



MEMO

January 19, 2021

To: Honorable Members of the San Francisco Board of Supervisors

From: Department of Homelessness and Supportive Housing (HSH)

Re: Shelter in Place (SIP) Hotel Emergency Ordinance Reporting Requirements

Overview: Emergency Ordinance 273-20 Reporting Requirements

This memo serves as the third public written report provided to the Board of Supervisors and is to be included in Board File No. 201328 on a weekly basis or until a public dashboard is produced that meets the reporting requirements. HSH's first weekly public written report was submitted to the Board of Supervisors on January 4, 2021 and the second was submitted on January 11, 2021. HSH looks forward to providing additional details to fulfill the reporting requirements in future reports. Please note, the data included in this initial report is subject to change based on improvements to data quality and continued reconciliation efforts.

For the purposes of this report, the terms "client", "guest" or "household" refer to data collected by head of household. This methodology is standard when providing client-level data across multiple sub-populations. All data included in this report pertains to the "SIP Rehousing Cohort" which includes all guests active in SIP hotels as of November 15, 2020 whom the City has committed to provide permanent exits to through the SIP Rehousing process.

I. Guest Status Reporting

All required SIP Hotel Guest Status reporting is now included on a public facing dashboard that will be updated regularly and available to the public. This dashboard is available online by visiting:
<https://data.sfgov.org/stories/s/COVID-19-Alternative-Housing-Rehousing-SIP-Hotel-G/6ugi-a5jp/>

II. Exit Reporting

All required Exit Reporting is now included on a public facing dashboard that will be updated regularly and is available to the public. This dashboard is available online by visiting:
<https://data.sfgov.org/stories/s/COVID-19-Alternative-Housing-Rehousing-SIP-Hotel-G/6ugi-a5jp/>

III. Available Exits

The data below related to Available Exits reflects data as of January 19, 2021. HSH is in the process of developing a public facing dashboard that will be automatically updated to reflect available and planned exits by subpopulation including: Adults, Families, Transitional Aged Youth (TAY) and Veterans.

- i. *Permanent Housing – Permanent Supportive Housing:* There are 7,755 units of Permanent Supportive Housing in the PSH portfolio. Of these, 713 are Currently Available, 638 Adult



units, 7 Veteran units, 9 TAY units, 36 Family Units and 23 Mixed Population Units. There are 882 Planned Permanent Supportive Housing Units, 818 Adult units, 54 TAY Units and 10 Family units.

- ii. *Permanent Housing – Flexible Housing Subsidy Pool:* There are 329 total units/slots in the Flexible Housing Subsidy Pool portfolio. Of these, 127 are Currently Available for Adults. There are 890 Planned, 850 for Adults, 20 for TAY and 20 for Families.
- iii. *Permanent Housing – Rapid Rehousing:* There are 1,298 units/slots in the Rapid Rehousing portfolio. Of these, 421 are Currently Available with 25 for Adults, 176 for Veterans, 119 for TAY and 101 for Families. There are 430 Planned, 350 for Adults and 80 for TAY.
- iv. *Diversion Plus:* There are 250 units/slots of Diversion Plus Planned. Diversion Plus is a Problem Solving intervention that offers rental assistance for up to a year through a one-time grant.

iv. Glossary

A glossary that includes terms used in the reporting above is included in this report as Appendix A. The full SIP Rehousing Reporting Glossary is available online at: <https://data.sfgov.org/dataset/HSH-Rehousing-Glossary-of-Terms-PDF/qz2m-2529>

Success Story: New Year New Home

Over the holidays HSH and our provider partners were able to transition, Brenda*, a 59 year-old woman, who had been homeless for nearly her entire life, from a SIP hotel into permanent supportive housing. Brenda signed her lease on December 30th and rang in the new year in her new home. One of Brenda's greatest joys is finally being able to cook again. Nonprofit Brilliant Corners provided Brenda with kitchenware and she was able to cook her favorite dish, collard greens. As an older homeless woman who uses a walker, Brenda struggled on the streets and had trouble hanging onto her belongings and phone. Today, with stable permanent housing, Brenda is grateful to make homecooked meals to drop off for her friends.

**name changed to protect client privacy*



APPENDIX A: Glossary of Key Terms

TERM	DEFINITION
Adult/s	An individual age 18 or over living in a household of one or more people without minor children, or an individual under 18 who has been legally emancipated.
Available Exits: Total Units / Slots	The total number of units, slots, or subsidies dedicated to homeless clients under HSH’s placement control. Includes both occupied and unoccupied resources.
Diversion Plus	Problem Solving intervention that offers rental assistance for up to a year through a one-time grant.
Family (Families)	A household consisting of one or more adults with physical and legal custody of one or more minor children; or one or more adults in a household which includes a person who is pregnant; or one or more adults with one or more minor children not currently in their custody who are expected to reunify in less than 90 days and who have a letter from Child Protective Services stating that the only barrier to reunification is lack of shelter or housing.
Flexible Housing Subsidy Pool	A Flexible Housing Subsidy Pool provides tenants with an ongoing subsidy to utilize in housing units available in the private housing market. Flexible Housing Subsidy Pool programs include housing coordination, case management, and on-going in-home support.
Mixed Population	Refers to Permanent Supportive Housing sites that have units serving multiple populations (Adult, Families, etc.)
Permanent Supportive Housing (PSH)	HSH administers locally and federally funded supportive housing to provide long-term affordable housing with on-site social services to people exiting chronic homelessness.
Rapid Rehousing (RRH)	Rapid Rehousing provides time-limited rental assistance and services for households exiting homelessness. It includes housing identification, temporary rent and assistance, and case management.
Shelter in Place (SIP) Hotel	Shelter In Place (SIP) Hotels are part of the City’s COVID-19 Alternative Housing program that provides emergency, temporary shelter options for the City’s most vulnerable populations. SIP Hotels provide non-congregate, temporary shelter for people experiencing homelessness at highest risk of the disease.
SIP Rehousing Cohort	The SIP Rehousing Cohort refers to clients that were active in SIP Hotel sites as of November 15, 2020.
Transition Age Youth (TAY)	Transition Age Youth (TAY) are unaccompanied individuals between the ages of 18-24, or unaccompanied individuals under 18 who have been legally emancipated. Certain services and resources may be available for an extended definition of TAY up to 29 years old.