

SFMTA
Municipal
Transportation
Agency

File # 160134
Received in Committee
File #

Tow Contract

Board of Supervisors
Budget and Finance Sub-Committee
March 2, 2016

Tow Contract – Not to Exceed \$65.4M

- **AutoReturn selected as highest ranked proposer**
 - 3 bidders in competitive bid process
- **5 years, with option to extend for up to 5 additional years**
- **Business model changed (currently dependent on tow volume)**
 - Contractor will be paid a fix management fee to operate two facilities and reimbursed a per tow charge and services paid to tow truck subcontractors
 - All fees are paid directly to the SFMTA to cover costs
 - Allows more flexibility to set fees and manage contractor
- **Property agreements for vehicle storage**
 - Two locations: 450 7th St in SF and 2650 Bayshore Blvd in Daly City

Towing Services: What's Included

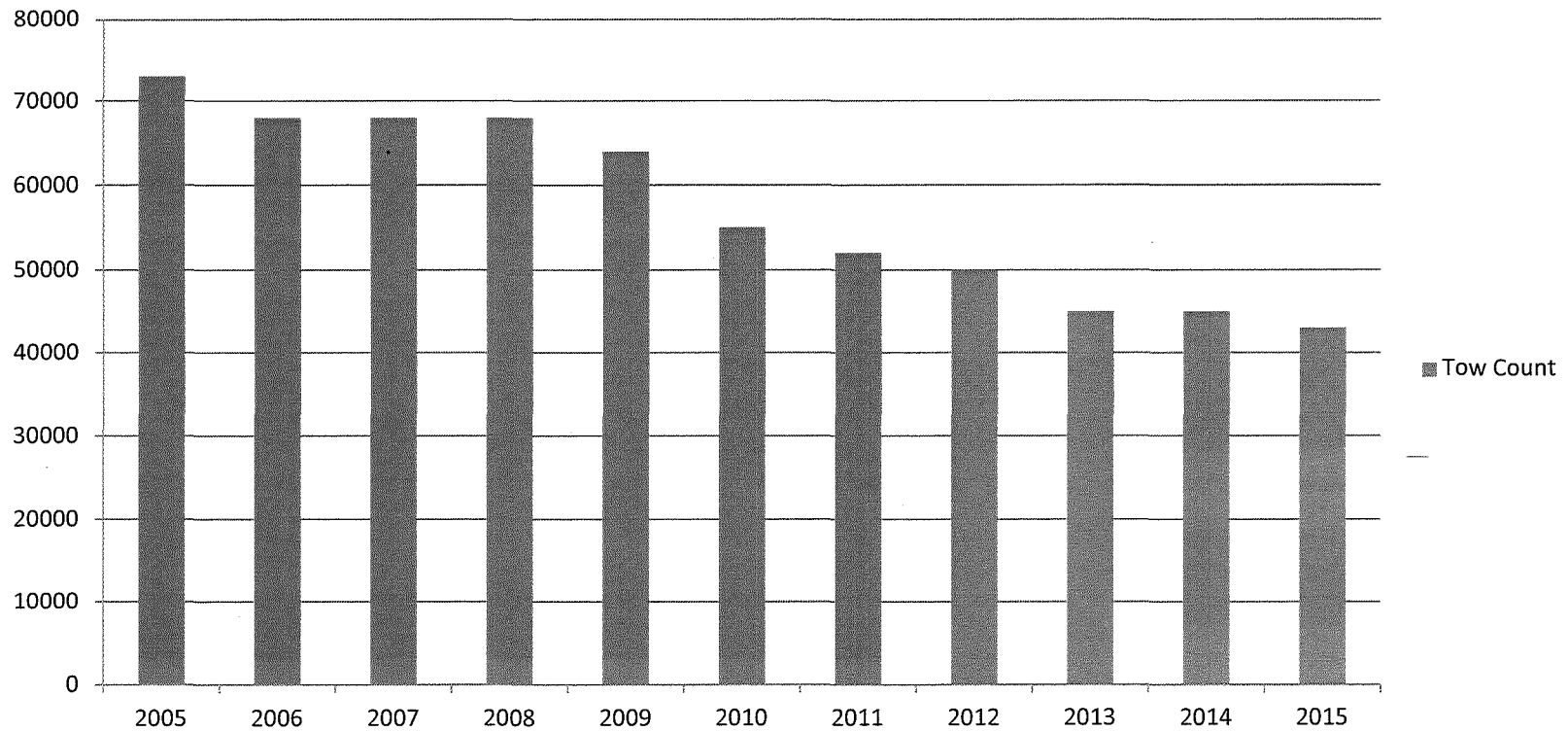
- Streets and driveways are cleared for public mobility and safety
- Remove illegally parked/abandoned vehicles
- Customer service
- Owner access to towed vehicle info 24/7 via phone and internet
- Owners can retrieve vehicles 24/7
- GPS tracking of tow trucks
- SFPD tows and investigations

Tows Have Decreased Substantially

- Number of towed vehicles down more than 41% Since 2005
- 30,000+ fewer vehicles towed in 2015 than 2005

Towed Vehicles Down 41% Since FY 2005

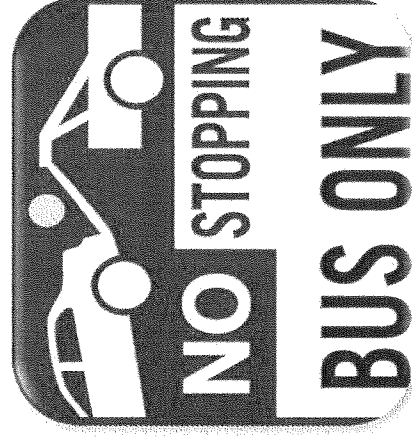
Tow Count



43,000 vehicles towed in FY 2015

Public Outreach

- How to Park Legally section on sfmta.com
- New tow signs are easier to read
- New parking meters that display restrictions
- Parking restrictions posted on datasf.org
- Available to public & app developers: Spot Angels uses
- Coming soon: Online maps with parking zones



Cost Recovery Fees

Tow fees reduced

- \$22.25 less than the prior contract (5% decrease)
- Fee will not increase through FY17 (even as other city fees rise with inflation)

Stolen vehicle waiver expanded to all

- Auto theft victims won't pay towing fees
- Previous waiver was only for SF residents

What is behind the fees?

- Recovery of service support costs
- Land Costs
- Labor Costs

Transit First City. Cost of towing is born by those who generate the cost. Not subsidized by others. Ensures more funding is available for transit and pedestrian safety.

Subsidizing tow fees would mean less funding available for Muni and safe streets



QUESTIONS?

