

1 [Approval of one-year extension of professional services contract for the San Francisco
2 Treasurer/Tax Collector for interactive voice response ("IVR") payment services for various
3 City and County departments.]

4 **Resolution approving an extension of up to one-year for a professional services**
5 **contract for the San Francisco Treasurer/Tax Collector for services to process credit**
6 **card payment applications on interactive voice response ("IVR") systems for various**
7 **City and County departments while contract with new vendor is negotiated.**

8
9 WHEREAS, Since September 1997, Official Payments Corporation ("OPC"; formerly
10 U.S. Audiotex, LLC) has provided to the Treasurer and Tax Collector and various City and
11 County Departments, including the Water Department and the Department of Parking and
12 Traffic services to develop, install, and operate credit card payment applications on interactive
13 voice response ("IVR") systems; and,

14 WHEREAS, The purpose of the contract with OPC is to standardize the credit card
15 payment applications and processing for city-wide IVR systems; to establish reasonable
16 convenience fee schedules for each City department; to permit 24-hour payment of City and
17 County taxes, fees and fines by telephone, using a credit card; and to obtain the IVR services
18 at no direct cost to the City and County; and,

19 WHEREAS, The current contract with OPC, on file with the Clerk of the Board of
20 Supervisors in File No. 081067, which is hereby declared to be a part of this
21 resolution as if set forth fully herein, will expire on September 15, 2007; and,

22 WHEREAS, The Treasurer Tax Collector issued a request for proposals and on May
23 16, 2008 selected the winning bidder; and is currently in the process of discussing the terms
24 of the new contract with the proposed vendor;



City and County of San Francisco

City Hall
1 Dr. Carlton B. Goodlett Place
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Tails
Resolution

File Number: 081067

Date Passed:

Resolution approving an extension of up to one-year for a professional services contract for the San Francisco Treasurer/Tax Collector for services to process credit card payment applications on interactive voice response ("IVR") systems for various City and County departments while contract with new vendor is negotiated.

August 12, 2008 Board of Supervisors — ADOPTED

Ayes: 11 - Alioto-Pier, Ammiano, Chu, Daly, Dufty, Elsbernd, Maxwell, McGoldrick, Mirkarimi, Peskin, Sandoval

File No. 081067

I hereby certify that the foregoing Resolution was ADOPTED on August 12, 2008 by the Board of Supervisors of the City and County of San Francisco.

8.22.08

Date Approved

Angela Calvillo
Clerk of the Board

Mayor Gavin Newsom