

1 [Contract Amendment - Heluna Health - San Francisco Homeless Outreach Team - Outreach  
2 and Case Management Programming - Not to Exceed \$53,208,056]

3 **Resolution approving the eighth amendment to the contract between Heluna Health**  
4 **and the Department of Homelessness and Supportive Housing (“HSH”) to provide**  
5 **comprehensive outreach and case management programming to meet the needs of**  
6 **people experiencing unsheltered homelessness in San Francisco through the San**  
7 **Francisco Homeless Outreach Team; extending the contract term by six months for a**  
8 **total term of August 1, 2014, through December 31, 2023; increasing the contract**  
9 **amount by \$1,388,989 for a total amount not to exceed \$53,208,056; and authorizing**  
10 **HSH to enter into any additions, amendments, or other modifications to the contract**  
11 **that do not materially increase the obligations or liabilities, or materially decrease the**  
12 **benefits to the City.**

13  
14 WHEREAS, As part of the City and County of San Francisco’s (“the City”) efforts to end  
15 homelessness in San Francisco, the Department of Public Health (“DPH”) sought to procure  
16 services to deliver and manage outreach services to individuals experiencing homelessness;  
17 and

18 WHEREAS, In 2014, DPH issued a Request for Proposals 8-2014 for services that  
19 resulted in the selection of Heluna Health to provide and manage outreach services to  
20 individuals experiencing homelessness through the San Francisco Homeless Outreach Team;  
21 and

22 WHEREAS, In 2014, DPH executed a contract (“Contract”) with Heluna Health in the  
23 amount of \$6,152,039 to provide those services for a term of August 1, 2014, through  
24 June 30, 2015, a copy of which is on file with the Clerk of the Board of Supervisors in File  
25 No. 210874; and

1           WHEREAS, In Resolution No. 214-15, the Board of Supervisors authorized DPH to  
2 execute a first amendment to the Contract in 2015 to increase the contract by \$17,614,017 for  
3 a total contract amount of \$23,766,056 and extend the agreement term for an additional 36  
4 months for a total term of August 1, 2014, through June 30, 2018, a copy of which is on file  
5 with the Clerk of the Board of Supervisors in File No. 150403; and

6           WHEREAS, DPH executed a no-cost second amendment to the Contract in 2016 to  
7 update the terms to reflect new standardized terms, a copy of which is on file with the Clerk of  
8 the Board of Supervisors in File No. 210874; and

9           WHEREAS, The Board of Supervisors established the Department of Homelessness  
10 and Supportive Housing (“HSH”) in August 2016 to serve as the City’s lead agency for the  
11 provision and coordination of services for people experiencing homelessness; and

12           WHEREAS, HSH’s mission is to prevent homelessness when possible and make  
13 homelessness rare, brief, and one-time in the City through the provision of coordinated,  
14 compassionate, and high-quality services; and

15           WHEREAS, HSH assumed management of the Contract; and

16           WHEREAS, HSH executed a no-cost third amendment to the Contract in 2018 to  
17 update the contract terms and extend the agreement term for an additional 12 months for a  
18 total term of August 1, 2014, through June 30, 2019, a copy of which is on file with the Clerk  
19 of the Board of Supervisors in File No. 210874; and

20           WHEREAS, HSH executed a no-cost fourth amendment to the Contract in 2019 to  
21 update the contract terms and extend the agreement term for an additional four months for a  
22 total term of August 1, 2014, through October 31, 2019, a copy of which is on file with the  
23 Clerk of the Board of Supervisors in File No. 210874; and

24           WHEREAS, In Resolution No. 410-19, the Board of Supervisors authorized HSH to  
25 execute a fifth amendment to the Contract in 2019 to update the contract terms, increase the

1 contract by \$15,367,886 for a total contract amount of \$39,133,942, and extend the  
2 agreement term for an additional 20 months for a total term of August 1, 2014, through  
3 June 30, 2021, a copy of which is on file with the Clerk of the Board of Supervisors in File  
4 No. 190768; and

5 WHEREAS, HSH executed a no-cost sixth amendment to the Contract in 2021 to  
6 extend the agreement term for an additional five months for a total term of August 1, 2014,  
7 through November 30, 2021, a copy of which is on file with the Clerk of the Board of  
8 Supervisors in File No. 210874; and

9 WHEREAS, In Resolution No. 511-21, the Board of Supervisors authorized HSH to  
10 execute a seventh amendment to this agreement in 2021 to extend the agreement term for an  
11 additional 19 months for a total term of November 30, 2021, through June 30, 2023, and  
12 increase the contract amount by \$12,685,125 for a total contract amount of \$51,819,067, a  
13 copy of which is on file with the Clerk of the Board of Supervisors in File No. 210874; and

14 WHEREAS, As of the 2022 Point-in-Time Count, there were approximately 7,750  
15 people experiencing homelessness in San Francisco on any given night, 56% of whom were  
16 unsheltered; and

17 WHEREAS, Over the last two years, the City has restructured and expanded  
18 multidisciplinary outreach and response teams to address the needs of people experiencing  
19 unsheltered homelessness; and

20 WHEREAS, HSH issued Request for Proposals #139 (“RFP #139”) on April 7, 2023, to  
21 initiate a new competitive procurement process to select a provider for the Homeless  
22 Outreach Teams, with an anticipated award notification in summer 2023 and agreement start  
23 date in December 2023; and

24  
25

1           WHEREAS, The proposed eighth amendment (“Amendment”) to the Agreement would  
2 provide a short extension of the current the Agreement until a new agreement is awarded  
3 through RFP #139; and

4           WHEREAS, The proposed Amendment would extend the Contract for Heluna Health to  
5 continue to provide these services by six months to December 31, 2023, and increase the not  
6 to exceed amount by \$1,388,989 for a total amount not to exceed \$53,208,056; and

7           WHEREAS, A copy of the Amendment is on file with the Clerk of the Board of  
8 Supervisors in File No. 230485, substantially in final form, with all material terms and  
9 conditions included, and only remains to be executed by the parties upon approval of this  
10 Resolution; and

11           WHEREAS, The Amendment requires Board of Supervisors approval under  
12 Section 9.118 of the Charter; now, therefore, be it

13           RESOLVED, That the Board of Supervisors hereby authorizes the Executive Director  
14 of HSH (“Director”) or their designee and the Director of the Office of Contract  
15 Administration/Purchaser to execute the Amendment to extend the current contract term of  
16 August 1, 2014, through June 30, 2023, to August 1, 2014, through December 31, 2023, and  
17 to increase the not to exceed amount by \$1,388,989 for a total amount not to  
18 exceed \$53,208,056; and, be it

19           FURTHER RESOLVED, That the Board of Supervisors authorizes the Director or their  
20 designee to enter into any amendments or modifications to the Amendment, prior to its final  
21 execution by all parties, that HSH determines, in consultation with the City Attorney, are in the  
22 best interest of the City, do not otherwise materially increase the obligations or liabilities of the  
23 City, are necessary or advisable to effectuate the purposes of the contract, and are in  
24 compliance with all applicable laws; and, be it

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