



January 21, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair
Honorable Supervisor Rafael Mandelman
Honorable Supervisor Connie Chan:

The Japantown Merchants Association is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu, to the City Administrator's position.

Assessor Chu has always been supportive of our community in promoting diversity and setting the right example for young Asian Americans to follow. Throughout her years of service to the city, Assessor Chu has demonstrated her belief in good government, leading by example as District Supervisor and Assessor-Recorder. As Assessor, she has worked for years to improve the business practices of her office and streamlined the process for taxpayers to understand and access information.

We are confident that Assessor Chu will carry her values to the new role of City Administrator and believe it will be a benefit for the entire city and its communities.

Therefore, we urge you to approve Assessor Chu's nomination.

Thank you for your consideration.

Sincerely,
JAPANTOWN MERCHANTS ASSOCIATION

Richard Hashimoto
President

HENRY KARNILOWICZ

President Emeritus
San Francisco Council of District Merchants Associations

January 20, 2021

Honorable Supervisor Connie Chan
City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Supervisor Chan,

I am writing to you in support of the appointment of Assessor Recorder Carmen Chu as City Administrator. I have known her for many years as a budget analyst in the Mayor's budget office, supervisor on the board of supervisors and then as an Assessor Recorder.

As Assessor she built a stronger and more resilient San Francisco by providing effective and sound leadership for our future.

With her dedication and diligence she has secured a strong financial foundation for San Francisco and has promoted fairness and equity. By holding everyone accountable and by implementing smarter business practices, she has improved public transparency, uncovered over \$34 million in underreported transfer tax and penalties alone, and launched new online tools to make interactions with her office smoother and more seamless.

Additional accomplishments as Assessor:

- Launched e-Recording for many commonly recorded documents.
- Launched and automated e-Filing for businesses to improve customer service and reduce data-entry for staff.
- Launched new Assessor's Office website to increase transparency and accessibility for taxpayers.
- Initiated transfer tax audit program to validate purchase price records.
- Launched centralized document management and workflow system to track and share digital records between staff; digitized 211,000 property files to safeguard data and make them readily accessible.
- Transitioned data analytics to Power BI, for the first time gaining real time production tracking and operations analytics to improve transparency.
- Replaced antiquated Recorder system to improve security, efficiency, and customer service.

As a daughter of immigrants, it was instilled in her that it is critical to reaffirm the values of inclusion in government. She has been a tireless advocate for improved access to public services and for proactive approach in uplifting our neighborhoods. In the community, she organized popular events, like the first ever Family Wealth Forum, which helped over 400 low and middle-income families connect to free tax and estate planning resources so that they could plan for the future and succeed.

She is someone who will participate in functions including public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

I urge you to consider appointing her as the first Asian American woman City Administrator.

Sincerely,


Henry Karnilowicz

"Think big, Shop Small"



**Armenian National Committee of America
San Francisco Bay Area Chapter**

January 21, 2021

Honorable Supervisor Aaron Peskin, Chair,
Honorable Supervisor Rafael Mandelman,
Honorable Supervisor Connie Chan
San Francisco Board of Supervisors
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Supervisors,

On behalf of the San Francisco Armenian American community, we write this letter in support of Carmen Chu's nomination for City Administrator. The City Administrator leads programs that provide a wide range of services to the public. During her tenure as Supervisor and Assessor, Assessor Chu has demonstrated the leadership skills that citizens look for and are required to effectively lead such a large department. As Assessor, Carmen has worked to modernize and improve the Assessor's office to better serve the citizens of San Francisco. The Assessor's Family Wealth Forum events, which provided financial education and estate planning counseling in neighborhoods where it is needed the most, is just one of the many successful programs she has implemented. Assessor Chu led by example and interacted with constituents, allowing citizens to better understand the scope of work of the department.

Assessor Chu has always been engaged and supportive of the Armenian American community, sharing information about programs within the Assessors office and supporting community events and initiatives within the Armenian community.

It is critical that the next City Administrator be someone of high integrity, like Assessor Carmen Chu. We urge the Board of Supervisors to confirm the nomination of Carmen Chu as the City Administrator for the City & County of San Francisco.

Regards,

Armenian National Committee of America (ANCA)
San Francisco Bay Area Chapter

From: Betsy Eddy
To: [Ma, Annie \(ASR\)](#)
Subject: Email Statement of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 4:21:32 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Ms. Ma, please accept this email message of support for Assessor Chu to be Approved as City Administrator.

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,

Please vote to send the nomination of Assessor Chu to the whole Board of Supervisors. Assessor Chu is an excellent choice for City Administrator. She has done an awesome job modernizing and digitizing the property tax records of her Department. Her organizational efforts have made possible an incredible increase in City revenue.

In addition to all the work for improving her office procedures, in Diamond Heights we especially appreciate Assessor Chu's outreach to our community. Assessor Chu attended both of our Where in the World is Christopher Park Festivals, the last of which in 2018 brought together 1,400 attendees. Assessor Chu was there to meet people, answer questions and distribute information from the City and her office. Diamond Heights residents have benefited from her Family Wealth forums in person and virtually. Assessor Chu has done a great job both with running her office and making herself accessible to San Francisco residents.

Assessor Chu's vast experience including City budget, Assessor/Recorder and recent COVID San Francisco's Economic Recovery Task Force make her uniquely positioned to do an outstanding job leading 25 departments and divisions in San Francisco.

Thank you for your work,

Stay safe and well,

Betsy Eddy

Diamond Heights Community Association Co-President

From: [Agbayani, Nicole \(ASR\)](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Requesting letter of support for Assessor Carmen Chu's nomination as City Administrator
Date: Thursday, January 21, 2021 4:15:02 PM

From: Bill Barnickel <veteranbill@gmail.com>
Sent: Wednesday, January 20, 2021 10:25 PM
To: Agbayani, Nicole (ASR) <nicole.agbayani@sfgov.org>; william barnickel <veteranbill@gmail.com>
Subject: Re: Requesting letter of support for Assessor Carmen Chu's nomination as City Administrator

Endorsement- Carmen Chu- City Administrator

I'm very proud and honored to recommend Assessor-Recorder Carmen Chu for the position of City Administrator. I had the opportunity to meet Carmen when she was my District 4 Supervisor. She is a very talented and intelligent individual. She did an exceptional job as our District 4 Supervisor as well as Assessor-Recorder. I felt that this is warranted and justified to endorse Carmen for this position. I have the utmost respect for her and her integrity is beyond reproach. She is a strong advocate for the City and County of San Francisco and will be a perfect fit for this position.

**Thank you,
William J. Barnickel, President Outer Sunset Merchant Professional Association & Commissioner Veterans Affairs for the City and County of San Francisco**

From: [Bruce Agid](#)
To: [Ma, Annie \(ASR\)](#)
Cc: [Agbayani, Nicole \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 12:29:24 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Supervisor Aaron Peskin, Chair Rules Committee
Honorable Supervisor Connie Chan
Honorable Supervisor Rafael Mandelman

My name is Bruce Agid and I'm writing in support of the nomination of Assessor Recorder Carmen Chu for the position of City Administrator of the City and County of San Francisco. For identification purposes only, I'm a native San Franciscan, Board Member & Transportation Rep of the South Beach/Rincon/Mission Bay Neighborhood Association and a member of several other community and civic committees and organizations.

When I first heard that Mayor Breed nominated Assessor Recorder Chu for this position, I said, "Oh my god, perfect." Someone who has demonstrated they can optimize organizational performance, community & employee engagement, peer relationships, accountability and politics. Providing stellar leadership to the 25 departments that comprise this organization is more important than ever, while our City faces the devastating impacts of the public health and economic crisis driven by the Pandemic.

A review of her background, qualifications and organizational accomplishments demonstrates her exceptional leadership skills and a focus on delivering results. I'd like to highlight a few examples as follows:

Budget and finance background:

- Progression from budget analyst in the Mayor's budget office and later becoming the Deputy Director
- Served on Board of Supervisors from 2007 - 2013, including as Chair of the Budget & Finance Committee.

Accomplishments as Assessor:

- Generated \$3.6 Billion in revenue for local public services and education.
- Eliminated a decades-old backlog of assessment cases. Through these efforts, cumulatively exceeded property tax revenue expectations by over half a billion dollars.
- Modernized the Assessor's antiquated 30-year-old property tax system,

providing security, transparency, improved customer service, and efficiency of future operations.

- Made the Assessor's Office accessible to all, with a focus on low-income and immigrant communities. Initiated Family Wealth Forum events serving over 3,000 families in San Francisco, providing financial education and estate planning counseling in neighborhoods where it is needed the most. Assessor Chu created greater access and understanding of the Assessor's Office, particularly through a robust language access program and the creation of educational workshops, video series, and other materials.
- After the onset of the COVID-19 pandemic, served as Co-Chair for San Francisco's Economic Recovery Task Force, working with a collective body of over 100 members to craft strategies and policy ideas for immediate relief and long-term recovery efforts.

In addition to these accomplishments, her relationships with those inside and outside of City Hall are impeccable. I've personally had the opportunity to engage in many conversations with Assessor Recorder Chu and have spoken with several of her employees, many neighbors and community partners and the comments are consistent. She engages in meaningful conversation, truly understands the issues & her organization, knows how to get things done and all are extremely complimentary of her leadership style.

Thank you for the opportunity to share this letter of support and I urge you to support Assessor Recorder Chu's nomination for City Administrator.

Sincerely,

Bruce Agid

City and County of San Francisco
Board of Supervisors

Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and
Honorable Supervisor Connie Chan –

I can speak for many community members in Dogpatch and the surrounding Potrero Hill area in support of Carmen Chu's nomination as City Administrator and her wisdom with our neighborhood's community initiatives.

As Assessor Chu has served as San Francisco's elected Assessor from 2013 - 2021, she continues to reach out to local neighbors in support of property owner education and how best to keep us well informed. Her legacy benefits many in San Francisco ...

- Modernized the Assessor's antiquated 30-year-old property tax system, providing security, transparency, improved customer service, and efficiency of future operations.
- Made the Assessor's Office accessible to all, with a focus on low-income and immigrant communities. Assessor Chu's award-winning Family Wealth Forum events have served over 3,000 families in San Francisco, providing financial education and estate planning counseling in neighborhoods where it is needed the most. Assessor Chu created greater access and understanding of the Assessor's Office, particularly through a robust language access program and the creation of educational workshops, video series, and other materials.

As Carmen is a daughter of Chinese immigrants and the first Chinese American woman to be nominated for the position of City Administrator, I worked with her to establish and operationalize the first Green Benefit District (GBD) for our city. It was a three-year process to establish the district. We are now approaching our 5th year of operation. Much of the GBD benefit of open space has become more an urgent need during this current pandemic. Carmen's wisdom and assistance helped to guide, establish and operationalize the GBD. For that I am grateful.

I ask for your support in her nomination.

Thanks for your consideration.

Best –

BRUCE KIN HUIE

mobile: +1-415-308-5438

skype: brucehuie

twitter: @brucehuie

email: brucehuie@me.com

From: [Buffy Maguire](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Wednesday, January 20, 2021 9:56:35 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,
I wholeheartedly support Assessor Carmen Chu's appointment to City Administrator. Carmen is a phenomenal asset to the City of San Francisco. I have worked hand-in-hand with Carmen dating back to Carmen's early years as a Supervisor for District 4 where I am a small business owner and a resident. We worked together in many capacities including on our merchant corridor where she worked with small businesses to actively address our needs and, as a community leader, where we built parks, bocce ball courts and parkets, together.

She continued this legacy of dedication as Assessor and I am thrilled that she will share her knowledge and commitment to the City Administrator role.

I have experienced Carmen to be active, engaged and always available to help. She is a warm and thoughtful leader who is deeply committed to improving the lives of the people in San Francisco.

I am happy to give my full support to Carmen Chu's appointment as City Administrator. Please feel free to reach out to me directly with any questions via my cell 415.606.1884 or via email buffy@javabeachcafe.com.

Sincerely,

Buffy Maguire

some of my relevant experiences

resident of SF, mother, aunt to 29 nieces and nephews in SF

small business partner of Java Beach, Java Beach at the Zoo & Lady Falcon Coffee Club

Buffy Maguire

buffy@javabeachcafe.com

cell 415.606.1884



Coalition of Asian American Government Employees

www.caagesf.org

caagesf@gmail.com

(415) 854-0184

Date: January 21, 2021

Subject: *Letter of Support for Nomination of Assessor Carmen Chu*

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

The Coalition of Asian American Government Employees (CAAGE) is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. The Coalition of Asian American Government Employees (CAAGE) is a volunteer organization that aims to promote diversity and goodwill by organizing Asian cultural programs for local, statewide, and federal employees in the public sector in San Francisco. We also support career development through informative workshops, encourage greater camaraderie and collaboration between agencies, and fund raise for Asian community organizations.

Assessor Chu has always been supportive of our work in promoting diversity in workplaces over the years. She has co hosted our events to share her own experience as a woman leader of color, and inspired our members to become the next generation of leaders in the public sector. Throughout her 16 years of service to our city, Assessor Chu has instilled good government practice, leading by example as both District Supervisor and Assessor-Recorder.

As the daughter of Chinese immigrants who were small business owners, she understands the importance of inclusion and diversity in government. She has always prioritized language access and convenience for the public, making her office accessible to anyone who needs service. Assessor Chu has worked tirelessly to improve the business practices and transparency of her office. As Assessor, she has generated more than \$3 billion dollars annually to help support public education and vital government services.

Mission: We are building visibility and awareness while celebrating the diversity of our Asian Pacific American government employees in the City and County of San Francisco.



Coalition of Asian American Government Employees

www.caagesf.org

caagesf@gmail.com

(415) 854-0184

We are excited to see Assessor Chu carries her values to the new role of City Administrator and believes it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Respectfully Submitted,

Ashley Cheng

President

Coalition of Asian American Government Employees

Mission:

We are building visibility and awareness while celebrating the diversity of our Asian Pacific American government employees in the City and County of San Francisco.

From: [Chris Remedios, CFP](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Wednesday, January 20, 2021 8:37:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Annie, I would like to add my voice to what will likely be a huge wave of support for Carmen Chu for City Administrator.

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman (my supervisor), and Honorable Supervisor Connie Chan,

Carmen Chu's CV is extensive and she is absolutely qualified to take the position of City Administrator. Not only that, she is an amazing leader.

I am so fortunate to have worked with Carmen and her extraordinary team to bring financial planning and financial planning resources to the citizens of SF in my role as Pro Bono Director of the Financial Planning Assn of SF. We worked with Carmen and her team on SF's Financial Planning Days, a free financial planning day at Hastings and the SF Main Library that began in 2010. In addition, Carmen and her team worked to put together the Family Wealth Forums. The Assessor's Office recognized that SF homeowners have quite a bit of wealth locked up in their homes and sought to bring together experts to help citizens understand their options in a safe, educational forum.

Great leaders are hard to find. In my experience with Carmen and her team, I am so impressed with their capabilities and rock solid steadiness. Carmen is such an easy person to be around, she is an innovator, and someone who is driven to serve.

As a private citizen who lives in SF, I've experienced good local government and extremely frustrating local government. Carmen Chu has built great crews to serve our city and will continue to do so. This city would be foolish to pass up this incredible opportunity.

Thank you for allowing me to share my thoughts.

Chris Remedios, CFP®
Fee-Only, Hourly and Project Planning



600 California Street
11th Floor
San Francisco CA 94108
RemediosFinancialPlanning.com
(415) 579-1521

[Use this link to securely send me files.](#)

The contents of this email communication and any accompanying documents are confidential and for the sole use of the recipient. They are not to be copied, quoted, excerpted or distributed without express written permission of the author.

From: Mathison, Cindy
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 4:00:06 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon Ms. Ma,

Below please find my statement of support for Carmen. Please advise if an alternate format or additional information is desired.

Kind regards,
Cindy Mathison

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,

It is an honor to write in support of the nomination of Assessor Carmen Chu to become San Francisco's next City Administrator. As Lead Counselor for the San Francisco Unified School District Office of College & Career Readiness, I facilitate access to programming and create additional opportunities for high school English-learner students. One of our programs is a college and career exploration class for recent immigrant high school juniors and seniors, which I teach. The class is offered on Saturdays in the school year and in summer school. It serves students who have been in the U.S. for three years or less with beginning and developing levels of English proficiency. Participating students hail from around the globe, contributing with the beautiful diversity of language and culture that they bring to our San Francisco community and nation. They have little knowledge of careers, job-readiness skills, or the US system of higher education and how to navigate it to fulfill their dreams.

Carmen has directly supported these students as a guest speaker in our classroom and also by personally welcoming our class to her office at City Hall. She is warm and engaging and very respectful to students who often feel stigmatized by language, immigration, and/or economic status. She shares her own story of being the daughter of immigrants and how education made the difference in her life. She manages to establish immediate rapport with students and is both inspiring and still very relatable. She encourages students to pursue their dreams and to do so by furthering their education. Students consistently report to me how much they enjoy and are motivated by Carmen's visits.

Carmen is a champion for all students, striving and succeeding in creating opportunities for career exploration and employment with internships to build their skills and confidence. Certainly Carmen has done a tremendous job for all San Franciscans in her role as Assessor, but her dedication and commitment to these small groups of students, semester after semester for the past five years, are indicative of her genuine love of public service and commitment to bettering opportunities and outcomes for all our students and families. Finally, I will add that Carmen's staff are equally dedicated, caring and professional, and clearly enjoy the work they do and their work environment, which is always the best sign of an effective and empathic leader at the helm.

I respectfully offer my highest recommendation for Carmen's candidacy for City Administrator and my warmest gratitude for all she has done and continues to do.

Sincerely,

--

Cynthia Mathison (she/her/hers)
Lead Counselor
San Francisco Unified School District

College & Career Readiness
750 25th Avenue, 2nd Floor
San Francisco, CA 94121
Office: 415-379-7602
Mobile: 415-603-1756
Hablo español

www.sfusd.edu/creditrecovery



CONFIDENTIAL STUDENT INFORMATION:

This e-mail message is for the sole use of the designated SFUSD recipient(s) with a legitimate educational interest and may contain legally confidential information protected by the Family Education Rights Privacy Act (FERPA) 20 USC 1232g. Any unauthorized review, use, distribution or disclosure is strictly prohibited. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. This email cannot be produced for a records request.

From: [Agbayani, Nicole \(ASR\)](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Fw: Requesting letter of support for Assessor Carmen Chu's nomination as City Administrator
Date: Thursday, January 21, 2021 4:31:56 PM

From: dq555@comcast.net <dq555@comcast.net>
Sent: Thursday, January 21, 2021 3:41 PM
To: Agbayani, Nicole (ASR) <nicole.agbayani@sfgov.org>
Subject: Re: Requesting letter of support for Assessor Carmen Chu's nomination as City Administrator

Dear Chair Peskin and Supervisors Mandelman and Chan,

I am writing to offer my enthusiastic support for the nomination of Carmen Chu as City Administrator.

As a 25 year San Francisco resident, and a small business owner of the Riptide in the Outer Sunset for 16 years, I can speak to Carmen's work ethic, problem solving abilities, integrity and level headed sensibility on a few levels. I have 2 other businesses, Boavida on Taraval @ 46th and Amado's on Valencia @ 21st. As I struggled over the years to get these businesses open she always offered calm, sage advice that helped get me to where I needed to go.

I first got to know Carmen when she was the District 4 Supervisor. She was incredibly supportive of small businesses. A consistent visitor to all the merchant corridors in the Sunset, she even made regular trips all the way out to my business at Taraval and 46th Avenue to inform us of support and programs provided by the City. She didn't just come by for a photo opp, she really listened to the business owners. She thought carefully about our issues and how to solve them. Through Carmen's office, and then Katy Tang's, we were able to clean up our block of Taraval Street, get funding for streetscape improvements, and make it a desirable destination for residents, beach goers, and tourists. I had never known a more involved and caring politician.

As a resident of San Francisco, I was thrilled when Carmen was appointed Assessor/Recorder. Because I knew that if anyone could get that office in order, it would be Carmen. She has done an amazing job there, digitizing hundreds of thousands of paper records and making them more accessible to the people who need them. Through her tenacity, Carmen discovered money that the City had been missing out on just when San Francisco needed it most.

I was also thrilled when I heard she would be leading the Economic Recovery Task Force for the City. Again, Carmen's compassion, attention to detail, careful consideration and tenacity served the City well in developing San Francisco's roadmap from the economic fall-out of the COVID-19 crisis.

There is no other person more qualified than Carmen Chu to be City Administrator. Carmen is a problem solver. A child of immigrants, she is compassionate, caring and determined, and looks out for everyone. She is ethical and fair, and dedicated to improving government's efficiency, transparency and access so that San Francisco can be a place for all to thrive.

Sincerely,
David Quinby
Riptide-Boavida-Amado's



January 20, 2021

To: *Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan*

Re: *Letter of Support for Nomination of Assessor Carmen Chu as City Administrator*

I am thrilled to ask for your support in Assessor Chu's appointment as the City Administrator.

Assessor Chu has been a fierce advocate for our Third Street business community. She has joined us in merchant meetings always inquiring how the City can be of assistance to our merchants. In addition, spearheading the Economic Recovery Task Force of which I was a member clearly demonstrated her passion for our businesses.

I ask that you please consider Assessor Chu's appointment to the City Administrators position.

Thank you kindly

Earl Shaddix

Executive Director

Economic Development on Third



CHINESE CHAMBER OF COMMERCE

730 Sacramento Street, San Francisco, CA 94108

(415) 982-3000
Fax: (415) 982-4720

January 21, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

The San Francisco Chinese Chamber of Commerce is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. The Chinese Chamber of Commerce has been leading the globally known annual San Francisco Chinese New Year Festival and Parade since 1958, attracting over three million spectators and television views throughout the country and stimulating local economy during usual times. The organizations responsible for advancing the needs and voices of Chinese American merchants and immigrants in the local communities.

Assessor Chu has always been supportive of our engagement work in the Chinese American and immigrant community. Throughout her 16 years of service to our city, Assessor Chu has demonstrated her belief in good government, leading by example as both District Supervisor and Assessor-Recorder. Her recent role as the Co-chair of the Economic Recovery Task Force, convened by former Board of Supervisor's President Norman Yee and Mayor London Breed, has been instrumental in developing key strategies to help businesses citywide, including those in Chinatown, to recover during the pandemic. As Assessor, she has generated more than \$3 billion dollars annually to help support public education and vital government services.

As the daughter of Chinese immigrants who were small business owners, we feel that Assessor Chu carries an appreciation for inclusion in every role that she takes on. She prioritizes language access and convenience for the public, making her office accessible to anyone who needs service. She has worked for years to improve the business practices and transparency of her office. We are excited to see Assessor Chu carry her values to the new role of City Administrator and believe it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Regards,

Eddie Au
President
Chinese Chamber of Commerce of San Francisco

January 21, 2021

To: Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and
Honorable Supervisor Connie Chan

From: Evelyn Rose, PharmD, Director & Founder, [Glen Park Neighborhoods History Project](#)

Re: Letter of Support, Nomination of Assessor Carmen Chu as City Administrator

There is no one person more qualified for the position of San Francisco City Administrator as Assessor Carmen Chu. When I first met Assessor Chu in early 2018, I was immediately impressed by her gentle demeanor, one that made you feel as if you had already been lifelong acquaintances. But as these years have passed, her quiet but strong, determined, and persistent drive to improve upon any situation, whether in local neighborhood settings or in the halls of government, has revealed itself in impressive ways. Her successful modernization and transformation of the Assessor's Office to make it more usable and accessible for all, in addition to capturing a backlog of revenue to support a variety of public services, is representative of how she can help bring San Francisco city government administrative processes into the 21st Century.

One would not expect a traditional city assessor to frequent San Francisco's neighborhoods to inform and uplift residents, but that is exactly what Assessor Chu does on a regular basis. She has a unique ability to go above and beyond through her outreach across the districts of San Francisco to connect with and support a diverse range of economic, ethnic, social, cultural, and gender identities. This has been particularly evident through her leadership in her Family Wealth Forum events and her recent role as Co-Chair for San Francisco's Economic Recovery Task Force. Assessor Chu has also been a strong advocate for woman's equality and equity, having organized and sponsored the annual W Challenge to raise women's awareness and to expand women's voices and representation by getting out the vote.

Though San Francisco has been somewhat spared from the mind-boggling numbers of illness and death associated with COVID-19, the city is economically battered. The date of this letter is the first day of a new presidential administration, co-led by the first woman and woman of color as Vice President, one who was once our own District Attorney. Joe Biden and Kamala Harris are the right leaders at the right time to lead us out of the national and international mess left by the past administration. In 1978, we needed leadership and hope when Mayor George Moscone and Supervisor Harvey Milk were assassinated, and Senator Diane Feinstein was the right person at that time to lead us in the right direction. And now for our emergence from the adverse social and economic effects of COVID-19, we again need hope and local leadership. In partnership with the outstanding efforts to date of Mayor London Breed, the Office of City Administrator can be filled by no better person than Assessor Carmen Chu. She can provide the support and empathy, as well as the social, economic, and procedural leadership needed to bring our city out of the depths of economic depression, modernize our city government, and help return San Francisco to her former glory. I wholeheartedly support the nomination of Assessor Carmen Chu for City Administrator.



Evelyn Rose, PharmD

Director & Founder, Glen Park Neighborhoods History Project

Email: GlenParkHistory@gmail.com

The Glen Park Neighborhoods History Project is fiscally sponsored by [Independent Arts & Media](#), a California non-profit corporation.



667 Grant Avenue ☆ San Francisco ☆ California 94108 ☆ Tel: (415) 982-6306 ☆ Fax: (415) 982-6306

January 21, 2021

San Francisco Board of Supervisors, Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

The Chinatown Merchants Association is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. Founded in 1988, the Chinatown Merchants Association (SFCMA) is an independent community organization dedicated to the revitalization of commerce and tourism in one of America's most unique historic neighborhoods. Through our annual sponsorship of tradition-based events like the Annual Autumn Moon Festival since 1991, the SFCMA seeks to help visitors and locals alike appreciate the rich cultural heritage of Chinatown and all those who live and work in the neighborhood.

Assessor Chu has always been supportive of our annual Autumn Moon Festival. Throughout her 16 years of service to our city, Assessor Chu has demonstrated her belief in good government, leading by example as both District Supervisor and Assessor-Recorder. As the daughter of Chinese immigrants who were small business owners, we feel that Assessor Chu carries an appreciation for inclusion in every role that she takes on. Most recently, she has co-chair the Economic Recovery Task Force, a collective body of over 100 members from a wide range of background and expertise, to come together and develop strategies to help citywide businesses, including those in Chinatown, to rebound and recover as we emerge from the pandemic.

As Assessor, she has generated more than \$3 billion dollars annually to help support public education and vital government services. She has always prioritizes language access and convenience for the public, making her office accessible to anyone who needs service. She has worked for years to improve the business practices and transparency of her office. We are excited to see Assessor Chu carry her values to the new role of City Administrator and believe it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Regards,

Eva Lee

Eva Lee, Chinatown Merchants Association Chairperson

Asian Women's Resource Center
亞洲婦女服務中心



Gum Moon Women's Residence
金門女子公寓

January 21, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

Gum Moon Women's Residence & the Asian Women's Resource Center is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. Gum Moon is a 153-year-old organization dedicated to address the unmet needs of women & families in transition by providing a safe sanctuary to live in and enrichment programs that help develop life skills.

Assessor Chu has always been supportive of our mission in helping immigrant women and their families. Throughout her years of service to our city, Assessor Chu has demonstrated her belief in strong government, leading by example as both District Supervisor and Assessor-Recorder. During her time as the Sunset District Supervisor, she was instrumental in developing the West Sunset Playground, where Gum Moon runs part of its programs to serve families in the westside of the City. As Assessor, she has generated more than \$3 billion dollars annually to help support public education and vital government services.

As the daughter of Chinese immigrants who were small business owners, we feel that Assessor Chu carries an appreciation for inclusion in every role that she takes on. She prioritizes language access and convenience for the public, making her office accessible to anyone who needs service. She has worked for years to improve the business practices of her office and make it easier for taxpayers to understand and access information. We are excited to see Assessor Chu carry her values to the new role of City Administrator and believe it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Yours truly,

A handwritten signature in blue ink, appearing to be 'Gloria Tan', written over a horizontal line.

Gloria Tan
Executive Director

940 Washington Street, San Francisco, CA 94108
415-788-1008; 415-421-8827 (Fax) 397-6836

EXECUTIVE BOARD

Carlos Solórzano-Cuadra
CEO
Multi Visión Latina, LLC
Business Consulting & PR

Victor Reyes-Umana
Chairman of the Board
Bodega del Sur Winery

A. Raúl Hernández
CFO/Treasurer
Hood & Strong, LLC

Frank A. Ayala
Secretary
Ayala Realty & Investments

DIRECTORS

Martha Vaughan
Futura Realty

Miriam Chaname
MC Taxes & Immigration
Services

Randy Olson-Gallegos
Olson Consulting

Carlos Bonilla
C&P Auto Body

Guillermo Moran
Eco-Delight Coffee
Roasting Company

Antonio Lau
InovaNow
IT & Web Services

Manuel Cosme Jr.
Payroll Partners, Inc.
Legislative Committee Chair

Alex Maltez
Bay Area Homes

ADVISORS

Adam Thongsavat
Airbnb

Astrid Acero-Lopez
Medicare Plans Broker

Eduardo Arenas
EAB Brokerage

Eric Maldonado
Redwood Credit Union

Gabriela Sapp, MBA
Equitable Growth Solutions

Sandra Beaton
Beaton Global Connections

Servio Gomez
Back to The Picture

Manuel Rosales
The Latino Coalition

Karla Garcia
Bris's Creations
CEIWY



Hispanic Chambers of Commerce of San Francisco
Cámaras de Comercio Hispánicas de San Francisco



January 20, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

The Hispanic Chambers of Commerce of San Francisco (HCCSF) is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. HCCSF is an umbrella organization merging the efforts of four small ethnic chambers in the Bay Area. The Nicaraguan-American, Central-American, Guatemalan-American and Latin American & Caribbean chambers united to empower our membership by providing seminars, workshops, marketing, networking, legislative information and procurement opportunities to our membership.

Throughout her years of service to our city, Assessor Chu has demonstrated her belief in good government, leading by example as both District Supervisor and Assessor-Recorder. As Assessor, she has worked for years to improve the business practices of her office and make it easier for taxpayers to understand and access information.

As the daughter of Chinese immigrants who were small business owners, we feel that Assessor Chu carries an appreciation for inclusion in every role that she takes on. She prioritizes language access and convenience for the public, making her office accessible to anyone who needs service. We are excited to see Assessor Chu carry her values to the new role of City Administrator and believe it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Sincerely yours;

Carlos Solórzano-Cuadra
CEO
Hispanic Chambers of Commerce
Of San Francisco (HCCSF)
Office: 415.735.6120
Direct: 415-259-1498
E mail: carlos@hccsf.com

Cc: HCCSF Board of Directors

HENRY KARNILOWICZ

President Emeritus
San Francisco Council of District Merchants Associations

January 20, 2021

Honorable Supervisor Connie Chan
City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Supervisor Chan,

I am writing to you in support of the appointment of Assessor Recorder Carmen Chu as City Administrator. I have known her for many years as a budget analyst in the Mayor's budget office, supervisor on the board of supervisors and then as an Assessor Recorder.

As Assessor she built a stronger and more resilient San Francisco by providing effective and sound leadership for our future.

With her dedication and diligence she has secured a strong financial foundation for San Francisco and has promoted fairness and equity. By holding everyone accountable and by implementing smarter business practices, she has improved public transparency, uncovered over \$34 million in underreported transfer tax and penalties alone, and launched new online tools to make interactions with her office smoother and more seamless.

Additional accomplishments as Assessor:

- Launched e-Recording for many commonly recorded documents.
- Launched and automated e-Filing for businesses to improve customer service and reduce data-entry for staff.
- Launched new Assessor's Office website to increase transparency and accessibility for taxpayers.
- Initiated transfer tax audit program to validate purchase price records.
- Launched centralized document management and workflow system to track and share digital records between staff; digitized 211,000 property files to safeguard data and make them readily accessible.
- Transitioned data analytics to Power BI, for the first time gaining real time production tracking and operations analytics to improve transparency.
- Replaced antiquated Recorder system to improve security, efficiency, and customer service.

As a daughter of immigrants, it was instilled in her that it is critical to reaffirm the values of inclusion in government. She has been a tireless advocate for improved access to public services and for proactive approach in uplifting our neighborhoods. In the community, she organized popular events, like the first ever Family Wealth Forum, which helped over 400 low and middle-income families connect to free tax and estate planning resources so that they could plan for the future and succeed.

She is someone who will participate in functions including public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

I urge you to consider appointing her as the first Asian American woman City Administrator.

Sincerely,


Henry Karnilowicz

"Think big, Shop Small"

HENRY KARNILOWICZ

President Emeritus
San Francisco Council of District Merchants Associations

January 20, 2021

Honorable Supervisor Rafael Mandelman
City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Supervisor Mandelman,

I am writing to you in support of the appointment of Assessor Recorder Carmen Chu as City Administrator. I have known her for many years as a budget analyst in the Mayor's budget office, supervisor on the board of supervisors and then as an Assessor Recorder.

As Assessor she built a stronger and more resilient San Francisco by providing effective and sound leadership for our future.

With her dedication and diligence she has secured a strong financial foundation for San Francisco and has promoted fairness and equity. By holding everyone accountable and by implementing smarter business practices, she has improved public transparency, uncovered over \$34 million in underreported transfer tax and penalties alone, and launched new online tools to make interactions with her office smoother and more seamless.

Additional accomplishments as Assessor:

- Launched e-Recording for many commonly recorded documents.
- Launched and automated e-Filing for businesses to improve customer service and reduce data-entry for staff.
- Launched new Assessor's Office website to increase transparency and accessibility for taxpayers.
- Initiated transfer tax audit program to validate purchase price records.
- Launched centralized document management and workflow system to track and share digital records between staff; digitized 211,000 property files to safeguard data and make them readily accessible.
- Transitioned data analytics to Power BI, for the first time gaining real time production tracking and operations analytics to improve transparency.
- Replaced antiquated Recorder system to improve security, efficiency, and customer service.

As a daughter of immigrants, it was instilled in her that it is critical to reaffirm the values of inclusion in government. She has been a tireless advocate for improved access to public services and for proactive approach in uplifting our neighborhoods. In the community, she organized popular events, like the first ever Family Wealth Forum, which helped over 400 low and middle-income families connect to free tax and estate planning resources so that they could plan for the future and succeed.

She is someone who will participate in functions including public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

I urge you to consider appointing her as the first Asian American woman City Administrator.

Sincerely,


Henry Karnilowicz

"Think big, Shop Small"

HENRY KARNILOWICZ

President Emeritus
San Francisco Council of District Merchants Associations

January 20, 2021

Honorable Supervisor Aaron Peskin
City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102-4689

Dear Supervisor Peskin,

I am writing to you in support of the appointment of Assessor Recorder Carmen Chu as City Administrator. I have known her for many years as a budget analyst in the Mayor's budget office, supervisor on the board of supervisors and then as an Assessor Recorder.

As Assessor she built a stronger and more resilient San Francisco by providing effective and sound leadership for our future.

With her dedication and diligence she has secured a strong financial foundation for San Francisco and has promoted fairness and equity. By holding everyone accountable and by implementing smarter business practices, she has improved public transparency, uncovered over \$34 million in underreported transfer tax and penalties alone, and launched new online tools to make interactions with her office smoother and more seamless.

Additional accomplishments as Assessor:

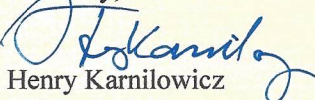
- Launched e-Recording for many commonly recorded documents.
- Launched and automated e-Filing for businesses to improve customer service and reduce data-entry for staff.
- Launched new Assessor's Office website to increase transparency and accessibility for taxpayers.
- Initiated transfer tax audit program to validate purchase price records.
- Launched centralized document management and workflow system to track and share digital records between staff; digitized 211,000 property files to safeguard data and make them readily accessible.
- Transitioned data analytics to Power BI, for the first time gaining real time production tracking and operations analytics to improve transparency.
- Replaced antiquated Recorder system to improve security, efficiency, and customer service.

As a daughter of immigrants, it was instilled in her that it is critical to reaffirm the values of inclusion in government. She has been a tireless advocate for improved access to public services and for proactive approach in uplifting our neighborhoods. In the community, she organized popular events, like the first ever Family Wealth Forum, which helped over 400 low and middle-income families connect to free tax and estate planning resources so that they could plan for the future and succeed.

She is someone who will participate in functions including public safety, internal services, civic engagement, capital planning, asset management, code enforcement, disaster mitigation, tourism promotion, and economic development.

I urge you to consider appointing her as the first Asian American woman City Administrator.

Sincerely,


Henry Karnilowicz

"Think big, Shop Small"

From: [Karen Coppock](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 7:58:17 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Supervisor Aaron Peskin, Chair; Honorable Supervisor Rafael Mandelman; and Honorable Supervisor Connie Chan

I strongly support Assessor Carmen Chu's nomination for the City Administrator role.

Over the past three years, I have seen firsthand Assessor Chu's commitment to transparency, access, and equity. Home Match SF, a nonprofit shared housing program, primarily serves lower-income and immigrant communities. We are very impressed with Assessor Chu's concerted focus on outreach to and education of those same communities. For instance, Home Match SF was invited to participate in the Property Tax 101 sessions Assessor Chu's staff held at libraries across San Francisco. In these standing-room-only workshops, Assessor Chu's staff helped make property taxes and the activities of the Assessor's office understandable and accessible to all. I appreciated how staff explained complex concepts in very simple terms. Realizing that property taxes can be difficult to afford on a fixed income, the Assessor's Office invited Home Match SF to present an income generating opportunity: opening up a room in your home to someone seeking affordable housing.

In addition to the Property Tax 101 workshops, Assessor Chu created the annual Family Wealth Forums, which have provided essential financial education and planning tips to thousands of families across San Francisco. Lastly, the Assessor's Office provided Home Match SF staff with a wide array of educational materials in multiple languages that we could share with the diverse set of homeowners in our program.

One mark of a good leader is high-performing staff. Every encounter Home Match SF has had with Assessor Chu's staff has been positive. We have found the office to be highly responsive and pro-active in seeking innovative ways to further engage with the diverse community of homeowners that we serve.

Again, I would like to emphasize my enthusiastic support for Assessor Carmen Chu's nomination for the City Administrator role.

Sincerely

Karen Coppock

Senior Director, Home Match

Email: kcoppock@homematchsf.org

Tel: 415-964-7923



2948 Folsom Street
San Francisco
California 94110
415 824-2729 TEL
415 824-2756 FAX
www.lacocinasf.org

Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman,
and Honorable Supervisor Connie Chan,

May this note land lightly in your inboxes, basking in the momentary breath of fresh air that yesterday's Inauguration offers to all of us. These are times of transition, hopefully new beginnings, and yet it is impossible to ignore how difficult the future portends to be. I begin this note grateful to all of you for the work you all are doing; for the support for small businesses in Chinatown and beyond, for your tireless advocacy of Noe Valley and Castro merchants and all of you've done for the institutions that mean so much to me and our city; our parks, our city college, really all of it. I imagine it to be tireless, and occasionally thankless, work. I'm glad you all have chosen to do it.

I'm writing this short note in absolute support of Assessor Carmen Chu as San Francisco's next City Administrator from my experiences working with her as the Executive Director of La Cocina. La Cocina has been providing affordable commercial kitchen space and industry specific technical assistance to working class women of color who are launching, growing and formalizing food businesses since 2005. The communities that we work with are the economic engines of this city, those that are most vulnerable to policy changes and the concurrent crises that our nation faces and those that face the highest barriers to economic mobility in our current system. Despite those odds, La Cocina has managed to graduate over 50 businesses, and opened over 30 brick and mortar restaurant locations in the Bay Area, all of which except for one have survived this current moment to date.

Carmen has always been a supporter of this work. She approached La Cocina because of her experiences with her family in the food business, and she has been a constant source of kindness, inspiration and information since then. Carmen has made the Assessor's Office accessible to all, with a focus on low-income and immigrant communities. Assessor Chu also created greater access and understanding of the Assessor's Office, particularly through a robust language access program and the creation of educational workshops, video series, and other materials not to mention personal availability and the support of her aides, particularly Nicole Agbayani.

In all of our interactions, Assessor Chu has struck me as sincere, honest, earnest, hard-working, kind, compassionate, policy-oriented, effective and focused. And, maybe most surprisingly given all of those talents, personable. She will make the work of Administration human, I can imagine her managing the multiple demands of the job gracefully and we would welcome a refreshed perspective about how the City manages our assets, enforces our codes and considers planning for the future.



2948 Folsom Street
San Francisco
California 94110
415 824-2729 TEL
415 824-2756 FAX
www.lacocinasf.org

If I can answer any additional questions or concerns, please do not hesitate to be in touch.

Warmly,

A handwritten signature in dark grey ink, appearing to read "Caleb Zigas", with a long horizontal flourish extending to the right.

Caleb Zigas
Executive Director
La Cocina

From: [Lyslynn Lacoste](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 11:12:14 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Morning!

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,

As a resident and public servant working in San Francisco and I'm writing in support of Assessor Carmen Chu for our City's new City Administrator. In my role as Director of BMAGIC, working primarily in the neighborhood of Bayview Hunters Point, I have witnessed first-hand the accessibility of the Assessor's Office under Carmen Chu's Office with a focus on low-income and immigrant communities. Assessor Chu's award-winning Family Wealth Forum events have served over 3,000 families in San Francisco, providing financial education and estate planning counseling in neighborhoods where it is needed the most. Assessor Chu created greater access and understanding of the Assessor's Office, particularly through a robust language access program and the creation of educational workshops, video series, and other materials.

Assessor Chu, as Co-Chair for San Francisco's Economic Recovery Task Force, has also made concerted effort to prioritize and keep low-income communities abreast of strategies and policy ideas for immediate relief and long-term recovery efforts.

I'm confident that she will continue to take similar approaches as a City Leader in role of City Administrator overseeing more than 25 departments and programs that provide a range of services to the public and other City departments.

Thank you,

Lyslynn Lacoste

From: [Maeve Brown](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Email subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 11:28:39 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,

I am writing this letter in strong support of Assessor Carmen Chu's becoming San Francisco's next City Administrator. In her years as Assessor, Ms. Chu has shown a tremendous aptitude for running a complex, highly important agency extremely well. Not only did she accomplish the fundamentals needed as Assessor, but she showed innovation that improved the workings of the agency:

- She created greater transparency, accountability, access, and equity within the Assessor's office. As advocates for residents, we have seen how this approach benefited the public, which, in turn, benefits the city as a whole.
- Assessor Chu led the Assessor's Office to eliminate a decades-old backlog of assessment cases. Not only did this cumulatively exceed property tax revenue expectations by over half a billion dollars, but it created a clean slate for the office, bringing it up to date.
- As a related innovation, Assessor Chu modernized the Assessor's antiquated 30-year-old property tax system, providing security, transparency, improved customer service, and efficiency of future operations.
- Assessor Chu not only created efficiencies, but she improved the quality and nature of services to the public by making the Assessor's Office accessible to all, with a focus on low-income and immigrant communities. Assessor Chu's award-winning Family Wealth Forum events have served over 3,000 families in San Francisco, providing financial education and estate planning counseling in neighborhoods where it is needed the most. Assessor Chu created greater access and understanding of the Assessor's Office, particularly through a robust language access program and the creation of educational workshops, video series, and other materials.
- Assessor Chu has also shown a tremendous willingness to work as hard as necessary to make SF great. After the onset of the COVID-19 pandemic, served as Co-Chair for San Francisco's Economic Recovery Task Force, working with a collective body of over 100 members to craft strategies and policy ideas for immediate relief and long-term recovery efforts.

My office provides free legal services statewide from our homebase in Oakland. We are focused on economic justice concerns, including debt and credit issues, home preservation for homeowners and tenants, estate planning and more. We have participated as presenters in her family wealth fora, and we have worked with staff, who have implemented her vision well. I respect and appreciate the Assessor and her work, and I believe she would make an outstanding SF City Administrator, bringing the same intelligence, openness, and innovation that she brought to the Assessor's office. She has what it takes to oversee the complexities and scope that the Administrator's office encompasses.

Maeve Elise Brown, Esq.
Executive Director
Housing and Economic Rights Advocates (HERA)
Phone: 510 271-8443 ext. 307
Fax: 510 868-4521
www.heraca.org

This message contains information that is confidential and privileged. Unless you are the addressee (or authorized to receive for the addressee), you may not use, copy or disclose to anyone the message or any information contained in or attached to the message. If you have received the message in error, please advise the sender by reply e-mail to melisebrown@heraca.org, and delete the message.

From: [Marc Dickow](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 10:52:51 AM
Attachments: [CRE14-Email-Signature Main.png](#)
[CRE14 Email Signature LinkedIn.png](#)
[CRE14 Email Signature Twitter.png](#)
[CRE14 Email Signature Instagram.png](#)
[CRE14 Email Signature Facebook.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Supervisor Aaron Peskin, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan,

I am writing in support of the nomination of Assessor Carmen Chu to become San Francisco's next City Administrator.

I have had the honor of working with Assessor Chu over the past few years in my capacity as a representative and President of the San Francisco Association of Realtors. Her leadership as Assessor has proven to be one of transparency, accountability, access, and equity. Her modernization of the antiquated property tax system of the city has improved service and efficiency of future operations. I speak not only as a Realtor but as a property owner here in San Francisco.

Her work over the past several years has shown she is more than qualified and more than capable of carrying out the role of City Administrator. I believe she will bring a new level of transparency, accountability, and positive image to our city.

I give Assessor Chu my highest recommendation. I hope to see her approved as our next City Administrator.

Respectfully,

Marc Dickow

2020 President - San Francisco Association of Realtors

2021 California Association of Realtors Regional Chair

2021 Board of Director - San Francisco Association of Realtors, California Association of Realtors



MARC DICKOW



Broker, Realtor, Partner BRE #01870650

P 415-722-4018

E marc@opni.com

W Core7RealEstate.com

W altrocrealtor.com

2021 Regional Chair - California Association of Realtors

2020 President SFAR

2019 President Elect

2018-Present Board of Director

2017 MLS/Technology Chair,

San Francisco Association of REALTORS®



From: Margaret Graf
To: [Ma. Annie \(ASR\)](#)
Subject: Fw: Failure Notice
Date: Thursday, January 21, 2021 4:03:04 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

----- Forwarded Message -----

From: "mailer-daemon@yahoo.com" <mailer-daemon@yahoo.com>
To: "opoygan1@yahoo.com" <opoygan1@yahoo.com>
Sent: Thursday, January 21, 2021, 03:42:45 PM PST
Subject: Failure Notice

Sorry, we were unable to deliver your message to the following address.

<an@sfgov.org>:

550: 5.4.1 Recipient address rejected: Access denied. AS(201806281) [DM3GCC02FT004.eop-gcc02.prod.protection.outlook.com]

--- Below this line is a copy of the message.

----- Forwarded Message -----

From: "mailer-daemon@yahoo.com" <mailer-daemon@yahoo.com>
To: "opoygan1@yahoo.com" <opoygan1@yahoo.com>
Sent: Thursday, January 21, 2021, 03:34:22 PM PST
Subject: Failure Notice

Sorry, we were unable to deliver your message to the following address.

<annie.ma@sfgob.org>:

No mx record found for domain=sfgob.org

--- Below this line is a copy of the message.

I have had the honor of living, working & being a property owner in San Francisco, District 4 for over 50 years. Upon my retirement, I founded a non-profit for the benefit of Seniors, their families & friends called "Senior Power." Thus, my knowledge and experience in associating, working & relating with Assessor Chu is long & deep. First, as our District Supervisor in 2007 and later when she became Assessor in 2013-2021.

When I first learned of her nomination to City Administrator, my first reaction was 'oh, no!', a selfish response simply because I thought she was the best Assessor we had ever had. Allow me to explain: Part of my responsibility to the members of "Senior Power" was to provide them with monthly meetings (pre-COVID) with scheduled speakers to educate and inform participants of the benefits of living in San Francisco. On 3 separate occasions, I invited members of Assessor Chu's office to be the monthly special guest speaker. Each time, it proved to be the most sought after &

best attended meeting. Property taxes are a scary thing, particularly to elders who often have little other resources to provide for them in their 'golden years' or to pass on the benefits of their hard work & savings to their heirs. Ironically, on Jan. 14, 2021, the same day the announcement from Mayor Breed came out re: her nomination to the Office of City Administrator, Assessor Chu was scheduled to speak at a zoom conference sponsored by Senior Power & Community Living Campaign, on "Understanding How CA Prop 19 Impacts the Family Home & Property Taxes." Once more, Assessor Chu did not disappoint, as she patiently explained, reviewed the history & the impact of Prop 19 on the family home to one of our largest attended meetings.. With so large an attendance, it was impossible during the session to answer all the questions in the 'chat room.' Not satisfied with leaving open questions from the attendees, Assessor Chu swept up the unanswered questions & addressed them after the zoom meeting, so that the participants left feeling they had responses they could work with for their timely planning.

This is the role I would wish for all City government to emulate: be responsive to the people who live & work here; have patience with their fear & frustrations; break down the barriers of government so we can all appreciate the what, why & how our tax money is used. Assessor Carmen Chu has been the hardest working Assessor I have ever encountered. She (& her office) is always professional, well organized, diligent & responsive.) Who better to run the Office of City Administrator? No one will be more efficient, & effective in administering the City's services, protecting the City's resiliency or optimizing capital planning. My "oh, no" was a response to have the Assessor's Office lose those talents. But, it is "oh, yes" to the efficacy she will bring to her new position. We are very lucky to have her as a San Franciscan.

Sincerely,

Margaret Graf
Founder & CEO Senior Power
2530 Great Highway
San Francisco, CA 94116



**SAN FRANCISCO
ASSOCIATION of REALTORS®**

January 21, 2021

The Hon. Supervisor Aaron Peskin, Chair
The Hon. Supervisor Rafael Mandelman
The Hon. Supervisor Connie Chan
Rules Committee
San Francisco Board of Supervisors
San Francisco City Hall
1 Dr. Carlton B. Goodlett Place
San Francisco, CA 94102

Dear Supervisors Peskin, Mandelman, and Chan:

On behalf of the San Francisco Association of Realtors, I am writing in support of Mayor London Breed's nomination of Assessor-Recorder Carmen Chu to the position of City Administrator. We were pleasantly surprised when we heard of her nomination and cannot think of a better appointment than Ms. Chu.

I moved to San Francisco in 2013 and started as the CEO of the San Francisco Association of Realtors. At that time, I became aware of the important role the Assessor-Recorder's Office plays in the real estate industry, and learned that the Office had outdated data and antiquated equipment systems which made it a challenge for members of the public and real estate professionals to find accurate information in an efficient and timely manner.

Shortly after then-Supervisor Chu was appointed to the Assessor-Recorder's position, she approached the Association for assistance on a project to update the housing information in the database to provide it with the accuracy and transparency needed to correctly assess property values. Not only was this helpful to buyers and sellers of real estate property in San Francisco, but it also helped boost the amount of taxes collected to help fund essential City services. This project was complicated and was not solved easily, but Ms. Chu's diligence and commitment to bring the best resources forward made a tremendous difference and the Association and the Assessor-Recorder's Office now have a working relationship that benefits everyone.

Ms. Chu has a broad understanding of the City due to her time in the Mayor's Budget Office, serving as District 4 Supervisor, and currently as Assessor-Recorder. San Francisco will be well served by her intelligent and analytical approach to problem solving and her drive to provide excellent service to the public. We hope you agree with our assessment of Ms. Chu and urge you to support this nomination. Thank you very much for your consideration. If you have further questions, you can call me at 415-431-8500.

Sincerely,

Walter T. Baczkowski, Jr.
Chief Executive Officer

From: [Nancy Wuerfel](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Wednesday, January 20, 2021 9:08:57 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

January 20, 2021

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

San Francisco is so lucky to have a public servant that is so well qualified, knowledgeable, hard working, and user friendly as Carmen Chu is! Mayor Newsom appointed Carmen to complete the term of District 4 Supervisor Ed Jew who was off to jail for his misdeeds. She was unknown to most of us but quickly established a welcoming relationship with the community to help repair the harm Supervisor Jew had caused his constituents. She listened to us and actively represented our positions and needs at the Board of Supervisors.

Carmen lives in the Parkside District where I live. She has always been a wonderful neighbor, participating in our local community meetings and activities, supporting our local businesses, and working to help out where she can. To my mind, she is the most qualified person in City Hall to be the next City Administrator. Her credentials are well known so I need not repeat what you already know. We should seize this opportunity to secure her many talents for managing the diverse city departments under the control of the City Administrator. Carmen will bring fresh leadership in planning for San Francisco's future. We are very lucky indeed!

Sincerely,

Nancy Wuerfel
Member, Park Recreation Open Space Advisory Committee, 9 years
Founder, Parkside for Kids to build the Dianne Feinstein Elementary School
Community Advocate



1581 Webster Street, #240
San Francisco, CA 94115
415-771-9861
Fax 415-796-0863

Grace Horikiri
Executive Director
Pat Fong
Chief Financial Officer

Board of Directors

Richard Jue, Chair
Nicholas Footracer, Vice
Chair
Tobin Tsuji, Treasurer
Aina Dang
Rodger Fujinaga
Erika Tamura

Planning Committee

Jenn Adams
Justin Butac
Winfred Chin
Joey Convento
Jen Dowd
Brian Fong
Jaclyn Funasaki
Jillian Kimiko Hom
Reuben Houston
Aya Ino
Tai Iwamasa
Nathan Lau
Annie Li
Ryan Louie
Gail Mametsuka
Lauren Morimoto
Denise Naganuma
Cheri Quan
Ryan Quan
Quillan Rusky
Roy Sexton
Andrew Sumi
Kiyomi Takeda
Shingo Tanaka
Tiffany Curameng-Taylor
Megumi Tsurukawa
Troy Untelan
Lee Yanase
Shirley Wing
Wayne Yoshida

January 21, 2021

To: Honorable Supervisor Aaron Peskin, Chair
Honorable Supervisor Rafael Mandelman
Honorable Supervisor Connie Chan
Board of Supervisors Rules Committee

Re: Letter of Support for Nomination of Assessor Carmen Chu
as City Administrator

Dear Honorable Supervisors Peskin, Mandelman and Chan,

On behalf of the Nihonmachi Street Fair, Inc. Board of Directors and Planning Committee, I write to you in our support of the nomination of Assessor Carmen Chu as the City Administrator.

Her leadership at the San Francisco's Assessor's Office from 2013 - 2021 has included many updates that has improved customer service, provided outreach and much needed information sharing especially with the various ethnic communities that make up our great City.

It is the community outreach, her ability to be approachable that we at the Nihonmachi Street Fair is grateful for. Assessor Chu has always made herself available to support our yearly festival in Japantown by serving as a distinguished judge in our Doggie World Pageant as well as tabling a booth to outreach to the festival attendees.

Serving as a Co-Chair on the San Francisco's Economic Recovery Task Force, Assessor Chu has shared with the Japantown community valuable information on the recovery efforts.

Looking at the City Administrators roles and responsibilities, we have no doubt that Assessor Chu will not only embrace the work ahead but meet the challenges as well.

Thank you for your consideration,

Grace Horikiri
Executive Director, Nihonmachi Street Fair, Inc.
grace@nihonmachisf.org

Cc: R. Jue, P. Fong

From: Peggy Fahnestock
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 4:26:15 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Annie Ma and all concerned:

I highly recommend Carmen Chu to serve the City of San Francisco as City Administrator. In her present position as Assessor, which she has had for the last 8 years, she has worked tirelessly to improve that department. The first thing she tackled was a giant backlog of old assessment cases. That effort netted more than half a million dollars in unexpected revenue. She revamped the old property tax system, creating more transparency and improving customer service. Her Family Wealth forum events provide financial education to those who may not have experience in this important field. As a retired private banker, I appreciate her emphasis on this vital topic, which people of all educational levels are often sadly lacking.

Please select Carmen Chu for City Administrator. She's a real asset to the people of San Francisco.

Sincerely,

Peggy Fahnestock
330 Mission Bay Blvd. N., Unit 302
Treasurer
South Beach/Rincon/Mission Bay Neighborhood Association

From: [peter.reitz](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Carmen Chu Endorsement
Date: Thursday, January 21, 2021 9:34:45 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Members of the Board of Supervisors,

I would like to add my personal endorsement of Carmen Chu for the position of City Administrator. I need not recount her valuable contributions to city governance to date. She is an outstanding choice for City Administrator.

Regards, Peter Reitz, Executive Director, Small Property Owners of San Francisco Institute and San Francisco Citizen

From: rlee288@aol.com
To: [Ma. Annie \(ASR\)](#)
Subject: Letter of Support for Carmen Chu for City Administrator
Date: Thursday, January 21, 2021 4:33:00 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

January 21, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

As long-time citizen of San Francisco, I extend my support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. Assessor Carmen Chu is well qualified to be the City Administrator as proven to have done a excellent and organized job as Assessor for San Francisco.

Carmen Chu is a asset to San Francisco and the community which she had served so well as District 4 Supervisor, and Assessor. I hope she will be our new City Administrator.

Regards,

Ron Lee
Community Advocate

January 21, 2021

San Francisco Board of Supervisors
Rules Committee
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

The Rotary Club of San Francisco Chinatown is proud to extend our support for Mayor London Breed's appointment of Assessor Carmen Chu to the new role of the City Administrator. The Rotary Club of San Francisco Chinatown is a leadership organization consist of local business, professional and civic leaders. We are part of a worldwide network of Rotarians who believe in charity, volunteerism and supporting our local community. Over the years, we have built a strong network of dedicated community members who believe in serving and changing lives in our community.

Assessor Chu has always been supportive of our work by speaking at our events, supporting us during community food drive, and inspiring our next generation of community leaders. Throughout her 16 years of service to our city, Assessor Chu has demonstrated her belief in good government, leading by example as both District Supervisor and Assessor-Recorder. As the daughter of Chinese immigrants who were small business owners, we feel that Assessor Chu carries an appreciation for inclusion in every role that she takes on. As Assessor, she has generated more than \$3 billion dollars annually to help support public education and vital government services. She has always prioritizes language access and convenience for the public, making her office accessible to anyone who needs service.

Assessor Chu has worked for years to improve the business practices and transparency of her office. Most recently, she has co-chaired the Economic Recovery Task Force, a collective body of over 100 members from a wide range of background and expertise, to come together and develop strategies to help citywide businesses, including those in Chinatown, to rebound and recover as we emerge from the pandemic.

We are excited to see Assessor Chu carry her values to the new role of City Administrator and believe it will be a benefit for the entire community. We urge this committee to approve Assessor Chu's nomination. Thank you for your consideration.

Regards,

A handwritten signature in black ink, appearing to read "Vincent F. Souza". The signature is written in a cursive, flowing style.

From: Sally Stephens
To: [Ma. Annie \(ASR\)](#)
Subject: Letter of Support for nomination of Carmen Chu to be City Administrator
Date: Thursday, January 21, 2021 3:33:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Supervisors Peskin, Mandelman, and Chan,

I write today to give my wholehearted support for the nomination of Carmen Chu to be City Administrator. I first met Carmen when she was a Supervisor. I have found her to be an honest, approachable, extremely competent woman. The work she has done at the Assessor's Office to modernize the systems, clear decades-old backlogs, and generate revenue has been remarkable. She has helped ordinary residents understand often-complicated tax and estate planning regulations through an extensive public outreach program. She has proven she can manage multiple programs and bureaucracies.

I have been a neighborhood, park, and dog advocate for decades. I am the current President of the Golden Gate Heights Neighborhood Association, a former President of the West of Twin Peaks Central Council (a coalition of neighborhood groups), and the current Chair of the San Francisco Dog Owners Group. For several years, I have written an opinion column in the San Francisco Examiner. In my capacity as President and Chair for all these groups, I have worked with Carmen when she was both Supervisor and Assessor.

I think it is rare to find someone who is as good at everything she does as Carmen is. I don't think I've ever been as supportive of anyone in City government as I am of her.

Please support Carmen Chu's nomination as City Administrator.

Sally Stephens

From: [Sandy Mori](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Support statement for Carmen Chu
Date: Wednesday, January 20, 2021 5:37:43 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Annie, my husband Jeff and I would like to submit a support statement for Carmen Chu as the new CAO: We have known Carmen ever since she was appointed to the Board of Supervisors representing District 4. Her role as our elected City Assessor led to upgrading the City Assessor's office with IT systems making a more efficient office. During her tenure as our Assessor, she created family workshops to provide information and education about programs to help families. These workshops were practical for families. Carmen's leadership was also shown in her role as co chair of the City's Recovery Task Force. Her new role as our new CAO will continue to show her leadership skills and commitment to the City and to the residents of our City. We urge the Board of Supervisors to confirm her appointment as our CAO. Warm regards, Jeff and Sandy Mori, residents of District 2.

Sent from my iPhone

From: Sara Guillermo
To: [Ma. Annie \(ASR\)](#)
Subject: letter of support for Assessor Carmen Chu's nomination as City Administrator
Date: Thursday, January 21, 2021 4:17:31 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael Mandelman, and Honorable Supervisor Connie Chan:

I am so excited to provide this letter of support for Assessor Carmen Chu's appointment as the next San Francisco City Administrator. I've known Carmen for nearly a decade through my work with San Francisco schools as a Program Coordinator for buildOn, a service learning organization and currently as the Executive Director of IGNITE, a movement of young women who are ready and eager to become the next generation of political leaders.

Through her role as Supervisor and Assessor, Carmen has supported our young women at IGNITE. Through our high school and college programming, we provide young women with the opportunities to meet with candidates and elected officials to demystify what it means to run and serve. Carmen's personal background and lived experiences deeply resonate with our IGNITE population - over 75% of our young women identify as women of color. Carmen has come to share her story and path to politics at regional and statewide conferences, in classrooms across San Francisco and through our college chapters. She provides young women with inspiration and hope that they too can serve roles within our government.

Our partnership with the Assessor's office has also enabled us to host IGNITE City Hall days where we bring high school students from our SF schools to City Hall. Carmen has welcomed them, the staff has provided tours and provided q & a. We have also hosted panels to help the young women understand what is happening around civic engagement and participation in San Francisco. It is evident that Carmen truly believes in the next generation of young women leaders.

As a colleague, she is incredible. I am so excited to be able to call upon her for support and guidance. I look forward to this next chapter in her leadership and know that San Francisco will continue to benefit from her vision.

Thank you,

Sara Guillermo
Sara Guillermo
Executive Director

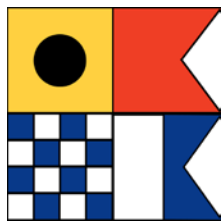


510 16th Street, Oakland, CA 94612
Mobile: [925.247.4110](tel:925.247.4110)

[Website](#)  [Facebook](#)  [Twitter](#)



INDIA BASIN NEIGHBORHOOD ASSOCIATION



January 20, 2021

Board of Supervisors, Rules Committee and
Angela Calvillo, Clerk of the Board
City Hall, 1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco, CA 94102

RE: Letter of Support for Nomination of
Assessor Carmen Chu as City Administrator

*Advocating for our
community since
1994*

Honorable Supervisor Aaron Peskin, Chair, Honorable Supervisor Rafael
Mandelman, and Honorable Supervisor Connie Chan,

The India Basin Neighborhood Association (IBNA) writes this letter in support of
Mayor London Breed's nomination of Assessor Carmen Chu to the role of San
Francisco City Administrator.

Established in 1994, IBNA is a membership organization managed by an all-
volunteer Board of Directors, made up of people who live or work in the area and
support the mission to "preserve the history, natural beauty, diverse character and
unique ambiance of the vibrant neighborhood of India Basin through community
organizing."

Although a fairly tiny community, Assessor Chu made the time to address our
needs year after year. She attended our Annual General Meeting to answer our
member's questions. She hosted Family Wealth Forum events in person – and later
virtually – to ensure all San Franciscans had access to financial education and
estate planning counseling in neighborhoods where it is needed the most. And her
office kept in touch with our membership over the years to ensure a continuous
connection with the City was maintained.

Today, in the wake of a civic scandal that cuts across departments, Assessor Chu
has proven herself to be a beacon of duty and honor. A strong nominee with both
the integrity to restore trust, and the experience to do the work of administering a
city of San Francisco's stature well. We trust in her abilities and leadership.

The India Basin community looks forward to continuing our work with Assessor Chu
in her new role overseeing the numerous City departments and programs. She has
our trust, and we could not think of a better candidate to fill that role.

Thank you for your consideration.

Sean D. Karlin
Board
India Basin Neighborhood Association

PO Box 880953, San Francisco, CA 94188
www.INDIABASIN.org



Sunnyside Neighborhood Association

January 21, 2021

To: The Honorable Supervisor Aaron Peskin, Chair; the Honorable Supervisor Rafael Mandelman;
and the Honorable Supervisor Connie Chan

The Sunnyside Neighborhood Association (SNA) would like to offer its support in favor of the appointment of San Francisco Assessor Carmen Chu to the Office of City Administrator.

Over these last several years, Assessor Chu has done an excellent job of bringing the Office of the Assessor-Recorder solidly into the twenty-first century, introducing efficiencies, transparency, and public relations into what has historically been an obscure but critical City agency. Her work has appreciably increased the funds due to the City from taxes, and therefore made our government work better.

SNA has benefited from the type of work environment she brought to the Assessor's Office. Her outreach team has consistently communicated with SNA about the numerous opportunities for public education such as the Family Wealth Forums, which we have in turn been able to offer to our members and other neighborhood residents. In February 2018, Assessor Chu herself attended an SNA quarterly meeting, educating our members about what the agency does and answering questions—the first time we've had such a visit. The workshops, newsletters, and tax information sheets offered by the Assessor's office have gone a long way toward making the workings of tax collection and taxation issues transparent and accessible to current and prospective property owners.

Assessor Chu's considerable talents will be a welcome addition to the administration of a breadth of City agencies, bringing the values of clarity, efficiency, and public communication to a wider area of government functioning in a difficult time, and beyond.

We hope that the Board of Supervisors will approve the appointment of Assessor Carmen Chu as City Administrator.

Thank you for your consideration,

Ken Hollenbeck, SNA President

Joshua Uribe-Ramirez, SNA Vice-president

Brian Arthur Smith, SNA Treasurer

Amy O'Hair, SNA Secretary

Laura Mitic, SNA Member-at-Large

From: [Vanessa Gamp](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator
Date: Thursday, January 21, 2021 10:44:28 AM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To The Honorable Supervisor Aaron Peskin, Chair; Honorable Supervisor Rafael Mandelman; and Honorable Supervisor Connie Chan:

I'm writing this letter of support with much joy and enthusiasm upon hearing about Mayor Breed's Nomination of Carmen Chu for San Francisco City Administrator. I've known Carmen, for years now both personally (as a neighbor of my In-Laws) as well as professionally through my work as a Realtor sitting on the San Francisco Association of Realtors Board of Directors and San Francisco Women's Council of Realtors. Watching her career in public service has been nothing short of inspiring as a fellow woman of color working in leadership roles in San Francisco.

I'm sure if you asked her she'd have her own personal mantra but upon watching her work in the community I always think of the same phrase: Carmen get's it done and improves things for EVERYONE. Whether is be the daunting but necessary task of modernizing the antiquated 30-year-old property tax system, eliminate a decades-old backlog of assessment cases, or her award-winning Family Wealth Forum events that provide financial education to communities that are often lacking those resources. Carmen's can do attitude, ability to take huge problems and break them down into attainable projects, and her constant care and concern for for the City's median/low income and immigrant population have made her a person that government employees, community leaders, and politicians alike WANT to work with. I can not think of a more qualified and appropriate individual to take on the role of City Administrator. I encourage you to approve this appointment without hesitation and I look forward to hearing the good news!

Gratefully,
Vanessa Gamp

CAR District 10 Director 2020 to present

SFAR Board Of Directors 2020 to present
SF Women's Council of Realtors President 2015
Zephyr Real Estate Assistant Sales Manager 2015-2018
Corcoran Global Living (previously known as Zephyr) Project Manager 2018
to Present
Project Open Hand Volunteer Team Leader 2013 to Present

--

photo



Vanessa Gamp

Corcoran Global Living Project Manager , Lic. #01852762

m 415.351.8754

vanessa@sellingthe415.com

Know Someone Looking to Buy or Sell in SF? Introduce me!

SellingThe415.com



WIRE FRAUD WARNING: Do not respond to ANY wire instructions that appear to be from me or anyone at Corcoran Global Living. They are likely to be an attempt to steal your money. Coordinate all wire transfers via phone conversation with your escrow officer.

This email may be confidential. If you are not the intended recipient, please notify me immediately and delete this copy from your system.

© 2020 Corcoran Global Living. All rights reserved. Each franchise is independently owned and operated. Corcoran Global Living fully supports the principles of the Fair Housing Act and the Equal Opportunity Act.

From: [Vinson Owyong](#)
To: [Ma, Annie \(ASR\)](#)
Subject: Letter of support for Nomination of Assessor Carmen Chu as City Administrator
Date: Wednesday, January 20, 2021 7:39:47 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Honorable Supervisor Aaron Peskin, Chair
Honorable Supervisor Rafael Mandelman
Honorable Supervisor Connie Chan

I would like to recommend Assessor Carmen Chu as City Administrator. Carmen has worked in the City Government for sixteen years and has done an exceptional job in all her positions. She truly wants to improve the lives of all San Francisco Communities. She interacts well with others and is a hard working administrator. I could list all her accomplishments but I assume you have her resume.

I was born in San Francisco and lived here all my life. I first met Carmen at the Community Garden Playland at 43rd Avenue. She was not acting like a politician. I knew who she was. She never said a word we worked side by side to build the garden. I was very impressed with her willingness to get her hands dirty and do the work. I went to her Family Wealth Forum for the city communities and found it very informative. She also has youtube videos on Propositions that affect your property taxes. Carmen will do a great job as the City Administrator or any position she is nominated to perform.

A real San Franciscan
Vinson Owyong



January 21, 2021

Honorable Supervisor Aaron Peskin, Chair
Honorable Supervisor Rafael Mandelman
Honorable Supervisor Connie Chan

RE: Letter of Support for Nomination of Assessor Carmen Chu as City Administrator

Dear Supervisors Peskin, Mandelman, and Chan,

I am writing this letter of support for the nomination of Assessor Carmen Chu as City Administrator. I cannot think of a more dedicated, knowledgeable, experienced and thoughtful public servant and leader for this position.

In addition to being a native San Franciscan of over 30 years, I am the Executive Director of Family Connections Centers (FCC). FCC exists to develop strong, healthy families and to build thriving communities in San Francisco neighborhoods. We provide opportunities for people of different backgrounds to work together cooperatively, sharing cultures, values, knowledge, and resources. We serve over 2,000 participants annually with over 30 programs including preschools, afterschool programs, case management, mental health services, food pantries, and much more.

During her current role as Assessor, Carmen has been a constant champion and partner for children, families, and San Francisco's vulnerable populations including the thousands of low-income and immigrant families FCC serves. She leads by values of transparency, accountability, access, and equity; and consistently demonstrated this with her actions and accessibility. In addition to generating \$3.6 Billion in revenue for local public services and education, she collaborated on and presented many events for low-income immigrant families to learn about and access resources to build their wealth and financial stability. This includes her award-winning Family Wealth Forum events have served over 3,000 families in San Francisco, providing financial education and estate planning counseling in neighborhoods where it is needed the most. The feedback I heard from the parents, grandparents, and others who attended those events was always of excitement and gratitude, especially for her commitment to a robust program accessible in many languages.

Family Connections owns two property providing community and educational services in San Francisco. Assessor Chu's office was central in supporting our non-profit through the exemption and assessment process. She modernized the Assessor's antiquated 30-year-old property tax system, providing security, transparency, improved customer service, and efficiency of future operations. I can personally testify to how this has improved our ability to manage our properties and remain in San Francisco to serve the communities for decades more.

Family Connections Centers • Portola (Headquarters)
2565 San Bruno Avenue, San Francisco, CA 94134 • 415.715.6746

Family Connections Center • Excelsior
5016 Mission Street, San Francisco, CA 94112 • 415.333.3845

fccenters.org



Assessor Chu represents the best of San Francisco. She is a role model for the thousands of children we serve and their families. Her decades of commitment to San Francisco from the budget office, to District 4 Supervisor, to being Assessor is extraordinary. Again, I wholeheartedly support for the nomination of Assessor Carmen Chu as City Administrator.

Sincerely,

A handwritten signature in black ink that reads "Yensing Sihapanya". The signature is written in a cursive, flowing style.

Yensing Sihapanya
Executive Director