

File # 200910
Received in Committee 2/26/20



SFMTA

Security Contract

Budget and Finance Committee
February 26, 2020

Improving Transit Security

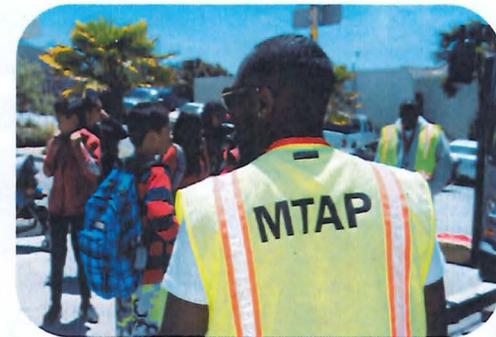
Multi-Tiered Approach



Contract Security



Capital Improvements



Muni Transit Assistance Program



Staff Training



SFPD Partnership

SFMTA Security Concerns

The Agency is vulnerable in many of our yards, the subway, and other facilities

- Personal safety of employees
 - Individuals trespassing inside of facilities (bathrooms, locker rooms, sleeping in stairwells)
 - Assaults on Subway Station Agents and Operators
 - Yard entrances are not always closed and secured
 - Need additional security to patrol while other remain at gates

- Homeless encampments around the Divisions
 - Health concerns (syringes, feces and garbage debris)
 - Confrontations with individuals with mental health issues
 - Defecating inside facilities and work vehicles
 - Unsafe walking to and from work locations

- Personal vehicle break-ins

- Subway delay caused by intruders on the trackway

Contract Overview

Vendor

Universal Protection Service, LP dba Allied Universal Security Services

Contract Amount

not-to-exceed \$28,119,281 for the initial three-year term (\$59,028,401 if the three one-year options are exercised)

Term

Three years, with three options to extend for one year each at the discretion of the Director of Transportation

Funding Source

FY2021 and FY2022 Operating budget

Proposed Contract in Detail

Estimated Annual Hours by Position

Position	Year 1	Year 2	Year 3	Option Year 1	Option Year 2	Option Year 3	Total
Unarmed Officer	126,860	126,860	126,860	126,860	126,860	126,860	761,160
Video Surveillance	30,836	30,836	30,836	30,836	30,836	30,836	185,016
Security Console	8,736	8,736	8,736	8,736	8,736	8,736	52,416
Mobile Patrol	29,536	38,584	41,600	41,600	41,600	41,600	234,520
Armed Officer	28,756	28,756	28,756	28,756	28,756	28,756	172,536
ADA Observer	4,368	4,368	4,368	4,368	4,368	4,368	26,208
Badging Clerk	2,080	2,080	2,080	2,080	2,080	2,080	12,480
Armed Supervisor	2,080	2,080	2,080	2,080	2,080	2,080	12,480
Total	233,252	242,300	245,316	245,316	245,316	245,316	1,456,816

Current staffing hours = 187,076

Year 1 staffing hours = 233,252

Increase in hours = 46,176 hours (25 percent)

Proposed Contract in Detail

Estimated Annual Expenditures by Position

Position	Year 1	Year 2	Year 3	Option Year 1	Option Year 2	Option Year 3	Total
Unarmed Officer	\$4,485,688	\$4,583,686	\$4,708,417	\$4,832,485	\$4,956,717	\$5,078,941	\$28,645,934
Video Surveillance	1,131,274	1,154,941	1,185,105	1,215,108	1,245,151	1,274,981	7,206,560
Security Console	320,496	327,201	335,746	344,246	352,758	361,209	2,041,656
Mobile Patrol	1,083,582	1,445,876	1,598,793	1,639,269	1,679,799	1,720,042	9,167,360
Armed Officer	1,123,676	1,145,487	1,173,358	1,201,078	1,228,836	1,256,856	7,129,290
ADA Observer	148,651	152,047	156,364	160,658	164,957	169,148	951,826
Badging Clerk	83,211	84,782	86,790	88,788	90,789	92,821	527,181
Armed Supervisor	86,663	88,220	90,216	92,201	94,188	96,231	547,718
Labor Subtotal	\$8,463,241	\$8,982,238	\$9,334,789	\$9,573,833	\$9,813,194	\$10,050,229	\$56,217,525
Contingency (5%)	423,162	449,112	466,739	478,692	490,660	502,511	2,810,876
Total	\$8,886,403	\$9,431,350	\$9,801,528	\$10,052,525	\$10,303,854	\$10,552,740	\$59,028,400

Current annual cost = \$6.7M

Proposed annual cost = \$8.5M – \$10M

Average increase = approximately 29%

Why Approve the Contract?

- The Agency is vulnerable in many of our yards, the subway, and other facilities.
- Muni Reliability Working Group recommended investments to improve safety for riders and employees and security for our facilities and fleet.
- The security contract:
 - Increases safety for employees
 - Increases customer safety and minimize subway delays due to tunnel intrusions
 - Only increases unarmed services (armed service hours will stay the same)
 - Provides training for guards

Thank you

