEN ANY OF THE PROVISIONS OF THIS ARTICLE 2 AND ANY OTHER PROVISION OF THIS AGREEMENT, THE APPLICATION DOCUMENTS OR ANY OTHER DOCUMENT OR COMMUNICATION RELATING TO THIS AGREEMENT, THE TERMS OF THIS ARTICLE 2 SHALL GOVERN.

**2.5 Maximum Costs.** Except as may be provided by City ordinances governing emergency conditions, City and its employees and officers are not authorized to request Grantee to perform services or to provide materials, equipment and supplies that would result in Grantee performing services or providing materials, equipment and supplies that are beyond the scope of the services, materials, equipment and supplies specified in this Agreement unless this Agreement is amended in writing and approved as required by law to authorize the additional services, materials, equipment or supplies. City is not required to pay Grantee for services, materials, equipment or supplies provided by Grantee that are beyond the scope of the services, materials, equipment and supplies agreed upon herein and not approved by a written amendment to this Agreement lawfully executed by City. City and its employees and officers are not authorized to offer or promise to Grantee additional funding for this Agreement that exceeds the maximum amount of funding provided for herein. Additional funding for this Agreement in excess of the maximum provided herein shall require lawful approval and certification by the Controller. City is not required to honor any offered or promised additional funding which exceeds the maximum provided in this Agreement which requires lawful approval and certification of the Controller when the lawful approval and certification by the Controller has not been obtained. The Controller is not authorized to make payments on any agreement for which funds have not been certified as available in the budget or by supplemental appropriation.

**ARTICLE 3**  
**TERM**

**3.1 Effective Date.** This Agreement shall become effective when the Controller has certified to the availability of funds as set forth in Section 2.2 and the Department has notified Grantee thereof in writing.

**3.2 Duration of Term.** The term of this Agreement shall commence on **JULY 1, 2022** and expire on **MARCH 31, 2023**, unless earlier terminated as otherwise provided herein. Grantee shall not begin performance of its obligations under this Agreement until it receives written notice from City to proceed.

#### **ARTICLE 4 IMPLEMENTATION OF GRANT PLAN**

**4.1 Implementation of Grant Plan; Cooperation with Monitoring.** Grantee shall diligently and in good faith implement the Grant Plan on the terms and conditions set forth in this Agreement and, to the extent that they do not differ from this Agreement, the Application Documents. Grantee shall not materially change the nature or scope of the Grant Plan during the term of this Agreement without the prior written consent of City. Grantee shall promptly comply with all standards, specifications and formats of City, as they may from time to time exist, related to evaluation, planning and monitoring of the Grant Plan and shall cooperate in good faith with City in any evaluation, planning or monitoring activities conducted or authorized by City.

**4.2 Grantee's Personnel.** The Grant Plan shall be implemented only by competent personnel under the direction and supervision of Grantee.

**4.3 Ownership of Results.** Any interest of Grantee or any subgrantee, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subgrantee in connection with this Agreement or the implementation of the Grant Plan or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**4.4 Works for Hire.** If, in connection with this Agreement or the implementation of the Grant Plan, Grantee or any subgrantee creates artwork, copy, posters, billboards, photographs, videotapes, audiotapes, systems designs, software, reports, diagrams, surveys, source codes or any other original works of authorship or Publications, such creations shall be works for hire as defined under Title 17 of the United States Code, and all copyrights in such creations shall be the property of City. If it is ever determined that any such creations are not works for hire under applicable law, Grantee hereby assigns all copyrights thereto to City, and agrees to provide any material, execute such documents and take such other actions as may be necessary or desirable to effect such assignment. With the prior written approval of City, Grantee may retain and use copies of such creations for reference and as documentation of its experience and capabilities. Grantee shall obtain all releases, assignments or other agreements from subgrantees or other persons or entities implementing the Grant Plan to ensure that City obtains the rights set forth in this Grant.

**4.5 Publications and Work Product.**

(a) Grantee understands and agrees that City has the right to review, approve, disapprove or conditionally approve, in its sole discretion, the work and property funded in whole or part with the Grant Funds, whether those elements are written, oral or in any other medium. Grantee has the burden of demonstrating to City that each element of work or property funded in whole or part with the Grant Funds is directly and integrally related to the Grant Plan as approved by City. City shall have the sole and final discretion to determine whether Grantee has met this burden.

(b) Without limiting the obligations of Grantee set forth in subsection (a) above, Grantee shall submit to City for City's prior written approval any Publication, and Grantee shall not disseminate any such Publication unless and until it receives City's consent. In addition, Grantee shall submit to City for



approval, if City so requests, any other program material or form that Grantee uses or proposes to use in furtherance of the Grant Plan, and Grantee shall promptly provide to City one copy of all such materials or forms within two (2) days following City's request. The City's approval of any material hereunder shall not be deemed an endorsement of, or agreement with, the contents of such material, and the City shall have no liability or responsibility for any such contents. The City reserves the right to disapprove any material covered by this section at any time, notwithstanding a prior approval by the City of such material. Grantee shall not charge for the use or distribution of any Publication funded all or in part with the Grant Funds, without first obtaining City's written consent, which City may give or withhold in its sole discretion.

(c) Grantee shall distribute any Publication solely within San Francisco, unless City otherwise gives its prior written consent, which City may give or withhold in its sole discretion. In addition, Grantee shall furnish any services funded in whole or part with the Grant Funds under this Agreement solely within San Francisco, unless City otherwise gives its prior written consent, which City may give or withhold in its sole discretion.

(d) City may disapprove any element of work or property funded in whole or part by the Grant Funds that City determines, in its sole discretion, has any of the following characteristics: is divisive or discriminatory; undermines the purpose of the Grant Plan; discourages otherwise qualified potential employees or volunteers or any clients from participating in activities covered under the Grant Plan; undermines the effective delivery of services to clients of Grantee; hinders the achievement of any other purpose of City in making the Grant under this Agreement; or violates any other provision of this Agreement or applicable law. If City disapproves any element of the Grant Plan as implemented, or requires any change to it, Grantee shall immediately eliminate the disapproved portions and make the required changes. If City disapproves any materials, activities or services provided by third parties, Grantee shall immediately cease using the materials and terminate the activities or services and shall, at City's request, require that Grantee obtain the return of materials from recipients or deliver such materials to City or destroy them.

(e) City has the right to monitor from time to time the administration by Grantee or any of its subcontractors of any programs or other work, including, without limitation, educational programs or trainings, funded in whole or part by the Grant Funds, to ensure that Grantee is performing such element of the Grant Plan, or causing such element of the Grant Plan to be performed, consistent with the terms and conditions of this Agreement.

(f) Grantee shall acknowledge City's funding under this Agreement in all Publications. Such acknowledgment shall conspicuously state that the activities are sponsored in whole or in part through a grant from the Department. Except as set forth in this subsection, Grantee shall not use the name of the Department or City (as a reference to the municipal corporation as opposed to location) in any Publication without prior written approval of City.

## ARTICLE 5 USE AND DISBURSEMENT OF GRANT FUNDS

**5.1 Maximum Amount of Grant Funds.** The amount of the Grant Funds authorized for disbursement hereunder shall not exceed NINE MILLION Dollars (\$9,000,000) during the Term of the Agreement.

**5.2 Use of Grant Funds.** Grantee shall use the Grant Funds only for Eligible Expenses as set forth in Appendix A and for no other purpose. Grantee shall expend the Grant Funds in accordance with the

Budget and shall obtain the prior approval of City before transferring expenditures from one line item to another within the Budget.

**5.3 Disbursement Procedures.** Grant Funds shall be disbursed to Grantee as follows:

(a) Grantee shall submit to the Department for approval, in the manner specified for notices pursuant to Article 15, a document (a "Funding Request") substantially in the form attached as Appendix C. Any unapproved Funding Requests shall be returned by the Department to Grantee with a brief explanation why the Funding Request was rejected. If any such rejection relates only to a portion of Eligible Expenses itemized in a Funding Request, the Department shall have no obligation to disburse any Grant Funds for any other Eligible Expenses itemized in such Funding Request unless and until Grantee submits a Funding Request that is in all respects acceptable to the Department.

(b) The Department shall make all disbursements of Grant Funds pursuant to this Section through electronic payment or by check payable to Grantee sent via U.S. mail in accordance with Article 15, unless the Department otherwise agrees in writing, in its sole discretion. For electronic payment, City vendors receiving new contracts, contract renewals, or contract extensions must sign up to receive electronic payments through the City's Automated Clearing House (ACH) payments service/provider. Electronic payments are processed every business day and are safe and secure. To sign up for electronic payments, visit [www.sfgov.org/ach](http://www.sfgov.org/ach). The Department shall make disbursements of Grant Funds no more than once during each **MONTH**.

**5.4 Reserved. (State or Federal Funds)**

**5.5 Construction.**

(a) For Grant Plans that include construction or renovation activity, Grantee shall obtain all permits and comply with all applicable laws with respect to the work including the payment of prevailing wages. Grantee shall exercise prudent construction management and oversight, including ensuring that all contractors are licensed and bonded for the work, and that they maintain builders all risk and general liability insurance. City's funding contribution will not exceed the amounts set forth in this Agreement, and Grantee will be responsible for any and all cost overruns or construction defects or deficiencies. Grantee shall maintain appropriate reserves for contingencies.

(b) For any construction project costing \$200,000 or more, Grantee shall competitively bid the work. For any project costing more than \$5,000 but less than \$200,000, Grantee shall informally or formally solicit at least 3 proposals or bids from eligible contractors. Grantee may seek a waiver of these requirements from the City with justification, but any such waiver may be given or withheld in the City's sole discretion. For construction and rehabilitation projects that require building permits, Grantee shall consult with the Mayor's Office on Disability before applying for such permit to ensure that any disability accommodation issues are appropriately addressed.

(c) If the Grant Funds are used for the rehabilitation or improvement of real property, then Grantee shall maintain the nonprofit eligible purpose and use of the property consistent with this Agreement for the Tenure Period. The "Tenure Period" of this Agreement is the period of time that starts on the date of completion of the rehabilitation or improvements and that ends five (5) years thereafter. If Grantee leases the property and the remaining term of the lease is less than five (5) years following the expected date of completion such that Grantee may not be in a position to satisfy the Tenure Period requirement set forth above, then Grantee shall inform the City of such fact before the start of the construction work. The City may elect not to provide the Grant Funds if continued use of the real property for the full Tenure Period cannot reasonably be achieved.

**ARTICLE 6**  
**REPORTING REQUIREMENTS; AUDITS;**  
**PENALTIES FOR FALSE CLAIMS**

**6.1 Regular Reports.** Grantee shall provide, in a prompt and timely manner, financial, operational and other reports, as requested by the Department, in form and substance satisfactory to the Department. Such reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages, to the maximum extent possible.

**6.2 Organizational Documents.** If requested by City, Grantee shall provide to City the names of its current officers and directors and certified copies of its Articles of Incorporation and Bylaws as well as satisfactory evidence of the valid nonprofit status described in Section 8.1.

**6.3 Notification of Defaults or Changes in Circumstances.** Grantee shall notify City immediately of (a) any Event of Default or event that, with the passage of time, would constitute an Event of Default; and (b) any change of circumstances that would cause any of the representations and warranties contained in Article 8 to be false or misleading at any time during the term of this Agreement.

**6.4 Financial Statements.** Pursuant to San Francisco Administrative Code Section 67.32 and Controller requirements, if requested, within sixty (60) days following the end of each Fiscal Year, Grantee shall deliver to City an unaudited balance sheet and the related statement of income and cash flows for such Fiscal Year, all in reasonable detail acceptable to City, certified by an appropriate financial officer of Grantee as accurately presenting the financial position of Grantee. If requested by City, Grantee shall also deliver to City, no later than one hundred twenty (120) days following the end of any Fiscal Year, an audited balance sheet and the related statement of income and cash flows for such Fiscal Year, certified by a reputable accounting firm as accurately presenting the financial position of Grantee.

**6.5 Books and Records.** Grantee shall establish and maintain accurate files and records of all aspects of the Grant Plan and the matters funded in whole or in part with Grant Funds during the term of this Agreement. Without limiting the scope of the foregoing, Grantee shall establish and maintain accurate financial books and accounting records relating to Eligible Expenses incurred and Grant Funds received and expended under this Agreement, together with all invoices, documents, payrolls, time records and other data related to the matters covered by this Agreement, whether funded in whole or in part with Grant Funds. Grantee shall maintain all of the files, records, books, invoices, documents, payrolls and other data required to be maintained under this Section in a readily accessible location and condition for a period of not less than five (5) years after final payment under this Agreement or until any final audit has been fully completed, whichever is later.

**6.6 Inspection and Audit.** Grantee shall make available to City, its employees and authorized representatives, during regular business hours all of the files, records, books, invoices, documents, payrolls and other data required to be established and maintained by Grantee under Section 6.5. Grantee shall permit City, its employees and authorized representatives to inspect, audit, examine and make excerpts and transcripts from any of the foregoing. The rights of City pursuant to this Section shall remain in effect so long as Grantee has the obligation to maintain such files, records, books, invoices, documents, payrolls and other data under this Article 6.

**6.7 Submitting False Claims** Grantee shall at all times deal in good faith with the City, shall only submit a Funding Request to the City upon a good faith and honest determination that the funds sought are for Eligible Expenses under the Grant, and shall only use Grant Funds for payment of Eligible Expenses as set forth in Appendix A. Any Grantee who commits any of the following false acts shall be

liable to the City for three times the amount of damages the City sustains because of the Grantee's act. A Grantee will be deemed to have submitted a false claim to the City if the Grantee: (a) knowingly presents or causes to be presented to an officer or employee of the City a false Funding Request; (b) knowingly disburses Grants Funds for expenses that are not Eligible Expenses; (c) knowingly makes, uses, or causes to be made or used a false record or statement to get a false Funding Request paid or approved by the City; (d) conspires to defraud the City by getting a false Funding Request allowed or paid by the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City, subsequently discovers the falsity of the claim, and fails to disclose the false claim to the City within a reasonable time after discovery of the false claim.

**6.8 Grantee's Board of Directors.** Grantee shall at all times be governed by a legally constituted and fiscally responsible board of directors. Such board of directors shall meet regularly and maintain appropriate membership, as established in Grantee's bylaws and other governing documents and shall adhere to applicable provisions of federal, state and local laws governing nonprofit corporations. Grantee's board of directors shall exercise such oversight responsibility with regard to this Agreement as is necessary to ensure full and prompt performance by Grantee of its obligations under this Agreement.

## **ARTICLE 7 TAXES**

**7.1 Grantee to Pay All Taxes.** Grantee shall pay to the appropriate governmental authority, as and when due, any and all taxes, fees, assessments or other governmental charges, including possessory interest taxes and California sales and use taxes, levied upon or in connection with this Agreement, the Grant Plan, the Grant Funds or any of the activities contemplated by this Agreement.

**7.2 Use of City Real Property.** If at any time this Agreement entitles Grantee to the possession, occupancy or use of City real property for private gain, the following provisions shall apply:

(a) Grantee, on behalf of itself and any subgrantees, successors and assigns, recognizes and understands that this Agreement may create a possessory interest subject to property taxation and Grantee, and any subgrantee, successor or assign, may be subject to the payment of such taxes.

(b) Grantee, on behalf of itself and any subgrantees, successors and assigns, further recognizes and understands that any assignment permitted hereunder and any exercise of any option to renew or other extension of this Agreement may constitute a change in ownership for purposes of property taxation and therefore may result in a revaluation of any possessory interest created hereunder. Grantee shall report any assignment or other transfer of any interest in this Agreement or any renewal or extension thereof to the County Assessor within sixty (60) days after such assignment, transfer, renewal or extension.

(c) Grantee shall provide such other information as may be requested by City to enable City to comply with any reporting requirements under applicable law with respect to possessory interests.

**7.3 Withholding.** Grantee agrees that it is obligated to pay all amounts due to the City under the San Francisco Business and Tax Regulations Code during the term of this Agreement. Pursuant to Section 6.10-2 of the San Francisco Business and Tax Regulations Code, Grantee further acknowledges and agrees that City may withhold any payments due to Grantee under this Agreement if Grantee is delinquent in the payment of any amount required to be paid to the City under the San Francisco Business and Tax Regulations Code. Any payments withheld under this paragraph shall be made to Grantee, without interest, upon Grantee coming back into compliance with its obligations.

## ARTICLE 8 REPRESENTATIONS AND WARRANTIES

Grantee represents and warrants each of the following as of the date of this Agreement and at all times throughout the term of this Agreement:

**8.1 Organization; Authorization.** Grantee is a nonprofit corporation, duly organized and validly existing and in good standing under the laws of the jurisdiction in which it was formed. Grantee has established and maintains valid nonprofit status under Section 501(c)(3) of the United States Internal Revenue Code of 1986, as amended, and all rules and regulations promulgated under such Section. Grantee has duly authorized by all necessary action the execution, delivery and performance of this Agreement. Grantee has duly executed and delivered this Agreement and this Agreement constitutes a legal, valid and binding obligation of Grantee, enforceable against Grantee in accordance with the terms hereof.

**8.2 Location.** Grantee's operations, offices and headquarters are located at the address for notices set forth in Section 15. All aspects of the Grant Plan will be implemented at the geographic location(s), if any, specified in the Grant Plan.

**8.3 No Misstatements.** No document furnished or to be furnished by Grantee to City in connection with the Application Documents, this Agreement, any Funding Request or any other document relating to any of the foregoing, contains or will contain any untrue statement of material fact or omits or will omit a material fact necessary to make the statements contained therein not misleading, under the circumstances under which any such statement shall have been made.

**8.4 Conflict of Interest.**

(a) Through its execution of this Agreement, Grantee acknowledges that it is familiar with the provision of Section 15.103 of the City's Charter, Article III, Chapter 2 of the City's Campaign and Governmental Conduct Code, and Section 87100 et seq. and Section 1090 et seq. of the Government Code of the State of California, and certifies that it does not know of any facts which constitutes a violation of said provisions and agrees that it will immediately notify the City if it becomes aware of any such fact during the term of this Agreement.

(b) Not more than one member of an immediate family serves or will serve as an officer, director or employee of Grantee, without the prior written consent of City. For purposes of this subsection, "immediate family" shall include husband, wife, domestic partners, brothers, sisters, children and parents (both legal parents and step-parents).

**8.5 No Other Agreements with City.** Except as expressly itemized in Appendix D, neither Grantee nor any of Grantee's affiliates, officers, directors or employees has any interest, however remote, in any other agreement with City including any commission, department or other subdivision thereof.

**8.6 Subcontracts.** Except as may be permitted under Section 13.3, Grantee has not entered into any agreement, arrangement or understanding with any other person or entity pursuant to which such person or entity will implement or assist in implementing all or any portion of the Grant Plan.

**8.7 Eligibility to Receive Federal Funds.** By executing this Agreement, Grantee certifies that Grantee is not suspended, debarred or otherwise excluded from participation in federal assistance programs.

Grantee acknowledges that this certification of eligibility to receive federal funds is a material term of the Agreement.

## **ARTICLE 9 INDEMNIFICATION AND GENERAL LIABILITY**

**9.1 Indemnification.** Grantee shall indemnify, protect, defend and hold harmless each of the Indemnified Parties from and against any and all Losses arising from, in connection with or caused by: (a) a material breach of this Agreement by Grantee; (b) a material breach of any representation or warranty of Grantee contained in this Agreement; (c) any personal injury caused, directly or indirectly, by any act or omission of Grantee or its employees, subgrantees or agents; (d) any property damage caused, directly or indirectly by any act or omission of Grantee or its employees, subgrantees or agents; (e) the use, misuse or failure of any equipment or facility used by Grantee, or by any of its employees, subgrantees or agents, regardless of whether such equipment or facility is furnished, rented or loaned to Grantee by an Indemnified Party; (f) any tax, fee, assessment or other charge for which Grantee is responsible under Article 7; or (g) any infringement of patent rights, copyright, trade secret or any other proprietary right or trademark of any person or entity in consequence of the use by any Indemnified Party of any goods or services furnished to such Indemnified Party in connection with this Agreement. Grantee's obligations under the immediately preceding sentence shall apply to any Loss that is caused in whole or in part by the active or passive negligence of any Indemnified Party, but shall exclude any Loss caused solely by the willful misconduct of the Indemnified Party. The foregoing indemnity shall include, without limitation, consultants and experts and related costs and City's costs of investigating any claims against the City.

**9.2 Duty to Defend; Notice of Loss.** Grantee acknowledges and agrees that its obligation to defend the Indemnified Parties under Section 9.1: (a) is an immediate obligation, independent of its other obligations hereunder; (b) applies to any Loss which actually or potentially falls within the scope of Section 9.1, regardless of whether the allegations asserted in connection with such Loss are or may be groundless, false or fraudulent; and (c) arises at the time the Loss is tendered to Grantee by the Indemnified Party and continues at all times thereafter. The Indemnified Party shall give Grantee prompt notice of any Loss under Section 9.1 and Grantee shall have the right to defend, settle and compromise any such Loss; provided, however, that the Indemnified Party shall have the right to retain its own counsel at the expense of Grantee if representation of such Indemnified Party by the counsel retained by Grantee would be inappropriate due to conflicts of interest between such Indemnified Party and Grantee. An Indemnified Party's failure to notify Grantee promptly of any Loss shall not relieve Grantee of any liability to such Indemnified Party pursuant to Section 9.1, unless such failure materially impairs Grantee's ability to defend such Loss. Grantee shall seek the Indemnified Party's prior written consent to settle or compromise any Loss if Grantee contends that such Indemnified Party shares in liability with respect thereto.

**9.3 Incidental and Consequential Damages.** Losses covered under this Article 9 shall include any and all incidental and consequential damages resulting in whole or in part from Grantee's acts or omissions. Nothing in this Agreement shall constitute a waiver or limitation of any rights that any Indemnified Party may have under applicable law with respect to such damages.

**9.4 LIMITATION ON LIABILITY OF CITY.** CITY'S OBLIGATIONS UNDER THIS AGREEMENT SHALL BE LIMITED TO THE AGGREGATE AMOUNT OF GRANT FUNDS ACTUALLY DISBURSED HEREUNDER. NOTWITHSTANDING ANY OTHER PROVISION CONTAINED IN THIS AGREEMENT, THE APPLICATION DOCUMENTS OR ANY OTHER DOCUMENT OR COMMUNICATION RELATING TO THIS AGREEMENT, IN NO EVENT SHALL CITY BE LIABLE, REGARDLESS OF WHETHER ANY CLAIM IS BASED ON CONTRACT OR

TORT, FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT, THE GRANT FUNDS, THE GRANT PLAN OR ANY ACTIVITIES PERFORMED IN CONNECTION WITH THIS AGREEMENT.

## **ARTICLE 10 INSURANCE**

**10.1 Types and Amounts of Coverage.** Without limiting Grantee's liability pursuant to Article 9, Grantee shall maintain in force, during the full term of this Agreement, insurance in the following amounts and coverages:

(a) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than one million dollars (\$1,000,000) each accident, injury, or illness.

(b) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence and \$2,000,000 general aggregate for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; policy must include Abuse and Molestation coverage, and

(c) Commercial Automobile Liability Insurance with limits not less than one million dollars (\$1,000,000) each occurrence Combined Single Limit for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.

**10.2 Additional Requirements for General and Automobile Coverage.** Commercial General Liability and Commercial Automobile Liability insurance policies shall:

(a) Name as additional insured City and its officers, agents and employees.

(b) Provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that insurance applies separately to each insured against whom claim is made or suit is brought, except with respect to limits of liability.

**10.3 Additional Requirements for All Policies.** All policies shall be endorsed to provide at least thirty (30) days' advance written notice to City of cancellation of policy for any reason, nonrenewal or reduction in coverage and specific notice mailed to City's address for notices pursuant to Article 15.

**10.4 Required Post-Expiration Coverage.** Should any of the insurance required hereunder be provided under a claims-made form, Grantee shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three (3) years beyond the expiration or termination of this Agreement, to the effect that, should occurrences during the term hereof give rise to claims made after expiration or termination of the Agreement, such claims shall be covered by such claims-made policies.

**10.5 General Annual Aggregate Limit/Inclusion of Claims Investigation or Legal Defense Costs.** Should any of the insurance required hereunder be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.

**10.6 Evidence of Insurance.** Before commencing any operations under this Agreement, Grantee shall furnish to City certificates of insurance, and additional insured policy endorsements, in form and with insurers satisfactory to City, evidencing all coverages set forth above, and shall furnish complete copies of policies promptly upon City's request. Before commencing any operations under this Agreement, Grantee shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Failure to maintain insurance shall constitute a material breach of this Agreement.

**10.7 Effect of Approval.** Approval of any insurance by City shall not relieve or decrease the liability of Grantee hereunder.

**10.8 Insurance for Subcontractors and Evidence of this Insurance.** If a subcontractor will be used to complete any portion of this agreement, the grantee shall ensure that the subcontractor shall provide all necessary insurance and shall name the City and County of San Francisco, its officers, agents, and employees and the grantee listed as additional insureds.

**10.9 Worker's Compensation.** The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors. The City will accept Grantee's compliance with the Workers' Compensation requirements under this Article 10 by causing its contractor (Urban Place Consulting Group, Inc.) to submit to the City evidence of Workers' Compensation coverage that complies with this Article 10, as further described in the email correspondence attached to this Agreement as Appendix F.

## **ARTICLE 11 EVENTS OF DEFAULT AND REMEDIES**

**11.1 Events of Default.** The occurrence of any one or more of the following events shall constitute an "Event of Default" under this Agreement:

(a) **False Statement.** Any statement, representation or warranty contained in this Agreement, in the Application Documents, in any Funding Request or in any other document submitted to City under this Agreement is found by City to be false or misleading.

(b) **Failure to Provide Insurance.** Grantee fails to provide or maintain in effect any policy of insurance required in Article 10.

(c) **Failure to Comply with Representations and Warranties or Applicable Laws.** Grantee fails to perform or breaches any of the terms or provisions of Article 8 or 16.

(d) **Failure to Perform Other Covenants.** Grantee fails to perform or breaches any other agreement or covenant of this Agreement to be performed or observed by Grantee as and when performance or observance is due and such failure or breach continues for a period of ten (10) days after the date on which such performance or observance is due.

(e) **Cross Default.** Grantee defaults under any other agreement between Grantee and City (after expiration of any grace period expressly stated in such agreement).



(f) **Voluntary Insolvency.** Grantee (i) is generally not paying its debts as they become due, (ii) files, or consents by answer or otherwise to the filing against it of, a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction, (iii) makes an assignment for the benefit of its creditors, (iv) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of Grantee or of any substantial part of Grantee's property or (v) takes action for the purpose of any of the foregoing.

(g) **Involuntary Insolvency.** Without consent by Grantee, a court or government authority enters an order, and such order is not vacated within ten (10) days, (i) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Grantee or with respect to any substantial part of Grantee's property, (ii) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (iii) ordering the dissolution, winding-up or liquidation of Grantee.

**11.2 Remedies upon Event of Default.** Upon and during the continuance of an Event of Default, City may do any of the following, individually or in combination with any other remedy:

(a) **Termination.** City may terminate this Agreement by giving a written termination notice to Grantee of the Event of Default and that, on the date specified in the notice, this Agreement shall terminate and all rights of Grantee hereunder shall be extinguished. In the sole discretion of the City, Grantee may be allowed ten (10) days to cure the default. In the event of termination for default, Grantee will be paid for Eligible Expenses in any Funding Request that was submitted and approved by City prior to the date of termination specified in such notice.

(b) **Withholding of Grant Funds.** City may withhold all or any portion of Grant Funds not yet disbursed hereunder, regardless of whether Grantee has previously submitted a Funding Request or whether City has approved the disbursement of the Grant Funds requested in any Funding Request. Any Grant Funds withheld pursuant to this Section and subsequently disbursed to Grantee after cure of applicable Events of Default, if granted by the City in its sole discretion, shall be disbursed without interest.

(c) **Offset.** City may offset against all or any portion of undisbursed Grant Funds hereunder or against any payments due to Grantee under any other agreement between Grantee and City the amount of any outstanding Loss incurred by any Indemnified Party, including any Loss incurred as a result of the Event of Default.

(d) **Return of Grant Funds.** City may demand the immediate return of any previously disbursed Grant Funds that have been claimed or expended by Grantee in breach of the terms of this Agreement, together with interest thereon from the date of disbursement at the maximum rate permitted under applicable law.

**11.3 Termination for Convenience.** City shall have the option, in its sole discretion, to terminate this Agreement at any time for convenience and without cause. City shall exercise this option by giving Grantee written notice that specifies the effective date of termination. Upon receipt of the notice of termination, Grantee shall undertake with diligence all necessary actions to effect the termination of this Agreement on the date specified by City and minimize the liability of Grantee and City to third parties. Such actions shall include, without limitation:

- (a) Halting the performance of all work under this Agreement on the date(s) and in the manner specified by City;
- (b) Terminating all existing orders and subcontracts, and not placing any further orders or subcontracts for materials, services, equipment or other items; and
- (c) Completing performance of any work that City designates to be completed prior to the date of termination specified by City.

In no event shall City be liable for costs incurred by Grantee or any of its subcontractors after the termination date specified by City, except for those costs incurred at the request of City pursuant to this section.

**11.4 Remedies Nonexclusive.** Each of the remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The remedies contained herein are in addition to all other remedies available to City at law or in equity by statute or otherwise and the exercise of any such remedy shall not preclude or in any way be deemed to waive any other remedy.

## **ARTICLE 12 DISCLOSURE OF INFORMATION AND DOCUMENTS**

**12.1 Proprietary or Confidential Information of City.** Grantee understands and acknowledges that, in the performance of this Agreement or in contemplation thereof, Grantee may have access to private or confidential information that may be owned or controlled by City and that such information may contain proprietary or confidential information, the disclosure of which to third parties may be damaging to City. Grantee agrees that all information disclosed by City to Grantee shall be held in confidence and used only in the performance of this Agreement. Grantee shall exercise the same standard of care to protect such information as a reasonably prudent nonprofit entity would use to protect its own proprietary or confidential data.

**12.2 Sunshine Ordinance.** Grantee acknowledges and agrees that this Agreement and the Application Documents are subject to Section 67.24(e) of the San Francisco Administrative Code, which provides that contracts, including this Agreement, grantee's bids, responses to Requests for Proposals and all other records of communications between City and persons or entities seeking contracts, shall be open to inspection immediately after a contract has been awarded. Nothing in Section 67.24(e) (as it exists on the date hereof) requires the disclosure of a private person's or organization's net worth or other proprietary financial data submitted for qualification for a contract or other benefit until and unless that person or organization is awarded the contract or benefit. All information provided by Grantee covered by Section 67.24(e) (as it may be amended from time to time) will be made available to the public upon request.

**12.3 Financial Projections.** Pursuant to San Francisco Administrative Code Section 67.32, Grantee agrees upon request to provide City with financial projections (including profit and loss figures) for the activities and/or projects contemplated by this Grant ("Project") and annual audited financial statements thereafter. Grantee agrees that all such projections and financial statements shall be public records that must be disclosed.

## ARTICLE 13 ASSIGNMENTS AND SUBCONTRACTING

**13.1 No Assignment by Grantee.** Grantee shall not, either directly or indirectly, assign, transfer, hypothecate, subcontract or delegate all or any portion of this Agreement or any rights, duties or obligations of Grantee hereunder without the prior written consent of City. This Agreement shall not, nor shall any interest herein, be assignable as to the interest of Grantee involuntarily or by operation of law without the prior written consent of City. A change of ownership or control of Grantee or a sale or transfer of substantially all of the assets of Grantee shall be deemed an assignment for purposes of this Agreement.

**13.2 Agreement Made in Violation of this Article.** Any agreement made in violation of Section 13.1 shall confer no rights on any person or entity and shall automatically be null and void.

**13.3 Subcontracting.** If Appendix E lists any permitted subgrantees, then notwithstanding any other provision of this Agreement to the contrary, Grantee shall have the right to subcontract on the terms set forth in this Section. If Appendix E is blank or specifies that there are no permitted subgrantees, then Grantee shall have no rights under this Section.

(a) **Limitations.** In no event shall Grantee subcontract or delegate the whole of the Grant Plan. Grantee may subcontract with any of the permitted subgrantees set forth on Appendix E without the prior consent of City; provided, however, that Grantee shall not thereby be relieved from any liability or obligation under this Agreement and, as between City and Grantee, Grantee shall be responsible for the acts, defaults and omissions of any subgrantee or its agents or employees as fully as if they were the acts, defaults or omissions of Grantee. Grantee shall ensure that its subgrantees comply with all of the terms of this Agreement, insofar as they apply to the subcontracted portion of the Grant Plan. All references herein to duties and obligations of Grantee shall be deemed to pertain also to all subgrantees to the extent applicable. A default by any subgrantee shall be deemed to be an Event of Default hereunder. Nothing contained in this Agreement shall create any contractual relationship between any subgrantee and City.

(b) **Terms of Subcontract.** Each subcontract shall be in form and substance acceptable to City and shall expressly provide that it may be assigned to City without the prior consent of the subgrantee. In addition, each subcontract shall incorporate all of the terms of this Agreement, insofar as they apply to the subcontracted portion of the Grant Plan. Without limiting the scope of the foregoing, each subcontract shall provide City, with respect to the subgrantee, the audit and inspection rights set forth in Section 6.6. Upon the request of City, Grantee shall promptly furnish to City true and correct copies of each subcontract permitted hereunder.

**13.4 Grantee Retains Responsibility.** Grantee shall remain liable for the performance by any assignee or subgrantee of all of the covenants terms and conditions contained in this Agreement.

## ARTICLE 14 INDEPENDENT CONTRACTOR STATUS

**14.1 Nature of Agreement.** Grantee shall be deemed at all times to be an independent contractor and is solely responsible for the manner in which Grantee implements the Grant Plan and uses the Grant Funds. Grantee shall at all times remain solely liable for the acts and omissions of Grantee, its officers and directors, employees and agents. Nothing in this Agreement shall be construed as creating a partnership, joint venture, employment or agency relationship between City and Grantee.

**14.2 Direction.** Any terms in this Agreement referring to direction or instruction from the Department or City shall be construed as providing for direction as to policy and the result of Grantee's work only, and not as to the means by which such a result is obtained.

**14.3 Consequences of Recharacterization.**

(a) Should City, in its discretion, or a relevant taxing authority such as the Internal Revenue Service or the State Employment Development Division, or both, determine that Grantee is an employee for purposes of collection of any employment taxes, the amounts payable under this Agreement shall be reduced by amounts equal to both the employee and employer portions of the tax due (and offsetting any credits for amounts already paid by Grantee which can be applied against this liability). City shall subsequently forward such amounts to the relevant taxing authority.

(b) Should a relevant taxing authority determine a liability for past services performed by Grantee for City, upon notification of such fact by City, Grantee shall promptly remit such amount due or arrange with City to have the amount due withheld from future payments to Grantee under this Agreement (again, offsetting any amounts already paid by Grantee which can be applied as a credit against such liability).

(c) A determination of employment status pursuant to either subsection (a) or (b) of this Section 14.3 shall be solely for the purposes of the particular tax in question, and for all other purposes of this Agreement, Grantee shall not be considered an employee of City. Notwithstanding the foregoing, if any court, arbitrator, or administrative authority determine that Grantee is an employee for any other purpose, Grantee agrees to a reduction in City's financial liability hereunder such that the aggregate amount of Grant Funds under this Agreement does not exceed what would have been the amount of such Grant Funds had the court, arbitrator, or administrative authority had not determined that Grantee was an employee.

**ARTICLE 15  
NOTICES AND OTHER COMMUNICATIONS**

**15.1 Requirements.** Unless otherwise specifically provided herein, all notices, consents, directions, approvals, instructions, requests and other communications hereunder shall be in writing, shall be addressed to the person and address set forth below and may be sent by U.S. mail or e-mail, and shall be addressed as follows:):

If to the Department or City: **CITY & COUNTY OF SAN FRANCISCO**  
**OFFICE OF ECONOMIC AND WORKFORCE**  
**DEVELOPMENT**  
**1 SOUTH VAN NESS AVE., 5<sup>TH</sup> FLOOR**  
San Francisco, CA **94103**  
Attn: **AMY COHEN**  
Email: **AMY.B.COHEN@SFGOV.ORG**

If to Grantee: **MID-MARKET FOUNDATION**  
**20 GALLI DRIVE, SUITE A**

Novato, CA 94949-5731  
Attn: STEVE GIBSON  
Email:  
INFO@MIDMARKETBUSINESSASSOCIATION.COM

Any notice of default must be sent by registered mail.

**15.2 Effective Date.** All communications sent in accordance with Section 15.1 shall become effective on the date of receipt

**15.3 Change of Address.** Any party hereto may designate a new address for purposes of this Article 15 by notice to the other party.

## **ARTICLE 16 COMPLIANCE**

**16.1 Reserved.**

**16.2 Nondiscrimination; Penalties.**

(a) **Grantee Shall Not Discriminate.** In the performance of this Agreement, Grantee agrees not to discriminate against any employee, City and County employee working with such grantee or subgrantee, applicant for employment with such grantee or subgrantee, or against any person seeking accommodations, advantages, facilities, privileges, services, or membership in all business, social, or other establishments or organizations, on the basis of the fact or perception of a person's race, color, creed, religion, national origin, ancestry, age, height, weight, sex, sexual orientation, gender identity, domestic partner status, marital status, disability or Acquired Immune Deficiency Syndrome or HIV status (AIDS/HIV status), or association with members of such protected classes, or in retaliation for opposition to discrimination against such classes.

(b) **Subcontracts.** Grantee shall incorporate by reference in all subcontracts the provisions of Sections 12B.2(a), 12B.2(c)-(k), and 12C.3 of the San Francisco Administrative Code and shall require all subgrantees to comply with such provisions. Grantee's failure to comply with the obligations in this subsection shall constitute a material breach of this Agreement.

(c) **Non-Discrimination in Benefits.** Grantee does not as of the date of this Agreement and will not during the term of this Agreement, in any of its operations in San Francisco or where the work is being performed for the City or elsewhere within the United States, discriminate in the provision of bereavement leave, family medical leave, health benefits, membership or membership discounts, moving expenses, pension and retirement benefits or travel benefits, as well as any benefits other than the benefits specified above, between employees with domestic partners and employees with spouses, and/or between the domestic partners and spouses of such employees, where the domestic partnership has been registered with a governmental entity pursuant to state or local law authorizing such registration, subject to the conditions set forth in Section 12B.2(b) of the San Francisco Administrative Code.

(d) **Condition to Contract.** As a condition to this Agreement, Grantee shall execute the "Chapter 12B Declaration: Nondiscrimination in Contracts and Benefits" form (Form CMD-12B-101) with supporting documentation and secure the approval of the form by the San Francisco Contract Monitoring Division.

(e) **Incorporation of Administrative Code Provisions by Reference.** The provisions of Chapters 12B and 12C of the San Francisco Administrative Code are incorporated in this Section by reference and made a part of this Agreement as though fully set forth herein. Grantee shall comply fully with and be bound by all of the provisions that apply to this Agreement under such Chapters of the Administrative Code, including the remedies provided in such Chapters. Without limiting the foregoing, Grantee understands that pursuant to Sections 12B.2(h) and 12C.3(g) of the San Francisco Administrative Code, a penalty of fifty dollars (\$50) for each person for each calendar day during which such person was discriminated against in violation of the provisions of this Agreement may be assessed against Grantee and/or deducted from any payments due Grantee.

### **16.3 Reserved.**

**16.4 Tropical Hardwood and Virgin Redwood Ban.** Pursuant to § 804(b) of the San Francisco Environment Code, City urges all grantees not to import, purchase, obtain, or use for any purpose, any tropical hardwood, tropical hardwood wood product, virgin redwood or virgin redwood wood product.

**16.5 Drug-Free Workplace Policy.** Grantee acknowledges that pursuant to the Federal Drug-Free Workplace Act of 1989, the unlawful manufacture, distribution, dispensation, possession, or use of a controlled substance is prohibited on City premises. Grantee and its employees, agents or assigns shall comply with all terms and provisions of such Act and the rules and regulations promulgated thereunder.

**16.6 Resource Conservation; Liquidated Damages.** Chapter 5 of the San Francisco Environment Code (Resource Conservation) is incorporated herein by reference. Failure by Grantee to comply with any of the applicable requirements of Chapter 5 will be deemed a material breach of contract. If Grantee fails to comply in good faith with any of the provisions of Chapter 5, Grantee shall be liable for liquidated damages in an amount equal to Grantee's net profit under this Agreement, or five percent (5%) of the total contract amount, whichever is greater. Grantee acknowledges and agrees that the liquidated damages assessed shall be payable to City upon demand and may be offset against any monies due to Grantee from any contract with City.

**16.7 Compliance with ADA.** Grantee acknowledges that, pursuant to the ADA, programs, services and other activities provided by a public entity to the public, whether directly or through a grantee or contractor, must be accessible to the disabled public. Grantee shall not discriminate against any person protected under the ADA in connection with all or any portion of the Grant Plan and shall comply at all times with the provisions of the ADA.

**16.8. Requiring Minimum Compensation for Employees.** Grantee shall pay covered employees no less than the minimum compensation required by San Francisco Administrative Code Chapter 12P, including a minimum hourly gross compensation, compensated time off, and uncompensated time off. Grantee is subject to the enforcement and penalty provisions in Chapter 12P. Information about and the text of the Chapter 12P is available on the web at <http://sfgov.org/olse/mco>. Grantee is required to comply with all of the applicable provisions of 12P, irrespective of the listing of obligations in this Section. By signing and executing this Agreement, Grantee certifies that it complies with Chapter 12P.

**16.9 Limitations on Contributions.** By executing this Agreement, Grantee acknowledges its obligations under section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who contracts with, or is seeking a contract with, any department of the City for the rendition of personal services, for the furnishing of any material, supplies or equipment, for the sale or lease of any land or building, for a grant, loan or loan guarantee, or for a development agreement, from making any campaign contribution to (i) a City elected official if the contract must be approved by that official, a board on which that official serves, or the board of a state agency on which an appointee of that

official serves, (ii) a candidate for that City elective office, or (iii) a committee controlled by such elected official or a candidate for that office, at any time from the submission of a proposal for the contract until the later of either the termination of negotiations for such contract or twelve months after the date the City approves the contract. The prohibition on contributions applies to each prospective party to the contract; each member of Grantee's board of directors; Grantee's chairperson, chief executive officer, chief financial officer and chief operating officer; any person with an ownership interest of more than 10 % in Grantee; any subcontractor listed in the bid or contract; and any committee that is sponsored or controlled by Grantee. Grantee certifies that it has informed each such person of the limitation on contributions imposed by Section 1.126 by the time it submitted a proposal for the grant, and has provided the names of the persons required to be informed to the City department with whom it is contracting.

**16.10 First Source Hiring Program.** Contractor must comply with all of the provisions of the First Source Hiring Program, Chapter 83 of the San Francisco Administrative Code, that apply to this Agreement, and Contractor is subject to the enforcement and penalty provisions in Chapter 83.

**16.11 Prohibition on Political Activity with City Funds.** In accordance with San Francisco Administrative Code Chapter 12.G, no funds appropriated by the City and County of San Francisco for this Agreement may be expended for organizing, creating, funding, participating in, supporting, or attempting to influence any political campaign for a candidate or for a ballot measure (collectively, "Political Activity"). The terms of San Francisco Administrative Code Chapter 12.G are incorporated herein by this reference. Accordingly, an employee working in any position funded under this Agreement shall not engage in any Political Activity during the work hours funded hereunder, nor shall any equipment or resource funded by this Agreement be used for any Political Activity. In the event Grantee, or any staff member in association with Grantee, engages in any Political Activity, then (i) Grantee shall keep and maintain appropriate records to evidence compliance with this section, and (ii) Grantee shall have the burden to prove that no funding from this Agreement has been used for such Political Activity. Grantee agrees to cooperate with any audit by the City or its designee in order to ensure compliance with this section. In the event Grantee violates the provisions of this section, the City may, in addition to any other rights or remedies available hereunder, (i) terminate this Agreement and any other agreements between Grantee and City, (ii) prohibit Grantee from bidding on or receiving any new City contract for a period of two (2) years, and (iii) obtain reimbursement of all funds previously disbursed to Grantee under this Agreement.

**16.12 Preservative-treated Wood Containing Arsenic.** Grantee may not purchase preservative-treated wood products containing arsenic in the performance of this Agreement unless an exemption from the requirements of Chapter 13 of the San Francisco Environment Code is obtained from the Department of the Environment under Section 1304 of the Code. The term "preservative-treated wood containing arsenic" shall mean wood treated with a preservative that contains arsenic, elemental arsenic, or an arsenic copper combination, including, but not limited to, chromated copper arsenate preservative, ammoniacal copper zinc arsenate preservative, or ammoniacal copper arsenate preservative. Grantee may purchase preservative-treated wood products on the list of environmentally preferable alternatives prepared and adopted by the Department of the Environment. This provision does not preclude Grantee from purchasing preservative-treated wood containing arsenic for saltwater immersion. The term "saltwater immersion" shall mean a pressure-treated wood that is used for construction purposes or facilities that are partially or totally immersed in saltwater.

**16.13 Reserved. (Working with Minors)**

**16.14 Protection of Private Information.** Grantee has read and agrees to the terms set forth in San Francisco Administrative Code Sections 12M.2, "Nondisclosure of Private Information," and 12M.3, "Enforcement" of Administrative Code Chapter 12M, "Protection of Private Information," which are

incorporated herein as if fully set forth. Grantee agrees that any failure of Grantee to comply with the requirements of Section 12M.2 of this Chapter shall be a material breach of the Agreement. In such an event, in addition to any other remedies available to it under equity or law, the City may terminate the Agreement, bring a false claim action against the Grantee pursuant to Chapter 6 or Chapter 21 of the Administrative Code, or debar the Grantee.

**16.15 Public Access to Meetings and Records.** If Grantee receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the San Francisco Administrative Code, Grantee shall comply with and be bound by all the applicable provisions of that Chapter. By executing this Agreement, Grantee agrees to open its meetings and records to the public in the manner set forth in Sections 12L.4 and 12L.5 of the Administrative Code. Grantee further agrees to make good-faith efforts to promote community membership on its Board of Directors in the manner set forth in Section 12L.6 of the Administrative Code. Grantee acknowledges that its material failure to comply with any of the provisions of this paragraph shall constitute a material breach of this Agreement. Grantee further acknowledges that such material breach of the Agreement shall be grounds for the City to terminate and/or not renew the Agreement, partially or in its entirety.

**16.16 Consideration of Criminal History in Hiring and Employment Decisions.**

(a) Contractor agrees to comply fully with and be bound by all of the provisions of Chapter 12T, “City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions,” of the San Francisco Administrative Code (“Chapter 12T”), including the remedies provided, and implementing regulations, as may be amended from time to time. The provisions of Chapter 12T are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the Chapter 12T is available on the web at <http://sfgov.org/olse/fco>. Contractor is required to comply with all of the applicable provisions of 12T, irrespective of the listing of obligations in this Section. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12T.

(b) The requirements of Chapter 12T shall only apply to a Contractor’s or Subcontractor’s operations to the extent those operations are in furtherance of the performance of this Agreement, shall apply only to applicants and employees who would be or are performing work in furtherance of this Agreement, and shall apply when the physical location of the employment or prospective employment of an individual is wholly or substantially within the City of San Francisco. Chapter 12T shall not apply when the application in a particular context would conflict with federal or state law or with a requirement of a government agency implementing federal or state law.

**16.17 Food Service Waste Reduction Requirements.** Grantee agrees to comply fully with and be bound by all of the provisions of the Food Service Waste Reduction Ordinance, as set forth in San Francisco Environment Code Chapter 16, including the remedies provided, and implementing guidelines and rules. The provisions of Chapter 16 are incorporated herein by reference and made a part of this Agreement as though fully set forth. This provision is a material term of this Agreement. By entering into this Agreement, Grantee agrees that if it breaches this provision, City will suffer actual damages that will be impractical or extremely difficult to determine; further, Grantee agrees that the sum of one hundred dollars (\$100) liquidated damages for the first breach, two hundred dollars (\$200) liquidated damages for the second breach in the same year, and five hundred dollars (\$500) liquidated damages for subsequent breaches in the same year is reasonable estimate of the damage that City will incur based on the violation, established in light of the circumstances existing at the time this Agreement was made. Such amount shall not be considered a penalty, but rather agreed monetary damages sustained by City because of Grantee’s failure to comply with this provision.



**16.18 Reserved. Slavery Era Disclosure.**

**16.19 Distribution of Beverages and Water.**

**(a) Sugar-Sweetened Beverage Prohibition.** Grantee agrees that it shall not sell, provide, or otherwise distribute Sugar-Sweetened Beverages, as defined by San Francisco Administrative Code Chapter 101, as part of its performance of this Agreement.

**(b) Packaged Water Prohibition.** Grantee agrees that it shall not sell, provide, or otherwise distribute Packaged Water, as defined by San Francisco Environment Code Chapter 24, as part of its performance of this Agreement.

**16.20 Contractor Vaccination Policy.** Grantee acknowledges that it has read the requirements of the 38th Supplement to Mayoral Proclamation Declaring the Existence of a Local Emergency (“Emergency Declaration”), dated February 25, 2020, and the Contractor Vaccination Policy for City Contractors issued by the City Administrator (“Contractor Vaccination Policy”), as those documents may be amended from time to time. A copy of the Contractor Vaccination Policy can be found at: <https://sf.gov/confirm-vaccine-status-your-employees-and-subcontractors>. Any undefined, initially-capitalized term used in this Section has the meaning given to that term in the Contractor Vaccination Policy.

A Contract as defined in the Emergency Declaration is an agreement between the City and any other entity or individual and any subcontract under such agreement, where Covered Employees of the contractor or subcontractor work in-person with City employees at a facility owned, leased, or controlled by the City. A Contract includes such agreements currently in place or entered into during the term of the Emergency Declaration. A Contract does not include an agreement with a state or federal governmental entity or agreements that does not involve the City paying or receiving funds.

Grantee has read the Contractor Vaccination Policy. In accordance with the Emergency Declaration, if this Lease is (or becomes) a Contract as defined in the Contractor Vaccination Policy, Grantee agrees that:

(1) Grantee shall ensure it complies with the requirements of the Contractor Vaccination Policy pertaining to Covered Employees, as they are defined under the Emergency Declaration and the Contractor Vaccination Policy, and insure such Covered Employees are fully vaccinated for COVID-19 or obtain an exemption based on medical or religious grounds; and

(2) If Grantee grants Covered Employees an exemption based on medical or religious grounds, Grantee will promptly notify City by completing and submitting the Covered Employees Granted Exemptions Form (“Exemptions Form”), which can be found at <https://sf.gov/confirm-vaccine-status-your-employees-and-subcontractors> (navigate to “Exemptions” to download the form).

**16.21 Compliance with Other Laws.** Without limiting the scope of any of the preceding sections of this Article 16, Grantee shall keep itself fully informed of City’s Charter, codes, ordinances and regulations and all state, and federal laws, rules and regulations affecting the performance of this Agreement and shall at all times comply with such Charter codes, ordinances, and regulations rules and laws.

**ARTICLE 17  
MISCELLANEOUS**

**17.1 No Waiver.** No waiver by the Department or City of any default or breach of this Agreement shall be implied from any failure by the Department or City to take action on account of such default if such default persists or is repeated. No express waiver by the Department or City shall affect any default other than the default specified in the waiver and shall be operative only for the time and to the extent therein stated. Waivers by City or the Department of any covenant, term or condition contained herein shall not be construed as a waiver of any subsequent breach of the same covenant, term or condition. The consent or approval by the Department or City of any action requiring further consent or approval shall not be deemed to waive or render unnecessary the consent or approval to or of any subsequent similar act.

**17.2 Modification.** This Agreement may not be modified, nor may compliance with any of its terms be waived, except by written instrument executed and approved in the same manner as this Agreement.

**17.3 Administrative Remedy for Agreement Interpretation.** Should any question arise as to the meaning or intent of this Agreement, the question shall, prior to any other action or resort to any other legal remedy, be referred to Department Head, as the case may be, of the Department who shall decide the true meaning and intent of the Agreement. Such decision shall be final and conclusive.

**17.4 Governing Law; Venue.** The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California, without regard to its conflict of laws principles. Venue for all litigation relative to the formation, interpretation and performance of this Agreement shall be in San Francisco.

**17.5 Headings.** All article and section headings and captions contained in this Agreement are for reference only and shall not be considered in construing this Agreement.

**17.6 Entire Agreement.** This Agreement and the Application Documents set forth the entire Agreement between the parties, and supersede all other oral or written provisions. If there is any conflict between the terms of this Agreement and the Application Documents, the terms of this Agreement shall govern. The following appendices are attached to and a part of this Agreement:

- Appendix A, Definition of Eligible Expenses
- Appendix B, Definition of Grant Plan
- Appendix C, Invoicing and Payment Instructions
- Appendix D, Interests in Other City Contracts
- Appendix E, Permitted Subgrantees
- Appendix F, Insurance Compliance

**17.7 Certified Resolution of Signatory Authority.** Upon request of City, Grantee shall deliver to City a copy of the corporate resolution(s) authorizing the execution, delivery and performance of this Agreement, certified as true, accurate and complete by the secretary or assistant secretary of Grantee.

**17.8 Severability.** Should the application of any provision of this Agreement to any particular facts or circumstances be found by a court of competent jurisdiction to be invalid or unenforceable, then (a) the validity of other provisions of this Agreement shall not be affected or impaired thereby, and (b) such provision shall be enforced to the maximum extent possible so as to effect the intent of the parties and shall be reformed without further action by the parties to the extent necessary to make such provision valid and enforceable.

**17.9 Successors; No Third-Party Beneficiaries.** Subject to the terms of Article 13, the terms of this Agreement shall be binding upon, and inure to the benefit of, the parties hereto and their successors and assigns. Nothing in this Agreement, whether express or implied, shall be construed to give any person or entity (other than the parties hereto and their respective successors and assigns and, in the case of Article 9, the Indemnified Parties) any legal or equitable right, remedy or claim under or in respect of this Agreement or any covenants, conditions or provisions contained herein.

**17.10 Survival of Terms.** The obligations of Grantee and the terms of the following provisions of this Agreement shall survive and continue following expiration or termination of this Agreement:

Section 4.3	Ownership of Results.	Article 12	Disclosure of Information and Documents
Section 6.4	Financial Statements.	Section 13.4	Grantee Retains Responsibility.
Section 6.5	Books and Records.	Section 14.3	Consequences of Recharacterization.
Section 6.6	Inspection and Audit.	This Article 17	Miscellaneous
Section 6.7	Submitting False Claims; Monetary Penalties		
Article 7	Taxes		
Article 8	Representations and Warranties		
Article 9	Indemnification and General Liability		
Section 10.4	Required Post-Expiration Coverage.		

**17.11 Further Assurances.** From and after the date of this Agreement, Grantee agrees to do such things, perform such acts, and make, execute, acknowledge and deliver such documents as may be reasonably necessary or proper and usual to complete the transactions contemplated by this Agreement and to carry out the purpose of this Agreement in accordance with this Agreement.

**17.12 Reserved. (Dispute Resolution Procedure)**

**17.13 Cooperative Drafting.** This Agreement has been drafted through a cooperative effort of both parties, and both parties have had an opportunity to have the Agreement reviewed and revised by legal counsel. No party shall be considered the drafter of this Agreement, and no presumption or rule that an ambiguity shall be construed against the party drafting the clause shall apply to the interpretation or enforcement of this Agreement.

**17.14 MacBride Principles--Northern Ireland.** Pursuant to San Francisco Administrative Code Section 12F.5, City urges companies doing business in Northern Ireland to move towards resolving employment inequities, and encourages such companies to abide by the MacBride Principles. City urges San Francisco companies to do business with corporations that abide by the MacBride Principles. By signing below, the person executing this agreement on behalf of Grantee acknowledges and agrees that he or she has read and understood this section.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed as of the date first specified herein. The signatories to this Agreement warrant and represent that they have the authority to enter into this agreement on behalf of the respective parties and to bind them to the terms of this Agreement

CITY

GRANTEE:

**OFFICE OF ECONOMIC AND  
WORKFORCE DEVELOPMENT**

**MID-MARKET FOUNDATION,**  
a **California** nonprofit public benefit corporation

By: DocuSigned by:  
*Kate Sofis*  
F98E00C652682407...  
**Kate Sofis**  
Executive Director

By: DocuSigned by:  
*Steve Gibson*  
1A4C3A67AC16450...  
Print Name: **Steve Gibson**

**Approved as to Form:**

Title: Executive Director

David Chiu  
City Attorney

Federal Tax ID #: 85-0892059

City Supplier Number: 0000047252

By: DocuSigned by:  
*Vince Brown*  
5D88F562E4274BB...  
**Vincent Brown**  
Deputy City Attorney

### **Appendix A--Definition of Eligible Expenses**

The term “Eligible Expenses” shall mean expenses incurred and paid by Grantee during the term of this Agreement in implementing the terms of the Grant Plan.

All Eligible Expenses *must* be:

- (a) paid by Grantee prior to the submission of the applicable Funding Request (no advances of Grant Funds shall be made unless agreed to in writing between both parties);
- (b) direct out-of-pocket expenses incurred by Grantee or its officers, directors and employees;
- (c) operating (as opposed to capital) expenses;
- (d) within the scope of the applicable Budget line item; and
- (e) directly related to activities performed within the physical boundaries of the City and County of San Francisco.

Eligible Expenses shall *include*:

- (1) net salaries and wages
- (2) rent or related fees for equipment, performance or meeting halls or studios;
- (3) telephone charges, stationery and office supplies; and
- (4) advertising and publicity costs.

Eligible Expenses shall specifically *exclude*:

- (1) personal or business-related costs or expenses related to meals, catering, transportation, lodging, fundraising or educational activities;
- (2) capital expenses;
- (3) any costs or expenses which are prohibited under the terms and conditions of any federal or state grant supplying all or any portion of the Grant Funds;
- (4) penalties, late charges or interest on any late payments; or
- (5) taxes or other amounts withheld from wages or salaries which have not actually been paid by Grantee during the term of this Agreement or which relate to periods before or after the term of this Agreement.

### Project Budget

<b>Budget Line Item</b>	<b>Description</b>	<b>Due Date</b>	<b>Budget Amount</b>
Deliverable 1	Task 1.1. Foundational Program Plan	7/31/2022	\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022	\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report Jul 2022	8/10/2022	\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report Aug 2022	9/10/2022	\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report Sep 2022	10/10/2022	\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report Oct 2022		\$0.00
Deliverable 7	Task 1.4 Quarterly Report (7-9/2022)		\$0.00
Deliverable 8	Task 1.3 Monthly Report Nov 2022		\$0.00
Deliverable 9	Task 1.3 Monthly Report Dec 2022		\$0.00
Deliverable 10	Task 1.3 Monthly Report Jan 2023		\$0.00
Deliverable 11	Task 1.4 Quarterly Report (10-12/2022)		\$0.00
Deliverable 12	Task 1.5 Semi Annual Report (7-12/2022)		\$0.00
Deliverable 13	Task 1.3 Monthly Report Feb 2023		\$0.00
Deliverable 14	Task 1.3 Monthly Report March 2023		\$0.00
	<b>Total Budget Amount</b>		<b>\$9,000,000.00</b>

## Appendix B--Definition of Grant Plan

The term “Grant Plan” shall mean

### I. PROJECT NAME/TITLE

Mid-Market/Tenderloin Community-Based Safety Program

### II. PROJECT DESCRIPTION

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and saving lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents, and businesses.

### III. PROJECT DEFINITIONS

**City** – City and County of San Francisco, OEWD | Economic Recovery and Regeneration

**City’s Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Amy Cohen, Manager I (Director, Public Space Initiatives)  
[amy.b.cohen@sfgov.org](mailto:amy.b.cohen@sfgov.org)  
415-554-6649

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

### III. DESCRIPTION OF SERVICES

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

The grantee is being asked to expand the Mid-Market Community-Based Safety Program and to implement it in alignment with the goals of the 2022 Tenderloin Emergency Initiative, whose boundaries were the Tenderloin Police District. The grantee will deploy an average of 225 community ambassadors to an approximately 80 block faces in a contiguous area within the boundaries of the operation, for a one-year period. Ambassadors will be deployed daily from 7am to 7pm, except at grantee’s discretion to support special or community events by request and to support business activity on Market Street and other appropriate areas, where hours may extend beyond 7:00pm, for instance to provide coverage to

cultural institution patrons. Grantee's deployment plan will be approved by OEWD with input from key City partners, including Department of Emergency Management and SF Police Department.

Ambassadors will engage with compassion and respect to support people in need, address safety issues, and improve the conditions of the area. Specifically, the grantee will:

- Be responsible for contributing to culture change in the area included in Tenderloin Emergency Initiative by creating a deployment strategy to cover a single contiguous subarea within it
- Coordinate closely with Department of Emergency Management, San Francisco Police Department, including daily coordination with CBDs and City agencies and other ambassador programs, as appropriate.
- Implement ongoing and semi-annual evaluation, including via community surveys
- Plan for program ramp down and transition, beginning with a decrease in funding in FY23
- Plan additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety ambassador services
- Subcontract to one or more vendors who will
  - Take responsibility for a single, contiguous multi-block area, deploying primarily fixed post-style ambassadors
  - Ensure ambassador coverage is efficient across blocks, taking care to deploy the minimum number of ambassadors needed so as to maximize the coverage of the program
  - Coordinate with TLCBD and City-funded ambassador programs working in the same area, including TLCBD park stewards, Tenderloin Merchants ambassadors, and St. Anthony's.
  - Make periodic adjustments to deployment plan based on City and community stakeholder priorities, including extending beyond the initial deployment map to additional community "hot spots", provided the area is safe for ambassadors
  - Hire and train ambassadors who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
  - Hire and train ambassadors who will provide referrals to the Tenderloin Center and other city and nonprofit services for people in need, as well as provide basic information to the public about these services
  - Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
  - File 311 requests as issues are identified in any part of the operation's geographic boundary
  - Provide weekly deployment reports and monthly deployment plans which include a fixed monthly cost
  - Maintain an ambassador "hub" in the Tenderloin that will support ambassadors and supervisors in maintaining a safe and healthy presence



## IV. TASKS AND DELIVERABLES

### Task 1. General Requirements

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

#### **Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over a period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

#### **Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City's Team within 10 calendar days after each month for the entirety of the grant term, except for the final monthly report, which must be submitted and approved before the end of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month.

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations; and a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador overdose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests.

- Major scope of services, operational or budget changes; major performance issues and how they are being addressed; training accomplishments; communications accomplishments and press.

**Task 1.3 Deliverables**

- **July Monthly Report** (due by August 10)
- **August Monthly Report** (due by September 10)
- **September Monthly Report** (due by October 10)
- **October Monthly Report** (due by November 10)
- **November Monthly Report** (due by December 10)
- **December Monthly Report** (due by January 10)
- **January Monthly Report** (due by February 10)
- **February Monthly Report** (due by March 10)
- **March Monthly Report** (due by March 31)

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City's Team within 14 calendar days after each quarter for the entirety of the grant term, except for the final report, which must be submitted and approved before the end of the grant term. Quarterly Financial Reports shall include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee's match contributions; and Form 990 (for first quarterly report only).

**Task 1.4 Deliverables**

- **Quarterly Report July to September** (due by October 14)
- **Quarterly Report October to December** (due by January 14)
- **Quarterly Report January to March** (due by March 31)

**Task 1.5** Grantee shall provide Semi-Annual reports to the City's Team within 14 calendar days after each 6-month period, for the entirety of the grant term, except for the final report, which must be submitted and approved before the end of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives.

**Task 1.5 Deliverables**

- **Semi-Annual Report July to December** (due by January 14)

Grantee will be paid based on deliverables which must be completed, submitted, and approved by the Project Manager by the deadlines stated above, and before the grant term end.

## Appendix C Invoicing and Payment Instructions

### Instructions:

- I. Grantee will submit a “**Funding Request**” and “**Schedule 1 To Request for Funding**” (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. **NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org) on or before the term end date.**
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or upon earlier expiration of this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[oezd.ap@sfgov.org](mailto:oezd.ap@sfgov.org)

Re: **MID MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM (RFP 217)**

Pursuant to Section 5.3 of the Grant Agreement (the "Grant Agreement") dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** ("Grantee") and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which funds are being requested: \_\_\_\_\_

Total Amount Requested in this Request: \$\_\_\_\_\_

Maximum Amount of Grant Funds Specified in Section 5.1 of the Grant Agreement: **\$ 9,000,000.00**

Total of All Grant Funds Disbursed Prior to this Request: \$\_\_\_\_\_

Grantee certifies that:

(a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.

(b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.

(c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;

(d) No Event of Default has occurred and is continuing;

(e) The person submitting this request through the City's approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City's statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION**

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

Budget Line Item	Description	Amount
Deliverable 1	Task 1.1. Foundational Program Plan	
Deliverable 2	Task 1.2 Ramp Down Program Plan	
Deliverable 3	Task 1.3 Monthly Report Jul 2022	
Deliverable 4	Task 1.3 Monthly Report Aug 2022	
Deliverable 5	Task 1.3 Monthly Report Sep 2022	
	<b>Total Invoice Amount:</b>	

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;
- (2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;
- (3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;
- (4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**

**Appendix D--Interests In Other City Contracts**

City Department or Commission	Date of Contract	Amount of Contract



**Appendix E--Permitted Subgrantees**

*Urban Alchemy*  
*Urban Place Consulting Group, Inc.*

## Appendix F – Insurance Waiver

**Re: Fw: Compliance Expired: Mid-Market Foundation/Mid Market Tenderloin Community-Based Safety Program - RFP 217**

Rijal, Jeevan (ECN) <jeevan.rijal@sfgov.org>

Mon 8/8/2022 10:59 AM

To: Stephen Gibson <steve@urbanplaceconsulting.com>

Hello Steve,

Thank you for your letter regarding Workers' Compensation coverage, which we will include in the Appendix F of your Mid-Market Foundation grant agreement as part of your documentation of compliance with the Workers' Comp requirement. After consultation with Risk Management and the City Attorney, we will not be waiving the Workers' Compensation requirement, but rather, documenting your compliance. Because you are an employee of Urban Place Consulting Group, Inc., (and not Mid-Market Foundation, which has no employees), we have accepted submission of Workers' Comp coverage from Urban Place Consulting Group, Inc. as evidence of compliance. Urban Place Consulting Group, Inc., has been named as a subgrantee, and all contractual requirement pass through to them and any other subgrantees, per the terms of the agreement.

Please let me know if you have any questions.

Thank you,  
Jeevan

---

**From:** Steve Gibson <steve@urbanplaceconsulting.com>

**Sent:** Monday, August 8, 2022 10:43 AM

**To:** Rijal, Jeevan (ECN) <jeevan.rijal@sfgov.org>

**Subject:** Re: Fw: Compliance Expired: Mid-Market Foundation/Mid Market Tenderloin Community-Based Safety Program - RFP 217

Jeevan, attached is the workers comp waiver request.



August 1, 2022

Grants & Contracts Team  
Office of Economic and Workforce Development  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103

To Whom It May Concern,

Re: **Mid-Market/Tenderloin Community Based Safety Program Year 2.**

Please consider this to be Our formal request for a waiver of the City's standard contracting requirement regarding Workers Compensation Liability insurance. The Mid-Market Foundation does not have any employees, nor will it have any employees during the term of this contract. The Foundation contracts with Urban Place Consulting Group, Inc. to provide administration and management of operations. Urban Place Consulting Group provides the workers compensation insurance. Urban Place is a registered supplier number 29945 to the City of San Francisco.

Thank you,

A handwritten signature in black ink, appearing to read 'Steve Gibson', is written over a light blue horizontal line.

**Steve Gibson**  
**Executive Director**

32 7th Street San Francisco, CA 94103 midmarketbusinessassociation.com

**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**FIRST AMENDMENT  
TO GRANT AGREEMENT BETWEEN THE CITY AND COUNTY OF SAN FRANCISCO  
AND  
MID-MARKET FOUNDATION**

**MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM**

THIS FIRST AMENDMENT TO GRANT AGREEMENT (this “Amendment”) is made as of the **Fourteenth** day of **November 2022**, in San Francisco, California, by and between **Mid-Market Foundation, a California Non-Profit Public Benefit Corporation** located at **20 Galli Drive Suite A Novato, CA 94949**, hereinafter referred to as (“Grantee”) and the **CITY AND COUNTY OF SAN FRANCISCO**, a municipal corporation (“City”) acting by and through the Agency (as hereinafter defined),

**RECITALS**

WHEREAS, City and Grantee have entered into the Agreement (as defined below);

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through RFP 217, Program Area A - Mid-Market /Tenderloin Community-Based Safety Program, a Request for Proposals (“RFP”) issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

WHEREAS, City and Grantee desire to enter into this Amendment to memorialize their continued contractual relationship and modify the Agreement to **extend the performance period, increase the contract amount, update the scope, update standard contractual clauses, and update invoicing and payment instructions** on the terms and conditions set forth herein; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 468-22 on November 8, 2022, approving this Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “**Resolution**”).

NOW, THEREFORE, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the mutual covenants and obligations of the parties contained herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Grantee and the City agree as follows:

**1. Definitions.** The following definitions shall apply to this Amendment:

- a. Agreement.** The term “Agreement” shall mean that certain Agreement dated **July 1, 2022** between Grantee and City,
- b. Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

**2. Modifications to the Agreement.** The Agreement is hereby modified as follows:

- (b) Article 3.2. Duration of Term** of the Agreement currently reads as follows:

“The term of this Agreement shall commence on **JULY 1, 2022** and expire on **MARCH 31, 2023**, unless earlier terminated as otherwise provided herein. Grantee shall not begin performance of its obligations under this Agreement until it receives written notice from City to proceed”.

Such section is hereby amended and restated in its entirety to read as follows:

“The term of the Agreement shall commence on the later of (a) **JULY 1, 2022** and (b) the effective date specified in Section 3.1. Such term shall end at 11:59 p.m. San Francisco time on **JUNE 30, 2023**.”

- (c) **Article 5.1 Maximum Amount of Grant Funds** of the Agreement currently reads as follows:

“The amount of the Grant Funds authorized for disbursement hereunder shall not exceed **NINE MILLION** Dollars (**\$9,000,000**) during the Term of the Agreement”.

Such section is hereby amended and restated in its entirety to read as follows:

“(a) In no event shall the amount of Grant Funds disbursed hereunder exceed **TWENTY MILLION FOUR HUNDRED NINETY THOUSAND Dollars (\$20,490,000)**.

- (d) **Appendix A.** Appendix A, Budget, of the Grant Agreement displays the original total amount of **\$9,000,000**.

Such section is hereby superseded in its entirety by Appendix A-1, Budget, which is attached hereto and incorporated herein by this reference and displays the budget as herein modified.

- (e) **Appendix B.** Appendix B, Definition of Grant Plan, of the Grant Agreement describes the services to be provided.

Such section is hereby superseded in its entirety by Appendix B-1, which is attached hereto and incorporated herein by this reference and displays the services to be provided under this Amendment.

- (f) **Appendix C.** Appendix C, Invoicing and Payment Instructions, of the Grant Agreement describes the process for requesting funding.

Such section is hereby superseded in its entirety by Appendix C-1, Invoicing and Payment Instructions, which is attached hereto and incorporated herein by this reference and displays the updated invoicing and payment instructions.

3. **Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after **November 14, 2022**; provided, however, that this Amendment shall not be effective until the later of (a) the date first written above or (b) the effective date of the Resolution
4. **Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

*[Signatures appear on following page]*

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be duly executed as of the date first specified herein.

**CITY:**

**GRANTEE:**

**CITY AND COUNTY OF SAN FRANCISCO,**  
a municipal corporation, acting by and through its  
**OFFICE OF ECONOMIC AND  
WORKFORCE DEVELOPMENT**

By signing this Amendment, I certify on behalf of Grantee and not in my individual capacity that Grantee complies with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

DocuSigned by:  
*Kate Sofis*  
By: \_\_\_\_\_  
Kate Sofis F98E00C52682407...  
Executive Director

**MID-MARKET FOUNDATION,**  
a **California** nonprofit public benefit corporation

DocuSigned by:  
*Steve Gibson*  
By: \_\_\_\_\_  
1A4C3A67AC16450...  
Name: Steve Gibson

Title: Executive Director

Federal Tax ID Number: 85-0892059

City Supplier Number: 0000047252

**Approved as to Form:**

David Chiu  
City Attorney

DocuSigned by:  
*Vince Brown*  
By: \_\_\_\_\_  
5D88F562E4274BB...  
Vincent L. Brown  
Deputy City Attorney

**Appendix A-1  
Budget**

<b>Deliverable</b>	<b>Description of Deliverable / Payment Trigger</b>	<b>Due Date</b>	<b>Amount</b>
Deliverable 1	Task 1.1. Foundational Program Plan	7/31/2022	\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022	\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report July 2022	8/10/2022	\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report August 2022	9/10/2022	\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report September 2022	10/10/2022	\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report October 2022	11/10/2022	\$1,000,000.00
Deliverable 7	Task 1.4 1st Quarterly Report	10/14/2022	\$2,000,000.00
Deliverable 8	Task 1.3 Monthly Report November 2022	12/10/2022	\$1,000,000.00
Deliverable 9	Task 1.3 Monthly Report December 2022	1/10/2023	\$1,000,000.00
Deliverable 10	Task 1.3 Monthly Report January 2023	2/10/2023	\$1,000,000.00
Deliverable 11	Task 1.4 2nd Quarterly Report	1/14/2023	\$1,000,000.00
Deliverable 12	Task 1.5 Semi-Annual Report 1	1/14/2023	\$500,000.00
Deliverable 13	Task 1.3 Monthly Report February 2023	3/10/2023	\$500,000.00
Deliverable 14	Task 1.3 Monthly Report March 2023	4/10/2023	\$500,000.00
Deliverable 15	Task 1.3 Monthly Report April 2023	5/10/2023	\$500,000.00
Deliverable 16	Task 1.4 3rd Quarterly Report	4/14/2023	\$500,000.00
Deliverable 17	Task 1.3 Monthly Report May 2023	6/10/2023	\$500,000.00
Deliverable 18	Task 1.3 Monthly Report June 2023	6/20/2023	\$500,000.00
Deliverable 19	Task 1.4 4th Quarterly Report	6/20/2023	\$500,000.00
Deliverable 20	Task 1.5 Semi-Annual Report 2	6/20/2023	\$490,000.00
	<b>Total Budget Amount</b>		<b>\$20,490,000.00</b>

## **Appendix B-1 Definition of Grant Plan**

The term “Grant Plan” shall mean

### **I. PROJECT NAME/TITLE**

Mid-Market/Tenderloin Community-Based Safety Program

### **II. PROJECT DESCRIPTION**

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and save lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents and businesses.

### **III. PROJECT DEFINITIONS**

**City** – City and County of San Francisco, OEWD | Economic Recovery and Regeneration

**City’s Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Amy Cohen, Manager I (Director, Public Space Initiatives)  
[amy.b.cohen@sfgov.org](mailto:amy.b.cohen@sfgov.org)  
415-554-6649

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

### **III. DESCRIPTION OF SERVICES**

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

The grantee will deploy an average of 225 community ambassadors to an approximately 80 block faces in a contiguous area within the boundaries of the operation, for a one-year period. Ambassadors will be deployed daily from 7am to 7pm, except at grantee’s discretion to support special or community events by request and to support business activity on Market Street and other appropriate areas, where hours may extend beyond 7:00pm, for instance to provide coverage to cultural institution patrons. Grantee’s deployment plan will be approved by OEWD with input from key City partners, including Department of Emergency Management and SF Police Department.

Ambassadors will engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors will not provide security services and does not engage with



individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police.

Specifically, the grantee will:

- Be responsible for contributing to culture change in the area included in Tenderloin Emergency Initiative by creating a deployment strategy to cover a single contiguous subarea within it
- Coordinate closely with Department of Emergency Management, San Francisco Police Department, including daily coordination with CBDs and City agencies and other ambassador programs, as appropriate.
- Implement ongoing and semi-annual evaluation, including via community surveys
- Plan for program ramp down and transition, beginning with a decrease in funding in FY23
- Plan additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety ambassador services
- Subcontract to one or more vendors who will
  - Take responsibility for a single, contiguous multi-block area, deploying primarily fixed post-style ambassadors
  - Ensure ambassador coverage is efficient across blocks, taking care to deploy the minimum number of ambassadors needed so as to maximize the coverage of the program
  - Coordinate with TLCBD and City-funded ambassador programs working in the same area, including TLCBD park stewards, Tenderloin Merchants ambassadors, and St. Anthony's.
  - Make periodic adjustments to deployment plan based on City and community stakeholder priorities, including extending beyond the initial deployment map to additional community "hot spots", provided the area is safe for ambassadors
  - Hire and train ambassadors who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
  - Hire and train ambassadors who will provide referrals to the Tenderloin Center and other city and nonprofit services for people in need, as well as provide basic information to the public about these services
  - Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
  - File 311 requests as issues are identified in any part of the operation's geographic boundary
  - Provide weekly deployment reports and monthly deployment plans which include a fixed monthly cost
  - Maintain an ambassador "hub" in the Tenderloin that will support ambassadors and supervisors in maintaining a safe and healthy presence

#### **IV. TASKS AND DELIVERABLES**

##### **Task 1. General Requirements**

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

**Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over what period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

**Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City's Team within 14 calendar days after each month for the entirety of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month.

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations; and a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador over dose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance issues and how they are being addressed; training accomplishments; communications accomplishments and press.

**Task 1.3 Deliverables**

- **July Monthly Report** (due by August 10)
- **August Monthly Report** (due by September 10)
- **September Monthly Report** (due by October 10)
- **October Monthly Report** (due by November 10)

- **November Monthly Report** (due by December 10)
- **December Monthly Report** (due by January 10)
- **January Monthly Report** (due by February 10)
- **February Monthly Report** (due by March 10)
- **March Monthly Report** (due by April 10)
- **April Monthly Report** (due by May 10)
- **May Monthly Report** (due by June 10)
- **June Monthly Report** (due by June 20)

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City's Team within 14 calendar days after each quarter for the entirety of the grant term. Quarterly Financial Reports shall include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee's match contributions; and Form 990 (for first quarterly report only).

**Task 1.4 Deliverables**

- **Quarterly Report July to September** (due by October 14)
- **Quarterly Report October to December** (due by January 14)
- **Quarterly Report January to March** (due by April 14)
- **Quarterly Report April to June** (due by June 20)

**Task 1.5** Grantee shall provide Semi-Annual reports to the City's Team within 14 calendar days after each 6-month period, for the entirety of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives.

**Task 1.5 Deliverables**

- **Semi-Annual Report July to December** (due by January 14)
- **Semi-Annual Report January to June** (due by June 20)

Grantee will be paid based on deliverables which must be completed, submitted, and approved by the Project Manager before the grant term end.

## Appendix C-1 Invoicing and Payment Instructions

### Instructions:

- I. Grantee will submit a “**Funding Request**” and “**Schedule 1 To Request for Funding**” (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. **NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to oewd.ap@sfgov.org on or before the term end date.**
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or upon earlier expiration of this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[oezd.ap@sfgov.org](mailto:oezd.ap@sfgov.org)

Re: **MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM –  
FIRST AMENDMENT, PO # 0000648932**

Pursuant to Section 5.3 of the Grant Agreement (the “Grant Agreement”) dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** (“Grantee”) and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which funds are being requested: \_\_\_\_\_

Total Amount Requested in this Request: \$\_\_\_\_\_

Maximum Amount of Grant Funds Specified in Section 5.1 of the Grant Agreement: \$ **20,490,000.00**

Total of All Grant Funds Disbursed Prior to this Request: \$\_\_\_\_\_

Grantee certifies that:

- (a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.
- (b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.
- (c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;
- (d) No Event of Default has occurred and is continuing;

(e) The person submitting this request through the City's approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City's statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION**

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

Budget Line Item	Description	Amount
Deliverable 2	Task 1.2 Ramp Down Program Plan	
Deliverable 3	Task 1.3 Monthly Report July 2022	
Deliverable 4	Task 1.3 Monthly Report August 2022	
Deliverable 5	Task 1.3 Monthly Report September 2022	
Deliverable 6	Task 1.3 Monthly Report October 2022	
Deliverable 7	Task 1.4 1st Quarterly Report	
Deliverable 8	Task 1.3 Monthly Report November 2022	
Deliverable 9	Task 1.3 Monthly Report December 2022	
Deliverable 10	Task 1.3 Monthly Report January 2023	
Deliverable 11	Task 1.4 2nd Quarterly Report	
Deliverable 12	Task 1.5 Semi-Annual Report 1	
Deliverable 13	Task 1.3 Monthly Report February 2023	
Deliverable 14	Task 1.3 Monthly Report March 2023	
Deliverable 15	Task 1.3 Monthly Report April 2023	
Deliverable 16	Task 1.4 3rd Quarterly Report	
Deliverable 17	Task 1.3 Monthly Report May 2023	
Deliverable 18	Task 1.3 Monthly Report June 2023	
Deliverable 19	Task 1.4 4th Quarterly Report	
Deliverable 20	Task 1.5 Semi-Annual Report 2	
	<b>Total Invoice Amount:</b>	

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;
- (2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;
- (3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;
- (4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**



**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**SECOND AMENDMENT  
TO GRANT AGREEMENT BETWEEN THE CITY AND COUNTY OF SAN FRANCISCO  
AND  
MID-MARKET FOUNDATION**

**MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM**

THIS SECOND AMENDMENT TO GRANT AGREEMENT (this “Amendment”) is made as of the **Twenty-first** day of **March 2023**, in San Francisco, California, by and between **Mid-Market Foundation, a California Non-Profit Public Benefit Corporation** located at **20 Galli Drive, Suite A, Novato, California, 94949**, hereinafter referred to as (“Grantee”) and the **CITY AND COUNTY OF SAN FRANCISCO**, a municipal corporation (“City”) acting by and through the Office of Economic and Workforce Development (“OEWD”).

**RECITALS**

WHEREAS, City and Grantee have entered into the Agreement (as defined below);

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through RFP 217, Program Area A - Mid-Market/Tenderloin Community-Based Safety Program, a Request for Proposals (“RFP”) issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 468-22 on November 8, 2022, approving a First Amendment in accordance with the requirements of San Francisco Charter Section 9.118.

WHEREAS, City and Grantee desire to enter into this Amendment to memorialize their continued contractual relationship and modify the Agreement to **extend the performance period, increase the contract amount, update the scope, and update invoicing and payment instructions** on the terms and conditions set forth herein; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 110-23 on March 21, 2023, approving this Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “**Resolution**”).

NOW, THEREFORE, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the mutual covenants and obligations of the parties contained herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Grantee and the City agree as follows:

**1. Definitions.** The following definitions shall apply to this Amendment:

- a. Agreement.** The term “Agreement” shall mean that certain Agreement dated **July 1, 2022** between Grantee and City, as amended by the:

**First Amendment, dated November 14, 2022.**

**b. Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

**2. Modifications to the Agreement.** The Agreement is hereby modified as follows:

**(a) Article 3.2. Duration of Term** of the Agreement currently reads as follows:

The term of the Agreement shall commence on the later of (a) **JULY 1, 2022** and (b) the effective date specified in Section 3.1. Such term shall end at 11:59 p.m. San Francisco time on **JUNE 30, 2023**.

Such section is hereby amended and restated in its entirety to read as follows:

The term of the Agreement shall commence on the later of (a) **JULY 1, 2022** and (b) the effective date specified in Section 3.2. Such term shall end on **OCTOBER 15, 2023** unless earlier terminated as provided herein.

**(b) Article 5.1 Maximum Amount of Grant Funds** of the Agreement currently reads as follows:

“The amount of the Grant Funds authorized for disbursement hereunder shall not exceed **TWENTY MILLION FOUR HUNDRED NINETY THOUSAND** Dollars **(\$20,490,000)** during the Term of the Agreement”.

Such section is hereby amended and restated in its entirety to read as follows:

“In no event shall the amount of Grant Funds disbursed hereunder exceed **THIRTY MILLION NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$30,090,570).**”

**(c) Section 16.20. of the Agreement is amended and restated in its entirety to read as “Reserved”.**

**(d) Section 16.21 Compliance with Applicable Law.** Section 16.21 of the Agreement is hereby amended and restated in its entirety and shall hereinafter read as follows:

**“16.21. Compliance with Other Laws.** Without limiting the scope of any of the preceding sections of this Article 16, Grantee shall keep itself fully informed of City’s Charter, codes, ordinances and regulations and all state, and federal laws, rules and regulations affecting the performance of this Agreement and shall at all times comply with such laws and regulations. Grantee agrees to maintain its good standing as a nonprofit corporation at all times during the term of this Agreement. This agreement to maintain good standing includes, without limitation, Grantee’s continued timely submission of all required information and payments when due to the California Secretary of State, Franchise Tax Board, Internal Revenue Service, California Attorney General’s Registry of Charitable Trusts, and any other applicable agency or entity having jurisdiction over Grantee. Grantee shall immediately notify City of any change in its eligibility to perform under the Agreement. Upon City’s request, Grantee shall provide documentation demonstrating its compliance with all applicable legal requirements. If Grantee will use any subcontractors, subgrantees, or subrecipients to perform the Agreement, Grantee is responsible for ensuring they are also in compliance with all applicable legal requirements at the time of grant execution and

for the duration of the Agreement. Any failure by Grantee or any subcontractors, subgrantees, or subrecipients to remain in good standing with applicable requirements shall be a material breach of this Agreement.”

- (e) **Appendix A.** Appendix A-1, Budget, of the First Amendment, displays the previously amended total amount of **\$20,490,000**.

Such section is hereby superseded in its entirety by Appendix A-2, Budget, which is attached hereto and incorporated herein by this reference and displays the budget as herein modified.

- (f) **Appendix B.** Appendix B, Definition of Grant Plan, of the Grant Agreement describes the services to be provided.

Such section is hereby superseded in its entirety by Appendix B-2, which is attached hereto and incorporated herein by this reference and displays the services to be provided under this Amendment.

- (g) **Appendix C.** Appendix C, Invoicing and Payment Instructions, of the Grant Agreement describes the process for requesting funding.

Such section is hereby superseded in its entirety by Appendix C-2, Invoicing and Payment Instructions, which is attached hereto and incorporated herein by this reference and displays the updated invoicing and payment instructions.

3. **Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after **March 21, 2023**; provided, however, that this Amendment shall not be effective until the later of (a) the date first written above or (b) the effective date of the Resolution.
4. **Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

*[Signatures appear on following page]*

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be duly executed as of the date first specified herein.

**CITY:**

**GRANTEE:**

**CITY AND COUNTY OF SAN FRANCISCO,**  
a municipal corporation, acting by and through its  
**OFFICE OF ECONOMIC AND  
WORKFORCE DEVELOPMENT**

By signing this Amendment, I certify on behalf of Grantee and not in my individual capacity that Grantee complies with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

DocuSigned by:  
*Kate Sofis*  
By: \_\_\_\_\_  
F98E00C52682407...  
Kate Sofis  
Executive Director

**MID-MARKET FOUNDATION,**  
a **California** nonprofit public benefit corporation

DocuSigned by:  
*Steve Gibson*  
By: \_\_\_\_\_  
1A4C3A67AC16450...  
Name: Steve Gibson

Title: Executive Director

Federal Tax ID Number: 85-0892059

City Supplier Number: 0000047252

**Approved as to Form:**

David Chiu  
City Attorney

DocuSigned by:  
*Vincent Brown*  
By: \_\_\_\_\_  
5D88F562E4274BB...  
Vincent L. Brown  
Deputy City Attorney

**Appendix A-2  
Budget**

<b>Budget Line Item</b>	<b>Description</b>	<b>Due Date</b>	<b>Amount</b>
Deliverable 1	Task 1.1. Foundational Program Plan	7/31/2022	\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022	\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report July 2022	8/10/2022	\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report August 2022	9/10/2022	\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report September 2022	10/10/2022	\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report October 2022	11/10/2022	\$1,000,000.00
Deliverable 7	Task 1.4 1st Quarterly Report	10/14/2022	\$2,000,000.00
Deliverable 8	Task 1.3 Monthly Report November 2022	12/10/2022	\$1,000,000.00
Deliverable 9	Task 1.3 Monthly Report December 2022	1/10/2023	\$2,000,000.00
Deliverable 10	Task 1.3 Monthly Report January 2023	2/10/2023	\$1,000,000.00
Deliverable 11	Task 1.4 2nd Quarterly Report	1/14/2023	\$2,000,000.00
Deliverable 12	Task 1.5 Semi-Annual Report 1	1/14/2023	\$1,500,000.00
Deliverable 13	Task 1.3 Monthly Report February 2023	3/10/2023	\$100,000.00
Deliverable 14	Task 1.3 Monthly Report March 2023	4/10/2023	\$100,000.00
Deliverable 15	Task 1.3 Monthly Report April 2023	5/10/2023	\$850,000.00
Deliverable 16	Task 1.4 3rd Quarterly Report	4/14/2023	\$900,570.00
Deliverable 17	Task 1.3 Monthly Report May 2023	6/10/2023	\$850,000.00
Deliverable 18	Task 1.3 Monthly Report June 2023	7/10/2023	\$700,000.00
Deliverable 19	Task 1.4 4th Quarterly Report	7/10/2023	\$500,000.00
Deliverable 20	Task 1.5 Semi-Annual Report 2	7/10/2023	\$90,000.00
Deliverable 21	Task 1.3 Monthly Report July 2023	8/10/2023	\$1,000,000.00
Deliverable 22	Task 1.3 Monthly Report August 2023	9/10/2023	\$1,000,000.00
Deliverable 23	Task 1.3 Monthly Report September 2023	10/10/2023	\$1,000,000.00
Deliverable 24	Task 1.4 5th Quarterly Report	10/10/2023	\$1,000,000.00
Deliverable 25	Task 1.5 Semi-Annual Report 3	10/10/2023	\$2,500,000.00
		<b>Total Amount:</b>	<b>\$30,090,570.00</b>

## **Appendix B-2 Definition of Grant Plan**

The term “Grant Plan” shall mean

### **I. PROJECT NAME/TITLE**

Mid-Market/Tenderloin Community-Based Safety Program

### **II. PROJECT DESCRIPTION**

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and save lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents and businesses.

### **III. PROJECT DEFINITIONS**

**City** – City and County of San Francisco, OEWD | Economic Recovery and Regeneration

**City’s Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Patrick Santoro, Senior Community Development Specialist I  
[patrick.santoro@sfgov.org](mailto:patrick.santoro@sfgov.org)

Crezia Tano, Chief Operating Officer  
[crezia.tano@sfgov.org](mailto:crezia.tano@sfgov.org)  
415-554-5185

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

### **IV. DESCRIPTION OF SERVICES**

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

The grantee will deploy an average of 225 community ambassadors to an approximately 80 block faces in a contiguous area within the boundaries of the operation, for a one-year period, including approximately 20 additional dedicated ambassadors in and around UN Plaza for a 3-month period beginning in January

2023. Ambassadors will be deployed daily from 7am to 7pm, except at grantee's discretion to support special or community events by request and to support business activity on Market Street and other appropriate areas, where hours may extend beyond 7:00 pm, for instance to provide coverage to cultural institution patrons. Grantee's deployment plan and all additional deliverables will be approved by OEWD once they have been approved by the Department of Emergency Management.

Ambassadors' roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be *facilitators* of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors will engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors will provide safety services as appropriate and delegate and report high risk activities or potentially dangerous situations, such as drug sales or violent activity, to the responsibility of the Police.

Specifically, the grantee will:

- Be responsible for contributing to culture change in the area included in Tenderloin Emergency Initiative by creating a deployment strategy to cover a single contiguous subarea within it
- Coordinate closely with Department of Emergency Management, San Francisco Police Department, including daily coordination with CBDs and City agencies and other ambassador programs, as appropriate.
- Implement ongoing and semi-annual evaluation, including via community surveys
- Plan additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety ambassador services
- Subcontract to one or more vendors who will
  - Take responsibility for a single, contiguous multi-block area, deploying primarily fixed post-style ambassadors
  - Ensure ambassador coverage is efficient across blocks, taking care to deploy the minimum number of ambassadors needed so as to maximize the coverage of the program
  - Coordinate with TLCBD and City-funded ambassador programs working in the same area, including TLCBD park stewards, Tenderloin Merchants ambassadors, and St. Anthony's.
  - Make periodic adjustments to deployment plan based on City and community stakeholder priorities, including extending beyond the initial deployment map to additional community "hot spots", provided the area is safe for ambassadors
  - Provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums."

- Hire and train ambassadors who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
- Hire and train ambassadors who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services
- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests as issues are identified in any part of the operation's geographic boundary
- Provide weekly deployment reports and monthly deployment plans which include a fixed monthly cost
- Maintain an ambassador "hub" in the Tenderloin that will support ambassadors and supervisors in maintaining a safe and healthy presence

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

**Prevailing Wages.** Grantee agrees to comply with, and require its contractors to pay, prevailing wages for any labor in connection with a "public work" as defined under California Labor Code Section 1720 *et seq.* (which includes certain construction or maintenance work if paid for in whole or in part out of public funds). Grantee agrees to provide evidence to City of the payment of prevailing wages upon request, and to cooperate with the City in any investigation relating to this requirement.

#### IV. TASKS AND DELIVERABLES

##### Task 1. General Requirements

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

##### **Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over what period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador



groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

**Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City’s Team within 14 calendar days after each month for the entirety of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month.

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations; and a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador over dose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance issues and how they are being addressed; training accomplishments; communications accomplishments and press.

**Task 1.3 Deliverables**

- **July 2022 Monthly Report** (due by August 10, 2022)
- **August 2022 Monthly Report** (due by September 10, 2022)
- **September 2022 Monthly Report** (due by October 10, 2022)
- **October 2022 Monthly Report** (due by November 10, 2022)
- **November 2022 Monthly Report** (due by December 10, 2022)
- **December 2022 Monthly Report** (due by January 10, 2023)
- **January 2023 Monthly Report** (due by February 10, 2023)
- **February 2023 Monthly Report** (due by March 10, 2023)
- **March 2023 Monthly Report** (due by April 10, 2023)
- **April 2023 Monthly Report** (due by May 10, 2023)
- **May 2023 Monthly Report** (due by June 10, 2023)
- **June 2023 Monthly Report** (due by June 20, 2023)
- **July 2023 Monthly Report** (due by August 10, 2023)
- **August 2023 Monthly Report** (due by September 10, 2023)
- **September 2023 Monthly Report** (due by October 10, 2023)

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City’s Team within 14 calendar days after each quarter for the entirety of the grant term. Quarterly Financial Reports shall

include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee's match contributions; and Form 990 (for first quarterly report only).

**Task 1.4 Deliverables**

- **Quarterly Report July to September 2022** (due by October 14, 2022)
- **Quarterly Report October to December 2022** (due by January 14, 2023)
- **Quarterly Report January to March 2023** (due by April 14, 2023)
- **Quarterly Report April to June 2023** (due by June 20, 2023)
- **Quarterly Report July to September 2023** (due by October 10, 2023)

**Task 1.5** Grantee shall provide Semi-Annual reports to the City's Team within 14 calendar days after each 6-month period, for the entirety of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives.

**Task 1.5 Deliverables**

- **Semi-Annual Report 1 July to December 2022** (due by January 14, 2023)
- **Semi-Annual Report 2 January to June 2023** (due by June 20, 2023)
- **Semi-Annual Report 3 July to October 2023** (due by October 10, 2023)

Grantee will be paid based on deliverables which must be completed, submitted, and approved by the Department of Emergency Management and the Project Manager before the grant term end.

## Appendix C-2 Invoicing and Payment Instructions

### Instructions:

- I. Grantee will submit a “**Funding Request**” and “**Schedule 1 To Request for Funding**” (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. **NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to oewd.ap@sfgov.org on or before the term end date.**
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or upon earlier expiration of

this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[oezd.ap@sfgov.org](mailto:oezd.ap@sfgov.org)

Re: **MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM –  
2nd AMENDMENT**

Pursuant to Section 5.3 of the Grant Agreement (the “Grant Agreement”) dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** (“Grantee”) and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which  
funds are being requested: \_\_\_\_\_

Total Amount Requested  
in this Request: \$ \_\_\_\_\_

Maximum Amount of  
Grant Funds Specified in  
Section 5.1 of the Grant  
Agreement: \$ **30,090,570.00**

Total of All Grant Funds  
Disbursed Prior to this  
Request: \$ \_\_\_\_\_

Grantee certifies that:

(a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.

(b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.

(c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;

(d) No Event of Default has occurred and is continuing;

(e) The person submitting this request through the City’s approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City’s statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION, a California Non-Profit Public Benefit Corporation**

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

Budget Line Item	Description	Amount
Deliverable 12	Task 1.5 Semi-Annual Report 1	
Deliverable 13	Task 1.3 Monthly Report February 2023	
Deliverable 14	Task 1.3 Monthly Report March 2023	
Deliverable 15	Task 1.3 Monthly Report April 2023	
Deliverable 16	Task 1.4 3rd Quarterly Report	
Deliverable 17	Task 1.3 Monthly Report May 2023	
Deliverable 18	Task 1.3 Monthly Report June 2023	
Deliverable 19	Task 1.4 4th Quarterly Report	
Deliverable 20	Task 1.5 Semi-Annual Report 2	
Deliverable 21	Task 1.3 Monthly Report July 2023	
Deliverable 22	Task 1.3 Monthly Report August 2023	
Deliverable 23	Task 1.3 Monthly Report September 2023	
Deliverable 24	Task 1.4 5th Quarterly Report	
Deliverable 25	Task 1.5 Semi-Annual Report 3	
	<b>Total Invoice Amount:</b>	

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;
- (2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;
- (3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;
- (4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**

**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**THIRD AMENDMENT  
TO GRANT AGREEMENT BETWEEN THE CITY AND COUNTY OF SAN FRANCISCO  
AND  
MID-MARKET FOUNDATION**

**MID-MARKET/TENDERLOIN COMMUNITY BASED SAFETY PROGRAM**

THIS THIRD AMENDMENT TO GRANT AGREEMENT (this “Amendment”) is made as of the **First** day of **October, 2023**, in San Francisco, California, by and between **MID-MARKET FOUNDATION, a California Non-Profit Public Benefit Corporation** located at **20 Galli Drive, Suite A, Novato, California, 94949**, hereinafter referred to as (“Grantee”) and the **CITY AND COUNTY OF SAN FRANCISCO**, a municipal corporation (“City”) acting by and through the Office of Economic and Workforce Development (“OEWD”).

**RECITALS**

WHEREAS, City and Grantee have entered into the Agreement (as defined below);

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through RFP 217, Program Area A - Mid-Market/Tenderloin Community-Based Safety Program, a Request for Proposals (“RFP”) issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 468-22 on November 8, 2022, approving a First Amendment in accordance with the requirements of San Francisco Charter Section 9.118; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 110-23 on March 21, 2023, approving a Second Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “**Resolution**”), and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 373-23 on July 18, 2023, approving this Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “**Resolution**”).

WHEREAS, City and Grantee desire to enter into this Amendment to memorialize their continued contractual relationship and modify the Agreement to **extend the performance period, increase the contract amount, update the scope, and update invoicing and payment instructions** on the terms and conditions set forth herein; and

NOW, THEREFORE, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the mutual covenants and obligations of the parties contained herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Grantee and the City agree as follows:

**1. Definitions.** The following definitions shall apply to this Amendment:



- a. **Agreement.** The term “Agreement” shall mean that certain Agreement dated **July 1, 2022** between Grantee and City, as amended by the:

**First Amendment, dated November 14, 2022, and further amended by the  
Second Amendment, dated March 21, 2023.**

- b. **Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

2. **Modifications to the Agreement.** The Agreement is hereby modified as follows:

- (a) **Article 3.2. Duration of Term** of the Agreement currently reads as follows:

The term of the Agreement shall commence on the later of (a) **JULY 1, 2022** and (b) the effective date specified in Section 3.2. Such term shall end on **OCTOBER 15, 2023** unless earlier terminated as provided herein.

Such section is hereby amended and restated in its entirety to read as follows:

The term of the Agreement shall commence on the later of (a) **JULY 1, 2022** and (b) the effective date specified in Section 3.2. Such term shall end on **JUNE 30, 2025** unless earlier terminated as provided herein.

- (b) **Article 5.1 Maximum Amount of Grant Funds** of the Agreement currently reads as follows:

“In no event shall the amount of Grant Funds disbursed hereunder exceed **THIRTY MILLION NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$30,090,570).**”

Such section is hereby amended and restated in its entirety to read as follows:

“In no event shall the amount of Grant Funds disbursed hereunder exceed **SIXTY MILLION FIVE HUNDRED NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$60,590,570).**”

- (c) **Appendix A.** Appendix A-2, Budget, of the Second Amendment, displays the previously amended total amount of **\$30,090,570**.

Such section is hereby superseded in its entirety by Appendix A-3, Budget, which is attached hereto and incorporated herein by this reference and displays the budget as herein modified.

- (d) **Appendix B.** Appendix B-2, Definition of Grant Plan, of the Second Amendment describes the previously amended services to be provided.

Such section is hereby superseded in its entirety by Appendix B-3, which is attached hereto and incorporated herein by this reference and displays the services to be provided under this Amendment.

- (e) **Appendix C.** Appendix C-2, Invoicing and Payment Instructions, of the Grant Agreement describes the process for requesting funding.

Such section is hereby superseded in its entirety by Appendix C-3, Invoicing and Payment Instructions, which is attached hereto and incorporated herein by this reference and displays the updated invoicing and payment instructions.

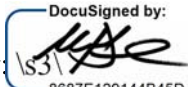
3. **Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after **October 1, 2023.**
4. **Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

*[Signatures appear on following page]*

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be duly executed as of the date first specified herein.

**CITY:**

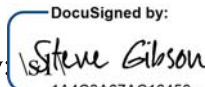
**CITY AND COUNTY OF SAN FRANCISCO,**  
a municipal corporation, acting by and through its  
**OFFICE OF ECONOMIC AND  
WORKFORCE DEVELOPMENT**

DocuSigned by:  
By:   
8687E129144B45D...  
\\merrick.pascual  
Merrick Pascual  
Chief Financial Officer

**GRANTEE:**

By signing this Amendment, I certify on behalf of Grantee and not in my individual capacity that Grantee complies with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

**MID-MARKET FOUNDATION**, a California nonprofit public benefit corporation

DocuSigned by:  
By:   
1A4C3A67AC16450...  
\\steve.gibson  
Name: **Steve Gibson**

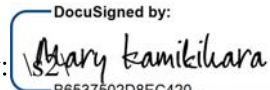
Title: Executive Director

Federal Tax ID Number: 85-0892059

City Supplier Number: 0000047252

**Approved as to Form:**

David Chiu  
City Attorney

DocuSigned by:  
By:   
B6537502D8EC420...  
\\mary.kamikihara  
Mary Kamikihara  
Deputy City Attorney

**Appendix A-3  
Budget**

<b>Deliverable</b>	<b>Description of Deliverable</b>	<b>Due Date</b>	<b>Amount</b>
Deliverable 1	Task 1.1 Foundational Program Plan	7/31/2022	\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022	\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report July 2022	8/10/2022	\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report August 2022	9/10/2022	\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report September 2022	10/10/2022	\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report October 2022	11/10/2022	\$1,000,000.00
Deliverable 7	Task 1.4 1st Quarterly Report	10/14/2022	\$2,000,000.00
Deliverable 8	Task 1.3 Monthly Report November 2022	12/10/2022	\$1,000,000.00
Deliverable 9	Task 1.3 Monthly Report December 2022	1/10/2023	\$2,000,000.00
Deliverable 10	Task 1.3 Monthly Report January 2023	2/10/2023	\$1,000,000.00
Deliverable 11	Task 1.4 2nd Quarterly Report	1/14/2023	\$2,000,000.00
Deliverable 12	Task 1.5 Semi-Annual Report 1	1/14/2023	\$1,500,000.00
Deliverable 13	Task 1.3 Monthly Report February 2023	3/10/2023	\$100,000.00
Deliverable 14	Task 1.3 Monthly Report March 2023	4/10/2023	\$87,500.00
Deliverable 15	Task 1.3 Monthly Report April 2023	5/10/2023	\$837,500.00
Deliverable 16	Task 1.4 3rd Quarterly Report	4/14/2023	\$950,570.00
Deliverable 17	Task 1.3 Monthly Report May 2023	6/10/2023	\$837,500.00
Deliverable 18	Task 1.3 Monthly Report June 2023	7/10/2023	\$687,500.00
Deliverable 19	Task 1.4 4th Quarterly Report	7/10/2023	\$500,000.00
Deliverable 20	Task 1.5 Semi-Annual Report 2	7/10/2023	\$90,000.00
Deliverable 21	Task 1.3 Monthly Report July 2023	8/10/2023	\$2,500,000.00
Deliverable 22	Task 1.3 Monthly Report August 2023	9/10/2023	\$1,500,000.00
Deliverable 23	Task 1.3 Monthly Report September 2023	10/10/2023	\$1,500,000.00
Deliverable 24	Task 1.4 5th Quarterly Report	10/10/2023	\$250,000.00
Deliverable 25	Task 1.4 Quarterly TLCBD Park Stewards Report 1	10/10/2023	\$250,000.00
Deliverable 26	Task 1.3 Monthly Report October 2023	11/10/2023	\$1,500,000.00
Deliverable 27	Task 1.3 Monthly Report November 2023	12/10/2023	\$1,500,000.00
Deliverable 28	Task 1.3 Monthly Report December 2023	1/10/2024	\$1,500,000.00
Deliverable 29	Task 1.4 6th Quarterly Report	1/10/2024	\$750,000.00
Deliverable 30	Task 1.4 Quarterly TLCBD Park Stewards Report 2	1/10/2024	\$250,000.00
Deliverable 31	Task 1.5 Semi-Annual Report 3	1/10/2024	\$750,000.00
Deliverable 32	Task 1.3 Monthly Report January 2024	2/10/2024	\$1,000,000.00
Deliverable 33	Task 1.3 Monthly Report February 2024	3/10/2024	\$1,000,000.00
Deliverable 34	Task 1.3 Monthly Report March 2024	4/10/2024	\$1,000,000.00
Deliverable 35	Task 1.4 7th Quarterly Report	4/10/2024	\$750,000.00
Deliverable 36	Task 1.4 Quarterly TLCBD Park Stewards Report 3	4/10/2024	\$250,000.00
Deliverable 37	Task 1.3 Monthly Report April 2024	5/10/2024	\$1,000,000.00

Deliverable 38	Task 1.3 Monthly Report May 2024	6/10/2024	\$1,000,000.00
Deliverable 39	Task 1.3 Monthly Report June 2024	6/20/2024	\$1,000,000.00
Deliverable 40	Task 1.4 8th Quarterly Report	6/20/2024	\$500,000.00
Deliverable 41	Task 1.4 Quarterly TLCBD Park Stewards Report 4	6/20/2024	\$250,000.00
Deliverable 42	Task 1.5 Semi-Annual Report 4	6/20/2024	\$500,000.00
Deliverable 43	Task 1.3 Monthly Report July 2024	8/10/2024	\$1,500,000.00
Deliverable 44	Task 1.3 Monthly Report August 2024	9/10/2024	\$1,500,000.00
Deliverable 45	Task 1.3 Monthly Report September 2024	10/10/2024	\$1,000,000.00
Deliverable 46	Task 1.4 9th Quarterly Report	10/10/2024	\$500,000.00
Deliverable 47	Task 1.3 Monthly Report October 2024	11/10/2024	\$1,250,000.00
Deliverable 48	Task 1.3 Monthly Report November 2024	12/10/2024	\$1,250,000.00
Deliverable 49	Task 1.3 Monthly Report December 2024	1/10/2025	\$1,000,000.00
Deliverable 50	Task 1.4 10th Quarterly Report	1/10/2025	\$500,000.00
Deliverable 51	Task 1.5 Semi-Annual Report 5	1/10/2025	\$500,000.00
Deliverable 52	Task 1.3 Monthly Report January 2025	2/10/2025	\$1,000,000.00
Deliverable 53	Task 1.3 Monthly Report February 2025	3/10/2025	\$1,000,000.00
Deliverable 54	Task 1.3 Monthly Report March 2025	4/10/2025	\$750,000.00
Deliverable 55	Task 1.4 11th Quarterly Report	4/10/2025	\$1,000,000.00
Deliverable 56	Task 1.3 Monthly Report April 2025	5/10/2025	\$750,000.00
Deliverable 57	Task 1.3 Monthly Report May 2025	6/10/2025	\$750,000.00
Deliverable 58	Task 1.3 Monthly Report June 2025	6/20/2025	\$750,000.00
Deliverable 59	Task 1.4 12th Quarterly Report	6/20/2025	\$750,000.00
Deliverable 60	Task 1.5 Semi-Annual Report 6	6/20/2025	\$750,000.00
	<b>Total:</b>		<b>\$60,590,570.00</b>

**Appendix B-3  
Definition of Grant Plan**

The term “Grant Plan” shall mean

**I. PROJECT NAME/TITLE**

Mid-Market/Tenderloin Community-Based Safety Program

**II. PROJECT DESCRIPTION**

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and save lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents and businesses.

**III. PROJECT DEFINITIONS**

**City** – City and County of San Francisco

**City Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Laurel Arvanitidis, Director of Business Development  
Laurel.arvanitidis@sfgov.org  
415-554-6471

Andre Torrey, DEM, Street Ambassador Coordinator  
[Andre.torrey@sfgov.org](mailto:Andre.torrey@sfgov.org)  
415-509-8086

Sam Dodge, DEM, Director, Street Response Coordination Division  
Sam.dodge@sfgov.org

Crezia Tano, Chief Operating Officer  
[crezia.tano@sfgov.org](mailto:crezia.tano@sfgov.org)  
415-554-5185

**DEM** – Department of Emergency Management, a department of the City

**City Team Approval/Authorization** – As requested within this contract Shall be in writing to the grantee and appropriate sub-vendor.

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson, Executive Director, Mid-Market Business Association & Foundation  
steve@urbanplaceconsulting.com  
562-243-3389

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

**Service Area** – An area bound by Mission, Van Ness, Geary, Mason, including Eddy to Powell Street Bart Station area, down Market Street to Fourth and down Fourth to Mission as depicted below:



**IV. DESCRIPTION OF SERVICES**

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

Grantee shall deploy an average of 41,575 hours of community Ambassadors/Practitioners each month within the boundaries of the service area. Ambassadors/Practitioners shall be deployed daily at least within the hours between 7am to 7pm unless other shift times are pre-authorized by the City Team, and may be extended at the Grantee’s discretion with City Team approval. Placements, hours, area of service, and protocols for Ambassador/Practitioner services shall be developed, monitored, and updated as needed in coordination with City Team. Grantee shall consult with and obtain final approval from City Team of any changes in operations or services on a Macro level. Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to obtain final approval of

City Team but will be reported to City Team after the fact. Staffing provided with non-city funds including UC Law SF a will be dis-aggregated if possible in reporting.

Ambassadors/Practitioners' roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be *facilitators* of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors/Practitioners shall engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors/Practitioners will not provide security services and may not engage with individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police. If these activities are observed staff is required to call and report the activity to SFPD.

Specifically, Grantee shall:

- Be responsible for contributing to culture change in the area included in City efforts including but not limited to the Drug Market Agency Command Center and Tenderloin Community Action Plan by creating a deployment strategy to cover the Service Area.
- Coordinate closely with City Team and other relevant City departments and partners, including the San Francisco Police Department, Community Benefit Districts and other ambassador programs, as appropriate.
- Continue ongoing and semi-annual evaluation, including via community surveys
- Plan for program ramp down and transition in advance of the grant term end
- Plan and implement additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety Ambassador/Practitioner services
- Participate in regular coordination meetings with City Team at which operational and deployment plans shall be discussed and approved by City. City Team review and approval shall extend, but not be limited, to:
  - Deployment area, hours, and level of service
  - Ambassador/Practitioner training programs and quality control procedures
  - Ambassador/Practitioner uniforms and standards of conduct
  - Incident reporting procedures
  - Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to obtain final approval of City Team, but will be reported to City Team after the fact.
- Subcontract to one or more vendors who shall:
  - Comply with all operational and deployment standards and procedures set by City Team for Grantee, and all other terms as set forth by Grantee
  - Take responsibility for operations within the service area, deploying roving or fixed post-style Ambassadors/Practitioners as agreed to in the deployment plan.
  - Ensure Ambassador/Practitioner coverage is efficient across blocks, taking care to deploy the minimum number of Ambassadors/Practitioners needed to safely provide coverage and to maximize the coverage of the program
  - Coordinate with the Tenderloin Community Benefit District (TLCBD) to implement the Tenderloin Park Stewards Program, and with any other ambassador or service programs working in the same area, as directed, including SOMA West Community Benefit District (CBD), Civic Center CBD, Mid Market CBD, and St. Anthony's Foundation.



- Make periodic adjustments to deployment plan in coordination with City Team and community stakeholder priorities and with final approval from City Team, including extending beyond the initial deployment map to additional community “hot spots,” provided the area is safe for Ambassadors/Practitioners.
- Provide a thorough and comprehensive training. This training proposed by the subcontractor or vendors shall be pre-approved by the City Team. This training must be documented, including subjects, sample training materials, training sequence, and updates on training cohorts/employees trained reported quarterly.
- Hire and train Ambassadors/Practitioners who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
- Hire and train Ambassadors/Practitioners who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services
- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests and make 911 reports as issues are identified in any part of the operation’s geographic boundary
- Provide weekly deployment reports, hours and monthly deployment plans which include a fixed monthly cost
- Maintain an ambassador “hub” in the Tenderloin that will support Ambassadors/Practitioners and supervisors in maintaining a safe and healthy presence

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

**Prevailing Wages.** Grantee agrees to comply with, and require its contractors to pay, prevailing wages for any labor in connection with a "public work" as defined under California Labor Code Section 1720 *et seq.* (which includes certain construction or maintenance work if paid for in whole or in part out of public funds). Grantee agrees to provide evidence to City of the payment of prevailing wages upon request, and to cooperate with the City in any investigation relating to this requirement.

## V. TASKS AND DELIVERABLES

### **Task 1. General Requirements**

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

**Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over what period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

**Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City Team within 14 calendar days after each month or as soon as practical for the entirety of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month, and should indicate which program area the deployments correspond to (e.g. TLCBD Park Stewards Program, Mid-Market/Tenderloin Safety Program, UC Law SF and other staffing provided with non-city funds if practical, etc).

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations, including UC Law SF and other staffing provided with non-city funds if practical, etc).
- a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador over dose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance and quality control issues and how they are being addressed; training accomplishments; communications accomplishments and press.
- Map of deployment over the previous month.

If Grantee falls 20% behind monthly goal for hours of Ambassador/Practitioner services in any month, there shall be a meeting to evaluate grantee's workflow and develop a plan to get service delivery on track. If grantee falls more than 30% behind monthly service delivery goals, there shall be biweekly meetings with City Team evaluating progress. Further, OEWD may delay or deny approval of monthly and quarterly reports until such time service delivery is improved, and funding may be withheld until services are successfully delivered.

**Task 1.3 Deliverables**

- Monthly Reports beginning with July 2022 to be provided within 14 days after each month for the entirety of the grant term, except for the final monthly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City Team within 14 calendar days or as soon as practical after each quarter for the entirety of the grant term. Quarterly Financial Reports shall include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee's match contributions; and Form 990 (for first quarterly report only). Quarterly reports shall document performance and status of all active subcontracts for service under this grant, including for the TLCBD Park Steward Program.

**Task 1.4 Deliverables**

- Quarterly Report beginning with July to September 2022 to be provided within 14 days or as soon as practical after each quarter for the entirety of the grant term, except for the final quarterly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.
- Quarterly TLCBD Park Steward Program Report evidencing the payroll expended for ambassador staffing, beginning in October 2023 for a period of at least one year.

**Task 1.5** Grantee shall provide Semi-Annual reports to the City Team within 14 calendar days or as soon as practical after each 6-month period, for the entirety of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives. Semi-annual reports shall include updates to the Ramp Down Plan identified in Task 1.2 to reflect current conditions, as needed.

**Task 1.5 Deliverables**

- Semi Annual Reports beginning with July to December 2022 to be provided within 14 days after each 6-month period, except for the final semi annual report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

Grantee will be paid based on deliverables which must be completed, submitted to City Team for joint review by DEM and OEWD, and approved by OEWD Program Manager before the grant term end.

### Appendix C-3 Invoicing and Payment Instructions

**Instructions:**

- I. Grantee will submit a **“Funding Request”** and **“Schedule 1 To Request for Funding”** (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. **NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to oewd.ap@sfgov.org on or before the term end date.**
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or upon earlier expiration of this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[oezd.ap@sfgov.org](mailto:oezd.ap@sfgov.org)

Re: **MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM –  
3rd AMENDMENT**

Pursuant to Section 5.3 of the Grant Agreement (the “Grant Agreement”) dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** (“Grantee”) and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which  
funds are being requested: \_\_\_\_\_

Total Amount Requested  
in this Request: \$ \_\_\_\_\_

Maximum Amount of  
Grant Funds Specified in  
Section 5.1 of the Grant  
Agreement: \$ **60,590,570.00**

Total of All Grant Funds  
Disbursed Prior to this  
Request: \$ \_\_\_\_\_

Grantee certifies that:

(a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.

(b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.

(c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;

(d) No Event of Default has occurred and is continuing;

(e) The person submitting this request through the City’s approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City's statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION**, a California Non-Profit Public Benefit Corporation

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_

## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

Budget Line Item	Description	Amount
Deliverable 22	Task 1.3 Monthly Report August 2023	
Deliverable 23	Task 1.3 Monthly Report September 2023	
Deliverable 24	Task 1.4 5th Quarterly Report	
Deliverable 25	Task 1.4 Quarterly TLCBD Park Stewards Report 1	
Deliverable 26	Task 1.3 Monthly Report October 2023	
Deliverable 27	Task 1.3 Monthly Report November 2023	
Deliverable 28	Task 1.3 Monthly Report December 2023	
Deliverable 29	Task 1.4 6th Quarterly Report	
Deliverable 30	Task 1.4 Quarterly TLCBD Park Stewards Report 2	
Deliverable 31	Task 1.5 Semi-Annual Report 3	
Deliverable 32	Task 1.3 Monthly Report January 2024	
Deliverable 33	Task 1.3 Monthly Report February 2024	
Deliverable 34	Task 1.3 Monthly Report March 2024	
Deliverable 35	Task 1.4 7th Quarterly Report	
Deliverable 36	Task 1.4 Quarterly TLCBD Park Stewards Report 3	
Deliverable 37	Task 1.3 Monthly Report April 2024	
Deliverable 38	Task 1.3 Monthly Report May 2024	
Deliverable 39	Task 1.3 Monthly Report June 2024	
Deliverable 40	Task 1.4 8th Quarterly Report	
Deliverable 41	Task 1.4 Quarterly TLCBD Park Stewards Report 4	
Deliverable 42	Task 1.5 Semi-Annual Report 4	
Deliverable 43	Task 1.3 Monthly Report July 2024	
Deliverable 44	Task 1.3 Monthly Report August 2024	
Deliverable 45	Task 1.3 Monthly Report September 2024	
Deliverable 46	Task 1.4 9th Quarterly Report	
Deliverable 47	Task 1.3 Monthly Report October 2024	
Deliverable 48	Task 1.3 Monthly Report November 2024	
Deliverable 49	Task 1.3 Monthly Report December 2024	
Deliverable 50	Task 1.4 10th Quarterly Report	
Deliverable 51	Task 1.5 Semi-Annual Report 5	
Deliverable 52	Task 1.3 Monthly Report January 2025	
Deliverable 53	Task 1.3 Monthly Report February 2025	
Deliverable 54	Task 1.3 Monthly Report March 2025	
Deliverable 55	Task 1.4 11th Quarterly Report	
Deliverable 56	Task 1.3 Monthly Report April 2025	
Deliverable 57	Task 1.3 Monthly Report May 2025	
Deliverable 58	Task 1.3 Monthly Report June 2025	
Deliverable 59	Task 1.4 12th Quarterly Report	
Deliverable 60	Task 1.5 Semi-Annual Report 6	
	<b>Total Amount Invoiced:</b>	

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;



(2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;

(3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;

(4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**

**CITY AND COUNTY OF SAN FRANCISCO  
OFFICE OF ECONOMIC AND WORKFORCE DEVELOPMENT**

**FOURTH AMENDMENT  
TO GRANT AGREEMENT BETWEEN THE CITY AND COUNTY OF SAN FRANCISCO  
AND  
MID-MARKET FOUNDATION**

**MID-MARKET/TENDERLOIN COMMUNITY BASED SAFETY PROGRAM**

THIS FOURTH AMENDMENT TO GRANT AGREEMENT (this “Amendment”) is made as of the **First** day of **November, 2023**, in San Francisco, California, by and between **MID-MARKET FOUNDATION, a California Non-Profit Public Benefit Corporation** located at **20 Galli Drive, Suite A, Novato, California, 94949**, hereinafter referred to as (“Grantee”) and the **CITY AND COUNTY OF SAN FRANCISCO**, a municipal corporation (“City”) acting by and through the Office of Economic and Workforce Development (“OEWD”).

**RECITALS**

WHEREAS, City and Grantee have entered into the Agreement (as defined below);

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21G.3 through RFP 217, Program Area A - Mid-Market/Tenderloin Community-Based Safety Program, a Request for Proposals (“RFP”) issued on June 8, 2021, in which City selected Grantee as the highest qualified scorer pursuant to the RFP; and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 468-22 on November 8, 2022, approving a First Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “First Resolution”); and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 110-23 on March 21, 2023, approving a Second Amendment in accordance with the requirements of San Francisco Charter Section 9.118 (the “Second **Resolution**”), and

WHEREAS, the San Francisco Board of Supervisors adopted Resolution No. 373-23 on July 18, 2023, approving the Third and Fourth Amendments in accordance with the requirements of San Francisco Charter Section 9.118 (the “Third Resolution”), and

WHEREAS, City and Grantee desire to enter into this Amendment to memorialize their continued contractual relationship and modify the Agreement to **increase the contract amount, update the scope, update standard contractual clauses, and update invoicing and payment instructions** on the terms and conditions set forth herein; and

NOW, THEREFORE, in consideration of the foregoing Recitals, which are incorporated herein by this reference, the mutual covenants and obligations of the parties contained herein, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Grantee and the City agree as follows:

**1. Definitions.** The following definitions shall apply to this Amendment:

- a. Agreement.** The term “Agreement” shall mean that certain Agreement dated **July 1, 2022** between Grantee and City, as amended by the:

**First Amendment, dated November 14, 2022,  
Second Amendment, dated March 21, 2023, and further amended by the  
Third Amendment, dated October 1, 2023**

**b. Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

**2. Modifications to the Agreement.** The Agreement is hereby modified as follows:

**(a) Article 5.1 Maximum Amount of Grant Funds** of the Agreement currently reads as follows:

“In no event shall the amount of Grant Funds disbursed hereunder exceed **SIXTY MILLION FIVE HUNDRED NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$60,590,570).**”

Such section is hereby amended and restated in its entirety to read as follows:

“In no event shall the amount of Grant Funds disbursed hereunder exceed **SIXTY ONE MILLION NINETY THOUSAND FIVE HUNDRED SEVENTY Dollars (\$61,090,570).**”

**(b) Appendix A.** Appendix A-3, Budget, of the Third Amendment displays the original total amount of **\$60,590,570.**

Such section is hereby superseded in its entirety by Appendix A-4, Budget, which is attached hereto and incorporated herein by this reference and displays the budget as herein modified.

**(c) Appendix B** Appendix B-3, Definition of Grant Plan, of the Third Amendment describes the services to be provided.

Such section is hereby superseded in its entirety by Appendix B-4, which is attached hereto and incorporated herein by this reference and displays the services to be provided under this Amendment.

**(d) Appendix C.** Appendix C-3, Invoicing and Payment Instructions, of the Grant Agreement describes the process for requesting funding.

Such section is hereby superseded in its entirety by Appendix C-4, Invoicing and Payment Instructions, which is attached hereto and incorporated herein by this reference and displays the updated invoicing and payment instructions.

**3. Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after **November 1, 2023.**

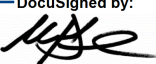
**4. Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

*[Signatures appear on following page]*

IN WITNESS WHEREOF, the parties hereto have caused this Amendment to be duly executed as of the date first specified herein.

**CITY:**


**CITY AND COUNTY OF SAN FRANCISCO,**  
a municipal corporation, acting by and through its  
**OFFICE OF ECONOMIC AND**  
**WORKFORCE DEVELOPMENT**

DocuSigned by:  
By:   
8687E129144B45D...  
Merrick Pascual  
Merrick Pascual  
Chief Financial Officer

**GRANTEE:**

By signing this Amendment, I certify on behalf of Grantee and not in my individual capacity that Grantee complies with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

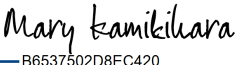
**MID-MARKET FOUNDATION**, a California nonprofit public benefit corporation

DocuSigned by:  
By:   
1A4C3A67AC16450...  
Steve Gibson  
Name: **Steve Gibson**

Title: Executive Director  
Federal Tax ID Number: 85-0892059  
City Supplier Number: 0000047252

**Approved as to Form:**

David Chiu  
City Attorney

DocuSigned by:  
By:   
B6537502D8EC420...  
Mary Kamikihara  
Mary Kamikihara  
Deputy City Attorney

**Appendix A-4  
Budget**

<b>Budget Line Item</b>	<b>Description</b>	<b>Due Date</b>	<b>Total Budget</b>
Deliverable 1	Task 1.1. Foundational Program Plan	7/31/2022	\$4,000,000.00
Deliverable 2	Task 1.2 Ramp Down Program Plan	8/31/2022	\$1,000,000.00
Deliverable 3	Task 1.3 Monthly Report Jul 2022	8/10/2022	\$1,500,000.00
Deliverable 4	Task 1.3 Monthly Report Aug 2022	9/10/2022	\$1,500,000.00
Deliverable 5	Task 1.3 Monthly Report Sep 2022	10/10/2022	\$1,000,000.00
Deliverable 6	Task 1.3 Monthly Report October 2022	11/10/2022	\$1,000,000.00
Deliverable 7	Task 1.4 1st Quarterly Report	10/14/2022	\$2,000,000.00
Deliverable 8	Task 1.3 Monthly Report November 2022	12/10/2022	\$1,000,000.00
Deliverable 9	Task 1.3 Monthly Report December 2022	1/10/2023	\$2,000,000.00
Deliverable 10	Task 1.3 Monthly Report January 2023	2/10/2023	\$1,000,000.00
Deliverable 11	Task 1.4 2nd Quarterly Report	1/14/2023	\$2,000,000.00
Deliverable 12	Task 1.5 Semi-Annual Report 1	1/14/2023	\$1,500,000.00
Deliverable 13	Task 1.3 Monthly Report February 2023	3/10/2023	\$100,000.00
Deliverable 14	Task 1.3 Monthly Report March 2023	4/10/2023	\$87,500.00
Deliverable 15	Task 1.3 Monthly Report April 2023	5/10/2023	\$837,500.00
Deliverable 16	Task 1.4 3rd Quarterly Report	4/14/2023	\$950,570.00
Deliverable 17	Task 1.3 Monthly Report May 2023	6/10/2023	\$837,500.00
Deliverable 18	Task 1.3 Monthly Report June 2023	7/10/2023	\$687,500.00
Deliverable 19	Task 1.4 4th Quarterly Report	7/10/2023	\$500,000.00
Deliverable 20	Task 1.5 Semi-Annual Report 2	7/10/2023	\$90,000.00
Deliverable 21	Task 1.3 Monthly Report July 2023	8/10/2023	\$2,500,000.00
Deliverable 22	Task 1.3 Monthly Report August 2023	9/10/2023	\$1,500,000.00
Deliverable 23	Task 1.3 Monthly Report September 2023	10/10/2023	\$1,500,000.00
Deliverable 24	Task 1.4 5th Quarterly Report	10/10/2023	\$250,000.00
Deliverable 25	Task 1.4 Quarterly TLCBD Park Stewards Report 1	10/10/2023	\$250,000.00
Deliverable 26	Task 1.3 Monthly Report October 2023	11/10/2023	\$1,500,000.00
Deliverable 27	Task 1.3 Monthly Report November 2023	12/10/2023	\$1,542,400.00
Deliverable 28	Task 1.3 Monthly Report December 2023	1/10/2024	\$1,541,600.00
Deliverable 29	Task 1.4 6th Quarterly Report	1/10/2024	\$750,000.00
Deliverable 30	Task 1.4 Quarterly TLCBD Park Stewards Report 2	1/10/2024	\$250,000.00
Deliverable 31	Task 1.5 Semi-Annual Report 3	1/10/2024	\$750,000.00
Deliverable 32	Task 1.3 Monthly Report January 2024	2/10/2024	\$1,041,600.00
Deliverable 33	Task 1.3 Monthly Report February 2024	3/10/2024	\$1,041,600.00
Deliverable 34	Task 1.3 Monthly Report March 2024	4/10/2024	\$1,041,600.00
Deliverable 35	Task 1.4 7th Quarterly Report	4/10/2024	\$750,000.00
Deliverable 36	Task 1.4 Quarterly TLCBD Park Stewards Report 3	4/10/2024	\$250,000.00

Deliverable 37	Task 1.3 Monthly Report April 2024	5/10/2024	\$1,041,600.00
Deliverable 38	Task 1.3 Monthly Report May 2024	6/10/2024	\$1,041,600.00
Deliverable 39	Task 1.3 Monthly Report June 2024	6/20/2024	\$1,041,600.00
Deliverable 40	Task 1.4 8th Quarterly Report	6/20/2024	\$500,000.00
Deliverable 41	Task 1.4 Quarterly TLCBD Park Stewards Report 4	6/20/2024	\$250,000.00
Deliverable 42	Task 1.5 Semi-Annual Report 4	6/20/2024	\$500,000.00
Deliverable 43	Task 1.3 Monthly Report July 2024	8/10/2024	\$1,541,600.00
Deliverable 44	Task 1.3 Monthly Report August 2024	9/10/2024	\$1,541,600.00
Deliverable 45	Task 1.3 Monthly Report September 2024	10/10/2024	\$1,041,600.00
Deliverable 46	Task 1.4 9th Quarterly Report	10/10/2024	\$500,000.00
Deliverable 47	Task 1.3 Monthly Report October 2024	11/10/2024	\$1,291,600.00
Deliverable 48	Task 1.3 Monthly Report November 2024	12/10/2024	\$1,250,000.00
Deliverable 49	Task 1.3 Monthly Report December 2024	1/10/2025	\$1,000,000.00
Deliverable 50	Task 1.4 10th Quarterly Report	1/10/2025	\$500,000.00
Deliverable 51	Task 1.5 Semi-Annual Report 5	1/10/2025	\$500,000.00
Deliverable 52	Task 1.3 Monthly Report January 2025	2/10/2025	\$1,000,000.00
Deliverable 53	Task 1.3 Monthly Report February 2025	3/10/2025	\$1,000,000.00
Deliverable 54	Task 1.3 Monthly Report March 2025	4/10/2025	\$750,000.00
Deliverable 55	Task 1.4 11th Quarterly Report	4/10/2025	\$1,000,000.00
Deliverable 56	Task 1.3 Monthly Report April 2025	5/10/2025	\$750,000.00
Deliverable 57	Task 1.3 Monthly Report May 2025	6/10/2025	\$750,000.00
Deliverable 58	Task 1.3 Monthly Report June 2025	6/30/2025	\$750,000.00
Deliverable 59	Task 1.4 12th Quarterly Report	6/30/2025	\$750,000.00
Deliverable 60	Task 1.5 Semi-Annual Report 6	6/30/2025	\$750,000.00
		<b>Total</b>	<b>\$61,090,570.00</b>

**Appendix B-4  
Definition of Grant Plan**

The term “Grant Plan” shall mean

**I. PROJECT NAME/TITLE**

Mid-Market/Tenderloin Community-Based Safety Program

**II. PROJECT DESCRIPTION**

Grantee shall partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, a program that focuses on forging a path to a thriving community and save lives through overdose prevention, connecting people to care and service, and increasing the quality of life for workers, residents and businesses.

**III. PROJECT DEFINITIONS**

**City** – City and County of San Francisco

**City Team** – Consists of at least one Project Manager who is assigned to work with Grantee in relation to the grant. The assigned Project Manager(s) and contact information is as follows:

Laurel Arvanitidis, Director of Business Development  
Laurel.arvanitidis@sfgov.org  
415-554-6471

Andre Torrey, DEM, Street Ambassador Coordinator  
[Andre.torrey@sfgov.org](mailto:Andre.torrey@sfgov.org)  
415-509-8086

Sam Dodge, DEM, Director, Street Response Coordination Division  
Sam.dodge@sfgov.org

Crezia Tano, Chief Operating Officer  
[crezia.tano@sfgov.org](mailto:crezia.tano@sfgov.org)  
415-554-5185

**DEM** – Department of Emergency Management, a department of the City

**City Team Approval/Authorization** – As requested within this contract Shall be in writing to the grantee and appropriate sub-vendor.

**Grantee** – Mid-Market Foundation

**Grantee’s Team** – Consists of at least one representative who is the Point of Contact (POC)

Steve Gibson, Executive Director, Mid-Market Business Association & Foundation  
steve@urbanplaceconsulting.com  
562-243-3389

Is this organization a Fiscal Agent? **No**

**OEWD** – Office of Economic and Workforce Development, a department of the City

**Service Area** – An area bound by Mission, Van Ness, Geary, Mason, including Eddy to Powell Street Bart Station area, down Market Street to Fourth and down Fourth to Mission as depicted below:



**IV. DESCRIPTION OF SERVICES**

Grantee shall provide services for the **Mid-Market/Tenderloin Community-Based Safety Program** (“Project”).

Grantee shall deploy an average of 42,289 hours of community Ambassadors/Practitioners each month through October 2024 and 41,575 each month thereafter within the boundaries of the service area. Ambassadors/Practitioners shall be deployed daily at least within the hours between 7am to 7pm unless other shift times are pre-authorized by the City Team, such as extended hours staffing at Fulton mall and UN Plaza, and may be extended at the Grantee’s discretion with City Team approval. Placements, hours, area of service, and protocols for Ambassador/Practitioner services shall be developed, monitored, and updated as needed in coordination with City Team. Grantee shall consult with and obtain final approval



from City Team of any changes in operations or services on a Macro level. Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to obtain final approval of City Team but will be reported to City Team after the fact. Staffing provided with non-city funds including UC Law SF will be dis-aggregated if possible in reporting.

Ambassadors/Practitioners' roles with respect to safety are to provide a physical presence in the neighborhood, engaging with people who may need support (for a variety of health and safety reasons), and coordinating with and providing situationally appropriate referrals to other entities, which may include the police via calls to 911, DPH's Street Response Team, or other appropriate City agencies or nonprofit organizations. Ambassadors are to be *facilitators* of safety services, as opposed to the parties intervening in potentially dangerous situations, more appropriately handled by the police.

Ambassadors/Practitioners shall engage with compassion and respect to support people in need, and improve the conditions of the area. Ambassadors/Practitioners will not provide security services and may not engage with individuals and groups that are involved in illegal activities, such as drug sales, that are the responsibility of the Police. If these activities are observed staff is required to call and report the activity to SFPD.

Specifically, Grantee shall:

- Be responsible for contributing to culture change in the area included in City efforts including but not limited to the Drug Market Agency Command Center and Tenderloin Community Action Plan by creating a deployment strategy to cover the Service Area.
- Coordinate closely with City Team and other relevant City departments and partners, including the San Francisco Police Department, Community Benefit Districts and other ambassador programs, as appropriate.
- Continue ongoing and semi-annual evaluation, including via community surveys
- Plan for program ramp down and transition in advance of the grant term end
- Plan and implement additional neighborhood improvements that will increase business activity and ultimately reduce the need for safety Ambassador/Practitioner services
- Participate in regular coordination meetings with City Team at which operational and deployment plans shall be discussed and approved by City. City Team review and approval shall extend, but not be limited, to:
  - Deployment area, hours, and level of service
  - Ambassador/Practitioner training programs and quality control procedures
  - Ambassador/Practitioner uniforms and standards of conduct
  - Incident reporting procedures
  - Changes to operations or services that are needed on a daily basis to meet immediate needs and changing conditions do not need to obtain final approval of City Team, but will be reported to City Team after the fact.
- Subcontract to one or more vendors who shall:
  - Comply with all operational and deployment standards and procedures set by City Team for Grantee, and all other terms as set forth by Grantee
  - Take responsibility for operations within the service area, deploying roving or fixed post-style Ambassadors/Practitioners as agreed to in the deployment plan.
  - Ensure Ambassador/Practitioner coverage is efficient across blocks, taking care to deploy the minimum number of Ambassadors/Practitioners needed to safely provide coverage and to maximize the coverage of the program

- Coordinate with the Tenderloin Community Benefit District (TLCBD) to implement the Tenderloin Park Stewards Program, and with any other ambassador or service programs working in the same area, as directed, including SOMAWest Community Benefit District (CBD), Civic Center CBD, Mid Market CBD, and St. Anthony’s Foundation.
- Make periodic adjustments to deployment plan in coordination with City Team and community stakeholder priorities and with final approval from City Team, including extending beyond the initial deployment map to additional community “hot spots,” provided the area is safe for Ambassadors/Practitioners.
- Provide a thorough and comprehensive training. This training proposed by the subcontractor or vendors shall be pre-approved by the City Team. This training must be documented, including subjects, sample training materials, training sequence, and updates on training cohorts/employees trained reported quarterly.
- Hire and train Ambassadors/Practitioners who will engage with everyone on the street, with a specific focus on people in need but also generally providing hospitality and a welcoming presence to all residents, workers, visitors, and business owners
- Hire and train Ambassadors/Practitioners who will provide referrals to city and nonprofit services for people in need, as well as provide basic information to the public about these services
- Ensure its team is adequately trained with the most up to date information on weekly coordination goals and service program referrals
- File 311 requests and make 911 reports as issues are identified in any part of the operation’s geographic boundary
- Provide weekly deployment reports, hours and monthly deployment plans which include a fixed monthly cost
- Maintain an ambassador “hub” in the Tenderloin that will support Ambassadors/Practitioners and supervisors in maintaining a safe and healthy presence

Grantee shall provide training to its employees on their interaction with members of the public exercising constitutional rights of freedom of speech, assembly, and the practice of religion, and/or the right to peacefully remain, as applicable, in public forums.

**Prevailing Wages.** Grantee agrees to comply with, and require its contractors to pay, prevailing wages for any labor in connection with a "public work" as defined under California Labor Code Section 1720 *et seq.* (which includes certain construction or maintenance work if paid for in whole or in part out of public funds). Grantee agrees to provide evidence to City of the payment of prevailing wages upon request, and to cooperate with the City in any investigation relating to this requirement.

## V. TASKS AND DELIVERABLES

### Task 1. General Requirements

**Task 1.1** Grantee shall develop a Foundational Program Plan which includes the following:

- (1) A Program Budget for the duration of the grant. Costs may include ambassador services; ambassador training; equipment, light infrastructure and storage; communications and marketing; evaluation; and program administration. Budget should delineate the split between ambassador costs and other program management costs.
- (2) Scope and Schedule of Services and Map for the selected vendor, including: an overview of the selected vendor(s); the reporting structure of the selected vendor; the Ambassador job description; and an Evaluation Plan that includes but is not limited to a system for

performance feedback to the vendor. Please also include baseline data from prior month for all Monthly report requirements (see below) and a map of current and future deployment.

**Task 1.1 Deliverable:**

- Foundational Program Plan (due July 31, 2022)

**Task 1.2** Grantee shall develop a Ramp Down Program Plan which articulates how to shrink deployment over what period of time. Ramp Down Plan should include an FY24 budget proposal and should outline how the initiative could be sustained after this grant, including detail on minimizing numbers of ambassadors deployed per block; handing off roles to other ambassador groups or City agencies; accessing private funding; facilitating community ownership, i.e. transition roles to community stakeholders through activation; efficiency through partnerships with community groups including CBDs and others; and business development plan that will increase business hours and reduce the need for community ambassadors.

**Task 1.2 Deliverable:**

- Ramp Down Program Plan (due August 31, 2022)

**Task 1.3** Grantee shall provide Monthly reports to the City Team within 14 calendar days after each month or as soon as practical for the entirety of the grant term. Monthly reports shall include: Total monthly Ambassador hours logged; number block faces with Ambassador presence; number of Ambassadors deployed on average daily; and number of Ambassador FTEs deployed. These numbers should be tallied in a table of cumulative monthly numbers each month, and should indicate which program area the deployments correspond to (e.g. TLCBD Park Stewards Program, Mid-Market/Tenderloin Safety Program, UC Law SF and other staffing provided with non-city funds if practical, etc).

Monthly reports shall also include cost of current monthly deployment; cost of next month deployment; amount invoiced to OEWD; and a table of cumulative monthly deployment costs for each month;

Reports to also include

- Weekly ambassador deployment summaries for each week with detailed block face locations, including UC Law SF and other staffing provided with non-city funds if practical, etc).
- a monthly community hub activity summary.
- Number of positive engagements with neighbors; number of Ambassador de-escalation events; number of Ambassador inviting spaces intervention; number of Ambassador overdose reversals; number of needle disposals; number of trash bags used; number of Ambassador requests for 911 help; number of Ambassador 311 requests
- Major scope of services, operational or budget changes; major performance and quality control issues and how they are being addressed; training accomplishments; communications accomplishments and press.
- Map of deployment over the previous month.

If Grantee falls 20% behind monthly goal for hours of Ambassador/Practitioner services in any month, there shall be a meeting to evaluate grantee's workflow and develop a plan to get service delivery on track. If grantee falls more than 30% behind monthly service delivery goals, there shall be biweekly meetings with City Team evaluating progress. Further, OEWD may delay or deny approval of monthly and quarterly reports until such time service delivery is improved, and funding may be withheld until services are successfully delivered.

**Task 1.3 Deliverables**

- Monthly Reports beginning with July 2022 to be provided within 14 days after each month for the entirety of the grant term, except for the final monthly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

**Task 1.4** Grantee shall provide Quarterly Financial reports to the City Team within 14 calendar days or as soon as practical after each quarter for the entirety of the grant term. Quarterly Financial Reports shall include: a Balance Sheet (Statement of Financial Position) for the organization; a Profit and Loss Statement (Statement of Activities) for the organization; an up to date program budget with projections through the term of the grant; documentation of Grantee's match contributions; and Form 990 (for first quarterly report only). Quarterly reports shall document performance and status of all active subcontracts for service under this grant, including for the TLCBD Park Steward Program.

**Task 1.4 Deliverables**

- Quarterly Report beginning with July to September 2022 to be provided within 14 days or as soon as practical after each quarter for the entirety of the grant term, except for the final quarterly report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.
- Quarterly TLCBD Park Steward Program Report evidencing the payroll expended for ambassador staffing, beginning in October 2023 for a period of at least one year.

**Task 1.5** Grantee shall provide Semi-Annual reports to the City Team within 14 calendar days or as soon as practical after each 6-month period, for the entirety of the grant term. Semi-Annual Reports shall include cumulative outputs based on Monthly Report criteria. Data will also include survey results from semi-annual community stakeholder engagement and evaluation surveys. Survey should be developed and shared with City agencies coordinating program evaluation for Tenderloin initiatives. Semi-annual reports shall include updates to the Ramp Down Plan identified in Task 1.2 to reflect current conditions, as needed.

**Task 1.5 Deliverables**

- Semi Annual Reports beginning with July to December 2022 to be provided within 14 days after each 6-month period, except for the final semi annual report, which must be completed, submitted, and approved by the Project Manager before the end of the grant term.

Grantee will be paid based on deliverables which must be completed, submitted to City Team for joint review by DEM and OEWD, and approved by OEWD Program Manager before the grant term end.

## Appendix C-4 Invoicing and Payment Instructions

### Instructions:

- I. Grantee will submit a “**Funding Request**” and “**Schedule 1 To Request for Funding**” (pp. C-3 through C-5) along with all supporting documentation (invoices, receipts, copies of checks, copies of deliverables or confirmation of delivery from Program Manager) within 10 days after the month that expenses were incurred or the deliverable was accepted by OEWD. Only one invoice should be submitted per month. These documents must be submitted electronically via email to: [oewd.ap@sfgov.org](mailto:oewd.ap@sfgov.org). Please reference “Invoice Submission,” your organization or agency name, grant project title, Purchase Order number, and the month and year for which funds are being requested, and OEWD Programmatic contact (see Article 15) in the subject line of the email.
- II. Failure to submit required documents by specified deadlines may result in withholding of contract payments. Failure to submit sufficient supporting documentation and/or any discrepancies on the Funding Request may result in withholding of contract payments. Failure to meet contract performance goals will result in a corrective action plan, withholding of contract payments in full or part and/or termination.
- III. Following OEWD verification that claimed services are authorized and delivered satisfactorily, OEWD will authorize payment no later than 30 days after receipt of the Funding Request and all billing information set forth above.
- IV. Grantee shall be prepared to submit a final Funding Request which reconciles all charges for the fiscal year. If a refund is due to OEWD, it must be submitted with the final Funding Request. OEWD will inform Grantee of the due date for all close-out deadlines. Any expenses submitted after the communicated deadline (generally 20 days following the fiscal year end) will not be paid. **NOTE: Note that all deliverables must be approved by the PM and submitted with written approval to oewd.ap@sfgov.org on or before the term end date.**
- V. OEWD may change the Funding Request submission method at its discretion by notifying Grantee.
- VI. Acquisition and Disposition of Nonexpendable Property
  - A. Title to all nonexpendable property (nonexpendable property is property other than real property that costs more than \$1,000.00 and has a useful life which exceeds one year) acquired by Grantee in whole or in part with funds (including WIA, WIOA, CDBG, and General Fund, unless prohibited by the source) provided under this Agreement, shall vest immediately in City for the purpose of securing Grantee's performance under this Agreement, unless City notifies Grantee to the contrary. Grantee shall take any and all steps necessary to take title to such property in City's name. Grantee shall have the right to possession of such property, and shall be solely responsible for the use and maintenance of such property and for any liability associated with the property that arises or relates to any act or omission occurring at any point prior to Grantee's delivery of the property to City. Grantee may not alienate, transfer or encumber such property without City's prior written consent. At the end of the term or upon earlier expiration of this Agreement, possession of said property should be immediately surrendered if requested by the City.

B. Following the term or earlier expiration of this Agreement, City may release the nonexpendable property to Grantee, reallocate it to Grantee under subsequent Agreements, or allocate it to other beneficial public agencies or private nonprofit grantees.

C. Any interest of Grantee or any subcontractor, in drawings, plans, specifications, studies, reports, memoranda, computation sheets, the contents of computer diskettes, or other documents or Publications prepared by Grantee or any subcontractor in connection with this Agreement or the implementation of the Work Program or the services to be performed under this Agreement, shall become the property of and be promptly transmitted to City. Notwithstanding the foregoing, Grantee may retain and use copies for reference and as documentation of its experience and capabilities.

**FUNDING REQUEST**

\_\_\_\_\_, 20\_\_ (Date of invoice submission)

Office of Economic and Workforce Development (OEWD)  
City and County of San Francisco  
1 South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103  
[owd.ap@sfgov.org](mailto:owd.ap@sfgov.org)

Re: **MID-MARKET/TENDERLOIN COMMUNITY-BASED SAFETY PROGRAM –  
4<sup>th</sup> AMENDMENT**

Pursuant to Section 5.3 of the Grant Agreement (the “Grant Agreement”) dated as of **JULY 1, 2022**, between **MID-MARKET FOUNDATION** (“Grantee”) and the City and County of San Francisco (all capitalized terms defined in the Grant Agreement shall have the same meaning when used herein), Grantee hereby requests a disbursement of Grant Funds as follows:

Month and Year for which funds are being requested: \_\_\_\_\_

Total Amount Requested in this Request: \$ \_\_\_\_\_

Maximum Amount of Grant Funds Specified in Section 5.1 of the Grant Agreement: \$ **61,090,570.00**

Total of All Grant Funds Disbursed Prior to this Request: \$ \_\_\_\_\_

Grantee certifies that:

(a) The total amount of Grant Funds requested pursuant to this Funding Request will be used to pay Eligible Expenses, which Eligible Expenses are set forth on the attached Schedule 1, to which is attached true and correct copies of all required documentation of such Eligible Expenses.

(b) After giving effect to the disbursement requested pursuant to this Funding Request, the Grant Funds disbursed as of the date of this disbursement will not exceed the maximum amount set forth in Section 5.1.

(c) The representations and warranties made in the Agreement are true and correct in all material respects as if made on the date hereof;

(d) No Event of Default has occurred and is continuing;

(e) The person submitting this request through the City’s approved electronic submission system is authorized to execute this Funding Request on behalf of Grantee, and;

(f) By signing this Agreement, I certify that I comply with the requirements of the Minimum Compensation Ordinance, which entitle Covered Employees to certain minimum hourly wages and compensated and uncompensated time off.

I have read and understood Section 17.14, the City's statement urging companies doing business in Northern Ireland to move towards resolving employment inequities, encouraging compliance with the MacBride Principles, and urging San Francisco companies to do business with corporations that abide by the MacBride Principles.

**MID-MARKET FOUNDATION**, a California Non-Profit Public Benefit Corporation

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Title: \_\_\_\_\_



## SCHEDULE 1 TO REQUEST FOR FUNDING

The following is an itemized list of Eligible Expenses for which Grant Funds are requested:

<b>Budget Line Item</b>	<b>Description</b>	<b>Amount</b>
Deliverable 24	Task 1.4 5th Quarterly Report	
Deliverable 25	Task 1.4 Quarterly TLCBD Park Stewards Report 1	
Deliverable 26	Task 1.3 Monthly Report October 2023	
Deliverable 27	Task 1.3 Monthly Report November 2023	
Deliverable 28	Task 1.3 Monthly Report December 2023	
Deliverable 29	Task 1.4 6th Quarterly Report	
Deliverable 30	Task 1.4 Quarterly TLCBD Park Stewards Report 2	
Deliverable 31	Task 1.5 Semi-Annual Report 3	
Deliverable 32	Task 1.3 Monthly Report January 2024	
Deliverable 33	Task 1.3 Monthly Report February 2024	
Deliverable 34	Task 1.3 Monthly Report March 2024	
Deliverable 35	Task 1.4 7th Quarterly Report	
Deliverable 36	Task 1.4 Quarterly TLCBD Park Stewards Report 3	
Deliverable 37	Task 1.3 Monthly Report April 2024	
Deliverable 38	Task 1.3 Monthly Report May 2024	
Deliverable 39	Task 1.3 Monthly Report June 2024	
Deliverable 40	Task 1.4 8th Quarterly Report	
Deliverable 41	Task 1.4 Quarterly TLCBD Park Stewards Report 4	
Deliverable 42	Task 1.5 Semi-Annual Report 4	
Deliverable 43	Task 1.3 Monthly Report July 2024	
Deliverable 44	Task 1.3 Monthly Report August 2024	
Deliverable 45	Task 1.3 Monthly Report September 2024	
Deliverable 46	Task 1.4 9th Quarterly Report	
Deliverable 47	Task 1.3 Monthly Report October 2024	
Deliverable 48	Task 1.3 Monthly Report November 2024	
Deliverable 49	Task 1.3 Monthly Report December 2024	
Deliverable 50	Task 1.4 10th Quarterly Report	
Deliverable 51	Task 1.5 Semi-Annual Report 5	
Deliverable 52	Task 1.3 Monthly Report January 2025	
Deliverable 53	Task 1.3 Monthly Report February 2025	
Deliverable 54	Task 1.3 Monthly Report March 2025	
Deliverable 55	Task 1.4 11th Quarterly Report	
Deliverable 56	Task 1.3 Monthly Report April 2025	
Deliverable 57	Task 1.3 Monthly Report May 2025	
Deliverable 58	Task 1.3 Monthly Report June 2025	
Deliverable 59	Task 1.4 12th Quarterly Report	
Deliverable 60	Task 1.5 Semi-Annual Report 6	
	<b>Total Amount Invoiced:</b>	

The following are attached as part of this Schedule 1:

- (1) an invoice for each item of Eligible Expense for which Grant Funds are requested;

(2) for cost reimbursement-based line items, submit PDF copies of receipts, invoices, canceled checks or other written evidence documenting the payment of each invoice if requested by OEWD;


(3) for Eligible Expenses which are wages or salaries, payroll registers containing a detailed breakdown of earnings and withholdings, or copies of payroll checks together with both sides of canceled payroll checks evidencing payment thereof or a payroll register detailing earnings;

(4) for deliverable-based line items numbered in the budget, confirmation of delivery and acceptance by OEWD Program Manager (i.e. PDF of the approval email from the Program Manager clearly identifying approved deliverables by number). Copies of deliverables themselves should be submitted with the funding request only if requested by OEWD. **Note that all deliverables must receive written approval from the Program Manager on or before the term end date.**

# MID-MARKET FOUNDATION (4589323)



Request  
Certificate

<i>Initial Filing Date</i>	05/01/2020
<i>Status</i>	Active
<i>Standing - SOS</i>	Good
<i>Standing - FTB</i>	Good
<i>Standing - Agent</i>	Good
<i>Standing - VCFCF</i>	Good
<i>Formed In</i>	CALIFORNIA
<i>Entity Type</i>	Nonprofit Corporation - CA - Public Benefit
<i>Principal Address</i>	20 GALLI DRIVE SUITE A NOVATO, CA 94949
<i>Mailing Address</i>	20 GALLI DRIVE STE A NOVATO, CA 94949-5731
 <i>Statement of Info Due Date</i>	05/31/2024
<i>Agent</i>	Individual NANCY L WARREN 20 GALLI DRIVE STE A NOVATO, CA 94949-5731

HOME ABOUT MEDIA CAREERS REGULATIONS RESOURCES PROGRAMS CONTACT

Click on the Organization Name for details about the registration or report record. The maximum number of records shown per page is 50. If there are multiple pages of the search results, the clickable page numbers will be displayed at the bottom. If you get too many results or do not find the organization for which you are searching, click the 'Search Again' button and change the search criteria. It is best to search by something that is as unique to the organization as possible such as State Charity Registration Number, FEIN, SOS Corporate Number, or an unusual portion of their name. To see all registration and report records associated with an organization, avoid searching by State Charity Registration Number as that is record-specific.

[Search Again](#)

ORGANIZATION NAME	RECORD TYPE	REGISTRY STATUS	RCT NUMBER	FEIN	CITY	ST
<a href="#">MID-MARKET FOUNDATION</a>	Charity Registration	Current - Awaiting Reporting	<a href="#">CT0274788</a>	850892059	SAN FRANCISCO	CA



City and County of San Francisco: Office of Mayor London Breed  
Economic and Workforce Development: Kate Sofis, Director

Date: Friday, July 2, 2021

Sent Via email: Info@midmarketbusinessassociation.com

Steve Gibson, Executive Director  
Mid-Market Foundation  
32 7th Street, 2nd Floor  
San Francisco, CA 94103

**Re: Notification of Selection, OEWD Request for Proposals (RFP) #217 Economic Development Ambassador Grants**

Congratulations and thank you for your proposal submitted in response to Request for Proposals #217. The proposal submitted by your organization has been selected to provide services under proposal area **A - Mid-Market/Tenderloin Community-Based Safety Program**. We appreciate the time you took in preparing your submission.

Please be advised this is a notice of the tentative award of a grant, pending successful negotiations with OEWD. An OEWD Program Manager will be in touch with you to begin negotiation discussions. Grants awarded under this RFP are expected to begin July 2021 or later.

If your organization has not completed the process to becoming an Approved Supplier eligible to do business with the City, please complete the registration process at <https://sfcitypartner.sfgov.org/pages/become-a-supplier.aspx>.

Should you have questions about this notice, please contact Marissa Bloom, Acting Director, Contracts and Grants Division, at [owd.procurement@sfgov.org](mailto:owd.procurement@sfgov.org).

Sincerely,

DocuSigned by:  
*Kate Sofis*  
F98E00C52682407...

Kate Sofis

Director  
Office of Economic and Workforce Development



# City and County of San Francisco



## Request for Proposals (RFP) #217

### *Economic Development Ambassador Grants*

Issued by:	Office of Economic and Workforce Development (OEWD)
Date issued:	Tuesday, June 8, 2021
Proposals due:	Tuesday, June 22, 2021 by 5:00 P.M. <b>Only E-mailed Submissions will be accepted in accordance with public health and accessibility guidelines.</b> Complete submissions must be e-mailed to: <a href="mailto:owd.procurement@sfgov.org">owd.procurement@sfgov.org</a>
Questions about this RFP?	Submit questions via email to: <a href="mailto:owd.procurement@sfgov.org">owd.procurement@sfgov.org</a>
Need the RFP or application materials in alternative formats for persons with disabilities? Please email <a href="mailto:owd.procurement@sfgov.org">owd.procurement@sfgov.org</a>	

# Request for Proposals (RFP) #217

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### Appendices:

- A. Application – Request for Proposals 217
- B. Proposal Budget Template
- C. City Grant Terms (Form G-100)
- D. Applicant Requirements and Guidelines
- E. Supplier Registration Instructions

## **I. Introduction, Overview and Schedule**

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COVID-19 has had a profound impact on our local and global economy. Since the onset of the public health crisis in San Francisco in March 2020, tens of thousands of local jobs have been lost and countless businesses closed, many permanently. Every corner of society and the economy has been impacted, though not all evenly. In San Francisco's recovery, improving conditions in Mid-Market and downtown neighborhoods will be integral to welcoming back office workers and tourists – key drivers for our economic recovery and the customers for our many small storefront businesses that have been dormant during the pandemic.

The funding in this Request for Proposals (RFP) responds to the recovery needs of OEWD's many stakeholders including the small business community, neighborhoods, nonprofit partners, elected leaders as well as the recommendations of the COVID-19 Economic Task Force. The RFP focuses on two new place-specific programs that support recovery, including targeted investments in: improved conditions for outdoor and public spaces, commercial corridors and business sectors.

The two distinct economic development programs in this RFP aim to support swift economic recovery and business stabilization efforts in the Mid-Market and downtown neighborhoods. The total amount of funding anticipated for initial one-year grant and contract awards is **\$12,000,000**. These funds are pending approval in the City's Fiscal Year 21-22 budget and resulting grant awards may be adjusted commensurate with the outcome of the budget process.

Throughout the RFP, we ask our partners to consider and submit proposals that appropriately adapt their services and activities to a current and future reality defined by COVID-19. We look forward to receiving your proposals, as our partnership with you and your organizations will strengthen our collective efforts in realizing an equitable recovery for San Francisco's diverse communities.

### **About Invest In Neighborhoods (IIN)**

The vision of the Invest In Neighborhoods (IIN) Division is to advance racial equity, diversity and inclusion in San Francisco's neighborhood commercial corridors so they are economically thriving, safe, resilient, sustainable, and meet the needs of local residents and users. In alignment with this vision, IIN's objectives are to strengthen small businesses, improve physical conditions, increase quality of life, and build community capacity.

In pursuit of these objectives, IIN offers programs that are designed to provide focused, customized assistance that meets the specific needs of San Francisco's neighborhood commercial corridors by leveraging existing programs from across multiple City departments and nonprofit partners. There are many programs offered through IIN for which more information can be found at [www.oewd.org/neighborhoods](http://www.oewd.org/neighborhoods)

## A. Eligible Applicants

You are eligible to apply if you:

- Are a nonprofit organization, registered with the Internal Revenue Service and in good standing with the State of California's Registry of Charitable Trusts.
- Are not debarred or suspended from participation in local, State or Federal programs;
- Meet all minimum qualifications within the specific program area(s) you are interested in, as described in Section II below;
- Can comply with all local, state or federal laws and regulations if funded. Please see **Appendix C** and **Appendix D** for more information about general terms and conditions of City funding opportunities.

Please note that we are not accepting applications from Fiscal Sponsors for this RFP.

## B. Available Funding

The initial round of funding is expected to come from the local City funds ("General Fund"). OEWD may also award a variety of federal, state or local funding including, but not limited to:

- Department of Labor - Workforce Innovation and Opportunity Act (WIOA), American Apprenticeship Grant, Emergency Funds, etc.
- US Small Business Association (SBA)
- Housing and Urban Development - Community Development Block Grant (CDBG)
- Other city, state, federal and non-government sources, such as contributions from private foundations

**The funding amounts listed in this RFP are anticipated initial funding awards, based on current budget availability.** Actual awards will be determined by the number of responsive proposals that meet OEWD strategies and objectives, and funding may be less or more. Please submit budget requests according to the limits in this RFP, however, OEWD may negotiate different funding allocations and project goals before finalizing awards. Should additional funding become available, award amounts may be increased significantly beyond the originally anticipated amount.

This RFP, and the proposals received as a result of it, may be used to justify funding decisions for other similar services and/or other funding that becomes available through OEWD or any other City department. OEWD, or other City agencies, will disclose any additional regulations or requirements during the negotiation process for grants or contracts that are awarded through this RFP and funded by other local, state, federal or non-city sources.

Nonprofit organizations funded by OEWD under this RFP may also be eligible to apply for funding under OEWD's nonprofit capacity fund. The goal of OEWD's nonprofit capacity fund is to maintain continuity of economic and workforce development services by potentially assisting OEWD's nonprofit suppliers with one-time, as-needed funds to support administrative operations and organizational effectiveness (e.g. leadership transition, strategic partnership). The fund is dependent on funding availability, and limited to nonprofit organizations who are currently funded by OEWD for the specific purpose of



providing economic and workforce development services. When funding becomes available, eligible nonprofit organizations currently funded by OEWD will be notified of the opportunity to apply for funding.

### **C. Technical Assistance**

OEWD is committed to ensuring all applicants have a fair chance to compete for this funding. In recognition of the current public health climate, all technical assistance will be provided online/by phone. If you have any questions about this RFP, or need assistance with the application, please get in touch with our office at the following email address: [oewd.procurement@sfgov.org](mailto:oewd.procurement@sfgov.org)

### **D. Service Period**

Unless otherwise noted in the program descriptions, successful proposals will be funded for a term of one **(1) year**, beginning in fiscal year 2021-2022. In some cases, the City may renew or extend programming through fiscal year 2024-2025. All decisions regarding the size, length, and scope of future funding awards are subject to OEWD approval and budget availability. Future funding is not guaranteed, and funding amounts and terms will depend upon the performance of the grantee during the initial award period, as well as other policy considerations as determined by OEWD. Grantees will be asked at a minimum to submit a final report of their activities and, if OEWD elects to renew the award, a revised scope of work and budget for the renewal period(s) for OEWD review. OEWD reserves the right, in its sole discretion, to not renew funding awards.

## E. Schedule

The anticipated schedule for awarding initial funding is as follows:

Proposal Phase	Date
RFP is issued by the City	Tuesday, June 8, 2021
Deadline for submission of written questions*	Tuesday, June 15, 2021
Answers to questions posted online	Wednesday, June 16, 2021 by end of day
<b>Proposals due</b>	<b>Tuesday, June 22, 2021 by 5:00 P.M.</b>
Committee Review	June 23-June 28, 2021
Grantee Selection and award notification	Anticipated June 30, 2021
Protest period ends	5 business days after award notification
Projects begin	Projects anticipated to start in July 2021 or later

Each date is subject to change. For the latest schedule, check: <http://oewd.org/bid-opportunities/RFP-217>

\*Note: General administrative and specific program area questions must be submitted by June 15, 2021. Purely technical questions regarding how to find or navigate the RFP, appendices or application will be answered until the proposal submission deadline. Send an email to [oewd.procurement@sfgov.org](mailto:oewd.procurement@sfgov.org) if you have technical assistance needs.

## II. Program Areas and Scope of Work

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This RFP includes **two (2)** distinct economic development programs.

*Press "Ctrl" and click the hyperlink (Program Area Name) to navigate to a specific program.*

#	Program Area Name	Maximum Budget Request per Proposal	Anticipated Number of Awards	Eligible Applicants	Page #
A	<a href="#">Mid-Market/Tenderloin Community-Based Safety Program</a>	\$4,500,000	1	Nonprofits	8
B	<a href="#">Downtown Community Ambassador Program</a>	\$7,500,000	1	Nonprofits	11

## **Program Area A: Mid-Market/Tenderloin Community-Based Safety Program**

### **Anticipated Number of Awards: 1**

**Amount:** Total amount of funding available under this program area is projected to be \$8.3 million over two years, pending approval of the City's FY21-22 budget. Applicants may propose budgets up to **\$4.5 million** for a 12 month term. Final funding awards will be determined by the number of responsive proposals that meet departmental strategies and objectives, and actual funding may be less or more.

**Eligible Neighborhood(s):** Mid-Market, Tenderloin and Civic Center

**Target Population:** Mid-Market, Tenderloin and Civic Center stakeholders including residents and businesses

### **Scope of Work:**

OEWD is seeking proposals from **nonprofit organizations** to partner with government agencies and community stakeholders to manage the Mid-Market/Tenderloin Community-Based Safety Program, in alignment with the City's Recovery Plan goals of catalyzing neighborhood recovery and supporting cleanliness, health and safety in public spaces. Desired program boundaries are from Powell Station (5th Street) to 8th Street on Market Street and adjacent areas south of Market Street to Mission; UN Plaza; and the Tenderloin blocks bordered by Market Street, Larkin Street and Ellis Street.

The grantee will manage a partnership to coordinate daily management of cleaning and safety services in the targeted area and to deploy community ambassadors. The community ambassadors will engage with residents and visitors, support people in need and connect them with services, address safety issues, and support the improvement of conditions in the area. They will work in coordination with other City initiatives, including the Healthy Streets Operation Center, the new Street Response Teams, and others to ensure the appropriate response for different situations that may arise. Ideal vendor has a strong workforce development orientation. Grantee should be ready to launch the program by mid-August 2021.

Specific tasks include:

- Establish "joint operations" infrastructure to ensure regular coordination with City agencies with frontline workers; community benefits districts; business, property owner, and other community stakeholders.
- Identify, secure and oversee contract with community ambassador vendor
- Develop training with community ambassador vendor, ensuring adequate training in de-escalation and referrals to City outreach teams
- Oversee private sector component of daily joint operations coordination in conjunction with City agencies
- Oversee daily deployment of community ambassadors, providing direction to vendor, facilitating reporting and communicating to stakeholders

- Communicate about the program to the general public
- Collect feedback by surveying key community and City stakeholders, at minimum quarterly
- Raise matching funds from area businesses
- Manage City grant requirements, including programmatic and financial reporting

**Performance Measures:**

Applicant will be expected to report monthly on progress, including at minimum the following metrics:

- Number of blocks covered by community ambassadors
- Number of community ambassador posts per block
- Hours per week of community ambassador coverage
- Community stakeholder and City agency feedback

**Minimum Qualifications:**

Applicant must:

- Be a fully established nonprofit entity eligible to do business with the City and County of San Francisco
- Have an organizational mission with geographic reach that includes Mid-Market, Tenderloin and Civic Center neighborhoods
- Include area businesses and property owners as part of its membership and governance
- Apply on behalf of a collaborative or partnership that includes community benefit districts (CBDs) and business associations

Applicant and/or its application partners must:

- Have experience contracting with and providing regular direction to vendors who deploy daily cleaning and/or safety ambassador services
- Have experience managing deployment of daily cleaning and/or safety ambassador services in Mid-Market, Tenderloin or Civic Center area
- Have track record in fundraising from private businesses for similar programs
- Demonstrate success in dealing with diverse constituents, including a complex business and non-profit community and local governmental agencies
- Have a track record in working with multiple jurisdictions and agencies in San Francisco
- Have a track record managing budgets in excess of \$3 million

Proposals submitted under this area must:

- Include commitment to deploy community ambassadors to all areas within the desired geography
- Include commitment to deploy community ambassadors by mid-August 2021
- Include leveraged resources (e.g. financial commitments, in-kind donations, staff time, etc.). Please detail leverage within Appendix B (Budget template) and describe in detail the leveraged resources in Section IV, Financial Management and Budget, of your proposal narrative.

**Preferred Qualifications:**

- Have experience contracting with nonprofit workforce development programs with a track record in creating jobs for people with barriers to employment, including Tenderloin residents, and express intention to create a workforce development component in this program
- Maintain a physical location within one of the eligible neighborhoods

**Supplementary Questions:**

Within your proposal narrative, please address all of the following Supplementary Questions under Section II, “Approach, Activities and Outcomes” (Question #6):

- A. Please describe the partnership that is applying for this program and specifically detail roles for the community benefit districts and other key partners.
- B. Please describe the applicant and/or its partners’ experience contracting with nonprofit workforce development programs that create jobs for people with barriers to employment, including Tenderloin residents, and the intention to engage this type of partner organization for this program
- C. Please describe the applicant and/or its partners’ experience fundraising from private business for similar programs
- D. Please detail the experience of the applicant and/or its partners in managing budgets in excess of \$3 million dollars.

**Supplementary Attachments:**

- Please submit at least 2 and no more than 3 letters of support from core partners, including 1 Community Benefit District (CBD).
- In addition to the Organization Chart for the primary applicant, please also submit an Organizational Chart for the collaboration/partnership, detailing the roles and relationships between proposed partners.

## **Program Area B: Downtown Community Ambassador Program**

### **Anticipated Number of Awards: 1**

**Amount:** Total amount of funding available under this program area is projected to be \$12.5 million over two years, pending approval of the City's FY21-22 budget. Applicants may propose budgets up to **\$7.5 million** for a 12 month term. Final funding awards will be determined by the number of responsive proposals that meet departmental strategies and objectives, and actual funding may be less or more.

**Eligible Neighborhood(s):** Greater downtown east of Fifth and Mason and key tourist destinations including Chinatown and Fisherman's Wharf.

**Target Population:** Downtown and key tourist destination public space stakeholders including residents, businesses and visitors

### **Scope of Work:**

OEWD is seeking proposals from **nonprofit organizations** to partner with government agencies and community stakeholders to manage the Downtown Community Ambassador Program, in alignment with the City's Recovery Plan goals of catalyzing neighborhood recovery and supporting cleanliness, health and safety in public spaces.

The grantee will manage a new program to expand the presence of Community Ambassadors in Downtown transit hubs and key tourist destinations. Community Ambassadors will provide a consistently welcoming atmosphere for returning office workers, residents, and tourists in the downtown area and support the reopening of storefront businesses. They will engage with commuters and visitors to provide hospitality and wayfinding services, engage with people who may be in distress to address safety issues and access appropriate City services, and will monitor the conditions of sidewalks and public spaces, calling in issues to City departments as needed. Starting in Fall 2021, Community Ambassadors should be stationed at downtown transit hubs and key downtown and downtown-adjacent tourist destinations, which may include Fisherman's Wharf and Chinatown neighborhoods. The Community Ambassador Program builds on the success, augments the resources of, and will coordinate with similar programs created by area Community Benefit Districts (CBDs).

Specific tasks include:

- Develop detailed scope of work detailing desired locations, numbers and schedules for community ambassadors, to be approved by OEWD
- Establish mechanism for regular coordination with City agencies with frontline workers; community benefit districts; businesses, property owners, and other community stakeholders.
- Identify, secure and oversee contract with community ambassador vendor
- Develop training with community ambassador vendor, ensuring adequate training in de-escalation and referrals to City outreach teams

- Oversee daily deployment of community ambassadors, providing direction to vendor, facilitating reporting and communicating to stakeholders
- Communicate about the program to the general public
- Collect feedback by surveying key community and City stakeholders, at minimum quarterly
- Manage City grant requirements, including programmatic and financial reporting

**Performance Measures:**

Applicant will be expected to report monthly on progress, including at minimum the following metrics:

- Number of blocks covered by community ambassadors
- Number of community ambassador posts per block
- Hours per week of community ambassador coverage
- Community stakeholder and City agency feedback

**Minimum Qualifications:**

Applicant must:

- Be a fully established nonprofit entity eligible to do business with the City and County of San Francisco
- Have an organizational mission with geographic reach that is citywide and/or includes downtown east of Fifth and Mason and key tourist destinations including Chinatown and Fisherman’s Wharf
- Include area businesses as part of its membership and governance
- Possess experience contracting with vendors who deploy daily cleaning and/or safety ambassador services
- Possess experience managing daily deployment of hospitality guides in multiple downtown and key tourist destinations
- Demonstrate success in dealing with diverse constituents, including a complex business and non-profit community, community benefit districts and local government agencies
- Demonstrate support from 2-3 community benefit districts (CBDs), as evidenced by letters of support
- Have a track record in working with multiple jurisdictions and agencies in San Francisco
- Have a track record managing budgets in excess of \$10 million

Proposals submitted under this area must:

- Include commitment to deploy community ambassadors to all areas within the desired geography
- Include commitment to deploy community ambassadors by -September 2021

**Preferred Qualifications:**

- Have experience contracting with nonprofit workforce development programs with a track record in creating jobs for people with barriers to employment and express intention to create a workforce development component in this program
- Maintain a physical location within one of the eligible neighborhoods



**Supplementary Questions:**

Within your proposal narrative, please address all of the following Supplementary Questions under Section II, “Approach, Activities and Outcomes” (Question #6):

- A. Please detail the applicant’s experience contracting with vendors who deploy daily cleaning and/or safety ambassador services.
- B. Please detail the applicant’s experience managing daily deployment of hospitality guides in multiple downtown and key tourist destinations
- C. Please describe how the applicant intends to coordinate with community benefit districts and public agencies to operate the program
- D. Please describe the applicant and/or its partners’ experience contracting with nonprofit workforce development programs that create jobs for people with barriers to employment and any intention to create a workforce development component in this program
- E. Please detail the experience of the applicant in managing budgets in excess of \$10 million dollars

**Supplementary Attachments:**

- Please submit at least 2 and no more than 3 letters of support from Community Benefit Districts (CBDs).

### III. Application Process

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#### A. How to Apply

Complete applications shall include all of the items listed in the Proposal Package Checklist, below. Instructions and tips on completing all Proposal Package documents are included following the Checklist and all templates noted can be downloaded from <http://oewd.org/bid-opportunities/RFP-217>.

**Proposal Package Checklist** - The following items must be completed and included in the application package.

#### **Templates provided as Appendices to RFP 217:**

- Appendix A, Application** template – This template includes the question set that all applicants must respond to. If you are applying to both program areas in this RFP, please note that **a distinct proposal must be submitted for each program area.**
- Appendix B, Proposed Budget** template – Please list your proposed project budget on this template and submit it with your application.

#### **Additional required attachments:**

- Organizational Budget** (no template) – Organizational Budget for the current or last completed Fiscal Year for the Primary Applicant, the entity that will hold the contractual obligation if awarded (no template provided).
- Organizational Chart** (no template) – Organizational Chart for the Primary Applicant, the entity that will hold the contractual obligation if awarded (no template provided).

Only Proposal Packages submitted using the approved templates with all required attachments will be considered for funding.

Alternative formats of templates may also be provided to individuals with disabilities by contacting [oewd.procurement@sfgov.org](mailto:oewd.procurement@sfgov.org) before the submission deadline.

#### **Additional Reference Materials, Requirements and Guidelines**

The following documents are for reference only.

**Appendix C, City Grant Terms (Form G-100)**, contains the standard requirements that apply to all nonprofit organizations doing business with the City.

**Appendix D, Applicant Requirements and Guidelines**

Appendix D is a reference document which outlines additional details related to the following topics:

- Eligible Applicants
- Organizational Capacity
- Board of Directors/Leadership/Stability
- General City Grant Requirements
- Additional Local Requirements
- Collaborations
- Conditions of Proposal

**Appendix E, Supplier Registration Instructions**, provides registration instructions to Applicants who are not current City Suppliers (vendors).

**B. Proposal Package Submission**

When all items are complete, submit the entire Proposal Package by **5:00 p.m. on Tuesday, June 22, 2021**. Complete proposal packages must be e-mailed to [owd.procurement@sfgov.org](mailto:owd.procurement@sfgov.org) and received by the City server by 5:00 p.m.

Upon successful submission, you will receive an e-mail response to confirm your submission was received by the deadline. Save this information for future reference.

If you discover an error in your submission and need to submit a revised proposal, compile all items on the Proposal Package Checklist, follow the same steps as outlined above, and ensure that the revised submission is submitted before the deadline. Please also contact [owd.procurement@sfgov.org](mailto:owd.procurement@sfgov.org) and confirm when that you are replacing your prior submission so that OEWD is able to identify the correct proposal that the Review Committee receives.

Again, all submissions, including supplementary materials, must be received by 5:00 p.m. on Tuesday, June 22, 2021 to be considered as part of the Proposal Review Process. **Early submission is highly encouraged.**

If you have any challenges with the application templates, please contact the Contracts and Grants Division at [owd.procurement@sfgov.org](mailto:owd.procurement@sfgov.org). The team will assist with technical issues until the submission deadline.

### **C. Best Practice Tips**

- Use the Proposal Package Checklist to ensure your proposal is complete.
- Carefully review the minimum qualifications in the program area(s) you are interested in. Note that you may be eligible for some programs and not others.
- Write as clearly and succinctly as possible and respond directly to the questions as asked. Do not submit extra materials not requested.
- If you are submitting multiple proposals, please do not cross-reference content between proposals. For example, do not respond to questions with statements such as “Please see this answer in my proposal to Program Area B”.
- No links to outside materials should be included in proposals, as the Review Committee will not review any websites, articles, videos, or documents during the review process.
- If a Program Area requests work samples (e.g. letters of support, photos of past projects or sample curriculum), include all requested files as attachments with your proposal prior to submission; these attachments will not be accepted after the deadline. **Note that the City server file size limit for attachments is 34MB.**

## **IV. Proposal Review Process**

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First, OEWD will review all proposals to determine if they are complete and eligible. Incomplete, late or otherwise ineligible proposals will not be considered and applicants will be notified if their proposals have been disqualified.

Next, a Review Committee will read and score all complete and eligible proposals. The Review Committee may consist of City and non-City staff and other individuals who have experience in the Program Areas in this RFP. If applicants are current OEWD grantees or contractors, OEWD may consider prior performance in our review.

The Review Committee consists of both “Tier 1” and “Tier 2” panels.

- Tier 1 Review - the primary review committee will review and score all responsive proposals on a 100-point scoring system as described in this RFP and in the Application (Appendix A).
- Tier 2 Review – an additional review committee will review and score all proposals on a 50 point scale of how well each meets the district or neighborhood need, project feasibility, and fulfillment of key department priorities, as applicable. Proposals will then be ranked and awarded on the total points received from both reviews.

At the discretion of the City, the review process may require applicants to make an oral presentation before the panel and/or require the panel to conduct a site visit of the applicant’s facility or proposed project area.

### **Selection Criteria**

Applications will be reviewed and evaluated using the criteria described in this section. Point values indicate the relative importance placed on each section and points will be awarded based on the extent to which the application addresses the criteria listed. Applicants should prepare their proposals with these criteria in mind.

Depending on the number and quality of proposals, applicants may be invited to be interviewed by the review committee to make a final selection. Each application will be considered individually and the organization’s overall capacity in relation to the number of projects proposed will also be considered when projects and proposals are recommended for funding.

### **Tier 1 Scoring Criteria**

#### **Applicant Qualifications and Staff Assignments (30 points)**

- The applicant’s professional qualifications and the experience of proposed partners, subcontractors and staff

- Experience and track record implementing similar projects or proposed activities
- Clarity and feasibility of proposed staffing assignments, taking into consideration accessibility, availability and workload
- The application demonstrates a thorough understanding of the economic, social, financial, institutional or other issues that require a solution.
- Demonstration of community support

#### Approach, Activities, and Outcomes (40 points)

- The proposed project will contribute to achieving the goals and objectives stated in the RFP.
- The application presents a clear description of the proposed project, including a clear statement of goals and objectives
- The application presents a plan of action with details on the specific scope of services applicant(s) propose and how the proposed work will be accomplished.
- The application presents a reasonable timeline for implementing the proposed project including major milestones and target dates. It addresses factors that might speed or hinder implementation and explains how these factors would be managed.
- The design of the project reflects current knowledge on effective practices supported by applicants' experience and/or research and literature.
- The proposed project would involve the collaboration of partner organizations, entities, consultants or key individuals who would maximize the effectiveness and efficiency of service delivery. If a collaborative application is proposed, specific activities and the role, capacity, and contributions each partner will make to the proposed project is detailed.
- The proposed project reflects performance targets appropriate for the program.
- The proposal demonstrates the organization's capacity to carry out the proposed project by connecting current or previous experience with the proposed programming.

#### Performance Measurement and Reporting (15 Points)

- Applicant addresses how data on project activities, outputs and outcomes will be collected and reported.
- Applicant demonstrates they have or will develop the capacity to collect and manage data.
- The application provides an appropriate and feasible plan describing how data will be used to determine whether the needs identified are being met and whether project results are being achieved.

#### Financial Management and Budget (15 Points)

- Applicant provides a detailed budget narrative presenting reasonable costs that relate to activities proposed.
- The proposed budget is submitted on the required template and applicant's overall budget is of a size to reasonably expect successful delivery of the program.

- Applicant maintains strong fiscal controls and would ensure the prudent use, proper and timely disbursement and accurate accounting of funds awarded under this RFP.
- Additional resources are available to ensure implementation and sustainability of programming.

## **Tier 2 scoring criteria**

### Applicant Qualifications and Neighborhood Connection (15 points)

- Demonstrates capacity to implement projects related to the proposed activities
- Demonstrates an understanding of community and economic development principles
- Demonstrates an understanding of the neighborhood and connection to the needs and goals of the neighborhood

### Program Goals and Objectives (35 points)

- The proposed project will contribute to achieving Invest In Neighborhood goals and objectives
- The proposed project demonstrates clear community support
- The proposal demonstrates an understanding of community stakeholders and community organizations, and possible considerations for project implementation
- The design of the project reflects deep knowledge and understanding of the neighborhood and/or City
- The proposed project is innovative and creative in implementing a solution to meet neighborhood needs

## **Clarifications**

The City may contact applicants to clarify any portion of the proposal. All questions to the applicants will be submitted in writing and the answers, in writing, will be submitted, along with the proposals, to the Review Committee for scoring. Any attempt by an applicant to contact a member of the Review Committee during the proposal review process (other than submitting clarification questions or responding to any City-initiated contact) may result in the elimination of that proposal from consideration.

## **Selection**

After the Review Committees have concluded the evaluation and scoring of the proposals, the results will be submitted to the Director of OEWD, and the appropriate oversight bodies, if necessary, for review and determination of the award. The tentative awardees whose proposal(s) are determined to meet the needs of the City will be recommended to negotiate a grant. If an applicant submits multiple proposals, the organization's overall capacity in relation to the number of projects proposed will also be considered when proposals are recommended for funding. All applicants will be notified of the results of the evaluation.

The tentative award may be conditioned on inclusion of changes/additional terms. Negotiations over the specific terms and language may be required before submission to the Civil Service Commission for approval, if applicable. If the City is unable to negotiate a satisfactory agreement with the winning applicant(s), the City may terminate negotiations with that applicant and proceed to negotiate with other qualified applicants in the order of their ranking in the evaluation process. This process may be repeated until a satisfactory grant agreement has been reached. Final award of the grant may be subject to approval by the Civil Service Commission, Board of Supervisors, Mayor, or other governing body.

Applicants who do not receive an award may appeal the decision. Applicants who receive a grant will be contacted to begin the grant negotiation process.

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## **V. Protest Process**

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### **A. Protest of Non-Responsiveness Determination**

If your proposal is deemed non-responsive, you will receive notice from the City explaining the reason for removing it from consideration. Within five calendar days of the City's issuance of a notice of non-responsiveness, any respondent that has submitted a proposal and believes that the City has incorrectly determined that its proposal is non-responsive may submit a written notice of protest. The protest must be received by the City on or before the fifth business day following the City's issuance of the notice of non-responsiveness.

The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the applicant, and must cite the law, rule, local ordinance, procedure or RFP provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.

### **B. Protest of Grant Award**

Within five business days of the City's issuance of a notice of intent to award the grant, any applicant that has submitted a responsive proposal and believes that the City has incorrectly selected another proposer for award may submit a written notice of protest. The notice of protest must be received by the City on or before the fifth business day after the City's issuance of the notice of intent to award.

The notice of protest must include a written statement specifying in detail each and every one of the grounds asserted for the protest. The protest must be signed by an individual authorized to represent the applicant, and must cite the law, rule, local ordinance, procedure or RFP provision on which the protest is based. In addition, the protestor must specify facts and evidence sufficient for the City to determine the validity of the protest.

### **C. Delivery of Protests**

All protests must be received by 5:00 p.m. on the due date. OEWD highly recommends submitting the protest via email. If a protest is mailed in hard copy, the protestor bears the risk of non-delivery within the deadlines specified herein. Protests should be transmitted by a means that will objectively establish the date the City received the protest. Protests or notice of protests made orally (e.g., by telephone) or fax will not be considered. Scanned signed protest letters may be submitted via email to [oewd.procurement@sfgov.org](mailto:oewd.procurement@sfgov.org). Letters transmitted electronically must be sent in PDF format and be signed by an individual authorized to negotiate or sign agreements on behalf of the protesting organization.

**Protests must be addressed to:**

Contracts and Grants Division  
Office of Economic and Workforce Development  
One South Van Ness Avenue, 5<sup>th</sup> Floor  
San Francisco, CA 94103

Following the City's receipt of a timely protest, the City may decide to schedule a meeting to review and attempt to resolve the protest. The meeting will be scheduled within ten (10) calendar days of the receipt of the protest, in a format that follows public health and accessibility guidelines. If the City determines a meeting is not necessary to address the protest, the protestor can anticipate a written response from the City within 10 calendar days of submission of the letter of protest. **All protest determinations made by the Director of OEWD are final.**

1 [Grant Agreement Amendment - Mid-Market Foundation - Mid-Market/Tenderloin Community-  
2 Based Safety Program - Not to Exceed \$33,590,570]

3 **Resolution approving Amendment No. 2 to a grant agreement between the Office of**  
4 **Economic and Workforce Development and Mid-Market Foundation, for management of**  
5 **the Mid-Market /Tenderloin Community-Based Safety Program; to increase the grant**  
6 **amount by \$13,100,570 for a total not to exceed amount of \$33,590,570 for the period of**  
7 **July 1, 2022, through October 15, 2023; to commence following approval by the Board**  
8 **of Supervisors; and to authorize the Director of the Office of Economic and Workforce**  
9 **Development to enter into amendments or modifications to the contract prior to its final**  
10 **execution by all parties that do not materially increase the obligations or liabilities to**  
11 **the City and are necessary to effectuate the purposes of the contract.**

12  
13 WHEREAS, The Office of Economic and Workforce Development (OEWD) selected  
14 the Mid-Market Foundation (MMF) through a Request for Proposals to provide as needed  
15 project based support services under that certain Grant Agreement by and between City and  
16 MMF, dated as of July 1, 2022 (Original Agreement), as amended by that certain First  
17 Amendment to Grant Agreement, dated as of November 14, 2022 (Amendment No. 1), which  
18 increased the contract amount to \$20,499,000, as authorized by Board of Supervisor’s  
19 Resolution No. 468-22, adopted on November 8, 2022. The Original Agreement and  
20 Amendment No. 1 are together referred to as the “Agreement”, and have a term of one year;  
21 and

22 WHEREAS, Under the Agreement, the MMF is to expand the Mid-Market Community-  
23 Based Safety Program, implement it in alignment with the goals of the 2022 Tenderloin  
24 Emergency Initiative, and deploy an average of 225 community ambassadors to  
25

1 approximately 80 block faces in a contiguous area within the boundaries of the operation, for  
2 a one-year period; and

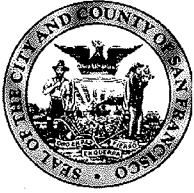
3 WHEREAS, Through Amendment No. 2, OEWD seeks to increase the Agreement  
4 amount by \$13,100,570 for a total not to exceed amount of \$33,590,570, and to increase the  
5 term for a term commencing on July 1, 2022, through October 15, 2023; and

6 WHEREAS, San Francisco Charter Section 9.118 requires Board of Supervisors'  
7 approval of Amendment No. 2 because this amendment would have an impact of more than  
8 \$500,000 dollars to the Agreement, as previously authorized for Amendment No. 1; now,  
9 therefore, be it

10 RESOLVED, That in accordance with San Francisco Charter Section 9.118, the Board  
11 of Supervisors hereby authorizes the Executive Director of OEWD, on behalf of the City and  
12 County of San Francisco, to amend the Agreement Foundation to increase the Agreement  
13 amount by \$13,100,570 for a total not to exceed amount of \$33,590,570 for a term  
14 commencing on July 1, 2022, through October 15, 2023; and, be it

15 FURTHER RESOLVED, That the Board of Supervisors authorizes OEWD to enter into  
16 any amendments or modifications to Amendment No. 2, prior to its final execution by all  
17 parties, that the Department determines, in consultation with the City Attorney, are in the best  
18 interest of the City, do not otherwise materially increase the obligations or liabilities of the City,  
19 are necessary or advisable to effectuate the purposes of the contract, and are in compliance  
20 with all applicable laws; and, be it

21 FURTHER RESOLVED, That within thirty (30) days of Amendment No. 2 being fully  
22 executed by all parties, the Executive Director of OEWD and/or the Director of Office of  
23 Contract Administration/Purchaser shall provide the final contract to the Clerk of the Board for  
24 inclusion in the official file (File No. 230041).



# City and County of San Francisco

## Tails Resolution

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 230041

**Date Passed:** March 21, 2023

Resolution approving Amendment No. 2 to a grant agreement between the Office of Economic and Workforce Development and Mid-Market Foundation, for management of the Mid-Market /Tenderloin Community-Based Safety Program; to increase the grant amount by \$13,100,570 for a total not to exceed amount of \$33,590,570 for the period of July 1, 2022, through October 15, 2023; to commence following approval by the Board of Supervisors; and to authorize the Director of the Office of Economic and Workforce Development to enter into amendments or modifications to the contract prior to its final execution by all parties that do not materially increase the obligations or liabilities to the City and are necessary to effectuate the purposes of the contract.

March 08, 2023 Budget and Appropriations Committee - AMENDED, AN AMENDMENT OF THE WHOLE BEARING NEW TITLE

March 08, 2023 Budget and Appropriations Committee - CONTINUED AS AMENDED

March 15, 2023 Budget and Appropriations Committee - AMENDED, AN AMENDMENT OF THE WHOLE BEARING NEW TITLE

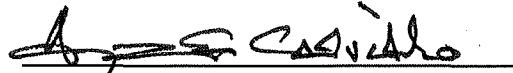
March 15, 2023 Budget and Appropriations Committee - REFERRED WITHOUT RECOMMENDATION AS AMENDED


March 21, 2023 Board of Supervisors - ADOPTED

Ayes: 11 - Chan, Dorsey, Engardio, Mandelman, Melgar, Peskin, Preston, Ronen, Safai, Stefani and Walton

File No. 230041

I hereby certify that the foregoing  
Resolution was ADOPTED on 3/21/2023 by  
the Board of Supervisors of the City and  
County of San Francisco.

  
Angela Calvillo  
Clerk of the Board

  
London N. Breed  
Mayor

3/22/23  
Date Approved

1 [Grant Agreement Amendment - Mid-Market Foundation - Mid-Market/Tenderloin Community-  
2 Based Safety Program - Not to Exceed \$61,090,570]

3 **Resolution approving Amendment No. 3 to a grant agreement between the Office of**  
4 **Economic and Workforce Development and Mid-Market Foundation, for management of**  
5 **the Mid-Market /Tenderloin Community-Based Safety Program; to increase the grant**  
6 **amount by \$31,000,000 for a total not to exceed amount of \$61,090,570 and to extend**  
7 **the term from October 15, 2023, for a total period of July 1, 2022, through June 30,**  
8 **2025; effective upon approval of this Resolution; and to authorize the Director of the**  
9 **Office of Economic and Workforce Development to enter into amendments or**  
10 **modifications to the contract prior to its final execution by all parties that do not**  
11 **materially increase the obligations or liabilities to the City and are necessary to**  
12 **effectuate the purposes of the contract.**

13  
14 WHEREAS, The Office of Economic and Workforce Development (OEWD) selected  
15 the Mid-Market Foundation (MMF) through a Request for Proposals to provide as needed  
16 project based support services under that certain Grant Agreement by and between City and  
17 MMF, dated as of July 1, 2022 (Original Agreement), as amended by that certain First  
18 Amendment to Grant Agreement, dated as of November 14, 2022 (Amendment No. 1), which  
19 increased the contract amount to \$20,499,000, as authorized by Board of Supervisor's  
20 Resolution No. 468-22, adopted on November 8, 2022, as further amended by that certain  
21 Second Amendment to Grant Agreement, dated as of March 21, 2023 (Amendment No. 2),  
22 which increased the contract amount to \$30,090,570, as authorized by Board of Supervisor's  
23 Resolution No. 110-23, adopted on March 21, 2023; the Original Agreement, together with  
24 Amendment No. 1 and Amendment No. 2 are collectively referred to as the "Agreement", and  
25 have a term of one year and four months; and

1           WHEREAS, Under the Agreement, the MMF is to expand the Mid-Market Community-  
2 Based Safety Program, implement it in alignment with the goals of the 2022 Tenderloin  
3 Emergency Initiative, and deploy community ambassadors to approximately 80 block faces in  
4 a contiguous area within the boundaries of the operation, for a two-year period; and

5           WHEREAS, Through Amendment No. 3, OEWD seeks to increase the Agreement  
6 amount by \$31,000,000 for a total not to exceed amount of \$61,090,570 and to extend the  
7 term from October 15, 2023 for a total term commencing on July 1, 2022, through June 30,  
8 2025; and

9           WHEREAS, Charter, Section 9.118, requires Board of Supervisors' approval of  
10 Amendment No. 3 because this amendment would have an impact of more than \$500,000  
11 dollars to the Agreement, as previously authorized for Amendment No. 2; now, therefore, be it

12           RESOLVED, That in accordance with Charter, Section 9.118, the Board of Supervisors  
13 hereby authorizes the Executive Director of OEWD, on behalf of the City and County of San  
14 Francisco, to amend the Agreement with the Mid-Market Foundation to increase the  
15 Agreement amount by \$31,000,000 for a total not to exceed amount of \$61,090,570 and to  
16 extend the term from October 15, 2023 for a total term commencing on July 1, 2022, through  
17 June 30, 2025; and, be it

18           FURTHER RESOLVED, That the Board of Supervisors authorizes OEWD to enter into  
19 any amendments or modifications to Amendment No. 3, prior to its final execution by all  
20 parties, that the Department determines, in consultation with the City Attorney, are in the best  
21 interest of the City, do not otherwise materially increase the obligations or liabilities of the City,  
22 are necessary or advisable to effectuate the purposes of the contract, and are in compliance  
23 with all applicable laws; and, be it

24           FURTHER RESOLVED, That within thirty (30) days of Amendment No. 3 being fully  
25 executed by all parties, the Executive Director of OEWD and/or the Director of Office of



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Contract Administration/Purchaser shall provide the final contract to the Clerk of the Board for inclusion in the official file (File No. 230681).



**City and County of San Francisco**  
**Tails**  
**Resolution**

City Hall  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102-4689

**File Number:** 230681

**Date Passed:** July 18, 2023

Resolution approving Amendment No. 3 to a grant agreement between the Office of Economic and Workforce Development and Mid-Market Foundation, for management of the Mid-Market /Tenderloin Community-Based Safety Program; to increase the grant amount by \$31,000,000 for a total not to exceed amount of \$61,090,570 and to extend the term from October 15, 2023, for a total period of July 1, 2022, through June 30, 2025; effective upon approval of this Resolution; and to authorize the Director of the Office of Economic and Workforce Development to enter into amendments or modifications to the contract prior to its final execution by all parties that do not materially increase the obligations or liabilities to the City and are necessary to effectuate the purposes of the contract.

June 28, 2023 Budget and Appropriations Committee - RECOMMENDED

July 11, 2023 Board of Supervisors - CONTINUED

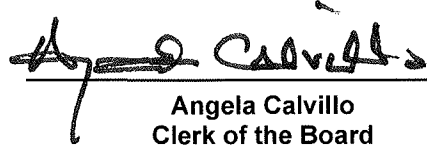
Ayes: 10 - Chan, Dorsey, Engardio, Mandelman, Melgar, Peskin, Preston, Safai,  
Stefani and Walton  
Excused: 1 - Ronen


July 18, 2023 Board of Supervisors - ADOPTED

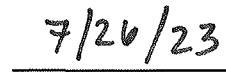
Ayes: 10 - Chan, Dorsey, Engardio, Mandelman, Melgar, Peskin, Ronen, Safai,  
Stefani and Walton  
Noes: 1 - Preston

File No. 230681

I hereby certify that the foregoing  
Resolution was ADOPTED on 7/18/2023 by  
the Board of Supervisors of the City and  
County of San Francisco.

  
\_\_\_\_\_  
Angela Calvillo  
Clerk of the Board

  
\_\_\_\_\_  
London N. Breed  
Mayor

  
\_\_\_\_\_  
Date Approved



Area Boundary

**From:** [Brooke Engelhardt](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 11:33:28 AM  
**Attachments:** [Outlook-ww1tp5bv.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Our community has seen great improvement, recognized by residents and our team alike over the past year, we would be devastated to see this improvement regress. Seeing the kind faces of the Urban Alchemy team outside of our community and in the neighborhood creates a sense of community and safety that are invaluable.

Best,

**Brooke Engelhardt**

General Manager, PRISM

1028 Market Street | San Francisco, CA 94102

(O) 844.701.3036 | [rentprism.com](http://rentprism.com)



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NAMED A TOP WORKPLACE BY THE WASHINGTON POST NINE YEARS IN A ROW

**From:** [Jane Weil](#)  
**To:** [ChanStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 11:48:46 AM

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**URGENT: SAVE SAFETY PROGRAM, EMAIL BUDGET AND FINANCE COMMITTEE TODAY!!!**

**We need your support to keep the Mid-Market/Tenderloin Safe**

11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing as a resident of SOMA Grand, a 250 unit condo building between 7<sup>th</sup> & 8<sup>th</sup>, and also a member of the Mid Market CBD, Better Market Street CAC 7 Mayor's DMACC.

Our neighborhood has been transformed from a vibrant, centrally located, walkable place in 2007 to a nightmare of sick people passed out on our sidewalks, where we have to step around bodies and human waste and are afraid to walk alone in 2022.

One thing that has improved our personal safety and well being is the presence of Urban Alchemy practioners. I cannot express strongly enough how important the presence of strong, focused, well organized and trained men and women are to our quality of life. I am a Senior female who walks everywhere and I fell confident when I see an Urban Alchemy presence on every corner.

I plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

**DO NOT DO THIS TO US!!**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives every day.

Sincerely,



Jane Weil  
1160 Mission St #2108  
94103  
415-793-6136



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**Our mailing address is:**  
32 7th Street San Francisco, CA 94103

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**From:** [Demetri Broxton](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 12:06:39 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Here at Root Division, we count on our Urban Alchemy Ambassadors to keep our neighborhood clean and safe. We are an organization that serves a wide range of community members, from very young school-aged children to senior citizens. The Urban Alchemy Ambassadors make our neighborhood clean and welcoming for all.

We rely on them everyday. Without them, our services to artists, students, and families are in deep jeopardy.

Demetri Broxton  
Executive Director  
pronouns: he/him

Root Division  
1131 Mission Street (at 7th), San Francisco, CA 94103  
[demetri@rootdivision.org](mailto:demetri@rootdivision.org) | [rootdivision.org](http://rootdivision.org)

#Support RD today! [rootdivision.org/giving](http://rootdivision.org/giving)

**From:** [jeffrey s](#)  
**To:** [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [ChanStaff \(BOS\)](#)  
**Cc:** [Mayors Staff \(MYR\)](#); [Ebadi, Mahanaz \(BOS\)](#); [Fernando Pujals](#); [Jalipa, Brent \(BOS\)](#); [Mazza, Mark \(DEM\)](#); [Manning, Daniel \(POL\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 12:18:07 PM

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Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I live at 960 Market St (between 5th and 6th) and am writing to express deep concern — shared by many residents in our condominium community — and plead with you to please place this item before the Budget and Finance Committee no later than **November 20th**. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

*I have copied the Mayors Office, Suoervisor Dorsey's office, Mark Mazza and Captain Manning as each of them - along with the Mid Market Business Association - has been very involved in recent community discussions about issues on our block, with the relatively new support of UA ambassadors at night being a recent positive and crucial change leading to some improvement that the safety and success of our block depend upon (LINE hotel, Saluhall, Warfield and others have also been part of these discussions)*

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by **November 20<sup>th</sup>**, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday. The situation in this area is precarious.

We need the BoS to ensure that our concerns are heard and that recent positive directional changes are continued — the safety and success of the residents and businesses depend on it

- jeffrey siminoff  
960 Market St

Sent from my iPhone

**From:** [John-Mark Ikeda](#)  
**To:** [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [ChanStaff \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 12:23:24 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

**As a Chair of the Board for the non-profit, Root Division (1131 Mission Street), I can say that the Safety Program and Urban Alchemy continue to play a vital role in our neighborhood and organizations. Cutting these programs would likely have a very large negative impact on our organization as we have students of all ages, studio artists, and staff that rely on these programs for improved safety, cleanliness, and community support.**

Sincerely,  
John-Mark Ikeda  
Chair of the Board  
Root Division

**From:** [Kate Robinson](#)  
**To:** [ChanStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** Re: File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 12:39:46 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Any immediate cuts would have a devastating impact on the city as a whole.

Sincerely,

Kate Robinson  
Executive Director  
TLCBD

**From:** [Miia Kautovaara](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Doug Murray](#); [Scott Jackson](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 12:44:28 PM  
**Attachments:** [image001.png](#)  
[image003.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

On behalf of Ingka-Group,  
The owner/landlord of 945 Market st, IKEA store, Saluhall Foodhall and Hej!Workshop co-working space,

**Miia Kautovaara**  
Manager | Business Operations | Region North America  
**Ingka Centres**



Mobile: +1 628 946 1414

Email: [mia.kautovaara@ingka.com](mailto:mia.kautovaara@ingka.com)

**From:** [BGCA Security](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [MandelmanStaff \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 1:05:42 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

I am an employee at the Bill Graham Civic Auditorium, 99 Grove St and have work Security at this building for 10 plus years.

I have seen the positive impact that the Urban Alchemy have had on this neighborhood. Not only with the work that they do but also the kind words and positive attitude they have.

Not extending the program would not only be good for the neighborhood but also

businesses in the area.

Sincerely,  
Rondallyn Banford  
BGCA Security  
99 Grove St  
San Francisco, Ca 94102

**From:** [Juan Carlos Fernandez](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 1:32:14 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

I have a condo in 7th street and this program is very important for the safety of our families and community

Sincerely,

Juan Carlos Fernandez

**From:** [Ana Bedolla](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** SUBJECT: File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 3:09:25 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

**This is very important to me as a petite female who works in this area. This program is very beneficial in many ways. Our city needs and benefits from this type of support in the community. We need San Francisco to be safe for the community and anyone else who comes to the city for fun/leisure/work.**

Sincerely,  
Ana Bedolla



Ana Bedolla  
Operations + Site Coordinator

**Root Division**  
1131 Mission Street (at 7th), San Francisco, CA 94103



**From:** [Lauren Braun](#)  
**To:** [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [ChanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 3:18:34 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program is essential for sustaining activity at Root Division, an incredible arts organization I support and participate in. We rely on it to help artists feel safe coming to and from their studios, guests and patrons to feel safe coming to events in the evening — especially those who travel into San Francisco. Cessation of the safety program would not only make our streets less safe, it would directly harm the already-



struggling arts community in our city.

Sincerely,  
Lauren Braun

Glen Park rest  
Root Division board member  
Proud San Franciscan

**From:** [Shannon Atlas](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 3:53:02 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

{add personal information about how this program impacts your home, business, or life}

Sincerely,  
Shannon Atlas  
(415) 203-4363

**From:** [Shannon Atlas](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** Re: File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 3:55:59 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This impacts my life every time I go to Root Division as a volunteer attending both meetings and events at the organization. A safety program is severely needed on this block of Mission between 7th and 8th.

Thank you,  
Shannon Atlas  
(415) 203-4363

> On Nov 14, 2024, at 8:52 PM, Shannon Atlas <[shannon\\_atlas@mac.com](mailto:shannon_atlas@mac.com)> wrote:  
>  
>  
> 11/14/2024  
>  
> Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program  
>  
> Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,  
>  
> I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.  
>  
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>  
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>  
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>  
> This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.  
>  
> {add personal information about how this program impacts your home, business, or life]  
>  
> Sincerely,  
> Shannon Atlas  
> (415) 203-4363  
>

**From:** [Tom Perrault](#)  
**To:** [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [ChanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 5:44:23 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As the current Board President of the Friends of Mint Plaza, I've seen first hand the importance of Urban Alchemy in cleaning up and securing important parts of our city, especially in Mint Plaza. We should be increasing support for UA rather than threatening to decimate it.

Sincerely,

Tom Perrault  
415-310-6874

**From:** [Rod Fleming](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 5:45:48 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

If Urban Alchemy is not in Mint Plaza it will return to a filthy open air drug market affecting Mint Collection Condominiums, Burma Live and others businesses.

Sincerely,  
Rodney Fleming  
415-823-9445

Sent from my iPhone

**From:** [Elaine Ellis](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 5:50:12 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As a resident of Mint Plaza, I have seen firsthand the daily positive impact that Urban Alchemy has had in our community. They provide safety to residents, businesses, business patrons, and visitors and are regularly the agents of respectful de-escalation with sometimes very aggressive transients. I have also witnessed an Urban Alchemy ambassador perform life-saving CPR on an unhoused person while waiting for an ambulance to arrive. I have nothing but high praise for Urban Alchemy, its ambassadors, and the impact they have wherever you see them.

Please, please place this item before the Budget and Finance Committee no later than November 20th. Our communities cannot afford to lose the Urban Alchemy practitioners and their life-changing impact.

Sincerely,  
Elaine Ellis

**From:** [Wilbur Yu](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 5:52:29 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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Urban Alchemy has brought a tremendous amount of safety and business activities to the Mint Plaza. This effort was put forth after a stabbing of a public worker in June among other activities, and the removal of Urban Alchemy will severely impact the nearby businesses and residents. I can attest first hand that Urban Alchemy has made the area safer. Before Urban Alchemy, my immediate reaction upon entering Mint Plaza is "to the building door right away". But now with Urban Alchemy, I can actually look up and admire the Mint Plaza. Please make sure this stays.

Sincerely,  
Wilbur Yu, Resident of Mint Plaza



**From:** [Mie Uchida](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 6:08:12 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

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Sincerely,  
Mie Uchida

Sent from my iPhone

**From:** [wdk](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 6:21:51 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

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Sincerely,  
William Klancnik

**From:** [Ken Matsuura](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 6:22:55 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Our business has been profoundly affected by the current safety challenges in our neighborhood. Many of our patrons no longer feel secure visiting this area, which has significantly impacted our ability to operate. It's disheartening to see substantial resources directed toward developing areas like Mission Bay, while the heart of San Francisco, a place that once thrived, faces escalating closures and neglect.

The safety of our patrons and staff remains our top priority. If we cannot provide a safe environment, we risk closing our doors. Many local businesses, once resilient, now find themselves struggling to survive, as a city known for its vibrancy has become marred by security concerns.

Urban Alchemy has been instrumental in fostering a sense of safety and hope for a better future in the Downtown and SOMA districts. We strongly urge continued and increased

patrolling in our neighborhood to ensure safety for our patrons, staff, and community.

Please help us restore San Francisco to the beacon it once was and make it even better.

Thank you for your attention to this matter.

Sincerely,  
Sushi Hashiri  
4 Mint Plaza  
San Francisco, CA, 94103  
Ken Matsuura

**From:** [Madisen Bathish](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 7:17:59 PM

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Sincerely,  
Madisen Bathish

**From:** [Nathan Withrington](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 7:25:57 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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{add personal information about how this program impacts your home, business, or life}

Sincerely,  
Your Name

**From:** [Natalie Rico](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 7:34:23 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

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Since the Urban Alchemy ambassadors were stationed on Mint Plaza in July, the difference has been night and day. The Plaza is safe, clean, vibrant, and welcoming. Before Urban Alchemy, it was unsafe, unclean, and filled with people loitering drinking alcohol, doing drugs, or worse. There was an unprovoked stabbing of an MMCBD cleaner in broad daylight in June. The Mint Plaza is a vital part of the core downtown district as it is so close to the new IKEA and Saluhall, Moscone, the mall, the Powell Street cable car turnaround, and Union Square. It is critical to keep the Urban Alchemy ambassadors stationed on Mint Plaza to keep the area safe and clean and a welcoming place to visit or walk by whether you are a resident or tourist. Thank you for your time and consideration.

Sincerely,

Natalie Rico

HOA Board President of Mint Collection at 2 & 6 Mint Plaza



**From:** [Terrill Jones](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 7:39:47 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

**Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,**

I am writing to express urgent concern and request that you please place the following item before the Budget and Finance Committee no later than November 20th. This item, which was introduced to the Board of Supervisors and recommended to the committee on October 8th, is critical for the continued success of vital services in our community.

The contract amendment in question pertains to funds that were:

1. **Already approved** by the Budget and Appropriations Committee in June 2024 as part of the city's budget process to maintain the core deployment of this program.
2. **Additional funding** provided by city departments (HSH/DPH/HSA/OEWD) for program expansions, including efforts on the 600 block of Ellis, Willow Alley, and Market Street evening hours between 5th and 7th Streets.

In good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July 2024 and began the noted expansions in October 2024.

Failure to hear and approve this item by November 20th will cause significant delays in funding and will force the Mid Market Foundation to immediately cut the program by more than half. This will lead to the layoff of up to **150 Urban Alchemy ambassadors**, who play an integral role in maintaining safety and services within our community.

This program has had an overwhelmingly positive impact on the Mid Market neighborhood, supporting the safety and well-being of residents and businesses alike. A sudden withdrawal of funding would be devastating, especially to the predominantly African American workforce of Urban Alchemy, whose members are dedicated to saving lives and supporting our community every day.

Furthermore, this budget cut will not only affect Urban Alchemy but also have a direct impact on **Code Tenderloins ambassadors**, who work in and around the Mid Market area through a subcontract with Urban Alchemy. This collaboration enables **Code Tenderloin** to serve as a daytime, real-time extension of our **Night**

**Navigator** program, which helps connect individuals to critical resources which can save lives such as Suboxone and Buprenorphine for folks who are in a pre-contemplative and contemplation stage(s) of recovery yet still finding themselves subject to Substance Use Disorder. We also work towards getting residents to sober living situations such as **Positive Directions**. Without continued funding, our ability to provide these essential services will be severely compromised.

We implore you to prioritize the timely review and approval of this contract amendment to prevent these cuts and protect the vital services that are keeping our community safe and supported.

Thank you for your attention to this urgent matter. I look forward to your prompt action and support.

Sincerely,

Terrill Jones

--

Terrill D. Jones  
Director of Ambassadors  
Code Tenderloin  
415-214-5401  
[Terrill@codetenderloin.org](mailto:Terrill@codetenderloin.org)



**From:** [Calen McEldowney](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 9:35:00 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

I have seen a very positive impact from the work that has been done by Urban Alchemy to keep the streets surrounding the museum and in the larger Tenderloin Mid-Market area clean and safe for visitors and staff coming to the museum. We have school groups that are able to come to the museum without passing people using or selling drugs. In the past we have had children pick up syringes, now we have Urban Alchemy staff sweeping the street, giving directions and helping to keep the area safe.

Any help with bringing this item forward quickly would be greatly appreciated. Unfortunately, delays will result in an increase of negative activity coming back into the area which will have a direct impact on safety for residents, visitors, children and employees who are in the area.

Sincerely,

Calen McEldowney

Calen McEldowney  
Director of Security & Facilities

Asian Art Museum  
200 Larkin Street, San Francisco, CA 94102 | [www.asianart.org](http://www.asianart.org)  
Tel: 415.581.3610 | Email: [cmceldowney@asianart.org](mailto:cmceldowney@asianart.org)

This message, together with any and all attachments, is intended only for the use of the recipient(s) named above. It may contain information that is privileged and confidential. If you are not the intended recipient, you may not review, copy or distribute this communication. If you have received this communication in error, please notify the original sender by email and delete the message, along with any attachments.

**From:** [Tiziano Ieva](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 14, 2024 10:37:33 PM

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Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

The Urban Alchemy program in downtown has been an essential partner in helping us maintain a safe environment for both our customers and employees, especially during challenging times. As owners of two family-run restaurants since 2009, we've witnessed firsthand how important safety is for both the well-being of our staff and the comfort of our guests. Before Urban Alchemy's involvement, the streets surrounding our restaurants were often perceived as unsafe, and this made it difficult for customers to feel comfortable dining with us. The lack of safety and cleanliness was damaging to our business, as many people were hesitant to visit the area. However, since Urban Alchemy's support, especially in recent months, the streets have become safer and cleaner, allowing our customers to feel at ease and

enabling us to continue operating smoothly. Their presence has been a critical factor in helping our business thrive by ensuring a secure atmosphere for everyone in the community.

Sincerely,  
Tiziano

**From:** [Robert Nevitt](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 1:24:36 AM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

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Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

I live in Germany now, but come back occasionally to check on my apartment when it is between tenants. As this is my last place of residence in the US it is where I vote. The difference Urban Alchemy made was HUGE compared to my prior visit. They are great at their job and have had more impact than any other city program I've ever seen. Please, I beg you, continue to fund them at their current level. They are worth every penny.

Sincerely,  
Robert Nevitt  
2 Mint Plaza  
STE 208

Sent from my iPhone

**From:** [William Duncanson](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 8:07:19 AM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As residents of Mid Market for 17 years, my family has directly witnessed the positive impact on the neighborhood by Urban Alchemy programs and staff. Urban Alchemy has made the most consistent and demonstrable improvement to our neighborhood and it is critical that their program gets the support it deserves from the City. We strongly advise that this appropriation be approved for the benefit of the neighborhood, the City, and the Urban Alchemy staff that have contributed so much to this effort.

Sincerely,

William Duncanson  
wdncnsn@mac.com



**From:** [Michael Calloway, PhD](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 8:20:26 AM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Just weeks before Urban Alchemy was allowed to send staff into Mint Plaza, a vagrant stabbed a member of the cleaning crew from a neighboring agency: that workers blood soaked the pavement just a few feet from the entrance of my residence in Mint Plaza Just a few weeks ago, the police chased and killed a man who flashed a gun at passersby near Mint Plaza and as he made his escape, he terrorized guest at a restaurant in the Plaza before being pursued in the nearby train station on 5th & Market.

Since the Supreme Court decision regarding homelessness & the Governor & former Mayors actions to criminalize homelessness, there has been an influx of unhoused persons living on Jessie & Stevenson Streets. The issue is so significant that the owners of the old 5th Avenue building on 5th & Market utilize a bull horn to discourage vagrants from standing near their property. They use this bull horn all hours of the day and night disturbing the peace of the neighbors in Mint Plaza.

SFPD has been helpful and appears to be present more event during the overnight hours when Urban Alchemy's contracted hours end. At night the police horns can be heard in the late hours of the evening and overnight hours moving the unhoused from Stevenson and Jessie.

We certainly need the city to devise a longer term plan to house the homeless and increase treatment facilities for the severely mentally ill and substance users but until then, the city has an obligation to keep tax payers safe. I'm

respectfully asking the city to fund Urban Alchemy and the other teams that help keep the neighborhood safe and clean.

Sincerely,  
Michael Calloway  
Resident of Mint Plaza

Sent from my iPhone

**From:** [Elissa Greenfield](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 8:38:02 AM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

**Urban Alchemy has been a godsend to our neighborhood. They've made Mint Plaza (where I live) feel safe. I no longer feel the need to walk around with pepper spray. Before Urban Alchemy arrived in our area I was ready to move, in fear of my safety and also because the Plaza had been overrun with the unhoused, trash, human feces, etc. If Urban Alchemy were to be cut from our neighborhood I would absolutely need to move.**

Sincerely,  
Elissa

**From:** [Basil Ayoub](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 10:05:45 AM  
**Importance:** High

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

**As I am sure you know, the conditions in 6<sup>th</sup> Street Corridor and Mint Plaza areas are abhorrible and dangerous. Rather than cut services to this area, the City should direct MORE resources to help the residents, business, owners and patrons. Do the right thing by supporting this program.**

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,  
Basil Ayoub  
972 Mission Street

**From:** [Desi Danganan](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 10:12:40 AM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,

Desi Danganan  
Executive Director

415-215-4689  
[desi@kultivatelabs.org](mailto:desi@kultivatelabs.org)

Book an appointment:

[https://url.avanan.click/v2/r01/\\_\\_\\_\\_https://desi.as.me/\\_\\_\\_\\_.YXAzOnNmZHQyOmE6bo0NDZlODY1YzM0MmRhZGU4MjUxMzNhZGZiMDI0MDZmNjo3OmQzOGY6MTQ0NzlmMDZkOWJmYzdhYjZhMmMzMjU3MTFmMTNjZTQxZDQzZjViNjc2Yzk5NWQ0ZmlzYmU4OWE0MTFmZmZlMzp0O1Q6Tg](https://url.avanan.click/v2/r01/____https://desi.as.me/____.YXAzOnNmZHQyOmE6bo0NDZlODY1YzM0MmRhZGU4MjUxMzNhZGZiMDI0MDZmNjo3OmQzOGY6MTQ0NzlmMDZkOWJmYzdhYjZhMmMzMjU3MTFmMTNjZTQxZDQzZjViNjc2Yzk5NWQ0ZmlzYmU4OWE0MTFmZmZlMzp0O1Q6Tg)

**From:** [Anne Drazen](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** SUBJECT: File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 11:20:30 AM

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SUBJECT: File # 240994 Grant Agreement Amendment - Mid-Market Foundation - Mid-Market/Tenderloin Community-Based Safety Program

11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday. It has also increased the safety and cleanliness of our neighborhood.

Sincerely,  
**Anne Drazen**





**From:** [Maria Zirbel](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** Community Based Safety Program  
**Date:** Friday, November 15, 2024 10:15:50 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place the Mid-Market/Tenderloin Community-Based Safety Program before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were

1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and
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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

I work and travel in the Tenderloin every week and I've seen the impact this program has had! The ambassadors are friendly and helpful, polite and cheerful. They greet travelers and residents and keep an eye out for how they can assist and maintain safety. They are important to this community and city and their presence is a benefit in so many ways.

Thanks for your prompt attention,

Sincerely,

*Maria*

Maria C. Zirbel, Staff Attorney  
Homeless Advocacy Project  
Justice and Diversity Center  
Bar Association of San Francisco  
125 Hyde Street  
San Francisco, CA 94102

(415) 477-2360  
mzirbel@sfbar.org

\*Please note that the HAP office is closed every Monday\*

**BASF and JDC are Moving!**

**As of June 1, 2024, our new address will be:**

**50 Fremont Street, Suite 1700, San Francisco, CA 94105**

**The Homeless Advocacy Project (HAP) and Court Staff will keep their current addresses.**

**Confidentiality Notice:**

The information in this e-mail (including attachments, if any) is considered privileged and/or confidential and is intended only for the recipient(s) listed above. Any review, use, disclosure, distribution or copying of this e-mail is prohibited except by or on behalf of the intended recipient. If you have received this email in error, please notify me immediately by reply email, delete this email, and do not disclose its contents to anyone.

**From:** [JW Ellsworth](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 12:30:38 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

From our unit for the last decade and more at 802A 6 MInt Plaza we have seen any and all of the Plaza denizens at loose. Stabbings, robberies, destruction, vulgarity drug use and sale. Urine and feces line the exterior walls of the Old Mint and in the doorways to residential units and restaurants. With its location and proper care of its attributes MInt Plaza can and will be a jewel for SOMA, its conventions, tourists and residents alike.  
Sincerely,

JW and Lauren Ellsworth

Sincerely,  
Your Name

**From:** [Jamie Budgett](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 2:36:36 PM

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11/15/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As a business that draws hundreds of thousands of customers to the Mid-Market area each year, we have become increasingly reliant on the support of community-based safety programs such as Urban Alchemy and strongly support their efforts.

Sincerely,  
Jamie Budgett

**Jamie Budgett**  
**General Manager**  
C: 646-829-8734

BroadwaySF  
1182 Market Street, Suite 200  
San Francisco, CA 94102  
[www.broadwaysf.com](http://www.broadwaysf.com)



Sensitivity: Internal Use

**From:** [Ava Rosenberg](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File No. 240994  
**Date:** Friday, November 15, 2024 5:22:08 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

This program has made me feel much safer during my walk to work. I have to be on high alert during my walk, considering the amount of stabbings, shootings, and assaults that happen in this neighborhood. The Urban Alchemists make the area feel safer and more friendly. They have also created a more peaceful environment in front of Mint Plaza, allowing the restaurants to attract more customers.

As a young woman, I need to feel some degree of safety as I walk through this neighborhood eight times each week. For the sake of everyone who lives (housed and unhoused), please keep the Urban Alchemists program here. Their presence is imperative to improving the safety and sense of community here.

Sincerely,  
Ava Rosenberg



**From:** [Alex Hachiya](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 15, 2024 7:26:56 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Living in this area has been very tough since 2018, when we've noticed crime, homelessness, and mental illness begin flaring. I don't feel safe walking around day or night. Urban Alchemy has made a huge impact on my feeling of safety, and they have honestly been a godsend. We really need them to remain in this area to prevent the large amounts of assaults, violence, and even stabbings that have occurred right in front our our apartment building at Mint Plaza.

Sincerely,  
Alex Hachiya

**From:** [TBC Admin](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 11:19:15 AM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,  
Jamie Flanagan

-----  
Tenderloin Business Coalition  
415-236-3746  
[info@tenderloinbusinesscoalition.com](mailto:info@tenderloinbusinesscoalition.com)  
[Join Our Mailing List](#)  
[Share Your Story](#)

**From:** [Terrill Jones](#)  
**To:** [Hsieh, Frances \(BOS\)](#)  
**Cc:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** Re: File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 11:27:23 AM

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Greetings Frances,

Apologies for delayed response. Mid-Market Foundation and Urban Alchemy approached Code Tenderloin to bring our services to the table as they Mid-Market/Urban Alchemy were tasked with keeping businesses and other building fronts clear for passage and wanted to bring our resources to the table so as not just to displace folks but in hopes to connect them various services and resources in the city. I can't speak as to why the city hasn't expanded our contract.

Sent from my iPhone

On Nov 15, 2024, at 9:48 AM, Hsieh, Frances (BOS) <[frances.hsieh@sfgov.org](mailto:frances.hsieh@sfgov.org)> wrote:

Hi Terry,

Thank you for your email.

We did not realize that you were a subcontractor with Urban Alchemy. Can you share more information about the terms of this contract? Also, do you know why the City did not just expand your existing contract rather than have you as a subcontractor?

Thanks,  
Frances

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Frances Hsieh | 謝令宜  
Pronouns: she/her/hers  
Office of Supervisor Connie Chan  
San Francisco Board of Supervisors, District 1  
(415) 554-7410

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**From:** Terrill Jones <[terrill@codetenderloin.org](mailto:terrill@codetenderloin.org)>  
**Sent:** Thursday, November 14, 2024 7:39 PM  
**To:** ChanStaff (BOS) <[chanstaff@sfgov.org](mailto:chanstaff@sfgov.org)>; MelgarStaff (BOS)

<melgarstaff@sfgov.org>; MandelmanStaff (BOS) <mandelmanstaff@sfgov.org>; Jalipa, Brent (BOS) <brent.jalipa@sfgov.org>

**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

**Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,**

I am writing to express urgent concern and request that you please place the following item before the Budget and Finance Committee no later than November 20th. This item, which was introduced to the Board of Supervisors and recommended to the committee on October 8th, is critical for the continued success of vital services in our community.

The contract amendment in question pertains to funds that were:

1. **Already approved** by the Budget and Appropriations Committee in June 2024 as part of the city's budget process to maintain the core deployment of this program.
2. **Additional funding** provided by city departments (HSH/DPH/HSA/OEWD) for program expansions, including efforts on the 600 block of Ellis, Willow Alley, and Market Street evening hours between 5th and 7th Streets.

In good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July 2024 and began the noted expansions in October 2024.

Failure to hear and approve this item by November 20th will cause significant delays in funding and will force the Mid Market Foundation to immediately cut the program by more than half. This will lead to the layoff of up to **150 Urban Alchemy ambassadors**, who play an integral role in maintaining safety and services within our community.

This program has had an overwhelmingly positive impact on the Mid Market neighborhood, supporting the safety and well-being of residents and businesses alike. A sudden withdrawal of funding would be devastating, especially to the predominantly African American workforce of Urban Alchemy, whose members are dedicated to saving lives and

supporting our community every day.

Furthermore, this budget cut will not only affect Urban Alchemy but also have a direct impact on **Code Tenderloins ambassadors**, who work in and around the Mid Market area through a subcontract with Urban Alchemy. This collaboration enables **Code Tenderloin** to serve as a daytime, real-time extension of our **Night Navigator** program, which helps connect individuals to critical resources which can save lives such as Suboxone and Buprenorphine for folks who are in a per-contemplative and contemplation stage(s) of recovery yet still finding themselves subject to Substance Use Disorder. We also work towards getting residents to sober living situations such as **Positive Directions**. Without continued funding, our ability to provide these essential services will be severely compromised.

We implore you to prioritize the timely review and approval of this contract amendment to prevent these cuts and protect the vital services that are keeping our community safe and supported.

Thank you for your attention to this urgent matter. I look forward to your prompt action and support.

Sincerely,

Terrill Jones

--

Terrill D. Jones

Director of Ambassadors

Code Tenderloin

415-214-5401

[Terrill@codetenderloin.org](mailto:Terrill@codetenderloin.org)



**From:** [Jamie Flanagan](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 2:07:37 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

{add personal information about how this program impacts your home, business, or life}

Sincerely,

Jamie Flanagan

-----  
Jamie Flanagan  
Phoenix Hotel &  
Chambers eat + drink  
415.254.7478  
-----



**From:** [Isabel Manchester](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [info@tenderloinbusinesscoalition.com](mailto:info@tenderloinbusinesscoalition.com)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 3:01:50 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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{add personal information about how this program impacts your home, business, or life}

Sincerely,  
Isabel Manchester  
Phoenix Hotel



**From:** [Matthew Martin](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 4:04:25 PM

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Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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The team from Urban Alchemy has really helped Mint Plaza in the few short months they have been working here. Given our proximity to 6th Street and its constant issues with drugs, having their presence has been a tremendous bulwark in preserving the peace and character of the plaza. I would also add that we, the residents of Mint Plaza, are paying an additional \$2000 per year on our SF Property Tax bill to repay a bond take out in the mid-2000s to convert part of Jessie Street to a pedestrian zone. It is unjust that we should not be able to enjoy our plaza given this additional financial burden. Please keep Urban Alchemy funded!

Sincerely,

Matthew Martin  
6 Mint Plz #306A  
San Francisco, CA 94103

**From:** [Sophie Pearson](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 4:05:04 PM

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Sincerely,  
Sophie Pearson  
6 Mint Plz #306A  
San Francisco, CA 94103  
(415) 513-3819

**From:** [David Nale](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [+info@tenderloinbusinesscoalition.com](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 6:12:55 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

{add personal information about how this program impacts your home, business, or life}

Sincerely,  
David Nale  
130 Turk Street

**From:** [Katie Walker](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Saturday, November 16, 2024 9:23:08 PM

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Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As a 25 year old woman living in Mid-Market, I feel much safer seeing members of Urban Alchemy walking our streets. They handle very difficult situations with grace, and respect for the people involved in them no matter what. They are an important part of my community, and I have grown to appreciate my neighborhood because of these fine folks. Please keep them around.

Sincerely,  
Katie Walker

**From:** [Blanca Estela Rodríguez Mandujano](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Sunday, November 17, 2024 9:57:55 AM

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11/17/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

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Sincerely,  
Blanca Estela Rodriguez

**From:** [Victor Pascua](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Sunday, November 17, 2024 12:03:41 PM

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11/17/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

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Sincerely,

Victor Pascua

**From:** [Michael Nulty](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Preston, Dean \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Sunday, November 17, 2024 3:12:27 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

The Alliance for a Better District 6 is writing to express our deep concern and urge you to prioritize presenting this item to the Budget and Finance Committee by November 20th. This item was introduced to the Board of Supervisors and recommended to the Committee on October 8th.

The contract amendment involves funds that were already approved by the Budget and Appropriations Committee in June 2024 during the city's budget process to ensure the maintenance of the program at its core deployment. Additionally, there is extra funding from city departments (HSH, DPH, HSA, OEWD) for expansions in the program on the 600 block of Ellis, Willow Alley, and during evening hours on Market Street between 5th and 7th Streets.

Operating in good faith, the Mid-Market Foundation and Urban Alchemy have maintained the core deployment since July 2024 and began the identified expansion areas in October 2024.

If we do not hear this item by November 20th and allow the due process to proceed, it will delay funding and force the Mid-Market Foundation to cut the program by more than half, potentially leading to the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the community and the many lives it touches, including the predominantly African American workforce that is saving lives every day.

Sincerely,

Michael Nulty  
Executive Director  
Alliance for Better A District 6



# *Michael Nulty*

P.O. Box 420782

San Francisco, CA 94142-0782

(415) 339-8327 - Direct

(415) 339-8779 - Alliance for a Better District 6

(415) 339-8683 - Central City Democrats

(415) 937-1289 - North of Market Business Association

(415) 820-1412 - Tenderloin Futures Collaborative

<http://abd6.cfsites.org/>

**From:** [melany brambila](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Monday, November 18, 2024 2:51:05 PM

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11/14/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

{add personal information about how this program impacts your home, business, or life}

Sincerely,  
Your Name

Sent from my iPhone

**From:** [Erica Song](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Monday, November 18, 2024 2:07:26 PM

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11/18/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As a recent tenant of the Mint Plaza, I have experienced first handedly how Urban Alchemy has played a pivotal role in ensuring a better environment for our community. It's easy to spot the team members who help enhance street safety, street cleanliness, and activation of our public spaces in their matching logo vests. The recognition of their vested team makes me feel safer when walking out of my home alone and I appreciate their help in keeping our home plaza clean.

Through these efforts, the community team has fostered a safer, cleaner, and more connected neighborhood, making streets more welcoming for residents and visitors alike. Their continuous commitment has created a sense of shared responsibility, with each individual contributing to the wellbeing of the community. I hope this message can help recognize the impact they have on our community and how detrimental this cut could be.

Sincerely,  
Erica Song

**From:** [Tracy Everwine](#)  
**To:** [Jalipa, Brent \(BOS\)](#); [Melgar, Myrna \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#)  
**Subject:** File # 240994 Urban Alchemy Amendment  
**Date:** Tuesday, November 19, 2024 10:04:06 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**Dear Honorable Supervisors:**

**Now is not the time to make any cuts to public safety resources in Mid Market.**

Living, working, and doing business in the downtown core is unlike any other part of San Francisco; and second only to the Tenderloin, Mid Market relies most heavily on Urban Alchemy practitioners to support our residents, businesses, employees, visitors and field staff.

Mid Market is Market Street - the City's most prominent commercial corridor moving thousands of people through the downtown core every day. City-wide workers and visitors commuting in from outside the City arrive in Mid Market before venturing out to other parts of town. This area is also often visitors' first glimpse of our City as they arrive at Powell and Civic Center stations from surrounding towns and airports. Mid Market is also home to many more San Franciscans than ever before as [thousands of new residential units](#) have been added in recent years.

Urban Alchemy Practitioners are an integral part of the public safety net currently in place to support Mid Market. They are not managed by us, but we collaborate with the merchants association who does manage them to coordinate efforts. They are a great assistance to our CBD ambassadors and cleaners working in difficult and often unsafe conditions.

**Please keep our current public safety network whole by supporting all Community Ambassador staffing to the greatest extent possible.**

Sincerely,

--



**Tracy Everwine**

Executive Director  
Mid Market Community Benefit District

**From:** [Emma Marcus](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Monday, November 18, 2024 8:16:40 PM

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11/18/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

On behalf of the Bill Graham Civic Auditorium staff and myself, I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As stated above, the deployment of the Mid-Market/Tenderloin Community-Based Safety Program has had an overwhelmingly positive impact on our staff and patrons. The individuals that work around the building (and those before them) are important members of our community. On numerous occasions, Urban Alchemy ambassadors have saved lives and have helped us learn how to take additional safety precautions in Civic Center Plaza. Please consider the importance of the program and the individuals who make it strong.

Sincerely,

**Emma Marcus**

Another Planet Entertainment

Office: 415-624-8932

Cell: 415-272-7120

**From:** [Dustin Dolginow](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Monday, November 18, 2024 5:32:13 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear - Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th!

This item was introduced to the Board of Supervisors and recommended to the committee on October 8th and is critical to my building's safety and wellbeing.

This contract amendment represents funds that were

1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and
2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20th, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

The amount of pride and joy this has brought to me and my neighbors is beyond words. It's hard to imagine why our city council continues to defy common sense and not improve Mid-Market which accounts for a material portion of our City's GDP.

Sincerely,  
Dustin



**From:** [Christine McDermott](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Tuesday, November 19, 2024 2:45:01 PM

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11/19/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. With Urban Alchemy presence, we see an improvement of our block, helping keep loitering from our area. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,  
Christine McDermott

**CHRISTINE MCDERMOTT**  
GENERAL MANAGER

# THE LINE

LA | DC | ATX | SF

970 MARKET STREET  
SAN FRANCISCO CA 94102

**O:** 415.573.2149

**From:** [Lesley Lowe](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Tuesday, November 19, 2024 8:25:58 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing along with my neighbors to request that you place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were:

1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment, and
2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a very positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

In addition, it means a lot to be able to walk around our neighborhood and feel comfortable as a woman with two teenage girls. We appreciate your concern for our safety walking in our neighborhood.

Thanks for your attention to this!  
Lesley Lowe

**From:** [Stephen Lowe](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File No. 240994 Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Wednesday, November 20, 2024 4:53:41 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing along with my neighbors to request that you place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were:

1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment, and
2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a very positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

The presence of the Urban Alchemy ambassadors in Mid Market has been a huge improvement to the safety in the area, and we've been extremely grateful for the work they do. I know I feel a lot safer walking with my family up and down 5th Street when they're around.

Thank you for your attention to this!  
Stephen Lowe

**From:** [Michael Richards](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Wednesday, November 20, 2024 6:18:16 PM

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Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,  
Michael Richards

--

**michael richards**  
[about.me/michael.richards](https://about.me/michael.richards)

**From:** [Dermot Murphy](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [+info@tenderloinbusinesscoalition.com](#)  
**Subject:** File # 240994, Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 21, 2024 11:43:17 AM

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11/21/2024

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan, Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee at the next meeting. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by the next meeting, and allow the due process to continue, will delay funding and require the Mid-Market Foundation to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

As a multi-family property owner on the 200 block of Hyde street in the Tenderloin, we have seen first hand how the efforts of Urban Alchemy provide a safer and cleaner environment for our tenants. Furthermore, when the shift ends for the Urban Alchemy crew on our block conditions begin to deteriorate rapidly until the next shift begins. I can say with 100% certainty that if Urban Alchemy is removed from our block then conditions will revert to the same level of chaos that prompted the Urban Alchemy contract in the first place. We owe it to the residents and business owners in the Tenderloin to continue to provide a safe and clean atmosphere.

Sincerely,  
Dermot Murphy  
Cosmopolitan Apartments

**From:** [jeffrey s](#)  
**To:** [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#); [ChanStaff \(BOS\)](#)  
**Cc:** [Mayors Staff \(MYR\)](#); [Ebadi, Mahanaz \(BOS\)](#); [Fernando Pujals](#); [Mazza, Mark \(DEM\)](#); [Manning, Daniel \(POL\)](#); [Jalipa, Brent \(BOS\)](#); [PrestonStaff \(BOS\)](#); [Bolen, Jennifer M.\(BOS\)](#); [matta@goldenvoice.com](#); [cmcDermott@thelinehotel.com](#); [catherine@saluhallmarket.com](#)  
**Subject:** [!!Follow up!!] Re: File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Thursday, November 21, 2024 4:17:02 PM

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Supervisor Chan (and colleagues + Sup Preston and Dorsey staffs, Warfield, LINE, Saluhall GMs)

While I have not received a reply — disappointing as a resident and tax payer and property owner in the city affected by the issue I've described, as I live at 960 Market, a residential condo of over 200 units — I wanted to follow up to emphasize the significance of this issue to many residents and nearby businesses.

The downtown and mid market story has been long discussed. It's has deteriorated in the two years that I and others have lived and invested in this community as home owners, and as businesses - new and established - seek to thrive.

One bright spot has been the recent change that brought Ambassadors to Market between 5th and 6th, including - crucially - at night. This has created greater support for residents and businesses, enhanced perceptions of safety and wellness (and those perceptions are reinforced by tangible changes since early October).

Just as this changes are taking root, we have learned that the rug is potentially being pulled out. This is beyond dispiriting and creates an impression that leaders with the ability to affect or just sustain positive change are simply unwilling to do so or don't care about the neighborhoods at issue.

Budgets and finances are challenging. But when a relatively modest cost is showing actual impact and progress in a part of the city that is all too often the poster child of what is wrong with the city, stomping out the impact and positive directional change for bureaucratic reasons is beyond what reasonable residents and businesses should have to bear. The effect on the actual ambassador is also a material consequence — firing people getting a second chance in many cases who are doing important on the ground work

Please do the right thing and invest in something that is actually doing good for the people trying to invest in and safely live in this city and for businesses that are trying to thrive.

I and many in the community who are aware of my outreach look forward to hearing from you and learning that you'll be doing the right thing by constituents. I also would expect the recent supervisors for this immediate area to weigh in as well (Dorsey, Preston); Sup Dorsey has in particular been previously helpfully engaged on this

- jeffrey

Sent from my iPhone

On Nov 14, 2024, at 12:17 PM, jeffrey s <jms10007@gmail.com> wrote:

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

I live at 960 Market St (between 5th and 6th) and am writing to express deep concern — shared by many residents in our condominium community — and plead with you to please place this item before the Budget and Finance Committee no later than **November 20th**. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

*I have copied the Mayors Office, Suoervisor Dorsey's office, Mark Mazza and Captain Manning as each of them - along with the Mid Market Business Association - has been very involved in recent community discussions about issues on our block, with the relatively new support of UA ambassadors at night being a recent positive and crucial change leading to some improvement that the safety and success of our block depend upon (LINE hotel, Saluhall, Warfield and others have also been part of these discussions)*

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by **November 20<sup>th</sup>**, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday. The situation in this area is precarious.

We need the BoS to ensure that our concerns are heard and that recent



positive directional changes are continued — the safety and success of the residents and businesses depend on it

- jeffrey siminoff  
960 Market St

Sent from my iPhone

**From:** [Nanci Clarence](#)  
**To:** [ChanStaff \(BOS\)](#); [MelgarStaff \(BOS\)](#); [MandelmanStaff \(BOS\)](#); [Jalipa, Brent \(BOS\)](#)  
**Subject:** SUBJECT: File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Friday, November 22, 2024 12:31:42 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: File 23-0041 Mid-Market/Tenderloin Community-Based Safety Program

Dear Honorable Connie Chan (Chair), Honorable Myrna Melgar, and Honorable Rafael Mandelman,

As a small business owner for over 25 years in the Tenderloin, we have worked very hard to improve our neighborhood despite terrible conditions on the street and virtually zero assistance from the City. It seems that all we do is manage graffiti citations while people deface our building without repercussions, start fires in front of our conference room where we try to see clients, and leave debris (and worse) on our doorstep. We need the ambassadors from Urban Alchemy!

I am writing to express deep concern and plead with you to please place this item before the Budget and Finance Committee no later than November 20th. This item was introduced to the Board of Supervisors and recommended to the committee on October 8th.

This contract amendment represents funds that were 1. already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment and 2. additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets.

Operating in good faith, the Mid Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024.

Failure to not hear this item by November 20<sup>th</sup>, and allow the due process to continue, will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of up to 150 Urban Alchemy ambassadors.**

This program has had a tremendously positive impact on our neighborhood. A sudden withdrawal would be extremely detrimental to the neighborhood and the many lives impacted including the predominantly African American workforce that is saving lives everyday.

Sincerely,

Nanci Clarence

Clarence & Dyer LLP | 899 Ellis Street | San Francisco| CA 94109  
Tel 415.749.1800 | Direct 415.948.1272

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**From:** [Baillard, Rhiannon](#)  
**To:** [ChanStaff \(BOS\)](#); [mandelmanstaff@sgov.org](mailto:mandelmanstaff@sgov.org); [MelgarStaff \(BOS\)](#)  
**Cc:** [Jalipa, Brent \(BOS\)](#)  
**Subject:** File # 240994 Grant Agreement Amendment - Mid-Market Foundation -Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Monday, November 25, 2024 3:35:49 PM

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Dear Honorable Chair Chan, Honorable Supervisor Melgar, and Honorable Supervisor Mandelman:

I am writing as a representative of UC Law San Francisco and a Board member of the Mid-Market Business Association to express my deep concern that the Budget and Finance Committee has not yet heard the Urban Alchemy (“UA”) contract amendment. I am writing today to request that you agendaize this item for the next Budget & Finance Committee meeting on December 4th to ensure the continued safety of the Tenderloin/Mid-Market neighborhoods while also preventing the unnecessary termination of UA practitioners.

My understanding is that this item was introduced to the Board of Supervisors and recommended to the committee on October 8th. This contract amendment represents funds that were already approved at the budget and appropriations committee in June of 2024 during the city's budget process to maintain the program at its core deployment along with additional funding by city departments (HSH/DPH/HSA/OEWD) for expansions to the program on the 600 block of Ellis and Willow Alley and Market Street evening hours between 5th and 7th Streets. The Mid-Market Foundation and Urban Alchemy have maintained the core deployment since July of 2024 and began the noted expansion areas in October 2024 in reliance upon these understandings from the City.

Failure to hear this item by December 4<sup>th</sup> will delay funding and require the Mid-Market Foundation **to immediately cut the program by more than half, resulting in the layoff of as many as 150 to 300 practitioners.** Beyond the very real impact that this will have on each of these individual practitioners, this will have an immediate and deleterious effect on the Tenderloin and Mid-Market neighborhoods.

I understand that some of the delay in hearing this item is a concern that this program is not benefiting the community in a tangible way. I cannot overstate the impact of the Urban Alchemy program on the Tenderloin and Mid-Market neighborhoods; their impact has been nothing short of transformative. The practitioners have created a sense of safety and community in neighborhoods that have been besieged by negative activity including drug dealing, drug use, and stolen goods markets. I expect that you would find, if public comment were allowed to proceed, that the community is terrified at the prospect of not having the benefit of the UA practitioners, and even more alarming, to have this happen overnight with no

plan to replace their critical safety services. It would be unconscionable to cut this necessary lifeline in communities who continue to call out for more support.

I implore you to agendaize this item as soon as possible to ensure that this workforce is not cut without consideration and through delay. Agendaizing will also allow the community to speak to the incredible positive impact that this program has had on our neighborhoods, and it will prevent the community from losing the very real progress that has occurred thanks to this program.

Rhiannon Bailard | Chief Operating Officer  
UC Law San Francisco | 200 McAllister St., San Francisco, CA 94102  
bailardrhiannon@uclawsf.edu | (415) 581-8858 | [www.uclawsf.edu](http://www.uclawsf.edu)  
Pronouns: she/her/hers (See why pronouns matter [here](#))

**UC** SAN FRANCISCO  
**Law**

For immediate security needs, please contact the Campus Security desk at (415) 565-4611 or 911 in the event of an emergency. For facility needs, please submit a work order request following [these instructions](#). For emergency facility needs, please call (415) 565-4611 and ask the security officer to connect you to the appropriate Facilities representative.



**San Francisco Ethics Commission**

25 Van Ness Avenue, Suite 220, San Francisco, CA 94102  
 Phone: 415.252.3100 . Fax: 415.252.3112  
[ethics.commission@sfgov.org](mailto:ethics.commission@sfgov.org) . [www.sfethics.org](http://www.sfethics.org)

Received On:

File #: 240994

Bid/RFP #: 217

**Notification of Contract Approval**

SFEC Form 126(f)4  
 (S.F. Campaign and Governmental Conduct Code § 1.126(f)4)  
 A Public Document

Each City elective officer who approves a contract that has a total anticipated or actual value of \$100,000 or more must file this form with the Ethics Commission within five business days of approval by: (a) the City elective officer, (b) any board on which the City elective officer serves, or (c) the board of any state agency on which an appointee of the City elective officer serves. For more information, see: <https://sfethics.org/compliance/city-officers/contract-approval-city-officers>

1. FILING INFORMATION	
<b>TYPE OF FILING</b>	<b>DATE OF ORIGINAL FILING (for amendment only)</b>
Original	
<b>AMENDMENT DESCRIPTION – Explain reason for amendment</b>	

2. CITY ELECTIVE OFFICE OR BOARD	
<b>OFFICE OR BOARD</b>	<b>NAME OF CITY ELECTIVE OFFICER</b>
Board of Supervisors	Members

3. FILER'S CONTACT	
<b>NAME OF FILER'S CONTACT</b>	<b>TELEPHONE NUMBER</b>
Angela Calvillo	415-554-5184
<b>FULL DEPARTMENT NAME</b>	<b>EMAIL</b>
office of the Clerk of the Board	Board.of.Supervisors@sfgov.org

4. CONTRACTING DEPARTMENT CONTACT	
<b>NAME OF DEPARTMENTAL CONTACT</b>	<b>DEPARTMENT CONTACT TELEPHONE NUMBER</b>
Chris Corgas	415-554-6661
<b>FULL DEPARTMENT NAME</b>	<b>DEPARTMENT CONTACT EMAIL</b>
021 Economic & Workforce Development	christopher.corgas@sfgov.org

5. CONTRACTOR	
<b>NAME OF CONTRACTOR</b> Mid-Market Foundation	<b>TELEPHONE NUMBER</b> 562-243-3389
<b>STREET ADDRESS (including City, State and Zip Code)</b> 32 7th Street, San Francisco, CA 94103	<b>EMAIL</b>

6. CONTRACT		
<b>DATE CONTRACT WAS APPROVED BY THE CITY ELECTIVE OFFICER(S)</b>	<b>ORIGINAL BID/RFP NUMBER</b> 217	<b>FILE NUMBER (If applicable)</b> 240994
<b>DESCRIPTION OF AMOUNT OF CONTRACT</b> \$68,851,756		
<b>NATURE OF THE CONTRACT (Please describe)</b> Fifth amendment to the grant agreement ("Contract") between the City and County of San Francisco and Mid-Market Foundation ("Contractor" for Ambassador services for a total not to exceed amount of \$68,851,756.00 for the period of July 1, 2022 through June 30, 2025.		

7. COMMENTS
The third amendment to this contract was approved by the Board of Supervisors on July 18, 2023 for \$30,500,000.00.

8. CONTRACT APPROVAL	
This contract was approved by:	
<input type="checkbox"/>	<b>THE CITY ELECTIVE OFFICER(S) IDENTIFIED ON THIS FORM</b>
<input checked="" type="checkbox"/>	<b>A BOARD ON WHICH THE CITY ELECTIVE OFFICER(S) SERVES</b> Board of Supervisors
<input type="checkbox"/>	<b>THE BOARD OF A STATE AGENCY ON WHICH AN APPOINTEE OF THE CITY ELECTIVE OFFICER(S) IDENTIFIED ON THIS FORM SITS</b>

**9. AFFILIATES AND SUBCONTRACTORS**

List the names of (A) members of the contractor’s board of directors; (B) the contractor’s principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	TYPE
1	De La Riva	Sara	Board of Directors
2	Young	Max	Board of Directors
3	Baillard	Rhiannon	Board of Directors
4	Sullivan	Andrew	Board of Directors
5	Robinson	Kate	Board of Directors
6	Maisel	Naomi	Board of Directors
7	Robinson	Allison	Board of Directors
8	Hilliard	Donna	Board of Directors
9	Urban Place Consulting		Subcontractor
10	Urban Alchemy		Subcontractor
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**9. AFFILIATES AND SUBCONTRACTORS**

List the names of (A) members of the contractor’s board of directors; (B) the contractor’s principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	TYPE
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Check this box if you need to include additional names. Please submit a separate form with complete information. Select “Supplemental” for filing type.

**10. VERIFICATION**

I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my knowledge the information I have provided here is true and complete.

**I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.**

<p><b>SIGNATURE OF CITY ELECTIVE OFFICER OR BOARD SECRETARY OR CLERK</b></p>  <p>BOS Clerk of the Board</p>	<p><b>DATE SIGNED</b></p>
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**From:** [Trejo, Sara \(MYR\)](#)  
**To:** [BOS Legislation, \(BOS\)](#)  
**Cc:** [Paulino, Tom \(MYR\)](#); [Lozano, Alesandra \(ECN\)](#); [Corgas, Christopher \(ECN\)](#); [Tano, Crezia \(ECN\)](#); [Ponce De Leon, Diana \(ECN\)](#); [Torrey, Andre \(DEM\)](#); [Scanlon, Olivia \(DEM\)](#); [Dodge, Samuel \(DEM\)](#); [Rijal, Jeevan \(ECN\)](#)  
**Subject:** Mayor -- Resolution -- Mid-Market/Tenderloin Community-Based Safety Program  
**Date:** Tuesday, October 8, 2024 3:20:48 PM  
**Attachments:** [Leg MMF A5 FINAL.docx](#)  
[230041 - Leg Final.pdf](#)  
[Leg Final MMF-TL Ambassadors Contract A3 Signed.pdf](#)  
[G-100 MMF Mid Market TL Community Based Safety Program RFP 217 end 03.31.2023 final executed.PDF](#)  
[G150 MMF TL Ambassadors RFP 217 A3 end 06.30.25 final executed.pdf](#)  
[G150 MMF TL Ambassadors RFP 217 A4 end 06.30.25 final executed.PDF](#)  
[G150 MMF TL Ambassadors RFP 217 A5 end 06.30.25 FINAL.pdf](#)  
[G-150 MMF TL CB Safety Program RFP 217 A1 end 6.30.2023 final executed.PDF](#)  
[G-150 MMF TL CB Safety Program RFP 217 A2 end 10.15.2023 final executed.pdf](#)  
[RFP 217 - Mid-Market Fdn \(Area A\).pdf](#)  
[RFP 217 Ambassador Grants 6.2021.pdf](#)  
[SoS and OAG.docx](#)  
[TL-MM CBSP Area Map.pdf](#)

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Hello Clerks,

Attached is a Resolution Approving Amendment No. 5 to a grant agreement between the Office of Economic and Workforce Development and Mid-Market Foundation, for management of the Mid-Market /Tenderloin Community-Based Safety Program; to increase the grant amount by \$7,761,186 for a total not to exceed amount of \$68,851,756 for the period of July 1, 2022, through June 30, 2025; to commence following approval by the Board of Supervisors; and to authorize the Executive Director of the Office of Economic and Workforce Development to enter into amendments or modifications to the contract prior to its final execution by all parties that do not materially increase the obligations or liabilities to the City and are necessary to effectuate the purposes of the contract.

Best regards,

**Sara Trejo**

Legislative Aide

Office of the Mayor

City and County of San Francisco