

Participant Acknowledgement: Technical Assistance Marketplace, California Department of Healthcare Services

BOS Budget & Finance Committee

Bernadette Gates
CalAIM Director, SF Health Network, SFDPH
April 17, 2024



Overview



Providing Access and Transforming Health (PATH) Technical Assistance (TA) Marketplace:

- **Partner:** CA Department of Health Care Services (DHCS)
- **Amount:** No-cost agreement
- **Project:** Various projects
- **Resolution:** Requesting authority for DPH to accept nonstandard terms in the agreement with DHCS

PATH Technical Assistance Marketplace



- **Partner:** California State Department of Healthcare Services
- **Participation Summary:**
 - The **Providing Access and Transforming Health (PATH) TA Marketplace** provides organizations free technical assistance resources to implement and expand CalAIM Community Supports and Enhanced Care Management (ECM) programs.
 - **Community Supports** are 14 services provided by Medi-Cal Managed Care Plans to help members address their health-related social needs, such as access to safe housing or healthy meals to aid in their recovery from illness, avoid higher and costlier levels of care, and live healthier lives.
 - **ECM** provides high-touch, person-centered care management to Medi-Cal members with the most complex medical and social needs. Members receiving ECM have a single lead care manager who helps them coordinate health-related care and social services, making it easier for them to get the right care at the right time in the right setting.

State Technical Assistance Marketplace Program



Project Examples:

- Improve collaboration between SFDPH and our Managed Care Plans to expand ECM services to more eligible Medi-Cal members with symptoms of serious mental illness.
 - Advance equity by identifying target populations experiencing disparities in access to care.
 - Weave these services into the array of available behavioral health services.
- Evaluate costs and benefits to implementing Short-Term Post Hospitalization Housing as a Community Support.
 - Provide members who do not have a residence and who have high medical or behavioral health needs with the opportunity to continue their medical/psychiatric/substance use disorder recovery immediately after exiting an inpatient hospital, residential substance use disorder treatment or recovery facility, residential mental health treatment facility, correctional facility, nursing facility, or recuperative care.

Conclusion



Non-Standard Terms in Agreement:

- Obligation for the City to **release and hold DHCS harmless** as well as its third-party administrator Public Consulting Group (PCG)

DPH respectfully requests approval of this DHCS agreement.

Thank you!