

From: [Mchugh, Eileen \(BOS\)](#)
To: [Carroll, John \(BOS\)](#)
Subject: FW: Mayor's 730 Stanyan records
Date: Friday, December 24, 2021 12:42:00 AM
Attachments: [Mayor's 730 Stanyan records.msg](#)

Hello.

Please see attached.

Eileen

From: Carroll, John (BOS) <john.carroll@sfgov.org>
Sent: Thursday, December 23, 2021 5:44 PM
To: Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>
Subject: RE: Mayor's 730 Stanyan records

I'll do it, but just want to check—is there an attachment which came in with this?

Thanks,

JEC

From: Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>
Sent: Thursday, December 23, 2021 10:35 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Cc: Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Ng, Wilson (BOS) <wilson.l.ng@sfgov.org>
Subject: RE: Mayor's 730 Stanyan records

Hello John,

Please add these to the file.

Thank you,

Eileen

From: Anonymoose (@journ0_anon) <arecordsrequestor@protonmail.com>
Sent: Wednesday, December 22, 2021 10:29 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: BOS-Legislative Aides <bos-legislative_aides@sfgov.org>
Subject: Mayor's 730 Stanyan records

Dear Supes,

I'm introducing into your permanent communications record the Mayor's public records regarding 730 Stanyan.

Enjoy,
Anonymous

Twitter @journno_anon

IMPORTANT:

1. If you are a public official: I intend that these communications all be disclosable public records, and I will not hold in confidence any of your messages, notwithstanding any notices to the contrary.
2. If you are NOT a public official: This communication is confidential and may contain unpublished information or confidential source information, protected by the California Shield Law, Evidence Code sec. 1070. I am a member of the electronic media and regularly publish information about the conduct of public officials.
3. I am not a lawyer. Nothing herein is legal, IT, or professional advice of any kind. The author disclaims all warranties, express or implied, including but not limited to all warranties of merchantability or fitness. In no event shall the author be liable for any special, direct, indirect, consequential, or any other damages whatsoever.
4. The digital signature (signature.asc attachment), if any, in this email is not an indication of a binding agreement or offer; it merely authenticates the sender.

Sent from ProtonMail mobile

----- Original Message -----

On Dec 22, 2021, 10:06 PM, MayorSunshineRequests, MYR (MYR) <mayorsunshinerequests@sfgov.org> wrote:

Anonymous,

Please see the supplemental production of additional records responsive to your request below. Personal contact information has been redacted to protect personal privacy. See Gov Code § 6254(c), California Constitution, Art. I, Sec. 1. Virtual conference links and passcode information have been redacted pursuant to the official information privilege. Cal. Evid. Code 1040.

Please also note that certain material has been redacted from the "Notes", 730 Stanyan MLB briefing memo, and "Safe Sleep and Parking Policy Recommendations" documents as draft recommendations of the author. See Cal. Gov. Code 6254(a); S.F. Admin Code 67.24(a)(1).

Certain documents have also been withheld because they related to the City's contract

negotiation strategy. Admin. Code 67.24(a)(1); 67.24(e)(1); 67.24(e)(3).

The redactions on page 4 of the 11/9/21 Draft Notes document, page 2 of the BOS Question Time – Homelessness 11.5.21 document, and the 5/17/21 Emily Cohen_Cabins document and the document hyperlinked therein have also been applied because the material relates to the City's contract negotiation strategy. Admin. Code 67.24(a)(1); 67.24(e)(1); 67.24(e)(3).

Regards,

Hank Heckel
Legal Compliance Officer
Office of the Mayor
City and County of San Francisco

From: MayorSunshineRequests, MYR (MYR)
Sent: Tuesday, November 23, 2021 1:04 AM
To: Anonymoose (@journon_anon) <arecordsrequestor@protonmail.com>
Cc: MayorSunshineRequests, MYR (MYR) <mayorsunshinerequests@sfgov.org>
Subject: RE: Preserve and Produce 730 Stanyan records - immediate disclosure request

Anonymous,

On behalf of the Office of the Mayor, please see the attached records responsive to your request below. Please note that we are invoking an extension of up to 14 days to continue our response due to the need to consult with another City department. See Government Code § 6253(c) and San Francisco Admin. Code § 67.25(b).

Regards,

Hank Heckel
Legal Compliance Officer
Office of the Mayor
City and County of San Francisco

From: Anonymoose (@journon_anon) <arecordsrequestor@protonmail.com>
Sent: Tuesday, November 9, 2021 6:42 PM
To: MayorSunshineRequests, MYR (MYR) <mayorsunshinerequests@sfgov.org>; HSHSunshine <HSHSunshine@sfgov.org>
Cc: Heckel, Hank (MYR) <hank.heckel@sfgov.org>; Breed, Mayor London (MYR)

<mayorlondonbreed@sfgov.org>; McSpadden, Shireen (HOM)

<shireen.mcspadden@sfgov.org>

Subject: Preserve and Produce 730 Stanyan records - immediate disclosure request

Dear Mayor Breed and HSH Head:

Preserve and Provide exact copies records in the constructive possession of the office of the Mayor and HSH, of: Discussion, prep/after-action notes, calendar items, communications, agendas, or minutes (except for any publicly-available BoS or other Brown Act meetings/agenda) in 2021 regarding 730 Stanyan and/or a safe sleeping site and/or drop-in center and/or allocation for formerly homeless persons or transition-aged youth at that site.

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Anonymous

Twitter [@journo_anon](https://twitter.com/journo_anon)

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3. I am not a lawyer. Nothing herein is legal, IT, or professional advice of any kind. The author disclaims all warranties, express or implied, including but not limited to all warranties of merchantability or fitness. In no event shall the author be liable for any special, direct, indirect, consequential, or any other damages whatsoever.
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From: [Anonymoose \(@journo_anon\)](#)
To: [Board of Supervisors, \(BOS\)](#)
Cc: [BOS-Legislative Aides](#)
Subject: Mayor"s 730 Stanyan records
Date: Wednesday, December 22, 2021 10:30:06 PM
Attachments: [2021_05_17 Emily Cohen Cabins at 730 Stanyan_Redacted.pdf](#)
[RE Question time Notes Draft for Tuesday_Redacted.pdf](#)
[210419_730 Stanyan Renderings for MOHCD Internal Use only.pdf](#)
[3.31.2021 Safe Sleep and Parking Policy Recommendations_FINAL \(002\)_Redacted.pdf](#)
[2021_11_5 Carole Glosenger Emails with City Follow Up_Redacted.pdf](#)
[BOS Question Time - Homelessness 11.5.21_Redacted.pdf](#)
[01. Notes for Meeting with Carole Glosenger Cole Valley Improvement Association_DRAFT_Redacted.pdf](#)
[01. Notes for Meeting with Carole Glosenger Cole Valley Improvement Association_DRAFT_Redacted.pdf](#)
[730 Stanyan MLB Briefing Memo 04192021 - Edits JG revisions_Redacted.pdf](#)
[BOS Question Time - Homelessness 11.5.21_Redacted.pdf](#)
[Safe Sleep Program Design Proposal 2.13.21.pdf](#)
[730 Stanyan AF_email one_Redacted.pdf](#)
[af_email eight.pdf](#)
[11.9.21 DRAFT Notes for Question Time DA Proposed Redactions_Redacted.pdf](#)
[signature.asc](#)

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Cc: Heckel, Hank (MYR) <hank.heckel@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; McSpadden, Shireen (HOM) <shireen.mcspadden@sfgov.org>
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MEETING OVERVIEW

MEETING: Meeting with Cole Valley Improvement Association and Partners about 730 Stanyan

MEETING DATE: Friday, October 22, 2021,

STAFF ADVANCE/CELL #: Shireen McSpadden [REDACTED] Amy Sawyer [REDACTED]

NOTES PREPARED BY: Amy Sawyer

LOCATION: Virtual Meeting, Via Zoom

START/END: 4:00 PM – 4:30 PM

MLB START/END: 4:00 PM – 4:30 Pm

ATTACHMENTS: Petition

MAYOR'S ROLE: YOU WILL LISTEN TO A PRESENTATION BY THE COLE VALLEY IMPROVEMENT ASSOCIATION. IF TIME ALLOWS, THERE WILL BE A SHORT DISCUSSION WITH PARTICIPANTS.

Madam Mayor: Today, you will meet with the Cole Valley Improvement Association, the group "Safe Healthy Height", and their partners from the community regarding 730 Stanyan Street and the proposed drop-in center that could offer services and hygiene during the day for homeless residents and youth. [REDACTED]

The group of neighbors is opposed to using the site as a drop-in center as an interim use. They want to present their concerns to you, followed by a short discussion. [REDACTED]

Flow for the meeting:

1) Community presentation

- Introduction - Carole Glosenger
- Merchant Statement - Curtis Lee, State Farm Business owner
- Merchant Statement - Hirty Tekleab, owner Happy Donuts on Haight St. (cross street Shrader) - read by Karen Crommie
- Review of Petition - Flip Sarrow

- Statement regarding Haight Street Public Realm project - Joan Downey
- Statement regarding the remodel of the entrance to Golden Gate park on Stanyan

2) Discussion with Mayor Breed

3) Closing Statement - John Logan

Although this meeting was intended to be specifically about the interim use at 730 Stanyan, as you can see in the above agenda and the attached petition, these neighbors have a variety of concerns they are hoping to raise with you, which staff were made aware of in a last-minute nature. Shireen McSpadden will be able to field any specific questions about homelessness, and staff has asked a member of SFPD's Park Station to attend as well. Staff will update this briefing when we are notified of SFPD's availability.

ATTENDEES

Presenters:

Carole Glosenger, President, Cole Valley Improvement Association
 Curtis Lee, Owner, State Farm (648 Stanyan, Cross street Page)
 Flip Sarrow, Cole Valley Improvement Association member
 Hirty Tekleab, Owner, Happy Donuts on Haight St.
 Joan Downey, Treasurer, Cole Valley Improvement Association
 Karen Crommie, Secretary, Cole Valley Improvement Association

Additional Representatives of the Cole Valley Improvement Association and Safe Healthy Haight (no titles available for most of these):

Bernice Fisher
 Brittany Edwards
 Charles Canepa
 Chris hock
 Constance Stamos
 Cooper Glosenger
 David Crommie
 Gnarity Burke
 Hirty Tekleab

Jim Siegal
John Logan
Lena Emmery
Marianne Hesse
Marc Lambros
Shannon Cooper
Stacy Johnson
Stephen Madrid, Corporate Counsel at Square

City Team

Shireen McSpadden

Amy Sawyer

SFPD Park Station Staff have been requested to attend, as of 5:00 PM 10/20/2021 staff is waiting to hear back from SFPD.

BACKGROUND

Proposed Use of Interim Housing at 730 Stanyan

During the Pandemic, 730 Stanyan operated as a Safe Sleep Site. This past summer, when the City thought that the development project was going to break ground, Safe Sleep Site at 730 Stanyan was closed. When it was learned that the timeline is slower than expected, you gave the go-ahead to activate the space in a way that might improve street conditions.

Supervisor Preston felt strongly that there should be a drop-in center that could offer services and hygiene during the day for youth. During the budget add-back process, he secured \$90K this year and \$133K next year to activate the site for this purpose.

There have been a series of public meetings, hosted by the Mayor's Office of Housing and Community Development (MOHCD), and supported by the Department of Homelessness and Supportive Housing (HSH). The meetings have focused on the planned affordable development and the interim use of space. While it is clear homelessness youth providers support the project, generally neighbors and businesses are expressing concerns.

The most recent public meetings were on 8/19/2021 (virtual) and 8/21/2021 (held at 730 Stanyan) and on 10/13/2021 (virtual) hosted

by MOHCD supported by HSH -focusing on the affordable housing development an interim use of space.

The Department of Homelessness and Supportive Housing opened a bidding process and Homeless Youth Alliance (HYA) was the only respondent. **The funding allocated through the City's budget process does not cover the complete cost of services and hygiene and HYA has indicated that they cannot run a drop-in center without these resources. HSH worked to identify resources as quickly as possible to meet the ambitious goal of opening the site by the end of October, but there are limited funds available. The current funding gap is \$280K.**

Given the fact that there are not sufficient resources to fund the project at this time, you have instructed staff not to proceed with the project. The Department of Homelessness and Supportive Housing is planning to refocus on other projects in the works that are creating shelter and housing. They are now reaching out to Supervisor Preston to inform him that there are not enough resources to proceed at this time.

Other Topics the Group May Raise: Upper Haight Improvements, Golden Gate Park Entrance, and Street Conditions

Yesterday evening (Tues, Oct. 20.) the group updated their agenda of this meeting to include brief statements on the Upper Haight Improvement Project as well as the new entrance to Golden Gate Park. They have not offered any other details. If they have concerns about these projects, staff suggest that you tell them that you will have your staff engage in another conversation with the group to handle these issues separately.

Haight Street Transit Improvement and Pedestrian Realm Project (Completed July 2021)

The two-year, \$22.3 million project was based on a vision to revitalize and improve street safety and public spaces in the historic Haight-Ashbury neighborhood. The redesign of Haight Street enables the most significant possible degree of flexibility by reimagining urban spaces that can evolve with the changing demands of the community. The project was designed to incorporate numerous

safety features, including new pedestrian-scale lighting, ADA-compliant curb ramps, and expanded bus-boarding areas. The project also replaced the aging sewer system to bolster resiliency, repaved seven blocks of Haight Street between Stanyan Street and Central Avenue, and added new street trees and sidewalks to beautify the neighborhood. Crews performed additional sewer and repaving work on Masonic Avenue between Haight and Waller streets.

Stanyan Street Golden Gate Park Entrance and Improvements

In Fall 2020, RPD and Haight Ashbury neighbors celebrated the completion of a \$5.5 million project transforming the eastern edge of Golden Gate Park into a vibrant, pedestrian friendly area. The 15-month project included a series of major improvements to make the area where Stanyan Street meets Golden Gate Park safer, lush, and more enticing to visitors. Flywheel Coffee Roasters began selling its fare from a newly renovated kiosk in the park near Page and Stanyan. The kiosk, once a small 1930s building once used for gardening storage, also includes a public restroom. It is surrounded by a new plaza patio where visitors can enjoy two bocce ball courts. The Stanyan Street Edge Improvement Project prioritized pedestrian safety by adding a new sidewalk between Haight Street and John F. Kennedy Drive and renovating entry plazas at Stanyan and Page streets to provide a more generous transition from the street into the park. The Oak Woodland area south of Alvord Lake includes new lighting and pathways for walking, along with landscape and irrigation improvements.

Last week, on October 14, 2021, RPD celebrated the completion of interactive installations around the recently upgraded Stanyan Street Entrance to Golden Gate Park. They are designed by the Exploratorium and aim to reveal, enhance, and celebrate the park's natural and social landscapes. The two-year installation includes eight experiences that animate Alvord Lake's natural, built, and social environment. Once an expanse of sand dunes, Alvord Lake is now an almost entirely constructed landscape. Visitors can greet each other along the High-Five Highway, investigate how wind shapes the shifting sands of Hidden Dunes, experiment with the magnetic Black Sand found at Ocean Beach, explore the algae that thrives in the lake, and more.

The installation of Exploratorium exhibits was the final phase of the multi-year improvement project to the Stanyan Street Frontage in Golden Gate Park which was part of the improvements mentioned above. The interactive exhibit pieces will be stewarded and facilitated by community members employed by Urban Alchemy, a nonprofit organization focused on bringing a sense of peace and respect to America's most chaotic urban areas. Site stewards will help facilitate the interactive experiences and serve as mediators and caretakers of the space.

Street Conditions

The group is concerned about violence, drug dealing, and encampments. Specifically, they mention:

- A September 9, 2020 murder on Haight and Shrader. PD is working to provide an update now.
- A woman named "Lisa" who was collecting a lot of items and making the sidewalk impassable. The Department of Public Health was able to help her move off the sidewalk to safety and continues to work with her.
- Unspecified criminal activities and drug dealing, that has escalated to Fentanyl, that is occurring without any police intervention. PD recently announced a large drug bust to address whole scale the fentanyl problem. PD is working to provide specific update on the Haight.
- Tents blocking the sidewalk. The Healthy Streets Operations Center is providing an update on their recent interventions for the Haight. HSH Homeless Outreach Team and DPH Outreach Teams are in the area working each week.

The group would like to resume enforcement of "Sit-Lie" laws to prohibit tents on public sidewalks. They would also like increased foot patrols, frequent department of health inspections, and daily pressure washing of the sidewalks.

Cole Valley Improvement Association (CVIA)

CVIA evolved from a neighborhood SAFE block group that started on Cole Street in 1987. The SAFE group members quickly found that they had common interests beyond Cole Street as the

neighborhood was experiencing increasing frequency of drug sales and camping in the Panhandle and the Stanyan Street entrance to Golden Gate Park (Alvord Lake).

The group works together to face challenges such as public drug use and dealing, camping in parks, sleeping in cars and doorways, sidewalk obstruction and violence. They also support Clean Cole Street, sidewalk cleaning project created and overseen by CVIA and implemented by CleanScapes.

For your information, CVIA also does not support the development proposed for 730 Stanyan (affordable housing) because they think eight stories is too much. They do not support the interim use of 730 Stanyan because they worry it will create a worsening street situation. They are concerned that this center will result in a return to the problems the neighborhood had when the McDonalds was in operation.

Safe Healthy Haight

Created to respond to the Safe Sleep Site that was at 730 Stanyan, they created a goal to have a "Safe, Healthy, Height" The group consists of local residents and business owners who publish content online under the name *Safe Healthy Haight*. This group expresses the opinions of members who don't feel like they can speak out as individuals because they have been harassed and targeted in the past for speaking out. Ultimately, they want to see the City should focus on more permanent, city-wide housing solutions, as well as other plots of land that are not in the middle of a residential neighborhood and a commercial corridor.

BIOS OF PRESENTERS



Carole Glosenger, President, Cole Valley Improvement Association.

Glosenger lives in the Haight neighborhood and is an artist and interior decorator.



Curtis Lee, Owner, State Farm and Cole Valley Improvement Association Member

Curtis owns the State Farm located on Stanyan Street at Page Street.



Flip Sarrow, CEO of Flip Technologies, Inc., and Cole Valley Improvement Association member.

Flip Technologies, Inc. is a company that provides Hardware and Software design services from concept to production.

Hirity Tekleab, Owner, Happy Donuts on Haight St.

No bio or photo available.

Joan Downey, Treasurer, Cole Valley Improvement Association

No bio or photo available.



Karen Crommie, Secretary, Cole Valley Improvement Association

STAFF: SHIREEN MCSPADDEN, AMY SAWYER



CONFIDENTIAL

March 31, 2021

MEMO

To: Mayor's Office

From: Abigail Stewart Kahn, Interim Director, HSH

Re: Safe Sleep and Safe Parking FY21-22 Policy Recommendations

Overview

This memo provides background context and recommendations for the consideration of the Mayor's Office for FY21-22 budget priorities related to:

- Safe Sleep program design, costs and need for new sites.
- Safe Parking program design, costs and proposed sites.

The following recommendations are based on initial analysis of Safe Parking and Safe Sleep programs as well as the numbers of unsheltered individuals on the streets and residing in vehicles, particularly in the Bayview, provided through the HSOC tent and vehicle count and qualitative SFHOT data.

The policy recommendations below assume that HSH would have the capacity to support these expanded programs. HSH staffing needs are not explicitly included in this memo but are a critical component to the successful implementation of these recommendations. The HSH Project Management team and new Safe Sleep staff will need to be in place in order to implement these recommendations. These positions are currently approved and being prioritized for hiring, but even with rapid hiring speed are several weeks/months away due to being part of the City's bulk hiring approach led by DHR.

Overall, HSH recommends:

- Prioritizing the development of a medium-large Safe Parking Program in the Bayview, and a second medium-large Safe Parking site in Western part of City if funding is available.
- Maintaining some amount of Safe Sleep Villages, prioritizing the most highly impacted neighborhoods.

Based on the information currently available, the projected cost for both programs in FY21-22 are:

Develop one new medium-large Safe Parking Program	\$3.5 - \$6.5 million
Maintain Safe Sleep <i>*Includes demobilization (\$150k - \$230k) and site set-up for three replacement sites (\$480k).</i>	\$19 - \$20 million
TOTAL ESTIMATED COST FOR BOTH PROGRAMS	\$22.5 – \$26.5 million

I. Safe Parking

HSH recommends prioritizing the development of a medium-large (~100 spot) Safe Parking Program in the Bayview. Exploration of Candlestick Park as a potential Safe Parking Site in D10 is underway and could be an excellent option if determined to be viable through the due diligence process currently underway. Based on the February 2021 HSOC Tent and Vehicle Count, District 10 had 456 inhabited vehicles. Providing 200-250 spots of Safe Parking would significantly decrease unhealthy street conditions due to inhabited vehicles, especially in the Bayview.

If additional funding is available, it is recommended that a second Safe Parking site be explored in the Western part of the City. District 7 had the second highest vehicle count from the February 2021 HSOC Tent and Vehicle Count with 147 vehicles.

There is strong support from the Board of Supervisors for expanded Safe Parking programs, especially those districts most impacted by vehicular homelessness including D10, D1, D4 and D7, with D11 being a strong advocate based on the success of the Vehicle Triage Center piloted in District 11.

February 2021 HSOC Tent and Vehicle Count by Supervisor District

Count by Supervisor District

Supervisor District	Total Tents and Structures	Total Vehicles	Sites with 6+ Tents/Structures
1	27	66	1
2	13	11	0
3	30	0	1
4	5	64	0
5	27	13	0
6	115	32	3
7	9	147	0
8	29	1	0
9	75	94	1
10	156	456	5
11	15	10	0
Total	501	894	11

Cost Estimates

HSH estimates a medium-large Safe Parking site to cost between \$3.5 -\$6.5 million. Both one-time capital costs and ongoing operational costs vary widely as they are dependent on several factors including the number and types of parking spaces, available utilities and facilities and the variety of care provided at the site.

HSH included \$6.5 million in first year capital and operating costs and \$3.5 million ongoing operating costs in our recommendations to Our City Our Home (OCOH) as an estimated cost for a medium-large Safe Parking site in the Bayview.

II. Safe Sleep

The goal of the Safe Sleep Program under HSH's management will be to **provide a safe location for unsheltered individuals to stay while stabilizing and connecting to the broader system of care.** Safe Sleep is intended to support clients who are not interested in or unable to access shelter settings but are seeking safety and stabilization while accessing support services. Safe Sleep has proven to be a critical tool for HSOC in addressing large encampments.

HSH recommends maintaining some amount of Safe Sleep in FY21-22 as a geographically diverse, neighborhood-based program throughout the City's most impacted communities that supports unsheltered individuals to stay in or near the neighborhood they currently reside in. To the extent funding is limited, we recommend prioritizing Safe Sleep Program sites in the Bayview and Tenderloin first, with sites in the Haight and Mission as the next priority. **To operationalize this recommendation, new sites may need to be identified in the Bayview, Tenderloin and potentially the Haight by June 30, 2021.**

Safe Sleep Programmatic Recommendations

- Maintain some capacity of Safe Sleep, prioritizing high impact areas. This may necessitate working with Real Estate to identify replacement sites for the current Tenderloin, Bayview and Haight sites by June 30, 2021.
- Adopt Safe Sleep Village program model for all sites under HSH management that provides 24/7 staffing by a non-profit operator and has proven to be a safer and more effective model for both guests and housed community members.
- Establish standard programmatic expectations for guests and providers to ensure Safe Sleep Villages are safe, service-driven, and achieve the goal of stabilizing guests and preparing them to connect to the broader system of care.
- Create consistent practices to centralize intakes and allow placement into villages by SFHOT, HSOC, and community providers.
- Identify a roving clinical provider to respond to behavioral health crises that occur at Safe Sleep locations.

Safe Sleep Costs and Contracting

The design and costs of the current Safe Sleep Program are inconsistent and likely overpriced due to the rapid set-up during the emergency response. As HSH takes over management of this program, we would need to standardize contracts, program model and policies in order to scale and align this program with the rest of the HSH system of care.

Reducing contracts will be unpopular given the precedent set during the emergency and HSH will need support from the Mayor's Office in communicating this direction to the provider and advocate community. Under a refined contracting program with a rough target of \$200 per tent per night, the

annual estimated cost of maintaining the current Safe Sleep capacity of ~260 spots is \$18 million. This does not include demobilization¹ and new site set-up costs for replacement sites.

Cost Saving Recommendations:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

Table 1: DRAFT Analysis of Current Safe Sleep Program Sites

Priority	Neighborhood	Current Village	Lease Expiration	Site Operator	Spots
1	Bayview	Jennings Safe Sleep	6/30/21	United Council (under Heluna Health)	21
2	Tenderloin	Fulton Safe Sleep	Possible extension beyond 6/30/21	Urban Alchemy	108
3	Haight	Stanyan Safe Sleep	6/30/21	Homeless Youth Alliance (under Larkin Street)	40
4	Mission	South Van Ness Safe Sleep	unknown	Dolores Street Community Services	33
5	Mid-Market	Gough Safe Sleep	6/30/21	Urban Alchemy	44

¹ Some demobilization costs for active sites may be included in the site’s existing budget.

			Available until Feb. 2023		
Priority	Neighborhood	Current Site		Provider	Spots
0	Tenderloin	180 Jones Site	unknown	n/a	15

Dignity Moves Pilot at 33 Gough

[Dignity Moves](#) has received approval for grant funding from Tipping Point Community to pilot a non-congregate module in San Francisco, and have recommended piloting this new resource at the 33 Gough Safe Sleep Village with the option to expand the capacity of the site to 76 spots.

While HSH believes that the Dignity Moves non-congregate modules would provide more dignity than tents for guests at Safe Sleep Villages, there are some considerations:

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

EVENT OVERVIEW

MEETING: Board of Supervisors Question Time

MEETING DATE: Tuesday, September 21, 2021

STAFF ADVANCE/CELL #: Jeff Cretan [REDACTED], Tom Paulino,
[REDACTED]

NOTES PREPARED BY: Tom Paulino and Sophia Kittler

LOCATION: Remote (Microsoft Teams)

START/END: 2:00 PM – 2:30 PM

MLB Time: 2:00 PM – 2:30 PM

ATTACHMENTS: 1) Talking Points 2) Letter from Supervisor Preston regarding hotel acquisition in D5

<p>MAYOR'S ROLE: X ENGAGE IN A FORMAL POLICY DISCUSSION WITH THE BOARD OF SUPERVISORS</p>

Madam Mayor: You are scheduled to appear in-person at the Board of Supervisors on Tuesday, November 9.

[REDACTED]

Supervisor Preston has submitted the topic of "Homelessness." [REDACTED]

[REDACTED]

The Board continues to meet in person in the Chambers (room 250) with masks on. However, departments and staff are participating via Teams, and you may continue to participate remotely as well.

BACKGROUND

Homeless Services in District 5

Supervisor Preston has been advocating strongly for increased shelter or navigation center services in District 5. HSH has looked at several potential navigation center sites in the district but none have met the needs of the program. While HSH does not have funding in the budget for a new navigation center, the City is open to exploring all possible sites.

During the pandemic the First Friendship Emergency Family Shelter (operated by Providence Foundation) located at First Friendship Church closed and guests were transferred to the Oasis Hotel. Supervisor Preston was instrumental in securing the site and raising philanthropic funds for the project. This year's budget included funding (Prop C) to operate a non-congregate shelter for families. HSH has entered into an agreement with Providence Foundation to continue to operate the Oasis as a long-term non-congregate family shelter.

Details on the Oasis Hotel Family Shelter:

- Location: 900 Franklin Street
- Operated by: Providence Foundation
- Serving families with children
- 40 non-congregate rooms
- 15 emergency beds

730 Stanyan Temporary Activation

During the Pandemic, 730 Stanyan operated as a safe sleep site. This past summer, when the City thought that the development project was going to break ground, the Safe Sleep Site at 730 Stanyan was closed. When it was later learned that the timeline is slower than expected, you gave the go-ahead to activate the space.

Supervisor Preston felt strongly that there should be a drop-in center that could offer services and hygiene during the day for homeless youth. During the budget add-back process, he secured \$90K this year and \$133K next year to activate the site for this purpose. He directed the addback to DPH.

The Department of Homelessness and Supportive Housing moved forward with plans to activate the site as a "pop-up" drop-in center.

HSH issued a solicitation and Homeless Youth Alliance was the only applicant for the funds. Through the program development process, it became clear that the addback resources could only fund the staffing cost but was insufficient to cover the full cost of operating the program, including leasing of bathrooms and showers, supplies, and insurance.

HSH estimates that it will cost a minimum of \$372,000 annually to operate the program at the minimum standard to safely deliver services. Given that there is a \$280,000 funding gap, the City opted to not move the project forward. The project as proposed and funded would have had limited impact on housing placement and housing expansion goals outlined in the Homeless Recovery Plan. Therefore, HSH under your direction has pulled out of the project and is working with DPH to see how these funds could more impactfully serve homeless youth.

Our City Our Home, using Prop C dollars, directed approximately \$800K to establish a permanent TAY drop-in center, but it is not likely to serve the same geography. HSH has offered to work with Supervisor Preston to redirect those funds to another priority, or combine them with the OCOH funds.

Purchasing a Hotel for Permanent Supportive Housing in District 5

The City put forward a proposal to purchase the Buchanan Hotel at 1800 Sutter Street which would have provided approximately 130 units of housing for people exiting homelessness. After significant community concerns were raised, the owners of the hotel withdrew the hotel from consideration for City purchase. While the acquisition of the Buchanan was put on hold to hear and respond to community concerns, Supervisor Preston began to advocate strongly for the acquisition of the Gotham and Majestic hotels in the district.

The City has already moved forward on the acquisition of three properties that will add 237 new units of housing for people existing homelessness, and we continue to pursue many other options inside and outside of District 5. In general, purchase negotiations are confidential and discussing specific property acquisitions in a public

forum could compromise the City's negotiating position and put at risk our ability to secure properties for this purpose.

[REDACTED]

[REDACTED]

“Gotham” Site Details:

- 835 Turk Street, Vantaggio Suites (formerly known as the “Gotham Hotel”).
- 114 room residential hotel, all private baths
- Current status: **Negotiation Strategy**

[REDACTED]

“Majestic” Site Details:

- 1500 Sutter Street, Majestic Hotel
- 60 room tourist hotel, 5 stars
- Current status: **Negotiation Strategy**

[REDACTED]

Homelessness Recovery Plan

In July 2020, you announced the Homelessness Recovery Plan to help the City create more housing and shelter for homeless residents as San Francisco emerges from the COVID-19 pandemic by creating at least 6,000 placements. The Plan is built on three basic premises:

- Expanding housing options for our homeless, including investing in the largest expansion of permanent supportive housing in 20 years.
- Adding capacity in our shelter system, including both opening up our existing shelters, navigation centers, and alternative housing and adding new sites.
- Using prevention and rapid rehousing efforts, like problem solving, time-limited rental subsidies, and connections to health care, employment, and other resources to end homelessness for people with a variety of housing needs.

As of Aug 31, 2021 we have reached 40% of our goal: 2,417 out of 6,000 placements have been created. These placements are made through creating emergency shelter placements, making rehousing placements, and placing people into open units created by turnover of PSH and through new units that come online through our existing pipeline or those that are newly acquired.

Further, Since the launch of the plan, 362 new units of PSH have been acquired through the Diva and Granada Hotels. Both received Homekey awards. We are in active negotiations on a number of additional properties throughout the City and have three buildings currently under contract, all of which have been approved by the Board of Supervisors:

- Mission Inn. 52 room tourist hotel in D11.
- Eula Hotel. 25 room residential hotel in D9. The City will submit for Homekey Transition-Aged Youth (TAY) set-aside award following provider selection.
- 1321 Mission (Panoramic). 160 multi-family units in a residential property in D6. The City has submitted a Homekey Round II application for this property.

The above three properties have 237 units.

Additional Investments

In June 2021, you announced that the City will leverage over \$1 billion to advance and significantly expand the work of the Homelessness Recovery Plan, including adding an estimated 4,000 more placements and support for up to 7,300 households impacted by COVID-19 and most at-risk of becoming homeless.

Question Time Process

Districts 5, 6, 7, and 8 were eligible to submit a policy discussion topic for this Board meeting. The deadline to submit a question was noon on Wednesday at noon. Supervisor Preston submitted a topic.

The format for Question time for each question is as follows:

1. You will provide opening remarks to the Board for up to 5 minutes
2. Supervisor Preston will ask a question on the topic of "Homelessness" for up to 2 minutes
 - a. You will have 2 minutes to respond to the question.
3. Supervisor Preston may ask a follow-up question directly related to the opening question for up to 2 minutes.
 - a. You will have 2 minutes to respond to the follow-up question.
4. After your first response or your response to the follow-up question, you may ask a question of any Supervisor who is present at the meeting, pertaining to the same topic, but not necessarily related to the previous question(s) discussed, for up to 2 minutes.
 - a. The Supervisor asked has 2 minutes to respond to your question.
5. After your first response or your response to the follow-up question, you may ask a question of any Supervisor who is present at the meeting, pertaining to the same topic, but not necessarily related to the previous question(s) discussed, for up to 2 minutes.

STAFF: TOM PAULINO, JEFF CRETAN

Fay, Abigail (MYR)

From: Sawyer, Amy (MYR)
Sent: Friday, November 12, 2021 4:58 PM
To: Fay, Abigail (MYR); Power, Andres (MYR)
Cc: Hazelwood, Jacqueline (MYR)
Subject: Re: Thank you mayor breed meeting 10/21/21

Thanks, Abby. You edits, as always, provide more clarity and totally improve things. Will incorporate and share with Andres for final review.

Amy

From: Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Sent: Friday, November 12, 2021 4:06:10 PM
To: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Power, Andres (MYR) <andres.power@sfgov.org>
Cc: Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>
Subject: RE: Thank you mayor breed meeting 10/21/21

+ Amy if you have largely addressed her concerns outside of this correspondence, maybe you could add in a sentence "I understand that in the last few weeks you have continued to communicate with my policy team, TKTK"

From: Fay, Abigail (MYR)
Sent: Friday, November 12, 2021 4:02 PM
To: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Power, Andres (MYR) <andres.power@sfgov.org>
Cc: Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>
Subject: RE: Thank you mayor breed meeting 10/21/21

I made a few edits in tracked just based on formatting/style edits I have seen the Mayor make in the past and one comment about the responsiveness to the specific issues they lay out in the email. Ultimately defer to Amy and Andres here – but wanted to get my edits in.

Abby

From: Sawyer, Amy (MYR)
Sent: Friday, November 12, 2021 3:01 PM
To: Power, Andres (MYR) <andres.power@sfgov.org>
Cc: Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: Re: Thank you mayor breed meeting 10/21/21

I have a letter drafted -- Andres, I'd love your eyes on it.

Amy

From: Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Sent: Friday, November 12, 2021 8:52 AM
To: Power, Andres (MYR) <andres.power@sfgov.org>
Cc: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>
Subject: Re: Thank you mayor breed meeting 10/21/21

Checking in on the status of this for Mayor?

Andrés if you see fit to mention this on your senior staff am call as an item that's coming for her soon, please do.

From: Power, Andres (MYR) <andres.power@sfgov.org>

Sent: Friday, November 5, 2021 12:11:22 PM

To: Fay, Abigail (MYR) <abigail.fay@sfgov.org>

Cc: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>

Subject: RE: Thank you mayor breed meeting 10/21/21

Amy – can you please work on that when you get back? Thanks



Andres Power | Policy Director
Office of Mayor London N. Breed
City and County of San Francisco

From: Fay, Abigail (MYR)

Sent: Friday, November 5, 2021 12:03 PM

To: Power, Andres (MYR) <andres.power@sfgov.org>

Cc: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>

Subject: FW: Thank you mayor breed meeting 10/21/21

Andres, she has not read this letter. Is it possible for you/Amy to draft a response letter or come up with a plan of action for how to deal with this that we can take to Mayor. It's been a while since Carole sent this and Jackie and I are worried that the Mayor will wonder why we haven't responded yet, etc.

Abby

From: carole glosenger (via Google Docs) [REDACTED] >

Date: Tuesday, October 26, 2021 at 6:54 PM

To: Sun, Selina (MYR) <selina.sun@sfgov.org>

Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>, Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>

Subject: Thank you mayor breed meeting 10/21/21

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 thank you mayor breed meeting 10/21/21

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Snapshot of the item below:

Dear Mayor Breed,

Thank you so much for meeting with us on Oct 21, 2021. We were all pleased that you decided to drop the drop-in center for 730 Stanyan interim use. Obviously, you get it. You understand our concerns about the lawlessness and chaos that is often caused by transient people coming to the Haight and occupying our streets.

Unfortunately, a drop-in center for transient homeless people is also planned for the affordable housing project at 730 Stanyan St. Twenty-five percent of the apartments are earmarked for the TAY population. However, the drop-in center will be open to transients passing through and they won't have sleeping arrangements. The Haight Youth Alliance has their eye on the management of that drop-in center. Why would the developers include a center like that within a family-oriented housing facility? We hope to have a discussion with you about this in the near future.

Also, you mentioned that you were not happy with the design of the affordable housing project. We have attended all 5 of the presentations by the developers and architects. There were many criticisms of the overall design. Good ideas were offered by various people but the developers and architects did not listen to anything. One of the ideas was to have more than one building or at least the look of more than one building. As of now, the design looks like a big hospital

Our other concerns are:

- The architects planned one elevator bank for the whole building. All corridors were connected through all floors. This does not seem to be a very safe situation.

- There are no set asides for seniors in the complex. If the design included more than one building, then one of them could be for seniors.
- Eight stories is way too tall for the site.

Thank you for inviting Captain Pedrini and Commander Walsh to join our meeting. It was good that they heard our concerns and it was interesting to hear what the police can and cannot do to alleviate crime. We hope that we can have more police surveillance on the street.

Can we meet with you again to discuss the crime situation on the street and the development of the affordable housing project?

Sincerely,

Carole Glosenger, President

Cole Valley Improvement Association

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
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OFFICE OF THE MAYOR
SAN FRANCISCO



LONDON N. BREED
MAYOR

TO: Mayor London N. Breed
CC: Andrea Bruss, Lydia Ely (MOHCD)
RE: 730 Stanyan Street

FROM: Eric D. Shaw (MOHCD)

DATE: April 16, 2021

Issue: MOHCD providing updates to the Mayor about overall project status, design and community outreach process for 730 Stanyan Street.

Background:

Chinatown Community Development Center (CCDC) and Tenderloin Neighborhood Development Corporation (TNDC) are joint-developing 730 Stanyan Street, a new construction mixed-use building located in the Haight- Ashbury neighborhood directly across the street from the eastern edge of Golden Gate Park. Located on a parcel directly purchased by the City and subject to a ground lease, the Project will be new affordable housing with 120 residential rental units ranging in income restrictions from 25% to 100% MOHCD AMI for families, Transition Age Youth (TAY) and formerly homeless families (\$38,450-\$128,100 annually for a family of four). The project will include one manager's unit and comprise a mix of studios, 1-, 2- and 3-bedroom units. The project will include 40 Local Operating Subsidy Program (LOSP) units (split between TAY and family households) which will serve formerly homeless households and provide five separate commercial spaces on the ground floor to serve the residents and the neighborhood. As required in the RFQ, the development team is working with the community and conducting financial/market analysis to determine the best uses for the project's ground floor commercial spaces.

MOHCD selected CCDC and TNDC in January 2020 through a Request for Qualifications (RFQ).

The RFQ instructed the selected developer(s) to do the following:

- Provide an affordable housing structure containing a minimum of 120 units with ground floor commercial use serving the surrounding neighborhood;
- Maximize the number of units and density within a mid-rise construction type
- Serve low-income families (in 1-3 bedroom units) unsubsidized with an income range between 30%-100% MOHCD Unadjusted San Francisco Area Median Income
- Serve formerly homeless families, in units subsidized by the City's Local Operating Subsidy Program ("LOSP") and a City services contract. The project should provide 40 units, or 25% of the total number of units, whichever is greater, as LOSP-subsidized units for formerly homeless families;
- In consultation with MOHCD and community stakeholders, identify additional populations that may be served by the project, including, but not limited to, transition age youth (TAY);
- Provide ground floor commercial spaces that serve the neighborhood (including the residents of the Project), with specific programming determined through a comprehensive community outreach process and financial/market analysis;
- Evaluate the potential for childcare and provide family-friendly amenities appropriate for the population served;
- Conduct community outreach to engender support for the Project;

- Secure construction and permanent financing that minimizes City General Fund resources to the greatest extent possible. For example, a State of California, Housing & Community (HCD) loan and/or the City's No Place Like Home (NPLH) loan for homeless households;
- Commence construction on the Project as soon as possible, using streamlined ministerial approval processes. For example, SB35, which may be used in conjunction with the Affordable Housing Density Program or the State Density Bonus Program.

Community Outreach and Design Considerations:

Design Principles:

CCDC/TNDC selected an architecture team consisting of YA Studio and OMA.

The site is unique in that it is large and directly across from Golden Gate Park. In addition, it is surrounded by streets with very different characteristics. Haight Straight is a prominent retail corridor while Waller Street is a residential street. The design team aims to create a building that will complement and unify the characteristics of the surrounding blocks. Also,

Community Outreach:

The RFQ included the requirement that the project include a robust community outreach process. Early on in the community outreach process, the development team, with MOHCD's assistance, identified the following stakeholders as key community groups to involve during the design phase:

- Haight-Ashbury Neighborhood Council (including CCC and Senior Working Group)
- Cole Valley Improvement Association
- Buena Vista Neighborhood Association
- Cole Valley Haight Allies
- Haight Ashbury Improvement Association
- Haight Ashbury Merchants Association
- Concerned Citizens of the Haight
- Safe Healthy Haight
- University of California, San Francisco

In addition to engaging with these community groups directly, the developers and the architects coordinated several community meetings to solicit project input from a wider audience. The team held meetings on the following dates:

- Community outreach meeting #1: June 24, 2020
- Community outreach meeting #2: August 20, 2020
- Community outreach meeting #3: October 29, 2020
- Community outreach meeting #4: February 4, 2021
- Site permit Pre-application meeting: February 9, 2021

Community Feedback and Building Design

After reviewing the proposed design, Ted Loewenberg approached both MOHCD and the development team with the following design feedback:

- Vary the façade of the building to reduce mass and create a village appearance
 - Mr. Loewenberg suggested using multiple Cornish lines to accomplish this.
- Vary front facades in height, setbacks above the 4th floor
- Add a wide range of color and texture palettes
- Round corners on building edges and entrances
- For the Stanyan frontage, include a centered tower entrance rather than a recess scoop, with marquise over door
- The floor to ceiling windows included as part of the ground floor commercial spaces are not appropriate for all uses
- Scale down the wall facing Waller Street
- Maximize the number of units that can be developed on the site.

In response to community feedback, including feedback received during the project team's meeting with Mr. Loewenberg, the project team incorporated the following changes to the design:

- **Façade colors:** As mentioned above, Mr. Loewenberg expressed concern about the façade colors and requested a wide range of color and texture palettes. The façade colors are still in flux. Based on survey results from 229 community members received since the last community meeting, the design and development team has developed a second and third options to share as part of the process and will provide opportunity for the community members to comment on these at the April 29 meeting.
- **Façade materials:** In response to Mr. Loewenberg's concern about the building façade's lack of variety, the design team has examined a few different façade materials since Community Meeting #4, both from design and cost perspectives. The precast/Glass Fiber Reinforced Concrete (GFRC) panels will be prevalent at most visible locations with three different levels of textures, with the smaller textures along the street frontages, and the walls along the eastern property line with cement plaster will have graphic/color treatment.
- **Addressing the property line transition at Waller Street:** Mr. Loewenberg communicated his concern about the rear of the building, in particular the façade facing Waller Street, being abrupt and not allowing for a smooth transition from a six-story building to the neighboring two- to three-story Victorian homes that make up the bulk of the Waller Street housing stock. The team has incorporated a partial setback has been incorporated adjacent to the neighboring residential building, allowing for a softer transition.
- **Changes to window fenestration to break up the façade:** Mr. Loewenberg communicated that he was concerned about the size of the windows on the ground floor. One of the concerns is that the windows make the building feel commercial. The team tested a number of different window configurations to help break up what many see as the commercial feeling of the building. The design team has also identified a fenestration change that also incorporates more colors, based on survey feedback.
- **Stanyan Street entry courtyard:** Survey results showed that neighbors want to see both 1) a less imposing fence enclosing the entry courtyard to the building, and 2) a focus on landscaping



as the “centerpiece” for the entry courtyard. The Stanyan team will bring a couple of different options of the courtyard enclosure for attendees to discuss in the breakout groups at the upcoming community meeting.

Other Key Project Issues:

Inclusion of senior units: From the outset of the project’s programming, several community stakeholders have requested the addition of senior units in the building. MOHCD explored the potential of including senior units, but it proved to be infeasible for the following reasons:

- 100% senior housing: TCAC, the state Tax Credit agency, interprets fair housing rules to mean that everyone in a “senior project” has to be 62 or over. To add a separate senior-only project to 730 Stanyan would require two parcels, two elevators, two ownership entities, etc. This would significantly add to project costs and would result in fewer units overall.
- Mixed-Housing: Per City Attorney guidance, TCAC may allow us to designate units, within a larger family project, for households that include one person 55-and-over in a family housing building. This is compliant with state and federal fair housing laws. MOHCD has concerns about the affect of this approach on the project’s competitiveness for state funding, specifically tax exempt bonds.

Targeted marketing to area residents eligible for neighborhood preference

- Director Shaw spoke at two community meetings and committed to beginning targeted market to the local community, including seniors, in advance of construction of the project. MOHCD is working with the development team to identify the appropriate community partners to lead education and outreach.

Eight-story building: Mr. Loewenberg communicated his concern that project team was not maximizing the number of units on the site. While the project site can accommodate an eight-story building, MOHCD included the expectation that the selected developer would construct a six-story building at the outset due to concerns about increasing construction costs associated with a taller structure. During the design phase, many community stakeholders have continued to push for an eight-story building. MOHCD analyzed the financial feasibility of an eight-story building, but it continued to be too costly. Based on construction cost projection from August/September 2020, an eight-story building would require MOHCD to provide an additional \$11 million in gap funding.

Approvals, Overall Schedule and Next Steps:

Below is a schedule for the project. Please note that this schedule is contingent on the project’s success in securing a financing from the California Department of Housing and Community Development, a bond allocation and a 4% tax credit award:

- May 2020: Site is converted into Safe Sleeping Site as in interim use and set up by the City’s HSOC team operating out of the Emergency Operations Center

- March 2021: Project team submitted site permit application and SB 35 application
- April 29, 2021: Community Meeting #5
- May 2021: Submittal to MOHCD of design development and cost estimate
- June 2021: Citywide Affordable Housing Loan Committee review of gap loan request in anticipation of the projects state funding applications
- June-September 2021 (tentative): Project team will submit applications to the California Department of Housing and Community Development (HCD)
 - At this stage, the project team anticipates submitting applications for funding through the Infill Infrastructure Grant (IIG) program and the Multifamily Housing Program (MHP)
- June 2022: Estimated construction loan closing
- Fall 2022: Estimated date of marketing plan submission
- Fall 2022: Construction starts
- Summer 2023: Lease up

Re: cabins

Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>

Mon 5/17/2021 5:06 AM

To: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Sounds good. I think we just need clarification on the pre-construction needs/timeline and the subsequent check in with Mayor to move forward today.

I recommend letting them know we can be in touch by the end of the day.

Amy

From: Cohen, Emily (HOM) <emily.cohen@sfgov.org>

Sent: Monday, May 17, 2021 4:56:47 AM

To: Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>

Subject: cabins

Hey Amy,

Let's try to check in this morning re the cabins. [REDACTED]

[Cabins.doc](#)

Have you talked to MOHCD about 730 Stanyan? I have not but we should check in with them before proposing its use.

Thanks

Emily



Emily Cohen (she/her)

Interim Director of Strategy and External Affairs

San Francisco Department of Homelessness and Supportive Housing

Emily.Cohen@sfgov.org

Learn: hsh.sfgov.org | Follow: [@SF_HSH](#) | Like: [@SanFranciscoHSH](#)

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RE: Thank you mayor breed meeting 10/21/21

Power, Andres (MYR) <andres.power@sfgov.org>

Fri 11/5/2021 12:11 PM

To: Fay, Abigail (MYR) <abigail.fay@sfgov.org>**Cc:** Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>

Amy – can you please work on that when you get back? Thanks

**Andres Power** | Policy Director
Office of Mayor London N. Breed
City and County of San Francisco

From: Fay, Abigail (MYR)**Sent:** Friday, November 5, 2021 12:03 PM**To:** Power, Andres (MYR) <andres.power@sfgov.org>**Cc:** Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>; Hazelwood, Jacqueline (MYR) <jacqueline.hazelwood@sfgov.org>**Subject:** FW: Thank you mayor breed meeting 10/21/21

Andres, she has not read this letter. Is it possible for you/Amy to draft a response letter or come up with a plan of action for how to deal with this that we can take to Mayor. It's been a while since Carole sent this and Jackie and I are worried that the Mayor will wonder why we haven't responded yet, etc.

Abby

From: carole glosenger (via Google Docs) <[REDACTED]>**Date:** Tuesday, October 26, 2021 at 6:54 PM**To:** Sun, Selina (MYR) <selina.sun@sfgov.org>**Cc:** Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>, Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>**Subject:** Thank you mayor breed meeting 10/21/21

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

[REDACTED] attached a
document



[REDACTED] has attached the following document:

[Learn more.](#)



 thank you mayor breed meeting 10/21/21

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Snapshot of the item below:

Dear Mayor Breed,

Thank you so much for meeting with us on Oct 21, 2021. We were all pleased that you decided to drop the drop-in center for 730 Stanyan interim use.

Obviously, you get it. You understand our concerns about the lawlessness and chaos that is often caused by transient people coming to the Haight and occupying our streets.

Unfortunately, a drop-in center for transient homeless people is also planned for the affordable housing project at 730 Stanyan St. Twenty-five percent of the apartments are earmarked for the TAY population. However, the drop-in center will be open to transients passing through and they won't have sleeping arrangements. The Haight Youth Alliance has their eye on the management of that drop-in center. Why would the developers include a center like that within a family-oriented housing facility? We hope to have a discussion with you about this in the near future.

Also, you mentioned that you were not happy with the design of the affordable housing project. We have attended all 5 of the presentations by the developers and architects. There were many criticisms of the overall design. Good ideas were offered by various people but the developers and architects did not listen to anything. One of the ideas was to have more than one building or at least the look of more than one building. As of now, the design looks like a big hospital

Our other concerns are:

- The architects planned one elevator bank for the whole building. All corridors were connected through all floors. This does not seem to be a very safe situation.
- There are no set asides for seniors in the complex. If the design included more than one building, then one of them could be for seniors.
- Eight stories is way too tall for the site.

Thank you for inviting Captain Pedrini and Commander Walsh to join our meeting. It was good that they heard our concerns and it was interesting to hear what the police can and cannot do to alleviate crime. We hope that we can have more police surveillance on the street.

Can we meet with you again to discuss the crime situation on the street and the development of the affordable housing project?

Sincerely,

Carole Glosenger, President

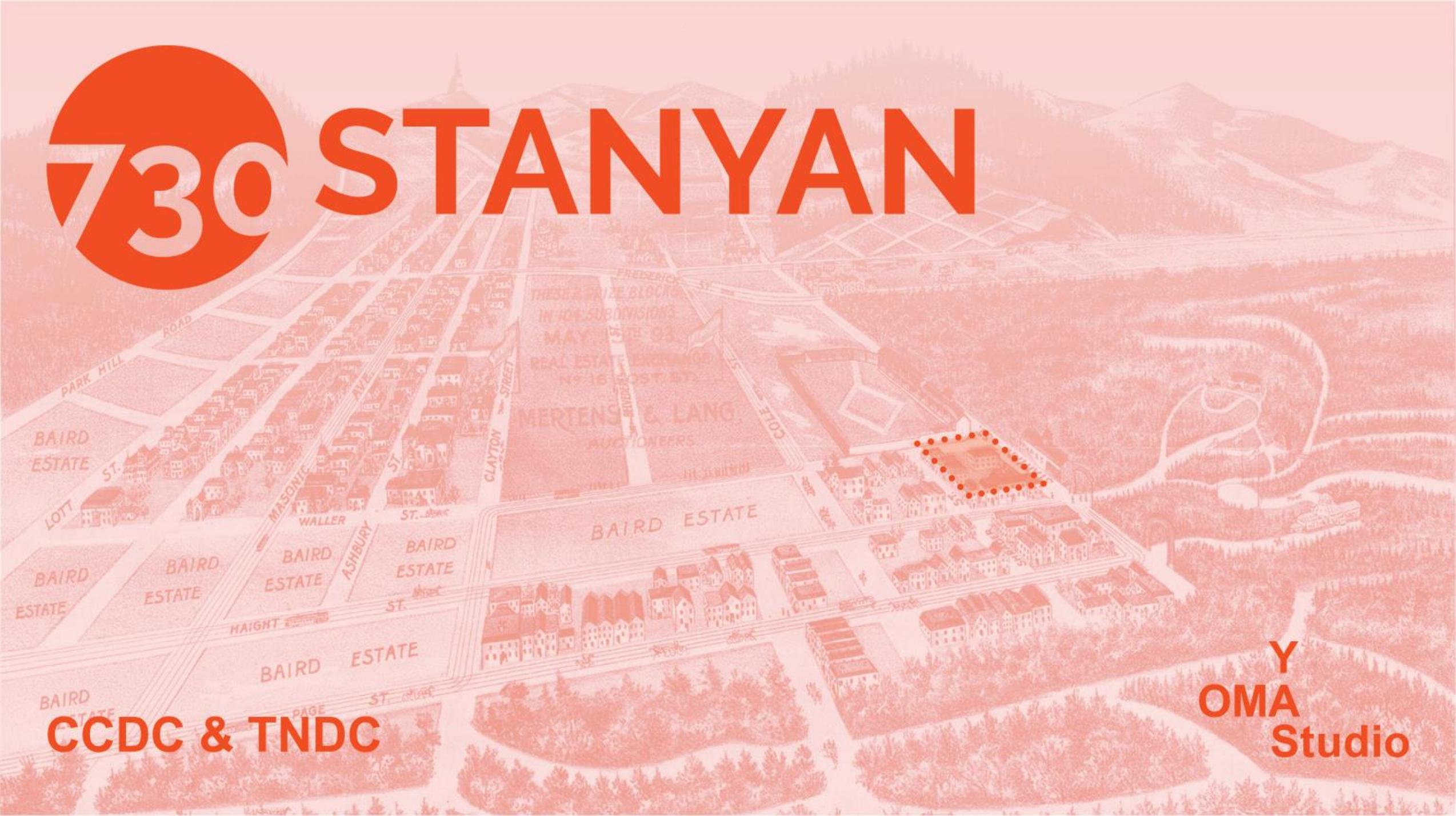
Cole Valley Improvement Association

Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA
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STANYAN



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MAROON PALETTE



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Fay, Abigail (MYR)

From: Gotthelf, Felicia (MYR)
Sent: Monday, April 19, 2021 3:58 PM
To: Bruss, Andrea (MYR)
Cc: Chan, Amy (MYR); Fay, Abigail (MYR)
Subject: Re: 730 Stanyan MLB Briefing Memo 04192021

Thanks, Andrea. I've sent them along to Abby.

Best,

Felicia

From: Bruss, Andrea (MYR) <andrea.bruss@sfgov.org>
Sent: Monday, April 19, 2021 3:50 PM
To: Shaw, Eric (MYR) <eric.shaw@sfgov.org>; Gotthelf, Felicia (MYR) <felicia.gotthelf@sfgov.org>
Cc: Chan, Amy (MYR) <amy.chan@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: RE: 730 Stanyan MLB Briefing Memo 04192021

Please send final materials to Abby cc'd here.

From: Shaw, Eric (MYR)
Sent: Monday, April 19, 2021 3:43 PM
To: Gotthelf, Felicia (MYR) <felicia.gotthelf@sfgov.org>; Bruss, Andrea (MYR) <andrea.bruss@sfgov.org>
Cc: Chan, Amy (MYR) <amy.chan@sfgov.org>
Subject: 730 Stanyan MLB Briefing Memo 04192021

See attached

BOS Question Time: Homelessness
Background Notes

Services in District 5

Supervisor Preston has been advocating strongly for increased shelter or navigation center services in District 5. HSH has looked at several potential navigation center sites in the district but none have met the needs of the program. While HSH does not have funding in the budget for a new navigation center, the City is open to exploring all possible sites.

During the pandemic the First Friendship Emergency Family Shelter (operated by Providence Foundation) located at First Friendship Church closed and guests were transferred to the Oasis Hotel. Supervisor Preston was instrumental in securing the site and raising philanthropic funds for the project. This year's budget included funding (Prop C) to operate a non-congregate shelter for families. HSH has entered into an agreement with Providence Foundation to continue to operate the Oasis as a long-term non-congregate family shelter.

Details on the Oasis Hotel Family Shelter:

- 900 Franklin Street
- Operated by Providence Foundation
- Serving families with children
- 40 non-congregate rooms
- 15 emergency beds

730 Stanyan

During the Pandemic, 730 Stanyan operated as a safe sleep. This past summer, when the City thought that the development project was going to break ground, Safe Sleep Site at 730 Stanyan was closed. When it was later learned that the timeline is slower than expected, you gave the go-ahead to activate the space. Supervisor Preston felt strongly that there should be a drop-in center that could offer services and hygiene during the day for homeless youth. During the budget add-back process, he secured \$90K this year and \$133K next year to activate the site for this purpose (addback to DPH).

The Department of Homelessness and Supportive Housing moved forward with plans to activate the site as a "pop-up" drop-in center. HSH issued a solicitation and Homeless Youth Alliance was the only applicant for the funds. Through the program development process, it became clear that the addback resources could only fund the staffing cost but was insufficient to cover the full cost of operating the program, including leasing of bathrooms and showers, supplies, and insurance. HSH estimates that it will cost a minimum of \$372,000 annually to operate the program at the minimum standard to safely deliver services. Given that there is a \$280,000 funding gap, the City opted to not move the project forward. The project as proposed and funded would have had limited impact on housing placement and housing expansion goals outlined in the Homeless Recovery Plan. Therefore, HSH under your direction has pulled out of the project and is working with DPH to see how these funds could more impactfully serve homeless youth.



Purchasing a Hotel in District 5

The City put forward a proposal to purchase the Buchanan Hotel at 1800 Sutter Street which would have provided approximately 130 units of housing for people exiting homelessness. After significant community concerns were raised, the owners of the hotel withdrew the hotel from consideration for City purchase. Throughout this process Supervisor Preston has advocated strongly for the acquisition of the Gotham and Majestic hotels in the district.

The City has already moved forward on the acquisition of three properties that will add 237 new units of housing for people existing homelessness, and we continue to pursue many other options inside and outside of District 5. These purchase negotiations are confidential and by discussing them in a public forum we could undermine the City's ability to secure properties for this purpose.

Negotiating Strategy

Site Details:

- 835 Turk Street, Vantaggio Suites (formerly known as the Gotham Hotel).
- 114 room residential hotel, all private baths
- Current status:

Site Details:

- 1500 Sutter Street, Majestic Hotel
- 60 room tourist hotel, 5 stars
- Current status:

From: [Adams, Dan \(MYR-DEM\)](#)
To: [Fay, Abigail \(MYR\)](#); [Wilson, Jordan \(MYR\)](#); [Paulino, Tom \(MYR\)](#); [Groffenberger, Ashley \(MYR\)](#); [Kittler, Sophia \(MYR\)](#); [Lynch, Andy \(MYR\)](#)
Cc: [Sawyer, Amy \(MYR\)](#)
Subject: RE: Question time Notes Draft for Tuesday
Date: Monday, November 8, 2021 1:24:44 PM
Attachments: [11.9.21 DRAFT Notes for Question Time DA.doc](#)

Thanks Abby. Looks good. I've made a few edits in the attached.

From: Fay, Abigail (MYR)
Sent: Monday, November 8, 2021 11:41 AM
To: Wilson, Jordan (MYR) <jordan.wilson@sfgov.org>; Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Lynch, Andy (MYR) <andy.lynch@sfgov.org>
Cc: Adams, Dan (MYR-DEM) <dan.adams@sfgov.org>; Sawyer, Amy (MYR) <amy.sawyer@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Hi All. See attached for most up to date notes. I added some stuff on homelessness recovery plan. Amy – can you proof the entire doc? Dan, there's some content that I think would be good for you to proof as well.

Thanks,
Abby

From: Wilson, Jordan (MYR)
Sent: Monday, November 8, 2021 10:30 AM
To: Fay, Abigail (MYR) <abigail.fay@sfgov.org>; Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Lynch, Andy (MYR) <andy.lynch@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Looping in Andy. We're waiting on Fire to get back to us before we finalize the EMS remarks.

From: Fay, Abigail (MYR)
Sent: Monday, November 8, 2021 10:07 AM
To: Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>
Cc: Wilson, Jordan (MYR) <jordan.wilson@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Thanks, Tom. Saving these on the O Drive now. O:\Common\Mayor's Briefings-London Breed\2021\11. November\Week of November 8\11.09.2021 Question Time

Jordan, let us know when TPS are in for opening remarks and the answer to the one question topic.

Abby

From: Paulino, Tom (MYR)
Sent: Monday, November 8, 2021 9:40 AM
To: Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

[Love that](#) 😊 New version with updates here.

From: Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>
Sent: Monday, November 8, 2021 9:33 AM
To: Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Further clarification...

The bottom line for the elections supplemental is \$11.9M, \$6.9M of which is NEW money (\$5M is other revenue in the dept that is being repurposed)

From: Groffenberger, Ashley (MYR)
Sent: Monday, November 8, 2021 9:28 AM
To: Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Shoot sorry.. Fire is \$2.5

From: Groffenberger, Ashley (MYR)
Sent: Monday, November 8, 2021 9:26 AM
To: Paulino, Tom (MYR) <tom.paulino@sfgov.org>; Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Fire is \$2.4 million
Elections is \$6.9 million

From: Paulino, Tom (MYR)
Sent: Monday, November 8, 2021 8:57 AM
To: Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>; Fay, Abigail (MYR) <abigail.fay@sfgov.org>
Cc: Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>
Subject: RE: Question time Notes Draft for Tuesday

Ashley – you have time to sync up on this this morning after staff meetings?

Preston letter attached here.

From: Kittler, Sophia (MYR) <sophia.kittler@sfgov.org>
Sent: Saturday, November 6, 2021 10:48 AM
To: Fay, Abigail (MYR) <abigail.fay@sfgov.org>; Paulino, Tom (MYR) <tom.paulino@sfgov.org>
Cc: Groffenberger, Ashley (MYR) <ashley.groffenberger@sfgov.org>
Subject: Question time Notes Draft for Tuesday

Hi Tom and Abby,
Here's a draft of notes for QT.

A few outstanding things -- I'm not sure what the total amount for the two supplementals are.

Tom, can you work with Ashley to get those numbers, finalize in here and in the talking points, and get them to Abby? Also, do you have a copy of the letter from Supervisor Preston to Shireen McSpadden / the Mayor that we can include as an attachment?
Dunno what else may be needed.

Amy I think will help us monday add more about the general Homelessness Recovery / Rehousing plan if we want to add that as more background, but this will definitely cover whatever his immediate topic is.

I've removed all Haney / Housing stuff -- if you see any remnants, delete.

Privacy

Soph

Sophia Kittler
Office of Mayor London N. Breed
415 554 6153 (desk)

MEMORANDUM

TO: Abigail Stewart-Kahn, Director
Dedria Black, Deputy Director of Programs
Gigi Whitley, Deputy Director for Administration and Finance
Emily Cohen, Director Strategy and External Affairs

FROM: Mecca Cannariato, Director of Outreach and Temporary Shelter
Lisa Rachowicz, Navigation Center and Shelter Programs Manager
Joseph Lippi, Healthy Streets Operation Center (HSOC) Liaison

DATE: February 12, 2021

SUBJECT: **Program Proposal for the FY21-22 Continuation of Safe Sleep**

Executive Summary

The COVID Command Center (CCC) established Safe Sleep villages and sites as a part of the emergency response to provide individuals in tents the ability to safely shelter in place while keeping sidewalks and other impacted areas clear. Current Safe Sleep programs have been funded through June 30, 2021. This memo provides recommendations for the continuation of this program as an ongoing service of HSH.

This memo includes the following sections:

- Strategic Framework Alignment
- Recommended Number and Locations of Programs
- Proposed Program Guidelines
- Organizational Structure and Staffing
- Cost Analysis and Potential Cost Saving Strategies

Summary of Recommendations

The Outreach and Shelter Team recommends continuing to operate Safe Sleep programs during the coming fiscal year, with a variety of programmatic changes as described in this memo. Programmatic changes needed to make Safe Sleep a recommended program include:

- Establish programmatic expectations for guests and providers to ensure villages are safe, service-driven, and achieve the goal of stabilizing clients and preparing them to connect to the broader system of care.
- Create consistent practices to centralize intakes and allow placement into villages by SFHOT, HSOC, and community providers.
- Identify a roving clinical provider to respond to behavioral health crises that occur at Safe Sleep locations.

2 | Program Proposal for the FY21-22 Continuation of Safe Sleep

- Create clear consistent staffing and service levels across sites and adjust contracts to account for service expectations.

Strategic Framework Alignment

Safe Sleep was originally established as an alternative option for a significantly-reduced shelter system during the COVID emergency, but the Shelter and Outreach teams consider Safe Sleep an important tool that should be maintained within the system of care as a pilot even as the COVID emergency winds down. Safe Sleep is the lowest-threshold “front door” to the Homelessness Response System. Safe Sleep should operate with a service-oriented model aimed at building stability and trust with guests and supporting them through linkage to services.

The goal of Safe Sleep will be to provide a safe location for unsheltered guests to stay in order to stabilize and be connected to the broader system of care. Safe Sleep is intended to support clients who are resistant to shelter settings but are seeking safety while accessing support services.

While Safe Sleep is not a traditional shelter, it will be managed within the Shelter and Navigation Centers division of HSH. When appropriate, and as there is availability, guests should be transitioned to shelters, Navigation Centers, or other indoor service settings. Guests should be assessed through Coordinated Entry and supported to access housing resources to which they are eligible. Achieving the goal requires on-site services and program management.

Villages vs. Sites

The Safe Sleep program has two district programmatic designs in current operation: Safe Sleep Villages and Safe Sleep Sites. The Villages are robustly staffed and offer meals and various services to guests. The Sites are lightly staffed with security and provide minimal services to guests.

While the Safe Sleep Sites may be appealing from a budgetary perspective relative to the Safe Sleep Villages¹, the limited staffing, security, and services at these Sites have led to difficult, disruptive, and often unsafe conditions. These conditions include but are not limited to widespread drug dealing and violence including a recent stabbing at the 180 Jones site. Prior to its closure, 750 Eddy received consistent negative feedback from neighbors on Twitter and other social media (see [Hoodline article](#)). Staff have had difficulty controlling the flow of guests and both sites contained a far larger number of tents than was planned or safe per COVID safety best practices. Additionally, at various times, the Healthy Streets Operation Center (HSOC) was asked to assist with 750 Eddy and 180 Jones which diverted resources away from other activities. HSOC has not needed to assist with any of the Safe Sleep Villages, and the services and approach at these program locations has generally resulted in positive feedback and smooth operations.

Therefore, we consider the staffing and services model of the Villages with an added emphasis on linkage to the system of care is aligned with the Strategic Framework, but the model of Safe Sleep Sites is not aligned or recommended.

Pilot Period

Because this is a new program, it should be evaluated for effectiveness at achieving its goal, as stated above. The Shelter Team recommends continuing to operate Safe Sleep per the parameters below for FY21-22. As of February 2022, the Shelter Team will assess programmatic operations and outcomes, as

¹ Approximately \$50 per tent per night at the Sites vs. \$225 per tent per night at the Villages

well as whether the program continues to align with the Strategic Framework, and make additional recommendations for continued funding into FY22-23.

Number and Location of Programs

Safe Sleep should be considered a neighborhood-based program. Sufficient locations are needed to allow unsheltered individuals to stay in or near the neighborhood where they reside. In particular, outreach teams have noted that individuals in the Bayview, Mission and Haight are less likely to leave their neighborhood to access services. Additionally, if there are insufficient locations, it will lead to adverse impacts on the neighborhoods where Safe Sleep programs operate, as guests will be transported or will migrate from other parts of the City to access that site. However, programs are expensive to operate and require significant community buy-in to launch and run, which means only a limited number of programs are feasible.

The Shelter Team recommends continuing to fund and operate the current programs, which represent an equitable spread across a variety of neighborhoods, to the extent feasible based on lease agreements for the specific locations.

To the extent funding is limited, we will prioritize hosting sites in the Bayview and Tenderloin first, with sites in the Haight and Mission as the next priority.

Priority	Neighborhood	Current Village	Lease Expiration	Site Operator	Spots
1	Bayview	Jennings Safe Sleep	6/30/21	United Council (under Heluna Health)	21
2	Tenderloin	Fulton Safe Sleep	Possible extension to 6/30/21	Urban Alchemy	108
3	Haight	Stanyan Safe Sleep	6/30/21	Homeless Youth Alliance (under Larkin Street)	40
4	Mission	South Van Ness Safe Sleep	unknown	Dolores Street Community Services	33
5	Mid-Market	Gough Safe Sleep	6/30/21 Available until Feb. 2023	Urban Alchemy	44
Priority	Neighborhood	Current Site		Provider	Spots
0	Tenderloin	180 Jones Site	unknown	n/a	15

Contracts with most site operators extend through June 30, 2022 with sufficient contingency to allow most recommended program changes without needing amendments.

Alternative Locations Needed

To the extent FY21-22 funding is budgeted for Safe Sleep, HSH will need work with the Real Estate Department to explore whether and how site leases or MOUs can be extended. Currently, use of the locations will expire by June 30, 2021.

- Tenderloin: The use of Fulton Mall is likely to end during the calendar year as the City (and City Hall) reopens. When that occurs, it will be a priority to identify alternative locations in the Tenderloin to replace that location, though it is unlikely that a site is available that will be able to provide the number of slots currently delivered at Fulton Mall. Multiple smaller locations in the Tenderloin will be cost prohibitive, so we anticipate having less ability to adequately serve the Tenderloin through Safe Sleep upon closure of this site. The 33 Gough site could be extended through February 2023, but cannot serve the capacity lost through the Fulton Mall closure.
- Bayview: The Jennings site currently operates on a temporarily-closed public street. There have been numerous complaints from area businesses based on the closed street, and this is not a sustainable location ongoing. HSH should immediately begin seeking alternative settings within the Bayview neighborhood to continue to offer Safe Sleep to this community so that a transition can occur by or before June 30, 2021, when the MOU expires.
- Haight: The Stanyan location will be developed for affordable housing beginning this summer and will no longer be a viable location for Safe Sleep. HSH should immediately begin seeking alternative settings within the Haight neighborhood to continue to offer Safe Sleep to this community so that a transition can occur by or before June 30, 2021, when the MOU expires.

Proposed Program Guidelines

A consistent program model is needed across sites, including consistent program guidelines for intakes, service levels, operational expectations, standards of care, and data management. Sites have been set up to respond to the COVID emergency without consistent structure or enforced program guidelines. Upon transition to HSH, the Shelter Team will establish a clear and consistent set of programmatic and operational standards for all sites aimed at achieving the program goal. The Shelter Guidelines will apply, with potential adjustments based on the new program model.

Provider Accountability

Provider contracts should include guidelines for ensuring guests connect to the system of care, including to benefits programs, mobile access points, street medicine and other programs supporting guests toward stability. Care Coordinators for each site will be connected to the broader system of care and trained on how to best support guests to access services. Care Coordinators will facilitate other partner providers to access the sites and deliver services (e.g., Mobile Access Points, Homeward Bound, Street Medicine, etc.).

Care Coordinators will engage guests in care plan goals related to their Coordinated Entry status. For guests who are Housing Referral Status, the staff will partner with Coordinated Entry housing navigators to assist guests in getting their documents ready for housing. For guests who are not Housing Referral Status, the staff will encourage guests to connect with mobile access point staff to engage in problem-solving and/or Coordinated Entry assessments.

Guest Accountability

The Safe Sleep programs were originally stood up as a response to the COVID-19 pandemic; therefore, no limit on length of stay was established. Upon HSH taking over the management of these programs, we will seek DPH guidance in determining when to implement time-limited stays in the Safe Sleep programs. Time-limited stays are an important factor in establishing system flow.

Once implemented, time-limited stays at the Safe Sleep programs are recommended to be 60 days with the possibility of a 30-day extension. Participation in support services is encouraged, but optional. However, participants must participate in support services in order to be eligible for the 30-day extension of stay. This includes working on their care plan goals, such as engaging with a mobile access point staff for problem-solving or CE assessment services.

If a guest is Housing Referral Status, they will be offered the option of a transfer to a Navigation Center program during their stay. If they decline, they can remain at the Safe Sleep program until they are successfully housed, as long as they continue to participate in the housing process.

The program rules will mirror the shelter rules in our existing system. Exits based on rule violations will be subject to the Shelter Grievance Policy. This may add increase costs as more and more programs fall under the Shelter Grievance Policy, such as an additional Shelter Client Advocate and/or additional arbitrator.

Proposed Service Levels

Safe Sleep programs should be service-oriented, but do not need the level of on-site services that is typically offered at Navigation Centers or SAFE Navigation Centers. The following service needs have been identified by the Outreach and Shelter Team:

- All program locations should have 1 FTE Care Coordinator to provide on-site linkage to services and coordinate visits to the sites from other care providers (e.g., SFHOT case managers).
- Case management services should be delivered on a roving basis by SFHOT. Services should be oriented toward connecting clients to the system of care, conducting assessments, and motivational interviewing regarding accessing health care, shelter and/or housing.
- A roving licensed behavioral health clinician is needed to support all Safe Sleep programs with behavioral health crisis response and ongoing connections to care for high-need guests. Due to the low-barrier nature of Safe Sleep, many guests are actively using substances and/or have high behavioral health needs. Currently, certain sites contact the SFHOT clinical supervisor when a guest is in crisis, but this is not sustainable long-term or across all sites.

These proposed service levels will be evaluated after the first six months of operations to determine if adjustments need to be made. If SFHOT roving case management is insufficient or cannot be sustained at current levels, we will consider staffing the Safe Sleep operators at a case management ratio matching the SAFE Navigation Centers at 1:40. However, more assessment of guest uptake of case management services is needed before adding this service to contracts.

Centralized Referrals

HSH and its partner programs must have the ability to place guests into all Safe Sleep programs. Under current operations, four of the locations accept referrals from HSOC while two locations manage all referrals and intakes with no referrals allowed from HSOC or SFHOT. Inability to make placements into programs in certain neighborhoods inhibits the effectiveness HSOC operations and SFHOT outreach activities, and/or it requires those teams to transport clients accepting the referral to other neighborhoods. When programs fully transition to HSH management, guidelines should be adjusted to ensure HSH programs can refer into all program locations.

Shelter Standards of Care

Food standards and practices are inconsistent across sites. Some sites provide food themselves (funded through their HSH contract) while others use the HSH contract for feeding services with Salvation Army. The standards for the type and quality of food is inconsistent. With the transition to HSH, the shelter program will apply the shelter standards of care to the sites and create clear guidelines for feeding.

Data Management

All sites must maintain accurate and updated client records. Records should include basic data about guests, including intake date and exit date, and should accurately account for vacancies to facilitate referrals to vacant slots. Each program will be set up in the ONE System and guests will be enrolled. All guests should be assessed through Coordinated Entry.

Organizational Structure and Staffing

Current Structure

The Safe Sleep program is currently operated at the COVID Command Center (CCC) using approximately 5.0 FTE program management staff, plus additionally administrative support functions from the CCC.

CCC Title	Est. FTE	Description
Safe Sleep Lead	1.0 FTE	Current and long-range planning, project management, general program oversight and staff supervision, communication with CCC branches
Program Management	1.0 FTE	CBO communications and management, CIRs, comms liaison from CCC, RTZ oversight, ONE system familiarity
Contracts and Budget Analysis	1.0 FTE	Ongoing budget management, adjustments, liaison between Safe Sleep and HSH contracting, project management, MOU management
Construction Manager	1.0 FTE	Project management, infrastructure, and construction planning and implementation
Admin Assistant	1.0 FTE	Guest transportation scheduling, RTZ data input, site availability, inventory management assistance
CCC Admin	unknown	Inventory management, supply distribution, supply ordering, vendor scheduling, POs, invoice reconciliation
CCC Admin	unknown	DPW and Recology coordination; supply delivery

According to input from CCC personnel, the program requires this level of staffing because a significant amount of operational functions were initially provided through the disaster response and were not outsourced to providers to manage via their contracts. Additionally, there has been consistent activity related to scouting locations, setting up new locations and demobilizing locations, which requires expert support from Real Estate, Public Works, and other City staff.

Proposed Structure

We recommend the following internal staffing structure to manage Safe Sleep, as well as work orders with other departments to provide specific specialty functions.

- 1.0 FTE 2917 Program Support Analyst,² reporting to the Navigation and Shelter Manager, responsible for the following summary tasks:
 - Communications with providers, including shelter system updates and program oversight
 - Receive and address critical incident reports
 - Draft, maintain and update contract scopes of work and program policies and procedures
 - Monitor systems to review program data, performance and issues
 - Maintaining program records, including MOUs, leases, contracts, etc.
 - Coordinating with supporting departments
- Site Set-Up, Demobilization and Facility Maintenance: Per the discussion above, there are at least 3 sites that will likely need to be demobilized and reestablished in new locations over the summer and fall, as well as ongoing facility management needs across sites. This will require several layers of staffing support:
 - 2.0 FTE Stationary Engineer in HSH Facilities Unit³ to coordinate with Real Estate and Public Works to support site set up, site demobilization, and ongoing facility management needs.
 - MOU and work order with Public Works to provide site set-up and demobilization support for FY21-22.
 - DSW assigned to HSH Real Estate team to provide project management support for at least a 6-month term, including coordination between HSH Real Estate team, the City's Real Estate Division, Public Works, HSH Shelter Team and HSH Facilities.
 - An additional DSW assigned to the HSH Real Estate team will be needed to.
- 1.0 FTE behavioral health clinician⁴ is needed to support all Safe Sleep programs with behavioral health crisis response and ongoing connections to care for high-need guests. There is an existing budget request from the Shelter Team to build a roving clinical team for the shelter system; this Safe Sleep need could be fulfilled with 1 FTE added to that existing budget request. The budget request proposes either an in-house clinical team for the shelter system or a work order to expand SFSTART program (DPH contract).
- Outsourced Supply/Inventory Management: The shelter team will need to convene Safe Sleep providers to assess all facility-related needs and negotiate options for outsourcing various tasks, services, and supplies. As feasible, we will delegate certain tasks currently performed by CCC personnel to site operators, including supply ordering, maintenance, data management, etc.
 - Current tasks include contracting for port-a-potties, hand washing stations, hand sanitizers, lighting, showers, trailers, shipping containers, etc., as well as purchasing larger supplies including tables, chairs, bike racks, canopies, etc.
 - This could reduce the existing personnel needs within the CCC structure by approximately 1.0 FTE.

² Budget request submitted

³ Budget request submitted

⁴ Budget request submitted

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- To the extent these tasks or a portion of them are retained by HSH, it may require additional FTEs within the Shelter Team or the HSH Facilities unit.
- Administrative Support (no new staffing requests):
 - Transition budget management, contracting, MOUs and lease functions to appropriate teams within HSH. Contracts Unit already manages these contracts.
 - General program oversight provided by Shelter and Navigation Center Manager; administrative support provided by program support analyst.
- Knowledge Management: As it expands in scope, the Shelter Team requires general analytical support on developing policies and procedures and knowledge management for all shelter programs, including expansion programs like Safe Sleep, RV and expanding congregate systems. The Shelter Team will be requesting 1 FTE for this role, a portion of which will support Safe Sleep.

Cost Analysis and Cost Saving Strategies

Current Contract Costs and Staffing⁵

Village	CBO	Spaces	Total Operating Cost - Per tent per day (PTPD)	Meals (included in PTPD)	Showers/Toilets (included in PTPD)	Security	Set-Up Cost (one-time)	Estimated Demob Cost	Staffing Levels ⁶
Fulton	UA	106	\$164.16	\$44 (HSH Salvation Army Contract)	\$9.08 (shower trailer provided in-kind by UA; toilets in contract)	CBO provides own security	Unknown (expansion was ~\$70k)	\$70-100k	Day: 11 staff (1:10) Swing: 9 staff (1:12) Night: 9 staff (1:12)
Gough	UA	43	\$252.84	\$44 (HSH Salvation Army Contract)	\$26.60 (shower/toilets in contract)	CBO provides own security	\$167k	\$70-100k	Shift 1: 10 staff (1:4) Shift 2: 8 staff (1:5) Shift 3 8 staff (1:5)
Stanyan	HYA	35	\$190.77	\$44 (HSH Salvation Army Contract)	\$34.14 (shower/toilets in contract)	Treeline Security (funded by MOHCD)	Unknown	\$70-100k	Day: 3 staff (1:12) Swing: 3 staff (1:12) Night: 3 staff (1:12)
S. Van Ness	DSCS	33	\$287.12	\$38 (Provider Contract)	\$27.08 (shower/toilets in contract)	CBO provides own security	\$233k	\$70-100k	Day: 9 staff (1:4) Swing 3: 6 staff (1:6) Night: 5 staff (1:7)
Jennings	UCHS	18	\$234.19	\$4 (Provider Contract)	\$4.01 (shower/toilets provided in-kind by UCHS)	unknown	\$81k	\$10-30k	Day: 4 staff (1:5) Swing: 4 staff (1:5) Night: 3 staff (1:6)

⁵ All costs in this table identified via CCC program management team budget documents.

⁶ Appendix C includes a complete list of staff roles by location for four of the villages.

The table above describes the current operational costs for Safe Sleep villages. The total operational costs typically include staffing, food, utilities, supplies, showers, RV rental, trash collection, storage rental, periodic repairs and other expenses associated with site upkeep. The budget figures show significant variability in the “per tent per day” costs across sites. A major driver of this variability is the cost of shower and toilet facilities, as well as the cost of food. There are other considerations, such as one-time costs, that impact the overall cost to operate Safe Sleep programs.

Showers/Toilets

Fulton Safe Sleep Village has been gifted a shower trailer. The contract supports staffing of the trailer, but there is no cost in the contract for rental of the equipment. Similarly, Jennings Safe Sleep Village provides access to UCHS shower and toilet facilities, lowering the daily cost of that program. Shower facility rental represents a significant portion of the per tent per day costs at other sites, so the Fulton per tent per day should not be assumed to be achievable elsewhere without additional donations of shower trailers or similar facilities.

Food

Three of the programs use an HSH Salvation Army contract to provide meal services daily. Other programs cook their own food or contract for it, at lower cost. Salvation Army provides meals at \$44 per tent per day. Research has identified that other meal providers (e.g., Meals on Wheels, which provides food to shelters), offer nutritious meals at a lower cost than Salvation Army.

- Cost Saving Recommendation: As one option to lower costs, HSH may consider changing the meal provider for the sites that use the HSH contract for this service. Additionally, after the pandemic has ended and congregate meal programs reopen, HSH may consider prioritizing enrollment in CalFresh for guests paired with support to access free and reduced cost meal programs in the community for one or more meals per day.

One-Time and Non-Budgeted Costs

The total operating costs included in the table do not include certain one-time or capital costs. There have been variable and significant one-time set-up costs, with \$233,000 in capital costs for the South Van Ness village as an example. Public Works has estimated a range of costs associated with demobilizing each site. Multiple sites may need to demobilize and be relocated in the coming months, and these costs could reach \$100,000 per site.

- Cost Saving Recommendation: HSH should explore the option of including site set-up and demobilization costs in the CBO operator’s budget. This is commonly practiced in new shelter set-up or construction projects at shelters. Site operators may be able to contract for cost-effective labor to establish and/or demobilize their sites.
- Cost Saving Recommendation: The CCC program management team has offered the following suggestions for how to minimize costs associated with new site set-up:
 - Avoid sites with slopes
 - Avoid sites with separation of lots
 - Ensure sites have access to utilities and services (water, sewer, electricity)
 - Consider purchasing a modular office for sites, instead of paying for monthly rental of an RV or trailer for this purpose

Due to the emergency nature of the program, the CCC purchased certain for the program rather than outsourcing to the site operators. This includes PPE, trash bags, canopies, hygiene kits, and other general supplies. The costs of these are not included in the per tent per day estimate in the table above.

Staffing Levels

As described in the table above, staffing levels vary across sites, with two sites having a 1:10 or 1:12 ratio of staff to guests, and three sites operating with 1:4 or 1:5 ratios. See appendix C for more description of the types of staffing at each site by shift.

- Cost Saving Recommendation: While there is significant variation across sites, and staffing levels should account for fixed needs and site-specific constraints, we do believe improvement is possible related to staffing levels. While not all sites may be able to achieve the 1:12 ratio seen at Fulton and Stanyan, we believe all sites should reasonably be able to operate at a 1:8 ratio.

The Shelter Team will work with providers to ensure staffing ratios are appropriate to the service goals of the program, but also reasonable and effective. Providers operating at lower ratios will be asked to provide a plan documenting required staffing and options to reduce staffing levels for review and approval by HSH Shelter Team. Two aspects of village operations should be considered when implementing a proposed staffing ratio change:

- What staff are needed to ensure safety and comfort of guests and workers given the layout, structure and services provided at the site (staffing entrances and exits, front desk, bathrooms, etc.)?
- How many general staff are required to ensure guests receive appropriate attention and safety (general ratio of population to staff)

HSH will consider these issues when evaluating proposed staffing levels at each location.

Overall Contract Cost Assumptions

Given the degree of variability across programs as discussed above, it will be difficult to establish a standard per tent per night cost for the program to adhere to moving forward or to use to establish program budget thresholds. The average per tent per night cost across the five programs is \$225. Given the various considerations, we might assume the costs at Stanyan Safe Sleep, at \$191 per tent per night, as a good model for the following reasons:

- Includes shower and toilet costs: does not misleadingly exclude a major program cost
- Operates at a high staff to client ratio: shows efficient staffing patterns
- Uses the HSH Salvation Army contract for food: while high, is consistent with several other programs and could be reduced through a new contract
- Receives security via MOHCD: this lowers the cost slightly, but recommend removing Treeline from future programs

Including unaccounted for costs currently managed by the CCC, a rough target of \$200 per tent per night for ongoing operations may be reasonable. At current capacity of 261 spots, contracted programs under a refined model may total \$19,053,000 per year, assuming all locations remain open in the current locations and do not require demobilization or new site set-up.

APPENDIX A. SAFE SLEEP PROVIDER FEEDBACK

Urban Alchemy

Participants:

- Bayron Wilson (Director of Operations)
- Ian Clarke-Johnson (Director of Civic Center, UN Plaza)
- Rob Cedilla (Fulton Ops Manager)
- Done Naly (33 Gough Ops Manager)

Referrals and Intakes

- What is the process for managing referrals and intakes?
 - There are sometimes when walk-ups happen which are challenging to address and can lead to some delays.
 - This puts on site staff in a somewhat challenging position as they try to refer to HSOC.
 - They want a number to contact when there are walk-up clients and how to handle this. What do we do here?
- Have referrals and intakes been working well, or could the process be improved?
 - HSOC referral process going well generally.
- How have guests responded to the site (positive, negative, neutral)?
 - Mostly positive experiences for guests.
 - They have had to be somewhat lenient with the number of days the clients are gone given the low barrier to services. Has been a delicate balance.
 - Generally they like this flexibility, but when clients are exited it can be dramatic and difficult
 - At the Fulton Village, the rain and wind has been a challenge. They don't have enough palettes (at Fulton). Need to ensure that everyone has these in advance on any weather event. This is the biggest complaint.

Services on Site

- What types of services would be most valuable to add at your site?
 - Laundry service on site
 - A private area designated for private conversations for clients (mostly at 33 Gough)
 - Showers move from 5 to 7 days per week and extended hours (especially for those who go to work and come back from work at night)
 - Shower shoes
 - More garbage bins and pick ups
 - Ensuring enough platforms and tarps in advance of any weather event and ways to secure tents to ground.
 - Additional storage space for clothes, bikes, others issues.
 - Ideally one big storage compartment on site for everyone to use and heavy duty plastic/weather proof bin that can sit in each square.
 - Conversations with guests about downsizing can be really challenging and having some big bins (e.g. 64 gallon trash can) would be helpful
 - Ideally a community/quiet area outside of the tent area for reading, relaxing, etc.
 - Small lights for guests
 - Heating lamps

- Incentives/gift cards/BART/MTA tokens for rewarding positive steps forward on care plan
- Other community supported services (exercise classes, etc.)
- Safe injection site.
- They would like uniform tents like Mother Brown's
- Dog park area fenced in
- How much of these services are needed (e.g., occasional roving services vs. permanently on-site)?
 - Consistently on site mostly. With outreach services

Linkage and Flow –

- What strategies could be employed at the site to encourage guest connection with the homelessness response system?
 - The sites have care coordinators who help assist with this
 - Rapport-building sometimes is hard, but positive steps are being made
 - Need to ensure that all members of the team are given consistent, reliable information so they aren't misled or discouraged by the system that may have let them down already.
 - E.g. super simple, quick steps to take to have a "quick win"
 - Ideally on-site outreach from key departments (DMV, SSI, GA, etc.) since guests might have a difficult time going to these offices
- What estimated portion of your guests would be willing to accept a shelter or Navigation Center bed (e.g., after stabilizing)?
 - Estimated that 30-40% of 33 Gough guests would go to navigation center. But some still prefer and feel safer in a safe sleeping site.
- What portion are interested in support finding housing?
 - Most of the clients are very interested in this.

Operations and Layout

- How are operations at the site?
 - Mostly good. They would like a water station
 - Ideally spread the restrooms out more so they are closer to more tents and people have to walk less.
- After COVID, should tent spacing be decreased?
 - They would not do this. They are worried about how this would impact the community.
- How should the layout or operations change in a post-COVID world?
 - Very minimally. More communal space.

Dolores Street Community Services

Participants:

- Yesenia Lacayo, Director of Shelter Program, Dolores Street Community Services

Referrals and Intakes

- What is the process for managing referrals and intakes?

- Process is going well. This has always been fairly smooth. HSOC referrals are overwhelming majority.
- Have referrals and intakes been working well, or could the process be improved?
 - There is a big push from the community partners to have referral access (Latino Task Force, for example)
 - They would like a way to address walk ups and have a direct point on contact.
 - How and when to exit folks who don't show up each evening
- How have guests responded to the site (positive, negative, neutral)?
 - The site is mostly chill.
 - Guests that come from other neighborhoods have had a harder time adjusting and often go back to their neighborhood every day
 - Many guests arrive frustrated by the resolution that may have precipitated their arrival, so they have to work through that.

Services on Site

- What types of services would be most valuable to add at your site?
 - On site medical care (nurse) with clinic hours
 - Dedicated mental health services; experiences working with Mobile Crisis has not been helpful
 - Additional storage that can be locked (either big storage or small personal storage)
 - Some more privacy (walls) around the tents
 - Petty cash to help folks with their needs (shoes, toiletries, etc.)
 - On site laundry
 - Linen service for clean blankets
 - Equitable and safe access to electricity
 - Additional city supported training for staff
 - De-escalation
 - Burn out prevention
 - Vicarious trauma
 - Mental health 101

Linkage and Flow –

- What strategies could be employed at the site to encourage guest connection with the homelessness response system?
 - There needs to be a housing specialist *and* a care coordinator -- they are different jobs and different skills
 - It has been challenging to know exactly how to link folks to care, and training of the care coordinator has been tricky
 - Care coordinators needs more training on exactly how to navigate the system, get ID, etc.
- How have guests responded to services like mobile access points?
 - Some have been, but people get very discouraged if they don't get help they need.
- Do you know why guests leave or where they go when they exit?
 - Majority of exits have to do with people not showing up for a week or more
 - Some instances of violence that lead to exiting
 - They would like more guidance on what the grievance and warning process is
- What estimated portion of your guests would be willing to accept a shelter or Navigation Center bed (e.g., after stabilizing)?

- None. The guests there don't want to get rid of more of their belongings and the barriers to smoking and using drugs are discouraging. And the concern about curfew.
- What portion are interested in support finding housing?
 - There is a high level of motivation to find housing, but people are really burnt out by the system and like the safe sleep spot. They likely will not take an SRO with a shared bathroom and kitchen in the Tenderloin.
 - Folks are willing to pay for what they want.

Operations and Layout

- How are operations at the site?
 - They would love a uniform manual for all the safe sleep village.
 - They would like to have more space between tents
- After COVID, should tent spacing be decreased?
 - No. ADA concerns, privacy, emergency exits, and general safety. People need space to keep things calm and there needs to be a clear entry and exit to the tents.

United Council for Human Services

Participants:

- Ms. Gwendolyn Westbrook, Director

Referrals and Intakes

- What is the process for managing referrals and intakes? Have referrals and intakes been working well, or could the process be improved? How have guests responded to the site (positive, negative, neutral)?
 - Yes, they have been working well. It has been a combination of United Council doing prescreens of clients to check on clients readiness. United Council is doing their own outreach to refill clients that have exited.
 - Also there have been placements through HSOC.
 - We have had a referral with a woman with too many belongings and she needed to pare down prior to admittance. We need staff that are able to help them getting access to their benefits.

Services on Site

- What types of services would be most valuable to add at your site? How much of these services are needed (e.g., occasional roving services vs. permanently on-site)?
 - Case Management services are in great need.
 - Mental health services are what would be the most helpful. Many clients come with trauma resulting in behavioral health needs. We have clients with severe mental health issues such as schizophrenia.
 - We need more affordable housing in the Bayview!

Linkage and Flow

- What strategies could be employed at the site to encourage guest connection with the homelessness response system? Are guests seeking these types of connections? How have guests responded to services like mobile access points? Do you know why guests leave or where they go when they exit? What estimated portion of your guests would be willing to

accept a shelter or Navigation Center bed (e.g., after stabilizing)? What portion are interested in support finding housing?

- United Council is also an Access Point.
- Clients go back to the streets when they are exited most often for behavioral health and impulsivity issues.
- We are not sure how many clients would accept shelter or nav center placement. Our clients are very distrustful of the system so safe sleep is a good model for them.
- If a client has a physical health issue they are more likely to go into a shelter if they have a mental health issue they are more distrustful and will not go into the shelter system.

Operations and Layout

- How are operations at the site? What operational challenges have arisen and how have you addressed them? Have you come up with any innovative ideas for how to improve operations while you've been managing the site? After COVID, should tent spacing be decreased? How should the layout or operations change in a post-COVID world?
 - We are in the middle of a street and the businesses around us have complained and have tried to stop the placement of this program.
 - Looking at a different a perhaps more safe and neighborhood approved location.
 - Platforms are important in the rain and more tarps.
 - We have a problem with staffing – not having enough.
 - The city is not supplying tents and sleeping bags like they are providing all the other supplies needed for the site, this is a huge barrier.

Homeless Youth Alliance

Referrals and Intakes

- 35 to 40 clients capacity
- Manage their own referrals
- Street Outreach began prior to site opening focused on 2 primary encampments in D5
 - Took note of how clients want program structured
 - Daily outreach till opening
- First intakes came primarily from 2 encampments in the neighborhood
 - Invited people inside in small groups
 - Established community norms
 - Then bring in next small group
- Keep waitlist once full, of folks who are interested from TAY partner providers
- As openings happen, they go down the waitlist and offer placements
 - Consult with outreach about who to prioritize – often advocate for high risk individuals
 - Give outreach about 1 week to find and engage client
- Work to make this program a community space, choose clients from the surrounding community
- Intake process is informal
- Clients sign participant agreement, program guidelines, code of conduct, grievance form, pet agreement
- ONE system intake is part of process, but optional
 - All clients offered ONE system intake, but some decline
 - ONE system intake feels too invasive for initial meeting with client
- Use a 1 page form to ask about client's medical history, harm reduction needs, etc.

- Orientation to program space, explain role of staff, services available on site
- Assist clients with moving into their designated space – help set up tent, etc.
- They do not do a belongings search or look in people's belongings

Client Response to Program

- Program model works for some people, not for others
 - Chronically homeless individuals who have already failed out of housing tend to like the site – right balance of structure and freedom
 - Individuals who are tired of being outside, never been to housing, and really want housing are often frustrated about being there, that this is their only option
 - Young folks, often traveling in and out of the city, have a hard time adjusting to the rules – this is more structure than they are used to
- Program has served about 70 people so far, only 4 have been exited
- No guests rule is hardest rule to adjust to for clients
- People don't want to sleep on the ground
- The structures (pallets, etc) are ok, but still not adequate, especially in the rain and cold
 - Not enough protection from the elements (tent and pallet)
 - Water still pools under tent on pallets during rain
 - Wind is hard on tents and other belongings in space
- Individuals having their own space is very important
 - Privacy
 - Make space their own – decorate space, etc

Services and Space

- Common Spaces – kitchen, charging station, library, art space, clothing closet
- Canopy covering front desk for staff
- Common area tent with TV and playstation
- RV for staff office
- Staffing: 3 staff per shift, many with lived experience and harm reduction experience
- Street Medicine clinic Wed 2-4pm onsite
 - Also Street Medicine works around the corner at a clinic in the neighborhood, so many clients go see them at clinic on MWF
 - Clinic is most critical service onsite
- Harm Reduction therapy center comes 2 times per week onsite for drop-in therapy – least used service, people don't always feel comfortable doing therapy onsite
- Acupuncture
- On-Call vet service, pro-bono
- Case Management
 - HYA Street Team/Access Point staff help with case management onsite and CE assessments
 - Regular staff also help with case management for clients who are too old for HYA access point services
 - Some clients want case management, others not
 - Important for CM services to be onsite permanently (not from a roving team) for trust-building
 - Ideal to have separate case managers and operations staff
- Onsite CE Assessments

- Problem-solving not helpful to most clients
- Most clients do want CE assessment
- Many clients want housing, but not many want housing in the Tenderloin, only in their own community (Haight)

Exits

- 4 exits for rule violations
- Some left town
- Some transferred to SIP hotels
- Few moved into housing
- Few required intensive mental health care – 5150
- Shelter – if offered, many clients would not take shelter – some maybe would accept a Nav Center placement, but not traditional adult shelter

Layout and Operations

- Construction/site work has been a little disruptive
- Weather has a huge impact on the site
 - Rain, wind most difficult
 - Parking lot doesn't drain
 - Electric shorts out during rain, used tarps to cover during rain (not great) until DPW came and built a frame to cover the electric unit
- Need better living accommodations in these sites for survival
- Platforms are better than sleeping on the ground, but still water pools under tents – pallets don't work, framed 2 by 4s work better than pallets – but anything used should be coated with sealant
- Site just got mattresses from the City that are waterproof and bug proof
 - Clients did not want to sleep on the ground, so kept bringing in old used mattresses from the street for comfort
 - Water was an issue during rain and old mattresses would get wet and need to be thrown out after mold, etc
 - All sites should provide waterproof mattresses to clients
- Need some spacing between tents, even when not during COVID
 - Needed for privacy, personal space
 - 6 feet between tents is good amount
- Recommended to get small structures to put over tents or instead of tents – it's not humane to have people in parking lots sleeping in tents alone
 - Build little roofs on platforms – wood frame around plastic roof sheets
 - Small enclosed structures would be best, most humane
- Operations are resident led, runs like a communal environment (community)
- 7-8 bathrooms port-a-potties
- 7 showers – allowed to use from AM till dark
 - Not well lit, so no use after dark for safety, unless there is an emergency
 - Showers are also a critical service

APPENDIX B. PROGRAM OVERVIEW

CCC Site #	Site Name	CBO Partner	# Tent Sites	Max Guest Capacity	Platforms or Pallets	Other Services	Site Owner	Site Contract End Date	CBO Contract End Date
V02	Fulton Safe Sleep Village	Urban Alchemy	106	138	Pallets	Meals, Showers, 24/7 CBO, perimeter oversight	SF City Street (SFMTA)	TBD - Based on Surge	6/30/2021 (extending through 6/30/2022)
V03	Stanyan Safe Sleep Village	Homeless Youth Alliance	35	46	Platforms	Meals, Showers, 24/7 CBO, exterior security	MOHCD (TNDC)	12/30/2020 (extending through 6/30/2021)	6/30/2022
V04	South Van Ness Safe Sleep Village	Dolores Street	33	43	Pallets	Meals, Showers, 24/7 CBO, perimeter oversight	MOHCD	6/30/2021	6/30/2022
V05	Jones Safe Sleep Site	Downtown Streets	15	20	Pallets	CBO service (M-F), exterior security	MOHCD (TNDC)	12/30/2020 (extending through 6/30/2021)	3/31/2021
V06	Jennings Safe Sleep Village	United Council of Human Services	19	25	Platforms	Meals, Showers, 24/7 CBO, perimeter oversight	SF City Street (SFMTA)	3/15/2021	6/30/2022
V07	Gough Safe Sleep Village	Urban Alchemy	43	56	Platforms	Meals, Showers, 24/7 CBO, perimeter oversight	HSH Leaseholder	6/30/2021	6/30/2021 (extending through 6/30/2022)

APPENDIX C. STAFFING LEVELS BY SITE

CCC Site #	Site Name	CBO Partner	# Tent Sites	Max Guest Capacity	Staffing Levels
V02	Fulton Safe Sleep Village	Urban Alchemy	106	138	<p>Day</p> <ul style="list-style-type: none"> • 2-3 front gate/restroom/cleaning • 2-3 back gate/restroom/cleaning • 1-2 charging station • 3 showers/cleaning • 2 general cleaning • 1 care coordinator <p>Swing</p> <ul style="list-style-type: none"> • 2-3 front gate/restroom/cleaning • 2-3 back gate/restroom/cleaning • 2 charging station • 2 general cleaning <p>Night</p> <ul style="list-style-type: none"> • 2-3 front gate/restroom/cleaning • 2-3 back gate/restroom/cleaning • 2 charging station • 2 general cleaning
V03	Stanyan Safe Sleep Village	Homeless Youth Alliance	35	46	<p>Day</p> <ul style="list-style-type: none"> • 1 front office staff (greeter) • 2 case management+ staff (benefits, support, also maintenance and cleaning) <p>Swing</p> <ul style="list-style-type: none"> • 1 front office staff (greeter) • 2 case management+ staff (benefits, support, also maintenance and cleaning) <p>Night</p> <ul style="list-style-type: none"> • 1 front office staff (greeter) • 2 case management+ staff (benefits, support, also maintenance and cleaning)
V04	South Van Ness Safe Sleep Village	Dolores Street	33	43	<p>Day</p> <ul style="list-style-type: none"> • 2 ambassadors • 1 lead shelter monitor • 3 shelter monitors • 1 janitor • 1 site coordinator • 1 care coordinator <p>Swing</p> <ul style="list-style-type: none"> • 2 ambassadors • 1 lead shelter monitor

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					<ul style="list-style-type: none"> • 2 shelter monitors • 1 janitor <p>Night</p> <ul style="list-style-type: none"> • 2 ambassadors • 1 lead shelter monitor • 2 shelter monitors
V05	Jones Safe Sleep Site	Downtown Streets	15	20	
V06	Jennings Safe Sleep Village	United Council of Human Services	19	25	
V07	Gough Safe Sleep Village	Urban Alchemy	43	56	<p>Day</p> <ul style="list-style-type: none"> • 2-3 upper gate/restroom/cleaning • 2 cleaning/support • 3 showers/cleaning • 2-3 lower gate/restrooms/cleaning • 1 charging station • 1 care coordinator <p>Swing</p> <ul style="list-style-type: none"> • 2-3 upper gate/restroom/cleaning • 2 cleaning/support • 3 showers/cleaning • 2-3 lower gate/restrooms/cleaning • 1 charging station <p>Night</p> <ul style="list-style-type: none"> • 2-3 upper gate/restroom/cleaning • 2 cleaning/support • 3 showers/cleaning • 2-3 lower gate/restrooms/cleaning • 1 charging station

From: [Carroll, John \(BOS\)](#)
To: [Joe Ciarallo](#)
Cc: [Board of Supervisors, \(BOS\)](#)
Subject: RE: 730 Stanyan hearing - Dean Preston is gaslighting you - File No. 211138
Date: Friday, November 19, 2021 11:06:00 AM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

San Francisco, CA 94102

(415) 554-4445

(VIRTUAL APPOINTMENTS) To schedule a virtual meeting with me (on Microsoft Teams), please ask and I can answer your questions in real time.

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From: Joe Ciarallo <joe.ciarallo@gmail.com>

Sent: Friday, November 19, 2021 8:42 AM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Cc: Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; MandelmanStaff, [BOS]

<mandelmanstaff@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Haneystaff (BOS) <haneystaff@sfgov.org>; Haney, Matt (BOS) <matt.haney@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Mar, Gordon (BOS) <gordon.mar@sfgov.org>; Marstaff (BOS) <marstaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>

Subject: 730 Stanyan hearing - Dean Preston is gaslighting you

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello John, Oversight Committee Members and Supervisors - I wasn't able to attend the hearing on 730 Stanyan St. yesterday, so I wanted to send a brief comment. I have been a D5 resident for the past 8 years and know the Haight well. Last night I walked home down Haight and there were maybe 10-15 total un-housed folks on the street, if that. Mostly white guys enjoying some Grateful Dead music and smoking weed. How big is this problem in the Haight, really? We don't know because Supervisor Preston and the non-profits he works with don't have any accurate data to share or a [Built for Zero](#) plan.

Let's be crystal clear - this has **absolutely nothing** to do with helping people in the Haight get off the street. That is a relatively small "problem" and could be "fixed" if we wanted it to be.

This is all about Dean's image, an opportunity for him to score political points against the Mayor and help funnel money to a preferred and ineffective non-profit (Homeless Youth Alliance) who then in turn will support him. Ask yourself these questions?

- Where was Dean's outrage and calls of betrayal when Alison Collins sued the SFUSD for \$87 million? I'm a SFUSD parent and when I asked Dean this he did not have a straight answer and called me a Republican. I'm a Democrat.
- Where was Dean's outrage and calls of betrayal when he stood on the steps of City Hall to support Chesa Boudin and claimed crime is down in the Tenderloin and SF, when only weeks later residents of that neighborhood [rallied at City Hall](#) to state the exact opposite and plan for their own safety?
- If Dean is so outraged, why doesn't he and Christin Evans pay to rent a new space for the Homeless Youth Alliance in the Haight? They are both extremely wealthy and certainly could afford it. HYA hasn't been able to find a space in the Haight [for years](#). Why? No landlord/building owner in the neighborhood wants to lease to them. They know the problems that come with a tenant like that.

I hope you will see this for what it is.

Thanks,
Joe

From: [Carroll, John \(BOS\)](#)
To: [Karin Adams](#)
Subject: RE: Today's Hearing: Public Comment - File No. 211138
Date: Friday, November 19, 2021 11:05:00 AM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

I appreciate your persistence and thank you for providing your comments for the file.

Best to you,

John Carroll
Assistant Clerk

Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415) 554-4445

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From: Karin Adams <karin@homelessyouthalliance.org>
Sent: Thursday, November 18, 2021 2:32 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Today's Hearing: Public Comment

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Greetings,

For some reason when I was on hold I was not selected to give public comment at today's Government Oversight & Audit Committee Hearing, I would love my comment to be submitted for record if possible:

My name is Karin Adams, thank you Supervisors and leadership at both HSH and DPH for being here today. I work for Homeless Youth Alliance and have provided services directly in the Haight Ashbury for almost a decade as this neighborhood has existed as a respite for decades for neglected, traumatized, and impoverished youth experiencing homelessness--who are also a beautiful and integral part of our community. I am calling in support of the City making good on its promise to open the interim-use drop-in center at 730 Stanyan. In a city rich with resources, we cannot keep denying people the normalcy and dignity of using a private bathroom, taking a shower, or even washing their hands. Especially during a pandemic where one of our greatest defenses against coronavirus is simply washing our hands regularly with soap and water. Our entire community is safer when more people can access this very basic need. I understand completely there are competing priorities in regards to our response to homelessness, however it is equally understood a diversity of strategies is essential to addressing the profound and complex needs to make our efforts successful, and the whole city, every district, is responsible for providing services. I want to echo other callers that I support interim use of 730 Stanyan to service our TAY population, while also encouraging the city to acquire indoor and more comprehensive services so needed in this neighborhood. Thank you.

Karin Adams
Program Manager
Homeless Youth Alliance
Cell: 415-216-5135
Pronouns: They/She
www.homelessyouthalliance.org

Mailing Address:
PO BOX 170427
San Francisco, CA 94117



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From: [Carroll, John \(BOS\)](#)
To: [kelly.galloway](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: Proposed 730 Stanyan Drop in Center - File No. 211138
Date: Friday, November 19, 2021 11:02:00 AM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

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(415) 554-4445

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From: kelly.galloway <ncgalloway3@gmail.com>
Sent: Thursday, November 18, 2021 9:37 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Proposed 730 Stanyan Drop in Center

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please count me as a hard no.

I have lived on Haight Street since 1987. We do not require additional services for the homeless here. Everything being proposed already exists here.

This proposed new service will only attract new individuals to the neighborhood and we are already overwhelmed with the folks already here.

So again, count my vote as a no.

From: [Carroll, John \(BOS\)](#)
To: [Susan Strolis](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: No Drop-in at 730 Stanyan - File No. 211138
Date: Friday, November 19, 2021 11:02:00 AM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

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From: Susan Strolis <[sstrolis@comcast.net](mailto:ssstrolis@comcast.net)>
Sent: Thursday, November 18, 2021 9:35 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Cc: Preston, Dean (BOS) <dean.preston@sfgov.org>; PrestonStaff (BOS) <prestonstaff@sfgov.org>;

Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Haneystaff (BOS) <haneystaff@sfgov.org>; Haney, Matt (BOS) <matt.haney@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Mar, Gordon (BOS) <gordon.mar@sfgov.org>; Marstaff (BOS) <marstaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; McSpadden, Shireen (HOM) <shireen.mcspadden@sfgov.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Shaw, Eric (MYR) <eric.shaw@sfgov.org>

Subject: No Drop-in at 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Enough is enough! How much more can this neighborhood handle?

We are still reeling from the recent gang violence and deaths. We are still keeping a watchful eye on the unhoused, mentally-ill people who have been living on our streets for years and refusing care. (the angry, old man who has yelling fits from 3-5am under our window; the insane woman setting foil on fire with a torch who took the old man's place when he was chased away and then proceeds to throw trash all over the sidewalk...) We put up with the safe tent site at 730 being extended long after the initial close date. (I would like to hear some success stories that came from that site and the efforts of the non-profit to help them. What exactly do the non-profits do except give out needles and food? Where is the accountability for the amount of money they are given? How many unhoused received skills and/or education to allow them to move forward in life? How many accepted housing? It seems I am seeing the same people back on the streets.) It literally took decades of advocacy with SFR&P to get the Stanyan Street corridor re-designed and rejuvenated so that it is welcoming to the general public. Inviting more unhoused to the area may have a negative impact on the improvements that have been finally realized.

Please give the Haight-Ashbury a break and us chance to get our strength back. The quality of life and peacefulness of the neighborhood has been sadly diminished over the years. Please do not burden us further.

Respectfully submitted,
Susan Strolis
1159 Masonic Avenue

If you would like to see what Dean Preston is comfortable with introducing to this neighborhood, you can view this video done on a random day last year during the pandemic:

<https://youtu.be/OVGhVkJcXYE>

From: [Carroll, John \(BOS\)](#)
To: [JENNIFER WATTS](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Preston, Dean \(BOS\)](#); [PrestonStaff \(BOS\)](#); [Mandelman, Rafael \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [Chan, Connie \(BOS\)](#); [ChanStaff \(BOS\)](#); [Board of Supervisors, \(BOS\)](#)
Subject: RE: Public Comment on the 730 Stanyan Drop In Center - File No. 2111138
Date: Wednesday, November 17, 2021 11:36:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415) 554-4445

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From: JENNIFER WATTS <jennifer.watts@comcast.net>
Sent: Wednesday, November 17, 2021 11:12 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>; PrestonStaff (BOS) <prestonstaff@sfgov.org>; Mandelman, Rafael (BOS)

<rafael.mandelman@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>

Subject: Public Comment on the 730 Stanyan Drop In Center

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mr. Carroll,

I appreciate the opportunity to provide my comments in advance of the oversight hearing tomorrow morning. Regrettably, I will not be available to call in as I will be at a clinical retreat for work.

Here are my thoughts:

First, I am not in support of the 730 Stanyan Drop In Center in the Haight. I believe that this will further encourage a transient population of avid drug users to set up shop here in the neighborhood not unlike what we experienced during the height of the pandemic. I have lived and/or worked in this community since 2015 and have noted a significant decline in quality of life for many of our residents especially those with homes abutting Haight Street. It is not uncommon to find individuals openly dealing drugs on the sidewalks, piles of trash including used needles, and strung out users. I've contacted the police at least twice to report folks whom I feared might have died. We've also seen an increase in murders among the transient population including a man stabbed to death down the street and the homeless elderly man murdered at the Irving entrance to UCSF where I worked until a couple of months ago. A Drop In Center would only exacerbate this.

Additionally, with the rise in violent and prolific crime in the area, many that I know are afraid to even go to Haight Street. Not that it's limited to Haight Street as it has spread all over the area. Encouraging a transient population to come here would only increase this. We have enough to deal with as it is. I scarcely know anyone who hasn't been the victim of a crime in the neighborhood including myself. I had an attempted burglary at my residence on Clayton Street at approximately 4:30 a.m. back in August 2020. I continue to suffer occasional nightmares from this experience.

I'm sure there is much more that I could say, but I will close my comments. I hope that the Committee will take into consideration the desire of the silent majority that we do not need any further services for drug users in the area. We need real solutions not pet projects.

Thank you for your continued work for our city. Please feel free to reach out should you need further information.

Jennifer Watts

358 Frederick Street, Apt 1
San Francisco, CA 94117
312-576-0102

From: [Carroll, John \(BOS\)](#)
To: [Megan Gorham](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street # 211138 - File No. 211138
Date: Wednesday, November 17, 2021 11:36:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

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From: Megan Gorham <meganmgorham@gmail.com>
Sent: Wednesday, November 17, 2021 10:43 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street # 211138

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

My family would like to send a comment related to the proposed drop-in center at 730 Stanyan St before the oversight committee hearing on 11/18.

We are currently against the interim drop-in center. We have lived in the Upper Haight for thirteen years and after the experiences we had in 2020 with the neighborhood's transient population we do not support this proposal.

In 2020, we had an encampment of mostly young people outside of our apartment building on Clayton St for around 6 months. We found that many of these individuals were going to the 730 Stanyan sleep site to receive food and services and then returning to the encampment for the day/night. We wrote to Dean Preston, the mayor and the police multiple times about the many troubling incidents within this encampment. We encountered constant violence (verbal and physical), animal abuse and drug and alcohol abuse among the inhabitants. We were always cleaning urine, feces and vomit off of the sidewalk in front of our home. We witnessed drug dealing to minors and many large scale beatings that seemed related to drug sales. The number of people ebbed and flowed and there were new faces every week. Most were unmasked during the pandemic and it was difficult to walk in and out of our building with our small child without worrying for our health and safety. When we and our growing group of concerned neighbors expressed our need for help with the situation, we didn't receive much of any response from the city or the existing homeless services groups.

We're sympathetic to the homelessness problem in the city, we just don't believe that the drop in center will have a meaningful impact. After our previous experiences, we're also skeptical that the city and homeless services group that would run the center would be responsive to any issues/concerns that may arise with neighborhood residents.

Thank you for your consideration,
Megan

--

Megan Gorham

From: [Carroll, John \(BOS\)](#)
To: [Coburn Berry](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: Thursday, Nov 18 meeting Agenda 211138 (Interim use of 730 Stanyan) - File No. 211138
Date: Wednesday, November 17, 2021 11:36:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

Board of Supervisors
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From: Coburn Berry <coburnberry@gmail.com>
Sent: Wednesday, November 17, 2021 9:53 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Thursday, Nov 18 meeting Agenda 211138 (Interim use of 730 Stanyan)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Re: Hearing - Interim Use Plan for 730 Stanyan Street

Dear Government,

This is an absurd way to govern. A board committee should not be used to micromanage the executive branch to further an individual committee member's pet projects. Further, referendums of community support based on whichever special interest group can attend the most public comments at zoom meetings is a poor way of choosing which initiatives are undertaken.

I frequently walk past HYA's operations on the sidewalk. Their sidewalk in front of their office normally has a pile of garbage & sleeping 40+ year olds on weekdays. On Friday nights lately it's a handful of drugged out 20 year olds. They are having a good time and not looking to wash their hands of anything. HYA appears to have very little interest in helping improve conditions in the neighborhood. Their goal appears to be to make the people 50 years late for the summer of love have a little more fun on Haight street. What we really need is for the festival to end. Zombie summer of love is a mirage, leading these young people astray. The fraction of homeless youth on Haight street is actually quite small, and most move on quite quickly. Those that stay, decay. Upper Haight could be a vibrant commercial corridor, but instead is utterly dominated by substance abuse and low self esteem. Never have I seen HYA or their guests picking up garbage on the street, only leaving it behind. Apologies if HYA's intentions truthfully go beyond what I have described, but I do not believe them equal to the task of helping Haight street's vulnerable or wayfaring populations get on their feet.

I would support any plans for 730 Stanyan, or any government action at all, to help bolster the natural use of Haight street as a commercial corridor. Off the top of my head, the \$250k hand washing station could

1. Pay parklet owners a subsidy for fulfilling the city's obligation to provide shelter beds
2. Pay parklet owners a subsidy for fulfilling the city's obligation to provide public toilets
3. subsidize seismic retrofitting for commercial storefronts deemed uninhabitable
4. host live music at 730 stanyan parking lot
5. host live theater at 730 stanyan parking lot
6. pay for daily litter removal
7. pay to paint over graffiti
8. J sticker holders could park cars in the parking lot

Finally, if a handwashing station is truly the highest and best use of this parcel, an open bidding process would be more appropriate than handing the contract to an ally of an elected official. Given Sup. Preston's earmarked \$233,000, this operation could be run at a profit by renting a studio apartment for a generous \$50k and hiring two staff members for \$60k.

Thanks for listening,
Coburn Berry

From: [Carroll, John \(BOS\)](#)
To: [Becca Berry](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street # 211138 - File No. 211138
Date: Wednesday, November 17, 2021 11:36:00 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)

Thank you for your comments.

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Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

San Francisco, CA 94102

(415) 554-4445

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From: Becca Berry <beccaberry0512@gmail.com>

Sent: Wednesday, November 17, 2021 9:47 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street # 211138

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Representatives of My City, Neighborhood, and Community,

This is my public comment opposing a TAY/homeless drop-in center run by HYA at 730 Stanyan Street, an item on the agenda for the oversight committee's Thursday, 11/18, 10am meeting.

I oppose this site and further still its proposed management by the HYA because of the violence, drug exploitation, and unhealthy and inhumane treatment of people and animals that my neighbors and I observed and experienced during the pandemic emergency use of 730 Stanyan.

The Upper Haight community wants to help people who need help. This is evident from the numerous nonprofits that our neighborhood supports and champions.

One such non-profit is Safe and Sound, located directly across the street from 730 Stanyan. Safe and Sound is a proficient and well run non-profit that works with children and families who have been traumatized by the horrors of domestic abuse. These families need the many important services provided by Safe and Sound. They also vitally need a safe, calm environment to help them heal from the trauma they have experienced.

Being adjacent to a Drop in Facility geared to help emergency drop in cases of those with drug addictions, mental illness or who are violent and volatile threatens to undermine the work of Safe and Sound and trigger traumatic relapses for the individuals trying to work through their experiences with domestic abuse. We observed during the pandemic that the people coming to our corner seeking services from the Safe Sleeping Site were uniformly not local to the neighborhood, but arrived after the site opened. Most of these individuals who undermined the health and welfare of our community came from outside of our neighborhood, city, region and in many instances, state.

One such instance was a young couple who came from Grass Valley, seemingly clean and healthy with what appeared to be all new camping gear and set up camp outside of our home. We provided water, as they already had more than enough food, and asked if they had gone to seek services from the Safe Sleeping Site. They said that was the first thing they did when they arrived but were put on the waitlist and informed to come wait on our corner. They said they came to be "Dead Heads". The woman seemed increasingly uncomfortable with the situation, but the man was having an apparent grand time doing drugs and partying with the violently addicted, and drug dealers who came to prey on the vulnerable. After they had stayed there a few weeks without basic sanitation, their health appeared to decrease significantly. The man was almost unrecognizable. Having lost weight, he looked very haggard and acted even more erratically. It was at this time they appeared to move up the "queue" for the Safe Sleeping Site and relocated from our sidewalk to the sidewalk on Waller right outside of the Safe Sleeping Site, across from Safe and Sound. Here, according to neighbors and

videos domestic abuse between the couple escalated and the police were called. (please see photos and video below)

[video:](#)



This is not the only, or most severe, case of domestic abuse experienced by those who came to our neighborhood to get a place at the Safe Sleep Site. It is a small illustration of the inhumane conditions people who come with the false promise that the Parking lot at the end of the street will provide salvation will actually experience. They were preyed upon by violent drug dealers, exposed to unhealthy conditions and further trauma. At the same time, the proposed use will undermine the work other well run and effective nonprofits are doing in our community and our neighborhood. I hope that you or your loved ones never experience domestic abuse; sexual, physical or mental, but if

you know anything about the effects of abuse, observing acts of violence, or domestic abuse can cause you to spiral and relive your past abuse.

Not only was the violence this couple was experiencing traumatizing to themselves, but it was also traumatizing for untold survivors around them that witnessed these acts. A public parking lot is not the appropriate choice to try to help those in need of Drop in Services nor for those in the community around the parking lot.

Additionally, those individuals who may suffer from addiction who would potentially use the parking lot as a drop in site are still going to be in a location where drug dealers run rampant and can easily solicit and prey upon them. In some instances, those who come for a shower and a meal, may actually be taking advantage and be on break from selling drugs.

Examples of this were observed multiple times by neighbors. One well known drug dealer, who had been observed time and again selling and doing harder drugs (pills, cocaine etc.) to young teenagers on the corners of Haight street and on the steps of homes in the surrounding neighborhood, actually had a place in the Safe Sleep Site. This individual was observed staying in the Safe Sleep Site in the evenings and exploiting the Upper Haight Neighborhood by day. Children in nearby homes were unable to leave their homes while this individual was open for business.

On just one side of my block, a short walk from 730 Stanyan, live three children, all under the age of three, a soon to be mother, two teenagers, one disabled elderly man and two more elderly individuals. Many people who came to our neighborhood to use the Safe Sleep Site were informed to stay on our corner. Many of them suffered from addiction and mental illness. The drug dealers flocked and preyed upon these individuals. These vulnerable individuals, from places like Georgia, Missouri, Oregon, Montana and all around California were often observed suffering from and/or partaking in violence and abuse. They had no toilets, they only had the promise that they would get services if they waited. So wait they did, suffer they did, come in greater numbers they did. At one point volatile individuals were on all four corners of our little block. Neighbors were imprisoned in their homes. Thankfully, we had our homes to hide in when the fires hit. The people who were on our corners, who were told to wait were left outside in one of the worst fire seasons on record during days when there was so much smoke in the air, the day was hellish orange. This parking lot did not help the people who were told to wait. It did not help our neighborhood.

Yes, people need help. Yes, we need to find creative solutions to help them. No, the parking lot at the end of the street is not a solution. Nor does the HYA have the resources to properly help those who need help at a drop in facility.

Just as the Safe Sleeping Site had limits to how many people it could attempt to help at a time and set boundaries, so too does the Upper Haight neighborhood need to set boundaries. We are a community suffering increased deadlier violence and deadlier drugs with an understaffed police force. We need to set boundaries and support our community, our current non-profits, our neighbors and our merchants before we can hope to effectively help more individuals. We need to become healthy before we can help heal others.

--

Sincerely,

Rebecca Berry

From: [Carroll, John \(BOS\)](#)
To: [Stacie Johnson](#); [Mandelman, Rafael \(BOS\)](#); [Chan, Connie \(BOS\)](#); [Stefani, Catherine \(BOS\)](#)
Cc: [Breed, Mayor London \(MYR\)](#); [Board of Supervisors, \(BOS\)](#)
Subject: RE: Oversight committee hearing - 730 Stanyan - File No. 211138
Date: Wednesday, November 17, 2021 11:35:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

San Francisco, CA 94102

(415) 554-4445

(VIRTUAL APPOINTMENTS) To schedule a virtual meeting with me (on Microsoft Teams), please ask and I can answer your questions in real time.

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-----Original Message-----

From: Stacie Johnson <stacielyn_99@yahoo.com>

Sent: Wednesday, November 17, 2021 7:32 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>; Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>

Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Stacie Johnson <stacielyn_99@yahoo.com>
Subject: Oversight committee hearing - 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco BOS and Mayor,

We are writing to let you know that we adamantly OPPOSE a homeless drop in site at 730 Stanyan. We, along with many of our neighbors (see petition that has 700 signatures and counting opposing this site), are ignored by our current supervisor Dean Preston. He, along with his supporters (Homeless Youth Alliance), forced a "safe sleeping site" at that location during Covid. Despite Dean and cronies' narrative that this was successful, it was far from it. First, do the math. It was estimated that each tent cost the city \$60,000/year (SF Chronicle). Next, it was estimated that less than 30 of the 60 tent dwellers went into permanent housing or shelter. Is that successful?

Many neighbors were negatively impacted. This site brought along MANY homeless individuals who set up camp on our sidewalks. These folks openly deal and use drugs. Pee, poop, vomit and trash surrounded their tents. There was a lot of violence - a few incidents captured on video went viral on Twitter. For our family, personally, my 10 year old son watched as a homeless man pulled down his pants and pooped in the bushes across the street from the site. Note there is a public restroom less than 20 feet away. Our family watched a man shoot up on our corner, fall into the gutter and pass out. We called non emergency - nobody ever came. He is still in the neighborhood, unhoused. A homeless man exposed himself to my 13 year old daughter as she walked to Whole Foods mid day immediately across from the SSS. We no longer feel safe to allow our kids to walk our once safe neighborhood. My car has been broken into twice in less than a year - there is nothing in it but it's obviously costly to replace the window. Dean doesn't care about any of this or his constituents who have a different view than his own.

We were thankful that the Mayor sees our neighborhood issues that have been fueled by Dean and HYA. There were many excellent ideas for the interim use of 730 Stanyan that would provide benefit to the ENTIRE community - kids, seniors, regular working people. Instead Dean wants to award HYA a lucrative city contract to "benefit" a very small population. A population that brings with it, many many issues for neighbors. If these folks aren't offered a place to sleep - where exactly does Dean think they will sleep? Back on our sidewalks, of course! For the record - our sidewalks around the now closed site are CLEAR of tents! The situation has been dramatically improved since that site closed.

We are begging the supervisors on this committee to follow Mayor London Breed's decision to NOT ALLOW a drop in center at 730 Stanyan. Dean can find another location to serve this population. Ida B Wells perhaps?

Thank you.

Stacie, Dave, izzy and Luke Johnson

Haight residents

From: [Carroll, John \(BOS\)](#)
To: [Colman Burke](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: 730 Stanyan - File No. 211138
Date: Wednesday, November 17, 2021 11:35:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

San Francisco, CA 94102

(415) 554-4445

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From: Colman Burke <colman@gmail.com>
Sent: Wednesday, November 17, 2021 7:18 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I'm writing to voice my opposition to the proposed drop-in center at 730 Stanyan.

I live on Masonic, just 1/2 block up from Haight Street, and for over 20 years I've seen what more and more homeless outreach and support do in the Haight -- which, in my opinion, has been to make a bad situation in the neighborhood worse. It has certainly done nothing to alleviate the deteriorating condition of my blighted intersection, which has been and remains a magnet for bad if not feral behavior, hardly limited to the recent shooting and death.

The advocates for more services have simply not proven that their carrots-without-sticks solutions work, and while I won't pretend that I have easy answers, more of the same strikes me as insanity -- doing the same thing over and over again, and expecting different results. A broader rethink is sorely needed -- and sadly, I don't see that coming from the policies and advocates who got us where we are today, and certainly not from more of their same failed strategies like this drop-in center, which seems aimed more towards political haymaking and lining advocacy organization coffers. Can't we spend our profound City resources and energies on something new and (gasp) different, with some chance of actually alleviating the condition of people experiencing real homelessness, rather than helping primarily the unhoused transients and opportunists on my corner, their well-heeled, housed political supporters, and the City's homeless industrial complex?

Sincerely,

Colman Burke

From: [Carroll, John \(BOS\)](#)
To: [lauren pierik](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: 730 Stanyan St - Statement Against Proposed Interim Use by Dean Preston - File No. 211138
Date: Wednesday, November 17, 2021 2:32:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

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From: lauren pierik <laurenpierik@yahoo.com>

Sent: Tuesday, November 16, 2021 10:14 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Cc: Preston, Dean (BOS) <dean.preston@sfgov.org>; PrestonStaff (BOS) <prestonstaff@sfgov.org>;

Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Haneystaff (BOS) <haneystaff@sfgov.org>; Haney, Matt (BOS) <matt.haney@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Mar, Gordon (BOS) <gordon.mar@sfgov.org>; Marstaff (BOS) <marstaff@sfgov.org>; MelgarStaff (BOS) <melgarstaff@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; Shaw, Eric (MYR) <eric.shaw@sfgov.org>; McSpadden, Shireen (HOM) <shireen.mcspadden@sfgov.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>

Subject: 730 Stanyan St - Statement Against Proposed Interim Use by Dean Preston

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear City Leaders:

I have been a resident of Haight Ashbury since 1989.

Since my husband died, I have supported myself and my two children who were raised in the Haight, attending SF public schools. I am proud that both are now college graduates.

I do not support the proposed homeless/harm reduction services at 730 Stanyan.

To be clear - I will not support any plan or program that recruits more transients/addicts/homeless to my neighborhood.

I will also not support any plan for sidewalk camping, sanctioned homeless camps, or Navigation Centers

Dealers and users of methamphetamine and fentanyl make lousy neighbors, as do unemployed transients the untreated mentally ill.

You are well aware of the even more serious turn of events involving shootings/murder in broad daylight on Haight Street.

You are also aware that these events are linked to the epidemic of car break-ins and burglary in the neighborhood.

Our Captain Padrini has been quite clear the Park Station is seriously understaffed and cannot provide sufficient manpower to combat these problems.

We live in one of the city's most beautiful residential neighborhoods.

Unfortunately, Dean and other city leaders view Haight Street only as prime real estate for their social experiments.

The reasons for this are no longer relevant today, the hippies are long gone and The Summer of Love ended 50 years ago.

Today, Haight Street is a sad mess, riddled with vacancies, broken sidewalks, and garbage and

drug dealers.

Please put the brakes on this and give our Haight Street a chance to heal.

The recent sanctioned tent encampment resulted in an increase in criminal and social and public health problems in the neighborhood.

The site was forced on the neighborhood after the cynical act of handing out 1000 tents for sidewalk camping by our own supervisor Dean Preston along with activist Cristin Evans.

All of this was dishonestly carried out under the guise of COVID-19 public health.

Like the tent site, this new incarnation of services appears to be a sweetheart deal between Dean Preston and Homeless Youth Alliance.

Homeless Youth Alliance has sought such a benefactor for many years. Unfortunately, they operate with little oversight or transparency, or accountability.

Their accomplishments are dubious, as the number of homeless and drug addicted individuals in the neighborhood increases when they are providing "services".

During my tenure here, I have seen all aspects of life overtaken by addicts, transients and mentally ill, including my library, public transportation, parks, food stores, and even sidewalks.

Our Police Department has become powerless to combat crime or enforce our laws.

Current homeless plans and programs in San Francisco lack transparency, accountability. They are absurdly expensive and lack planning and sound management.

Sadly, they also tend to become permanent.

Support is routinely gained using untruths and manipulation - the tent giveaway may be a small example and there are many others.

There are certainly a few very vocal homeless advocates with in the Haight and in San Francisco.

There are also numerous stakeholders and special interest groups at work, each with their own agenda.

The majority of San Franciscans who are busy working, going to school, and raising families, simply cannot compete.

Many of us are afraid to speak up lest we be viciously bullied by activists.

Please do not allow this ill-advised plan to move forward.

Thank you,

Lauren T. Pierik
225 Downey St. Apt. 3

From: [Carroll, John \(BOS\)](#)
To: [Gnarity Burke](#)
Subject: RE: Thursday, Nov 18 meeting Agenda 211138 (Interim use of 730 Stanyan) - File No. 211138
Date: Wednesday, November 17, 2021 2:31:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

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From: Gnarity Burke <urban42n81@gmail.com>

Sent: Tuesday, November 16, 2021 6:29 PM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Thursday, Nov 18 meeting Agenda 211138 (Interim use of 730 Stanyan)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

A temporary drop-in center for at risk "youth" run by the same people who have disrupted our neighborhood for the past two years (in place of the one planned by the Mayor for affordable housing residents and our Haight seniors) will only invite more corners like the SW corner of Haight and Masonic, and additional sidewalk "activities". The very costly (and predominantly unsuccessful) 730 "safe sleeping site" severely impacted--and continues to impact-- both our residentially zoned neighborhoods and the Haight Street Merchant corridor. In the end, the SSS helped only 27 people of the 70 something it housed and gave rise to a visible increase in ODs, a rat infestation for unhappy neighbors, as well as contributing to an unacceptable level of crime and violence on our Haight streets.

We saw a definite swell of people sleeping, dealing, and using hard drugs behind and around our bus stops and sidewalks. The entrance to the Haight Street business corridor, a half block from my home and recently in the news for homicides, was populated by an increasing number of feral drunks, drug users, and mentally ill individuals. These are the same sidewalks that students from at least two local high schools, two elementary schools, a few nursery schools, hundreds of adventurous (or uninformed) tourists, and loyal beleaguered residents attempt to maneuver daily.

The "temporary" HYA drop-in centers will continue to be a strong contributing factor to violent crime in our neighborhood as the past has more than adequately demonstrated. Although hosing human feces off our homes is no longer a daily occurrence, the actions of strung-out, enabled "neighbors" primarily interested in buying illicit substances on our corners are reminiscent of Haight's decline in the '70's with one caveat, today's drugs are harder and more dangerous. Drug running on wheels (skateboards, scooters etc.) -- and other suspicious transactions (casing homes and cars for burglary, etc.) -- happen quickly, routinely, and seemingly without repercussion or even follow-up. They have become the norm.

My neighbors and I fear that our beautiful neighborhood sidewalks, when the SF Park police reduce their current presence, will become, once again, a "holding center" for backpacks/sleeping bags/tied up dogs/and wandering addicts.

Our D5 Supervisor Preston was (until the most recent shooting) simply not interested in our opinions, nor any that challenged his political agenda. This is, alas, a quality of life issue for all residents. Please remember those of us tax-paying, law-abiding citizens whose daily lives are affected by your decisions. I bought my home charmed by the architecture and friendly open attitudes of an eclectic neighborhood. I raised two children here. We may be open-minded, but our beloved Haight has never looked this broken. Please don't add to the already pervasive unregulated havoc already existing on our streets.

Dr. Gnarly Burke (retired educator from USF and City College; former VP of communications for the SF National Charity League; resident and homeowner in the Haight for several decades; cancer survivor; and mother to graduates of both Lowell and University High School and the San Francisco Girls Chorus.)

From: [Carroll, John \(BOS\)](#)
To: [Willy Naaktgeboren](#)
Cc: [Board of Supervisors \(BOS\)](#)
Subject: RE: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street - File No. 211138
Date: Wednesday, November 17, 2021 2:31:00 PM
Attachments: [image001.png](#)
[image009.png](#)
[image010.png](#)
[image011.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

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From: Willy Naaktgeboren <willynaaktgeboren1019@gmail.com>

Sent: Tuesday, November 16, 2021 5:12 PM

To: Mandelman, Rafael (BOS) <rafael.mandelman@sfgov.org>; MandelmanStaff, [BOS] <mandelmanstaff@sfgov.org>; Chan, Connie (BOS) <connie.chan@sfgov.org>; ChanStaff (BOS) <chanstaff@sfgov.org>; Stefani, Catherine (BOS) <catherine.stefani@sfgov.org>; Haney, Matt (BOS) <matt.haney@sfgov.org>; Peskin, Aaron (BOS) <aaron.peskin@sfgov.org>; Melgar, Myrna (BOS) <myrna.melgar@sfgov.org>; Walton, Shamann (BOS) <shamann.walton@sfgov.org>; Safai, Ahsha (BOS) <ahsha.safai@sfgov.org>; Ronen, Hillary <hillary.ronen@sfgov.org>; Carroll, John (BOS) <john.carroll@sfgov.org>; Preston, Dean (BOS) <dean.preston@sfgov.org>
Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>; Carroll, Maryellen (DEM) <maryellen.carroll@sfgov.org>; McSpadden, Shireen (HOM) <shireen.mcspadden@sfgov.org>; Colfax, Grant (DPH) <grant.colfax@sfdph.org>; Shaw, Eric (MYR) <eric.shaw@sfgov.org>
Subject: Public comment for 11/18 oversight committee hearing on TAY/homeless drop-in center at 730 Stanyan Street

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

This is my public comment opposing a TAY/homeless drop-in center at 730 Stanyan Street, an item on the agenda for the oversight committee's Thursday, 11/18, 10am meeting.

1,433 people signed a petition in the Fall of 2020 opposing sidewalk camping when the operators of the Safe Sleeping Village at 730 Stanyan -- the Homeless Youth Alliance / HYA -- also encouraged people to set up sidewalk camps close by in the Upper Haight. Source: <https://www.change.org/p/mayor-london-breed-and-board-of-supervisors-no-sidewalk-tents-or-camping-in-the-haight>

695 people just signed a petition opposing the proposed drop-in center. Source: <https://www.change.org/p/mayor-london-breed-petition-for-haight-ashbury-resident-s-concerns-regarding-the-730-stanyan-drop-in-center>

The community is concerned because the Upper Haight is severely impacted when organizations like HYA encourage "traveling kids" to set up semi-permanent camps in the Haight. Even HYA's director, Mary Howe, says these people are not from San Francisco...

Every day we see between 40 and 150 youths inside our drop-in and we see even more when we do street outreach. I cannot even count the times I have heard people say, "They are trust fund kids," or, "They aren't even from here." If your rich mommy or daddy are fucking you, abusing you or ignoring you, you don't need to stay home. These youth leave home for valid reasons and it is not for me or anyone else to judge or question. And as for the "they are not even from here" comments, most SF residents, homeless or not, are not from here. Homelessness exists because of a structural breakdown of our government, schools and families. San Francisco has weather that allows people to live on the streets and not die of extreme weather conditions, largely that is why many folks end up here.

Source: <http://maximumrockroll.com/create-to-destroy-homeless-youth-alliance/>

HYA serves a largely white male population coming into San Francisco from other places. That's a bad use of the city's homeless funds. Look at this photo. The TAY in this pic from HYA's old drop-in center are so overwhelmingly white that they look like they were taking a gap year from their private liberal arts college.



Source: <https://www.kqed.org/news/121530/the-haight-homeless-youth-alliance-to-close-on-christmas>

The unfortunate reality is that if Supervisor Preston gets HYA a drop-in center at 730 Stanyan, it will encourage more TAY to come to the Haight and live on the streets.

And 2020 was a preview of what happens when people are encouraged to set up camp near 730 Stanyan. The adjacent sidewalks outside the SSV, especially around Stanyan and Waller were particularly bad. Here are some pics from that time.





Why were sidewalk tents proliferating just outside 730 Stanyan? Because the operators were encouraging it. Supervisor Preston's former chief-of-staff, Jen Snyder, told The Frisc that, **"the sidewalk campers along Waller Street were encouraged by Homeless Youth Alliance, the nonprofit running the tent site, to stay nearby."** *Source:* <https://thefrisc.com/in-the-fractious-haight-ashbury-sfs-hot-button-issues-cut-deeplly-across-factions-ce0284ac0b88>

The other reason that sidewalk tents increased in the Haight during 2020 was because the 730 Stanyan site was being used as a base to distribute food and other "services" to people who came to the Haight to camp on the street. People from the Cole Valley Haight Allies group (CVHA), working alongside HYA, were responsible for this. Here is their description of their activities...

Of course, CVHA continues to participate in mutual aid. Our 730 Feast Team prepares a home-cooked dinner for our neighbors at 730 Stanyan every other Tuesday, our Food Distribution Team delivers 730 Stanyan's leftover meals to unhoused neighbors on the street every day, and our Grocery Run Team delivers groceries every weekend. CVHA volunteers also [bottle and distribute free hand sanitizer](#) and [collect PPE donations](#) for unhoused and other vulnerable neighbors.

So when people say that there needs to be a drop-in center for TAY in the Haight - and HYA should run it - please know that they want to make it easier for people to come to the Haight and camp on the sidewalks. An example of "build it and they will come." Here's a photo of what that looked like at the intersection of Clayton and Haight from the late summer of 2020....



Sadly, encouraging sidewalk camping in the Haight doesn't end well. This tweet from last fall tells the story of HARM reduction gone wrong and turned into enabling. In the evening, HYA distributes food. In the morning, the ambulance comes to take the OD'd tent camper to the hospital...



LovetoHaight
@HaightLoveto



Tues. PM: After being moved, one tent setup across the street across from the Free Clinic. Still w/o basic sanitation & where drug dealers frequent.

Thurs. AM: Thankful for the EMTs who save so many. After HYA's Wed. PM gathering a new person moved in & OD this AM



10:09 AM · Oct 8, 2020 · Twitter Web App

4 Retweets 4 Quote Tweets 12 Likes

Source: <https://twitter.com/HaightLoveto/status/1314251680993607682?s=20>

OD's increased in the Haight along with the sidewalk camping. Here's another camper who was saved by SFFD...



G Burke
@42n811



@christinevans @LondonBreed @ohjennyboy
@SafeHaight @DeanPreston @GavinNewsom Haight &
Masonic daily incident: Medic was notified (reportedly
by the port-a-potty monitor) when this tent dweller
failed to exit the only toilet and was dragged out by
some of the other tent dwellers.



4:26 PM · May 25, 2020 · Twitter for Android

Source: <https://twitter.com/42n811/status/1265061591730450433?s=20>

Even the numbers from HYA's time running the SSV show that the most exits from homeless were through the city's homeward bound program, also known as the "bus ticket home"...



HYA
@homelessyouth

...

We are grateful to be a part of supporting people to change their circumstances.

**FOR THOSE CURIOUS ABOUT THE SUCCESS OF OUR SSV
COMMUNITY ACTION MADE 4 PEOPLE (CAMP):**

SO FAR WE HAVE PROVIDED SAFE SHELTER AND SERVICES TO **61 INDIVIDUALS**

28 HAVE BEEN EXITED TO:

- 11** WERE REUNITED W/ FAMILY/FRIENDS, SECURING HOUSING AND EMPLOYMENT OUT OF THE AREA
- 7** QUALIFIED FOR PERMANENT SUPPORTIVE HOUSING,
INCLUDING **3** VETERANS
- 4** WERE TRANSFERRED INTO SIP HOTELS
- 2** WERE DISCHARGED TO OTHER PROGRAMS
- AND **4** WERE EXITED BACK TO THE STREET,
1 OF THEM LEFT THE STATE

**WE BELIEVE THIS SHOWS CREATIVE SOLUTIONS CAN GIVE PEOPLE THE OPPORTUNITY
FOR REPRIEVE, SAFETY, SUPPORT AND STABILITY TO MOVE BEYOND THE STREETS.**

*"It has been a breath of fresh air for me to be here. A respite. I have started school and finally have an opportunity to get on my feet because I'm not sleep deprived and I feel safe."-
Jasmine, 33, resident*

1:18 PM · Oct 21, 2020 · Twitter for Android

Source: <https://twitter.com/homelessyouth/status/1319010200213311488?s=20>

We need better than a drop-in center that helps people camp on the sidewalk. We need indoor shelters, drug and mental health treatment, and for the "travelling kids," help getting them back home.

For these reasons I oppose a TAY/homeless drop-in center at 730 Stanyan.

Sincerely,
Willy Naaktgeboren

From: [Carroll, John \(BOS\)](#)
To: [John Noonan](#)
Cc: [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)
Subject: RE: Public Comment for Nov. 18 meeting for File 211138 Interim Use Plan of 730 Stanyan
Date: Wednesday, November 17, 2021 2:29:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

Board of Supervisors
San Francisco City Hall, Room 244
San Francisco, CA 94102
(415) 554-4445

(VIRTUAL APPOINTMENTS) To schedule a virtual meeting with me (on Microsoft Teams), please ask and I can answer your questions in real time.

Due to the current COVID-19 health emergency and the Shelter in Place Order, the Office of the Clerk of the Board is working remotely while providing complete access to the legislative process and our services.

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The [Legislative Research Center](#) provides 24-hour access to Board of Supervisors legislation and archived matters since August 1998.

Disclosures: *Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information provided will not be redacted. Members of the public are not required to provide personal identifying information when they communicate with the Board of Supervisors and its committees. All written or oral communications that members of the public submit to the Clerk's Office regarding pending legislation or hearings will be made available to all members of the public for inspection and copying. The Clerk's Office does not redact any information from these submissions. This means that personal information—including names, phone numbers, addresses and similar information that a member of the public elects to submit to the Board and its committees—may appear on the Board of Supervisors website or in other public documents that members of the public may inspect or copy.*

From: John Noonan <jnoonan31@aol.com>
Sent: Tuesday, November 16, 2021 9:28 AM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Cc: Breed, Mayor London (MYR) <mayorlondonbreed@sfgov.org>

Subject: Public Comment for Nov. 18 meeting for File 211138 Interim Use Plan of 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Government Audit and Oversight Committee,

I would like to voice support for Mayor Breed's decision not to move forward with using 730 Stanyan as a site for transitional age youth homeless drop-in services such as general referrals, temporary bathrooms, and temporary hand washing stations. I believe that the costs associated with providing such services (more than \$300,000 per year) are egregiously large and can be better used elsewhere in the City for more substantive and permanent programs.

There is already a staffed Pit Stop across the street from 730 Stanyan that provides similar services to the public. There are also homeless service organizations that already exist in the Upper Haight.

I do support the affordable housing scheduled to be built on the site, and I am grateful to Mayor Breed for her foresight in purchasing this land and ensuring its speedy construction.

If there must be an interim use at 730 Stanyan, I ask that a more extensive, publicized, and formal Request for Proposals be sought from the entire community at large so that self-sustaining uses (that cost the city no money) can be considered as they were pre-COVID in 2019. Previously proposed uses that received wide District 5 community support included a youth soccer field, community garden, senior citizen-centric free activities, food trucks, etc.

Thank you Mayor Breed. I support your decision not to approve the temporary TAY services at 730 Stanyan and their extraordinary budget expense to the City of San Francisco.

Best,
John Noonan
District 5

From: [Carroll, John \(BOS\)](#)
To: [Lauren Weitzman](#)
Cc: [Board of Supervisors, \(BOS\)](#)
Subject: RE: Comment on drop in center proposal for 730 Stanyan - File No. 211138
Date: Wednesday, November 17, 2021 2:29:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll
Assistant Clerk

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From: Lauren Weitzman <laur414@gmail.com>
Sent: Tuesday, November 16, 2021 3:23 PM
To: Carroll, John (BOS) <john.carroll@sfgov.org>
Subject: Comment on drop in center proposal for 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I oppose a drop in center at 730 Stanyan. In the Haight, since the Pandemic started, things have gotten very rough in our neighborhood and it started with the distribution of hundreds of tents.

Since then, we've had a huge increase in overdoses, violence, drug deals, rats infestations, etc. The last time we hosted homeless populations at 730 Stanyan, very few people who were given tons of expensive services were able to move to permanent housing.

This is a difficult time for the Haight neighborhood, and I fear this drop in center will exacerbate the issues we are already having. Please understand that we have young children here who are being exposed to drug dealing, assaults, waking up at night scared of the screaming and dog fights they hear in the night.

Please do not pass this drop in center. Another "temporary" HYA drop-in centers will continue to be a strong contributing factor to violent crime in our neighborhood as the past has adequately shown.

Lauren Weitzman

From: [Carroll, John \(BOS\)](#)
To: davidrandolphdriver@gmail.com
Cc: [Board of Supervisors \(BOS\)](#)
Subject: FW: Opposition to a "Homeless Way Station" at 730 Stanyan - File No. 211138
Date: Wednesday, November 17, 2021 2:29:00 PM
Attachments: [image001.png](#)

Thank you for your comments.

I am adding your letter to the official file for this hearing, and by copy of this message to the board.of.supervisors@sfgov.org email address it is being forwarded to the full membership of the Board of Supervisors for their review.

Best to you,

John Carroll

Assistant Clerk

Board of Supervisors

San Francisco City Hall, Room 244

San Francisco, CA 94102

(415) 554-4445

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From: David Driver <davidrandolphdriver@gmail.com>

Sent: Tuesday, November 16, 2021 9:26 AM

To: Carroll, John (BOS) <john.carroll@sfgov.org>

Subject: Fwd: Opposition to a "Homeless Way Station" at 730 Stanyan

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mr. Carroll,

Please enter my comments in the emails below into the record for the Thursday, 11/18/2021, Oversight Committee hearing, item # 211138, "Hearing - Interim Use Plan for 730 Stanyan Street."

Thank you,
David Driver

----- Forwarded message -----

From: **David Driver** <davidrandolphdriver@gmail.com>

Date: Tue, Nov 16, 2021 at 9:07 AM

Subject: Fwd: Opposition to a "Homeless Way Station" at 730 Stanyan

To: Preston, Dean (BOS) <Dean.Preston@sfgov.org>, Supervisor Dean Preston <prestonstaff@sfgov.org>, Ronen, Hillary <Hillary.Ronen@sfgov.org>, <ChanStaff@sfgov.org>, <connie.chan@sfgov.org>, <Catherine.Stefani@sfgov.org>, <haneystaff@sfgov.org>, <Matt.Haney@sfgov.org>, <Aaron.Peskin@sfgov.org>, <Gordon.Mar@sfgov.org>, <marstaff@sfgov.org>, <MelgarStaff@sfgov.org>, <myrna.melgar@sfgov.org>, <mandelmanstaff@sfgov.org>, <Rafael.Mandelman@sfgov.org>, <waltonstaff@sfgov.org>, <Shamann.Walton@sfgov.org>, <Ahsha.Safai@sfgov.org>, RonenStaff (BOS) <RonenStaff@sfgov.org>

Cc: <MayorLondonBreed@sfgov.org>, <christopher.pedrini@sfgov.org>, <maryellen.carroll@sfgov.org>, <shireen.mcspadden@sfgov.org>, <grant.colfax@sfdph.org>, Shaw, Eric (MYR) <eric.shaw@sfgov.org>

Dear Supervisors,

Ahead of Supervisor Preston's upcoming hearing about a drop-in center at 730 Stanyan, please read my email below explaining why it is not a good idea.

There are so few homeless people camping in the Haight right now that if we reopened the Safe Sleeping Village we could easily house them all. But if we open a drop-in center and normalize coming to the Haight to camp on the sidewalks, then we will have a repeat of the summer of 2020. And that was a disaster in Upper Haight.

Let's not go back to this:



And this:



Or this:

[@SafeHaight](#) [@DeanPreston](#) [@GavinNewsom](#) Haight & Masonic daily incident: Medic was notified (reportedly by the port-a-potty monitor) when this tent dweller failed to exit the only toilet and was dragged out by some of the other tent dwellers.



4:26 PM · May 25, 2020 · Twitter for Android

And definitely not this:



Please also check out this petition signed by 695 people:

<https://www.change.org/p/mayor-london-breed-petition-for-haight-ashbury-resident-s-concerns-regarding-the-730-stanyan-drop-in-center>

Thank you,
David Driver

----- Forwarded message -----

From: **David Driver** <davidrandolphdriver@gmail.com>

Date: Fri, Sep 17, 2021 at 1:48 PM

Subject: Opposition to a "Homeless Way Station" at 730 Stanyan

To: <christopher.pedrini@sfgov.org>, <MayorLondonBreed@sfgov.org>, Preston, Dean (BOS) <Dean.Preston@sfgov.org>, Supervisor Dean Preston <prestonstaff@sfgov.org>, <maryellen.carroll@sfgov.org>, <shireen.mcspadden@sfgov.org>, <grant.colfax@sfdph.org>

Dear Mayor Breed, Supervisor Preston, Captain Pedrini, Ms. Carroll, Mr. Colfax, and Ms. McSpadden:

I am writing to oppose creating a "Homeless Way Station" at the 730 Stanyan site in the Upper Haight.

We need housing and off-street shelters for homeless people. Not services which enable homeless people to

continue camping on the sidewalks.

I was a supporter of the idea of a Safe Sleeping Village at this site because it took people off the street. The newest "Way Station" concept does not do that.

The worst aspect about how the Safe Sleeping Village was run was its spill-over effects on the rest of the neighborhood. The site's operators encouraged sidewalk campers to set up tents nearby. Volunteers used the site as a base to distribute food and supplies to the sidewalk campers. The city's homeless departments would not come to the Haight to resolve any of the sidewalk camps. The police had their hands tied because sit/lie cannot be enforced.

As a result, camping in the neighborhood increased. That brought about increased drug dealing, drug use, overdoses, thefts, burglaries, and assaults. The local Haight Street businesses were hit hard as customers stayed away.

Reopen the SSV if necessary. There aren't even a lot of campers in the Upper Haight right now. But there will be more if a "Way Station" is created. Especially when the weather improves next spring and the "Traveling Kids" return.

Also, this "Way Station" concept seems specially crafted to give to the Homeless Youth Alliance (HYA) and Larkin Street Youth. HYA has proposed this idea before and it has always been rejected. Most recently at the old Hamilton Church at Waller and Belvedere.

As exemplified by their management of the SSV, those two organizations have not shown any ability to run such services without great negative impact to the neighborhood. In addition to the chaotic street camping scene these groups fostered in 2020, the SSV itself was rat-infested. When the tents were removed this past summer, lots of dead rats and rat droppings were found under the platforms. (See attached photos.)

Any new services in the Haight should be managed by more competent providers.

In fact, HYA seems to actively encourage people to come to the Haight from other areas:

"This neighborhood is an international destination for youth who come seeking refuge from abusive families, alienating foster care and group home situations, and juvenile justice system involvement."

<https://www.homelessyouthalliance.org/>

"Every day we see between 40 and 150 youths inside our drop-in and we see even more when we do street outreach. I cannot even count the times I have heard people say, "They are trust fund kids," or, "They aren't even from here." If your rich mommy or daddy are fucking you, abusing you or ignoring you, you don't need to stay home. These youth leave home for valid reasons and it is not for me or anyone else to judge or question. And as for the "they are not even from here" comments, most SF residents, homeless or not, are not from here. Homelessness exists because of a structural breakdown of our government, schools and families. San Francisco has weather that allows people to live on the streets and not die of

extreme weather conditions, largely that is why many folks end up here."
<http://maximumrocknroll.com/create-to-destroy-homeless-youth-alliance/>

This is the wrong approach to end homelessness in the Haight. These are the wrong providers to end homelessness in the Haight. And the "Way Station" is the wrong project to end homelessness in the Haight.

Thank you,
David Driver

